

Non Discrimination Statement

Town of Altavista, Altavista Community Transit System gives public notice of its policy to assure full compliance with Title VI of the Civil Rights Act of 1964 and all related statutes. Title VI requires that no person in the United States of America shall, on the grounds of race, color, or national origin, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which (your agency) receives Federal financial assistance.

Please contact the Town of Altavista to request a copy of the department's Title VI program or it can be viewed on the Town's web site at www.altavistava.gov under the Transportation Department.

Any person who believes that he or she has, individually, or as a member of any specific class of persons, been excluded from the participation in, been denied the benefits of, or been otherwise subjected to discrimination under any program or activity for which (your agency) provides assistance, and believes the discrimination is based upon race, color, and national origin has the right to file a formal complaint.

If a complaint addresses a particular service provider, the complaint should be lodged with that provider. A complaint must be submitted within 180 days of the alleged discriminatory act. Complaints may also be filed with the US Federal Transit Administration. If a complaint addresses DRPT, you may file the complaint thru email via the link below, by phone or in writing.

For complainants who may be unable to file a written complaint, verbal information will be accepted by the Town of Altavista at 369-5001 or email at acts@altavistava.gov as well as by the individual service providers.

To submit a formal complaint or to request additional information on Title VI obligations Contact Tobie Shelton at 369-5001 or mail the complaint form to Altavista Town Hall, Att. Tobie Shelton, 510 7th St., Altavista, VA 24517.