



ANNUAL REPORT 2020/2021

Athens County Department of Job & Family Services

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(740)797-2523
www.jfs.athensoh.org



MISSION AND VISION

Our Mission as the employees of the Athens County Department of Job and Family Services, we have been charged with the most serious and important responsibility in government, that of helping fellow citizens who experience the despair of poverty, hunger, homelessness and ill health. We believe that our programs represent the conscience of society and that our strength lies in seeking a decent life for all.



Our Vision at Athens County Department of Job and Family Services is to play a crucial role in the success of our mission and to ultimately assist in filling the workforce gap of Athens County and assisting our clients to self-sufficiency. No matter the division, or unit, every employee is committed to the highest level of customer service to positively impact the communities we serve and ensure individuals and families find the resources needed to improve their lives.

Our Agency is considered a triple agency with public assistance, child support enforcement and workforce development all under Athens County Department of Job and Family Services. Our funding is a combination of local, state and federal funds. Our federal monies come from three agencies, the Department of Health and Human Services, the Department of Agriculture and the Department of Labor. Our programs are designed to help individuals and families in need to battle poverty, hunger, homelessness and health insurance needs.

INCOME Maintenance

Food | Medical | Cash

2,536



New Applications

9,272 SNAP Individuals



5,018 SNAP Households

798

Medicaid Applications

16,910

Medicaid Individuals



299 TANF Ohio Works First
Households Served

72 TANF Work Required

15,953 Customer Service
Support Calls

Athens County Department of Job and Family Services
Fiscal year July 1, 2020 to June 30, 2021





SOCIAL SERVICES

Transportation

NET Individuals 519
NET One-Way Trips 1,904
Partner Providers
Individuals 2,981
Partner Providers
One-Way Trips 19,083

Child Care

In-Home Aides 2
Type-B Provider 10
Child Care Centers 6
Households Served 142

1013
Prevention, Retention
& Contingency (PRC)
Applications

398
Covid Prevention,
Retention &
Contingency (PRC)
Applications Approved

323
Adult Protective Service
Information & Referrals

154
Adult Protective Service
Investigations

587
Full Belly Food Boxes

551
Catholic Food Boxes

6,434
Help Desk Calls
5,613
Walk-Ins
1,554
Applications Screened
249
HealthCheck Forms
161
New Pregnant Clients

SOCIAL SERVICE SUMMARY

July 1, 2020-June 30, 2021

SNAP Food Assistance	Households Served 5,018 Applications Processed 2,536
Ohio Works First Cash Assistance	Households Served 299
Medicaid Assistance	Recipients Enrolled 16,910 Applications Processed 798
Customer Support Services	Number of Calls 15,953
Child Care Assistance	Households served 142 Children served 124 Applications Received 12 Applications Approved 9 New Providers 0 Number of Current Providers 18
PRC – Prevention, Retention & Contingency Benefits <i>Housing Assistance; Utility Assistance; Employment Assistance; Kinship Caregiver Assistance; Education & Training; Transportation; Covid PRC</i>	Applications 1013 Approved 750 Covid PRC Applications Approved 398
Food Box Distribution <i>*Full Belly Food Box Distribution began February 2020</i>	Catholic Food Boxes Distributed 551 Full Belly Food Boxes Distributed 587
APS - Adult Protective Services	Cases Investigated 154 Information & Referrals 323 Open Cases 36 Closed Cases 118

Transportation Services <i>(NET – Non-Emergency Transport)</i>	ACDJFS NET individuals 519 ACDJFS NET one-way 1904 Partner Providers individuals 2981 Partner Providers one-way 19,803
Healthchek	Healthchek forms received 249 Written contacts 145 Phone contacts 186 Referrals to other agencies 35
Pregnancy Related Services	New Pregnant Clients 161 Newborns 222 Written contact 358 Pregnancy Risk Assessment Forms 39 Referrals to other agencies 8
Fraud Investigations – Benefit Recovery	Amount collected/received \$62,887.98 including SNAP CRJ report
Help Desk	Total Calls 6434 Total Applications Screened 1554 Total Walk-Ins 5613
Voter Registration & Updates	New Voter Registrations 348 Information Updates 61

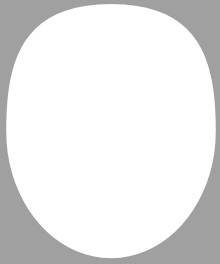
CHILD SUPPORT ENFORCEMENT SUMMARY

Child Support Collected	\$ 5,192,377.09
Number of Active Child Support Cases	3765
Court Hearings Held	628
Entries Completed	717
New Orders Received	1365
New Orders Processed	1251
Total Number of Walk-Ins	159
Total Number of Phone Inquires	7160
Applications Received	1670
Applications Processed	1644

HUMAN RESOURCE SUMMARY

Total Number of Staff	91
Administration	4
Human Resources/IT	5
Maintenance	3
Transportation	7
Child Support	16
Social Programs	15
OhioMeansJobs-Athens County	5
Public Assistance	30
Fiscal	6

WORKFORCE Development



287

Career Service
Appointments



Assisted

474

With Job
Services



259

Résumés
Completed



Workforce Innovation Opportunity Act

Youth Graduates: 12

Adult Graduates: 21

GED Graduates: 4

163 New
Aspire Students



Athens County

A proud partner of the
American Job Center network

FY 2020-2021 General Statistics

July 1, 2020 - June 30, 2021

On-Site Visitors 3,678

Employer Outreach 195

Job Center Service Counts

Job Counselor Appointments	287
Resume Assistance	259
Job Search Assistance	474
Reported Employment	30
OMJ Registration	130

Aspire Program

Number of New Students	163
Total Student Hours	1,283
Total Student Sessions	1,049
Total Students Earning GED	4

Workforce Innovation Opportunity Act

WIOA Youth	56
In-School	34
Out-of-School	22
WIOA Youth Graduated	12
WIOA Adult	13
Dislocated Workers Graduated	12
Ongoing Training Monthly Average	7
WIOA Adults Graduated	21
Ongoing Training Monthly Average	22

Comprehensive Care Management and Employment

Program (ages 14-24)	0
Participants in School	34
Participants employed	162
PRC Issued	33
Incentives	33

Restored Citizen Services

Ex-Offenders Monthly Average Caseload	20
Total Number of Client Consultations	849



I passed!!!!!!!!!!!!!! I am an Ohio State Real Estate Agent soon to be working with Doug Green!!! He said he's looking forward to working with me. I just want to thank you for all your support and help and your listening ear!! You and the WIOA program are a true Blessing. I literally studied for two weeks straight. Eat and slept real estate. I went for it and I did it!!!! I'm so excited!!!! My license will not be here for another 7 days!!!!

Athens County Board of County Commissioners



Lenny Eliason



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Athens County Department of Job and Family Services Leadership



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Athens County Department of Job and Family Services

Kindness Changes Everything