



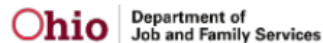
IMPORTANT CHANGES TO YOUR NOTICES

Improved SNAP and Cash Notices



Starting Mid-June 2023, Be on the Lookout for Easy-to-Read Notices!

JOB AND FAMILY SERVICES
1 COLUMBUS ST
COLUMBUS, OH 12345



Mailing Date: 02/18/22
Your Case Number: 1234567
Your Case Name: Jane Doe

Need Help?
County: 800-123-4567, Mon-Fri 8AM-5PM
¿Hablas español? More Languages: 800-123-4567
Hearing Impaired: 7-1-1

JANE DOE
1 COLUMBUS ST
APT 1
COLUMBUS, OH 12345



Clear Messaging



We **APPROVED** your Supplemental Nutrition Assistance Program (SNAP) Application for **February 17, 2023**.



Highlighted Key Dates

More Information About Your Benefits

Your First Month's Payment:

Added to your Ohio Direction Card for the month of December 2022.....**\$100**

Ongoing Monthly Amount (for as long as you are eligible):

Added to your Ohio Direction Card on the 17th of every month.....**\$300**

If you have never received an Ohio Direction Card before, look for one in the mail soon.
If you no longer have your Ohio Direction Card, refer to the next page for instructions.



Eye-catching Icons



Eligibility Breakdown

View Your SNAP Eligibility Determination details

Page 3



Reporting Changes

Learn about changes you must report to your case

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Clear Next Steps

Note: SNAP/Cash notices will look different than Child Care and Medicaid notices you may get at the same time.

UPDATES MADE TO SNAP AND CASH NOTICES



CHANGES

What You'll See Beginning Mid-June 2023:



Important Dates
Highlighted



Step-by-Step
Instructions



Icons and Graphics



Simplified Language

Job and Family Services has redesigned SNAP and Cash **notices to make them easier to read and understand.**

Please be on the lookout for new notices sent in the mail soon!

Notice Examples:

You will get these improved notices anytime you are approved or denied for benefits, your benefits are stopped, and/or the amount of benefits you get changes.

Questions?

Please go to jfs.ohio.gov for more information.