



Winter Storm Alert:
Feb. 24, 2023 Morning Update

Good morning,

Our top priority remains to restore power to every customer as safely and quickly as possible. We understand how challenging this is for our customers, particularly during these cold weather conditions, and we empathize with our affected customers, as we are customers and feel the impact you're feeling too. We assure you that all 10,000 DTE employees remain committed to restoring power for all our customers.

What We Know Right Now

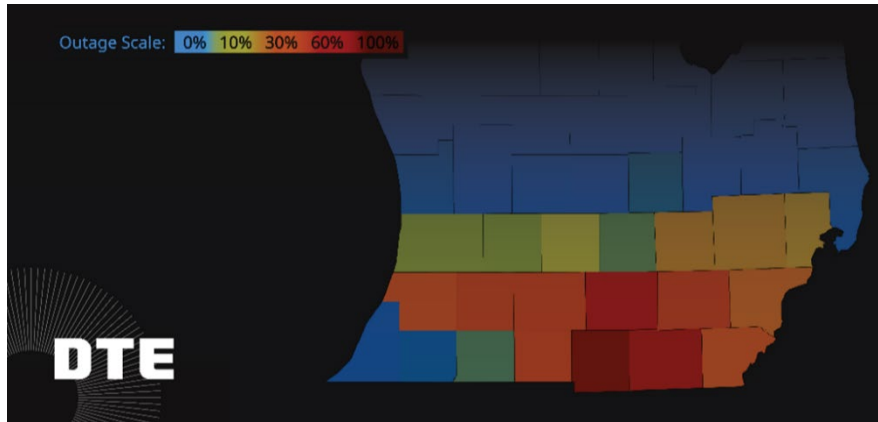
- 160,000 customers were restored yesterday. As of 6 a.m. this morning, roughly 461,000 DTE customers remain without power; with Wayne, Oakland, Washtenaw and Macomb Counties experiencing the most impact.
- We expect 200,000 customers will be assigned estimates today.
- We expect 95% of outages will be restored by Sunday.

We want to thank our partners in the community for your support and for sharing our message on safety and resources. Downed power lines still pose a significant risk, and we continue to urge the public to exercise extreme caution while outdoors and to treat all downed wires as live and dangerous.

To keep our partners updated on the latest information on our storm response, we will provide regular updates through various channels such as this newsletter and social media.

Please share information in this newsletter with your constituents.

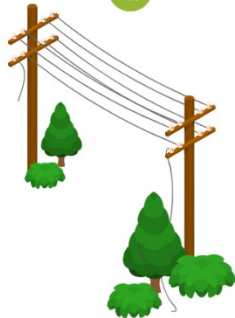
Ice Storms Caused Damage Across Michigan

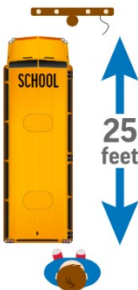



- The ice storm caused hundreds of thousands of outages across the state, with over 600,000 outages within DTE's service territory.
 - DTE had roughly 5,000 wire downs through the duration of this storm and have secured more than 1,500. Downed wires continue to pose a significant threat to the public.
 - 3,400 crewmembers are in the field with additional arriving today from other states.
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Please Keep Safety Top of Mind

What to do if you see a downed power line

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Look up to know what's down.
Downed lines may be on the ground, wrapped in a tree or hiding behind tall grass or weeds.
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Stay a school bus-length away.
Consider all lines live and stay at least 25 feet, or a school bus-length, away from the line and anything it comes in contact with.
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Report it.
Use the DTE Energy mobile app or call DTE at **800.477.4747** or contact 911 to report the downed line.

- Report outages or down wires by calling 800-477-4747, clicking below, visiting outage.dteenergy.com or using the DTE Energy mobile app. Downed power lines may be hidden by debris, so be careful as you head outside.
- Stay at least a bus length (25 feet) away from downed power lines and don't touch anything they may be in contact with – always consider them live and dangerous.
- Everyone should also heed the warning of yellow caution tape, which indicates there is a downed power line in the area. **DO NOT CROSS YELLOW CAUTION TAPE.**
- Never use a portable generator inside a home or business. It emits carbon monoxide, which can be deadly. Keep it outside, away from windows and doors, so the fumes won't come in.

[Click Here to Report an Outage or Down Wire](#)

Friday Weather Outlook


**Forecast Outlook**February 24, 2023
3:42 AM


Much colder today; A chance of light nuisance light snow tonight north of I 69.

Today...
→ Much colder today. Wind chills of 15 to 20 degrees above zero today.
→ A chance for light snow or flurries tonight.

Saturday...
→ Milder. Temperatures in the 30s.
→ Dry.

Sunday...
→ Temperatures in the lower 40s for many areas, in the 30s for the Saginaw Valley and Thumb.
→ Sunny.

HIGH TEMPERATURES TODAY


National Oceanic and Atmospheric Administration
U.S. Department of CommerceNational Weather Service
Detroit, Michigan

- Overnight, we experienced wind increasing over the evening and early morning hours, with gusts from 30-45 MPH, which may have resulted in more outages in some areas.
- We expect normal weather conditions today, temperatures continuing to drop, creating cold, frigid conditions, potentially impacting our field crews.
- A chance of light snow or flurries overnight.

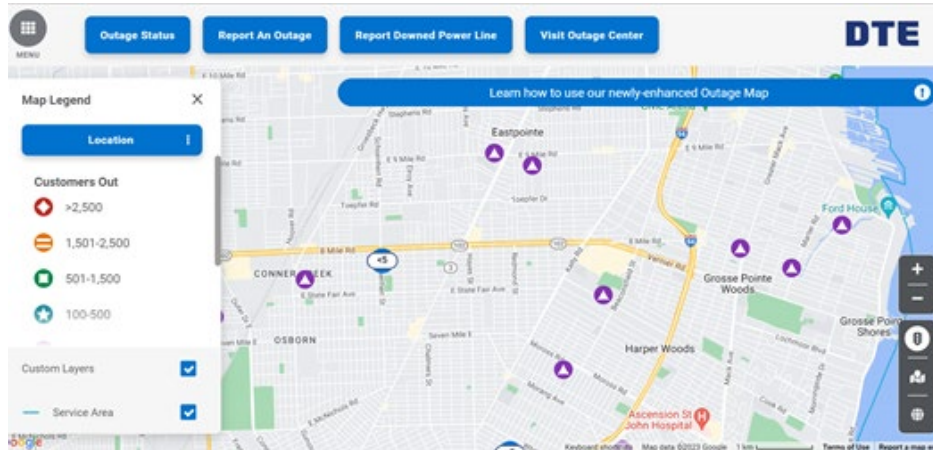
Stay Warm at a Michigan Warming Centers

With frigid temperatures sweeping the state, DTE is reminding customers that warming centers are available to provide relief from the cold. Each location is subject to availability and capacity restrictions – please call in advance for current information and only travel if the conditions are safe. For further information or to locate a warming center in your area, please click [here](#).

Stay Updated on Latest Outage Information

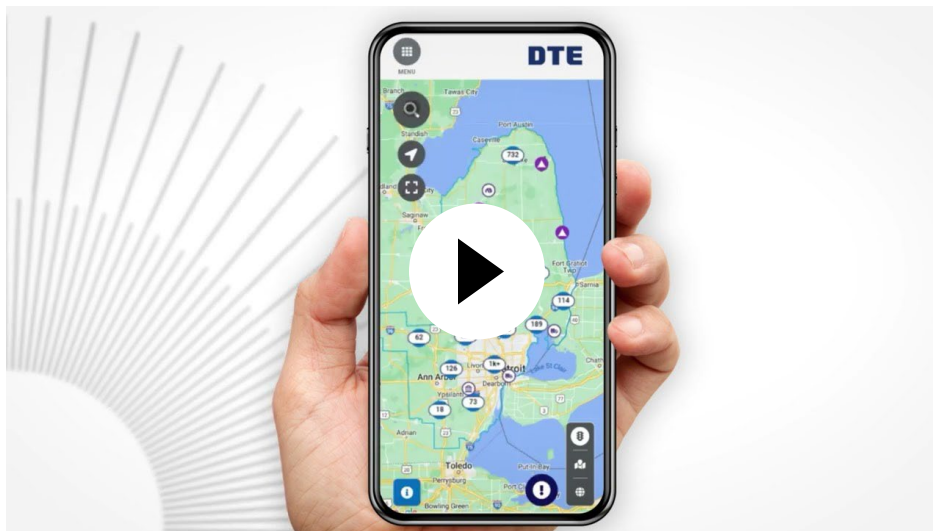
When an outage occurs, one of DTE's top priorities is to deliver real-time, up-to-date information to our customers. With this in mind, our

team updated our outage map to ensure customers can access all the information they need, when they need it. Our new enhanced outage map offers a simplified look and an improved user experience.



We encourage you to watch the video below to better understand the updates we've made. To access our new outage map, click below or go to outage.dteenergy.com/map.

[Click Here to Access Our Outage Center](#)



Follow DTE on social media to stay updated:

