

LOCAL

Chillicothe Transit announces new software for booking rides



Shelby Reeves

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CHILLICOTHE — The Chillicothe transit system is now using a new software to book and provide rides for local residents looking to use the on-demand rides and fixed routes.

The software from The Routing Company, called Ride Pingo, is said to increase the efficiency of booking rides to help better serve riders.

Transit Director Aaron Kennedy said the new dispatching software makes it easy to book and plan rides and the new app is more user-friendly.

"Ultimately it will be a much more user-friendly software," said Kennedy.

With the app riders will be able to track the buses and on-demand rides. Being able to track the on-demand rides is a new feature that will help riders. Users will also receive notifications alerting them when their ride is nearby.

The success stories of Chillicothe's on-demand transit

By using the location of the phone the app is easy to set up after download, all the user has to do is create a basic profile and start scheduling trips.

Overall, the new software, said Kennedy, will help better the experience of local public transit riders.

The Ride Pingo app is available in the app store to download.

Shelby Reeves is a reporter for the Chillicothe Gazette. You can email her at SReeves@gannett.com or follow her on Twitter@[Shelby_Reeves_](https://twitter.com/Shelby_Reeves_)