# What is the signup process for RossGo?

- Call Chillicothe Transit System at 740-773-1569 ext. 106 and provide the following information:
  - Name
  - Telephone Number
  - Birthdate
  - Social Security Number (for eligibility verification)
- CTS will verify program eligibility through South Central Ohio Job & Family Services.

# How do I schedule a trip once I'm verified?

- Call Chillicothe Transit System at 740-773-1569 ext. 106 and provide your appointment date, time, and address. Let us know where to pick you up and whether you need a wheelchair accessible vehicle. We'll take care of the rest!
- Your RossGo provider will contact you to inform you of your pickup time.

#### **Contact Us**

Amy Arnold
Transit Coordinator
Chillicothe Transit System
575 East 7th Street
Chillicothe, OH 45601
740-773-1569 ext. 106
amy.arnold@chillicotheoh.gov



## **RossGo Providers**

A.T. Hoy

(Ross County)

740-773-0536

**Connect Transportation** 

740-775-1228

J & L Transportation Service

614-701-1174

Mik's Transportation

(Hocking County)

740-603-3237

**MTKM Transportation** 

740-600-2225

**Ross County Transportation** 

740-775-1228

WinMed

740-775-5723



Chillicothe Transit System

Transportation for Medicaid-Billable Appointments at No Cost to You.

**Chillicothe Transit System** 

#### What is RossGo?

RossGo is a program which operates under Chillicothe Transit System that provides transportation for those that are eligible to and from Medicaidbillable appointments.

Examples: Primary Care, Dentist, Eye Doctor, Substance Use Disorder Treatment



### How does RossGo work?

Chillicothe Transit System subcontracts with multiple transportation providers. These providers will pick you up at your residence, take you to your appointment, and return you home.

Wheelchair accessible vehicles are available.

#### Who can ride?

Ross-Go is for Medicaid-eligible residents of the following counties:

- Hocking
- Ross
- Vinton



## Where can I go?

The service area includes the following counties as well as the Cleveland Clinic\*:

- Athens
- Licking
- Fairfield
- Meigs
- Fayette
- Perry
- Franklin
- Pickaway
- Gallia
- Pike
- Highland
- Ross
- Hocking
- Scioto
- Jackson
- Vinton

\*Trips outside the service area *may* be pre-approved by SCOJFS if the service being provided can only be obtained outside the service area.

# What are the requirements to use RossGo?

- Must have Medicaid <u>and</u> be eligible for transportation.
- Must be going to a Medicaidbillable appointment.
- Must be a resident of Hocking, Ross, or Vinton county.
- Must be traveling to an appointment in a county within the RossGo service area\*.
- Must provide a minimum three business day notice before the date of the appointment in order to schedule transportation.

