Chillicothe Transit SHARE Mobility App Tutorial

Getting Started



- Visit <u>rider.chillicotheoh.gov</u> on your computer or mobile device.
- Select "Login" in the top right-hand corner
- First time user select "signup". Once an account is created you will login with credentials here.

| × Q Enter Destination | | X ONE WAY ROUT |
|----------------------------|-------------------------|-----------------|
| | | |
| Don't | have an account? Signup | × |
| Ready to ride? | | |
| Login to your account to b | book rides | |
| Email | Password | |
| | | • |
| Remember me | | Forgot Password |
| | Login | |
| 17 | | |
| | | |
| | | |

Signup

| Already have an Ready to ride? Create your Share Mobility Accoun First Name | n account? Login t. Last Name |
|--|--|
| Ready to ride? Create your Share Mobility Accoun First Name | t. Last Name |
| First Name | Last Name |
| | |
| Email | Password |
| Phone | Date of birth |
| # +1 | 31 · December 2008 · |
| #1 By signing up, I agree to the Terms Create | 31 ✓ December✓ 2008 ✓ and Conditions and Privacy Policy. |

- Fill in all information
- Email is required.
 - If you don't have an email, use the following format <u>firstinitiallastname@ondemand.com</u>
 - For example, John Doe would be jdoe@ondemand.com
 - Be sure to remember your email you will need it to login
- Phone number is not required, but provides text alerts when your driver is on their way, so recommended
- Select "Create Account" when complete.



Set-up Your Account

Special needs: Let us know if you have any special needs like use of a wheelchair or walker.

Save your common locations: This step is not required but makes scheduling even quicker. Consider adding your home and work address, or other frequent locations. Beginning typing the address in the bar, then select the correct address when it shows in the drop-down menu.



Plan Your Trip



Click in starting location box. If you saved common destinations, those will automatically appear in the drop-down. Select one or begin typing another address.

When typing a new location, the easiest to search is to enter "destination name + Chillicothe, Ohio", then select the correct address.



Schedule a One-way or Roundtrip



- Enter date and time requested for pick-up
- If you'd like to book a round-trip, use the toggle circled above
- Once complete, select "Find Rides"

Confirm Trip



- Review trip information
- Select "Add Trip"
- Select "Confirm"

Add Extra Seats + Repeat Feature



- Add additional riders to your trip, if applicable
- Create a repeat trip (this is great for work trips)
- Book Trip

Review Trips + Status



- Upcoming will show all scheduled rides and status.
- Use the toggle to review past trips

Text Alerts: If you included a cell phone number when creating your account, you will receive text alerts confirming ride request and a notification when the driver is on their way with a link to track driver location.

