

ANNUAL WATER QUALITY REPORT

Reporting Year 2025



Presented By



PWS ID#: 7100112



Our Commitment

We are pleased to present to you this year's annual water quality report. This report is a snapshot of last year's water quality covering all testing performed between January 1 and December 31, 2025. Included are details about your source of water, what it contains, and how it compares to standards set by regulatory agencies. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water and providing you with this information because informed customers are our best allies.

Where Does My Water Come From?

The City of Chillicothe receives its drinking water from seven deep wells located in Yoctangee Park, in close proximity to the water treatment facility. The aquifer in which the wells are located is part of the Scioto Buried River Valley Aquifer. The City of Chillicothe also has emergency connections with Ross County Water Company and the Chillicothe Correctional Institute. During 2025, the City of Chillicothe did not use any water from these connections.

Source Water Assessment

A source water assessment has been completed for our system. The purpose of the assessment is to determine the susceptibility of each drinking water source to potential contaminant sources. The report includes background information and a relative susceptibility rating of high, moderate, or low. It is important to understand that a high susceptibility rating does not imply poor water quality, only the system's potential to become contaminated within the assessment area. According to this study, the aquifer that supplies water to the City of Chillicothe has a high susceptibility to contamination. This determination is based on the following:

- A. Lack of protective layer of clay overlying the aquifer.
- B. Shallow depth (less than 20 feet below ground surface) of the aquifer.
- C. Presence of numerous significant potential contaminant sources in the protection area.



This does not mean the wellfield will become contaminated, only that conditions exist that could impact the groundwater source. More information about the source water assessment and what consumers can do to help protect the aquifer is available by calling (740) 773-3388. The source water assessment was completed in 2003, updated in May 2019, and revised in September 2022. If you would like a copy of our assessment, please feel free to contact our office during regular business hours at (740) 773-1932.

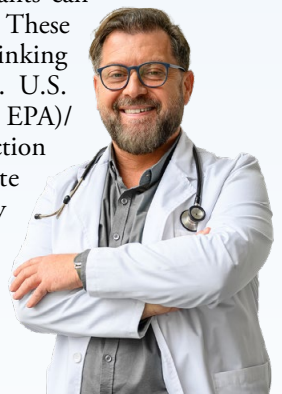
Water Treatment Process

The treatment process consists of a series of steps. First, raw water is drawn from seven deep wells located in the city park adjacent to the water treatment plant. We use a lime softening process to remove hardness and then carbon dioxide to adjust the water pH after softening. Chlorine is added as a disinfectant. The water is filtered and delivered to a 500,000-gallon clearwell at the plant for proper disinfection detention time. Chlorine (disinfectant), fluoride (to prevent tooth decay), and orthophosphate (corrosion inhibitor to protect distribution system piping) are carefully monitored and fed at the lower range of Ohio EPA requirements. The finished water is then pumped to sanitized reservoirs and water towers and into your home or business.



Important Health Information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health-care providers. U.S. Environmental Protection Agency (U.S. EPA)/Centers for Disease Control and Protection (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline at (800) 426-4791 or epa.gov/safewater.



QUESTIONS?

The Chillicothe Water Treatment Plant, directed by Brandon Gill, is a division of the Chillicothe Utilities Department and part of the administration overseen by Mayor Luke M. Feeney. Both Mayor Feeney, whose office can be reached at (740) 774-1185, and the Chillicothe Utilities Department, which can be reached at (740) 773-1932, encourage and welcome comments and input in regard to our water system.

— BY THE NUMBERS —



82

The average number of gallons of water an American uses per day.



27%

The percent of household water use attributable to toilets.



700

The average number of gallons that a household can save each year with water-efficient fixtures.



50-100

The typical design lifespan of underground drinking water pipes, in years.



<1%

The percent of Earth's water that is readily available as fresh drinking water.

Public Meetings

Regular meetings of the City of Chillicothe Council are held on the second and fourth Monday of each month, at which time a public participation session is scheduled and welcomed. Council meetings are advertised and reported in the Chillicothe Gazette.

Substances That Could Be in Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in source water include:

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

Inorganic Contaminants, such as salts and metals, which can occur naturally in the soil or groundwater or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

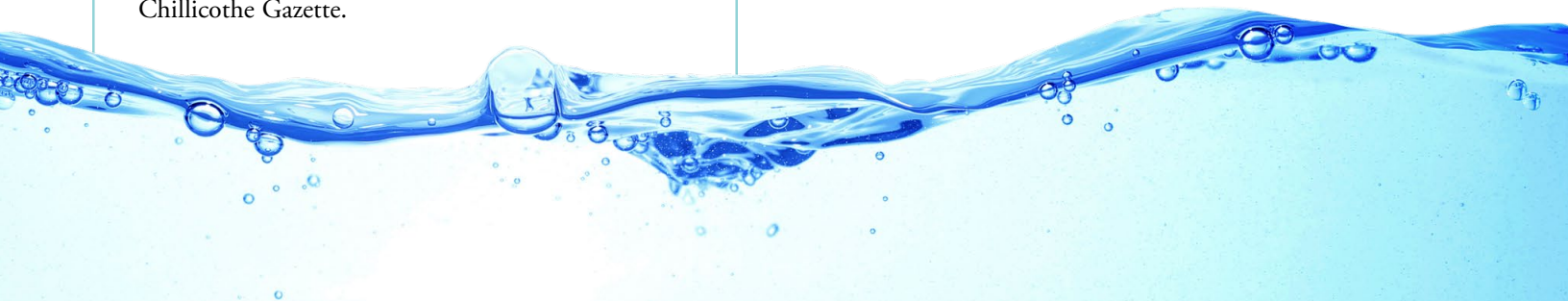
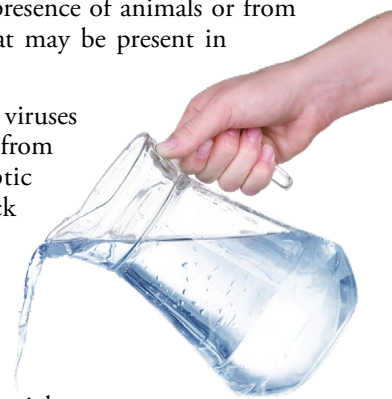
Pesticides and Herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

Radioactive Contaminants, which can occur naturally or be the result of oil and gas production and mining activities.

To ensure that tap water is safe to drink, the U.S. EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily mean that water poses a health risk. More information about contaminants and potential health effects can be obtained by contacting the U.S. EPA by calling the Safe Drinking Water Hotline at (800) 426-4791 or visiting epa.gov/safewater.



Tap vs. Bottled

Thanks in part to aggressive marketing, the bottled water industry has successfully convinced us all that water purchased in bottles is a healthier alternative to tap water. However, according to a four-year study conducted by the Natural Resources Defense Council (NRDC), bottled water is not necessarily cleaner or safer than most tap water. In fact, about 40 percent of bottled water is actually just tap water, according to government estimates.

The FDA is responsible for regulating bottled water, but these rules allow for less rigorous testing and purity standards than those required by the U.S. EPA for community tap water. For instance, the high mineral content of some bottled waters makes them unsuitable for babies and young children. Further, the FDA completely exempts bottled water that's packaged and sold within the same state, which accounts for about 70 percent of all bottled water sold in the United States.

People spend 10,000 times more per gallon for bottled water than they typically do for tap water. If you get your recommended eight glasses a day from bottled water, you could spend up to \$1,400 annually. The same amount of tap water

would cost about 49 cents. Even if you installed a filter device on your tap, your annual expenditure would be far less than what you'd pay for bottled water.

For a detailed discussion on the NRDC study results, visit goo.gl/Jxb6xG.



Benefits of Chlorination

Disinfection, a chemical process used to control disease-causing microorganisms by killing or inactivating them, is unquestionably the most important step in drinking water treatment. By far, the most common method of disinfection in North America is chlorination.



Before communities began routinely treating drinking water with chlorine (starting with Chicago and Jersey City in 1908), cholera, typhoid fever, dysentery, and hepatitis A killed thousands of U.S. residents annually. Drinking water chlorination and filtration have helped to virtually eliminate these diseases in the U.S. Significant strides in public health are directly linked to the adoption of drinking water chlorination. In fact, the filtration of drinking water and the use of chlorine are probably the most significant public health advancements in human history.

How chlorination works:

- **Potent Germicide:** Reduction of many disease-causing microorganisms in drinking water to almost immeasurable levels.
- **Taste and Odor:** Reduction of many disagreeable tastes and odors from foul-smelling algae secretions, sulfides, and decaying vegetation.
- **Biological Growth:** Elimination of slime bacteria, molds, and algae that commonly grow in water supply reservoirs, on the walls of water mains, and in storage tanks.
- **Chemical:** Removal of hydrogen sulfide (which has a rotten egg odor), ammonia, and other nitrogenous compounds that have unpleasant tastes and hinder disinfection. It also helps to remove iron and manganese from raw water.

Why can tap water have a taste?

Taste in drinking water is usually related to naturally occurring minerals, disinfectants, or seasonal changes in source water. While these characteristics may affect taste, they do not typically indicate a health risk.

Why is water sometimes called the “original energy drink”?

Water helps regulate body temperature, supports digestion, and keeps joints moving—without sugar, calories, or caffeine.

Can weather affect drinking water quality?

Heavy rain, drought, or seasonal changes can influence source water conditions. Water systems adjust treatment processes as needed to maintain water quality during changing environmental conditions.

Why is maintaining water infrastructure important?

Pipes, pumps, and treatment facilities are critical for delivering safe drinking water. Regular maintenance and upgrades help prevent leaks, breaks, and service disruptions.

What can customers do to help protect water quality?

Customers can help by reporting leaks, avoiding cross-connections, maintaining household plumbing, and staying informed through their annual water quality report.

Test Results

Our water is monitored for many different kinds of substances on a very strict sampling schedule, and the water we deliver must meet specific health standards. Here, we only show those substances that were detected in our water (a complete list of all our analytical results is available upon request). Remember that detecting a substance does not mean the water is unsafe to drink; our goal is to keep all detects below their respective maximum allowed levels.

Note that we have a current, unconditioned license to operate our water system.

The state recommends monitoring for certain substances less than once per year because the concentrations of these substances do not change frequently. In these cases, the most recent sample data is included, along with the year in which the sample was taken.

REGULATED SUBSTANCES								
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	MCL [MRDL]	MCLG [MRDLG]	AMOUNT DETECTED	RANGE LOW-HIGH	VIOLATION	TYPICAL SOURCE	
Barium (ppm)	2025	2	2	0.18	NA	No	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits	
Chlorine (ppm)	2025	[4]	[4]	1.18	1.1–1.29	No	Water additive used to control microbes	
Fluoride (ppm)	2025	4	4	1.11	NA	No	Erosion of natural deposits; Water additive that promotes strong teeth; Discharge from fertilizer and aluminum factories	
Haloacetic Acids [HAA5] (ppb)	2025	60	NA	7.7	ND–7.7	No	By-product of drinking water disinfection	
Nitrate (ppm)	2025	10	10	0.15	NA	No	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits	
Total Trihalomethanes [TTHMs] (ppb)	2025	80	NA	60.5	36.1–60.5	No	By-product of drinking water disinfection	
Tap water samples were collected for lead and copper analyses from sample sites throughout the community								
SUBSTANCE (UNIT OF MEASURE)	YEAR SAMPLED	AL	MCLG	AMOUNT DETECTED (90TH %ILE)	RANGE LOW-HIGH	SITES ABOVE AL/TOTAL SITES	VIOLATION	TYPICAL SOURCE
Copper (ppm)	2025	1.3	1.3	0.028	0.01-0.037	0/30	No	Corrosion of household plumbing systems; Erosion of natural deposits
Lead (ppb)	2025	15	0	ND	ND	0/30	No	Corrosion of household plumbing systems; Erosion of natural deposits

Lead in Home Plumbing

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high-quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have it tested. A list of laboratories certified in the State of Ohio to test for lead may be found at epa.ohio.gov/ddagw or by calling (614) 644-2752. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at (800) 426-4791 or at epa.gov/safewater/lead.

Per the Lead and Copper Rule, public water systems were required to develop and maintain a service line inventory. A service line is the underground pipe that supplies your home or building with water. To view the service line inventory, which lists the material types for your location, you can visit Chillicotheoh.gov, click Departments, then Utilities, then Service Line Inventory (left side, last option).

Definitions

90th %ile: The levels reported for lead and copper represent the 90th percentile of the total number of sites tested. The 90th percentile is equal to or greater than 90% of our lead and copper detections.

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Herbicide: Any chemical(s) used to control undesirable vegetation.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

NA: Not applicable.

ND (Not detected): Indicates that the substance was not found by laboratory analysis.

Pesticide: Generally, any substance or mixture of substances intended for preventing, destroying, repelling, or mitigating any pest.

ppb (parts per billion): One part substance per billion parts water (or micrograms per liter).

ppm (parts per million): One part substance per million parts water (or milligrams per liter).