

ANNUAL REPORT



4-Time All-America City:

*Excellence
in Action*





Excellence in Action

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OFFICE OF THE MAYOR



A MESSAGE FROM MAYOR RAMIRO GARZA, JR.

On behalf of the Edinburg City Council, it is my honor to present to you the Annual Report for 2024. This report showcases the city's remarkable progress and growth, demonstrating our commitment to delivering exceptional service to our citizens.

EXCELLENCE IN ACTION

In 2024, Edinburg continued to thrive, with several notable achievements that exemplify our pursuit of excellence:

Unprecedented Growth: Construction booming, transforming our cityscape

Cultural Renaissance: The opening of a new cultural arts hub, enriching our community's cultural experience

National Recognition: Edinburg earned its historic 4th All-America City title, solidifying our reputation as a vibrant and dynamic city

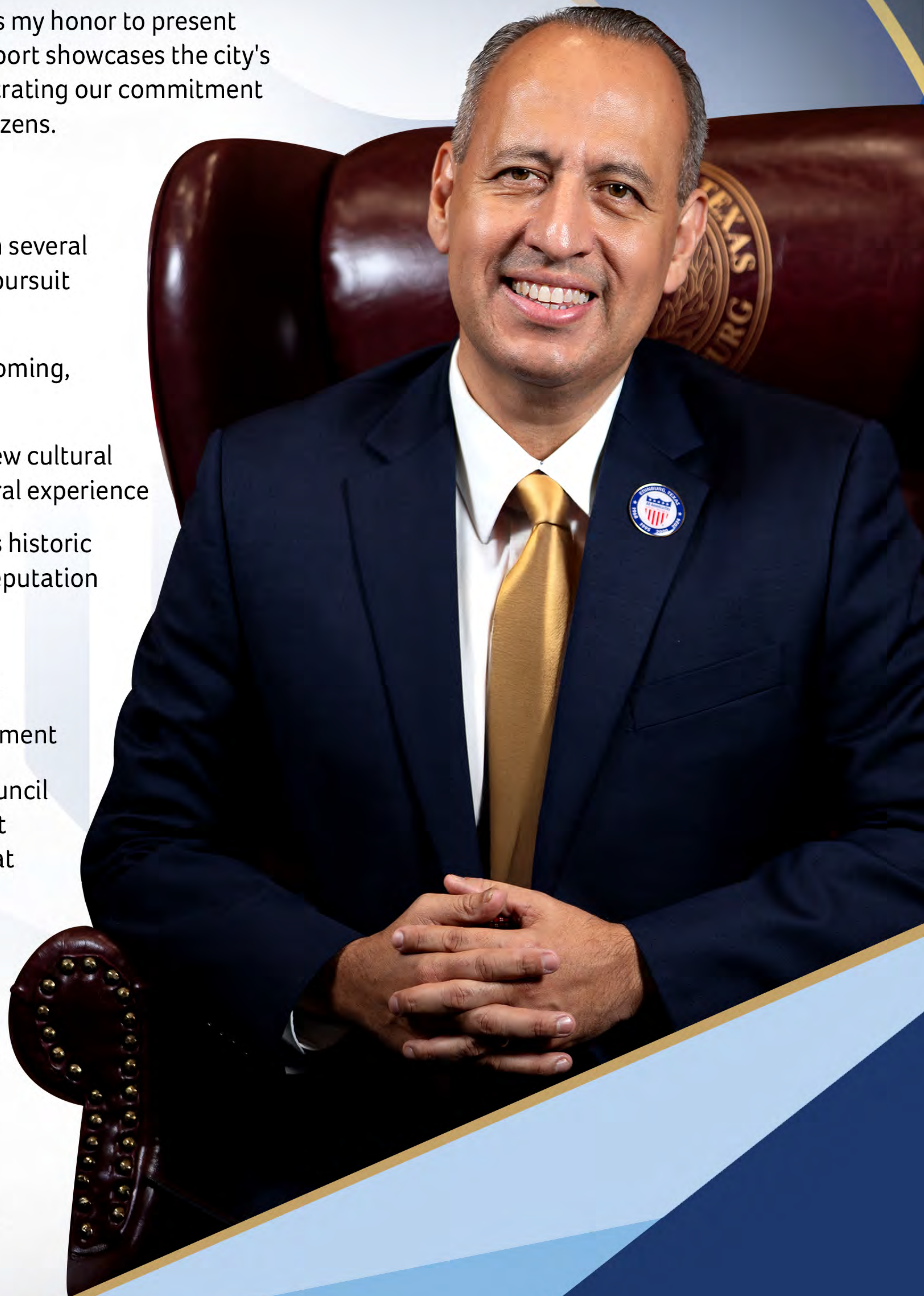
Division I Football: Edinburg is welcoming Division I football, ushering in a new era of sports excitement and community engagement

As we move forward, the Edinburg City Council remains dedicated to providing the highest quality service to our citizens, ensuring that our city remains a thriving and desirable place to live, work, and visit.

I invite you to explore this year's Annual Report, celebrating our accomplishments and embracing the limitless potential that lies ahead for our great city.

Sincerely,


Ramiro Garza, Jr.
Mayor



• CITY COUNCIL •



Jason De Leon
Mayor Pro Tem



Daniel 'Dan' Diaz
Councilmember Place 1



David Salazar, Jr.
Councilmember Place 3



David White
Councilmember Place 4

The City of Edinburg stands out as the fastest growing city in South Texas, with a thriving population of over 104,000 residents. The city's government is led by a City Council comprised of four representatives and the mayor, all of whom are elected at large to serve four-year terms. This council plays a vital role in shaping the city's policies and decisions.

To ensure transparency and community engagement, the Edinburg City Council holds regular meetings at Edinburg City Hall on the first and third Tuesday of every month, starting at 6 p.m. These meetings are broadcast live on ECN-1300 and streamed on the city's YouTube page and official website at cityofedinburg.com making it easy for residents to stay informed and participate in the democratic process.

CITY MANAGER

The City Manager is appointed by the Edinburg City Council and manages all city departments, administers the city budget, and represents the city in various capacities.

Myra L. Ayala is responsible for numerous administrative processes that allow the city to operate and set forth policies that are implemented throughout the organization.

The City Manager and three Assistant City Managers make up the City Management Team. Together, they work directly with the Department Directors to ensure the execution of the City Council's goals and vision.

The City Management Team, along with the City Council, regularly conducts outreach meetings to hear the requests and views of its community members and address any concerns.

The City of Edinburg has a personnel staff of approximately 1,500 active employees that comprise 31 departments and divisions of which are managed by the City Manager's Office.



Myra L. Ayala
City Manager

ASSISTANT CITY MANAGERS



Nelda Ramirez
Assistant City Manager



Jesus R. Saenz
Assistant City Manager



Tom Reyna
Assistant City Manager



CITY ATTORNEY

In 2024, the Mayor and City Council appointed the City of Edinburg's first in-house City Attorney. In accordance with the City Charter and Ordinances, the City Attorney is now a full-time employee appointed by the City Council. The City of Edinburg City Attorney's Office is composed of the City Attorney, Josephine Ramirez-Solis, and the Deputy City Attorney, Ben Alonzo.

As per the mission and policy set by the Mayor and City Council, the City Attorney's Office strives to provide cost effective and quality legal service in support of the city. The City Attorney advises the Mayor, Council, City Management, and City Departments in all areas of the law. The City Attorney's Office also advises the Planning & Zoning Commission, the Building Board of Adjustments, and the Zoning Board of Adjustments.

The City Attorney handles legal issues related to the preparation and review of documents in which the City may have an interest, including but not limited to: ordinances, resolutions, contracts, code enforcement, zoning restrictions, real estate, labor and employment matters, tax suits, bankruptcies, civil services, law enforcement, open records/open government, and other financial matters.

The City Attorney and Deputy City Attorney also act as the municipal prosecutor for the City of Edinburg. Any matters pending in the Edinburg Municipal Court may be reviewed by the City Attorney. The prosecutor may be contacted directly for pending matters, including plea agreements, discovery arrangements, and/or other pre-trial matters.

Josephine Ramirez-Solis
City Attorney



Key Performance Indicators



Over 500 contracts reviewed



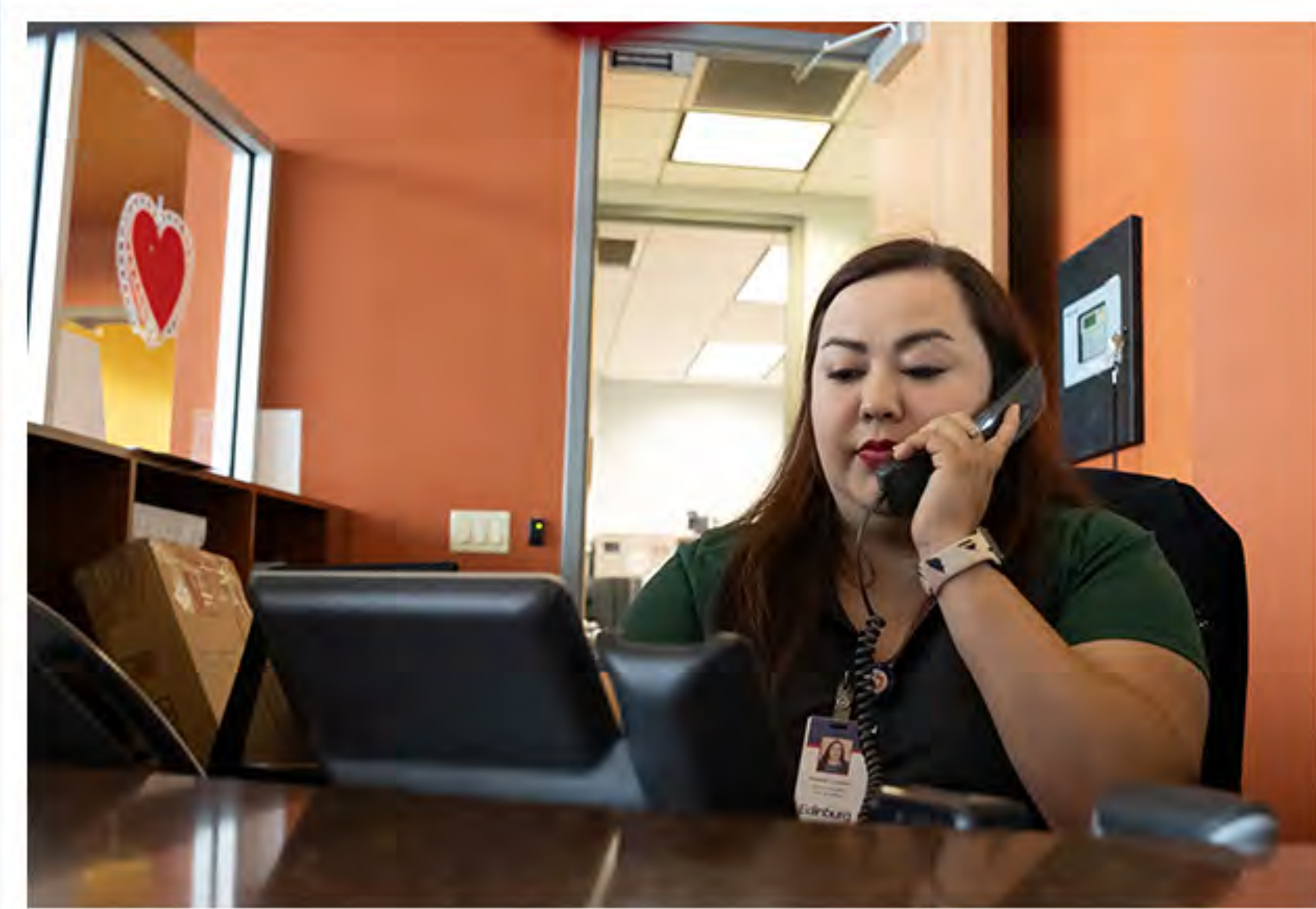
Over 200 proposed ordinances reviewed



Provides over 1,000 legal consultations every year



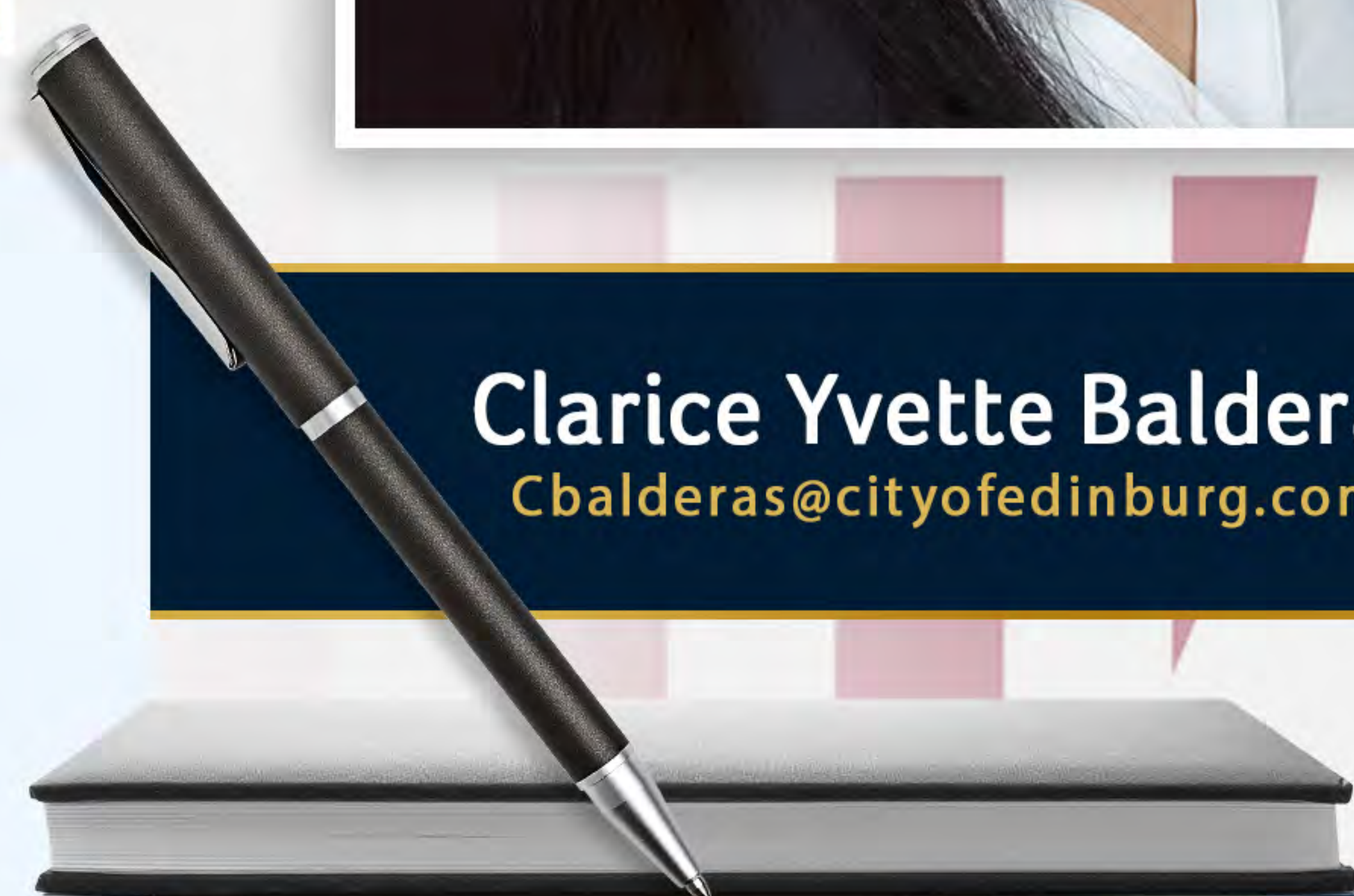
CITY SECRETARY



Clarice Yvette Balderas
Cbalderas@cityofedinburg.com

The City Secretary Department is a key public access point for the City of Edinburg. It ensures transparency of government and provides administrative support to the Edinburg City Council to facilitate its goals. The City Secretary serves as the Local Registrar for the City of Edinburg, and the department is committed to providing quality customer service to the City of Edinburg residents.

The City Secretary Department calls City Council meetings and prepares the agenda for the City Council and departments. The department is also responsible for the publication of all legal notices, coordinating advisory board memberships, filing and issuing true and correct copies of birth and death certificates, processing passports, maintaining the City Code of Ordinances, and processing public information requests, as well as maintaining and preserving the city's official records and archives through the records management system.



Key Performance Indicators



Provided all agenda management for 412 regular & special City Council Meetings with 28 sets of minutes completed



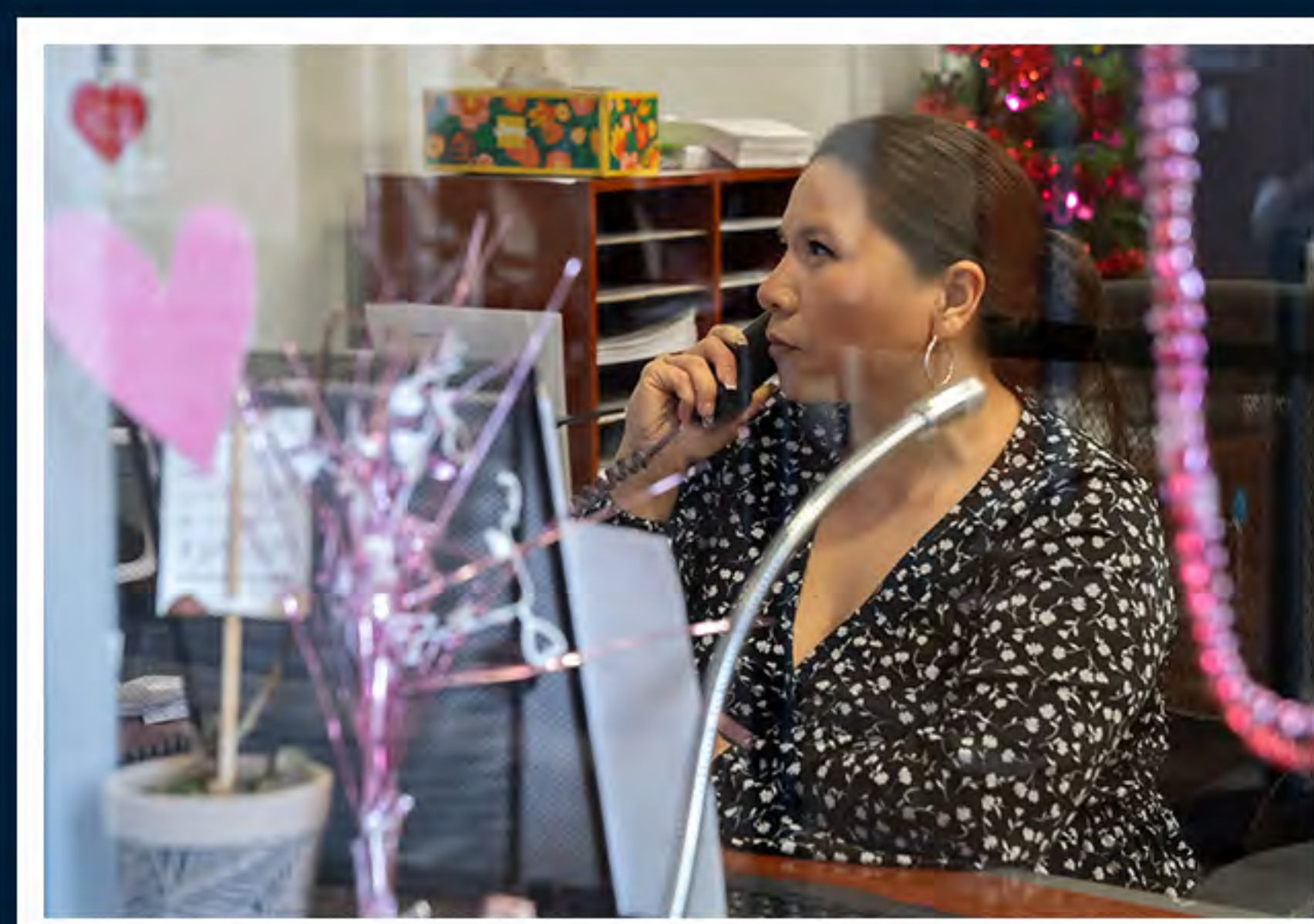
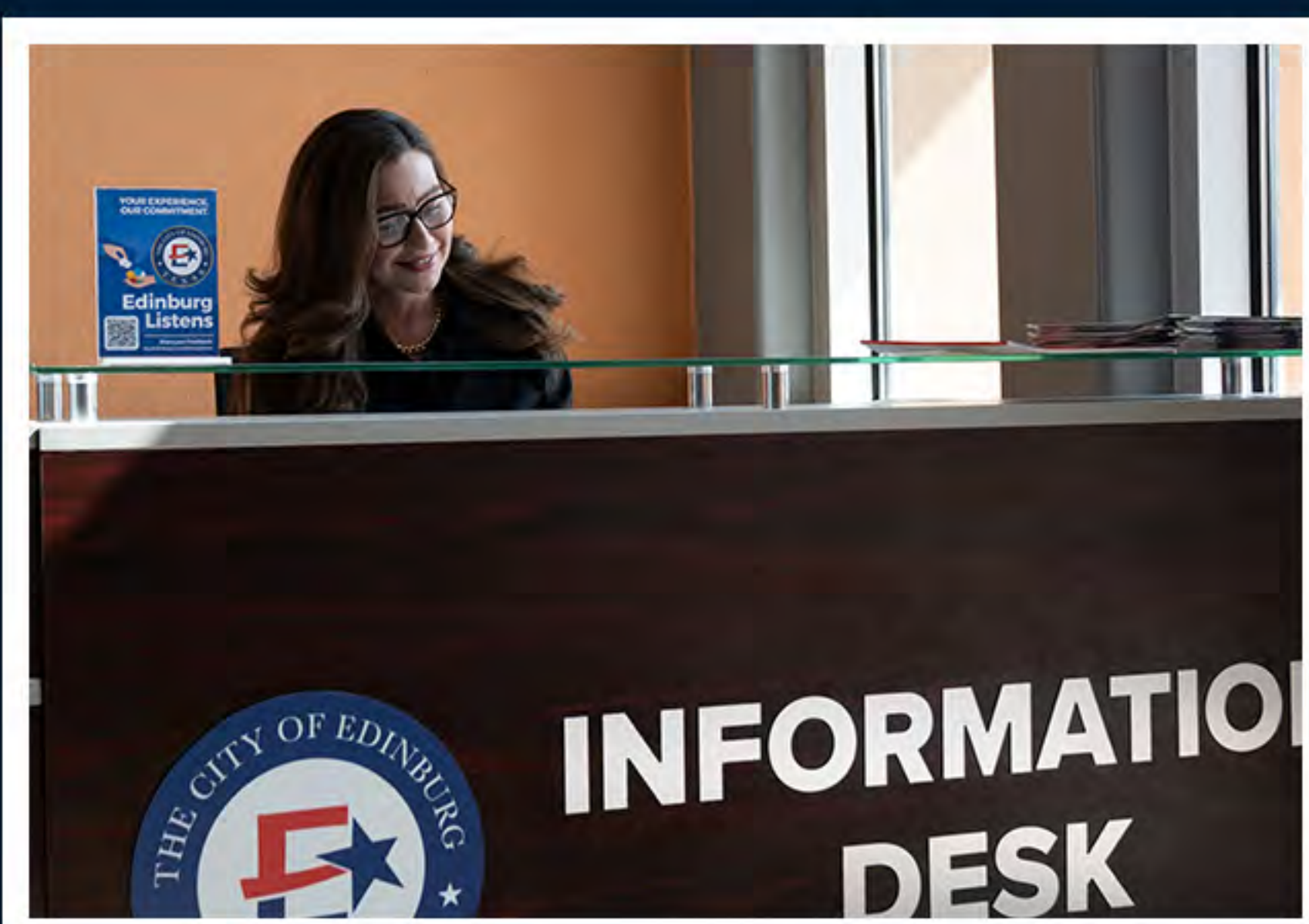
2,109 Passports and 1,966 passport photos processed by the Passport Office

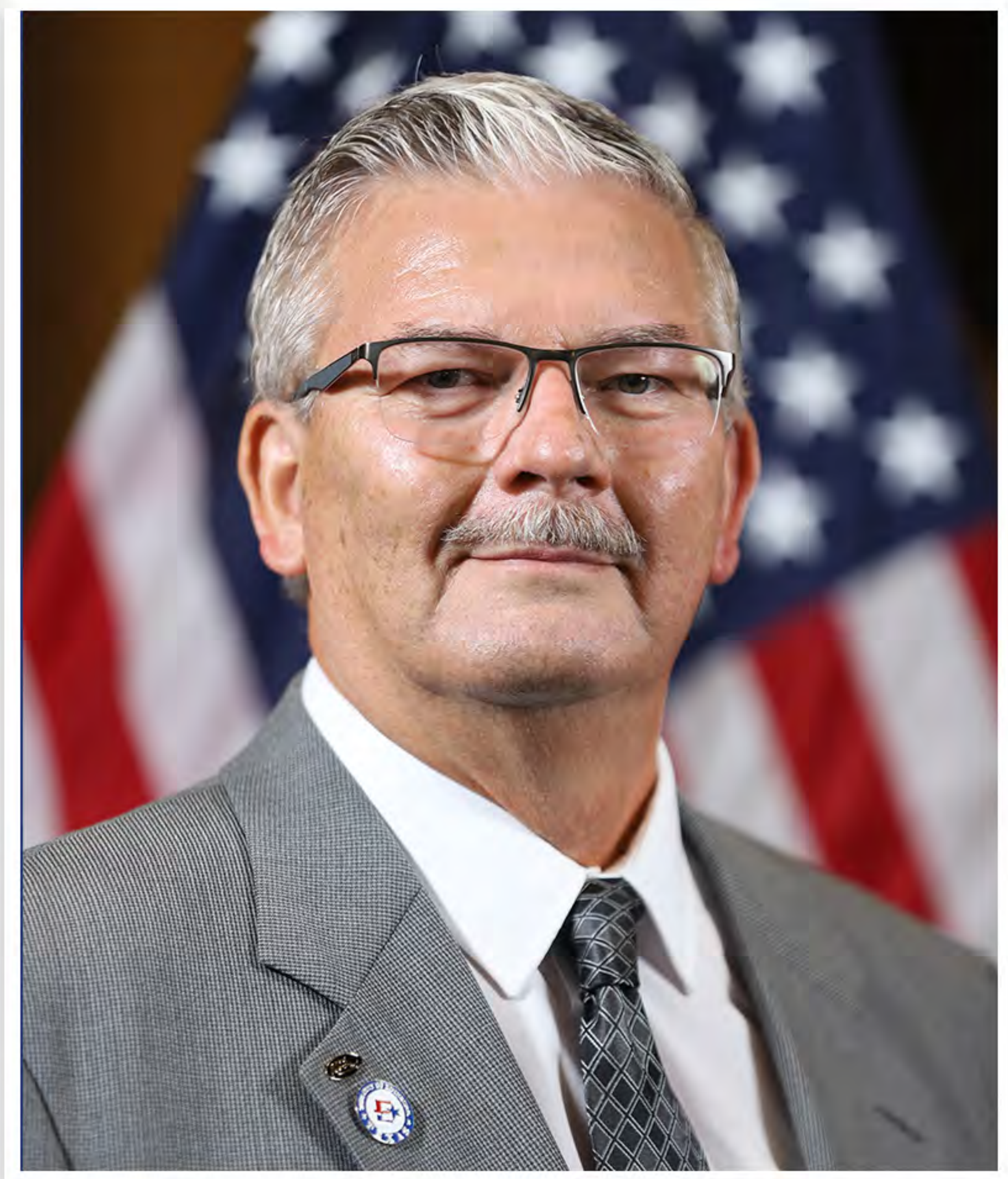


Vital Statistics issued 17,821 Birth Certificates, 1,233 Death Certificates, and 325 burial transit permits



876 public information requests and 806 official city records processed





Jose "Eddie" Velarde, A.C.E.
jvelarde@cityofedinburg.com



Key Performance Indicators



13,388 operations in 2024, with a 25% increase to 16,735 anticipated in 2025



32 base aircraft at South Texas International Airport reported to the FAA, with a 25% increase anticipated in 2025

AVIATION



The Department of Aviation operates and maintains the South Texas International Airport at Edinburg, situated on 1,080 acres along I-69C/US 281 at the north end of the city's limit. Throughout its 80-year history, Edinburg's airport has served general aviation customers, including law enforcement, military, medevac, flight instruction, international arrivals and departures, emergency responders, and commercial charter flights.

Over 30 permanent, full-time personnel are among the airport's public and private employers. Recent projects at the South Texas International Airport include the completion of a 31,500-square-foot Department of Public Safety Aviation Division hangar and updates to the airport perimeter fence, gates, and access control replacements. Residents can also expect to see airfield improvements that will include visual navigational aid replacements and drainage enhancements, as well as airport terminal improvements that will boost modernization and increase public demand.



BUILDING SAFETY

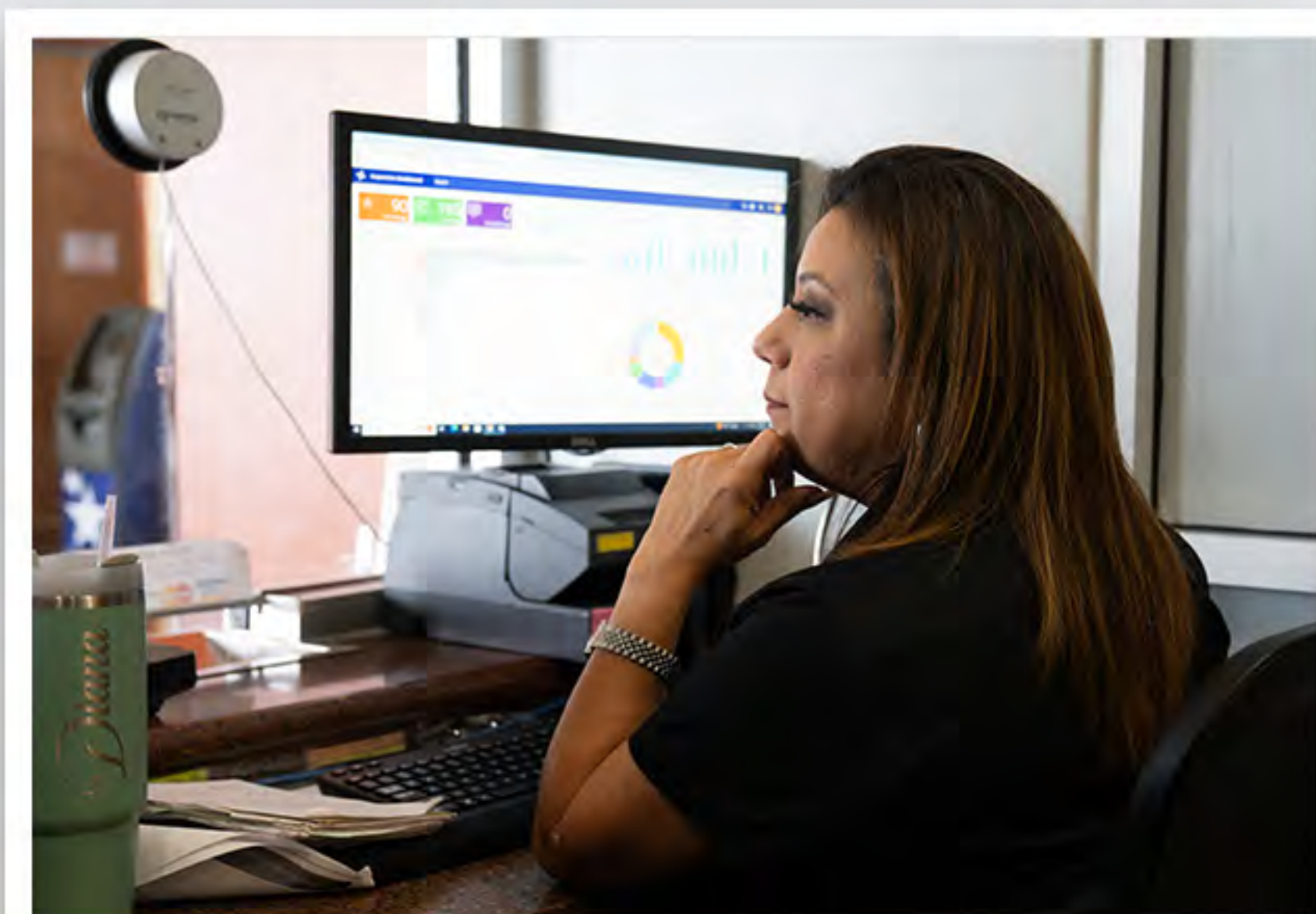
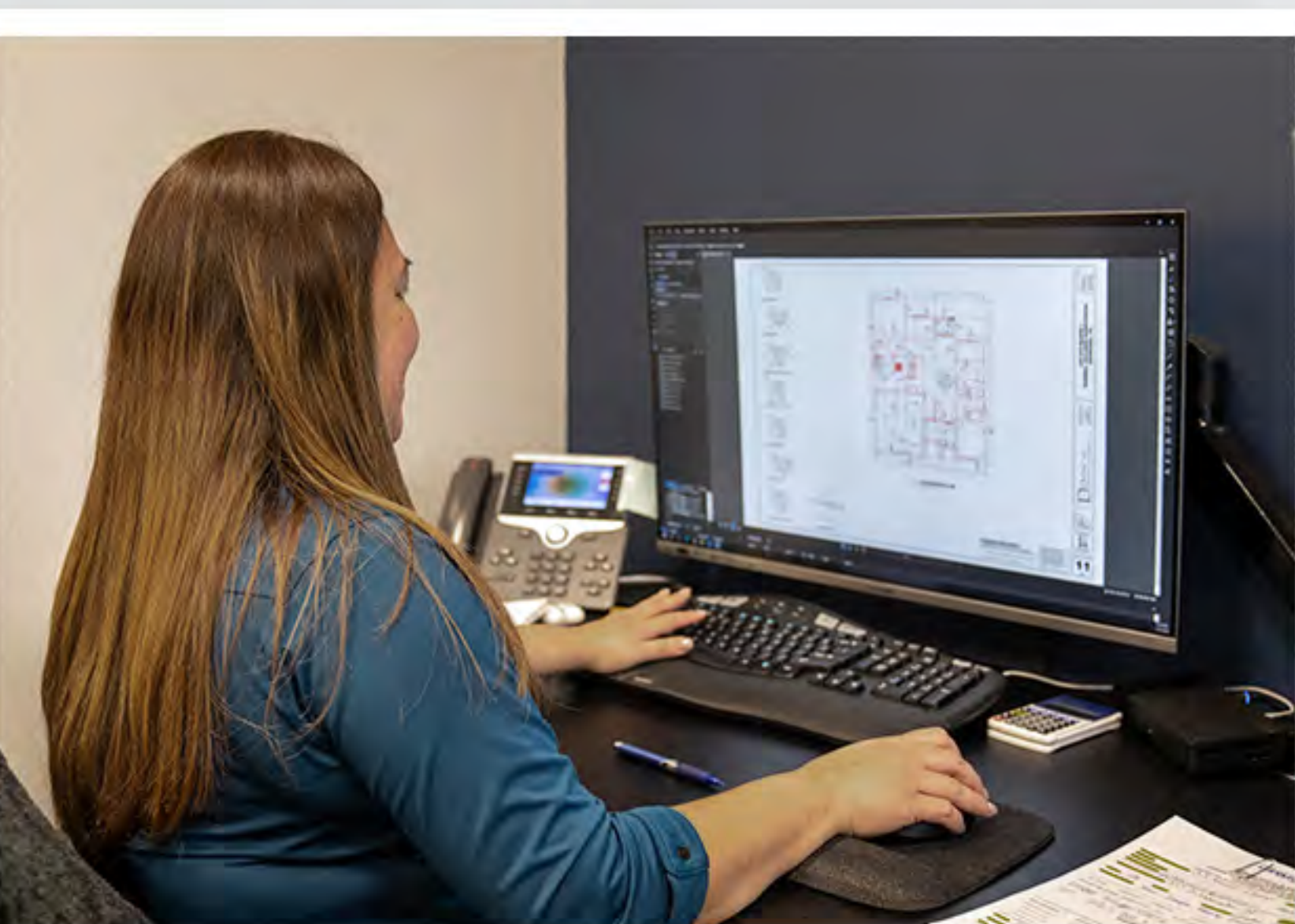


The Building Safety Department is dedicated to ensuring that all construction projects in Edinburg adhere to state and local regulations. It prioritizes the health, safety, and well-being of the community through the effective enforcement of building codes.

The department is responsible for reviewing plans, issuing permits, and performing inspections for new construction, renovations, repairs, demolitions, and other building-related activities. Building Safety ensures compliance with various building, mechanical, energy, plumbing, electrical, and other laws established by the City of Edinburg and the State of Texas.

The Building Safety Department also provides customers with access to Citizen Self-Service (CSS), an online portal that allows customers to submit permit applications and electronic construction documents remotely, pay fees, track progress, schedule inspections, and access results online 24/7.

Focused on excellence, the Building Safety Department is committed to connecting with the community and offering high-quality, transparent, and timely development services that improve the safety and livability of Edinburg's structures.



Natalia Velasquez

nvelasquez@cityofedinburg.com



Key Performance Indicators



Issued 13,600 construction permits



Completed over 40,700 building inspections in support of the city's continued growth



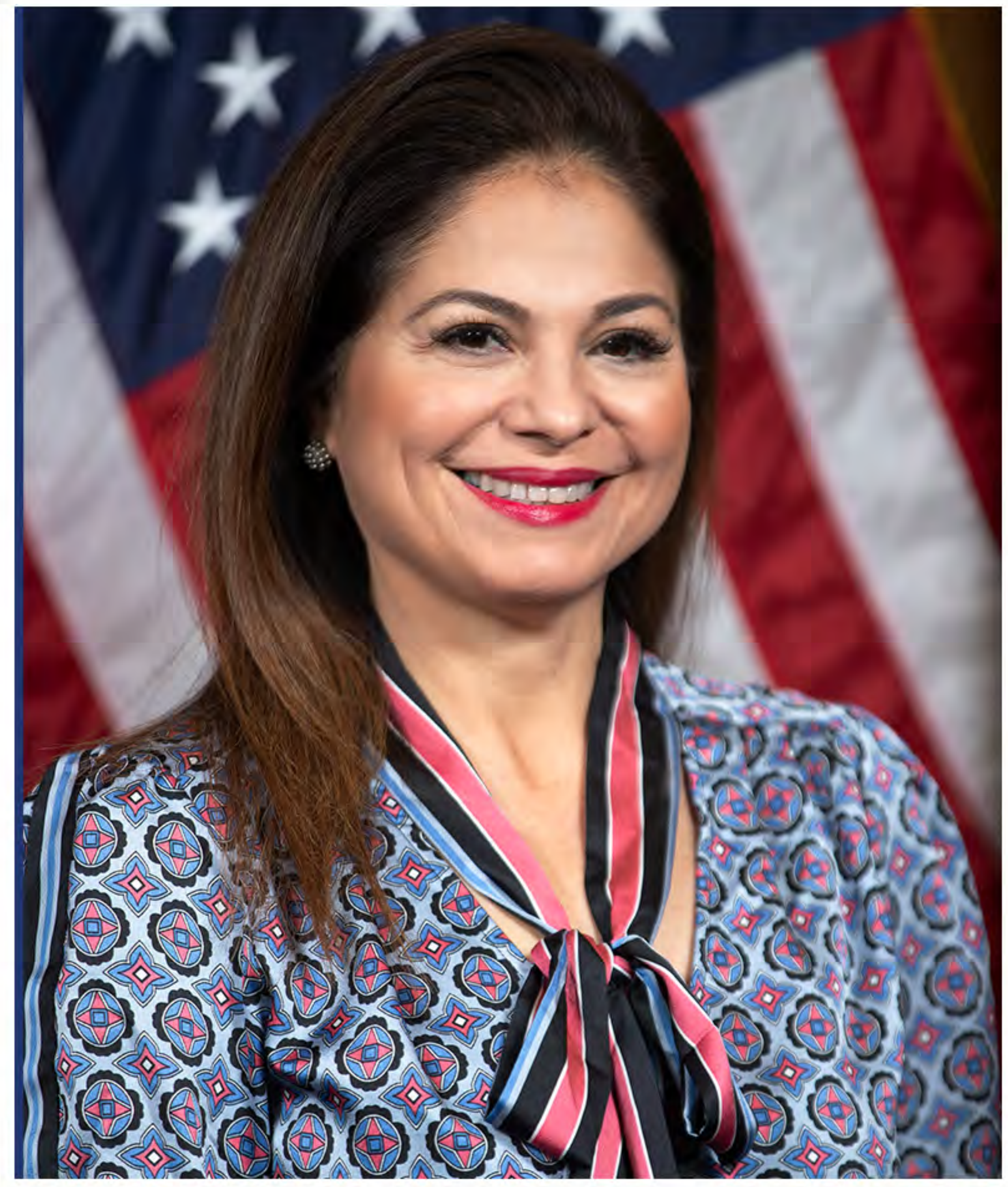
Reviewed and approved construction valuations of over \$321,000,000

Phone: (956) 388-8203

Fax: (956) 292-2080



Excellence in Action



COMMUNICATIONS & MEDIA



Roxanne Lerma
rlerma@cityofedinburg.com



The City of Edinburg's Communications and Media Department is a team of experienced professionals dedicated to sharing information about municipal services, programs, and events with the community. The department oversees communication, marketing, and engagement initiatives and manages the City's primary communication channels, including:

- Social media platforms
- Edinburg Cable Network (ECN)

Tune into ECN-1300 for programs that provide insight into city government operations.

Media Relations and Community Engagement

Our multimedia specialists respond to press inquiries and distribute information to media outlets, promoting a positive image of Edinburg in regional news. The department's primary goal is to ensure residents are informed about their municipal government.



Key Performance Indicators



8.2 million Facebook page impressions in 2024



115,500 followers across all social media platforms



6 state awards from the Texas Association of Telecommunications Officers and Advisors



1 Texas Emmy Nomination



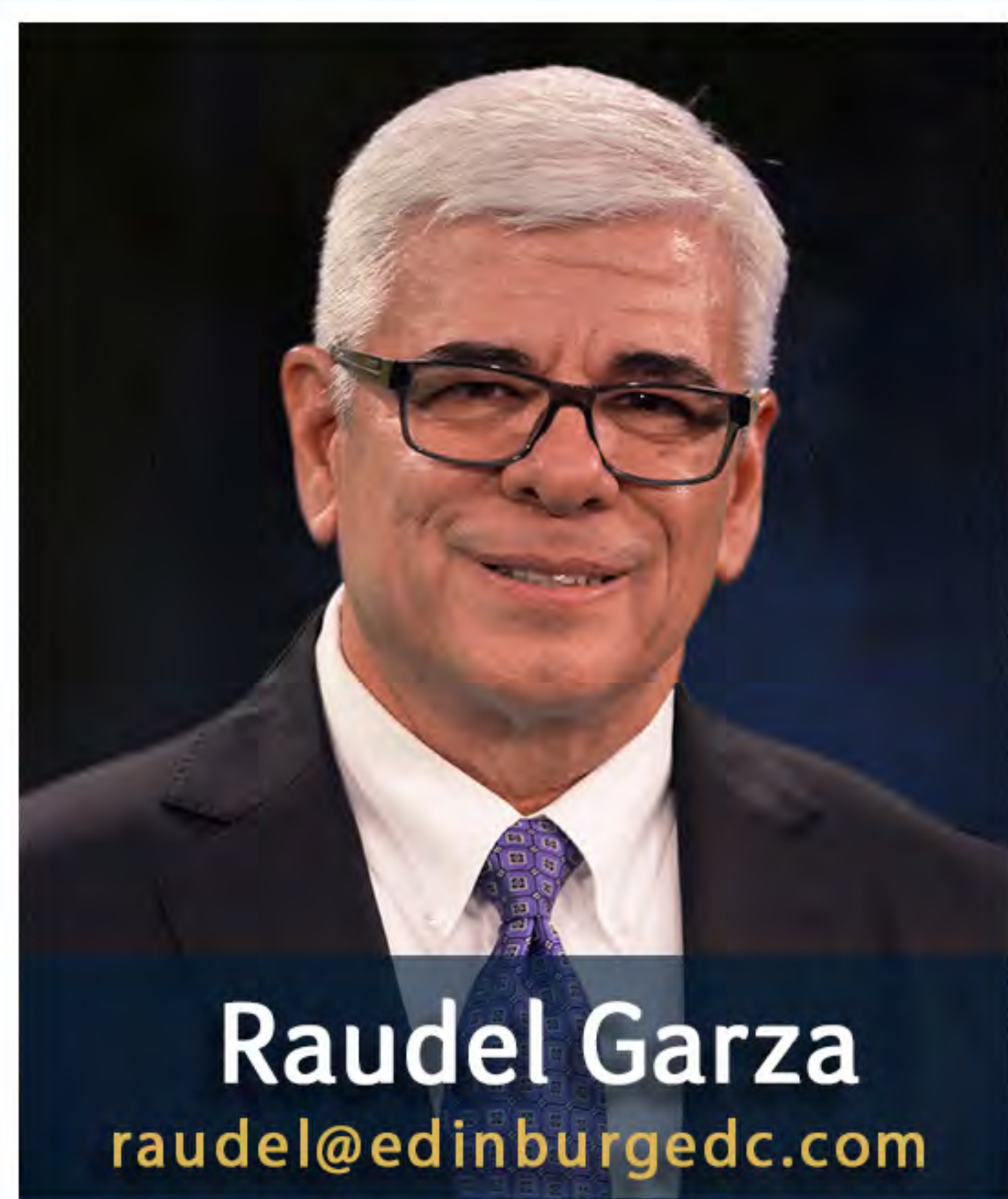
The Edinburg Economic Development Corporation is committed to making the City of Edinburg an innovative and competitive city for business investment that creates prosperity and employment.

The EEDC is a Type A Economic Development Corporation, funded by a portion of local sales tax. A Type A EDC focuses on projects that generate primary jobs - positions that produce goods or services for customers that are predominantly outside the community, such as manufacturing, industrial facilities, and distribution centers.

The Edinburg Economic Development Corporation's current projects include the East Owassa Road Sewer Extension Project, the North Edinburg Water Tower, and the development of a new Industrial Park, along with the continued promotion of land at the Edinburg Airport and North Industrial Park. Ongoing EEDC programs include the Commercial Recruitment Program, Facade & Lot Improvement Program (FLIP), Industrial Spec Building Program, and the Liftfund Edinburg Loan Program.

New businesses such as Panera Bread, Dave's Hot Chicken, Pedro's Tacos & Tequila, and many others have all been welcomed to the city thanks to the EEDC's commitment to business expansion.

Edinburg has an annual growth rate of 2%. Edinburg's forecasted population growth is projected at 108,458, which equals 7.7%, by 2027.



Key Performance Indicators



Total Capital Investments of EEDC projects: \$193+ Million from 2023-2024



Total Commercial Permit Valuation Growth Rate: 24%



1,096 Total Jobs Created



Edinburg is the 7th fastest-growing city in Texas



Edinburg is the 12th fastest growing city in the country with cities of a population of over 100,000

ENGINEERING



Mardoqueo Hinojosa, P.E., CFM, CPM
mhinojosa@cityofedinburg.com



Projects completed in 2024

- Completed Edinburg Arts, Culture, and Events Center
- Completed Alberta Road Street Improvements from west city limits to Sugar Road
- Completed Brennaaleen Cedar Drainage Phase 2
- Completed Renovations to Memorial Park and Frontier Restrooms
- Completed Municipal Park Turf Fields Phase 2
- Installed a Traffic Signal at the M Road/Gwin Road/Monte Cristo Intersection

The Engineering Department provides efficient, centralized, and cost-effective services for the city's Capital Improvement Projects. These services include engineering design, contract administration, construction administration, and observation, as well as professional expertise in the planning and design of improvements to new and existing roadways, public water, and sanitary sewer facilities.

The Engineering Department also ensures proper city growth by ensuring the efficient and sustainable development of the urban infrastructure, including proper floodplain management through the administration of the city's ordinance to help mitigate losses during natural disasters, such as heavy rain events and hurricanes.

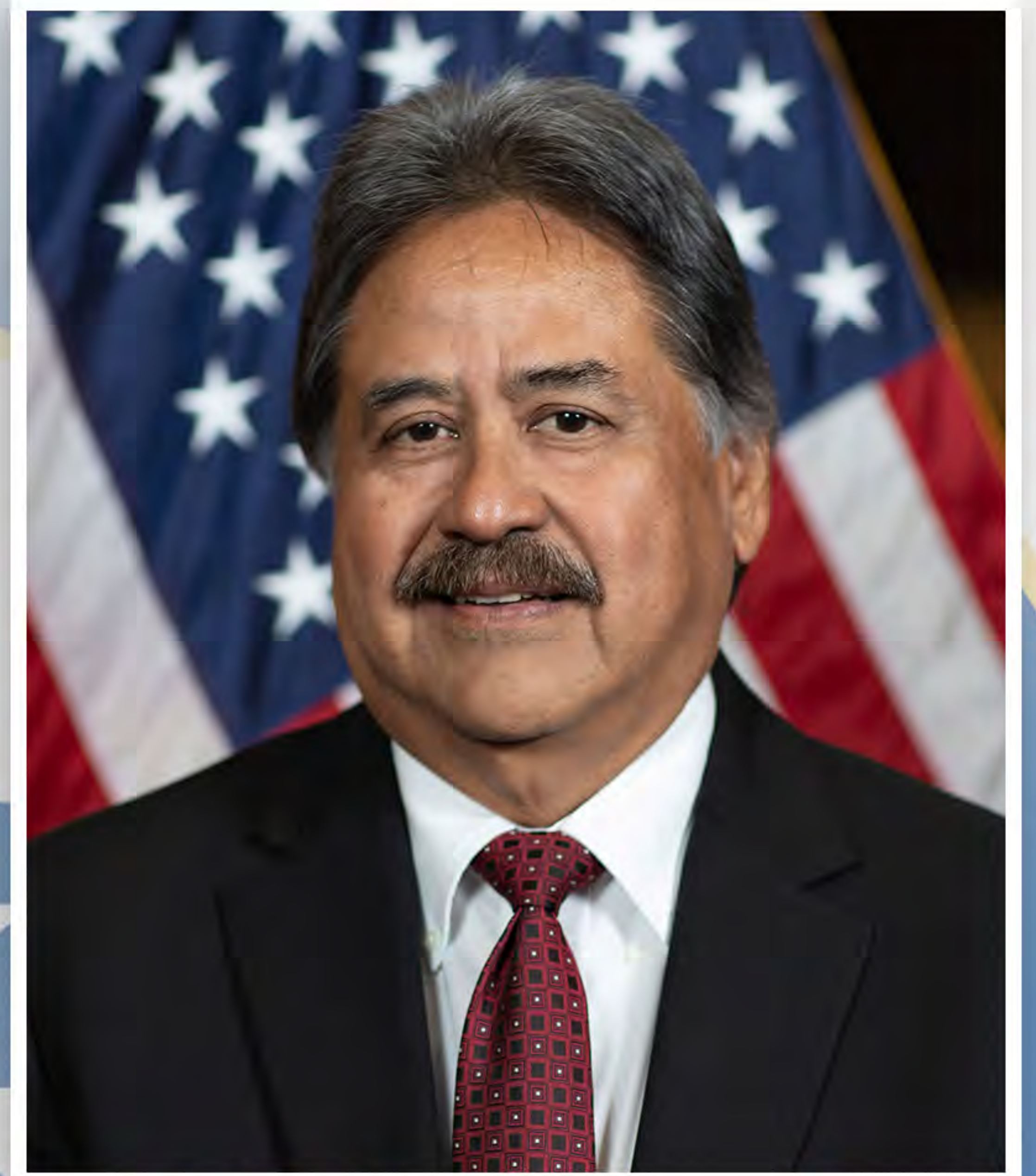
Community improvement projects remain a priority for the Engineering Department in 2025. Construction is currently underway for a new traffic signal at the intersection of Freddy Gonzalez Drive and Mon Mack Road. Additionally, construction in the Alberta Road Reconstruction Project has reached its final stage. Finally, three grant applications for various Hike and Bike Trails (Freddy Gonzalez East, Freddy Gonzalez/Closner, and the Veterans/Cano Trail) will begin construction in 2025.

Chapin Pump Station and Brennaaleen Drainage Phase 3 Grant Projects will begin construction in 2025.

Street Planning Grant Application for Chapin Street from FHWA was approved.

FINANCE

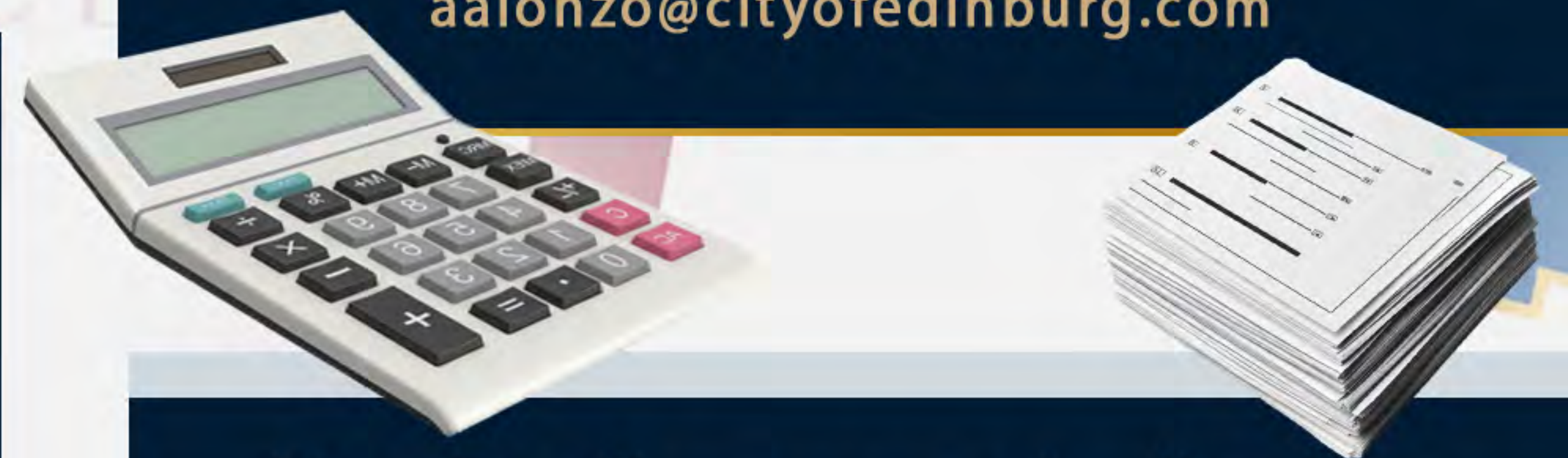
Taxable Assessed Valuation



Ascencion Alonzo
aalonzo@cityofedinburg.com

The Finance Department is responsible for managing all financial operations of the City of Edinburg while maintaining financial integrity.

The Finance Department oversees Accounting, Utility Billing/Collections, Accounts Payable, Accounts Receivable, Payroll, Budgeting, Purchasing, and Investments. The department's goals are to ensure that the city maintains all financial records and transactions by following established accounting principles and that appropriate internal controls are in place to safeguard city assets.



Key Performance Indicators



31,047 total payroll payments



Processed 324,732 residential & commercial garbage bills and 82,034 landfill invoices



Processed and mailed 386,188 water and sanitary sewer bills

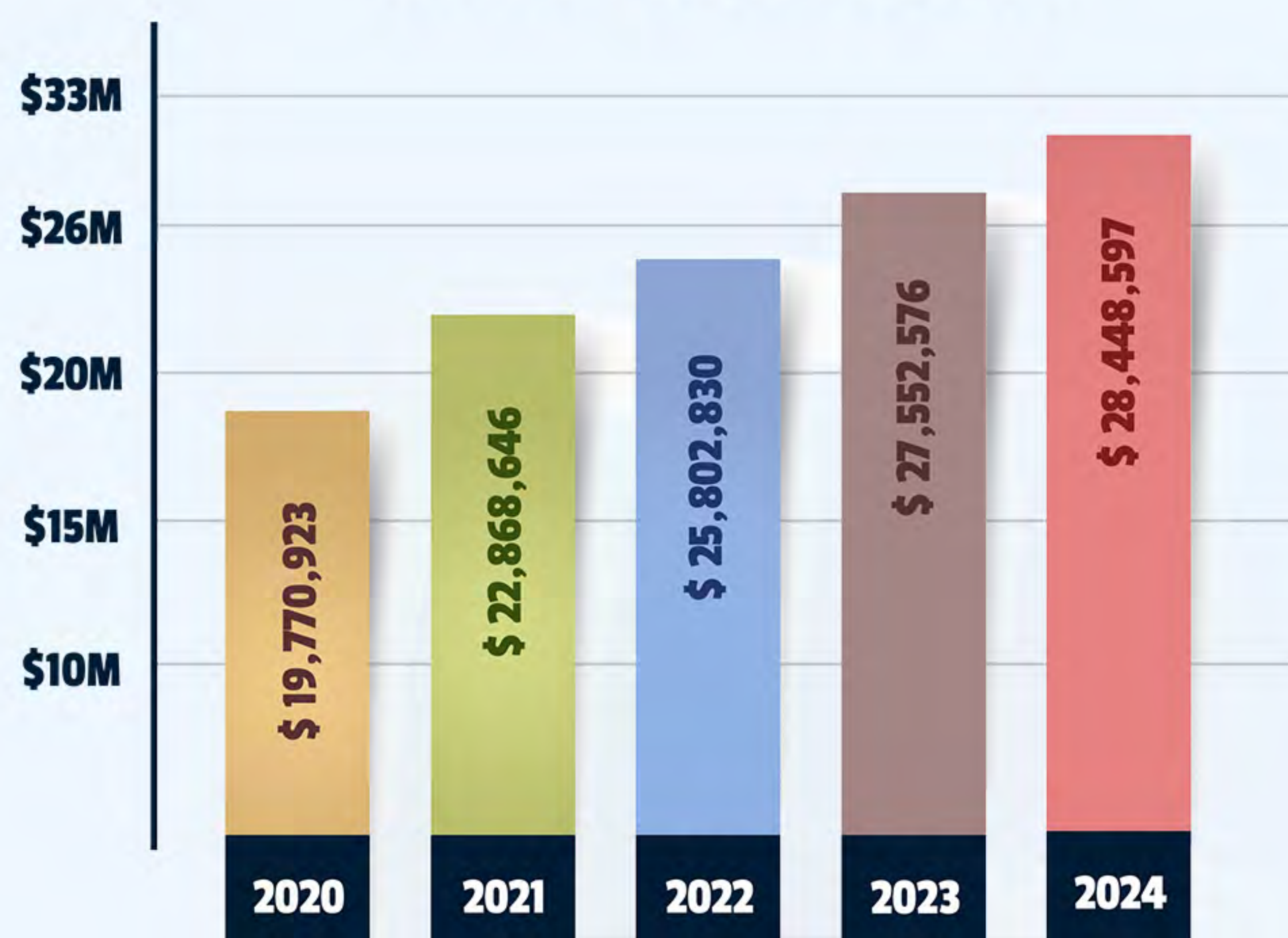


Prepared and issued 11,737 checks payments to vendors



Helped departments process 1,379 purchase orders and 15,126 small purchase orders

Sales Tax Revenue



Phone: (956) 388-1895



Excellence in Action



FIRE



Omar Garza
ogarza@cityofedinburg.com



Key Performance Indicators



Department responded to approximately 3,102 emergency calls



Reduced average response time to approximately 6.5 minutes

Coverage Area:

City Limits: 47 square miles

Rural Areas: 166 square miles

Population Served: 107,495 residents (excluding rural areas)

The Edinburg Fire Department, a combination department, continues to serve the community with dedication and excellence. The department's workforce is comprised of 85 paid firefighters, three administrative personnel, one emergency management planner, two mechanics, and 30 volunteer firefighters.

In 2024, the Training Chief coordinated Texas Commission on Fire Protection (TCFP) courses, resulting in a total of 4,836 training hours. These courses ensured personnel's readiness and skill development to meet the fire service's ever-changing demands.

In addition, the Fire Marshal's Office made significant strides in public safety and education by conducting 2,308 fire inspections. They also delivered 67 Fire Safety Education Programs across the city, reaching over 11,437 citizens.

The Edinburg Fire Department remains steadfast in its commitment to ensuring the safety and well-being of the community. Together, the department aims to continue making the City of Edinburg safer and stronger.



GRANTS ADMINISTRATION



The Grants Administration Department plans, strategically applies for, and administers federal, state, local, and foundation grant funding to maximize resources and enhance the quality of life for Edinburg residents. The team of seven collaborates with all departments to develop grant proposals and ensure grant compliance with funding agencies such as the U.S. Department of Housing and Urban Development (HUD), the Federal Emergency Management Agency (FEMA), Texas Parks & Wildlife Department (TPWD), and more. Grant-funded projects include drainage and infrastructure improvements, owner-occupied housing assistance, emergency rental assistance, public services, park development and enhancements, street lighting, public safety equipment, and staffing for Fire and Police Departments, as well as bicycle and pedestrian systems, and internet access and network maintenance.

Awarded over 20 grants from various funding agencies totaling over \$11 million, including:

- \$5,081,700 USDOT RAISE Grant for Chapin Street Corridor Planning Project
- \$1.3M Community Project Funding Grant for Lift Station 19 Force Main Realignment and Sanitary Sewer Project
- \$500,000 FAA Airport Terminal Program Grant for Airport Terminal Improvements
- \$500,000 USDOJ COPS Grant to hire 4 police officers

Claudia L. Farias

Clfarias@cityofedinburg.com



Key Performance Indicators



Recognized by the HUD San Antonio Field Office with 2 CDBG awards



Funded 7 public service agencies to help low-income individuals, families, and the elderly



Assisted 3 families with 1 home reconstruction and 2 home rehabilitations through the Housing Assistance Program



Managed 50+ grant and ARPA-funded projects for compliance



Contributed to the 2024 All-America City Award application

Phone: (956) 388-8206

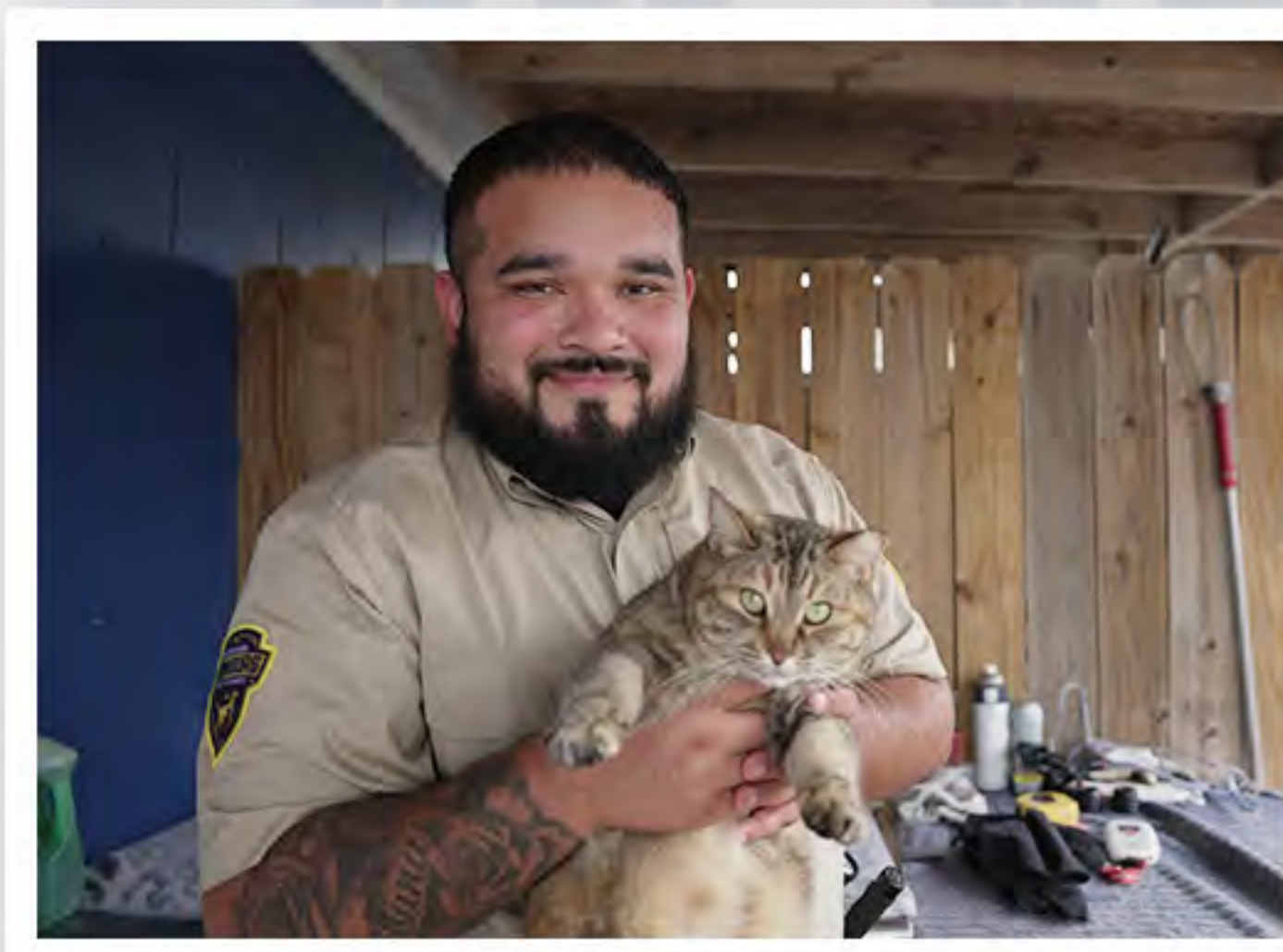


Excellence in Action

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HEALTH, CODE & ANIMAL CARE



Ignacio G. Saavedra Jr, R.S.
isaavedra@cityofedinburg.com



Key Performance Indicators



11,083 Code Enforcement Inspections/Resolved Cases



1,530 Health Cases/Inspections



3,359 Animals Serviced by Animal Care Division

The Health and Code Department oversees the prevention, detection, investigation, and enforcement of public health, welfare, public works, business activities, consumer protection, and related regulations. The Code Enforcement Division works to uphold public safety, community standards, and the well-being of Edinburg residents.

The Health Division conducts regular inspections of food establishments to ensure compliance with food safety regulations, focusing on proper storage, handling, and preparation to prevent contamination and foodborne illnesses. It also manages planning reviews for new establishments, issues health and temporary event permits, and provides guidance to improve hygiene and safety standards.

The Animal Care Division enforces leash laws, investigates animal cruelty and neglect cases, rescues animals in distress, and ensures their safety. It also works to control rabies spread by ensuring domestic animals are vaccinated and responding to incidents involving potentially rabid animals.



Director of Health, Code & Animal Care Services Ignacio Saavedra was named Young Professional of the Year by the Texas Environmental Health Association for his outstanding achievements in environmental health within his first five years of service.

HUMAN RESOURCES



Belinda Torres, IPMA-SCP
btorres@cityofedinburg.com

The Human Resources Division provides guidance on human resource management and supports all City of Edinburg departments to ensure a fair and equitable workplace for city employees. Its services include recruitment, employee relations, learning and development, compensation, and Civil Service. The department oversees hiring processes, background screenings, new hire orientation, personnel records, and grievance procedures. It also manages the Civil Service process for Police and Fire Department employees, including administering entry-level and promotional exams.

The Risk Management Division promotes a safe working environment through policies, training, and regular reviews. Partnering with the Texas Municipal League Intergovernmental Risk Pool, it provides risk financing and loss prevention services, resulting in an 18% reduction in liability claim frequency and a 24% decrease in claim severity compared to the previous year.

The Benefits and Wellness Division manages employee benefits programs, offering competitive health, retirement, and wellness plans. It also leads wellness initiatives, including mental health support, fitness programs, stress management, and work-life balance resources.



Key Performance Indicators



1,116 Full-Time, 285 Part-Time Regular, and 165 Part-Time Seasonal Employees



Processed 694 volunteers for the City of Edinburg with various agencies



Processed 424 new hires



Conducted 94 training, risk and safety sessions and recognition events, engaging 6,239 participants across various programs



Hosted the largest high school volunteer group to date with World Scholars

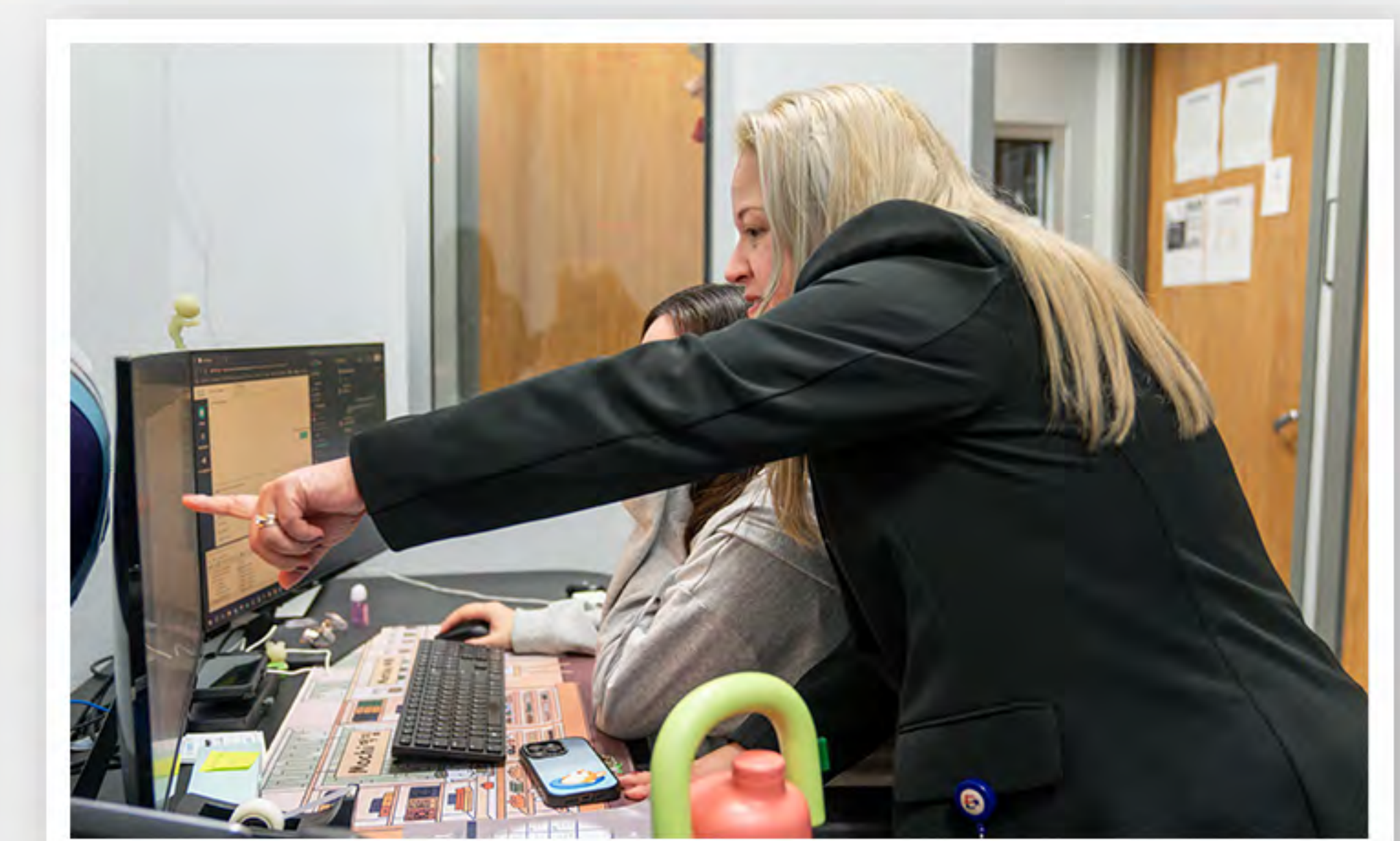
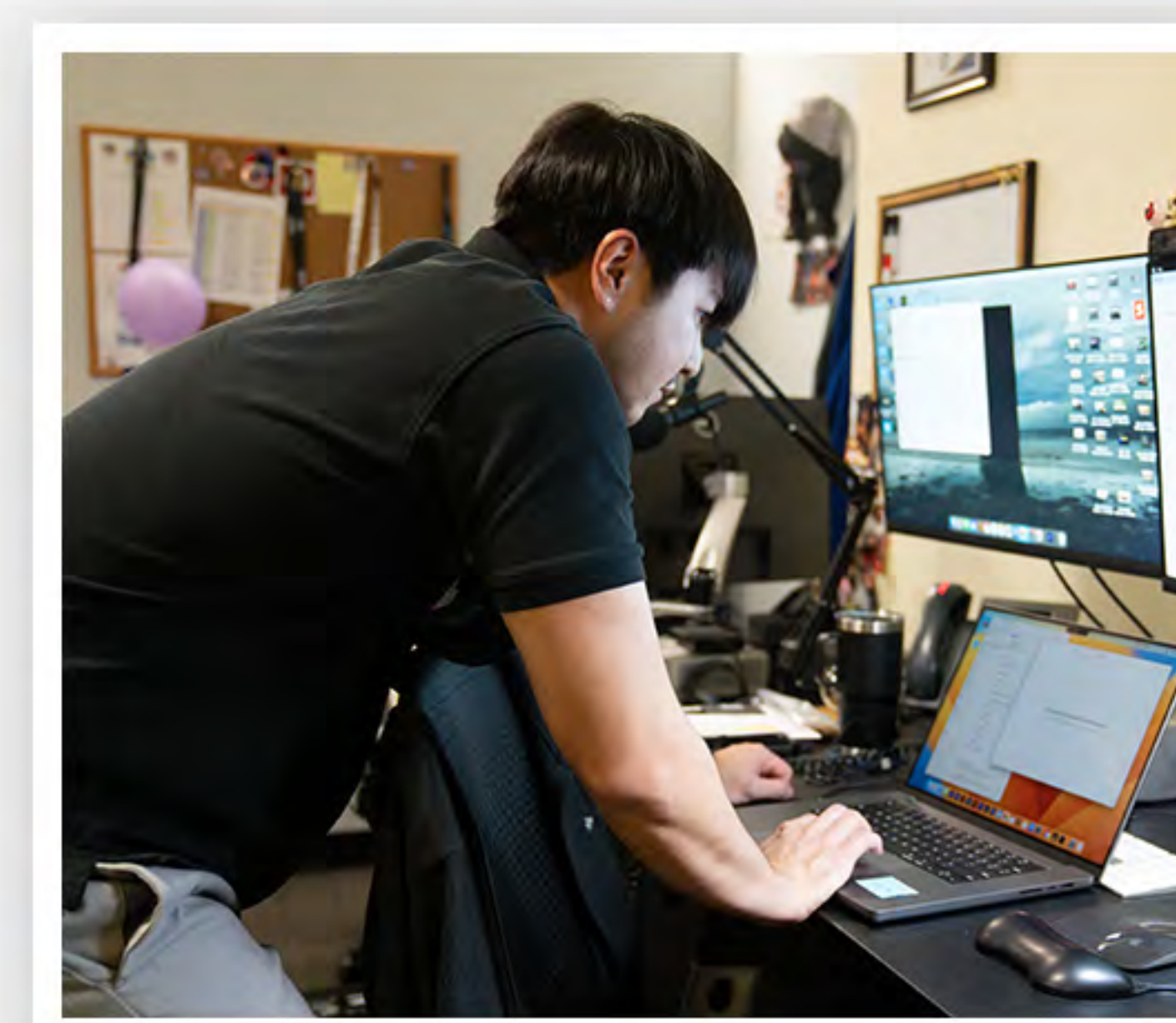
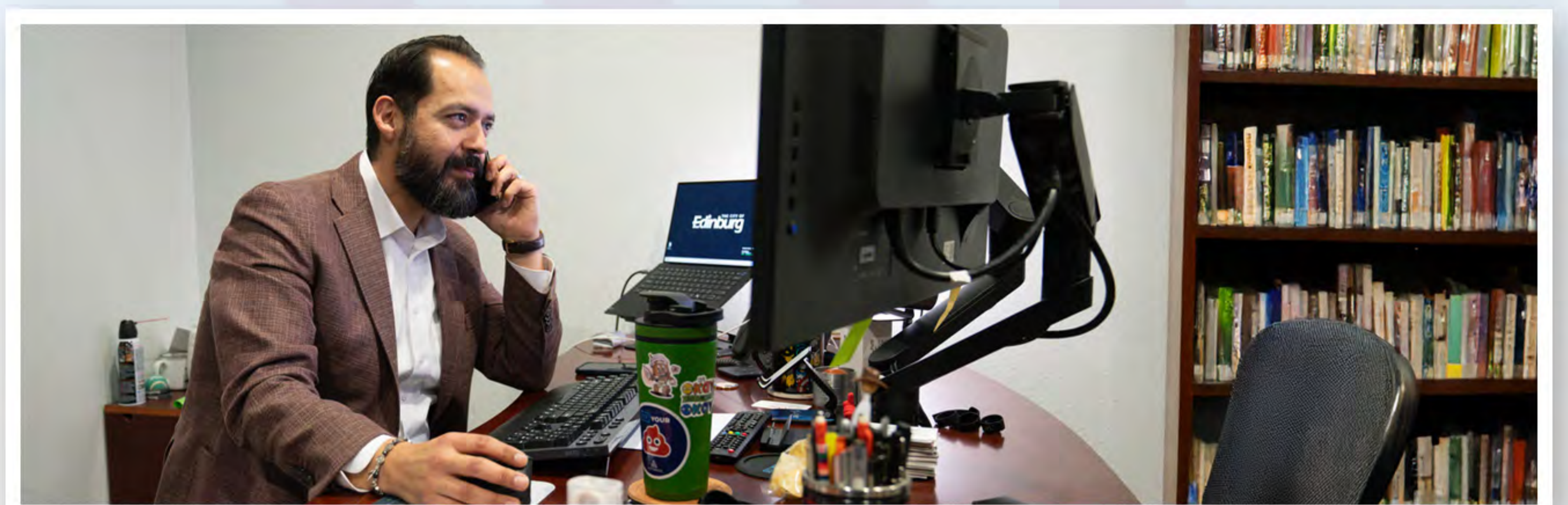


INFORMATION TECHNOLOGY



The Information Technology (IT) Department is responsible for administering and supporting technology architecture, hardware, software, voice data, and video infrastructure for City of Edinburg staff and officials.

The IT Department performs various functions, from installing applications to designing complex networks and information databases. The duties of Information Technology staff include data management, technical documentation of all processes and procedures, networking, computer hardware/software, telephony, database, and web, as well as the management and administration of systems.



Daniel Vera

dvera@cityofedinburg.com



Key Performance Indicators



5,465 IT Support calls for end users to keep efficient operations



12,929 Edinburg 311 requests received



4,608 Edinburg 311 calls received



First Place in the "Most Creative Use of CDBG" Category for the Public Broadband Infrastructure Project

LIBRARY & CULTURAL ARTS



The Dustin Michael Sekula Memorial Library and the Cultural Arts Department are dynamic cornerstones of education, creativity, and culture in Edinburg, enriching the lives of residents and visitors alike. Together, they foster community engagement through innovative programs, resources, and events that celebrate diversity, inspire creativity, and promote lifelong learning.

For 14 consecutive years, the library has earned the prestigious TMLDA Achievement in Library Excellence award, ranking it among the top 15% of public libraries in Texas. This accolade reflects its dedication to providing exceptional services, from educational programs and literacy workshops to youth enrichment activities and tech training. Patrons also benefit from free Wi-Fi, computer access, and a vast collection of books, eBooks, eMagazines, Blu-ray movies, and the largest video game library in the Rio Grande Valley - resources designed to encourage learning, civic engagement, and work readiness.

Now housed at the cutting-edge Arts, Culture, and Events (ACE) Center, the Cultural Arts Division celebrates Edinburg's rich heritage and diversity through signature events like Los Muertos Bailan, FridaFest, CultureFest, and the South Texas International Film Festival. These vibrant festivals unite the community, offering a platform for artistic expression while solidifying Edinburg's reputation as a flourishing cultural hub.

Letty Leija
letty@edinburglibrary.us



Key Performance Indicators



152,352 Patrons visited the library



25,231 guests attended Library programs



162,066 books and materials were checked out



42,647 Computer and and Wi-fi Use



58,162 Cultural Arts & Festival Attendance



400 Cultural Arts Events, Programs & Festivals



MUNICIPAL COURT

Since 1926, the Edinburg Municipal Court has served as the local justice center, enforcing ordinances and fine-only state offenses to uphold the peace and dignity of the community.

The Municipal Court Judge presides over trials, court proceedings, magistrate functions, conducts marriage ceremonies, and oversees court administration.

The duties of the Municipal Court are pre-determined by the Texas Code of Criminal Procedure and the Code of Judicial Conduct, in which court personnel shall provide equal and impartial justice under the law and process each case efficiently without delay. In addition, it is the mission of the Court to provide an environment responsive to the needs of all persons who come in contact with the Court.

On April 4, 2024, the Municipal Traffic Safety Initiative (MTSI) Award was presented to the Edinburg Municipal Court in recognition of their extensive community outreach.

Furthermore, Vanessa Rae Flores was appointed as the first associate judge and first female municipal judge for the City of Edinburg.



FINES, COURT COSTS, AND OTHER AMOUNTS COLLECTED

City Collection	\$1,217,129
Remitted to State	\$ 676,977
Total	\$1,894,106



Hector Bustos
Municipal Judge



Key Performance Indicators



43,733 total cases filed with the Court



100 scheduled docket hearings



3,773 magistrate warnings issued



583 magistrate warrants issued



5,776 Class C Misdemeanors & Capias Pro Fine Warrants



1,055 open records processed



18 Marriage Ceremonies



PARKS AND RECREATION



Javier Garza
javgarza@cityofedinburg.com



Key Performance Indicators



2024 TAAF Member
City of the Year Award



Held the largest Regional
Junior Olympic Boxing
tournament in the U.S



2024 TAAF Platinum Award
#1 municipality with the
highest number of participants
in the State of Texas



Largest little league baseball
program in South Texas, with
over 1,500 children and more
than 126 teams



Largest athletic race events
system in South Texas, with 7
unique races and over 12,000
participants each year

The City of Edinburg Parks and Recreation Department offers active and engaging experiences that target healthy personal growth and development. The department's mission is to provide residents with opportunities for a higher quality of life by enjoying recreational sports programs, family recreational programs, aquatics facilities, parks, trails, golf courses, and green spaces.

The Parks and Recreation Department consists of two multipurpose facilities. The Health and Wellness Center, located at 315 Mark S. Pena Drive, measures 84,000 square feet with six basketball courts, four dance studios, a computer lab, a media room, arts and crafts spaces, a boxing facility, MMA facility, weight room, game room, and more. The El Tule Jose Nieto and Consuelo Alfaro Robledo Center, the second facility, measures 28,000 square feet, consists of 3 basketball gyms, and is home to the Senior Program, pickle ball, and additional sports leagues.

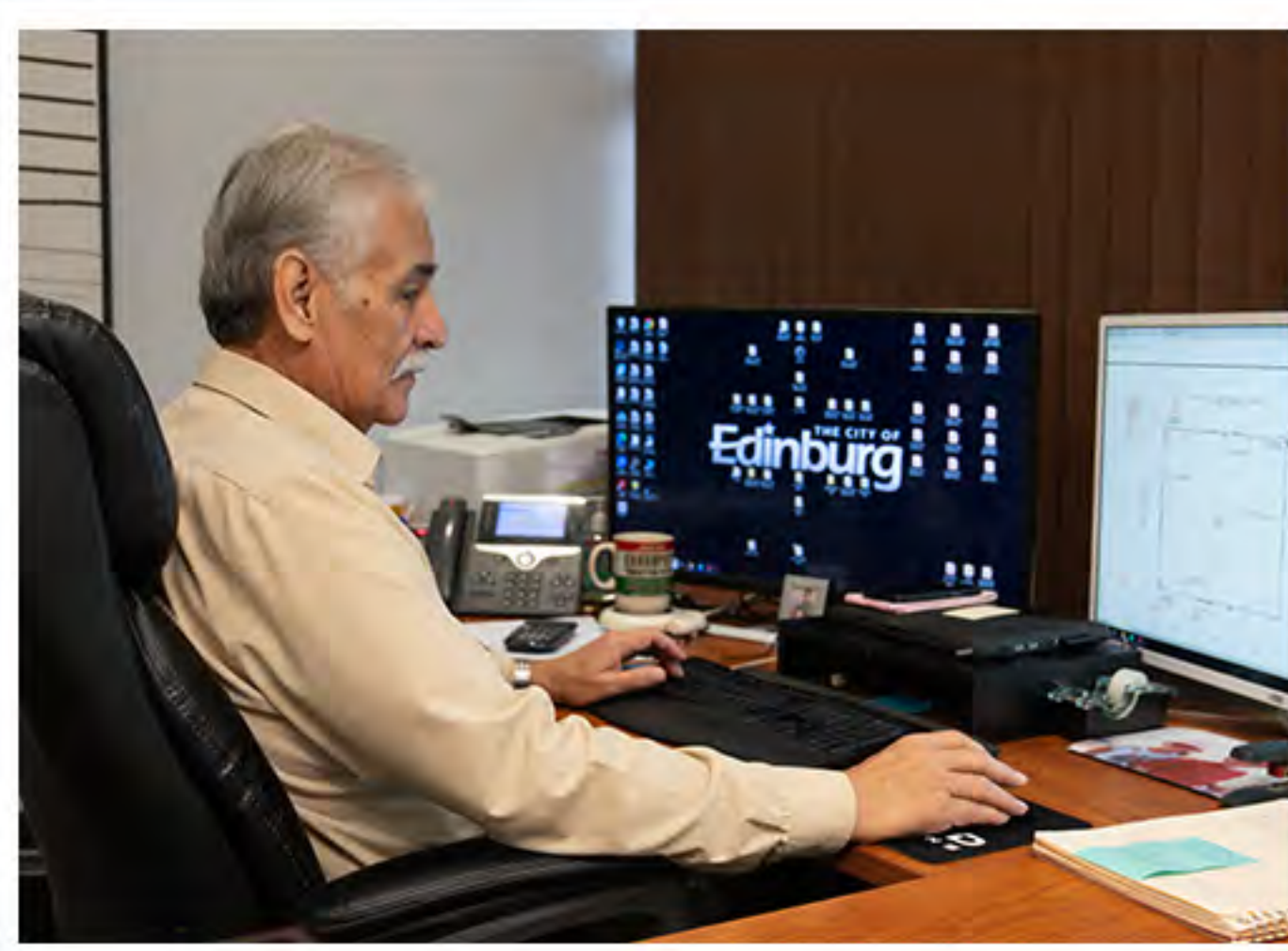
Parks and Recreation staff oversees 25 beautiful parks, 6 splash pads, 7 new turf fields, 2 swimming pools, The Edinburg World Birding Center, and the Los Lagos and Ebony Hills Golf Courses.



PLANNING AND ZONING



Jaime Acevedo
jacevedo@cityofedinburg.com



Key Performance Indicators



43 subdivisions recorded



Over 536 acres of land and 1,400 lots of new developments



60 new subdivisions reviewed in 2024



146 active subdivisions in preliminary or construction phase



Distributed 150 trees during the Arbor Day Celebration



Edinburg earned Certified Texas Scenic City status for the third consecutive year

The Planning and Zoning Department's objective is to coordinate and improve the physical development of the City of Edinburg while ensuring the safety and welfare of the community through a combination of quality review and long-range planning that promotes orderly development and compatible uses of land.

The department administers the review of development projects to ensure compliance with city regulations, coordinates pre-submittal meetings, and administers the zoning and platting process. Additionally, the department prepares reports and presents site data and recommendations to the Planning & Zoning Commission and City Council regarding rezoning, special use permits, and subdivision plats.

The Planning and Zoning Department is also responsible for all current and comprehensive planning activities within the city. In 2024, the City Council awarded Kendig Keast Collaborative the contract for a new Comprehensive Plan for the City of Edinburg. Kendig Keast Collaborative, Inc. and city staff worked with the Planning & Zoning Commission and the Comprehensive Plan Oversight Committee by holding a series of public meetings to collect input from the public to compose the update. The Comprehensive Plan is a blueprint for how and where the community should grow and considers issues such as land use, neighborhoods, infrastructure, mobility, and economic development. The Update to the Comprehensive Plan was adopted by the City Council on October 15, 2024.

Planning and Zoning staff continue to facilitate development, and 2024 became a historic year for growth in Edinburg.

POLICE



Jaime Ayala

jaimeayala@cityofedinburg.com

The Edinburg Police Department employs 266 dedicated staff members, committed to community policing to ensure a safe environment for residents to live, work, and play.

In 2024, the Department secured \$3.78 million in federal and state grants, funding key initiatives in traffic enforcement, drug eradication, and officer mental health support, while adding four new police officer positions. This funding strengthens public safety efforts and expands grant programs to protect the community.

This year, the Department welcomed Bro, a narcotics detection K9, and Domino, a therapy dog who provides comfort to first responders after traumatic incidents and supports crime victims.

Community engagement remains a priority. In 2024, the Department launched its first women's self-defense classes, empowering participants with vital safety skills. The Teen Police Academy (TPA) was introduced, modeled after the Citizen's Police Academy (CPA), offering an inside look at law enforcement training and operations. Additionally, the Dog Walker Watch program, inspired by Community Watch, encourages residents to report suspicious activity while walking their dogs, promoting neighborhood safety.

The Department's commitment to police-community partnerships earned national recognition, ranking 9th in the National Night Out (NNO) program for cities with 100,000–300,000 people, reinforcing its dedication to public safety and community trust.



Key Performance Indicators



65,082 Calls for Service



2,968 Arrests



34,096 Traffic Stops



13.84% Decrease in Overall Major Crimes



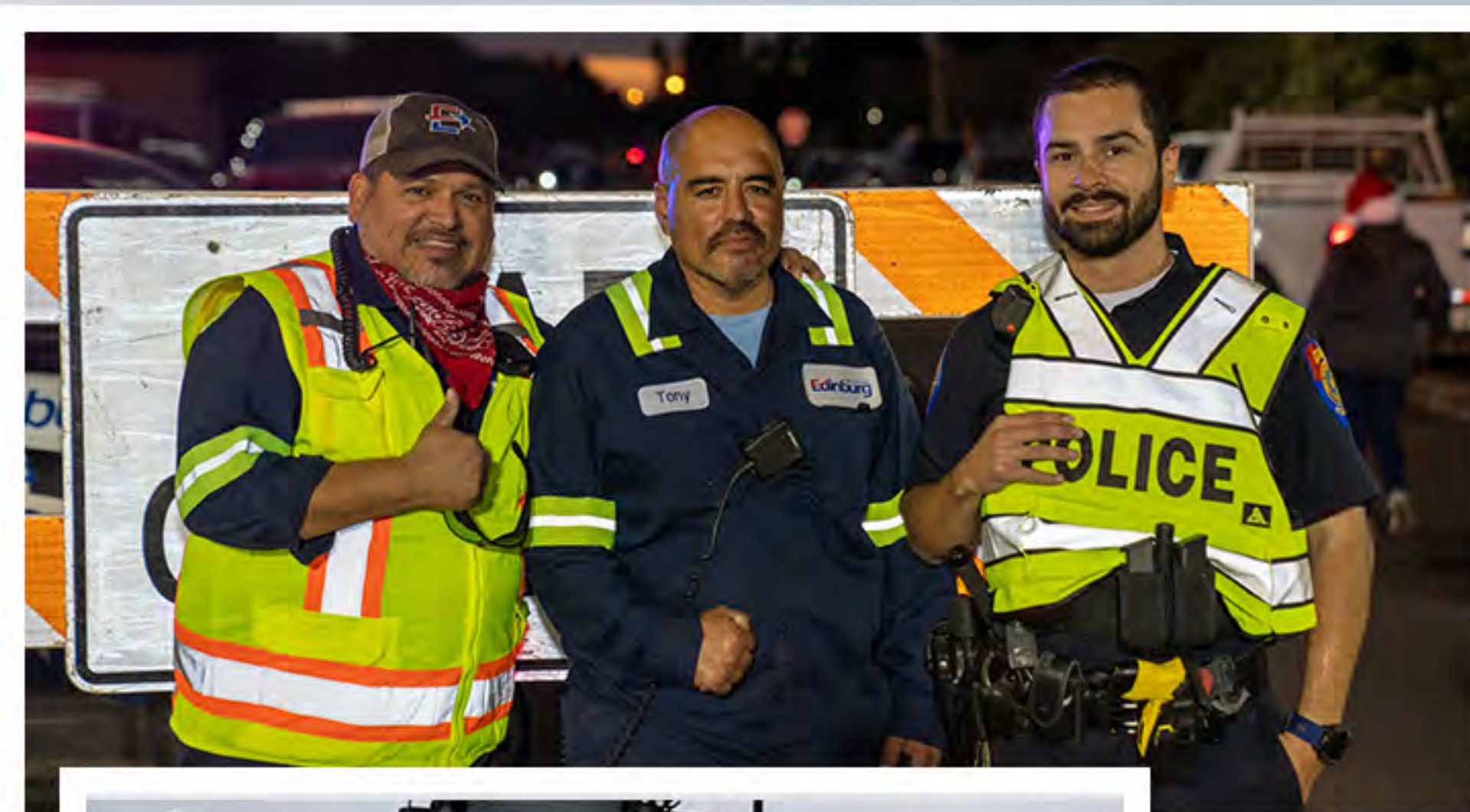
36% increase in DWI arrests from 2023 to 2024

Phone: (956) 289-7700



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PUBLIC WORKS



Vincent Romero
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Key Performance Indicators



29 Streets at a total of 19 Lane Miles of Street Improvements in FY 23-24



New Milling Machine for street repairs and repaving



\$1.7 million funded for Street Improvements

The Public Works Department, with 98 full-time employees, is dedicated to maintaining and improving Edinburg's infrastructure, ensuring a safe, mobile, and welcoming community. Key responsibilities include Streets, Traffic, Right-of-Way, Drainage, and Stormwater Management.

The Streets Division maintains 47 square miles of roadway and 450 linear miles of streets, rehabilitating 19 lane miles through \$1 million in Capital Improvement funding. A new Sidewalk Crew was launched to expedite repairs.

The Traffic Division manages 102 signalized intersections, repaired 510 signal lights, installed 922 street signs, and created 901 new signs, while maintaining pavement markings and regulatory signage.

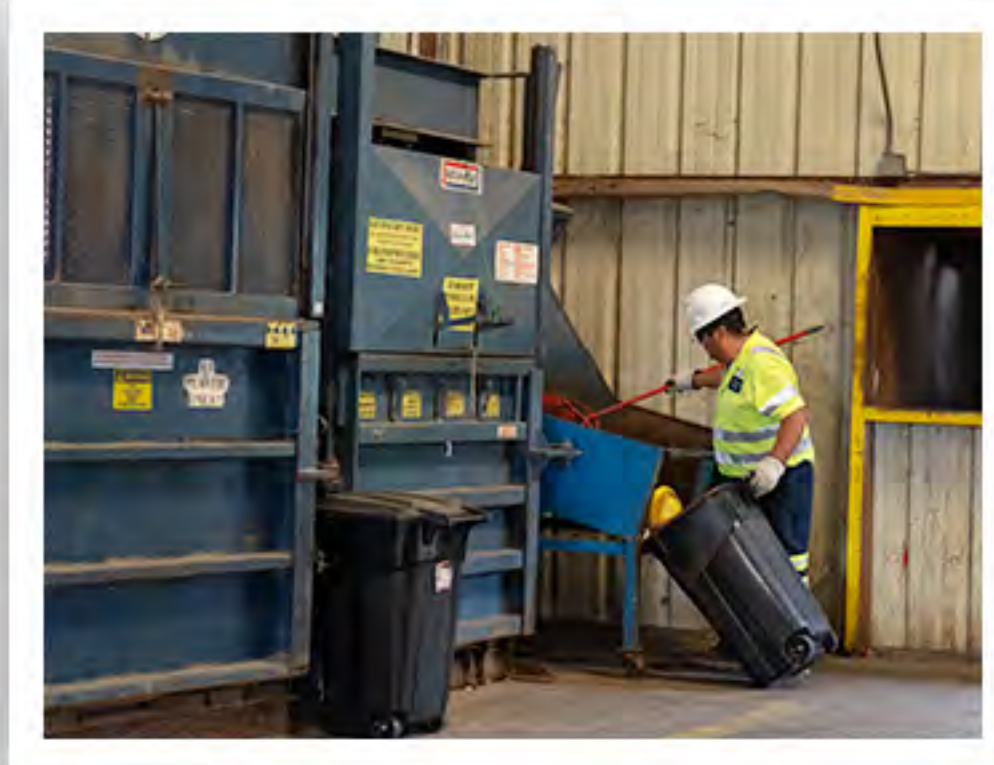
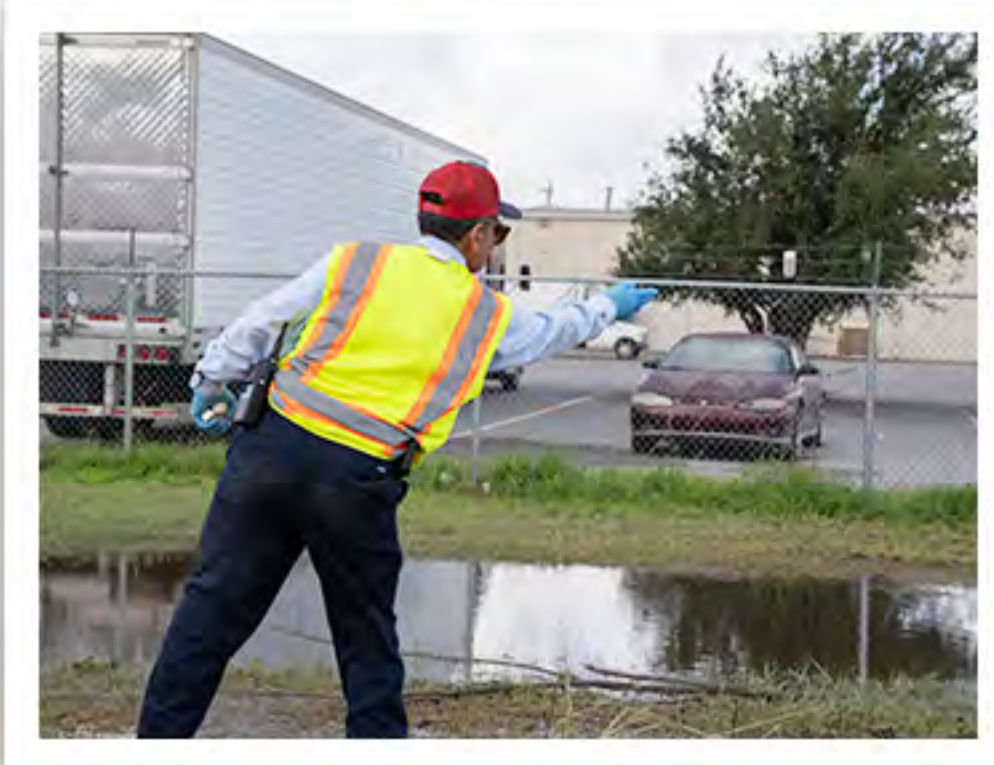
The Right-of-Way & Drainage Division oversees 450 miles of road right-of-way, 20+ miles of drainage ditches, and 2,163 storm inlets, using mowing, tree trimming, dredging, and debris removal to improve drainage and prevent blockages.

The Stormwater Management Division enforces the city's MS4 Plan through education, inspections, and enforcement. In 2024, it conducted 529 construction inspections and collected 5,658 cubic yards of debris through street sweeping. Edinburg remains an active member of the RGV Stormwater Task Force.

Emergency Response: Public Works assists Fire and Police Departments with traffic control, weather-related incidents, and accident cleanups.

With a \$1.7 million investment in paving and street improvements, including a new Asphalt Zipper, the department continues to enhance efficiency and keep Edinburg's infrastructure in top condition.

SOLID WASTE MANAGEMENT



Twenty-four years after being established as an independent program, the Solid Waste Management Department continues to collect Residential, Brush, Recycling, Bulk, and large items for residents, businesses, and industrial establishments.

The department strives to continuously review and organize all collection routes to provide service in the most efficient and cost-effective manner possible.

In December 2014, the Edinburg City Council granted the reassignment of a dormant Gas Lease Agreement, allowing for the establishment of a High BTU Gas Generation Plant at the City of Edinburg Landfill. This permit was projected to have a long-term positive impact on both the city and the environment. The current diversion of landfill gas for beneficial use has reduced the production of CO2 gas, equivalent to the energy use of 462,878 homes in one year and has been a source of revenue for the city.

This year, the Solid Waste Management Department aims to continue Neighborhood Clean-Up events and other various community clean-up efforts to provide residents with the ability to dispose of any accumulated waste material they have free of charge. Similarly, the department's annual "Trash Bash" event gives staff the opportunity to raise public awareness about the importance of reducing litter and promoting a clean and beautiful city.

Ramiro Gomez

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Key Performance Indicators



27,000 Commercial and Residential Accounts serviced



A total of 690,000 tons received at the Edinburg Regional Landfill



1,204 tons recycled



Provided service to 11,000 new construction, industrial and institutional contacts



245 tons of shredded tires processed and disposed

Phone: (956) 381-5635



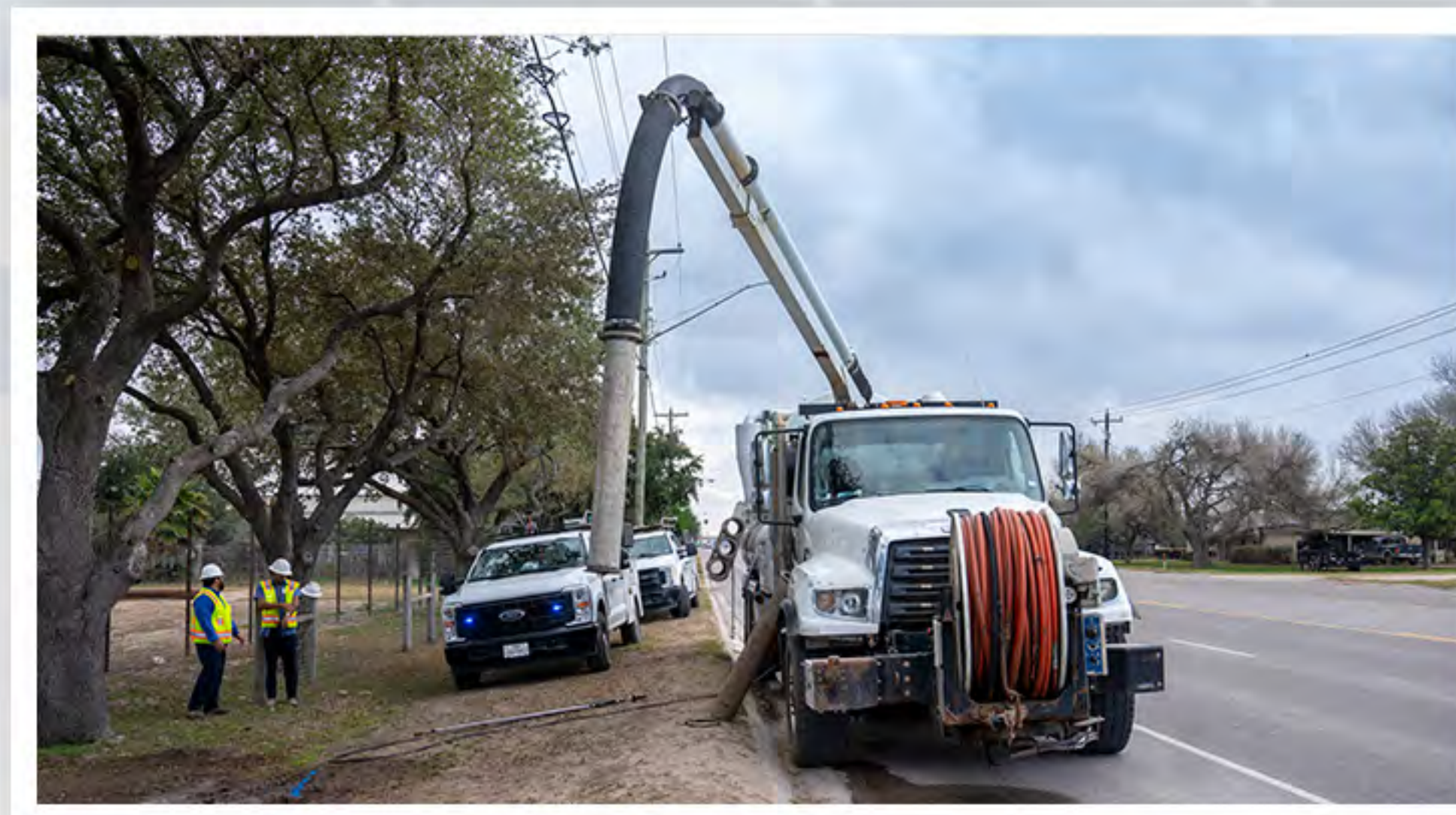
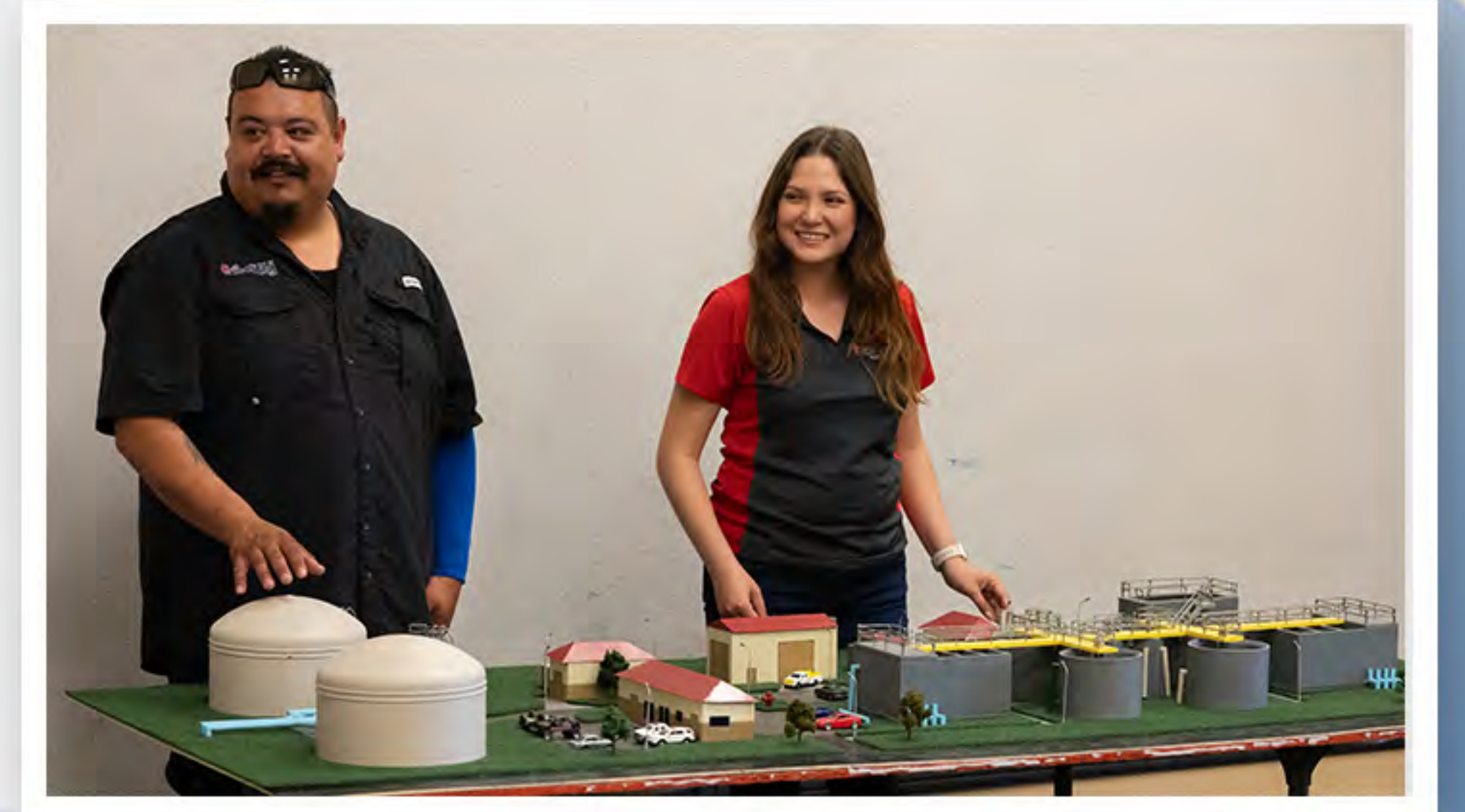
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UTILITIES



Gerardo Carmona Jr., P.E.
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Key Performance Indicators



4,092 service work orders addressed



733 new water connections added to the system



Received \$1.3 Million from HUD for the Lift Station 19 Improvement Project



Monitors and services 490 miles of water lines, 396 miles of wastewater lines, 3,169 fire hydrants, 5,877 manholes, and 54 lift stations 2 booster stations and 6 elevated water storage tanks

The Utilities Department is committed to providing essential services to the entire community by ensuring safe, efficient, and high-quality water.

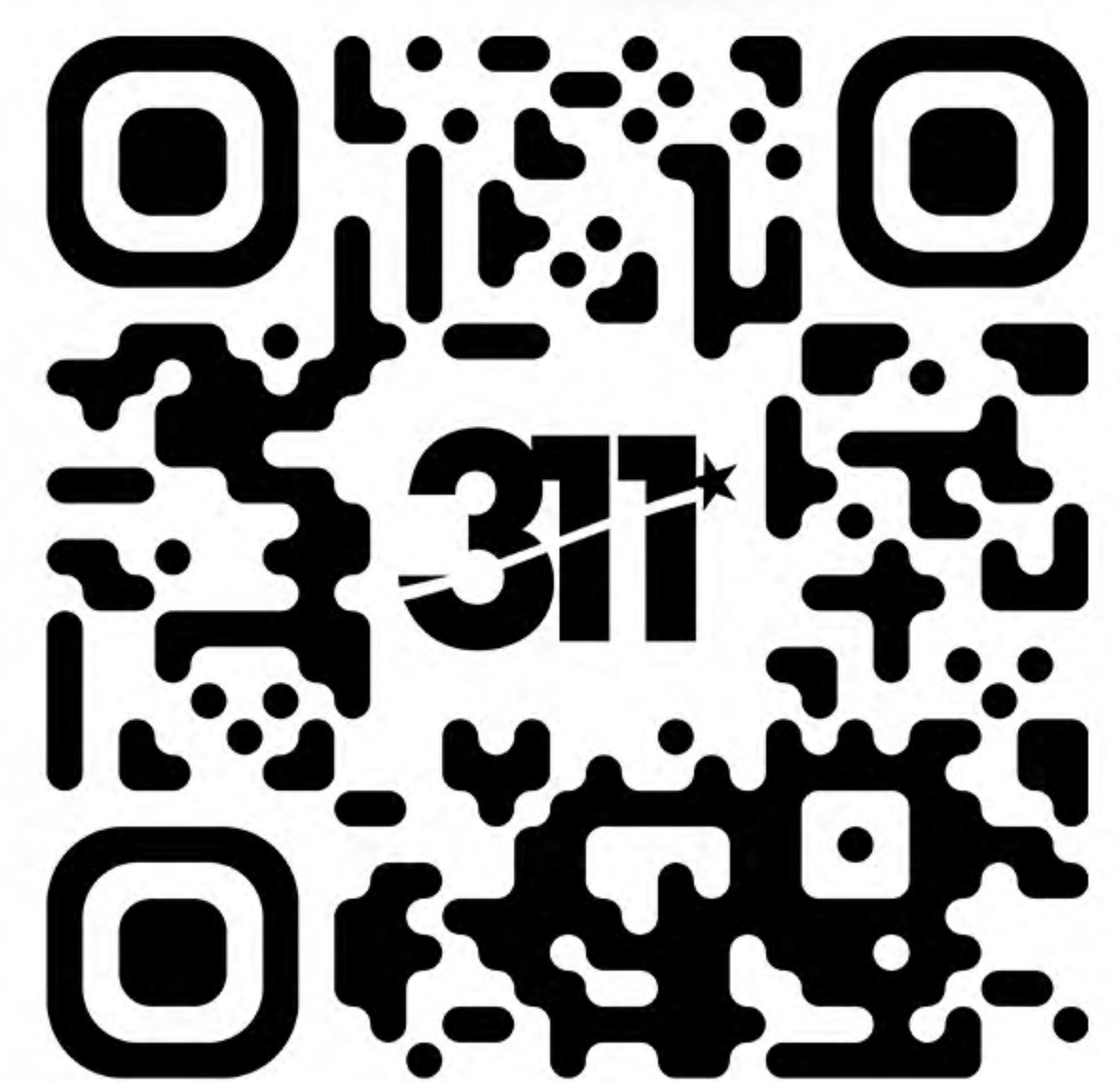
- **Utilities Administration** oversees water production and treatment, water distribution, wastewater collection, and wastewater treatment programs for the community and Utility Capital Improvement Projects.
- **Water Treatment Plants** provide and deliver safe drinking potable water with adequate supply and pressure to Edinburg residents. Furthermore, the Wastewater Treatment Plant treats the community's wastewater prior to discharging into the environment, such as a body of water, and produces effluent for industrial reuse.
- **Systems Division** operates, maintains, and repairs water distribution and/or sewer collection systems to provide excellent customer water and sewer services.



CITY OF EDINBURG DIRECTORY

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City Manager's Office	(956) 388-8207
City Secretary's Office	(956) 388-1851
City Attorney's Office	(956) 388-8208
Building Safety	(956) 388-8203
Communications and Media	(956) 388-8900
Dustin Michael Sekula Memorial Library	(956) 383-6246
Grants Administration	(956) 388-8206
Economic Development Corporation	(956) 388-8914
Engineering	(956) 388-8211
Edinburg Fire Department	(956) 383-7691
Edinburg Police Department	(956) 289-7700
Finance	(956) 388-1895
Health & Code	(956) 388-1838
Human Resources	(956) 388-1873
Information Technology	(956) 388-1818
Municipal Court	(956) 289-7797
Planning and Zoning	(956) 388-8202
Parks and Recreation	(956) 381-5631
Public Works	(956) 388-8210
Solid Waste Management	(956) 381-5635
South Texas International Airport at Edinburg	(956) 292-2047
Utilities Department	(956) 388-8212



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