

GUIDE TO ACCESS YOUR HEALTH INSURANCE ID CARD

1. Go to bcbstx.com/member

The screenshot shows the top portion of the website. The address bar contains bcbstx.com/member/. A red arrow points to the address bar. The navigation bar includes links for Welcome, Employers, Producers, and Providers. The BlueCross BlueShield of Texas logo is visible, along with a virtual assistant icon labeled 'Ask IVY SM our virtual assistant'. Below the navigation bar, there are tabs for Insurance Basics, Shop Plans & Products, and Find a Doctor. The main content area features a 'MEMBER SERVICES' section with links for New Member?, Welcome to Your Plan, Making Insurance Work for You, Pay My Bill, and Where You Go For Care. To the right, there is a 'Member Services' heading and a 'Log in to Blue Access f' link.

2. Log in or Click register now for new users

The screenshot shows the login and registration options on the website. The navigation bar includes links for Welcome, Employers, Producers, and Providers. The BlueCross BlueShield of Texas logo is visible, along with a virtual assistant icon labeled 'Ask IVY SM our virtual assistant'. Below the navigation bar, there are tabs for Insurance Basics, Shop Plans & Products, Find a Doctor or Hospital, Member Services, and Sign Up or Log In. The main content area features a 'Member Services' section with a 'Log in to Blue Access for Members SM (BAMSI)' link. A red arrow points to the 'Log in to Blue Access for Members SM (BAMSI)' link. To the right, there is a 'blueaccess for Members' login form with fields for User Name and Password, and a 'Log In' button. A red arrow points to the 'Log In' button. Below the login form, there are links for 'New User? Register Now' and 'Forgot user name or password?'. The 'Sign Up or Log In' tab is highlighted, and a red arrow points to the 'Log In' button.

3. Click on the ID card icon

The screenshot shows the BlueCross BlueShield of Texas member portal. At the top, there is a navigation bar with links for Home, My Coverage, Claims Center, My Health, Doctors & Hospitals, and Forms & Documents. Below the navigation bar, there is a 'Welcome' message and a 'Last login' timestamp. The 'Message Center' shows 'You have no messages'. The 'Quick Links' section includes links for Identity Protection, Well onTarget, Prescription Drugs, Fitness Program, and Go Digital: Update Your Preferences. The 'ID Card' icon is highlighted with a red arrow. The 'MY COVERAGE' section displays Plan Type, Group Number, and ID Number. Below this, there are sections for Medical Benefits, Individual Deductible, Family Deductible, Individual Out of Pocket Maximum, Family Out of Pocket Maximum, Coinsurance, Prescription Drug Copay, and Generic - Mail.

4. You can select to

- Print ID Card to have a hard copy with you
- Download ID Card to view it on your mobile device
- Order ID Card if you lost your card and need a replacement

The screenshot shows the BlueCross BlueShield of Texas member portal. At the top, there is a navigation bar with links for Home, My Coverage, Claims Center, My Health, Doctors & Hospitals, and Forms & Documents. The 'blueaccess for Members' logo is visible in the top right corner. The 'CURRENTLY VIEWING MY PLAN' section shows 'CITY OF EDINBURG 10/01/2020' and a 'View My Plans' button. The 'Digital ID Card' section is highlighted. Below the heading, there is a description: 'The image below is your member ID card and proof of insurance for any doctor or hospital visit. Simply print the image and show it to your Provider.' Below this, there is a link to 'download the Blue Cross Blue Shield of Texas (BCBSTX) app to view on your mobile device or order a new ID card.' The 'MY MEMBER ID CARD' section displays Member, Card Type (Medical), and Card Preview. The 'PRINT ID CARD', 'DOWNLOAD ID CARD', and 'ORDER ID CARD' buttons are highlighted with red letters a, b, and c respectively.