

# Electric Company Info.

## CORE

- If a tree is on the utility lines or the lines are down call 833-267-3349.
- To report any vegetation that touches lines, transformers or other CORE equipment or facilities call CORE's utility forester at (720) 733-5638
- Report any fully dead trees – those that are completely brown, have no leaves or are losing needles – or trees that appear to have rot and/or insects in them and appear to be tall enough to hit our lines and other equipment if they fall.
- Let CORE know about excessive vegetation around poles topped by transformers and other equipment so that we can clear it.
- Do not attempt to trim or clear vegetation near or touching CORE equipment. We will mitigate it free of charge.
- If Core cuts a tree, it is the property owner's responsibility to clean up once it's on the ground.
- Customer may call if they need a service line disconnected to remove a hazard tree. Disconnect is free of charge.

## Xcel

- To report a tree into lines or a downed or low wire visit [xcelenergy.com](https://www.xcelenergy.com) or call **800-895-4999**
- If you have a tree, shrub, or other vegetation that you think might be too close to a power line, please call our customer support number.
- In most situations, small limbs and brush are hauled away. This brush may be left on your curbside to be hauled by a separate crew within a few days. Larger pieces of wood are cut into manageable lengths and left on your property for your use.
- Customer may call Derek Harrison's office line (303-445-4553) if they need a service disconnect. Disconnect is free of charge.
- For more information, please visit <https://my.xcelenergy.com/customer-support/s/trees/tree-pruning-and-maintenance>