



City of Florence Utilities Electricity Department • 502 E. Dr. Hicks Blvd. • Florence, AL 35630

FOR IMMEDIATE RELEASE

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STATEMENT ON RECENT WINTER WEATHER EVENT

FLORENCE, ALABAMA— The City of Florence Utilities Electricity Department would like to express our sincere appreciation for the cooperation of our customers during the severe winter weather event that we have endured over the last few days.

Our employees did an outstanding job responding to reports of widespread power outages from the winter weather system that moved through our area on Thursday 12/22/2022. Many of our customers were without power for an extended period as our crews worked through the harsh conditions to restore power to those affected by the winter weather system. Unfortunately, the severe winter weather was not the only challenge that our employees were faced with.

On Friday 12/23/2022, our engineering staff received a request from the Tennessee Valley Authority (TVA) to initiate a plea for voluntary energy conservation measures. We appreciate our customers for responding to this request. This was required by TVA due to the extremely cold temperatures across the region, creating unprecedented demand on their power system. Our industrial partners responded, and we were able to meet the required load reduction threshold issued by TVA. Without the cooperation of our industrial partners, we would have had to issue mandatory load reduction measures on our system. This would have caused all our customers to endure “rolling blackouts” on Friday. We sincerely appreciate all our industrial partners who quickly responded to our request for voluntary load reduction.

Early Saturday morning 12/24/2022, we received notification from TVA to implement mandatory load reduction measures on our electric system. As our industrial customers had already reduced their load to only essential needs, we were forced to issue “rolling blackouts” to over 37,000 customers to meet this need. This was a required reduction of load by TVA. After approximately 6 hours, TVA removed this order. We recognize that these planned temporary disruptions are a challenge, but it was needed to maintain grid

stability for TVA's 10 million customers served by 153 local power companies across seven states.

During this event, TVA set an all-time record for energy delivery: 740 gigawatt-hours. The previous record was 706 gigawatt-hours (2018). TVA also set an all-time winter peak power demand record: 33,425 MW. It is also the third-largest peak demand in TVA's history. (Normally during this time of year, TVA's system manages demand around 24,000 MWs)

TVA's Chief Operating Officer Dan Moul said in a statement issued by TVA "We are grateful for our 153 local power companies and industrial customers who have been key partners in weathering this extraordinary event. This partnership has allowed the power grid to remain stable during historic energy demand. We know that asking for power conservation is challenging, especially during the holidays, and we appreciate everyone's assistance and patience"

Florence Utilities Electricity Department appreciates our customers' assistance and patience while we navigated through this "once-in-a-generation" event. We could not have done this without our industrial partners and every individual who took active steps to conserve power during this "once-in-a-generation" event.

We are grateful for our partnership with TVA and other local power companies that allow us to provide our customers with the best service possible. Together, we will continue to look for new ideas and innovative solutions that will allow us to improve the service we provide to our most valued customers.

Our mission is to enhance the quality of life in our community by serving our customers with safe, reliable, and economical electrical service.