



2022 City of Galesburg City Community Survey GIS Maps

Presented to the City of Galesburg,
Illinois

September 2022



Interpreting the Maps

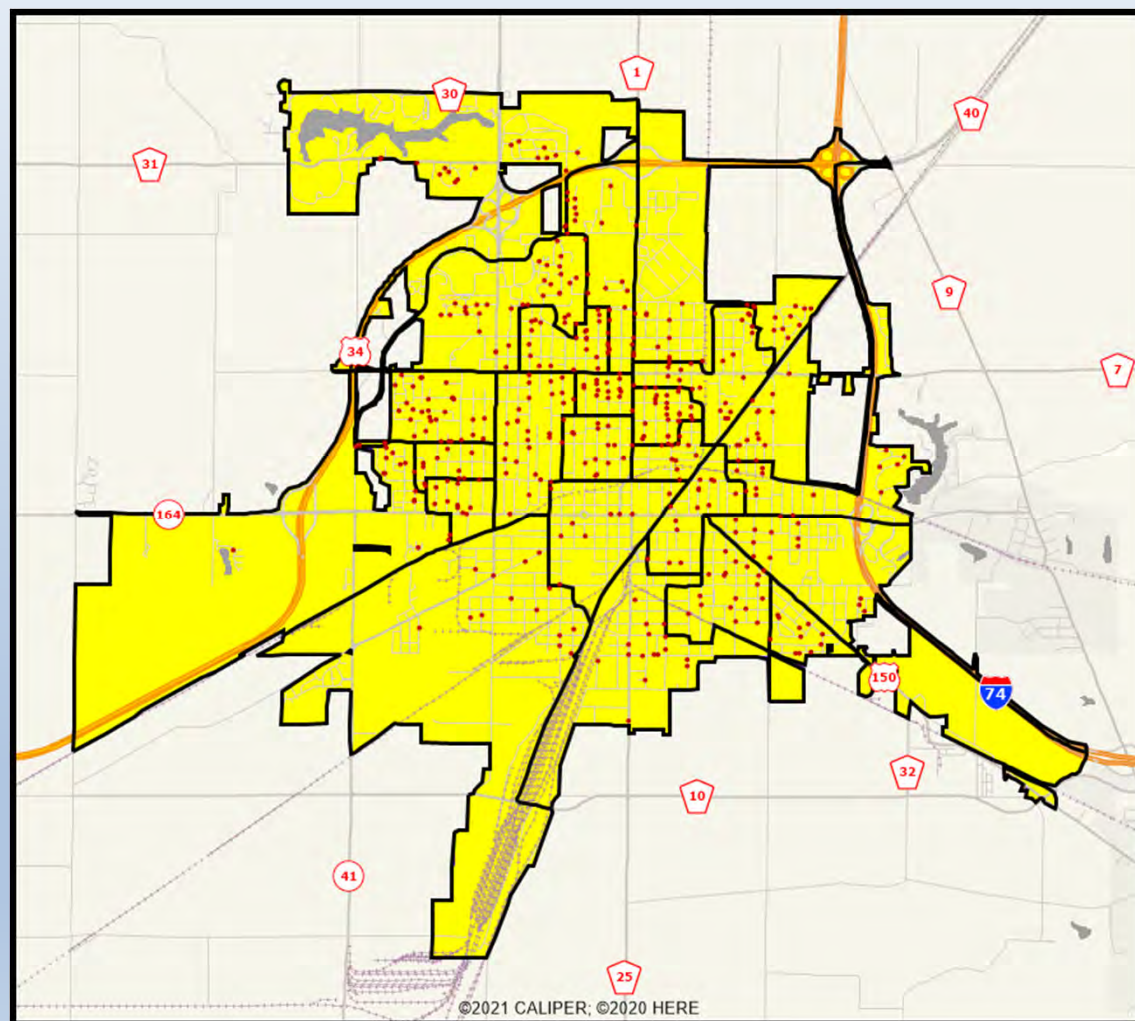
The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

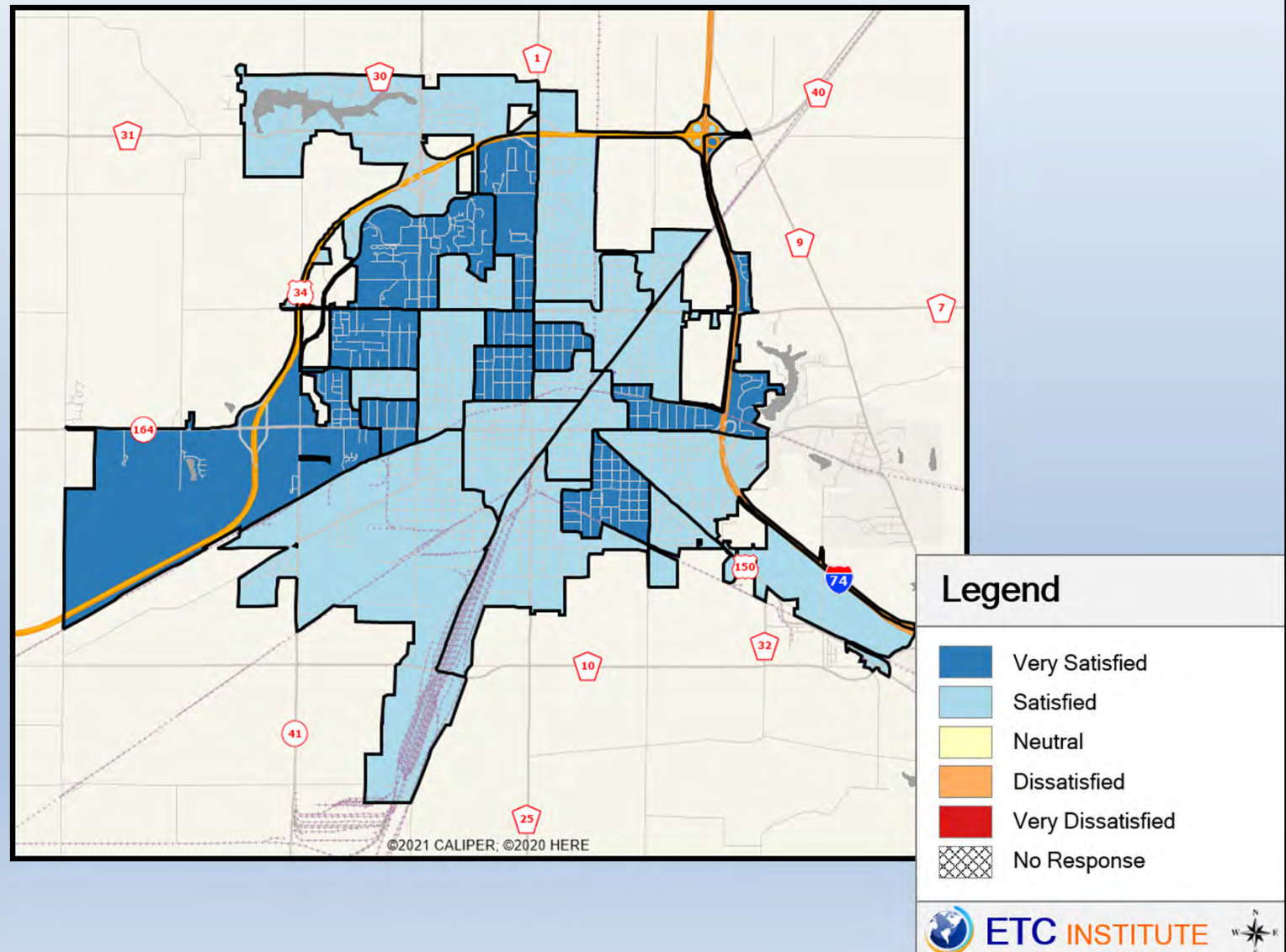
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

Location of Respondents

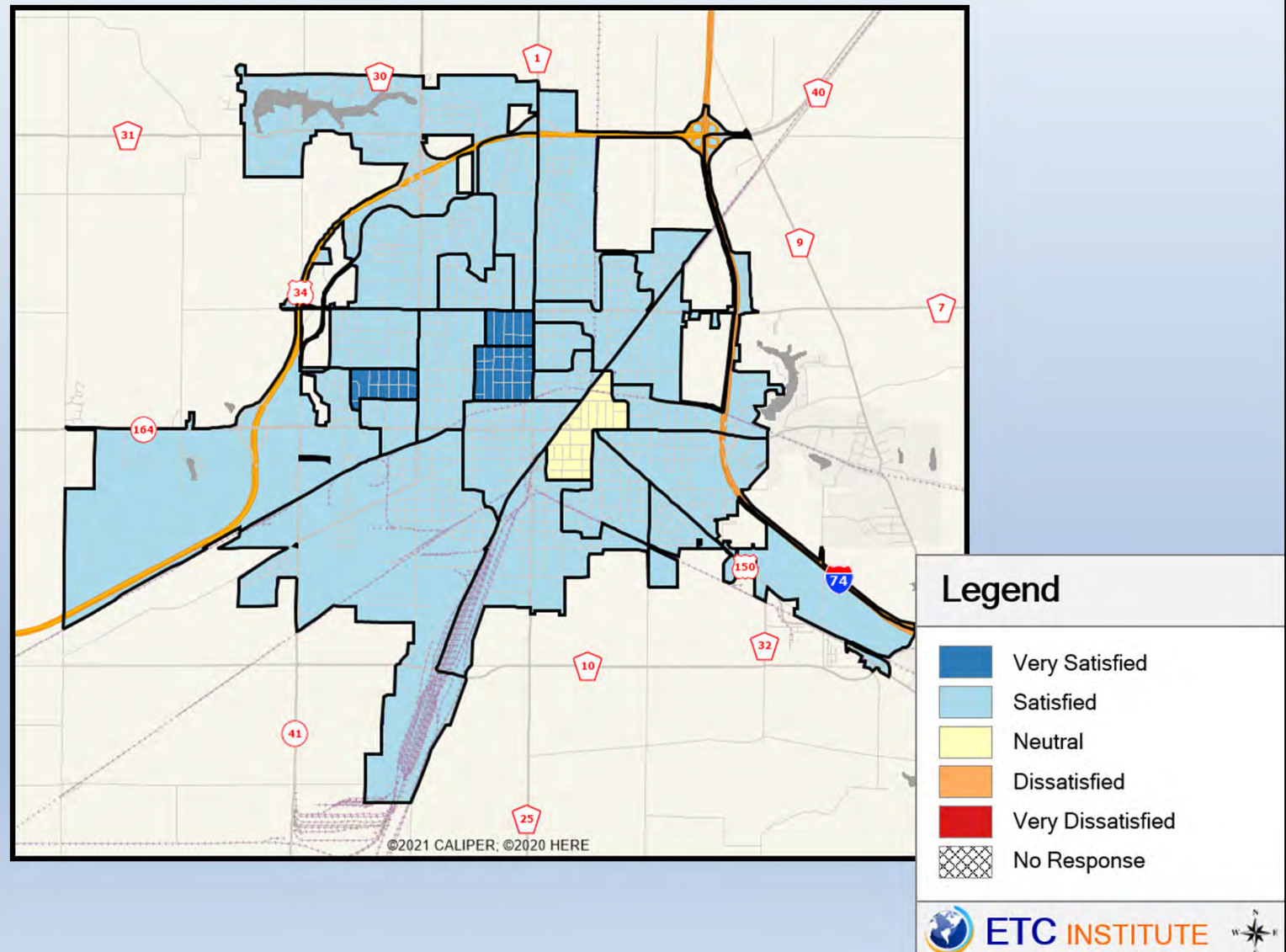
(Boundaries by Census Block Group)



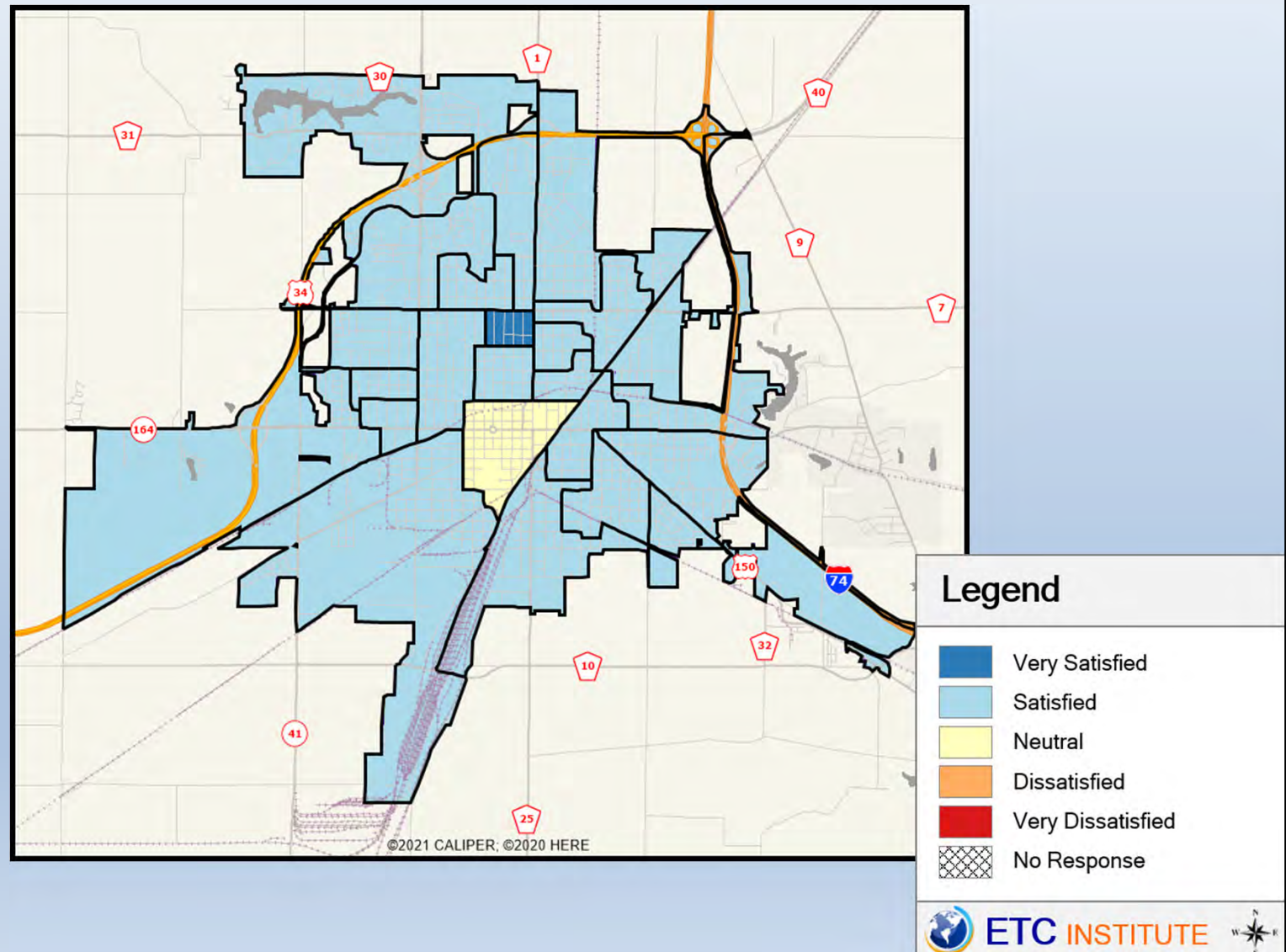
Q1-01. Overall quality of police and fire services



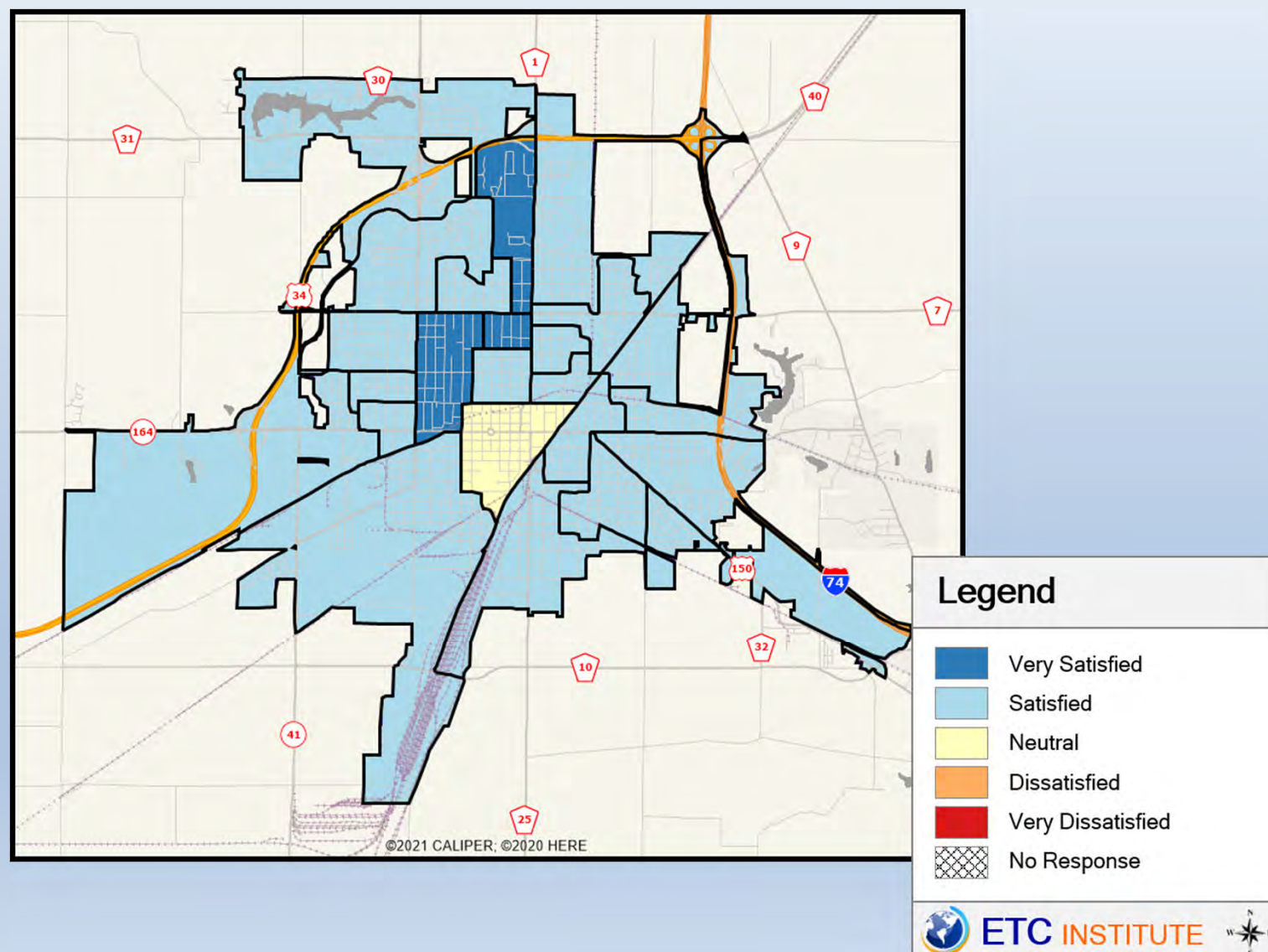
Q1-02. Overall quality of city parks and recreation programs and facilities



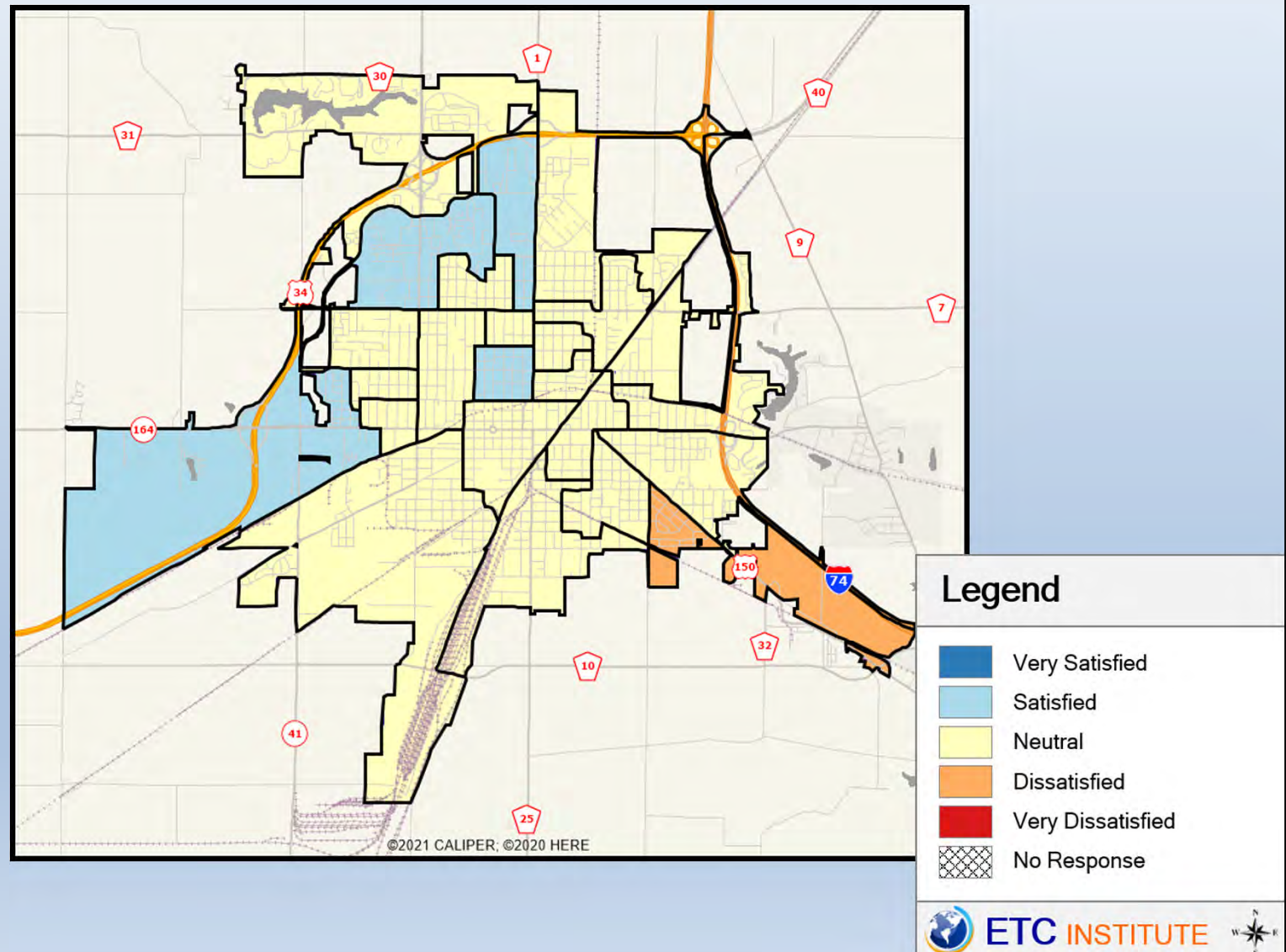
Q1-03. Overall maintenance of city buildings and facilities



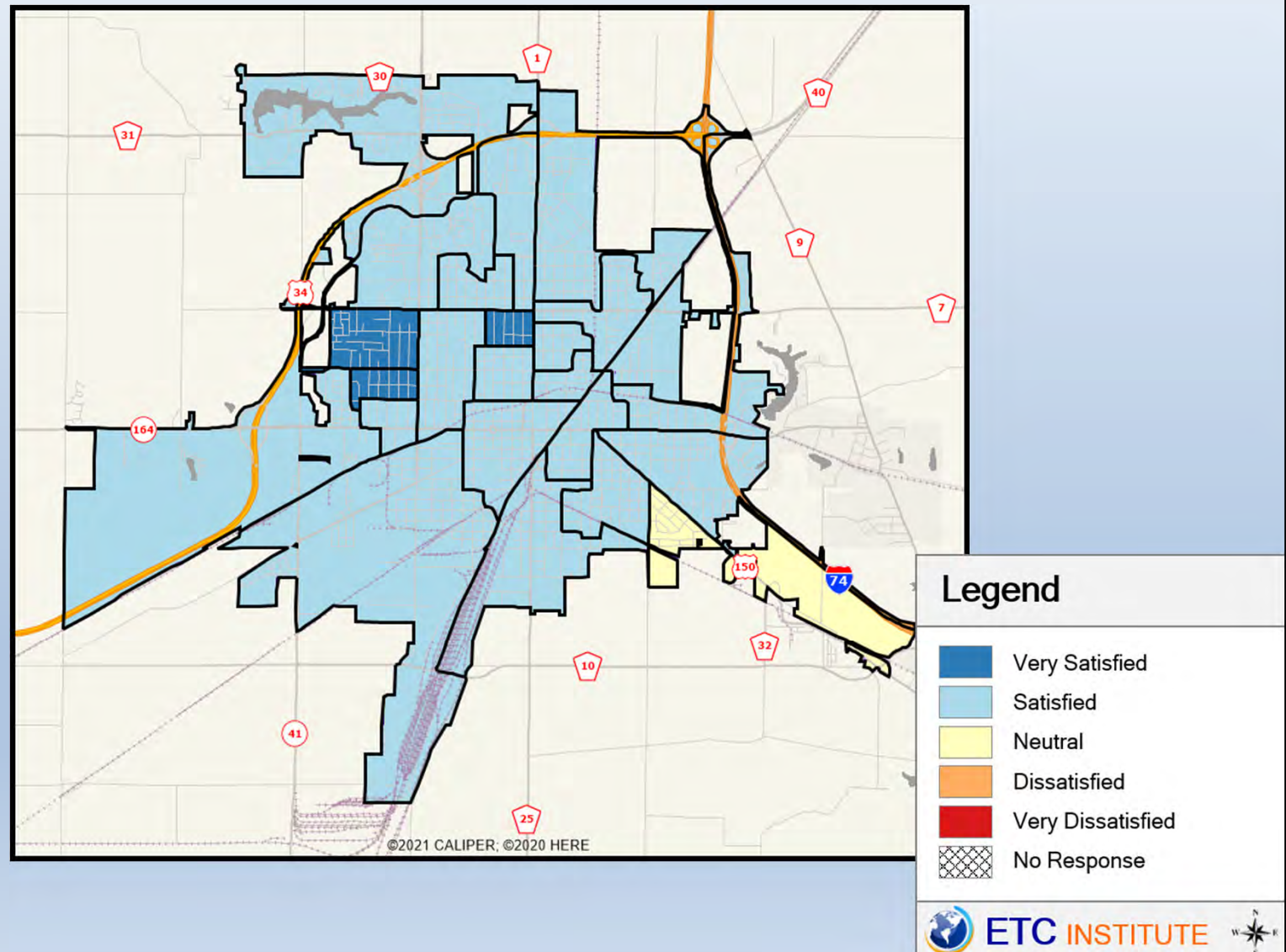
Q1-04. Overall quality of city water



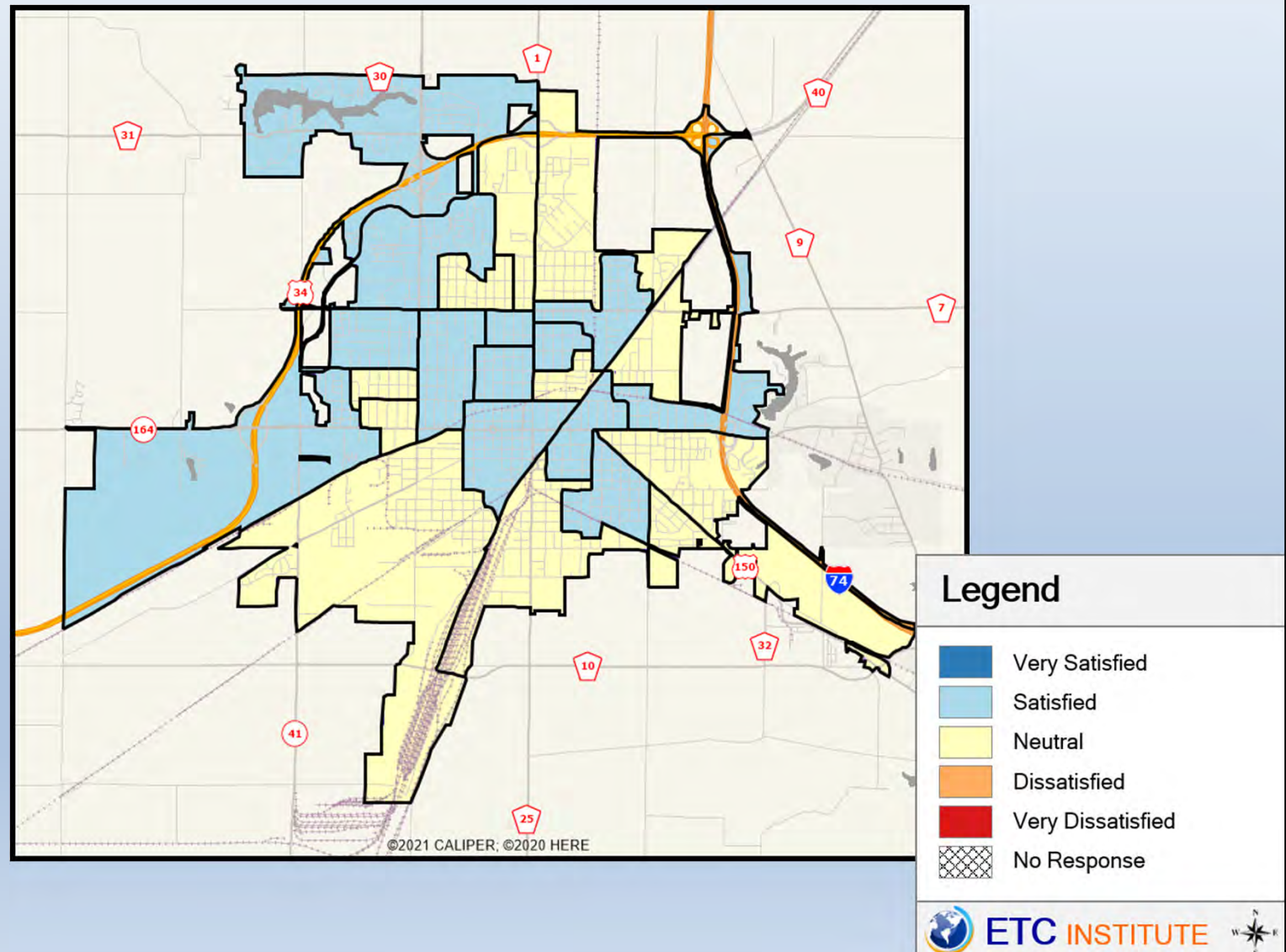
Q1-05. Overall enforcement of city codes and ordinances



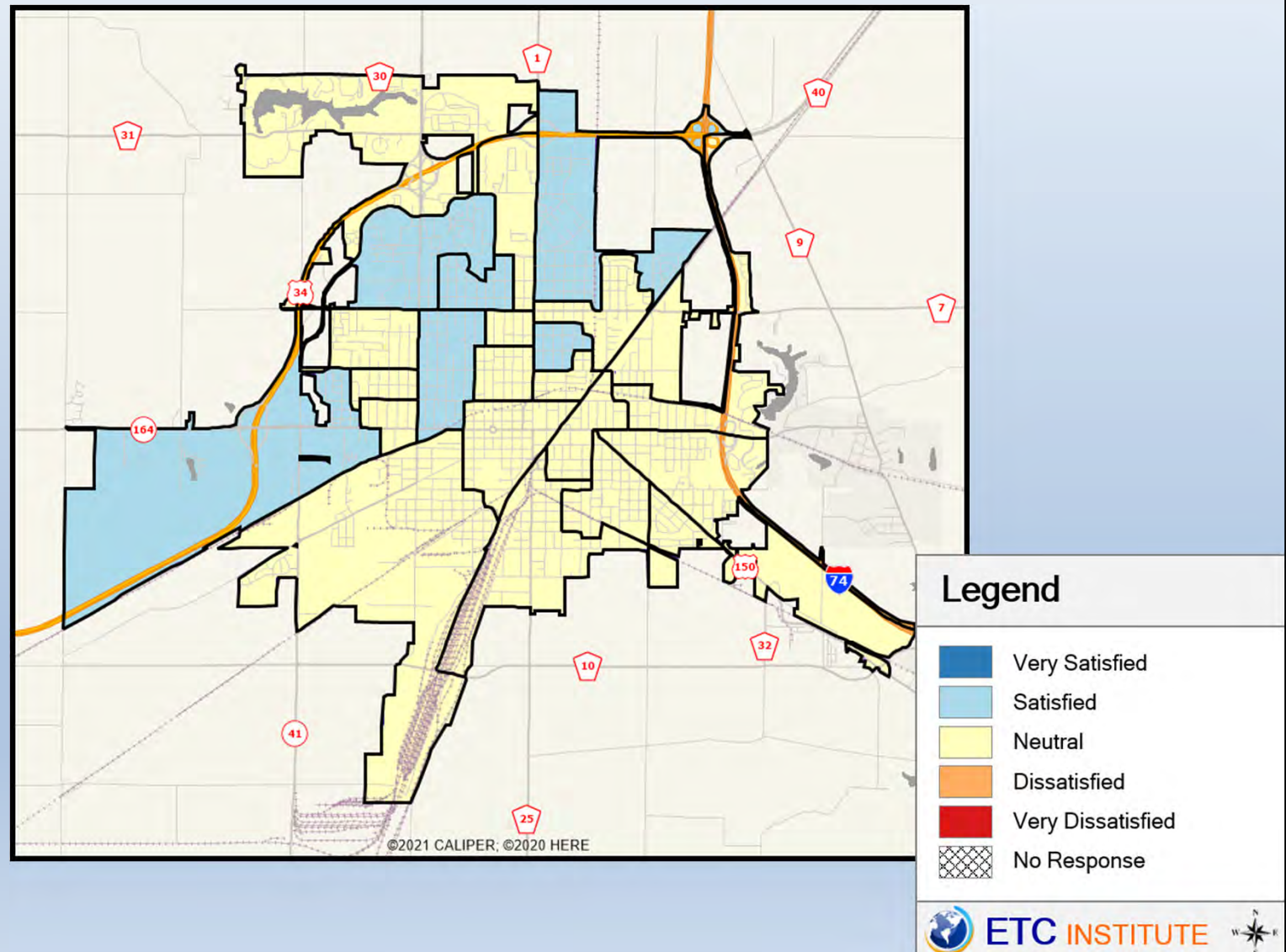
Q1-06. Overall quality of customer service you receive from city employees



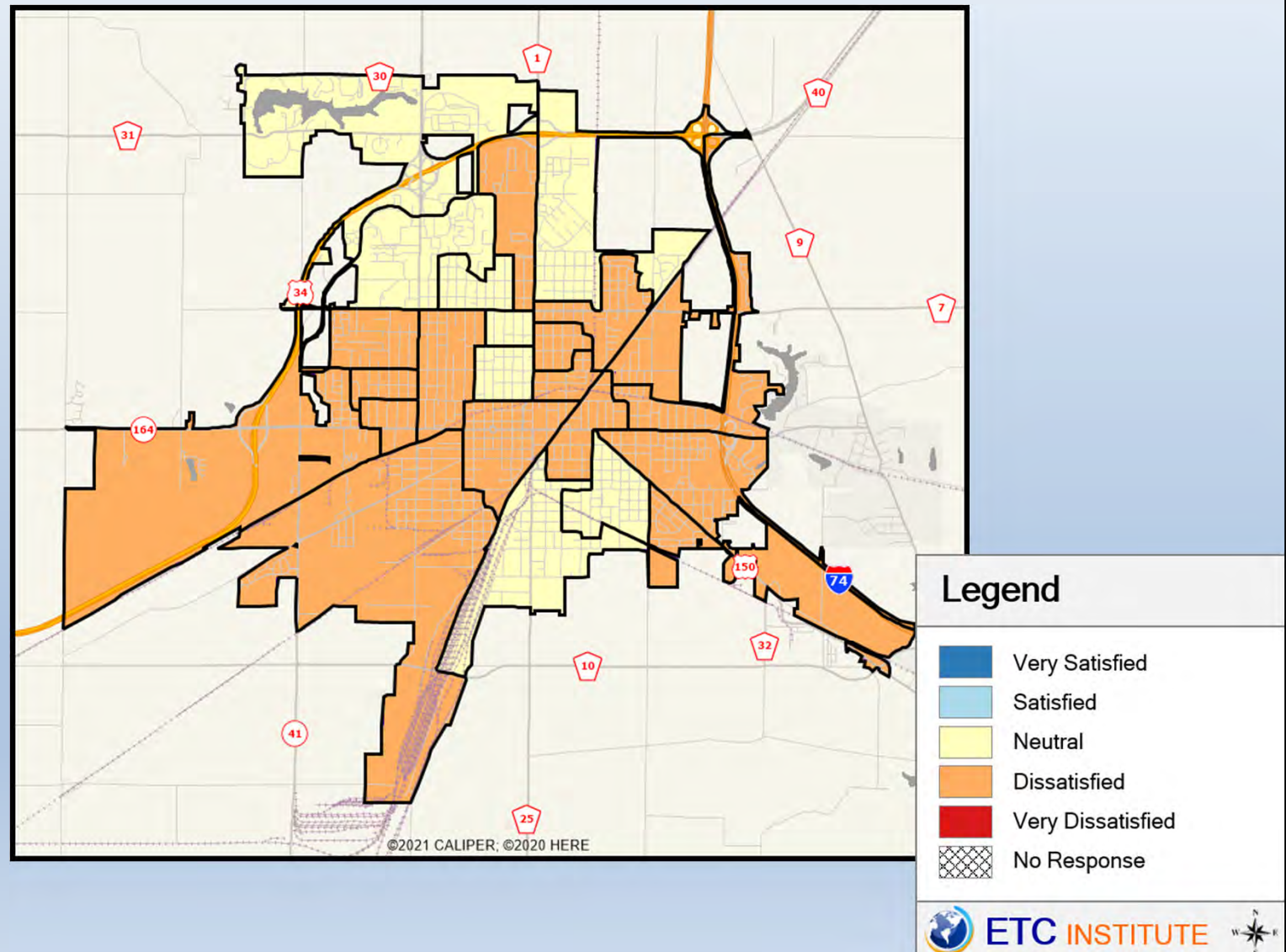
Q1-07. Overall effectiveness of city communication with the public



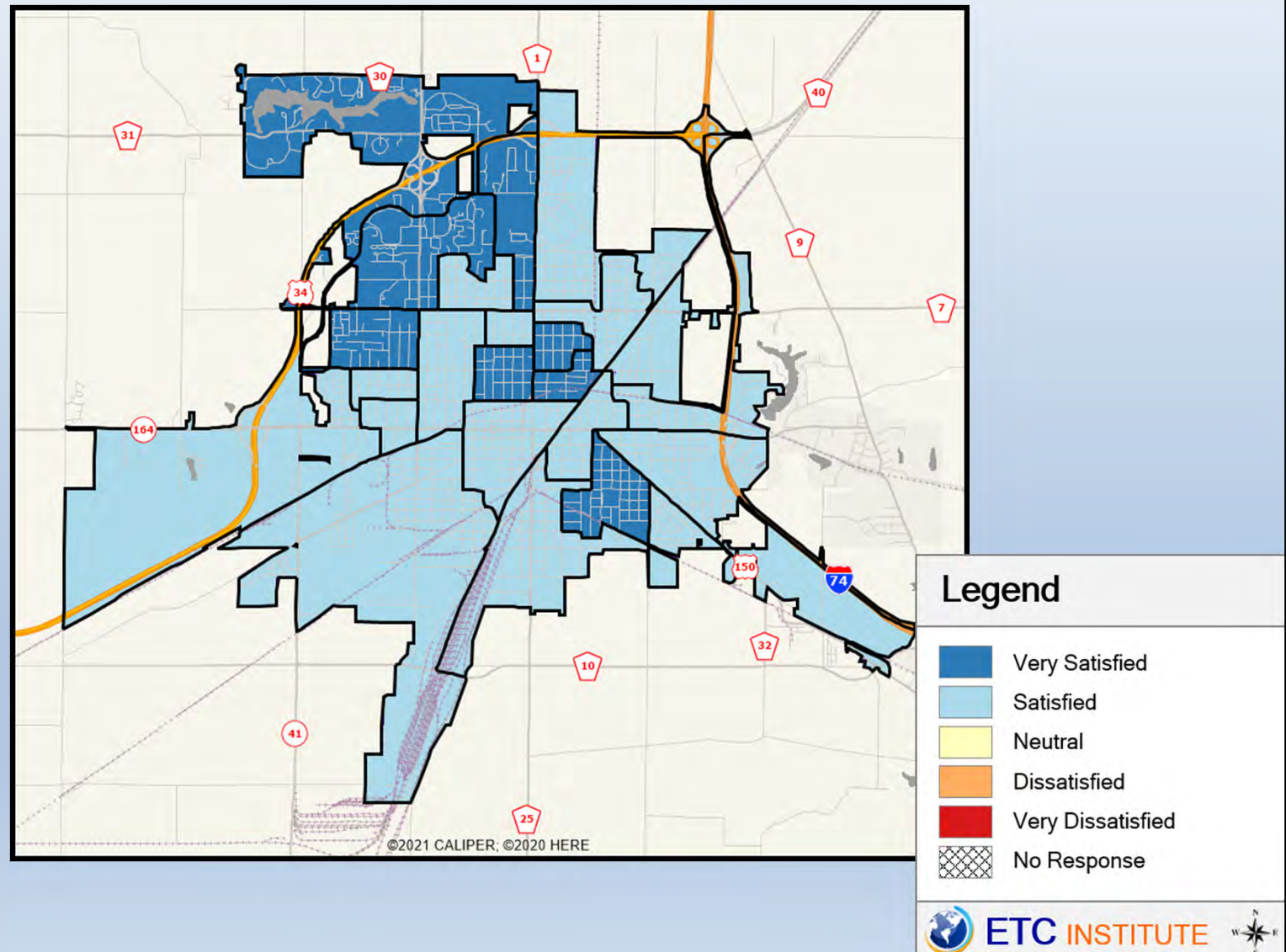
Q1-08. Overall quality of the city's stormwater runoff/stormwater management system



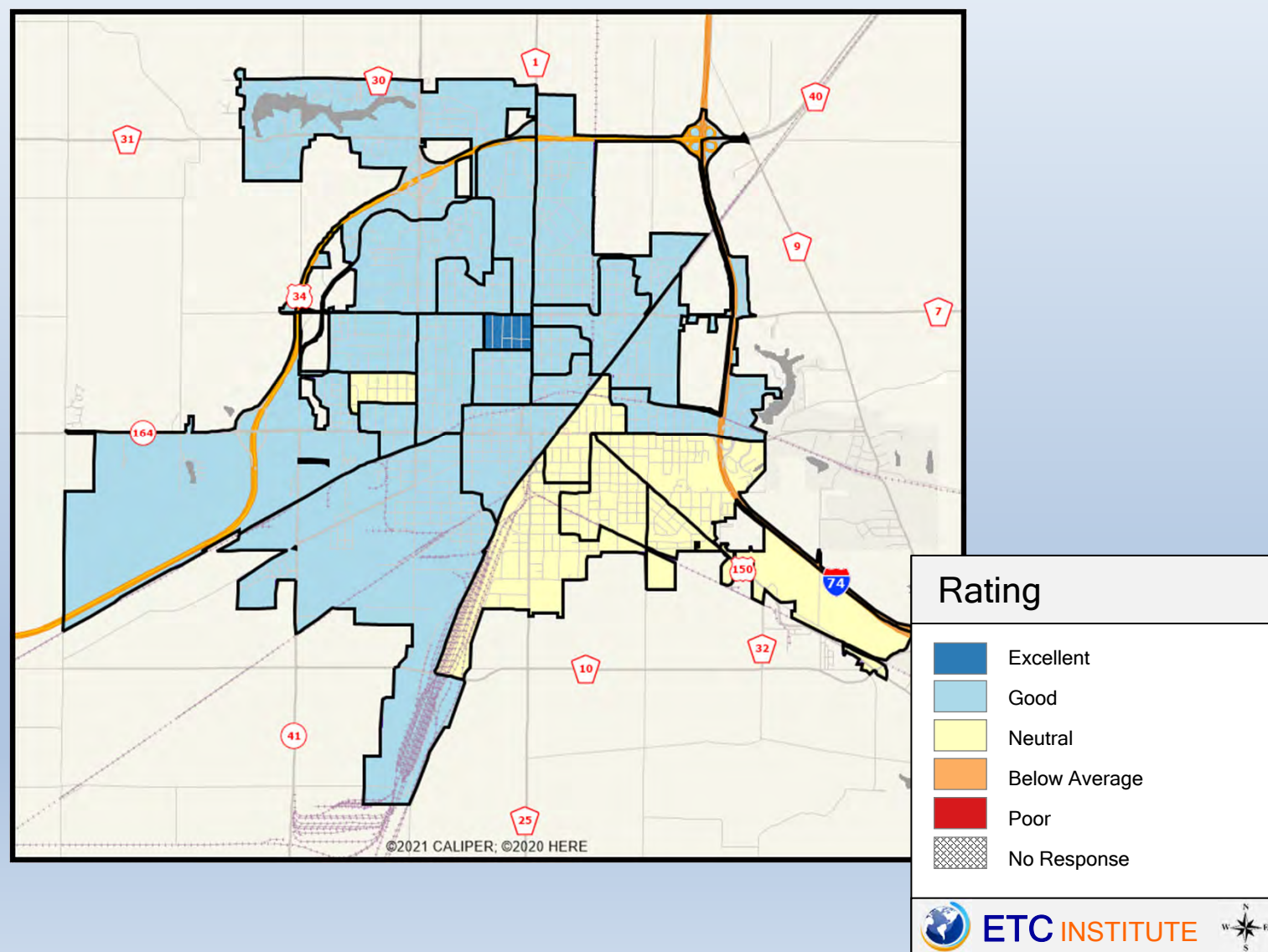
Q1-09. Overall quality of city streets (note: Grand Avenue is not a city street)



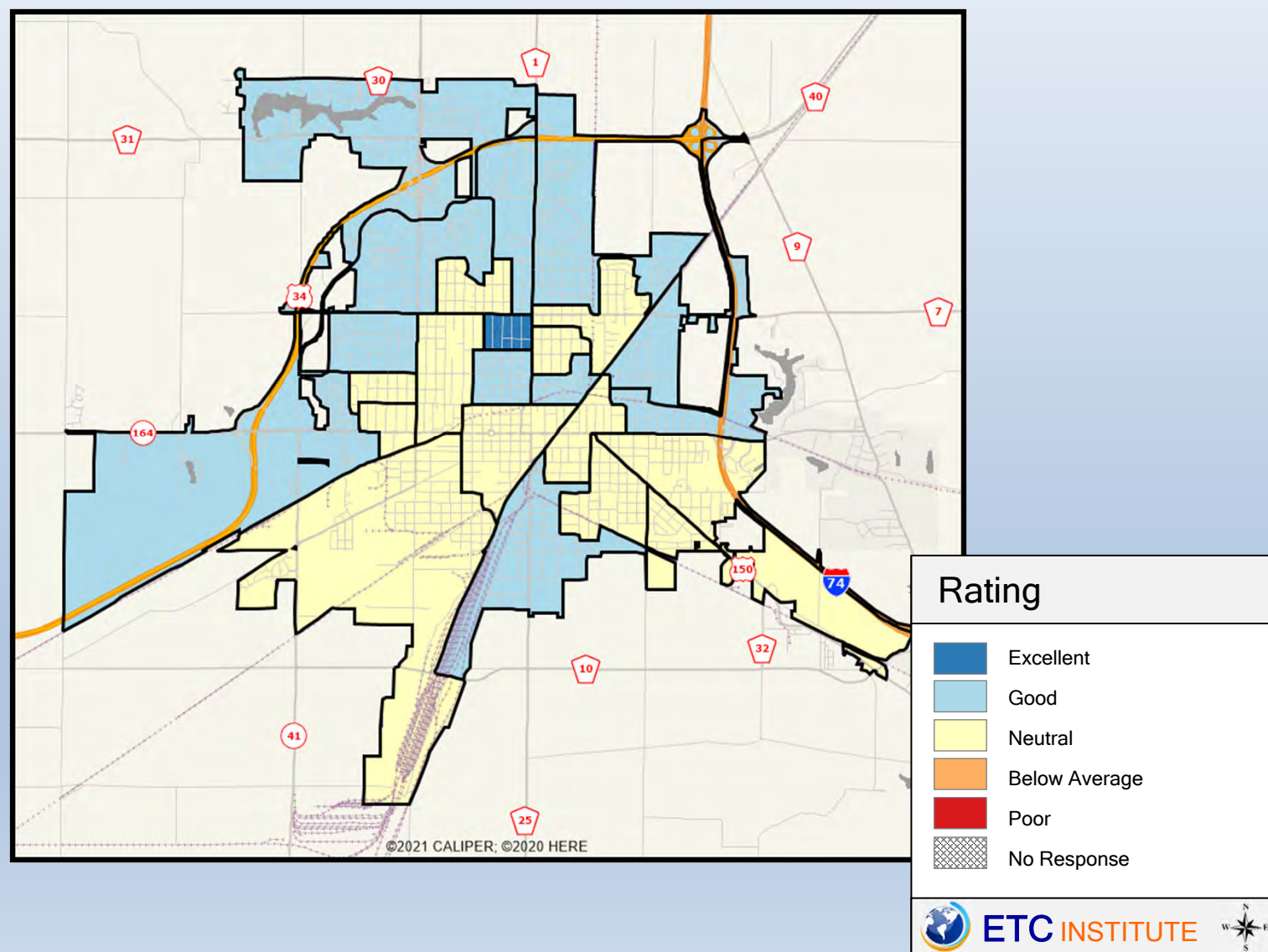
Q1-10. Overall quality of city's solid waste services (trash/recycling/yard waste)



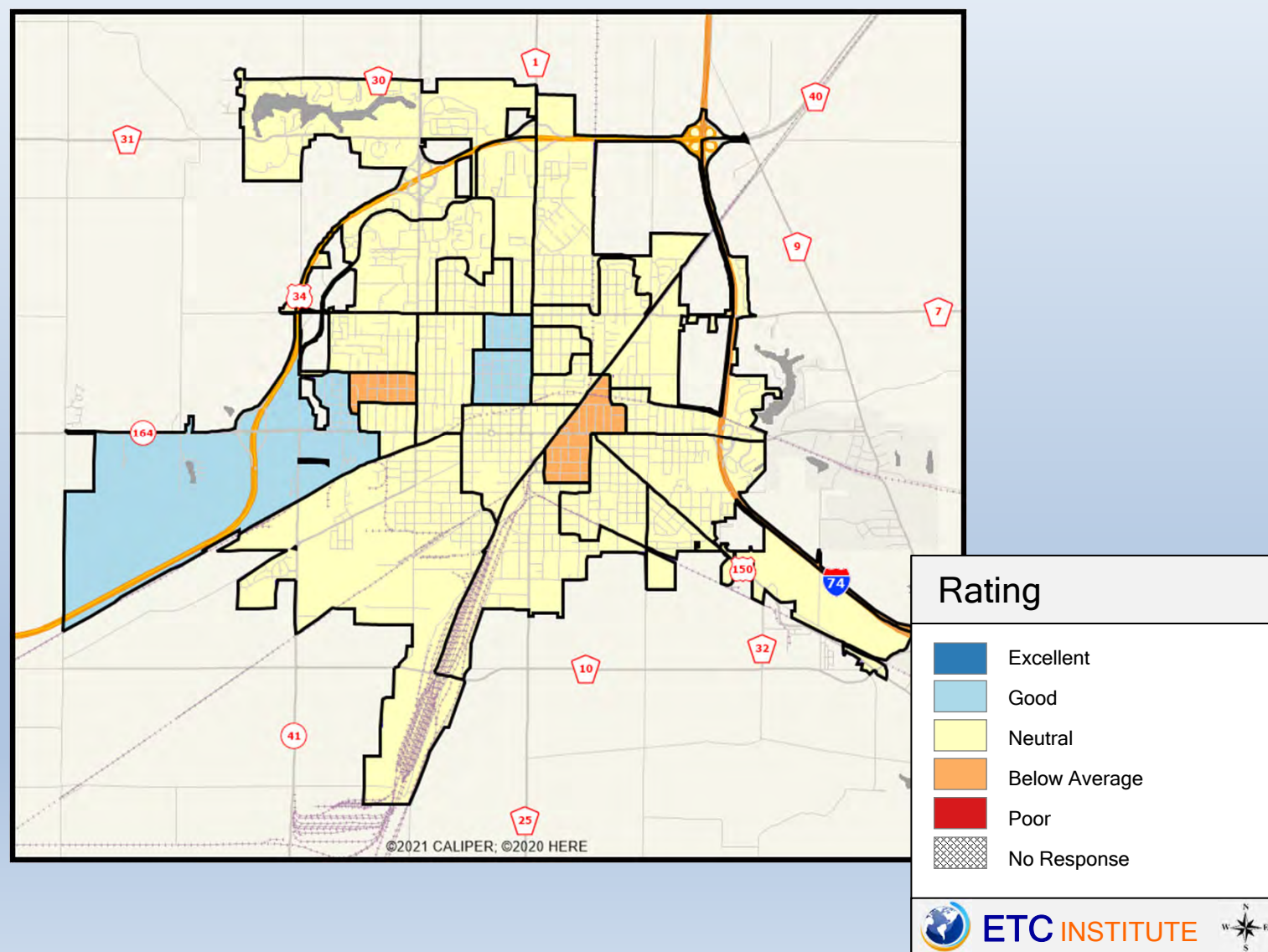
Q3-01. As a place to live



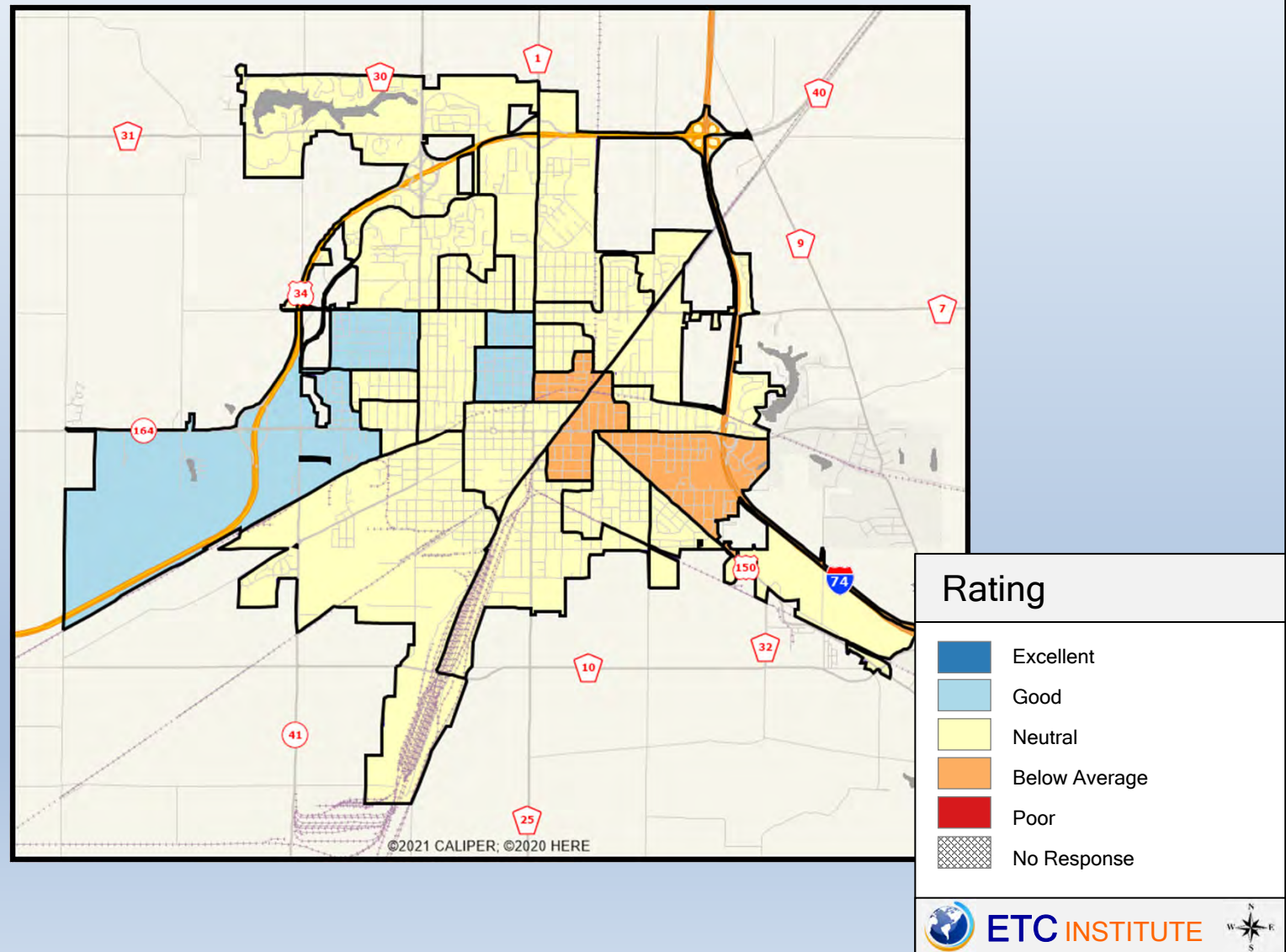
Q3-02. As a place to raise a family



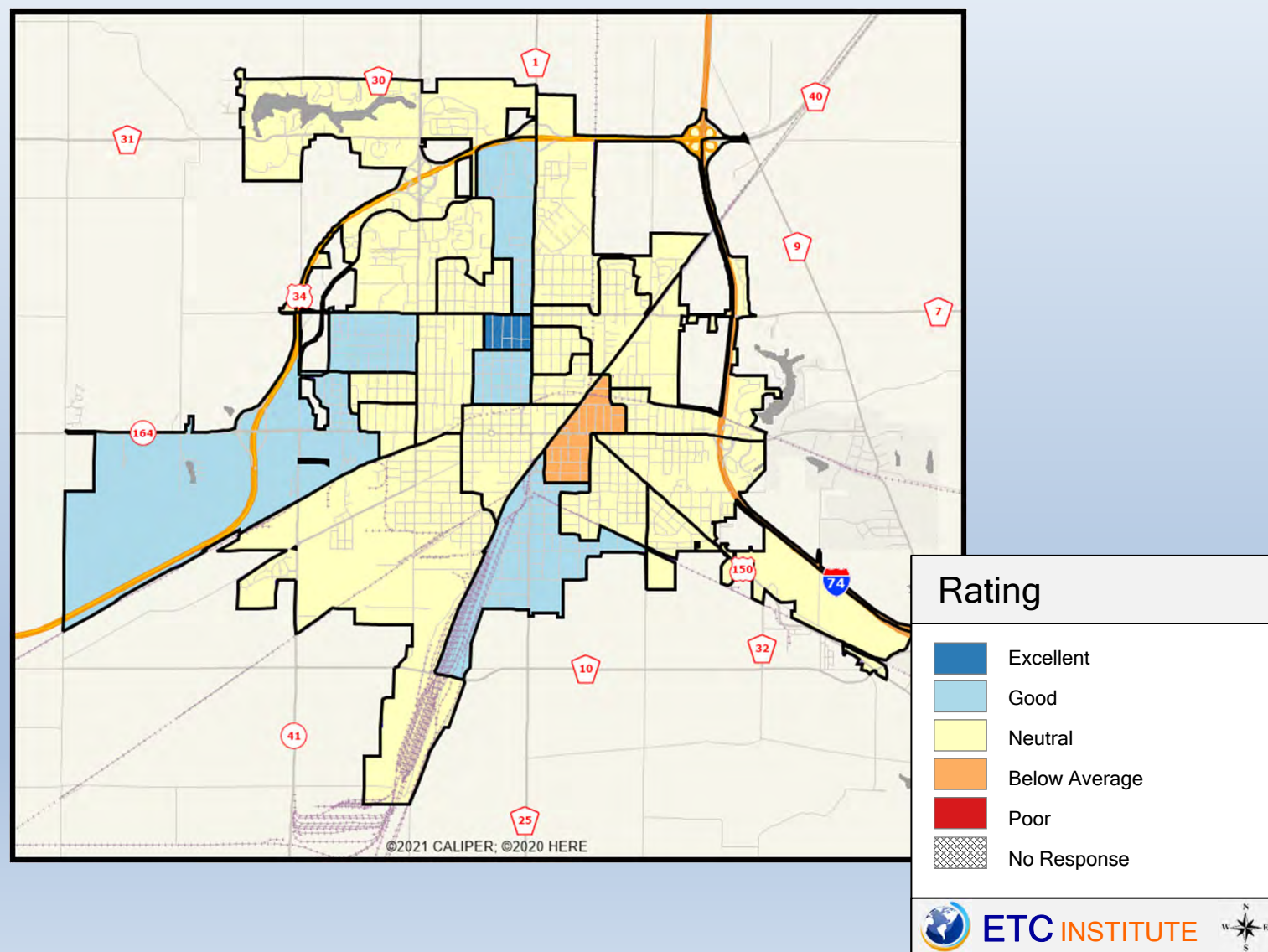
Q3-03. As a place to work



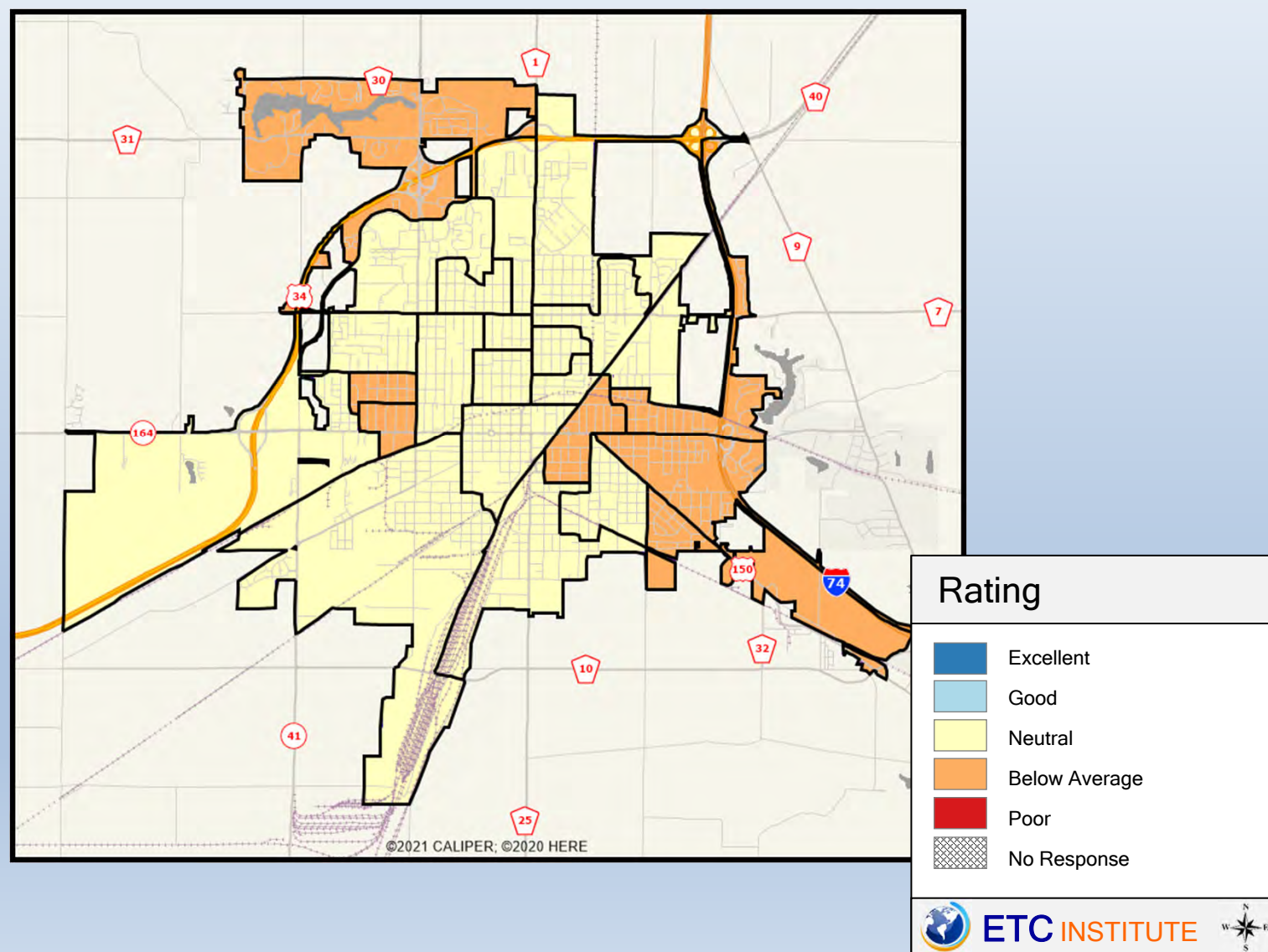
Q3-04. As a place where you would buy your next home



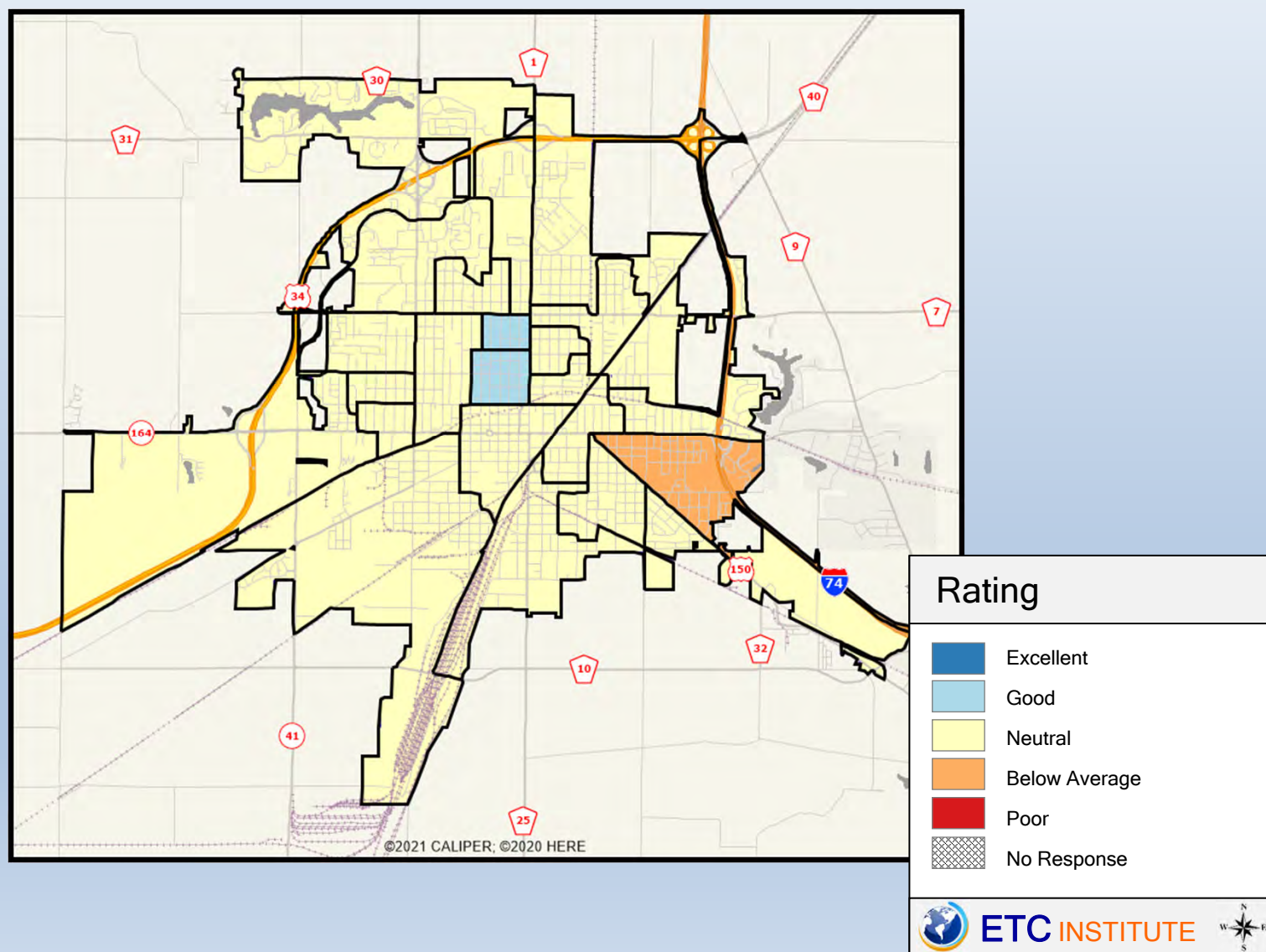
Q3-05. As a place to retire



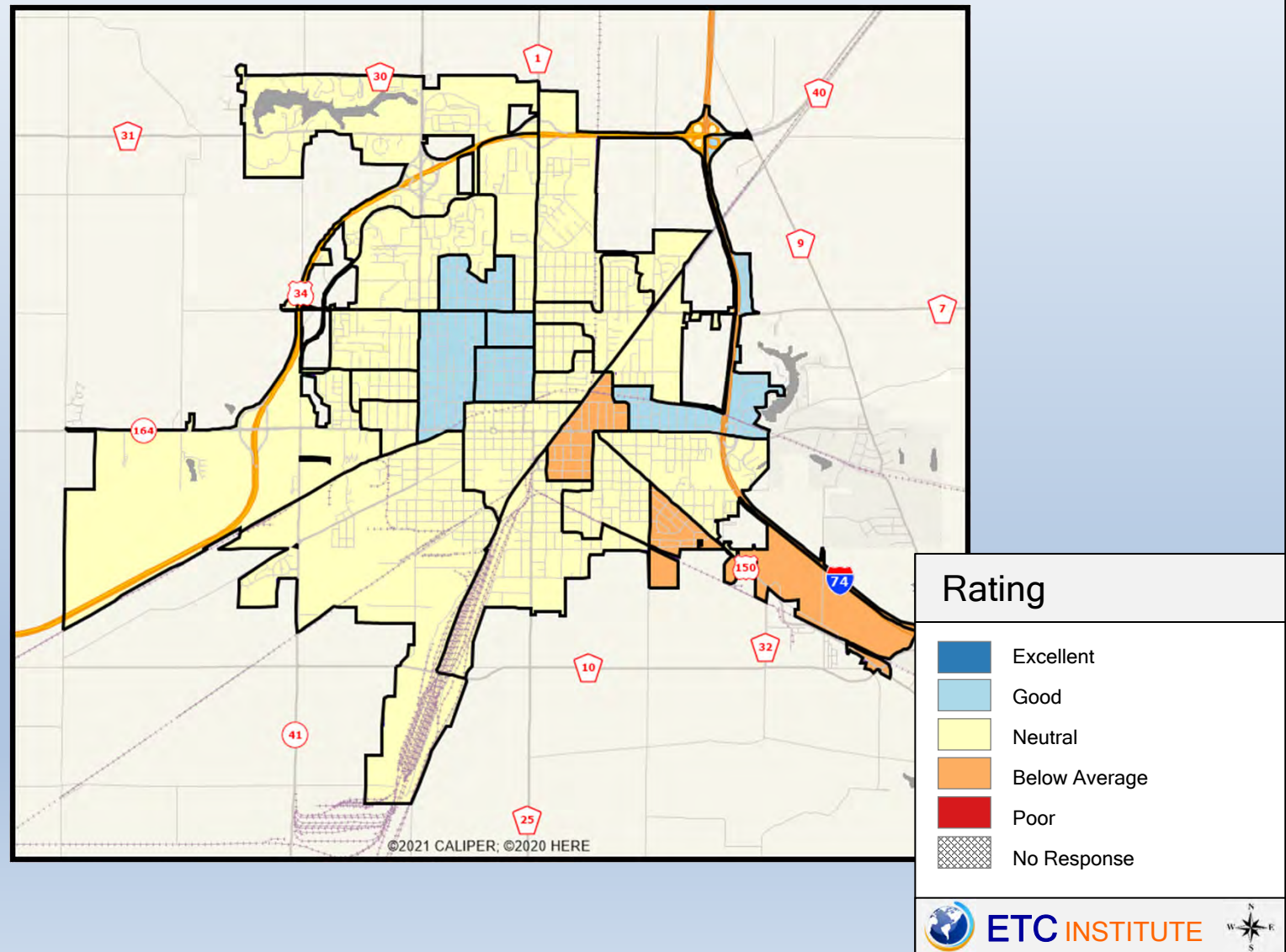
Q3-06. As a place to open a business



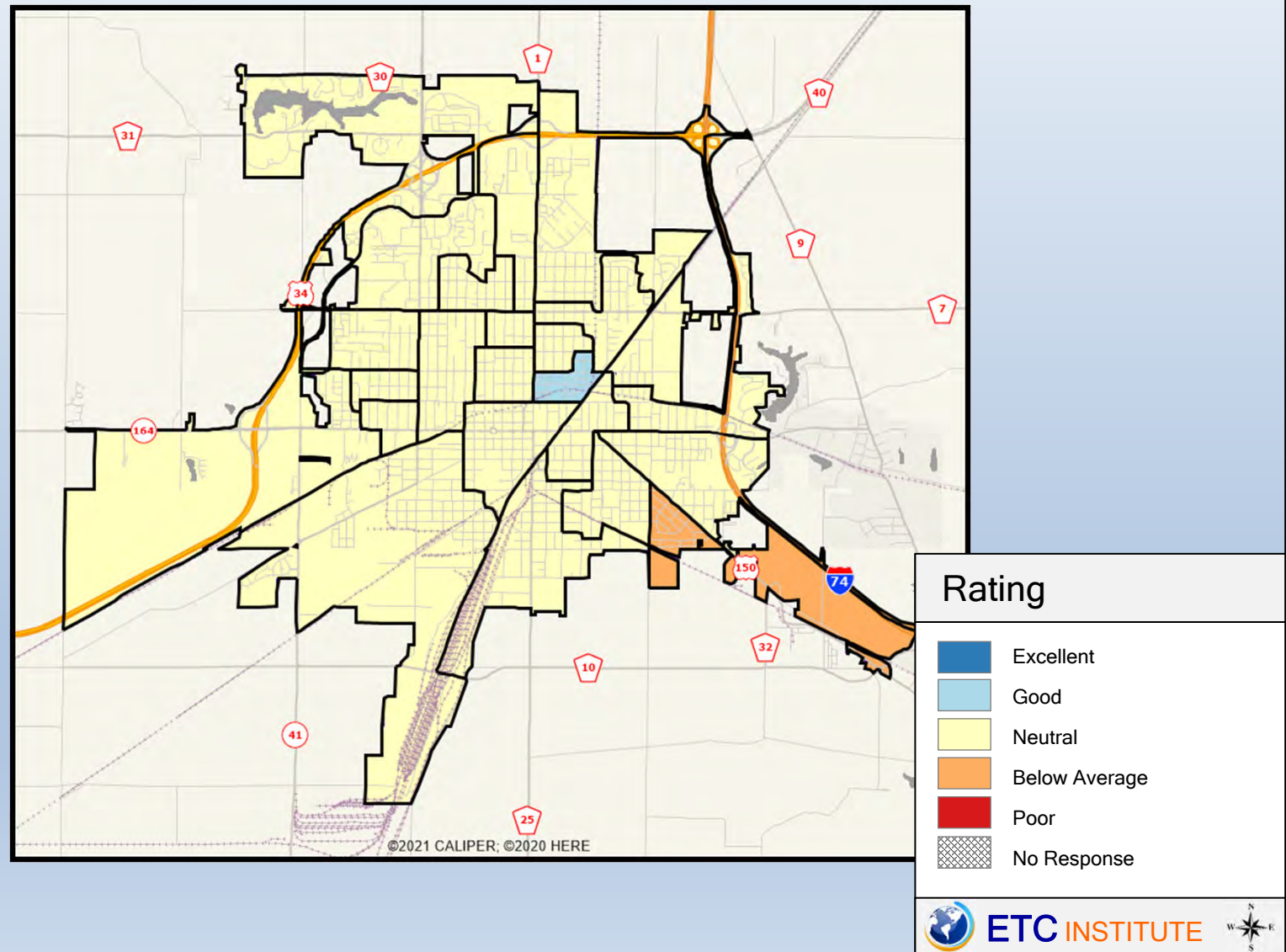
Q3-07. As a place to educate children



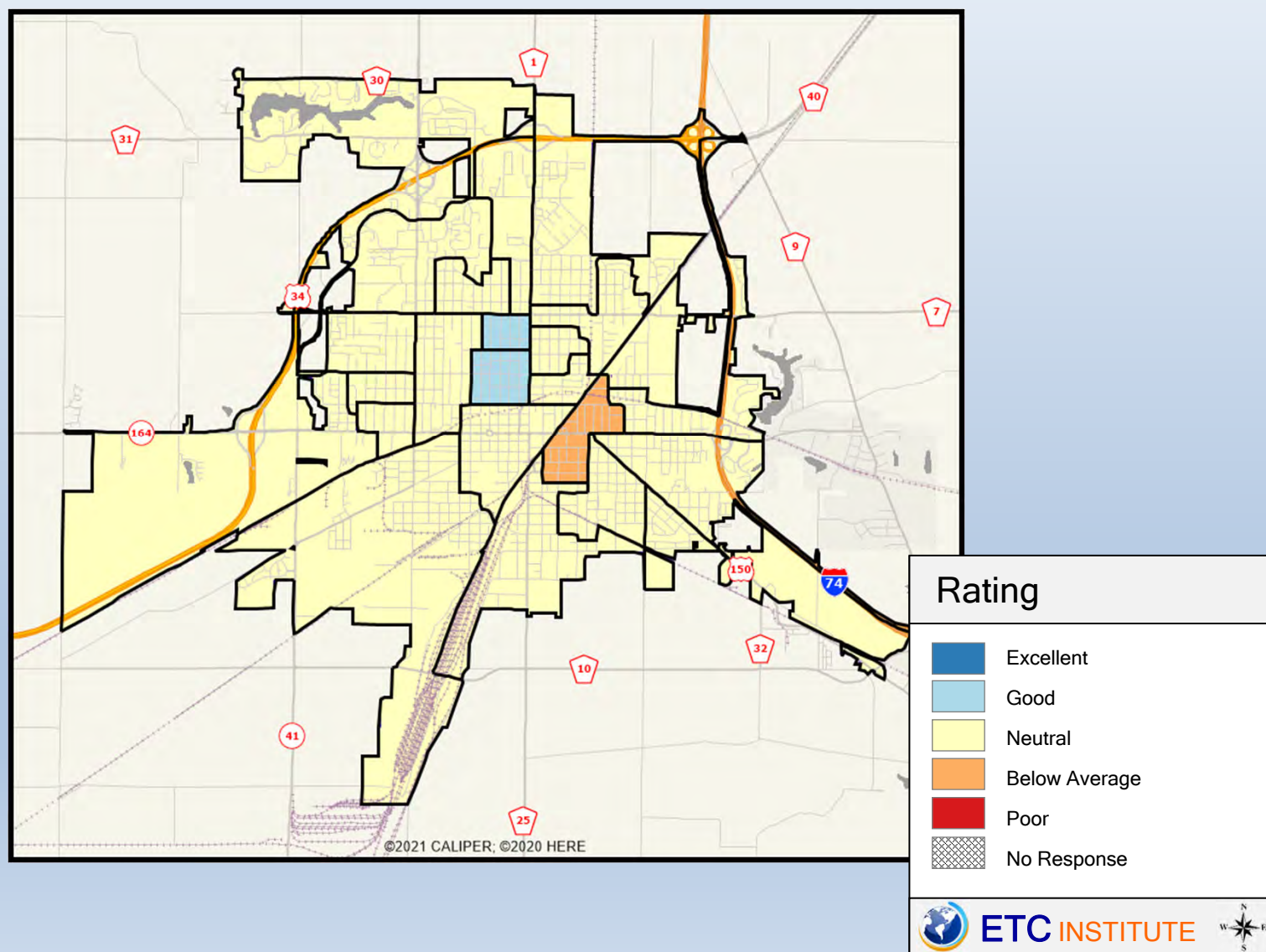
Q3-08. As a place where residents support each other



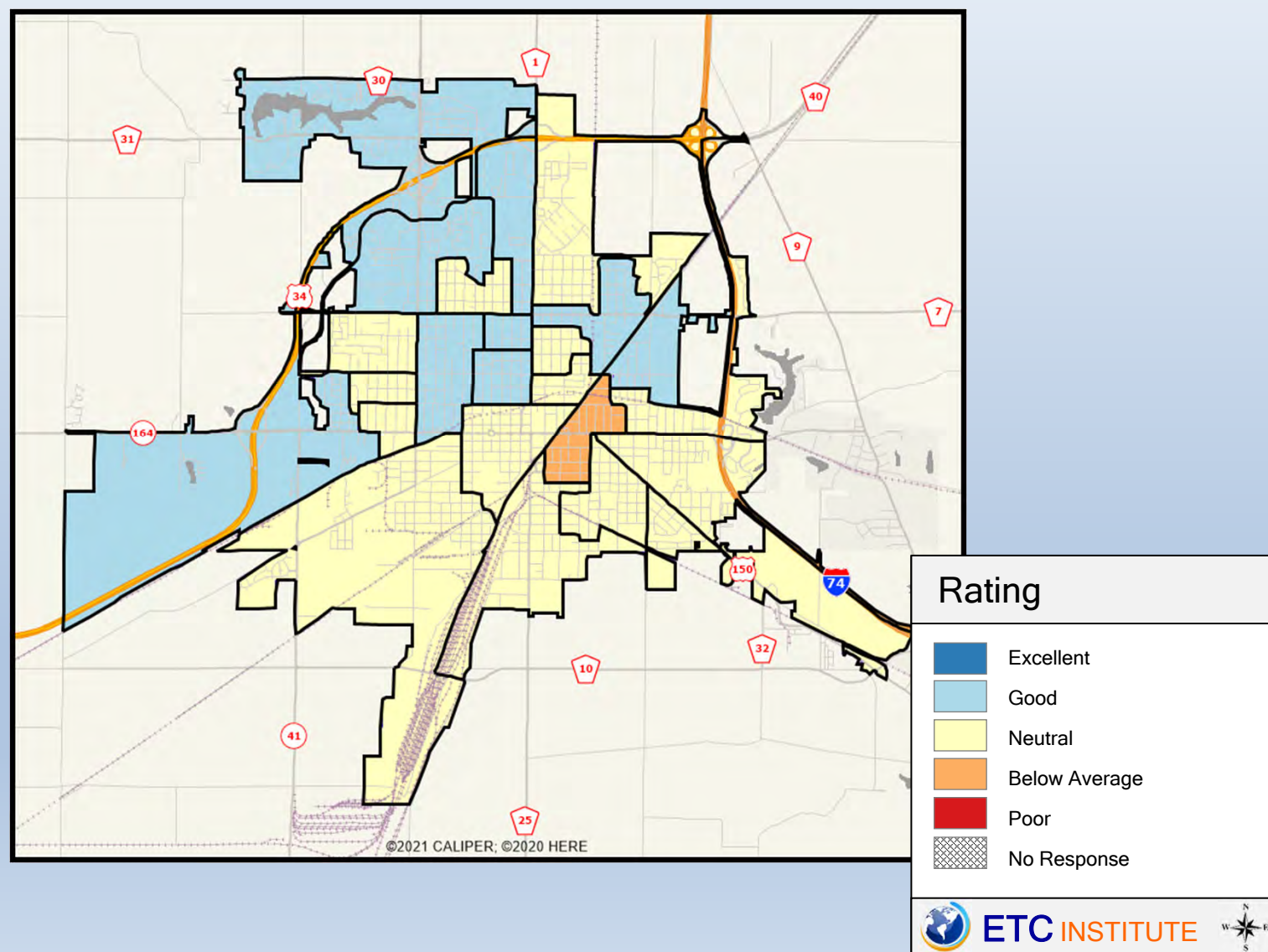
Q3-09. Overall value that you receive for your city taxes and fees



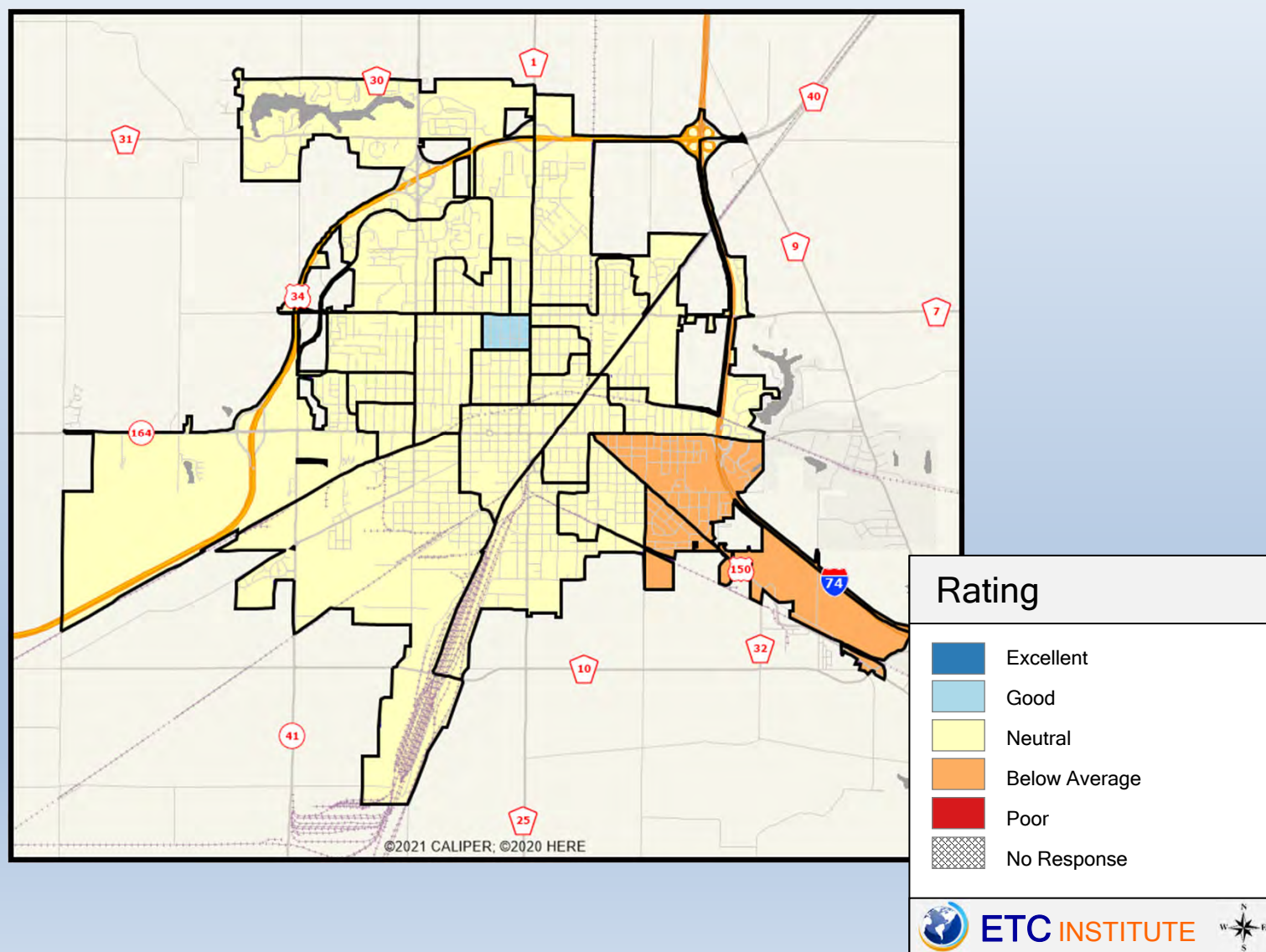
Q3-10. Overall image of the city



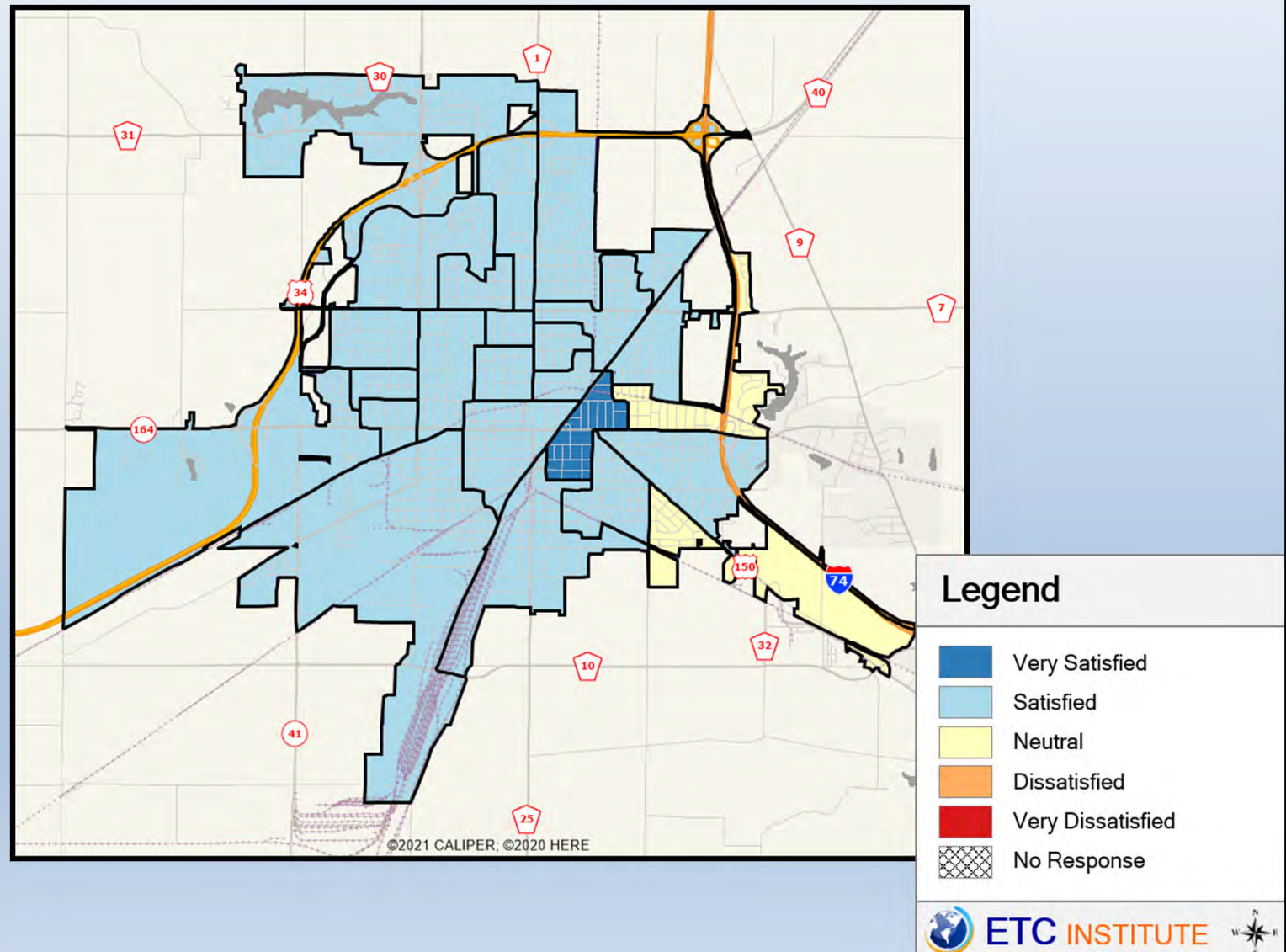
Q3-11. Overall quality of life in Galesburg



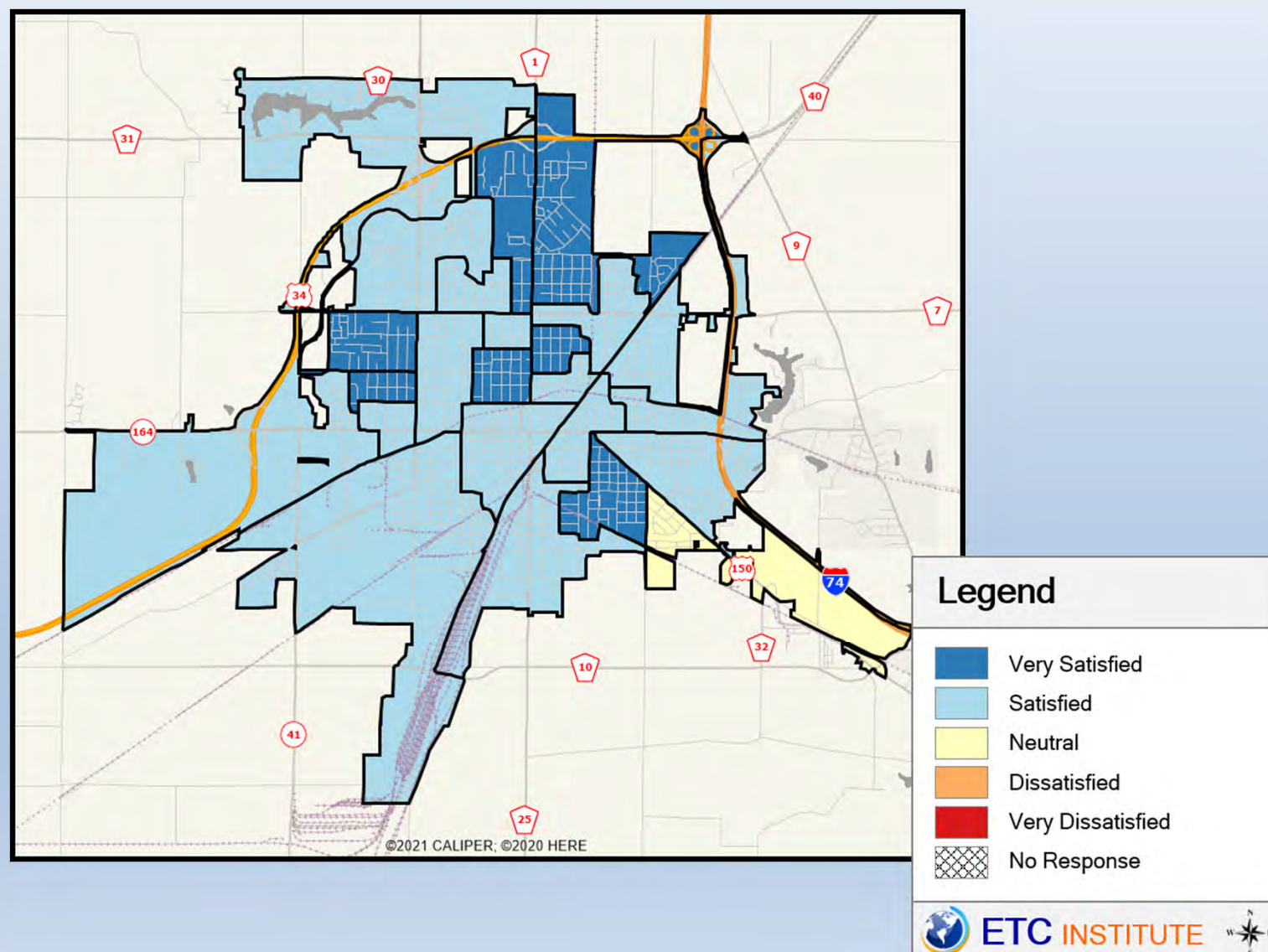
Q3-12. Overall appearance of the city



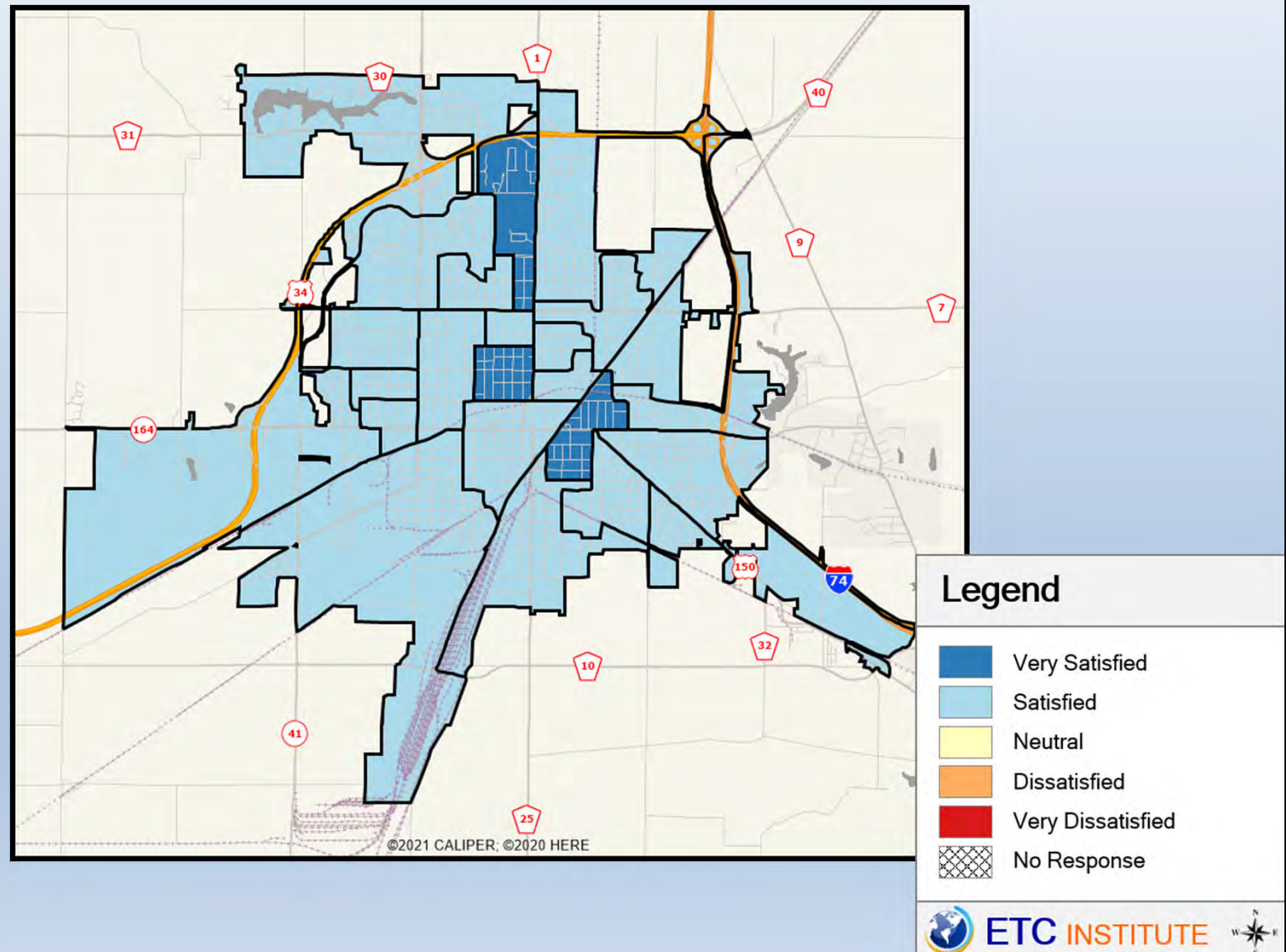
Q5-01. How easy the department was to contact



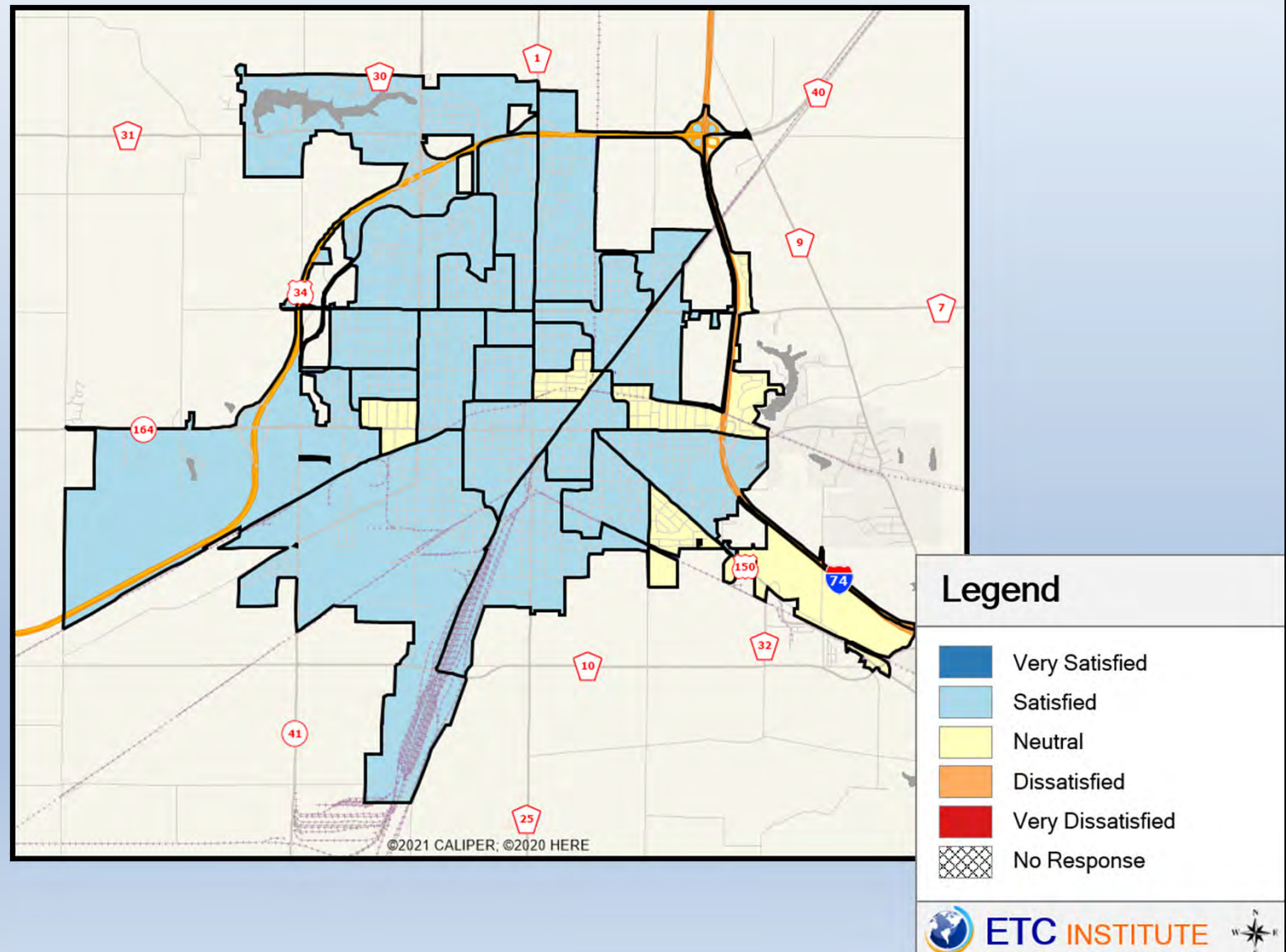
Q5-02. How courteously you were treated



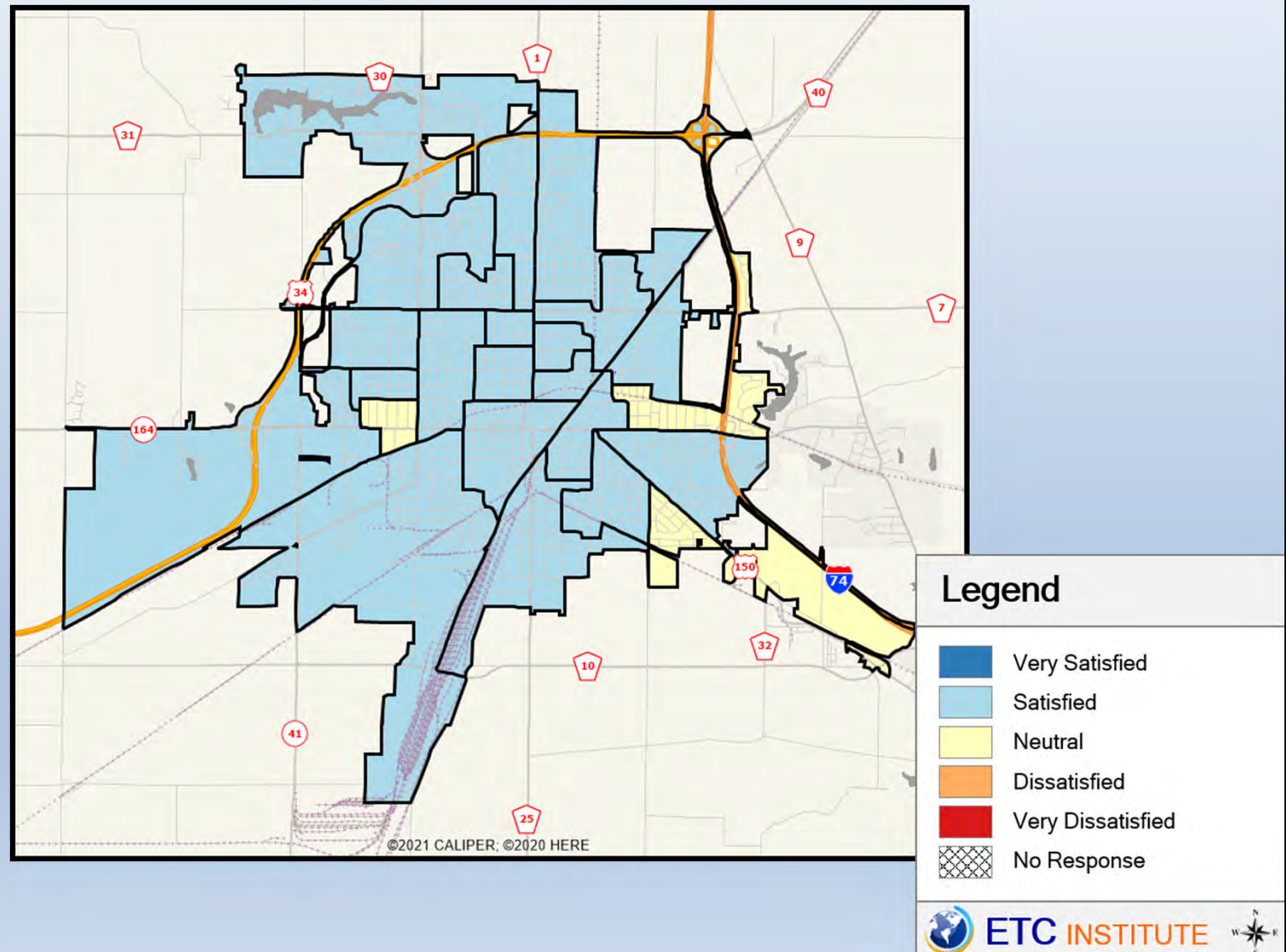
Q5-03. Technical competence and knowledge of city employees who assisted you



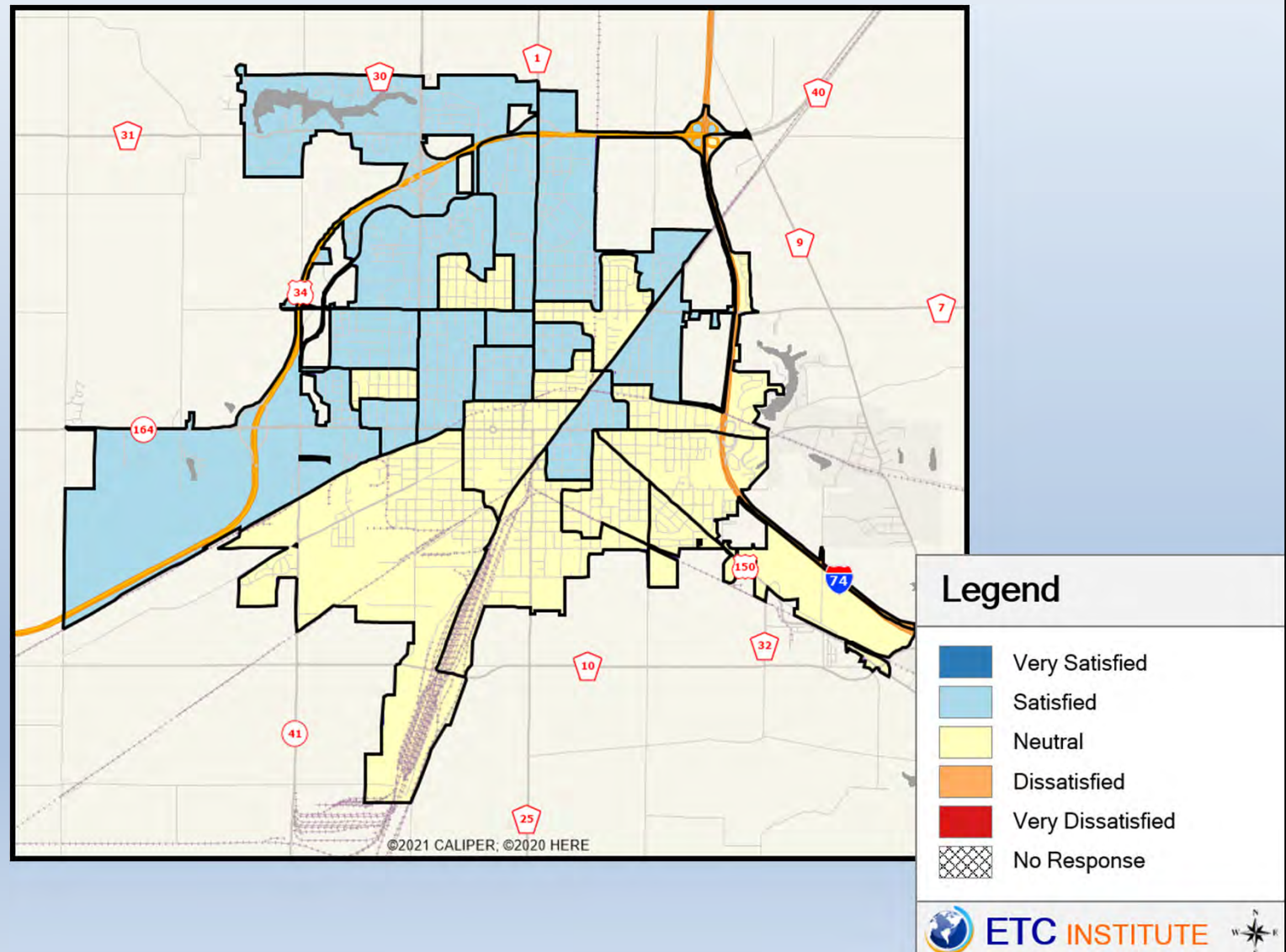
Q5-04. Overall responsiveness of city employees to your request or concern



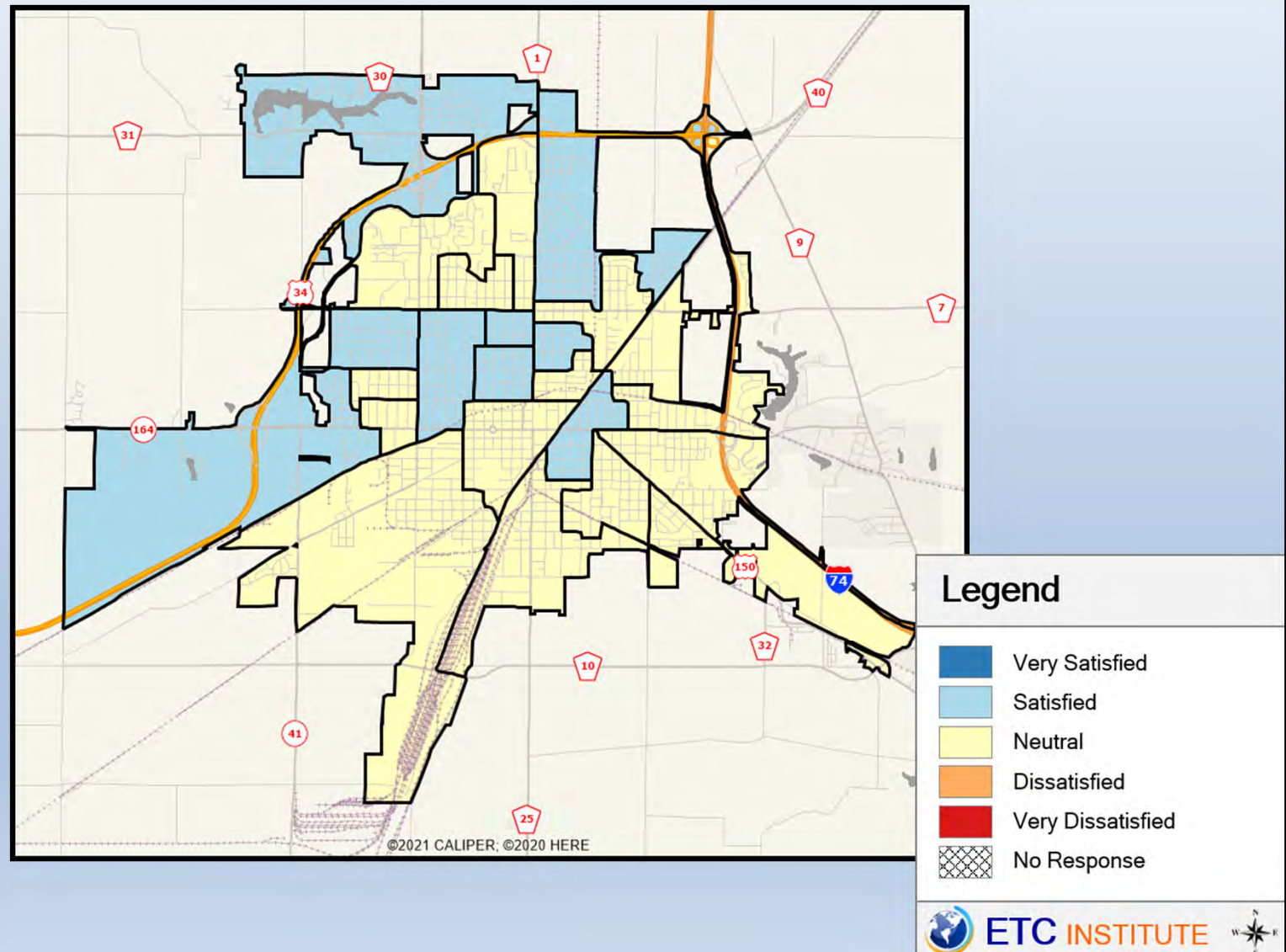
Q5-05. The timeliness of city employees resolving your issue



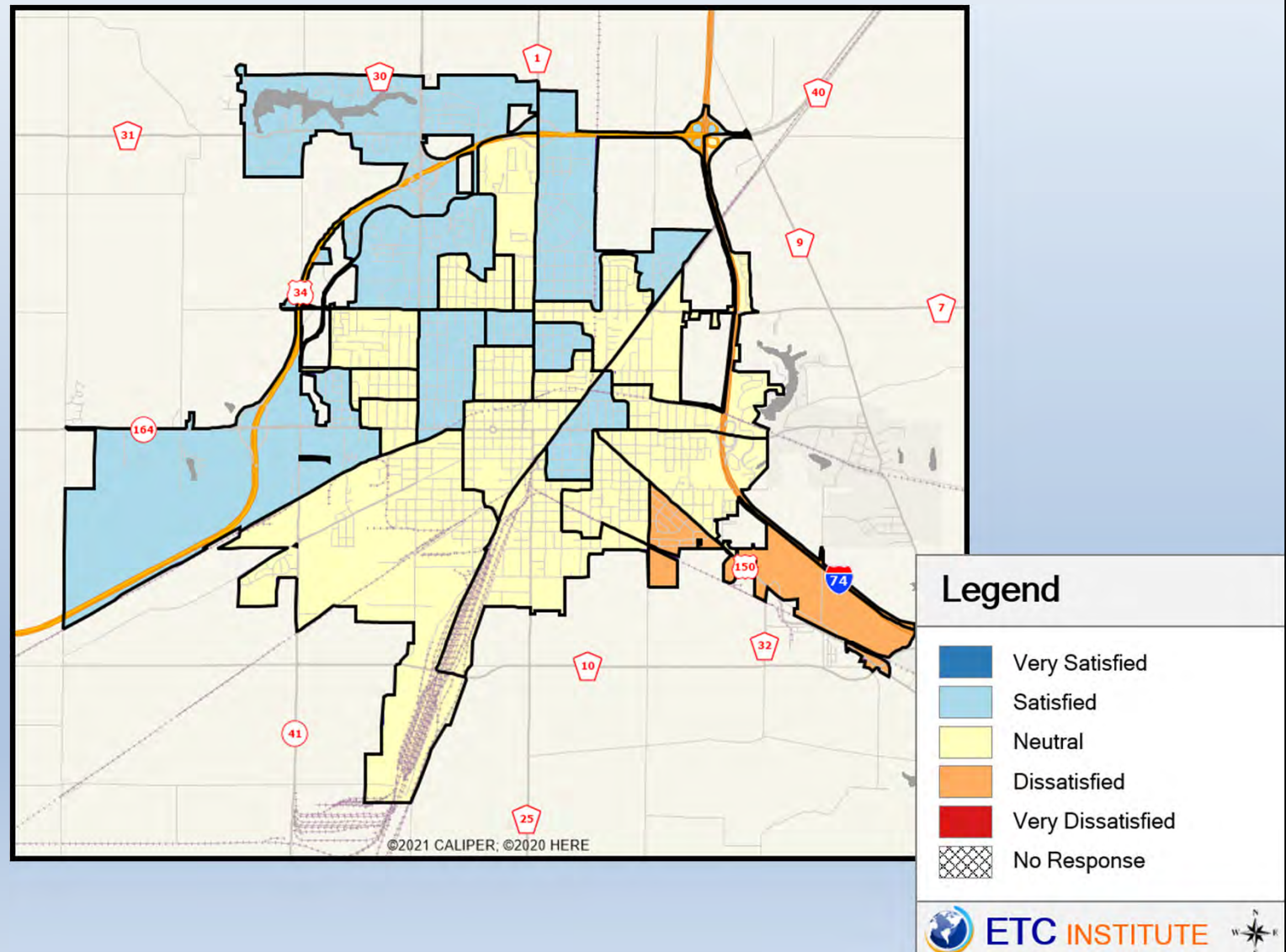
Q6-01. The availability of information about city programs and services



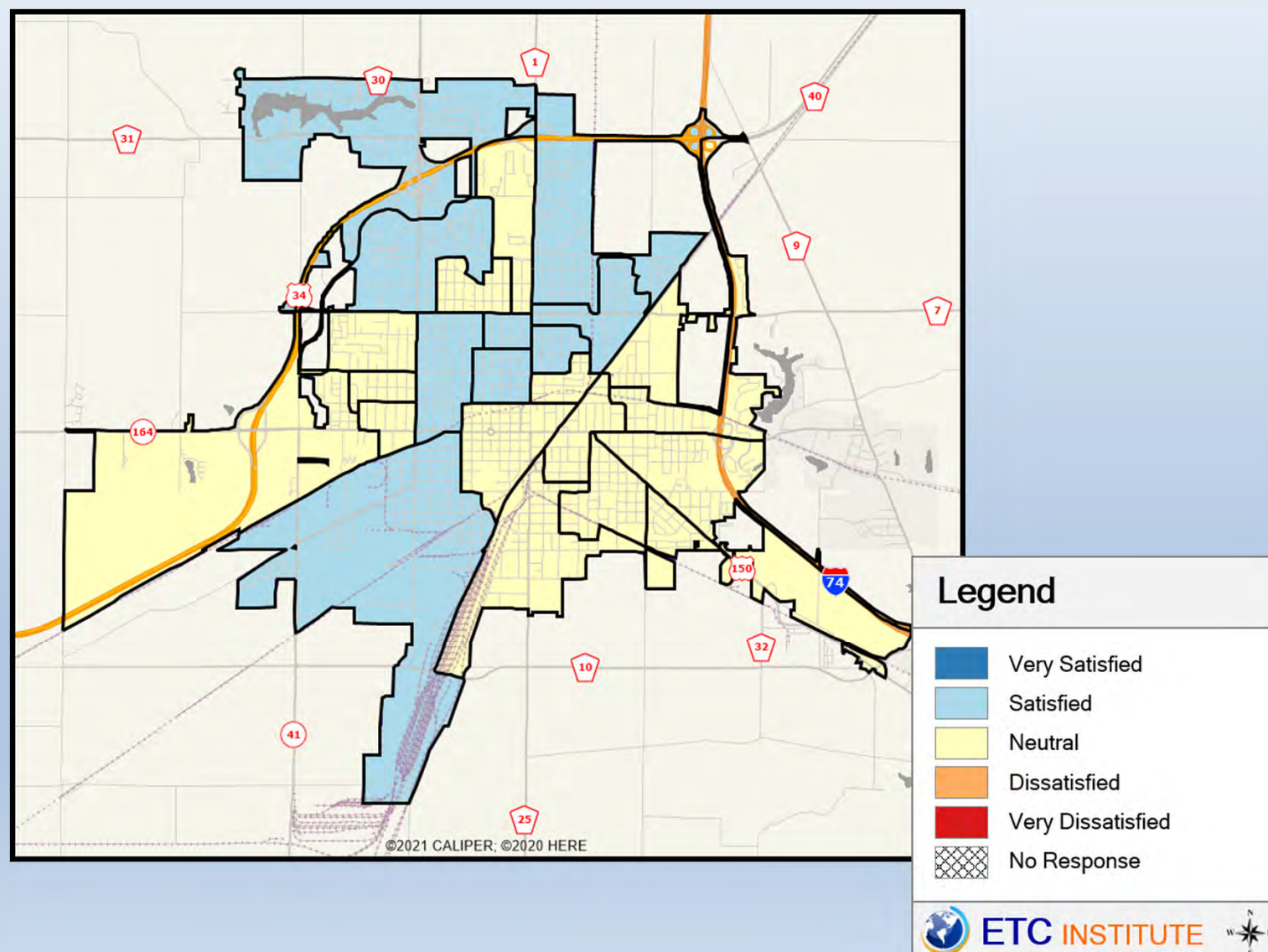
Q6-02. City's efforts to keep you informed about local issues



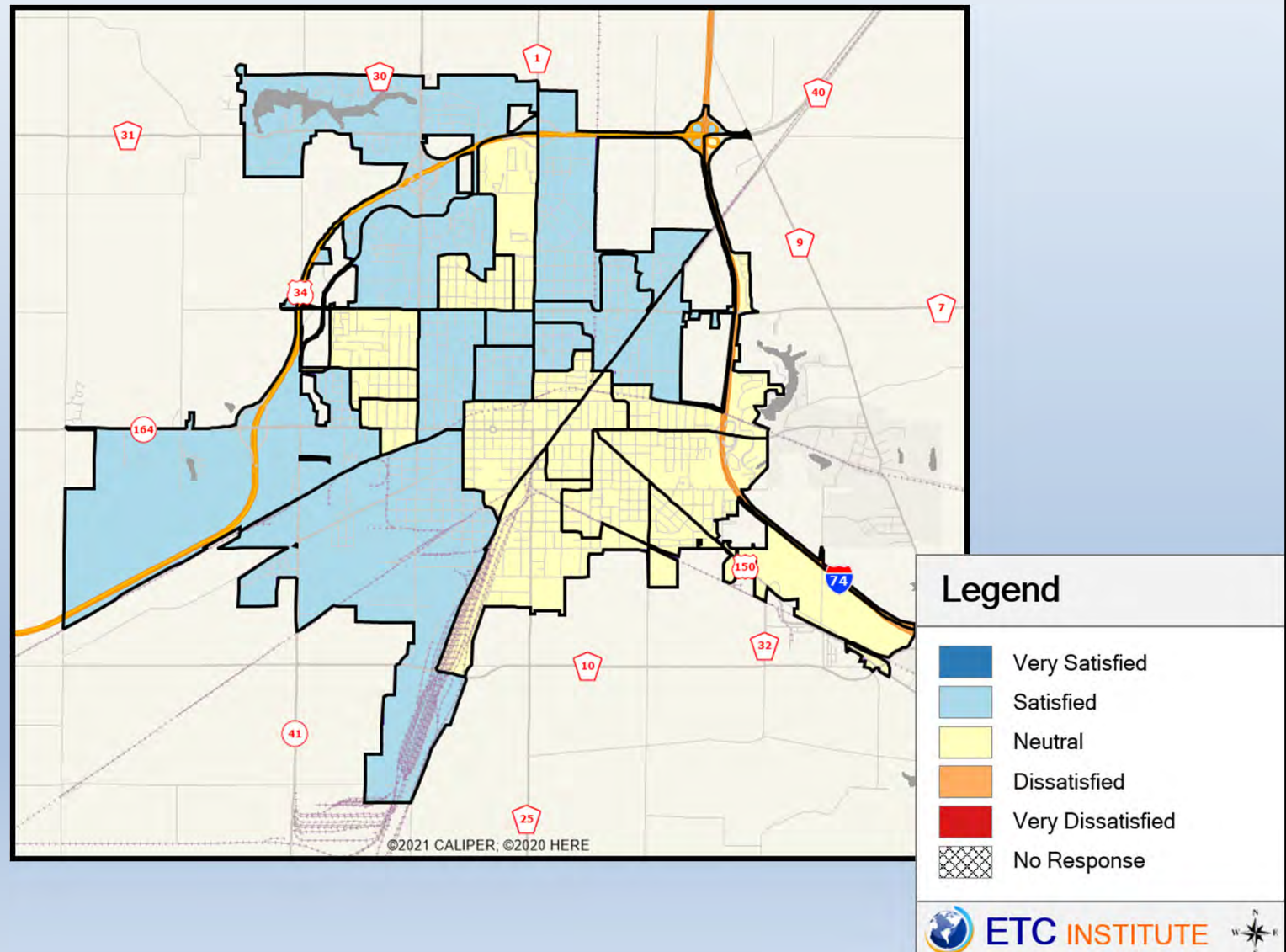
Q6-03. How open the city is to public involvement and input from residents



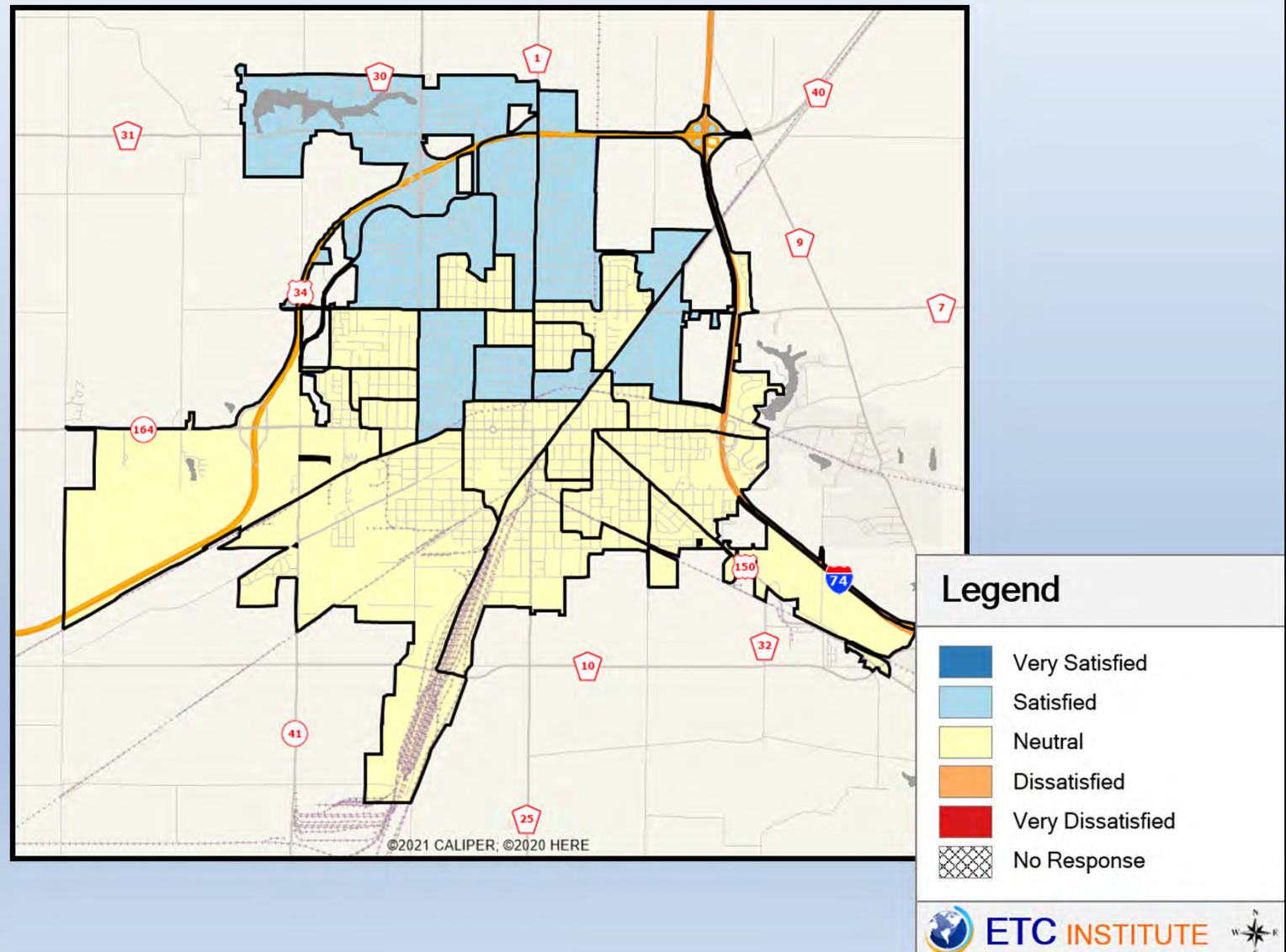
Q6-04. The quality of the city's website



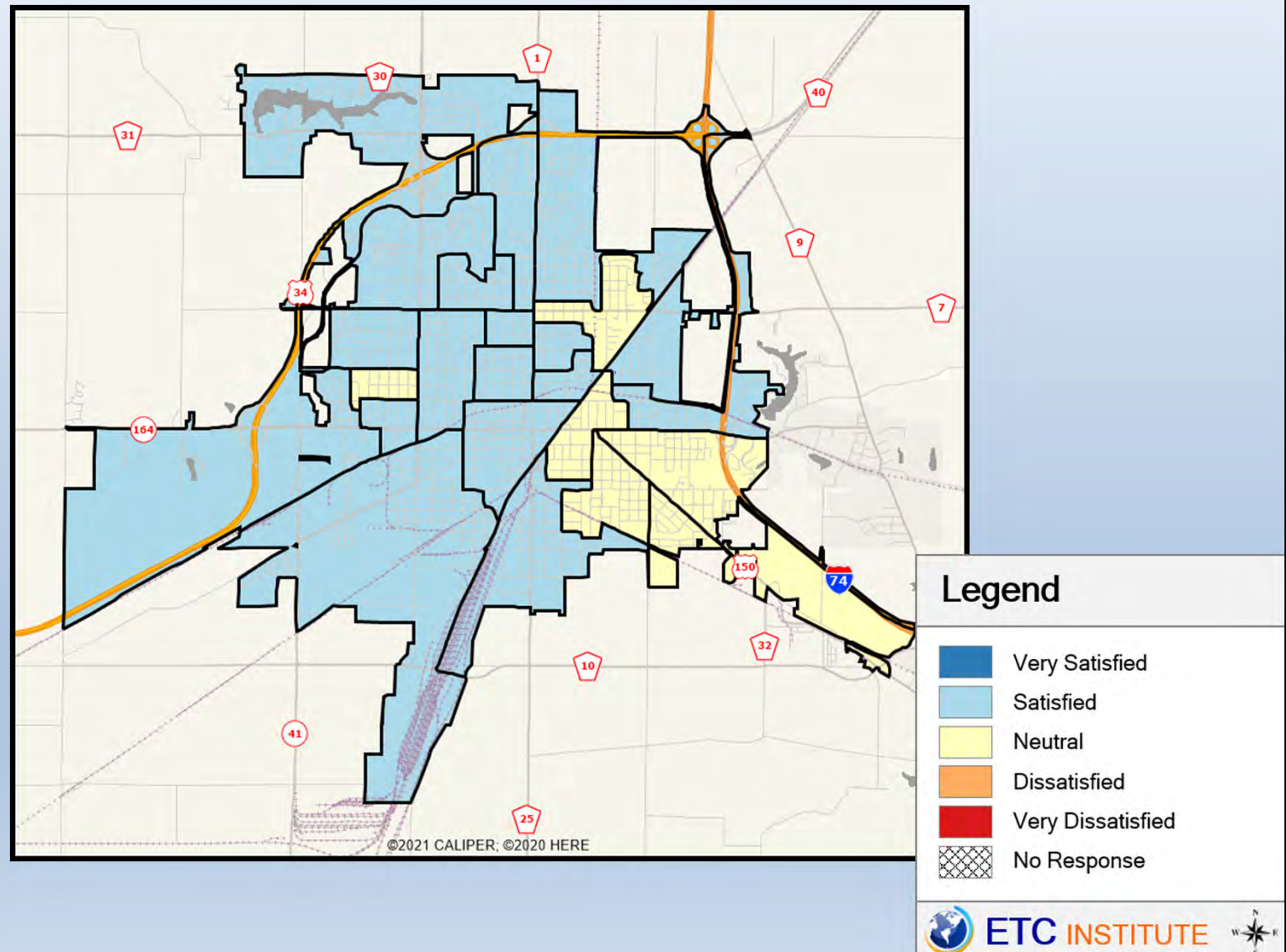
Q6-05. How well the city communicates notices of public meetings



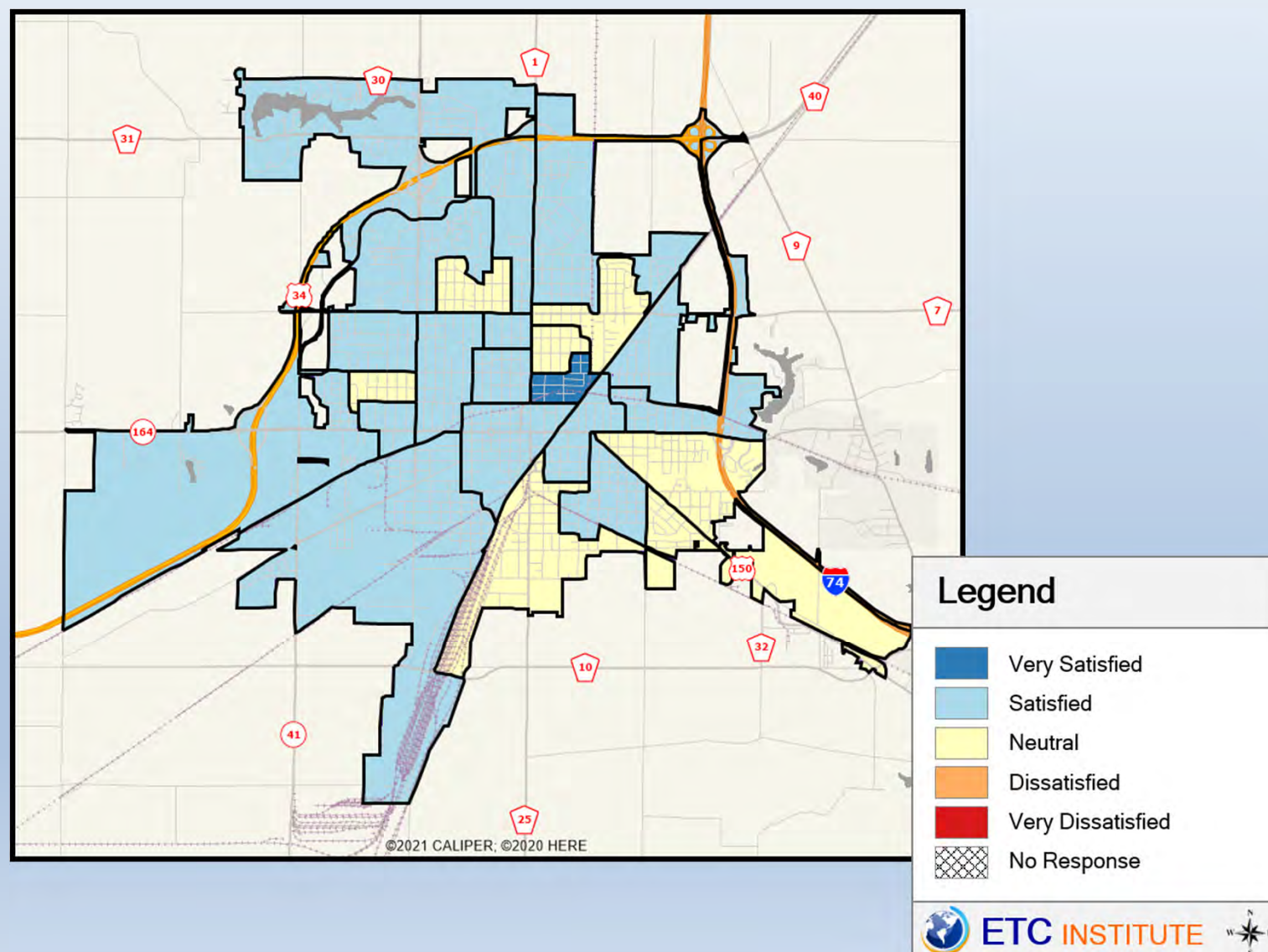
Q6-06. How well the city's communications meet your needs



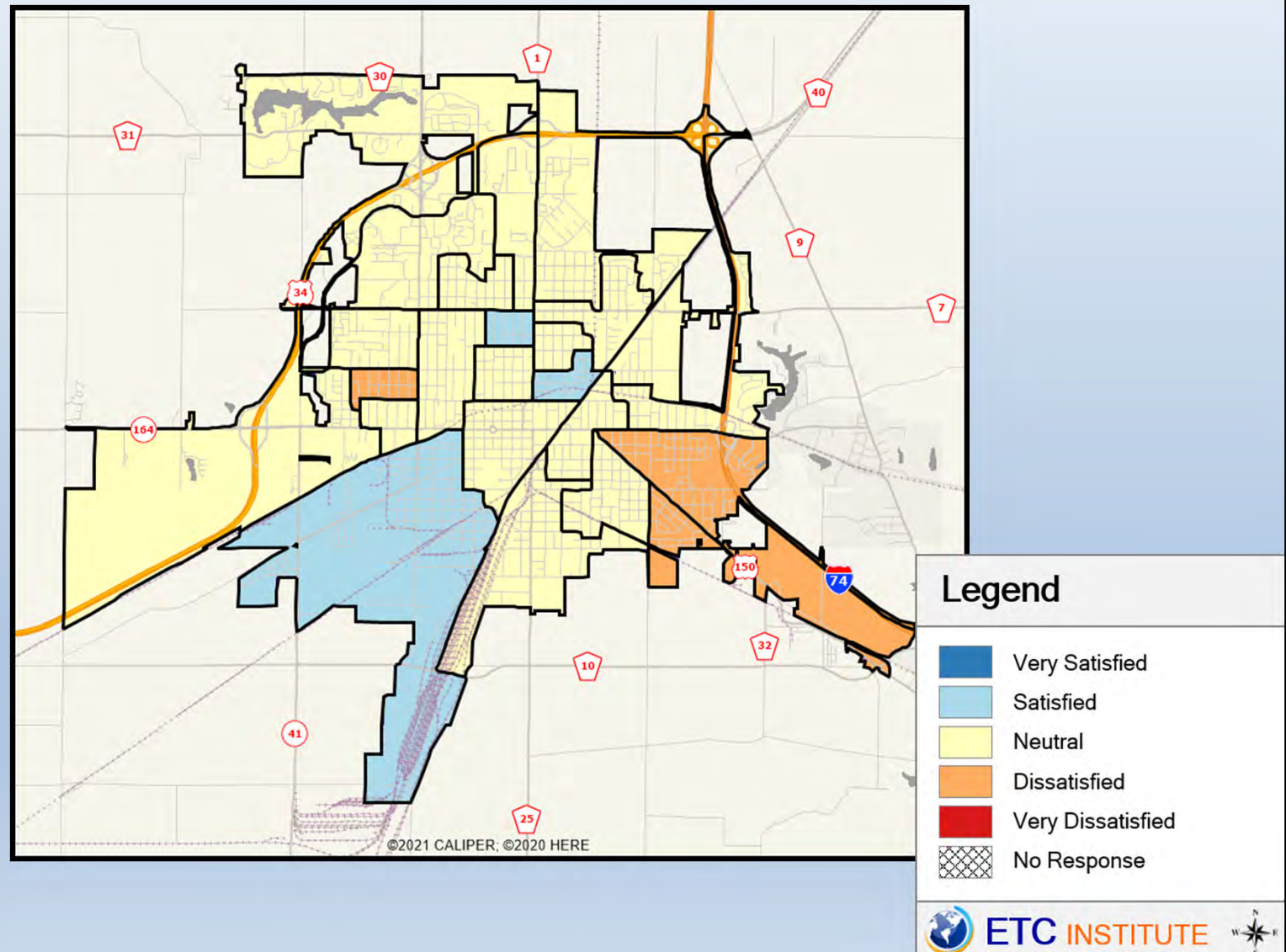
Q10-01. The visibility of police in my neighborhood



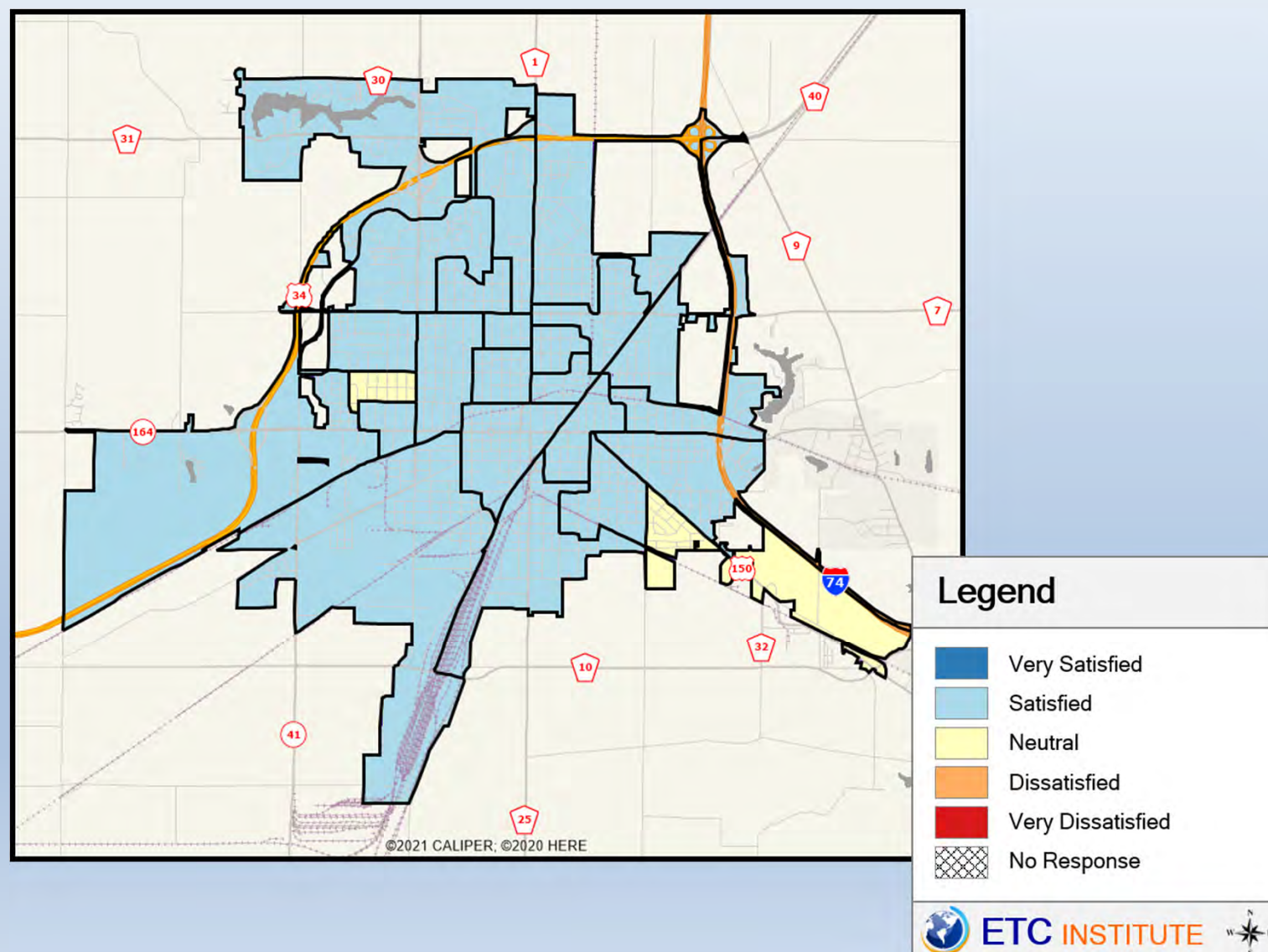
Q10-02. The visibility of police downtown



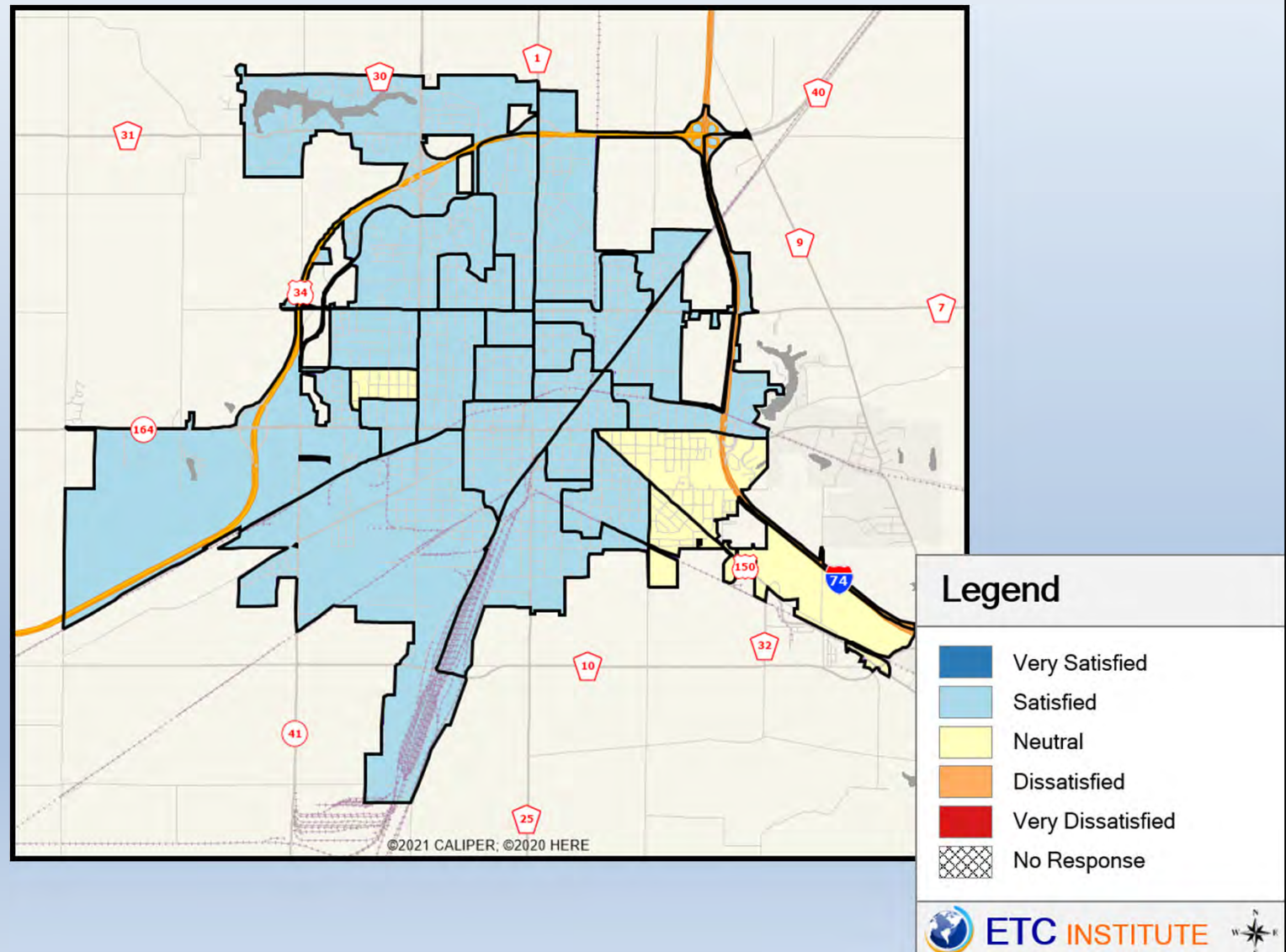
Q10-03. The city's efforts to prevent crime



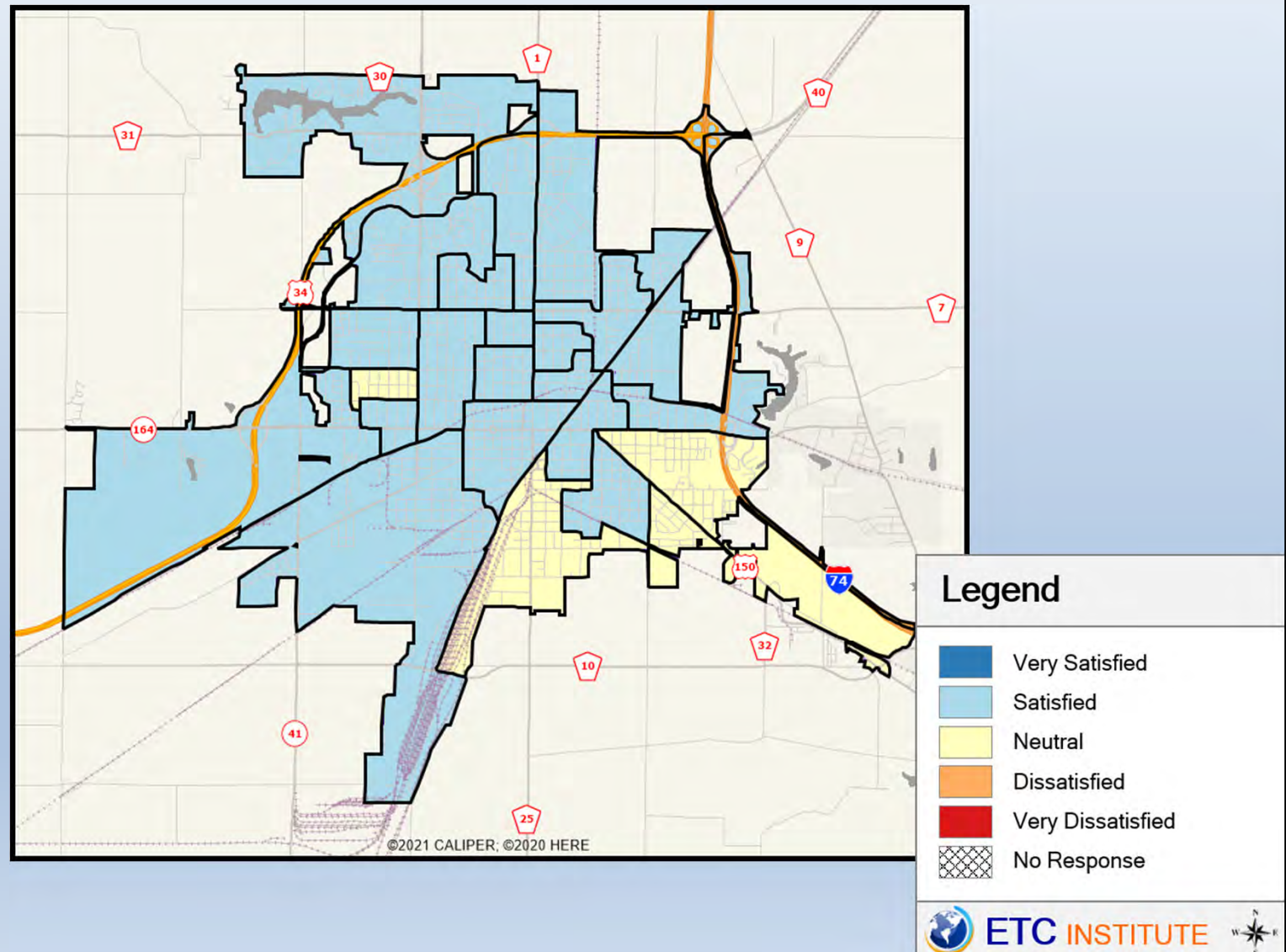
Q10-04. How quickly police respond to emergencies



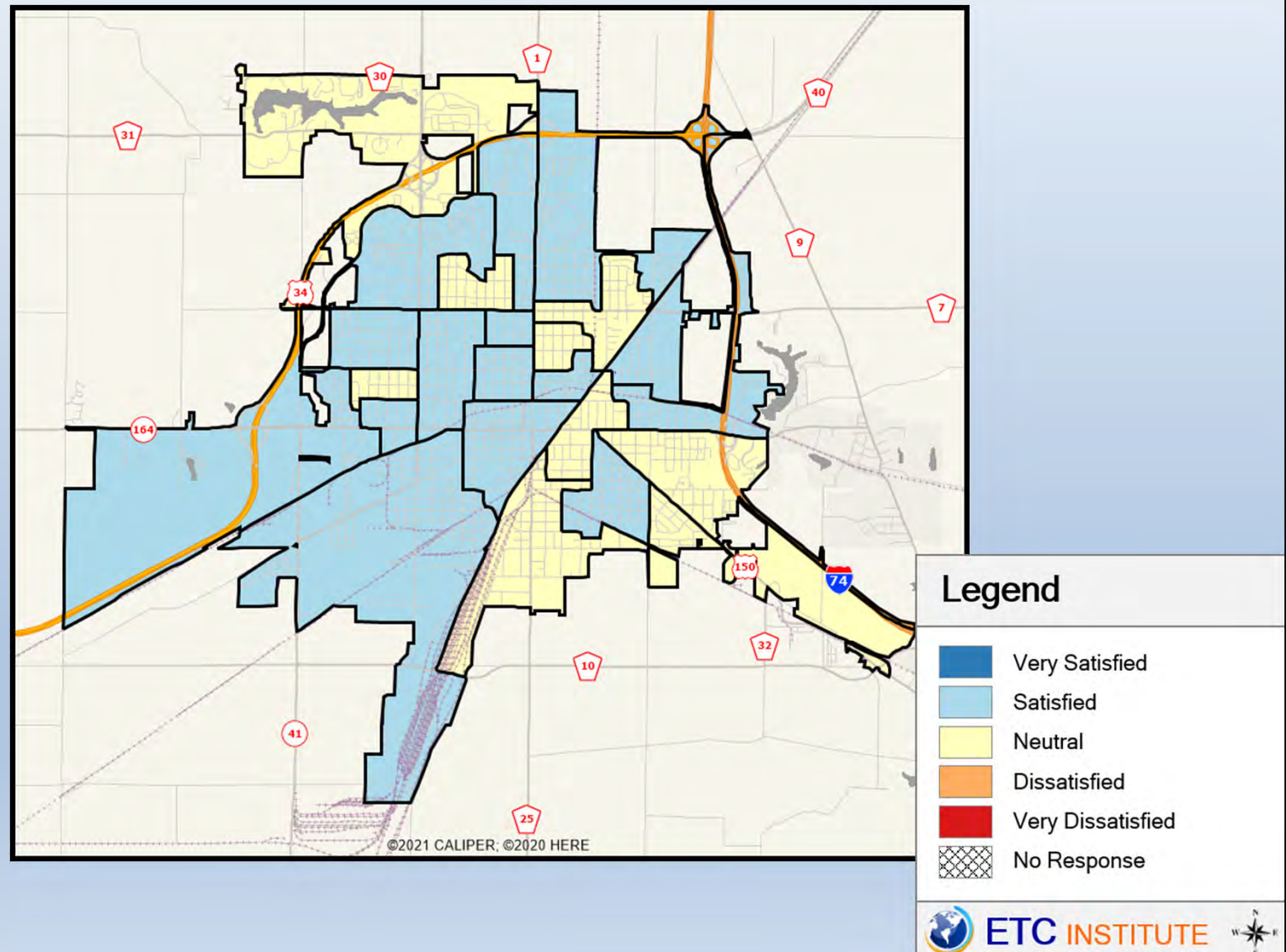
Q10-05. Overall competency of the City of Galesburg Police Department



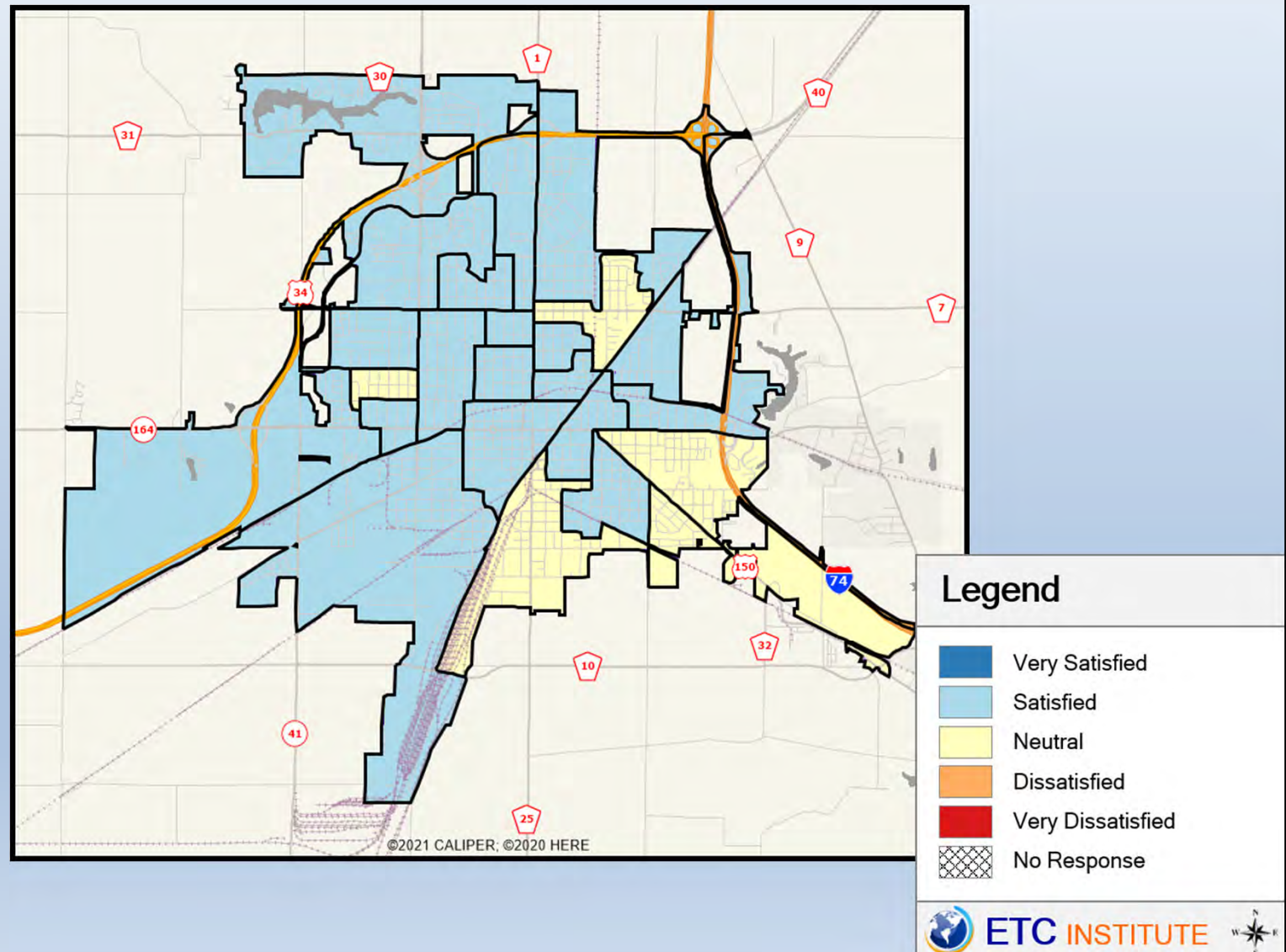
Q10-06. Overall treatment of citizens by the Galesburg Police Dept.



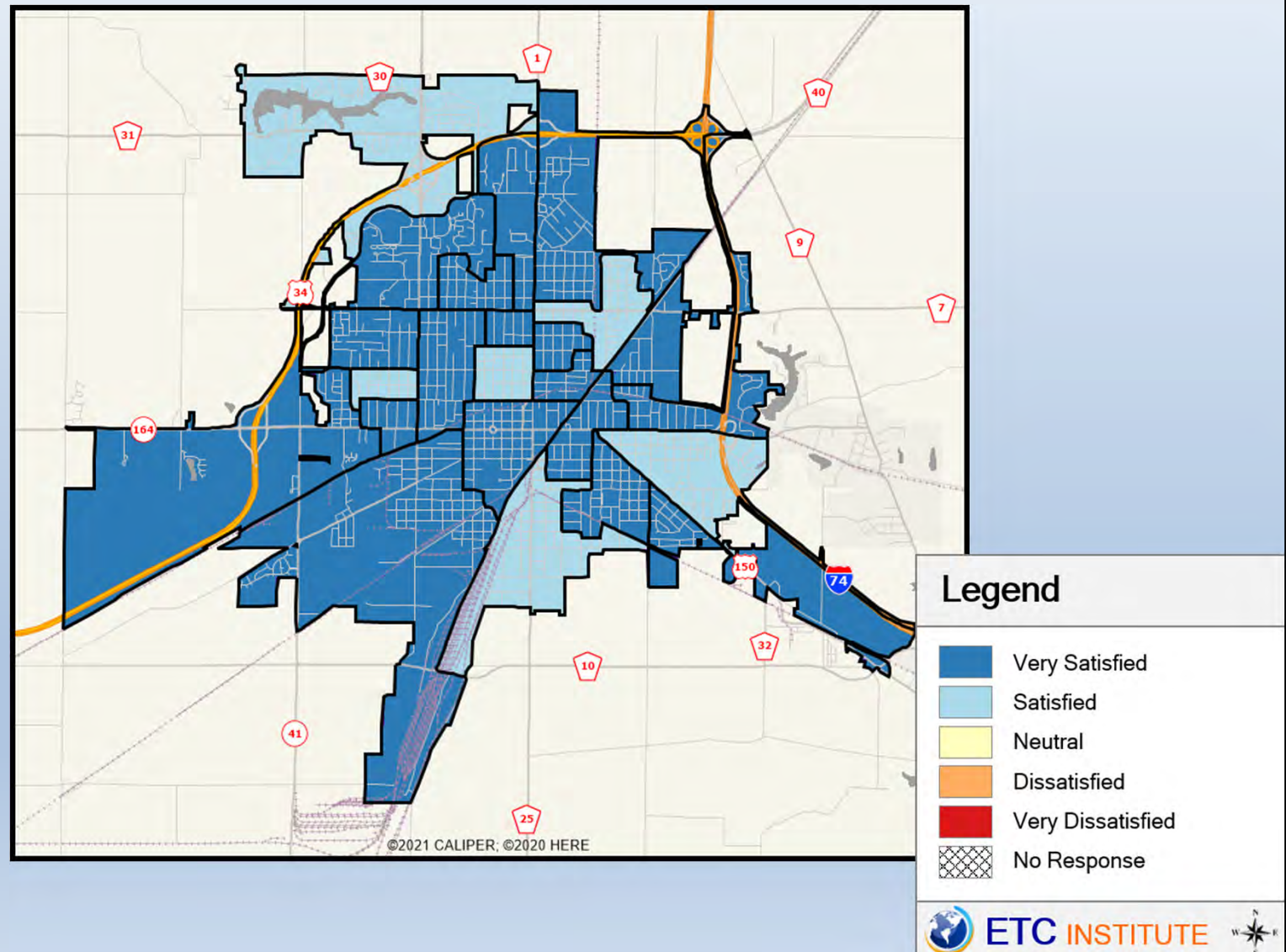
Q10-07. Responsiveness of the Police Dept. in enforcing local traffic laws



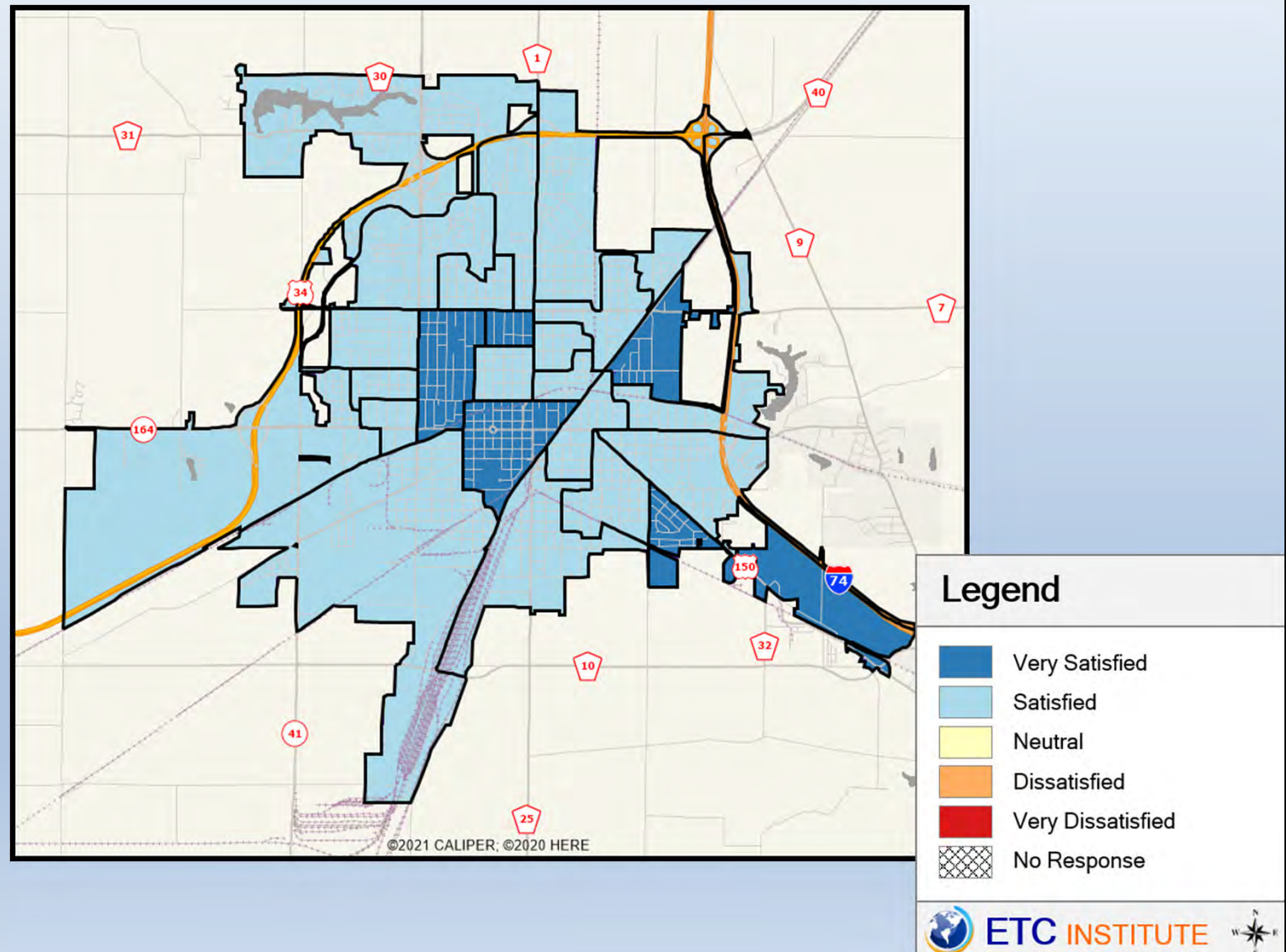
Q10-08. Police Department engagement within the community



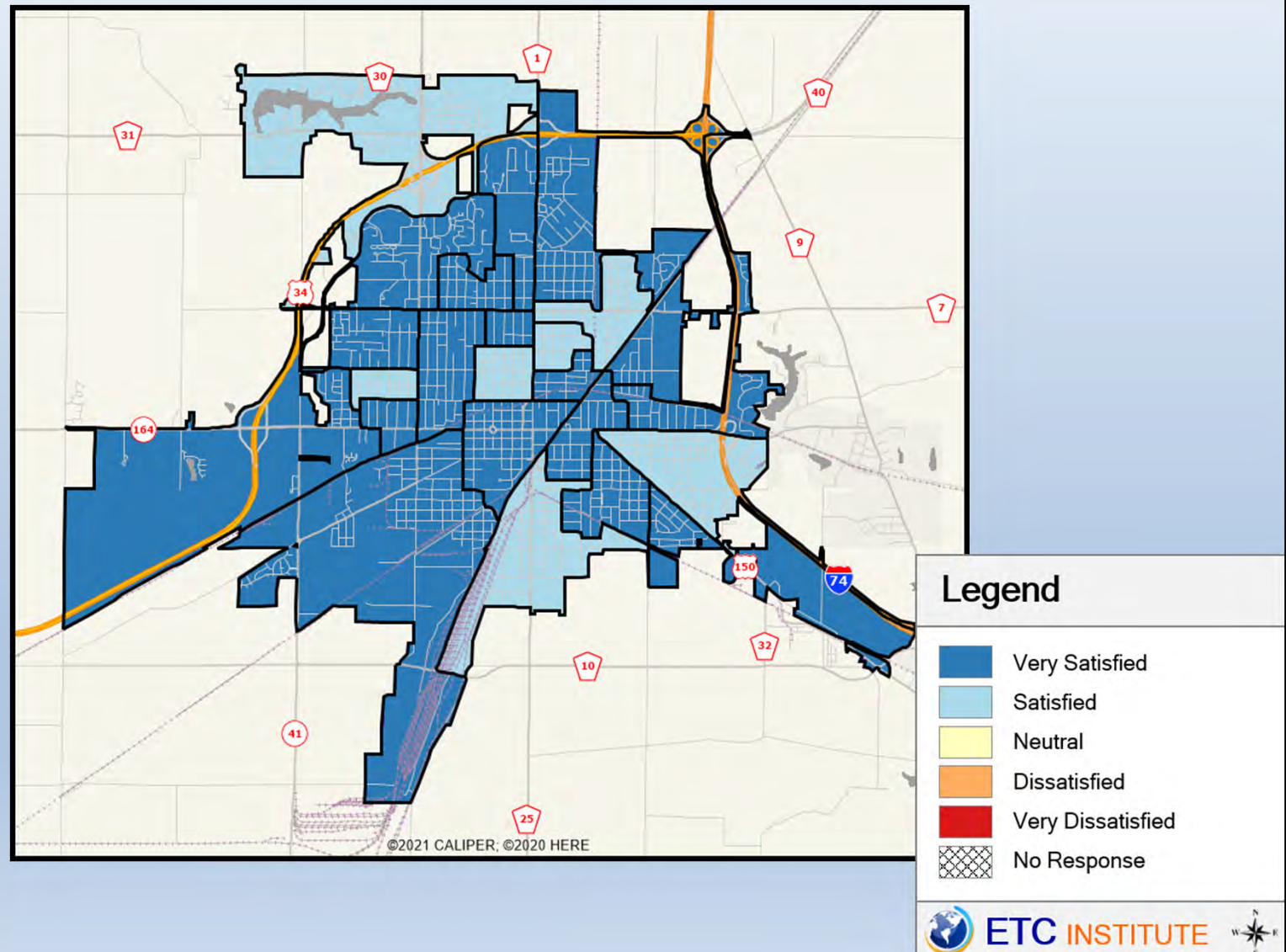
Q10-09. Overall quality of the City of Galesburg Fire Department



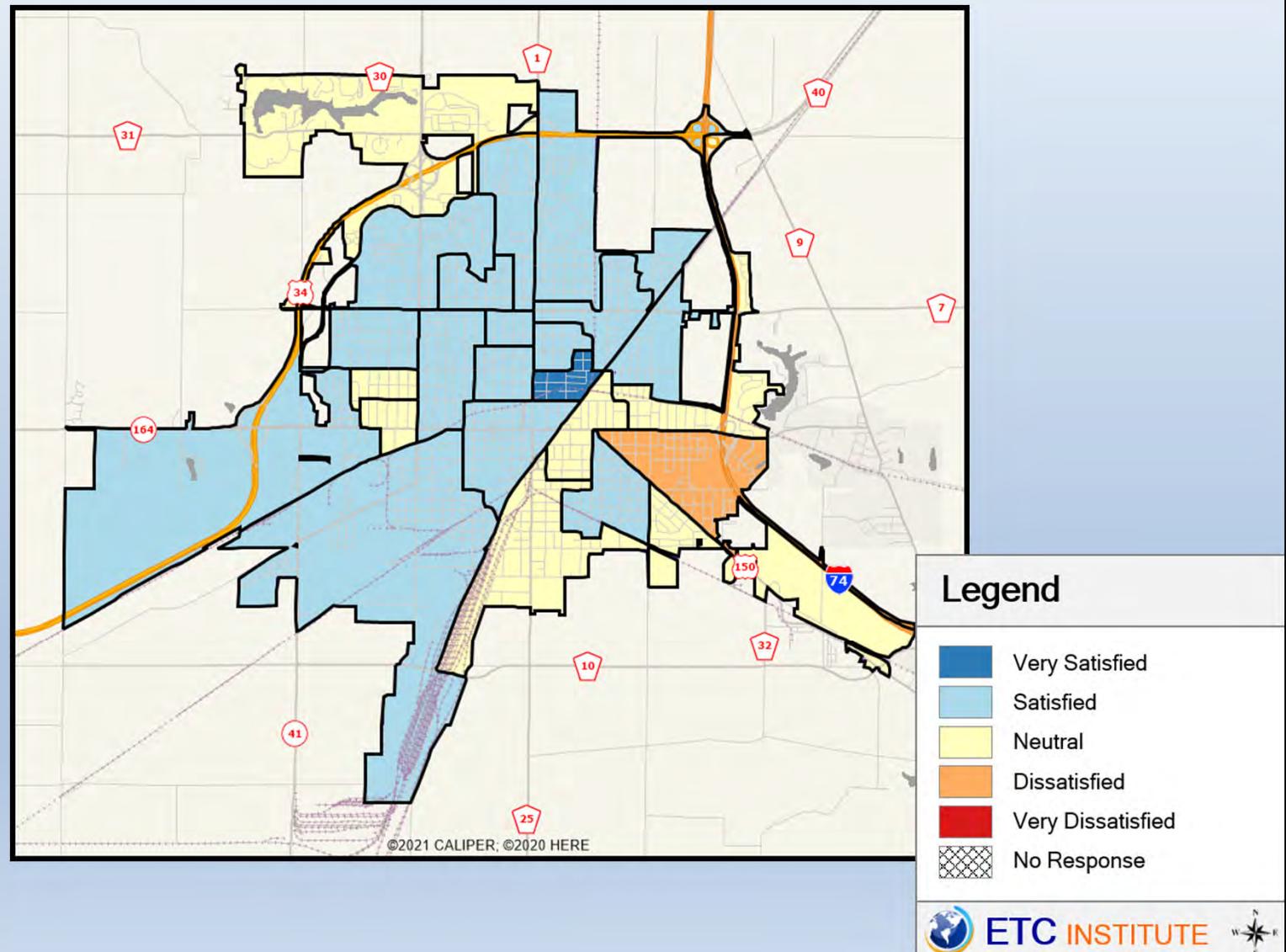
Q10-10. Effectiveness of fire prevention/safety programs



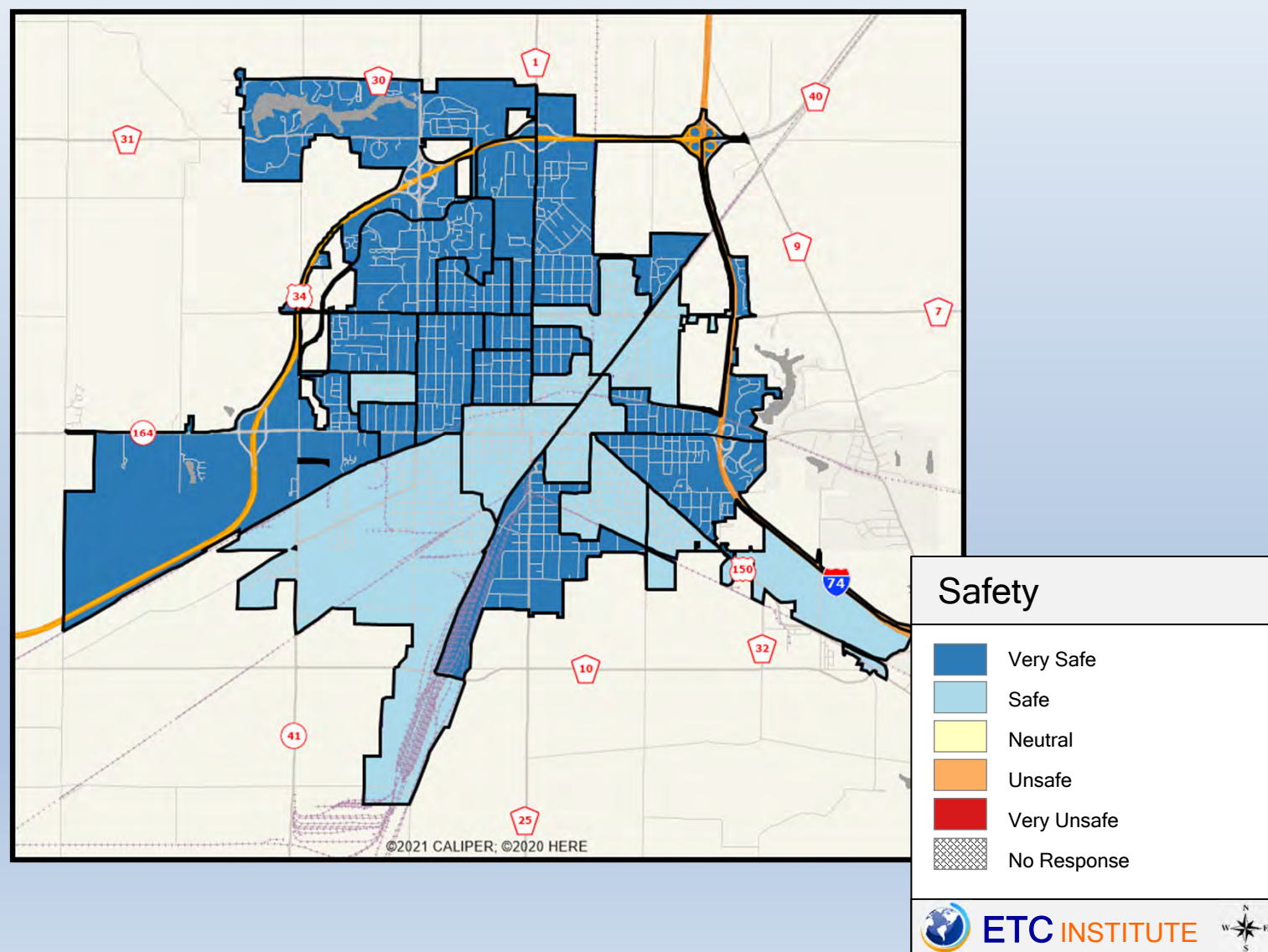
Q10-11. How quickly the Fire Department responds



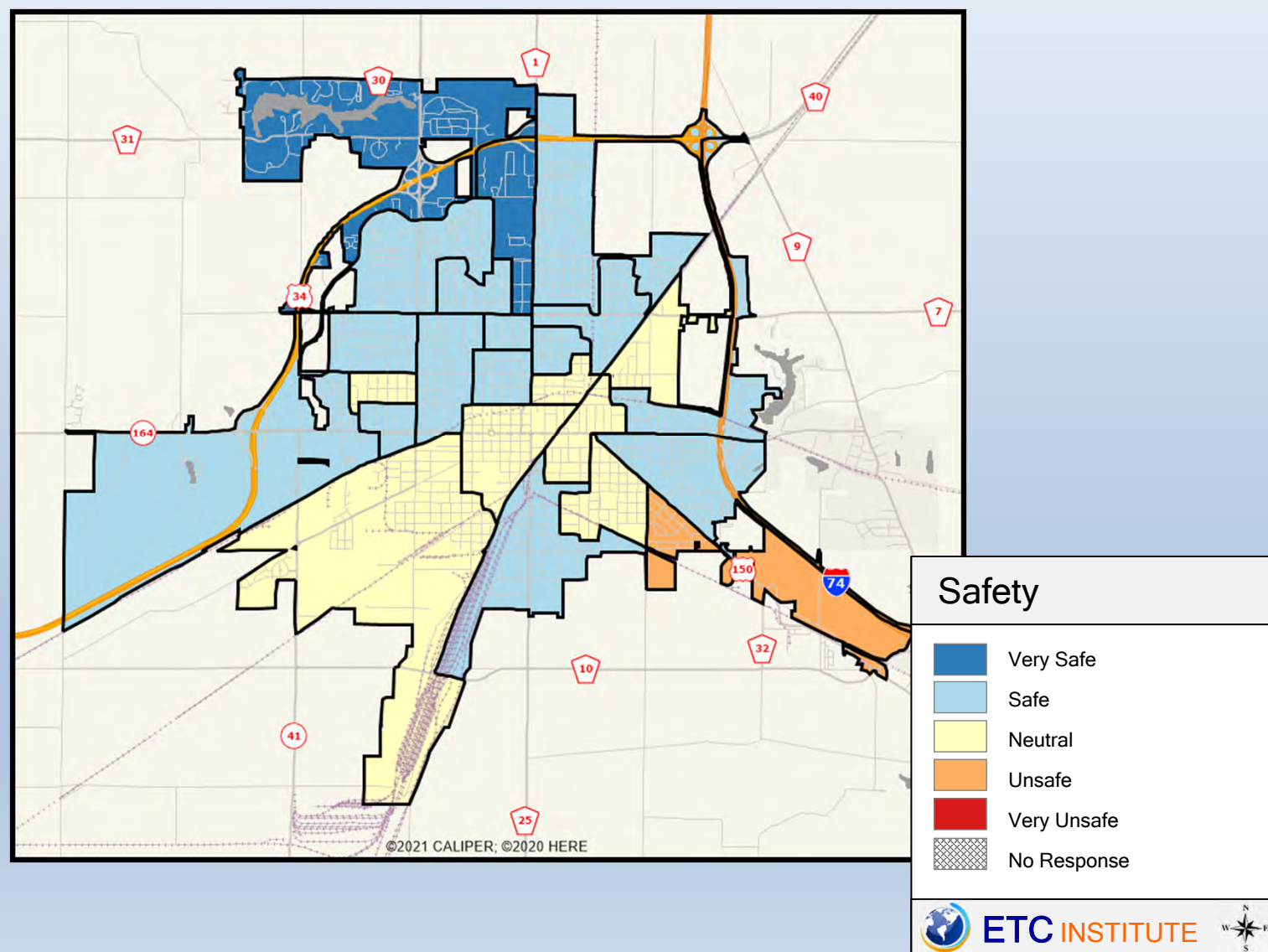
Q10-12. The treatment/fairness of the city's municipal court



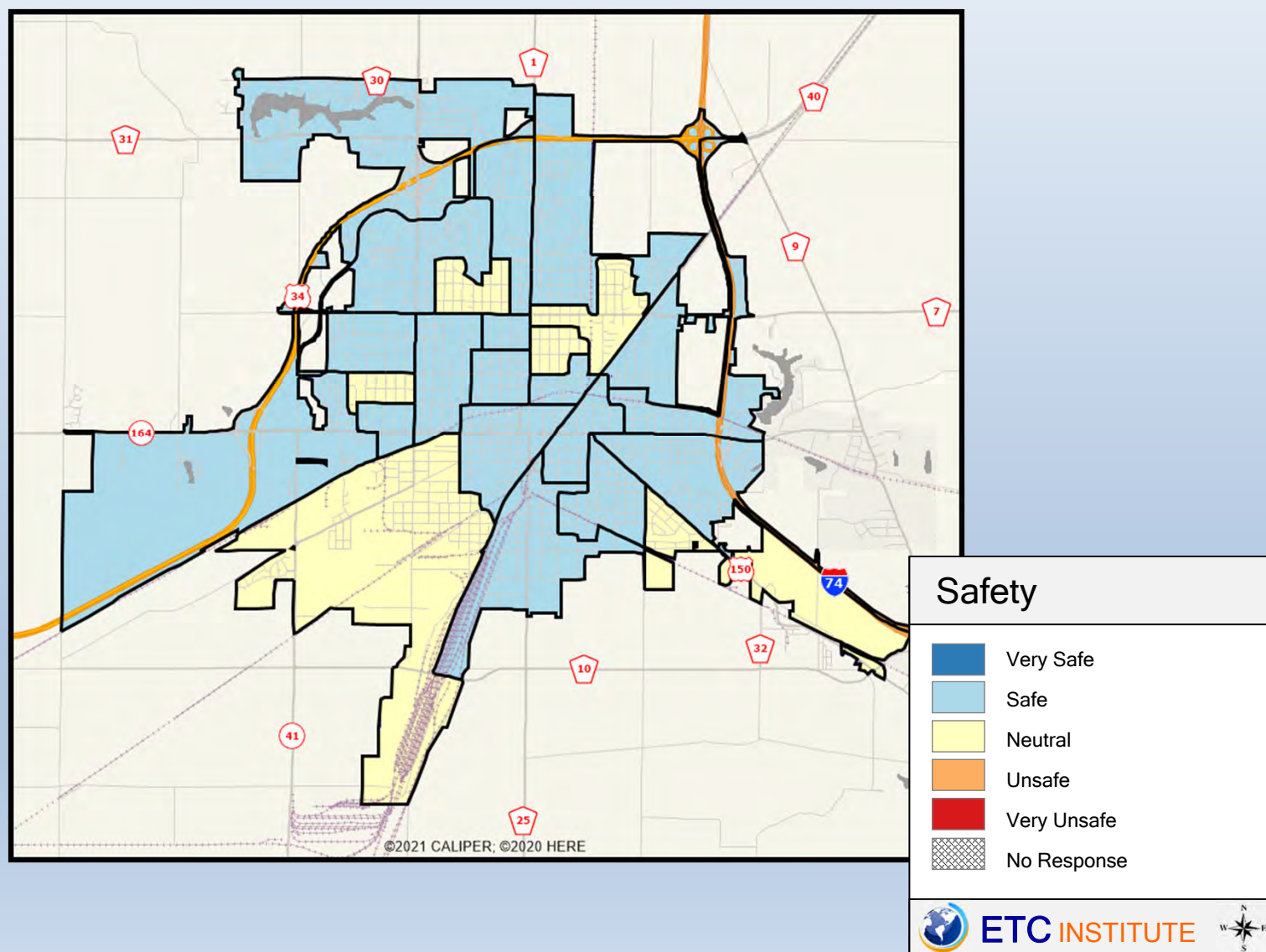
Q12-01. In your neighborhood during the day



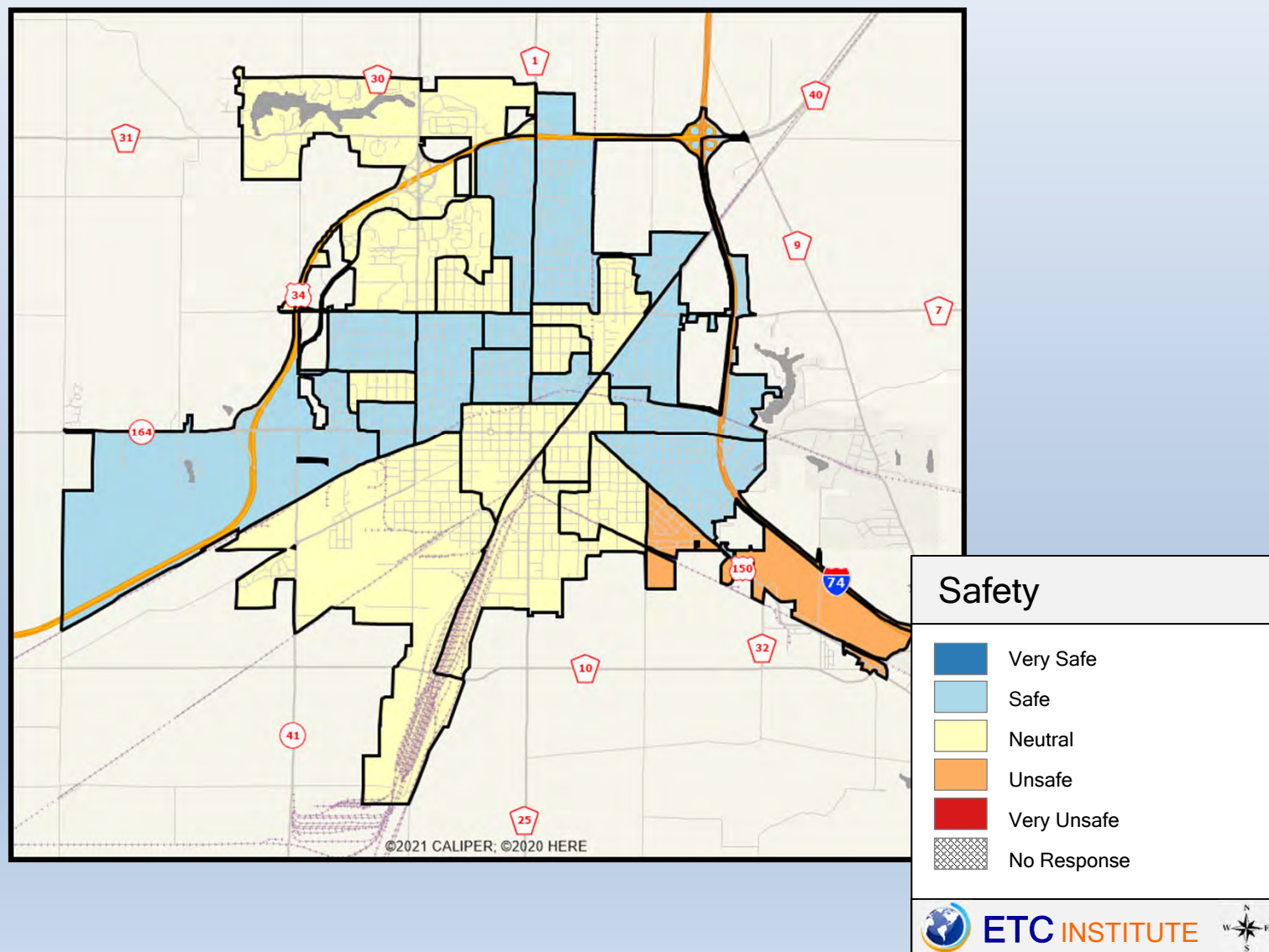
Q12-02. In your neighborhood at night



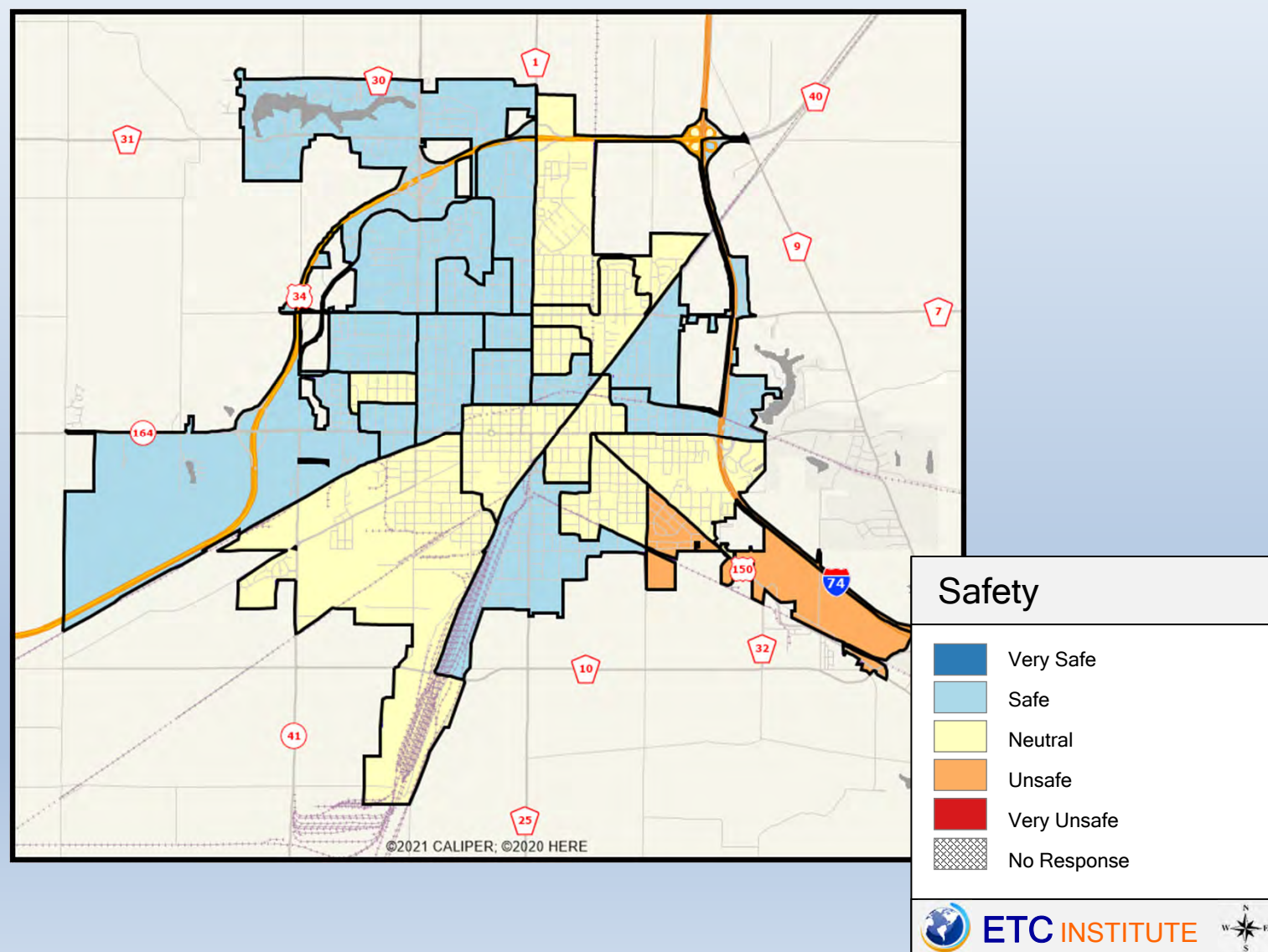
Q12-03. Walking in downtown Galesburg



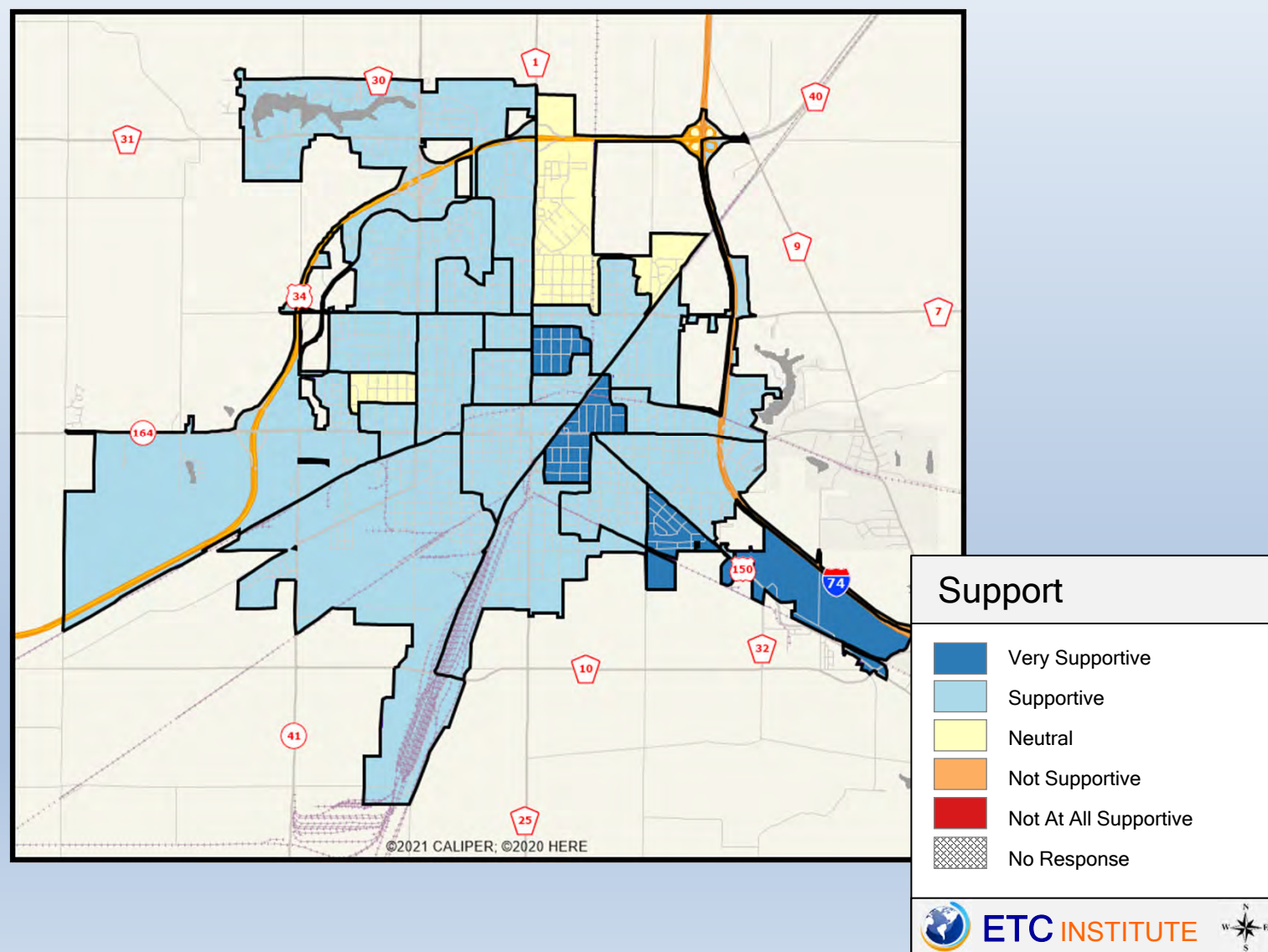
Q12-04. In city parks



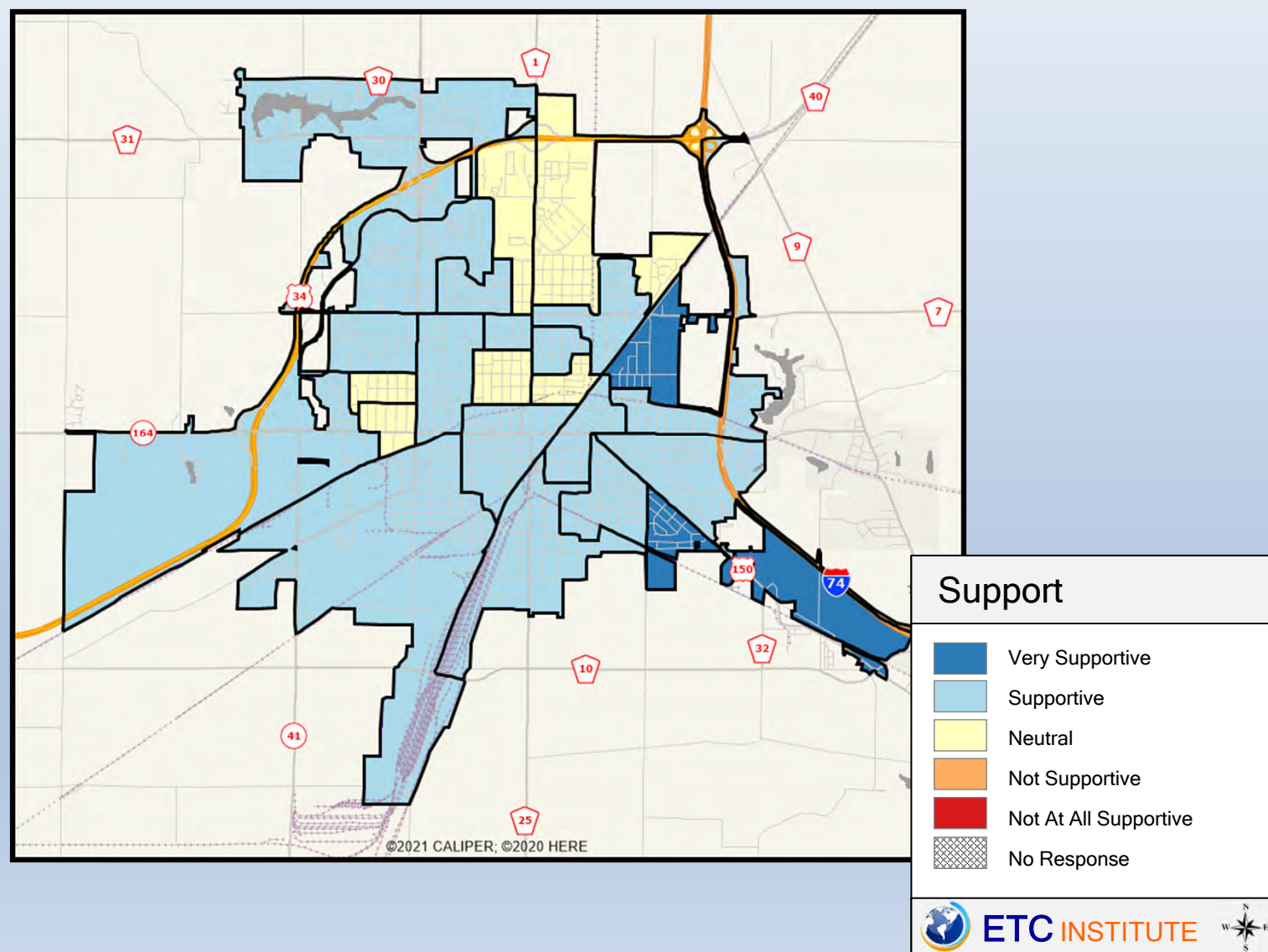
Q12-05. Overall feeling of safety in Galesburg



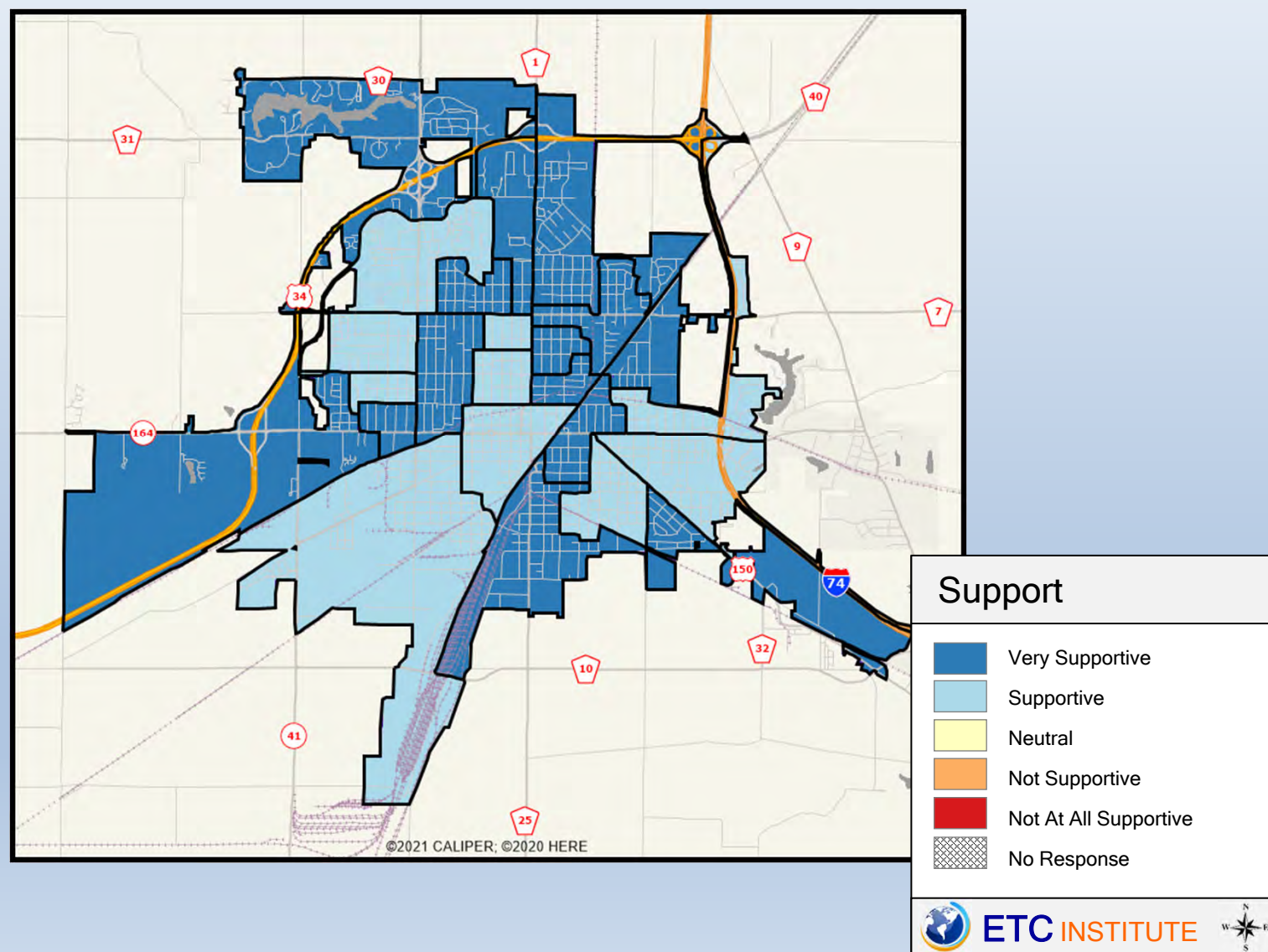
Q13-01. Public space cameras in a neighborhood



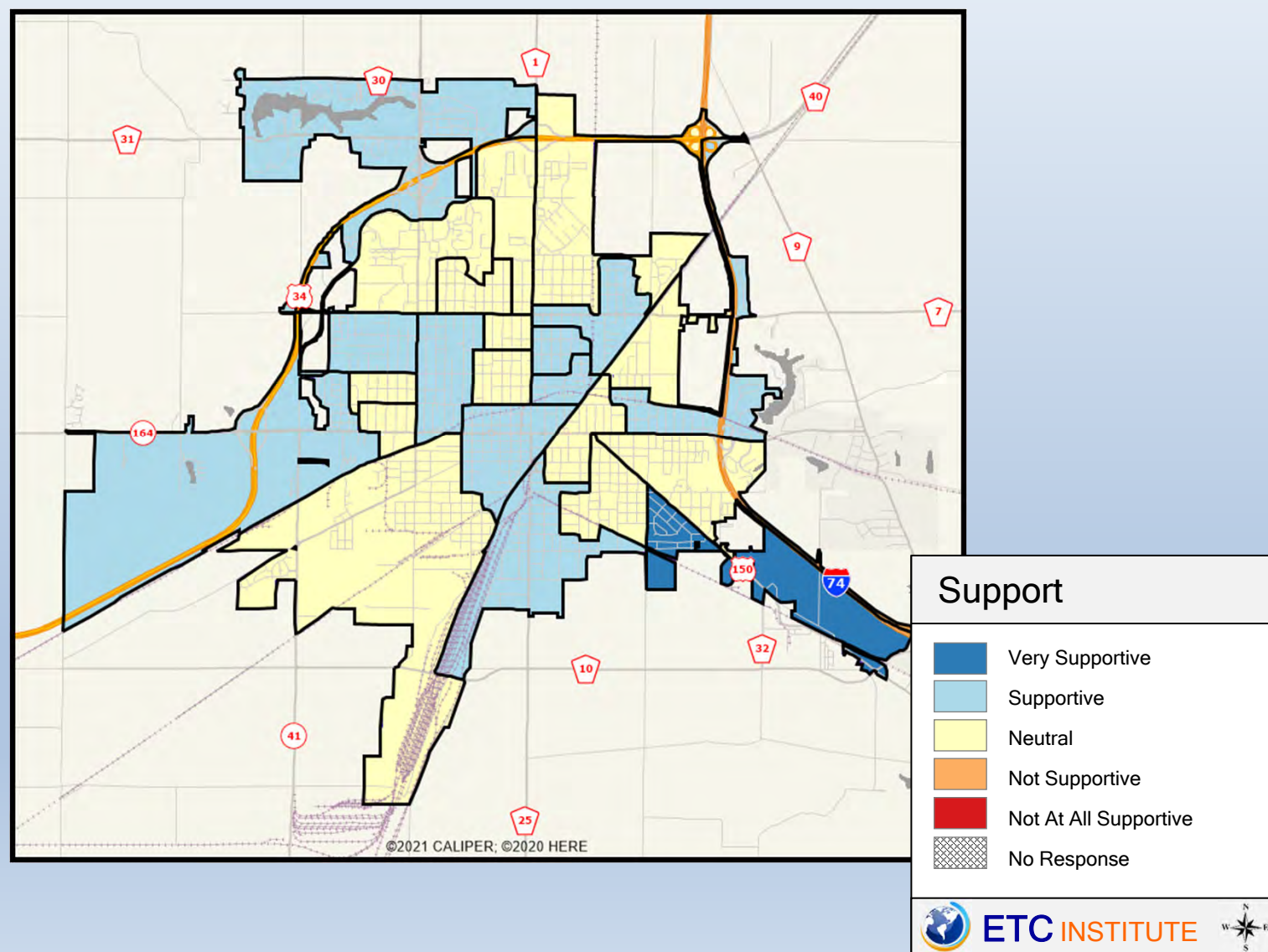
Q13-02. License plate reader technology



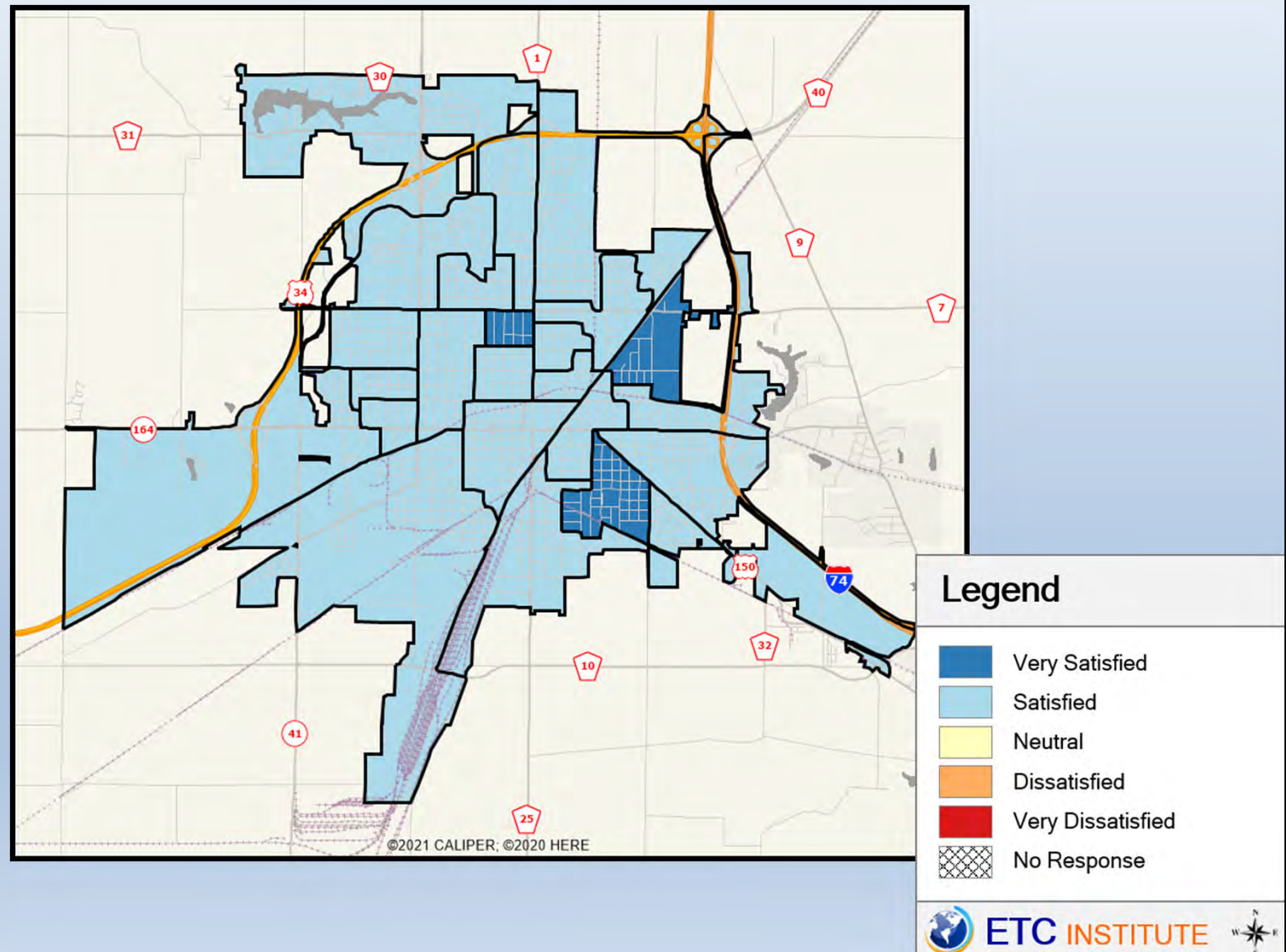
Q13-03. Gunshot spotter



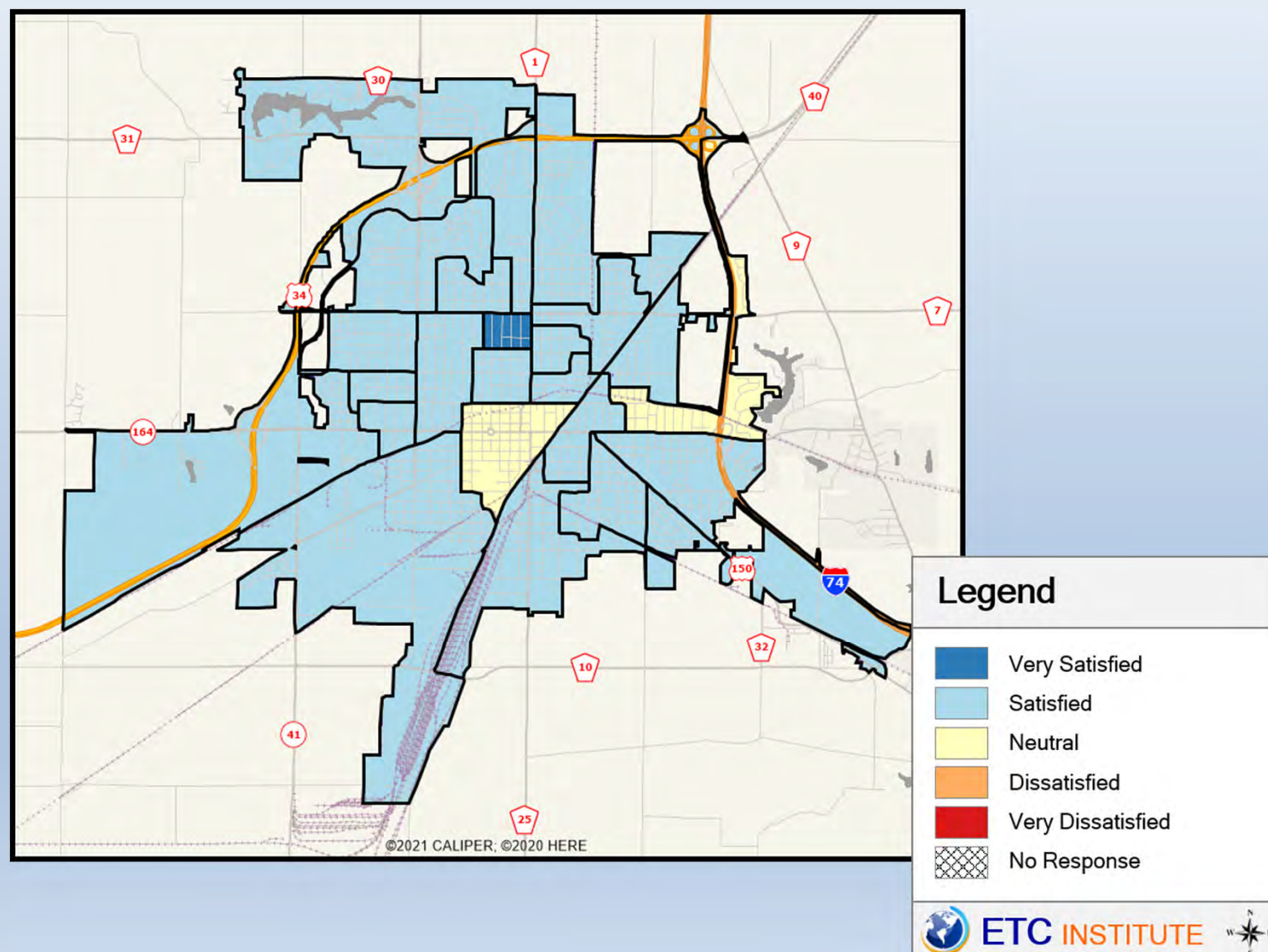
Q13-04. Drone surveillance



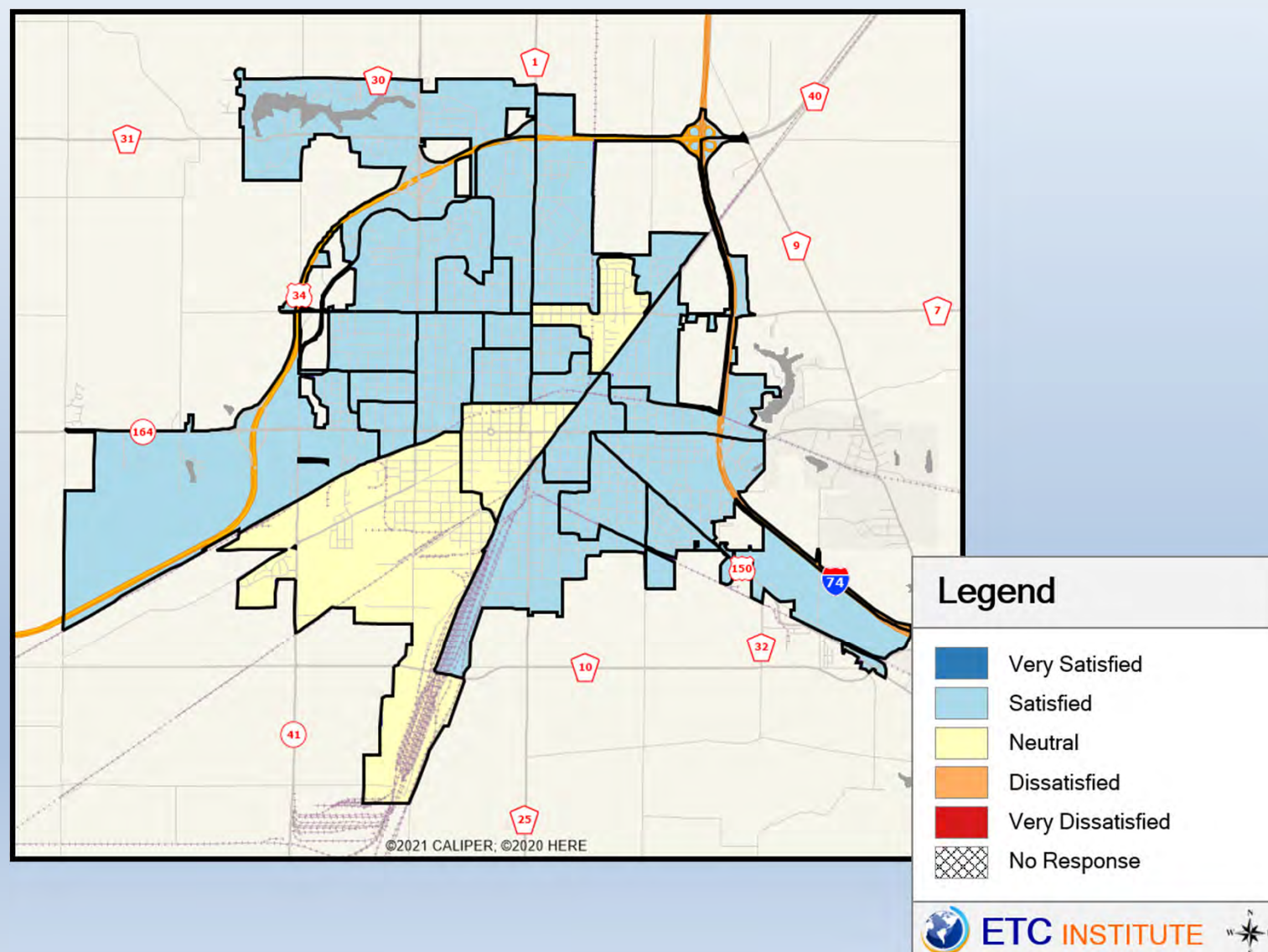
Q14-01. Maintenance of street signs and traffic signals



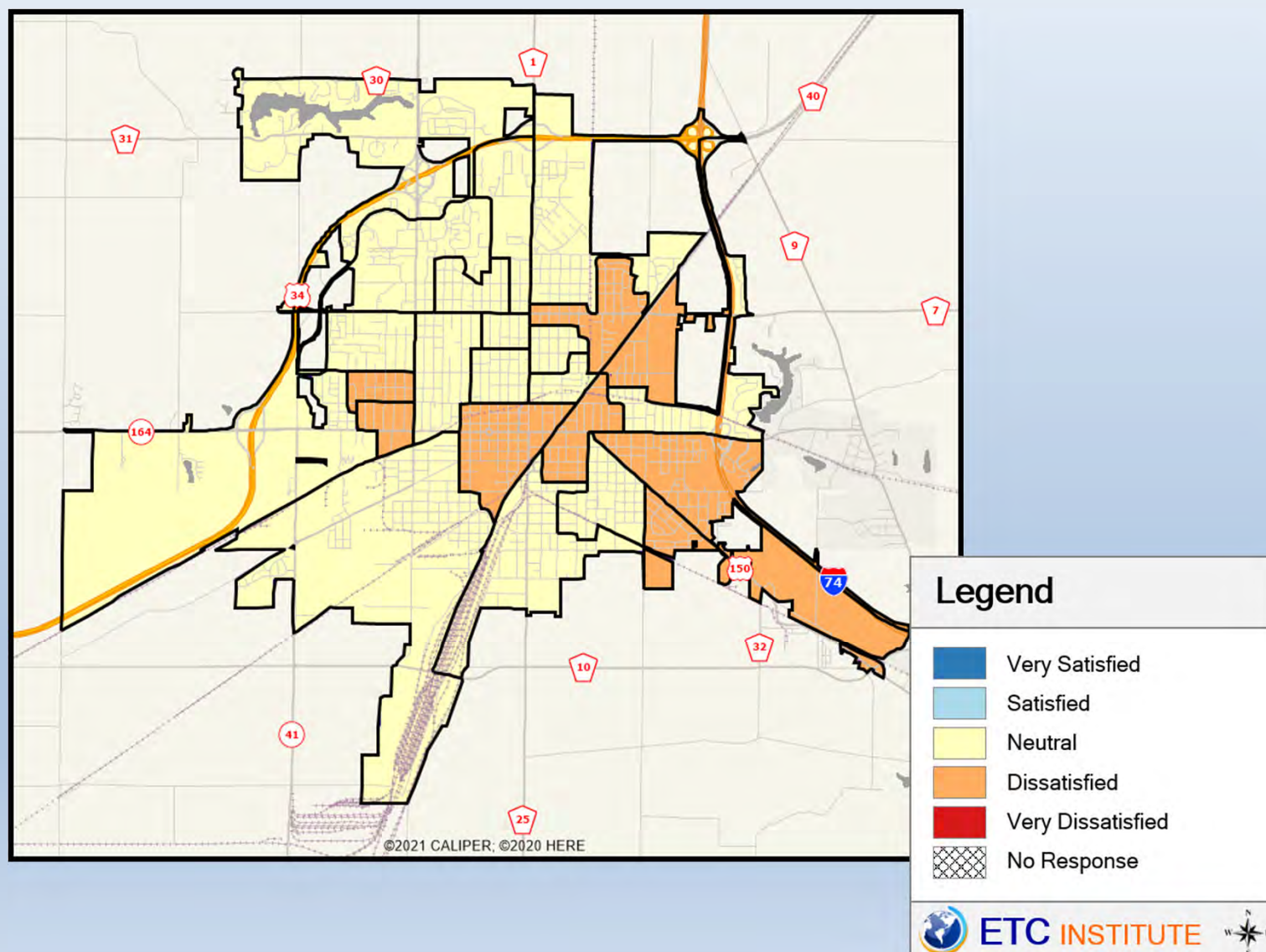
Q14-02. Maintenance of city buildings



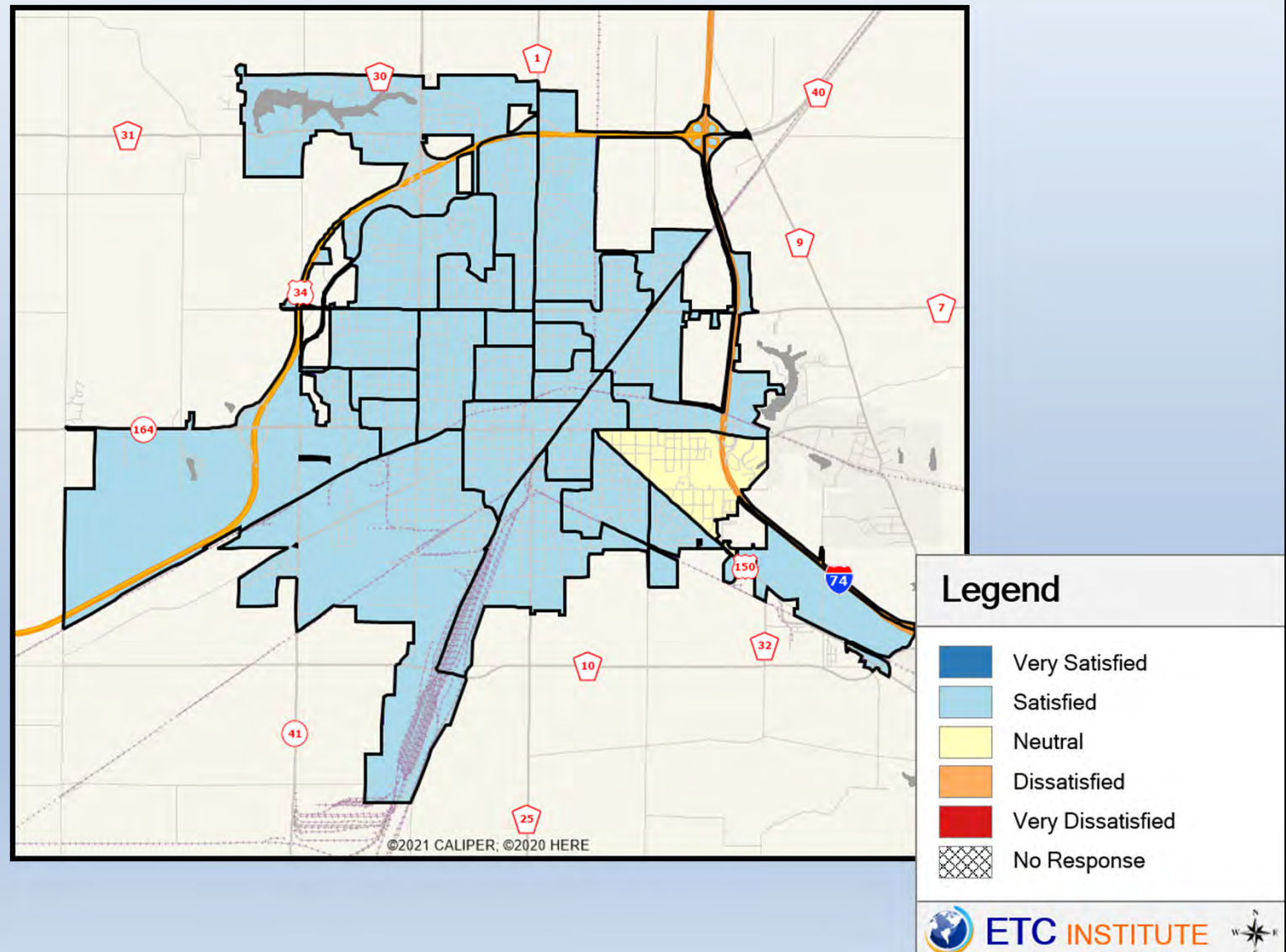
Q14-03. Snow removal on city streets



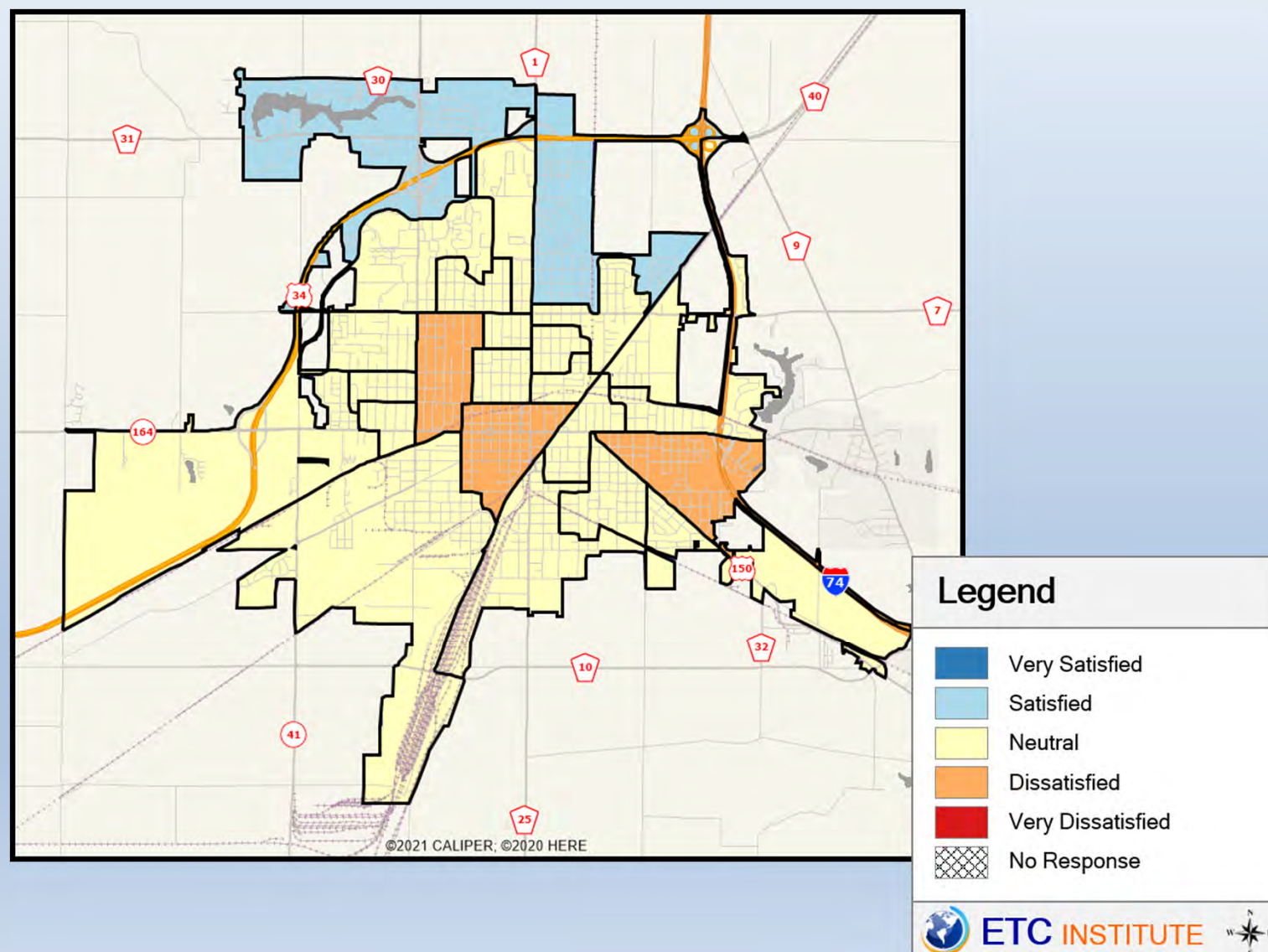
Q14-04. Maintenance of city streets



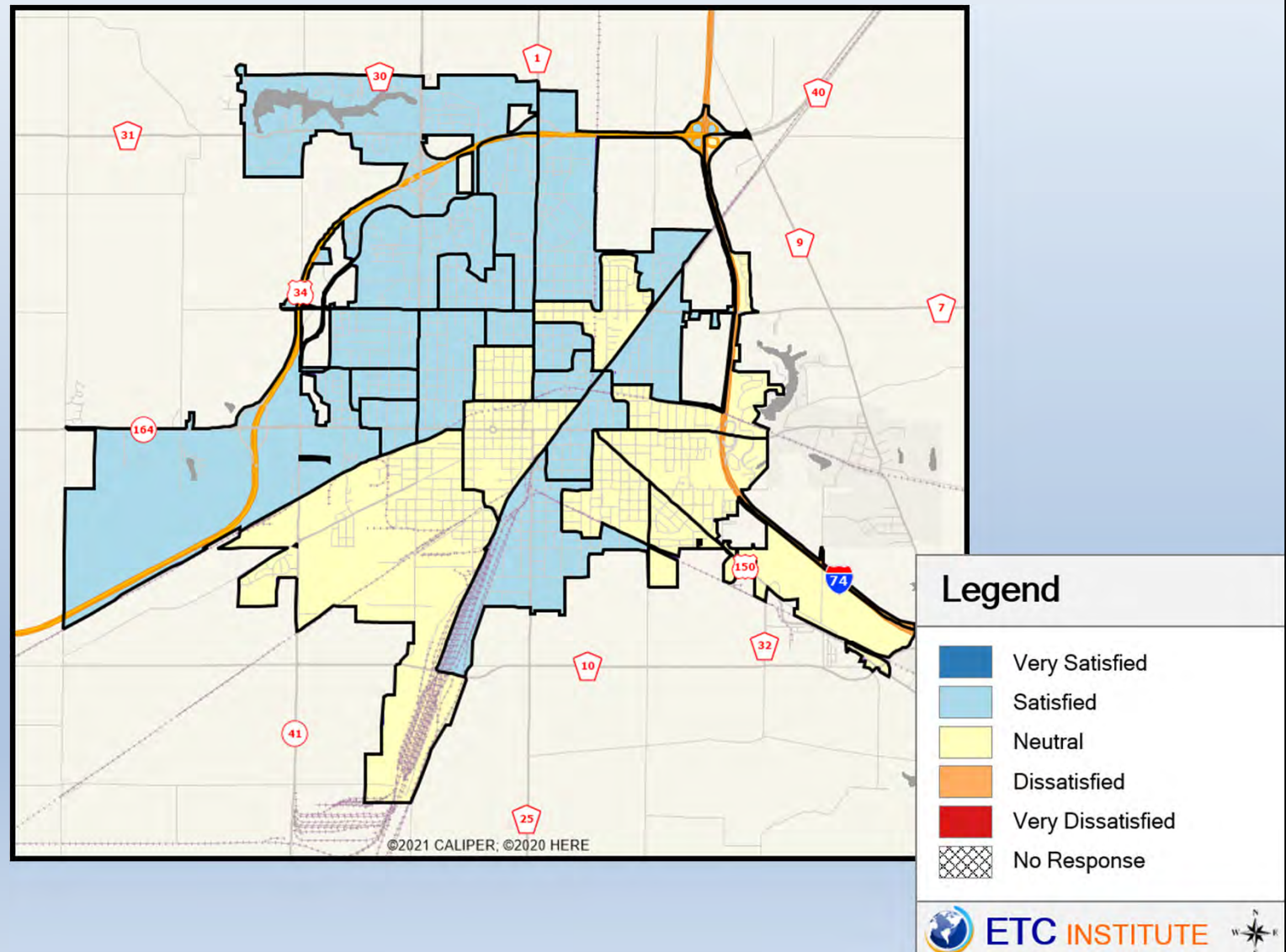
Q14-05. Adequacy of city street lighting in business districts



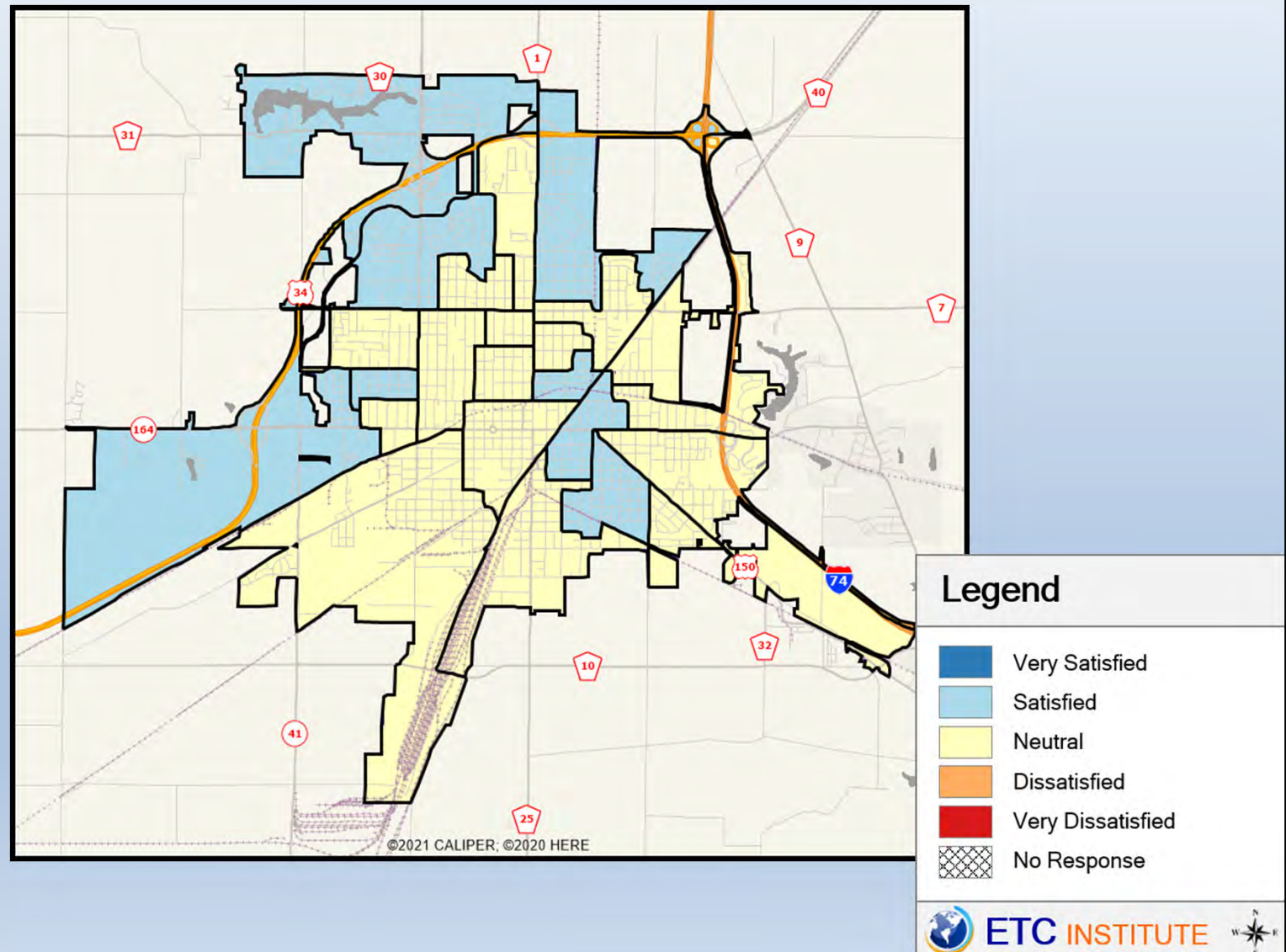
Q14-06. Condition of city sidewalks



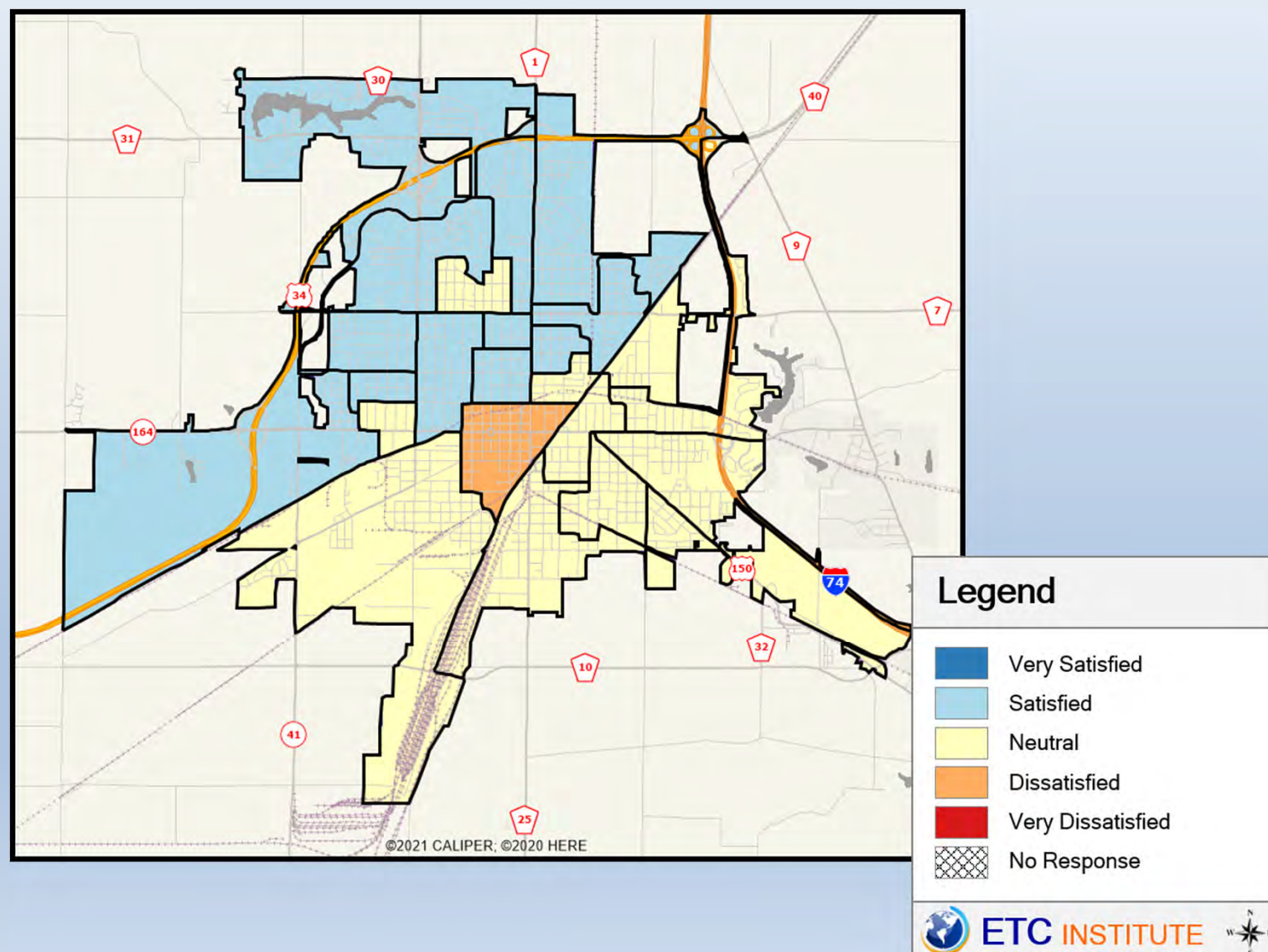
Q14-07. Landscaping/appearance of public areas along city streets



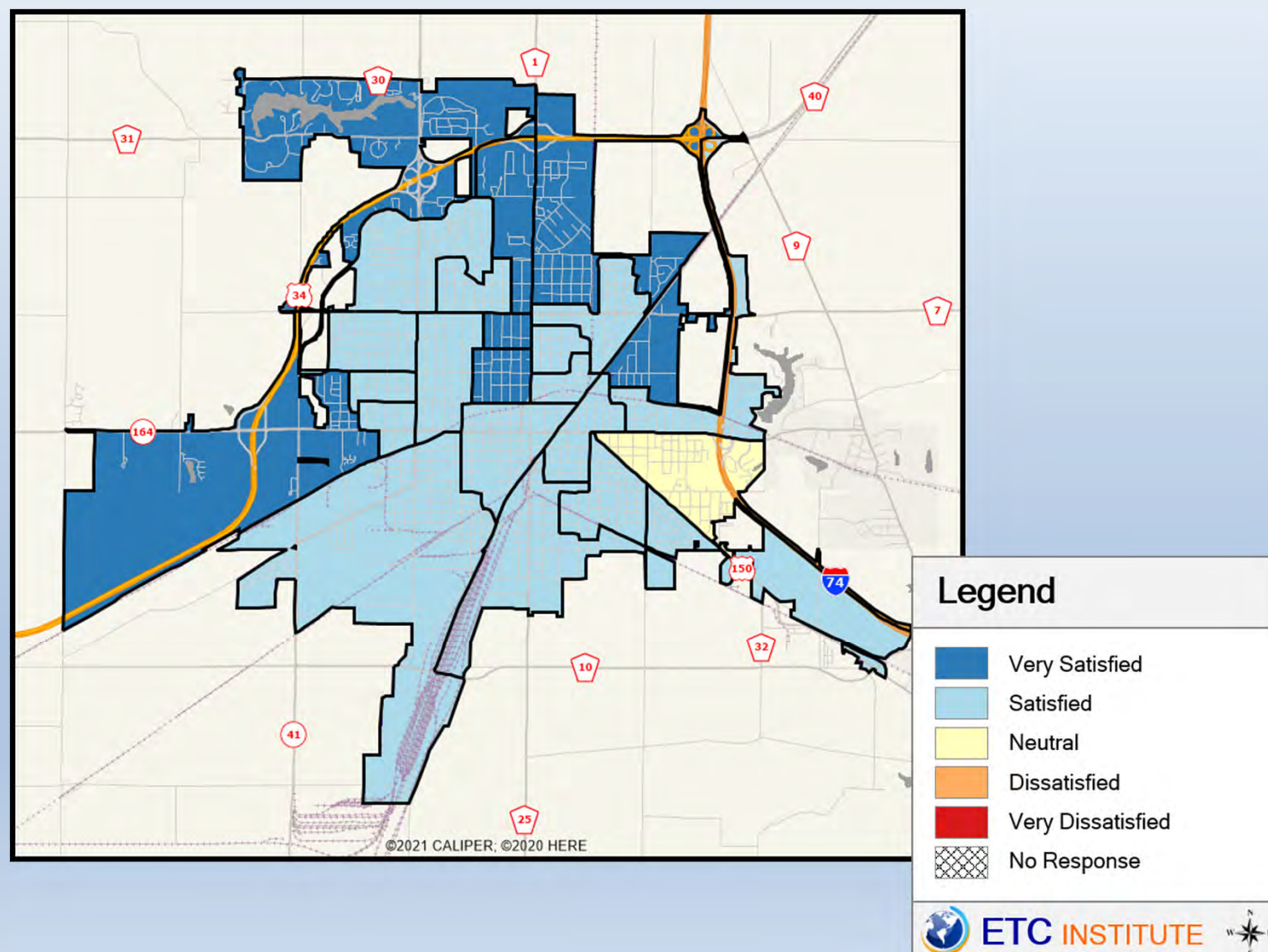
Q14-08. Satisfaction with tree trimming/replacement program



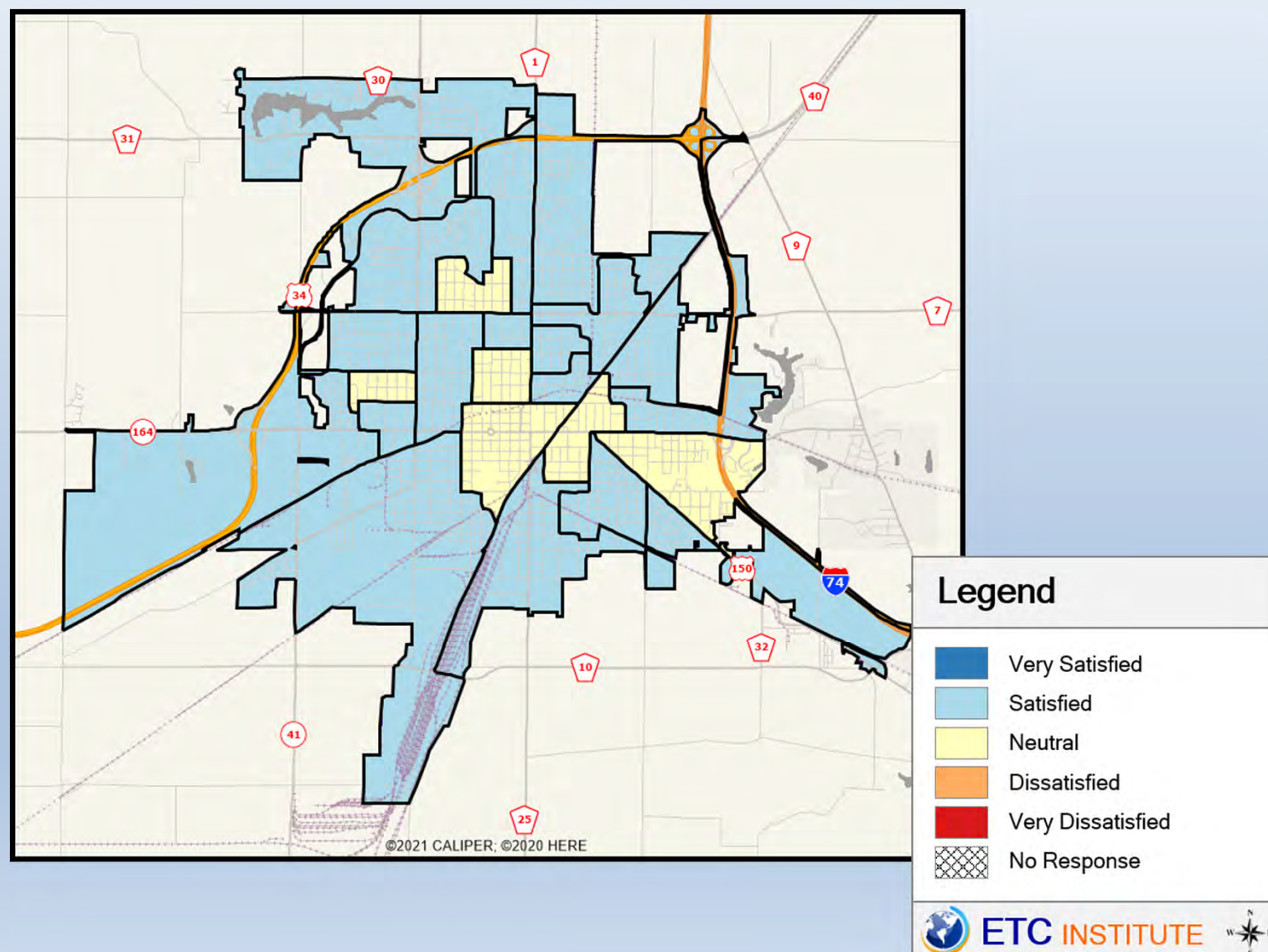
Q14-09. Adequacy of residential street lighting



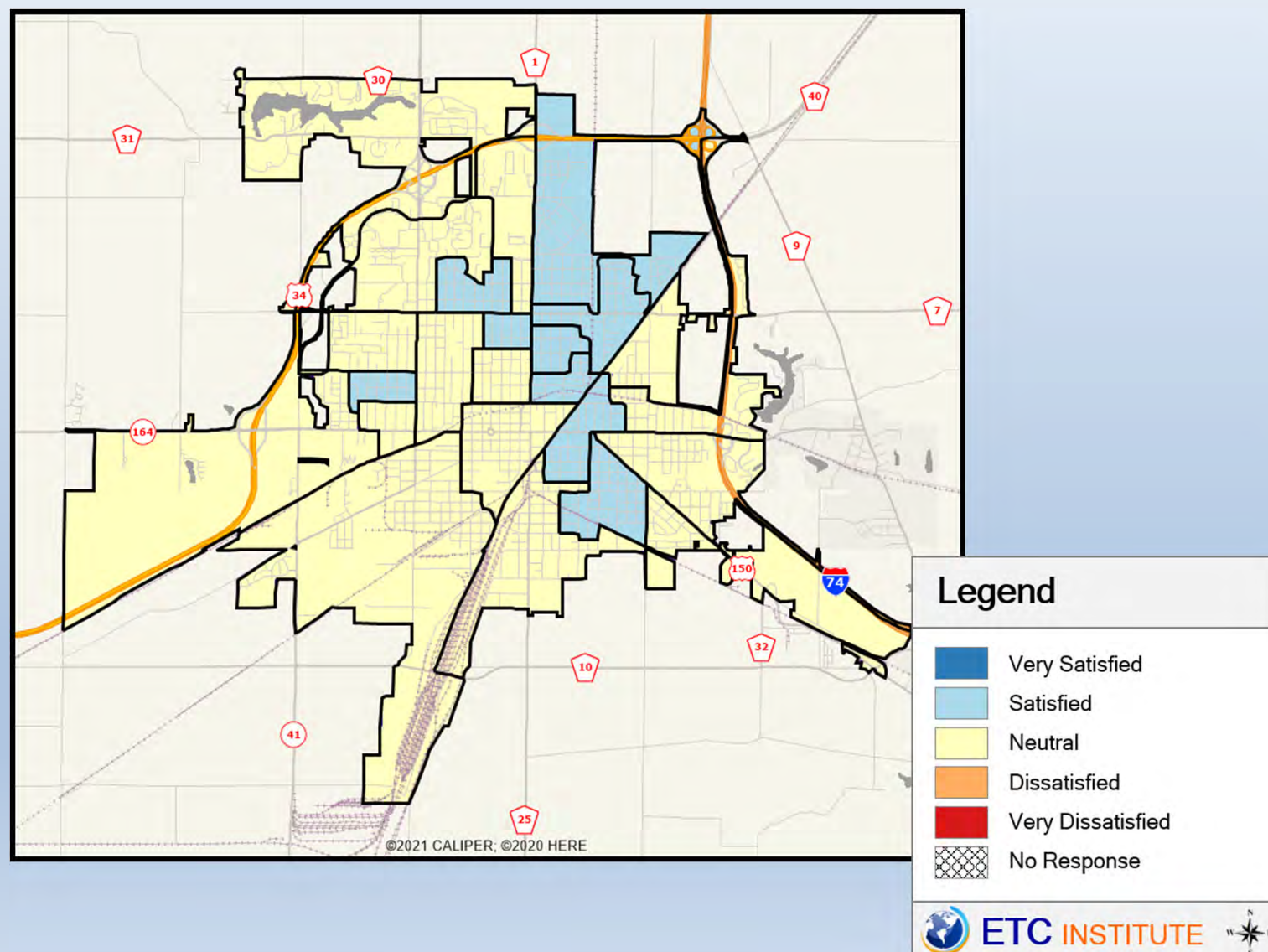
Q16-01. Ease of travel from your home to work/school



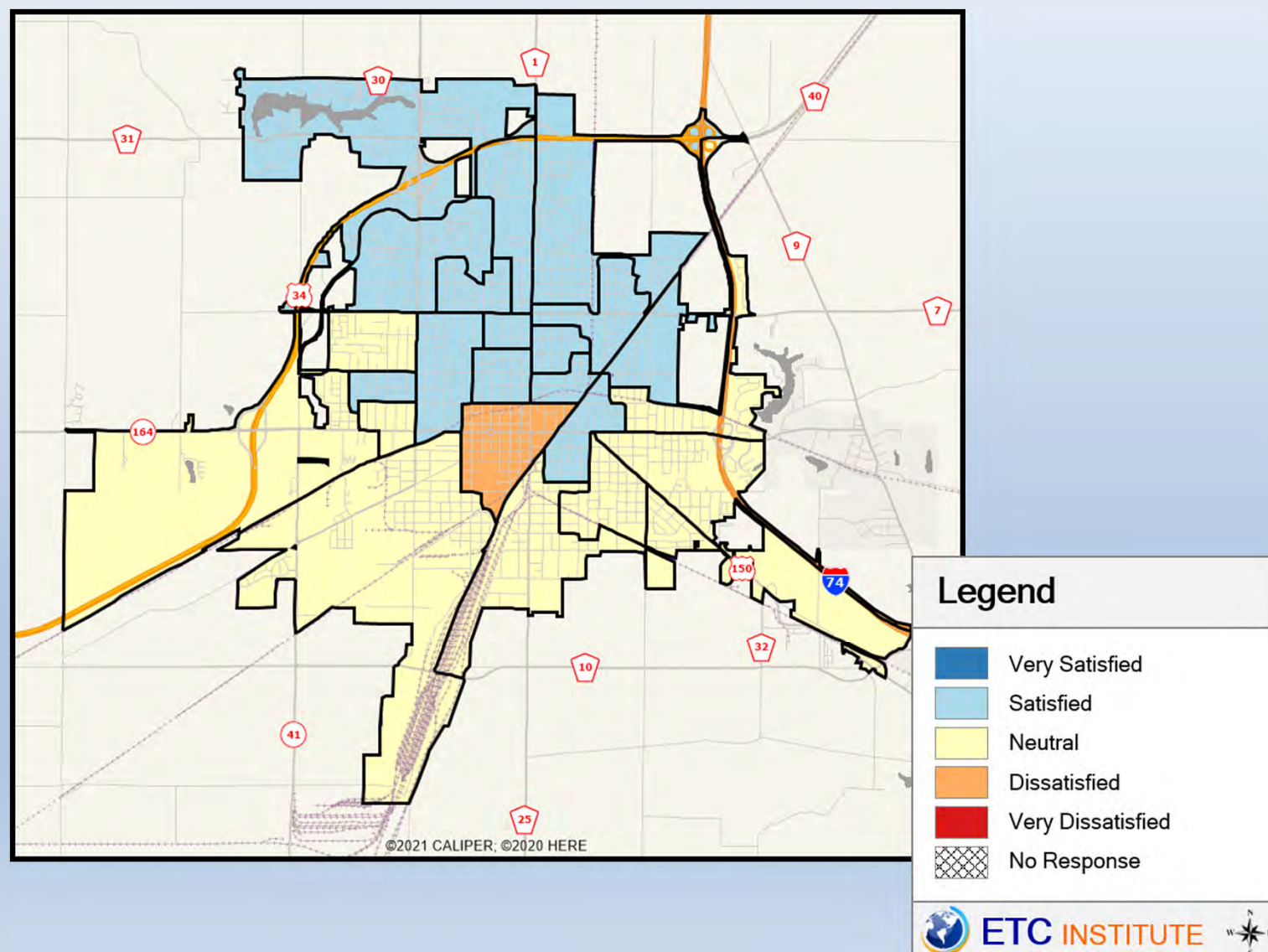
Q16-02. Availability of public transportation



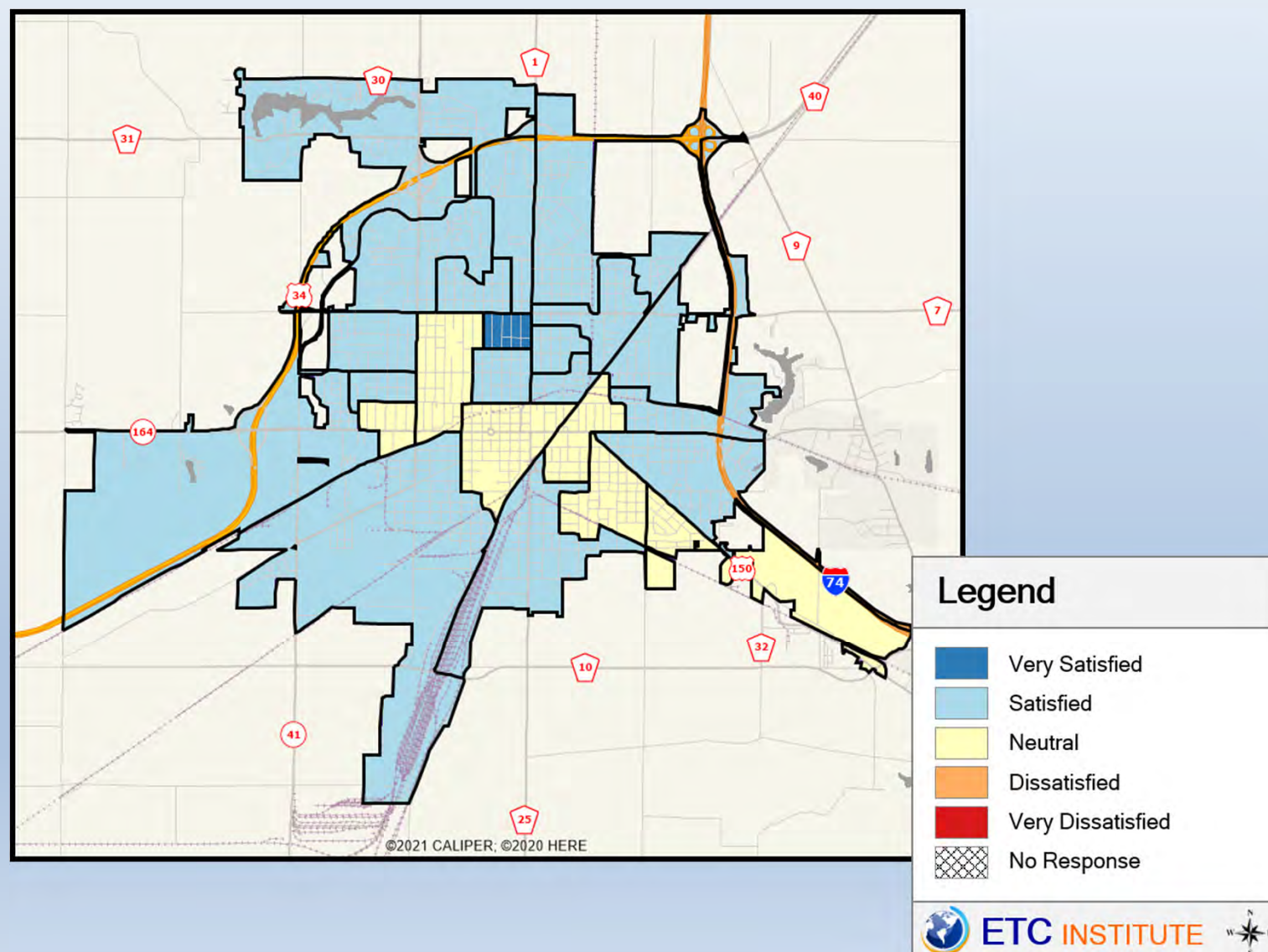
Q16-03. Availability of bicycle lanes



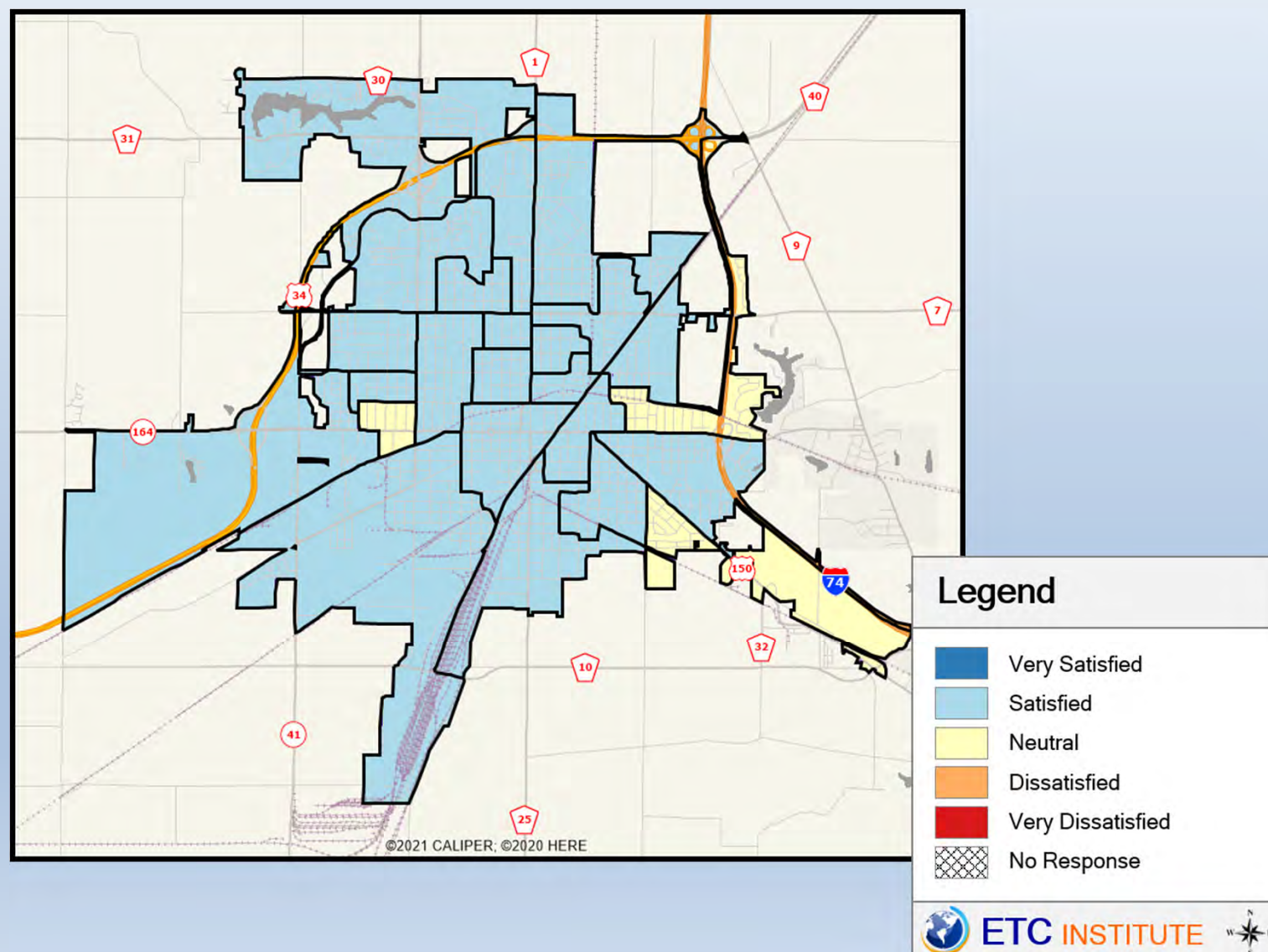
Q16-04. Availability of pedestrian walkways



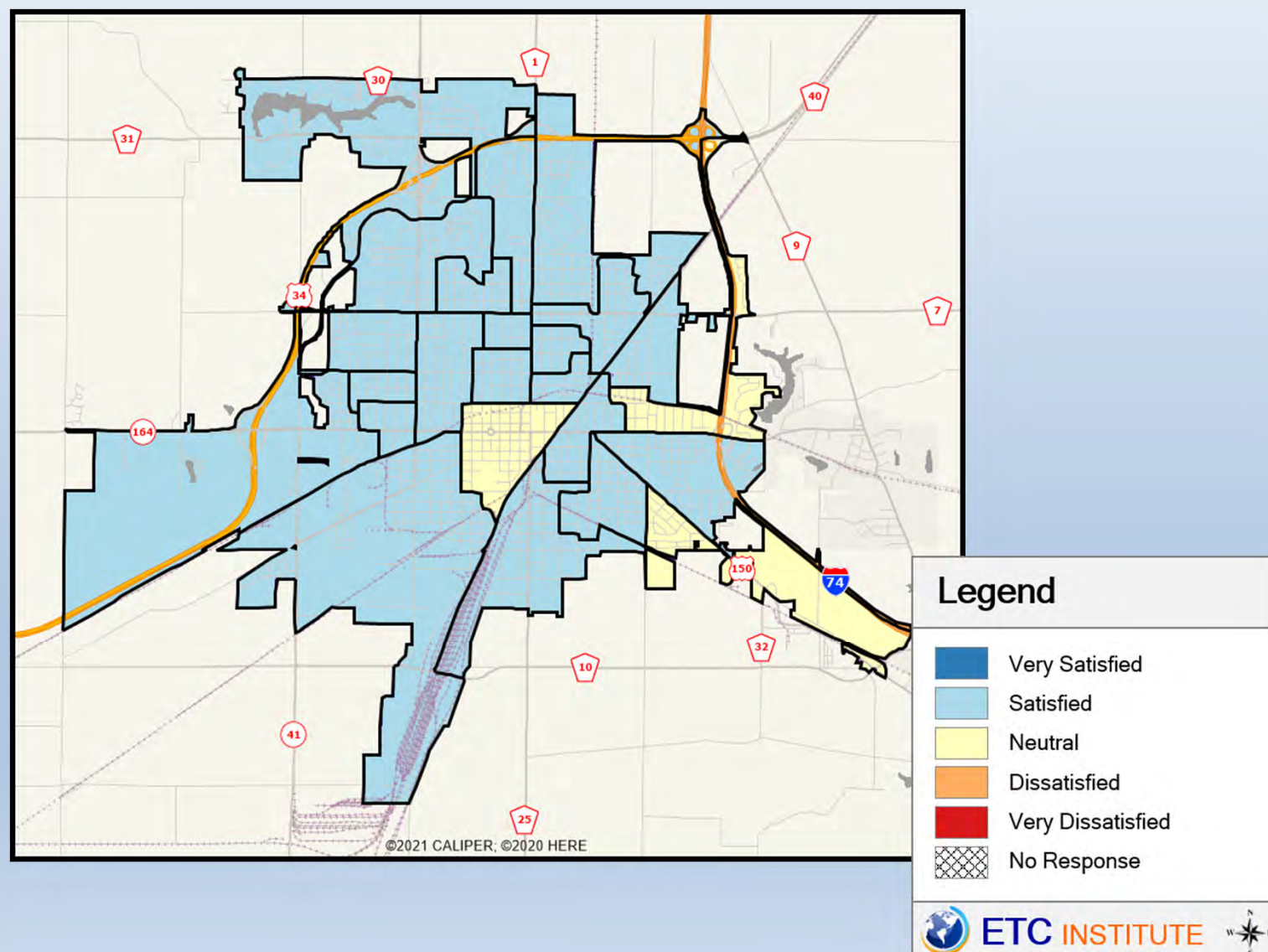
Q16-05. Availability of parking in residential areas



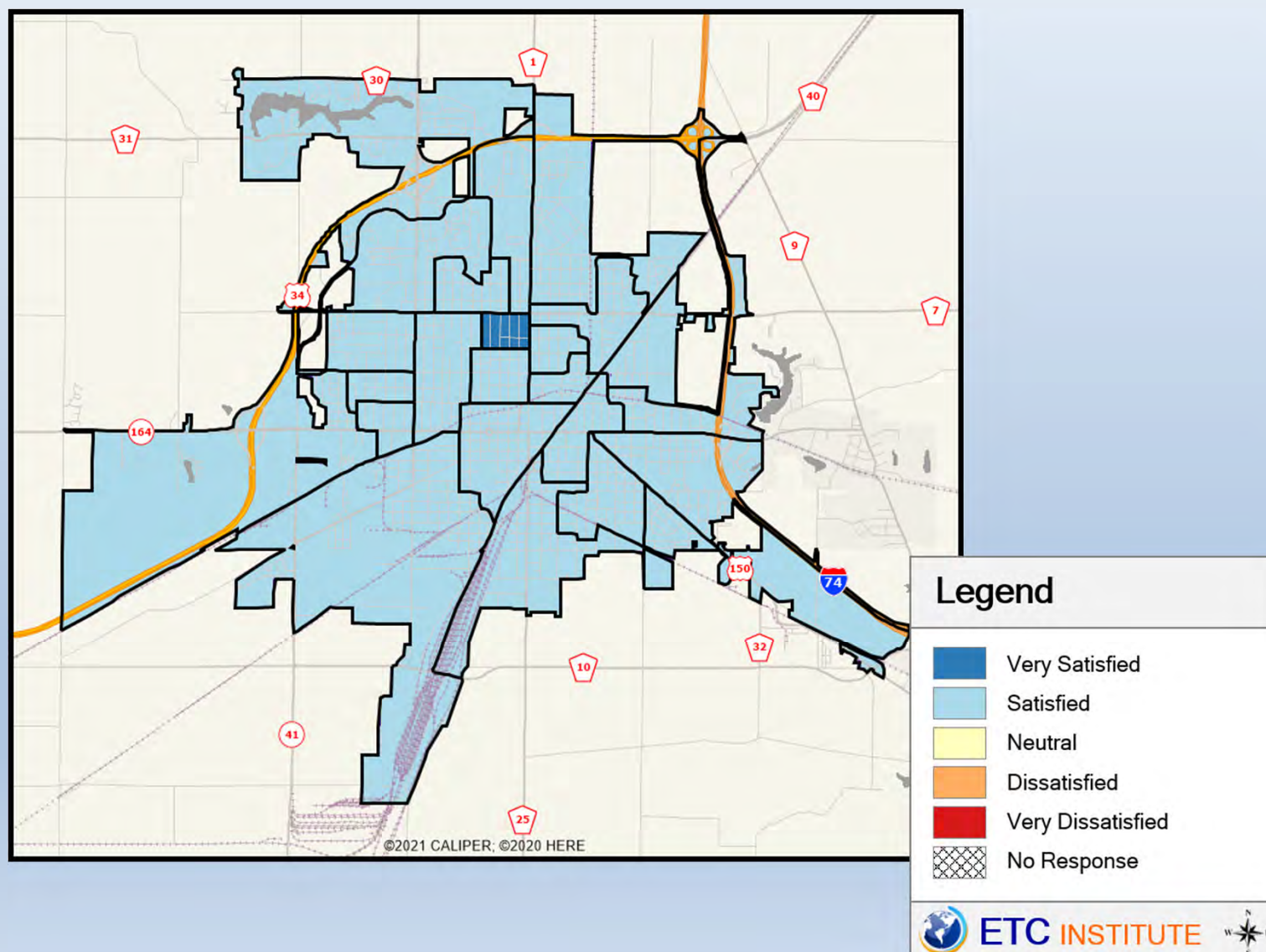
Q16-06. Availability of parking in business districts



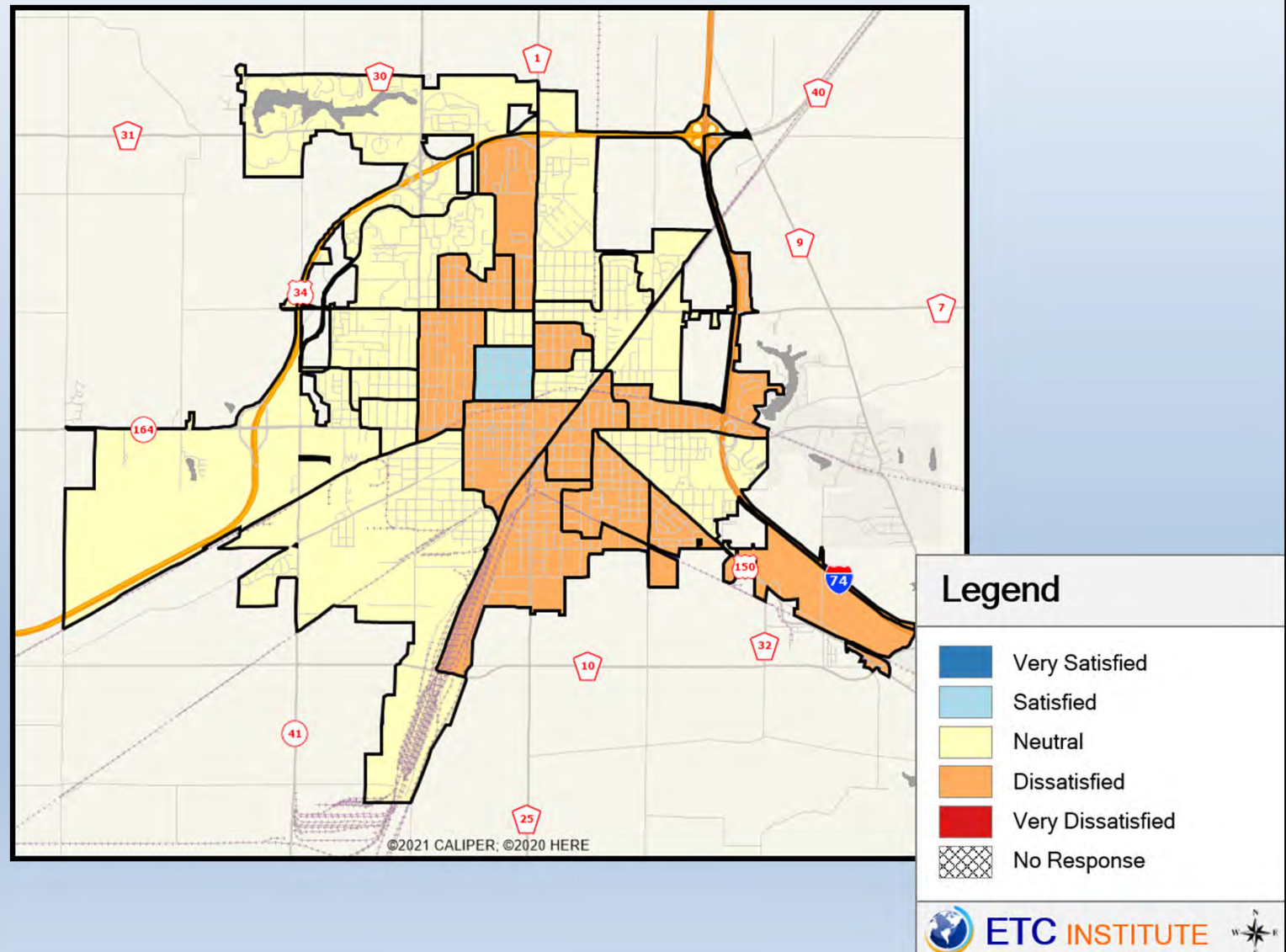
Q16-07. Availability of parking downtown



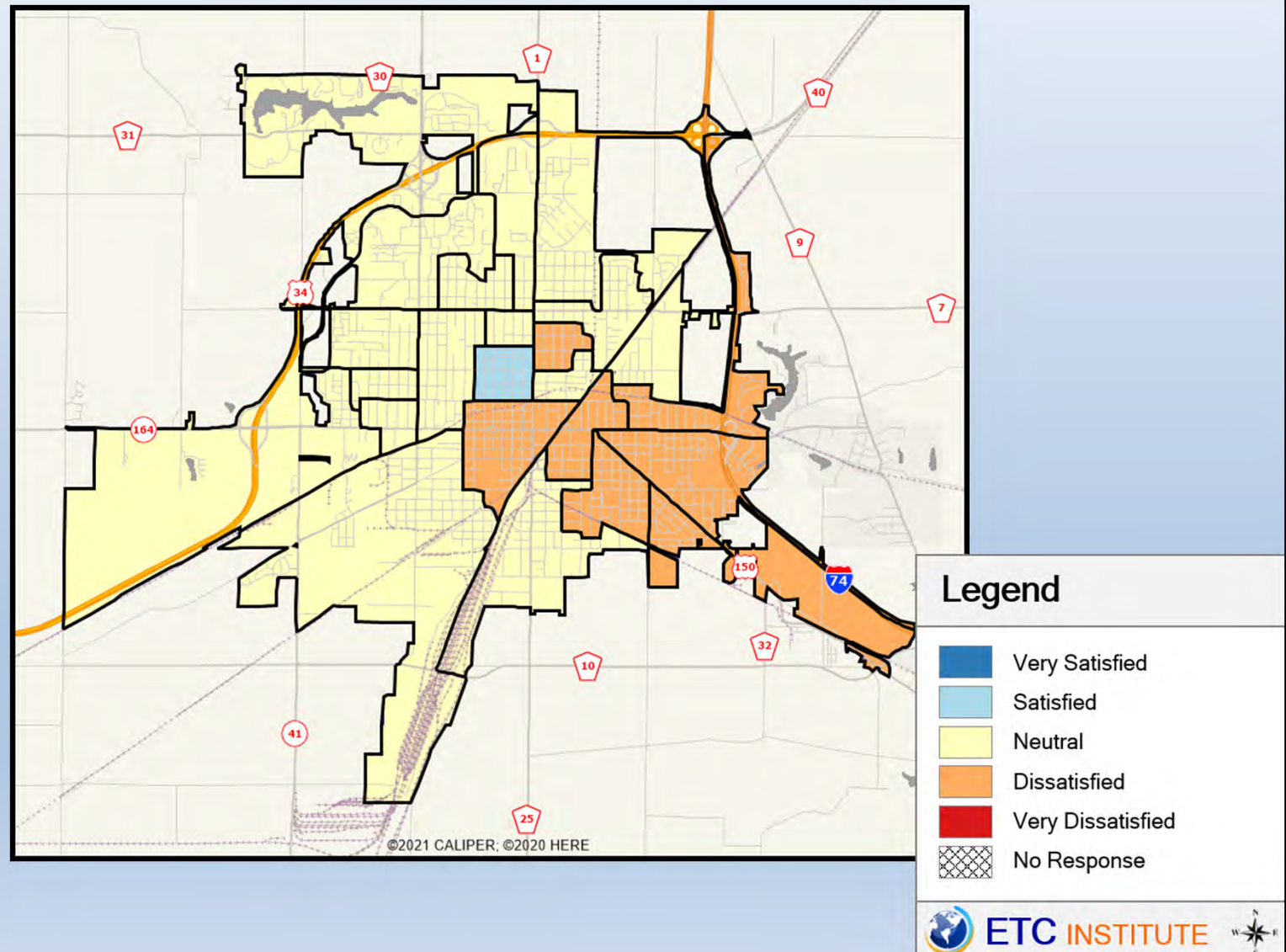
Q16-08. Width of sidewalks in business districts



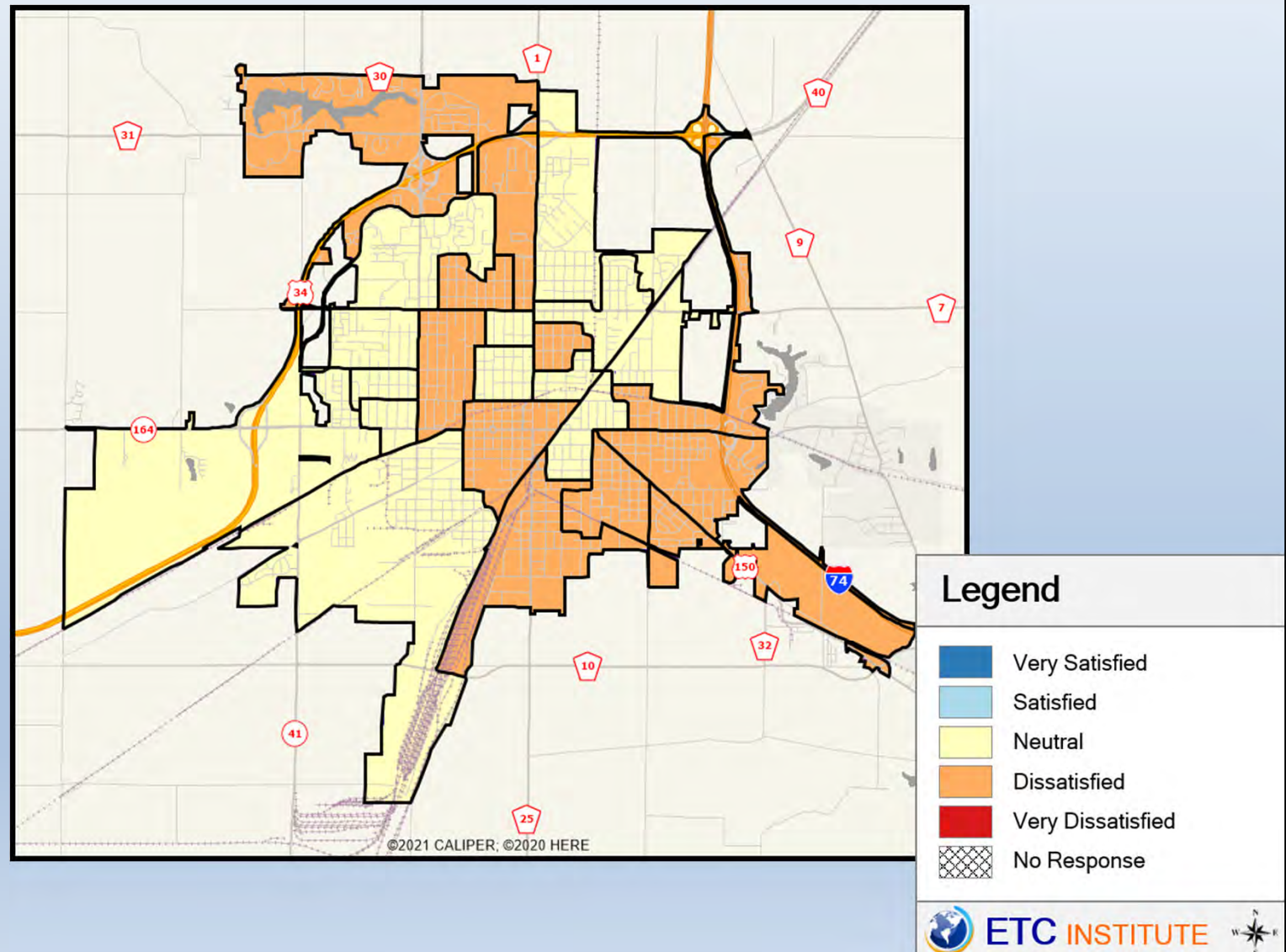
Q17-01. Enforcing the cleanup of litter and debris on private property



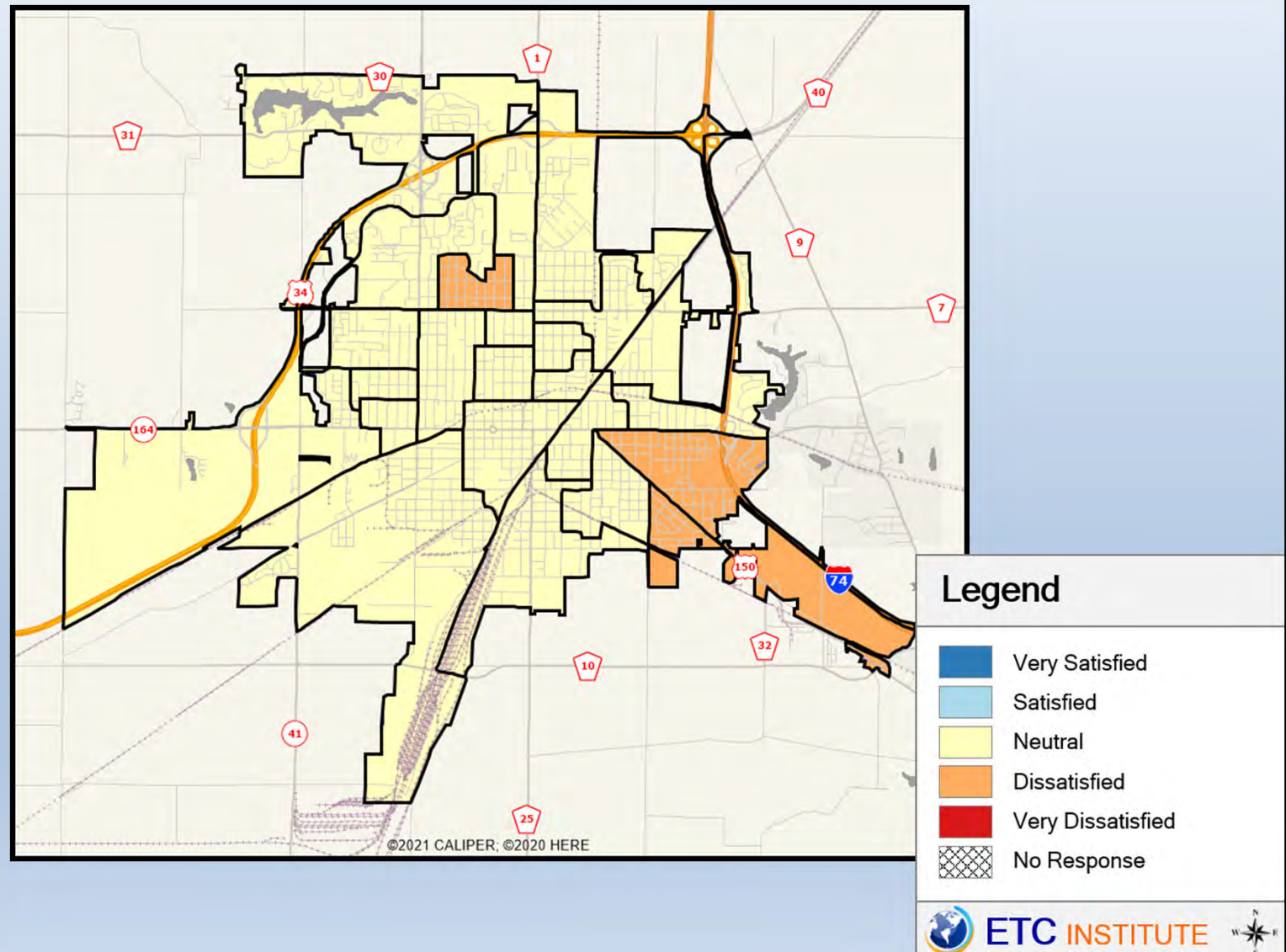
Q17-02. Enforcing the mowing and trimming of lawns on private property



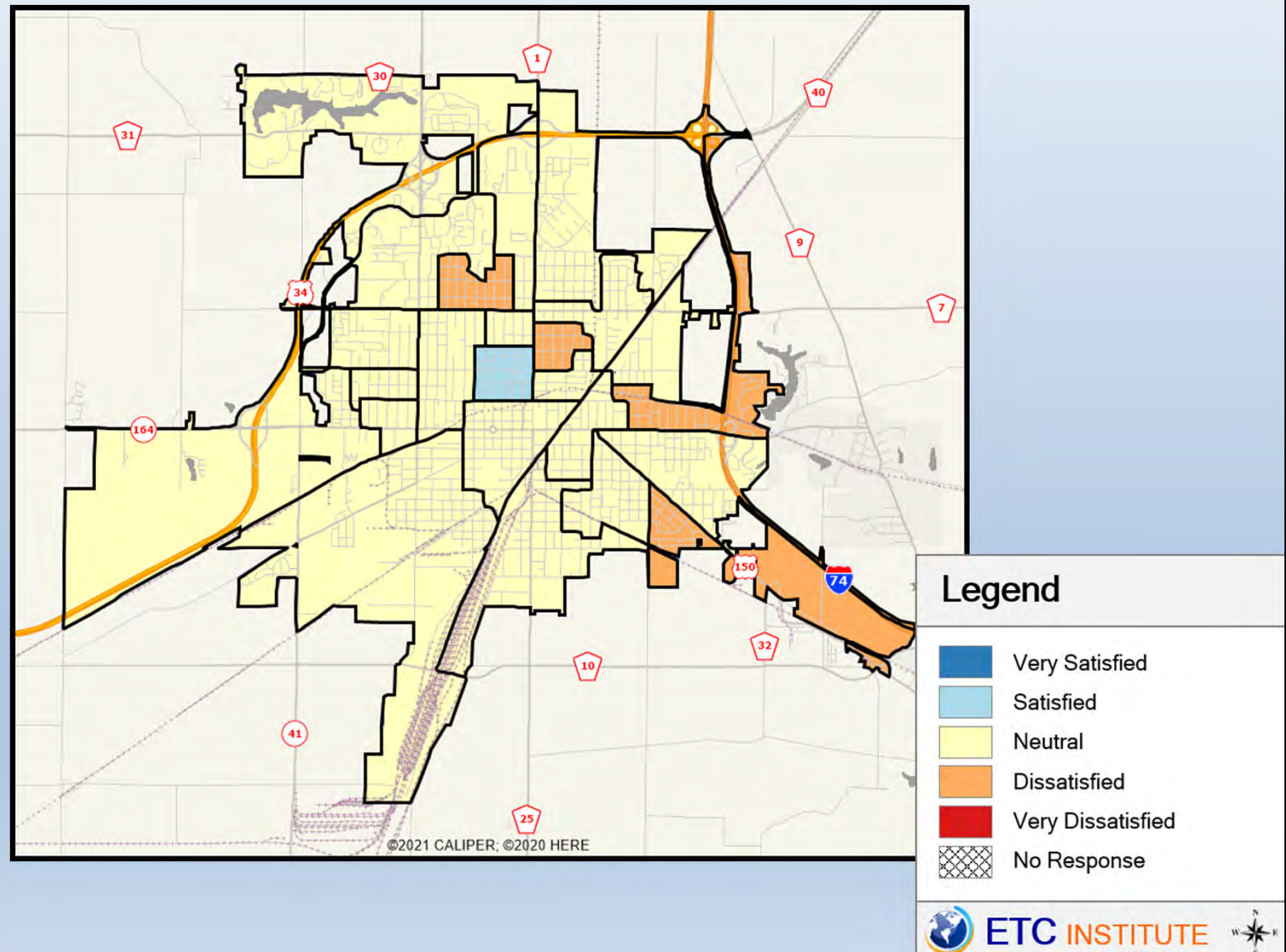
Q17-03. Enforcing the maintenance of residential property (exterior of homes)



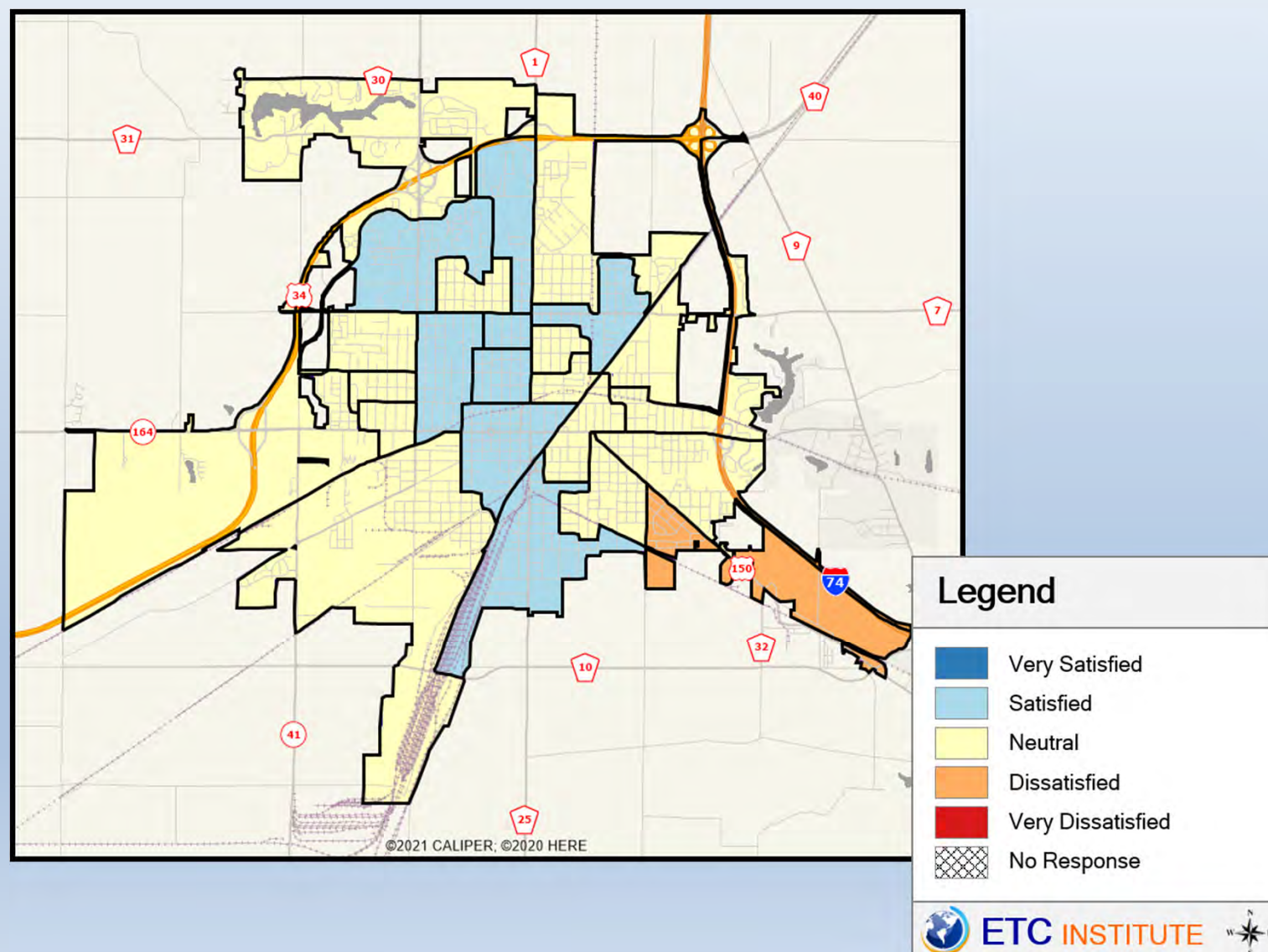
Q17-04. Enforcing the maintenance of commercial property



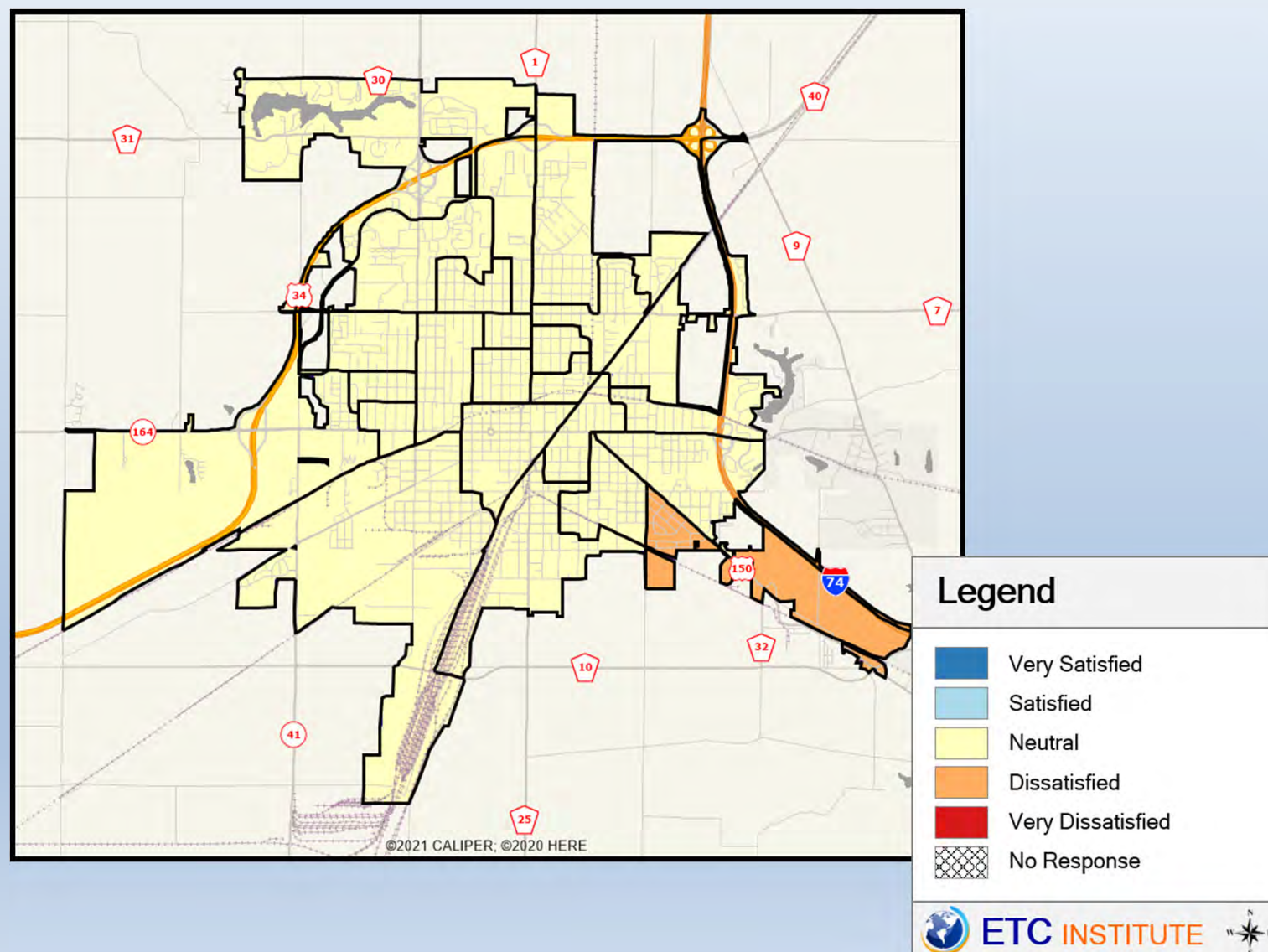
Q17-05. Enforcing codes designed to address public safety and nuisance issues



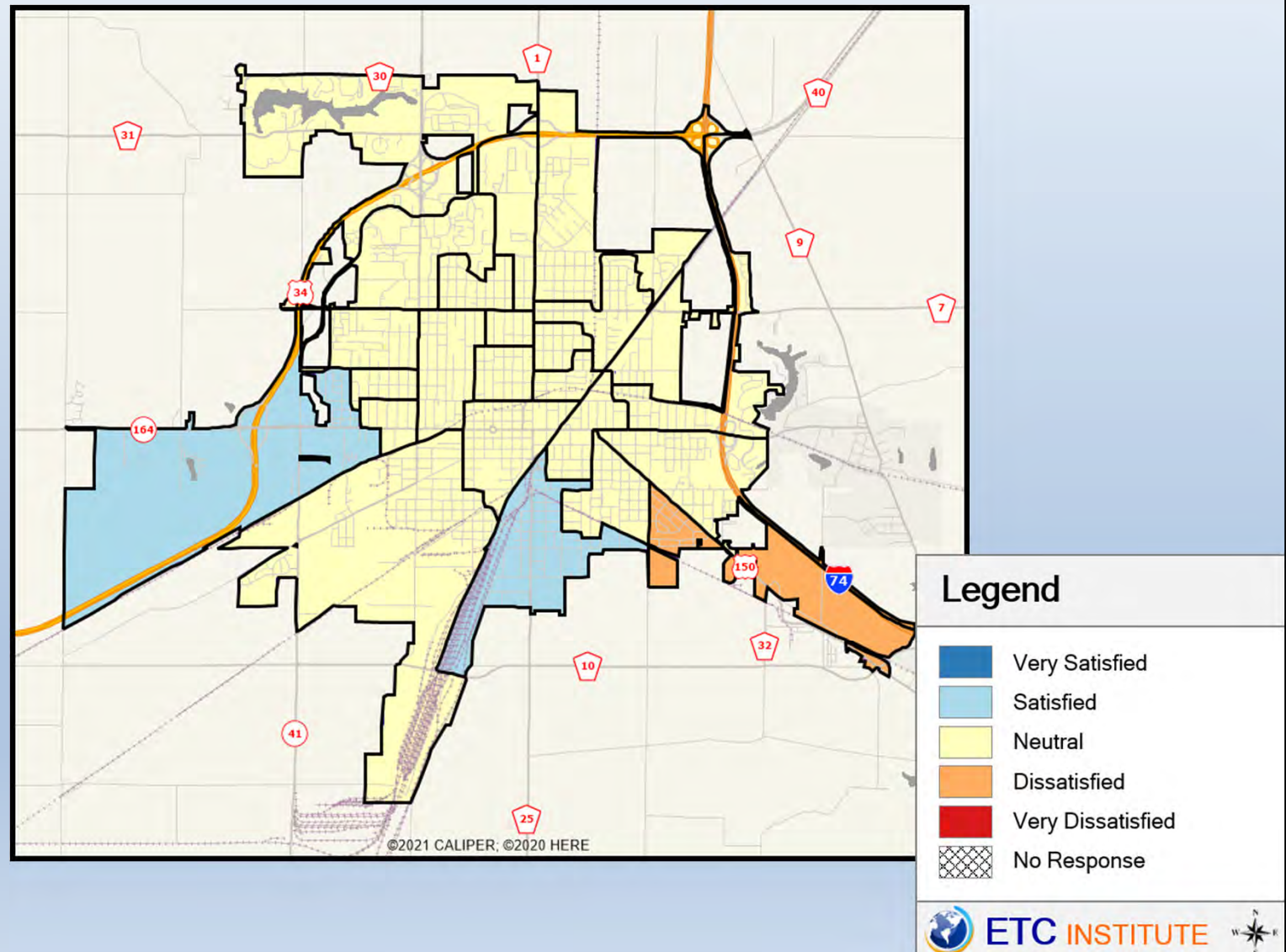
Q19-01. Standards and quality of development process



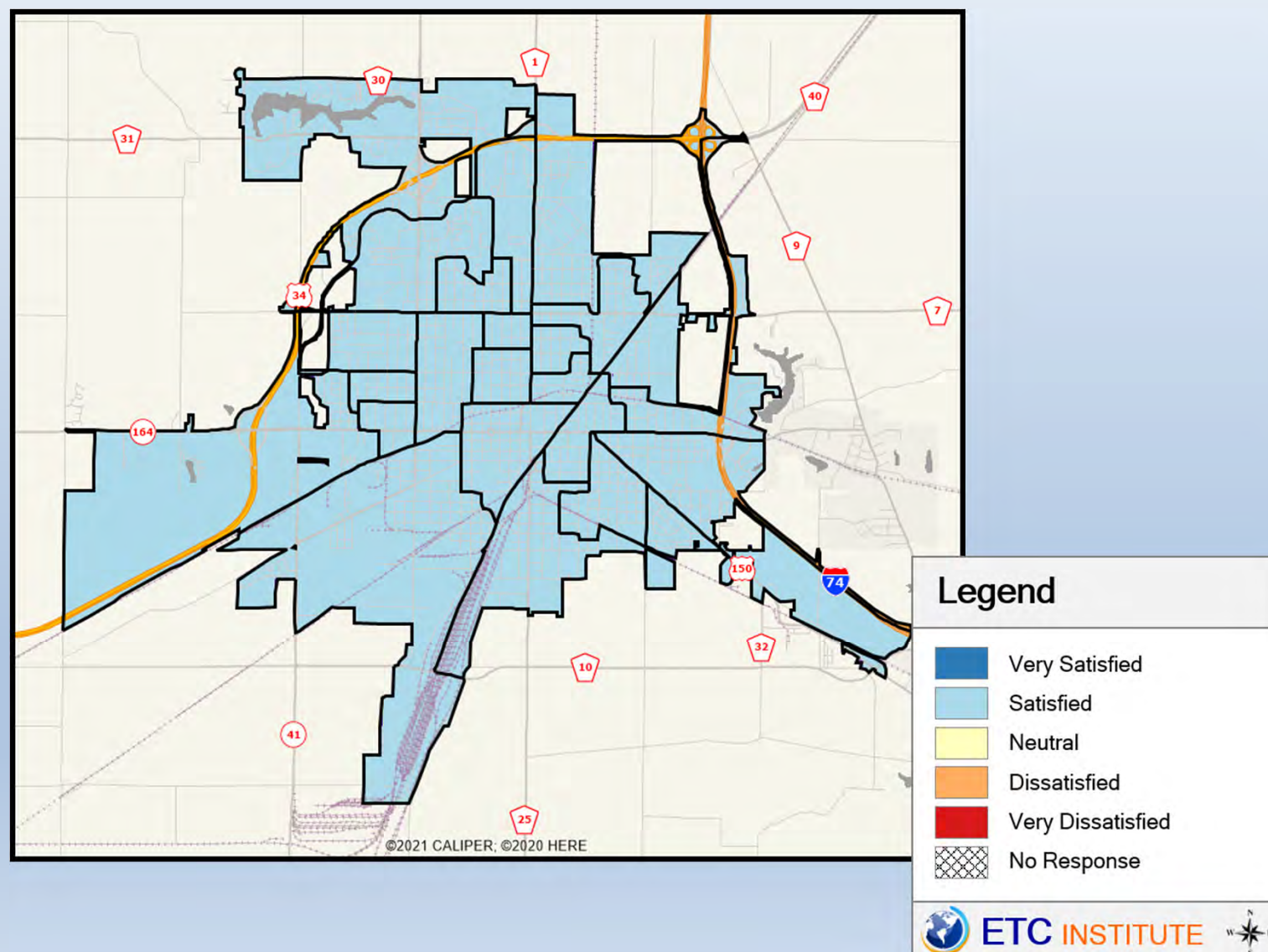
Q19-02. Access to information about current and proposed projects



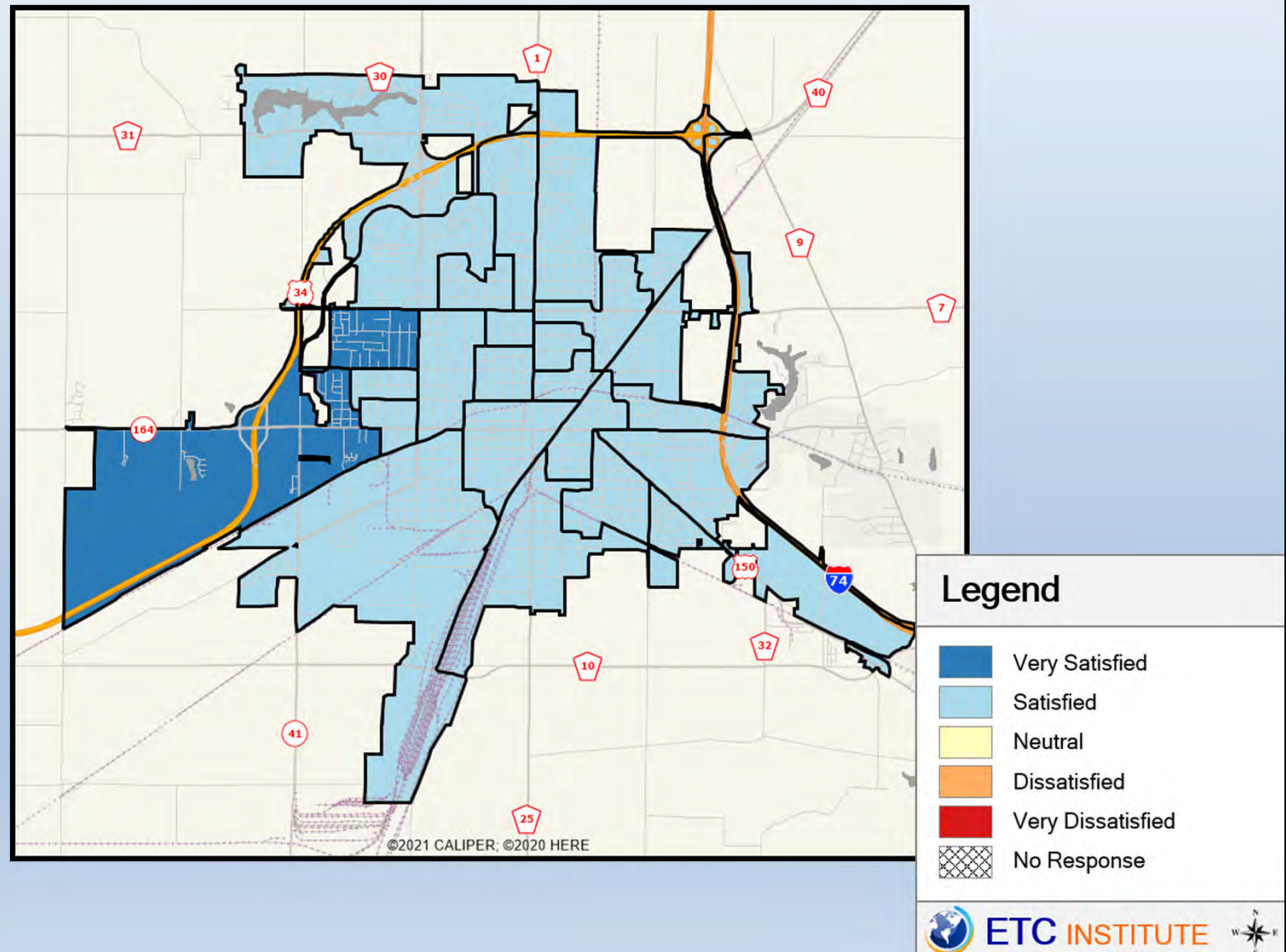
Q19-03. Ability to participate in development process as a citizen



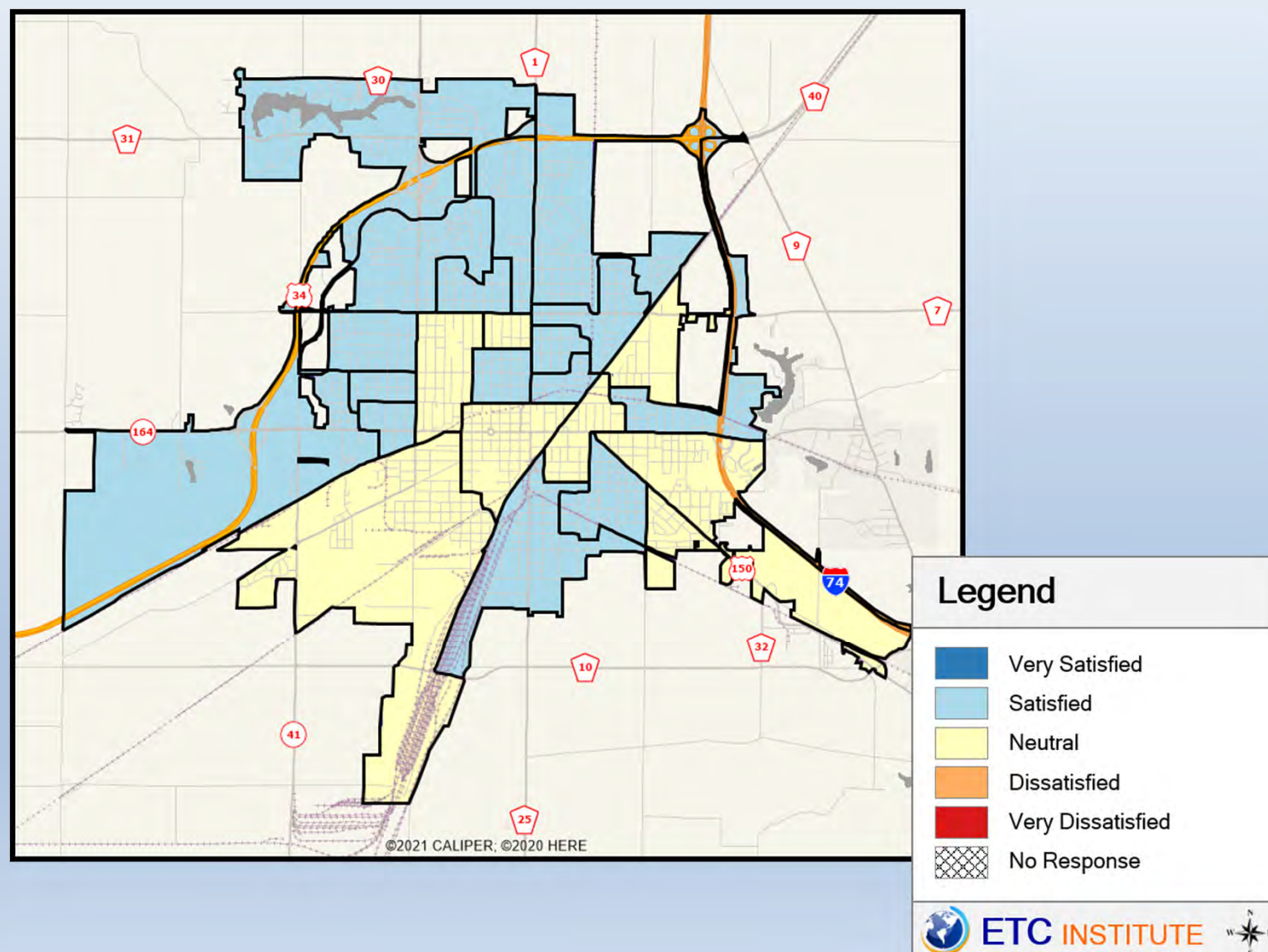
Q20-01. Maintenance of city parks



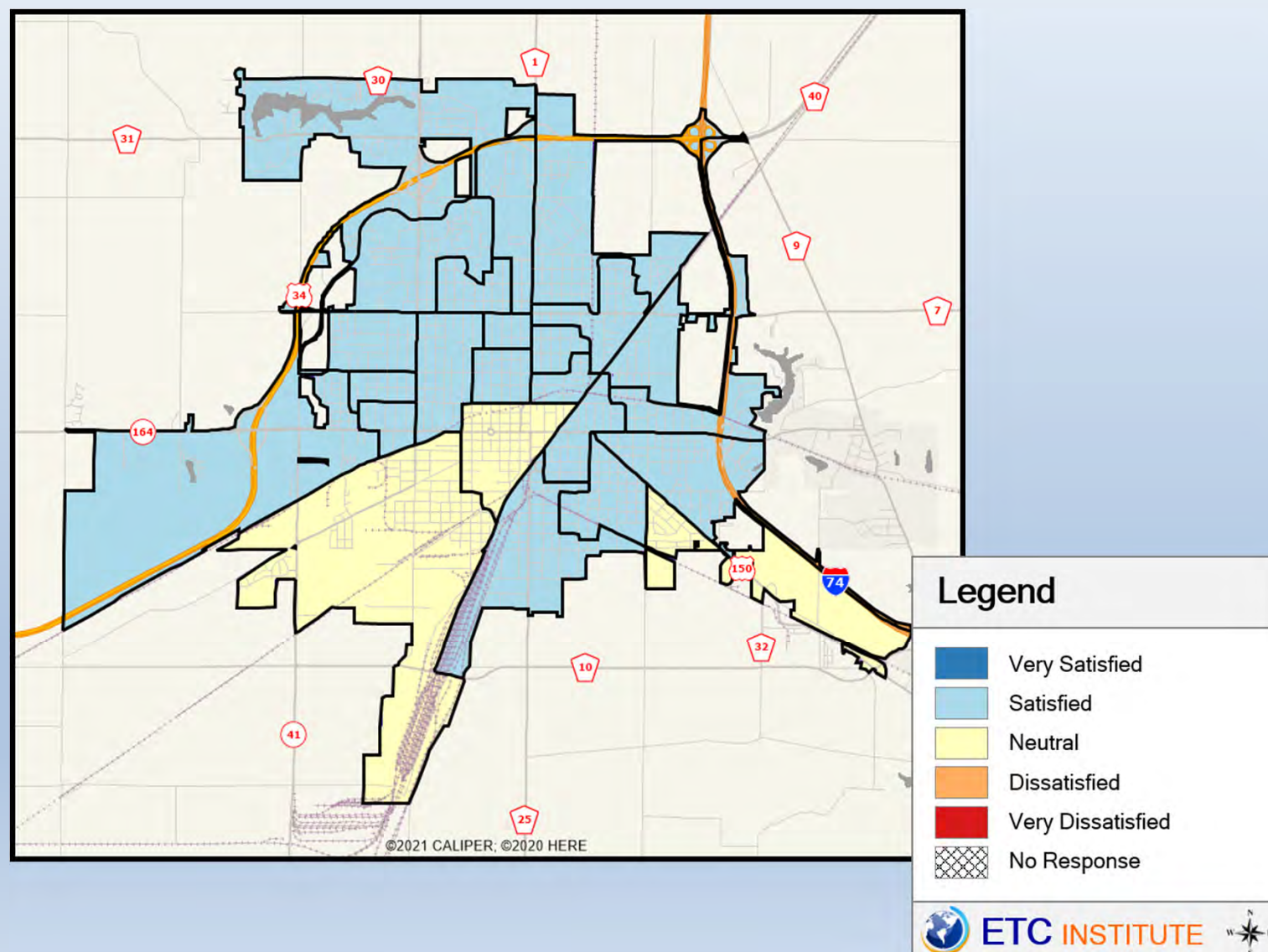
Q20-02. How close neighborhood parks are to your home



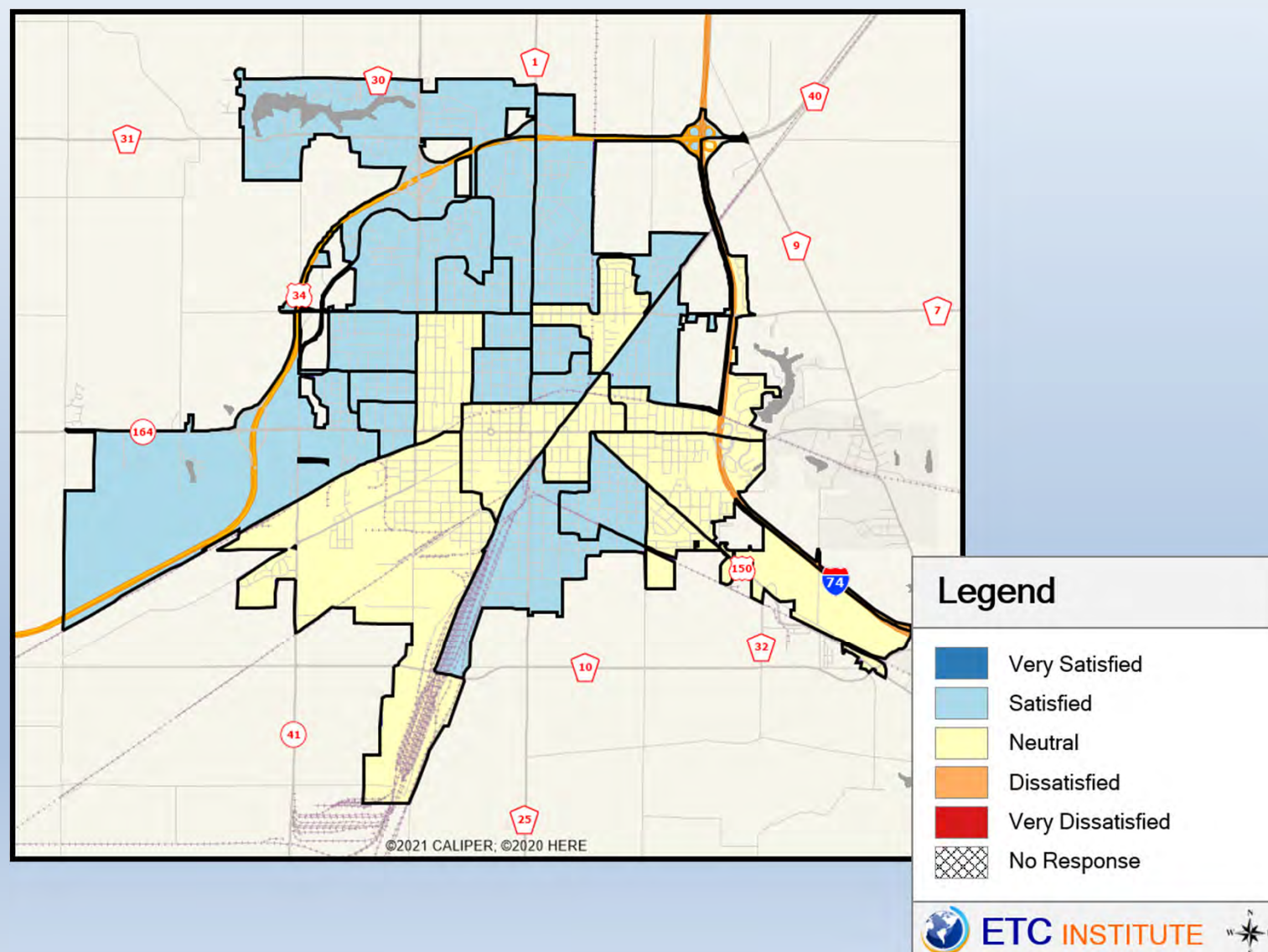
Q20-03. Number of walking and biking trails in parks



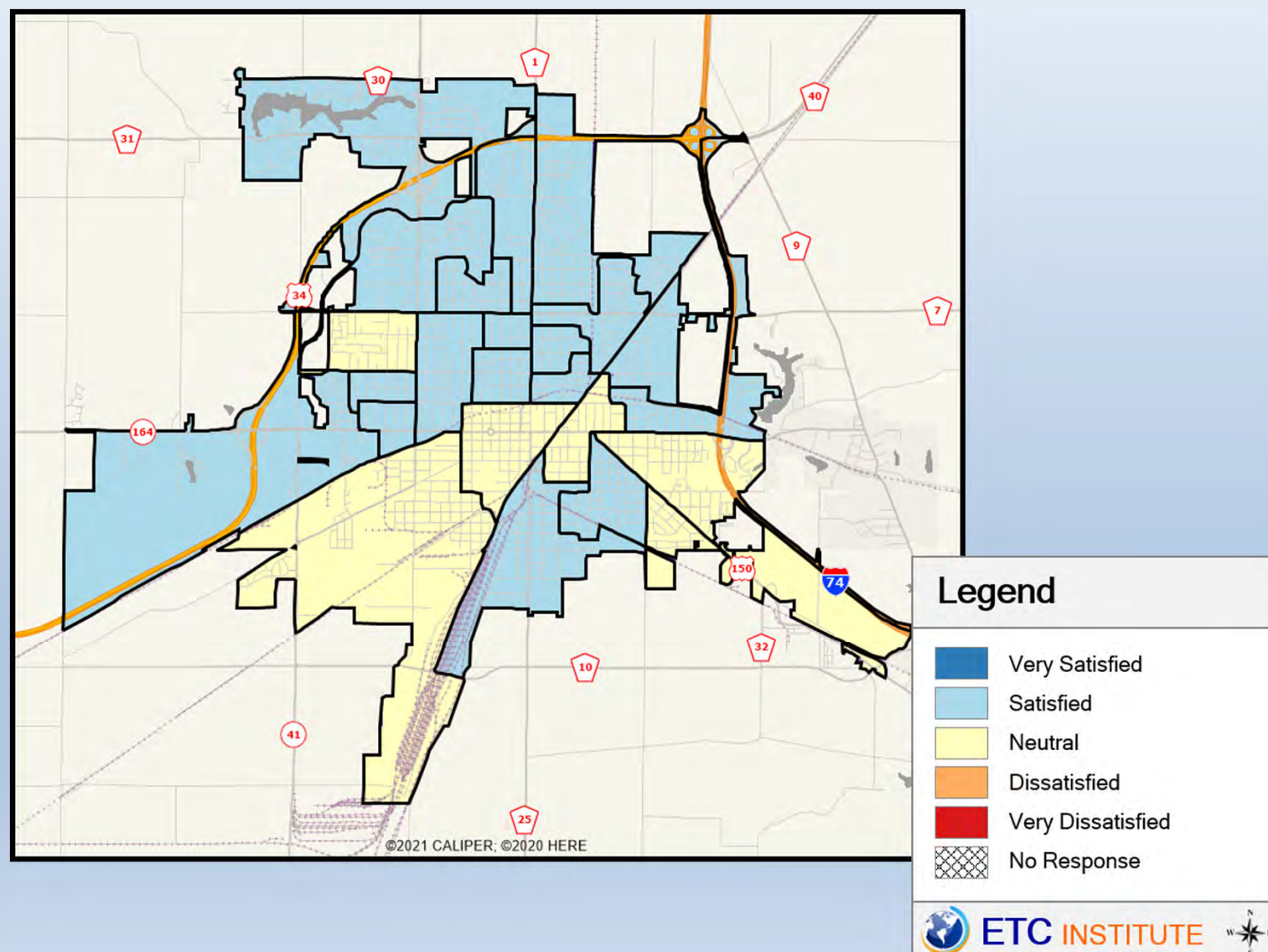
Q20-04. Quality of walking and biking trails in parks



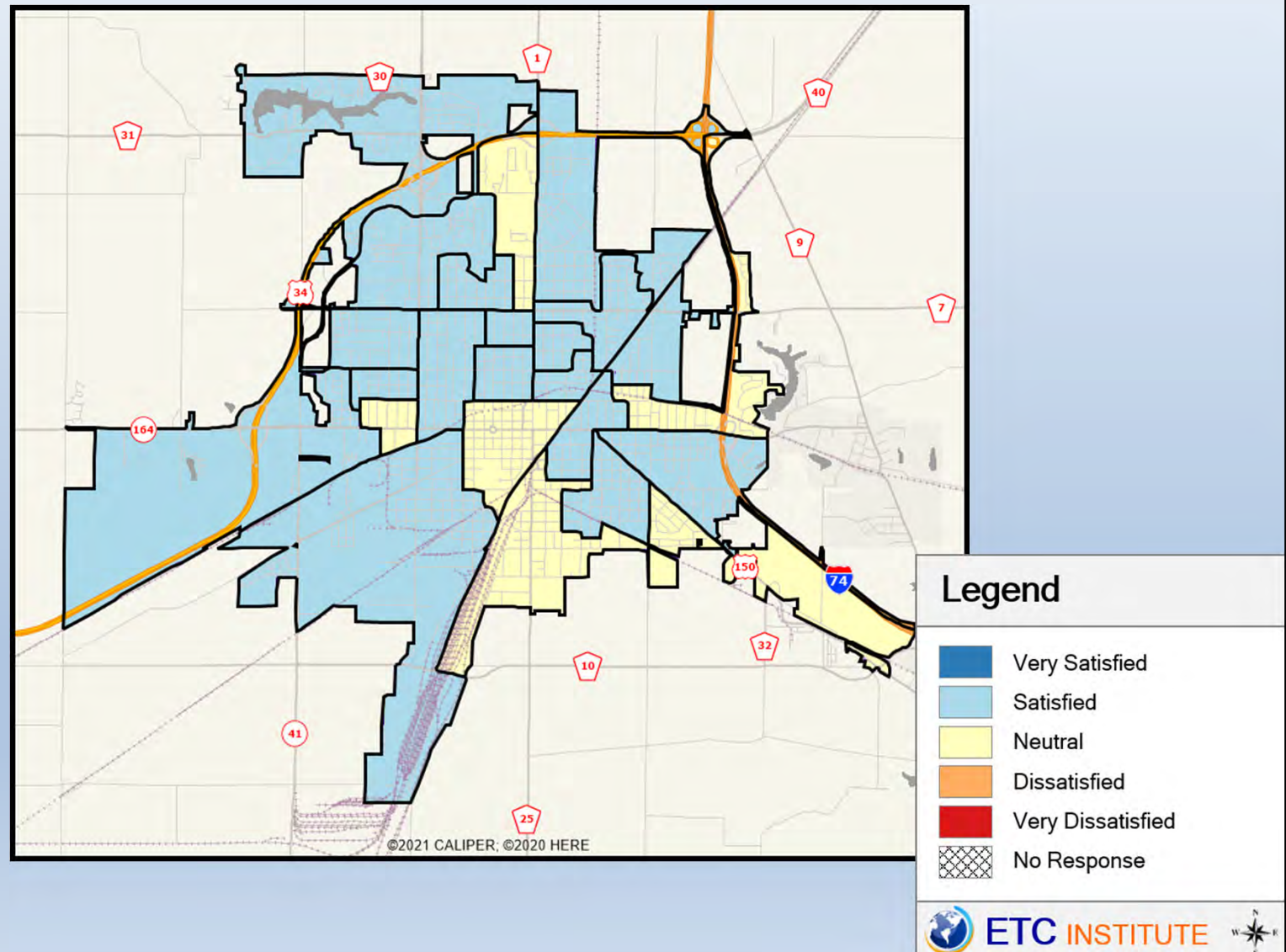
Q20-05. Number of outdoor athletic facilities



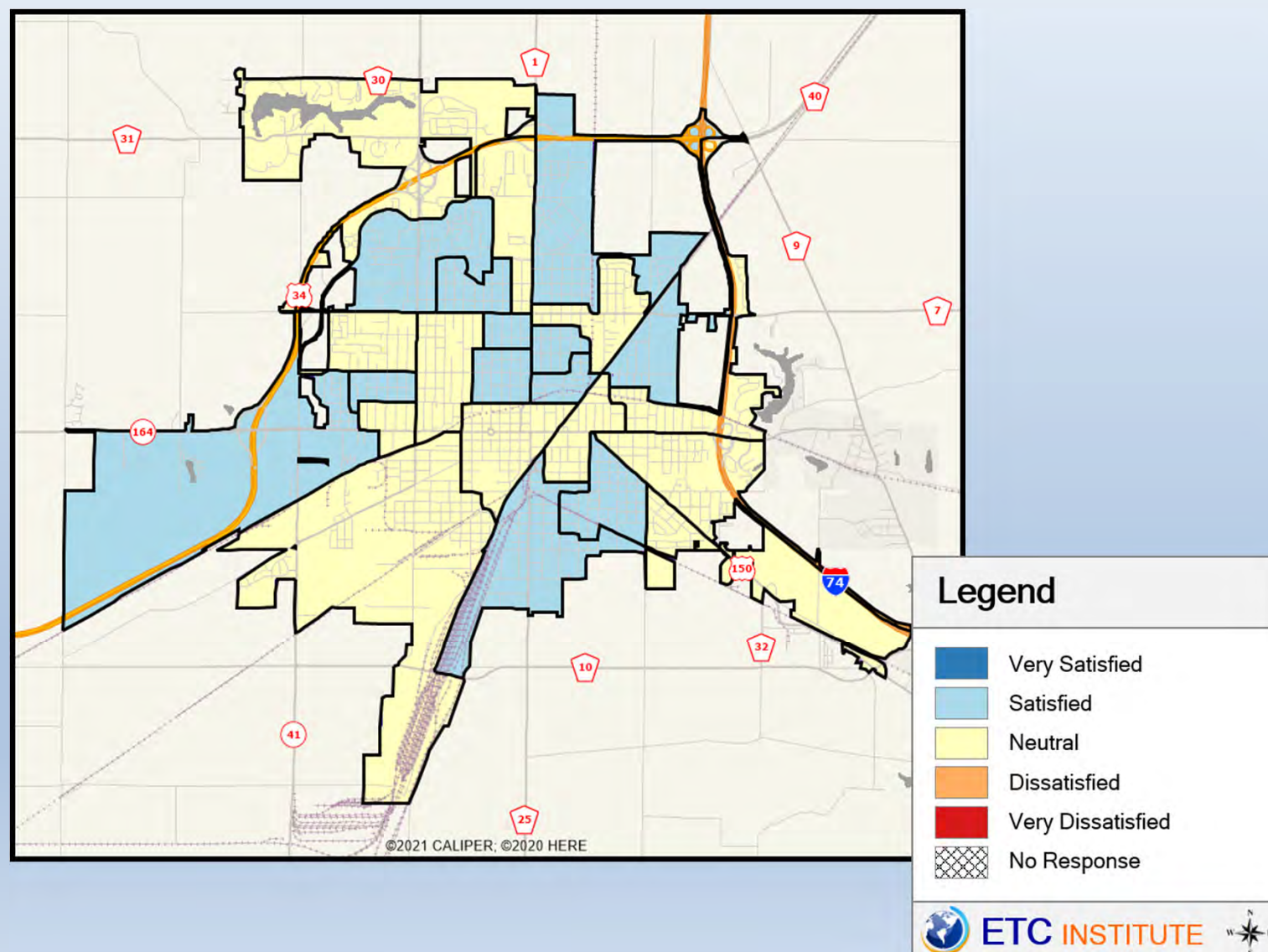
Q20-06. Quality of outdoor athletic facilities



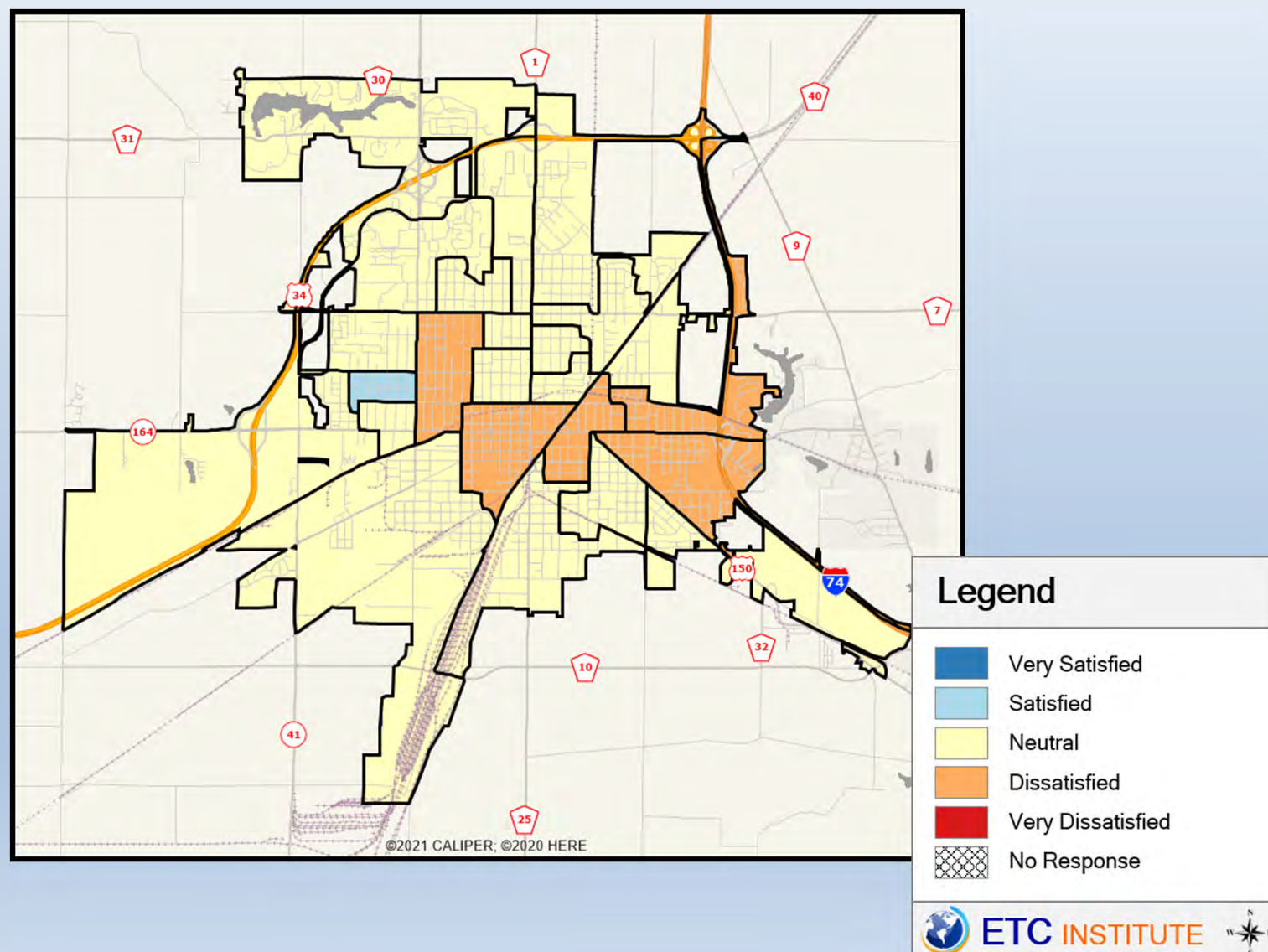
Q20-07. Availability of information about city parks and recreation programs



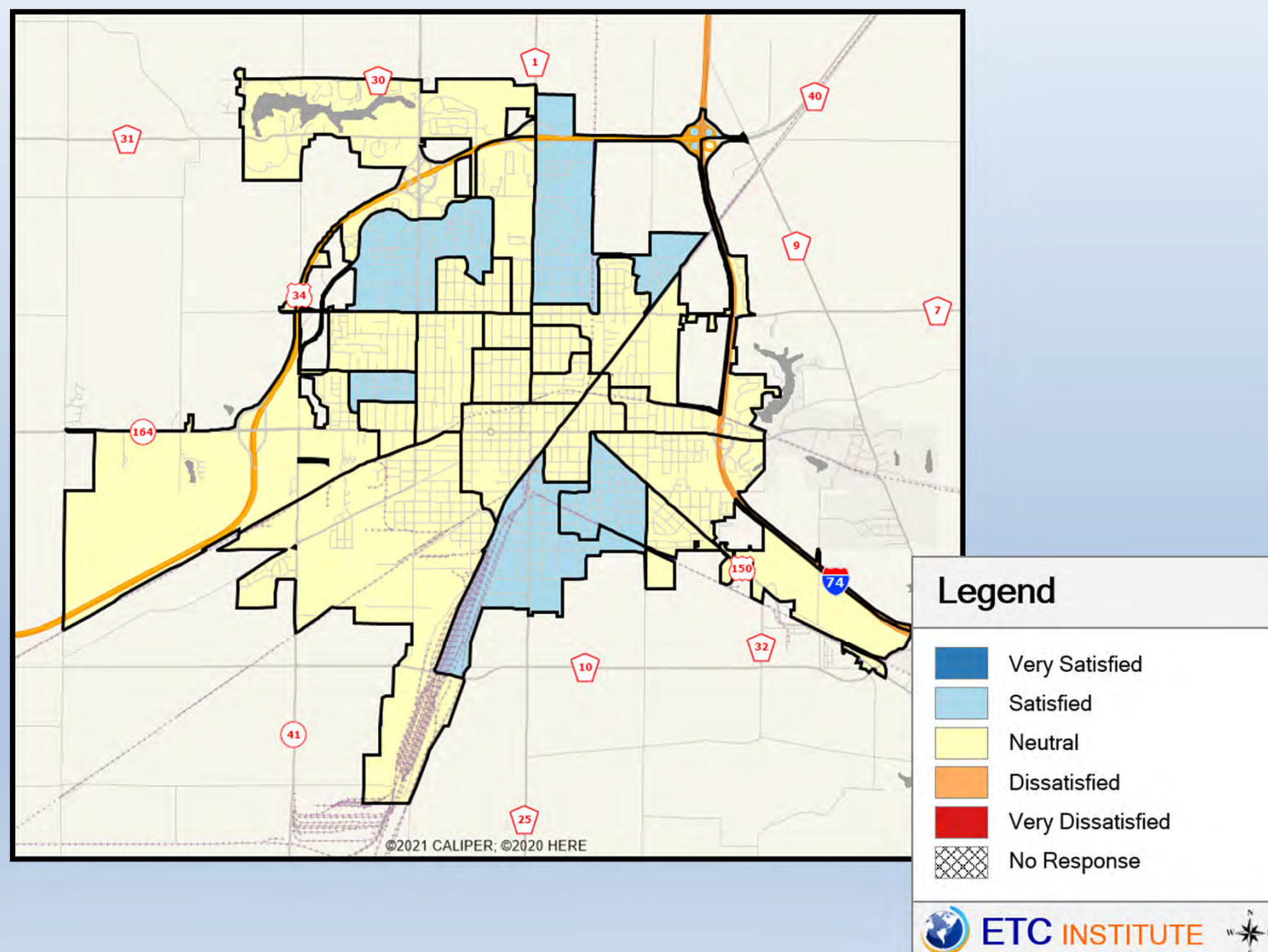
Q20-08. City's fitness programs



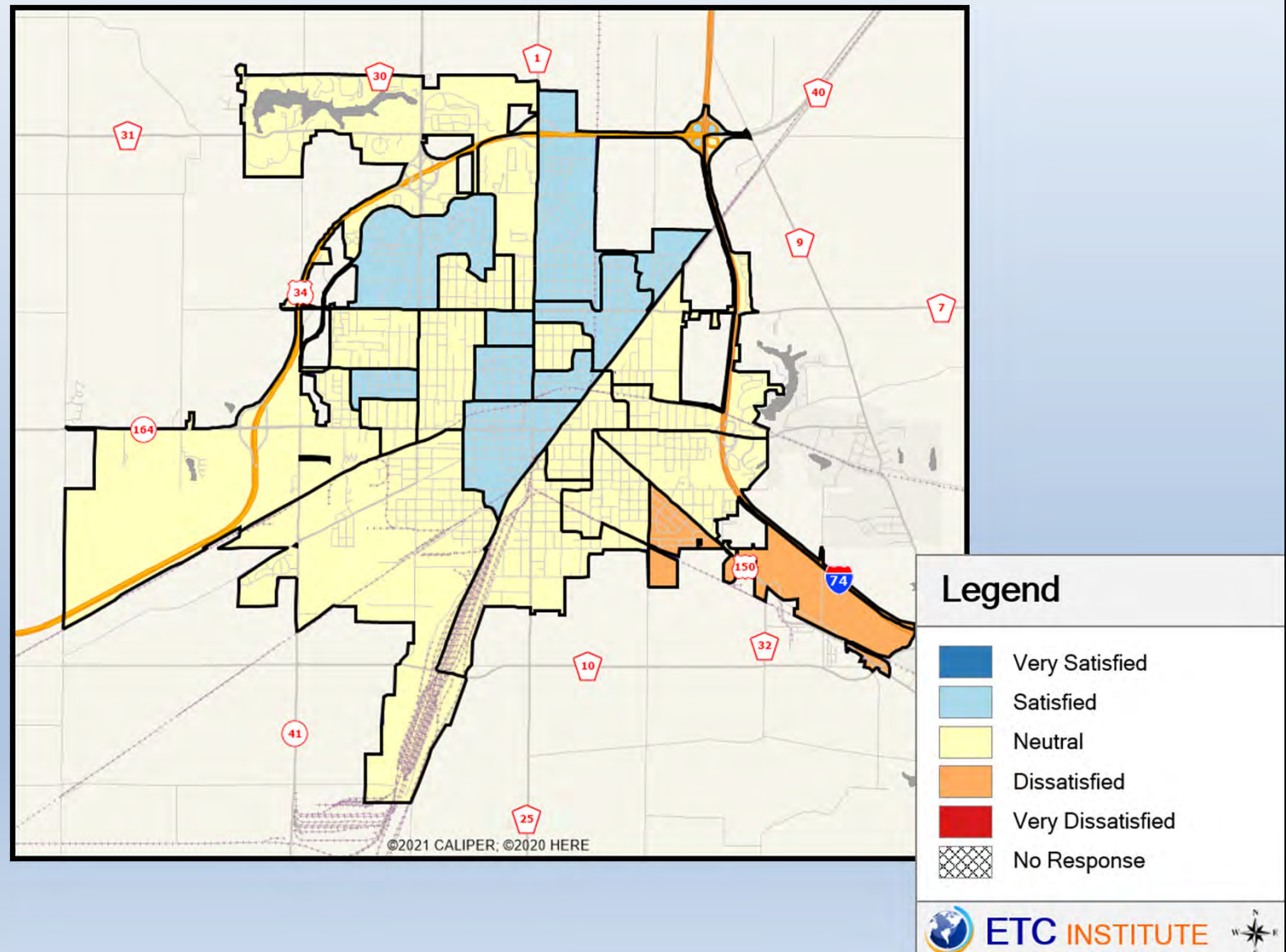
Q20-09. City's youth and teen programs



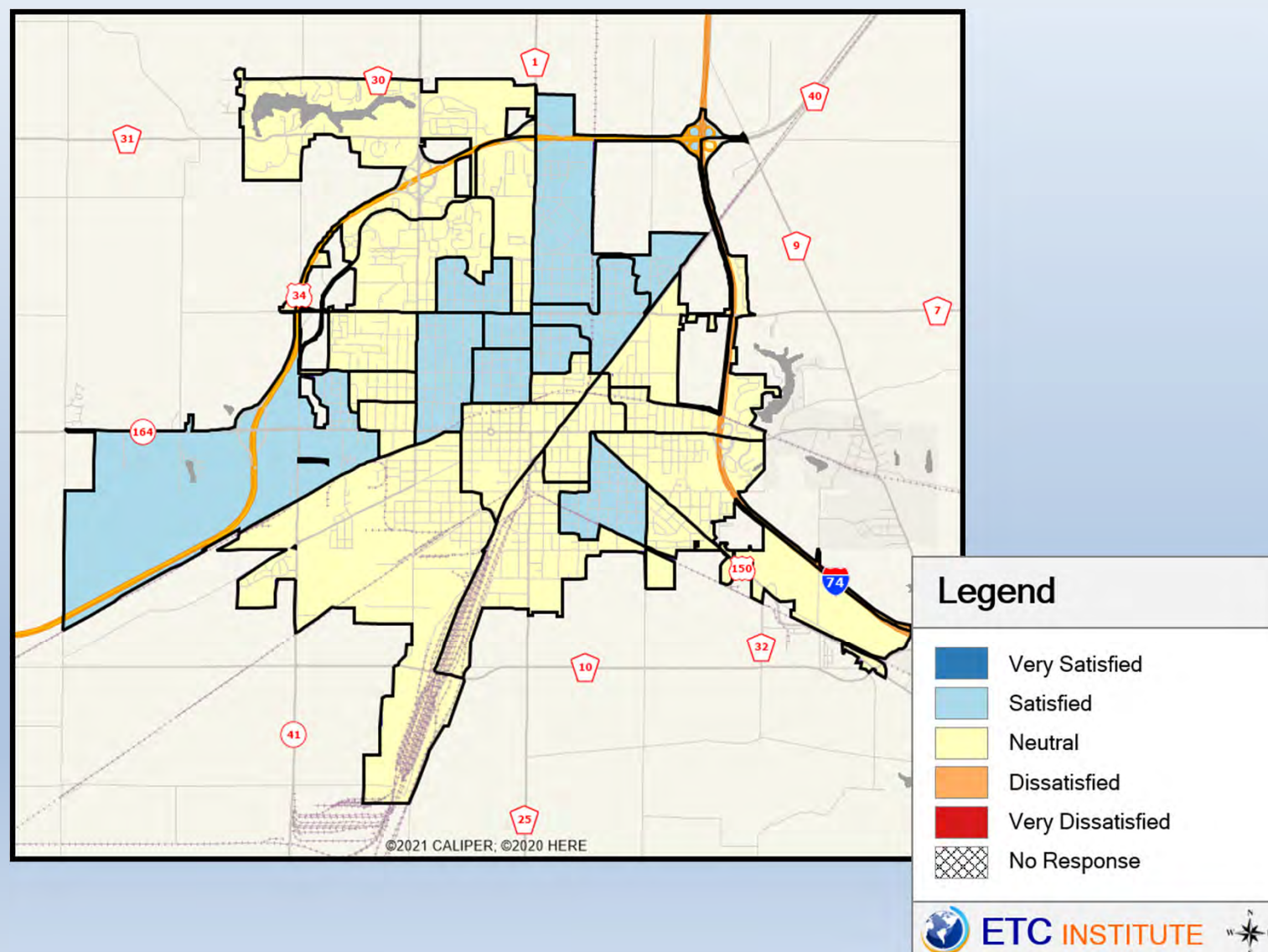
Q20-10. City's aquatic facilities



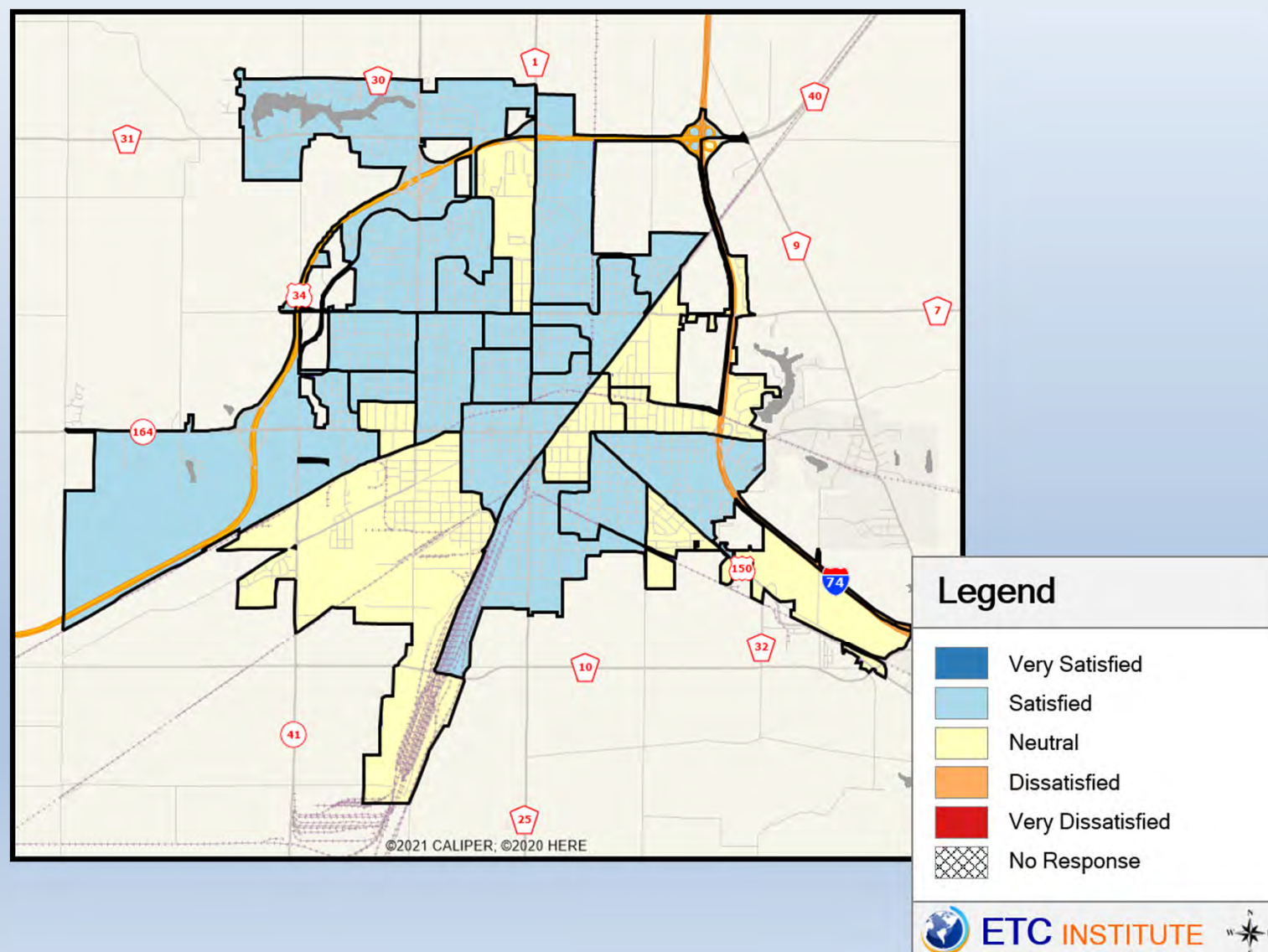
Q20-11. Fees charged for recreation programs and services



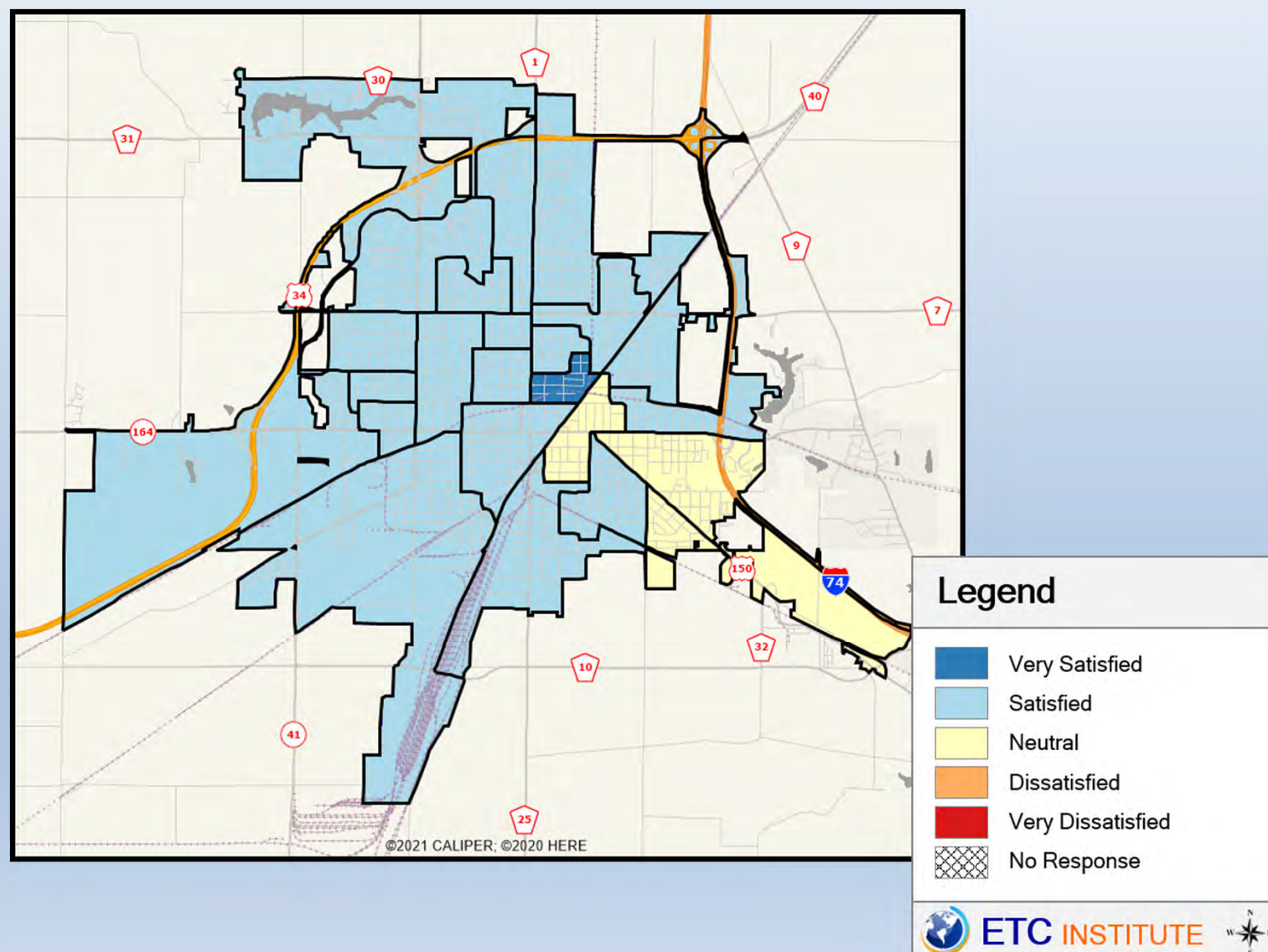
Q20-12. Lake Storey Park/Beach



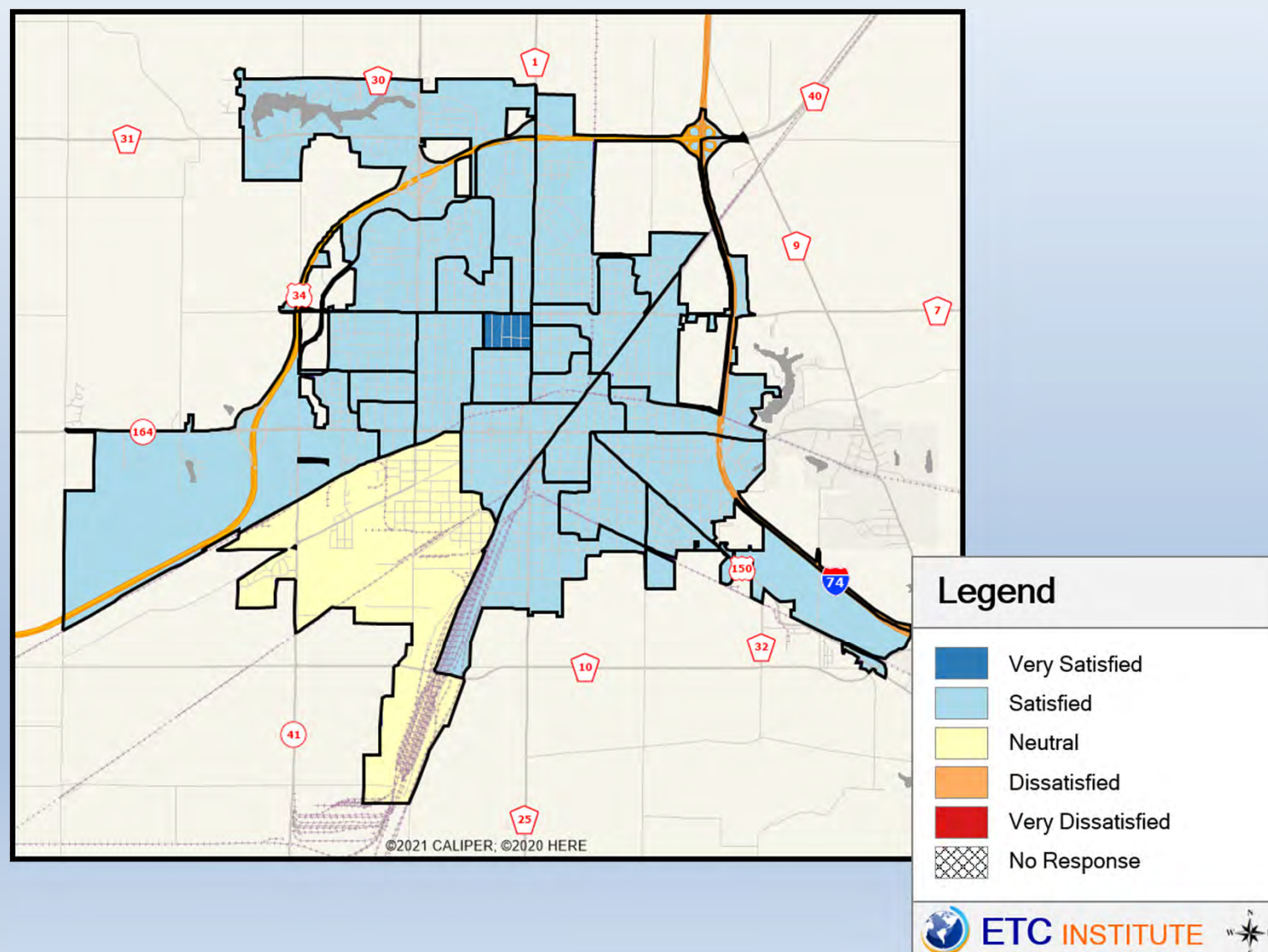
Q20-13. Lakeside Recreation Facility/Water Park



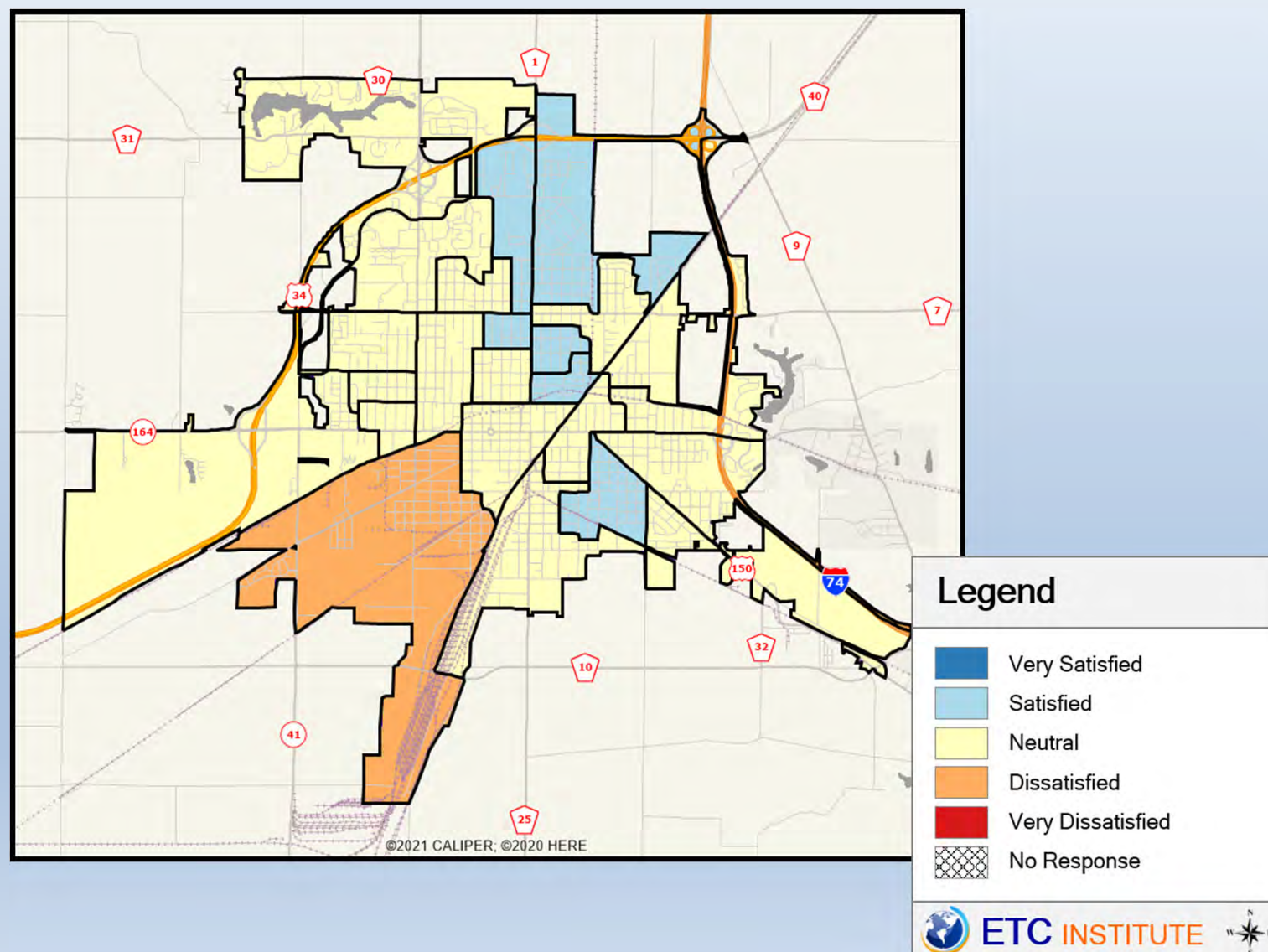
Q20-14. Bunker Links Golf Course



Q20-15. Lake Storey Pavilion



Q20-16. Hawthorne Gym/Pool



Q20-17. Adult and senior citizen programs

