

Medicaid Questions and Answers:

Q: What is Medicaid? **A:** Medicaid is a health care program for low-income families & individuals. This includes families with children, pregnant women, and persons under the age of 21. It also offers help to persons who have a disability, and people age 65 and over.

Q: What medical services does Medicaid cover? **A:** **Click here to find the services Medicaid covers** (Go to page 4 under Services Michigan Medicaid Covers)

Q: Where can I apply for Medicaid? **A:** Apply online faster through <http://healthcare4mi.com> or learn about other ways to apply using the Application for Health Coverage & Help Paying Costs form (DCH-1426). You can also call your local **MDHHS** for more information.

Q: Do Medicaid beneficiaries have to join a Health Plan? **A:** Most people who get Medicaid must join a **Health Plan**.

Q: When my Medicaid case is opened, who will contact me about my Health Plan choices? **A:** You will get a information packet in the mail from **MICHIGAN ENROLLS**. It will list the Health Plan choices in your county. It will also have instruction on how to enroll in a Health Plan and choose a Primary Care Provider (Doctor).

- **Click here for a list of Medicaid Health Plans by county**

Q: How can MICHIGAN ENROLLS help me? **A:** They can answer general questions you may have about Medicaid benefits. They can tell you which doctors, pharmacies and hospitals are part of each Health Plan. They can also enroll you by phone in the Health Plan you choose.

- Call **MICHIGAN ENROLLS** at **1-888-367-6557**.

Q: When I join a Health Plan, will they mail information to me about that plan? **A:** **Yes.** The Health Plan will send you a plan handbook. They will also send you a health plan card.

Q: Where can I find out which doctors, pharmacy, hospital, or other medical providers participate with my Medicaid Health Plan? **A:** Call your Health plan. Your Health Plan should have list of doctors, pharmacy, hospital, or other medical providers that participate with them.

Q: Who do I call if I need to change my Primary Care Physician (PCP) if I'm enrolled in a Medicaid Health Plan? **A:** Contact your Health Plan to change your PCP.

Q: If I am not enrolled in a Medicaid Health Plan, where can I find out which doctors, pharmacy, hospital, or other medical providers that participate straight Medicaid? **A:** Contact your local Health Department. Your health department might have a list of medical providers that participate with straight Medicaid. Or call the medical provider. Ask them if they participate with straight Medicaid. And if they're taking new patients.

Q: Do Medicaid beneficiaries get a health ID card? **A: Yes.** They will receive a permanent health ID card. It's called the **mihealth card**.

Q: If I'm enrolled in a Medicaid Health Plan, will I get the mihealth card? **A:** Yes. You will get a **mihealth card** and a health ID card from that Health Plan.

Q: Who do I call to report changes when I have Medicaid (examples: my name changed, if I moved, I have other insurance or lost my other insurance, etc.)? **A:** Call your MDHHS specialist to report changes. **Click here for MDHHS office phone numbers.**