



# H.E.R. Taskforce Phase II Complete Communities Survey Review



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## Overview

Mayor Sylvester Turner asked Houstonians to complete a brief anonymous survey that would provide the City of Houston with important information regarding the ways the coronavirus pandemic has impacted residents' lives. In just 5 days, over 10,200 Houstonians responded to the survey from across Harris County. While preliminary results were shared in the Complete Communities Town Hall, this report purposes to take a deeper dive into each community, highlighting citywide responses against tracked neighborhood responses.

The survey was conducted by the Mayor's Health Equity Response (H.E.R.) Initiative and Task Force. The H.E.R. Initiative and Task Force, launched in April 2020 by Mayor Turner, is a vital component of the City of Houston's COVID-19 Response and Recovery Effort, especially for vulnerable and at-risk populations.

The initiative is led by five Mayor's Office Division Directors with implementation visioning and support from the H.E.R. Task Force comprised of more than 50 civic leaders. The mayoral appointees to the Task Force include medical specialists, public health professionals, communications creatives, data scientists, technology experts and faith leaders.

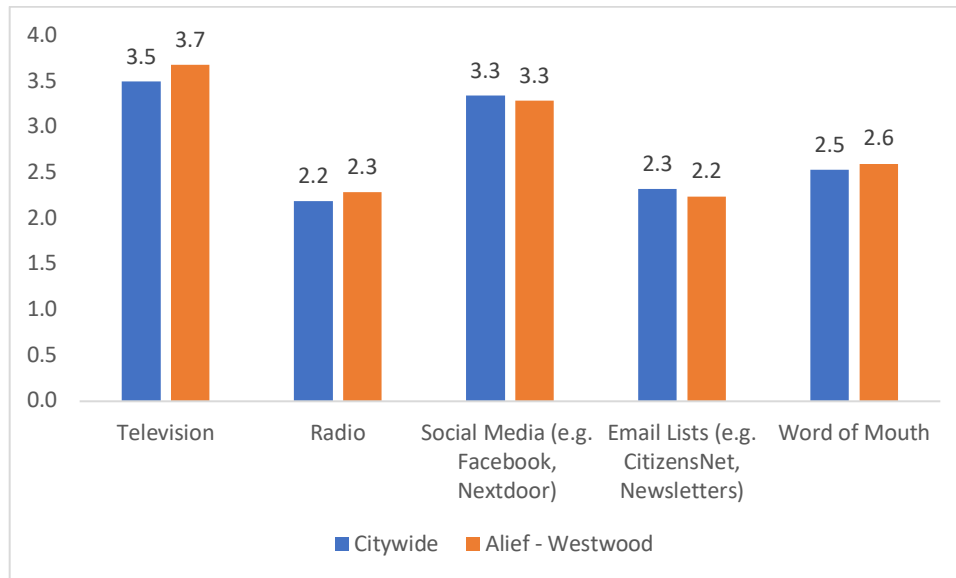
"I started the H.E.R. Task Force to push more resources into the Houston neighborhoods that are most at-risk for community spread of the COVID-19 disease," said Mayor Turner. "The Task Force is committed to its mission and is working with the Mayor's Office and the Houston Health Department to identify rapid responses the City can take to support its most vulnerable residents' health and wellbeing. Please help this group of community leaders do their job by completing the survey."

The H.E.R. Task Force is working to address health inequities and access by accelerating the data-driven, targeted and rapid response for residents in 22 priority Super Neighborhoods, which include Acres Home, Denver Harbor, Eastex-Jensen, Fifth Ward, Gulfton, Independence Heights, Kashmere Gardens, Sunnyside and Third Ward. Chief Response and Recovery Officer Marvin Odum leads the City's coordinated response to the public health crisis and economic downturn exacerbated by the coronavirus pandemic.

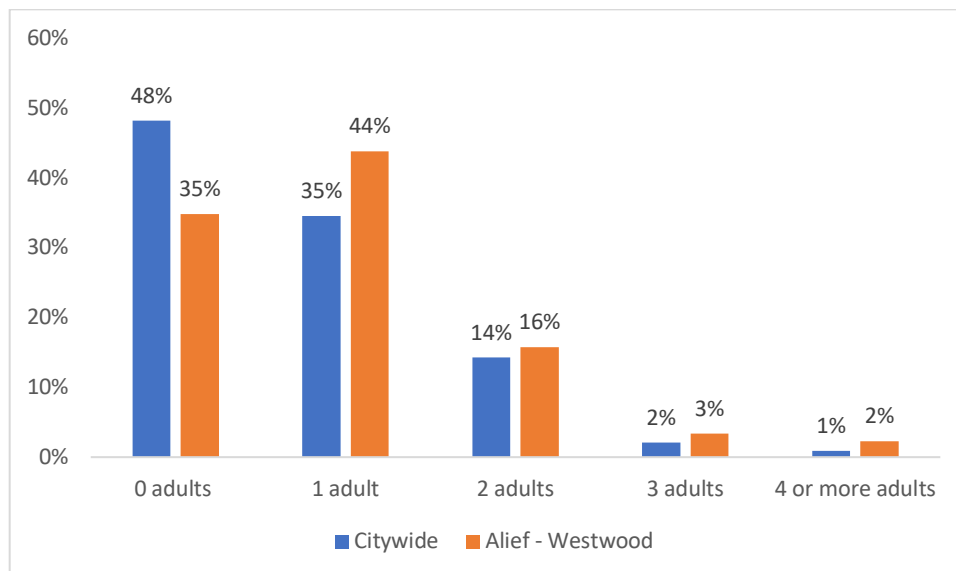
## Alief – Westwood

89 Tracked Respondents

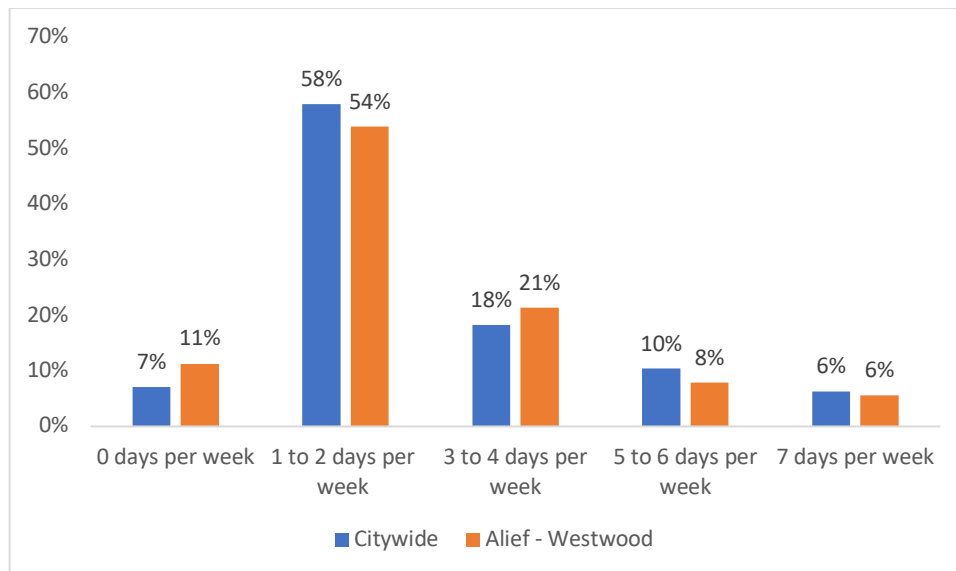
1. How do you learn about the latest trends with COVID-19? Rank 1 to 5 with 5 being most important and 1 being least important.



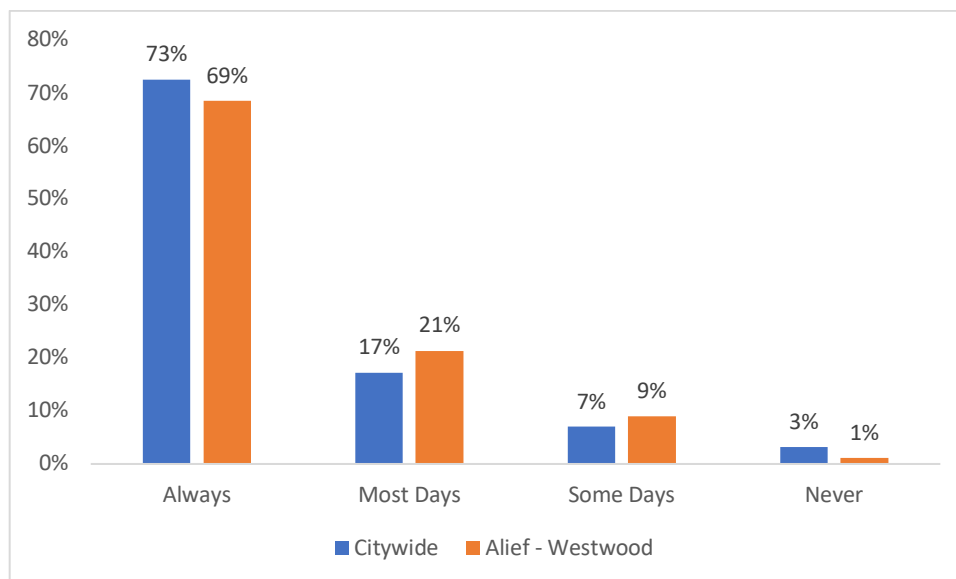
2. Of the working age adults at home, how many are essential workers who have been required to leave home to work?



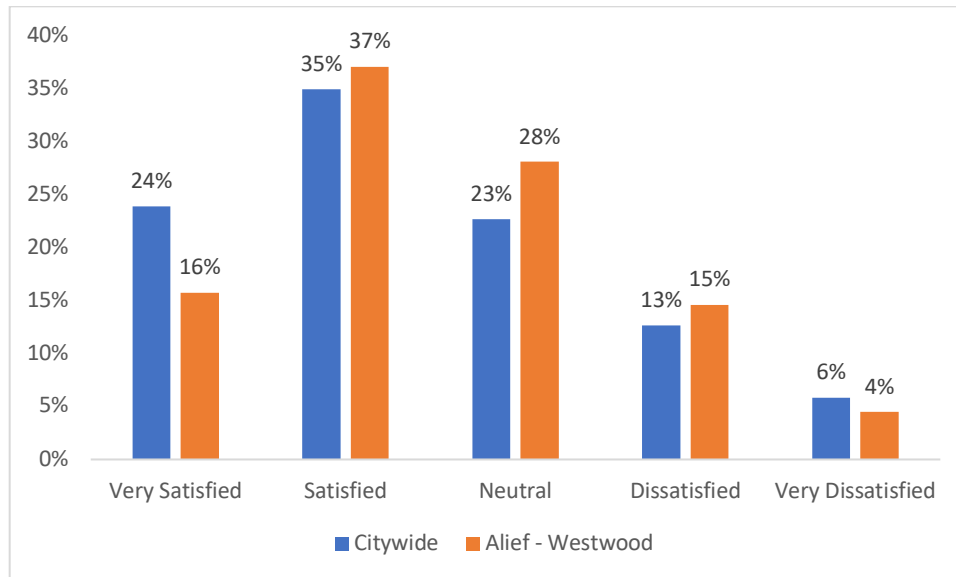
3. On average, how often have you left your home during COVID-19 outside of work?



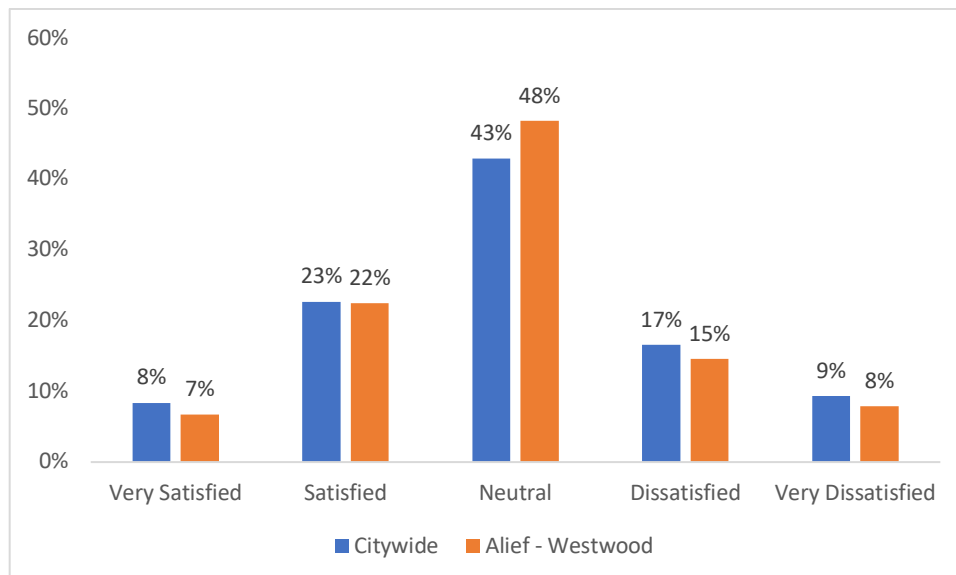
4. How often have you worn a face covering outside your home during COVID-19?



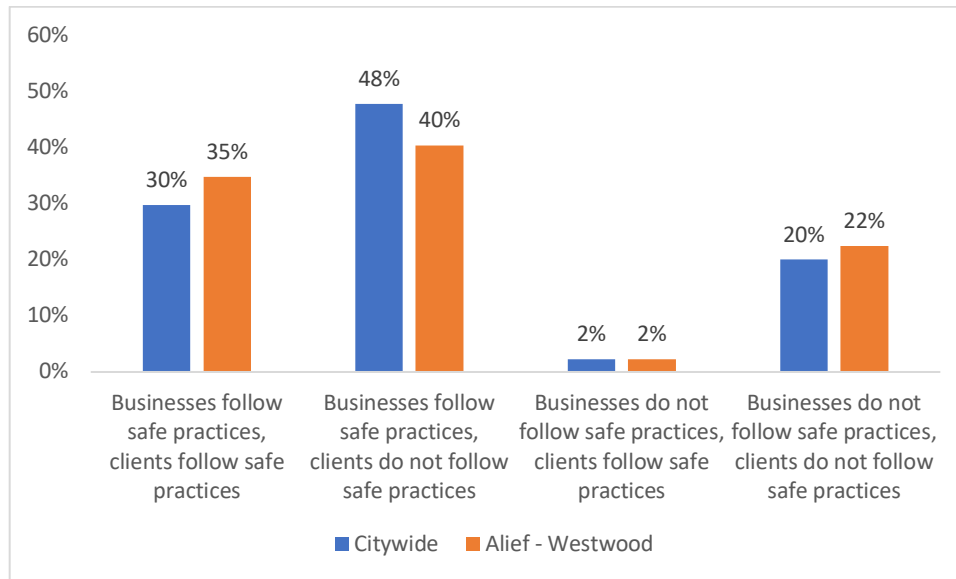
5. How satisfied are you with your ability to access personal protective equipment (PPE) such as masks and face coverings?



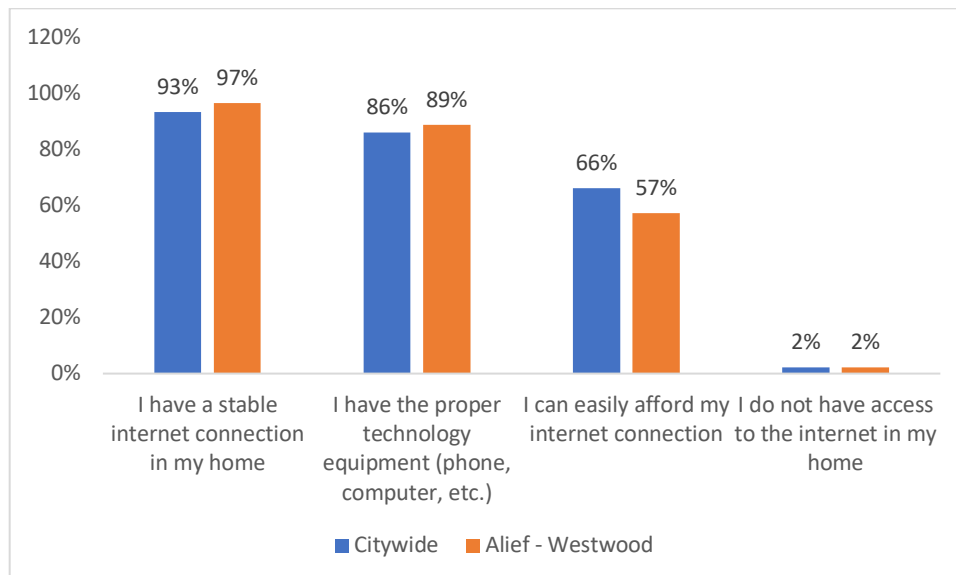
6. How satisfied are you with the number of COVID-19 testing facilities and health clinics in your community?



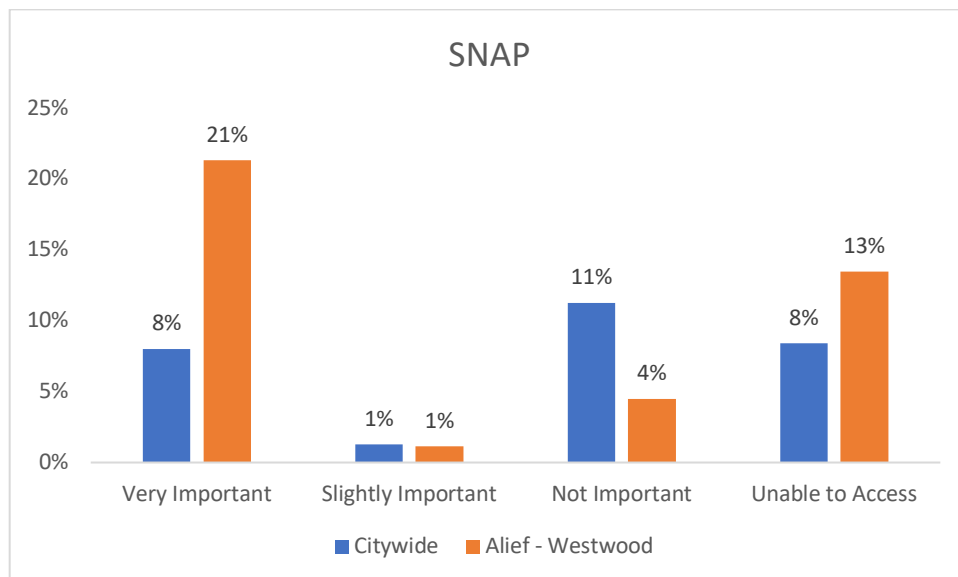
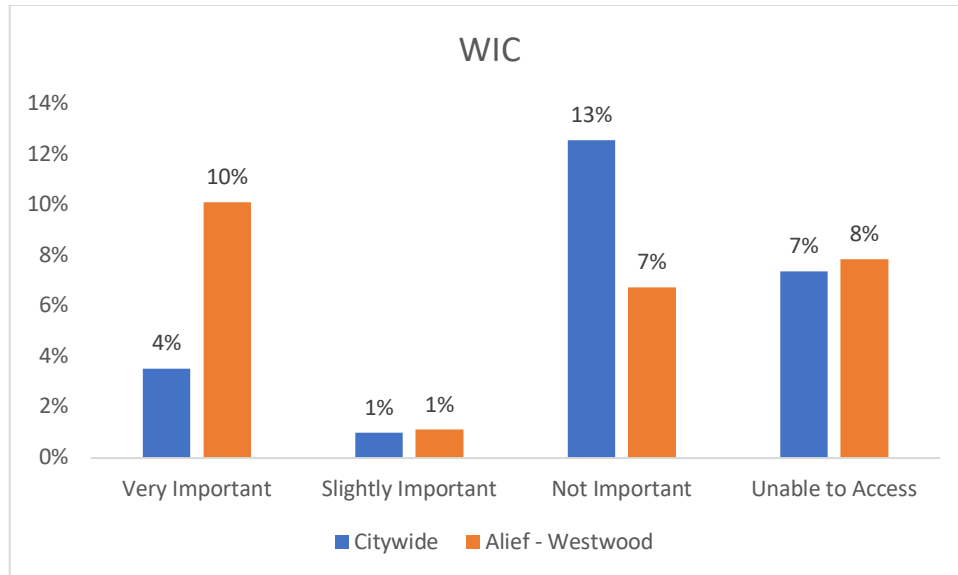
7. Recommended safe practices include wearing face coverings, practicing social distancing, and maintaining clean hands. Which of these, in general, represents the safety of the practices between businesses and clients in your community?



8. Access to technology is considered essential during this period. Select all of the options below that apply to your household.

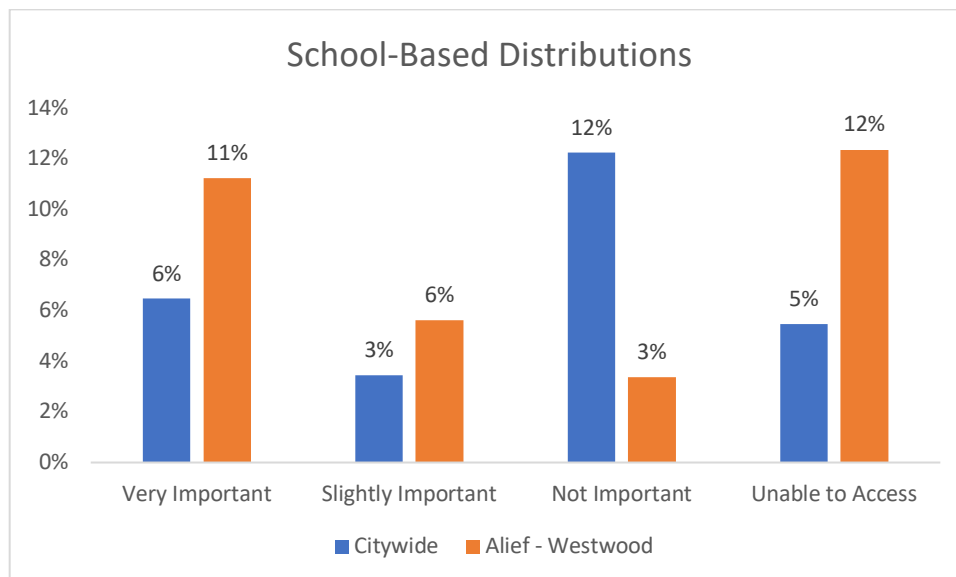
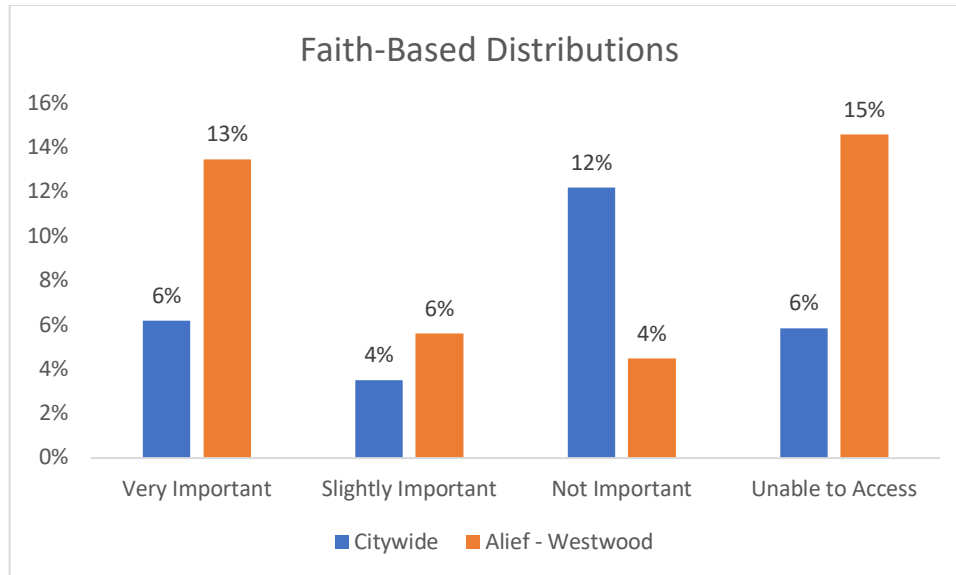


## 9. How important have these resources been to feed your family?

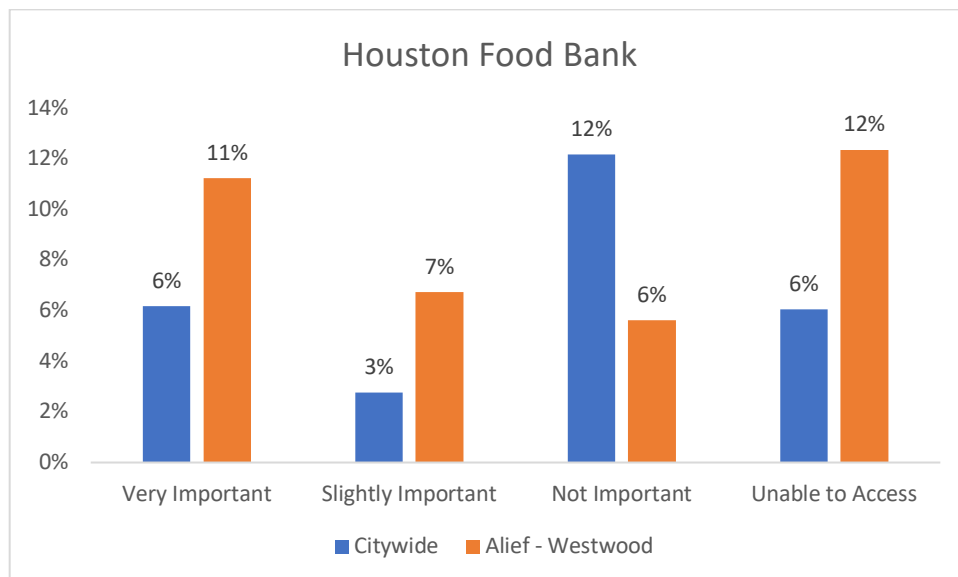
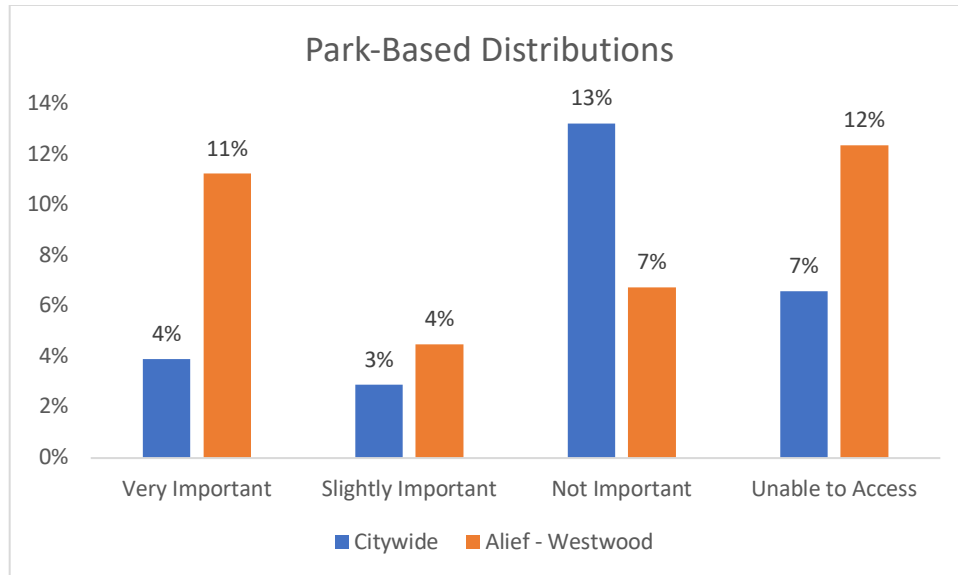




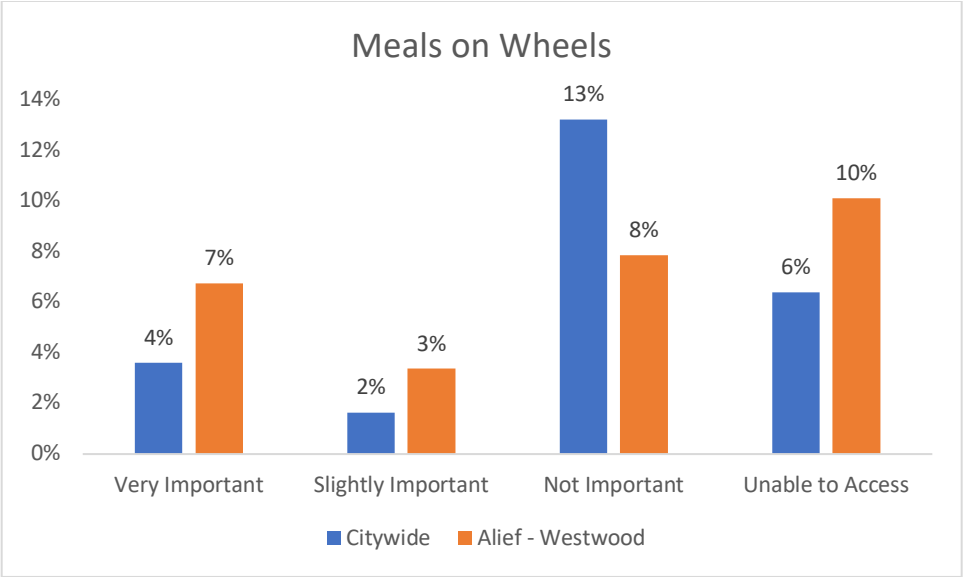
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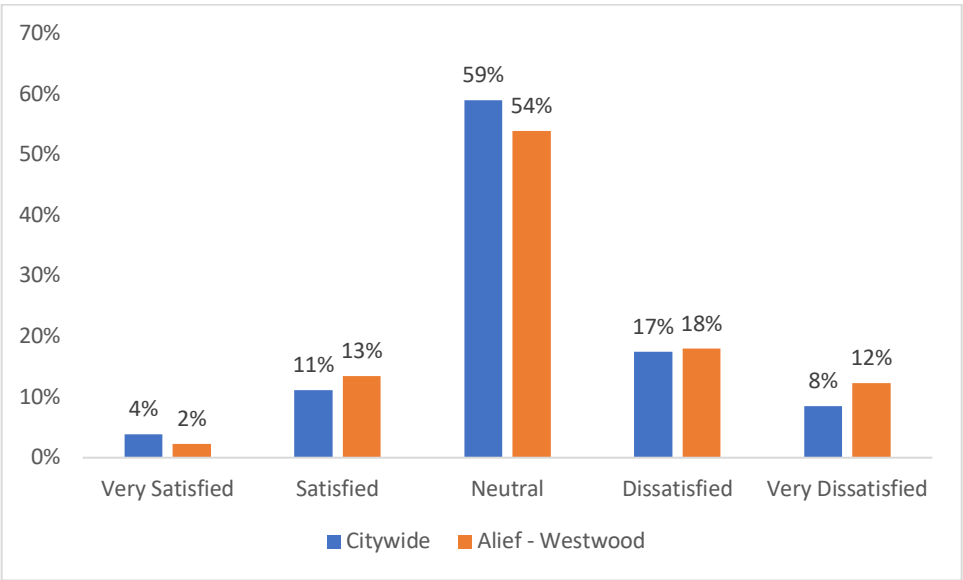
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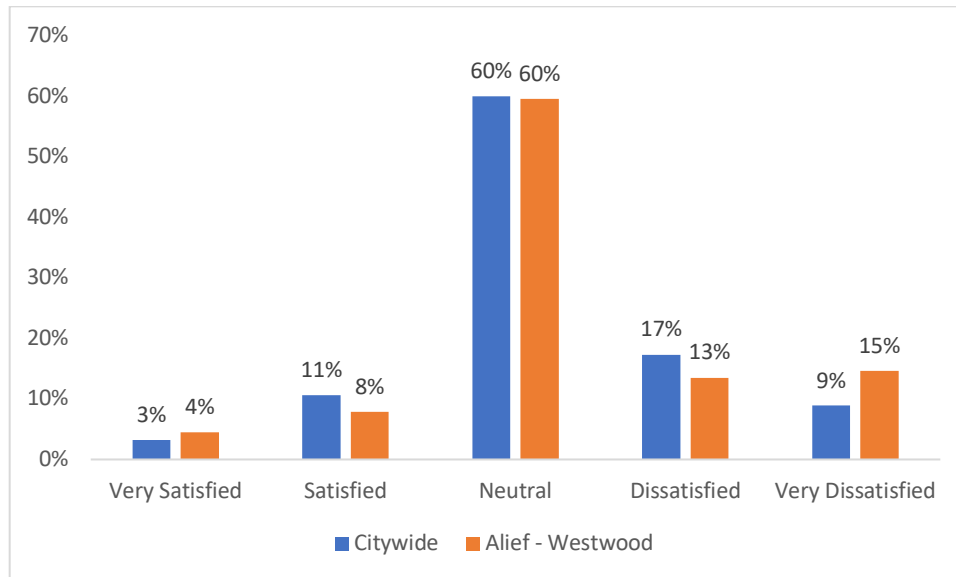
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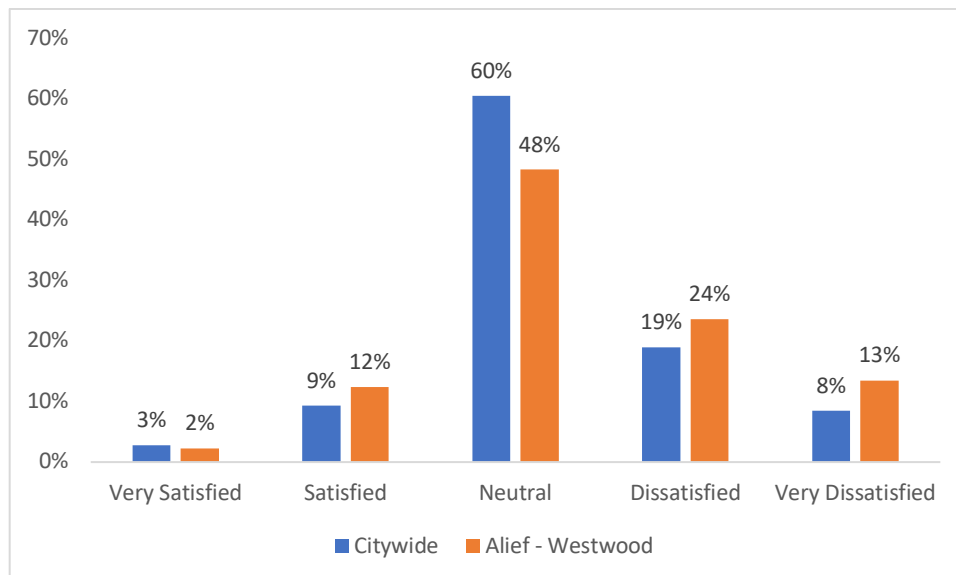
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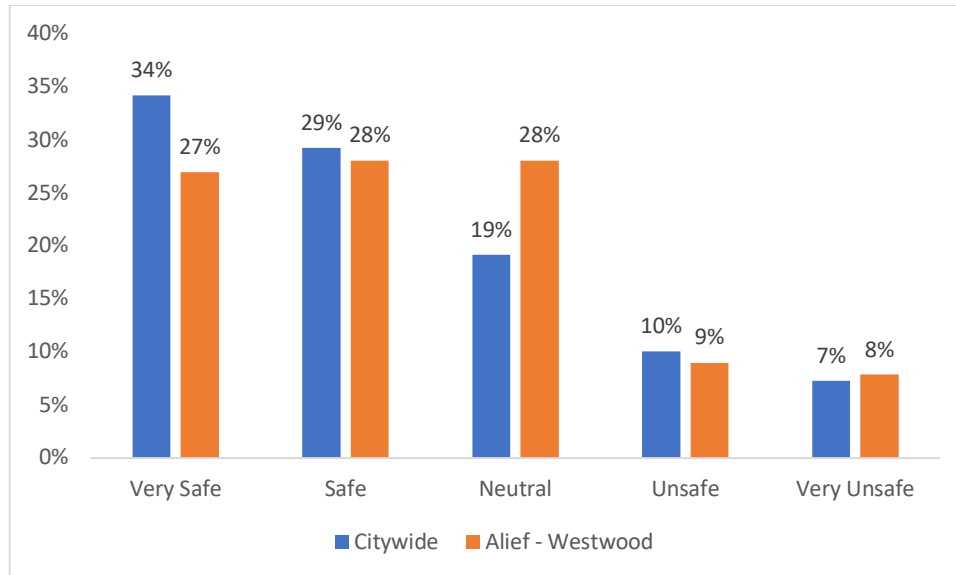
11. How satisfied are you with the activities available in your community to support the children and youth this summer?



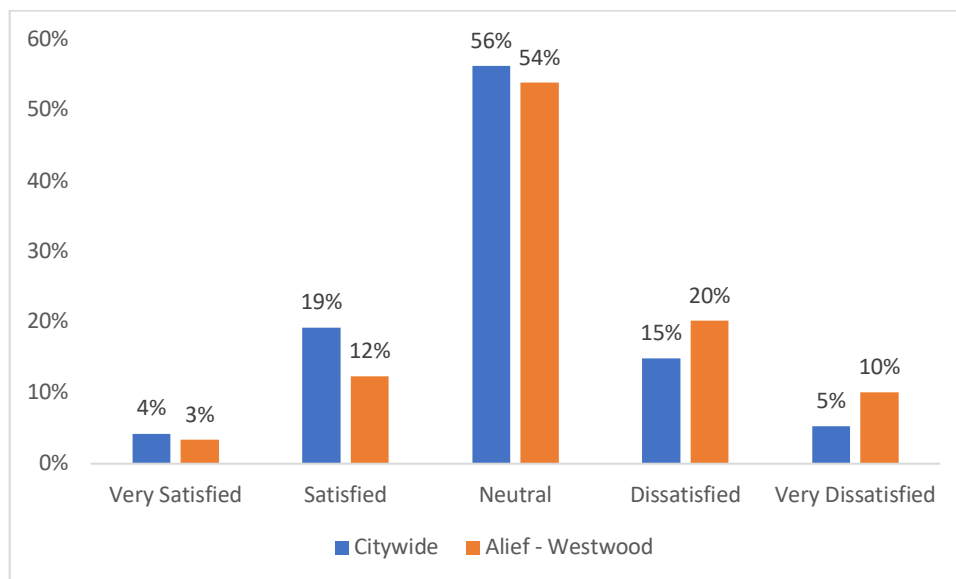
12. How satisfied are you with the resources available in your community for people experiencing violence in their home (e.g. elderly, domestic, and child violence)?



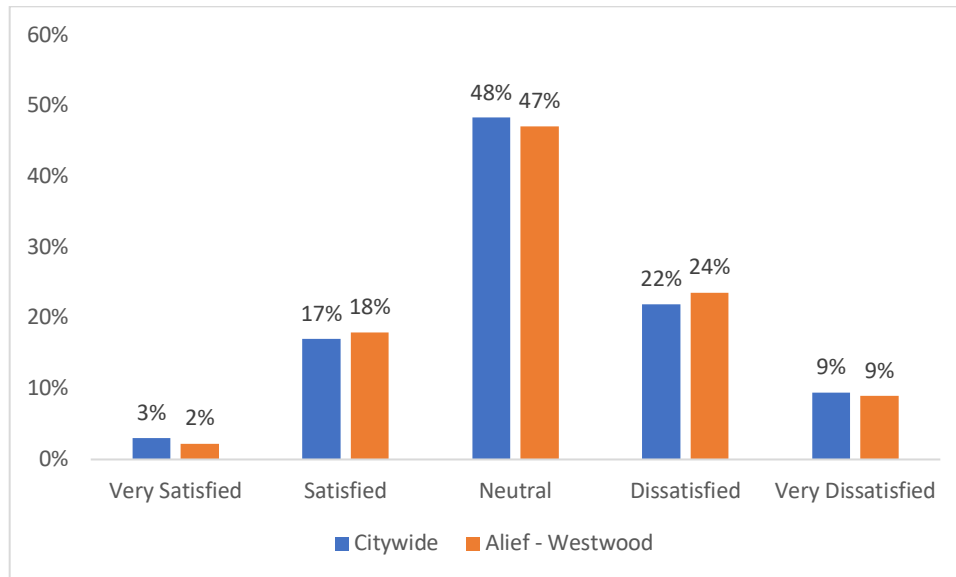
## 13. How safe do you feel calling the Houston Police Department?



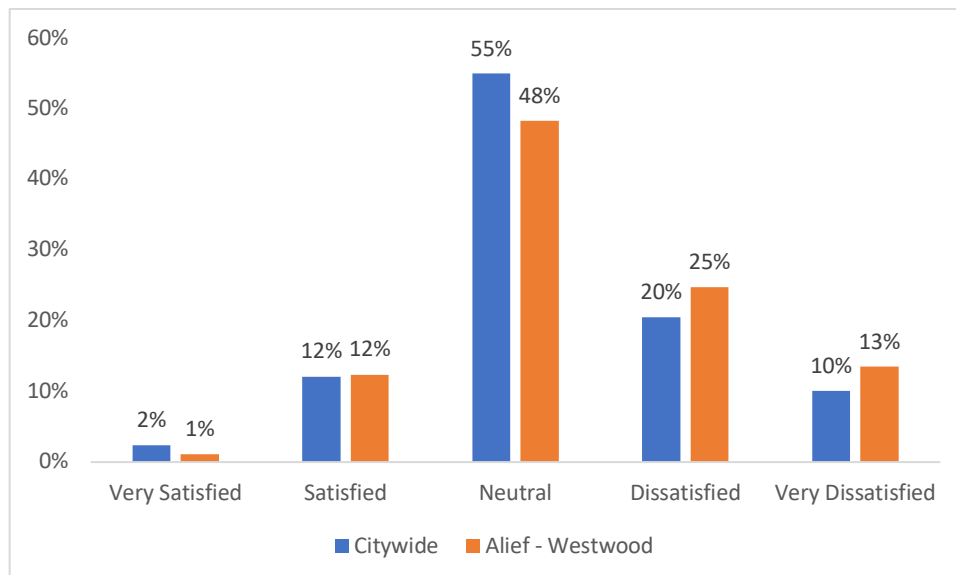
## 14. How satisfied are you with the networks activated in your community to support people who are isolated and in need?



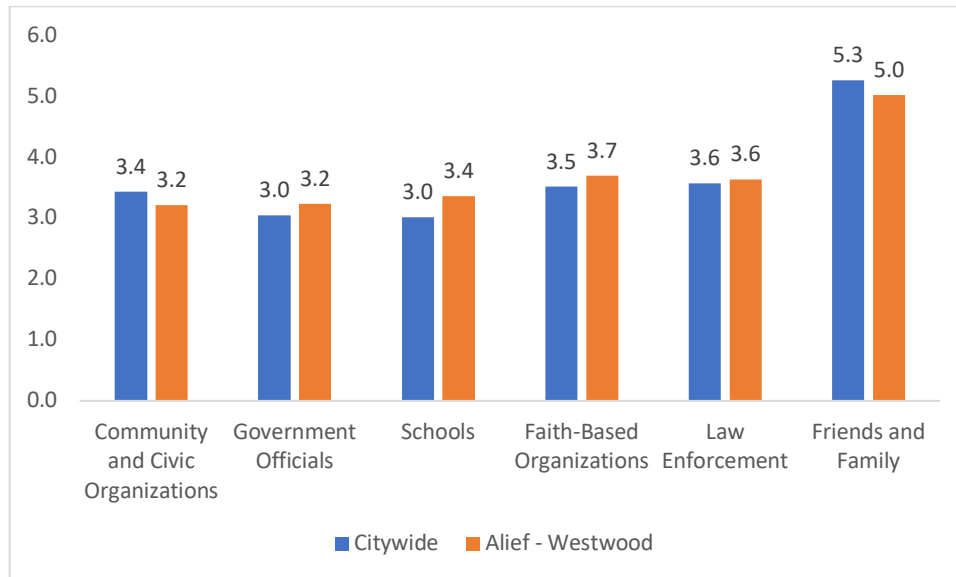
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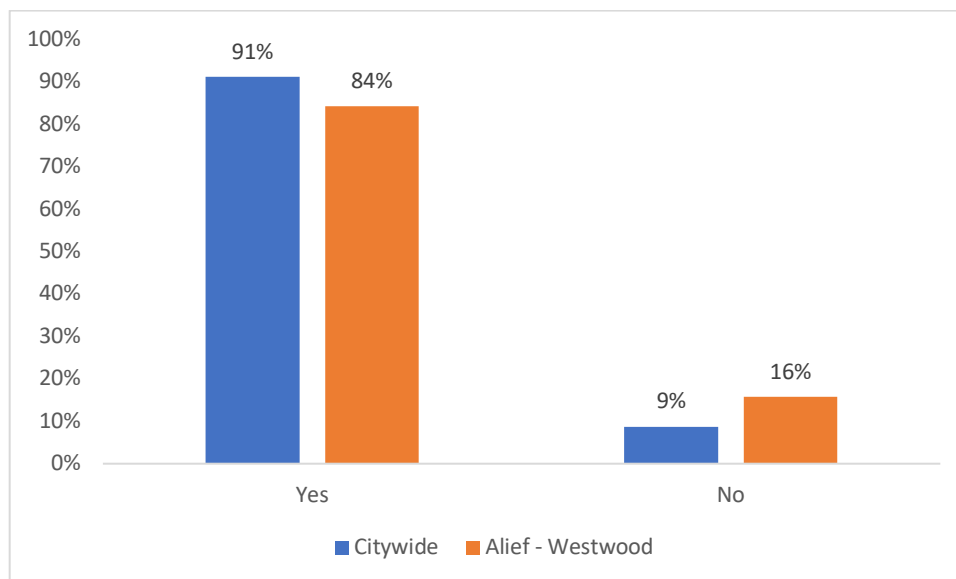
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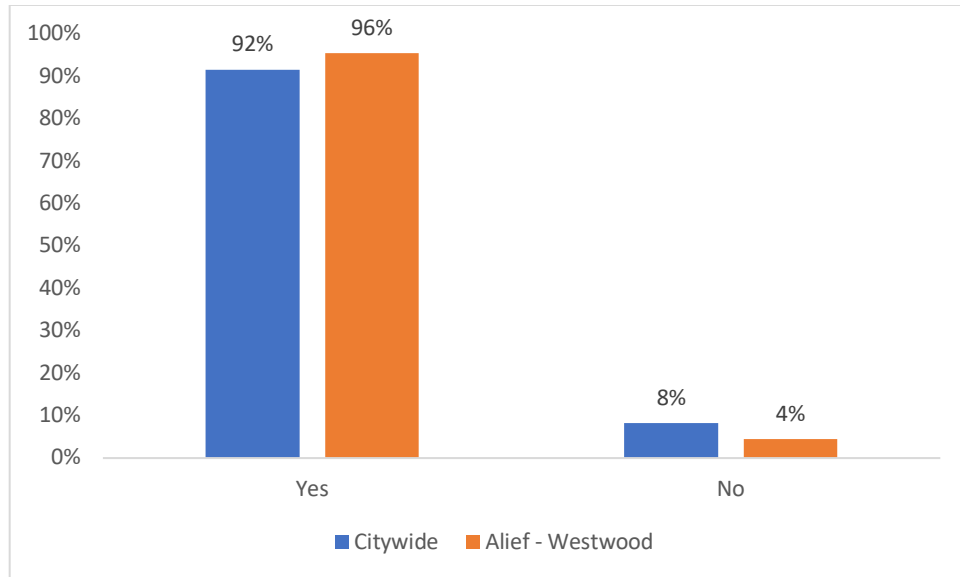
17. Who do you most trust to go to for help in your community? Rank 1 to 6 with 6 being most important and 1 being least important.



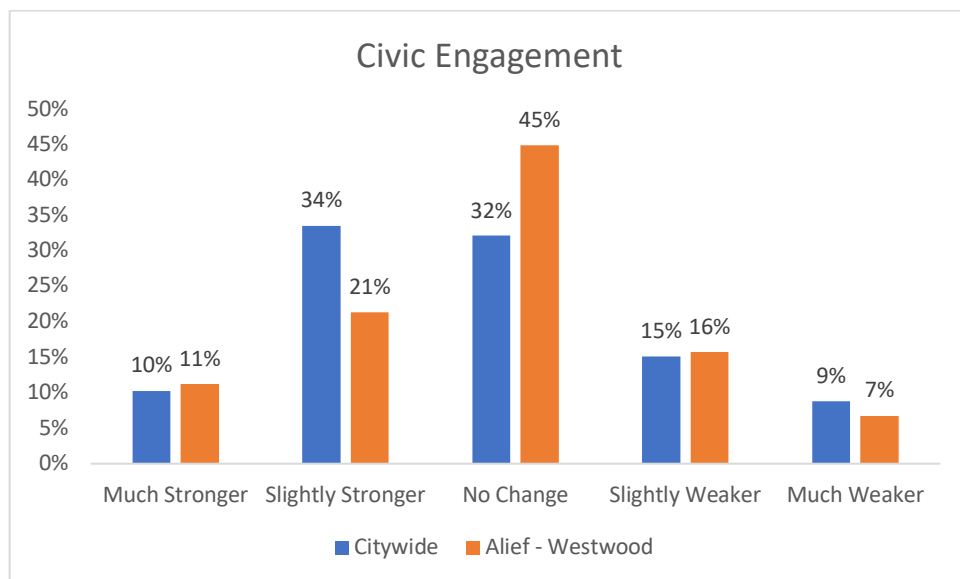
18. Are you registered to vote in the election?



## 19. Have you completed the US Census?

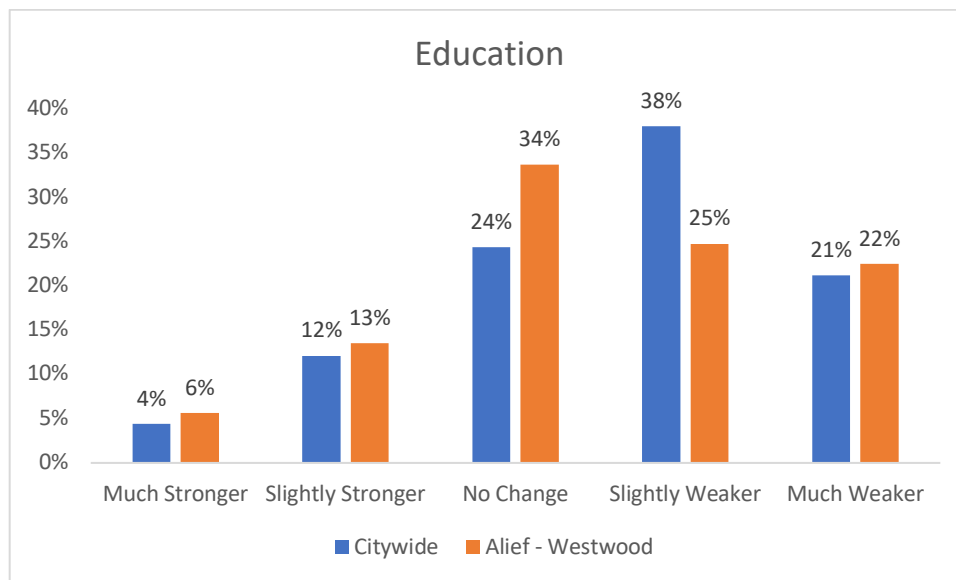
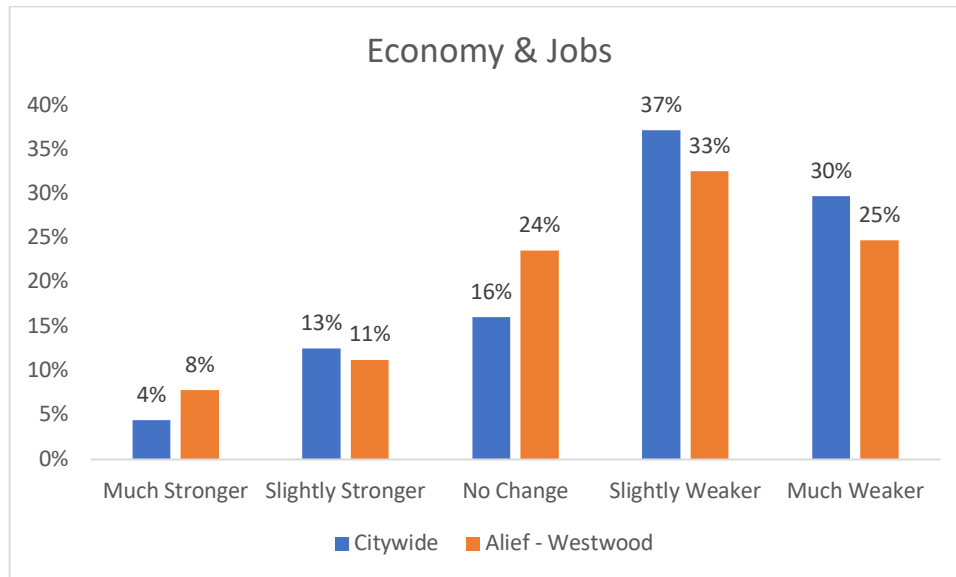


## 20. How you believe your community will fare in these areas post-COVID-19 because of your community's response?

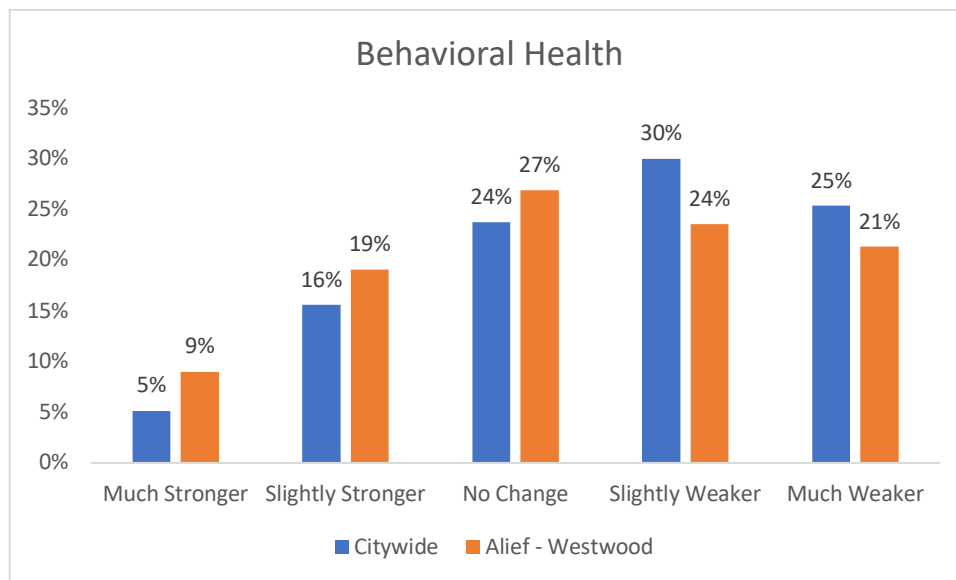
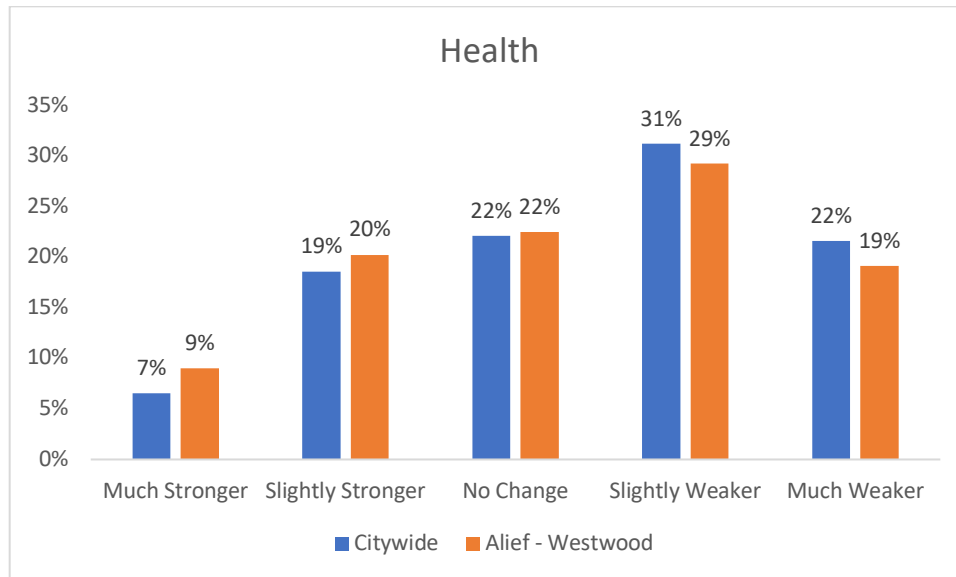




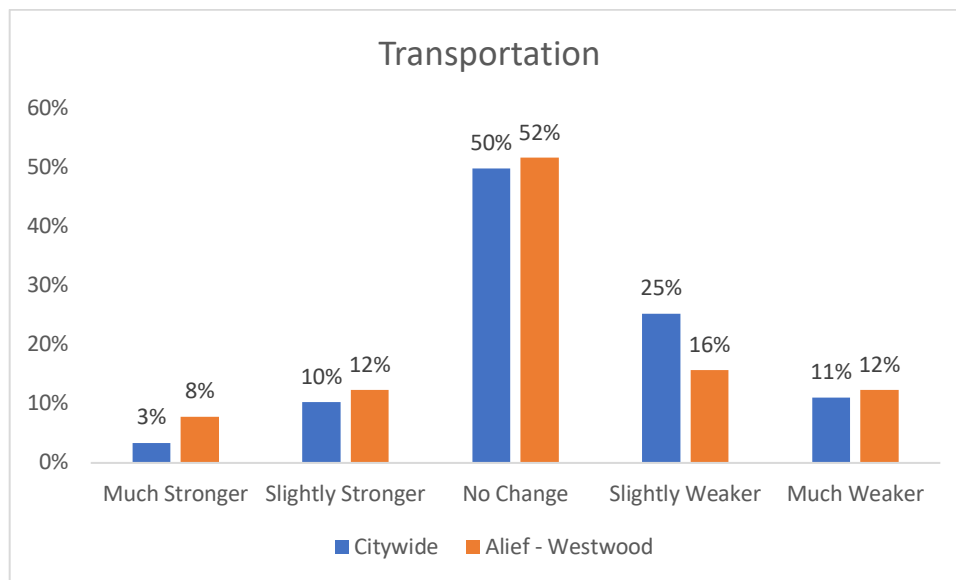
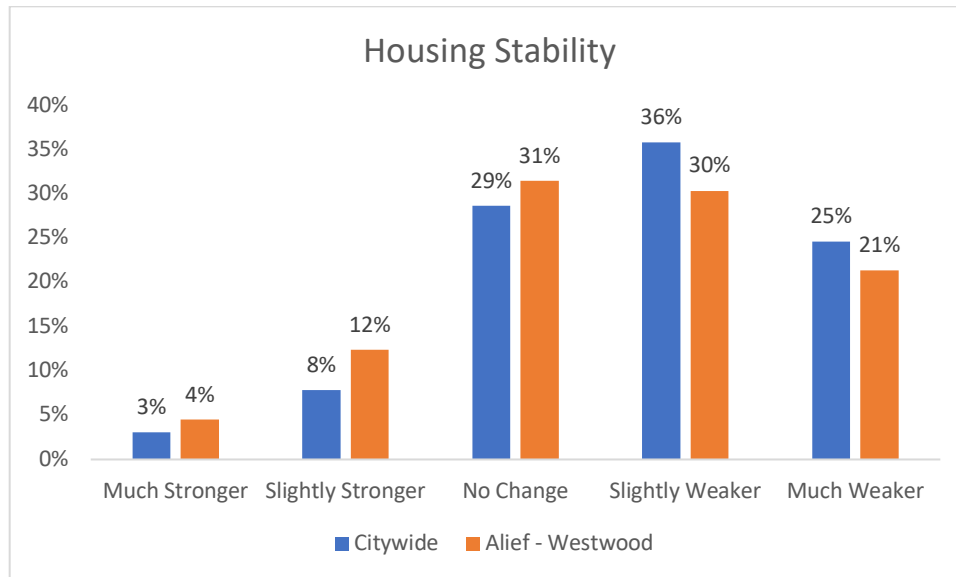
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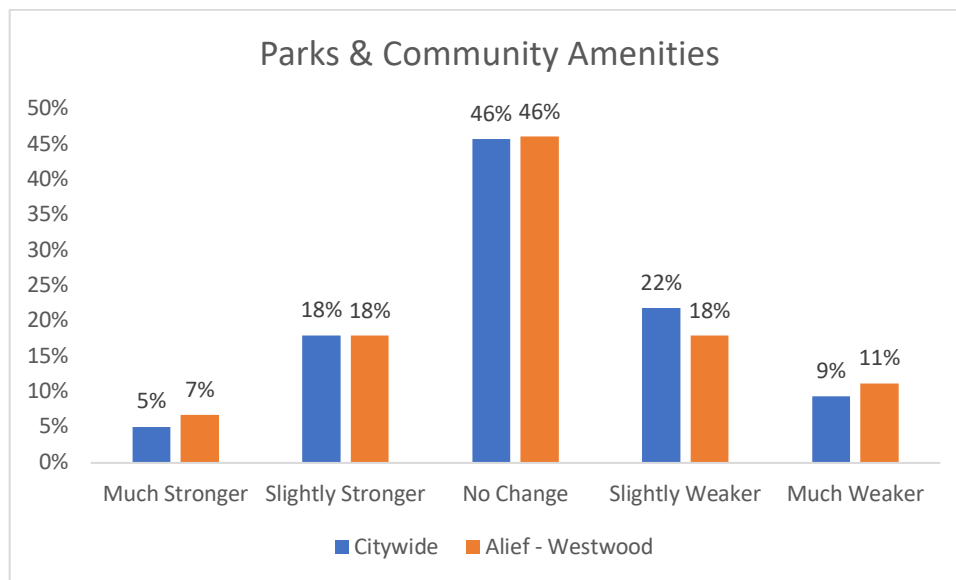
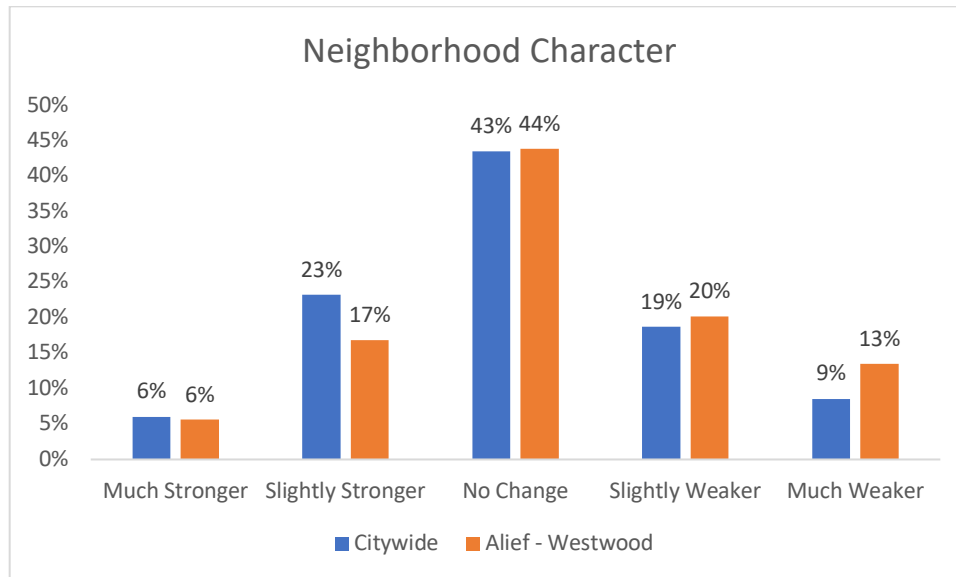
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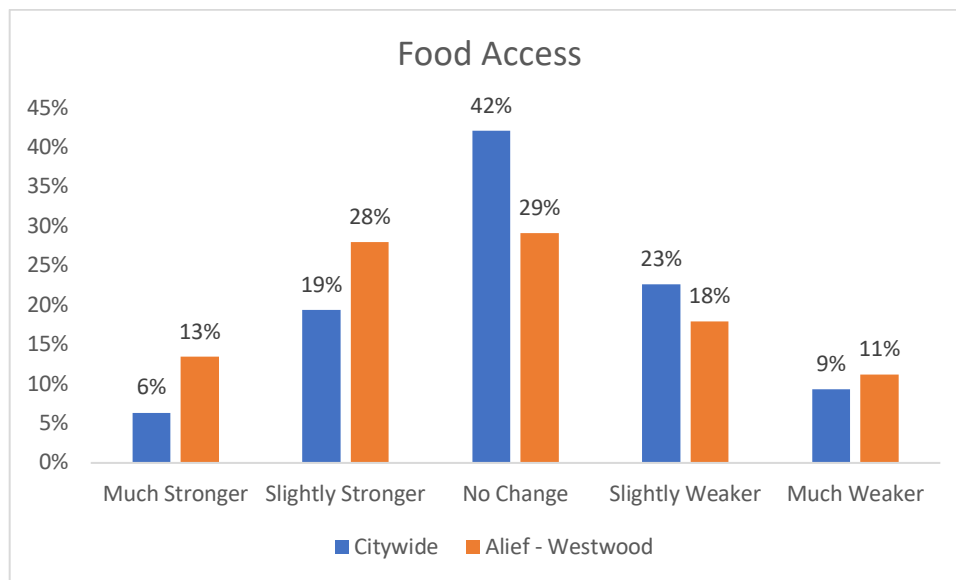
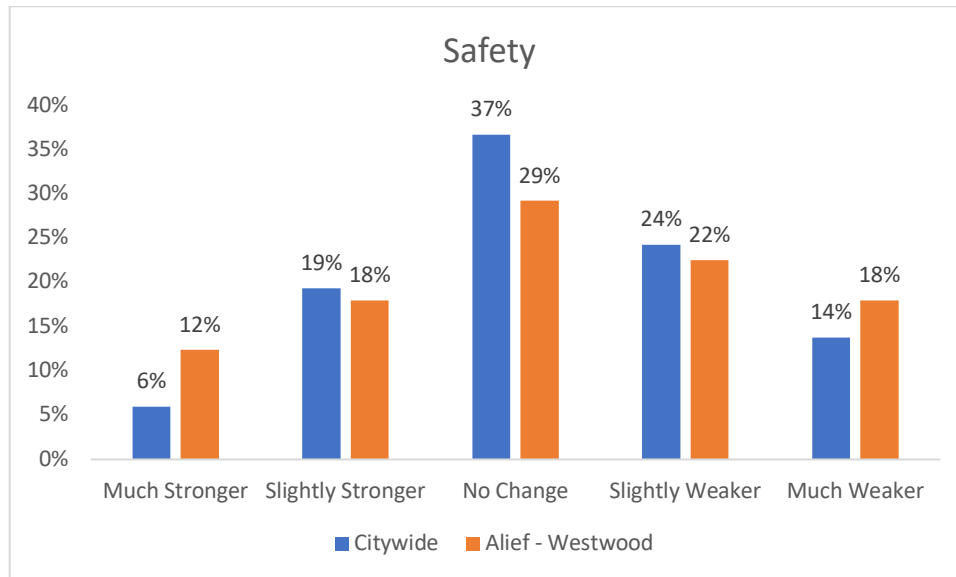
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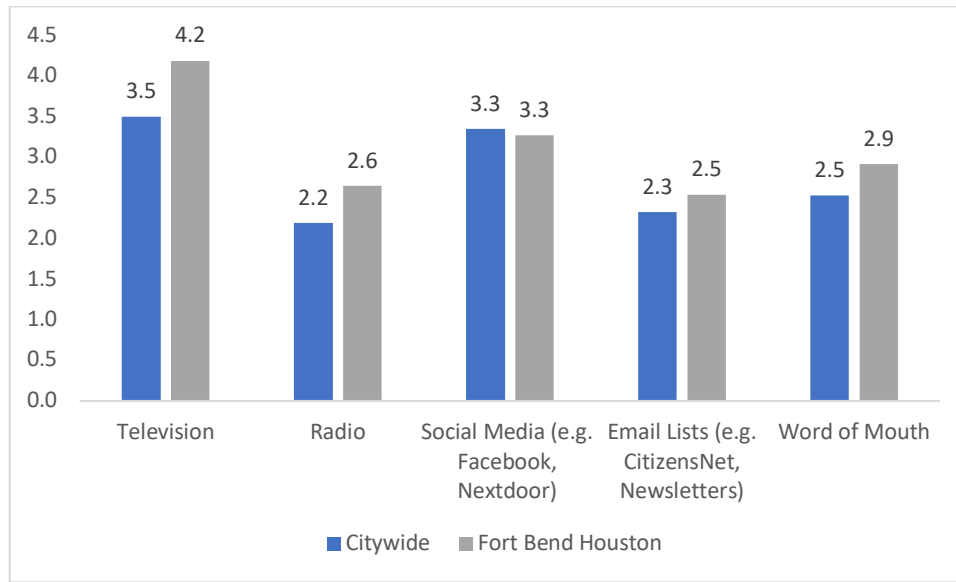
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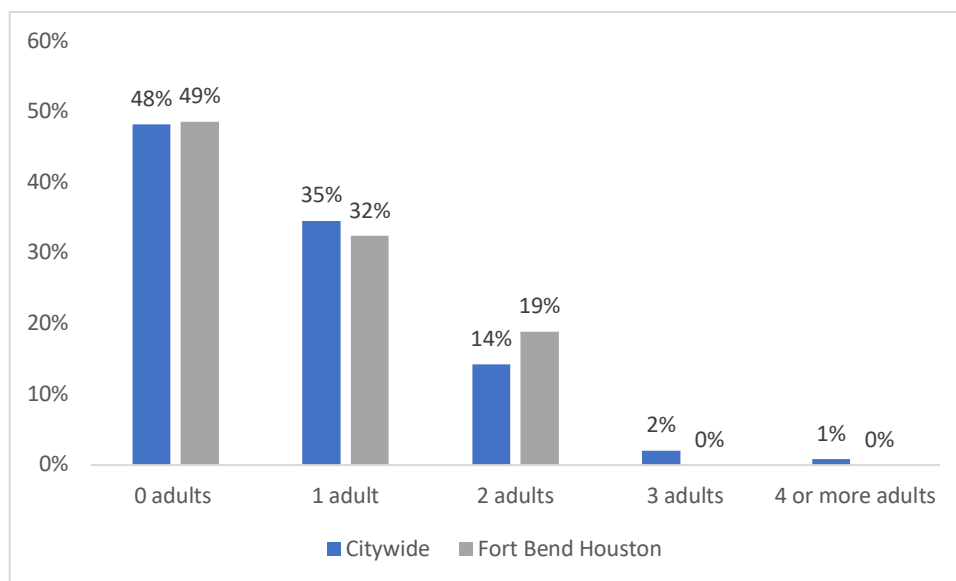
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37 Tracked Respondents

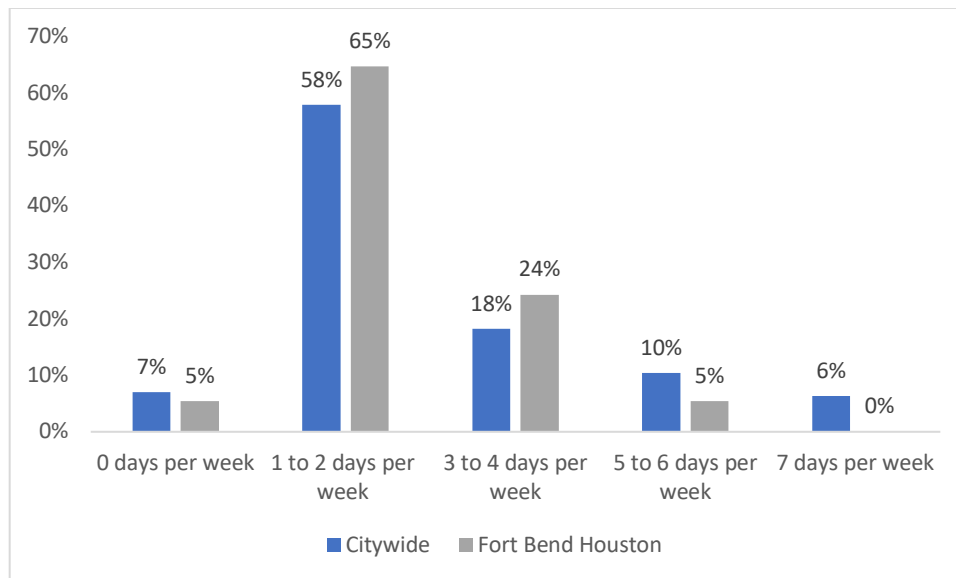
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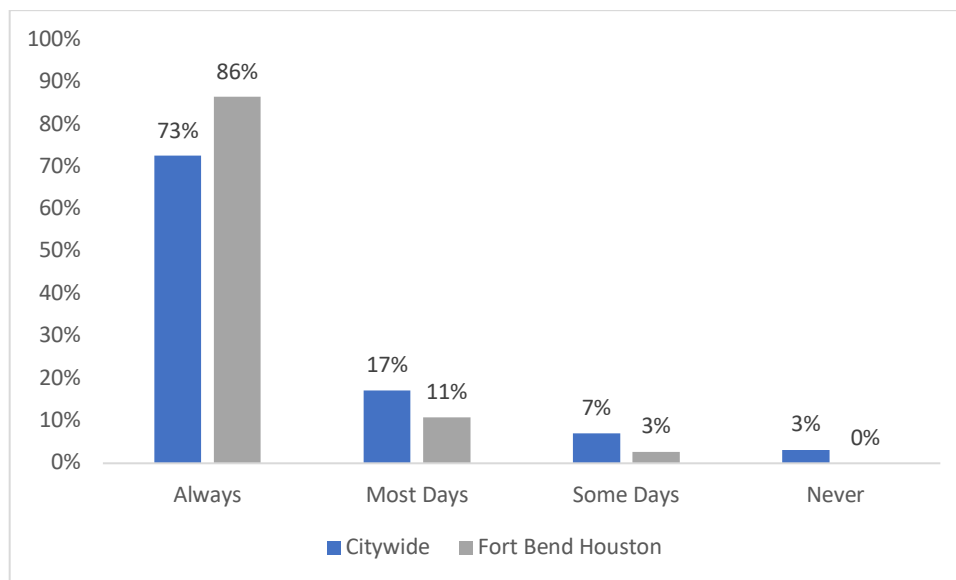
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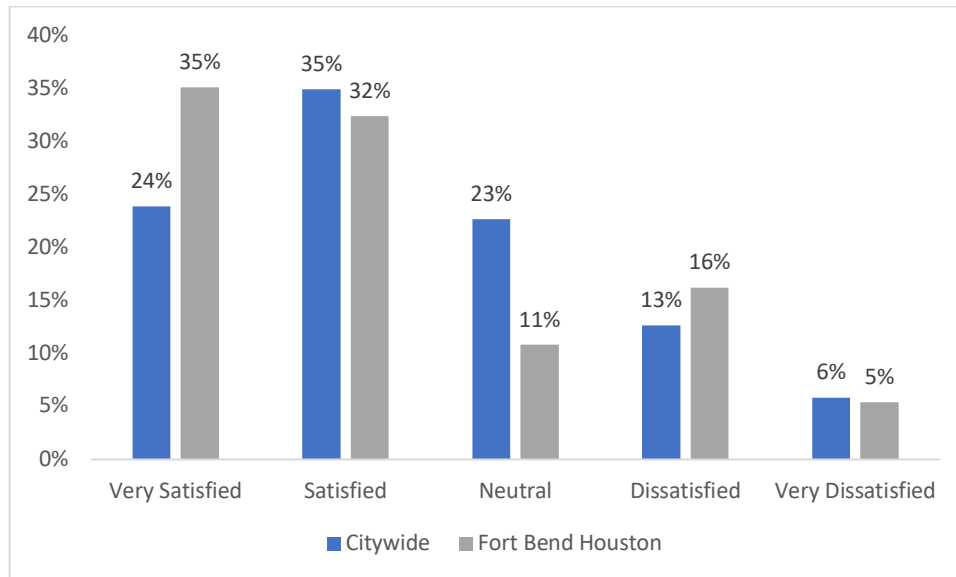
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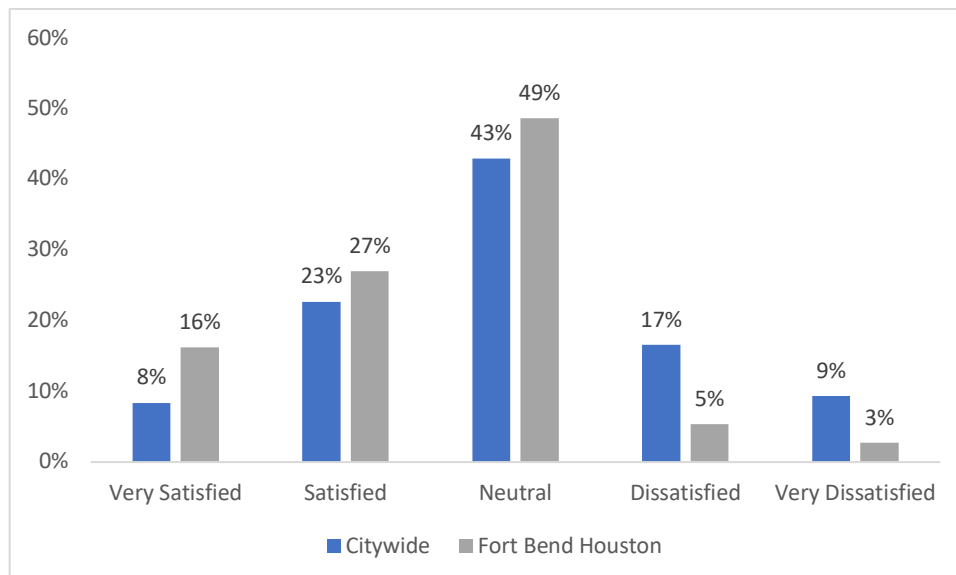
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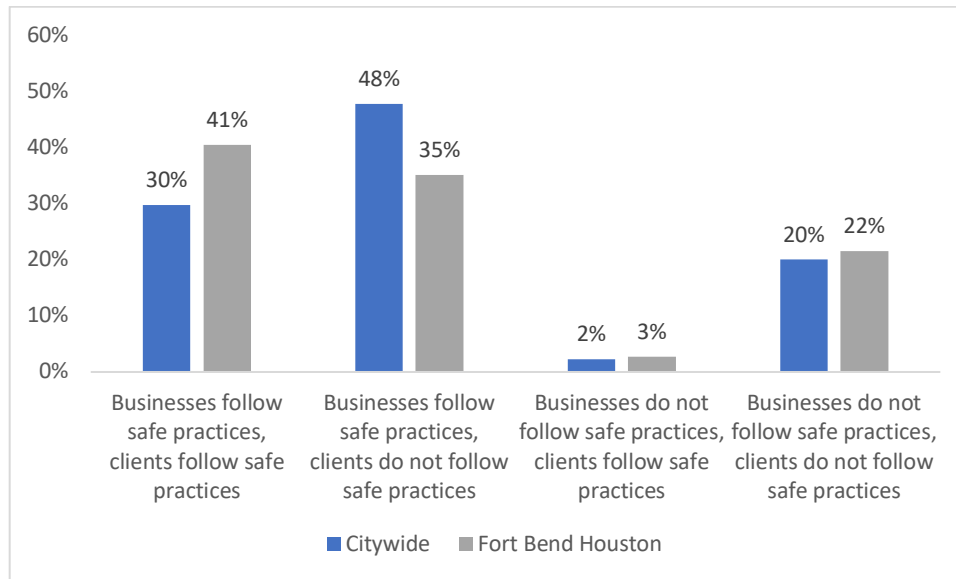


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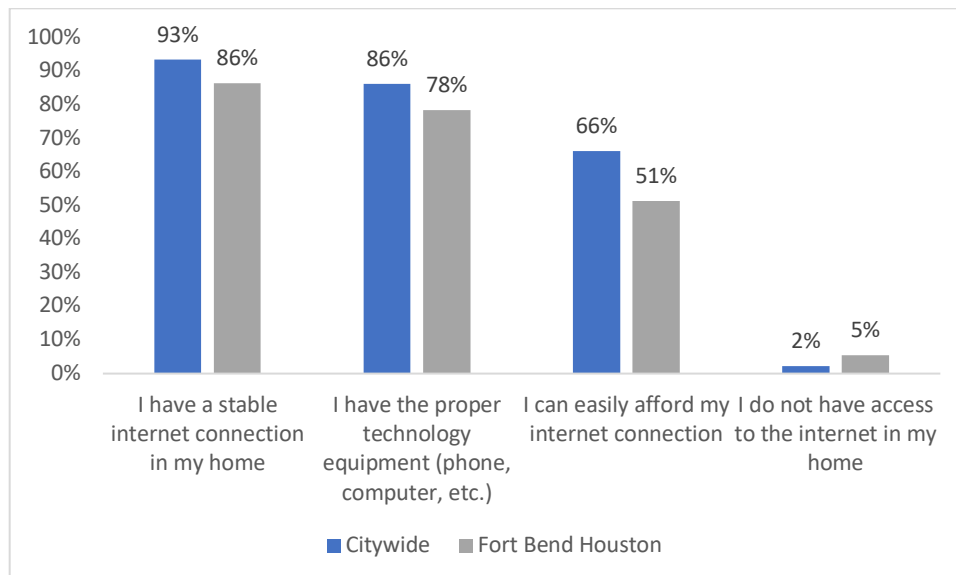




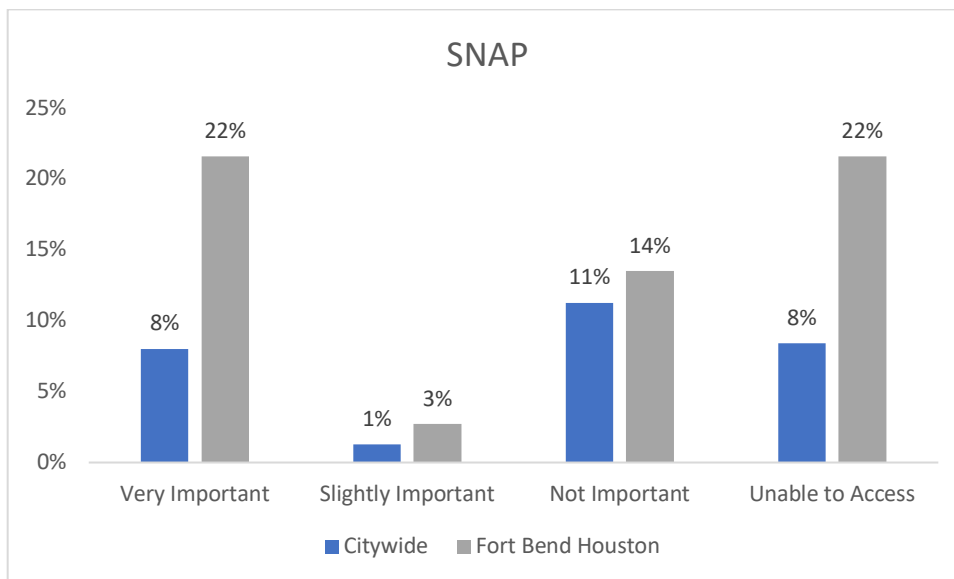
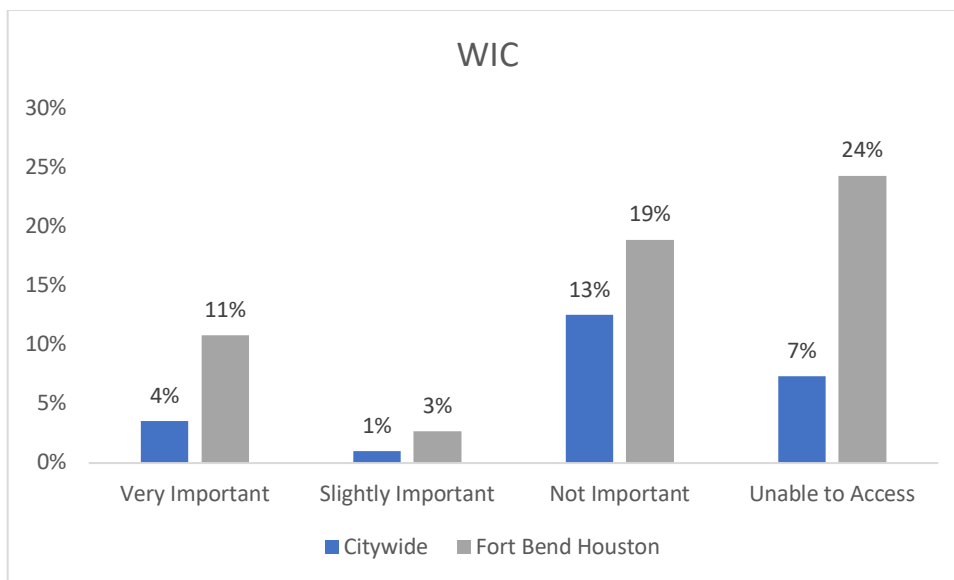
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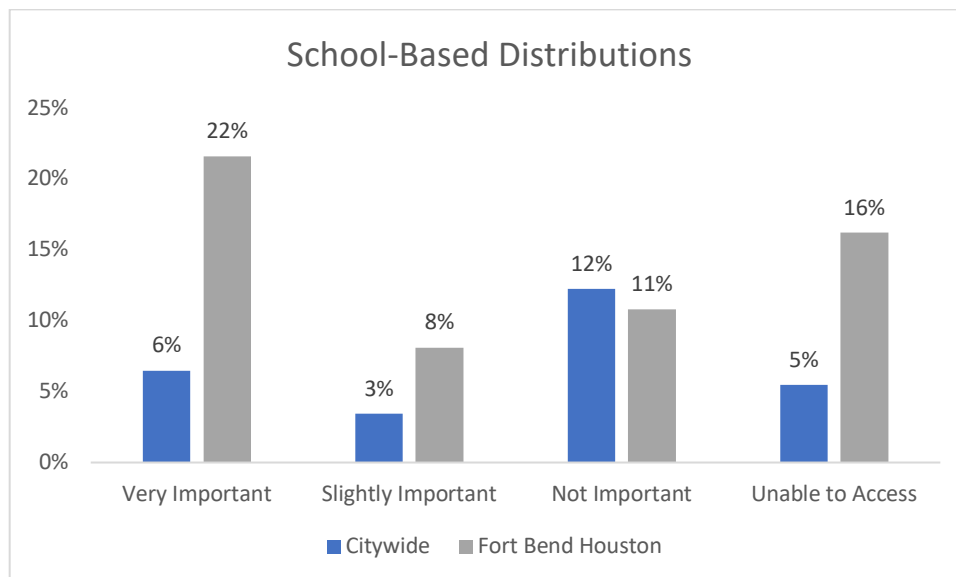
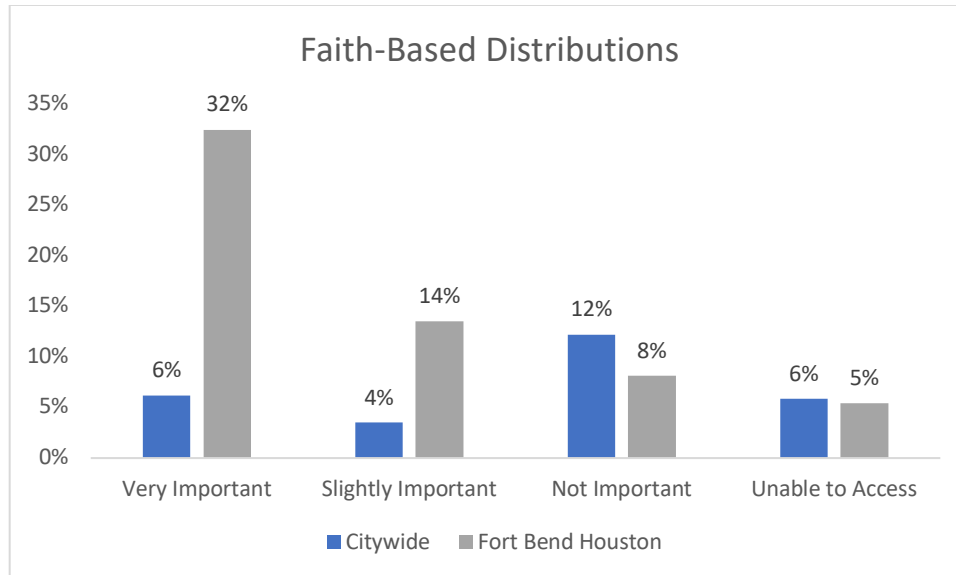
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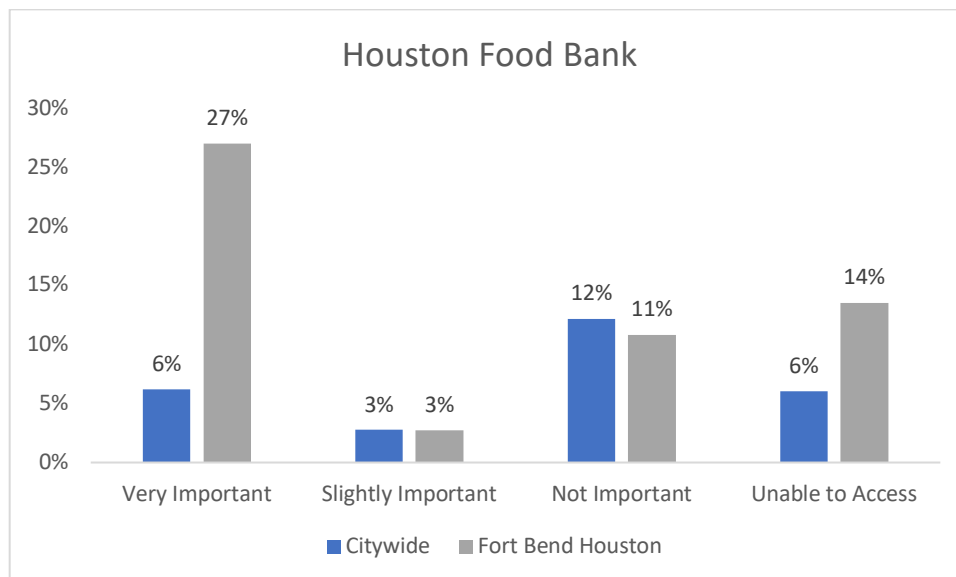
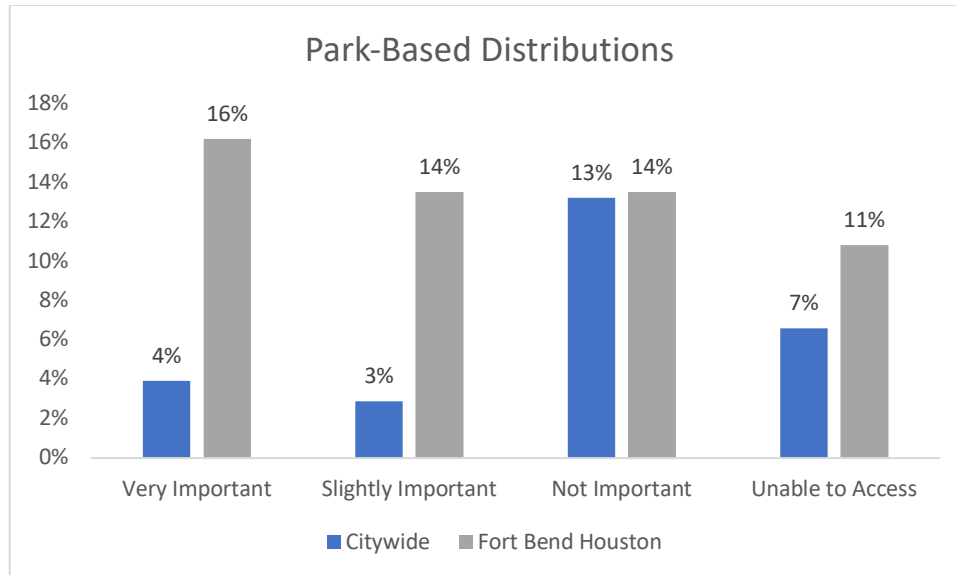
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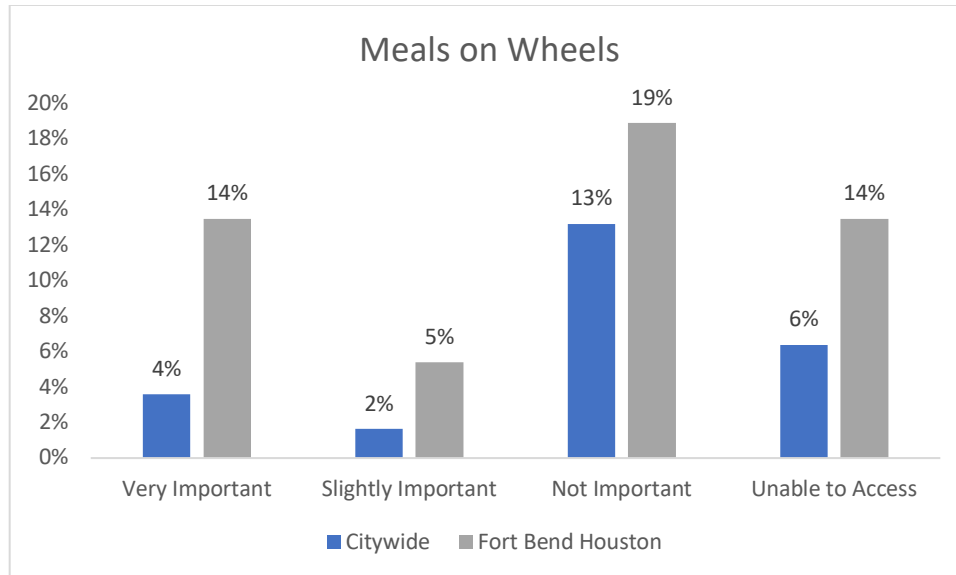
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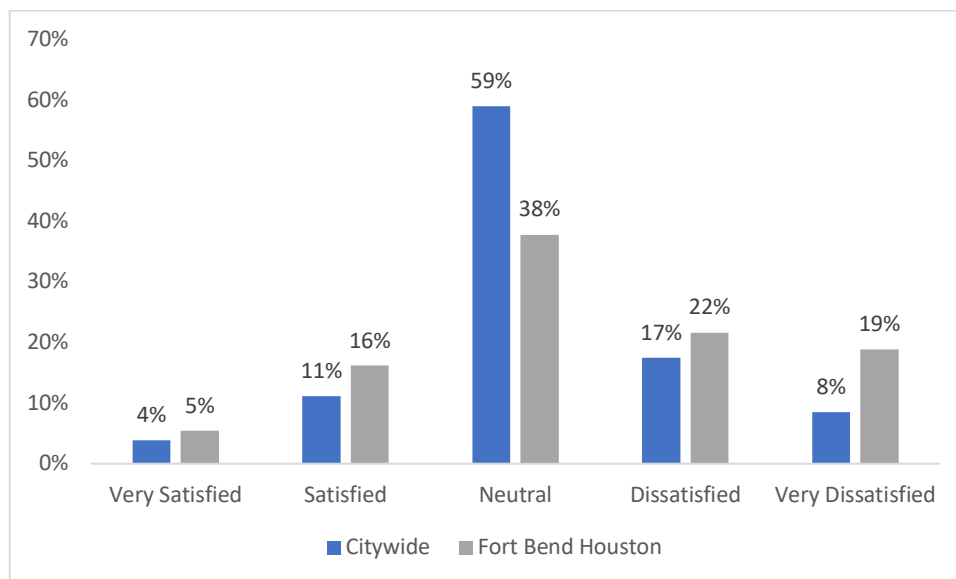
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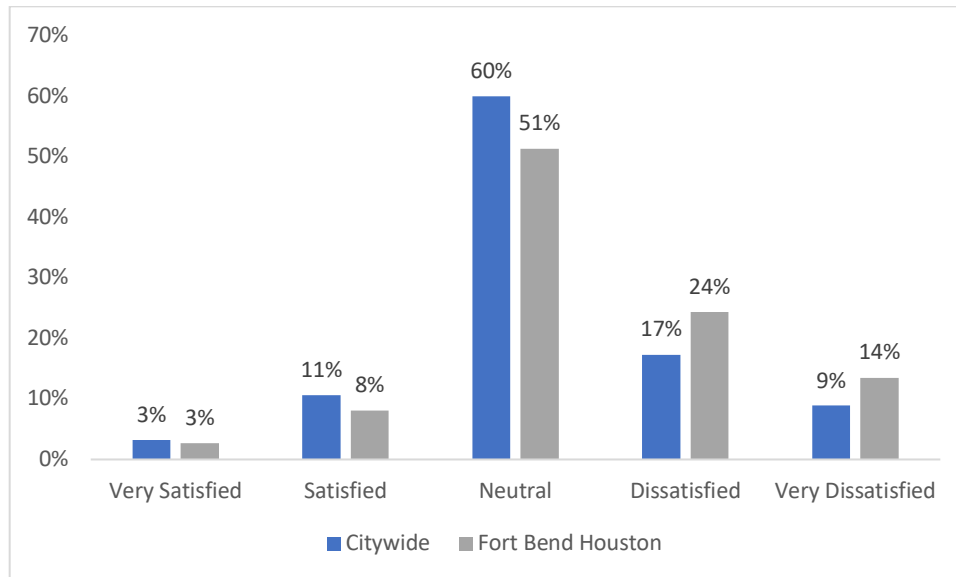
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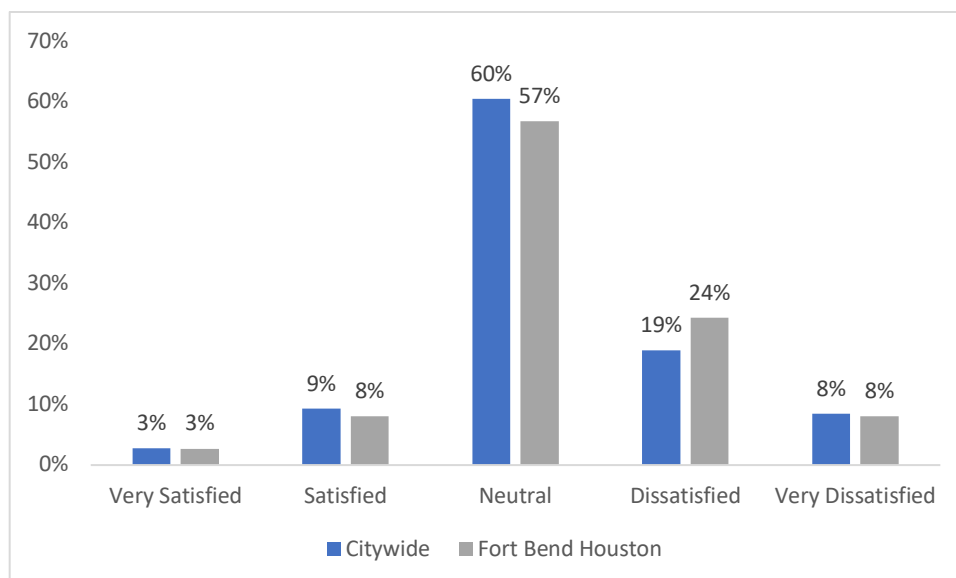
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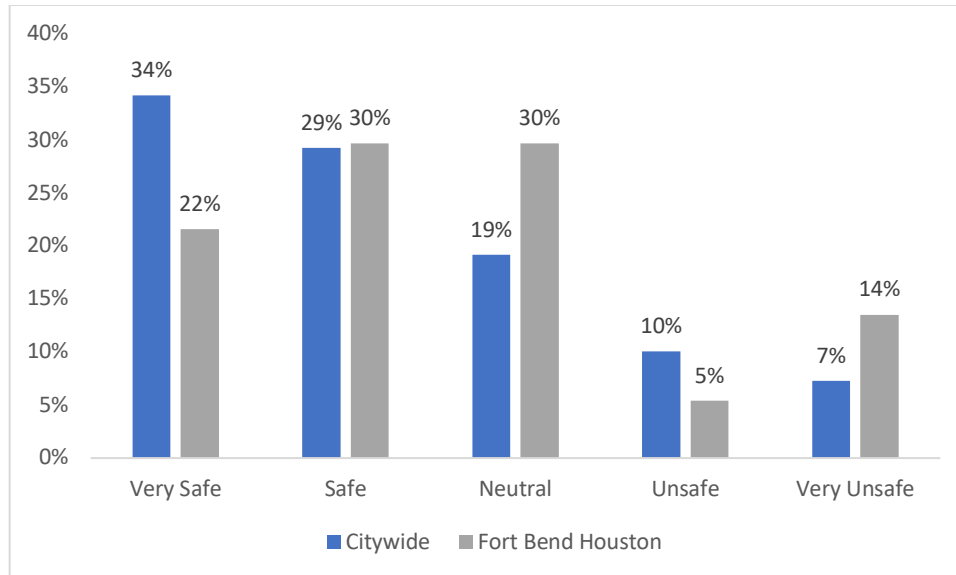
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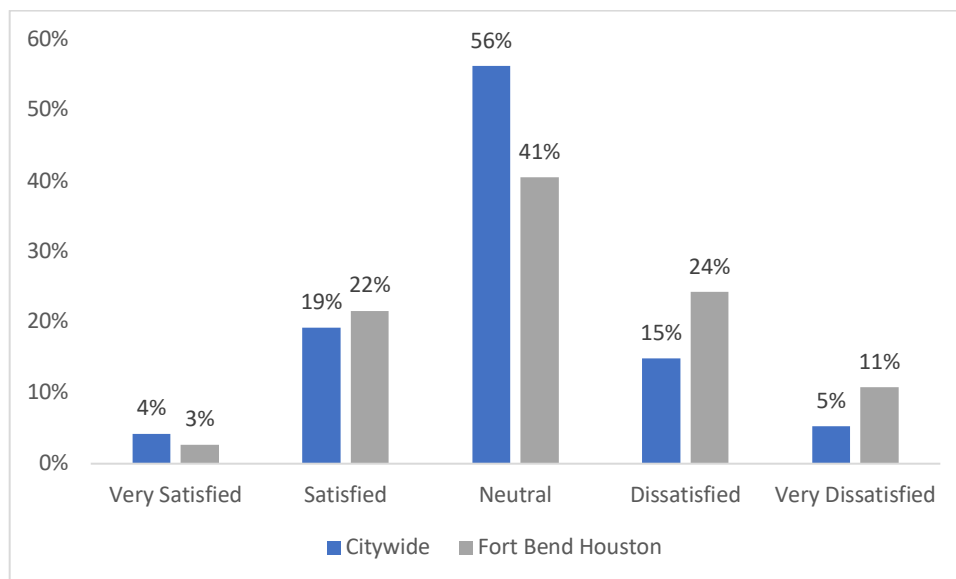
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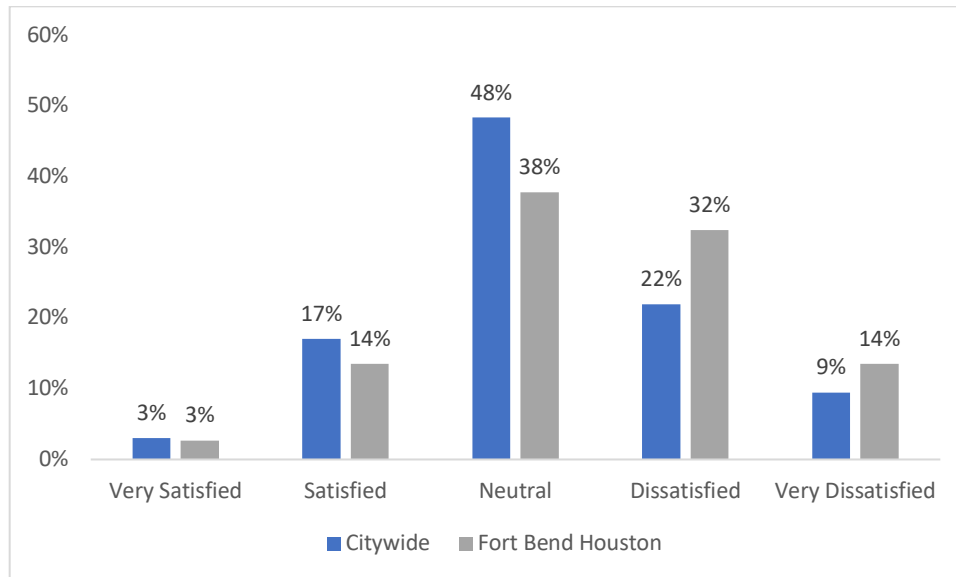
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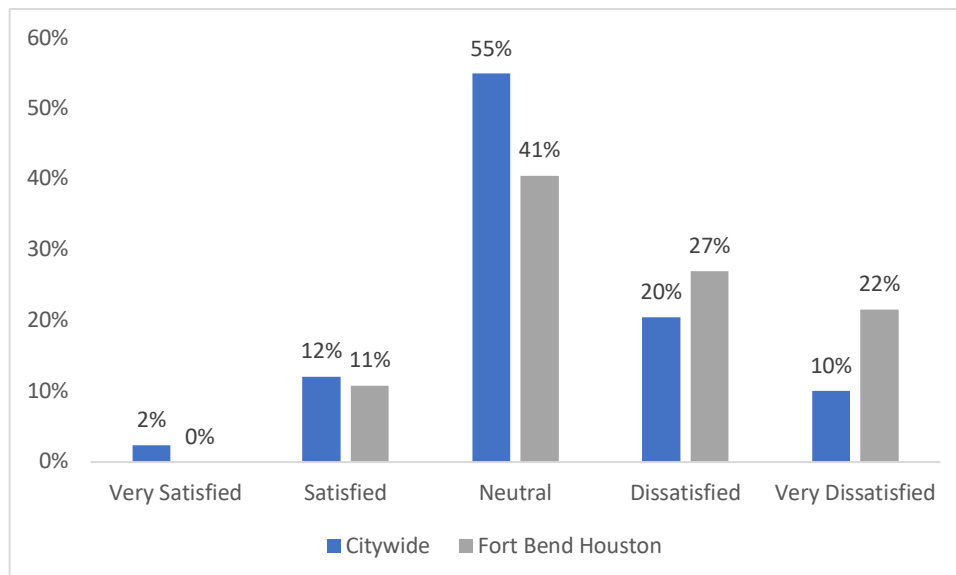
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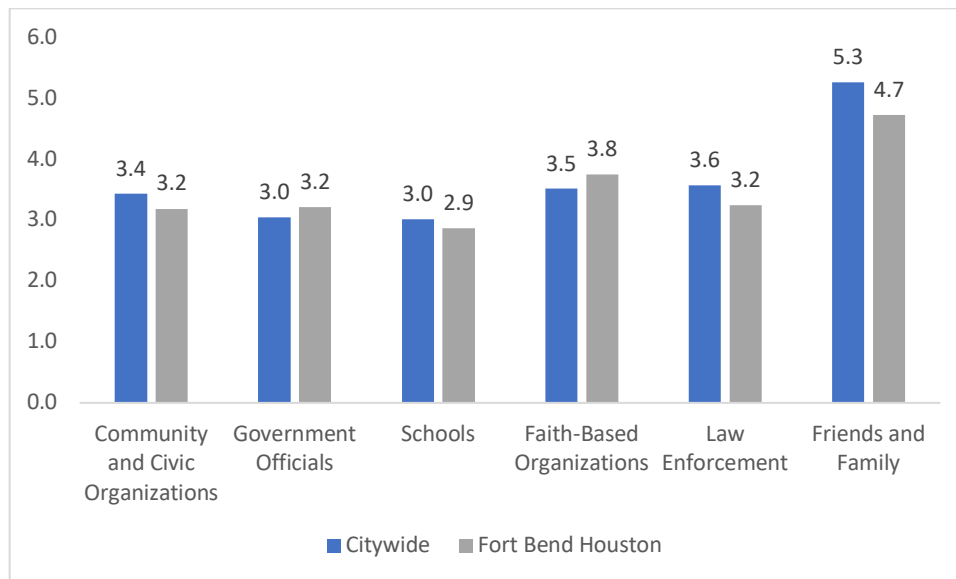


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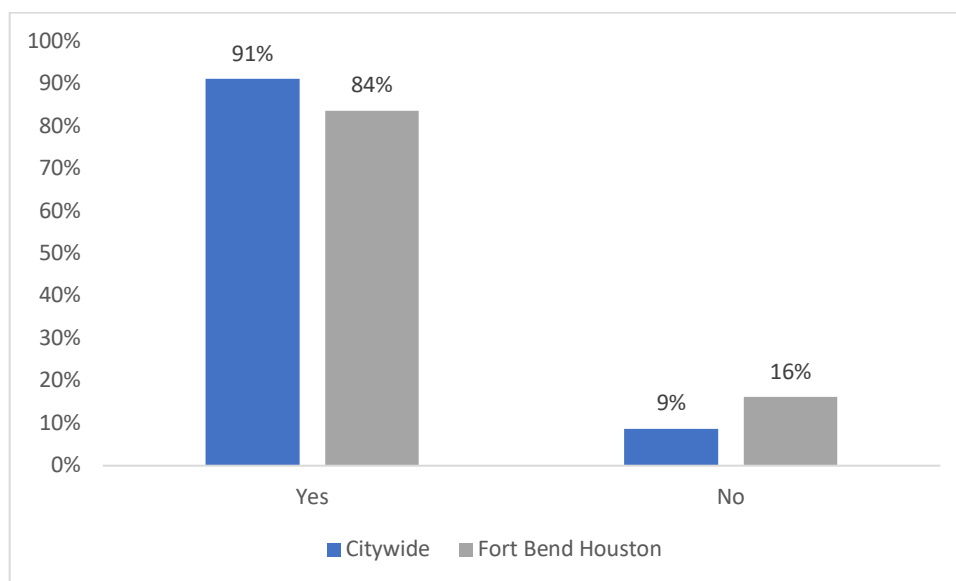




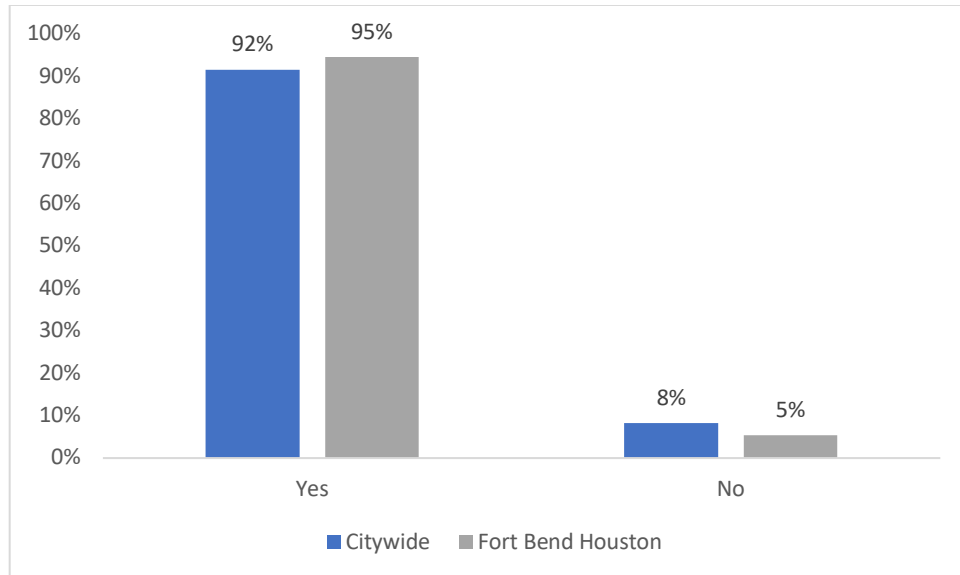
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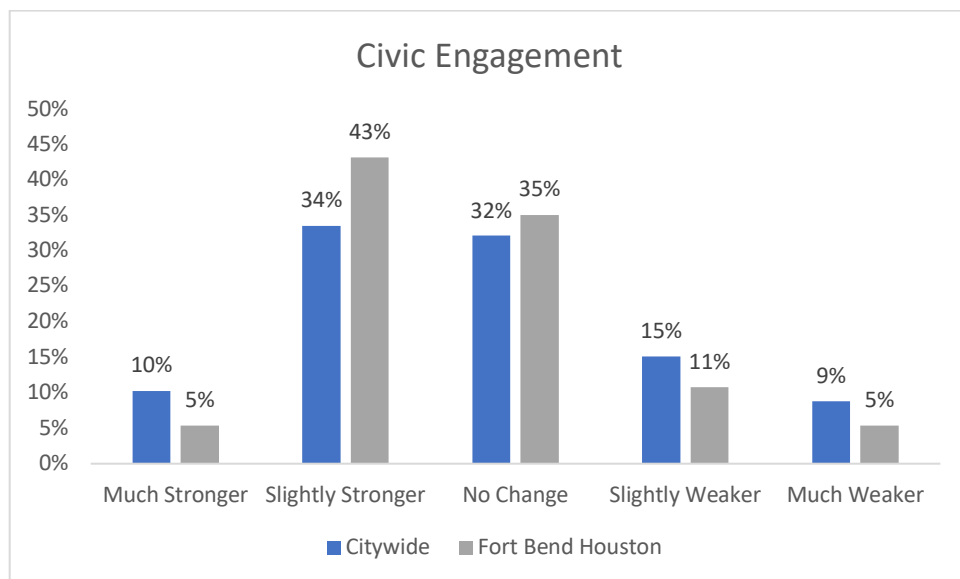
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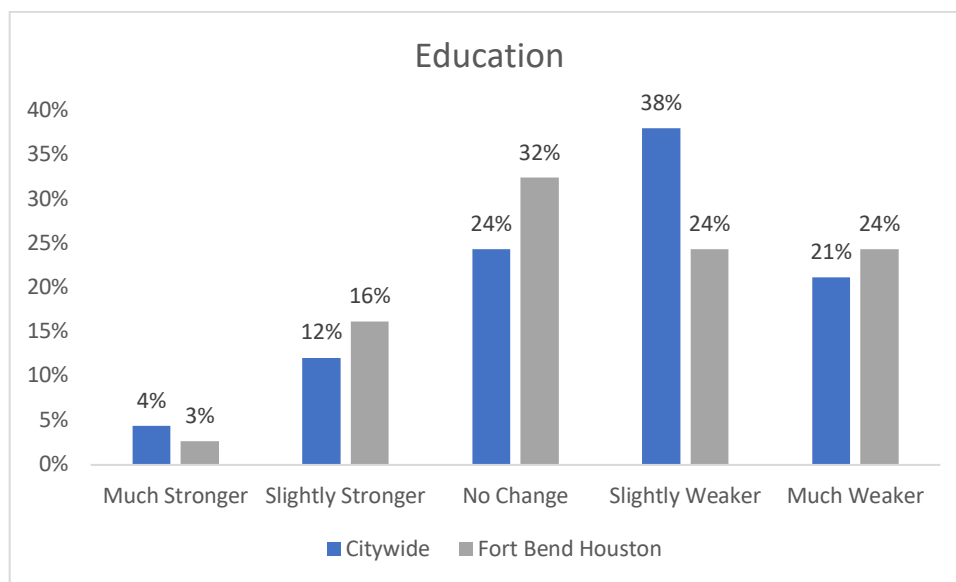
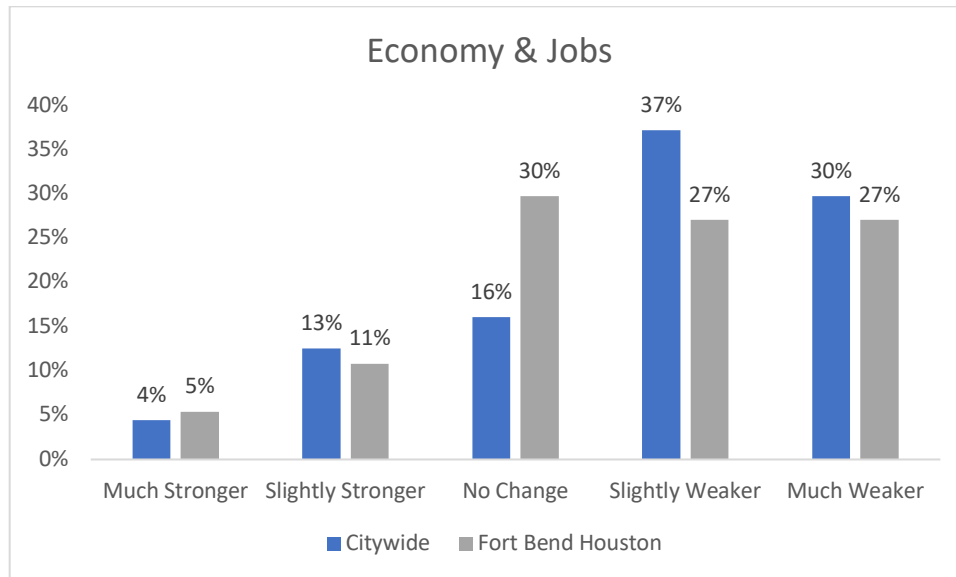
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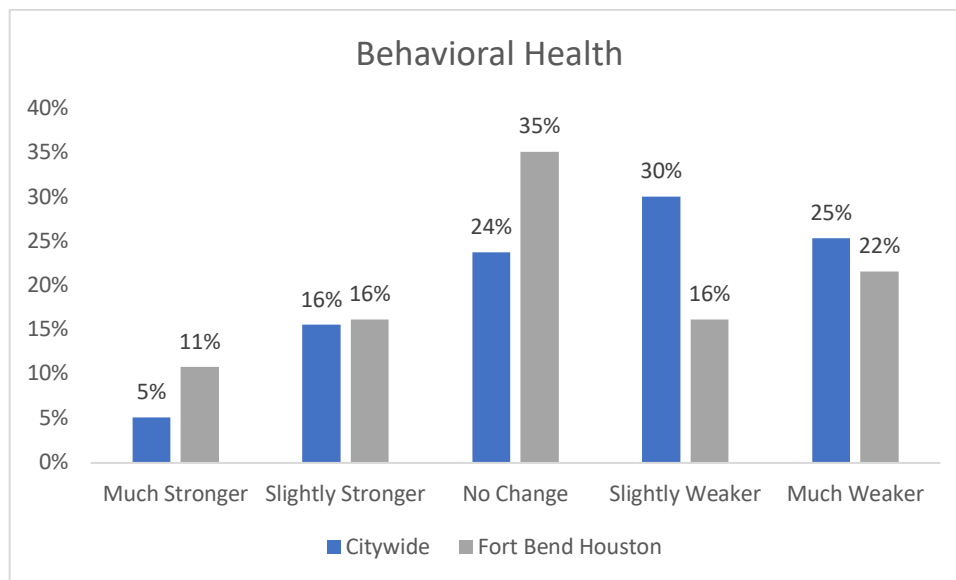
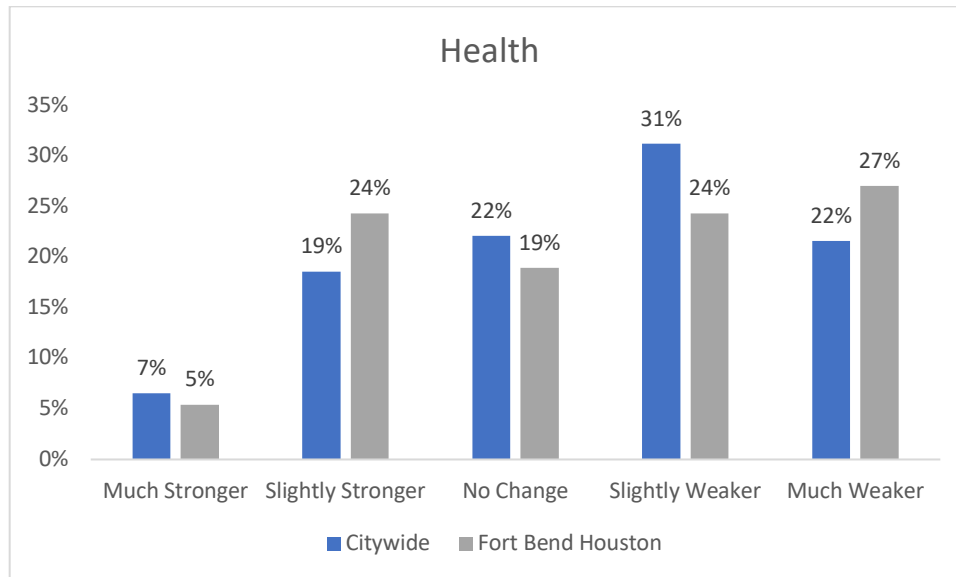
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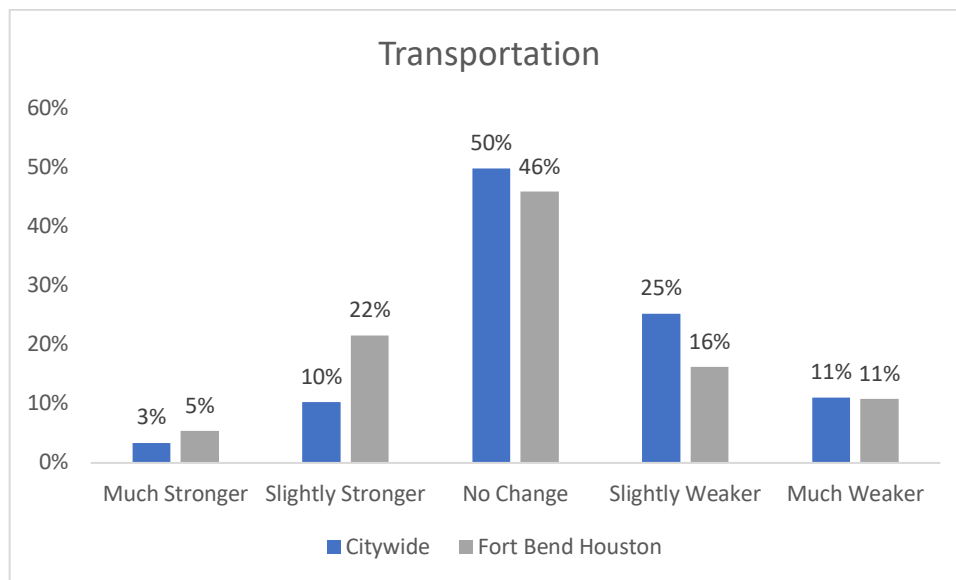
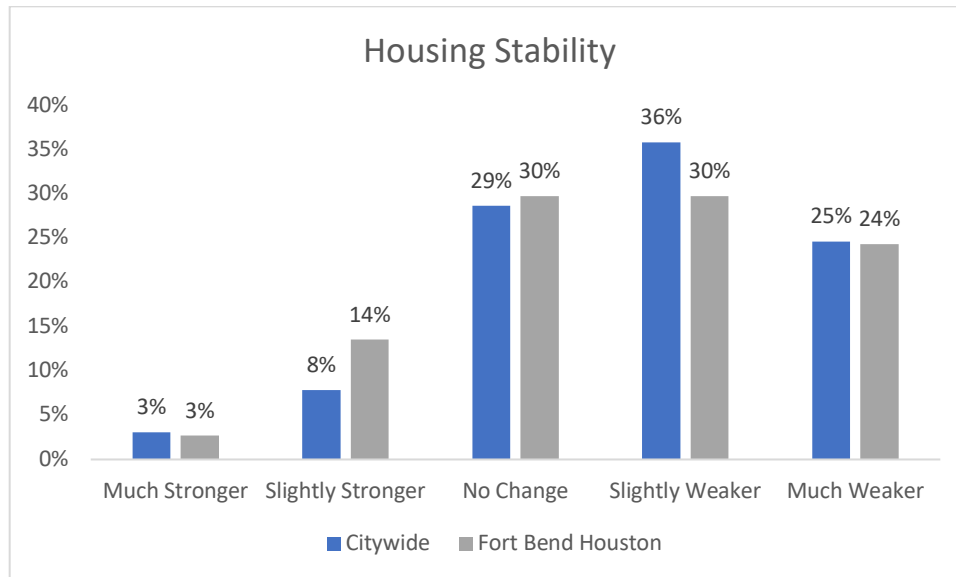
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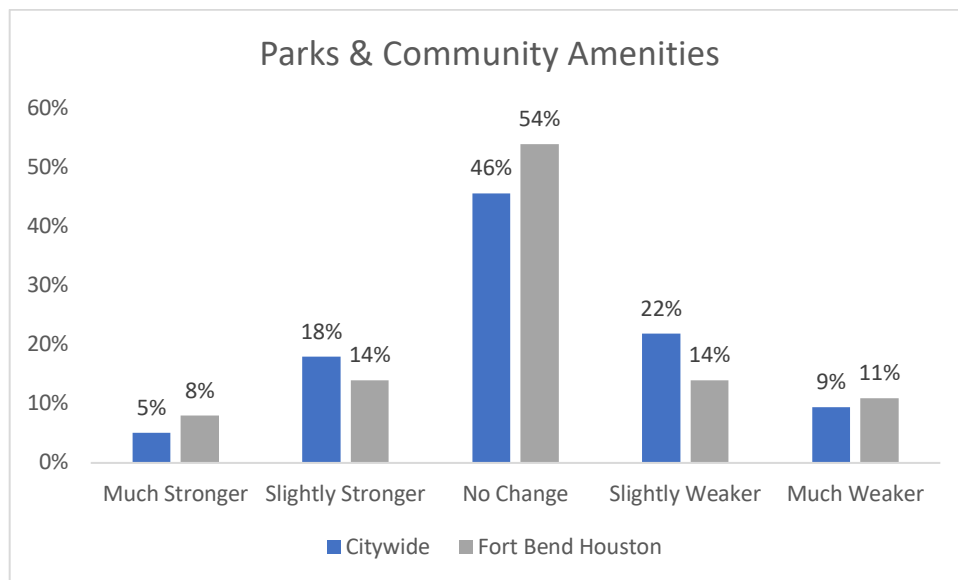
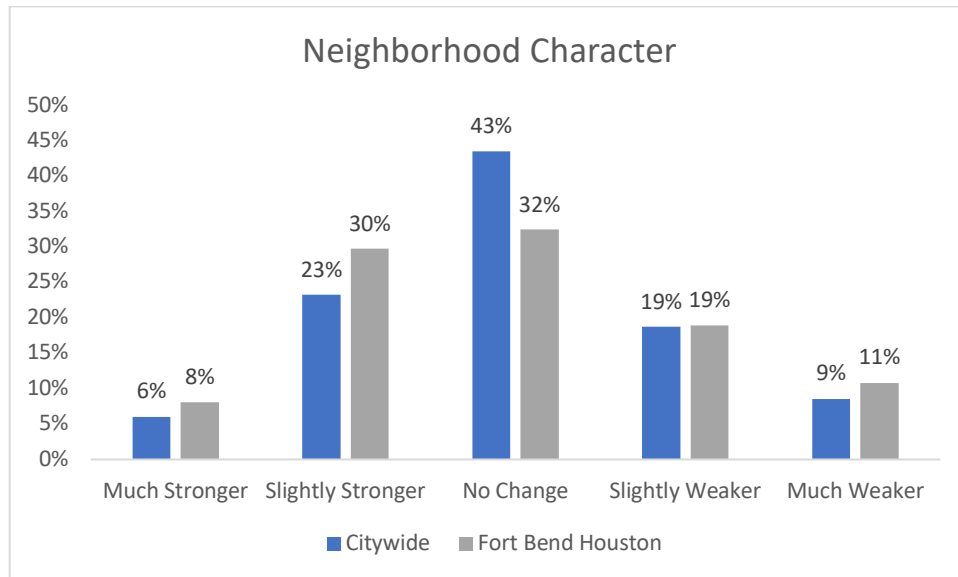
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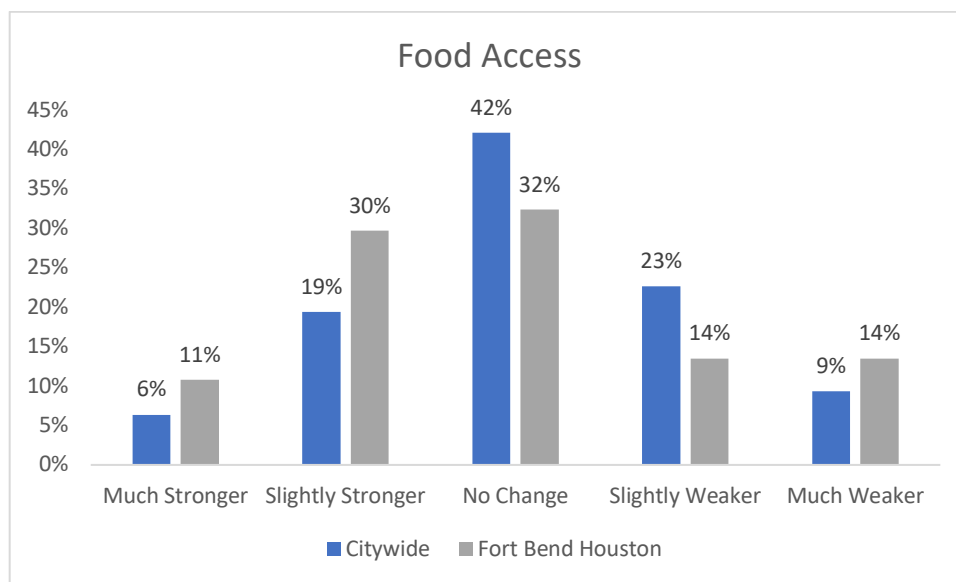
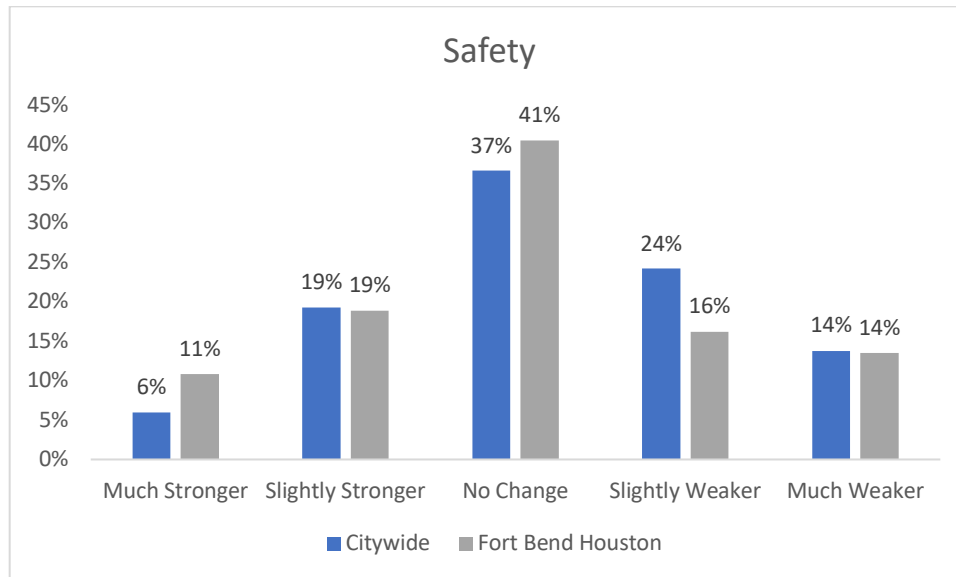
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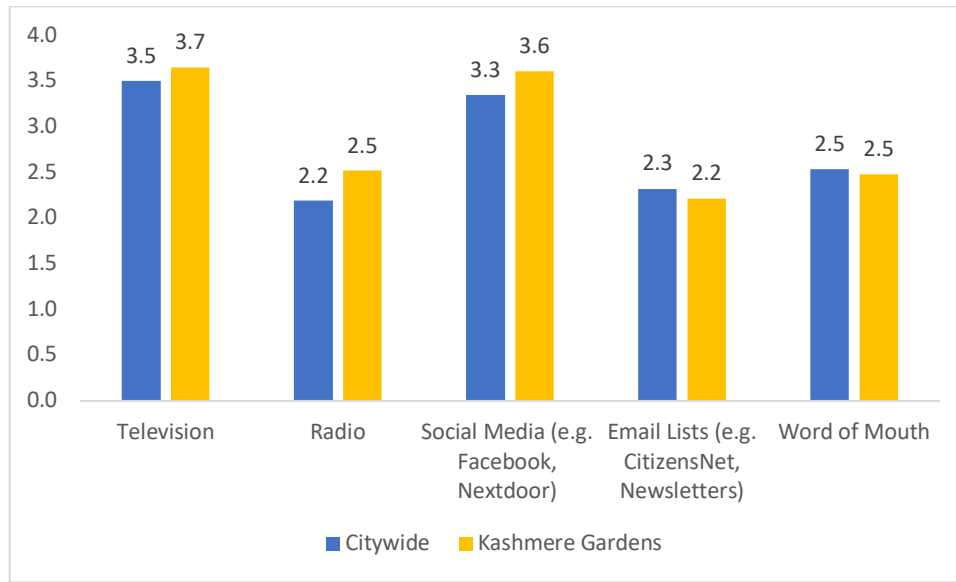
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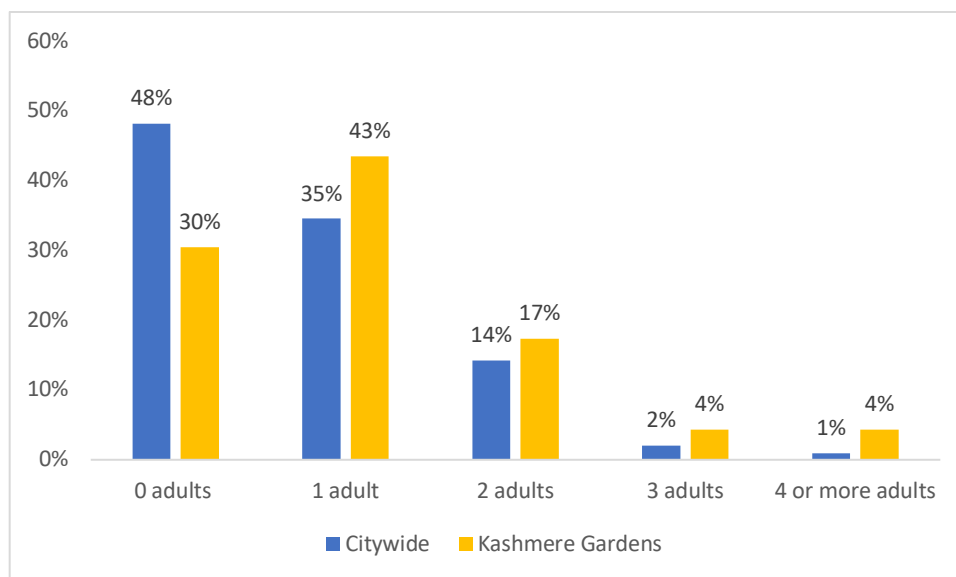
## Kashmere Gardens

23 Tracked Respondents

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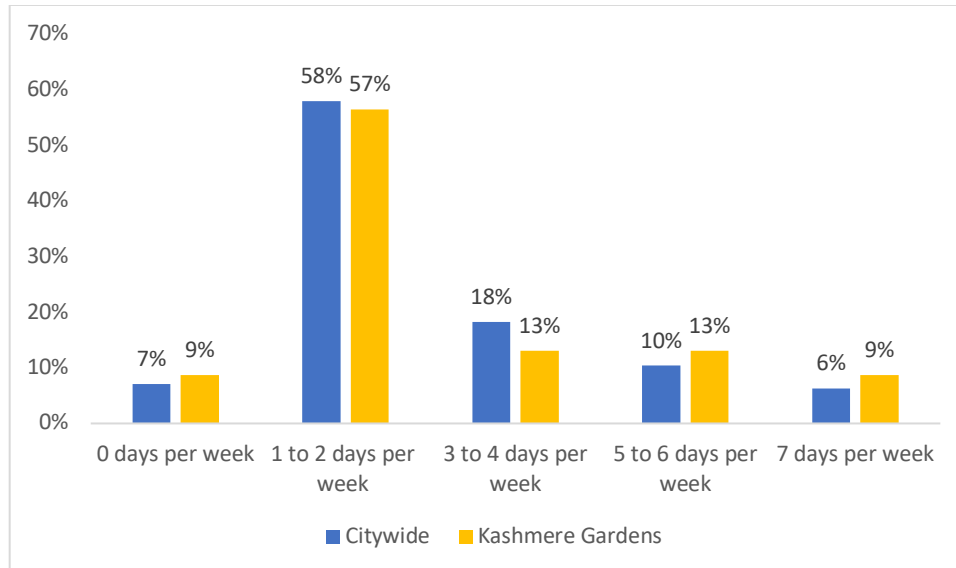


2. Of the working age adults at home, how many are essential workers who have been required to leave home to work?

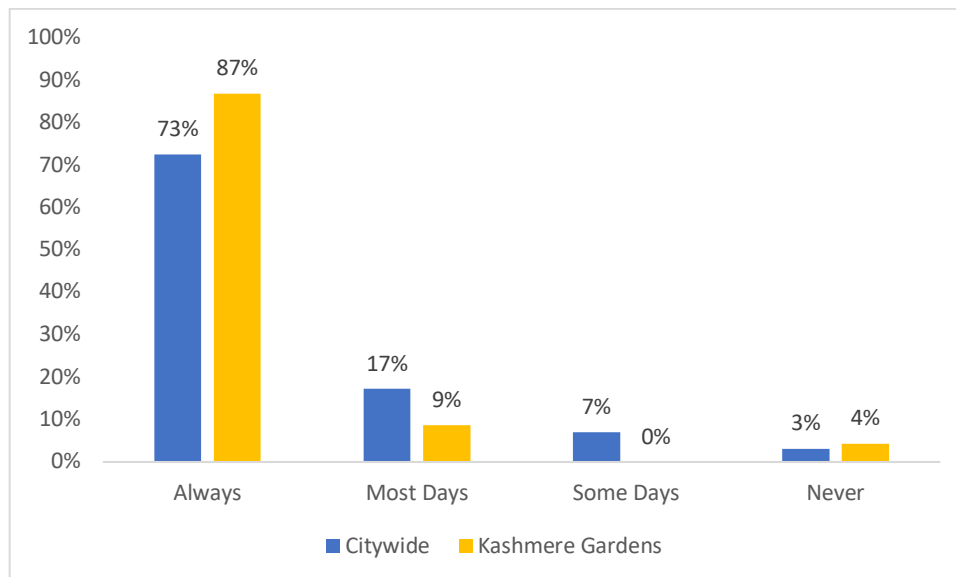




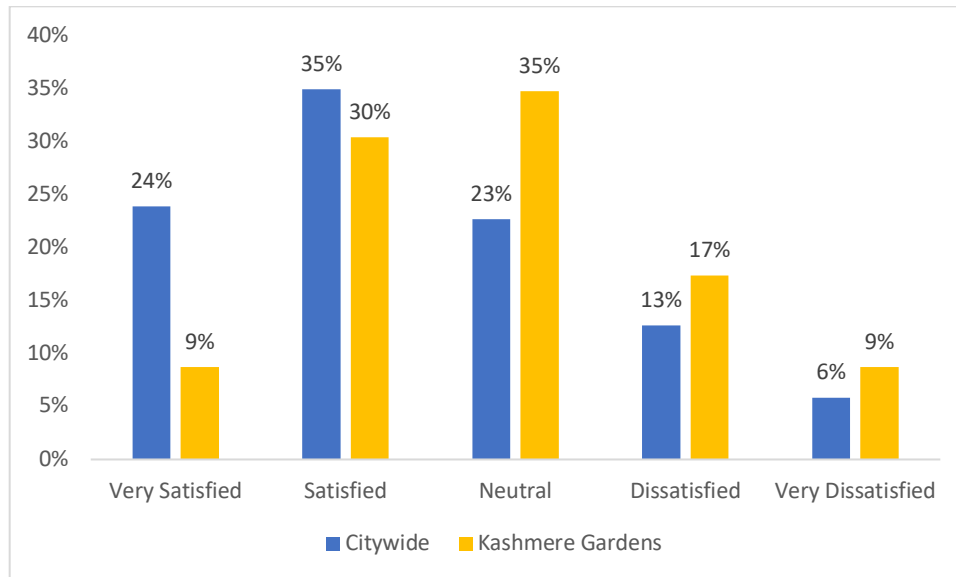
3. On average, how often have you left your home during COVID-19 outside of work?



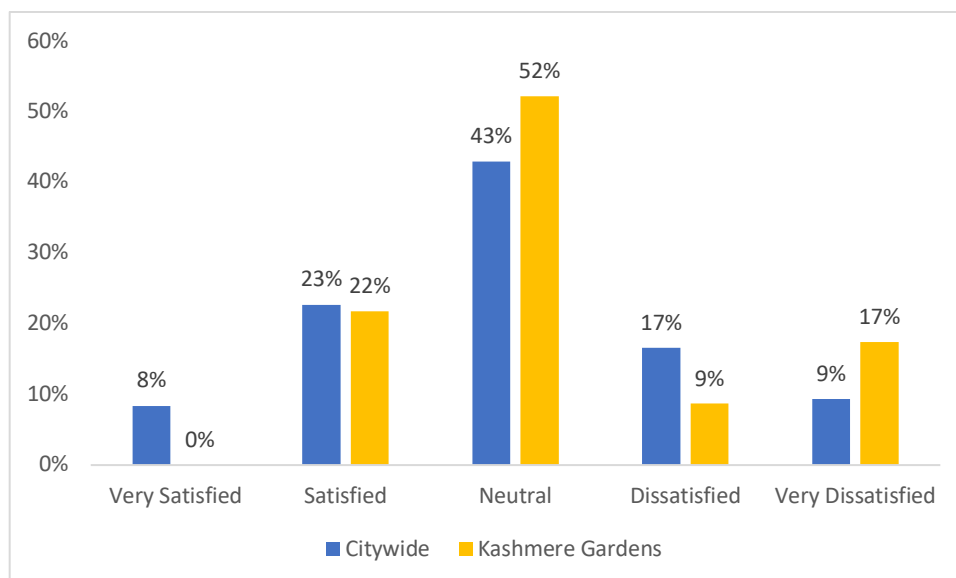
4. How often have you worn a face covering outside your home during COVID-19?



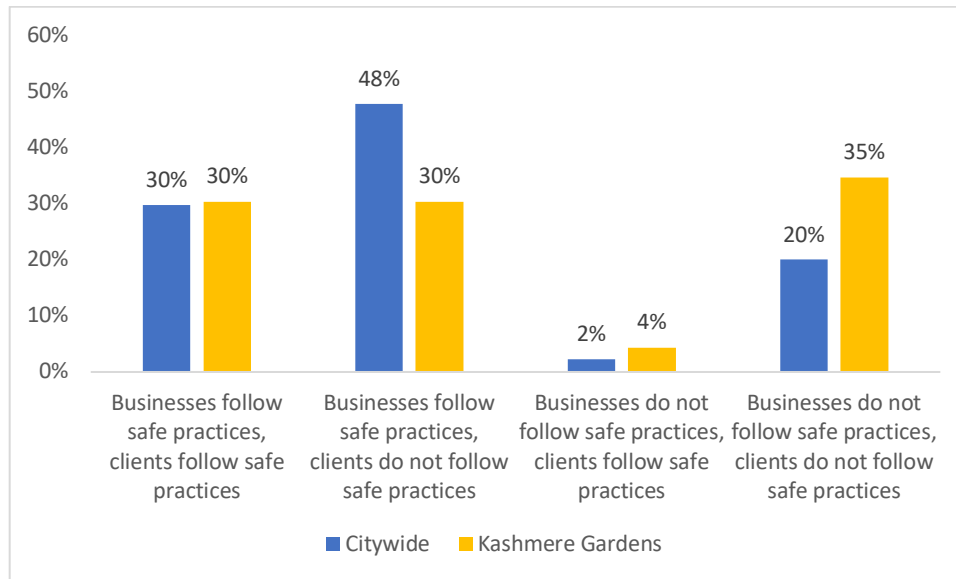
5. How satisfied are you with your ability to access personal protective equipment (PPE) such as masks and face coverings?



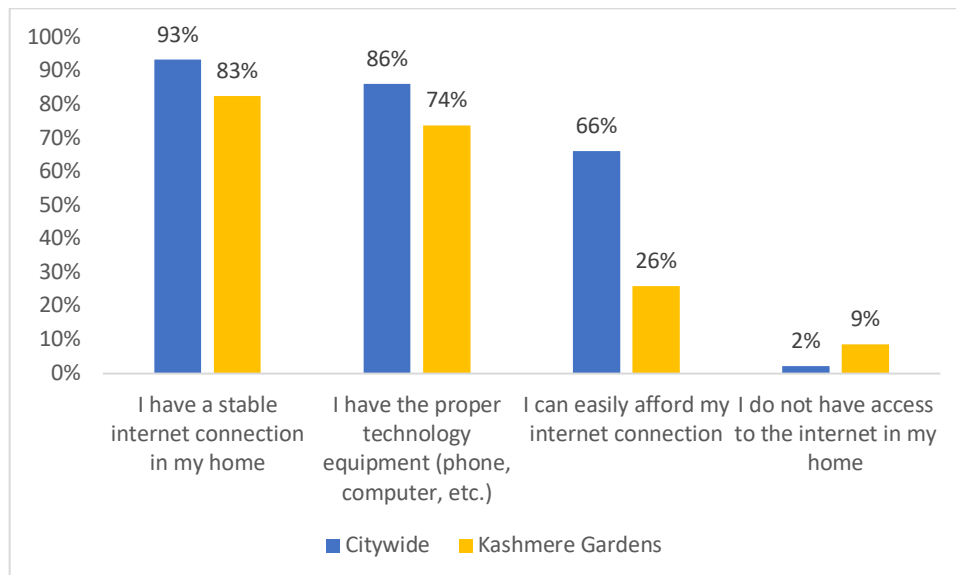
6. How satisfied are you with the number of COVID-19 testing facilities and health clinics in your community?



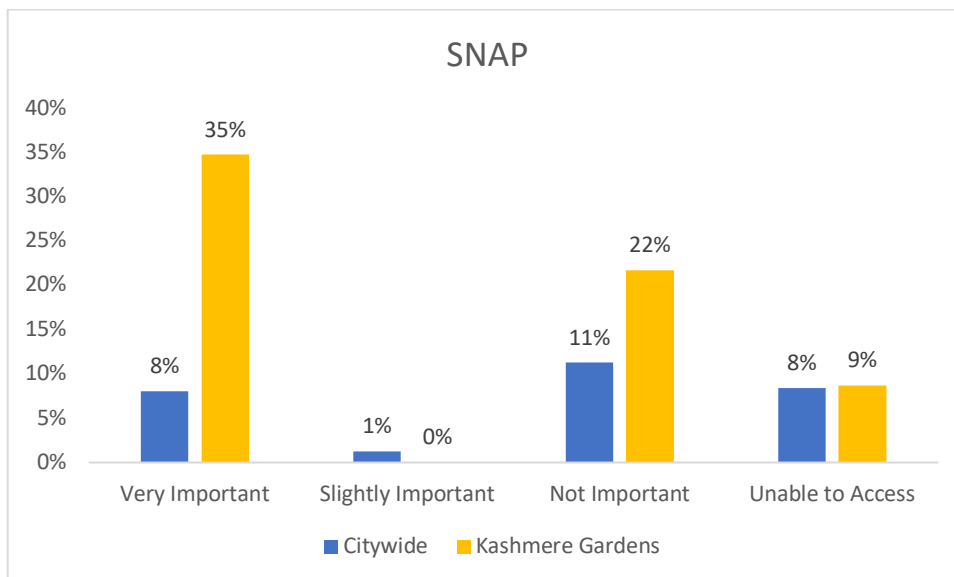
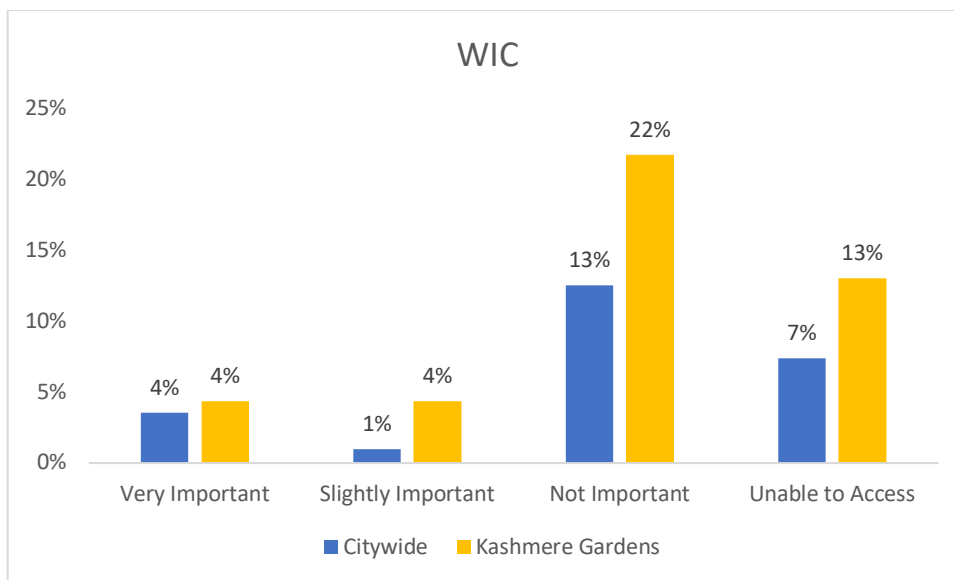
7. Recommended safe practices include wearing face coverings, practicing social distancing, and maintaining clean hands. Which of these, in general, represents the safety of the practices between businesses and clients in your community?



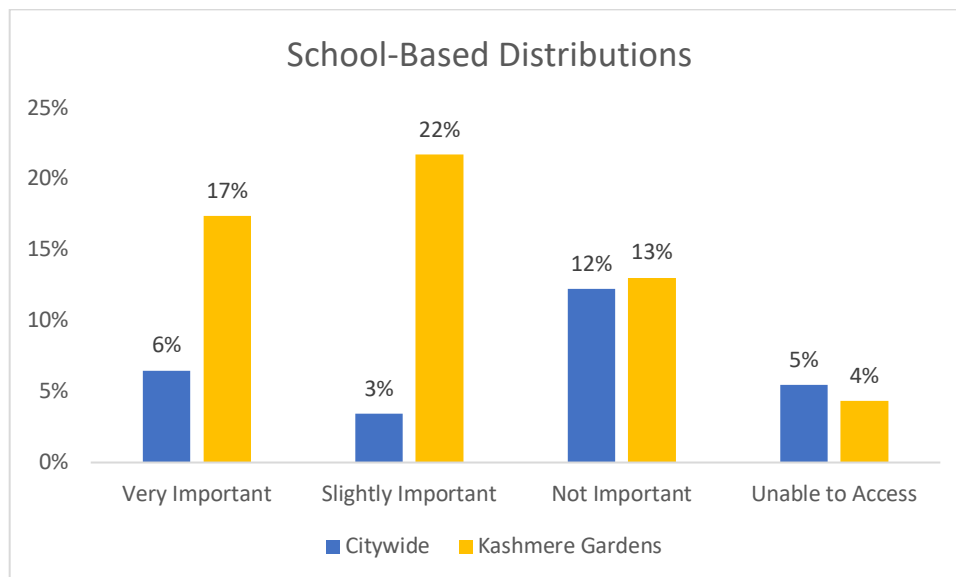
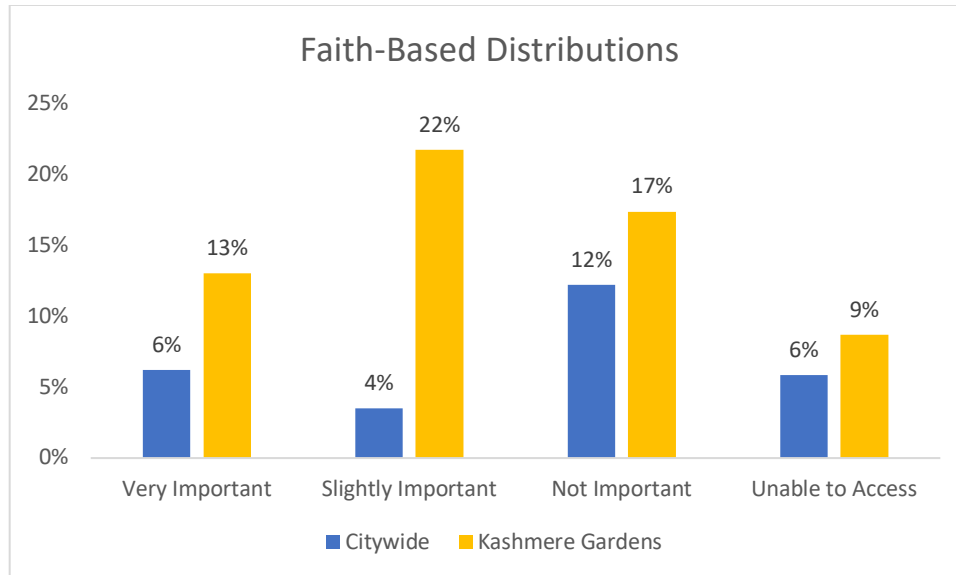
8. Access to technology is considered essential during this period. Select all of the options below that apply to your household.



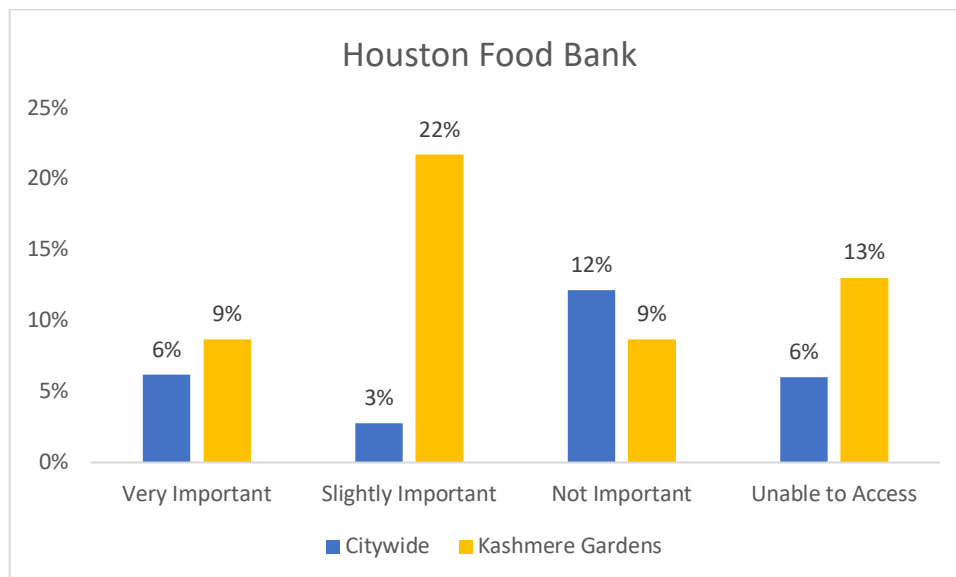
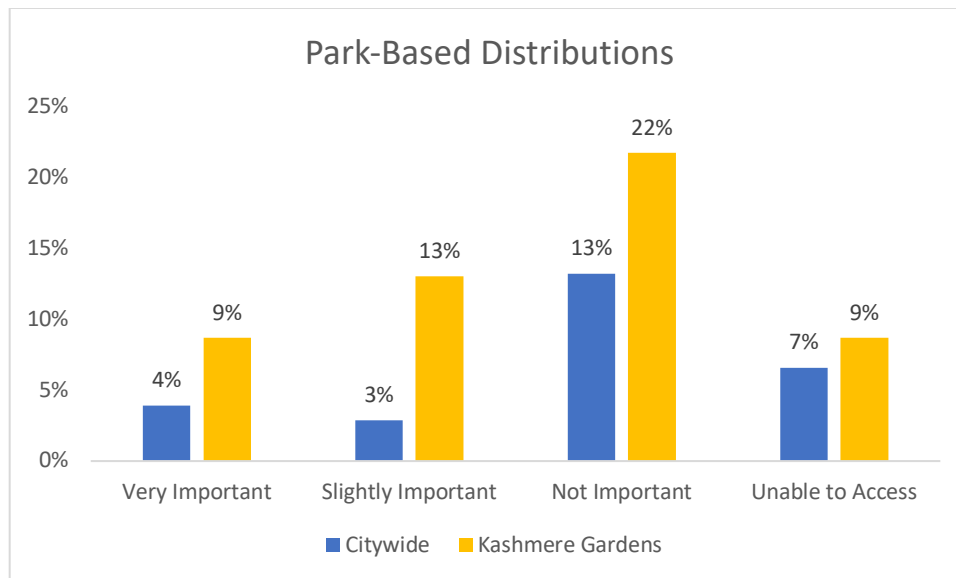
## 9. How important have these resources been to feed your family?



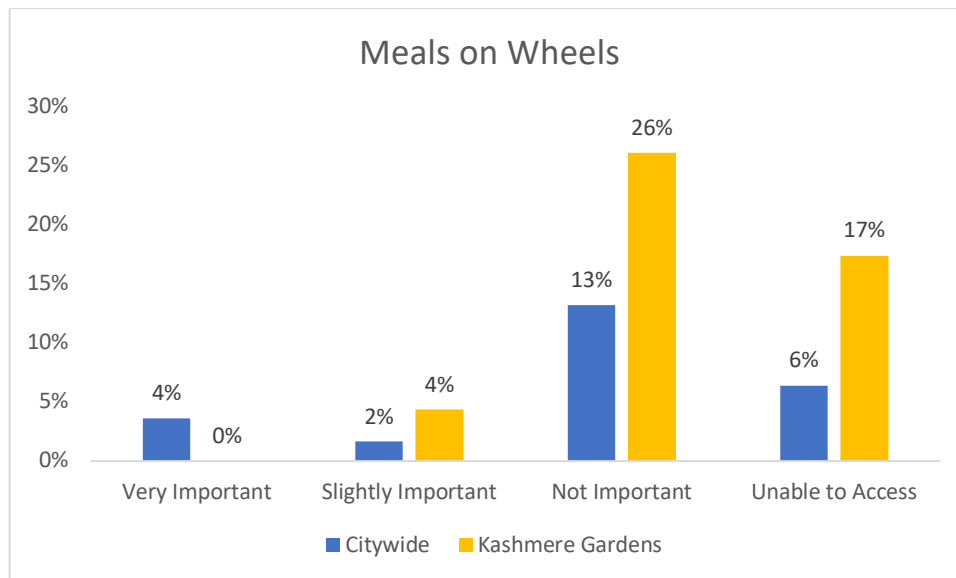
## 9. How important have these resources been to feed your family? (cont.)



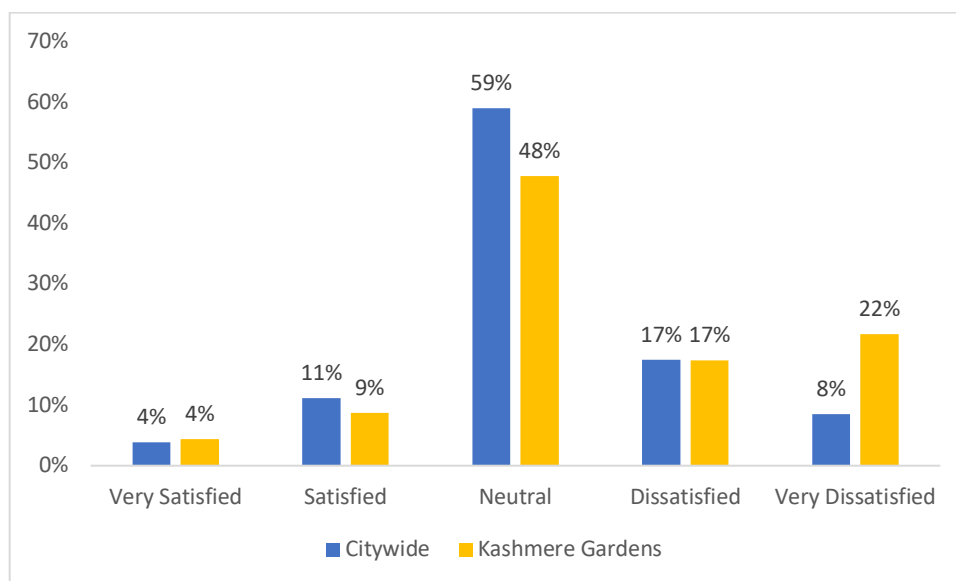
## 9. How important have these resources been to feed your family? (cont.)



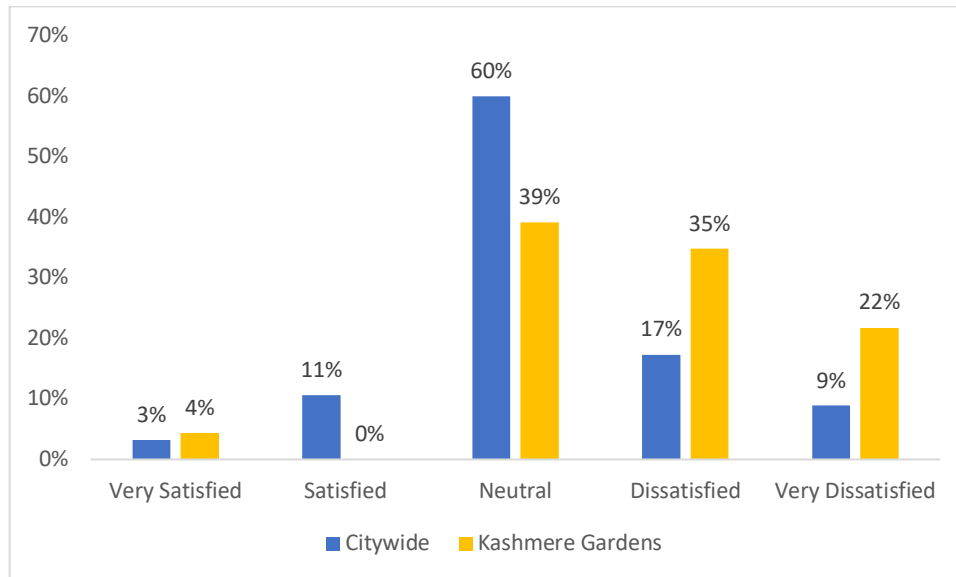
## 9. How important have these resources been to feed your family? (cont.)



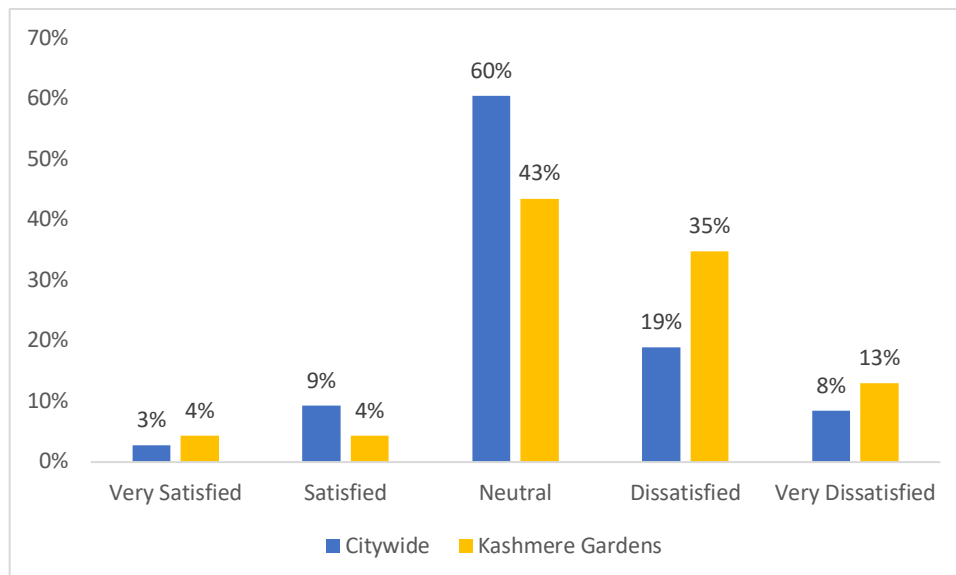
## 10. How satisfied are you with the resources available in your community for people facing housing instability?



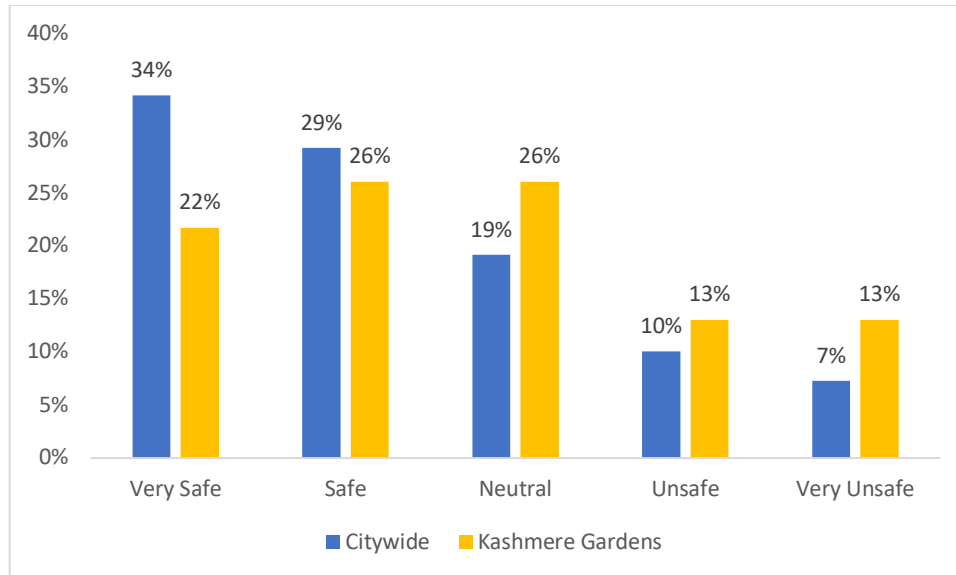
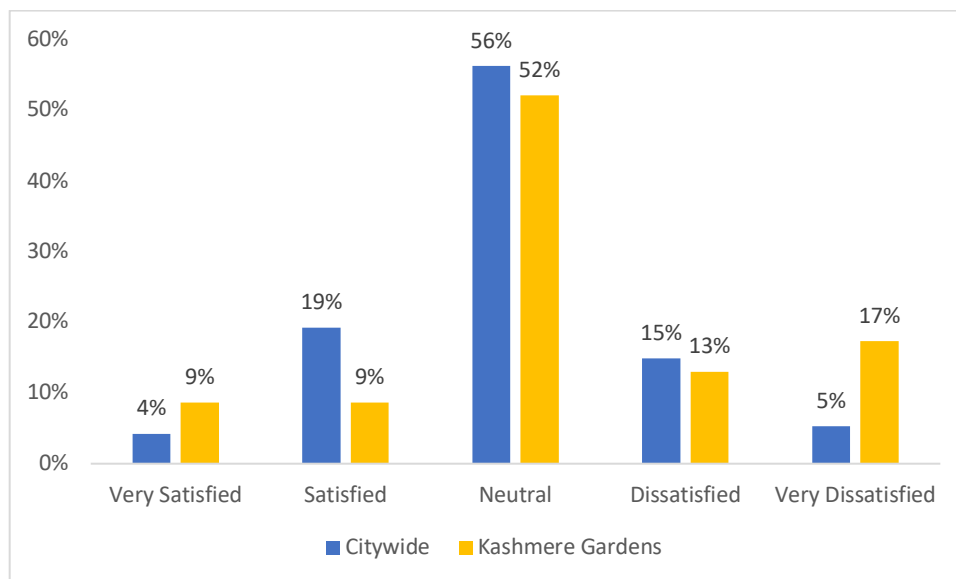
11. How satisfied are you with the activities available in your community to support the children and youth this summer?



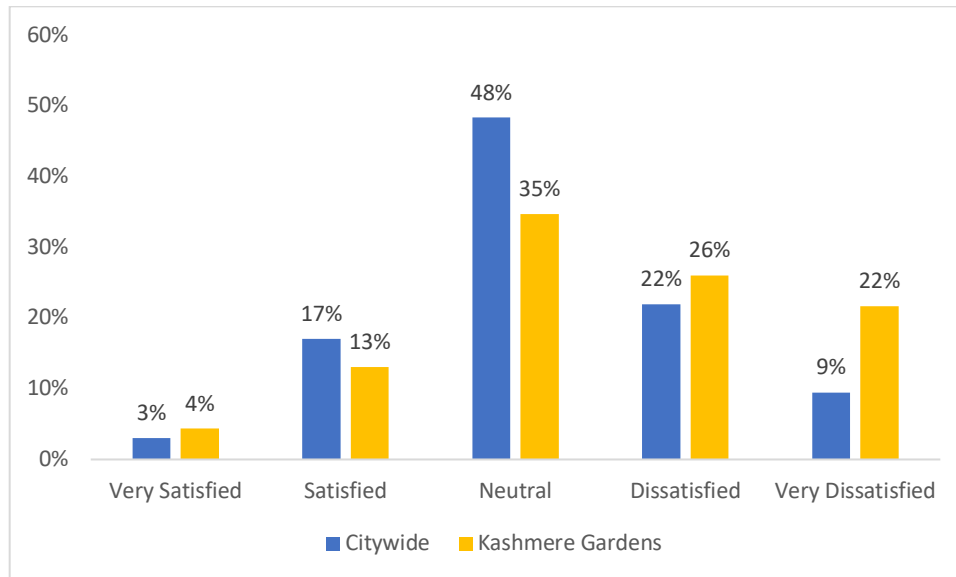
12. How satisfied are you with the resources available in your community for people experiencing violence in their home (e.g. elderly, domestic, and child violence)?



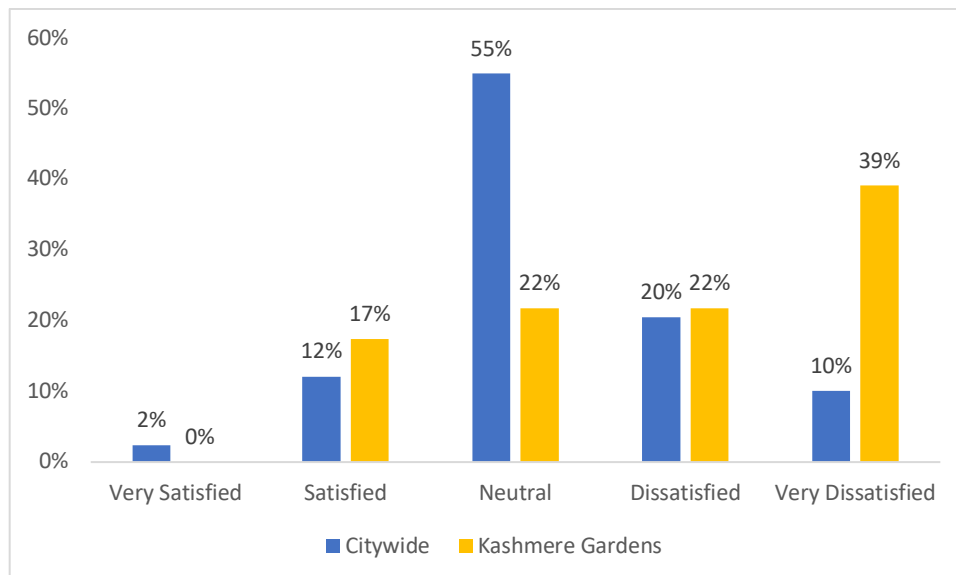


**13. How safe do you feel calling the Houston Police Department?****14. How satisfied are you with the networks activated in your community to support people who are isolated and in need?**

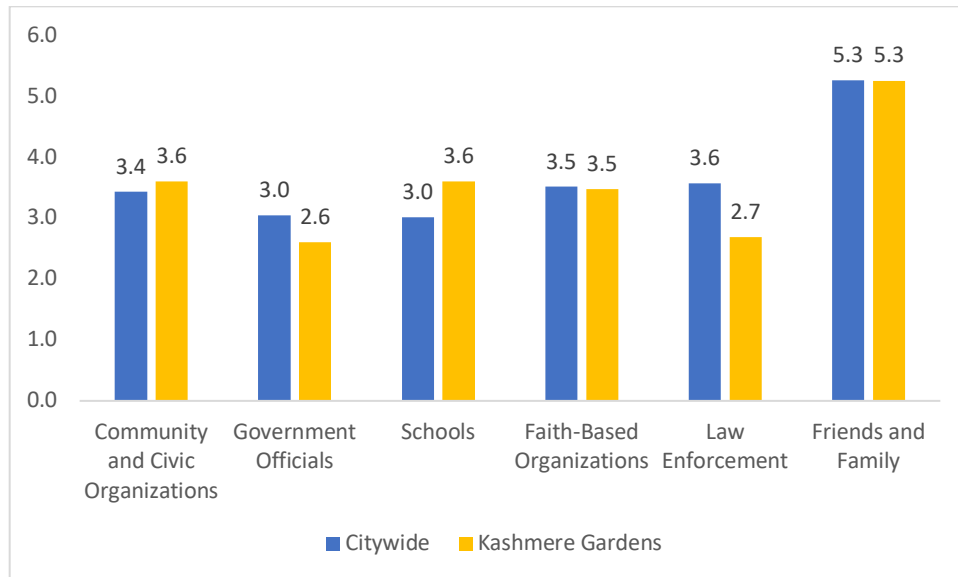
15. How satisfied are you with the resources available in your community to support small businesses?



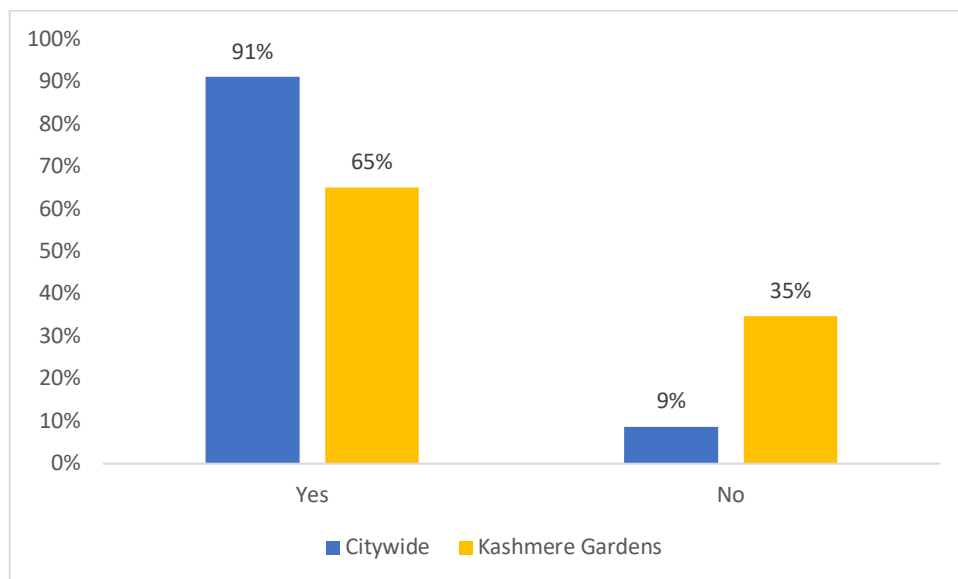
16. How satisfied are you with the employment support available in your community that can help those who need work to find a job?



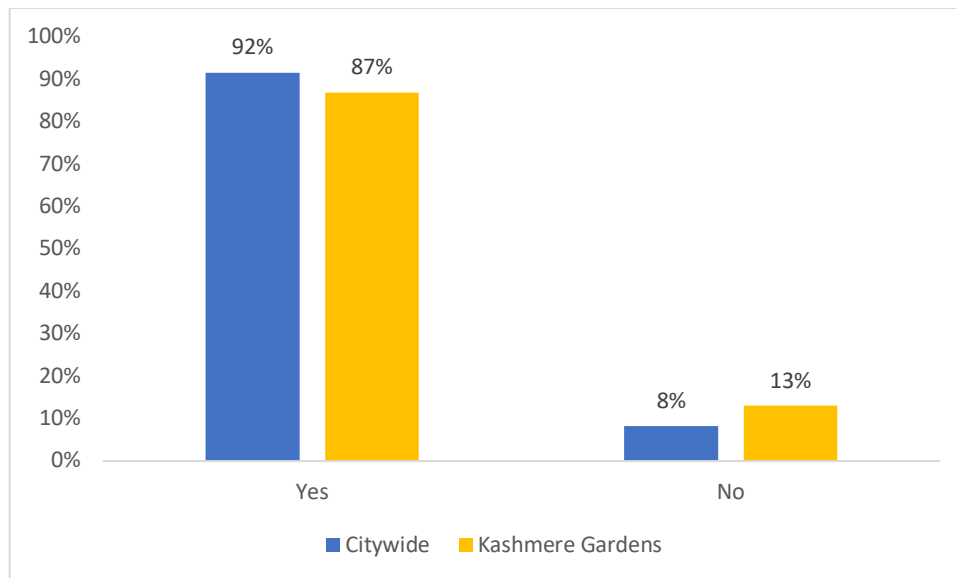
17. Who do you most trust to go to for help in your community? Rank 1 to 6 with 6 being most important and 1 being least important.



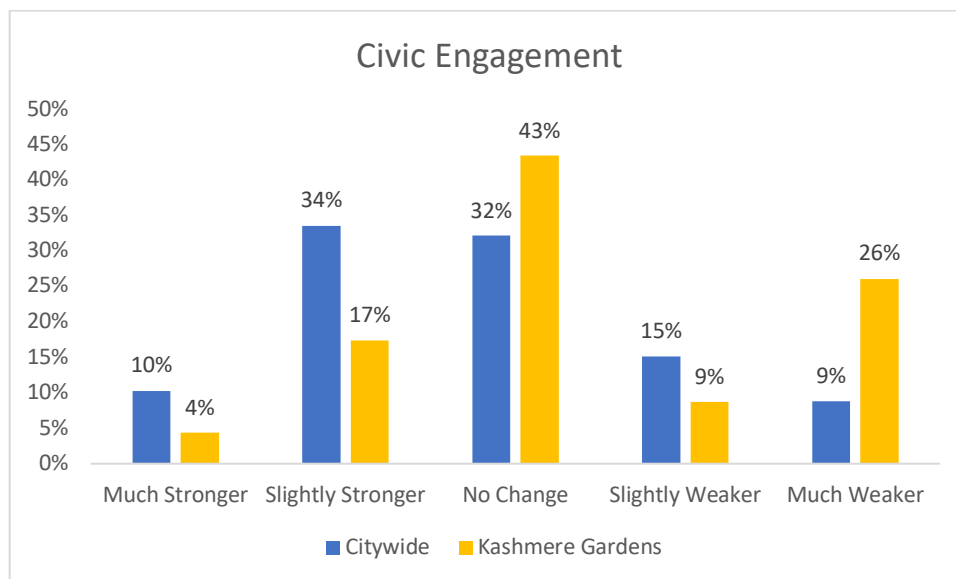
18. Are you registered to vote in the election?



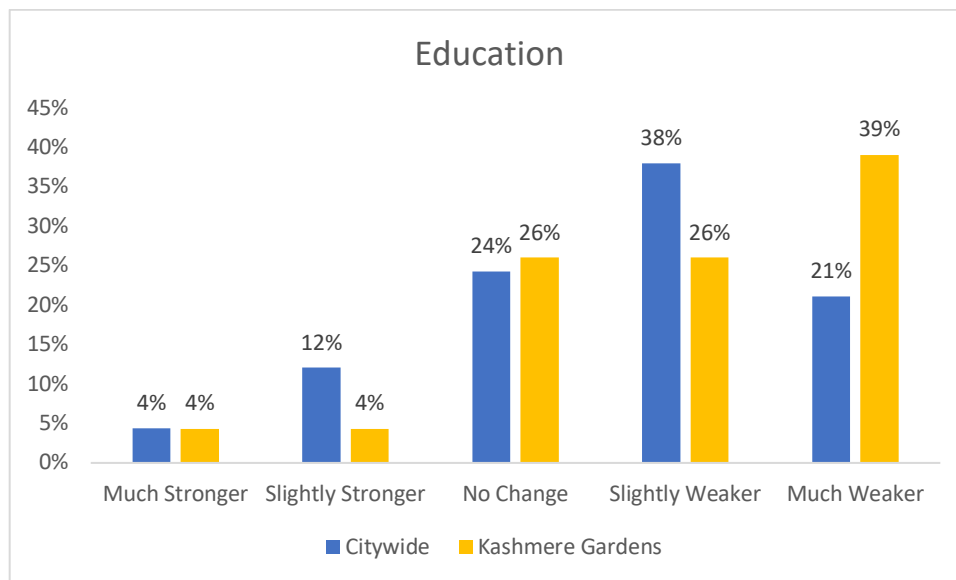
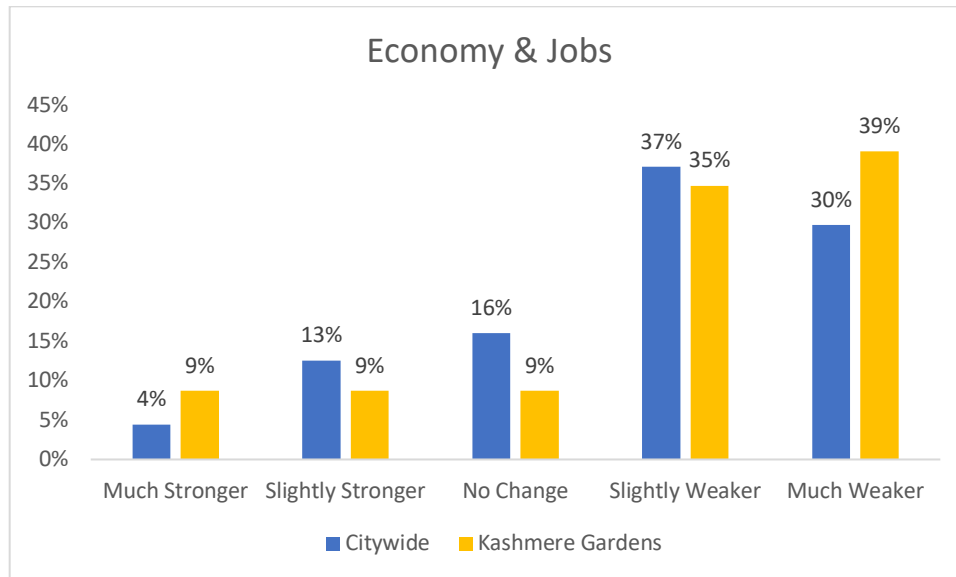
## 19. Have you completed the US Census?



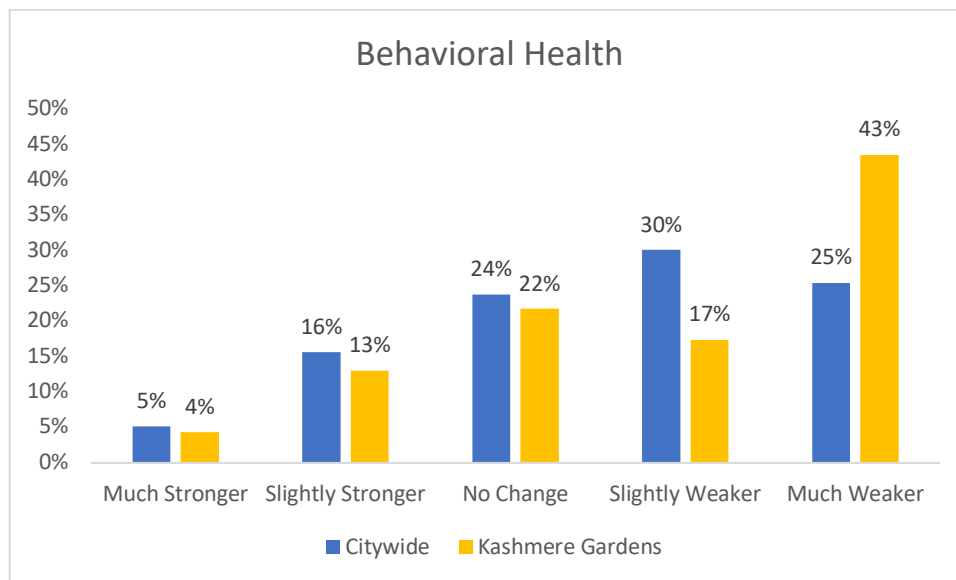
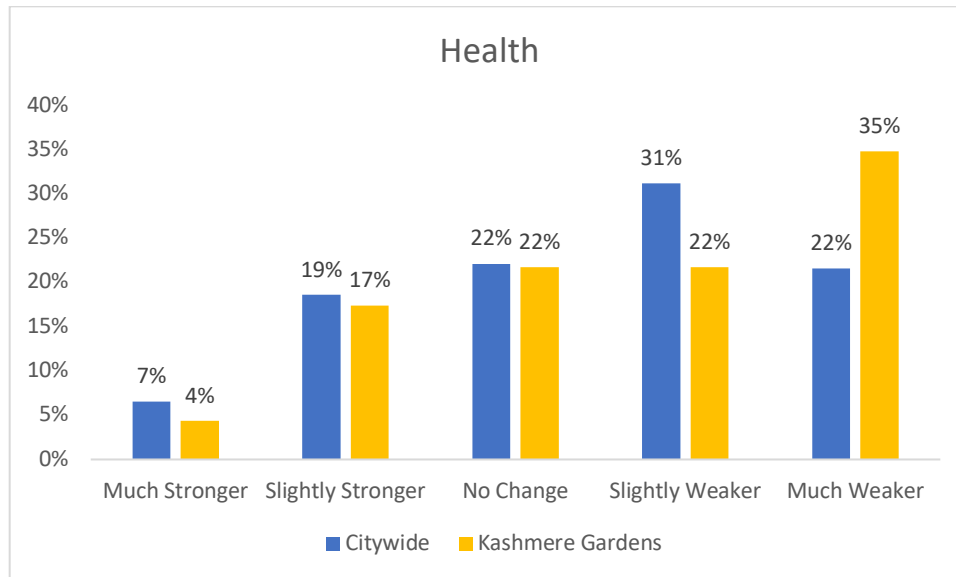
## 20. How you believe your community will fare in these areas post-COVID-19 because of your community's response?



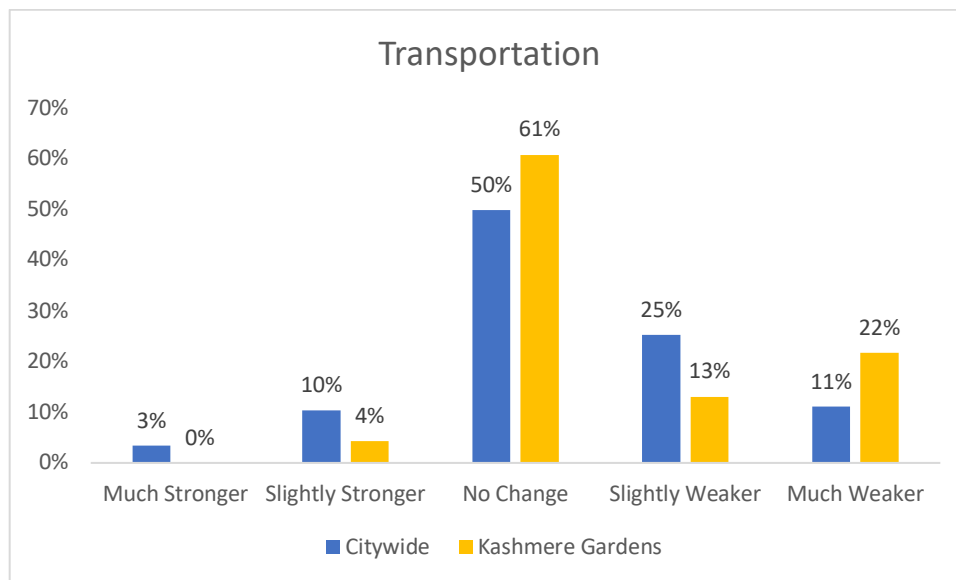
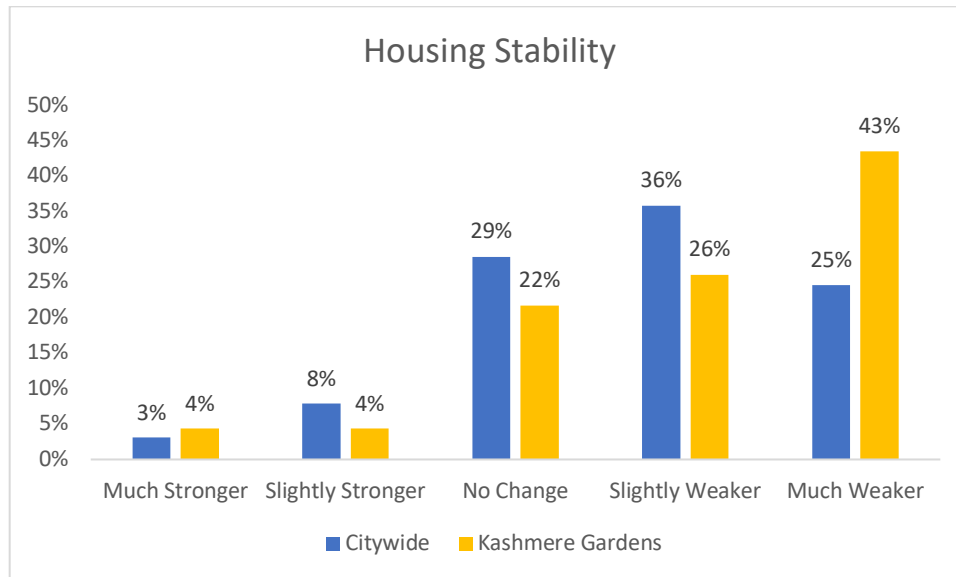
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



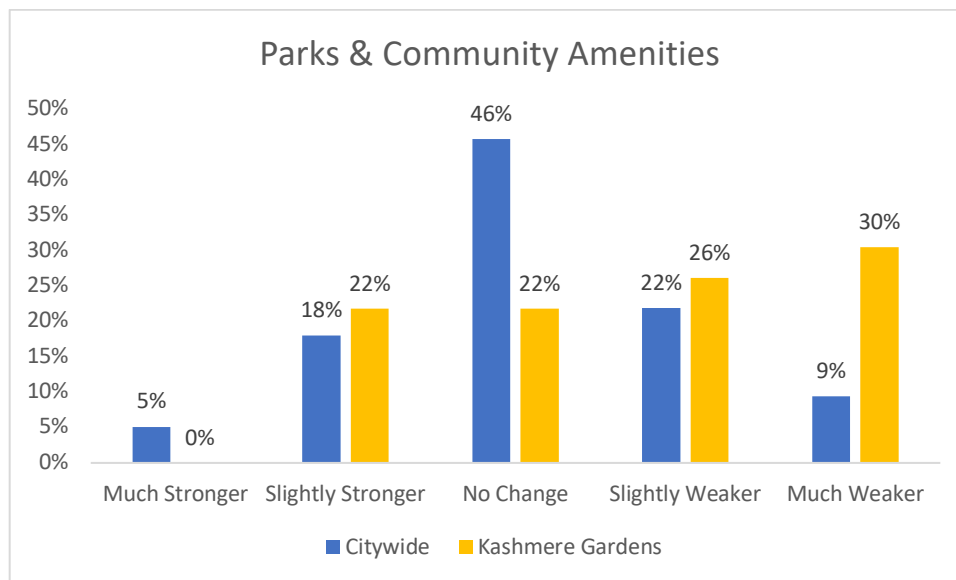
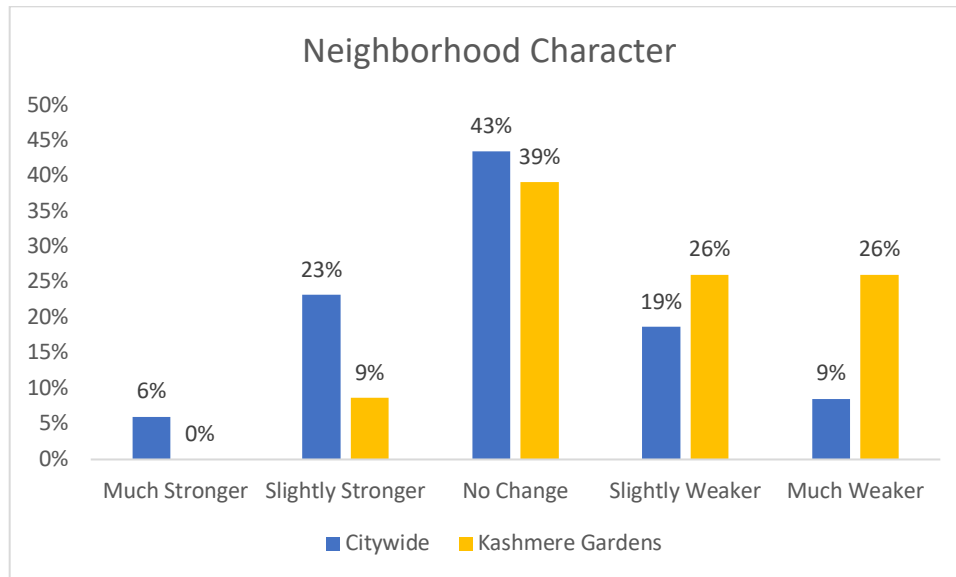
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

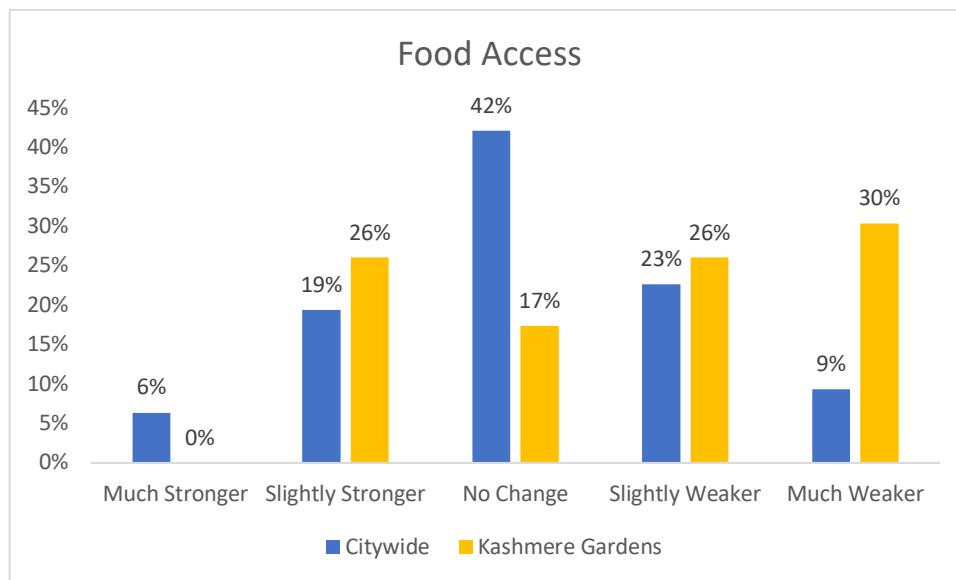
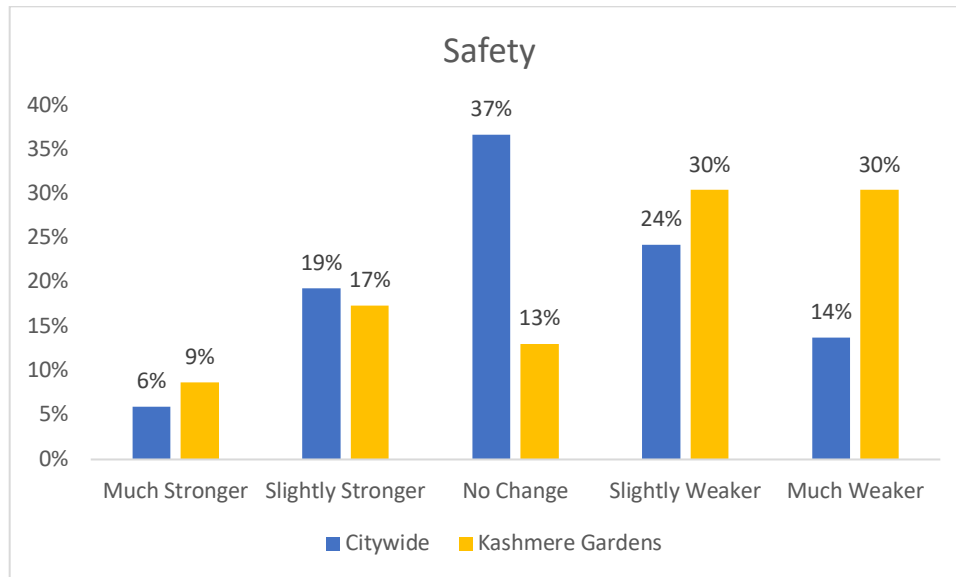


20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)





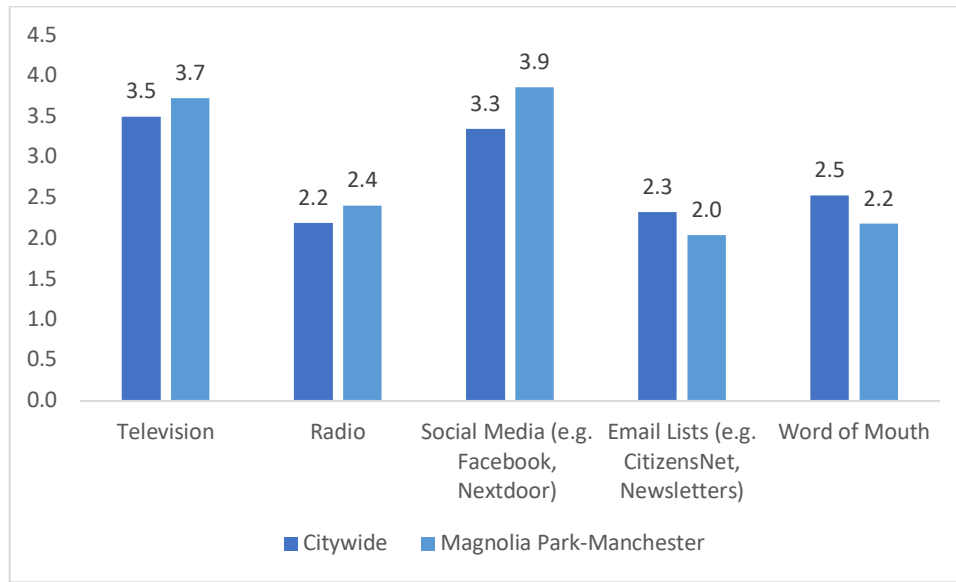
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



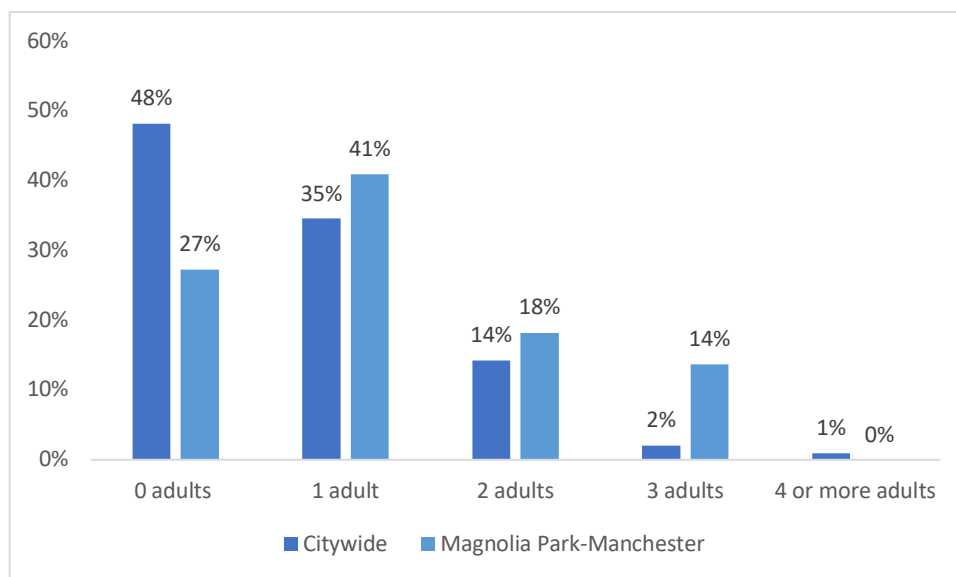
## Magnolia Park – Manchester

22 Tracked Respondents

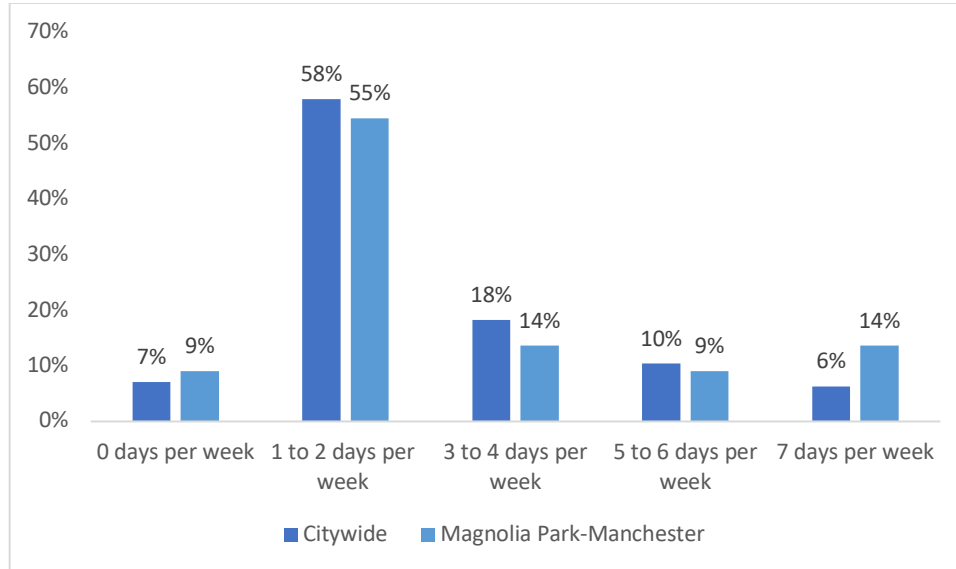
1. How do you learn about the latest trends with COVID-19? Rank 1 to 5 with 5 being most important and 1 being least important.



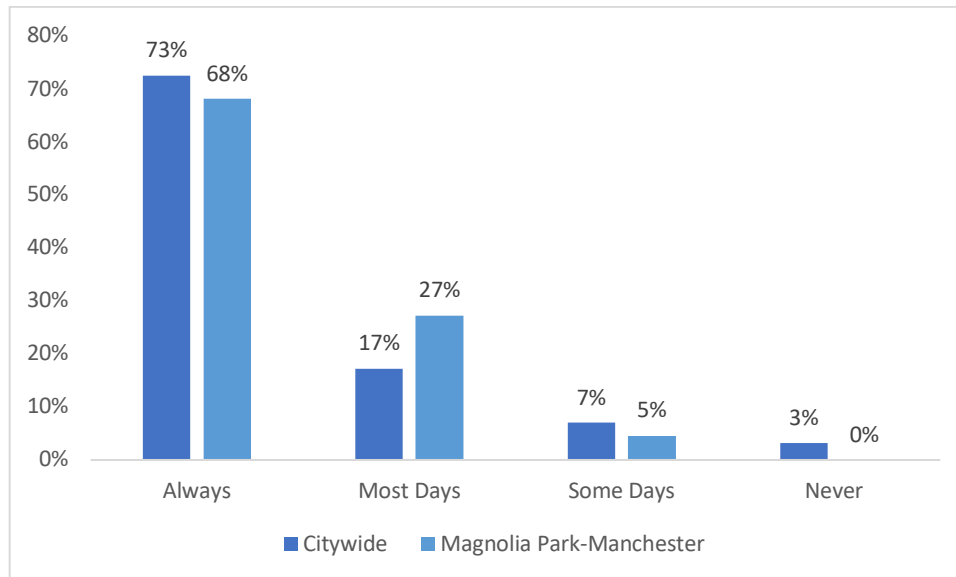
2. Of the working age adults at home, how many are essential workers who have been required to leave home to work?



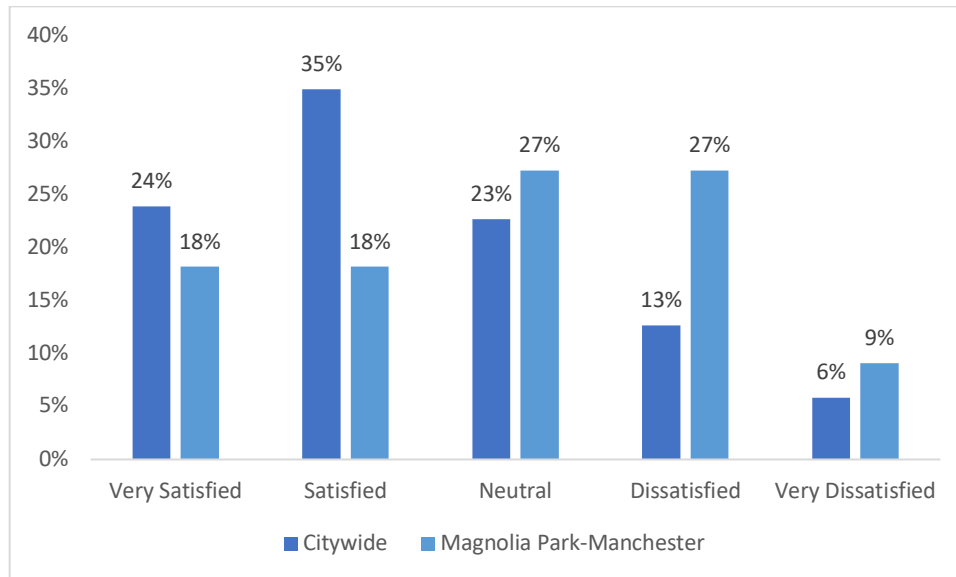
3. On average, how often have you left your home during COVID-19 outside of work?



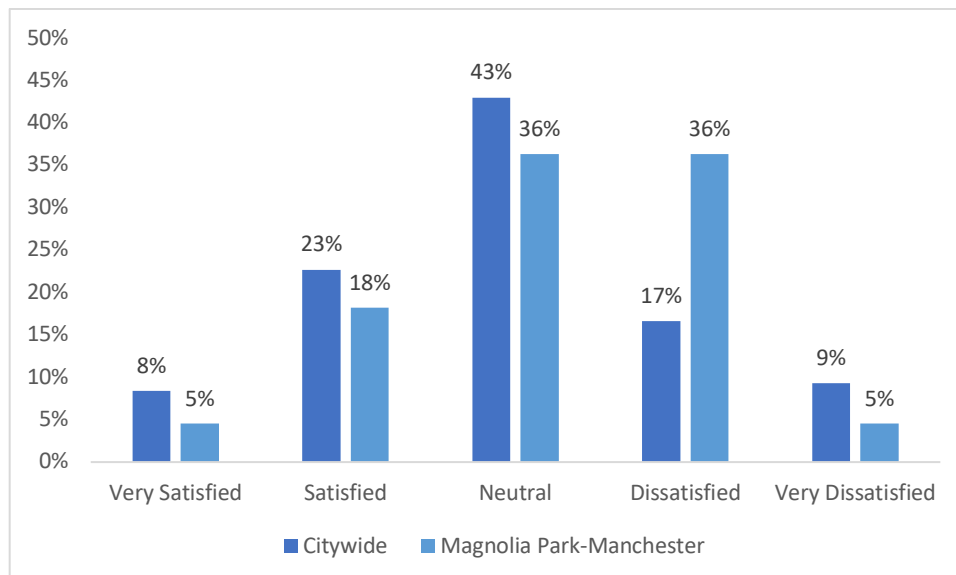
4. How often have you worn a face covering outside your home during COVID-19?



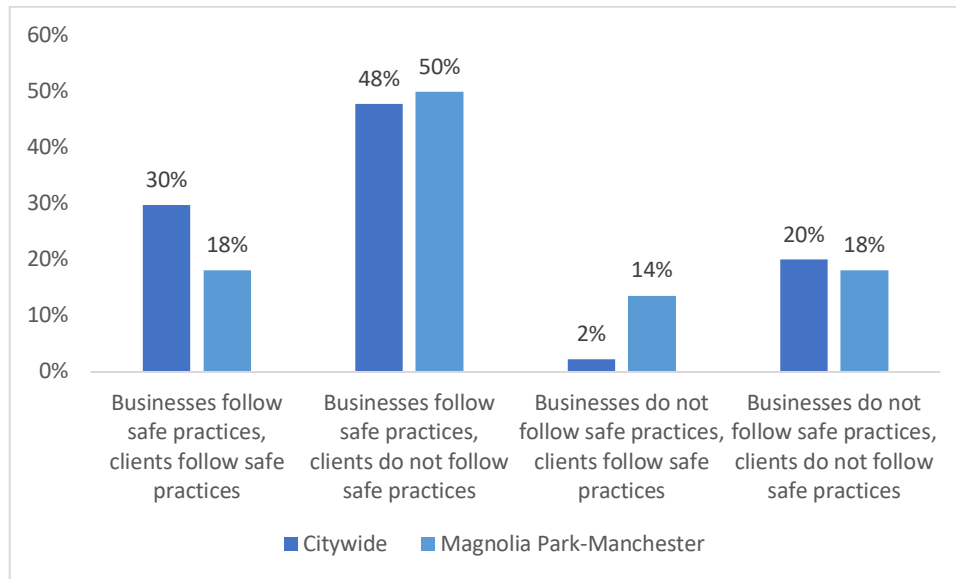
5. How satisfied are you with your ability to access personal protective equipment (PPE) such as masks and face coverings?



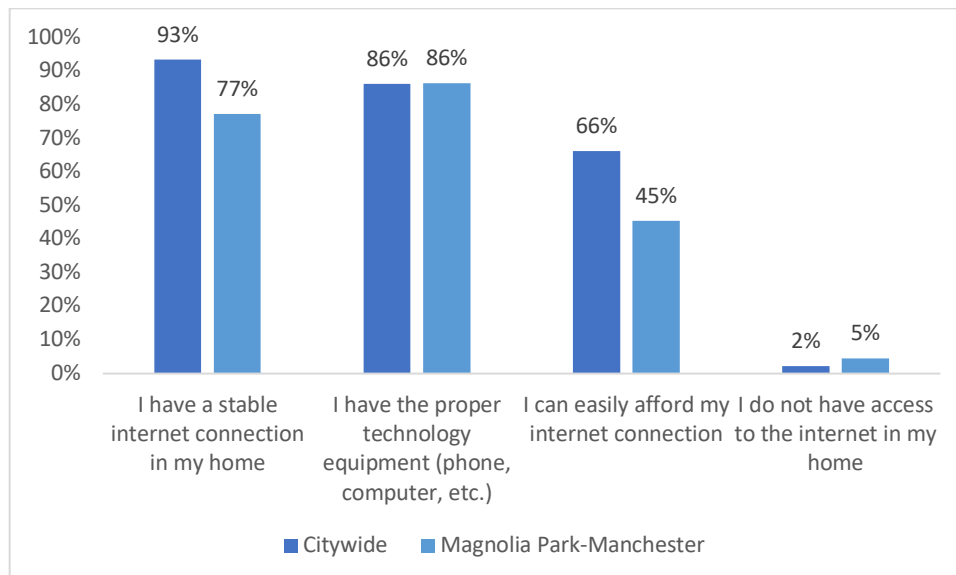
6. How satisfied are you with the number of COVID-19 testing facilities and health clinics in your community?



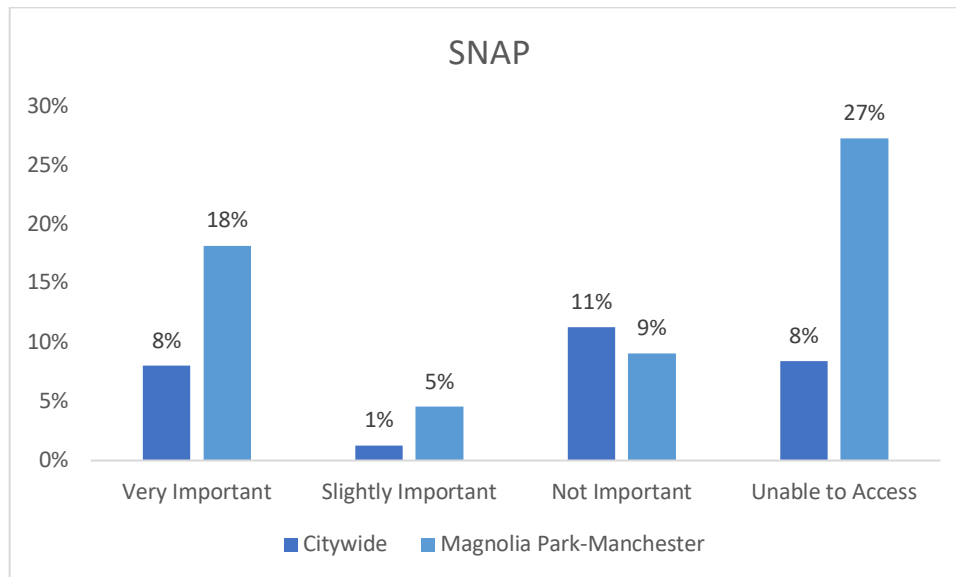
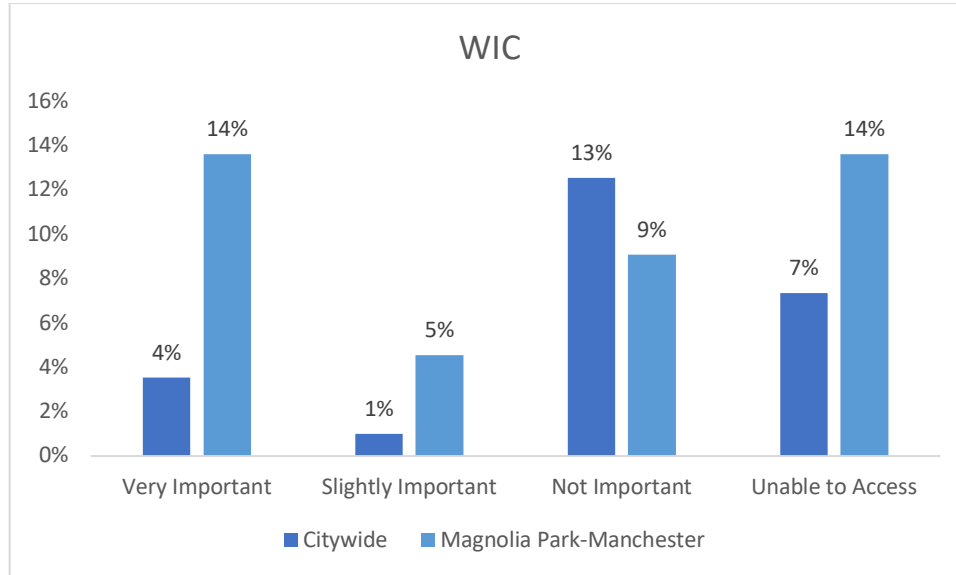
7. Recommended safe practices include wearing face coverings, practicing social distancing, and maintaining clean hands. Which of these, in general, represents the safety of the practices between businesses and clients in your community?



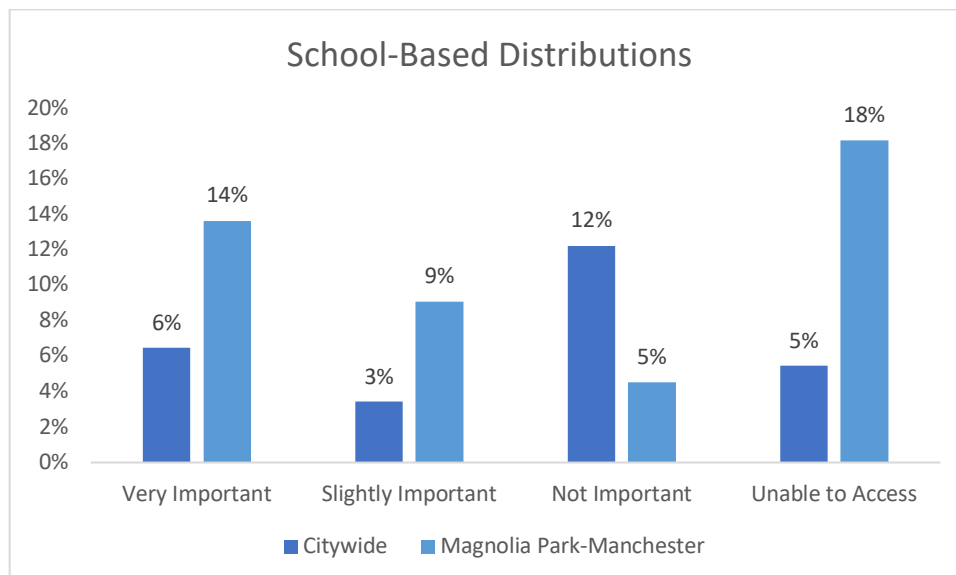
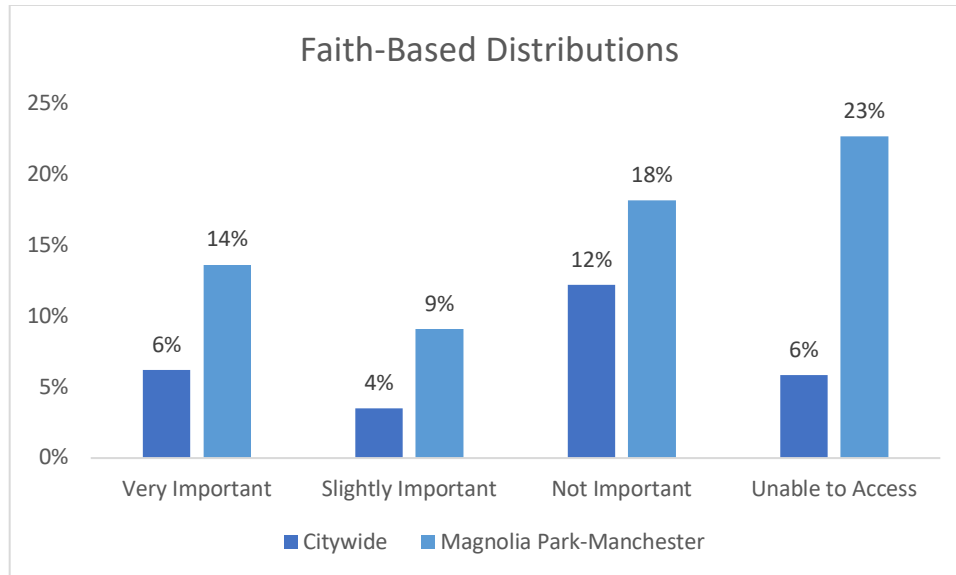
8. Access to technology is considered essential during this period. Select all of the options below that apply to your household.



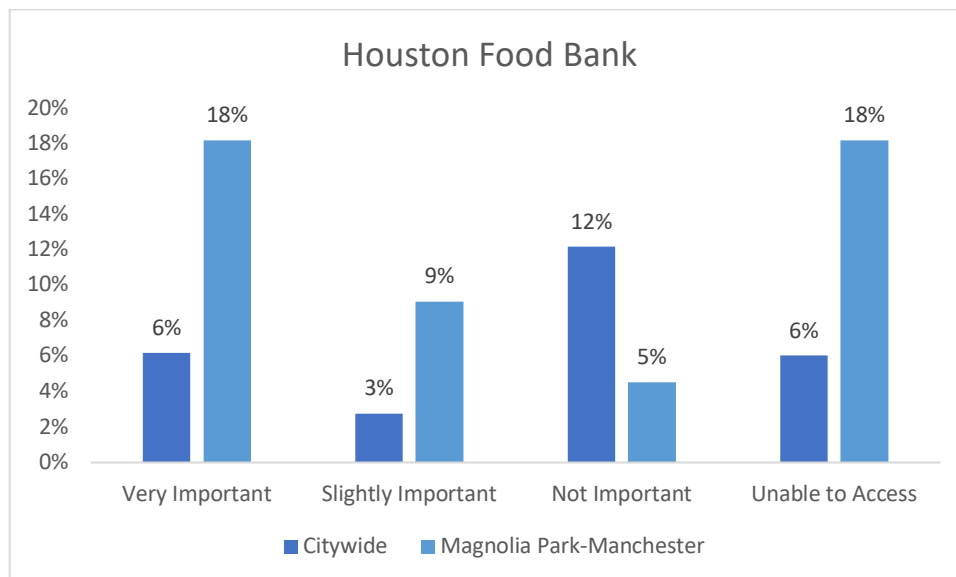
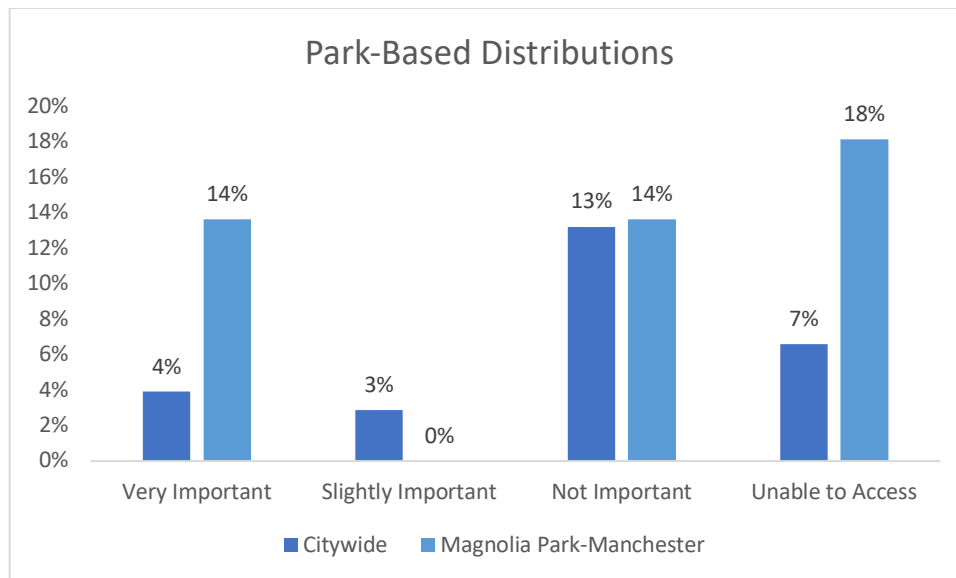
## 9. How important have these resources been to feed your family?



## 9. How important have these resources been to feed your family? (cont.)

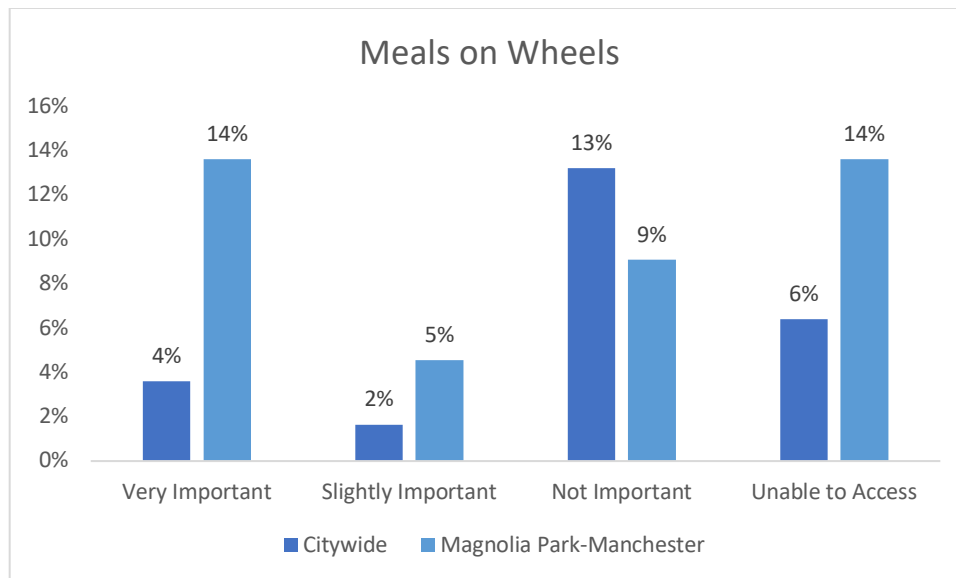


## 9. How important have these resources been to feed your family? (cont.)

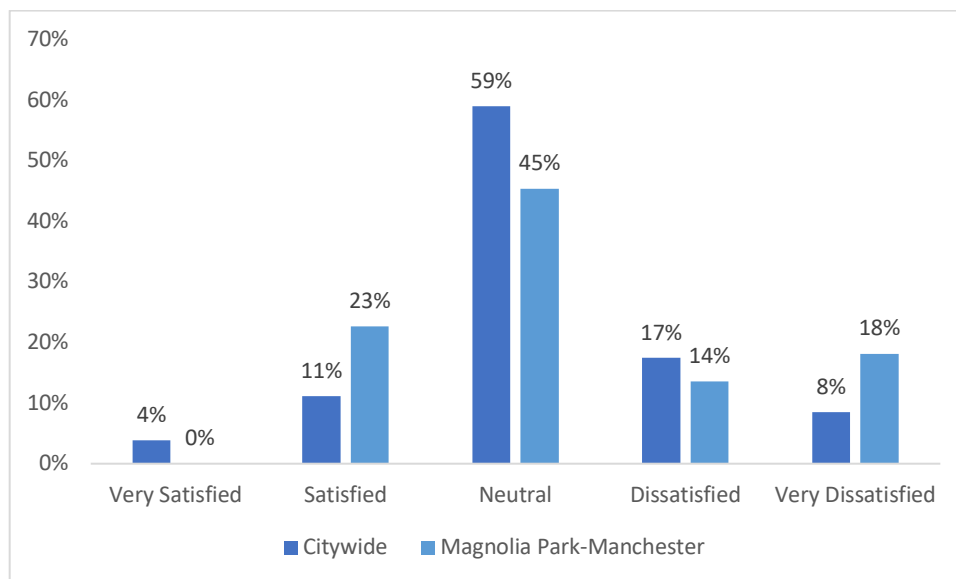




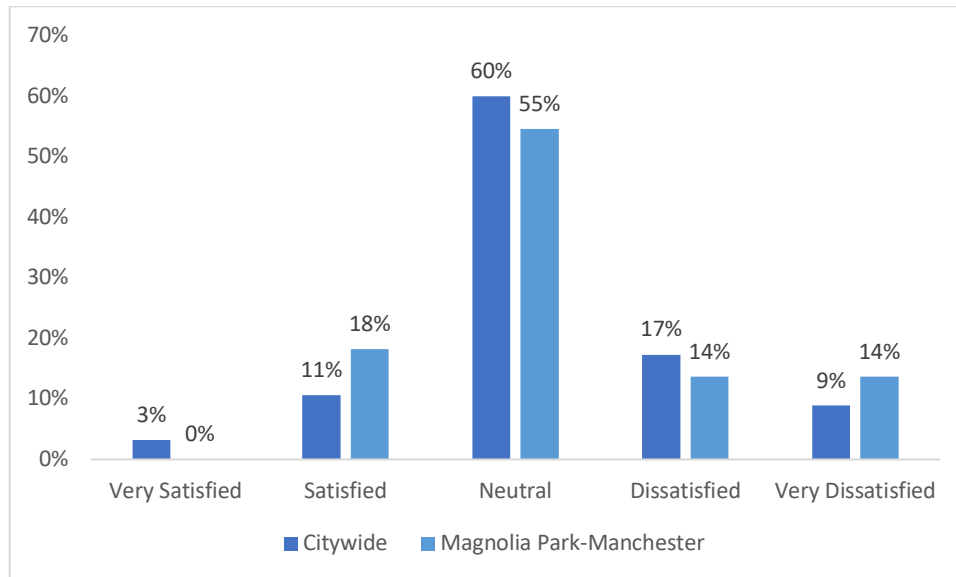
## 9. How important have these resources been to feed your family? (cont.)



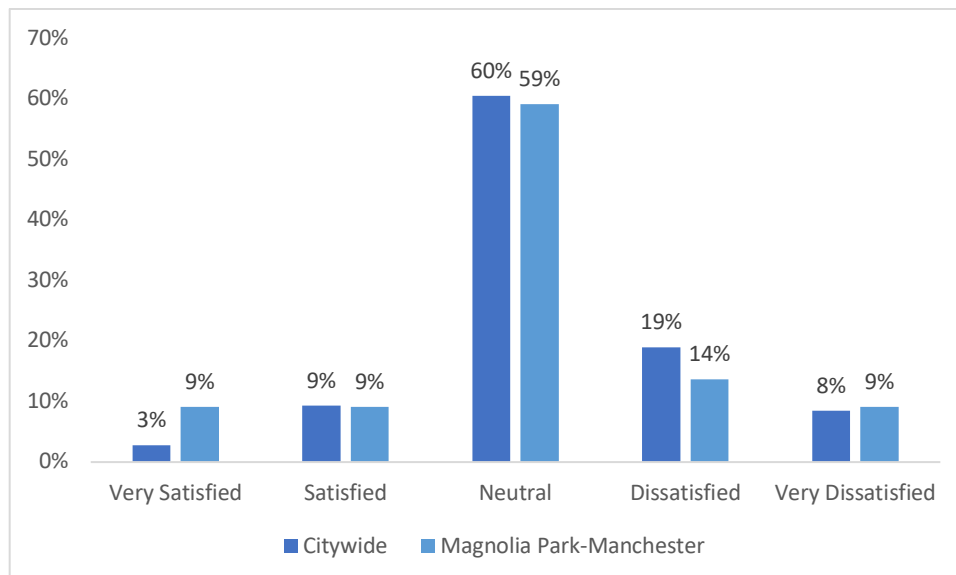
## 10. How satisfied are you with the resources available in your community for people facing housing instability?



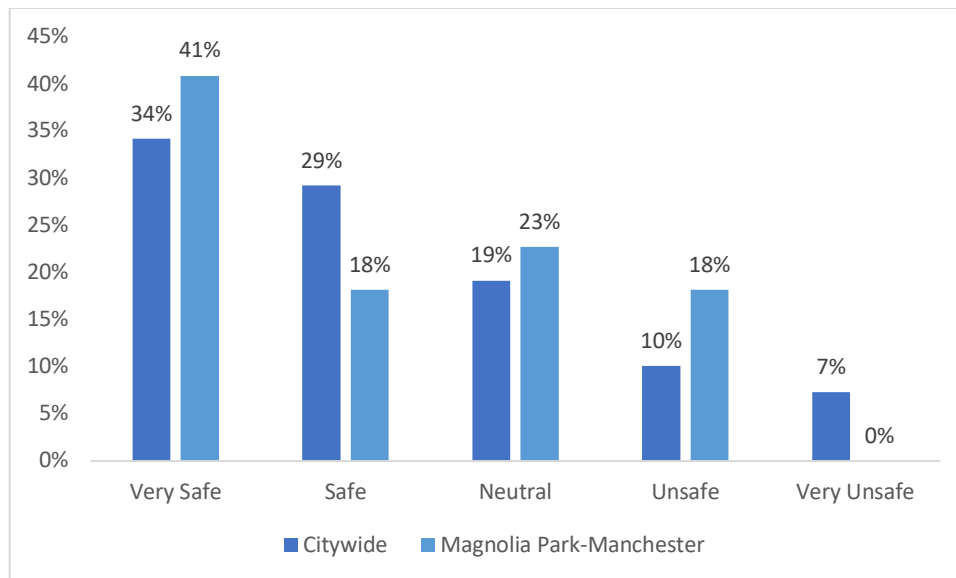
11. How satisfied are you with the activities available in your community to support the children and youth this summer?



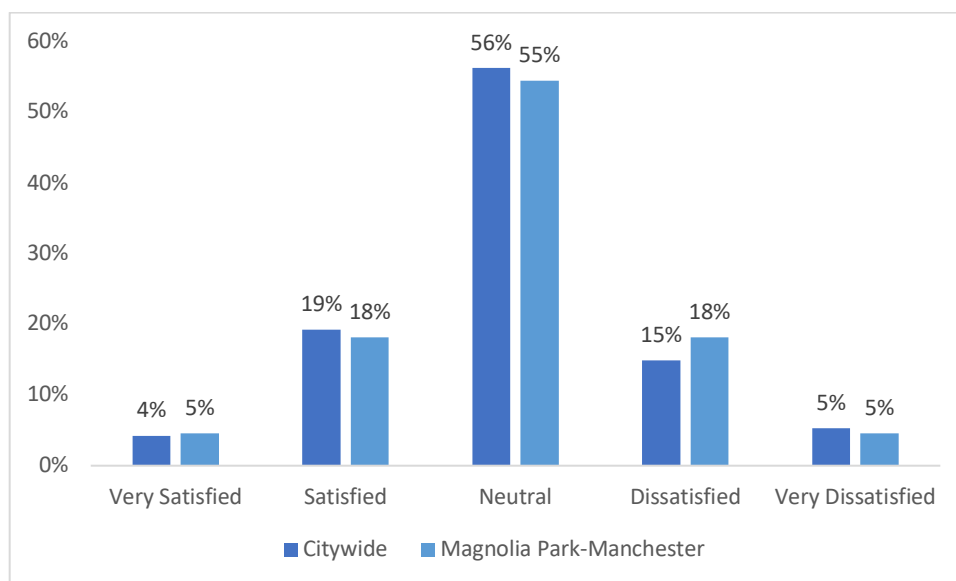
12. How satisfied are you with the resources available in your community for people experiencing violence in their home (e.g. elderly, domestic, and child violence)?



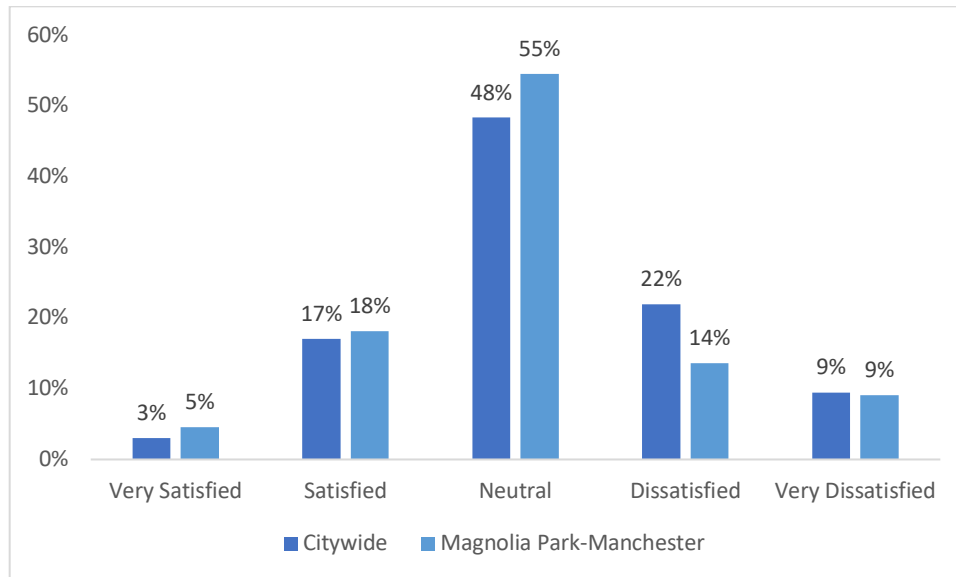
13. How safe do you feel calling the Houston Police Department?



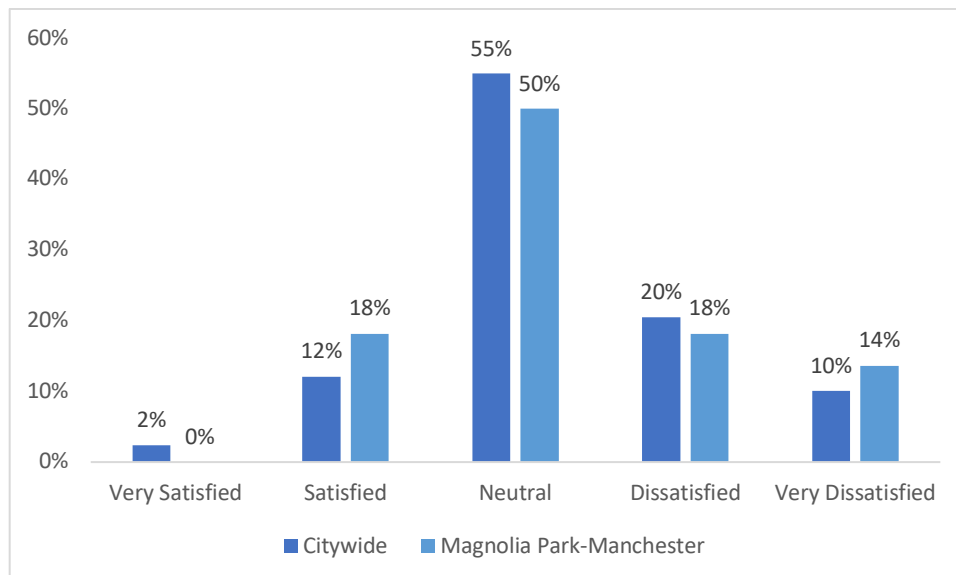
14. How satisfied are you with the networks activated in your community to support people who are isolated and in need?



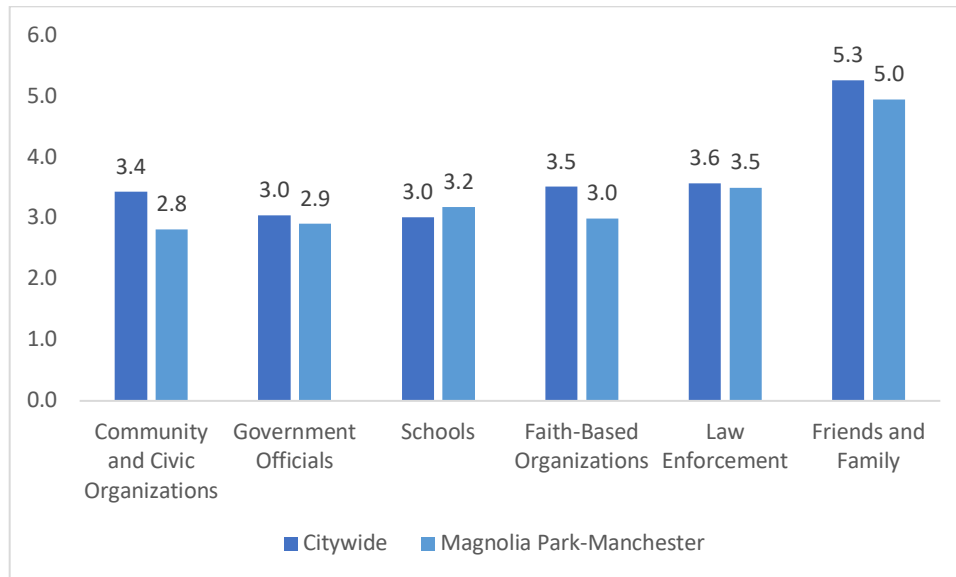
15. How satisfied are you with the resources available in your community to support small businesses?



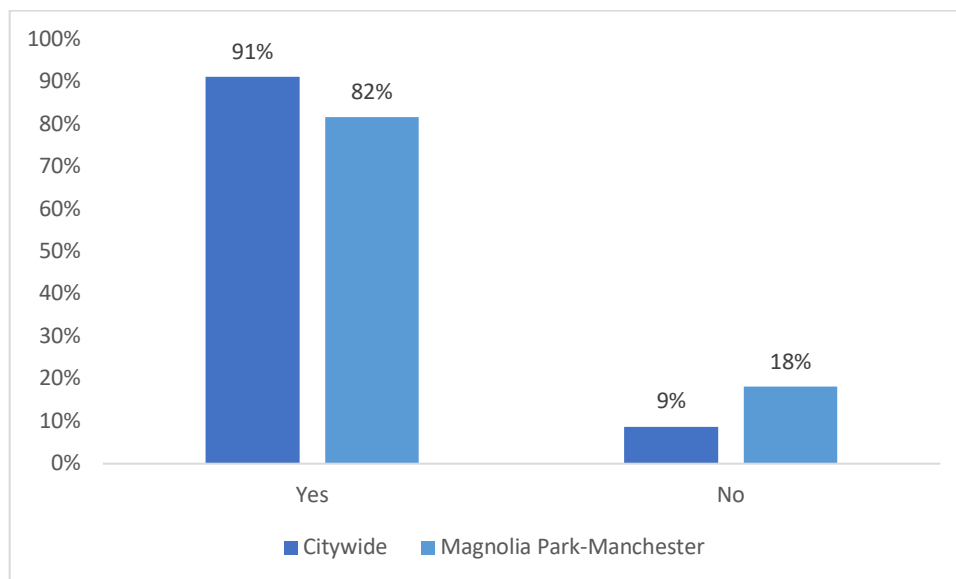
16. How satisfied are you with the employment support available in your community that can help those who need work to find a job?



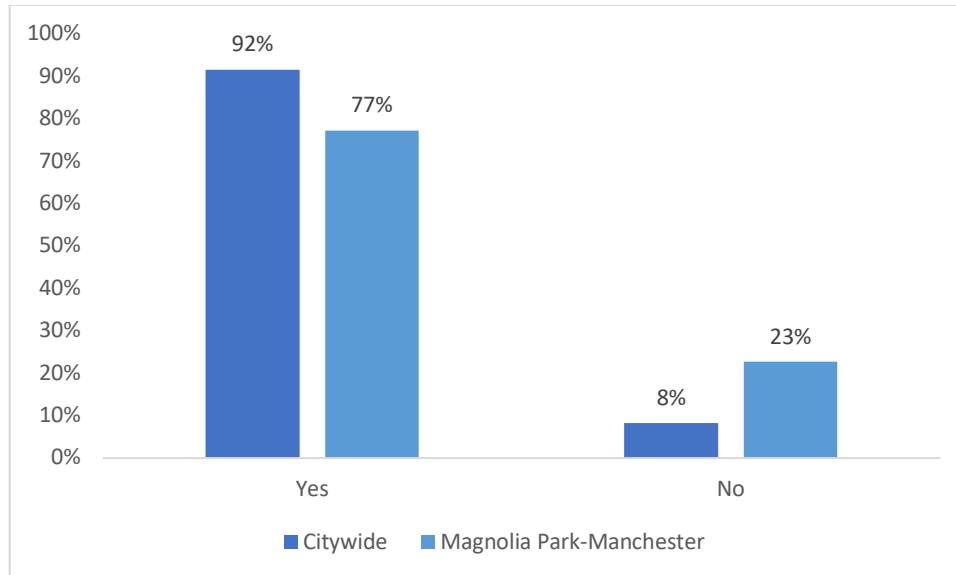
17. Who do you most trust to go to for help in your community? Rank 1 to 6 with 6 being most important and 1 being least important.



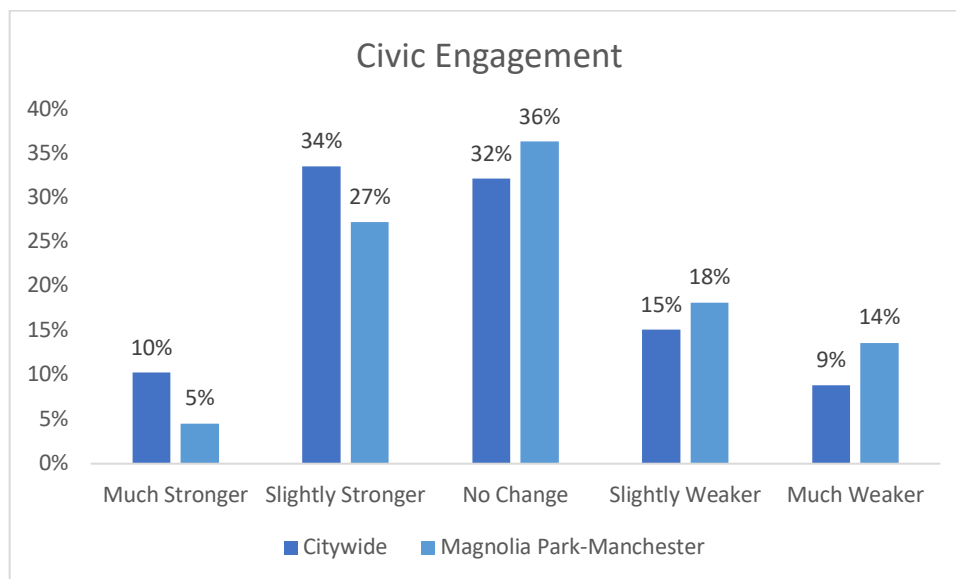
18. Are you registered to vote in the election?



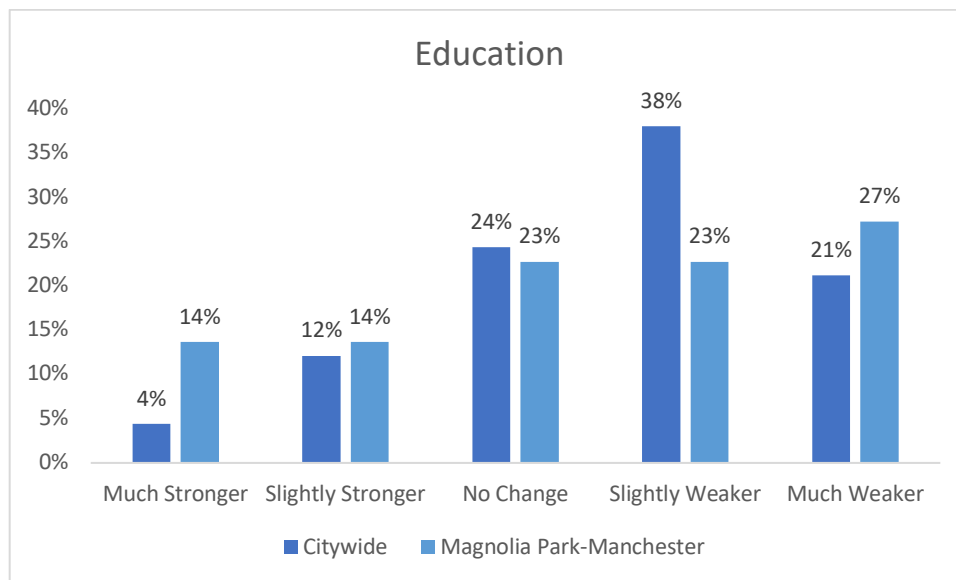
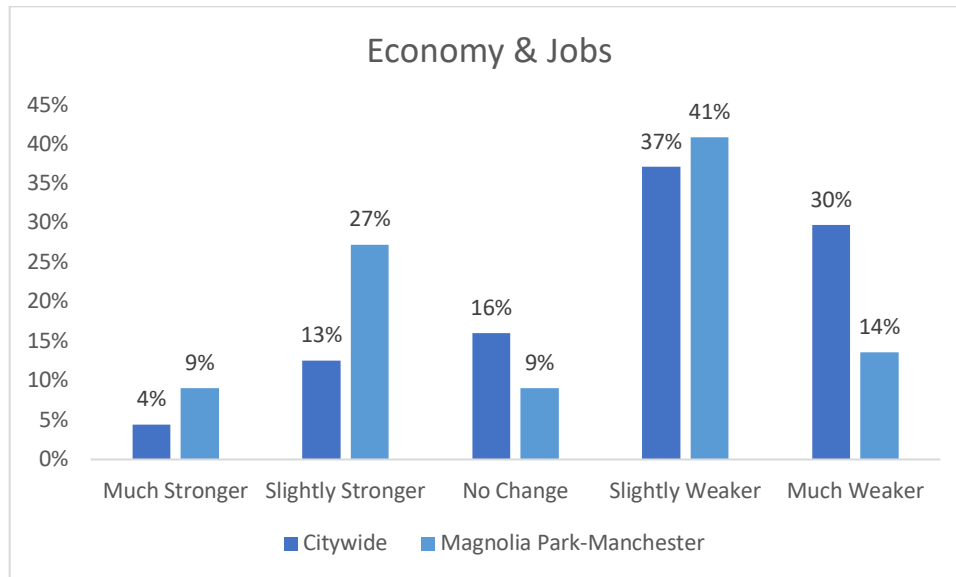
## 19. Have you completed the US Census?



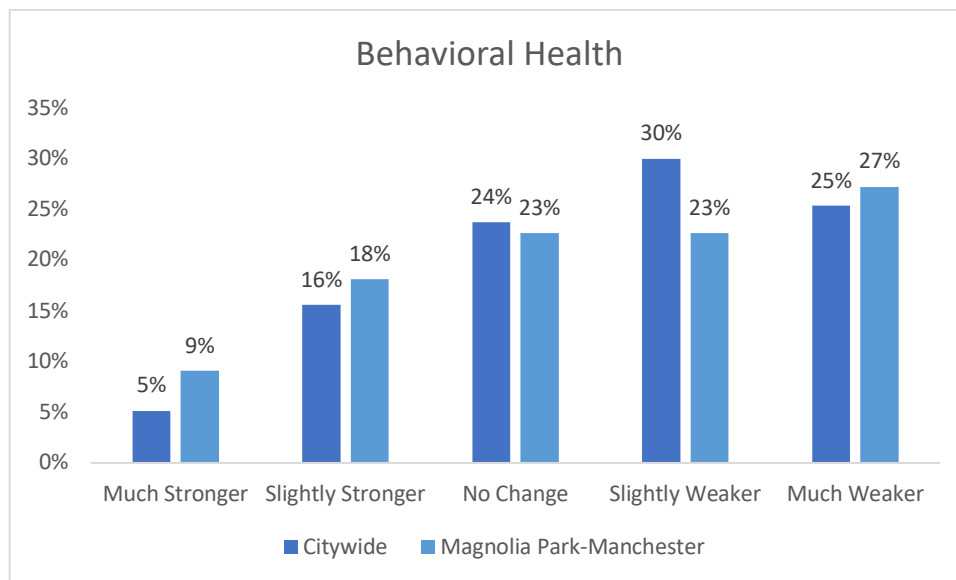
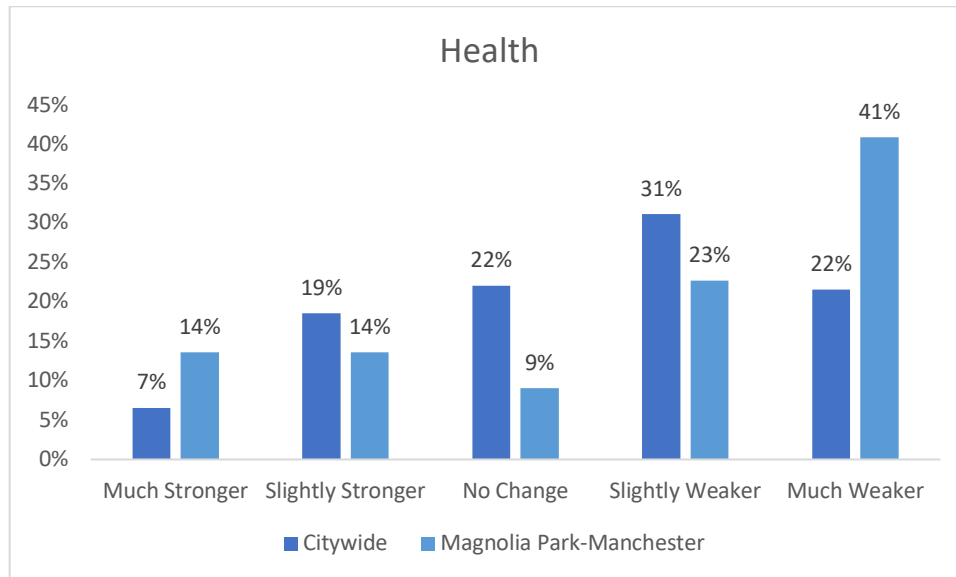
## 20. How you believe your community will fare in these areas post-COVID-19 because of your community's response?



20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

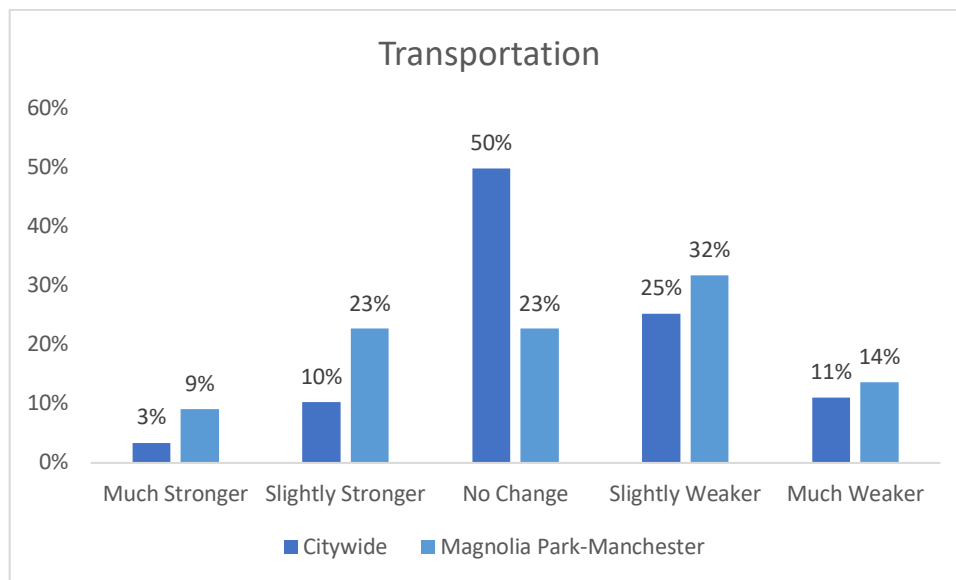
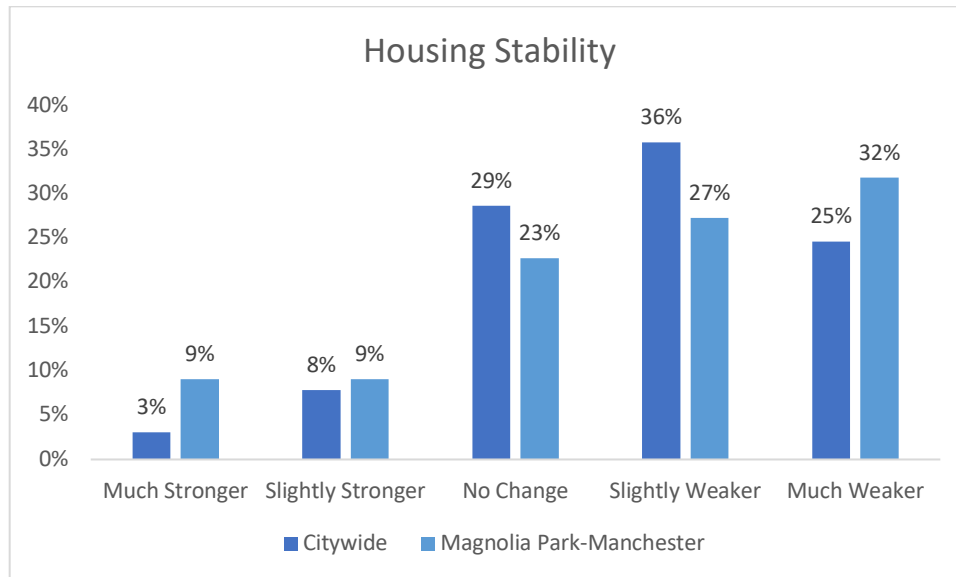


20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

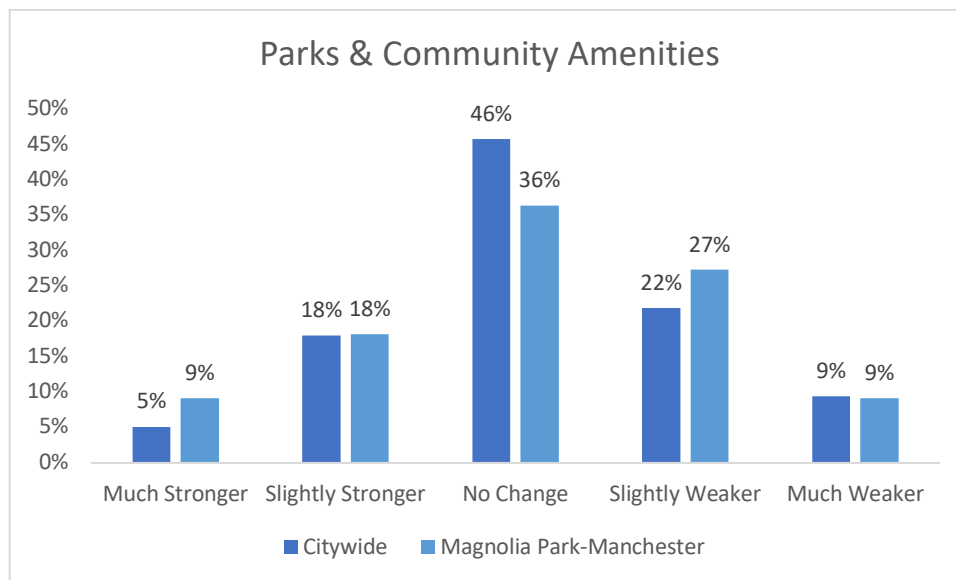
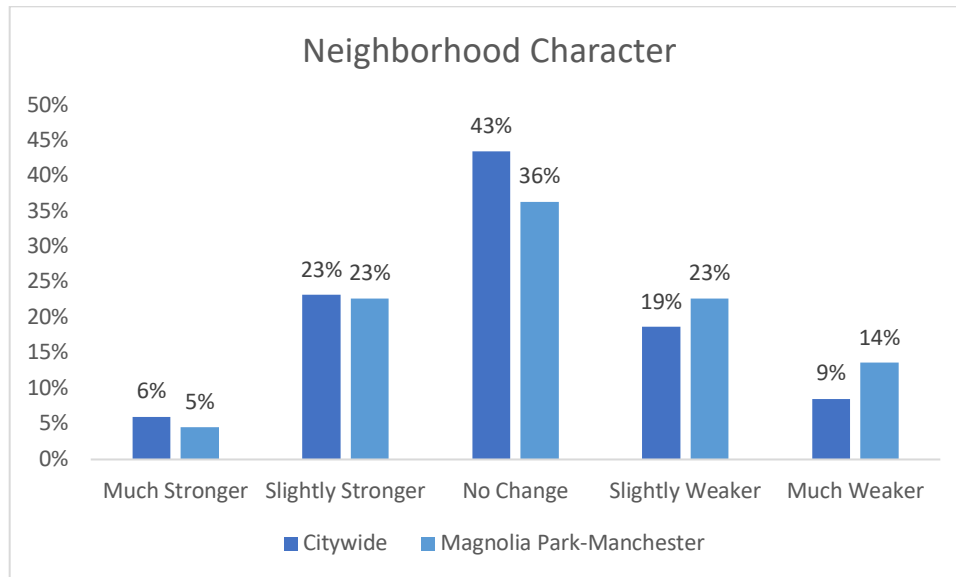




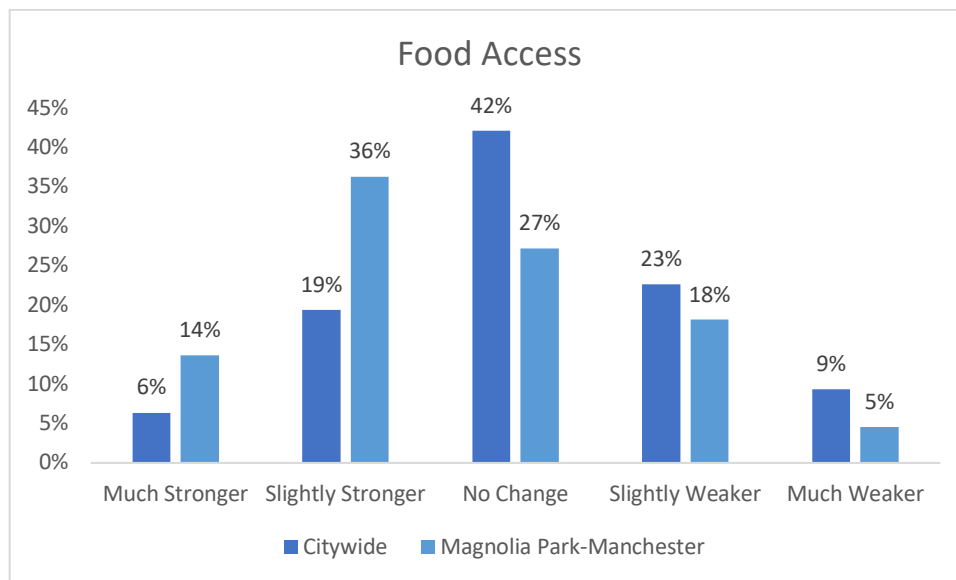
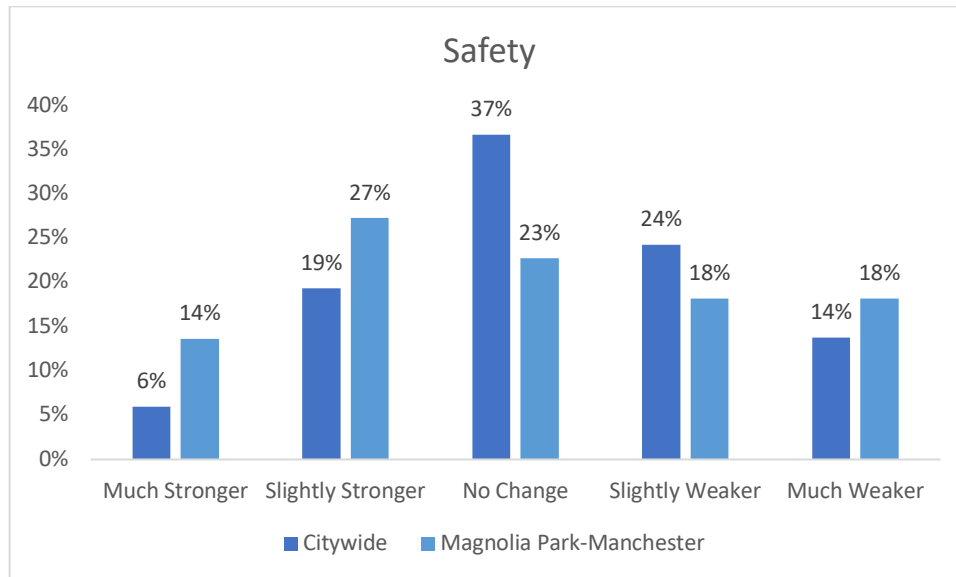
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



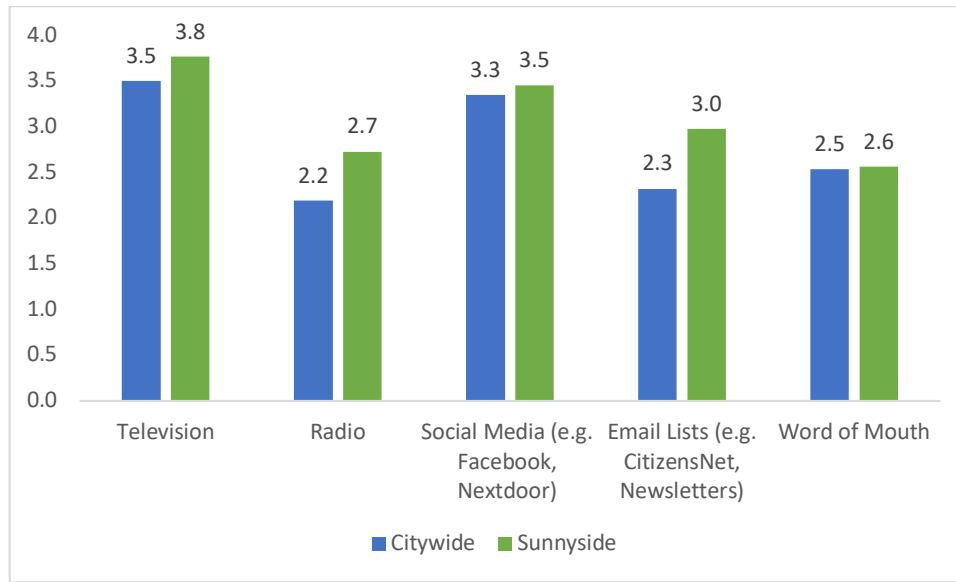
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



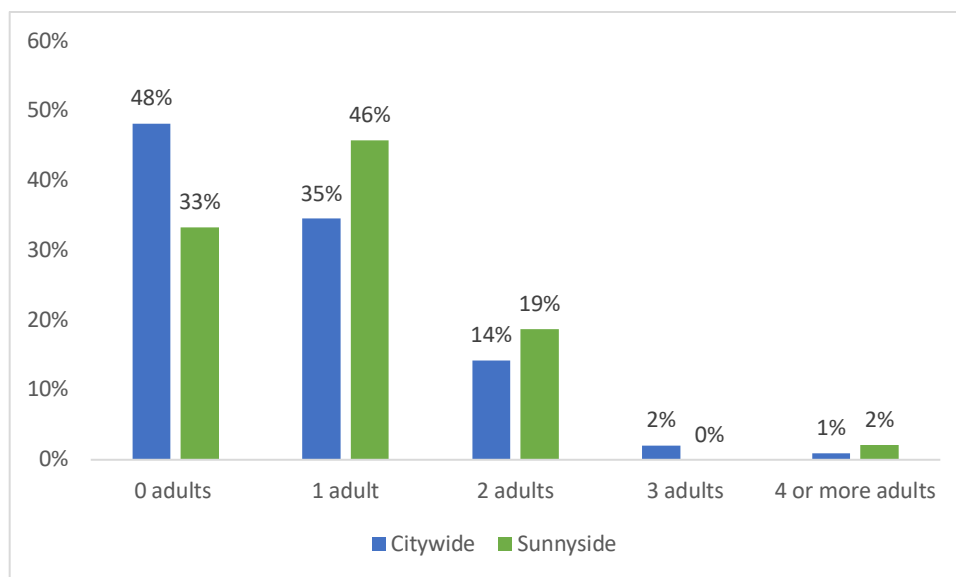
## Sunnyside

48 Tracked Respondents

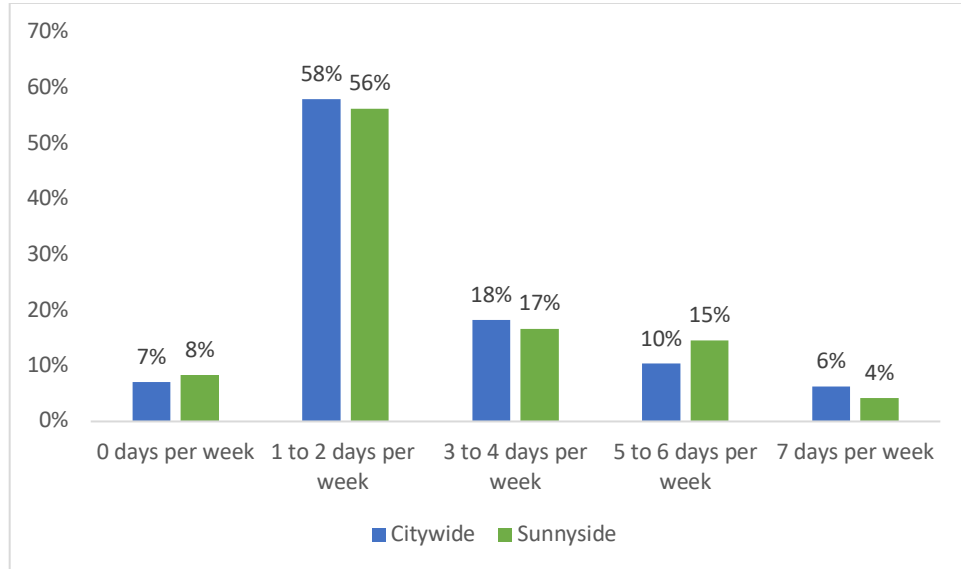
1. How do you learn about the latest trends with COVID-19? Rank 1 to 5 with 5 being most important and 1 being least important.



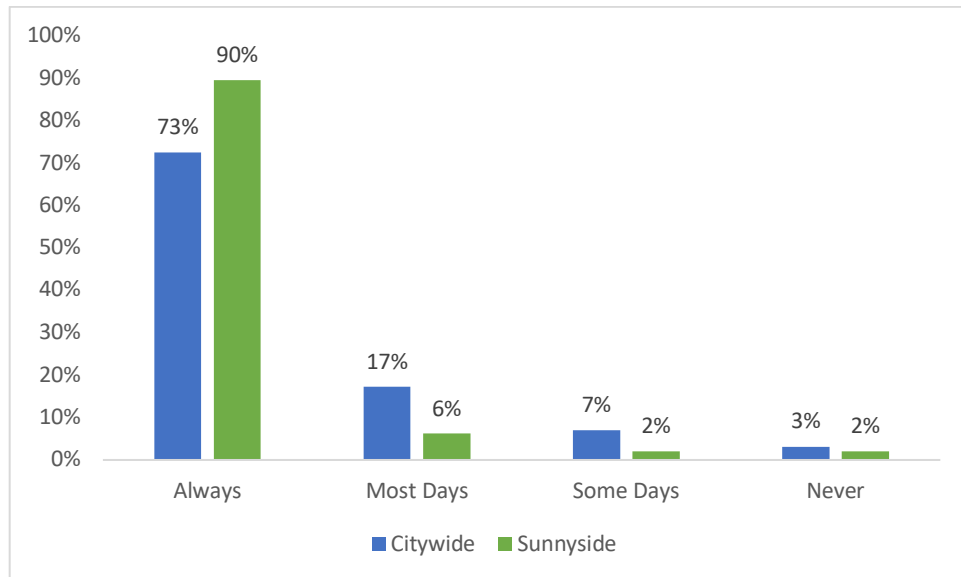
2. Of the working age adults at home, how many are essential workers who have been required to leave home to work?



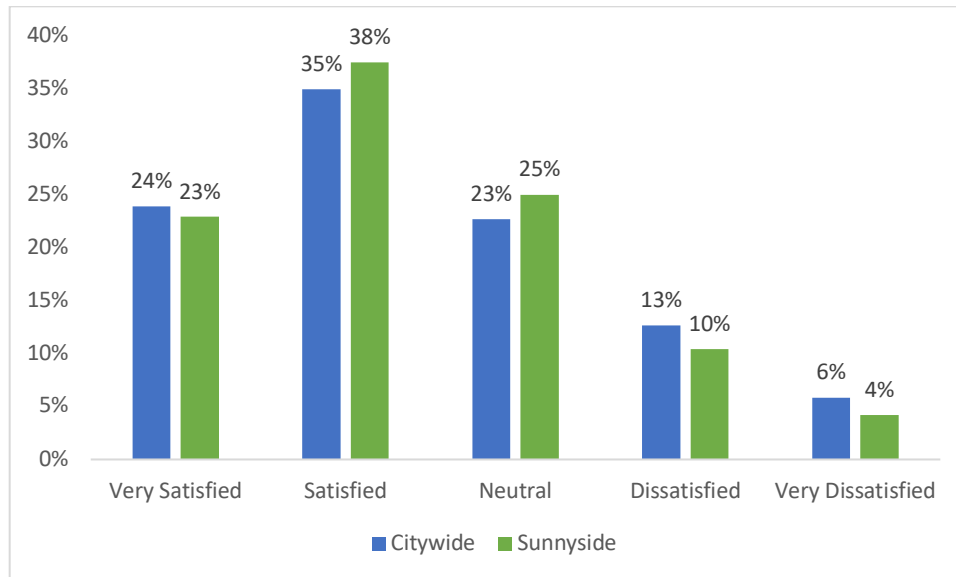
3. On average, how often have you left your home during COVID-19 outside of work?



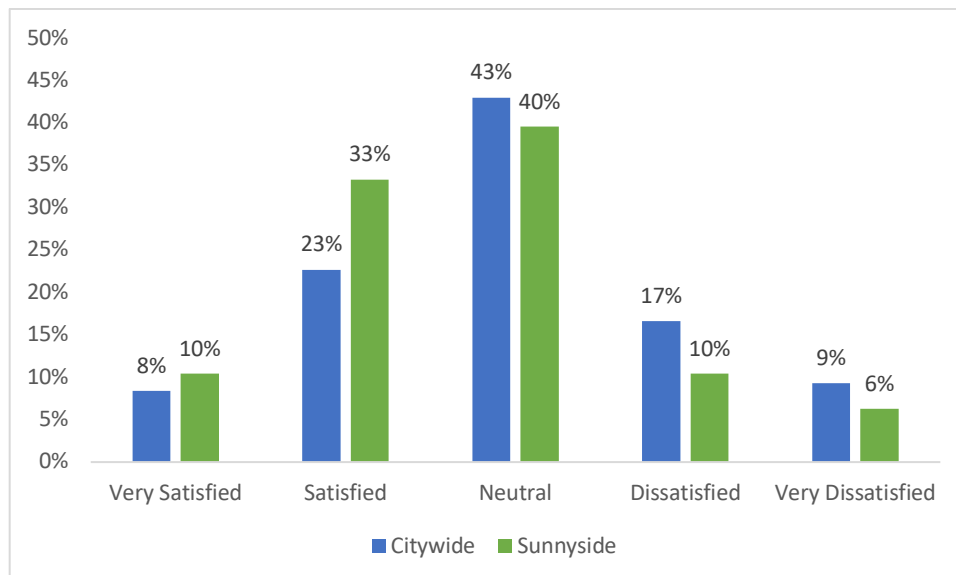
4. How often have you worn a face covering outside your home during COVID-19?



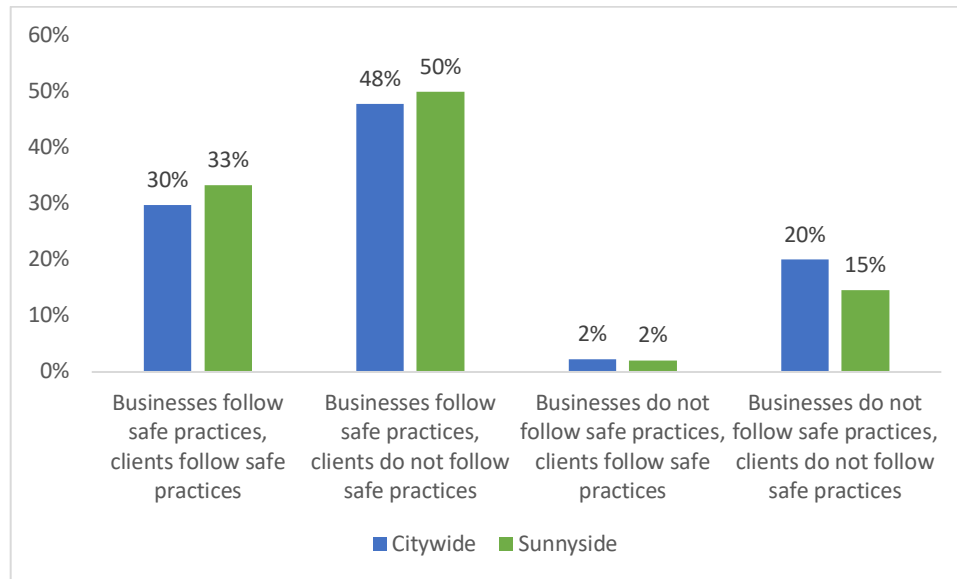
5. How satisfied are you with your ability to access personal protective equipment (PPE) such as masks and face coverings?



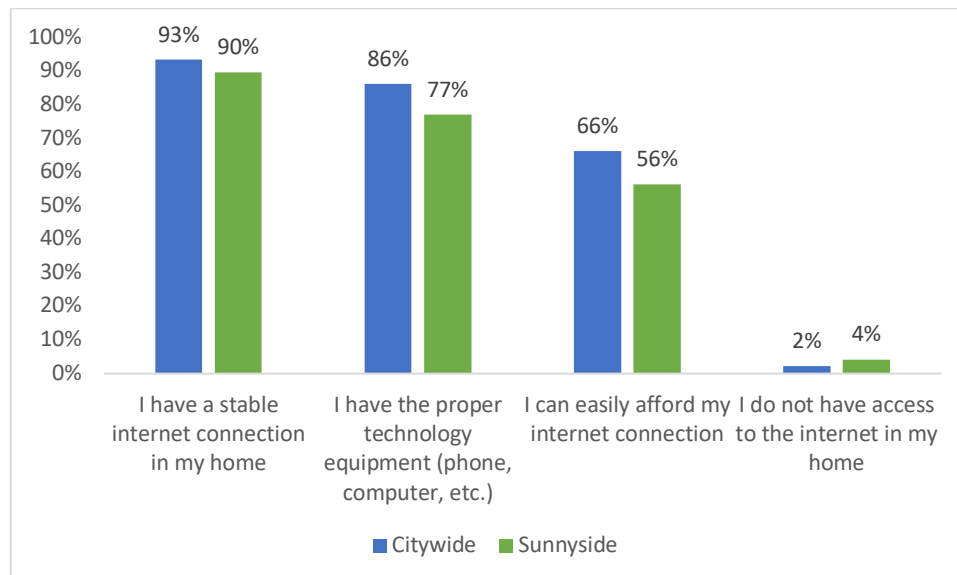
6. How satisfied are you with the number of COVID-19 testing facilities and health clinics in your community?



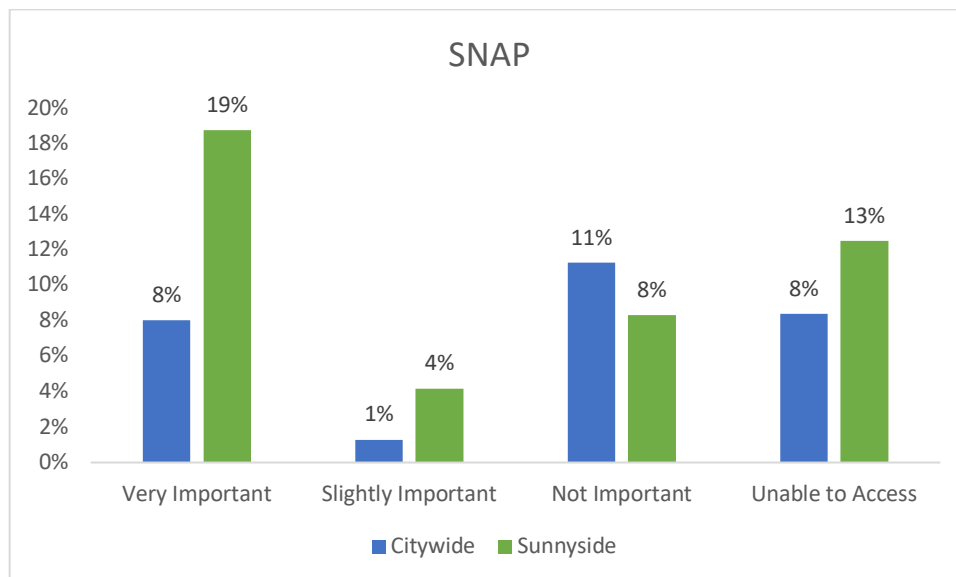
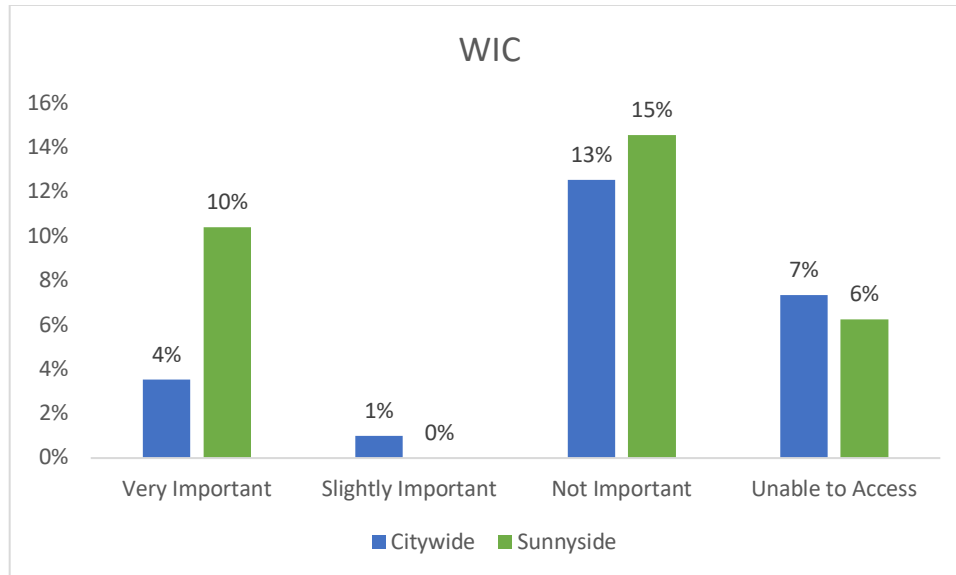
7. Recommended safe practices include wearing face coverings, practicing social distancing, and maintaining clean hands. Which of these, in general, represents the safety of the practices between businesses and clients in your community?



8. Access to technology is considered essential during this period. Select all of the options below that apply to your household.

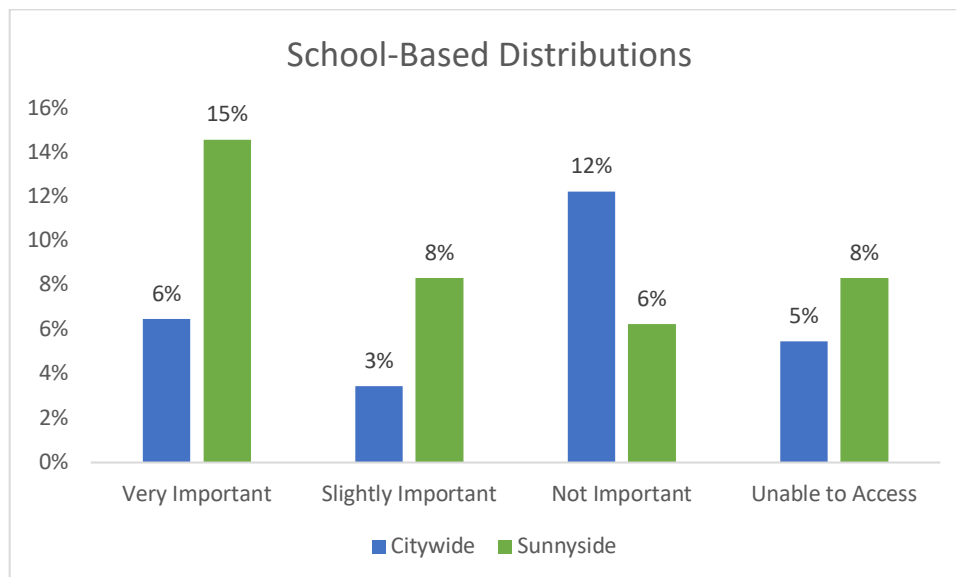
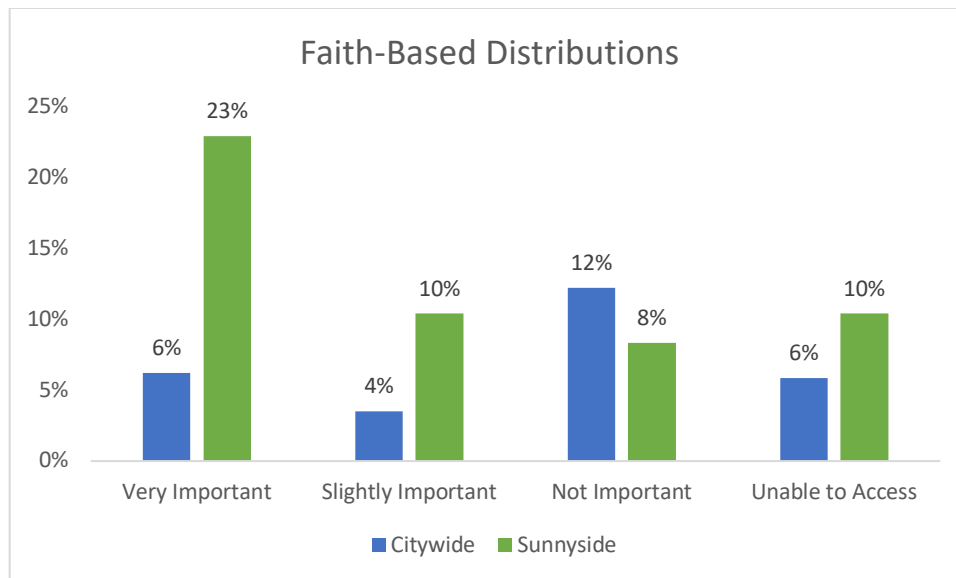


## 9. How important have these resources been to feed your family?

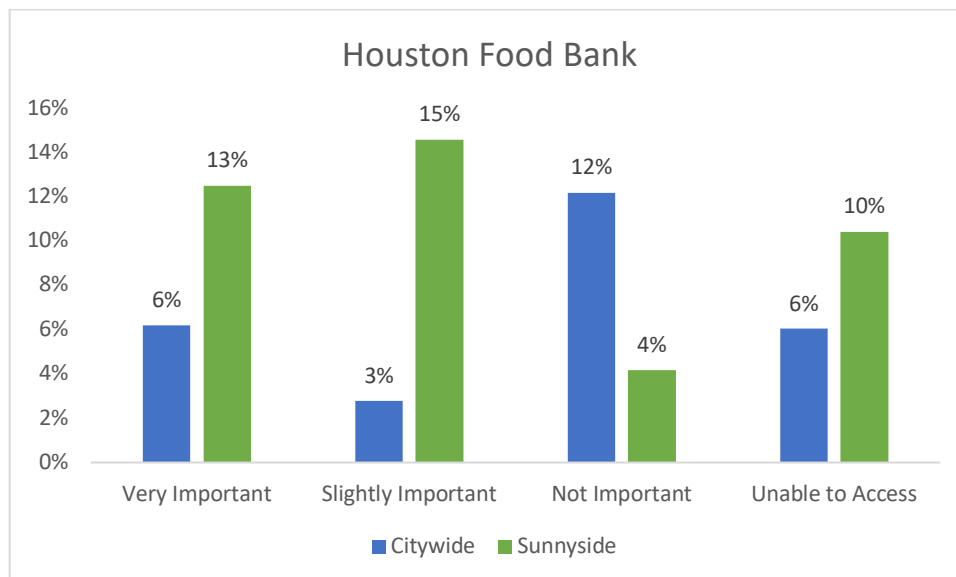
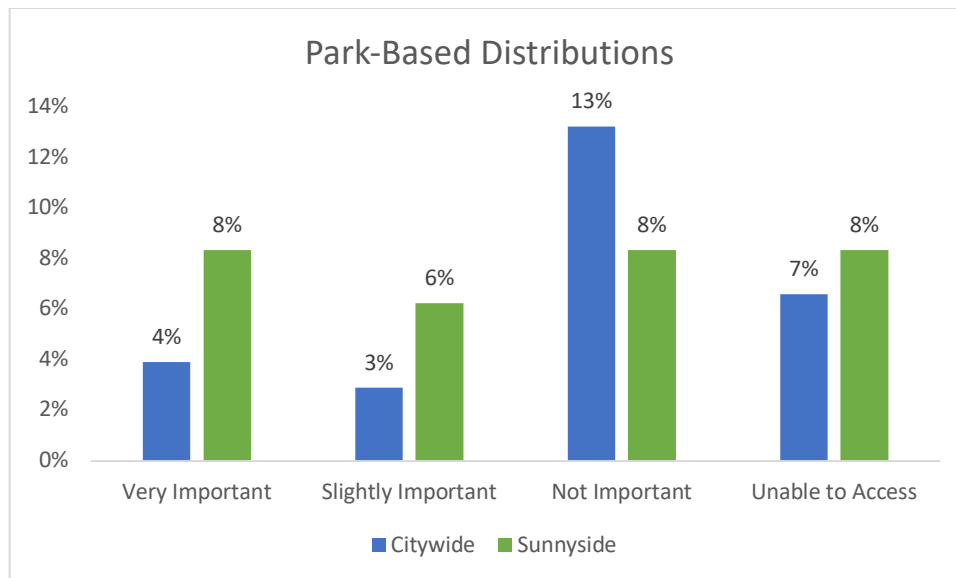




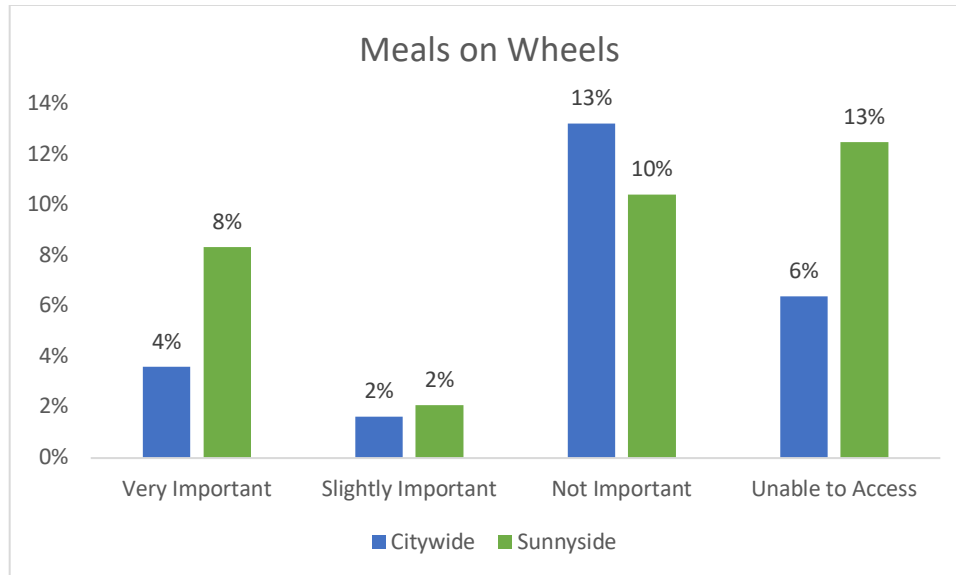
## 9. How important have these resources been to feed your family? (cont.)



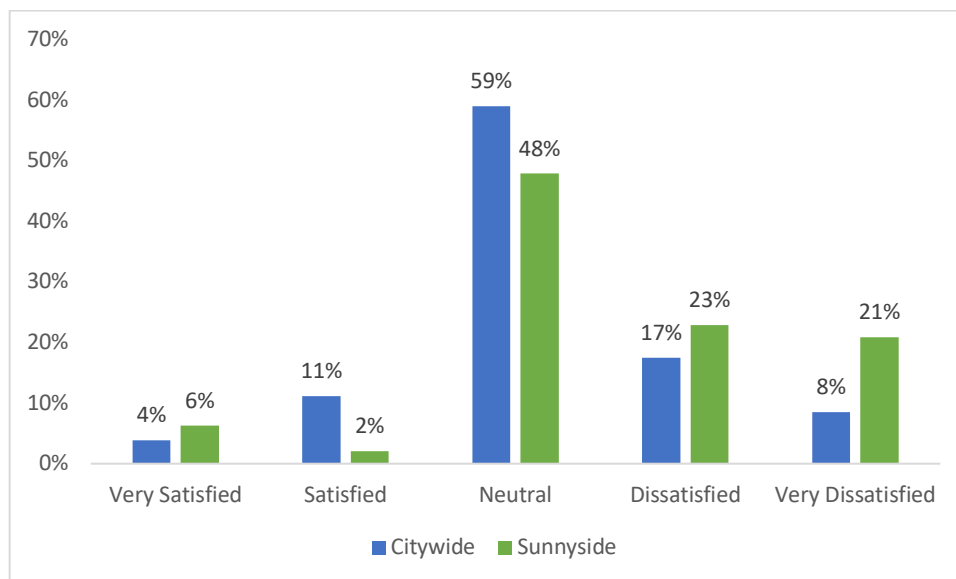
## 9. How important have these resources been to feed your family? (cont.)



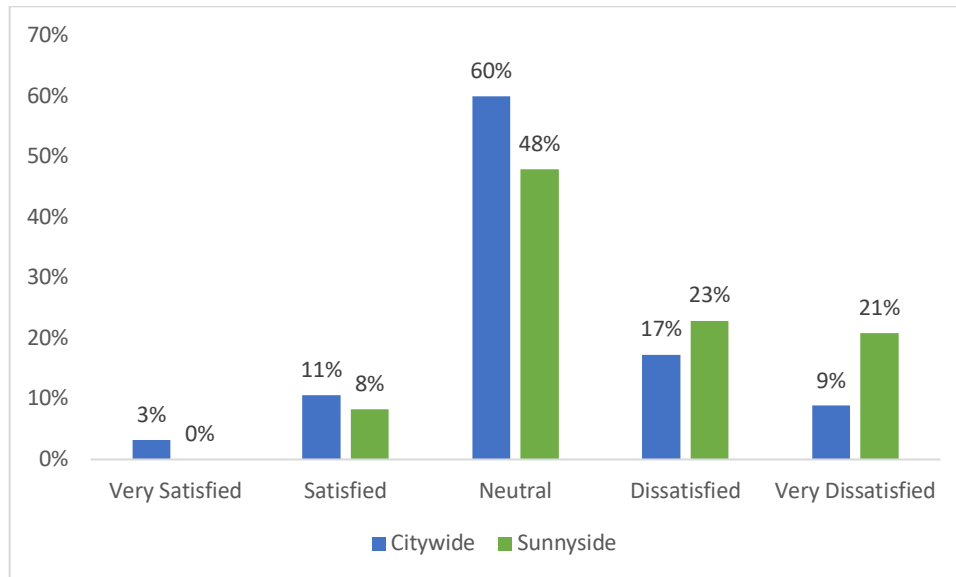
## 9. How important have these resources been to feed your family? (cont.)



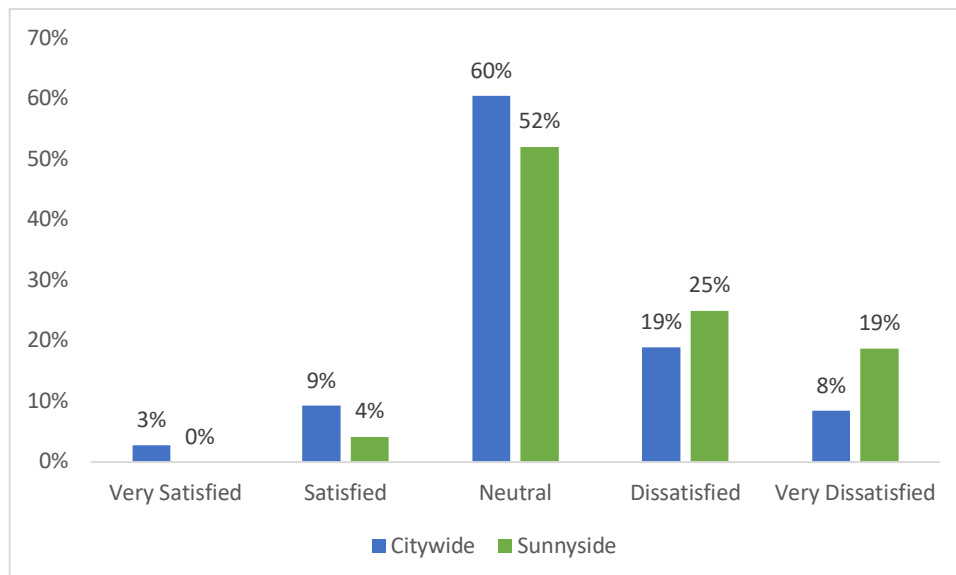
## 10. How satisfied are you with the resources available in your community for people facing housing instability?



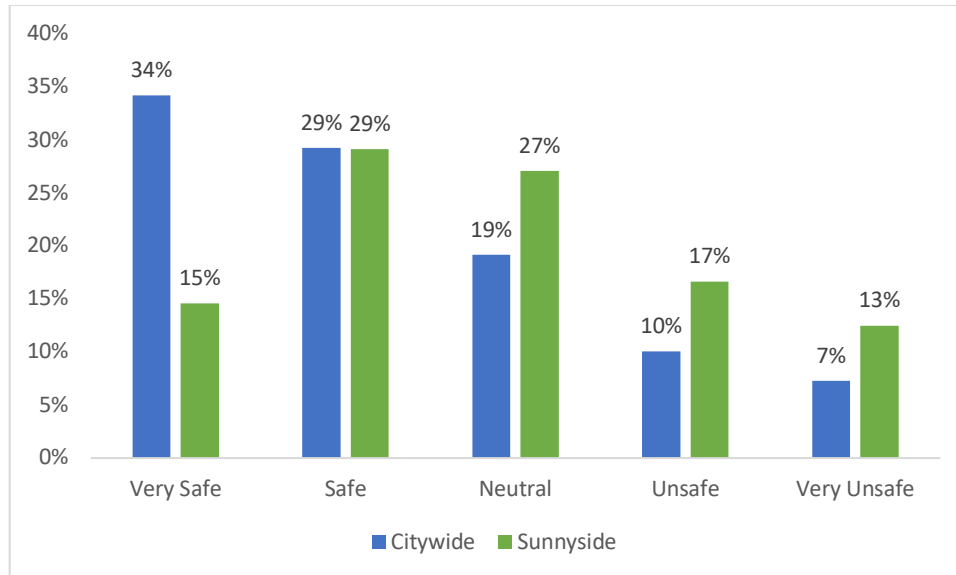
11. How satisfied are you with the activities available in your community to support the children and youth this summer?



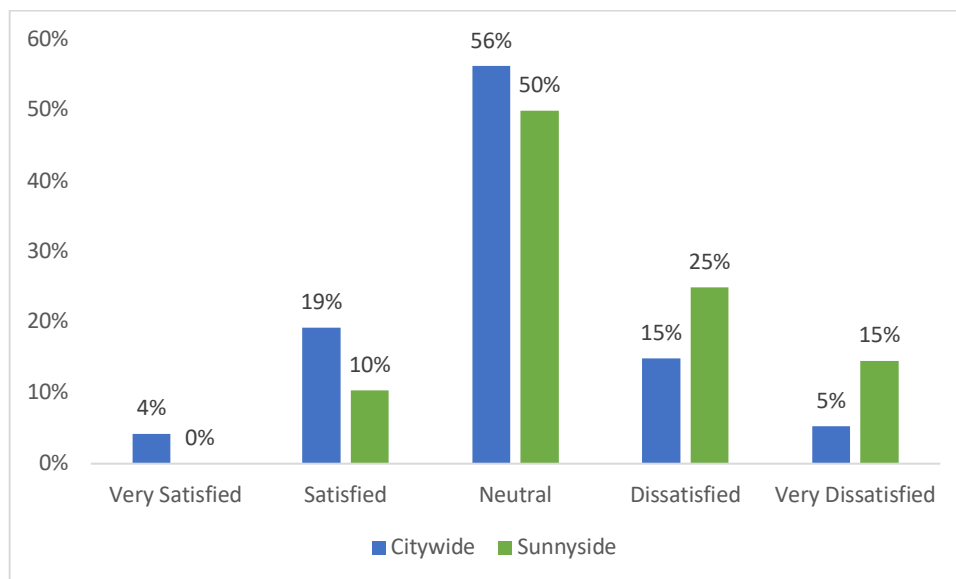
12. How satisfied are you with the resources available in your community for people experiencing violence in their home (e.g. elderly, domestic, and child violence)?



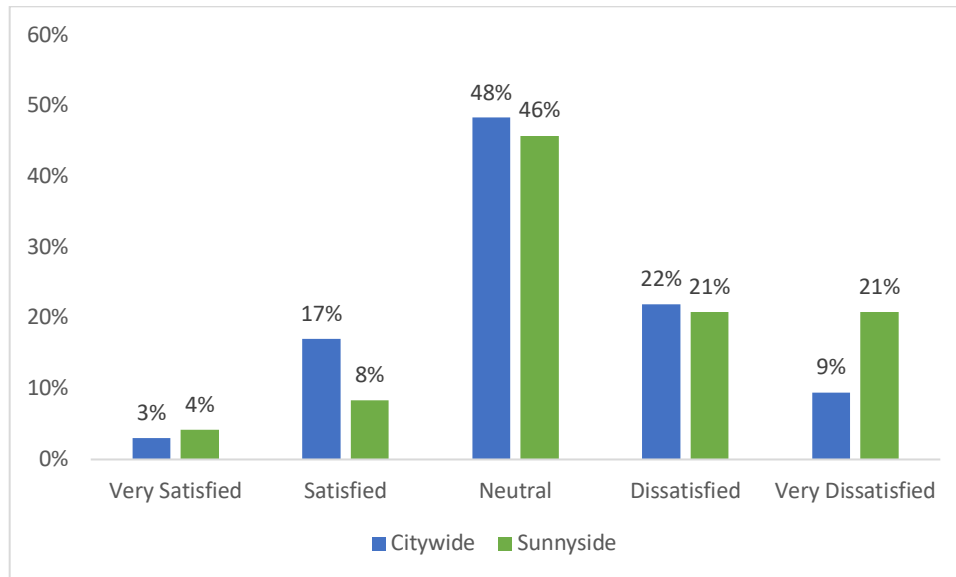
## 13. How safe do you feel calling the Houston Police Department?



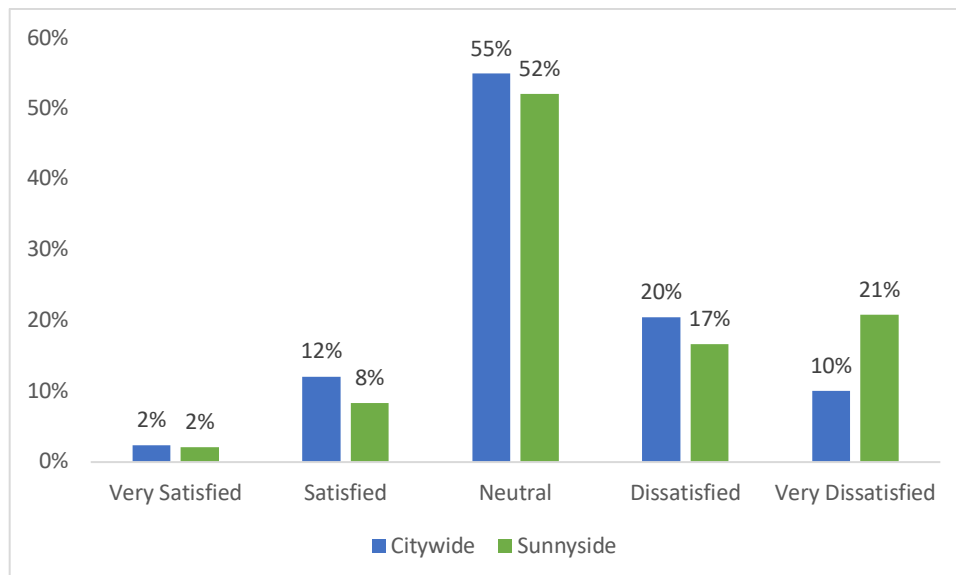
## 14. How satisfied are you with the networks activated in your community to support people who are isolated and in need?



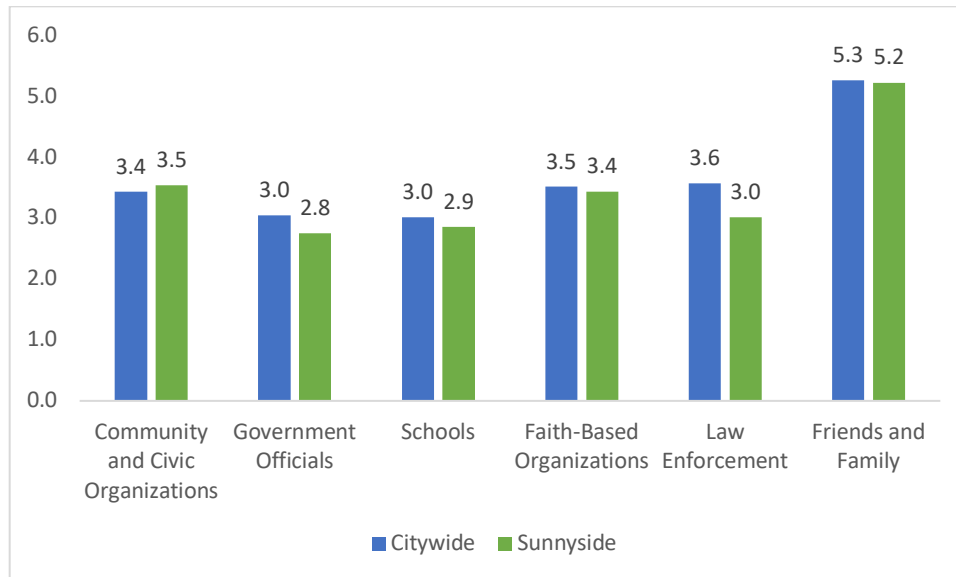
15. How satisfied are you with the resources available in your community to support small businesses?



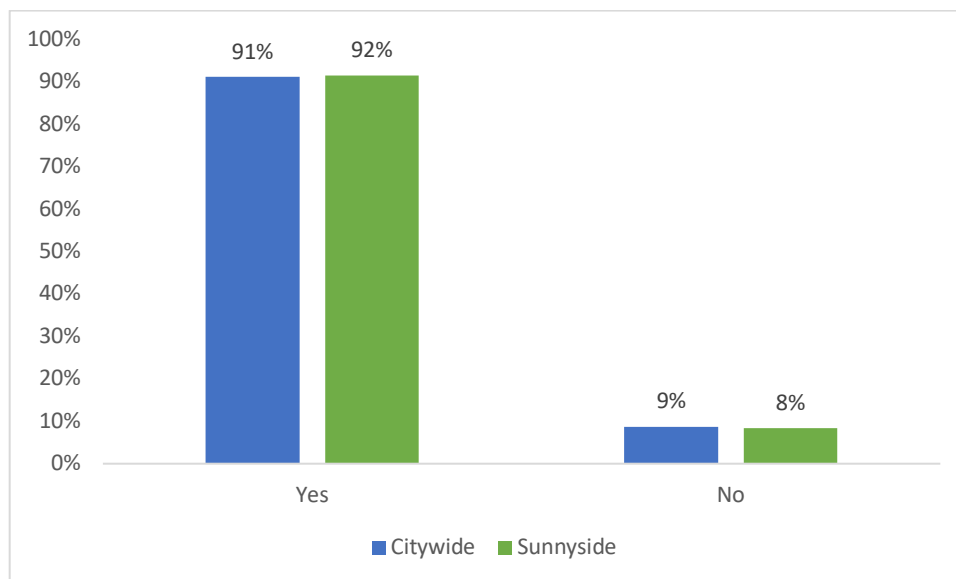
16. How satisfied are you with the employment support available in your community that can help those who need work to find a job?



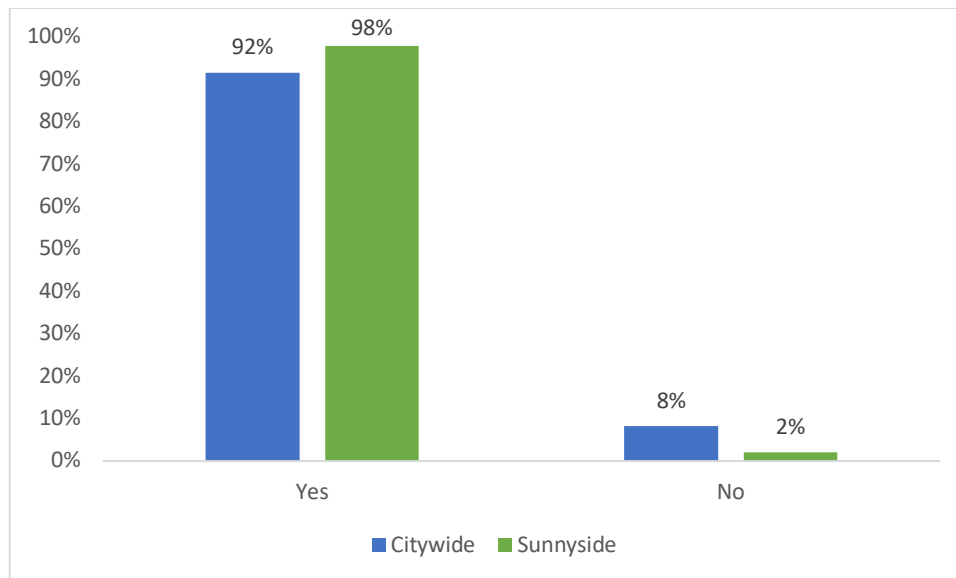
17. Who do you most trust to go to for help in your community? Rank 1 to 6 with 6 being most important and 1 being least important.



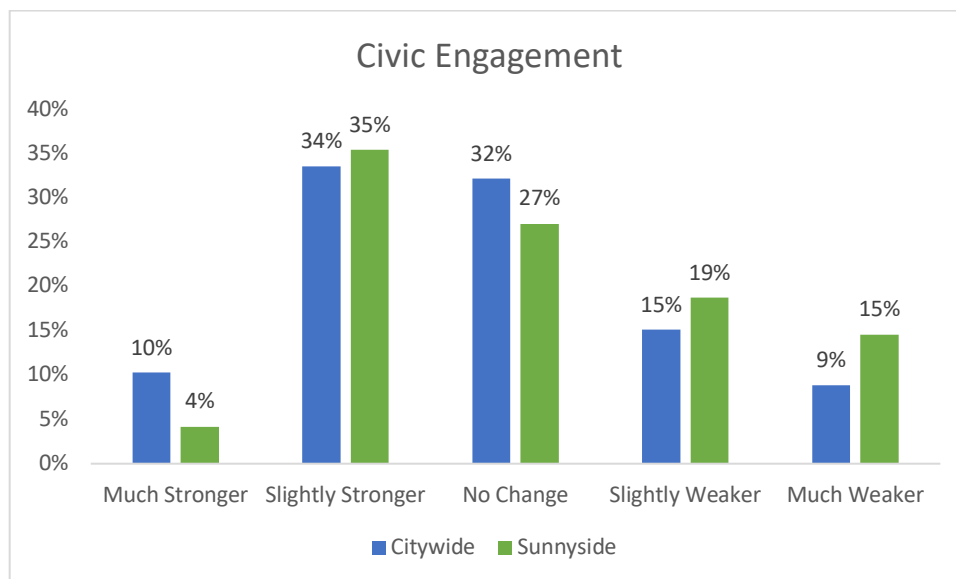
18. Are you registered to vote in the election?



## 19. Have you completed the US Census?

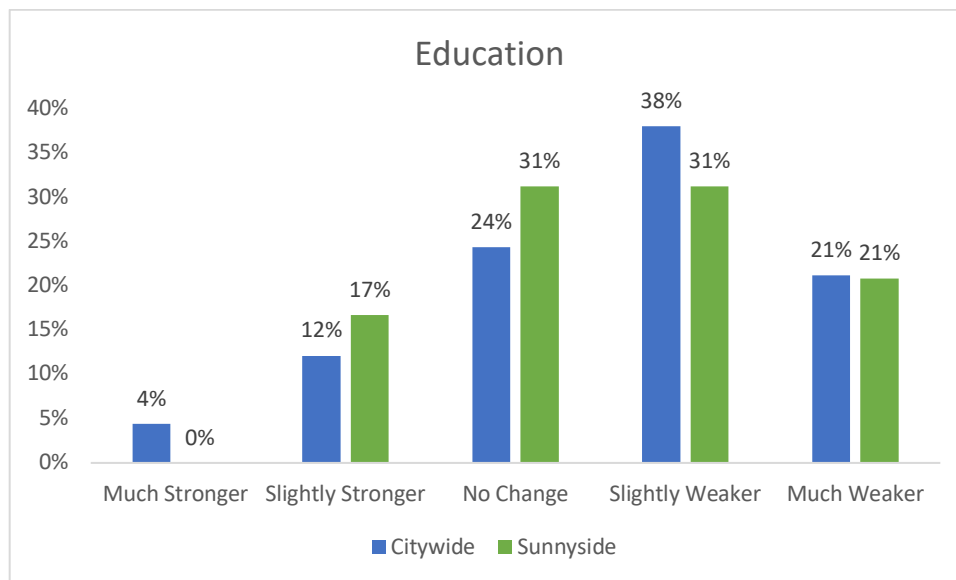
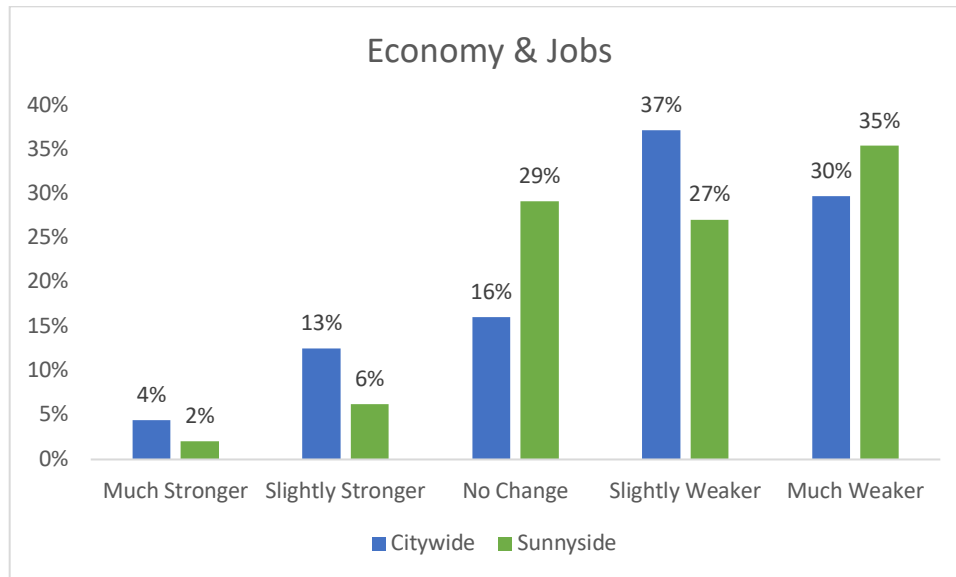


## 20. How you believe your community will fare in these areas post-COVID-19 because of your community's response?

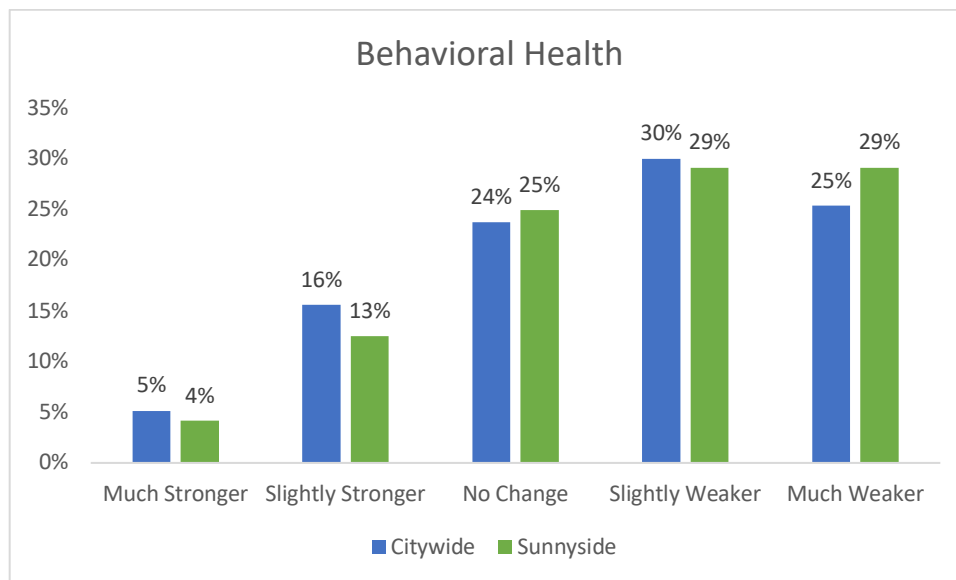
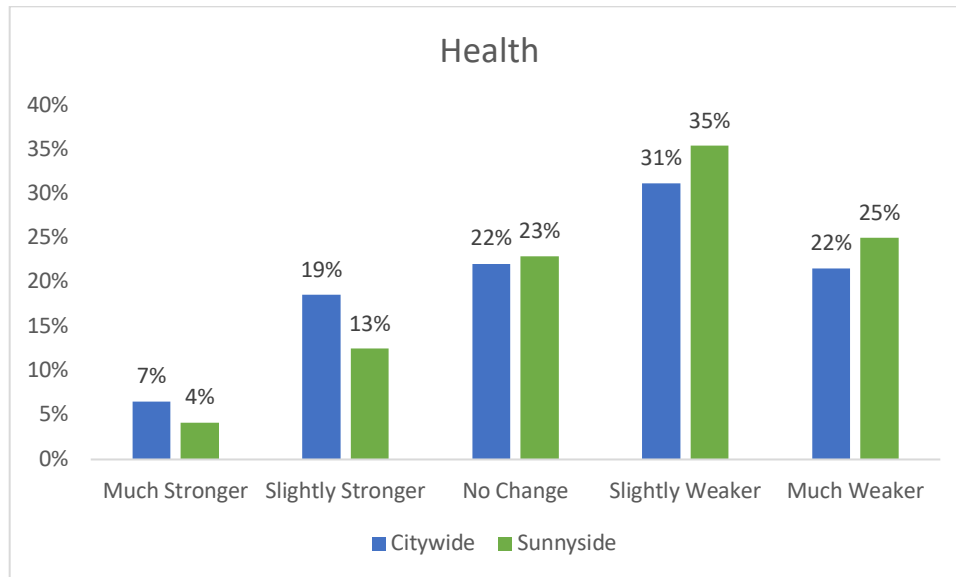




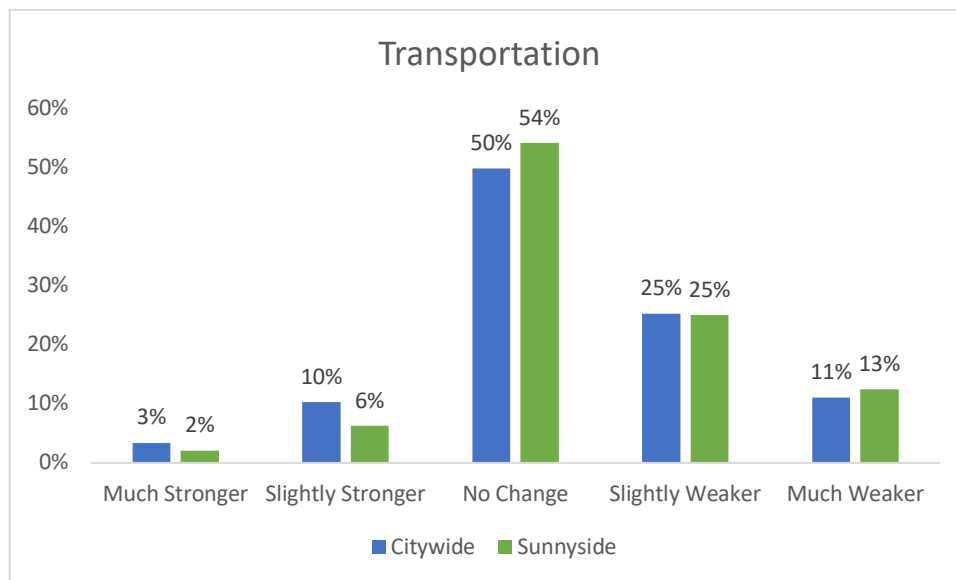
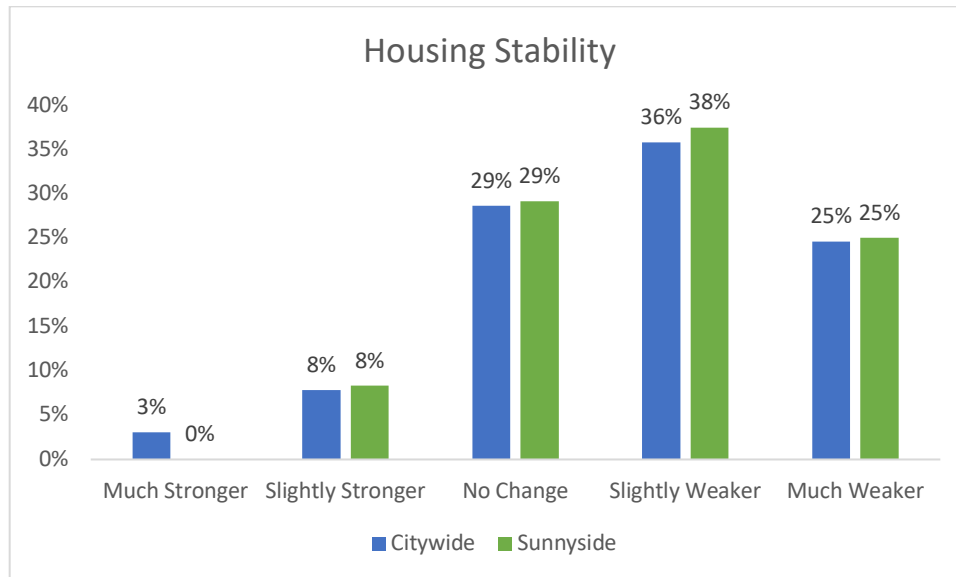
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



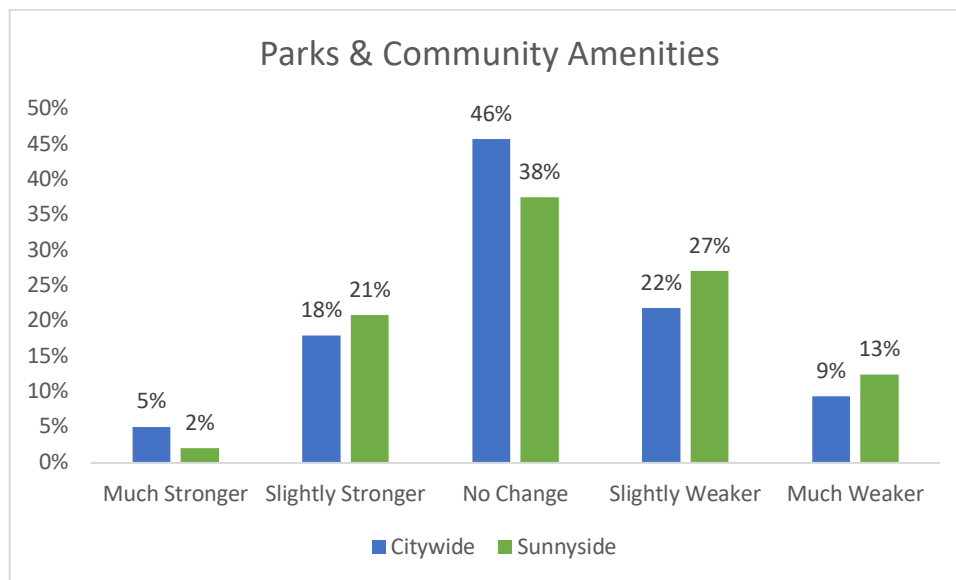
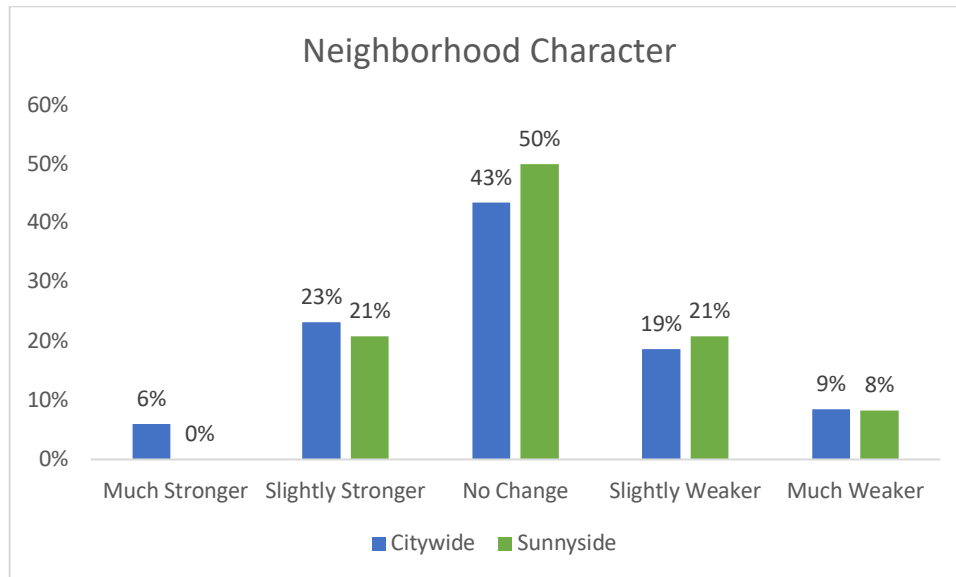
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



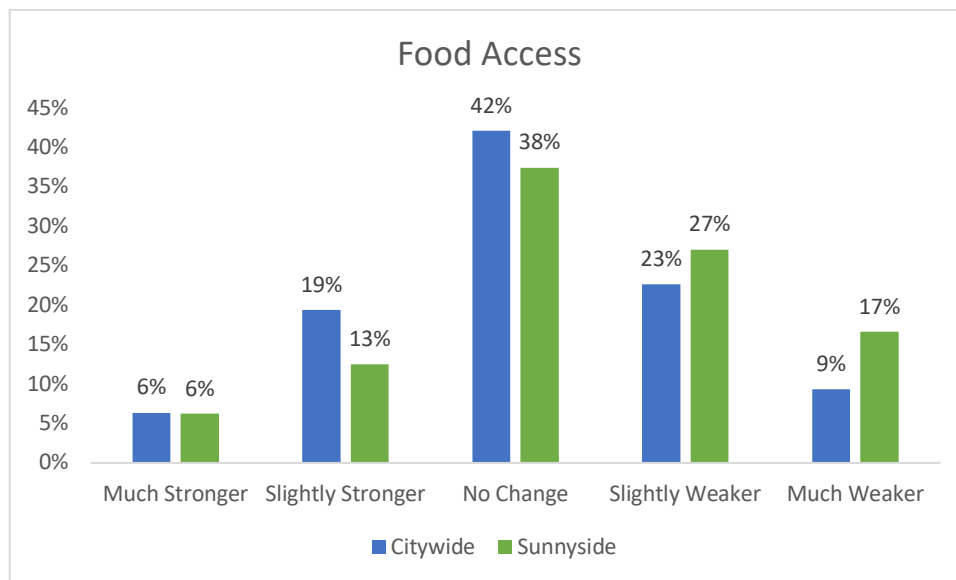
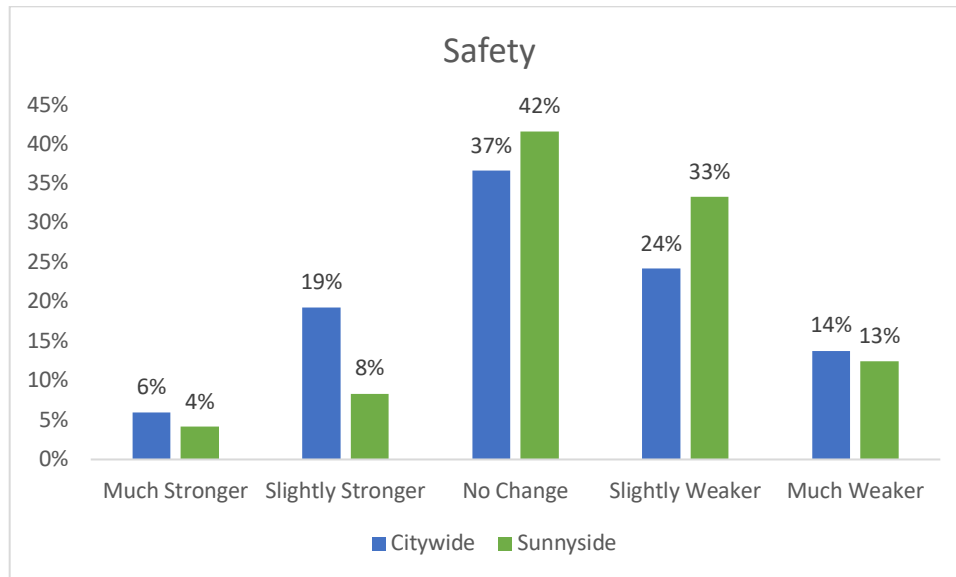
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)



## Appendix – Complete Communities Town Hall Results

