H.E.R. Taskforce
Phase I Complete Communities
Survey Review
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Overview

Mayor Sylvester Turner asked Houstonians to complete a brief anonymous survey that would provide the City of Houston with important information regarding the ways the coronavirus pandemic has impacted residents' lives. In just 5 days, over 10,200 Houstonians responded to the survey from across Harris County. While preliminary results were shared in the Complete Communities Town Hall, this report purposes to take a deeper dive into each community, highlighting citywide responses against tracked neighborhood responses.

The survey was conducted by the Mayor’s Health Equity Response (H.E.R.) Initiative and Task Force. The H.E.R. Initiative and Task Force, launched in April 2020 by Mayor Turner, is a vital component of the City of Houston’s COVID-19 Response and Recovery Effort, especially for vulnerable and at-risk populations.

The initiative is led by five Mayor’s Office Division Directors with implementation visioning and support from the H.E.R. Task Force comprised of more than 50 civic leaders. The mayoral appointees to the Task Force include medical specialists, public health professionals, communications creatives, data scientists, technology experts and faith leaders.

“I started the H.E.R. Task Force to push more resources into the Houston neighborhoods that are most at-risk for community spread of the COVID-19 disease,” said Mayor Turner. “The Task Force is committed to its mission and is working with the Mayor’s Office and the Houston Health Department to identify rapid responses the City can take to support its most vulnerable residents’ health and wellbeing. Please help this group of community leaders do their job by completing the survey.”

The H.E.R. Task Force is working to address health inequities and access by accelerating the data-driven, targeted and rapid response for residents in 22 priority Super Neighborhoods, which include Acres Home, Denver Harbor, Eastex-Jensen, Fifth Ward, Gulfton, Independence Heights, Kashmere Gardens, Sunnyside and Third Ward. Chief Response and Recovery Officer Marvin Odum leads the City’s coordinated response to the public health crisis and economic downturn exacerbated by the coronavirus pandemic.
1. How do you learn about the latest trends with COVID-19? Rank 1 to 5 with 5 being most important and 1 being least important.

![Bar chart showing the ranking of different sources of information about COVID-19 trends.](chart)

**2. Of the working age adults at home, how many are essential workers who have been required to leave home to work?**

![Bar chart showing the percentage of essential workers in different household sizes.](chart)
3. On average, how often have you left your home during COVID-19 outside of work?

![Bar chart showing the frequency of leaving home during COVID-19 outside of work.](chart1)

4. How often have you worn a face covering outside your home during COVID-19?

![Bar chart showing the frequency of wearing a face covering outside the home during COVID-19.](chart2)
5. How satisfied are you with your ability to access personal protective equipment (PPE) such as masks and face coverings?

6. How satisfied are you with the number of COVID-19 testing facilities and health clinics in your community?
7. Recommended safe practices include wearing face coverings, practicing social distancing, and maintaining clean hands. Which of these, in general, represents the safety of the practices between businesses and clients in your community?

8. Access to technology is considered essential during this period. Select all of the options below that apply to your household.
9. How important have these resources been to feed your family?

**WIC**

- **Very Important**: Citywide - 4%, Acres Home - 3%
- **Slightly Important**: Citywide - 1%, Acres Home - 3%
- **Not Important**: Citywide - 13%, Acres Home - 12%
- **Unable to Access**: Citywide - 7%, Acres Home - 10%

**SNAP**

- **Very Important**: Citywide - 8%, Acres Home - 8%
- **Slightly Important**: Citywide - 1%, Acres Home - 3%
- **Not Important**: Citywide - 11%, Acres Home - 9%
- **Unable to Access**: Citywide - 8%, Acres Home - 9%
9. How important have these resources been to feed your family? (cont.)

**Faith-Based Distributions**

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**School-Based Distributions**

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</table>
9. How important have these resources been to feed your family? (cont.)

**Park-Based Distributions**

- Very Important: 4% Citywide, 2% Acres Home
- Slightly Important: 3% Citywide, 5% Acres Home
- Not Important: 13% Citywide, 10% Acres Home
- Unable to Access: 7% Citywide, 7% Acres Home

**Houston Food Bank**

- Very Important: 6% Citywide, 9% Acres Home
- Slightly Important: 3% Citywide, 0% Acres Home
- Not Important: 12% Citywide, 11% Acres Home
- Unable to Access: 6% Citywide, 4% Acres Home
9. How important have these resources been to feed your family? (cont.)

10. How satisfied are you with the resources available in your community for people facing housing instability?
11. How satisfied are you with the activities available in your community to support the children and youth this summer?

12. How satisfied are you with the resources available in your community for people experiencing violence in their home (e.g. elderly, domestic, and child violence)?
13. How safe do you feel calling the Houston Police Department?

![Bar chart showing safety ratings for Houston Police Department calls.]

14. How satisfied are you with the networks activated in your community to support people who are isolated and in need?

![Bar chart showing satisfaction levels for community networks.]

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Bloomberg Associates
15. How satisfied are you with the resources available in your community to support small businesses?

16. How satisfied are you with the employment support available in your community that can help those who need work to find a job?
17. Who do you most trust to go to for help in your community? Rank 1 to 6 with 6 being most important and 1 being least important.

[Graph showing rankings for different groups]

18. Are you registered to vote in the election?

[Graph showing percentages for voting participation]
19. Have you completed the US Census?

![Census Completion Chart]

- **Citywide**: 92% Yes, 8% No
- **Acres Home**: 91% Yes, 9% No

20. How do you believe your community will fare in these areas post-COVID-19 because of your community’s response?

![Civic Engagement Chart]

- **Citywide**
  - Much Stronger: 10%
  - Slightly Stronger: 34%
  - No Change: 43%
  - Slightly Weaker: 15%
  - Much Weaker: 9%

- **Acres Home**
  - Much Stronger: 10%
  - Slightly Stronger: 30%
  - No Change: 32%
  - Slightly Weaker: 4%
  - Much Weaker: 12%
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Economy & Jobs**

- Much Stronger: 4% (Citywide), 1% (Acres Home)
- Slightly Stronger: 13% (Citywide), 7% (Acres Home)
- No Change: 16% (Citywide), 21% (Acres Home)
- Slightly Weaker: 37% (Citywide), 46% (Acres Home)
- Much Weaker: 30% (Citywide), 24% (Acres Home)

**Education**

- Much Stronger: 4% (Citywide), 4% (Acres Home)
- Slightly Stronger: 12% (Citywide), 13% (Acres Home)
- No Change: 24% (Citywide), 25% (Acres Home)
- Slightly Weaker: 38% (Citywide), 39% (Acres Home)
- Much Weaker: 21% (Citywide), 18% (Acres Home)
20. How you believe your community will fare in these areas post-COVID-19 because of your community’s response? (cont.)
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Housing Stability**

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<td>Much Stronger</td>
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<tr>
<td>Slightly Stronger</td>
<td>8%</td>
<td>10%</td>
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<tr>
<td>No Change</td>
<td>29%</td>
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<tr>
<td>Slightly Weaker</td>
<td>36%</td>
<td>42%</td>
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**Transportation**

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<tr>
<td>Slightly Stronger</td>
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<tr>
<td>No Change</td>
<td>50%</td>
<td>58%</td>
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<tr>
<td>Slightly Weaker</td>
<td>25%</td>
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<td>Much Weaker</td>
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20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

### Neighborhood Character

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<tr>
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<tr>
<td>Much Stronger</td>
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<tr>
<td>Slightly Stronger</td>
<td>23%</td>
<td>16%</td>
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<tr>
<td>No Change</td>
<td>43%</td>
<td>51%</td>
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<tr>
<td>Slightly Weaker</td>
<td>19%</td>
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### Parks & Community Amenities

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<tr>
<th>Response</th>
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<td>Slightly Stronger</td>
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<td>No Change</td>
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<td>Much Weaker</td>
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</tbody>
</table>
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Safety**

- Much Stronger: Citywide - 6%, Acres Home - 4%
- Slightly Stronger: Citywide - 19%, Acres Home - 16%
- No Change: Citywide - 37%, Acres Home - 46%
- Slightly Weaker: Citywide - 24%, Acres Home - 19%
- Much Weaker: Citywide - 14%, Acres Home - 13%

**Food Access**

- Much Stronger: Citywide - 6%, Acres Home - 6%
- Slightly Stronger: Citywide - 19%, Acres Home - 19%
- No Change: Citywide - 42%, Acres Home - 49%
- Slightly Weaker: Citywide - 23%, Acres Home - 16%
- Much Weaker: Citywide - 9%, Acres Home - 9%
Gulfton
32 Tracked Respondents

1. How do you learn about the latest trends with COVID-19? Rank 1 to 5 with 5 being most important and 1 being least important.

2. Of the working age adults at home, how many are essential workers who have been required to leave home to work?
3. On average, how often have you left your home during COVID-19 outside of work?

4. How often have you worn a face covering outside your home during COVID-19?
5. How satisfied are you with your ability to access personal protective equipment (PPE) such as masks and face coverings?

6. How satisfied are you with the number of COVID-19 testing facilities and health clinics in your community?
7. Recommended safe practices include wearing face coverings, practicing social distancing, and maintaining clean hands. Which of these, in general, represents the safety of the practices between businesses and clients in your community?

![Graph showing the percentage of businesses and clients following safe practices in different regions.]

8. Access to technology is considered essential during this period. Select all of the options below that apply to your household.

![Graph showing the percentage of households with access to technology and internet connection in different regions.]
9. How important have these resources been to feed your family?

**WIC**

- **Very Important**
  - Citywide: 4%
  - Gulfton: 4%
- **Slightly Important**
  - Citywide: 1%
  - Gulfton: 1%
- **Not Important**
  - Citywide: 13%
  - Gulfton: 13%
- **Unable to Access**
  - Citywide: 7%
  - Gulfton: 7%

**SNAP**

- **Very Important**
  - Citywide: 8%
  - Gulfton: 18%
- **Slightly Important**
  - Citywide: 1%
  - Gulfton: 0%
- **Not Important**
  - Citywide: 11%
  - Gulfton: 11%
- **Unable to Access**
  - Citywide: 8%
  - Gulfton: 11%
9. How important have these resources been to feed your family? (cont.)

### Faith-Based Distributions

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<tr>
<th>Importance</th>
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### School-Based Distributions

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</table>
9. How important have these resources been to feed your family? (cont.)

**Park-Based Distributions**

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<th>Importance</th>
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**Houston Food Bank**

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</table>
9. How important have these resources been to feed your family? (cont.)

10. How satisfied are you with the resources available in your community for people facing housing instability?
11. How satisfied are you with the activities available in your community to support the children and youth this summer?

12. How satisfied are you with the resources available in your community for people experiencing violence in their home (e.g. elderly, domestic, and child violence)?
13. How safe do you feel calling the Houston Police Department?

![Bar chart showing the percentage of respondents feeling safe in the Houston Police Department. The data is divided between 'Very Safe', 'Safe', 'Neutral', 'Unsafe', and 'Very Unsafe'. The chart includes data for Citywide and Gulfton.]

14. How satisfied are you with the networks activated in your community to support people who are isolated and in need?

![Bar chart showing the percentage of respondents satisfied with the networks activated. The data is divided between 'Very Satisfied', 'Satisfied', 'Neutral', 'Dissatisfied', and 'Very Dissatisfied'. The chart includes data for Citywide and Gulfton.]

Bloomberg Associates
15. How satisfied are you with the resources available in your community to support small businesses?

16. How satisfied are you with the employment support available in your community that can help those who need work to find a job?
17. Who do you most trust to go to for help in your community? Rank 1 to 6 with 6 being most important and 1 being least important.

![Bar chart showing the trust levels for different community groups.]

18. Are you registered to vote in the election?

![Bar chart showing the registration rates for yes and no.]

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Bloomberg Associates
19. Have you completed the US Census?

20. How you believe your community will fare in these areas post-COVID-19 because of your community’s response?
20. How you believe your community will fare in these areas post-COVID-19 because of your community’s response? (cont.)
20. How you believe your community will fare in these areas post-COVID-19 because of your community’s response? (cont.)

### Health

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<tr>
<td>Slightly Stronger</td>
<td>19%</td>
<td>32%</td>
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<tr>
<td>No Change</td>
<td>22%</td>
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<tr>
<td>Slightly Weaker</td>
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### Behavioral Health

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20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Housing Stability**

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**Transportation**

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20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Neighborhood Character**

![Bar chart showing responses to neighborhood character](chart_image1)

**Parks & Community Amenities**

![Bar chart showing responses to parks and community amenities](chart_image2)
20. How you believe your community will fare in these areas post-COVID-19 because of your community’s response? (cont.)

**Safety**

- Much Stronger: Citywide 6%, Gulfton 6%
- Slightly Stronger: Citywide 19%, Gulfton 32%
- No Change: Citywide 37%, Gulfton 32%
- Slightly Weaker: Citywide 24%, Gulfton 13%
- Much Weaker: Citywide 14%, Gulfton 16%

**Food Access**

- Much Stronger: Citywide 6%, Gulfton 10%
- Slightly Stronger: Citywide 19%, Gulfton 23%
- No Change: Citywide 42%, Gulfton 35%
- Slightly Weaker: Citywide 23%, Gulfton 16%
- Much Weaker: Citywide 9%, Gulfton 16%
Near Northside
97 Tracked Respondents

1. How do you learn about the latest trends with COVID-19? Rank 1 to 5 with 5 being most important and 1 being least important.

2. Of the working age adults at home, how many are essential workers who have been required to leave home to work?
3. On average, how often have you left your home during COVID-19 outside of work?

![Bar chart showing percentage of people leaving home by frequency and location.]

4. How often have you worn a face covering outside your home during COVID-19?

![Bar chart showing percentage of people wearing face coverings by frequency and location.]

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**Bloomberg Associates**

40
5. How satisfied are you with your ability to access personal protective equipment (PPE) such as masks and face coverings?

6. How satisfied are you with the number of COVID-19 testing facilities and health clinics in your community?
7. Recommended safe practices include wearing face coverings, practicing social distancing, and maintaining clean hands. Which of these, in general, represents the safety of the practices between businesses and clients in your community?

8. Access to technology is considered essential during this period. Select all of the options below that apply to your household.
9. How important have these resources been to feed your family?

### WIC

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<tr>
<td>Citywide</td>
<td>4%</td>
<td>1%</td>
<td>13%</td>
<td>7%</td>
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<tr>
<td>Near Northside</td>
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### SNAP

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<td>Near Northside</td>
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<td>14%</td>
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9. How important have these resources been to feed your family? (cont.)

**Faith-Based Distributions**

- Very Important: 6% (Citywide) 8% (Near Northside)
- Slightly Important: 4% (Citywide) 6% (Near Northside)
- Not Important: 12% (Citywide) 17% (Near Northside)
- Unable to Access: 6% (Citywide) 6% (Near Northside)

**School-Based Distributions**

- Very Important: 6% (Citywide) 4% (Near Northside)
- Slightly Important: 3% (Citywide) 6% (Near Northside)
- Not Important: 12% (Citywide) 17% (Near Northside)
- Unable to Access: 5% (Citywide) 8% (Near Northside)
9. How important have these resources been to feed your family? (cont.)

### Park-Based Distributions

- **Very Important**
  - Citywide: 4%
  - Near Northside: 5%
- **Slightly Important**
  - Citywide: 3%
  - Near Northside: 4%
- **Not Important**
  - Citywide: 13%
  - Near Northside: 19%
- **Unable to Access**
  - Citywide: 7%
  - Near Northside: 9%

### Houston Food Bank

- **Very Important**
  - Citywide: 6%
  - Near Northside: 7%
- **Slightly Important**
  - Citywide: 3%
  - Near Northside: 4%
- **Not Important**
  - Citywide: 12%
  - Near Northside: 19%
- **Unable to Access**
  - Citywide: 6%
  - Near Northside: 9%
9. How important have these resources been to feed your family? (cont.)

10. How satisfied are you with the resources available in your community for people facing housing instability?
11. How satisfied are you with the activities available in your community to support the children and youth this summer?

12. How satisfied are you with the resources available in your community for people experiencing violence in their home (e.g. elderly, domestic, and child violence)?
13. How safe do you feel calling the Houston Police Department?

14. How satisfied are you with the networks activated in your community to support people who are isolated and in need?
15. How satisfied are you with the resources available in your community to support small businesses?

16. How satisfied are you with the employment support available in your community that can help those who need work to find a job?
17. Who do you most trust to go to for help in your community? Rank 1 to 6 with 6 being most important and 1 being least important.

![Bar chart showing trust in various institutions in Near Northside and Citywide.]

18. Are you registered to vote in the election?

![Bar chart showing voting registration rates in Near Northside and Citywide.]

**Near Northside**
- Community and Civic Organizations: 5.3
- Government Officials: 5.3
- Schools: 3.6
- Faith-Based Organizations: 3.3
- Law Enforcement: 3.6
- Friends and Family: 5.3

**Citywide**
- Community and Civic Organizations: 3.5
- Government Officials: 3.4
- Schools: 3.0
- Faith-Based Organizations: 3.5
- Law Enforcement: 3.6
- Friends and Family: 5.3

**Acres Home**
- Community and Civic Organizations: 20%
- Government Officials: 20%
- Schools: 40%
- Faith-Based Organizations: 60%
- Law Enforcement: 80%
- Friends and Family: 100%

**Gulfton**
- Community and Civic Organizations: 9%
- Government Officials: 9%
- Schools: 97%
- Faith-Based Organizations: 3%
- Law Enforcement: 0%
- Friends and Family: 20%

**Near Northside**
- Community and Civic Organizations: 100%
- Government Officials: 100%
- Schools: 100%
- Faith-Based Organizations: 100%
- Law Enforcement: 100%
- Friends and Family: 100%

**Second Ward**
- Community and Civic Organizations: 91%
- Government Officials: 97%
- Schools: 9%
- Faith-Based Organizations: 3%
- Law Enforcement: 9%
- Friends and Family: 3%

**Third Ward**
- Community and Civic Organizations: 100%
- Government Officials: 100%
- Schools: 100%
- Faith-Based Organizations: 100%
- Law Enforcement: 100%
- Friends and Family: 100%
19. Have you completed the US Census?

![Bar chart showing completion rates for the US Census.]

- **Citywide**: 92% Yes, 8% No
- **Near Northside**: 95% Yes, 5% No

20. How you believe your community will fare in these areas post-COVID-19 because of your community's response?

![Bar chart showing perceived impact on civic engagement.]

- **Civic Engagement**
  - Much Stronger: Citywide 10%, Near Northside 15%
  - Slightly Stronger: Citywide 28%, Near Northside 28%
  - No Change: Citywide 32%, Near Northside 32%
  - Slightly Weaker: Citywide 15%, Near Northside 15%
  - Much Weaker: Citywide 9%, Near Northside 10%

- **Citywide & Near Northside**
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Economy & Jobs**

<table>
<thead>
<tr>
<th></th>
<th>Citywide</th>
<th>Near Northside</th>
</tr>
</thead>
<tbody>
<tr>
<td>Much Stronger</td>
<td>4%</td>
<td>0%</td>
</tr>
<tr>
<td>Slightly Stronger</td>
<td>13%</td>
<td>9%</td>
</tr>
<tr>
<td>No Change</td>
<td>16%</td>
<td>17%</td>
</tr>
<tr>
<td>Slightly Weaker</td>
<td>37%</td>
<td>34%</td>
</tr>
<tr>
<td>Much Weaker</td>
<td>30%</td>
<td>40%</td>
</tr>
</tbody>
</table>

**Education**

<table>
<thead>
<tr>
<th></th>
<th>Citywide</th>
<th>Near Northside</th>
</tr>
</thead>
<tbody>
<tr>
<td>Much Stronger</td>
<td>4%</td>
<td>1%</td>
</tr>
<tr>
<td>Slightly Stronger</td>
<td>12%</td>
<td>4%</td>
</tr>
<tr>
<td>No Change</td>
<td>24%</td>
<td>20%</td>
</tr>
<tr>
<td>Slightly Weaker</td>
<td>38%</td>
<td>43%</td>
</tr>
<tr>
<td>Much Weaker</td>
<td>21%</td>
<td>32%</td>
</tr>
</tbody>
</table>
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Health**

- Citywide:
  - Much Stronger: 7%
  - Slightly Stronger: 19%
  - No Change: 22%
  - Slightly Weaker: 31%
  - Much Weaker: 22%

- Near Northside:
  - Much Stronger: 3%
  - Slightly Stronger: 11%
  - No Change: 17%
  - Slightly Weaker: 34%
  - Much Weaker: 34%

**Behavioral Health**

- Citywide:
  - Much Stronger: 5%
  - Slightly Stronger: 16%
  - No Change: 24%
  - Slightly Weaker: 30%
  - Much Weaker: 25%

- Near Northside:
  - Much Stronger: 0%
  - Slightly Stronger: 11%
  - No Change: 22%
  - Slightly Weaker: 29%
  - Much Weaker: 38%
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Housing Stability**

- **Much Stronger**
  - Citywide: 3%
  - Near Northside: 2%

- **Slightly Stronger**
  - Citywide: 8%
  - Near Northside: 4%

- **No Change**
  - Citywide: 29%
  - Near Northside: 29%

- **Slightly Weaker**
  - Citywide: 36%
  - Near Northside: 32%

- **Much Weaker**
  - Citywide: 25%
  - Near Northside: 32%

**Transportation**

- **Much Stronger**
  - Citywide: 3%
  - Near Northside: 2%

- **Slightly Stronger**
  - Citywide: 10%
  - Near Northside: 11%

- **No Change**
  - Citywide: 50%
  - Near Northside: 56%

- **Slightly Weaker**
  - Citywide: 25%
  - Near Northside: 20%

- **Much Weaker**
  - Citywide: 11%
  - Near Northside: 10%
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Neighborhood Character**

- **Citywide**
  - Much Stronger: 6%
  - Slightly Stronger: 23%
  - No Change: 43%
  - Slightly Weaker: 19%
  - Much Weaker: 9%

- **Near Northside**
  - Much Stronger: 5%
  - Slightly Stronger: 18%
  - No Change: 41%
  - Slightly Weaker: 24%
  - Much Weaker: 13%

**Parks & Community Amenities**

- **Citywide**
  - Much Stronger: 5%
  - Slightly Stronger: 18%
  - No Change: 46%
  - Slightly Weaker: 22%
  - Much Weaker: 9%

- **Near Northside**
  - Much Stronger: 3%
  - Slightly Stronger: 16%
  - No Change: 41%
  - Slightly Weaker: 26%
  - Much Weaker: 15%
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

### Safety

<table>
<thead>
<tr>
<th></th>
<th>Citywide</th>
<th>Near Northside</th>
</tr>
</thead>
<tbody>
<tr>
<td>Much Stronger</td>
<td>6%</td>
<td>3%</td>
</tr>
<tr>
<td>Slightly Stronger</td>
<td>13%</td>
<td>19%</td>
</tr>
<tr>
<td>No Change</td>
<td>37%</td>
<td>39%</td>
</tr>
<tr>
<td>Slightly Weaker</td>
<td>24%</td>
<td>25%</td>
</tr>
<tr>
<td>Much Weaker</td>
<td>21%</td>
<td>14%</td>
</tr>
</tbody>
</table>

### Food Access

<table>
<thead>
<tr>
<th></th>
<th>Citywide</th>
<th>Near Northside</th>
</tr>
</thead>
<tbody>
<tr>
<td>Much Stronger</td>
<td>6%</td>
<td>2%</td>
</tr>
<tr>
<td>Slightly Stronger</td>
<td>16%</td>
<td>19%</td>
</tr>
<tr>
<td>No Change</td>
<td>42%</td>
<td>40%</td>
</tr>
<tr>
<td>Slightly Weaker</td>
<td>23%</td>
<td>33%</td>
</tr>
<tr>
<td>Much Weaker</td>
<td>9%</td>
<td>9%</td>
</tr>
</tbody>
</table>
Second Ward
35 Tracked Respondents

1. How do you learn about the latest trends with COVID-19? Rank 1 to 5 with 5 being most important and 1 being least important.

<table>
<thead>
<tr>
<th>Method</th>
<th>Citywide</th>
<th>Second Ward</th>
</tr>
</thead>
<tbody>
<tr>
<td>Television</td>
<td>3.5</td>
<td>3.5</td>
</tr>
<tr>
<td>Radio</td>
<td>2.2</td>
<td>2.5</td>
</tr>
<tr>
<td>Social Media (e.g. Facebook, Nextdoor)</td>
<td>3.3</td>
<td>3.2</td>
</tr>
<tr>
<td>Email Lists (e.g. CitizensNet, Newsletters)</td>
<td>2.3</td>
<td>2.1</td>
</tr>
<tr>
<td>Word of Mouth</td>
<td>2.5</td>
<td>2.5</td>
</tr>
</tbody>
</table>

2. Of the working age adults at home, how many are essential workers who have been required to leave home to work?

<table>
<thead>
<tr>
<th>Number of Adults</th>
<th>Citywide</th>
<th>Second Ward</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 adults</td>
<td>48%</td>
<td>41%</td>
</tr>
<tr>
<td>1 adult</td>
<td>35%</td>
<td>35%</td>
</tr>
<tr>
<td>2 adults</td>
<td>14%</td>
<td>18%</td>
</tr>
<tr>
<td>3 adults</td>
<td>2%</td>
<td>6%</td>
</tr>
<tr>
<td>4 or more adults</td>
<td>1%</td>
<td>0%</td>
</tr>
</tbody>
</table>
3. On average, how often have you left your home during COVID-19 outside of work?

4. How often have you worn a face covering outside your home during COVID-19?
5. How satisfied are you with your ability to access personal protective equipment (PPE) such as masks and face coverings?

6. How satisfied are you with the number of COVID-19 testing facilities and health clinics in your community?
7. Recommended safe practices include wearing face coverings, practicing social distancing, and maintaining clean hands. Which of these, in general, represents the safety of the practices between businesses and clients in your community?

8. Access to technology is considered essential during this period. Select all of the options below that apply to your household.
9. How important have these resources been to feed your family?

**WIC**

- Very Important: 4% Citywide, 6% Second Ward
- Slightly Important: 1% Citywide, 0% Second Ward
- Not Important: 13% Citywide, 15% Second Ward
- Unable to Access: 7% Citywide, 6% Second Ward

**SNAP**

- Very Important: 8% Citywide, 15% Second Ward
- Slightly Important: 1% Citywide, 0% Second Ward
- Not Important: 11% Citywide, 15% Second Ward
- Unable to Access: 8% Citywide, 6% Second Ward
9. How important have these resources been to feed your family? (cont.)

**Faith-Based Distributions**

![Bar chart for Faith-Based Distributions]

- Very Important: Citywide 6%, Second Ward 9%
- Slightly Important: Citywide 4%, Second Ward 6%
- Not Important: Citywide 12%, Second Ward 12%
- Unable to Access: Citywide 6%, Second Ward 3%

**School-Based Distributions**

![Bar chart for School-Based Distributions]

- Very Important: Citywide 6%, Second Ward 12%
- Slightly Important: Citywide 3%, Second Ward 3%
- Not Important: Citywide 12%, Second Ward 12%
- Unable to Access: Citywide 5%, Second Ward 3%
9. How important have these resources been to feed your family? (cont.)

**Park-Based Distributions**

- **Very Important**: Citywide 4%, Second Ward 9%
- **Slightly Important**: Citywide 6%, Second Ward 3%
- **Not Important**: Citywide 13%, Second Ward 15%
- **Unable to Access**: Citywide 7%, Second Ward 0%

**Houston Food Bank**

- **Very Important**: Citywide 6%, Second Ward 15%
- **Slightly Important**: Citywide 3%, Second Ward 3%
- **Not Important**: Citywide 12%, Second Ward 15%
- **Unable to Access**: Citywide 6%, Second Ward 0%
9. How important have these resources been to feed your family? (cont.)

![Meals on Wheels Chart]

10. How satisfied are you with the resources available in your community for people facing housing instability?

![Satisfaction Chart]
11. How satisfied are you with the activities available in your community to support the children and youth this summer?

12. How satisfied are you with the resources available in your community for people experiencing violence in their home (e.g. elderly, domestic, and child violence)?
13. How safe do you feel calling the Houston Police Department?

14. How satisfied are you with the networks activated in your community to support people who are isolated and in need?
15. How satisfied are you with the resources available in your community to support small businesses?

16. How satisfied are you with the employment support available in your community that can help those who need work to find a job?
17. Who do you most trust to go to for help in your community? Rank 1 to 6 with 6 being most important and 1 being least important.

18. Are you registered to vote in the election?
19. Have you completed the US Census?

![Bar chart showing completion rates of the US Census.]

- Yes: 92% (Citywide), 85% (Second Ward)
- No: 8% (Citywide), 15% (Second Ward)

20. How you believe your community will fare in these areas post-COVID-19 because of your community’s response?

![Bar chart showing civic engagement levels.]

- Civic Engagement:
  - Much Stronger: 10% (Citywide), 9% (Second Ward)
  - Slightly Stronger: 34% (Citywide), 32% (Second Ward)
  - No Change: 32% (Citywide), 26% (Second Ward)
  - Slightly Weaker: 15% (Citywide), 21% (Second Ward)
  - Much Weaker: 9% (Citywide), 12% (Second Ward)
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Economy & Jobs**
- **Citywide:**
  - Much Stronger: 4%
  - Slightly Stronger: 13%
  - No Change: 16%
  - Slightly Weaker: 53%
  - Much Weaker: 30%
- **Second Ward:**
  - Much Stronger: 0%
  - Slightly Stronger: 9%
  - No Change: 9%
  - Slightly Weaker: 29%
  - Much Weaker: 30%

**Education**
- **Citywide:**
  - Much Stronger: 4%
  - Slightly Stronger: 12%
  - No Change: 24%
  - Slightly Weaker: 38%
  - Much Weaker: 44%
- **Second Ward:**
  - Much Stronger: 0%
  - Slightly Stronger: 9%
  - No Change: 15%
  - Slightly Weaker: 21%
  - Much Weaker: 32%
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Health**

- **Citywide**
  - Much Stronger: 7%
  - Slightly Stronger: 19%
  - No Change: 22%
  - Slightly Weaker: 31%
  - Much Weaker: 38%

- **Second Ward**
  - Much Stronger: 3%
  - Slightly Stronger: 15%
  - No Change: 9%
  - Slightly Weaker: 22%
  - Much Weaker: 22%

**Behavioral Health**

- **Citywide**
  - Much Stronger: 5%
  - Slightly Stronger: 16%
  - No Change: 24%
  - Slightly Weaker: 35%
  - Much Weaker: 35%

- **Second Ward**
  - Much Stronger: 0%
  - Slightly Stronger: 9%
  - No Change: 21%
  - Slightly Weaker: 30%
  - Much Weaker: 25%
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

### Housing Stability

<table>
<thead>
<tr>
<th></th>
<th>Citywide</th>
<th>Second Ward</th>
</tr>
</thead>
<tbody>
<tr>
<td>Much Stronger</td>
<td>0%</td>
<td>3%</td>
</tr>
<tr>
<td>Slightly Stronger</td>
<td>3%</td>
<td>8%</td>
</tr>
<tr>
<td>No Change</td>
<td>3%</td>
<td>29%</td>
</tr>
<tr>
<td>Slightly Weaker</td>
<td>18%</td>
<td>36%</td>
</tr>
<tr>
<td>Much Weaker</td>
<td>41%</td>
<td>25%</td>
</tr>
</tbody>
</table>

### Transportation

<table>
<thead>
<tr>
<th></th>
<th>Citywide</th>
<th>Second Ward</th>
</tr>
</thead>
<tbody>
<tr>
<td>Much Stronger</td>
<td>0%</td>
<td>3%</td>
</tr>
<tr>
<td>Slightly Stronger</td>
<td>10%</td>
<td>18%</td>
</tr>
<tr>
<td>No Change</td>
<td>50%</td>
<td>38%</td>
</tr>
<tr>
<td>Slightly Weaker</td>
<td>32%</td>
<td>25%</td>
</tr>
<tr>
<td>Much Weaker</td>
<td>11% 12%</td>
<td>38%</td>
</tr>
</tbody>
</table>
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

![Safety Chart](chart1)

![Food Access Chart](chart2)
Third Ward
41 Tracked Respondents

1. How do you learn about the latest trends with COVID-19? Rank 1 to 5 with 5 being most important and 1 being least important.

![Graph showing learning methods for COVID-19]

- Television: 3.5 (Citywide), 3.2 (Third Ward)
- Radio: 2.2 (Citywide), 1.7 (Third Ward)
- Social Media (e.g. Facebook, Nextdoor): 3.3 (Citywide), 3.7 (Third Ward)
- Email Lists (e.g. CitizensNet, Newsletters): 2.3 (Citywide), 2.6 (Third Ward)
- Word of Mouth: 2.5 (Citywide), 2.7 (Third Ward)

2. Of the working age adults at home, how many are essential workers who have been required to leave home to work?

![Graph showing the number of adults at home]

- 0 adults: 48% (Citywide), 60% (Third Ward)
- 1 adult: 35% (Citywide), 33% (Third Ward)
- 2 adults: 14% (Citywide), 8% (Third Ward)
- 3 adults: 2% (Citywide), 0% (Third Ward)
- 4 or more adults: 1% (Citywide), 0% (Third Ward)
3. On average, how often have you left your home during COVID-19 outside of work?

4. How often have you worn a face covering outside your home during COVID-19?
5. How satisfied are you with your ability to access personal protective equipment (PPE) such as masks and face coverings?

![Graph showing percentage satisfaction levels for PPE access across different regions.]

6. How satisfied are you with the number of COVID-19 testing facilities and health clinics in your community?

![Graph showing percentage satisfaction levels for testing facilities and health clinics across different regions.]
7. Recommended safe practices include wearing face coverings, practicing social distancing, and maintaining clean hands. Which of these, in general, represents the safety of the practices between businesses and clients in your community?

![Bar chart showing percentages of businesses and clients following safe practices in Citywide and Third Ward.]

8. Access to technology is considered essential during this period. Select all of the options below that apply to your household.

![Bar chart showing percentages of household access to technology in Citywide and Third Ward.]

---

Bloomberg Associates

78
9. How important have these resources been to feed your family?

**WIC**

<table>
<thead>
<tr>
<th>Importance</th>
<th>Citywide</th>
<th>Third Ward</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Important</td>
<td>4%</td>
<td>3%</td>
</tr>
<tr>
<td>Slightly Important</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>Not Important</td>
<td>13%</td>
<td>13%</td>
</tr>
<tr>
<td>Unable to Access</td>
<td>7%</td>
<td>8%</td>
</tr>
</tbody>
</table>

**SNAP**

<table>
<thead>
<tr>
<th>Importance</th>
<th>Citywide</th>
<th>Third Ward</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very Important</td>
<td>8%</td>
<td>8%</td>
</tr>
<tr>
<td>Slightly Important</td>
<td>1%</td>
<td>5%</td>
</tr>
<tr>
<td>Not Important</td>
<td>11%</td>
<td>8%</td>
</tr>
<tr>
<td>Unable to Access</td>
<td>8%</td>
<td>8%</td>
</tr>
</tbody>
</table>
9. How important have these resources been to feed your family? (cont.)

**Faith-Based Distributions**

- Very Important: 6% Citywide, 5% Third Ward
- Slightly Important: 4% Citywide, 8% Third Ward
- Not Important: 12% Citywide, 13% Third Ward
- Unable to Access: 6% Citywide, 3% Third Ward

**School-Based Distributions**

- Very Important: 6% Citywide, 5% Third Ward
- Slightly Important: 3% Citywide, 0% Third Ward
- Not Important: 12% Citywide, 10% Third Ward
- Unable to Access: 5% Citywide, 5% Third Ward
9. How important have these resources been to feed your family? (cont.)

Park-Based Distributions

- Very Important: Citywide - 4%, Third Ward - 5%
- Slightly Important: Citywide - 3%, Third Ward - 3%
- Not Important: Citywide - 13%, Third Ward - 13%
- Unable to Access: Citywide - 7%, Third Ward - 8%

Houston Food Bank

- Very Important: Citywide - 6%, Third Ward - 8%
- Slightly Important: Citywide - 3%, Third Ward - 3%
- Not Important: Citywide - 12%, Third Ward - 10%
- Unable to Access: Citywide - 6%, Third Ward - 5%
9. How important have these resources been to feed your family? (cont.)

![Meals on Wheels graph]

10. How satisfied are you with the resources available in your community for people facing housing instability?
11. How satisfied are you with the activities available in your community to support the children and youth this summer?

12. How satisfied are you with the resources available in your community for people experiencing violence in their home (e.g. elderly, domestic, and child violence)?
13. How safe do you feel calling the Houston Police Department?

![Safety Distribution](image)

14. How satisfied are you with the networks activated in your community to support people who are isolated and in need?

![Satisfaction Distribution](image)
15. How satisfied are you with the resources available in your community to support small businesses?

16. How satisfied are you with the employment support available in your community that can help those who need work to find a job?
17. Who do you most trust to go to for help in your community? Rank 1 to 6 with 6 being most important and 1 being least important.

18. Are you registered to vote in the election?
19. Have you completed the US Census?

20. How you believe your community will fare in these areas post-COVID-19 because of your community’s response?
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Economy & Jobs**

- Much Stronger: Citywide 4%, Third Ward 0%
- Slightly Stronger: Citywide 13%, Third Ward 20%
- No Change: Citywide 16%, Third Ward 15%
- Slightly Weaker: Citywide 37%, Third Ward 38%
- Much Weaker: Citywide 30%, Third Ward 28%

**Education**

- Much Stronger: Citywide 4%, Third Ward 5%
- Slightly Stronger: Citywide 12%, Third Ward 20%
- No Change: Citywide 24%, Third Ward 23%
- Slightly Weaker: Citywide 38%, Third Ward 30%
- Much Weaker: Citywide 21%, Third Ward 23%
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)
20. How you believe your community will fare in these areas post-COVID-19 because of your community’s response? (cont.)

**Housing Stability**

- Much Stronger: 3% Citywide, 3% Third Ward
- Slightly Stronger: 8% Citywide, 3% Third Ward
- No Change: 29% Citywide, 30% Third Ward
- Slightly Weaker: 36% Citywide, 25% Third Ward
- Much Weaker: 25% Citywide, 40% Third Ward

**Transportation**

- Much Stronger: 3% Citywide, 3% Third Ward
- Slightly Stronger: 10% Citywide, 10% Third Ward
- No Change: 50% Citywide, 48% Third Ward
- Slightly Weaker: 25% Citywide, 28% Third Ward
- Much Weaker: 11% Citywide, 13% Third Ward

---

**Acres Home**

- **Gulfton**
- **Near Northside**
- **Second Ward**
- **Third Ward**
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Neighborhood Character**

- Much Stronger: Citywide 6%, Third Ward 8%
- Slightly Stronger: Citywide 23%, Third Ward 28%
- No Change: Citywide 43%, Third Ward 30%
- Slightly Weaker: Citywide 19%, Third Ward 23%
- Much Weaker: Citywide 9%, Third Ward 13%

**Parks & Community Amenities**

- Much Stronger: Citywide 5%, Third Ward 5%
- Slightly Stronger: Citywide 18%, Third Ward 28%
- No Change: Citywide 46%, Third Ward 33%
- Slightly Weaker: Citywide 22%, Third Ward 20%
- Much Weaker: Citywide 9%, Third Ward 15%
20. How you believe your community will fare in these areas post-COVID-19 because of your community's response? (cont.)

**Safety**

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**Food Access**

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Appendix – Pilot Complete Communities Town Hall Results

How COVID-19 Information is Received
Ranked 1 to 5 with 5 being most important and 1 being least important.

% of Households with 1 or More Essential Workers
% of Residents that Leave Less Than 3 Times per Week

- **Citywide**: 65%
- **Acres Home**: 66%
- **Gulfton**: 81%
- **Near Northside**: 69%
- **Second Ward**: 59%
- **Third Ward**: 83%

% of Residents that Always Wear Masks

- **Citywide**: 73%
- **Acres Home**: 75%
- **Gulfton**: 87%
- **Near Northside**: 72%
- **Second Ward**: 79%
- **Third Ward**: 60%
% Satisfied/Very Satisfied with Ability to Access PPE

Citywide: 59%
Acres Home: 55%
Gulfton: 52%
Near Northside: 49%
Second Ward: 38%
Third Ward: 63%

% Satisfied/Very Satisfied with Access to COVID-19 Testing Facilities

Citywide: 31%
Acres Home: 33%
Gulfton: 26%
Near Northside: 23%
Second Ward: 24%
Third Ward: 33%
Business/Client Practices
Businesses Promote Safe Practices, Clients Do Not Follow Safe Practices

% of Households with a Stable Internet Connection
Who Residents Most Trust in their Community

% Registered to Vote

Bloomberg Associates
% Stronger/Much Stronger Community Outlook Post COVID-19
(cont.)