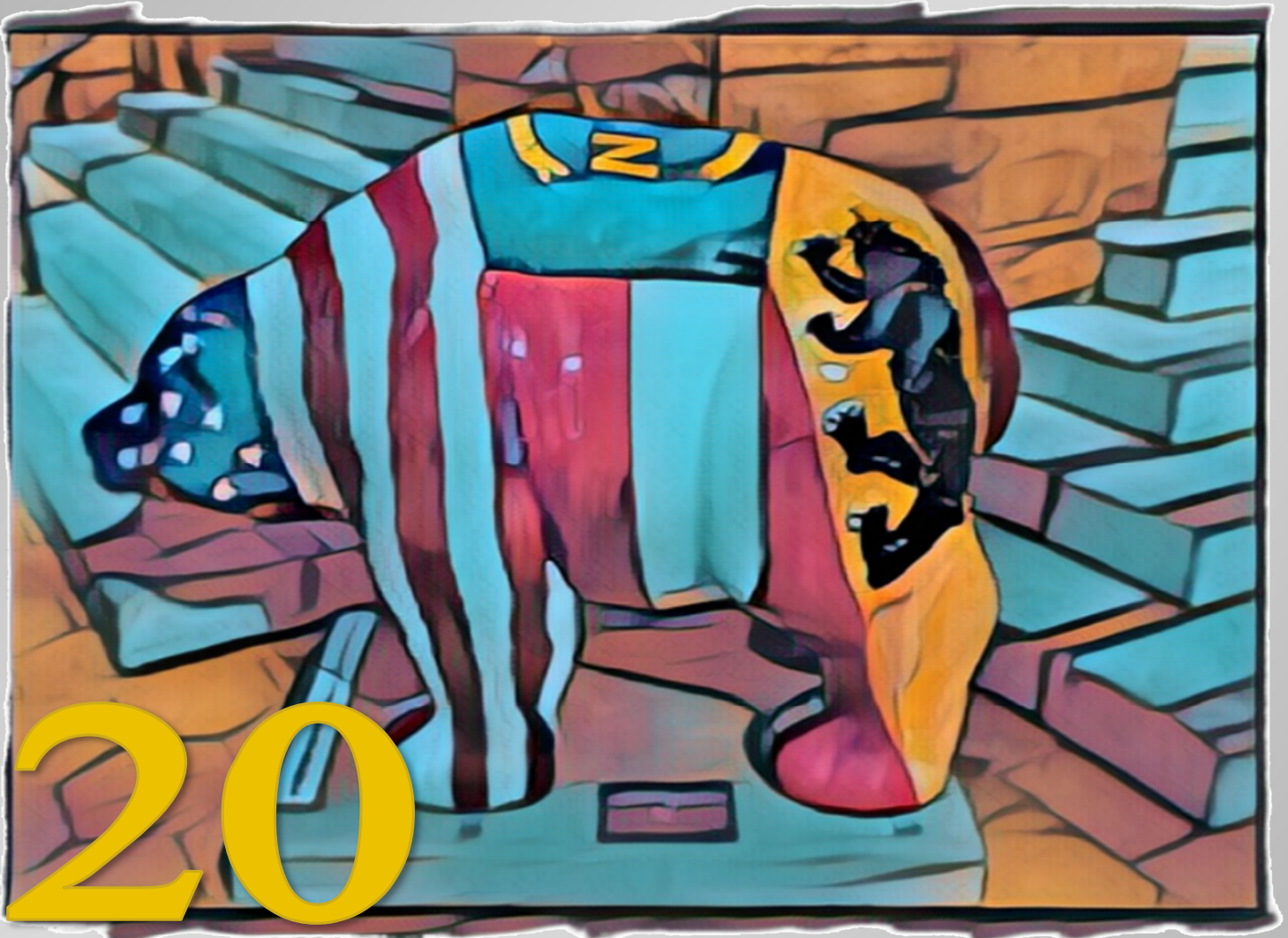


NEW BERN

NORTH CAROLINA



20
22

Welcome to Bear Town

CITIZENS' FINANCIAL REPORT

FOR THE FISCAL YEAR ENDED JUNE 30, 2022

CITY OF NEW BERN, NORTH CAROLINA



Purpose of This Report

The Citizens' Annual Financial Report is prepared to provide residents and other interested parties with an overview of the City of New Bern's financial results. This report is intended to increase awareness and provide transparency about the City's financial operations.

The Citizens' Financial Report is not an audited document and does not include details by fund or component unit, nor does it include the other disclosures required by generally accepted accounting principles. However, the financial information provided in this report is obtained from the audited financial statements in the City's Annual Comprehensive Financial Report (ACFR) for fiscal year 2021-2022.

This report is designed to provide a summary of the City's overall financial condition in a user-friendly format and to serve as a supplement, not a replacement, to the ACFR. To view the ACFR, visit our website www.newbernnc.gov and search "finance".



**LOOK FOR PAWS OF INTEREST THROUGHOUT THIS
DOCUMENT TO IDENTIFY DEFINITIONS & HIGHLIGHTS.**

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MANAGER'S MESSAGE

To our Citizens, Mayor, and Board of Aldermen:

I am pleased to present our first Popular Annual Financial Report (PAFR) for the City of New Bern. This report is designed to provide an easy-to-read overview of the City's financial position for fiscal year 2022 (July 1, 2021 - June 30, 2022) and serve as a supplement to the FY 2022 Annual Comprehensive Financial Report (ACFR).



Unlike the ACFR, which is a complex and detailed financial report, the PAFR connects summarized financial data with the City's goals and objectives by highlighting accomplishments throughout the various departments. Furthermore, bridging the connection with the City's constituents by exhibiting transparency in providing important and relevant information. I hope our readers gain a better understanding of the City's activities and the vast amount of services it provides. While the City continues to rapidly develop and grow, everything comes together through the continued dedication and service of our staff, the governing board, and our citizens.

A huge "thank you" goes to our Finance Department for producing this outstanding document. Also, a big "thank you" to all our staff for providing top-quality services to our city residents and visitors throughout the year. Please feel free to share any questions, concerns, or recommendations you may have with us.

Sincerely,

Foster Hughes

Foster Hughes
City Manager



QR CODES

As you go through this document, you will find references to pages on our website. Below are QR codes that will take you directly to those items.



Annual Comprehensive Financial Report (ACFR)

Pages 2, 7, 8, 10



New Bern 101

Page 13



New Bern Fire-Rescue

Page 14



New Bern Police Annual Report

Page 15



Resiliency

Page 16



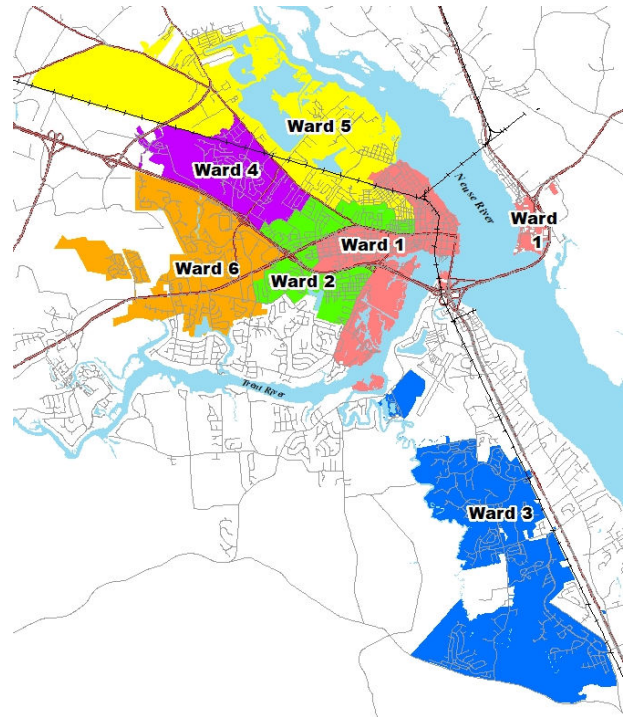
Adopt-A-Street

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BOARD OF ALDERMEN

The City of New Bern Board of Aldermen consists of the Mayor and six Aldermen, each representing one of New Bern's six wards. The members are elected in a nonpartisan election and serve for four-year coincident terms.

The City Manager, Director of Finance, and City Attorney are appointed by and serve at the pleasure of the Mayor and Board of Aldermen. The City Manager serves as the chief executive officer of the organization and is responsible for carrying out Board of Aldermen policy through the administration of the various departments and their staff.



Jeffrey T. Odham
Mayor



Rick Prill
Ward 1



Hazel B. Royal
Ward 2



Robert "Bobby" Aster
Ward 3

Board members that
served during fiscal
year 2022: 🐾

Dana E. Outlaw
Mayor

Sabrina Bengel
Ward 1

Jameesha Harris
Ward 2

Jeffrey T. Odham
Ward 6



Johnnie Ray Kinsey
Ward 4

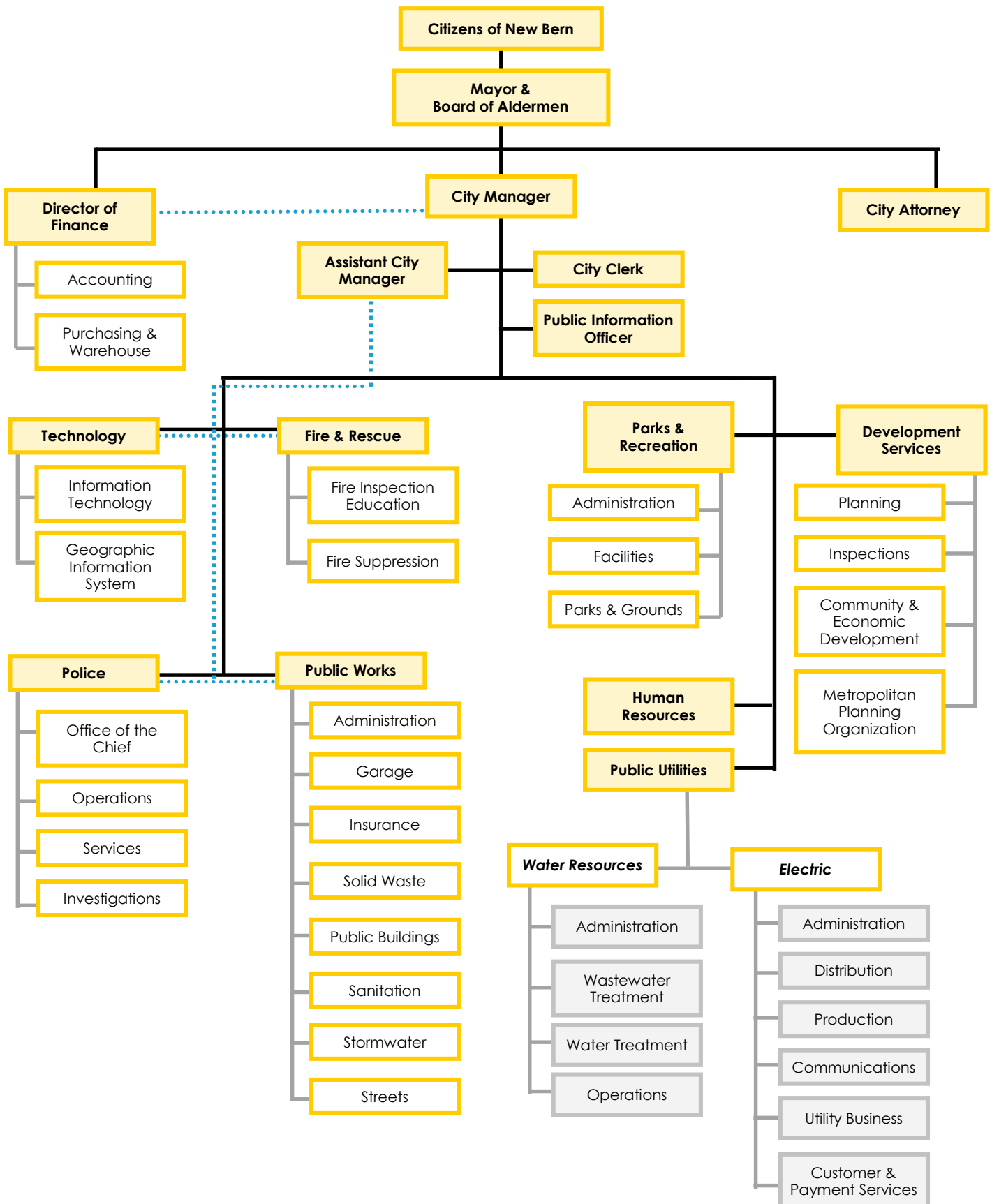


Barbara J. Best
Ward 5



Robert "Bob" Brinson, Jr.
Ward 6

ORGANIZATIONAL CHART

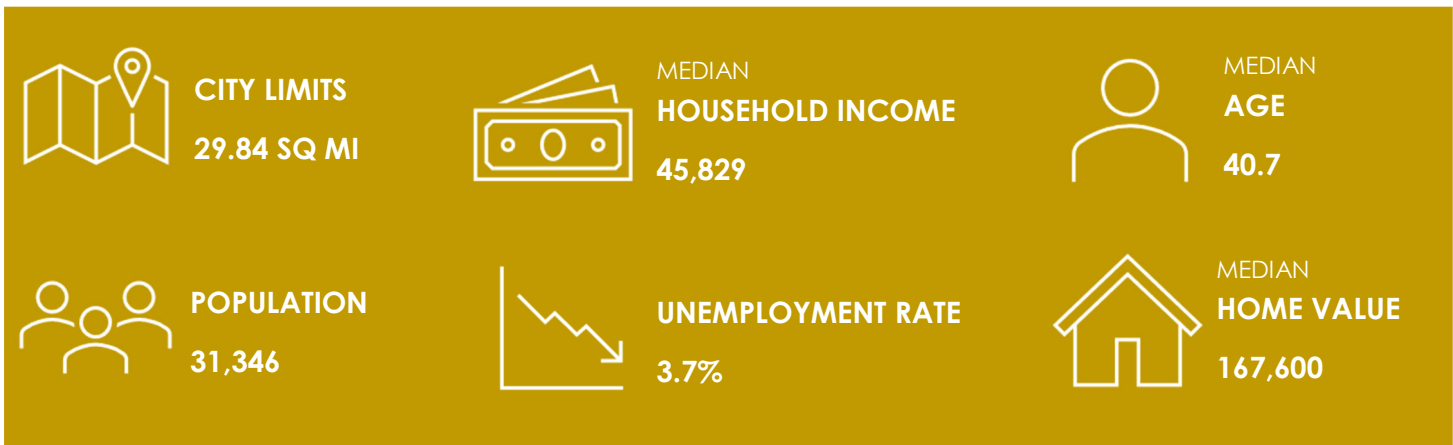


ABOUT NEW BERN

The City of New Bern settled in 1710 and is the second oldest town in North Carolina. The Swiss & Palatine German immigrants named the settlement Bern to honor their leader Baron Christoph DeGraffenried from the hometown of Bern, Switzerland. Bern is the old Germanic word for bear, and the bear became the city's symbol.

Located in Craven County in Eastern North Carolina, New Bern lies at the confluence of the Neuse & Trent rivers. The city logo, updated in 2014, embraces the two rivers and includes "Everything Comes Together Here" which is not only representative of the rivers, but the community as well.

The city is 18.9 miles northwest of Havelock, 45.4 miles southeast of Greenville, and is 29.84 square miles. New Bern has experienced a steady growth rate from the 2000 census of 23,111 to 31,346 at present.



COMMITMENT TO EXCELLENCE

Accreditation is a self-initiated, voluntary process based on standards reflective of best practices in the industry. The City of New Bern is committed to providing the highest quality services to our community and has three accredited agencies: Fire-Rescue, Parks & Recreation, and Police. The Fire-Rescue Department celebrated their first accreditation by the Commission on Fire Accreditation International (CFAI) in 2021, Parks & Recreation has been accredited with the Commission for Accreditation of Park & Recreation Agencies (CAPRA) since 2015, and the Police Department has been accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA) since 2003.





GOVERNMENTAL ACTIVITIES

Government-wide financial statements are designed to provide a broad overview of the City's finances, in a format similar to a financial statement of a private-sector business. These statements provide short & long-term information about the City's overall finances and are divided into two categories: governmental activities & business-type activities. For more detailed information on government-wide statements, please refer to the 2022 Annual Comprehensive Financial Report located on the city's website.

NET POSITION

The statement of net position shows the difference between total assets & total liabilities, with the difference between the two being reported as net position. A positive net position means that the City's assets exceeded liabilities.

Statement of Net Position	2022	2021	2020	BALANCE SHEET 
Total Assets + Deferred Outflows	123,845,009	116,118,290	97,735,239	What the City owns (assets) and what it owes (liabilities)
Total Liabilities + Deferred Inflows	85,409,803	82,121,722	62,201,468	
Total Net Position	38,435,206	33,996,568	35,533,771	

Statement of Activities	2022	2021	2020	INCOME STATEMENT 
Revenues	34,196,705	34,337,984	32,274,920	A summary of amounts received (revenues) and the amounts spent (expense).
Expenses	(29,758,067)	(35,875,187)	(25,882,691)	
Increase (Decrease) in Net Position	4,438,638	(1,537,203)	6,392,229	
Net Position, Beginning of Year	33,996,568	35,533,771	29,141,542	
Net Position, End of Year	38,435,206	33,996,568	35,533,771	



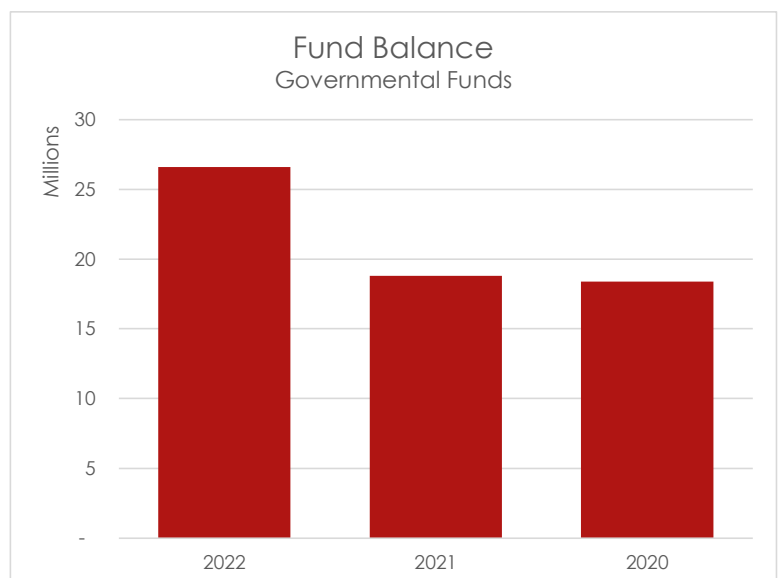
DEFERRED INFLOWS: Acquisition of net assets related to a future reporting period.

DEFERRED OUTFLOWS: Consumption of net assets related to a future reporting period.

FUND BALANCE

Fund balance represents unspent funds (revenues minus expenditures) and represents fiscal sustainability. Fund balance may be used for emergencies, cash flow throughout the year, or to fund capital projects.

The City has a policy to maintain a fund balance between 25% and 35% of general fund expenditures. The available fund balance for FY2022 is 39.86% of total General Fund expenditures.



GENERAL FUND

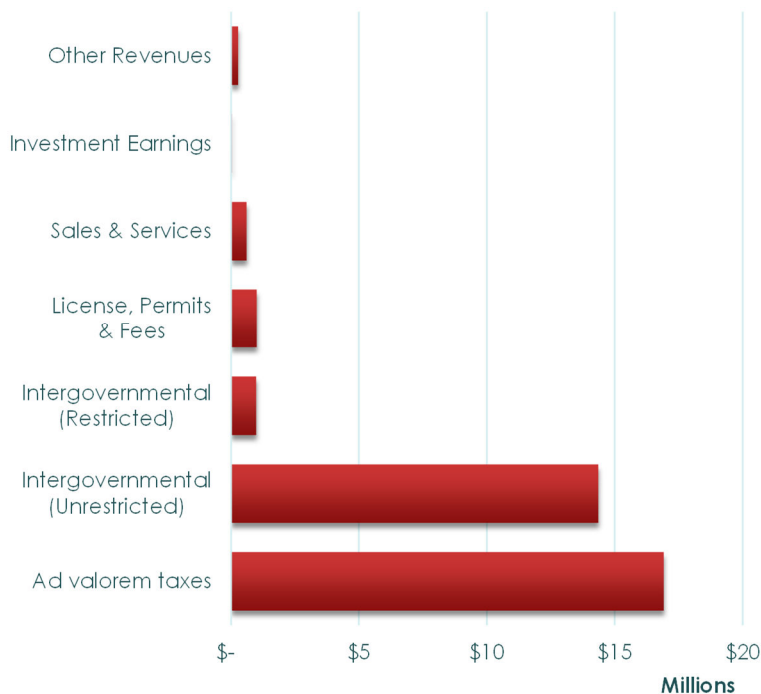
The General Fund is the City's primary operating fund and accounts for all financial resources of the general government except those required to be accounted for in a different fund. More information on other funds not presented in this document may be found in the Annual Comprehensive Financial Report (ACFR) available on the City's website.

REVENUES

The City's largest source of revenue consists of property taxes, intergovernmental taxes (such as sales & franchise taxes collected by the state and remitted to the City), followed by fees & charges for the costs of various services, licenses, & permits. The City charges end users for the costs of services, such as recreational programs/events and permit fees, to mitigate the overall impact to citizens.

Revenues	2022	2021	2020
Ad valorem taxes	\$ 16,915,838	\$ 16,528,384	\$ 15,752,998
Intergovernmental (Unrestricted)	14,359,939	13,181,626	11,754,498
Intergovernmental (Restricted)	986,171	812,944	863,078
License, Permits & Fees	1,006,560	1,050,580	675,417
Sales & Services	609,746	705,361	949,770
Investment Earnings	35,965	5,247	184,772
Other Revenues	279,669	861,066	448,758
	\$ 34,193,888	\$ 33,145,208	\$ 30,629,291

Where Does the Money Comes From?



Revenue Trend Variances

- ◇ An increase of 21% in Intergovernmental (Restricted) is due to an increase in population & street mileage within the calculation of the Powell Bill (an allocation of state collected fuel tax).
- ◇ A significant increase in investment earnings occurred as interest rates began to steadily increase to more than 0.06% in 2022. Average interest rates on investment earnings plummeted from 1% in 2020 to less than 0.008% in 2021.
- ◇ Other Revenues decreased by 68%. These revenues include miscellaneous revenues that are non-recurring by nature. There was a significant increase in miscellaneous revenues in 2021 due to the sale of real property.

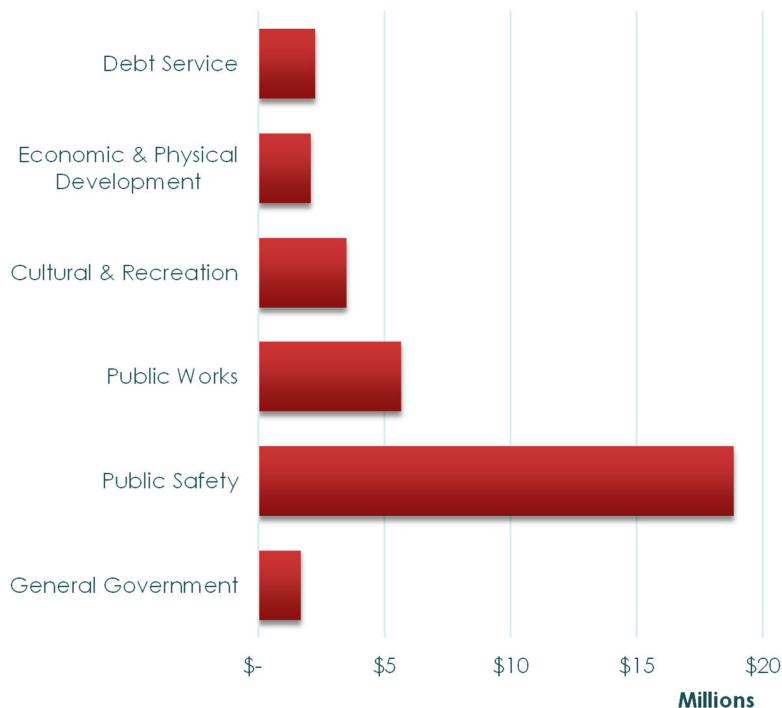


EXPENDITURES

Public Safety, comprised of police, fire, and E911 support, accounts for 55.5% of General Fund expenditures. Public works accounts for 16.6% of General Fund expenditures which includes streets, public buildings, administration, and stormwater. Cultural & recreation (Parks & Recreation) account for 10.3% of General Fund expenditures.

Expenditures	2022	2021	2020
General Government	\$ 1,671,329	\$ 1,112,906	\$ 1,546,075
Public Safety	18,852,582	21,037,914	18,526,749
Public Works	5,655,149	6,345,192	5,727,305
Cultural & Recreation	3,489,272	3,562,330	3,592,917
Economic & Physical Development	2,068,426	1,687,409	1,765,000
Debt Service	2,248,446	2,013,750	2,249,061
	\$ 33,985,204	\$ 35,759,501	\$ 33,407,107

Where Was the Money Spent?



Expenditure Trend Variances

- ◇ General Government expenditures increased by 50% from prior year due to a transfer of \$2.4 million to the 2017 Roadway Improvement Project.
- ◇ Economic & Physical Development expenditures increased by 23% from 2021 due to increases in capital expenditures & updating the city's land use plan.
- ◇ Public Works expenditures decreased by 11% due to the timing of completion of projects
- ◇ Public Safety (Police, Fire, & E911 Support) expenditures decreased by 10%. Significant capital expenditures in Police & Fire were made in the prior fiscal year.

GRANT FUNDED INITIATIVES

Grants are a way to fund ideas & projects while stimulating the economy. The City was awarded **23 grants** that support multiple construction projects, resiliency projects, and public safety initiatives in the City of New Bern.

Development Services has obtained grants to reflect citywide resiliency with 2022 grants focusing on the **Duffyfield Community**. These grants, awarded by various agencies, will allow the city to restore & improve stormwater infrastructure and to integrate nature-based solutions for stream restoration. This includes a grant from the National Fish & Wildlife Foundation (NFWF) for a project that will reduce repetitive flooding in **Henderson Park**. The headwaters of the Duffyfield canal begins at Henderson Park and drains more than 800 acres within the City limits and is critical to reducing damage to the infrastructure and surrounding property.



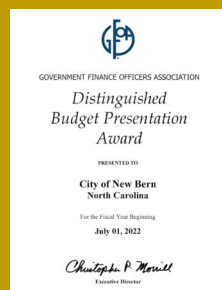
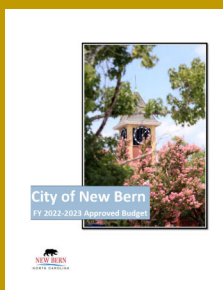
Public Works was awarded a Golden LEAF Foundation grant to retrofit the **Rose Street** pump, increasing efficiency & effectiveness and minimizing the impact of significant rainfall. This project complements the work to be performed for the stormwater infrastructure grants in the Duffyfield Community.

NC Department of Environmental Quality has funded the Water Department's Stormwater Study & Analysis Project to rehabilitate the **Northwest Interceptor** (Phase II) for water & wastewater. The Northwest Interceptor project will replace outdated pipes & basins due to failures & safety concerns.



Walmart, our community partner, has granted funding to the New Bern Fire & Rescue and the Police Departments to support the **National Night Out** community outreach program. Funds were also received from the US Department of Homeland Security and the North Carolina Sheriff's Association to provide specialized training and equipment for both departments. NBPD has also obtained a grant from the US Department of Justice to implement a **Co-Responder Program**,

which pairs police and behavioral health professionals to address calls for service regarding mental health & substance abuse issues. In an emergency or crisis when law enforcement is called, these professionals co-respond with officers to assist individuals & families with treatment options, diverting them from the criminal justice system.



The City of New Bern was awarded the Distinguished Budget Presentation Award from the Government Finance Officers Association for the FY2022-23 budget document. To earn this award, the City must produce an easily readable & efficiently organized budget and contents must conform to program standards.

To view all of the City's financial & budget reports, visit the website at www.newbernnc.gov and select the finance page.



TOP 10 TAXPAYERS

BSH Home Appliances
 New Bern Apartments LLC
 NC New Bern LLC
 Duke Energy Progress Inc
 2701 Amhurst Boulevard LLC
 Piedmont Natural Gas Co Inc
 Wal-mart Real Estate Business Trust
 Navis Hcy Real Estate LLC
 White River Marine Group LLC
 New Bern Associates LLC



PROPERTY TAXES

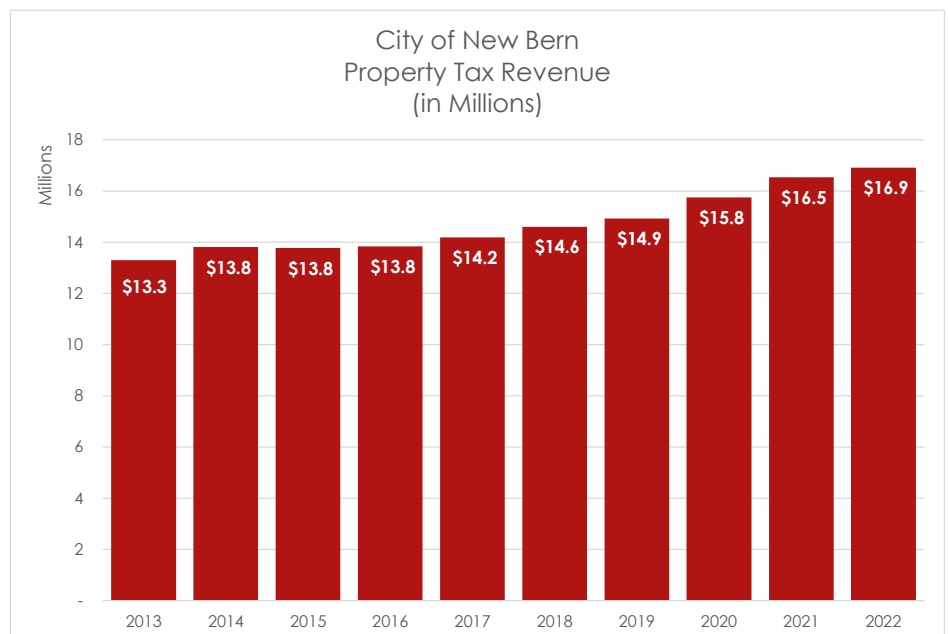
Almost 50% of the City's General Fund revenue consists of Ad Valorem (property) tax. Property taxes are assessed & collected for real estate, business & personal property, and motor vehicles. Craven County is responsible for assessing property tax values as of January 1st of each year. A revaluation of property is required at least every eight (8) years by state statute which assures all properties are appraised at current fair market value. The last revaluation was completed in 2016 and the next revaluations are scheduled for 2023. The tax rate is set per \$100 of assessed value.

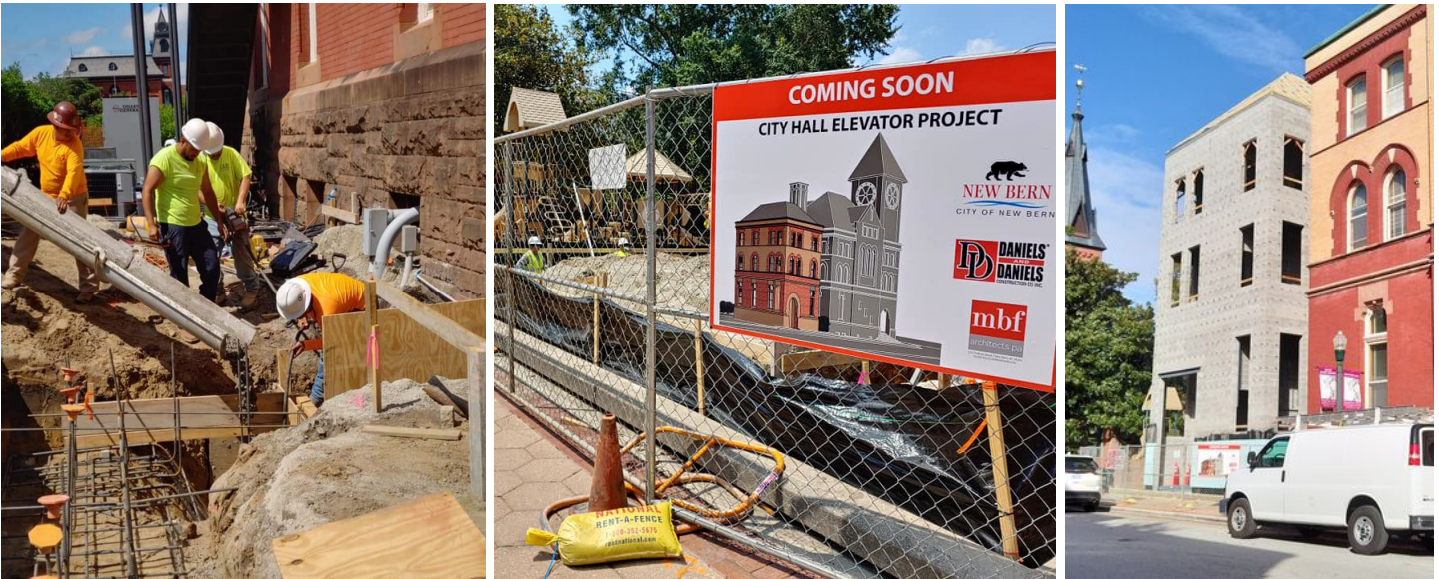
Total assessed property value for the City of New Bern in Fiscal Year 2022 was **\$3,120,739,021**. The City's property tax collection Rate is **99.15%**.

Municipal Tax Rates in Craven County

Municipality	Tax Rate
Bridgeton	0.5000
Cove City	0.2700
Dover	0.2900
Havelock	0.5900
New Bern	0.4822
River Bend	0.2600
Trent Woods	0.1700
Vanceboro	0.5300

Base tax rates only, does not include municipal service district tax, fire tax or vehicle fees.





OUTSTANDING DEBT

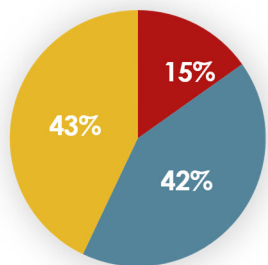
The City issues debt to fund general governmental and business-type capital needs. Outstanding debt as of June 30, 2022 totals **\$34,558,855**, a decrease of **19.71%** from the prior year. The City issued an installment purchase debt during the fiscal year 2022 in the amount of **\$3,900,000** for the **City Hall Elevator project**.

The total amount paid, principal & interest, for debt service in FY2022 was **\$9,303,842**. The City maintained a **debt service coverage ratio** of **165%**, which exceeds the minimum 120% debt service requirement. Debt service coverage ratio in excess of 120% means that the City has more than enough revenues to pay operational costs and debt service.



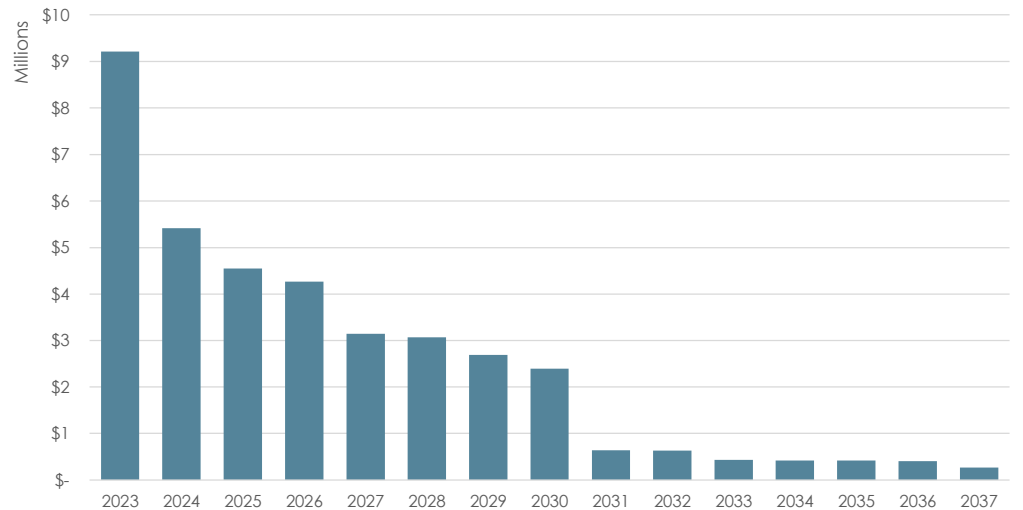
Construction of the elevator to the historic City Hall is under way with an estimated completion date of Spring 2023. These improvements will address access for those with disabilities with ingress/egress to the first floor administrative offices & the second floor Court Room which is utilized for Board of Aldermen meetings & called public hearings, as well as providing accessible restrooms.

Debt by Type



- Revenue Bonds (Combined Utilities)
- Installment Purchase
- Notes Payable

Total Debt Service Payments by Fiscal Year





GENERAL GOVERNMENT

General Government is comprised of the Governing Body, Administration, Public Education Television, Information Technology, Finance, Legal and Human Resources Divisions. The overall function is to maintain **compliance** with various regulatory & statutory requirements, maintain & improve **communications** with citizens, utilize technology to provide effective & efficient services, support **fiscally sound** government, and attract & retain a **qualified workforce**. The city utilizes several outreach methods in an effort to effectively communicate with stakeholders & staff and maintain transparency.

For the fiscal year ending June 30, 2022, General Government spent \$5,238,427 which includes \$3,048,070 for personnel services, \$1,989,457 in operating expenditures, and \$200,900 in capital outlay. The Enterprise Funds reimbursement of \$3,567,098 for shared costs reduced the General Government expenses to **\$1,671,329**.



Welcome to New Bern 101

New Bern 101 is an interactive program designed to introduce participants to local government providing participants with a comprehensive look at the structure and functions of the city government. Participants meet with staff and elected officials during the eight week program to gain insight into how government decisions, programs, and services affect quality of life. Participants also get a behind-the-scenes look at city projects, take tours of city buildings, and hear directly from staff about what it takes to budget for and operate our nine internal departments. Find out when the next session program begins at www.newbernnc.gov and search New Bern 101.





PUBLIC SAFETY FIRE-RESCUE

New Bern Fire-Rescue (NBFR) is the oldest chartered fire department in the state of North Carolina. NBFR is currently comprised of **72** career firefighters, **3** volunteer firefighters, and **3** civilian staff who are dedicated to providing fire suppression, fire prevention & administrative duties. The department responds to calls for service from three stations and currently has **3 front-line engine companies** and **2 front-line truck companies**. New Bern Fire-Rescue is part of the North Carolina Task Force 10 & have participated in storm deployment, water rescues, & land search and rescue. New Bern Fire-Rescue provides **fire education** to the children, teaches adults about home fire safety, use of fire extinguishers, child passenger safety, & actively conduct inspections of smoke & carbon monoxide detectors.

For the fiscal year ending June 30, 2022, the Fire-Rescue Department spent **\$6,984,938** which includes \$6,299,208 for personnel services, \$588,217 in operating expenditures, and \$97,513 in capital outlay.

QUICK FACTS

ISO RATING | **CLASS 2**

TOTAL CALLS | **2,283**

TRAINING HOURS | **23,597**

VALUE OF ENDANGERED PROPERTY
\$266,174,522

PROPERTY LOSS VALUE
\$3,482,262

PERCENTAGE OF PROPERTY LOSS
1.31%

ACCREDITATION

In July 2021 New Bern Fire-Rescue was accredited by the Center for Public Safety Excellence. This was accomplished by teamwork from the entire department, and took just under three years to accomplish. There are 301 accredited agencies internationally, and 23 agencies in North Carolina. The department created a Strategic Plan and Standard of Cover, both of which may be viewed on the department page on the city's website (newbernnc.gov). *These documents map out the pathway New Bern Fire-Rescue intends on serving our community.*



PUBLIC SAFETY POLICE

New Bern Police Department has **92** sworn personnel and **26** civilian staff who are dedicated to improving the quality of life & maintaining a safe place to live, work and visit. NBPd partners with citizens in **6 community policing districts** to build trust, interact and work towards building a safer city. NBPd hosts National Night Out, Meet & Greet and Roundtable discussion events. NBPd also partners with the Red Cross in the United Badges Blood Drive and with Abundant Life Ministries in monthly food drives as part of their mission to **IMPACT** the community. More about the department's mission, initiatives, statistics, and accreditation in the New Bern Police Department Annual Report available on the City's website at: https://www.newbernnc.gov/departments/police_department/statistics_and_reports.php.

For the fiscal year ending June 30, 2022, the Police Department spent **\$11,725,037** which includes \$9,675,558 for personnel services, \$1,213,105 in operating expenditures, and \$836,374 in capital outlay.

QUICK FACTS

CALLS FOR SERVICE | **44,898**

ARRESTS | **1,383**

OVERDOSE CALLS FOR SERVICE
142

DWI ARRESTS | **98**

TRAFFIC TICKETS ISSUED | **1,665**

TRAINING HOURS

SWORN OFFICERS | **6,816**

NON-SWORN PERSONNEL | **467**

Noble Knights Chess Club

In January 2022, the New Bern Police Department launched a new program called the Noble Knights Chess Club. This 12-week program is designed to teach kids (& their parents) how to play chess and help them develop advanced skills. Middle school aged kids were offered 12 weeks of coaching, mentoring, and team building alongside police department staff and a certified chess instructor. More than 30 participated in the initial program and additional programs are hosted twice annually.





DEVELOPMENT SERVICES

The mission of the Development Services Department is to deliver professional quality planning, implementation, inspection, enforcement and information services to help create the best possible quality of life for all citizens of New Bern. The Planning Division administers the City's Land Use Ordinance, community & economic development, transportation planning, and GIS programs including the New Bern Area MPO and the City's Community Development Block Grant Program (CDBG). The planning division also provides staff and administrative support for 9 boards and committees. The Building and Inspections Division administers the state building code for all new and existing development as well as enforcing the City's nuisance, & unsafe structures ordinances.

For the fiscal year ending June 30, 2022, Development Services spent **\$1,808,947** which includes \$1,467,696 for personnel services, \$264,589 in operating expenditures, and \$76,662 in capital outlay.



Resiliency

The City adopted a robust Resiliency & Hazard Mitigation Plan to help strengthen the City against the threat of *future disasters*. Development services presents this plan to the community to inform & engage residents, collect feedback & discuss next steps. Public presentations include work stations for community input. Learn what resiliency means, how it affects the community, & how we can work together to build a stronger New Bern, more capable of withstanding & recovering from disaster quickly & efficiently. For more information, please visit our website newbernnc.gov.



PARKS & RECREATION

The mission of the City of New Bern Parks & Recreation department is to enhance the quality of life for all citizens through the development of sustainable facilities, parks, programs, & services that promote a lifestyle of cultural arts, physical activity and wellness for all. The **30 employees** at Parks & Recreation maintain **27** parks, **5** cemeteries, **1,400** acres of parks & green space, **15** boat launch/ramps, **10** walking trails, recreation center, aquatic center, & splashpad while facilitating special events, youth & adult athletics, afterschool & summer camp programs. Dedicated staff with Parks & Recreation have been responsible for your favorite special events including Footloose on the Neuse Summer Concerts, Movies in the Park, July 4th Celebration, MumFest 5k, Christmas displays, & the bear drop at the New Year's Eve Block Party.

For the fiscal year ending June 30, 2022, Parks & Recreation spent **\$3,489,272** which includes \$2,087,027 for personnel services, \$931,121 in operating expenditures, and \$471,124 in capital outlay.



Martin Marietta Park-Phase 1

The City celebrated the grand opening of phase 1 of Martin Marietta Park in March 2022. Phase 1 included Infrastructure, restrooms, picnic shelters, a playground, walking trails (7+ miles), 2 canoe/kayak launches, a fishing pier, an observation deck, and 3 gravel parking lots. Martin Marietta Park is a HotSpot for the ecoEXPLORE initiative of the NC Arboretum and boasts a StoryWalk Trail courtesy of Friends of the New Bern Public Library. Phase 2 of the City's largest park is scheduled to begin in Fiscal Year 2023 and will focus on construction of an amphitheater and bike course.



PUBLIC WORKS

The **42 employees** of the Public Works department provide many of the essential services that add to the quality of life for residents, visitors, & businesses. The streets division maintains **17** traffic signals, **180** miles of streets, **70** miles of sidewalks, mows **174** miles of right-of-way & more than **200** vacant city lots. The garage division is responsible for the repairs/maintenance of the city fleet which includes **377** vehicles & **196** pieces of equipment, while also managing the city & county fuel system. The stormwater division maintains/repairs existing drainage & infrastructure and manages the MS4 Stormwater Permitting Program. The public buildings division manages repair/maintenance of **270** city buildings & accessory buildings, **220** air conditioner units & **52** generators. The administration division manages Sidewalk & Street Café Permits, lease agreements, & property/liability insurance.

For the fiscal year ending June 30, 2022, Public Works spent **\$5,655,149** which includes \$2,689,784 for personnel services, \$2,492,728 in operating expenditures, & \$472,637 in capital outlay.



Adopt-A-Street

The Adopt-A-Street program has been established for community & civic organizations as well as private businesses & industry to contribute toward the effort of maintaining cleaner & more beautiful streets in New Bern. The purpose of the Adopt-A-Street program is to encourage community residents & organizations to adopt residential blocks of streets & keep them litter-free. The adopted areas are to be cleaned a minimum of every three months in an effort to maintain a healthy environment & to produce feelings of pride in our beautiful city.

To learn more about how you can help, visit www.newbernnc.gov & search Adopt-A-Street.

BUSINESS-TYPE ACTIVITIES

Proprietary (or business-type) activities rely on fees charged to customers for services rendered. Three of the City's major proprietary funds are water, sewer and electric where the cost of providing the service is financed or recovered through user charges. For more detailed information on proprietary statements, please refer to the 2022 Annual Comprehensive Financial Report located on the city's website.

NET POSITION

The statement of net position shows the difference between total assets & total liabilities, with the difference between the two being reported as net position. A positive net position means that the City's assets exceeded liabilities.

PROPRIETARY FUNDS (ALL)

Statement of Net Position	2022	2021	2020
Total Assets + Deferred Outflows	205,747,672	204,305,103	203,244,287
Total Liabilities + Deferred Inflows	34,265,481	39,124,929	44,753,588
Total Net Position	171,482,191	165,180,174	158,490,699

BALANCE SHEET



What the City owns (assets) and what it owes (liabilities)

PROPRIETARY FUNDS (ALL)

Statement of Activities	2022	2021	2020
Operating Revenues	80,233,513	81,308,048	76,793,500
Operating Expenses	(73,377,006)	(71,771,833)	(70,246,803)
Non-operating Revenues (Expenses)	(554,490)	(2,846,740)	(1,814,468)
Increase (Decrease) in Net Position	6,302,017	6,689,475	4,732,229

INCOME STATEMENT



A summary of amounts received (revenues) and the amounts spent (expense).



DEFERRED INFLOWS: Acquisition of net assets related to a future reporting period.

DEFERRED OUTFLOWS: Consumption of net assets related to a future reporting period.

Support Teams

The business-type activities are supported by a shared staff. The Customer & Payment Services (CAPS) team of 10, the Utility Billing Office (UBO) team of 16, and Communications Control team of 7 play an integral part of the overall operations of the City's utility funds.

The UBO team performs the meter reading & billing. The CAPS team provides customer service in account set up & payment collection. The Communications Control team monitors utilities for system issues, is a contact point for reporting outages, & dispatches crews to impacted areas.

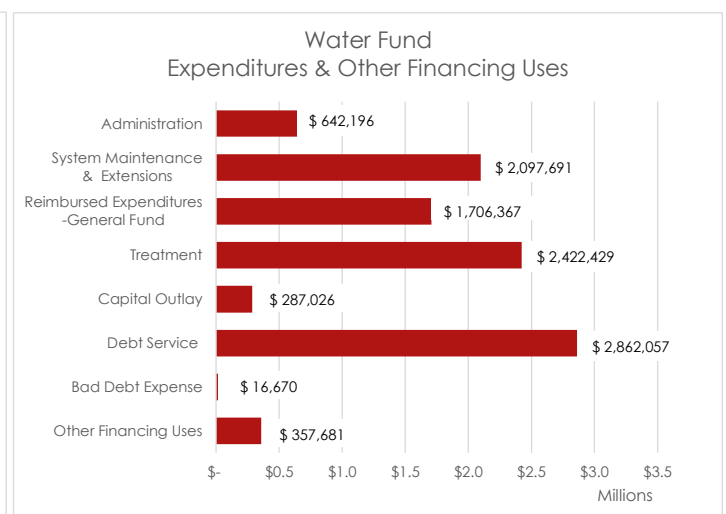
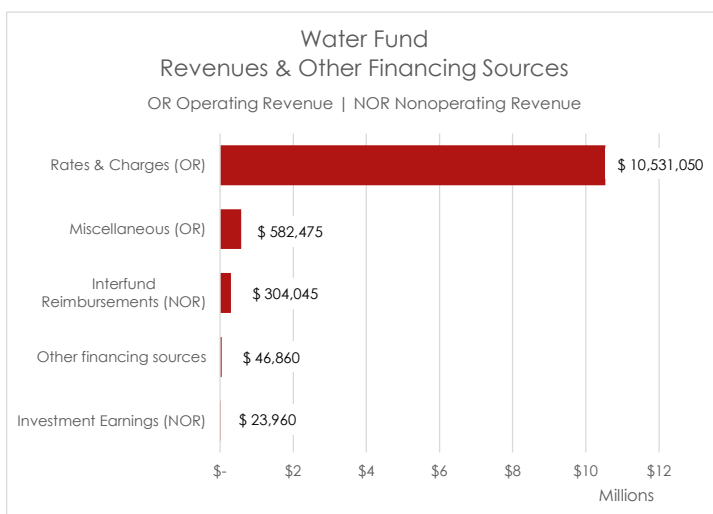




WATER FUND

The mission of the New Bern Water Resources divisions is to protect and enhance the health and economic stability of the community through the provision of clean drinking water. We are committed to ensuring that all New Bern customers have a safe and reliable source of clean drinking water, while striving to offer a high level of customer service. Water Resources Administration provide the needed technical & administrative support required for the proper operation of the water infrastructure. Water Production & Treatment is responsible for the operation & maintenance of the water productions system, repair & maintenance of all City water meters & fire hydrant assemblies. Every effort is made by this division to ensure that the City's water treatment facilities meet or exceed all State and Federal water quality and land application standards.

The **37** water department employees are responsible for **338 miles** of water lines that service **17,763** residential accounts & **2,007** non-residential/bulk accounts and treat an average of **3.75 million gallons** of water daily. These employees maintain **2** water production systems, **20** production wells, **6** elevated storage tanks, and **3** ground storage tanks.

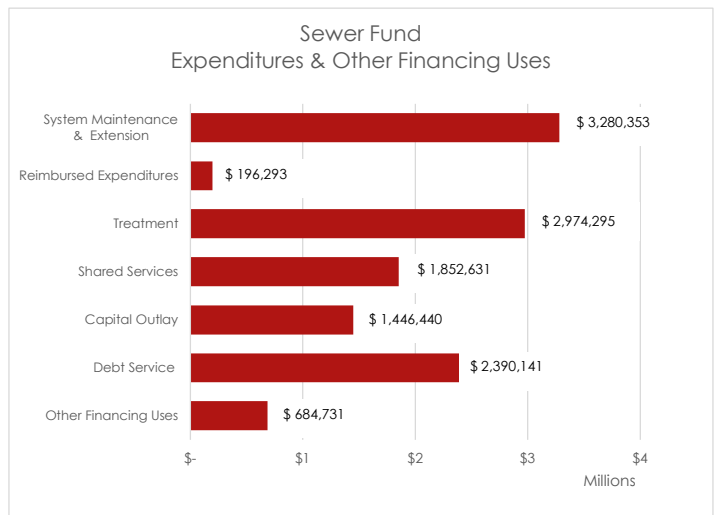
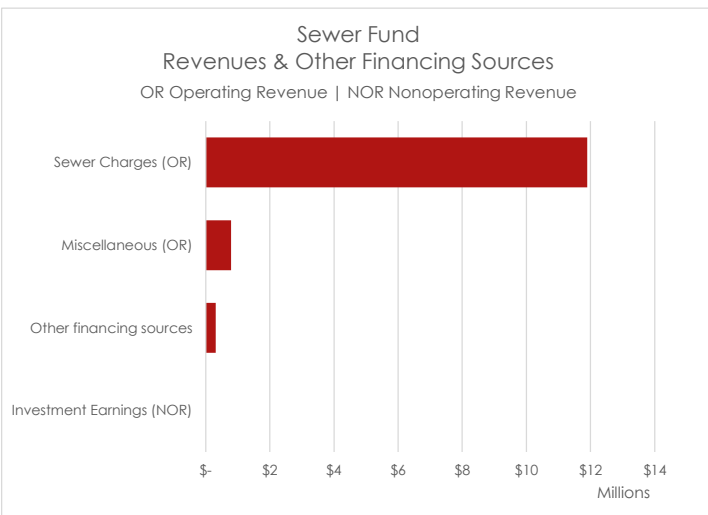




SEWER FUND

The New Bern Wastewater Treatment Division is responsible for ensuring that all wastewater collected through the City's sewer systems is treated and disposed of in a manner that complies with applicable discharge and non-discharge permits. This division is responsible for the operation and maintenance of the City's main waste water treatment plant, the New Bern Township 7 waste water treatment plant, the Quarry Reclamation Facility, and the Reedy Branch Effluent Application Tree Farm. Every effort is made by this division to ensure that the City's wastewater treatment facilities meet or exceed all State and Federal water quality and land application standards.

The **41** sewer fund employees are responsible for **440 miles** of sewer lines that service **19,013** residential accounts & **1,916** non-residential/bulk accounts, and treat an average of **4.41 million gallons** of wastewater each day. These employees also maintain **3,800** sewer man-holes, **3,100** residential sewer pump stations, **111** major collection pump stations & **5** vacuum sewer pump stations.

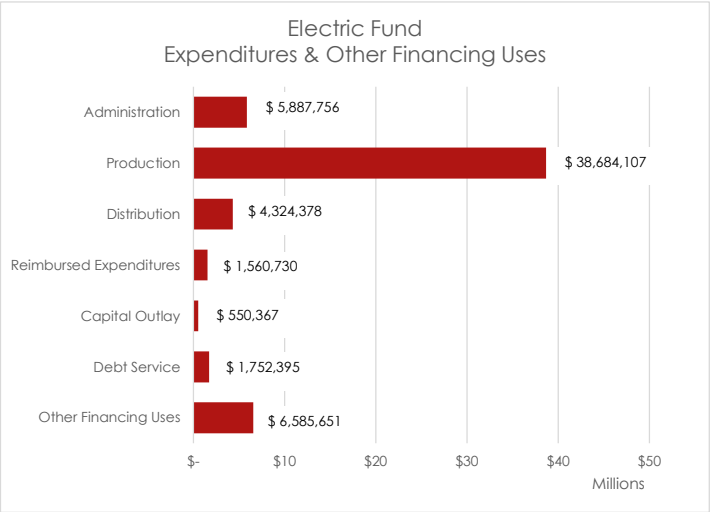
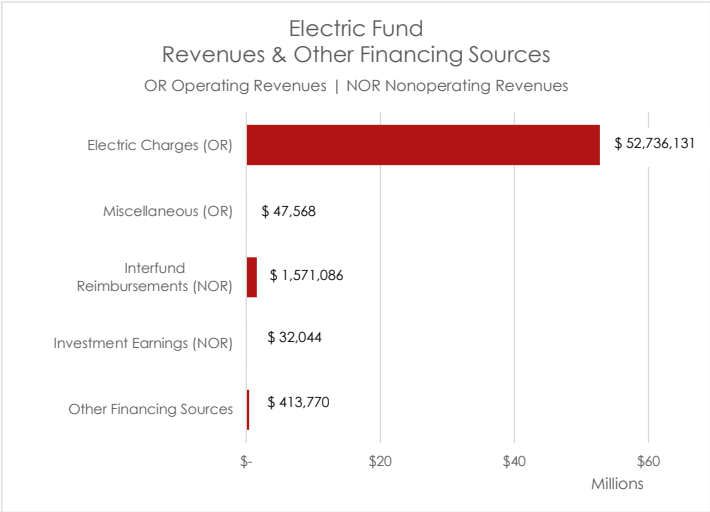




ELECTRIC FUND

The mission of the New Bern Electric division is to provide high levels of customer satisfaction & value, service reliability and financial stability while enhancing the community’s quality of life & economic growth. The electric administration division directs the overall management of the electric utility including engineering, efficiency and customer assistance by providing cost estimates, rebates & working with large industrial customers concerning their most cost-effective electric usage. The distribution division is responsible for all new construction as well as maintenance & repair of the existing distribution lines. The distribution division maintains rights-of-way, replaces poles & wires to improve service, and installs underground networks for new subdivisions & businesses.

The **81** electric department employees are responsible for **6** delivery points supplying **460 miles** of overhead distribution lines, **611 miles** of underground distribution lines, **19,900** residential electric customers, **3,600** commercial electric customers, **15,600** utility poles, and **19,900** street lights.

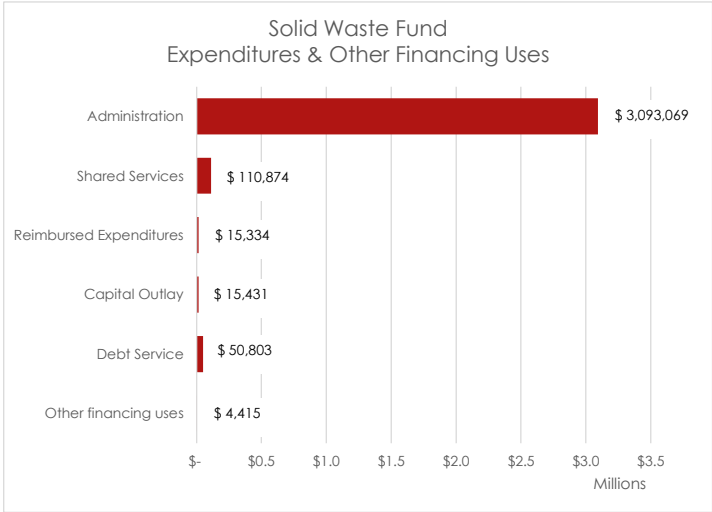
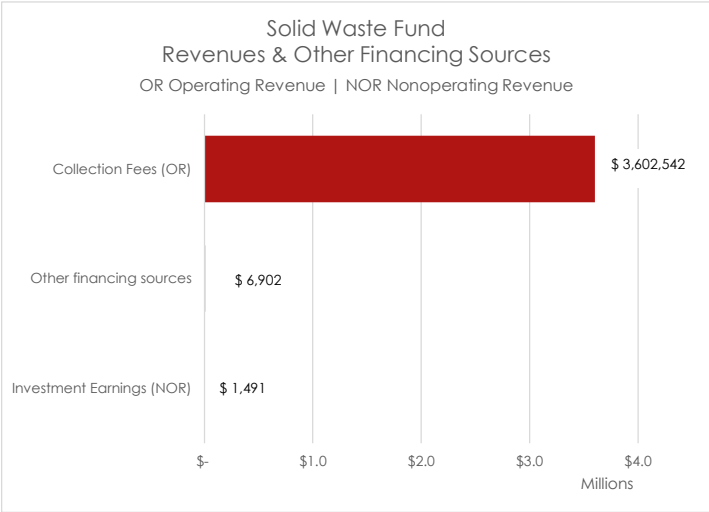


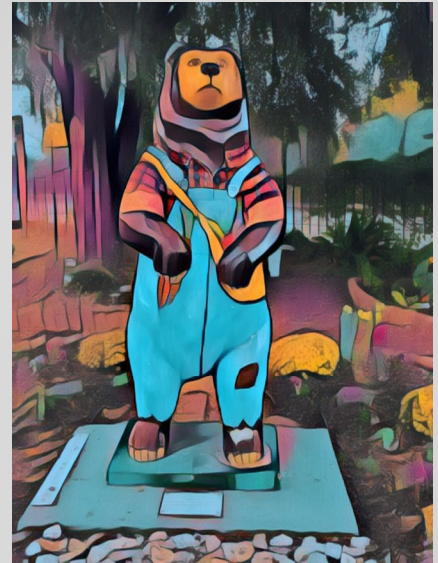
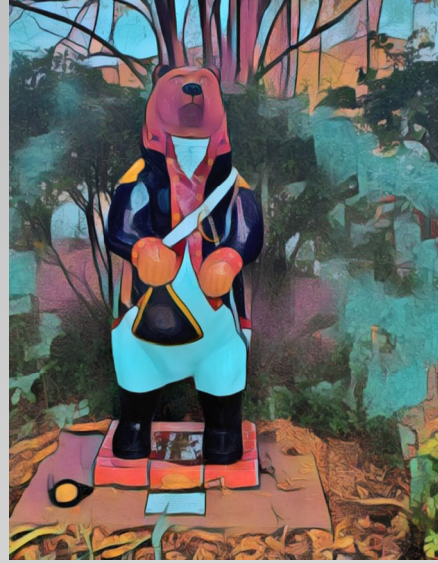


SOLID WASTE FUND

The mission of the New Bern Solid Waste division is to provide a clean, environmentally sustainable & enjoyable city for all residents by continuing to improve & maintain current and future city assets through initiating programs & implementing activities that provide litter & debris abatement opportunities to the community. The Solid Waste division continues to provide weekly residential garbage collection via contract with GFL Environmental LLC and monthly recycling collection in partnership with Craven County Curbside Recycling Program.

The 8 solid waste employees collect vegetative debris & pick up white goods on a scheduled route, manage the city yard waste facility, perform chipping operations, provide education through environmental programs, investigate illegal dumping along streets & rights-of-way, and collaborate with other departments and organizations in continual litter abatements.

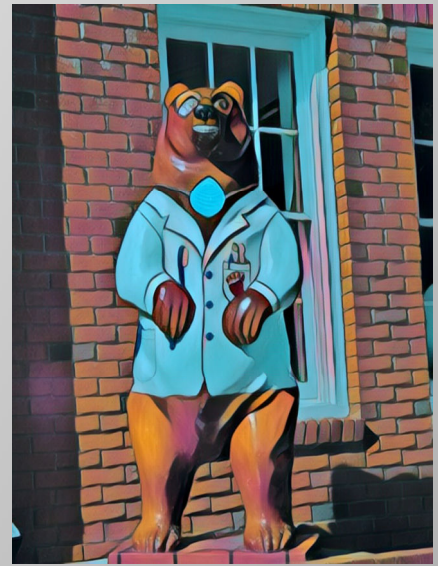
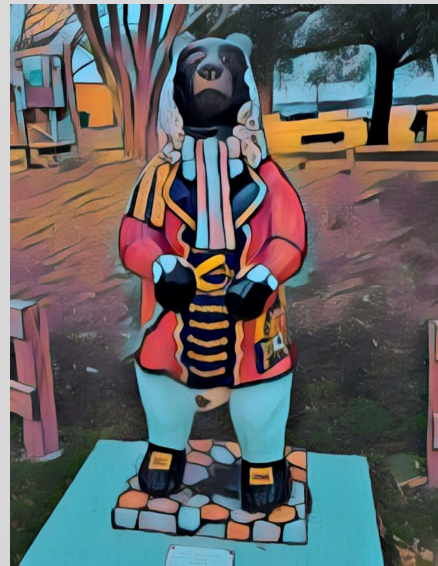




BEAR TOWN BEARS

New Bern celebrated its 300th anniversary in 2010 by hosting a variety of festivities. In honor of the anniversary, over 50 fiberglass bears, sponsored and adopted by local businesses, were situated throughout the city. Once local businesses chose to sponsor and adopt a bear, a year-long process began which included selecting a local artist to design the bear's theme, and designating a display location for the bear. Originally 50 bears were erected and since then more than 20 additional bears have been created and positioned at various locations throughout the city.


Excerpt from brochure "Bear Town Bears" printed with permission from Visit New Bern & Craven Arts Council. Find out more by visiting www.visitnewbern.com and www.cravenarts.org.



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