

SCHEDULE OF FEES AND CHARGES*

**CITY OF NEW BERN
EFFECTIVE JULY 1, 2025
(Revised 05/13/2025)**

1. ADMINISTRATIVE	FEES
Beer & Wine Licenses (valid May 1 - April 30):	
Beer On Premises	\$15 annually
Beer Off Premises	\$5 annually
Unfortified/Fortified Wine On Premises	\$15 annually
Unfortified/Fortified Wine Off Premises	\$10 annually
CD, DVD or USB Flash Drive	\$10
Copies - Other info not specifically listed	Minimum \$2.00 (1 - 10 copies) plus 20¢ each additional copy over 10
GIS Base Maps (8.5"x11"/letter size)	\$5
GIS Base Maps (11"x17"/tabloid size)	\$7
GIS Base Maps (24"x36")	\$20
GIS Base Maps (36"x48")	\$30
Plans/Plats (copies of) imagery (letter size)	\$10
Plans/Plats (copies of) imagery (tabloid size)	\$15
Plans/Plats (copies of) imagery (large size)	\$20
Maps - Other large formats (>20")	\$30
Maps - Street index map	\$20.00
Maps - Zoning	\$20.00
Maps - Wards or similar	\$20
Maps - Create new (hourly rate)	
GIS Manager	\$100/hr
GIS Programmer Analyst	\$75/hr
GIS Technician	\$50/hr
Motor vehicle fee	\$15
Publications:	
CAMA Land Use Plan	\$11
Historic Preservation Guidelines	\$11
Land Use Ordinance	\$12
Urban Design Plan	\$11
Street Atlas Book	\$25
Convenience fee for online payment	\$5
Returned payment fee	\$25
Penalty interest on late general billing invoices after 60 days	5%
Collection processing fee for general billing invoices (NC Debt Setoff/3rd party collection agency)	\$30
2. CEMETERIES: (Code Sections 18-26 and 18-32)	FEES
Opening/Closing:	
Weekdays before 4pm, adult	\$650 resident/\$1,300 nonresident
Weekdays before 4pm, infant/cremations/mausoleum	\$600 resident/\$1,200 nonresident
Weekdays after 4pm and weekends, adult	\$750 resident/\$1,500 nonresident
Weekdays after 4pm and weekends, infant/cremations/mausoleum	\$650 resident/\$1,300 nonresident
Holidays, adult	\$800 resident/\$1,600 nonresident
Holidays, infant/cremations/mausoleum	\$700 resident/\$1,400 nonresident
Wait time per hour (for noncompliance for "before 4pm" services that extend beyond 4pm)	\$150 resident/\$300 nonresident
Grave/Lot Sales - New Bern Memorial Cemetery:	
Plot - Single grave	\$600 resident/\$1,200 nonresident
Plot - 4-Grave lot	\$2,000 resident/\$4,000 nonresident
Plot - Infant grave	\$150 resident/\$300 nonresident
Plot - Mausoleum	\$3,500 resident/\$7,000 nonresident
Plot - Cremations	\$250 resident/\$500 nonresident
Transfer/resale of license (per grave)	\$25 resident-to-resident/\$100 nonresident
3. FIRE: (Code Section 30-33)	FEES
Working without a permit	Cost of permit plus \$75
Fire Hydrant Flow Test (service provided by contractor and coordinated with fire inspector)	\$75/hydrant
Plan Review (Construction)	\$75
New Business Inspection	\$75
ABC/ALE Inspection	\$75
Special Requested Inspections	\$75
Care Homes (foster, respite, therapeutic - NOT group homes or child care establishments)	\$75
2nd Reinspection (noncompliance when Codes ARE NOT met)	\$75
3rd Reinspection (noncompliance when Codes ARE NOT met)	\$150
Standby personnel-minimum 4-personnel engine company	\$250/hour
After hours fire inspection	\$150

*This schedule of Fees and Charges establishes most of the fees and charges for services offered by the City of New Bern. It does not contain or establish all fines and penalties for violations of city code provisions, nor does it contain rates and charges for the provision of city utility services. In many instances, it will be necessary to refer to specific city code provisions, or to a specific utility rate-setting ordinance in order to determine when a fee, charge, rate or fine is to be imposed. For ease of reference, citations to applicable city code provisions are provided.

SCHEDULE OF FEES AND CHARGES*

**CITY OF NEW BERN
EFFECTIVE JULY 1, 2025
(Revised 05/13/2025)**

Occupying building without a C/O or C/C	\$150
Failure to obtain final inspection	\$150
Operational Permits:	
Additive manufacturing	\$75
Amusement buildings	\$75
Carnivals and Fairs	\$75
Combustible dust-producing operations	\$75
Covered and open mall buildings	\$75
Energy storage systems	\$75
Exhibits and trade shows	\$75
Explosives (NOT fireworks - See pyrotechnics for fireworks)	\$125
Flammable and combustible liquids (only mandated by NC Fire Prevention Code)	\$75
Fumigation and thermal insecticidal fogging	\$75
High-piled storage	\$75
Liquid or gas vehicles or equipment in assembly buildings	\$75
Mobile food preparation vehicles (equipped with appliances that produce smoke or grease-laden vapors)	\$75
Motor fuel dispensing facilities	\$75
Nightclubs	\$75
Open burning - land clearing	\$75/acre cleared
Open burning - camp fire	\$75
Open burning - hazard reduction	No fee
Outdoor assembly events (over 1,000 persons)	\$75
Plant extraction systems	\$75
Private fire hydrants	\$75
Pyrotechnic special effects material	\$125
Spraying or dipping	\$75
Temporary membrane structures and tents	\$75
Temporary sleeping unit for disaster relief workers	No fee
Construction Permits:	
Automatic fire extinguishing systems	\$100 + \$2 per head
Compressed gas	\$75
Cryogenic fluids	\$75
Emergency responder radio coverage systems	\$100 + \$2 per device
Energy storage systems	\$75
Fire alarm and detection systems and related equipment	\$100 + \$2 per device
Fire pump and related equipment	\$100
Flammable and combustible liquids (only mandated by NC Fire Prevention Code) (per tank if applicable)	\$75
Fuel cell power systems	\$75
Gas detection systems	\$75
High-piled storage	\$75
Motor vehicle repair rooms and booths	\$75
Plant extraction systems	\$75
Special event structure	\$75
Gates and barricades across fire apparatus access roads	\$75 per gate or barricade
Hazardous materials	\$75
Industrial ovens	\$75
Private fire hydrants	\$75 per hydrant
Smoke control or smoke exhaust systems	\$75
Solar photovoltaic power systems	\$75
Spraying or dipping	\$75
Standpipe systems	\$100
Storage Tank - AST/UST/Installation/Removal/Repiping/Abandonment	\$125 per tank
Temporary membrane structures and tents	\$75
Fire Main Inspection	\$100 + \$2 per foot of pipe
Life Safety Violation:	
1st Offense	\$150
2nd Offense	\$200
3rd Offense	\$300
4. PARKING: (Code Section 70-272)	FEES
Craven Street & Hancock Street Parking Lot Spaces Monthly Fee: (billed annually)	\$35 Limited/\$45 Residential
Limited: 7:00am - 5:30pm - Monday to Friday	\$35
Residential: 24 hours	\$45
Sign Installation Fee - one-time fee for monthly spaces	\$20
Late Penalty - Parking leases billed and managed by Accounting (payment received after due date)	5% of monthly bill

SCHEDULE OF FEES AND CHARGES*

**CITY OF NEW BERN
EFFECTIVE JULY 1, 2025
(Revised 05/13/2025)**

Delinquent Fee - Parking leases billed and managed by Accounting (payment received 10+ days after due date)	\$30
Parking Penalties (<i>Code Section 70-274</i>)	\$25, see code for further details
Leased Space Parking Hangers	2 Free, \$3 each additional
Pollock Street Parking Lot Pay-As-You-Park (enforced 8:00 am - 8:00 pm daily)	\$1.00/hour (\$8 maximum) + \$0.45 convenience fee per transaction
5. PARKS AND RECREATION: (Code Section 50-2)	FEES
Athletics and Field Rentals:	
Admission fees for various activities (basketball, tournaments, outdoor concerts, etc) - Daily	not to exceed \$5
Admission fees for various activities (basketball, tournaments, outdoor concerts, etc) - Weekend	not to exceed \$13
Road Race Entry Fees	up to \$50 resident/up to \$100 nonresident
Adult sports leagues - Men's basketball (per team)	\$350 resident/\$450 nonresident
Adult sports leagues - Adult 3 on 3 basketball (per team)	\$200 resident/\$275 non resident
Adult sports leagues - Women's basketball (per team)	\$350 resident/\$450 nonresident
Adult sports leagues - Men's flag football (per team)	\$250 resident/\$325 nonresident
Adult sports leagues - Kickball/Dodgeball/Wiffleball (per team)	\$200 resident/\$275 nonresident
Adult sports leagues - co-ed softball (per team)	\$400 resident/nonresident
Adult sports leagues - Individual participation for all leagues	\$20 resident/\$30 nonresident
Adult sports leagues - Co-ed volleyball	\$35 resident/\$45 nonresident
Summer basketball program (Youth)	\$15 resident/\$30 nonresident
Summer basketball program (Adult)	\$20 resident/\$40 nonresident
Aquatic Center General Admission:	
Up to age 2	\$2.00 resident; \$4.00 nonresident
Parent and one child up to age 2 package	\$4.00 resident; \$8.00 nonresident
(\$1.00 for each additional child up to age 2. Limit of 3)	
Age 3-17	\$2.50 resident; \$5.00 nonresident
Age 18-54	\$3.00 resident; \$6.00 nonresident
Age 55 and up (seniors)	\$2.50 resident; \$5.00 nonresident
Aquatic Center Family Night:	
Up to age 2	\$1.00 resident; \$2.00 nonresident
Age 3-17	\$2.00 resident; \$4.00 nonresident
Age 18-54	\$2.50 resident; \$5.00 nonresident
Age 55 and up (seniors)	\$1.50 resident; \$3.00 nonresident
Aquatic Center season pass	\$60 resident; \$120 nonresident
Aquatic Center Pool Party:	
2 Hours - Up to 30 participants	\$200 resident; \$400 nonresident
31 or greater participants (per person)	\$5
Deposit - Refundable	\$50
Athletic Field - Ballfield Preparation (per field):	
Baseball/Softball	\$30
Football/Soccer/Lacrosse	\$100
Athletic field - Day use minimum 2 hours maximum 8 hours (additional after 8 hours):	
Civic organizations/private groups - city sponsored	No charge
Schools during school hours and/or athletic season	No charge
Recreation teams *	\$15/hr
Civic organizations/private groups not charging admission/donations*	\$20/hr resident; \$40/hr nonresident
*No charge if no field prep is done	
Civic organizations/private groups charging admission/donations	\$25/hr resident; \$50/hr nonresident
Athletic field - Night use minimum 2 hours maximum 4 lighted hours:	
Non-city recreation teams	\$30/hr
Civic organization/private groups - not charging admission/donations	\$25/hr resident; \$50/hr nonresident
Civic organizations/private groups charging admission/donations	\$40/hr resident; \$80/hr nonresident
Athletic field (full tournament not to exceed 3 days/2 nights)	\$350 + \$25/hr attendant fee
Athletic field (practice - night use - minimum 2 hours of light; not to exceed 4 hours)	\$20/hr resident; \$40/hr nonresident
EXCEPTION: Tournaments and other types of "special" events by non-profit "charitable" organizations for the purpose of fundraising for others are negotiated with and determined by the Parks and Recreation Department.	
Batting cages, parties only (2 hours). Available offseason only.	\$30
Bleacher rentals (daily rental fees)	\$100 (small); \$150 (medium); \$300 (large)
Deposit of 1/2 rental fee required per bleacher, refundable only upon evaluation (returned as rented)	(1-4 sets)
Recreation Programs:	
Childcare after-school recreation program	\$60/wk resident/\$120/wk nonresident
Classes - Adult recreation & fitness (annual) indoor	\$30 resident/\$60 nonresident
Classes - Adult recreation & fitness outdoor (20 city/80 split with instructor)	\$6 per class
Classes - Art includes instructor fee & some materials (20 city /80 split with instructor)	\$20-\$150 resident; \$40-\$300 nonresident
Classes - Ceramics (resident)	\$25; seniors \$20

SCHEDULE OF FEES AND CHARGES*

**CITY OF NEW BERN
EFFECTIVE JULY 1, 2025
(Revised 05/13/2025)**

Classes - Ceramics (nonresident)	\$50; seniors \$40
Dog Park:	
Yearly 1 dog	\$25 resident/\$50 nonresident
Each additional dog	\$20 resident/\$40 nonresident
One day pass	\$5 resident/\$10 nonresident
Weekend pass	\$15 resident/\$30 nonresident
Monthly pass	\$20 resident/\$40 nonresident
Honor/Memory Programs:	
Tree purchase program	\$150 - \$250 depending on the species
Memory bench program - new	\$750/bench (includes placard)
Memory bench program - existing	\$600/bench (includes placard)
Brick Pavers	\$75
Kidsville Pickets	\$50
Kidsville Tiles	\$25
Facility Rates (Recreation Centers, 408 Hancock, Community Center):	
Multi-purpose room rental (2 hours minimum)	\$30/hr resident; \$60/hr nonresident
Gym rental (2 hours minimum)	\$50/hr resident; \$100/hr nonresident
Meeting room rental (2 hours minimum)	\$30/hr resident; \$60/hr nonresident
Gym - walk-in (1 day)	\$1
Gym - contracted lessons (Parks & Recreation receives 20% of fee)	80/20% split
Kitchen rental	\$30/hr resident; \$60/hr nonresident
Facility rental deposit	\$50
Admission Rate	\$25/hr
(If admission is charged, this additional hourly rate applies to each room rented)	
After hours rentals (per room) shall incur an additional rental rate and staff supervisor fee	\$15/hr room rental + \$20/hr staff
Park Fees:	
Gazebo rental (Union Point Park)	\$40/hr resident; \$80/hr nonresident
Union Point Park Green space - per side (adjacent to gazebo)	\$50/hr resident; \$100/hr nonresident
Park Green Space - Small	\$40/hr resident; \$80/hr nonresident
Park Green Space - Medium	\$50/hr resident; \$100/hr nonresident
Park Green Space - Large	\$60/hr resident; \$120/hr nonresident
Shelter Reservation:	
Resident (half day - up to 4 hours)	\$20 - \$50 based on location
Nonresident (half day - up to 4 hours)	\$40 - \$100 based on location
Resident (full day - up to 8 hours)	\$30 - \$60 based on location
Nonresident (full day - up to 8 hours)	\$60 - \$120 based on location
Sprayground (Daily admission before noon for group reservations)	\$1 resident/\$3 nonresident
Stanley White Recreation Center Fitness Membership Fees:	
Youth (Age 13-17)	\$15/month or \$150/annual resident \$30/month or \$300/annual nonresident
Adults (Age 18-61)	\$20/month or \$200/annual resident \$40/month or \$400/annual nonresident
Senior Citizens (Age 62 and older)	\$15/month or \$150/annual resident \$30/month or \$300/annual nonresident
Day Fitness Pass (13 and older)	\$5/day resident; \$10/day nonresident
Youth Camps:	
Day, summer, sports, art and specialty camps (Length and cost of camp sessions vary. See City Parks & Recreation website for seasonal offerings.)	up to \$250 resident/up to \$500 nonresident
Swim lesson sessions - 8 classes per session	\$50 resident/\$100 nonresident
(Reduced rate of \$10 per session available for City residents who qualify (application available))	
Youth Sports:	
(See City Parks & Recreation website for seasonal offerings)	up to \$75 resident/up to \$150 nonresident
Fishing Tournament Permit	\$100 resident/\$200 nonresident
Fishing Tournament Attendant (opening/closing)	\$25/hour
Community Garden (per space)	\$25
Wedding Permit	\$100 resident/\$200 nonresident
Mobile Recreation Unit (2 hour minimum)	\$125/hour
Canoe/Kayak Rentals (2 hours)	\$15/\$10 each additional hour
Pedal boat	\$10/hour
Mobile Stage (20'x24') Daily Rental	\$2,000.00
Mobile Stage Pieces (4'x8') Daily Rental	\$10 per piece
Mobile Stage Deposit (Refundable)	\$500.00
Staff Supervision Rate (2 staff minimum)	\$35.00/hour per staff
Recreation Identification Card	1st card free, \$3 each replacement
<i>NOTE: Indoor facility rentals are limited to 10 hours per day, and outdoor facility rentals are limited to 12 hours per day. Rentals exceeding these hours will require director's approval.</i>	

SCHEDULE OF FEES AND CHARGES*

**CITY OF NEW BERN
EFFECTIVE JULY 1, 2025
(Revised 05/13/2025)**

6. DEVELOPMENT SERVICES:	FEES
Planning Fees:	
Appeal	\$500
Certificate of zoning compliance letter	\$50
Historic Preservation - Minor works	\$75
Historic Preservation - After the fact minor fee	\$250
Historic Preservation - Major works requiring design review	\$250
Historic Preservation - After the fact major fee	\$500
Family Care facility approval	\$50
Modification of land use ordinance text amendment	\$300
Rezoning	\$750
Site Plan review	\$400
Special use permit	\$750
P&Z General Subdivision Plan Review Application	\$250 + \$25/acre
Subdivision application - final review	\$400
Subdivision application - minor subdivision	\$200
Telecommunication - New wireless support structure	\$1,500
Telecommunication - other	\$500
Variance	\$500
Zoning compliance permit	\$50
Administrative Fees:	
Starting work without a permit	Double the permit fee
Inspection Fees:	
After-hours inspection	\$150
Residential: Building Permit new/addition	\$550 first 1,000 sf + .25/sf over
Residential Renovations	\$75 + .20/sf
Commercial: Building Permit new/addition	\$800 first 1,000 sf + .25/sf over
Commercial Renovation/upfit	\$125 + .20/sf
Demolition	Residential \$175; Commercial \$225
Residential singlewide manufactured home	\$200
Residential multiwide manufactured home or modular	\$300
Temporary Certificate of Occupancy	\$125, 30 days
Inspections - Reinspection (building, electrical, plumbing, HVAC, insulation)	\$75/each
Inspections - Plan Review Residential	\$75
Inspections - Plan Review Commercial	\$150
Residential Electrical new/addition/renovation	\$75 + .10/sf
Commercial Electrical new/addition/renovation	\$125 + .10/sf
Shell up to 20,000 sf	\$800
Shell more than 20,000 sf	\$2,000
Residential Gas Piping new/addition/renovation	\$75 + \$20/appliance
Commercial Gas Piping new/addition/renovation	\$125 + \$20/appliance
House Moving Permit	\$300
Residential Insulation	\$75
Commercial Insulation	\$125
Residential Mechanical new/addition/renovation	\$125/unit
Residential Mechanical Ductwork	\$75
Commercial Mechanical new/addition/renovation	\$125/unit
Commercial Mechanical Ductwork	\$125
Residential Plumbing new/addition/renovation	\$75 + \$10/fixture
Commercial Plumbing new/addition/renovation	\$125 + \$10/fixture
Sign Building Permit	\$125
Residential Roofing	\$125
Residential Deck/carport/pool/pre-built shed (up to 400 sf)	\$125
Residential Dock/pier	\$125
Residential Bulkhead/retaining wall	\$125
Residential Rooftop Solar array	\$125
Commercial Roofing	\$250
Commercial Modular/job trailer	\$125
Commercial Cell tower alteration	\$200
Commercial Dock/pier	\$125 + .10/sf
Commercial Bulkhead/retaining wall	\$125 + .10/lf
Commercial Fuel Tanks	\$125 per tank
Commercial Solar Farm	\$5/panel first + 200 \$1/panel each additional
Single trade-minimum fee permits:	
Mechanical, Fuel Piping, Plumbing, Electrical Residential	\$75
Mechanical, Fuel Piping, Plumbing, Electrical Commercial	\$125

SCHEDULE OF FEES AND CHARGES*

**CITY OF NEW BERN
EFFECTIVE JULY 1, 2025
(Revised 05/13/2025)**

Miscellaneous Fees:	
Floodplain Development Permit	\$100
Homeowners Recovery Fee	\$10
ABC Compliance Inspection	\$75
Permit Modification	\$25
Sign Return	\$10 per sign
Permit - Tree Removal	\$25
7. POLICE: (Code Section 42-32)	FEES
Accident report	No charge
Citizens Academy fee	\$25
False Alarm	\$50 on and after 3rd offense
Alarm Registration Fee	\$25
Alarm Reinstatement Fee	\$50
Non-Permitted Alarm System	\$250
Alarm Appeal Fee	\$25
Illegal Use of Automatic Voice Dialer	\$100
Fingerprinting	\$10
Funeral escorts	\$50 per escort with 48 hours notice; \$100 per escort without 48 hours notice
Off Duty Fee	\$45/hr - 3 hours minimum paid to officer
Off Duty Fee for Federal/City Holiday	\$45/hr - 3 hours minimum paid to officer
Pawnbroker - initial license application fee	\$50
Pawnbroker - renewal license fee	\$25
Permit - Alarm Registration (first permit/annual renewal)	\$25
Permit - Alarm failure to register	No charge
Permit - Outdoor amplified sound	No charge
Vicious, Dangerous, or potentially Dangerous Dog Registration fee (annual)	\$100
Vicious Dog Permit Fee (annual)	\$500
Vicious, Dangerous, or potentially Dangerous Dog Appeal	\$50
Precious Metal Permits:	
Dealer permits (annual)	\$180
Special occasion permit	\$180
Employee certificate of compliance	\$10
Employee certificate of compliance (annual renewal fee)	\$10
Fingerprints (processed for dealer permits - SBI fee)	\$38
Wrecker - (includes inspection)	\$250 to be on rotation list
Parking Penalties (Code Section 70-235)	\$25, see code for further details
8. PUBLIC ASSEMBLY (PARADES AND FESTIVALS): (Code Section 66-86)	FEES
Special Event Application Fee	\$25
Public Assembly Alcohol Permit Fee	\$25
City Sponsored Event Fees:	
Vendor Permit Fee	\$25
Food Vendor Service Permit Fee	\$40
Vendor Electricity Fee	\$25/day
NonCity Sponsored Event Fees:	
Vendor Permit Fee	\$35
Food Vendor Service Permit Fee	\$50
Vendor Electricity Fee	\$25/day
Barricade (A-Frame/Bike)	\$5
Barricade (concrete/water filled) + labor rates for minimum of 3 staff required for setup	\$60
Safety cones	\$2
City Labor: (Hourly Rates)	
Fire	\$50
Police	\$45
Public Works	\$45
Recreation	\$45
9. PUBLIC WORKS: (Code Section 66-12)	FEES
Repair Fees:	
Labor	Hourly rate with benefits*
Material	Actual cost
Equipment trucks	Hourly rate per FEMA schedule*
*See explanation at the end of this Fee Schedule	
Permit - Sidewalk Café	\$200
Permit - Street Café	\$150
Permit - Nonprofit street banners	\$75
Permit - Driveway (includes 1st inspection)	\$30
Permit - Driveway Re-Inspection	\$20
Public nuisance	Hourly equip rate per FEMA schedule + labor

SCHEDULE OF FEES AND CHARGES*

**CITY OF NEW BERN
EFFECTIVE JULY 1, 2025
(Revised 05/13/2025)**

Safety cones (use)	\$2
Safety cones (replacement)	\$25
Signs - regulatory/right-of-way	Material cost + labor
Signs - Community watch	Material cost + labor
Signs - Handicapped	Material cost + labor
Signs - Hardware (1 set)	Material cost + labor
Signs - Maximum penalty	Material cost + labor
Signs - No parking-fire lane	Material cost + labor
Signs - Van accessible	Material cost + labor
Street closings (right-of-way abandonments)	\$500 plus cost of advertising
Encroachment Fee per Application	\$100
10. REFUSE: (Code Section 62-37)	FEES
Commercial refuse (65-gal cart / 1x week service)	\$19.55/month + \$19.55 each additional
Dumpster services - 2 yd (1x week service)	\$35.15/month
Dumpster services - 4 yd (1x week service)	\$69.80/month
Dumpster services - 6 yd (1x week service)	\$104.10/month
Dumpster services - 8 yd (1x week service)	\$137.60/month
For establishments requiring more than one weekly pickup to provide adequate service, the monthly fee shall be determined by multiplying the appropriate fee by the number of required pickups	
Refuse container	1 at no charge
Residential service (65-gal cart / 1x week service)	\$19.55
Seniors Exemption Credit	50% of residential service
11. UTILITIES: Electric, Water, and Sewer (Code Section 74-46, 74-97, 74-101, and 74-121)	FEES
Electric rates	See current rate ordinance
Water & Sewer System Development Fees & Connection Fees	See current rate ordinance
Water & Sewer Rates	See current rate ordinance
Additional fee if service needs to be disconnected by	
City personnel at pole due to meter-service tampering	\$190
City personnel at pole due to delinquency	\$190
Broken payment arrangement fee	\$40
New service connection/transfer fee: requests after 11 am are next day service	\$40
New service connection/transfer fee added for same day request after 11 am	\$55
Delinquent Fee (for bills unpaid after 10th day following due date)	\$40
Deposit - Residential (exempt with excellent credit score)	2x highest bills in last 24 months
(refunded after 18 months with good payment history)	Not to exceed \$500
Deposit - Commercial/Industrial (refunded after 60 months with good payment history)	2x highest bills in last 24 months
Fee if after hours payment is not received before the start of the next business day	\$125
Late penalty (payments received after due date)	5% of monthly bill
Meter change out fee	\$185
Meter Diversion Fee (Meter Tampering Investigation)	\$480
Meter test for meters less than 5 years old payable in advance (refunded if meter fails test)	\$90
Payment Arrangement Fee	No charge
Reconnection for Non-payment Fee weekdays 8am-5pm	No charge
Reconnection for Non-payment Fee weekdays 5pm-11pm	\$90
Reconnection for Non-payment Fee weekends 8am-11pm	\$90
Temporary electric service and/or utility pole (utility determines location)	See Customer Service Guidelines
Load management switch recovery fee	Cost of switch from latest bid
Extra facilities charge	2% installed costs minimum 5 years, \$85/month
Additional pole	\$420
OH extension beyond two pole spans	\$1.30/ft.
UG line extension beyond 300 ft.	\$9.20/ft.
OH to UG conversion of service	\$875
UG Crossings including streets, sidewalks, driveways and other obstacles	Time, material and equipment. See repair fee below
Underground service length	\$10
Cost per linear foot	\$10
Second trip to site	\$375
Service drop after normal working hours (24-hour notice required)	\$115/hr 2 hours minimum; if service is required to be reconnected, a minimum charge of 4 hours applies
Construction/Maintenance/Repair Fees:	
Labor	Hourly rate with benefits
Material	Actual cost of material
Vehicles and specialized equipment	FEMA hourly rate schedule
Contractual services	Actual cost of service

SCHEDULE OF FEES AND CHARGES*

**CITY OF NEW BERN
EFFECTIVE JULY 1, 2025
(Revised 05/13/2025)**

General overhead	10% calculated after labor, material, equipment and contractual services
Load management Water Heater Credit January - December	\$5/unit/month
Load management Central AC Credit June - September	\$5/unit/month
Load Management Heat Pump Strips/Electric Furnaces	\$5/home/month December and March \$10/home/month January and February
Water Source Heat Pumps December - March	\$5/home/month
Swimming Pool Pumps June - September	\$4/home/month
SEER2 15.2 Heat Pump Rebate - replacement units only	\$100/ton/unit Maximum of \$400
0.93 EF Water Heater Rebate - replacement units only	\$150/unit
Convenience fee for online payment	\$5
Returned payment fee	\$35
12. UTILITIES - SEWER PRETREATMENT: (Code Section 74-196)	FEES
Pretreatment Programs Fees for SIU's:	
Pretreatment - Permit Application	\$500
Pretreatment - Permit Modification	\$250
Pretreatment - Permit renewal	\$500
Pretreatment - Annual administrative fee	\$300
Pretreatment - Annual inspection	\$100
Pretreatment - Permit fine	\$250
Pretreatment - Administrative fee for monthly review	\$100/month
Pretreatment - Unscheduled sampling	Contract analyses charges
Pretreatment - Permit limit violation	\$100
Pretreatment - Technical review criteria	\$250
Pretreatment - Significant noncompliance	\$500
Pretreatment - BOD:	
Surcharge ceiling conc. (mg/L)	\$350
Surcharge cost per pound	\$0.15
Charge for analysis	Contract labor cost
Pretreatment - TSS:	
Surcharge ceiling conc. (mg/L)	\$250
Surcharge cost per pound	\$0.27
Charge for analysis	Contract labor cost
FEMA - Rates denoted as "FEMA" shall be the rates in effect at the time services are performed as provided by the United	
Labor - Standard and overtime hourly labor rates are adjusted annually and applied to the service performed. Labor rates include, but are not	