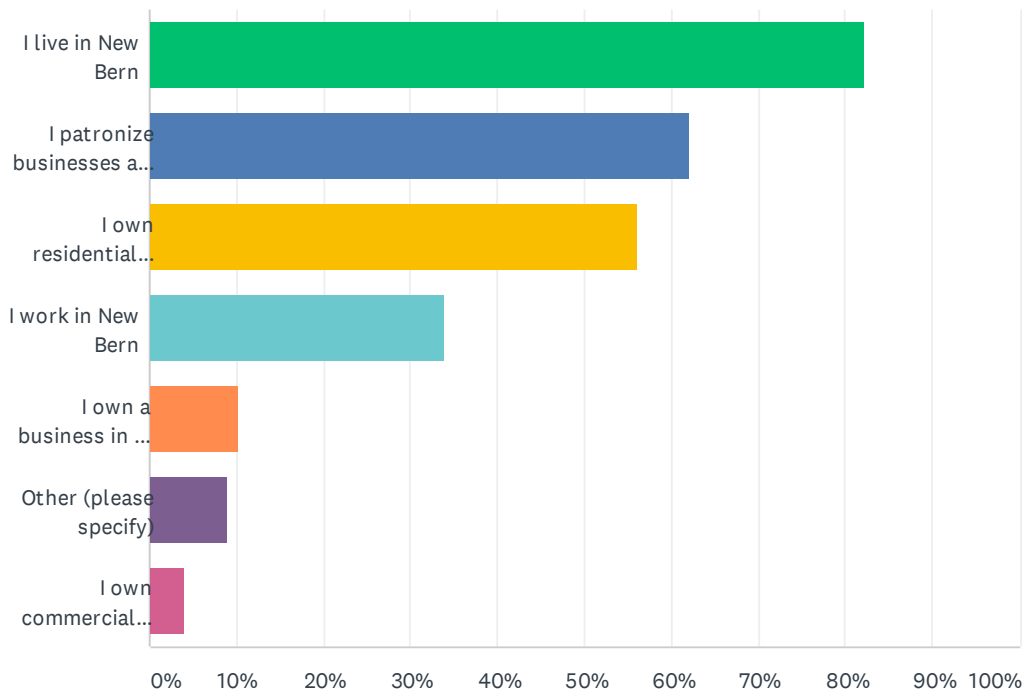


Q1 What is your relationship to New Bern? (Check all that apply)

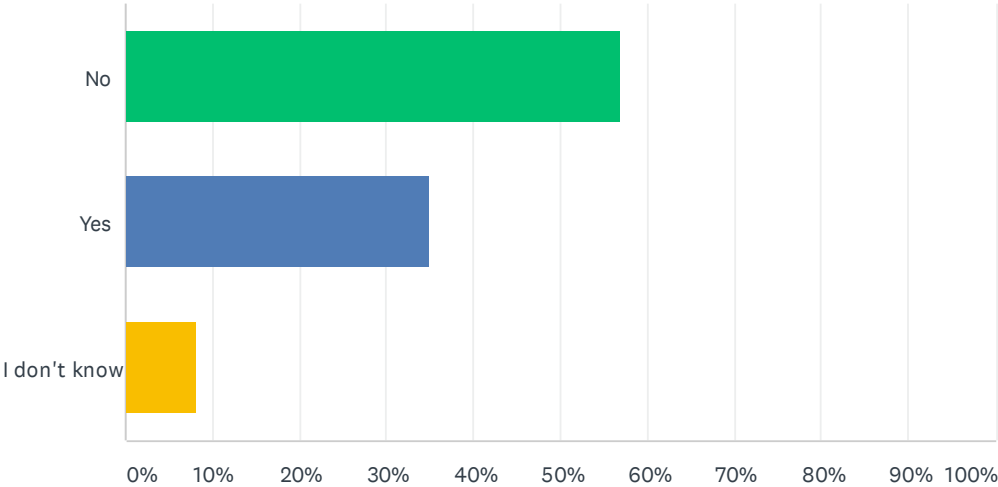
Answered: 275 Skipped: 0



ANSWER CHOICES	RESPONSES	
I live in New Bern	82.18%	226
I patronize businesses and participate in activities occurring in downtown New Bern	62.18%	171
I own residential property in New Bern	56.00%	154
I work in New Bern	33.82%	93
I own a business in New Bern	10.18%	28
Other (please specify)	9.09%	25
I own commercial property in New Bern	4.00%	11
Total Respondents: 275		

Q2 Is your home located in a floodplain? (Choose one option)

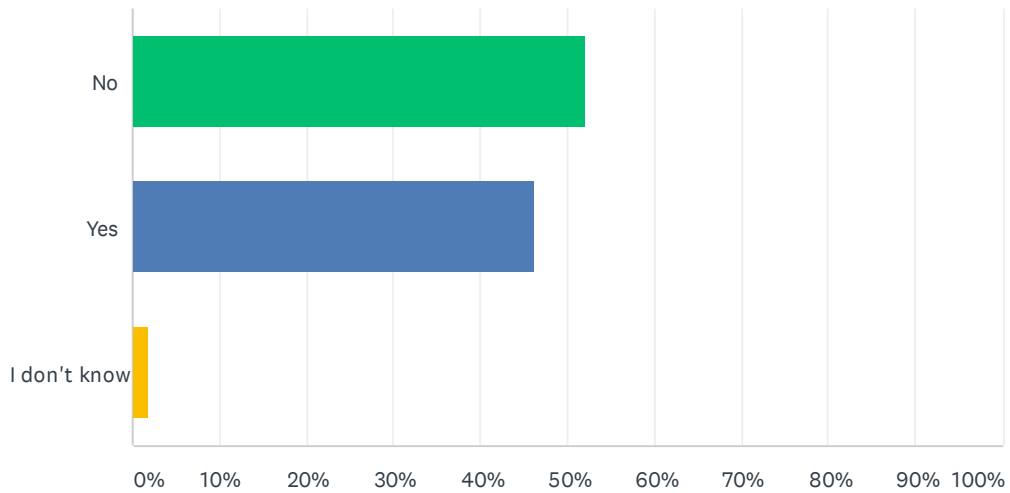
Answered: 272 Skipped: 3



ANSWER CHOICES	RESPONSES
No	56.99% 155
Yes	34.93% 95
I don't know	8.09% 22
TOTAL	272

Q3 Do you have flood insurance? (Note: remember that homeowner's insurance does not cover flood events)

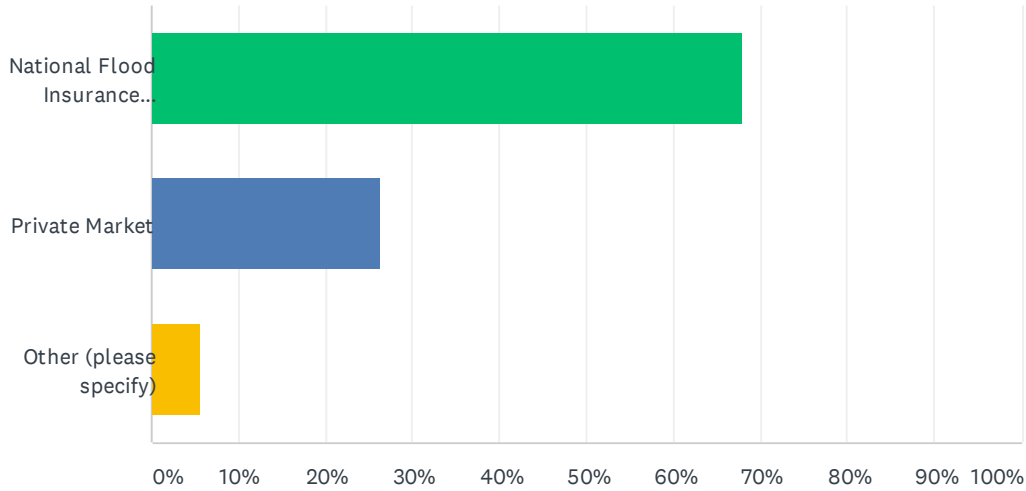
Answered: 273 Skipped: 2



ANSWER CHOICES		RESPONSES	
No		52.01%	142
Yes		46.15%	126
I don't know		1.83%	5
TOTAL			273

Q4 Who is your flood coverage provider? (Choose one option)

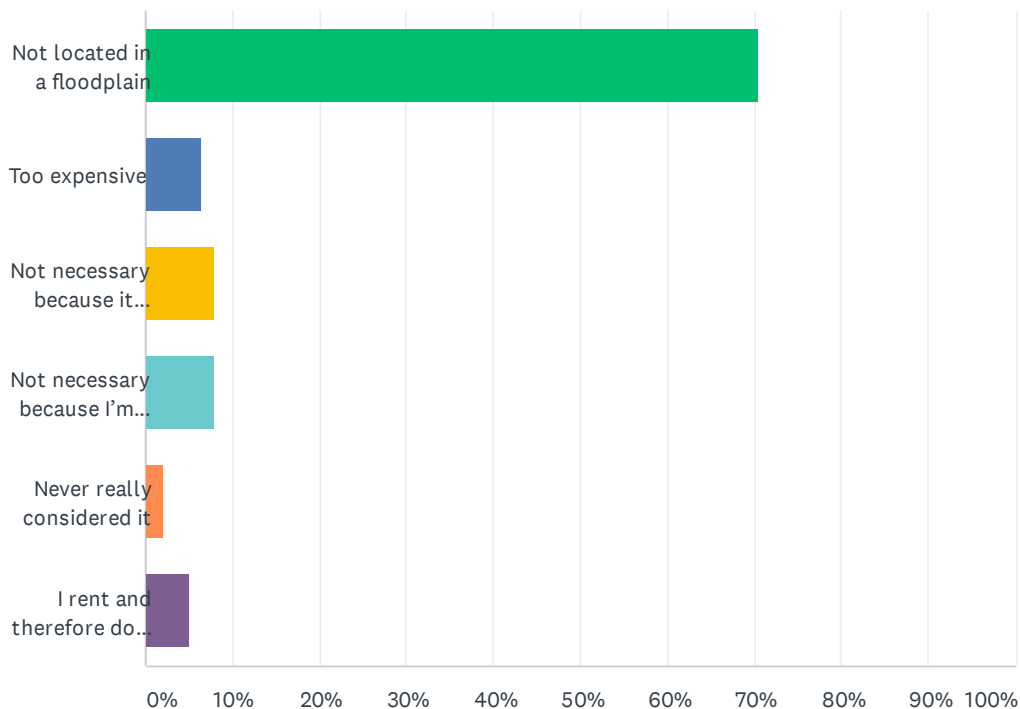
Answered: 125 Skipped: 150



ANSWER CHOICES	RESPONSES	
National Flood Insurance Program - FEMA	68.00%	85
Private Market	26.40%	33
Other (please specify)	5.60%	7
TOTAL		125

Q5 If you do not have flood insurance, please explain why not? (Choose one option)

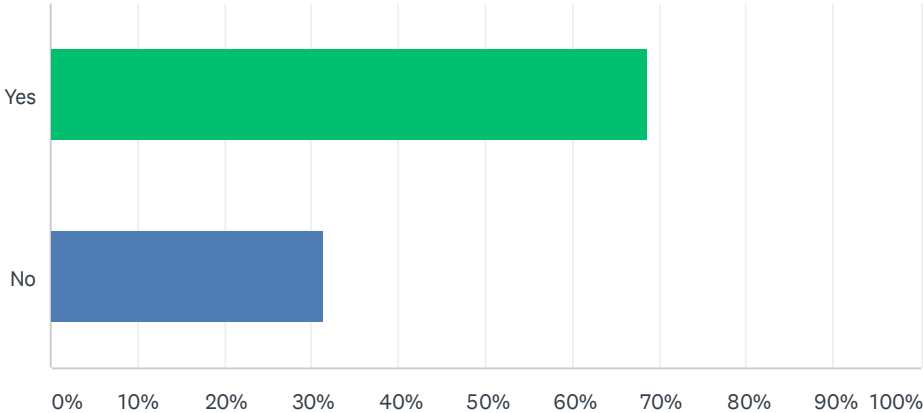
Answered: 139 Skipped: 136



ANSWER CHOICES	RESPONSES	
Not located in a floodplain	70.50%	98
Too expensive	6.47%	9
Not necessary because it never floods	7.91%	11
Not necessary because I'm elevated or otherwise protected	7.91%	11
Never really considered it	2.16%	3
I rent and therefore do not have flood insurance	5.04%	7
TOTAL		139

Q6 Have you ever experienced or been impacted by a flood-related disaster? (Choose one option)

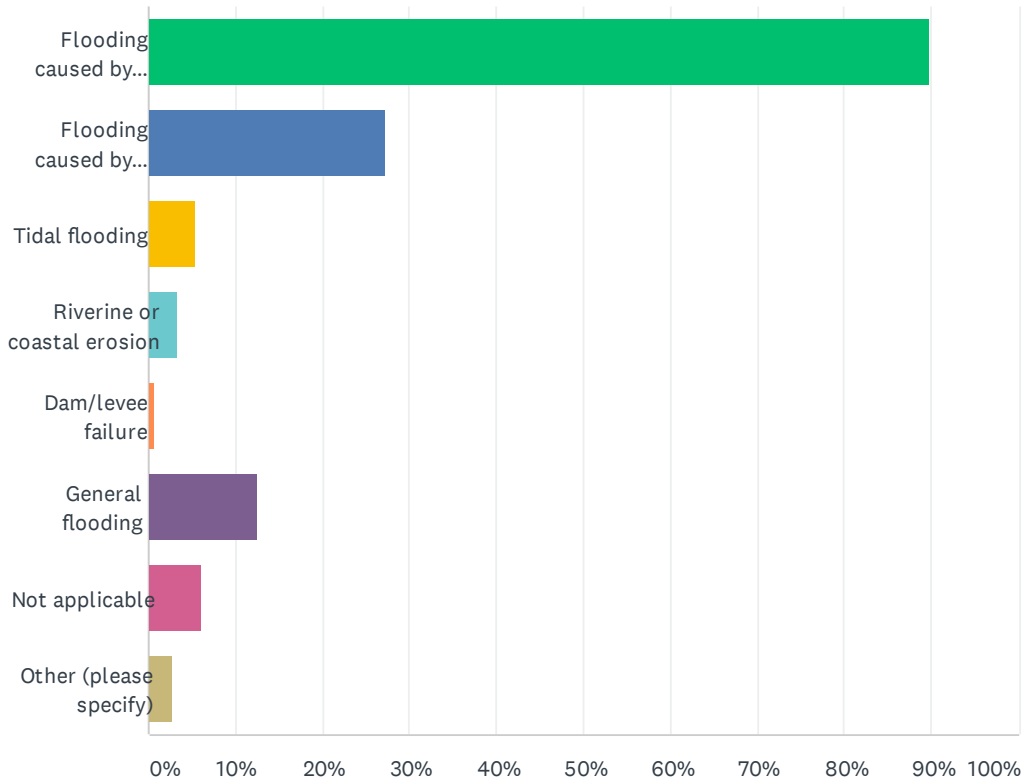
Answered: 267 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	68.54%	183
No	31.46%	84
TOTAL		267

Q7 If you have experienced or been impacted by a flood-related disaster, which of these types of flood hazards have you experienced or been impacted by while living or working in New Bern or its vicinity? (Check all that apply)

Answered: 184 Skipped: 91

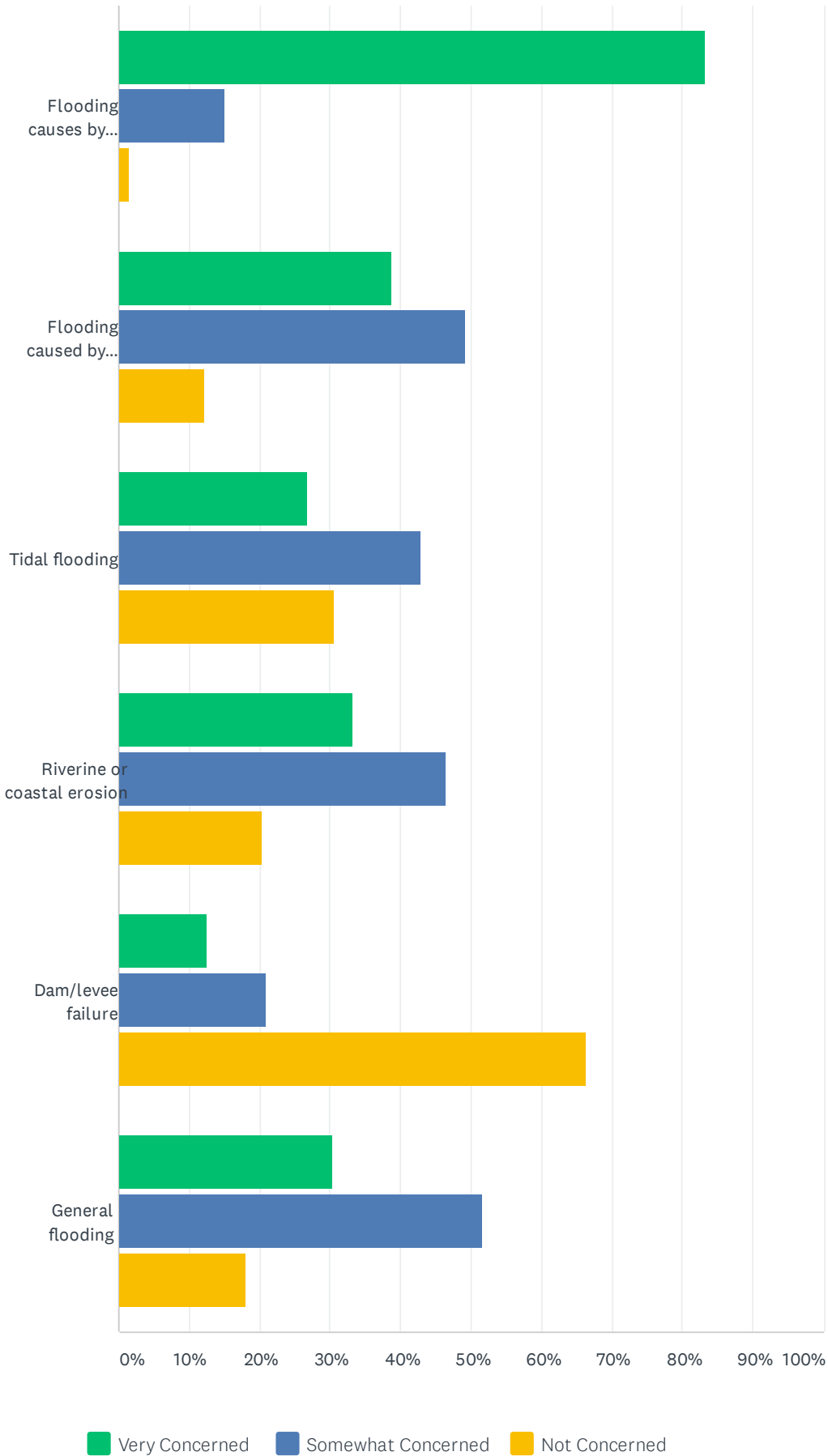


ANSWER CHOICES	RESPONSES	
Flooding caused by hurricanes and tropical storms, including storm surge	89.67%	165
Flooding caused by thunderstorms and heavy rains, including flash flooding	27.17%	50
Tidal flooding	5.43%	10
Riverine or coastal erosion	3.26%	6
Dam/levee failure	0.54%	1
General flooding	12.50%	23
Not applicable	5.98%	11
Other (please specify)	2.72%	5
Total Respondents: 184		

Q8 How concerned are you about the possibility of all of New Bern community being impacted by each of these flood hazards? (Check the corresponding circle for each natural hazard)

Answered: 258 Skipped: 17

New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

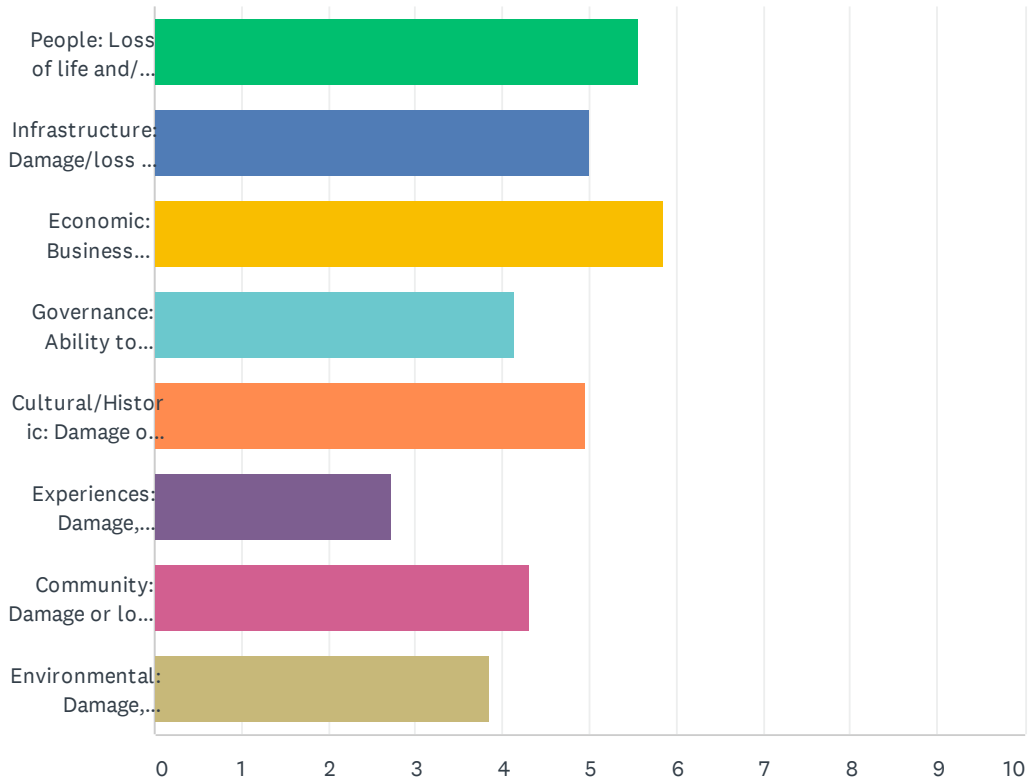


New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

	VERY CONCERNED	SOMEWHAT CONCERNED	NOT CONCERNED	TOTAL
Flooding causes by hurricanes and tropical storms, including storm surge	83.33% 215	15.12% 39	1.55% 4	258
Flooding caused by thunderstorms and heavy rains, including flash flooding	38.67% 99	49.22% 126	12.11% 31	256
Tidal flooding	26.75% 65	42.80% 104	30.45% 74	243
Riverine or coastal erosion	33.33% 79	46.41% 110	20.25% 48	237
Dam/levee failure	12.61% 30	21.01% 50	66.39% 158	238
General flooding	30.25% 72	51.68% 123	18.07% 43	238

Q9 In your opinion, which of the following types of assets are most susceptible to flood hazards in your community? (Rank the community assets in order of vulnerability, 1 being most vulnerable and 8 being least vulnerable. Drag and Drop the items to reorder them.)

Answered: 238 Skipped: 37

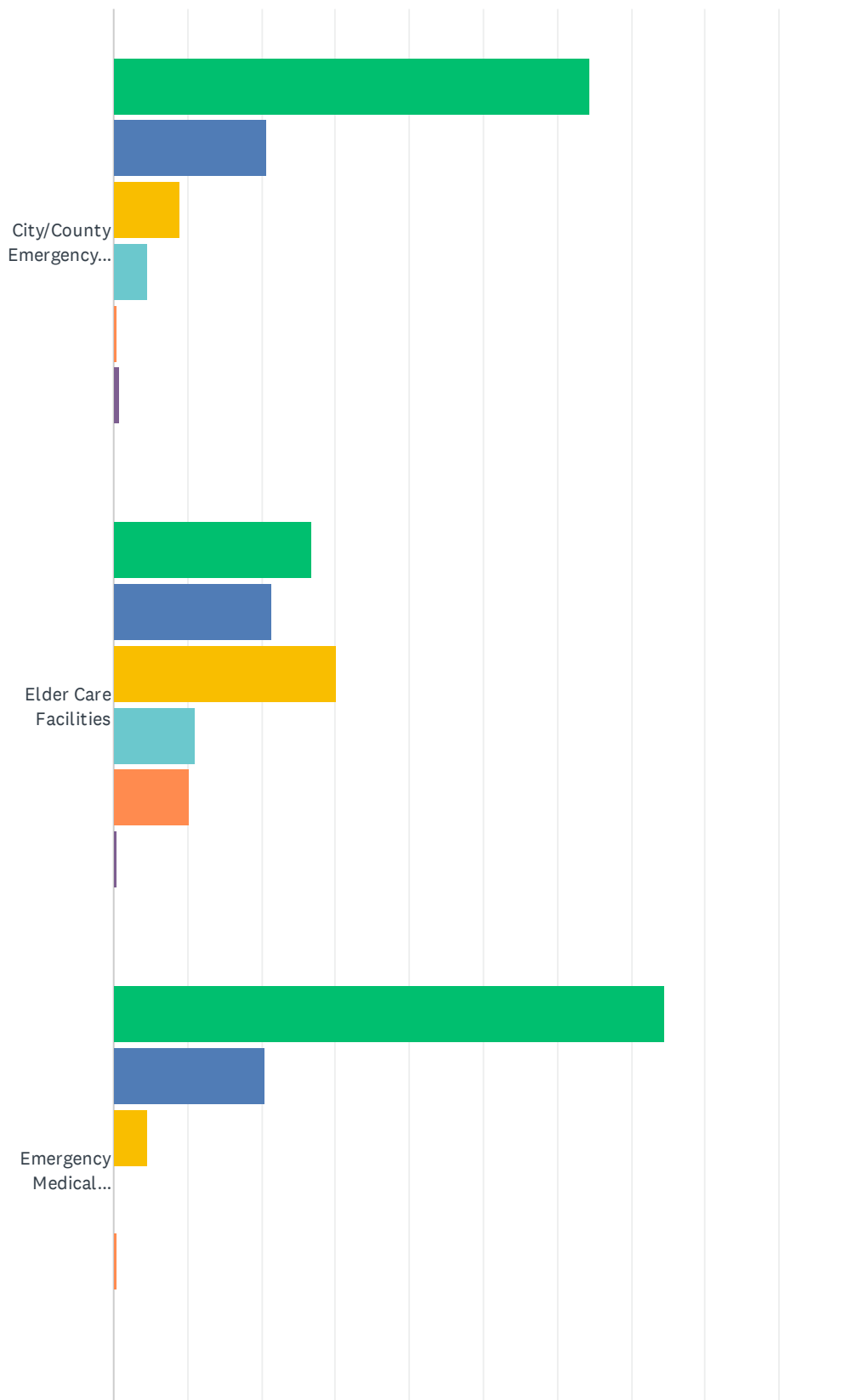


New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

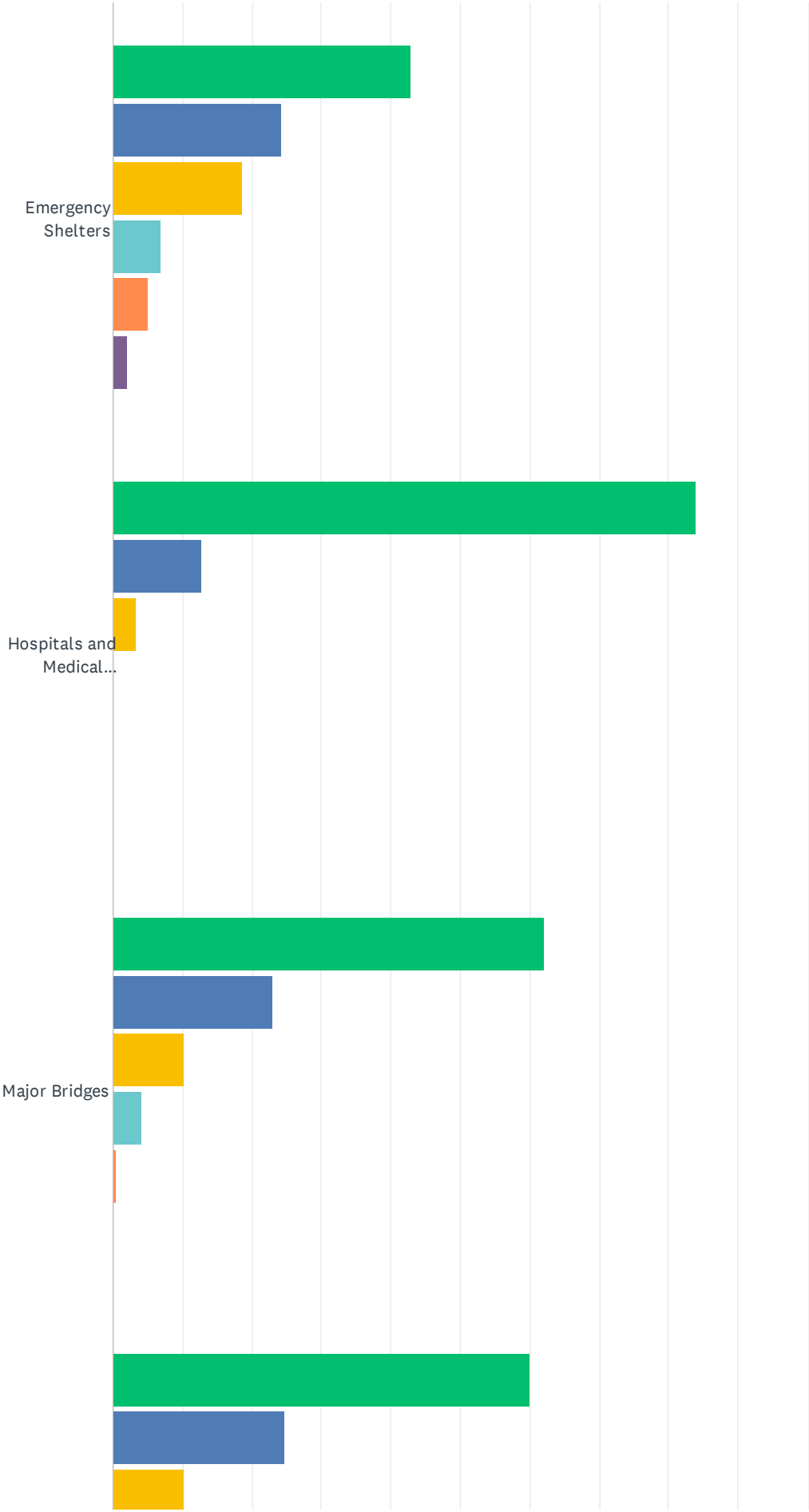
	1	2	3	4	5	6	7	8	TOTAL	SCORE
People: Loss of life and/or injuries	46.81% 110	5.11% 12	6.81% 16	5.53% 13	7.66% 18	6.38% 15	6.81% 16	14.89% 35	235	5.57
Infrastructure: Damage/loss of roads, bridges, utilities, schools, etc.	5.65% 13	23.91% 55	16.09% 37	16.96% 39	11.30% 26	11.30% 26	10.87% 25	3.91% 9	230	4.99
Economic: Business interruptions/closures, event cancellations, job losses, etc.	18.06% 41	20.70% 47	23.79% 54	18.06% 41	9.69% 22	6.61% 15	2.20% 5	0.88% 2	227	5.86
Governance: Ability to maintain order and/or provide public amenities and services	3.54% 8	11.06% 25	15.04% 34	15.49% 35	14.60% 33	15.04% 34	11.95% 27	13.27% 30	226	4.14
Cultural/Historic: Damage or loss of libraries, museums, cultural institutions, historic properties and designated sites, etc.	17.04% 38	14.35% 32	15.25% 34	10.76% 24	12.11% 27	11.21% 25	11.21% 25	8.07% 18	223	4.95
Experiences: Damage, contamination or loss of landside and waterside recreation such as docks, marina, trails, etc	1.35% 3	3.14% 7	4.93% 11	5.83% 13	10.76% 24	21.52% 48	20.63% 46	31.84% 71	223	2.72
Community: Damage or loss of visitor's bureau or welcome center, Chamber of Commerce Main Street, city hall & government buildings public parks etc.	3.64% 8	18.64% 41	12.73% 28	10.45% 23	16.36% 36	12.73% 28	14.55% 32	10.91% 24	220	4.32
Environmental: Damage, contamination or loss of forests, wetlands, waterways, habitats, etc.	5.45% 12	6.36% 14	7.27% 16	19.09% 42	15.91% 35	15.00% 33	18.64% 41	12.27% 27	220	3.85

Q10 How important is each of the following specific community assets to you? (Check the appropriate circle for each asset)

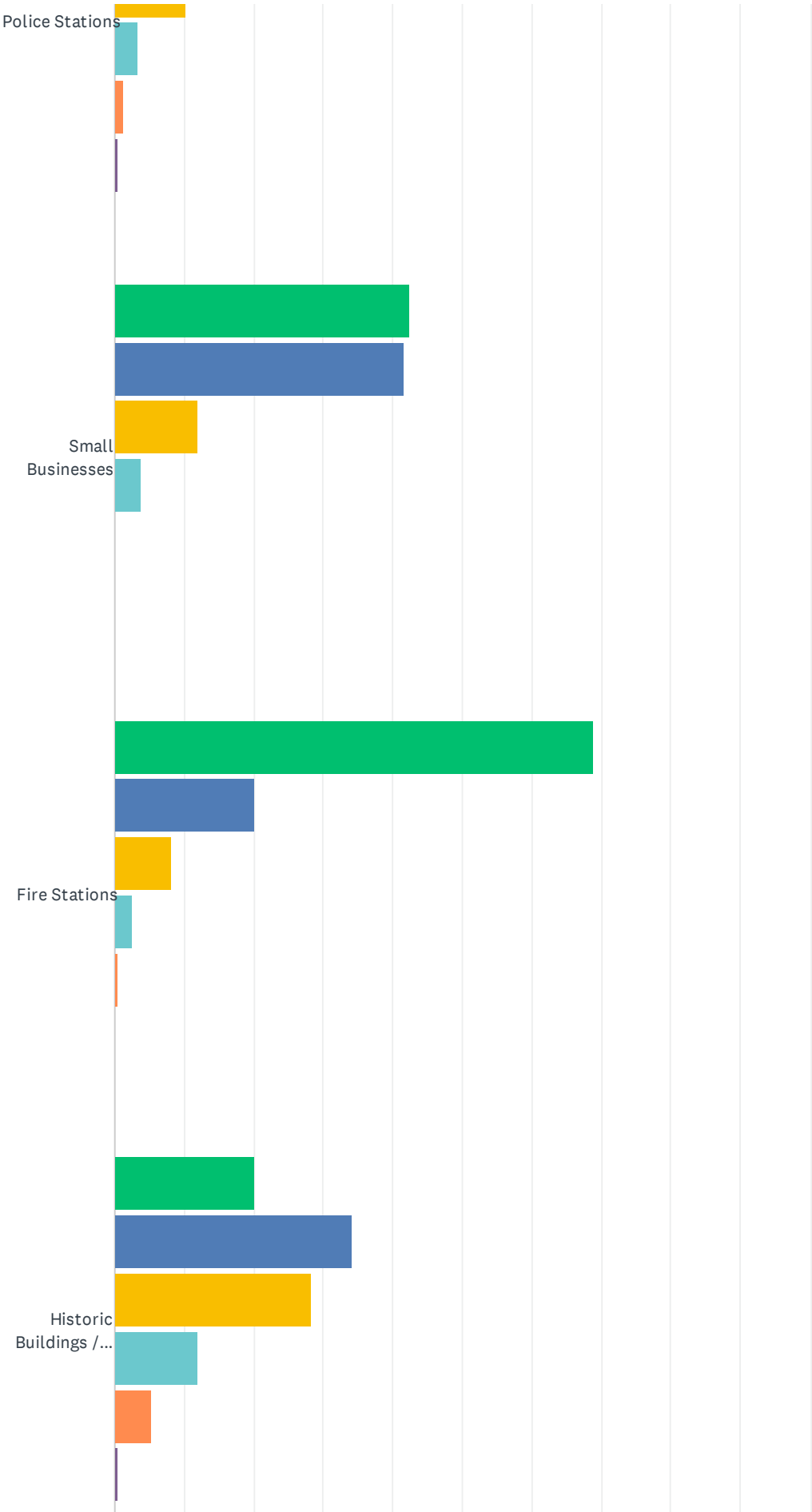
Answered: 236 Skipped: 39



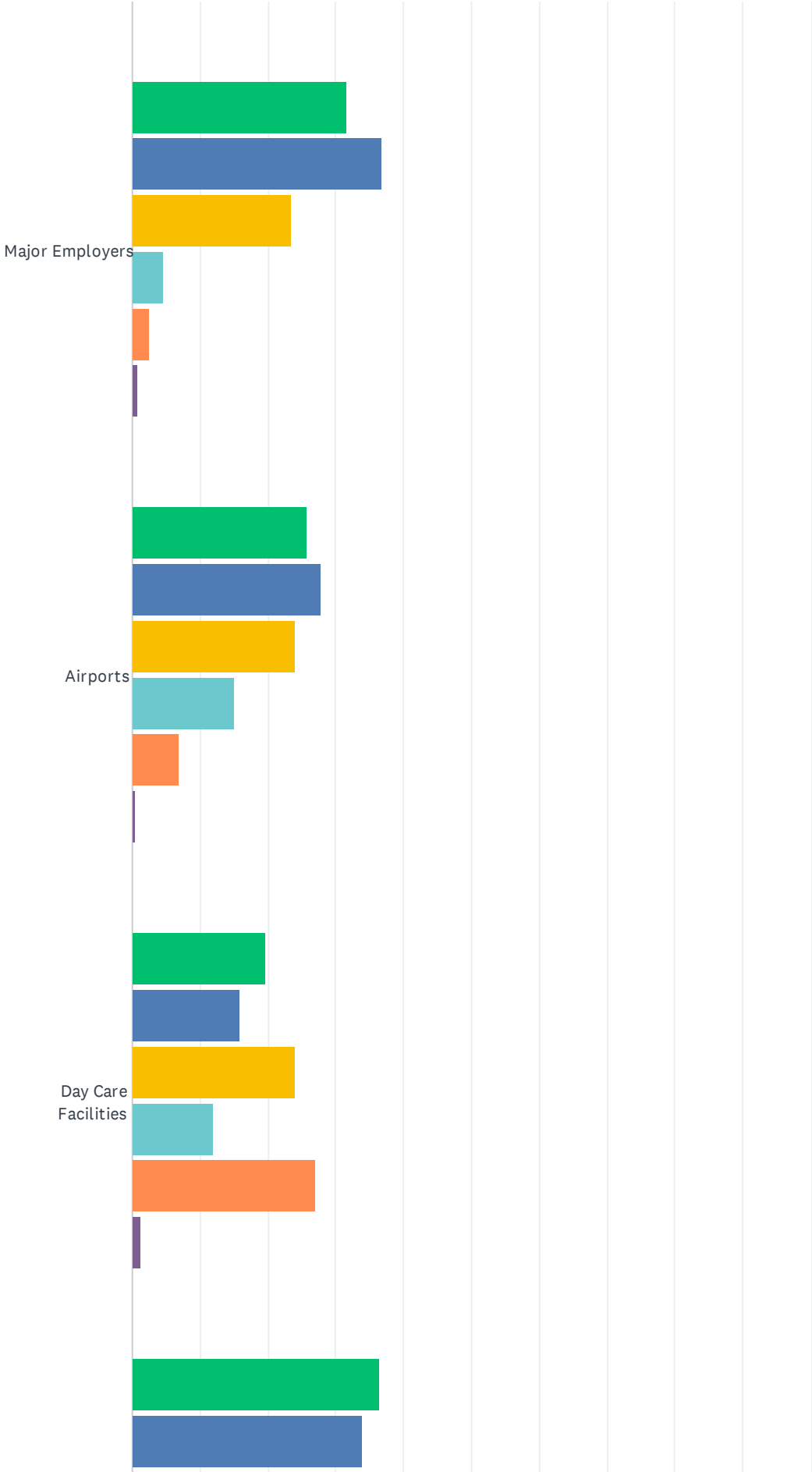
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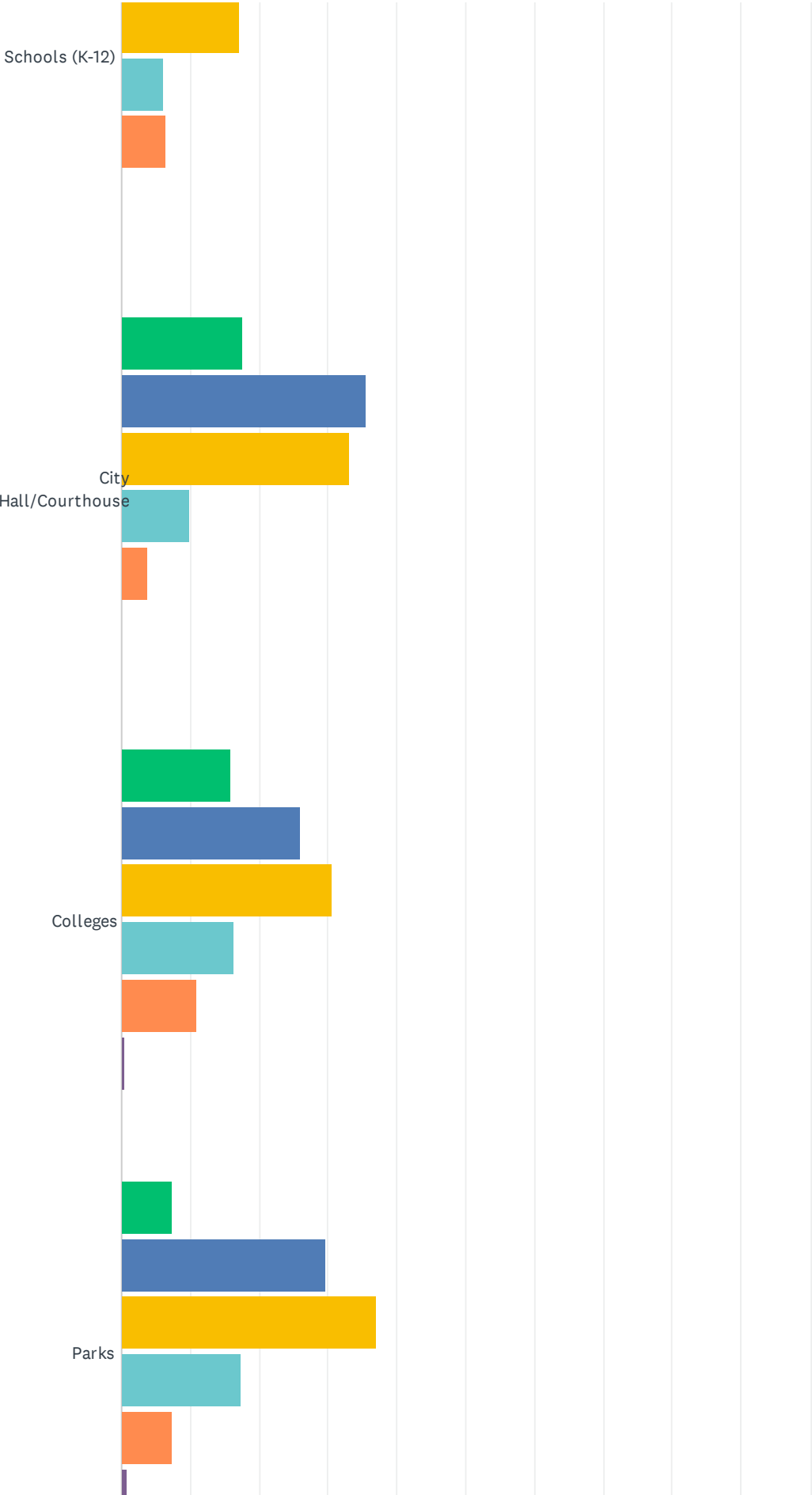
New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1



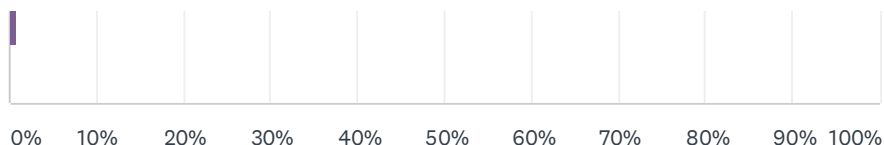
New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1



New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1



New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

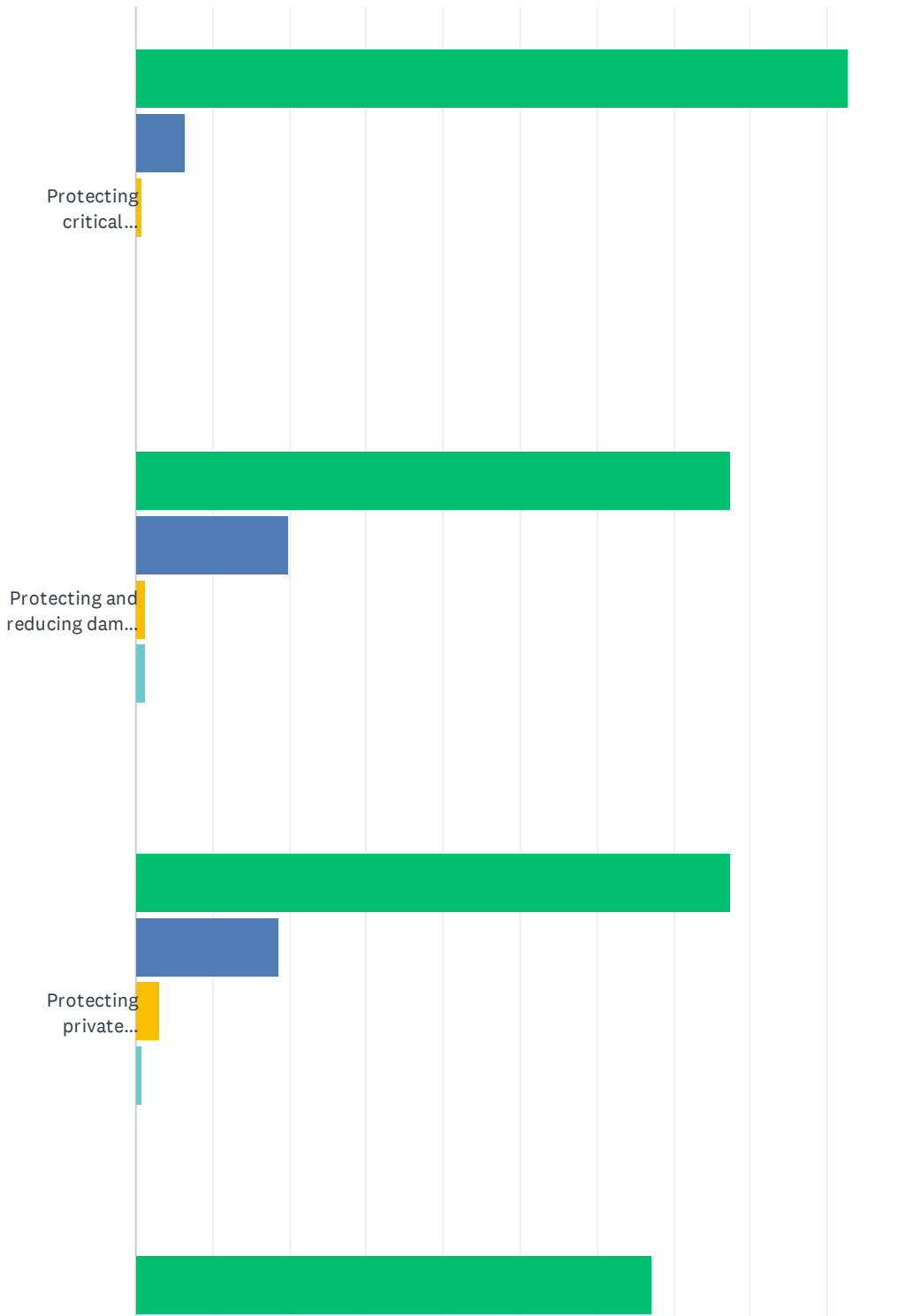


■ Extremely Important
 ■ Very Important
 ■ Important
■ Somewhat Important
 ■ Not Very Important
 ■ Not Sure

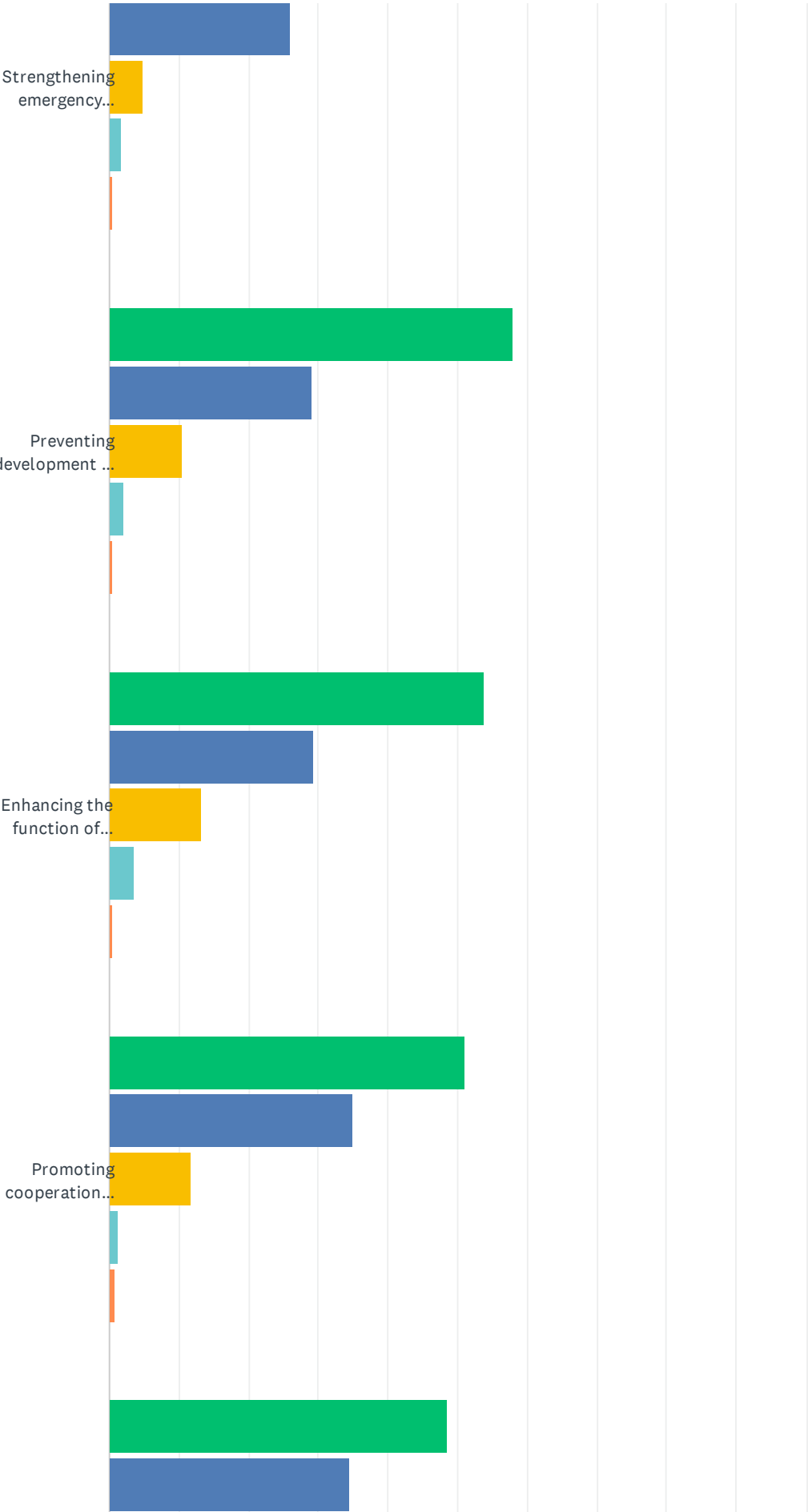
	EXTREMELY IMPORTANT	VERY IMPORTANT	IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT SURE	TOTAL
City/County Emergency Operations Centers	64.41% 152	20.76% 49	8.90% 21	4.66% 11	0.42% 1	0.85% 2	236
Elder Care Facilities	26.81% 63	21.28% 50	30.21% 71	11.06% 26	10.21% 24	0.43% 1	235
Emergency Medical Services Facilities	74.47% 175	20.43% 48	4.68% 11	0.00% 0	0.43% 1	0.00% 0	235
Emergency Shelters	42.98% 101	24.26% 57	18.72% 44	6.81% 16	5.11% 12	2.13% 5	235
Hospitals and Medical Facilities	83.83% 197	12.77% 30	3.40% 8	0.00% 0	0.00% 0	0.00% 0	235
Major Bridges	62.13% 146	22.98% 54	10.21% 24	4.26% 10	0.43% 1	0.00% 0	235
Police Stations	60.00% 141	24.68% 58	10.21% 24	3.40% 8	1.28% 3	0.43% 1	235
Small Businesses	42.55% 100	41.70% 98	11.91% 28	3.83% 9	0.00% 0	0.00% 0	235
Fire Stations	68.80% 161	20.09% 47	8.12% 19	2.56% 6	0.43% 1	0.00% 0	234
Historic Buildings / Districts	20.09% 47	34.19% 80	28.21% 66	11.97% 28	5.13% 12	0.43% 1	234
Major Employers	31.62% 74	36.75% 86	23.50% 55	4.70% 11	2.56% 6	0.85% 2	234
Airports	25.75% 60	27.90% 65	24.03% 56	15.02% 35	6.87% 16	0.43% 1	233
Day Care Facilities	19.74% 46	15.88% 37	24.03% 56	12.02% 28	27.04% 63	1.29% 3	233
Schools (K-12)	36.48% 85	33.91% 79	17.17% 40	6.01% 14	6.44% 15	0.00% 0	233
City Hall/Courthouse	17.60% 41	35.62% 83	33.05% 77	9.87% 23	3.86% 9	0.00% 0	233
Colleges	15.95% 37	25.86% 60	30.60% 71	16.38% 38	10.78% 25	0.43% 1	232
Parks	7.42% 17	29.69% 68	37.12% 85	17.47% 40	7.42% 17	0.87% 2	229

Q11 Flood hazards can have a significant impact on a community but planning for these types of events can help lessen the impacts. The following statements will help us determine citizen priorities regarding planning for flood hazards in your community. (Please tell us how important each statement is to you by checking the appropriate circle for each)

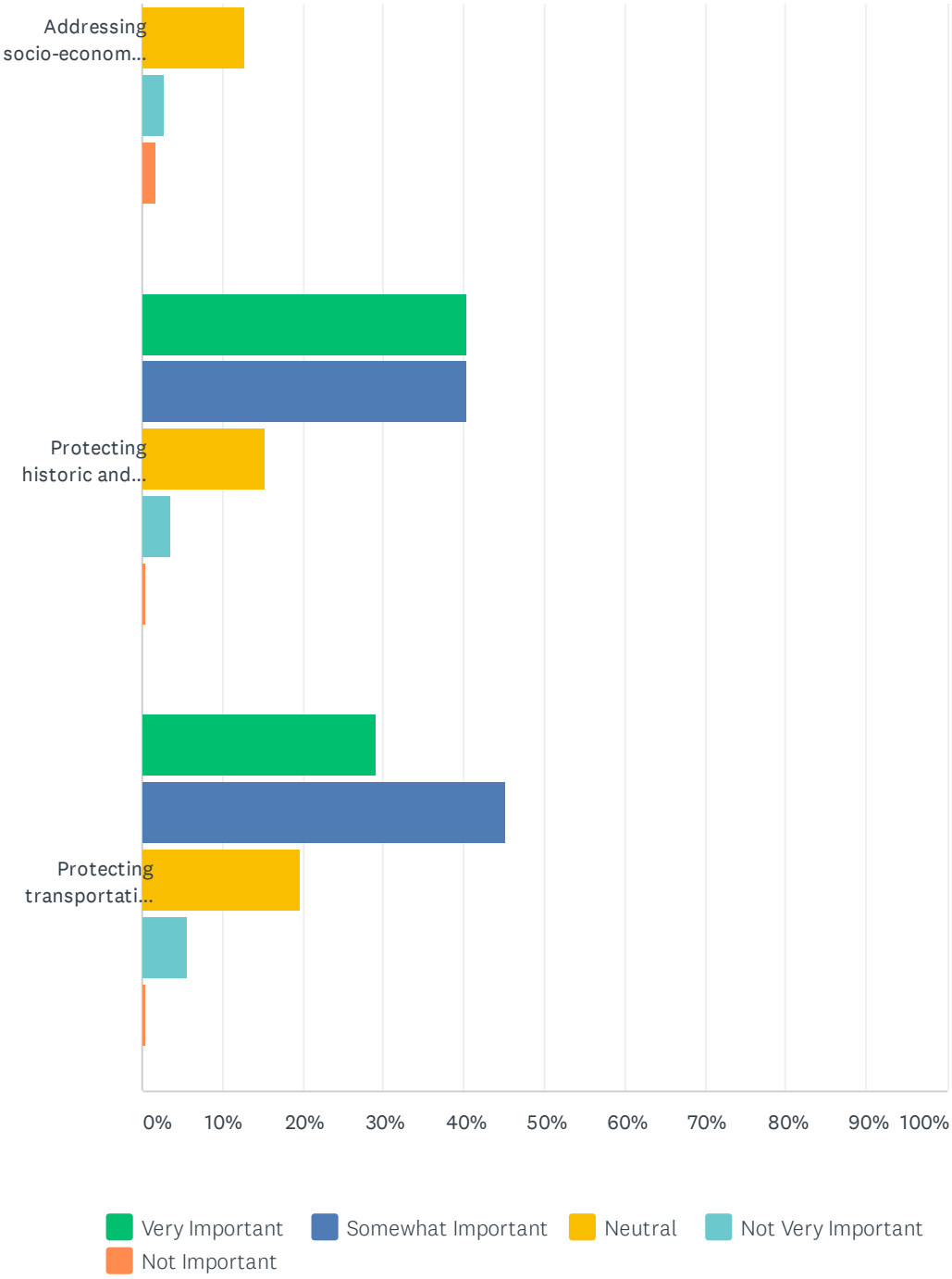
Answered: 231 Skipped: 44



New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1



New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

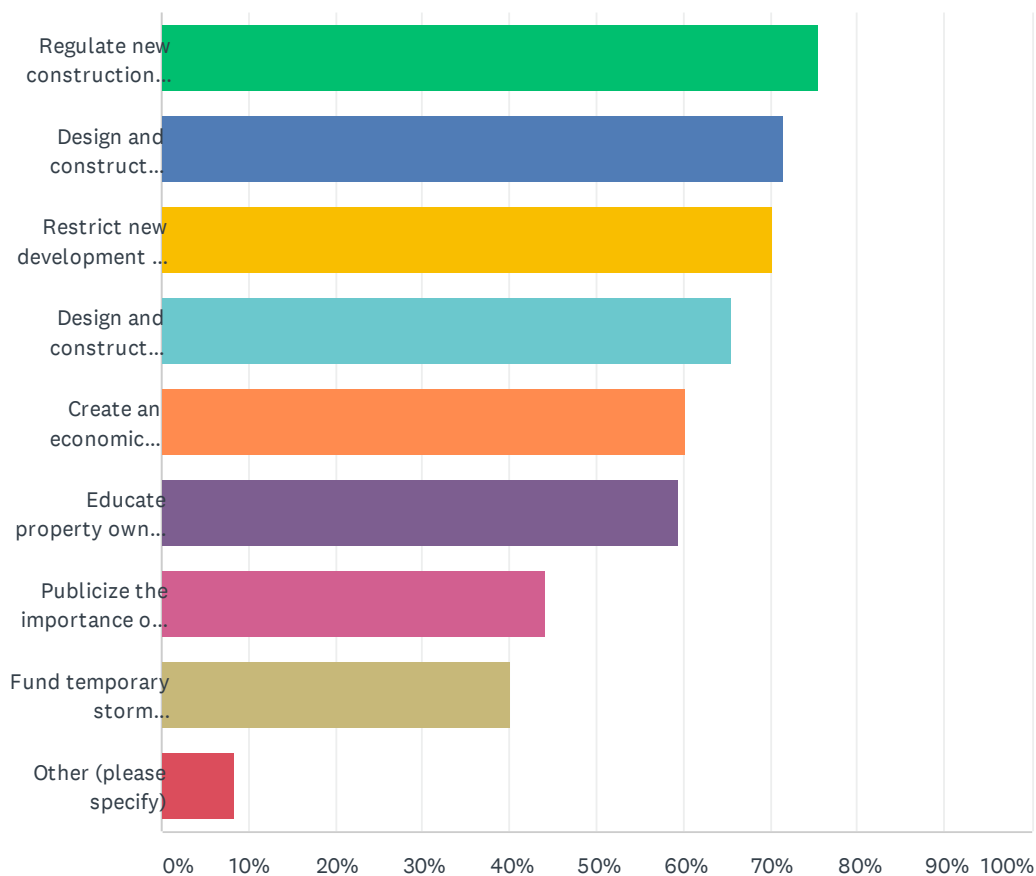


New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

	VERY IMPORTANT	SOMEWHAT IMPORTANT	NEUTRAL	NOT VERY IMPORTANT	NOT IMPORTANT	TOTAL
Protecting critical facilities (for example: hospitals, police stations, fire stations, etc.)	92.64% 214	6.49% 15	0.87% 2	0.00% 0	0.00% 0	231
Protecting and reducing damage to utilities	77.49% 179	19.91% 46	1.30% 3	1.30% 3	0.00% 0	231
Protecting private (residential and commercial) property	77.39% 178	18.70% 43	3.04% 7	0.87% 2	0.00% 0	230
Strengthening emergency services (for example: police, fire, ambulance)	67.10% 155	25.97% 60	4.76% 11	1.73% 4	0.43% 1	231
Preventing development in flood hazard areas	58.01% 134	29.00% 67	10.39% 24	2.16% 5	0.43% 1	231
Enhancing the function of natural features (for example: streams, wetlands, open spaces, etc.)	53.71% 123	29.26% 67	13.10% 30	3.49% 8	0.44% 1	229
Promoting cooperation among public agencies, citizens, non-profit organizations, and businesses	51.09% 117	34.93% 80	11.79% 27	1.31% 3	0.87% 2	229
Addressing socio-economic disparity in economically distressed neighborhoods & business districts	48.47% 111	34.50% 79	12.66% 29	2.62% 6	1.75% 4	229
Protecting historic and cultural landmarks and districts	40.43% 93	40.43% 93	15.22% 35	3.48% 8	0.43% 1	230
Protecting transportation networks (public transit, rideshare, bike paths, commuter roads, etc.)	29.13% 67	45.22% 104	19.57% 45	5.65% 13	0.43% 1	230

Q12 What are some steps that your local government could take to reduce or eliminate the risk of future flood hazard damages to your neighborhood? (Check all that apply)

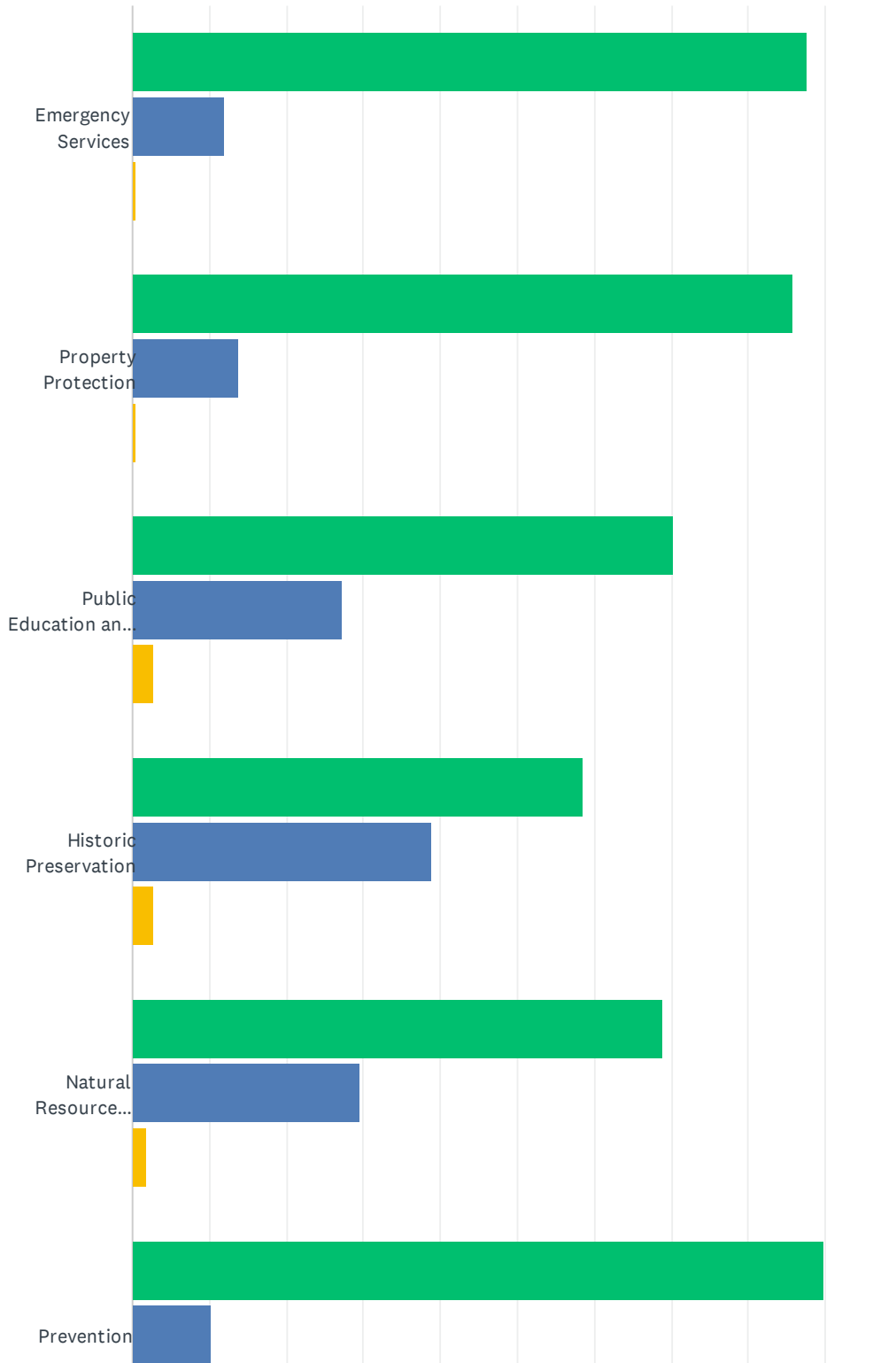
Answered: 229 Skipped: 46



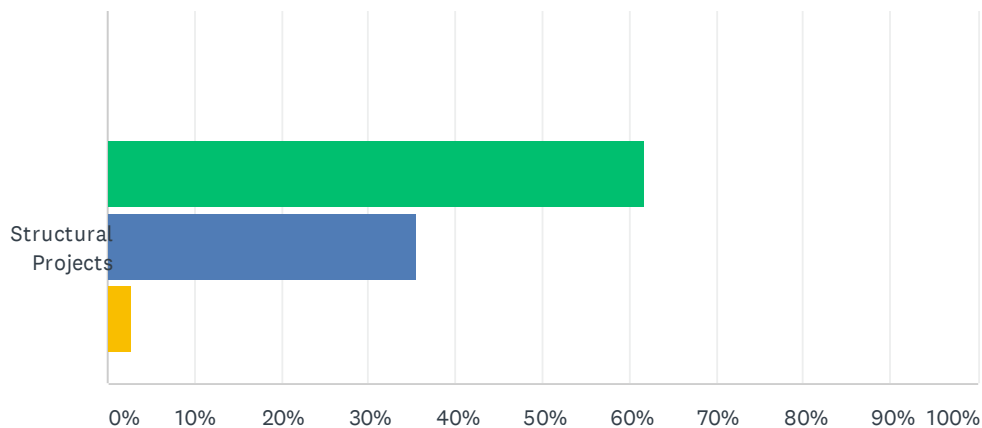
ANSWER CHOICES	RESPONSES
Regulate new construction / redevelopment to incorporate flood protection measures	75.55% 173
Design and construct permanent structural protection systems (flood walls, flood pumps, backflow preventers, stormwater system upgrades, cisterns, etc.)	71.62% 164
Restrict new development / redevelopment in flood prone areas	70.31% 161
Design and construct nature-based barriers (living shorelines, etc.)	65.50% 150
Create an economic incentive to assist property owners with mitigating or adapting their property to reduce flood risk	60.26% 138
Educate property owners on a variety of wet & dry floodproofing and elevation strategies	59.39% 136
Publicize the importance of property owners acquiring flood insurance	44.10% 101
Fund temporary storm protection systems (flood barriers, sandbags, building wraps) to protect public spaces	40.17% 92
Other (please specify)	8.30% 19
Total Respondents: 229	

Q13 A number of community-wide activities can reduce risk from flood hazards. In general, these activities fall into one of the following six broad categories. (Please tell us how important you think each one is for your community to consider pursuing)

Answered: 229 Skipped: 46



New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

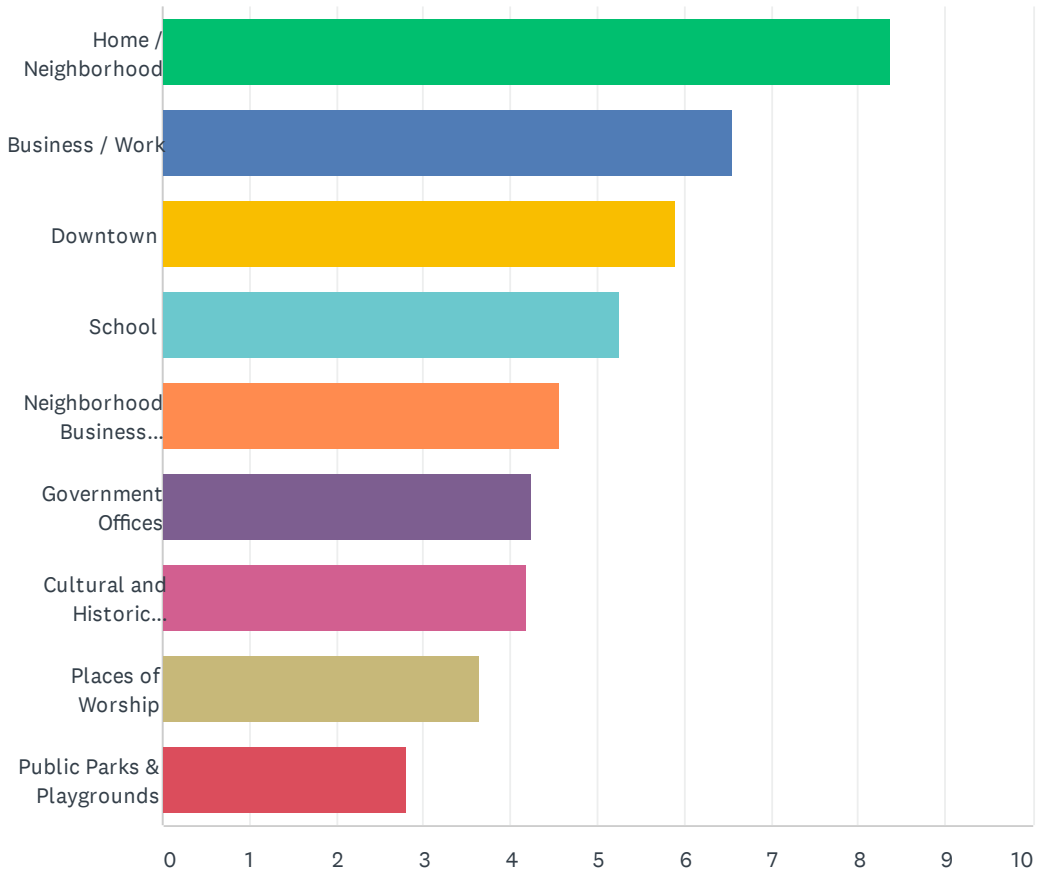


■ Very Important
 ■ Neutral
 ■ Not Important

	VERY IMPORTANT	NEUTRAL	NOT IMPORTANT	TOTAL
Emergency Services	87.67% 199	11.89% 27	0.44% 1	227
Property Protection	85.78% 193	13.78% 31	0.44% 1	225
Public Education and Awareness	70.22% 158	27.11% 61	2.67% 6	225
Historic Preservation	58.48% 131	38.84% 87	2.68% 6	224
Natural Resource Protection	68.75% 154	29.46% 66	1.79% 4	224
Prevention	89.69% 200	10.31% 23	0.00% 0	223
Structural Projects	61.71% 137	35.59% 79	2.70% 6	222

Q14 Rank the places you are most interested in protecting in order of importance. (Rank the places in order of importance, 1 being most important and 9 being least important. Drag and Drop the items to reorder them.)

Answered: 225 Skipped: 50



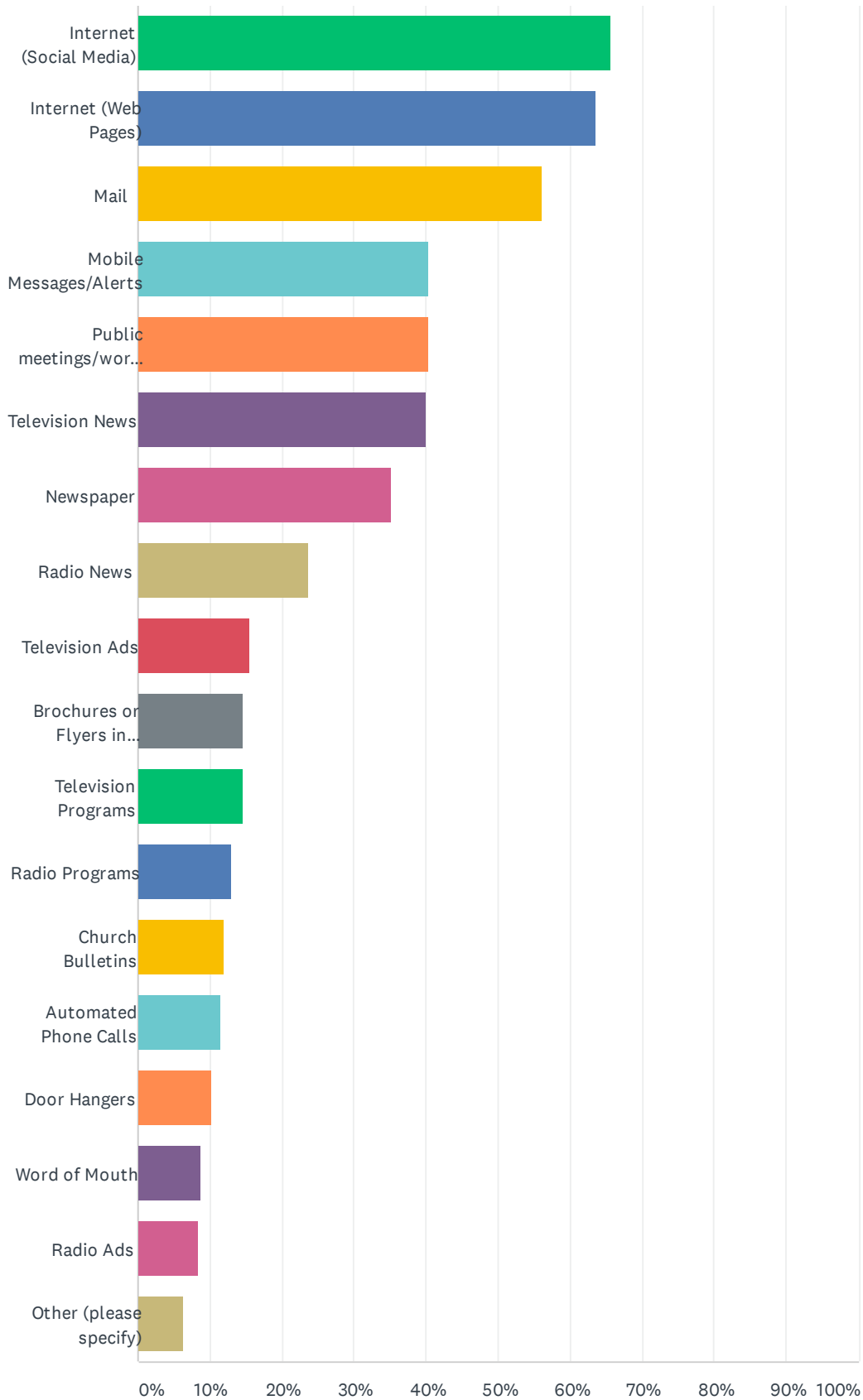
New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

	1	2	3	4	5	6	7	8	9	TOTAL	SCORE
Home / Neighborhood	79.72% 173	6.45% 14	4.61% 10	1.38% 3	2.76% 6	1.38% 3	0.92% 2	1.84% 4	0.92% 2	217	8.36
Business / Work	1.90% 4	41.23% 87	20.85% 44	9.00% 19	11.37% 24	8.53% 18	3.32% 7	2.37% 5	1.42% 3	211	6.54
Downtown	10.33% 22	13.62% 29	15.02% 32	21.13% 45	15.49% 33	12.21% 26	7.51% 16	2.35% 5	2.35% 5	213	5.90
School	1.86% 4	9.30% 20	21.86% 47	17.67% 38	13.02% 28	13.95% 30	12.56% 27	6.51% 14	3.26% 7	215	5.25
Neighborhood Business Districts	1.84% 4	5.99% 13	13.36% 29	16.13% 35	15.21% 33	11.98% 26	14.29% 31	13.82% 30	7.37% 16	217	4.57
Government Offices	2.35% 5	6.10% 13	8.45% 18	12.68% 27	13.62% 29	13.62% 29	18.31% 39	17.37% 37	7.51% 16	213	4.25
Cultural and Historic Properties	3.20% 7	14.16% 31	5.94% 13	10.05% 22	7.76% 17	11.42% 25	11.42% 25	19.18% 42	16.89% 37	219	4.18
Places of Worship	0.96% 2	4.81% 10	9.13% 19	9.13% 19	11.54% 24	11.54% 24	15.38% 32	12.02% 25	25.48% 53	208	3.65
Public Parks & Playgrounds	0.47% 1	1.40% 3	2.79% 6	3.26% 7	9.30% 20	13.95% 30	16.28% 35	21.86% 47	30.70% 66	215	2.80

Q15 What are the most effective ways for you to receive information about how to make your home and neighborhood more resistant to flood hazards? (Check all that apply)

Answered: 225 Skipped: 50

New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

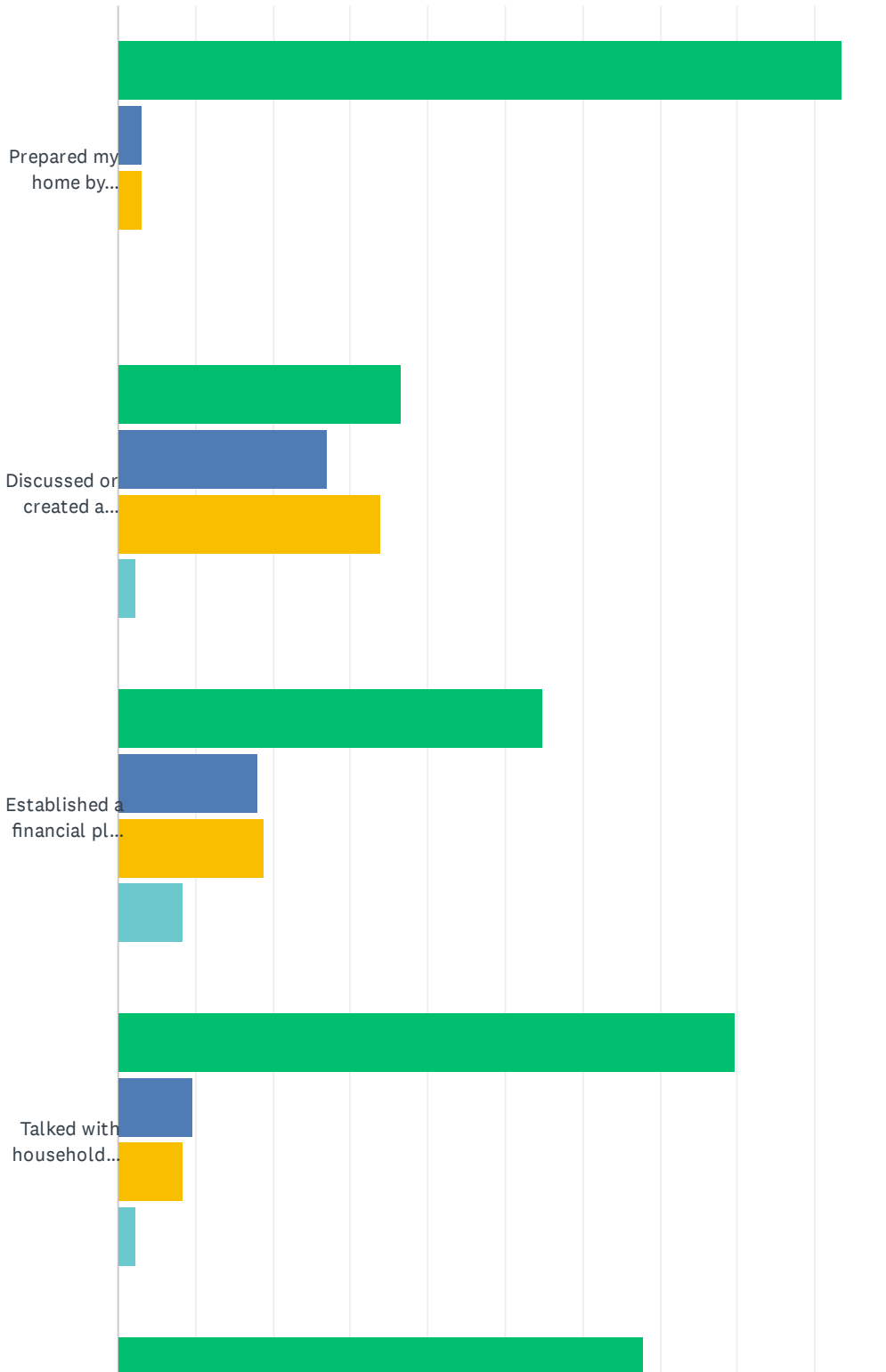


New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

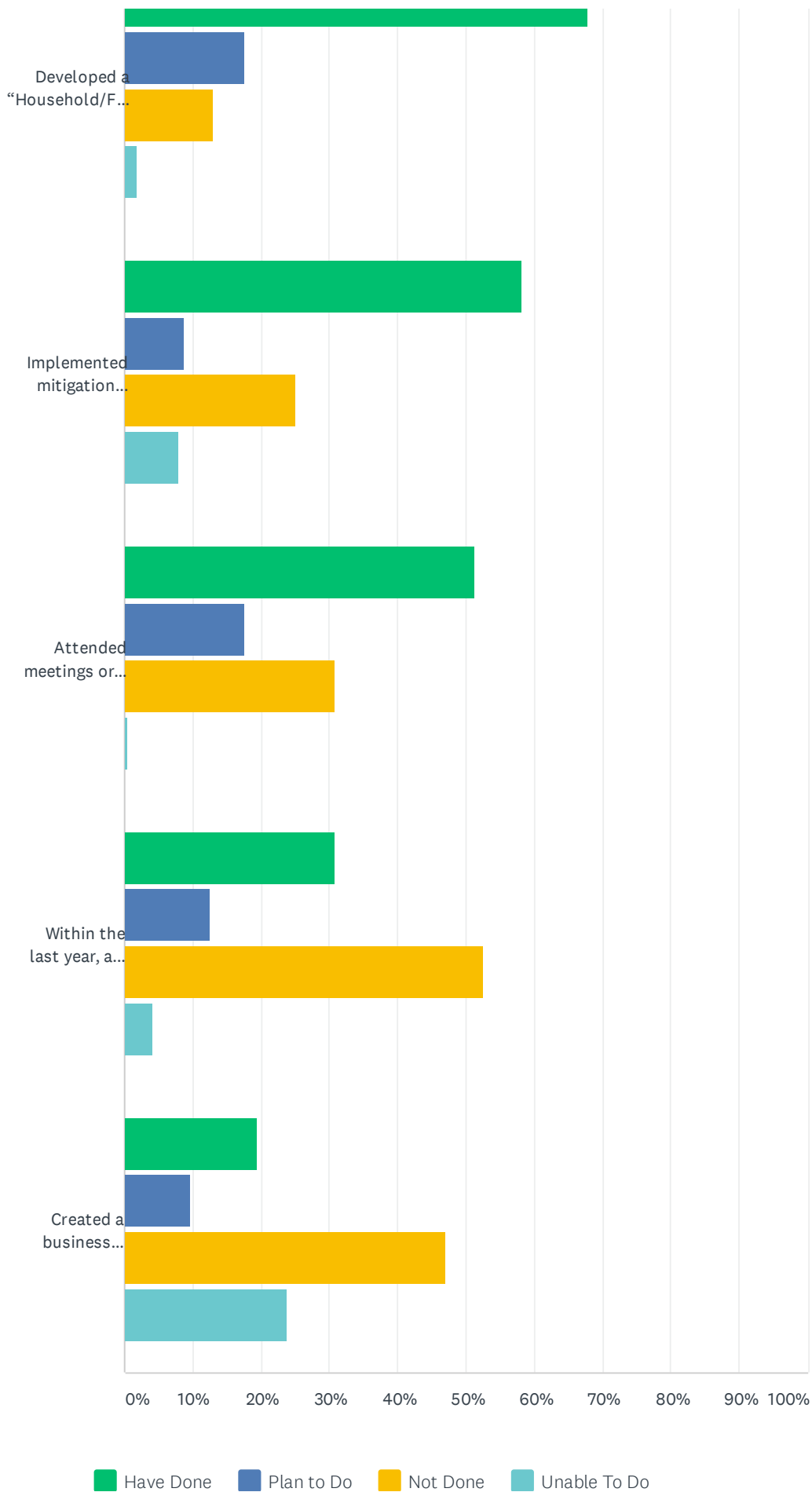
ANSWER CHOICES	RESPONSES	
Internet (Social Media)	65.78%	148
Internet (Web Pages)	63.56%	143
Mail	56.00%	126
Mobile Messages/Alerts	40.44%	91
Public meetings/workshops	40.44%	91
Television News	40.00%	90
Newspaper	35.11%	79
Radio News	23.56%	53
Television Ads	15.56%	35
Brochures or Flyers in Public Buildings	14.67%	33
Television Programs	14.67%	33
Radio Programs	12.89%	29
Church Bulletins	12.00%	27
Automated Phone Calls	11.56%	26
Door Hangers	10.22%	23
Word of Mouth	8.89%	20
Radio Ads	8.44%	19
Other (please specify)	6.22%	14
Total Respondents: 225		

Q16 In the following list, please check the disaster preparedness activities that you have done in your household, plan to do in the near future, have not done, or are unable to do. (Please check one response for each preparedness activity)

Answered: 220 Skipped: 55



New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

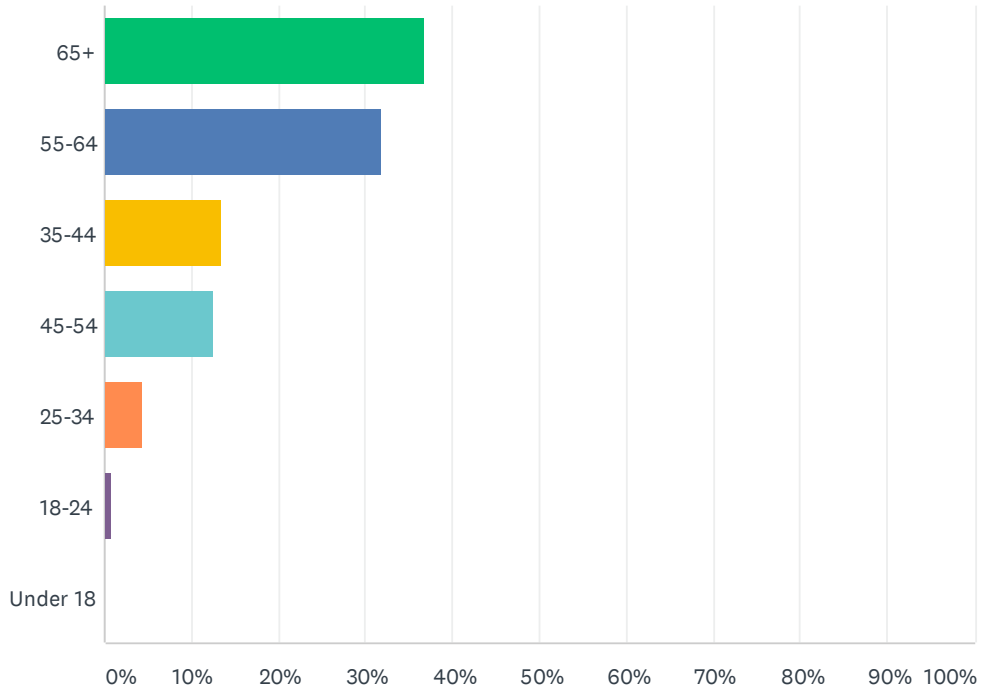


New Bern Resiliency and Hazard Mitigation: Primary Public Survey 1

	HAVE DONE	PLAN TO DO	NOT DONE	UNABLE TO DO	TOTAL
Prepared my home by installing smoke detectors on each level of the house	93.58% 204	3.21% 7	3.21% 7	0.00% 0	218
Discussed or created a utility shutoff procedure in the event of a natural disaster	36.70% 80	27.06% 59	33.94% 74	2.29% 5	218
Established a financial plan and/or have a reserve fund set aside for post-disaster recovery in the event there is a flood	54.84% 119	17.97% 39	18.89% 41	8.29% 18	217
Talked with household members about what to do in case of a natural disaster or emergency	79.72% 173	9.68% 21	8.29% 18	2.30% 5	217
Developed a "Household/Family Emergency Plan" in order to decide what everyone would do in the event of a disaster	67.74% 147	17.51% 38	12.90% 28	1.84% 4	217
Implemented mitigation measures to protect my property	58.14% 125	8.84% 19	25.12% 54	7.91% 17	215
Attended meetings or received written information on natural disasters or emergency preparedness	51.16% 110	17.67% 38	30.70% 66	0.47% 1	215
Within the last year, a member of my household was trained in First Aid or Cardio-Pulmonary Resuscitation (CPR)	30.70% 66	12.56% 27	52.56% 113	4.19% 9	215
Created a business continuity plan that addresses future disasters	19.42% 40	9.71% 20	47.09% 97	23.79% 49	206

Q17 What is your age range?

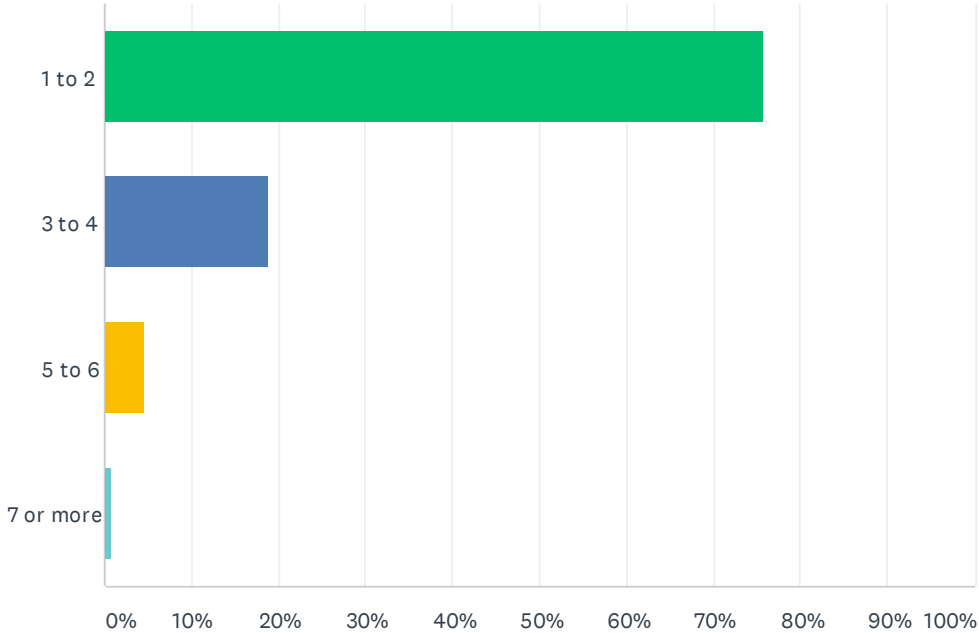
Answered: 223 Skipped: 52



ANSWER CHOICES	RESPONSES	
65+	36.77%	82
55-64	31.84%	71
35-44	13.45%	30
45-54	12.56%	28
25-34	4.48%	10
18-24	0.90%	2
Under 18	0.00%	0
TOTAL		223

Q18 How many people live in your household?

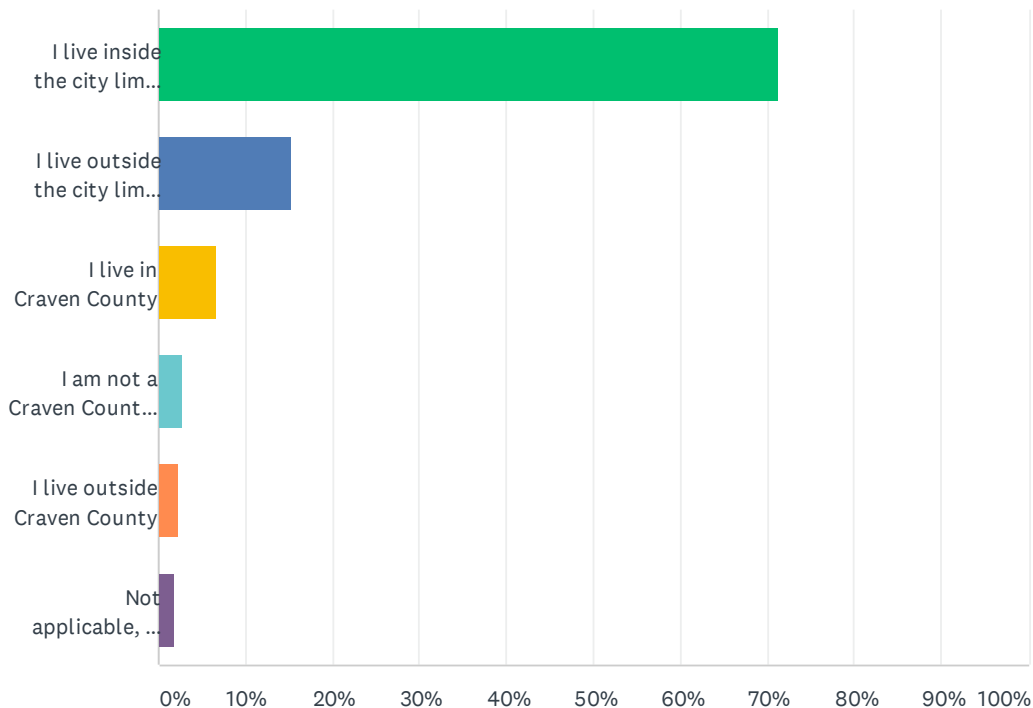
Answered: 222 Skipped: 53



ANSWER CHOICES	RESPONSES	
1 to 2	75.68%	168
3 to 4	18.92%	42
5 to 6	4.50%	10
7 or more	0.90%	2
TOTAL		222

Q19 Where do you live?

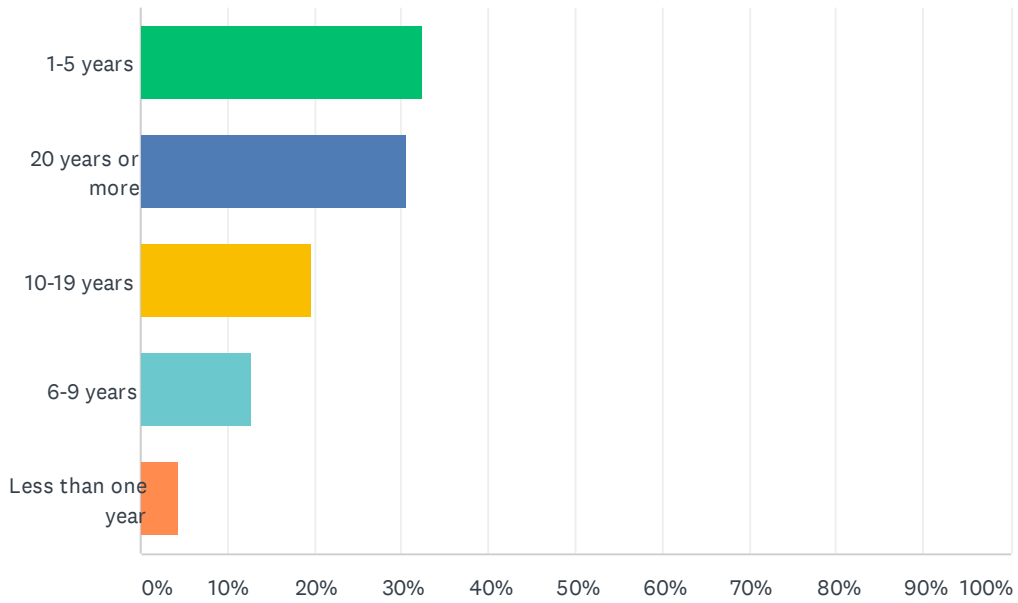
Answered: 223 Skipped: 52



ANSWER CHOICES	RESPONSES	
I live inside the city limits of New Bern	71.30%	159
I live outside the city limits of New Bern	15.25%	34
I live in Craven County	6.73%	15
I am not a Craven County resident	2.69%	6
I live outside Craven County	2.24%	5
Not applicable, I don't live in the vicinity	1.79%	4
TOTAL		223

Q20 How long have you lived in New Bern?

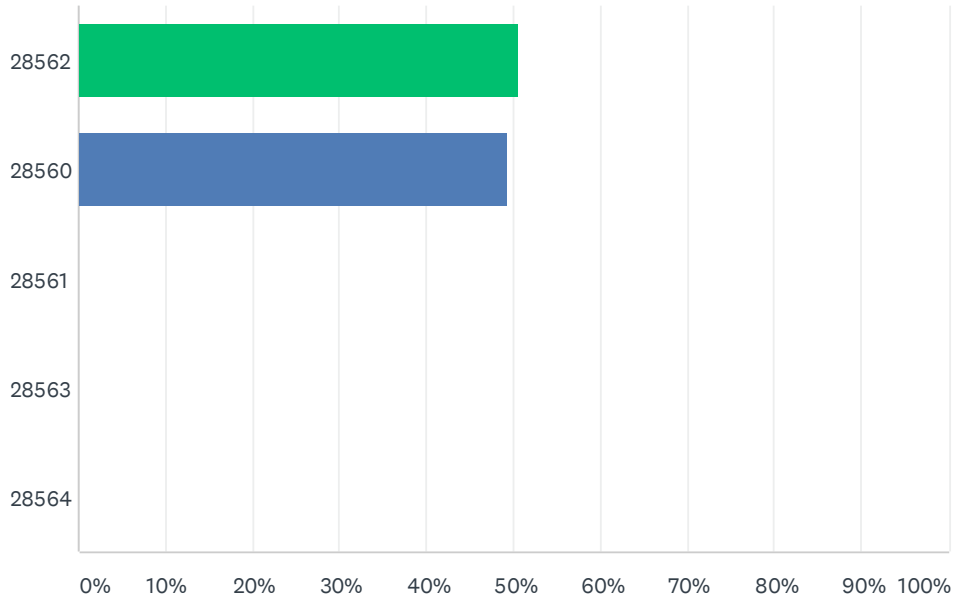
Answered: 157 Skipped: 118



ANSWER CHOICES	RESPONSES
1-5 years	32.48% 51
20 years or more	30.57% 48
10-19 years	19.75% 31
6-9 years	12.74% 20
Less than one year	4.46% 7
TOTAL	157

Q21 If you live in New Bern, which zip code do you live in?

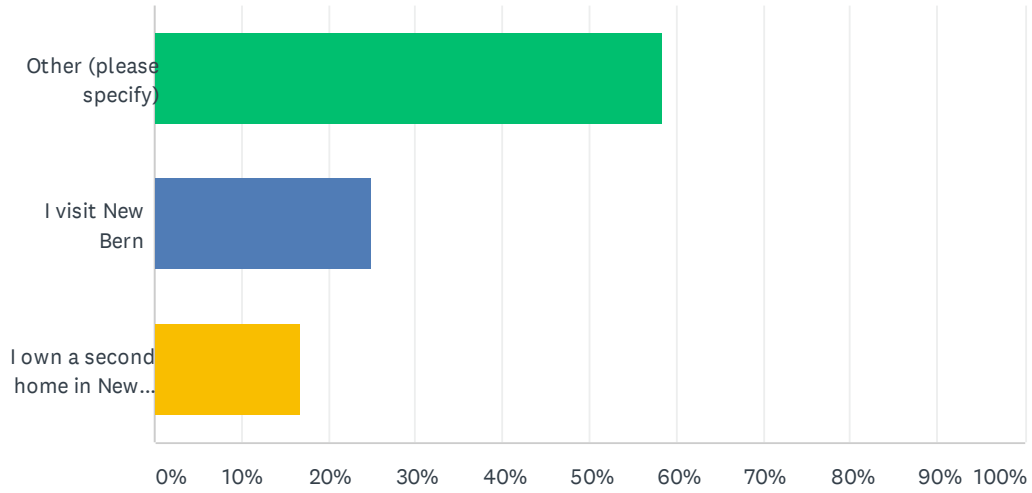
Answered: 156 Skipped: 119



ANSWER CHOICES	RESPONSES	
28562	50.64%	79
28560	49.36%	77
28561	0.00%	0
28563	0.00%	0
28564	0.00%	0
TOTAL		156

Q22 If you don't live in New Bern full time, which of the following describes your relation to New Bern?

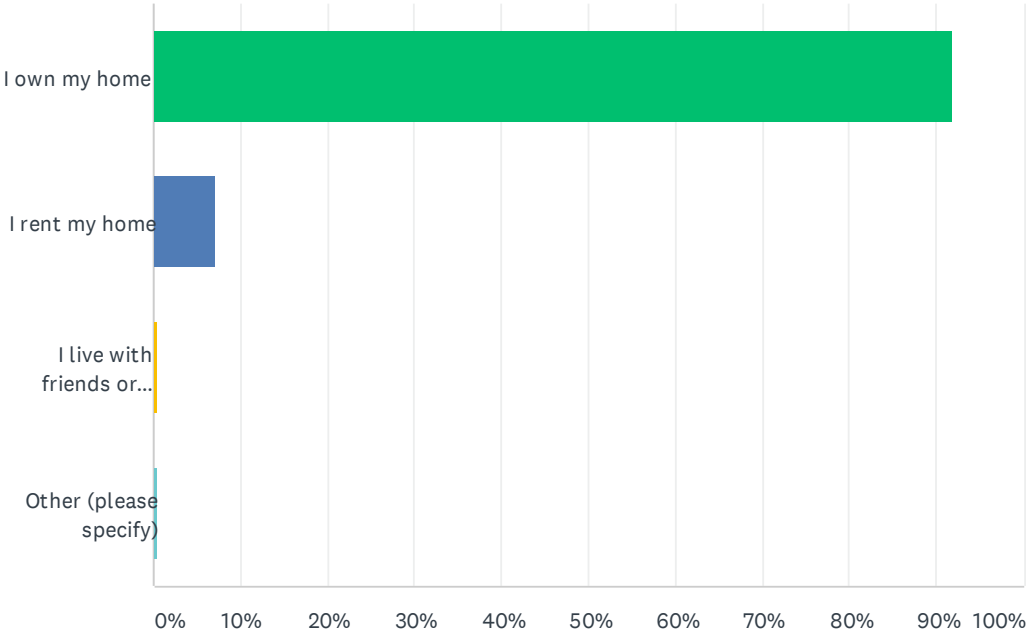
Answered: 36 Skipped: 239



ANSWER CHOICES	RESPONSES	
Other (please specify)	58.33%	21
I visit New Bern	25.00%	9
I own a second home in New Bern	16.67%	6
TOTAL		36

Q23 What is your living situation?

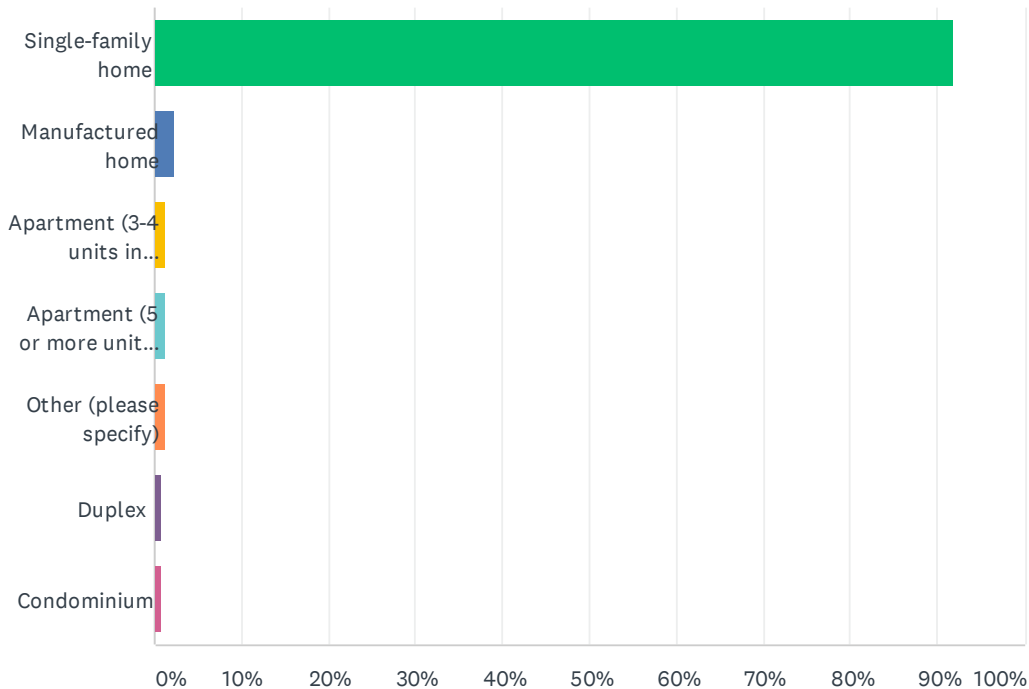
Answered: 222 Skipped: 53



ANSWER CHOICES	RESPONSES	
I own my home	91.89%	204
I rent my home	7.21%	16
I live with friends or family	0.45%	1
Other (please specify)	0.45%	1
TOTAL		222

Q24 What type of building do you live in?

Answered: 222 Skipped: 53



ANSWER CHOICES	RESPONSES	
Single-family home	91.89%	204
Manufactured home	2.25%	5
Apartment (3-4 units in structure)	1.35%	3
Apartment (5 or more units in structure)	1.35%	3
Other (please specify)	1.35%	3
Duplex	0.90%	2
Condominium	0.90%	2
TOTAL		222

Q25 We would like for you to share your concerns. Please complete the following statement: "My greatest concerns about how future flooding and storms will impact New Bern/Craven County are...."

Answered: 124 Skipped: 151