

Everything comes together here

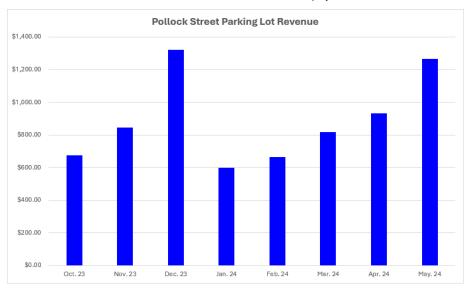
Departmental Monthly Reports

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Pollock Street Lot Parking - May Report

Total Revenue Generated to Date: \$7,118.00



DEVELOPMENT SERVICES

Inspections:

Overview	2023 Year End	2024 YTD	April 2024	May 2024
Commercial Permits – New Construction	35	2	0	0
Residential Permits – New Single Family	218	114	28	19
Residential Permits – Additions/Remodels	179	114	22	17
Mobile Homes	20	4	0	2
Signs	46	13	2	3
Certificates of Occupancy – Residential	189	34	10	7
Certificates of Occupancy – Commercial	56	16	5	5
Zoning Violations (Chapter 15)	35	12	2	4
Nuisance Violations (Chapter 26)	432	381	117	122
Minimum Housing Violations (Residential) (Chapter 38)	50	64	15	20
Minimum Housing Violations (Commercial) (Chapter 39)	2	5	1	2
Total Permit Valuation	\$82,785,375	\$32,223,089	\$7,239,690	\$4,597,892

Community Development Block Grant and Hazard Mitigation Program:

- CDBG staff met with IMEC Construction Group concerning the installation of the half basketball court at Pierce
 Park in the Sunnyside community. The Pierce Park basketball court project is expected to commence in the Fall
 of 2024.
- CDBG staff have been working alongside Urban Design Ventures to prepare for the upcoming Five-Year
 Consolidated Plan presentation. Staff will present the plan to the Board of Aldermen in the month of June. This plan includes the 2024 Annual Action Plan and the Analysis of Impediments to Fair Housing.
- The North Carolina Community Development Association held their annual conference in New Bern. CDBG Staff prepared a presentation and facilitated a workshop on Transformational Leadership. Staff also took conference attendees on a tour to see current CDBG and redevelopment projects in the Five Points area.

Land Use:

The Planning and Zoning Board met on May 16, 2024, and two items were approved unanimously. The first was a General Plan Subdivision, and the second was a text amendment with specific guidelines needing to be implemented for city stormwater per the State. George Chiles and Avery Smith presented the item to the Board.

DRC: Six items were received on or prior to the submittal date of May 06. One rezoning, three site plan reviews, and two special use permits.

The Board of Adjustment met on May 23, 2024, but concluded due to a lack of quorum.

Historic Preservation:

The HPC Design Review Meeting was held **on** May 1, 2024, with six projects on the agenda and one added the day of the meeting. They are as follows:

- 403 E. FRONT ST. (Sudan Shriners' Temple) demolition and redevelopment. This application was continued
 from the previous Regular Meeting to the May 15 Regular Meeting. Individuals responsible for introducing this
 item were asked to come to this Design Review meeting to work on remaining issues. However, they did not
 attend.
- 712 POLLOCK ST. New accessory structure (garage) in the Tertiary AVC. This item was forwarded to the Regular Meeting.
- 508 C St. New wood steps, porch columns, and railing, reuse side windows for the missing windows, new brick sidewalk, all in the Primary AVC; replace side windows with shorter windows in the Secondary AVC; remove new rear window and replace with wood French door in the Tertiary AVC. This item was forwarded to the Regular Meeting.
- 240 Middle St. (Bynum's) storefront remodel in Primary AVC, first and second floor façade remodels in the Secondary and Tertiary AVCs. This item was forwarded to the Regular Meeting.
- 111 POLLOCK ST- new side porch addition. This item was forwarded to the Regular Meeting.
- 242 Middle St. wood replacement window in the Tertiary AVC. This item was directed to be handled as a Replacement-in-Kind.
- 104 Johnson St. demolition of the one-story non-contributing house and garage and redevelopment with a one-story house. This item was directed to return to a subsequent Design Review Meeting when they are ready.

 Note: There were no items directed to be handled by staff as Minor Work.

The HPC Regular Meeting was held on May 15, 2024, with five projects on the agenda. They are as follows:

- 403 E. FRONT ST. (Sudan Shriners' Temple) to include demolition of the entire building and redevelopment
 with a two- and three-story expansion of the County Administration Building. This was continued from the
 April17th Regular Meeting and the applicants were requested to come to the May 1st Design Review Meeting to
 discuss reuse of portions of the existing building or site, which they did not do. At this May 15th Regular
 Meeting, the applicants agreed to continuing the application to the August 21st Regular Meeting and were
 requested to come to one or more Design Review meetings beforehand.
- 712 POLLOCK ST. new accessory structure (garage) in the Tertiary AVC. This item was approved.
- 508 C St. new wood steps, porch columns, and railing, reuse side windows for the missing windows, new brick sidewalk, all in the Primary AVC; replace side windows with shorter windows in the Secondary AVC; remove new rear window and replace with wood French door in the Tertiary AVC. This item was approved.

- 240 Middle St. (Bynum's) storefront remodel in Primary AVC, first and second floor façade remodels in the Secondary and Tertiary AVCs. This item was approved.
- 111 POLLOCK ST- new side porch addition. This item was approved.

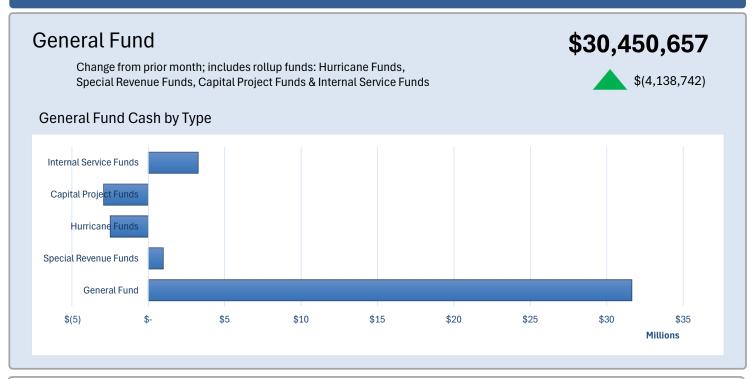
MPO:

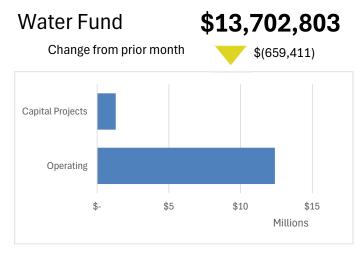
- Staff attended or held:
 - Economic Development and Transportation Presentation at Calvary Baptist Church School 5/1
 - C1A Meeting 5/1
 - Bike Rodeo Planning Meeting 5/6 & 5/20
 - Bicycle and Pedestrian Advisory Committee Meeting 5/6
 - ITRE Site Development & Highway Access Intro Class 5/7
 - Board of Aldermen Meeting 5/14 & 5/28
 - Trent Woods CRP Funds Meeting 5/16
 - NCAMPO Conference Debrief 5/17
 - Trent Woods Budget Session 5/21
 - Micro transit Feasibility Study Kickoff 5/28
 - Highway 17/64 Association Meeting 5/29
 - US 70/I-42 Corridor Commission Meeting 5/30
 - NCAMPO Conference Budget Meeting 5/31

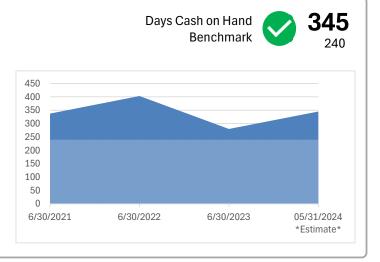
City of New Bern Monthly Financial Dashboard

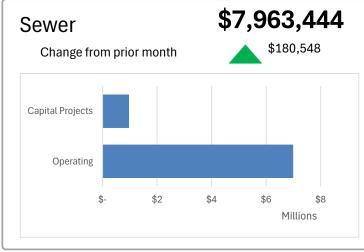
Cash on Hand Dashboard

Period Ending 5/31/24



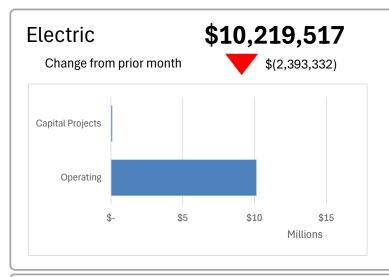








City of New Bern **Monthly Financial Dashboard**





Days Cash on Hand



Days Cash on Hand Benchmark



146 None

The Solid Waste Fund was not included in the Utility Cash Reservie Policy and does not have a minimum days cash on hand established for the fund.

There are no capital project funds associated with the Solid Waste Fund.

Hurricane Florence FEMA Dashboard

Period Ending 5/31/24

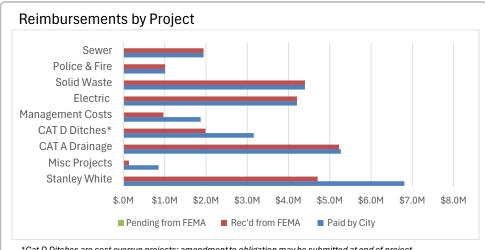
Paid by the City \$29,508,300

Reimbursed by FEMA

\$24,571,433

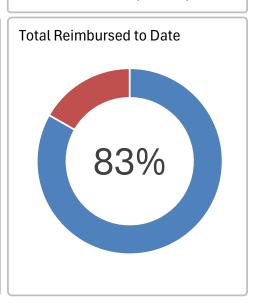
Pending Reimbursements

\$4,936,868



 ${}^*\textit{Cat D Ditches are cost overrun projects; amendment to obligation may be submitted at end of project.}\\$

**Stanley White Recreation Center has reached maximum allowable FEMA drawdown until closeout; activity until final closeout will be drawn on financing agreement in project fund.



City of New Bern ARP Enabled Projects For the Reporting Period Ending 5/31/24 Master List by Ward

Project	Description		Project Budget	Amount Spent	Encumbered		Balance
19000	Non-Allocated	\$	10,865.00	\$ -	\$ -	\$	10,865.00
19001	McCotter House		116,666.00	116,666.00	-		-
19002	Hancock Street Culvert		500,000.00	10,625.00	275.00		489,100.00
19008	Electronic Speed Limit Signs \$3,500 each		7,000.00	6,720.00	-		280.00
19013	Riverwalk Fence Upgrade (Convention Ctr to RR Tracks)		130,000.00	120,412.00	-		9,588.00
19016	Middle & Broad (Light \$350K or Crosswalk \$130K)		350,000.00	54,524.32	319,375.68		(23,900.00)
19025	Questers Headstone Restoration and Training		2,860.00	1,187.20	-		1,672.80
	Ward 1 - Subtotal		1,117,391.00	310,134.52	319,650.68		487,605.80
29001	McCotter House		116,667.00	116,667.00	-		-
29003	Red Robin/Trent Road Ditch		254,350.00	236,940.50	-		17,409.50
29004	Trent Rd Bank Stab		245,650.00	231,377.64	14,272.36		-
29007	Paving and Resurfacing - Prembroke		470,725.00	-	-		470,725.00
29026	Roadway Improvements		30,000.00	14,507.36	10,492.64		5,000.00
	Ward 2 - Subtotal		1,117,392.00	599,492.50	24,765.00		493,134.50
39000	Non-Allocated		239,591.56	-	-		239,591.56
39008	Electronic Speed Limit Signs \$3,500 each		14,560.00	14,525.00	-		35.00
39014	Police Department K9		10,000.00	9,250.00	-		750.00
39015	Fireman's Museum		2,855.00	2,855.00	-		-
39017	Self Contained Breathing Apparatus - 10 Units (Fire)		75,000.00	74,836.00	-		164.00
39022	Fire Dept Storage Facility		155,000.00	155,000.00	-		-
39023	Redevelpment Commission Affordable Housing		429,385.44	427,025.00	2,360.44		-
39024	Crimestoppers		1,000.00	1,000.00	-		-
39027	Shot Spotter		49,500.00	49,500.00	-		-
39028	Fishing Pier donation		120,000.00	120,000.00	-		-
39029	Drug Dog		20,500.00	-	-		20,500.00
	Ward 3 - Subtotal		1,117,392.00	853,991.00	2,360.44		261,040.56
49018	Racetrack Road Improvements		1,117,392.00	824,205.66	209,017.74		84,168.60
	Ward 4 - Subtotal		1,117,392.00	824,205.66	209,017.74		84,168.60
59001	McCotter House		116,667.00	116,667.00	-		-
59006	East Rose Culvert		500,000.00	46,600.00	-		453,400.00
59019	North Hills Stormwater Related Projects		500,725.00	-	-		500,725.00
	Ward 5 - Subtotal		1,117,392.00	163,267.00	-		954,125.00
69008	Electronic Speed Limit Signs \$3,500 each		7,000.00	6,720.00	-		280.00
69009	NB Memorial Cemetary Shelter		75,000.00	74,878.98	-		121.02
69010	Union Point Park - Infrastructure Improvements		100,000.00	84,646.44	-		15,353.56
69011	Sidewalk Gaps		200,000.00	22,040.00	8,583.00		169,377.00
69012	Neighborhood signs replaced or improved		2,500.00	406.59	-		2,093.41
69014	Police Department K9		10,000.00	9,250.00	-		750.00
69020	College Park Drainage Improvement Project		155,000.00	-	-		155,000.00
69021	Pinehurst Drive Pump Station Upgrade		567,892.00	30,531.25	31,768.75		505,592.00
	Ward 6 - Subtotal		1,117,392.00	228,473.26	40,351.75		848,566.99
	Total:	\$	6,704,351.00	\$ 2,979,563.94	\$ 596,145.61	\$	3,128,641.45
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FIRE-RESCUE

Fire Suppression:

Incidents	20 23 Total	20 24 YTD	Last Month	Current Month
Number of Incidents	2,104	1027	189	187
	9 minutes	6 minutes	6 minutes	6 minutes
Average Response Time to Incidents	06 seconds	35 seconds	47 seconds	33 seconds
Endangered Property Value	\$43,308,292	\$8,645,680	\$118,000	\$5,910,570
Property Losses Due to Fire	\$1,257,203	\$166,100	\$6,000	\$38,000
Percentage of Saved Property Value	95.1%	87.4%	95%	99%
Overlapping Incidents	287	126	24	27

^{*} The response time has been changed from 90% to average to illustrate a more accurate time. The 2023 response times are based on 90%.

Fire Prevention:

Prevention Statistics	20 23 Total	20 24 YTD	Last Month	Current Month
Fire Investigations	27	10	2	1
Fire Inspections	2,275	1006	251	254
Permits Issued	120	35	5	9
Child-Passenger Seat Checks	112	42	10	12
People Educated Through Public Fire				
& Life-Safety Programs	8,507	6612	2,288	1205
Smoke Alarms Installed	455	296	10	97

Narcan:

Statistics	20 23 Total	20 24 YTD	Last Moth	Current Month
Overdose Calls Responded To	146	37	11	9
Instances Narcan Administered	62	11	1	2

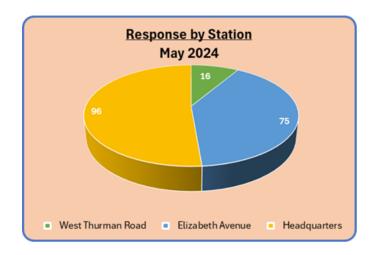
Significant Issues:

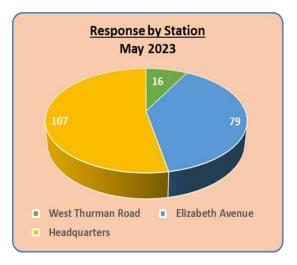
- Chief Locklear and Chief McConnell attended the Craven County Fire Chief's Meeting.
- Participated in the Trent Court Community and Family Fun Day.
- Held a Command Staff Meeting.
- Shift personnel hosted a Station Tour.
- Chief Tyndall and Capt. Parker attended the NC Accreditation Support Consortium meeting.
- Fire Prevention staff held a Fire Extinguisher class for Craven County Smart Start.
- Shift personnel participated in the Litter Program for community cleanup.
- Several members attended the Craven County Association Meeting.
- Fire Prevention staff assisted Fort Totten Customer Service with a Fire Drill.
- Chief Locklear attended the Craven County Hospice Spring Breakfast.
- Several members attended the Police Memorial Service.
- Assist Cotton Funeral Home with WWII Veteran Memorial.
- Conducted Project Lifesaver Training (FD & PD).
- Chief Smith attended a meeting regarding the CarolinaEast Drill.
- Chief McConnel attended the Tyler Training Connect 24 conference.
- Brown Electric Continued work on the HQ Annex.

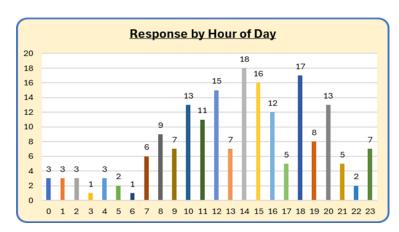
- Held the 2024 agility test and interviews.
- Hosted mutual aid training with the Tri community Fire Department.
- Chief Locklear held an Officer Retreat.
- Chief Locklear and Chief Tyndall attended the NBPD Hurricane Preparation Table-top exercise.
- Began the end-of-year meet and greets at the elementary schools.
- Chief Tyndall attended the Emergency Action Plan Meeting at Public Utilities.
- Chief Tyndall attended the Safety Committee Meeting.
- Held a smoke detector canvas in the Duffyfield area.

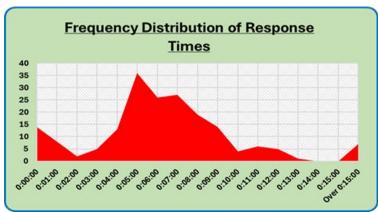
Breakdown of Response Types	Numbers
1-Fire	11
Brush or brush and grass mixture fire	1
Building fire	3
Cooking fire, confined to container	2
Outside rubbish, trash or waste fire	3
Passenger vehicle fire	1
Special outside fire, other	1
3-Rescue & Emergency Medical Service Incident	70
EMS call, excluding vehicle accident with injury	15
Extrication of victim(s) from vehicle	
	2
Lock-in (if lock out , use 511)	
Medical assist, assist EMS crew	29
Motor vehicle accident with injuries	9
Removal of victim(s) from stalled elevator	1
Search for lost person, other	1
Search for person on land	4
Swimming/recreational water areas rescue	1
vehicle accident with no injuries.	7
4-Hazardous Condition (No Fire)	32
Arching, shorted electrical equipment	1
Attempted burning, illegal action, other	1
Electrical wiring/equipment problem, other	1
Gas leak (natural gas or LPG)	7
Vehicle accident, general cleanup	22
5-Service Call	19
Assistinvalid	2
Asst police or other governmental agency	5
Lock-out	1
Police matter	1
Public service	5
Public service assistance, other	1
Smoke or odor removal	1
Unauthorized burning	2
Water or steam leak	1
6-Good Intent Call	25
Dispatched & canceled en route	13
Good intent call, other	2
No incident found on arrival at dispatch address	8
Smoke scare, odor of smoke	1
Steam, vapor, fog or dust thought to be smoke	1
7-False Alarm & False Call	30
Alarm system activation, no fire, unintentional	10
Alarm system activation, no line, unintentional	9
Carbon Monoxide detector activation, no CO	1
CO detector activation due to malfunction	2
Detector activation, no fire - unintentional	2
Heat detector activation due to malfunction	1
Smoke detector activation due to malfunction	2
Smoke detector activation, no fire - unintentional	3
Grand Total	187

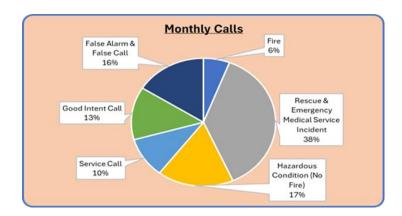
Code	atabase Response by NFIRS Cod	Total	%
1	Fire	11	5.88%
	Overpressure Rupture, Explosion,	0	0.00%
3	Rescue & Emergency Medical Serv	70	37.43%
4	Hazardous Condition (No Fire)	32	17.11%
	Service Call	19	10.16%
6	Good Intent Call	25	13.37%
7	False Alarm & False Call	30	16.04%
8	Severe Weather & Natural Disaste	0	0.00%
9	Special IncidentType	0	0.00%
	Grand Total	187	

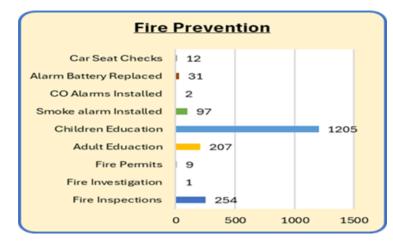


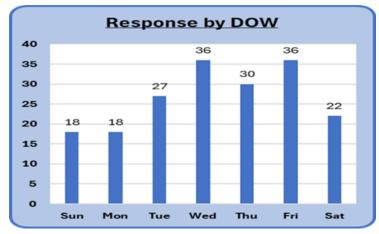


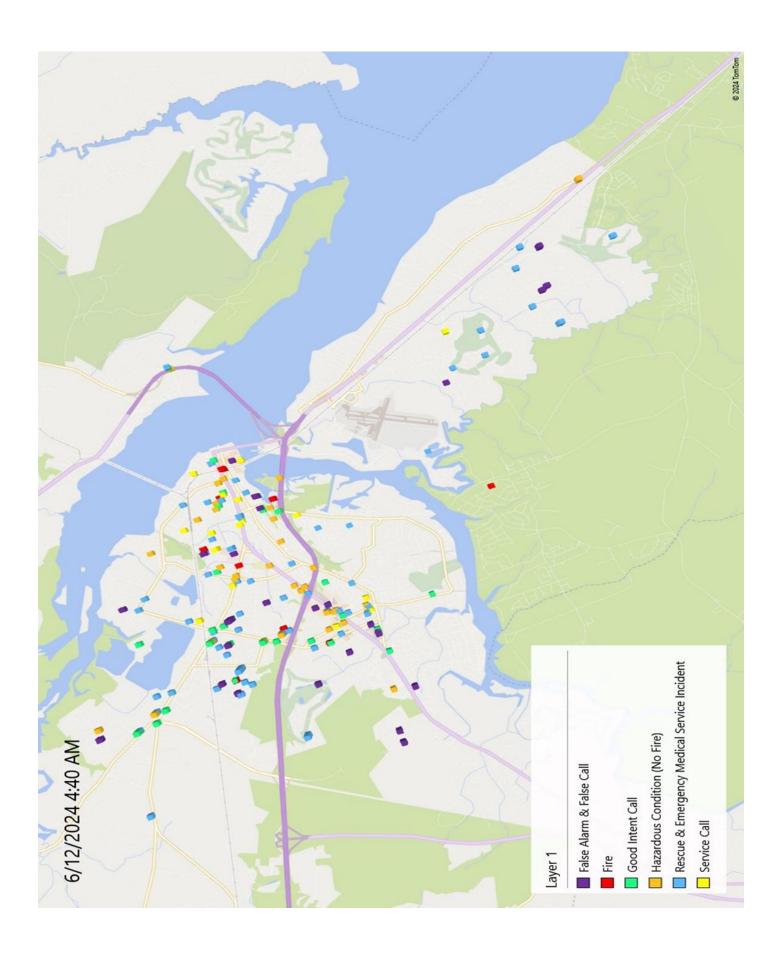












HUMAN RESOURCES

City-Wide Vacancies:

Department	Budgeted Positions	Separations During the Month	Positions Filled By External Candidates During the Month	Current Vacancies	Turnover FY22/23	Turnover FY23/24
Administration	13	0	0	0	2	3
Development Services	21	0	0	1	6	4
Finance	14	0	0	0	6	0
Fire	75	2	0	6	5	8
Human Resources	6	0	1	0	0	2
Parks & Recreation	30.5	0	0	4	7	5
Police	121.5	1	1	7	19	12
Public Utilities	87	1	1	9	13	7
Public Works	52	1	0	4	18	6
Water Resources	81	1	0	5	15	9
Totals:	501	6	3	36	91	56

^{**}Current vacancies due to separations from employment, promotions, demotions, and transfers.

Safety News:

Workers' Compensation	2023	2024
	2 OSHA Recordable	2 OSHA Recordable
Current Month's Claims	2 Lost Time	2 Lost Time
	1 Non-Recordable	1 Non-Recordable
	0 Denied	0 Denied
Year-to-Date Claims	22 Recordable	19 Recordable
	6 Non-Recordable	9 Non-Recordable
Current Month Costs	\$27,668.26	\$21,094.02
Year-to-Date Costs	\$176,950.02	\$206,629.37

Other:

None

PARKS AND RECREATION

Significant Issues:

• <u>Stanley White Recreation Center</u> — Roofing installation is currently in progress. Framing, mechanical, and electrical installations are ongoing. The Piedmont gas line was installed, and irrigation supplies were received. Parking lot light poles have been received and installation has begun. Design Element and 310 Architecture + Interiors were selected as the consultant to design and install the History Wall.

Lawson Creek Park

- o Marshwalk Extension Construction of Marshwalk Phase 3 continues. Seventy-five percent of pilings have been installed.
- Surveillance Cameras Security cameras are live and recording.

- Jack's Island Shelter Construction Construction is complete.
- New Bern Memorial Cemetery Shelter Construction is complete.
- New Bern Aquatic Center The pool opened on May 25th, Memorial Day weekend, and ran smoothly. The pool is now open daily starting June 7th.
 - May (4 days) Attendance: 1014; Revenue: Admission \$4399.25; Concession \$1633.50
 Total \$6032.75
- <u>Kafer Park</u> The scoreboard was removed and reinstalled to the wall at the back of the field. Ballfield light bulbs were replaced.
- <u>Broad Street Fishing Pier Project</u> A request for bids was released on May 15th. The Prebid meeting is scheduled for June 5th. The City Engineer updated plans for the pier to address contractor questions.

Special Event Planning and Preparation for the following:

- Footloose on the Neuse concert series kicked off on May 24th, Trial by Fire- The Ultimate Tribute to Journey. There were approximately 2700 in attendance.
- We have begun planning for our Fourth of July celebration.

Cemeteries – Five (5) burials occurred in May (New Bern Memorial 3; Evergreen 1; Cedar Grove 1). **Special Event Applications** – Twenty-five (25) Special Event Applications were received in May.

POLICE

Crime:

Incidents & Arrests	May Total	2021 Total	2022 Total	2023 YTD	2024 Total
NIBRS* Group A Incidents	176	2,235	1,950	1,505	822
NIBRS* Group B Incidents (Arrests)	56	725	701	475	269
Adult Arrests	117	1,325	1,321	1,112	572
Juvenile Arrests	-	3	6	11	-
Total Arrests	117	1,328	1,335	1,127	572
Drug Arrests*	29	285	248	219	136
Police Calls for Service	3894	44,299	43,088	42,216	18,584
Business Alarms Dispatched	142	1,510	1,391	1,419	622
Residential Alarms	48	484	482	404	162
Alarm Calls (PD Dispatched)	190	1,994	1,873	1,823	784

*NIBRS = National Incident-Based Reporting System

Monthly and year-to-date totals are subject to change due to reports being submitted/merged after the month for which they were reported and to account for corrections/changes to the original classifications.

.*Drug Arrests added October 2023

Index Crime Report	May Total	2021 Total	2022 Total	2023 YTD	2024 Total
Homicide	0	6	3	4	1
Rape	1	14	16	6	6
Robbery	5	22	18	10	8
Aggravated Assault	3	97	109	63	31
B&E – Residence	8	114	102	104	28
B&E – Business	3	34	36	47	10
Theft from Motor Vehicle	4	116	98	99	21
Larceny	48	608	450	376	179
Motor Vehicle Theft	2	35	32	33	9
Arson	-	5	3	3	-
Total	75	1,051	867	745	293

Criminal Investigations	May Total	2023 YTD	2024 Total
Cases Assigned	11	215	75
Cases Closed by Arrest	5	18	20
Cases Closed Leads Exhausted	0	5	0
Cases Closed Unfounded	0	12	3

Crime Analysis							
Top 5 Calls for Service & Number of Incidents	May 2024 1) Traffic Stop-893 2) Security Check Business-250 3) Follow-Up/Supplemental–149 4) Citizen Assist-142 5) Business Alarm-142	2024 YTD 1) Traffic Stop -4,195 2) Security Check Business -1,759 3) Follow-Up/Supplemental -800 4) Citizen Assist-658 5) Business Alarm -622					
Top 5 Calls for Service for Current Month by Location* and Number of Incidents	 1) 1309 Country Club Rd. (Security Checks, Directed Patrols) - 68 2) 210 E Front St (Security Checks) - 56 3) 3105 M. L. King Jr. Blvd (Security Checks, Larceny) - 54 4) 1100 Clarks Rd (Commitment Papers) - 43 5) Middle St/Pollock St (Security Checks, Welfare Check) - 40 						
Top 6 Group A Crime Locations for Current Month and Number of Incidents	1)3105 M. L. King Jr. Blvd (Larceny, Property Damage) – 8 2)1400 Lowes Blvd (Larceny) – 6 3)1208 Simmons St (Larceny) - 3 4)4103 Copperfield Dr 154 (Vandalism, Trespass) -2 5)133 Nathan Tisdale Ln (Residential B & E) – 2 6)100 Middle St (Larceny) - 2						
	*No other location had more than	one (1) Incident/Report					

^{*}Excludes officer self-initiated activities and calls at the Police Department which do not divert agency resources.

2024 Cases of Note-May

	24 cases of Note May
2024-15339	Robbery: 2600 block MLK Blvd, reported female victim was
	attacked while waiting for a ride outside of her work. During the
	assault, her purse was taken. Interviews, canvass, and evidence
	collected. Warrants obtained suspect arrested.
2024-17647	Sexual Assault: 100 Block of Inge Ct, reported she was sexual
	assaulted upon returning to her residence from partying by an
	unknown male. Interviews, processing scene, obtaining
	evidence, canvassing the area, and preparation of evidentiary
	items for lab analysis have been completed. Interviews are
	ongoing to further obtain evidence to identify the potential
	suspect. The victim has refused to cooperate by not
	interviewing with a detective nor did she complete a SANE kit.
2024-17803	Assault Intent to Kill: 800 Block of Contentnea Ave, Multiple
	subjects fired their weapons at officers upon their arrival. Area
	canvass, interviews conducted, scene processed, evidence
	entered to be processed. Suspects were identified during the
	investigation and warrants were obtained.
2024-18149	Kidnapping: 400 Block of Walt Bellamy, Michigan DSS reported a
	missing female was potentially located in our jurisdiction due to
	cellular activity. Upon Patrol arriving, the female juvenile was
	located and taken to PD. After interviews, serving search
	warrants, collecting evidence, it was determined the child was
	kidnapped and transported to New Bern where she was sexually
	assaulted. Arrest warrant obtained and the suspect was taken
	into custody.

Personnel:

Extra Duty Hours								
May	May 2019 2020 2021 2022 2023 2024 Total Total Total Total Total YTD							
128.5	4,392.75	995.50	1,110.50	2,458.90	2,866.25	944		

City sponsored events/assignments are considered overtime assignments and are not included in extra duty reporting.

<u>Overtime</u>	May Total	2021 Total	2022 Total	2023 Total	2024 YTD
Office of the Chief	\$0.00	\$2,261.12	\$653.77	\$715.55	\$0.00
Operations Division	\$16,157.09	\$126,171.84	\$129,301.33	\$206,460.28	\$60,513.84
Services Division	\$11,915.39	\$85,190.82	\$95,326.54	\$84,004.73	\$41,941.58
Investigations Division	\$12,853.94	\$26,177.20	\$40,135.31	\$69,607.96	\$38,047.32
TOTAL	\$40,926.42	\$239,800.98	\$265,777.01	\$376,995.89	\$140,502.74

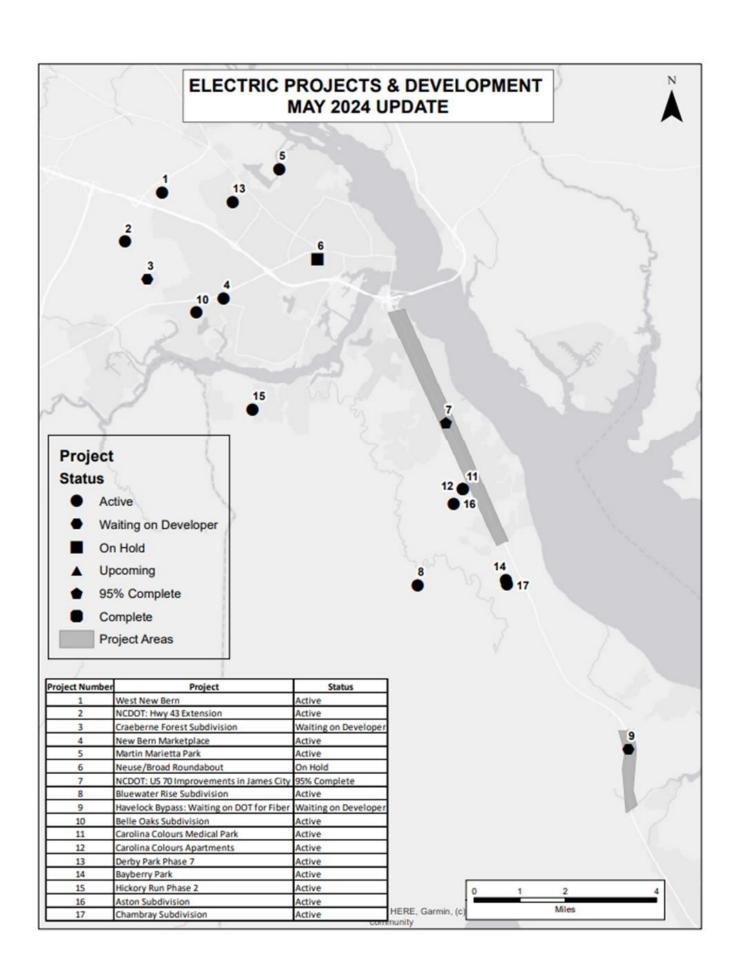
ABC Permits	BG	сс	GW	GL	NR	WF	May Total	2021 Total	2022 Total	2023 YTD	2024 Total
Business: Approved	-	-	-	-	-	-	0	9	10	12	4
	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-
Business: Denial	-	-	-	-	-	-	0	2	1	1	1
	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-
Special One-Time	-	-	-	-	-	-	3	2	26	30	15
The Young Urban Professionals of ENC	-	-	-	-	✓	-	-	-	-	-	-
NC Symphony Society Inc.	-	-	-	-	√	-	-	-	-	-	-
New Bern Area Chamber of Commerce	-	-	-	-	√	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-
Total	ı	-	-	-	3	-	3	13	37	43	20

PUBLIC UTILITY-Electric

- High-Profile Projects: Fifteen high profile projects have been identified for electric utilities. A location map is attached to assist with visualizing the project locations.
- System Reliability: A total of 18 interruptions were recorded on the electrical system during the month of May.
 This impacted a total of 115 customers. As a result, customers experienced an average of 0.00466 interruptions
 and were restored in an average of 0.429 minutes. Additional details are provided in the table of "Electric System
 Outages and Reliability Statistics."
- Safety: No incidents to report.
- Electric and Water Sales: Graphical trends of revenue and expenses are Included.

Employee Recognitions:

- An email was received from Keith Alligood on behalf of the NC Association of Municipal Electrical Systems
 thanking Mike Caswell, Brian Small, Bruce Smith, Travis Mercer, CJ Lease, Andrew Soltow, and Josh Croom for
 their participation in this year's rodeo. Thank you also to Sheri Benson for designing the shirts for our
 participants.
- Mike Caswell is being recognized for teaching Advanced Lineman School in Newberry, South Carolina.



• Advanced Metering Infrastructure Project – This project involves installing a network of electric and water meters. We are currently reading 15,880 water meters and 25,223 electric meters, of which 13,215 are disconnect meters. There have been 8,839 two-way load management switches installed.

MAY 2024

Utility	Active Cust.	Never AMI Cust.	Active AMI Meters	% Complete
Electric	24,695	31*	25,223	99.999
Water	19,195	~2,570	15,880	~ 95.565
Installe	d Gateways	42		
Instal	led Relays	99		
LM C	Customers	5,630		
Total	Switches	8,146		
		Controlled De	evices	
Air Co	onditioner	Electric Furnace	Heat Strips	Water Heaters
Ţ	5,630	85	3,236	3,081

^{*}ElectriCities read meters

Note: Active AMI meters reporting procedure has been corrected and adjusted accordingly

Note: Water's 'Never AMI' estimate impacts the '% Complete'

- **Street Lighting** This project involves the changing out of streetlights, area lights, and security and flood lights throughout the city. The annual budget amount has been spent. The effort will resume in the new budget year.
- **Vegetation Management** Is ongoing throughout the service area.

Electric System Outages and Reliability Statistics					
*Adjusted for APPA Event Threshold					
	May 2024	2024 YTD			
# of Interruptions	23	138			
# of Customers Out	164	20,292			
Customers Minutes out	20,262	2,902,856			

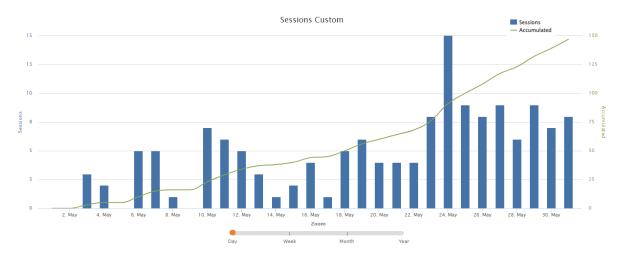
SAIDI:	SAIFI:	CAIDI:	ASAI:
System Average Interruption	System Average Interruption	Customer Average	Average Service
Duration Index	Frequency Index	Interruption Duration Index	Availability Index
May 1, 2024, to May 31, 2024			
SAIDI (minutes)	SAIFI (number of interruptions)	CAIDI (minutes)	ASAI (percent)
0.823	0.00672	122.43	99.9987%
May 1, 2023, to May 31, 2024			
SAIDI (minutes)	SAIFI (number of interruptions)	CAIDI (minutes)	ASAI (percent)
0.38	34.38	90.472	99.995%
May 1, 2022, to May 31, 2023			
SAIDI (minutes)	SAIFI (number of interruptions)	CAIDI (minutes)	ASAI (percent)
29.953	0.564	53.083	99.9947%

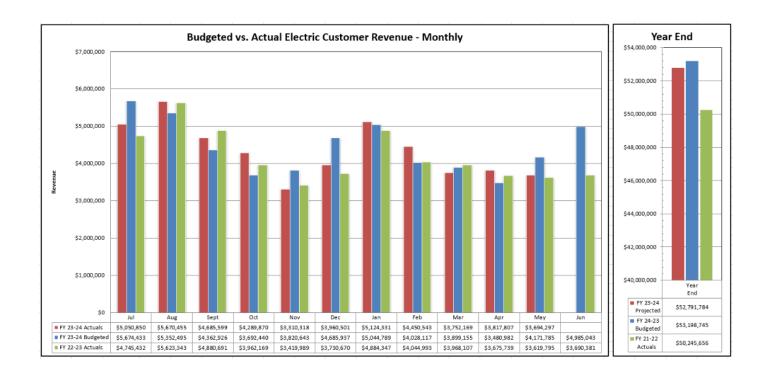
Sched/Unsched	Cause	Outages
Unscheduled	Equipment (Equipment, Damage, Worn Out, Manufacturing Defect)	10
Unscheduled	Vegetation (Trees, Vines, Other)	4
Unscheduled	Weather (Lightning, Heat, Ice, Storm, Wind)	1
Unscheduled	Wildlife (Bird, Snake, Squirrel, Other)	5
Unscheduled	Power Supply (Failure of Greater Transmission, Loss of generating unit, Overloaded)	0
Unscheduled	Public (Contact with Foreign Object, Human/Vehicle Accident, Non-Utility Excavation, Vandalism)	2
Unscheduled	Human Error (Construction, Maintenance, Operations)	0
Unscheduled	Unknown	1
	Total	23

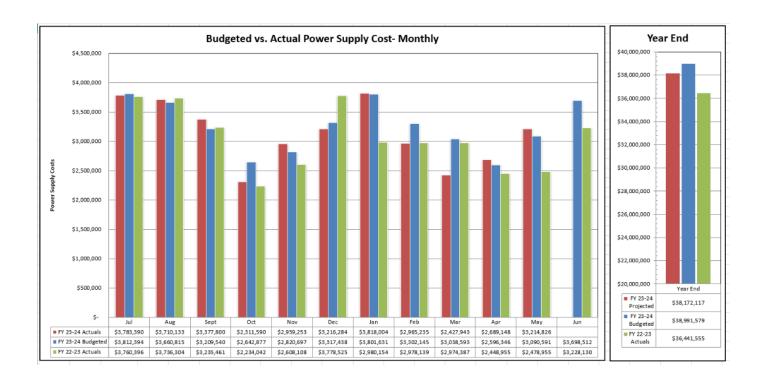
High-Profile Electric Projects:

- Monitor Cape Phase 2 The draft line extension agreement was proposed.
- **NCDOT**. This consists of various NCDOT projects.
 - a. NC Hwy 43 Extension URA development.
 - b. Neuse Boulevard Roundabout On hold by NCDOT.
 - c. US Hwy 70 James City Substantially complete; miscellaneous work
 - d. Havelock Bypass Substantially complete.
 - e. Havelock Bypass Fiber Substantially complete.
 - f. Thurman Road to Havelock bypass Preliminary design, URA development
 - g. Reimbursable dollars to date: \$ 4,503,958.77.; collected to date \$ 4,503,958.77.
 - West New Bern Phase 2 Following the pace of the developer.
 - West New Bern Phase 3 In design.
 - CAROLINA COLOURS
 - o Carolina Colours Chambray Complete. Ready for secondary services.
 - o <u>Carolina Colours Aston</u> Line extension construction is in progress.

CHARGEPOINT CHARGING STATION







CUSTOMER							
SERVICE							
OPERATING			Historical	YTD	YTD	YTD	YTD CSR Average
REPORT			Monthly	Monthly	Daily	Hourly	Per Hour per
FYE 24	MAY	YTD	Average	Average	Average	Average	CSR
Customer Service Reps	5	NA	NA	5	NA	NA	NA
Payment Service Reps	3	NA	NA	4	NA	NA	NA
Temporary Staff	3	NA	NA	3	NA	NA	NA
Incoming calls received	5,337	58,072	4,733	5,279	264.0	33.0	7.0
Move out Customers	231	2,246	225	204	10.2	1.3	0.3
New service applications	570	5,663	519	515	25.7	3.2	1.1
Customers enrolled in e-billing	3,001	2,300	NA	NA	NA	NA	NA
Number of Pay as You Go Customers							
Gastomors	111	112	NA	NA	NA	NA	NA
Drive-through customers	3,836	38,263	3,651	3,478	173.9	21.7	0.0
Night deposit activity.	508	5,341	585	486	24.3	3.0	0.0
EBPP - Electronic bill							
presentment payment transactions via the internet.							
(AROX)	6,421	66,804	5,495	6,073	303.7	38.0	0.3
Other credit card via third-party	0,421	00,004	3,493	0,073	303.7	36.0	0.5
processing (OPC)	197	2,825	401	257	12.8	1.6	0.0
Average ticket amount	\$175.54	\$1,638.04	\$211.04	\$182.00	\$9.10	\$1.14	\$0.00
Total amount of in Office Credit Card	\$671,347.53	\$6,753,057.87	\$471,655.08	\$613,914.35	\$30,695.72	\$3,836.96	\$0.63
Number of in Office Credit Card							
transactions	3,094	28,638	2,192	2,603	130.2	16.271591	0.063358
Customers who had their payment automatically drafted							
from their bank account	4 004	4 806	NΙΛ	NA	NA	NA	NA
	4,991	4,896	NA	NA NA	NA NA	NA NA	NA
Customers repaying delinquent debts on extended payment plans							
	80	32	NA	NA	NA	NA	NA
Average balance owed	\$742.43	\$6,149.35	\$798.97	\$768.67	\$38.43	\$4.80	0.00
Short-term payment agreements made	252	2,952	196	268	13.4	1.6772727	0.000338
Budget billing/equal payment plan participants	324	269	NA	NA	NA	NA	NA
Lockbox payments received	3,301	36,413	3,728	3,310	165.5	20.689205	0.026915
Direct electronic payments received-EBOX	3,896	39.890	3,548	3,626	181.3	22.664773	0.084455
Number of closed Service orders	1,776	22,688	3,540	2,063	103.1	12.890909	0.003892
Number of cut for non-payment	246	3,252	1,059	296	14.8	1.8477273	0.000509
Number of reconnect for non-		-,	.,300		15		
payment	258	3,622	1,034	329	16.5	2.0579545	

Public Works

Leaf and Limb:

Service Provided (Tons)	FY21-22 YTD	FY22-23 YTD	FY23-24 YTD	MAY 2024
White Goods Collected	40.50	54.00	45.00	0.00
Brown Goods Collected	3,491.40	3,280.20	2,963.40	290.40
Yard Waste Received	11,432.91	12,278.39	11,238.86	873.75
Mulch Dispersed	775.40	2,211.00	1,006.13	303.72

City Garage:

Costs	FY21-22 YTD	FY22-23 YTD	FY23-24 YTD	MAY 2024
Services Provided by City Garag	e:			
Vehicles Serviced	2,793	3,097	2,811	257
Total Labor Cost	\$124,619.90	\$128,682.79	\$119,115.89	\$10,584.62
Total Parts Cost	\$256,478.58	\$290,465.41	\$296,395.82	\$23,405.92
Total Cost (Parts + Labor)	\$381,098.48	\$419,148.20	\$415,511.71	\$33,990.54
Services Provided by Contract:				
Vehicles Serviced	420	546	443	24
Total Labor Cost	\$111,323.13	\$132,254.70	\$114,697.89	\$2,432.75
Total Parts Cost	\$144,368.02	\$227,717.80	\$210,056.93	\$2,713.12
Total Cost (Parts + Labor)	\$255,691.15	\$359,972.50	\$324,754.82	\$5,145.87
Total Services Provided (City Ga	rage & Contract):			
Vehicles Serviced	3,214	3,643	3,254	281
Total Labor Cost	\$235,940.03	\$260,937.49	\$233,813.78	\$13,017.37
Total Parts Cost	\$400,846.60	\$518,183.21	\$506,452.75	\$26,119.04
Total Cost (Parts + Labor)	\$636,789.63	\$779,120.70	\$740,266.53	\$39,136.41

Cost by Department	FY21-22 YTD	FY22-23 YTD	FY23-24 YTD	MAY 2024
Public Utilities (Electric)	\$ 78,440.04	\$ 81,583.36	\$ 84,874.88	\$ 2,205.60
Public Utilities (W&S)	\$144,044.80	\$177,236.72	\$172,762.94	\$11,585.14
Police	\$133,588.42	\$146,243.25	\$139,538.86	\$ 9,881.43
Recreation & Parks	\$ 18,916.65	\$ 17,472.47	\$ 24,718.15	\$ 794.37
Finance	\$ 11,591.79	\$ 11,099.61	\$ 12,824.00	\$ 473.05
Public Works	\$162,118.12	\$213,316.10	\$180,604.71	\$12,288.53
Fire / Rescue	\$ 84,908.56	\$137,064.31	\$ 119,767.13	\$ 179.57
Human Resources	\$ 614.13	\$ 2,530.80	\$ 198.05	\$ 0.00
Development Services	\$ 2567.12	\$ 3,078.08	\$ 4,977.81	\$ 1,728.72

Significant Issues: N/A

Water Resources

Capital Projects:

- West New Bern Water System Improvements Water system infrastructure improvements between the Highways 17 and 55 corridors are increasing available domestic and fire flow supplies. The engineer for the project is continuing to finalize the easement mapping and permit applications necessary for the project.
- Highway 70 James City Water & Sewer Relocations Phase I This project will involve the relocation of approximately 19,000 LF of water main and 44,000 LF of sewer main which will be required to accommodate the Highway improvements. Over the past month, the contractor has continued working to install new water and sewer mains between Grantham Road and Airport, and between Taberna Way and Thurman Road. To date, 43,500 feet (98%) of the sewer main and 18,000 feet (95%) of the water main have been installed. Now that the majority of the new pipeline has been installed, the contractor is working on the various tie-ins needed to facilitate the activation of the new water and sewer infrastructure.
- <u>Highway 70 James City Water & Sewer Relocations Phase II</u> This project will involve the relocation of approximately 37,000 LF of sewer main which will be required to accommodate the Highway improvements between Thurman Road and Carolina Pines Boulevard. NCDOT's project engineers have completed the preliminary design for the relocations. City staff continues to coordinate with the NCDOT design team on the final design for the necessary water and sewer relocations.
- <u>Highway 43 Water & Sewer Relocations</u> This project will involve the relocation of approximately 5,300 LF of water main and 4,400 LF of sewer main which will be required to accommodate the Highway 43 improvements near the intersection with MLK Jr. Boulevard. NCDOT's project engineers have completed the preliminary design for the relocations. City staff continues to coordinate with the NCDOT design team on the final design for the necessary water and sewer relocations.
- <u>FY24 Water & Sewer Improvements</u> Rehabilitation of existing water and sewer infrastructure on Bern Street and Walt Bellamy Drive continues, in advance of the upcoming Public Works paving project. Over the past month, the contractor has mobilized materials and equipment to the project site and began the replacement of water services along Bern Street. The contractor plans to complete all of the scheduled work on Bern Street, before shifting the operation to Walt Bellamy Drive.
- <u>Simmons Street Water Main Replacement</u> This project will involve the replacement of approximately 3,300 LF of 10 AC water main along Simmons Street, from MLK Jr. Boulevard to Neuse Boulevard. This work is being completed in advance of an NCDOT paving project scheduled for May of 2025. City staff has completed the design for the water main replacement work and have submitted the project to NCDOT for review and comments. Once plan approval is received from NCDOT, the project will be advertised for bids.

Water Production:

	2023	2024 YTD	Last Month	May 2024
Cove City Wells	693.29 MG	294.18 MG	64.311 MG	66.811 MG
Water Treatment Plant	680.70 MG	260.88 MG	51.129 MG	53.629 MG
Total Water Produced	1,373.99 MG	555.06 MG	115.44 MG	120.44 MG
Average Produced per	3.76 MGD	3.68 MGD	3.85 MGD	3.88 MGD
Day	3.76 IVIGD	3.00 IVIDD	3.65 IVID	3.00 IVID
Peak Production	5.88 MGD	5.85 MGD	5.77 MGD	5.85 MGD

Sewer Treatment:

Main WWTP	2023	2024 YTD	Last Month	May 2024
Total Sewer Treated	1,506.16 MG	664.07 MG	128.85 MG	128.18MG
Average Treated per Day	4.126 MGD	4.369 MGD	4.295 MGD	4.135 MGD
Peak Flow	11.13 MGD	7.57 MGD	5.140 MGD	4.990 MGD
NB-7 WWTP				
Total Sewer Treated	112.69 MG	47.038 MG	8.892 MG	8.601 MG
Average Treated per Day	0.308 MGD	0.309 MGD	0.296 MGD	0.277 MGD
Peak Flow	0.809 MGD	0.695 MGD	0.438 MGD	0.695 MGD

Operations Work Completed:

2023	2024 YTD	Last Month	May 2024
16,742	6,929	1,476	1,375
310	60	21	9
1,473	1,553	338	328
7,684	2,179	437	449
968	899	282	119
906	460	45	53
858	587	119	125
28,941	12,667	2,718	2,458
	16,742 310 1,473 7,684 968 906 858	16,742 6,929 310 60 1,473 1,553 7,684 2,179 968 899 906 460 858 587	16,742 6,929 1,476 310 60 21 1,473 1,553 338 7,684 2,179 437 968 899 282 906 460 45 858 587 119

Attendance for Board Appointees - May 2024

Bike & Pedestrian Committee					
Appointee	Current Month Meetings		s Missed		
пррописс	Attendance	2024	2023	Appointed By	
Mary Davidson	Р	0	0	BoA At Large	
Henry Gleisberg	Р	0	0	BoA At Large	
Rob Overman	Р	0	1	BoA At Large	
Stuart Flythe	Α	1	0	BoA At Large	
Bill Sadler	Р	1	0	BoA At Large	

Board of Adjustment					
Appointee	Current Month	Meeting	s Missed		
Appointee	Attendance*	2024	2023	Appointed By	
James "Trey" Ferguson	N/A	0	1	Ward 1	
Kathleen Marty	N/A	0	0	Ward 2	
Tim Tabak	N/A	0	0	Ward 3	
George "Eric" Jones	N/A	2	3	Ward 4	
Eric Thompson	N/A	2	2	Ward 5	
Barbara Sampson	N/A	0	0	Ward 6	
Sandra Gray	N/A	0	3	Craven County	
Mike Duffy (Alternate)	N/A	1	0	BoA At Large	
Brendan Loftin (Alternate)	N/A	2	2	BoA At Large	

^{*}A meeting was not held in May.

Community Development Advisory Committee					
Appointee	Current Month Attendance*	Meetings Missed			
Appointee		2024	2023	Appointed By	
Corinne Corr	N/A	0	1	Ward 1	
Carol Williams	N/A	0	1	Ward 2	
Marshall Williams	N/A	0	0	Ward 3	
Vernon Guion	N/A	0	0	Ward 4	
James Woods	N/A	0	2	Ward 5	
Della Wally	N/A	0	2	Ward 6	

^{*}A meeting was not held in May.

Craven County Tourism Development Authority					
Appointee	Current Month	urrent Month Meetings Missed			
Пррешиес	Attendance	2024	2023	Appointed By	
Bill Stafford	Р	0	0	BoA At Large	

Dangerous Dog Board					
Appointee	Current Month Meetings Missed		s Missed	Augustad De	
	Attendance*	2024	2023	Appointed By	
Dona Baker	N/A	0	0	BoA At Large	
Dr. Steve Stelma	N/A	0	0	BoA At Large	
Dr. Bobbi Kotrba	N/A	0	0	BoA At Large	

^{*}Meetings are held only as needed.

Friends of New Bern Firemen's Museum, Inc. Board of Directors					
Appointee	Current Month	Meeting	s Missed		
	Attendance	2024	2023	Appointed By	
Bobby Boyd	Р	2	0	Ward 1	
Jack Meehan	Р	0	1	Ward 2	
David Finn	Р	0	0	Ward 3	
Wayne Unangst	Р	3	1	Ward 4	
Henry Watson	Р	0	3	Ward 5	
Elona Fowler	Р	0	6	Ward 6	
Gary Lingman	A	1	5	Bengel	
Daniel Ensor	Р	0	3	Mayor	
Gary Clemmons	A	2	4	Odham	
Ex-officio Bobby Aster	A	2	8		
Ex-officio Fire Chief Locklear	Р	0	N/A		

Historic Preservation Commission					
Appointee	Current Month Meeting		s Missed		
л. р.р оллес	Attendance	2024	2023	Appointed By	
Tripp Eure	Р	1	1	Mayor	
Mollie Bales	Р	1	3	Ward 1	
Richard Parsons	Р	0	0	Ward 2	
James Bisbee	Р	1	1	Ward 3	
Marc Wartner	Р	1	3	Ward 4	
Gregory Rusch	Р	0	0	Ward 5	
Jim Morrison	Р	0	0	Ward 6	
Tim Thompson	А	1	1	Ward 3 Alderman	
Candace Sullivan	А	2	1	Mayor Outlaw	

Housing Authority of the City of New Bern					
Appointee	Current Month Attendance	Meetings Missed			
		2024	2023	Appointed By	
James Copland, IV	Р	1	0	Mayor	
Sabrina Bengel	Р	0	0	Mayor	
Dana Outlaw	Р	0	1	Mayor	
Sulin Blackmon	Р	1	4	HA Residents	
Ronald Scott	Р	0	0	Mayor	
Jennell Reddick	Α	1	0	Mayor	
Denise Harris-Powell	Р	1	2	Mayor	

MSD Advisory Committee					
Appointee	Current Month Attendance	Meetings Missed			
		2024	2023	Appointed By	
David Barthol	Р	0	N/A	BoA at Large	
Sabrina Bengel	Р	0	N/A	BoA at Large	
Chris Hoveland	Α	1	N/A	BoA at Large	
Johnny Robinson	Р	0	N/A	BoA at Large	
Von Lewis	Р	0	N/A	BoA at Large	
John Haroldson	Р	0	N/A	BoA at Large	
Michael Raines	Α	1	N/A	BoA at Large	
Mickey Miller	Р	2	N/A	BoA at Large	
Michael Rose Watson	Р	0	N/A	BoA at Large	
Gretchen Du Peza	Р	0	N/A	BoA at Large	
Ex-Officio Ald. Rick Prill	Р	0	N/A	BoA at Large	
Ex-Officio Ald. Royal	А	4	N/A	BoA at Large	
Ex-Officio City Manager	Р	0	N/A	BoA at Large	
Ex-Officio Finance Director	Р	2	N/A	BoA at Large	
Ex-Officio Swiss Bear Director	Р	0	N/A	BoA at Large	

New Bern Area MPO – Transportation Advisory Committee					
Appointee	Current Month Attendance*	Meetings Missed		Annaintad Bu	
.,,,		2024	2023	Appointed By	
Bob Brinson	N/A	0	0	Brinson	
Johnnie Ray Kinsey (Alternate)*	N/A	0	0	White	

^{*}A meeting was not held in May.

New Bern-Craven County Public Library Board of Trustees					
Appointee	Current Month	Meetings Missed			
	Attendance	2024	2023	Appointed By	
Carol Becton	N/A	0	3	Odham	
Sam Carter	N/A	2	1	Bengel	
Robert Wernersbach	N/A	0	1	Bengel	
Rick Prill	N/A	1	0	BoA At Large	

^{*}Meetings are held alternate months: February, April, June, August, October, and December.

Planning & Zoning Board					
Appointee	Current Month	Meetings Missed			
	Attendance	2024	2023	Appointed By	
Brad Jefferson	Р	0	0	Mayor	
Donald "Rusty" Ingram	Р	0	2	Ward 1	
Margie Dunn	Р	0	1	Ward 2	
Gasper Sonny Aluzzo	Р	0	0	Ward 3	
Thomas Brownell	Р	1	N/A	Ward 4	
Kyle Dearing	Р	1	4	Ward 5	
Kellie Keiser	Р	1	3	Ward 6	
Marshall Ballard	Р	0	1	Craven County	

Police Civil Service Board					
Appointee	Current Month Attendance*	Meetings Missed			
		2024	2023	Appointed By	
Amy James	N/A	0	0	Best	
Mark Devanney	N/A	0	0	Aster	
Mike Markham	N/A	0	0	Kinsey	
Tyrone Brown	N/A	0	0	Harris	
Richard Schultz	N/A	0	0	Bengel	

^{*}Meetings are only held on an as-needed basis for appeals of disciplinary actions.

Redevelopment Commission					
Appointee	Current Month Attendance	Meetings Missed			
		2024	2023	Appointed By	
Sharon Bryant	Р	1	1	BoA At Large	
Kip Peregoy	Р	0	0	BoA At Large	
Beth Walker	Α	2	1	BoA At Large	
Sarah Proctor	Р	1	3	BoA At Large	
Leander "Robbie" Morgan, Jr.	Р	2	5	BoA At Large	
Steve Strickland	Р	0	0	BoA At Large	
Julius Parham	А	3	0	BoA At Large	
Tabari Wallace	А	4	3	BoA At Large	
Jimmy Dillahunt, Jr.	Р	0	0	BoA At Large	

Stanley White Recreation Center Advisory Committee					
Appointee	Current Month Attendance*	Meetings Missed			
		2024	2023	Appointed By	
Leander Morgan, Jr.	N/A	1	3	BoA At Large	
Talina Massey	N/A	3	4	BoA At Large	
Kurtis Stewart	N/A	1	2	BoA At Large	
James Woods	N/A	1	0	BoA At Large	
Bernard White	N/A	0	0	BoA At Large	
Reginald Pender	N/A	1	0	BoA At Large	
Elijah Brown	N/A	0	0	BoA At Large	
Barbara Lee	N/A	3	5	BoA At Large	
Ex-officio Ald. Hazel Royal	N/A	3	0	BoA At Large	

^{*}A meeting was not held in May.