



Monthly Report April 2023

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Clients & Referrals

Referral Source	Total Referrals	PEH Referrals	Total Referrals Year-To-Date	PEH Referrals Year-To-Date
Police Department	27	5	115	27
Municipal Court	--*	--*	1	1
Code Enforcement	--	--	1	--
Self	12	7	77	53
Community	5	4	13	10
Totals	44	16	207	91

Police Department: CRU accepts referrals that deal with mental health, high utilization of the 911 system, housing stability, or crisis that does not rise to criminal or safety matters.

Municipal Court: CRU accepts referrals for people who are having a hard time becoming court compliant.

Code Enforcement: CRU accepts referrals for people who are having a hard time becoming code compliant due to underlying factors such as health, mental health, limited financial means, or other unique circumstances.

Self: CRU works with residents of Northglenn who reach out directly to CRU for assistance.

Community: CRU works with many community organizations. Sometimes a referral comes from North Metro Fire, schools, hospitals, probation officers or other people working with Northglenn residents who need assistance.

Clients are broken down by number of referrals per source and then further to show how many of the referrals were for people experiencing homelessness.

*Often times CRU is already working with people referred from Court. When there are no NEW referrals, we are still working with Municipal Court clients.

Friday Office Hours Attendees: 62

*Approx. 20/week (closed for 1 week)

Crisis
Calls: 89

The Crisis Response Unit works to ease hardships for Northglenn residents by aiding police response and creating a path for self-advocacy through on-scene crisis response, case management and conflict resolution.

Monthly Interactions: 376 unique interactions With 130 Unique Individuals

Session Types:

Case Management: Talking to Client

Advocacy: Talking to organization on client's behalf

Transportation: Helping to coordinate transportation

SWAP: Focus on SWAP Shelter

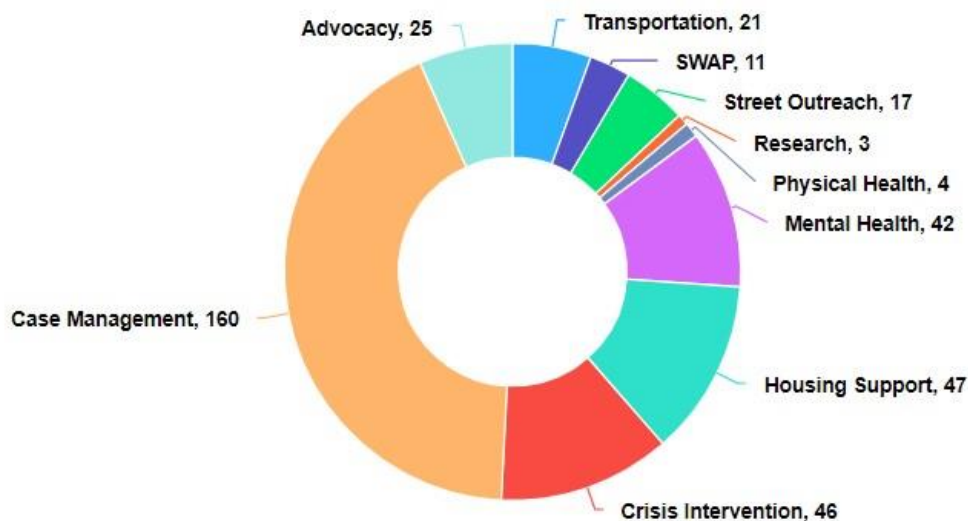
Street Outreach: CRU doing rounds in the community

Research: CRU doing research directly on client's behalf

Physical Health: Helping clients coordinate health concerns

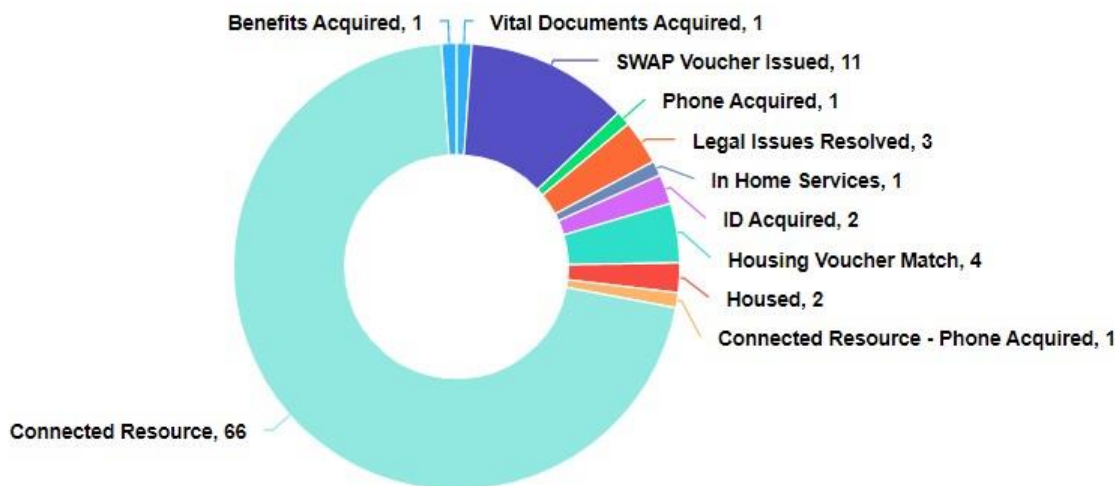
Mental Health: Helping clients coordinate mental health care

Housing Support: Helping clients coordinate housing options



Monthly Positive Outcomes: 93

Unique Individuals with Positive Outcomes: 54



Outcome Types

Vital Documents Acquired: When a client receives their birth certificate, marriage license, school record, etc.

SWAP Voucher Issued: When a person is issued a SWAP Voucher for shelter

Phone Acquired: CRU assisted in the person receiving a phone.

Legal Issues Resolved: CRU assisted the client in signing legal documents, finishing community service hours, submitting paperwork to the court, etc.

In Home Services: CRU assisted the client in receiving in home services (meals, healthcare, etc.)

ID Acquired: Client receives new ID

Housing Voucher Match: When a PEH is matched to a housing voucher

De-Escalation: CRU assists in de-escalating a client

Connected Resource: CRU connected client to needed resource (utility assistance, Dr. appt., therapist appt., financial application, etc.)

Benefits Renewed: CRU assisted in renewing a person's benefits

Benefits Acquired: CRU assisted in a person acquiring benefits (SNAP, Medicaid, TANF, etc.)