**Monthly Report**
**August 2023**

The Crisis Response Unit works to ease hardships for Northglenn residents by aiding police response and creating a path for self-advocacy through on-scene crisis response, case management, and conflict resolution.

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## Clients & Referrals

<table>
<thead>
<tr>
<th>Referral Source</th>
<th>Total Referrals</th>
<th>PEH Referrals</th>
<th>Total Referrals Year-To-Date</th>
<th>PEH Referrals Year-To-Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Police Department</td>
<td>15</td>
<td>7</td>
<td>217</td>
<td>59</td>
</tr>
<tr>
<td>Municipal Court</td>
<td>--*</td>
<td>--*</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Code Enforcement</td>
<td>2</td>
<td>--</td>
<td>11</td>
<td>--</td>
</tr>
<tr>
<td>Self</td>
<td>13</td>
<td>7</td>
<td>118</td>
<td>86</td>
</tr>
<tr>
<td>Community</td>
<td>--</td>
<td>--</td>
<td>30</td>
<td>21</td>
</tr>
<tr>
<td><strong>Totals</strong></td>
<td><strong>30</strong></td>
<td><strong>14</strong></td>
<td><strong>377</strong></td>
<td><strong>167</strong></td>
</tr>
</tbody>
</table>

*Police Department:* CRU accepts referrals that deal with mental health, high utilization of the 911 system, housing stability, or crisis that does not rise to criminal or safety matters.

*Municipal Court:* CRU accepts referrals for people who are having a hard time becoming court compliant.

*Code Enforcement:* CRU accepts referrals for people who are having a hard time becoming code compliant due to underlying factors such as health, mental health, limited financial means, or other unique circumstances.

*Self:* CRU works with residents of Northglenn who reach out directly to CRU for assistance.

*Community:* CRU works with many community organizations. Sometimes a referral comes from North Metro Fire, schools, hospitals, probation officers, or other people working with Northglenn residents who need assistance.

Clients are broken down by number of referrals per source and then further to show how many of the referrals were for people experiencing homelessness.

*Often times CRU is already working with people referred from Court. When there are no NEW referrals, we are still working with Municipal Court clients.*

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**Friday Office Hours Attendees:** 108

*Approx. 27/week*

**Crisis Calls:** 56

**Monthly Interactions:** 292 unique interactions with 108 Individuals

**Monthly Positive Outcomes:** 81 outcomes with 54 individuals