



**NORTHGLENN CRISIS RESPONSE UNIT**

# Monthly Report September 2023

*The Crisis Response Unit works to ease hardships for Northglenn residents by aiding police response and creating a path for self-advocacy through on-scene crisis response, case management and conflict resolution.*

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## Clients & Referrals

Referral Source	Total Referrals	PEH Referrals	Total Referrals Year-To-Date	PEH Referrals Year-To-Date
<b>Police Department</b>	28	6	245	65
<b>Municipal Court</b>	1	1	2	1
<b>Code Enforcement</b>	--	--	11	--
<b>Self</b>	13	10	131	96
<b>Community</b>	1	1	31	22
<b>Totals</b>	<b>44</b>	<b>18</b>	<b>421</b>	<b>185</b>

**Police Department:** CRU accepts referrals that deal with mental health, high utilization of the 911 system, housing stability, or crisis that does not rise to criminal or safety matters.

**Municipal Court:** CRU accepts referrals for people who are having a hard time becoming court compliant.

**Code Enforcement:** CRU accepts referrals for people who are having a hard time becoming code compliant due to underlying factors such as health, mental health, limited financial means, or other unique circumstances.

**Self:** CRU works with residents of Northglenn who reach out directly to CRU for assistance.

**Community:** CRU works with many community organizations. Sometimes a referral comes from North Metro Fire, schools, hospitals, probation officers or other people working with Northglenn residents who need assistance.

**Clients are broken down by number of referrals per source and then further to show how many of the referrals were for people experiencing homelessness.**

\*Often times CRU is already working with people referred from Court. When there are no NEW referrals, we are still working with Municipal Court clients.

**Friday Office Hours Attendees: 111**

**\*Approx. 22/week**

**Crisis**

**Calls: 45**

**Monthly Interactions: 297 unique interactions with 128 Individuals**

**Monthly Positive Outcomes: 93 outcomes with 52 individuals**