



March 28, 2022

COVID - 19 Response

To prevent the spread of illness, and specifically COVID-19 (coronavirus), the Oklahoma City Housing Authority (OCHA) is continuing to take the following measures for Housing Choice Voucher (HCV) (formerly Section 8) clients and employees. See updates below:

- Our Central Offices (1700 and 1800 NE 4th Street) continue to be closed to the public, after closing March 23, 2020 due to the COVID 19 pandemic. Closing our offices does not mean OCHA is closed. We encourage members of the public to reach us at 405-239-7551 Monday - Thursday 7:00 a.m. - 5:00 p.m. and Friday 8:00 a.m.- 5:00 p.m.
- All of OCHA's staff have resumed working a normal schedule.
- HCV clients and applicants can contact OCHA staff by phone at 405-239-7551 or by email in lieu of visiting our central office at:

o Stacy Johnson	405-605-3243	<a href="mailto:sjohnson@ochanet.org">sjohnson@ochanet.org</a>	Applications
o Crystal Crumpton	405-605-3248	<a href="mailto:ccrumpton@ochanet.org">ccrumpton@ochanet.org</a>	Applications
o Deidre Adams	405-605-3245	<a href="mailto:dadams@ochanet.org">dadams@ochanet.org</a>	Recertification
o Angela Figueroa	405-605-3210	<a href="mailto:afigueroa@ochanet.org">afigueroa@ochanet.org</a>	Recertification
o Tonia Mitchell	405-605-3240	<a href="mailto:tmitchell@ochanet.org">tmitchell@ochanet.org</a>	Recertification
o Luisa Ortega	405-605-3287	<a href="mailto:lortega@ochanet.org">lortega@ochanet.org</a>	Recertification
o Maria Pauch	405-605-3206	<a href="mailto:mpauch@ochanet.org">mpauch@ochanet.org</a>	Recertification
o Morgan Stephenson	405-605-3225	<a href="mailto:mstephenson@ochanet.org">mstephenson@ochanet.org</a>	Recertification
o Thy Hart	405-605-3271	<a href="mailto:thart@ochanet.org">thart@ochanet.org</a>	Recertification
o Tom Starling	405-605-3239	<a href="mailto:tstarling@ochanet.org">tstarling@ochanet.org</a>	Recert Supervisor
o Christy Lovelady	405-605-3254	<a href="mailto:clovelady@ochanet.org">clovelady@ochanet.org</a>	RAD/PBV
o Latasha Milton	405-602-1727	<a href="mailto:lmilton@ochanet.org">lmilton@ochanet.org</a>	RAD/PBV
o Ashlie Cooper	405-595-3630	<a href="mailto:acooper@ochanet.org">acooper@ochanet.org</a>	HCV/PSS
o Angelica Contreras	405-605-3263	<a href="mailto:acontreras@ochanet.org">acontreras@ochanet.org</a>	Inspections
o Krystine Falling	405-605-3294	<a href="mailto:rfalling@ochanet.org">rfalling@ochanet.org</a>	Rent Reasonableness
o Barry Uden	405-605-3257	<a href="mailto:buden@ochanet.org">buden@ochanet.org</a>	Insp. Supervisor
o Kim Hogan	405-605-3253	<a href="mailto:khogan@ochanet.org">khogan@ochanet.org</a>	Admin Assistant
o Brittany Wiley	405-605-3238	<a href="mailto:bwiley@ochanet.org">bwiley@ochanet.org</a>	Port/Data Supp
o Kristi Dougherty	405-605-3211	<a href="mailto:kdougherty@ochanet.org">kdougherty@ochanet.org</a>	Quality Control

- Informal Hearings will continue to be conducted via phone until further notice, Hearing Officer can be reached at 405-595-3607 on the day of the hearing.
- Annual re-examinations, interim re-examinations and applications (full applications after selection from waiting list) will continue to be processed by drop off, mail or electronic means.
- Residents can complete an interim re-examination on-line or by contacting their recertification officer via phone, e-mail or fax.
- Housing Quality Standards (HQS) inspections continue with preventive measures to reduce the spread of COVID 19 in place by OCHA. OCHA inspectors will wear a face mask for the entirety of the inspection. Residents are encouraged to do the same. Residents will also be asked to maintain social distancing while the inspector is conducting the inspection.
- Voucher issuance for current clients are allowed with special instructions. You will receive your voucher in the mail or by e-mail, you must sign and return the voucher before you will receive a Request for Tenancy Approval (Contact OCHA staff to ask about further instructions).
- Landlord payments will continue to be processed.
- Extra cleaning and disinfectant procedures have been put in place.

- We recommend everyone practice social distancing during this period.

As a reminder, rent is still due during this period and will accumulate if unpaid. If you need help paying your rent:

- Speak with your Landlord regarding your options;
- Visit [www.okccp.org](http://www.okccp.org) to apply for rental and utility help;
- Complete or request an interim re-examination if you've lost wages.

OHCA strongly encourages all participants to get the COVID-19 vaccine. Vaccines for Oklahomans ages 5 and up are available throughout the City. Vaccines are free of charge regardless of immigration or health insurance status. Visit [www.vaxokc.com](http://www.vaxokc.com) or call 2-1-1 for more information.

As you know this is rapidly changing and could be updated at any time. Thank you for your patience and cooperation during this time.