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<p>1 OGLE COUNTY 2 COMMUNITY MENTAL HEALTH BOARD (708) 3 Regular Board Meeting) 4 and) 5 In the Matter of the Application) 6 of) 7 Village of Progress) Ogle County 8 Ogle County, Illinois) Sheriff's Office 9) Oregon, Illinois 10) May 5, 2016 11 12 13 14 15 16 17 18 19 20 21 22 23 24</p> <p>Testimony of Witnesses Produced and Examined on this 5th day of May, 2016 before the Ogle County Community Mental Health Board</p> <p>Board members present:</p> <p>Kathleen Wilson, Chair Lowell Harp William Sigler Nick Head Dorothy Bowers David Schier Vicki Deter Amy Stephenitch</p> <p>Others present:</p> <p>Brion Brooks Sherri Egan Christina Bieche (phonetic)</p> <p>Cecilia Zimmerman, Secretary Reporter: Dionne T. Horner</p>	<p>1 MS. WILSON: Like to call this meeting to 2 order. 3 Cecilia, will you do roll call, please. 4 (Roll call was taken and Lowell 5 Harp, William Sigler, Nick Head, 6 Dorothy Bowers, David Schier, 7 Vicki Deter, Kathleen Wilson and 8 Amy Stephenitch were present.) 9 MS. WILSON: The proposed agenda. 10 Entertain a motion to approve that? 11 MR. HEAD: So moved. 12 MS. BOWERS: Second. 13 MS. WILSON: All in favor? 14 (All those simultaneously 15 responded.) 16 MS. WILSON: Any opposed? Motion carries. 17 Approval of the April meeting minutes? 18 MR. HARP: I have a correction. 19 MS. WILSON: Okay. 20 MR. HARP: I believe I was present at the 21 April meeting. 22 MS. DETER: Yeah, you were. 23 MR. SCHIER: I saw that. 24 MS. ZIMMERMAN: Did I delete you? In Totidem Verbis, LLC (ITV)</p>
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<p>1 INDEX 2 3 Page 4 Regular Board Meeting 3 5 Village of Progress Funding Hearing ... 44 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 End 98 24 In Totidem Verbis, LLC (ITV)</p>	<p>1 MR. HARP: Yeah. You were just hoping to. 2 MS. ZIMMERMAN: I will add you. 3 MR. HARP: And then I move to -- how do we 4 do that then? Move to correct it? 5 MS. WILSON: Move for approval. Yeah, 6 correct it. 7 MR. HARP: Move to correct it. 8 MS. BOWERS: Second. 9 MS. WILSON: All in favor? 10 (All those simultaneously 11 responded.) Motion carries. 12 Approval of the May, June and July 13 vouchers? 14 MR. SIGLER: So moved. 15 MR. HARP: Second. 16 MS. WILSON: All in favor? 17 (All those simultaneously 18 responded.) 19 MS. WILSON: Any opposed? Motion carries. 20 Approval of financial report for May. 21 MS. BOWERS: I make a motion to approve 22 that report. 23 MS. DETER: I second it. 24 MS. WILSON: All in favor? In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 5</p> <p>1 (All those simultaneously 2 responded.) 3 MS. WILSON: Any opposed? Motion carries. 4 Officers' reports, president's report. 5 I did send a letter to HOPE. They have a 6 matching grant again this year, and they just 7 needed permission from us to say that part of 8 their funds could be used to match a grant for 9 domestic violence, in-house care. So that's 10 that. 11 Newspaper article, June is Village of 12 Progress and July is HOPE. So, hey, that's a 13 good one. 14 Report from Dorothy Bowers regarding the 15 agency newsletter. 16 MS. BOWERS: Nothing to report on that. 17 MS. WILSON: Report from Dorothy Bowers 18 regarding the meeting of Shining Star. 19 MS. BOWERS: We haven't had a meeting 20 since the last time I was here, but we do have a 21 meeting towards the end of this month. 22 MS. WILSON: Thank you. Report from 23 Dorothy, Community that Cares. 24 MS. BOWERS: We had our meeting yesterday In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 7</p> <p>1 that we fund and ask them to do the same thing, 2 so we could see how our perceptions compare with 3 the agencies' perceptions. We could also go 4 back to some of the stakeholders who were 5 interviewed, to generate this list, whether 6 that's the state's attorney, the sheriff, the 7 counselors, police chief, fire chief and -- so 8 now we're gathering even more information. 9 Short of doing any of that, we could 10 simply use this list to consider the proposals 11 in terms of, did some of the unmet needs get 12 addressed, and, you know, Tracy and I would know 13 which ones -- for example, Brion had raised, and 14 we might ask, how do those needs fit in with the 15 proposal that you've made or is there some 16 additional recommendation at this point in terms 17 of how we might proceed. 18 So if it's okay, I would like to throw 19 that open for just a little bit of discussion, 20 in terms of the Board members' thoughts on how 21 to proceed with this. So these are the items. 22 we -- we know that there's perception of a gap. 23 How do we proceed now? 24 MS. BOWERS: Nick, I think my suggestion In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 6</p> <p>1 afternoon, and there's a lot of organizations 2 that are still having financial issues due to 3 the budget impasse. 4 MS. WILSON: Thank you. 5 Report from Nick Head on the Gap Matrix. 6 MR. HEAD: I think that Cecilia sent out 7 to you all the list of the mental health needs 8 that we identified in the course of the 9 interviews that Tracy and I did and so the 10 question becomes now what -- what do we do with 11 that list and -- pass that around. 12 So those items were numbered 1 through 30 13 without any ranking or priority implied. So how 14 do we make this list of needs useful to us as a 15 Board? And I'd like your thoughts on this. 16 One, would be to rank the items 1 through 17 7 in terms of their urgency and in terms of 18 their importance and then, you know, further 19 rank them with the product of those two. So 20 that we get some sense of how urgent or 21 important the needs were, and we could do that 22 several ways. We could certainly begin with the 23 Board and clarify our perceptions of urgency and 24 need. Then we could also go to the agencies In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 8</p> <p>1 would be, as I totally agree with you on having 2 the agencies complete this as well as the Board 3 members. Maybe at our last meeting for the 4 funding hearings everybody could bring back 5 their forms and have it marked, so that they 6 know what the urgency is for things that are on 7 these lists. 8 MR. HEAD: Right. I would be happy to 9 compile that, both in terms of the numerical 10 ranking and break them out. 11 MS. BOWERS: Sure. 12 MR. HEAD: And then do some comparison 13 with -- with perceptions there. I could do that 14 certainly by email if folks wanted to do that by 15 email, and then just send it back to me. I 16 could do that as well. I like that idea. Any 17 other thoughts? 18 MS. WILSON: I think that I'm going to be 19 using it for the presentation to the County 20 Board. Of course, I can't do the whole thing. 21 MR. HEAD: Yeah. 22 MS. WILSON: Just tell them that there are 23 gaps and identify them. These are gaps, right? 24 MR. HEAD: Yeah. These are things where In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 9</p> <p>1 there was -- the issue was raised in our</p> <p>2 interviews that there was a gap there.</p> <p>3 MS. WILSON: All right. And I don't know</p> <p>4 if -- I don't know that we want to share this</p> <p>5 with the whole County Board. I know -- how do</p> <p>6 you think they would feel about it, Dorothy?</p> <p>7 MS. BOWERS: I think that they would be</p> <p>8 receptive of it, but don't think that they would</p> <p>9 do anything with it.</p> <p>10 MS. WILSON: Okay. Do you think they</p> <p>11 would read it?</p> <p>12 MS. BOWERS: Probably not.</p> <p>13 They don't read the newsletter. Why would</p> <p>14 they read this?</p> <p>15 MS. WILSON: Okay.</p> <p>16 I'm going to use it for that. I know that</p> <p>17 part of our mission statement is to have this.</p> <p>18 MR. HEAD: Uh-huh.</p> <p>19 MS. WILSON: And the mission statement</p> <p>20 doesn't say what to do with it.</p> <p>21 MR. HEAD: Right.</p> <p>22 MS. WILSON: So it's pretty open as to</p> <p>23 what we want to do with it. Can we take it</p> <p>24 home, read it, and let's do our rating. I'm</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 11</p> <p>1 MS. STEPHENITCH: The Rockford sexual --</p> <p>2 THE REPORTER: Excuse me. I don't have</p> <p>3 your name.</p> <p>4 MS. ZIMMERMAN: Amy.</p> <p>5 MS. STEPHENITCH: Amy.</p> <p>6 MS. BOWERS: They were in five different</p> <p>7 schools here in Ogle County, and they're no</p> <p>8 longer going to be able to do that because of</p> <p>9 funding.</p> <p>10 MS. WILSON: Okay. So I think I'm still</p> <p>11 not quite clear. When you say sexual assaults</p> <p>12 in the schools, are you talking about Rockford</p> <p>13 sexual assault training or somebody that's</p> <p>14 training or are you talking about that there are</p> <p>15 actual sexual assaults going on in the schools?</p> <p>16 MS. BOWERS: There are many sexual</p> <p>17 assaults going on in the schools in Ogle County</p> <p>18 and they -- like I said, the counselors had been</p> <p>19 going into the schools, and they're no longer</p> <p>20 going to be able to do that.</p> <p>21 MR. HEAD: So that would be another item.</p> <p>22 MS. BOWERS: That would be another item.</p> <p>23 MR. HARP: I guess, I would hope that --</p> <p>24 you know, we are supposed to be advocates, and</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 10</p> <p>1 going to make a couple of copies, so that I can</p> <p>2 do ratings and still have a clean copy.</p> <p>3 MR. HEAD: I think I've got extra copies</p> <p>4 here today.</p> <p>5 MS. WILSON: That would be good.</p> <p>6 Okay. And -- you know, maybe each of us</p> <p>7 can kind of think about what would be possible</p> <p>8 to do with it.</p> <p>9 MS. BOWERS: I think I'm going to throw a</p> <p>10 wrench into this, too.</p> <p>11 Yesterday at the Community that Cares</p> <p>12 meeting, sexual assault has -- has been very</p> <p>13 active in Ogle County and in the schools with</p> <p>14 the kids and as of --</p> <p>15 MS. WILSON: Wait a minute. Are you</p> <p>16 talking about actual sexual assaults or</p> <p>17 trainings?</p> <p>18 MS. BOWERS: Sexual assault.</p> <p>19 MS. WILSON: Actual sexual assaults being</p> <p>20 perpetrated in the schools?</p> <p>21 MS. BOWERS: Correct.</p> <p>22 MS. WILSON: Oh, my gosh.</p> <p>23 MS. BOWERS: And they've closed their</p> <p>24 programs for Ogle County.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 12</p> <p>1 somehow this information in some form might</p> <p>2 actually get out to the public someday, and, I</p> <p>3 know, that's -- you know, that's brought with</p> <p>4 difficulties, but I think when we get to that</p> <p>5 stage, we also need to be thinking what we're</p> <p>6 doing well right now and be able to present that</p> <p>7 as part of the whole package. It's just taking</p> <p>8 it -- you build on strengths.</p> <p>9 MR. HEAD: Yeah.</p> <p>10 MR. HARP: And also I think you get a more</p> <p>11 receptive audience, too.</p> <p>12 MS. STEPHENITCH: And that's a good point,</p> <p>13 and the benefits of the 708 and how we -- you</p> <p>14 know, we know that there's counties that don't</p> <p>15 have 708. The benefits that the funding goes to</p> <p>16 our agencies and what we're getting out of that</p> <p>17 should be reported. I agree with Lowell.</p> <p>18 MR. HARP: Okay. We're good.</p> <p>19 MS. ZIMMERMAN: I was just wondering,</p> <p>20 Nick, if you send me that, and then I send it to</p> <p>21 everyone, they could email back to you filled</p> <p>22 out, right?</p> <p>23 MR. HEAD: Sure. Yeah.</p> <p>24 MR. HARP: You save a lot of time.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 13</p> <p>1 MR. HEAD: Yeah. Yeah. Very good.</p> <p>2 MS. ZIMMERMAN: Wouldn't that be --</p> <p>3 MR. HEAD: That would be great.</p> <p>4 MS. ZIMMERMAN: -- a better way?</p> <p>5 MR. HEAD: That would be great.</p> <p>6 MR. BROOKS: Can I make an offer?</p> <p>7 So a month or two ago I wrote a letter to</p> <p>8 the editor thanking people for their help with</p> <p>9 our Village Attendance Grant Program, and Sherri</p> <p>10 was talking to a couple of the papers and it --</p> <p>11 was it one or two of them said, well, how would</p> <p>12 you like to be a guest columnist? So I turned</p> <p>13 the thank you note into a guest column, and then</p> <p>14 I thought, what have I got myself into? Now I</p> <p>15 got to figure out a topic every month, but, you</p> <p>16 know, I would -- I would be happy to be kind of</p> <p>17 the voice for mental health issues in the</p> <p>18 county. I could write a guest column, and I</p> <p>19 could talk about sexual assaults in the school</p> <p>20 and the lack of counseling or I could talk about</p> <p>21 transportation needs for those -- I can't solve</p> <p>22 the issues, but at least I could raise them. It</p> <p>23 would be a way in which we could raise</p> <p>24 awareness.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 15</p> <p>1 was thinking was using maybe SurveyMonkey or</p> <p>2 something like that, and you send a list of</p> <p>3 things and some questions and maybe sending it</p> <p>4 to each of the building principals to find out</p> <p>5 how many students have been psychiatrically</p> <p>6 hospitalized within their school because that</p> <p>7 number is going up and up. It's incredible just</p> <p>8 even in one building how many hospitalizations</p> <p>9 occur each year. So if we could -- if the</p> <p>10 principals would give us that feedback.</p> <p>11 MS. BOWERS: And there's not that many</p> <p>12 beds available.</p> <p>13 MS. STEPHENITCH: Exactly. And students</p> <p>14 just yesterday -- I heard of a student getting</p> <p>15 turned away in multiple facilities, and I don't</p> <p>16 know why. So there's -- in one, because there</p> <p>17 wasn't a bed but other reasons, too, and I don't</p> <p>18 know why. It was somebody providing me the</p> <p>19 information, like, second- or thirdhand.</p> <p>20 MS. BOWERS: Most of the psychiatric beds</p> <p>21 are going to Chicago right now.</p> <p>22 MS. DETER: That's what I was going to</p> <p>23 ask.</p> <p>24 MS. BOWERS: The Chicago area.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 14</p> <p>1 MR. HEAD: Could we work on that together?</p> <p>2 MR. BROOKS: Yeah. That's what I --</p> <p>3 that's what I'm suggesting.</p> <p>4 MR. HEAD: Okay.</p> <p>5 MS. STEPHENITCH: And I would be able to</p> <p>6 contribute to that.</p> <p>7 MR. BROOKS: You guys have a lot of ideas</p> <p>8 out there. So you could be my resource to help</p> <p>9 me write some of these articles.</p> <p>10 MR. HEAD: That's good.</p> <p>11 MS. WILSON: This sounds like a win-win</p> <p>12 situation. That's good.</p> <p>13 MR. BROOKS: Because I don't want it to be</p> <p>14 just, like, the Village of Progress every time.</p> <p>15 MS. WILSON: Thank you so much, Brion.</p> <p>16 That's wonderful.</p> <p>17 MR. HEAD: These are great ideas. Anyone</p> <p>18 else? Amy, we were looking at hospitalizations,</p> <p>19 and how many students in the county actually</p> <p>20 were hospitalized with mental health needs, and</p> <p>21 you were going to go back to your counselors and</p> <p>22 psychologists to try and get some numbers. I</p> <p>23 know that's a tough task.</p> <p>24 MS. STEPHENITCH: It's doable. So what I</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 16</p> <p>1 MS. DETER: There is not -- that's another</p> <p>2 thing to look at. There is not enough beds or</p> <p>3 not even facilities to treat any service around</p> <p>4 here, if I'm not right. Does Dixon still have a</p> <p>5 psych unit?</p> <p>6 MS. BOWERS: Yes, they do.</p> <p>7 MS. DETER: But I mean, that's just --</p> <p>8 MS. BOWERS: But they're limited on beds.</p> <p>9 MS. DETER: And I know in Rockford --</p> <p>10 MS. STEPHENITCH: Swedish American and --</p> <p>11 MS. DETER: Does Rosecrance?</p> <p>12 MS. BIECHE: Rosecrance only -- their</p> <p>13 in-patient only does substance abuse.</p> <p>14 MS. DETER: Okay.</p> <p>15 MS. STEPHENITCH: Yeah. Alexian Brothers</p> <p>16 in Streamwood, those are common ones that</p> <p>17 kids --</p> <p>18 MS. DETER: Okay. Because I was going to</p> <p>19 say. From what I understand there is not</p> <p>20 enough -- there's a need but not enough --</p> <p>21 MR. HEAD: Well, a second issue that was</p> <p>22 raised to me is, that sometimes when students</p> <p>23 are hospitalized for mental health reasons, they</p> <p>24 end up dropping out of school because of time</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

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<p>1 missed.</p> <p>2 MS. BIECHE: Yes.</p> <p>3 MR. HEAD: So that not only impacts their</p> <p>4 ability to continue to learn. It sets them back</p> <p>5 a whole year in terms of their -- you know,</p> <p>6 their socialization and their growth and</p> <p>7 development. So it's a pretty serious issue.</p> <p>8 So I would love to get that information.</p> <p>9 MS. STEPHENITCH: Who raised that issue,</p> <p>10 can I ask, about them not returning to school?</p> <p>11 Because I haven't seen that happen.</p> <p>12 MR. HEAD: They told me that in</p> <p>13 confidence.</p> <p>14 MS. STEPHENITCH: Okay. With school</p> <p>15 staff?</p> <p>16 MR. HEAD: Yeah. Yes.</p> <p>17 MS. DETER: See, I have heard that also.</p> <p>18 Now, that I'm subbing in different schools.</p> <p>19 MR. HEAD: It was actually a constituent.</p> <p>20 It was actually a citizen.</p> <p>21 MS. DETER: Because my problem is, that</p> <p>22 when these kids do -- I remember when I used to</p> <p>23 work in Whiteside County that if they're away --</p> <p>24 especially, like, at a school, like Thome or</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p>1 number of middle school kids that were using</p> <p>2 inhalents, which</p> <p>3 is -- that's a whole different category than</p> <p>4 smoking marijuana or drinking because that</p> <p>5 results in permanent nervous system damage.</p> <p>6 So I -- I took this from her slides and</p> <p>7 typed this up because it does present a very</p> <p>8 compelling picture of Ogle County and a certain</p> <p>9 percentage of the county that are at risk of</p> <p>10 being marginalized either by income or</p> <p>11 disability or other minority status. So just as</p> <p>12 background to go with this, in terms of helping</p> <p>13 to kind of get your sense of priorities, and I</p> <p>14 didn't expect that this was going to be read</p> <p>15 now. I just brought this as background</p> <p>16 information.</p> <p>17 MS. WILSON: Thank you so much, Nick, for</p> <p>18 this packet.</p> <p>19 MR. HEAD: Well, thank you. I'm happy to</p> <p>20 do it.</p> <p>21 MS. BOWERS: And I also did recommend the</p> <p>22 sexual assault to apply for 708 funds for next</p> <p>23 year.</p> <p>24 MS. WILSON: Good.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
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<p>1 Chana, when they're away, what happens? I ask</p> <p>2 well, what about their homework? What about</p> <p>3 that?</p> <p>4 MS. STEPHENITCH: They do have education</p> <p>5 in the hospital though. There is a component of</p> <p>6 that and our teams -- the teams that I'm</p> <p>7 familiar working with help -- we integrate or we</p> <p>8 try to do phone conferences and staffings to</p> <p>9 get -- when the kids return to school.</p> <p>10 MR. HEAD: Since I -- there's opportunity</p> <p>11 there and that doesn't always happen.</p> <p>12 MS. DETER: Yeah. See, I always --</p> <p>13 MS. STEPHENITCH: Always --</p> <p>14 MR. HEAD: The other thing -- probably one</p> <p>15 of the most impactful things that had --</p> <p>16 happened for me and for Tracy was getting the</p> <p>17 information from Cindy Bauling at the Public</p> <p>18 Health Department, looking at the demographic</p> <p>19 information with the county and I'd like to pass</p> <p>20 that on because she -- there was some statistics</p> <p>21 in there in terms of the increased incidents of</p> <p>22 suicides in the county, the early problems with</p> <p>23 substance abuse and alcohol use in the county.</p> <p>24 One of the things that really struck me was the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p>1 MR. HEAD: And that's where -- I think</p> <p>2 this is still kind of in motion and dynamic, but</p> <p>3 I'll try to wrap this up, so it can be useful to</p> <p>4 the Board.</p> <p>5 MS. WILSON: Okay. Thank you. Now, I</p> <p>6 don't like being kind of a bottom-line girl, but</p> <p>7 let me -- maybe this will -- this will help put</p> <p>8 this into context for me. If I had an extra</p> <p>9 500-grand for the 708 Board, where would it go?</p> <p>10 So if you want to think of it that way and rate</p> <p>11 it, you know, \$1,000 for these guys. \$2,000 for</p> <p>12 this, and just to look at it in that way, and</p> <p>13 possibly -- for me anyway, that will help me</p> <p>14 say, you know, I got 500-grand and I want to</p> <p>15 spend it this way.</p> <p>16 MR. HEAD: I think that's a useful</p> <p>17 perspective, and, too, there are some needs that</p> <p>18 aren't necessarily going to be met by financial</p> <p>19 resources that could be met by volunteers --</p> <p>20 MS. WILSON: Okay.</p> <p>21 MR. HEAD: -- or people in the community.</p> <p>22 Clergy, for example, or church members.</p> <p>23 MS. WILSON: Okay. Thank you.</p> <p>24 MR. HEAD: You're welcome.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 21</p> <p>1 MS. STEPHENITCH: So our action item on 2 this is that we are going to rate it via email? 3 MR. HEAD: Uh-huh. 4 MS. STEPHENITCH: And send it to Nick? 5 MR. HEAD: Yes. Send it back to me. 6 MS. STEPHENITCH: Just straight to you? 7 MS. ZIMMERMAN: That's fine. 8 MR. HEAD: Yeah. 9 MS. STEPHENITCH: Okay. 10 MS. WILSON: Great. All right. 11 Unfinished Business, Crisis in Caring, any new 12 viewings? 13 MS. STEPHENITCH: I picked up a DVD for a 14 possible viewing at Oregon High School for a 15 classroom, a teacher, who's going to review it 16 and see if it's appropriate for her classroom 17 and working on some -- 18 MS. WILSON: Thank you. Okay. 19 Presentation to the Ogle County Board on 20 May 17th at 5:30 p.m. I'm working on something 21 to say. I would very much welcome people's 22 ideas, comments. You had a great idea, building 23 upon the 708 strengths. I'm going to try and 24 chalk it up -- but I don't know if I could do In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 23</p> <p>1 third floor. 2 MS. STEPHENITCH: Third floor. 3 MS. DETER: I will be down by Galesburg 4 that day. But I will -- after our meeting -- 5 but I'm sure I'll be -- - 6 MS. WILSON: Send your friends. 7 MS. DETER: Yeah. Well, I'm thinking when 8 we come back -- I'm taking my neighbor with me, 9 and I just think we may just swing by here and 10 she can come. 11 MS. WILSON: Okay. It's not here though. 12 MS. BOWERS: And if it weren't a conflict 13 of privacy or any HIPAA laws, I think the people 14 that -- like the Village of Progress focus on in 15 their funding applications, if they could 16 possibly come to those and talk a little bit or 17 present a little bit. I think that would be 18 terrific, too. 19 MS. WILSON: Okay. 20 MS. STEPHENITCH: It's a challenge because 21 we only had five minutes last time. 22 MS. WILSON: Yeah. 23 MS. STEPHENITCH: That -- 24 MS. WILSON: Five minutes is what we have. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 22</p> <p>1 that -- 2 MR. HEAD: I'm happy to sit right behind 3 you. 4 MS. WILSON: I would love it if all of you 5 would come. Bring your friends. Bring clients. 6 Bring whoever. The more people it seems that 7 show up, the more people they know are 8 interested in this. Because 708 -- you know, 9 people that are served for by the 708 Board are 10 kind of invisible. They're below the radar. 11 They're, you know, sometimes ashamed. They -- 12 you know, people in their family don't even want 13 to admit to it. Quite a few years ago, about 14 ten years ago, we did a survey of the County 15 Board and asked them, you know, do you know 16 anybody, and we did get a pretty good return of 17 13. So that was interesting. I don't know if 18 you want to go through that again? I do have 19 the old form, I just found it and -- but -- 20 okay. So let's just, you know, be there. Bring 21 your friends. 22 MS. STEPHENITCH: That's at the old 23 courthouse? 24 MS. WILSON: The old courthouse on the In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 24</p> <p>1 MS. STEPHENITCH: -- seems so short. 2 MS. WILSON: Yeah. It is. 3 MS. ZIMMERMAN: We can push it a little 4 longer. 5 MS. WILSON: Yeah. Yeah. We've pushed it 6 a little in the past, so but -- but it's got to 7 be interesting or else they go -- 8 MS. BOWERS: Yep. 9 MS. WILSON: So -- all right. Good. If 10 you have ideas for what you would like to 11 present, please, email me or call me. Like I 12 was telling Cecilia, I do not have the Internet 13 at home. So when I see my email, is usually 14 Thursday and Tuesday, and that's all that I see, 15 and I just scan through it, and if I see 16 something that says 708, I read it, and if I 17 don't see it says 708, I might not read 18 anything. I just delete everything. So let me 19 know. I'm really interested. 20 Okay. Pegasus funds to be discussed with 21 possible action. 22 MS. BOWERS: I -- 23 MR. SIGLER: I did speak with -- 24 MS. BOWERS: Go ahead. In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 25</p> <p>1 MR. SIGLER: Please, go ahead, ma'am.</p> <p>2 MS. BOWERS: No. Go ahead.</p> <p>3 MR. SIGLER: I did speak with the director</p> <p>4 yesterday afternoon for about an hour, hour and</p> <p>5 a half. They're still in a period of</p> <p>6 transition. She assured me at the end of this</p> <p>7 year there is no request from them for funding,</p> <p>8 but next year they may be reconsidering. They</p> <p>9 just hired an administrator. A new director is</p> <p>10 yet to be appointed -- not director -- yeah, new</p> <p>11 director locally is yet to be appointed, and</p> <p>12 they feel they're getting things in order. I do</p> <p>13 know the village sent a group over there</p> <p>14 yesterday morning, if I'm not mistaken?</p> <p>15 MR. BROOKS: They were turned away.</p> <p>16 MR. SIGLER: Pardon, sir?</p> <p>17 MR. BROOKS: They were turned away.</p> <p>18 MR. SIGLER: They were turned away? Oh,</p> <p>19 my goodness.</p> <p>20 MR. BROOKS: They said we didn't have the</p> <p>21 paperwork for the -- they never told us we had</p> <p>22 to fill out the paperwork.</p> <p>23 MR. SIGLER: Is that right?</p> <p>24 MR. BROOKS: They were very cold to our</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 27</p> <p>1 was heartbroken that she -- what she saw happen</p> <p>2 to the agency that she established and I don't</p> <p>3 want to say clean house -- that's a crude term</p> <p>4 to use, but she wants new life brought over</p> <p>5 there, and maybe that's what we ran into. I</p> <p>6 mean, maybe that's what the village ran into</p> <p>7 yesterday. I was quite encouraged by her. In</p> <p>8 fact, I said, make sure you get an application</p> <p>9 in next year. If it's what you've done in the</p> <p>10 past, I'll be happy to advocate for you.</p> <p>11 Absolutely. I'm sorry, Dorothy, please go</p> <p>12 ahead, ma'am.</p> <p>13 MS. BOWERS: Now, I forgot what I was</p> <p>14 going to say. Oh, Pegasus funds. I still think</p> <p>15 we should hold on to them till the funding</p> <p>16 hearing.</p> <p>17 MS. DETER: Yep.</p> <p>18 MS. WILSON: Okay. All right. Do we need</p> <p>19 to vote on that?</p> <p>20 MS. ZIMMERMAN: No.</p> <p>21 MS. WILSON: Okay. Great. Contact County</p> <p>22 Board regarding prevention funds.</p> <p>23 MS. ZIMMERMAN: That's what we just said</p> <p>24 last month --</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 26</p> <p>1 people. It was really -- I wasn't there but the</p> <p>2 report I had was very disappointing. So it will</p> <p>3 be another week or two before we can get back</p> <p>4 because now they gave us the paperwork, we got</p> <p>5 to get it filled out. So it was not a good</p> <p>6 experience. It wasn't like last year.</p> <p>7 MR. SIGLER: This was not a local I spoke</p> <p>8 to. This was the original founder of Pegasus.</p> <p>9 She seemed quite enthusiastic about getting it</p> <p>10 up and running again. With her -- her comment</p> <p>11 was with the right people, Bill, so we can make</p> <p>12 sure that we're servicing the community and not</p> <p>13 only -- she was very high on the military. My</p> <p>14 youngest daughter is a DAV, a Disabled American</p> <p>15 Vet. Well, you wouldn't know, she got a crushed</p> <p>16 hand -- but she would like us and anyone else</p> <p>17 who has someone in the military, who can utilize</p> <p>18 their services to make sure that they are</p> <p>19 available for them, and if you go online, you'll</p> <p>20 see a survey -- not a survey, but they have</p> <p>21 their homepage and who you can contact or you</p> <p>22 can submit your name for consideration. I was</p> <p>23 quite impressed with this lady. I believe she</p> <p>24 lives up in Byron, if I'm not mistaken and she</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 28</p> <p>1 MR. HEAD: Oh, what I was proposing last</p> <p>2 month was that the County Board somehow help</p> <p>3 agencies during this difficult financial</p> <p>4 transition time, and I had a sense of urgency</p> <p>5 about that based on the increased number of</p> <p>6 suicides in the schools, based on some of the</p> <p>7 gaps in terms of medication availability, that's</p> <p>8 coming up for Sinnissippi clients, based on the</p> <p>9 increased number of hospitalizations that are</p> <p>10 going on in the county. There's just a lot of</p> <p>11 unmet need and for these agencies to go as long</p> <p>12 as they have, this made it very difficult for</p> <p>13 them to meet their mission. So -- and I don't</p> <p>14 know how to do this.</p> <p>15 MS. BOWERS: I already did.</p> <p>16 MR. HEAD: Yes.</p> <p>17 MS. BOWERS: I talked to the chairman of</p> <p>18 the finance committee for the County Board, and</p> <p>19 I explained to him about the budgets and how</p> <p>20 people were, you know, being laid off and, you</p> <p>21 know, programs being cut and all that. What he</p> <p>22 told me was that any group that felt that they</p> <p>23 needed extra funds, they needed to come to the</p> <p>24 finance committee and present whatever, you</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 29</p> <p>1 know, their budget or whatever things that have 2 been cut, but they have to guarantee that 3 they'll pay it back. 4 MR. HEAD: Sure. Yeah. 5 MS. BOWERS: So anybody who -- like, the 6 health department has gone to the finance 7 committee for funding but -- just present your 8 case to them -- 9 MR. HEAD: Okay. 10 MS. BOWERS: -- and they will take it into 11 consideration and -- but they have to be 12 guaranteed that they'll pay it back, and they 13 have to show how they'll be paid back. 14 MR. HEAD: So, if, for example, they were 15 waiting for vouchers to be honored by the State, 16 then the money would be paid back at such time 17 as they were paid by the State? 18 MS. BOWERS: Correct. 19 MR. HEAD: Would we be in a pay-interest 20 kind of situation, where -- or would it just be 21 pay back the money? 22 MS. BOWERS: He didn't say anything about 23 it. I think it's just pay back the money. 24 MR. HEAD: Okay. I think that's big. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 31</p> <p>1 that I sent everybody. 2 MS. BOWERS: He's the one that I spoke 3 with. 4 MS. DETER: Greg Sparrow, right? 5 MS. BOWERS: Yes. 6 MS. ZIMMERMAN: Did you get it? 7 MS. BIECHE: Yes. Yes. It almost looks 8 like a mailing list. 9 MS. ZIMMERMAN: Yeah. Yeah. 10 MS. DETER: It looks like you could -- I 11 said, why is she sending me labels? Because 12 that's what it reminds me of -- 13 MS. BIECHE: Yes. 14 MS. DETER: -- a label. 15 MS. ZIMMERMAN: Those are all the County 16 Board members. 17 MR. HEAD: So we include that in the 18 minutes to go out to -- to the agencies to 19 contact Greg Sparrow -- 20 MS. ZIMMERMAN: I can but I already 21 sent -- 22 MS. EGAN: They don't know who to contact 23 probably. The most recent conversation that 24 they had -- In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 30</p> <p>1 MS. BOWERS: Uh-huh. 2 MR. HEAD: I think that's very big. 3 MS. WILSON: All right. Okay. So we need 4 to get the word out to the agencies that they 5 need to contact the finance committee. Would 6 these be documents that they could use 7 to give to them -- 8 MS. BOWERS: I'm sure that that would be 9 significant help. 10 MS. WILSON: Okay. Since they already 11 have spent all this time making them, get some 12 more use out of them. 13 How are we going to contact the agencies? 14 Are you going to -- 15 MS. ZIMMERMAN: I send everybody a list of 16 all the County Board members. 17 MS. BOWERS: What are you talking about? 18 MS. WILSON: Well, the -- what -- 19 MS. BOWERS: Greg Sparrow is the one that 20 they need to talk to. 21 MS. DETER: Who? 22 MS. BOWERS: Greg Sparrow. 23 MS. ZIMMERMAN: He's the finance 24 committee, chairman. It should be on the list In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 32</p> <p>1 MS. ZIMMERMAN: I'll make a separate 2 email. 3 MR. HEAD: Okay. Yeah. 4 MS. WILSON: All right. Agencies to 5 contact County Board members to visit their 6 agency. That was a suggestion that was put out. 7 MS. ZIMMERMAN: That's why I sent the list 8 to everybody. 9 MS. WILSON: Okay. So -- and to all the 10 agencies, right? 11 MS. ZIMMERMAN: Uh-huh. 12 MS. STEPHENITCH: That would be worth 13 mentioning at the presentation. 14 MS. WILSON: Okay. 15 MS. STEPHENITCH: In person. 16 MS. WILSON: Okay. 17 MS. STEPHENITCH: And the public. 18 MR. HEAD: Uh-huh. 19 MS. WILSON: All right. I got stars by 20 those. 21 All right. Now, one thing that I wanted 22 to say, how many of you Board members were here 23 last year for the hearings? 24 MR. SIGLER: Bill Sigler. In Totidem Verbis, LLC (ITV)</p>

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<p>1 MR. HARP: Lowell Harp. 2 MR. SCHIER: Dave Schier. 3 MS. DETER: Vicki Deter. 4 MS. STEPHENITCH: Amy Stephenitch. 5 MS. BOWERS: Dorothy Bowers. 6 MS. WILSON: Okay. So -- and Kathe as 7 well. 8 Here's what I'm getting at, is, we're 9 going to have to have elections soon. All of 10 the people who just gave their name are 11 qualified to be on the executive board of this 12 committee. I've been president for a long time, 13 and I am getting weary. I am willing to help 14 anyone who would like to step up to that job, to 15 do the job, but, you know, I feel like maybe a 16 different point of view, you know, sitting in 17 this chair would be good, at least for awhile, 18 for a few years, forever. So think about that 19 when we -- when it comes time to nominate people 20 for it. There is more than just me. You know, 21 hopefully someone else is willing to do that. 22 Okay. Thank you. 23 All right. New business. Village of 24 Progress. In Totidem Verbis, LLC (ITV)</p>	<p>1 MS. WILSON: Or her professor. 2 MR. HARP: Okay. Good. And there's no 3 procedures we have to go through? 4 MS. BOWERS: No. 5 MR. HARP: No forms to fill out? 6 MS. BOWERS: No. These meetings are 7 posted. 8 MS. STEPHENITCH: And I assume that's 9 because the applications don't have client's 10 name, is that -- 11 MR. HARP: Yeah. 12 MS. WILSON: And the other thing, ask your 13 granddaughter if she wants to be on this Board. 14 It would be nice to have an accountant on 15 this Board. 16 MS. STEPHENITCH: Yes, it would. 17 MR. HARP: I'll ask her. 18 MS. DETER: She's probably moving, isn't 19 she? 20 MR. HARP: Yeah. 21 MS. DETER: I figured that with the 22 master's. 23 MS. WILSON: All right. 24 MR. SIGLER: I think it has to be brought In Totidem Verbis, LLC (ITV)</p>
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<p>1 MR. SIGLER: Go ahead. 2 MR. HARP: Okay. Well, I just have a 3 question about whether or not there are any 4 confidentiality issues regarding these 5 applications that we receive, and I'll tell you 6 the reason why. 7 MS. WILSON: Uh-huh. 8 MR. HARP: I've been going over the 9 financial statements, starting with the Village 10 of Progress, and totally overwhelmed. It just 11 so happens my granddaughter, who lives with us, 12 will graduate in January with a master's degree 13 in accounting, tax accounting, and she has a 14 professor who teaches governmental and nonprofit 15 tax accounting, and they are potential resources 16 for me, but are there any procedures, any 17 consideration that I would have if I were to 18 consult with them and ask them what these things 19 mean? 20 MS. BOWERS: These are all open meetings. 21 MR. HARP: I assumed so. 22 MS. DETER: Like, he can ask his 23 granddaughter anything. 24 MS. BOWERS: Absolutely. In Totidem Verbis, LLC (ITV)</p>	<p>1 up now. It has to do with transferring funds 2 from one board to another board. 3 Specifically -- and let me be very open about 4 this. I want to at least get it on the agenda 5 for next time and that is transferring funds 6 from the 708 Board to the County Board for 7 funding its agencies. That it has to establish 8 under state law or it chooses to establish. Can 9 we do that legally? I have a question on that. 10 I happen to think very highly of our Mental 11 Health Board in this county. I see the work 12 they do at the village. I see the work they do 13 for my family, but if we're going contrary to 14 what the law is -- and let me read this to you, 15 if I may take a moment, please. 16 I brought it along with me, and I think 17 there's an easy way to clear this up and that's 18 to meet with our state's attorney, and if he 19 doesn't want to render it, then we have to go 20 down state and that would be going down to Lisa 21 Madigan, and I don't think we want Lisa coming 22 to Ogle County to render a decision for us. 23 MR. SCHIER: No. 24 MR. SIGLER: The Board may arrange for In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 37</p> <p>1 intergovernmental agreements or 2 intragovernmental agreements or both for the 3 rendition of services and the operation of 4 facilities by other agencies or departments of 5 that governmental unit. 6 What it's saying very clearly, in my 7 humble opinion is -- and I'm not an attorney, 8 but I do this weekly. Is that we're not talking 9 about the normal founding requests that a 10 governmental agency would make to us, such as 11 from the board or one of the board -- one of the 12 board agencies that they establish. I believe 13 that we have to meet with them and then sign an 14 interagency agreement for funding for them as 15 opposed to just granting them their request when 16 they bring the packet to us, like the Village of 17 Progress has done. 18 MS. WILSON: Okay. 19 MR. SIGLER: Well, you say, What's the 20 problem there? The problem is, if somebody 21 questions it and we're halfway through the year 22 and a Court says, reverse yourselves, we want 23 all the money back. You have to reimburse it. 24 That would be devastating on any type of agency In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 39</p> <p>1 or is there something special that we have to 2 follow with request to a County Board agency? 3 They're talking in this particular -- this 4 is law. They're talking very specifically that 5 we have to enter into an interagency agreement, 6 which is different, completely different from 7 what we're doing here with the agencies. 8 MR. BROOKS: So you're saying that you may 9 have to -- 708 Board may have to treat 10 tax-funded agencies differently than it treats 11 nonprofits? 12 MR. SIGLER: Absolutely. I just want to 13 clear that up. To my knowledge, unless you're 14 aware of something in the past, I've only been 15 on this Board three years, that you handle it in 16 this manner and you have a decision by your 17 local state's attorney somewhere in your files 18 that what we do is, we open the -- we open 19 ourselves and the agencies that we service, 20 specifically governmental agencies, that could 21 be harmed by this. I think it's important that 22 we move on this and move on it quickly. 23 MR. SCHIER: I think -- are you going to 24 go to Eric? In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 38</p> <p>1 that we service, including the Board of Health 2 for Ogle County. 3 MS. WILSON: Okay. 4 MR. SIGLER: I think what we should be 5 doing is sitting down with the state's attorney. 6 It's his responsibility to give us -- or render 7 a decision for us concerning items such as this, 8 and find out are we going down the right track. 9 I have mixed emotions on it. I say just let it 10 go, but if you go for six months and somebody 11 questions it, and then they reverse us, and they 12 say pay it all back, that would really be a -- 13 that would be a devastating impact upon our 14 health department. 15 MR. HEAD: Bill, would you be willing to 16 talk with the county attorney to get 17 clarification? 18 MR. SIGLER: I certainly would, but I 19 would like somebody else to come with me. 20 Dorothy, if you would like to come with me, I 21 would happy to have you sit down. And it's a 22 simple question: Are we going the right -- are 23 we following the right track and normal request 24 for funding as we would with an outside agency In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 40</p> <p>1 MR. SIGLER: Pardon? 2 MR. SCHIER: You're going to go see Eric 3 Morrow? 4 MR. SIGLER: I would probably go over 5 there right when this meeting is over and ask 6 for an appointment, and ask him if he would see 7 me, and what's his earliest convenience. 8 MR. SCHIER: And I -- 9 MR. SIGLER: And then give him a copy of 10 the law, so we're not playing gotcha -- 11 MR. SCHIER: Well, I think he's going to 12 find some easy -- I think he's going to make 13 this easy for you. I really do. He's going to 14 have some ideas that -- that -- 15 MR. SIGLER: I hope so. If he reduces it 16 to writing and gives it to us, then it's called 17 in business CYA, and we've got something legally 18 that we're moving forward with. That doesn't 19 mean to say it can't be overwritten by 20 a -- someone out of Springfield. 21 MR. SCHIER: Oh -- 22 MR. SIGLER: At least locally, we have a 23 decision that's clearly precise, and we can act 24 upon it. In Totidem Verbis, LLC (ITV)</p>

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<p>1 MS. WILSON: Are you willing to go with 2 him? 3 MR. SCHIER: Yeah, I'll go with. 4 MS. WILSON: That would be wonderful. 5 MR. SIGLER: Would you like to go with? 6 MS. BOWERS: Sure. 7 MR. SCHIER: I think he -- 8 MR. SIGLER: Okay. I don't think it's a 9 big -- I was going to go by today and just ask 10 if there is a time that we might come by and sit 11 down -- 12 MR. SCHIER: Sure. 13 MR. SIGLER: -- with him and discuss this 14 issue. 15 MR. SCHIER: I would be more than happy to 16 do that. 17 MR. SIGLER: And leave a copy of the law 18 with him so he can peruse it, before we arrive, 19 and then get his incite and his thoughts. I 20 hope I'm totally wrong. I hope it's a simple 21 matter. 22 MR. SCHIER: I think -- 23 MR. SIGLER: That's not what I'm doing 24 here. In Totidem Verbis, LLC (ITV)</p>	<p>1 home this morning. Ask for -- is there anything 2 that suits you folks -- well, we're going to 3 have to be available at his convenience, not at 4 ours. I would probably ask if we could tie it 5 in maybe following one of our hearings that 6 we're having over these next two weeks. 7 MS. DETER: That would be good. 8 MS. BOWERS: Not next Tuesday. 9 MR. SIGLER: If he would be willing to see 10 us. 11 MS. BOWERS: Not next Tuesday. 12 MR. SIGLER: Pardon? 13 MS. BOWERS: I have a conflict with next 14 Tuesday. 15 MR. SIGLER: Oh, wait a minute. Tuesday, 16 important thing. I am an apheresis donor. I 17 donated over 200 donations, and when they call 18 me, I have a special type of blood, and that 19 means they're running into problems. I got to 20 be up there at 10 o'clock. So other than 21 Tuesday, ma'am, I'll be happy. 22 MS. BOWERS: Other than Tuesday. 23 MR. SIGLER: Yes, ma'am. Okay. I will 24 stop by. I will give you all -- why don't I In Totidem Verbis, LLC (ITV)</p>
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<p>1 MR. SCHIER: I think he's going to give us 2 a simple answer. I really do. 3 MR. SIGLER: Whatever. I hope it is. 4 MS. DETER: You know, I'd like to go also. 5 MR. SIGLER: Absolutely. Are there any 6 other comments on this? 7 MS. DETER: I just -- I'm -- 8 MS. BOWERS: I know that there are other 9 groups that have interagency agreements, so -- 10 and Bill's right, he could be very well right in 11 saying that they could ask for their money 12 back -- 13 MR. SIGLER: That's right. 14 MS. BOWERS: -- without an agreement. 15 MR. SIGLER: But you know I'm the 16 emotional one on this. I would hate to in any 17 way hurt our County Health Board halfway through 18 a season that we have been issuing funds to them 19 and now they say pay it back. What happens to 20 those folks? What happens to the delivery of 21 services? That's why I bring this up. 22 MS. WILSON: Thank you so much for doing 23 this. 24 MR. SIGLER: I will stop by on the way In Totidem Verbis, LLC (ITV)</p>	<p>1 just contact you and then you can send out an 2 email. 3 MS. ZIMMERMAN: Okay. 4 MR. SIGLER: Thank you. 5 MS. WILSON: Thank you for bringing up 6 that very important point, Bill. 7 MR. SIGLER: Okay. 8 MS. WILSON: Eyes and ears. 9 Okay. You ready? 10 MR. BROOKS: I'm a little concerned. Were 11 agencies really allocated half an hour? 12 MS. WILSON: Generally, an hour. 13 MR. ZIMMERMAN: Talk as long as you need. 14 MR. BROOKS: It's already quarter to. 15 I just wanted to make sure I wasn't -- 16 MS. ZIMMERMAN: You're not going to be -- 17 MR. BROOKS: -- going to be stepping on 18 people's toes. 19 MS. ZIMMERMAN: No. Nope. 20 You're the only one today. You can stay 21 till 9, if you want. 22 MR. BROOKS: Really? 23 Yeah. I can go over this whole thing, 24 which I assume that you guys have already gone In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 45</p> <p>1 over it. I'm not a very big advocate of telling 2 you what you already know or probably should 3 know. 4 I want to -- I do want to start out with a 5 story, which may seem weird, but to me stories 6 motivate me to do things, and I don't know if I 7 mentioned this to you, but when the Special 8 Olympics in 1995 came to America, the World 9 Special Olympics, 7,000 athletes from 150 10 countries came to the United States, and they 11 went to the Yale Bowl, which was the -- as 12 Timothy Shriver said, it was 75 years old. It 13 looked like 150 years old. 14 The biggest athletic event in the world. 15 And they came to the United States and the 16 President -- the President, this is July of '95, 17 was scheduled to give the opening address at the 18 opening ceremony, and the Secret Service was 19 concerned about security. So they had the 20 Clintons way up at the top of the Yale Bowl. 21 Almost out of sight, and the 7,000 Special 22 Olympians came into the field, and as they came 23 in they were each given a disposable camera. 24 Remember the old disposable Kodaks? And there In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 47</p> <p>1 Right? 2 And it's true. Because each of us -- and 3 I did, too, I laughed when I read that. I 4 think, Oh, silly people with disabilities, they 5 don't understand how to operate a camera. 6 Someone has to show them. Shriver's point is, 7 there's a lot of people with disabilities that 8 can teach us, if we take the time to interact 9 with them. 10 That story meant a lot to me because I've 11 learned a lot from growing up with a daughter 12 with disabilities. It's changed the trajectory 13 of my career, and, you know, one of the 14 things -- since I've come to the village, one of 15 my mantras -- as Sherri will attest, is the idea 16 of bringing the village into the community and 17 bringing the community into the village. That's 18 part of why I brought Sherri onboard, to do 19 community development and marketing. Not just 20 to get our name out and say look at how great we 21 are, but to provide opportunities for this 22 interaction, and one of the things that Sherri's 23 been able to do is -- we used to have maybe two, 24 three volunteers every year that came in to do In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 46</p> <p>1 were professional photographers, the press was 2 down on the field, all the Special Olympians are 3 on the field, and Timothy Shriver, who's the 4 head of Special Olympics, tells the story of a 5 press photographer who was on the field, and he 6 saw this group of Special Olympians from Africa, 7 and they had the cameras, and they were looking 8 up at the President as he was speaking, and he 9 noticed they all had the cameras backwards, so 10 the lens was against their nose, and the 11 photographer wasn't sure how well they 12 communicated or how well they understood, and he 13 kind of went over to one of them and nudged them 14 and said, you know, if you -- if you turn the 15 camera around -- showing them, if you turn the 16 camera around, you'll get better pictures, and 17 the Special Olympian, who knew English, and he 18 turned to the photographer, he says, thank you, 19 but you see, the camera works both ways. If you 20 turn it backwards, we can see the President much 21 better. It's like a telescope. 22 So Timothy Shriver's question is, at that 23 precise moment when the Olympian was talking to 24 the photographer, who had the disability? In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 48</p> <p>1 work with our people. Bill's been one of our 2 longest-standing ones, and Sherri has increased 3 that up to about a dozen different volunteers 4 now that come in. In the last year we had over 5 30 high school students come in, and sometimes 6 it's great. Sometimes they come in to, like, 7 paint, and then you have to go back and paint 8 over what they painted, but, I mean, as a 9 general rule, it's been really good. The neat 10 thing about it is our people really get a sense 11 that the community cares about who they are. 12 That they just don't come to the village and 13 they're in their own bubble and lost to the 14 world and the other great thing is -- as I tell 15 high school students when they come, I say, we 16 all have disabilities. You know, we're all 17 broken in different ways. The difference is 18 that the people you're about to meet can't hide 19 it. You know, we can each hide the things that 20 break us, but they can't, and they've learned to 21 be comfortable with the fact that they are who 22 they are, and oftentimes we aren't. 23 So what I'm always trying to do when 24 people come into the village, I try to show that In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 49</p> <p>1 they're not just helping these poor disabled 2 people. They can be recipients of help, too, 3 and you can learn a lot more in life if you're 4 willing to learn from other people than insist 5 on just teaching them. 6 So I just kind of wanted to open with that 7 because to me that is what the village is about. 8 We're trying to show people the camera works 9 both ways. 10 Do you want me to go over some of the -- 11 some of the things here that we've been doing 12 recently or -- 13 MS. WILSON: That's not necessary. If we 14 just want to move on to questions. I think that 15 might be more -- 16 MR. BROOKS: Yeah. That would be fine. 17 MS. DETER: Can I do the first question? 18 MR. BROOKS: Sure. 19 MS. DETER: I'm like a little kid today. 20 Okay. Page -- it would be Exhibit III.2. 21 It would be the page right before it, so -- but 22 it just says that the three major programs are 23 funded, in part, with 708 dollars. As a result 24 of the agreement made in 1969, we are permitted In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 51</p> <p>1 don't think -- as far as I know, and I can check 2 with Bob Glasser (phonetic) about it, I don't 3 think in the history of that, 708 has ever said 4 you can spend this many dollars towards 5 admissions and screening. This much towards 6 regular work and this much -- 7 MS. DETER: Okay. Well, it just was -- 8 MR. BROOKS: If you want to set that 9 precedent, you could, but it's kind of -- it 10 would seem to me rather artificial how you're 11 going to -- I don't know how you fund other 12 agencies. When you get Sinnissippi, do you say, 13 Here's how much you can spend on this particular 14 program or you just give -- 15 MS. DETER: I guess, just -- just for me, 16 I guess, it just kind of didn't sit right. I 17 don't know. I do understand it a little bit 18 better now, but that's the only thing I had 19 really. 20 MR. BROOKS: Yeah. 21 MS. DETER: Oh, one other -- 22 MR. BROOKS: We don't spend it on Village 23 Cleaning Service. I mean -- - 24 MS. DETER: Or not on your steak dinners? In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 50</p> <p>1 to use the funds where the greatest program 2 needs exist. That's -- just how it's worded 3 doesn't kind of hit me right. It's like does 4 that mean -- I know we fund -- oh, does that 5 mean you can pull our money from one thing and 6 use it for something else? That's what I'm 7 looking at. Everybody see that -- 8 MR. HEAD: What page? 9 MS. WILSON: I'm not -- 10 MS. DETER: Oh, 29. Page 29. Sorry. I 11 didn't see the page number. I just guess I read 12 it wrong maybe. I don't know. It just didn't 13 hit me right. Like, oh, does this mean that the 14 money that we give you -- 15 MR. BROOKS: Well, those are our three 16 major programs. 17 MS. DETER: Yeah. 18 MR. BROOKS: And that's what 708 does, is 19 fund the programs. 20 MS. DETER: Right. I know that. But I 21 just -- 22 MR. BROOKS: I don't think 708 in the -- 23 you know, 708 and the Village of Progress kind 24 of came to life at the same time, 1969, and I In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 52</p> <p>1 MR. SIGLER: Steak dinners? 2 MR. BROOKS: No. 3 MR. SIGLER: How about the bowl of soup 4 that I get at lunchtime. 5 MS. DETER: There we go. 6 I'm sorry. I have to be funny today. 7 MS. WILSON: Okay. Are you done? 8 MS. DETER: Yes, I am done. 9 MS. STEPHENITCH: Where would you -- just 10 in looking at that, where is the greatest 11 need? Or is it -- are you able to think about 12 where is the greatest need in the programs or I 13 don't know. All of them are great. 14 MR. BROOKS: The greatest need -- 15 MS. STEPHENITCH: Does one stand out more 16 than another? 17 MR. BROOKS: Okay. So -- assessment -- 18 you know, admission and assessment and 19 evaluation is a one-time thing. Pretty much. 20 So when someone new comes in, we do the 21 evaluation. Regular work programs is -- work 22 activity and regular work. When I think of work 23 activity, I think of developmental training. In 24 the old school, back eight years ago or more, In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 53</p> <p>1 the State divided up the developmental train --</p> <p>2 day training into two sections. Regular</p> <p>3 workshop and DT, developmental training.</p> <p>4 Regular workshops were for people that could</p> <p>5 work the standard seven- or eight-hour day, and</p> <p>6 they get paid. Developmental training were</p> <p>7 people with greater needs and to be able to</p> <p>8 tolerate a regular workday was beyond most of</p> <p>9 their abilities. We still keep that separation,</p> <p>10 it's not as clear as it once was, but we have</p> <p>11 Donna Mattison, who's our program manager.</p> <p>12 She's primarily responsible for developmental</p> <p>13 training tasks. Karen Kereven is primarily</p> <p>14 responsible for production, regular workshop.</p> <p>15 The regular workshop -- for every dollar that</p> <p>16 the regular workshop generates, I think at least</p> <p>17 90 cents of it goes back into the pockets of</p> <p>18 people that we're helping. So Wahl Clipper</p> <p>19 gives us a dollar. We do Wahl Clipper work, 90</p> <p>20 cents of that dollar goes back into the pockets</p> <p>21 of our people or for their benefits. Like</p> <p>22 worker's comp insurance, things like that.</p> <p>23 MS. WILSON: When you say, "your people"</p> <p>24 you're talking about your consumers?</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 55</p> <p>1 makes more sense.</p> <p>2 MR. BROOKS: Did it help you?</p> <p>3 MS. STEPHENITCH: Uh-huh.</p> <p>4 MS. WILSON: Any other questions, Amy?</p> <p>5 MS. STEPHENITCH: No.</p> <p>6 MR. BROOKS: And the Village Cleaning</p> <p>7 Service is designed to generate a revenue, and</p> <p>8 the revenue we hope from the Village Cleaning</p> <p>9 Service offsets the expense of rehab.</p> <p>10 MS. WILSON: Dorothy?</p> <p>11 MS. BOWERS: Oh, you want to go with me?</p> <p>12 On Page 32, Exhibit III.4, you indicated</p> <p>13 that there's going to be a decrease in consumers</p> <p>14 in the next probably fiscal year. Do you see</p> <p>15 this coming from the kids that are graduating</p> <p>16 from school or where do you see this coming</p> <p>17 from? The decrease in consumers.</p> <p>18 MR. BROOKS: I see the decrease in a</p> <p>19 couple things. One, is that the population</p> <p>20 continues to age, so -- and I've talked about</p> <p>21 this before. Like, last year we had one woman</p> <p>22 who turned 90, was it? She's not back anymore.</p> <p>23 Another woman, who's getting older. She's had</p> <p>24 some hip problems, and she's out quite a bit.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 54</p> <p>1 MR. BROOKS: Our clients. Our consumers.</p> <p>2 I'm trying to use consumer less. It just seems</p> <p>3 so strange. The other 10 cents goes into</p> <p>4 helping to pay for the program. It costs us --</p> <p>5 it costs us more to produce the work than the</p> <p>6 money that we get out of it. Does that make</p> <p>7 sense? So 90 cents of it goes back to the -- to</p> <p>8 the clients, but another dollar goes towards</p> <p>9 supervision, keeping the lights on, keeping the</p> <p>10 building heated, all that sort of thing. So we</p> <p>11 don't make money on a regular work program.</p> <p>12 It's designed to train -- to give them</p> <p>13 experience in the work force.</p> <p>14 Having said that, it's the closest thing</p> <p>15 to what we would say pays for itself. The</p> <p>16 highest need would be developmental training.</p> <p>17 That's where we have the most number of -- the</p> <p>18 least number of people per supervisor. It's</p> <p>19 really where the care is the closest, and that's</p> <p>20 where our expense is the greatest, is in the</p> <p>21 developmental training section.</p> <p>22 MS. STEPHENITCH: That makes sense.</p> <p>23 MR. BROOKS: So I answered the question --</p> <p>24 MS. STEPHENITCH: No. Thank you. That</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 56</p> <p>1 So it would decline for that reason. It would</p> <p>2 decline because you don't have -- the County of</p> <p>3 Ogle is not increasing its population. So you</p> <p>4 don't have a lot of new people with disabilities</p> <p>5 coming into the county, and I also think it's</p> <p>6 going to decrease because there's a lot of</p> <p>7 pressure -- and Amy can talk about that.</p> <p>8 There's a lot of pressure being placed on</p> <p>9 special education departments to find placement</p> <p>10 outside of day-training facilities before they</p> <p>11 bring them in. So I think you're going to find</p> <p>12 less people transitioning from special ed into</p> <p>13 day-training. That's made even worse by the</p> <p>14 fact that the State has such a long waiting list</p> <p>15 now. Like I said, it used to work where you</p> <p>16 finish special ed, you turn 22, you go straight</p> <p>17 into a develop -- a day-training program. Well,</p> <p>18 now you turn 22, you go straight onto a waiting</p> <p>19 list, and you can be on the waiting list for</p> <p>20 years and years and years. Well, those are</p> <p>21 people that would have gone and that would have</p> <p>22 helped kept our population the same. That's why</p> <p>23 we do the Attendance Grant Program to help make</p> <p>24 up for some of that. So they can come in and</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 57</p> <p>1 receive services even though they otherwise 2 wouldn't have. 3 MS. BOWERS: Okay. 4 MR. BROOKS: I don't see it as a 5 precipitous drop. I just don't see the program 6 expanding unless the State starts getting its 7 act together. 8 MS. BOWERS: Sherri, my next question is 9 probably for you. On Page 3, you indicated that 10 you have a working relationship with Kishwaukee 11 College. Have you gone beyond that to, like, 12 Sauk Valley College or Highland College? 13 MR. BROOKS: It's called our nursing 14 program. 15 MS. EGAN: Oh, the nursing program is -- I 16 mean, we've actually reached out to quite a few 17 colleges in terms of trying to figure out how 18 can we include NIU? How can we begin to work 19 and partner with you because there's so many 20 different opportunities that are available. 21 Whether it's, you know, nursing students, 22 whether it's students that need projects that 23 can -- you know, help offset some of your -- we 24 had students working on plans for developing In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 59</p> <p>1 excellent job at building up our cash reserve 2 when he came, eight years ago when he became 3 director. We had less than a week's cash 4 reserve. We weren't sure if there was any 5 payroll the first month he took over. He's 6 built it up so we have about a five-month -- 7 five-month cash reserve now. It was about a six 8 and a half month cash reserve last year, but the 9 price of that cash reserve was a lot of deferred 10 maintenance, and in the last year and a half 11 that I've been here, I've been trying to take 12 care of a lot of the deferred maintenance 13 issues. 14 MS. BOWERS: Did you get your new roof 15 yet? 16 MR. BROOKS: We have the new roof for our 17 portable building. We're going to put the -- 18 the Board just approved putting a new roof on 19 the workshop. So we're going to start spending 20 money on that, probably the next couple weeks. 21 I'm going to call Anderson Roofing today, and 22 tell them they can start the project. We did 23 the -- resurfaced the parking lot last fall -- 24 last summer, last fall. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 58</p> <p>1 materials that could go to the public, in terms 2 of programming, you know, to help advertise. 3 They had some students that were working on 4 suggestions in terms of social media and 5 guidelines and how we should -- you know, so 6 we're always trying to figure out how can we 7 work with any of the community colleges or local 8 colleges and benefit from some of those student 9 internships, student need for projects, any of 10 those types of combinations. 11 MS. BOWERS: I had someone approach me -- 12 it's been a couple months ago now, but from 13 St. Anthony School of Nursing. Have you reached 14 out to them? 15 MS. EGAN: No. But we could. 16 MS. BOWERS: I would suggest that you do 17 that. And then I'm going to ask my infamous 18 question: How much money do you have in 19 reserves? 20 MR. BROOKS: Right now -- we just had our 21 board meeting last night. Our cash reserve is 22 about 1.3. That's down from 1.5 last year, and 23 the reason for that is, as I think I mentioned 24 last year, when I first came in Craig did an In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 60</p> <p>1 As I mentioned in here the new computer 2 system was brought on. There's just a lot of 3 things -- and I'm losing stuff, too, but there's 4 a lot of -- I've probably spent down 150,000 5 cash reserve on upgrading and replacing things. 6 We had to get a new delivery truck. The old one 7 the floorboards were rusting through. 8 I'm not sure that answers your question, 9 in a way that helps me or hurts me. 10 MS. BOWERS: It helped me better this year 11 than it did last year. 12 MR. BROOKS: Yeah. 13 MS. BOWERS: In the meeting I was in 14 yesterday, there's several organizations that 15 are in this area that have filed suit against 16 the Governor. Were you part of that suit? 17 MR. BROOKS: No. Well, as far as I -- we 18 have not signed on any papers, any lawsuits. 19 Can I explain a little bit about our -- our 20 situation is unique, and I'm not trying to hide 21 it from anybody. 22 So when the State last year said no 23 budget. The Comptroller sent out a letter to us 24 saying, sorry, your payments aren't going to In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 61</p> <p>1 come, and I thought, well, I'm glad we got a 2 cash reserve. Then I find out that there was a 3 group of plaintiffs that came on behalf of the 4 disabled community in Illinois. There was once 5 upon a time a suit called Ligas, which was a 6 suit against the State saying, the State, you're 7 institutionalizing too many people. You're not 8 providing the services that they need and 9 deserve. The State reached a consent judgment, 10 yeah, which said that the State would provide 11 the necessary services to the developmentally 12 disabled in Illinois.</p> <p>13 So the Comptroller sent the letter last 14 year saying, sorry, no more money coming. 15 There's no budget. The Ligas plaintiffs went 16 back to the Federal Court and said there's a 17 consent judgment that says you've got to provide 18 services to people with developmental 19 disabilities. The Federal Court said that's 20 true, and they've ordered the State to continue 21 making payments for services to people with 22 developmental disabilities. So as a result -- 23 and they ordered that it be done within 30 days 24 of receipt of the bills, which is weird because</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 63</p> <p>1 the operating income, there's a category, other 2 one, that's private pay. Just -- what's that 3 about?</p> <p>4 MR. BROOKS: Let me get to it. 5 Okay. So this is related to the 6 Attendance Grant Program. The State pays us 7 10.39 an hour for each person that we service. 8 It costs us 12 and a half dollars an hour, but 9 the State pays us 10.39 as they have faithfully 10 done for eight years now. There are some people 11 that don't have State funding, and they want 12 their son or daughter to come to the Village of 13 Progress anyway, and they pay privately to do 14 that. So that's the private pay. It's a very 15 small group of people as you can see, but there 16 are some people that have been injured, maybe 17 they're not developmentally disabled, but 18 they're disabled. Yet they want their son or 19 daughter to come. So we charge them 10.39 an 20 hour, from the time we pick them up at the door 21 to the time we drop them back off again, and 22 they decide how many days per week that they 23 come.</p> <p>24 MR. HEAD: And the other? In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 62</p> <p>1 we're -- we've always been five months, six 2 months in arrears, so since that decision was 3 made last summer, the State has made payments to 4 the Village of Progress to DD Homes, to Kreider 5 Services, to any agency in the State that 6 provides services to people with developmental 7 disabilities. We're continuing to get paid at 8 the rate we were paid the year before. So we 9 haven't had a reason to be involved in a 10 lawsuit.</p> <p>11 MS. BOWERS: Okay. Okay. To the best of 12 your knowledge, do you foresee any of the 13 funding that the 708 provides you going into 14 your cash reserve?</p> <p>15 MR. BROOKS: No. Because as you can see 16 right now from this last one, we're operating at 17 a -- you know, 2014 Craig was operating a 18 200,000 net gain. This past year we operated a 19 35,000 net gain. This year the anticipation is 20 we'll break even. So I don't see that at all to 21 be honest with you.</p> <p>22 MS. BOWERS: Okay. That's all I have. 23 Thank you.</p> <p>24 MR. HEAD: On Page 14, I'm just curious In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 64</p> <p>1 MR. BROOKS: Other? Boy, other? I've got 2 a feeling that other are probably like in-kind 3 contributions. So we got -- so, for example, 4 last year Anderson Roofing put a \$15,000 roof on 5 our -- one of the wings of our building, and 6 they gave us a \$7500 break. So that's a \$7500 7 in-kind contribution. Almost every year we get 8 a bus from IDOT. It's a grant program that IDOT 9 runs with the federal transportation and that's 10 about a \$60,000 asset. It's contributed to us, 11 and I'm guessing -- and I could check with Dave 12 Baker (phonetic) our accountant. I'm guessing 13 that that other is the value of those buses and 14 in-kind contributions.</p> <p>15 MR. HEAD: Okay. Your section on the 16 changing face of disability was powerful and 17 very interesting and it looks like there -- the 18 level of complication in need and in delivery of 19 service is getting higher. I'm looking at -- 20 this is Page 19.</p> <p>21 MR. BROOKS: Okay. Thank you.</p> <p>22 MR. HEAD: Actually, excuse me. Page 18.</p> <p>23 MR. BROOKS: 18 and 19, both.</p> <p>24 MR. HEAD: So that's -- so that there's -- In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 65</p> <p>1 the amount of mental illness services delivered</p> <p>2 is quintupled and autism has been added as a</p> <p>3 pretty large category. It was striking to me</p> <p>4 what is -- what is that -- how is that changing</p> <p>5 the services delivered on a day-to-day or</p> <p>6 week-to-week basis?</p> <p>7 MR. BROOKS: Yeah. It just requires a lot</p> <p>8 more supervision than it did before.</p> <p>9 MR. HEAD: Okay.</p> <p>10 MR. BROOKS: Individual supervision. The</p> <p>11 biggest -- not necessarily because of autism but</p> <p>12 the biggest area that we found, which was an</p> <p>13 eye-opener to me, is just toileting.</p> <p>14 MR. HEAD: Toileting.</p> <p>15 MR. BROOKS: Every day our program manager</p> <p>16 comes up with a toileting schedule, and each</p> <p>17 person has to be taken to the toilet twice,</p> <p>18 three times a day, and we use lifts to get</p> <p>19 people from one to the other, from wheelchair to</p> <p>20 toilet. Some of the folks with autism wouldn't</p> <p>21 toilet themselves. They have to be toileted.</p> <p>22 It just takes a lot of -- it's very labor</p> <p>23 intensive.</p> <p>24 We've been fortunate that most of the</p> <p style="text-align: right;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 67</p> <p>1 out to Rockford and there was a large conference</p> <p>2 talking about how hard it is to retain</p> <p>3 professionals who give services to people with</p> <p>4 developmental disabilities. We call them DSPs</p> <p>5 and -- because they don't get paid a lot and --</p> <p>6 you know, there's agencies that think they come,</p> <p>7 they finally get a job at Walmart. They get</p> <p>8 paid equally well and not have to send someone</p> <p>9 to the bathroom and they go, and there's a lot</p> <p>10 of DSPs -- integrated living arrangements and</p> <p>11 other houses where they cannot keep their DSPs.</p> <p>12 I mean, they're just -- it's a revolving door,</p> <p>13 and Donna walked away from that -- and you can</p> <p>14 testify, that Donna walked away, she goes, we</p> <p>15 live in a bubble.</p> <p>16 MR. HEAD: What's your secret sauce?</p> <p>17 MR. BROOKS: Well, that's -- and I think a</p> <p>18 lot of the secret sauce, to be honest with you,</p> <p>19 part of it is just Donna, and part of it is just</p> <p>20 the DNA of the village. The village has always</p> <p>21 been of the attitude that this is our passion,</p> <p>22 it's not just a job, and that's contagious.</p> <p>23 I think the fact that our bylaws strongly</p> <p>24 suggest that and not require it, that these two</p> <p style="text-align: right;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 66</p> <p>1 mental health issues that we have haven't</p> <p>2 involved violent behavior. Most of it's just</p> <p>3 withdrawing-type of activity.</p> <p>4 MR. HEAD: Thank you. When I looked at</p> <p>5 the training -- I was impressed at the -- at the</p> <p>6 amount of training that is given to staff and</p> <p>7 the quality of staff, but one thing I didn't see</p> <p>8 there, and it may be just provided informally,</p> <p>9 is self-care. This is tough work and asks a lot</p> <p>10 of people, above and beyond, just showing up as</p> <p>11 an employee. So I wonder how do you -- how do</p> <p>12 you manage the self-care issue of your staff</p> <p>13 and, secondarily, do you have a high turnover</p> <p>14 rate?</p> <p>15 MR. BROOKS: Our turnover rate is</p> <p>16 extraordinarily low.</p> <p>17 MR. HEAD: Yeah.</p> <p>18 MR. BROOKS: Most of the people that work</p> <p>19 at the village, their tenure can be measured in</p> <p>20 decades, not years.</p> <p>21 MR. HEAD: Wow.</p> <p>22 MR. BROOKS: It is interesting -- Sherri</p> <p>23 and Donna -- I was in Indianapolis for a</p> <p>24 nonprofit workshop, but Sherri and Donna went</p> <p style="text-align: right;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 68</p> <p>1 or three members of the board have either a</p> <p>2 disability or a family member with a disability</p> <p>3 to serve. It keeps us rooted. I mean, you can</p> <p>4 speak to -- and you're the newbie.</p> <p>5 MS. EGAN: I'm the newbie, and it is an</p> <p>6 incredibly nurturing, caring environment that</p> <p>7 you work in, and it is because of the variety of</p> <p>8 individuals that you work with and the</p> <p>9 environment of needs that they have. It is an</p> <p>10 incredibly supportive, team-oriented</p> <p>11 environment.</p> <p>12 MR. HEAD: Yeah.</p> <p>13 MS. EGAN: And I -- while I've just worked</p> <p>14 at the village for less than a year. I've been</p> <p>15 in Ogle County, you know, over 30 years, in</p> <p>16 Oregon, and I've known of the village the entire</p> <p>17 time, and I've worked with them through many of</p> <p>18 the various jobs that I've had, and that's what</p> <p>19 drew me to the village when I knew that there</p> <p>20 was an opening because I've always known that it</p> <p>21 was a fabulous place. So I was thrilled when</p> <p>22 that opportunity came about, and it was not an</p> <p>23 overexaggerated, you know, outside view. When</p> <p>24 you get in there you feel -- you feel loved, and</p> <p style="text-align: right;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 69</p> <p>1 I can't imagine that all of the individuals that 2 attend the village feel any other way. 3 MR. HEAD: Okay. Thank you. 4 I don't have any other questions. 5 MR. BROOKS: It's a good idea though. 6 Self-care is not something that I really have 7 thought a lot about. It's just something I've 8 marveled at, at the village. It's probably 9 something I should pay more attention about 10 nurturing -- 11 MS. EAGAN: You know, and with that, I 12 think something else that is incredible, we have 13 people that have retired over the years -- 14 that's one of the only ways that people seem to 15 leave the village, but they don't truly ever 16 retire because they come back, and they sub. I 17 mean, so many of our retirees come back, and 18 they sub and, you know, Donna and I were just 19 talking the other day, one thing that I think 20 keeps individuals at the village for so very 21 long, is that whether it's documented or not, 22 how understanding we are. There was a woman 23 that was at the village and her family needed 24 her to be able to care for her grandson for a In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 71</p> <p>1 an agency that has one year's cash reserve. I 2 think the level of cash reserve, obviously, 3 is -- there's no cookie-cutter formula, and I've 4 looked at this a lot since I came on to the 5 village. Not just since you raised the issue, 6 but since I came on two years ago, and I 7 think -- personally, I think three-to-six-month 8 cash reserve for an agency like ours makes 9 sense. I was talking to another nonprofit in 10 the area who shall remain nameless, and that 11 director said, you've got six months. I'm 12 trying to -- my goals is build up to eight 13 months. I was talking to a potential board 14 member the other day and she said, you know, six 15 months shows that you're healthy. Not that 16 you're unhealthy. 17 So having said that, my thought right now 18 is, we've got five months' cash reserve. I'm 19 looking to spend about 200,000 to build a 20 bakery. That will take us down to about four 21 months' cash reserve, and I would like to stay 22 at that level for the indefinite future. If 23 Ligas hadn't been around, we could have blown 24 through that four-months' cash reserve -- and In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 70</p> <p>1 few days, and so she went to Donna, and Donna 2 brought one of the subs in and made it so that 3 that individual could go spend time -- so I 4 think that the under -- the level of 5 understanding in terms of, you know, we need to 6 be responsive to our employees and their needs, 7 and we've secured the subs that we need to be 8 able to continue to staff and nurture with 9 familiar faces, you know, all of the 10 individuals, provide services for. I think 11 that's all -- 12 MR. HEAD: That's so commendable. It 13 speaks volumes about the organization. Thanks. 14 MS. WILSON: Bill? 15 MR. SIGLER: Would you please explain to 16 me and this committee what the reasonable 17 reserve is that a public sector agency should 18 have, speaking in the amount of months because 19 dollars would vary by agency to agency. 20 MR. BROOKS: Sure. Well, GuideStar, which 21 is -- it tries to rate nonprofits so that people 22 who donate to nonprofits can do so in the way 23 that is wise. If you look at GuideStar they 24 would -- they would give the highest rating to In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 72</p> <p>1 that's not all of our income, but that would 2 have been one year's worth of the -- at this 3 point our cash reserve would have been wiped 4 out. 5 MR. SIGLER: Continuing to make 6 improvements in the village, and, Dorothy, the 7 roof is no longer leaking on my daughter's head 8 when raining. I'm very pleased with that. No. 9 On a serious note. You are continuing to update 10 the facilities of the village. I'm there two 11 days a week, folks. You probably saw me signing 12 Zip-a-Dee-Doo-Dah yesterday. Most people who 13 meet me don't like me because that's not the way 14 I normally act. I happen to love those folks. 15 But back on the serious note -- 16 MR. BROOKS: So I would say every agency 17 has to determine for itself what's a legitimate 18 cash reserve. If you have a very cynical 19 nonprofit -- if you have a -- say you operate a 20 school, and you get tuition in, right, once or 21 twice a year, you get a huge influx and your 22 cash reserve's got to be different because 23 you're going to have months that you're not 24 going to have any income. Our income is fairly In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 73</p> <p>1 steady. Likewise, our expenses are fairly 2 steady. So for me three months is a minimum. 3 Six months is the sweet spot and anything above 4 that would be great, but then I start looking 5 and thinking anything above that is more of a 6 strategic reserve, where we could start looking 7 at projects to do. 8 MR. SIGLER: Tell me about your 9 scholarship program. Again, I'm a volunteer, I 10 don't hear a lot. All I see is my friends in 11 the village, and I believe someone told me you 12 expanded it this year? 13 MR. BROOKS: Yeah. So when I first 14 came -- there's a story of one of our transition 15 students, he turned 22, and I think I told this 16 at the annual dinner, if you guys were there. 17 He turned 22. We had a little birthday party 18 for him. He went home and on the way home he 19 was talking to his grandparents about how he's 20 going to play basketball next week, Special 21 Olympics Team, that sort of stuff, and they 22 said, you know, we're sorry, but you're 22, you 23 can't go back to the village because there's no 24 funding for him, and the grandmother showed up In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 75</p> <p>1 found out about it. They were excited. They 2 donated \$12,000 to it. So that put us up to 36. 3 The next year the foundation raised the amount 4 to 36,000. Lawrences donated another 12,000 5 that went up to 48, and then during our 6 Christmas wish list drive we got another \$8,000 7 in donations toward the attend grant program. 8 So the foundation is starting to spend 9 money down from its cash -- from its cash 10 because that's what foundations have, and their 11 goal is to spend about 5 to 8 percent every year 12 of their cash towards the Attendance Grant 13 Program. So it's revenue that comes in but, 14 again, we're getting paid 10.39 an hour. It's 15 costing about \$12 an hour, but we just thought 16 it made more sense to just stick it at a state 17 funding level, than try to every year come up 18 with what's the true cost to the village. Does 19 that help? 20 MR. SIGLER: Yes, it does. Thank you very 21 much. You have ten now? 22 MR. BROOKS: Right now we have about ten 23 people that come on a part-time basis. I know, 24 there's one student who's turning 22, I think, In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 74</p> <p>1 the next Monday, talked to her social services' 2 liaison and told her -- said, my grandson cried 3 so hard Friday night for so long it made me cry. 4 I don't want to cry anymore. So she came in and 5 said, Can I send my grandson to the village just 6 once a day a couple times a month because she 7 couldn't afford anything more. Private pay. 8 This is what we were talking about, private pay. 9 And I started thinking, well, why can't we give 10 grants, scholarships to people to attend the 11 village. So I talked to the -- Craig about it. 12 Craig was excited. Talked to the foundation, 13 who was looking for ways to support the village, 14 and the foundation liked the idea. So they put 15 forth the first year -- they put \$24,000 in to 16 allow us to pay for people who were on the 17 waiting list to come to the village instead of 18 insisting that the parents or family members 19 pay. So what the Attendance Grant Program does, 20 is it pays the village 10.39 an hour for the 21 time that someone who's on the waiting list 22 attends the village each week. 23 The Lawrence Foundation, who I know the 24 school district's familiar with, Kathy Lawrence In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 76</p> <p>1 this month, so we're already going to be 2 offering him two days or three days -- offer him 3 three days a week. His parents are paying the 4 other two, while one of the parents is working, 5 but when one parent has the summer, it goes down 6 a little bit. We're trying to make it 7 accommodation of private pay and Attendance 8 Grant. So that the parents have some skin in 9 the game, for lack of a better word for it. 10 MR. SIGLER: Thank you. Thank you. 11 You've done something very innovative in my 12 opinion and you've given something to -- I don't 13 like to use the term these individuals. I'm one 14 of them. 15 MR. BROOKS: Yeah. 16 MR. SIGLER: That they have a place to go 17 and place to feel like they're wanted and a 18 place to feel like they are productive in 19 society -- what we perceive society to be. I'm 20 more and more turning to say, I like your 21 society better than I do ours. Because the 22 people I deal with normally in the business 23 center is a federal labor law charge. I 24 compliment you on that. In Totidem Verbis, LLC (ITV)</p>

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<p>1 MR. BROOKS: It does help us to serve 2 everybody, too, because if you take someone's 3 that -- special education services to the age of 4 22, now you send them home for five years, then 5 the State says congratulations, you got funding. 6 We've got a lot of work to do to bring them back 7 up in terms of socialization, in terms of proper 8 behaviors, all of that sort of stuff. Of 9 course, if they come in at least one or two days 10 a week, we can keep that -- we can maintain a 11 level of functionality that might be lost 12 otherwise.</p> <p>13 MR. SIGLER: Thank you.</p> <p>14 MR. BROOKS: If there's a selfish motive, 15 that's it.</p> <p>16 MR. SIGLER: I have no further questions. 17 Thank you.</p> <p>18 MS. WILSON: Thank you, Bill.</p> <p>19 MR. HARP: Well, I hope you're not tired 20 of receiving praise this morning, but I just 21 wanted to say that I'm very impressed with your 22 organization. I was when I was on your human 23 rights and behavior management committee, and 24 after I've read your application, even more so.</p> <p>In Totidem Verbis, LLC (ITV)</p>	<p>1 a smaller space, about 1500 square feet, and it 2 would be a rental instead of owning the spot, 3 but the great thing about it is, it's got the 4 diagonal parking on Third. It's got the parking 5 lot -- lots across the street. So whereas every 6 other place downtown had a real pinch when it 7 came to parking. This has it. It's a great 8 location for people coming into Oregon, right? 9 So the idea right now is -- the original idea 10 was to put the entire bakery in there, which 11 means we have to use the basement, and I pitched 12 it to our board and the board said, no, don't 13 put the -- don't use the basement. You got 14 people with disabilities, you don't want them 15 going up and down stairs.</p> <p>16 So then Tom Felker on our board said, 17 Well, why don't you put the production facility 18 in the village and put the retail store where 19 we're located at. So we went back to the 20 drawing board and came up with new plans. So 21 now the plan is, the current plan -- subject to 22 change, is that we will have the bakery at that 23 corner spot. We'll have seating for about 20 to 24 30. It's not table service. It's you get it,</p> <p>In Totidem Verbis, LLC (ITV)</p>
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<p>1 There are things you're doing that I didn't even 2 know about.</p> <p>3 MR. BROOKS: Thank you.</p> <p>4 MR. HARP: I'm especially excited about 5 your bakery.</p> <p>6 MS. DETER: Yeah. So am I.</p> <p>7 MS. STEPHENITCH: I could have used 8 donuts last --</p> <p>9 MR. BROOKS: If you would have asked me in 10 January I would have said May or June. If you 11 ask me now I'll say sometime. It's hard to get 12 contractors. It really is. I thought just 13 because we're a nonprofit and our money wasn't 14 green enough, but it's just hard to get 15 contractors right now.</p> <p>16 The plan as it stands right now, it's 17 subject to change, but -- do you want to hear 18 about this for a second?</p> <p>19 MS. STEPHENITCH: Yes. Please.</p> <p>20 MR. BROOKS: So we were looking at 21 different buildings to put it in, and I couldn't 22 find one that worked well, and at the Washington 23 corner building, where Stitches In Time used to 24 be -- Stitches In Time, we looked at that. It's</p> <p>In Totidem Verbis, LLC (ITV)</p>	<p>1 you sit down if you want to sit down. We're 2 going to offer a variety of coffees and 3 espressos and frozen slushy-type drinks. We're 4 going to offer a variety of baked goods but not 5 necessarily, like, artisan breads, more the 6 traditional bakery, sweet goods, pastries, 7 cakes, pies, things like that, and now because 8 we have the extra space we are looking at 9 putting in -- what's called a cold plate and ice 10 cream with toppings. So once -- you ever been 11 to Cold Stone? Anybody been to Cold Stone, and 12 they smush it, well it's going to be smushed ice 13 cream we can serve at the bakery, and the 14 production facility will be at the Village of 15 Progress inside of our current warehouse. It 16 will be a stand-alone building or stand-alone 17 room, and we're going to put windows in the 18 front so our people can look in and see the -- 19 see the kitchen and its work.</p> <p>20 We hope to use some of our people at the 21 village to work with packaging. So if somebody 22 wants, you know, three dozen cookies for a 23 meeting, we can package it there at the village, 24 and we've got one guy who's an exceptional</p> <p>In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 81</p> <p>1 artist. If you see it on TOSOC bicycle brochure 2 he came up with the bison on the bike and with 3 that, I thought he'd make a great cake decorator 4 and I -- in any event -- so -- so we're going to 5 use some of our people from the village to help 6 out with the production, but primarily we're 7 going to be using people with developmental 8 disabilities at the retail store, and I'm really 9 looking not to so much get our people from the 10 village to work at the store, as to find other 11 people in the community that have developmental 12 disabilities, it might be higher functioning, 13 but still can't hold down a job, and then we're 14 looking to use OCEC. We've talked with Mike 15 Noble and with Amy and her group to use some of 16 their students to work at the bakery as interns, 17 maybe two- or three-hour shifts. The goal is 18 not -- I can't tell you we're going to hire 100 19 people with disabilities to work at the bakery. 20 It just -- it doesn't work that way, but the 21 goal is to give them experience. To give them a 22 resume item, to give them a reference so they 23 can go out and get a job in the community. So 24 that they know what the employer expects of them In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 83</p> <p>1 Remember we talked about that. So she contacts 2 LOTS. LOTS gets her there but, you know, LOTS 3 schedule is their schedule, not your schedule. 4 So she gets there an hour before the store 5 opens. So now she's standing in the parking lot 6 for an hour waiting for the store to open. So 7 this store opens, she comes in and she starts 8 doing her thing, and if I tell the story wrong, 9 I'm sorry, it's second generation, but the 10 higher-up in the store comes in a little while 11 later, and sees the woman wiping counters. And 12 she has a flat affect. It's just part of who 13 she is. She doesn't smile, and the higher-up 14 says, who's that? And the manager says, well, 15 that's so-and-so. It's an intern through the 16 special ed program. Well, she doesn't look like 17 she's enjoying herself, send her home. So her 18 internship lasted, what, under two hours? 19 That's not a way to improve someone's 20 self-esteem and to help them to be able to get a 21 job in the community and that's when we started 22 thinking, there's got to be a better way and if 23 you can't get -- I'm sorry if this sounds 24 negative. If you can't get employers to take a In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 82</p> <p>1 because they've received training. And the 2 employer knows that this is a person that can 3 hold down a job well. They're not taking that 4 chance, and that's our hope, is it's going to be 5 like an incubator to create job opportunities 6 for people with disabilities. Especially the 7 OCEC students. More than it would be a way to 8 employ a bunch of people with developmental 9 disabilities for the rest of their life. 10 A real -- real quick story. Again, 11 stories trigger things, right? 12 So Amy knows this story. I was talking to 13 one of her job coaches a year or so ago, and she 14 was looking for an internship opportunity for 15 one of the students, and I said, it's got to be 16 hard, you know, to get people with disabilities 17 employed in the community, and she goes, yeah. 18 She said there was a student, she had got an 19 internship for this student and it was -- we'll 20 just say it was wiping counters. I don't want 21 to name names. It was wiping counters at the 22 store and the student was happy to do it, but 23 the student, like 99 percent of our people can't 24 drive. Transportation is one of the gaps. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 84</p> <p>1 chance, let's set up a place that can hire 2 people to take a chance and give them the 3 training that they need. So now when this 4 person goes out to her next job, she will know 5 what's expected of her, and when an employer 6 looks at her, the employer knows from talking to 7 us, this was her track record, right? She may 8 not smile, but she does her job. 9 So that's kind of the genesis of the 10 bakery idea, and I'm very excited about it. I 11 don't know. It could be a sinkhole. It could 12 be a revenue generator. It could just kind of 13 break even, but I think there is a lot of 14 potential for it. 15 MS. STEPHENITCH: Can I make a comment? 16 And one thing I am excited about is the people 17 who are involved in the revitalized Oregon 18 group, as I understand it, some of the 19 conversation is, bringing in -- and, Brion, 20 you've talked about kids with open mic night or 21 maybe bringing in artwork from the high schools, 22 and they can sell the artwork, and you talk 23 about community and to the village, and the 24 village out to the community. It's a nice -- In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 85</p> <p>1 getting school logos or something, school 2 colors, or something on the bake goods. I think 3 that is going to be exciting, too, for the 4 community and help facilitate the growth of the 5 bakery. 6 MR. BROOKS: Yeah. I think so, too. We 7 thought about, you know, a couple nights a week 8 we can stay open late and bring musicians in and 9 they can do a coffee shop-type thing. The thing 10 I have to be careful about, and I want you guys 11 to be careful about it with me, is it's a tiny, 12 little bakery. 13 MS. STEPHENITCH: Yeah. 14 MR. BROOKS: And I don't want -- it's like 15 Charlie Brown's Christmas tree. I don't want 63 16 ornaments on this tiny little tree. So we'll 17 start small and see where it goes from there. 18 MR. HARP: Well, I guess, it's time for me 19 to get down to my questions now. 20 MR. BROOKS: Sure. 21 MR. HARP: Well, I'm pretty naive. So I 22 hope you bear with me. You're the first victim. 23 MR. BROOKS: Sure. 24 MR. HARP: Well, I was really impressed In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 87</p> <p>1 MR. BROOKS: So local would be our -- 2 mostly our contract work. Contributions, 3 in-kind contributions, everything except 708 4 Grant and probably DHS funding would not -- 5 would fall under the governmental section. 6 MR. HARP: Okay. 7 MR. BROOKS: I believe that's right. Just 8 a second. Our DHS funding is the governmental 9 aspect, I believe, and everything else would be 10 considered local. 11 MR. HARP: Okay. And did you say 12 including 708 or not including 708? 13 MR. BROOKS: 708 would be under the local. 14 MR. HARP: Local. All right. And -- 15 trying to read my notes here. 16 They list a total loss of \$24,000 for the 17 last fiscal year on -- in Exhibit III. 18 MR. BROOKS: Estimated. 19 MR. HARP: Estimated. Yeah. How will you 20 make up for this loss then? Where does that 21 come from? 22 MR. BROOKS: Part of that loss, I'm not 23 going to make up for it because part of it is 24 some -- some of the start-up cost of the bakery. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 86</p> <p>1 with the staff qualifications. That you listed 2 and -- including a law degree. May I ask is 3 that you? 4 MR. BROOKS: Yeah. 5 MR. HARP: And I'm curious on how many of 6 these are requirements for the position? 7 MR. BROOKS: None of them. 8 MR. HARP: None of them. Okay. Just 9 curious. 10 In the financial information part, this is 11 where the really naive questions come in, 12 because it's -- in Exhibit II.3, under revenue 13 and expenses, you have sales and revenue and 14 then it's broken down to local and government, 15 but both of those are listed under government 16 funded, I think, but I take it the local 17 actually means nongovernmental contributions? 18 Can you clarify that for me? 19 MR. BROOKS: Yeah. The sales and 20 revenues -- so the local is -- the local is our 21 contract work and the Village Cleaning 22 Service -- how we break it down. The janitorial 23 service is below, so that's janitorial. 24 MR. HARP: Yeah. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 88</p> <p>1 So my thinking is I can afford to take a loss 2 once or twice. 3 MR. HARP: And to come out of your cash 4 reserve then? 5 MR. BROOKS: Yeah. 6 MR. HARP: Okay. Is your cash reserve 7 identified anywhere in these -- in the auditor's 8 report or anything? 9 MR. BROOKS: It would just be under cash 10 and cash equivalents. As it would be with any 11 other nonprofit. 12 MR. HARP: Okay. And let's see, the 13 auditor's report also identifies investment 14 securities. Could you clarify what role they 15 play? 16 MR. BROOKS: Very little. Investments 17 that we have -- our board is very conservative. 18 All of our cash is basically in CDs, gaining a 19 whopping 1 percent or so per year. The 20 investments -- we have a fund that we set up for 21 retirees where we will pay them -- I think it's 22 several hundred dollars per year to help out 23 with their prescription costs after they retire. 24 That fund is in investments. That's our -- In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 89</p> <p>1 essentially that's our investments -- investment 2 income. It goes right back -- it's a 3 self-sustaining fund. 4 MR. HARP: Okay. 5 MR. BROOKS: It's kind of just retire -- 6 MR. HARP: And finally -- and, you know, 7 like I said, this is probably really naive, but 8 why is there a split between the Village of 9 Progress and the Village of Progress Foundation? 10 What's the purpose of that? 11 MR. BROOKS: Most -- not most. A lot of 12 nonprofits, Sinnissippi and probably Serenity 13 have -- most nonprofits -- 14 MS. EGAN: HOPE. 15 MR. BROOKS: -- have a foundation -- HOPE? 16 MS. EGAN: HOPE. 17 MR. BROOKS: Okay. HOPE did too. 18 The foundation supports programs and 19 projects of the nonprofit. So, for example, the 20 Attendance Grant Program is something that the 21 foundation helps to support the Village of 22 Progress with. They don't support day-to-day 23 operations. They support special projects, and 24 the reason why you don't support day-to-day In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 91</p> <p>1 it fit me. I don't know. 2 MR. BROOKS: I appreciate that. Because 3 I've never, you know, we've always gotten 4 compliments on the 708 application that we've 5 done, and part of me says, if it ain't broke, 6 don't fix it, but part me also says, do you guys 7 get tired of the same presentation? But if the 8 format works, it's fine with me. 9 MR. SCHIER: Bottom line, you made my job 10 easy. We can get lost in these. Thank you very 11 much. 12 MR. BROOKS: Sure. 13 MS. WILSON: Okay. Like most people I 14 don't have a whole lot of questions. I do have 15 compliments. 16 I said it before and it's worth saying 17 again, when I was deciding where to move after I 18 moved back from Wyoming, I had, you know, the 19 suburbs, Chicago and out here and I -- one of 20 the two reasons that I decided to move to Oregon 21 was the Village of Progress. I figured if there 22 is a place here that cares that much about 23 people with disabilities, it's probably a pretty 24 good place to live and, you know, I'll say that In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 90</p> <p>1 operation was made clear with Kreider. A couple 2 years ago Kreider was operating a bus. The bus 3 ran a stop sign. Killed a couple who came 4 through the intersection, and the attorney 5 representing the couple sued Kreider, which 6 makes sense, but then tried to sue the 7 foundation, saying the foundation was an 8 extension of Kreider, and Kreider was able to 9 resist that lawsuit, saying that the foundation 10 doesn't operate funding day-to-day expenses. 11 MR. HARP: Okay. Got it. Thank you. 12 MR. BROOKS: Sure. 13 MS. WILSON: Dave? 14 MR. SCHIER: I have no questions. But I 15 would like to -- Lowell, I learned, too, as I 16 asked those kind of questions the last couple 17 years -- but some of these kind of applications 18 can get real overwhelming, and I would like to 19 commend you on how well this is put together. 20 This is probably the easiest one, for me at 21 least, that I've ever went through, and as far 22 as brief, yet you were concise, but you went 23 into detail where you needed to go. It was -- 24 the placement from your cover letter was just -- In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 92</p> <p>1 to anybody that asks me. 2 I think possibly and probably one of the 3 reasons you have such great retention is you 4 have great hiring. You hire people that can 5 relate to your consumers and that -- I know 6 there in the library one of your workers comes 7 in very regularly, you know, and just loves the 8 library and, you know, he thinks of them as his 9 people. 10 MR. BROOKS: Yeah. 11 MS. WILSON: I mean, he's just like, you 12 know, oh, it will be great when we get the 13 elevator in -- which should be soon, I will be 14 able to bring more of my people in. I'm, like, 15 that's great. 16 MR. BROOKS: You know, it's funny 17 because -- I'll compare myself with Kreider 18 because they're not competing for 708 funding. 19 Kreider is always telling their supervisory 20 staff don't do anything outside of the workplace 21 with the people. And the reason they told them 22 that is because they're concerned that the State 23 will then say, well, then you got to pay them if 24 they're doing extracurricular activities. You In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 93</p> <p>1 got to pay the staff, and, you know, our staff, 2 they want to do stuff. We did this brat and 3 pork chop sale with Snyder's with the hardware 4 store opening. We had -- you know, we had at 5 least a half a dozen staff out there 6 for -- from 10 o'clock in the morning till 7 2 o'clock in the afternoon. They're not getting 8 paid. They don't want to get paid. I've got 9 one guy, he takes a couple of brothers out for a 10 pizza and -- once every couple of months. He 11 wants to do it. 12 MS. EGAN: Every Wednesday I play 13 racquetball at Nash and every Wednesday there's 14 a little teensy window in the racquetball court 15 and every Wednesday I have a host of people that 16 are knocking on it to say hi because they're 17 about to do swim aerobics, which starts at 7. 18 My racquetball goes from 6 to 7, so it's right 19 at the, you know, end of their knocking, but 20 they're with another group of individuals from 21 the village that are staff, people that are also 22 taking water aerobics. So after I finish 23 racquetball I usually go in and sit and watch 24 and, you know, head out, but, again, in awe that In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 95</p> <p>1 this, and when you ask that, you know, you want 2 to ask this, too. You know, it was just, 3 like -- I was really impressed with that. 4 Okay. So I don't have any other 5 questions. 6 Anyone else have any further discussion or 7 questions? 8 MS. DETER: I have to ask Dorothy 9 something? 10 Last year after we gave our money and then 11 we found out that the Board wasn't giving us as 12 much money, and I see that almost everybody 13 wanted an increase this year, do I want to -- do 14 we want to be cautious on giving increases 15 because we're going to run into the same thing 16 or do you think -- I mean, I don't know if 17 that's true but see what I mean? I don't know. 18 Did they say -- 19 MS. BOWERS: Unbeknownst to you guys, and 20 maybe a couple of you do know it, after we have 21 these funding hearings, and we get ready to do 22 the county budget, I meet with the chairman and 23 the chairman of the finance committee, and they 24 beat me down. You know, there's not the money In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 94</p> <p>1 whether -- and before they go do water aerobics 2 they head over and have a -- usually a cookout 3 or something at somebody's house, you know, and 4 so it's just -- it's amazing to me just how much 5 everybody enjoys -- I mean, once -- once you 6 spend time and you get to know all of the 7 variety of personalities, you -- it's just -- 8 it's fun. It's fun to spend time together, and 9 you really see that at the village. 10 MR. BROOKS: Yeah. The camera works both 11 ways. 12 MS. WILSON: And the other thing, I wanted 13 to compliment you on, I was at the Rock River 14 Center one day and you were selling cupcakes, 15 and I was just, like, wow, it's training for the 16 bakery. I'm just, like, they're starting 17 already. They don't even have a bakery, but 18 they're training people to work at the bakery 19 even before they have a bakery. That was great. 20 It was cupcakes from Sam's. You know, it wasn't 21 cupcakes that they baked, but they were training 22 on the retail side and, you know, just -- almost 23 like one staff person per two people, saying, 24 Okay, now, you know, you probably want to do In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 96</p> <p>1 there. How much do you want to give them? 2 Let's go forward from there. They usually have 3 an amount set, but I don't know that amount 4 until after all the funding hearings are over 5 with, and that has to do with the citizen's 6 funding also, so -- 7 MR. BROOKS: Yeah. Our funding request 8 this year matches the funding request that we 9 had from two years ago, I think. 10 MS. DETER: Yeah. I saw that, but I just 11 know -- I'm thinking, you know, we love -- it's 12 our job to give the money, and I enjoy doing it, 13 but, yet, then you think, oh, I felt so bad last 14 year after we got the notice saying, oh, they 15 can't have all that money, you know, but I just 16 wondered if that's something to look at? 17 MS. WILSON: This is the way that I look 18 at it. If you ask for less, they're going to 19 take even more away. 20 MS. BOWERS: You're exactly right. 21 MS. DETER: Oh, okay. 22 MS. BOWERS: You're exactly right. 23 MR. BROOKS: Well, then -- could I -- 24 MS. DETER: Change it? In Totidem Verbis, LLC (ITV)</p>

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1 MR. BROOKS: Just kidding.
 2 MS. DETER: Okay. That's all.
 3 MS. WILSON: All righty. So I declare
 4 this meeting in recess. There you go, and we
 5 will meet again on --
 6 MS. DETER: Tuesday, the 10th.
 7 (The funding hearing was
 8 recessed at 8:48 a.m.)
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In Totidem Verbis, LLC (ITV)

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1 OGLE COUNTY
 2 COMMUNITY MENTAL HEALTH BOARD (708)
 3 Regular Board Meeting)
 4 and)
 5 In the Matter of the Application)
 6 of)
 7 Village of Progress)
 8) Ogle County
 9) Sheriff's Office
 10) Oregon, Illinois
 11) May 5, 2016
 12
 13 I, Dionne T. Horner, hereby certify that I
 14 am a Certified Shorthand Reporter of the State of
 15 Illinois; that I am the one who, by order and at the
 16 direction of the Chairman, Kathleen Wilson, reported
 17 in shorthand the proceedings had or required to be
 18 kept in the above-entitled case; and that the above
 19 and foregoing is a full, true and complete
 20 transcript of my said shorthand notes so taken.
 21 Dated at Dixon, Illinois, this 13th day of
 22 May, 2016.
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In Totidem Verbis, LLC (ITV)

<p style="text-align: right;">Page 1</p> <p>1 OGLE COUNTY 2 COMMUNITY MENTAL HEALTH BOARD (708)</p> <p>3 In the Matter of the Application) 4 of) 5 HOPE of Ogle County) Ogle County 6 Ogle County, Illinois) Sheriff's Office) Oregon, Illinois) May 10, 2016</p> <p>7 8 9 Testimony of Witnesses 10 Produced and 11 Examined on this 10th day 12 of May 2016 13 before the Ogle County 14 Community Mental Health Board</p> <p>15 Board members present: 16 Kathleen Wilson, Chairman 17 William Sigler 18 David Schier 19 Vicki Deter 20 Lowell Harp 21 Tracy Brooks 22 Amy Stephenitch 23 Nick Head 24 Dorothy Bowers</p> <p>25 Cecilia Zimmerman, Secretary 26 Reporter: Callie S. Bodmer</p>	<p style="text-align: right;">Page 3</p> <p>1 (Proceedings resumed at 8:03 2 a.m.)</p> <p>3 MS. WILSON: Okay. I'd like to call this 4 session of the 708 funding hearings back into 5 order to hear the HOPE presentation. Typically 6 we do about a 10-minute -- you give a 10-minute 7 presentation and then we will ask questions, 8 unless you want to go right into questions.</p> <p>9 MS. CARTER: We can do a short 10 presentation.</p> <p>11 I'd like to start out just explaining a 12 little bit about the comprehensive services that 13 HOPE provides to the clients that we serve. 14 Sometimes it's hard to get that image from short 15 presentations at our 708 board meetings, and 16 usually what I do is give just a brief 17 description of what happens when someone walks 18 through our door and what that means for the 19 person and family that walks through.</p> <p>20 So our clients, as you know, contact us 21 through our hotlines, they can walk in our 22 facility 24/7 or they can set up an appointment 23 for counseling. So there's several different 24 ways they can begin services. The most In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 2</p> <p>1 2 INDEX 3 4 Page 5 HOPE of Ogle County 3 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 End 59 21 22 23 24 In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 4</p> <p>1 important piece is, they can do it any of those 2 ways, because we are a 24/7 agency. We are 3 available not by voicemail; we answer the phone. 4 Every staff person that works at HOPE is 40-hour 5 trained to answer those phones and crisis 6 trained to answer those phones. So we make sure 7 that we don't have a system that puts someone on 8 pause. They're able to talk to somebody.</p> <p>9 It's really important to us, because when 10 you're in a domestic violence situation, it's 11 really -- it takes courage to call. It takes 12 courage to make that phone call and to reach out 13 to somebody and say that is what's going on in 14 my relationship. So that immediate contact is 15 really important.</p> <p>16 As they go through our services, whether 17 that's shelter services or counseling services, 18 whether that's in Oregon or Rochelle, our 19 counselors and all of our staff are trained to 20 be able to provide not just the emotional 21 support that goes along with the crisis and 22 safety training, but also those resources that 23 are in our community and they need to learn 24 about. Some of our clients walk in with In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 5</p> <p>1 absolutely no knowledge of what's available in 2 our community to help them financially, child 3 care, housing, transportation. So when they 4 come through our door and they're leaving a 5 situation where they lost maybe half of their 6 support, financial and child care resources in 7 that relationship, they need to be able to 8 figure out a way to survive, how to actually 9 make ends meet. How they will actually have 10 support so that they can go either maybe back to 11 school or to work and to find a place of their 12 own.</p> <p>13 So that's another important piece of the 14 services that we provide. So all of the staff 15 are trained for that. So learning about those 16 resources is something that we do on a weekly 17 basis. When there's a new resource, we train 18 all of our staff and provide that in our staff 19 notes for our nighttime staff and our weekend 20 staff as well so they can be updated on what's 21 available for the community.</p> <p>22 This past, I would say, four years or so 23 we have all seen an increase of clients, and 24 probably the same for most of the agencies that</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 7</p> <p>1 assaulted again, it's also that walking on 2 eggshells and when is that person going to lash 3 out emotionally and verbally at me that also 4 creates that additional trauma and anxiety and 5 post-traumatic stress disorder, which also leads 6 to depression and other mental health issues. 7 So we have seen that.</p> <p>8 We also see some clients that come through 9 our door who have more severe diagnoses, and we 10 work closely with Sinnissippi to work with them. 11 When they're sheltered, all of our staff have to 12 do a lot more intensive work with them. It's 13 just natural, living in our building. So all of 14 the staff -- we have a lot more case management 15 meetings about the families that come through 16 that have more intense diagnoses and/or their 17 children maybe have intense diagnoses where we 18 have to band together and actually put a lot 19 more hours of services with the family.</p> <p>20 Probably a component that I haven't 21 explained as much about -- because sometimes 22 people don't see it as mental health as much, 23 and we point out every time we have a funding 24 hearing, so I want to make sure that I explain</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 6</p> <p>1 come through here, of clients who have multiple 2 issues. Domestic violence is a major issue, but 3 there's oftentimes, especially with our 4 sheltered clients, more issues involved as well, 5 whether that might be there's some learning 6 deficit or that might be there's depression or 7 anxiety. Post-traumatic stress disorder is 8 something that we see often with the clients 9 that we serve. They're either diagnosed already 10 through Sinnissippi or through some other mental 11 health agency, or we encourage them go to get 12 that additional help and support while they're 13 receiving services with us.</p> <p>14 Trauma is something that I think, luckily 15 in the last couple years, we're learning a lot 16 more about and how trauma affects children and 17 how trauma affects teens and how trauma affects 18 adults. So not just the physical trauma and the 19 sexual assault trauma, but also the emotional 20 trauma.</p> <p>21 It's now proven, there's research behind 22 it that shows, that with post-traumatic stress 23 disorder it's not just the physical assault and 24 the fear of being assaulted again or sexually</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 8</p> <p>1 it a little bit more this time, are court 2 advocates. What they do with the clients that 3 we serve for Ogle County, they will walk a 4 person through the court system and provide 5 support throughout the entire order of 6 protection process. When I say "entire," 7 there's a couple court dates involved with that. 8 There's an emergency order of protection court 9 date and then there's an extension court date. 10 Oftentimes when there's attorneys involved or 11 children involved, there are multiple court 12 dates after that. So they're going back to 13 court many times and it's not just those two 14 court dates.</p> <p>15 So our court advocates are there as an 16 emotional support, sometimes even more so 17 throughout the process than a legal support in 18 the sense of teaching them, you know, what they 19 need to know about the court process. So 20 they're on the phone with them regularly. Our 21 clients will call and ask questions and also 22 just talk about everyday things and concerns 23 that they have to help with. They are 24 constantly working on safety planning, as well</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 9</p> <p>1 as providing emotional support and guidance 2 throughout that process and, of course, 3 encouraging those clients to access our other 4 services too, like our support groups and our 5 children's counseling and our adult counseling, 6 so they can learn a little bit more, gain a 7 little more support, not feel as though they're 8 so isolated and alone in the process. So that's 9 an important factor too, is them linking our 10 clients to our services that we provide. 11 So that's kind of a short synopsis of what 12 we do. 13 The housing piece is huge. You know, we 14 know you can't get out of an abusive situation 15 unless you feel there's resources and there's 16 availability. So we're constantly looking for 17 what else is new, what else is out there, what 18 else is available for our clients in Ogle County 19 to find housing and safe housing. 20 So do you guys have some questions for me 21 about the counseling services? 22 MS. STEPHENITCH: I just -- I wondered if 23 you could talk about a little bit about the 24 efforts -- kind of along the lines where you In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 11</p> <p>1 talk about those goals and maybe think about 2 writing a resumé or developing a budget. And we 3 sit down with them regularly and talk with them 4 just in a casual atmosphere so that they 5 hopefully warm up to the process and are 6 comfortable then sitting down in an actual 7 appointment, which sometimes can be a little 8 scary if you don't know the people that you're 9 working with anyway. So we give them a little 10 time to warm up. 11 So it's client-centered, but we have 12 enough staff back there in the shelter that we 13 encourage. Even the night staff will say, Hey, 14 have you met with, you know, Ashley yet? I know 15 she does a really good job helping you with, you 16 know, a little, really easy budget, nothing 17 really complicated. So it's that kind of thing 18 that we do. 19 MS. STEPHENITCH: And I'd think when you 20 start to control what the requirements are, that 21 they would be defensive too because they're 22 trying to get out of a controlling relationship 23 as it is. 24 MS. CARTER: That's a good point. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 10</p> <p>1 were going -- but to increase or help facilitate 2 independence with the clients, because I know 3 that's such a challenge and a challenge with 4 resources. So a requirement that maybe your 5 clients would have with seeking a job or other 6 housing, like, what are the expectations and/or 7 requirements? 8 MS. CARTER: We have guidelines that when 9 they come to the shelter they have to read and 10 sign and understand. Most of those guidelines 11 are for safety and health. Then we encourage. 12 We have learned, not just through our funders 13 but also just ourselves, that by telling people 14 when they're getting out of an abusive situation 15 that they have to do this, this and this, that 16 you have to meet with a counselor, you have to 17 go to support group and you don't have a choice, 18 it's really not a very suitable counseling 19 environment. 20 So our counseling is client-centered. So 21 really that means that the client chooses their 22 path. We encourage and we support them the 23 whole way. We encourage them to meet with our 24 shelter coordinator and our shelter advocate to In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 12</p> <p>1 MS. STEPHENITCH: Do you have challenges 2 with violations of the order of protections on 3 either side of the coin? 4 MS. CARTER: We do. And that's typical 5 abusive personality behavior, to test the order 6 of protection. What we find is that most 7 abusive personalities really know their partners 8 well, and that's what they do. Their mindset 9 is, How do I control you? So in order to 10 control someone, you need to know the person. 11 You need to figure out what makes you tick and 12 you also need to know where they have caved 13 before, where they have given in before. 14 So you will test an order of protection by 15 more subtle violations. So I'm going to go 16 through maybe her sister to talk to her or her 17 brother to pass a message along or I'm going to 18 say, you know, I want to give you child support, 19 in a message I leave you, but you know what, can 20 I just swing by and just drop it off really 21 quick? There's tricky ways to try to start 22 inching your way back in and so that our clients 23 feel like, I can't call the police if he acts 24 out because I told him to come here. They In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 13</p> <p>1 figure out ways like that in order to try to 2 inch their way in. 3 So there are a lot of violations. How 4 many are called in to the police? That's one of 5 our jobs, is to be able to point out what a 6 violation is. So after they get an order of 7 protection and they're calling, you know, and 8 they're talking to me, You know what, have you 9 considered that maybe he or she knows what he's 10 doing or she's doing when he calls you and he 11 says, you know, I really need to see you, my mom 12 is sick and I just need to talk? Do you think 13 that maybe that person really is thinking about 14 what they need to say in order to get you to do 15 what they want you to do? Our staff -- that's 16 part of their job too, is to point those things 17 out to say, you know, If you don't act, that 18 it's harder for the order of protection to work 19 for you. If you don't make that phone call to 20 law enforcement to say what is going on, the 21 police may or may not make an arrest, because it 22 still has to be enough to make an arrest. But 23 if you don't at least report it, it makes it a 24 lot easier for that person to say, Oh, she In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 15</p> <p>1 MR. SIGLER: Six to nine months, okay. 2 What you also provide as far as repairing 3 their cars so they can find work and they don't 4 have to rely on the sources trying to draw them 5 back into this unhealthy situation and placing 6 them in the community. 7 I was just meeting down with my daughter's 8 banker -- like I said, I haven't got much money; 9 my daughter does -- down at Holcomb State Bank. 10 He thinks very, very highly of you and your 11 organization. These are services that we, 12 sitting in this room, will never become aware of 13 unless we go out there and visit them. 14 We have got a brand new one coming in. 15 Let me just elaborate for one minute. We're 16 talking about the Department of Health. I think 17 we have an obligation, and I will see them and I 18 will visit their facility prior to the final 19 vote being taken. I have some grave concerns 20 about funding them, but that's another -- we'll 21 talk about that at the end of this meeting. 22 But back to this. You ran into some real 23 difficult times last fall, late last fall. I 24 remember going over for one of your fundraisers. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 14</p> <p>1 didn't do it this time, she didn't call this 2 time, so what can I do next? 3 So, yeah, there's a lot of violations. 4 What ones are called in and arrested on are 5 probably a lot fewer than what goes on. 6 MR. SIGLER: My wife puts it very well: 7 It's a lousy piece of paper, and until the poor 8 woman is dead, then the police will act. She's 9 very bitter about it because of family 10 experiences she's had. 11 But I have got some questions for you. 12 Before we get into that, this committee is 13 almost all new. Sitting here in this room and 14 asking questions is not going to satisfy what 15 you should be knowledgeable in. Get out to the 16 various facilities. Meet the people. I met 17 this lady here. She so impressed me. What, 18 about two years ago now? 19 MS. CARTER: Yeah, probably. 20 MR. SIGLER: And I have been back since 21 then. I visited your facility. 22 These folks can stay for, what, up to 12 23 months or longer if necessary? 24 MS. CARTER: It's six to nine months. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 16</p> <p>1 Have things stabilized? Are things looking any 2 better? Where do you stand on this? 3 MS. CARTER: Financially right now with 4 our State funding and our Attorney General 5 funding, which is also State funding, two pots 6 of money, they -- for those of you that don't 7 know, the State didn't release domestic violence 8 funding until the end of December. So we fought 9 hard and long to try to get our legislators to 10 act and our governor to act to release that 11 funding. 12 So that funding was released. So after -- 13 it started to come through in January. So we 14 were able to, in the meantime while it wasn't 15 coming through, use those thrift store funds 16 that we have in reserve in order to not lay off 17 our staff, is really what it came down to. If 18 we didn't have that pot, it would have been 19 inevitable. 20 So I don't know about the new year. So we 21 are looking at the fact of only having a budget 22 now for this year, what cuts they are going to 23 make for the next year. They're going to make 24 cuts. There's no way they can continue another In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 17</p> <p>1 whole year not working on a budget. So, I mean,</p> <p>2 I wouldn't think there is, but then again, I</p> <p>3 didn't think they could get this far. So I</p> <p>4 mean, yeah, it doesn't seem possible, but</p> <p>5 apparently it is.</p> <p>6 So we anticipate that there's going to be</p> <p>7 some State cuts. I mean, there's really not any</p> <p>8 way around that if you're trying to balance</p> <p>9 budget. So we don't know what that's going to</p> <p>10 be. There's no prediction of how much. But we</p> <p>11 are hoping that our legislators and our governor</p> <p>12 take services that we provide seriously, the</p> <p>13 risk factors to the adults and survivors of not</p> <p>14 having those services available.</p> <p>15 MR. SIGLER: What about your thrift store?</p> <p>16 I have been there many times. It's phenomenal.</p> <p>17 What percent does that assist you in supporting</p> <p>18 your ongoing operations?</p> <p>19 MS. CARTER: That's a very good question.</p> <p>20 MR. SIGLER: It doesn't have to be to the</p> <p>21 penny.</p> <p>22 MS. MONTGOMERY: I haven't figured it out,</p> <p>23 actually. Percentage-wise, I haven't figured it</p> <p>24 out. It brings in over a hundred thousand in</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 19</p> <p>1 have. I think you do a phenomenal job. I</p> <p>2 appreciate you allowing me to come over and</p> <p>3 visit your facility.</p> <p>4 MS. CARTER: Yeah, all of you are welcome</p> <p>5 to come.</p> <p>6 MR. SIGLER: I always try to do that</p> <p>7 myself. And I'll be back again. Thank you.</p> <p>8 That's all I have.</p> <p>9 MR. HARP: Well, I am impressed with that</p> <p>10 data management system you have to do. It looks</p> <p>11 like a lot of work.</p> <p>12 MS. CARTER: The InfoNet, yeah.</p> <p>13 MR. HARP: But it's very thorough.</p> <p>14 I wondered if you could kind of describe</p> <p>15 how much success you feel like you're having</p> <p>16 with each of those goals that you listed on</p> <p>17 Pages 20 to 24. In terms of number of hours,</p> <p>18 clients and all that, how close you're getting</p> <p>19 to the target.</p> <p>20 MS. CARTER: Well, our past year what we</p> <p>21 do with our goals and objectives sheets, which</p> <p>22 are those spreadsheets, is we take our previous</p> <p>23 calendar year -- we were doing fiscal year in</p> <p>24 the past years, which I put a special note that</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 18</p> <p>1 gross sales.</p> <p>2 MR. SIGLER: Congratulations.</p> <p>3 MS. CARTER: Then we pay staff out of</p> <p>4 that.</p> <p>5 MS. MONTGOMERY: Yeah, we pay staff. I</p> <p>6 have never figured percentage-wise. But if you</p> <p>7 figure a \$600,000 total budget, a hundred</p> <p>8 thousand, you know, that would be about what</p> <p>9 percentage it is.</p> <p>10 MR. SIGLER: That can be a lifesaver for</p> <p>11 you.</p> <p>12 MS. MONTGOMERY: Yes. I mean, last fall</p> <p>13 when we were expecting to have to cut back on</p> <p>14 staff and different things like that, why, it</p> <p>15 enabled us to stretch it out for a couple months</p> <p>16 before we had to do anything. Then this bill</p> <p>17 passed, and we ended up not having to do</p> <p>18 anything at all, so, which was great.</p> <p>19 MR. SIGLER: You still have that cloud</p> <p>20 over your head, don't you, about what's going to</p> <p>21 happen?</p> <p>22 MS. MONTGOMERY: Yeah. I mean, we've got</p> <p>23 another year coming up.</p> <p>24 MR. SIGLER: That's all the questions I</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 20</p> <p>1 we changed it to calendar year, because that's</p> <p>2 more close to what the 708 funding is compared</p> <p>3 to than our fiscal year, which ends in June of</p> <p>4 '15. So we used the calendar year, which has</p> <p>5 ended in December this time. So we're going to</p> <p>6 begin to use the calendar year on those goals</p> <p>7 and objectives.</p> <p>8 We make sure that we go lower-under for</p> <p>9 our projections, because, you know, we don't</p> <p>10 want to go over. So we made sure that those</p> <p>11 hours are consistent with what we have already</p> <p>12 been providing.</p> <p>13 So the hours and number of the clients</p> <p>14 that we serve, for example, on the bolded area,</p> <p>15 the Goal 1, provide 600 hours of service to 290</p> <p>16 adult/teen victims of domestic violence. I</p> <p>17 believe we served, like, 300 -- no, that's -- I</p> <p>18 think those all were adults. We actually served</p> <p>19 300-something. I can't remember how many were</p> <p>20 served of adult clients in the calendar year.</p> <p>21 It's in my narrative. So we did 290 just so</p> <p>22 that in case the year changes in the next</p> <p>23 calendar year, we're not going over what we</p> <p>24 would normally do.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 21</p> <p>1 Then our children, I believe is on the 2 second objective, and -- yeah, we put 110 child, 3 victim or witnesses to domestic violence, and I 4 know that was, like, 138. It was 130-something 5 for the calendar year. 6 So, yeah, those numbers are slightly under 7 what we normally produce, if that helps. Does 8 that help your question? 9 MR. HARP: Yeah. 10 MS. CARTER: Okay. 11 MR. HARP: Let's see, what else did I 12 have? Well, I, like everybody, I'm sure, have 13 been concerned about your funding flow and what 14 you have gone through in the last year. I 15 notice that you came out \$11,915 sort of in the 16 hole, and so you made up for that with -- how 17 did you do that? 18 MS. MONTGOMERY: Yeah, we have cut back on 19 expenses and stuff like that. These are 20 budgeted numbers, not actuals, of course. 21 MR. HARP: Okay. 22 MS. MONTGOMERY: When we had the last 23 board meeting, I -- we went over the budget 24 versus actual and stuff like that. We're under In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 23</p> <p>1 the last -- in April we would have had March 2 numbers -- we were under budget in all of our 3 expenses and stuff. So we're in good shape as 4 far as that. 5 MR. HARP: Forgive me if I should know 6 this, maybe I should. Did you have to cut staff 7 or hours? 8 MS. MONTGOMERY: We did not this year 9 because of getting the funding. You know, the 10 bill passed that funded domestic violence 11 agencies. 12 MS. CARTER: Although, we didn't rehire a 13 part-time counselor position. She left, to 14 Sinnissippi actually, in April, May of this past 15 year, and because of what we knew what was going 16 on with the budget, it's not fair to hire a 17 staff person and lay them right back off again. 18 Then we got a small cut the last quarter of the 19 last fiscal year. 20 MS. MONTGOMERY: Yes, of '15 there was a 21 small cut that we got, which carried over into 22 this year, into '16. You know, we got the same 23 dollar amount as we got in '15. 24 MS. CARTER: So what we had also done is, In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 22</p> <p>1 on almost all of our expenses, because we have 2 been very conservative this year, so that we 3 have got more cash flow in case whatever happens 4 after June 30th, you know. So we're -- I mean, 5 that's -- you know, that's just a budget number. 6 Like I said, we have covered it now at this 7 point in our fiscal year. 8 MS. CARTER: We budget a couple times 9 throughout the year with our board. So we have 10 to have a projected budget in, what, June? 11 MS. MONTGOMERY: Yeah, our first grant we 12 have to do is in February usually -- well, 13 actually, this year it was in January, wasn't 14 it? 15 MS. CARTER: Yeah. 16 MS. MONTGOMERY: And so we have to project 17 -- like, this next -- in January we have to 18 project for the following fiscal year, and so -- 19 but the board gets -- every month they get a 20 comparison of actuals to budget, you know, a 21 balance sheet and profit and loss and stuff like 22 that. They get a report. 23 Like I said, at the last one, at nine 24 months, that was -- because that would have been In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 24</p> <p>1 we had changed our management structure a little 2 bit probably, I don't know, six months before -- 3 I can't remember exactly when we changed it. 4 Late fall -- 5 MS. MONTGOMERY: Yeah, late fall of last 6 year. 7 MS. CARTER: -- so that we have more 8 supervision at our agencies. Before it was just 9 me, and with having 17 staff and all those 10 different programs, it wasn't realistic. So we 11 moved that to where some of our team has moved 12 into a management spot. So that took a little 13 more of that funding there too. 14 We're still -- our goal is to still hire 15 another part-time counselor. We really need 16 that adult -- and child -- counselor. But the 17 position that we really lost was that part-time 18 adult counselor, and we can feel that now. 19 Carol is stretched pretty thin as far as trying 20 to get all the appointments in in Oregon and 21 back here in Rochelle. We really need to -- and 22 we lost a little bit of that prevention aspect 23 for the agency as well as with her leaving. She 24 was going into the schools, the Oregon and In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 25</p> <p>1 Rochelle High School and the Oregon Middle 2 School, and providing some groups with reference 3 to assault. So we kind of lost that aspect as 4 well at the same time. It might not show up in 5 the numbers, but -- because it was prevention, 6 but it was a huge part of what we did. So we 7 want to get back to that. We want to build on 8 the prevention end of it as well as counseling 9 services.</p> <p>10 MR. HARP: I'm going to ask this question 11 just because I am concerned about your funding 12 especially, to tell you the truth. Can you 13 share with us any -- in terms of how you kind of 14 arrived at the figure you're asking for from us?</p> <p>15 MS. CARTER: Well, the previous year we 16 asked for the same amount, and then I think -- I 17 believe when you guys went through the 18 decision-making process of, you know, which 19 agencies were potentially going to be funded 20 this year, we had a cut at that point. So what 21 we actually are getting this year compared to 22 what we had got in the previous year is less. 23 So we're hoping to build back to that amount 24 that we were at before. That's really what the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 27</p> <p>1 county, and do you foresee that situation 2 changing any time in the future, or is this 3 going to be kind of a permanent thing?</p> <p>4 MS. CARTER: It's always been that way. 5 We have always had -- if you look at the charts 6 from the past years from HOPE, the clients that 7 we have served in the neighboring counties have 8 always been about the same. They fluctuate 9 every year though where they come from. So if 10 you have one client from Carroll County, you had 11 no clients the previous year, it's a hundred 12 percent, you know, difference.</p> <p>13 Most of the clients we serve from out of 14 county is from DeKalb County, which isn't really 15 represented here, and Winnebago County. So the 16 majority of the referrals we get are from those 17 two areas. And then, I would say, some from 18 Whiteside, because that's where the other 19 domestic violence agencies are at.</p> <p>20 So when a client contacts us and they 21 cannot stay in the area they're living in, it's 22 just not safe, the abusive person is near the 23 shelter, knows where the shelter is at, they 24 have been to that shelter before, and that</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 26</p> <p>1 goal is, to get back to where we were at before. 2 That will help us out with the counseling that I 3 mentioned and those prevention services as well.</p> <p>4 Realizing it's County budget -- and we 5 hear you all talk, you know, at your meetings 6 every month, so we know that it's not just up to 7 you guys, it's up to our County Board as well 8 where the funding lands. But to be realistic 9 about it, if you don't ask, you won't get it.</p> <p>10 MR. HARP: Probably I should be asking 11 every agency how much they would ask for if 12 money was no object.</p> <p>13 MS. DETER: Oh, yeah. I think I wrote 14 down, if I can interrupt a minute, \$106.96 15 difference from 2015. That's all she's -- you 16 know. I don't know. I'm not good at math, so. 17 Yeah, that's what it looks like. I thought, 18 Well, wait a minute, that's --</p> <p>19 MS. MONTGOMERY: We just made it an even 20 number from 2015.</p> <p>21 MS. CARTER: Yeah, kind of keep it as a -- 22 yeah, the cents are out of there.</p> <p>23 MR. HARP: Also, you pointed out that 24 you're getting a lot of clients from out of</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 28</p> <p>1 person has followed them and stalked them there, 2 the other agencies will work with each other, 3 just like we will work with them when we have a 4 client in our area and we say it's not safe for 5 you to be in our shelter if that person is going 6 to know where you are living and follow you from 7 there. So we refer over to them, mainly those 8 three agencies nearby, unless they have to 9 travel a further distance than even that, and 10 then we'll refer to other states sometimes and 11 down south. They also do the same with us.</p> <p>12 Our State funding and our federal funding 13 requires that we serve anybody from any part of 14 the United States. If they're part of our 15 country, they're allowed to be here. So it's 16 because of the safety factor, because of the 17 fact that people have to have a safe place to 18 go. The shelter is about, first and foremost, 19 safety.</p> <p>20 MR. HARP: It's not because of a lack of 21 available services in other counties?</p> <p>22 MS. CARTER: In one area -- I'm glad you 23 brought that up. In the Latina services we have 24 seen -- we saw an increase, especially in the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 29</p> <p>1 last calendar year, but some this year as well, 2 increase from Boone County and some from 3 Winnebago because of the fact that they lost 4 their service -- one of the grants that provided 5 the Latina advocates of the county. So people 6 are searching out where do you go, Where's the 7 nearest area you can go to where you can speak 8 with somebody in Spanish, who can provide and 9 guide you with the integration system and how to 10 protect yourself if your partner is abusive and 11 you also are not a citizen.</p> <p>12 It's not just noncitizens, it's also 13 clients that speak Spanish. They didn't have 14 any additional Spanish-speaking staff, so trying 15 to find resources when you don't. We worked 16 with them for a while, but, Are you hiring 17 someone out there, because we're still getting 18 some of your clients, which is fine, because 19 that's -- again, part of our funding 20 requirements is to help really any victim.</p> <p>21 MR. HARP: Is there a portion of our 22 clients who are going out of the county then for 23 safety reasons?</p> <p>24 MS. CARTER: Yeah, for safety reasons. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 31</p> <p>1 MS. MONTGOMERY: -- depreciated out. You 2 know, I mean, it's probably been taken off, 3 because we haven't bought any new equipment that 4 was depreciable for a while.</p> <p>5 MR. HARP: As I think about it, that makes 6 sense to me. I was just looking at the land and 7 building part.</p> <p>8 MS. MONTGOMERY: Yeah. That would be what 9 I would -- I would have to look at it to make 10 sure, but, I mean, the buildings -- we still 11 have the same number of buildings, and so it's 12 not the buildings. It has to be equipment and 13 stuff like that that's been depreciated out, you 14 know, taken off the -- because we haven't bought 15 anything new for quite a while.</p> <p>16 MS. CARTER: For a while there we were -- 17 between transitional and -- yeah, buying a lot 18 of newer products with the grant funds. So it's 19 been a while since we have been purchasing 20 bigger equipment.</p> <p>21 MR. HARP: Thank you. I'm done.</p> <p>22 MS. CARTER: I just want to mention too -- 23 I'm sorry, I forgot to say -- it's still -- this 24 past fiscal year we served -- about 80 percent In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 30</p> <p>1 Yeah. Oh, definitely. We refer out people who 2 don't feel coming through HOPE is going to be 3 safe for them because maybe it's just a 4 high-level stalker and they need a little more 5 distance than, you know, Rochelle.</p> <p>6 MR. HARP: Let's see, what else do I have? 7 Oh, I'll skip that one.</p> <p>8 I just -- one little point. I saw in your 9 auditor's report, on Page 3, there was a 10 decrease in the value of land, building and 11 equipment. I was a little curious about why 12 that was. Perhaps it was just depreciation or 13 something.</p> <p>14 MS. MONTGOMERY: I think the only 15 increase, we put a new roof on.</p> <p>16 MR. HARP: It was actually a decrease.</p> <p>17 MS. DETER: Decrease.</p> <p>18 MS. MONTGOMERY: Oh, a decrease.</p> <p>19 MR. HARP: Yeah.</p> <p>20 MS. MONTGOMERY: I would imagine probably 21 because -- I don't -- let's see. We didn't get 22 rid of anything building-wise. Some of the 23 equipment, I'm sure, has probably --</p> <p>24 MR. SCHIER: Depreciated. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 32</p> <p>1 of our clients are still Ogle County residents. 2 I just wanted to point that out. Still, you 3 know, a good portion are from Ogle County.</p> <p>4 MR. SCHIER: I have no questions on the 5 audit.</p> <p>6 On the application, Page 3, you have not 7 received any HUD funds since December 2011; is 8 that true?</p> <p>9 MS. CARTER: Oh.</p> <p>10 MS. MONTGOMERY: On Page 3 of what?</p> <p>11 MR. SCHIER: Of the application.</p> <p>12 MS. CARTER: Of the narrative section 13 here.</p> <p>14 MR. SCHIER: December.</p> <p>15 MS. CARTER: Oh, I see. You're saying 16 2011, down here. We received HUD funds in 17 December of 2011, when the program began. So 18 that's bad wordage. We began receiving HUD 19 funds in 2011. We continue to receive them.</p> <p>20 MR. SCHIER: Are those federal funds?</p> <p>21 MS. CARTER: Yes. That's the 15,000 a 22 year that we receive for transitional housing.</p> <p>23 MR. SCHIER: Then on Page 15 of the 24 application, I have got -- I think this is under In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 33</p> <p>1 Shelter Crisis and Counseling Services, number 2 two of each one, the Ogle County portion, Ogle 3 County Mental Health portions, those are two 4 different monies, right? 37,553, and then it's 5 \$1 more down below. 6 MS. MONTGOMERY: Yeah, it's just -- it's 7 what -- the 75 got divided in half. We just use 8 it for both those programs -- both those 9 services. 10 MR. SCHIER: That's all the questions I 11 have. 12 MS. DETER: Okay. Now if I get this 13 together here. 14 I was impressed about the fact that your 15 court advocate had been with you for 23 years, I 16 think it is. 17 MS. CARTER: 25, I think. 18 MS. DETER: Yeah, that was in here. I 19 just wanted to say I was impressed with that. 20 MS. CARTER: Yeah, she's been with HOPE 21 before I started there. 22 MS. DETER: What he read about the money, 23 I like that you broke down, like, the 23 or 33 24 was given to, you know, this part of the program In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 35</p> <p>1 but we can say by looking at our clients each 2 month that we serve that we have this many Ogle 3 County residents that we serve and this many 4 dollars go from the 708 Board. 5 We also divide out in our time calendars 6 for our staff our funding. So we have 7 categories: this is HUD dollars, these are DHS 8 funds, these are our Attorney General funds, our 9 708 funds. So we know that our adult counselor, 10 for example, Carol and myself and -- we work 11 with Ogle County, so those staff will be under 12 certain dollars for those -- does that make 13 sense -- who provide more services to the Ogle 14 County clients. 15 Our appointment counseling, they are 16 traditionally more Ogle County clients, because 17 they can continue to come back for appointment 18 counseling. 19 MS. DETER: Because it says that our 20 address -- Ogle County residents who experience 21 mental health issues, developmental 22 disabilities -- I can't talk -- or substance 23 abuse or required psychological counseling, 24 that's what we're supposed to pay for. And, you In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 34</p> <p>1 and that. But I want to know, how do we know 2 that -- and I know you can't maybe break it 3 down, and I understand, but if we're giving you 4 all this money, is it going to just directly 5 Ogle County or are we also -- is our money 6 servicing other people? I know -- I shouldn't 7 say that in -- 8 MS. CARTER: I get what you're saying, you 9 know, because it's Ogle County clients that 10 we're serving with Ogle County funds. 11 Well, the way that we kind of look at is, 12 we have got potentially 80 percent of our 13 clients are from Ogle County. So the funds that 14 we get from 708 compared to our entire budget is 15 nowhere near 80 percent. So it's really easy to 16 say that the clients that we serve we can put in 17 a category, whether from Ogle County, that those 18 funds -- those 708 funds go to those clients 19 that we serve. 20 There's no way to -- because we don't 21 track clients by money, you know, because we're 22 a not-for-profit, so we don't do any of the 23 billing. So we don't have a way to say this 24 much -- this many dollars go into this client, In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 36</p> <p>1 know, I just -- the only thing I have trouble 2 this whole year with everybody's is the fact 3 that are we really just doing that or are we 4 paying -- you know, some people break it down. 5 I have seen some that have really broke it down 6 nicely. But, you know, saying, okay, a hundred 7 dollars goes towards books, you know, 500 8 towards this, and maybe that's what I would like 9 to see, since I'm more of a layperson on the 10 board. I'm not into all the figures. 11 MS. CARTER: I wonder -- this is just a 12 thought, but these charts that we do, we break 13 down by county and percentage of how many 14 clients we serve from those counties. There may 15 be a way to kind of look at that and say, okay, 16 you're serving this many clients this many hours 17 that you provide those clients, then you really 18 look at the amount of funds that the agency 19 receives and there might be a way to -- 20 MS. DETER: There's got to be something. 21 I just noticed this year especially -- this is, 22 like, my third year on it, and I just felt that 23 I was thinking, If this is what we're supposed 24 to do then, you know, you're saying, Okay, you In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 37</p> <p>1 got transportation, I understand that. Well, I 2 don't want my money -- I want it to direct 3 client services.</p> <p>4 MS. CARTER: And we have the -- the hours 5 that you see on ours, the hours and services 6 chart, or it's in the narrative when you're 7 talking about hours and service, are those 8 direct contacts. So that's the conversations, 9 the discussions, the counseling service, the 10 safety planning, the risk assessments, 11 the hand-holding, taking clients to Sinnissippi 12 and being there with them. It's all of those 13 direct services that we provide when there's 14 hours of service.</p> <p>15 To me, it's an easier way to look at 16 numbers than it is the number of clients, 17 because somebody really, truly can come through 18 your agency for one hour. I mean, so for any 19 agencies you can count that, but it's the hours 20 you're looking at and the time that you put into 21 serving the client that you're providing 22 services to.</p> <p>23 MS. DETER: My other question is, you 24 sometimes -- with Sinnissippi I understand, you In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 39</p> <p>1 in our agency, but those requirements of 40-hour 2 training and safety planning and security 3 systems and working with the victim on the 4 abusive personality and understanding how an 5 abusive personality works, along with 6 understanding the legal system and the order of 7 protection process and such are pretty 8 specialized. Doesn't mean you couldn't get 9 maybe a counselor who has some knowledge over at 10 Sinnissippi about those things or has been 11 involved with -- like Sara, who has been 12 involved with our agency before. But their 13 speciality is working with those mental health 14 diagnoses.</p> <p>15 MS. DETER: Got it. That cleared that up. 16 Thank you. I'm done.</p> <p>17 MS. BROOKS: I don't have any questions.</p> <p>18 MR. HEAD: So when someone comes in, do 19 you open a case file?</p> <p>20 MS. CARTER: We have what's called an 21 adult and child intake. It's an intake process. 22 So they have to sign intake forms. We do most 23 of it over the phone, because in that first 24 contact we have to gather as much information as In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 38</p> <p>1 know, you can go back and forth, but if -- 2 you're not both providing it, because we may be 3 giving money to Sinnissippi too for the same 4 thing that you're doing. So to me it's 5 double-dipping.</p> <p>6 MS. CARTER: Oh, I can explain the 7 difference, no problem. There's quite a 8 difference.</p> <p>9 With Sinnissippi, with their counselors, 10 one, they are not ongoing trained and specially 11 trained to continue the work in the field of 12 domestic violence; where myself, and staff 13 included, have to continue those ongoing 14 education hours to provide safety planning and 15 risk assessment, as well as some other things 16 that I think all counselors learn, which is, you 17 know, recognizing when there is mental health 18 issues and those kinds of things. But most 19 importantly, the domestic violence end of it is 20 such a specialty, and there's so many different 21 requirements with domestic violence agencies 22 throughout the state as well for the staff who 23 serve the victims and providers. Those 24 requirements are also what costs us more money In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 40</p> <p>1 we can for safety reasons. So we do this, what 2 we call blue intake, the adult intake, over the 3 phone and we explain confidentiality and 4 mandating reporter status. They can get 5 additional information about confidentiality, 6 their rights, the rights and understanding sheet 7 that we read or we read to them in case they may 8 have vision issues or vision impairments or 9 language barriers. We have those forms all in 10 Spanish, those confidentiality forms and rights 11 and responsibilities, and are really good 12 information for them as well, so they can read 13 it in their own language.</p> <p>14 So that's -- it's a step-by-step process 15 with our agency as opposed to coming in in one 16 day and doing it all. So it's getting some of 17 that information over the phone, letting them 18 know we're going to make them a client, 19 explaining what that means. Then when they come 20 in in person, then we have to finish filling out 21 and signing off on the confidentiality 22 understanding agreements and those other forms 23 or releases of information, if needed.</p> <p>24 Our confidentiality law with domestic In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 41</p> <p>1 violence is quite vast, so it's intense. We --</p> <p>2 little differences between, like, say,</p> <p>3 Sinnissippi Center. They have confidentiality</p> <p>4 agreements too, but ours goes above and beyond</p> <p>5 that. Say, for example, they refer a client</p> <p>6 over to us for our services, and the client</p> <p>7 comes through our doors and we talk and we</p> <p>8 discuss, and they say, Oh, well, you know, I</p> <p>9 also go to counseling at Sinnissippi. Okay.</p> <p>10 That's fine. Let's talk about what's going on</p> <p>11 with your situation.</p> <p>12 We have to make sure that they sign our</p> <p>13 release of information, even if they signed</p> <p>14 Sinnissippi's release of information, for us to</p> <p>15 be able to say a word to their counselors,</p> <p>16 unless there's an immediate safety issue, and</p> <p>17 that's usually law enforcement we reach out to</p> <p>18 in those cases or a DCFS issue, and that would</p> <p>19 be DCFS we reach out to.</p> <p>20 So that's a little bit of -- little</p> <p>21 difference in there too.</p> <p>22 MR. HEAD: Here's what I am thinking is,</p> <p>23 for example, if somebody is hospitalized in an</p> <p>24 inpatient psych unit, there's an intake but then</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 43</p> <p>1 middle of the night: A person called at 3 a.m.</p> <p>2 They will share that new case with the incoming</p> <p>3 staff coming in.</p> <p>4 MR. HEAD: Are there written notes?</p> <p>5 MS. CARTER: Yes. We have to document</p> <p>6 every contact that we have with the clients. So</p> <p>7 we have to -- every contact that we make</p> <p>8 verbally on the phone, in person has to be</p> <p>9 documented. Then we share the notes. We also</p> <p>10 discuss between staff. That switching-off</p> <p>11 process allows us to be able to do that.</p> <p>12 Then during the day, we have case</p> <p>13 management meetings on Tuesdays for sheltered</p> <p>14 clients and then also for all the new clients</p> <p>15 that come through that are not sheltered</p> <p>16 clients. We discuss with staff, and we write it</p> <p>17 on the sheet as well. The youth services, our</p> <p>18 counselors document all those counseling</p> <p>19 sessions as well.</p> <p>20 Our shelter books are all in one big</p> <p>21 binder that we all look through and read so we</p> <p>22 can keep up on that. The appointment counseling</p> <p>23 are kept in a filing system, and then it's read</p> <p>24 by Ronna (phonetic), who is our data entry</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 42</p> <p>1 there's case notes throughout the 24-hour period</p> <p>2 from shift to shift to communicate from one</p> <p>3 person to another what's going on. And say</p> <p>4 someone was a patient or a client of your</p> <p>5 program, what would that -- you know, I'd like</p> <p>6 to -- and I know it's hard to generalize with</p> <p>7 this, but what it would look like from intake</p> <p>8 through exit interview for someone who was</p> <p>9 successful in the program.</p> <p>10 Now, I understand, you know, not everybody</p> <p>11 would have the same outcomes, you know, and they</p> <p>12 may come in for pieces of that process, but how</p> <p>13 do you get -- what does that process look like?</p> <p>14 And how do you make sure you've got continuity?</p> <p>15 And is there anybody that ever reviews those</p> <p>16 files for, for example, mental health issues and</p> <p>17 -- so something like that.</p> <p>18 MS. CARTER: It's interesting, when you do</p> <p>19 this day-to-day you don't think about explaining</p> <p>20 those things, so I'm glad you asked that</p> <p>21 question.</p> <p>22 So when we start the intake process, that</p> <p>23 staff person then shares with the next staff</p> <p>24 person coming up what, say, happened in the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 44</p> <p>1 person, who then reads that through and enters</p> <p>2 it into InfoNet. Then after InfoNet, it goes to</p> <p>3 another filing system where Ronna then actually</p> <p>4 goes through and reads for continuity so that it</p> <p>5 can be followed. Then she posts it for any kind</p> <p>6 of changes or errors that might have been found.</p> <p>7 MR. HEAD: Are there any healthcare</p> <p>8 professionals that, say, will read a file from</p> <p>9 intake through exit?</p> <p>10 MS. CARTER: Yeah. The counselors</p> <p>11 themselves. So if they're going to come through</p> <p>12 counseling, counseling appointments, children's</p> <p>13 counseling appointments, they'll review the file</p> <p>14 and see about past history as well as currently.</p> <p>15 Then the court advocates too. So if they</p> <p>16 are a client three years ago, they will pull out</p> <p>17 a file and see what happened three years ago and</p> <p>18 the situation, give a little background too.</p> <p>19 The importance of our notes is seen right there.</p> <p>20 You have to take good notes to know what's going</p> <p>21 on. At the same time, not over-extensive notes,</p> <p>22 because there's some boundaries there too.</p> <p>23 MR. HEAD: Do you have any sense of what</p> <p>24 percentage of your clients would also carry a</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 45</p> <p>1 mental health diagnosis?</p> <p>2 MS. CARTER: We have -- through InfoNet,</p> <p>3 we have a question on our intake that asks, you</p> <p>4 know, Do you have a diagnosis? Oftentimes we</p> <p>5 don't find that out until after intake though,</p> <p>6 and so it's already entered into the system.</p> <p>7 Sometimes it doesn't get entered in later.</p> <p>8 So we don't have a way to InfoNet track,</p> <p>9 but I can say just by -- because we do so much</p> <p>10 case management with the clients that we serve</p> <p>11 and we talk about the clients that we serve,</p> <p>12 with our shelter clients I would say probably an</p> <p>13 actual diagnosis made through a mental health</p> <p>14 agent is about 30 to 40 percent, but clients who</p> <p>15 maybe haven't been diagnosed who clearly have</p> <p>16 anxiety and maybe some slight depression, it's</p> <p>17 probably 60 percent.</p> <p>18 MR. HEAD: How would you close the gap</p> <p>19 between those that have been identified and</p> <p>20 those who have the conditions but haven't</p> <p>21 followed through in getting care for mental</p> <p>22 health needs?</p> <p>23 MS. CARTER: First and foremost, we make</p> <p>24 that referral, but we make it not just by</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 47</p> <p>1 have a group going on in Oregon and they're</p> <p>2 trying to build back up their Rochelle group. I</p> <p>3 just recently had a conversation with them about</p> <p>4 that. How they're mainly referred is through</p> <p>5 the court system, but we always encourage our</p> <p>6 clients to consider that people can go</p> <p>7 voluntarily as well, they don't have to be</p> <p>8 referred from the court system. Will the</p> <p>9 counseling work as well when somebody isn't</p> <p>10 watched going through? Usually not, but it's</p> <p>11 available.</p> <p>12 MR. HEAD: With full-time equivalents and</p> <p>13 part-time equivalents, is that something that</p> <p>14 you share?</p> <p>15 MS. CARTER: Sure.</p> <p>16 MR. HEAD: So we can see who's full-time</p> <p>17 and --</p> <p>18 MS. CARTER: Part-time.</p> <p>19 MR. HEAD: Do you use volunteers?</p> <p>20 MS. CARTER: We use interns.</p> <p>21 MR. HEAD: You use interns, okay.</p> <p>22 MS. CARTER: Volunteers -- we have used</p> <p>23 volunteers. We have had people call who say</p> <p>24 they will make a two -- like, a year commitment</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 46</p> <p>1 saying, Call Sinnissippi. You know, we sit down</p> <p>2 with them, talk with them about what we have</p> <p>3 seen, you know, what they're feeling and discuss</p> <p>4 some of those things and encourage it highly,</p> <p>5 and then not just one staff but -- not just a</p> <p>6 counselor, but also other staff that can say,</p> <p>7 you know, It really can be beneficial for you to</p> <p>8 reach out and get some additional help. You</p> <p>9 know, those kinds of conversations are really</p> <p>10 gold because they're -- oftentimes when you're</p> <p>11 in an abusive situation, you're still reeling</p> <p>12 from trying to figure out all the other stuff.</p> <p>13 So to even take care of yourself -- it's like,</p> <p>14 your kids are struggling, you're going to think</p> <p>15 about them first. You don't think about</p> <p>16 yourself. You put those things off. So it's</p> <p>17 our job and hope to be able to encourage that.</p> <p>18 MR. HEAD: Just out of curiosity, are</p> <p>19 there services provided to offenders? I know</p> <p>20 not necessarily out of your agency, but who</p> <p>21 would provide those services to offenders?</p> <p>22 MS. CARTER: Sinnissippi is the agency</p> <p>23 that provides the DVIP program, the domestic</p> <p>24 violence intervention program. Currently they</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 48</p> <p>1 or two-semester commitment volunteering, but</p> <p>2 most of those volunteers come through interns</p> <p>3 through different colleges. Aurora Community is</p> <p>4 our main, but we have had NIU students come</p> <p>5 through and provide internships over at HOPE.</p> <p>6 So we ask for that two-semester</p> <p>7 commitment, because we have to 40-hour train</p> <p>8 everybody. So by the time we have put 40 hours</p> <p>9 of training and you put the money and expense</p> <p>10 into it, we you don't want them leaving after</p> <p>11 three months.</p> <p>12 MR. HEAD: I was actually talking with</p> <p>13 Tracy before the meeting today, and I have a</p> <p>14 perception that there's a whole lot more</p> <p>15 community awareness around HOPE Center and</p> <p>16 there's been attention devoted to cultivating</p> <p>17 that this last year. Is that the case?</p> <p>18 MS. CARTER: Yeah. Well, the funding</p> <p>19 issue was part of that, and we also got blessed</p> <p>20 with additional events that went on. Our Cinco</p> <p>21 K, our second year in, we just had that</p> <p>22 Saturday, and that draws a lot of local</p> <p>23 attention and also, more importantly, draws</p> <p>24 attention to the Spanish community.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 49</p> <p>1 MR. HEAD: I guess I'm thinking in terms 2 of volunteers -- not volunteers that provide 3 services, but volunteers that might help you 4 with community awareness relationships and 5 education, you know, outreach and that kind of 6 thing. Do you have anything like a coordinated 7 volunteer? 8 MS. CARTER: That would be lovely. You 9 know, it's hard to find somebody who when you 10 need them to go out and speak, be there at the 11 same time, because they're a volunteer, because, 12 you know, people, teachers all have their own 13 schedules. To find somebody who can be 14 available very quickly or even just during those 15 time slots is -- and they also have to have that 16 knowledge. If you're going to talk about our 17 services and talk about domestic violence, you 18 really need to have a really well-rounded 19 understanding if you are going to be asked 20 questions about the services that we provide. 21 You know, saying the wrong thing can be pretty 22 damaging. 23 MR. HEAD: Sure. 24 MS. CARTER: But I would love to have In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 51</p> <p>1 Mar system that will go off. If you're ever 2 blessed to be there when it goes off, it is 3 loud. So we have that to fall back on as well. 4 But more of it is more about training our 5 staff and our clients about being aware of their 6 surroundings and, you know, when you leave the 7 building sometimes that's more dangerous than 8 actually being in the building, because most 9 abusive personalities are not generally abusive; 10 meaning, they don't go out and harm other people 11 other than their family. So they are not 12 wanting to get arrested. They don't want 13 consequences. My opinion, consequence is the 14 best way to prevent domestic violence. So 15 working with our law enforcement is a big piece, 16 and our State's Attorney's Office. 17 Yeah, so it's training our staff and their 18 clients when they're coming and going and their 19 surroundings when they're at work and when 20 they're, you know, out in the public and when 21 they're shopping. 22 MR. HEAD: Do you have repeat clients? 23 MS. CARTER: Oh, yeah. Repeat in a lot of 24 different ways. So we might have somebody that In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 50</p> <p>1 someone help me out. 2 MR. HEAD: Yeah. I'm just asking, 3 because, you know, the -- it looks to me like 4 your efforts in that direction have paid off in 5 terms of community awareness this last year. 6 MS. CARTER: Marisol Martinez has been a 7 huge part as well putting those things together. 8 MR. HEAD: I'm sure in your shelter you 9 have some sort of a panic button and emergency 10 protocol. How is your relationship with the 11 police? 12 MS. CARTER: We have a great relationship 13 with all the law enforcement in Ogle County. 14 It's generally improved over the years now that 15 there's a much better understanding with 16 domestic violence dynamics. But Rochelle Police 17 Department, they are how many blocks away? Six 18 blocks or something like that -- 19 MS. MONTGOMERY: Six, yeah. 20 MS. CARTER: -- from our building, and 21 they are there in seconds if we need them. We 22 also have a security system around the outer 23 areas around the building and lighting. We have 24 a -- for regular fire emergencies, we have a Per In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 52</p> <p>1 came through our doors and used our services 2 four years ago and then ended up going back into 3 the abusive relationship, and then they come 4 through our doors again and we start just as 5 though there was never an issue, because we want 6 them to always feel like they can come through 7 our door any time they want, no matter how many 8 times they go back or end up in a new domestic 9 relationship. 10 MR. HEAD: This is tough, tough work. 11 What do you do around self-care for staff? 12 MS. CARTER: In the last couple years 13 especially we have done a lot more to talk about 14 the effects of it. 15 MS. MONTGOMERY: And we have increased 16 vacation time for people. You know, part-time 17 staff and stuff like that, we have increased the 18 amount of vacation they can have after a certain 19 amount of years. You know, we try and encourage 20 everybody to take time off, you know, when they 21 need it. 22 MS. CARTER: It's important. We have, you 23 know, three personal days on top of sick days. 24 Those are those mental health days, you know, to In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 53</p> <p>1 make sure that they get used and use them up and 2 take care of themselves. We do a lot of 3 discussion. I think that even trying to pay 4 more attention to management, which would be 5 Jamie, myself, Marisol and Marilyn, and talking 6 about what things we can do that are fun and 7 lighthearted, that aren't all just about talking 8 about crisis. 9 MR. HEAD: It's very tough work. I don't 10 have any other questions. Thank you so much. 11 MS. DETER: Nick, their building, when I 12 found it when we went to have our meeting there, 13 I thought this -- no offense, but it reminded me 14 of a group home. So some people wouldn't -- 15 other than maybe the neighbors, would have no 16 clue what it was, because that's what it 17 reminded me of. 18 MR. HEAD: Homey, yeah. 19 MS. DETER: Your repeat clients -- I do 20 have a question -- sometimes do they come in 21 with a different partner? You know what I mean? 22 A different abusive partner? 23 MR. HEAD: New abuser. 24 MS. CARTER: We encourage clients to In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 55</p> <p>1 to miss those things, just for anybody, whether 2 you have been in an abusive relationship or not. 3 It's really easy to miss them. 4 MS. DETER: Have you ever had men as 5 clients? 6 MS. CARTER: Yes. 7 MS. DETER: I was just thinking, What 8 about a man? A woman can be abusive. 9 MR. HEAD: I'm not going to talk about my 10 wife. 11 MS. CARTER: Yes. We do all the same 12 services, except for shelter. We shelter at a 13 local hotel. So we don't shelter -- but it is 14 important to say that for sheltering the clients 15 that we serve -- so if we have somebody that is 16 transgender and they identify as a man, they 17 would stay in the hotel, and if they classify as 18 a female, they would stay over at the HOPE 19 facility. 20 MS. DETER: That's it. 21 MS. WILSON: I really don't have any 22 questions, other than the ones people have 23 already asked. Great questions from everybody. 24 Really appreciate your services. Glad you're In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 54</p> <p>1 continue our counseling services as long as they 2 ever want, because oftentimes you can be strong 3 enough and educated enough to figure out how to 4 get out of one abusive situation, and then in 5 the normal path of life is that most people want 6 to be in another relationship at some point 7 again. And abusive personalities, 8 unfortunately, they're really good at 9 fine-tuning and looking at some of those 10 qualities of somebody that just recently got out 11 of a relationship, or someone in their family 12 just passed away and it's a devastating time in 13 their life, and they're looking for those cues 14 to enter into a relationship with that person, 15 and sometimes it's very intentional. 16 Most people, myself included, you just 17 don't want to think of people like that. You 18 don't want to think people have a motive behind 19 them or they have got an agenda or there's all 20 this manipulation going on. 21 So it's really a balance of talking with 22 the people we serve and sitting down with them 23 and explaining some of those early warning signs 24 and things to look for, because it's really easy In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 56</p> <p>1 there. Glad that the word is getting out more. 2 I think that's important. People have actually 3 come into the library now and -- just getting 4 information from the phone book. You know, 5 sometimes they'll have seconds, you know, before 6 their abuser comes in behind them. 7 MS. CARTER: We have tear-off sheets that 8 doesn't have the name, just has our phone 9 number, so they can put fold it up tight and 10 keep it wherever they need it. 11 MS. WILSON: Good idea. 12 Any other discussion? 13 MR. SIGLER: We are meeting with the 14 State's Attorney Thursday morning at 10 o'clock 15 to consider the funding apparatus for the Ogle 16 County Board of Health, and there will be four 17 of us going over there. 18 MS. WILSON: Good. Thank you so much for 19 doing that. 20 MS. CARTER: Our discussion date is May -- 21 Tuesday, May -- two weeks from now? 22 MS. DETER: 24th. 23 MS. WILSON: And do remember, a week from 24 today, 5:30, is where we are having a In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 57</p> <p>1 presentation before the County Board.</p> <p>2 MS. DETER: 5:30?</p> <p>3 MS. WILSON: 5:30.</p> <p>4 MR. SIGLER: You should be mentioning that</p> <p>5 to all the agencies as they come through.</p> <p>6 MS. WILSON: So bring yourself, bring your</p> <p>7 friends. The more people that show up, to me it</p> <p>8 seems like the more people the County Board</p> <p>9 knows are concerned. If they say, you know,</p> <p>10 There's no concern in the community, if we can</p> <p>11 show them that there is, that would be a real</p> <p>12 good mark for us.</p> <p>13 MS. CARTER: Tell me that again, the date.</p> <p>14 MS. WILSON: A week from today.</p> <p>15 MR. SCHIER: At 5 o'clock or 5:30?</p> <p>16 MS. ZIMMERMAN: It's on the -- 5:30.</p> <p>17 MR. SCHIER: 5:30.</p> <p>18 MS. WILSON: I have it on my phone.</p> <p>19 (A discussion was held off</p> <p>20 the record.)</p> <p>21 MS. WILSON: So we are going to declare</p> <p>22 this meeting in recess, and then we can continue</p> <p>23 to discuss off the record.</p> <p>24 (The meeting was recessed at</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 59</p> <p>1 OGLE COUNTY</p> <p>2 COMMUNITY MENTAL HEALTH BOARD (708)</p> <p>3 In the Matter of the Application)</p> <p>4 of)</p> <p>5 HOPE of Ogle County)</p> <p>6 Ogle County, Illinois.) Ogle County</p> <p>7) Sheriff's Office</p> <p>8) Oregon, Illinois</p> <p>9) May 10, 2016</p> <p>10 I, Callie S. Bodmer, hereby certify that I</p> <p>11 am a Certified Shorthand Reporter of the State of</p> <p>12 Illinois; that I am the one who, by order and at the</p> <p>13 direction of the Chairman, Kathleen Wilson, reported</p> <p>14 in shorthand the proceedings had or required to be</p> <p>15 kept in the above-entitled case; and that the above</p> <p>16 and foregoing is a full, true and complete</p> <p>17 transcript of my said shorthand notes so taken.</p> <p>18 Dated at Dixon, Illinois, this 12th day of</p> <p>19 May, 2016.</p> <p>20</p> <p>21 Callie S. Bodmer</p> <p>22 Certified Shorthand Reporter</p> <p>23 Registered Professional Reporter</p> <p>24 IL License No. 084-004489</p> <p>IA License No. 1361</p> <p>P.O. Box 381</p> <p>Dixon, Illinois 61021</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 58</p> <p>1 9:04 a.m.)</p> <p>2</p> <p>3</p> <p>4</p> <p>5</p> <p>6</p> <p>7</p> <p>8</p> <p>9</p> <p>10</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15</p> <p>16</p> <p>17</p> <p>18</p> <p>19</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	

<p style="text-align: right;">Page 1</p> <p>1 OGLE COUNTY 2 COMMUNITY MENTAL HEALTH BOARD (708) 3 In the Matter of the Application) 4 of) 5 Serenity Hospice and Home) Ogle County 6 Ogle County, Illinois) Sheriff's Office 7) Oregon, Illinois 8) May 10, 2016 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24</p> <p style="text-align: center;">Testimony of Witnesses Produced and Examined on this 10th day of May 2016 before the Ogle County Community Mental Health Board</p> <p>Board members present:</p> <p>Kathleen Wilson, Chairman William Sigler David Schier Vicki Deter Lowell Harp Tracy Brooks Amy Stephenitch Nick Head Dorothy Bowers</p> <p>Cecilia Zimmerman, Secretary Reporter: Callie S. Bodmer</p>	<p style="text-align: right;">Page 3</p> <p>1 MS. WILSON: I'd like to call this meeting 2 of the 708 board back into session. We are here 3 to hear the proposal from Serenity Hospice and 4 Home. 5 Typically we have a presentation from 6 them, a short presentation, and then questions. 7 If you want to do that, or we can just go right 8 in to questions. It's up to you. 9 MS. ZIMMERMAN: I have to do roll call. 10 MS. WILSON: Oh, roll call. I'm sorry. 11 (Roll call was taken and Kathleen 12 Wilson, William Sigler, David 13 Schier, Vicki Deter, Lowell 14 Harp, Tracy Brooks, Amy 15 Stephenitch, Nick Head and 16 Dorothy Bowers were present.) 17 MR. SIGLER: Madam President, before you 18 get started, we have -- Lynn received, I want to 19 say for the record, an excellent award -- I saw 20 it in the newspaper last week -- recognizing her 21 for community service and what she does for our 22 area, and I can't speak highly enough of how 23 proud I was when I saw that. 24 MS. STEPHENITCH: That's awesome. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 2</p> <p>1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24</p> <p style="text-align: center;">INDEX</p> <p style="text-align: right;">Page</p> <p>Serenity Hospice and Home 4</p> <p>End 52</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 4</p> <p>1 MR. SIGLER: That's all. 2 MS. WILSON: Thank you. 3 MS. KNODLE: Should I start? 4 MS. WILSON: Yes. 5 MS. KNODLE: Okay. I was just -- you kind 6 of have our 2015 in review. I just wanted to 7 kind of recap a few things from the year. 8 It has probably been the busiest year 9 since I started at Hospice, and not because of 10 the number of people that we serve. That was a 11 little -- it was up a little bit. Fairly stable 12 from the year before. I think our overall 13 census was up by 5.2 percent. 14 What was different for us is, the house 15 was really busy. So back in those days when we 16 had zero patient days a good portion of the 17 year, our average daily census for the whole 18 year was five. So almost every day we had five 19 people, or some days we'd have seven and other 20 days three. But overall, for the entire year, 21 we were serving five individuals. 22 Interestingly enough, even serving five 23 individuals in the house every day, we still did 24 not break even on the house. When we added in In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 5</p> <p>1 donations, we did. So that's the first time, at 2 least by adding in donations, that we didn't 3 lose money on the house. And we have talked 4 before that we always are able to cover that by 5 the census that we serve in the community, 6 because we serve a lot more in the community, 7 and those reimbursements help cover the cost of 8 the house.</p> <p>9 It's just nice to kind of see -- and the 10 one thing that we did do because we got so close 11 is, we made the decision to increase our room 12 and board fee to see if we can actually break 13 even on it. Our room and board fees are 14 significantly lower than all of the area nursing 15 homes and assisted living.</p> <p>16 And the only time a hospice patient 17 actually pays room and board is if they choose 18 to be there. So if they have symptoms that are 19 out of control, nausea, vomiting, that type of 20 thing, Medicare, Medicaid and private insurance 21 pays for it and they don't have to pay anything 22 to stay there. Or if they're there on respite, 23 five days -- they can be there five days, five 24 nights, that's also paid for. But if they</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 7</p> <p>1 require, and that's a much more stringent level 2 than Medicare and Medicaid, which is how we are 3 licensed now.</p> <p>4 MR. SCHIER: That's the Joint Commission 5 you're talking about?</p> <p>6 MS. KNODLE: Yeah, it's the Joint 7 Commission.</p> <p>8 MR. SCHIER: That answers one of my 9 questions already, so saves time.</p> <p>10 MS. KNODLE: We put a lot of things into 11 the organization that should have been there all 12 along. We really didn't have a formalized 13 emergency preparedness plan. Now we have one 14 that's 80 pages long, and it talks about triage 15 in the community, it talks about if we had to 16 evacuate what we would do. We have mutual aid 17 agreements that say that we would take our 18 patients to either Pine Crest or Dixon if we 19 needed to evacuate them completely. We have 20 what would we do if our computer systems went 21 down, what we would do if a particular vendor is 22 not working, if our water is out. We have a 23 plan to cover all of those things.</p> <p>24 We also have a risk management plan now, In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 6</p> <p>1 choose to be there because they don't want to be 2 in a nursing home or assisting living and they 3 don't have caregivers in the home to care for 4 them, then they can stay there, paying room and 5 board. Of course, they have to be a hospice 6 patient. Because once in a while we get those 7 people that just kind of want to live there but 8 they're not hospice, and we can't have that.</p> <p>9 But anyway, so that's just kind of a 10 little recap on our census.</p> <p>11 The biggest thing that we did all year is, 12 we worked on becoming what's called Joint 13 Commission accredited. All of the area 14 hospitals are Joint Commission accredited, some 15 of our durable medical goods, all of those. And 16 it really is just a gold seal of approval. It 17 means you are the best at what you do.</p> <p>18 We are still waiting for our survey. They 19 will bring in about four individuals to be there 20 four days in a row. They will do tracer 21 activities, they will look at all of our 22 records, they will look at pretty much 23 everything we do and make sure that we're doing 24 it to the level that they would -- that they</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 8</p> <p>1 which just talks about all of our security at 2 the IT level. As you know, security in medical 3 records is very, very important. There are a 4 lot of HIPAA laws in place. So we had to make 5 sure that our computer systems are sound, that 6 our vendors' computer systems are sound, that 7 our passwords change every 90 days. So many, 8 many different areas.</p> <p>9 So I wrote plans for both of those. And 10 the other area that we are working very hard at 11 is succession planning. We did not have a good 12 succession plan. We have a complete written 13 succession plan -- it's actually what we call 14 our performance improvement plan -- for the 15 year. And what we're doing is, we have taken 16 all of our key personnel's job responsibilities, 17 laid all of those out and allocated them to 18 people who would take on those duties if that 19 person was no longer able to do their duties for 20 a period of time.</p> <p>21 And so what we're doing now is, we're 22 training one another on all of those tasks, and 23 we'll do that throughout the remainder of the 24 year. So that would be for my position, for the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 9</p> <p>1 CFO, for our director of nursing. So all those 2 key positions. 3 And actually, we had started the project 4 before we started to encounter a lot of the 5 problems that we have now, but we had a year 6 where we have had a lot of individuals that have 7 health issues. We have had a couple of breast 8 cancers, we have had gallbladder surgeries, and 9 we have a couple other surgeries coming up. And 10 for a small organization, it's really, really 11 hard to keep going, and it's also hard to hire 12 somebody else into a position, because then when 13 that person comes back you're overstaffed. So 14 we all are trying to do one another's jobs, 15 keeping things going while people are 16 recovering. So it's been a difficult year. 17 But by the same token, we had to take on 18 some new regulations from CMS, and that's never 19 been a -- especially with the Affordable Care 20 Act. So one of the things -- a couple of the 21 things we had to do this year is, we had 22 satisfaction surveys that -- and I'm sure any 23 time you guys go to the doctor now you get some 24 type of survey, whether it's online or whether In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 11</p> <p>1 collected that's called the Hospice Item Set, 2 and that's kind of core measures. That's 3 information like when we're doing the assessment 4 of a patient did we get their pain under control 5 in a certain amount of time, did we get -- if 6 they had trouble breathing, did we get that 7 under control in a certain amount of time, 8 et cetera. That data also has to be captured 9 and sent directly to CMS, and that becomes part 10 of public reporting. So we have a lot of things 11 that we have to make sure all of our ducks are 12 in a row. 13 I did actually mention too in the synopsis 14 of our year that we actually received an award 15 for our CAP scores the very first year. We got 16 hospice honors. So when we went to the national 17 convention, we got a nice little plaque and we 18 got to wear a nice little ribbon that said 19 hospice honors on our badge. So it was pretty 20 neat. We weren't the only ones, but we were 21 proud of that accomplishment. 22 MS. BOWERS: Lynn, you just got an award 23 too, I see. Very good. 24 MS. KNODLE: Thank you. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 10</p> <p>1 it's mailed to you, and it's pretty long and 2 comprehensive. Well, they now have those for 3 hospice. 4 We cannot send the survey out ourselves. 5 We cannot tell somebody they're going to get a 6 survey. We can't tell them what might be on the 7 survey. We have a vendor called DATA who does 8 that, who mails those out for us. So we 9 basically just pull everybody that we served in 10 a month and we sent to it DATA, they send those 11 surveys out, they collect the data, they send it 12 directly to CMS. We then do get the results 13 about four months later, because they wait two 14 months after somebody dies to send them out, 15 then they collect the data for 45 days, and then 16 they close it and we get that information. 17 That information in 2017 is going to be 18 publicly reported. So basically they want to 19 compare one hospice -- they want people to be 20 able to say, Well, I want to use Serenity 21 because they do such a good job, or, I don't 22 want to use Serenity because they're not doing a 23 good job. 24 There's another area where data is being In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 12</p> <p>1 So we have had a really busy year. It's 2 been a good year. The only financial struggles 3 we have had at all is, just like anybody else, 4 waiting for government payments. And that 5 really is only -- our Medicare payments are 6 coming in. Insurance is iffy. If it's the 7 State insurance, we're not getting paid. But if 8 it is not a State insurance, although there's 9 delays and difficulties sometimes there, we do 10 eventually get paid. 11 But for Medicaid, another change that got 12 made for us regulatory this year is, our 13 payment system changed completely. So we get 14 paid a per diem rate for every patient that we 15 have on service. It used to just be a flat fee. 16 It depends on the level of care, if they're 17 routine care, GIP, I mean, there's other things. 18 But let's just say we get a flat rate 19 every single day for every patient that we have 20 on census. CMS this year changed it so we get a 21 higher rate of pay for the first 60 days, and 22 then from 61 on that rate drops fairly 23 significantly. One of the reasons that they did 24 that is, in a lot of their studies at the Office In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 13</p> <p>1 of Inspector General they found that there were 2 hospices that were signing up people that 3 weren't necessarily appropriate for hospice to 4 collect that per diem. So they're thinking if 5 they're not going to get much money from Day 60 6 on, that they're going to -- that's going to 7 kind of reel that activity in. So that was kind 8 of the reason.</p> <p>9 They also feel that there's a lot more 10 needs of a patient when you first sign them up: 11 to get them under control, to get them on a good 12 medication plan, et cetera. Then maybe their 13 needs go down a little bit, and then their needs 14 go way up again at the end. So they also added 15 something called a service intensity adjustment, 16 where the last seven days if there's a nursing 17 visit or a social worker visit you get paid a 18 little bit higher and you get kind of a separate 19 payment for that.</p> <p>20 So they're trying -- they basically say 21 hospice care is a U-curve. It's really high at 22 one end, it stabilizes and then gets high at the 23 other end. So they're trying to make a payment 24 system that works for that.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 15</p> <p>1 nursing home. They at least are giving us that 2 room and board fee that we can pay back to the 3 nursing homes, or they wouldn't be able to use 4 hospice at all, because they can't have patients 5 that they're caring for every day and not get 6 paid for them either.</p> <p>7 So that's really the place right now that 8 we're struggling. And we're -- like I said, 9 we're about 65,000 that we're waiting on at this 10 point, and that will just continue to grow as 11 the year goes on.</p> <p>12 We don't have a significant number of 13 Medicare -- or Medicaid patients. The majority 14 of our patients are Medicare, and then we have a 15 small amount that are private insurers, which 16 would be those younger patients that we have.</p> <p>17 So I think that's pretty much -- well, and 18 I guess the only other thing I would mention, 19 and you're all very aware because you probably 20 heard it ad nauseam, is that the other program 21 that we added for the year is our Shed program. 22 And it has totally exceeded our expectations. 23 I'm sure you see sometimes in the paper the 24 different activities that are going on down</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 14</p> <p>1 Okay. So all of that aside, whatever 2 Medicare does, Medicaid is regulated to do as 3 well, but Medicare did not tell Medicaid that 4 they were going to make this change in a timely 5 fashion. So their systems were not changed to 6 be able to calculate number of days. They don't 7 even have the ability to know how many days 8 somebody is on service with the system that they 9 have now.</p> <p>10 So instead of just continuing to pay the 11 old way, they're not paying at all until they 12 get their systems changed. We all know the 13 State of Illinois doesn't do anything quickly. 14 And to make major, major system changes...</p> <p>15 So any patient that we have on Medicaid, 16 we get no payment for at all, except for the 17 pass-throughs to the nursing homes, which is 18 good or we would lose all of our nursing homes. 19 What I mean by the pass-through is, when we take 20 on a nursing home patient, we have to pay for 21 everything for that patient, including the room 22 and board that the nursing home would normally 23 get. So what happens is, we collect it all, and 24 we pay the room and board fee back to the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 16</p> <p>1 there.</p> <p>2 It's so fun to have Cathy Warren come into 3 our interdisciplinary meeting and tell us 4 stories about The Shed and new people that come 5 in here. The lady that moved here from town, 6 didn't know anybody, could hardly walk, wouldn't 7 leave her home, and she now walks across the 8 street and works at The Shed. A lot of times 9 she takes things home. She can paint really 10 well. So she paints pictures and things that, 11 like, sell immediately. She now has, you know, 12 something to do every day. And so it's really 13 been a blessing for a lot of people and a good 14 healing process, I think, too.</p> <p>15 So that's kind of my synopsis for the 16 year. I will tell you before we get started 17 with questions that we did -- when we were going 18 over this yesterday, I did find an error. On 19 Exhibit III.1, for the total cost of bereavement 20 program, the number that got pulled and put in 21 there was just a portion of that program. That 22 actually -- I'd like to tell you exactly what 23 page that is, but it's Exhibit III.1.</p> <p>24 MS. WILSON: Right up at the top, right?</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

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<p>1 MS. KNODLE: Yeah. And right up at the 2 top, the 630,118 should be 791,014. If anybody 3 caught that, you probably figured we didn't 4 really know how to do math. Didn't quite add 5 up. So 791,014. \$791,014. 6 With that, I will answer questions. 7 MS. BOWERS: Kathe, may I go first since I 8 have to leave here in a couple minutes? 9 I cried when I read your Shed program. 10 That was very touching to me. 11 On your financial statement for the audit, 12 it indicated that you had several thousand 13 dollars that are not protected in the bank. 14 It's on Page 7 of the audit. 15 MS. KNODLE: Yes. It's not FDIC 16 protected. 17 MS. BOWERS: Exactly. 18 MS. GROENHAGEN: The finance committee 19 looks at that. We have -- Lynn didn't mention 20 that, but along with the other items that come 21 with Joint Commission accreditation, we have 22 gone to very robust committees in several key 23 areas: QAPI -- QAPI is quality assurance 24 performance improvements -- facilities, finance. In Totidem Verbis, LLC (ITV)</p>	<p>1 Exhibit III.3, you indicated how many 2 unduplicated clients and stuff, then you had the 3 dollar per hour. A dollar nine does not seem 4 adequate enough for all you guys do. I really 5 applaud your work that you do. 6 MS. KNODLE: Thank you. 7 MS. BOWERS: That's all I have. 8 MS. WILSON: Just keep on going around. 9 MS. STEPHENITCH: I don't have anything at 10 this time. 11 MS. WILSON: Okay. Bill? 12 MR. SIGLER: I read it. I think you're 13 wonderful, what you're doing. I'm getting to 14 the age now I may be seeing you pretty shortly. 15 MS. KNODLE: I think you're pretty spry. 16 MR. SIGLER: I did look at one thing 17 though, and I was concerned about the FDIC. I 18 come from the -- my parents from the years of 19 the Depression and following everything. I 20 invest nothing unless it's FDIC insured. I have 21 had banks and their representatives out -- I'm 22 not rich, my daughter is, Tammy -- and they want 23 us to invest in various, I call them, schemes. 24 That's why I was very surprised when I saw that, In Totidem Verbis, LLC (ITV)</p>
Page 18	Page 20
<p>1 The finance committee is very aware of 2 the -- how much cash is in each bank account. 3 And we have two bankers that are treasurers on 4 both of our boards, and they don't see a concern 5 at this time. 6 MS. BOWERS: Okay. 7 MS. GROENHAGEN: The reason we are holding 8 such a large amount in strictly cash reserves is 9 because of these payment fluctuations and how 10 they come. 11 So we are looking long-term, if we can get 12 through 2016 fairly quickly, about what we will 13 put some of those cash reserves into other forms 14 of -- 15 MS. KNODLE: We really have very little 16 investment at all. We do have some CDs and 17 whatnot, but we have not actually put -- 18 invested any of our money, because we have never 19 really had enough to do that. We have started 20 to accumulate some funds where we need to talk 21 about investing some of our funds. 22 MS. BOWERS: Just for your protection. 23 MS. KNODLE: Right. Right. 24 MS. BOWERS: The last thing I had is, on In Totidem Verbis, LLC (ITV)</p>	<p>1 that -- please, elaborate on it a little bit 2 more. I was concerned about it when I read it. 3 MS. GROENHAGEN: Well, like I said, both 4 bankers are very comfortable with where we're 5 sitting, and they understand the fact that an 6 organization of our size, we have now kind of -- 7 when we have cash flow, the problem is those 8 cash flows are really only temporary. We get -- 9 we can bill Medicare, Medicaid and private 10 insurance one time a month, but we pay payroll 11 two times a month, sometimes three times a 12 month. So we'll have a huge influx of cash, 13 then we'll have a huge swing where we're down 14 with cash. So in order to accommodate that, we 15 do keep larger amounts of cash in that account. 16 MS. KNODLE: Yeah, what you don't even see 17 in this that I'm always, like, knocking on 18 Kathy's door, is our receivables are pretty high 19 because of those flows. Our receivables right 20 now are sitting at \$650,000, because we bill 21 once a month and then we're waiting for that 22 money to come in, and they're so delayed in some 23 of the moneys that were supposed to come in that 24 don't come in, and that number just keeps going In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 21</p> <p>1 up and up and up. It's not money that we don't 2 expect to collect, but we don't know when we're 3 going to collect it. So it's just sometimes 4 paying out those dollars when they come in. 5 MR. SIGLER: I'm from the old school. 6 I saw also, if I read this correctly, 7 you're going to move your resale shop? 8 MS. KNODLE: We are. 9 MS. GROENHAGEN: Yes. 10 MR. SIGLER: Can you just talk a little 11 bit about that? I'm beside myself. It's so 12 easy to get to. 13 MS. KNODLE: Oh, it will be just as easy 14 to get to. I'm beside myself too, because we 15 really didn't want to move the shop. We have 16 had a lot of problems with the landlord where 17 we're at. He's very hands-off, not like what he 18 told us he was going to be. 19 So it started out with smaller problems, 20 like lighting. Our outside lighting doesn't 21 work. We even hired an electrician to come 22 ourselves to fix it, paid him \$400, but the 23 problem was really the line going into the 24 building, and he wouldn't come in and work with In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 23</p> <p>1 So I have no choice. My lease, luckily, 2 was up at the end of April. A building became 3 available just right down the street. So it's 4 still on 64. Still has parking. Actually, 5 there's two entrances -- like, an entrance and 6 an exit, so it's easier to get in and out. It 7 is a little bit bigger. The landlord has 8 completely renovated, put in new carpet, painted 9 the walls. It's going to actually be much nicer 10 than where we are now. And our rent is \$250 11 less than where I'm at now. So it's a win. 12 I'm not excited about all the effort to go 13 into moving the store, but in the long run it 14 will be better all around. 15 MS. DETER: When is it supposed to open? 16 MS. KNODLE: We're going to move over 17 Memorial Day weekend. And really we're 18 trying -- because we have done so well at the 19 store, and, you know, I like to keep my money 20 where my money is, so we're going to stay open 21 until noon on Saturday and then we'll close at 22 noon. So we'll only miss four hours of actually 23 being open. We'll just move Saturday, Sunday 24 and then on Memorial Day if we're still not all In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 22</p> <p>1 him on that. So in the wintertime people would 2 go out in the dark. So that wasn't good. 3 Then we had inside lighting that didn't 4 work. The whole children's area wasn't lit. 5 Called him, Oh, if you have somebody that will 6 put them up, you know, I'll go ahead and order 7 them. Six weeks later they weren't there. I 8 call him back. I don't have time to deal with 9 that, you'll have to do it yourself. So we had 10 to buy new lighting and put the lighting up. 11 Then in February the heat did not work 12 three times. He would not come and fix it. So 13 Kristy Gibalini (phonetic), who is one of our 14 workers, her significant other, Bert, is a 15 maintenance -- or was, and he came three times 16 and fixed our heat. Otherwise, they were 17 working in very cold temperatures. 18 Then, unfortunately, you all read about 19 the lady who drove through the building. He did 20 not come the day that it happened and even seal 21 the wall up at all. Bert came and put plywood 22 on the wall. He made no attempt to fix the 23 building. So I had people going into the store 24 from the side door. I have no fire exit. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 24</p> <p>1 done. And we have got a lot of great volunteers 2 that will help us do that. 3 MR. SIGLER: Congratulations. 4 MS. KNODLE: That was not on my plan of 5 things to do this year. 6 MS. GROENHAGEN: Another nice part about 7 the new store which I am very thrilled about is, 8 you know how donations right now are put along 9 the side of the building, and the volunteers and 10 everybody, spring, summer, winter, fall, rainy 11 days like today, they're sorting donations 12 outside. This has a garage area, and everything 13 will be stored inside and they'll have a nice 14 work area indoors. 15 MS. KNODLE: Yeah, he built a wall. So 16 you go in the garage, and now he's built a wall 17 so that the first half of the garage is 18 donations and then the second half is the 19 processing area. So he's done a tremendous job. 20 And he's charged us absolutely nothing for all 21 of his remodeling. 22 MS. GROENHAGEN: It will be much more 23 worker-friendly. 24 MR. SIGLER: I think that's really nice. In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 25</p> <p>1 MS. KNODLE: Well, thank you. 2 MR. SIGLER: I have no other questions. 3 MS. WILSON: Lowell? 4 MR. HARP: I wasn't going to ask this, 5 it's a personal question, but it's killing me. 6 So I've got to ask this. 7 MS. KNODLE: Okay. 8 MR. HARP: I can't remember anybody here 9 saying your last name, and I am not sure how to 10 pronounce it. 11 MS. KNODLE: It's Knodle. And almost 12 everybody says it wrong. 13 MS. DETER: That's why you have never 14 heard it, because I would never be able to say 15 it. 16 MS. KNODLE: People don't know if they 17 should say 'K', for one thing. So it's either 18 "noodle," "nodal," "nodle" (phonetic). It comes 19 out many different ways. 20 MR. HARP: I would like to say, I had some 21 contact with Serenity a couple years back when 22 this second cousin of mine passed away. I was 23 really impressed with what you guys did. 24 MS. KNODLE: Oh, thank you. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 27</p> <p>1 the information. I would tell you though, 2 the -- our scores are above benchmark in every 3 single area on the CAP except for one that we 4 have created a performance improvement plan 5 around, and that is training caregivers to 6 provide hospice care. And it's a struggle. 7 Actually, the benchmark on that for -- which 8 means the average that all hospices are able to 9 make, is like 69 percent. And we're just 10 slightly below that. 11 It's really hard, I think, for caregivers 12 who are not clinical to feel like they have 13 adequate training to care for their loved one. 14 But hospice care isn't 24 hours. We can't -- 15 regulatory-wise, we can't stay there all day 16 long, unless symptoms are out of control, then 17 we can stay as long as we need to. So we have 18 to train caregivers on the medications that they 19 need to give their loved one, on maybe how to 20 transport them, how to turn them over in the 21 bed, how to do a bed bath -- well, our CNAs will 22 come and do bed baths, but we are not there 23 every time they need a change if they're 24 incontinent. So training them to do all of In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 26</p> <p>1 MR. HARP: Then last year her husband 2 passed away too, so I have had -- I have been in 3 there, and I am really impressed with it. 4 I am also really impressed with the 5 accountability you guys have to do in terms of 6 the surveys and so forth. I think that's really 7 good, because, you know, figuring out whether or 8 not what you're doing is working is just 9 extremely important when you're talking about 10 tax dollars and so forth. 11 On the CAP survey, of course you came out 12 really good on that in terms of providing 13 emotional support. Were there any other results 14 from that survey that you can think of in 15 regards to, you know, what you're doing? 16 MS. KNODLE: The what survey? 17 MR. HARP: The CAP survey. 18 MS. KNODLE: The CAP survey, okay. 19 MR. HARP: You got a 90 percent of -- in 20 the high 90s in terms of how effectively you 21 provided emotional support. 22 MS. KNODLE: Right. So that survey covers 23 everything that we do. And that's the one I 24 told you that we have a vendor actually send out In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 28</p> <p>1 those things and for them to feel comfortable 2 doing them is really difficult. 3 So I actually created a simulation lab 4 this year. That's one of the other things that 5 we did In one our rooms right next to my office, 6 we actually purchased a mannequin. Her name is 7 Serena, life-size. You can do IVs, you can do 8 the whole ball of wax. We do model visits. We 9 make sure that our nurses are competent in all 10 the procedures that they need to perform and 11 those types of things. So we work on how do you 12 train a caregiver most effectively. 13 We are also now -- because we're starting 14 to see those scores go up a little bit. We also 15 have one of our nurses actually train CNAs up at 16 Highland and has a very significant training 17 background. We're having her go out with our 18 nurses and observe what they're doing and make 19 recommendations for how they might better train. 20 So we use those CAP scores to find out 21 what areas we need to improve on. So we don't 22 pat ourselves on the back because we're doing 23 well in one area, but we continually look for 24 the lowest area and try to improve on that. We In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 29</p> <p>1 don't want those scores to become publicly 2 reported and for us to be lower anywhere than 3 anybody else, because, you know, we are the 4 best, so. 5 MR. HARP: You also do a family evaluation 6 bereavement services. 7 MS. KNODLE: We do. 8 MR. HARP: I was curious if you could give 9 me some examples of any kind of helpful feedback 10 you might have gotten from that or lessons 11 learned. 12 MS. KNODLE: Yeah, so that one -- that 13 survey actually is modeled after one that -- 14 it's kind of an industry standard survey for 15 hospice. So it's not a government regulated 16 survey, but something that our National hospice 17 and Palliative Care Organization has put 18 together. So we do use most of the questions on 19 that survey. It's another one that can be very 20 long, so we took out some of the ones that we 21 didn't think were necessarily pertinent to our 22 organization to get a better response. If 23 people have a long survey, they won't fill it 24 out. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 31</p> <p>1 to do. 2 MR. HARP: Okay. Super. 3 I've got another question, and I hope it 4 doesn't sound like a hostile question. It's not 5 meant to be. 6 MS. KNODLE: No. 7 MR. HARP: I'm just trying to understand, 8 being math impaired and having no money sense at 9 all, I tried to figure out -- I took your -- 10 tell me, I probably did this the wrong way. I 11 took your total revenue and then got a 12 percentage of how much we contributed to your 13 total revenue last year, and it came out that we 14 contributed less than 1 percent of your revenue. 15 Am I wrong about that? 16 MS. GROENHAGEN: No, that's probably 17 right. 18 MS. KNODLE: That's probably correct. But 19 in defense of that, if that's the correct word, 20 your support is just for our bereavement 21 services. It's not for all of our hospice 22 services. So we're very appreciative of any 23 help that we get. 24 MS. GROENHAGEN: And I don't know how long In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 30</p> <p>1 So what we learned from that is whether 2 people are attending our memorial services, if 3 they're attending any of our support groups. 4 What we will learn sometimes is, I would attend 5 the support group but I'm from Rockford and you 6 don't have one in the Rockford area. So if we 7 get a number of those, we might look to open a 8 support group in Rockford. We actually did that 9 a couple of years ago when we did have some 10 individuals that were interested in a support 11 group there and didn't want to drive all the way 12 here. 13 Other things, did -- you know, Did you 14 get -- did somebody call you shortly after the 15 death of your loved one? And if it would come 16 back that, No, I never heard from anybody, then 17 we would have to go back to our processes, 18 because we have a process in place that says 19 within five days we place a phone call. 20 So basically it just shows us if 21 everything that we have in place for bereavement 22 is effective, if there's other areas that we 23 could add services that would be more effective, 24 and are we doing what we're saying we are going In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 32</p> <p>1 you have been with the board and if you have 2 heard the comment, our bereavement services, 3 though well required by Medicare and Medicaid -- 4 and let's be honest, they're the right thing to 5 do, we would do them anyways -- they're not 6 funded. They are not part of the per diem. 7 MS. KRAUSE: And we offer our bereavement 8 services to anyone in the community. They don't 9 have to be a hospice patient to receive those. 10 MR. SIGLER: I have been over to the 11 Village of Progress on a number of occasions 12 where you have worked with my friends. I 13 appreciate that. 14 MS. KNODLE: Another thing that we started 15 to do is, we got a call from Sinnissippi. They 16 have a support group there -- I don't even know 17 if you would call it a support group, but a 18 counseling group there that it was felt by the 19 facilitator that most of the substance abuse 20 problems that were going on with the group were 21 really related to unresolved grief, just by 22 listening to the stories that people were 23 telling. So they called Kathy and asked if she 24 would come and sit in on the group. It went so In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 33</p> <p>1 well that they called and asked her to come back 2 again the next month. And I love that, because 3 I know we all like to have the agencies work 4 together, and there's nothing more that I like 5 than working together with all the agencies. So 6 we are working hand-in-hand with Sinnissippi now 7 in that group. 8 MS. STEPHENITCH: I have appreciated the 9 bereavement too. I have made calls over the 10 years just saying, We have got this student or 11 this family. So I am appreciative of that. 12 MS. KNODLE: Thank you. 13 MS. STEPHENITCH: And thank you for the 14 succession plan that you're working on too. I 15 think that's fabulous. 16 MS. KNODLE: It's important. 17 MS. GROENHAGEN: Yeah, we're finding the 18 hard way that it's important. 19 MS. STEPHENITCH: It's great. 20 MR. HARP: Just one more question. You 21 say you have 23 registered nurses. I'm just 22 curious, are those part-time? full-time? 23 MS. KNODLE: Most -- I would say that's a 24 pretty even split. They are not all full-time. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 35</p> <p>1 questions during your summary. Did you -- you 2 still haven't received your \$65,000? 3 MS. KNODLE: No, and we have no indication 4 on when that system is -- they're not giving us 5 any updates, like, We're getting close, or We're 6 going to release a certain amount of funds. 7 There's nothing. 8 MR. SCHIER: Will it be \$65,000? 9 MS. KNODLE: Oh, it will continue to grow. 10 Every month it continues to grow. 11 MR. SCHIER: I don't have any other 12 questions. Thank you. 13 MS. DETER: He asked something that 14 answered mine, where our money, in fact, went. 15 I just have just -- I only have one thing. 16 I want to say, the very last page about your 17 fundraising is very -- how do I want to say it? 18 I love it. It's very encouraging to see that 19 all the stuff you do is supported so well. 20 MS. KNODLE: We are so blessed in so many 21 different ways. 22 MS. DETER: I had two things, and he asked 23 one of them and then that was it. 24 MS. KNODLE: Thank you. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 34</p> <p>1 We are very fortunate to have several PRN 2 nurses, and most of them were nurses that were 3 full-time at some point and they have recently 4 retired and didn't want to -- it's hard to break 5 away from hospice when it's your heart. So we 6 have several that we can call in when we need 7 them. So when somebody calls off or somebody is 8 on vacation, then we can call in those nurses 9 that are willing to work once in a while, and it 10 works out really well. 11 MS. WILSON: Would you just define "PRN"? 12 MS. KNODLE: I'm sorry. It's on request, 13 is basically what it is. 14 MS. DETER: I'm sitting here thinking, I 15 know what that is. 16 MS. GROENHAGEN: Which helps with the ebb 17 and flow of the census. Along with our revenues 18 coming in and out, our patient census isn't 19 steady. We don't have so many every day. So on 20 those peak days, those as-needed nurses are very 21 helpful. 22 MR. HARP: Thank you. I'm done. 23 MS. WILSON: Great. 24 MR. SCHIER: You answered most of my In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 36</p> <p>1 MS. BROOKS: I don't have any questions 2 either. I think they were already answered 3 throughout the summary. 4 MS. DETER: I just want to say, we 5 currently have two family members under your 6 hospice care, and we're very pleased with the 7 services so far, actually. Things are going 8 very, very well. 9 MS. KNODLE: Good. 10 MR. HEAD: Well, I'm the newest member on 11 the board, and I've got lots of questions. 12 MS. GROENHAGEN: Yeah, Nick, let's go. 13 MS. KNODLE: We knew you would have, Nick. 14 MR. HEAD: On revenue there's 500,000 -- 15 or 350,000, other patient revenue. What is 16 that? 17 MS. GROENHAGEN: That's the private pay 18 room and board. 19 MR. HEAD: You have got a lot of 20 volunteers. How many volunteers do you have? 21 MS. KNODLE: We have -- I always say 180, 22 but I think it's actually closer to 200 now. 23 All of those volunteers, they all do different 24 things. So maybe 80 of them are what we call In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 37</p> <p>1 direct patient volunteers, which are the ones 2 that would go in and just sit with a patient, 3 read to a patient, play cards, that type of 4 thing. 5 MR. HEAD: That is just wonderful. 6 MS. KNODLE: I think that goes back to the 7 community support. Oftentimes when we serve a 8 family, after they have gone through that 9 grieving process they want to give back. I'm 10 one of those people. I was served by hospice 11 and that's how I became involved. 12 MR. HEAD: Sure. Excellent. 13 On the Medicaid, what distinguishes -- I 14 know what Medicaid is versus Medicare. I am on 15 Medicare. What distinguishes those patients? 16 Are there any ways that they're different? 17 MS. GROENHAGEN: As far as care or -- 18 MR. HEAD: Personal characteristics or -- 19 any ways that the treatment is different? 20 MS. KNODLE: The treatment is different in 21 no way at all. Oftentimes -- I don't want to 22 say that it's better, but because they have no 23 financial resources, we dig into things like 24 donations from, like, Petal Pushers to buy them In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 39</p> <p>1 So if we have more complicated grief, we 2 will get other agencies involved if we feel like 3 -- because we don't have -- our counselors are 4 not social workers necessarily. We have social 5 workers, but our bereavement counselors have 6 bereavement training but they don't necessarily 7 have mental health training. So we don't take 8 on something that's outside of our scope of 9 practice. 10 MR. HEAD: Got it. Do you have a NORD 11 (phonetic) chart? 12 MS. KNODLE: Yes. 13 MR. HEAD: Is that something that could be 14 shared with us? 15 MS. KNODLE: Absolutely. We'll share 16 that. We'll send that to Cecilia. 17 MR. HEAD: With the FT's and part-times, 18 is that broken out at all in terms of your 19 payroll? 20 MS. KNODLE: I don't know if the 21 part-times are in there or not or if it's 22 more -- 23 MR. KRAUSE: They're listed, but they're 24 not designated necessarily. I can do that. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 38</p> <p>1 things that they don't have that maybe other 2 people do have. 3 MR. HEAD: I tried to figure out what 4 percent the Medicaid is, and I came up with 5 something like 3 percent. 6 MS. KNODLE: Yeah, it's not a large 7 percent, by any means. 8 MR. HEAD: How many of your patients would 9 you say actually carry a mental health 10 diagnosis, like an Axis 1 diagnosis, as opposed 11 to normal grieving? Is there a certain -- 12 MS. KNODLE: Like more complex grieving? 13 MR. HEAD: Yeah. Certainly there's 14 complications of grieving, unresolved grieving, 15 but -- 16 MS. KNODLE: I would say not more than 17 5 percent. I mean, we do have some of those 18 patients that never graduate from a grief group, 19 they still -- and I wouldn't say that -- it 20 might be more of a social event for them at that 21 point -- 22 MR. HEAD: Sure. Sure. 23 MS. KNODLE: -- and they relate to the 24 people who are there. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 40</p> <p>1 MS. KNODLE: We kind of have a reverse 2 work chart. We have our patients and families 3 up at the top as the most important, and we all 4 work for them. So it flows the opposite 5 direction. 6 MR. HEAD: This might be hard to figure 7 out, but what percentage of your clients, would 8 you say, have other problems of living? Say 9 they're -- they come in with family or marital 10 issues or -- 11 MS. KNODLE: Oh, that's a large 12 percentage. It's increasing all the time. 13 MR. HEAD: What's that about, do you 14 think, that it's increasing? 15 MS. GROENHAGEN: It's not ours to judge. 16 We just deal. 17 MS. KNODLE: Yeah, we were just talking 18 about -- in fact, we just recently -- you know, 19 I don't know if you noticed, but the salary 20 increasing from last year to this year, we have 21 added an additional social worker, because there 22 are so many unmet needs and family discord 23 and -- 24 MR. HEAD: Stirred up and compounded by In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 41</p> <p>1 this loss.</p> <p>2 MS. KNODLE: Right. Then you add grief on</p> <p>3 top of that, and you have the sister from</p> <p>4 California who rides in and hasn't been around</p> <p>5 the last year and thinks Mom's not dying, you</p> <p>6 know.</p> <p>7 MR. HEAD: So now you've got dysfunction</p> <p>8 escalating to prices and, you know --</p> <p>9 MS. KNODLE: Exactly.</p> <p>10 MR. HEAD: -- feeling attacked on all</p> <p>11 fronts.</p> <p>12 MS. KNODLE: Exactly. And you're trying</p> <p>13 to keep your CAP scores up, because they're not</p> <p>14 happy. That's the thing too, we are the only</p> <p>15 healthcare organization where the family is</p> <p>16 filling out -- not the person who received the</p> <p>17 services, but the family is filling it out. And</p> <p>18 they're grieving, and so they're either really,</p> <p>19 really happy with you or they're so sad that</p> <p>20 they lost their loved one that you couldn't do</p> <p>21 anything right. So it's really hard.</p> <p>22 MR. HEAD: The last question, where did</p> <p>23 the name Serenity come from, Serenity Home and</p> <p>24 Hospice? And where did the name The Shed come</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 43</p> <p>1 like a government agency. A lot of people,</p> <p>2 because of the "Ogle County" thought we were a</p> <p>3 government hospice, because government hospices</p> <p>4 do exist.</p> <p>5 So there were a lot of reasons why we just</p> <p>6 changed the whole thing to be Serenity Hospice</p> <p>7 and Home.</p> <p>8 MR. HEAD: It's brilliant. Love it.</p> <p>9 MS. KNODLE: The Shed came from the</p> <p>10 program that I based our bereavement program on</p> <p>11 that was started in Australia, and it was called</p> <p>12 The Men's Shed. There's actually, if you go out</p> <p>13 there, a YouTube on The Men's Shed in Australia,</p> <p>14 and it will make you cry. It was basically the</p> <p>15 same thing, it was a workshop for men to come</p> <p>16 together that were grieving, had lost their</p> <p>17 wives. Again, they said they didn't feel like</p> <p>18 they necessarily did well in a formalized</p> <p>19 support group, and so they had started this big</p> <p>20 workshop project. The men -- and they all have</p> <p>21 got their accents in the little YouTube or</p> <p>22 whatever.</p> <p>23 We decided we didn't want it to be just</p> <p>24 for men, which actually has worked out so well</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 42</p> <p>1 from?</p> <p>2 MS. KNODLE: I can answer both of those.</p> <p>3 So Serenity -- actually, Peggy Richard, our</p> <p>4 education manager/compliance officer, is the one</p> <p>5 that came up with the name. What happened is,</p> <p>6 they needed to have -- or wanted to have a name</p> <p>7 to call the home. So we were Ogle County</p> <p>8 Hospice. They wanted to call the home something</p> <p>9 besides Ogle County Hospice In-Patient Unit.</p> <p>10 So I think Peggy got something in the mail</p> <p>11 or received an angel, there was some story</p> <p>12 behind that she walked into Lori's office and</p> <p>13 said, How about Serenity? And that just became</p> <p>14 the adopted name.</p> <p>15 MR. HEAD: Brilliant, yeah.</p> <p>16 MS. KNODLE: Well, then after two or three</p> <p>17 years of having the Serenity Home under Ogle</p> <p>18 County Hospice, the decision was made to sort of</p> <p>19 brand everything with Serenity, get rid of the</p> <p>20 Ogle County Hospice, because we don't only serve</p> <p>21 Ogle County. It is definitely the biggest area</p> <p>22 that we serve.</p> <p>23 MR. HEAD: Sure, uh-huh.</p> <p>24 MS. KNODLE: We also didn't want to look</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 44</p> <p>1 for us. Because what happens is, we have the</p> <p>2 gentlemen that come in and make the really cool</p> <p>3 things, then they kind of turn it over to the</p> <p>4 ladies to do all the finishing work and the</p> <p>5 painting and that kind of stuff. So it's worked</p> <p>6 out very well to have it very all-inclusive.</p> <p>7 MR. HEAD: That's so neat. I don't have</p> <p>8 any other questions. Thank you.</p> <p>9 MS. DETER: I have one -- can I say one</p> <p>10 thing? I can remember that I always thought</p> <p>11 hospice, years and years ago, was, you know, for</p> <p>12 people with cancer. Well, when my mom had</p> <p>13 congestive heart failure, we had hospice. And I</p> <p>14 thought, wow. I thought it was so great</p> <p>15 because, you know, they could come in and do</p> <p>16 everything.</p> <p>17 I have a very good friend who was in</p> <p>18 hospice care at the end with -- she had ALS.</p> <p>19 She's passed away. But you -- is anywhere -- I</p> <p>20 mean, do people ask you like I just asked you</p> <p>21 about, Do you service anything but cancer?</p> <p>22 MS. KNODLE: We try to -- you know, in a</p> <p>23 lot of our -- I hate to say marketing materials,</p> <p>24 but we try to even sometimes list the top ten</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 45</p> <p>1 diagnoses, but really only like 25 percent of 2 our patients are cancer now. Our cancer 3 survival rate has increased so much, and the 4 knowledge that hospice does more than just 5 cancer. So cancer is still our -- kind of one 6 of the number one, but we -- you know, we have 7 alzheimer's, we have COPD, we have a lot of 8 renal failure and liver failure. So, yeah, that 9 is -- sometimes people do still have that 10 misconception that it's cancer only, but it is 11 not. 12 MR. HEAD: And it's not just for old 13 folks. 14 MS. KNODLE: It is not. 15 MR. HEAD: What's the younger patients 16 look like? 17 MS. KNODLE: We are very fortunate that 18 only 0.4 percent of patients across the nation 19 are under the age of 30. So it's a very low 20 number. We have only -- since I have been at 21 hospice, only served one child, and that's hard. 22 We had a three-year-old, and that's hard. 23 That's the hardest on all of the staff. 24 MS. GROENHAGEN: Two. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 47</p> <p>1 a service you pay for? 2 MS. KNODLE: It is a service -- yeah, so 3 it is a service that we pay for. The way that 4 it benefits us is that -- how can I say this 5 easily? I'll try to just give a little bit of 6 background. I talked about how our payment 7 system is changing, but the payment system for 8 healthcare in general is changing. And right 9 now the system is what's called pay for service. 10 So if you go in and have a gallbladder surgery, 11 you pay for the gallbladder surgery. Or you go 12 in for -- your tonsils are sore, whatever, you 13 get paid for that. 14 Hospitals now are being -- many of them 15 are waiting on what's called a bundle payment. 16 It's called population health. They get a 17 certain amount of money for every individual 18 that they take care of, no matter what's wrong 19 with the individual. So whether it's -- you 20 know, they look at your past health history, 21 decide how much you cost and, Okay, I'm going to 22 give the hospital \$8,000 this year to take care 23 of you, no matter what's wrong with you. 24 Eventually hospice is going to come under that In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 46</p> <p>1 MS. KNODLE: Two? Oh, yeah, you're right. 2 She was ten. So we have had actually two 3 children. 4 Fortunately, there just are not that many. 5 Because of the type of diagnoses that we do 6 serve, with the alzheimer's and COPD, et cetera, 7 we don't have that many that are under 30. But 8 that's the hardest on staff for sure. 9 MR. HEAD: Sure. 10 MS. WILSON: I just wanted to thank you 11 for your very well-put-together form. It was 12 easy to read and easy to bring out the kind of 13 stuff that we need to know about you. I want to 14 thank you for your work. It's just been 15 wonderful. 16 The story from The Shed was really 17 priceless. I really enjoyed that. 18 MS. KNODLE: Thank you. 19 MS. WILSON: I don't think I have anything 20 else for you. 21 MR. SIGLER: Chair, I have one more 22 question. I always do. 23 You were talking earlier about the Joint 24 Commission. How does that benefit you? Is that In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 48</p> <p>1 bubble as well and not be fee for service but be 2 part of this bundled payment. 3 We need to distinguish ourselves from 4 other hospices as being the very best quality 5 that we can be. And Joint Commission is that 6 gold seal of approval that says we do everything 7 right, we have good patient care, we have 8 quality care, all of the things that are 9 important for our referral sources to want to 10 work with us over somebody else. 11 So it's a way for us to prove the type of 12 care that we give, because not just anybody can 13 undergo that type of scrutiny and be able to 14 become Joint Commission. 15 So it's really made us a much better 16 organization. Like I said, we have probably 17 created 60 to 80 new policies in the last year. 18 But overall it will -- it will sustain us. Had 19 we not chose to do this, we may not be one of 20 the hospital -- the hospices that the area 21 hospitals want to work with, because many of 22 them -- all of them, except for KSB, are Joint 23 Commission. I know the three Rockford hospitals 24 are. So most of the other hospices in this area In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 49</p> <p>1 are not. The only one that I do know that is</p> <p>2 Joint Commission is DeKalb, and that's because</p> <p>3 they are affiliated with the hospital and their</p> <p>4 hospital is Joint Commission, so they, as a</p> <p>5 branch of that hospital, are Joint Commission.</p> <p>6 So it's also going to set us apart from all of</p> <p>7 the other hospices.</p> <p>8 MR. SIGLER: Cecilia's daughter-in-law was</p> <p>9 just appointed to the Joint Commission, my</p> <p>10 daughter.</p> <p>11 MS. KNODLE: Really? So she's a surveyor</p> <p>12 now?</p> <p>13 MR. SIGLER: No, she's not a surveyor.</p> <p>14 She's a supervisor of the Joint Commission. I'm</p> <p>15 very proud of her.</p> <p>16 MS. KNODLE: Oh, yes.</p> <p>17 MR. SIGLER: I think she does do six</p> <p>18 surveys a year or something.</p> <p>19 MS. KNODLE: So you are pretty well-versed</p> <p>20 on Joint Commission.</p> <p>21 Well, expect to see -- once we go through</p> <p>22 that survey and become commissioned, you're</p> <p>23 going to see it in the newspaper. We'll be very</p> <p>24 proud of that.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 51</p> <p>1 really that you can do for renal failure is</p> <p>2 dialysis, and then dialysis you can only do for</p> <p>3 a period of time. I usually hear about five</p> <p>4 years is about the maximum that somebody can be</p> <p>5 on dialysis. And if you don't have a kidney</p> <p>6 transplant sometime during that, then it really</p> <p>7 is -- there's nothing that can be done.</p> <p>8 MR. SCHIER: Thank you.</p> <p>9 MS. WILSON: Okay. All right. Let's take</p> <p>10 a 10-minute break. Thank you so much to</p> <p>11 Serenity for being here.</p> <p>12 MS. KNODLE: Thank you. You guys have a</p> <p>13 wonderful day. Thank you again for getting up</p> <p>14 so early.</p> <p style="text-align: center;">(A recess was taken at 7:50 a.m.)</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 50</p> <p>1 MR. SIGLER: I'm very pleased you are</p> <p>2 utilizing their services. I have read enough on</p> <p>3 it going through, you know, the computer, and</p> <p>4 it's nationwide.</p> <p>5 MS. KNODLE: It is.</p> <p>6 MR. SIGLER: I thought it was just</p> <p>7 locally.</p> <p>8 MS. KNODLE: There are different</p> <p>9 accreditations that you can choose. There's</p> <p>10 probably four or five different ones. Joint is</p> <p>11 the most common and well-known, and so we</p> <p>12 decided to go with that even though it might</p> <p>13 be -- I don't know that it's any more difficult</p> <p>14 to get than CAP. They're probably very similar.</p> <p>15 The pricing is about the same. But it's a way</p> <p>16 to show our excellence.</p> <p>17 MS. WILSON: Any more questions?</p> <p>18 MR. SCHIER: I just have a -- you</p> <p>19 mentioned renal failure. Is that an artery that</p> <p>20 goes through the torso?</p> <p>21 MS. KNODLE: It's kidney.</p> <p>22 MR. SCHIER: Kidney, okay. Is there much</p> <p>23 that can be done about that?</p> <p>24 MS. KNODLE: Once it -- the only thing</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 52</p> <p>1 OGLE COUNTY</p> <p>2 COMMUNITY MENTAL HEALTH BOARD (708)</p> <p>3 In the Matter of the Application)</p> <p>4 of)</p> <p>5 Serenity Hospice and Home)</p> <p>6 Ogle County, Illinois.) Ogle County</p> <p>7) Sheriff's Office</p> <p>8) Oregon, Illinois</p> <p>9) May 10, 2016</p> <p>10 I, Callie S. Bodmer, hereby certify that I</p> <p>11 am a Certified Shorthand Reporter of the State of</p> <p>12 Illinois; that I am the one who, by order and at the</p> <p>13 direction of the Chairman, Kathleen Wilson, reported</p> <p>14 in shorthand the proceedings had or required to be</p> <p>15 kept in the above-entitled case; and that the above</p> <p>16 and foregoing is a full, true and complete</p> <p>17 transcript of my said shorthand notes so taken.</p> <p>18 Dated at Dixon, Illinois, this 12th day of</p> <p>19 May, 2016.</p> <p>20</p> <p>21 Callie S. Bodmer</p> <p>22 Certified Shorthand Reporter</p> <p>23 Registered Professional Reporter</p> <p>24 IL License No. 084-004489</p> <p>IA License No. 1361</p> <p>P.O. Box 381</p> <p>Dixon, Illinois 61021</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 1</p> <p>1 OGLE COUNTY 2 COMMUNITY MENTAL HEALTH BOARD (708)</p> <p>3 In the Matter of the Application) 4 of) 5 Sinnissippi Centers, Inc.) Ogle County 6) Sheriff's Office 7 Ogle County, Illinois) Oregon, Illinois 8) May 12, 2016</p> <p>9 Testimony of Witnesses 10 Produced and 11 Examined on this 12th day 12 of May 2016 13 before the Ogle County 14 Community Mental Health Board</p> <p>15 Board members present:</p> <p>16 Kathleen Wilson, Chairman 17 William Sigler 18 David Schier 19 Vicki Deter 20 Lowell Harp 21 Tracy Brooks 22 Nick Head 23 Dorothy Bowers</p> <p>24 Cecilia Zimmerman, Secretary Reporter: Callie S. Bodmer</p>	<p style="text-align: right;">Page 3</p> <p>1 MS. WILSON: I hereby declare this meeting 2 of the 708 board back in session to hear the -- 3 from the application of Sinnissippi Centers and 4 Easter Seals. 5 Could you please take roll. 6 (Roll call was taken and Kathleen 7 Wilson, William Sigler, David 8 Schier, Vicki Deter, Lowell 9 Harp, Tracy Brooks, Amy 10 Stephenitch, Nick Head and 11 Dorothy Bowers were present.) 12 MS. WILSON: Thank you. 13 All right. Typically we have the agency 14 do a short presentation and then we ask 15 questions. We will limit you to one hour. So 16 it's 7 o'clock now. Go for it. 17 MR. PHELAN: Hopefully it doesn't take us 18 that long. We want to get everybody out of here 19 early. 20 I want to start by introducing my comrades 21 here. Teresa Good, our CFO, who has joined us 22 for several years now. I think you know her. 23 We just talked about Larry's retirement. So 24 with Larry's retirement plan, we have hired now In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 2</p> <p>1 INDEX</p> <p>2</p> <p>3 Page</p> <p>4 Sinnissippi Centers, Inc. 3</p> <p>5</p> <p>6</p> <p>7</p> <p>8</p> <p>9</p> <p>10</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15</p> <p>16</p> <p>17</p> <p>18</p> <p>19</p> <p>20 End 67</p> <p>21</p> <p>22</p> <p>23</p> <p>24 In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 4</p> <p>1 Stacie Kemp, who doesn't have 44 years as a 2 chief clinical officer. She's almost had a year 3 though. Stacie worked for us as a clinician 4 about 15 year ago, went off to Milwaukee, did a 5 lot of administrative work, decided, you know, 6 things are so wonderful, I'd like to move back 7 to Illinois. 8 MS. KEMP: Timing was perfect. 9 MR. PHELAN: I don't know what that was 10 all about. 11 Then to my far left, DeAnn White, who is 12 our chief operating officer -- yeah. I need to 13 make sure I get your title right. DeAnn's been 14 with us about -- 15 MS. WHITE: 18 years. 16 MR. PHELAN: 18 years. I was going to 17 overestimate her a little bit. In a variety of 18 roles of increasing responsibility, but DeAnn 19 said, you know, I'd like to go to the Ogle 708 20 sometime, and I said, Well, what better chance 21 than to come while we're doing this. 22 So always like to start off by thanking 23 you for your ongoing support and commitment to 24 what we do. This group is -- how big are your In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 5</p> <p>1 paychecks that you get for being on the 708 2 board? But, you know, not just the dedication 3 of being at these meetings, but everything 4 that's done above and beyond engaging in this 5 process of, you know, looking at the gaps and 6 analyzing the services and, you know, everything 7 that happens outside the meetings. Reading 8 through stacks of applications is a huge thing. 9 So thank you all very much, and, you know, we 10 thank you for what you do for Sinnissippi as 11 well. 12 If you look at your funding application, 13 what they have done is to put down the same 14 request as last year. Now, of course, we 15 approved those requests last year, and then the 16 County let us know that we wouldn't have as much 17 money as we anticipated having, so there were 18 reductions in funding amounts. So I put that 19 amount here knowing that that's what would be 20 beneficial to the agency, but also with the 21 knowledge that that may not be the reality of 22 this year. So, you know, please understand that 23 I recognize that, you know, if the funding 24 amount from the County is the same as last year, In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 7</p> <p>1 know that you have a program for first-time at 2 risk mothers, I didn't know you had these 3 residential facilities, didn't know you had an 4 intact family program working with kids from the 5 DCFS program and their families. We didn't know 6 you had -- we talk about CTC (Communities That 7 Care) here a lot, but, you know, that's one of 8 those hidden gems that I don't think gets 9 discussed a lot. 10 One of the things we wanted to call your 11 attention to, you know, obviously we have also 12 talked about, through the course of the previous 13 meetings, that it has been a bit of a 14 challenging year. I don't know if I can say 15 it's more of a challenging year for us than for 16 any other of the agencies that sit around this 17 table, and so, you know, I wouldn't try to make 18 that case. Our partners have had real 19 challenges as well. 20 So, you know, a couple of things that 21 we're dealing with financially right now 22 certainly were the loss of those major grants at 23 the beginning of the year. The big one for us 24 was the loss of that psychiatric services grant, In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 6</p> <p>1 we have got the same situation as last year. 2 But in case there might be extra, we always like 3 to let you know how we would use those extra 4 dollars. 5 For the most part, what I have done in the 6 past is -- you have probably spent a long time 7 pouring over this long application, and so I 8 don't want to go through the whole thing for 9 you. I don't want talk, you know, a huge amount 10 about what the accomplishments are. You know, 11 one of the things that I will mention as we kind 12 of go back to the exhibits, one exhibit is -- 13 you know, as you look at -- what exhibit was 14 this -- Exhibit 111.1, you know, it gives the 15 hours of services provided to the county. You 16 know, that's kind of nice to look at. 17 And also one of the things that I think 18 that we always don't get to talk about 19 Sinnissippi Centers is the breadth and the depth 20 of the programs we provide. You know, people 21 say to me pretty consistently, I didn't know you 22 did that. I knew you did outpatient counseling 23 for mental health, I knew you did outpatient 24 counseling for substance abuse, but I didn't In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 8</p> <p>1 which has caused us to trim back on the 2 psychiatric services we provide. 3 Good news maybe yesterday from Springfield 4 was that it looks like they're about to pass a 5 bill to allocate some dollars for a lot of the 6 programs that we're not getting paid on, but 7 also to put some dollars back into psychiatric 8 services, which will be fine. My hope is then 9 that continues over into a new contract for 10 fiscal '17. Without that, it doesn't get us 11 very far. 12 Psychiatric services are challenges -- 13 we'll look over at Teresa. She's taking a drink 14 of coffee. But even with that \$350,000 15 psychiatric services grant, we still lost about 16 \$200,000 a year. 17 MS. GOOD: Yes, we did. 18 MR. PHELAN: So you take away the \$350,000 19 grant, it becomes an untenable loss in that area 20 to continue to provide services of the same 21 level. 22 MS. GOOD: Just because we pay our 23 providers more, we don't get the reimbursement 24 from Medicaid or Medicare, so we do have a loss In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 9</p> <p>1 in that program even with the grant.</p> <p>2 MR. PHELAN: Then with the loss of the</p> <p>3 additional grant that provided services for the</p> <p>4 uninsured, we call it a non-Med -- that's what</p> <p>5 the State calls it, a non-Medicaid grant, that</p> <p>6 also then limited our opportunities to be</p> <p>7 reimbursed from folks that have insurance. So</p> <p>8 that was the whammy coming into this year.</p> <p>9 Maybe the bigger issue -- I don't know,</p> <p>10 it's hard to weigh -- are these about \$1.2</p> <p>11 million in grants that we haven't been paid a</p> <p>12 dime on since July 1st. Everybody probably saw</p> <p>13 the news about the lawsuit that we are a part</p> <p>14 of.</p> <p>15 MR. HEAD: (Gesturing.)</p> <p>16 MR. PHELAN: That's kind of how I felt.</p> <p>17 That was a tough decision though. You</p> <p>18 know, we worry about that the consequences of</p> <p>19 something like that are long-term for the</p> <p>20 agency. But at the same time, when we looked at</p> <p>21 the realities of it, we didn't believe that</p> <p>22 without legal -- without legal action, we didn't</p> <p>23 believe we would ever be paid on those grants,</p> <p>24 that they were going to just try to skip by long</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 11</p> <p>1 happen.</p> <p>2 So, you know, all that said, we haven't</p> <p>3 had a whole lot of other major changes from last</p> <p>4 year. It hasn't been a great year for new</p> <p>5 programming, but we also, in the midst of all of</p> <p>6 that, have been able to maintain virtually our</p> <p>7 same staffing level. We let a couple positions</p> <p>8 go through attrition, none of those in Ogle</p> <p>9 County.</p> <p>10 MS. WHITE: None of those in Ogle County.</p> <p>11 MR. PHELAN: But, you know -- so, you</p> <p>12 know, although we have been -- we have had those</p> <p>13 challenges, we have been able to essentially</p> <p>14 continue the same level of services except with</p> <p>15 that pending change to psychiatric services here</p> <p>16 in a month or so. And hopefully the State</p> <p>17 funding comes back around.</p> <p>18 So that is our current situation. You</p> <p>19 have got all the specific numbers and the audit</p> <p>20 and all that fun stuff in front of you. So we</p> <p>21 thank you again and just welcome any questions</p> <p>22 that any of us might answer.</p> <p>23 MS. WILSON: Let's start with Dave, and</p> <p>24 we'll go around this way.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 10</p> <p>1 enough to say, It's too late. So, you know,</p> <p>2 hence that. And I think, you know, it's gained</p> <p>3 some addition, and maybe that's why we're</p> <p>4 looking at passing some bills this week, you</p> <p>5 know, to try to get out of some of those</p> <p>6 lawsuits.</p> <p>7 But at the end of the day, you know, we</p> <p>8 trimmed and we cut, and we're very much afloat.</p> <p>9 Still got a little cash in the bank. Haven't</p> <p>10 hit our line of credit, like a lot of agencies</p> <p>11 have. Want you to know that we have had</p> <p>12 challenges, but I also want you to know that</p> <p>13 your investment is in a stable agency that's</p> <p>14 going to be around into the future.</p> <p>15 I get calls -- clients call all the time.</p> <p>16 These are the ones that bother me the most, when</p> <p>17 a client comes to me and says, You guys aren't</p> <p>18 closing, are you? You have meant so much to me.</p> <p>19 I have been coming here for ten years -- you</p> <p>20 know, these are generally people with very</p> <p>21 chronic illnesses. I have been coming here for</p> <p>22 ten years. I don't know what I'm going to do</p> <p>23 without you. I say, It's been a rough year, but</p> <p>24 we are not going to close. It's not going to</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 12</p> <p>1 MR. SCHIER: Page 12 on the application,</p> <p>2 oh, about two-thirds of the way down, I have got</p> <p>3 approximately a thousand to 1100 per year at</p> <p>4 32 percent reduction. Okay. That's -- is that</p> <p>5 talking about the figure up above, would be</p> <p>6 No. 2, the bottom of No. 2 paragraph there?</p> <p>7 MR. PHELAN: So the number of individuals</p> <p>8 receiving psychiatric services at any given time</p> <p>9 is about a thousand to 1100 people. What we</p> <p>10 have had -- no, I'm sorry. Say that again.</p> <p>11 Right now the number of individuals receiving</p> <p>12 psychiatric services at any given time is about</p> <p>13 14- to 1500 people. What we have had to do,</p> <p>14 because of the loss of that grant, is to cut</p> <p>15 that back to about a thousand to 1100</p> <p>16 individuals.</p> <p>17 MR. SCHIER: Okay.</p> <p>18 MR. PHELAN: So that thousand to 1100 is</p> <p>19 about a 32 percent reduction from current</p> <p>20 levels. That goes into effect late May, like I</p> <p>21 said, unless things turn around.</p> <p>22 MR. SCHIER: The only other question I</p> <p>23 have is on the audit itself. We have been over</p> <p>24 this before. Can you expound on what's being</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 13</p> <p>1 done on the overriding controls and indirect 2 cost rate? Are you finding a way out there? 3 MR. PHELAN: We are certainly trying. 4 I'll let Teresa expand on that, if she'd like 5 to. 6 You know, we call this the Rita Crundwell 7 Fund, because after that happened we recognized 8 that there was probably never a way out from 9 this finding, at least with our current audit 10 company, who was a party in the lawsuit around 11 that finding. 12 What we did last year though, is we -- or 13 two years ago it started. We said to 14 CliftonLarson, we said, We want this to go away. 15 Tell us everything we have to do to make this go 16 away. So just prior to last -- this last July 17 1st, we sat down with the auditor. He came up 18 with about 30 things that he said, These are 19 things you can do to make that finding go -- no, 20 rephrase that. He said, These are things you 21 can do to make yourself look better and maybe 22 the finding will go away. We believe it never 23 will, but we put in about 30 different 24 processes. You know, things like, I review In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 15</p> <p>1 we can continue seeing more people through the 2 door but for shorter amounts of time. So not 3 ten years, but when you're stable and we can 4 refer you on. That way we can continue to see 5 more people. 6 MR. PHELAN: Because the primary care docs 7 are comfortable prescribing Prozac for somebody. 8 What they're not comfortable doing is 9 prescribing three anti-psychotics. 10 MR. SCHIER: Thank you very much. 11 MS. DETER: Okay. I just have a couple 12 things. I do have to say, being pretty much a 13 layperson on this board, I really like three -- 14 I guess it would be 111.11 and 111.111 -- well, 15 111.11, yeah, and then the next one, you know, 16 you broke it down. Really helps me lot. It's 17 nice. It's a graph where it shows how many 18 clients, how much you spent from our Ogle 708 19 board, which is really nice. I haven't -- 20 there's only been about maybe one other one I 21 understood this time. 22 I do have a couple questions -- 23 MR. PHELAN: We'll do it again next time 24 too. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 14</p> <p>1 every journal entry that Teresa makes, which is 2 a tedious process. You know, I personally 3 approve any new vendors added to the system. 4 New purchasing limits, double signatures, and 5 Teresa is spending additional time going over 6 all kind of reports that her staff do. It's far 7 above and beyond what agencies like ourselves 8 with different auditing firms are doing and not 9 have that finding, but we're doing what we can. 10 MR. SCHIER: Okay. 11 MS. KEMP: If I can add, on the 12 psychiatric services the reduction is across the 13 four-county area. So the reduction of about 500 14 over a year's time is across the entire 15 four-county area. Then we have been targeted as 16 to who we won't be able to serve. So focusing 17 on individuals that have more routine 18 medications that we can work with their CTC on 19 getting those medications, and also working on 20 moving people more quickly through. So if they 21 need specialty services upfront and need 22 stabilization upfront, that we're seeing them 23 for a more limited time, and then when we feel 24 comfortable, referring them to their PCP so that In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 16</p> <p>1 MS. DETER: Please. And bigger print for 2 people. 3 Do you guys -- I was looking back, I don't 4 even know what page it is, it talks about the 5 different programs you do and the preventive 6 services. Now, do you go in and teach, like, 7 the suicide prevention? I see it says alcohol, 8 tobacco and other drugs. So do you do a program 9 in the schools on suicide? 10 MR. PHELAN: Couple different pieces 11 there. So we have a prevention program that is 12 specifically aimed at substance abuse 13 prevention. So we have a full-time person that 14 works in a limited number of schools, and they 15 do some pretty amazing programs on substance 16 abuse prevention. We have staff in -- let's 17 see, Rochelle, Oregon, Amboy, Dixon -- four 18 districts maybe. 19 MS. KEMP: Morrison. 20 MR. PHELAN: Morrison. Five that do -- we 21 call it student assistance. So they're there to 22 help students if they're having trouble with -- 23 whether it's mental health or substance abuse. 24 And we also do some periodic recitations on -- In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 17</p> <p>1 I'm trying to think. Our suicide prevention, we 2 have done some of those through CTC.</p> <p>3 MS. WHITE: We also partner with Cheryl 4 Robinson, who's out of the Whiteside County 5 area. She goes into many community forums and 6 does the assist training. It's the suicide 7 prevention training. She's a certified trainer. 8 We support her in advertising that and we also 9 provide the continuing education units for the 10 persons that she trains in that.</p> <p>11 MS. DETER: I think I just answered my own 12 question, looking at it here. When you do 13 domestic violence, do you do that with HOPE or 14 is this separate? I know they -- see what I 15 mean, when it says --</p> <p>16 MR. PHELAN: Separate program. So we have 17 DVIT groups that are -- you know, that are held 18 by Sinnissippi. Now, we do a lot of work in 19 concert with all of them. There are people that 20 receive some services at HOPE that ultimately 21 receive those services with us. So it's a 22 little bit of division of labor on those 23 individuals.</p> <p>24 MS. DETER: That's all I have. Thank you In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 19</p> <p>1 talking about an adult with mental illness, you 2 know, they may be self referred, they may be 3 referred by a family member, sadly by a 4 probation officer or somebody because they found 5 themselves on the wrong side of the law. And 6 the other way that a lot of people come into 7 contact initially with us is through a crisis.</p> <p>8 One of the biggest challenges is, is that 9 there are individuals out there, and like this 10 person that you're talking about, who, because 11 they haven't come through our door through one 12 of those mechanisms, we're not even aware of. 13 You know, so we know that many times what we 14 need is more universal screening and engaging 15 community partners to do that.</p> <p>16 But for those folks who come in through 17 one of those different mechanisms, they do a 18 full assessment, we develop a treatment plan. 19 We're trying to, of course, engage families if 20 the families are involved in the services. Then 21 they are really directed towards a lot of 22 different services, so that might be individual 23 therapy, you know, it might also then include 24 psychiatric services.</p> <p style="text-align: right;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 18</p> <p>1 very much.</p> <p>2 MR. SIGLER: I went through this. I have 3 spent many hours with Larry coming over to visit 4 your facility three or four times now. I 5 visited your homes, and I am so impressed with 6 what you do for the community. I thank you, as 7 a board member, as a resident of this community.</p> <p>8 Tell me a little bit more though about the 9 services you provide for those adults, not 10 children, who have mental issues. And what 11 brings it to mind -- I relate everything to 12 personal experiences. I had a mediator I came 13 very close to discharging, oh, probably 20, 25 14 years ago because he disappeared. He'd call in 15 and say, I got to go, and he was right in the 16 middle of a case, like Larry. And I'd come to 17 find out his child, who was in his 30s at the 18 time, was bipolar. I remember one day he said, 19 I need your help. So I drove down to the Quad 20 Cities. Boy, did I feel bad. Now, I know you 21 provide services in this area, but if you could 22 elaborate on it for my benefit.</p> <p>23 MR. PHELAN: You know, people come to us 24 in a couple of different ways. So when you're In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 20</p> <p>1 A couple of the programs we probably don't 2 talk about as much is things like our PSR 3 program; psychosocial rehabilitation, so that's 4 why I call it PSR. But those are staff that 5 work with those individuals with relatively a 6 chronic illness to build skills, to, you know, 7 teach that individual how to live independently, 8 how to budget and do all of those pieces.</p> <p>9 At the other end of the spectrum, we have 10 residential services where those chronically ill 11 folks might end up in one of our residential 12 settings.</p> <p>13 MR. SIGLER: How long can they stay at the 14 residences?</p> <p>15 MR. PHELAN: Forever, is the answer to how 16 long. Now, that's not what we shoot for.</p> <p>17 MR. SIGLER: Okay.</p> <p>18 MR. PHELAN: What we would love to do and 19 what we have been very successful with doing, is 20 getting individuals in and providing real 21 intensive treatment. We have, over the past two 22 or three years, upped the intensity of our 23 staffing and of our treatment services and 24 brought a real strong recovery process to In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 21</p> <p>1 residential with the goal that people won't stay 2 there forever. We'll get them ready to live in 3 an independent apartment and then bring in the 4 community supports. You know, bring in that 5 care coordinator who is going to go out to the 6 home and check on them and their medical and 7 mental health issues. We're going to have those 8 PSR staff maybe work with them four hours a day 9 at first, but not -- you know, not in a 10 residential setting. So the idea is, I'd love 11 to see that be about two years. Some people 12 need more though.</p> <p>13 MR. SIGLER: That gentleman on his bicycle 14 -- we were out on a bench by a residential 15 facility in Rochelle -- five and a half years, I 16 believe it was. It was a long time. Very 17 cordial, very nice. I spoke to your supervisor. 18 He has some major, major problems, which I can't 19 go into. It wasn't shared to me anyhow. But 20 we're not putting these people out on the 21 street.</p> <p>22 MR. PHELAN: No. When they are ready to 23 go because they have really recovered as much, 24 you know, as they have, then it's a transition.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 23</p> <p>1 We're also shooting -- as of just earlier 2 this week, we offer mental health first aid 3 throughout our four-county area, and that offers 4 an area for community members to help to 5 identify, as well individuals that maybe they 6 don't do this full-time but I have encountered 7 someone, what do I do and how do I get them the 8 help that they need? We're shooting to have one 9 in Rochelle, which will be our next one after -- 10 Carroll County next week and then Rochelle in 11 July. So stay tuned for more info on that.</p> <p>12 MR. PHELAN: As Stacie mentioned, care 13 coordination, you know, our ultimate goal is to 14 have a full-time care coordinator in every 15 outpatient medical clinic in our four-county 16 area. We have somebody just a couple days a 17 week starting out trying to phase in, in the KSB 18 Clinic here in Oregon, for example. And the 19 idea is for individuals who have behavioral 20 health, mental health or substance abuse 21 concerns that come through the door for their 22 medical, they are coming in because they have 23 got diabetes or they have got a sore throat or 24 whatever it is, to identify those concerns and</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 22</p> <p>1 We recognize that some individuals, that may be 2 their permanent residence. You know, our hope 3 is always that we're going to be able to bring 4 them to a level of functioning that they're able 5 to take to the next step.</p> <p>6 MR. SIGLER: Thank you very much.</p> <p>7 MS. KEMP: As Patrick mentioned, 8 oftentimes it's getting new folks through the 9 door, and they don't necessarily come through 10 our door; it might be law enforcement, might be 11 medical. So we try to work as much as possible 12 with our partners in the area, local NAMI 13 chapters, medical providers, so that when those 14 individuals are coming through, you know, the 15 system through another door that they are 16 ultimately getting hooked up with us as well. 17 So we work with them as collaboratively as much 18 on identifying folks that have mental health 19 concerns, having our folks in medical settings 20 where they can be screening individuals, because 21 oftentimes there is a stigma with coming to a 22 mental health provider, and we want to make sure 23 we're able to assist those people and, you know, 24 open up that door for them as much as possible.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 24</p> <p>1 then to link the services. Talking about 2 catching those folks that we don't necessary 3 see, you know, come through our door.</p> <p>4 MR. SIGLER: Thank you also, ma'am. I 5 very seldom smile, but you made me smile.</p> <p>6 Thank you. I have no further questions.</p> <p>7 MS. BOWERS: I'm going to be perfectly 8 honest with you, I get complaints about 9 Sinnissippi all the time. My daughter is a 10 deputy sheriff, and they call and say, We need 11 somebody right now. And I have tried to explain 12 to my daughter that you call Sinnissippi at 13 2 o'clock in the morning, how many people do you 14 think can come out at that time of the morning? 15 So I eased over the Sheriff's Office by saying 16 that you're spread very thin already, you know. 17 So I have appeased her and most of the other 18 deputies.</p> <p>19 But I had a question about -- and it was 20 brought up a little bit earlier. You said that 21 you're going to reduce your people in Ogle 22 County to 1,000 to 1100, and that's on Page 12. 23 And you now service almost 800 people for Ogle 24 County.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

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<p>1 MR. PHELAN: The overall reduction in four 2 counties is then 1500 to 1100. 3 MS. BOWERS: That is four counties? 4 MR. PHELAN: That's four counties. 5 MS. BOWERS: Okay. So this isn't just 6 Ogle County, the 1100? 7 MR. PHELAN: Correct. 8 MS. BOWERS: Okay. 9 MR. PHELAN: The other clarification is, 10 that's -- 1500 to 1100 is a point-in-time kind 11 of a -- so that's a snapshot. That's as of this 12 moment. The number you have got on the other 13 page is, over the course of an entire year we 14 serve the 800 in Ogle County. 15 MS. BOWERS: Okay. It did say here year 16 to date was 777. So is that -- was that a 17 six-month -- I thought -- assumed that was a 18 six-month period, not a year. 19 MR. PHELAN: A full year. 20 MS. KEMP: That's a year. 21 MS. BOWERS: That is annual? 22 MS. KEMP: Yeah. 23 MS. BOWERS: Okay. All right. I do 24 applaud you guys on your work. In Totidem Verbis, LLC (ITV)</p>	<p>1 jail? It's very difficult, I know. I don't 2 criticize. I see what you do. I have 3 associated with these folks when they get off 4 their medication. Take a good look at it 5 though, because it is a continuing complaint. 6 MR. PHELAN: We were working with John 7 Simonton in Lee County on one, because when they 8 have a criminal record, private hospitals won't 9 take them in. So John Simonton, Sheriff 10 Simonton, had one that they came up -- they have 11 to have an evaluation by the State to see if 12 they are fit to stand trial. So they had the 13 evaluation, said he is fit to stand trial. Then 14 a week went by, came out, did a second 15 evaluation, they said he was unfit. So now he's 16 in limbo, stuck in the jail. 17 Then the assertion is, well, if he's unfit 18 to stand trial, jail is not the right place for 19 him, a psychiatric hospital would be more 20 appropriate, so let's get him into one of those 21 State-operated facilities. So they throw up all 22 the barriers. 23 And, anyway, ultimately it took 24 conversations with the governor's office to get In Totidem Verbis, LLC (ITV)</p>
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<p>1 MR. PHELAN: And on the other thing, have 2 your daughter, whomever, have them call me. You 3 know, we do respond to crisis 24/7. 4 MS. BOWERS: I know you do. I know you 5 do. 6 MR. PHELAN: I know at times we have five 7 of them going on, but have them -- have them 8 call me, please. 9 MS. BOWERS: I will do that, but she's -- 10 she loves your people in Rochelle, she really 11 does, so. 12 MR. SIGLER: In support of Pat, I go 13 around the state, I was just down in McLean 14 County hearing a case on a discharge of a sworn 15 officer, and you know what the biggest complaint 16 is they have? We don't have any mental health 17 services. We can't get people to come to the 18 jail to help these people. My guards are 19 turning into mental health specialists, because 20 no one else is there to help them. 21 I used McLean, but Lee County, just south 22 of us: These people don't belong in my jail. 23 Well, he didn't put it so nicely. You know, 24 What the you-know-what are they doing in my In Totidem Verbis, LLC (ITV)</p>	<p>1 one individual out of jail and into a 2 psychiatric hospital where he needed to be. 3 MS. BOWERS: There's not enough beds 4 either. 5 MR. PHELAN: No, there's not. 6 MR. SIGLER: What's the nearest 7 psychiatric facility that you can send them to? 8 MR. PHELAN: Well, you know, with the 9 closure of Singer in Rockford, it becomes Elgin. 10 MR. SIGLER: Elgin. 11 MR. PHELAN: Over in Elgin. They do 12 whatever they can to not admit patients, which I 13 would say if the State folks were sitting here. 14 I say it to them all the time, and they say, No, 15 we don't do that, and I say, Yes, you do. 16 MS. KEMP: And they don't take patients 17 after outside regular business hours. So if you 18 go to the jail at 2 a.m., there's no one to talk 19 to to see if they might even be interested. 20 MR. PHELAN: Or anybody with health issues 21 or anybody with -- just whatever they can do to 22 keep folks out of it. 23 MS. WHITE: Our staff that go out at 24 2 in the morning have a list of about 27 In Totidem Verbis, LLC (ITV)</p>

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<p>1 hospitals that they call, and most of them have 2 the situation where there's nobody there in the 3 middle of the night. So it's pretty 4 frustrating.</p> <p>5 MS. BOWERS: I have nothing further, Pat. 6 I defend you guys all the time.</p> <p>7 MR. PHELAN: I appreciate it. Not about 8 your question, but about this situation we're 9 talking about, I just get --</p> <p>10 MS. BOWERS: It is frustrating.</p> <p>11 MR. PHELAN: Makes me ill. Yeah, it does.</p> <p>12 MS. WILSON: Amy.</p> <p>13 MS. STEPHENITCH: I wanted to commend you 14 on the mental health first aid training that you 15 referenced earlier that is going on. I have 16 heard amazing feedback from people who have gone 17 and people who are trying to get more and trying 18 to get more in the high school for staff. So 19 that's been really, really positive. Thank you 20 for that. I think it's been helpful and a great 21 to way to outreach to others to help support 22 what you do.</p> <p>23 MS. KEMP: Well, if you know of specific 24 needs, we just finished -- we kind of set a In Totidem Verbis, LLC (ITV)</p>	<p>1 they refer you to the Whiteside County Health 2 Department too?</p> <p>3 MR. PHELAN: That's one of our -- with the 4 psychiatric needs, that's one of our major 5 referrals.</p> <p>6 MS. KEMP: Okay. Many of their primary 7 health providers in many of the communities 8 where we knew there would be a larger influx of 9 individuals looking for medication, we had care 10 coordination folks work with them on, whenever 11 possible, okay, we have identified a provider or 12 you already have one who's interested in 13 continuing their medication. And for the most 14 part, the fact that we have got medical 15 providers -- including the health department, we 16 met with them in person -- was that, in 17 particular, if they are on a medication already 18 and they're stable, they most feel comfortable 19 continuing that regimen. So that's why we want 20 to move as many people in and out as possible, 21 because we can do that sort of specialty, let's 22 stabilize them, we have got the specialty 23 services here, but then let's move them on so we 24 can see more people.</p> <p>In Totidem Verbis, LLC (ITV)</p>
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<p>1 schedule, and we just finished the four that we 2 scheduled for the first half of the year, and 3 we're building the schedule for the second half 4 of the year. So we're hoping to hear anywhere 5 there might be a need within the communities.</p> <p>6 MS. STEPHENITCH: Okay. And just to help 7 me clearly understand the medical staff piece, 8 with all the reductions in psychiatric, is 9 Dr. Daly still the medical director? He's still 10 in that role?</p> <p>11 MS. KEMP: Uh-huh.</p> <p>12 MS. STEPHENITCH: So he would oversee the 13 psychiatric nursing staff?</p> <p>14 MR. PHELAN: Correct.</p> <p>15 MS. STEPHENITCH: Is Dr. Daly then the 16 only psychiatrist on staff?</p> <p>17 MR. PHELAN: Yes.</p> <p>18 MS. STEPHENITCH: Okay. And then in 19 relationship -- I hear you talk about primary 20 care physicians, and I -- the reason I'm asking 21 that, because I was wondering how comfortable 22 they were with the psychiatric meds, and, like 23 you said, some of the more complex ones they 24 wouldn't be, or you have seen that, I guess. Do In Totidem Verbis, LLC (ITV)</p>	<p>1 MS. STEPHENITCH: You sound like you have 2 done a lot of outreach in that way to try to 3 make connections to help fill some of the gaps.</p> <p>4 MS. KEMP: Sure. We want to make sure 5 we're making that as smooth as possible for our 6 partners in the community.</p> <p>7 MR. PHELAN: As Stacie talks about moving 8 people in and out, you know, our goal, if we can 9 -- a lot of specialty healthcare -- you go see a 10 cardiologist because you have a heart issue, 11 they might prescribe a medication, wait until 12 you're stable and then send you back to the 13 primary care doctor, who then may say that 14 prescription was a consultation with a 15 cardiologist. If we can try to increase that 16 kind of a model, I think we can get back up to 17 seeing as many people as we were before, but 18 just for more limited periods of time.</p> <p>19 So as we talk about getting people in and 20 out, it's we're hoping to get more and more 21 people in, but then, you know, get them stable, 22 get them back to primary care physicians, you 23 know, if they're just on an antidepressant or, 24 you know, one of the -- Dr. Nag, a pediatrician In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 33</p> <p>1 with KSB, always says that, 75 percent of my 2 kids I see are on a stimulant for ADHD. You 3 know, so some docs are very comfortable managing 4 that. Well, let's just try to support Dr. Nag 5 in doing what he does.</p> <p>6 MS. STEPHENITCH: I think then lastly, can 7 you just talk a little bit about court intensive 8 youth services and what you have observed what 9 is happening in Lee County, and what is your 10 observation or relationship in Ogle? I know 11 there's not a program here, but just what are 12 your observations about court intensive 13 services?</p> <p>14 MR. PHELAN: There maybe is not a program 15 in Lee County. The services in Lee County, we 16 used to have years ago this court intensive 17 youth services, CIYS. It was funded just by the 18 County through their coffers. A few years ago 19 they became one of the pilot sites for a 20 protocol called Redeploy Illinois. So Redeploy 21 Illinois is aimed at those kids who are on the 22 verge of going into corrections, and providing 23 intensive community services to keep them out of 24 corrections.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 35</p> <p>1 maybe when Christina was here, the transitional 2 age youth. So a slightly different population. 3 And those folks are targeted with the substance 4 abuse concern. But the grant allows us to pay 5 for a wide array of services. So if they need, 6 you know, outreach or they have a history of 7 criminal problems or they need something, you 8 know, family therapy or they need things in the 9 home, it gives us a lot more flexibility to do 10 more with those individuals because of that 11 money that's set aside for it.</p> <p>12 So a similar -- they're coming through the 13 door for a different reason, but more similar 14 population and similar overlap in terms of 15 concerns.</p> <p>16 MS. STEPHENITCH: Okay. Thank you.</p> <p>17 MS. WHITE: And our prescriber, Lorri 18 Mostad, also has dedicated time for Focus House 19 clients on her schedule twice a month. So she 20 sees those individuals who need prescriber 21 services.</p> <p>22 MS. STEPHENITCH: Okay. Thank you.</p> <p>23 That's all I had.</p> <p>24 MR. HARP: Patrick, last year I remember In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 34</p> <p>1 So initially they did seven pilot sites 2 for Redeploy Illinois. They said in the first 3 two years it saved the State \$40 million keeping 4 kids out of corrections. So they expanded, and 5 I think now they up to 15 or 16 sites; Lee 6 County being one those 16 counties.</p> <p>7 Anyway, that's one of the grants that they 8 haven't paid a dime on since July 1st. So Lee 9 County said, We're not going to be able to 10 support -- we can't hold on to this grant any 11 longer, we're going to have to let go. I mean, 12 here's a program that keeps kids out of -- I 13 mean, I get disgusted.</p> <p>14 So now what they have moved to is gone 15 back to -- instead of depending on that grant, 16 they're rating their other sources to pay us to 17 do essentially the same kind of services, you 18 know, which is great, but it's just short-sided 19 to -- a couple million dollars on a program 20 that's saving you, by now, probably a couple 21 hundred million dollars.</p> <p>22 MS. KEMP: Probably the most similar and 23 yet different is the TAY here in Ogle, which I 24 believe you talked about at other meetings,</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 36</p> <p>1 you talking about the problem with turnover, and 2 that was a concern of mine when I was a school 3 psychologist, get somebody working with one of 4 our kids who had a lot of success and built a 5 rapport at the school and everything, and then 6 they would leave, and then you would have to go 7 back and try and rebuild all that again. So 8 that's always been a concern to me.</p> <p>9 I have always felt that mental health 10 workers should make a lot more money than they 11 do.</p> <p>12 MR. PHELAN: Amen.</p> <p>13 MR. HARP: I wonder what your turnover is, 14 you know, and how much success you might be 15 having in trying to hang on to people.</p> <p>16 MR. PHELAN: I'll let DeAnn field that.</p> <p>17 MS. WHITE: We actually are very concerned 18 about that as well, and so we benchmark our 19 turnover against other similar providers in this 20 part of Illinois. So as a part of that 21 consortium, I gather turnover data from FHN, 22 Steppingstone, Ben Gordon used to be a part of 23 that, North Central in Ottawa, and we are 24 actually on the lower end of the spectrum as far</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 37</p> <p>1 as our comparison agencies.</p> <p>2 Now, that being said, turnover in</p> <p>3 behavioral healthcare is so very high. So our</p> <p>4 turnover rate is about 22 percent right now.</p> <p>5 MR. HARP: That's per year?</p> <p>6 MS. WHITE: Per year. That's an</p> <p>7 annualized basis, yes.</p> <p>8 What we are comparing against, a</p> <p>9 benchmark, is about 35 percent. So we do try</p> <p>10 very hard to maintain the good staff that we</p> <p>11 have. We have a promote-from-within program.</p> <p>12 So staff who are looking for other</p> <p>13 opportunities, whether that is a promotion or</p> <p>14 just a transfer to another area of our</p> <p>15 operation, because we are so diverse, we can</p> <p>16 provide that opportunity. So we do that</p> <p>17 regularly, which sometimes frustrates our system</p> <p>18 because the same thing happens: you get someone</p> <p>19 trained in one program, they burn out because of</p> <p>20 the stresses and that, then they transfer to</p> <p>21 another program. So the same client turnover</p> <p>22 issues may be experienced, but at least we are</p> <p>23 retaining the knowledge that that staff has</p> <p>24 built in our agency.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 39</p> <p>1 site for about eight universities in this area,</p> <p>2 in the state and even in the Chicago area and</p> <p>3 down in Champaign. We have had a great deal of</p> <p>4 success with sponsoring internships and then</p> <p>5 having those interns that like us and we like</p> <p>6 them continue on in employment. That has a very</p> <p>7 nice seamless integration, because usually they</p> <p>8 have developed somewhat of a caseload during</p> <p>9 their internship and then they can just</p> <p>10 transition into a regular position.</p> <p>11 MR. PHELAN: Interestingly enough, we have</p> <p>12 seen a couple people -- I don't know if it's</p> <p>13 more than usual, it feels like it -- moving out</p> <p>14 of the state of Illinois; not going down the</p> <p>15 street to the next provider. But I think just</p> <p>16 the political and financial outlook of the state</p> <p>17 looks so bleak that people are like, you know, I</p> <p>18 have been thinking about moving to Tennessee,</p> <p>19 I'm going.</p> <p>20 MS. WHITE: The other challenge that we</p> <p>21 have -- and you mentioned that we should be able</p> <p>22 to pay more for mental health -- Whiteside</p> <p>23 County Health Department and the, you know,</p> <p>24 prison in Dixon aren't subject to the same</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 38</p> <p>1 We also benchmark our various types of</p> <p>2 positions. So we believe that not all turnover</p> <p>3 is the same. A turnover of a clinician may be</p> <p>4 very different than the turnover of a secretary,</p> <p>5 for instance. Or a person in our 24-hour</p> <p>6 residential facilities may be different than</p> <p>7 when our VP of 44 years turns over. So we know</p> <p>8 that not everything is the same, and we do look</p> <p>9 at all those factors individually.</p> <p>10 MR. HARP: So that 22 percent, is that</p> <p>11 among clinicians then or is that overall staff?</p> <p>12 MS. WHITE: That's overall. Clinicians</p> <p>13 ebbs and flows. December is our biggest</p> <p>14 clinician departure month and the May/June time,</p> <p>15 for some reason. But it's about that amount, I</p> <p>16 think. Maybe 25 percent. But that is what we</p> <p>17 classify exempt direct care altogether. So that</p> <p>18 could be clinicians that are, you know, in an</p> <p>19 outpatient practice, it could be a court</p> <p>20 intensive youth services worker who's out in our</p> <p>21 community. So there are, even within that</p> <p>22 category, some variations in types of staff.</p> <p>23 The other thing that we really work hard</p> <p>24 on is our intern program. We are an internship</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 40</p> <p>1 compensation constrictions that we are. So our</p> <p>2 staff, when they leave us to go there, can make</p> <p>3 about a 60 percent increase in their salary.</p> <p>4 And Whiteside County right now is staffed with,</p> <p>5 I believe, all of their mental health --</p> <p>6 MR. PHELAN: Eight out of nine came from</p> <p>7 us. There's one that came from someplace else.</p> <p>8 MS. STEPHENITCH: That makes sense about</p> <p>9 the Department of Corrections, but I had no idea</p> <p>10 about the health department.</p> <p>11 MS. WHITE: Because it's an FQHC,</p> <p>12 federally qualified health clinic.</p> <p>13 MR. PHELAN: Their rates are very</p> <p>14 desirable.</p> <p>15 MS. DETER: They keep expanding. A lot of</p> <p>16 it is federal money, if I'm not right? I lived</p> <p>17 in Whiteside County, and when I worked as a</p> <p>18 school nurse, of course, I'd send people over</p> <p>19 there. I used the dental clinic a couple</p> <p>20 different times. They just don't like to do</p> <p>21 adults now. I think there's been some money</p> <p>22 problems.</p> <p>23 MR. PHELAN: Dental is tough, yeah.</p> <p>24 MS. DETER: But it's -- go down and see</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 41</p> <p>1 that place. It doesn't look big, but they keep 2 trying to buy the land on either side. It's 3 right on the highway. If anybody has ever been 4 down to the -- it's in Rock Falls by the high 5 school. Right across the street. 6 MS. BOWERS: Ogle County is going to be 7 the administrator down there for a while at the 8 health department, because we're losing our 9 administrator here in Ogle County. 10 MR. HARP: Well, okay. Getting down to 11 statistics here, in Exhibit III.3, I pulled out 12 my calculator, did my calculations. I want to 13 make sure they are right. The way I figured it 14 out, it looks like Ogle County got 28 percent of 15 the hours of service. Would that be about 16 accurate? 17 MS. KEMP: That sounds right. 18 MR. HARP: Okay. And then under funding 19 sources, we provided 47 percent of the 708 money 20 that you get, and when you factor in sheriff 21 departments and courts at 39 percent, would that 22 all be pretty accurate? 23 MR. PHELAN: (Nods head.) 24 MR. HARP: Okay. Then there are a lot of In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 43</p> <p>1 correctly. I mean, I always think the one -- 2 the service standards about how we provide 3 services to clients are a little more important 4 than that, but they do go over things with a 5 fine-tooth comb. 6 It certainly is a rigorous process and 7 imposes some quality standards on our treatment 8 that are above and beyond what might be 9 regulated by our funders. So, you know, it does 10 hold us to a little bit higher standard than 11 agencies who aren't accredited. It's -- you 12 know, the other thing is, it's one of those 13 things that with that seal on there, you know, 14 for folks who are familiar with the Joint 15 Commission, they say, Oh, we know that the 16 quality of services here are at a level that 17 meets those expectations. So it virtually 18 covers everything we do. 19 MR. HARP: They draw data from you. Do 20 they also from clients? 21 MR. PHELAN: The last time around they -- 22 did they do a client -- 23 MS. WHITE: Talk to clients, I don't 24 remember -- client service records, for sure. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 42</p> <p>1 things that you do to demonstrate effectiveness. 2 I'm glad to see that. One is Joint Commission 3 accreditation. I am only vaguely familiar with 4 that. I wondered, what does that mean in terms 5 of your effectiveness? How does it -- what does 6 it -- does it measure in your case? 7 MR. PHELAN: Just about everything we do. 8 There are, we said when we had our audit last 9 year, 1200-and-some -- 1264 or something like 10 that -- standards that we have to comply with to 11 be Joint Commission accredited, and those range 12 from, you know, very basic service provision 13 kind of standards to things like client rights, 14 to kinds of services we -- that we provide, 15 including, you know, peer services that engage 16 in families and all of that, to our policies and 17 procedures, to facilities, you know, inspecting 18 facilities and making sure they're up to 19 standards. So it really applies to virtually 20 everything we do. 21 MS. WHITE: The temperature of our 22 refrigerators. 23 MR. PHELAN: Have to check that stuff. 24 Yeah, it's amazing. You know, if toilets flush In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 44</p> <p>1 MR. PHELAN: And client satisfaction 2 surveys, but sometimes they do, like, a little 3 focus meeting, and I can't remember if he did 4 that last time. 5 MS. WHITE: He may have talked to the 6 clients in the meeting room maybe, but maybe 7 more informally. 8 MR. HARP: Then you have done some 9 surveys. Could you clarify that a little bit? 10 Among clients, I think. You know, what's that 11 telling you? How big a survey is it? And so 12 forth. 13 MS. KEMP: We survey folks about once a 14 quarter right now, and we're actually in the 15 process of revising what that will look like and 16 always wanting to make sure that we're using our 17 resources to get meaningful information. So 18 what we have done in the past is, take maybe two 19 days once a quarter where anyone who comes in 20 the door. It's not the most randomized way, but 21 it's the most cost-effective way, because you're 22 not mailing things and waiting for things to 23 come back, but you're catching people who come 24 through the door. In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 45</p> <p>1 So we are doing some -- and, actually, 2 it's one of our strategic goals for the year: 3 reevaluating how we do our surveys and wanting 4 to make sure that we are getting meaningful 5 information. So we're going to expand that to a 6 week long. So anyone that comes in the door in 7 any office, whichever door they enter, would be 8 getting the survey. 9 Then also, in the past we have done some 10 client care surveys as well. We are asking 11 specific questions about their relationships 12 with their therapists: Do they feel that their 13 services are self-directed? Do they feel that 14 they have a say? Do they feel that they're 15 listened to? Some of the basic, you know, 16 rights and expectations as it relates 17 specifically to their clinicians. 18 So in order to streamline resources, we're 19 looking at combining that process so we can get 20 general information about, you know, your 21 rights, your experience, the building was clean, 22 were you respected, and then some specific 23 information combining that about their 24 relationship and their experience within their In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 47</p> <p>1 enough sample that we know that it is kind of 2 speaking to the entire population, that we're 3 getting some specifics on our clinicians. So I 4 kind of see where there's an area for 5 opportunity, that that is more beneficial than 6 having them always be great, because what can 7 you do with that information? 8 MR. PHELAN: Pat yourself on the back and 9 move on, right? Yeah, we need the constructive 10 criticism. 11 MR. HARP: As we talk, this occurred to 12 me. It might be interesting to talk to the 13 people who just dropped out and didn't come back 14 and see what kind of responses you get from 15 them. 16 MS. KEMP: Right. If there's something we 17 could have done differently, uh-huh. 18 MR. HARP: Let's see here. Well, I was 19 going to ask about -- I think maybe I'll skip 20 that. It's just -- 21 The DLA, LOCUS, Columbia and Ohio, 22 OnTrack, you're getting all kinds of outcome 23 measures there. Are they also as favorable as 24 what you're getting from your own surveys and so In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 46</p> <p>1 specific services. 2 MR. PHELAN: The latter that Stacie 3 mentioned is used to evaluate clinicians then. 4 So, you know, one of the things that we try to 5 do is, it's easy to evaluate clinicians on the 6 quantity that they produce. It's not always as 7 easy and straight-forward to evaluate them on 8 the quality that they produce. So that's part 9 of it. 10 MR. HARP: Are there any statistics 11 involved in this then in terms of the results? 12 Can you quote any? 13 MS. KEMP: The results have always been 14 astronomical. So that is both great, but also 15 we want to make sure that it's a valuable 16 experience, that we're getting information from 17 it. You know, once in a while there's, you 18 know, one disgruntled individual, and if they 19 leave their information, then we can follow up 20 with them specifically. 21 But when they're -- I want to make sure 22 that it's valuable information, and when it's 23 always that great, what do you do with it? So 24 wanting to make sure that we're having a large In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 48</p> <p>1 forth? 2 MS. KEMP: They're looking at a little bit 3 different information, because the survey 4 they're speaking to, their satisfaction with the 5 experience and the outcomes, are looking at 6 their progress in treatment, and typically those 7 are correlated that if one feels that they're 8 doing well, then they do well; or when they're 9 doing well, then they enjoy it. They typically 10 correlate. 11 And they -- you know, it varies in terms 12 of the information and the results, because they 13 are all measuring different things. At this 14 point in time, we're really looking at -- a 15 couple of the measures are required by the State 16 and we have to do those, and we don't find them 17 as beneficial. 18 Then the OnTrack that's referenced there, 19 those are actually something that we have chosen 20 to do, and we have found it more beneficial than 21 what the State requires. So it's really kind of 22 marrying the two. Yes, we have to do this, but 23 let's also do what we think is the right thing 24 and will actually give us the information. In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 49</p> <p>1 So that -- the OnTrack gives the</p> <p>2 clinicians realtime data that they can review</p> <p>3 during their therapy sessions, and they can just</p> <p>4 look at the data on the computer screen and tell</p> <p>5 the individuals, Well, this is kind of how --</p> <p>6 where we -- how we see you targeting. It</p> <p>7 benchmarks against other agencies, because it is</p> <p>8 an online database. And I'd say there we see</p> <p>9 favorable results, but we do -- but we do see</p> <p>10 folks that aren't doing as well. But when</p> <p>11 you're looking at things more regularly, then it</p> <p>12 gives you an opportunity to change what you're</p> <p>13 doing. So that's the benefit of the OnTrack,</p> <p>14 where they can look at it every session when</p> <p>15 they come in. And it is okay if they're not</p> <p>16 doing well, because we anticipate that people</p> <p>17 will sometimes backtrack, and that's fine, as</p> <p>18 long as we reevaluate what we're doing and move</p> <p>19 forward. So really that's the benefit of having</p> <p>20 that realtime data every time they come in.</p> <p>21 So to answer your original question, not</p> <p>22 always is it favorable, but that's okay, because</p> <p>23 we anticipate that, but then we re-track and</p> <p>24 evaluate how we're looking at them.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 51</p> <p>1 previous system.</p> <p>2 MR. HARP: Okay. Thank you.</p> <p>3 MR. HEAD: To follow up on Lowell's</p> <p>4 questions about the survey, can you give a</p> <p>5 couple of examples of things that you have</p> <p>6 learned from your surveys that resulted in</p> <p>7 concrete changes on the part of Sinnissippi?</p> <p>8 What have you learned that led you to do</p> <p>9 something different?</p> <p>10 MS. KEMP: We have been evaluating -- one</p> <p>11 thing I can think of offhand is accessibility of</p> <p>12 services. So -- and this -- when I first</p> <p>13 started, one of my first projects -- so it is a</p> <p>14 little bit different survey, but it was a</p> <p>15 community stakeholder survey where we got</p> <p>16 feedback. Wanted to hear from our stakeholders</p> <p>17 on, you know, what's working, what's not, are</p> <p>18 services accessible. We can speculate what we</p> <p>19 might want to provide to individuals, but if we</p> <p>20 don't have referrals and they don't accompany --</p> <p>21 and a funding source isn't accompanied with</p> <p>22 them, then it's not a viable option.</p> <p>23 So with that survey, we did make some</p> <p>24 changes in terms of some of the offices</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 50</p> <p>1 MR. HARP: These are used on an individual</p> <p>2 basis then?</p> <p>3 MS. KEMP: Those are individual.</p> <p>4 MR. HARP: They're not aggregated and put</p> <p>5 together?</p> <p>6 MS. KEMP: We can't get aggregated results</p> <p>7 for the agencies, for the locations, for the</p> <p>8 clinicians, but primarily what we have been --</p> <p>9 because this is a new pilot. What we have been</p> <p>10 looking at is on an individual basis. So on an</p> <p>11 individual basis, how are you doing and how can</p> <p>12 we reevaluate what we're doing if it's not</p> <p>13 working. If it is, what should we continue to</p> <p>14 do? So right now we have been focusing on</p> <p>15 individual outcomes and how that affects their</p> <p>16 service provisions.</p> <p>17 MR. PHELAN: We're moving to -- anytime</p> <p>18 now -- we have been moving anytime now for the</p> <p>19 last three years to electronic health records.</p> <p>20 Any day now is what we keep saying. But it's</p> <p>21 going to allow us to do a lot more aggregate</p> <p>22 reporting about things like client outcomes.</p> <p>23 A lot of our energy is focusing on</p> <p>24 designing better reports than we have had in our</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 52</p> <p>1 re-evaluated their hours and looked at extending</p> <p>2 into the evening, making, you know, folks</p> <p>3 available for DUI evaluations, like, on a</p> <p>4 Saturday. We have had some conversations across</p> <p>5 -- really one of the biggest areas, we had a</p> <p>6 huge response from schools in terms of</p> <p>7 school-based surveys and in terms of interested</p> <p>8 services in schools. And oftentimes they have</p> <p>9 as little money as we have, so they don't want</p> <p>10 to pay for it and we can't afford it either, but</p> <p>11 having conversations with them and exploring</p> <p>12 grant opportunities that we can usually work on</p> <p>13 together so we can provide school-based</p> <p>14 services.</p> <p>15 So the intent of that was really let's not</p> <p>16 start things or expand things or add hours or</p> <p>17 add groups until we know what the community can</p> <p>18 actually support in terms of you're going to</p> <p>19 refer someone and we know it can be paid for,</p> <p>20 whether that's with us or their funding source</p> <p>21 or the person referring.</p> <p>22 So we did make some changes, and we</p> <p>23 continue as we look at -- as we continue to</p> <p>24 evaluate service provisions, you know, we go</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 53</p> <p>1 back to that. We go back to, you know, speaking 2 with individuals, or we might go back to the 3 results before we are looking at a grant, for 4 instance, to see, okay, there was a high need in 5 this area. So some specific things, and then 6 really kind of pocketing some of the information 7 for future reference as well. 8 MR. PHELAN: As Stacie mentioned, one of 9 the challenges is, we haven't gotten that much 10 good constructive feedback, and that's why we're 11 looking at the process now. 12 What we tend to find is, you know, we'll 13 get some individuals who have some very specific 14 concerns that are specific to that individual, 15 and it gives us opportunity to make things 16 better for their experience -- 17 MR. HEAD: Right. Right. 18 MR. PHELAN: -- but what we're missing is, 19 we're not getting good -- hey, this is 40 20 percent of the people said this is an issue, 21 let's address that. 22 MR. HEAD: Well, you have kind of been 23 between a rock and a hard place, because you're 24 actually asking people or opening yourself up to In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 55</p> <p>1 they weren't being utilized. And we did weekend 2 hours back in the day, and nobody wanted to come 3 on weekends. 4 MR. HEAD: When is it -- when do they 5 come? Are there some people that just don't 6 come? 7 MS. WHITE: 30 percent. 8 MR. HEAD: Okay. 9 MR. PHELAN: So that's not -- I don't know 10 if there's a better -- you know, maybe it's 11 opening earlier, I'm not sure. 12 MR. HEAD: I don't have any answers. I 13 was just trying to get a handle on, you know, 14 what's going on. 15 On your transition youth, I have also 16 heard that period of time called the odyssey 17 years for young people, which really is a very 18 unique time. It's kind of an early adulthood, 19 extended adolescent period that has its own 20 specific challenges. 21 Do you do any impact measures or outcome 22 measures on that program? 23 MS. KEMP: They have a slew of different 24 measures that will follow with that particular In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 54</p> <p>1 people telling you more of what they want, when 2 you're looking at less of what you can provide, 3 and that's very challenging. 4 Talking about hours, this is a beautiful 5 facility, but you have daytime hours. I haven't 6 seen evening hours, and I'm wondering about 7 that. I'm wondering about what the impact of 8 being next to the sheriff's office has. I'm 9 wondering about stigma within the community in 10 terms of marching down to the Sinnissippi 11 Center, Well, there must be something wrong with 12 you. So can you speak to any of those concerns? 13 MR. PHELAN: What are our evening hours? 14 MS. WHITE: We are open one day a week in 15 both Oregon and Rochelle. 16 MR. HEAD: Okay. Till? 17 MS. WHITE: I think it's 7 or 8. That's 18 based on client need typically. That's usually 19 the after-school youth services, because they 20 don't schedule youth typically during the school 21 day. So that may change over the summer when 22 they are more available daytime hours. 23 MR. PHELAN: What we found is, we actually 24 reduced evening hours a couple years ago because In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 56</p> <p>1 grant, but it's early enough that we don't have 2 any sort of long-term. But they're looking at 3 -- they have been -- they had to be trained in 4 very specific evidence-based measures that 5 they're entering online. So we will certainly 6 have very specific measures under that grant as 7 to how those folks are improving. 8 MR. HEAD: Well, I'm sure law enforcement 9 would agree that that's a high-risk population. 10 You see a lot of your behavioral acting-out in 11 that particular period of time. 12 MR. PHELAN: But, again, Nick, you 13 mentioned stigma. It's always one of our 14 biggest challenges to overcome. So when you're 15 out in the universe, out in the community, 16 people will say, you know, I'm not going to go 17 to Sinnissippi because I'm not crazy, or I'm 18 not -- you know, put the label on that. Of 19 course, we are constantly trying to market that 20 we are not -- first of all, we don't use the 21 word "crazy." 22 Second of all, we serve a whole broad 23 range of folks, broad range of challenges from 24 something that's, you know, a passing life In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 57</p> <p>1 challenge that's very transient and short in 2 time to somebody with a chronic illness. But 3 the reality is, that's not ever going to 4 completely go away. 5 So our answer to that is trying to do more 6 service in the schools, in the primary health 7 clinics, to get out there where the people are 8 and feel comfortable coming so that, you know, 9 for those who are impacted by that stigma we're 10 going to reach out to. 11 MR. HEAD: There's a marketing concept 12 called a funnel of trust where you set a very 13 low threshold for how people get involved with 14 your program or services or whatever. So, for 15 example, if you had a Saturday program that was 16 more related to the normal challenges of 17 development or aging or parenting or coupling or 18 whatever, that might shift that perception. But 19 that's a tall order. That's really a tough one. 20 MR. PHELAN: We try to get people in to 21 our building to do all kinds of things. We had 22 a blood drive not too long ago. This is a great 23 opportunity for people to come to Sinnissippi, 24 you know -- <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p> </p>	<p style="text-align: right;">Page 59</p> <p>1 MR. PHELAN: There is. 2 MR. HEAD: -- that needs to be reduced and 3 made very plain in laymen terms, at a sixth 4 grade level, that the community can understand, 5 because that's a huge fee. 6 And they're looking at a new jail here. 7 They're talking about \$25 million. I have 8 talked with Dr. Griffin, who's on the board, and 9 I have talked about, you know, diversion 10 services and alternatives, incarceration, and, 11 you know, what are you looking at? How are you 12 making your argument for the need for a separate 13 facility for mental health people? So there's 14 an opening there, but I'm not sure exactly how 15 you would make that argument. 16 MR. PHELAN: The awareness is just 17 starting to increase. We have been -- a small 18 number of us, mostly providers, are talking 19 about things like crisis triage and in 20 emergency, you know, crisis treatment centers 21 for a long time. But I think the police 22 departments and the sheriff's departments and 23 the hospitals, the State of Illinois, I mean, 24 this benefits everybody financially. I mean, <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p> </p>
<p style="text-align: right;">Page 58</p> <p>1 MS. KEMP: Fun place to be. 2 MR. PHELAN: -- who don't normally come, 3 anyone from the community. It's not a scary 4 place. 5 MR. HEAD: On the crisis beds, you know, 6 that's just a dollars and cents issue to me. 7 You know, I have talked with the sheriff, I have 8 talked with the police chief, and one of the 9 first things they always come up with is, we 10 need crisis beds because we have got so many 11 people sitting in jails. I'm wondering if you 12 could frame it in terms of -- and I'm thinking 13 about the County Board -- well, you can either 14 pay for a crisis facility to stabilize people 15 for a few days, or you can send deputies around 16 the clock, including a transportation cost and 17 the whole extension of time that it takes to 18 intake somebody and then the whole period of 19 time it takes to create a discharge plan, and do 20 you want to pay once or do you want to pay three 21 times? 22 Now, I don't know how you would make that 23 argument, but there's a dollar and cents 24 argument in there somewhere -- <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p> </p>	<p style="text-align: right;">Page 60</p> <p>1 there's just no losers in that. 2 You know, yeah, all we need -- you know, I 3 have got it all priced out. All I need is about 4 a million dollars a year on top of what I can 5 build in funding sources and we can, you know, 6 make this thing work wonderfully. 7 MR. HEAD: Oh, it would be huge. It might 8 be that law enforcement has more leverage or 9 impact at times than those feel-good community 10 mental health people. 11 MR. PHELAN: Absolutely. 12 MR. HEAD: So I know that you're in 13 conversation with Eric and with Brian, but 14 there's something there. There's opportunity, 15 and I don't know how you leverage it, so. 16 That's all I have got. Thank you. 17 MS. BROOKS: I think when you were talking 18 about the price, I think NAMI has a number 19 that it costs -- it's \$10,000 less expensive to 20 send somebody through treatment than to 21 incarcerate them for a year. So that's that 22 number. So the numbers are there. Like I said, 23 it just comes down, you know, to that money 24 thing. <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p> </p>

<p style="text-align: right;">Page 61</p> <p>1 First of all, my hats off to you too for 2 just keeping your doors open and servicing as 3 many people as you have been able to up to this 4 point. Early in the year I kind of wondered if 5 you would still be around these tables this time 6 of year. 7 One question that I have, and it's a need 8 that I see out there, are peer support groups. 9 You know, you talk about, with your cutbacks, 10 trying to get new people in and out as quickly 11 as possible, and I understand what you mean by 12 that, but one question that comes to my mind is, 13 what do you consider stable? A lot of times if 14 you start somebody on an antidepressant, it 15 takes a week and a half to two to get in their 16 system, and you don't know if it works. 17 How soon do they have to go back and say, 18 This isn't working, and then start that all over 19 again? 20 MR. PHELAN: That time frame in my mind is 21 probably at least a year. So it's not in those 22 initial few months, definitely. 23 MS. KEMP: It's hard to quantify because 24 every situation is so different, but we have In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 63</p> <p>1 people in your four locations is that? That's a 2 miracle there in itself. 3 The other thing, you said you have a list 4 of 27 hospitals. I was wondering if I could get 5 a copy of that? The question that comes to 6 mind, I am a member of NAMI, and I started a 7 support group down in Rochelle. And the thing 8 that always comes up -- and this also goes along 9 with the mental health training that is done, 10 you know, teaching people how to recognize a 11 mental illness. Okay. So you teach me and I 12 see someone, what do I do with them? Where do I 13 take them? 14 And, you know, I run into that with our 15 NAMI program. Families come in and we're 16 sitting around the table, a support group, and 17 they're like, I don't know where to take my kid. 18 We have been there, done this. Where do we go? 19 MR. PHELAN: We can -- you can have the 20 list, most certainly. 21 MS. BROOKS: Because sometimes that's what 22 it takes, is just calling, calling, calling. 23 MR. PHELAN: The sad thing is, sometimes 24 we get to the bottom of that 27-hospital list In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 62</p> <p>1 talked about, you know, is that two six-month 2 period of stability. So it isn't two weeks. 3 But wanting to make sure that we're kind of 4 balancing that timeframe with being able to see 5 new people as well. 6 But our hope certainly and our plan is 7 that they continue services with us. So we 8 don't want to have them disengage in other 9 services, because that's a huge part of what we 10 do as well. 11 MS. BROOKS: You could still have them in 12 your -- helping them find a job and other 13 programs. Because I know that you have one 14 psychiatrist, right, and one physician's 15 assistant? 16 MS. KEMP: Two until the end of the month. 17 MR. PHELAN: We have a physician's 18 assistant, an APN, a mid-level nurse, and then a 19 psychiatrist who is the medical director. 20 MS. BROOKS: That just blows my mind when 21 I think about how many people -- because 22 obviously the M.D., the psychiatrist, is the 23 only one who can prescribe medications, and the 24 physician's assistant. But still, for how many In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 64</p> <p>1 and nobody will take them. 2 MS. WHITE: That list is constantly 3 changing. I mean, the last time I looked at it, 4 it was that. Some may have come on, some may 5 have come off. I know Streamwood opened an 6 adult unit recently. So that's constantly 7 changing. 8 But, you know, our staff at 3 in the 9 morning needed that information, you know, which 10 ones take Medicaid, which ones only take adults, 11 which ones won't take criminal backgrounds, 12 which ones take Medicare. 13 MR. PHELAN: But you're welcome to any of 14 that. 15 MS. BROOKS: I know how futile it can be, 16 but you got to go somewhere. 17 The other thing, do you guys utilize 18 certified recovery specialists? Have you 19 started? 20 MS. KEMP: So we have one individual. Now 21 that there's a training coming up this summer, 22 we're planning on sending an individual, who 23 she'll be a peer care coordinator. So she'll be 24 able to kind of be the liaison between community In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 65</p> <p>1 resources and our internal resources and helping 2 folks make sure that they have the services they 3 need even outside of Sinnissippi, and she's a 4 peer. So she'll be going through the 5 certification this summer.</p> <p>6 MS. BROOKS: Great. I think that's all I 7 have.</p> <p>8 MS. WILSON: Thank you for making a nice, 9 clear application. I really appreciate that. I 10 really don't have any questions.</p> <p>11 I do have a couple of comments. Because I 12 work at the library and you guys used to be, 13 like, right across the parking lot from us, we 14 saw people who were waiting for their 15 appointments. They could come in and use the 16 computer, read magazines, whatever. And I have 17 seen striking, remarkable changes in those 18 people, because they would come in over a period 19 of years. You know, I have been there 20 years. 20 So they would come in, they would be flat, they 21 would keep their eyes down. Never -- you know, 22 they would hand me their card because they 23 wanted to use their computer. Then they would 24 come in, they're like, How are you doing. You</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 67</p> <p>1 OGLE COUNTY. 2 COMMUNITY MENTAL HEALTH BOARD (708) 3 In the Matter of the Application) 4 of) 5 Sinnissippi Centers, Inc.) 6) Ogle County 7) Sheriff's Office 8 Ogle County, Illinois.) Oregon, Illinois 9) May 12, 2016 10 I, Callie S. Bodmer, hereby certify that I 11 am a Certified Shorthand Reporter of the State of 12 Illinois; that I am the one who, by order and at the 13 direction of the Chairman, Kathleen Wilson, reported 14 in shorthand the proceedings had or required to be 15 kept in the above-entitled case; and that the above 16 and foregoing is a full, true and complete 17 transcript of my said shorthand notes so taken. 18 Dated at Dixon, Illinois, this 12th day of 19 May, 2016. 20 21 Callie S. Bodmer 22 Certified Shorthand Reporter 23 Registered Professional Reporter 24 IL License No. 084-004489 IA License No. 1361 P.O. Box 381 Dixon, Illinois 61021</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 66</p> <p>1 know, What's up in here? I would like to use 2 the computer. You know, and the changes that 3 have been brought have been very heartening to 4 me, to know that someone who was that 5 distraught, who was -- you know, we had some of 6 the addicts come in, and they are now, you know, 7 speaking, they are checking out books like crazy 8 and magazines, music, DVDs -- not just DVDs, but 9 music and boxes. And just to see the change has 10 been very heartening to me, and I wanted to 11 share that with you.</p> <p>12 MR. PHELAN: That's awesome. Thank you.</p> <p>13 MS. WILSON: That's about all I have got.</p> <p>14 Does anybody have any further questions, 15 comments?</p> <p>16 MR. PHELAN: We appreciate your time. I 17 said we wouldn't take the hour, which an hour 18 flies.</p> <p>19 MS. WILSON: So we're going to take just 20 about a three-minute break. Thank you very 21 much.</p> <p>22 (A recess was taken at 9:09 a.m.) 23 24</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	

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<p>1 OGLE COUNTY 2 COMMUNITY MENTAL HEALTH BOARD (708) 3 In the Matter of the Application) 4 of) 5 Easter Seals Metropolitan) Ogle County Chicago-Rockford Region) Sheriff's Office 6) Oregon, Illinois 7 Ogle County, Illinois) May 12, 2016 8 9 Testimony of Witnesses 10 Produced and Examined on this 12th day 11 of May 2016 before the Ogle County Community Mental Health Board 12 13 14 15 Board members present: 16 Kathleen Wilson, Chairman William Sigler 17 David Schier Vicki Deter 18 Lowell Harp Tracy Brooks 19 Nick Head Dorothy Bowers 20 21 Cecilia Zimmerman, Secretary Reporter: Callie S. Bodmer 22 23 24</p>	<p>1 (Proceedings resumed at 8:22 2 a.m.) 3 MS. WILSON: I think we are going to get 4 started a little early. Okay. Let's reconvene 5 this session to hear the funding application for 6 Easter Seals Metropolitan Chicago-Rockford 7 Region. That's a mouthful. 8 Typically you would give, like, a 9 10-minute presentation, and then we would ask 10 questions. Some agencies just want us to go 11 right to the questions, but whatever you would 12 like to do. 13 MS. KURTZ: I think Patti has a little bit 14 of things she wants to share about the 15 activities and services that she provided in 16 Ogle County this last year. 17 I want to introduce Amy Curtis. 18 MS. CURTIS: Good morning. 19 MS. KURTZ: She is our chief financial 20 officer, and she's here to answer financial 21 questions. After Patti is done, you know, any 22 of those questions I'll field to Amy. 23 So Patti had a busy year here. 24 MS. HOBBS: Yeah, busy year here, there In Totidem Verbis, LLC (ITV)</p>
Page 2	Page 4
<p>1 2 INDEX 3 4 Page 5 Easter Seals Metropolitan Chicago-Rockford Region 3 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 End. 38 21 22 23 24 In Totidem Verbis, LLC (ITV)</p>	<p>1 and everywhere. 2 I am going to kind of use this little 3 annual report that we kind of put together as my 4 guide, because sometimes when I'm talking I 5 forget what I want to make sure to let everybody 6 know about. 7 So family support services provides 8 individualized and group support to families 9 that are raising children with developmental 10 disabilities. Our primary service area is 11 Winnebago, Boone and Ogle County. We have a 12 small resource library that we maintain. So we 13 have different books for any type of topic that 14 a family might be needing. If it's something 15 that the family really needs, then we'll go 16 ahead and let them keep that book so that they 17 can kind of refer back to it. But we have 18 different resources just in terms of, you know, 19 hygiene needs, a lot of special education law 20 books and a lot of behavior books. Our behavior 21 books are the ones that people really utilize 22 the most. 23 Social skills, social stories, you know, 24 we'll make visuals for families. Social stories In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 5</p> <p>1 are very short scripted stories that are about a 2 particular topic, and so it's very to the point. 3 It's a good resource for families, because they 4 can write it for any particular situation that 5 they might be dealing with. So it's a way to 6 prepare a child. So they'll kind of go over 7 that with them and maybe read to it them about a 8 week ahead of time so that they can prepare them 9 for whatever situation that is coming up. 10 MS. KURTZ: Right. Like going to the 11 doctor, dentist. 12 MS. HOBBS: Doctor, dentist, exactly. 13 We have written them for a death in the 14 family so that, you know, the kids could 15 understand and, you know, help them understand 16 why maybe Grandma or Grandpa is not here 17 anymore. 18 Some of the other things that we do, is I 19 do a lot of consultations. So a lot of times 20 I'm kind of, like, the first place that people 21 will call. So I'll identify what their needs 22 are, and then through the course of a 23 conversation -- and sometimes those 24 conversations can be three or four hours long on In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 7</p> <p>1 have told you before, we do the one big event 2 once a year, which is a way for us to let the 3 siblings know that, you know, they're a part of 4 the family as well and that, you know, your 5 parent unintentionally did not put you on the 6 back burner but sometimes that does happen. So 7 it's just a night for them to kind of come out 8 and have fun with the family without the child 9 that has the disability along. 10 We have also started doing some sib shops. 11 We have only been able to do two so far, but 12 that's about a four-hour workshop that we have, 13 and we do that with Star Net and Autism Home 14 Support Services. It's a way for the siblings 15 to kind of come and get connected. We do fun 16 activities and things like that. We're hoping 17 to expand those out. We're kind of taking it 18 slow, because sometimes it takes a little while 19 to, you know, get your base going and 20 everything. 21 The parent education is a large piece, and 22 so we're doing trainings throughout the counties 23 as well. We host most of ours here in Oregon, 24 because that kind of seems to be a central area In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 6</p> <p>1 the phone. I mean, I'm not kidding, by the time 2 I get off, my ear is, like, sore and I'm like, 3 oh, my goodness. 4 But, you know, we're trying to identify 5 what it is that they're looking for. We make 6 appropriate referrals to agencies that will be 7 helpful to them, and then sometimes families 8 just need a little more help. So they might 9 need help filling out, you know, a lot of 10 paperwork. Sometimes that's where families get 11 so bogged down, is they look at this mountain of 12 paperwork that they have and they're like, I 13 just can't do it. You know, so I will help them 14 fill out paperwork. It might be, like, an 15 all-kids application. It just might be helping 16 them through insurance stuff. You know, I might 17 go through, help them look through their 18 insurance policies, like, okay, this is what 19 this means, you know, and help them kind of 20 interpret some of that stuff, because I think 21 even too that can be very misleading for 22 families. So they're just, you know, looking 23 for a lot of help. 24 Sibling support, we have -- you know, I In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 8</p> <p>1 for everybody to kind of come to. And we're 2 also partnering up with Florissa down in Dixon 3 to host those. We usually get Family Matters to 4 come in, because they provide trainings at no 5 charge to us and they provide all of their 6 educational materials to us and provide the 7 trainer. 8 So we're doing a lot of, you know, like I 9 said, special education law, futures planning 10 and behavior really are the big ones. 11 Another big part of our program is our 12 respite program. Having a child with a 13 developmental disability really is very -- oh, 14 how do I want to say it -- has an overwhelming 15 effect on the family, because they're worried as 16 soon as that child is born, or they might not 17 find out until a little later, you know, say, a 18 child has autism, because that typically isn't 19 diagnosed until later, but parents have to, you 20 know, come to a lifetime of coping. You know, 21 they have to, you know, start thinking about 22 things differently and they have to start 23 planning for their child who's -- you know, 24 looking at their child maybe as an infant and In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 9</p> <p>1 going, Okay, how do we get here, and, you know, 2 what are the steps that we need to take? And 3 along with that comes a lot of stress, a lot of 4 burnout. So hopefully through the respite 5 program it's offering families the opportunity 6 to take that break that they need, because it 7 is, you know, very significant and challenging 8 to them.</p> <p>9 Let's see here. We have been supporting 10 the Rochelle Parent Group, and the Rochelle 11 Parent Group meets at a counseling office in 12 Rochelle by the name of Rochelle Parent Group. 13 And one of our parents leads that, and they get 14 a nice turnout for that. Again, that's open to 15 all families throughout Ogle County, and there 16 have been some families that come up from Lee 17 County too, because there isn't a lot there for 18 them so, you know, we're pulling from there.</p> <p>19 MS. BROOKS: And where and when is that 20 meeting?</p> <p>21 MS. HOBBS: It's the first Monday of every 22 month, and it's at Changes Counseling Center. 23 They take a break during the summer months 24 though, so she will start back up again in In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 11</p> <p>1 wonderful opportunity for women to come together 2 and discuss -- you know, a lot of times women 3 lose their friendships after they have a child 4 with a developmental disability just because 5 other friends can't understand what they're 6 going through and there is -- tends to be a lot 7 of isolation among those moms and dads. So, you 8 know, again, everything is always geared towards 9 making sure that everybody is connected and that 10 they are, you know, really focusing on 11 themselves, as well as their child with the 12 developmental disability.</p> <p>13 We have excellent networking 14 opportunities. We have educational speakers 15 that come to the retreats, and it's all just -- 16 you know, and it's about having fun too. I 17 mean, these moms need to, you know, let loose 18 and have a little bit of fun in their life as 19 well too.</p> <p>20 So that's pretty much it in a nutshell. 21 Is there anything I'm forgetting, 22 Kathleen?</p> <p>23 MS. KURTZ: No. 24 MS. HOBBS: Okay. All right. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 10</p> <p>1 September.</p> <p>2 We allow -- we have social opportunities 3 for families, and so during those opportunities 4 it just is a nice time for families to get 5 together in a nonjudgmental environment. We 6 have some parent mentors that, you know, come to 7 those as well too. So it's a great way for us 8 to link families up together. So if they're 9 experiencing, you know, a little bit more 10 difficulty, a lot of parents have a lot of unmet 11 mental health needs because they put themselves 12 on the back burner as well too. So, you know, 13 we just want to make sure that families know 14 that, you know, you have to take care of 15 yourself too. And we're -- hopefully by 16 providing those parent mentors and having that 17 one-on-one chance for them to talk to each 18 other, they'll find a network of support for 19 each other.</p> <p>20 Then another big part is our mom's retreat 21 weekend. Last year was our seventh year that we 22 held it in Rockford. We had 50- -- how many -- 23 I can't remember. We had 54 women, and six of 24 them were from Ogle County. Again, this is a In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 12</p> <p>1 MS. WILSON: Dave, want to start?</p> <p>2 MR. SCHIER: I have no questions. I thank 3 you for all you do. I have no questions.</p> <p>4 MS. DETER: I have two. I want to thank 5 you guys.</p> <p>6 I don't even know where it is now, but in 7 here, how you took it and you said -- someplace 8 in here, one page -- I thought I marked it -- 9 and you put, like, we spend \$150 for this, you 10 know, a thousand for that. That's nice. But I 11 still have a problem with exactly the check we 12 give you, does it go into Easter Seals in 13 Chicago's bank account and then you just pull it 14 out, or does it have a separate account for Ogle 15 County? Because the money we give you -- I 16 mean, you are getting it back, but in my opinion 17 it means that anybody can use that money to 18 begin with.</p> <p>19 MS. CURTIS: That's a really good 20 question, and thank you for bringing it up. So 21 Easter Seals Metro Chicago covers everything 22 from northern Indiana up through the region 23 here. We do have a separate bank account in 24 Rockford, but that's not where your check goes. In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 13</p> <p>1 Your check goes into the basic account for 2 Easter Seals, but Easter Seals takes and gets a 3 financial audit every year and what's called an 4 A133 audit, which is a federal audit, because a 5 lot of our programming is federal funds, State 6 funds, city funds, donations, so everyone wants 7 to make sure that the money that comes into 8 Easter Seals is going back to the programs that 9 it's intended for.</p> <p>10 Your funds are called restricted funds, in 11 audit language. That means that the auditors 12 come in and they specifically look to make sure 13 that anything that's been restricted to a 14 specific program or an area or an activity is 15 actually spent that way. So we go through a 16 very stringent audit process. In addition to 17 that -- because we have about 30 different 18 programs that we operate, and Kathleen and 19 Patti's program is in a specific cost center in 20 our ledgers. So we very discreetly track both 21 the revenue and the expenses so that we can 22 guarantee to any auditor that walks in or to any 23 funder that walks in -- as a matter of fact, we 24 get about 1200 audits every year -- that the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 15</p> <p>1 the way we do it.</p> <p>2 MS. DETER: That's all I have.</p> <p>3 MR. SIGLER: No questions, other than the 4 fact that you have taken care of my family over 5 the years, and I thank you very much.</p> <p>6 MS. BOWERS: I have to applaud you. I 7 read recently where one of your autism teachers 8 was recognized by the State of Illinois.</p> <p>9 MS. DETER: Yes.</p> <p>10 MS. BOWERS: I really have to applaud you 11 for that.</p> <p>12 The only question -- or concern that I had 13 is on Page 75, VII.2. You have all unrestricted 14 funds for family support and all in-kind 15 donations. Are these all for Ogle County or are 16 they spread out over the region?</p> <p>17 MS. KURTZ: This is Ogle County, right?</p> <p>18 MS. BOWERS: I don't recognize some --</p> <p>19 MS. KURTZ: You know what, no, this is for 20 activities that we do for mom's retreats, for 21 the other, like, training and things like that. 22 So some of them are specific to Ogle, like the 23 Exelon.</p> <p>24 MS. BOWERS: And Stillman Valley.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 14</p> <p>1 dollars that come in from United Way goes 2 specifically to those programs.</p> <p>3 Now, if you hand me a dollar bill, can I 4 tell you that that dollar bill went over to her? 5 No. But if you give me a thousand dollars, I 6 can guarantee you through our audits that that 7 thousand dollars is spent on her program. Does 8 that make sense?</p> <p>9 MS. DETER: Yes, it does, because I just 10 had questions because I thought, We're giving 11 you money, but yet -- and I know you're spending 12 it, you know, where it should be, but yet I have 13 no record of where it went to begin with.</p> <p>14 MS. CURTIS: Yes, it goes into the central 15 accounts, because one of the things that Easter 16 Seals does very well is make sure that their 17 administrative cost is capped, and one of the 18 ways that we do that is the economies of scale. 19 So I have one accounts payable clerk for the 20 entire organization. So if I had to establish a 21 bank account for 30 different programs, I'd need 22 more accounts payable people, right? Makes more 23 sense for me to be able to pool it but guarantee 24 it's going where it's supposed to go. That's</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 16</p> <p>1 MS. HOBBS: Stillman Valley Gives Back.</p> <p>2 You know, we also made sure that the McCanse 3 family donation, that was for Ogle County 4 families only.</p> <p>5 MS. KURTZ: Absolutely.</p> <p>6 MS. HOBBS: Yeah, when I sent out the 7 email for everybody to, you know, contact me for 8 tickets, that just went to Ogle County families.</p> <p>9 MS. BOWERS: You do restrict it to the 10 county when it's for Ogle County?</p> <p>11 MS. KURTZ: Yes, absolutely.</p> <p>12 MS. HOBBS: Then some of these other 13 people here, they were -- you know, they 14 provided the service at the mom's retreat at no 15 charge to us because it was a donation of their 16 time.</p> <p>17 MS. BOWERS: Exelon only gave you \$200?</p> <p>18 MS. HOBBS: Yes. I did a United Way 19 Kick-Off there, so they gave each one of us -- 20 it was me and Pine Crest -- is that the name of 21 the --</p> <p>22 MS. DETER: Yeah.</p> <p>23 MS. HOBBS: -- in Mt. Morris, and there 24 was a couple of other agencies that were there</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 17</p> <p>1 for their United Way Kick-Off, so they presented</p> <p>2 us each with a \$200 check. It was a nice</p> <p>3 surprise, but, yes, I know in the big picture of</p> <p>4 everything...</p> <p>5 MS. BOWERS: That's all I have.</p> <p>6 MR. HARP: I see you do surveys after each</p> <p>7 training --</p> <p>8 MS. HOBBS: Yes.</p> <p>9 MR. HARP: -- and get very positive</p> <p>10 results from those.</p> <p>11 MS. HOBBS: Uh-huh.</p> <p>12 MR. HARP: Do you have any other methods</p> <p>13 to evaluate effectiveness, either locally or</p> <p>14 generally?</p> <p>15 MS. HOBBS: Everything is done through</p> <p>16 surveys, you know, then that way we can really</p> <p>17 track it and keep, you know, copies of it. So,</p> <p>18 you know, if our -- when we have our audit</p> <p>19 through the State for DFI, you know, we have to</p> <p>20 show them, you know, in paper. Everything for</p> <p>21 them has to be in writing, and so, you know,</p> <p>22 that's the way that we collect all of our data,</p> <p>23 is in writing.</p> <p>24 Yeah, and, actually, you know, when I'm</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 19</p> <p>1 seeing people's faces.</p> <p>2 MS. HOBBS: Absolutely.</p> <p>3 MR. HARP: I really like that story you</p> <p>4 put in.</p> <p>5 I notice that both of you have credentials</p> <p>6 with -- well, with Patti it's EI Touch Points,</p> <p>7 EI Parent Liaison, and with Kathleen it's</p> <p>8 Healthy Families of America and Parents with</p> <p>9 Teachers.</p> <p>10 I'm really not quite familiar with what</p> <p>11 those mean. Can you just briefly tell me?</p> <p>12 MS. HOBBS: Well, the early intervention</p> <p>13 service system is the birth through three. So</p> <p>14 when a child is identified as having a</p> <p>15 developmental delay, that's the program that</p> <p>16 they go into that allows them access to</p> <p>17 services. So that's what EI is, early</p> <p>18 intervention.</p> <p>19 MR. HARP: Yeah, I guess I knew that. How</p> <p>20 about the others? Touch Points?</p> <p>21 MS. HOBBS: Touch Points, do you want to</p> <p>22 explain?</p> <p>23 MS. KURTZ: Yeah. Touch Points, we went</p> <p>24 through a pretty extensive training to be Touch</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 18</p> <p>1 doing special-ed advocacy, I'm like, you know,</p> <p>2 Make sure you keep a paper trail. It's so</p> <p>3 critical that we keep paper records, so that's</p> <p>4 why everything is written, yeah.</p> <p>5 MS. KURTZ: In addition, we do -- for this</p> <p>6 program, we're going to start with the agency an</p> <p>7 annual survey too.</p> <p>8 MS. HOBBS: Yes.</p> <p>9 MS. KURTZ: So this last year I don't</p> <p>10 think we participated in that, but that is</p> <p>11 something that we will be doing on a larger</p> <p>12 scale in both the team family and family support</p> <p>13 programs in Rockford.</p> <p>14 MS. HOBBS: And I guess the other way that</p> <p>15 we know that we're doing a good job too is, you</p> <p>16 know, sometimes I'll receive thank you cards.</p> <p>17 So we're making sure that gets to our board</p> <p>18 members so that they know. And I just keep all</p> <p>19 of those, because it's kind of nice. It's like,</p> <p>20 oh, something that maybe I didn't think was a</p> <p>21 big deal is a big deal to somebody else. And</p> <p>22 so, you know, it feels good to know that they</p> <p>23 appreciate that.</p> <p>24 MR. HARP: And just on a personal basis,</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 20</p> <p>1 Point certified. It's been quite a few years,</p> <p>2 but it's through Brazelton, and it's really</p> <p>3 working with families at critical stages during</p> <p>4 their transitions to other areas. And kind of</p> <p>5 the concept is, families, children will have a</p> <p>6 period of disorganization before a period of</p> <p>7 growth. So that was the Touch Points.</p> <p>8 MS. HOBBS: And a lot of it is focused</p> <p>9 very heavily on anticipatory guidance. So, you</p> <p>10 know, just by, you know, some of the cues and</p> <p>11 listening to your families, you're going to be</p> <p>12 able to realize, oh, this is something that</p> <p>13 they're probably going to need maybe six months</p> <p>14 down the road. So we would make notes and make</p> <p>15 sure that we follow up with them with those</p> <p>16 needs that we feel like they might have.</p> <p>17 MR. HARP: What else did I have?</p> <p>18 I looked at Page 14, and I saw total</p> <p>19 expenses for Ogle County were \$16,695.50?</p> <p>20 MS. KURTZ: Yeah. That's direct service.</p> <p>21 That didn't include any -- you know, Patti's</p> <p>22 time and, you know, any of the other costs.</p> <p>23 MR. HARP: Then total revenue was less</p> <p>24 than that. 708 revenue was a substantial part</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 21</p> <p>1 of your total revenue, of course.</p> <p>2 MS. KURTZ: Uh-huh.</p> <p>3 MR. HARP: I probably should have looked</p> <p>4 closer, but how do you make up for that</p> <p>5 difference between your revenue and expenses?</p> <p>6 Where does that come from?</p> <p>7 MS. KURTZ: We receive other funding, like</p> <p>8 through DHS, Department of Human Services, and,</p> <p>9 you know, some of the candle sales and Exelon,</p> <p>10 yeah.</p> <p>11 MS. BOWERS: Are you receiving any funds</p> <p>12 from DHS?</p> <p>13 MS. KURTZ: Uh-huh, yes.</p> <p>14 MS. HOBBS: Because it's federal. It's</p> <p>15 federal. That comes to DHS, so yeah, uh-huh.</p> <p>16 So my program is okay that way, because it's</p> <p>17 federal, yeah.</p> <p>18 MR. HARP: Thank you.</p> <p>19 MR. HEAD: You mentioned that very often</p> <p>20 you will see parents with mental health needs.</p> <p>21 How do you identify that and what do you do</p> <p>22 about it?</p> <p>23 MS. HOBBS: Well, you know, again, it's</p> <p>24 when that parent first calls in or, you know, we</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 23</p> <p>1 they are their best resource too. It's like,</p> <p>2 What have you tried? You know, I have tried</p> <p>3 this doctor and he was fantastic. Just a lot of</p> <p>4 that resource sharing, you know, really</p> <p>5 alleviates a lot of that stress.</p> <p>6 MS. KURTZ: As Patti had mentioned,</p> <p>7 sometimes we're the first place they call after</p> <p>8 they have received a diagnosis or the school has</p> <p>9 talked to them about some concerns. I answer</p> <p>10 the general phones at the agency, and I'm always</p> <p>11 struck with that sense of desperation, that</p> <p>12 sense of help me, and people will just spill,</p> <p>13 and --</p> <p>14 MS. HOBBS: Yes, yes.</p> <p>15 MS. KURTZ: -- I think really, as Patti</p> <p>16 said, being that person to, you know, either</p> <p>17 talk to them, reassure and provide some</p> <p>18 practical referrals and support.</p> <p>19 MR. HEAD: Very good. Thank you.</p> <p>20 On the retreat, the Retreat Yourself and</p> <p>21 the caregiver retreats, what happens? I mean,</p> <p>22 how are they structured? You know, what</p> <p>23 happens? Do you have outlines or fliers that</p> <p>24 you give to parents that might need respite?</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 22</p> <p>1 see them -- I mean, you know, you can tell when</p> <p>2 somebody has had a lack of sleep or when they're</p> <p>3 very frazzled just by their demeanor, by the</p> <p>4 things that they're asking you for. And a lot</p> <p>5 of times it's just -- a lot of times all I have</p> <p>6 to do is just listen to somebody, and it might</p> <p>7 just be very simply that I'm their sounding</p> <p>8 board. You know, it might be that that's all</p> <p>9 they needed to do, was to vent.</p> <p>10 There's -- we really try to solve a lot of</p> <p>11 that through -- it's very easy for these moms</p> <p>12 and dads to talk with each other than it is to,</p> <p>13 say, maybe go to a mental health professional.</p> <p>14 Now, if they need that later on -- I mean, there</p> <p>15 have been some families that we say, you know,</p> <p>16 Have you ever thought about that? You know,</p> <p>17 it's kind of a touchy topic sometimes.</p> <p>18 MR. HEAD: Sure. Sure.</p> <p>19 MS. HOBBS: But if that's what's -- you</p> <p>20 know, through talking with them, I might</p> <p>21 recommend that. But a lot of times, it's just</p> <p>22 really linking them up with other families that</p> <p>23 they can be very open and honest with. That</p> <p>24 alleviates a lot of, you know, that. You know,</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 24</p> <p>1 MS. HOBBS: Well, we market that on the</p> <p>2 internet, we have pamphlets that are</p> <p>3 distributed. And, yes, we have an agenda that</p> <p>4 we go by. You know, we have a keynote speaker</p> <p>5 that might be either on Friday night or Saturday</p> <p>6 afternoon. It just kind of depends on the</p> <p>7 speakers that I get and what their availability</p> <p>8 is.</p> <p>9 Typically on Friday night, it's</p> <p>10 icebreaker. Sometimes we might have a speaker</p> <p>11 kind of start us off. We want somebody that's</p> <p>12 an inspiration and kind of uplifting that's</p> <p>13 going to set the tone for the entire weekend.</p> <p>14 Then we start the morning out with an exercise</p> <p>15 class. It might be yoga, it might be something</p> <p>16 a little bit more lively than that. Then we</p> <p>17 have speakers throughout the day. And we do</p> <p>18 have an agenda that we stick to. And then we</p> <p>19 have somebody that comes in and shows us, you</p> <p>20 know, like, a healthy cooking class. Because,</p> <p>21 again, exercise and health feeds into your</p> <p>22 mental health. I mean, they're all, you know,</p> <p>23 components of one another.</p> <p>24 We do fun activities. We have a lot of</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 25</p> <p>1 arts and crafts. And that actually is -- when 2 we set out our arts and crafts, that is -- you 3 know, the women are there doing stuff, and then, 4 oh, you know, you can find out anything and 5 everything about anybody through a craft 6 project, let me tell you. Maybe too much 7 information sometimes. But that's what they 8 need, you know, is -- you know, and we have a 9 bonfire. We have fun.</p> <p>10 I mean, we had our Galena retreat this 11 last weekend, and honestly, I got seven hours of 12 sleep the entire weekend and that's because we 13 were up laughing. I have never laughed so much. 14 It was really -- you know, that's what we hope 15 to provide to all of these women, is that. So 16 we hope that we sent them home, you know -- 17 well, maybe not feeling so refreshed, because 18 they haven't slept so much, but it was -- you 19 know, it's just something --</p> <p>20 MR. HEAD: Refreshing here (indicating). 21 MS. HOBBS: Absolutely. In their soul, 22 yes.</p> <p>23 MR. HEAD: I would find it interesting to 24 see your fliers and your agendas, just as a In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 27</p> <p>1 kind of something that we were struggling with 2 back in the time, because we did want to get 3 more dads involved. And he's like, I'm going to 4 tell you right now, they will not come and sit 5 and open up. If you had a group and said, Let's 6 have a dads' group -- and back in the day we did 7 try it, but nobody came. You know, that's why 8 we started doing the social activities, that was 9 a way.</p> <p>10 But you know what, I'll bet you if I said, 11 I need a ramp built somewhere or I needed some 12 painting, that would offer an opportunity for 13 dads to come together. And I think -- just as 14 the craft projects for women, I think, you know, 15 a project like that would lend itself to maybe 16 getting the outcome, you know, for dads.</p> <p>17 But you know, we would also want a dad 18 kind of leading us, because I don't know. I 19 wouldn't know what you or you or you would want. 20 You know, I know what I would want as a woman, 21 but, you know, if I want to make sure that's 22 quality, I want to get input from a dad to make 23 it meaningful.</p> <p>24 MS. BROOKS: Yeah, I was just curious. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 26</p> <p>1 note. It would help that come alive. It's a 2 very worthy thing that you're doing, so thank 3 you.</p> <p>4 MS. HOBBS: Thank you.</p> <p>5 MS. BROOKS: I don't really have anything, 6 but one question that kind of popped in my mind 7 when you were talking about this is, is there 8 anything for dads?</p> <p>9 MS. HOBBS: You know, a lot of women have, 10 you know, recently kind of brought that up over 11 the years. Here's the thing is, you know, dads 12 don't want to particularly sit around and talk 13 about their feelings, but they might be willing 14 to maybe come in and do, you know, maybe, say, a 15 volunteer project, and that might be a way to 16 kind of facilitate.</p> <p>17 Again, when we're doing all of our social 18 outings, you know, lots of dads come to that. 19 So, again, we're trying to, you know, connect 20 dads.</p> <p>21 I went to a seminar many years ago with -- 22 oh, what's his name that does the grief seminars 23 -- Ken Moses, Dr. Ken Moses, who is now retired, 24 and, you know, he was like -- because that was In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 28</p> <p>1 MS. HOBBS: Yeah, but trust me, a lot of 2 the ladies have said, Well, what about our 3 husband? We're like, Okay, we'll really put 4 some thought into it.</p> <p>5 MR. HEAD: Can I ask another question? 6 Brian Brooks specifically has mentioned 7 that a family support group would be very 8 helpful for the parents of children, people with 9 disabilities, and that there are -- there's a 10 particular sorrow that you struggle with --</p> <p>11 MS. HOBBS: Yes.</p> <p>12 MR. HEAD: -- when your child is disabled. 13 So I am just bringing that up. It seems like 14 there's a need that's been voiced there that he 15 thinks would be well-versed.</p> <p>16 MS. HOBBS: I would be happy to partner 17 with Brian.</p> <p>18 MR. HEAD: You might just touch base. A 19 lot of the things that come up for us -- and we 20 hear about a lot of different needs -- they 21 don't necessarily have to be funded by an 22 agency. They are the kinds of things that 23 volunteers could effectively meet some of these 24 things.</p> <p>In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 29</p> <p>1 MS. KURTZ: Right. Okay.</p> <p>2 MR. HEAD: Thank you. I didn't mean to</p> <p>3 cut into your time.</p> <p>4 MS. BROOKS: No, that's great.</p> <p>5 Actually, it was -- Brian talked -- it was</p> <p>6 a book written by Susan Roos, and she talks</p> <p>7 about a living loss, how people of</p> <p>8 developmentally disabled or mental illnesses,</p> <p>9 how you grieve even though the person, you know,</p> <p>10 is still living. But like you were saying,</p> <p>11 there's a lot of sorrow there, and it can go on</p> <p>12 and on and on for, you know, many years.</p> <p>13 MR. SIGLER: It never ends.</p> <p>14 MS. HOBBS: No, it doesn't.</p> <p>15 MS. SIGLER: My daughter is going through</p> <p>16 alzheimer's, first stage, and it never ends.</p> <p>17 MS. BROOKS: Just starts over again. A</p> <p>18 whole new stage.</p> <p>19 MR. SIGLER: Yes, but you cope with it,</p> <p>20 you live with it.</p> <p>21 Brian mentioned though -- this is kind of</p> <p>22 personal. We have what's called a parents'</p> <p>23 organization at the Village. I have sat on it</p> <p>24 for three or four years now. I think the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 31</p> <p>1 criteria for funding you? What it means is, I</p> <p>2 can go to you and I can seek help and I can talk</p> <p>3 to you. That's mental health, that's what that</p> <p>4 is.</p> <p>5 MS. HOBBS: Right. Absolutely.</p> <p>6 MR. SIGLER: I'll support you on that</p> <p>7 100 percent.</p> <p>8 MS. HOBBS: And one of the things too is,</p> <p>9 like, when I'm talking to a parent and, you</p> <p>10 know, I'll ask, What are your child's strengths?</p> <p>11 They're like, Oh, I -- it really takes them a</p> <p>12 while to think about that. So what I try to do</p> <p>13 is, I want to turn that thinking around that,</p> <p>14 you know, your child has a lot of gifts and you</p> <p>15 need to start identifying those, and maybe once</p> <p>16 you really realize those gifts you're not going</p> <p>17 to think so much about the sorrow. You know,</p> <p>18 you can get stuck in a place, but I would rather</p> <p>19 you be stuck over here, and, you know, let's</p> <p>20 work on finding, you know, your child's</p> <p>21 strengths and then, you know, you can maybe</p> <p>22 re-find that joy.</p> <p>23 MR. SIGLER: And there is joy.</p> <p>24 MS. HOBBS: There is a lot of joy. Trust</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 30</p> <p>1 maximum number of parents we had come out was</p> <p>2 four. We just met this last month. There was</p> <p>3 the president, she has three boys over at</p> <p>4 Stouffer; there was -- the second lady, who is</p> <p>5 the secretary/treasurer, her son died 16 years</p> <p>6 ago; and my daughter. So it was three of us.</p> <p>7 That was it.</p> <p>8 It's so sad, because these same parents</p> <p>9 want the services for their child and they</p> <p>10 want -- I shouldn't say just "child." Adult</p> <p>11 child also -- and they're looking for this help,</p> <p>12 but they don't want to come out and participate.</p> <p>13 I wish I had the answer to that. You raise a</p> <p>14 real good question. I don't have an answer to</p> <p>15 it.</p> <p>16 MR. HEAD: Yeah.</p> <p>17 MR. SIGLER: I have been trained as an</p> <p>18 advocate all my life, so I get very aggressive.</p> <p>19 I think you need a softer approach, but we've</p> <p>20 got to get moms and dads involved within our</p> <p>21 communities. And that's one of the questions --</p> <p>22 that question was raised in the years past -- I</p> <p>23 will go on with this for a moment -- that, Well,</p> <p>24 what services do you perform that meet our</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 32</p> <p>1 me, there is. I think it far outweighs.</p> <p>2 MS. BROOKS: I think you -- the word when</p> <p>3 you did your presentation, and you hit the nail</p> <p>4 of the head, is "we connect people," you know,</p> <p>5 and that's why they'll open up to you, is they</p> <p>6 know that you know what they're going through.</p> <p>7 I don't know what the answer is either,</p> <p>8 but if you can get enough of them in a room</p> <p>9 together, that's when things happen.</p> <p>10 MS. HOBBS: And, again, we have found --</p> <p>11 and I know what Brian, and I know what your</p> <p>12 struggle is too, because, I mean, we struggle</p> <p>13 with that as well too. That's why when we do</p> <p>14 these social opportunities we're going to have</p> <p>15 more participation, just because families are so</p> <p>16 isolated or because they're spending so much</p> <p>17 money on other things that they don't -- you</p> <p>18 know, that's an afterthought. You know, go out</p> <p>19 bowling? Why would I do that when I have all</p> <p>20 these bills here? But if I can come and do that</p> <p>21 and have the opportunity to do that and have</p> <p>22 some fun, that's huge to these families, huge.</p> <p>23 MR. SIGLER: But you flounder out there</p> <p>24 when you're alone if you don't have agencies</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 33</p> <p>1 like these.</p> <p>2 I never heard of an adult Down Syndrome</p> <p>3 clinic, because when my daughter was born you're</p> <p>4 lucky if you make it to your 30s. Now we're in</p> <p>5 our 60s, we're in our 70s.</p> <p>6 There is a facility in Chicago that we</p> <p>7 were directed to, and the services are</p> <p>8 tremendous. My daughter is on a new medication</p> <p>9 now, and what a difference it has made in her</p> <p>10 cognizant abilities to learn and grasp things.</p> <p>11 And I'm so hopeful and so thankful that we were</p> <p>12 given direction. And I'll admit, some of it</p> <p>13 comes from my daughter, Wendy, who is a nurse.</p> <p>14 She sits on this, whatever it is, council, they</p> <p>15 inspect hospitals. She was smart enough to say,</p> <p>16 This is where we've got to go. This is where</p> <p>17 we've got to take Amy. But you've got to have</p> <p>18 contacts, and you provide that service.</p> <p>19 MS. HOBBS: Well, I think too, you know,</p> <p>20 we're still dealing with that. I mean, you</p> <p>21 know, back when your daughter was born, I mean,</p> <p>22 the very first thing was --</p> <p>23 MR. SIGLER: The doctor came out, You</p> <p>24 don't even have to see her. I remember that so</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 35</p> <p>1 That looks like a lot of man hours went into</p> <p>2 that.</p> <p>3 MS. HOBBS: It did.</p> <p>4 MS. WILSON: Thank you so much.</p> <p>5 MS. BROOKS: We appreciate it.</p> <p>6 MS. WILSON: It just makes it so much</p> <p>7 easier when you can coordinate with other</p> <p>8 people, when you can tell them a page number.</p> <p>9 After listening to some of the other</p> <p>10 agencies, make and take. Okay. You make and</p> <p>11 take. I know you do make and take, like little</p> <p>12 key rings for autistic children, you know,</p> <p>13 whatever. Make and take for dads, because they</p> <p>14 can do something. It isn't, like, a craft.</p> <p>15 It's not a craft. It's something that their</p> <p>16 child needs, and just get all the dads together</p> <p>17 to do that. Maybe that would be something.</p> <p>18 MS. HOBBS: That's a good idea. Great</p> <p>19 idea.</p> <p>20 MS. WILSON: That's about all I have.</p> <p>21 Does -- any other questions, comments?</p> <p>22 MR. SCHIER: I'm happy to see that the</p> <p>23 agencies are starting to work together.</p> <p>24 MS. DETER: Yeah.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 34</p> <p>1 clearly.</p> <p>2 MS. HOBBS: Exactly. And, you know, I</p> <p>3 even remember back when I first started working</p> <p>4 at Easter Seals back -- well, I started in 2000,</p> <p>5 and I would have parents call me and say, What</p> <p>6 do I do? I'm like, You take your baby home and</p> <p>7 you love your baby, and your baby is a child</p> <p>8 first.</p> <p>9 You know, I think that we're finally</p> <p>10 getting away from that, you know what I mean?</p> <p>11 We're really trying to get away from that shift</p> <p>12 of, you know, residential facilities. I mean,</p> <p>13 it costs the State of Illinois \$250,000 for one</p> <p>14 person, and if we can provide community support,</p> <p>15 it is between 40- and 65,000. Then, you know,</p> <p>16 our family members are -- you know, I mean, they</p> <p>17 have the right to be in their community, and so</p> <p>18 it just -- morally and physically it just, you</p> <p>19 know, makes good sense.</p> <p>20 MR. SIGLER: Yes, it does. Thank you.</p> <p>21 I'm sorry. Thank you.</p> <p>22 MS. WILSON: I don't really have any</p> <p>23 questions. I do want to thank you for numbering</p> <p>24 your pages and putting these stickers on them.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 36</p> <p>1 MR. SCHIER: I like that, because it's the</p> <p>2 same money spent. You might be getting more for</p> <p>3 your dollar, but you're also -- they're filling</p> <p>4 in gaps, and a child or an adult isn't being</p> <p>5 opted out or dropped or whatever. That's -- I</p> <p>6 mean, that's super that you people are working</p> <p>7 together.</p> <p>8 MS. HOBBS: Yeah. Well, and I participate</p> <p>9 in the CTC meetings as well as too, so, you</p> <p>10 know, again, it's --</p> <p>11 MS. KURTZ: Communities That Care.</p> <p>12 MS. HOBBS: Communities That Care. I'm</p> <p>13 sorry.</p> <p>14 So, again, we're sharing resources and</p> <p>15 sharing, you know, what each agency is doing,</p> <p>16 and we do -- at the end we do bring an issue to</p> <p>17 the table. So if somebody at another agency is,</p> <p>18 you know, looking for help, then we kind of all</p> <p>19 brainstorm that issue. So, you know, that's</p> <p>20 been helpful as well too for everybody, I think.</p> <p>21 MS. WILSON: That's great.</p> <p>22 Anyone else?</p> <p>23 MR. SIGLER: We'll introduce ourselves.</p> <p>24 I'm Bill Sigler.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

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1 MS. BOWERS: I'm Dorothy Bowers. I'm a
2 county board liaison.
3 MS. DETER: I'm Vicki Deter.
4 MR. SCHIER: Dave Schier.
5 MS. ZIMMERMAN: Cecilia Zimmerman.
6 MS. WILSON: Kathe Wilson.
7 COURT REPORTER: Callie Bodmer.
8 MS. BROOKS: Tracy Brooks.
9 MR. HEAD: Nick Head.
10 MR. HARP: Lowell Harp.
11 MS. CURTIS: Nice to meet you all.
12 MS. WILSON: There will be a quiz.
13 MS. CURTIS: I have nine brothers and
14 sisters, I'm used to forgetting names.
15 MS. WILSON: So I'd like to declare this
16 meeting in recess until --
17 MS. DETER: Tuesday.
18 MS. WILSON: -- until next Tuesday, when
19 we will meet here again.
20 MS. KURTZ: Thank you all.
21 MS. HOBBS: Thank you.
22 (The meeting was recessed at 9:00
23 a.m.)
24

In Totidem Verbis, LLC (ITV)

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1 OGLE COUNTY
2 COMMUNITY MENTAL HEALTH BOARD (708)
3 In the Matter of the Application)
4 of)
5 Easter Seals Metropolitan)
Chicago-Rockford Region) Ogle County
6) Sheriff's Office
Ogle County, Illinois.) Oregon, Illinois
7) May 12, 2016
8
9 I, Callie S. Bodmer, hereby certify that I
10 am a Certified Shorthand Reporter of the State of
11 Illinois; that I am the one who, by order and at the
12 direction of the Chairman, Kathleen Wilson, reported
13 in shorthand the proceedings had or required to be
14 kept in the above-entitled case; and that the above
15 and foregoing is a full, true and complete
16 transcript of my said shorthand notes so taken.
17 Dated at Dixon, Illinois, this 12th day of
18 May, 2016.
19
20
21 Callie S. Bodmer
22 Certified Shorthand Reporter
23 Registered Professional Reporter
24 IL License No. 084-004489
IA License No. 1361
P.O. Box 381
Dixon, Illinois 61021
In Totidem Verbis, LLC (ITV)

<p style="text-align: right;">Page 1</p> <p>1 OGLE COUNTY 2 COMMUNITY MENTAL HEALTH BOARD (708)</p> <p>3 In the Matter of the Application) 4 of) 5 Ogle County Health Department) 6 and) 7 Lutheran Social Services of) Ogle County 8 Illinois) Sheriff's Office 9 Ogle County, Illinois) Oregon, Illinois 10 May 17, 2016</p> <p>11 Testimony of Witnesses 12 Produced and 13 Examined on this 17th day 14 of May, 2016 15 before the Ogle County 16 Community Mental Health Board</p> <p>17 Board members present: 18 Kathleen Wilson, Chairman 19 Vicki Deter 20 David Schier 21 William Sigler 22 Dorothy Bowers 23 Lowell Harp 24 Nick Head Tracy Brooks</p> <p>Others present: Joanie Padilla Lucinda Bauling Gerri Johnson Chris Mills Jeremy Hooker</p> <p>Cecilia Zimmerman, Secretary Reporter: Dionne T. Horner</p>	<p style="text-align: right;">Page 3</p> <p>1 MS. WILSON: I hereby declare this meeting 2 of the 708 Board back in session. 3 We're here to hear the proposal from the 4 Ogle County Mental -- Ogle County Health 5 Department. Usually what we do is, we allow you 6 about ten minutes to give a summary or to say 7 whatever you want to say, and then we will ask 8 you questions. If you don't want to give a 9 summary, we'll just start with the questions. 10 It's up to you. 11 MS. BAULING: Well, thank you very much 12 for entertaining -- 13 MS. ZIMMERMAN: Just wait. 14 MS. WILSON: Roll call. Sorry. 15 (Roll call was taken and David 16 Schier, Lowell Harp, Tracy 17 Brooks, William Sigler, Kathleen 18 Wilson, Vicki Deter, Nick Head, 19 Dorothy Bowers were present.) 20 MS. ZIMMERMAN: Okay. 21 MS. WILSON: Okay. Go ahead. 22 MS. BAULING: Thank you very much for 23 considering a request that we have here from the 24 Ogle County Health Department. Many of our In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 2</p> <p>1 INDEX 2 3 Page 4 Ogle County Health Department 3 5 Lutheran Social Services of Illinois. . . 50 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 End 92 24 In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 4</p> <p>1 programs are very, kind of wide and diverse, but 2 yet they kind of have a common mission and 3 theme, and one of the things that we did learn, 4 going through our IPLAN, which is our community 5 needs assessments that we do every five years, 6 is we do look at a variety of statistics and, 7 you know, we kind of take the top three programs 8 or issues that we have -- and one of the things 9 that I know the group really struggled with this 10 last time going through there, is there were 11 some other needs that were important but yet not 12 necessarily funded or didn't meet that final 13 threshold as far as, you know, the priorities 14 and such, as it relates to the overall health 15 and such, and some of those really go back to 16 some mental health issues and/or tobacco, 17 substance abuse, and there's some alarming 18 statistics that we do have in our county, and 19 Joanie's going to go ahead and go through some 20 of those. We have a very high smoking rate in 21 Ogle County, not only for adults but for teens, 22 and then also we have an issue with pregnant 23 women who actually smoke during pregnancy. So 24 that one is a big health issue for us. As well In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 5</p> <p>1 as we have some information from the young 2 adults that are going through our high schools 3 and such, it seems to be tenth grade is quite a 4 pivotal year for many of the students and 5 Joanie -- and here, again, Joanie's got some 6 additional information surrounding some of that 7 substance abuse. So what I would like to do is 8 let Joanie go ahead and go through some of the 9 statistics that we do have for our county and 10 then touch base about the request. 11 MS. PADILLA: Well, first of all, let me 12 say, the reason that we decided to ask for a 13 request -- because in the past our -- some of 14 our grant deliverables enable us to kind of 15 stretch a little bit and be able to work on some 16 of these issues within the scope of grants that 17 we had. Grant deliverables have been changed, 18 and we are no longer able to work on these 19 issues in the way that we've been working on 20 them or want to work on them and have any 21 funding for them, and, of course, you know, 22 there's no state budget. So the days of -- and 23 flat funding and reduced funding. The days of 24 being able to do things that we aren't getting In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 7</p> <p>1 much higher than it's reported. Loss of 2 relationship, especially among these teens. 3 They seem to take it so much more deeply than we 4 did when I was young. Suicide when you lost 5 your boyfriend, your girlfriend was almost 6 unheard of when I was a teenager and now it's -- 7 you hear about it all the time, and then, of 8 course, availability of means, which last year 9 in Ogle County hangings seemed to be the mode 10 operandi for suicide according to the coroner's 11 reports. 12 Nine of -- moving on from suicide onto 13 substance abuse. Nine of the top ten causes of 14 death in this county can directly be attributed 15 to tobacco. So tobacco plays a part in nine of 16 the top ten causes of death in our county. 17 Adolescent mental health, addiction, of 18 course, plays a part in suicide -- and one slide 19 got out of space, as it does with drug and 20 alcohol. You're much more likely to commit 21 suicide under the influence. Drug overdose 22 deaths in Ogle County. You're not hearing much 23 about them. It's because it's hard to get that 24 data. Believe me I tried. Our residents tend In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 6</p> <p>1 funding for are over. They're just over. 2 Hence, that's why we're here. 3 Suicide stats, I don't know if you guys 4 have been watching the news, but suicide is 5 skyrocketing in this country. It's up 24 6 percent, and one of the most alarming statistics 7 is, that the amount of women committing suicide 8 has tripled. Now, men still commit suicide more 9 often, much more likely, but the stats for women 10 are going up. They've tripled, and historically 11 suicide is underreported. Because in order for 12 the coroner to put suicide on the death 13 certificate, they have to be able to prove 14 intent and that's often not possible. So we're 15 just skimming the tip of the iceberg here with 16 this. 17 Risk factors are common, mental health, 18 substance abuse, suicide of a -- especially 19 among the kids, suicide of someone recent -- and 20 it can be a celebrity. It doesn't even have to 21 be someone in their own backyard, but just that 22 someone took that way out seems to give -- make 23 it alright for them and make that an option for 24 them. Unemployment, and we know unemployment is In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 8</p> <p>1 to go to Rockford to the shooting gallery up 2 there and overdose more than they overdose here, 3 but they're still our residents. Monroe Center 4 has a major heroin problem. Who would have 5 thought? Who would have thought it? We have a 6 problem in this county. No one wants to talk 7 about it, but we have a problem here. We have a 8 big problem here. 9 Youth alcohol use -- I only have ten 10 minutes. I have to speed. What we see when we 11 look at -- with alcohol and with most other 12 substances, we're higher in many categories or 13 at least right around the state average, which 14 is still too high, with our youth for alcohol, 15 tobacco and other substance use. 16 8 percent of sixth graders report using 17 alcohol in the past 30 days in Ogle County. In 18 eighth grade that jumps to 20 percent. In tenth 19 grade 23 percent, and between tenth grade and 20 twelfth 45 percent. 45 percent. 21 So what are the consequences of that -- 22 and this is from the Illinois Youth Survey. So 23 this is our data for this county. 11 percent of 24 tenth graders and 14 percent of twelfth graders In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 9</p> <p>1 have gotten into an argument or a fight as a 2 result of using alcohol. 6 percent of tenth 3 graders and 9 percent of twelfth graders report 4 an injury. 5 percent report getting in trouble 5 with the police. 7 percent damage to property. 6 Very troubling is, 23 percent report driving 7 while high or riding in a car with someone else 8 who was riding -- driving while high. They 9 don't seem to see that risk. What age do they 10 begin using? This is scary. For all 11 substances, it's between 14 and 15. That's the 12 average age of initiation.</p> <p>13 Prescription drug use, which has led to 14 this heroin epidemic that we have in this 15 nation. 7 percent of twelfth graders have 16 reported using a prescription drug that is not 17 their own. Get high in the past 30 days, 7 18 percent. That's high.</p> <p>19 MS. WILSON: Three days? 20 MS. PADILLA: Within the past 30 days. 21 MS. WILSON: 30 days. Okay. 22 MS. PADILLA: The past month use is 23 usually -- they -- when they ask the questions 24 on the Illinois Youth Survey, they ask the same In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 11</p> <p>1 is risky. 54 percent don't see a risk in 2 weekly use of marijuana. Weekly use. And 3 14 percent see little or no risk in using 4 prescription drugs that don't belong to them.</p> <p>5 And then we come to E-cigarettes, which is 6 tripling. I've had middle school -- school 7 personnel tell me that they have an issue with 8 these devices on campus. High schools have an 9 issue with these on campus. They've put them 10 into their policies. They've banned them, but 11 when they look like a USB device that's around 12 your neck -- they're vaping in class, and the 13 teachers aren't even aware of it. They aren't 14 even aware of it. They're vaping in the 15 bathrooms.</p> <p>16 Oregon and Stillman tell me they have a 17 huge chewing tobacco problem there. To the 18 point where it's on the ceilings. It's on the 19 walls in certain areas. They just spit it up 20 there when they're done. We have a problem.</p> <p>21 Our proposal, since Project LEAD already 22 has a grant to put drug education into the 23 middle schools, is to be in the high schools and 24 the earlier grades and continue that. Since our In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 10</p> <p>1 questions basically as on the National 2 Behavioral -- Youth Behavioral Risk Survey, and 3 so they ask for 30 -- past 30-day use and they 4 ask for past year use. 11 percent of our 5 twelfth graders have reported using in the past 6 year. In the past year.</p> <p>7 Why do they use? Why do they use? 8 Mostly -- they report, relaxing, to boost their 9 self-esteem or to fit in. However, 14 percent 10 of twelfth graders report that they use 11 substances while alone. Which, you know, is a 12 major risk factor for addiction. While alone. 13 Not to mention their developing brains. Their 14 still-developing brains.</p> <p>15 What are their perceptions? 58 percent 16 don't believe it's wrong to regularly drink 17 alcohol. 58 percent. 45 percent don't think 18 it's wrong to smoke cigarettes or marijuana 19 and -- especially with the marijuana, that's 20 only going to get worse as we continue to 21 legalize. 39 percent say there's little or no 22 risk to daily alcohol use. 32 percent don't 23 believe that binge drinking -- defined in this 24 survey as five drinks or more in one occasion, In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 12</p> <p>1 pivotal point is tenth grade. We want to get 2 them before tenth grade, freshman, sophomore.</p> <p>3 Now, I get requests from high school 4 health teachers to come in and speak. I haven't 5 been able to fulfill those requests this year. 6 I just -- there's no funding for it. To develop 7 a program or to look for one that's already 8 approved, evidence-based. So what do we do? 9 That's why we're here. That's why we're here.</p> <p>10 MS. BAULING: So with the proposal that 11 you have in front of you, what we would like to 12 request is -- we are using the Courage to Quit 13 Program, which in Ogle County Joanie reached out 14 to and the Rochelle Community Hospital also 15 reached out at the same time, for smoking 16 cessation. There is actually no smoking 17 cessation programs here for -- in Ogle County 18 and so Joanie was a credential to become an 19 encourage to quit facilitator and for that 20 program for the most part we're really looking 21 to help cover costs for the materials, 22 primarily, for doing that program, and then also 23 working with a suicide prevention committee here 24 within the county, and then as Joanie spoke In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 13</p> <p>1 about the tobacco, the tobacco prevention, 2 primarily in the high school -- the freshman-age 3 group is really the ones we're targeting and 4 such because we have -- we've heard the 5 problems. We've heard the needs. We've heard 6 the counselors and the teachers, especially, and 7 we know that from all of our health information 8 we do have -- we do have smoking and tobacco use 9 issues. Whether it's, you know, the chewing or 10 the smoking and such. Our rates are very high, 11 and we know it's very addictive, and we know the 12 earlier someone starts the longer that's going 13 to carry on with them throughout life. 14 So we'll entertain any questions. 15 MS. WILSON: Bill has asked to speak 16 first. So we'll let Bill speak first. 17 MR. SIGLER: I appreciate your 18 presentation. That was excellent. 19 MS. PADILLA: Thank you. 20 MR. SIGLER: Smile. Show your heart. 21 There was a police officer I was deal -- not 22 dealing with. I walked through the Judicial 23 Center last week, and he stopped me. He said, 24 smile, sir, show people your heart. I say the In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 15</p> <p>1 volunteer there two days a week. I've seen -- 2 I've seen you. Your agency there, grief 3 counseling, and I think you do a wonderful job. 4 A wonderful job. My problem does not lie there. 5 My problem lies with the County Board of Ogle 6 County who is attempting to transfer their 7 financial responsibilities from themselves to 8 another taxing body. That's where my problem 9 lies. 10 MS. WILSON: All right. Thank you, Bill. 11 MR. SIGLER: Now, I still have questions. 12 MS. WILSON: Okay. Go ahead. 13 MR. SIGLER: Okay. I'll wait my turn. 14 MR. HEAD: Well, what do you do when 15 you've got a problem that's big enough that it 16 flows across the charters of different county 17 agencies? For example, if we're looking at 18 substance abuse that impacts public health, 19 mental health, it also impacts the young people 20 going through the court system. It impacts the 21 area of the sheriff, of the state's attorney. 22 So it looks to me like already there are a lot 23 of agencies or occasions where more than one 24 agency has, you know, a piece of the elephant, In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 14</p> <p>1 same to you today. I was really impressed with 2 your presentation. 3 What I wanted to talk about does not 4 involve you ladies or your agency. It involves 5 the concept of transferring funding from one -- 6 from one taxing body to another taxing body. I 7 disagree with that vehemently. I believe the 8 County has the responsibility to properly fund 9 its agencies without transferring that funding 10 to another separate or state agency, and that 11 should go on the record. I'm speaking as a 12 Board member, and I'm speaking as a county 13 resident. To transfer the funding from one 14 taxing body to another does a disservice to the 15 county. It does a disservice to this agency, 16 where we have other public sector agencies that 17 we are charged with funding, and we have the 18 responsibility to make sure that we meet their 19 needs on a fiscal basis. 20 Any questions of me? I wanted to keep it 21 short. You asked me if I was or I wasn't? And 22 I'm opposed to this, and it's no reflection on 23 you, ma'am. I know what you do. I've seen you 24 over at the Village of Progress. I'm a In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 16</p> <p>1 if you will, or bite of the elephant. 2 MR. SIGLER: That's correct. 3 MR. HEAD: Yeah. 4 MR. SIGLER: I think what I see throughout 5 the state as going around as a -- now a state 6 labor law judge, is the complaints from the -- 7 specifically, from the sheriff's department. 8 Why are these people in my facility? My 9 officers are not trained in mental health. 10 MR. HEAD: Well, those are two issues. 11 MR. SIGLER: If we open the door -- let me 12 finish. If we open the door for the Board of 13 Health, do we then open it for the sheriff's 14 department? Do we then open it for the fire 15 department, who's giving immediate care, not 16 only physical, but emotional care to individuals 17 onsite. How broad do we make this? How wide do 18 we open this door? A crack? I suggest to you, 19 almost 50 years of bargaining and dealing with 20 state and federal agencies, it doesn't end. The 21 door opens and it swings wide. That's my 22 concern. 23 MR. HEAD: Well, if the sheriff's 24 department wants to open the door, that's fine, In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 17</p> <p>1 as long as they bring their money with them. 2 You know -- I mean, they're talking about a new 3 jail with a -- a special unit to deal with 4 mental health issues. Well, why isn't there 5 some collaboration? We hear that again and 6 again from the mental health folks that we deal 7 with, is that they can't find assisted living 8 places. They can't find places to stabilize 9 people going through either detox or substance 10 abuse or through a psychiatric evaluation. So I 11 think it's bigger than just the Public Health 12 Department. 13 MR. SIGLER: Yes, it is. I was trying to 14 isolate it to public health also, only, but if 15 you want to get into the broader spectrum, I 16 would suggest you come with me to Sinnissippi 17 and see the dredges of Ogle County, of Illinois, 18 of the United States and the world. 19 MR. HEAD: I've been to Sinnissippi. 20 MR. SIGLER: I've been to their physical 21 facilities where they house these people 22 sometimes more than five years -- 23 MR. HEAD: Sure. 24 MR. SIGLER: -- and families. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 19</p> <p>1 prayed on it. Got on my hands and knees. Am I 2 following the right course? And I prayed on 3 this last night, and I suggest to you, getting 4 back to the legal aspects of it, we can do it. 5 Our state's attorney says we can do it. If it's 6 appealed beyond him, then it goes up to Lisa and 7 beyond there. I'm not going to appeal anything. 8 MR. HEAD: Uh-huh. 9 MR. SIGLER: But I'm just saying our 10 state's attorney says we can do this. We can 11 transfer the funds. I'm talking about taking 12 funds away from the 708 Board and redirecting 13 them to a county agency, who has responsibility 14 for funding, one, the agencies it's mandated to 15 establish or it chooses to establish of its own 16 volition. That is a major problem with me. A 17 major problem. 18 MS. WILSON: All right. Can we move on to 19 the questions for the -- 20 MR. HEAD: Yeah. I think this goes to 21 larger issues than -- 22 MR. SIGLER: Yes, it does. 23 MR. HEAD: I think you've put your finger 24 on issues, real issues, problems, that need to In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 18</p> <p>1 MR. HEAD: Sure. 2 MR. SIGLER: And I constantly visit them, 3 and I visit the people. The last time I was 4 there I was sitting on a bench with a gentleman 5 who had been there, I don't know how long. He 6 had his bicycle. 7 MR. HEAD: Yeah. 8 MR. SIGLER: I don't want to -- we're 9 getting far afield. My problem is with the 10 fiducial, with the responsibility of one 11 government agency transferring that 12 responsibility to another, period. 13 MR. HEAD: Yeah. 14 MR. SIGLER: Financially. That's where my 15 problem lies. If indeed we're forced to do 16 this, then I want responsibility -- some 17 responsibility as to input in your agency, and 18 how you run it, and how you fund it, and how you 19 handle it. As we do with these other 20 nongovernmental agencies. That's where I'm 21 coming from, and I've thought of this -- and 22 people hate to hear this at meetings, but I 23 prayed on it, too. I pray all the time. The 24 last time I discharged an officer of 20 years, I In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 20</p> <p>1 be addressed. So the larger issue is we talk 2 about -- 3 MR. SIGLER: Our problem is not with these 4 folks here. 5 MR. HEAD: Right. 6 MR. SIGLER: I see them -- what, you give 7 me my flu shot every fall. I got to be nice to 8 you or I won't get it. But I'm saying to be 9 very clear, my issue is not with you as a County 10 Health Board and the services you provide to our 11 county. Mine lies with the County Board. 12 Please, note that in bold letters, that's where 13 my problem is. 14 MS. BAULING: Just a comment about the 15 funding. The health department's funded one of 16 two ways, resolution and referendum, and Ogle 17 County is by resolution, and when it's a 18 resolution there's no guarantee of funding. Our 19 funding is one half -- is grants. The next 20 majority is fees, and then there is a stipend 21 from the County Board of \$80,000. We are not a 22 referendum, so there is no tax levy, 23 technically, supporting the -- 24 MR. SIGLER: I did my homework on that In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 21</p> <p>1 before I came here today. Thank you though. It 2 was very informative. Thank you. 3 MS. WILSON: Did you have questions for 4 them? 5 MR. SIGLER: Yes, I do. 6 The services you perform -- and I have to 7 look to the mental health services as a board 8 member on the 708 Board, would you please spend 9 some time with me on that. Smoking cessation, I 10 understand that. Drinking, I used to drink a 11 long time ago. But what other services do you 12 perform with respect to mental health services, 13 ma'am, so I can have a clear understanding. 14 Your delivery of services, one, I understand. 15 That's when you come to the Village and you deal 16 with my dear friends when we lose somebody over 17 there, and you assist them in grief counseling. 18 That to me is mental health, and you won't 19 change my mind on that. 20 MS. BAULING: Well, we have a Maternal 21 Child Program. So we have the Women and 22 Children Program, Family Case Management -- 23 excuse me, immunizations, and through the Family 24 Case Management the nurses do a fair amount of In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 23</p> <p>1 program, the REALITY Programs -- I mean, 2 Joanie's done a lot of work, particularly at the 3 Rochelle School District, with the REALITY grant 4 and such, and that's more on health policy and 5 that, but it gets to the point of particularly 6 substance abuse and such that we do with the 7 REALITY Program. 8 MS. PADILLA: You know, we participate in 9 Project LEAD, which is the local drug resistance 10 coalition. It used to be that that was a grant 11 deliverable for Illinois tobacco-free 12 communities. That we could participate, and we 13 could put that in our work plan, and I could 14 count my time spent in Project LEAD, towards 15 that grant. That's no longer -- this year that 16 was not a grant deliverable. I'm still going to 17 Project LEAD. I'm working with Project LEAD 18 youth, and they're tearing it up. Those kids 19 are passionate. Already this year they've 20 designed a t-shirt for before prom. Sold them. 21 Sold the idea to their counselors, and then sold 22 those t-shirts to school staff, and it said 23 "prom" on the front. On the back it said, prom 24 down the back, and it said, "Please return on In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 22</p> <p>1 linkage to other community programs. So whether 2 that's, you know, Sinnissippi or -- you know, 3 what other types of programs there are and/or 4 different healthcare needs that they might have. 5 We do work with them. 6 MS. PADILLA: They do the screenings. 7 MS. BAULING: The depression screenings. 8 MS. PADILLA: They do the developmental 9 screenings and that includes social and 10 developmental skills as well, and those are done 11 at pivotal periods in the child's life and then 12 those are recorded and those are -- anything 13 that's noted is referred out to the proper 14 services. 15 MR. SIGLER: But you do the initial 16 screening though? 17 MS. PADILLA: We have -- yes, we do the 18 screening, yes. 19 MS. BAULING: Our nurses -- 20 MR. SIGLER: And then you refer them, so I 21 understand, to other agencies for actual 22 treatment? 23 MS. PADILLA: Yes. 24 MS. BAULING: And then the tobacco In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 24</p> <p>1 Monday." We got businesses involved. 2 Woodforest National Bank at Dixon and the Dixon 3 Walmart. Their entire staff, plus one of the 4 mothers bought those shirts, and they wore them 5 every Friday and Saturday before a local prom, 6 local proms in Ogle County, local proms in 7 Whiteside County and local proms in Lee County. 8 Okay. These kids are working on public service 9 announcements, and there's four schools right 10 now that are represented. Two -- Byron and 11 Stillman are working together on -- let me get 12 this right. Marijuana, I believe, or alcohol. 13 Oregon is working on marijuana, and Rochelle is 14 working on tobacco. So there -- each of those 15 groups are going to create their own, film their 16 own, record their own PSA and then they're going 17 to -- we're going to go out and lobby Comcast, 18 WREX, all the TV stations, the radio stations to 19 put on this PSA, and they're going to put them 20 on in their schools, and then they're going to 21 switch them around. So all three schools are 22 going to get all three messages -- or all four 23 schools are going to get all three messages, 24 because Byron and Stillman are -- and these -- In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 25</p> <p>1 we just started this group in February. They're 2 already doing this. They meet monthly. They 3 meet once a month. So we're doing good things. 4 The problem is, of course, paying for it. 5 MR. SIGLER: Tell me about suicides. 6 Suicide prevention, please. What do you do 7 there? That's a heartbreaker to me. 8 MS. PADILLA: That's the problem. Other 9 than the screenings that we currently do with 10 our WIC clients. 11 THE REPORTER: Excuse me. What clients? 12 MS. WILSON: WIC. 13 MS. PADILLA: WIC, Women Infant and 14 Children. 15 Okay. And -- you know, referring them out 16 and the messages that I put on my Facebook from 17 the National Suicide Coalition, we're unable to 18 do much. Now, we have partners waiting in the 19 wings for us to be able to start a suicide 20 prevention committee. Connie Davis at 21 Sinnissippi says, I want on that committee. My 22 bosses said I can be on that committee. Let's 23 get it going. Let's get it going. But without 24 a little funding, it's not going to happen. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 27</p> <p>1 dealing with county and state boards. Well, 2 we'll transfer that one over. Do we build a -- 3 what, how many million dollar jail? What do 4 these people deserve to have new living 5 conditions? I think the people you're servicing 6 to prevent one suicide with a high school 7 student or a grammar school student because 8 they've been abused by their -- others, that's 9 worth an entire jail. Yes, it is. That's how 10 passionate I am about this. 11 In 1960 the doctor came down, and I'll say 12 it again, you don't have to see her. We'll take 13 care of the matter. My daughter had Down's 14 syndrome when she was born. My wife laid in the 15 streets down in Springfield because I thought I 16 was too hot to get involved in this stuff. It 17 had -- and I'll tell you this in my later years, 18 I do my best to make sure that the delivery of 19 healthcare -- not healthcare alone but mental 20 health services, are available to the people in 21 our community. But I thank you. I thank you. 22 You impress me. Yes, ma'am. Thank you. That's 23 all I have. 24 MS. WILSON: Dave, you want to go ahead? In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 26</p> <p>1 It's not going to happen. 2 MR. SIGLER: You're a very good advocate 3 for your agency. 4 MS. BOWERS: She is a good advocate. 5 MS. PADILLA: Thank you. 6 MR. SIGLER: Ma'am, I came up through the 7 ranks under the steel plants in south Chicago. 8 You speak up and you make your point. I'm 9 trying to be very nice today. 10 MS. PADILLA: You're nice. 11 MR. SIGLER: It has nothing to do with 12 you. 13 MS. PADILLA: I gotcha. 14 MR. SIGLER: I'm satisfied in my own mind 15 that you are providing the service, the mental 16 health service to the residents of Ogle County. 17 No question in my mind, and you reinforced that 18 with your comments and my reading of your 19 pamphlets and so on. My transcend is this -- 20 mine lies with the Board. So then do I vote in 21 the affirmative to say, yes, we're going to give 22 you a grant or we're going to give you funding, 23 and then the Board steps back and says, well -- 24 I've dealt with boards, please -- 45 years In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 28</p> <p>1 MR. SCHIER: Let Dorothy go first. 2 MS. WILSON: Dorothy, do you have to leave 3 or -- 4 MS. BOWERS: I'm well aware of what the 5 health department does, and I applaud them for 6 all that they do. 7 MR. SCHIER: That's right. 8 MS. WILSON: Okay. 9 MS. BOWERS: So I have no questions. 10 MR. SIGLER: I would like to visit your 11 facility, maybe that's giving my final position 12 away, but I would like to make an appointment 13 and call you, and visit your facility. 14 MS. BAULING: Sure. You're welcome there. 15 MR. SCHIER: Are your regular federal 16 grants and awards, do you still get them on a 17 regular basis? What you have been applying for 18 in the past? 19 MS. BAULING: The WIC and Family Case 20 Management are federal pass through. The WIC 21 Program has -- has been well-supported 22 throughout this whole financial impasse. Family 23 Case Management funds were all held -- withheld. 24 It was \$116,000, which was down from 139- from In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 29</p> <p>1 the previous year, was held up until February. 2 We received 37 percent of the first six months 3 owed. So we still have a fair amount of the 4 Family Case Management outstanding. Some of the 5 emergency preparedness grants, those have been 6 coming through all along. So the -- the primary 7 issue is not typically with the federal impasse 8 through funds -- 9 MR. SCHIER: With the state. 10 MS. BAULING: The issue becomes with the 11 state funds. So all the tobacco -- 12 MS. PADILLA: They're all reducing. They 13 reduced our amounts. Of course, you know, costs 14 aren't going down. They're increasing. They 15 reduced us on tobacco last year. They're saying 16 it's going to be flat this year. Will it be 17 funded? I don't know. I have my doubts. I 18 have my doubts whether it's going to be funded 19 at all. You know, asthma is federal -- we do -- 20 we get a tiny, tiny chunk for asthma, which 21 again is related back again to tobacco somewhat. 22 I write grants. The problem is in Ogle 23 County to go for a federal grant -- I mean, 24 other than WIC and Family Case Management and a In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 31</p> <p>1 nature of the healthiest -- the healthiest city 2 and county challenge, right? Well, you've got 3 to have money up front to even compete for the 4 first part of that to have a chance at -- to 5 have a chance at a small award. So if you're a 6 small, strapped county, you look at that and 7 you're -- okay, where is the funding going to 8 come from to do all this work up front in order 9 for us to even have a chance to win this \$10,000 10 award in order to be able to go on? We don't 11 have the funding to put it up front anymore. We 12 don't. We just can't take the chance on that 13 kind of stuff anymore and that's -- that's where 14 we lose out. That's where we lose out. I mean, 15 we've gone with various different funding issues 16 before the County Board and, you know, they 17 don't -- they don't happen. When we tried for 18 the retail tobacco license -- 19 MR. SCHIER: They're doing the same -- we 20 have the same problems you have. They're doing 21 the same thing to us. They want us to do more 22 and take a little bit more money away from us. 23 MS. PADILLA: Well, we've been doing more 24 with less for a -- for so long that we're at In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 30</p> <p>1 few maybe minor things, we're too small. We 2 have written March of Dimes grants up the wazoo 3 to the point where I looked at the history and I 4 said why? We don't have enough people here to 5 make them look good. They won't give us money, 6 and that's what it is because we researched it. 7 Their grants go to Chicago and collar counties. 8 They go down to Springfield where there's a more 9 higher population basis. So the money's not 10 there. 11 Give me a grant that I have a chance, and 12 I'll get it. We're getting a public health 13 associate, again, this fall from the CDC. 14 That's a federal grant, but you have to know how 15 to write a grant, and you have to know what the 16 current trend is that they want to give you 17 somebody for and write to it, which is what I 18 did. Because we know once we get them, we can 19 have them doing anything we want, as long as 20 they're still working on the other thing for two 21 years, but, unfortunately, our population base 22 is going down. We don't have a big enough 23 population for them to even look at us a lot of 24 times, and they put these grants out, like, the In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 32</p> <p>1 that point now where it's -- it's breaking 2 apart. 3 MR. SIGLER: As a board member -- not 4 trying to protect the County Board, I think 5 they're dealing with less, and I think we're 6 feeling the effects of that. It's not a 7 conspiracy to say we're going to get 708 because 8 they don't like Sigler. Well, that's -- most 9 people I deal with don't like me. 10 MS. BAULING: That is the reality. I 11 mean -- 12 MR. SIGLER: I think they're dealing with 13 less, and so they have to spread that grief out. 14 I may disagree with them vehemently on how 15 they're spreading it out, but a voter of this 16 county, if I'm mispleased with them, I'll vote a 17 different manner, for someone else. That's what 18 I'll do but, no, I just don't want to just say 19 some kind -- give an illusion, some kind of 20 conspiracy. I don't believe it is. They're 21 dealing with less. We're going to feel the 22 effect of it. I don't agree with their 23 application on how they're doing it -- 24 MS. WILSON: Bill -- In Totidem Verbis, LLC (ITV)</p>

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<p>1 MR. SIGLER: Yes, ma'am.</p> <p>2 MS. WILSON: -- we need to move on.</p> <p>3 MR. SIGLER: Yes, ma'am.</p> <p>4 MR. SCHIER: I don't have any more</p> <p>5 questions.</p> <p>6 MS. WILSON: Thank you, Dave.</p> <p>7 MS. DETER: It's a wonderful program what</p> <p>8 you're trying to do. Have you gone to other</p> <p>9 agencies though for money? Because, you know,</p> <p>10 we're funding so many people that also do things</p> <p>11 with suicide and -- you know, that's my problem.</p> <p>12 My only problem with this is the fact that</p> <p>13 we're -- like, Bill, we're an agency giving</p> <p>14 money away, and where does it end? So that's</p> <p>15 all I have to say. It's wonderful what you're</p> <p>16 doing. As a retired nurse, yeah, it's</p> <p>17 absolutely great. But the -- I do have one</p> <p>18 thing. I am correct, you're doing screenings?</p> <p>19 Do you do birth to three?</p> <p>20 MS. PADILLA: It's birth to five.</p> <p>21 MS. DETER: Birth to five.</p> <p>22 MS. PADILLA: Birth to five.</p> <p>23 MS. DETER: Okay. Because, you -- do you</p> <p>24 refer them to the school districts then? I'm a</p> <p>In Totidem Verbis, LLC (ITV)</p>	<p>1 that. So this is just a starter. I mean, this</p> <p>2 isn't --</p> <p>3 MS. PADILLA: And we have -- you know, I</p> <p>4 have talked to LSSI and to Sinnissippi.</p> <p>5 MS. DETER: Uh-huh.</p> <p>6 MS. PADILLA: And they want to be a part</p> <p>7 of this committee and that's -- part of it is</p> <p>8 bringing everyone together and putting those</p> <p>9 pieces together. So that instead of having</p> <p>10 fragmented services, we can coordinate -- we can</p> <p>11 coordinate what's being offered. What's there</p> <p>12 and then where are the gaps? Because the</p> <p>13 information, the data, is so difficult to get</p> <p>14 and with our population base, in order to --</p> <p>15 just in order for our IPLAN, in order to get</p> <p>16 data, we had to average it over three years and,</p> <p>17 again, it's highly underreported. So bringing</p> <p>18 everyone to the table, instead of having</p> <p>19 Sinnissippi working on this over here, and LSSI</p> <p>20 doing this over here, and this agency over here</p> <p>21 and this agency over here, and nobody knows what</p> <p>22 each other is doing, bringing it together and</p> <p>23 then finding out where those gaps are, and how</p> <p>24 they can be worked on, and a prevention -- I was</p> <p>In Totidem Verbis, LLC (ITV)</p>
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<p>1 retired special ed nurse.</p> <p>2 MS. BAULING: There's some interaction</p> <p>3 with the schools and encouraging them to get</p> <p>4 into the -- the --</p> <p>5 MS. WILSON: Head Start Program.</p> <p>6 MS. BAULING: -- the Head Start Program.</p> <p>7 MS. DETER: And the preschool program that</p> <p>8 they have for them. Okay. I just wondered</p> <p>9 because when you -- you know, that -- I just</p> <p>10 think that we need to be -- you need to be</p> <p>11 looking to see what other agencies -- because if</p> <p>12 we're -- I mean, if we're giving somebody money</p> <p>13 for suicide now, and then you're coming along,</p> <p>14 are you coordinating? Or is this a completely</p> <p>15 different program?</p> <p>16 MS. BAULING: Well, I think what we're</p> <p>17 trying to accomplish here is more of a</p> <p>18 coordination, you know, within -- because we</p> <p>19 know that everybody has a little piece of it,</p> <p>20 and it was very apparent when we did our</p> <p>21 community needs assessment as well. Is a way to</p> <p>22 be able to maneuver and combine some of these</p> <p>23 resources here. I mean, the health department</p> <p>24 really can serve as that conduit to help with</p> <p>In Totidem Verbis, LLC (ITV)</p>	<p>1 hoping for a good prevention message and program</p> <p>2 to come out of that committee that then -- you</p> <p>3 know, there's not going to be real funding for</p> <p>4 that, but everybody pitches in a little bit and</p> <p>5 it gets done.</p> <p>6 MS. DETER: Okay. Thank you. That's all</p> <p>7 I have.</p> <p>8 MS. WILSON: I just had one question.</p> <p>9 Usually we have, like, a cover sheet that -- and</p> <p>10 I'm not sure exactly how much money you're</p> <p>11 asking for.</p> <p>12 MS. DETER: Right here.</p> <p>13 MS. BAULING: The total is \$7,8 --</p> <p>14 MS. ZIMMERMAN: Oh. You got a cover</p> <p>15 sheet.</p> <p>16 MS. DETER: Yeah --</p> <p>17 THE REPORTER: Excuse me. How much?</p> <p>18 MS. BAULING: \$7,875.</p> <p>19 MS. WILSON: Okay. That's what I gathered</p> <p>20 from Page 10, but I didn't get a cover sheet.</p> <p>21 Okay. Thank you.</p> <p>22 Lowell?</p> <p>23 MR. HARP: Well, I would just like to say</p> <p>24 that I was impressed with all the things you</p> <p>In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 37</p> <p>1 guys do. When I looked at your annual report, 2 a lot of stuff I didn't know about and important 3 things. So I'm very grateful for what you guys 4 are doing, and I have no questions. 5 MS. BAULING: Thank you. 6 MR. HEAD: Dorothy, why isn't this going 7 directly to Health Education and Welfare instead 8 of to the Mental Health Board? 9 MS. BOWERS: Because the County Board 10 asked them to come to the 708 Board. 11 MR. HEAD: Okay. So instead of addressing 12 them directly, have they funded them directly in 13 the past out of the Health Education and 14 Welfare? 15 MS. BOWERS: And they still are funding 16 them. 17 MR. HEAD: Okay. 18 MS. BOWERS: But not for specific 19 programs. 20 MR. HEAD: But not for tobacco cessation 21 and not for suicide prevention? 22 MS. BOWERS: Right. 23 MR. HEAD: Okay. I think you -- your -- 24 you put your finger on real needs. I think In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 39</p> <p>1 of the other agencies in the county or that work 2 in this county, because they're not always 3 located in here, but come in here and work, and 4 we get together and get our heads together on 5 this problem and start putting together a real 6 prevention message. There isn't one here. 7 There isn't one here. 8 I mean, I threw up the national suicide 9 hotline Facebook thing, and we once in a while 10 maybe write a press release or talk about it out 11 in public, but we're all doing our own little 12 thing here everywhere, but there is no concerted 13 combined effort, and what we've seen from 14 communities that care was when they got together 15 for preschool children and put those agencies 16 together and started talking about, hey, I can't 17 do this, hey, I can do that -- I put that 18 together, care became coordinated in this county 19 and it got better. Well, we want to do the same 20 thing with suicide. Kind of the community that 21 cares committee that cares for suicide as 22 opposed to young child development. 23 MR. HEAD: All right. I don't have any 24 other questions. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 38</p> <p>1 you've documented the need really well. I like 2 the idea of partnering. I heard you might 3 partner with LSSI and Sinnissippi but -- and 4 this has nothing to do with your proposal. It 5 seems like we're raising all kinds of really 6 larger issues than your proposal and getting 7 these needs met. 8 So on the suicide prevention, how do you 9 envision that kind of unfolding with having the 10 committee? You'd have a committee and 11 Sinnissippi would be on that? LSSI would be on 12 that? What would happen then? 13 MS. PADILLA: First of all, there would be 14 a unified front. There would be -- right now, 15 like I said, it's fragmented. The whole 16 approach to suicide prevention in the county is 17 fragmented. 18 MR. HEAD: So there would be a unified 19 front to do what? 20 MS. PADILLA: To find the gaps. Know what 21 one another is doing and come up with a 22 program -- probably not put on by the health 23 department, but facilitated and encouraged by 24 this committee between LSSI, Sinnissippi, some In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 40</p> <p>1 MS. BOWERS: Nick, can I clarify 2 something? The County Board has a pot of money 3 that they get from taxes, everything. 708 4 mental health is a separate line item that they 5 get money from the nuclear plant. That's where 6 the money comes from for this board. So it's 7 two different funding groups that disburses the 8 money for the county. On your tax bill, if you 9 look at your tax bill, there's a separate line 10 item for the 708 Mental Health Board and then 11 the rest of the money goes to the school 12 districts, fire departments and all that and 13 then the county board. So it's two different 14 groups of money. 15 MS. WILSON: Okay. Can I just clarify? 16 You say that the money for 708 comes from the 17 nuclear plant? 18 MS. BOWERS: Mainly. 19 MS. WILSON: It comes from a lot more than 20 the nuclear plant. 21 MS. DETER: Yeah. 22 MS. BOWERS: Mainly from the nuclear 23 plant. 24 MS. WILSON: It comes from everybody. In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 41</p> <p>1 MS. BOWERS: They do 95 percent of the 2 money funding -- 3 MS. DETER: But still it's -- 4 MS. BOWERS: -- for the 708. 5 MS. DETER: It still comes from everybody. 6 MS. WILSON: 95 percent, really? 7 MS. BOWERS: (Nodding head.) 8 MR. HEAD: Well, I -- so they don't own 9 the health department issues as a county board? 10 MS. BOWERS: They do. But the moneys are 11 two separate areas. 12 MR. HEAD: Yeah. I -- I understand but 13 I -- while you could make the argument that 14 tobacco use is substance abuse and it's huge, or 15 alcohol abuse and it's huge. This -- I don't 16 understand the logic of having tobacco use and 17 alcohol -- tobacco use come through the 708 18 Board per se. 19 MS. DETER: Yeah. 20 MR. HEAD: And when I look at Project 21 LEAD, which sounds like a great program, we're 22 getting a request from you, but we're also 23 getting a request for LSSI. 24 MS. DETER: Yes. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 43</p> <p>1 So, you know, it's -- like, you know, we would 2 rather have it go through the 708 because, you 3 know, they've already got some money over there, 4 and we don't have to really take ownership of 5 this because that's where the -- you want 6 ownership to see where the money goes. So that 7 has nothing to do with your proposal. So you're 8 kind of caught in the midst of other storms and 9 currents. So thank you. I mean -- and I have 10 shared your statistics, Cindy, from your 11 presentation. I thought they were just so 12 powerful. Really, in terms of the needs of this 13 county. Thank you. 14 MS. BROOKS: Ditto to a lot of what he 15 just said and then -- one of my concerns, too, 16 you know, we talked to LSSI. I can't think of 17 the gal's name, and she has said she has 18 problems getting in the high schools. That 19 they're not necessarily open to them coming in 20 and doing things. They have done some 21 prevention stuff in the middle school, but when 22 they try getting in the high school, they run 23 into a lot of barriers there. 24 MS. PADILLA: And I don't know why they In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 42</p> <p>1 MR. HEAD: So it -- I don't know. It gets 2 kind of confusing how these two go out and then 3 come together and that if -- that seems like an 4 excellent opportunity to partner right there 5 with the Project LEAD. So I'm still confused 6 about the ownership issue of the County Board, 7 and why they would deflect this to 708. 8 MS. BOWERS: Because it's different money. 9 MR. HEAD: It's different money? 10 MS. BOWERS: Yes. 11 MR. HEAD: Okay. But -- so if the money 12 wasn't there from 708, would the County Board 13 address this through HEW? 14 MS. BOWERS: Probably so. 15 MR. HEAD: Okay. 16 MS. BOWERS: Just like Serenity, and I'm 17 sorry I'm bringing them up. 18 They get money from the HEW, but they also 19 get money from the 708 for bereavement. So it's 20 two different pots of money. 21 MR. HEAD: Okay. Well, I'm -- you know, 22 I'm not going to dwell on this, but I come back 23 to Bill's point about, well, let 708 take care 24 of it. Kind of, let's see if Mikey will eat it. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 44</p> <p>1 see the health department differently, but we 2 have that in to where they want us to come in 3 and talk about what tobacco does to your lungs 4 and things like that with their kids, so -- 5 MS. BROOKS: You talked -- you're asking 6 for \$5400 for this suicide prevention committee. 7 Now, this isn't a committee that exists yet? 8 MS. PADILLA: No. 9 MS. BROOKS: That's what you're talking 10 about when you say, want to have all -- but it 11 wouldn't necessarily be the health department 12 going in there and putting on the program? 13 MS. PADILLA: The health department -- it 14 would be the health department facilitating it 15 and so the large share of that money is for 16 staff time because if we don't pay for staff 17 time -- 18 MS. DETER: Oh, I didn't know it was 19 salaries. 20 MS. BROOKS: Was that your staff time 21 or LSSI -- 22 MS. PADILLA: Yeah. It's only our time. 23 Nobody else's is in that proposal at all. Only 24 ours. No other agencies' time is in there. In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 45</p> <p>1 MS. DETER: I didn't think we were paying 2 for salaries. 3 MS. PADILLA: Their -- so that's -- that's 4 the thing. That's -- to continue to do the work 5 that we do with Project LEAD -- you know, I am 6 at Project LEAD at least two times a month. 7 Once for the regular meeting. Once for the 8 youth because I'm a co-chair of the youth, and 9 that meeting usually goes about an hour and a 10 half, and if you're going to get kids there, you 11 got to give them pizza, and Megan and I have 12 been paying that mostly -- mostly out of our own 13 pockets, but to go on with it, in this fiscal 14 state, with our declining funding, it's just not 15 going to be able to continue to go on at -- at 16 the level that it is. 17 MR. HEAD: Joanie -- 18 MS. BROOKS: No. Go ahead. Go ahead. 19 MR. HEAD: -- when Rochelle Hospital said, 20 Well, we're not going to fund that anymore, did 21 you push back on Rochelle Hospital because 22 they -- I mean, how's it easy for them to say no 23 and -- 24 MS. PADILLA: Well, their person who was In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 47</p> <p>1 responsibilities and leaving it to us to pick up 2 the slack. 3 And that doesn't have anything to do with 4 you or your proposal. 5 MS. PADILLA: Having KSB come in, they 6 would probably maybe do something in Oregon 7 because they have the clinic in Oregon. They 8 have the clinic in Mt. Morris, but our pocket of 9 heaviest smokers is in Rochelle. 10 MR. HEAD: Okay. 11 MS. PADILLA: That's where they're at. 12 That's where -- that's just -- that's the 13 Nielson Report. That's where they're at, and so 14 KSB doesn't have any involvement in that end of 15 the county. So it -- again, healthcare in Ogle 16 County is so fragmented because we have so many 17 different healthcare providers in here. 18 MR. HEAD: Sure. 19 MS. PADILLA: So it becomes -- it becomes 20 difficult to provide and to coordinate all of 21 those different agencies that come in here to do 22 one thing, which is tobacco cessation. 23 MR. HEAD: Uh-huh. 24 MS. PADILLA: So there's -- there's an In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 46</p> <p>1 certified left and went to another facility, and 2 so they no longer had anyone. So they called 3 and asked, and I said, Well, you know, are you 4 willing to pay for the training? And they said 5 no. I said, Well, then you'll have to wait 6 until I can get a grant to pay for it. 7 MR. HEAD: Okay. 8 MS. PADILLA: And so it took a year. It 9 took a year before there was a grant available 10 for \$175 to go take that training. 11 MR. HEAD: So at one point they said, yes, 12 and then they said -- when they said no, then it 13 becomes -- it's kind of like, coming over here, 14 they had a staff position. They eliminated that 15 position. They decided not to satisfy this 16 community need, but the community need is still 17 there and we've got KSB -- a physician on the 18 Board, Dr. Reckamp. How about KSB funding 19 tobacco cessation, instead of the 708 Board? 20 And I'm not arguing with the merits of the 21 tobacco cessation program. It helped me when I 22 quit smoking but it's kind of like, they're -- 23 I'm concerned about some of these other agencies 24 stepping back from some of their community In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 48</p> <p>1 issue right there. 2 MR. HEAD: Uh-huh. 3 MS. BROOKS: Have you guys ever applied 4 for funding from Rochelle Community Action 5 Foundation? 6 MS. BAULING: We have not. 7 MS. PADILLA: We have not. 8 MS. BROOKS: That's another source that 9 you might want to consider. Just to close here. 10 I love all of your ideas and I think just 11 your -- I can tell you have a passion for 12 wanting to get out in the community and help 13 people, and I think that's a great thing. I 14 think there's just -- from our standpoint, 15 there's some blurry lines that I need to have 16 some clarification on, and who's doing what? 17 Are we giving duplicate funds, you know, for the 18 same purpose to different agencies, but I like 19 your ideas, like I said, and I think they're 20 great. 21 MR. SIGLER: Kathe, I have to ask just one 22 last question. 23 MS. WILSON: Okay. 24 MR. SIGLER: The \$7,875, what is the In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 49</p> <p>1 application of that funds? What are you looking 2 to use those funds for? Keep it very brief. Is 3 that for the interchange with LSSI and 4 Sinnissippi to put together a coalition? Is 5 that what your -- 6 MS. PADILLA: That's not all -- 7 MS. BROOKS: If you look at Page 10. 8 MR. SIGLER: Okay. Is that the largest 9 portion of it? 10 MS. PADILLA: Yeah. That's the -- that's 11 the largest. 12 MR. SIGLER: I did read -- yes, but I can 13 equate to that but -- I mean, if that's what 14 you're looking for start-up funding? I'm 15 looking for a graceful way of maybe looking at a 16 one-time grant as opposed to an ongoing 17 relationship. I don't want to let you down. 18 I'm speaking as an individual now. But an 19 ongoing relationship, I'm vehemently opposed to 20 that. A one-time grant to assist you in setting 21 up certain programs is a completely different 22 matter. In my way of thinking, and I thank you. 23 MS. WILSON: Okay. Okay. Thank you very 24 much for coming. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 51</p> <p>1 questions, if you prefer. 2 MR. HOOKER: We can give a brief overview 3 of our programs in our application this year. 4 MS. WILSON: Okay. 5 MR. HOOKER: I'm Jeremy Hooker. I'm the 6 program director. This is Chris Mills, our 7 clinical manager, and Gerri Johnson, our 8 business manager. 9 This year we tried to streamline our 10 application in response to the questions about 11 our application last year. This year we're 12 presenting on two programs versus the three 13 programs we presented on last year. The reason 14 for that is, our System and Care Program, which 15 we previously asked funding for, is actually 16 receiving payments from the State of Illinois 17 and isn't in the same amount of need as the two 18 programs -- the other two programs that we 19 requested for last year. So we've streamlined 20 our application to just those two programs. 21 One is the Comprehensive Community Based 22 Youth Services Program, or youth services for 23 short. That program is like the 9-1-1 service 24 for runaway youth in the community. So if a In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 50</p> <p>1 We are having a meeting next Tuesday to 2 make decisions as to allocation. So if you want 3 to come then, you're welcome to come, but you 4 don't have to, okay. 5 MS. PADILLA: What time was that? 6 MS. ZIMMERMAN: 7:30. 7 MS. WILSON: 7:30 right here. 8 MS. PADILLA: Tuesday? 9 MS. ZIMMERMAN: The 24th. 10 MS. PADILLA: The 24th. 11 MS. WILSON: Okay. Thank you very much. 12 MS. BAULING: Thank you very much for your 13 time. 14 MS. WILSON: Let's take a five-minute 15 recess. 16 (A recess was taken at 7:56 a.m. 17 and proceedings resumed at 18 8:01 a.m.) 19 MS. WILSON: Okay. I declare this session 20 back in session. We're here to hear the funding 21 application for Lutheran Social Services of 22 Illinois. Typically, we ask you to give about a 23 ten-minute presentation, and then we ask 24 questions or we can just go straight to the In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 52</p> <p>1 youth is found by law enforcement, they call 2 Lutheran Social Services 24 hours a day, seven 3 days a week, and we respond. By either 4 immediate counseling to try to reunify that 5 family, get them back together and to avoid more 6 costly systems, such as DCFS or the Lee Criminal 7 Justice System. It's an early intervention 8 program. In addition to that core function of 9 the program, which is the 24-hour response, we 10 can also do counseling with kids in the 11 community that are at risk. So we can accept 12 referrals from teachers, from probation 13 officers, anyone who can identify a kid who is 14 in need of services, and the age range is 12 to 15 18. Every community in Illinois has a CCBYS, 16 youth services program. This year with the 17 budget crisis we have not received one dollar on 18 our contract from the State of Illinois for the 19 actual CCBYS services. So -- Gerri, you can 20 probably correct me, but I believe, we're about 21 over \$100,000 they owe us this contract year. 22 As part of the contract they require matching 23 funds from communities, which is one of the 24 reasons why we've originally come to the Board. In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 53</p> <p>1 So it's about \$24,000, I believe, for the 2 community match. So the money we request from 3 the 708 Board for this program goes towards that 4 community match to have these services here. 5 The other program we are here to talk 6 about is Project LEAD, and I'll turn that over 7 to Chris. 8 MS. MILLS: Project LEAD is substance 9 abuse prevention and what -- when we received 10 this grant in 2012, the first step was to build 11 a community-based coalition with 12 different 12 sectors of the community, so that would be 13 community-driven. So it's not LSSI making 14 decisions about Ogle County and what's best for 15 them. It's the coalition of community members, 16 which we think is really important and valuable. 17 One of the next steps for Project LEAD was to 18 move forward with doing an evidence-based 19 curriculum in the schools, and that's just 20 really fancy language for saying that there's 21 been research. We know what works in educating 22 children and helping them get the skills they 23 need to refuse drugs, and it's those lessons 24 that our workers go in and conduct at the middle In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 55</p> <p>1 know you -- but I want to make sure it's going 2 for materials and things that you need to 3 present these in the schools. 4 MS. MILLS: Yeah. The actual booklets 5 that each of the students get that participate 6 with evidence-based curriculum, every student 7 needs their own book and that -- 8 MS. DETER: Yeah. 9 MS. MILLS: -- costs about a dollar 10 apiece, which adds up when you look at the 11 number of students we're serving, which is, you 12 know, 350-plus. 13 MS. DETER: Okay. 14 MS. MILLS: So a big portion of it will go 15 towards those types of supplies. So that's a 16 really important part. Also a lot of the 17 curriculum involves teaching tools that we need 18 in order to help -- 19 MS. DETER: Yes. 20 MS. MILLS: -- them really get the visual 21 of what they're learning, which is an important 22 component of teaching it. 23 MS. DETER: Okay. That's the only 24 question I had. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 54</p> <p>1 school level in Ogle County. We're also 2 involved in things like take-back day. So we 3 partner with police departments to make sure 4 that community members know about the dangers of 5 prescription drugs and them needing to be 6 disposed of properly. Really anything that 7 involves youth and keeping them drug free, we 8 really make a point to get involved with. So 9 it's very open that way, but the two primary 10 components of the program really are the 11 evidence-based curriculum in schools and then 12 also the coalition that drives all the efforts 13 that Project LEAD puts in place. 14 MS. DETER: Can I go first since I have to 15 leave? 16 MS. WILSON: Yeah. 17 MS. DETER: Okay. Basically, the only 18 question I have is, the money we're giving you, 19 is that used for materials? Is it used for 20 things like that? It's not used for, like, room 21 and board or travel -- like, on that one page 22 you've got a list of how much you spend. That's 23 what I want to make sure, that it's going 24 directly to the program for all your -- well, I In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 56</p> <p>1 MS. WILSON: Thank you. 2 MR. SCHIER: My question -- I read in 3 there where -- in the audit you're having some 4 problems with the compliance and also controls 5 and that but I also read that -- about 6 cashing -- there were checks that didn't get 7 cashed for, like, five years or something? What 8 was -- give me an example of not cashing a check 9 for a year or something. 10 MS. JOHNSON: I really have not heard of 11 that since I've been here. I'm relatively new. 12 It's something I could ask about. 13 MR. SCHIER: Okay. 14 MS. JOHNSON: I'm not aware of that. 15 MR. HOOKER: Unfortunately, our audits are 16 for the entire giant statewide agency. Instead 17 of program specific. I wish I could give you an 18 audit of just our programs. I can assure you 19 that in between the programs we manage and that 20 Gerri oversees, financially we haven't had those 21 issues. 22 MS. JOHNSON: Yeah. Because if a check 23 hasn't been cashed or I didn't see it coming in, 24 I would be asking about it. In Totidem Verbis, LLC (ITV)</p>

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<p>1 MR. SCHIER: Do you have that available?</p> <p>2 Would you do that next year?</p> <p>3 MR. HOOKER: We don't have the ability to</p> <p>4 audit our individual programs unless the agency</p> <p>5 that oversees, like, the Department of Human</p> <p>6 Services, may choose to come in and do their own</p> <p>7 financial audit, but they haven't done that</p> <p>8 recently.</p> <p>9 MR. SCHIER: Okay. That's all I have.</p> <p>10 MS. WILSON: Thank you.</p> <p>11 MR. SIGLER: What kind of mental health</p> <p>12 services do you provide and, again, remember I</p> <p>13 visited your location. I was sad. Not because</p> <p>14 of lack of delivery of services. It just</p> <p>15 impressed me as being a very sad place, with</p> <p>16 young adults, young children with no mother and</p> <p>17 father and I would imagine there is -- my</p> <p>18 perception, problems in working with these</p> <p>19 individual -- the individuals. I hate that --</p> <p>20 these children and maintaining a positive mental</p> <p>21 attitude. What type of psychological or mental</p> <p>22 health services do you provide for those</p> <p>23 individuals? That's my question.</p> <p>24 MS. MILLS: The children who reside there</p> <p>In Totidem Verbis, LLC (ITV)</p>	<p>1 of phone calls, when we get them, that in itself</p> <p>2 will keep you going. That means you're making a</p> <p>3 difference, so --</p> <p>4 MR. HOOKER: The specific children you are</p> <p>5 asking about are in the Choices Program. It's a</p> <p>6 residential substance abuse treatment program</p> <p>7 where we have 16 beds, so we do offer a variety</p> <p>8 of mental health services in that program. All</p> <p>9 of our staff that are working in there are</p> <p>10 either certified alcohol and drug counselors</p> <p>11 that are licensed or in training to be, and then</p> <p>12 we also have a psychiatrist, a child mental</p> <p>13 health and psychiatrist. I don't know if you</p> <p>14 remember seeing the TV, but he's actually in the</p> <p>15 suburbs, and he comes over the television and</p> <p>16 does our psychiatric and clinical services and</p> <p>17 oversees all the treatment plans. All those</p> <p>18 kids have to have a treatment plan signed</p> <p>19 within -- seven days?</p> <p>20 MS. MILLS: Uh-huh. Absolutely.</p> <p>21 MR. HOOKER: He has to approve all stays</p> <p>22 within two days. So it's a very clinical</p> <p>23 process for those of -- for the programs we're</p> <p>24 presenting on. Our CCBYS Program, all the staff</p> <p>In Totidem Verbis, LLC (ITV)</p>
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<p>1 are primarily there because of their substance</p> <p>2 abuse issues, but along with that, as we talked</p> <p>3 about, come so many different components of</p> <p>4 family life, problems with the legal system, a</p> <p>5 lot of times abuse. So there's an array of</p> <p>6 different issues that they come in on, so to</p> <p>7 treat only the substance abuse is nearly</p> <p>8 impossible because we have to treat the person</p> <p>9 as a whole, and there's so many different levels</p> <p>10 of what they need. It is sad work. There's an</p> <p>11 element to it that's sad, but they can become so</p> <p>12 resilient, and they can overcome, and that is</p> <p>13 just amazing to see. So along with the sadness</p> <p>14 of a lot of the burden that these children come</p> <p>15 in with, also they're the perfect example of the</p> <p>16 art of being able to overcome different</p> <p>17 obstacles of their life and how treatment works,</p> <p>18 and those who really engage in it and apply the</p> <p>19 skills and the knowledge that they're learning,</p> <p>20 can go out there and be successful. I mean,</p> <p>21 they call us once they leave and they tell us,</p> <p>22 you know, I'm doing great, you know, I have hard</p> <p>23 days, but I'm getting through, and I just wanted</p> <p>24 to call and let you guys know that. Those types</p> <p>In Totidem Verbis, LLC (ITV)</p>	<p>1 in that program are trained counselors.</p> <p>2 Actually, we do have a certified alcohol and</p> <p>3 drug counselor in that program that provides</p> <p>4 services in this county as well. Project LEAD</p> <p>5 is working to kind of put our residential</p> <p>6 program out of business. We want to catch these</p> <p>7 kids before the addiction. Provide an early</p> <p>8 intervention. Those staffs are working towards</p> <p>9 their certified prevention specialist status.</p> <p>10 We don't have anybody who is certified yet, but</p> <p>11 we hope to in the next year. It's a newer</p> <p>12 program for us, and it's a newer license. So</p> <p>13 they're all working hard towards that.</p> <p>14 MR. SIGLER: Thank you very much. That's</p> <p>15 all the questions I have, ma'am.</p> <p>16 MS. BOWERS: I have a couple comments.</p> <p>17 Your mission statement on Page 10, that's a very</p> <p>18 powerful mission statement. I do have to say</p> <p>19 that. And the audit, I had some same concerns</p> <p>20 that David had. Is there a way you can define</p> <p>21 any part of that, that would be in particular to</p> <p>22 your group that you have? It -- you say, it's</p> <p>23 statewide. When you take a look at it, you</p> <p>24 don't realize that it's statewide. Is there</p> <p>In Totidem Verbis, LLC (ITV)</p>

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<p>1 anything you can define in that?</p> <p>2 MR. HOOKER: There's nothing that I have</p> <p>3 the ability to define, but we may be able to --</p> <p>4 I wouldn't be able to do at this meeting right</p> <p>5 now, but I could have Gerri's boss, actually,</p> <p>6 who works more on an agency level -- Gerri works</p> <p>7 at our local level, could perhaps divide it up,</p> <p>8 maybe show you a section that's directly related</p> <p>9 to the program. It is tough when they group all</p> <p>10 of our programs together because we're such a</p> <p>11 large agency.</p> <p>12 MS. BOWERS: Right. Right.</p> <p>13 MR. HOOKER: We just don't have the</p> <p>14 resources to go program by program statewide and</p> <p>15 do that level of an audit.</p> <p>16 MS. BOWERS: Okay. I had several --</p> <p>17 MR. HOOKER: But I will certainly ask and</p> <p>18 see if we can provide some clarification.</p> <p>19 MS. BOWERS: I had several concerns with</p> <p>20 that audit, so --</p> <p>21 And then on Page 44, this page pertains</p> <p>22 particularly to Ogle County. It lists how many</p> <p>23 clients you have. How many hours of service.</p> <p>24 That's just Ogle County?</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p>1 MS. BROOKS: And you are in the schools</p> <p>2 now doing those?</p> <p>3 MS. MILLS: Oh, absolutely. Yes.</p> <p>4 And we're looking to expand next school</p> <p>5 year. Always looking to expand. Our goal --</p> <p>6 MS. BROOKS: Middle school? High school?</p> <p>7 MS. MILLS: It's in the middle schools.</p> <p>8 MS. BROOKS: Middle schools?</p> <p>9 MS. MILLS: Yes. That's where evidence</p> <p>10 has told us and research has told us that</p> <p>11 prevention is most effective, is at that middle</p> <p>12 school level because by the time they get to</p> <p>13 high school, a lot of times we've missed our</p> <p>14 opportunity.</p> <p>15 MR. HOOKER: Project LEAD utilizes the</p> <p>16 Illinois Youth Survey. I don't know if you</p> <p>17 recall when we had the Ogle County Health</p> <p>18 Department present the statistics for the county</p> <p>19 on some of the problem areas. That's the</p> <p>20 Illinois Youth Survey. This program also</p> <p>21 encourages schools to do that. We're going to</p> <p>22 use that data to track the success of this</p> <p>23 program and measure our outcomes.</p> <p>24 MS. MILLS: And they even assist in the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
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<p>1 MR. HOOKER: Yes. Yes.</p> <p>2 MS. BOWERS: All right.</p> <p>3 MR. HOOKER: And just these programs. We</p> <p>4 do have -- like, you mentioned the Choices</p> <p>5 Program, we do have other programs through LSSI</p> <p>6 that provide services in Ogle County. Our</p> <p>7 application specifically relates to the two</p> <p>8 programs we spoke about in the meeting of our</p> <p>9 session today. So that's what those numbers are</p> <p>10 related to, just those two programs. I'm sure</p> <p>11 we've served a couple Ogle County residents in</p> <p>12 Choices, but not something I would feel</p> <p>13 comfortable presenting to the Board about using</p> <p>14 the programs that were in need of funding</p> <p>15 assistance.</p> <p>16 MS. BOWERS: That's all the questions I</p> <p>17 have.</p> <p>18 MS. BROOKS: I just have one question.</p> <p>19 Through Project LEAD or your agency, do you guys</p> <p>20 provide any preventive-type programs in schools,</p> <p>21 suicide prevention or substance abuse and drug</p> <p>22 prevention?</p> <p>23 MS. MILLS: Project LEAD is the substance</p> <p>24 abuse prevention.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p>1 administration of the Illinois Youth Survey.</p> <p>2 Sometimes schools are -- kind of are concerned</p> <p>3 about, well, I don't know exactly how to do it,</p> <p>4 and so, Jessie, who many of you have met and are</p> <p>5 aware of, will go into the schools and help</p> <p>6 administer that Illinois Youth Survey and make</p> <p>7 sure it gets to where it needs to be so that</p> <p>8 that data can be collected and broken down.</p> <p>9 It's an -- Illinois Youth Survey is a great tool</p> <p>10 for our whole community to refer to on an array</p> <p>11 of issues including substance abuse.</p> <p>12 MS. BROOKS: That's all I have.</p> <p>13 MR. HEAD: Do you provide a crisis</p> <p>14 prevention training or a mental health awareness</p> <p>15 training? Is that to your staff or --</p> <p>16 MR. HOOKER: You're probably referring to</p> <p>17 CPI, Crisis Prevention Intervention?</p> <p>18 MR. HEAD: Yeah.</p> <p>19 MR. HOOKER: Yeah. Chris Mills is our</p> <p>20 trainer in that.</p> <p>21 MR. HEAD: So you provide that inhouse to</p> <p>22 your own staff?</p> <p>23 MR. HOOKER: We do. We do. It was</p> <p>24 required for our residential programs because</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 65</p> <p>1 you have to have an intervention if you have an 2 out-of-control youth that's in your custody. So 3 it originally started off, we would use that 4 training to train our staff and it does -- 5 there's two full days of training. The second 6 day is physical restraint. The first day is all 7 nonverbal interventions. Over the years we've 8 adapted the nonverbal, which is really the most 9 important, and what we focused on in our 10 residential, we no longer have restraints. 11 Actually, we haven't had one in several years 12 because we focused more on the nonverbal part. 13 We've adapted that training to provide to our 14 outpatient staff, and we've actually used it for 15 foster parents to teach them how to work with 16 youth in their homes. We wouldn't teach them 17 the physical side of it, but just the 18 nonverbals. So that is something we use. We 19 train most of our outpatient staff in it, and we 20 just have them do the nonverbal portion of that 21 training. 22 MR. HEAD: Is it similar to the training 23 that's provided for law enforcement. 24 MS. MILLS: I'm not sure. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 67</p> <p>1 like -- are you guys collaborating or working 2 together? 3 MS. MILLS: No. I think the look on my 4 face tells you I'm really confused. I'm sorry. 5 MR. HEAD: We're confused. 6 MS. MILLS: Yeah. 7 MR. HEAD: We're kind of confused. 8 MR. HOOKER: I think it could be that they 9 have a program with a similar name. 10 MS. DETER: No. It's the same thing, 11 wasn't it? 12 MR. HEAD: Same name. Same program 13 description. 14 MS. BROOKS: You said with 12 different 15 agencies? 16 MS. MILLS: There's a coalition. 17 MS. BROOKS: They said four -- 18 MS. MILLS: Yeah. I don't know how that 19 -- 20 MR. HOOKER: Our program is a grant 21 through the Illinois Department of Human 22 Services. I'm not 100 percent sure that it 23 would be the same program. 24 MR. HEAD: It sure sounded like -- I mean, In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 66</p> <p>1 MR. HEAD: Because they have -- there's a 2 crisis prevention -- crisis intervention 3 training that is available through some of their 4 training bodies and that's actually something 5 that came up from the sheriff's department and 6 the state's attorney and local police chief, so 7 they said they would be open to that kind of 8 thing, and I was just wondering if you were able 9 to provide that kind of thing? 10 MR. HOOKER: We haven't provided it 11 externally because there is some liability with 12 training on the holds, the physical holds, but 13 it's something we could look at. 14 MR. HEAD: Yeah. I was just looking for, 15 you know, kind of cross-lengths between one and 16 the other. 17 The County Health Board was actually here 18 just a little while ago before you presented, 19 and they had great statistics that just knocked 20 me out, but they also requested funding for 21 Project LEAD. So they're requesting support 22 from the 708 Board to help with their portion of 23 Project LEAD. So -- and I -- I don't doubt that 24 the need is there, but it does seem a little bit In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 68</p> <p>1 they used the term Project LEAD. 2 MS. WILSON: Uh-huh. 3 MR. HEAD: And that's in their proposal. 4 MR. HOOKER: Uh-huh. It wouldn't be our 5 Project LEAD or we would be aware of it. 6 MR. HEAD: Okay. 7 MR. HOOKER: And we gave a name to our 8 coalition. It isn't -- statewide it's not 9 called the Project LEAD Program. So it's 10 possible that they have a similar program that 11 uses a similar name, but I don't believe it's 12 the same grant contract. 13 MR. HEAD: I'll take a look at -- 14 MS. MILLS: Did they break it up into an 15 acronym at all? I know our Project LEAD, is 16 Leaders Encouraging Abstinence from Drugs. 17 MS. WILSON: Yes. That's what they put 18 down. 19 MS. DETER: Yep. They said they were 20 going to hopefully, you know, get you involved 21 and Sinnissippi involved. 22 MR. SIGLER: Sinnissippi also. 23 MR. SCHIER: Yeah. 24 MR. HEAD: Participation and Project LEAD In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 69</p> <p>1 \$1154 and --</p> <p>2 MS. MILLS: All I know is, that couldn't</p> <p>3 be going towards the actual program and ensuring</p> <p>4 that it is conducted because that gets</p> <p>5 streamlined through LSSI. Other than that I'm</p> <p>6 really confused.</p> <p>7 MR. SCHIER: Well, that's kind of what she</p> <p>8 said, yeah. Let's put something together and</p> <p>9 work with you.</p> <p>10 MS. MILLS: And we do collaborate with</p> <p>11 a lot -- I mean, that's part of being a</p> <p>12 community-based coalition, is collaboration but</p> <p>13 in terms of funding --</p> <p>14 MR. HEAD: It says Project LEAD, Illinois</p> <p>15 Youth Survey information for Ogle County.</p> <p>16 Project LEAD Illinois Youth Survey data.</p> <p>17 MS. MILLS: See and that would be --</p> <p>18 Illinois Youth Survey would be completely</p> <p>19 separate from Project LEAD. We help in</p> <p>20 administering that. We encourage that but</p> <p>21 we -- but by no means are we responsible for the</p> <p>22 Illinois Youth Survey. The Illinois Youth</p> <p>23 Survey will go on. That is separate from us.</p> <p>24 We -- like I said, we definitely encourage it.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 71</p> <p>1 in the administration of the program, they're</p> <p>2 not really involved in that aspect.</p> <p>3 MR. HEAD: Okay.</p> <p>4 MR. HOOKER: We get a strict program plan</p> <p>5 from the Department of Human Services that</p> <p>6 spells out all of our protocols, and how the</p> <p>7 program has to be run. So there's sometime --</p> <p>8 in order to honor our contract we have to follow</p> <p>9 kind of our program plan.</p> <p>10 MR. HEAD: Sure. Sure. But if the law</p> <p>11 enforcement was -- or state's attorney office</p> <p>12 was asked for some kind of feedback about CCBYS,</p> <p>13 there would be some law enforcement to be able</p> <p>14 to speak to program performance and what they've</p> <p>15 seen actually locally and that sort of thing?</p> <p>16 MR. HOOKER: Yeah. I would hope so.</p> <p>17 MR. HEAD: Okay. Okay. It might be</p> <p>18 useful at some point to document that.</p> <p>19 MR. HOOKER: Uh-huh.</p> <p>20 MR. HEAD: I don't have anything else.</p> <p>21 Oh, the Illinois Youth Survey, how large</p> <p>22 is the sample size? What kind of numbers are we</p> <p>23 talking about?</p> <p>24 MS. MILLS: The goal of the Illinois Youth</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 70</p> <p>1 We'll do everything we can to support schools in</p> <p>2 participating so that the data is there for all</p> <p>3 of us to look at and utilize and track.</p> <p>4 MR. HEAD: Okay. Okay.</p> <p>5 On your county -- or children -- or</p> <p>6 comprehensive -- what is it, CCB --</p> <p>7 MS. MILLS: CCBYS.</p> <p>8 MR. HEAD: Yes, CCBYS. Do you have some</p> <p>9 liaison with law enforcement? Are they part of</p> <p>10 any committee or planning group? Because it</p> <p>11 seems like -- I mean, you provide services</p> <p>12 through them to young people and there's kind of</p> <p>13 a pain point there for law enforcement if they</p> <p>14 can't provide these services or help these</p> <p>15 people get access to it. Are they in any way</p> <p>16 involved with the feedback or oversight on this</p> <p>17 program?</p> <p>18 MR. HOOKER: They do communicate with the</p> <p>19 program supervisor who oversees it. We provide</p> <p>20 them with a 24-hour phone number. So anytime</p> <p>21 they need services they access the calling</p> <p>22 services, and we connect them to a person.</p> <p>23 MR. HEAD: Right.</p> <p>24 MR. HOOKER: But as far as being involved</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 72</p> <p>1 Survey is to really administer the survey to all</p> <p>2 schools that will participate, and then they</p> <p>3 break down that data by state. They break it</p> <p>4 down by county, and you can even break it down</p> <p>5 by school. So it's really useful information to</p> <p>6 target, like, what a certain area may be</p> <p>7 struggling with and what substances this area</p> <p>8 may be having some difficulties with compared to</p> <p>9 this area. I mean, even to compare Lee County</p> <p>10 versus Ogle County and -- I mean, you'll see</p> <p>11 some significant differences even though they're</p> <p>12 neighboring counties.</p> <p>13 MR. HEAD: I would like to have a side</p> <p>14 conversation with you about how you access that</p> <p>15 data. It sounds --</p> <p>16 MS. MILLS: Super easy. You Google it,</p> <p>17 bam and then it -- it's so user friendly.</p> <p>18 MR. HEAD: Okay.</p> <p>19 MS. MILLS: And you can just break it down</p> <p>20 from there.</p> <p>21 MR. HEAD: Great.</p> <p>22 MS. MILLS: The Illinois Youth Survey, I</p> <p>23 believe it's -- I want to say CPRD is the actual</p> <p>24 company that takes it and really compiles all</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

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<p>1 the data.</p> <p>2 MR. HEAD: Okay.</p> <p>3 MS. MILLS: But --</p> <p>4 MR. HEAD: So the State has a contract</p> <p>5 with them to provide the data.</p> <p>6 MS. MILLS: Yeah. I don't know exactly</p> <p>7 how that goes, but, yeah, it's really easy to</p> <p>8 access and really user-friendly and great</p> <p>9 information.</p> <p>10 MR. HEAD: All right. Great. Thank you</p> <p>11 so much.</p> <p>12 MS. MILLS: And like I said, not just</p> <p>13 about substances but also -- I mean, it will</p> <p>14 give as much detailed information about what</p> <p>15 kids report in terms of how many hours they</p> <p>16 spend alone after school.</p> <p>17 MR. HEAD: Wow.</p> <p>18 MS. MILLS: I mean --</p> <p>19 MS. BROOKS: How often they drink or</p> <p>20 smoke?</p> <p>21 MS. MILLS: Yes. Substances. Have they</p> <p>22 ever thought about hurting themselves? I mean,</p> <p>23 it's really useful information.</p> <p>24 MS. BROOKS: That's good.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p>1 years serving this community. It is one of the</p> <p>2 very few programs that LSSI still has that's</p> <p>3 gone unpaid. I can't tell you how long that</p> <p>4 will continue. I don't think any of us know.</p> <p>5 Until the state budget crisis is resolved.</p> <p>6 We're hoping every day that they get a contract,</p> <p>7 and they pay us for the services we've already</p> <p>8 provided. The contradiction -- and there's been</p> <p>9 no lapse of coverage and, you know, we're bare</p> <p>10 bones. We haven't had enough people to cover.</p> <p>11 That goes to kind of how I described the</p> <p>12 program. So there's that -- it has two</p> <p>13 elements. The basic 24-hour response for law</p> <p>14 enforcement. That's never lapsed. We always</p> <p>15 had -- if law enforcement calls us, we have a</p> <p>16 worker. They're going to respond. Those extra</p> <p>17 clients that we can see, those at-risk youth in</p> <p>18 the community that may be referred from a</p> <p>19 teacher, a probation officer, someone else,</p> <p>20 those numbers aren't very good this year. We</p> <p>21 haven't had the staff to provide those services.</p> <p>22 So we've kept our core services intact, but the</p> <p>23 other numbers are lower because we haven't had</p> <p>24 the staff to provide that -- the services we'd</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
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<p>1 MR. HEAD: Well, I want to acknowledge all</p> <p>2 the services that you provide and the hard work</p> <p>3 that you do, and it sounds like it's been a hell</p> <p>4 of a year for you. So, hopefully, there's light</p> <p>5 on the horizon.</p> <p>6 MS. MILLS: That's what we're hoping.</p> <p>7 Thank you.</p> <p>8 MR. HARP: Well, with that maybe I should</p> <p>9 get to this one question I had. Where you</p> <p>10 talked on -- under projections on Page 45, about</p> <p>11 the lack of funds, staff vacancies unfilled, but</p> <p>12 still no lack of -- insuring that there's no</p> <p>13 lack of coverage. There seems some tension</p> <p>14 between those two parts of the statement. I</p> <p>15 wondered if you could address that a little bit.</p> <p>16 How much success you're having and how --</p> <p>17 MR. HOOKER: Sure.</p> <p>18 MR. HARP: -- you know, how close are you</p> <p>19 to not being able to provide?</p> <p>20 MR. HOOKER: One of the reasons is, LSSI</p> <p>21 did some major restructuring as you're all well</p> <p>22 aware of. One of the reasons we've been able to</p> <p>23 hold onto the CCBYS Program, is the long history</p> <p>24 we've had. We've had this grant for over 30</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p>1 like to.</p> <p>2 MR. HARP: Okay. And then getting back to</p> <p>3 money. I noticed that -- where is it? On the</p> <p>4 budget on page -- I don't know Exhibit 2.5, it</p> <p>5 apparently indicates that you got no money from</p> <p>6 us in FY-16.</p> <p>7 MS. DETER: Yeah.</p> <p>8 MR. HARP: I presume that was -- is that</p> <p>9 accurate? Or I'm -- I'm confused about that.</p> <p>10 MR. HOOKER: It may be at the time this</p> <p>11 budget was put together but we did receive</p> <p>12 the --</p> <p>13 MR. HARP: Yeah.</p> <p>14 MS. BROOKS: I think there was a delay.</p> <p>15 MR. SIGLER: Yes, there was.</p> <p>16 MS. BROOKS: We had to hold it because of</p> <p>17 a letter that you received saying they were no</p> <p>18 longer eligible. That we got an error.</p> <p>19 MS. DETER: Yeah.</p> <p>20 MR. HEAD: Uh-huh. Uh-huh.</p> <p>21 MR. HARP: Okay. All right.</p> <p>22 MS. JOHNSON: Yeah. We've definitely been</p> <p>23 getting the checks every month, and I've been</p> <p>24 applying them to the programs myself.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 77</p> <p>1 MR. HARP: Good. No, I thought you had.</p> <p>2 MS. DETER: No. She went on a trip.</p> <p>3 MR. HARP: Well, getting back to the</p> <p>4 CCBYS. I find that a really hard acronym to</p> <p>5 throw out.</p> <p>6 MR. HOOKER: Yeah. That's why we call it</p> <p>7 youth services.</p> <p>8 MR. HARP: Oh, do you?</p> <p>9 MR. HOOKER: Yeah.</p> <p>10 MR. HARP: I was calling it CC-biz</p> <p>11 (phonetic).</p> <p>12 MS. MILLS: I think I'm going to use that.</p> <p>13 That's good.</p> <p>14 MR. HARP: Good. Good. Let's see, your</p> <p>15 goal was 90 percent to remain in the nuclear</p> <p>16 family. That -- I should have gone over my</p> <p>17 notes earlier this morning. So now I'm trying</p> <p>18 to figure out what I'm saying sometimes.</p> <p>19 MS. MILLS: It's all right.</p> <p>20 MR. HARP: But I presume that relates to</p> <p>21 people who continue services with you; is that</p> <p>22 right?</p> <p>23 MR. HOOKER: It's really anybody we come</p> <p>24 in contact with. That --</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 79</p> <p>1 think it's in there. I'm just not familiar with</p> <p>2 it off the --</p> <p>3 MS. MILLS: And it's a great goal, but if</p> <p>4 a child tells you they're getting really abused,</p> <p>5 you know, is it -- it's not going to be in the</p> <p>6 best interest to reunify the family. Even</p> <p>7 though that's ultimately the program's goal.</p> <p>8 MR. HARP: Yeah.</p> <p>9 MS. MILLS: So it's stats like that that</p> <p>10 will throw it off, too.</p> <p>11 MR. HARP: Sure.</p> <p>12 MR. HOOKER: We could be the -- the first</p> <p>13 provider a family has contact with. Because</p> <p>14 there could be a blow-up in a home. Parents may</p> <p>15 lock out the child and not let them go home and</p> <p>16 when they call -- we may be the first mental</p> <p>17 health or service provider that family meets and</p> <p>18 there are times where we discover it's not best</p> <p>19 for that child to go back to that home, there</p> <p>20 could be an abuser or a neglect situation.</p> <p>21 MS. MILLS: Yeah. Safety first.</p> <p>22 MR. HARP: Yeah. Yeah.</p> <p>23 Okay. And then you also used the</p> <p>24 discharge service report as a way of measuring</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 78</p> <p>1 MR. HARP: Oh, it is.</p> <p>2 MR. HOOKER: -- that goal was established</p> <p>3 by the State of Illinois Department of Human</p> <p>4 Services for us. So if a family disrupts and we</p> <p>5 get the call to come out and provide services,</p> <p>6 our goal is to get those people back together</p> <p>7 90 percent of the time, and not have them move</p> <p>8 on to a higher level of service such as DCFS.</p> <p>9 MR. HARP: Uh-huh.</p> <p>10 MR. HOOKER: Or other placement options.</p> <p>11 MR. HARP: And you are meeting that goal</p> <p>12 then? You're at 90 percent?</p> <p>13 MR. HOOKER: I don't believe we are quite</p> <p>14 at that high of a level. One of the</p> <p>15 difficulties with numbers for a statewide</p> <p>16 program is we have a smaller sample size, so if</p> <p>17 we serve seven families and one doesn't reunify,</p> <p>18 they'll throw off our numbers, so --</p> <p>19 MR. HARP: Sure.</p> <p>20 MR. HOOKER: Whereas some programs do much</p> <p>21 larger volumes in Chicago or other areas. So</p> <p>22 it's a little different with our sample size. A</p> <p>23 small anomaly can really throw off the numbers,</p> <p>24 but we do have a very high success rate. I</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 80</p> <p>1 effectiveness. I'm not familiar with that --</p> <p>2 how -- to what degree is that objective versus</p> <p>3 subjective?</p> <p>4 MR. HOOKER: I think it -- I think it's</p> <p>5 part of the cornerstone system, which is a</p> <p>6 system set up by DHS, so we enter all the data.</p> <p>7 There's a screening and assessment tool, and I</p> <p>8 think that is part of that system where we enter</p> <p>9 the outcomes' data. How many services the</p> <p>10 family did. So it's a reporting system that is</p> <p>11 set up through DHS. So they set it up. So I</p> <p>12 will let them comment on the objective. I</p> <p>13 assume it's pretty well researched, but I</p> <p>14 believe that's what that is. Without me doing</p> <p>15 the direct services myself, I'm not 100 percent</p> <p>16 sure of all the aspects of that assessment, but</p> <p>17 that's what I suspect. Is that it's a reporting</p> <p>18 tool for the cornerstone system.</p> <p>19 MR. HARP: The YASI form. Can you -- I</p> <p>20 assume that's what you call it, YASI. Can you</p> <p>21 describe that a little bit.</p> <p>22 MR. HOOKER: It's the Youth Assessment and</p> <p>23 Screening Inventory. That's another</p> <p>24 evidence-based tool that all the kids who enter</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 81</p> <p>1 into services and stay in the services long 2 enough to do, it has domains. It identifies 3 strengths and weaknesses, and it helps kind of 4 guide our service provision, and that also gets 5 entered in that reporting system^{82 10} 6 that DHS has set up for us. They want to 7 measure the child's -- all those inventory items 8 at the time services start and then they also 9 want to measure them, I believe, it's every 10 three months, and then at discharge to see if 11 there's been any progress in that case. 12 MR. HARP: Do you have a way of 13 aggregating, putting that together and coming up 14 with what you think your success rate is in 15 terms of that? 16 MR. HOOKER: They do, and they do track 17 the programs. They just haven't shared any of 18 that data with us this year. 19 MR. HARP: Okay. And then you also use 20 client satisfaction survey, at random selection. 21 Could you describe that a little bit for us, 22 briefly. 23 MR. HOOKER: It's a questionnaire. The 24 main thing that we measure through our quality In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 83</p> <p>1 me -- I conduct monthly team meetings with all 2 my staff. So that gives me feedback, topics for 3 improvement. That's part of the QI process, is 4 not just sending it to the main office in 5 Des Plaines and letting them crunch the numbers. 6 It's me taking it back to the people providing 7 services to give them feedback. 8 MR. HARP: And does that include families 9 who opt not to continue service or just the ones 10 who have completed the program? 11 MR. HOOKER: When we do a random sample, 12 we try to catch people in the moment where they 13 are. So that's cases that are currently open. 14 It doesn't necessarily take into effect if they 15 completed it. If they're done with it. If 16 they're halfway through it. It's just a 17 snapshot in time. 18 MR. HARP: Okay. I guess, something that 19 would be helpful to me in the future, if you 20 could have some specific information about, you 21 know, where these -- what these things are 22 telling you. 23 MR. HOOKER: Uh-huh. 24 MR. HARP: So I would like to see that In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 82</p> <p>1 improvement process is overall client 2 satisfaction. I believe there's about ten items 3 that talk about if you felt respected during 4 services. Basic program feedback questions. 5 LSSI has a quarterly quality improvement 6 process. So we try to do a random sample of the 7 kids and keep a running tally on client 8 satisfaction, and if we notice any trends, we'd 9 address that through our quality improvement 10 process. 11 MR. HARP: Okay. And that goes to the 12 larger organization then, not necessarily to 13 you? 14 MR. HOOKER: It does. It goes to me 15 first. I compile the data -- 16 MR. HARP: Oh, okay. 17 MR. HOOKER: -- in a spreadsheet and then 18 I write a quarter -- every quarter I write a 19 narrative summary of all the data and then that 20 goes on to our headquarters where we have 21 quality improvement personnel up there, at the 22 agency level, that also review that data. 23 MR. HARP: Is that helpful to you? 24 MR. HOOKER: It is. Because it gives In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 84</p> <p>1 next year, if you could. 2 MR. HOOKER: Sure. We can definitely 3 include the year-end summary in the report. We 4 tried to streamline as much as possible, based 5 on feedback, but I think that would be a 6 valuable thing to add. 7 MR. HARP: Okay. And I'm going to keep 8 drilling away on effective surveys and things. 9 You have the Illinois Youth Survey, Self Reports 10 of Students. Can you tell me what have been the 11 results of that for you? Once, again, is that 12 something that pretty much goes back to 13 headquarters and -- 14 MS. MILLS: The Illinois Youth Survey is, 15 again, something that's separate from us. It's 16 just something that we know the importance of, 17 and we support. 18 MR. HARP: Okay. 19 MS. MILLS: So that's an -- I believe, 20 again, it's CPRD is the -- kind of the agency or 21 company that compiles that. That's statewide. 22 So it's not even just local. It's they compile 23 data for the state and then they break it down 24 into school, into county. So we know the value In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 85</p> <p>1 of it. We know how important it is. So we 2 support it and do everything we can to encourage 3 schools to participate in it. Do everything we 4 can to help out, including administering it to 5 the students, but we're not in charge of that. 6 MR. HARP: Right. Okay. And then I 7 really like your plan to do pre and posttesting 8 in the fall. 9 MS. MILLS: Uh-huh. 10 MR. HARP: Can you briefly describe how 11 that -- what that's going to be like. 12 MS. MILLS: Yes. Each of the curriculums 13 included a pre and posttest that's -- we weren't 14 required to do, and as we got more and more 15 involved in putting together information about 16 Project LEAD and as we've grown and served so 17 many more students, we thought how important 18 would it be to really track the satisfaction and 19 the knowledge that the students obtain through 20 the curriculum. So starting in the fall, we are 21 going to be doing pre and posttests. They ask 22 general questions about substances, including 23 any level of experimentation, kind of fact-based 24 questions to see where their knowledge level In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 87</p> <p>1 doing. 2 MR. HOOKER: Thank you. 3 MS. MILLS: Thank you. 4 MS. WILSON: Yes. Thank you for all 5 the -- I've never been familiar with LSSI 6 before. Just with Lutheran Brotherhood because 7 my ex-husband belonged to that. 8 I have a question, in reading through 9 this, and maybe it's something I missed, but 10 there is -- like, on Page 40, it talks about the 11 708 funds were in the amount of \$8,779 and a 12 third of this amount was provided to the 13 prevention specialist for Project LEAD. Okay. 14 And there was another place where a third was 15 applied to the other program. 16 Where was the third third applied? 17 MR. HOOKER: It went to the System and 18 Care Program that we spoke about in the 19 beginning of the program -- it's the DCFS 20 program that sends therapists into the home to 21 help do placement stabilization. Last year when 22 we presented, we presented on three programs. 23 MS. WILSON: Right. 24 MR. HOOKER: This year we've streamlined In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 86</p> <p>1 about certain substances are, and then at the 2 end, once they go through all the lessons of the 3 curriculum, they would do a posttest, and then 4 those two could be compared, so that we get a 5 really great idea of how much more knowledge 6 they've gained, and their perspectives on 7 substances, which, obviously, the goal is for 8 them to gain more refusal skills and pretty much 9 understand the impact that substances have on 10 the body and the brain. 11 MR. HARP: Great. Great. I look forward 12 to seeing the results next year. 13 MS. MILLS: Yeah. I'm excited about that, 14 too, and the workers are. They're -- we just -- 15 it was one of those things where we all looked 16 at each other and thought why weren't we doing 17 this from the beginning, but again, once you 18 grow and you're starting to get the numbers 19 we're getting and service the student -- the 20 number of students we're serving, now, we really 21 realize how important that kind of information 22 is going to be. 23 MR. HARP: Okay. I have nothing else. 24 Other than thanks for all that you guys are In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 88</p> <p>1 it just to the two because that program under 2 the -- a consent decree is actually still 3 getting payments through the State of Illinois, 4 so that doesn't have the need these programs do, 5 but it did go towards the budget of that program 6 last fiscal year as it was allocated by the 7 Board. 8 MS. WILSON: Okay. So the third third is 9 not being funded by us anymore? You're not 10 asking for funds for that anymore? 11 MR. HOOKER: No. We're asking now, if you 12 choose to fund us, that we would divide what you 13 award us to these two programs that we're 14 presenting on today. 15 MS. WILSON: Okay. 16 MR. HOOKER: Instead of splitting it 17 amongst three. 18 MS. MILLS: That third program that we 19 included last year, actually had an increase in 20 contract, which we're very excited about, but it 21 gives us the opportunity then to focus on other 22 programs that are really in need. 23 MS. WILSON: Okay. So, basically, I -- I 24 think -- and I'm just a little confused about In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 89</p> <p>1 this. What you're saying is, last year the two</p> <p>2 programs that you're now asking us to fund, you</p> <p>3 got about \$6,000 total?</p> <p>4 MR. HOOKER: Yes.</p> <p>5 MS. WILSON: And now you're asking for</p> <p>6 \$15,000, which is, like, 150 percent increase.</p> <p>7 MR. HOOKER: Last year our request was the</p> <p>8 same as our request this year. We asked for</p> <p>9 \$15,000 in funding but we're asking -- instead</p> <p>10 of dividing it amongst the three programs, to</p> <p>11 divide amongst the two.</p> <p>12 MS. WILSON: Okay.</p> <p>13 MR. HOOKER: So we're -- there is an</p> <p>14 increase in the amount we would like to apply to</p> <p>15 the programs but our funding request has</p> <p>16 remained the same from last year to this year.</p> <p>17 It's just how we'd like to allocate it</p> <p>18 differently.</p> <p>19 MS. WILSON: Okay. I don't think I have</p> <p>20 any more questions.</p> <p>21 I really enjoyed your -- under your</p> <p>22 miscellaneous, the cost of maintaining a youth</p> <p>23 in the home or long-term living arrangements, at</p> <p>24 \$1883 versus sending them to DCFS for \$100,000.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 91</p> <p>1 MR. HOOKER: We are not.</p> <p>2 MS. BOWERS: You are not. Okay.</p> <p>3 MS. WILSON: Okay. All right. I declare</p> <p>4 this meeting in recess.</p> <p>5 (The funding hearing was recessed</p> <p>6 at 8:40 a.m.)</p> <p>7</p> <p>8</p> <p>9</p> <p>10</p> <p>11</p> <p>12</p> <p>13</p> <p>14</p> <p>15</p> <p>16</p> <p>17</p> <p>18</p> <p>19</p> <p>20</p> <p>21</p> <p>22</p> <p>23</p> <p>24</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 90</p> <p>1 This is yearly, I'm thinking, right?</p> <p>2 MR. HOOKER: Yeah.</p> <p>3 MS. WILSON: Yeah.</p> <p>4 MR. HOOKER: Unique things about both</p> <p>5 these programs is they're geared towards</p> <p>6 prevention. So they're actually geared towards</p> <p>7 cost savings. Both of them are.</p> <p>8 MS. WILSON: Right.</p> <p>9 MR. HOOKER: I don't have the breakdown</p> <p>10 for how much it costs to keep a kid in their</p> <p>11 Choices Program at Nachusa, Gerri probably does.</p> <p>12 It's, you know, a couple hundred dollars a day</p> <p>13 versus the cost to run these programs. So they</p> <p>14 both -- both these programs are really geared</p> <p>15 towards reducing more costly interventions down</p> <p>16 the road.</p> <p>17 MS. WILSON: Okay.</p> <p>18 MS. JOHNSON: It's more like \$700 a day.</p> <p>19 MS. WILSON: All right. Any other</p> <p>20 questions?</p> <p>21 MS. BOWERS: I just have one.</p> <p>22 Jeremy, do you know if you're involved in</p> <p>23 the lawsuit against the State of Illinois for</p> <p>24 payment of mental health services?</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 92</p> <p>1 OGLE COUNTY</p> <p>2 COMMUNITY MENTAL HEALTH BOARD (708)</p> <p>3 In the Matter of the Application)</p> <p>4 of)</p> <p>5 Ogle County Health Department)</p> <p>6 and)</p> <p>6 Lutheran Social Services of) Ogle County</p> <p>Illinois) Sheriff's Office</p> <p>7) Oregon, Illinois</p> <p>Ogle County, Illinois.) May 17, 2016</p> <p>8</p> <p>9</p> <p>10 I, Dionne T. Horner, hereby certify that I</p> <p>11 am a Certified Shorthand Reporter of the State of</p> <p>12 Illinois; that I am the one who, by order and at the</p> <p>13 direction of the Chairman, Kathleen Wilson, reported</p> <p>14 in shorthand the proceedings had or required to be</p> <p>15 kept in the above-entitled case; and that the above</p> <p>16 and foregoing is a full, true and complete</p> <p>17 transcript of my said shorthand notes so taken.</p> <p>18 Dated at Dixon, Illinois, this 18th day of</p> <p>19 May, 2016.</p> <p>20</p> <p>21</p> <p>22 Dionne T. Horner</p> <p>Certified Shorthand Reporter</p> <p>IL License No. 084.004322</p> <p>23 P.O. Box 381</p> <p>Dixon, Illinois 61021</p> <p>24</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 1</p> <p>1 OGLE COUNTY 2 COMMUNITY MENTAL HEALTH BOARD (708) 3 RE: 708 Funding Hearings) 4) 5) Ogle County 6) Sheriff's Office 7) Oregon, Illinois 8) May 24, 2016 9 10 11 Board members present: 12 Kathleen Wilson, Chairman 13 Dorothy Bowers 14 William Sigler 15 David Schier 16 Lowell Harp 17 Tracy Brooks 18 Nick Head 19 Amy Stephenitch 20 21 Others Present: 22 Lucinda Bauling 23 Christina Bieche (phonetic) 24 Patti Hobbs Ruth Carter Patrick Phelan Brion Brooks Cecilia Zimmerman, Secretary Reporter: Callie S. Bodmer</p>	<p style="text-align: right;">Page 3</p> <p>1 MS. WILSON: I hereby declare this meeting 2 of the Ogle County 708 Board back in session. 3 Cecilia, will you take roll, please. 4 (Roll call was taken and Lowell 5 Harp, David Schier, Bill Sigler, 6 Dorothy Bowers, Tracy Brooks, 7 Nick Head, Amy Stephenitch and 8 Kathleen Wilson were present.) 9 MS. WILSON: Thank you. 10 Okay. Do we have an agenda? All right. 11 So our agenda today is to do discussion, 12 decision and election of officers. 13 So let's get right to discussion. We have 14 a number of proposals of amounts that the 15 agencies would like to receive from us, and what 16 we need to do is to decide what amounts we are 17 willing to ask the HEW committee so they can ask 18 the finance committee so they can ask the County 19 Board. 20 MS. ZIMMERMAN: Do you have copies? 21 MR. SIGLER: This I did on a Friday 22 afternoon. If it's helpful, I would be happy to 23 pass it around. 24 MS. WILSON: Bill has very kindly made us In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 2</p> <p>1 INDEX 2 3 Page 4 Discussion 3 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 End. 45 21 22 23 24 In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 4</p> <p>1 copies of the amounts -- 2 MR. SIGLER: That are being requested this 3 year and what they received last year. 4 MS. WILSON: All right. 5 MR. SIGLER: I don't think I have any 6 more. Maybe you can share. 7 MS. ZIMMERMAN: I'll share. 8 MR. SIGLER: I sure do. This is just what 9 happens, what comes with age, you forget what 10 you do. 11 MS. WILSON: Has everyone got one or at 12 least can see one? 13 Great. Okay. I guess we can go with the 14 order that's -- let's go with the order that's 15 on the board, please. So first we have got 16 Easter Seals. Easter Seals has asked us for 17 \$11,928. I will entertain a motion with an 18 amount. 19 MS. BOWERS: I would make a motion to 20 approve them for \$11,500. 21 MR. SCHIER: I second the motion. 22 MS. WILSON: All right. We have a motion 23 on the table for \$11,500. Any discussion? 24 (No verbal response.) In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 5</p> <p>1 MS. WILSON: All right. Hearing none, all 2 in favor? 3 (All those simultaneously 4 responded.) 5 MS. WILSON: Any opposed? 6 (No verbal response.) 7 MS. WILSON: All right. Motion carries 8 unanimously. 9 All right. Next on the agenda is Serenity 10 Hospice and Home, and they have asked us for 11 \$28,000. 12 MS. BOWERS: I make a motion to approve 13 them for \$28,000. 14 MS. WILSON: Do I hear a second? 15 MR. SIGLER: Second. 16 MS. WILSON: Any discussion? 17 MR. HEAD: I -- how did they justify the 18 increase? 19 MS. BOWERS: They always asked for that 20 amount and have never been approved for it. 21 Last night -- or last month -- last year we had 22 to reduce them by this amount, so. They have 23 always asked for the 28,000. 24 MS. WILSON: And it's far, far less than In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 7</p> <p>1 be funded at the level of \$390,000. 2 MS. WILSON: Actually, we can't do that. 3 MR. HEAD: Can't do that? Okay. Well, 4 you know where my sentiments lie. And the 5 reason I said that, is I would like to see 6 something done in terms of the mental health 7 needs of that population and the families and 8 parents, counseling support. 9 MS. WILSON: Thank you. 10 MR. SIGLER: Especially for the parents, 11 sir. I agree with you. It's very difficult on 12 them to have a handicapped child, adult child 13 also. 14 MS. WILSON: Okay. 15 MR. HEAD: I will move that we fund the 16 Village of Progress at the requested level of 17 \$375,000. 18 MS. STEPHENITCH: I second. 19 MS. WILSON: Thank you. Any discussion? 20 (No verbal response.) 21 MS. WILSON: All in favor? 22 (Lowell Harp, David Schier, Bill 23 Sigler, Tracy Brooks, Nick Head, 24 Amy Stephenitch and Kathleen In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 6</p> <p>1 they spend on the Ogle County residents. 2 MR. HEAD: Sure. As a note, for future 3 funding discussions, I would like the Board to 4 revisit our mission and goals and the extent to 5 which Serenity Hospice addresses complications 6 of grieving, that grieving is a normal part of 7 suffering a loss, and I would like to sort out 8 or at least discuss to what extent should that 9 receive the sort of funding that it should. 10 But with that note, I think -- I am 11 hearing your explanation, I support that for 12 this year. 13 MS. WILSON: Okay. We have a motion and a 14 second on the table. Call for a vote. All in 15 favor? 16 (All those simultaneously 17 responded.) 18 MS. WILSON: Any opposed? 19 (No verbal response.) 20 MS. WILSON: Motion carries unanimously. 21 Next on the agenda is Village of Progress, 22 who have asked for \$375,000. Entertain a 23 motion. 24 MR. HEAD: I would like to move that they In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 8</p> <p>1 Wilson simultaneously 2 responded.) 3 MS. WILSON: Any opposed? 4 MS. BOWERS: Nay. 5 MS. WILSON: Let's do a roll call vote 6 then. 7 MS. ZIMMERMAN: Amy? 8 MS. STEPHENITCH: Yes. 9 MS. ZIMMERMAN: David? 10 MR. SCHIER: Yes. 11 MS. ZIMMERMAN: Lowell? 12 MR. HARP: Yes. 13 MS. ZIMMERMAN: Tracy? 14 MS. BROOKS: Yes. 15 MS. ZIMMERMAN: Bill? 16 MR. SIGLER: Yes. 17 MS. ZIMMERMAN: Kathleen? 18 MS. WILSON: Yes. 19 MS. ZIMMERMAN: Vicki -- Vicki left her 20 votes. 21 MS. WILSON: Written? 22 MS. ZIMMERMAN: A written vote, yes. 23 MR. SIGLER: Point of order. The lady is 24 not present, I don't believe she can vote. In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 9</p> <p>1 MS. BOWERS: You can't.</p> <p>2 MR. SIGLER: She cannot vote.</p> <p>3 MS. BOWERS: You can read her</p> <p>4 recommendations, but she cannot vote.</p> <p>5 MS. ZIMMERMAN: Okay. She voted yes.</p> <p>6 Nick?</p> <p>7 MR. HEAD: Yes.</p> <p>8 MS. ZIMMERMAN: Dorothy?</p> <p>9 MS. BOWERS: No.</p> <p>10 (By voice vote seven ayes, one</p> <p>11 nay.)</p> <p>12 MS. WILSON: Thank you. Okay. Motion</p> <p>13 carries.</p> <p>14 MR. HEAD: Can we have discussion at this</p> <p>15 point?</p> <p>16 MS. WILSON: Yes.</p> <p>17 MR. HEAD: What's your reservation?</p> <p>18 MS. BOWERS: I just think it's too big of</p> <p>19 a jump in their requesting for funding. I know</p> <p>20 that the County Board doesn't look at one</p> <p>21 entity, they look at the total amount, by if we</p> <p>22 have too big of an amount of increase for</p> <p>23 funding, they won't approve it.</p> <p>24 MR. HEAD: When they consider that, do</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 11</p> <p>1 MS. ZIMMERMAN: I'll make an appointment.</p> <p>2 MS. BOWERS: Okay. For our next meeting</p> <p>3 then.</p> <p>4 MS. ZIMMERMAN: Or as soon as we can.</p> <p>5 MS. BOWERS: Sure.</p> <p>6 MS. WILSON: Okay. Great. Thank you.</p> <p>7 All right. Next on the agenda is HOPE of</p> <p>8 Ogle County. They have asked for \$84,500.</p> <p>9 MS. BOWERS: I make a motion to approve</p> <p>10 them for \$80,000.</p> <p>11 MR. SIGLER: I would second that motion.</p> <p>12 MS. WILSON: Discussion?</p> <p>13 MR. HARP: I guess I'm a little concerned</p> <p>14 that HOPE went through some pretty hard times</p> <p>15 this past year, and I wonder if we need to be a</p> <p>16 little more generous.</p> <p>17 MR. HEAD: And the amount of services</p> <p>18 delivered has increased, so they're trying to do</p> <p>19 more with less.</p> <p>20 MR. SIGLER: I think if we listen to what</p> <p>21 Dorothy had to say -- I'm not taking the Board's</p> <p>22 side, by any stretch of the imagination. We're</p> <p>23 going to walk in there, Dorothy's going to say,</p> <p>24 This is what we're requesting in funding. I</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 10</p> <p>1 they consider it all in programming, like, the</p> <p>2 Bakery effort?</p> <p>3 MS. BOWERS: They only look at 708 Mental</p> <p>4 Health Board. They don't look at Bakery, they</p> <p>5 don't look at Community That Cares, they don't</p> <p>6 look at HOPE. They don't look at the big</p> <p>7 picture. They just look at one thing.</p> <p>8 MR. HEAD: Just as a footnote, I would</p> <p>9 like them to look at the big picture next year.</p> <p>10 MS. BOWERS: I'll tell them that, okay?</p> <p>11 MR. HEAD: For what it's worth.</p> <p>12 MR. HARP: I think it would be helpful at</p> <p>13 some time in the future if we could have some</p> <p>14 hard data available in terms of what funds are</p> <p>15 available through the tax that's allocated,</p> <p>16 given to the --</p> <p>17 MS. BOWERS: You know, Lowell, John</p> <p>18 Coffman has been here previously and talked</p> <p>19 about how they do the funding for the 708. I</p> <p>20 don't know, I don't think that would be a bad</p> <p>21 idea to have him come back and discuss it again.</p> <p>22 MR. HARP: Yeah, would sure help me.</p> <p>23 MS. BOWERS: Sure.</p> <p>24 MS. STEPHENITCH: I agree.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 12</p> <p>1 remember last year I raised Sinnissippi; I was</p> <p>2 cut off cold. They're not here to hear any</p> <p>3 individual discussions on individual agencies;</p> <p>4 only the total amount of money you're</p> <p>5 requesting, period. That was basically the end</p> <p>6 of the meeting.</p> <p>7 It's sad in my opinion, but we're here to</p> <p>8 screen that. I would hope they would be more</p> <p>9 receptive to our recommendations though. I</p> <p>10 would hope they would. But I do feel that if we</p> <p>11 come in there and we say, Well, we want another</p> <p>12 wad, the easiest thing to say is no.</p> <p>13 I have learned that bargaining -- if you</p> <p>14 can come in close, it's harder to say no.</p> <p>15 That's the only reason. No other reason.</p> <p>16 MR. HEAD: Sometimes you shoot for the</p> <p>17 moon, knowing you are going to push back.</p> <p>18 MR. SIGLER: And I have been shot down a</p> <p>19 lot of times.</p> <p>20 MR. HEAD: Sure. Sure.</p> <p>21 To a point that you made earlier, I don't</p> <p>22 want to make it easy for them to say no. On the</p> <p>23 other hand, I don't want to collude with them in</p> <p>24 treating these issues as just number issues, and</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

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<p>1 I think it behooves us over the course of this</p> <p>2 next year to make them aware of that point of</p> <p>3 view, or at least it's my commitment to make</p> <p>4 them aware of that point of view.</p> <p>5 MR. SIGLER: They cut us by -- and I stand</p> <p>6 corrected -- \$40,000. Just 40 less. I thought</p> <p>7 it was 80. I was heartbroken. But it was</p> <p>8 \$40,000. But just a motion and a -- that's</p> <p>9 where they were coming from.</p> <p>10 MR. HEAD: Who are they accountable to?</p> <p>11 MR. SIGLER: Pardon?</p> <p>12 MR. HEAD: Who are they accountable to?</p> <p>13 MS. BOWERS: Should be accountable to the</p> <p>14 citizens of Ogle County, especially the mentally</p> <p>15 ill.</p> <p>16 MR. HEAD: Right. And so as a note, maybe</p> <p>17 we need to improve that conversation with the</p> <p>18 Board over the course of this next year.</p> <p>19 MR. SIGLER: One of the points I would</p> <p>20 make with you -- and I have done a lot of</p> <p>21 teacher negotiations. In fact, I have supported</p> <p>22 teacher organizations -- if you're going to take</p> <p>23 them on, make sure you can win. Because if you</p> <p>24 don't, then nothing is going to change and it's</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p>1 MS. ZIMMERMAN: Amy?</p> <p>2 MS. STEPHENITCH: Yes.</p> <p>3 MS. ZIMMERMAN: David?</p> <p>4 MR. SCHIER: Yes.</p> <p>5 MS. ZIMMERMAN: Lowell?</p> <p>6 MR. HARP: Nay.</p> <p>7 MS. ZIMMERMAN: Tracy?</p> <p>8 MS. BROOKS: Yes.</p> <p>9 MS. ZIMMERMAN: Bill?</p> <p>10 MR. SIGLER: Yes.</p> <p>11 MS. ZIMMERMAN: Kathe?</p> <p>12 MS. WILSON: No.</p> <p>13 MS. ZIMMERMAN: Vicki -- Nick?</p> <p>14 MR. HEAD: No.</p> <p>15 MS. ZIMMERMAN: Dorothy?</p> <p>16 MS. BOWERS: Yes.</p> <p>17 (By voice vote five ayes and</p> <p>18 three nays.)</p> <p>19 MS. ZIMMERMAN: Three no.</p> <p>20 MS. WILSON: How many for?</p> <p>21 MS. ZIMMERMAN: Five.</p> <p>22 MS. WILSON: Five for, three against.</p> <p>23 Motion carries.</p> <p>24 MS. WILSON: Okay. Next on the agenda is</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
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<p>1 going to get worse.</p> <p>2 I think of your teachers here in this</p> <p>3 district, and they lost hands down --</p> <p>4 MS. WILSON: Okay. We need to keep the</p> <p>5 commentary --</p> <p>6 MR. SIGLER: Well, the point I'm trying to</p> <p>7 make is, make sure if we're going to go around</p> <p>8 them or attempt to go around them or we're going</p> <p>9 to avoid the Health and Welfare Board, I would</p> <p>10 just give you a caution.</p> <p>11 MR. HEAD: I would agree with you a</p> <p>12 hundred percent. And I think it's not about</p> <p>13 winning and losing, it's about awareness.</p> <p>14 MR. SIGLER: I totally agree with you</p> <p>15 there, but that's not the way it's perceived in</p> <p>16 many cases.</p> <p>17 MR. HEAD: Okay.</p> <p>18 MS. WILSON: So we have a motion on the</p> <p>19 table to approve HOPE of Ogle County for</p> <p>20 \$80,000.</p> <p>21 Did we have a second for that?</p> <p>22 MS. ZIMMERMAN: (Nods head.)</p> <p>23 MS. WILSON: We have got a second. We're</p> <p>24 going to do a roll call vote on this one.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p>1 Sinnissippi Centers. They have asked us for</p> <p>2 \$315,818.</p> <p>3 MS. BOWERS: I make a motion to approve</p> <p>4 them for \$300,000.</p> <p>5 MS. WILSON: Do I hear a second?</p> <p>6 MR. HARP: Second.</p> <p>7 MS. WILSON: Discussion?</p> <p>8 MS. BOWERS: Something that I would also</p> <p>9 like to bring up, the money that we have for</p> <p>10 Pegasus -- that's leftover from Pegasus, I would</p> <p>11 like to see that approved -- we can't vote on it</p> <p>12 this month, but our next meeting I would like to</p> <p>13 see them -- Sinnissippi get that for Community</p> <p>14 That Cares.</p> <p>15 MS. WILSON: Any other discussion?</p> <p>16 MR. HEAD: Can we make a request for</p> <p>17 information of the people attending on the</p> <p>18 agency's behalf?</p> <p>19 MS. WILSON: Uh-huh.</p> <p>20 MR. HEAD: What will you do without if you</p> <p>21 don't get that additional \$10,000?</p> <p>22 MS. WILSON: 15,000.</p> <p>23 MR. PHELAN: Well, it's interesting,</p> <p>24 because last year the request was about the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

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<p>1 same, 315,000. We were approved at that amount, 2 then when the reduction came along, it went down 3 to 272-. So 300- is actually an increase from 4 last year, but decrease from the year before 5 last. And so it's -- it actually puts some 6 additional funds back in the programming from 7 where we have been at this year, and so it's 8 hard to say if we would do without anything. 9 You know, we can sure find a use for it though. 10 MR. HEAD: Sure. 11 MS. WILSON: And you are now doing without 12 a psychiatrist, correct, or you will shortly be? 13 MR. PHELAN: Shortly. 14 MS. WILSON: Which I know the \$15,000 is 15 not going to correct that, but it might go 16 toward that direction. 17 Okay. Any further discussion? 18 (No verbal response.) 19 MS. WILSON: Let's do a roll call vote on 20 this. 21 MS. ZIMMERMAN: Amy? 22 MS. WILSON: This is roll call vote to 23 approve the motion to grant Sinnissippi Centers 24 \$300,000. In Totidem Verbis, LLC (ITV)</p>	<p>1 them for \$15,000. 2 MR. HEAD: Second. 3 MS. WILSON: Discussion? 4 (No verbal response.) 5 MS. WILSON: All in favor? 6 (Lowell Harp, David Schier, Bill 7 Sigler, Dorothy Bowers, Tracy 8 Brooks, Nick Head and Amy 9 Stephenitch simultaneously 10 responded.) 11 MS. WILSON: Any opposed? 12 Nay. 13 MS. ZIMMERMAN: You are? 14 MS. WILSON: I am opposed. 15 Last on the agenda -- we're whipping 16 through this -- is Ogle County Health 17 Department. 18 MS. BOWERS: Madam Chairman, I'd like to 19 let you know that I will be abstaining from 20 voting on this. I'm on the Board of the Ogle 21 County Health Department. 22 MS. WILSON: Thank you. 23 MR. HEAD: Are you able to participate in 24 discussion? In Totidem Verbis, LLC (ITV)</p>
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<p>1 MS. STEPHENITCH: Yes. 2 MS. ZIMMERMAN: David? 3 MR. SCHIER: Yes. 4 MS. ZIMMERMAN: Lowell? 5 MR. HARP: Yes. 6 MS. ZIMMERMAN: Tracy? 7 MS. BROOKS: Yes. 8 MS. ZIMMERMAN: Bill? 9 MR. SIGLER: Nay. 10 MS. ZIMMERMAN: Kathe? 11 MS. WILSON: No. 12 MS. ZIMMERMAN: Nick? 13 MR. HEAD: No. 14 MS. ZIMMERMAN: Dorothy? 15 MS. BOWERS: Yes. 16 (By voice vote five ayes, three 17 nays.) 18 MS. ZIMMERMAN: Five to three. 19 MS. WILSON: Five to three. Motion 20 carries. 21 Okay. Next up is Lutheran Social Services 22 of Illinois. They have asked for \$15,000. I'll 23 entertain a motion. 24 MS. BOWERS: I make a motion to approve In Totidem Verbis, LLC (ITV)</p>	<p>1 MS. BOWERS: Yes. 2 MS. WILSON: Okay. 3 MR. HEAD: To me, I appreciate the fact 4 that the Health Department identifies suicide 5 risk of adolescents and that they are proposing 6 to conduct a public awareness campaign. I wish 7 there were more specifics and details about 8 that, but I'm onboard with that. I'm less clear 9 and not as onboard with being reimbursed for 10 their participation in LEAD. I'm not sure that 11 any of the other agencies or entities, 12 government entities, that participate in meeting 13 with LEAD are asking to be reimbursed for their 14 participation. So that part I have some 15 difficulty with. 16 I know we can't restrict the funds, can 17 we? 18 MS. WILSON: The funds that we grant? 19 MS. ZIMMERMAN: Can we? 20 MS. BOWERS: We can give our 21 recommendations, but we can't restrict them. 22 MS. WILSON: Thank you, Dorothy. 23 MR. HEAD: I would recommend that the 24 funds be -- to be restricted to the suicide In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 21</p> <p>1 awareness. That's all I have.</p> <p>2 MR. SIGLER: I'll take it a step further.</p> <p>3 I believe the County Board has obligated its</p> <p>4 responsibility to fund its agencies. This</p> <p>5 agency should be funded by the Ogle County</p> <p>6 Board, not by the 708 Board. But I do</p> <p>7 understand the tight position that they're in.</p> <p>8 My heart reaches out to you.</p> <p>9 I would suggest that we modify the</p> <p>10 proposal and that we make it a one-year grant,</p> <p>11 and we make a grant for \$7,500. Our state's</p> <p>12 attorney says he can pretty well draft up</p> <p>13 whatever we want as a Board. I don't want to</p> <p>14 leave them out in the cold. They haven't been</p> <p>15 acted upon by the County Board. I think as a</p> <p>16 responsibility for mental health for this</p> <p>17 community, I find nothing wrong with making a</p> <p>18 one-year grant, with the understanding that</p> <p>19 there's nothing in the future -- or could be</p> <p>20 nothing in the future. They can reapply ten</p> <p>21 times over, but I may not change my mind. But</p> <p>22 for this year I would propose it be a grant of</p> <p>23 \$7,500 to the Ogle County Health Department for</p> <p>24 their use.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 23</p> <p>1 have limited funds available. Anything we give</p> <p>2 to them is going to have to come from, you know,</p> <p>3 the rest of the people that we provide funds to.</p> <p>4 As far as it being a one-year grant, as</p> <p>5 you said, Bill, all these are one-year grants.</p> <p>6 MR. SIGLER: Yes, they are.</p> <p>7 MR. HARP: So I think it would give them</p> <p>8 the same status. So that's my concern. I'm</p> <p>9 going against.</p> <p>10 MR. SIGLER: If I may, I agree with you.</p> <p>11 I don't think we should be giving them a penny,</p> <p>12 but because one agency does not live up to its</p> <p>13 responsibilities, the Ogle County Board -- put</p> <p>14 that in capital -- I believe that there should</p> <p>15 be a continuation of the delivery of healthcare</p> <p>16 to those in need in our community, and that's</p> <p>17 the only reason I go with this for one year, and</p> <p>18 that's \$7500.</p> <p>19 MR. SCHIER: So you're kind of leaning one</p> <p>20 time -- one year, one time?</p> <p>21 MR. SIGLER: If they come back next</p> <p>22 year -- I can't predict the future. If this was</p> <p>23 next year at this time, I would vote no, because</p> <p>24 we moved on it for one year, with the</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 22</p> <p>1 MR. HEAD: If I could add something to</p> <p>2 that?</p> <p>3 MS. WILSON: Can we get a second for that?</p> <p>4 MR. HEAD: Second.</p> <p>5 MS. WILSON: Okay.</p> <p>6 MR. HEAD: I would add to that, that based</p> <p>7 on the surveys that we have done of priorities</p> <p>8 with both the Board members and the providers --</p> <p>9 and not everybody has participated, I still need</p> <p>10 a couple of -- two, three surveys back from</p> <p>11 Board members and one or two from providers --</p> <p>12 in both cases suicide prevention for adolescents</p> <p>13 is the number one issue. There's agreement with</p> <p>14 both the Board members and providers on that,</p> <p>15 that that's our number one issue right now, so</p> <p>16 -- as information.</p> <p>17 MS. WILSON: So we have a --</p> <p>18 MR. HARP: I have something.</p> <p>19 MS. WILSON: Oh, I'm sorry. Go ahead.</p> <p>20 MR. HARP: Looks like I'm going to be the</p> <p>21 hardcore guy here. I really am not in favor of</p> <p>22 granting money to the Health Department. I</p> <p>23 think it would just enable the County to not</p> <p>24 provide the funds they need to provide, and we</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 24</p> <p>1 understanding, I hope, the Ogle County Board</p> <p>2 gets its act together as far as taking care of</p> <p>3 its agencies.</p> <p>4 MR. HARP: Would a no vote from us,</p> <p>5 refusal to provide funding, preclude the County</p> <p>6 from going ahead and giving more money to the</p> <p>7 Health Department?</p> <p>8 MS. BOWERS: No, to be perfectly honest</p> <p>9 with you. They're getting ready to do their</p> <p>10 budget for next year too, and I am hinting at</p> <p>11 the Health Department to request more funding</p> <p>12 for next year.</p> <p>13 MS. WILSON: Okay. Now -- yes?</p> <p>14 MS. BROOKS: I am kind of with Lowell,</p> <p>15 only because it didn't sound like they had any</p> <p>16 real concrete plans for the money. They wanted</p> <p>17 to do suicide prevention and talked about</p> <p>18 smoking cessation. There's not really a program</p> <p>19 in place at this time. And I would rather know</p> <p>20 exactly what their plans are, what suicide</p> <p>21 prevention program they're going to do, who is</p> <p>22 going to be doing it, what schools are going to</p> <p>23 be doing it, and I would rather have something</p> <p>24 more concrete before we get them any funds, if</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

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<p>1 we should even, you know, get them funds. 2 There's still a big question mark there for 3 that. 4 MR. HEAD: Well, so this would be a 5 powerful way to send a message to the Board. On 6 the other hand, it's a high urgency, high 7 importance issue. I suppose that if they 8 weren't funded, that the other agencies, having 9 the awareness that they do, might coordinate for 10 some kind of an initiative. That's not a 11 recommendation, but it's kind of a talking out 12 loud here. 13 MS. WILSON: Okay. Now, just so you 14 understand, we do have a motion on the table to 15 grant the \$7500. If this motion fails, another 16 motion can be proposed. So any further 17 discussion before we take a vote? 18 (No verbal response.) 19 MS. WILSON: All right. Go ahead and do 20 roll call. 21 MS. ZIMMERMAN: Amy? 22 MS. STEPHENITCH: Yes. 23 MS. ZIMMERMAN: David? 24 MR. SCHIER: Yes. In Totidem Verbis, LLC (ITV)</p>	<p>1 motion. 2 MR. HARP: That we provide zero funds 3 to -- 4 MS. ZIMMERMAN: Can't do that either. 5 MS. WILSON: Can't do that. 6 MR. HARP: Why can't I do that? 7 MS. BOWERS: What you can do is, if 8 everybody is in agreement to not fund them, just 9 no more motions. 10 MR. HARP: Oh. Well, then (indicating). 11 MS. WILSON: So anyone else willing to 12 make a motion? 13 MR. SIGLER: I would make a motion that we 14 draft language that ensures that there's a 15 hiatus of at least two years before they can 16 reapply for funding from the 708 Board. That's 17 a change in position. That is legal under the 18 Robert's Rules of Order. You may not like it, 19 but it's a change in position. With the \$7500 20 to be granted to them this year. Please, I 21 wasn't complete on my motion. I apologize. 22 MS. STEPHENITCH: So you're recommending 23 \$7500 this year, then there be a hiatus? 24 MR. SIGLER: Then there be a two-year In Totidem Verbis, LLC (ITV)</p>
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<p>1 MS. ZIMMERMAN: Lowell? 2 MR. HARP: No. 3 MS. ZIMMERMAN: Tracy. 4 MS. BROOKS: No. 5 MS. ZIMMERMAN: Bill? 6 MR. SIGLER: Yes. 7 MS. ZIMMERMAN: Kathleen? 8 MS. WILSON: No. 9 MS. ZIMMERMAN: Nick? 10 MR. HEAD: No. 11 MS. ZIMMERMAN: Dorothy -- oh, abstained. 12 (By voice vote three ayes, four 13 nays.) 14 MS. ZIMMERMAN: Three yeses, four against. 15 MS. WILSON: So three in favor, four 16 against. Motion does not carry. 17 Hear another proposal? 18 MR. HARP: I guess maybe it's up to me to 19 go the other extreme, and then maybe we'll all 20 meet in the middle somewhere, I don't know. I'm 21 not sure what the proper wording would be, but I 22 move that we not provide the requested 23 funding -- 24 MS. BOWERS: You can't provide a negative In Totidem Verbis, LLC (ITV)</p>	<p>1 hiatus before they can even consider coming. 2 I'm going to place this back on the Board -- 3 that's my entire intent -- without hurting this 4 agency. I say "agency." It's not an agency. 5 But without hurting this particular part of the 6 Ogle County healthcare system. 7 MS. STEPHENITCH: My reservation would be 8 if they could come to us with an evidence-based 9 program about the suicide awareness, I would 10 feel more positive about that rather than 11 waiting two years, and they could come to us 12 even next year with a program. 13 MR. HARP: And, I guess, my concern still 14 would be that, of course, that wouldn't have any 15 legal standing, and if -- we would still feel 16 under the same pressure, I think, if the County 17 had not -- doesn't come through with the needed 18 funding for the Health Department to go ahead 19 and provide the funding in the end. 20 MR. SIGLER: But everybody has been put on 21 notice. The agency -- not the agency. The 22 particular system has been notified. I would 23 hope this would get back to the County Board 24 that we hope -- because we can't dictate. We In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 29</p> <p>1 would hope they would reconsider the position 2 about properly funding their specific agencies. 3 MR. HEAD: Based on what I have heard in 4 my very, very limited experience to date, I 5 think hope doesn't play into it with the County 6 Board. 7 MR. SIGLER: I have probably dealt with 8 just about -- lacking three county boards within 9 this state. In most cases, they're very 10 opinionated, and until they get an arbitrator 11 like me who says, You will do this, they aren't 12 going to do it. 13 MR. HEAD: Past practice says that they 14 like to cut, they don't like to make yes-or-no 15 decisions. 16 MR. SIGLER: That's right. 17 MR. HEAD: And I'm not willing to take 18 them off the hook on that. 19 MS. WILSON: So we have a motion that has 20 not been seconded. If it is not seconded, it is 21 dead. 22 MS. BROOKS: Can you repeat what the 23 motion was? 24 MS. WILSON: So our reporter will repeat In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 31</p> <p>1 MR. SCHIER: Yes. 2 MS. ZIMMERMAN: Lowell? 3 MR. HARP: No. 4 MS. ZIMMERMAN: Tracy? 5 MS. BROOKS: No. 6 MS. ZIMMERMAN: Bill? 7 MR. SIGLER: Yes. 8 MS. ZIMMERMAN: Kathe? 9 MS. WILSON: No. 10 MS. ZIMMERMAN: Nick? 11 MR. HEAD: No. 12 MS. BOWERS: Abstain. 13 (By voice vote three ayes, four 14 nays.) 15 MS. ZIMMERMAN: Three yeses, four noes. 16 MS. WILSON: Motion does not carry. 17 Motion fails. 18 Do we want to have another motion? 19 (No verbal response.) 20 MS. WILSON: In that case, the petition of 21 the Ogle County Health Department is not going 22 to be met by this Board. 23 And we are done with this part of the 24 meeting. So I am going to read them off. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 30</p> <p>1 the motion for us. 2 (The requested portion of the 3 record was read.) 4 MS. WILSON: So we have a motion to grant 5 the Ogle County Health Department \$7500 with the 6 stipulation that they are not able to apply for 7 two more years after this if they are granted 8 the money. 9 Do I hear a second for that? 10 MR. SCHIER: I second. 11 MS. WILSON: Any more discussion? 12 MR. HARP: Well, you know, at the risk of 13 repeating myself, I think I would like to just 14 say, if we do approve this motion, the County 15 Board will definitely not come up with the 16 funding, but if we don't, they may. So I still 17 see it as a County Board responsibility, and I 18 certainly hope they do provide the funding. 19 That's my position. 20 MS. WILSON: Thank you. 21 Okay. Roll call vote. 22 MS. ZIMMERMAN: Amy? 23 MS. STEPHENITCH: Yes. 24 MS. ZIMMERMAN: David? In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 32</p> <p>1 Easter Seals, we have decided to grant them 2 \$11,000; Serenity Hospice and Home, \$28,000; 3 Village of Progress, \$375,000; HOPE, \$80,000; 4 Sinnissippi, \$300,000; Lutheran Social Services, 5 \$15,000; Health Department, no grant. 6 MS. BOWERS: That's a total of \$809,500. 7 MS. ZIMMERMAN: How much? 8 MS. BOWERS: \$809,500. 9 MR. SIGLER: I have a point of order, a 10 question. When the County releases its funding 11 to us through the Health and Welfare Board, can 12 we revisit these agencies and the redistribution 13 of funding? 14 MS. WILSON: If they -- especially if they 15 reduce it, we will have to. 16 MR. SIGLER: Can we include one who had 17 been excluded in the past, the Health 18 Department? 19 MS. WILSON: We have decided not to 20 include them, so we cannot. 21 MR. SIGLER: We cannot, okay. 22 MS. WILSON: Is that how you understand 23 it, Dorothy? 24 MS. BOWERS: Yes, can't include them. In Totidem Verbis, LLC (ITV)</p>

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<p>1 MR. HEAD: Will they know that we decided 2 not to include them? 3 MS. BOWERS: I'm sure Cindy will tell 4 them. 5 MR. HEAD: And they certainly have the 6 opportunity and ability to fund them even if we 7 don't recommend it. 8 MS. BOWERS: Yes. 9 MS. WILSON: Okay. All right. Thank you 10 very much for this interesting discussion. The 11 only thing we have left now is election of 12 officers, and I have gone on the record telling 13 you what -- how I feel. So if -- let's take a 14 short break, about five minutes, you can discuss 15 amongst yourselves who's going to be elected and 16 who wants to be. 17 MS. ZIMMERMAN: Who wants to take my job, 18 right? 19 MS. WILSON: Pretty much. All right. 20 Five-minute recess. 21 (A recess was taken at 8:14 a.m. 22 and proceedings resumed at 23 8:21 a.m.) 24 MS. WILSON: Okay. So let's reconvene In Totidem Verbis, LLC (ITV)</p>	<p>1 understand that the Mental Health Board's 2 schedule is driven by some expediency in terms 3 of making some decisions about funding. I do 4 think that it might be worth considering meeting 5 an extra couple of times for purposes of process 6 improvement and -- you know, including how we 7 make these decisions, what we communicate to the 8 public, how we leverage new information. 9 So, you know, I would add that there be 10 another -- sufficient funds to pay Cecilia for 11 another couple of meetings. 12 MS. WILSON: Okay. Let me just address 13 that, that possibly this could be done by 14 committee. It would -- and then brought before 15 a meeting at -- you know, the general meetings. 16 I think that that might be a way that the people 17 that are passionate about that would be able to 18 do the talking, the arguing, the, you know, 19 sorting it out, and then bring it to the Board 20 and the Board can vote on it. I think that 21 might be a better use of time, because there 22 are, you know, probably -- I'm sure you and 23 other people that are really interested in 24 figuring out more of this kind of thing, and In Totidem Verbis, LLC (ITV)</p>
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<p>1 this meeting. Contemplating other things, I 2 remembered that we need to allocate money for 3 the running of the Ogle County Board and the 4 secretary -- Ogle County Mental Health Board, 5 including paying Cecilia and office supplies and 6 all kinds of stuff like that. 7 So last year we asked for \$6,000 for that. 8 I would entertain a motion for an amount. 9 MS. BOWERS: So moved for \$6,000. 10 MR. SIGLER: Second that motion. 11 MS. WILSON: All in favor. 12 (Lowell Harp, David Schier, Bill 13 Sigler, Dorothy Bowers, Tracy 14 Brooks, Amy Stephenitch and 15 Kathleen Wilson simultaneously 16 responded.) 17 MR. HEAD: No. 18 MS. WILSON: Any opposed? 19 MR. HEAD: Yes, I'm opposed. 20 MS. WILSON: Okay. Nick, can we have a 21 discussion? 22 MS. ZIMMERMAN: Do you want to talk about 23 it? 24 MR. HEAD: Yeah, I do. Actually, I In Totidem Verbis, LLC (ITV)</p>	<p>1 that might -- I would think it would be better 2 for a committee. 3 But we have the proposal on -- can we vote 4 on this now? 5 MS. BOWERS: It's already been approved. 6 MS. ZIMMERMAN: No, on having -- 7 MS. BOWERS: A committee. 8 MS. STEPHENITCH: Or extra funds for more 9 meetings. 10 MS. WILSON: More meetings. 11 MS. ZIMMERMAN: More meetings. 12 MS. WILSON: Do we usually have a surplus 13 at the end of the year? 14 MS. BOWERS: It's not on the agenda, but 15 the president can always call an extra meeting. 16 MS. ZIMMERMAN: Right, any time. 17 MS. BOWERS: Any time. 18 MR. HEAD: Doesn't there have to be 19 funding for the recorder? 20 MS. ZIMMERMAN: I just pay -- they just 21 pay me so much a month. I don't get paid per 22 meeting. 23 MS. WILSON: Oh, okay. 24 MR. HEAD: Okay. In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 37</p> <p>1 MS. ZIMMERMAN: Does that help?</p> <p>2 MR. HEAD: Yeah.</p> <p>3 MS. ZIMMERMAN: It doesn't matter.</p> <p>4 MR. HEAD: I didn't want to see you get</p> <p>5 shorted if we have additional meetings.</p> <p>6 MS. ZIMMERMAN: No, that will be fine.</p> <p>7 MS. WILSON: Okay. So let it show that we</p> <p>8 have asked for \$6,000, which will bring the</p> <p>9 total up to 815-.</p> <p>10 MR. HARP: Am I mistaken, don't we need to</p> <p>11 include Community That Cares in this too?</p> <p>12 MS. WILSON: We can't actually do that,</p> <p>13 because it's not on the agenda. We will do it</p> <p>14 next month.</p> <p>15 MS. ZIMMERMAN: It's part of this year's.</p> <p>16 MR. HARP: Okay.</p> <p>17 MR. HEAD: Dorothy, when does the HEW</p> <p>18 committee and the finance committee, when do</p> <p>19 they make decisions on the recommendations?</p> <p>20 MS. BOWERS: Thanks, Nick. We are having</p> <p>21 a meeting in, it will be, September this year.</p> <p>22 MR. HEAD: Oh, okay.</p> <p>23 MS. BOWERS: The 708 Board will present to</p> <p>24 the HEW committee in September, and then they'll</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 39</p> <p>1 MS. STEPHENITCH: And we meet August 4th.</p> <p>2 MS. BOWERS: It will be in the courthouse</p> <p>3 in the board room. There's a room off of the</p> <p>4 board room where we'll meet.</p> <p>5 MS. ZIMMERMAN: Where we all were the</p> <p>6 other day, just back further.</p> <p>7 MS. WILSON: We'll meet in the big place,</p> <p>8 and then you guys will call us back?</p> <p>9 MS. BOWERS: Exactly.</p> <p>10 MS. WILSON: September 7th.</p> <p>11 MS. ZIMMERMAN: I think that Kathe and</p> <p>12 Nick did a great job at their presentation at</p> <p>13 the County Board meeting.</p> <p>14 MS. BOWERS: Oh, absolutely. Absolutely.</p> <p>15 MR. SIGLER: It was wonderful.</p> <p>16 MS. WILSON: All right. Election. Do we</p> <p>17 have a slate of officers or officer candidates?</p> <p>18 MS. BOWERS: I may be shot down for this,</p> <p>19 but I'll do it anyway. I would like to nominate</p> <p>20 Nick Head for president of the 708 Mental Health</p> <p>21 Board.</p> <p>22 MS. WILSON: And, Nick, have you been with</p> <p>23 us a year now?</p> <p>24 MR. HEAD: No.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 38</p> <p>1 make their determination shortly thereafter.</p> <p>2 MR. HEAD: Thank you.</p> <p>3 MS. BOWERS: If I had a calendar, I would</p> <p>4 be able to tell you.</p> <p>5 MS. ZIMMERMAN: I have one somewhere here.</p> <p>6 MS. WILSON: I have one on my phone.</p> <p>7 MS. BOWERS: They decided to -- we have</p> <p>8 always met in August before to make the</p> <p>9 determination, but there was too many conflicts</p> <p>10 in August, so we were going to do it in</p> <p>11 September.</p> <p>12 MS. ZIMMERMAN: August will be our</p> <p>13 meeting, and then I will tell you when that</p> <p>14 meeting is.</p> <p>15 MS. BOWERS: September 7th.</p> <p>16 MS. WILSON: Wednesday, September the 7th?</p> <p>17 MS. BOWERS: Yes. And I'll check that</p> <p>18 when I --</p> <p>19 MS. ZIMMERMAN: It's usually at 8 o'clock.</p> <p>20 MS. BOWERS: 8 o'clock in the morning.</p> <p>21 MS. WILSON: 8 o'clock in the morning.</p> <p>22 And we, again, ask for the first --</p> <p>23 MS. BOWERS: Okay. I'll do the first.</p> <p>24 MS. ZIMMERMAN: September 7th.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 40</p> <p>1 MS. WILSON: I'm afraid not.</p> <p>2 MS. BOWERS: We can do it if it's a</p> <p>3 unanimous vote.</p> <p>4 MS. ZIMMERMAN: Okay.</p> <p>5 MS. BROOKS: I'll second it.</p> <p>6 MS. ZIMMERMAN: She knows what Roberts</p> <p>7 Rules are.</p> <p>8 MS. WILSON: Alrighty. Do I hear a</p> <p>9 second?</p> <p>10 MS. BROOKS: I second.</p> <p>11 MS. WILSON: Okay. We'll do a roll call</p> <p>12 vote.</p> <p>13 MS. ZIMMERMAN: Amy?</p> <p>14 MS. STEPHENITCH: Yes.</p> <p>15 MS. ZIMMERMAN: David?</p> <p>16 MR. SCHIER: Yes.</p> <p>17 MS. ZIMMERMAN: Lowell?</p> <p>18 MR. HARP: Yes.</p> <p>19 MS. ZIMMERMAN: Tracy?</p> <p>20 MS. BROOKS: Yes.</p> <p>21 MS. ZIMMERMAN: Bill?</p> <p>22 MR. SIGLER: Yes.</p> <p>23 MS. ZIMMERMAN: Kathe?</p> <p>24 MS. WILSON: Yes.</p> <p style="text-align: center;">In Totidem Verbis, LLC (ITV)</p>

<p style="text-align: right;">Page 41</p> <p>1 MS. ZIMMERMAN: Vicki -- Nick -- no -- 2 Dorothy -- I'm sorry. Can he vote? 3 MS. BOWERS: He can vote for himself. 4 MS. ZIMMERMAN: Nick? 5 MR. HEAD: Yes. 6 MS. ZIMMERMAN: Dorothy? 7 MS. BOWERS: Yes. 8 (By voice vote eight ayes.) 9 MS. ZIMMERMAN: We did it. President. 10 Yeah. Congratulations. Next is vice. 11 MS. WILSON: Do we have a candidate for 12 the vice president position? 13 I nominate Dorothy Bowers. 14 MS. ZIMMERMAN: She's done a great job so 15 far. 16 MS. BOWERS: Sure, she has. 17 MR. SCHIER: Second. 18 MS. BROOKS: I'll second that. 19 MS. WILSON: Roll call. 20 MS. ZIMMERMAN: Amy? 21 MS. STEPHENITCH: Yes. 22 MS. ZIMMERMAN: David? 23 MR. SCHIER: Yes. 24 MS. ZIMMERMAN: Lowell? In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 43</p> <p>1 MS. STEPHENITCH: I second. 2 MS. ZIMMERMAN: Amy? 3 MS. STEPHENITCH: Yes. 4 MS. ZIMMERMAN: David? 5 MR. SCHIER: Yes. 6 MS. ZIMMERMAN: Lowell? 7 MR. HARP: Yes. 8 MS. ZIMMERMAN: Tracy? 9 MS. BROOKS: Yes. 10 MS. ZIMMERMAN: Bill, do you want to vote 11 for yourself? 12 MR. SIGLER: Pass. 13 MS. ZIMMERMAN: Kathe? 14 MS. WILSON: Yes. 15 MS. ZIMMERMAN: Nick? 16 MR. HEAD: Yes. 17 MS. ZIMMERMAN: And, Dorothy? 18 MS. BOWERS: Yes. 19 (By voice vote seven ayes.) 20 MS. WILSON: All good. We are complete. 21 And when do these terms start? 22 MS. ZIMMERMAN: December 1st. 23 MS. WILSON: So the terms start December 24 1st. In Totidem Verbis, LLC (ITV)</p>
<p style="text-align: right;">Page 42</p> <p>1 MR. HARP: Yes. 2 MS. ZIMMERMAN: Bill? 3 MR. SIGLER: Yes. 4 MS. ZIMMERMAN: Kathe? 5 MS. WILSON: Yes. 6 MS. ZIMMERMAN: Nick? 7 MR. HEAD: I'm glad we talked about this 8 before the meeting. Yes. 9 MS. BROOKS: I didn't know we were voting 10 on this today. 11 MS. ZIMMERMAN: Dorothy? 12 MS. BOWERS: Yes. 13 (By voice vote eight ayes.) 14 MS. WILSON: Okay. And for the 15 secretary/treasurer, who abrogates most of their 16 duties to Cecilia, but has to sign things. 17 MS. ZIMMERMAN: Bill is the current. 18 MS. BOWERS: And I understand you -- you 19 were hesitant about continuing? 20 MR. SIGLER: Yes, I am. But as long as 21 Cecilia does all the work, I just sign the 22 papers, I don't mind. 23 MS. BOWERS: I would like to nominate Bill 24 for the secretary/treasurer then. In Totidem Verbis, LLC (ITV)</p>	<p style="text-align: right;">Page 44</p> <p>1 MS. BOWERS: And, Nick, you should be on 2 the Board a year at that time, right? 3 MR. HEAD: Yes. 4 MS. WILSON: Even better. 5 MS. BOWERS: So, see, I was okay. 6 MS. WILSON: All right. Good. Anything 7 else? 8 (No verbal response.) 9 MS. WILSON: I hereby declare this 10 session, this long session, closed, and we will 11 meet again -- 12 MS. ZIMMERMAN: August 4th. 13 MS. WILSON: August 4th is our next 14 meeting. 15 MS. STEPHENITCH: And the time of that is? 16 MS. WILSON: 7:30. 17 (The hearing was concluded at 18 8:32 a.m.) 19 20 21 22 23 24 In Totidem Verbis, LLC (ITV)</p>

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1 OGLE COUNTY
2 COMMUNITY MENTAL HEALTH BOARD (708)
3 IN RE: 708 Funding Hearings)
4)
5)
6) Ogle County
7) Sheriff's Office
8) Oregon, Illinois
9) May 24, 2016
10
11 I, Callie S. Bodmer, hereby certify that I
12 am a Certified Shorthand Reporter of the State of
13 Illinois; that I am the one who, by order and at the
14 direction of the Chairman, Kathleen Wilson, reported
15 in shorthand the proceedings had or required to be
16 kept in the above-entitled case; and that the above
17 and foregoing is a full, true and complete
18 transcript of my said shorthand notes so taken.
19 Dated at Dixon, Illinois, this 4th day of
20 June, 2016.
21
22 Callie S. Bodmer
23 Certified Shorthand Reporter
24 Registered Professional Reporter
 IL License No. 084-004489
 IA License No. 1361
 P.O. Box 381
 Dixon, Illinois 61021

 In Totidem Verbis, LLC (ITV)