

# **ANNEX B**

# **COMMUNICATIONS**



# APPROVAL & IMPLEMENTATION

## Annex B

### Communications

National Response Framework ESF: 2  
State Comprehensive Emergency Management Plan: ESF: 2

PRIMARY AGENCY: Pershing County Sheriff's Office

SUPPORT AGENCY: Pershing County Emergency Management

\_\_\_\_\_  
Pershing County Sheriff

\_\_\_\_\_  
Date

\_\_\_\_\_  
Pershing County Emergency Management

\_\_\_\_\_  
Date

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Other Approving Signature

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**ANNEX B**  
**COMMUNICATIONS**

**I. AUTHORITY**

See Basic Plan, Section I.

**II. PURPOSE**

This annex provides information about our communications equipment and capabilities available during emergency operations. Our entire communications system is discussed and procedures for its use are outlined.

**III. EXPLANATION OF TERMS**

**A. Acronyms**

CATV	Cable TV
EAS	Emergency Alert System
EMC	Emergency Management Coordinator
EMP	Electromagnetic Pulse
EOC	Emergency Operations Center
FEMA	Federal Emergency Management Agency
GETS	Government Emergency Telecommunications Service
IC	Incident Commander
JIC	Joint Information Center
MACS	Multi-Agency Coordination System
NIMS	National Incident Management System
NRF	National Response Framework
RACES	Radio Amateur Civil Emergency Service
SEOC	State Emergency Operations Center
SOP	Standard Operating Procedures
TSP	Telecommunications Service Priority
NLETS	Nevada Law Enforcement Telecommunications System
WPS	Wireless Priority Service

**B. Definitions**

Local Computer Network:	Local, Metropolitan, or Wide-Area Networks.
State Warning Point:	Warning Point for the state operated by the SOC.

## IV. SITUATION AND ASSUMPTIONS

### A. Situation

1. As noted in the general situation statement in the basic plan, we are at risk from a number of hazards that could threaten public health and safety and personal and government property. A reliable and interoperable communications system is essential to obtain the most complete information on emergency situations and to direct and control our resources responding to those situations.
2. The Dispatch/Communications Center is located at 395 9th Street, Lovelock, NV. It is staffed on a 24-hour basis by the Sheriff's Office Dispatch Staff. Equipment is available to provide communications necessary for emergency operations.

### B. Assumptions

1. Adequate communications are available for effective and efficient warning, response and recovery operations.
2. Any number of natural or manmade hazards may neutralize or severely reduce the effectiveness of communications currently in place for emergency operations.
3. Additional communications equipment required for emergency operations will be made available from citizens, business, volunteer organizations, and/or other governmental agencies.
4. To the extent possible by law, the county will ensure that relevant national standards and guidance to achieve equipment, communication and data interoperability are incorporated into acquisition programs. Additionally, the jurisdiction acquisition program will incorporate the Standard Equipment List (SEL) and other Federal equipment standard data when purchasing interoperable equipment. (NIMSCAST Metric 6.4 and 6.5) <sup>1</sup>
5. Working closely with DEM County Departments/agencies will validate their inventory of response assets and ensure they conform to homeland security typing standards. Inventory information will be provided to DEM as required by NIMS guidance. (NIMSCAST Metric 6.6) <sup>2</sup>
6. DEM will use the Response Asset Inventory for Intra-State Mutual Aid requests, exercises, and actual events. (NIMSCAST Metric 6.7) <sup>3</sup>

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<sup>1</sup> NIMSCAST METRIC 6.4 & 6.5

<sup>2</sup> NIMSCAST METRIC 6.6

<sup>3</sup> NIMSCAST METRIC 6.7



## V. CONCEPT OF OPERATIONS

### A. General

1. A common operating picture within our jurisdiction and across other jurisdictions provides the framework of our communications capabilities. This framework is made possible by interoperable systems. Extensive communications networks and facilities are in existence throughout the County to provide coordinated capabilities for the most effective and efficient response and recovery activities. A diagram of the communications network is in Appendix 1.
2. Our existing communications network consisting of telephone (cellular, landline and satellite), computer, teletype, and radio facilities will serve to perform the initial and basic communications effort for emergency operations. Landline circuits, when available, will serve as the primary means of communication with other communication systems as back up.
3. During emergency operations, all County departments will maintain their existing equipment and procedures for communicating with their field operations units. They will keep the EOC informed of their operations and status at all times.
4. To meet the increased communications needs created by an emergency, various state and regional agencies, amateur radio operators, and business/industry/volunteer group radio systems will be asked to supplement communications capabilities. These resource capabilities will be requested through local and regional mutual-aid agreements and/or the SEOC, as required.
5. Whenever possible the jurisdiction will apply standardized and consistent terminology, including the establishment of plain language communications standards across the communications sector Multi-Agency or Multi-Jurisdiction events. (NIMSCAST Metric 7.1)<sup>4</sup>

### B. Activities by Phases of Emergency Management

1. Prevention:
  - a. Maintain a current technology based reliable, interoperable, and sustainable communications system.
  - b. Ensure warning communications systems meet jurisdictional needs.
  - c. Ensure intelligence and other vital information networks are operational.
  - d. Ensure integrated communications procedures are in place to meet the needs and requirements of the County.
2. Preparedness
  - a. Review and update this communications annex.

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<sup>4</sup> NIMSCAST METRIC 7.1

- b. Develop communications procedures that are documented and implemented through communications operating instructions (include connectivity with private-sector and nongovernmental organizations).
  - c. Thoroughly and continually review the system for improvement including the implementation and institutionalized use of information management technologies.
  - d. Ensure communications requirements for Emergency Operations Center and potential Joint Information Center (JIC) are regularly reviewed.
  - e. Review After Action Reports of actual occurrences and exercises and other sources of information for lessons learned.
  - f. Ensure the integration of mitigation plans and actions into all phases of emergency management as applicable.
  - g. Acquire, test, and maintain communications equipment.
  - h. Ensure replacement parts for communications systems are available and make arrangement for rapid re-supply in the event of an emergency.
  - i. Train personnel on appropriate equipment and communication procedures as necessary.
  - j. Conduct periodic communications drills and make communications a major element during all exercises.
  - k. Review assignment of all personnel.
  - l. Review emergency notification list of key officials and department heads.
  - m. Provide the ATT & Verizon/Sprint/CCC Telephone Companies with a list of circuit restoration priorities for essential governmental systems.
  - n. Appoint a coordinator and insure key personnel have access to GETs, TSP and WPS.
3. Response
- a. Select communications personnel required for emergency operations according to the incident.
  - b. Incident communications will follow ICS standards and will be managed by the IC using a common communications plan and an incident-based communications center.
  - c. All incident management entities will make use of common language during emergency communications. This will reduce confusion when multiple agencies or entities are involved in an incident.

- d. Ensure emergency equipment repair on a 24-hour basis.
  - e. Initiate warning procedures as outlined in Annex A, Warning, if required.
4. Recovery

All activities in the emergency phase will continue until such time as emergency communications are no longer required.

## **VI. ORGANIZATION AND ASSIGNMENT RESPONSIBILITIES**

### **A. General**

1. Our emergency communications system is operated by the Sheriff's Office and includes a variety of government-owned and operated equipment as well as equipment owned and operated by certain volunteer groups. The departments, agencies, and groups that are part of our communications system are listed in Section VII.C.
2. The Sheriff will ensure that warning information received at our warning point, the Dispatch/Communications Center, is disseminated to county officials and, where appropriate, to the public. The responsibility of ensuring the communications system is operational and incorporates all available resources rests with the Sheriff, with support and recommendations from the Communications Advisory Board.

### **B. Task Assignments**

1. Sheriff will:
  - a. Be responsible for all activities enumerated in this annex in Section V.B, Activities by Phases of Emergency Management.
  - b. Supervise the Communications Center.
2. The Sheriff's Office Communications Manager will:
  - a. Coordinate common communications procedures.
  - b. Develop and maintain a communications resource inventory (See Annex M, Resource Management).
  - c. Ensure a communications capability exists between the Dispatch/Communications Center of the Sheriff's Office and the Emergency Operations Center to include coordination with the telephone company for installation of dedicated telephone lines into the Dispatch/Communications Center and/or EOC.
  - d. Ensure communication restoration procedures are developed.
  - e. Ensure that the local telephone company is forwarded a list of circuit restoration priorities.
  - f. Ensure procedures are in place for dissemination of message traffic.

- g. Coordinate the inclusion of business/industry and amateur radio operators into the communications network.
- h. Develop and maintain SOPs to include message-handling procedures and recall rosters for essential personnel.

3. Dispatchers will be:

Responsible for proper use and maintenance of the equipment and for correct message handling procedures, including routing of all incoming messages and logging all incoming and out-going messages.

4. Public Information Officer will be:

Responsible for monitoring commercial radio and telephone broadcasts for accuracy of public information.

5. EOC Operators will be:

Responsible for proper screening and routing of all incoming telephone calls.

## VII. DIRECTION AND CONTROL

### A. General

- 1. The Local LEPC recommends general policies for emergency communications to the Pershing County Sheriff's Office.
- 2. The Dispatch Supervisor is under the supervision of the Sheriff and is directly responsible for facilities, equipment, and operation of the Dispatch/Communications Center.
- 3. Communications personnel from individual departments and support agencies, while under control of their own department or agency and operating their own equipment, are responsible for knowing and following the procedures outlined in this annex.
- 4. During emergency situations involving multiple agencies and/or jurisdictions, the various code systems used for brevity will be discontinued and normal speech will be used to insure comprehension. In addition, local time will be used during transmissions.
- 6. During emergency situations, communications will be maintained between the SEOC and the County EOC.

### B. Continuity of Government

Each department or agency with communications responsibilities shall establish a line of succession for communications personnel.

## **C. Existing Communications Systems**

1. Local Networks
  - a. Sheriff's Office
  - b. Road Maintenance
  - c. Public Works cell Phone
  - d. Fire Protection Districts
  - e. Emergency Medical Services
  - f. School District
  - g. Public Works cell Phone
  
2. Other Networks
  - a. Nevada Law Enforcement Telecommunications System (NLETS) is a statewide telecommunications network connecting the State Warning Point, with all local, state and federal law enforcement agencies in the State of Nevada. Emergency communications between state and local governments will be transmitted through this system. The County principal terminal is located at the Sheriff's Office Communications Center
  
  - b. Joint Information Center (JIC), Joint Operations Center (JOC), and SEOC.
  
  - c. Individual Amateur Radio Operators
  
  - d. Radio Amateur Civil Emergency Service (RACES)/Amateur Radio Emergency Services (ARES) is a state sponsored program composed of amateur radio operators. It is used to supplement state and local government communications systems in emergencies or disaster operations.
  
  - e. Nevada Shared Radio System (NSRS) is used by NVDPS and NVDOT with interconnect to Washoe County and has an available radio cache.
  
  - f. Business/Industry/Volunteer Group Radio Systems

## **D. Communications Plan Components**

1. The Dispatch Supervisor (Communications Unit Leader) is responsible for developing a formal Communications Plan that identifies:
  - a. The utilization of communications equipment and facilities assigned to the incident.
  - b. The installation of and testing of all communications equipment.
  - c. The supervision and operation of incident communications.
  - d. The distribution and recovery of communication equipment assigned to incident personnel.

- e. The maintenance and repair of communications equipment on site. (NIMSCAST Metric 2.6)<sup>5</sup>

## VIII. READINESS LEVELS

### A. Readiness Level IV - Normal Conditions

See the prevention and preparedness activities in paragraphs V.B.1 and V.B.2 above.

### B. Readiness Level III - Increased Readiness

1. Alert key personnel.
2. Check readiness of all equipment and facilities and correct any deficiencies.

### C. Readiness Level II – High Readiness

1. Alert personnel for possible emergency duty.
2. Monitor situation of possible issuance of warning or alerts.

### D. Readiness Level 1 – Maximum Readiness

1. Institute 24-hour operations.
2. Conduct periodic communication checks.

## IX. ADMINISTRATION AND SUPPORT

### A. Facilities and Equipment

A complete listing of equipment is included in Appendix 1 of Annex M.

### B. Maintenance of Records.

All records generated during an emergency will be collected and filed in an orderly manner so a record of events is preserved for use in determining response costs, settling claims, and updating emergency plans and procedures.

### C. Preservation of Records

Vital records should be protected from the effects of disaster to the maximum extent feasible. Should records be damaged during an emergency situation, professional assistance in preserving and restoring those records should be obtained as soon as possible.

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<sup>5</sup> NIMSCAST METRIC 2.6

## **D. Communications Protection**

### **1. Radio**

#### **a. Electromagnetic Pulse (EMP)**

One of the effects of a nuclear detonation that is particularly damaging to radio equipment is EMP. Plans call for the disconnection of radios from antennas and power source when an Attack Warning is issued. A portable radio unit will then be employed as a backup to maintain limited communications with field units. This procedure will be used until an All Clear is announced. Telephones will also be used while operable.

#### **b. Lightning, Wind, and Blast**

- 1) Standard lightning protection is used including arrestors and the use of emergency power during severe weather.
- 2) Damaged antennas can be quickly replaced with spare units maintained by Sierra Electronics.
- 3) Mobile repeaters maintained by Sierra Electronics can be quickly positioned at predetermined locations to resume radio communications in the event of damage to radio towers.

### **2. Telephone (Common Carrier)**

#### **a. Overloaded Circuits**

To avoid overloaded circuits during emergencies, citizens will be advised to listen to EAS for information and to use telephones only if they have a genuine emergency. If overloaded circuits do become a problem, coordinate with Verizon and ATT Telephone Companies to begin immediate restoration of priority circuits.

### **3. Computer Equipment and Facilities**

The physical protection of computer equipment and facilities will be maintained under normal and emergency operations to help ensure continuity of communications.

## **E. Security**

1. Measures will be taken to ensure that only authorized personnel will have access to the Dispatch/Communications Center.
2. Communications security will be maintained in accordance with national, state, and local requirements.

## **F. Training**

1. Each organization assigning personnel to the EOC for communications purposes is responsible for making certain those persons are familiar with the agency's operating procedures.

2. The Sheriff will provide additional training on emergency communications equipment and procedures as necessary.

**G. Support**

If requirements exceed the capability of local communications resources, the EMC will request support from nearby jurisdictions or state resources from the SEOC.

**X. ANNEX DEVELOPMENT AND MAINTENANCE**

- A. The Sheriff, in coordination with the EMC, will be responsible for maintaining this annex. Each agency will develop SOPs that address assigned tasks.
- B. This annex will be updated in accordance with the schedule outlined in Section X of the Basic Plan.

**XI. REFERENCES**

- A. Federal Emergency Management Agency (FEMA), 1996. *Guide For All-Hazard Emergency Operations Planning. (SLG-101)*
- B. Federal Emergency Management Agency (FEMA), 2008. *Comprehensive Preparedness Guide (CPG-101)*

**APPENDICES**

Appendix 1..... Radio Frequency Assignments

Appendix 2.....Supporting Agencies Contact Numbers

Appendix 3 .....Nevada Emergency Contacts

Appendix 4.....Communications Response Asset Inventory

**SUPPORTING DOCUMENTS**

1. Common Communications SOP
2. Communications Restoration Guide
3. Amateur Radio Support Agreement
4. GETs, TSP and WSP Information Document



**APPENDIX 1  
RADIO FREQUENCY ASSIGNMENTS**

<b>NAME</b>	<b>RECEIVER FREQ.</b>	<b>TRANSMITTER FREQ.</b>	<b>TOPE</b>
Pershing County Local	154.965	154.965	FOUO
LVFD Pagers	154.205	154.205	
LVFD car to car	153.890	153.890	
Pershing County car to car	155.565	155.565	FOUO
Pershing County Toulon Peak	154.965	155.835	FOUO
Pershing County Winnemucca Mountain	154.965	155.835	FOUO
Pershing County Moses Mountain	154.565	155.835	FOUO
Fallon Fire Department	155.050	155.050	
Churchill County Local	FOUO	FOUO	
Churchill County East	FOUO	FOUO	
Winnemucca Rural Fire Department	153.770	153.770	
Winn Rural Dispatch	FOUO	FOUO	
Winnemucca Sheriff's Office	FOUO	FOUO	
BLM On Scene	171.675	171.675	
BLM Car to Car	170.025	170.025	
NDF Local	158.895	158.895	
NDF Mountain Top	158.895	158.450	88.5
NDF Fire Scene 1	159.345	159.345	156.7
NDF Fire Scene 2	158.865	158.865	156.7
Mut.Aid Fire White 1 <b>Primary</b>	154.280	154.280	146.2
Mutual Aid Fire White 2	154.265	154.265	146.2
Mutual Aid Fire	154.295	154.295	
Mutual Aid LE Natl	155.655	155.655	
Mutual Aid LE State	155.475	155.475	

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**APPENDIX 2**  
**Supporting Agencies Contact Numbers**  
**For Emergencies Dial 911**

<b>Community Assistance</b>		
Police- Michael Mancebo		273-2256
Sheriff-Richard Machado		273-2641
Fire Coordinator-Mike Heidemann		223-3182
Emergency Management –Charles Sparke		H-273-9012 or Work-273-4556
State Health Department-Mike Willden		684-4000
Department of Transportation		273-2910
Public Works-City Sanitation		273-2356
Public Health Nurse		273-2041
<b>Hospitals</b>		
Pershing Community Hospital		273-2621
Renown (General)		980-4144
St. Mary’s Hospital		770-3000
<b>Ambulance</b>		
Pershing County Ambulance		911 or 273-4046
Care Flight (Washoe County)		858-5700
Naval Air Station		911 or 426-2714
<b>Utilities</b>		
Paiute Pipeline Gas		775-882-0148
Southwest Gas		800-772-4555
Phone		611 –243-3428
Electricity		273-2627 or 775-834-4100
<b>Community Official City of Lovelock</b>		
Mayor - Mike Giles		W-273-2356 H-273-7228
<b>Bordering Political Regions</b>		
Humbolt County		887-2200
Churchill County		577-5037
Washoe County		337-5898
<b>Volunteer Groups</b>		
Red Cross		856-1000
Salvation Army		688-4567
<b>Sensitive Facilities</b>		
Pershing High School	1215 Franklin	273-2625
Middle School	1295 Elmhurst	273-1200
Elementary School	1100 Harvard	273-2176
School Superintendent	1150 Elmhurst	273-7819
School Buses-Tom Donaldson	1100 Jamestown	273-2205 Maint. Foreman

Imlay Schools	380 Main Street	538-1360
Childsworld Day Care	775 Dartmouth	273-0705
Assisted Living "Bee Hive"	7 <sup>th</sup> and Amhurst	273-2246
Senior Center	630 Western	273-2291
<b>Media</b>		
KVLV-Fallon Radio 423-5858		KAME-Reno TV <b>21:</b> 856-2222
KOLO-Reno TV <b>8:</b> 858-8880 FAX 775 858-8877		PBC-Lovelock PBS TV <b>42/5 H:</b> 273-9345
W: 273-4901		
<b>State Assistance</b>		
Emergency Response Commission SERC		684-7511
Environmental Protection Agency NDEP		687-4670
Emergency Management Agency NDEM		687-0300
24 Hour/ 7Day Call		687-0400
Department of Transportation NDOT		888-7000
Nevada Highway Patrol NHP		687-0400
<b>Federal Assistance</b>		
Federal On-Scene Coordinator		415-744-2000
U.S. Coast Guard		510-437-3091
U.S. Environmental Protection Agency		415-744-2000
Federal Emergency Management Agency		202-646-2400
U.S. Department of Agriculture		784-6057
Occupational Safety and Health Administration		885-6963
Toxic Substances and Disease Registry		404-452-4100
National Response Center		800-424-8802
Nuclear Regulatory Commission		301-951-0550
U.S. Department of Energy		
Radiology Assistance		202-586-8100
Bureau of Alcohol, Tobacco and Firearms		784-5251
<b>Other Emergency Assistance</b>		
CHEMTREC		800-424-9300
CHEMNET		800-424-9300
CHLOREP		800-424-9300
NACA Pesticide Safety Team		800-424-9300
Pat Irwin– <b>County Commissioner</b>		H: 273-7123 C: 461-6887
Carol Shank – <b>County Commissioner</b>		H: 273-0604 C: 427-8309
Lacey Donaldson– <b>County Clerk Treasurer</b>		W: 273-2208 H: 273-7314
Rene Childs– <b>County Recorder</b>		W: 273-2408 H: 273-7602
Daren Bloyd– <b>County Commissioner</b>		W: 273-5463 H: 273-7422
Richard Machado – <b>Sheriff</b>		W: 273-2641 C: 770-0925
Mike Mancebo - <b>Police Chief</b>		W: 273-2256 C: 770-0924
Mike Heidemann – <b>Fire Coordinatorf</b>		C: 223-3182
John Handka– <b>Buildings-Grounds</b>		W: 273-2000 C: vacant
Joe Crim– <b>City of Lovelock</b>		W: 273-2356 C: 770-0930
Rory Munns– <b>Water District</b>		W: 273-2387 C: vacant
Brain Green– <b>Road Foreman</b>		W: 273-7334 H:273-2124
Dan Murphy- <b>EMS</b>		W:273-7819 C:980-7226

# Lovelock Volunteer Fire Department

<u>Member Name</u>	<u>Home #</u>	<u>Cell#</u>
Dave Ayoob - Chief	775) 273-7323	775) 741-0191
Nathan Carmicheal - 1 <sup>st</sup> Assistant		775) 225-1643
Marco Ortega - 2 <sup>nd</sup> Assistant		775) 442-0577
Richie Wagner - Captain		775) 750-9023
Pat Irwin – Lieutenant	775) 273-2200	775) 461-6887
Andy Benolkin		775) 442-1179
Ernie Carmicheal		775) 225-4525
Jim Weeldryer		775) 340-8446
Phillip Yancy		775) 761-0277
Dwayne Oberman		775) 722-9952
Glen Rose	775) 273-0821	775) 273-2417
Rodney Wilcox -Safety Officer		775) 544-5630
Mike Heidemann – Training Officer		775) 223-3182
Matt Fuller		775) 980-7226
Marty Macedo		775) 722-7821
Jordan Greathouse		775) 722-7840
Jessie Katsaris		
Debbie Mock		775) 842-0246
C.J. Safford		775) 225-3740
Chad Odagard		775) 375-8165
Bill Gorsline		775) 830-4486
Dan Murphy – EMS Coordinator		775) 980-7226

**Rye Patch Volunteer Fire Department**  
**22425 Old Victory Highway**  
**Fax 1-775-538-7880**

Harry Mosby		C: 722-3957
Rich Wood	H: 538-7447	C: 442-0642
John Moe		C: 830-8446
Matt Whiteman	H: 538-7665	
Tom Helms		C: 442-0661
Jen Helms		C: 442-0079
Mike Givan		C: 442-0493
Dave Bryson	H: 870-5250	C: 442-0077
Ed Bristow		C: 442-1083

BLM Fire Dispatch: 1-800-535-6076

**Imlay Volunteer Fire Department**

**Equipment: Call signs / Vehicle**

651—Howe  
652—Ford Tank Truck  
653—Ford Crew Cab Response vehicle

**Firefighters: Call signs / Title / Name / Phone #'s**

601	Chief	Jerry Monroe	C:335-5510	W:273-7334	
602	Asst. Chief	Steve Montes	C:297-6297	W:538-7336	Msg:538-7527
603	Secretary	Monique Monroe	C:304-4878		
604	Safety Off.	Bodie Golla	C:750-7137	W:273-2641	
605	Treasurer	Nicole Chapai	C:453-3206	H:538-7527	AltC:304-0278
606		Annie Thacker	C:445-7466		
607		Junior Lacy	C:455-7742		
608		Trevor Montes	C:291-9846		
609		Kayla Lacey	C:455-2891		
610		Perry McCart		H:538-7336	
611		Vicky Clark		H:538-7331	
612		Robert Wendell		H:538-7062	
613		Daniel Blair		H:538-7062	
614		Ron Richter		H:538-7062	
615		Sasha Darr	C:304-2502		

## **Grass Valley Volunteer Fire Dept.**

<b>Call Sign</b>	<b>Name</b>	<b>Title</b>	<b>Cell Phone</b>	<b>Other Phone</b>
801	Gary Herley	Chief	304-4831	623-0925
802	Sean Burke	Asst. Chief	703-999-3901	
803	Justin Irvin	Lt.	304-6976	
804	Steve Sanders		304-6095	
805	( Vacant )			
806	Sandy Schoenecker		625-0411	
807	Pat Young	Trng. Off.	304-1169	
808	Joe Wilson		455-7208	625-0775
809	( Vacant )			
810	Rob Schoenecker		625-0309	
811	( Vacant )			
812	Jon Brooks		559-765-8980	623-5958
813	( Vacant )			
814	Zach Johnson	Lt.	406-207-3036	
815	Amanda Young		304-1075	
816	Jason Flanagan		742-1903	623-4927
817	( Vacant )			
818	Steve Kontny		304-2465	623-1128
819	( Vacant )			
820	Greg Thies		304-2676	623-3979





## School Emergency Phone List

<i>Position/Agency</i>	<i>Name</i>	<i>School/Main Phone</i>	<i>Home Phone</i>
Emergency Services		911	
Poison Control		775-982-4129	
Hospital	<i>Patty Bianchi</i>	273-2621 ext 201 or press "0" or "1" at recorded message	273-7393 cell 846-0130
<b>Superintendent</b>	<b>1. Dan Fox</b>	273-7819 273-2668	273-1427 cell 427-8008
<b>Safety Coordinator</b>	<i>Dan Murphy</i>	273-7819	273-9306 cell 427-2368
<b>PCHS/Principal</b>	<i>Russel Fecht</i> <i>Studio</i> <i>AD</i> <i>Nurse</i>	273-2625 273-2163 FAX 273-0491 273-0134 273-1147	273-2154 cell 427-8646
<b>PCMS</b>	<i>Richard Tree</i>	273-1200 273-3191 FAX	273-2279
<b>LES Principal</b>	<i>Shea Murphy</i>  <i>Nurse</i>	273-2176 273-1250 FAX 273-1126	273-9306cell 980-7225
<b>IES Principal</b>	<i>Shea Murphy</i>	538-7360 phone/FAX	Home 775 273-9306
<b>Alternative Coordinator</b>	<i>Richard Tree</i>	273-4994 273-2222 273-4913 FAX	273-1721 cell 435 660-9047
<b>LES/IES Counselor</b>	<i>Nancy Meisner</i>	273-2625	273-1655 cell
<b>HS/MS Counselor</b>	<i>Matthew Shottell</i>	273-1200	273-2813 cell 560-0385
<b>Director of Operations</b>	<i>Tom Donaldson</i>	273-7819 (radio) 273-0228 warehouse	427-2368 cell 775 980-7226
<b>Transportation</b>	<i>Tom Donldson</i>	273-2205	273-7228 cell 761-0332
<b>Other</b>			
Family to Family	<i>Susan Fox</i>	273-7303	273-7342
Even Start	<i>Cheryl Diarte</i>	273-3241	273-0193 or Martina Olivas 0264
Community Center	<i>Heidi Lusby</i> ( vacant )	273-7144 Bldg & Grds, 273-2000	
Senior Center	<i>Jordan Pontius</i> ( vacant )	273-2291 Bldg & Grds, 273-2000	
Sturgeons		273-2971	273-1642
Courthouse	<i>John Handka</i> <i>County Clerk</i>	Bldg & Grds, 273-2000 273-2208	

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**APPENDIX 3  
NEVADA EMERGENCY CONTACTS**

**RADIO FREQUENCY ASSIGNMENTS**

FACILITY	COMMUNICATIONS									
	Cable TV Or Satellite	Phone/ Fax	NLETS	RACES ARES	Radio VHF/UHF	800 Mhz	Cell Phones	Satellite Phones	Local Computer Network	Internet E-mail
Airport		X								
Nevada Department of Public Safety Engineering	X	X	X	X	X	X	X	X	X	X
EOC	X	X	X	X	X	X	X		X	X
External Customers (Citizens, Private Industry)										
Fire Department & Mobile Units	X	X			X		X		X	X
Hospital	X	X			X		X		X	X
Utilities		X					X		X	X
National Weather Service	X	X	X	X						X
Sheriff's Office & Mobile Units	X	X	X	X	X	X	X		X	X
Private Utilities										
Public Works		X			X		X		X	X
Red Cross	X	X		X	X		X		X	X
Shelters	X	X			X		X		X	X

**NEVADA EMERGENCY CONTACTS**  
**AREA CODE 775 (unless indicated otherwise)**

<b>Law Enforcement</b>	<b>PHONE</b>	<b>FAX</b>	<b>Dispatch</b>	<b>Dispatch Fax</b>
Local Tribal				
Humboldt County Sheriff's Office	887-2200		887-2200	
Nevada Department of Public Safety-Dispatch	687-0400	684-4809	687-0400	
Carson City Sheriff's Office	887-2500	887-2016	887-2007	887-2222
Churchill County Sheriff's Office	423-3116	423-6689	423-3116	423-6689
Douglas County Sheriff's Office	782-9990		782-9911	782-9919
Fallon Police Department	423-2111	423-6527	423-2111	423-6527
Lyon County Sheriff's Office	463-6600	463-6610	463-6620	463-6630
NAS Fallon				
Reno Police Department	334-2175	334-2157	334-2677	334-2157
Sparks Police Department	353-2231		353-2231	353-2491
Storey County Sheriff's Office	847-0950	847-0927	847-0950	847-0927
Washoe County Sheriff's Office	328-3001		785-4629	
<b>Fire Department</b>	<b>PHONE</b>	<b>FAX</b>	<b>Dispatch</b>	<b>Dispatch Fax</b>
Carson City Fire Department	887-2210	887-2209	887-2007	887-2222
Central Lyon Fire District	246-6209	246-6204	577-5023	463-6630
East Fork Fire District	782-9040		782-9911	782-9919
Fallon-Churchill Fire Department	423-6521		423-3116	423-6689
Humboldt County Fire Department				
North Lyon County Fire District	575-3310	575-3314	577-5023	463-6630
Storey County Fire Department	847-0954		847-0950	847-0927
Sierra Front Interagency Dispatch	883-5995		883-5995	782-1441
<b>Emergency Management</b>	<b>PHONE</b>	<b>FAX</b>	<b>Dispatch</b>	<b>Dispatch Fax</b>
Humboldt County				
City of Fallon	775-423-1345	423-0381	423-2111	423-6527
City of Reno	775-334-2300	334-3826	334-2677	334-2157
City of Sparks	775-353-2358	353-1651	353-2231	353-2491
Carson City	775-887-2210	887-2209	887-2007	887-2222
Churchill County	775-423-4188	423-5677	423-3116	423-6689
Douglas County			782-9911	782-9919
Lyon County	463-6551 X10	463-6555	463-6620	463-6630
Mineral County	775-945-2497	945-8465	945-2434	945-5484
Storey County	775-847-0954	847-0987	847-0950	847-0927
Washoe County	775-337-5898	337-5897	334-2677	334-2157
Nevada Division of Emergency Management	775-687-0300	687-0322	687-0400	
<b>Public Works</b>	<b>PHONE</b>	<b>FAX</b>	<b>Dispatch</b>	<b>Dispatch Fax</b>

<b>Hospitals-Emergency Rooms</b>	<b>PHONE</b>	<b>FAX</b>	<b>24 Hour</b>	<b>Dispatch Fax</b>
Pershing General Hospital	775-273-7216			
<b>Utilities-Emergency</b>	<b>PHONE</b>	<b>FAX</b>	<b>24 Hour</b>	<b>Dispatch Fax</b>
NV Energy	775-329-2063		775-329-2063	
South West Gas	800-772-4555		800-772-4555	
<b>Volunteer Groups</b>	<b>PHONE</b>	<b>FAX</b>	<b>Dispatch</b>	<b>Dispatch Fax</b>
American Red Cross	775-856-1000		775-856-1000	
The Salvation Army	775-688-4567		775-688-4567	
<b>Federal Agencies</b>	<b>PHONE</b>	<b>FAX</b>	<b>24-Hour</b>	<b>Dispatch Fax</b>
ATF - Reno Duty Agent	784-5251		784-5251	
Bureau of Land Management-HM Coord Carson	861-6570		883-3535	
Bureau of Reclamation-Northern Nevada	884-8351		882-3436	
Center for Disease Control	770-488-7100		770-488-7100	
Department of Energy-EOC	702-295-1381		702-295-1381	
DEA-Reno Agent	784-5617		784-5617	
FBI-Reno	825-6600		702 385-1281	
FEMA-On Call	510-627-7100		510-627-7100	
USFS	882-2766		883-5995	
Homeland Security Operations Center	202-282-8100		202-282-8100	
National Weather Service-Reno	673-8109		673-8109	
U.S. EPA Region 9 - Duty Officer	800-300-2193	800-424-8802	800-300-2193	800-424-8802
United States Geological Survey	887-7600			
<b>State Agencies</b>	<b>PHONE</b>	<b>FAX</b>	<b>24 Hour</b>	<b>Dispatch Fax</b>
Nevada Division of Environmental Protection	687-4670	687-5856	888-331-6337	
Nevada State Health Division	684-4200		688-2830	
Nevada State Fire Marshals Office	684-7500	684-7507	687-0400	
Nevada State Emergency Response Commission	684-7511			
Nevada Division of Emergency Management	687-0300	687-0322	687-0400	
Nevada Department of Transportation	888-7000		834-8300	
Nevada DSH Radiological Division	800-438-7231	687-7552	877-438-7231	
Department of Agricultural	856-1180			
Division of State Lands	687-4363			
Divisions of State Parks	687-4384		688-2830	
Division of Forestry	684-2500		883-5995	
<b>Contractors</b>	<b>PHONE</b>	<b>FAX</b>	<b>24 Hour</b>	<b>Dispatch Fax</b>
Clean Harbors	331-9400		800-645-8265	
H2O Environmental	775 351-2237		775 351-2237	
Phillip Services Corporation (PSC)	775-575-2760		800-567-7455	
Universal Environmental Services	351-2500		351-2500	

Other	PHONE	FAX	24 Hour	Dispatch Fax
Chemtrec	800-424-9300		800-424-9300	
Kinder Morgan Petro. pipeline	358-6971		358-6971	
Paiute Pipeline	800-624-2153		800-624-2153	
Union Pacific Railroad	888-887-7267		888-887-7267	
Fallon Naval Air Station	426-2715		426-2715	
Hawthorne Army Depot	945-7107		445-7417	
National Response Center	800-424-8802		800-424-8802	
Sierra Electronics	775-359-1121		775-359-1121	

## Government Emergency Telecommunications Service

The Government Emergency Telecommunications Service (GETS) is a White House-directed emergency phone service provided by the National Communications System (NCS) in the Cyber Security & Communications Division, National Protection and Programs of the Department of Homeland Security. GETS supports Federal, State, local, and tribal government, industry, and non-governmental organization (NGO) personnel in performing their National Security and Emergency Preparedness (NS/EP) missions. GETS provides emergency access and priority processing in the local and long distance segments of the Public Switched Telephone Network (PSTN). It is intended to be used in an emergency or crisis situation when the PSTN is congested and the probability of completing a call over normal or other alternate telecommunication means has significantly decreased.

GETS is necessary because of the increasing reliance on telecommunications. The economic viability and technical feasibility of such advances as nationwide fiber optic networks, high-speed digital switching, and intelligent features have revolutionized the way we communicate. This growth has been accompanied by an increased vulnerability to network congestion and system failures. Although backup systems are in place, disruptions in service can still occur. Recent events have shown that natural disasters, power outages, fiber cable cuts, and software problems can cripple the telephone services of entire regions. Additionally, congestion in the PSTN, such as the well-documented "Mother's Day phenomenon," can prevent access to circuits. However, during times of emergency, crisis, or war, personnel with NS/EP missions need to know that their calls will go through. GETS addresses this need. Using enhancements based on existing commercial technology, GETS allows the NS/EP community to communicate over existing PSTN paths with a high likelihood of call completion during the most severe conditions of high-traffic congestion and disruption. The result is a cost-effective, easy-to-use emergency telephone service that is accessed through a simple dialing plan and Personal Identification Number (PIN) card verification methodology. It is maintained in a constant state of readiness as a means to overcome network outages through such methods as enhanced routing and priority treatment.

GETS uses these major types of networks:

- The local networks provided by Local Exchange Carriers (LECs) and wireless providers, such as cellular carriers and personal communications services (PCS)
- The major long-distance networks provided by Interexchange Carriers (IXCs) - AT&T, MCI, and Sprint - including their international services
- Government-leased networks, such as the Federal Technology Service (FTS), the Diplomatic Telecommunication Service (DTS), and the Defense Switched Network (DSN)

GETS is accessed through a universal access number using common telephone equipment such as a standard desk set, STU-III, facsimile, modem, or wireless phone. A prompt will direct the entry of your PIN and the destination telephone number. Once you are authenticated as a valid user, your call is identified as an NS/EP call and receives special treatment. Contact GETS Administration toll free at 866-NCS-CALL (627-2255) (DC metro area, use 703-760-2255) or [gwids@saic.com](mailto:gwids@saic.com).

## **Emergency Operations Center Enrollment Guide Telecommunications Service Priority (TSP)**

The TSP program is administered by the Department of Homeland Security's National Communications System (NCS) with oversight by the Federal Communications Commission (FCC). To assist Emergency Operations Center (EOC) administrators in the preparation of successful TSP applications, the NCS and FCC have developed the following steps for enrollment:

1. Evaluate the telecommunications services you use to determine which lines should have TSP coverage. Consult with your telecommunications service provider to determine the cost of TSP coverage. Some service providers charge for TSP; others do not. Ask your service provider to provide the circuit identification numbers necessary to complete the TSP application.
  - Circuits eligible for TSP include circuits used primarily for continuity of critical state and local government functions, such as those connecting with command-and-control authorities, the Governor's Office, State Police, the National Guard Bureau, local police, fire, and EMS, 911 Call Centers, alternate operating facilities, and hotlines to critical sectors such as communications, energy, healthcare, and transportation.
2. Notify the NCS by email (<http://tsp.ncs.gov>) of the proposed TSP coverage and request NCS sponsorship. In requesting sponsorship, provide the location and function of each facility requiring TSP coverage, along with the related quantity and type of circuits for which TSP coverage is requested.
3. Upon notification that the NCS will act as your Federal sponsor, access the NCS website at (<http://tsp.ncs.gov>) to establish a TSP account. [Select "E-forms," then "Register to use e-forms."]
4. The NCS will provide a login ID and password.
5. Re-enter the NCS website (using the login ID and password) and fill out the application form. [Select "E-forms," then "Access to e-forms application," then "TSP request for service users (Form 315)."]
6. The NCS approves TSP coverage and provides the TSP authorization codes for each circuit (*e.g.*, TSP02H682).
7. Notify the service provider of the TSP authorization codes and requests TSP service.
8. The service provider issue the appropriate service order activity to establish the TSP service on each circuit and enters it into the priority service operations support systems.



## **PSAP Enrollment Guide**

### **Telecommunications Service Priority (TSP)**

The TSP Program is administered by the Department of Homeland Security's National Communications System (NCS) with sponsorship and oversight by the Federal Communications Commission (FCC.) To assist PSAP administrators in the preparation of successful TSP applications, the NCS and FCC have developed the following steps for enrollment:

1. The PSAP administrator evaluates the telecommunications services used by the PSAPs under its control to determine which lines should have TSP coverage. The administrator consults with its telecommunications service providers to determine the cost of TSP coverage. Some service providers charge for TSP, some do not. Each service provider should provide the PSAP administrator with the circuit identification numbers so that the administrator can complete the TSP application. Circuits eligible for TSP include:
  - Voice circuits from the 9-1-1 selective router to the PSAP (PSAP trunks)
  - Data circuits from the PSAP to the pooled ALI host (ALI data circuits)
  - Busy-out circuits from the 9-1-1 selective router to the PSAP (busy-out circuits)
  - Circuits from a central office to the 9-1-1 selective router (end-office trunks)
  - Circuits between the PSAP and the radio tower (radio circuits)
  - 24x7 and/or administrative lines
2. The PSAP administrator notifies the FCC by email ([tspinfo@fcc.gov](mailto:tspinfo@fcc.gov)) of the proposed TSP coverage and requests federal sponsorship. In requesting sponsorship, the PSAP administrator provides the following information: the identity of each PSAP along with the related quantity and type of circuits for which TSP coverage is requested. (e.g., Topeka Main Ave PSAP: 5 PSAP trunks and 2 ALI data circuits).
3. Upon notification that the FCC will act as the PSAP's federal sponsor, the PSAP administrator accesses the NCS web-site at (<http://tsp.ncs.gov>) to establish a TSP account. [Select "E-forms", then "Register to use e-forms."]
4. The NCS will provide a login ID and password.
5. The PSAP re-enters the NCS web-site (using the login ID and password) and fills out the application form. [Select "E-forms", then "Access to e-forms application", then "TSP request for service users (Form 315)]."
6. The NCS approves TSP coverage and provides the PSAP administrator with TSP authorization codes for each circuit. (e.g., TSP02H682)
7. The PSAP administrator notifies the service provider of the TSP authorization codes and requests TSP service.
8. The service provider issues the appropriate service order activity to establish the TSP service on each circuit and enters it into the priority service operations support systems

## Wireless Priority Service

**Purpose:** The goal of the Wireless Priority Service (WPS) is to provide an end-to-end nationwide wireless priority communications capability to key national security and emergency preparedness (NS/EP) personnel during natural or man-made disasters or emergencies that cause congestion or outages in the Public Switched Telephone Network (PSTN). Eligible users (see criteria at <http://wps.ncs.gov>) are key Federal, State, local, and tribal government and critical industry personnel who have NS/EP missions. WPS is complementary to, and can be most effective when used in conjunction with, the Government Emergency Telecommunications Service (GETS) to ensure a high probability of call completions in both the wireline and wireless portions of the PSTN. WPS serves NS/EP communications needs while minimizing impact on consumer access to the public wireless infrastructure.

**Background:** In 2000, the Federal Communications Commission (FCC) issued a Report and Order (R&O) for Priority Access Service (PAS) authorizing wireless carriers to offer the service on a voluntary basis and with much needed liability protections. Following the September 11 attacks, the White House directed delivery of a wireless priority service to NS/EP leadership during emergency situations. WPS service began on a single carrier in limited areas in early 2002 and has since expanded to full nationwide coverage on most of the major cellular networks. The National Communications System has the responsibility for the day-to-day administration of WPS, with oversight responsibilities residing with the FCC.

### Highlights:

**Priority Treatment:** WPS is an enhancement to basic cellular service that allows NS/EP calls to queue for the next available radio channel. Priority handling is provided from call origination, through the cellular and public telephone networks, and to the dialed destination.

**Access Authorization:** WPS is invoked by dialing 272 prior to the destination number on cellular devices with the WPS feature.

**Ubiquitous Coverage:** WPS is available nationwide in Global System for Mobile Communications (GSM) and in Code Division Multiple Access (CDMA) networks. For the latest information on WPS carriers and coverage areas, see “Carriers” on <http://wps.ncs.gov>.

**Service Authorization:** To subscribe to WPS, see “First Time Requestor” on <http://wps.ncs.gov>.  
**Contact Information:** NCS NS/EP Priority Telecommunications Service Center, 866-NCS-CALL or, in the Washington DC metro area, 703-760-2255, option 2. ♦ Web Site: <http://wps.ncs.gov> ♦ E-mail: [wps@dhs.gov](mailto:wps@dhs.gov).

**APPENDIX 4**  
**COMMUNICATIONS RESPONSE ASSET INVENTORY**  
(NIMSCAST METRIC 6.7) <sup>6</sup>

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<sup>6</sup> NIMSCAST METRIC 6.7

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