

TRASH COLLECTION INFORMATION

Polycarts, Recycling bins, Yard waste, and Bulk waste should be placed at the curb no later than 7:00 a.m. on your normal trash pick-up day.

Polycarts & Recycling Bins:

- Picked up once a week on your normal trash pick-up day.
- Place no more than two feet from the curb, street, or alley.
- Leave at least three to four feet of clearance on all sides.

Curbside Bulk Waste:

- Picked up once a month on your normal trash pick-up day, during the first full calendar week of each month.
- Not collected - Construction debris, dead animals, and hazardous materials.

Yard Waste:

- Picked up once a week on your normal trash pick-up day.
- Tree limbs should be no more than four feet in length, no more than three inches in diameter, no more than fifty pounds, and must be bundled and tied.

For specific questions regarding waste removal, please contact Central Disposal.

TRASH COLLECTION COST

Residential Monthly Cost:

Small Polycart (65 gal.)	\$18.54
Large Polycart (95 gal.)	\$23.36
Additional Polycart	\$11.79

TRASH PICK-UP DAYS

Monday – South of Independence Street and West of Union Avenue

Tuesday – South of Independence Street and East of Union Avenue

Wednesday – Shawnee Lake Area

Thursday – North of Independence Street and East of Union Avenue

Friday – North of Independence Street and West of Union Avenue

To verify your specific trash pick-up day, please contact Central Disposal or use the Sanitation Service Interactive Map at <https://arcg.is/0T1Wva>

Central Disposal **405-275-0900**
4650 N. Harrison St., Shawnee, OK
Monday - Friday 8:00 a.m. - 5:00 p.m.

Shawnee Transfer Station **405-275-8084**
700 E. 45th St., Shawnee, OK
Monday – Thursday 8:00 a.m. - 5:00 p.m.
Friday - Saturday 8:00 a.m. - 12:00 p.m.

Prague Landfill **405-567-3806**
101422 S. 3570 Rd., Prague, OK
Monday – Friday 8:00 a.m. – 4:30 p.m.

CITY OF SHAWNEE

Water Department



Monday – Friday
8:00 a.m. – 4:30 p.m.

To Make a Payment: 1-866-366-0019
Customer Service: 405-878-1560 or 1561
Email: COSutilities@shawneeok.org

City Hall
16 West 9th Street, Room 213
Shawnee, OK 74802

For emergency water or sewer problems
contact 405-273-0890

OTHER INFORMATION

OG&E (electricity)	405-272-9741
ONG (gas)	1-800-664-5463
AT&T	1-800-288-2020

Account No. _____

Service Address: _____

Last Payment Amount: _____

RESIDENTIAL WATER CHARGES

<u>Usage in Gallons</u>	<u>Rate per Gallons Used</u>
0 – 1,000	\$24.94
1,001 – 4,000	\$4.69
4,001 – 1,000,000	\$4.80
1,000,001 – 2,000,000	\$4.94
More than 2,000,001	\$5.05

A \$6.00 per meter maintenance fee is assessed to each residential account monthly.

RESIDENTIAL SEWER CHARGES

<u>Usage in Gallons</u>	<u>Rate per Gallons Used</u>
0 – 1,000	\$16.26
More than 1,000	\$3.60

SEWER AVERAGING

We use the consumption from November through February readings to determine your average sewer charge. When service is first started, your account will bill actual consumption until we have usage in those winter months to base your average on. Once we are able to put you on sewer averaging, your account will remain on sewer averaging with a new average determined each spring.

DEPOSIT INFORMATION

Residential:

Processing Fee	\$25.00
Water Service Deposit	\$75.00
Sanitation Service Deposit	\$25.00
Sanitation Only Deposit	\$20.00

Processing fee, water deposit, and sanitation deposit amounts are all due at the time service is established. Deposits remain on the account until service is discontinued. At that time, the deposit will be applied to the final bill and any remaining funds will be returned to the account holder.

Commercial:

Per City Ordinance, the deposit shall at least cover three times the monthly bill and shall be determined by the Water Department.

PAYMENT OPTIONS

- Set up Automatic Bank Draft.
- Pay online at shawneeok.org/payments.
- Kiosks at Shawnee Homeland stores and Shawnee Tag Agency on Highland.
- Night-drop located on the north side of City Hall.
- Via telephone at 1-866-366-0019 to access the automated system (24 hours a day).
- In person at the Water Department located in City Hall or call 405-878-1560 or 1561 to speak with a Clerk during regular business hours.

BILLING INFORMATION

Your bill will be due on the same date every month. If the date falls on a weekend or holiday, then the due date will be the next business day. Due dates are determined by where the service address is located in the City. You cannot select or change your due date. If you are having difficulty paying your bill, please contact the Customer Service Office to discuss your options.

ADDITIONAL INFORMATION

- A 10% penalty will be assessed if the account is not paid in full on or before the due date.
- A \$5.00 cutoff notice fee will be assessed if the account is not paid in full on or before the due date and a cutoff notice is sent.
- A \$50.00 administrative fee will be assessed to the account if payment is not received before the cut-off date.
- A \$25.00 transfer of service fee will be assessed when service is transferred from one location to another.
- A \$25.00 rescheduling fee will be assessed if a customer is not at the residence at the time of their scheduled appointment to turn-on service.
- A \$50.00 after-hours connection service fee will be assessed if a customer requires an appointment time to turn-on service after regular business hours. (Must be paid in advance.)