



Strategic Planning Retreat

South Ogden Emergency Operations Center

February 21-22

February 21

4:30 p.m.	Welcome	Mayor Porter
4:35 p.m.	Costco	Shannon Lloyd
	Young Automotive Group	Oliver Young
5:00 p.m.	WSU Initiatives	Brad Mortensen, President
	Ogden City Initiatives	Mark Johnson, CAO
	County Initiatives	Jim Harvey, Commissioner
6:00 p.m.	Dinner Texas Roadhouse	
6:30 p.m.	Council Presentations	
		Councilmember Orr
		Councilmember Strate
		Councilmember Stewart
		Councilmember Howard
		Councilmember Smyth
7:15 p.m.	Mayor Message	
7:30 p.m.	Adjourn	

February 22

9:00 a.m.	Welcome	Mayor Porter
9:05 a.m.	Review/Discuss FY20 Plan	Matt
	<ul style="list-style-type: none">• Write what stays and goes	
9:15 a.m.	Review/Discuss Mission	
9:25 a.m.	Review/Discuss Vision	
9:35 a.m.	Review/Discuss Strategic Directives	

10:00 a.m.	Break
10:10 a.m.	Defining Success Exercise
11:00 a.m.	Drafting of Strategic Initiatives
12:00 p.m.	Lunch Break
12:30 p.m.	Initiative Prioritization
1:30 p.m.	Break
1:45 p.m.	Summarize and Review Next Steps
2:00 p.m.	Adjourn

STAKEHOLDER NEEDS, MISSION, VISION, VALUES

Stakeholder Needs

Residents

- Want protection and to feel safe in their homes and neighborhoods
- Desire quality services (roads, parks, public safety, utilities)
- Preservation of culture/quality of life
- Want to know that we value their input
- Want to know we care about their city
- Want us to stay on top of things and move faster
- For the city to keep moving forward
- Looking into the future with business growth and how do we take care of our citizens moving forward. (Protect traditions-planning and zoning.
- Their tax dollars to be spent wisely and resources purchased with those monies to be taken care of responsibly.
- Want to connect with council, mayor, manager, and staff and to know we respond to their needs quickly and fairly
- Want up-to-date information that is easy to find (newsletter, website, other sources)
- Want to be able to trust their city government
- Safety, Communication, Openness, Accesss

Visitors

- Safety
- Businesses/shopping
- Directions (sinage) to find our parks
- Information of local events/activities
- They need to know that we have something to offer them (parks, splash pad, places to eat)
- Clean, inviting environment
- Places to recreate

Other Governmental Entities

- Coordination
- Cooperation
- Communication of our needs
- Our support and accolades
- To know our mission and vision
- Fulfill our obligations within all inter-agency agreements
- Legislative affairs

Schools

- Safety and protection for students
- Accessibility of walkways to school (sidewalks, crosswalks, bike routes, etc.)
- More involvement with schools (visits, after school support, etc.)
- Our support in fulfilling their mission to educate and serve our youth
- Good working relationship and partnerships (gym facility, Burch Creek Park, CRA projects, etc.)
- Communities that care program

- Good roads

Employees

- Security
- Consistent expectations and application of policies
- Fairness from management
- Our support of their departments and at city events
- Partnership (if employees feel they are a part of the city they will take pride in their jobs as well as the city)
- Fair salaries and benefit packages
- Safe working environment
- Proper training and equipment to do their jobs
- Recognition for faithful service

City Council

- Candid input from staff
- Perform our duties
- Follow through on assigned tasks
- Open, effective communication so council is informed
- Detailed information to aid in public policy discussions/decisions

Businesses

- Opportunity to be successful and be community supporters
- Consistency and ease with compliance with permits, licenses, etc.
- City's help to create a more positive business atmosphere (i.e. synergy and collective growth of the businesses)
- Encourage new business development
- Support in growing and promoting their businesses
- Recruitment of complementary but not competing businesses
- Incentives when justified

[Edit](#)

Mission

South Ogden City is dedicated to preserving and enhancing quality of life and professionally meeting the expectations of residents, businesses, employees and visitors.

[Edit](#)

Vision

South Ogden City will stand out as a friendly, safe, and inviting place to live, work, and visit; where residents feel at home and enjoy a high quality of life in a vibrant community.

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Values

Sustainability & Innovation

- Creativity

Optimism & Friendliness

- Kindness
- Respect
- Positivity

Public Service & Engagement

- Communication
- Constructive Conflict

Responsibility & Accountability

- Dedication
- Productivity
- Punctuality

Integrity & Ethics

- Trust
- Honesty

Diversity & Inclusion

- Unity

Excellence in Everything

- Competence
- Quality

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STRATEGIC DIRECTIVES

New Strategic Directive

	STRATEGIC DIRECTIVE	BALANCED SCORECARD CATEGORY
1	<p>FISCAL SUSTAINABILITY: ENSURE THE ABILITY OF THE CITY TO PROVIDE QUALITY PUBLIC SERVICES THROUGH CAREFUL LONG-RANGE PLANNING AND EVALUATION OF CURRENT DECISIONS IN THE CONTEXT OF FUTURE FISCAL IMPACTS.</p> <ul style="list-style-type: none"> Ensure the ability of the city to provide quality public services through careful long-range planning and evaluation of current decisions in the context of future fiscal impacts. 	Internal Operations
2	<p>EMPLOYEES: RECRUIT, DEVELOP AND RETAIN QUALITY EMPLOYEES BY MAINTAINING MARKET COMPETITIVE PAY RATES AND DEMONSTRATING A COMMITMENT TO THE GROWTH AND DEVELOPMENT OF OUR STAFF.</p> <ul style="list-style-type: none"> Recruit, develop and retain quality employees by maintaining market competitive pay rates and demonstrating a commitment to the growth and development of our staff. 	Employees
3	<p>INFRASTRUCTURE: INVEST IN THE UPKEEP AND MAINTENANCE OF EXISTING CITY INFRASTRUCTURE (I.E. UTILITIES, PARKS, ROADS, ETC.) AND PLAN FOR NEW INFRASTRUCTURE DEVELOPMENT NEEDS AND OPPORTUNITIES TO SUPPORT THE GROWTH OF OUR COMMUNITY.</p> <ul style="list-style-type: none"> Invest in the upkeep and maintenance of existing city infrastructure (i.e. utilities, parks, roads, etc.) and plan for new infrastructure development needs and opportunities to support the growth of our community. 	Customers

	STRATEGIC DIRECTIVE	BALANCED SCORECARD CATEGORY
4	ECONOMIC DEVELOPMENT: FOSTER QUALITY ECONOMIC DEVELOPMENT IN OUR COMMUNITY BY FOCUSING ON NEW DEVELOPMENT OPPORTUNITIES, ZONING OPTIONS, INCREASED LEVERAGE OF DEVELOPMENT RESOURCES AND EFFECTIVE BRANDING IMPLEMENTATION. <ul style="list-style-type: none">Foster quality economic development in our community by focusing on new development opportunities, zoning options, increased leverage of development resources and effective branding implementation.	Growth & Innovation
5	COMMUNITY ENGAGEMENT: CREATE OPPORTUNITIES FOR RESIDENTS AND BUSINESSES THROUGHOUT THE COMMUNITY TO WORK AND SERVE TOGETHER WHILE FEELING CONNECTED TO AND VALUED BY THE CITY. <ul style="list-style-type: none">Create opportunities for residents and businesses throughout the community to work and serve together while feeling connected to and valued by the city.	Customers

[Hide Balanced Scorecard](#)


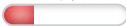
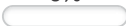

GOALS & ACTION PLANS

Overall Progress:  64%

1. FISCAL SUSTAINABILITY: ENSURE THE ABILITY OF THE CITY TO PROVIDE QUALITY PUBLIC SERVICES THROUGH CAREFUL LONG-RANGE PLANNING AND EVALUATION OF CURRENT DECISIONS IN THE CONTEXT OF FUTURE FISCAL IMPACTS.

GOALS/ACTION PLANS/TASKS	OWNER	RESOURCES	DUE DATE	UPDATES	PROGRESS
1.1 Demonstrate our continued commitment to Sustainability.	Council / Manager	Steve, Matt	06/30/2020	Update	91% 
1.1.1 Council desires to review its decision to maintain the certified tax rate of at least 0.029	Council / Manager	Steve Liebersbach	08/31/2019 Completed	Update 09/23/2019 Council discussed maintaining CTR throughout the budget preparation process and ultimately determined to lower the tax rate from .0029 to .0027.	100% 
1.1.2 The council will maintain its restrictions of the utility franchise fees collected on city-provided utilities as: 1) roads, and 2) parks bond	Council / Manager	Steve Liebersbach	08/31/2019 Completed	Update 09/23/2019 The city council approved the FY20 budget with direction that UFF collected from city-owned utilities will be allocated to roads and parks.	100% 
1.1.3 The council will create a capital equipment revolving fund to help meet the capital equipment needs of the city by keeping proceeds from the sale of capital assets within the capital equipment fund.	Steve Liebersbach	Department Directors	08/31/2019 Completed	Update 09/23/2019 City council expressed support of allowing proceeds from the sale of capital equipment to be utilized for the purchase of new capital equipment.	100% 
1.1.4 Make an allocation of one-time monies from the general fund balance to contribute to fund capital equipment funding.	Council / Manager	Steve Liebersbach	08/31/2019 Past Due	Update 02/13/2020 This decision was left to be made as the FY2020 budget gets closer to its end. Currently, the city has collected \$218,000 from the sale of fleet assets. The intent is also to roll this	70% 

				money over to help fund this goal.	
1.1.5 Explore whether or not impact fees can be used for more than simply system upsizing-type projects (i.e. buying into current system).	Steve Liebersbach	City Engineer, Matt	06/30/2020	<div>Update</div> 01/28/2020 This is a never-ending battle Jon and I have had with the engineer. We both feel the engineer is way too conservative and negatively impacting the City financially in not allowing the use of impact fees for what is generally viewed as construction/improvements as the result of new growth.	85% <div></div>
1.2 Find quantifiable efficiencies across the organization.	Council / Manager	Department Directors	06/30/2020	<div>Update</div>	82% <div></div>
1.2.1 Enter into an Interlocal Agreement with Riverdale City Fire to explore creative ways our city can save money and/or deliver a higher level of Fire and EMS services to our residents. Evaluate after one year.	Cameron West	Matt Dixon, Steve Liebersbach, Legal and Riverdale officials	06/30/2020 Completed	<div>Update</div> 06/27/2019 Interlocal has been signed by both cities and implementation will begin as soon as possible after July 1, 2019.	100% <div></div>
1.2.2 Council approved outsourcing of Business Lincensing functions. This eleminated the need for increased staffing within the Clerk's office for business licensing, court and public assistance with utility bills, etc. This change prevented an in crease of \$36k in salary and benefits and cost the city approximately \$9k.	Doug Gailey	Leesa, Council	09/30/2020 Completed	<div>Update</div> 09/23/2019 Council approved a contract with BizMuni and transition occured in August 2019.	100% <div></div>
1.2.3 Each department will be asked to evaluate and identify possible ways the city may be able to find improved efficiencies within their department's service areas. These reports will be compiled and presented to the city council.	Council / Manager	Department Directors	06/30/2020	<div>Update</div>	36% <div></div>

1.2.3.1 Police analyzing possibility of consolidated code enforcement with Riverdale city. Gathering data and will present information to management regarding feasibility of this idea.	Darin Parke		06/30/2020	<div>Update</div> 01/28/2020 <p>This was explored in conjunction with the SOFD, and evaluated in relation to RIFD. RIFD's fire marshall handles the code enforcement.</p> <p>The possibility of combining the code enforcement operations was discussed in the November 19, 2019 council meeting. Current SOPD oreations in this area were discussed in detail. Also discussed was the possibility of hiring a SOFD fire marshall to do 1/2 time of code enforcement and 1/2 time fire marshall.</p> <p>After analyzinng the possibilities, the council determined to maintain cuurrent operations.</p>	<div>100%</div> 
1.2.3.2 Fire exploring feasibility of consolidating Fire Marshal duties and responsibilities with Riverdale city. Fire will gather and analyze feasibility of this option and present information to management.	Cameron West	Clint Miner	06/30/2020	<div>Update</div> 01/28/2020 <p>In the process of collecting data.</p>	<div>25%</div> 
1.2.3.3 Parks and Recreation explore options to combine shops with Public Works if a new shop is possible and a new location.	Jon Andersen		06/30/2020	<div>Update</div>	<div>0%</div> 
1.2.3.4 Public Works (Fleet) will explore options to do an in house lease to see if it will benfit the City.	Jon Andersen	Shane Douglas, Garth Hadfeild	06/30/2020	<div>Update</div> 01/29/2020 <p>trying to collect data as we aregoing the current year lease.</p>	<div>20%</div> 

1.2.4 The council will review the status of the municipal energy and use tax revenues to better understand what they are and how, as a revenue source, they are changing. The council will analyze these revenues from a sustainability perspective and make, if desired, policy changes.	Steve Liebersbach	Matt, Elected Officials	06/30/2020	<div>Update</div> 01/28/2020 Solar is having an impact on fees collected but that conceivable is offset by the increase in new construction. The mild weather also impacts the fees collected, probably moreso than the solar installations.	90% <div></div>
1.3 Complete the Fire Consolidation Study	Cameron West	Matt, Leaders from WT, Riverdale	05/31/2019 Completed	<div>Update</div>	100% <div></div>







2. EMPLOYEES: RECRUIT, DEVELOP AND RETAIN QUALITY EMPLOYEES BY MAINTAINING MARKET COMPETITIVE PAY RATES AND DEMONSTRATING A COMMITMENT TO THE GROWTH AND DEVELOPMENT OF OUR STAFF.

GOALS/ACTION PLANS/TASKS	OWNER	RESOURCES	DUE DATE	UPDATES	PROGRESS
2.1 Complete a city-wide Class/Comp and Benefits Study	Doug Gailey	Consultant, Department Heads, Employees	12/31/2018 Completed	<div>Update</div> 12/12/2018	100% <div></div>
2.2 Update the city's Salary Administrative Guidelines	Doug Gailey	Matt	08/31/2019 Completed	<div>Update</div> 09/05/2019 Salary Administration Guidelines have been updated and approved by the Council	100% <div></div>
2.3 Hold two employee EAP/Mental Health awareness seminars.	Doug Gailey	Department Directors,	06/30/2020	<div>Update</div>	100% <div></div>
2.4 Implement an Employee Development/Leadership Academy.	Doug Gailey	Department Directors	06/30/2020	<div>Update</div> 01/16/2020	100% <div></div>

3. INFRASTRUCTURE: INVEST IN THE UPKEEP AND MAINTENANCE OF EXISTING CITY INFRASTRUCTURE (I.E. UTILITIES, PARKS, ROADS, ETC.) AND PLAN FOR NEW INFRASTRUCTURE DEVELOPMENT NEEDS AND OPPORTUNITIES TO SUPPORT THE GROWTH OF OUR COMMUNITY.

GOALS/ACTION PLANS/TASKS	OWNER	RESOURCES	DUE DATE	UPDATES	PROGRESS
3.1 Complete a minimum of \$1,300,000.00 in road maintenance and improvement projects identified for 2018 in the Sustainability Plan	Jon Andersen	Brad Jensen	11/30/2020	<div>Update</div> 01/28/2020 City Engineer has been tasked to move forward with the design of road project. Major projects will be identified with the Street CFP	<div>75%</div>
3.1.1 Complete an inventory of projects that will utilize the \$1.3 in the most efficient way. (Milling, Pulverizing, Rebuilds, Chip Seal, Crack Seal)	Jon Andersen	Shane Douglas, Josh Sully, Jason Bennan, Brad Jensen, Iworqs	03/31/2020	<div>Update</div> 01/28/2020 Projects are in the final phases of engineering and will be ready to go to bid in the spring of 2020	<div>60%</div>
3.1.2 Coordinate all projects with all utilities involved.	Josh Sully	Shane Dougals, Jason Brennan, Jon Andersen, Brad Jensen	11/30/2020	<div>Update</div> 01/28/2020 Coordination will take place as the projects unfold.	<div>50%</div>
3.1.3 Bid and Construction of projects as the money becomes approved throughout the budget process	Shane Douglas	Josh Sully, Jon Andersen, Jason Brennan, Brad Jensen	11/30/2020	<div>Update</div> 01/28/2020 Will start to bid the projects out spring 2020	<div>0%</div>
3.2 Update Capital Facilities Master Plans	Jon Andersen	Brad Jensen	06/30/2020	<div>Update</div> 09/24/2019 The Water & Parks CFP have been completed. The City Engineer is working on the Sewer & Streets CFp and is plannin on having them ready for the Mayor & City Council's meeting in December>	<div>50%</div>
3.2.1 Create project list for all Funds that have Capital Facilities Plans.	Jon Andersen	Shane Douglas, Jason Brennan, Josh Sully, Brad Jensen	06/30/2020	<div>Update</div> 01/28/2020 Water and Parks have been complted. Streets is going to be ready for Council meeting in March. Storm will be next and	<div>70%</div>






				sewer will follow.	
3.2.1.1 Determine if the projects are impact fee eligible	Shane Douglas	Brad Jensen, Jon Andersen	06/30/2020	<div>Update</div> 01/28/2020 During the process of evaluating the projects the City Engineer will determine which projects will be eligible.	0% <div></div>
3.2.1.2 Have the plans ready for Public Hearing, review and approval by the Mayor & City Council.	Jon Andersen	Shane Douglas, Jason Brennan, Josh Sully, Brad Jensen	06/30/2020	<div>Update</div> 01/28/2020 The plan will be completed by the City Engineer and be ready for the city council meeting in the coming months.	70% <div></div>
3.3 Complete Master Plan for Club Heights Park	Jon Andersen	Mark Vlastic, City Council	11/30/2019 Completed	<div>Update</div>	100% <div></div>
3.4 Complete Burch Creek Park	Jon Andersen	Mark Vlastic, Brad Jensen, City Council, Financial Resources in FY19	11/30/2020	<div>Update</div>	79% <div></div>
3.4.1 Prepare and submit RAMP grant application for 2019 to complete all phases of the park, less phase IV	Council / Manager	Mark Vlastic,	12/31/2018 Completed	<div>Update</div> 05/28/2019 RAMP awarded the city \$450,000 for the completion of Burch Creek Park.	100% <div></div>
3.4.2 Secure financing to bond for the entire project	Steve Liebersbach	Zions Bank, Matt	08/31/2020 Completed	<div>Update</div> 01/28/2020 Bond was closed on in Dec. 2019	100% <div></div>
3.4.3 Detailed design of all phases of the improvement project	Jon Andersen	Mark Vlastic, Shane Douglas, Brad Jensen	05/03/2019 Completed	<div>Update</div> 05/28/2019 Project design is complete and staff is preparing the project to go out for bids in June.	100% <div></div>

3.4.3.1 Complete all bid documentation Bid the project out	Shane Douglas	Jon Andersen, Mark Valsic, Brad Jensen	05/31/2019 Completed	Update 05/28/2019 Bid documents are being finalized. Bidding to take place in June.	100% 
3.4.4 Construction of the Burch Creek Park.	Jon Andersen	Shane Douglas, Mark Valsic, Brad Jensen	11/30/2020	Update 01/28/2020 Construction has started! Hoep to meet the deadline of Nov. 2020	15% 
3.5 Complete a plan for the Public Works relocation/remodel project.	Jon Andersen	Matt, Steve	01/31/2020 Past Due	Update	0% 
3.5.1 Determine what is the best option for the Public Works Relocate or Remodel existing buildings & site	Jon Andersen	Shane, Brad, Jason, Josh, & Matt	01/31/2020 Past Due	Update 10/04/2019 Councilmember Hensley provided a contact with McClain Lindquist who expressed that his family may be interested in selling some of their property off of Adams Ave. to the city. Staff is setting up a meeting to discuss this idea in greater detail.	0% 
3.5.1.1 Review other Public Works site in Weber County and combine the ideas to make South Ogdens Public Works site efficient	Shane Douglas	Jon, Jason & Josh	03/31/2020	Update	0% 
3.5.2 Present options to Mayor & City Council for the 2021 budget process	Jon Andersen	Shane, Brad, Jason, Josh, & Matt	04/15/2020	Update	0% 



4. ECONOMIC DEVELOPMENT: FOSTER QUALITY ECONOMIC DEVELOPMENT IN OUR COMMUNITY BY FOCUSING ON NEW DEVELOPMENT OPPORTUNITIES, ZONING OPTIONS, INCREASED LEVERAGE OF DEVELOPMENT RESOURCES AND EFFECTIVE BRANDING IMPLEMENTATION.

GOALS/ACTION PLANS/TASKS	OWNER	RESOURCES	DUE DATE	UPDATES	PROGRESS
4.1 Break ground on a significant Economic Development/Redevelopment	Council / Manager	ED Committee, CBC, edcUtah,	08/31/2019 Past Due	Update	73% 

Project(s)		Dee Hansen			
4.1.1 Identify best opportunities throughout the city for a project.	Council / Manager	ED Committee	07/31/2018 Completed	<div>Update</div> <div>09/18/2018</div> <p>Three main areas have been identified. 1) Big Lots/Savers site, 2) 40th Street area where the city owns a couple of parcels, and 3) Old city hall and senior center property.</p>	<div>100%</div> <div></div>
4.1.2 Contact owners of the properties and determine which property owners are able and/or willing to participate in a redevelopment project.	Council / Manager	ED Committee	08/31/2018 Past Due	<div>Update</div> <div>09/18/2018</div> <p>Great progress is being made on the Big Lots/Savers site. Property owner is supportive and willing to redevelop the site with a good local JV partner. Finalizing conceptual layout and plan. Additionally, city is making progress on redevelopment project on 40th Street. We have enough property under contract to put together a great project. Developer is working up some conceptual layouts for city to review. Council is preparing to declare old city hall property surplus and staff has a potential buyer lined up, IF zoning will permit them to get the units they need for a meaningful project. Staff is also working with developer on the redevelopment of the VanKampen property.</p>	<div>75%</div> <div></div>

4.1.3 Analyze need for public participation in the different projects and prepare recommendation for the city council regarding whether or not the city should create a new CRA and participate in the projects.	Council / Manager	Adam Long, ED Committee	10/31/2018 Past Due	<div>Update</div> 12/11/2018 staff has reviewed project costs and budgets for three projects (Hilltop Lanes, Water Tanks project, and Tower View II) with a fourth (Big Lots) to be reviewed this week. Projects will be presented to the CDRA Board and Weber County officials to discuss public participation.	90% 
4.1.4 Create a new CRA to include active redevelopment areas around 40th Street, Washington Blvd. and Riverdale Rd.	Council / Manager	Adam Long, ED Committee	11/30/2018 Past Due	<div>Update</div> 12/11/2018 CDRA Board has approved a Project Area Survey Resolution showing the possible locations of new CRA's. Specific CRA's will be created as these projects get further along in the development process.	50% 
4.1.5 Gather support from School District and Weber County and their participation in the CRA via approved Interlocal Agreements from each entity.	Council / Manager	Adam Long, Mayor Porter	12/31/2018 Past Due	<div>Update</div> 12/11/2018 School District has indicated that they are not supportive of participating in any residential-type project. Weber County is able and willing and it is anticipated that they will participate at 75% for 10-15 years. Meetings with the County will be occurring in the next 30 days to finalize their participation.	50% 
4.2 Strengthen the city's relationship with our business community	Jamie Healy	City Council, Matt, Doug	06/30/2020	<div>Update</div>	90% 
4.2.1 Conduct a business survey to learn more about how the city can continue being helpful to our	Jamie Healy		12/31/2019	<div>Update</div> 12/31/2019	100% 

can continue being helpful to our businesses.			Completed	10/21/2019	
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4.2.2 Elected officials will be invited to complete 10 business visits each throughout the year to express our appreciation and gather feedback from the business community.	Jamie Healy	Elected Officials	06/30/2020 Completed	Update 10/21/2019	100% 
				Mayor Porter and Councilmember Sallee Orr have gone on several visits with the special events coordinator to local businesses to express gratitude for their support of South Ogden events and get feedback on what they would like to see the city do to improve or better support our business community. The biannual S.O.B.A. luncheons are also attended by the Mayor and members of the Council giving local business owners an opportunity to speak directly with their elected officials about what they would like to see.	
4.2.3 Re-evaluate and make changes to SOBA based on feedback from the business survey and visits from elected officials.	Jamie Healy	Elected Officials	06/30/2020	Update 10/21/2019	80% 
				Changes have been made to S.O.B.A. based on visits and feedback on an ongoing basis and this will continue into 2020 with a new survey being sent out to get input on the new Shop South Ogden page following the official launch.	

4.2.4 Implement #shopsouthogden campaign	Jamie Healy	City Council	06/30/2020	<div>Update</div> <div>10/21/2019</div> <p>The new website page is ready to launch, IT is just working on shrinking down the business spotlight videos to reduce scrolling for those that visit the website and then it will go live. Business contact info is constantly being updated as businesses renew their licenses annually and new businesses open in South Ogden. Business owners gave their feedback on the new website at the October S.O.B.A. luncheon and it was overwhelmingly positive but a survey will be sent out when the site goes live to give all business owners a chance to give the city input.</p>	<div>80%</div>
4.3 Complete an Economic Development Strategy for South Ogden City	Council / Manager	Adam Hensley, Brent Strate, Industry Experts, Mayor Porter	04/30/2018 Past Due	<div>Update</div> <div>11/17/2017</div> <p>EdcUtah has committed to completing an ED Strategy for S. Ogden by Dec. 31, 2017.</p>	<div>33%</div>
4.3.1 Develop an economic development, data-driven, data-supported focus.	Council / Manager	edcUtah, Committee Members	12/31/2018 Past Due	<div>Update</div> <div>09/18/2018</div> <p>Setting up meeting with Max and Scott at edcUtah to review "next steps" in strategy creation.</p>	<div>0%</div>
4.3.2 Develop relationships with agencies (public and/or private) that can assist us with our ED efforts.	Council / Manager	edcUtah, Council, committee	05/31/2018 Past Due	<div>Update</div> <div>11/17/2017</div> <p>City has developed relationships with: CBC, US Development, Urban Land Group, Weber County and Weber School District in preparing for additional</p>	<div>0%</div>

				redevelopment projects in S. Ogden.	
4.3.3 Develop an inventory of ED opportunity sites within South Ogden (i.e. property location, ownership, zoning, etc.).	Council / Manager		06/30/2018 Completed	<div>Update</div> <div>12/15/2017</div> <p>The city has provided a list of seven possible develop opportunities sites throughout the city to edcUtah. EdcUtah will use the information and incorporate the locations into the city's ED Strategic Plan.</p>	100% <div></div>
4.4 Get the city's best available re/development sites added to edcUtah's Sure Sites database	Council / Manager	EdcUtah	12/31/2018 Past Due	<div>Update</div>	0% <div></div>
4.4.1 Identify the opportunity sites throughout the city.	Council / Manager	ED Committee	07/31/2018 Past Due	<div>Update</div>	0% <div></div>
4.4.2 Collect as much information as possible that will be necessary to complete the registration process on SureSites.	Council / Manager		11/30/2018 Past Due	<div>Update</div>	0% <div></div>
4.4.3 Register all opportunity sites with SureSites.	Council / Manager		12/31/2018 Past Due	<div>Update</div>	0% <div></div>
5. COMMUNITY ENGAGEMENT: CREATE OPPORTUNITIES FOR RESIDENTS AND BUSINESSES THROUGHOUT THE COMMUNITY TO WORK AND SERVE TOGETHER WHILE FEELING CONNECTED TO AND VALUED BY THE CITY.					
GOALS/ACTION PLANS/TASKS	OWNER	RESOURCES	DUE DATE	UPDATES	PROGRESS
5.1 Stream live regular council meetings for 6 months.	Doug Gailey	Brian, City Council	12/31/2019 Completed	<div>Update</div> <div>01/16/2020</div>	100% <div></div>
5.2 Complete and broadcast videos highlighting two businesses, employees and residents/families.	Jamie Healy	Mayor Porter, Doug Gailey	07/31/2020	<div>Update</div> <div>02/14/2020</div> <p>Some works was being discussed and organized prior to Ember's departure. New Events Coordinator will be taking over and making plans to address this goal.</p>	0% <div></div>

5.3 Complete one major neighborhood cleanup project.	City Council	Mayor Porter, Jon Andersen	06/30/2020	<div>Update</div> 10/16/2019 Council discussed this goal on 10/15 and decided to do it in the spring, possibly in conjunction with the National Day of Service. Mayor Porter volunteered to lead out on this goal.	0% <div></div>
	Jon Andersen	Elected Officials, Steve	06/30/2020	<div>Update</div>	0% <div></div>
	Jon Andersen	Elected Officials	08/31/2020	<div>Update</div>	0% <div></div>
	Jon Andersen	Elected Officials	06/30/2020	<div>Update</div>	0% <div></div>
5.4 Establish a Community Steering Committee for the General Plan Update Project	Leesa Kapetanov	Consultant, Planning Commission, City Council, Doug Gailey	06/30/2020	<div>Update</div>	100% <div></div>

Citizen Feedback Survey

2019 Citizen Feedback survey

December 6, 2019 8:59 AM MST

Q1 - Are you a resident of South Ogden?

This page will not appear in public reports and will be deselected by default in report exports.

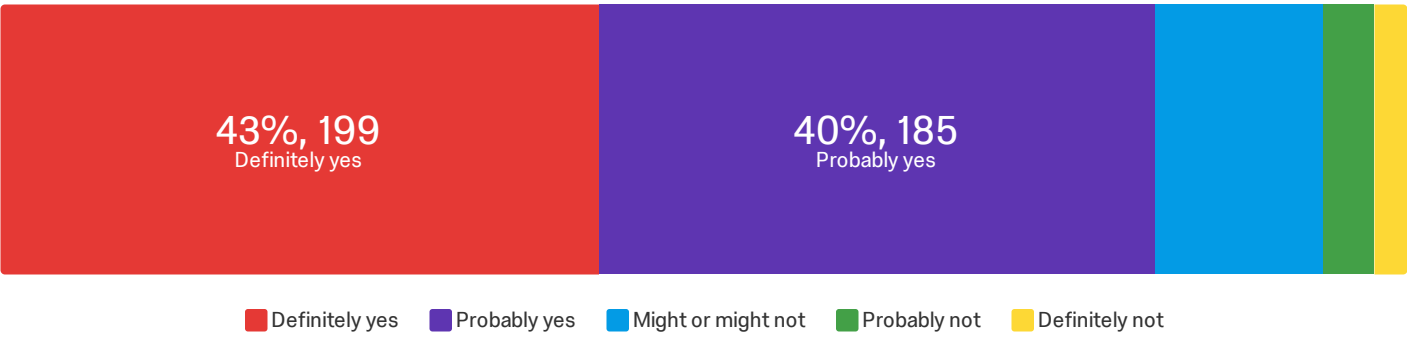
Hide

#	Field	Choice	Count
1	Yes	93.04%	481
2	No	6.96%	36

517

Showing rows 1 - 3 of 3

Q33 - Would you recommend our City to your friends and family as a place to work and live?



#	Field	Choice Count
1	Definitely yes	42.52% 199
2	Probably yes	39.53% 185
3	Might or might not	11.97% 56
4	Probably not	3.63% 17
5	Definitely not	2.35% 11
		468

Showing rows 1 - 6 of 6

Q39 - Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their ef...

Fiber Internet, this will make the community more desirable and drive up property values.

Bring new businesses to Ogden, Finish new park on old Marlon Hills property, Tear down old bowling alley bldg.

Our streets are terrible. We pay a \$5 road tax each month. I don't see many streets being fixed.

Continuing to improve the quality of the roads.

Maintaining roads

Streets

Continue upgrading roads

Focusing more on supporting local, already existing, businesses.

Street resurface on many streets

Road repair.

breweries

Better business hours

Investment in parks.

Fixing roads that are in disrepair. I am very disappointed that the city council sold the senior center to developers and now want the taxpayers to endorse funds for a park.

Recycling.

-Burchcreek Hollow had its street resurfaced, when it was in good condition. While other streets in that neighborhood are in worse condition, but do not get the same attention. So, maybe the approval and appropriation of funds. -This is a heavily wooded area. Residents may be more likely to keep their front and backyards clean of debris, if the city sponsored a fall and spring green-waste pickup. -Our drinking water is very hard (14 grains). Why is it so high? It really takes a toll on appliances, clothes, toilets, etc. Is there not a broader treatment for our water? Just curious... -Intersection of Adams Avenue and Washington Blvd. Consider talking with UDOT about the traffic moving along Washington Blvd, where it crosses Adams Avenue. Allowing a left turn in a busy intersection, going 55+ MPH, is a recipe for disaster. If the traffic moving along Washington Blvd could not turn onto Adams Avenue, unless the through traffic had a RED light, fewer accidents would be experienced. Meaning, it is dangerous circumstance when through traffic going 55+ has the same yellow light as someone waiting to turn left in front of that traffic. Too many accidents.

Bringing the community together in realistic ways. Our city needs a community/aquatic/health center where we can take classes, meet others in our city, have city activities, become healthier individuals, families, a community. We don't need another privately owned gym or private community swimming pools!!! I would also like to see more retail businesses, definitely less dentists, mortgage companies, eye doctors. Something that brings shoppers into our city and expands our tax base.

Where would you like the South Ogden City Council to focus more of their ef...

The roads and Burch creek park!

Cleaning up the homes and yards and business

Construction

Traffic flow, adding street lights, adding more unprotected lefts, clear trees to there is less occluded views when turning.

Not raising property taxes and fixing city roads

New city sign at Washington/Harrison interchange

Speeding and tailgating

The outskirts. Most of the attention is focused on the center of town, out on the fringes to the South, we don't get any attention. For instance the Meadows park is run down, old and dangerous, we are lucky if it gets mowed.

Allowing chickens

Residential Road repair.

Traffic control on Harrison due to the bazillions of apartments and condominiums being built. Excessive speeding on Washington boulevard from Washington Terrace southbound.

Street repair and maintenance

Roads and traffic.

Clean up areas that are eye sores and finish park projects.

I think it's time to implement recycling programs. Research shows that availability of recycling and convenience is what makes people more inclined to recycle. Recycling is not on environmentally friendly, but also cost effective. As an example, recycling aluminum cans costs less than 10 percent of the cost to smelt new aluminum cans.

Glassman parkway , sticker weeds lining the sidewalks and road are unsightly

Hwy89

Streets

Would really like to a aquatic center in South Ogden. Besides that, keeping up the roads would be nice.

Infrastructure (roads, storm and sanitary sewer, water) especially in the older part of town say north of 4500 south.

Cost reductions

The small guy. We have lived in this cul -de-sac for 12 years and our roads have never been sealed or anything. There is a major pothole and causing issues. I know cul-de-sacs are last for everything. But at least once in 12 years!!

Where would you like the South Ogden City Council to focus more of their ef...

Upgrading old infrastructure, and emergency preparedness.

Business development. RDA Washington blvd from 36th to 40th and get the bowling alley demolished and find a great business to fill the hole. We need tax revenue to fix the streets, etc. I live in Brier Ridge and Skyline dr. & Ridge line dr. getting to our houses and the businesses is like a mountain dirt rd. Thousands of people live here and many businesses attract more traffic.

roads and traffic

Roads on side streets... Our road is terrible.

Streets and Street Repair

Traffic flows for now and into the future.

The park next to burch creek elementary.

Finishing the Burch Creek Park project. It has sat abanded for so long that it's hard to look at. It will be creating new fun and adventures in the park to come.

Repair street on Ridgeline Circle

Developing business off of Harrison near highway 89. Empty buildings everywhere.

Repaving streets. Many pot holes.

Code enforcement

Streets and infrastructure

Safety & roads

Police presence

Enviromental issues. if we don't we will lose the areas 'green' areas to pollution etc.

I know you have started it but We need to get the Burch Creek park where the Marlon school was as soon as possible. It's been no an eye soar

More money to fix pot holes.

Recycling, renewable energy, fix the roads.

Increase tax base

Infrastructure repairs (roads, sewer, etc.) Limit multiple unit housing

I think they are doing great

I would like to see a higher standard visually

Where would you like the South Ogden City Council to focus more of their ef...

Reducing taxes and utilities. Many of my neighbors have voted with their feet and no longer reside here. Retirees and those with fixed incomes are rapidly being priced out of the city.

Parks and community events

Roads

Roads, keeping parks and green spaces manicured

Parks

The residents needs leaf pick up ,city officials accessible to residents, kinder workers in the office

Roads and tax reduction

Lower taxes, street lights, fix roads.

Road improvements, yard debris and junk cars.

street repairs and a skate park

Hill Top Lanes.....It disgusts me every time I drive by

New business opportunities and restaurants

regulate pay in the council

Stop wasting tax on things that will have low community impact. Consider the little guy. We don't have a pure democracy to keep the majority from stopping on the rights of the minority, but the current group seems to not care about the stomping on citizens and ignoring their cares. Stop trying to raise taxes and just spend money responsibly. Property values have skyrocketed, so that means tax revenues have jumped with them, but still they can't seem to budget sensibly.

Better road conditions. We have a great Fire/Police Department, keep up the good work. Can we have curbside recycling/pickup of large items/trash day? As I have experienced in other states... this can be done once/twice a year, including christmas trees that otherwise, get tossed to the streets.

Current roads need money allocated to them instead of more parks.

Would like to see 41st Street resurfaced between Adams and Madison as was originally planned a few years ago. With the closing of Madison at 40th Street the traffic on 41st has increased exponentially and when it snows large chunks of asphalt end up in our driveway and ruin our snow blower.

Keeping crime rate down and beautification

Creating or bringing in businesses for children and teens to be. A safe place for fun activities. Also the roads in the housing areas. We have had a lot of work done on the major roads but nothing much on side streets. The pot holes and cracks permanently fixed not just filled. This one is very specific...the eye sore of what use to be Hill Top Lanes. That building is a disaster.

Road repair and more governing transparency and include the South Ogden citizens voices, no matter the turnout, to be heard.

Fewer rules, regulations, and ordinances.

Where would you like the South Ogden City Council to focus more of their ef...

parks

Family friendly features at the parks. Walkable communities. Connected transit to hospital and Ogden Downtown

Street lights and side walks

Seniors

Tear down the old bowling alley and put in something useful.

Better internet infrastructure in areas with poor internet

Senior facility

Diversity, synthetic public soccer field, mindfulness, waste awareness (decrease plastics etc.), decrease light and noise pollution, encourage rehabilitation of old buildings, increase green space, alternative fuels, direct voting and allocation of funds to peace initiatives, take guns away from cops, and more.

Areas that will lower out taxes.

Instead of spending money on parks that nobody uses, spend money on the streets in the city, 37th street is one of the worst streets in the city. The city council should pay more attention to the north side of town(the part of town by the city offices)

better budgeting and fiscal planning and better diversity policy in community policing policies

roads

continue upgrading roads, finishing Burch Creek Park, and work on keeping property taxes low.

Education

Housing incentives to single family/ single family attached housing developers.

Getting more internet options such as the multitude of fiber companies available in the state.

Tax savings for residents

Fixing potholes and rough side street roads.

Fixing roads (especially 39th Street), fixing up the playground for the 39th Street park because people around there want that park fixed up, not another, fancier park they will have to drive to. I honestly have a lot of other complaints about this city but it would take too long to write it all out so here you go.

Traffic patterns and traffic enforcement....see a ton of moving violations in the area daily

Where would you like the South Ogden City Council to focus more of their ef...

Housing and property use ordinances: In the past few years, I've seen the number of neighbors and residents grow beyond the number of affordable houses, and people taking in friends and whole families, stacking two or more families into homes in an effort to meet the need. Basement rentals and mother-in-law apartments are sometimes in question, but so very necessary and common, yet whether city ordinances will actually allow this or that comes up. Even the matter of where to put stuff in order to make room for people becomes complicated when restrictions on secondary structures, eg. sheds, goes beyond necessary safety standards, over-reaching into manicured appearance and professional contractor interests. We do have a fine city, and want more businesses and people; yet housing rules pinch options. I'd like the City Council to reexamine present ordinances and restrictions and see to simplifying and cutting back overreaching regulation.

ROAD's, 6100 south is atrocious, particularly where Ridgeline and Skyline convene and become 6100. I own a four wheel drive vehicle, but I don't want to be forced to use it on public roads. Thank you for your consideration. p.s. Don't forget it's election time.

Filling empty retail spaces

More on your residents. Tax money is being used for secondary thing instead of the roads that need repaired, police officers who should be hired.

haveing resident clean up their yards

Roadways, water, sewer. It's aging and requires fiscal responsibility

Road repair and bring businesses to South Ogden.

The street I live on has so many loose rocks my yard come spring has inches of rocks from winter snow plows...glassman way is fine, but a lot of side streets are terrible. I live on 1100 E. And 2 streets east of me are really bad....so my full address is 5025 S. 1100 E....I love South Ogden because it's location....but please fix the streets....I'll take someone out for dinner if they do....oh, and the stop sign where 1100 E and glassman way meet...well the stop sign needs to go forward...you can't see oncoming cars left when turning onto Glassman way. Oh a protected green light off of hwy 89 onto glassman way...Sinclair intersection. And I feel bad for the folks that wait on a bus...they are exposed to all the elements of weather...make some covered waiting areas...poor folks have nothing....thanks for the survey.

Repairing the side streets of neighborhoods.

Roads

Build or open a Senior center with a decent director. South Ogden parks could be better maintained.

Fire, EMS, and Police. They do a wonderful job.

Improving the intersection at 40th and Madison and getting more long term business in the old part of town.

Maintaining and improving existing parks.

A new community center for south Ogden instead of having to share washroom terrace.

Roads and sidewalks. Roads affect everyone. Parks are great, but seldom used. Poor roads make neighborhoods look ghetto, plus they suck driving on. My family and I go for walks all summer long, there are some seriously poor sidewalks that present a serious hazard. My son tripped on one last year and bit through his bottom lip. He'll forever carry the scar of a bumpy sidewalk.

City patrol, to keep our streets as safe as they are. We need to have a spring and fall garbage pickup. Also, a Christmas tree pickup would be a bonus.

maintenance of roads, less on new parks, lowering taxes, establish a Latin American commercial business center of restaurants and stores between Ogden Ave./Wash. Blvd. and 36th-40th. for new revenue sources.

Where would you like the South Ogden City Council to focus more of their ef...

Stop spending money on a whim. Be more transparent with spending, you up the Utility bill, get some money in the account, twice, just to transfer it to the general fund and spend, spend! I just read where the city is spending 3.5 million on a park!!! I would much rather see my Utilities/ taxes go down. Schedule town halls on a Saturday mid afternoon instead of so late during the week.

Continue to improve damage to roads and add more pickle ball courts

I would like to have a South Ogden Recreation Center. After visiting Orem and Provo rec centers. I think it would be a great amenity for everyone. Some money spent on road repairs would be great too. Particularly on Ridgeline Drive.

city streets

I would like to see some soccer fields added to the new park project. AYSO would be willing to help pay for some of it.

Beautification. Clean up dilapidated neighborhoods and properties. Clean up Lindquist property--hilltop lanes bldg. storage yard next door. Plant more trees. Plant trees around city building to help cover unattractive building. Designate a Main Street. Overhaul 40th street to help with aesthetics. Require new business buildings to design more cohesive styles. Replace city entrance signs to be more cohesive. Plant trees along 89 in front of rehab center to cover unsightly building design. Keep litter along 89 cleaned - even though it is a state road it is a main thoroughfare through city. No more car related businesses! No more medical buildings! Nice restaurants, specialty shops, grocery store like Trader Joe's --/ some businesses that will bring people into city at night. Cohesive buildings! Gardens! Road maintenance. Holiday decor, lights, planters. Improve amphitheater so it can be useful. Summer concerts, community theater.. etc. establish arts programs in city...music- band, orchestra, choir, art stroll, theater, concerts, summer, fall boutiques etc.

Roads, parks and rec

(ROADS) They are getting worse

Housing, road repair, code enforcement, and more sidewalks. Suggestion: Council members and Public Works employees ought to drive around together and take a good look at the city. There are places where views at stop signs are obstructed, vehicles parked on lawns, etc.

I would like to see some more sit down restaurants. It's a bit of a drive to go anywhere decent.

Improve roads

Enforcement of city code for people to clean up their yards

Fixing the roads in South Ogden. More community type events. Encouraging more restaurants to open up their doors in South Ogden.

The city needs to take care of their senior citizens, one day they too will grow older if lucky

Roads

Bicycle paths and trails. A bar with music and pool tables etc, so residents don't have to drive to these types of establishments. They create a community place for adults to visit w each other, think Europe.

Art or more things for young adults

neighborhoods being degraded by multiple apartments being constructed. traffic is terrible on Harrison. going to get so much worse due to hundreds of apartments being added.

Education for the children and improving our roads

Where would you like the South Ogden City Council to focus more of their ef...

1. Reconsider the sale of the South Ogden Senior Center, if possible. 2. Education 3. Completing Burch Creek park

Parks, roads, police, schools

Reduce litter, drug use, crime/gang involvement

street repair

Roads...especially Ridgeline Dr.

Road Maintenance

Lowering taxes.

Refunding taxes and focus on city "essentials". The city taxes its residents way to much with road fees, etc. which in my opinion, only add to the burden

Infrastructure

More street lamps and clean, clear sidewalks around town. There are lots of areas that don't have light or sidewalks when walking.

I would like to see them focus on our roads. The pothole patches are not working. The patches just come back out and the holes get bigger.

Maintaining balanced budget without raising taxes, attracting new business

Addressing the empty and vacant lots that have weeds 6 feet tall. (40th and 950 E) also several other areas. Another problem area is between the west side of the McKay Hospital and the neighborhoods along the fence lines.

Get rid of recycling.

fixing our roads. Also, don't spend a ridiculous amount of money on parks.

Fix empty lot where club heights elementary is

Cutting Taxes

Going green and adding glass recycling. Also making sure we protect wildlife from collisions

Keeping up with the roads. It seems like there are potholes everywhere in our neighborhood

Road maintenance

Infrastructure- reliable drinking water, better roads, more sidewalks. And better communication with residents.

Road repair.

Building community

Roads, parks, there is nothing to do in south Ogden. We need a pool

Where would you like the South Ogden City Council to focus more of their ef...

Keeping streets and curbs cleaner for walkers and bikers. Make property owners take care of there yards and take more pride.

Roads and get rid of recycling.

Community resources. Community garden, library resources, pantries, etc.

Stop wasting money on more parks. We have so many other things to be fixing and spending it on.

Open space, walking trails, cultural events.

Roads! The roads are in terrible shape. 41st street from Adams to Madison will not make it through the winter. Also, please step up code enforcement. There are many places in town that are looking pretty trashy.

Beautification, business

Fixing our roads and more residential street lighting.

Keeping green space.

Reduce the infiltration of high-density housing.

Bike lanes

Road maintenance on the neighborhood roads in older areas

Improving roads. When turning off of hwy 89 left at the light by Village Inn there are two lanes to turn left with but then they merge into one right after you turn. There is a lot of confusion in the fact people think it is two lanes but in fact it is one lane. There have been a lot of near miss accidents.

Having a place to dump green waste like the residents of Ogden do at 18th and Monroe (or being able to dump there also)

Roads and infrastructure as well as completing the proposed parks

The secondary water is a joke. I've lived in S. O. for 25 years & have paid for secondary water every month & get nothing more than a drizzle from the pipes. I've complained many times but get an "oh well" response. If I were to charged a monthly fee for a product & didn't deliver, I'd be in jail for fraud.

Road repair and increasing cost of utilities

Listening to residents.

Parks

Recycling and literacy programs

It would be great to have a central location for recycling that isn't picked up at the house- like glass and certain plastics. Some neighborhood roads are pretty bad.

Not sure

Where would you like the South Ogden City Council to focus more of their ef...

Listening to the resident's voices when they stand up against something.

More employment opportunities more variety of dining more entertainment

Crime! Finishing Burch Creek Park

Police and Fire. We do not need Riverdale FD here

Involving the older part of South Ogden in South Ogden Days.

Reduce property tax.

Reducing taxes and fees

Master planning for the city and road maintenance

Repairing neighborhood roads.

Unsure

?

Gang activity, safety in schools

Fixing roads and bicycle lanes and a bicycle park

cleaning up city property in Fox Chase subdivision

Modernization of infrastructure, namely internet services. Should work to have fiber to the home for most residents. Should really look at joining Utopia

Sorry but I don't have much feedback to really say where city council can focus in the upcoming year. One issue would be increased utility fees. I know it will not happen but having each garbage can with a bar code scan per household and charge on the amount of use just like every other utility. I only need to have my trash emptied every 4-6 weeks because I'm mindful on what I waste. Others would think twice on how much they waste if they paid per trash can emptied. Otherwise, great community to live in!

Working towards more businesses....besides title companies

Community cleanup efforts (picking up curbside or making dumpsters available in the Spring and Fall)

Sidewalks

Streets and sidewalks

Road repairs, attracting new businesses,

Roads and parks

Roads

Where would you like the South Ogden City Council to focus more of their ef...

Infrastructure

Fixing roads

Road repair in neighborhoods (Jefferson Avenue near 36th street).

repair of infrastructure

Roads

Roads

Repairing & replacing old infrastructure. And balancing the budget better.

Use the enterprise funds to provide needed preventative maintenance and improvements each year rather than transferring those funds to the general fund. If you keep raiding these funds, you know you are going to come back and want a fee increase when a major project comes along.

Keep working on the roads! I am so happy ours got fixed - now just the roads going east and west need some love.

Roads and ways to slow down traffic

I would like to see an increase in communication about upcoming times and agenda, as well as information about the outcomes of them. I know it can be looked up, but finding it can be difficult and trying to understand what happened can be difficult. Make a clear and easy to read format that can be emailed out to those who would like to get it. Also, I would also like to see some discussion and approval to own and keep chickens within the city limits. As long as people are respectful to neighbors, I don't see the issue.

Roads

Infrastructure/roads

Roads

Updated family events

Family and youth activities!

I think you should focus on bringing our city together. There are many citizens that I have spoken with, north of 40th street, that feel many on the city council do not hear these citizens- they don't feel they have a voice any longer in what happens in our city. The senior citizen center was just one example. Many feel that the city is primed for redeveloping this whole area and what it means for them. These are good people who no longer feel valued in this city.

Finishing parks, supporting public safety needs, and promoting economic development and housing projects.

Where would you like the South Ogden City Council to focus more of their ef...

City beautification. Continuity in building styles that businesses are building or renovating. Require Clean up of messy yards and homes. Clean up Hilltop lanes. Clean up , beautify main thoroughfares-40th street is a mess after construction.could have gardens hanging plants, etc in summer. Dilapidated properties in 40th affect city image. Create quality arts programs. Better arts better schools goes for cities as well...better arts better cities. A tiny amphitheater is built that has very few capabilities. No more car washes, car repair. Car supplies, gas stations... these businesses hurt city aesthetics. Plant more trees. Beautify undesirable city office building and grounds.Would like to see more nice restaurants, a Harmon's or Trader Joe's For groceries, more specialty shops, no more medical facilities. Designate a Main Street. Although 89 is not a city road can't city help to beautify, keep clean, etc? It runs right through the middle of the city . Continuity in city welcoming signs. Gigantic lettering on 40th street verses more tasteful lettering at Washington Harrison junction. Entrances to city make a huge impression. Require businesses to clean up and beautify their properties.

Providing a safe skate park for the youth.

Safety.

Sidewalk on adams along golf course

Building the park next to Burch Creek Elementary and more focus on speeding on Monroe and through out the neighborhoods.

It would be nice to have more parking near Friendship park, it is hard when there are football and soccer games on Saturday.

Bringing a Harmon's to South Ogden. We need a better choice in grocery shopping.

Senior center, traffic flow

Less high density housing. Narrow streets and excessive parking from over populations. CLEAN THE PARK BATHROOMS!

Birch Creek Park and roads

On listening to the citizens. I feel like things get done because it's what the government wants more so than it's what is best for the citizens. Such as building way too many townhouses and apartments in a very small space which increased traffic in an already too busy area.

Road improvement

Roads and parks

Upkeep on residential roads and code enforcement on the appearance of residential yards. Too many broken down vehicles, garbage, dead lawns, camper trailers bigger than the house, etc.

Sidewalks and roads

Cleaning up blighted properties... I cannot believe the city allows people to have literal dumps in their yards. It is so disrespectful to other neighbors and decreases property value, leads to increases in crime and looks horrible. There are so many examples of blighted property, including kitty-corner from the mayor's house.

Less regulation, making new parks and nice things and more focus on repairing current infrastructure. (Sidewalks, streets, etc.)

Cutting unnecessary spending and reducing fees and taxes for the residents. We are so over taxed and fee laden already, yet the city continues to raise rates consistently, and fails to use funds for meaningful upgrades such as roads, sewer, storm drains, etc.

Infrastructure. Residential roads.

Road repair.

Where would you like the South Ogden City Council to focus more of their ef...

Lowering taxes

do something with the empty lots on 40th

Roads suck, parks are meh, etc

Infrastructure repair

Sidewalks and roads. The council members should all walk to H.Guy Child and South Jr. High and count how many times they trip on the sidewalks. They should start at the corner of 850 East and 5300 South.

Communication with the community, which means sharing information widely in a timely fashion through multiple outlets and also listening to the feedback the community is giving.

Improving roads and bike lanes.

Reduced how much the citizens of the city have to pay every month in their City bill. Since I moved to South Ogden my city bill has tripled! Plus my taxes have doubled! Normal families can no longer afford to live in South Ogden City.

How about that deserted lot by BurchCreek Elementary school, maintaining the roads in old South Ogden, redesign the intersection of 40th and Madison so we can use it to its full potential. Make Madison Ave a through street to 4500 south.

Keeping taxes low.

The empty field next to birch creek elementary.

Evaluate and reduce government expenses (admin, infrastructure-roads and sidewalks) evaluating utilities/services for cost savings for residents.

Repairing roads

Burch creek park and Club Heights park. Keep paving roads. Redevelopment. Beautifying the city—maintaining parks and gutters, islands, park strips. Branding—making South Ogden unique—letting people know when they have entered So Ogden- signage, lights, banners, etc.

Bigger better fireworks.

Roads

Neighborhood cleanup of park strips, sidewalks, tree and bush trimming along sidewalk. Also, fixing of uneven sidewalks. Parks and yard and weed enforcement for residences and businesses.

I really do not know of any items I could list.

Road maintenance, fostering new businesses

Senior activities. How about a new senior center?

Parks and roads is fine

Safety on all road construction.

Where would you like the South Ogden City Council to focus more of their ef...

Community events, more local awareness. Better advertising and media about anything that is going on.

The environment of our city. Looking into the backyards of all the junk on highway 89 is unattractive. People keeping cluttered yards and driveways through out the city is so unappealing to want to live here.

Animal control/street parking/residential road lights

Burch Creek Park construction Road improvements Football field improvements (utilize space at South Jr High) Focus on attracting new businesses and housing development

Taking care of dog off leash issues in the parks

Cut wasteful spending.

Clear, open communication; frugal management of public funds.

status quo

Public safety. I can't think of a time where I've seen a police officer patrol in my neighborhood. This doesn't mean it doesn't happen, it just tells me the police presence isn't noticeable. My neighborhood is very poorly lit.

I have been very disappointed in the times where I've attended city council meetings because it doesn't seem like the members actually listen to the citizens who come with concerns they want addressed. Yes, that partly comes from my own frustrating experiences with the city council, but I'd have to be blind to miss the way many of the citizens who courageously addressed the city council were treated. My interactions have been disappointing. I was excited to move to South Ogden because it seemed like a nice mesh of values, family friendly and not so focused on becoming another city. I cannot honestly say that I've found that to be true in the 3 years since we purchased our home and therefore, I can't say that I'd recommend moving into South Ogden.

Road maintenance and budget trimming. Over all Utah is quickly becoming more expensive to live here.

Roads

More recreation facilities (i.e.) Pickleball

More frequent signs to inform people that parking is only allowed on one side of the street in the Oakridge Acres area.

Their hard working employees.

Parks and recreation

Code enforcement, sidewalks (where they are still needed), street maintenance

Roads that need repair, recreation/parks, traffic

Make sure police and fire are taken care of. We do not need Riverdale in our city.

It is important that we keep and properly maintain all of our open spaces and parks. It is also important that our city support current businesses. Encouraging more and more commercial development may improve tax revenue but it creates ruinous competition for existing businesses. Please continue to fund animal services. South Ogden City animal services personnel are some of the best city ambassadors we have.

Where would you like the South Ogden City Council to focus more of their ef...

Pot holes

Tearing down old vacant buildings. Road repair.

Marlon hills park. But does it need to be so,expensive. Just put down some grass and shade trees and a small pavilion.

Tree trimmings near power lines and POT HOLES

improving some of the roads. Enforcing city ordinances and building codes. Don't wait for residents to complain. Be vigilant so the eyesore over by Friendship park (Solar panels in yard) won't happen to another neighborhood.

A few more businesses, if possible. Taxes (real estate) are very high compared surrounding cities. Either look at ways to increase efficiency or more business creation but I do realize South Ogden is pretty much built out.

I think the city should focus on residents, it seems that the focus has been on people shopping or passing through the city and on business. Now is the time to look more at citizens.

Road repairs

Keeping empty lots clean and weeded, especially the lots where homes were removed for 40th Street expansion. Enforcing property cleanliness codes and street parking when posted no parking. Our city looks trashy and laws are not enforced or residents are not educated about the laws.

More transparency and less closed door government.

Road repair

Parks and roads

More recreation activities for residents

Lowering taxes

Fiber optics, city owned

Neighborhood Road repairs

Safety in city (more police presence) , parks and recreation, council more accessible to public for public input in multiple ways/times

Creating more places for teens and kids to gather instead of building apt complex's on every available land - as well as putting up several 5g towers without input from the community. Makes you wonder who is getting a kickback??

Infrastructure improvements.

Check in with the residents along 40th Street to confirm that all work from the construction project was properly completed. Try to show that the city really cares about these reaidents.

Enforcing codes such as property maintenance, removal of old vehicles, proper rain water disposal (not down the sidewalk), and speed limit/stop sign compliance at 4500 South and Monroe Blvd.

Where would you like the South Ogden City Council to focus more of their ef...

The city council needs to reconnect with the residents. There was disconnect in an August meeting where the Mayor was pressed to address the recent tax hike and explain why there is so much of a drive for a new park behind the elementary school that will cost upwards (out of context) of \$1-2M when we have roads that are in disrepair. The Mayor's rebuke was that, out of context, "you can drive on poorly conditioned roads but we have a need for this park." That's not true at all. Especially when we're having to pay a road fee every month. As an elected official you have a responsibility as a head of government to keep the populace safe, that includes free and safe travel via roads and byways. Not leisure services such as a multi-million dollar park.

Establishing a municipal fiber network.

Roads and getting rid of the garbage recycling program.

Safer neighborhoods. Recycling. Animal control availability.

1) Finishing projects. 40th street was left halfway done for about a year, and there is a street off of Monroe that has been a dirt road construction site all summer long. 2) Madison Park could use a little more upkeep. The canal is severely overgrown and the canal has filled up with dirt and silt. Just west of the canal the grass is usually saturated with water. Not sure if there is a broken pipe in that area or just what. 3) Get out of and stay out of debt.

The city council has done a great job! Our little park near Tuscan Estates has been better maintained than ever. Really no complaints. Honestly, I am not sure how they could make things better as South Ogden Days was really fun.

The roads, less parks

I would love to see parks being taken care of better. Example the missing swings at Club Heights Park. They have been missing for 8 plus YEARS. It would be nice to see the old elementary properties start being developed or just the land being taken care of. Too much dead and over grown weeds. Could they be just open grass areas until development can start?

Rehabilitation and development of deteriorated, run-down and vacant buildings that occupy our city. I.e: SEVERAL on both sides of Washington Blvd. north of 36th St., the old gas station on 40th St. and Madison, the old bowling alley, etc. Can the shopping centers that house discount stores (Savers, Big Lots) be offered incentives to renovate so that the image of our city is upgraded?

Protecting the housing in the north end of the city. And road repairs.

Getting FIOS or cable internet

Reducing the city's carbon footprint and energy use. An example would be to install solar panels on the new city utility building and embracing the 100% renewable initiative promoted by the Utah Sierra Club. The city should also make it easier for residents to get rid of green waste and improve it's recycling program.

Aesthetics and safety

Cutting utility bills especially with saleing the 39th street properties for high density construction, also we are in dire needs of sewer replacement in lower south ogden 40th to 36th between orchard and washington

I would like to see better communication to residence. example our road was repaired this year. Which was a great thing except i received no notice that it was going to happen and my car nearly got towed away.

Infrastructure in older, smaller neighborhood; specifically, roads.

Lowering taxes

Roads

Where would you like the South Ogden City Council to focus more of their ef...

We need to focus on our roads, and keeping our taxes down, and our recreation program needs to be better managed.

More restaurants around town close

Planning and City Design standards. South Ogden is a chaotic hogde-podge of streets, building types, etc. It lacks identity or charm of any kind.

Fix the road in front of my house

Painting the east side curb of Evelyn road red so people stop ILLEGALLY. They don't pay attention to the signs that are posted that say no parking anytime

infrastructure

street repair

beautifying the city.

Building out the new parks and cleaning up the area around Burch Creek elementary and the old club heights site. Get the land owner of the old bowling alley to get that property sold. It's an eyesore and would make an excellent retail center.

Bike lanes and a bike park

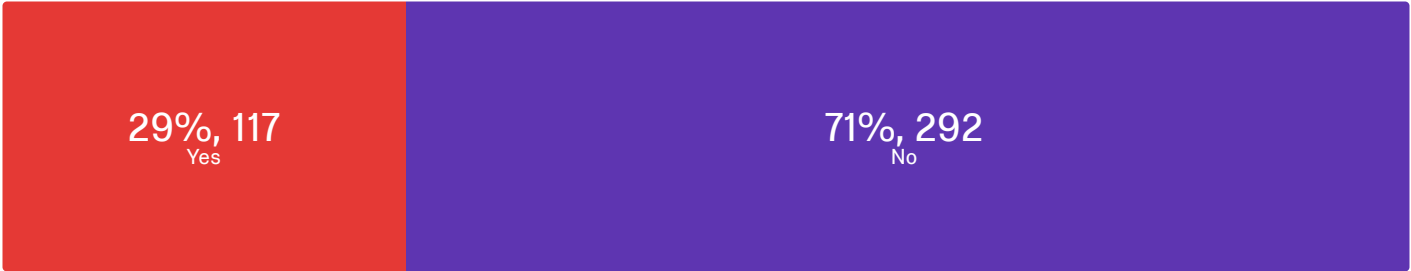
I would like to see them start enforcing yard care standards. There are a lot of houses that look abandoned because of the yards. It doesn't take much to water and mow the lawn. Maybe get a code inspector on the payroll.

Lower taxes

Repair/replace streets and roads that have many patched potholes.

Managing high traffic areas with better signals or something

Q2 - Thinking back over the past 12 months, have you had contact with the South Ogden City Police Department? (For example if you have filed a police report or called to report a problem.)



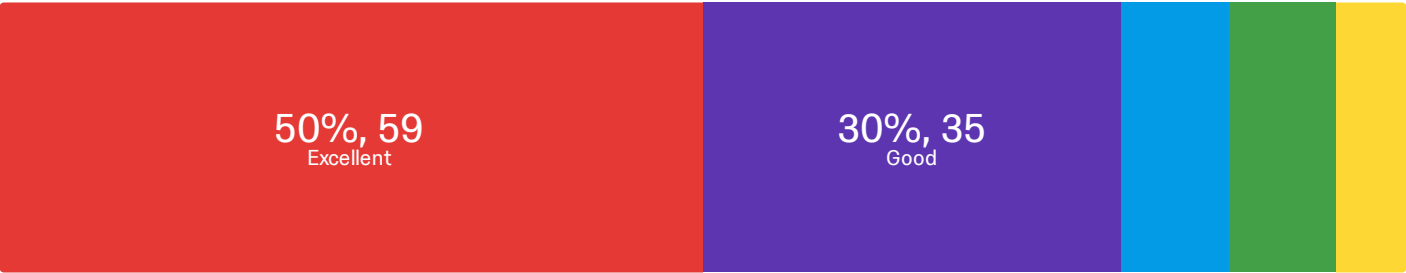
Yes No

#	Field	Choice Count	
1	Yes	28.61%	117
2	No	71.39%	292

409

Showing rows 1 - 3 of 3

Q3 - How would you rate your experience with the South Ogden Police Department?



Excellent Good Average Poor Terrible

#	Field	Choice Count
1	Excellent	50.00% 59
2	Good	29.66% 35
3	Average	7.63% 9
4	Poor	7.63% 9
5	Terrible	5.08% 6
		118

Showing rows 1 - 6 of 6

Q7 - What factors influenced your rating?

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Hide

What factors influenced your rating?

I don't s pre very much. In the winter I wish they would re vigilant about tagging cars that are on the street during snow times.

I felt like when the officer came he didn't take my issue seriously.

On July 13th I was t boned in an accident. I was driving my 1955 Chevrolet. I had purchased a non expiring plate for it in 1995. I was issued a citation for expired registration after having my classic car ruined! I was never notified by the state, city, or anyone else that the registration was in violation!

I have been disappointed with my experience with animal control/city animal shelter. Mostly the animal shelter, but I am not sure if that is actually under the police station or not.

Prompt and caring about my unique situation.

When they came they were friendly and helped my wife with what had happened.

Support staff was friendly and helpful

They were proficient and professional while maintaining a compassionate attitude.

Had a cop pull up to me and motioned for me to roll down my window, I did so somewhat worried, only to have him complement me on my flyfishing decal on my truck. After a short chat, we both drove our separate ways. It was a very refreshing reminder that our local police are just like us.

The were quick, polite and professional

Decent but need personality

Responsiveness, no problem too small

I actually did not have contact. Called in for a neighborhood car break in.

They've never helped when I need them.

We recieved various answers and help with neighbor issue.

The experience and professionalism

Very professional, and nice. Very happy .

Quick response time, professional interaction

Officers were rude and not helpful

Always friendly and willing to help

What factors influenced your rating?

Promptness, Frankness.

Not very kind or understanding over a none issue. They got irritated that we didn't have our address updated with the city when we hadn't even finished moving and then chastised me for not following an order from a doctor who was wrong. Our kids' primary doctor backed me, and so did hospital doctor so odd that the cop who unlike myself in the medical feild would try to shame me for following a doctor that was wrong. I think it would be smart for the police force to stick to there job.

Officer checked on a vehicle that I thought to be abandoned parked in front of our house for two weeks. He had it removed by the days end. Thanks So. Ogden police>

Timely response. Obvious concern for citizens. Polite and friendly demeanor.

Professionalism

Courteous response and quick reaction to a dangerous situation created by a large obstacle in a major intersection.

When I called to report a problem the police took hours to even go to where the incident occurred and nothing was done about it. Also I was never followed up with like they said I would be.

How quickly they responded; how many officers responded; their attentiveness to each person involved; their attitude.

The professionalism and respect that the responding officer treated those involved.

I very seldom see an officer out any more watching for speeders or someone not observing safe driving rules. Drivers speed along Chimes and 40th street continually. People make illegal turns all the time and don't observe pedestrian crossing either.

Very courteous officers and wanted to give good advice.

The officer was friendly but not certain anything was resolved.

The fact that the detective forgot about my case and it took me reaching back out to him weeks later. In the same instance the patrolman didn't take any notes and so my wife and I answered the same questions more than once.

I felt they were professional and did their job.

They have been good there job is not easy for sure.

License branch told me to call an officer to verify my boat was legal. One came right away and ran my license over his radio. He said it wasn't stolen and signed my form. I took it back to the license branch and they said he was supposed to fill out one section before he signed it. I had to get another form to be filled out correctly and signed.

demeanor of officer was awesome

Asked to see the Chief of Police about a matter directly involving him. He declined to meet with us and assigned a patrol officer.

None

Timeliness, kindness, knowledgeable

Acted promptly and resolved the problem.

What factors influenced your rating?

They were not able to resolve the problem of my neighbors driving drunk and openly smoking weed.

I think the police are great! Pay them!!!

Attention to detail and communication

Excellent arrival time. Took our concerns serious and was friendly.

Friendly, considerate, concerned

There was a reckless driver that caused a major accident with injured people and several completely demolished cars. Several witnesses including myself stated he was going nearly 90mph on Harrison BLVD. We gave testimony and never heard back from them. As far as I know the man was never arrested! Seems like poor follow up to me

The officer being very rude and using information that was Irrelevant to what he was talking to me about. Car was impounded and it was parked in my driveway

Availability and response time.

They were kind and patient

Response time

I was told they would patrol my neighborhood a little more after my car was broken into and haven't had a problem since then.

I have always found that South Ogden officers or very professional in doing the job.

Friendly and helpful

Quick response, professional mannerisms, resolved issue.

Liars and corruption

Promptness and ease of access

Personability of the officers

Prompt response, very courteous and did exactly what was needed.

They never help with anything from barking dogs to suspicious cars. They're great at hanging out at stop signs and ticketing, not so much the crime.

Response time, friendliness, compassion and professionalism.

I didn't report anything... just interactions when I've seen them in restaurants, patrolling, etc.

unprofessional, and demeaning, very biased

There didn't seem to be any follow up. They didn't seem to concerned about getting a drunk driver off the road.

What factors influenced your rating?

Very professional and helpful

We recently moved into a house that has a lot of garbage and large items (a tool box that fits in a pickup truck) that are on the city property but can be seen from our yard. We asked if we could have it written up as a city violation and were told no, it's ok to litter on city property, there's nothing wrong with that.

The officers were consistently friendly and professional.

The police officer was very polite to me and listen to my complaint.

Quick resolution the the issue

Professionalism

They were sexist, racist, and condescending. They searched my vehicle without probable cause.

Na

N/a

2 separate interactions. One officer was friendly and helpful for a burglary. The second officer was abrasive and quite rude at my door while checking on my home.

I called about road closures for the parade. I was sent around to a few departments and finally ended at the police and instead of bouncing me to another department to look for the answer, they spent time finding it and got back to me quickly.

They were friendly and helpful. They acted quickly.

Responsiveness

Some officers very friendly, professional and helpful. Other officers not so much any of those things.

Time to respond, helpfulness

Officer professionalism and respect

The Police Department has always been professional whenever I have dealt with them

Great city to live and here

Timelines and professional

Don't get me wrong, the contact was for a car break in, and the officer was cordial and nice a professional, however, I never rate anything at the top because in my mind there is always room to improve.

Quick response

Response time was slow sometimes

What factors influenced your rating?

I had questions that pertained to animal control, which was closed. The officer was very polite. didn't have much they could help with though.

Prompt replies. Helpful answers.

Quick response and proper handling of the situation

Prompt courteous

The overall demeanor of the city personnel.

Quick response and resolution to parking issues

the new officers are not as friendly as the older officers that retired. Maybe they will get better over time.

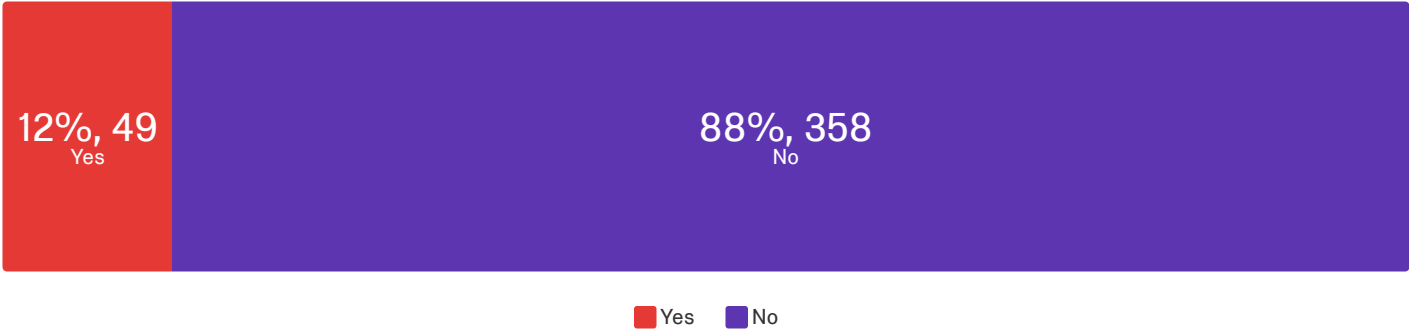
They were generally quick to respond and informative.

They came after several calls

They should get higher-tech tools.

Friendly, helpful.

Q6 - Thinking back over the past 12 months, have you had contact with the South Ogden City Fire Department? (For example if you have had an incident which involved a fire or medical call.)

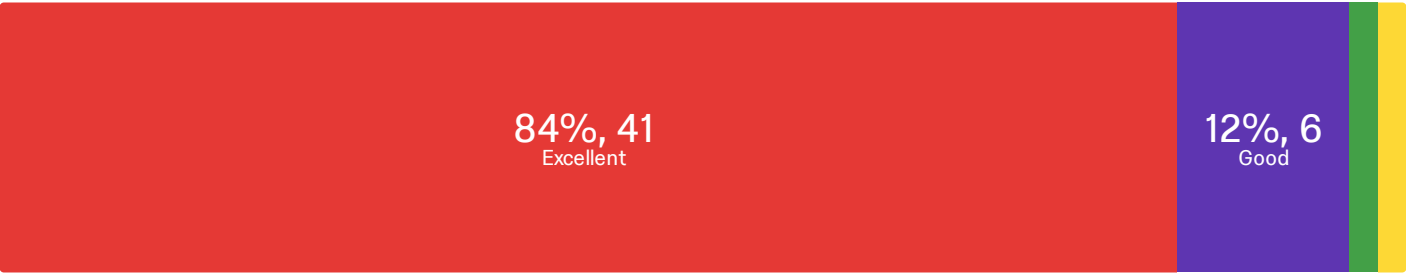


#	Field	Choice	Count
1	Yes	12.04%	49
2	No	87.96%	358

407

Showing rows 1 - 3 of 3

Q5 - How would you rate your experience with the South Ogden Fire Department?



Excellent Good Average Poor Terrible

#	Field	Choice Count
1	Excellent	83.67% 41
2	Good	12.24% 6
3	Average	0.00% 0
4	Poor	2.04% 1
5	Terrible	2.04% 1
		49

Showing rows 1 - 6 of 6

Q4 - What factors influenced your rating?

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Hide

What factors influenced your rating?

Very friendly staff. Always willing to help.

Rapid response and capability of the responders.

It was during the open house, no incident had occurred but it was a positive experience

They were very friendly and welcoming at their open house and on a field trip.

the positive interactions my kids had with the firefighters and personnel.

Speed and Professional work

It was more than a year ago. The Sunday before the Monday fire that consumed 3 homes. I came home to find my neighbor putting out a fire in my backyard that was started by another neighbor. Called 911, when fire department arrived they said they were there earlier. So my rating is POOR to have no notification from fire department they had responded to a fire on my property. Could have lost everything.

Again, their experience and professionalism

My 2 year old son had a seizure and we called 911. The ambulance and firemen were amazing and got to us quick.

They always come quickly and are very helpful.

We stopped for a visit and to answer a young child's question. The firemen were so kind. They showed her the truck and let her turn on the lights and even gave her a hat. We were thrilled to get that response from just dropping by!

Their actions in a medical emergency

The fire fighter at the grocery store went out his way to say hi to my kids and give them stickers

Previous experience with the department, and knowing the personnel.

Taking care of me when I had to call 911

They were pretty ho-hum about their jobs.. It was not an emergency, it was a transfer to Lakeside.

Expedient and has more than enough people to handle the emergency. Knowledgeable.

Distance mainly. Everyone I know wouldn't benefit from living so far away from where their careers are placing them.

They do a lot of community outreach.

Prompt, professional

What factors influenced your rating?

My husband was in a accident and they were all so very kind to us

Their professionalism

I had a smoke fire in my kitchen and I was not at home they had to come into my home and take care that matter and did very little to no damage

they were very professional....and approachable

Very personable

The open house was awesome and have been welcoming at the station.

Compassion and professionalism

They are always friendly and make obvious efforts at community outreach.

We were trying to have the kind of fireworks show that South Ogden city should be putting on. Quite inadvertently our neighbor's house caught fire. The fire department of blamed me for that fire and charged me for putting it out this is unacceptable. Why do I pay taxes if not for a fire department to protect my neighbors from myself?

Friendly, fast and efficient

always professional

Had a smoke alarm go off while no was home. They called dispatch and great.

Very nice people

Prompt replies, helpful answers

They arrived at the scene quickly and took care of the incident in a professional manner.

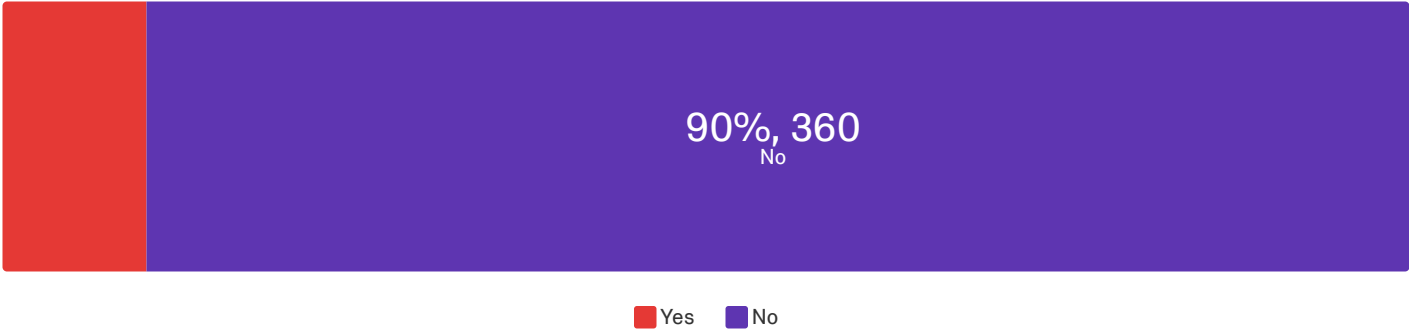
they seem to always be on top of things. very approachable

Prompt arrival, courteous interaction, informative and knowledgeable personnel

I like their open house every year.

They are always professional and courteous. They are skilled and prompt!

Q8 - Thinking back over the past 12 months, have you had contact with the South Ogden City Building Department? (For example if you have applied for a building permit or reported a zoning violation.)

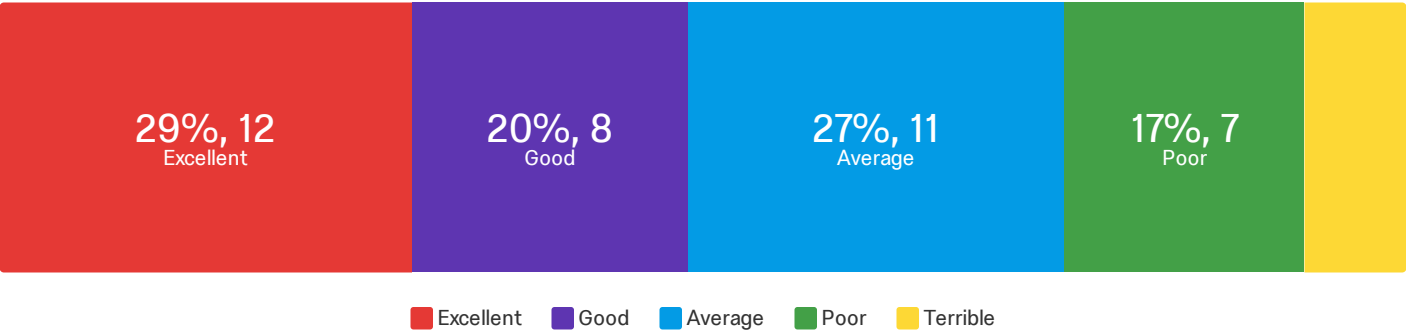


#	Field	Choice Count	
1	Yes	10.22%	41
2	No	89.78%	360

401

Showing rows 1 - 3 of 3

Q9 - How would you rate your experience with the South Ogden Building Department?



#	Field	Choice Count
1	Excellent	29.27% 12
2	Good	19.51% 8
3	Average	26.83% 11
4	Poor	17.07% 7
5	Terrible	7.32% 3
		41

Showing rows 1 - 6 of 6

Q10 - What factors influenced your rating?

This page will not appear in public reports and will be deselected by default in report exports.

Hide

What factors influenced your rating?

Great knowledge and helpful. Good to respond if out of office.

Call back took 5 days

It seems politics and economics override citizens and their desires

The individual answered my question very clearly and to the point; it was much appreciated.

It is difficult to make improvements and manage as a homeowner.. the appearance of the rules only applying to some people.

Very nice people.

I stopped by a few times, the person I was supposed to talk to was never in his office, and didn't return phone messages. Finally had to get info/help somewhere else.

Helpful staff make a great difference.

You are NOT listening to residents wants or needs if problem arises you should support us hikes in rates taxes but what services are you really providing

I called to inquire about adding an addition to my home and the guy I talked to wasn't very helpful.

The difficulty in getting straight answers

The information I needed for setbacks was not easily available. I had to call the building department. They were helpfull but i would have preferred that information be available on line.

City officials have been great I work with John Anderson on parks fields for AYSO soccer.

They took care of our needs

As a retiree on a fixed income the cost of living is increasing(taxes incl.) and if the trend continues I could lose my ability to live in my home.

Easy to work with

Competent and friendly

Informative

I explained to the building inspector when applying to add Egress Windows that it was not being installed in a load bearing wall. He required that I contact a structural engineer who informed me that having an engineer involved was only required if the wall was load bearing. The engineer made a telephone call and the permit went through, needlessly adding to the cost of an already expensive home improvement!

What factors influenced your rating?

They were polite on the phone & had my garbage container replaced promptly

I don't know if it was the city or the solar company, but the permit to get my solar panels took WAY TOO LONG! 5 months later and I finally got it.

We paid a lot of money to get a permit to finish our basement and the gentleman that did the inspections missed a lot of stuff that we found ourselves and had to fix later. He didn't do anything useful. He simply walked around and then marked off that he'd been here.

Slow to respond to phone calls. Hard to get a hold of. Poor hours of operation.

Jeff and John are so easy to work with. They came right out to our house and helped us to know what needs to be taken care of and how to do it.

?

I started building a house on property which I own. The building department told me that I needed a permit to do this. I informed them that there's nothing in the Constitution that says I need a permit to build a home on my land. When is the building department going to start following the Constitution?

Good interaction with staff. Questions answered quickly. Process simple.

Sometimes the people are great, other times they behave as though I'm bothering them by interacting with them in order to do their job.

Never available when we try to come to office or call. Not very responsive to our questions, says they will follow up and then we hear nothing back. Don't seem to care when residents are in violation of building codes.

I emailed concerning a violation on September 9, 2019. The only answer I have received is an email on September 18, 2019 telling me that vacations kept them from answering and that they "will be back in my office on Monday 23 September. I will try to get back to you then." I still have not received a response actually addressing the violation.

Clean

they allowed the building of that solar panel disaster over on 700 E at 5500 S. That is a disgrace and has devalued the homes surrounding.

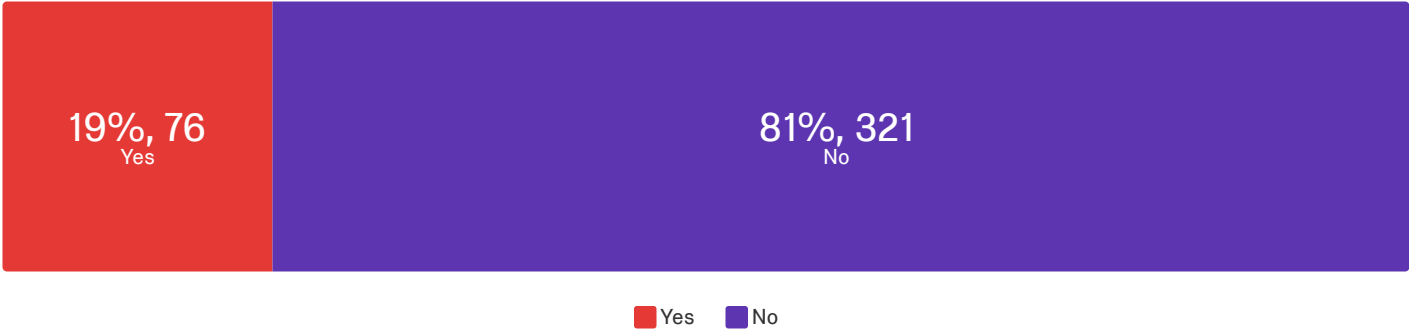
Neighbors

Returned my call promptly and answered my questions

I did not receive initial acknowledgment for voicemails or emails. Once they did contact me, the communication was good.

They are always hard to contact; they don't respond to phone messages or e-mails very quickly.

Q11 - Thinking back over the past 12 months, have you had contact with the South Ogden City Hall Administration? (For example if you have come to pay your water bill, reserve a park or community room or get a passport.)

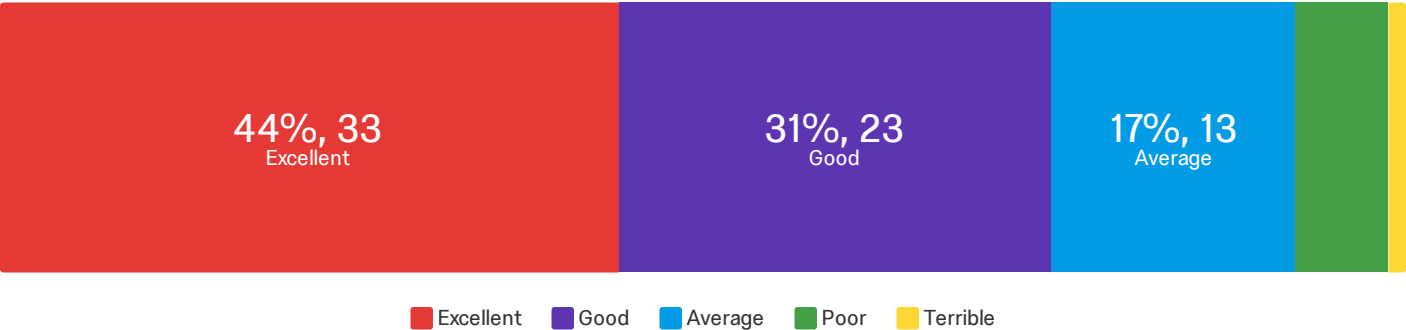


#	Field	Choice Count	
1	Yes	19.14%	76
2	No	80.86%	321

397

Showing rows 1 - 3 of 3

Q12 - How would you rate your experience with South Ogden City Hall Administration?



#	Field	Choice Count
1	Excellent	44.00% 33
2	Good	30.67% 23
3	Average	17.33% 13
4	Poor	6.67% 5
5	Terrible	1.33% 1
		75

Showing rows 1 - 6 of 6

Q13 - What factors influenced your rating?

This page will not appear in public reports and will be deselected by default in report exports.

Hide

What factors influenced your rating?

Great staff, with friendly service.

Needed a yard waste dumpster, they didn't really know the details of the program. Had to talk to the manager. When it was delivered it was 4 hours late. I had hired help, we did all we could until they arrived.

The time it took

Sometimes have to wait and there genuinely nice

They were very polite and prompt.

Friendly and efficient.

Nice people, except for the mean lady who helps with passports, she needs to relax and work on her people skills.

Professional, response was timely. Had good explanation of why things were done.

Lady lied to us about water feature. Called on a Friday at 4 pm and stated it was working and open. Went next morning and shut down. It didn't get shut down that quick.

Quick, friendly answers to all my questions & concerns. I was in and out of City Hall in 10 minutes.

Interaction with and service was great.

People aren't friendly who assist at windows.

Dealing with knowledgeable & helpful staff.

The ladies are always happy and nice. I like that.

Efficiency

City elect officials not accessible office workersvry unkind that means all of you

Politeness, informative, very helpful

helpful

short interaction nothing impressive about the experience, but not overly unimpressive.

Their response time .

What factors influenced your rating?

The job was done and done well, as expected.

Sell of senior center

Rude people not helpful

I applied for a passport; it was as if it was their first application. They submitted an incorrectly sized photo and delayed my passport. Poor service.

City employees are very knowledgeable, patient and considerate of others' time and their needs.

Not very friendly. I was a disturbance.

Had to wait for a previous customer that was doing multiple licenses.

Being ignored for a time. More interested in what their doing than accommodating the patron.

Professional service, friendly attitude, and prompt follow up service.

They did what we asked.

Quick and accurately provided needed information.

They are nice, but never have the information to answer questions themselves. I always get forwarded to someone else's voicemail.

Considerate employees.

We still haven't heard back on our inquiries about damaged property by construction workers.

Continued sending my bill to wrong address despite me calling twice

There is always room for improvement

Attention to the task at hand and able to help me with my questions.

Kind, helpful, polite. Good customer service!

We only deal with the hall when registering let's, but always friendly and fast

None

I was trying to figure out how I can sign up to pay my utility bill from the city online. Went to the office talked with one of the clerks there who took the time to walk me through what to do various

paying my utilities...they are always very professional...and polite...and very helpful

Very accommodating

Clerk was knowledgeable and helpful.

What factors influenced your rating?

Great, fast, and easy service.

Not customer service oriented.

Thoughtfulness and consideration for us.

Friendly helpful service in submitting my business license even though I didn't need to submit on for my type of business.

They are always professional, but sometimes seem annoyed that their work has been interrupted.

Nice employees. Quick response.

A few months ago my friends and I were jumping skateboards off the steps at city Hall. Someone came out from city Hall and told me that this was against the rules. I informed them that city Hall belongs to the citizens of South Ogden and they have no right to tell me when I can and cannot use our property. They were very rude and made me leave. I would like to see them all fired immediately.

Kindness, accuracy of information

The person was polite and professional.

They are always nice and helpful

Sometimes you feel like they are thinking that you are putting them out sometimes in no smiles

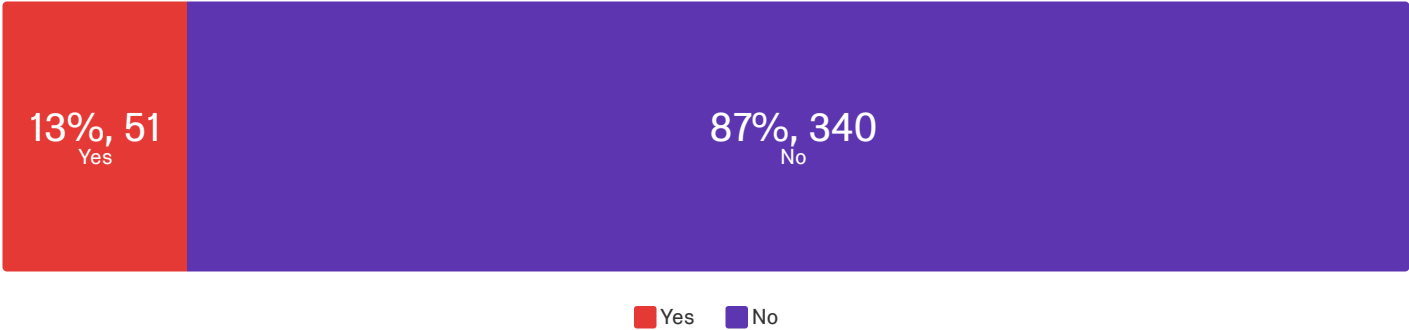
she was nice, but not taking reservations for the splashpad park bowery is not very community friendly. She said they have had too many problems with that. Well then fix it, don't rely on citizens to police the table snatching.

they seem to be knowledgeable and helpful

Everyone is available and professional and kind

Nice staff

Q14 - Thinking back over the past 12 months, have you had contact with the South Ogden Recreation Department? (For example if you have registered and participated in a recreation program such as football or baseball.)



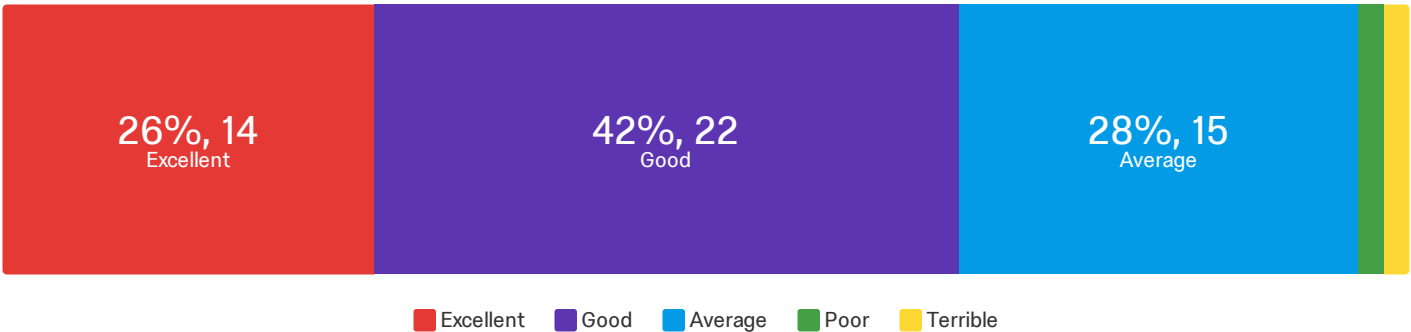
#	Field	Choice Count	
1	Yes	13.04%	51
2	No	86.96%	340

391

Showing rows 1 - 3 of 3

Q15 - How would you rate your experience with the South Ogden City Recreation

Department?



#	Field	Choice Count
1	Excellent	26.42% 14
2	Good	41.51% 22
3	Average	28.30% 15
4	Poor	1.89% 1
5	Terrible	1.89% 1
		53

Showing rows 1 - 6 of 6

Q16 - What factors influenced your rating?

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What factors influenced your rating?

I coached rec. volleyball. Person was very nice, but also seemed quit disorganized.

Conditions

I've always loved the rec department. Friendly help you with what you need!

Meh

Hard to get a hold of on the phone with questions I had. Very little info in the website when deciding whether to sign my kids up for different sports.

Was easy

When we have signed up for baseball and basketball for my son it is easy to sign up but they dont seem very organized when it comes to scheduling and getting information out for the teams

tried contacting them couldn't get them to contact me back. the site can be difficult to navigate and use.

Most was done online. I haven't had any contact with the people in the department directly. But the sports we have participated in have been great.

They were very nice

There attitude, friendliness

The way we were treated.

I wish they could make a lot more information available at sign ups. For example, when I sign up for 2nd grade basketball, that it could include games will be played on Tuesday evenings. I would also like to receive emails for openings of sports I've previously regeistered a child in.

Quick answers and follow up. Trying to accommodate. Budget more here, not more parks, need to do a use inventory of each site and know why your spending \$millions more?

My kids loved participating. I would like to have programs available that are part of a built South Ogden Recreation Center.

Great program all my kids have played South Ogden recreation.

We live a couple blocks from Glassman Park and my mother needs a wheelchair or walker to go into the park, but the gate to the parking lot, which is needed for handicap access, is always locked, so we can't use the park. The other entrances are steep or have stairs. Your park manager offered to come and unlock the gate, if we notified him ahead of time, but I often don't know when I might be able to get my 89 year old mother out. I hope that by spring we will be able to find a better solution for accessing the park. Handicap access to community resources is a necessity per the Amer. Disabilities Act.

Had a quick response from an email sent but unhappy with the time it takes to get notified of when a season starts (softball and volleyball). My daughter plays both and it always seems like very short notice before their games start. She does other extracurricular activities and it's hard to plan around them when you hear from their coach on a Tuesday that their first practice is a Wednesday and their first game is that Thursday. Seems like bad planning on the rec departments part to me.

What factors influenced your rating?

I wish they would get schedules out sooner

Programs are run well and efficiently. The staff is not always the friendliest.

Well organized leagues and adequately staffed. Refs for football were not as well trained as in years past.

The ease of registration on the website and quality of coaches.

Loved that they called to see if our son wanted to play baseball because he had previously but noticed he hadn't signed up yet! Called to ask questions about basketball and they were very friendly and helpful. Had some frustrating situations during the baseball season, but was more of a coach issue.

Frustrating in timing on getting info out to parents for sports kids are enrolled in

I work as a referee, the staff has been well organized.

Not very friendly

Juliana and her team are just the best to work with! Good distribution of offering and good prices!

Julianna is flipping awesome!

I was at my child's Little League Baseball game and the umpire made a badd call. I started using foul language to inform him about awful he is at his job. This is the kind of thing every parent should do if they really love their children. The city recreation department escorted me from the facility telling me that I cannot use that kind of language in front of children. I have 1st amendment rights to use whatever language I want whenever I want. When is the recreation department of South Ogden city going to begin recognizing my 1st amendment rights?

They value their own opinions over yours.

Office hours are not convenient (limited office hours) Condition of fields

To many players on one team, scoreboards not working, no concessions, need additional sports, comp teams

Very friendly and knowledgeable

Friendly

Didn't feel like the representative cared about my issue

Never know when sports start in time. By the time the info is out it's too late to change work schedules etc to get kids in. It's disappointing. Even if there aren't sign ups yet getting the dates and times out of when sports will be so people can plan work schedules accordingly. Even better just do sign ups and plan dates of sports further in advance and let people know through social media and the website. The info out there is limited usually

Have not interfaced with the recreation department to give honest feedback.

I would like the staff to be more anxious and willing to support parents who volunteer as coaches. Put up signs around the community announcing sign up for specific sport(s) has started as is done in other cities. Appreciation for volunteering to coach. Improved quality of equipment.

We registered our kids for basketball online do the wasn't much contact.

Online registration doesn't offer comments to say offer to volunteer as an assistant coach.

What factors influenced your rating?

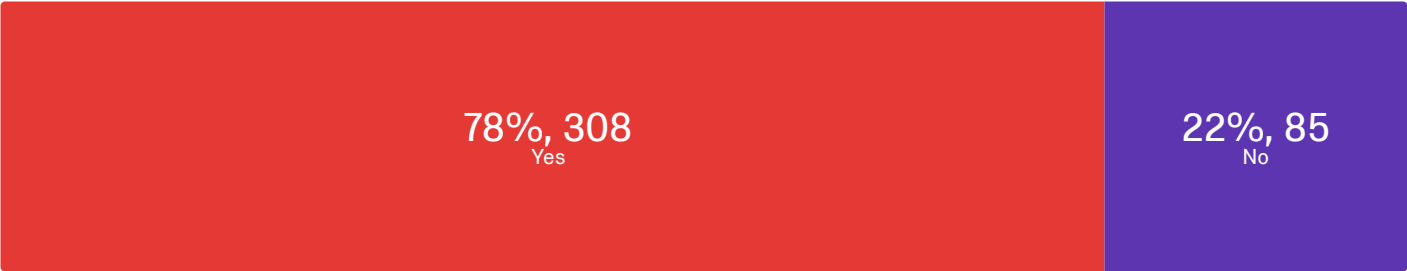
Very disorganized

Seem okay to work with

None

Q18 - Thinking back over the past 12 months, have you visited a park in South Ogden?

(For example: Friendship, Glasmann, 40th Street, Madison, Meadows, Nature Park, Club Heights or Club Heights Off-Leash Dog Park.)



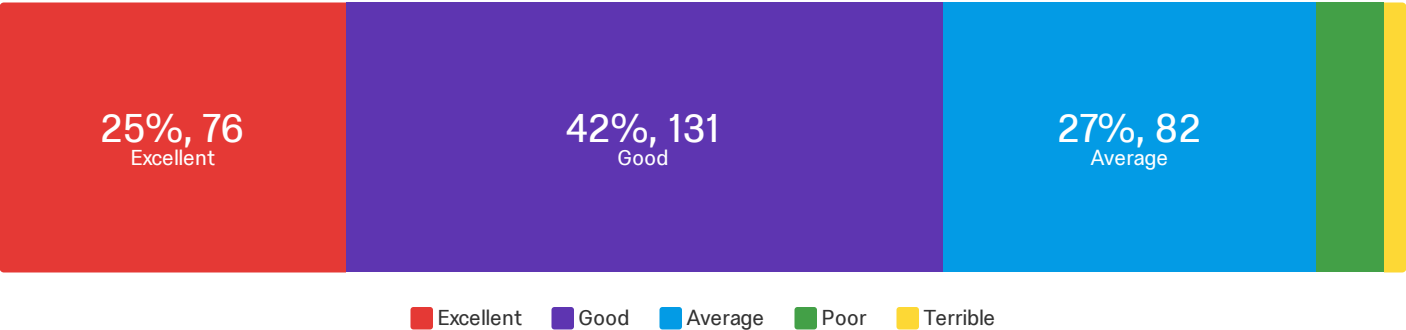
Yes No

#	Field	Choice Count	
1	Yes	78.37%	308
2	No	21.63%	85

393

Showing rows 1 - 3 of 3

Q19 - How would you rate your experience at South Ogden City Parks?



#	Field	Choice Count	
1	Excellent	24.60%	76
2	Good	42.39%	131
3	Average	26.54%	82
4	Poor	4.85%	15
5	Terrible	1.62%	5
			309

Showing rows 1 - 6 of 6

Q20 - What factors influenced your rating?

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Hide

What factors influenced your rating?

No playground equipment at Glassman

The grounds are always taken care of

I think more could be donep them safe.

40th Street park very calm and clean with a good play area for the kiddos

Park was nice. I visited the park near ogden athletic club with visiting family with small children. Something was "roped off" as being a danger, the rubber mat had a hole in it.

I've lived in a couple cities and traveled, very typical parks.

Parks are always well maintained and a nice place to visit.

The work done on the dog park has made it much more enjoyable to be there! The nature park is our favorite park to visit

Upkeep

Would be excellent but soccer fields need to be better taken care of like you do with the football field

Meadows park is run down. The edging of the playground is broken, the swings are broken, the toy is cracked and dangerous. I mean it's a nice shady park, it's just not one of the main parks that get attention.

Park was clean and will kept.

Great parks but always unsure about facilities being open (restrooms).

Need improvement

Friendships sand volleyball court has been ruined by the mud volleyball tournaments help there every year. We use to play there alot in the evenings with friends and family, but can't anymore.

Generally maintained well. Good variety.

Need a little more clean

grass was a little too wet and long. Asphalt on path on glassman park needs attention

Some of the parks are lacking in features. 40th st park has no shade near the playgrounds.

Good condition, well maintained

What factors influenced your rating?

there are a lot of noxious weeds in the south ogden nature park. I know it is a nature park but it is so full of thistle and goat heads.

They are pretty well maintained. Glassman needs more to their walking trails. Why is the parking lot never open there?

Nature Park- great trail and really appreciate upgraded playground surface, shade sails

Not enough for toddlers to be safe and enjoy.

Restrooms open and well maintained.

Need better lighting for safety

Parks were clean and inviting

Always appear to be well maintained

Sink holes should be filled over so people will not get hurt!

Just frustrated that there are not many options even a pool

Clean, well maintained lawns and facilities

I enjoyed the parks

Cleanliness and availability of trash receptacles.

Cleanliness, and playground equipment. There were spots for swing but no swings, there wasn't much for the kids to do.

Cleanliness on the park, security in the area

Sometimes not very clean and landscaping not very well maintained

Missing swings

I'm voting for the study you definitely need it

well maintained, clean

Playground is in poor shape at 40th street park.

nothing impressive about parks, and we have to spend so much money on way too many parks. Nice to have a park though so apart from we could cut back a little on spending it was a good experience.

Very clean and fun to use

I felt safe and the grounds were kept up

What factors influenced your rating?

When we planned an event, without warning, the nature park splash pad was closed. That was frustrating. We made the best of the rest of the park and had a great time. We use Friendship Park often. My only complaint would be the amount of dog poop around the path. Suggestion would be to have poop bags and trash cans available.

the dog park is a sham and what ever was remodeled or updated was nominal. Please install water lines, fountain for both human and animal consumption. Too dirty, why all the dirt????

Well kept and clean. Consideration for dogs.

Outside of the water park/ nature trail , nothing is all that exceptional. They are extremely well kept, however. The staff is also very friendly

Some of the fields at Friendship Park could definitely be maintained better.

Just moved here

Bathrooms

Clean and well maintained

Rest room in 40th street park is dirty

best parts in the area

the parks we visited were maintained and had clean working restrooms.

Nothing about the parks themselves; too crowded with people and dogs

Quality of playground equipment, general park maintenance, etc...

The park was well kept.

I really only go to the 40th Street park because I live by it and I think it could really be improved like I said earlier.

Area was clean and well maintained and came with a friend

Overall cleanliness and appearance; accessibility; pet and kid friendliness - which drops the rating from excellent to good because of the unchecked, vexing problem of burdock and sticking weeds all along the creek side of Glassman Park.

The lawn care. Cleanliness of the area overall.

upkeep of the lawns and garbage cans being full

Lots of trash

Friendship park is great, except neighbors sometimes yell at you for walking your dog. Lots of people walk their dogs along the paved trail and there are no signs posted saying "no dogs". Even saw dogs at South Ogden days.

Park is kept up to standards. Very well kept.

What factors influenced your rating?

Condition, access,

Weeds, burrs, poison ivy, swampy, grafitti

The park I visit is always in wonderful shape. I don't think more funds should be used in that area. Well done there.

Dogs running off leash at parks not listed as Dog Parks. Limited Soccer fields, football fields or baseball.

I think the parks could be maintained better. I would like the bathrooms to be open longer- April through October. I would really like shade trees planted at the Nature Park. The garbages are usually full/ overflowing.

The park was nice and well maintained.

They do a great job at keeping them clean. But as park users we also try to keep it clean.

lack of use by others.

Children's playground, grass upkeep.

My experience with Friendship Park was good.

the upkeep on the meadows park

John Anderson does a great job.

Litter, dogs off leash, crowded, not enough shade

Well kept grounds

The park I go to nice just wish people would pick up there dog poop

Clean tables, open restrooms, adequate parking, and cooking grills.

I liked the parks we visited.

Condition of walk way and no access to rest room , middle of summer on a Sunday afternoon

location, cleanliness, people actually visiting the park.

the park provided what I needed for a family picnic

I feel we need parks better suited for child development. The normal parks offer the same things. Slides monkey bars and the like. This is ogden, an outdoor Mecca right! Let's offer up something more challenging and texturally different for our kids to play and explore. Off camber log balance beams, rope swings instead of the normal swings, etc. I'm sure there are some amazing play things for children these days than the average multi tier steps to a weak plastic slide, we can do better!

It was just a lot of grass with tables quite boring

We need cleaner bathrooms to make them more of a delightful experience

What factors influenced your rating?

1. The parks are lovely. 2. Handicapped access is not available for Glassman Park without prior planning. 3. We love the S. O. Nature Park 4. Until Burch Creek park is completed, there is no nearby park (< 1 mile) with playground equipment for my grandchildren to play. 5. After Burch Creek park is done, please consider adding a small area with a few playground items for preschool age children at Glassman Park.

need someone to enforce ordinances in parks, ex. dog shit everywhere

Nice, but could always be better

The park was okay. Trash and overgrown weeds like any other park. At least it is a place to walk without getting ran over by a car.

Ridiculous expenditures, e.g. they spent needless money installing these huge posts and tarps in the nature park that don't even block the sun! They also spent money on lighting, for a freaking sunrise to sunset park! Really? I actually think they just want to spend the taxpayer's money on any freaking thing

None

Parks are usually clean and well maintained. We go to Club Heights, 40th St, and Nature park often. Sometimes the trash bins at Nature Park are overflowing. Club Heights should have the two missing swings installed. Beus Pond park has a real wasp problem and when we tried to report it, the person who answered the phone did not know how to take the message and put it into action.

I visit Glasmann almost every day. It's always very well taken care of.

Park on 40th was well kept, clean, and children enjoyed the swings, etc.

Kinda boring nothing really pulls me in to them but to walk around

Not enough shade

Broken swings

Friendship Park is not kept up very well -

Landscaping could be more maintained

I like the new updates to the nature park playground!

The 40th street playground is a nice open space and well used by everyone, but the bathrooms are never open and the tennis court is regularly locked up so no one can actually use them.

Access

The park on 40th desperately needs updating.

Proximity, safety, cleanliness, beauty

Clean and grass green and cut.

Cleanliness, empty trash barrels, grass cared for.

Great parks department! Their supervisors should be commended!

What factors influenced your rating?

Lack of parks, small parks, litter

Nature park. Nicely done

The restrooms were beyond disgusting and definitely unhealthy for children to use. Obviously not cleaned all season and wondered if cleaned in the previous season.

Could have more updated equipment

Grounds were overgrown with weeds and grass and trash.

Cleanliness

Madison Park is overgrown and neglected. The vegetation is the creek makes it unsafe for my kids to enjoy the park. And more likely to attract crime.

They're in good condition and well maintained

Canopies placed over nature park splash pad helped a lot with the heat of the slides. However every time we go to play down there it seems to be infested with wasps. Also the playground equipment at Friendship Park needs an upgrade. Busy park that it is utilized by many sporting events.

Bathrooms are rarely open

Kept up well, great locations, beautiful, good to see community there enjoying life

I like parks..easy access

Glassman Park is so dirty and over grown. I think there is plenty of room for more fishing if the landscape was handled correctly. I would even work on it my self if need be because I love that little pond!

Not finished yet

Great parks, idiot dog owners at the dog park and the people at Glassmann who don't leash their dogs

The ease of access and no crowds.

Appreciate the running trail at the nature park.

Splash pad is our favorite, but it seemed to be broken at the end of the year. Hope to see not just new parks but also continued efforts to keep existing parks in top shape

Convenience, cleanliness, care of park.

Some parks are much nicer, cleaner, safer than others.

Not enough variety at parks and there needs to be a bike park.

Well maintained

Availability, and cleanliness

What factors influenced your rating?

Cleanliness and available resources.

Parks are clean and feels safe.

They're clean and well-kept.

Its a great park.

Not always well maintained

Meadows Park is terrible - no restroom facilities and playground subpar

Sporting events lack adequate parking

Nothing memorable, some poorly cared for.

Cleanliness and overall appearance, access to resources at park.

Appearance, peaceful

Nice facilities, well kept.

Parks are clean and well maintained

I like the availability and use ability of the parks.

Graffiti

Maintenance needed. Garbage cleaned up. Tree limbs blown over and are still there months later. Areas where foliage has overgrown the sidewalk.

It was just a visit to a friend. Didn't really spend time in the park.

I'd like to be able to have a resource that makes it easier to find the parks in South Ogden area

We are excited for the new park.

We went to the park on 40th street. Not much left there for kids to play on.

My son tripped at the pavilion at 40th street park and put his tooth through his lip because of the uneven asphalt.

Water park... nice but needs shade trees. People have dogs off leash. Can be very crowded ... lots of people from all over the county.

Parking at friendship. Kids in the area would love basketball at glassman park

Good upkeep

Disgusting bathrooms

What factors influenced your rating?

Tennis net is broken at South Ogden Park

Most city parks have their bathrooms open when the park is open. South Ogden does not. That makes it hard to visit with my small children.

Cleanliness. Grooming.

It feels like a safe place. Well kept

Well maintained

The grass was a bit long and made it difficult to enjoy. It's difficult to play around with family with longer grass.

Cleanliness, access

The equipment is just average.

The 40th street park is a joke. It is sad that the city has all but abandoned the people and the green space on the North end of the city boundary. It is pathetic that the residents on the North end get to fund the great and lavish parks on the south side of town.

Could use more trees at the Nature Park for shade and beautification.

Parks have been clean and well maintained

Swings missing/broken

Improvements at off leash dog park

We visit the 40th Street Park (the Purple Playground) quite regularly. We appreciate the playground which works well for small and big kids, the open green space, and the ball quarts. It's nice to have a bathroom there. It is kept clean too.

Clean, safe and well kept

Cleanliness. Condition Parks facilities.

Well kept grounds. Feels safe. Not too crowded.

Not much to do. Landscaping was lacking

?

Nice reservation process. 40th street park Bowery needs improvement. Uneven ground around pavilion—grandson tripped and cut lip. Bathrooms were ok.

I was visiting one of my favorite parks this past Winter when suddenly I had to go to the bathroom. I ran to the door and attempted opened it and saw that it was locked. As such, I began defecating on the lawn. Then a police officer saw me doing this and cited me. I really feel like the city of South Ogden should have paid for that ticket because you are the ones that lock the doors in the winter time to the restrooms. What am I supposed to do?

Dirty and things are broken.

What factors influenced your rating?

Clean well kept park and equipment.

It's a park

Clean, restrooms that are open, garbages.

Cleanliness and attractive areas.

n/a

-Football field is unsafe -Parking at Friendship during the fall is hazardous with soccer and football going on

The fact that the issue of dogs off leash not being addressed. I was attacked by 3 dogs off leash and the owner made it my fault. Nothing is ever done to enforce that law.

Park is always nice.

park maintenance

Dog park is great, but there is no enforcement of the rules. Other parks I've had zero complaints. Maintenance is always timely and done well.

They are always clean and well managed

Clean and well groomed.

Availability of bathrooms and water fountains(not very good), upkeep of playgrounds and grounds, diversity of space, usability, appeal to general public

Well taken care of.

Amenities

Fun parks, fairly clean and well maintained, easy to access

Sooo dirty! Dogs off lease were they shouldn't be

Clean and well kept. Just wish patrol more at Glassmann Park. Too many off leash dogs

Grass is mowed too short, the grass is full of weeds, and watering was obviously hit and miss.

Beautiful water park and features beautiful green grass restrooms trails just everything

They're clean but aging

Dogs banned?!?! Make this a dog friendly city!

Need trees at the splashpad park. It has been there 10-15 years with not a single large shade tree. Also, the splash pad was closed on a weeknight in Aug. Had a whole ward party there with no water. If you took reservations, you would have been able to warn me ahead of time, it was closed.

What factors influenced your rating?

Overall, South Ogden goes a very good job with the parks. I've noticed maintenance of the Splash pad park has gone a bit downhill. The grass was dandelion and weeds everywhere. I'm not sure what kind of trees were planted but they are frankly pretty ugly.

I have not actually been in any of the city parks, however, I have driven past several of them and they seem to be well kept and clean.

Cleanliness

Parks are good, just not exceptional with the exception of the splash pad.

Dog park needs help

Dogs allowed on leash

Lack of equipment and proximity to home

Most of the parks are in good condition. But some of the picnic table areas get kinda gross

Lack of activities for kids. Parks are too spread out

Limited play areas, crowded

Get rid of the poison ivy in glassman

Inconsiderate dog owners that think everyone likes dogs to sniff/wipe their slobbery noses on your clothes and/or put their muddy paws all over you.

I frequently go to the parks, at least a few times a week. Much of the equipment at the parks are limited and small. The Nature park has no shade. The shade structure helps a little but big shade trees would be nice and better equipment. The bathrooms also are lacking. They don't even have soap. Yuck. We have a lot of small similar parks that cause kids to lose interest quickly. I would really like to see bigger better parks with a variety of things, equipment, splash areas to do for kids of all ages and adults. It's so good for kids and adults health to get outside and be active. It's so much better to have kids at parks than video games, tv, electronics etc. We have the opportunity to do that and should make the most of it. Some great parks are Centennial Park in Syracuse, Creekside Park in Bountiful, Thunder Junction in St George. I would really like to see the city look into great parks out there and make the most of what they can. I would like to have it be a priority

Well - now the focus is building more apt complex's and putting 5g towers in the parks- that is what influenced my rating.

Need more garbage cans. Benches.

We need more walking trails.

Love the upgrades to the dog park! Clean and friendly.

The main park in South Ogden I visit is Madison Park. It seems pretty neglected over the last few years. I have already commented on this under the question about where should the city council focus on improving.

They were for the most part excellent but a few weeds.

Parks and facilities are good, but not only are the bathrooms not maintained, they are disgustingly dirty. Money should be appropriated to regularly keep them clean and respect the citizens of this city who need to use them.

The asphalt conditions at 40th Street park.

What factors influenced your rating?

Location, cleanliness

the peacefulness of the Nature Park. However, the city needs to train it's park maintenance employees how to trim around trees without killing them.

Parks are good but not great.

Clean

South Ogden is a great place to live they just got too many financial institutions locatedThere is not enough restaurants

There are massive divets or hole's in the soccer playing fields at Friendship. It is a matter of time before ankles are sprained or broken. The park by City Hall is in poor shape near the tables and shelter. The shade canopy was probably very costly at the nature park/splash pad, yet is largely ineffective at any time other than the summer solstice at exactly noon. The park desperately needs large shade trees rather than the lolipop crabapple and flowering pear trees around. The nature park could use maintenance for invasive species and general cleanup. Many areas have so much over growth they have become a fire-hazard. It could use a summer of goat grazing or something. Also, the parks generally show there age that they were not particularly planned or programmed. Input from a consultant or landscape architect could go a long way.

We tried to have a party at the nature park and a family have put table cloths on all the tables at 5 am. The party did not start until 5 pm. we had to call the police to settle the issue. You need to make that park reservations.

Nothing special about the park on 40th street

I wish south ogden had a few more parks/open spaces.

cleanliness

Restrooms are not open, and if they are they are filthy.

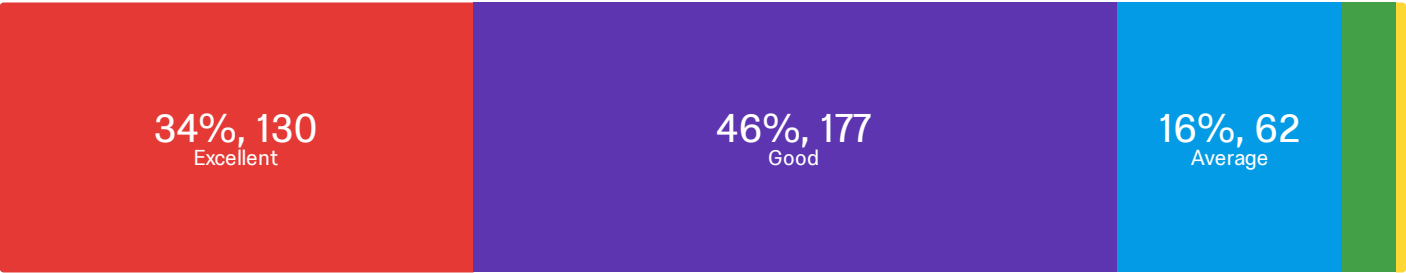
Clean, safe, and inviting

The parks need work. I realize this is budget.

A lack of upkeep and amenities

Weeds and lawns being cut

Q21 - How would you rate the quality of culinary water service in South Ogden?



Excellent Good Average Poor Terrible

#	Field	Choice Count	
1	Excellent	33.59%	130
2	Good	45.74%	177
3	Average	16.02%	62
4	Poor	3.88%	15
5	Terrible	0.78%	3
			387

Showing rows 1 - 6 of 6

Q22 - What factors influenced your rating?

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What factors influenced your rating?

Water taste

No problems at my house!

Good Rates, friendly staff. Great help my most recent leak when I needed to turn the water off.

Sometimes our water has a funny tast

Water leaks during drought years taking over 2 weeks to repair after being notified of leaks

Review of annual report, taste of water, clarity of water.

The water is too hard. Plugs up faucets, etc. way too fast

Experience.

I have leaved in South Ogden for 42 years and have enjoyed every minute of it, my kids attended Marlon hill elementary and now my Grandkids attend Burch Creek. The only issue I have is with the closing of the South Ogden Senior Center, I have been doing free tax return for the seniors of South Ogden for 12 year, and of course you know it closed. South didn't do much to save that center. And as of today 10-30 2019, it still sits there empty.

Water pressure seems to have decreased since 3 new houses were built near my house.

Water is too hard. It wears down appliances, toilets, clothes, etc.

Our water has become so hard that it continually clogs shower heads and faucets with mineral deposits, and our sinks and bathtubs/showers have become harder and harder to clean.

None

???

Water pressure varies wildly during the day North of Ogden high.

no issues yet

It tastes different. Water pressure isn't great.

Taste

Had a couple of water outages.

It has a distinct chlorine taste and smell. I worry about drinking it.

What factors influenced your rating?

We still have running water.

Water is excellent. Never had an issue with delivery.

Good

Low pressure at times.

a couple times my water has been colored

Water is clean, no problems

Taste of the water

NONE

Randomly the water will be brown...

I fill confident that our city is well serviced

No problems. Only drink filtered water

Hard water is extremely damaging.

No interruptions of service; no unusual taste.

Sediment in our water lines.

None really not something until you have to worry about it!

It's water. I don't drink from the tap. Only the bottle.

It is wet and clean, tastes good, always works

It's great tasting and my water is cool even

The water quality is good but prices have increased too rapidly.

It used to taste really good, then it suddenly turned really bad. We couldn't drink it for months.

When my water is brown let's us know get out in your neighborhood s.....!see what are needs are & mosquito abatement whenor if ever garbage neighborhood with people living in trailers really take note!!!! Rats & racoons roaming everywhere really!!!!!!!

cost is very high, definitely taste the chemical treatment in the water

Never had a problem

No complaints they do the job you expect them to do.

What factors influenced your rating?

I understand that we have hard water, it's rough on plants/gardens. We do have a water softener, that helps a lot.

Haven't had any issues with water

I don't have complaints. Things seem good.

No service interruptions and consistent quality.

Better than bottled water

Tastes fine straight from tap

Tap water?

Tastes like clorox

Water purity report

The cost of culinary water is too expensive

Our pool seems to have some type of calcium or white build up if we are proactively balancing phosphates from the city water.

some pipes need replacing

The water tastes good out of the tap and is safe

Flavor and smell

The water is very hard and contains a moderate amount of dissolved solids.

I still need a water filter. Water doesn't taste right otherwise.

low pressure

The water contains a lot calcium or minerals that build up in coffee pots and pets water bowls. Not completely sure of the safety of the water.

Water quality; infrequency of problems with water quality; maintenance of water delivery systems.

The water is always fresh and clean looking. I don't notice any chemical taste.

N/A

I lived in the Valley before moving down here. One of my concerns was the water quality. And it tastes very good and I was surprised how it compared to what I had been drinking.

I have never had a problem with my water

Not the best tasting

What factors influenced your rating?

It's expensive....maybe we should consider xeriscaping our lawns?

Culinary water tastes better than anywhere else in greater Ogden.

Taste

Flushing of Fire Hydrants stirred up silt, after 2 days the water cleared.

We have great water

I know it is good. But I don't drink it. I but I don't need to soften it either

posting of results in the newsletter.

I don't drink it, I have a filtering system.

We filter our water. But I have no complaints.

the water is fine

No problems.

No problems

Never had or am aware of any concerning issues

So. Ogden's always had hard water

Clean and available water, yearly water quality water report, affordable price.

When I turn the faucet on we have water.

I've never had any problems

It tastes okay

I drink water from the stump in north ogden but bathe w culinary

Once the chlorine is filtered out, it tastes quite good.

Taste, hard water build up

taste

It has been some time since we have received a water analysis report. We also are getting some sediment coming through the system.

The water is harder here than some other places and lower than others. If there was a problem with the water I am concerned if residents would be notified in a timely manner.

What factors influenced your rating?

Our bath water is always a hint of yellow.

How are are supposed to compare the quality of water with other municipalities?

None

No problems

My own experiences

No problems

Sometimes tastes odd. Now mostly drink bottled water. Don't trust additives in my water.

Taste and residue

Water pipes are old. Need to be replaced.

We drink from the tap and are pleased with the taste

Tastes good, haven't had a problem.

My water has gone out 5 times in 2 years due to pipes bursting or getting hit during construction. We never received communication of any sort - like the fact that it happened and we should turn off our water heater, or when it might be repaired, or if we needed to boil the water or flush our pipes when it came back on.

No contamination problems of recent.

It's fine

?

Taste

Na

Great water.

No problems

There is a lot of sand or sediment in the water

No problems

Never a problem

Hard water.

What factors influenced your rating?

It tastes fine to me.

Culinary water works fine. You (or Pine View) should be sued for ripping me off on the secondary water. Even if I spent avg. \$30 per month on 2ndary water for the past 25 years= \$9k. Wasted. I can't run sprinklers of any kind. Pissed off for 25 years & pissed off that no one at SOC is willing to help.

Poor pressure at my house.

There is always room for improvement.

Flavor

Wish we had fluoride in our water so we didn't have to give our children supplements

I don't have any complaints...but I haven't seen any testing. Don't know much about it's quality

Expensive

Taste

Just have no complaints

Sometimes colored water

Always available and no quality problems.

Service is reliable and we don't have any complaints.

No problems or complaints

I always drink filtered water.

No complaints.

No problems and clean

Good taste and clarity

The water has average taste, not sure about quality.

Very low water pressure since ivory homes community build on old golf course.

Never had an issue with it, and has an overall clean taste (though we still filter and use a water softener)

Amount of particulate matter in the water and water hardness. I use water from the spring in North Ogden and is far superior to drink! I know the Wasatch front has a high limestone content contributing to the hard water but other communities near the area have better water.

We have not had problems with our water.

What factors influenced your rating?

I've lived in S.O. for 20 years and as far as I can remember we've never had any issue with culinary water (boil orders, etc), and never had strange taste, color, or odor out of the tap. It is quite hard, though.

I use water

I have for many years participated in the sampling a water in South Ogden Utah. The results have always been given to me and appears that all levels or With in the safety levels set by the government

No issues

It works every time

Not having to even think about it.

Clear, colorless, odorless, tasteless

Have not heard any issues with it.

Water has an odd taste, we have filters that help.

Water tastes fine

Sometimes it tastes weird, but is okay

the rating reports are a little juvenile, and confusing. It will tell me I water too much when I have a brown lawn. But gives me frown faces when my lawn is actually green.

Sometimes has a strong chlorine smell

I drink it every day! :)

None

Never had an interruption of service.

Taste

Good clean water with good pressure.

17 particulates for hard water rating.

It is reliable and we have had no problems

Positive flow rate, little or no interruptions

Nothing spectacular.

EWG water rating system detected 6 contaminants. 2 showing above the recommended health guidelines. Chromium and Chlorate to name a couple.

What factors influenced your rating?

I haven't had to boil my water and haven't had any shut downs.

Could always taste better from the tap

Just always tastes like to much xhemical

It's water

Good tasting water - steady pressure

Very low water pressure. It's not even powerful enough to use my granddaughters slip and slide. The water coming out of our sinks is so little at a time.

We had our water tested for a number of things and there appears to be an unhealthy amount of pesticide contamination, so we have installed filters.

My tap water is fine to drink, taste pretty good.

I'm water pressure is always too low.

I always have clean water

Tastes good right from the tap. Always works.

Water is discolored and tastes metallic

?

I have clean water to drink.

It is the most delicious water I have ever tasted in my life. If it were possible I would bottle it up and sell it at Costco

salty and hard water

Dirty water. Seashells etc.

I like to drink it.

I am 95 years old . I have lived at chimney Hill Senior Citizens area for over twenty years .

The water tastes just fine.

Tastes good.

No Comment

Price.

Taste, color, working.

What factors influenced your rating?

No issues with the water.

Water is clean and it comes out of the tap each and every time.

I've never had an issue with it, but I don't exactly trust the quality 100% either

Great quality water and no interruptions

Water always tastes and appears clean.

The amount of my water bill.

No complaints or concerns in general. When repairs made in streets they do a horrible job cleaning up. Appreciate the water reports sent out.

Water is always tasty and clear and the yearly report says it is safe.

They test it all the time for lead and time other chemicals.

Hard water, low pressure

We've never had any issues with quality. Water hardness is an issue but it is to be expected where we live.

Again, the service is ok, but there is always something that can be done better/more efficient etc.

My Ogden City friends say our water is much better.

Water is excellent quality

I only use a filter but it's fine For the most part

Na

I feel safe drinking from the tap but prefer to filter still

Looks clear lol

na

Chlorine smell is sometimes overwhelming.

Good taste.

Have never had a problem.

Odd taste in our water but that may just be the pipes.

Culinary water works and tastes good

What factors influenced your rating?

No problems with it.

the water is really good

Poor water pressure

Too many minerals and too much chlorine

It's reliable.

Taste is ok, but we still use a filter

Dont have salmonella

I see it clean and it tastes like clean water

I contacted the water department and they did not or could not answer my question

It's not bottled water but it's pretty good

I have had no issues with the culinary water

too expensive. My bill is 70.00 a month and I am the only person who lives in the house. My daughter lives next door. She has 5 people, two being teenagers and her bill is lower. I never go over minimum amount. My bill when I lived in SLC was only 25.00. I do have secondary water

We have really hard water. If they are in-charge of secondary water, often the pressure is low.

consistant quality

Cost, pressure, etc.

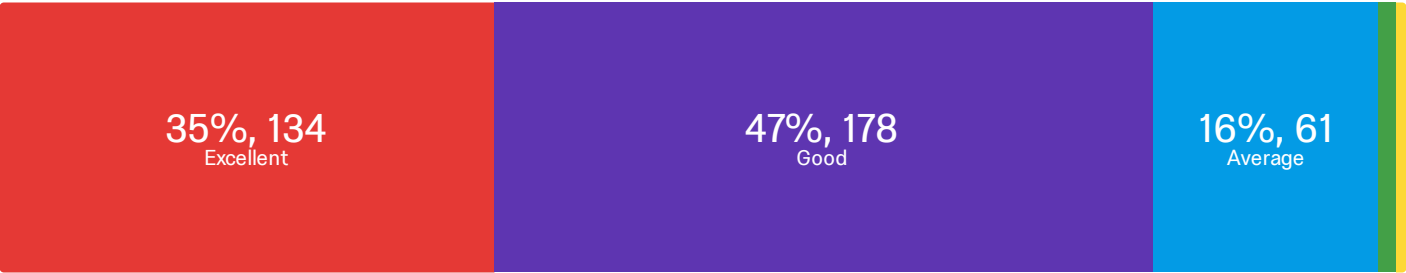
Taste ok

Still can drink the water

I consistently have water in my home.

Quality water. Good taste. Reliable.

Q31 - How would you rate the quality of sewer service in South Ogden?



Excellent Good Average Poor Terrible

#	Field	Choice Count
1	Excellent	35.17% 134
2	Good	46.72% 178
3	Average	16.01% 61
4	Poor	1.31% 5
5	Terrible	0.79% 3
		381

Showing rows 1 - 6 of 6

Q32 - What factors influenced your rating?

This page will not appear in public reports and will be deselected by default in report exports.

Hide

What factors influenced your rating?

Crap goes away, hasn't backed up.

NO real issues one way or the other. Prices seems high

Never had a problem! Good job!

We have never had any problems.

inadequate for number of citizens

No issues.

It works. No complaints.

no problems...

I haven't had any real problems, nor have I heard any bad stories, but neither have I heard any positive information. I assume we are about average or I would have probably heard something one way or another.

None

???

Just works

Never really had to deal with sewer so giving good for now

Service

I know our neighborhood has had problems for years on 700 E. No problems at our place though.

No issues

Ah

It seems the whole sewer system is old and should be replaced b4 it brakes. However, most problems are quickly addressed.

It goes down the hole.

Sewer service seems fine but it seems like the rates keep climbing.

No problems

What factors influenced your rating?

NONE

...

I have not heard of or have any problems with it

No problems

No problems that impacted our property.

Don't like being over charged

Again as for the water.

I flush it goes away. Keep up the good work.

It doesn't smell and takes away crap

I had problems a few years ago because of the city's broken sewer lines

Again, prices and fees are excessive.

Do your jobs

very high cost

Never had any problems or interactions.

Haven't had any sewage issues

No issues.

Idk

My area often smells like the sewer is backed up. 40th and Madison, by the element.

No issues

Never cleaned

The price is too much for what we receive.

it works

have never had an issue with sewer

Haven't seen any back up within my sewage

What factors influenced your rating?

No major problems.

Promptness of response to problems with, eg. pipes, street leaks and odors.

I notice maintenance crews out working on the lines.

N/A

I've had not problems in that respect.

gutters always have a lot of leaves and garbage in them so they can't drain

No problems so far.

Seems adequate and efficient.

No issues

I've never had issues.

old lines and reduces dimensions of pipe. Water flows good unless one is backed up.

Never had a problem with it.

???

Pleased with sewer service.

the fact that I don't have to worry about it

No problems.

No problems

Never had or am aware of an issues

Never had problems

No issues with the sanitary beyond our house. However, the storm sewer drains need to be cleaned regularly.

No sewer back up. I have witnessed sewer personnel cleaning out sewers.

Smell from man holes along Birch creek

No problems with the sewer system

I'm glad to have sewer service

What factors influenced your rating?

I'm on septic

I don't smell sewers outside, no sewer issues

no flooding

It functions, but charges keep increasing. It appears the city is using the utility fees to fund general fund expenditures. The enterprise funds are for specific purposes, not the general fund. It seems the city administration is collecting a hidden tax on the citizens.

No sewer backups into the home as of yet.

Haven't had an experience to base a rating off of

Really?

None

No issues

I have had no problems

No problems

Have not personally had a problem, however neighbor had roots and debris clogging their sewer.

No backups

Sewer pipes are old and need to be replaced

We've never had any problems

No problems

No issues

They came out promptly when I called bc our sewer was backing up, but then they never actually talked to me or told me they had been out. I had to call again to find out what was happening, even though they were done with their work.

No back up of recent.

It's fine

No problems have ever occurred.

Na

I have never had a sewer problem.

What factors influenced your rating?

No problems

No issues

Never a problem

If I don't have to see my crap again they must be doing a good job

No issues.

Smells really bad sometimes when walking past manholes.

I've never had to think about it, which to me demonstrates that it's excellent!

I've never had a problem.

Expensive

No issue

Cost

Not sure. It's not something I worry about.

Nothing to complain about.

No issues

We have not experienced any problems.

No complaints

No problems

Sewage goes down and doesn't come back up

Don't agree with be charged for sewer based off water usage. Outside city water does not go into sewer

Never had an issue, and never get smells from local sewers or drains

I've never had an issue near my home or in the community.

No problems

Never smell it, never see it.

Inuse the sewer

What factors influenced your rating?

The cost of sewer service has never really been explain to the average citizen.

Cost too high, no storm sewers in our HOA

Works

haven't had any problems with system

No issues

No issues

No complaint

No problems. Monthly cost seems high.

no problems

I haven't had any issues

I have never had a problem with it!

No issues

Have had no problems

Tough to say,

Had flooding twice in the past from city's sewer. Along with neighbors.

It works :)

No problems

It works?

Had no problems

None

I don't know much about the sewer system but it seems to work ok.

I haven't had any problems.

no problems

Everytime you send the big trucks up to my neighborhood I have water blasted out of my toilet and then my sewer backs up and I have to pay to have it cleaned out at the road

What factors influenced your rating?

It goes away

No problems

I haven't had any problems with the sewer system.

Folks responded promptly when we had a sewer issue, but communication is not what it could be. They never actually told us that they came to our house; we had to follow up with them.

Nothing

There's a broken pipe in my neighborhood and it took over a year to get fixed.

No backups yet.

Had one issue a long time ago. City came out and made the repair at the street. Very helpful and friendly.

?

I flush and it's gone.

Every time I open the sewer it stinks in there

cost is too high

There is nearly always a sewer smell around 40th and Palmer on warm days and seems to be worse the hotter it is.

My deceased sister in law informed me of the Condo that was for sale and I looked at it and bought it from the owners.

No backups

No complaints.

No Comment

price

My corner is always backed up and overflowing. It was a bad installation.

No issues with the sewer.

No problems.

No problems whatsoever

It works and have never had any issues

What can I say, it seems to work well

What factors influenced your rating?

We've had no sewer problems.

I poo and it goes away!

No complaints in my neighborhood but know a few areas that frequently smell like sewer.

Never had a problem.

Haven't had a problem

Sewer lines on 45th are finally being replaced

Cost and the smell on south Burch creek hollow

Couldn't find any info about sewer lines map

Sewer service is good albeit slightly expensive.

Waste water goes down the drain.

Haven't had any problems but can't think of what would make this exceptional or above average.

No opinion

No problems

No complaints

Na

No problems

Never see it again lol

its getting too expensive.

Have not had any current issues, but occassionally during hot summers there is sewer smell.

It seems to work.

Hopefully the drain work on 4500 South and Monroe Blvd will result in better storm water removal at the intersection.

Almost no sewer problems

No problems with it.

i haven't had any problems

What factors influenced your rating?

No problems

Have not had any issues.

Have not had any problems.

Never had any issues

Old and outdated

the storm drains are rarely cleared in my area and always backing up into the streets

Havent had any issues

No complaints

I can't smell it so it must be good

I have had no issues with the sewer service

The drains need to be cleared more often.

no back ups

I think there is more the city can do to help residents. Christmas tree pickup, better green waste programs, encourage recycling of glass and other products, rather than be so concerned about the cost of it.

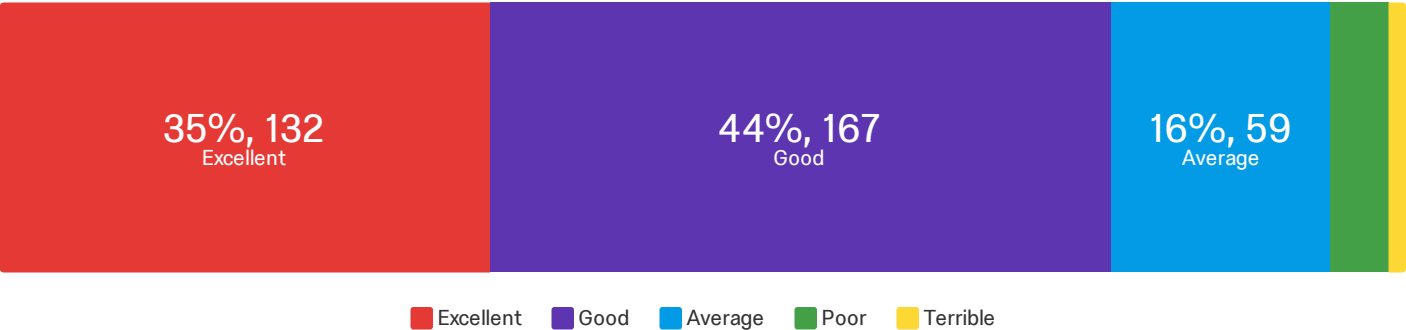
nothing

None

I flush and it's gone.

No problems at all.

Q23 - How would you rate the trash service in South Ogden? (Republic Services)



#	Field	Choice Count	
1	Excellent	34.83%	132
2	Good	44.06%	167
3	Average	15.57%	59
4	Poor	4.22%	16
5	Terrible	1.32%	5
			379

Showing rows 1 - 6 of 6

Q24 - What factors influenced your rating?

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Hide

What factors influenced your rating?

Trash goes bye

Overall good service

sometimes our trash can is found upside upside down.

Great service

Pickup is reliable.

No problems.

No complaints.

The drivers often drop the cans and damage them. They the trash has occasionally been dumped partially on the street (dumpster was not overflowing); and it was left there.

We haven't had any problems, and when we have needed new garbage cans or a repair to one it has been pretty quick. I am disappointed about the recycling situation, but I am aware that is not the city's fault.

They often spill garbage and don't pick it up during trash day

???

It comes really early where we live, and doesn't give me time to make sure that my roommates actually got the trash out.

Have had no issues with trash

Good service

They always pick it up.

Not really anything to complain about except one time they came at a different time than they ever had before causing me to have to take my can across the street.

Cans too small

J

On time. How much is recycle costing us?

I'd like recycle every week

What factors influenced your rating?

Consistent, but don't always get everything out of the can.

Weekly pickups

NONE

My garbage can it's always knocked over.

Is the recycling really being recycled?

Dependable pick ups and prompt trash can repairs on two occasions

Good service. Was excellent in past thanks to friendly drivers that became friends to my little boys watching and waving from the porch.

Always late.

Pickup was as scheduled. No litter around containers after dumping.

Regular service is fine as never had any spills etc.

I put the can out. The truck picks it up and then I put it away. All is good.

The garbage truck crushed my old can.

I have had no problems

No resolution of recycling problem. Paying for service to see cans being dumped into same truck.

Trash cans break much more often than the old ones. The replacement ones are often broken when received.

Speeding what times dates you service us we pay YOU

Miss my bin at least once a month

always there

They seem to do a good job, interactions I have had with them have always been positive.

Mostly on time, unless delayed by weather.

Very timely service

They pick up trash fine, but recycling seems to be hit or miss. They missed my recycle bin 2 weeks in a row and I removed everything in it to ensure everything was recyclable. If you don't pick up one at least leave a reason why so person can know for future

I have heard rumors of how much is not being recycled. I am an avid believer in recycling. We need to spread the word of what can be recycled, even if it is a list of only 2 or 3 things that can be in that trash can. Every little bit makes a difference.

What factors influenced your rating?

They are very late on regular trash day pickup. My trash can was not even picked up and it was in the street in the morning way before they come out to my neighborhood for collection. I had to make a call to South Ogden for a return to come back.

Would have been "excellent" except for the loss of recycling. On time. Not messy.

Recycling

I don't know where my trash goes or how its recycled and how materials are disposed off.

Recycling should be weekly

No issues

Ten or fifteen years ago, we used to receive much larger trash bins to put out for pickup. What trimming we used to get done in one or two weeks, we now have to plan to do over one or two months due to a decrease in trash can sizes.

i dont get city trash service

trash is always picked up on time and when a can needs repair it is done in a timely manner

Communication when they would and would not be picking up regarding holidays was not well done, or done at all. They sometimes do not pick up until the afternoon either

Timely pickup and good overall service.

Reliability - sticking to a pre-published schedule; promptness in replacing damaged cans; rarity of spillage/mess due to pick up.

They collection service missed me on the recycle can once.

Service was skipped once a few weeks ago

They show up regularly.

always on time and never makes a mess

No problems so far.

They destroy the cans. Also, there is a recycling fee even if I don't have a recycling can. Not to mention, very limited things are accepted for recycling.

Trash pickup is prompt and done cleanly; damaged cans are quickly replaced.

No issues

Never had issues.

May take several days to get a container replaced.

They are pretty good to respond if you ever call with a problem.

What factors influenced your rating?

It would be nice if there was large item pick up.

Broken, knocked over. They have gotten better. I haven't had a broken can for 6 months, so I am grateful.

They're efficient and responsive.

They break the branches on my tree every time they empty my can!!!!

Replaced my damage the garbage can in a timely manner

I have no problems with that service.

have no reason to complain

No problems.

Unpredictable times for pick up. Don't cooperate if extra garbage bags need to be thrown in

Always been good

Would like glass to be recycled, like the calendar showing the recycling dates in the newsletter.

Always pick up trash. Brought me a new can when I asked for a different one.

Consistent service

service is good all the time

They pick it up.

No problems

They have forgotten my trash a time or two

1. They replaced an old, broken trashcan in less than one month. 2. Could S. O. have a quarterly or biannual electronics drop-off site? The county charges about \$30 to take a microwave, which is okay, but it is an inconvenience to go there. (It took about 45 minutes once, but they tell have a faster line for those paying in cash. I am sure many of these microwaves end up in the landfill, which is why a local collection site would be wonderful!

No issues with trash

generally on time

Pickup is timely and on schedule. Price of garbage service seems to include a surcharge with the city appropriating excess charges from the enterprise fund to fund general fund expenditures, i.e. a hidden tax.

You put your trash out they pick it up.

The garbage truck destroys the cans

What factors influenced your rating?

When lifting my can to dump, they spill garbage and leave it.

I wish our recycling program was more comprehensive.

No issues

They take a long time to repair/replace garbage cans.

They do a great job, but their trucks have leaked a lot of oil a few times. Have actually contacted them to power wash the road and they have.

Came when scheduled

Garbage is often spilled on the ground while dumping. Garbage cans are not completely emptied.

Our trash bin was pretty damaged when dumping. Would love if they started recycling glass

No problems

Good portion of the time can is not completely empty, or trash is left behind in street/yard

They do the job but since folks regularly over fill their trash cans, trash gets spilled every week and just left in the road.

They missed me once this summer.

I wish the recycling came weekly

No problems

You never know what time of day they're going to pick up or which container.

Recycling is not needed but what IS needed is a program that will pick up big items and Christmas trees.

Recycling program.

No problems

Inconsistent times for pick up, uncooperative if requesting extra bags can be thrown on truck

Regular and dependable

always timely

Pick up times are always different but no problem and happy with service

They have been known to be rude when they empty the trash can and dump trash on the ground.

Always quick to repair bins

What factors influenced your rating?

Always pick up

We had two black garbage cans that broke over the course of time. I called to get replaced and I had two tiny gray cans delivered. They are half the size.

They do a great job and I'm thankful for them

Expensive

There is often trash on the street after they collect and our can got broken.

Always on time!

Dependability.

Good. Only problem was they complained about where I put my garbage cans.

I'm very happy we have recycling. I wish it were weekly because we recycle more than we throw things away.

Timely pickup. Replacement of Can is easy when needed.

Very nice drivers, consistently pickup without issues. They are careful to watch for the kids going to school.

Don't use SOGden use private

The trash is picked up when it should be, and there isn't any trash blowing around.

There needs to be a better recycling service.

Cans left tipped over far too often

As I described in my earlier comment.

We needed a new can and got one in just a few days. Trash is consistently picked up. I like the recycling program.

They show up like clockwork.

It takes the trash away

Well they come every week and they empty the containers the only thing that I find there's a problem is that sometimes things fall back out of the container on to the road and instead of stopping to pick those things up they leave them to fly over the neighborhood as the wind comes up

Reliable, though sometimes drivers emptying cans spill contents on roads.

Too much loose trash on pick-up day, trash cans in poor condition - need more frequent replacement cycle

They haven't missed picking it up

What factors influenced your rating?

No issues

Schedules are often inaccurate, slow response in replacing damaged cans. Unpredictable pickup times

Comes a bit early for me sometimes, but otherwise friendly

trash is picked up on a regular basis, and when I needed a repair to the trashcan, it was done so very quickly and efficiently.

The garbage can is always left in the middle of the road or driveway. Often spills trash into the road and doesn't make an effort to clean it up.

Always picked up, almost never a mess

They're always picking up first thing in the morning.

No problems

They mostly provide great service

There isn't good communication as to what they will recycle and conflicting information.

We need glass and compost recycling..willing to pay for it

No Problems

Sometimes after they dump the trash can it gets pushed into my driveway

They come at random times. They don't clean up if they drop anything. Cans are TOO small. Please put this one out to bid. They're terrible.

Reliable. We needed a new trash can and they quickly brought it.

Good schedule, no interruptions

Same as any other jurisdiction.

Feel like my can is always broken

The driver in our neighborhood breaks the cans spills trash all over doesn't pick it up just drives off I have complained but nothing has been done and it has been going on for months

Reliable

No problems

They do the job and always wave and smile

Very dependable. When a trash can is damaged they quickly provide a replacement. Don't find trash that fell out on the street,

The trash gets picked up on time all the time and I had a problem with my garbage can and it was replaced quickly.

What factors influenced your rating?

Mostly very reliable

Always picked up.

Frequent broken cans

?

My trash is picked up.

The people of South Ogden leave the highest quality trash on the side of the road. Whenever I need something I look through their trash. I love the trash service in South Ogden.

cost

Never really had an issue with them, had my can replaced a few years ago. It went very well.

It took several months to get a broken garbage can replaced. There is always loose garbage on the ground after garbage pick-up.

Living here.

Garbage pick up man accused the entire side of our street that we didn't get our cans out before 6. He clearly forgot to do one side of the street. I didn't appreciate the accusation and called the company's customer service.

It always gets done

Timely

They garbage truck has broken two of our garbages in the last 6 months and spilled garbage on the road several times.

They keep breaking the garbage cans

No issues with garbage service.

Mostly reliable... sometimes it is a bit unpredictable when the pickups will occur. I guess that is understandable.

its picked up...

I have had my house skipped a couple of times. But they remedied it quickly when I let somebody know about it.

Always on time and respectful of trash cans before and after collection.

Issues with being able to talk to an actual person who oversees the trash service for our city, misunderstandings between the Ogden office and our city specific regulations,

Always pick up each week at or near a predictable time

Their drives tend to be pricks, but come on, they have to drive a garbage truck.

What factors influenced your rating?

No complaints

Curbside recycling is so welcome. I am so sad that many people abuse the rules.

Nothing I could think of period

Recycle isn't taking as many things do does it still have value and should it be mandatory or should it be voluntary?

Have a video of the recycling truck picked up BOTH trash and recycling in same run. What a fraud.

Most of the time it is good, but, every once in a while pickup is at odd hours or not consistent and it would be nice to have some consistency in pickup times. Also, there have been several times I have had to get my can from halfway to my neighbors house since it got carried that far before being put back on the ground.

Wish there was better curbside recycling

Recycling schedule is easy to find and pick up is consistent.

Late, not picking up my trash can

No opinion

No problems

Na

Good to work with on replacement cans. Love that so. Ogden still offers recycling.

Consistently gets picked up

Consistent and diligent workers

I have never had a problem with pickup, that wasn't taken care if.

They are on time but sometimes seem to beat the cans up a bit.

Extra effort by company during road construction in the area.

Need to eliminate the recycling program. Way too restrictive for the cost. Would also like to have the city pick up large items at the curb like refrigerators, washers, etc.. Had this in Texas and it was wonderful.

Never misses trash day

Sometimes garbage cans are not emptied completely.

Always there when due.

We requested for a new recycling bin and it didn't come when we were told so we called in and it was taken care of the second time.

What factors influenced your rating?

I'm happy with the service, but would like to see green waste cans be added in the future if feasible.

Had to call at least 3 times to get garbage picked up after missed our street

Reliable.

Wish recycling came weekly and wasn't so expensive

Expensive

it always gets picked up

It gets picked up

Not the best , late in there service

They pick it up and it's not strong all over the road must be good

We must be at the end of the route (Main Point Blvd) because our trash is often not picked up close to or after 5PM on garbage day and fairly often they do not come until the next day. I am disappointed in the lack of weekly pickup of recyclables. Ogden offers weekly pickup. I end up throwing away many recyclables as my can is full well before the two week pickup. I am also surprised there is not a green waste curbside pickup or at least a spot in the city to drop them off or pick up compost.

service is good

pickup, recycling program, etc.

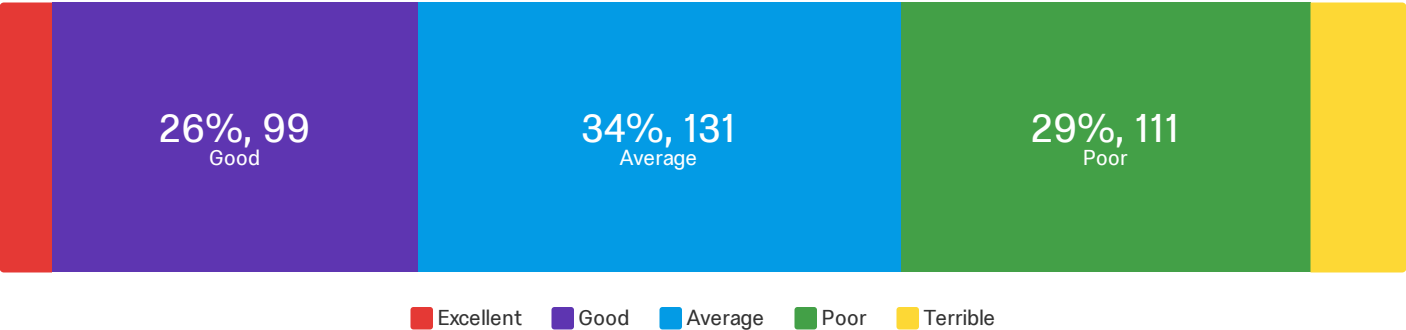
My trashed got picked up

They pick it up every week

Comes every week

reliable.

Q25 - How would you rate the quality of the streets in South Ogden?



#	Field	Choice Count	
1	Excellent	3.67%	14
2	Good	25.98%	99
3	Average	34.38%	131
4	Poor	29.13%	111
5	Terrible	6.82%	26
			381

Showing rows 1 - 6 of 6

Q26 - What factors influenced your rating?

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What factors influenced your rating?

Streets have been in disrepair but trending better.

Some needed repaving has been done and some still need to be finished.

Some areas could still use improvement

If you have driven much in South Ogden you would know why.

Still a lot of potholes near Glassman park.

When I purchased my home there was a street light on the power pole in my front yard . The light went out. I called the power co. They informed me that South Ogden City maintained the street lights. I called South Ogden City to report the outage. They were unable to repair the light. The solution determined by the City was to remove the light!!! No street lights on Porter Ave. I wonder if this was a traffic light if the solution would be the same. Remove it instead of replacing it??

Personal observation of quality (potholes, etc.).

too many streets in older part of the city too bumpy and bad looking

Roads are horrible.

Many roads are in disrepair. I live near the intersection of 89 and skyline drive. Newly constructed multi family units and businesses near this area flood the intersection during certain times of the day and create major traffic jams. The roads in this area are ineffective and insufficient for the amount of vehicles.

We have lived in the South Ogden City for 6 years and have noticed roads that need much attention get overlooked, while roads that appear to be in good condition have resurfacing done. Not sure what the rationale is for these decisions.

There are lots of streets in need of repair or expansion. We have a huge new development in our area and nothing has been done to handle the increase of traffic on the small road it was built on, even though it connects to one of the main ways into our area (Wasatch connecting to Skyline). However, there was a huge expansion of Skyline North of Eastwood which just goes up to the mansions on the hill. The whole situation feels like the city is very influenced by the people with money to the exclusion of those of us with less.

The streets they've done work on are great but the roads that need work REALLY need work

Now that 40th is done

Some are good, some are bad.

For a while now so many side streets are so bad coming home from work I don't dare drive due to damaging my car

So many pot holes on Eastwood, and 5700 S by the Starbucks.

The way they are kept

What factors influenced your rating?

Residential roads around my neighborhood could use repaving.

Roads falling apart. In the winter it may be 12 hours before a plow comes down our street for the first time.

Potholes everywhere I drive.

Some streets are pretty rouy. 40th Street is beautiful but difficult to navigate.

Pot holes are a pain. I know they are bound to happen but would like to see them addressed sooner.

I run almost every day. There are streets that are so broken up and then repaired and then repair failed, that they are actually hard to run on. ex. 41st street Adams to Monroe, Jefferson from 4500 to Lavina, Vista

Need to help the little guy more!

Some neighborhood roads seem to get forgotten, and are very rough. However, all main thoroughfares are smooth and kept nice.

I already covered it in an earlier screen.

Streets behind boy scout center still need attention

My neighborhood gets riddled with potholes year round and they don't get repaired in a timely manner.

My road is terrible. I see roads in great condition that were just done last year get redone before ours gets attention. It's ridiculous. People live on the side streets too. And with no sidewalks, it's extra important for the roads to be in good shape.

Cracked and potholed roads throughout the city.

so many tar snakes and pot holes

Many pot holes.

Tons of potholes!

We just recently experienced a new road paving in front of our home on Edgewood Drive

Ridgeline Circle close to my home

Some streets need resurfacing, but I recognize budgetary constraints.

Roads that need to be fixed aren't and while others are that don't need to be.

Several roads need attention

They're improving drastically

Generally ok until the potholes occur & take a while to fill in.

What factors influenced your rating?

They are finally getting better since they just got done but it took forever

Need to fix the pot holes. On 37th street. So vote for more money to fix them.

Some are new and travel well, others are needing maintenance and repaving.

They are in need of some attention

A lot of work is being done but poor quality materials and poorly trained snow plow drivers mean the work does not last and more tax dollars are being poured into it.

There are several in need of repair near my home

Too many potholes

Neighborhood roads are often crumbling and full of potholes

Do your job

Pothole repair seems to be only when the holes are very large

Really? What do you think?

very bumpy, too much patch work, residential roads should be re-paved

many streets are in need of resurfacing

There's some areas that need to be addressed

my street looks like trash and is falling apart, can't get streets to call me back.

They were terrible, I'm seeing great improvement. Still needs a bit more work done.

Streets such as South Ridgeline and Skyline are so bad it's like four wheeling to drive on.

See comments section

They just repaved the street near my house. The places I visit all seem to have nice streets

Streets in the housing areas near and around Glassman need to be redone. The pot holes get bad in the winter.

streets are filled with pot holes, uneven repair, narrow lanes and congestion that is getting worse due to the high density multi dwellings, speed limits need to be looked at in residential areas, speed is ratcheting up.

Comparison to nearby cities.

Some roads are kept in great condition while others are neglected

What factors influenced your rating?

Some resurvicving recently done. With new toad fee they should be better. Take too long on doing job.

Lots of potholes

The lane markings sometimes are non existent.

Side street have lots of potholes, spot filling only lasts a few weeks

Minor pot holes

37th street is terrible, to many pot holes, streets are to narrow, blockage of Nordin ave to turn left on to 40th

Often, there is gravel on turns where I ride my motorcycle. Often, there needs to be work done also on our street so I don't hit a pothole while on the motorcycle. It seems this gets done after a bit of a wait once potholes appear.

some streets like ogden avenue and 37th are very neglected

roads are not great but are currently being improved

Wow, the side streets are in need of repair!

Snow plows do not do anything except make conditions worse. Roads are sometimes covered in snow for multiple days at a time. Roads are cracked and bumpy as well

Lots of pothole or damaged surfaces.

I live near 39th and Adams and all the streets around me are awful. The city council has said they will be fixed but I haven't seen any work being done so who knows if they will get fixed anytime soon.

Road on Jefferson between 37th and 38th? Was horriffic

Adequacy of snow plowing; prioritizing of busiest avenues for plowing and upgrading; pothole repair.

I drive 6100 and Ridgeline very frequently. I have to dodge pot holes and fissures in the surface, which can out me in a hazardous situation.

Residential streets in my area are in dire need of resurfacing

You did a good job of redoing 40th street but the neighborhood streets are falling apart. You did some sloppy patching but that now is deteriorating and with the weather conditions now I guess we will have to put up with the bumps all winter.

when different things need to be dug up it takes a long time to patch and then the patch jobs are not good

Lots of non main side roads in disrepair, potholes and or failed sealant.

The roads in my area are so bumpy I fear damage to my vehicles.

Please look at my comment on previous question.

Ridgeline Drive/6092 S is horrible to drive. It's very rough.

What factors influenced your rating?

Not all are, but many are in disrepair and have been so for years.

Our neighborhood's roads are very poor. (Brier Pointe)

Needs repair and updating.

There are a few that need attention but nothing major.

Repairs need to be done on streets that have sinking dips. 40th and Madison in a nightmare with traffic going North from Madison, Blocking traffic by neighbors, and illegal parking by residents that use the barriers as places to park.

All the potholes.

Not good not bad. I feel like it is getting better.

Gutters are cluttered and should be swept more than once per year. Most roads need cracks filled, and topped. Potholes are allowed to reach canyon size before anything is done. The maintenance schedule appears to be none existent in the last 10 years. Who's in charge? What happened to CDGB monies for upkeep? Where is Council that should be lobbying for these funds?

Good but not great. I am seeing more improved Rhodes and would like to continue to see improved Rhodes

The roads near my home on Ridgeline Drive are in bad shape

potholes in the neighborhoods, no upkeep on the roads

Streets could be better. But it all costs money and takes time.

Strange road changes along 40th and Madison, many streets needing repair

Depends on where you live. We are on 4300 South and they are great!

Madison's a good example

The roads have to be in very poor condition before they are repaired. Some of the roads have been repaired but not the connecting intersections.

Some roads are very bumpy.

Poor mainlanders, pot holes , cracks in road

potholes are a big issue, and also cement cracking near driveways, etc...

The city is now getting around to taking care of the pot holes

My street is a nightmare.

Some could use work but the main ones seem fine

There are some roads that need a lot of work on (potholes etc)

What factors influenced your rating?

Many have been recently repaved or resurfaced and the work has been done well and in a timely fashion. While many streets still need repairs, the amount of streets done this year has been really nice.

roads need attention

Smooth, no holes, signals are clear

pot holes and lack of repair

Ridgeline Dr is bad and i drive it daily

It appears maintenance has been deferred for many years. Our street needs cracks sealed with tar to prevent further frost caused breakup of the asphalt base. It has been at least 17 years since any annual maintenance has been performed on our street.

Wide streets are a plus. Surface in some locations could use an update.

Getting better around my neighborhood. Seems like the city is trying to get on top of the roads that need to be worked on.

We now have to pay a road fee every month and I've seen NO improvement in the streets. The street in front of my house is deteriorating still and when I called for patching, they did some cold mix asphalt and it fell apart in a month - poor quality

You recently skim coated streets that haven't had major upgrades in the 25+ years I've lived here.

The streets are in good repair and I've noticed the city council prioritizing streets

As I mentioned before the potholes are terrible. The patches don't work they come out when the snowplows hit them. Then the holes get bigger and the problem continues. I understand that it is a huge money issue. But the roads need to be stripped and redone. Then maybe maintained the way they are in the terrace. They seem to keep there roads relatively pothole free.

some streets are in need of resurfacing and recent changes to adams and 40th by city hall/police station has created traffic issues. traffic backs up now due to no right hand turn lane to go south on Adams.

Lots of pot holes, lots of repairs needed for a variety of reasons.

Enjoying the new 40th road. Some roads in neighborhoods are taking a very long time .

pot holes filled every few years.

Too many potholes and surfaces that need to be resurfaced. Trying to seal cracks is not effective

Many more streets need attention in the City - I recognize that money is a factor but that is what influenced my rating

Our neighborhood has a lot of potholes which do get fixed. The fix never only seems to last a season

Our neighborhood around 850 east (south of 89) and the streets that come off of that main road, could use some work.

Deteriorating streets, multiple need resurfaced, some that did not need resurfaced did get Resurfaced, but did not address terrible roads

The number of times I have to realign our tires every year.

What factors influenced your rating?

All the pot holes and cracks. Even newer streets are in bad shape. I have to drive very defensively leaving my neighborhood.

Pretty good except the road in front of my house. It has a lot of past repairs and holes. I run and it's dangerous to run on the side of the road

Too many pot holes and too much debris on sides of road.

The street I live on and streets I typically drive on are in poor condition.

There are a lot of streets that need repair

Many need repair.

Streets are falling apart!

Many rough and patched roads

Potholes

potholes, lack of lighting

Older streets need maintenance

Very rough. Lots of holes and cracks. the road construction workers take over two months to do a small area.

There is a lot of aging streets in our town. However I don't think streets have to be perfect as long as they are safe

Really? Poor roads meaning pot holes, cracks poor = poor. For a multi billion dollar company like quantities you'd think that was self explanatory

There are quite a few roads that could be improved.

Takes a long time to get pot holes repaired.

Potholes everywhere. The roads they have fixed are nice but there are so many more with issues

There are some streets that are great, and some that are just full of potholes

The street to my house got paved to the LDS ward...and the rest of it is horrible! Driving it feels like we are 4-wheeling because so many holes and cracks have been patched up. The City should be embarrassed by that decision- it's pretty obvious what they did and why.

Too many street potholes and cracks. I notice the same streets are repaved and others neglected even though we now pay a road tax with utility.

On the street parking is an issue on our street.

There are definitely some streets that need work

They are improving the roads, but it is going to take a long time!

They need a little love

What factors influenced your rating?

Some get rough at times, but they get repaired.

They are slowly getting better. They were poor. Still a long way to go.

I recognize the city has been making more efforts, I would like to see them continue improving roads, but also roadside beautification would be great. I don't mind paying a little more to have a beautiful city.

Many streets need repair and some have been taken care of well.

Most are good

Very few problems

Streets are kept up and they are always working on some street.

There are too many roads in disrepair and not enough bike lanes.

Average condition

Streets, especially behind the Walmart around skyline need work, bad patches and potholes make it hard to ride my motorcycle

Had an issue in my neighborhood that damaged my car in the spring but wasn't realized until later. I didn't call in the road damage but the road was repaired shortly after the incident.

We live on Madison. We lost our ability to go out on 40th St. Madison is poorly maintained.

Ben Lomond Ave around 875 E is a disaster. I have to drive over it every day and it just keeps getting worse. Some of the other streets in the neighborhood aren't doing that great, either. Besides that, I like what you're doing to Harrison at 89, and other projects to widen and improve major traffic areas.

NA

I have potholes on my street that could swallow up a car . No clear answer to when streets will be done it's a wait and see item

some areas seem to get more repaving then others...

Pot holes, uneven surfaces

Driving on them

Lots of potholes in my area

A lot of potholes or other poor road conditions.

Many of the roads in the neighborhoods surrounding 36th street are riddled with potholes and rifts.

some streets are in poor condition

No major complaints

What factors influenced your rating?

Driving on them

Sometimes question the priority choices

Areas of new street and of fairly poor areas as well.

Pot holes

Some streets need attention, however there has been some work done lately.

The, uh, poor condition of the roads.

Slow to do & complete projects in my area

the road by fresh market is a little crowded at the moment

A more frequent street sweeper would be great, especially when kids are playing games and riding bikes.

I can see that much work is being done, but it feels behind and many streets just get minimal fixing to last a bit longer

Everywhere in Utah has bad streets, it's because of the weather and the plowing each year. Plus, I know roads are getting done each year.

Many streets need repaving

Streets are generally good.

Streets are filled with holes, we live on a street that has been tore up and been working on since June and it is now the middle of October. Also the trash in gutters

Lots of bumps but I feel like that slows down skateboards so it's cool to not pave them

Too many pot holes

A lot of pot holes even after increasing for road repair.

There are way to many pot holes in the road

Drive around

We live on Madison Ave and roads are not good. Also, we are not able to exit onto 40th.

Potholes on nearly every residential street!

Road conditions are inconsistent depending on location. Some are in need of repair, others are pristine.

Poor maintenance. Getting better, but very sporadic. Even when maintenance is being performed it gets done poorly and scheduling it l'll-timed.

You seem to always fix 40th street (the main one) but not always the side streets. I would hope you focus on those more.

What factors influenced your rating?

Plenty of potholes year round, the curb and gutters are in disrepair. When the city finally does address some of the worst streets, all they do is a band-aid approach with a resurface that will more than likely only last about 3 to 5 years.

We have several severe holes in our roads.

Poor road quality on many streets.

I only see the same three roads being fixed - one of which seems like it's been resurfaced every year or year and a half (1050 to 5700) where our neighborhood just gets tar in the cracks and multiple gutter issues.

Some roads are terrible others are good or ok

They waited until they were in terrible condition until doing anything about them

Many areas in need of serious repair

Way too many potholes and patched up roads.

We need more sidewalks and fewer potholes.

There are streets in my neighborhood that need to be repaired,

All the streets are destroyed!

Some are good, some are being resurfaced and some are bad and need to be resurfaced

Thank you for making several repairs this summer. Still have many streets left to work on.

It seems that there are only a few streets that get repaired while others are in very poor condition. Inconsistency in projects. Poor communication regarding street repairs

To many patches

Some are new and improved. Some are beat up. But that's how they are EVERYWHERE. Thanks for paving mine.

Potholes everywhere

roads have cracks in them soon after resurfacing. We need to investigate better surface materials.

I absolutely hate the gravel that you put on top of a perfectly paved road. I know it is supposed to help it last longer, but it makes a complete mess that lasts for years. It looks ugly and gravel gets in our lawns and all over the streets and chips your windows, etc. Keep it out of my neighborhood!

Potholes and dips galore.

Roads are pretty decent for Utah

My family drives here and enjoy driving in the area.

Some potholes.

What factors influenced your rating?

Pot holes and seams.

They have been big improvements. Still more to do.

I think that's pretty obvious

Compared to other cities.

Need More lighting

Please look at condition of Ridgeline Dr

The street we live on is in dire need of repair and it has been that way for some time

Some of the roads seem to be deteriorating.

Because in the past, I would have rated them poor. Streets are improving.

Be better if the PD kept the semis off the residential streets

The streets are good overall, but my street feels like I'm driving on the Bumpiest road in South Ogden. Skyline Drive near The Falls apartment complex

They seem to be kept well, although there are a few holes, that get patched every few months but are potholes again and it takes a couple more months to get them repaired again.

The fact that a lot of the neighborhood roads are not well maintained, some haven't seen maintenance beyond hole patching for 15+ years- another citizen who spoke at a city council meeting

Everywhere you drive and look , Chuck holes and rough roads, never seen it so bad.

The larger roads are mostly good, but some of the smaller neighborhood roads need more than just patching year after year.

There should not be a road fee on the monthly utility bill.

Pot holes, no sidewalks, lack of bike lanes, ADA curbs and gutters

Street maintenance (sweepers, repairs) have a lot of room for improvement. I know this is a hard task that has constant need, but there are so many poor roads in South Ogden...potholes, rough road, bad repairs...and the repair teams don't clean up after repairs well at all. Gutters full of gravel and dirt.

Our neighborhood has terrible roads, we called, potholes get filled occasionally it the true problem is never taken care of

Got some pot holes

My neighborhood is an HOA that actually takes care of its own roads. We would really like to see speed limits along Washington Blvd and Harrison Blvd reduced. The noise is awful.

Just drive around I've seen more potholes then I've seen for years.

What factors influenced your rating?

Neighborhood roads are in rough shape

Many pot holes, I know it's expensive so we are patient

POTHLES everywhere

many in poor repair.

At times. some roads deteriorate too far before a repair is made but I realize there's only so much money to go around.

It is getting better, but there are some places that are still in disrepair. There is a spot on the east side of Cedar lane at about 5900 south that is starting to crumble and it is going to turn into a bunch of potholes in not too long of time frame.

Potholes. Cracks.

Pot holes are filled quickly and striping is consistent.

Seriously???

All the roads. Madison. Glassman. Edgewood.

Some streets are a little worn.

We get tons of pot holes every winter in my neighborhood

No provlems

Better be they cost a lot

Driving on them.

On Crestwood drive near the church there are some pot holes that need to be fixed. But it's much better and they are good

This relates to infrastructure comment. Poorer neighborhoods deserve good streets.

Some potholes in the older part of town keep reoccurring.

Aging roads that require attention. Only so much money to maintain them.

For paying a monthly road fee there are several streets that cause my vehicles traction control to "freak out" thinking I'm on an unmaintained trail road due to the condition of the roads. Primarily streets north of 40th and in between Washington and Harrison.

Occasional potholes

Potholes, cracks and more band-aids on potholes and cracks.

Some potholes, but no more than other cities

What factors influenced your rating?

I also previously commented on this matter. Streets have potholes that are sometimes patched, and one of the streets off of Monroe has been under construction all summer long.

There is some room for improvement in this area.

Some streets are good while others are terrible

Drive in front of Treeo and you should understand. \$62.52 a year for "road fees" and it's certainly not helping the tires of my car.

I'd say average to poor. I do feel road improvements are starting to be made but feel they were neglected in the past and now it will take time to get them caught up.

Appears a lot of money has been spent to maintain the roads on a regular basis.

The streets are full of potholes between 36th and 42nd east of Washington Blvd.

Ok but we need center lines marked on streets especially by athletic club and why has the 500 feet of road by the rehab center been redone 5 times but nothing else

South Ogden streets run the gamut from excellent to lousy.

My street and many others in neighborhoods look like trash. They need resurfacing. Not just a coat of loose gravel or the tar lines.

Potholes

Most of the streets in South Ogden were let go for so many years. I think this was due to poor planning and budgeting. Progress has been made in the last two years, but there is still a long way to go

Lots of rough spots and potholes on the streets in my neighborhood

Some are good and I see them getting resurfaced and some look bad

Some are need to be resurfaced

Are used to be a construction superintendent and I've called and the public works director and he's got right on things that I've seen that were wrong like sidewalks raised up and roads that were uneven like going up 40th St. and they seem to fix them as fast as they can really impressed with them

Generally I find that the surfacing is good, but the layout and super wide nature is the result of poor city planning and leads to the lack of neighborhood feel, connectivity, and I am confident results in a massive (and necessary) burden for tax payers and the City to pay for and maintain each year. The required street widths should be substantially reduced. Street maintenance is needlessly way to large of a portion of the City budget. Bike lanes and so many other amenities should be included where we already have massive right-of-ways. The City also generally lacks street trees in far too many park strips.

Only rich areas get improvement. Can't read your map. I live around 850 East and vista drive

I wanna know why you tore up 40th again, after you paved it. It was BRAND NEW! Thanks for wasting my \$

checkerboard repairs on Edgewood Dr for example why not do the entire length?

Lots of holes, etc.

What factors influenced your rating?

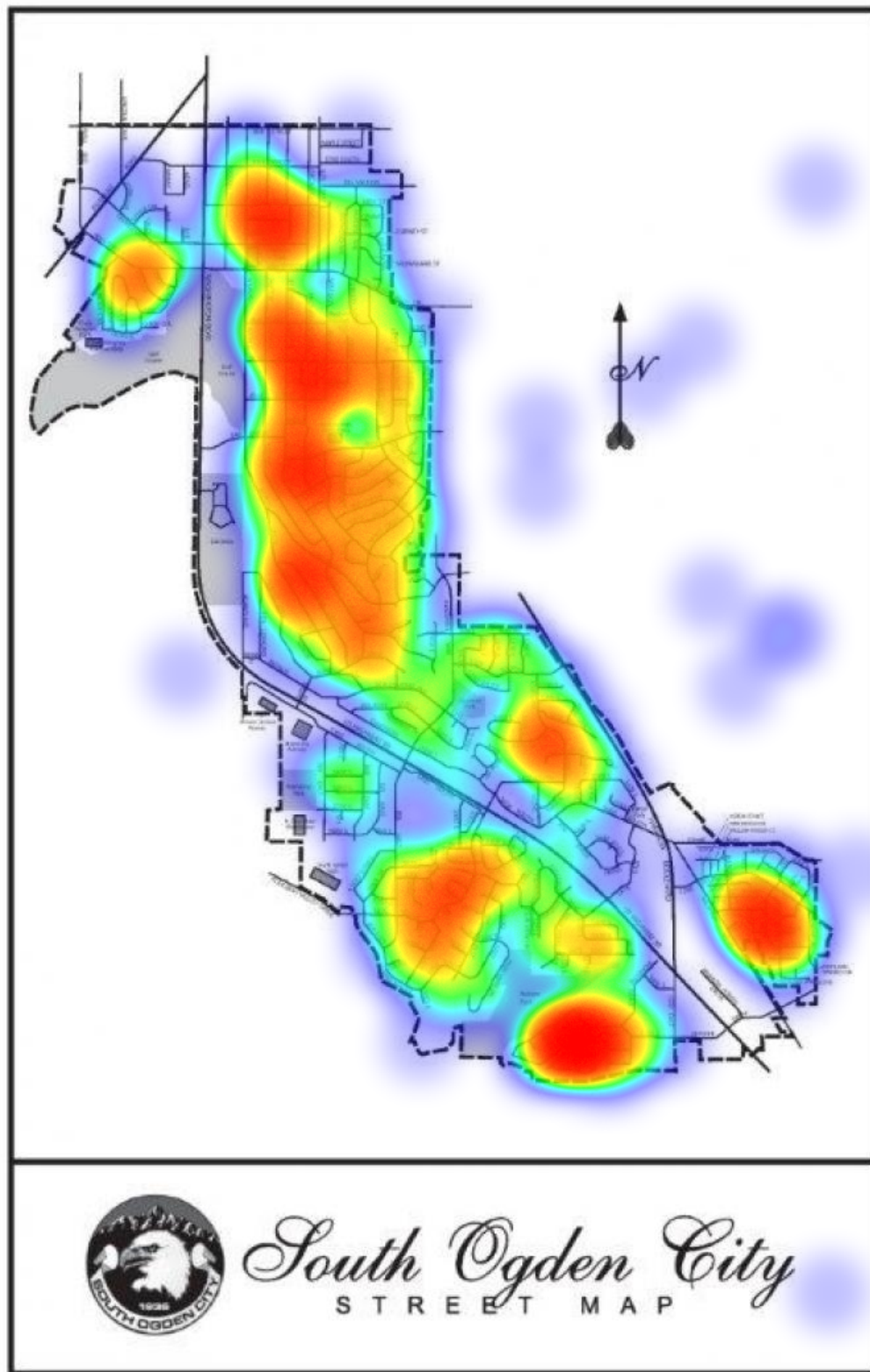
A lot of roads need repaired and the ones that were repaired were not done right in the first place

Pot hole. Need all the roads repaired

Still have pot holes on the roads I drive.

Too many streets with multiple patches over patches.

Q39 - Click on the map region which contains the location of your home.



Q29 - In the future, would you be willing to complete additional surveys for South Ogden?

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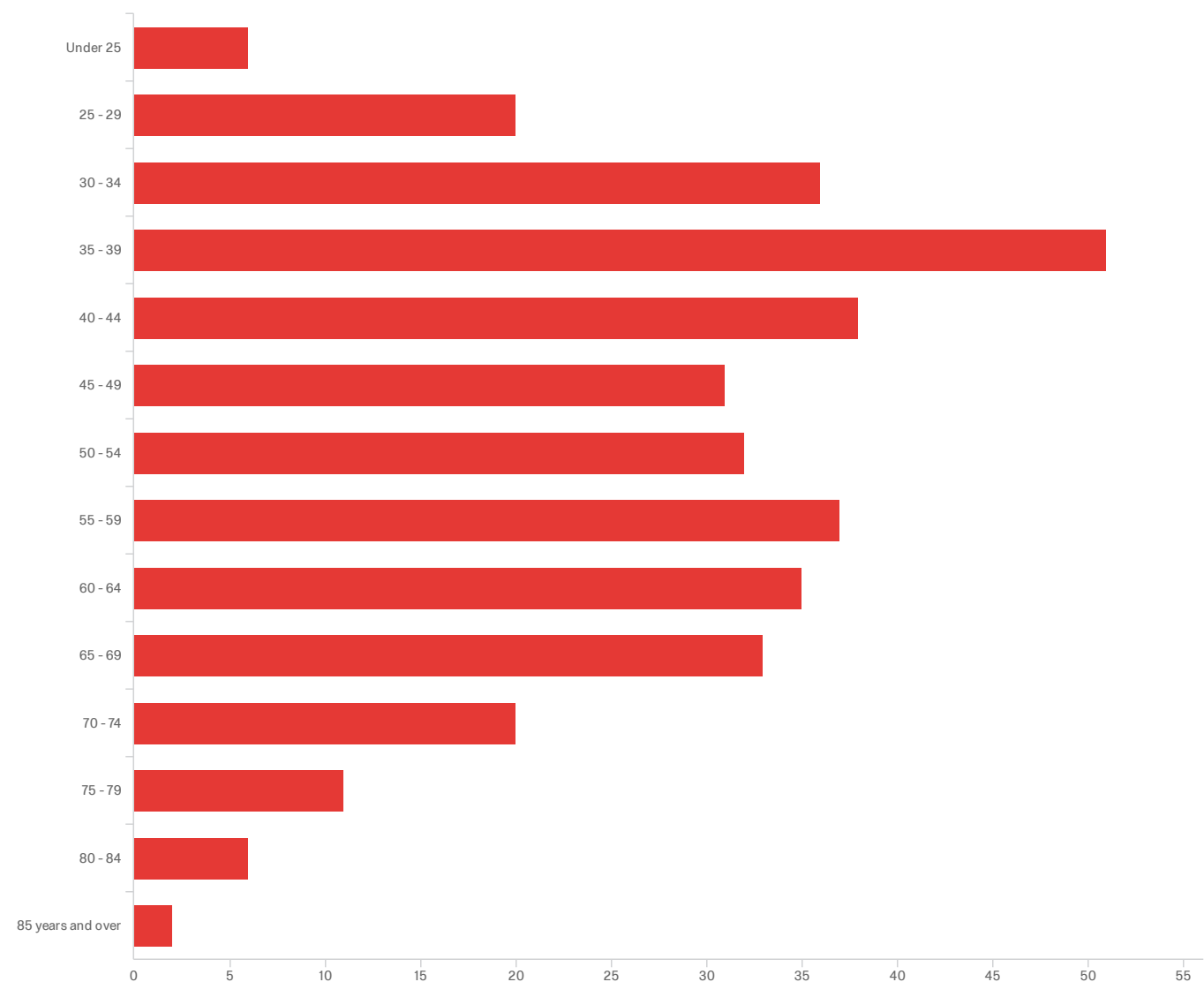
[View](#)

Q30 - Please add your information below

This page will not appear in public reports and will be deselected by default in report exports.

[View](#)

Q26 - What is your age



#	Field	Choice Count
1	Under 25	1.68% 6
2	25 - 29	5.59% 20
3	30 - 34	10.06% 36

#	Field	Choice Count	
4	35 - 39	14.25%	51
5	40 - 44	10.61%	38
6	45 - 49	8.66%	31
7	50 - 54	8.94%	32
8	55 - 59	10.34%	37
9	60 - 64	9.78%	35
10	65 - 69	9.22%	33
11	70 - 74	5.59%	20
12	75 - 79	3.07%	11
13	80 - 84	1.68%	6
14	85 years and over	0.56%	2

358

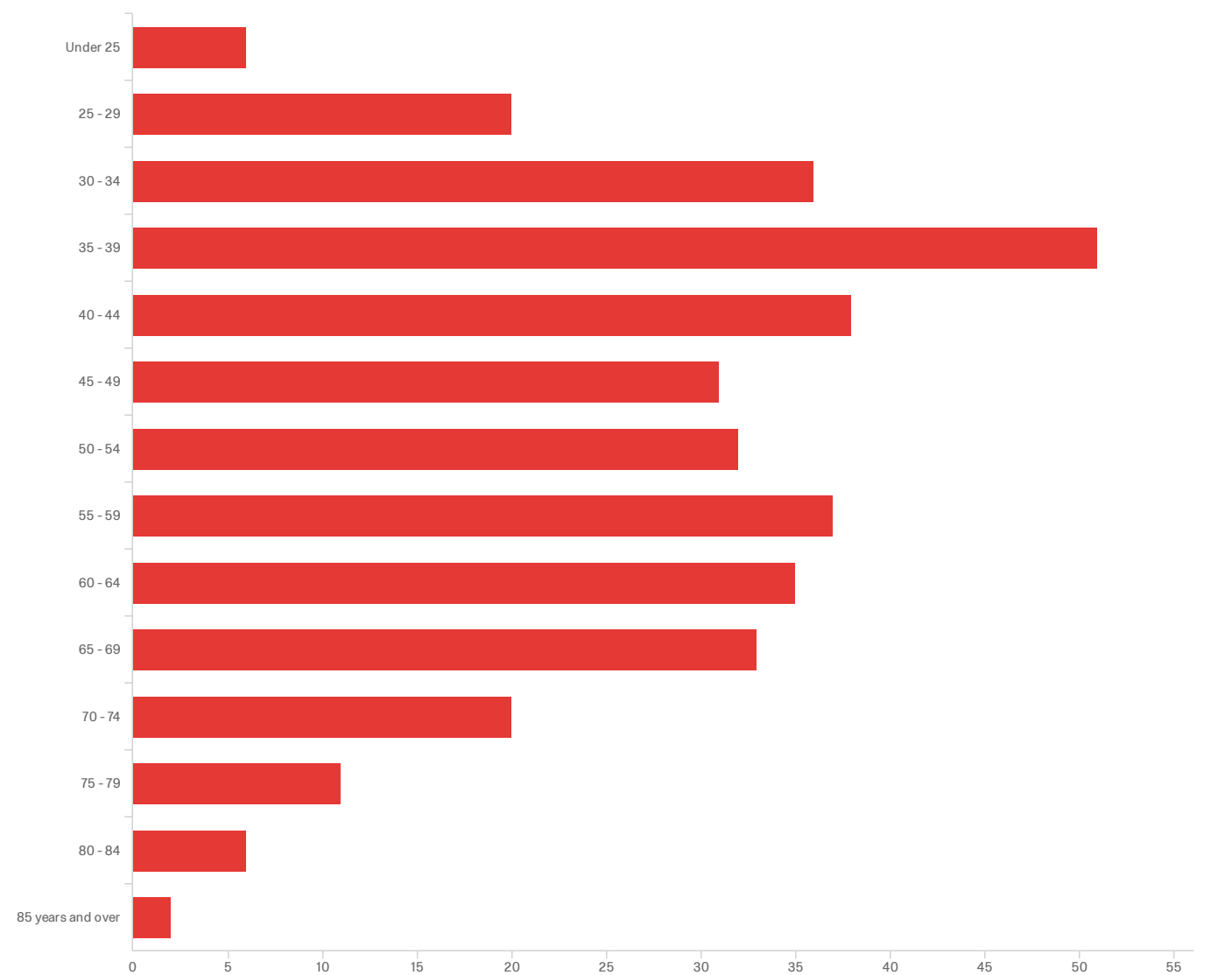
Showing rows 1 - 15 of 15

Q30 - Please add your information below

This page will not appear in public reports and will be deselected by default in report exports.

View

Q26 - What is your age



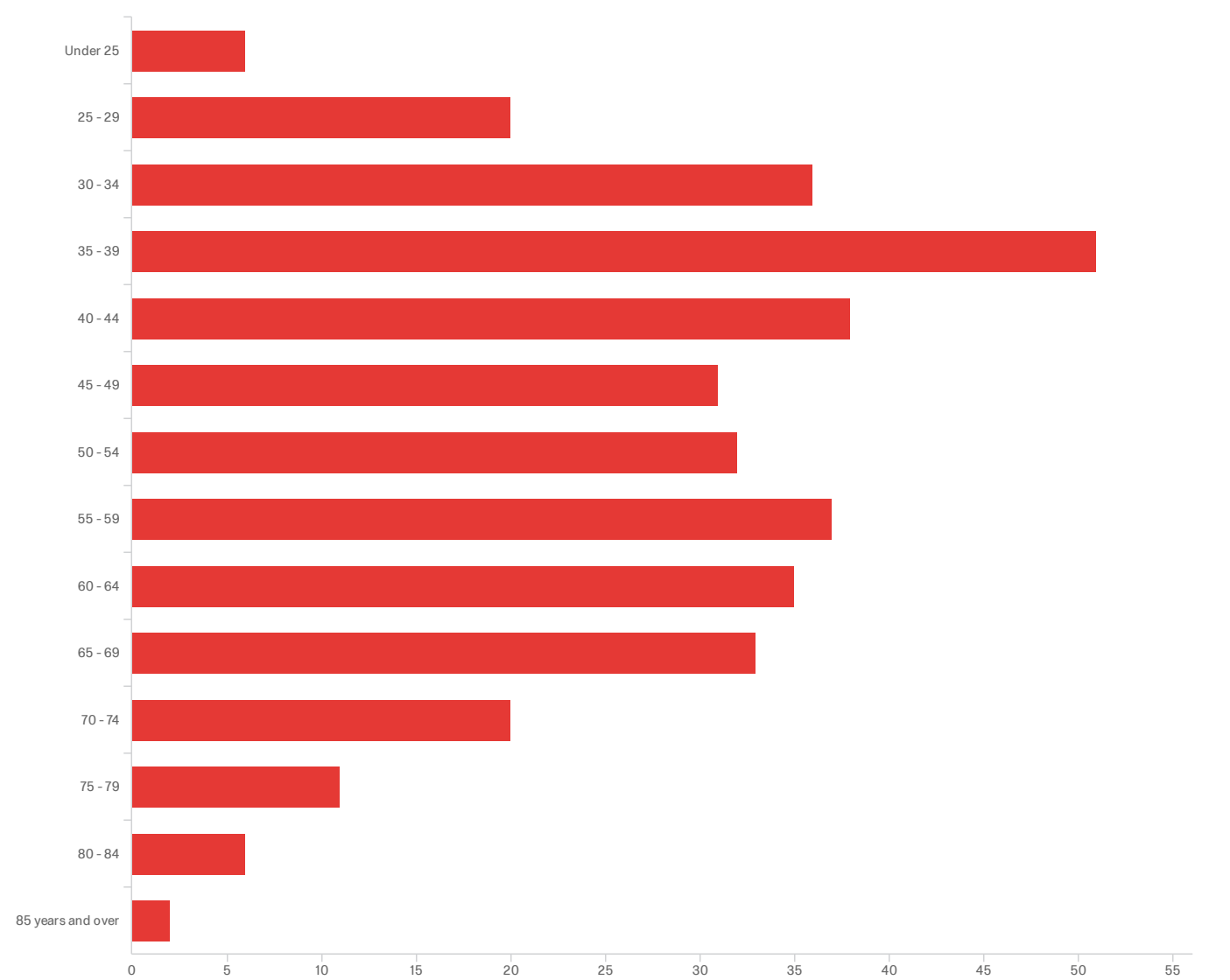
#	Field	Choice Count
1	Under 25	1.68% 6
2	25 - 29	5.59% 20
3	30 - 34	10.06% 36
4	35 - 39	14.25% 51
5	40 - 44	10.61% 38

#	Field	Choice Count	
6	45 - 49	8.66%	31
7	50 - 54	8.94%	32
8	55 - 59	10.34%	37
9	60 - 64	9.78%	35
10	65 - 69	9.22%	33
11	70 - 74	5.59%	20
12	75 - 79	3.07%	11
13	80 - 84	1.68%	6
14	85 years and over	0.56%	2

358

Showing rows 1 - 15 of 15

Q26 - What is your age



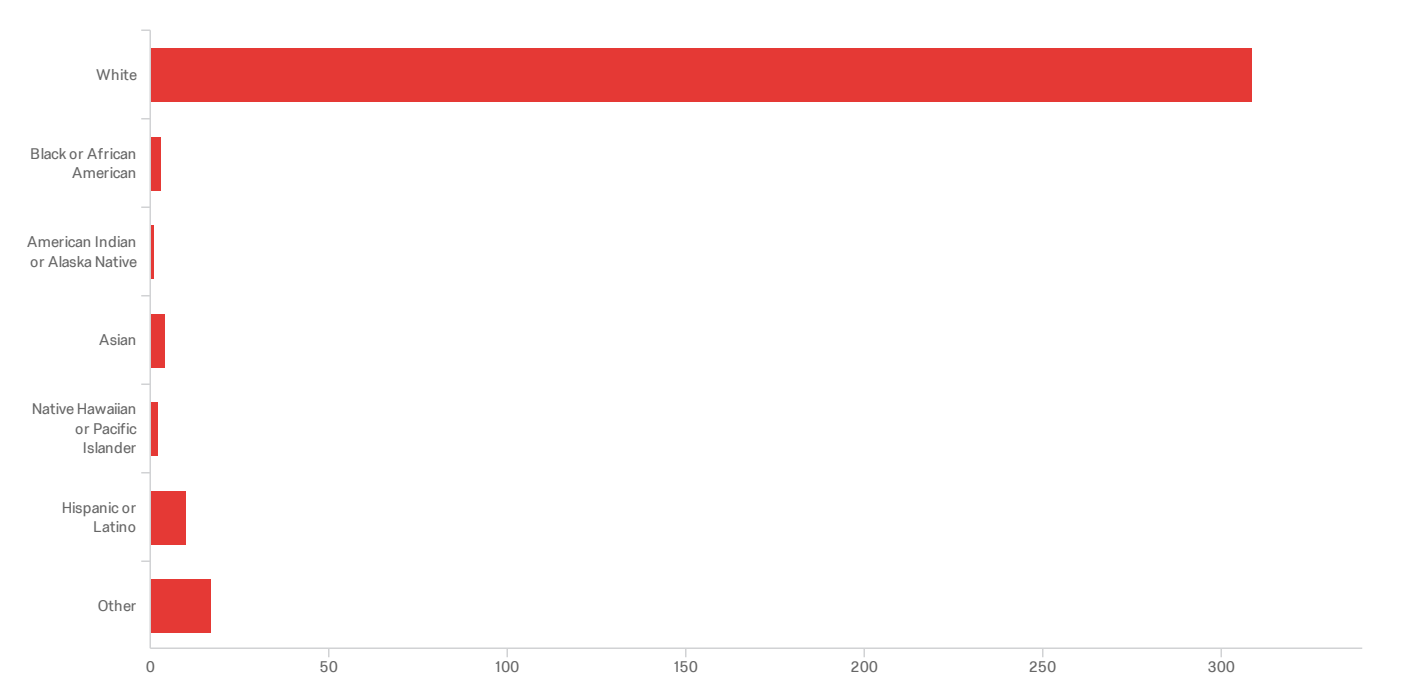
#	Field	Choice Count
1	Under 25	1.68% 6
2	25 - 29	5.59% 20
3	30 - 34	10.06% 36
4	35 - 39	14.25% 51
5	40 - 44	10.61% 38
6	45 - 49	8.66% 31
7	50 - 54	8.94% 32
8	55 - 59	10.34% 37

#	Field	Choice Count
9	60 - 64	9.78% 35
10	65 - 69	9.22% 33
11	70 - 74	5.59% 20
12	75 - 79	3.07% 11
13	80 - 84	1.68% 6
14	85 years and over	0.56% 2

358

Showing rows 1 - 15 of 15

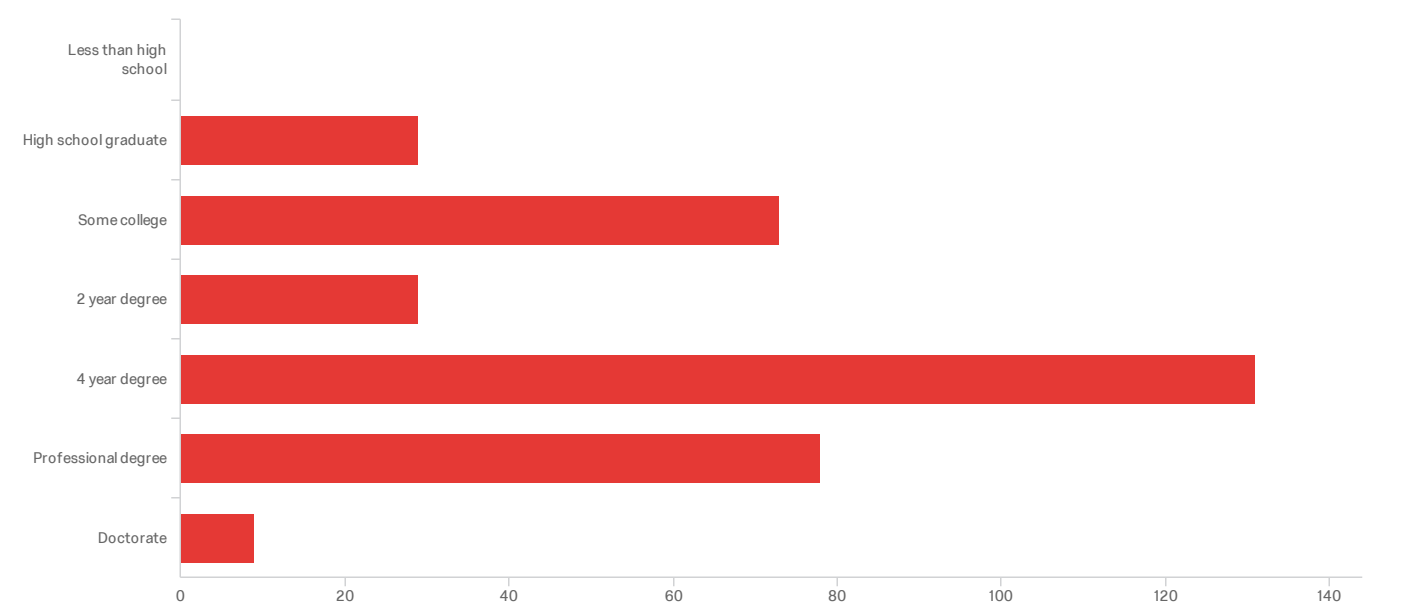
Q27 - What is your ethnic background?



#	Field	Choice Count	
1	White	89.31%	309
2	Black or African American	0.87%	3
3	American Indian or Alaska Native	0.29%	1
4	Asian	1.16%	4
5	Native Hawaiian or Pacific Islander	0.58%	2
6	Hispanic or Latino	2.89%	10
7	Other	4.91%	17
			346

Showing rows 1 - 8 of 8

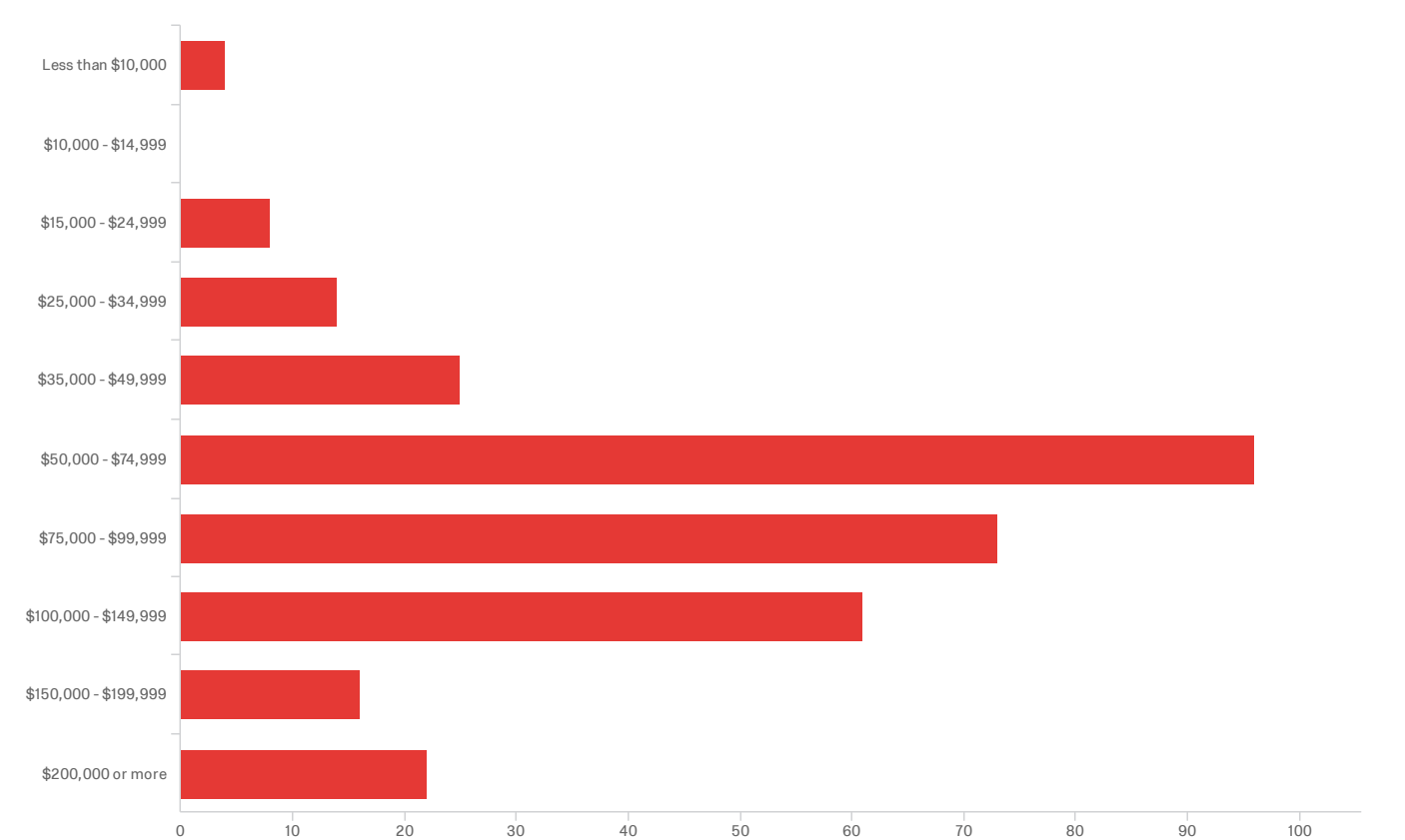
Q28 - What is your highest level of education?



#	Field	Choice Count
1	Less than high school	0.00% 0
2	High school graduate	8.31% 29
3	Some college	20.92% 73
4	2 year degree	8.31% 29
5	4 year degree	37.54% 131
6	Professional degree	22.35% 78
7	Doctorate	2.58% 9
		349

Showing rows 1 - 8 of 8

Q37 - What is your household annual income?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What is your household annual income?	42.00	51.00	47.73	1.67	2.80	319

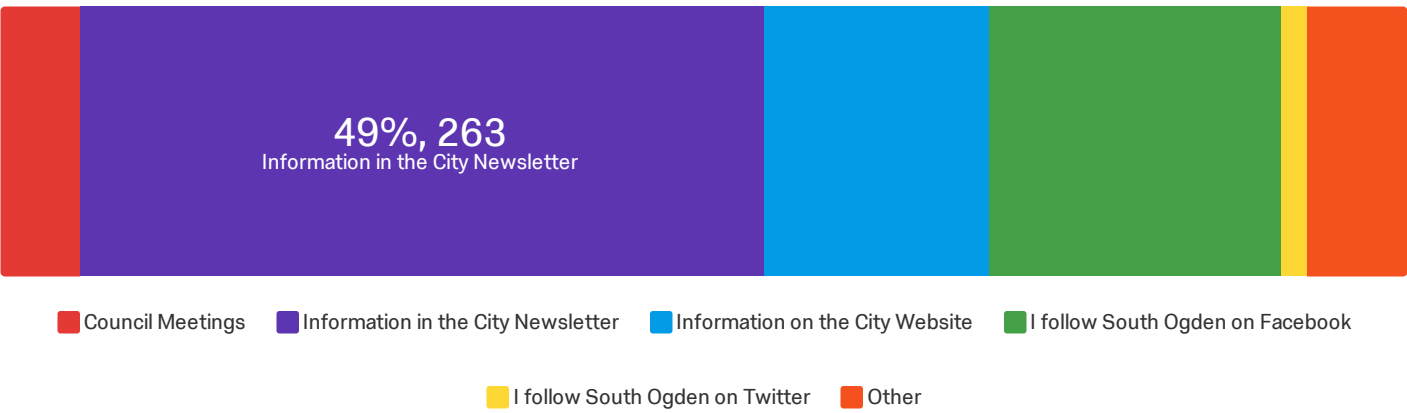
#	Field	Choice Count
1	Less than \$10,000	1.25% 4
2	\$10,000 - \$14,999	0.00% 0
3	\$15,000 - \$24,999	2.51% 8
4	\$25,000 - \$34,999	4.39% 14
5	\$35,000 - \$49,999	7.84% 25
6	\$50,000 - \$74,999	30.09% 96
7	\$75,000 - \$99,999	22.88% 73
8	\$100,000 - \$149,999	19.12% 61

#	Field	Choice Count	
9	\$150,000 - \$199,999	5.02%	16
10	\$200,000 or more	6.90%	22

319

Showing rows 1 - 11 of 11

Q35 - How are you most likely to stay informed with what is happening in South Ogden City?



#	Field	Choice Count
1	Council Meetings	5.55% 30
2	Information in the City Newsletter	48.61% 263
3	Information on the City Website	15.90% 86
4	I follow South Ogden on Facebook	20.89% 113
5	I follow South Ogden on Twitter	1.85% 10
6	Other	7.21% 39
		541

Showing rows 1 - 7 of 7

Q36 - Please tell us your preferred method of gathering information about South Ogden City.

This page will not appear in public reports and will be deselected by default in report exports.

Hide

Please tell us your preferred method of gathering information about South O...

Newsletter sent out with our billing.

Mail

Website

Personal observation.

newsletters in the water bill

newspaper

Social media. Snapchat. Email

standard.net

News

mail or news paper

Email

The Standard and observation.

Citizen participation at City Council meetings is discouraged, because of the poor opportunity for open comments on agenda items as they come to the floor. It is inappropriate to have a discussion about a subject that has not been discussed in an OPEN meeting for patrons to hear elected members' responses first. You need a lesson on Roberts Rules of Order to conduct an efficient meeting with the public, It might get more Public input.

I regularly read Standard Examiner

News break app

because I have my utilities on auto pay I receive no newsletters from SO. Would be nice to receive.

Review of city budgets, and discussion with other informed citizens/residents.

Email

E-mail or text

Please tell us your preferred method of gathering information about South O...

Email and word of mouth.

Mailbox or emails

Newspaper

Email. I have not signed up for the south Ogden Facebook, but i will give that a try. My problem with it is I don't check it often and a lot of things get lost in it because there is just too much useless stuff to look through to find that there is something new to look at.

Talking to the mayor. Facebook and newsletter

Reddit

Face Book

News letter and neighbors inform me.

Email

My wife

I would like to get newsletter but it never shows up in my inbox

Q40 - If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Create a park at the old Marlon Hills site. Create more green spaces, more jogger paths that connect with larger Weber trails and fiber internet.

I wouldn't have torn down the Senior Center. I would do more to provide for the senior citizens of South Ogden. That is why I did not vote for the incumbents except for Sally Orr

Its pretty good. Thanks for all you do. I won't be in charge. I have enough at work!!! Have a great day.

Nothing

Keeping it the bedroom community it once was, putting citizens concerns over own desires and politics, taking taxes (both sales and property) back down to an acceptable, livable level, being honest in the sale of property (not allowing homes, buildings to be built in unsafe areas such as over running water, etc.)

Infrastructure spending.

Fix the roads. Fix the senior center rather than closing it down.

Honestly, I am not involved enough to suggest changes. But I did like having the opportunity to share some of my thoughts in this survey. There is likely good reasoning behind some of the items I brought up. Maybe, in the future, I will have the time to become more aware and involved. Thanks....)

More attention on the city as a whole rather than just the wealthy aspects and people. We are one of very few cities that does not have a community center/aquatic center, and in fact actually closed down the senior center. We have no programs that I am aware of that help children with disabilities/special needs to be able to participate in city sports programs, or any programs at all that I am aware of for children with disabilities, even though we have a large population of disabled/special needs children. We need more retail businesses to expand our tax base. And we have a ridiculous law outlawing pet rabbits because they are still classified as farm animals, which is an antiquated idea. Our laws about exotic pets in general needs to be overhauled.

not raising property taxes

Not sure

More practical use of the city's money for projects.

More community involvement to grow increased ownership in making our city beautiful.

Implement recycling. Work on making homes more affordable for families or creating jobs so people do not need to commute elsewhere by incentivizing businesses to build in South Ogden. It would create income for the city as well as offering more to the citizens who live here.

I would allow chickens, just so I could drive my wife nuts. (she hates birds)

Don't know that I would change too much. The city is just beginning a re-development stage that should be encouraged. If money were available I would implement an "own in South Ogden" program that would incentivize people to buy in the older part of town.

Try to minimize expenses

Get rid of trashy neighbors. Enforce parking rules more and not allow basketball hoops in the middle of the street all year long.

If you were in charge, what would you change about South Ogden?

More sidewalks would be nice. I would like to see the old bowling ally at 4400 s. and Washington Blvd knocked down!

I would be concerned about the "inner city" South Ogden condition and future. Possibly follow the Ogden city approach and try to improve it. You should have sold the park property to a good developer to get new houses available for families, not older rentals houses that are in that area. Instead we are spending our and possible park enhancement tax dollars on a new park. New is better and vibrant and now there isn't any new land.

I would remove the requirement that states I need to have city approval before planting a tree in the green strip next to my sidewalk. That feels unnecessary and adds way too many steps for something that beautifies my street and helps the environment.

Priorities

The website. Add more information. Add relevant information. Send emails tied to information on the website. Send short simple surveys monthly to rate your services.

Stop newsletter to save money. Email it. Pay utilities with E-Bills.

I don't like the vacant buildings on 40th...

Speeding on residential roads. Edgewood drive is a wide road with a hill and auto speeds exceed the speed limit most of the time. Our children cross these streets

Unknown

More businesses, better parks, animal control request forms.

Make the streets a priority

Glad I'm not in charge.

No more so ogden days. It costs to much money and it's a disturbance to the neighborhood.

Increase police & fire departments

Try to maintain the natural environment especially with Climate change coming fast. Keep the air as clean as possible & maintain what's left of the original area for future generations.

Better communication. The sidewalk communication was a disaster

Nothing I like the city as it is. I'm very happy to live in a safe place that my grandchildren can play in a safe city.

I would force Macey's to bring back Western Family foods and get rid of that Food Club junk.

?

Get a mayor who isn't empire building and hold council members responsible for poor decisions.

Service the people not yourselves

The elected officials

If you were in charge, what would you change about South Ogden?

Better maintain the roads

Perception of restricting skaters, forcing them to use other municipalities facilities. Not allow licensed or unlicensed off-highway ATVs or UTVs on public roadways

I would tell Hill Top Lanes owners clean it up or take it over and put in a park or give it to Lindquist to develop

I would spend less, I wouldn't sell out to big business at the expense of my citizens, and if I had a tough decision that would negatively affect the citizens I would do my best to mitigate the negative effects before making that tough decision.

I am not sure what I would change, South Ogden is great. However I do wish that the roads would take a higher priority.

Haven't lived here long enough to make changes, but I always look for ethically leaders in office. I don't think we have to see eye to eye on everything, but I'd like to understand their reasoning behind their positions. So that being said, transparency is important.

Less empty business buildings!

I have attended a few council meetings and the officials look bored and give the impression they have made their minds up and are only going through the motions of transparency to the South Ogden citizens who come to the meetings. Council members are elected to do more than occupy a position, they are to listen, learn and respect any suggestions brought before the council meetings that will build a better South Ogden.

Reduce regulations, restrictions, and ordinances. Allow chickens; allow street parking in the winter; delete/reduce building and property use restrictions; allow skateboarding; delete curfews; and etc. (Thanks for the bees!)

more parks

Less emphasis on parks. Plenty of them and some features not used or needed. With the ramp tax that should be enough. More seniors than kids in areas.

Better road repair and updating city internet points to fiber optic

Not sure right now

Synthetic soccer field, alternative fuels

Im not involved enough to give advice, but it would be nice to have more family/ child activities. We miss provo, had have lots of community centers and child focused activities.

Regulate the brightness of LED business signs, IE the car wash sign next to Kobe is distracting and blinding at night

Lower taxes, fix streets, don't spend money on parks that nobody uses. Pay off the city debt, get rid of South Ogden days(loses money) get rid of the city managers(mayor should run the city). Remove the blockage on the corner of Nordin ave so we can turn left on to 40th.

I would stop using government intelligence services to harass citizens while they reside in their homes.

better roads

Nothing,I think our city leaders and staff are doing a great job with the resources available.

Convince the neighborhood Walmart on 89 to convert to a super Walmart.

If you were in charge, what would you change about South Ogden?

I would give residents more options for internet by embracing fiber companies. I would make sure that all roads are plowed in a timely manner, and trash is done before early afternoon by getting more trucks going at once

Lower taxes

Help to elect/appoint a council that serves everyone's interests equally. Discourage hidden or self serving agendas.

Well I would basically quit promising things and not following through with them. Also there is such a divide between South Ogden (the richer against the poorer) that it makes it really hard to live here. That fancy park for the richer is really unnecessary in my opinion so I would have sided against all of that happening when there are other things that money should have gone to.

Perhaps a small handful of ordinances that are well-intended but unnecessary regulation of personal freedoms, eg. skateboarding and the aforementioned property use restrictions.

I would do more for road maintenance. I would like to see more green zone areas.

Lessen the crime in the area. Spend more money on streets and employees instead of parks. Keep up what you already have and don't try to sell off Senior Centers and other property to make a profit which does not seem to be happening. Also issue tickets to those who are not observing the No Parking during the winter months. Make it easier for your snow plowers and the residents who get and extra dumping because of the sweep they need to make to get around them.

honor the growing elderly population

Roads and more business revenue.

Please look at my beginning question. Thanks

Put a stop to all the high density housing development.

Nothing, it's a great place to live and raise a family.

Get response from public works rather than lip service. The wetlands in Foxchase need a cement drain rather than digging a deeper and deeper ditch. Water is encroaching our property. Clean up the weeds and trash trees. Improve website!

I feel that running a good city takes work on many levels. But first and most importantly is taking care of the employees of the city. That's where I would concentrate a good deal of effort.

Focus on older part of town where you get other communities coming to do business.

More focus on making our parks and recreation great.

A community / senior center

Better roads. Otherwise seems to be going in the right direction.

Lol that is why I am not in charge...

The way Council meetings are conducted. Use the Newsletter to encourage patrons to attend and voice their opinions on agenda items. Post the Agenda in the Newsletter ahead of Meeting dates. The Standard needs to have a reporter at the meeting to cover issues for public consumption. Are you afraid to face your voters?

If you were in charge, what would you change about South Ogden?

I'd visit the spending

Add more pickle ball courts and continue to improve Rhodes

Improve website. Create a fund for a South Ogden Recreation Center. Create a Dark Sky Ordinance. Improve pathway connectivity for cyclists and pedestrians.

the city streets

Nothing

The appearance... once desirable real estate not any more for lack of city planning and vision

More police presence rarely see a police car in my area

Maybe a community council where more people could be involved to help with ideas and projects.

Improve communication between the city council and the public.

Zoning, Changing a piece of prime property from commercial to residential is short sighted!!

I feel as though we need more sense of community. There needs to be more opportunity for involvement. For example- host a movie night at one of our parks, here and there. We also need to encourage people to open more restaurants and places to grab a bite to eat. Not just quick service places.

Take care of the seniors in the city

The items I already discussed in earlier questions. We need more and safer bicycle paths. We need an adult place a "bar" or something like that for music and drinks that we don't have to drive far to get to, we need more community, maybe music put on by the city at a park w food trucks monthly or bimonthly? Usa is greatly lacking in the community department, traveling abroad and coming back the lack of community will slap you in your face.

Free breakfast or lunch for all kids in school, better quality of teachers, and improve conditions of the road.

1. I'd save the S. O. Senior Center and rape crisis center and look into the feasibility of having an adjacent senior community with condos and apartments and, perhaps, assisted living center, such as Riverdale has. The senior living area would be more affordable because they would not have to provide all the enrichment activities -- only a golf cart for transportation. I would also keep it open in the evenings once a week for community activities and clubs. Locations are hard to find and the library has limited space and a limit on how many times a group can use their space. 2. I would start an affordable pre-K program for children who do not qualify for Head Start.

not much

trim overhanging vegetation from sidewalks. it makes people walk in the streets to avoid head and eye injuries.

No sex offenders allowed in city limits

I would remember that citizens bear a heavy tax burden and how each dollar is spent is a critical decision. The city's first and most pressing purpose is to provide essential services, sewer, water, roads and sidewalks. Secondly, fire and police protection and some basic park space. Everything else is secondary to that mission. Recreation programs, and city festivals should be curtailed unless they are self supporting through fees and other revenue sources, such as donations and/or sponsors. Personally, the city needs to periodically change the accounting firm conducting annual audits, and its retained legal counsel. Those relationships need changing to maintain high standards of ethical behavior and sound legal advice. The issues with the former monastery are an example.

If you were in charge, what would you change about South Ogden?

Lower taxes.

Any changes I see needing to be made are slowly getting worked on. I am excited to see a new park FINALLY being put in by Burch Creek. The amount of hornets that property brought to the school playground was a safety hazard every summer and spring and it was a huge eye sore for our community. I would like to see the rec department be a little more on top of things when it comes to the sports

The freaking taxes - highest taxed municipality in the county - it's absolutely shameful and that's what you should be focusing on, not this ridiculous cost of living tax increase BS, but actually focusing on needs, not wants, core services, not castles, my word, no wonder everyone I talk to in South Ogden says the same thing - what's up with all the tax increases or proposed increases. You all aren't as clever as you think you are. Maybe get a new city manager!

No comment

More transparency between City Council and residents

Not much but a few things

?

Ensure property owners are responsible and keep their property free from junk cars, trash, and weeds. Owners need to maintain their properties or rats and infestation of critters will take over.

Stop selling off city property, Use it for more parks and senior center maybe a rec center

Carry through on long range plans instead of use money for things we are not immediately in need of

I would discontinue South Ogden Days - I am not sure it is paying for itself

Would like to see more efforts in going green. The old bowling alley, Hilltop Lanes has been vacant for a while. I would like to something new in its place

Get another senior center going. FIX THE ROADS.

More community events

We need a pool. More things to do for older kids to keep them off the streets

Just keep things cleaner and more walking biking paths.

I would not let too many apartment complexes and zero government subsidized housing developments into the city. Keep S. Ogden a relatively upscale place to live.

More diversity.

Don't forget about the older part of South Ogden. Services seem to cater toward higher income areas. Also change the name to Birch Creek!

Aesthetic value of neighborhoods and main roads

Less office space building

Reduce any further high-density housing. Keep South Ogden its precious location and not add do things just because other cities have.

If you were in charge, what would you change about South Ogden?

Bad roads. Attended a town hall meeting a year and voiced a few concerns. They were talked about and wrote down and forgotten about after the meeting.

The availability of a place to dump green waste for free.

I would bring back the street sweepers. It's a bit self serving but the service is much needed.

Fire those in charge of the secondary water.

More bike paths, friendlier pedestrian access, I don't feel connected at all to the City. There isn't any South Ogden City vibe, nothing makes us stand out or unique. The schools here are "eeh". Especially H Guy Child. Roads are in disarray and have been patched hundreds of times. I do like wear we live, it's quite and safe but I don't know how long we'll be here.

Make the toll road free for residents of South Ogden and Uintah.

Playground equipment

Protect the open space left. No more housing units! I'd make laws so blogs and signs could only be a certain height. They wreck the Mountain View and look trashy too high. Also seems like there are a lot of businesses that aren't kept up nice & make everything look bad- but, city prob can't change that.

Property taxes should not be based on an assessed value of what city 5inks the property is worth. It should be based on what you paid originally. Our bill has gone up 25% the last two years!

Idk

More sidewalks, crime enforcement and nice parks!

The road heading down the hill to 89. Start ticketing the speedracers on skyline who think they have to be first so cut in front of everyone and run people off the road

Lower the utility rates. The increases over the past few years have outpaced my income.

More restaurants.

The city is a mixed bag of new, old, and totally dilapidated residential and commercial. More new housing and better use of old space.

Only better repair of roads.

Ooh good question! I'm not sure.

No comment

I don't know

Repair roads, install more bike lanes and trails, build a bike park.

I would need more time to think about it

Not much, other than investing in local internet and TV services to avoid the lock in with Comcast and CenturyLink

If you were in charge, what would you change about South Ogden?

I don't know of the issues in our community as a whole. You must be doing a pretty good job then Matt!

Can't think of anything at the moment.

the amount of town houses that were just put up on the Skyline drive area....to congested...now

Public information should be much easier to access! Utilize social media and update your website frequently.

Taxes

I don't think much needs to be changed. I would just like to see the focus shift from main roads in the area (such as 42nd street, which turned out awesome) to some of the neighborhood roads that have been neglected.

better warnings about when streets are being repaved. It is GREAT that they are repaved, but I was caught off guard with how to get home that evening. And the workers couldn't advise an alternative route and I wasn't allowed to turn around.

I would create more family activities and open a community recreation center.

Our City Hall and surrounding area should be a focal point as the historical part of the city. Bringing people together more... The park by city hall use to be a gathering place for city events. Loved meeting officers and firemen there at gatherings- thanking them for services. We have a wonderful city and we are grateful for those that work in our behalf. As I said before, many that I have spoken with feel unheard. Voices need to be heard.

I would get better headliners at South Ogden Days

Already mentioned

Adding a skate Park

More law enforcement to monitor speeding on neighborhood streets especially on Monroe in the AM when kids are walking to school. And Sunday morning near churches as there is a lot of people speeding to and from church throughout neighborhoods.

I love that you stream council meeting but usually dont catch them are they archived somewhere? I would love more crossing guards along 89 (by Sinclair) so many kids cross there rather than going across by armory. I'll also never stop advocating for some type of basketball or park like thing at glassman. Thanks for all you do!

Not sure

More restaurants and hotels

No more high density housing. Require single family homes.

I would look for ways to lower taxes instead of increasing them. I would also not allow anymore multifamily dwellings to be built. I would look for ways to improve pedestrian safety. Adding stop signs instead of removing them. Expanding roads so traffic moves more efficiently instead of it slowing down and bottlenecking.

More businesses besides title companies.

I would get it cleaned up. Many residents and businesses aren't keeping the yards and surrounding areas clean and maintained. Makes me embarrassed to have people drive through my neighborhood to come to my house.

If you were in charge, what would you change about South Ogden?

city newsletter is not very impressive. clean up the city's blighted properties

Listen more to public comments, keep residents better informed. Better community outreach and communication. More informed, less emotional decision making.

Change the politics that are neglecting the residents of the North end of the city. Address the areas in the North equally to the way the city is maintained on the South side. Find ways to cut unnecessary spending and utilize the budget to pay for disrepair without using fees and taxes as an endless coin pouch, just as residents are expected to do with their own personal finances. Also look at ways to help the citizens save on things, such as allowing chickens (hens not roosters) within city limits, etc.

Better communication and transparency. My neighbors didn't know construction was coming to put in sidewalks and tear up their parking strips.

City is great! I'd like to see and know more about where my tax dollars are going. Been in the city for 6 years and have seen an increase in taxes from around \$50 per month to \$80 and really have not seen the return or know where the money is going. The public notices are great - if you can understand them.

I would focus on community support and beautification of the city clean up vacant lots and enforce the rental to maintain there yards. I would also make sure that our police and fire were our city number one priority so we dont lose experiences officer and firemen over a couple of bucks. I would also find a way to take care of the roads in some way that the worst are the first priority not just in the higher class areas but all over the city. I would also try and get more business into the city to increase revenue for the city.

Better budget for public works

I would not spend \$4million+ on a new playground even if it was in my neighborhood. I would work on making sure information is shared uniformly across all communication outlets in a timely fashion. If my planning committee recommended unanimously against something, I wouldn't do it.

I would put the citizens first! Nobody listens to the regular people that live in South Ogden City. Our city bill is too much our taxes are too high our roads are terrible and nobody supports the businesses.

I stated the items earlier in this survey

Those ugly water tanks. Remember when they were the color of the dirt and you didn't notice them? Ah those were the days. Now they are big old billboards of cartoons. Looks like graffiti. Ugh.

Review overhead, mainly administrative positions. Look for redundancies , repetitive positions or positions that have overlap. Make necessary adjustments in duties, full time employee equivalents and compensation. Something unpopular would be the push for a review of the South Ogden employee benefit programs.Are the benefits justified for the work that is being done? Are the benefits inline with the private sector or are these employees given an superior offering through the use of tax dollars. Any savings here could be passed to the public through discounted utilities or lowered taxes. Maybe remove the road fund fee with the savings.

More retail, less doc offices

?

Finish sidewalks. Build Burch Creek Park with lighted pickle ball courts. 40th street and Washington Blvd would be "branded" streets with signage and banners, cool light posts, etc.

I would really like there to be another mall Built-in South Ogden With clean restrooms that are open in the winter time.

property taxes are too high in relation to other cities

If you were in charge, what would you change about South Ogden?

Enforce the junk and weeds and crap in peoples yards. The yards in this neighborhood increasingly get worse and look like no one is even living there. If people buy a house then they have to keep up on yard maintenance or pay to keep up on it. AND, you can't even walk around the block without going into the street several times because people don't prune their trees high enough on the sidewalks. There should be a request or warning to trim up the trees or the city will come and do it for them!

Lower taxes, take money from somewhere else and put in new asphalt.

Nothing significant.

I would allow folks to raise egg laying hens on their property.

I have no opinion on this question.

An inclusive city would have a nondiscrimination policy that included sexual orientation. It's not that difficult.

I would endeavour to attract more business to operate in our city with incentives and/or tax breaks.

At the present time nothing

Safety. Does anyone even oversee the multiple road construction projects? Safety hazards/violations everywhere

Citing people for unattractive garbage and junk in their yards. Budgeting for the new parks to get them finished. It's been 5 years!!!!

Trash service/park service/police communication

More listening to the citizens and enforcing the rules of the parks since we have so many

Develop nontraditional recreation programs, e.g. archery.

nada

I would add more community involvement with police officers. I would have community events at regular intervals where the public can engage with local leadership, public safety officials, and neighbors in order to strengthen community relations.

Coordinate with Hill Air Force Base to let residents in flight path know when night trainings will be held.

There seems to be a disconnect between the city council and a lot of its citizens- I'd focus more on that. Citizens who don't feel heard disconnect from the city council and the city itself. They don't take pride in their neighborhoods, in their homes, in their city because it doesn't relate to them, they aren't heard and recognized. People who feel like they have no voice are less apt to follow the law, to care for their surroundings and invest in a future. I've heard a lot from various people that South Ogden city council doesn't listen to their citizens and while I didn't want to believe it, I'm finding there to be more truth to it than I'd like.

Reorganize each department and reduce the number of employees

Make the city website secure. Eliminate the road fee on utility bills. The cost of building and maintaining roads should be covered by money already in the budget from taxes and government grants.

Kick out all the liberals.

If you were in charge, what would you change about South Ogden?

See question #1. Make each resident feel valued by listening and responding to calls or questions among various services. We have been faithful residents of South Ogden for almost 20 years but feel when we have reached out for help, very little care or concern or even response from various city staff

Not sure how but 89 and Skyline is a death trap. It needs to be heavily patrolled by police. The right lane on 89 is not a I need to go 70 so I can be first lane so when it goes down to two at skyline going down the hill. I have been ran off the road 3 times, had to swerve to miss a car at least 6 times and had to slam on my brakes more times than I can count. I lost a child in a car accident. Do not want so see anyone else bury theirs. Please patrol the area

The city of South Ogden would require builders to inform homebuyers up front that the city is NOT going to do any road maintenance in their new neighborhood. Ivory Home Builder sales people never told us that our HOA would be responsible for the roads.

You don't want to know

Vacant and run down buildings have to go

I think I would prepare the city for an influx of residents once th new highway 89 is finished and the commute to Slc is easier. I feel that we can make this a community that is a little less expensive and could get younger once that happens and have infrastructure and local food, shopping and activities that keep those dollars here in town. We need parks and more businesses for this and we need to keep the city clean and residents doing a better job on their own yards.

POTHLES

I have said enough :)

Lower property taxes, add a few more businesses.

No parking signs need to face traffic, not straight into the street where a driver would only see the restriction if parking directly in front of it. Street signs face oncoming traffic, not into the street. I've never seen any other city do it this way and when you live on a skinny street, it's difficult to get through when cars are parked on both sides. A fire truck would never make it.

Fix roads, entice new businesses, restaurants. Enforce owners of empty lots (old bowling alley for example) to repair or rebuild structures.

Enforce over occupancy of homes

My biggest issue is cars speeding through neighborhoods.

I would build a rec center and have more activities for adults and youth.

Nervous about so many multi family/ multi dwell units being built. Concerning overcrowding in schools and lack of pride in ownership affecting possible decline in appearance and respectful behaviors.

Lower the cost and when there was extra money in the water/sewer fund I'd return it to the over charged people not transfer it to another department

I would team up with the owners of all the vacant businesses to offer cheap start up rent.

More transparency.

I would increase the amount of police officers and police presence. I would try to have different days and times available for people from the city to speak with council members and mayor. I also would like to see some really great parks.

Focus more on family and community areas instead of misusing any spare land for even more apt complexes and 5g towers

If you were in charge, what would you change about South Ogden?

Find a way to make diversity a priority.

Focus some energy on the older parts of the city.

Continue to work at keeping the city the outstanding place to live.

Reduce the drive to develop parks for the sake of preventing multiple-dwelling housing units (i.e. apartments) when there is a known affordable housing problem in the Great State of Utah.

Take steps to establish a municipal fiber network.

Improve the roads and keep it a relatively upscale and safe place to live. Mostly single family homes. Attractive common areas.

More Facebook updates via police, animal services, and other departments. The city itself does well notifying via Facebook of events and meetings. Well done!

Need to attract and retain businesses to the area to increase city funding.

We need fewer parks, better roads, businesses for a better tax base

Update, keep up, develop parks. Keep up on roads.

Offer free yard debris pick up twice a year, in the spring and fall

I would do anything possible and feasible to upgrade the commercial areas of this city that are run-down.

?

Can't think of anything.

It's a good area, but the aesthetics could be improved. Random pockets of dumpy looking businesses. Some bad roads.

Lowering high density housing instead of encouraging it, roads, and sewers

road/street improvements

Help the Senior Citizens,

Free bus travel on days when it's bad pollution days

Help create and foster an identity for the community.

I would start on 40th and repair each street in the subdivisions

Evelyn road!

zoning laws.

If you were in charge, what would you change about South Ogden?

Try to beautify it, ordinances on how close homes can be, etc.

I love South Ogden. I don't want to be in charge...lol.

Keep the streets in better condition. Add bike lanes to the major roads. Build a bike park that is good for kids and adults that includes a skills area, a pump track and a jump track.

The image. There are people who think our city is unsafe. They encompass it with Ogden City

People don't care about each other anymore. No one comes to visit the disabled. Can't change that but that is what I dislike most about the area I live in.

Nothing. Keep up the good work.

Traffic congestion



Q38 - What other comments or insights would you like to share?

What other comments or insights would you like to share?

Keep up the great work.

I was very upset that they tore down the senior Center. I don't think the city council is looking out for their seniors.

We need permission to have backyard Chickens - PLEASE!!!!

None

Be honest and ethical in ALL your dealings with people. Put politics, economy and own desires aside. Don't play the "keeping up with the Jones's game". The "Jones's" are not always right. Nor are "current trends".

None

Nothing...appreciate all you do for the city.

Please listen to and care about all of your citizens, not just the wealthy ones. We have been here for about 20 years, and have just been more and more disappointed by the city in many ways.

Can we get a better band this year for South Ogden days.

Just don't focus on politics so much, let's make this a family! A community where people want to visit.

It would be nice to see minutes/notes taken from City Hall Council meetings shared on facebook or in the newsletter. I can't often make it to those meetings, but would like to know what's being discussed, without having to watch the whole meeting thru a recording.

Get it done! Run it like a business, not like feel good stuff. It will allow to do the feel good stuff when you have got the business rolling.

I would love to see something done with the empty plot on 40th st and Evelyn Rd. It's been empty since the 40th st widening project and it's such an eyesore.

I have attended two city council meetings in the past 3 months and have been very impressed how they are conducted, and the handling of residents questions!

Neighbors dog won't shut up.

Thanks

No

Really your questions at the end are stupid really we are the people

You all suck at your jobs

Matt Dixon is a great leader and asset to South Ogden

What other comments or insights would you like to share?

wish the city would think about there decisions more thoroughly both on a moral and financial level.

please no more high density housing!

I like S. Ogden and would like to buy a house here but even with my wage its not easy.

The light at the bottom of the hill at the border if Uintah on hwy 89 is Ill timed and causes unnecessary traffic delays, perhaps a study would fix this.

none

None.

None at this time.

I do think that you are trying your best, so keep up the good work. Kudos for tackling a difficult job.

I hope in the election we will get some better counsel members who are interested in the city and not themselves.

That's about it....thanks

The City counsel is trying to get income by attracting Town home and similar structures. South Ogden has been a bedroom community and has to many divisions. It has businesses strung all along Washington Blvd, instead of in on central area. New businesses attract a limited clientel based on where it is located. Old buildings attract small businesses that can afford the rent. Tear down businesses that are limited to old buildings and give tax incentives to help get new businesses into the city.

I would really love it if they put a pickleball court in the unfinished area at the South Ogden Nature Park. Also, basketball court, and sand volleyball. I would like it if response time in fixing broken things were better.

None

We are a City of Boots and Suits. Needs to be recognized and marketed.

Far to many Racoons.

none

None

None

Very happy the birch creek park is starting development and the sidewalk on 4500 s.

Always loved living here lived here over 40 yrs. just wish people would slow down on the streets

Keep up the good work. Your efforts are appreciated even when we disagree with some decisions.

Like living here.

What other comments or insights would you like to share?

We need to build or city around the community and what's good for that, not what a few people think would generate more money. We need to focus on happiness and well being not the dollar. We need to have community events that charge the minimum to pay for the event with the sole purpose of bringing people together not the sole purpose of profit. This is how we can take our city to the next level.

not sure why we have to spend so much money on parks

It seems to me that the city administration is managing the city council and that should not be the case.

Nothing - I think I vented enough :-)

None at this time

Love our police officers! Seen them in action and having a break. Need to be recognized for the fantastic job they do!

The 4th of July commercial carnival is too expensive for families who understand the value of a dollar and budget. Outside dwellers from other areas seem to support it who appear to have no concept of money management. I think it is a rip off for the venders to cash in on.

Lower the property taxes , they have really gone up lately. \$50.00 more every month.

Thanks for asking.

Change the name to Birch Creek!

Allowing so much office space when there are already lots of empty offices dilutes the value of our investments . Also the garish colored lights on the tall white building on Harrison & Hwy 89 bock the beauty of the mountains. Think about how tall structures diminish our views.

The map included is too small & you can't tell where to mark for your location.

Keep up the good work. Thanks for all you do for us. Step up code enforcement and keep asking for feedback.

Love everything about S.O. (kids all grew up here), but HATE being ripped off 2ndary water.

Thank you for all you do!

Great place to live. But its getting expensive.

None

Can't think of any

Thank you for your service!

Thank you for not wasting money fixing up the senior citizen center, selling it was the right move and having an increase in population will benefit all residents.

None

Keep up the good work

What other comments or insights would you like to share?

Nothing I can think of

Quit forcing high density housing into the older neighborhoods under the guise of being for the good of the residents. Also, look at increasing road widths in order to handle all of the additional traffic from the increase of high density housing development.

None

None

Our property taxes increases over 20% this year.

It's very disappointing that when somebody goes into a city council meeting and shares a concern about the city that the city council belittle them.

If the purpose was to widen 40th street then why the island?

You guys are doing a great job.

None

None

I assume last income bracket should have read >\$200,000

Me and my wife are mostly house bound. That is why no park visits. South Ogden needs more and continued improvements of others.

There should be more photos and updates on social media. Make the community closer.

This is the first time I've seen a survey. I found it by accident, so making its availability well known could be useful in the future.

The IT department is GREAT!

Thank you for the opportunity to provide feedback.

N/a

Really looking forward to something happening at the old Hilltop Lanes.

Thanks for the service and efforts of our city employees and elected officials

POTHLES

South Ogden is a great city and I'm always proud to say it's where I live.

None

Thanks for letting me provide input.

None.

What other comments or insights would you like to share?

keep up the good work

Too much housing being added along Harrison between 48th and 56th streets

I appreciate the hard work and effort that has been done in the past decade to improve our parks, roads and new development. I am happy that open space has been preserved for the park east of City Hall.

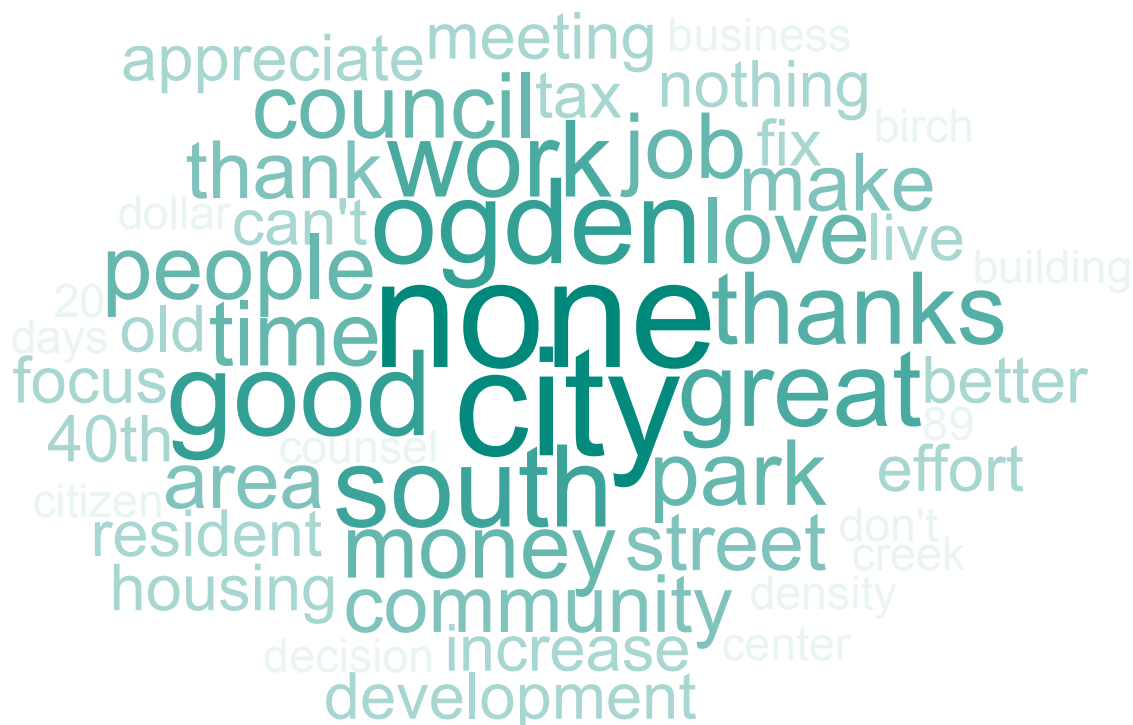
I think it would be nice to alternate the south ogden days events back to the 40th street area or incorporate it like it was in the olden days. Make South Ogden 1 again and not placing so much focus on the south side of the city

I completed a city survey about the recycle program , and did not see or here about the results, if it will save money let's not have the program

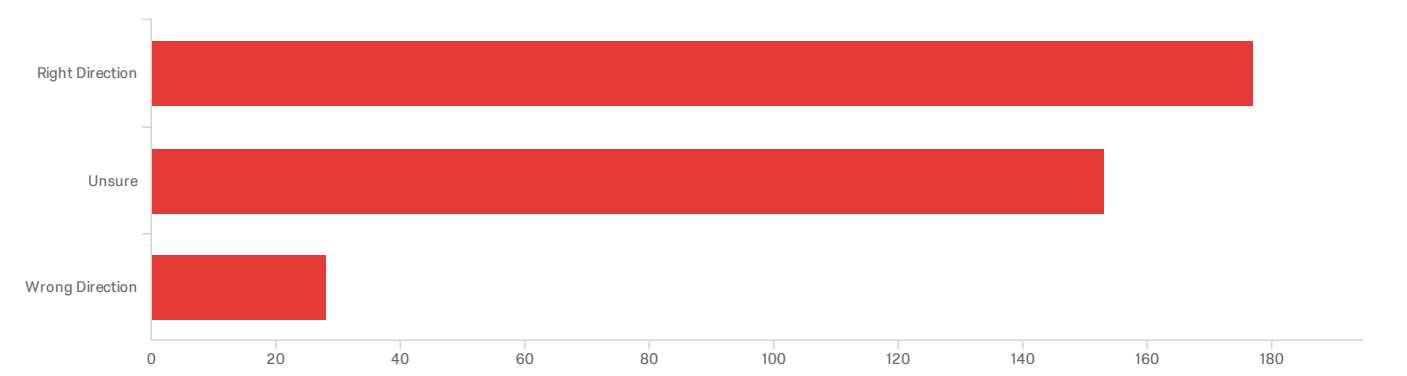
Overall I think South Ogden does a really good job with everything they do no complaints and I've had complaints in the text what I asked

Mayor Porter is a great man!

Kudos to SO for having an African American mayor in it's history.



Q41 - Overall would you say the City of South Ogden is headed in the right or wrong direction?



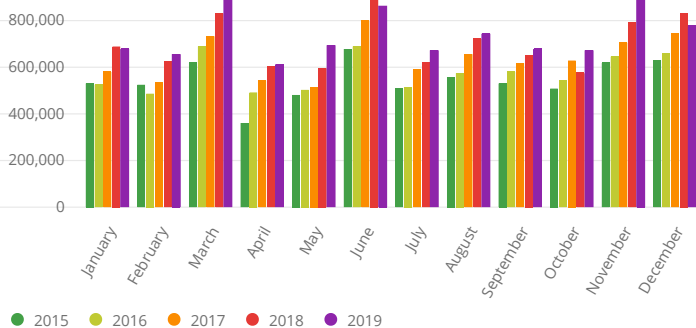
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Overall would you say the City of South Ogden is headed in the right or wrong direction?	1.00	3.00	1.58	0.63	0.40	358

#	Field	Choice Count
1	Right Direction	49.44% 177
2	Unsure	42.74% 153
3	Wrong Direction	7.82% 28
		358

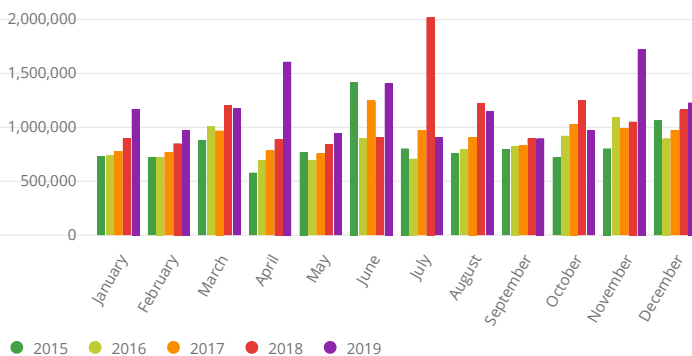
Showing rows 1 - 4 of 4

End of Report

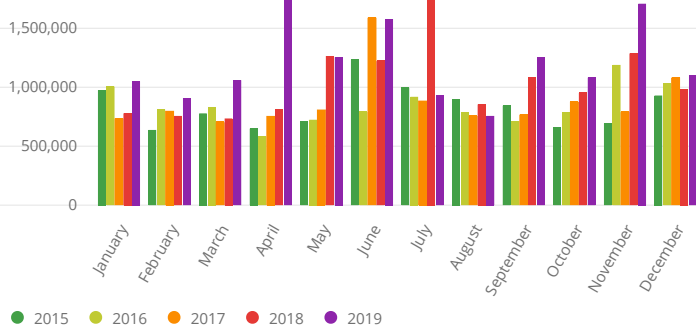
Total Tax Revenues



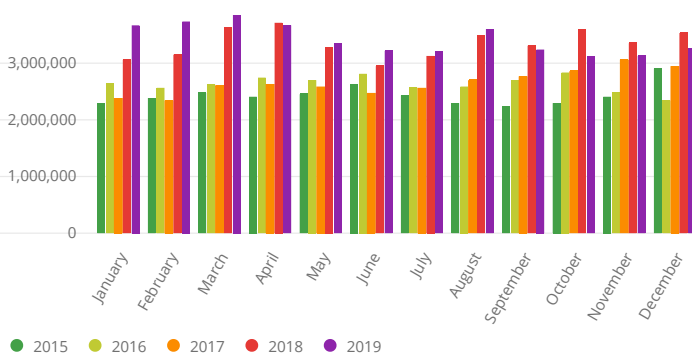
General Fund Revenues



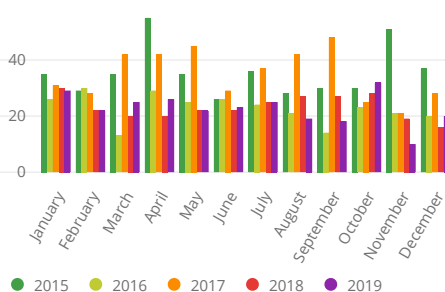
General Fund Expenditures



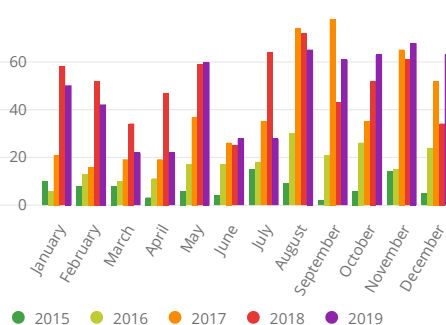
General Fund Balance



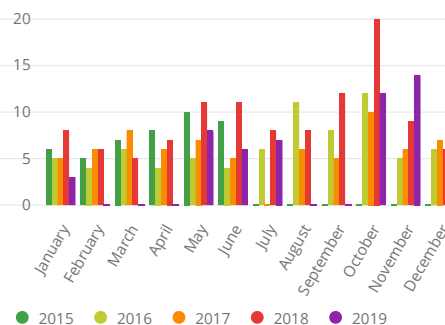
Help Desk Tickets Opened - tracks service requests for network, computers, phones, etc. ⓘ



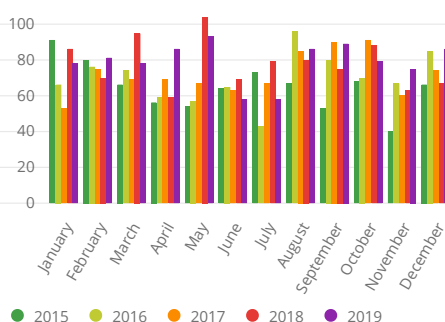
Warrants Issued - tracks the number of citations that go unpaid and turn to warrants



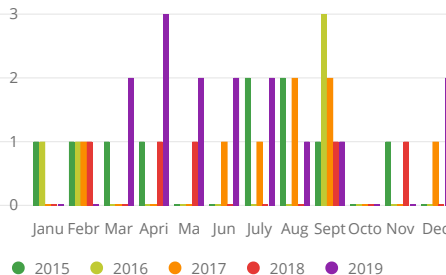
Public Education Events- shows public fire education events



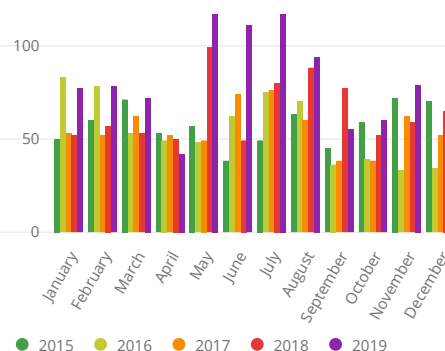
Warrants Recalled- number of warrants served or cancelled



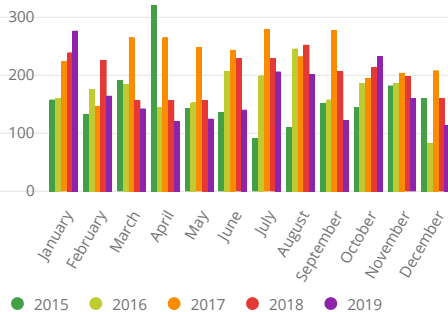
Full time Employees Terminated



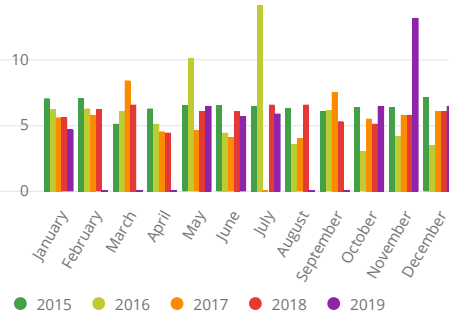
Total Arrests Made



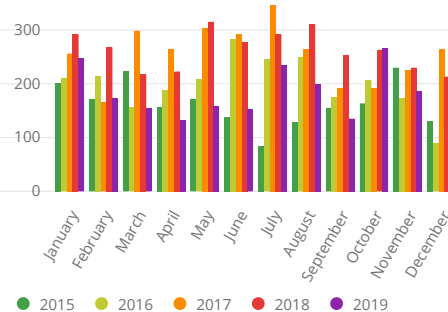
Citations Issued - tracks number of citations issued by all Police agencies into our court



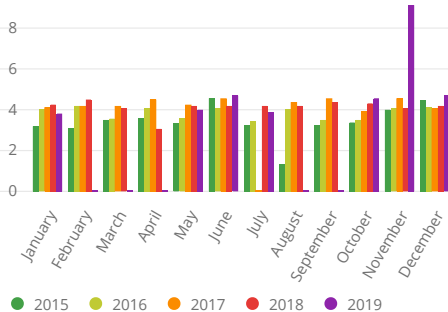
Average Fire Response Time- shows response time from time of dispatch



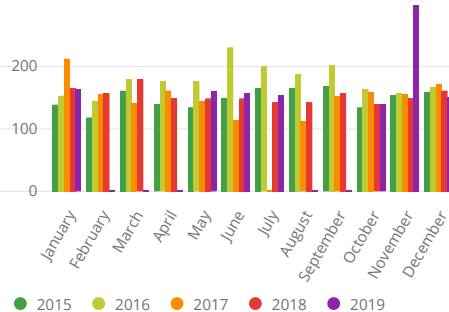
Citations Issued-all citations issued by South Ogden Police



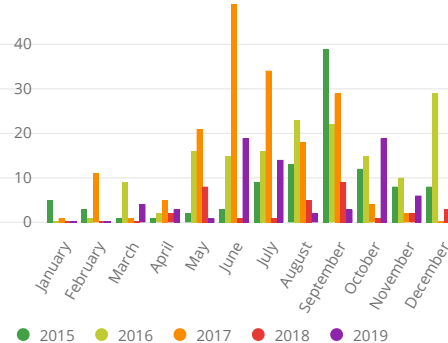
Average EMS Response Time-shows response time from time of dispatch



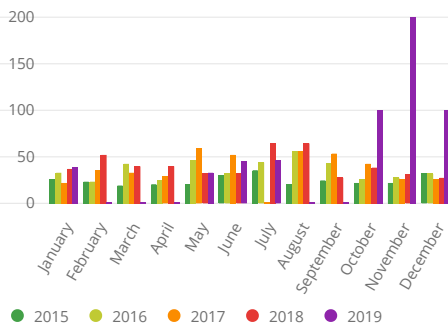
Emergency Medical Service Calls for Service- all dispatched calls for EMS



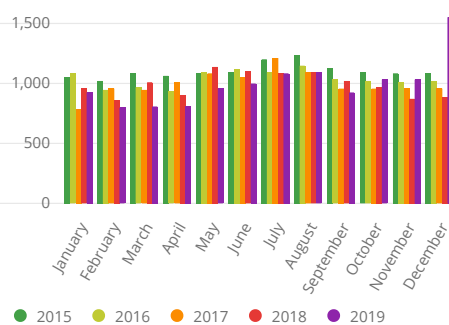
Code Enforcement Cases Closed



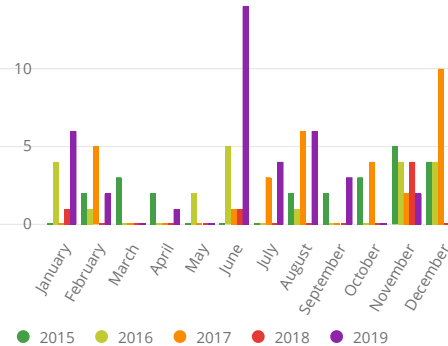
Fire Calls for Service- all fire related dispatched calls



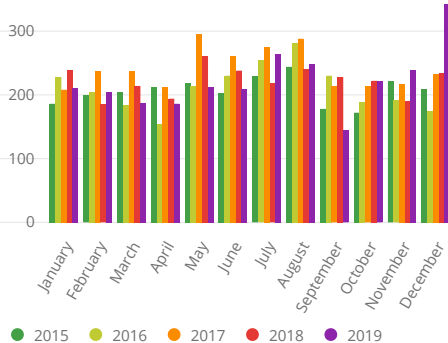
Police Calls for Service- all dispatched and self initiated calls



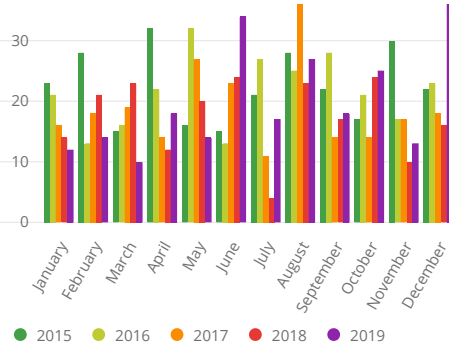
Main Breaks/Water Leaks Repaired



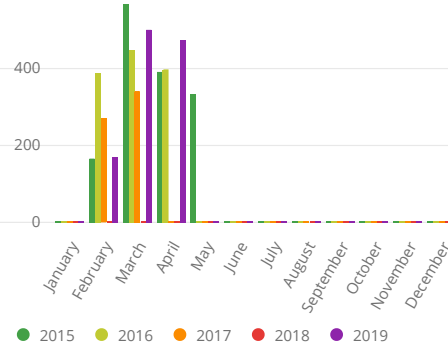
Police Reports Generated



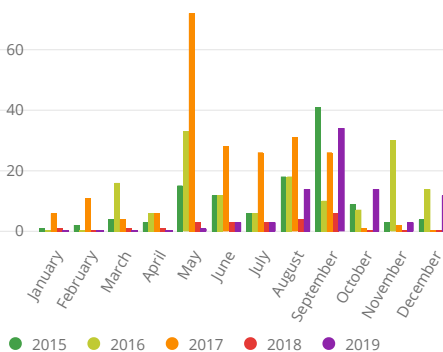
Cases Assigned to Detectives



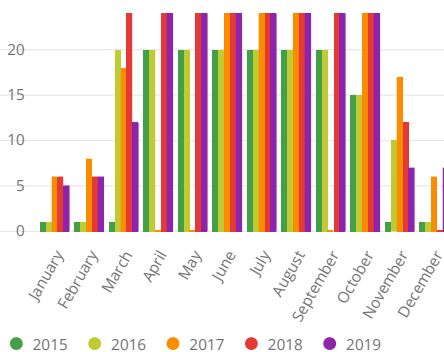
Sewer Manhole Visual Inspections Performed



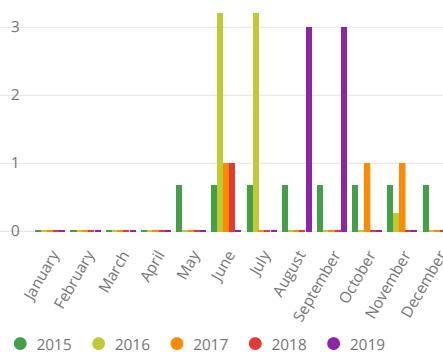
Code Enforcement Cases Opened



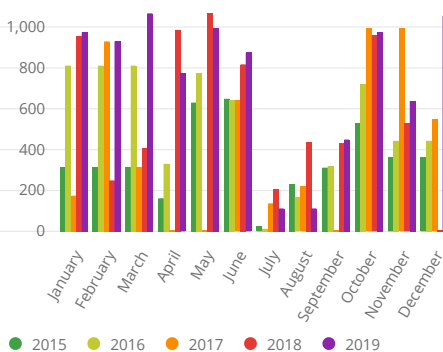
Playground Safety Inspections



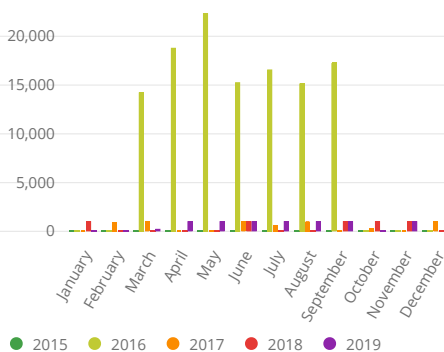
Lane Miles Repaired / Reconstructed



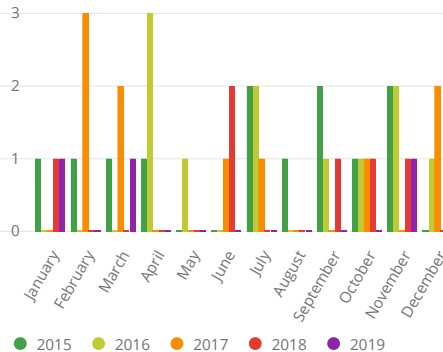
Participants in recreation programs



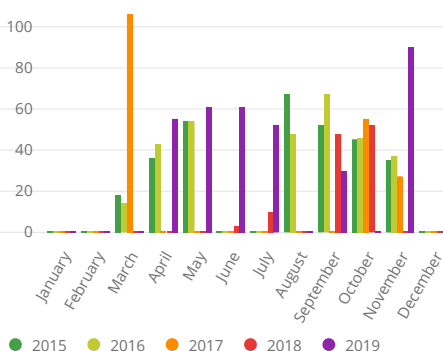
Feet of Sewer Line Cleaned



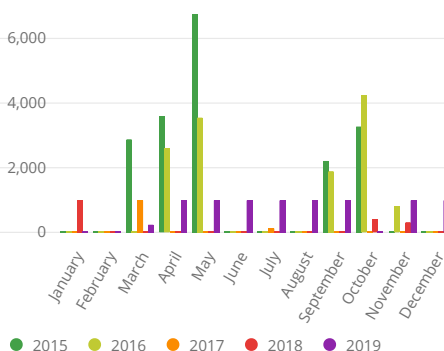
Sewer Line Back Up Calls



Lane Miles Swept



Feet of Storm Drain Line Cleaned



2019 COUNCIL PRESENTATION

DOUG GAILEY ASSISTANT CITY
MANAGER



DEPARTMENTS

- Information Services
- Special Events
- Court
- Human Resources
- City Manager Projects



COURT

**Court Supervisor Elaine Burleigh, Clerk Tristine Toyn,
Part-time Clerk Cydni Gutierrez**

Job Overview

- **Court Functions**
- **Passports**
- **Utility Payments/Applications**
- **Building Permits**
- **Business Licenses**
- **Phone Calls**
- **Reservations**
- **Mail/Supplies**



COURT DEPARTMENT

- Biz Muni
- Need another part time clerk
 - Open and staffed everyday
 - Limited cross training
 - Time off



INFORMATION SERVICES

Information Services Manager Brian Minster

Job Overview

- **Maintain 70 computers citywide (3 different locations)**
- **Maintain 41 Police Camera devices**
- **Manage 10 Servers**
- **Maintain 10 Network Switches**
- **Maintain 5 firewalls**
- **Maintain 82 City telephones**
- **Local Agency Security Officer for Utah Bureau of Criminal Investigations**
- **Forecast long term needs and act as liaison for acquisition.**



PROJECTS

- **Live Streaming Council Meetings**
- **Building Security Cameras**
- **Security Cameras for Burch Creek Park**



SPECIAL EVENTS

Part-Time Coordinator TBA

South Ogden Events

- **Social Media Stories**
- **S.O.B.A.**
- **Employee Appreciation Dinner**
- **Easter Egg Hunt**
- **South Ogden Days**
- **Veterans Memorial**
- **Old Fashioned Family Holiday**

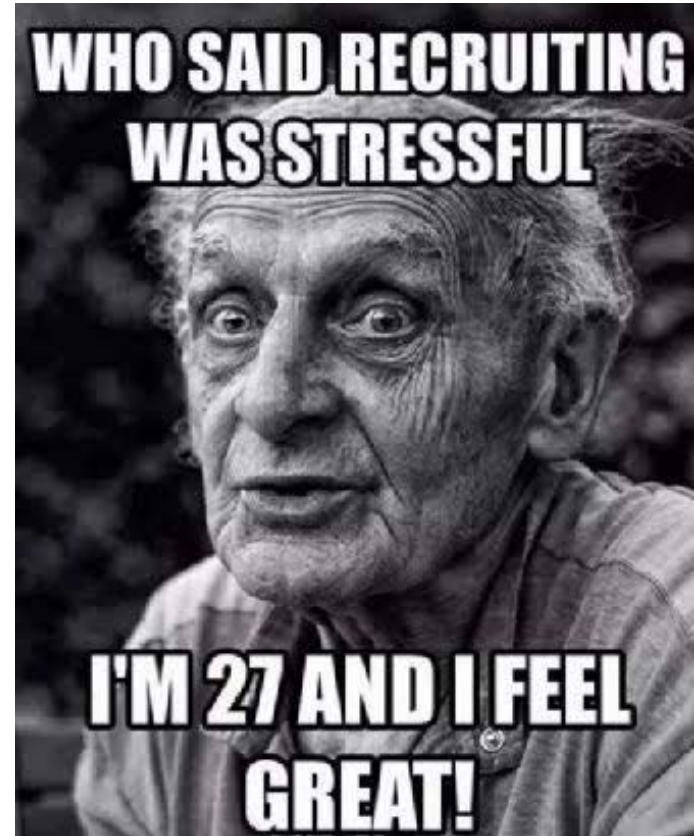


HUMAN RESOURCES

Compensation/Benefits Study

Turnover

- 13 Full-time
- 28 Part-time



FINANCE

2020 AND BEYOND

1/24/2020

Steve - budget files - 18-19 budget- FY 2019
budget graphs - council mtg 1-21-2020

Cindy - Accounts Payable



Jeannine – City Treasurer

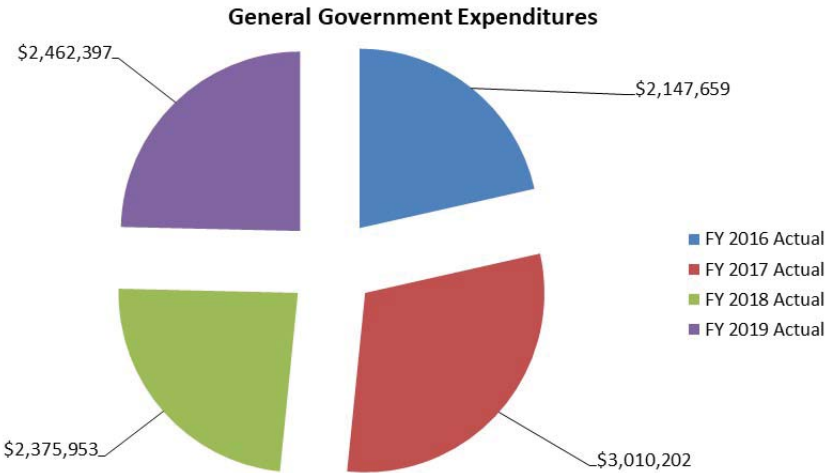


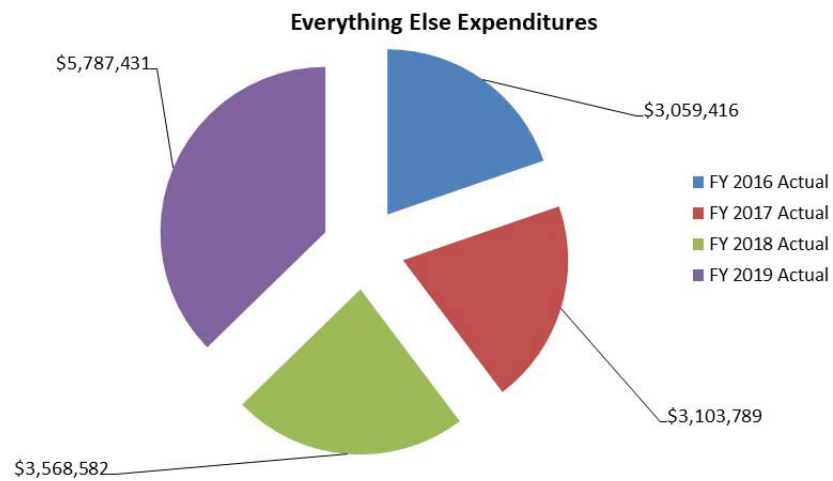
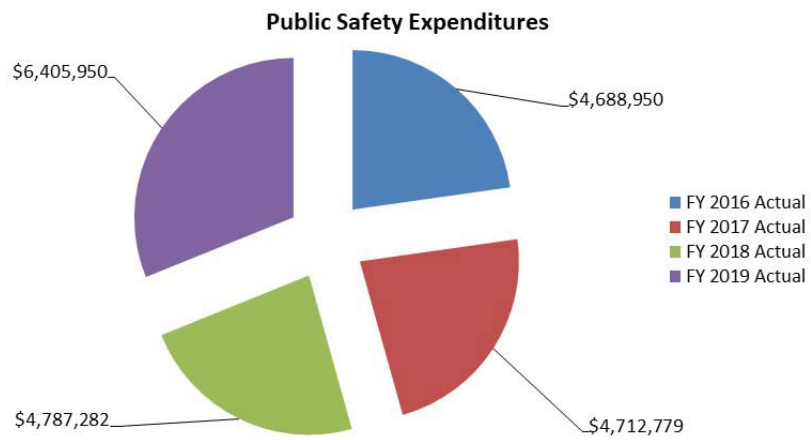
Leesa – City Recorder



Government Categories

General Gov.	
	Council
	Legal
	Court
	Administration
	Non-Departmental
	Elections
	Bldg. & Grounds
	Planning & Zoning
Public Safety	
	Police
	Fire
	Inspections
All Else	
	Streets
	Parks
	Recreation
	Transfers

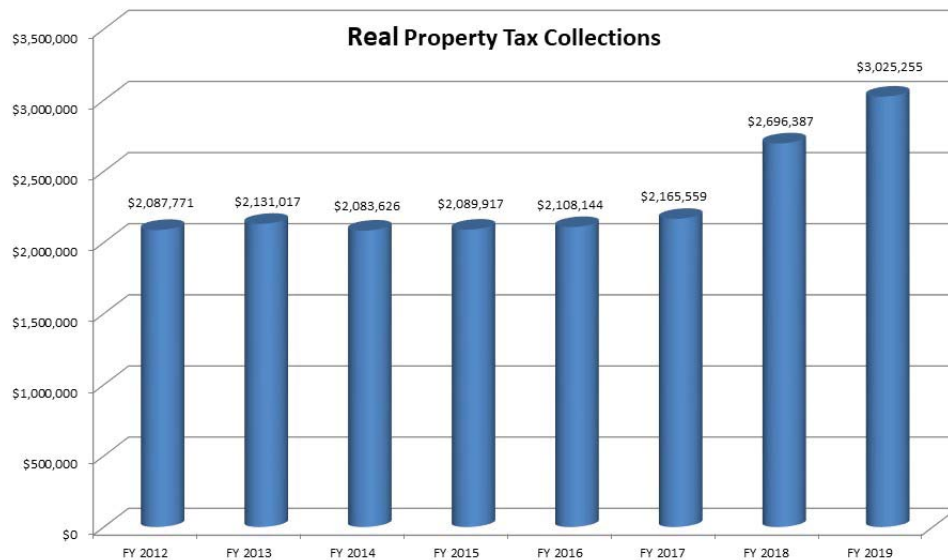




Fund balance analysis				
6/30/2019 financial statement fund balance:			\$3,224,540.27	
Restricted balances:				
Class "c" Funds:			(\$171,492.15)	
Restricted Fund Balance - 40th St.			(\$75,243.00)	
Restricted Fund Balance - Liquor Money			(\$13,824.00)	
Restricted Fund Balance - leave liability			(\$597,518.09)	
7/1/2019 Unappropriated Fund balance - beginning			\$2,366,463.03	
				\$3,264,277.47
				\$0.00
				\$3,264,277.47
YTD Revenue over Expenditures - 12/31/2019			\$39,737.20	
				(\$185,318.13)
6/30/2019 Unappropriated Fund balance available:			\$2,406,200.23	
				\$3,078,961.32
				22.91%
			17.91%	
				28.50%
25% state general fund maximum:				
FY 2020 General fund revenues =	\$13,437,002.00		\$3,339,250.50	
				CPF: \$750,000
				\$3,828,961.32
22% general fund requirement per council resolution			\$2,956,140.44	
				28.50%
20% general fund requirement per council resolution			\$2,687,400.40	
18% general fund requirement per council resolution			\$2,418,660.36	
17% general fund requirement per council resolution			\$2,284,290.34	
16% general fund requirement per council resolution			\$2,149,920.32	
15% general fund requirement per council resolution			\$2,015,550.30	
14% general fund requirement per council resolution			\$1,881,180.28	
12% general fund requirement per council resolution			\$1,612,440.24	
11% general fund requirement per council resolution			\$1,478,070.22	
10.25% general fund requirement per council resolution			\$1,377,290.71	
10% general fund requirement per council resolution			\$1,343,700.20	
5% general fund requirement per council resolution			\$671,850.10	
25% general fund requirement allowed by State Law			\$3,339,250.50	

Sales Tax Historical Data





Strategic Goals & Objectives

- 1 – Streets
- 2 – Employee Compensation Plan/Philosophy
- 3 – Parks
 - * Burch Creek Park
 - * Club Heights Park

• FISCAL SUSTAINABILITY


FY 2020 Project Funding

- Road & Street projects - \$2,389,993
- Burch Creek Park Bond - \$4,300,000
 - Plus additional grant monies
- Club Heights Park Design - \$24,945
- Equipment/Vehicle lease (Zions) - \$576,927

FY 2020 & 2021 Financial Concerns

- Avoiding cost over-runs on projects:
 - Burch Creek Park
 - Club Heights Park
 - Road/street projects
- Fire Dept. over-time expense
- Maintaining certified tax rate at .002900
- Maintaining utility rate increase
- Implementing the Sustainability Model within reason as much as possible


328
329
330
331
332



2019-2020

Parks & Recreation
Building Maintenance
Inspections





NRPA Recommends:

8.3 FTE Parks & Recreation employees for every 10,000 residents.

- Staff- 6 FTE
- 85 acres of parks & trails
- Splash pad
- Bowery's – 9 (reservation prep)
- Restroom's – 7
- Playgrounds – 8
- Tennis courts – 4
- Basketball courts – 2 (outdoor)
- 40th ST median & park strips
- Baseball fields – 5 (maintained & painted)
- Football fields – 2 (maintained & painted)
- Flower Beds - 16
- Graffiti removal on city property
- Christmas lights
- Sprinkler Clocks -23 (wired)
 - Friendship has approximately 215-230 heads
- SVC – 11 (battery)
- Mower service & repair
- Janitorial service during winter months (2 buildings)
- Snow removal of City properties
 - (6-8hrs)
- Nature park – no Reservations
- Called back only 4 times for bowery issues (2 complaints)
(20-25 times 2018)



Parks

Additions 2019

- Club Heights Dog Area Completed
- Park Strips & Medians along 40th
- Compound at City Hall (flower beds)
- Broke ground – Burch Creek Park

Improvements 2019

- Nature Park Amphitheatre lighting & power
- Nature Park playgrounds surfacing & shade structures
- SOJH Restroom finished-Joint project

Current Projects 2020

- Burch Creek Park
- Club Heights park light
- Restroom improvements
- Club Heights park improvements (depends on funding)

Projects 2019

Nature Park Shade Sails



Arbor Day 2019



Problems – Parks 2019

Splash Pad Touch Pad



City Hall Sprinkler Main



Parks 2019

Issues

- Part-time difficult to hire, must be 18 (one employee for five weeks)
- Vandalism – restrooms & tunnel
- Bowery registration changes
- 89 detention basin is a swamp

2019 Projects & Needs

- Playgrounds \$150,000-\$400,00
- Resurfacing Courts 40th \$35,000
- Burch Creek Park Development
- Club Heights Development
- Club Heights Lights (working with cell tower provider)
- 40th Detention Basin Construction - Park Improvements
- 40th Bowery \$150,000
- Restrooms \$10,000-\$20,000
- Main Point Landscaping \$28,000
- Splash Pad upgrades?????



Recreation

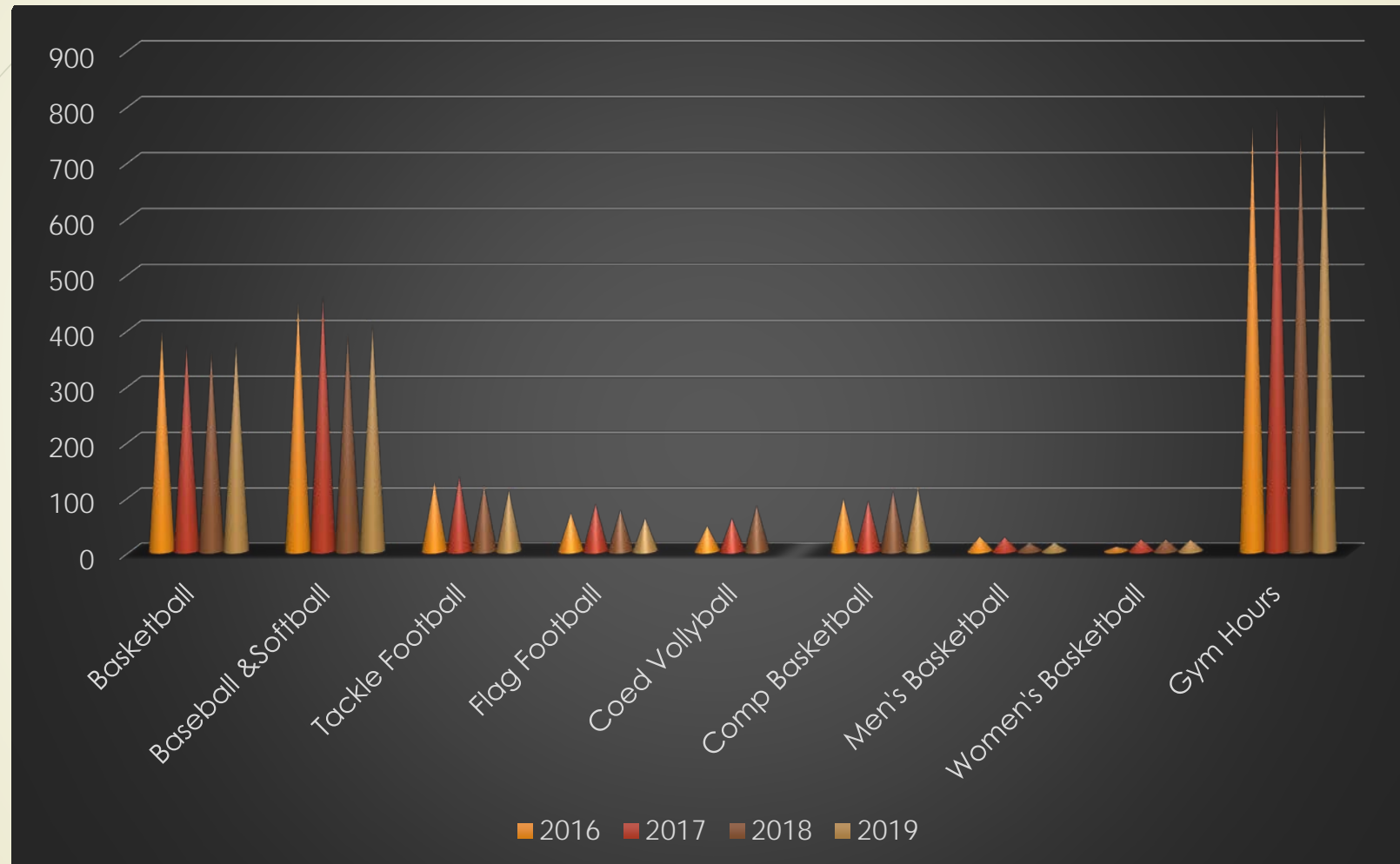
Programs 2019

- Basketball K-9th 376
- Baseball & Softball Pre-K – 9th 407
- Tackle football 7-14yrs 111
- Flag football 60
- Tennis - no instructor
- Comp Basketball 115 Teams
- Men's Basketball 15 teams
- Women's Basketball 21 teams
- Gym hours 804.75 (202.25 WBL-Saturdays)
- Staffing & Officials becoming difficult to fill the needs

Possible Additions 2019

- Youth soccer 3-4yrs old
- Pickle ball- open gym for one night - inside
- Spike ball- spring league
- Need Score Booth Friendship Park
- Raising official wages to help with shortage of officials
- Remodel offices

Recreation 4 year history



BUILDING MAINTENANCE

2019

- Going through VAV's in City Hall
- Animal shelter sewer pump needs redesigned

2020 Maintenance Needs

- P.W. remodel \$330,000.00-\$400,000.00
- Garage door openers/controls - Fire 81
- City Hall control valves \$16,000
- Back up boiler – City Hall \$35,000-\$50,000
- Fire 81 ramp replacement
- Compressor for AC in the coming years

INSPECTIONS

2019 Building Permits Issued

Residential

➤ New 24 unit apartment Buildings	1
➤ New 12 unit apartment buildings	2
➤ New Homes	3
➤ Remodels	9
➤ Additions/Detached Garages	5
➤ Fire Renovations	1
➤ Solar PV Systems	35
➤ Miscellaneous	164
Total	220

Commercial

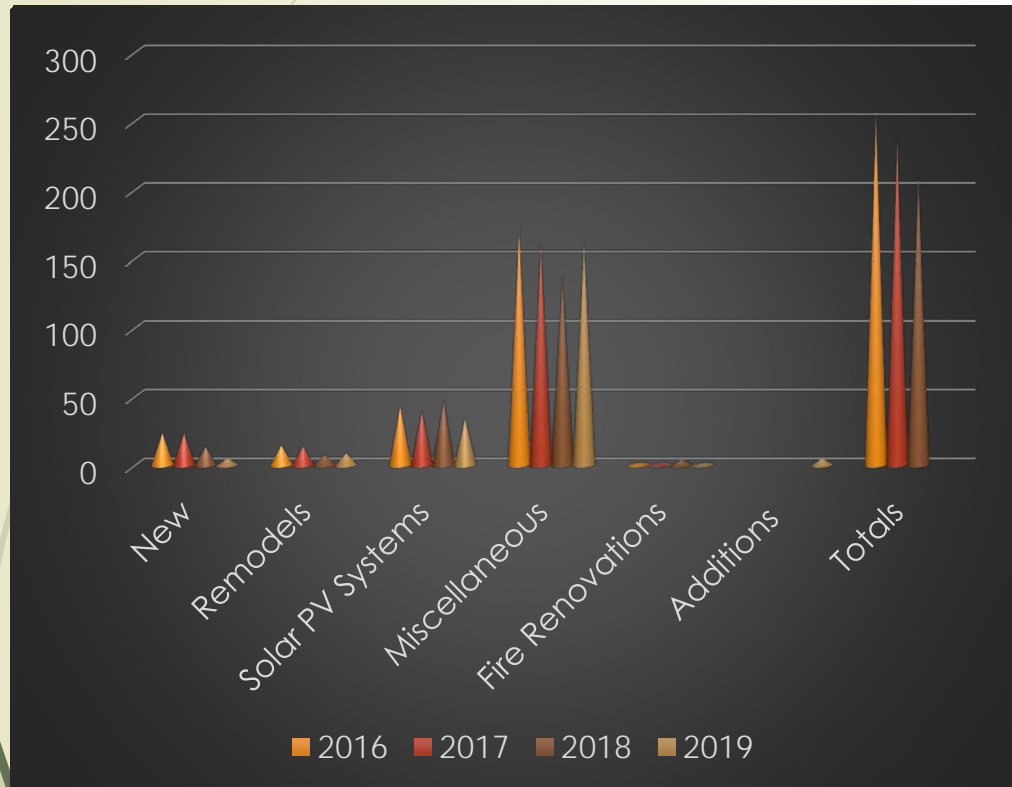
➤ New Buildings	1
➤ Mixed Use Apartment	1
➤ New Cell Tower & Building	2
➤ Cell tower upgrade	1
➤ Remodels	16
➤ Miscellaneous	25
Total	46

Total Permits This Year

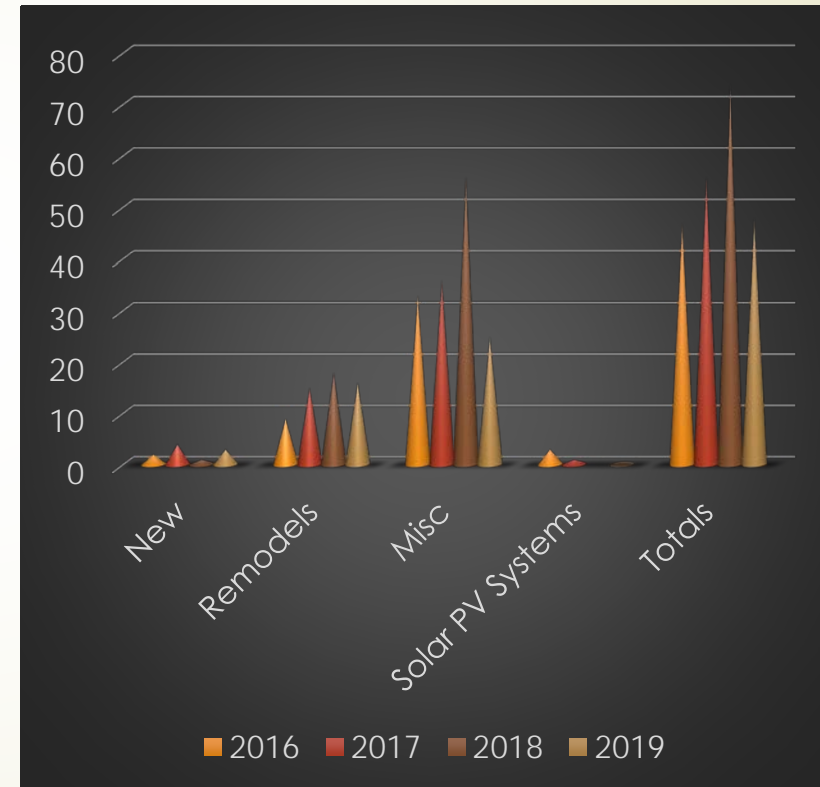
266


Inspections 4 year history - Permits

Residential Permits



Commercial Permits





South Ogden City 2019-2020

Public Works

Water
Sewer
Streets
Storm Water
Fleet

Water Accomplishments 2019

Water Projects 2019

2 PRV'S rebuilt - new valves & fittings

City Staff - saved \$25,356.00

Repaired roof vent -steel tanks to stay in compliance with State & Federal regulations

Flushed Fire Hydrants throughout the City 178

Installed 5 new American valves with alpha restraints

Completed the EPA UCMR 4 water samples

UCMR is a five year rotation

Completed the Lead and Copper samples – 3yr rotation

South Ogden City has completed 1-3 UCMR samples as well

Dirty Water & Low Pressure Calls & Shutoffs

2 dirty water & 9 low pressure, & 13 shutoffs due to repairs

City Main Breaks

16 (9) repaired

Service Leaks

20 (6) replaced

Fire Hydrants

3 repaired

New air relief valve installed at the Steel Tanks

Water Accomplishments 2019 & 2020 Goals

Radio Read Conversion:

342 radio reads installed

97% of the City connections on radio read

15 -20 Commercial meters need to be converted.

4500 S. Waterline Project \$125,970.00

1,041 LF of 8" C900

20 new poly service lines to resident

Tank Cleaning 2019

Burch Creek & Steel Tanks Cleaned and Inspected

Found the leak in one Burch Creek Tank

(currently being repaired)

2020 Goals

Waterline replacement Oakwood & Crestwood

Valve Repair & replacement (26)

Upgrade SCADA



Alpha Restraints - ROMAC



PRV Location & Rebuild 2019

3864 PRV Found



Ben Lomond PRV rebuild



Water Valve repair 2019



Sewer Accomplishments & Goals 2019

City responded to 13 calls

- 4 - City's main issues (blockage, smells, noise)
- 9 - Homeowners sewer laterals & Misc. calls
- 2 manholes found & raised

Sewer Line Cleaning

- Cleaned Various Areas in the City
- 2nd year of the 4 year process
- Contractor cleaned 81,743ft. of sewer line (15.4 miles)
- Camera 54,424ft. of sewer line (10.3 miles)
- Repaired/Fixed 3 problems found from video

Manhole Inspections

- City crews inspected 1235 sewer manholes for problems and condition. (Completed annually for insurance)

Sewer Goals 2020

- Continue sewer cleaning contract
- 2018 was the first year – 3rd time through the whole City

Sewer project 2020

- 36th & Ogden sewer manhole project
- Rebuild sewer from H-Guy Child to 5450 S.(through Friendship Park)
- Manhole inspections/repair as needed
- Repair trouble spots as needed

Street Accomplishments 2019

Public Works crews used:

- 125 gallons of traffic paint
- 209 tons of asphalt (\$10,450)
- 77 tons of winter mix (\$10,895.50)
- 1,501 (581) tons of salt \$35,275.15
- 172 (66.28) Tons of Ice Slicer \$8,866.70
- 30 flags replaced at the two high visibility crosswalks
- 37 signs changed out or replaced throughout the City
- 90 lane miles of roadway cleaned w/ new leaf vac.
- City Swept 3 times

- 629 gallons - **Contracted** the striping of the roads

Street Accomplishments 2019

4500 S. from Monroe Blvd East to the End \$396,219.00

3,345 cubic yards asphalt & road base removed
960 tons of new asphalt
1,920 - linear ft. of curb & gutter
2,030 - Linear ft of sidewalk
Reconstructed 2 manholes

Spot Repair Various locations - Asphalt - \$35,958.00

Street Lights Upgrade

29 lights replaced to outages
3 pole replaced due to accidents - (1 wood & 2 metal)
Warranty period started 10-1-13
Ends 10-1-23
18 month warranty on labor ended 4-1-15
\$140.00 per hour
\$143 -\$184 37 watt or 44 watt LEDs \$300.00
No longer make the Induction light - \$500.00

Streets Goals 2020

Road projects

Oakwood & Crestwood

Sidewalk annual repair \$50,000.00

Street sign upgrade - \$15,000.00

Visibility & new logo
MUTCD - Minimum Reflectivity Standards for Retro
Reflective Signs

Overlays & Chip Seals

Chip \$300,000
Crack \$50,000
Edge mill & Overlay \$500,000
Spot Repair \$50,000



Storm Water Accomplishments & Goals 2019-2020

Maintenance program – 3rd year of the program

3rd time going through the City
Contract service to run lines(similar to sewer)
45,072 ft storm drain lines cleaned (8.5miles)
\$35,520.00
Approximately 2000 ft videoed

45th Storm Project \$95,445.00

1041 LF of 15" RCP pipe
12 new catch basins
6 new manholes

Weber County Storm Water Coalition

6th year with Coalition fee
Public out reach compliance
Coalition has hired a Director
JUB Engineering – Paul Taylor

Goals 2020

40th St detention basin (impact fees)

Total project \$769,500.00
(\$270,427.00 completed 2015)

45th S. East of Monroe
(back yards)

Oakwood storm line

Reline Birch Creek Hollow
-between 4841 and 4831

Capital Outlay -Purchased

Streets

Ten Wheeler (2004),	\$235,301.15	11-1-19
Loader (2004)	\$159,392.00	12-19-18
Cat Roller DD2	\$51,900.00	10-18-18
Leaf Vac	\$92,140.00	7-21-19
Chipper	\$36,329.40	8-14-19

Storm Drain -

Ford F550 4x4	\$77,450.00	2-27-19
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Parks

Ford F550 4x4 (2)	\$152,140.00	2-27-19
Jacobsen 11' Mower	\$63,152.00	9-22-18
Grasshopper Mowers (3)	\$51,135.05	8-22-18
Slope Mower	\$31,446.65	10-10-18
Kubota 3600 L Tractor	\$51,333.05	12-19-18
Utility Vehicle (Mule)	\$9,543.58	9-19-18

Capital Outlay - Purchased

Water -

3-ton (2004)	(2)	\$419,859.80	3-1-19
Backhoe		\$97,800.00	8-22-18

Police-

Ford Explorer Inceptor	(2)	\$63,688.00	In Process
Ford Explorer	(2)	\$72,016.00	In Process
Patrol Vehicles	(2)	\$67,250.00	3-1-19
Ford F150 K-9		\$44,089.00	3-1-19
(\$3,000.00 to custom outfit the K-9 Unit)			
Patrol Vehicles	(8)	\$269,000.00	3-1-19

Capital Outlay - Leased

Police

Ford Explorers	(2)	\$15,000.00	1-15-18
Ford F150		\$5,000.00	2-3-19
Ford Explorers(Additional)	(4)	\$15,000.00	12-1-19

Fire

Ford F150		\$5,000.00	1-14-18
Ford F350 (Additional)		\$4,500.00	11-22-19

Public Works

Ford F150	(3)	\$15,000.00	1-15-20
Ford F150 (Additional)		\$5,000.00	
Ford F350 (Additional)	(2)	\$9,000.00	

Sales of surplus 35 vehicles/equipment- \$218,000

\$2,600 per car to install - police equipment(no video or decals)

25hrs per patrol vehicle (12hrs Detective) \$1,500 in house

Capital Outlay Purchases 2019

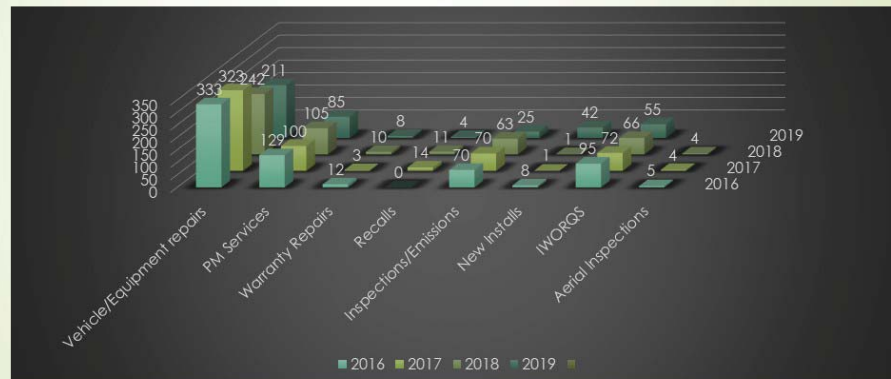
2020 Ford Explorer Detectives



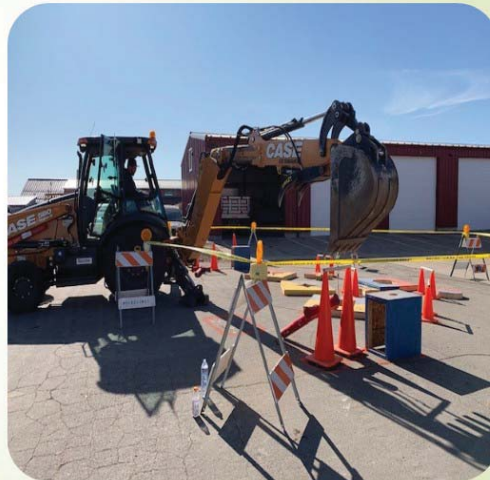
2020 Ford Explorer Detectives



Fleet 2016



Truck Rodeo 2019



Fleet Goals 2020

Continue improve efficiency of the City's fleet

Exploring options of different fuel types

Fuel Site upgrade at city shops

Continue & keep current with Ford Technician Training

Keep up with the IWORQS program

Questions?





Russ Porter, Mayor
Darin Parke, Chief of Police
Jeff Nelson, Lieutenant
Dwight Ruth, Lieutenant

Annual Report 2019

Patrol Division Total calls	16,339	Investigations Division	
Incidents Dispatched	11,213	Cases Assigned	220
Self-Initiated Incidents	5,126	Open Cases	92
Reports	2,497	Sex offenses against children	18
Arrests 2014 +29%	878	Fraud Complaints	90
DUIs 2014 +63%	57	Arrest Clearance Rate	31%
Traffic Accidents 2014 +35%	646		
Traffic Citations 5 yr Average -33%	2,127	School Resource	
Code Enforcement Dispatched	302	Incidents	43
Code Enforcement Initiated	181	Reports	12
Street Checks	581	Arrests (juvenile court)	2
Warrant Service Cases 2014 +29%	343		
Drug related 2014 +169%	364	Code Enforcement	
		CE Officer Total Cases 2018 -137%	158
Index Crimes Reported		CE Officer Initiated Calls	127
Homicide	0	CE officer dispatched calls	31
Rape	16		
Robbery	1	Assistance at Office	
Assault	85	Records requests 2018 +18%	2,091
Burglary	29	Fingerprinting 2014 +38%	386
Larceny	208	Expungements Processed	70
Motor Vehicle Theft	32		
Arson	0	Animal Services	
Total Index Crimes 2014 -16%	371	Calls for Service	1,471
		Adoptions	596
Additional Crime Information		Adoption Fees Received	\$36,490.00
Vehicle Burglaries	89	Animals Impounded 2018 +127%	786
Registered Sex Offenders	38	Off-site Adoption Events Held	49
Domestic complaints	165	Volunteer Hours	3,242
Mental Subjects	94	Cash donations and Grants	\$9,118.23
Sex Offender Checks	100	Dog licenses issued	1,012