



MEMORANDUM

TO: Mayor and City Council

FROM: Matthew J. Dixon, City Manager

RE: February 16, 2021 Council Meeting

WORK SESSION

- **Department Reports** - During the work session, Jon Andersen (Public Works) and Doug Gailey (Human Resources & Court) will present their department reports and answering questions related to their departments and future needs, challenges, etc.

DISCUSSION/ACTION ITEMS

- **Consideration of Noise Ordinance Exception request by UDOT** - Last summer UDOT submitted a request for an exception to the City's noise ordinance for a project they completed that included milling and overlaying Highway 89 between Harrison Blvd. and 40th Street. This agenda item is for the next phase of UDOT's project and will include the milling and overlaying of Washington Blvd. between 40th Street and 26th Street. Due to the busy nature of this highway, UDOT plans on doing this work between 7 p.m. and 7 a.m. Monday through Saturday from July 25 through October 16, 2021.
- **Resolution 21-06 – Approving a Fire Automatic Aid Agreement with Weber Fire District.** This agreement is for mutual automatic aid between the South Ogden Fire Department and the Weber Fire District. Specifically, this agreement will establish an automatic aid understanding between Weber Fire District Station 64 and the City's Station 82. The agreement is for 5 years with either party being able to terminate the agreement with a 30 day notice.
- **Resolution 21-07 – Approving an Agreement with TecServ, Inc.** Recently staff completed a formal solicitation from qualified Information Technology firms. Three companies submitted proposals that included each firm's qualifications, experience and references. Staff, along with Mayor Porter, conducted a review of each proposal. Each proposal was evaluated against the following criteria: 1) Firm Qualifications (20%), 2) Project Team (10%), 3) Relevant Experience (20%), 4) Schedule (20%), and 5) Cost (30%). Following the evaluations, it was determined that TecServ, Inc. is the most qualified, responsive bidder. Staff recommends council approval of Resolution 21-07. TecServ will begin working for the City on March 1, 2021.

E mdixon@southogdencity.com

O 801-622-2702

F 801-622-2713

3950 Adams Ave. Suite 1

South Ogden City, UT 84403

SouthOgdenCity.com

STRATEGIC PLANNING

- ***Community Survey Results*** – Each year, in advance of the Council’s Strategic Planning Retreat, the City conducts a community-wide survey. The survey is conducted to gather feedback from the residents in an effort to better understand where the City is doing well and where the City’s focus should be over the next 12-24 months. This information has been gathered and compiled into a report that we will review during this portion of the council meeting. This year’s survey has been compiled into two separate reports. The first report includes every question and every response. This report has been called the Full Report. The second report includes every question but only summary “word cloud” graphics for the open-ended more lengthy response questions. I’ve included the Full Report in your packet so you can read all of the responses to the survey. Both versions of the report will be available on the City’s website for public review.
- ***Review Performance Metrics*** – Monthly, department directors track and record performance metrics on key performance indicators that they use to help them manage their departments. Annually this data is compiled into a report that is reviewed and discussed. The intent is to identify trends and see changes in the data that may be indicative of declines in employee performance or changes in service calls and demands. At the time of writing this memo we are having some difficulties compiling some of the information needed to complete the report. Staff hopes to have this report compiled and completed prior to the council meeting.
- ***Review City’s Mission, Vision and Strategic Directives*** – During this portion of the meeting we will conduct a review of the City’s Mission Statement, Vision Statement and the Strategic Directives as currently included in the City’s Strategic Plan.



**NOTICE AND AGENDA
SOUTH OGDEN CITY COUNCIL
WORK SESSION**

TUESDAY, FEBRUARY 16, 2021

WORK SESSION – 5 PM

COUNCIL MEETING - 6 PM

Notice is hereby given that the South Ogden City Council will hold their regularly scheduled work session at 5 pm Tuesday, February 16, 2021. The meeting will be located at City Hall, 3950 Adams Ave., South Ogden, Utah, 84403, in the city council chambers. The meeting is open to the public; however, the city will abide by all COVID-19 restrictions in place at the time of the meeting, including social distancing and number of people allowed to gather at one time. No action will be taken on any items discussed during pre-council work sessions. Discussion of agenda items is for clarification only. Some members of the council may be attending the meeting electronically. The meeting will also be streamed live over www.facebook.com/southogdencity.

WORK SESSION AGENDA

I. CALL TO ORDER – Mayor Russell Porter

II. REVIEW OF AGENDA

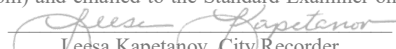
III. DEPARTMENT REPORTS

- A. Doug Gailey – Human Resources and Court**
- B. Jon Andersen – Public Works**

IV. ADJOURN

Posted to the State of Utah Website February 12, 2021

The undersigned, duly appointed City Recorder, does hereby certify that a copy of the above notice and agenda was posted at the Municipal Center (1st and 2nd floors), on the City's website (southogdencity.com) and emailed to the Standard Examiner on February 12, 2021. Copies were also delivered to each member of the governing body.


Leesa Kapetanov, City Recorder

In compliance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during the meeting should notify the City Recorder at 801-622-2709 at least 48 hours in advance.



NOTICE AND AGENDA SOUTH OGDEN CITY COUNCIL MEETING

TUESDAY, FEBRUARY 16, 2021

WORK SESSION – 5 PM

REGULAR COUNCIL MEETING - 6 PM

Notice is hereby given that the South Ogden City Council will hold their regularly scheduled council meeting at 6 pm Tuesday, February 16, 2021. The meeting will be located at City Hall, 3950 Adams Ave., South Ogden, Utah, 84403, in the city council chambers. The meeting is open to the public; however, the city will abide by all COVID-19 restrictions in place at the time of the meeting, including social distancing, wearing of masks, and number of people allowed to gather in one place. Some members of the council may be attending the meeting electronically. The meeting will also be streamed live over www.facebook.com/southogdencity.

CITY COUNCIL MEETING AGENDA

I. OPENING CEREMONY

- A. **Call to Order** – Mayor Russell Porter
- B. **Prayer/Moment of Silence** -
- C. **Pledge of Allegiance** – Council Member Jeanette Smyth

- II. **PUBLIC COMMENTS** – This is an opportunity to address the mayor and council with any concerns, suggestions, or praise. No action can or will be taken at this meeting on comments made.
Please limit your comments to three minutes.

III. RESPONSE TO PUBLIC COMMENT

IV. RECOGNITION OF SCOUTS AND STUDENTS

V. CONSENT AGENDA

- A. Approval of February 2, 2021 Council Minutes

VI. DISCUSSION / ACTION ITEMS

- A. Consideration of Noise Ordinance Exception Request by UDOT for Construction on Washington Boulevard Between 36th and 40th Street
- B. Consideration of **Resolution 21-06** – Approving a Fire Automatic Aid Agreement with Weber Fire District
- C. Consideration of **Resolution 21-07** – Approving an Agreement With TecServ Inc. for Maintenance of Computer Network

VII. STRATEGIC PLANNING

- A. Review of Community Survey Results
- B. Review of Performance Metrics
- C. Review of City's Mission, Vision, and Strategic Directives

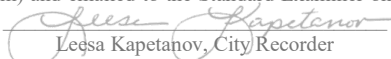
VIII. REPORTS/DIRECTION TO CITY MANAGER

- A. City Council Members
- B. City Manager
- C. City Attorney
- D. Mayor

IX. ADJOURN

Posted to the State of Utah Website February 12, 2021

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Leesa Kapetanov, City Recorder

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MINUTES OF THE SOUTH OGDEN CITY COUNCIL WORK SESSION AND CITY COUNCIL MEETING

TUESDAY, FEBRUARY 2, 2021

WORK SESSION – 5 PM IN COUNCIL ROOM

COUNCIL MEETING – 6 PM IN COUNCIL ROOM

WORK SESSION MINUTES

COUNCIL MEMBERS PRESENT

Mayor Russell Porter, Council Members Sallee Orr, Brent Strate, Susan Stewart, Mike Howard, and Jeanette Smyth Note: Council Member Smyth joined the meeting via the Microsoft Teams meeting app.

STAFF MEMBERS PRESENT

City Manager Matthew Dixon, Assistant City Manager Doug Gailey, Parks and Public Works Director Jon Andersen, Fire Chief Cameron West, Police Chief Darin Park, Special Events Coordinator Jamie Healy, and Recorder Leesa Kapetanov

Note: Assistant City Manager Doug Gailey and Recorder Leesa Kapetanov joined the meeting via Microsoft Teams.

CITIZENS PRESENT

No one else attended the work session

Note: The time stamps indicated in blue correspond to the audio recording of this meeting, which can be found by clicking the link:

https://www.southogdencity.com/document_center/Sound%20Files/2021/CC210202_1702.mp3 or by requesting a copy from the office of the South Ogden City Recorder.

I. CALL TO ORDER

- Mayor Porter called the work session to order at 5:02 pm and asked for a motion to convene
00:00:13

Council Member Howard so moved, followed by a second from Council Member Strate. Council Members Orr, Strate, Stewart, Howard, and Smyth all voted aye.

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REVIEW OF AGENDA

- There were no questions about the agenda

DEPARTMENT REPORTS

A. Jon Andersen – Parks, Recreation, Building Maintenance, and Inspections

00:00:47

Mr. Andersen had a visual presentation as part of his report. See Attachment A.

B. Steve Liebersbach – Finance 00:39:00

Mr. Liebersbach included some charts as
Part of his presentation. See Attachment B.

ADJOURN

At 6:03 pm, Mayor Porter called for a motion to adjourn the work session.

Council Member Strate so moved, followed by a second from Council Member Howard. The voice vote was unanimous in favor of the motion.

01:01:08

COUNCIL MEETING MINUTES

COUNCIL MEMBERS PRESENT

Mayor Russell Porter, Council Members Sallee Orr, Brent Strate, Susan Stewart, Mike Howard, and Jeanette Smyth Note: Council Member Smyth joined the meeting via the Microsoft Teams Meeting App.

STAFF MEMBERS PRESENT

City Manager Matthew Dixon, Assistant City Manager Doug Gailey, Parks and Public Works Director Jon Andersen, Fire Chief Cameron West, Police Chief Darin Parke, Special Events Coordinator Jamie Healy, and Recorder Leesa Kapetanov

Note: Assistant City Manager Doug Gailey and Recorder Leesa Kapetanov joined the meeting via Microsoft Teams

CITIZENS PRESENT

Bryana Collard

Note: The time stamps indicated in blue correspond to the audio recording of this meeting, which can be found by clicking these links:

https://www.southogdencity.com/document_center/Sound%20Files/2021/CC210202_1803.mp3

or by requesting a copy from the office of the South Ogden City Recorder.

I. OPENING CEREMONY

A. Call To Order

- At 6:03 pm, Mayor Porter called the meeting to order and asked for a motion to begin

00:00:00

Council Member

B. Prayer/Moment of Silence

The mayor led those present in a moment of silence.

C. Pledge Of Allegiance

Council Member Howard led the Pledge of Allegiance.

II. PUBLIC COMMENTS

Bryana Collard

00:01:41

Ms. Collard gave a handout to the Council. See Attachment C.

101 **III. RESPONSE TO PUBLIC COMMENT 00:06:00**

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103

104 **IV. RECOGNITION OF SCOUTS/STUDENTS PRESENT**

105 No scouts or students were present.

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108 **V. CONSENT AGENDA**

109 A. Approval of January 19, 2021 Minutes

110 B. Advice and Consent of Re-Appointment of Scott Amos to the Planning Commission

111 C. Declaring Guns and Bikes as Surplus to the City's Needs

- 112 • Mayor Porter asked if there were any questions about the consent agenda

113 00:10:43

- 114 • Council Member Orr asked several questions about the surplus items

115 00:11:02

- 116 • Mayor Porter called for a motion to approve the consent agenda

117 00:11:48

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119 **Council Member Smyth so moved, followed by a second from Council Member Howard.**

120 **Council Members Orr, Strate, Stewart, Howard, and Smyth voted aye.**

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124 **VI. DISCUSSION/ACTION ITEMS**

125 A. Nomination and Election of Mayor Pro Tem

- 126 • Mayor reviewed the process

127 00:12:09

- 128 • Nominations 00:12:59

129

130 **Council Member Howard nominated Council Member Strate to act as Mayor Pro Tem.**

131 **Council Member Strate seconded the motion.**

132

133 There were no more nominations for mayor pro tem. Mayor Porter made a roll call vote of those
134 in favor of appointing Council Member Strate as Mayor Pro Tem.

135

136 **Council Member Orr- Yes**

137 **Council Member Stewart - Yes**

138 **Council Member Howard - Yes**

139 **Council Member Smyth - Yes**

140 **Council Member Strate - Yes**

141

142 **Council Member Strate was elected as Mayor Pro Tem.**

143

VII. DEPARTMENT REPORTS (continued from work session)

C. Chief Parke – Police, Animal Control, Code Enforcement

00:14:55

Chief Parke used a visual presentation as part of his report. See Attachment D.

D. Chief West – Fire Department

00:38:08

See Chief West's visual presentation in Attachment E

VIII. REPORTS/DIRECTION TO CITY MANAGER

A. City Council Members

- Council Member Strate - 00:54:24
- Council Member Smyth - 00:55:41
- Council Member Orr - 00:56:17
- Council Member Stewart - 00:58:58
- Council Member Howard - 01:01:15

B. City Manager 01:01:36

C. Mayor Porter 01:07:18

IX. ADJOURN

At 7:09 pm, Mayor Porter called for a motion to adjourn.

01:09:49

Council Member Strate so moved, followed by a second from Council Member Orr. Council Members Orr, Strate, Stewart, Howard, and Smyth all voted aye.

I hereby certify that the foregoing is a true, accurate and complete record of the South Ogden City Pre-Council Work Session and Council Meeting held Tuesday, February 2, 2021.


Kapetanov, City Recorder

Leesa
Date Approved by the City Council

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ATTACHMENT A

Visual Presentation by Parks and Public Works Director Jon Andersen

2020-2021
Parks & Recreation
Building Maintenance
Inspections



NRPA Recommends:

8.3 FTE Parks & Recreation employees for every 10,000 residents.

- Staff- 5 FTE
- 92.5 acres of parks & trails
- Splash pad
- Bowery's - 9 (reservation prep)
- Restroom's - 8
- Playgrounds - 10
- Tennis courts - 4
- Pickle ball courts - 8
- Basketball courts - 2 (outdoor)
- 40th ST median & park strips
- Baseball fields - 5 (maintained & painted)
- Football fields - 2 (maintained & painted)
- Flower Beds - 16 - plus Burch Creek Park
- Graffiti removal on city property
- Christmas lights
- Sprinkler Clocks -24 (wired)
- SVC - 11 (battery)
- Mower service & repair
- Janitorial service during winter months (2 buildings)
- Snow removal of City properties
 - (6-8hrs)
- Nature park - no Reservations
- No Bowery issues due to low rental due to COVID-19

PARKS

Additions 2020

- Burch Creek park 95% completed
- Broke ground – Club Heights Park

Improvements

- Wasatch Detention improved the drainage area
- 40th ST concrete around the bowery
- 40th ST Park improvements - walkway & playground
- Monument completed at Farrell Park
- Removed Meadows Park sign
- Nature Park restroom ventilation system upgraded(splash pad)

Storm damage 2020

- 65-75 trees
- Shade sails Nature Park & Poles
- Fencing at Madison, Glasmann, Friendship
- Bathroom damage - soffit & fascia
 - Madison & SOJH
- Power – Club Heights
- Friendship Score Booth
- Stump removal & repair areas around the stump

Parks

Current Projects 2021

- Burch Creek Park (95% complete)
- Club Heights park lights
- Restroom improvements
- Club Heights park improvements (complete July 2020)
- 40th St playground – Spring 2021

Parks 2020-2021

Issues

- Need more staff for new parks
- Part-time difficult to hire
- Vandalism/Graffiti – restrooms & tunnels
- Bowery registration changes
 - Amphitheater Rental
 - Pickle Ball Court Rental
- 89 detention basin is a swamp – Both Sides
- Parks & Dogs on leashes

2021 Projects & Needs

- Playgrounds - \$150,000-\$400,00
- Resurfacing courts 40th - \$35,000
- Burch Creek Park completion
- Club Heights development/completion
- Club Heights lights
- 40th ST Park playground improvements
- 40th ST Bowery - \$150,000
- Restrooms - \$10,000-\$20,000
- Main Point Landscaping \$28,000
- Splash Pad upgrades????
- Dog area chips& play features?

Tunnel Graffiti – 2020



Recreation 2020-2021

Programs 2020

- Basketball K-9th 315
- Baseball & Softball Pre-K – 9th 141
 - Stopped registration & Refunded all 141
- Tackle football 7-14yrs 119
- Flag football 62
- Tennis - 47
- Comp Basketball 97 Teams
- Men's Basketball 0 teams
- Women's Basketball 0 teams
- Gym hours 459.25
- Staffing & Officials becoming difficult to fill the needs

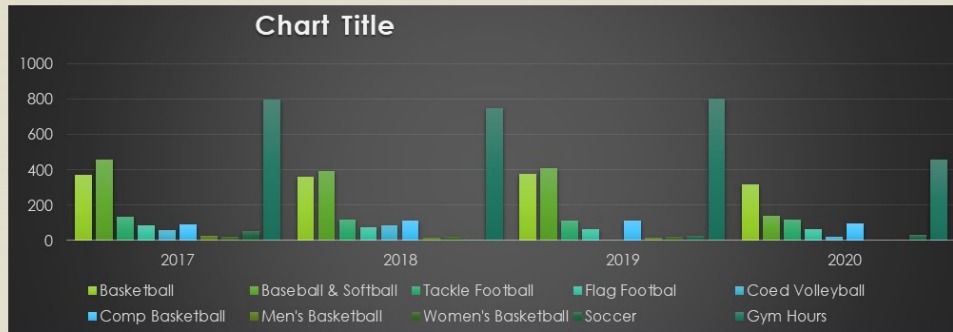
Additions 2020

- Youth soccer 3-4yrs old - 32
- Pickle ball- open gym for one night – inside
- Raised official wages to help with shortage of officials

Possibilities 2021

- Spike ball- league
- Need Score Booth Friendship Park
- Raising wages to help with shortage of staff and officials

Recreation Registration & Gym Hours



Building Maintenance

2021

- Fill Building Maintenance position
- Upgrade Public Safety Gate

2021 Maintenance Needs

- P.W. remodel \$375,000.00-\$450,000.00
- Garage door openers/controls - Fire 81
- City Hall control valves \$16,000
- Back up boiler – City Hall \$35,000-\$50,000
- Fire 81 ramp replacement
- Compressor for AC in the coming years

Inspections 2020

2020 Building Permits Issued

Residential

➤ New Homes	1
➤ Remodels	13
➤ Townhouse Units	56
➤ 4-plex Apartment	1
➤ Additions/Detached Garages	6
➤ Fire Renovations	3
➤ Solar PV Systems	58
➤ Miscellaneous	336
Total	474

Commercial

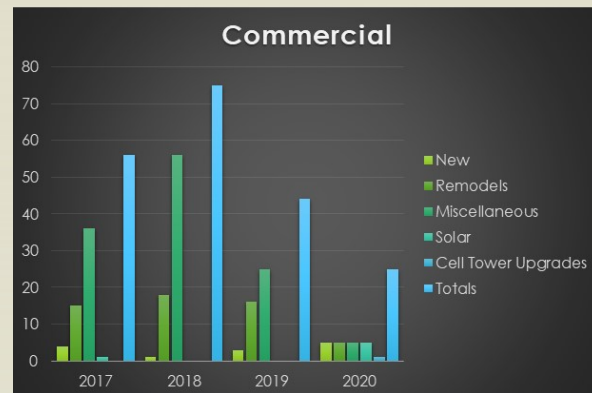
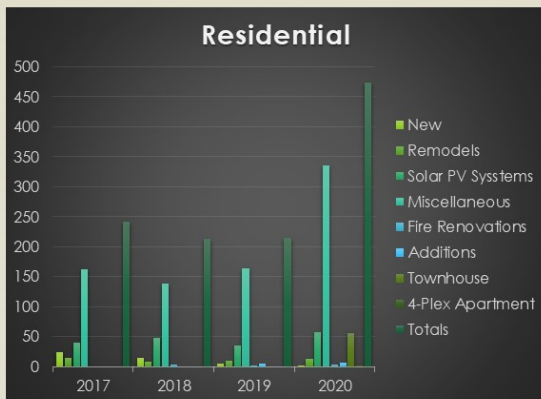
➤ New Buildings	1
➤ Mixed Use Apartment	0
➤ New Cell Tower & Building	0
➤ Cell tower upgrade	1
➤ Remodels	17
➤ Miscellaneous	26
Total	45

Total Permits This Year 519

Storm Damage -- Roof Repairs 106

-- Electrical Service 116

Inspections 2020



40th Playground Coming Spring 2021



40th Street Playground
South Ogden City, Utah
© 2020 BTR

Sales Representative
BIG T RECREATION

Manufacturer/Supplier
PLAYWORLD
The World Needs Play

■ Dark Brown	■ Reddish Brown	■ Light Brown	■ Purple	■ Grey
■ Orange	■ Yellow	■ Light Yellow	■ Dark Brown	■ Light Brown
■ Green	■ Yellow	■ Light Yellow	■ Dark Brown	■ Light Brown
■ Blue	■ Yellow	■ Light Yellow	■ Dark Brown	■ Light Brown
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Not Approved

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ATTACHMENT B

Charts Shown by Finance Director Steve Liebersbach

South Ogden City Financial Update December 31, 2020 - Period #06

General Fund Revenues:				
	Adopted Budget	Current Budget	Y-T-D Actual	%age
Tax Revenue	9,162,456	9,162,456	4,947,588	54.0%
Licenses & Permits	310,167	312,904	126,104	40.3%
Intergovernmental	879,610	2,342,996	2,021,124	86.3%
Recreation & Plng.	106,603	119,787	84,203	70.3%
Fines & Forfeitures	396,531	396,531	162,531	41.0%
Miscellaneous Rev.	275,365	496,258	350,697	70.7%
Charges & Transfers	5,697,510	5,256,408	2,696,326	51.3%
Total Budgeted Revenues	16,828,242	18,087,340	10,388,572	57.4%
General Fund Expenditures:				
Council	175,933	175,933	106,889	60.8%
Legal	104,096	104,096	67,032	64.4%
Court	382,937	382,937	170,267	44.5%
Administration	945,545	946,902	496,570	52.4%
Non-Departmental	644,470	1,648,163	1,266,318	76.8%
Elections	0	0	0	0.0%
Bldg. & Grounds	254,162	254,162	66,012	26.0%
Planning & Zoning	125,090	116,465	29,985	25.7%
Police	3,368,145	2,949,169	1,234,048	41.8%
Fire	2,304,143	1,986,809	849,885	42.8%
Inspection	144,137	130,801	44,838	34.3%
Streets	745,830	960,872	506,583	52.7%
Parks	4,099,713	4,513,067	2,872,077	63.6%
Recreation	371,501	384,685	287,938	74.9%
Transfers	3,162,540	3,572,032	1,533,814	42.9%
Total Budgeted Expenditures	16,828,242	18,126,093	9,532,255	52.6%
Revenue over Expenditures:			\$856,317.62	
** 50% of the fiscal year has elapsed				
June 30, 2020 Non-committed ending fund balance:		\$1,967,787.48		

Performance Metrics For South Ogden City Focus & Execute

	Sales Tax Revenue	1 G/P Tax Revenue	Gen Fund Rev/Exp	4 H2O Fund Rev/Exp	6 Sewer Fund Rev/Exp	7 Storm Fund Rev/Exp	3 Garage Fund Rev/Exp	2 G/F Expend	5 G/F Revenue	8 G/F Fund Balance	o/t Hours Worked	Water Sales	Sewer Sales	Storm Dr. Sales	Garbage Sales	Recycle Sales	Court Revenue	Road Imprvmt Fee Revenue
December 2020	\$434,051.20	\$829,569.21	\$106,400.07	(\$773,769.20)	\$10,747.95	(\$138,946.67)	(\$2,674.21)	\$1,550,641.20	\$1,657,041.27	\$3,445,854.69	1,814.00	\$130,203.29	\$167,865.22	\$98,546.37	\$60,449.33	\$18,454.23	\$27,980.24	\$46,120.34
November 2020	\$405,234.01	\$1,034,081.24	\$2,117,215.39	(\$235,034.79)	\$29,142.07	(\$135,162.06)	(\$5,774.15)	\$1,093,871.77	\$3,211,087.16	\$3,339,454.62	777.50	\$153,760.47	\$193,483.37	\$98,545.74	\$60,434.17	\$18,448.39	\$24,824.58	\$46,076.77
October 2020	\$385,032.38	\$809,695.17	(\$747,885.37)	(\$111,103.30)	(\$2,018.23)	(\$108,664.63)	(\$7,286.48)	\$2,114,031.39	\$1,366,146.02	\$1,222,239.23	1,496.00	\$144,930.11	\$179,593.33	\$98,295.27	\$60,284.58	\$18,455.79	\$26,468.76	\$46,071.03
September 2020	\$703,130.74	\$1,128,441.17	(\$1,006,046.01)	(\$8,130.49)	\$1,495.09	(\$190,990.70)	(\$25,253.44)	\$2,571,254.87	\$1,565,208.86	\$1,970,124.60	1,597.75	\$188,762.71	\$181,611.95	\$98,588.37	\$60,299.90	\$18,446.11	\$23,238.74	\$45,973.74
August 2020	\$16,670.00	\$397,838.71	(\$58,210.25)	\$36,392.37	\$17,884.10	\$40,986.46	(\$2,129.70)	\$875,229.17	\$817,018.92	\$2,976,170.61	956.50	\$181,410.52	\$181,237.27	\$98,588.50	\$60,421.36	\$18,471.38	\$29,412.22	\$46,076.41
July 2020	\$363,800.00	\$747,962.25	\$444,843.79	\$89,690.74	\$22,338.60	\$47,973.85	(\$3,730.76)	\$1,327,226.46	\$1,772,070.25	\$3,034,380.86	1,393.50	\$163,098.97	\$181,007.79	\$98,526.06	\$60,113.32	\$18,458.05	\$27,366.27	\$46,254.24
June 2020	\$596,656.89	\$1,217,170.78	(\$4,296,746.62)	\$302,224.43	\$36,580.59	\$168,235.36	(\$29,146.95)	\$5,667,313.22	\$1,370,566.60	\$2,580,537.07	650.50	\$234,138.26	\$196,755.47	\$113,592.18	\$60,048.85	\$18,459.37	\$35,131.37	\$46,255.21
May 2020	\$298,292.78	\$679,595.49	(\$684,844.35)	\$38,526.36	\$1,934.31	\$26,063.48	(\$12,656.75)	\$1,736,428.80	\$1,051,584.45	\$6,872,410.24	515.00	\$138,720.48	\$180,189.64	\$98,998.43	\$59,729.26	\$18,440.03	\$24,203.01	\$46,721.31
April 2020	\$215,482.16	\$565,521.58	(\$542,147.95)	(\$1,036.79)	(\$45,092.87)	\$39,813.32	(\$3,147.84)	\$1,637,933.76	\$1,095,785.81	\$7,557,254.59	874.00	\$116,546.44	\$152,543.74	\$98,115.14	\$59,304.04	\$18,418.22	\$32,237.60	\$46,117.94
March 2020	\$406,542.81	\$963,470.72	\$871,218.81	\$89,532.07	\$49,125.34	\$44,449.77	\$6,534.11	\$842,658.18	\$1,713,876.99	\$8,099,402.54		\$162,754.28	\$209,865.37	\$98,201.42	\$59,284.72	\$18,431.86	\$38,946.41	\$46,154.88
February 2020	\$401,470.60	\$778,969.90	\$719.50	(\$29,304.03)	\$27,674.51	\$96,193.12	(\$76,004.40)	\$1,071,127.23	\$1,071,846.73	\$7,228,183.73		\$140,414.68	\$180,386.49	\$97,985.74	\$59,113.38	\$18,405.10	\$46,569.83	\$46,114.43
January 2020	\$225,106.15	\$667,012.78	\$3,963,186.76	\$51,516.99	\$19,849.30	\$48,304.98	\$88,523.02	\$1,297,311.28	\$5,360,498.04	\$7,227,464.23		\$132,729.23	\$171,716.54	\$96,881.39	\$57,166.00	\$17,828.96	\$47,209.55	\$45,873.12
December 2019	\$396,193.81	\$777,736.27	\$127,278.93	(\$97,804.55)	\$14,868.96	\$26,674.50	\$262.58	\$1,098,843.20	\$1,226,122.13	\$3,264,277.47		\$140,194.61	\$187,235.62	\$98,265.06	\$59,028.76	\$18,408.28	\$42,684.27	\$46,093.43
November 2019	\$411,376.80	\$934,851.95	\$21,116.21	\$28,234.47	\$14,666.38	\$8,640.50	(\$3,074.58)	\$1,706,849.14	\$1,727,965.35	\$3,136,998.54		\$148,529.39	\$189,967.91	\$98,254.71	\$59,158.78	\$18,415.52	\$47,697.10	\$46,078.20
October 2019	\$282,202.16	\$670,670.40	(\$116,544.94)	(\$35,317.73)	\$18,938.53	(\$41,633.79)	(\$2,874.63)	\$1,085,343.10	\$968,798.16	\$3,115,882.33		\$157,269.48	\$178,572.91	\$98,267.75	\$58,874.96	\$18,372.18	\$45,319.75	\$46,045.66
September 2019	\$308,975.89	\$679,528.83	(\$356,897.75)	\$76,565.88	\$19,429.75	\$26,261.68	\$664.85	\$1,250,250.15	\$893,352.40	\$3,232,427.27		\$165,728.16	\$179,339.11	\$98,015.37	\$58,735.81	\$18,333.63	\$50,941.97	\$45,928.17
August 2019	\$361,700.00	\$743,775.91	\$388,448.63	\$104,351.25	\$25,975.40	\$61,374.00	(\$5,070.18)	\$795,869.52	\$1,144,318.15	\$3,580,325.02		\$178,536.18	\$178,711.51	\$97,408.65	\$57,642.74	\$18,092.80	\$44,520.82	\$46,008.28
July 2019	\$301,800.00	\$672,294.78	(\$23,663.88)	\$90,669.00	\$7,951.64	\$36,864.58	(\$5,409.65)	\$929,898.50	\$906,234.62	\$3,200,876.39		\$160,920.35	\$172,048.19	\$93,443.36	\$56,065.83	\$17,501.64	\$45,403.24	\$43,774.41

Burch Creek Park Construction Costs

10-70-550

Hogan & Associates:		Contract Amount:		\$5,279,275.00
		Change Order #1		\$1,906.00
		Change Order #2		\$18,843.00
		Change Order #3		\$558,235.00
		Change Order #4		\$287,290.00
		Change Order #5		\$3,388.00
		Change Order #6		\$5,556.00
		Change Order #7		\$48,482.00
		Change Order #8		\$4,519.00
		Change Order #9		\$26,440.00
		Change Order #10		\$15,495.00
		Change Order #11		\$51,793.00
		Change Order #12		\$2,388.00
		Change Order #13	time ext.	
		Change Order #14		\$2,708.00
		Change Order #15		\$1,586.00
				<u>\$6,307,904.00</u>
Payments:				
Request #1	1/15/2020	\$409,900.00	dw	(\$409,900.00) x
	Retained	(\$20,495.00)	dw	
Request #2	1/15/2020	\$129,800.00	dw	(\$129,800.00) x
	Retained	(\$6,490.00)	dw	
Request #3	2/21/2020	\$175,400.00	dw	(\$175,400.00) x
	Retained	(\$8,770.00)	dw	
Request #4	4/14/2020	\$741,200.00	dw	(\$741,200.00) x
	Retained	(\$37,060.00)	dw	
Request #5	4/28/2020	\$427,500.00	dw	(\$427,500.00) x
	Retained	(\$21,375.00)	dw	
Request #6	5/26/2020	\$510,688.00	dw	(\$510,688.00) x
	Retained	(\$25,534.40)	dw	
Request #7	6/25/2020	\$521,743.00	dw	(\$521,743.00) x
	Retained	(\$26,087.15)	dw	
Request #8	7/30/2020	\$643,232.00	dw	(\$643,232.00) x
	Retained	(\$32,161.60)	dw	
Request #9	8/17/2020	\$664,035.00	dw	(\$664,035.00) x
	Retained	(\$33,201.75)	dw	
Request #10	9/28/2020	\$484,856.00	partial dw	(\$484,856.00) x
	Retained	(\$24,242.80)	partial dw	
Request #11	10/14/2020	\$487,015.00	fund bal	(\$487,015.00) x
	Retained	(\$24,350.75)	fund bal	
Request #12	12/9/2020	\$622,337.00	fund bal	(\$622,337.00) x
		(\$31,116.85)	fund bal	
Request #13 & #14	1/27/2021	\$398,041.00	fund bal	(\$398,041.00) x
		(\$19,902.05)	fund bal	
		(\$310,787.35)	Contract Balance:	\$92,157.00
				\$402,944.35

Burch Creek Bond Drawdowns

12/10/2019	Beginning Balance:	\$4,300,000.00
12/10/2019	Rounding amounts	\$15,424.43
12/31/2019	Interest Earned	\$5,951.92
1/31/2020	Drawdown #1	(\$512,715.00)
4/3/2020	Drawdown #2	(\$870,770.00)
1/31/2020	Interest Earned	\$8,076.76
2/29/2020	Interest Earned	\$6,407.89
5/1/2020	Drawdown #3	(\$406,125.00)
3/31/2020	Interest Earned	\$5,398.87
5/26/2020	Drawdown #4	(\$485,153.60)
4/30/2020	Interest Earned	\$3,706.51
6/25/2020	Drawdown #5	(\$495,655.85)
5/31/2020	Interest Earned	\$2,537.44
7/30/2020	Drawdown #6	(\$611,070.40)
6/30/2020	Interest Earned	\$1,551.18
8/18/2020	Drawdown #7	(\$630,833.25)
7/31/2020	Interest Earned	\$980.31
8/30/2020	Interest Earned	\$321.33
10/2/2020	Drawdown #8	(\$338,033.54)
9/30/2020	Interest Earned	\$142.40
11/24/2020	Transfer to Ptif	(\$142.40)
	Club Heights Commitment	\$0.00
	Remaining Balance:	<u>(\$0.00)</u>

Phase I Club Heights Park Construction Costs 10-70-553

Constr. Mgmt. - Landmark	????	-- no bid submitted yet
Phase I constructions - bid amount	\$858,714.00	Hogan & Assoc.
Constr. Mgmt. - Wasatch Civil	????	-- no bid submitted yet
	\$858,714.00	
	\$125,000.00	
Funding:		
Bond proceeds	(\$300,000.00)	
RAMP grant	(\$190,000.00)	
Fund Balance	\$493,714.00	

	FY 2020	FY 2021	%age incr
July	\$324,298.71	\$363,830.74	12.19%
Aug	\$385,575.98	\$441,602.38	14.53%
Sept	\$344,180.16	\$405,234.01	17.74%
Oct	\$319,193.81	\$351,751.20	10.20%
Nov	\$344,106.15	\$408,504.89	18.71%
	\$1,717,354.81	\$1,970,923.22	
Difference		\$253,568.41	14.77%



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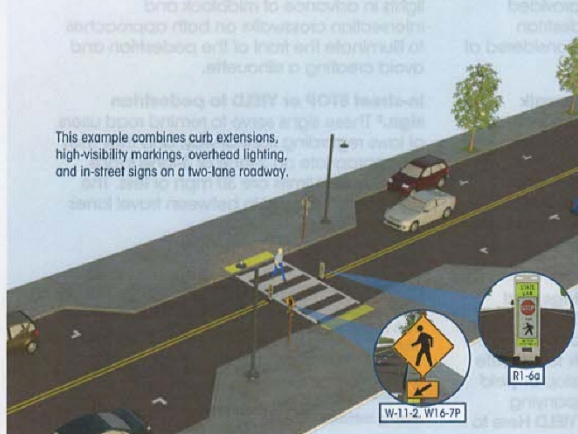
ATTACHMENT C
Handout from Ms. Collard

Crosswalk Visibility Enhancements

SAFE TRANSPORTATION
FOR EVERY PEDESTRIAN

COUNTERMEASURE TECH SHEET

This example combines curb extensions, high-visibility markings, overhead lighting, and in-street signs on a two-lane roadway.



⚠️ Poor lighting conditions, obstructions such as parked cars, and horizontal or vertical roadway curvature can reduce visibility at crosswalks, contributing to higher crash rates.

💡 Crosswalk visibility enhancements help make crosswalks and/or pedestrians more visible and can help pedestrians decide where to cross.

Crosswalk visibility enhancements can reduce crashes by

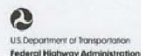
23–48%



FEATURES:

- High visibility marking improves visibility of the crosswalk compared to the standard parallel lines.
- Parking restriction on the crosswalk approach improves the sightlines for motorists and pedestrians.
- Advance STOP or YIELD markings & signs reduce the risk of a multiple threat crash.
- Curb extension improves sight distance between drivers and pedestrians and narrows crossing distance.
- In street STOP or YIELD signs may improve driver yielding rates.

June 2018, Updated



Crosswalk Visibility Enhancements

EDC-4 STEP: https://www.fhwa.dot.gov/innovation/everydaycounts/edc_4/step.cfm

High-visibility crosswalk marking. High-visibility crosswalks are preferred over parallel line crosswalks and should be provided at all established midblock pedestrian crossings. They should also be considered at uncontrolled intersections.

Parking restriction on the crosswalk approach. Parking restriction can include the removal of parking space markings, installation of new "parking prohibition" pavement markings or curb paint, and signs. The minimum setback is 20 feet in advance of the crosswalk where speeds are 25 mph or less, and 30 feet where speeds are between 26 and 35 mph.

Advance YIELD or STOP markings and signs.¹ The stop bar or "sharks teeth" yield markings are placed 20 to 50 feet in advance of a marked crosswalk to indicate where vehicles are required to stop or yield in compliance with the accompanying "STOP Here for Pedestrians" or "YIELD Here to Pedestrians" sign.

Curb extension. This treatment, also referred to as bulb-outs, extends the sidewalk or curb line out into the parking lane, which reduces the effective street width. Curb extensions must not extend into travel lanes and should not extend across bicycle lanes.

Improved nighttime lighting.

Consideration should be given to placing lights in advance of midblock and intersection crosswalks on both approaches to illuminate the front of the pedestrian and avoid creating a silhouette.

In-street STOP or YIELD to pedestrian sign.² These signs serve to remind road users of laws regarding right-of-way, and they may be appropriate on 2-lane or 3-lane roads where speed limits are 30 mph or less. The sign can be placed in between travel lanes or in a median.

COST

Countermeasure	Range	Average
High visibility crosswalk marking	\$600-5,700 each	\$2,540 each
Lighting	Varies based on fixture type and utility service agreement	
Parking restriction	Varies based on the required signs and pavement markings	
Curb extension	\$2,000-20,000	\$13,000 each
Advance STOP/YIELD sign	N/A	\$300 each
Advance STOP/YIELD line	N/A	\$320 each
In-street STOP/YIELD sign	N/A	\$240 each

¹MUTCD section 2B.7.2 In-Street and Overhead Pedestrian Crossing Signs (R1-6, R1-6a, R1-7, and R1-7a)

²MUTCD reference: Section 2B.1.1 Yield Here to Pedestrians Signs and Stop Here for Pedestrians Signs (R1-5 Series)

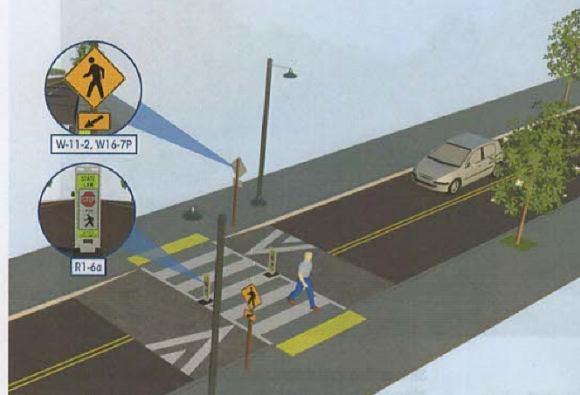
References

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- Zegeer, C., R. Srinivasan, B. Lan, D. Carter, S. Smith, C. Sundstrom, N.J. Thirsk, J. Zegeer, C. Lyon, E. Ferguson, and R. Van Houten. (2017). NCHRP Report 841: Development of Crash Modification Factors for Uncontrolled Pedestrian Crossing Treatments. Transportation Research Board, Washington, D.C.
- Gibbons, R. B., Edwards, C., Williams, B., & Anderson, C. K. (2008). Informational Report on Lighting Design for Midblock Crosswalks. Report No. FHWA-HRT-08-053. Federal Highway Administration.
- Bushell, M., Poole, B., Zegeer, C., & Rodriguez, D. (2013). Costs for Pedestrian and Bicyclist Infrastructure Improvements: A Resource for Researchers, Engineers, Planners, and the General Public. Pedestrian and Bicycle Information Center.
- Federal Highway Administration. (2013). Multiple webpages in PEDSAFE: Pedestrian Safety Guide and Countermeasure Selection System:
 - Marked Crosswalks and Enhancements: http://www.pedikesafe.org/PEDSAFE/countermeasures_detail.cfm?CM_NUM=4
 - Lighting and Illumination: http://www.pedikesafe.org/PEDSAFE/countermeasures_detail.cfm?CM_NUM=8
 - Parking Restrictions: http://www.pedikesafe.org/PEDSAFE/countermeasures_detail.cfm?CM_NUM=9
 - Curb Extensions: http://www.pedikesafe.org/PEDSAFE/countermeasures_detail.cfm?CM_NUM=5
 - Advance Stop/Yield Lines: http://www.pedikesafe.org/PEDSAFE/countermeasures_detail.cfm?CM_NUM=13

Raised Crosswalk

SAFE TRANSPORTATION FOR EVERY PEDESTRIAN

COUNTERMEASURE TECH SHEET



Raised crosswalks are ramped speed tables spanning the entire width of the roadway, often placed at midblock crossing locations. The crosswalk is demarcated with paint and/or special paving materials. These crosswalks act as traffic-calming measures that allow the pedestrian to cross at grade with the sidewalk.

In addition to their use on local and collector streets, raised crosswalks can be installed in campus settings, shopping centers, and pick-up/drop-off zones (e.g., airports, schools, transit centers).

Raised crosswalks are flush with the height of the sidewalk. The crosswalk table is typically at least 10 feet wide and designed to allow the front and rear wheels of a passenger vehicle to be on top of the table at the same time. Detectable warnings (truncated domes) and curb ramps are installed at the street edge for pedestrians with impaired vision.

Local and collector roads with high speeds pose a significant challenge for pedestrians crossing the roadway.

A raised crosswalk can reduce vehicle speeds and enhance the pedestrian crossing environment.

Raised crosswalks can reduce pedestrian crashes by

45%



FEATURES:

- Elevated crossing makes the pedestrian more prominent in the driver's field of vision, and allows pedestrians to cross at grade with the sidewalk
- Approach ramps may reduce vehicle speeds and improve motorist yielding

OFTEN USED WITH:

- Crosswalk visibility enhancements

U.S. Department of Transportation
Federal Highway Administration

Safe Roads for a Safer Future
Investment in roadway safety saves lives

EDC

June 2018, Updated

Raised Crosswalk

EDC-4 STEP: https://www.fhwa.dot.gov/innovation/everydaycounts/edc_4/step.cfm



Boston, MA. Photo: Polar Family / nasa.org

CONSIDERATIONS

Raised crosswalks are typically installed on 2-lane or 3-lane roads with speed limits of 30 mph or less and annual average daily traffic (AADT) below about 9,000. Raised crossings should generally be avoided on truck routes, emergency routes, and arterial streets.

Drainage can be an issue. Raised crosswalks may be installed with curb extensions where parking exists. They may also be used at intersections, particularly at the entrance of the minor street.

Since this countermeasure can cause discomfort and noise (especially with larger vehicles), it may be appropriate to get public buy-in. Raised crosswalks may not be appropriate for bus transit routes or primary emergency vehicle routes. For States that experience regular snowfall, snowplowing can be a concern.

COST

The cost associated with a raised crosswalk ranges from \$7,110 to \$30,880 each, with the average cost estimated at \$8,170.

References

- Federal Highway Administration. (2013). "Raised Pedestrian Crossings" in PEDSAFE: Pedestrian Safety Guide and Countermeasure Selection System. Available: http://www.pedbikesafe.org/PEDSAFE/countermeasures_detail.cfm?CM_NUM=7
- Thomas, L., Thirsk, N. J., & Zegeer, C. (2016). NCHRP Synthesis 498: Application of Pedestrian Crossing Treatments for Streets and Highways. Transportation Research Board, Washington D.C.
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- Elvik, R., Christensen, P., and Amundsen, A. (2004). "Speed and Road Accidents: An Evaluation of the Power Model." Transportøkonomisk Institutt, Oslo, Norway.

Agencies Design Raised Crosswalks for Snow, Rain, and Heavy Vehicles

KEY ELEMENTS:



Pedestrian Crosswalk Improvements



Maintenance Practices

Raised crosswalks reduce vehicle speeds, promote driver yielding, and enhance the conspicuity of uncontrolled pedestrian crossings. They can also reduce pedestrian crashes up to 45 percent. However, agencies may have concerns about addressing winter maintenance, drainage effects, and emergency and transit vehicle routing when implementing raised crosswalks. While these factors are important to consider, raised crosswalks can still be effective in a variety of sites and climates.

WINTER MAINTENANCE

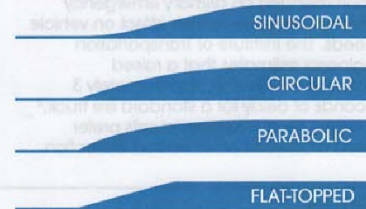
Concerns surrounding winter maintenance are often a primary cause for hesitance when an agency considers implementing a raised crosswalk. These concerns include the maintenance equipment damaging the raised crosswalk and vice versa.

A traffic calming survey in over 250 Canadian municipalities found that 79 percent of agencies reported no deterioration in infrastructure due to snow removal.¹ However, if concerns persist, there are potential solutions. The design of the profile of a raised crosswalk allows for approach slopes that are either straight, parabolic, or sinusoidal. A slope with a sinusoidal profile is easier for snowplows to maneuver while adequately removing snow and ice from the crosswalk. Additionally,

the New York City Department of Transportation recommends using signage to alert winter maintenance vehicle operators to the raised crossing.²

The City of Cambridge, Massachusetts implemented raised crosswalks on Berkshire Street and Granite Street.³ The City installed bollards at the edges of the raised crosswalk on Granite Street to alert snowplow operators to its presence and location. The City has not noted any maintenance problems at either location and continues to monitor them, especially throughout the winter months.

Snowplow operators must adapt their usual methods when they encounter a raised crosswalk, adjusting the positioning of the blade to avoid damaging the crosswalk. This can require additional time to clear the roadway and may affect winter maintenance activities.



Source: FHWA

Figure 1. Graphic. There are several options for raised crosswalk profiles. The sinusoidal profile (top example) is easiest for snowplows to maneuver due to its curving slope that transitions gently from the road surface to the top of the raised crosswalk.

For more information, please contact:
Becky Crowe, FHWA Office of Safety
Rebecca.Crowe@dot.gov, 202.507.3699

Case Study: Raised Crosswalk Design Considerations

STEP: https://safety.fhwa.dot.gov/ped_bike/step/

INCORPORATING DRAINAGE

Winter maintenance concerns may only affect a portion of agencies, however, all agencies should consider drainage when implementing raised crosswalks. Raised crosswalks can disrupt existing drainage patterns because they extend from curb to curb across the entire width of the roadway. Roadway grade and existing infrastructure are important characteristics that can affect a raised crosswalk's impact on drainage.⁴

A raised crosswalk should be placed so existing catch basins are located immediately upstream of the crossing. Depending on the existing infrastructure, additional catch basins may be required. The Georgia DOT Pedestrian and Streetscape Guide recommends covering the grates of flat caps as an alternative measure for trench drains. This creates a continuous walking surface from curb to curb.⁵

EMERGENCY VEHICLE ROUTES

Raised crosswalks are typically not recommended on primary emergency vehicle routes due to their effect on vehicle speeds. The Institute of Transportation Engineers estimates that a raised crosswalk will result in approximately 3 seconds of delay for a standard fire truck.⁶ However, most fire departments prefer raised crosswalks over vertical deflection

measures such as speed humps. Agency discussions with public safety and emergency response stakeholders should consider the tradeoffs between reduced emergency vehicle speed and increased pedestrian safety.

TRANSIT VEHICLE ROUTES

Agencies should also consider the placement of raised crosswalks along transit routes because of the potential effect on transit vehicle speeds. The FHWA Traffic Calming ePrimer notes that raised crosswalks can be used on bus routes where the operating speed is 25 miles per hour (mph) or lower (raised crosswalks can normally be implemented on roadways up to 30 mph). Additionally, raised crosswalks should not be placed near bus stops. This is to avoid the risk of passengers falling while transitioning between sitting and standing as the bus traverses the raised crosswalk.⁷



Figure 2. Photo. Raised crosswalk in Chicago with additional drainage grates added upstream of crossing.

References

- ¹ "Traffic Calming Speed Humps and Speed Cushions," NACTO, Presentation, 2011, <https://nacto.org/wp-content/uploads/2012/06/Berth-04-C-2011.pdf>
- ² "Traffic Calming Design Guidelines," New York City Department of Transportation, 2020, <https://www1.nyc.gov/html/dot/html/pedestrians/traffic-calming.shtml#raisedcrossings>
- ³ "Berkshire Street Traffic Calming," PEDSAFE, n.d., http://www.pedbikesafe.org/pedsafe/casestudies_detail.cfm?CM_NUM=7&CS_NUM=22
- ⁴ "Raised Crosswalks," City of San Francisco, 2015, <https://www.sfbetterstreets.org/find-project-types/pedestrian-safety-and-traffic-calming/traffic-calming-overview/raised-crosswalks/>
- ⁵ "Traffic Calming ePrimer, Module 3," FHWA, February 2017, https://safety.fhwa.dot.gov/speedmgmt/ePrimer_modules/module3pt2.cfm
- ⁶ "Pedestrian and Streetscape Guide, GDOT, April 2019, <http://www.dot.ga.gov/PartnerSmart/DesignManuals/TrafficOps/GDOT%20Pedestrian%20and%20Streetscape%20Guide.pdf>
- ⁷ "Traffic Calming Fact Sheets - Speed Table/Raised Crosswalks, ITE, May 2018, <https://www.ite.org/pub/?id=2c8edbf6-0c48-b113-c506-9e8e72dd3922>

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ATTACHMENT D

Presentation by Police Chief Darin Parke



South Ogden Police 2020

Chief Darin Parke

Annual Report			
2020			
Patrol Division		Investigations Division	
Incidents Dispatched	11589	Cases Assigned	255
Self-Initiated Incidents	3427	Open Cases	76 Average
Reports	2370	Arrest Clearance Rate	24%
Arrests	526		
DUIs	39	School Resource	
Traffic Accidents	447	Incidents	17
Traffic Citations Issued	1076	Reports	9
Code Enforcement Dispatched	237	Arrests (juvenile court)	1
Code Enforcement Initiated	70		
Street Checks	594	Code Enforcement	
Warrant Service Cases	142	CE Officer Total Cases	208
		CE Officer Initiated Calls	76
		CE officer dispatched calls	101
Index Crimes Reported		Assistance at Office	
Homicide	0	Records requests processed	1964
Rape	11	Fingerprinting requests	57
Robbery	1	Expungements Processed	23
Assault	95		
Burglary	36		
Larceny	204		
Motor Vehicle Theft	41		
Arson	0		
Total Index Crimes	388	Animal Services	
Additional Crime Information		Calls for Service	1570
Vehicle Burglaries	75	Adoptions	289
Registered Sex Offenders Average	41	Adoption Fees Received	\$21,355.00
Drug related incidents	223	Animals Impounded	212
Sex offenses against children	12	Off-site Adoption Events Held	9
Domestic complaints	238	Volunteer Hours	1,615
Fraud Complaints	77	Cash donations and Grants	\$7,190.00
Mental Subjects	132	Dog licenses issued	983
Sex Offender Checks	76		

Patrol Comparisons- 2020 to 2019 & 2015

Patrol Division	2020	2019	2019 to 2020
Dispatched	11589	11213	3%
Self Initiated	3427	5126	-33%
Arrests	526	878	-40%
Warrant Arrests	142	343	-59%
Traffic Accidents	447	646	-31%
Citations	1076	2127	-49%
Vehicle Burglaries	75	89	-16%
Vehicle Theft	32	41	-22%
Reg. Sex Offenders	41	38	8%
Drug Related Calls	223	364	-39%
Domestic Complaints	238	165	44%
Mental Subjects	132	94	40%

2015 & 2020 Comparison	
2015 ~ 2020 Comp	
Dispatched	-12%
Arrests	-23%
Warrant Arrests	-57%
Traffic Accidents	-19%
Vehicle Burglaries	-26%
Vehicle Theft	78%
Drug Related Calls	65%
Domestic Complaints	140%
Mental Subjects	31%

Investigations & Worker's Comp

Investigations	2020	2019
Cases Assigned	255	220
Open Cases	76	92
Arrest Rate	24%	31%
Index Crimes	371	388

Workers Comp	2020	2019	2018	2017	2016
Payout	\$3,932	\$14,900	\$70,255	\$25,629	\$18,967

Moving Forward

- Legislation- Use of Force, and Police Oversight
- Population Increase- Impact on Staffing and Level of Service
- Perception- Public Servant vs. Public Enemy
- Virus- Impacts On Call Volume and Mental and Physical Health of Employees
- Strategic Plan- Additional Officers Positions
- What will the 'New Normal' will be for Law Enforcement

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ATTACHMENT E

Visuals for Report by Fire Chief Cameron West

CITY PRESENTATION FEBRUARY 2021



Difficulties

- ▣ Recruitment
 - The workforce has changed, we simply cannot find many qualified PT candidates.
 - The desire for PT fire jobs has decreased significantly. The new generation is not as willing to start at PT and work towards FT.
- ▣ Retention
 - Loss of FT firefighters to other departments for reasons of advancement and increased benefits.
 - Loss of PT firefighters to other professions. This is a difficult job and requires a personal commitment.
- ▣ Coverage
 - Part-time staffing for minimum coverage is risky and ineffective. Staff that is FT at another department will be required to report there for overtime and in a major incident.
 - OT is required for minimum coverage, not just extra coverage.

Trends

- ▣ Until we have FT staff to meet our minimum coverage requirement, our Department will continue to rely on waning support from PT staff to cover open shifts, sick call outs, training and special event requirements.
- ▣ Fire Service in Northern Utah is impacted with the change in a work force not looking for PT work in the hopes of “earning” FT status. Effective people entering this type of work are required to be certified on entry. They are fully committed, and are looking for an employer willing to commit to them with FT placement.
- ▣ 100% of our PT staff has FT employment at another fire agency, therefore when they are implementing mandatory staffing requirements, they must respond to the FT employer.
- ▣ Ever increasing public demand for professional, reliable and prompt emergency service requires cooperative agreements and reciprocal coverage to meet the needs.
- ▣ Call volumes continue to increase nationwide.

COVID

- ▣ Weekly meetings with State Health Department
- ▣ Updating policies/procedures regularly
- ▣ Personal protective equipment
- ▣ COVID positive patient increase
- ▣ Hazard pay for personnel with CARES funds
- ▣ Medical equipment with CARES funds

Windstorm

- ▣ Challenges
- ▣ PT Personnel responded to their FT job
- ▣ FEMA Declaration
- ▣ Multiple meetings with FEMA and State of Utah
- ▣ Required paperwork for FEMA

Fire Marshal Review

- ▣ Increase in projects throughout the city.
- ▣ City does not have a Fire Marshal, but has the workload to employ someone FT.
- ▣ Fire Marshal is a specialty position with significant associated training.
- ▣ Fire inspections throughout the city have taken a backseat to everything else we are doing.

Chief West

- ▣ Fire Chief
 - Policies/Procedures
 - Budget
 - Review of every fire report prior to submitting to NFIRS
 - Routine Incident Management (24 hours/365 days)
 - Making sure our personnel go home after each shift
- ▣ Emergency Manager
 - Emergency Plan
 - FEMA requirements
 - Training
- ▣ Fire Marshal
 - National Fire Incident Reporting System
 - Fire inspections for businesses
 - Medical and educational facilities inspections
 - Project reviews
 - Fireworks
 - Fire code enforcement
 - Fire prevention programs/events

Chief Miner

- ▣ Operations
 - Routine Incident Management (24 hours/365 days)
- ▣ Training
- ▣ Recertifications (EMS)
- ▣ Scheduling
- ▣ EMS billing prep
- ▣ State and County COVID meetings
- ▣ State EMS Committee
- ▣ County Training Officers Committee
- ▣ County Chief Officer Committee

Administrative Assistant (PT)

- ▣ Process and track financial payments and purchases
- ▣ Maintain employee information
- ▣ Training records
- ▣ Monitor and track Federal, State, Local grants
- ▣ Assist with payroll and scheduling
- ▣ Act as ambulance billing liaison
- ▣ Schedule and coordinate department participation in community events
- ▣ Assist the chiefs with any and all secretarial tasks and duties

Questions

NOISE ORDINANCE EXEMPTION PERMIT APPLICATION
CONSTRUCTION SITE AND UTILITY PROJECTS



** APPLICATIONS MUST BE RECEIVED AT LEAST TEN DAYS PRIOR TO EVENT.

Application must include a map of event site showing adjacent properties

Please return completed application to the South Ogden City Recorder

lkapetanov@southogdencity.com

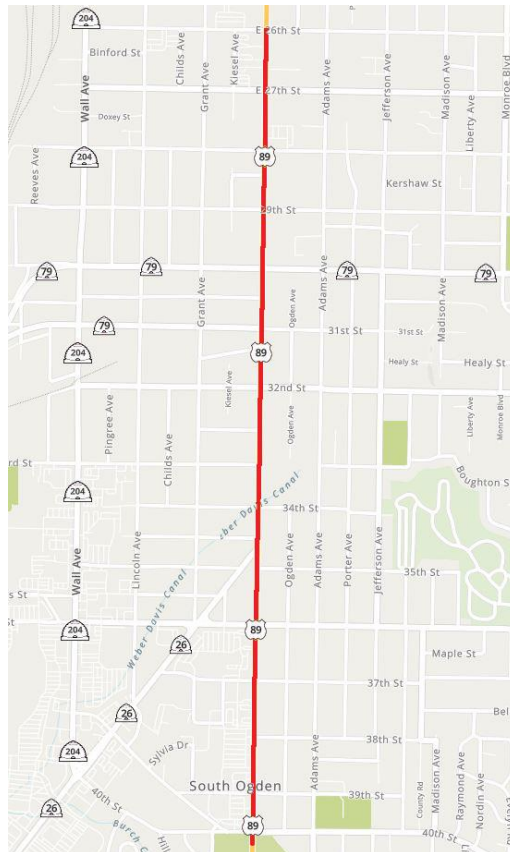
Project Manager: Daryl Ballantyne		Today's Date: 01/21/2021
Company Name: Utah Department of Transportation Company Address: 166 West Southwell Street		
City: Ogden	State: Utah	Zip code: 84404
Phone: (801) 620-1682	Fax: (801) 620-1676	E-mail: dballantyne@utah.gov
Alternate Contact Name: Justin Head	Cell Phone: (801) 726-4563	E-mail: jhead@utah.gov
Job Site address: US89; 40th Street to 26th Street		
Dates of Work (month/day/year): See Attached Special Provision 00221S		Time(s) of work: See Attached Special Provision 00555M
Receive Permit Via: <div style="display: flex; justify-content: space-around; align-items: center;">Pick Up <input type="checkbox"/>Fax <input type="checkbox"/>Mail <input type="checkbox"/>E-mail <input checked="" type="checkbox"/></div>		
Description of work. List specific equipment, quantity and processes: - UDOT is proposing to complete a pavement preservation and rehabilitation project on US-89 between 40th St. and 26th St. (MP 411.94 to 413.93), in Ogden, Utah, in order to extend the roadway surface life. Work includes milling and a treatment of Bonded Wearing Course - Type B. Raise all utility manholes to surface and reconstruct 20 ADA ramps. UDOT anticipates working with the city in accordance with State Code C72-6-S112.5.		
Explanation of why this work cannot be done during normal work hours: - The Department has analyzed the traffic numbers / patterns and scheduled work so as to minimize traffic impacts for the duration of the project		
Describe steps that will be taken to minimize noise: The work will be restricted to specific work windows to reduce the duration of the noise impacts to adjacent properties and in accordance with UDOT Std Specification 01355 Environmental Compliance.		
Additional information: <div style="margin-left: 20px;"><p>(1) Provide the notification letter to be sent to the property owners along with a map for those property owners that shall receive the letter. The minimum distance to impacted properties is a 300 foot radius around the project site. The City reserves the right to expand the area of impacted properties to receive a letter.</p><p>(2) Provide documentation on the decibels to be generated by the equipment if requested by the City.</p><p>(3) Provide a detailed schedule with dates work will be completed and the hours of anticipated work.</p><p>(4) Provide a project location map.</p></div>		
For Office Use Only: <div style="display: flex; justify-content: space-between; margin-top: 20px;"><div><p>Date Received: _____</p><p>Date Approved: _____</p><p>Signature: _____</p></div><div style="text-align: right;"><p>South Ogden City</p><p>3950 Adams Ave., Ste. 1</p><p>South Ogden UT 84403</p><p>(801) 622-2709</p><p>email: lkapetanov@southogdencity.com</p></div></div>		

NOTICE OF CONSTRUCTION NIGHT WORK ON US-89; 40th STREET TO 26th STREET

From just South of 40th Street through the intersection of 26th Street.

Starting as early as July 25 through October 16th, construction work will be taking place along US-89 from 40th Street to 26th Street. This construction involves a mill and overlay on US-89 from MP 411.94 to MP 413.93. The existing pavement will be milled to provide smooth transition between roadway transitions and tie into existing curb and gutters. An overlaid Bonded Wearing Course will extend the pavement life. All utility manholes will be reconstructed to provide smooth surface transitions and deficient ADA pedestrian ramps will be reconstructed.

Night work will occur intermittently throughout the duration of the project generally between the hours of 7:00 pm and 7:00 am, Monday to Saturday. Work may continue all day on Sunday. This is essential to ensure that the construction work is completed in as short of a time as possible and to minimize the impact on area residents and businesses. The map below depicts the area where noise can be anticipated.



Contact: Ashlie Albrecht
Project Hotline: (877) 227-2856

January 25, 2021

SPECIAL PROVISION

**PROJECT # F-0089(530)412
PIN # 16633**

SECTION 00221S

BIDDING CONTRACT TIME

Add Section 00221

PART 1 GENERAL

1.1 SECTION INCLUDES

- A. Procedures for bidding contract time for the Price + Time bidding process.
 - 1. Includes incentive/disincentive for early/late completion of project milestones.
- B. Description of time component pricing, and time related incentive or disincentive.

1.2 RELATED SECTIONS

- A. Section 00555: Prosecution and Progress

1.3 REFERENCES Not Used

1.4 DEFINITIONS Not Used

1.5 SUBMITTALS Not Used

1.6 TIME COMPONENT

- A. Determine the bid price for the time component as follows.
1. Measure contract time in calendar days.
 2. Determine the number of consecutive calendar days required between each start milestone and finish milestone in Table 1.
 - a. Consider all requirements of the contract when determining the number of calendar days,
 - b. Include the days of the start milestone and finish milestone in the number of calendar days.
- B. The Department does not guarantee that any milestone can be completed in the minimum calendar days shown in Table 1.
- C. Bidders are responsible to complete the milestones within the time bid and according to project requirements.
- D. The Department will consider the bid non-responsive if the bidder:
1. Does not submit a bid for the time component.
 2. Submits a time component bid for any awardable portion of the contract which is outside the minimum or maximum range.
- E. Negative amounts are not permitted for time related bid items.
- F. Time is bid in calendar days. Consider seasonal project specific weather conditions during bid preparation.

Table 1

Determination of Calendar Days						
A	B	C	D	E	F	G
TIME SEGMENT	START MILESTONE	FINISH MILESTONE	TIME- RELATED COST- RATE	TIME- RELATED COST-RATE METHOD	MIN	MAX
			Dollars per Calendar Day	User Cost or Liquidated Damages	Calendar Days	Calendar Days
1 (see note 1)	See Note 1	Substantial Completion	\$1,570	Liquidated Damages	55	75

NOTE 1: Begin work no earlier than July 25th 2021. Obtain substantial completion no later than October 16th, 2021, while obtaining the outlined limitations of Section 02787 & 03055

1.7 INCENTIVES/DISINCENTIVES RELATED TO “TIME”

- A. Contract time related charges are determined by multiplying the number of calendar days accrued for each time segment by its corresponding time related cost rate and summing the products.
- B. Document accrued time charges per time segment for the duration of the project.
- C. Payments or deductions to the Contractor will be based on the difference between the time related bid amounts and the actual time charges assessed for the completed project.
 - 1. Payment for the incentive will be made in the project accounting system after substantial completion.
 - 2. Deduction for any milestone disincentive will be made on the first progress payment after the total number of calendar days bid for a milestone has passed without completion as defined in Table 1.
- D. Incentive
 - 1. The Contractor is eligible for incentive when a milestone is achieved before the number of calendar days bid as determined by the Department.
 - 2. Payment is made at the rate shown in column D for the difference between the number of calendar days bid and the actual number of calendar days used to achieve the milestone when Column E is defined as “User Cost.”
 - 3. Payment is made at the rate shown in the schedule of liquidated damages in Section 00555 based on the original contract amount when Column E is defined as “Liquidated Damages.”
 - 4. The maximum dollar amount eligible for incentive payment for all combined milestones is **\$10,990.**
- E. Disincentive
 - 1. When the time related cost in Column E is defined as “User Cost.”
 - a. The Contractor is assessed a disincentive when a milestone is not achieved within the number of calendar days bid as determined by the Department.
 - b. Disincentive is assessed at the rate shown in column D for the difference between the number of calendar days bid and

the actual number of calendar days used to achieve the milestone.

- c. There is no maximum dollar amount for disincentive charges.

- d. Liquidated damages are charged in addition to disincentive for the difference between the maximum calendar days and the actual number of days to achieve the milestone if milestone completion is not achieved prior to the maximum calendar days shown in Table 1. Refer to Section 00555.

- 2. When the time related cost in Column E is defined as "Liquidated Damages."

- a. The Contractor is assessed disincentive at the rate shown in the schedule of liquidated damages in Section 00555 based on the original contract amount.
 - b. Disincentive is assessed for the difference between the number of calendar days bid and the actual number of calendar days used to achieve the milestone.
 - c. Disincentive applies until milestone completion or the maximum calendar days defined in Column G, whichever occurs first.

F. Liquidated Damages

- 1. Liquidated damages are assessed according to Section 00555 for the difference between the number of maximum calendar days from Column G and the actual number of calendar days used to achieve the milestone.

G. Timeline of Incentive, Disincentive, and Liquidated Damages

- 1. Refer to Figure 1

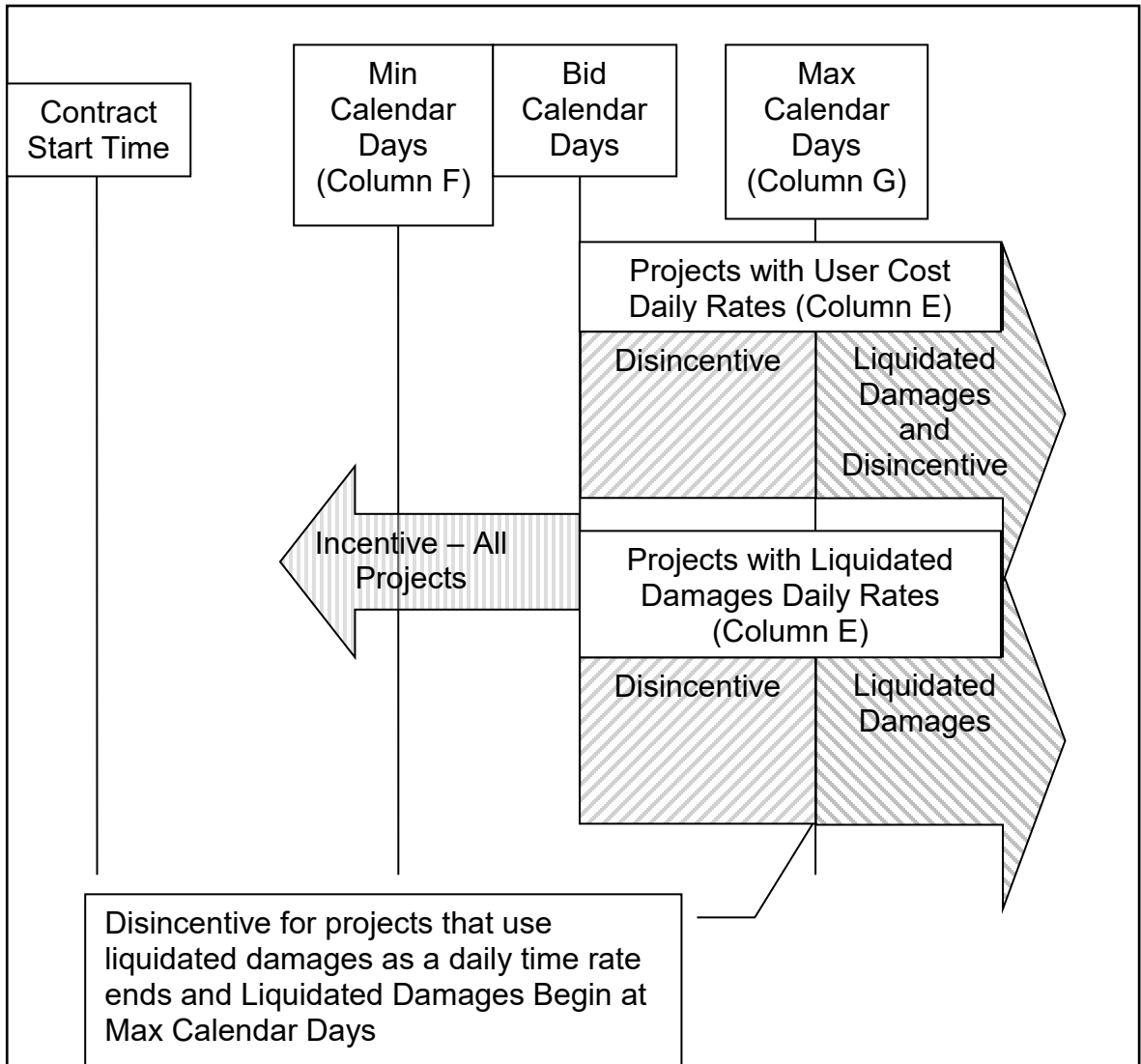


Figure 1 – Timeline of Incentive, Disincentive, and Liquidated Damages

PART 2 PRODUCTS Not Used

PART 3 EXECUTION Not Used

END OF SECTION

SPECIAL PROVISION

**PROJECT # F-0089(530)412
PIN # 16633**

SECTION 00555M

PROSECUTION AND PROGRESS

Add the following to Part 1, Article 1.9:

1.9 LIMITATIONS OF OPERATIONS

- E. Lane Closures. Conduct work to minimize lane closures. When lane closures are necessary, do not delay any vehicle for more than fifteen minutes. Adjust flagging/pilot car operations and closure lengths as needed to meet this requirement. Adjust traffic control as needed to accommodate fluctuations in traffic. Maintain traffic lanes as follows:
1. Maintain the existing number of lanes and turn lanes during the following hours:
 - a. Monday through Saturday – 7:00 AM to 7:00 PM
 - b. Sunday – Maintain one lane in each direction.
 2. Maintain access to side streets except during active milling and paving.
 3. Lane closures in violation to this paragraph will have a disincentive of \$1,500 per violation assessed to the Contractor. When the violation exceeds 15 minutes, an additional \$750 will be assessed every 15 minutes until traffic is restored to the required number of lanes.

ROUTE	DAYS	TIME
US-89	Mon – Sat	7:00 AM to 7:00 PM
US-89	Sun	Maintain one lane each direction

- F. During days and times not defined above in paragraph E, maintain at least one 11-foot wide lane of traffic in each direction only where the work is occurring.
- G. Maintain all left and right turn movements at all intersections within the project limits during working hours except for the conditions listed below:
1. Right turn lanes may be closed only when work is occurring in those lanes.

2. Left turn lanes may be closed only when work is occurring, and it is between 11:00 PM and 5:00 AM.
- H. Provide at least four Variable Message Signs (VMS) 6 calendar days prior to beginning work and available for use during construction. Replace any partial or non-functioning VMS at no cost to the department. Messages must reflect current project conditions and properly advise motorists of construction activities and impacts. The cost of the VMS is to be included in the traffic control item. Coordinate the location and message with the Engineer and the Traffic Engineer. Relocate the VMS as directed by the Engineer and/or to accommodate traffic queuing at no additional cost. Warning signs must precede the queuing traffic at all times and be close enough to the work zone to maintain relevance. Notify the public and businesses within the anticipated work zone, at least 72 hours prior to lane closures.
- I. Traffic will be allowed on rotomilled surfaces for up to 24 hours.
- J. Provide pavement joint layout plan to Engineer for approval one week before beginning paving operations.
- K. Additional Work Limitations for Holidays/Events.
Do not perform any work without written approval for the following times and dates:
 1. Labor Day: noon on Friday September 3rd through Monday September 6th.
- L. Coordinate traffic control plans and construction activities with any adjacent active construction projects. Known projects include:
 1. UDOT & UTA - BRT Improvements between 23rd St. and 25th St.
 2. UDOT - US-89; 22nd St. to 26th St.
Contact: UDOT - Daryl Ballantyne (801) 791-1570
- M. Notify Motor Carriers Division 2 weeks in advance of any lane closures, changes in lane width, or overhead clearance:
Motor Carrier Division (801)964-4588 or (801)915-5767
- N. Notify the Engineer, the 3rd Party Public Relation Firm, and the following of all lane closures, public/business impacts, and weekly updates:

Project Engineering Consultants – Public Involvement Specialist
Ashlie Albrecht
Project Hotline: 877-4954240
Cell: 385-227-2856

UDOT Region One Communications Manager
Zach Whitney
801-620-1641
zwhitney@utah.gov

STAFF REPORT



SUBJECT: Automatic Aid Agreement for Single-Engine Fire
Incidents with Weber Fire District
AUTHOR: Cameron West
DEPARTMENT: Fire
DATE: February 10, 2021

RECOMMENDATION

City Staff is recommending that the Mayor and City Council approve the Automatic Aid Agreement for Single-Engine Fire Incidents with Weber Fire District.

BACKGROUND

Automatic aid agreements with all the fire jurisdictions in Weber County have been in effect since before 2008. This agreement allows for neighboring departments to work together mitigating an emergency scene. Station 82 and Station 64 have had a very good working relationship responding to each other's calls. This agreement will allow us to continue building that relationship with Weber Fire District.

ANALYSIS

This agreement will continue building on the accomplished cooperation with Weber Fire District. Station 64 currently responds to all calls in Station 82's jurisdiction, allowing for a good working exchange. With this agreement in place, South Ogden will be able to reciprocate aid.

SIGNIFICANT IMPACTS

There will be no significant impact. This agreement with Station 64 will continue to provide the outstanding service that the community desires.

ATTACHMENTS

None

RESOLUTION NO. 21-06

A RESOLUTION APPROVING AND AUTHORIZING THE EXECUTION OF AN INTERLOCAL AGREEMENT BETWEEN SOUTH OGDEN CITY AND WEBER FIRE DISTRICT, FOR PARTICIPATION IN AN AUTOMATIC AID FIRE AGREEMENT FOR SINGLE ENGINE RESPONSE; AUTHORIZING THE CITY MANAGER TO SIGN SUCH AN AGREEMENT; AND PROVIDING FOR AN EFFECTIVE DATE

SECTION 1- RECITALS

WHEREAS, the City of South Ogden ("City") is a municipal corporation duly organized and existing under the laws of Utah; and,

WHEREAS, the City Council finds that in conformance with Utah Code ("UC") §10-3-717, the City Council as the governing body of the City may exercise all administrative powers by resolution; and,

WHEREAS, the City Council finds that under the Utah Interlocal Co-operation Act UC §11-13-1, et seq., Utah Code Ann., 1953, as amended, (the "Act"), any power or powers, privileges or authority exercised or capable of exercise by a public agency of the state (defined as any political subdivision of the state, including municipalities and special districts of various kinds) may be exercised and enjoyed jointly with any other public agency, and that any two or more public agencies may contract with one another that will benefit their citizens and make the most efficient use of their resources; and,

WHEREAS, the City Council finds that in conformance with UC §10-3-717, the City Council as the governing body of the City may exercise all administrative powers by resolution; and,

WHEREAS, the City Council finds that in conformance with UC §11-13-1, the City may enter into Interlocal Cooperation Agreements; and,

WHEREAS, the City Council finds that UC §11-13-5 requires that governing bodies of governmental units adopt resolutions approving an Interlocal Agreement before such agreements may become effective; and,

WHEREAS, the City Council finds that Weber Fire District and South Ogden City Corporation, ("Parties") have negotiated an Agreement for the provision of an Interlocal Fire Automatic Aid Agreement for single-engine incidents; and

WHEREAS, the City Council finds that the Parties find that mutual benefit and cost effective provision of these much needed services and funds can be achieved through this Interlocal Agreement; and,

WHEREAS, the City Council finds that signing and supporting the Agreement is in the best interest of the citizens of South Ogden; and,

WHEREAS, the City Council finds it will be beneficial to the City to enter a contractual relationship with the other party for the provision of these mutually beneficial services; and,

WHEREAS, such agreements require the signature of an authorized official of the City; and,

WHEREAS, the City Manager of South Ogden is the chief administrative officer and representative of the City;

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF SOUTH OGDEN UTAH THAT:

The Governing Body of South Ogden City, State of Utah, adopts and authorizes entry into the attached "Automatic Aid Agreement for Single-Engine Incidents" (**Attachment "A"**); and authorizes the City Manager to sign any documents necessary to consummate said agreement; and, authorizes the City Recorder to sign any documents as required attesting to the City Manager having been duly authorized to sign such arrangements for the City.

The foregoing recitals are incorporated herein.

BE IT FURTHER RESOLVED this Resolution shall become effective immediately upon its passage.

SECTION 2 - REPEALER OF CONFLICTING ENACTMENTS:

All orders and resolutions regarding the changes enacted and adopted which have been adopted by the City, or parts, which conflict with this Resolution, are, for such conflict, repealed, except this repeal shall not be construed to revive any act, order or resolution, or part repealed.

SECTION 3 - PRIOR RESOLUTIONS:

The body and substance of any prior Resolutions, with their specific provisions, where not otherwise in conflict with this Resolution, are reaffirmed and readopted.

SECTION 4 - SAVINGS CLAUSE:

If any provision of this Resolution shall be held or deemed or shall be invalid, inoperative or unenforceable such reason shall not render any other provision or provisions invalid, inoperative or unenforceable to any extent whatever, this Resolution and this Resolution being deemed the separate independent and severable act of the City Council of South Ogden City.

SECTION 5 - DATE OF EFFECT:

This Resolution shall be effective on the 16th day of February, 2021, and after publication or posting as required by law.

PASSED AND ADOPTED BY THE CITY COUNCIL OF SOUTH OGDEN CITY,
STATE OF UTAH, on this 16th day of February, 2021.

SOUTH OGDEN CITY

Russell
Porter Mayor

ATTEST:

Leesa Kapetanov, CMC
City Recorder

ATTACHMENT "A"

RESOLUTION NO. 21-06

A Resolution Approving And Authorizing The Execution Of An Interlocal Agreement Between South Ogden City And Weber Fire District, For Participation In An Automatic Aid Fire Agreement For Single Engine Response; Authorizing The City Manager To Sign Such An Agreement; And Providing For An Effective Date

16 Feb 21

AUTOMATIC AID AGREEMENT
FOR SINGLE-ENGINE FIRE INCIDENTS

THIS AGREEMENT made and entered into this _____ day of _____, 2021 (“effective date”), pursuant to the provisions of the Interlocal Cooperation Act, by and between the **WEBER FIRE DISTRICT**, a political subdivision of the State of Utah, and **SOUTH OGDEN CITY**, a municipal corporation of the State of Utah, for the provision of automatic mutual aid for fire protection among the parties to their respective areas in the Southeast corner of Weber County protected by the Weber Fire District, and to South Ogden City protected by the South Ogden Fire Department.

WITNESSETH:

WHEREAS, both parties are desirous of entering an agreement for providing automatic mutual aid for single-engine responses among the parties; and

WHEREAS, such Agreement is in furtherance of the purposes of Section 11-7-1, Utah Code Annotated, 1953, as amended; and

WHEREAS, each party desires to assist the other on an as-needed basis should the other party have a delay or be unavailable for a given fire incident; and

WHEREAS, this Agreement is intended to “enhance” but not replace the existing “Mutual Aid” or “Interlocal automatic Aid Fire” Agreements.

NOW, THEREFORE, it is hereby agreed:

1. That, in an effort to ensure a rapid response to an emergency call for service, upon receipt of a single-engine or related fire, hazmat, or other incident where the agency having jurisdiction is unavailable or has a delayed response, and where the other agency can provide a more expedient response, that each agency agrees to respond to the scene of such incident, to mitigate any emergency and hold the scene until the fire department with jurisdiction can respond to the scene, if needed.

2. Any dispatch of equipment and personnel pursuant to this Agreement is subject to the following conditions:

- a. The “Automatic Aid” fire company being requested must be currently in an “available” status.
- b. The responding company must be a “pumping” apparatus of Class A engine type or “quint” style aerial device with Class A engine specifications. Such responding company must respond with no fewer than two firefighters on board.

- c. The “Automatic Aid” fire company must respond immediately from the fire station to which they are assigned immediately upon receipt of the alarm. All such responders must ride the fire engine to the incident. None shall respond by private vehicle.
- d. Dispatch will issue the following information to the responding “Automatic Aid” fire company:
 - i. Address of incident;
 - ii. Type of fire;
 - iii. Special considerations of life safety;
- e. All parties under this Agreement will function under the Incident Command System as taught by the National Fire Academy and as practiced under Weber area local guidelines and standard operating procedures (SOP’s
- f. The responding “Automatic Aid” fire company shall be released by the requesting organization when the services of the “Automatic Aid” fire company are determined to not be required or when the “Automatic Aid” fire company is needed to provide fire protection to its own jurisdiction, such need to be the sole determination of the responding organization.
- g. Assistance under this Agreement may be refused by the supervising shift officer or any of the parties if, in the supervisor’s best judgment, it is determined that the party is unable to reasonably respond.

3. Each party waives all claims against the other for compensation for any loss, damage, personal injury, or death occurring as a consequence of performing this Agreement.

4. Neither party shall be reimbursed by the other party for any costs incurred pursuant to this Agreement.

5. All privileges and immunities from liability which surround the activities of any firefighting force or fire department, when performing its functions within the other party’s territorial limits, shall apply to the activities of that other party’s firefighting department while furnishing fire protection outside its territorial limits under this Agreement.

6. The effect of the death or injury of any firefighter, who is killed or injured while responding to an incident outside the territorial limits of the firefighter department of which the firefighter is a member and while that department is functioning pursuant to this Agreement, shall be the same as if the firefighter were killed or injured while that department was functioning within its own territorial limits, and such death or injury shall be considered to be in the line of duty.

7. There is no separate legal entity created by this Agreement to carry out its provisions; and to the extent that this Agreement requires administration other than as is set forth herein, it

shall be administered by the governing bodies of the parties acting as a joint board. There shall be no real or personal property acquired jointly by the parties as a result of this Agreement.

8. This Agreement shall not relieve any party of any obligation or responsibility imposed upon any of the parties by law, except that the performance of a responding party may be offered in satisfaction of any such obligation or responsibility to the extent of actual and timely performance thereof by the responding party.

9. This Agreement shall be effective for a period of five (5) years from the effective date. Any party may terminate its obligations under this Agreement after giving thirty (30) days advance written notice of termination to the other parties. Such termination shall not modify the Agreement as between any of the remaining parties, except only to exclude the terminating part from the obligations created herein.

10. This Agreement shall become affective as set out above provided it has been approved as appropriate by the above-mentioned parties, and in accordance with the provisions of Section 11-13-101 et seq., Utah Code Annotated, 1953, as amended. In accordance with the provisions of Section 11-13-202.5(3), this Agreement shall be submitted to the attorney authorized to represent each party for review as to proper form and compliance with applicable law before this Agreement may take effect.

WEBER FIRE DISTRICT

By: _____

Title: _____

Date: _____

APPROVED AS TO FORM AND AS
COMPATIBLE WITH STATE LAW:

Attorney for Weber Fire District

SOUTH OGDEN CITY, a
Utah Municipal Corporation

By: _____

Title: _____

Date: _____

ATTEST:

City Recorder

APPROVED AS TO FORM AND AS
COMPATIBLE WITH STATE LAW:

City Attorney

STAFF REPORT



SUBJECT: Contract with Tecserv for IT services
AUTHOR: Doug Gailey
DEPARTMENT: Administration
DATE: 02-16-2021

RECOMMENDATION

Approve contract with Tecserv

BACKGROUND

In November of 2020, The information services manager resigned his position with South Ogden. In his absence, a contract firm was able to support the needs of South Ogden. Based on its short term success, staff entertained the idea of contracting that position out permanently and requested proposals from 4 different companies. Three companies submitted proposals to provide IT services for South Ogden City.

ANALYSIS

After reviewing the bids that were submitted, it was determined that Tecserv was the lowest qualified bidder. Tecserv estimated that it would be able to provide the service at 26 hours per month. Unused hours each month roll over and accumulate.

SIGNIFICANT IMPACTS

The contracted price is \$3,770 per month, which includes 26 hours of service. The hourly rate for overages is billed at \$145 per hour. Emergency work after hours or on weekends is billed at \$217.50 per hour. The total compensation package for the Information Services Manager was above \$8,000 per month.

ATTACHMENTS

Resolution No. 21-07

RESOLUTION OF SOUTH OGDEN CITY APPROVING AN AGREEMENT WITH TECSERV INC. FOR COMPUTER NETWORK MAINTENANCE; AUTHORIZING THE CITY MANAGER TO SIGN THE NECESSARY DOCUMENTS ON BEHALF OF THE CITY TO GIVE EFFECT TO THE INTENT HEREOF; AND, PROVIDING FOR AN EFFECTIVE DATE.

WHEREAS, the City Council finds that the City of South Ogden ("City") is a municipal corporation duly organized and existing under the laws of Utah; and,

WHEREAS, the City Council finds that in conformance with Utah Code ("UC") § 10-3-717 the governing body of the city may exercise all administrative powers by resolution including, but not limited to regulating the use and operation of municipal property and programs; and,

WHEREAS, the City Council finds it necessary to address certain Network Maintenance needs within the city; and,

WHEREAS, the City Council finds that the city staff studied and recommends that the city council approve the contract with TecServ Inc. for the provision of Network Maintenance services; and,

WHEREAS, the City Council finds that TecServ Inc. has demonstrated the professional ability to provide for these services to meet the city's Network Maintenance needs; and,

WHEREAS, the City Council finds that the public convenience and necessity requires the actions contemplated,

NOW, THEREFORE, BE IT RESOLVED BY THE GOVERNING BODY OF SOUTH OGDEN AS FOLLOWS:

SECTION II - CONTRACT AUTHORIZED

That The "TecServ Inc. Monthly Network Services Agreement" For Network Maintenance , Attached Hereto As **Attachment "A"** And By This Reference Fully Incorporated Herein, Is Hereby Approved, Ratified, And Adopted To Use Services From TecServ Inc.; And That The City Manager Is Authorized To More Fully Negotiate Any Remaining Details Under The Agreement On Behalf Of The City And Then To Sign, And The City Recorder Authorized To Attest, Any And All Documents Necessary To Effect This Authorization And Approval.

That the foregoing recitals are incorporated herein.

SECTION III - PRIOR ORDINANCES AND RESOLUTIONS

The body and substance of all prior Resolutions, with their provisions, where not otherwise in conflict with this Resolution, are reaffirmed and readopted.

SECTION IV - REPEALER OF CONFLICTING ENACTMENTS

All orders, and Resolutions regarding the changes enacted and adopted which have been adopted by the City, or parts, which conflict with this Resolution, are, for such conflict, repealed, except this repeal shall not be construed to revive any act, order or resolution, or part repealed.

SECTION V - SAVINGS CLAUSE

If any provision of this Resolution shall be held or deemed or shall be invalid, inoperative or unenforceable such shall not render any other provision or provisions invalid, inoperative or unenforceable to any extent whatever, this Resolution being deemed the separate independent and severable act of the City Council of South Ogden City.

SECTION VI - DATE OF EFFECT

This Resolution shall be effective on the 16th day of February, 2021, and after publication or posting as required by law.

PASSED AND ADOPTED BY THE CITY COUNCIL OF SOUTH OGDEN CITY, STATE OF UTAH, on this 16th day of February, 2021.

SOUTH OGDEN CITY

Russell Porter
Mayor

ATTEST:

Leesa Kapetanov, CMC
City Recorder

ATTACHMENT "A"

Resolution No. 21-07

Resolution Of South Ogden City Approving An Agreement With TecServ Inc. For Computer Network Maintenance; Authorizing The City Manager To Sign The Necessary Documents On Behalf Of The City To Give Effect To The Intent Hereof; And, Providing For An Effective Date.

16 Feb 21

Monthly Network Services Agreement

This agreement dated 2/16/2021 is made by and between South Ogden City (Client) whose address is 3950 Adams Ave. Suite 1 South Ogden, UT 84403_ and TecServ, Inc (Consultant) whose corporate address is 358 Rio Grande St. Suite 150 Salt Lake City, Utah 84101

1. *Consultation Services.* Client hereby employs the Consultant to perform the following services in accordance with the terms and conditions set forth in this agreement. The Consultant will perform computer network maintenance activities for Client, and will consult with the offices and employees of Client concerning matters relating to the management of Client's computer network. The Scope of Work to be performed by Consultant is defined in Attachment A.
2. *Terms of Agreement.* This agreement will be in effect from March 1 2021 to June 30, 2024 and may, upon written agreement by both parties, be renewed for an additional three (3) year period. Either party may terminate this Agreement with thirty days written notice to the other party.
3. *Time Devoted by Consultant.* The term of this contract is based upon Consultant committing to perform activities to maintain Client computer network and handle computer network emergencies. Consultant will spend as much time as needed every week for consulting services on Client's behalf for computer network maintenance activities, but shall not exceed 6 hours per week without written approval by the Assistant City Manager. If less than 6 hours per week are used, the unused hours shall carry over and will be added to the next month's hours.
4. *Schedule.* The work performed by Consultant will be for on-site services at Client's facilities and may occasionally include remote connectivity to Client's network. These hours will be negotiated between the parties. Schedule may be altered with mutual agreement from both parties.
5. *Additional Time.* Consultant will respond to Client emergencies and spend sufficient time to resolve such emergencies. Emergencies are defined as computer network issues that directly prevent the operation of business by Client. Computer network issues that do not prevent business operations shall be handled during the on-site maintenance service schedule. If Client requests maintenance services outside the maintenance schedule, and these services are clearly not emergencies, Consultant will bill Client for these hours at the standard client rate. This includes computer network projects that cannot be completed within the regularly scheduled time.
6. *Payment to Consultant.* The amount paid to Consultant for this contract shall be \$3,770.00 per month Consultant will invoice Client the first of each month. Payment is due upon receipt of invoice and no later than the last day of the month in which the client received the invoice. The first invoice under this contract will be generated March 1, 2021.

Additional project work outside of the agreed upon 6 hours per week is not covered within this scheduled maintenance contract. This additional time will be billed at \$145 per hour. Product purchases are not considered part of monthly contracts or other consulting services. Terms on Product Sales are considered "due upon receipt."

7. *Independent Consultant.* Both Client and the Consultant agree that the Consultant will act as an independent agency in the performance of its duties under this contract. Accordingly, the Consultant shall be responsible for payment of all taxes including Federal, State and local taxes arising out of the Consultants activities in accordance with this contract, including by way of illustration but not limitation, Federal and State income tax, Social Security tax, Unemployment.
8. *Confidential Information.* The Consultant agrees that any information received by the Consultant during this contract, which concerns the personal, financial or other affairs of Client and its agents and employees will be treated by the Consultant in full confidence and will not be revealed to any other persons, firms or organizations.

9. *Employment of Others.* Client may from time to time request that the Consultant arrange for the services of others outside of the employ of TecServ. All costs to the Consultant for those services will be paid by Client, but in no event shall the Consultant employ others without the prior authorization of Client.
10. *Non-Solicitation of Employees.* Client agrees that it will not solicit TecServ's employees to seek full or part time employment or other contractual arrangement with its company during the term of this Agreement or for twelve (12) months after the last invoice date from TecServ to Client. Client agrees that TecServ employees are not "contract for hire". Client shall not attempt to engage, contract or hire TecServ employees, TecServ's contractors or other assignees independently of this Agreement without prior written consent from TecServ.

Client may be released from such restriction under the following terms and with written approval from TecServ:

- The payment of \$50,000.00 to TecServ for each employee hired by Client, and
- Each TecServ employee hired by Client has performed services for Client under this Agreement for twelve (12) consecutive months or more.

_____ Initial of Client demonstrating that Client understands and fully accepts the Non-Solicitation Covenant and terms and agrees to such terms should Client seek to hire or directly contract TecServ employees, contractors or other assignees.

11. *Liability.* With regard to the services to be performed by the Consultant pursuant to the terms of this agreement, the Consultant shall not be liable to Client, or to anyone who may claim any right due to any relationship with the Corporation, for any acts or omissions in the performance of services on the part of the Consultant or on the part of the agents or employees of the Consultant, except when said acts of omissions of the Consultant are due to willful misconduct or gross negligence. Client shall hold the Consultant free and harmless from any obligations, costs, claims, judgments, attorneys' fees, and Client pursuant to the terms of this agreement or in any way connected with the rendering of services, except when the same shall arise due to the willful misconduct or gross negligence of the Consultant and the Consultant is adjudged to be guilty of willful misconduct or gross negligence by a court of competent jurisdiction.
12. *Venue.* This agreement and its performances there under shall be governed by the laws of the state of Utah. In the event that litigation results from or arises out of this Agreement or the performance thereof, the parties agree to reimburse the prevailing party's reasonable attorney's fees, court costs, and all other expenses, whether or not taxable by the court as costs, in addition to any other relief to which the prevailing party may be entitled.
13. *Hardware and Software.* Under the terms of this agreement all hardware and software must be purchased through TecServ, Inc.

IN WITNESS WHEREOF, the parties have hereunto executed this Agreement.

TecServ, Inc.

Client

By: _____
Title: _____
Date: _____

By: _____
Title: _____
Date: _____

Attachment A
Scope of Work

Program Definition:

- Weekly contract of 6 hours or less of onsite, network maintenance and IT-related work orders including but not limited to: applying software patches, checking backups, updating virus definitions, work orders and troubleshooting problems.
- Remote monitoring of servers and routers 24 hours a day 7 days a week..
- Guaranteed response time of thirty minutes for remote work.
- Access to TecServ's extensive knowledge base and technical staff.

Additional projects and emergency work beyond the allotted hours will be billed at a discounted rate of \$145 per hour with a one hour minimum for onsite work. Emergency work performed between 6:00 PM and 7:00 AM weekdays or anytime on weekends will be billed at \$217.50 an hour. After hours help desk support is available 24 hours a day, 7 days a week.



2020 Citizen Survey – Full Report

Survey Completed in December 2020

This report contains all survey responses. For a summarized report please see the 2020 Community Survey – Summary Report.

Survey Response Rate and Margin of Error

#	Answer	%	Count
1	Yes	96.12%	446
2	No	3.88%	18
	Total	100%	464

Population Size ?

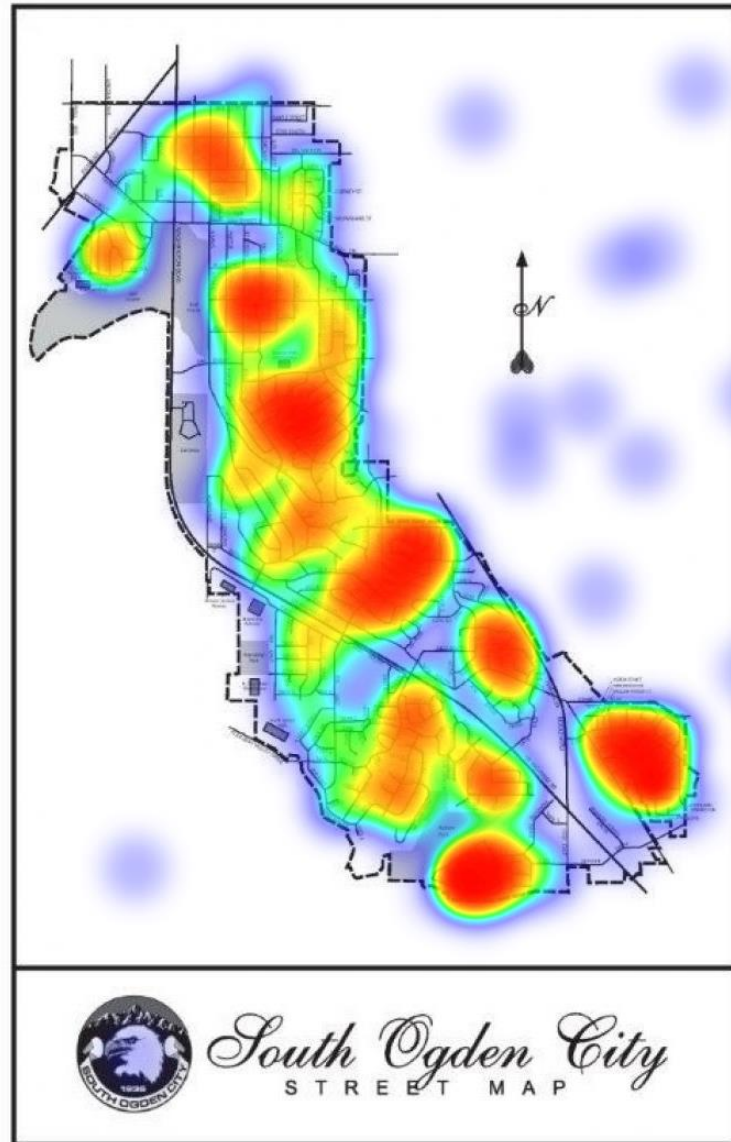
Confidence Level ?

Sample Size ?

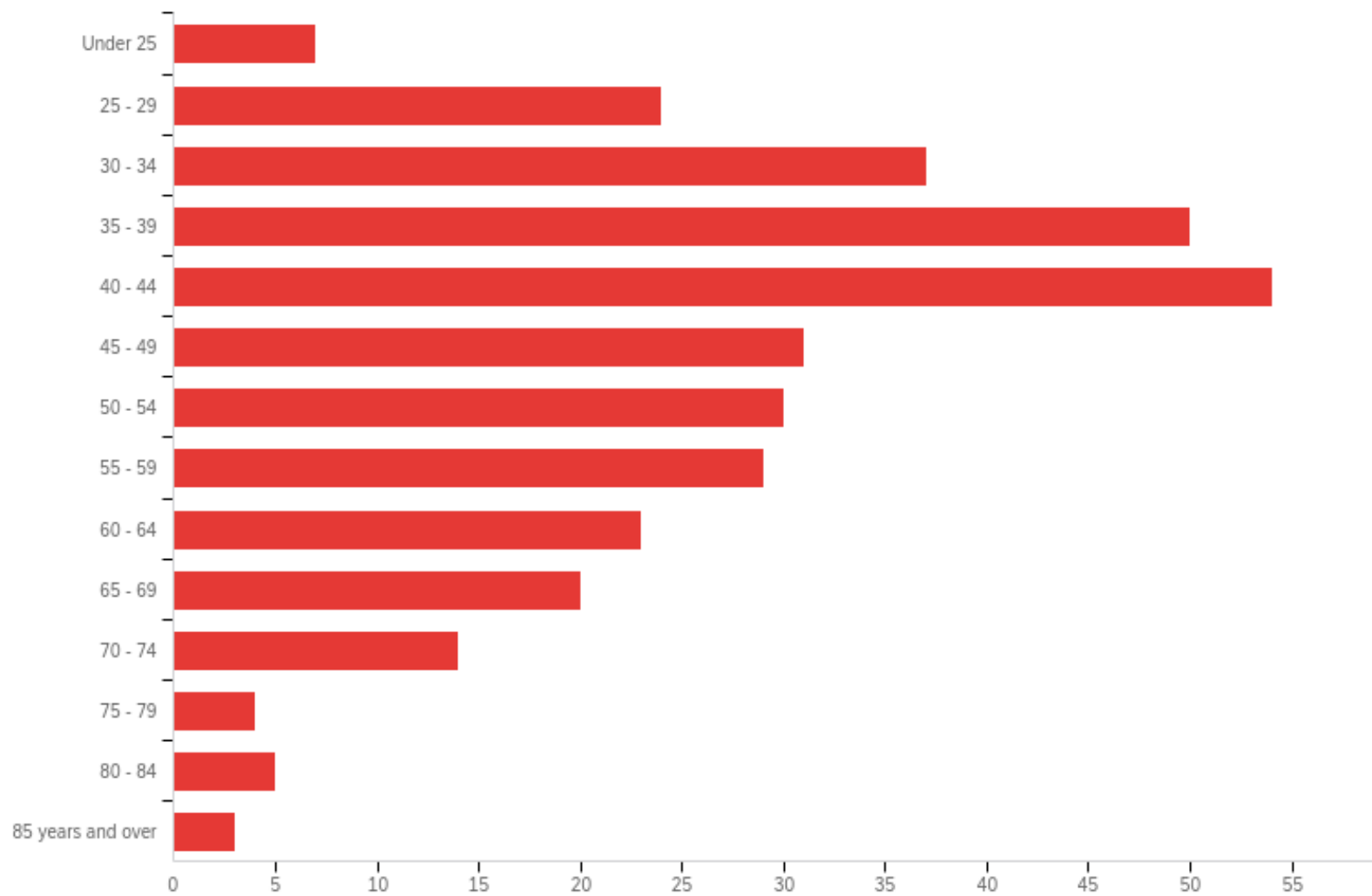
Margin of error

4.58%

Survey Participant Heat Map

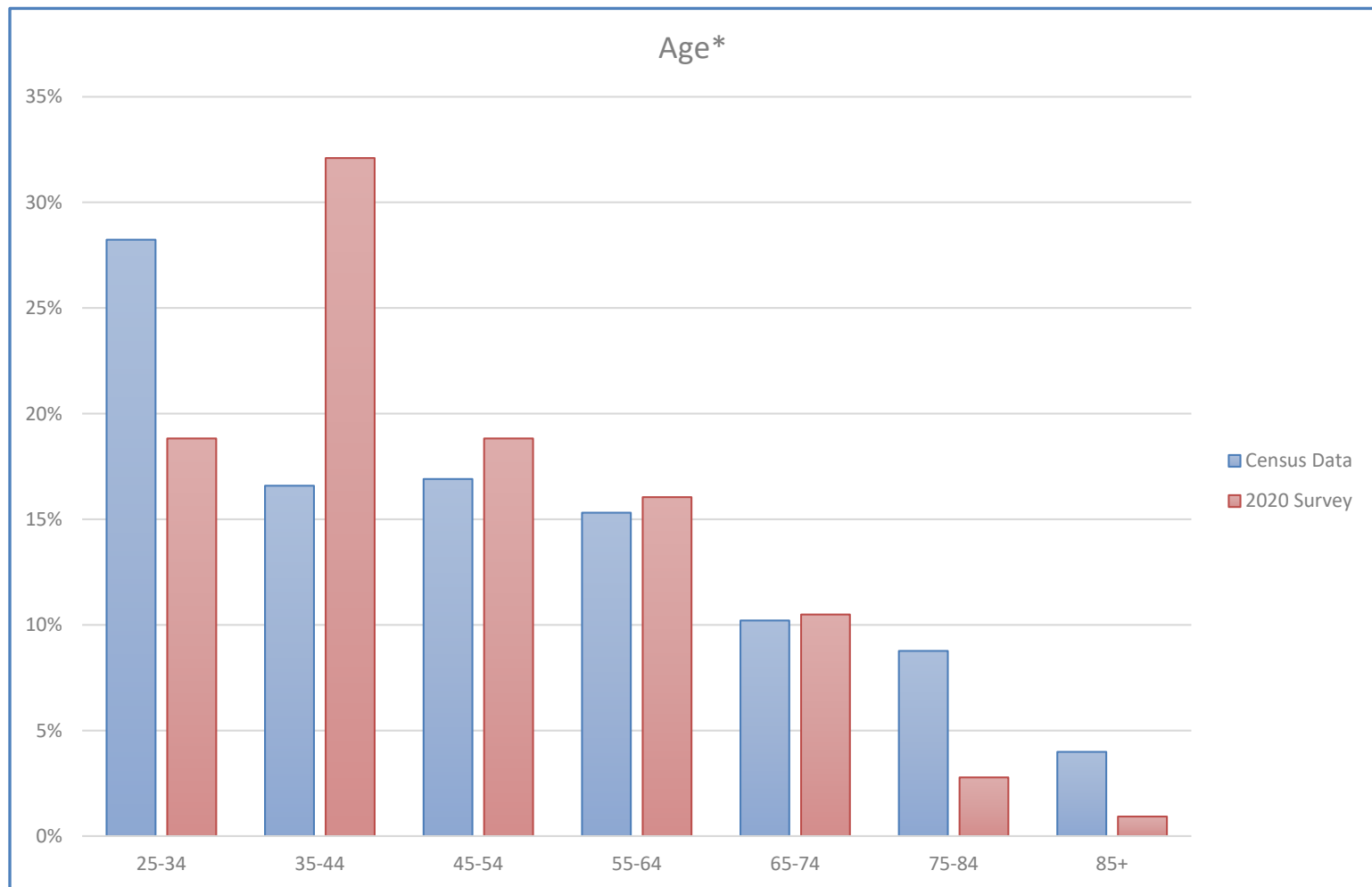


Age



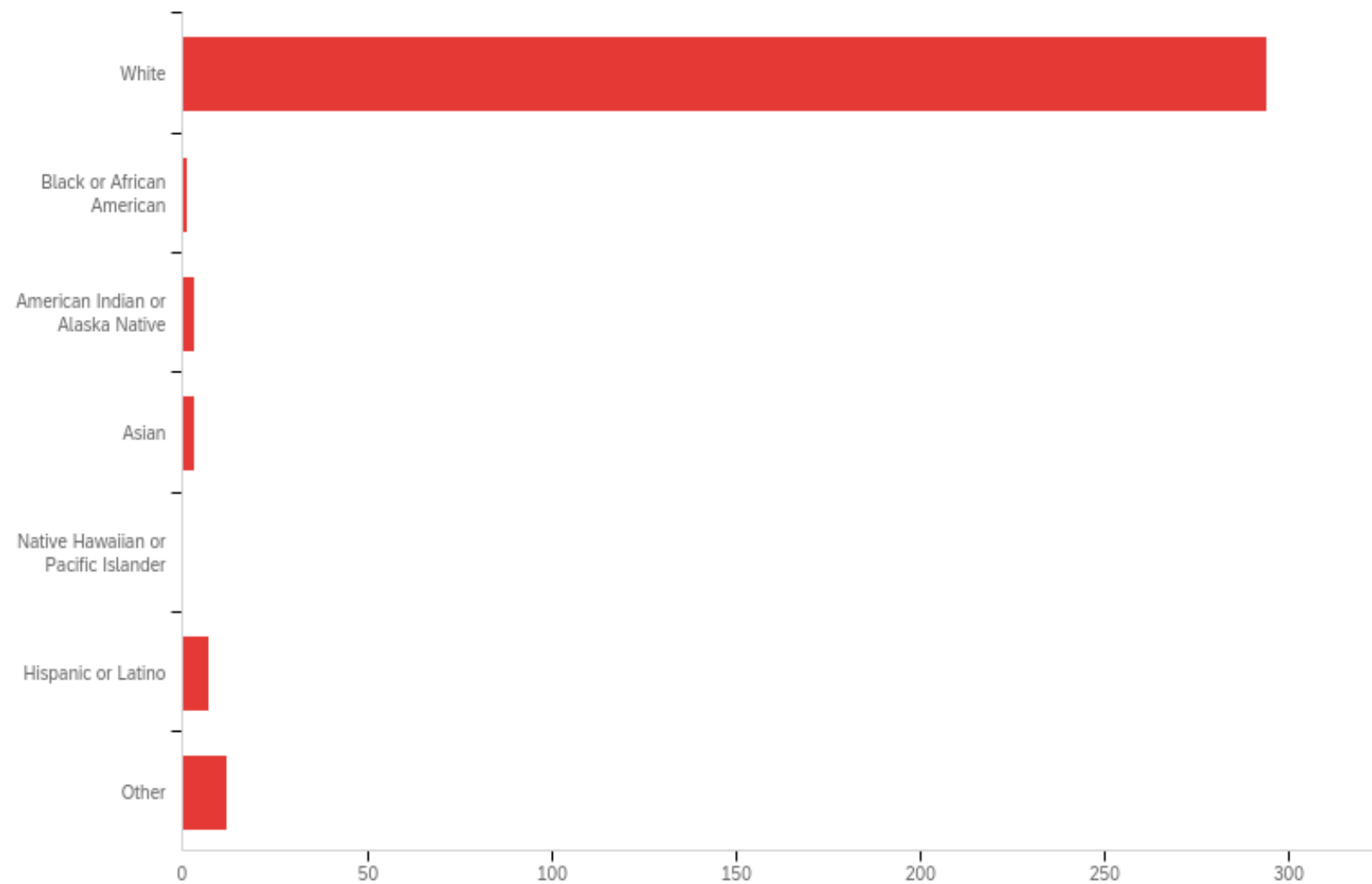
Age

#	Answer	%	Count
1	Under 25	2.11%	7
2	25 - 29	7.25%	24
3	30 - 34	11.18%	37
4	35 - 39	15.11%	50
5	40 - 44	16.31%	54
6	45 - 49	9.37%	31
7	50 - 54	9.06%	30
8	55 - 59	8.76%	29
9	60 - 64	6.95%	23
10	65 - 69	6.04%	20
11	70 - 74	4.23%	14
#	Answer	%	Count
12	75 - 79	1.21%	4
13	80 - 84	1.51%	5
14	85 years and over	0.91%	3
	Total	100%	331



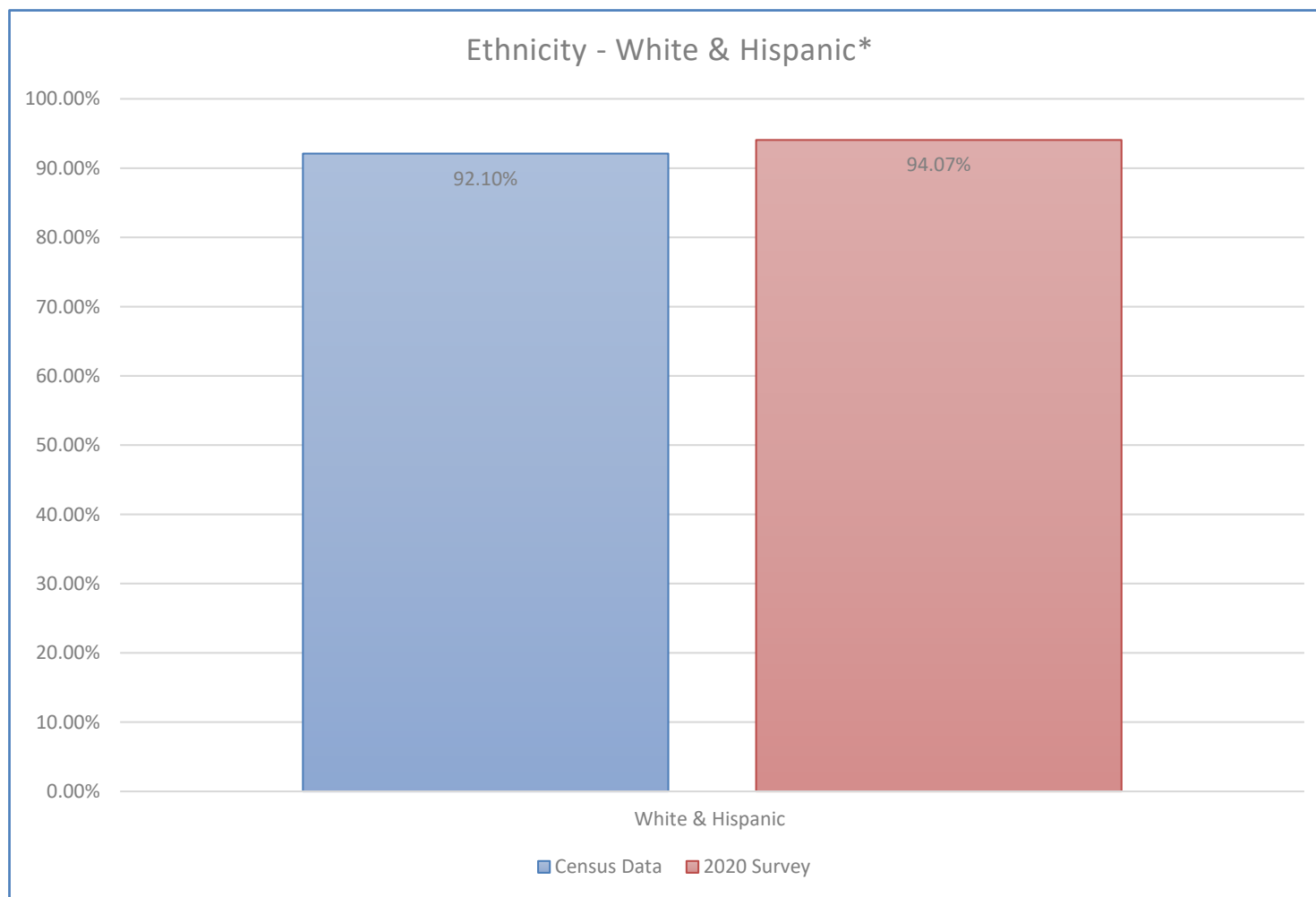
*under 25 category has been excluded from other categories. Census shows 37% of population is under 25.

Ethnicity

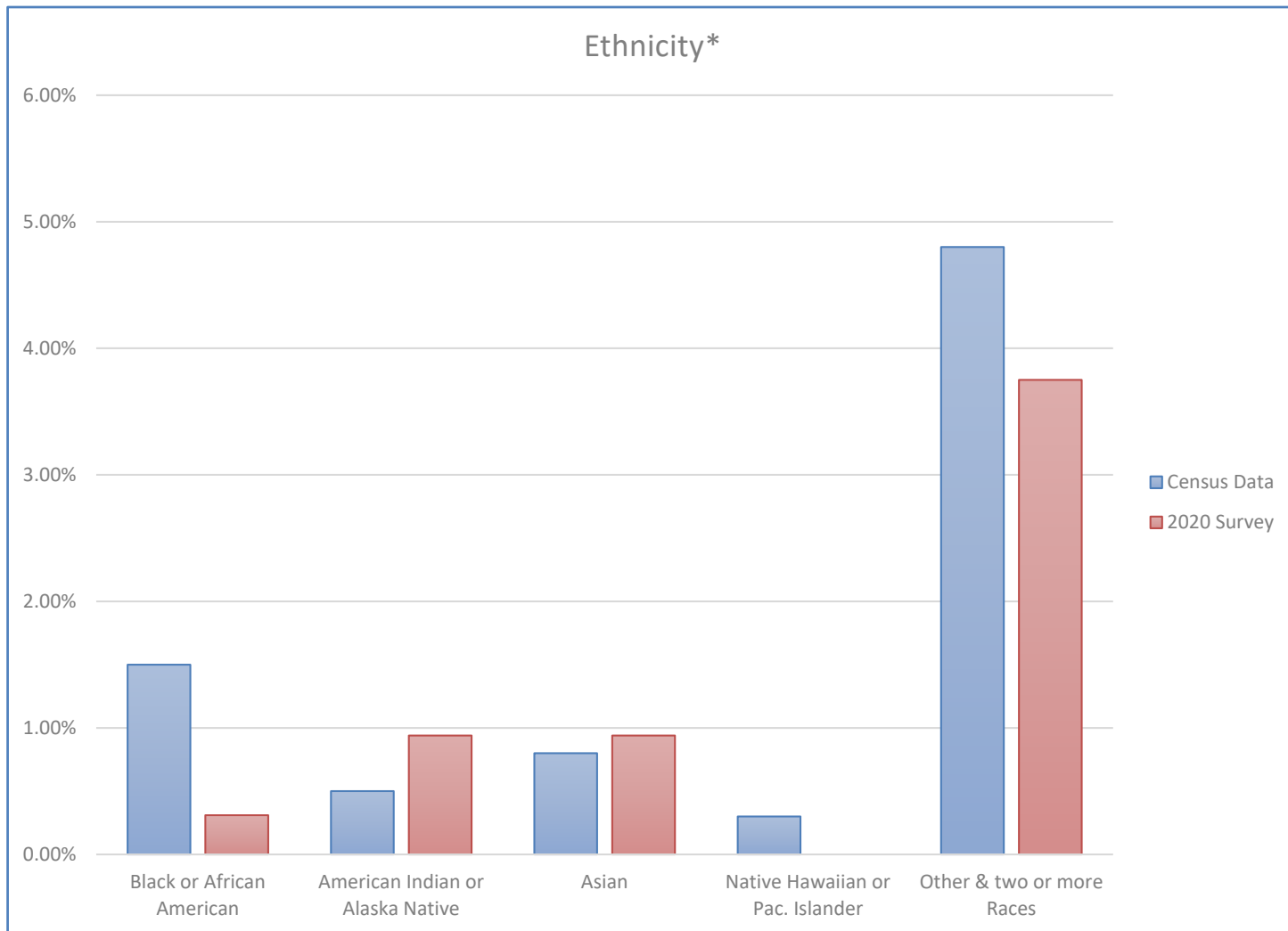


Ethnicity

#	Answer	%	Count
1	White	91.88%	294
2	Black or African American	0.31%	1
3	American Indian or Alaska Native	0.94%	3
4	Asian	0.94%	3
5	Native Hawaiian or Pacific Islander	0.00%	0
6	Hispanic or Latino	2.19%	7
7	Other	3.75%	12
	Total	100%	320

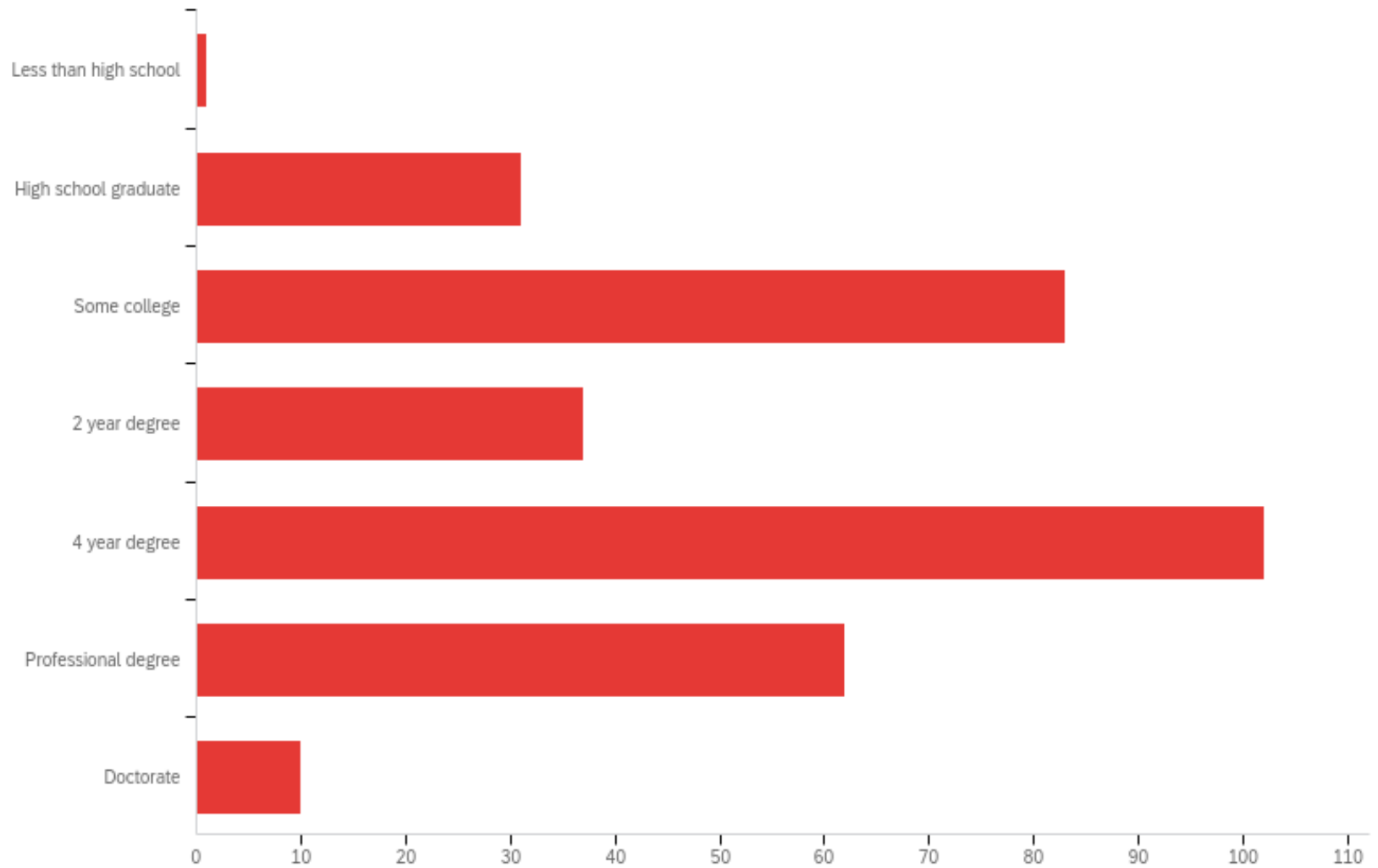


*Hispanic may be of any race and have been included in White for this report. Census data from United States Census Bureau



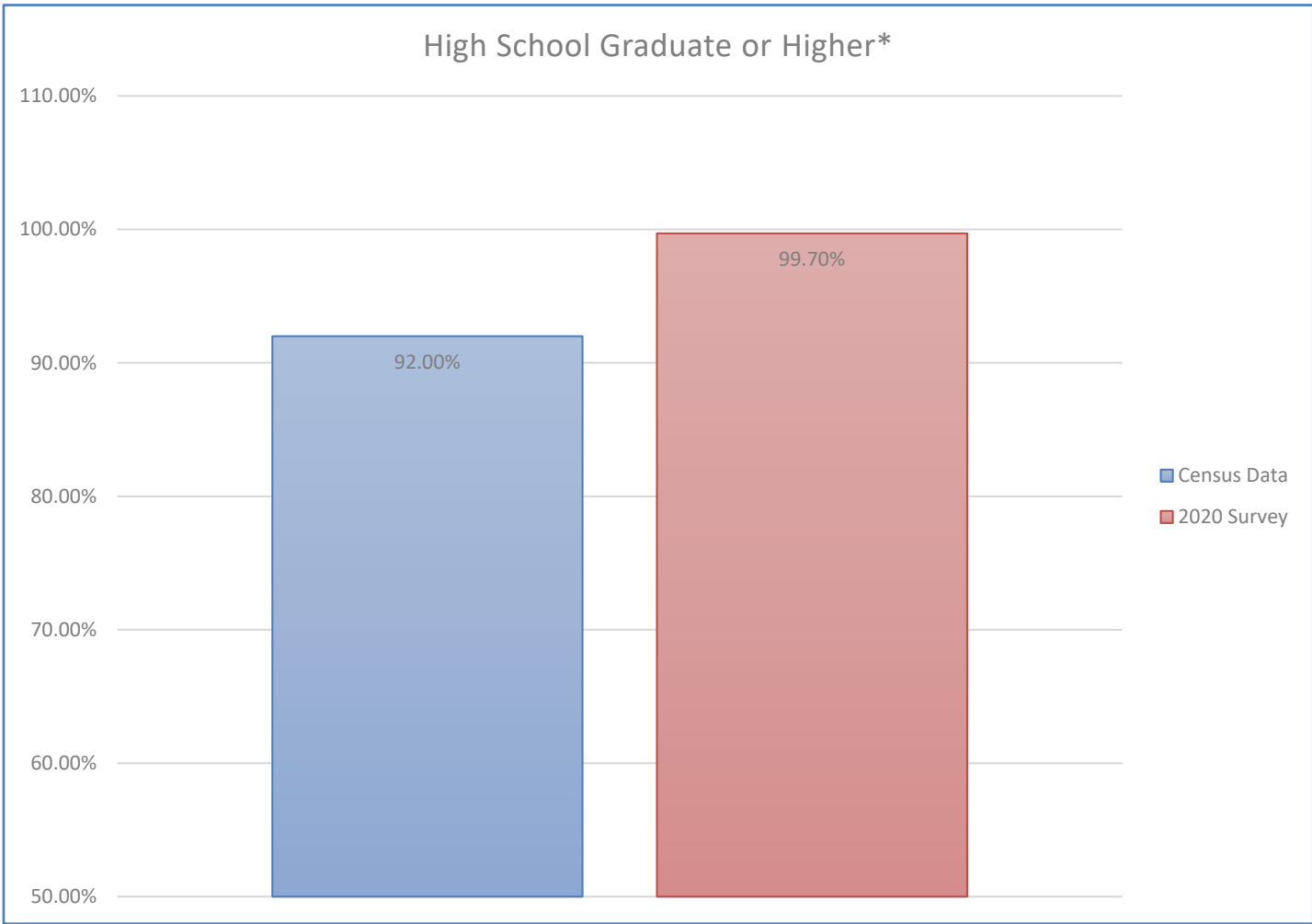
*Census data from United States Census Bureau

Level of Education

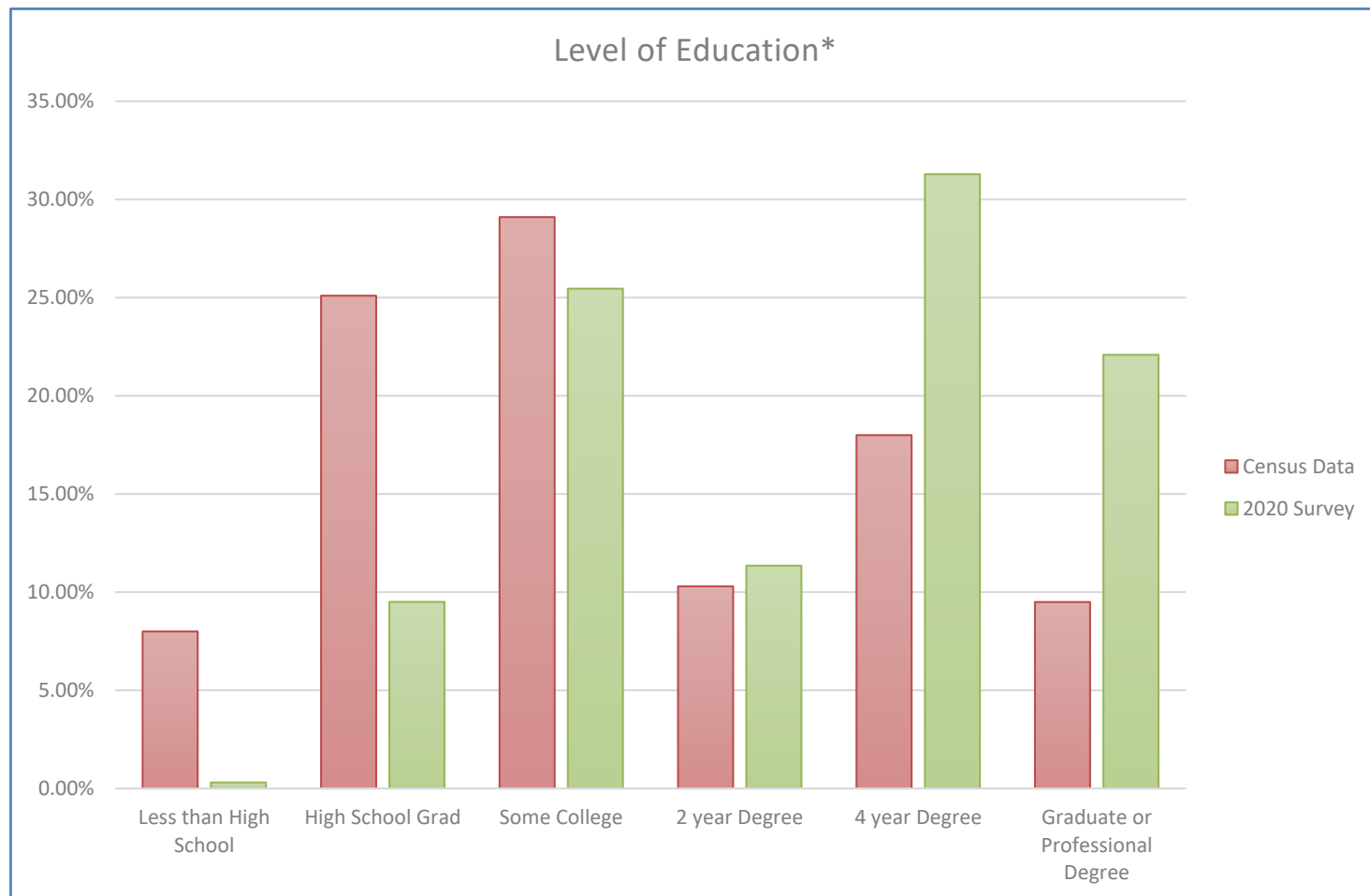


Level of Education

#	Answer	%	Count
1	Less than high school	0.31%	1
2	High school graduate	9.51%	31
3	Some college	25.46%	83
4	2 year degree	11.35%	37
5	4 year degree	31.29%	102
6	Professional degree	19.02%	62
7	Doctorate	3.07%	10
	Total	100%	326

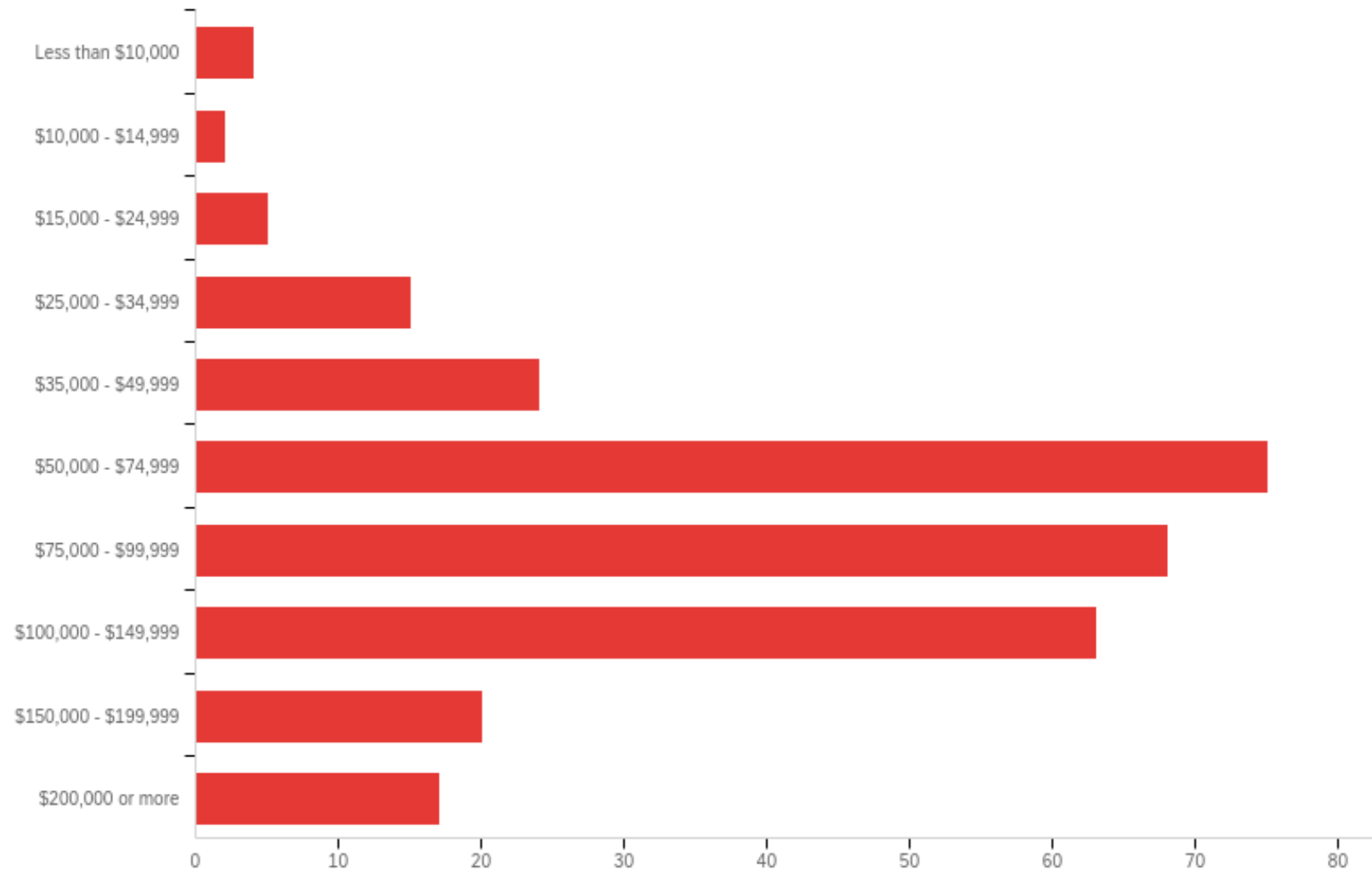


*Census data from United States Census Bureau



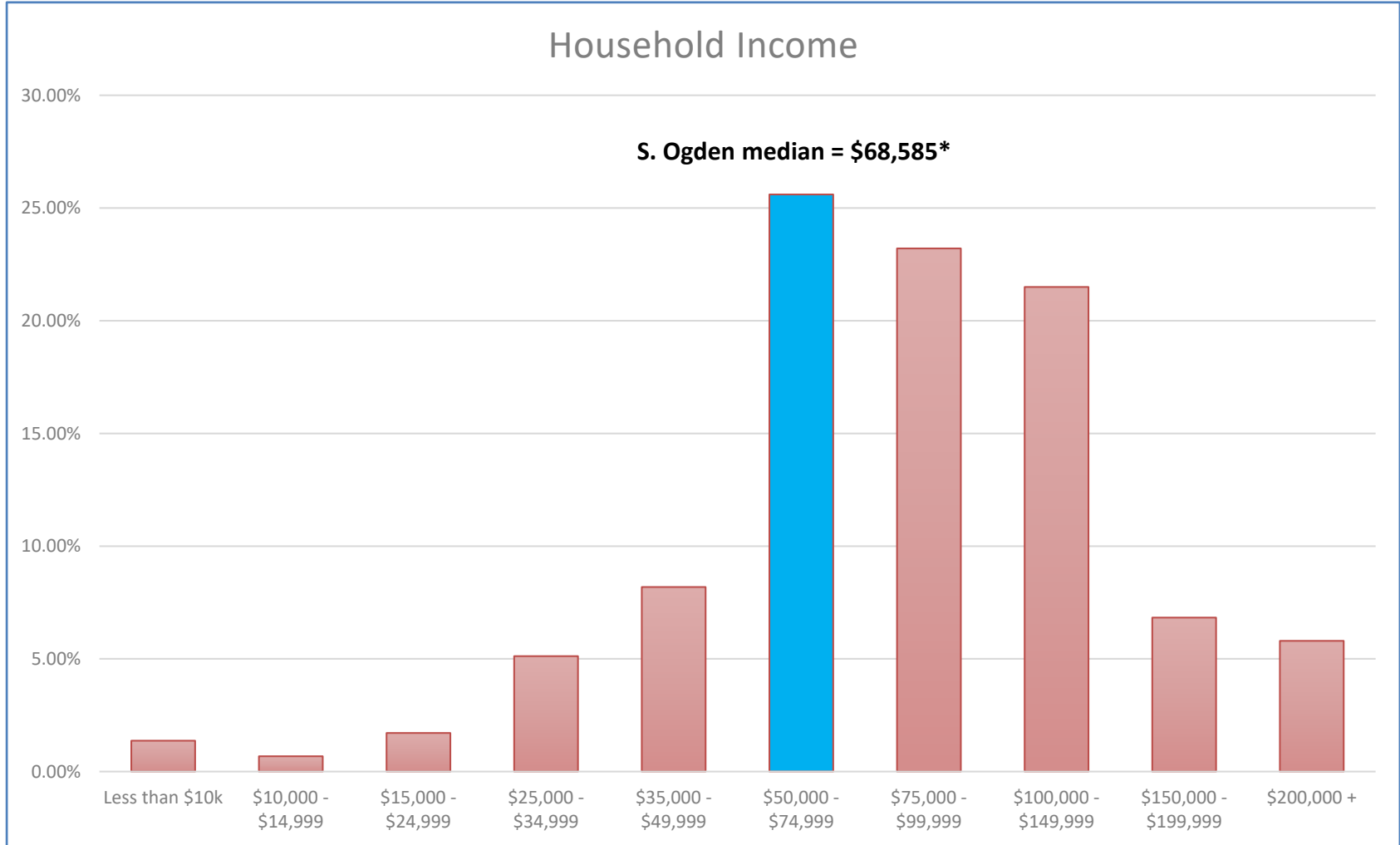
*Census data from United States Census Bureau

Household Income



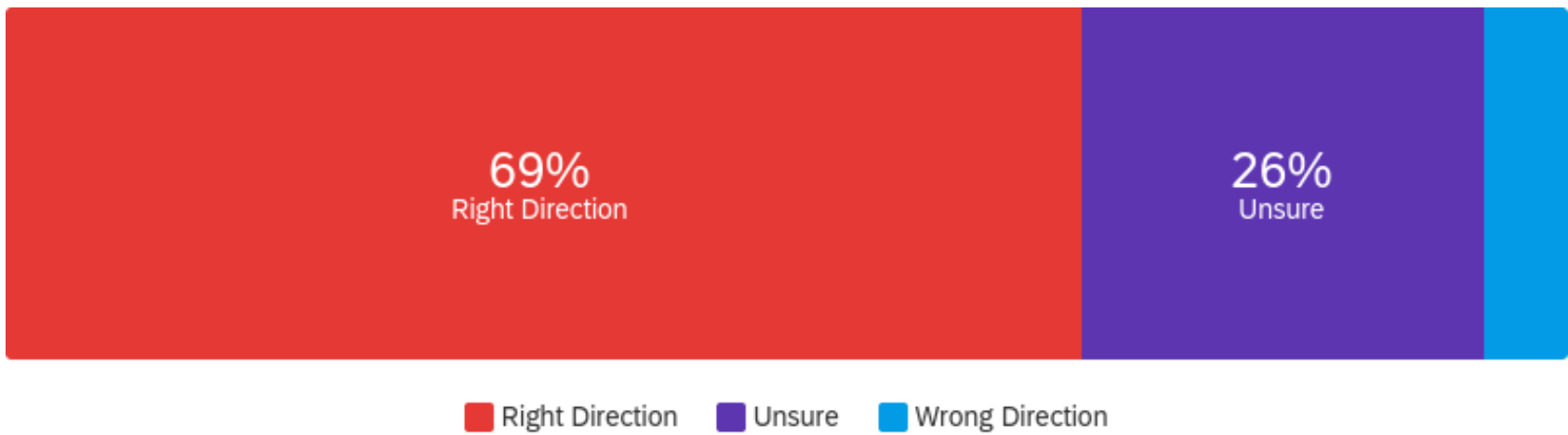
Household Income

#	Answer	%	Count
42	Less than \$10,000	1.37%	4
43	\$10,000 - \$14,999	0.68%	2
44	\$15,000 - \$24,999	1.71%	5
45	\$25,000 - \$34,999	5.12%	15
46	\$35,000 - \$49,999	8.19%	24
47	\$50,000 - \$74,999	25.60%	75
48	\$75,000 - \$99,999	23.21%	68
49	\$100,000 - \$149,999	21.50%	63
50	\$150,000 - \$199,999	6.83%	20
51	\$200,000 or more	5.80%	17
#	Answer	%	Count
	Total	100%	293



*United States Census Bureau 2019 median household income – South Ogden City

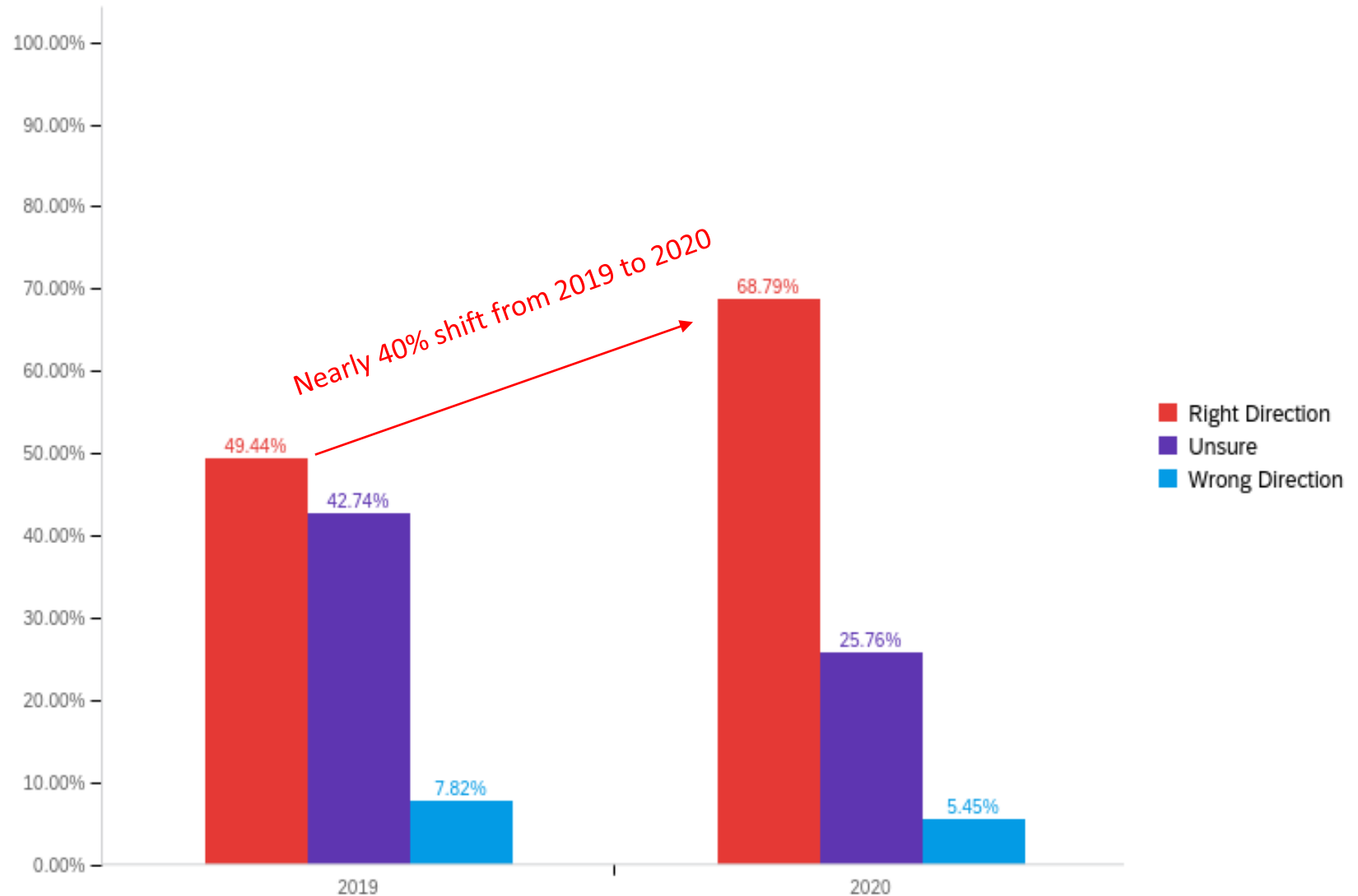
Overall would you say the City of South Ogden is headed in the right or wrong direction?



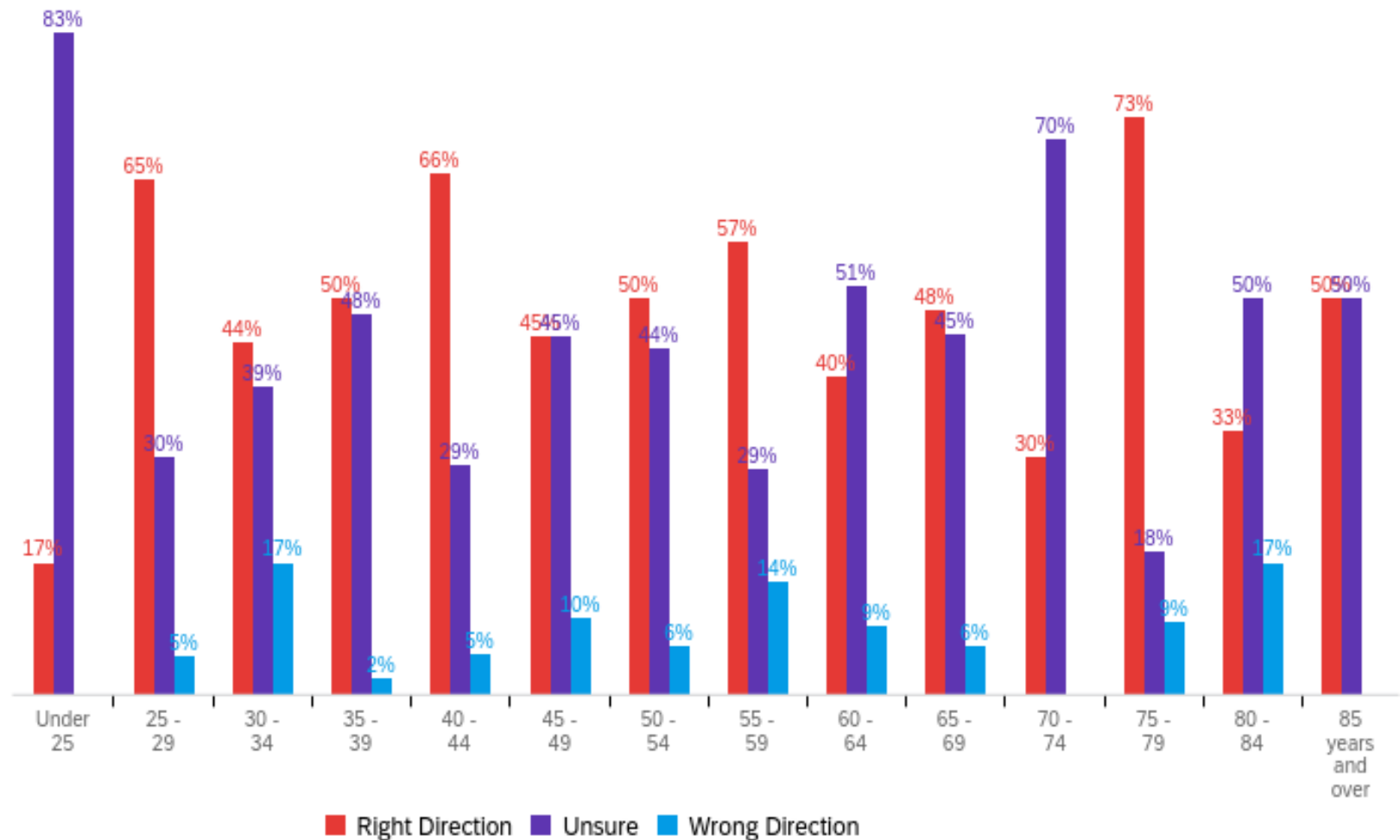
#	Answer	%	Count
1	Right Direction	68.79%	227
2	Unsure	25.76%	85
3	Wrong Direction	5.45%	18
	Total	100%	330

Although there is a high percentage of residents who believe the city is moving in the right direction (69%) in comparison to those who believe it is moving in the wrong direction (5.5%), there still remains a good size group (26%) that are unsure. This should continue to be an area of focus for the city in the coming year.

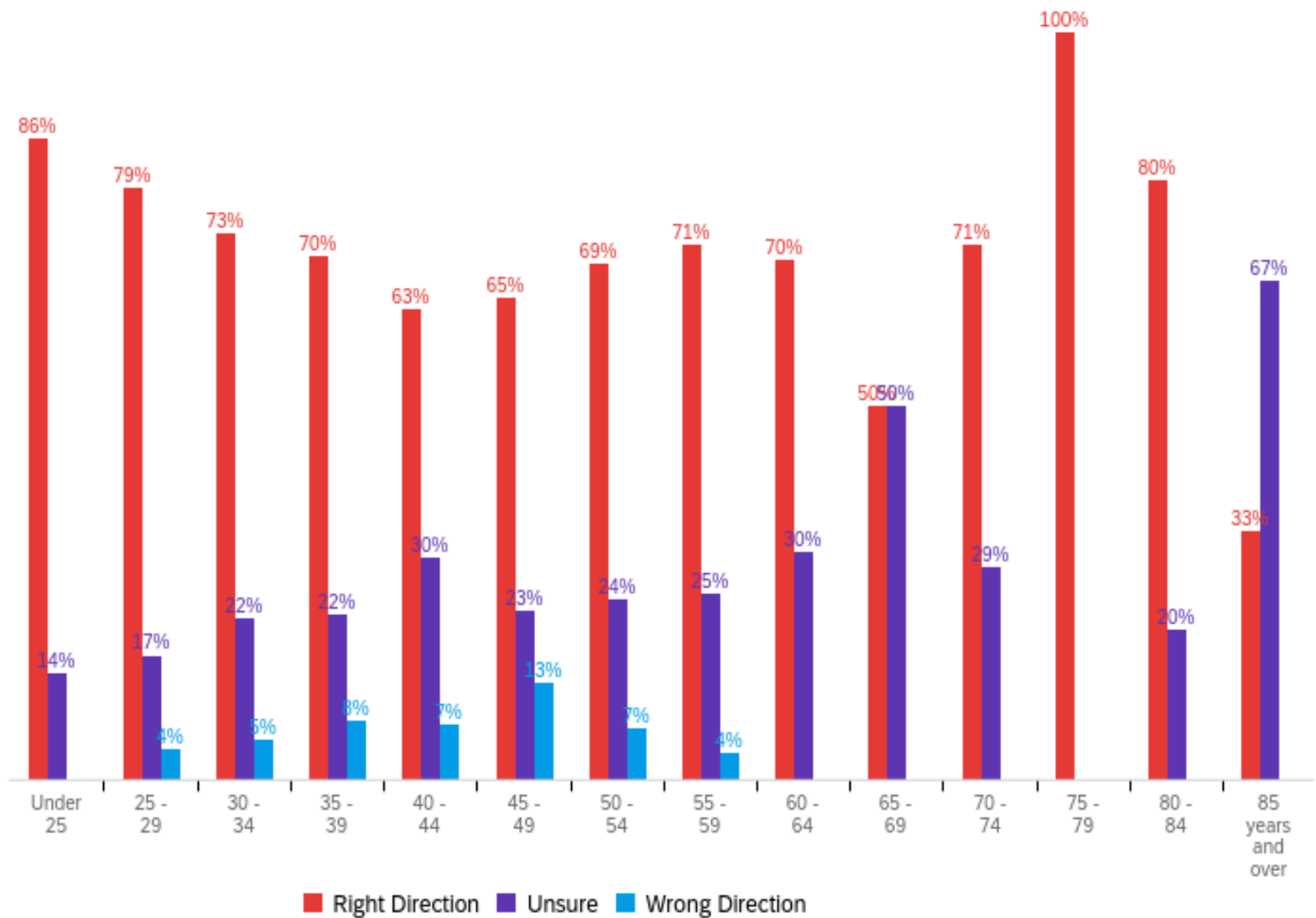
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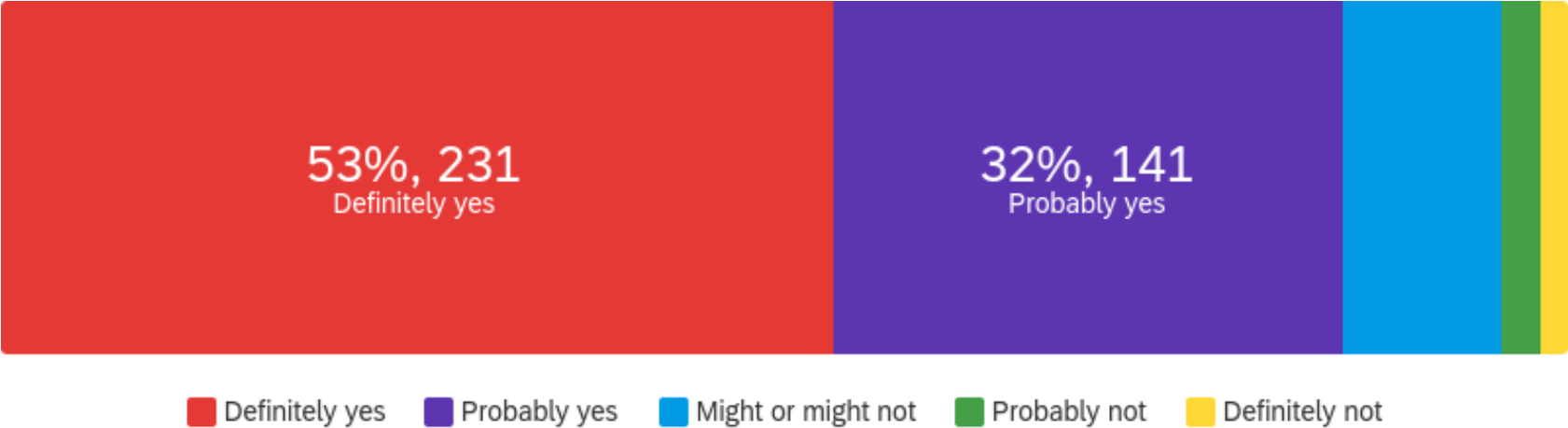
2019 survey responses broken down by age.



2020 survey responses broken down by age.

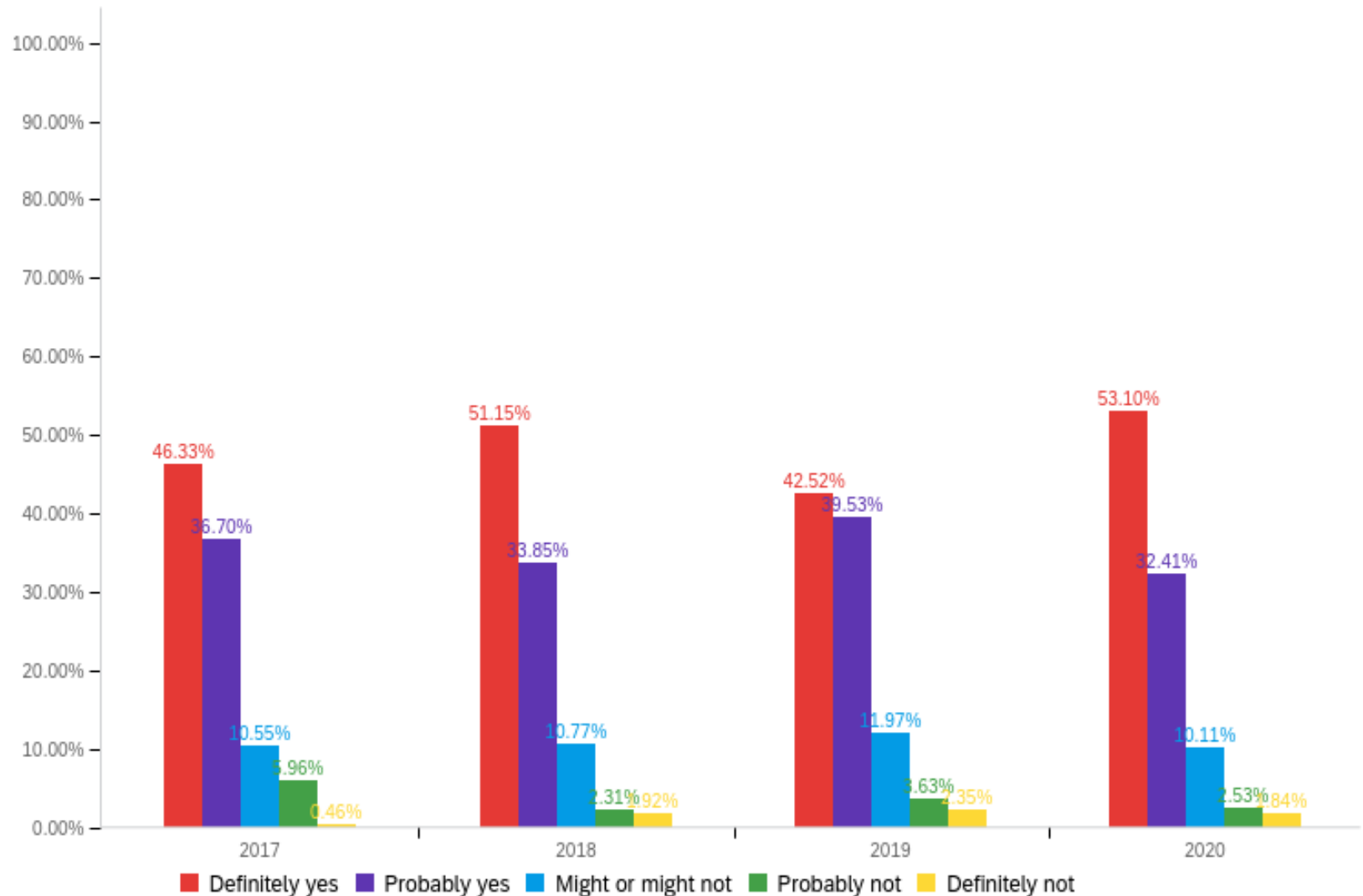


Would you recommend our City to your friends and family as a place to work and live?



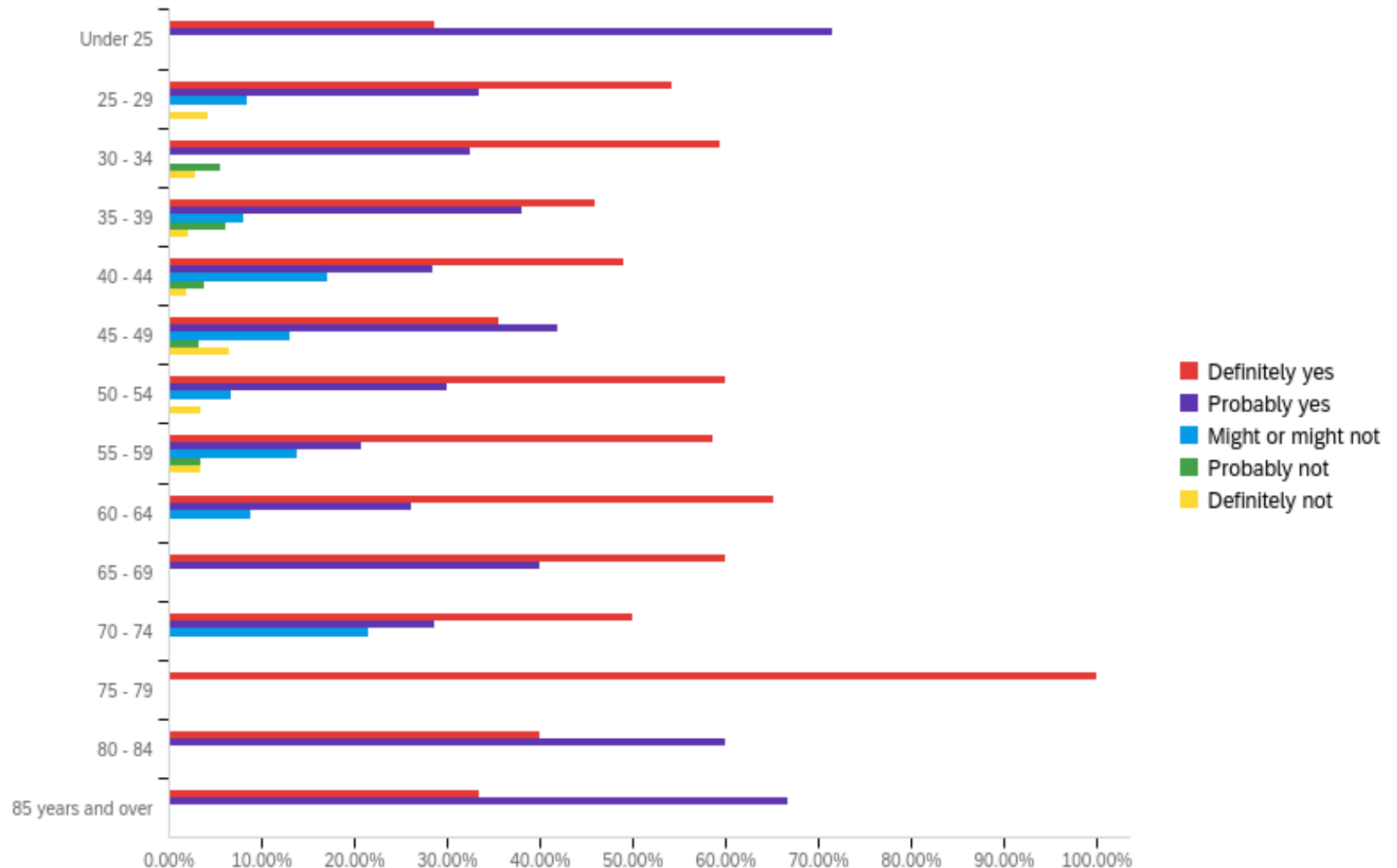
#	Answer	%	Count
11	Definitely yes	53.10%	231
12	Probably yes	32.41%	141
13	Might or might not	10.11%	44
14	Probably not	2.53%	11
15	Definitely not	1.84%	8
	Total	100%	435

Would you recommend our City to your friends and family as a place to work and live? Four year comparison.



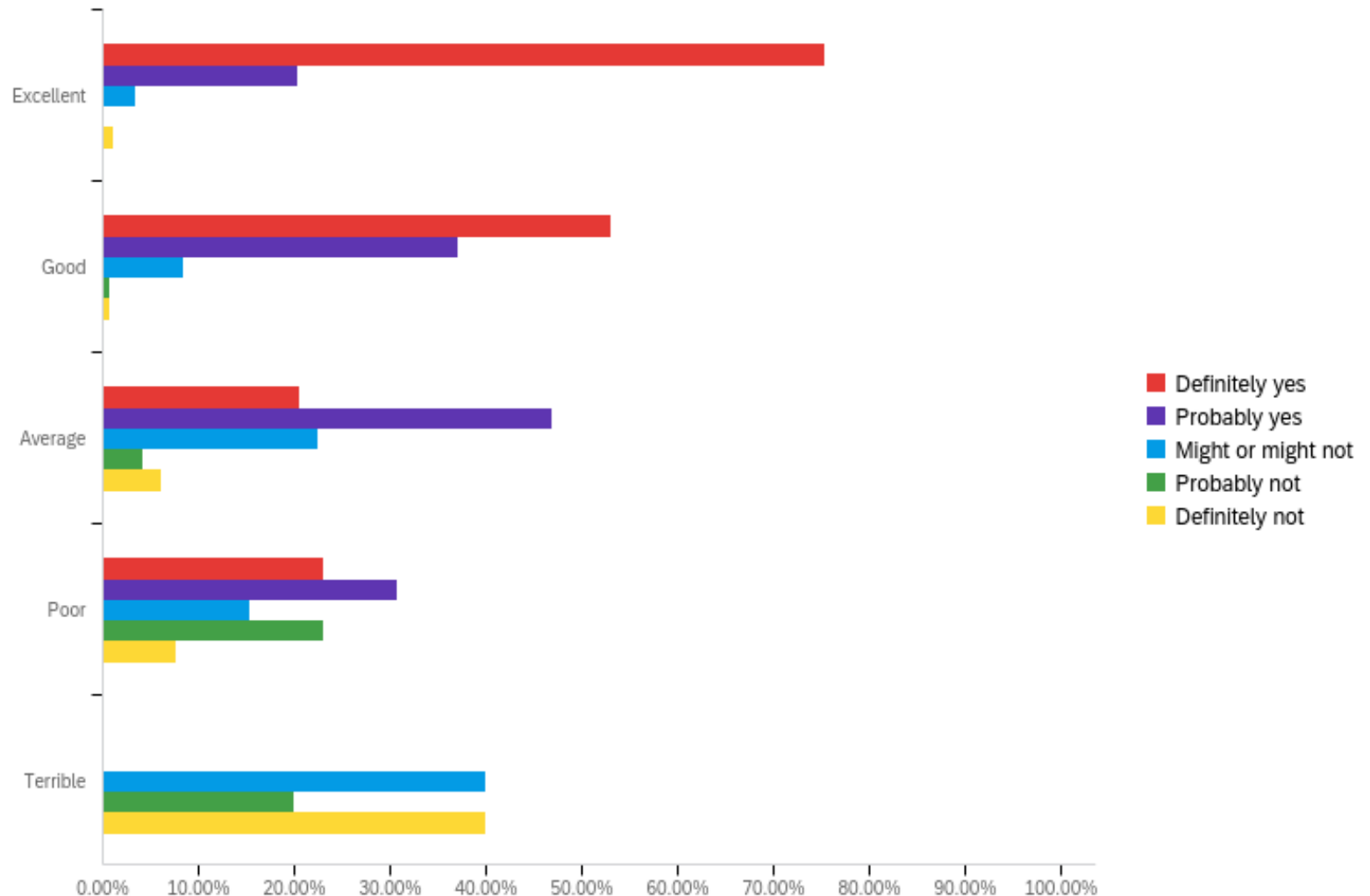
Would you recommend our City to your friends and family as a place to work and live?

Age and Recommend City to Friends



Would you recommend our City to your friends and family as a place to work and live?

Experience in Parks & Recommend City to Friend



Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?



Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Roads

Security

Don't know

Houses with yards that are an eye sore to our community

Parks and bringing in restaurants

?

Police Patrol increases in neighborhoods to keep the undesirable criminal population out of our beautiful city.

Awareness of available programs for low income families.

Repairing concrete in neighborhoods with sidewalks

Public safety

The roads like below washington from wash.to riverdale they are in terrible shape

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Making glassman park an actual park not just an open grass field. There are a lot of children in the neighborhood. If children want to go play at a park they would have to cross hwy89. Alot of parents dont feel comfortable letting their children cross such a street where the speed limit I'd 50/55

Neighbor hoods above the cityhall

Recreation opportunities

Reducing taxes

Our roads leading into our neighborhood are horrible, it would b nice to not have to worry about dropping our transmission every time we get into our neighborhood.

- 1) When I first moved here, every Fall we had a place to take green waste. Bring it back! Would love it all year around, but Spring and Fall would be nice. (I'm not about to sponsor a dumpster and be responsible for folks putting items other than green waste in it.)
- 2) Try to lure better places for eating out. If you look at the new businesses they are mostly service oriented (health care, salons, etc.).

Community events if possible, enforcement of city codes and ordinances,

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Crime prevention and parks

Road maintenance.

The city council members need to become familiar with all areas of the city. They should be able to find any street in the city.

Roads

My road! It's horrible!

Lighting along the roads. Many areas of south Ogden roads are so dark at night that it makes it almost impossible to see pedestrians and puts them at risk especially during these winter months when roads are slick

Finding better landlords for renters. Renters should have more rights and someone they can call at the city level to talk about concerns.

recycling

Possibly replacing all the broken trash cans.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Redoing roads, effective snow removal, reduce power outage issues and different ways of communicating outside of social media.

Streets , stop bringing in so many apartments and housing.

Lower the damn property taxes for residents.

The council has done a remarkable job. I can't think of anything that hasnt been already addressed.

Economic recovery and wise use of budget and funds.

Stop allowing air b and bs in homes in my neighborhood and stop allowing my neighbors to rent parts of their homes out as apartments

Street repairs and street lights. Lot of dark areas which invites crime.

Traffic enforcement, speed is an issues and I see many going wayyy to fast especially up 40th where the radar sign is, and yes I've seen it register 50mph across from city hall!

Speeding on Monroe Blvd. especially by the school crosswalk, people are always going crazy fast on this road. Honestly, I think South Ogden should look at doing a few speed bumps/tables maybe do a raised crosswalk for the kids walking across the street since I do not believe SOPD is interested in giving speeding tickets. also fiber, fiber, fiber, lets drive horrible comcast out of this city

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Code enforcement for sure. Cars parked in yards. Landscaping issues around homes. Just overall appearance etc. The city sends out all kinds of notifications such as no on street parking because of the snow plows but then don't give out tickets or have cars towed. It's a hollow message to residents that don't want to comply.

Filling empty store fronts and empty restaurants

Increased walkability throughout neighborhoods. More sidewalks.

Recycling

Some of the roads could really use an update.

road repairs

Roads

Continue to focus helping small businesses. Also maintaining parks, trails and playgrounds so citizens have outdoor exercise during Covid.

Repair side roads.. especially the county dirt road between 38th and 40th. Seems neither South Ogden nor the county want to take responsibility for it. Broke the support jack on our trailer turning onto 40th. This after requests to have it fixed were ignored

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Enforcing code violations on people who don't upkeep their property. Possibly forming volunteers to help older or handicapped residents clean their yards etc. South Ogden used to be the best part of the greater Ogden area. Now it just looks shabby and old.

The city council members need to become familiar with every street in the city. When voting on what to do with a particular property or properties the city council members should be required to see the property in person before voting.

green spaces

Roads. Several areas are long overdue.

Teaching residents more self-sustaining practices and allowing such things. Like small farm animals

Roads

All parks ! Not just one new one. Some of are parks need updated in a bad way! Meadow park has had 0 upgrades in over 16 years i have lived next to it.

Street repairs, burglaries

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Doing things they say they will. They built condos next to diana street and made a hammer head for snow plows and trash trucks. However they didnt close off the end of the road so now all the ass hole from the condos will racing through diana like their hair is on fire. Exactly like the ass holes did that didnt want to stop at the stop sign before. It has also ruined my water pressure. Thanks focusing on money and not taking care of current residents.

Roads that look like something out of a war zone should be fixed. Especially ones that have been like that for years.

Lowering taxes and fixing side roads

Focusing on finding a new mayor

Recreation parks

Repave roads.

Parks and infrastructure

Unsure

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Getting rid of the stupid newly added one way road by Madison Park and 40th.

Making South Ogden more pedestrian friendly, bringing more small/local business to S. Ogden, especially more bars/restaurants.

Making sure our boys in blue are protected and I'd like to see them patrolling the neighborhoods more than the main roads

Dog parks, repave roads by Wasatch Drive and cross streets

Dog free playground. Helping small businesses

Being fiscally responsible so taxes are reasonable

Repairs to infrastructure and roads improvements to parks that we have clean them up and offer more in the parks make repairs to park equipment and buildings evaluate roads in the city look at the last time they were replaced and fix side walls that are tripping hazards take a closer look at the eastern side of the city above Harrison blvd for good examples bring in better programs or incentive for home clean up and improvments there is much more that is needed that I feel is overlooked too much time spent trying to add new things and not improving existing city assets also the eastern end of town would be great for more entertainment businesses to attract more spending in city limits

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Road improvements and public safety

School bus red loading light violations. Perhaps on Glasman/5100 at 2:45

Residential road repairs

Maintenance of side roads needs improvement.

More police presence in suburban areas to deter vehicle trespasses.

Not sure. I'm excited about the new park. So maybe just keeping that nice or creating other community areas in the city?

Dead space at the top of Palmer

Trails

Building a nice skate park here in south ogden. The one in ogden is very ghetto and it would be so nice to have a clean park near our home to take the kids to.

Roads and parks

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Local businesses

Affordable housing

Making sure owners keep their landscaping presentable.

Recreation activities and opportunities

Roads, Roads, Roads!!! Fix them! Code enforcement, all I ever see them do is drive around and nothing more. Obvious code infractions and all they do is drive by them.

Parks, bike paths, and green space

Infrastructure upgrades and upkeep. Enforcing codes in neighborhoods that are allowed to hoard garbage.

Work on the roads on Ben Lomond and Adams

Roads just like I did last year and nothing was done.

Fixing the roads within the neighborhoods

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

They've done many good things but we still need some serious road work

Cleaning up the downed trees located on and by the creek behind the Ogden Country Club. Trees blew over in the wind storm in November and now are a fire hazard because they have not been cleaned up.

I would also appreciate the road to be repaired on Country Club Drive. It's very rough and full of potholes. My vehicle is not compatible for such rough roads.

I love the new park. More stuff to do with recreation.

36th street is too narrow. Also a traffic light on 37th or 38th and Washington Blvd would help residents get to and from south Ogden without dealing with the traffic of 36th and of 40th

Raccoon reformation

Animal control. There are people here that leave their dogs out ALL day in the freezing cold and excessive heat. When you call the Animal control they do nothing and the animal suffers because no one holds the owner accountable for the actions towards their pet. There is no one on the weekend or holidays. Very sad to hear an animal in distress while you are sitting in your own house at any hour of the day.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Keep recycling programs, fixing streets

Bringing more restaurants and places of business to our neighborhood. Also getting fiber internet would be nice.

Yard code enforcement.

Recycling

Commercial tax base

Road repair

Street repairs

Roadways, street lighting, recycling/green waste

Tax reduction and snow removal

Events at the out door amphitheater. Minus Covid!

I'd love to see sidewalks in areas that don't have them.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Fixing roads and sidewalks

putting in a pool so we don't have to drive to Roy or North Ogden

It seems like they are working hard on growth - However, helping small business stay in their buildings is important. A lot of business offices are vacant and we will see more leaving in the future. Long term planning. Forget the fireworks - use those funds to help the businesses and the people of the city. How can you keep a dog park open in the winter so people can get outside in the fresh air. How can we create new safe places for people to walk and recreate. Can we plow the nature path so people can enjoy an outdoor experience. How can we be faster on road construction - 7 months for new pipes and road repair is a long time and there are still cones everywhere on these roads. Where are cameras necessary for safety. Affordable housing for young new home owners with green space.

Not sure

Continue to improve roads and infrastructure. Don't forget the older parts of the city. Those people are still part of the city and care about what is happening.

speeders, lower utility bills, but most importantly working with Hill AFB to help reduce the flight noise!

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Local/small businesses

I honestly don't pay attention, unfortunately

Road maintenance for Skyline Drive and Edgewood. I'm sure there are other neighborhoods that need to get rid of potholes too

Community building. After the storm our neighbors were amazing I wish we had more opportunities to get to know our neighbors and help each other out.

Roads

Road repairs, Crestwood Drive, Main Point Blvd, 5850, 5875

Dinning options and a recreation spot with a pool!

Attracting new businesses, especially along Washington Blvd.

Youth Recreation and Youth programs

The old club heights parking lot. The dip by the stop sign is very bad, there needs to be more lights around that area because I love right there and there's a lot of suspicious things going on and hardly ever cops patrolling.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Filling empty office spaces

Less taxes and fees on an already strapped economy. Better use of current funds and less waste on unnecessary pet projects. Open up the city to self reliance practices, like allowing chickens, etc.

Fixing pot holes

Water usage. A recent South Ogden newsletter said we'll have water shortages within ten years, and yet all I see are both the city and residents watering and watering and watering parks and lawns.

I also have a lawn and would love the the city government to promote low water usage yards and how to go from a grass lawn to something that uses much less water.

Education

Street lighting. Avoiding long dark areas. Wasatch drive is soooo dark at night and dangerous wed like to see some lighting added

I don't know.

Fixing the bumpy roads. Seeing more cops in our community. Speed signs on streets near skyline and Wasatch dr.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Residential roads

Affordable housing and making residents accountable to maintain their property.

Small business support- shop South Ogden first. Educate citizens supporting local businesses generates tax revenue for city and support locally owned and operated businesses providing jobs and opportunities for residents

No idea

Country Club drive roads

Lowering taxes and lowering our monthly city bill! I have talk with everyone I work with that live in other city's and they pay half as much in monthly city bills than anyone who lives in South Ogden. Stop all the extra fee and highest the Taxes in Utah!

Affordable Housing Development

Give citizens a lot more notice about possible land development and post any info on land developments in the monthly news letter. Better land planing/development. South Ogden City is horrible on what they allow to be built, where it's built, and with no regulations. Perfect example-too many apartments/town houses coming up where previously it was zoned for single homes (horrible planning), not enough schools, grocery stores, parks, etc. for the incoming people who will be moving into those apartments/townhouses. Next, the Dr. Johns that came in on Washington Blvd-you could have said there are city code regulations and the entire building can't be ugly pink and purple; and oh yeah the city regulations also includes a building with no holes and a fixed fence in order to open. The last example is commercial zones-you guys have no idea what you're doing when placing commercial businesses in areas-again there are different types of commercial zoning where only certain businesses can come in-it's not oh this is commercial land-you can put whatever is commercial on it. Who ever has been doing the city planning til now clearly hasn't a clue about real estate.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Enforcing no parking zones on Evelyn road

Lower taxes

Cars on lawns more then one faimly living in home

Balanced infrastructure. Not a big fan of the selected locations for the high density housing.

RECYCLE

Fix the east bound side of the intersection at 40th and Adams, traffic heading east rarely turns north. The southern lane backs up across Washington at times. This is all because of the left turn lane that was created during the construction. South Ogden is experiencing significant growth in multi-resident facilities, yet little work is being done to accommodate additional traffic that will follow. Additional lanes and roads will likely not materialize so the addition of left turn signal and better traffic management will be required.

Lowering property taxes.

Encourage and support building local small businesses

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

The economy

traffic, crime

recycling

Upkeep of parks

Doing good job. I like the nice park projects.

Resolve street parking at housing project near Skyline Drive.
Federal rules have changed requiring payment of federal funds based on low income/affordable housing, therefore STOP creating troublesome multi level housing projects.
Work on the sidewalks needing repair.

Our roads!

I'd like our city council to focus on the improvement of existing infrastructure and family friendly development in the Burch Creek and Club Heights areas.

Caring for our roads, parks and infrastructure. The length of time in fixing roads (I.e. the road to the Ogden Athletic Club) seems extremely long and not well managed. The parks in South Ogden are not as well kept and cared for as others even within our own county. I think we can do better.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Allowing chickens on our properties

I spent seven months secluded in my own little neighborhood so I'm not sure I'm the best person to ask. The only thing I wish was handled better in South Ogden is animal control. I have neighbors with dogs that bark all day long. I call on them but nothing happens. We have dogs that wonder the neighborhood and when taken back to their home the owner doesn't much care. Then you got good neighbors moving out because of court battles over a dog that has lead to unsafe living conditions. You can't call animal control on the weekend and there cops shouldn't be responsible for chasing dogs. I suppose life is pretty good if all I got to complain about is animal control!

The roads! This is absolutely ridiculous! Ridgeline and Skyline are AWFUL and you get repeated requests from us that just continue to be ignored. Please please come drive on them and you'll see how bad it is.

infrastructure---maintenance and replacement of water/sewer/storm drain pipes; roads; sidewalks (and install sidewalks where there aren't any sidewalks)---the unglamorous but essential
ADA accessibility across the city
Housing affordability---just putting in more DOES NOT make any of it affordable
Maintaining neighborhoods

Reducing waste and carbon emissions

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Road improvements, Bettering the surroundings of the struggling areas, Code Enforcement, Pay First Responders MORE!

Traffic control thru small neighborhoods so its safer for our kids to play. (Specifically the country club drive area!) Nobody stops at stop signs. They come speeding around the corner and never stop or blink an eye! We have a TON of young (2-12) kiddos out riding bikes and playing and its terrifying!!

Roads around burch creek elementary neighborhood

City Staff

Improving current parks, landscaping, equipment replacement

Note that the recommendation about South Ogden as a place to live is "definitely not" only because of the non-stop jet noise from Hill Air Force Base (which wasn't bad when I moved to South Ogden 10 years ago). It has made life in South Ogden miserable.

The roads and the neighborhoods safety

Transportation - better bus stop visibility, access, & shelter. Better sidewalk/pedestrian access & bicycle space. Way too many paths worn in grass where sidewalks should be installed. Encourages exercise & reducing reliance on automobiles. Connect pedestrian /cycling pathways to public transport stops.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

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I have neighbors that never mow their yard and have so much junk. This needs to be enforced more. It looks terrible and lowers my property value.

Not sure about more focus, but would surely be relieved to not have anymore apartments, townhouses or condos built. I feel they are counter productive to building a feeling of community and safety by bringing in short-term, high transient residents who have little to no investment in the long term sustainability of the community.

Road repair - especially on 6100 south in the briar ridge area

Fixing the road in briar ridge! It might as well be a dirt road!

Affordable Housing

Ridgeline Dr Road!

Making sure people are taking care of their property. Its starting to look like a bad neighborhood with all the garbage and unkept property and houses.

I would like to see a focus on road repairs, speed limit assessments in certain areas which have increased traffic volume such as near the Harrison Washington intersection and green space (replacing the downed trees from the last storm.)

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Cleaning and improving parks. I feel like we have a good amount of parks but they tend to be forgotten or things end up being broken or missing treated and they are not repaired or replaced in a timely manner. Also, we are getting a brand new park and a brand new addition to Burch Creek but things like the baseball diamond and the basketball court are less than desirable at Burch Creek but no plans to fix or correct? What's up with that? We are also supporting the older generational sports while not supporting things like skateboarding. The more you support the youth with good activities, the less they will get in trouble and look to things like vandalism and crime.

Parks, Places to do activities with youth or families, Support the Police and surrounding staff

New management

East of Harrison. Meadows park!

Getting more quality employment opportunities. Better industry in South Ogden.
Please pave our roads down behind the Neighborhood Walmart, the roads are awful. Also my street near Brier Ridge Townhomes has 2 teeny street lights. It is complete darkness, unsafe!

Citizens over redevelopment

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Attracting new businesses

infrastructure to future proof the community and make it less reliant on big duopolies in the telecommunications and information technology space - things like modern broadband (fiber to the home) can really drive a younger generation of potential home owners to the city.

Stop talking about cutting Jets football Mrs Orr. That's a good way to get yourself voted out.

Updated infrastructure. The streets in my neighborhood are crumbling and needs reinforcement and repair. Street lamps in residential areas wouldn't hurt either, especially with it being dark after 6pm for half the year. More rapid response from snow plows in areas with higher concentration of senior citizens, or possibly even priority.

Improving Roads and adding more bike lanes, building a mountain bike park, bringing in local breweries.

I would like to see improved/quicker snow removal plans during the winter. I'd also like to see a re-evaluation of police funding, not a defunding, but allocation of funds to help de-escalate situations safely. I don't feel like South Ogden has had much problem with that, however, it only takes one tragedy to be put into a bad light. No complaints otherwise.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Bringing in New stores and restaurants

Roads

Development

Areas closest to City offices, to the north and east.

Redevelopment of Washington Blvd. from 36th St. to 40th St., recycling issue resolution

Law enforcement. Minor crimes seem to be on the rise and the police seem undermanned

Infrastructure: road maintenance, fire hydrants, keeping the parks and facilities we already have in good repair

Road repair

Please pave 1100 E, 1150 E, and 1200 E streets.
Bad condition.

Hiring more people in the office. As a business it is very difficult to get in contact with the Building department since there is only one person. It takes forever to get permits and they never answer phone calls.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Streets and roads.

Having residents clean up their property especially vacant lots. Concerned that too many multi-unit housings are being developed in confined areas. More traffic speed control on Monroe Blvd between Glassman Way and 40th Street.

Road maintenance would be nice in some areas

Ensuring that our police force is receiving ongoing training on De-escalation methods and racial bias awareness.

Police department

Upgrading roads.

just about anything but more new parks, enough now

I think there is way too much multi family or small lot housing happening in the city. I have had complaints from my neighbors about the trees in my yard being too close to their roofs. If the city had stuck to the original zoning around me the houses would not have been built so close to the lot lines that causes this problem. Also the multifamily housing is good if affordable, but the new housing being built is far from affordable for new couples.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

street repairs

Garbage pickup and snow removal for one house on dead end streets.

City planning.

Infrastructure repairs and parks & recreation development

Parks!

Infrastructure

no issues

Street repairs, youth Programs, Racial Equity and Inclusion throughout all areas and services; policies, programs and practices.

Street repair, repaint the water towers so they blend in to the mountain side, keep cost of services low for sewer, garbage, water

Improving existing parks. Adding sidewalks in pedestrian areas where there are no sidewalks currently. Improving roads (painting faded lines, repairing roads). Adding streetlights in dark areas.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

road and park maintenance.

Road repair

Finishing parks

Keeping roads in repair

Recycling

Quit building apartments and condo"s in our already established neighborhoods. You fix Country Hills Drive because we have so much traffic that it barely accomodates existing traffic and then let developers over build on any little piece of land. Our roads will be over run in no time. People vote against these developments and the next thing we know they are going forward

Who is getting the kick backs? I understand the principles of having a tax base but come on Don't build on top of us so the new apartment building can be 4 stories high and look in our back yards. More people costs more in developing new roads. Go somewhere else. Stay out of my neighborhood. Apartment residents are transient and it's hard to keep good tenants.

Building stronger community w increased outreach about how the city is doing, financials, events.

Making the city more accessible to walking individuals which includes getting residents to shovel their sidewalks and remove bushes that have overgrown the sidewalk.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Road repair

Police presence, drug and gang monitoring

Neighborhood maintenance and landscaping of city owned areas including parks. Keeping sidewalks walkable with no tripping hazards.

Just continue listening to the people and doing smart things.

Better communication; not just the monthly newsletter. Question and Answer on a podcast format.

Fiber optics for all residents of South Ogden (increase taxes)

Cutting taxes!!!

street improvement in older areas of South Ogden. Green dump area. Stop or reduce large apartment complexes

Getting high speed internet to residents.

Repaving neighborhood roads, such as Ridgeline Drive & Skyline Drive west of US89. There's a section in front of Treeo that'll really take you for a bumpy ride!

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Roads

Safety and family friendly bike paths. Safety regarding unsafe traffic in neighborhoods, more police presence to help with/prevent crime. I have felt more unsafe in South Ogden now than any other time. I would like to see longer bike paths in safe areas that are family friendly where you don't have to worry about your kids getting hit crossing, riding, etc

Sidewalks handicap ramps chip and seal roads and need it Fix the sign that got hit by a tree by the Ogden golf and country club I'm not sure if it's to KIT MORGAN but it's an old settlers sign historic

roads

street repair

Neighborhood improvement

Roads

Clean the highways from debris and weeds it is an eye sore! Fix all the roads!! Not just a few!!

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

bringing in more commercial. encouraging enforcement of ordinances to keep houses and yards more tidy. Maybe a yard competition for most beautiful/colorful etc. best garden? Celebrate our history as a city more by remembering the old timers and recognizing the older residence.

Senior citizens

Road maintenance

Road maintenance and police presence

Retail and better food option to eat out.

Focus on the heavy handed police falsely arresting INNOCENT people. Start ticketing people who don't upkeep their homes and yards. There are people on Monroe and Vista with ugly yards and trashy homes. Do we really need any more PARKS???

I have no opinion on this subject-

No recommendation

Continue road repair.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Roads, sidewalks and parks

Improving roads

Business growth

Infrastructure: water, storm drains, sidewalks, maintenance of parks and roadways.

Fixing the pot hole roads in neighborhoods the right way not just putting a bandaid on them.

Responding to the residents and their concerns. When ever a resident has a complaint or concern and we email a council member it's like crickets. No response. Brent Strate is one of the worse.

COVID. It's not going away anytime soon. We must take measures to slow the spread.

The outskirts get completely ignored. The interior gets all the attention. For instance, meadows park is run down, has broken and run down playground equipment (that's been broken for 5 years) but since it's in a poorer area, that isn't visible to many passing through, it gets ignored.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Roads, dog parks

Land use choices, creating complete neighborhoods, implement street tree program, provide green waste program for drop off and pickup, improve resident response, create building design standards in commercial areas, improve parks not only with amenities but flow and functionality, implement dark sky procedures, create any sort of community identity for neighborhoods, nodes, or the city as a whole, implement complete streets plan

Infrastructure. Sidewalk, street, lighting, signage for streets.

Street repair and the many residential 'junk yards'.

Fixing the roads. Maybe recreation?

Reduce spending so that you can reduce the cost to live here, my taxes, city Corp. bill.

Building a better 'community', focusing on those that already live here or have lived here and stop focusing totally on bringing more people into the city. Seems like the city is more concerned with building its coffers, than building its legacy and heritage. It's sad too see as a long time resident.

policing, traffic mostly...tons of "drivers" doing illegal turns, lane changes, speeding i dont know how many times I been almost forced into oncoming traffic or side swiped because some impatient jerk wanted to be in front of me or somebody ahead of me...just so they can save 2 seconds

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Improving broken areas!! Stop adding new buildings until the old worn down ones are improved

On the aesthetics of the city. We need a citywide plan to make sure it is being kept in pristine shape. Examples: The Dr. John's Heath Aides is a eyesore. Hwy 89 through the city is an eyesore. There are ways to beautify the side of the road that will not take water. Look to Phoenix or Las Vegas for examples. Hold citizens accountable for unkept front yards. Pass some ordinances.

Budget, Police funding

Fixing roads

Beautification of city. Aesthetic elements, additions,

I wish we could have more retail stores in South Ogden

We need youth soccer fields big time. We have several competitive level teams within the city and we are all struggling to find fields to play on. We have to go to mountain green or Roy or Layton. Please find some space for a full size soccer field. Please.

senior citizens and their needs

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Street cleaning otherwise the city is very well run. No complaints really.

What the people want.
We want chickens.

I find it really frustrating when I am watching my neighbors tree in their back yard continue to move and when I called the city, they don't care and if its not in the park strip, its not their problem. Well this tree is tall enough that depending on which way the wind blows, it is either falling on my house or my next door neighbors house. The tree is now currently touching the power line. I guess the part that is super frustrating is you can "warn" or issue citations for poorly kept yards but you can't do the same when people are complaining about this safety hazard. To me that is unacceptable. Its unsafe if the tree causes a fire, takes out the power and there is no electricity for a while. Especially for people who are on oxygen. It is becoming increasingly colder and it could be a long time without heat. People could lose food due to an outage and in this day and age, people can't afford it. Aside from the fact of all of the domino effects that it could cause, a big hole in the roof in the middle of winter is not what anyone wants. Thank you!!!

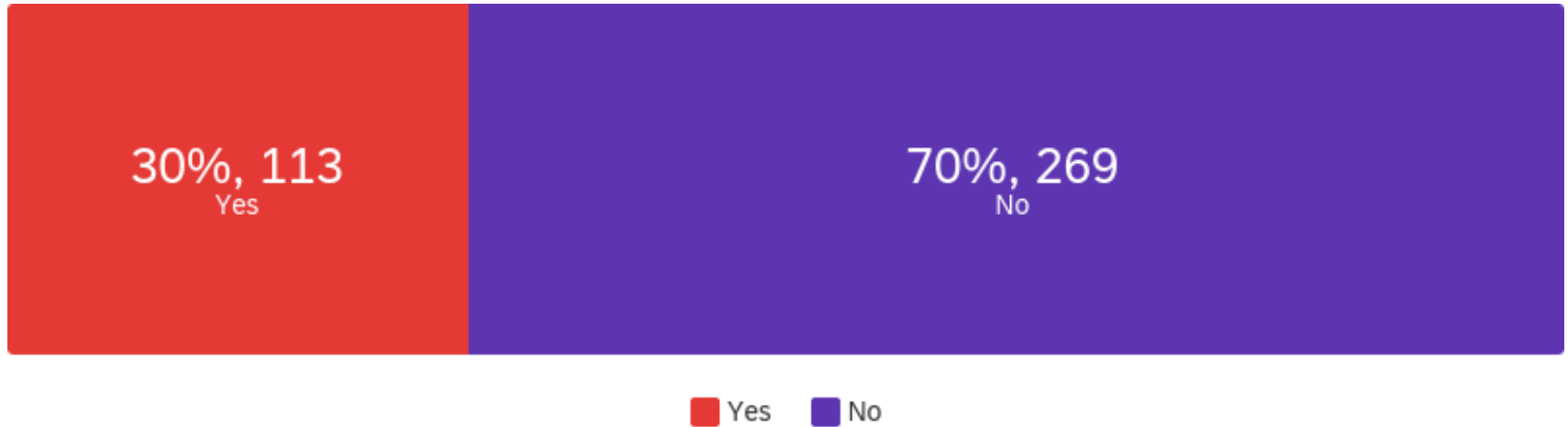
Keeping a safe community,

Roads

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

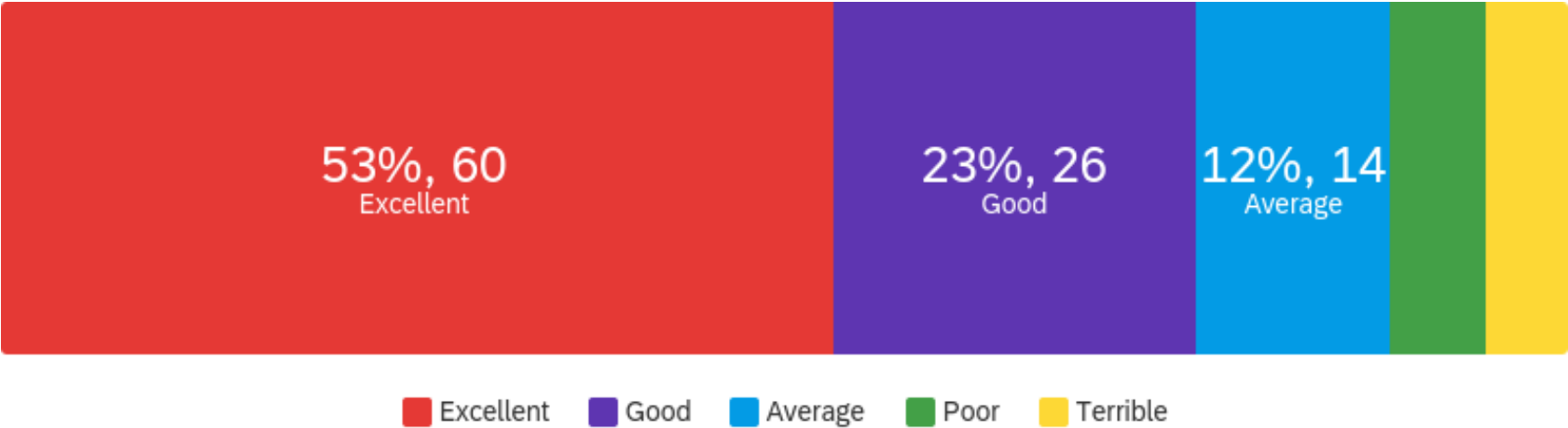
Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?
Parks and roads
Parks and re-planting trees
Diversity in housing options and business
Affordable housing and education
Roads
Roads, street lights.
Road improvements, low-density housing, and recruiting JCW and Jack-in-the-Box restaurants

Thinking back over the past 12 months, have you had contact with the South Ogden City Police Department? (For example if you have filed a police report or called to report a problem.)



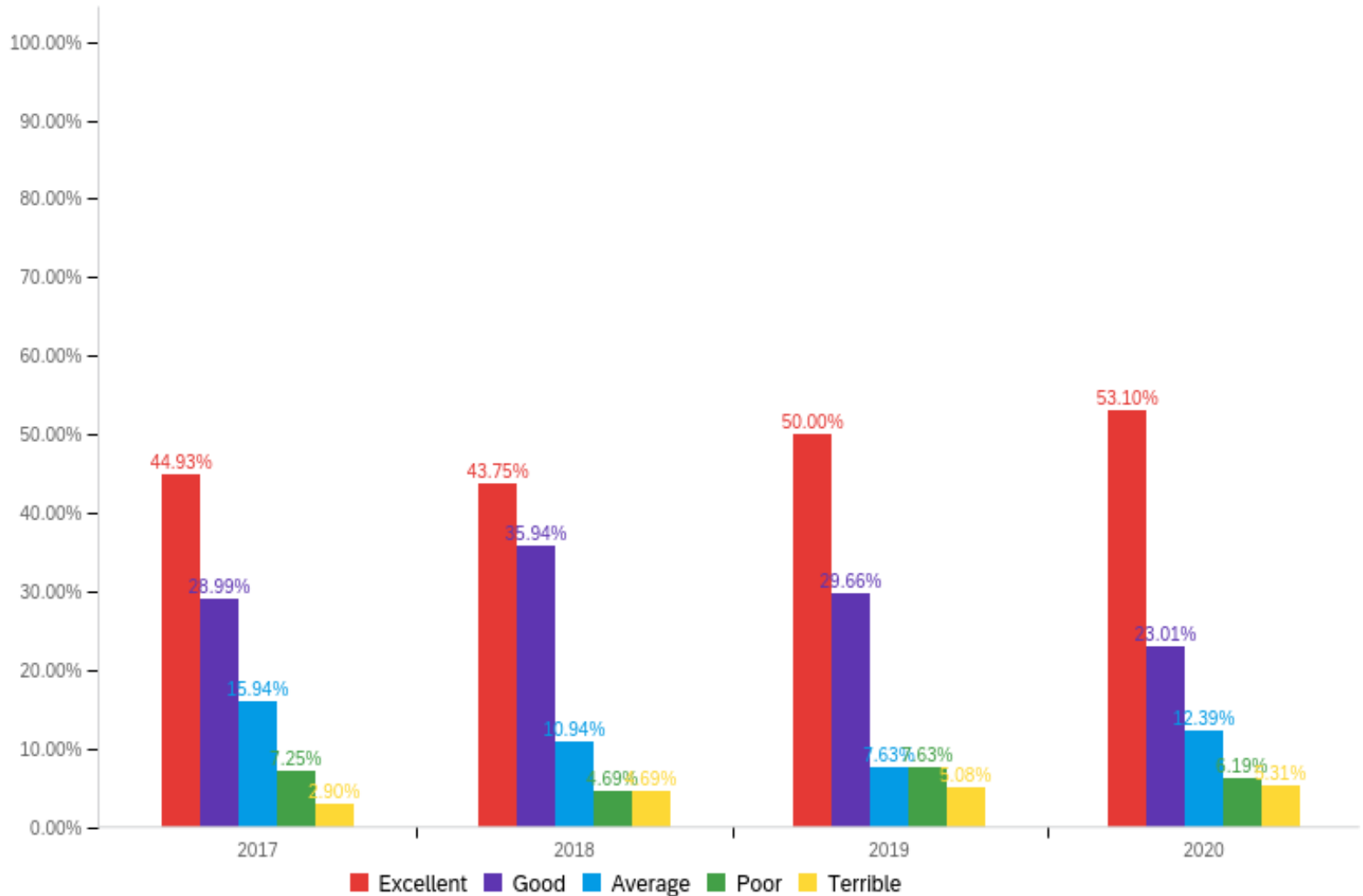
#	Answer	%	Count
1	Yes	29.58%	113
2	No	70.42%	269
	Total	100%	382

How would you rate your experience with the South Ogden Police Department?



#	Answer	%	Count
5	Terrible	5.31%	6
4	Poor	6.19%	7
2	Good	23.01%	26
1	Excellent	53.10%	60
3	Average	12.39%	14
	Total	100%	113

How would you rate your experience with the South Ogden Police Department? Four year comparison.



Q7 - What factors influenced your rating?



Q7 - What factors influenced your rating?

What factors influenced your rating?
Friendly
The neighbor's dog had been barking excessively, so neighbors called together to report animal cruelty / concerns. Police came, but were unable to get in touch with the neighbor and the dog remained outside in heat barking for several more hours.
They were competent and professional but not necessarily compassionate. At a time when people are pushing to have social workers replace police perhaps the police could have a little more kindness.
Fast kind and efficient.
Police were strategic, professional, and quick in response to a vehicle burglary I called in for my neighbors car at 3am. Officers went the extra mile to call and thank me for calling it in and informing me what was going on when they contacted the suspect.
Professional demeanor and appearance
Rudeness of officers
Filed a report and they were helpful, informative and considerate

Q7 - What factors influenced your rating?

What factors influenced your rating?

Timely response and concerned dispatch

The police officers were very helpful and kind.

We called to report a reckless driver and the non emergency line was quick to answer and the officer we spoke with was very kind.

friendliest and fairness

Overall professional and excellent communication.

In my humble opinion the South Ogden police force are highly trained, courteous, and professional in their endeavors to make our city safe. I have always had a positive experience when dealing with any of officers in South Ogden. Whenever I have needed police assistance from the men and women serving on our police force they have responded within minutes. I hope our city is able to continue to retain such an experienced police force.

My neighbor still rents out basement to new people every couple months and two neighbors up the street turned their entire single family dwellings into college kid roommate houses

dont ever seem friendly and give out a lot of cold stares.

Q7 - What factors influenced your rating?

What factors influenced your rating?
Very friendly.kind.helpful
na
Unimpressed with interaction of the officer that came to check out a person looking into a neighbors car and trying the door handle. Officer drove by very slow, I waved and asked if the found the person. Without stopping his vehicle, we were told, no, but they know who it is. Made me and our call seem very unimportant. Like a waste of his time.
The police are always courteous and helpful.
They rolled up to investigate a suspicious vehicle and rolled up the driver.
They are caring and professional
Kindness
New condos lack of follow through. Diana street is crumbling and you guys dont care to take care of that. But hey, at least the new ass holes will have a good sturdy road.
They were prompt and friendly and had advice to give.

Q7 - What factors influenced your rating?

What factors influenced your rating?
Felt brushed off
He was professional, polite and did his job well.
Report was not really written down or taken seriously
The police officer was very kind and understanding.
Officer responded promptly and was friendly and helpful.
Recent interactions with SOPD
Returned a call.
professional and friendly
Follow up and helpful
They approached the individual who was trespassing on my lawn but they left without making sure the lady left. I had to turn my sprinklers on to get her to leave.
I also called to have an officer patrol our street since speeding is such a problem on our road (Chambers st). But no officers have ever patrolled it, and the speeding continues to be an issue.

Q7 - What factors influenced your rating?

What factors influenced your rating?
They came and spoke with my son.
They were very quick to respond and exceptionally caring
The attitude and actions of one officer from years ago still taints my perspective of all South Ogden officers and automatically makes me regret having to deal with any and avoid them at all costs.
They were quick and professional
The police came around and said they could do nothing even if the animal was being harmed. Also my nephew was stop and his car towed for "racing" when he was third in line at the red light. No racing was taking place. The police were extremely rude and would not explain anything.
Office attitude.
None
They came to us after patrolling and found our car had been broken into! They were sweet and very diligent in asking questions and making sure nothing was taken or damaged! Thank you!

Q7 - What factors influenced your rating?

What factors influenced your rating?

We were the ones who called for help and were treated more poorly than the person who broke the law.

Very kind, comforting to us when my husbands dad passed away

They care about their community and its safety. They have a hard job and do it well.

Great attitudes very willing to help out.

They were very professional and quick to respond

The cop was very knowledgeable, respectful, honest and he was over all an amazing person.

They berated me when I needed help because I was scared of my abusive ex. They didn't take my worries seriously when I said my late husband was suicidal.

demeanor of the responding officer

When my business had an issue of a threatening individual three officers arrived to help. Quick response and as a business owner I felt protected and valued as a business. Employees need to know that if there is a problem businesses have quick response.

Q7 - What factors influenced your rating?

What factors influenced your rating?

Hit and run. They could not help arrest who did the hit and run. They knew who did it and couldn't do anything about it.

Extreme professionalism of officers. We have some of the finest.

The officer was very friendly and listen to the issue that we were discussing and took the appropriate action

They were quick to respond and supportive. Having a case number or something to reference would have been great.

SOPD knocked on my door three times during the Spring of 2020 looking for my next door neighbor or his kid. Officers always kept their "social" distance, handled the situation with the neighbor well.

Safety of residents etc

It was a small problem. It took two calls to get the problem taken care of.

Professionalism and response time

Their professionalism and calm demeanor in the face of difficult situations.

Q7 - What factors influenced your rating?

What factors influenced your rating?

Officer Montoya wrote me 2 citations without any evidence, none; from a neighbor that made up false claims on me. I had to hire an attorney costing me a lot of money and time due to covid and the courts being closed. The bogus charges were dropped and I'm out almost 2 grand. The neighbor moved away. Officer Montoya should be ashamed of himself as he did not remain neutral nor professional by siding with the neighbor who lied to him. He should have remained neutral, instead he raised his voice to me at 0830 and woke me up. Never ever have I ever been a problem with law enforcement in my life and Officer Montoya was to put it nicely, a jerk to me.

Good dudes

Our alarm went off at 3am. We didn't know if it was an actual emergency or if it was a false alarm. The alarm company dispatched and SOPD was there right away and even though it was a false alarm the officer stayed in the neighborhood for quite a while to keep an eye out. We felt very safe and appreciative of the police.

Lack of concern. Lack of time to follow up. Hesitant to listen to witnesses or search out witnesses due to being over burdened

They have been courteous and understanding with past interactions

The detective and the front office person were rude. The detective would never call me back and tried my case like it didn't matter.

Q7 - What factors influenced your rating?

What factors influenced your rating?

they are always professional and courteous and helpful

The content/reason of the call has not been fixed.

I Love South Ogden

Try their best with amount of resources available

Response quality... the person on the phone in addition to the person responding

I was falsely accused of a crime by an illegal alien contractor and the police almost ruined me and my family. I'm a life long citizen and vet never had any trouble in my life and they were very unprofessional with no evidence or investigation. Det. Shultz is corrupt like the rest of them.

Positive attributes: Attention to issues, appearance in public, response time.

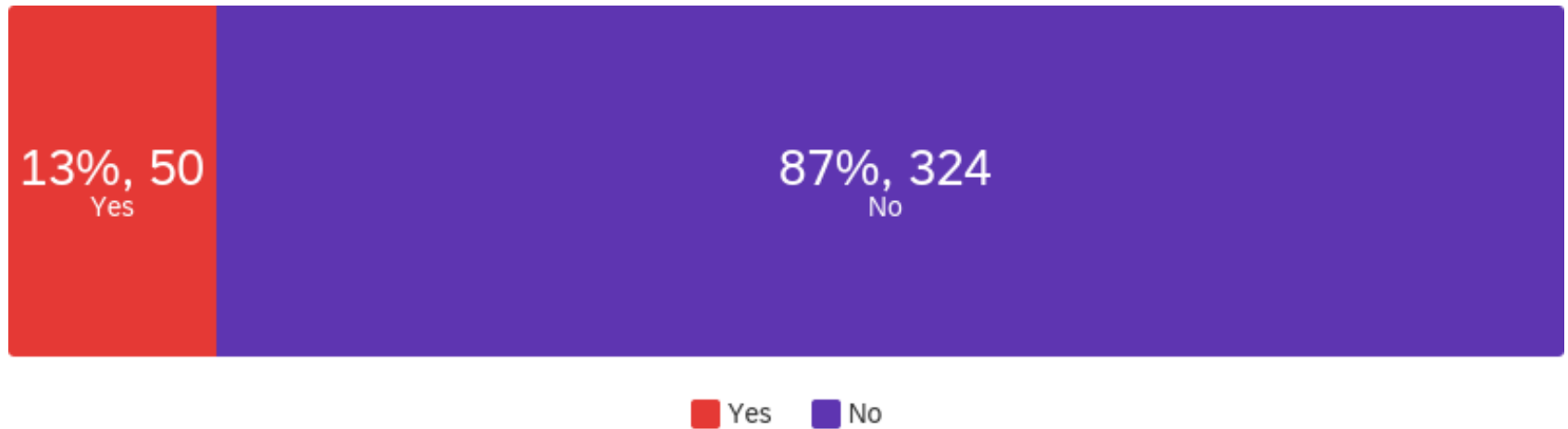
Negative attributes: need to be more visible (don't just hang out in groups at 7-11), be on the roadways, be by our kids' schools when the bell rings, etc.

In my experience with sopd he arrived at my house to notify me that my son had been hit by a car on his way to school and his door manner could have improved as he started out by "Don't panic" which automatically made me panic.

Q7 - What factors influenced your rating?

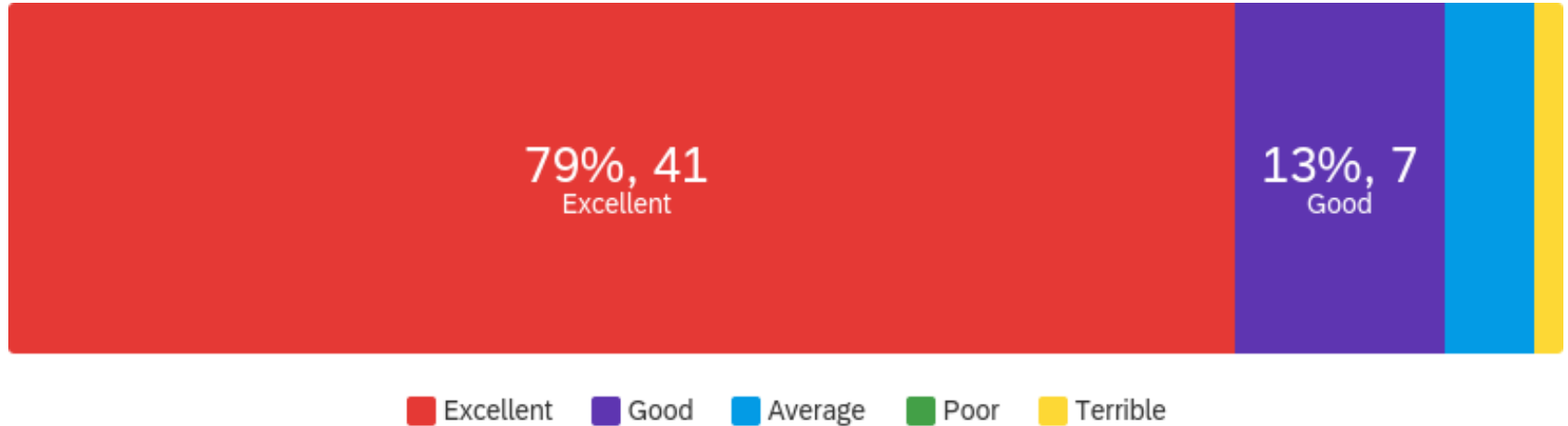
What factors influenced your rating?
Quick response, thoroughness, friendly
They were timely and friendly.
He wasn't very cordial. I will hesitate if I need help again.
Our police department acts as if they themselves are above the law. They are very difficult to talk to and do not seem to care about 'serving the public'. They seem to only be determined to protect an image of enforcement. There is no commitment to 'South Ogden' at all, just to there police department. They do not have my trust or respect and that seems to be true of almost every other resident I speak with. Very sad.
The friendliness of the officers and the soft way they handled the problem.
Misconduct and no regards for the law. South Ogden Police need training on how to conduct their self's within the public and Extensive training on the law on books and not what they want to perceive as the law.
Officers I experienced were absolutely disrespectful and unhelpful
Concern for community, professionalism, kindness, and willingness to communicate and share insights.

Thinking back over the past 12 months, have you had contact with the South Ogden City Fire Department? (For example if you have had an incident which involved a fire or medical call.)



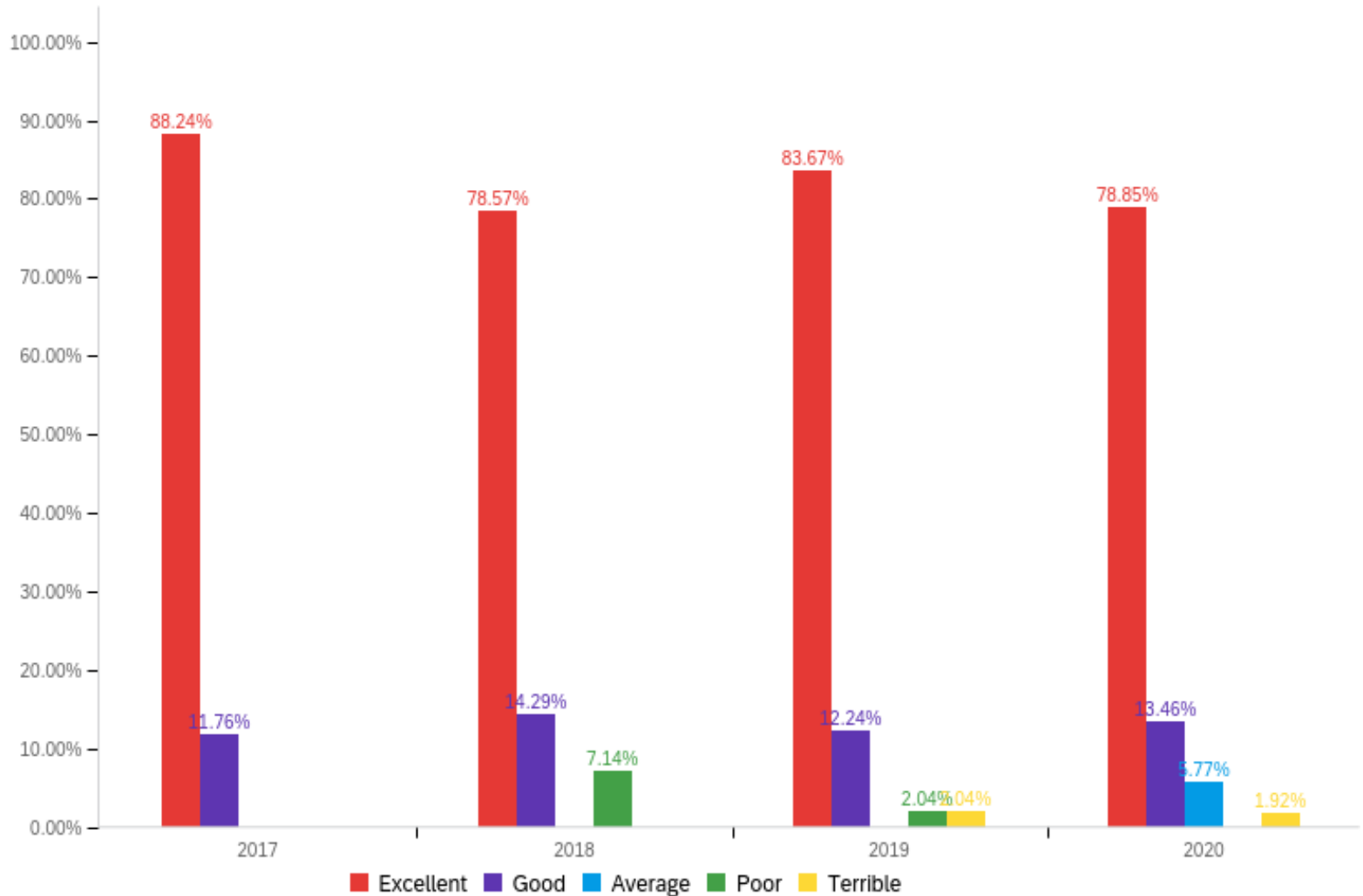
#	Answer	%	Count
1	Yes	13.37%	50
2	No	86.63%	324
	Total	100%	374

How would you rate your experience with the South Ogden Fire Department?



#	Answer	%	Count
1	Excellent	78.85%	41
2	Good	13.46%	7
3	Average	5.77%	3
4	Poor	0.00%	0
5	Terrible	1.92%	1
	Total	100%	52

How would you rate your experience with the South Ogden Fire Department? Four year comparison.



Q4 - What factors influenced your rating?



Q4 - What factors influenced your rating?

What factors influenced your rating?

During the windstorm, a gas pipe broke in the neighbor's yard because of a fallen tree. The department came - it took a while, and they didn't really give any information regarding what we- as the neighbors needed to do to help or stay safe.

Fast

The fireman were nice to us, helped us get to the hospital as needed.

They was great

They were fast and showed compassion

Their response time was quick and they were good to our mother.

Ambulance ride in fire truck

Again I have to cite our fire and rescue departments as top notch. Highly trained and professional.

They show up quickly and appropriately for the situation

Fast response for a medical issue involving my mother

Q4 - What factors influenced your rating?

What factors influenced your rating?

The guys in the fire house in the meadows area are quick to respond! And took great care of are mom. They transported her to mkaydee a couple of times and I was just amazed how fast they were able to respond. We brought them donuts and thanked them. Wow awesome dudes!!!

Took a couple calls to get an answer about at outdoor fire pit.

Professional

They were quick and solved the issue (dryer fire the second day we had moved into our new house, and then recently our house smelled of gas.)

I called with a question and got a quick, helpful response.

None

Watching neighbors need there help! Quick response! During wind storm!! All the extra help keeping people safe!

Kind, helpful, calm

We didn't really talk to them much but very fast response

Q4 - What factors influenced your rating?

What factors influenced your rating?
They do a great job staying connected with the community...good outreach
I see them when they do my annual inspections always professional, friendly. I have confidence in their ability to perform if the need ever arises
Ridiculously Expensive
homes
I was able to contact the fire department initially, but unable to reach them multiple times for a follow-up call.
They come to a senior community often and are always kind and considerate of the residents.
They were quick and professional.
Great timely response
They was friendly and caring
Their promptness and professional manners

Q4 - What factors influenced your rating?

What factors influenced your rating?

Their professionalism and their dedication.

We did not have a need for the Fire Department. My preschooler was excited when she learned about being a fire fighter at school. So we randomly stopped by the department on Wastach (the one kind of by Wendy's of of Harrison). The fireman that greeted us was so cute, he even let my daughter look at the truck and gave her a pink fire fighter hat. She was very happy. Thanks for being a great example.

Also after Covid hit, they were involved in the Uintah teacher parade. I'm grateful that we have such awesome community workers in South Ogden.

They were kind, understanding, and so knowledgeable. Thank you!

nothing to speak of....assumption

Clean trucks, attitude towards the public.

They were amazing and so reassuring at the scene of my sons accident

The courteous way that the fire department helps the elderly up from just a simple fall.

No regards for facts coming into a situation. Should be considerate of facts being given in a situation even if those facts come from a citizen.

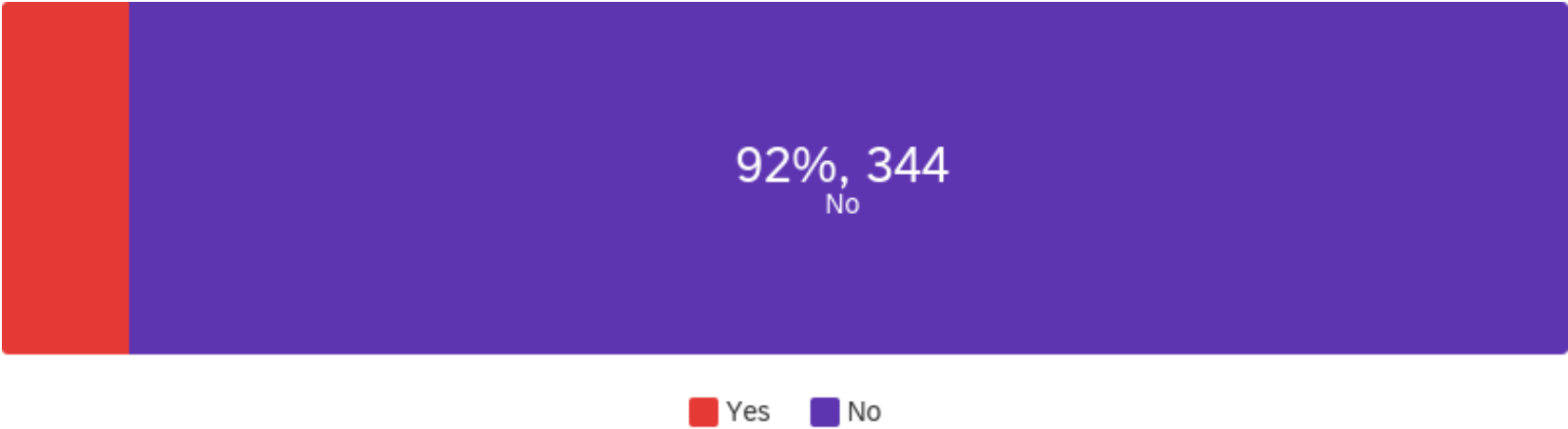
Q4 - What factors influenced your rating?

What factors influenced your rating?

The gentleman I spoke with very helpful and considerate

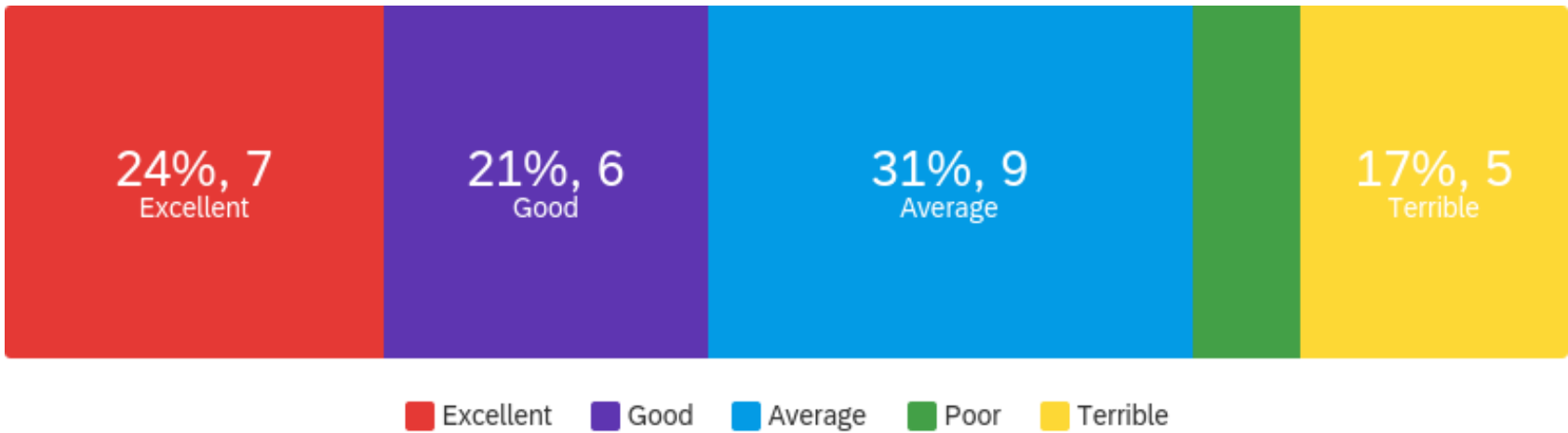
Quick response, professionalism, willingness to share information, and skilled, competent firefighters.

Thinking back over the past 12 months, have you had contact with the South Ogden City Building Department? (For example if you have applied for a building permit or reported a zoning violation.)



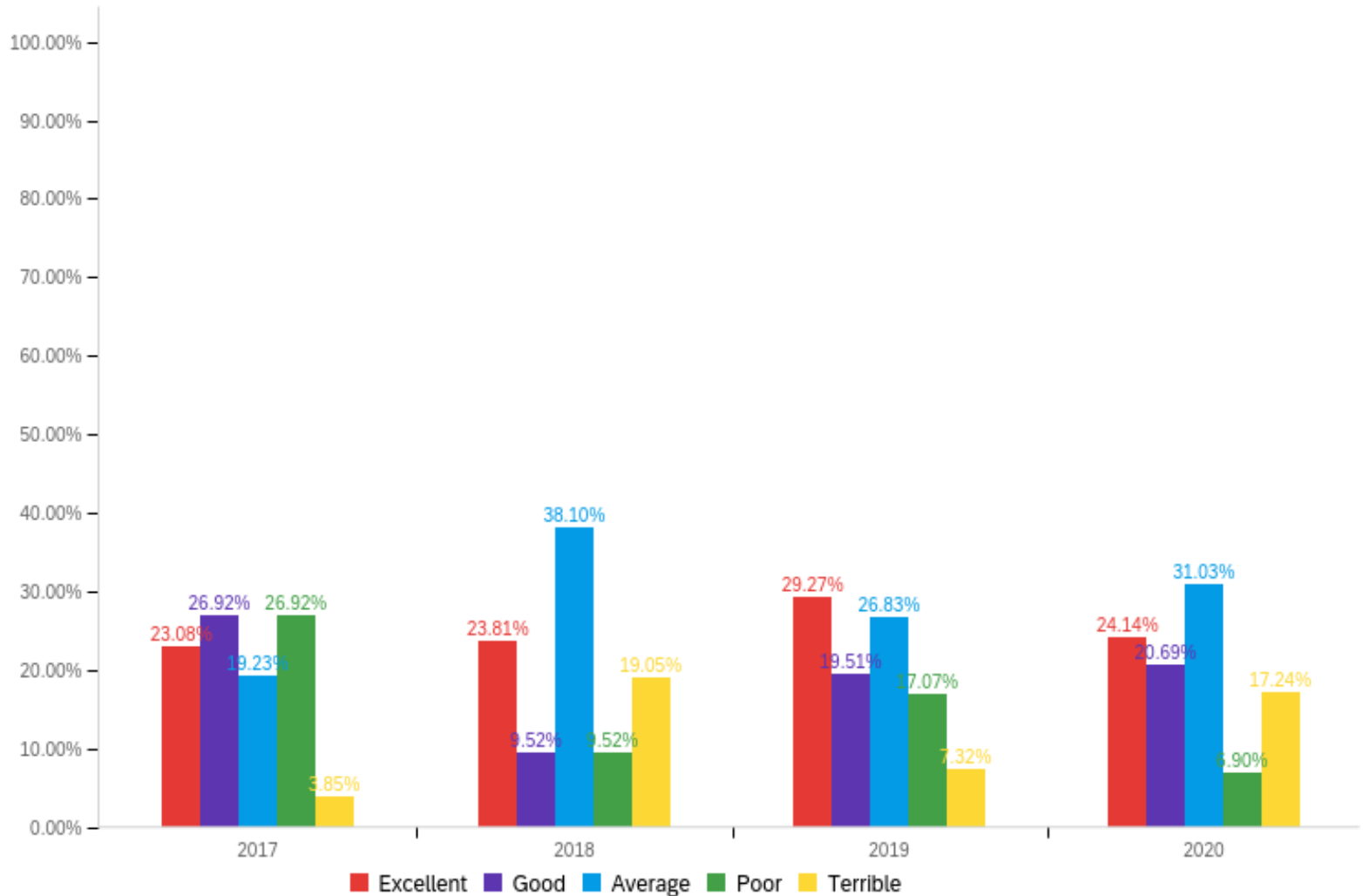
#	Answer	%	Count
1	Yes	8.02%	30
2	No	91.98%	344
	Total	100%	374

How would you rate your experience with the South Ogden Building Department?



#	Answer	%	Count
1	Excellent	24.14%	7
2	Good	20.69%	6
3	Average	31.03%	9
4	Poor	6.90%	2
5	Terrible	17.24%	5
	Total	100%	29

How would you rate your experience with the South Ogden Building Department? Four year comparison.



Q10 - What factors influenced your rating?



Q10 - What factors influenced your rating?

What factors influenced your rating?
Fast with building permit slow with tree planting park-strip permit
Their inability or willingness to stop me neighbors from renting their basements and room out when our neighborhood is not zoned for that
Applied for a permit for a fence. Easy process.
Again, you care more
Overall south ogden is a great city to live in but also I noticed there are areas of south ogden that need some TLC to improve the citizens pride in where they live and the amount of taxes being paid to the city
Ok
Very prompt, easy to talk with
I applied for a permit and nothing then months after they are showing up at my house. Communication would be nice.
Very responsive. Professional

Q10 - What factors influenced your rating?

What factors influenced your rating?
Great customer service. Clean facility
Sounded like he was guessing rather than giving me the correct information.
I work at a local business and getting permits is very difficult since they never seem to answer the phone and take forever to get back to me.
It seems like the city lacks the resources or will to enforce building and zoning code. I have a neighbor that has turned his duplex into a 4 plex I called the city when they were doing the work without permits and the city has done nothing about it. The additional apartments are now occupied with a group of 6 or 8 young men that occupy a small illegal basement apartment.
Great service from the building inspector
Easy to work with
Polite & helpful
N/a
Fast response time to permit application and inspection. Friendly & respectful staff

Q10 - What factors influenced your rating?

What factors influenced your rating?

I have an outstanding issue now well over a year old. They have been terribly slow to respond to email or phone calls. The issue has bounced between code enforcement and the building official. Nobody responds to me unless I reach back out to them. I provided thorough information with photos, explanations, code reference and everything regarding a lighting violation at The Falls apartment complex. After one year they finally wrote an email to the apartment manager who declined to do anything about it. There has been no follow up from South Ogden with me or the apartments. My next step is to continue to escalate it or continue legal action. This is unacceptable for interaction between a resident and City government

No one was there to help me, a fire dept. guy came up stairs, asked if I've been helped I said no, he looked for someone, no one was there at approximately 12:30 on a Friday.

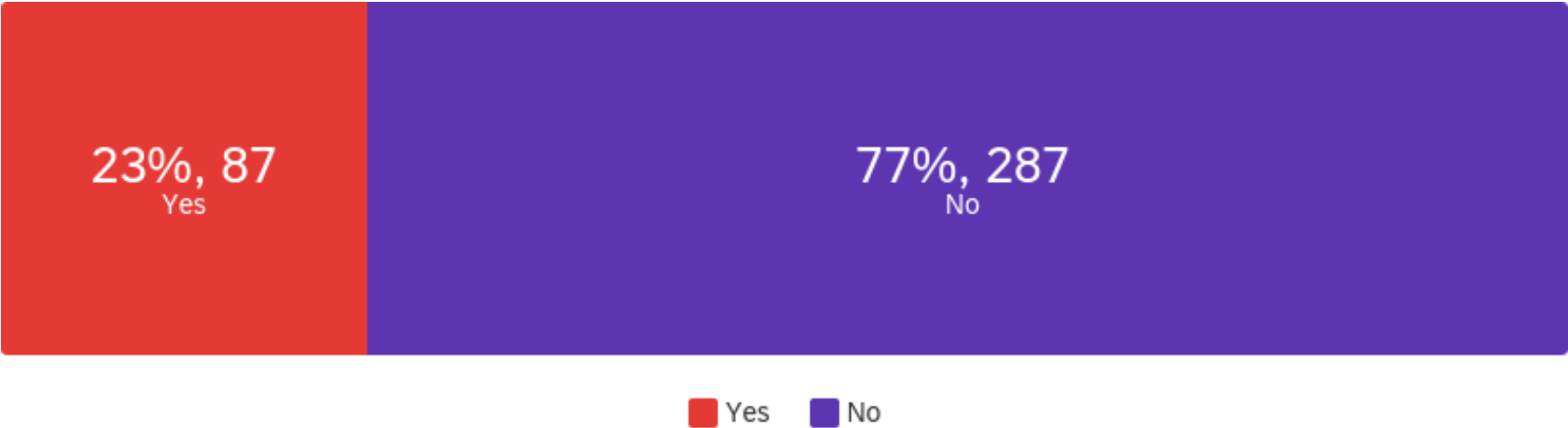
No one to greet and help with directions

Easy to work with but not quick to respond

You're the reason it took 7 months to sell my house, as opposed to 1-2

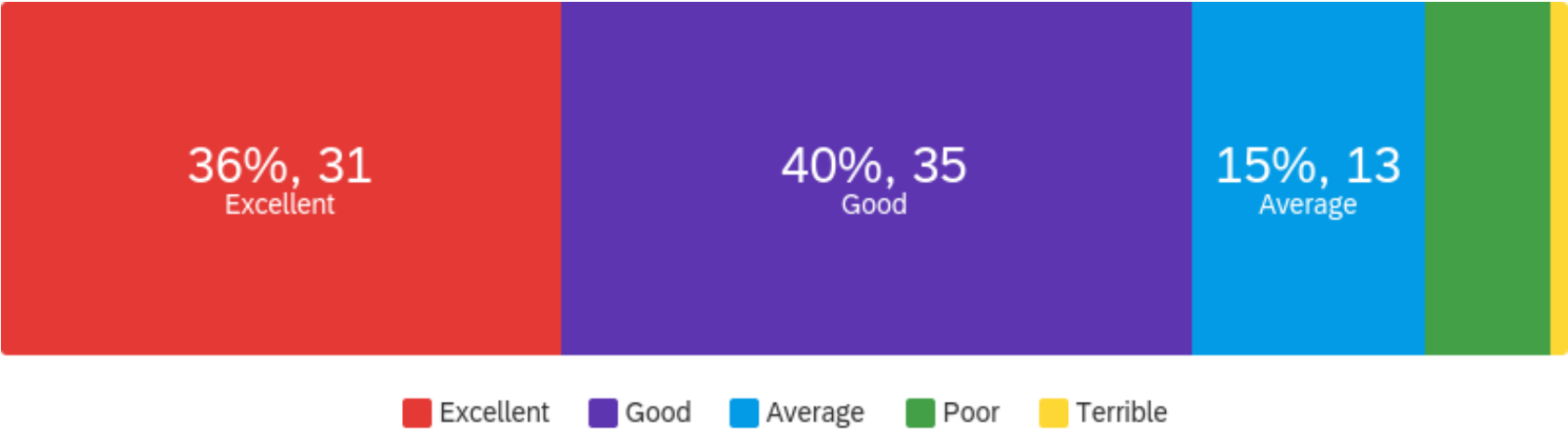
Quick response, competent information, caring public servants

Thinking back over the past 12 months, have you had contact with the South Ogden City Hall Administration? (For example if you have come to pay your water bill, reserve a park or community room or get a passport.)



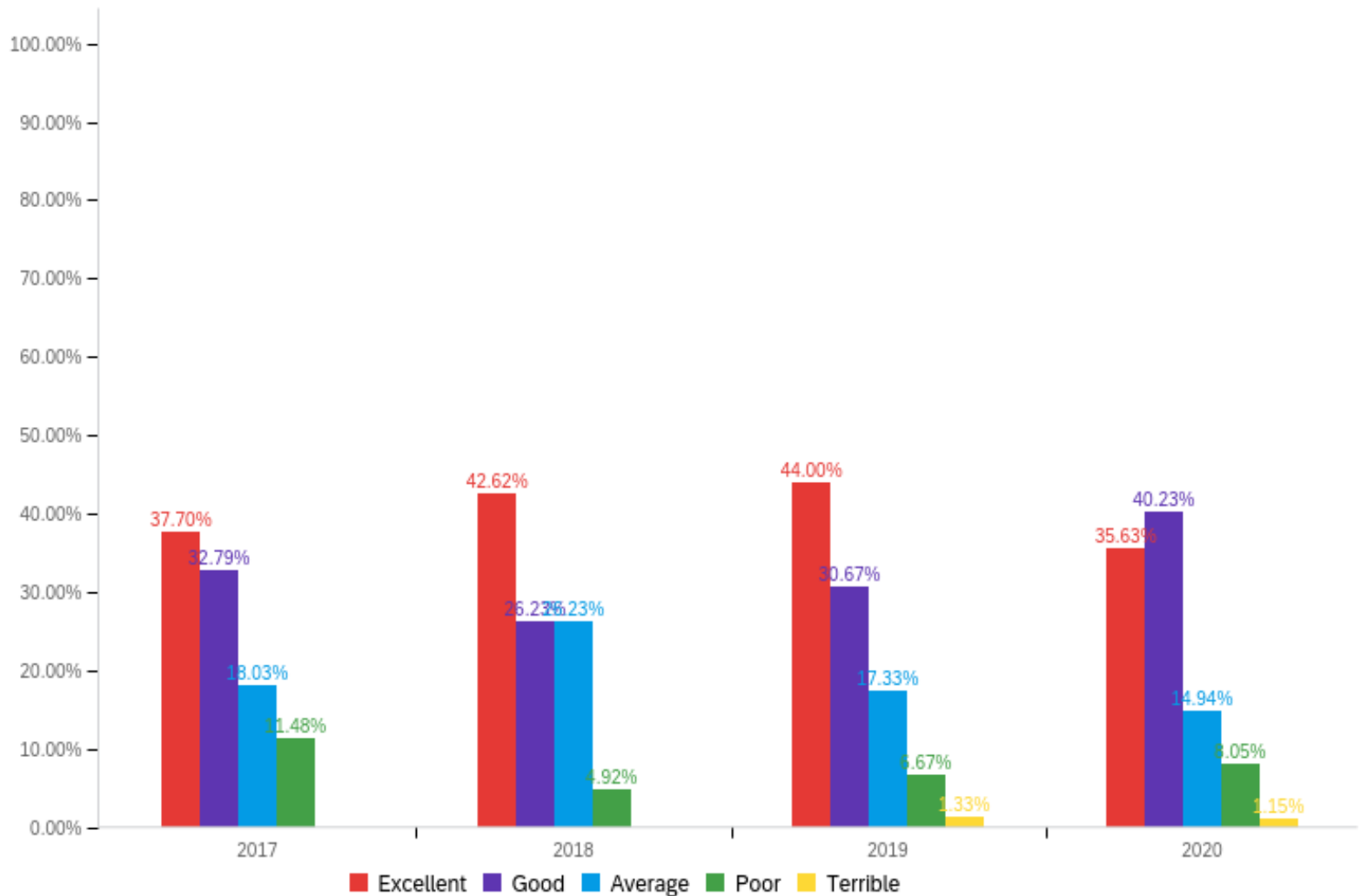
#	Answer	%	Count
1	Yes	23.26%	87
2	No	76.74%	287
	Total	100%	374

How would you rate your experience with South Ogden City Hall Administration?



#	Answer	%	Count
1	Excellent	35.63%	31
2	Good	40.23%	35
3	Average	14.94%	13
4	Poor	8.05%	7
5	Terrible	1.15%	1
	Total	100%	87

How would you rate your experience with South Ogden City Hall Administration? Four year comparison.



Q13 - What factors influenced your rating?



Q13 - What factors influenced your rating?

What factors influenced your rating?

I applied for a burn permit and went down to the city offices. After getting down there I found out that even though the website said I had to come in i didnt need to after all. Kind of a pain with 4 kids!

Wait time and employees attending to customers

They were friendly

Needs more improvements

We needed a second garbage can, there was some confusion and it took several months to get it figured out. Once the head of their department got involved we had our 2nd can within a day.

Worker was polite and professional

Friendly and organized

Always courteous and expedient.

They were very friendly and helpful

Q13 - What factors influenced your rating?

What factors influenced your rating?
No comment
I was setting up online payment of my sewer/water bill. The person in charge would not believe that I could have the money taken out of my savings account so did not set it up that way--she set it up to come from my checking account. Apparently others have had trouble when they tried to use their savings account. She wouldn't believe me when I told her all my other online payments come out of my savings. So it's kind of irritating that all my bills but one come out of my savings and I have to make sure I keep enough in checking to cover the South Ogden City bill.
Sometimes the office is empty and the employees seem indifferent.
Politeness of staff
Friendly and capable staff
There wasn't a clear sign as to where to go for the water bill but the worker was friendly!
Friendly, knowledgeable staff.
They were helpful in solving the problem

Q13 - What factors influenced your rating?

What factors influenced your rating?
Professionalism and efficiency
Prompt service, pleasant personnel
I don't give 100 unless it's above and beyond
Helpful and easy to understand.
Administration staff was helpful in providing green waste vouchers in September.
Person I spoke with had no idea about the city's recycling program and transferred me to a voicemail when she couldn't answer my question.
My son had a cover band concert at the outdoor amphitheater! South Ogden grounds people were awesome to work with and did anything we asked! The mayor stayed through the whole concert! Thank you for all the support!
Everyone is great friendly and helpful
It took several weeks and multiple calls to get a replacement trash can when ours broke. I called again later to get a 2nd trash can and it just never came, but I was also never charged. My interactions with the operator were good, just didn't receive the expected results but that could also be because of the trash company not the city.

Q13 - What factors influenced your rating?

What factors influenced your rating?
Friendly
The individuals at the main window aren't that friendly.
The employees that answer the phone are rude and sound bothered that they have to talk to people and explain things.
They where polite and helpful.
Very knowledgeable staff that resolved my needs very quickly.
Lack of knowledge
Information given was inaccurate and misleading
Short tempered, not understanding, not willing to listen
Not to friendly
Kind and cheerful person on the line. Couldn't answer my question but was able to give me helpful info on how to solve my question

Q13 - What factors influenced your rating?

What factors influenced your rating?
Short line, helpful and kind
Staff is ALWAYS awesome and helpful!!! Love them!
Turned on utilities to new house. Process was fast, efficient, and the employees were friendly.
We have a few pets and needed to register them for licenses - the process is easy and painless with the staff at the city building.
Pleasant and courteous customer service
Customer service and issue resolution
staff friendliness
The times I have called about things there has been a delay. I'm not sure if this is administration or the department that handles the issue. We have been told things would be taken care of with in a week then it's 2-3 weeks. Or once we were told it would be the next day and it was 4-5 days later. Without the delay and within the time frame given would be excellent

Q13 - What factors influenced your rating?

What factors influenced your rating?

South Ogden employees do a really good job explaining and getting back with you when you need to talk to him again

considerate

my question was answered promptly and correctly

Good polite quick friendly service.

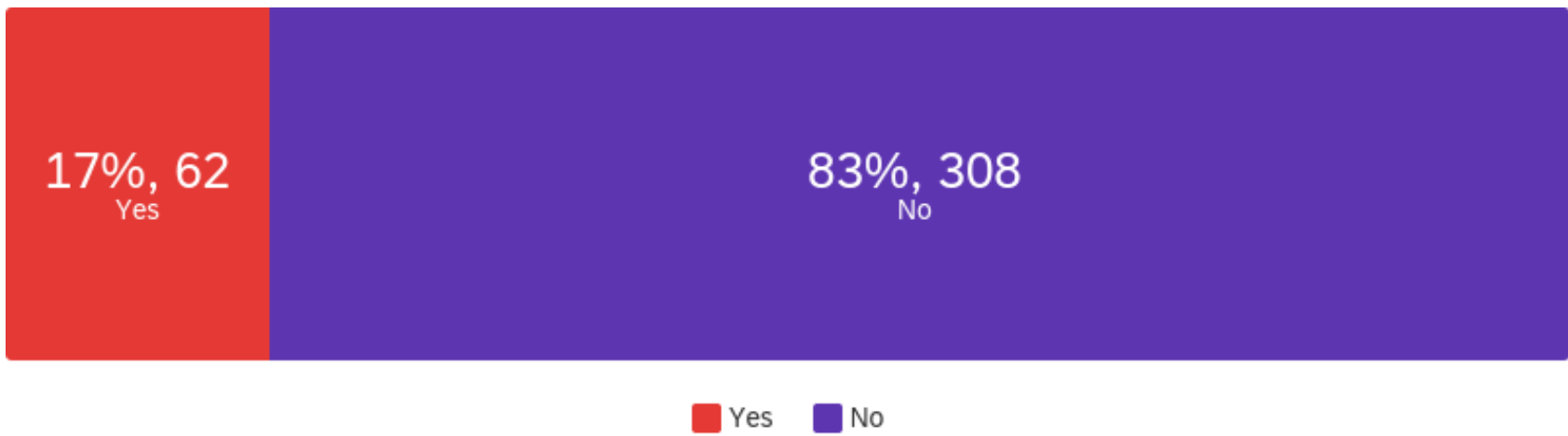
helpful, short wait

I'm not sure this is where this answer would go, but since I don't know the rest of the questions, I'll put it here. I have reported about the need for signs near Main Point Blvd to get people to the Nature paRk and playground. There is good signage starting at the athletic club, but not before. On some days we get dozens of cars coming down main point looking for the park. More concerning then them coming down the wrong street is that once they get to the end of the cul-de-sac and realize they are in the wrong place, they take off down the street frustrated and way way too quickly. Happens everytime. And is extremely dangerous for the many kids playing and riding bikes. I have never received any call backs or emails about the issues. My neighbors have called and emailed as well without response. Nobody seems to want to answer any questions to citizens.

Q13 - What factors influenced your rating?

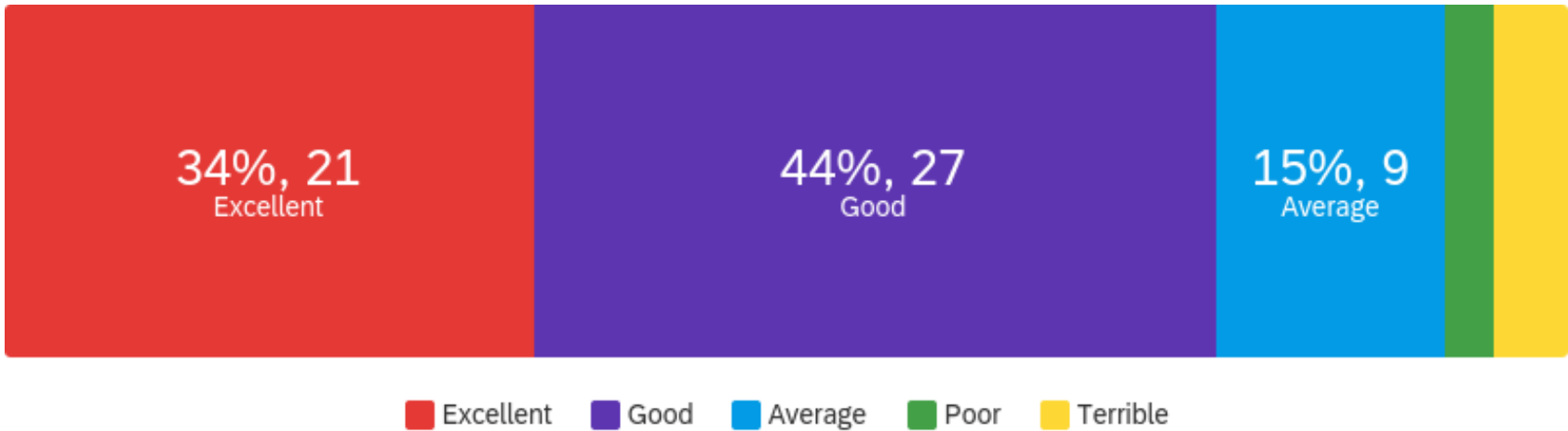
What factors influenced your rating?
Not very friendly
We attempted to reserve the smash pad pavilion for a family reunion as other parks reservable. Were told it was too much trouble to reserve that park? Also, this park has been without trees for years. Plant some trees
I tried to get passport help, but it didn't go well. So I went somewhere else for the help.
i think the administration is more interested in the money tha tis generated by building condos than in what the city needs
Didn't seam to really know what was going on
Friendly and helpful
Personal experience
No issues, efficient and professional
Friendliness and accuracy

Thinking back over the past 12 months, have you had contact with the South Ogden Recreation Department? (For example if you have registered and participated in a recreation program such as football or baseball.)



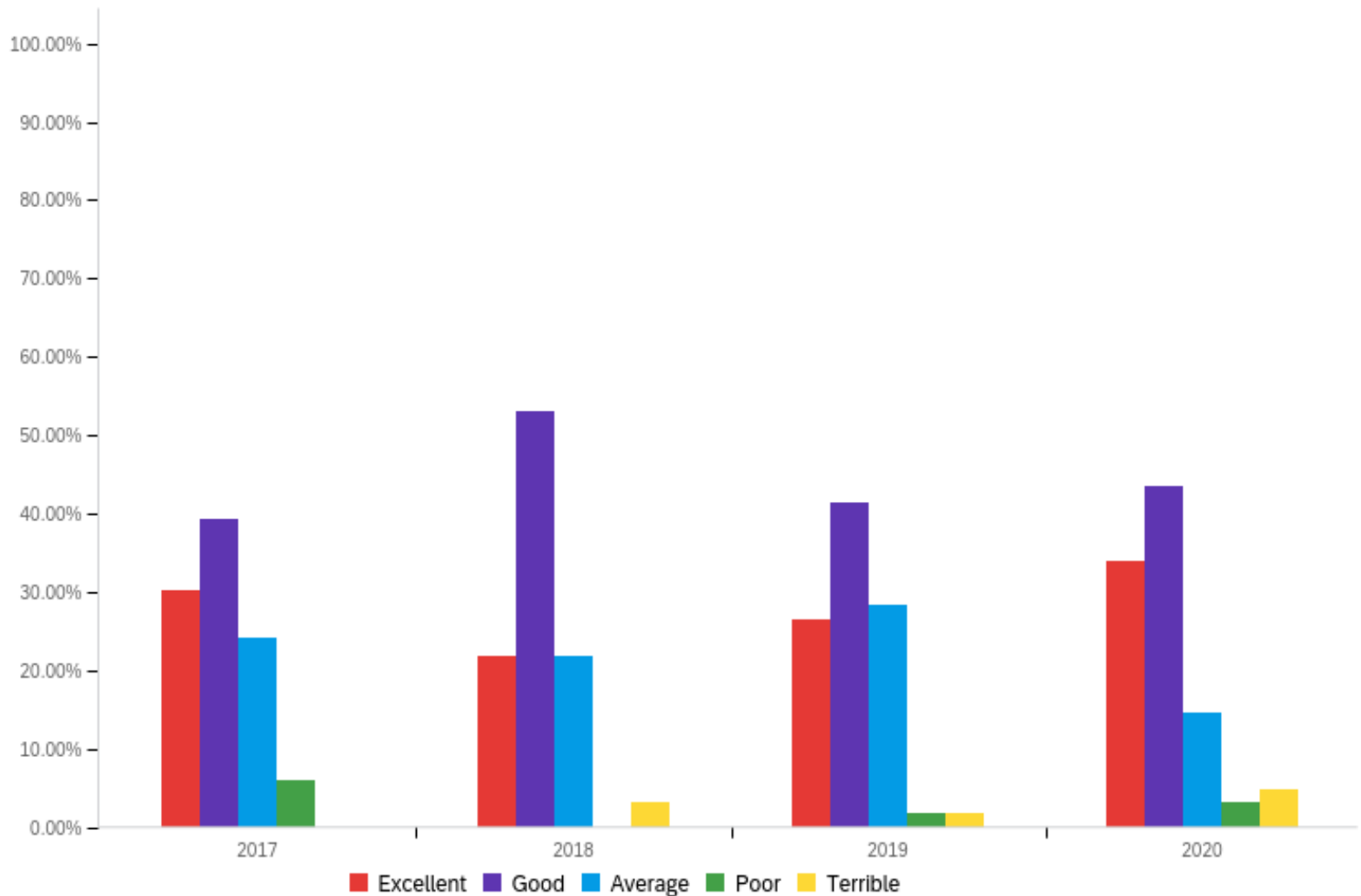
#	Answer	%	Count
1	Yes	16.76%	62
2	No	83.24%	308
	Total	100%	370

How would you rate your experience with the South Ogden City Recreation Department?



#	Answer	%	Count
1	Excellent	33.87%	21
2	Good	43.55%	27
3	Average	14.52%	9
4	Poor	3.23%	2
5	Terrible	4.84%	3
	Total	100%	62

How would you rate your experience with the South Ogden City Recreation Department? Four year comparison.



Q16 - What factors influenced your rating?



Q16 - What factors influenced your rating?

What factors influenced your rating?
The people are nice
Took many months to fix dangerous hole at local playground despite multiple requests
Professionalism & knowledgeable
We like South Ogden rec center, they're just difficult to get a hold of with questions and last minute when it comes to organizing teams.
Very helpful and friendly with pickle ball, hope we can do that again sometime soon!
Youth basketball was amazing. Thank you
Juliana and Jace are awesome!
Julie Ann runs a good program
Rec football would be nice with jerseys instead of shirts. Other cities do it and it would be nice since we are playing them.
Circumstances with Covid have made planning difficult, but thank you for trying!

Q16 - What factors influenced your rating?

What factors influenced your rating?
Considerate help in getting registered
Hard to get ahold of, hard to get answers about youth sports schedules. When you do get ahold of someone, they say the info is online, but it is not. . .
Not very organized
I coached and they were always helpful at answering any questions I had.
Nice people
None
I don't care what anyone says Julieanne ROCKS THAT DEPARTMENT!!! She needs a raise and bigger office! Thank you for all you do Julieanne!!
Called back immediately, answered questions and made sure my child had what they needed to play.
My daughter's soccer's fee was refunded pretty quickly. We still have not received my daughter's softball fee refund

Q16 - What factors influenced your rating?

What factors influenced your rating?
Julianna is awesome!
We signed up and paid for Junior Jazz and hasn't heard anything about it or updates weather postponed or canceled with covid restrictions that are currently in place.
Sports are amazing Jen is awesome every year and the kids all love her
It's been the same for over 10 years....nothing new, nothing to grow the Rec department. It's been just average.
I liked the summer programs they offered this year.
Good communication in repayment due to COVID.
Not to friendly
The recreation department has improved over the past few years, but still needs work. The sports are not advertised well.
Ease of signing up for youth sports
Love the sports programs

Q16 - What factors influenced your rating?

What factors influenced your rating?
Julianna is amazing
Lack of response, seems almost as if inquiry was ignored all together.
Good programs.
Terrible joke of a dog catcher
Communication was a little difficult. But this was during the COVID shutdown, so nothing was normal.
Friendly staff (KaDee with AYSO) who work hard with limited volunteers, particularly coaching volunteers.
Went above and beyond with helping find a way to make days and times work and for working things out with the difficulty of covid
friendly
We love the effort Julianna puts into creating a successful rec season of sports. However I would love to see better communication when sign up are happening. Ex: Washington terrace has signs in their community that alerts you when sign up are happening.

Q16 - What factors influenced your rating?

What factors influenced your rating?

The programs have been fine, but the parks are problematic. The traffic flow and layout at several parks is terrible. The worst being friendship park. The parking lot configuration and single access point is awful. I don't live in that neighborhood, but would be very upset of all the traffic dumping onto one street. The parks all lack design and consideration from a planner or landscape architect. Walkways don't appear to be thought out. Tree species and location do not block late afternoon sun. The playing fields are terribly rutted, grass cutting does not appear to be synced with playing days. The parks lack programming or individual identity and purpose.

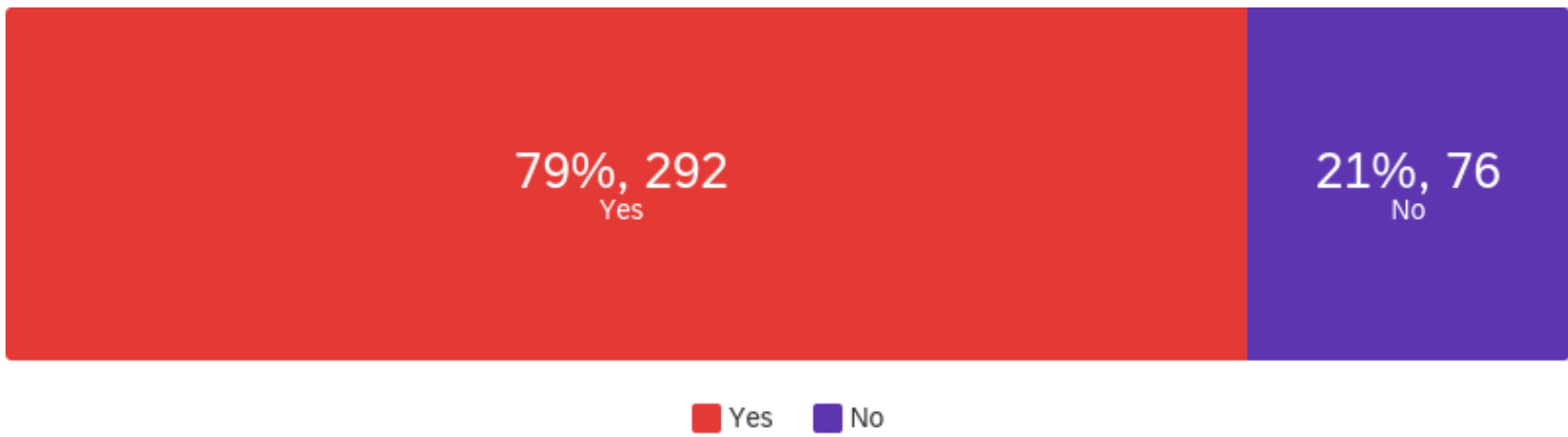
We've done sports through Ogden City and they are more organized and have uniforms. (For flag football the other teams we played had a jersey and South Ogden only had a T-shirt.) South Ogden misses our registrations and payments and I have to call to follow up. Also, it would be helpful to have actual dates/times ahead of registering like other cities do.

South Ogden has a very good resources when it comes to sports, but the department themselves seems to be the same ole department. They supply a 'need', but seem to fail in creating a 'want' for others to come and participate in South Ogden programs, even for those that live within the city itself. If the city did not have its own resources to use, most people would go somewhere else to play sports, and quite a few already do. Our family has used South Ogden sports and rec only as a backup, and I know a lot of others that have done, and are planning to do the same.

Q16 - What factors influenced your rating?

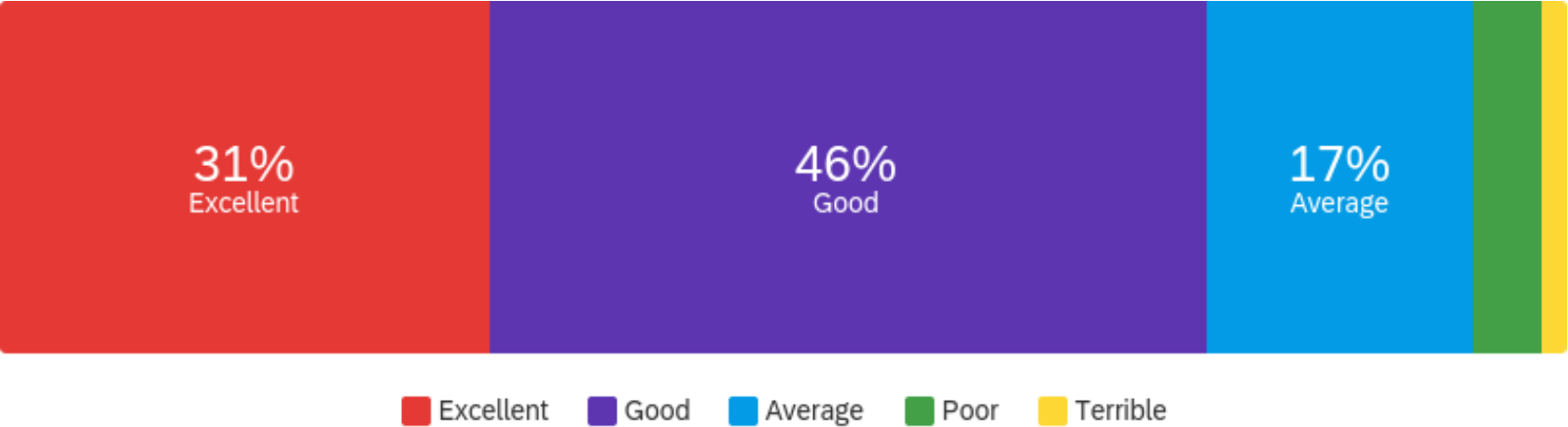
What factors influenced your rating?	
Ease of use	
My son had a good time playing summer and winter sports.	
Equipment	
They'd rather excavate and do nothing with an area that wasn't used, than to improve and light up a known prostitution and drug abuse area.	

Thinking back over the past 12 months, have you visited a park in South Ogden? (For example: Friendship, Glasmann, 40th Street, Madison, Meadows, Nature Park, Club Heights or Club Heights Off-Leash Dog Park.)



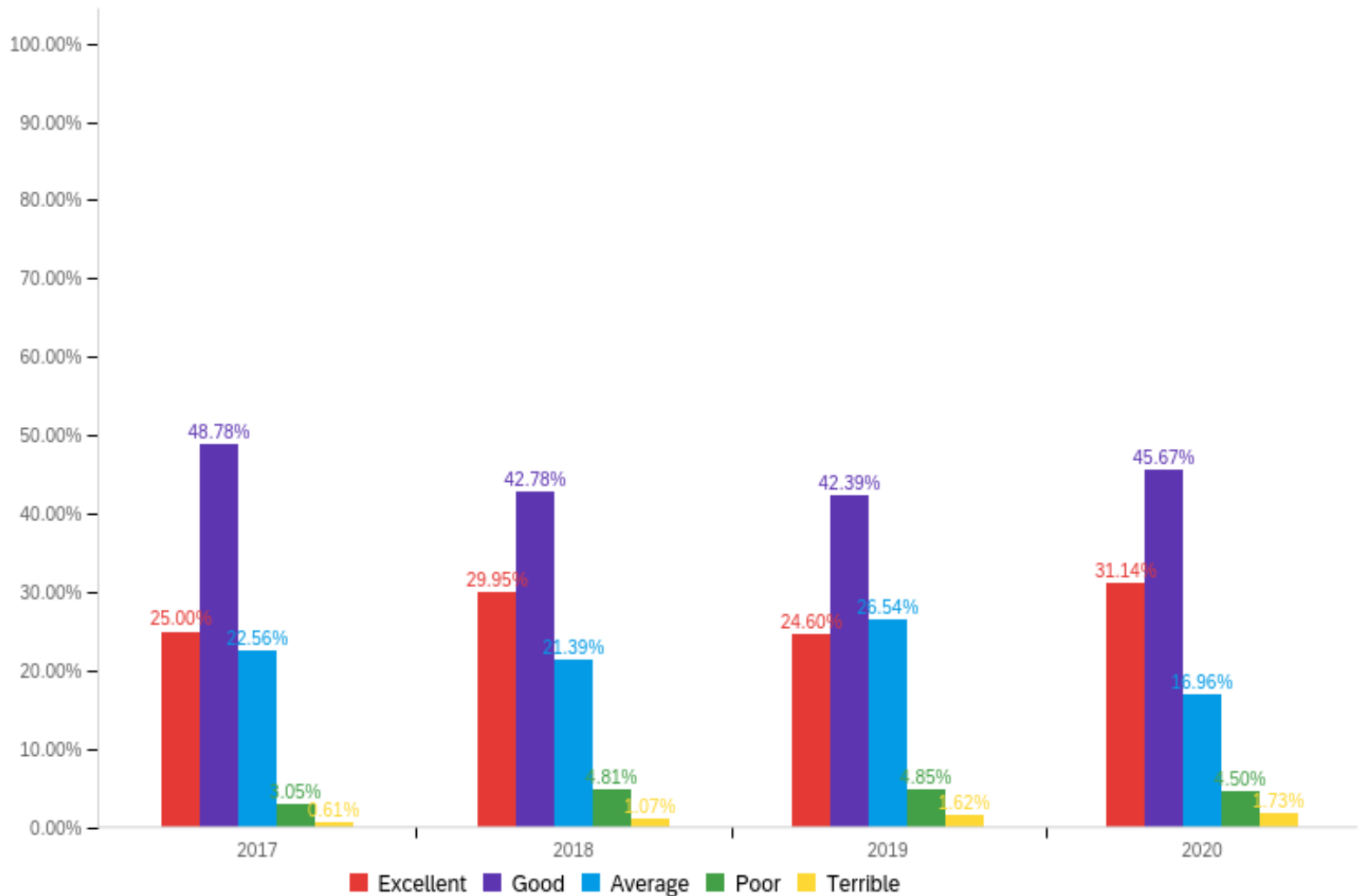
#	Answer	%	Count
1	Yes	79.35%	292
2	No	20.65%	76
	Total	100%	368

How would you rate your experience at South Ogden City Parks?



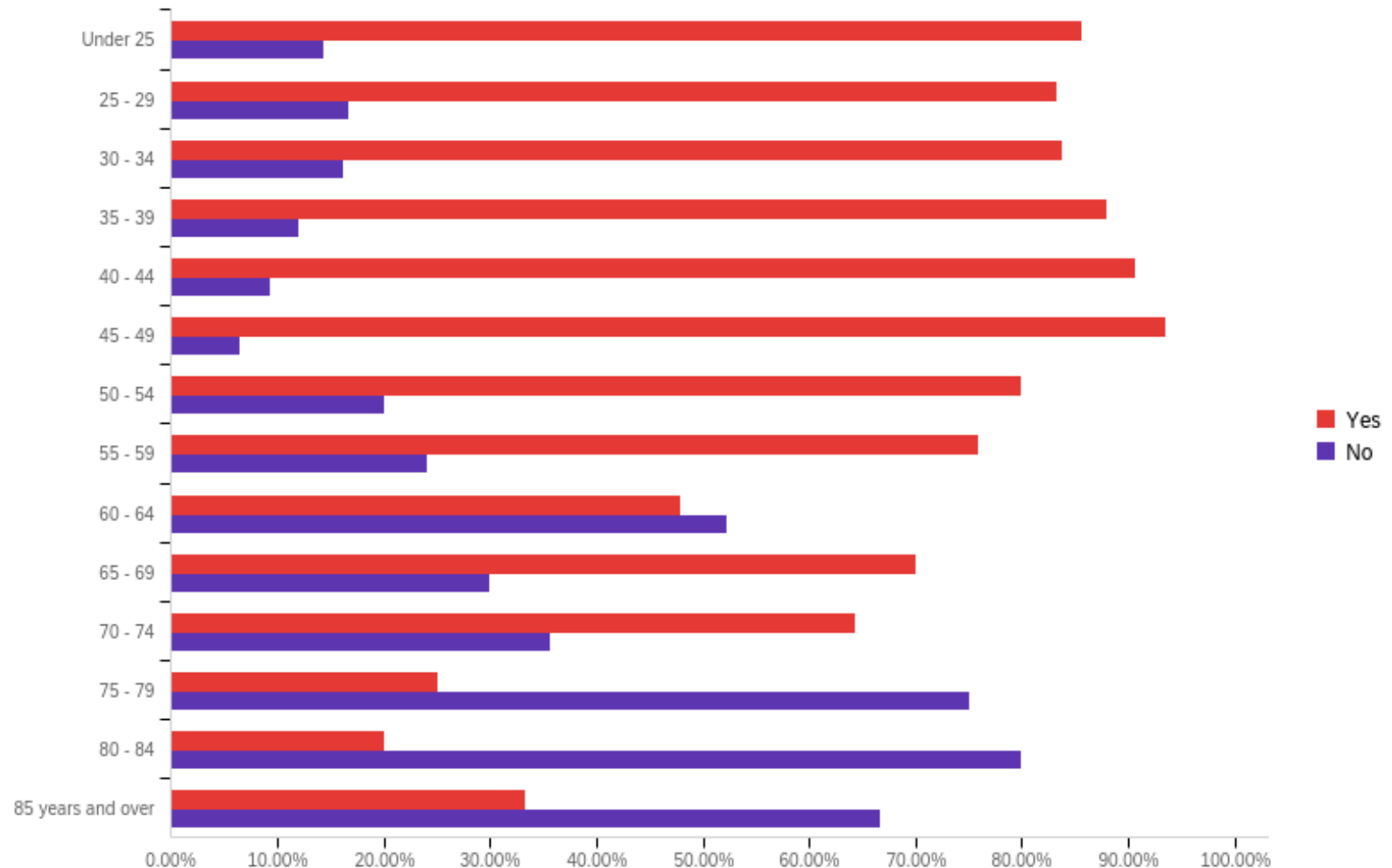
#	Answer	%	Count
1	Excellent	31.14%	90
2	Good	45.67%	132
3	Average	16.96%	49
4	Poor	4.50%	13
5	Terrible	1.73%	5
	Total	100%	289

How would you rate your experience at South Ogden City Parks? Four year comparison.



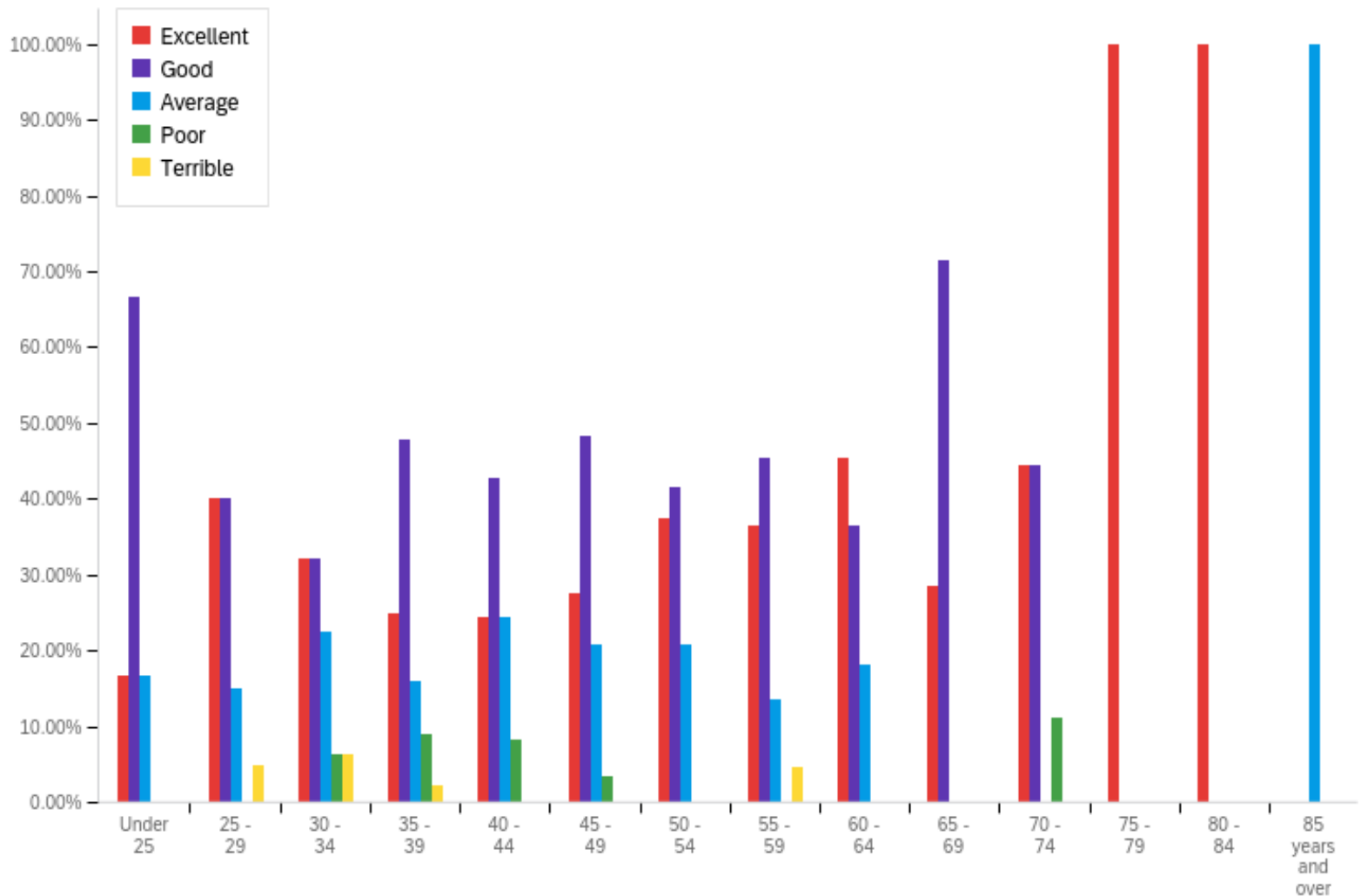
Thinking back over the past 12 months, have you visited a park in South Ogden? (For example: Friendship, Glasmann, 40th Street, Madison, Meadows, Nature Park, Club Heights or Club Heights Off-Leash Dog Park.)

Age & Visit a SO City Park



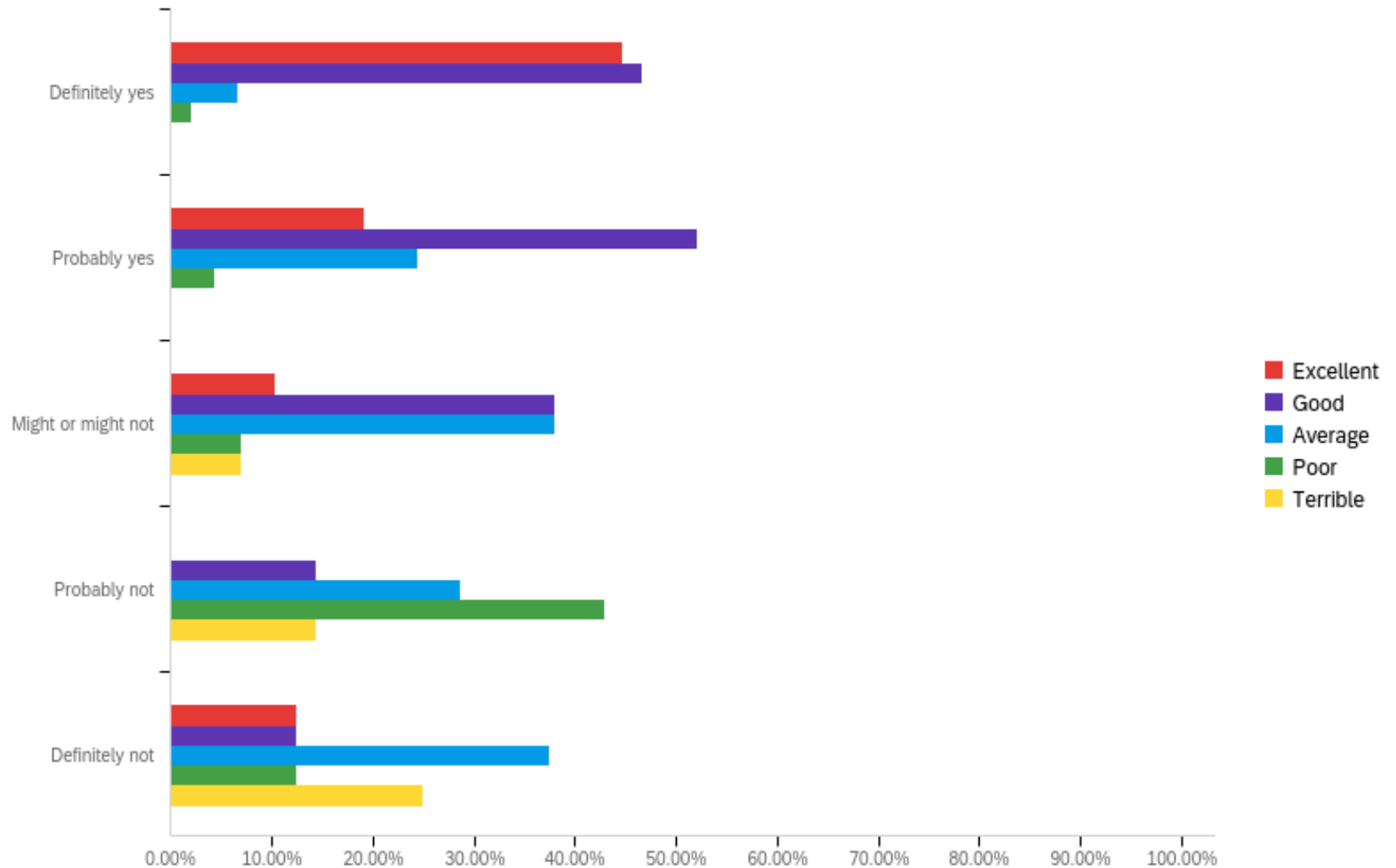
How would you rate your experience at South Ogden City Parks?

Rating of S. Ogden Parks by Age



How would you rate your experience at South Ogden City Parks?

Recommend City to Friends and Experience in City Parks



Q20 - What factors influenced your rating?



Q20 - What factors influenced your rating?

What factors influenced your rating?
Location
No. Everything is doing okay
Glassman park has a nice path to walk around, but there's not really a reason to stay for a longer visit. Also, the bathrooms are locked when the times say they should be open and available.
They are great but need some attention (trees, cleaning, repairs)
clean, well kept, pretty
Clean and well kept
Clean parks, good parking
They were clean and well kept
No actual park for children on glassman park
Not much to do. We go to other cities to play pickleball, tennis at night, and the bathrooms usually arent open.

Q20 - What factors influenced your rating?

What factors influenced your rating?
Nothing really stood out as awesome or really bad
Parks are clean and well Maintained. We visit parks often!
Generally clean but sometimes garbage cans are full and smelly and restrooms are closed (Glassman).
Good parks, but people don't respect the rules such as no pets off leash except in designated parks or areas.
Safety and cleanliness
Clean and safe playgrounds.
Meadows Park really needs to be updated and upgraded. All other parks are in great or new condition. Meadows Park is rundown and displays a poor like quality to oyr neighborhood.
Most of the parks are well cared for. There have been a few times I have gone to the nature park and the Bowery has been disgusting.
They are clean and well kept.

Q20 - What factors influenced your rating?

What factors influenced your rating?

The parks here are beautiful. Very clean and beautifully laid out. We love how you can feel fully within nature with out having to drive hours to get to the woods

cleanness

Some occasional litter

It's strange to see the parks in the lower income areas aren't being attended to or updated as often as other areas. We often drive to parks not in our area to enjoy safer more age appropriate parks.

Kept clean

Closeness

Parks are always well maintained.

They're average parks. Grass, trees, a few pavilions. Sometimes some playground equipment. I am excited for the new Burch Creek park. The pictures look amazing.

I love Glassmann Pond and Friendship park. Kid friendly and always maintained

Q20 - What factors influenced your rating?

What factors influenced your rating?

Its always clean. I feel safe walking by myself

Why can't we access parking lot at glassman Park for my elderly mother...

Glass man is clean and nice

Broken light since the crazy storm.

Well cared for

care kept up and some have bathrooms. I do have a comment about Glasmann park. After the wind storm a lot of broken trees and branches fell into Burch Creek. They have not been removed and are clogging the water. Please clean up Burch Creek, especially the part that goes through Glasmann park.

When the dog park first opened it was an amazing park. I would meet people who came from Roy and Layton because of how great it was. Now it's terrible. It's really sad because other than soccer, back then the dog park was one of the most used parks.

cleanliness

They need to upgrade the older parks! And the sprinkler systems should be updated as well. Maybe a pickle ball court would serve well at the meadows Park.

Q20 - What factors influenced your rating?

What factors influenced your rating?
Cleanliness, availability
Not a lot of playground equipment
Thanks for taking my kids park away. They didnt like to have fun anyways. At least you guys are happy.
Our dogs live the nature park trails.
Clean and well maintained grass!
There's much better parks out there
The parks were clean, green grass, very well kept
Parks could use more shade. Some parks have noxious weed issues.
Cleanliness
just experience
Well kept grounds. Dog poop at glassman park, it's more of a "dog" park than a children/people park. Huge grassy area, but not really fun to let kids play there in the grass with all the dog poop.

Q20 - What factors influenced your rating?

What factors influenced your rating?
I live near 40th and hope once all construction is completed that the park has a nice playground for my grandchildren
The condition of the park is bad and not a lot to offer just a run down play ground and a field of grass
We appreciate all the work to maintain parks and enjoy using them
Grandkids enjoyment
Playground equipment, cleanliness, bathroom availability
Surroundings and lack of flora
Clean and well maintained dog park
Usually clean
Cleanliness, how well kept playground and grounds are
Clean

Q20 - What factors influenced your rating?

What factors influenced your rating?

We love the parks. They're clean and we'll kept. It would be so awesome if the glassmann park had a playground. And we would LOVE to have a skatepark in south Ogden.

Walking trail needs repair

Paved pathways and clean parks

Clean, beautiful and very available place to visit

I go walking at Glassman and beus pond and it always seems pretty clean

cleanliness and upkeep

Cleanliness, and not too busy.

Splash pad is broken for the 3rd year.

Clean

They are beautifully kept up...garbage always contained and emptied as needed and running into a South Ogden employee in Friendship Park has always been a completely positive experience! Have a lot of caring, hardworking and friendly employees!!

Q20 - What factors influenced your rating?

What factors influenced your rating?
The fact that the park was clean and not crowded made it fantastic to take my grandkids for some fun.
Clean, feeling safe
Cleanliness and amenities
They were clean and well maintained
Clean, well kept
They should never have been closed down to Covid, that is crap
They are always well maintained
I walked my dog around friendship park. A lady stopped and informed me it is a dog free park. I had no idea as I had found no easily accessed information letting me know.
Cleanliness, equipment
It was very clean and well maintained

Q20 - What factors influenced your rating?

What factors influenced your rating?
A lot of dogs off leash. Not enforced.
A few things need to be fixed and cleaned up
Clean and nice facilities
I appreciate that the splash pad park has ample shade, especially over the play equipment. The nature trail is well maintained. There are trash cans. I appreciate the investment of the adventure park!
Cleanliness appearance, etc
I live by glassman Park. Always a nice clean getaway for walks!
Clean, bathrooms and good playground equipment
Wish dogs were allowed at all parks and there were more dog parks
Nicely kept
Clean, well taken care of

Q20 - What factors influenced your rating?

What factors influenced your rating?
Tje parks are clean and well maintained.
The park is clean
Clean and safe
Love the nature park, great facility.
Great parks. Im so excited for birch creek park
Cleanliness, feeling safe
I live in front of Meadows Park and oftentimes I've noticed people speeding through 5600 S and not following the speed limit signs.
Clean and well kept!
Gardening and maintenance needed a little more work, but otherwise nice parks
The playground at 5725 S hasn't been updated in forever. No trees around. Need more playground equipment that is toddler friendly.

Q20 - What factors influenced your rating?

What factors influenced your rating?

Not enough green space on the north end of the city. Ogden parks are much better with equipment and open space than any of the south ogden parks that we have gone to. South Ogden parks are a joke compared to surrounding cities.

Cleanliness, no pokey weeds, playground equipment that is in good shape...

Good appearance, accessibility

We walk the trail at the Nature Park every single day. It's beautiful and especially with the pandemic has been a godsend.

Cleanliness, dog friendliness (absence of plants sporting burs or thorns), pleasing layout and location of benches/pavilions.

Weeds and trees overgrown in a lot of the walkways

Undetermined

Clean and well maintained. Kid friendly and safe

It was dirty and the garbage can where all overflowing.

Q20 - What factors influenced your rating?

What factors influenced your rating?
Nothing special about it.
Cleanliness
Parks are generally well maintained. Some opportunity for improvement.
nice areas to walk and enjoy the outdoors.
Just a walk in the park. Nothing special one way or another.
They are generally clean and well maintained. The play grounds could use a little TLC
good maintenance
I feel like we have very plain parks. I wish we had some of the more fun new toys. I wish the city would develop the land on the west side of the Nature Park, and put in pickleball or basketball, and more toys.
Very nice parks that my kids like to go and play. I jog the Nature Trail and love it. City removed big fallen trees real soon after wind storm. Good employees!
The park is so so.

Q20 - What factors influenced your rating?

What factors influenced your rating?

The Nature park is beautiful and well taken care of.

Locked bathrooms (pre-Covid), adding those redundant orange benches, tables and port-a-potties were ugly and wasteful additions as cons. Diversity of parks and amounts are pros.

Clean

The grass is usually about dead or extremely long. The bathrooms are not cleaned very often and when things are broken it takes a long time before they are repaired, if they are repaired.

It was fun to fish at Glassman and it looks like a nice place to take a walk.

We are at the dog park often and I appreciate the care that has been taken there to improve it.

More could be done to keep parks well maintained

Club Heights park gets kind of scary in the evenings and we've seen homeless in the trees...not safe or welcoming for a family!

Q20 - What factors influenced your rating?

What factors influenced your rating?
Club Heights park is missing swings. Doesn't seem to be kept up on.
I live near the South Ogden Nature Park and love the ability to walk (or run) and get exercise there (as long as I do it very early in the morning before the jets start flying and make the park unbearable unless wearing noise-cancelling headphones).
Access, usability, cleanliness & upkeep
Good walking trails, playgrounds. I hate dogs at not dog parks! Especially at Burch Creek Elementary's big field.
They we're great to take the debris from the wind storm
Condition and accessibility
South Ogden splash pad is too small for the amount of visitors, park pavilion is often dirty
Kids had fun
Cleanliness and their service with maintenance

Q20 - What factors influenced your rating?

What factors influenced your rating?

The dog park is sad. I used to love it. Glassman is not very young kid friendly so there is not a good close park to my house. This makes me very excited about bitch creek park!!! Brand new, big and close!!!

I realize this last windstorm caused a massive amount of damage to trees and resources may be low but it would be so nice to see the Ogden Nature Park cleaned up...there are dead and downed trees all over and some are in dangerous positions where they could easily fall on pedestrians.

I already explained this

We do a lot of sports practices at the city parks. Glassman park has been a great place to take our dog on a walk, and play kickball with our family. My only complaint would be that some of Glassman park gets soggy from over watering, but overall a great place.

Meadows park sucks!

The Nature Park has so many trees down from the last windstorm that hazards are present down there.

I live very close to the nature park, and having that type of an outdoor space available in just a few minutes walk is amazing.

Q20 - What factors influenced your rating?

What factors influenced your rating?

Meadows Park is in dire need of upgraded equipment, and preferably equipment safe for toddlers. The current equipment is rated for 5 years and older, while providing no alternative for children aged younger than 5.

Glassman park is very basic, would like to see a playground for kids built there and restrooms.

Maintenance of grounds and accessibility

Clean

We LOVE the nature park, but it sometimes needs repairs. Staying on top of repairs (holes in the rubber mats, broken canopy, broken splash pad) are important to us. I would also like to see SO continue to invest in public spaces and expand amenities in the parks and recreation areas. Not just more parks, but new and different activities we can do as a family together at existing parks.

Bathrooms not always open and not clean

Cleanliness, crowd size

The trails are maintained well. The playground is in good shape.

The health and mortality rate of the trees planted at Nature Park indicates to me that the City may lack the expertise or may not be making the effort to plant and care for those trees properly in their first few seasons.

Q20 - What factors influenced your rating?

What factors influenced your rating?
Went to a soccer game and there was a hole in the middle of the field with cones around it at Friendship Park.
Very neat and clean
Well maintained and great improvements.
keeping them natural
cleanliness, condition of playground equipment. Amount of people in park
Friendship park & Meadows park were clean & mowed. I was pleasantly surprised to see improvements at the dog park.
We would like to see the dog park improved with safety lighting, a water spout, more benches, and better turf (less mud).
Cleanliness
Pretty basic amenities
Grass is mowed and watered, trees are large and trimmed, well maintained gives a good impression of our town.

Q20 - What factors influenced your rating?

What factors influenced your rating?

We love our local parks. They are great for children, in good areas, and offer variety.

At the Madison Park, the canal is overgrown, it is always swamplike on the South side of the canal, and there are several deep sinkholes.

Great parks and great parks department

Garbages overflowing. They need to be better managed

All parks are good but keep up the work in maintenance

We took our grandchildren and there were only a couple of swings. We're excited for the new Burchcreek Park to open. We're sad it wasn't open this past summer.

Great grass!

I know the Club Heights Park project is in the works, it will be much nicer once it's complete.

Covid restrictions with community not complying with masks and social distancing.

Well maintained grounds

Q20 - What factors influenced your rating?

What factors influenced your rating?

availability

Rode my bike through the Nature Park. Playground equipment looked in good repair. The trail leading to the neighborhood is way too steep to ride uphill.

They are always clean and never too busy.

I hate the dogs off leash pooping all over kids parks like it's a dog park when it's not especially the nature park where the kids stuff is. There will be dog poop on mat even. It's awful. Bathrooms are more cleanly now. There is actually soap and hand sanitizer. Parks upkeep is good, more to do with new park, love splash pad it's super busy though.

They are always molding in really good condition I wish they would revisit Glassman park being a dog park again now since the mayor that got rid of it is not in office anymore

They are taken care of and kept clean

South Ogden isn't the most welcoming place for minorities and people of color

its always good to have a park to go to. the green, the shade, playing ball, relaxing and exercising

Q20 - What factors influenced your rating?

What factors influenced your rating?
Not senior-friendly enough
Dog park was nice. We could use another one instead of all the wasted space used for kids parks.
Don't understand the loss of flat green space into some type of recessed retention basin at 40th Strret Park. We seem to have lost a beloved play area.
Graffiti, trash, dog garbage everywhere, goat heads along the sidewalks
Clean and inviting. Some issue with sprinklers, swampy spots, etc. Overall very positive.
Parks always look good
The pet policy of dogs on leash is NOT in forced. My dog has been attacked by dogs off leash and when I tell the owner this park has a leash policy I get verbally abused with all sorts of foul language. Again crickets when told to the city council.
Cleanliness. Well groomed
Meadows park is falling apart, not well maintained. The sign was never replaced because it's not the flagship park or in a rich neighborhood

Q20 - What factors influenced your rating?

What factors influenced your rating?

We live by Glasmann, and there are always dogs off- leash in the evening. One brown spaniel is there every evening. Some man is throwing a ball to his dog about the same time most days. We try to walk our dogs there, but they're constantly pulling on their leashes, so we've been walking passed most nights. Also, there's lots of dog poop, and that's just what I can see as I walk along the walkway. Once my dog was bit by one of the five dogs running around off/leash, which is why we have to walk passed now.

See previous response. Nature center park needs shade from large trees, but all the money was spent on a shade structure that only does anything for about an hour a day and does not shade the benches for parents. The tree species are ornamental rather than functional. The sidewalks there and at many of the parks are not well thought out. The parks need updated amenities, pickle ball courts, trails, rope playgrounds, heated water at the splash pad, programming etc

Cleanliness

Friendship park definitely needs a pick me up. It's been missing a swing for years.

Clean and well kept

Our parks always seem to be clean and fairly well taken care of. The one thing that I can think of that could be better is getting rid of some of the noxious and/or toxic type plants. There are a couple parks that have a good amount of poison oak and ivy around. It wouldn't take much too get rid of, if it were focused on.

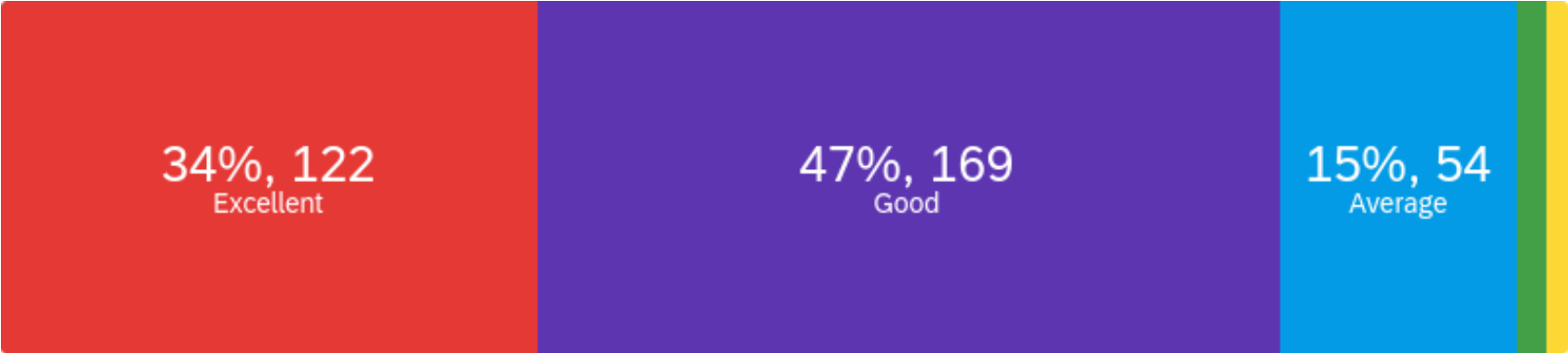
Q20 - What factors influenced your rating?

What factors influenced your rating?
great scenery ,clean park
Things locked up
bathrooms as the nature park are locked often. Splash pad was broke during the hot days of summer.
Parks are generally well kept. Sometimes the lawns could use a little more care.
Too small, crowded
They are clean and feel safe
The parks are nice but we need more pickleball courts and soccer fields.
A few weeds here and there but much better than in the past
Green grass
No major issues with parks,
Always clean

Q20 - What factors influenced your rating?

What factors influenced your rating?
Trees lost in wind storm
Not always well-maintained
With all the money you collect in taxes, I'd expect better than run-down parks, toxic ponds, and playgrounds full of needles.

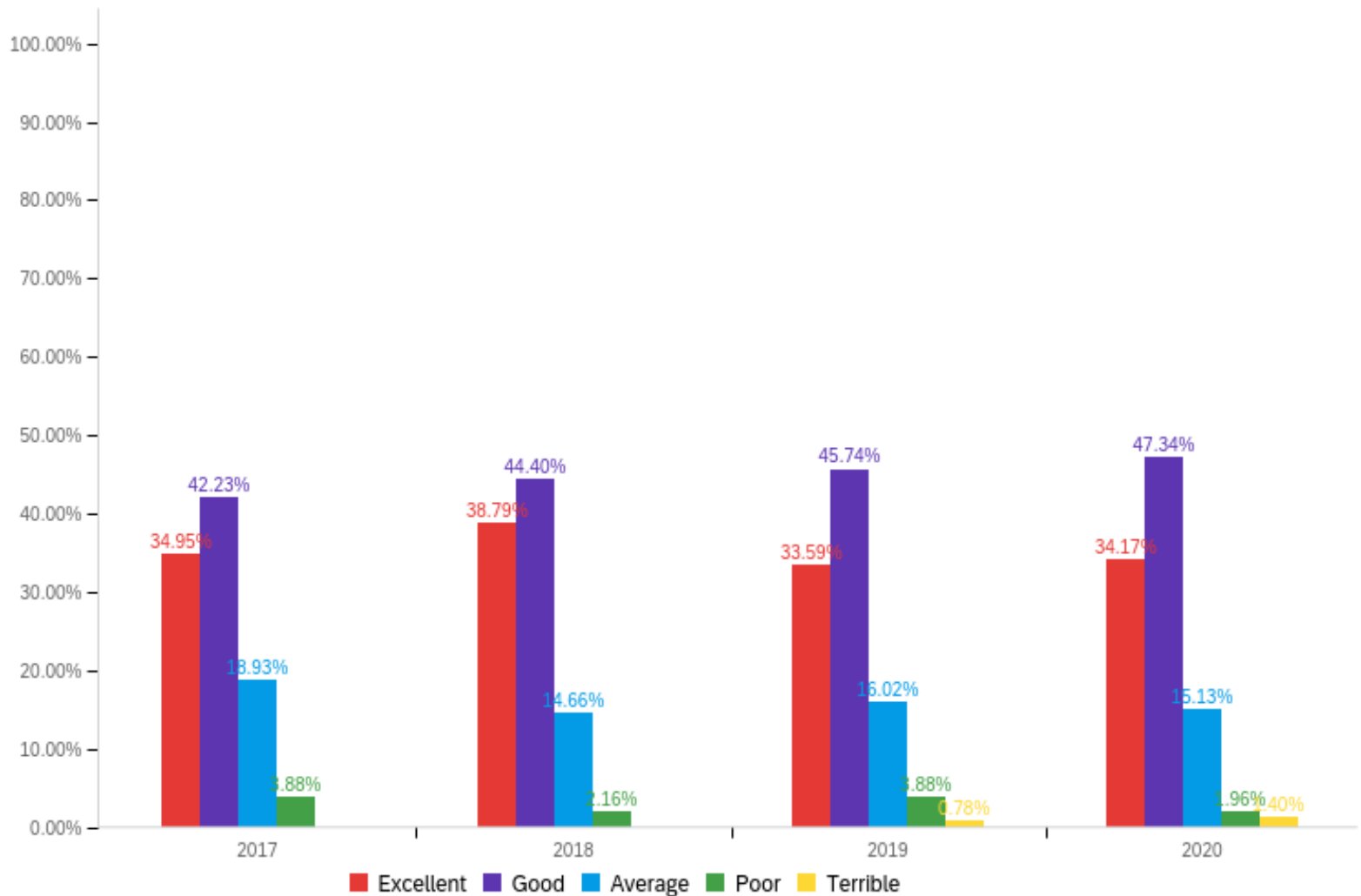
How would you rate the quality of culinary water service in South Ogden?



Excellent Good Average Poor Terrible

#	Answer	%	Count
1	Excellent	34.17%	122
2	Good	47.34%	169
3	Average	15.13%	54
4	Poor	1.96%	7
5	Terrible	1.40%	5
	Total	100%	357

How would you rate the quality of culinary water service in South Ogden? Four year comparison.



Q22 - What factors influenced your rating?



Q22 - What factors influenced your rating?

What factors influenced your rating?
No. Feel like everything is going well
I have to use Ogden city water, it's awful an expensive
Drinking water has a unpleasant but tolerable taste
Great water from the tap! Cool refreshing
Its clean and available
The water has been shut off on multiple occasions and without notification that can be problematic.
It works
We don't have South Ogden water
Never had a issue..just not fun to spend money on water and garbage..🙄
Water generally tastes ok.
Taste

Q22 - What factors influenced your rating?

What factors influenced your rating?
Works okay
I usually drink well water.
The chlorine flavor is a bit strong in the tap water. Which is fine it helps keep us safe. I am originally from Far north Idaho and our water there is less chlorinated
Sometimes the water comes out of the faucet yellow and tastes bad.
Clean tasting water
I have no problem drinking from the tap. (Heck)! I get my mouth right up on the tap sometimes.
We don't drink it
Reliable, clean, tastes great.
?
I never have weird tasting or discolored water

Q22 - What factors influenced your rating?

What factors influenced your rating?
water tastes funny here
Still a lot of hard water in this area.
Sometimes the water is off and there is no notification. I realize emergencies are difficult but maybe the new coded red could be used in such a situation.
right now no water pressure
It's clean and tastes good. And we have running water! Many countries do not. We should be extremely grateful.
I have never had any problems with my water.
Older systems are in need of updating. I've replaced several filters that are laden with mineral deposits in the Country Club neighborhood.
We have never been without water one time since we have been here. Sixteen years.
Would love to have fluoride in the tap water
No problem with the taste of our water

Q22 - What factors influenced your rating?

What factors influenced your rating?
We have not had an issues and it taste great.
I've never had an issue so excellent to me.
The mayor is awful
I do not like the taste of the water.
The water tastes horrible. I have to buy the water we drink.
I've never tasted "excellent" water, so...
Have had no issues with culinary water
Seems the same as any other city I've lived in just meet state and federal standards
No problems and working great. So thankful for clean water!
No issues
The water isn't bad but it's not great.

Q22 - What factors influenced your rating?

What factors influenced your rating?
I mean, I turn the faucet, and there's water. Never had an outage
I've never had a problem with taste or color of the water being off. Seems to be very good.
Never has a weird taste, clean
No problems
We had to water a lot this year because of sod and seed, and when we called in to see why they were planning to shut our water off, we felt like they were very bothered by us.
No problems
It tastes good and appears clear
Good taste
I've never seen issues
working

Q22 - What factors influenced your rating?

What factors influenced your rating?
I don't like the taste unless it's filtered.
Low pressure
Never had any problem...which makes for good living!
Really hard water. And it doesn't always taste great.
Taste and the fact that there are generally very few problems
No issues
It smells sometimes
Never have had any problems
Never had an issue with my drinking water.
Water preassure
Good quality ratings

Q22 - What factors influenced your rating?

What factors influenced your rating?

We still have a secondary filter that eliminates quite a bit of mineral material from the water.

Not much to say about water. Blessed to have it!

Tastes good and no problems

Wish we would get a heads up when they shut off the water or had issues.

Taste good

The water was out several times this year - longer than expected - sometimes without proper notice

I have never had a problem.

Water pressure is low - we live in Chimney Hills

I've never had a problem with the water quality

I'm not really sure how to rate it, just know it doesn't seem bad :)

Q22 - What factors influenced your rating?

What factors influenced your rating?
No issues to my knowledge
Haven't had many problems
There is no evidence of anything to make it above or beyond
I feel safe drinking it
Taste
Not great water pressure.
Taste
Taste, primarily. We have a Culligan reverse osmosis filter system in our house that delivers water through a second faucet beside the kitchen sink. The difference in taste is small, suggesting that the ordinary tap water is very clean.
Bleach smell
Well maintained and managed

Q22 - What factors influenced your rating?

What factors influenced your rating?

I depend on water everyday personally and in business. Quality water is very important

Clean

The water pressure is usually really poor but sometimes its great. Wouldn't it be nice if it was always great. I'm sure it's always great where the mayor lives!

Clean and Fresh

It's clean water-what's to be expected.

It's nothing special

I don't find anything above average with it.

Never had a problem.

No issues with water other than cost is higher than it should be.

It's water. It hasn't shut off (except once- and we had a notice). Haven't had any boil warnings. It's pretty hard water, which plays havoc with showers and faucets, etc, but I don't think anything can be done about that.

Q22 - What factors influenced your rating?

What factors influenced your rating?
Never had an issue with the water
?
It tastes great! I love to be able to drink from the tap.
Nice water report
It is always available
Hard water, chemical taste and low water pressure
Clean and taste great
Good, no complaints.
We have filtered it ever since we moved here. Makes me really thirsty if I don't. Tastes and smells like too much chlorine.
I don't have problems with it.
reliability, safety

Q22 - What factors influenced your rating?

What factors influenced your rating?
I haven't had any interruption in service this year.
Our water isnt clear, and tastes metallic
I haven't had a problem with the water
The water looks good, tastes good, and is always available!
It's water
Reliable, clean, consistent
It's not clear but tinted if you let it stand for more than 30 min, leaves stains in my water pitchers and killed my fish when I used it to fill his tank. Have had to switch to purchasing fish safe water for the new one
Taste
Taste
Our previous home had South Ogden water and we never had an issue. Our current home has Uintah Highlands water and still no issues.

Q22 - What factors influenced your rating?

What factors influenced your rating?
My water is fine. It's not too bad to drink although I buy my water
Never had an issue.
I've never had an issue
It tastes awful.
Taste is fine and pressure is good
never had an issue with water service at my home
I've never been sick drinking it.
South Ogden culinary water is way too hard and leaves white buildup on all of my facets and has even clogged my valves. It also taste bad.
Taste of water.
Clean
Never had an issue and communication about water studies is regularly shared.

Q22 - What factors influenced your rating?

What factors influenced your rating?
Availability, consistency, flavor
Water quality appears to be optimal
Partners opinion is that water tasted poor
In 16 years, we've never noticed a problem.
Just good
Water pressure seems to fluctuate periodically on 4500 South around Monroe Blvd.
It's wet and it looks clean.
How it tastes.
consistent service
Good is good, I do not know how to categorize it as anything else.
no problems but not exceptional either

Q22 - What factors influenced your rating?

What factors influenced your rating?
Like the taste of our water.
It is noticeable when it is treated
Sometimes too much chlorine smell
smell, taste
Cost
So glad we have good tasting water and ample water pressure.
I have no issues with the water.
I haven't been without it.
Great water
No problems with my water
We have no complaints. Our water tastes good and flows well.

Q22 - What factors influenced your rating?

What factors influenced your rating?
Low water pressure at times
It works
Tastes great, rarely have any issues with supply or contaminants.
We own a cabin and are in an HOA in Huntsville on the south side of Pineview Reservoir. I am HOA President. The 46 HOA homeowners all share a well, and it is a real challenge to comply with all the water regulations. South Ogden makes it look easy. Thank you.
The taste of South Ogden Water is by far better than other communities in Utah that we frequent.
Hard water
taste
Tastes ok.
No reasons
We had a pipe break that stopped our water and they fixed it right away even late at night

Q22 - What factors influenced your rating?

What factors influenced your rating?
Water taste good don't have any floaty's and I haven't grown a third eye yet
Good quality taste
water is always there
We only drink bottled water.
Water is always there and is clean-
No known problems.
pressure could be better.
Never had a problem
There aren't any issues with the water
Clean
It's fine. I've had worse, I've had better

Q22 - What factors influenced your rating?

What factors influenced your rating?
It tastes great
We were notified of any shut offs. The water seems to be very hard though and could be filtered better.
Good water.
I've always thought our water tasted weird. I get bottled water to drink. Other than that it's great.
I don't have much input on this. Seems to be good, although at our home we have a soft water system and water purifying system in place. When my system needs replacing, I don't trust the water enough to not have a system in place. I guess that says it all.
taste is meh, not as bad as it was when i lived above harrison where you could smell a strong chlorine like smell years ago
No issues
poor taste. needs to be filtered to drink? why?
No issues. It's there when I need it.

Q22 - What factors influenced your rating?

What factors influenced your rating?
None
Na
We have really good water with little interruption
It tastes bad lately.
The way my city runs and my neighbors play a huge part in the happiness and safety of where I lay my head.
Reliability and quality,
No boil alerts
Good tasting water
Drinking it..stupid question. Should have asked that about the parks..lol
Taste, color of ice
Well, I have water so there's that.

Q22 - What factors influenced your rating?

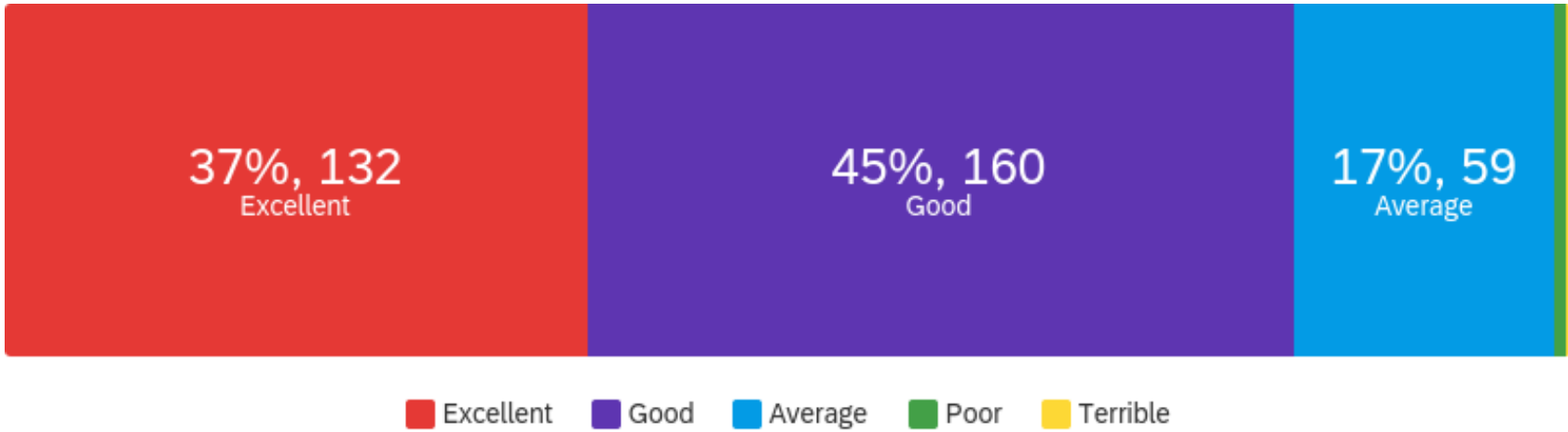
What factors influenced your rating?

I've not tested it for lead or any other pollutants so didn't give it a higher rating.

When I boil my water, my stove is left with salt all over. SALT! I could supply my family with salt for the rest of their lives just by boiling water.

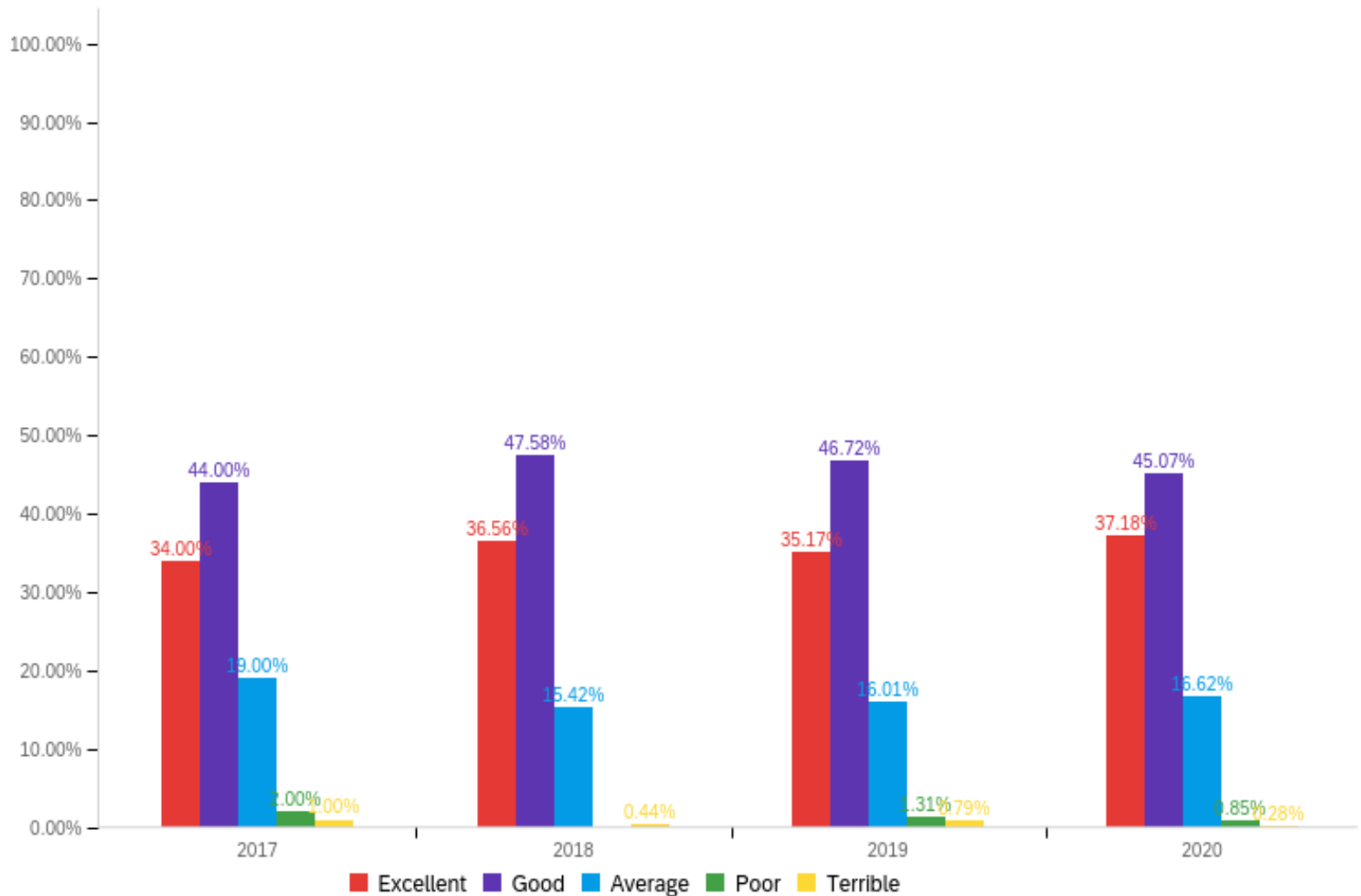
Clean, consistent delivery of fresh water.

How would you rate the quality of sewer service in South Ogden?



#	Answer	%	Count
20	Excellent	37.18%	132
21	Good	45.07%	160
22	Average	16.62%	59
23	Poor	0.85%	3
24	Terrible	0.28%	1
	Total	100%	355

How would you rate the quality of sewer service in South Ogden? Four year comparison.



Q32 - What factors influenced your rating?



Q32 - What factors influenced your rating?

What factors influenced your rating?
No. Seems nothing changed
?????
Never had a problem
We have had sewer pipes break in the street several times in the past few years.
It flows and go's just the way its supposed too
Never had any issues
I haven't paid attention
Never had a issue
Haven't had any problems.
It works
I haven't had trouble.

Q32 - What factors influenced your rating?

What factors influenced your rating?

The sewer area in our apartment complex is not so great. We are in the mountain Glen apartments in an end unit and there is something wrong with the piping in this area. We constantly hear gurgling in the tub when we flush the toilet. They've had the lines get clogged up here multiple times and while we have complained nothing has come of it. Because they believe the issue is not with the complex it's with the actual sewer line.

No clogs

It still smells going past man holes.

Once it's flushed and gone I don't think about it anymore. So those guys must be doing a great job because I've never had any problems.

Never had an issue

The best sewer system is the one you never notice or think about.

?

I've never had an issue, which is good

seems to work fine

Q32 - What factors influenced your rating?

What factors influenced your rating?
No issues
Never had a problem
No issues where I live
na
I don't really know. I haven't had any interaction with them.
Never a problem
We have never backed up in the sixteen years we have been here.
We have not had any issues!
Again never had an issue so excellent for me.
The mayor
I haven't had any issues

Q32 - What factors influenced your rating?

What factors influenced your rating?

I have a sewer drain in front of my house that only gets cleaned if I do it. Otherwise it's full and no water can go down.

What even IS excellent sewer service? My shit doesn't back up, so that's good, yeah?

Have not had any issues with sewer system and hopefully won't once the new townhomes are occupied

Same sender as water

Going good. Could clean out storm drains more regularly. Lots of leaf buildup happening down 4500 South between Monroe and Jefferson

No issues

Nothing bad, nothing great.

No problems.

Costs keep going up

I've never noticed a problem, so it must be good.

Q32 - What factors influenced your rating?

What factors influenced your rating?
Never had an issue
No problems
Smell of sewer on Adam's Ave and one way street
No problem with system
I think the city is keeping up on what needs to be done
Cost, it is getting expensive
it is working
No problems
Never had a problem or complaint that you hear from other communities
n/a
We've never had problems. Lived here 4 years now

Q32 - What factors influenced your rating?

What factors influenced your rating?
The fact that there are very few problems and cost.
No issues
Because
Never have had a problem
Have never had any issues
No problems
Blessed to have it! No issues
No issues or complaints
Haven't had an issue.
I haven't had any problems.
non issue, no backups or smell that I can see. The city appears to be making active improvements

Q32 - What factors influenced your rating?

What factors influenced your rating?
No known issues
no issues to my knowledge
Lines in the north end of the city are decrepit and long overdue of an overhaul. I get tired of paying sewer rates based on my culinary water. There are many times we fill up our RV and do not put that same volume down our sewer, but are charged as such, it is an outdated practice of sewer charging and needs to change.
Actually I have no opinion.
Drainage in the Meadows is poor
The few times there have been eruptions or problems therewith on our street, city workers have arrived to attend to it quickly, and left no trace.
No problems or street backups
Never had any issues
Never had a problem

Q32 - What factors influenced your rating?

What factors influenced your rating?
Clean area
They are always on my street pumping out the sewer because it doesn't work right on my street and it was all replaced with new pipes in 2000 along with a new road.
Never experienced any problems with sewage
Nothing special about it.
There isn't anything special about our sewers.
Never had a problem.
Too many people blowing their leaves into the streets to clog the street drains.
Never had a problem knock on wood
always on time
Don't have any problems with it.
No problems experienced

Q32 - What factors influenced your rating?

What factors influenced your rating?
No problems.
No real good or bad experiences
Never had any problems
No complaints.
Never had a problem (knock on wood)
I'm not sure I've ever had an encounter with the sewer system in South Ogden. That's probably a good sign.
reliable
Sewer lines through our neighborhood need replaced/updated. We had several neighbors with sewer line problems in 2019. Its very scary and very expensive.
I haven't had a problem with the sewer
It just works!

Q32 - What factors influenced your rating?

What factors influenced your rating?
It's sewer
Haven't had a problem yet
No pooling of waste in my yard.
No issues
It's fine. No problems
Never had an issue.
Haven't had any problems yet, but its not excellent and costs a lot.
It removes waste as appropriate
never had an issue with any sewer services
My sewage has never backed up.
haven't had any problems

Q32 - What factors influenced your rating?

What factors influenced your rating?
Have had no issues to speak of
No problems
Never had an issue, which is perfect for sewer. It's a little confusing why sewer is more expensive than water, but both services have worked great for us, so I shouldn't complain.
No issues
Have not experienced any problems
Sewer drainage seems adequate
No problems
I don't smell anything
New road construction on 4500 South this past year.
No issues

Q32 - What factors influenced your rating?

What factors influenced your rating?
Haven't had any problems/issues.
none really
Again good is good, I haven't had sewage backed up in my basement.
adequate no backups seems to work fine.
Have not had any problems on city side with sewer.
We have string smell in summer. However there was a sewer cleanup truck this year so maybe that will help.
nothing backed up
Na
We had an issue years ago when we first moved in. The city employees in sewer came right out and were very helpful and knowledgeable. Fixed the issue and it's been fine ever since.
I have noticed no issues with sewage.

Q32 - What factors influenced your rating?

What factors influenced your rating?
Between 41st and 44th street along Adams Ave, it smells like sewage.
Public Works department is great
No problems with sewer
So far so good.
Never had a sewer problem
Recently had our sewer main relined and was told by the crew that the city pipe had tree roots visible from their camera.
<p>The expense!</p> <p>Using water for our pool is always charged back to sewer too although the water does not enter into the sewer system. We have talked to the city on a number of occasions as received the same answer - "that's just the way its done". Maybe our city managers should take another look at this situation and rethink how the charge is determined and not justified.</p>
Never had an issue
no backups

Q32 - What factors influenced your rating?

What factors influenced your rating?
Haven't experienced any issues.
No reasons
My sewer hasn't backed up no floaty's around
where do the storm drains in the streets drain to down in the burch creek area?
Never had any problems with the sewer
sewage always flows
No known problems.
I'd like to see more proactive role in getting storm drains cleaned out.
Never had a problem
When we flush the toilet it works
No back ups

Q32 - What factors influenced your rating?

What factors influenced your rating?
Leaves clogging sewers
We have not had issues
No issues.
I haven't had problems. Sometimes my pipe gets backed up, but my landlord takes care of that.
No problems
Never had a back up from the street
I've had to replace my line already, but seems to flow fine into the city system. I don't know of any issues with the city's side, except for very old.
never had issues, even came and did maintenance in front of my house awhile ago and we pleasant to work with when i had to move my work truck in and out of their way
No issues
No issues. I take it for granted.

Q32 - What factors influenced your rating?

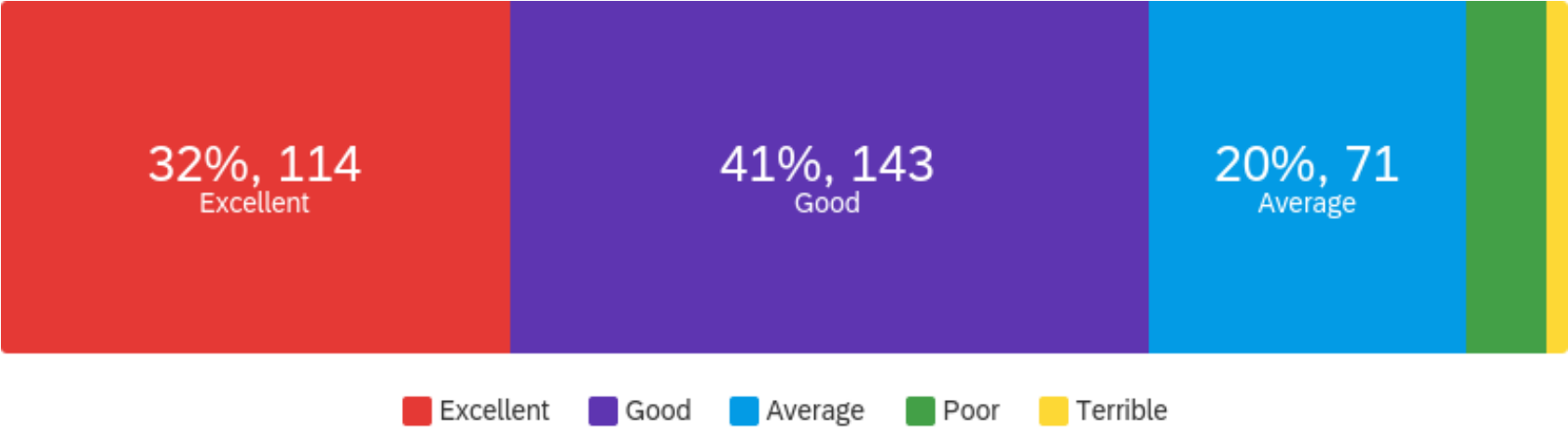
What factors influenced your rating?
None
Na
One time the toilets acted strangely by the city came and pumped out the line
Well, nothing has backed up in our house or on our block
Haven't had any problems thank goodness
It works
Go figure..
?
No issues but I'm glad to have a sewer!
I've not had any problems.
After the crews came in to "fix" my issues, I couldn't run water because they installed everything 1.5 ft higher than it was before!

Q32 - What factors influenced your rating?

What factors influenced your rating?

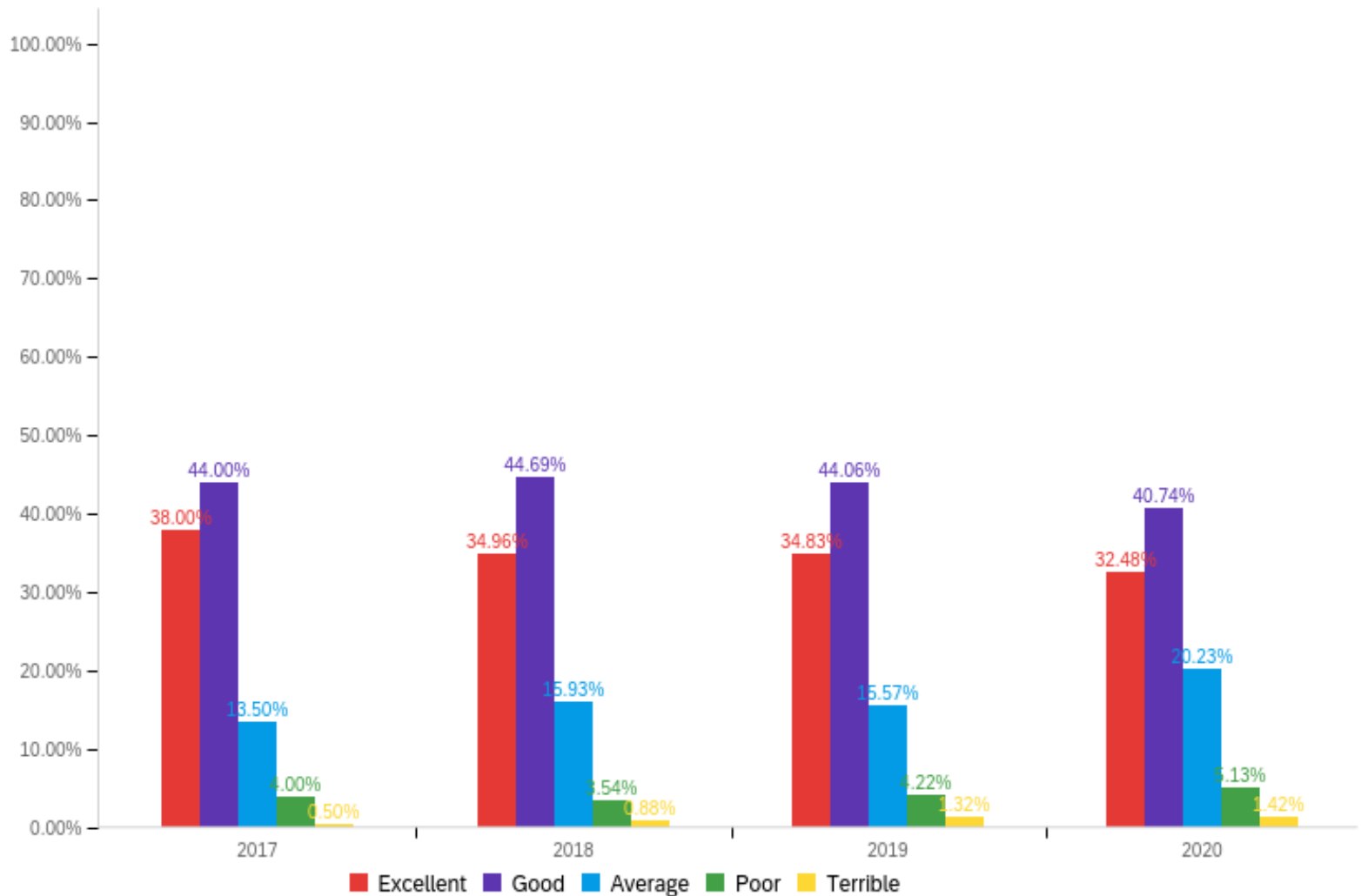
Well serviced, no backups, and responsive public works employees

How would you rate the trash service in South Ogden? (Republic Services)



#	Answer	%	Count
1	Excellent	32.48%	114
2	Good	40.74%	143
3	Average	20.23%	71
4	Poor	5.13%	18
5	Terrible	1.42%	5
	Total	100%	351

How would you rate the trash service in South Ogden? (Republic Services) Four year comparison.



Q24 - What factors influenced your rating?



Q24 - What factors influenced your rating?

What factors influenced your rating?
Feel like not everyone knows exactly what to recycle and what not to.
Regular pickup
Never had a problem
I've never had a problem with the pickup
On time, quick, and the driver on chambers keeps an eye out for pedestrian safety i.e. school children and that is appreciated
I wish there was an easier way to keep track of recycling weeks. Maybe a social media post or a calendar mailed out.
Trucks often damage the trash cans and knock them over into the street.
Sometimes come early or later
I liked Waste Management better
Always pick up on time and do a great job.

Q24 - What factors influenced your rating?

What factors influenced your rating?
Garbage cans are often just dropped on the ground with disregard. Recycling??
Never had a problem, no trouble replacing broken cans, adding or taking back a can.
Consistency
They come REALLY late in the day. One day, they didn't even arrive until almost 5 o'clock. That is ridiculous.
They do a good job.
Trash cans are falling apart, however during the wind storm, the garbage men went above and beyond to help with clean up.
Always dependable.
Never had an issue
They do their job well and in a timely manner. Sometimes, their schedule is unclear when holidays bump things off a day.
?

Q24 - What factors influenced your rating?

What factors influenced your rating?

Their friendly. I never have garbage spilling our or my can tipped over

seriously these guys suck. i think i've had to get three cans this year because they just toss em around. nearly every week im having to pick trash up that they threw all over

Timely service

Our cans seems to crack a lot.

Inconsistent pick ups

We need recycling. That's not the company's fault, but we cannot afford to not be recycling as a community.

I feel the drivers, at times, are too fast. They are in such a hurry that the trucks and cans are banging and making a lot of noise. Also it would be so easy for a child to run out from between cars and be seriously hurt.

they arent very friendly and my trash cans are cracked and beat to shit.

Felt like waste management was better On time. Never missed. I've had to call republic several times because they skipped us.

Q24 - What factors influenced your rating?

What factors influenced your rating?
They are consistent.
No problems
Would love to have more types of materials be recyclable.
The lady I spoke with about moving boxes seemed confused when I asked her if they could be recycled.
The mayor is awful
Have had our can knocked over a few times our had trash fall out.
The trash cans are always upright and not tipped over.
I forgot to put out my trash one morning and they were driving by and waited for me to bring it across the street so they could empty it. They were courteous and went above and beyond.
On time
They are always on time and get all the cans for that day.

Q24 - What factors influenced your rating?

What factors influenced your rating?

Would like to know if plastic is getting recycled (probably not) so I'm not wasting my time cleaning and sorting it.

No problems and they have come back when I was late getting cans out

No dump or green dump

Very kind people!

Inconsistent schedule from week to week.

Generally reliable but on multiple occasions, all my trash gets spilled on the road and the driver just leaves. My neighbor across the street has similar experiences in the past few months

Dependable and predictable.

Good to work around parked cars

No problems

The recycling issue has been kind of a pain in the butt, but the rest is pretty okay. Sometimes the garbage men leave a big mess when garbage falls out of the truck, but it's understandable that they can't pick up everyone's trash that falls out.

Q24 - What factors influenced your rating?

What factors influenced your rating?
They are reliable
Great service
They seem to keep up with things
Recycling should come every week
always gets picked up
Maybe it should e been worse because I'm concerned about the recycling program although I don't know if they have much control over that.
My garbage is emptied in a timely fashion...had to replace a regular garbage can and they were right on top of delivery without delay. And the drivers always smile & wave when I'm walking my dog
These guys are always working hard. They really try to be timely with the weekly collection.
No problems

Q24 - What factors influenced your rating?

What factors influenced your rating?

There have been very few problems and the cost is decent. I'm upset that we were switched just so the county can get a piece.

South Ogden needs a better green waste program, I fill up my garbage can with green waste regularly

I don't think you should force a company on someone and recycling should be included

Never have had a problem

They have forgotten to pick up the garbage on our street a few times.

Always picked up my trash in a timely manner

Recycling needs to be reinstated

Trash pickup is timely.

Cans are not big enough

We have had our garbage can damaged by garbage truck drivers multiple times this year. Also it is very unclear what is being recycled

Q24 - What factors influenced your rating?

What factors influenced your rating?

Never missed a pickup. Have had trashcans replaced without issue when they have been damaged by trucks. Have used communal trash bin and was delivered and picked up promptly.

They leave garbage all over the street when the empty the garbages. They damage cans.

Never had a problem. Traded garbage cans when needed.

Replacement parts/can when needed. Didn't even have to contact them and it was taken care of.

Haven't had an issue.

They have broken my garbage cans multiple times and now I have to pull my wheel less can out to the curb, don't want to get it replaced as they will break it again....

No problems.

Time frame for work orders seems to be slow or unpredictable. Garbage has been missed a few times and response to come back is slow from time to time

I love our garbage man. He always goes above and beyond

Q24 - What factors influenced your rating?

What factors influenced your rating?

Sometimes trash left in can,

My trash is always picked up around the same time. I know what to expect and I once even noticed the driver get out of the truck to pick up a trash can that had tipped over.

As previously mentioned, I have had issues getting a trash can replaced and also getting a second can. We have also had issues with the can getting smashed when they empty it.

Trash is reliably picked up when supposed to be picked up

Fixes broken containers

We live on a street where cars can only park on one side and our neighbors very often don't care they block in front of our house so we have to put the garbage cans right next to their vehicle and the garbage driver gets out and moves the garbage himself

Cans are old and braking. Many times garbage falls during the dumping process and is left on the streets throughout the neighborhood.

Trash pickup is great. I gave this area a very low rating because recycling here is almost non-existent. Also, we should have yard waste pickup. Once a month?

Q24 - What factors influenced your rating?

What factors influenced your rating?
Timely
The schedule published each year is reliable; the occasional mishap of trash falling out of bins and being left in the street is rare; the one recurrent problem of bins being damaged by the pick up was recently addressed with alterations to the pick up device, and has not recurred.
Seasons offers trash pickup
They have left trash in the streets after dumping cans and a number of residents have had to have their trash cans replaced because the person driving the truck didn't handle the equipment right I had to call and talk to them and have my can replaced and they said they were having issues with training their employees
They pick up on time but they damage the containers.
Very dependable
They are great!
Not used

Q24 - What factors influenced your rating?

What factors influenced your rating?

They pick up my garbage

Can't say there is anything remarkable about our trash service.

Never had any issues.

Republic doesn't come at a consistent time, just sometime that day. Not a big deal. I don't feel like the recycling program is worth the money anymore.

Sometimes they drop trash on the road and don't stop to pick it up.

They don't always empty our garbage, and they're slow to return.

Friendly waving to my kids who love to see them and the trucks and my broken cab was replaced soon.

Reliable.

they collect the trash and recycle on schedule

After several attempts to get a missed can picked up, I learned on my 3 or 4th phone call that my trash can only be picked up once a week because of local traffic. It took me 3-4 phone calls before someone could finally tell me that my trash wasn't being picked up like scheduled was because they will only run my street once a week. I've also called to order a 2nd trash can back in August which I still haven't received. Broken can because of rough treatment during collection which included at least 4 neighbors.

Q24 - What factors influenced your rating?

What factors influenced your rating?

Sometimes they miss our street

No complaints.

Never had a problem. Some weeks we wished we had more cans!

I am discouraged by the lack of recycling ability.

We have a nearly empty garbage can every week and a nearly full recycling bin every two weeks. I'd like to see the city go to garbage collection one week and recycling the next. It would save money and encourage recycling. People who need two garbage cans should have to pay extra.

On time every time. And hurricane 2020 ya'll were ON IT! Thank you.

When we've needed a replacement bin, it hasn't ever taken much to get a new one. My husband calls and within a good time frame we receive a replacement. It did take a couple weeks to get an additional bin but that's far. Even when 1 of our 2 had gotten forgotten the trash pick up did come the next day as their customer service promised would happen.

All I want from my trash service is reliable service.

Q24 - What factors influenced your rating?

What factors influenced your rating?

Needs to stay to one time instead of changing back and forth because people have to call in and get there garbage picked up because of them coming to early

Inconsistent collection times (minor concern), some drivers go too fast (for residential speed limits & for carefully emptying cans & safely place back by curb)

Why do they never come at close to the same time each week?

Misses my garbage can every third or fourth time, but is always willing to give a friendly wave so it's hard to be mad

Always picked up

Never had an issue

Efficient. On time

Never had an issue.

Garbage truck drivers are always nice and helpful. Wish glass could be recycled as it used to be.

Q24 - What factors influenced your rating?

What factors influenced your rating?

They are often in a rush and forget the trash or recycle cans

Broken trash cans

The truck broke my garbage can 2 times. I'm the only occupant with hardly any trash, what's up with that?

A few times had to call Republic Service because our trash was not picked up.

Can doesn't always get picked up

standard trash service - it could be better if there was better communication on shifting of trash pick scheduling. Would like to see recycling drop off areas for homes/neighborhoods that dont have curb side pickup of such waste.

Absolutely terrible service. Rude drivers and crappy small cans. Really wish we'd RE look at this!

Never late.

The new arms on the garbage truck doesn't fully empty my can.

Q24 - What factors influenced your rating?

What factors influenced your rating?

Our recycling and garbage have been talked later and later each week. It would be nice to have a general idea what time of day they are coming.

Reliability of pick-up and recycling service (hope it comes back)

No issues. Always on time and generally respectful of our neighborhood.

Timely, consistent pick up

Pick up is excellent. I am deeply concerned about recycling cans being taken to the landfill instead of being recycled.

Why does the cost continue to increase at a high rate ?

It bothers me that in the winter, we get skipped several times each year when our road is snowy. They never come back to collect our trash later in the day either.

Missed picking up the trash one day. The neighbor had to call and report it.

Comes every week

There is no service to take away large items (old washers, dryers, trees, etc.). I also believe recycling is a waste of our money and we need to stop this service. If it is so necessary let those that want this refuse separated do it, or pay for it, themselves.

Q24 - What factors influenced your rating?

What factors influenced your rating?

Good and regular service. Vendor could've more careful to ensure empty cans are not knocked over.

Consistent and responsive

The garbage cans are treated so roughly by the drivers that they are damaged and have to be replaced often.

the mess with recyclable garbage, have no idea what is happening to the stuff I take lots of effort to separate

I realize that garbage day is just that, a full day, but it used to be that pickup happened about the same time on each pickup day. Now it happens sometimes in the morning and sometimes not until after 4 in the afternoon.

Trash cans missed once this year even though they were out on time only one of two was picked up. Cans are damaged takes weeks to get new can

Our garbage and recycle have been missed a number of times I have had to contact the company to have them come back for pickup. Sometimes it takes days for them to come back.

Still not sure if recycling is really happening, or are the cans being combined with regular trash.

Q24 - What factors influenced your rating?

What factors influenced your rating?
Never had a problem
Timeliness,
They are always on time and have never missed our carts.
I'm still disappointed about decreased recycling offers. I would be willing to pay more if it meant better recycling options. I also have had issues with my garbage being picked up. Enough of it is left littering the street I live on.
They do just fine.
Dependable service
they have missed our street a couple times
Sometimes they get pretty rough with garbage cans. Also, are we going to recycle or not?
They don't enough credit! They do fantastic!
No problems

Q24 - What factors influenced your rating?

What factors influenced your rating?
Not able to throw small pieces of cement away. That makes it very difficult to get rid of.
Never can plan on time for pick up; but this is not a big issue for our household.
Super consistent
no problems
Always gets picked up.
No reasons
Timely garbage retrieval, very predictable.
Good is a good rating for that I wish Ed Norton would come back
I've seen them go above and beyond... getting out of the truck to put something additional in the back
Missed our one side of our street, tried blaming it on homeowners.

Q24 - What factors influenced your rating?

What factors influenced your rating?

Always on time, never leaves a mess

they are always on time and do a good job of not leaving a mess

Why do people have 3 brown cans and two blue cans and are not paying for them? Not being held accountable.

No trash has been left behind-

Requests to replace damaged or broken plastic receptacles are delayed or ignored.

good regular service, however they took forever to replace a broken trash can that the truck broke.

Never had a problem

Sometimes the cans aren't fully emptied because they are in such a hurry.

It's typical garbage collection. I do miss neighborhood dumpsters.

We have been skipped occasionally, which is insane because we literally hear them come, then we go out to bring in the cans and they're still full! They totally drove passed us!! It isn't a matter of getting them out in time; they are out for hours before the trucks even come. When we call them to come back, they treat us like we didn't put them out in time which is complete bull.

Q24 - What factors influenced your rating?

What factors influenced your rating?

Having every other week for recycle collection is inadequate and we end up throwing away a lot of recyclables, especially in the era of Amazon. Every week of a holiday, service is delayed by a day. When we lived in Ogden City they would catch up and many of the routes were not affected if the holiday if it were more than 1-2 days prior to your collection day. Republic has crushed two of our cans and tipped others. The collector does not leave the vehicle to stand them back up.

Very inconsistent in pickup times.

They're on time.

They always brake the branch's on my tree.

They always damage our cans and don't pick anything up when they leave a mess.

Wish it was clear if recycling was actually recycled. Most people would pay more to have things recycled

I've always had a good experience with our trash service. There have been occasions that the can has not been emptied all the way, but someone has come back after a simple phone call. The cans are usually emptied out all the way, placed back in an upright position, and not broken. Good service.

Q24 - What factors influenced your rating?

What factors influenced your rating?

never had issues

Random times, throw garbage everywhere

The citizens were not told that our recycling efforts were being sent to the landfill. If you would get the citizens to just focus on recycling cans and say 1 and 2 plastic and forgo the rest, you might be able to get a company to take just those. Seems we are expecting companies to sort through the recycled trash (much of which is soiled and un-recyclable), to find the usable. Most cities make residents separate. We should do the same. Putting all of it in one can is simply not working.

They are reliable. Again, I take the service for granted.

Is there actual recycling?

They pick it up every week

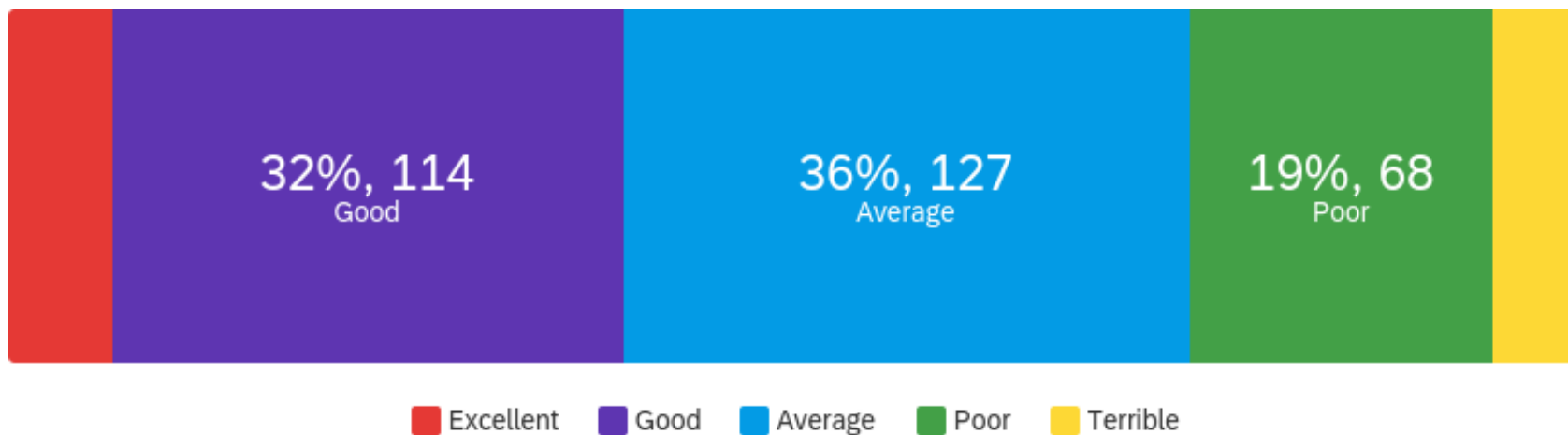
We have asked for a new trash can three times and still don't have one. Stephen at 801-628-3630

The garbage is picked up in a timely manner.

Q24 - What factors influenced your rating?

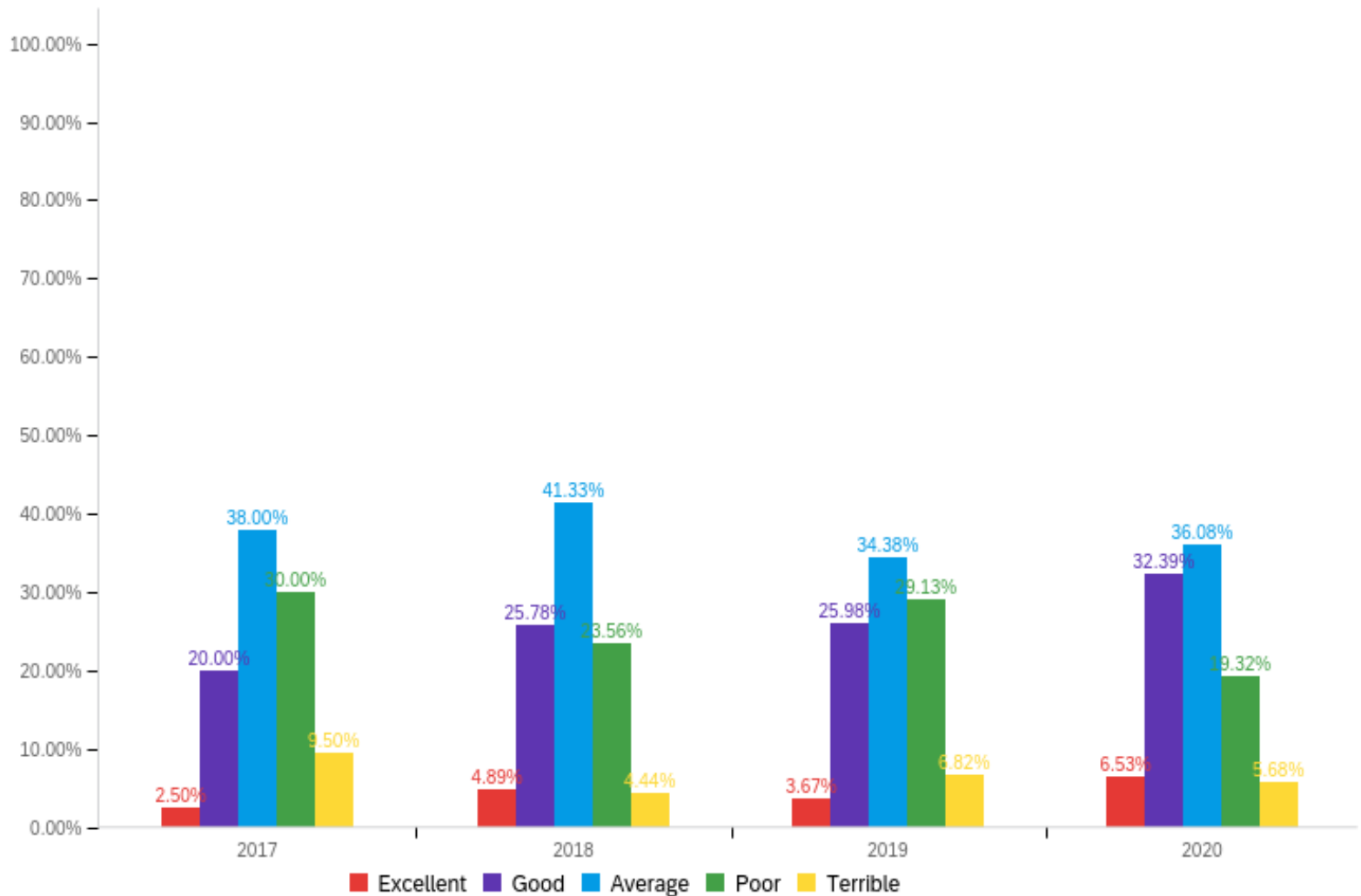
What factors influenced your rating?
We haven't had any issues.
Reliable and no major issues with garbage
They show up
Always picked up on time
Live there and using the service. Have been missed and have had trash knocked over and not cleaned up by your service.
Recycling
Broken cans never replaced/repared after multiple calls.
I am glad they are still recycling but can do better IMO. They should include glass. Not sure why magazines aren't included.
Kind of dickish
Predictable schedule, reliable service, no spillage from trucks.

How would you rate the quality of the streets in South Ogden?



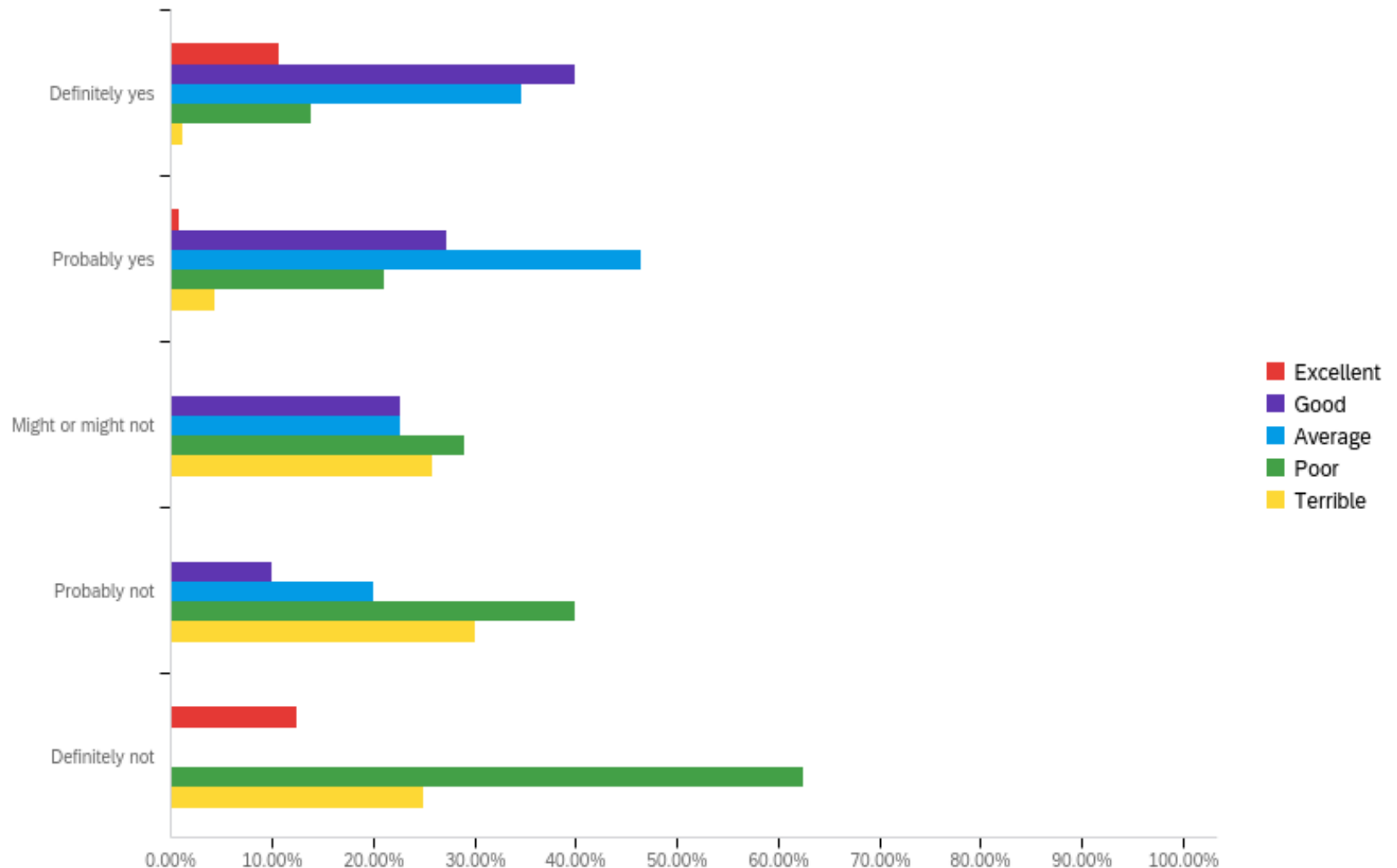
#	Answer	%	Count
1	Excellent	6.53%	23
2	Good	32.39%	114
3	Average	36.08%	127
4	Poor	19.32%	68
5	Terrible	5.68%	20
	Total	100%	352

How would you rate the quality of the streets in South Ogden? Four year comparison.



How would you rate the quality of the streets in South Ogden?

Recommend City to Friends and Rating City Streets



Q26 - What factors influenced your rating?



Q26 - What factors influenced your rating?

What factors influenced your rating?
No. The area I live is pretty good
Lots of cars parked on the street, hard to see while turning or just traveling
Main roads are great residential roads are aging
We have good ones and bad ones. I know you are working on improving the bad, so no complaints
Most streets are good and a few that are beyonds its life of serviceablity as a road and should be resurfaced not replaced. Overall streets are not an issue
We have potholes and the roads are rarely completely plowed in the Winter.
Most seem good. Some don't have curbs or sidewalks.
The road i live on
They are fine
Our neighborhood streets are terrible!!

Q26 - What factors influenced your rating?

What factors influenced your rating?

Some are good, others are in great need of repair.

There are some good ones and some REALLY bad ones... but for the most part they are ok

There are a ton of potholes. I understand we live in Utah and they are a given but some are really bad and it takes days, even a week or two to be fixed.

Streets that prohibit parking on particular sides of the street are not sufficiently marked
For example the oakridge acres subdivision. A sign every 1 1/2 to 2 blocks is not enough. When drivers are told they can't park on the north or east side of the street they say, "I didn't see a sign."

So many pot holes! Especially over by the neighborhood Walmart!

Some roads are good but mine is horrible!

Even streets very well laid out. Minimal traffic back ups even during rush hour. Very minimal road construction. Better than most other cities here in Utah

Several of the roads have potholes and need to be done again.

They are super torn up and never cleared of snow. We watched the snow plow come through and it didn't move much, if any snow at all. No salt was out down and we end up with iced streets because the plow just packs the snow down.

Q26 - What factors influenced your rating?

What factors influenced your rating?
Still too many subpar roads
Still some streets not fixed. Someone said driving in south ogden is like a third world country to me.
Mostly good there are a few streets that could use some attention.
Occasional pothole
They're improving. I understand that it's a never-ending battle with the streets vs. Utah weather.
Could use some more attention in certain areas.
Clean streets, lights are generally always working. When it snows, crews are quick
better than ogden city
Please take a ride down Cassie Dr. it's the worst ever. I have never seen so many asphalt patches on such a short strip of road ,,bumpy and annoying.
Plenty of neighborhood streets in need of repair, but happy to see progress in some areas.

Q26 - What factors influenced your rating?

What factors influenced your rating?

Lots of dips and bumps on neighborhood streets.

They need some work. Potholes are common.

dah drive around the neighborhoods once

Driving!

We have some streets that are cracked due to freezing in winter. It takes more money to keep them in pristine condition. I fine with how they are now, I don't want my taxes increased.

Many roads need work. I absolutely hate what was done with 40th st. I thought they were going to put two lanes going East and two going West with a center turn lane that is open all the way down. I hate how you can't turn east/west from all streets going North/South. The center island by the city office looks like crap and the landscaping plants that were chosen look like weeds.

City should resource more for road repair versus creation of new parks.

Seems like there are quite a few roads that need some work.

Q26 - What factors influenced your rating?

What factors influenced your rating?

Some are great and maintained while other streets are awful (start of E skyline drive off 89).

Diane street is crumbling and nobody gives a damn. Cant wait foe a handicap to fall and sue.

Our Maplewood Dr was under construction for 7 months! Nice now, but WAY too long for this small loop!!

Mine has looked like the road to Fallujah for the last 10 years. Only mine has more potholes.

Some rough patches that could use fixing

Its hit and miss, if its a good street.

5300 has pot holes that sit for months.

There are several pot holes on my street. We have called to get them fixed. Instead of fixing them, lose gravel was thrown in the pot holes and that was it. Made a huge mess and did nothing to fix the road. Where is my road tax money going?

Q26 - What factors influenced your rating?

What factors influenced your rating?
Could use paving in some places.
Many of them are in need of patching or repair
Pot holes every where on my street.
driving on crappy potholes bumps
Most are good, some need repair
Some streets are good and other are in need of resurfacing
The street I live on and the side walks in the neighborhood
Major pot holes down our neighborhood street. Project started for an over pave a year ago outside our home and down our street. Road was cut, but never got any further. Many roads are way over due. We lived in Riverdale before and never had any problem with roads. I was just thinking the other day that maybe we should move back there because the ones in South Ogden are so terrible.
Many need work

Q26 - What factors influenced your rating?

What factors influenced your rating?
The quality of the streets
Ridgeline Dr needs some improvements.
There are spots and nearby streets that need work.
No major damage
Some really good, new streets, some terrible streets
There are some potholes and things that can cause trouble, especially in the winter. But they seem to get taken care of pretty quickly.
Big dip on Palmer could be improved
Occasionally pot holes on back roads
We wish that street sweepers came around more often.
Some really need work
Some need some serious work. Alter junior high traffic off 850 east! Too much traffic for residential street.

Q26 - What factors influenced your rating?

What factors influenced your rating?

I've driven in other cities and I think our roads are better than a lot of others

Road Maintenance. Some neighborhood need them while others don't. The ones that don't are the ones getting repaved.

All the pot holes, although they are improving.

potholes are part of Utah due to winter

Good for the most part but Adams and Ben Lomond need work.

Pot holes, Cracks Chunks of asphalt laying in the road. Uneven asphalt

Neighborhoods with roads in terrible condition for many years

Tired of the bumpy ride!!!

You need an all terrain vehicle to drive on Country Club Drive and most people don't have one. And the connecting streets also tend to be rough and extremely narrow.

Great job keeping up with the potholes from this crazy weather. Flies off traffic and stop signs are good

Q26 - What factors influenced your rating?

What factors influenced your rating?
Few potholes, generally good condition. Love the repair on 89. Generally kept clean and plowed.
They are aging, but upgrades have been happening so that's good
Pot holes everywhere
You need green arrows instead of flashing yellow
There's a pothole by my house that I reported and it took almost a year to get fixed
My street and a few others that I've driven on could use to be resurfaced
They are falling apart all over the city
Needs to be repaired and fixed, too many bumps and holes
There are so many potholes in our area. Ridgeline Drive from hwy 89 to briar point is terrible. Also the road by the Walmart needs lines so drivers can figure out where two lanes merge into one
Appreciate the street renovations on 40th, but the decorative medians are dangerous for those turning across traffic (there are no medians to turn into anymore). Huge pot holes in front of Smith's on Harrison.

Q26 - What factors influenced your rating?

What factors influenced your rating?
Pot holes.
Always clean and clear!
Areas that could be fixed
Tons of pot holes
There are more and more streets that need to be fixed or redone
They are okay now - our streets were closed most of the summer - 90 days turned into much longer
I know it is a constant problem. Some streets are getting old and need repair. I don't like what you did down the middle of 40th or to the intersection of 40th and Madison.
Need to work on pothole around Ogden athletic club neighborhood
I drive on skyline and edgewood often south of hwy 89...these roads need to be redone..I'm sure these aren't the only ones
Much better over the years but still lots of uneven pavement

Q26 - What factors influenced your rating?

What factors influenced your rating?

My area there is so much damage

The streets in my neighborhood are in need of attention, Crestwood Drive, Main Point Blvd, 5875, 5850, Crestwood by the Chapel and Ogden Clinic are really bad.

no major complaints. occasional potholes or roads that need resurfacing.

Drive around the city. They have been a joke for years and years. Quit wasting our road fees on other pet projects.

Improvements to 40th have been great but there are still a lot of pot holes in my neighborhood you have to avoid while driving.

Poor conditions on a couple roads.

Pot holes everywhere!

Pretty patchy in a lot of spots and extra dark most nights very little street lighting

The smaller, less frequented streets sometimes have a lot of tar squiggles patching cracks before any major resurfacing is done, but even on these pot holes are uncommon, and large ones are rare.

Q26 - What factors influenced your rating?

What factors influenced your rating?

Bumps, holes, needed speed signs

There is more money spend on building parks and painting lines on old roads then time and money spent on a actually replacing and fixes roads

Still many streets in need of repair

There are some rough streets in the city but I know the city is working on them as they can.

They are always falling apart.

Too many roads need to be fixed/touched up.

Pot holes get fixed pretty quickly. Roads get re-paved.

Many streets have been updated over part few years. But, proper financial planning was not done for these. Would have preferred to not have tax increase.

lots of potholes on the route I normally take. Roads that have been repaired also have had bike paths carved out of the street making the lanes narrow. Since the bike riders represent 1/10th of 1 percent and do not ride in those paths anyway I am not sure why we paid for them. We need to pass a law to fine them for not riding in their lanes.

Q26 - What factors influenced your rating?

What factors influenced your rating?

Main roads are good. Some residential roads could use some attention.

My street hasn't been done in over 30 years plus we have potholes the asphalt is coming up along the side of the road is just really badd

pot holes

There are lots of spots with potholes.

No big pot holes

They need some help.

Driving on S Ridgeline drive is like four wheeling. And many other roads as well!

So many of the side streets, particularly in residential areas are in really rough shape and I understand that many haven't seen any upkeep in several years, some spanning decades. That's ridiculous.

Some streets still need help

It takes way way too long to fix or repair roads and when done it's marginal at best.

Q26 - What factors influenced your rating?

What factors influenced your rating?

Almost all city streets in UT have the same problem. Needs to be smoother going from street to parking lots, etc. Way too much, really hard on the back.

It's not pot hole season so the roads seem to be in good shape.

Ridgeline that turns into 6100 S is awful and Skyline off ridgeline is terrible too.

slowly improving but still a lot of rough roads

most in good shape; some need repair

I wanted to choose POOR but that wouldn't reflect ALL of South Ogden. The more affluent side of SOCity has much nicer roads (sure they were probably made more recently) but the streets in the less affluent 'hood that I live in are in desperate need of attention with potholes and uneven sidewalks abounding! The sidewalk in front of my home has sunk and creates a pond every time my neighbor's sprinklers turn on all spring/summer. This also creates a terrific place for mosquitoes to breed (West Nile, i know a bit extreme but...) and a slip hazard as children go barreling through on bare feet and the water has stood long enough for slime to grow! We try our best to keep it swept out.

Pot holes EVERYWHERE

Q26 - What factors influenced your rating?

What factors influenced your rating?

I feel some roads get forgotten while others get redone multiple times.

The streets that I drive on seem fine (especially now that 40th street is finished).

Some areas need work on and same with our neighbor roads

Always seem to need work in some areas.

They are finally getting some of the bad roads paved.

Lots of pot holes

The conditions of the roads in my neighborhood have greatly improved over the last couple of years. Thank you! It is still difficult to navigate a few streets (Porter, 4400, areas of Orchard, Monroe, Lavaina and sunset) due to the number of vehicles parked on the streets on both sides. The older streets don't accommodate two lanes of traffic and two lanes of parking all at the same time.

Our roads in my neighborhood are terrible.

Roads outside of main streets are full of potholes and damage, left unrepaired for years

Q26 - What factors influenced your rating?

What factors influenced your rating?
Our road has t been fix in at least 10 years! It horrible.
The city is well kept, never had an issue with the roads.
Ridgeline dr needs repair
Some are bad but I see them getting fixed.
I live near the Falls Apartment complex and the Treeo area...roads are terrible and only getting worse and they are rarely fixed..at the very most they are patched in a very temporary fashion only be destroyed the next year!
They are good but not great. Hate the intersection of 40th and madison
The roads are improving. There are still some we travel frequently that are a little rough (east of Glassman Way).
My street is full of pot holes and they never get fixed
Down behind Walmart is like a bomb hit parts of the streets. Uneven, potholes, etc.
Still several pot holes

Q26 - What factors influenced your rating?

What factors influenced your rating?

All seem to be recently redone and very nice

there are a few streets specifically in my neighborhood that I cannot drive my vehicle on for fear of damage or other such concerns. Ridgeline drive and Skyline drive in particular are worse than some dirt roads I have been on.

They're turning to dust, and all the city did was paint them black 2 years ago. Now you can't even tell they did that. They need to be reinforced and repaired or else they'll be turned to dirt roads.

South Ogden roads are full of holes and have very few bike lanes.

Definitely some spots that could use some work...or spots that needed work for too long before being fixed.

Too many potholes

Some roads are in need of repair.

I'm VERY happy to see all the road improvement projects in south ogden. The extra fee each month has been worth it. The construction projects around the athletic club seemed to take forever, but now that it's complete it's awesome. I would happily pay double the monthly fee if it means we keep the streets in premium condition.

Q26 - What factors influenced your rating?

What factors influenced your rating?
Good overall, some rough areas
Upkeep is good
Alot in disrepair.
Some of the streets are in good shape and some are not. It seems about average compared to other cities in the area.
Crumbling asphalt along the edges of my street. Makes it tricky getting the garbage can out during dark hours and snowy weather.
Our streets 1100 E, 1150 E, and 1200 E haven't been updated since creation of neighborhood. Btw, map on next page is not legable. My address is 5025 S 1100 E.
The weather extremes here dictate that streets need constant attention. We could really stand out by having the best streets in the county or in several counties.
Past and ongoing efforts to keep roads in good repair. Understand there are many complaints but you can only do so much with current funding.
There are a number of side streets that need work

Q26 - What factors influenced your rating?

What factors influenced your rating?

Some streets are past due for repair but not bad compared to other cities.

They planted all of those trees and plants along 40th and now they look terrible.

The poor conditions of so many of the roads, potholes and cracks.

rough driving everywhere

There are still a lot of pot holes and roads that need work.

pot holes in roads attempted repair that failed chunks of road coming out by gutter.

Oak Drive & Kiwana Drive - the roads are too narrow for parking on both sides. School buses and other traffic cannot make it through safely. Please consider limiting parking to one side only.

They are getting better. Thank you for fixing our roads. We would like to see more street sweeping.

There are areas of our community that need help and maybe don't have the influence to get things moving in their area.

Q26 - What factors influenced your rating?

What factors influenced your rating?

still some pretty crappy residential streets (jefferson...) and tar snakes

Roads in the entrances to my neighborhood are terrible.

Patches, not repaired for extended periods. One area gets done and the adjoining ones get missed for years.

It's getting better. I think the city did a lot of work on streets last year. Thank you. But could use some more here and there. Keep the potholes filled and the edges of the streets cleaned of debris.

Most of the streets seem in good repair. The city communicates well when they are working on roads and prioritizing the streets. But some streets have been in disrepair seemingly for a long time even after residents have requested improvements.

Several of our streets are in disrepair.

Neighborhood street riddled with pot holes

Many of the roads are in good repair...but there are several that have really needed repairs for a long time that haven't been taken care of.

Q26 - What factors influenced your rating?

What factors influenced your rating?

You put gravel over a well paved smooth road and made a great big mess. I still have rocks in my lawn years later and there is tar or whatever it is all over the concrete gutters. Terrible.

Some streets have holes in them. It's the problem of living in this climate. I see repair trucks out working on them. Our street lights at night are pretty dim.

Many manholes are lower than street level.

I mean this is Utah, so roads are always rough right? The street sweeper could come by more often. Also, the storm drain system could be flushed more often, the one near our house has a terrible smell.

Getting better.

Pot holes galore!

So many streets need resurfacing; we know that's not the sole responsibility of the city but it would be nice to have these our streets look and and perform better.

Continued improvement

A lot of the streets need resurfacing

Q26 - What factors influenced your rating?

What factors influenced your rating?

I live at 4300 so orchard area. the streets in the area are poor

No major issues on roads I drive on.

See earlier comment about Ridgeline Drive & Skyline Drive

Work is constantly being done to improve the streets, and it's a job with considerable demands. There are needs; I live on Ben Lomond Ave and it is very uneven. But the amount of work involved in repairing/building roads must be massive, so I think overall the city does a great job.

Nobody gets a perfect rating I was a project superintendent for a construction company I think you guys do a pretty good job I really do are used to do work for you guys when I was with fife Rock

There are places that need work but that is expected

Most of the roads are fine but just around the corner from my road is a spot that gets resurfaced at least 3 times a year because the hole just keeps sinking.

i know, its expensive, but pot holes are bad in some of older south ogden

Q26 - What factors influenced your rating?

What factors influenced your rating?

Not many pot-holes and when there is one it is filled fairly quickly

many of the side streets are in need of resurfacing

Lack of maintenance on many roads. Roads are in poor condition

Bad roads everywhere

Some have been repaired. Others have needed attention or replacement for years.

Have you looked at most of our streets?

They have improved greatly since we moved into the city 4 years ago

We pay that stupid 5 dollars a month street tax and our roads are awful. There are holes, dips, cracks and crumbling asphalt. It's been this way for years. Main point and Crestwood dr. Also the police don't enforce street parking in the winter and we don't get plowed.

My neighborhood has some rough patches. 900 east and 40th-45th.

Only the main roads are cared for

Q26 - What factors influenced your rating?

What factors influenced your rating?

Potholes everywhere

They are extra wide suburban streets that are probably costing the city and taxpayers a fortune to maintain. Complete streets should be considered and reduced width requirements. Wide streets are terribly expensive to maintain, create separation in neighborhoods and encourage higher traffic speeds. South Ogden does not appear to have a street tree plan of requirement. Street trees help clean the air, provide shade and reduced heat islands, are beautiful and calm traffic. Bike lanes are needed throughout the city. Many streets are poorly planned. Why are the connections so terrible near the library, south Ogden Jr and friendship park? So many roads dump onto Washington rather than having interconnectivity.

Driving around on the roads

Many are in poor condition

There are a few roads that need some love.

Most roads are repaired and in good condition

Seem to be well kept.

Q26 - What factors influenced your rating?

What factors influenced your rating?

not all and great, but they are improving and I can see that

Divers, pot holes, even called city and never heard back.

many poor, rough roads throughout

Streets have improved. I don't find them better or worse than surrounding communities.

Our neighborhood has the worst roads! We've reached out to the city numerous times with no response

40 th street and madison is a mess, confusing

Roads have lots of wear and tear

There's always pot holes in my neighborhood

Some streets in south are full of holes and in badly need of repair. It depends on where you live and who lives around you.

All of our streets around here by the DLD are like a patchwork quilt and they haven't made a lot of them level. Its like going over a hundred speed bumps.

Q26 - What factors influenced your rating?

What factors influenced your rating?

Most of the streets are good.

One complaint of mine is at highway 89 and skyline dr. Right lane should be forced to turn onto skyline dr not straight to merge into southbound 89. I see lots of people racing to beat traffic in that lane and safety is a concern.

My street is rough

Some need repairs and swept

The fact that they have resurfaced my streer rather than just patching the holes again.

Driving on them.

Pot holes. Walking paths

Potholes, uneven

They have improved significantly since I moved here in 2012. I'm wondering why they don't deal the blacktop like they have in other states where I've lived. Seems like the surface lasts longer.

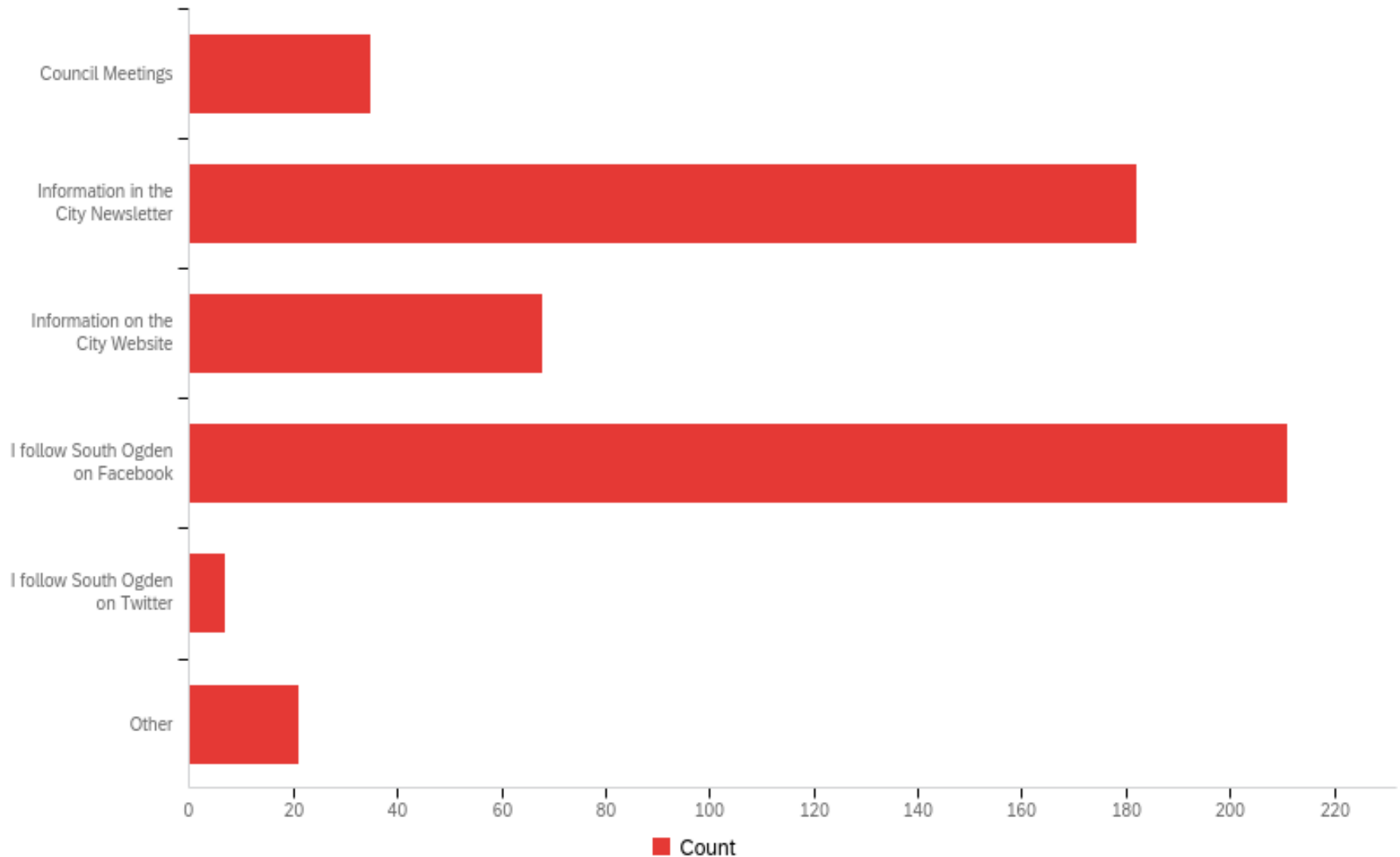
Are you kidding me? Its horrible.

Q26 - What factors influenced your rating?

What factors influenced your rating?

Road repairs are consistently occurring, but some streets still need improvement.

How are you most likely to stay informed with what is happening in South Ogden City?

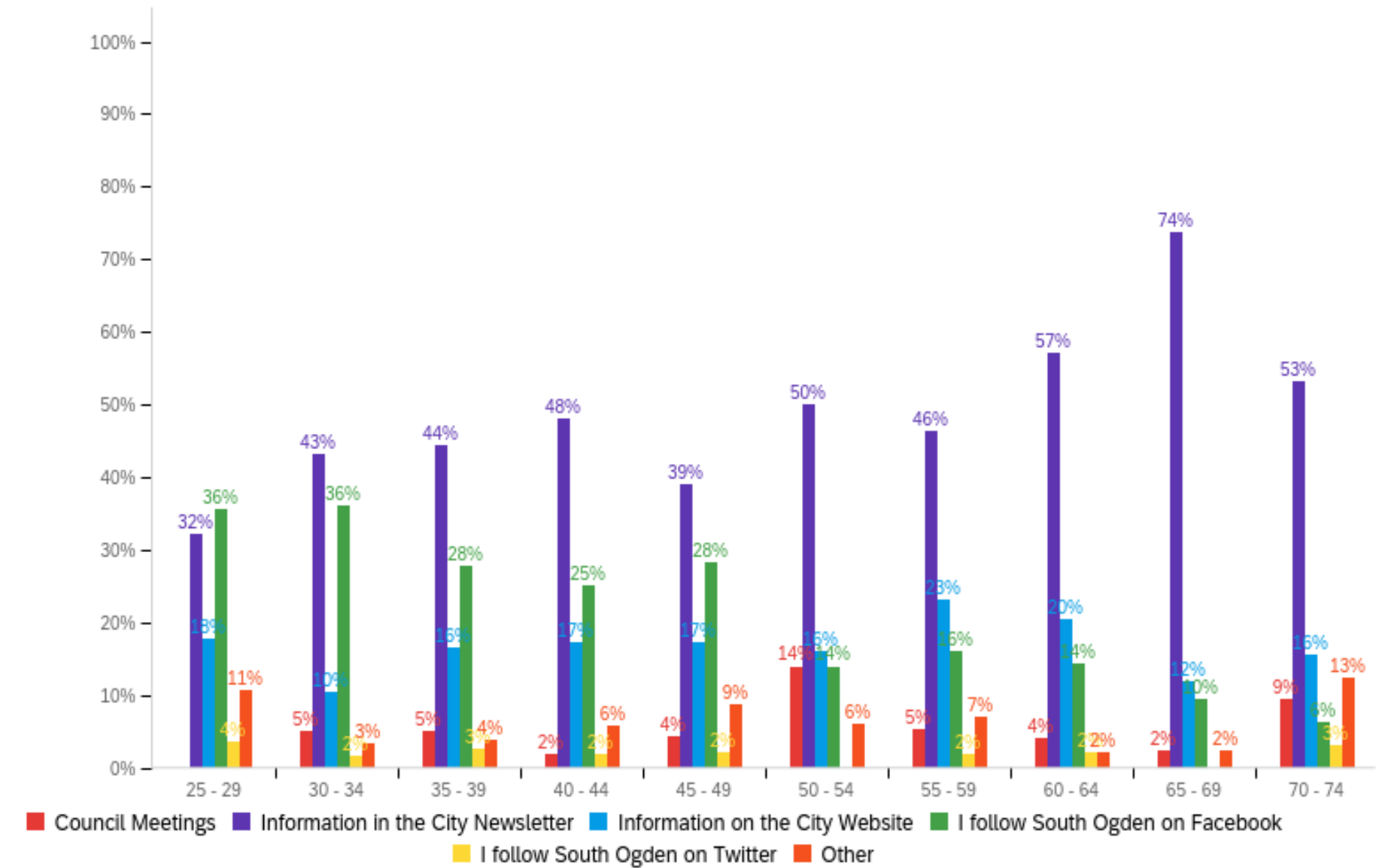


2020 survey results for how residents prefer to stay informed broken down by age.

Q35 - How are you most likely to stay informed with what is happening in South Ogden...



2019 survey results showing preferred form of communication by age.



How residents prefer to stay informed – four year comparison



If you were in charge, what would you change about South Ogden?



If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

More awareness of where the parks are and what they offer. More adult sports / activities - WHEN covid ends. Neighborhood pools and a playset at Glassman Park.

Improve green spaces and work to get community more involved (farmers market/movies in the park/fire department chili cook off/etc).

?

Honestley, the city is doing a good job and its employees should be commended for it, it takes a team and putting forward good faith ideas/decisions and I feel SOC does it well.

Parking enforcement along side streets.

Good question, I'll get back to you on that.

How the police respects people with issues and mental health issues etc ! Mayor come do neighbor hood check ups above the city hall introduce them selfs to new people

More recreation opportunities

Don't know currently.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Neighborhood clean up days... put anything on the curb and it get taken away... you could even split it into a green waste day and a general trash day

I wouldn't focus on just main roads. I would pay particular attention to all neighborhood roads.

Require city council members to physically visit an area before being allowed to vote on anything to do with that particular area of the city.

Less high density housing.

Street lighting. Again some of the roads here in south Ogden are very poorly lit at night making it very dangerous for pedestrians especially during the winter months. We have many residents in our complex who are disabled/elderly that walk on Wasatch drive which is practically pitch black at night. Many have almost been hit numerous times. Obviously this is a concern for many of us as we want to keep our friends and neighbors safe. If we added lighting to that road it would make a world of a difference to so many people, as so many walk that street. Thank you!

I am a renter, I wish that at the city level, there were more rights or at least people to talk to about Landlords and problems, etc. I would think it would be important that the city knows which landlords are good and which ones need to be more ethical.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

All the things I've mentioned roads, snow removal, playground updates in lower income areas, etc.

More eateries

Open the cut through to the school from the park. Don't have plants sitting out dying. Streets fixed. Less multi unit housing

Budgets and property tax

Boy! that's a hard question. Its really a great community.

If I had a time machine, and with 20/20 hindsight, I would have done better planning and zoning of residential, retail, and commercial developments. But that die is cast.

Street lighting which would help with the night car break ins. Police department does a wonderful job but they can only do so much.

i think speeding is a huge issue everywhere in south ogden. i mean 40th i have people flashing lights at me becuae im not going 40/45mph

Open burch creek park. Take down fence on 4500

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Code enforcement.

More sidewalks.

Provide recycling services

I would stop allowing developers to build so many high density buildings. We only have so much space. I don't know why the city council thinks we have to fill it all up. This is going to make our city overflowing with traffic and people. Our city doesn't have to solve the state's issue of not enough housing. The city's website states "PRESERVE and ENHANCE our quality of life. Those giant ugly boxes are not doing that! Please slow down with this.

I don't think it should be a separate city. We should merge with Ogden and not duplicate so many services.

I haven't really thought about it.

Try and encourage businesses to help with tax base. Limit multi family housing.

Updated parks. Coke in the drinking fountains ;)

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Na

We got here in July. So far I wouldn't change anything. We love the small local business spotlights, awesome way to help those folks!

Unsure

Make city more walkable, develop the neighborhoods to feel more like a small city rather than a big subdivision.

Focus on bringing new business and keeping our streets more watched

upkeep on roads and watching out for car crimes Maybe a web site where someone has seen unusual behavior like at 3:30 in morning a car driving around.

Rent is to much

It's a great place to live!

Just continue with drawing business in

City maintaince,streets , walks, parks improvments on all with also brings businesses into the city that make people wanting to live here and also condensed housing projects make bars and dining a destination for everyone so they come to south ogden

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Roads

Enforce winter parking violations

More community events, festivals, fields days, etc.

Nothing. The city seems to run very smoothly. Problems get taken care of quickly. Issues are communicated through social media. I think it's a great city!

Fix pot holes

I would allow residents to rent portions of their home to help the housing shortage issue. I would build a skate park with a splash pad and a walking trail. And I would be more strict about barking dogs (we have so many neighbors with relentless barking dogs.). I would also clean up the sides of the road all along Washington Blvd and make them look prettier, rather than letting the weeds and different/random broken fences line the Main Street through town.

We need more affordable rentals

Affordable housing

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

I think the city has a pretty good balance. I would like to see watering monitored more during the summer and making sure codes are being kept a bit more so we look a little cleaner and fresh.

More bike/jogger paths that connect with other systems.

The lack of a sound wall on HWY 89 that runs through the city. It has immense traffic noise. It makes our city look unkept because we can see into every trashed backyard.

More bike lanes or trails.

Spend more money on the streets

Better roads and I wouldn't bring in more condos and apartments

I think the Mayor, Council and administrative employees are doing a great job and I really wouldn't even comment or become involved after just going through the disgusting Presidential election

I reserve the right to answer this question another time.

We really like it here. Wish there was more restaurants like they have on Riverdale road.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Ask the police officers to not pull people over for going 30 on W 5600S

Traffic up to Harrison is heavy

No multi dwellings allowed without additional schools being built.

Animal control, flashing lights need to be changed to green arrows

Keep recycling programs!

Piblic run city vegetable gardens, smaller parks within neighborhoods, dogs allowed in all public parks

Code enforcement and roads

Reinstate recycling

Roads, bring in more buisness resturants ect.

I don't know

Once recycling isn't a state-wide/nationwide problem, provide education and incentives for S. Ogden residents to recycle.

Improve street lighting (very dim in neighborhoods off of Monroe).

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

The cost to live here

Nothing! Love it here

Fire the social media idiot.

I have no complaints

Texts about emergencies and water issues

I put in a pool for the local city community

Continue to be open to new ideas- Listen to your residents and make sure you try to put yourself in their shoes. People always want to be heard and understood. Jon has been great to work with and we appreciate him very much.

I like the community feeling of a small town in a big city. I would try to keep that feeling. Probably a bit on the Pollyanna side. We have a good city with good people. I don't know that I would do much changing.

The noise level of the jets!

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Nothing

I would stop building so many apartment buildings, this will cause more traffic as well as more foot traffic and the possibility of a higher crime rate. I will now be uneasy letting my children play at the park having so many new apartment building right across from the playground.

I am very happy with the city. Its a great community and I like the growth that I see. I would love to see Washington Blvd improved from 36th Street to 40th..this area could be improved upon. Their is also a very run down neighborhood just east of Wasatch Drive that is an eyesore. Not sure what can be done about that.

A few additional community events.

No change, just ensure we are safe and help those we can

Better roads, try to bring more sitdown restaurants by Fresh Market, Wal Mart, Pickleball Courts

More dinning options and more public recreation options. We need an aquatic center. The only option is the OAC.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

I have no complaints, but would like to see more business development. Also 36th St. traffic is busy at certain times of the day and difficult to exit my driveway sometimes - would like to see traffic studied on 36th. Very happy for the most part and think the people in charge are doing great!

Great place to live

Right now nothing.

Have more nightlife options to keep business here.

The poor management of city funds and the misuse of public space being sold off to developers for a quick tax base increase at the cost of our city and what it once was.

Work towards more dining and entertainment

Tear down that old building on the corner of 40th across the street from the City Building. It's so hideous, a coffee shop would be so awesome for the community to walk to.

Encouraging people to change their water usage.

Nothing. Russ rules.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Street lighting

Skateboarding would be legal in some areas.

Closer dog park for skyline area. Fix the roads. Add speed signs. Finish sidewalks where there are none.

Have the city buy every family a fresh Papa Murphy's pizza!!

Each month have a few locally owned businesses featured in the newsletter with coupons or ads and maybe a story of how they impact the community

I would talk to the residents of South Ogden and listen to them. I would work to manage the city money better so I could lower taxes and remove the extra fee on the monthly city bill.

I'd have to look more into it.

Great area to live in with reasonable tax rates...hopefully we can maintain this community without having to raise taxes to pay for things that only serve a small part of our community.

Been there done that.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

stop building so many apartments

Improve the parks

Ni change

Stop any additional multi housing living projects and instead have single family dwellings.

I think the people in charge are doing a good job.

I would focus on better utilizing the business spaces that we already have, preserving the close community feeling that currently exists through neighborhood improvements and build more biking and walking paths.

Allowing people to be more self efficient ie raising chickens, rabbits. I know the noise or smell might be a problem if not done correctly. Same problem if they are not caring for their dogs or property correctly.

A once or twice a year bulk trash pick up would be a nice addition. And of course, better animal control.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Fix the roads

see my earlier comments about trash and recycling

improvements on the north side of town, and pay the first responders more.

put someone in charge of social media that knows what they are doing.

Have a wide range of parks to give kids of all ages 0-18 and above the ability to have somewhere to go, hang out and enjoy. South Ogden needs more out door basketball courts, SKATE parks, all ABILITY parks so any one can enjoy them. I know Butch Creek park is going in and what a wonderful park that will be but what about Club Heights park? What about other parks? Parks are not being kept up. Parks promised, club heights, is not becoming the park that was promised. When a "sliver" was supposed to go to WSU for golf from the old Club Heights Elementary a sliver is NOT what went. The old MarLon is developing into a great big park that will also benefit the students of Burch Creek Elementary but what about the great park Club Heights was supposed to become? Club Heights park isn't kept up, isn't getting a great update and is just having enough done to say "we did something with the land" but will it be kept up...doubtful. South Ogden needs to do better at maintaining and improving parks and not putting in parks and taking others away like the 40th street park that was used a lot by the private school. Now it's just grass. South Ogden is a great place to live but also a disappointment.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Do something about the jet noise (although I don't think that's something South Ogden can do). Other than that, my only suggestion is about the emailed monthly newsletter... please send it as a PDF attachment, not image files, for easy viewing, printing, and saving. (Since the images are sometimes hard to read, if they even download, I still get my South Ogden bill in the mail instead of electronically. If the electronic version of the newsletter were easier to read, I could switch to the electronic version of my South Ogden bill.)

Having the mayor come to door to door to meet and greet new residents !!!

Education of residents on long term city plans (roads, transportation, city facilities, improvements). Sound pretty good job on park design, install, planning & communicating to residents.

Nothing

More police out

I'm willing to pay more to have more activities. Expand gov services.

Fewer short term dwellings... Rather use the space for things that encourage more community based social activities. Obviously this year is different, but I'm more likely to be able to remain long term in a community that offers support and interaction to all age ranges, not just college age-mid 30's

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Fix the dang roads!

I'd repair Ridgeline dr but so. Ogden is a lovely place to live

The constant rise in utilities :(

I would ensure safe traffic patterns and speed limits. I would pay more attention to deteriorating road conditions. I would beautify the bus stops and add shelter. I would look into attracting appropriate businesses in the Fresh Market shopping area.

I feel like we were lied to about what burch creek park was going to be. We are only getting a sliver and the new design is horrible without fixing current problems. The buildings on 40th street that are empty are an eye sore to the community and are just being left that way but if my grass grows too long then I get a notice and businesses are not held accountable for keeping up on their properties. South ogden is guilty of this as well. Burch creek park often has over grown weeds by the parking lot and unused space there needs to be turned into more parking instead of a weed field.

I don't know, that is why I am not in charge! I am a pretty laid back resident. I don't ask for much and and therefore do not complain much. South Ogden is a great place to live. For the most part, people are kind to one another and are willing to help each other out.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Management

Get more industry here with above average pay.

Enforcing street parking for long periods of time, i.e. neighbors parking in front of our house for weeks on end.

Something to attract more businesses around walmart neighborhood market

currently it would be around modernizing and removing the dependency on the duopoly in the communications services space. I would also look to see what can be done to attract business into vacant retail spaces in the southern part of the city - try and turn it more into a destination instead of just a portal for people coming into downtown Ogden proper from Davis county (right now, its primarily a transversal zone and not a destination)

Nothing. Except make Mike Howard the Mayor once Mayor Porter is done one day.

Find someone else to be in charge of Parks and Recreation, as well as Infrastructure.

Improve roads and parks, add bike lanes, build a mountain bike park, bring in local breweries

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

It would be nice to get a flyer or something in our mailbox letting us know when power will be off etc. not everyone is online.

Make it more desirable news businesses to open and thrive

Still A nice place to live. It would be nice to have another Grocery store Perhaps a Harmons.

I would like to see continued commercial development in restaurants and entertainment, but I'm afraid our population doesn't support it. More high quality housing projects and commercial developments to help bring in better amenities, better schools, more affluent residents, etc is important to me. I'm probably in a minority in this city, but I prefer to see good growth in population and quality of residents versus lower taxes and decreasing quality of residents. I don't want to see south ogden become a Washington terrace and continued investment will be important to that vision.

More focus on the concerns of the less affluent portions of the city...having money shouldn't determine the quality of council responsiveness

Redevelopment and upgrades to multiple business properties in disrepair along Washington Blvd. between 36th and 40th streets.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Public safety needs to be addressed

Update all side streets.

No government subsidized housing. No smoke shops. Keep streets pothole free. Stop the snowplows from creating a huge mound of snow in front of my house when they plow my street. No beggars anywhere. Keep our city family and business friendly.

More transparency with the budget and spending and

No suggestions.

I understand that it is up to me to get information, but there could also be more proactive communication from the city.

more transparency

Create a plan

What is the amphitheater near the splash pad being used for. If used for any concerts, I have never heard about them.

Use the Standard Examiner for more announcements.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

An identifiable city center with community events. Add character and charm with nostalgic details, ie: decorations for the seasons, lamp posts, welcome to South Ogden Signs, a winter skating rink, walk thru Christmas lights at a park. I would create a small town feel that everyone loves.

Need affordable housing

nothing

Keep taxes low, cost of services low. Add recreation opportunities for adults like soccer, spin class, yoga, paddle board, frisbee golf. Love the summer events and fireworks show. Please prohibit ALL fireworks by citizens, just enjoy the professional fireworks show instead.

I would try to make it more pedestrian-friendly for young families. We enjoy walking as a family, but it's disappointing when there are areas of the city that don't have sidewalks, are missing streetlights, or have sidewalks that are overgrown and littered. Where we live, the immediate surrounding area is missing lots of sidewalks, so it feels unsafe at times to get around on foot.

We need to attract businesses to the area so we can increase revenue in the city. Avoid going into debt, and handcuffing our future financial opportunities.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Redevelopment of the older portions of the city. Helping refurbish older neighborhoods to keep the city from degrading.

Keep up the good work.

I would enforce more people to take better care of their yards, trees, weeds, junk in yard, etc. It is looking trashy.

Instead of more residential development, is there anything we can do to attract some restrants? I Moved 13 years ago out to this end of town from the southern border of No. Ogden because everything was always at this end of town. Everything was on Riverdale Road or at the mall. Now everything is in Ogden along 12th St. We can't seem to get it right.

I'll never be in charge- I have enough! Thanks though!

Just what I mentioned earlier. Keeping the city managed areas in neighborhoods maintained and the sidewalks walkable.

Nothing

As I stated at the beginning of the survey I would recommend more personal communication with the south ogden residents.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Conduct a study about why small businesses often fail in the area just south of Smiths on 40th and Harrison. It seems like small businesses really struggle and the area seems depressed because of it. Maybe its high rent or poor traffic.

Make better access to birch creek elementary school from the south. Have a green waste area, prohibit fireworks.

Get rid of the road fee.

Focus on finding tenants for empty retail spaces or work to redevelop the area(s).

More police presence and support for them. More safety for high traffic areas in neighborhoods. There are more kids than ever near the OAC. There are more reckless drivers than ever. They are distracted on their phones going way too fast. Drivers are crashing into fences, mailboxes, garbage cans, signs, rock walls, almost hitting garages, tons of near misses for kids and wrecks etc. This is happening in the warmer too now and it's even worse in the winter on 5700 S. That entrance should be closed. Other people in the neighborhood use it to cut through. There are more cars than ever. You can't even shovel your driveway or let's your kids play in your yard without praying no one gets hit. It's only a matter of time before a kid is killed. There are good areas to cross that area that are visible. The drivers were horrible during the construction. Drivers would just go around signs, drive over equipment, even if construction workers parked blocking the road. The drivers would just give around them. The drivers would just drive the wrong way through things. It needs to be addressed before someone is more seriously hurt or killed.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Give everybody a raise I'm run for governor just kidding ha ha

A welcoming community for all.

keep it clean -

somehow bring in more commercial

Do more for the senior citizens in the city, all of you, if lucky will grow older

don't know that I would change anything. I don't know the inner workings of the City staffing, so I really can't say

Bad cops, more retail, better eating establishments. Better policing of poorly kept yards and homes. No sanctuary city.

Nothing

Water meter usage monitoring and averaging for billing. Transparency and simplification of the process.

Inclusion, community help with maintaining parks, fences, etc.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

I would have the city council elections broken up into wards. I would have 2 at large seats voted in the same year as the mayoral election for a 4 year term, the other election would have 3 ward seats. (North, Central & South or A, B, & C or 1, 2, & 3)

Communicating with the residents. Other than when it is time for re-election.

Mask mandates

I wish the citizens in all parts of the city were a priority not just the rich and those closer to the city building. It's easy to over look the outskirts and I believe that is happening now.

Roads and dog parks

See answers to all previous questions. South Ogden has no identity and lacks focus and direction for the future. What is it trying to be, other than a retirement community?

I would seriously consider creating a community volunteer workforce that could be mobilized to do the type and size of projects that come up in the city, that an experienced volunteer workforce could reasonably handle, wherein the only cost would be materials, thus potentially saving the city millions of dollars over time. Projects such as sidewalks, operating street sweepers, etc. There are many South Ogden citizens that have useful skills and are able and willing to volunteer their services.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Equality. Inclusion.

I think there is a lot of over spending because our financial expenditure's never go down.

Refer to my community response. There is a lack of 'community' here, and it is getting worse. It has definitely been influenced by the city leadership and its' decision making and direction. All good people in charge, but not doing what I and others were sold, and what I and others voted for. Power and influence seem to be the top priority for those in charge. It is sad to worry about where you live as a place that you will have to move from in the long run. South Ogden seems to be a place to live in short term.

Like I stated earlier, more traffic policing, tired of almost getting in accidents because impatient jerks want to save 2 seconds and cut people off or do illegal maneuvers, or seriously speed as the get their coffee ,go to weber state ,or go 2 blocks ahead just to turn down the street

Fire mayor, quit making south Ogden large! We don't want to be salt lake!

Given the current climate in our country, I would make sure that the officers are more visible throughout the city. Have them out in the community, visiting with residents. I have never seen a police car pass my house, and certainly have never seen a police officer walking around the neighborhood. This should be common practice. Get them to know their neighbors. Maybe assign each officer team sections of the city to patrol and get to know people. And for heavens sake, make sure they have some "be courteous" training and not confrontational. Don't take the bait from "smart mouth" people. Maintain your cool. There is no reason to provoke people, you are in charge of the situation, you have the badge. Just maintain order and be nice.

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Nothing really comes to mind. It would be nice to find a way to turn the toll road into a public (free) road. But I'm not sure what South Ogden City can do about that.

Roads, easier access to speak to someone about issues

Again, clean up city. Better design and planning. Plant trees, improve new business design regulations and landscaping. Clean up dilapidated neighborhoods. Enforce yard clean up. Consider neighborhoods be made into hoa in order to maintain city and property values

More recreational opportunities

I would take into consideration parking and schools when allowing builders to build rabbit warren condos and apartment buildings.

Nothing much

Allow backyard laying hens

Unknown at this time.

Not to much, you guys do a good job, maybe a sound wall on 89 around residential areas

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

No South Ogden Days

Better road maintenance

School bus service, refacing the parks, street maintenance and public interaction.

I would need to attend council meetings to learn more about decisions. It seems there's a lot of services for small areas that might be combined to save money.

Fewer parks, better roads, more sidewalks for walking

Remove liberals and democrats

Highlight more South Ogden citizen achievements in city newsletter and at council meetings and community events.

What other comments or insights would you like to share?



What other comments or insights would you like to share?

What other comments or insights would you like to share?

If you have a minute fix the pothole in front of my house. Lol

no

Great Job South Ogden City. I love it here and would like it to stay that way!

Appreciate how city let us being our trees to certain location when we had the wind storm. Thank you

Thankyou for all you do! I was very impressed with the way the city pulled together after the wind damage this fall.

None

None

We love South Ogden, it's the perfect little nook. When we decide to buy a home we are planning on buying one here in south Ogden so we can stay in this perfect little community! South Ogden is the perfect balance between City and small town living. We thank everyone who works for the city and helps make South Ogden the most beautifully perfect place to live in Utah! We never want to leave!

What other comments or insights would you like to share?

What other comments or insights would you like to share?

Ticket people who let their cars idle for too long. Noise ordinance on loud cars.

I think you're doing a great job communicating through a variety of channels (physical newsletters, email, Facebook, Twitter, etc.)

Too many apartments getting built.

It's tough duty to be in government but enforcement is key.

It would be nice if the city shoveled the sidewalk between the DLD and Adams ave on 5300 s so high school students don't have to trample through the snow and please maintain that area all year

Thank you for the hard work to make South Ogden awesome!

The previous housing issue is my biggest concern

As a life long resident I am sad at how old and run down things look.

We need more christmas lights and decorations on street lights and around the city.

Thank you for leaving the tree debris sites open after the wind storm!

What other comments or insights would you like to share?

What other comments or insights would you like to share?

Build a community swimming pool.

The city's response to the windstorm was wonderful. It was so nice to have areas close by that branches could be dropped off.

Thanks for the new park by Birch Creek.

The one who runs your Facebook page is really responsive. Can job openings be posted on there also?

None

I didn't bother clicking on the map in this survey. It was completely unreadable on my phone.

Please fix our roads

Keep Up the Good Work!!!!

Just to add more lighting by the country club park and cleaning up the old club heights area

What other comments or insights would you like to share?

What other comments or insights would you like to share?

South Ogden used to be a great place to live, now when I have friends that are looking for a home in the area, I tell them to avoid our city like the plague, because of poor management of funds, overgrowth with no increased infrastructure, consistent increase in taxes and fees with nothing returned to the citizens.

It would be helpful if police had a text option to report noise or small things instead of having to call. It would be a safe option for certain issues.

When going to town hall meetings, things are discussed and written down and then forgotten. Things don't get taken care of

Keep South Ogden Utah's best kept secret!

Lower my monthly bill and my taxes!

N/A

Some years ago I went to a community meeting and expressed concern about the land that was Club Heights Elementary. I am deeply appreciative that my concerns were heard and respected. Thank you for how the council handled obtaining, selling, and developing that area to not include more housing.

What other comments or insights would you like to share?

What other comments or insights would you like to share?

quit wrecking the older neighborhoods!!

none

There's a new development being built behind my home and I would like to know if they are going to install a privacy fence or if I will need to. And yes, it's ginormous and definitely NOT why I bought my home 3 years ago. I had a really nice view... NOW I have the nice view of someone's front yard from my BACK yard. And they are putting way too many units in. YUCK YUCK YUCK

Idk have fire department and mayor visit new residents of south ogden

Carefully manage development and developers with eye on long term plans. Encroachment on Glassman Parks by mini mansions (also a flood plain) has been disappointing.

Just that I loved the community I moved into 12 years ago. There are still amazing people here, but very unsettled with the type of growth I see happening. Would recommend the science and findings in the book "Bowling Alone"

I would love to see more law enforcement drive by.

I love living here. The area is beautiful. I worry about the break ins which have occurred along the Wasatch front. I worry about keeping green areas and not over developing while keeping a balance with housing.

What other comments or insights would you like to share?

What other comments or insights would you like to share?

I'd like to see the results of this survey published with action items that are going to be accomplished.

There is a problem with feral cats being fed by our next door neighbor and multiple litters.

As someone who was full time work from home before the pandemic started, things like internet and television service are very important to me and will be a major deciding factor if/when we do decide to move/sell our home.

Thank you for doing a great job cleaning up after the big wind storm

the old senior center was underused and worthless because the management of it was so uninvolved and never bothered to add new classes or endeavour to enlist volunteers to share the expertise with the seniors. Please consider adding back this wonderful benefit for you senior citizens, but only if you make it worthwhile by managing it as an asset and not just a burden to be tolerated. Perhaps you could take a look at other cities and how's they make it a success.

The city is doing good work, I'm hoping to see more of it.

I would really like to see a solution (if it hasn't already been solved) to making sure recycling is being done. If we have to pay more to make it happen, we should. We would pay more for water, power, sewer and regular garbage pickup if it was needed to continue service. This should be no different, and equally as important.

What other comments or insights would you like to share?

What other comments or insights would you like to share?

That's it

My income is none of your business. Stop asking this question.



None.

Publuc works needs to answer their emails.

Keep the neighborhood dumpster program.

Keep up the strong communication with the community! It's great to hear and see transparency with the residents.

There is one topic that comes up when we are socializing with friends and neighbors and all they talk about are the multi-level condo's that are being built on any little piece of land. We already feel crowded and the traffic is always busy. Apartments sometimes bring in a certain element of transient people if the owners don't stay on top of things. We've owned rental property before and quite honestly at least 1/2 of our renters didn't care what happened to our property inside or out. One apartment building we fought against in our neighborhood is still moving forward. It's a 4 story apartment complex of Country Hills Drive and 950 E. will be hovering over the yards of many of our neighbors. A fence won't even help. So what are the pre-existing owners supposed to do to protect their privacy? If there is land available in new developments fine but don't squeeze them in on top of us. It's very clear we have no say. A friend went to a council meeting. When she left she felt like her voice had been heard. The following meeting she said it was like no one had previously

What other comments or insights would you like to share?

What other comments or insights would you like to share?

None, great work!

I would like to see the results of this survey and how other residents view the city.

Give the police a raise and don't defend their program

thanks for being a great community!!

None

We did just fine without the Friendship Park 4th of July Celebration. Lagoon isn't that far away. No need to try and replicate that experience. If it was a fund raiser.....try something different.

I was a little disappointed that the mayor didn't call a state of emergency in the last big wind storm, and didn't get the national guard up here to help out with larger tree removal, like they did in Salt Lake. I'd like the City Council to be a little more proactive in decision making, good debate, etc and not legislate with a laissez faire attitude.

As a resident we would like to have our concerns acted upon and listened to instead of ignored. The city knows there are issues about pet complaints and nothing is resolved. They are culpable

What other comments or insights would you like to share?

What other comments or insights would you like to share?

No, but thanks for doing this survey

I love living here!

Growth is not always good. Too much growth too fast can suffocate a community.

Would like to see more visibility regarding city elected officials.... after pandemic😊. City needs more ARTS! A gathering place with easier access and accommodations for events

Consider the senior citizens when conducting business. There is no place in South Ogden for seniors to go for activities

Please allow chickens!

We pay far too much for you to do nothing

None



End Full Report

Survey Completed in December 2020



MISSION

South Ogden City
is dedicated to
preserving and
enhancing
quality of life
and professionally
meeting the expectations
of residents,
businesses, employees
and visitors.



VISION

**South Ogden City
will stand out as a
friendly, safe, and
inviting place
to live, work, and
visit; where
residents feel at
home and enjoy a
high quality of life
in a
vibrant community.**

VALUES



- Sustainability & Innovation
- Optimism & Friendliness
- Public Service & Engagement
- Responsibility & Accountability
- Excellence in Everything

STRATEGIC DIRECTIVES



Fiscal Sustainability:

Ensure the ability of the city to provide quality public services through careful long-range planning and evaluation of current decisions in the context of future fiscal impacts.

STRATEGIC DIRECTIVES



Employees:

Recruit, develop and retain quality employees by maintaining market competitive pay rates and demonstrating a commitment to the growth and development of our staff.

STRATEGIC DIRECTIVES



Infrastructure:

Invest in the upkeep and maintenance of existing city infrastructure (i.e. utilities, parks, roads, etc.) and plan for new infrastructure development needs and opportunities to support the growth of our community.

STRATEGIC DIRECTIVES



Economic Development:

Foster quality economic development in our community by focusing on new development (i.e. businesses, housing, etc.) opportunities, zoning options, increased leverage of development resources and effective branding implementation.

STRATEGIC DIRECTIVES



Community Engagement:

Create opportunities for residents and businesses throughout the community to work and serve together while feeling connected to and valued by the city.