

# 2022 Community Survey Full Report

January 5, 2023



This is the 2022 Citizen Survey Full Report. This report contains all written responses to all questions asked in the survey. The 2022 Summary Report is smaller and open-ended questions are summarized using Word Clouds.

#### Are you a resident of South Ogden?

#	Answer	%	Count
1	Yes	94.85%	552
2	No	5.15%	30
	Total	100%	582

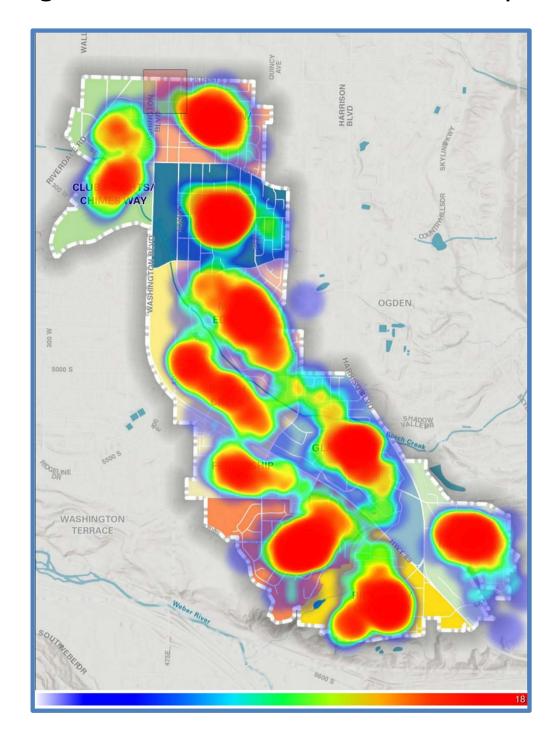
#### **Survey Response Rate and Margin of Error**

Margin of error, also called confidence interval, tells us how much we can expect the survey results to reflect the views of the entire population. This is a good measure of how effective the survey results are. The smaller the margin of error, the more confidence we can have that the survey results are representative of the larger population.

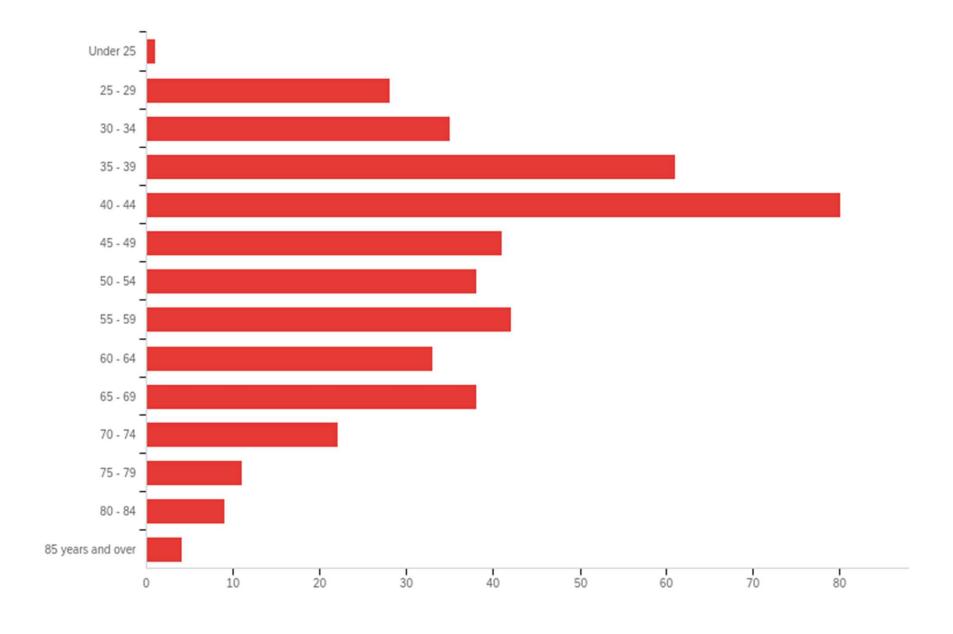
The City was able to gather 502 survey responses from residents. With a population of 17,488 and with a confidence interval of 95%, the margin of error for the survey results is 4%. This means that the City can be 95% certain (confident) that, if all (100%) of residents were to take the Survey, the results would be within +/- 4 percentage points of the survey responses.

Population Size ③	Confidence Level (%) (i)		Sample size ①	
17541	95	•	552	
	Margin o	of error		
40/				

Click on the map region which contains the location of your home.



#### What is your age?



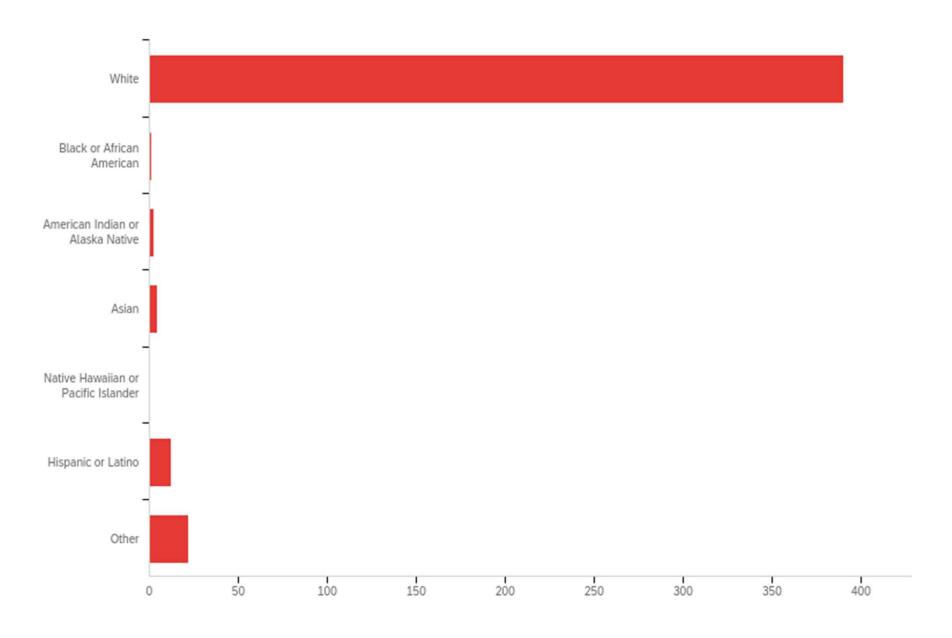
### What is your age?

#	Answer	%	Count
1	Under 25	0.23%	1
2	25 - 29	6.32%	28
3	30 - 34	7.90%	35
4	35 - 39	13.77%	61
5	40 - 44	18.06%	80
6	45 - 49	9.26%	41
7	50 - 54	8.58%	38
8	55 - 59	9.48%	42
9	60 - 64	7.45%	33
10	65 - 69	8.58%	38
11	70 - 74	4.97%	22

### What is your age?

#	Answer	%	Count
12	75 - 79	2.48%	11
13	80 - 84	2.03%	9
14	85 years and over	0.90%	4
	Total	100%	443

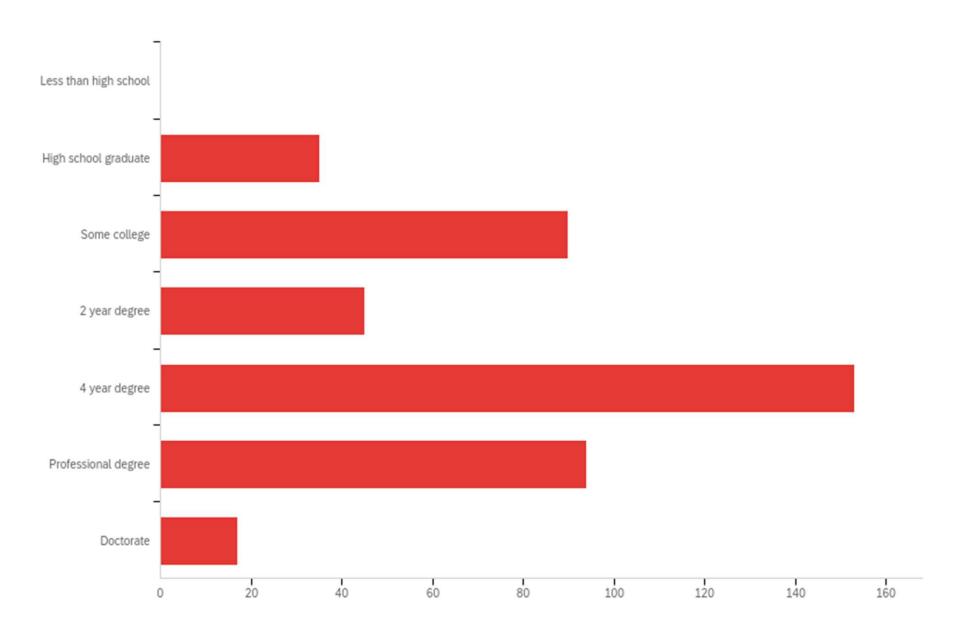
#### What is your ethnic background?



### What is your ethnic background?

#	Answer	%	Count
1	White	90.49%	390
2	Black or African American	0.23%	1
3	American Indian or Alaska Native	0.46%	2
4	Asian	0.93%	4
5	Native Hawaiian or Pacific Islander	0.00%	0
6	Hispanic or Latino	2.78%	12
7	Other	5.10%	22
	Total	100%	431

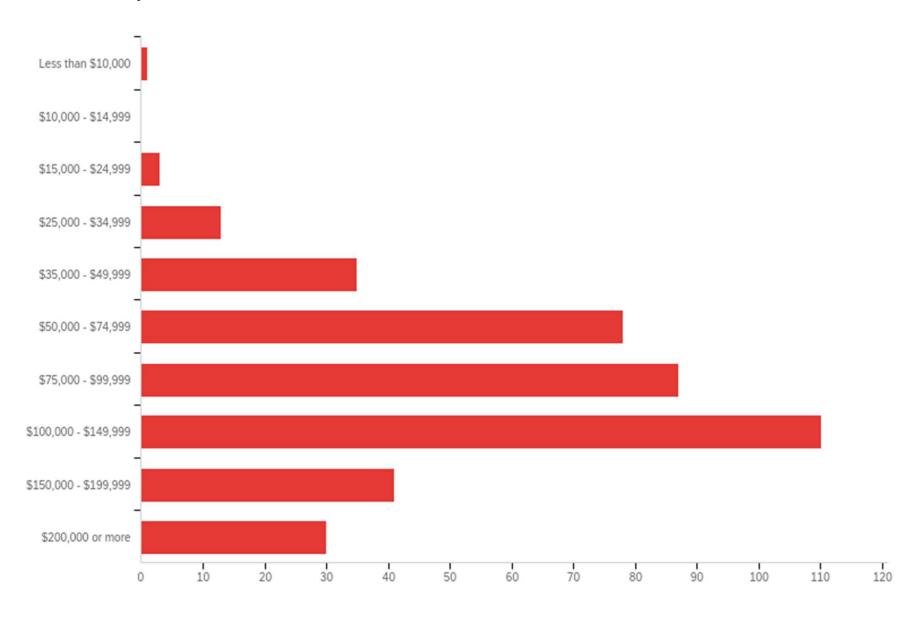
#### What is your highest level of education?



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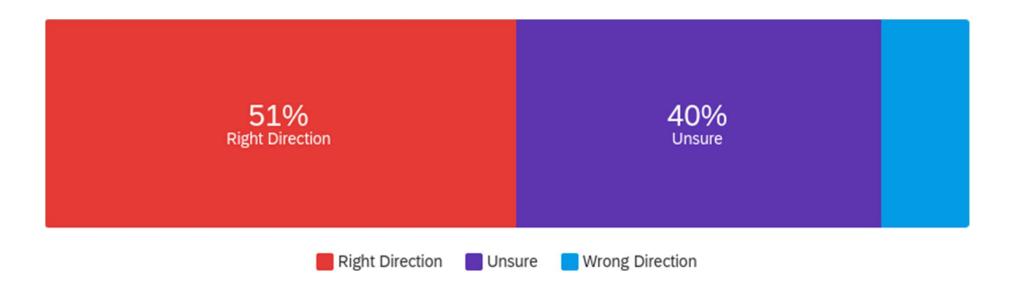
#	Answer	%	Count
1	Less than high school	0.00%	0
2	High school graduate	8.06%	35
3	Some college	20.74%	90
4	2 year degree	10.37%	45
5	4 year degree	35.25%	153
6	Professional degree	21.66%	94
7	Doctorate	3.92%	17
	Total	100%	434

#### What is your household annual income?

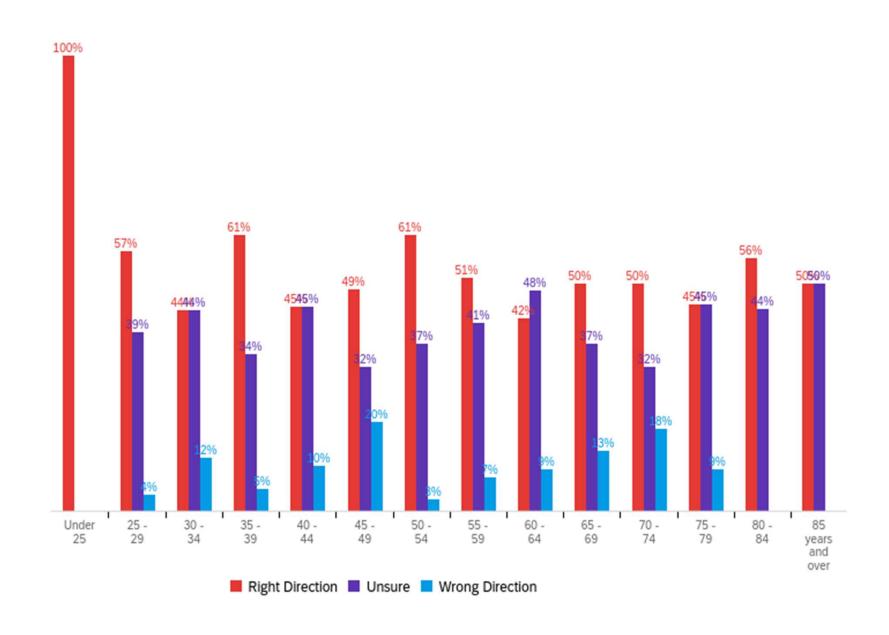


### What is your household annual income?

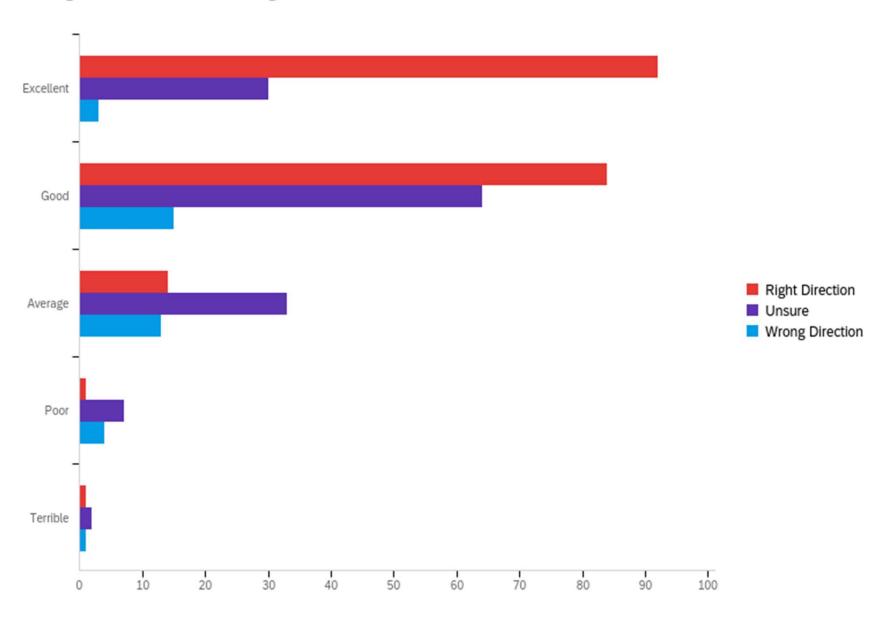
#	Answer	%	Count
42	Less than \$10,000	0.25%	1
43	\$10,000 - \$14,999	0.00%	0
44	\$15,000 - \$24,999	0.75%	3
45	\$25,000 - \$34,999	3.27%	13
46	\$35,000 - \$49,999	8.79%	35
47	\$50,000 - \$74,999	19.60%	78
48	\$75,000 - \$99,999	21.86%	87
49	\$100,000 - \$149,999	27.64%	110
50	\$150,000 - \$199,999	10.30%	41
51	\$200,000 or more	7.54%	30
	Total	100%	398



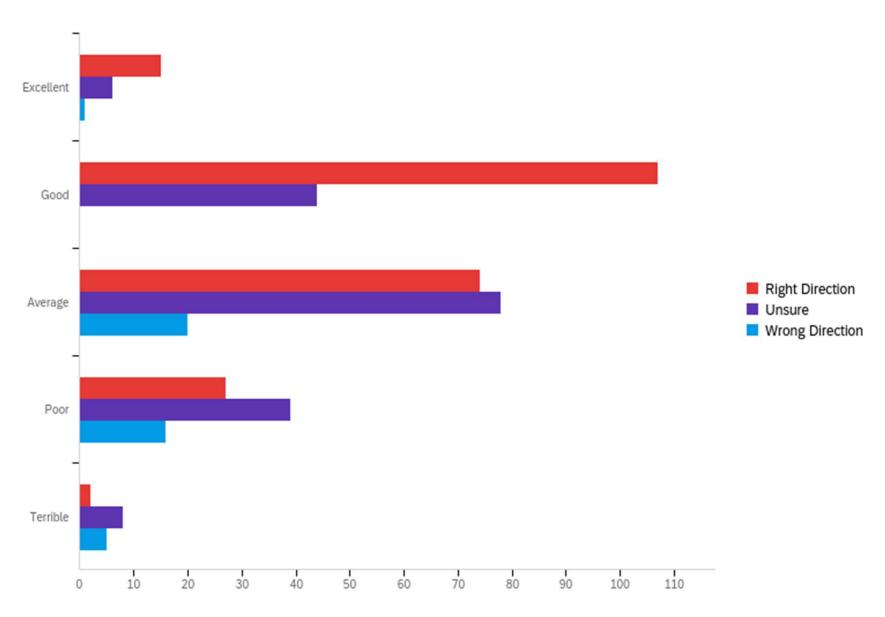
#	Answer	%	Count
1	Right Direction	50.90%	225
2	Unsure	39.59%	175
3	Wrong Direction	9.50%	42
	Total	100%	442



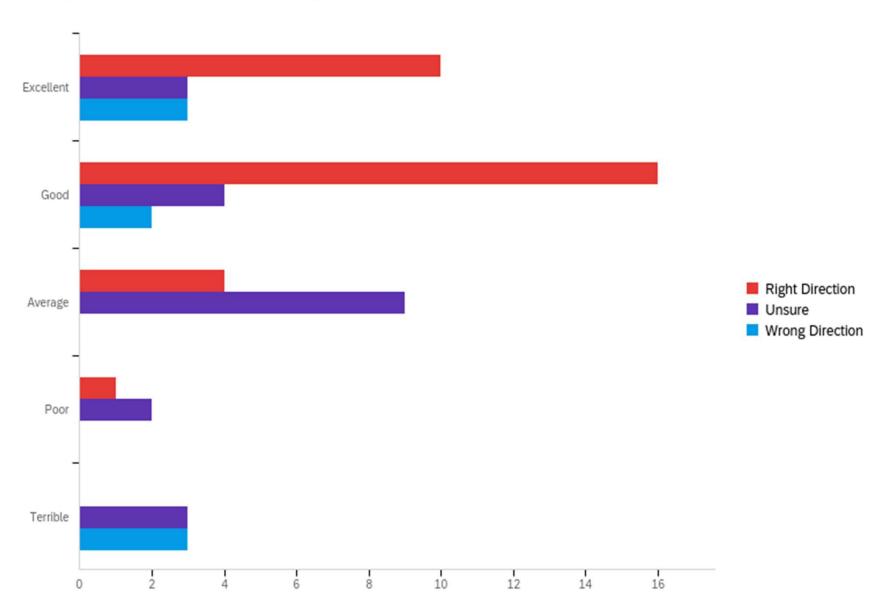
Right vs Wrong Direction & Parks Ratings



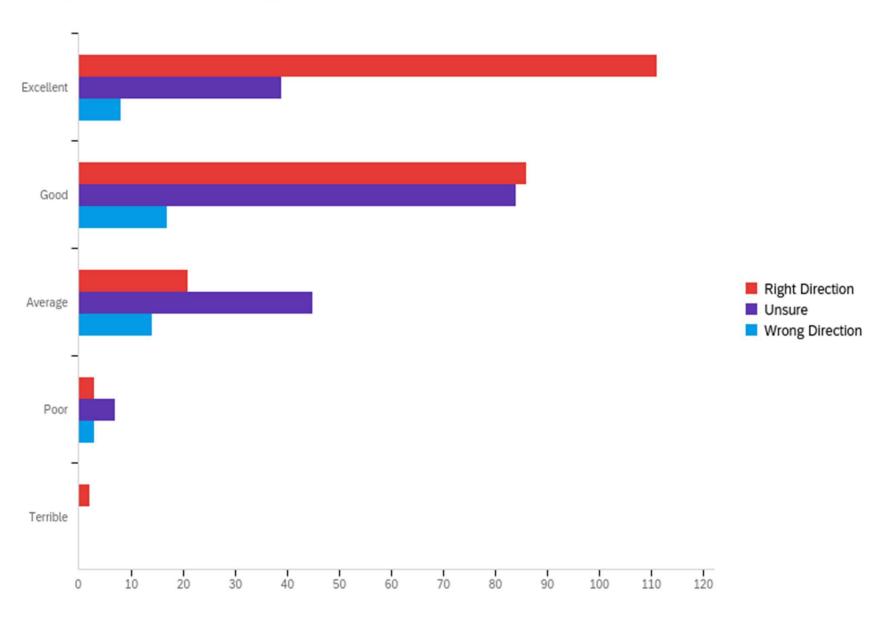
Right vs Wrong Direction & Streets Ratings

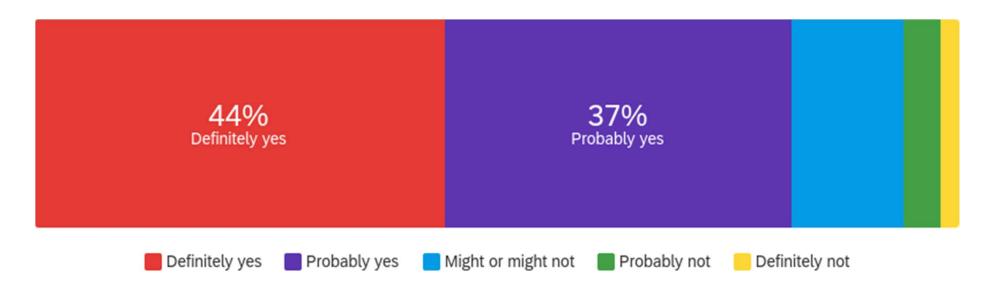


Right vs Wrong Direction & Recreation Rating



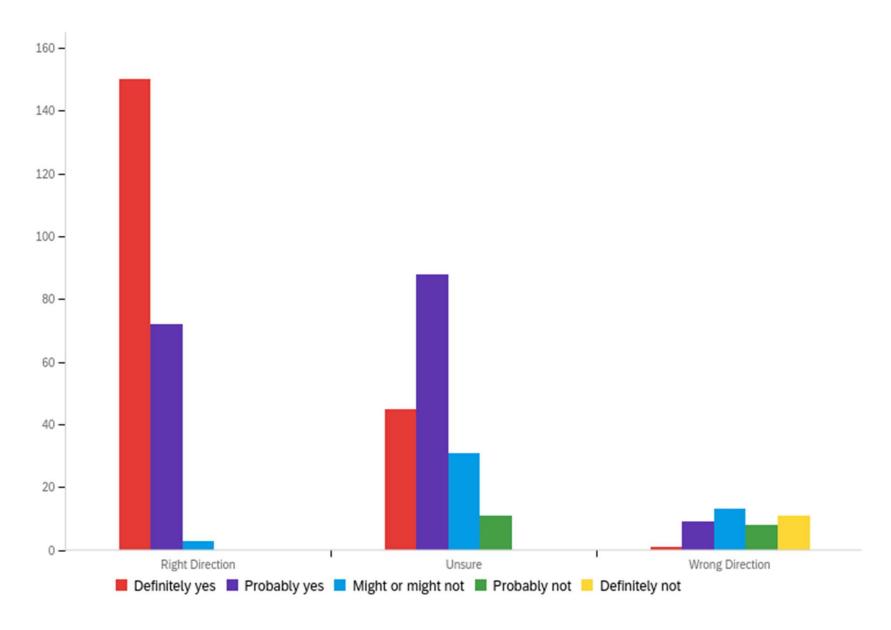
Right vs Wrong Direction & Trash Rating



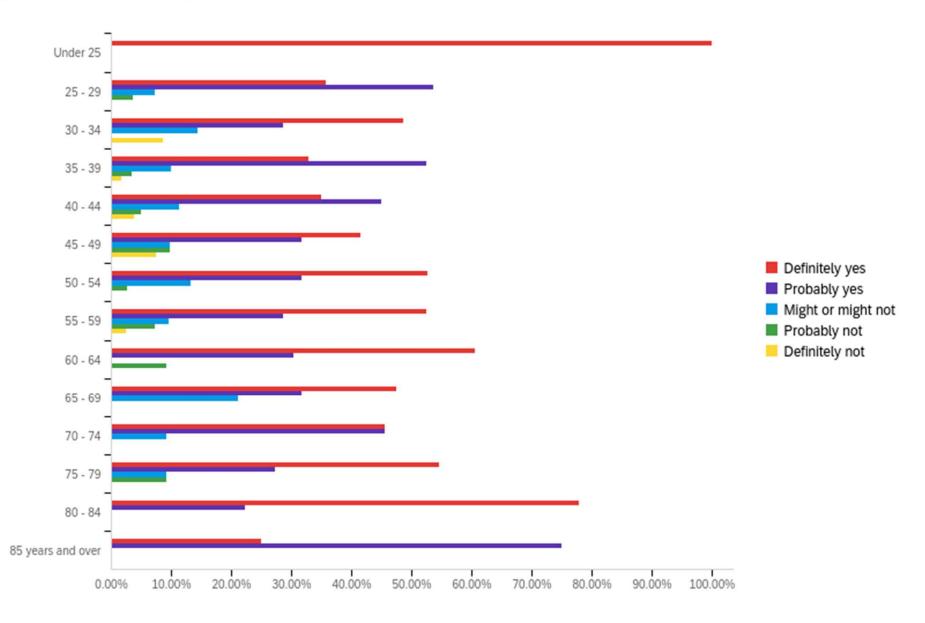


#	Answer	%	Count
11	Definitely yes	44.26%	239
12	Probably yes	37.41%	202
13	Might or might not	12.22%	66
14	Probably not	4.07%	22
15	Definitely not	2.04%	11
	Total	100%	540

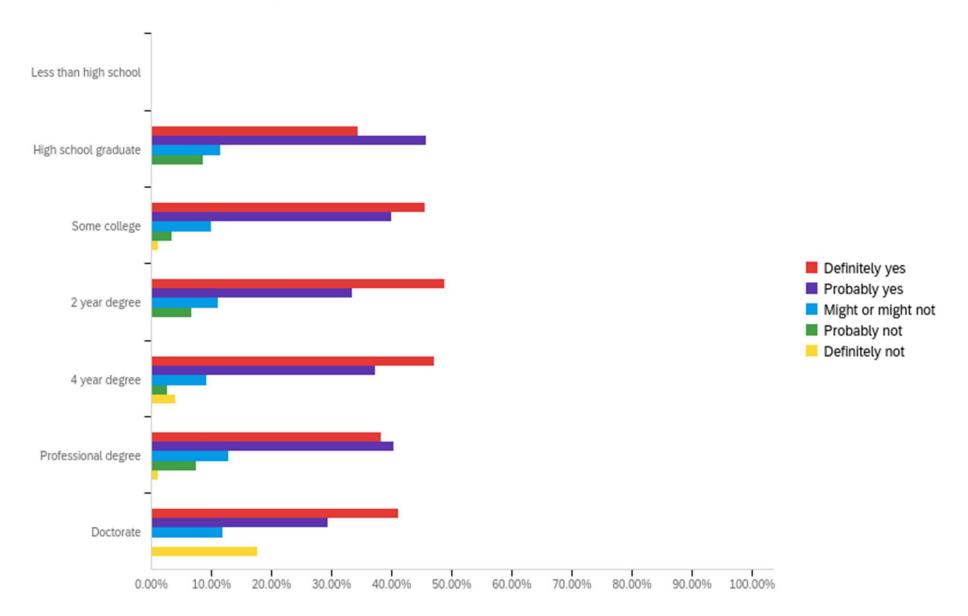
Cross-Tabbed with Direction of the City



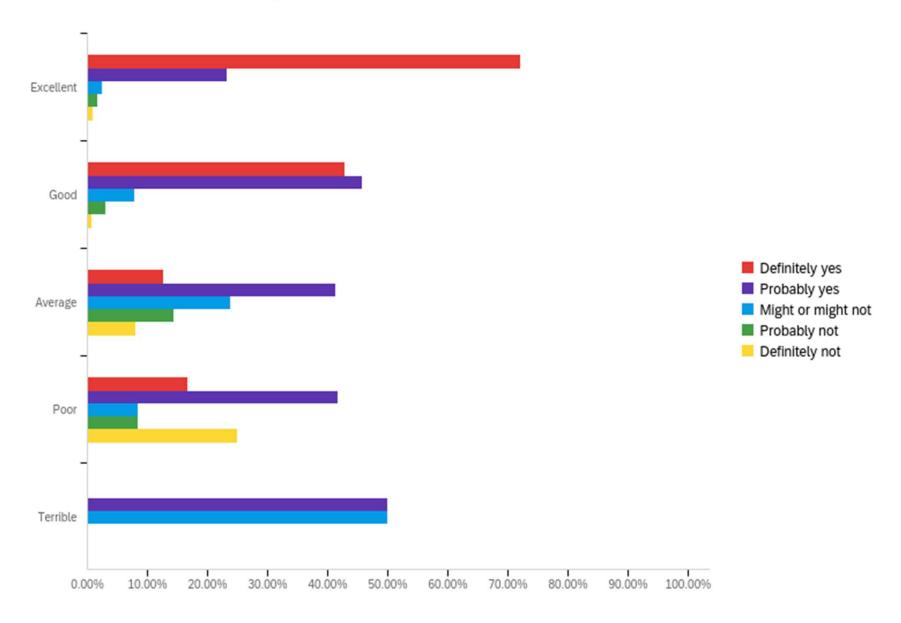
Age and Recommend City to Friends



Education and Recommend City to Friend



Experience in Parks & Recommend City to Friend



## Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Fire dept

Cross walk at 40th/Chimes & Country Club Drive. VERY dangerous and people are almost hit daily!

Don't need to be more strict about things than neighboring Ogden city.

Ban fireworks year round always. Lower property taxes. Bring in Google fiber or some super high speed internet service for residents.

Roads

40th street area

Listening to the lower income portion of the community and their needs.

Prohibit more apartment buildings. Not enough water for more people.

Fixing roads

Stop the high density housing. Fix the sidewalks. Lower the taxes.

## Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Affordable housing

Gang related issues, crime, etc.

Nuisance ordinances that actually affect homeowners (eg curb cutting/driveway expansion still not being allowed despite the winter parking ordinance. You're making life harder, especially on those who have small or no driveway and no yard to park in during snowstorms.

Road rebuild

Keep costs down

Keeping green space for sports & leisure.

Water conservation

Fixing the road on main point blvd and enforcing the dog on leash ordinance in the nature park.

Single family housing only.

Cracking the whip on roadwork

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Road improvement

**Public safety** 

Allowing more self sustaining practices at residential properties.

Lowering taxes

Cleaning up neighborhoods

Free community activities

Safety of residents from speeding in high traffic areas or dog ordinances being followed. Crating more of a community by planning and notifying the community of events.

Safety, roads

Updating roads! The roads by Burch creek need some love.

Making sure the utilities in older parts of the city can keep up with all the new apartments and townhomes going in everywhere.

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

We want to raise chickens for their eggs on our property.

Green spaces family events

Improving sidewalk and roads

The roads I have noticed work being done. But I feel more could be done. There are still a lot of the streets that need to be redone.

Also the maintenance crew could do a better job of cleaning up after they complete a job. There was a water main break on Porter Avenue awhile back. I'm still cleaning up sand out of the gutters.

Public safety IE: fire/ems,police

Youth

Open dumpsters for neighborhood trash pickups. Clear out homes and yards with excess items in the yard or house

Not sure

Creating a walkable city center, improving and creating bike lanes.

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Road maintenance, not increasing taxes, help with racoon problems, cat roaming laws/help with the billions of stray cats.

An updated and more enjoyable splash pad would be nice (ie. Larger)

People over watering their yards. Parks and public spaces. Roads

Assistance to small business

lighting on crosswalks, and sidewalks.

Road upkeep, and schools

Stop increasing the living space! Focus on current residents and make them happy

Stop building hundreds of apartments.

Zoning. We are becoming a town of apartments that are overpriced and rentals which don't add to our community

Safety before and after school, for kids crossing the streets. Making laws or approving more requests that allow residents to cut curbs, to allow for more off street parking and safer / more efficient snow removal. A safer fenced dog park, in a nicer side of town. Repairing the play structure at the nature park. Repairing roads, especially those around schools.

## Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Increasing quality of South Ogden

less taxes, better use of budget, give more back to citizens, less high density housing

Roads

Free family or community events. We attended the South Ogden Fire open house with our local family and LOVED it!

More parks and park community events. I love South Ogden days. The national parks concert was my most favorite ever.

Making it safer for disabled people to get around safer.

Sidewalks around burch creek elementary

Water conservation: get people to realize that we're in an extended drought, and that perfect green lawns are a big part of the problem

Creating a community that can feel safe and where people want to be. not changing it to a shifting population that doesn't have a permanent reason to be lawful and kind and act as if south Ogden is a place to make nice and feel safe/good about.

## Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Legalize backyard chickens. It's pretty outdated to be one of the only cities around utah left to legalize this. Also fight hard to get fiber internet.

Making the city safer

Lowering taxes.

Parks, sidewalks, and overall safety

Community rec center

Pothole repairs

road repair/maintenance

More city events, housing.

To stop adding stupid apartments!! It is ruining south Ogden and our schools!!!

Potentially less new multi family housing developments going forward. Otherwise we love the city!

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year? Making sure our city continues to be a safe, clean place to live. Roads, less high density housing The road quality Roads, community events Enforcement of the over night parking issue during winter storms Getting Utopia internet. Comcast is a joke and a bully. Give us another option. Paying first responder more The potholes Bringing in restaurant and no more apartments. Come on Russ **Sidewalks**

Road repair

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Making a dog park, and creating more opportunities for the community to help each other

Affordable housing

Stop the building of more apartments! Keep Birch Creek off 4400 South clean and not a hang out for the apartment dwellers to destroy. We've already lost a big part of the gully on that side.

More block parties, more housing for the homeless population, community outreach programs

Love it here

Issuing less building permits

Less multi-housing units please.

Bringing in more revu to lower taxes but not through more apartment living. That just brings more people meaning we need city employees and up keep plus adds to more students and raises taxes again.

Public safety pay a

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Children and families in need in the community

Over watering enforcement

Enforcing cars parked on neighborhoood streets

Road work taking a loooong time. I live in 785 east which was torn up most of the summer. Dust was aweful

New resident to the area, so haven't explored much. But, it would be nice to have a playground at the Glasmann Way Park.

Meadows park

Clearing streets earlier of smow

Affordable housing

Conserving water.

Parks and small businesses

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Winter parking ordinance, review laws that don't make sense anymore, housing

Rec center development

Green waste pickup for grass clippings and tree trimmings

The roads near Treeo, and the Brier Ridge Townhomes.

Traffic on 40th

Roads

Allow chickens. Improve website make easier to find things and better in mobile. Access to a dump. Green waste pickup.

Roads

Continue cleaning up vacated properties

Reopen 40th and Madison and put a traffic light there.

those who are close minded and less accepting of their neighbors can live in NORTH Ogden.

It would be nice to have a few more eateries without having to go all the way to Riverdale or 12th street

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Saving money for us poor tax payers. Providing affordable housing. Bringing more businesses we can shop at without having to go into Riverdale.

Traffic lights better

Letting the residents know what's happening

Some of the roads

**Easing traffic** 

**Parks** 

The power seems to go out regularly at 1050 E. 5500 S. (Ironwood). Can you do something to reduce or eliminate those incidents? Also, I believe we have some water lines that are old and need to be replaced.

Change city zoning to allow larger driveways

Lower taxes

Excessive speeds, setting consistent speed limit on Glasmann & Harrison (people are driving in excess of posted higher speed & many fail to slow down when speed limit decreases). Glasmann is particularly problematic because they turn up side roads & continue excess speeds (ignoring 25mph, which is not consistently posted).

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

South Ogden is really a great place to live. A concern I have is water conservation. Is it possible to start an incentive program for people to remove grass from their parking strips like has been done in other communities?

I read the SO newsletter each month and it seems the only types of new businesses we attract are tattoo parlors, hair salons. I'm not sure what the council can do, but what are we doing to attract other types of businesses? I used to be a police officer and one of the complaints we regularly received was that the police are never seen in residential neighborhoods. I guess now that I am retired, I have noticed this as well. Are officers allowed to take their patrol vehicles home? if not, this would be a great way to have an increased police presence in neighborhoods. Just a thought.

I know that SO always seems to be working on streets and water lines (infrastructure) and I would like to see SO continue doing this in the upcoming year.

All in all, SO is a great place to live and I love it here.

Connecting trail systems

green spaces and parks

Property taxes, less condos, apartments, and townhomes that are leased.

Businesses to our city

more retail, specific parks

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

roads, quality affordable housing

Water saving efforts

Water usage. Fining people for disobeying water restrictions

I would very much like a cemetery in South Ogden that represents our city. I have lived in South Ogden over 40 years, and there is not a cemetery in the city I live in and have raised my family in that I would choose as my final resting place. A beautiful cemetery allows for diversity. It is a place family members should be able to honor their loved ones with a monument or headstone above ground displayed majestically. I hope you might consider and seek for a location to establish a possible South Ogden Pleasant Valley Cemetery.

Slowing down the appartment and condo buildings. I feel I'm drowning in a once comfortable city. Feels like South Ogden is trying to turn into Salt Lake.

Road repairs, we have some crappy roads in South Ogden like Madison Ave from 40th up to Burch Creek Elementary/Park. Get rid of wood chips at parks, especially the ones put at the new Club Heights addition. My kids have come home with wood chip slivers in their clothes/socks/shoes and it's hard to pick/wash out. No one wants to wear clothes that poke them, it's terrible. South Ogden has been doing good with providing city gatherings/events. Two of my favorites are the Fire station open house and Santa parade. I realize South Ogden is a big place but the Santa parade was disappointing that it didn't come through my neighborhood this time.

Some Council members are great at listening and taking giving the residence a voice but others I feel "file cabinet" our concerns to not be delt with.

I don't like the quick volcano growth. I don't like feeling I'm drowning in my city I've lived in my whole life. Please slow the growth.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Less high density housing!!!

Allow chickens!!!

Building more affordable single family residences, cleaning up abandoned buildings and other properties, and allowing backyard chickens (reduces food waste, and promotes food security and sustainability)

Food security, sustainability, and green buildings.

Lowering property taxes. The city council should dedicate themselves to seeking ways to spend less money instead of looking for new "projects" to pursue.

Having no burn days in the summer for fire pits when the air is already filthy. In my neighborhood 2 homes are heated with wood so no clean air in the winter. Then in the summer the numerous fire pits are lit and there's no clean air again. I never get a break! Something needs to be done!

Road Improvements, Business development such as improving run down areas along Washington Blvd.

Building less townhouses, bring in more shops, restaurants

Roads and public safety

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

South Ogden playground next to the nature trail and the Ogden Athletic club needs a major update. There is no sun protection for the kids and I hear constant complaints that there is no swings, merry go rounds, and very minimal slides. Other playgrounds in ogden have better climbing structures and swings. We need to step up

Controlling growth of apartments and other buildings. Consider water issues that multi-resident housing may affect.

The property taxes.

**Parks** 

residential yard maintenance enforcement

Crime prevention, strengthening the police force, road maintenance, small business development

More on the outskirts of town, the city isn't just 40th street. The south end gets overlooked and forgotten, the roads aren't repaired, the park is in terrible shape but money is poured into the center of the city.

Making our neighborhoods safer. Better quality of life for the residents that already live here. Actually addressing our concerns when they are brought up instead of brushing them off. Addressing the speeding issues in residential areas. Specifically the area between 40th and 36th on orchard Ave. legalizing chickens again so residents can actually produce their own eggs for food.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Promoting local business even more. :)

Paving roads

Quality of life improvements for residents; roads fixed, ordinances enforced, safety/security, cleanliness, improve nature trails and parks.

Fixing the terrible roads. Not approving every single building permit that gets brought to them.

Renovating the Meadows park.

Road Improvement

Things to do in South Ogden

Maintaining roads better, and more thoroughly, especially in less affluent areas in the city. And enough with all the new high-density housing.

Bringing the lower income area better lighting, streets, sidewalks, sewer and not ignoring our pleas for action on enforcement for dangerous and suspicious activity!

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year? Recognizing and helping small businesses succeed. Roads, parks Green waste pickup Roads Ticketing cars parked on the street during snowstorms Road repairs/paving in Brier Point Fiber internet Building a bike park. Stopping high density housing Too late. South Ogden is no longer the south Ogden we grew up with

Diversity of housing options, businesses, etc.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Fixing pot holes

Recreational complexes a city indoor pool.

Parks and Recreation

More street lighting and paving new roads and more safety light at cross walks and new sidewalk

Too many apartments/townhomes being built. Renewed interest on single family homes.

Affordable housing

Schools and safety

All park's.

Mindful expansion which prioritizes the needs and wants of existing residents as opposed to the seemingly not thought out expansion that has been going on

I am concerned by all the multi family housing being added to South Ogden. Is the infrastructure prepared for the increase in people?

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Quit approving apartment complexes, we have way too many popping up all over our city.

Water conservation.

Parks that allow dogs off leash.

Bottle recycling from home.

Glass recycling program, environmental protection, logical water conservation.

Local events, communications, kids programs.

I have nothing to mention...

Friendship park and the dog s not supposed to be there and no one tickets them more signs that say no dogs aloud at friendship park.

#### Infrastructure

Celebrating diversity, bringing equity to the table on how all South Ogden citizens benefit here, and work to establish a more inclusive environment in city politics? and operations. What is South Ogden doing to celebrate the lives and bring awareness to those living here who make up a large majority but are reflected in participation as beyond minority? The council doesn't represent all, and that's because the city doesn't feel welcoming to diversity. When you embrace diversity, you welcome more people to feel like they can participate in the business of where they live. I recommend South Ogden, as I love living here, but not for its diversity. I'd request the city to submit to the Municipality Rating Index. https://www.hrc.org/resources/submit-a-municipality-to-be-rated Your citizens don't feel safe because of recent events. You want to bring people here? Work toward having a high index rating and continue to be welcoming to all.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Not building so many apartment buildings!!!

I trust the City Council to do whatever they consider to be appropriate.

Crime

road improvement and city ordinance compliance.

Water saving and education

City services adding new ones for things like green waste disposal adding thought of development in the east side on Washington and Harrison attract entertainment in the area

Cleaning leaves out of the curbside gutters. Fix the slide at the playground of the nature park playground.

Roads

Water conservation

Recycling

Support residents in yard water conservation projects

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Communicating with citizens not on Facebook. The Facebook communications have been a great improvement over the lack of communication before, but so many folks still get left out because they aren't on FB or don't use it frequently. For example, we missed the fire station open house even though we were eagerly waiting for information about it because it was barely advertised on FB and the monthly newsletter that comes with the water bill arrived after the open house. The monthly newsletter could include a lot more actual community news and a lot less random fluff. And it could be more timely.

more jogging paths

It is probably too late but all the multi housing and commercial building that is going on. Traffic is a mess now at times but will even be worse here shortly.

Traffic flow

Crime and police patrols

Support local business education

Make laws against squatting or homeless camping in city limits

Streets, restaurants

Less big eye sore apartment complexes so close to the roads

Roads

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Pedestrian safety near ogden athletic club and hwy 89 near South ogden post acute, Harrison, and Walmart. The area around the ogden athletic club is so dangerous for children and there are more children in that area than every before. Safe designated walkways, signs to slow traffic, and closing entrance on 5700 s. Cars drive over the sidewalk to enter. Its not safely lit or marked. I would like to safe Pedestrian only pathways to meet skyline drive/Bonneville shoreline trail, and schools. A recreation pathway for runners, walkers, and bicyclists that would be safe away from cars/traffic. More police presence and public safety. Less multifamily in single family and less where several roommates live in one house. Traffic congestion near Harrison and 89, and hwy 89 and chevron

Keeping open space and roadway weed and trash control

Attracting retail business

#### Repair of side streets

Improving sustainable options for the financial protection of residents. I dont know how else to say it simply so I will elaborate. I have been in south ogden my entire life but this is the first time that I've had to tell friends that it might be best to look somewhere else for housing. The most of housing has increased, the cost of taxes has gone up, the cost of groceries has gone up. Literally everything has gone up. Gas prices are 10 cents cheaper in north ogden. Winco provides better grocery prices, several other cities provide better housing costs all while congestion is getting worse, park maintenance is still an issue, roads arent getting better and I still have to drive for 45 minutes daily to allow me a job that can afford a life in south ogden. Bottom line, why cant i work, play and enjoy all within south ogden to boost our economy? But instead, we just add more town homes to make it all worse. Supply and demand are getting worse which equals higher cost. Your not protecting current citizens.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

**Building community** 

Upgrades to infrastructure such as fiber internet

Safety of citizens

road repair

?

Our city looks like trash in a lot of areas. Weeds, overgrown trees, etc. Get people to clean up their messes and take care of their yards.

We need more recreation opportunities in our city. A rec center would be awesome. Also, there are some really lame ordinances regarding pools and fence heights. It really limits people like us on a corner lot.

More choices for eating out and buying groceries. I would love to see a Harman's and/or Trader Joes.

Senior Citizen activities

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Speeding vehicles in residential areas.

Parking on streets for extended periods of time.

Clean up or city!! Garbage and weeds are unacceptable on streets and medians!! Quit building high rise apartments that are only rent or lease. We should be able to own property!! We need green space for recreation!! Leave the soccer nets up!!!

Stop spending so much money.

Reducing taxes, improving education, improving training of police force.

slowing traffic on 40th street, fixing traffic lights to use turn lane more,

Cleaner roadsides and more walking paths.

Add sidewalks to streets

no more multi story apartments

Road repair

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Lowering taxes.

Curb the crazy growth

Roads...I know, it's like doing the laundry...it's never done! Lol

I am pleased with the way things are going.

Improving their knowledge of the city by physically visiting and walking through area of the city that they do not live in.

Although I see needs (roads, capital projects, housing, police etc) I think we are in a position where the best thing to do, given the current economy, is to avoid spending and increasing any financial burden upon the citizens.

Establishing a Police department oversight committee to make sure the police department has some sort of quality control and is accountable to an independent committee.

More New development on the Washington Blvd. Corridor.

Traffic, especially in the southern most part of the city (the entry corridor) is going to be a massive concern. Also, the duopoly of internet service means worse service, support, and value for cost

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Get high speed internet.

lower property taxes

More options for bus traffic. I never see bus travel through South Ogden.

Road maintenance and lowering of property taxes. Especially school taxes. An 18% increase in one year is outrageous!!!! Would also like to see the recycling garbage program ended. It is an extremely limited program and provides no value. Would also like to see regular garbage collection pick up more than they do. Where I lived in Texas you could put a washing machine on the curb and the garbage folks would pick it up on Wednesdays.

Getting the infrastructure started that's necessary to access more of the available water, both from the dam and from the aquifer.

Preserving the integrity of single-family homes. I'm concerned about the significant increase of rentals in our community. Also, improvement in the quality of roads.

Cutting taxes, street repair, stop wasting money on more parks. We have plenty of recreation areas.

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

road maintenance

Roads. City Civic Center.

**Side Streets** 

Street lights. The new bulbs that were installed don't provide much light. Take a look on 850 East, south of hwy 89.

South Ogden is getting older, and more shabby. There aren't many new housing developments except in random infill areas, so young and affluent residents aren't moving in. In fact it seems they're leaving in a hurry for Farmington, west Weber county or Mountain Green. I don't want SO to end up like Washington Terrace or downtown Ogden, so focusing on beautification of city common areas, creation and enforcement of codes to reduce or eliminate blight (broken down cars on the street, trash and weeds in yards, broken mailboxes and abandoned buildings) is important to me. More trees and plants in high visibility areas, more new businesses and a good mix of high density and single family homes to attract more people.

Business Development for City Center and 40th Street

**Snow Removal and Road Repairs** 

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Create, incentivize, implement, and police a logical, enforceable, equitable, long-term RESIDENTIAL AND COMMERCIAL secondary water use plan utilizing drought resistant landscaping.

community safety and harmony.

Parking enforcement. Having people bring their garbage cans in after garbage day instead of leaving them out all of the time!

Roads and sidewalks. They are terrible.

Infrastructure

Stop the endless high density housing cobsteuction!

Bringing more restaurants to the area! NO MORE apartments!!

Updating/new parks and fix roads

Reducing Taxes.

Where ever they see the biggest need. I trust my elected officials

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

traffic flow

Some of the roads.

Control spending

Lower taxes

Green waste pick up or drop off, preserving parks, recycle cans at parks, continue to upgrade roads

vehicle speed and noise. proper signage on dead end streets, particularly on Diana St. properly marked police cars. If one needs an officer, it would be helpful to be able to recognize a cop car. Junky and weedy yards. The increased traffic caused by the number of town houses being constructed.

Zoning compliance, limiting number and height of high-density housing units

Weed control along highway 89 & glassman way from highway 89 North along both sides of road.

Keeping sidewalks clear.

Last summer my neighborhood sidewalks were a mess to walk on and impossible to ride bikes because so many people let goathead plants grow freely across sidewalks.

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Roads that are falling apart.

Road improvements including ample parking off streets near apartments. Code enforcement with water usage and misuse.

Something for senior citizens, and less apartments

Finances need critical attention. You must get spending under control. The tax increase this year should not have been approved. Please give a little respect to the taxpayer that is the primary source for city funding.

Lawn and yard standards.

Pedestrian friendly street crossings and sidewalks - and protected bicycle lanes

Affordable housing for families

Not approving anymore multi family dwellings in the city. Every inch of our city has these buildings and it's ruining our residential neighborhoods.

Keeping taxes low and making sensible upgrades to infrastructure.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Continuing to improve parks and recreation

Road & infrastructure maintenance.

Stop building ugly town homes and figure out a way to lower the city taxes! City sold the old city building, making money and saving 1 million a year in upkeep for those buildings but my taxes didn't go down! Why not?! Where did all that extra money go because my road just keeps getting worse so it didn't go to fixing my road!

Fixing neighborhood roads and gutters.

#### Road repair

Cut building. We have a water shortage and everywhere you look there is housing being built requiring more and more water. I have done my part, but my part seems to be getting bigger and bigger, before long I will be asked to completely do away with my yard and will be required to spend thousands of dollars to convert to xeriscape. I can not afford that nor can I physically do that myself. If the city will pay for it completely I might consider it.

Kids and Senior activities (Organized)

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

#### STOP HIGH DENSITY HOUSING PROJECTS

#### Street repairs

Preventing so many new high rise apartment complexes from building in the city. They are also extremely close to the road and detract from the beauty of the city and surrounding areas. I understand the need for new housing but these places are eyesores and are adding to traffic congestion.

Business and church water conservation. Why should I let my yard be watered once or twice a week to turned brown and die off when a neighborhood church or business lawn is obviously watered more often.

Rolling out the internet service mentioned last year. Also, the playground at friendship park needs a major refurbishment.

A few more businesses. Property taxes are noticeably higher than similar areas.

Competitive Sports i.e. Soccer, Football, Baseball, Basketball, and have businesses sponsor Tournaments that would bring other teams to South Ogden. Could have gift certificates in team sign up packets.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Slowing down growth, re-accessing and involving so ogden residents in big decisions like adding 1000 multi family units.

Recreation

Beautification

Safety and roads

Skate park and other parks

Yard ordnances

Keeping large apt buildings from going up in every open space

repair street at 40th and adams to 41st and adams. stop building apartment complexes right next to the sidewalk, it makes the city look like a ghetto

Clean air initiatives, fiber internet, cleaning up the nature park

Cleaning Gutter drains coming down 5700 S west of the athletic club; clean up fallen trees and invasive weeds in the nature circle; fix broken slide at nature loop play ground; stripe 5700 S up the hill east of the athletic club; clean up and mow highway 89 through South Ogden.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Maintaining roads and green spaces, inviting professional business development as well as pub style restaurants that can obtain liquor licenses

Transparency in use of public funds.

Cleaning up unsightly properties, enforcement of winter parking restrictions, speed limit enforcement and less tax incentive offerings to builders yet increasing taxes to existing properties.

To STOP allowing more hi-density developments. You r ruining our view of our beautiful mountains w these 4-5 story buildings. You are creating a NIGHTMARE of crowded on street parking in these developments since I don't make them build enough parking spaces ON THEIR PROPERTY. YOU make it dangerous for children in the streets. STOP IT!!

Make the city look inviting and preserve green space.

Keeping recycling.

I think south ogden needs to have more of a police presence, feel like there is a lot of are that needs covered and not enough officers available.

No construction of apartments or high density housing

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Economic and commercial growth

Improving infrastructure

Keep us safe, help with homelessness, roads

Ban fireworks completely in our city!!! Please. I'm begging. Make all fireworks of any kind whatsoever illegal. We are the "city of trees" and we won't be if residents continue take risks of burning down everything. Arrest anyone who lights fireworks. Whether Utah-legal or otherwise, please ban ALL fireworks and sparklers and pops and snaps. Residents can go to a professional fireworks show if they want to enjoy fireworks, not in their driveway or on the street or in our neighborhoods.

#### **Property Taxes**

Proving sidewalks, and keeping sidewalks free of snow and shrubs, if you are asking me to save water why are you permitting so many apartments that will use more water, than I can possibly save!

To get the form based code development off the books and update those "plans" because of the effect it is having disintegrating what was once (and could be) otherwise very stable neighborhoods into hodgepodge of three story high 6/8 plex apartment buildings on tiny parcels towering over their single story small bungalow neighbors.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Public outdoor spaces

roads

Repair and maintenance of infrastructure and existing amenities. Reduction of water usage.

Improving what we already have instead of building new apartments. Roads. Viable businesses. A traffic light on 40th and Madison

Removing grass park strips and replacing them with localscaping

I think we have too many nit-picking laws. Don't make frivolous laws that are hard to enforce. Choose your battles and spend your time on more.critical, , serious issues.

Traffic areas that need to be improved. Keeping South Ogden a home town feeling.

Parks and city owned areas. Keeping up with landscaping and maintenance.

Road improvement

Walking paths in the older part of town near city hall. Offering free activities for Senior Citizens - such as yoga, tai chi or other gentle exercise.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Internet--Fiber

Crime and open spaces

Continue to repave roads. I turned right onto Madison from 40th street and that road is terrible. Stop building condos and apartments, I feel I'm drawning in the once comfortable city. Too much going in at once.

Safe bike lanes and nice walking trails

Fixing the road on crest wood Dr and more patrolling of the parks for dogs off leash. Ticketing cars parked on the road from the apartments during the winter. It makes it hard for residents that live here and pay the taxes to maneuver the roads on snowy days.

Fiber internet

Road repairs and paving.

Streets and Roads

Current priorities are great

# Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

beautification of city

Fixing the terrible roads and addressing the overpopulation issue.

We live on Glassman Park and love our location. We are concerned about cars that speed on Glassman Way. We would also like to be able to take our dog off of his leash at Glassman Park sometimes.

improving affordable housing options

I would think the traffic will really become a issue with the amount of apartments being built. There already is a problem on 40 and Washington Blvd, and Adams Ave.especially in the mornings. This may become a worse situation.

Add more local businesses and shopping

We have a lot of traffic on Oakwood drive due to those travelling to the Ogden Athletic Center and many are travelling too fast. Actually 25 MPH is too fast due to the sharp curve down at the bottom of Oakwood Drive just prior to the Club. We have children on our road who are riding bikes, and walking along the side walk and crossing the road. There needs to be some enforcement along Oakwood. They could have an impact if they just sat near the bottom of the road for 15 minutes a day just before 8 am or just before 9 am. Also, sometimes in the afternoon around 5 pm.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Fixing streets, sidewalks, less parking along the streets

Weed cleanup on roadways, and enforcement at residences. Some neighborhoods look awful.

less apartments more community activities events and common areas

Enforcement (speeding, running red lights & stop signs, parking of trailers on roadways, and home businesses)

Rather than focus on population growth, I would like to see more improvements to what we already have. It would have been nice, for instance, to have had a "flip-the-strip" incentive program independent from the state. I recently replaced my parking strip with decorative rock, and because my strip didn't qualify for the state incentive, I paid for it all myself. Even sod removal would have been nice...things like that. And there's a vacant lot on the corner of 40th and Evelyn Rd. that could be turned into a small green-space park...that would be nice.

Affordable housing (family) and no more high rise condos.

Safe neighborhoods

Ensure law enforcement is supported.

Road maintenance. There are still some streets in pretty rough shape.

Reduce tax/fee burden, or at least don't let it increase.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Enforcing the no parking on streets during winter time. Especially roads that have only one sided parking

Streets of older south ogden

A plan to beautify the U.S. 89 corridor through South Ogden. Weed abatement and/or landscaping the space between the roadway and business/residential property lines. Especially the area that stretches from Sunset to Adams on the DMV side.

#### Fiber internet

Making the city more bicycle friendly, STOP building townhomes/apartments, and participate in Utah Water Savers Localsapes Awards. Not everyone has a parkstrip and would like to replace a portion of their landscape to make it more water wise.

Managing dog ordinances. They are not enforced. Barking, relieving themselves on lawns.

Events or programs that bring the more elderly citizens together. Seems there is a lot for young families with kids (and those active with LDS church) but there are no community events designed to connect with some of the older residents of the city.

Public transport, bicycle routes, green spaces.

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Making our schools better. I'd love to see language immersion at our elementary schools.

Quality and Health. Quality restaurants, events, and businesses.

Reducing spending. Giving more money back to the citizens. Helping/allowing city residents to become self sufficient instead of taxing them beyond measure while wasting money for current frivolous spending througout the city.

Affordable housing

Roads

Re doing roads in neighborhoods or working with plow trucks, every year subpar repairs are made and then plows make the potholes worse

Reducing property taxes

Roads

Clean and manage landscaping

### Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Continue on the same path.

Clear the nature park of infestation of the bad weeds along the trail! Ugh (🖹)



#### Roads

Please focus more on transportation accessibility and safety for cyclists, walkers, and transit. I have to walk without sidewalks when I walk to the grocery store or public park.

I would also like to see the city council focus on affordable housing and water conservation.

#### NO MORE HIGH DENSITY MULTI FAMILY HOUSING!!!!!!!!!!!!

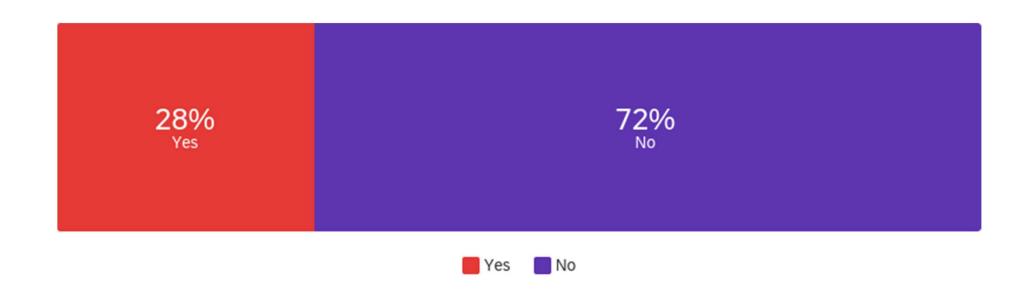
I love the development happening. Excited to see what businesses are moving into our part of the world. Would like to improve Riverdale road itself. Traffic is terrible

Stop creating large buildings, taking up all free space! We are not California, if I want to live in a highly populated area I would move there.

#### Traffic

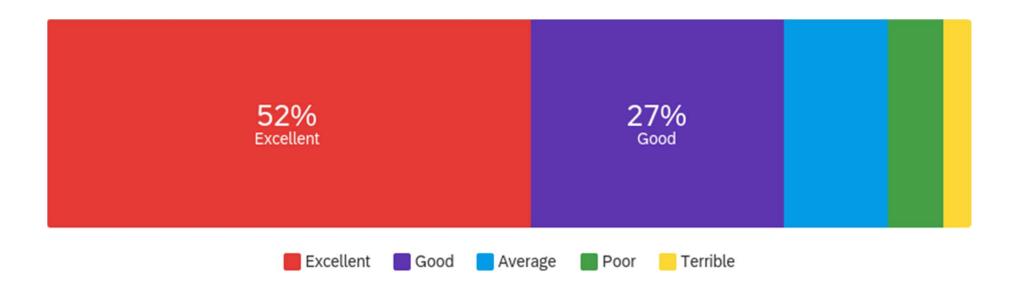


Thinking back over the past 12 months, have you had contact with the South Ogden City Police Department? (For example: if you have filed a police report or called to report a problem.)



#	Answer	%	Count
1	Yes	27.87%	131
2	No	72.13%	339
	Total	100%	470

# How would you rate your experience with the South Ogden Police Department?



#	Answer	%	Count
5	Terrible	3.03%	4
4	Poor	6.06%	8
2	Good	27.27%	36
1	Excellent	52.27%	69
3	Average	11.36%	15
	Total	100%	132

### What factors influenced your rating?

#### What factors influenced your rating?

Responded very quickly and did all the could to ease our concern.

Their compassion

I felt my concern was valid and that something would come of my actions.

Took a while to respond

My child is obsessed with all first responders and the police have always been kind and open to answering any questions and engaging in conversation

Traffic on 40th

Friendly officers

They were kind, and helpful... and not judgmental. It was good to know they were already aware of the issue, and they gave professional direct contact for future reporting of incidents

My neighbor is crazy and they've been as helpful as they can

Timeliness, respectfulness, privacy, kindness

### What factors influenced your rating?

#### What factors influenced your rating?

I had filed a theft report and the responding officer was thorough in collecting the necessary information. The detective doing the followup kept me informed about the case. They were very professional and polite. I have been to the Police Dept. downtown for various things and those who were working behind the counter were very helpful and kind.

#### **Timing**

Responsiveness, professionalism and courteousness

Extremely helpful, kind, professional

The police have always been friendly and have been responsive to our needs. Wish we had more of them so they wouldn't be so spread thin.

Responded quickly, but lacked caring or follow through.

They were very responsive to our concern and followed through on the proposed action. They were also good to answer questions we had.

Officer was very polite and arrived in a timely manner.

Responded quickly and effectively

#### What factors influenced your rating?

Nothing was done after several tips have been submitted from our neighbors regarding unsafe disposal of car contaminants and possible drug activity.

Always willing to listen even if they can't do anything about the issue

Tried to get a hold of someone regarding code violations. Left msgs and never got a call back. I like reading fb stories about how Washington terrace handles violations. I wish south Ogden would as the weeks and run down homes is no longer appealing in south Ogden

The officer was a good listener, respectful and kind.

They are prompt, courteous and knowledgeable

Very quick response time and the officers were excellent in talking to me about the incident and communicating with me about what was happening and what would happen in the future.

Living here since 1968

Very professional attitude, clear with instructions and helpful.

#### What factors influenced your rating?

They are courtesy and I see them often patrolling on the city

They did their job but I didn't feel like I was a priority just another report

He was curt with me.

Professional and thorough in dealing with a neighbor issue

Concern

Mixed information disbursed

Graffiti should be removed immediately!! There should be a plan in place to address immediate graffiti removal.

Lack of professionalism, poor investigative skills, lack of common senses, low tact, made the case personal. (sad thing is their is a few good cops who we have interacted with with good manners, professional, and know how to do their job one of the cops I am referring too, gave me a ticket and I still hold him in this regard, too bad the good ones couldn't help the bad ones learn how to do their jobs.)

Promptness. Willing to explain the situation.

#### What factors influenced your rating?

Prompt response

Took the time to listen.

Apparently if your a criminal feel free to live in south Ogden and do as you please. If you call the police they will tell you they have every right to wonder your property and do as they please. Police and criminals are friends. Unfortunately false police reporting, lying on behalf of those they like, intimidation, covering up for each other when they make mistakes. Refusing to be accountable, lack of training and downright abuse of authority has become prevalent in the department. If you thought South Ogden doesn't have a problem. Think again. It's here. A few bad cops are running the entire department.

They were quick to respond very kind And took care of the issue quickly.

Response time. Conduct of officers.

They were friedly

Officer was great at explaining the situation.

I know most of the officers and they are great. I think they do a fantastic job in keeping South Ogden a safe place to live.

#### What factors influenced your rating?

They arrived quickly and helped me handle a very difficult situation in a very professional manner

The care shown.

Helpful phone conversation with police to address a barking dog problem

#### love So. Ogden

A driver destroyed by brick mailbox and his car couldn't drive. Cops were called. The driver sat in his vehicle for over 15 minutes. The police then took the person's information and then handed me a form duplicating what the driver wrote down. The contact information had a bad cell phone number and bad insurance information (the reason he was in his car for 15 minutes was that he signed up for insurance after the accident).

Problem #1 - The cop typed up the form and didn't notice that the insurance start date was the current day's date.

Problem #2 - The cop didn't call the stated cell number to see if that number rings through to the phone that was in the driver's hand.

Days later his insurance denied my claim. I tried calling him, no luck.

I called the police to mention he gave false information on the police report. Now instead of the police assisting me in any way or even this person a ticket for not having insurance (which I could prove), I was instead brushed off. The driver successfully lied and avoided punishment because the police didn't want to put any extra effort in to help me.

Note, after hours of detective work, I finally located the driver's father via a Facebook friend, and persuaded the father to give me the driver's actual phone number, which finally helped me threaten to sue and get money...)

I've had relatively good interactions with the police other times, so I bumped it up to an "Average" instead a "Poor", but that incident really left a bad taste in my mouth.

#### What factors influenced your rating?

Quick response, friendly, helpful to do what they could with the situation.

We had an issue with a neighbor concern destruction of property and once we provided him with video he quickly resolved the issue.

They did not have the woods rose Townhomes addresses in their address database - this caused several minutes delay. Telephone operator questioned my credibility because the valid address that I provided was not in her database.

My wife was treated poorly by the officer over a traffic violation. The line at the stop sign was not painted so she had rolled forward to see around the corner for the turn. It got even worse when she met with the judge. Never has she been so disrespected.

The officer's friendliness and enthusiasm for helping the citizens of South Ogden, not just there to kill a work day.

It was just debris in the road.

Pretty low bar - they responded to my call, gave some suggestions.

I have a child obsessed with the police and fire departments and they are always open, and welcoming to engage with and take time if they are not busy

#### What factors influenced your rating?

I think the officers we have are good, I feel that there aren't enough for the size of south ogden

Officers are very professional, knowledgeable, and care deeply about the public.

Timely, courteous, competent

TO BE CLEAR THERE WAS NO INTERACTION WITH AN OFFICER. This contact had to do w/ calling dispatch and relating concerns with panhandler's encampment at Chimes View Drive (west bound 40th Street) and Riverdale Road. And nothing being done about the garbage and waste that stayed there all spring and all summer long and the pan handlers that would be in the street collecting money, etc.

They were prompt, kind and good listeners.

Answered and responded quickly. Very professional.

I had a good friend hit on his bike at the intersection of Highway 89 and about 1050 East. We were trying to get over where his wife was sitting in her car. That incident was where he laid out on the highway for over 4 hours waiting for the ME to get someone there prior to moving him. His wife and family members had to sit there while he was laying in the road with a sheet over him.

### What factors influenced your rating?

they are always very professional and kind. They listen and really try to understand whats going on.

Experience is mostly always favorable.

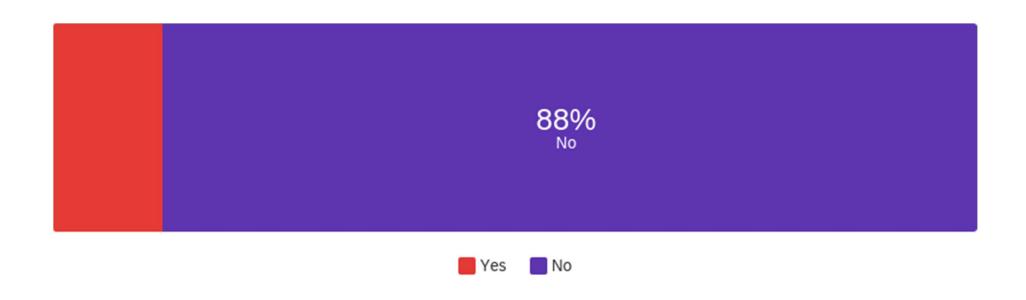
Lack of reponse, poor response time.

**Current standings** 

The officer acted like we were wasting his time

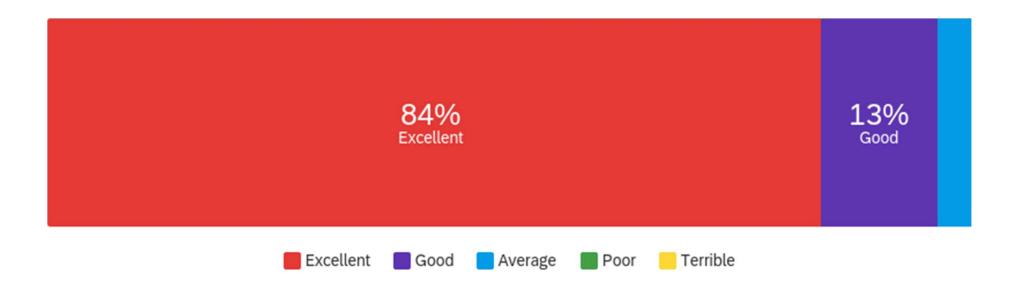


Thinking back over the past 12 months, have you had contact with the South Ogden City Fire Department? (For example: if you have had an incident which involved a fire or medical call.)



#	Answer	%	Count
1	Yes	11.75%	55
2	No	88.25%	413
	Total	100%	468

# How would you rate your experience with the South Ogden Fire Department?



#	Answer	%	Count
1	Excellent	83.64%	46
2	Good	12.73%	7
3	Average	3.64%	2
4	Poor	0.00%	0
5	Terrible	0.00%	0
	Total	100%	55

#### What factors influenced your rating?

Personal experience

Also kind and caring very concerned for people in our city

They were so friendly & seemed genuinely concerned. They were extremely helpful

Friendly staff

They came to inspect my store and were very professional and courteous

They were quick and professional

My neighbor fell and broke her hip and we had to call ambulance and fire department and they were so extraordinarily kind and compassionate.

Knowledge. Kindness. Quick acting.

I had to call 911 for a medical emergency. They were patient and calm.

Response time and professionalism

How fast they were to answer my 911 call and how kind they were in caring for me.

#### What factors influenced your rating?

Their professionalism

My son loves them and stops by the station frequently. They are always ready with a smile, typically with a mustache, and excited to talk about their vehicles

**Great dudes** 

Their prompt response and gently handling of my wife when she had to go to the hospital

Responsiveness, professionalism and courteousness

Very helpful! Changed a battery in a smoke detector I couldn't reach!

They were responsive and fast and did the leg work to solve the issue

The response time was phenomenal and they were very easy to talk to. They helped our children feel safe and secure.

They were quick and nice

They were overall just great! Calm, collected, and helpful!

#### What factors influenced your rating?

They had a very professional attitude, asked clear questions, and were very helpful.

They seemed to enjoy what they were doing and worked with pride and empathy

They helped get me to the hospital in a timely manner

Quick to respond to 911 call and assistance provided.

Friendly, professional.

They listened they were compassionate And quickly took care of my son.

Good service

Response time. Courtesy.

medical crews took good care of my son while we were away on travel.

They have been called several times for my elderly mother. They have been prompt, professional, and very capable in dealing with her situations. I couldn't be more grateful.

I had to be taken by ambulance to the hospital twice. They were terrific trying to keep me from having so much pain.

#### What factors influenced your rating?

Fast response, professional conduct, conscientious and caring

they were very good

Billing and understanding the circumstances.

They were friendly and helpful.

We weren't home. My daughter was having chest pain and our younger daughter called 911 and they helped with the problem while we were rushing home and keeping us all calm

We stop by the firehouse on a regular basis as well as check out their trucks at the gym or anywhere else we see them. They have always been open, talkative and kind in sharing about their vehicles and their job with my very obsessed child

Firemen are well trained, courageous, and care greatly about the public.

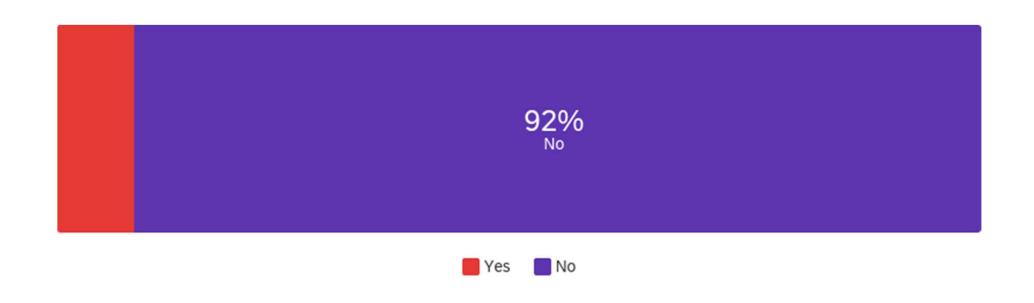
2 gigantic fire truck because I was having a fire in my fireplace. Another time 2 more truck because I was bbq wings outside. Extremely expensive to run those trucks for no reason and it was embarrassing/unneeded

Quick response, professional

There quick arrival time, and the professional way the did there job, we have the best of the best.

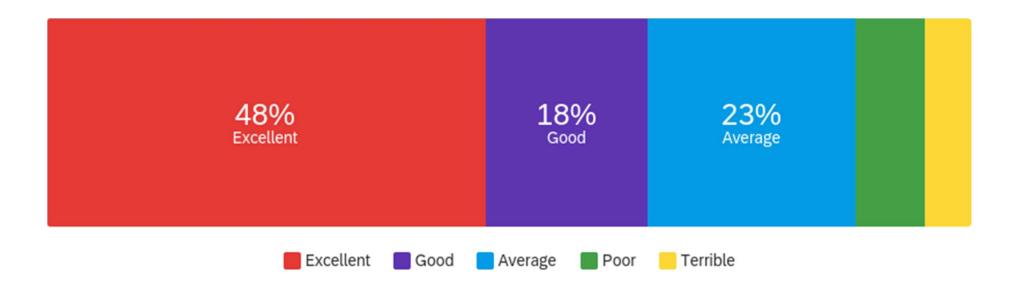
compassionate

Thinking back over the past 12 months, have you had contact with the South Ogden City Building Department? (For example: if you have applied for a building permit or reported a zoning violation.)



#	Answer	%	Count
1	Yes	8.35%	39
2	No	91.65%	428
	Total	100%	467

# How would you rate your experience with the South Ogden Building Department?



#	Answer	%	Count
1	Excellent	47.50%	19
2	Good	17.50%	7
3	Average	22.50%	9
4	Poor	7.50%	3
5	Terrible	5.00%	2
	Total	100%	40

#### What factors influenced your rating?

We have talked and met with them and always willing to listen and help

The inspectors was super nice and agreeable. But I find there are inconsistencies to the code. On some items they ignore code and on other items they adhere strongly to code. The reason for code is for expectations for all, not only for some.

I called about a lot to purchase and got half answers and my realtor got completely different answers.

They are ridiculous about dumb things, but ignore important things.

The staff was knowledgeable and patient, made sure I was comfortable in the situation and understood.

Inspectors were friendly, helpful and fair. Thank you!

As someone who opened a small business this year, the building dept waiting until 1 wks before opening to tell us we had to complete some lastminutw and very expensive work was unacceptable. They had been in the unit 3 times during construction and never mentioned the work until then.

Efficient, easy to reach, knowledgeable, and willing to look at plans, site, and dreams of a homeowner.

#### What factors influenced your rating?

The individual was rude and unwilling to listen to my situation.

I felt they were a little intimidating when my husband and I applied for a driveway access at the back of our property.

I quickly finished the work I needed to do.

They went out of their way to help us get a building permit for and expansion project.

The people who work in this department are amazing. The City's regulations and how they apply to some and not to others, and weather or not they really achieve the goals they are intended to fill is what leaves this area lacking.

appointment time vs arrival time, other than that, everything was good.

I've left messages and they have been ignored. Violations are being ignored.

Good, clear information readily accessible. I could actually reach a person on the phone!

It's older than 12 months, but I just want to sing praises to Leesa Kapatenov. She's been fantastic on things.

#### What factors influenced your rating?

Speedy service when I needed a permit.

Tyler's timely assistance with an inspection was appreciated.

I was never contacted about progress on a zoning violation in my neighborhood.

actual reply to a question

Prompt response. Good information

Applied for second driveway years ago, they were very rude. They also tried to tell me what trees and shrubs to plant!? I didn't feel like the permit people or the city council cared about just wanted to show that they were my lords... I put over 50k in my landscape and second driveway. The corner of this lot was over grown garbage. Rather than thanking me for improving the landscape in the city they treated me very poorly. Jeremy hall? was the only only one who helped me and I don't believe he is on the council anymore

Building official was professional and understood what I was asking about and followed through.

They took time to listen and understand. Then made helpful suggestions to maintain code compliance while moving ahead with the project.

### What factors influenced your rating?

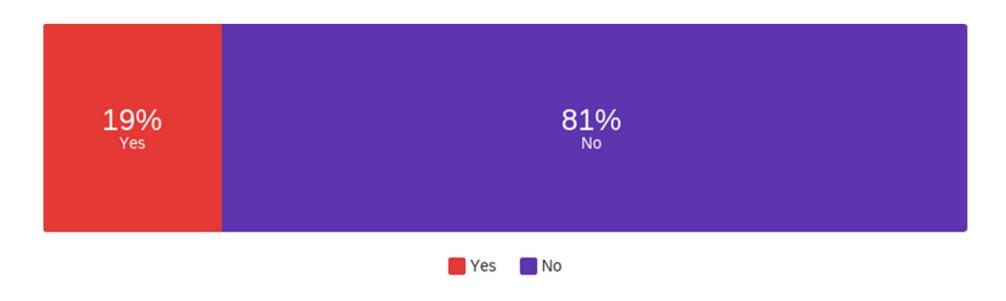
Costumer service

I needed a permit for my roof. The whole process was quick, easy, convenient

Moved to SO in 2008, have no plans to move elsewhere.

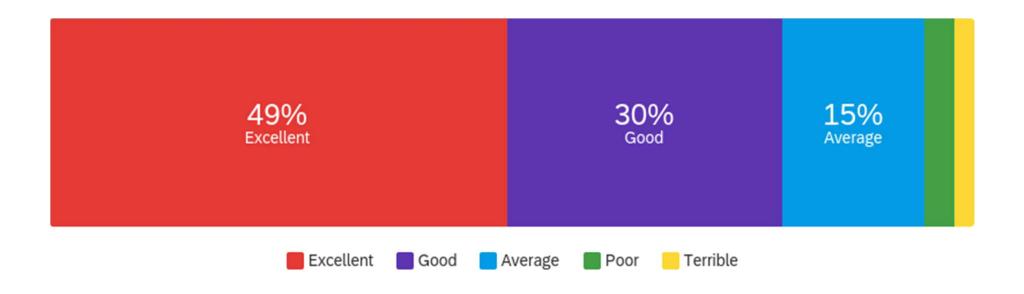
knowledgeable inspector made applied helpful lot understood driveway

Thinking back over the past 12 months, have you had contact with the South Ogden City Hall Administration? (For example if you have come to pay your water bill, reserve a park or community room or get a passport.)



#	Answer	%	Count
1	Yes	19.31%	89
2	No	80.69%	372
	Total	100%	461

## How would you rate your experience with South Ogden City Hall Administration?



#	Answer	%	Count
1	Excellent	49.45%	45
2	Good	29.67%	27
3	Average	15.38%	14
4	Poor	3.30%	3
5	Terrible	2.20%	2
	Total	100%	91

#### What factors influenced your rating?

The online bill pay setup is a little weird. Following links from the main page, it just takes you to the FAQ which says you can only set up recurring pmts by bringing a voided check in person. However if you Google "south Ogden water bill pay" it takes you to the online portal to pay

How well they listen to the residents before they make up their minds about what they are going to do in the city. Most times they have already made up their. I do.

Pleasant and helpful

Informative

Friendliness and wait time.

I was paying for the wrong place its my fault but there could have been some help in fixing it going back

Three people sat behind the window at thier desks, looking at us and looking at each other for a solid 30 seconds before one of them reluctantly got up to help us. None of them wanted to, and were waiting to see who would cave in first.

Had the pleasure to work with Lisa in the licensing department for businesses, professional, knowledgeable pleasant to work with!

#### What factors influenced your rating?

Super friendly

. .

Again community is not felt. It felt as if dealing with an outsider looking for something to point out that was wrong.

Everything went smoothly, I was able to get in and take care of my passport application in very little time.

Computer system and policies about turning on water are antiquated.

I was treated with respect.

Friendliness

I thought it was weird how they told me how to set up my water bill they just said to go yo the website but I didn't know what website

Their ability to fully explain the process of becoming a resident

All my questions were answered and I felt like I was in good hands for something I was new too.

#### What factors influenced your rating?

Contacted to create utility account. Didn't receive a confirmation of the form online being processed. Just confirmation the form was received. So I emailed to confirm account was created and received a timely response.

I think they have been a part of the Santa event and helped with finger prints for employers

Easy and quick

I came in to pay one utility bill on the day it was due. It wasn't credited until a day or two later. Otherwise, their service is been just fine.

As I said I have had to go to the City for various things. I reserved Friendship Park for a church party and the ladies behind the counter were helpful. I have had to get dog tags (before our dog passed away) and this was a simple process. There have never been any hassles in my trips to SO Admin building.

I accomplished my issue

Reserved a dumpster, no issues

Good people

#### What factors influenced your rating?

I applied for a passport and reserved the 40th street park. Both experiences were excellent. Everyone was efficient and so friendly.

Kindness of staff

called on multiple occasions for help, got different answers, until finally got someone who could help

Professional, easy to work with.

Whoever I spoke to was helpful and my problem was fixed quickly.

Wait time, pleasantness of the employees helping me

Willingness to help, speed of response

Getting our passport was the best experience! She was kind, and got us through quickly.

Succinct and friendly correspondence

Good communication.

#### What factors influenced your rating?

I've only interacted with the city once to setup auto pay for our utility bills and it was quick and painless.

Living here since 1968

Got my questions answered quickly

Professional, friendly. Made the process easy

You can only do so much verifying a rabies tag.

not friendly, waited some time to be attended to despite being the only person in the building. In their defense they had no AC, but none the less, not a grade A performance.

alays nice and quick to help.

Helpfulness

Very professional people. Excellent response to my requests.

I was told I can't shut off my own water unless the house is sold, but if I don't pay it, they will send me to collections.

#### What factors influenced your rating?

We were registering pets and the option to do it all by mail is a very convenient option - having an online option would push it to excellent

The inspector was polite and answered my question

NO problems-- went smoothly.

Knowledge of employees. Friendliness of employees.

Leesa is a peach as well as those who accept payments

Had to emergency call the city manager - with repaving of 39th street, the contractor had not notified homeowners that caws would be towed if not removed from the street. Also, as a resident, why was 39th st repaved twice in less than 12 months? No explanation has been provided - it seems wasteful and not a proper use of taxpayer dollars.

Speed of service and problem solving. The staff were very helpful with my appointment time and picture

**Availablity** 

Very helpful when getting a passport quickly.

#### What factors influenced your rating?

Very professional and correct with their information. Resent fees to approach planning commission.

The drive way issue is when I dealt with them

Wasn't able to fully answer my question and wasn't going to go any further about finding out or getting back with me. Had said it wasn't a City issue, but it was still something that those companies and Council had to have entered some kind of agreement with how they were going to be handling the roaming scooters. Those scooters don't "just show up" in the city.

Response was immediate and thorough

Customer service and the time it took to answer the questions I had

There was no signage indicating where a person could deposit their ballot. I am disabled and had to wander through the building until someone in administration told me it was outside IN THE BACK parking lot. This isn't intuitive and should have been placed in the front where most people also vote.

Nothing memorable about the experience. It went smoothly.

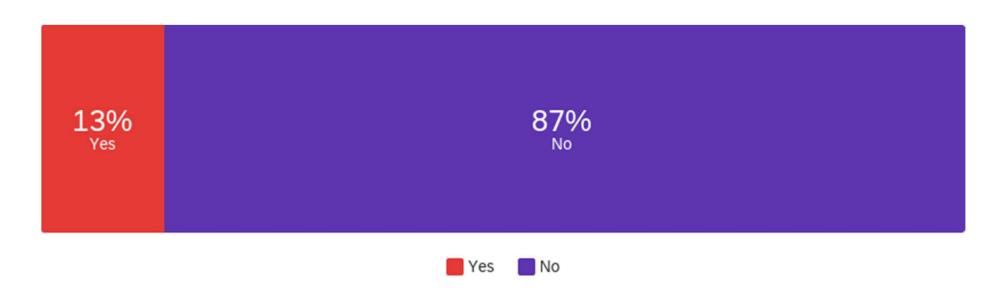
### What factors influenced your rating?

#### **Friendliness**

The process of applying for utilities and the billing system is archaic.

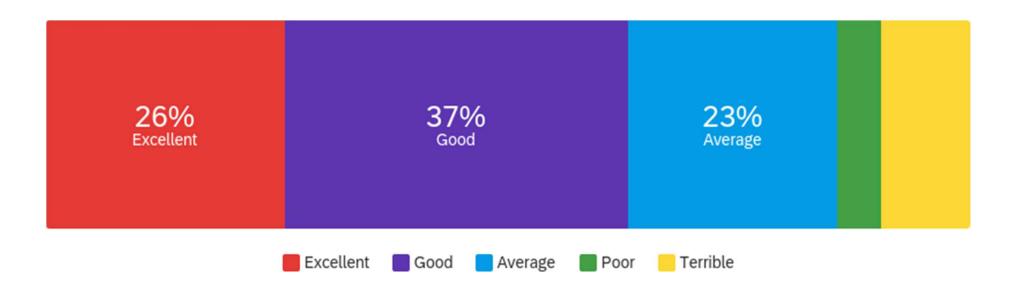
I got a passport. It was convenient to get my passport photo there and the process was mostly efficient, quick, and professional. The location was a little difficult to find and the employees seemed to feel inconvenienced to serve us.

Thinking back over the past 12 months, have you had contact with the South Ogden Recreation Department? (For example if you have registered and participated in a recreation program such as football or baseball.)



#	Answer	%	Count
1	Yes	13.26%	61
2	No	86.74%	399
	Total	100%	460

# How would you rate your experience with the South Ogden City Recreation Department?



#	Answer	%	Count
1	Excellent	25.81%	16
2	Good	37.10%	23
3	Average	22.58%	14
4	Poor	4.84%	3
5	Terrible	9.68%	6
	Total	100%	62

#### What factors influenced your rating?

They are all very nice and friendly. Their office hours are short and I had to leave work to pick up and return football equipment

Registration for things other than football seem to never get updated. Tennis didn't happen for our kids this summer because registration was never open.

There was some confusion at the beginning of T-ball about which field to play on. We were notified the week of as to what team we were on and when games would start.

Staff didn't really know the needed info kind of unorganized but it's a big hard job and people are just human.

Overall experience

Ease if contact, quickness in responses

Worked with Park staff for South Ogden days. They really knew what they were doing!

They never returned my calls when I left voice mails and never responded to emails with questions.

#### What factors influenced your rating?

My son broke his leg and was unable to play soccer for the season. I was charged a late cancelation fee. This should be waived, for situations where the health of the child makes them unable to play.

Good programs for the kids

My daughter played jr jazz. Their team was all new girls and they just got killed every game. I'm not sure if there's a good way to fix that but it was tough. Otherwise she had a great experience.

Communications could be better, more timely

My kids got to play sports and had a good experience doing so.

The employees that run the jets programs are awesome.

Julianna is awesome

Easy to register, cost is good

They were helpful

#### What factors influenced your rating?

#### Julianna is the bomb

I'm happy my kids can play sports. Registering is an easy process. However, being notified on registration dates/time frame isn't as easy. Not a lot of advertising goes into knowing when to register the kids for upcoming sports. It would be nice if registration dates/time frames could be posted on Facebook.

We were late in registering for the 2021-2023 boys basketball season and put on a waiting list. Later we were contacted and told there was a team for our son. Turns out the team had a roster of 10 players. That roster size is WAY to big for a basketball team, I would have preferred to not be put on a team.

Couldn't find girls basketball sign ups, ended up playing in another city. Our boys and girls had to play soccer in other cities because we couldn't play on any fields here.

Signing up for sports for the kiddos was easy and we enjoyed the season.

They were able to get back to me within a timely manner and they worked well with me.

#### They were accommodating

The pickleball tournament did not separate categories such as men's, women's and mixed. Thus, my wife and I signed up for what we thought was mixed doubles but was told they do no distinguish between men and women so she bailed due to the fact that we could not compete well against two men. Found out that the city is trying to be "gender neutral". Really? So sad a loud minority of people have gotten their way with city who doesn't appear to have a backbone.

#### What factors influenced your rating?

I think more could be done to get the word out for sign ups, often times the sign ups slip and people are not getting signed up because of lack of communication. I also think like other cities that Coaches kid should play free to thank the coach for the time and effort they put into the season.

Didn't offer option. No idea on what the schedule will be makes it hard to commit when it might conflict with work schedules.

Response time from a message is 4 days from my phone call. I mentioned facilities (Primarily issues with the shared gym at SOJH) issues in previous surveys that arent getting addressed as well.

My 10 year old should not have a basketball game that finishes after 10 pm. It is difficult to find a place to practice indoor sports such as basketball and indoor soccer.

They care about the programs they run, they work hard, and they advocate for the kids. probably one of the most redreaming features of this city.

Nobody there to help or answer questions.

Organization, communication

### What factors influenced your rating?

Our daughter participated in city volleyball, and compared to other cities the SO recreation department is lacking. Posting schedules, registration dates and promoting leagues could be much better. The best way I can describe the South Ogden recreation department is "reluctant". Riverdale city is very proactive, has a huge variety of programs and significantly better communication and organization. I wish SO ran their Rec department and activities more like Riverdale.

Had my kids in the soccer program this fall for the first time, went pretty well but never really saw anyone there representing the city to run the show. Maybe a young kid but it was a free for all

We had some volleyball games scheduled for my first grader that lasted until 10pm on a Tuesday. I also wish they could provide better information. Some years we haven't received game info until the day before the first game. I also wish I knew in advance what nights games would be held. I have 5 children, so if I sign them all up, I never know how much will overlap.

My son always has fun playing baseball and the games and teams feel like they are well balanced and well managed.

There is no communication. When you need to get ahold of someone there is no response. When you register there is no information like what day the team would possibly play on. Look at Ogden City's recreation department for an example of how it's done. They have all information laid out ahead of the season. Not the week before games start. So unorganized and awful to work with if you're a volunteer coach.

#### What factors influenced your rating?

The people over youth recreation programs are good to work with and nice.

Good for what youth soccer is

The Rec dept does a great job of its schedules, refs and facilities. They also try to help coaches give equal playtime to all kids.

We're never in the office, it was hard to meet them

The people were not friendly or helpful to work with. The registration information is not easy to find or posted anywhere, expl. the South Ogden News letter. For example, we do basketball and it is a mess. There is not clear information given. They were rude when I was a day late registering. I didn't know I had to register for a winter sport before Labor Day.

They are short staffed and hard to get a hold of.

Well run programs, friendly and helpful

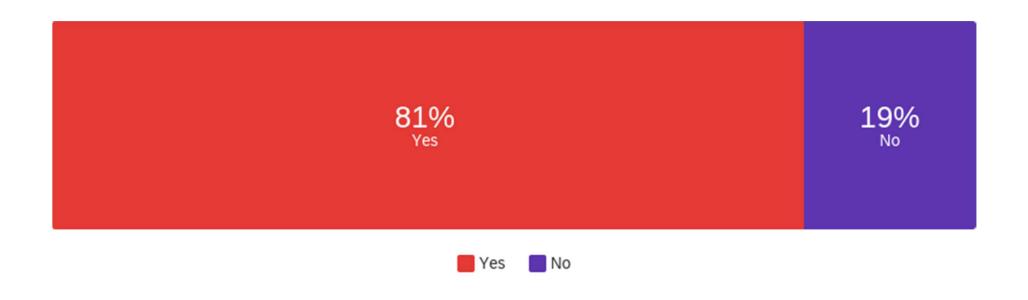
Coaches, overall experience

Lack of communication

Fun working with them



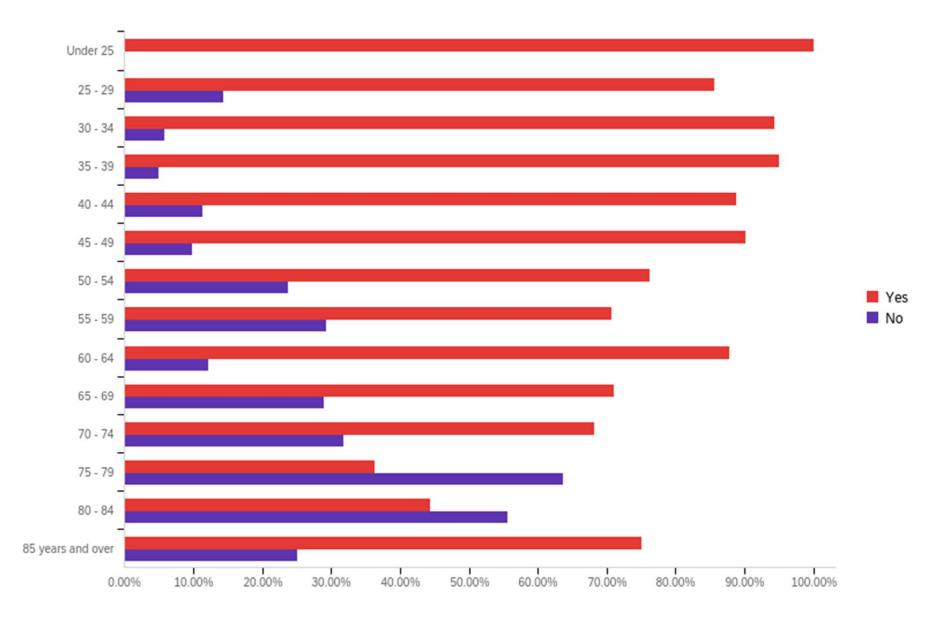
Thinking back over the past 12 months, have you visited a park in South Ogden? (For example: Burch Creek, Friendship, Glasmann, 40th Street, Madison, Meadows, Nature Park, Club Heights or Club Heights Off-Leash Dog Park.)



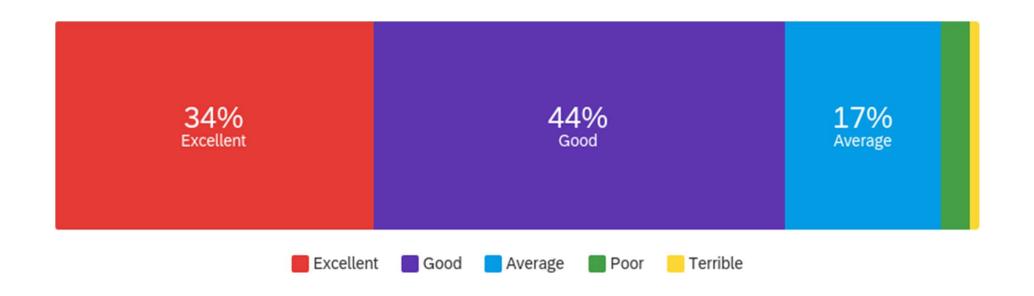
#	Answer	%	Count
1	Yes	81.30%	374
2	No	18.70%	86
	Total	100%	460

Thinking back over the past 12 months, have you visited a park in South Ogden? (For example: Burch Creek, Friendship, Glasmann, 40th Street, Madison, Meadows, Nature Park, Club Heights or Club Heights Off-Leash Dog Park.)

Age & Visit a SO City Park



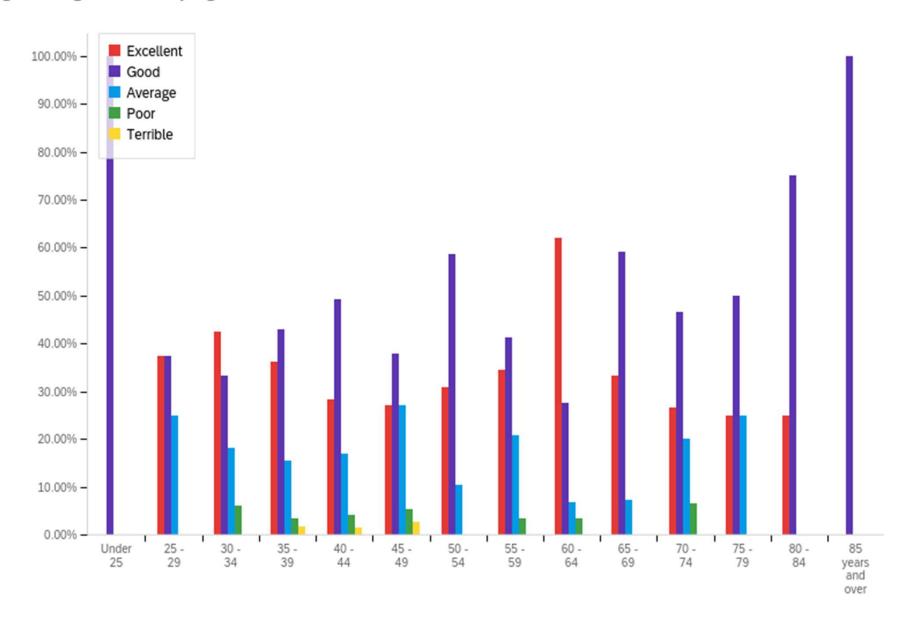
# How would you rate your experience at South Ogden City Parks?



#	Answer	%	Count
1	Excellent	34.49%	129
2	Good	44.39%	166
3	Average	16.84%	63
4	Poor	3.21%	12
5	Terrible	1.07%	4
	Total	100%	374

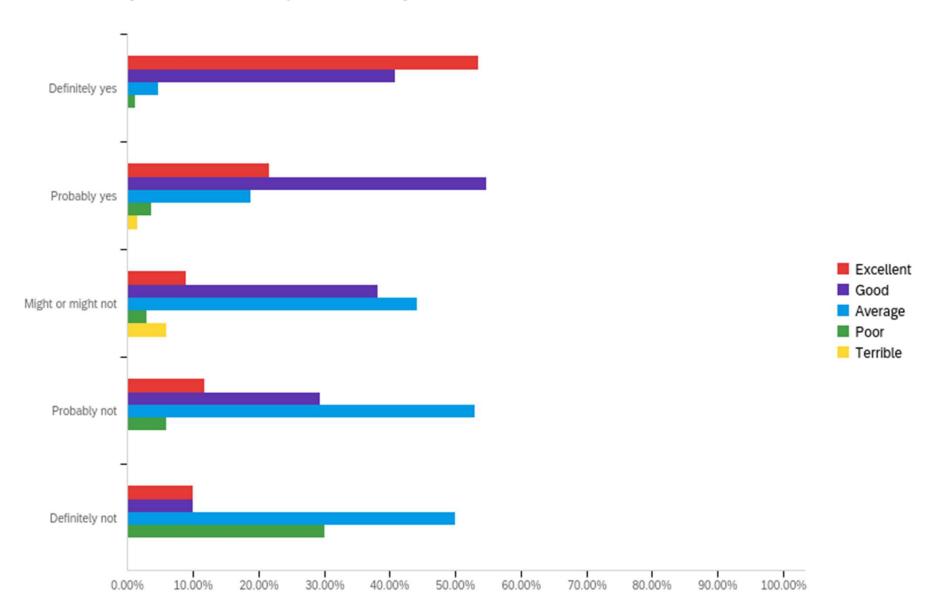
# How would you rate your experience at South Ogden City Parks?

Rating of S. Ogden Parks by Age



# How would you rate your experience at South Ogden City Parks?

Recommend City to Friends and Experience in City Parks



#### What factors influenced your rating?

Garbage cans, restrooms, be exercise

Kids loved the new Burch Creek park and visit often with friends

Great parks with lots of things to do

I think they are filled with trash.... And homeless filth...

It's pretty busted up over on glassman, the bathroom

Is always locked so what's the point of it? And the lamp posts are busted and no one is fixing them

Safe, clean, well kept, adequate parking, good facilities (bathroom, drinking fountain)

Landscape not maintained

Lighting needs updated for night walking. More dog leash reminders. Mine gets leashed because she is opinionated about other dogs. But if theirs is not leashed I have less control of the situation.

Nature Park is substandard. There are much better parks out there. Maybe the parks are nicer over by 36th & 40th street but I'm not going over to that shady neighborhood.

#### What factors influenced your rating?

Accessible and clean parks!

Parks are clean and managed well.

Clean and safe parks

The parks had ample space & were very clean. Plenty of garbage cans and well maintained facilities.

Lack of enforcement of dogs on leash in parks where they are supposed to be leashed

Clean and well maintained

Nothing crazy and unique, it's just a park

I love all the parks near by. I wish I could bring my dog to more of them.

Very clean

Fun, clean, good things to do

Dirty and weathered. Poor tree maintenance.

### What factors influenced your rating?

Friendship Park has unleashed dogs often.

It's mostly clean. Sometimes it looks like parks and Recs haven't been by to check on it/clean it because there is trash and such

The park was nice but there were dogs running around all over even though there are signs posted that say no dogs are allowed

My grandkids love our 40th St. Park playground. I also enjoy taking my little dog on walks through that park.

They are always clean and most importantly I love the access. Especially the trail around the nature park.

South Ogden has some of the best parks in the entire county including my favorite the dog park I just wish there was a second one closer to my home

People have been asking for skate parks and the city won't give them one.

How nice and clean the parks are

Dog park closes in winter, other parks for kids are dated with nothing new or interesting for them to play on, with the exception of that new park w the new pickle ball courts. That park is great.

### What factors influenced your rating?

Parking, lighting, amenities

Close to our home, cleanliness, quality and status of park equipment

It's ridiculous the parks aren't maintained in the winter. Lots of people still use the parks and take their kids to the parks. Other than that most the parks are great and the newly updated ones are really nice.

Very clean, nice parks, fun equipment for the kids

Cleanliness, enforcement of rules

Well maintained.

New parks with problems. Shouldn't already problems with equipment not working

Pickle ball at butch creek needs signs or sign ups. I live in the neighborhood and get kicked out for leagues that I have no idea have reserved courts.

The dog park is in an awful part of town and I do not feel safe taking my dog there. The play structure at the nature park remains broken. The new park by city hall and the Burch Creek park are amazing.

#### What factors influenced your rating?

Teenage kids are playing on the little kids toys

graffiti at new parks, broken and run down equipment, poorly maintained.

Green grass well kept

We live right next to Meadows park and it has been a great asset to us. The swings were removed last year (for winter?) and we did have to wait an unusually long time for them to be re-installed.

Parks are well maintained and my kids love them. We frequently go to the parks in south Ogden.

Vandalism

Nicely maintained parks

Fine Parks

The park is clean and well maintained.

I love the parks are dog friendly.

#### What factors influenced your rating?

Pickleball is amazing and the parks are great!

Overall cleanliness, maintenance, available shade, available playground equipment / amenities

Na

Locations, activities and new toys

All good!

Always clean! Feel safe always.

The parks in south Ogden are really well kept and wonderful assets to our community. Going to our parks is my families favorite activity to do together!

Clean

Lots of activities for kids

Too many people let their dogs off leash In Glassman park.

#### What factors influenced your rating?

Lots of graffiti in the tunnel slides

Trash all over and graffiti on equipment

The parks are in good condition and my children enjoy playing there.

Upkeep and functionality

Nice and clean. Would appreciate more dog allowed parks for those of us who are responsible and leash and pick up after our dogs

Lack of water fountain (Club Heights park)

Dogs still off leashes at parks that state are suppose to be on leashes and the police department and city employees drive by and do nothing to enforce it. See it almost every day

The parks are well kept and I feel my family is safe there.

Not a fan of all the money and upgrades going to burchcreek. Friendship could use some love.

#### What factors influenced your rating?

Not clean

Parks are always clean. As stated previously, it would be nice to have a playground (doesn't have to be huge, just a little set off to the side would be nice) at Glasmann Way.

Clean, parking, good play equipment

This park is extremely out dated

We are almost daily users of the south ogden nature park and enjoy the care taken with the park

Dumb dog rules

My kids are getting older now and the parks are all for younger kids. I am looking forward to the rumored skate park

The traffic on 40th

Too much tribulous/goats heads. Can't take dogs and they get into everything and spread

parking lots aren't always safe in the winter - bathrooms are often locked and inaccessible - most recreation leagues are for kids. It would be nice to have some grown-up ones too

#### What factors influenced your rating?

Clean playgrounds. Updated equipment. Bathrooms. Shaded areas.

Jamie, Russ, and Cam made it awesome

Lot of off leash dogs and dog poop

I wish restrooms were always open

We have attended our grandson's flag football games at Club Heights. There was no seating (which is not a big deal I suppose) and each time the spectators were overwhelmed by gnats. Not just once, but each time we were there. Perhaps there is not much to be done about this, but it makes attending this particular park less appealing.

We have attended numerous events at Friendship Park and taken walks at Glassman Park. These parks are well maintained we enjoy being there.

Cleanliness, crowds

#### **Newness**

I would like to be able to use the bathrooms in all the parks because I have a bladder disease and need a bathroom about once an hour.

#### What factors influenced your rating?

Cared for, clean

location, amenities

Not enough of them and not enough fenced in areas for dogs to play away from roads.

Very clean and well taken care of

Cleanliness, convenient location, very good layout, desirable facilities.

Clean, nice and safe

See previous comment.

Park wood chips at Club Heights addition are terrible.

I have dogs. I love dogs. Too many dogs in non-dog parks. Too many unleashed dogs. Too much poop.

Some of the parks had broken playground equipment

Bathroom access, water, nearby food

Our parks are beautiful!

#### What factors influenced your rating?

The sink in the new bathroom was falling off the wall,

They're clean and have fun things to do.

The parks are beautiful

We like the less crowded ones

Again, the nature park playground needs major work and new equipment. More shade!

Not enough green space in south Ogden.

Proximity, landscaping, facilities for children

Meadows Park is forgotten, playground equipment is broken and dangerous, benches are crooked and there are only a few. It is overlooked because it's on the outskirts.

The new park always seems to have trash everywhere and there's not many baby/toddler friendly playground toys there. The pavilions are filthy.

Playground equipment gets so hot with such little shade at almost all of the parks.

#### What factors influenced your rating?

The parks are well kept, feel safe, and have generally clean bathrooms. I love bringing my kids to play.

Dog Park is well kept.

Need more dog friendly parks.

Dead grass (fields at schools and parks should be a priority for water). Garbage, dog waste, weeds, and sometimes motorized vehicles on trails around park.

The parks were well-maintained.

Nice park. Nothing special.

Cleanliness, safety, shade, well maintained playground and grounds, adequate parking.

User friendly and safe

It's hard to want to take my young kids to the park when there isn't a bathroom available.

Clean. Bathrooms often locked (I totally get that re: vandalism and unsafe people). Leash laws not observed by other guests.

#### What factors influenced your rating?

Parks are well maintained and bathrooms also

Clean and inviting

They r clean, fun, and you feel safe

Cleanliness, park equipment, ease of getting there

Vandalism

Too many mosquitoes

Lots of parks to choose from

Too many dogs running free, most need maintenance, don't feel safe

It would be excellent, but teenage kids overtake the toys on the east side of birch creek

Sad to see graffiti and damaged equipment and restrooms. Hopefully the culprits are caught and they or parents have to pay for repairs instead of getting a slap on the wrist. Maybe juvenile delinquents could also be be used to pick up trash along the roads

#### What factors influenced your rating?

Parks always seem well maintained and clean!

We have state of the art parks. But with a growing city we need an indoor complex to attract more youth and keeps kids out of trouble.

Clean, fun, well taken care of, and close to home

I live in front of Meadows Park and it's regularly maintained

Cleanliness

My grandkids ask to go back every time they come to visit.

The fact that you have made 0 improvements to Meadows Park in the last 19 years!

The parks are excellent but the bathrooms at several parks remain closed year long- what gives

The parks are well maintained and in some cases recently updated. Burchcreek is really nice!

You can't take a dog to the park anymore. Even if it is on a leash. That should be something we have a voice in. Most people in my neighborhood have a dog and probably want to take them on a nice walk in the park.

#### What factors influenced your rating?

No place for dogs off leash

They are clean and well maintained.

Condition of the equipment

Clean, garbages, mowed, etc.

Not all are pet friendly. Those that are close and I don't have a safe place to take my dogs to socialize and run. Two factors of which help reduce animal incidents.

The pickleball courts recently built are fantastic but the lights shut off at 10pm. Would like to see them stay on at least to 10:30 or 11pm.

too many people with dogs loose in the park, and kids riding their motorized minibikes on the sidewalks.

they are mostly always maintained well and we enjoy visiting the parks

Over watering

Condition of some parks

### What factors influenced your rating?

We have wonderful parks that are well maintained. The bathrooms are clean. I love the nature park walking loop. It is like being the country. Birch Creek has a lot of fun playground equipment. It's pickle ball courts are in great condition. It is amazing to have these new courts available for our use.

State of repairs, and cleanliness.

I find the parks well maintained and appreciate restrooms in warm months

The walking path at 40th Street Parks goes right next to the road, making it terrifying to use with our kids learning to ride bikes; dogs are allowed in the park now (why did that change?!) So there is dog poop everywhere; the playground looks really cool but is not great for the littlest kids who use the playgrounds the most; the tennis courts get covered in water when the lawn gets watered.

Quality and cleanliness of equipment and restroom access

Still seeing dogs at friendship park.

Equipment disrepair, for example a slide at the nature park that has been broken for over a year

#### What factors influenced your rating?

The new pickle ball courts are lovely & also the playground area is very nice.

Variety of activities, cleanliness, saftey

Too many weeds and trash

The new burch creek park is incredible

The new parks are nice but the older parks are constantly run down and when issues are reported, nothing happens until it gets so bad that it is time to replace. Examples: club heights park was missing swings for multiple years, the wood chips are in need of remove/replace and have been for years. The basketball court is in horrible shape and has been ever sense before we moved in the area 15 years ago and never gets updated. The dog park parking is in horrible shape and has needed work for atleast 5 years, weeds are grown all around the edge of the park. Including the spot that has the sign that looks like it is in the middle of a field instead of next to a park, the fence going back to the dog park has needed repair for years and nothing happens and overall the park needs more parking but instead you guys agreed to let a phone tower go up taking away parking, you also had the chance to add parking but instead GAVE AWAY land to the golf course that they arent even using. Monroe park has the stream that most of the year is fully overgrown and unvisable. Glassman park has such a big open area but no real parking for people so the roads get overloaded with cars and becomes unsafe. Burch creek has the poorly thought through water section that is constantly shut down due to clogging.

The whole parks situation needs to be revisited for the entire city.

#### What factors influenced your rating?

New equipment, clean

Lack of public restrooms

Cleanliness and safety

clean grounds and facilities

Safe, clean and lots of space

No shade or access to water or bathrooms, parks not suitable for 1 year olds

The park was clean and there were lots of people enjoying the park every night we went there on our walks.

Parking distance.

Clean the parks up, weed eat, edge, sprinklers go on during soccer practice, dog poop that I have to clean up before practice that is not my dog!!!! Overflowing garbage that is not mine at the pavilions that is blowing away and I clean it up!! Bathrooms that are closed during hours they should be open.

#### What factors influenced your rating?

parks are nice to have, they probably could of been more functional at a fraction of the cost, burch creek park is right next to the elementary which had 2 play areas behind it already, maybe spread the love. But who doesn't like parks?

Clean and enough parking.

I live near the Nature Park and there are a lot of trees that are down that need to be cut up.

We have some really nice parks!

They seem to be maintained well, some are not used as much as they could be (e.g. Madison Park)

It was well kept.

Dogs

Are parts are well taken care of

Satisfactory

#### What factors influenced your rating?

Presence or lack of noxious plants, e.g. poison ivy; state of trash receptacles, e.g. whether allowed to overfill or become pungent; presence and accessibility (unlocked) of bathrooms; cleanliness of parking spaces, e.g. litter.

I like that there is a track behind Burch Creek Elementary School, which I use on occasion. I like the social community that the pickleball courts have brought. I do not like that I am no longer able to walk my dogs through Madison park!!

overall look and cleanliness of the park

Well organized and cared for

#### Location

Glassman Park, Always to many dogs running around off leash and dog waste around walkway and Burch Creek area, There is also a off leash dog training class every week that is very distubing

Love the parks, but maintenance and repair can be a little more timely. Broken slides and holes in the rubber pads are slow to get repaired, if ever.

I was very happy they turned the splash pad on this year despite the drought, the kids love it.

South ogden has good parks, but no central attraction the way that North Ogden and Roy have pool complexes.

#### What factors influenced your rating?

I would like to see less restrictions on walking dogs in our parks.

Parks appear to be well kept. I live near the Madison Park and at one point you cut down a lot of emerging (coming from the water) plants. So sad! Emerging species are great for biodiversity.

no issues

Kids leave garbage

nice park just not up to my cleanliness standards.

Some need to be updated/maintained

Dogs should be allowed in parks. Owner's should be held responsible for their dogs, but I shouldn't be restricted because other people don't control or clean-up after their dogs. Kids are allowed in parks, and if a kid does damage the parents are held responsible. Dogs should be allowed in parks and the owner should be held responsible.

Love that new parks at being built

I love the walking trail around the nature park. I also loved playing with my grandchildren at the new park

#### What factors influenced your rating?

It was in good shape considering the drought. It's not a good place to walk around with bad dog owners leaving the poop on the walks.

Live near nature park.

I visit Glassman Park almost daily, I'm happy with the maintenance there and the tree work that was done to clear the bridge area. We need recycling at the parks. I'm sad that responsible people can't bring dogs to South Ogden Park and walk them on leash and clean up after them-so that's why it's only a good rating.

the 40th street playground is awsome

great activities for kids, splash pad reopening was awesome!, bathrooms aren't clean

Burch Creek Park always feels average. I still don't understand why we can never have parking there even though it has a parking lot.

It is close to home. It is kept up and clean,

Cleanliness of paths, space for children to play, others at park.

Nice area, good walking areas, clean overall.

#### What factors influenced your rating?

picnic areas

Cleanliness

Clean and easily accessible.

Safety, security, condition of equipment and cleanliness

It's a beautiful park!

I walk my dog daily through Glassman Park. The amount of trash left behind is terrible. There have also been a few unhoused individuals living there making it feel less safe. Someone left a stroller loaded up with supplies for a camp just off the pathway. It has been 2 months and it is still there. I also don't understand why all of the sudden there is only one trash can around the perimeter of the pond when there used to be 4 or 5.

The city has added some very fun new parks

Burch Creek pickle ball courts seem to hold up well. The design of the bench awnings are poor, and I are a liability risk as people try to retrieve balls captured on the roofs of the inverted design.

#### What factors influenced your rating?

Dirty, full garbages, brown grass.

Frienship park is always clean.

Clean, well kept.

I'd love a new sign at Glassman Park.

Not necessary but seen by a lot of people.

Could be a good South Ogden Park. Add a QR code to take you to your website

Psrk was just kept ok. Grass was way long. Garbage not emptied.

The playground at Friendship park is starting to show its age. It could use a remodel.

Maintenance of the Nature Park has fallen down a bit. We are pleased the city finally repaired the sidewalk near the walking trail close to our home.

Would have been better if dogs had been kept on a leash or gone to a dog friendly park.

Friendship park swings have never been fixed and the play equipment is old and broken.

Parks are clean for the most part. Its unfortunate that the residents or visitors don't take better care of things.

Burch creek has amazing park areas for kids and pickleball courts. We just need a soccer field there with good turf or grass.

#### What factors influenced your rating?

Lack of water fountain and restroom (club heights park)

Cleanliness. Weeds in grass. rocks on sidewalks and playground Well lit. Great equipment.

availabilty and facilities

Admittedly some parks in the city are much better than others. New parks where Marlon hill was is fabulous. Nature park needs to be cleaned up. Has not been cleaned up since the wind storm

We love the walking areas, very much use the pickle ball courts, thanks for mowing the unimproved trails, love the play areas for grandkids.

We live walking distance to the nature park and the upkeep of the trails is great. There are typically clean restrooms and doggie poo bags

Bathrooms dirty or locked. Water fountains turned off. Old equipment on most playgrounds

The parks always look good. Restrooms are usually an issue since they are locked....understandably.

#### What factors influenced your rating?

Bathrooms are locked a lot of the time. The shade structures are really nice

Our parks are fun and safe

Parks are well maintained, provide a variety of activities, and support the great recreation programs at the city.

Great job on Burch Creek park

Feel safe. clean.

Well planned from the beginning, well kept and maintained.

The official dog park is awful, the climbing slide on the play structure at the Nature Park is still broken, Burch Creek park is awesome (wish there were paddle reserve spots, so that the pickle ball courts don't get hogged for hours by the same people and that the slide on the giant tower had some way to keep kids from climbing up the outside, as I saw one preschooler do).

All that money spent on the Burch Creek park and there is hardly ANY good shade there. In fact during the really late afternoons/early evenings the one large shelter/ramada that has the slit roof actually provided absolutely no shade, even though it looks cool and is angled. There has to be more shade, even if it's just traditional looking like there is at the 40th Street park right near City offices. I am very glad they updated that park and I prefer that park to the new one.

#### What factors influenced your rating?

Good place to walk my dog; use it as part of running route.

Love the South Ogden Nature park

The parks were clean and enjoyable to be in.

Shade, playgrounds, bathrooms, grass

It was clean and something for everyone. We love to play pickle ball and to have the playground near. We also love to walk around Glassman park. It could use some feature for the kids to play on.

Recently completed park so it looks nice. However, some of the older parks and city areas are looking like they need attention.

condition of parks, amount of people in park. Ease of access

Average parks.

Well maintained given the drought. Some parks had better equipment

Walking and bike paths

#### What factors influenced your rating?

I like my neighborhood and have easy access to things I like to do.

I get tired of having to pick up my dog that's on a leash because someone thinks the rules are for others and not them. If I say anything I get verbally abused with profanity.

Our parks are great! Whenever possible, it would be nice to have a city employee check them after high winds and remove fallen branches.

They are well-maintained and in great condition. Love the new Burch Creek park.

We LOVE Glassman Park. We just don't like the Club Heights dog park because it is so hard to get to. We live on Glassman Park and would like to have an hour in the evenings when dogs can be off their leashes. Having the police show up to threaten families who are using the park has left a bad impression to us.

Cleanliness, safety, amenities

Dog park and well kept grounds

The park is a nice park to take dogs off leash. I'm not sure I understand why it needs to be closed 5 months of the year.

#### What factors influenced your rating?

The neighbors kids do leave trash in the park daily but other neighbors come and clean it all up. We also clean and shovel pathways for everyone each winter season. Less trash and mowing more often would be lovely (Meadows Park)

Sometimes too crowded with sports activities and parking becomes difficult.

Friendly, clean, inviting and inclusive space....always felt welcome.

Well kept and maintained. Appreciate leash rules for dogs and cleaning up after pets.

I find the Nature Park the perfect place for an early morning run. It's quiet, not too busy early in the morning, and well maintained.

Watering restrictions made the visit less enjoyable, but that is understandable.

It's in my backyard. Only concern I have is people are in the parking lot all hours of the night doing suspicious activities. Hardly ever cops patrol that at night.

Birch Creek and Glassman Parks are awesome. Friendship park needs some love.

Clean, we'll maintained

#### What factors influenced your rating?

There are no bicycle lanes to access the parks and non enforcement of keeping dogs out

Clean

For Glasmann, it's just a grassy area with a short walkway. Would like to see more walking trails in city

Cleanliness, safety

Clean, safe and well kept.

Run down equipment and facilities in both new and old parks. South Ogden parks are severly lacking compared to surrounding cities, especially when the park directly next to the city offices can't even be kept from being vandalized or broken.

Accessibility.

Clean

Cleanliness, playground equipment,

Safety and maintenance

#### What factors influenced your rating?

Multiple offerings at most parks.

The park itself is good but the trail needs to be better maintained! The weeds are taking over the path. Please put in the schedule to kill them earlier in the season.

The new parks Burch Creek and Club Heights are in walking distance and very well designed. They are clean, not crowded, and safe and fun for children. I did report a vandalized bathroom at Burch Creek once and never heard back.

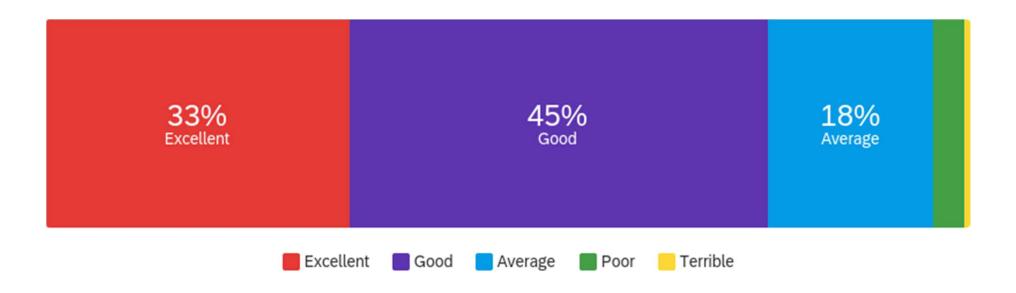
Bathrooms are disgusting

Brand new park is in disarray, bathrooms are disgusting and not cared for.

Well kept



# How would you rate the quality of culinary water service in South Ogden?



#	Answer	%	Count
1	Excellent	32.83%	151
2	Good	45.22%	208
3	Average	17.83%	82
4	Poor	3.48%	16
5	Terrible	0.65%	3
	Total	100%	460

#### What factors influenced your rating?

Haven't had an issues with it so it must be doing good

Never had a problem

Our tap water tastes great. Plenty of water pressure.

Smells of chlorine

My water often has scale, I have to use a filter to get the taste out.

**Taste** 

Best water, never drink ogden or layton water it is horrible!

There's a lot of hard water

The flow & pressure of water has decreased. When my filter broke, the water would settle and be cloudy.

Water pressure is low due to being at the top of the feed

It's water

It usually tastes fine and doesn't usually smell.

## What factors influenced your rating? Hard water It's way too hard of water All tap water tastes gross. Hard water build-up. I don't know any better but my lawn seems to love it! Never had issues with water service. My water has a funny taste so we had to go buy a water filter jug to drink water No bad experiences but nothing to be that excited about Um, we like having fresh water to drink 😂 Sometimes it tastes a bit like minerals. It tastes good to me and my family.

## What factors influenced your rating? It's always clean tastes well whenever there's a problem they're out to fix it Everything I turn on the faucet and water comes out. It's fairly clean too. **Availability** I drink it. It's good. Tastes ok Doesn't taste good It's water It tastes awful. doesn't taste better than any surrounding areas **Taste**

#### What factors influenced your rating?

Water has slight metal taste to it

Haven't had any problems

Haven't got sick. Doesn't taste poor

The hard water has been problematic for our family. But we do appreciate being able to drink tap water without any noticeable taste - unlike other communities we've lived in.

It doesn't taste good.

Na

water fountains off.needs water bottles refill stations

It taste good

There is water! With no issues

We have to use a filter, otherwise it's not tasty

N/A

## What factors influenced your rating? It's sterile and I like the taste... N/A Never had any problems with our water I'm a renter. The water pressure is low. Utah water is terrible (hard water). It would be nice if it was fluoridated Don't know a better rating I don't have any complaints I think the water is great The taste It sometimes has a smell, but is usually clean Random dirt in water

## What factors influenced your rating? Never had any problems It's not poison You drank the drink? Dang, it's good. We haven't used sprinklers since moving, so no experience. But, N/A wasn't available for choice. Taste, clean Clear water I have perfectly good water service We needed to install a soft water system due to how hard the water is Taste ok Water is good and I love having secondary water for my sprinklers The water smells bad and is yellow

#### What factors influenced your rating?

Too many chemicals- unclear what is in water. Would like to see testing multiple times in year to get better data

Taste hard water causes damage to faucets

Its clean, don't really have any issues, lots of postings / warnings when there might be interruptions

Tastes better than water in my last home, but still very mineralized.

No issues yet!

I have extremely hard water.

Never have a water issue

To me, excellent means superior or outstanding, which I don't think would be an accurate designation for our culinary water service. To me, a rating of good means that the city is doing its job to provide the water, and we don't have any complaints about the water.

Sometimes there is a "tint" to the water. I frequently see workers working on the water lines and perhaps they are stirring up sediment which is passing into our water?

#### What factors influenced your rating?

Bacteria levels

good taste and clarity.

Some places don't taste as good as other places

I have a water filter on the main line and I'm a little surprised at what the filter catches.

Water taste

In 24 years we have had no issues.

It tastes bad if you don't filter it.

I use the faucet water for showering and cook

The culinary water here is awful. There is so much sediment in our water and it seems not safe to drink.

Taste, ppm ratings of specific trace contamination and price

#### What factors influenced your rating?

My wife does not like the taste of the water, Therefore we now use the water filter on the fridge.

Our water tastes good even without an additional filter.

Our tap water tastes horrible. Can smell the chlorine when it running and tastes like chemicals. I use it for cooking only. I either buy bottled water ot get it from No. Ogden Spring.

**Taste** 

I test the water.

our water tastes good. Extended family even comment on it

It tastes like chlorine and copper

n/a

Water turns on when I need it to. Every few months I have to flush my whole system due to dirt being in the water. I would bet every single dollar I have that it's due to the construction and improper flushing/disinfecting of lines.

## What factors influenced your rating? Availability and taste It's drinkable and available The high calcium in the water can be frustrating Clean The water is too "hard". It has ruined 3 different dishwashers Water is too hard Never had any problems with our water NA When we had the water shutoff this year due to the pipe burst, we didn't have to worry about being without culinary water for days. The issue was resolved promptly. Good water I have no complaints.

#### What factors influenced your rating?

It good what more can you say?

Has a distinct flavor and is definitely hard water which leaves a residue on tubs, shower walls and dishes- not really appetizing

I have great water service. I hope it continues as South Ogden expands.

Taste and appearance

No issues

Clean, not fantastic.

We have water running from our taps with very few interuptions.

It doesn't taste good we use bottled water . Pipes where put in . In the 40es 50 rd always had problems with sewage over here.

Taste, availability. No boil orders - so I consider this stable. We did have the one main line break, but we were advised on how to conserve water, and the issues were made clear so that the city understood.

#### What factors influenced your rating?

On line via email

never had a problem with our water.

It's water, nothing special

We have good water pressure. The water tastes good & looks clean and clear. When there was a water break at chimney Hill condos the water rush down in front of our house at the bottom of the hill for hours. The sediment in the water filled our new landscape beds with debris, my husband and I spent many hours trying to repair that damage and remove the debris from our landscape rocks. It would've been nice if the city could have given us some assistance. There was a sweeper that came by a few days later, but it really didn't take care of all of the silt and sand that was in there curbside gutter. I was grateful for the man who worked continuously to fix the problem and patch the break.

**Pressure** 

Reliable

Tastes ok

Never had a problem

We have finally made it a couple years without losing service due to water main breaks.

#### What factors influenced your rating?

I lived in Ogden Valley before moving down here and their water was excellent. My fear moving down here I would lose that quality but I was surprise about how clean tasting your water is. Keep up the good work.

Shut off water without any warning

Not sure

Water tastes terrible

No interruption in service

The water is good but the fees are way too high

Water seems fine

**Taste** 

Seems fine.

We always have clean water with good pressure.

#### What factors influenced your rating?

I've never had a problem with culinary water.

Dirty water, low pressure

read the water quality report and hope that its still in that range.

Great water but still use filter to get rid of chlorine taste and have only had water turned off twice in 9 years.

Have never had a boiling alert. Water tastes good.

I don't drink the tap water, it does not taste good.

Giving us water reports on the safety of our water.

very hard water

I am happy with the way things are going.

My water has been fine. Others in my area have had pretty substantial issues related, I believe to an aging system that needs to be upgraded.

#### What factors influenced your rating?

Can't say, there was no option for no opinion.

**Testing** 

You turn the handle and water comes out.

It's service as expected, but there was some unexpected maintenance that caused service disruptions

No issues

The water is clear and doesn't have any "off" taste.

We have to use a water filter because of the taste

Too expensive

Quality is alright but the constant fear of water restrictions is not alright.

Taste, affect of taste on foods, and comparison of taste to said water after it's been put through a Culligan reverse osmosis filter: very little difference.

What factors influenced your rating?			
I have not had any trouble with it.			
Water hasn't been interrupted			
Consistency of quality.			
Still clogs the sprinkler filters			
Just average			
No problems			
We are new in the area it is good water, but seems expensive.			
no issues			
We have good tasting water in South Ogden!			
Taste			
Reliability, taste and cost.			

#### What factors influenced your rating?

Nothing.

Culinary water is very expensive in south Ogden.

No problems tastes good

it's clean, tastes good and certainly reliable

No problems with water itself have been detected, difficulty getting usage information when a possible leak was detected. Took multiple inquiries to get pertinent info.

The city works dept. have hard working men and they respond very fast to any call in you place.;

Never had a problem.

**Taste** 

No complaints, not very good tasting water though.

I have not had a problem with the water service

What factors influenced your rating?			
We occasionally have an issue with sand coming into our system.			
It's available			
NA			
Taste			
It's available when we need it.			
N/A			
It tastes good			
I like the taste and clarity of our water.			
Low water pressure!			
We typically drink bottled or filtered water as we do not care for the taste.			
All is well			

#### What factors influenced your rating?

I've been told by out of town visitors that we have "funny" tasting water and can not say that it is "outstanding", water is water.

Low water pressure.

**Taste** 

Not sure what each rating would acrtually entail. I have never had a problem with the water, hence, the 'good' rating. What would an excellent rating need? A home test?

Water conservation and city infrastructure.

We have fairly hard water but it's still a good quality

The water seemed clear and free from sediment. I missed seeing the water testing results in the water billing newsletter. It was difficult to get garbage can fixed or replaced.

It's very hard water.

I'm not sure how it compares to other cities but I have to filter my water to drink, cook, shower and bath. There are many toxic chemicals in our water according to the EWG water rating website.

N/A

## What factors influenced your rating? Doesn't taste like chemicals. Clean. Comes out of my tap when I turn it on. **Taste** always have water and it appears clean Seems clean ... again low bar. We needed to install a filtration and soft water system to address the water issues No issues Low water pressure I've never had a problem other than the hard water Taste, balanced chlorine flavor, availability, price, and well - maintained system.

#### What factors influenced your rating?

Never had an issue

I always drink from the tap. Tastes great.

Have had no problems with the water service

The flavor is awful.

Wish it wasn't quite so hard, but I understand there's very little the city can do about that. Communications during that HUGE water line break were dicey. Things keep only going through Facebook and the City still lacks a formal and consistent communication channel with it's residence. If the school districts can set up mass callings for snow days, I'm not quite sure why a small city like South Ogden can't get something more in place like that to communicate emergency/important messages on utilities to residents.

no issues

It seems clean and not overly treated. When potential interruptions might occur, it is well communicated.

Never had any issues with culinary water

#### What factors influenced your rating?

We always have the water that we need.

Taste, purity, availability

I like our water. It does have a lot of iron in it.

I drink it and like it.

For the most part water service has been uninterrupted. Water quality is great.

I still need to use a filter for drinking water.

It is drinkable and so far I haven't had to worry about using the water

Oderless water

I don't have to buy water cause it tastes good

Taste and availability

Every year I participate in a program which measures everything that's in the water minerals copper anything and the water is always within the limits

## What factors influenced your rating? Clean and tastes great no issues Water comes out when I turn the sink on. n/a Pipe repairs. Always good Rarely has issues and tastes good. It works every time. Older pipes. Safe drinking water with minimal disruption. I get clean water when I turn on my tap, and that's what I really want from my water.

#### What factors influenced your rating?

It comes out of the tap. Pressure could be better.

Seems reliable and I don't notice any quality issues.

Don't have many issues

No problems since I lived here

No problems

It's very hard.

Ok

The taste is poor just from tap. Doesn't taste fresh and clean

Water reports.

Our water is really hard. Not sure the city can do much about that.

Water lines and systems are dilapidated and long overdue for an upgrade in the older neighborhoods. Why isn't the money being spent to upgrade them from the utility fees? Why are these fees being transferred to the general fund every year?

#### What factors influenced your rating?

It is always available

what I hear about other cities and water issues

The hard water in South Ogden is so bad.

Observation

Price keeps getting higher over time

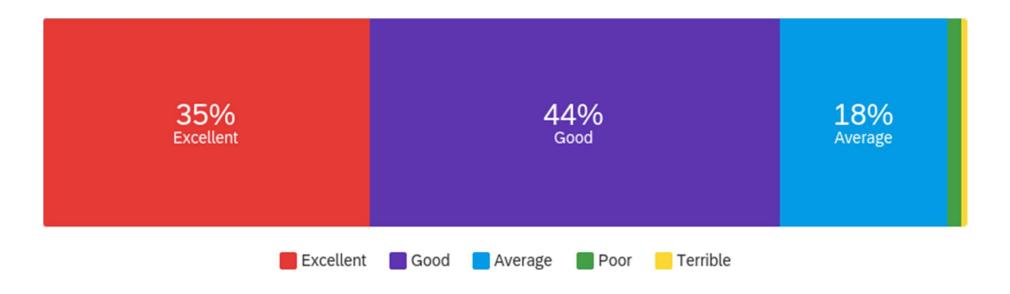
The water is clean and tastes great. We rarely have issues with water being shut off.

I think it is better than water I have had while living out of state

It is fine



## How would you rate the quality of sewer service in South Ogden?



#	Answer	%	Count
20	Excellent	35.25%	159
21	Good	44.35%	200
22	Average	18.18%	82
23	Poor	1.55%	7
24	Terrible	0.67%	3
	Total	100%	451

## What factors influenced your rating? No issues No problems We had a small issue when we first moved in, sewer backup. Had the guys come out. They were helpful, accurate, and fixed the problem. Thanks! Thank you for scraping it it whatever every six months instead of updating the size of the pipes. It works. Flat rate is a little high Never a problem. N/A Price I personally haven't had any problems with it I mean it works that's great and appreciated

#### What factors influenced your rating?

N/a

Haven't really had issues, but when they work on the sewer in front of my house, my house smells like poop for the next week.

I don't know any better but it all works well. I only am concerned the road aren't cleared often enough to keep sewers clean.

Never had issues with it.

It's good

The company that power flushes the sewer system has caused clogs in our home's drain pipes. Twice in the 31 years we've owned our home.

We have never had a problem

I've had no issues

Never had a problem

Toilet flushes.

No issues at all

# What factors influenced your rating? **Availability** Don't have to worry about it. Never had an issue. Neighbor had an issue and Ogden city was on top of it really fast. No backups Nobody's got time for shit! On time Poo goes away. Flooded my basement a little old, needs replaced. being charged fees without any upgrades. Never had a problem. I have had no problems with it

What factors influenced your rating?
I don't know different
Have not had any issues.
M
Na
Haven't had issues
People show up to do their job! Thank you!
I've never had a sewage backup, eh?
N/A
N/A
So far no problems
We haven't had any problems

# What factors influenced your rating? Who knows No complaints **Drains** I had to change my sewage line and it cost \$18,000 I've never had any problems Flush toilets, poo goes away No poop floats up my drains Well there is no poop in the street so great job! Haven't had any issues since moving and we have an older home. And I think the water line or sewer line was worked on for awhile very close to our house. No problems I have no issues

# What factors influenced your rating? I have had no issues We have not had any issues My subdivision does not have a storm water collection system, so water pools up and ice in the winter on the edge of the road and gutter deteriorating the road every year. No issues None Seems to work no issues that I'm aware of No issues Redwood Lane is a nightmare Never have a problem See my prior response concerning culinary water quality.

#### What factors influenced your rating?

I'm not sure what to base this rating on. Like I said it seems like workers are frequently working on the lines (water or sewer, not sure) on the 5300 S area. Almost all of our neighbors have had to dig up their lines in the past few years.

Haven't had a problem

No problems with sewer

Not cleaned out regularly

I have had no dealings with them

I have no real issues with it

in 24 years, no issues

I don't know how to rate a sewer experience?

South Ogden workers crushed the drain pipe that is legally and lawfully installed to drain water off of my roof. I ended up spending thousands of my own money to "fix" the situation.

#### What factors influenced your rating?

It always works.

No issues

I've never had an issue with our sewer service.

No problems

Never had any issues

As long as I don't have problems with it I never think about it. I really don't want to have to think about the sewer.

Pipes are old backed up into my basement and also flooded the neighbors basement

Sometimes in the summer you can smell sulfur like around the hilltop/burch creek drive area and Taco Bell. This is not a joke.

I've never had sewer issues.

Never broke down

What factors influenced your rating?				
It always works. I don't have to think about it.				
I haven't had any problems with it yet				
Function				
No issues				
We haven't had any troubles with it.				
Living here all my life				
The individuals that I interact with, and the services and their availability.				
never had a problem				
It works				
Reliable				
Never had a problem				

# What factors influenced your rating? I have had zero interactions with them in the past year. I really have not had any problems but notice a lot of pipes being replaced. I feel like when there is a problem they are quick to respond and get resolved No problem Not sure No problems I flush and it's gone Had no sewer problems Never had a problem Seems fine We've never had an issue with our sewer line.

#### What factors influenced your rating?

Never had a problem.

The lines on our street are due to be replaced, but the water still disappears down the drain, guess it must be working fine.

haven't had any problems

Never had any problems.

Never any issues effecting our household

Have not had sewer issues.

I am happy to have things going along the way they are.

Can't say one way or the other

It works

Never had an issue, nor have I ran into a scenario where an open sewer was causing a smell in the city

#### What factors influenced your rating?

No issues

I'm not aware of any problems.

Satisfactory

Just typical sewer service. No issues. As it should be.

Quality of repair/replacement: The only two incidents near us that involved pipe damage or leaks have never had trouble since being fixed by the city.

I ride my bike along Adams Ave and it still continues to smell like Sewage in that area.

no backups

No problems

We are new to the area-- no problems, but a higher price than expected.

no issues

My toilet always flushes!

# What factors influenced your rating? Reliability and cost. Nothing Never had a problem. Not cheap but not too expensive. No problem we've had no issues No known issues ?? Never had a problem. I have not had any problems. No complaints. Some areas within the city with strong smell of sewer. No problems

# What factors influenced your rating? It seems to be functioning as intended. It works Do not know how to rate this. It works. Everything flushes and drains. Had a neighbor had a leak, they seemed put out and bothered when they found out it was Weber Basin Water pipe- not the city's. Not great customer service. My drains drain, no backups so far. It works and doesn't smell or leak. No problems known See previous comment. Never had a problem

#### What factors influenced your rating?

Sewer seemed to have enough problems that neighbors were having to have a routing service clean the pipes.

I don't know much about sewer service to offer a specific rating.

My toilets work good.

Friendly, responsive

Have not experienced issues

no problems and am thankful for the service as I grew up with a outhouse

Apparently they had to dig a section up near our house because the pipes were corroding. The street repair took several months?!

Residential sewer works well. Gutter drains need cleaning.

The system was upgraded 2 years ago when our road was redone. We have not had any major issues.

No issues

#### What factors influenced your rating?

Well maintained, no backup, no odor in neighborhood.

N/A

No issues

We have had issues in our neighborhood with sewer. It is in the main line according to experts. The city staff who have worked on it have been quite helpful and kind, but the infrastructure was subpar at the point of installation several decades ago.

Have had no problems

My toilets regularly flush and my water drains to the sewer. Thank you!

No issues

no issues

Never had a problem

No sewer issues

What factors influenced your rating?
I never have to worry about it.
It works.
No issues.
No real issues with the sewer system
It works.
It works
No back ups
It works
normal factors
Haven't had any problems knock on wood
I've had no problems with it.

# What factors influenced your rating? no issues Flush the toilet and it goes away We've never had any issues. No issues No issues The pipe broke on 5700 and 1050 E. ? and washed silt down to the bottom of the hill all all over a neighbors front parking strip. He had to shovel up all the rocks because two other storm drains were not open or available. They work every time. No problems No issues experienced. It just works

# What factors influenced your rating? It goes away. Haven't experienced any problems, so that is great. No issues Too expensive No problems since I lived here No problems No issues No problems experienced Na No issues. Dilapidated system in the older neighborhoods that are well past due for an overhaul. Why does the city waste its fees on transfering them to the general fund instead of using them to upgrade these systems?

#### What factors influenced your rating?

Never had a problem

no issues, but concerns that our systems be maintained adequately

Personal experience.

Not sure

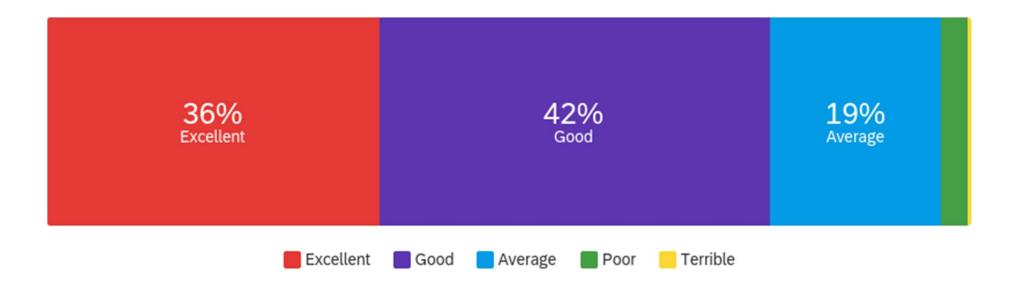
Have never had sewer service issues

Last year we had sewage issues and things were smooth in fixing that. Also last year I remember the city came and did some cleaning. It's nice to visible see things are being kept up

Working fine



# How would you rate the trash service in South Ogden? (Republic Services)



#	Answer	%	Count
1	Excellent	35.94%	161
2	Good	42.19%	189
3	Average	18.53%	83
4	Poor	2.90%	13
5	Terrible	0.45%	2
	Total	100%	448

#### What factors influenced your rating?

Always picked up on time

They are timely and good

It's always picked up on the day they say, that's all I ask.

They damage the trash cans a lot

Always on time

Never late, they do a damn good job.

Timely and friendly drivers. Would love to see green waste pick up and larger trash cans.

Recycling pickup more than 1x every other week would be nice

Always reliable

Always clean & has t left overturned garbage cans. They seem to always get the job done, even in poor weather

#### What factors influenced your rating?

They damage the garbage cans but I guess that doesn't matter because they have to replace them.

Sometimes the cans get set down rough and roll around

They're usually on time, but some of the drivers could use a reminder that they should be following traffic laws and not disregarding stop signs and to use their blinkers

The garbage man drops or slams are garbage is down and breaks them a lot. They didn't used to it's a recent thing

My trash can gets destroyed alot

Reliable.

It's good, some days they have random times and wonder if they will come. Most times it's accurate. I'm sure that's normal. A few times this past year my cans were left with trash outside the bin on the street, hence the good only.

Always come as scheduled and replace cans as needed.

Garbage cans are frequently damaged

#### What factors influenced your rating?

The collectors forget our side of the street sometimes. It has happened more than once this past year. Holiday was not a factor.

They do a decent job of regularly and consistently picking up the trash with minimal damage.

The trash is always picked up.

I don't like not having a choice of company to use. And I think recycling should be included.

Never had a problem

On time and does the job

The fact that we now have a new guy collecting our garbage, who no longer tips over or drags our cans, or breaks holes in them.

Consistency of pickup without skipping/missing roads

It's good.

#### What factors influenced your rating?

They do a good job

Mostly on time

Other cities have recycling picked up every week why not us?

They come but nothing special.

Our HOA does not use Ogden trash.

The trash guy always picks up my can

nothing out of the ordinary. they miss streets to frequently.

Most times the trash cans are empty and in good shape.

We have had great service. They have been consistent and dependable with no issues. My son loves to run outside to watch the garbage truck and he will be friendly and wave.

I've not found an option for online payment which is annoying. Sometimes my cans haven't been completely emptied and left super askew. Otherwise it's totally fine. Much cheaper than what we payed for waste management.

# What factors influenced your rating? Always on time, they do a great job Garbage always picked up They pick up usually. A couple times bins have been left full. Where I reside is considered a private street with an HOA and therefore WE seem to be having issues with them actually picking up our trash and recycling. The recycling needs to be every week They never miss us. When I've needed to replace a broken trash can in the past, this was handled without issue. Na Timely, reliable No issues

No complaints

# What factors influenced your rating? They do a great job Never had a problem Always pick up my trash, and once my can was broken and they came switched it out Garbage boys come every Thursday, right on time. Very reliable. 10/10 service. N/A Garbage service is ok, they get the job done. Some times they leave my garbage bin laying on the ground, but it's only occasionally No problems with them On time The City worker broke my garagy can Always here when they say they are going to be

#### What factors influenced your rating?

Our waste management employees work hard to ensure things are done timely and efficiently

Always friendly

Take cans out, get emptied

Wish the recycling offered more for example glass

Trash is picked up consistently and in a timely manner.

The garage trucks are dependable and I know my bins are ready to take back in the driveway at the end of my day. Repairs to the bins are always prompt and well communicated.

Garbage cans been broken and skipped

Trash/recycling has always been picked up timely.

Gets picked up with no

**Problems** 

They get a little rough with the cans

#### What factors influenced your rating?

They are consistent and friendly

Consistency

Reliable pickup

Cans too small and the driver is a jackass.

Like the new options for recycling. Need option for compost and yard waste. Trucks are so hard on bins - waste of resources to have to replace all the time

which days are yard waste / Christmas Tree pick-ups could be better advertised.

Dependable, clean work

Always on time, but sometimes knocks over cans

Consistent service

See my answer regarding culinary water service.

Missed me one week

#### What factors influenced your rating?

Newer driver, hurrying & tends to slam can down & drag a bit. Lid not always settling into place (allows water to collect in can), garbage can winds up tipped on side, & have blocked driveway.

No complaints. Our neighbor's trash can was damaged this past year and when the City was informed about it they received a new trash receptacle very quickly.

Only missed a couple of weeks since we moved here

Got the job done when expected

#### Timing

We have been skipped on our street for absolutely no reason at all. Our cans are some of the first out every week, and they are properly placed in the same place. Yet this summer, we were routinely skipped with no explanation or apology.

Trash falls from the trucks; they leave the containers lying on their sides; they crush and split the containers.

confusing recycle options, glass recycling. I don't know if anything I put in the recycle can actually gets recycled

#### What factors influenced your rating?

There's no yard waste pickup. It all goes into the trash with the rubbish and it doesn't need to. It could be turned into mulch or separated to degrade faster.

I love and am so appreciative of our Sanitation Engineers. They are consistent, friendly, and considerate of our property.

Excepting the delivery of an used & dirty garbage can replacement, the trucks service is good.

When we've needed new garbage cans they've been easy to talk to about a replacement.

Consistency of drivers, thorough pick-up, price

Overall they do adequate

Service is ok, but we're on Raymond. We can only park on the west side of the street, need to leave room for mail delivery so that leaves us putting our cans out by the trees in the parking. Branches get broken and left for us to pick up. Which make the trees look awful. I wish we could have them removed.

They brake my tree.

#### What factors influenced your rating?

They pick up my trash. That's what they're supposed to do.

Trash services are good

Dependable

Earlier in the year, they were coming around way too early. They also feel too rushed, often leaving cans knocked over or way off kilter.

I put the can on the street, it gets picked up.

They show up every week without incident.

No problems

Always do a good job. Had to get my garbage can replaced and it was easy.

Gets picked up but spilled some time s

Needs to be able to recycle glass

They mostly pick up the cans no matter what. Fill out close to something

#### What factors influenced your rating?

Broken cans several times this past year (replacements came but it was an excessive amount of breaks)

They always take care of us!

I mean it's trash it gets picked up. Seems to work.

Always on time, and done well

They're always on schedule.

**Timeliness** 

I have no problems with the service.

They are prompt and quick, but they are pretty rough on the cans in their efforts to be quick

The weekly service is excellent, the only issue I have had, is when I need a repair on one of the cans. That has been slow.

Service

# What factors influenced your rating?

Reliable

Wish there was glass recycling. And a place for yard waste

They are on time, friendly, and we had no problems.

They are on a regular basis and about the same time every week or two.

They are consistent and effective

They do job on time

Always there & on time

My damaged trash can has still not been replaced

Generally great but a couple times trash was spilled everywhere and the driver left

They could do better with keeping a steady schedule.

No problems with trash collection

#### What factors influenced your rating?

Prompt pick up

Seems fine

Waste management was much more friendly and prompt.

No issues with trash collection.

Had to call one or two times because our street was missed.

However when our street was blocked and could not be picked up the service returned next day to collect trash.

The service at my home is great. The service at the parks and bus stops is terrible. Parks and bus stops are always dirty. I take a bag and clean up garbage that is not mine every time I visit a park or bus stop. Sometimes the problem is overflowing garbage cans that have not been collected abd the garbage is blowing everywhere.

They have always picked up trash unless its a holiday rain, sun, or snow.

You never know within a few hours when it's going to be picked up.

Sometimes they are not as careful as they should be in returning the trash can. Seems to depend on the driver.

#### What factors influenced your rating?

#### No problems

I question whether the whole recycling program is worth it anymore. Perhaps it still saves tipping fees, but I really wonder if what I put in the recycle bin actually gets recycled.

In the past I've had broken cans

#### Reliable

I am unsure if my service is through who the city has contracted as I live in a HUD - season at the ridge

I think the garbage is collected with minimal problems. (Garbage falling out of cans, etc.) I think we should be able to choose a smaller can with less cost. My daughter lives in southern California and the cans there a half the size of ours. I usually put out the trash only 1x month. I shouldn't have to pay the same as people who have a full can every week.

#### Satisfactory

Too limited for normal and recycle. Only a certain list of things. People need a way to get rid of paint, larger appliances, etc. without having to haul them to the dump. Not everyone has a truck or can pay for a service. This should be part of our standard garbage service.

#### What factors influenced your rating?

The city always took responsibility to replace curbside bins that were damaged by use, and some time back got smart about the cause of damage, and tweaked the strength of the trucks causing the damage. The city also took care to advise residents about the change, and the need to not compact things into bins which the lesser strength might not free. As for the last 12 months, the service has done no damage, and has been reliable in keeping its schedule.

They consistently and reliably do their job each week.

they are always prompt and do their job well

Almost always on time and no issues. Had an easy time getting an extra trash and recycle can, so I'm happy.

It would be nice to have a bulk pick up day, or to have that service available for a fee.

no issues

They are so so!

They seem to forget some garbages along the street, several times a month.

### What factors influenced your rating?

I would like more communication regarding delayed pickups somehow

Dont always empty the can fully

Never had any issues with them

Reliability and cost.

They are better now than a few years ago.

Before they had several really terrible drivers and rude. I'm happy they have better drivers now.

They seem to be pretty reliable but a truck had a hydraulic failure near our house and we had to have them come back multiple times to get it completely cleaned up.

For the most part good services

we are very seldomly mised

Would like to see more recyclable items be accepted, would be willing to pay additional monthly cost if a green waste receptacle was offered.

??

### What factors influenced your rating?

Mostly good, but times of the day are inconsistent and I can never find an easy resource that tells me when recycle day or holiday delays are.

They do a good job on picking up the trash.

No complaints, appreciate services, appreciate replacement of garbage cans when needed.

Always on time they never leave a mess

The contractors are generally on time and pick up on scheduled days.

Good service

Very unclear in the WoodsRose Townhomes what bin is trash and which bin is recycling. Also, no readily available location to recycle glass and small batteries.

Timeliness of pickup, cleanliness of pickup

They show up every week.

It seems that I have to get a replacement trash can every year since they manage to break them while emptying them.

### What factors influenced your rating?

Drivers are courteous and professional. Damaged can reports are handled in timely manner.

They pick it up every Monday.

They pick up my trash-that's enough! Bless them!!!

I have seen personally garbage trucks drivers "spill" a can and they will get out of the truck and pick up the mess.

Pick up is somewhat consistant.

Consistency

Late pick up and some billing issues.

One of my bins is damaged and I can't figure out how to request a new one

A calendar needs to be prepared to show when service is to be adjusted.

Cans get broken and trash gets spilled.

### What factors influenced your rating?

The schedule seems inconsistent for after holiday pick ups. They broke our garbage can and then didn't replace it on the scheduled date.

They don't skip my cans

My trash is picked up on the scheduled day.

Reliable

always there

Good ... they come when they should

On time and do their job well.

I have seen them hop out of the truck to fix cans and they always seem kind and friendly

**Great workers** 

I've seen them pick up the trash and drop the trash can and watch it roll down the hill and do nothing

### What factors influenced your rating?

Simple pickup schedule, city-provided trash receptacles, recycling options.

Trash guy yelled at me the first week I lived here for putting my van on the wrong side of the street. I told him I didn't know, and he was a jerk about it. Few months later he watched my wife wheel the van out and tip over and he just laughed and said I'll be back later

They are just good

It's always picked up. That's all I ask.

Would like to recycle more types of materials

My HOA uses a different provider, so I don't really know.

An error was in the City newsletter on a delayed pick up day (when it really wasn't going to be delayed) I called the City and without hesitation a pick up for the following morning (or maybe it was later that day) was scheduled it was no problem. Above and beyond to have done that. Thank you!

No issues with service

### What factors influenced your rating?

no issues

Occasionally, our home gets skipped on snow days because the trucks aren't equipped with snow tires.

I am glad we still recycle

Always timely

It is picked up in a timely manner.

Reliability

They always show up.

Had to wait like 4 weeks for a 2nd can.

I have had broken trash cans for about 6 months. It seems like they become damage frequently

They do it well.

### What factors influenced your rating?

They pick up every week

#### **Timeliness**

I've noticed there need to call in to get replacement garbages more frequently due to the garbage cans breaking when being picked up. Their customer service has been fine and they do replace in a timely manor.

I don't think the residents know how to get a replacement garbage. I've talked with my neighbors to explain and each time they told me they thought the garbage company was responsible to bring replacement garbages. I've seen people tape their garbages up.

Maybe this can be a notification sent out throughout the city, how to report and replace a damaged garbage.

They are relaible

The trash collectors man handle the trash containers so they get broken frequently.

pick up is excellent

Sometimes they drop things on the road and they don't stop to pick them up I have watched as they picked up the cans and things have flown out of them and they just go on their merry way

### What factors influenced your rating?

Consistent service, have had no problems

no problems

Take my garbage cans out to the street, they get emptied.

Service is very professional and we appreciate them coming on Saturdays when there's a Monday holiday.

Hard job, seems each week, the pickup times are not always the same,

Dependable

Sometimes trash cans get skipped along random houses on my street

They are responsive if needed.

Never miss picking up.

On time, on schedule, professional

Friendly and reliable service

### What factors influenced your rating?

It just works

A little expensive

I wish there was a reliable easy to get broken trash cans replaced. I've had problems both with the city and the provider in trying to find out how to get a new one. The city said they'd take care of it, but never did.

Due to one sided parking, half the time we can't put our garbage cans away from vehicles. The drivers get out and move them away from cars.

As of late, the picking up and putting down of the trash cans has been less smooth—some trash has wound up on the street and trash cans have been left in the road instead on the side.

No problems

Limited on what you can recycle

No issues

No problems experienced. Would like information from city regarding status of how recycling bins are handled and if contents are truly recycled

### What factors influenced your rating?

Does what it's supposed to

No issues.

Nothing exceptional compared to previous places we've lived. Overpriced for the service we get.

When we asked for a new garbage can, it was easy to order and came when promised.

Trash trucks are violent with cans almost every can is damaged from their lack of grabbing the cans correctly

I love that our garbage is picked up early in the morning but sometimes our cans are left tipped over

Always haul my stuff.

They come on time

Trash service is consistent. Only sometimes do I see quite a bit of trash on my street on truck pick up days because the collectors do not dump everything into the truck without spilling refuse.

### What factors influenced your rating?

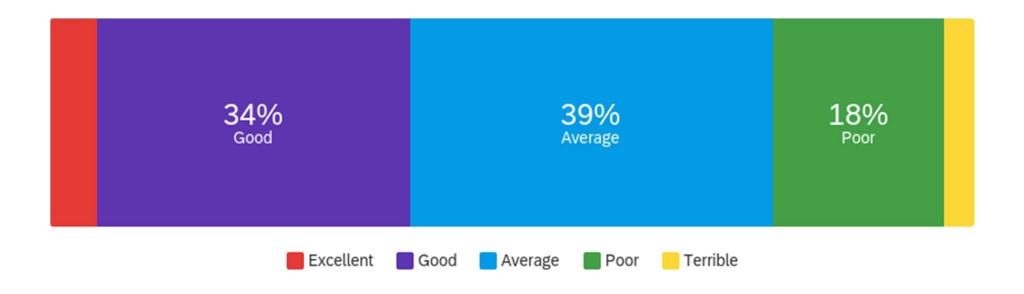
Really easy to get a new trash bin when ours was damaged

Takes it away

Earlier this year (January?), the refuse collector came a day earlier than the SO schedule said they would come. I believe it was due to the MLK holiday? info needs to be accurate.



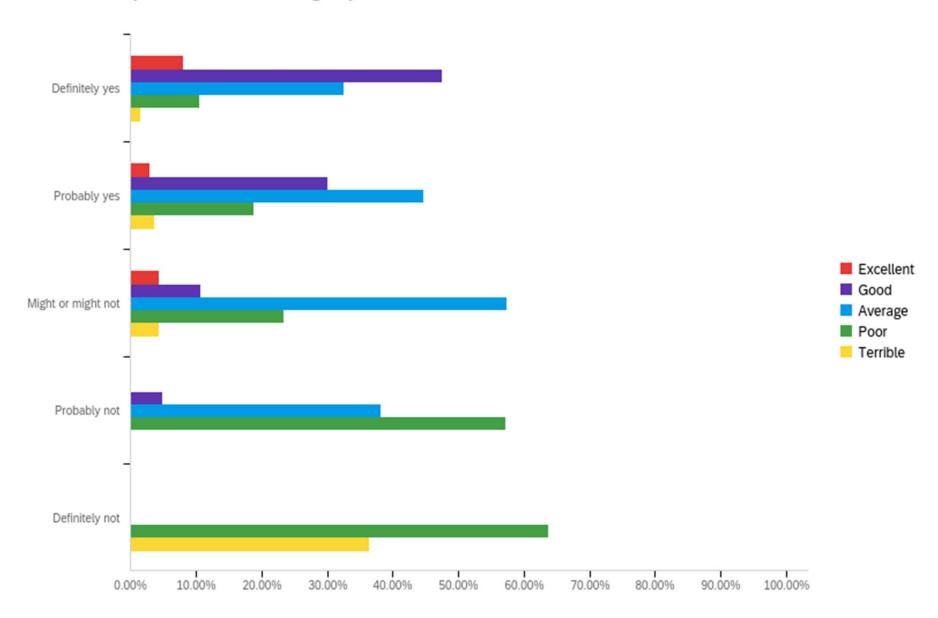
# How would you rate the quality of the streets in South Ogden?



#	Answer	%	Count
1	Excellent	5.12%	23
2	Good	33.85%	152
3	Average	39.20%	176
4	Poor	18.49%	83
5	Terrible	3.34%	15
	Total	100%	449

# How would you rate the quality of the streets in South Ogden?

Recommend City to Friends and Rating City Streets



#### What factors influenced your rating?

Gutters and potholes could be filled and cleaned a little faster

Dangerous trying to cross some roads in a cross walk. The cars are driving too fast on chimes/40th and country club.

We do not have enough lighting. Chambers neighborhoods have one lamppost on a long street. Dark and scary!

Better than they were just a few years ago. Thank you for your diligence in street maintenance and repair.

Roads need to be redone. We are charged for road repair already

In the neighborhood I drive in most frequently they need redone BADLY

Poor repair

All roads need some work

A lot of the side streets are in poor condition.

**Potholes** 

#### What factors influenced your rating?

My neighborhood is very rough and full of holes and gravel. I've slipped and fallen walking the neighborhood

The median build up 40th st makes it more difficult to turn onto 40th from feeder streets. Median is not a good idea

We'll maintained & adequate signs.

The residents pay 5 dollars a month road tax and the roads where we live are pathetic

Snow plows never get to our street

Smaller streets have a lot of pot holes.

There's always going to be potholes, there's really no way around that, but when it comes to repairing them it could be done in a more timely manner

Not huge potholes clean landscaping around some of them etc.

The neighborhoods have alot of potholes and there is a car sitting on 40th and Jefferson that keeps staying on the road during snow storms. It hasn't been ticketed and the owners are too lazy to move it. It's been there for every snow storm and still no tickets which leads me to believe people aren't actually checking our streets even though they give the notices online all the time.

### What factors influenced your rating?

There will always be bumps and potholes. That's just life.

Decently maintained, they need cleaning more often to alleviate build up at the gutters/sewers. I wish they had proper paint to see at night. Too many speeders and only warning signs on heavily trafficked side streets. Either speed bumps or other devices need to be installed.

Several roads in my neighborhood are patched poorly. Overall the roads are pretty good.

A lot of the streets have huge dips or pot holes including in my apartment complex

Most of the roads I travel on daily have bad potholes and are rough to drive on. I constantly find myself having to go on the opposite side of the road to avoid hitting a pothole.

Keeping our streets up to par is a huge job.

There are a lot of cracks and asphalt coming up and crumbling.

There are roads that need to be re-paved. Some have been re-paved multiple times and now need to be ground down and re-paved.

### What factors influenced your rating?

Plowing and repairs are decent

They do a good job just there's some room for improvement in some places of the city

Just drive down them and you will see.

I think the street quality itself is great, but the intersection of Adams and 89 is dangerous and needs attention, specifically going south on Adams. It's terrifying every time I need to turn left there, which is often.

Never seen a problem

Some streets are great while others are terrible

Pot holes, street resurfacing halfway done (or not at all), snow removal halfway done (or not at all).

Smooth, up to date roads

Some neighborhoods have really rough streets. The main roads are in good shape though.

Seem well maintained

### What factors influenced your rating?

we need sidewalks.

Pot holes, cul de sacs ignored

Our roads between Maceys and Big Lots need some proper attention.

Pot holes everywhere

Def need some love

The roads leading to H Guy Child are in need of repair.

old, potholes, poor paint, over excessive medians

My street is nothing but holes and turned up mess of asphalt.

I really struggle with night driving, but my experience driving has improved while living in South Ogden this year. Skyline drive, especially, has been well lit with freshly painted lines. It makes all the difference when it is currently getting dark at 5:00PM!

There are potholes and a few streets are in rough shape

### What factors influenced your rating?

Main streets are in good shape, some side streets have issues

Most of them are good. Once in a while there a spot or so that could use some repair.

My neighborhood road is a disaster. Filled with potholes and seems to only get temp fixed in winter

Lots of potholes and they never get fixed

When we moved here 6 years ago, I would have said poor. But the repairs over the last 2-3 years have really improved things.

I do really dislike the medians off of 40th Street. Turning out of the residential streets to go west toward Washington Blvd seems pretty dangerous.

Potholes and uneven pavement.

Na

There are alot of potholes on Porter Avenue

Roads need repairs and maintenance

### What factors influenced your rating?

A lot of pot holes but snow is always cleared

No issues

In need of lots of maintenance

Some could use some repair/maintenance

Some of the residential roads are rough (Ben Lomond) the main roads are good.

To many potholes

Several potholes around where we live

Potholes and you do bandaides for repairs. Especially along Eastwood hint hint Rusty ( )



Pot holes

There are some streets that have holes

Some are new and nice others are a bumpy mess!

### What factors influenced your rating?

They are a good as the rest of the roads in this state. Legalize Marijuana and those taxes could really make a difference in our road quality, school systems and others

Drive around for 5 minutes and you'll see

Majority of the streets are good. Two potholes by Starbucks have been there for months and not filled. For snow removal this year and last couple of years have done really well thank you for that

We have iced I. Our home for 3 years and have yet to see some repairs done that are needed in our area around the Meadows Park and Eastwood.

Streets could use some work

There are not many bad areas, and the street sweeper comes by on a good amount

There is room for improvement. The repairs that are made seem like the employees are just trying to finish and leave not do a quality job. Every patch made by h guy child is like a new speed bump.

Terrible roads

### What factors influenced your rating?

Overall the streets are well maintained, but there is a small section of Ben Lomond near Oak that is extremely bumpy and rough to drive over as it takes up the whole width of the road for that stretch, so it can't be avoided. It's right next to our house, so it's a daily experience/reminder.

saw roads being fixed over the summer

We have a lot of bumpy roads

With our weather roads need constant work and it seems the city is always working on areas

So many pot holes

Same as stormwater issue in our area, the road has to be patched at many houses in my area every year, and it is a temporary band aid that quickly erodes from water that should be directed to storm water collection.

They are good but getting better, there is lots of traffic going from Washington to Harrison though and not enough routes

The roads near BrierRidge Townhomes are horrible. Constant potholes, and when they have done "work" on them it takes WEEKS and at one point over a month to repair one small section. They don't seem like a priority.

### What factors influenced your rating?

#### Cassie Drive

Weird intersections and not always best for amount of traffic in places. Like why would you be able to turn into a street but not turn out? Get lost in neighborhoods because it all dead ends or goes in circles.

some neighborhoods could use a couple speed bumps so people slow down and kids don't get hurt

Most streets are easy to drive

Potholes and some lines need repainting

My street isn't great, but it's an out of the way street

Some roads need help

There are pot holes but they eventually get taken care of

The quality of U.S. 89 - Washington Blvd. is excellent. In South Ogden, Harrison Blvd. is good, but as one moves north into Ogden City, the street quality is fair to poor, due to construction, manhole covers, potholes, etc. The green light for 1050 East, where Washington intersects it, needs to be extended another 20-30 seconds. It turns red too quickly. Turning left from Ridgeline and Skyline onto Washington can be downright dangerous when the lines are obscured by snow, or at night. Also, after a driver turns onto Harrison, from southbound Washington (where the Ridgeline-Harrison intersection is), or coming through from Ridgeline onto Harrison, the merging, northbound traffic thereafter (which is coming from northbound Washington), can make it virtually

### What factors influenced your rating?

Torn up roads pot holes SOME LIGHTS ARE TOO LONG. 36th wall east/west unreasonable long light.

All in all, especially compared to other areas, the streets in SO are fairly well maintained. A few years ago, I was concerned about the amount of trash accumulating along our roadsides, however I have not noticed it being as bad as in the past.

Some rough spots but generally good

A few rough patches and pot holes

Streets needed repair are ignored while ones that don't need repair are repaired over and over.

So many potholes, and our road hasn't been resurfaced in well over 15 years. Maybe over 20 years. And we are one of the very last to get plowed. I teach school in Weber district, so I can't wait until a plow decides to show up. Some storms, my car has actually « plowed » the street as I pushed through the snow to get out of my street. It's actually very scary.

**Potholes** 

### What factors influenced your rating?

Not enough repairs

the roads seem to be well maintained. Potholes appear to be filled quickly

The side walks(none) and pavement of my street needs to be taken care off:)

See previous comment.

Madison Ave from 40th to Burch Creek Elementary/Park is terrible.

Tons of potholes. Terrible sidewalks. I do not feel good about taking walks with my kids in South Ogden. Half the time there are not any sidewalks and we have to walk in the street which is not safe, and then when there are sidewalks they are uneven and difficult to use a stroller on.

Pot holes and winter maintain

Our main streets are okay; however, many side streets need resurfacing.

We have our share of pot holes in Weber county.

Some are nice and some are not.

**Need repairs** 

### What factors influenced your rating?

We do live on a dead end street so snow plow is usually late, but lately we have not had service until 1130 or later after an early or overnight snowfall. It would be nice to have a safe street earlier

In parts of our neighborhood, potholes abound. More work could be done to repair them. Also, I'd like to see more street cleaning - and it would be great if it were "announced" so one could move a car if need be.

No pot holes that I know of.

Our street is fine, but has had issues in the past. Obviously, lesser-used streets don't get as much maintenance and end up in bad condition.

Damaged road ways

Main road are well maintained anything outside 40th and Harrison are dealt with only when there are complaints

Our streets are good. In the past though it took years and getting to a really bad point before being redone

Well maintained.

### What factors influenced your rating?

So many potholes and cracks

You've improved so many roads but just randomly stopped in some neighborhoods (including ours)

We live on a hill and would like to see the snowplow a little earlier on our street but understand there are priority roads. It just is pretty slick here.

Potholes everywhere. Extremely poorly lit (not even one footcandle of light in most areas). Traffic is horrible.

They are mostly in good repair.

The condition does not seem to be a priority. Pot holes on main roads that were there for over a year. The snow removal so far this year has been better though. That is typically a top complaint for me.

The one in front of my condo is pretty bad. And has been since I moved in 4 years ago

Roads seem to be better maintained in more affluent areas of the city. Poor choices made in recent road construction (Madison Ave @ 40th St).

### What factors influenced your rating?

Well maintained with some issues

Most roads are great. Just a few roads that have divets from snow plows

Some streets really need to be redone

Many pot holes, bumpy roads off of main streets

I've lived in Brier Pount since 2002 and our streets have never been replaced or replaced

Too rough, needs bike lanes

The streets are getting old and instead of doing a full fix the city just resurfaces and leaves the problems

I'd like to know who is responsible for sidewalks being clear of weeds and trees hanging over sidewalks where you have to walk in the street to avoid. Is it the homeowner or city? Either way it's not being done

There's a lot of potholes to fix

### What factors influenced your rating?

Some streets need to be widened and on the street parking needs to be enforced. Look at lavina drive.

I wish the streets had better lighting at night. My street doesn't have street lights and is so dark at night.

Some roads are good, and some are poor. I wonder what happens to the road fees collected every month.

Some potholes and residents not following speed limits in residential areas.

Few potholes

Lots of potholes

There are still some streets that need repaving.

Just drive around town you can see the age of the black top.

Some roads are really nice to drive on and some roads are horrible to drive on. The good roads and bad roads kind of average each other out. I'd love to see more roads updated.

### What factors influenced your rating?

Bumpy and potholes.

Many need resurfacing

Some streets are better than others. Filling of potholes could be better.

Some roads aren't up to date. DESPERATELY need reflective paint on the roads for rainy days.

I'm not aware of any streets in poor condition.

Problems are repaired in a timely manner. Resurfacing takes place on the roads that need it.

Many side streets were resurfaced this summer, but many in which have needed it for a long time were ignored.

Still quite a few potholes and dips around

some are crowned to much. Alot of them rough and pot holes

much improvement could be made on city streets. The lack of attention that side roads get that have continuous problems and low quality pavement.

### What factors influenced your rating?

Please stripe the roads that lead up the hill on Maplewood Drive and Oakwood Drive just north of the Ogden athletic club. It would make it easier to stay on the proper side of the road.

All the streets in the north area of the city need to be evaluated and resurfaced

Wide, few potholes

They seem equal to any other streets in other cities. It would be great to have more regular street sweeping, especially after trash day and in the fall with all the leaves.

The seal they put over the roads is loose and gets all over the place.

Our street Hillcrest has been bad for awhile. I'm expect lots of chuck holes this winter and then with the truck traffic for whatever is being done at the corner of it with 40th street it will even get worse. Country Hills Dr could use some help too.

I appreciate the plan to improve Streets as budgets allow. Quality of street improvements is high

Some roads need to be resurfaced

### What factors influenced your rating?

A lot of the main roads are in good condition, but there seems to be a lot of residential roads in need of repair or replacement

Use holes & chunks gone, they move in & fix a hole & leave the rest of the street torn up or repair one neighborhood street & stop at the corner. Jefferson between 44th & 46th is a mess.

Overall good

We rarely see a street sweeper and the side roads in my area are like being on a roller coaster.

There isn't enough time or space for it here. Please review the multiple surveys from earlier this year. The answers are there

They def need some work

Still a lot of potholes and faded paint

Some streets need improvement

many roads are in need of repair

### What factors influenced your rating?

Clean and well maintained. Need better handicap access in HOAs

Streets are cracking, have holes, and we firmly object to adding rocks to the new pavement in our neighborhood. That was the largest mess for years afterward.

There a few roads that could use some work, but for the most part the roads are in good shape.

Some still need repaving.

Street sweep more often!! This city is not clean!

Mine has been falling apart for years. It wasn't tell I complained at city council that I got a small patch in front of my driveway so I can at least shovel without removing the road surface.

pot holes, poor lane marking paint

The curb and sides of roads need more attention.

Roads along Adams, Porter, Jefferson and Orchard from 40th to 43rd St. are deplorable. No hint from the city of intent to repair them.

### What factors influenced your rating?

My neighborhood was paved in certain sections and then the city ruined it with rock chips. The plows are going to loosen the rocks and make a mess. Also I've only seen one street cleaner since 2016. It would also be nice on Hwy 89 if the shoulders of the road had less trash and it should be mowed during the summer to clean up the town. The city looks shabby with the tall grass from the road to personal property lines. It fills up with trash that blows around. S. Ogden is the only place I've ever lived where the shoulders are not mowed and clean looking.

Some roads are in need of repair.

There are several streets that do not have sufficient signs to inform drivers that parking is only allowed on one side of the street.

I do see upgrades happening every year, which is good, but I also see many streets in need of upgrade.

Not enough lighting. No solar lighting.

Pot holes, no sidewalk, trees/bushes on sidewalk, no crossing guard or lights, bike lanes

I live in Briar Point. Terrible but I understand that pipe repair needs to be done with the road repair..

#### What factors influenced your rating?

There has been some improvement in the roads I drove on, but some seem like "putting lipstick on a pig" type fixes and I will be interested to see how they survive

I live on bin Laden the streets are bumpy and uncomfortable and uncomfortable and need to be repaved when when you don't feel well it's especially painful driving on the bumpy roads.

Some are in pretty rough shape

resurfaced 41st from Adams to Jefferson and is really nice now. Thanks.

As of recently the streets have been slightly better but most still need work

Repairs slow

Getting better but still need constant attention.

Priorities regarding which roads are best kept up, and the regularity of lesser road upkeep. Very few are truly neglected/ tar patched to an extreme point before being better repaired; and those are not damaged in big ways, e.g. notable potholes, so much as cracked.

#### What factors influenced your rating?

Jefferson Ave is a hodge podge of patches and potholes. Every vehicle we have has cracked windshields, probably brought about by driving over potholes every day.

many of the streets are in need of resurfacing or repair

I've lived in my house for over 20 years and nothing has ever been done to my street, no crack seal, replacement, no new curbs sidewalks, the street has bumps, cracks, holes curbs sinking sidewalks sinking or lifting etc.

Few streets in poor shape. Road south of hwy 89 next to ironwood and emerald hills for example

SO has been doing a great job focusing on improving the roads. Keep up the good work!

Always could be better...especially where repairs have been made. Those seem to tear up sooner than the rest of the street.

They seem good!

Plow service is to sporadic when it's snowing, even on main routes. Also too many potholes that go months (or over a year) before being corrected.

#### What factors influenced your rating?

no issues

Utah streets in general are not good! South Ogden streets aren't any better!

Cracks everywhere

Some are great, others poor, some really poor.

A lot of potholes in my neighborhood, and drainage gutters that are very deep

We live in the neighborhood west of Walmart. Roads are decent given the struggles with the water lines

Took MONTHS to have part of the road patched in our neighborhood on skyline dr. MANY MANY phone calls. Our roads have been negeleted for years. No one at the city seems to care. They'd rather not fix them now but we are slated for NEW roads in like 3-5 years. We deserve to have roads repaired correctly now not wait that long.

Pot holes and poor quality subdivision roads all over

Local streets in my neighborhood have potholes/cracks and need repaving.

#### What factors influenced your rating?

Pot holes.

Lots of the roads in neighborhoods are in a pretty sad state of repairs.

Streets near our house have cracked areas that will bloom into potholes this winter, but they say that section isn't due for replacement yet.

A lot of our streets still need attention and upgrades

in our area they have been improved

Streets appear to be regularly maintained and kept in good condition

850 E is very ruff and there are a number of streets that have check holes already

The street where I live isn't there anymore, it is mostly just Asphalt in a pile.

Several streets with horribly kept roads. Bumps, potholes, lack of sidewalks, etc.... Definitely has room for improvement.

No better or worse than other areas

#### What factors influenced your rating?

We have lived in a cul-de-sac for twenty years and the road had developed large cracks. In recent years I have stopped by the City Shop and talked to the Public Works people requesting they come and fill the cracks with tar and they have never followed up with our request.

Without periodic maintenance the streel will break up and continue to deteriorate. A small project can extend the street life by perhaps decades. (1050 E 5900 S)

#### A lot of work to be completed

Need better sidewalks maintenance to improve walkability - add markings for pedestrians to cross, and more hawker lights that require cars to spot - 40th street is dangerous as many cars never stop at the hawker lights - please post police to observe and issue tickets. Without enforcement, someone will be killed.

Number of potholes and clearing of snow and debris

The main streets are fine, but the streets in the neighborhoods need to be updated.

Too many potholes not addressed. Snow clearing is much slower than Ogden City.

#### There's a lot of bad roads

Rough and damaged roadways are not repaired in timely manner.

In particular, during my 30+ years living in the city, the east side of 5600 South & Harrison is plagued with many potholes & rough patchwork.

# What factors influenced your rating?

Sinks, holes, cracks and rain gutters don't drain correct.

Our neighborhood is held together with crack seal. In the past 9 years we've been here the roads have never been seal coated. Some areas are falling apart and will most likely become potholes this winter.

Need repairs.

It's a lot of work. I know. But we need streets repaired and redone. Just suggesting- not upset

Lots of rough roads and potholes.

takes forever to get a repair done.

Pot holes, poor repair jobs causing bumps

Some are good but around other areas, the potholes have been there for years.

Most of the potholes or other issues have been fixed in the last year

Some roads that are in decent shape get repaired while others that are in worse shape are not repaired. This makes little sense to me.

#### What factors influenced your rating?

The roads by schools are rough, dips have settled, roads need to be better paved.

There have been some street improvements but 45-46th Jefferson is sitely and we have some of the newest homes in the city but our street doesn't reflect it.

We get lots of pot holes in my neighborhood

Potholes and highway 89 is a drag strip of ever increasing noise from illegal mufflers.

Pot holes and lane stripes need attention

Sone are great and sone terrible. Like everywhere.

most streets I use are good except between 40 th and 41st and adams and madison between 40th and 42nd

Disaster!! So many pot holes, every year they try to find the cheapest way to fix them-fill them with road base. The first snow plow of the year sends us right back. We had a great section of road that had no need of repair whatsoever and for some unknown crazy reason it was chipped sealed. Now it's rough and not nearly as nice. Yet we have several sections adjacent that are horrible and neglected??? This makes no sense.

I'm on Ridgeline drive the road I'm discussing is in front of the Falls apartment.. seriously no sense in what happened. Makes me think there is no oversight.

#### What factors influenced your rating?

well maintained

There are always fixes needed

Older neighborhoods have bad streets that new resurfacing. A lot more attention is needed in this area.

Most streets haven't been paved in over 25 years. Our street got paved very nicely a few years ago w nice smooth asphalt but then they wrecked it w a second layer of rough gravel w tar. Painful to walk on if barefoot. Gravel constantly "sheds" leaving a mess in our curbs to clean up

I appreciate that the roads are maintained.

Potholes should be fixed

It took a while to get the road that runs parallel to the Walmart repaired

Overall maintenance is excellent, snow removal is timely and efficient, some roads need renovation.

Just resurfaced ours... looks good

#### What factors influenced your rating?

My specific neighborhood

There are many streets and especially gutters or dips at intersections that could be better. I realize it's a balance between keeping things cheap for tax payers and making things nice for residents, but I sure hate it when my car scratches the bottom because dips and gutters are too deep or I hit a pothole and wonder if my car will make it through unscathed. Sheesh. If only every street was smooth and nice with a wide shoulder for bikes or walkers or for pulling over. A dream, I know.

Some streets need to be more smooth, less bumps, etc.

Wish the flags would come back to the cross walk on 850 E and 5600 S or that flashing cross lights, like on 40th, would be installed. Drivers drive far too fast on 850 and don't yield to pedestrians. It isn't very safe for my kids or myself to cross, no matter the time of day.

I know these are absolutely the hardest asset and least easy to get money for in the City! But with all new construction ripping into these roads and the questionable patching jobs and the feathering back into the existing streets have been disappointing. Adams Street & 40th St w/ new condos there had a HUGE hole for utility connection that the developer didn't keep consistently (or appropriate filled) appreciate public works going and speaking with them after the calls made to the city over the summer when they were working on it. But that hole was there for quite some time. Isn't there a better standard that the developer could be held to? The utility work done on 40th Street (east bound) gratefully was done quickly, but has interesting feathering in with the existing road (again topography is probably an issue). Continue to ensure that developers are reinstalling their road cuts to the best possible standards and if City needs to increase those minimum standards, bring that to Council to improve.

#### What factors influenced your rating?

Some roads need some repairs

Seems about the same as other nearby cities

Where I live

Well maintained roads

There are still a lot of pot holes around.

Porter Ave between 41st and 42nd is always bad.

There are good street and some that still need work. We did get some work done on our street this year, but it was just a bandaid fix. Some sink holes were patched, but the whole street needs to be redone.

The 6100 S neighborhood road is horrible and never gets repaired.

many streets have become deteriorated and the patchwork is only temporary. This is the area of most concern to me in the city.

Some are great but some are full of potholes that open each year.

#### What factors influenced your rating?

Some are better than others

Pot holes

As mentioned in a previous spot, Madison between 40th and 42nd ish is terrible.

Many streets need resurfacing.

The streets in our subdivision are awful. There are chuck holes and asphalt coming up through the entire subdivision. We pay the 6 dollar road tax and have seen nothing done on these streets except mediocre patchwork jobs.

I answered in previous answer

I have more potholes in my subdivision than ever I actually took pictures of them and sent them to the city council but nothing has been done

The city is working hard to fix and maintain them. There are a few that are old--which is to be expected.

?

#### What factors influenced your rating?

Lighting is terrible. Potholes everywhere. City workers not wearing proper PPE. City workers hanging out smoking in gas station parking lots.

There seem to be a lot of potholes in roads but the city is pretty good about keeping up on them.

Some are better than others. Wish more entrances ,say to LDS meeting house, the curbs would be painted red, so people would not park their cars right up to the entrance, very hard to see around the car or truck when you are exiting the church parking lot. Especially on 850 East.

quality of roads, well lit, safe

n/a

Driving the area.

The quality of the roads here are really the worst thing about South Ogden (Meadows area)

They could use some work.

# What factors influenced your rating?

Some streets aren't that good to drive on.

Some areas need re-paving

A few have been rough but local neighborhood was resurfaced.

I think the roads are pretty good (but they'd have to be absolutely perfect to get an excellent rating).

A lot better than a few years ago.

We still have some roads that are in poor condition, but most are good.

Tired of one sided parking on our street. Sometimes our driveway gets blocked.

**Potholes** 

Stop using that chip seal. Doesn't last long

Some side streets are a little rough

Too congested, no bicycle lanes, rough

#### What factors influenced your rating?

Need work

Most are in good or fair shape

Potholes, etc.

900 East between 40th and 45th is in rough shape.

Goes without saying, drive around the city. The roads are a joke. Also, the fancy useless medians that were put in on 40th street as part of the upgrade are a huge road hazard while trying to turn out of or onto the street. Wish South Ogden would quit wasting huge amounts of money for impractical "upgrades" that pose more of a hazard than not.

Lots of potholes

Multiple potholes filled subparly and plows redamaging them worse or creating more

most are in good repair, some need improving.

Lighting - would like more lighting in our neighborhood at night.

The roads by me are very poor

#### What factors influenced your rating?

Most streets are well kept. Old roads are being resurfaced yearly.

They don't always resurface the whole road sometimes just spreading tar on cracks which seems to be kinda tacky and kinda ghetto to look at

Some streets are good, others are very poor. I think South Ogden puts too much money into parks, etc, and not enough on roads or green waste annual pickups like other cities. Even if South Ogden doesn't spend South Ogden money to build the parks, there's a lot of money in maintaining them. Don't we have a lot for the size of our city?

Most streets are in good repair. There are some intersections that need safer crossing lights to manage traffic and protect pedestrians. There are also lights that don't register that you are there waiting to turn left, so they never change unless another car pulls up behind you.

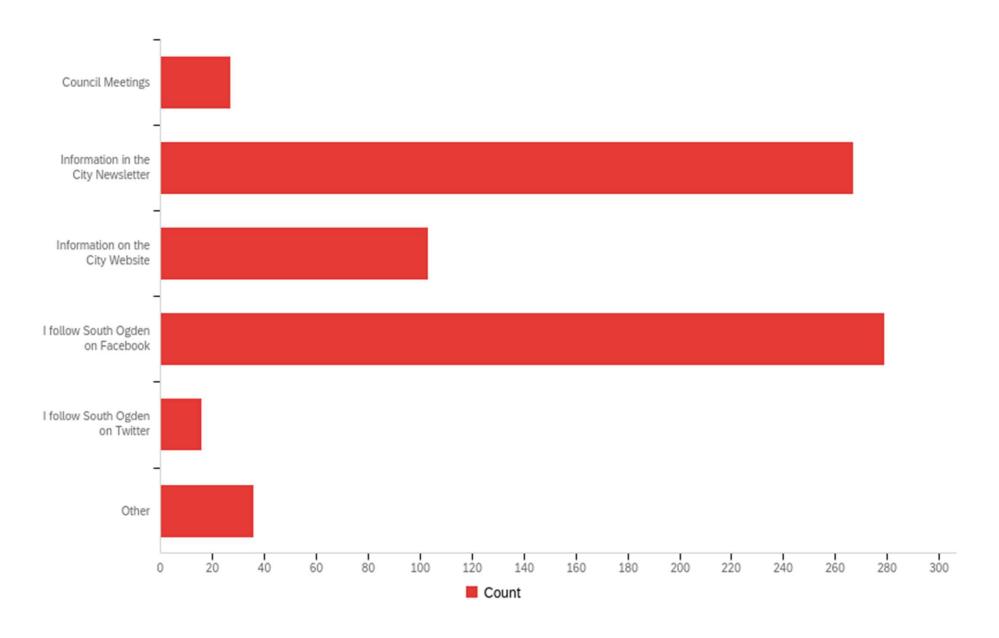
Many streets need maintenance. We pay a monthly road improvement fee and I have seen no action on repairing roads

Riverdale is not the best

Potholes everywhere, cul de sacs always neglected. Lived here for 20 years and never had street modified. Have to beg to even be looked at. Need to put small streets in the budget occasionally



How are you most likely to stay informed with what is happening in South Ogden City?

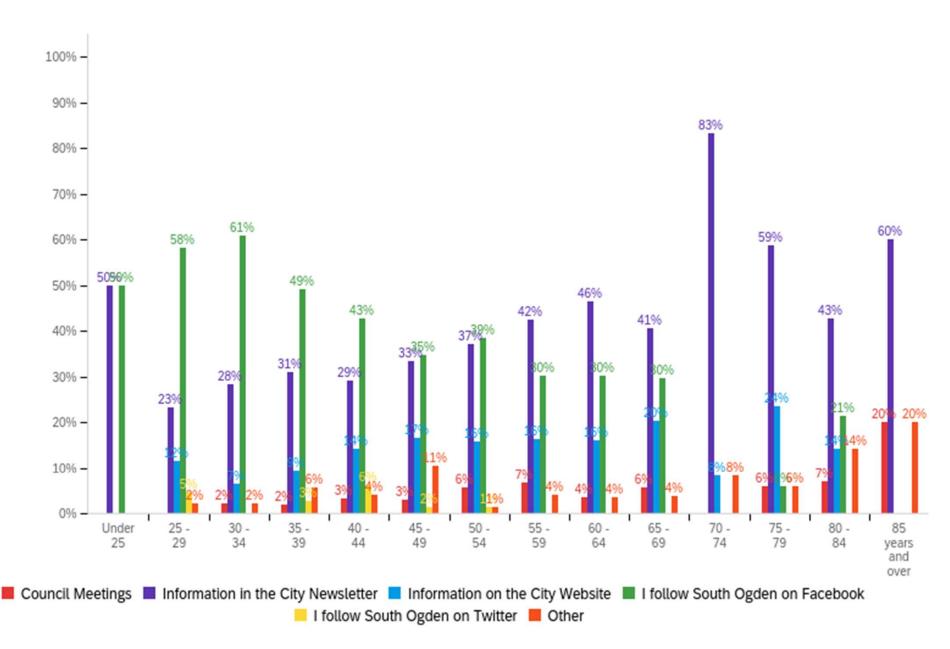


How are you most likely to stay informed with what is happening in South Ogden City?

#	Answer	%	Count
1	Council Meetings	3.71%	27
2	Information in the City Newsletter	36.68%	267
3	Information on the City Website	14.15%	103
4	I follow South Ogden on Facebook	38.32%	279
5	I follow South Ogden on Twitter	2.20%	16
6	Other	4.95%	36
	Total	100%	728

# How are you most likely to stay informed with what is happening in South Ogden City?

Q35 - How are you most likely to stay informed with what is happening in South Og...



#### Please tell us your preferred method of gathering information about South Ogden City.

Facebook

**Emails** 

Social Media. Newsletters mailed to my residence.

Online and neighbors who are active in attending meetings and discussing "hot" topics

Word of mouth.

social media and City website

Online websites

The mayor's video on instagram. We have a great Mayor, he is friendly and informative.

Honestly, I think there should be meet the councilman opportunities where we can voice concerns, a mobile app that allows for real time opportunities as well. This whole once a year thing is dumb. Stay connected

Email me if it is important.

Please tell us your preferred method of gathering information about South Ogden City.			
Text and Instagram			
Newspapers, but I don't take any now. I follow through the newsletter that comes with the water bill, S. Ogden on FB and to some extent, Next Door.			
Website			
Website and e-mail (Once a month is sufficient)			
News paper			
Email, website.			
Email			
I follow on Instagram and plan to attend more council meetings.			
From the mayor			
talk on the neighborhood			
Email			

#### Please tell us your preferred method of gathering information about South Ogden City.

Emails. I no longer do social media

The newsletter or emails.

Articles in the local paper

I prefer online information as much as practical

News paper

Email, also I used to receive the newsletter but lately it won't open.

Social Media

Either the website and Facebook needs to be maintained with proper up to date information.



#### If you were in charge, what would you change about South Ogden?

The speed on chimes View

It's easy to say what needs to change while sitting on my couch, so I'd say they are probably doing the best they can.

Make all fireworks illegal, anytime anywhere in our town. Bring in high speed internet for residents.

More focus on neighboor hood walkability. Less focus on cars.

We need a fiber internet service like Utopia to provide competition to Xfinity.

Eliminate high density housing.

Give more freedom to homeowners and less to developers to change the property they own

I love it here

I would hate to be in charge. Too many differing opinions. Can't please everyone.

Most residents feel that South Ogden City doesn't enforce the Laws on the book. I have heard this a lot. South Ogden won't do anything about it anyway.

# If you were in charge, what would you change about South Ogden?

Lower tax

Better enforcement of things like parking, public safety (speeders, not stopping at crosswalks), water restrictions, noise ordinances

Allow chickens, better parking options, more community activities

Lower taxes, petition the county to lower taxes.

I know the fire department staff aren't very happy...

Add more of a community feel with more festivals and events. Place importance on safety of its citizens. Follow through on all items to actually do these things and stick to it.

Not sure currently.

I would make madison ave and 40th a both ways through fair. I hate that it is a one way.

I would focus on maintaining the roads and underground utilities

#### If you were in charge, what would you change about South Ogden?

Zone change for residents who want to raise a few chickens for eggs to use in their own homes.

Just the condition of the sidewalks and roads.

Not sure

Slow down the growth it's growing too fast for our little city and there is way too many apartment buildings and new structures being put up

The cost to bring small business to the city. Better programs for the youth.

Allow overnight street parking in winter when there is no storm forecasted

I would create a walkable city square area where locals can hang out on weekends and listen to music, socialize and have markets. Like pretty much every other country does. This is how we get to know our community and creates a sense of ownership. We as Americans don't have much of that and it's a sad thing to be without.

Roads, roaming cat ordinances, racoon and wildlife resources, snow removal issues, lower taxes

# If you were in charge, what would you change about South Ogden?

Splash pad

I don't know... Free ice cream on the 4th of July.

Bringing programs to help small businesses Network and opportunities to advertise

I really wish we were better at code enforcement. Some peoples properties are very poorly kept with junk/clutter and aggressive chained dog in their FRONT yard.

Also, can we get Burch Creek treated for weeds this year?

Clean out the mayors office from all those making the dumb decisions to increase populations

Not a thing.

Stop putting apartments in our city.

The apartment developments. Road condition.

Stop high density housing!!!!!!!! Seriously!! Once those go up there is no changing

the mayor and city council

# If you were in charge, what would you change about South Ogden?

#### **Streets**

As mentioned before, I would love to see more family community events.

I think It's great as it is!

Speed limits on some roads are to fast which makes it quite dangerous for those in wheelchairs to cross them, so I would lower the speed limit on them.

Not much.

More focus on community and creating a place people want to live not a place people want to be in right now. It's a beautiful area. It is so sad that it is no longer a community feel. There are people who don't want to stay and don't care about it while they are here. There are rude people who harass others. No longer fees like a home when I enter the area but a place I have to try to keep out of my home even though it's all around me.

#### Legalize chickens

I would beautify the city on Hwy 89/Washington Bluvd from Walmart to the Bike Shoppe, the grass needs to be mowed from the shoulder of the road to peoples propert lines. The tall weeds catches trash and overall looks like shit.

# If you were in charge, what would you change about South Ogden?

Add a city recreation center

More grocery stores

Not sure, work on stated issues.

Nothing

Stop building damn apartments!! Eye sore! Brings trash! Over fills schools!! The traffic will become horrendous!! I am scared for the future!

Hmm raises for all employees! And lower property taxes!

Litter control!!!! South Ogden Jr. High and 89 are covered in litter. It makes our town look dirty. The jr. High kids are sooo messy. Even if there was a litter pick up group, I'd volunteer!! Let's keep our city clean!

I would have okayed fewer apartments. We don't have enough water, and the traffic will be so bad on Harrison when those apartments are built by the water towers. We also seem PARK heavy for such a small city. Parks require a lot of maintenance (\$)

Keep Mayor Porter. He's a hot POA.

#### If you were in charge, what would you change about South Ogden?

More contact from the leadership and citizens

I would get Utopia fiber optic internet

Make it legal to have backyard chickens

No more apartments and get restaurants here. There is a reason why riverdale has \$\$\$

More sidewalks!!!

Taxes make lower taxes

More residents in put in what's happening in their area - if they would participate! Especially rezoning!

Nothing, mayor Porter does a great job.

So many places. All of city council needs to go. Should a council member really be allowed to stay if they still live in their parents basement? I say no

More restaurants

#### If you were in charge, what would you change about South Ogden?

More parking enforcement. More police officers

More pet costume parades.

More incentives for xeriscape.

Speeding in the neighborhood by the schools needs to be addressed

It would be nice to file a non-emergency police report online. My sister works for a police department for a nearby city, and they have that ability for their department. I've had a situation at the Glasmann park that was a non-emergency, but something that I would like to have on file/reported just on the incase something were to come out of the situation.

At 40th street park, it is frustrating that the parking is taken up by the apartments across the street:(

Not sure

Encourage water conservation

Switch to Twitter, mixed density housing, look at relevant laws

#### If you were in charge, what would you change about South Ogden?

Before allowing more high-rise complexes, I would analyze the impact it will have on our schools. The student to teacher ratio within schools in the city has shot up way to high and will undoubtedly have an impact of quality within the classrooms.

Traffic and green waste

The 40th street intersection that has the y

New trash service.

Allow chickens, use fewer chemicals, make south Ogden more natural and human friendly. Walking trails

More dog parks

I wouldn't have approved the building currently being built on 40th by the hospital without more of a setback. It is disconcerting that it is so close to the east bound traffic. Wouldn't be surprised if it isn't an accident prone area.

all parks would be dog friendly - more awareness of what buisnesses / services are hiding in South Ogden - more grown up recreation leagues (co-ed ones too!)

#### If you were in charge, what would you change about South Ogden?

Not allow anymore apartments to be built on 40th street

Transparency in the use and Allocation of the slush fund and use of tax dollars. Seems more often there is alot of "other" and excess funds get put into an "unknown" account for use. That is not public knowledge.

Sending residents notices when work will be done on their street, or water regulations

Give Russ a Raise.

LESS LOW INCOME HOUSING.

Lower property taxes

#### I love living here

Driver education and courtesy, as well as adherence to driving rules needs to improve. For example, it is standard procedure for drivers to hurry through yellow lights, or red lights, even if they are quite a ways from the intersection when the light first turns vellow. Also, I've seen multiple drivers switch lanes quickly, without warning, or else they will activate their signal light after they've already begun the process of executing the lane change; or they will switch into the inside lane (on a four-lane street, such as Washington Blvd.) to pass a vehicle, then they will pull back into the outside lane in front of that vehicle, then immediately turn off the road at an intersection. Why couldn't they just wait another second and a half behind the vehicle they were following and then turn off, without endangering that other driver and vehicle? I would encourage service and cleanup in South Ogden. (Maybe this is already being done.) I grew up in Alpine, UT. Every year, during the 1950s and 1960s, the city held a city-wide clean-up, paint-up, fix-up day, in the Spring. Could we do that here? Also, how about encouraging individuals, schools, clubs, etc. to keep track of service hours and projects, and then report them to the City for the bulletin, etc. Another subject: What is being done to address homelessness and panhandling? I am not encouraging people to turn away the poor. However, it seems the numbers are swelling. I don't think citizens should be confronted at the edge of seemingly every parking lot by sign-carrying indigents, etc. I believe that giving them money usually only enables them to continue in their current state of affairs, without helping them to change their behavior and becoming self-reliant. If it hasn't already done so, I feel the City needs to have a published plan that effectively deals with homelessness (i.e., where they can go for a room and food, a community approach for changing behavior, getting other help, etc., including an emergency plan for individual circumstances.) This plan needs to be available to and known by all citizens of the community - or at least as much as possible.

# If you were in charge, what would you change about South Ogden?

Less restrictions. The list in the newsletter about what requires permits was disappointing.

Police heavy handedness, corruption, lies.

Work on traffic flow (speeding & better functioning arrows for turning lanes), pedestrian access (better/more sidewalks & walking paths), & bike lanes.

Not too much. Thanks for keeping SO a great place to live.

Stop apartment building and overcrowding

I can't think of anything right now

Building limits and property taxes

I would tell police officers who live in South Ogden but work in Centerville to not think they can intimidate people.

There's a Centerville police officer who lives on the corner of Glasmann and 5100. In his civilian truck, he flew up Glasmann as my husband and grandson were trying to cross from the park over to the other side of the street. We yelled after him to slow down because he was clearly over the speed limit. He continued almost to Chambers, made a U-turn and confronted us, screaming that he was a police officer and he could ticket us for J-walking, even though there is no crosswalks except at the ends of Glassman, and he was the one who was speeding and going against traffic (when he stopped us to try to intimate us). He needs anger management, and he needs to be reprimanded for actually breaking laws and threatening us.

#### If you were in charge, what would you change about South Ogden?

Make sure LGBTQ residents feel safe and welcome. It's not that hard, and it's the right thing to do.

More sidewalks and parks. More incentives to use less water on lawns. A way to discard yarn waste that is more environmentally friendly—separate from trash.

Establish a South Ogden Cemetery. It could even be in connection with Washington Terrace. And make it a beautiful cemetery where monuments are allowed above ground. Example: Syracuse or Kaysville City.

Some areas like 301 St. where I live needs to have sidewalks, I would take care of that.

SLOW THE GROWTH! STOP BUILDING LARGE APPARTMENT BUILDINGS AND LARAGE CONDOS!

Keep it a nice family friendly city.

I would promote city programs and events better. I honestly usually don't know what's happening until it is happening or afterwards or not at all. I didn't know the city had sports until taking this survey.

I also don't appreciate how many townhomes and apartments are being approved and built here in the midst of a major housing crisis. These residences are not affordable to most families - and what family wants to live in an APARTMENT? If you truly want people to put down roots in South Ogden, you need to build more affordable single family residences.

Also, as silly as it is, I would love to see chickens be allowed in the city. South Ogden and Washington Terrace are the only cities left in Weber County to not legalize backyard chickens. Chickens reduce food waste, and in a time of growing food insecurity and inflation, giving families the option to have chickens is empowering!

#### If you were in charge, what would you change about South Ogden?

Food industry small business infrastructure and support

I would spend less money.

- -better marketing for recreation programs
- -clean up the run down business areas

Lower taxes, let residents cut down the trees city planted in parking area if so desired. Definitely stop building town homes. I've lived in So.Ogden many years, and it saddens me to have to spend the majority of my money in Riverdale. It makes me angry to drive though some streets and see towering townhouses and not our beautiful mountains. I used to be proud living here, now with changes, I'm disappointed. I still like living here, but not like I used to.

Snow plows earlier, do not forget about dead end streets.

I'd stop building so many apartment complex's

Number of apartments, less of them

Hard to say

Install more street lights, strengthen police & fire departments

#### If you were in charge, what would you change about South Ogden?

Give a voice to all the citizens, not just the wealthy ones

Making it safer for residents. Policing the drug houses and theft issues we have. Seems like meth houses operate in plain sight and the city does nothing about it. There's a house on 40th street that has cars parked everywhere and garbage/personal belongings laying out on the lawn and they are never issued fines for creating a horrible living environment for others. Another house on orchard ave. is covered in trash and junk. How is this acceptable? They still have a tree on their house from the wind storm of 2020. Fire hazard? Overall I love the central location of South Ogden compared to other cities, but the quality of life is really not that great. We have security cameras everywhere because of the theft. There are cars doing 50mph down our road daily. It seems like every year our property taxes go up, but we so no change or benefit. We also are not happy about the retention pond becoming a skate park. That might actually force us to move out of the area. We don't want the riff raff that comes with a skate park and lose the beautiful green grass to play in that's there now. We have already had skate kids steal stuff off our property to try and make obstacle courses with.

More teen activities; More info on the animal shelter, and ways to help; Community Activities-like you have done with helping with Fire Alarms, maybe help seniors with yard cleanups

Imagine the city having such roads so even and smooth, all the other cities talk about it. When they say South Ogden.... impeccable roads come to mind.

#### If you were in charge, what would you change about South Ogden?

Focus water usage to used parks and fields and keep them clean and usable. If we can't water our lawns, then give us somewhere to play.

I wouldn't change anything. It is beautiful here.

I think i've made my points pretty clear. All of the new construction is out of hand. Can we really sustain our quality of life adding thousands of new people in the coming year? My bet would be a hard no. City council preaches water conservation all year long, but approve housing that will use FAR FAR FAR FAR more water than I could ever use. Did anyone even do any math prior to approval?

Over all, I'm happy to live in South Ogden. I would like a nicer Meadows Park.

I would be more transparent about the vision. We're adding a whole lot of apartment units, but I've not seen any information about what we're doing to infrastructure to support it. Or what will be done with the additional income from these residents. I'm all for increasing the population, but just keep us aware of how it's going to make it better for everyone.

Unknown.

Let families keep chickens. Focus on single family homes opposed to chain businesses and high density housing. Consult residents who will actually be using parks about the designs of playgrounds etc.

#### If you were in charge, what would you change about South Ogden?

Nothing. We love South Ogden

Once a spring n fall green waste pickup for leaves and tree sticksn limps for free or included in our water bill

Reallocate tax funds to better maintain our roads and current parks. Not build new parks. And don't allow more overpriced rentals/apartments to be built. We need more affordable housing.

Add fiber internet

I would enforce the winter parking more strictly.

Stop building high density housing, make the city more bicycle friendly with bike lanes on most all major streets, clean it up

So high density housing. Wait and see his it goes. Once they are up they are going to stay

Less growth. Too much traffic. More code violation enforcement

Nothing!

#### If you were in charge, what would you change about South Ogden?

I would bring in a youth center or aquatic center like what clearfield city has. Especially with all the increased housing. Why live in south Ogden? With today's economy people can't afford OAC it's for the elite and well off and south Ogden has a lot of people/youth that would benefit from a Rec center.

More street lights so streets are lit up better at night.

More of a focus on single family homes

Nothing!



I would keep the parks in way better shape and keep roads up and build fewer apartments!

I strongly dislike the focus on developing existing single-family home neighborhoods into multi-family apartments and townhouses instead of developing the dead areas along Washington, 40th and Harrison. The rate of development and how it's being enacted seems to ignore the needs of the existing and future residents in favor of pushing as much multi-family development as possible. The townhomes going in on 40th and Adams are a prime example. Where is the visitor parking and the parking for that second car going to be? While it's great to encourage the owners/renters to park in their garages, it's not realistic that everyone will do so. That also doesn't account for visitors. Neither of those streets are good for parking on.

#### If you were in charge, what would you change about South Ogden?

I am concerned about the dense living, multi family buildings. There are several different locations that have built up this last year.

- 1. Stop all these apartments complexes from popping up everywhere.
- 2.I would like to see more family activity type places come to South Ogden, like a swimming complex, a skating rink, or bowling ally.

Glass recycling

More media, social presence, more city events to bring everyone together.

I'd eliminate cold snowy winters...:)

Dog laws at friendship park in force tickets for dogs being in the park over here.

Reduce property restrictions (less HOA like)

DEI focus, increase diversity, add training on diversity to council and city employees. Open the dog park year round and ask citizens to assist in keeping it open. Is dog owners are willing to do that in cold months. And no, snow doesn't ruin wood chips if ran on. Elements already at play do.

#### If you were in charge, what would you change about South Ogden?

Would not cave to builders trying to make South Ogden and apartment city. They are not affordable and eventually will get run down and bring less than desireable people to the city.

if they are on the clock make sure they are working. see alot of city trucks at the quick-stops and at smiths store.

quit selling out to high density housing on every open square inch in south ogden, our schools are going to be so overcrowded!

Increase our plow capacity for safety

Just the things that I have already mentioned in the survey. It would be nice if the sides of the road on 89 were kept free of weeds and mowed.

The rental laws

More help with water conservation. Routine police patrol on all streets

Generally, y'all are doing just fine. I would allow home owners with yards to have a few chickens (no roosters) and crack down on folks speeding in neighborhoods. It would be nice to have the police officers have an open house like the firefighters so folks can get to know them. They could even do it together since they share a building. And of course, encourage everyone to be waterwise and support folks who want to find ways to use less water in their landscaping and homes.

#### If you were in charge, what would you change about South Ogden?

Fewer public code. Live and let live

I don't know what I could change. I fought to keep the Senior Center and it did no good. I'm sure you know much more and how to run a city than I do.

More sales tax revenue and less property taxes

Keep dogs in dog parks and keep homeless from squatting and panhandling

Roads,

More public safety, more police presence, more safety for pedestrians

Not much. The city is well run and a nice place to live.

More retail and restaurants

Do a better job with South Ogden Days; lower water fees; repair roads; bring back pick-up service for bagged leaves.

I would want to try to make South Ogden unique when I was a kid I felt like South Ogden was now it seems like it is cookie cutter the parks are very basic and not up kept the roads are very basic and not up kept the stores that we have are very cookie cutter as well nothing overly original to South Ogden as a whole the city center is not even a city center it doesn't consist of anything that would make it feel like or look like a city center it's one city office building and a park behind it with a whole bunch of people breaking violations all around it I would want to do the best that I could to make the city inviting but also try to protect the interest of the people that are currently here and they try to keep our residents as they grow older looking back at who I went to high school with at Bonneville High School there's more people that I went to school with the live in other cities around South Ogden then people that stayed at home and I think that is a good indication of where the city is and where it has gone because I went to school with a lot of kids from elementary school all the way up through High School and now they have all moved away because South Ogden couldn't offer what other cities around us offered

## If you were in charge, what would you change about South Ogden?

More small businesses, more community events,

More night life

More police presence. Slower speeds on highway 89. Cars are going too fast for such residential areas.

lower taxes and fees

Can't think of anything

Clean it up so it doesn't look so trashy. I would never buy my own hose, just because my neighborhood looks like crap. People don't rake leaves, take care of weeds, shovel snow. I wonder why they even own a house. If you can't do it, hire someone, or move to a condo.

The recreational opportunities and pointless ordinances.

Nothing that I can think of.

Please clean South Ogden City up!!!!!!!! There are so many high rise buildings going up. Where are the kids going to go to school? Where will the kids play sports? With more people, comes more trash!! It is not getting cleaned up!! I know there are water problems, please give kids some green space that is not dirt and weeds. The schools are dirt and weeds - it is very sad!! The schools are littered with garbage and weeds! How do we expect our students to excel when the maintenance around their city and school is in terrible condition? Low expectations = low achievement! I should be able to own my house. These new apartments do not give anyone the opportunity to own. They

#### If you were in charge, what would you change about South Ogden?

Cut taxes (property values have more than doubled so that means tax revenues did too, how are we not within budget, taxes should be decreasing not increasing). , relieve several poor police officers of duty, look at building codes and verify they are working at they should, fix the permit process. If we are making acceptations in buildings for wealth individuals and big business then their should be a process for the every day citizen to apply for reasonable accommodations or acceptations. fix the streets and water problems. Stop telling people to conserve water while watering the city hall in the middle of the day. Offer incentives for low water landscapes, adjust code around landscaping and property maintenance to be more low water landscape friendly. Flat rate for water per gallon usage it seems like the poor supplement the rich we have a minimum cost for water, but if someone has a swimming pool or other water use intensive item they get a break after so many gallons, shouldn't it be reverse that the price goes up the more you use it to encourage conservation? Stop approving town homes, the area is overcrowded as is, why not become more business friendly to actual commerce and service and get revenues that way instead of pretending like adding 200 units adds tax revenue while ignoring that is 200 to 500 more people using services like the schools, roads, parks, ect. Meaning it is a net loss.

don't really know, maybe check traffc more.

Give free Diet Coke to everyone

#### If you were in charge, what would you change about South Ogden?

Be more aggressive about keeping the citizens informed. We heard absolutely nothing about plans to allow all the deplorable apartment buildings being built. They add nothing to our city.

As I mentioned earlier, lower the taxes. I'm single income and it's getting where I cannot afford my mortgage due to the taxes going up. Find a way to lower taxes that's why you were elected!

Low income housing!! All these new 'affordable' rentals are NOT affordable. We need income-based apartments like they have in other cities.

Divide the city into areas for City Council offices to provide more equal representation

My primary concern is Washington Blvd. from 36th street to 40th street. Except for the remodel of the VA facility (an an attempt at Big Lots) it is looking very run down. It needs to be re-developed before it turns into a South Salt Lake -state street type of situation.

Form an independent South Ogden city police department oversight committee. If abuses are not addressed by an independent committee it will get worse and lawsuits will follow. Individuals within the department are either pressured to cover up, go along, shut their mouth or fired.

#### If you were in charge, what would you change about South Ogden?

More GOOD revenue producing businesses.in the current commercial zoned areas. Ask the residents what they would like to support. No major changes.

More work with UTA to provide services - more work to try and turn internet into a utility and not a "service"

Try to get lower cost wifi to all residents.

Enforce 25 MPH speed limit on new resurfaced 41st Adams to Madison

I would bring back golf city

Keep businesses like Master Muffler from stacking tires out back and clean up that trash heap at the corner of 40th and Washington. Also work on ways to make people clean up their property to at least look presentable. And end the recycling garbage program.

Can't think of anything.

Stop turning our open spaces into huge apartment complexes.

Some fiscal responsibilities. Street repair. Snow removal in culdesacs

#### If you were in charge, what would you change about South Ogden?

reduce new construction

I don't have enough knowledge about the workings of the city to make such a statement, but there are always ways a city operation can improve.

More restaurants.

More beautification of common corridors, incentives/investment in an attraction/activity center like a pool complex or Rec center.

At the moment, just minor tweaks to improve driving.

can't think of anything at the moment

Keeping the City's outside drains cleaner. Free of weeds, leaves and debris!

Less fertilizer in the parks, more trees and walkways, smooth sidewalks and weed clean up.

NO MORE high density housing!!! Too much already.

Better roads, more food options

## If you were in charge, what would you change about South Ogden?

More tax money spend on fixing the roads/sidewalks and updating city parks

Open space. Not parks, but natural. There should be more natural open space and if you are building high density housing it should be required that there be more open space around those building. You shouldn't be building high density areas without adding open space to balance it.

Also, some of the laws that restrict what people do with their property in order to keep property values up is ridiculous. Clean and safe is fine, but I should be able to do anything I want on my property as long as it is clean and safe.

zoning laws and high density housing with out improving infrastructure

Nothing really. I love South Ogden

Weber county taxes and utilities seem to be higher than my relatives in Davis and Utah county for comparable size houses. That's something you don't realize until you buy a Weber county house and get the tax assessment. I'd lower taxes and utility costs.

That is a huge responsibility and I understand I have no concept of all the factors involved but that being said I strongly feel we need to preserve our green open space. We lost Golf City to homes and many other similar areas to more and more housing. I just hope all those apartments won't become eye sores. I hope we can continue to build on the bike lanes and just make it so people can see our city without always using a car. I love the nature park and hope to see more improvement with trails in this area, love to see some type of grooming of trails during winter for cross country skiers and snow shoes down into Uintah.

I'd give people more incentive with more information and examples of why it's important to conserve water and have less grass. I think schools and churches should be strongly encouraged to be examples of flipping strips, kids don't play there and they aren't sat on at churches.

Green waste for our city with curb side pick up or a drop off.

Community garden-with a place residents can bring their extra garden produce to share with anyone. Such a lot of waste and this could help those in need.

#### If you were in charge, what would you change about South Ogden?

cop car markings and more officers to patrol and respond to concerns

I would look at alternative ways to address housing issues without allowing four-story buildings and do everything possible to keep the small-town feel of South Ogden intact.

Slow the traffic down on 5700 So. before we have a small child hit and killed.

Actually ticket and enforce noise ordinance at night instead of just warning people.

Far too many businesses on Chambers do loud engine work at night. For example, the Arctic Circle will mow their lawn and power wash the entire exterior many summer mornings 4 AM. Other business start mowing their lawns at 6 AM. Parking lots get resurfaced at 11 PM.

I'll call the cops, but the workers will just say "I'm just finishing up", and then take another hour or more.

The neighborhood roads.

Careful not to change the slow family friendly feel. Worried with so many rentals in area the pride/care people hold for the home.

Code enforcement of codes meant to keep neighborhoods, clean, inviting and safe and friendly to people and environment

#### If you were in charge, what would you change about South Ogden?

More single-family homes and less apartments

See first comment. The cost of government at all levels is rising beyond the capacity of many taxpayers to keep up.

**Taxes** 

Make the city newsletter web browser enabled!!! it is horrible to read / load onto my email - please make available on the website with a link too

I really cannot think of anything. It's a great place to live!

I'd get back into Ogden City to access more and better services.

Better care and attention to the parks and roads

Taxes!!!

For the upcoming year I would focus on single family residences showing them they are important to the community. There seems to be more of a focus on high density housing. I understnad the reasons, but I'd like to see the older neighborhoods revitalized and cared for.

#### If you were in charge, what would you change about South Ogden?

Gosh.... We have a great mayor.

Council members seem too bothered to talk to about "little" things. Meetings I listen to are pretty rubber stamping. I'm grateful for their service but also I'm not willing to run... so bless them. Just wish they were a little less arrogant and more friendly.

Put the brakes on new housing building.

Stop spending money on things that have no future value to all residents of South Ogden.

HALT ALL HIGH DENSITY HOUSING PROJECTS.

SINCE YOU'VE MADE A MESS, START HIRING PUBLIC SAFETY OFFICERS & FIRE & RESCUE STAFF.

Zoning

Construction of high rise apartments

Provide a municipal internet service. With more people working from home and students doing a lot of work online, it would make sense to have a more affordable and reliable service provided through the city.

Make one business/city center, where most activities are available. Get rid of all the 40th street decorations and make streets more useable. Use wider streets and have Ogden City make 36th street able to carry more traffic (like Lew Wangsgard started). 36th street needs to be wider and able to accommodate traffic for Weber State University (i.e. Sports games, High School and Colledge graduations, and other heavy traffic situations. Trying to drive in South Ogden is a nightmare during these times.

## If you were in charge, what would you change about South Ogden?

#### Recreation department

Stop the growth until we see how it impacts our city. Better enforcement of junk in peoples front yards and renting single family homes.

More recreational opportunities and a community gym like south Weber.

Please no more impromptu massive fireworks displays over the top of my house with no warning for some u disclosed private group. People live here and we get the war zone at least once a year. Friendship park is not a stomping ground for private interests. At the end of October, someone shook our house with the half hour barrage of munitions. This is hard on our pets and the tiniest little thing you could do is give us some warning. This stuff actually impacts our lives.

#### More AFFORDABLE housing

less apartments and better streets

I would make sure sidewalks were shoveled in the winter for high school students that have to walk, between Maverik and the DLD also along the Country club golf course between WT and 40th street

#### If you were in charge, what would you change about South Ogden?

#### Roads

Clean out gutter drains; mow and clean highway 89; spray noxious weeds in nature area; clean up dead fall and cat tails at Nature Trail; fix the slide that has been broken over a year at the nature park play area; train city workers on how to throttle down the cullinary line in the event of a break in a water main. In a recent episode, it took 5 hours to do so. People down stream sustained considerable damage to their gutter strip landscape. Other than a street sweeper 2 days later, nothing was down to help repair the erosion.

I would encourage some events or at least rent the amphitheater space out at the nature park

Less apartment and townhouse building in congested areas, I.e. 40th Street, 4400 South/Washington Blvd. Already very conjested areas. Questionable resources to support with fire and police issues let alone the significant increase in water usage and traffic.

Stop hi density building

Less townhomes/apartments being constructed

Decrease high density housing. Our traffic is bad enough around Harrison and 89.

#### If you were in charge, what would you change about South Ogden?

Maintain a balance between single family dwellings and multi-family housing.

Stop building the high density townhome. It will bring in traffic problems crime problems to much population density and on and on. We don't have enough water as is, we need to slow the growth and do this responsibly

Not really a change. Just ensure the budget provides well for police, fire and teachers (and school upkeep)

Paint over the cartoons on the water towers. Thank heaven they're building something in front of it. No matter how hideous the new building is at least it will cover up the dumb cartoons on the water tanks. Who thought of that? So stupid. Just dirt color would have been fine so they'd blend in. After I painted the water towers I'd ban all fireworks within the city overall for the whole year through. That's it. Those two things would make South Ogden an absolutely perfect place to live and work and play.

**Property Taxes** 

Too many apartments being planned

Sweep the streets, manage the prolific weeds (or get on the state to do so, along 89), fix the cross walk issue on 850 E and 5600 S, and build a better dog park in a less shady part of town.

#### If you were in charge, what would you change about South Ogden?

I'd focus on keeping and promoting stabilizing of existing neighborhoods and encourage growth and development and higher densities more organically instead of the form based anything-goes code blanket permissions, and developing every empty lot has high density housing. There are definitely better locations than others for the higher density housing (example old bowling alley property-- yes makes sense, with appropriate parking provided etc.) but it's frustrating that the South Ogden already had density and variety that happened naturally over time and now because the state and MAGs have seed money to push their agenda, small cities like South Ogden take the bait and are going to be dealing with quite frankly some crappy developments/projects for the next 100 years.

I also would be more proactive with the 40th Street/Chimes Way and Riverdale panhandler encampment area. There has been so much re-investment made by REGULAR people in the City over the last 5 years because of the way the market went and to come out of my city every day with that eye sore and mess that was there ALL spring and Summer is really frustrating and sad that nothing was ever done about it. I know there are laws, etc and all those things, but a stronger police presence and encouraging people to move along and to not leave huge garbage bags of trash or makeshift stools and everything else there would go a long way.

I would plant more trees in the parks

**Nothing** 

#### If you were in charge, what would you change about South Ogden?

It might be selfish, but I'm not a fan of so many apartments.

Keep it a small home town feeling. Make all buildings uniform and blend into our beautiful surrounding's.

Too late to change now but I would not allow the high density housing. The high rise on 40 st west of Washington in the middle of a residential is horrible. The amount of high density housing going in all over the rest of the city will bring neighboring property value down. Used to be a great bedroom community but is sliding down hill

Show more interest in the needs of our Senior Citizens.

Get Fiber internet

More full service restaurants

congestion that has been added to Harrison Blvd due to excessive apt. complexes.

Slow the growth. Continue to repair roads and keep up on parks. Add an other splash pad and have the water be cycled back through. And the one everyone talks about, having a skate park or TWO in the city.

#### If you were in charge, what would you change about South Ogden?

I don't have any ideas right now.

I would make sure what laws and rules were on the books in South Ogden were enforced. Instead residents I have spoken with feel like South Ogden doesn't do anything to help out the tax payers. They are more concerned with building apartments and helping businesses instead of listening to what the residents want.

nothing

I've been in charge so I'll take the 5th

I can't think of anything

neighborhoods need to be cleaned up. better planning with commercial areas, business need to keep cleaned up (Lindquist cemetery storage). Tasteful beautification improvements within the city. 40th Street is a mess, Needs some arts programs (not crafts or country western concerts). Concerts, musicals, art shows, etc.

I would quit issuing building permits for multi family housing on every corner. I would help the residents by re evaluating their property values as to not be so greedy and hurting the already struggling population. I would think further than two years ahead with city planning (40th Street).

#### If you were in charge, what would you change about South Ogden?

I would love for there to be an hour each evening when dogs can be off their leashes in the parks—maybe an hour before sunset each evening.

Create more affordable housing and reduce taxes

Hard Question, maybe limit the apartments, I just see ahead a major traffic problem, in and around our city.

#### Unsure

Add more retail and shopping- fill vacant stores (ShopKo, Old Fresh Market on 40th) and encourage others to shop local.

I would close down the dog park for January and February only. I would also question some of the policies relating to law enforcement. We had a guy who was yelled at to slow down, he stopped and pull a gun on our next door neighbor and then whipped him across the face with it and threatened to blow his ----- head off. He was never prosecuted. This happened in front of my wife, granddaughter and step son. I question how it was handled by LE and certainly why the county attorney refused to prosecute.

Roads, park lawns, trash, trees hanging over sidewalks

#### If you were in charge, what would you change about South Ogden?

The appearance of landscapes around roadways, and enforce yard and residential cleanup. Even provide containers in the spring and fall to encourage cleaning up.

Slow apartment-construction growth

Very little. South Ogden is a friendly community and tolerant of different perspectives and backgrounds. Keep away from political messaging like the City currently is and the extreme viewpoints on any side will not create division and dissidence.

I don't think this is something South Ogden can change, but it would be get rid of the noise from Hill Air Force Base. It makes life in South Ogden EXTREMELY unpleasant and it's why I would never recommend South Ogden (or much of Weber County) as a place to live.

Bring back mini golf and the theater.

Nothing significant other than the response I gave for things to focus on this year.

Better street parking.

Better advertisements for parades, community activities. Like flyers on doors.

Making South Ogden more beautiful.

#### If you were in charge, what would you change about South Ogden?

Add fiber internet, try to enhance hub near fresh market for food, small theater, bar or other community meeting places

Hire more police and increase patrols keeping crime down. Enforce leash laws for dogs. Add bicycle lanes to most streets. STOP building high density housing.

Address nighttime criminal theft and auto break-in.

Encourage/expand outdoor water saving. Encourage neighborhood safety measures to proactively prevent the daily thefts and damage experienced now in areas such as Shadow Valley which used to be considered safe.

Create more bicycle paths that are safer to use

I'd work on making the schools better. Right now they're rated pretty low. I'd work on implementing language immersion.

Quality of events, focus on health and wellness, and community.

The city council and the planning commission. Quit wasting our precious water supplies by severly increasing our population size through these high density housing eye sores. The city has completely lost its curb appeal by thowing up gawdy high density units on every available piece of property. This city wants to be like a big city without the resources and money or amount of space of a big city and in the meantime it is becoming a horrible place to live and at the cost of it's residents. Our current state of resources, especially water, cannot support the building growth that the council and planning commision are grossly encouraging. Also, the taxes and fees should be going down because of the population growth, but for some reason the council votes time after time to continue to burden its residents with cost increases in an already historical inflation period. This city has become a joke and I continually advise friends and family from moving here because of such practices.

#### If you were in charge, what would you change about South Ogden?

I would like to see code enforcement on personal public facing property enforced. Example: there was a WI car with flat tire and exp registration left on Monroe for months. It wasn't until I emailed did PD address it. Streets for Storage is in your code, why isn't it enforced? Additionally, there are homes North or 45th/Monroe that have garbage and clutter littering their yard. Soda machine? It rivals worse than Glendale in SLC, on par with the worst downtown metro slums. Another house on 4500 has 8 vehicles, most of which park on the street, and a travel trailer being actively lived in for years in their driveway. Does 666 E 4500 S ring any bells! That kid wanders the neighborhood high on meth. I get you can't enforce his sobriety, but that house could demystify its front yard.

It's one thing to be aged and yard work unkept, it's another to be a dump or salvage yard.

I like it very much

stop building mulit-level apartments in every spare inch of the city

Less taxes, more lighting of streets at night

More money allocated for public schools

Nothing

#### If you were in charge, what would you change about South Ogden?

Install red light cameras on the few intersections north of Harrison Ave on Washington Blvd. Too many run lights there or cross on green light(yikes!), and a dead friend was killed when in the crosswalk but the guy was speeding and ran the red light. So tragic.

I would have never allowed so many apartments to be built when we have water concerns. How much water does each household require? We already really watch our water use. It'd be hard to cut back more.

I would add a public pool.

I would not allow any more building of high density multi family housing

Traffic lights and snow plowing services

Get rid of current politicians ruining our city! Trying to make it a metropolis

Reduce housing density



#### What other comments or insights would you like to share?

I love it here!!!

No more apartment complexes for the love!!

Put up an over sized flashing stop sign at come Road and Wasatch. Like what is at 300 W 4800 S

Thank you all for all you do. We appreciate each of you

If taxes weren't so high I wouldn't have the complaints I have.

Merry Christmas!

Thank you for what you do!!!

None

A big thank you to our Animal Control Officers.

Love the weekly mayor updates.

Make public transportation a viable option. No one will use it if it takes an hour to go somewhere a car can get us in less than 10 min.

#### What other comments or insights would you like to share?

What's happening with the grand view park? So much potential. Hopefully that gets a nice redo.

Jaime is a great person and full of energy for her city, We applaud her and the mayor is a great guy,!

south ogden used to be a great place to live, now I can't wait to leave

We have lived here for less than a year, but have owned our home for a full year. We love that we feel safe in our little town home community in the Meadows area. I appreciate the well-maintained roads especially with the current heavy snowfall. I have heard great things about the local library and I am excited to try it out. Not sure what other community resources are available.

There's too much to type.

Stop with the apartments and condos!!

Jamie Healy is the best!!

No more apartments JC Rusty stop approving them.

#### What other comments or insights would you like to share?

I appreciate you putting in all the new parks. Thank you for making that a priority.

N/A

City buildings should not be watering

Address the speeding on Eastwood Blvd

None

Keep up the good work you're doing (which includes continuing to improve.)

Not at this time.

Too many people in Weber county equals higher taxes equals more property taxes equals middle income becoming low income equals south Ogden unaffordable to live in anymore

LOVE South OG!

Overall, we love living here. Great neighbors and great location!

I Would like to hear about opportunities for retirees (housing, programs, etc.)

#### What other comments or insights would you like to share?

I don't hate it here, but i really don't care for the changesThat's all for now.

I would also like to mention because I forgot to earlier that the woman who deals with records is incredibly rude. I had an interaction with her this year and was shocked at how snarky she was to me. Definitely left a bad taste in my mouth about South Ogden.

Would like to see more trails, especially a trail that connects to the Riverdale trail

Fix the roads

Not everyone empty lot has to have an apartment complex being built on it and ruin the views of the mountains

South Ogden rocks!

Slow the development of multi-family units down, for heaven sakes. I moved to South Ogden for a reason, and you are destroying what I moved here for.

None.

Lets create a more walk friendly city.

## What other comments or insights would you like to share?

I hope you enforce your no parking on the streets this winter. And I also have a question about the ordinance about parking motor homes and trailers on residential property. Our street is starting to look like a parking lot for them.

The increase in high density housing is a concern with the changes in traffic and need for more public transportation. The city is changing more rapidly that ever- hopefully it can be controlled and the quality of south Ogden life preserved

Keep listening

I love the nature park, but it would be nice if some time was spent removing the dead trees

Please find a way to make South Ogden great again

Too many personal questions.

Russ Porter is a fantastic mayor!

None

Lower taxes!

#### What other comments or insights would you like to share?

Transparency is needed, integrity and honesty.

I work from home so internet is a critical service for me, and is one of the primary areas of concern for me as I don't trust Comcast nor century link

None.

Dislike of all the ugly appartment buildings being built in the city!

Please make this city pretty and more outdoor accessible. :)

I appreciate having a voice through these surveys, but am cynical about whether my voice is heard.

None

I hope to attend more meetings next year

too many town houses going in

I appreciate the City Council and the Mayor listening to resident's concerns, taking them seriously and making decisions that reflect the desires of the community.

#### What other comments or insights would you like to share?

No comment.

None

Appreciate the surveys - please communicate how the input is impacting your work.

Lower taxes!

none

Start a job and finish it.

New apartment buildings to close to the roads. Very obnoxious looking. Makes the city look like New York or LA.

Fix the dip at 42nd and Liberty Ave. It hasn't been touched since before Burch Creek was built. The school buses are making them worse, and cars can scrape when going through it.

I love our city. I'm just concerned with the recent growth and how it will impact our city.

#### What other comments or insights would you like to share?

Respect neighborhoods and the quality of life we are trying to build.

open up madison ave to northbound traffic, the city is building right next to the sidewalk and making the sightlines bad at other areas so why exclude 40th and madison

It has taken over 12 man hours to repair the damage of the recent water main break in my yard alone.

Would love more funding for schools/teachers

It's not right to threaten our water, raise property taxes then add all these townhomes on us. We do not want to look like clearfield city

I hope i continue to feel safe in my quiet clean city

Please ban fireworks.

It's a nice place to live

Disappointed in property tax hike

Police Department is great!

#### What other comments or insights would you like to share?

#### None

I feel like as a taxpayer our concerns don't matter. Even when expressed the city will do what it wants.

none

I like that you are always trying to get citizen input.

Thanks for asking

I think the current administration is doing a great job

Ease up on the building of so many apt buildings/add services to zeroscape residentail homes

South Ogden is a nice place to live. There's always room for improvement.

Allow AYSO to use City fields.

I'm disabled and work from home and worry about my safety. I see so many people buying into the Q stuff or claiming the election wasn't valid. This worries me. I saw these people marching in South Ogden days parade. What will the City do if there is a civil war? These people worry me.

## What other comments or insights would you like to share?

Our backyard driveway gets blocked due to activities at Club heights park. We have a fifth wheel trailer that is over 40ft long and a flat bed. We can't move our vehicles when people are parking right in front of our gate to get in and out.

Getting overcrowded

Thanks for providing surveys. Everyone should fill one out.

Leave out the question about ethnicity/race and family income. These factors should not matter

Is it possible to add more street lamps for pedestrians?

I get a lot of these city surveys. Practically as soon as I purchased my house. It feels good to know my city cares to know my input

Stop giving away our land!





# End of Report

January 5, 2023

