



# 2021 Citizen Survey



2017 – 2021 Comparison Report

Survey Completed December 2021

This is the 2017 - 2021 Citizen Survey Comparison Report. This report contains comparative data since the first city survey in 2017. This data is used to help city officials identify trends and understand areas where things are improving and areas that need more focus.

## 2021 Survey Response Rate and Margin of Error

Margin of error, also called confidence interval, tells us how much we can expect the survey results to reflect the views of the entire population. This is a good measure of how effective the survey results are. The smaller the margin of error, the more confidence we can have that the survey results are representative of the larger population.

The City was able to gather 502 survey responses from residents. With a population of 17,488 and with a confidence interval of 95%, the margin of error for the survey results is 4%. This means that the City can be 95% certain (confident) that, if all (100%) of residents were to take the Survey, the results would be within +/- 4 percentage points of the survey responses.

Population Size ⓘ

17488

Confidence Level (%) ⓘ

95 ▼

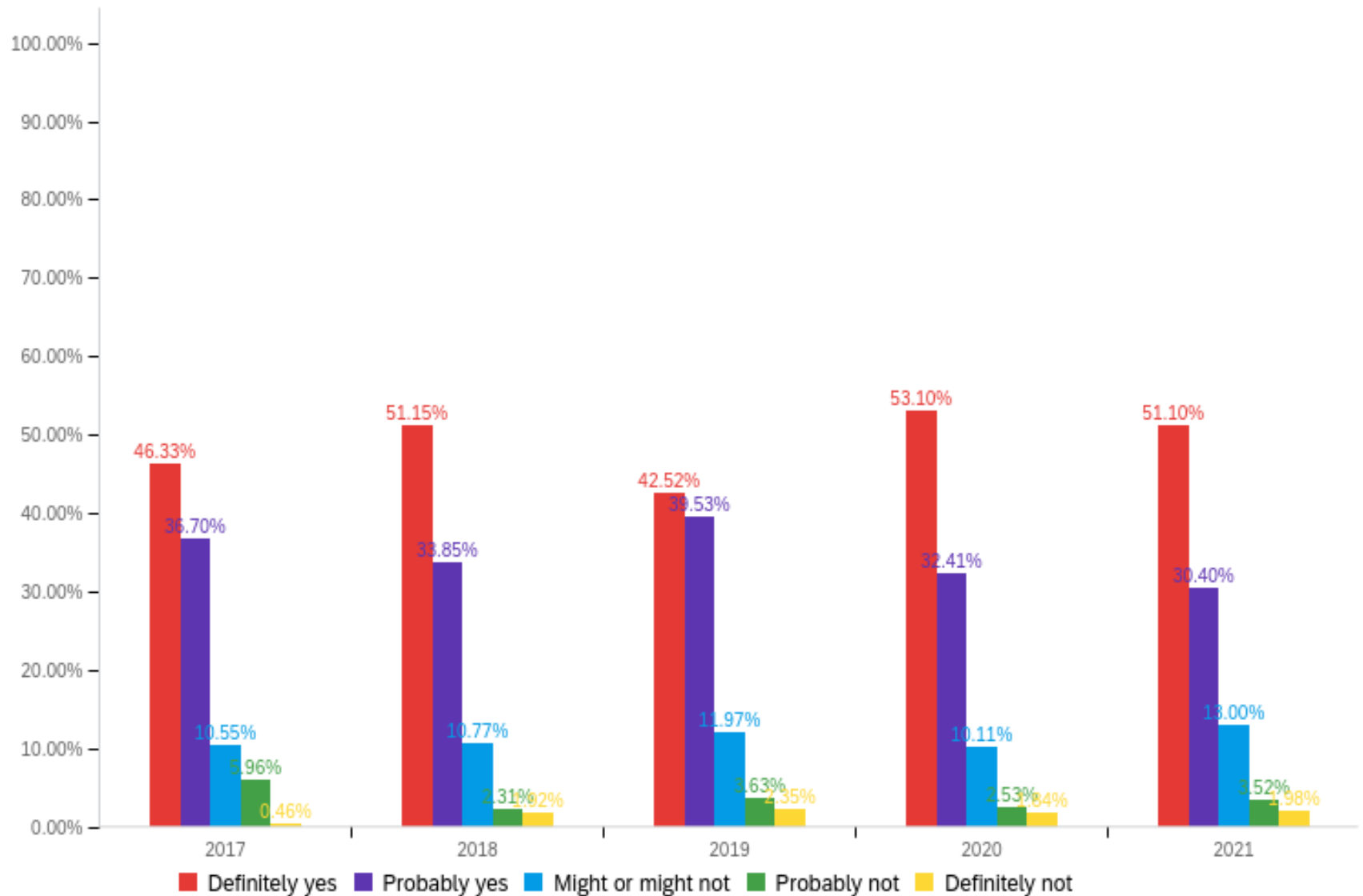
Sample size ⓘ

502

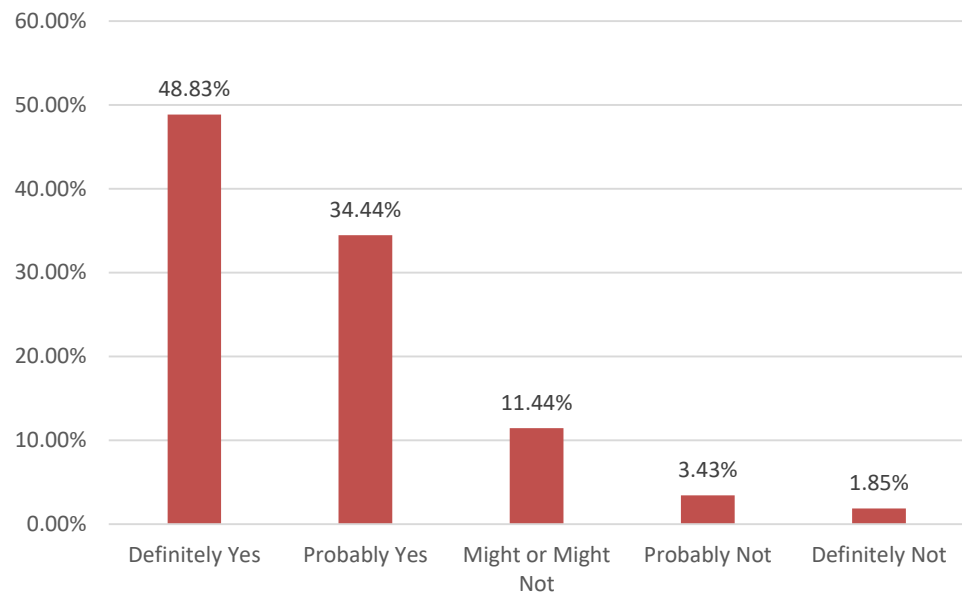
Margin of error

**4%**

Would you recommend our City to your friends and family as a place to work and live?

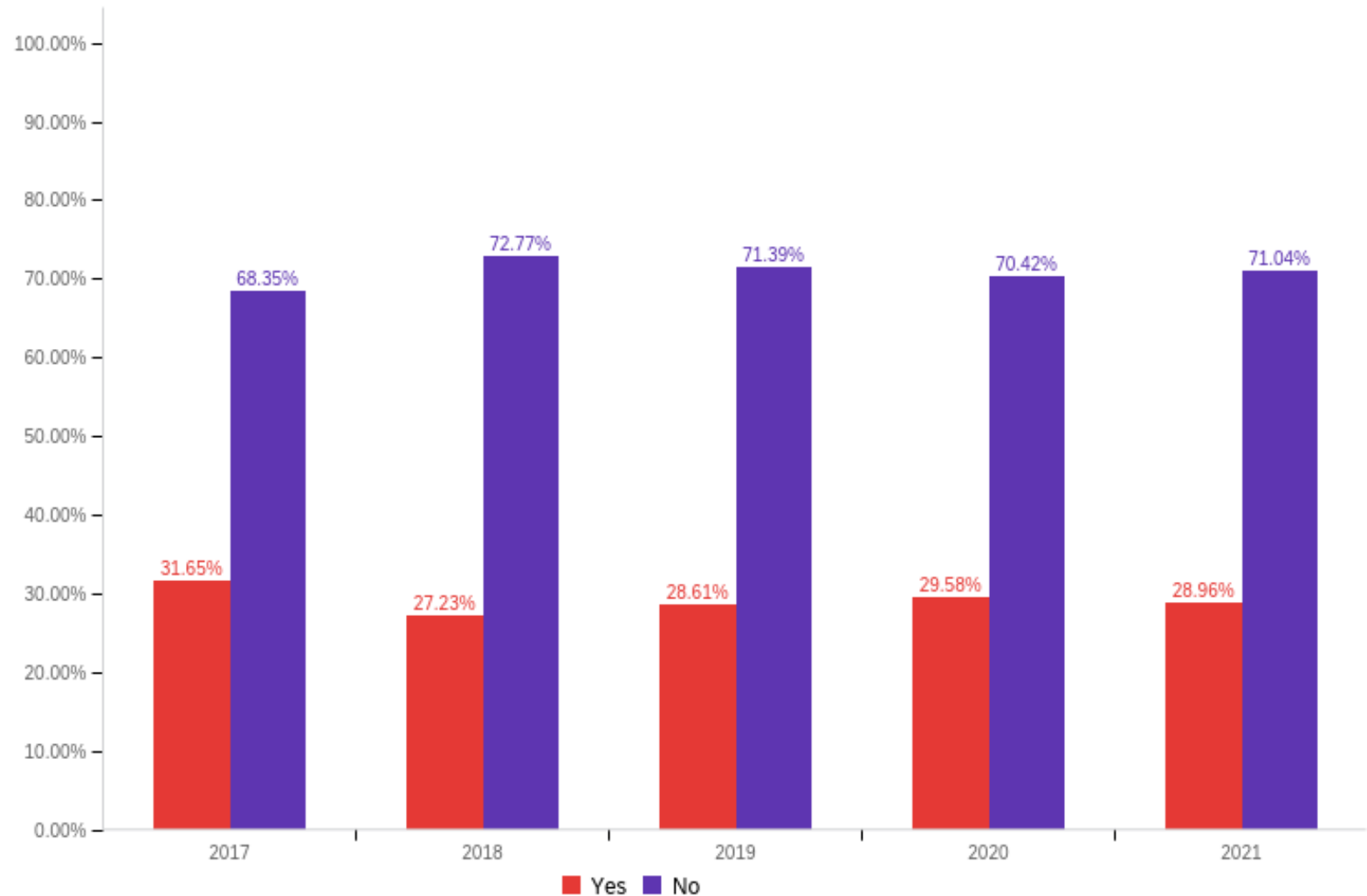


Would you recommend our City to your friends and family as a place to work and live (5 year totals)?



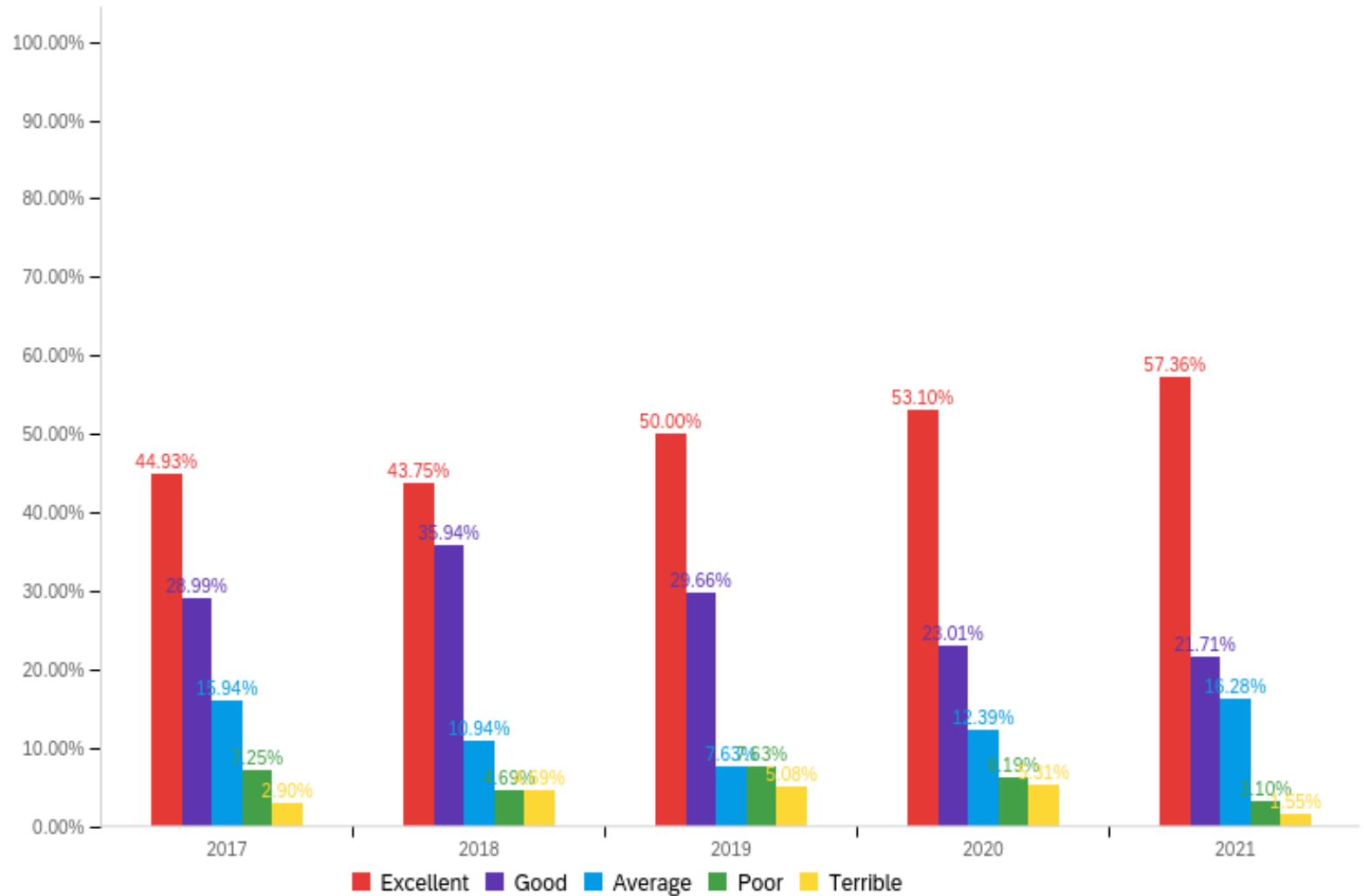
#	Answer	%	Count
11	Definitely yes	48.83%	896
12	Probably yes	34.44%	632
13	Might or might not	11.44%	210
14	Probably not	3.43%	63
15	Definitely not	1.85%	34
	Total	100%	1835

Thinking back over the past 12 months, have you had contact with the South Ogden City Police Department? (For example if you have filed a police report or called to report a problem.)

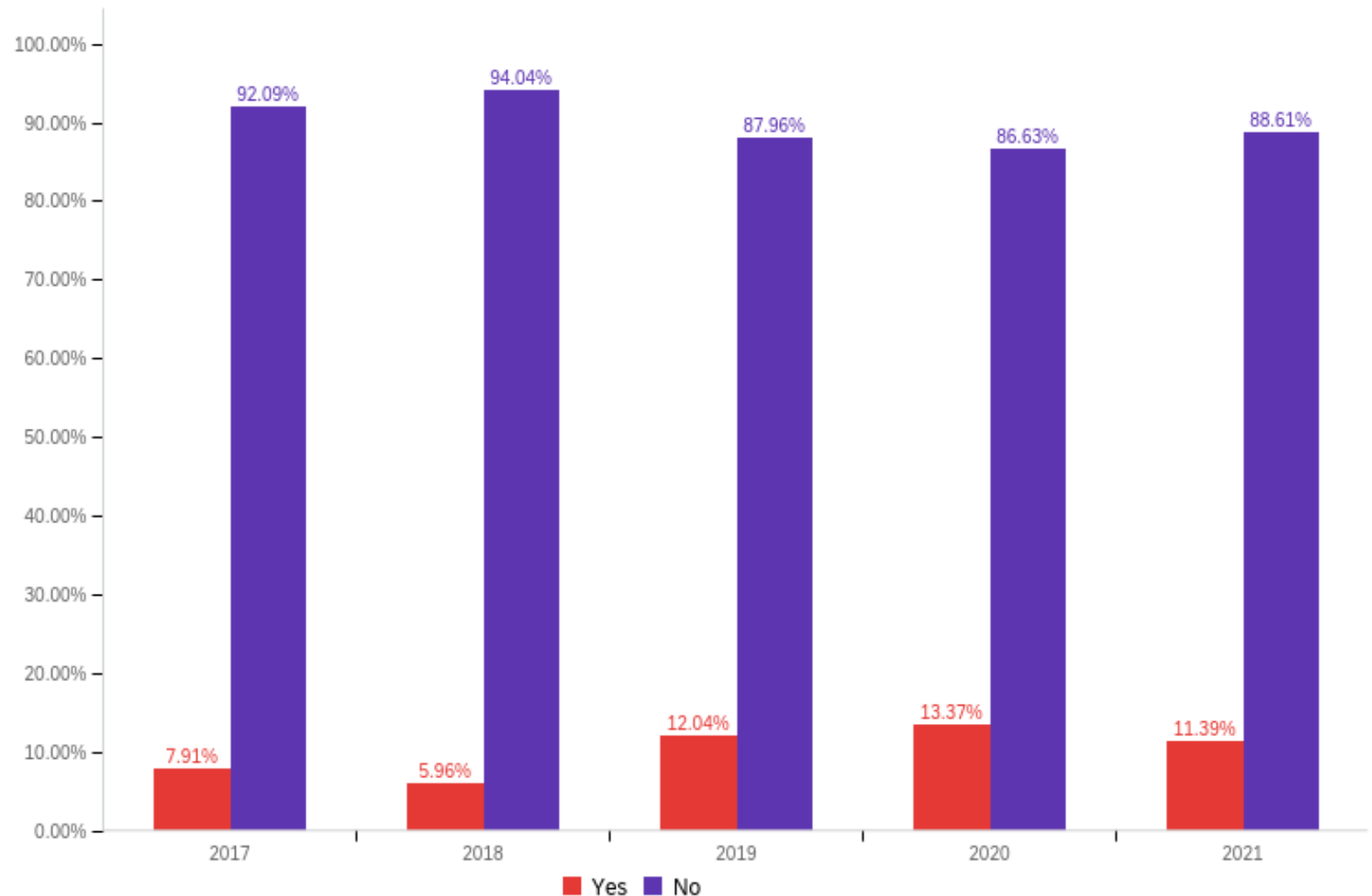




# How would you rate your experience with the South Ogden Police Department?

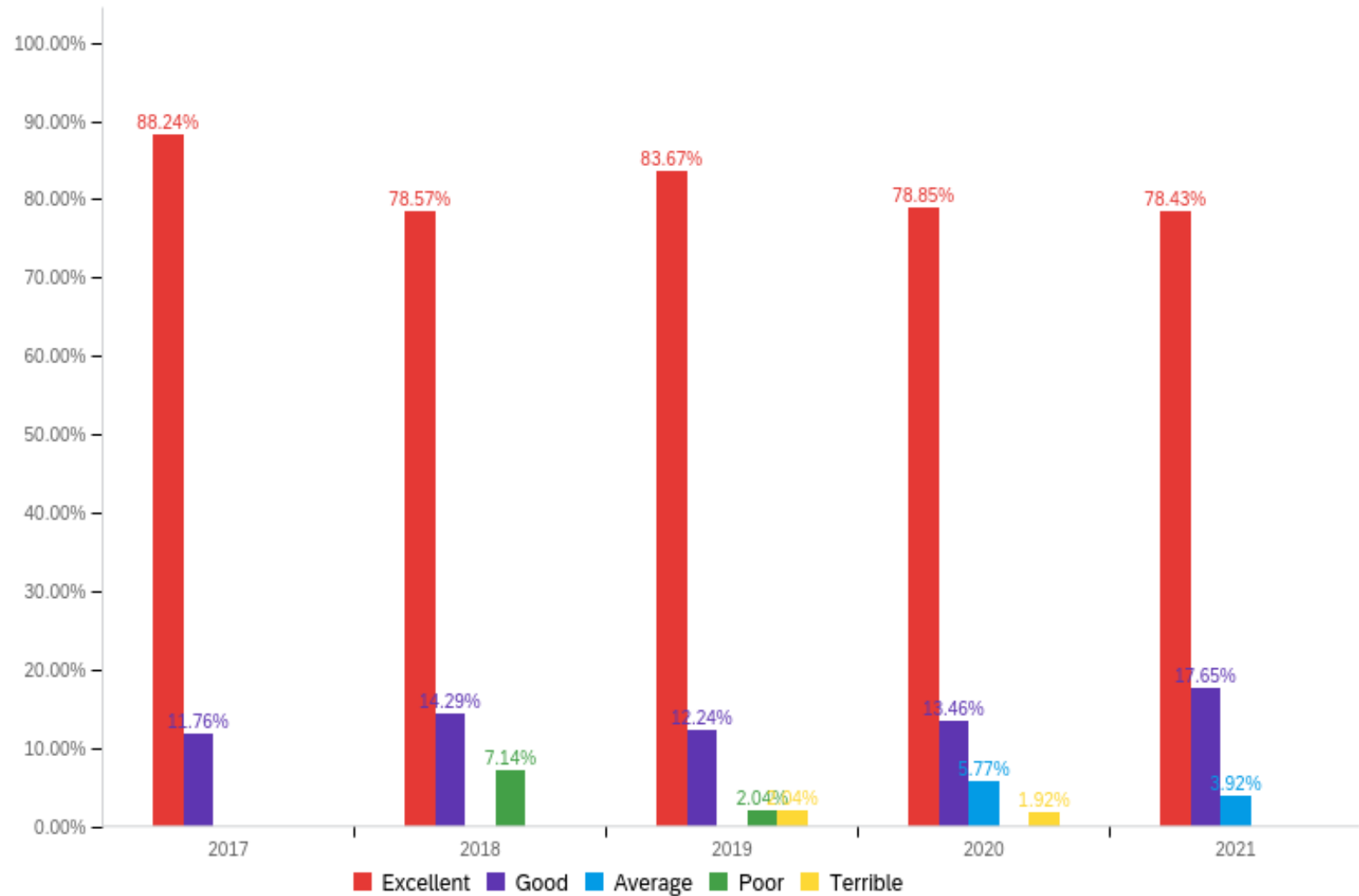


Thinking back over the past 12 months, have you had contact with the South Ogden City Fire Department? (For example if you have had an incident which involved a fire or medical call.)

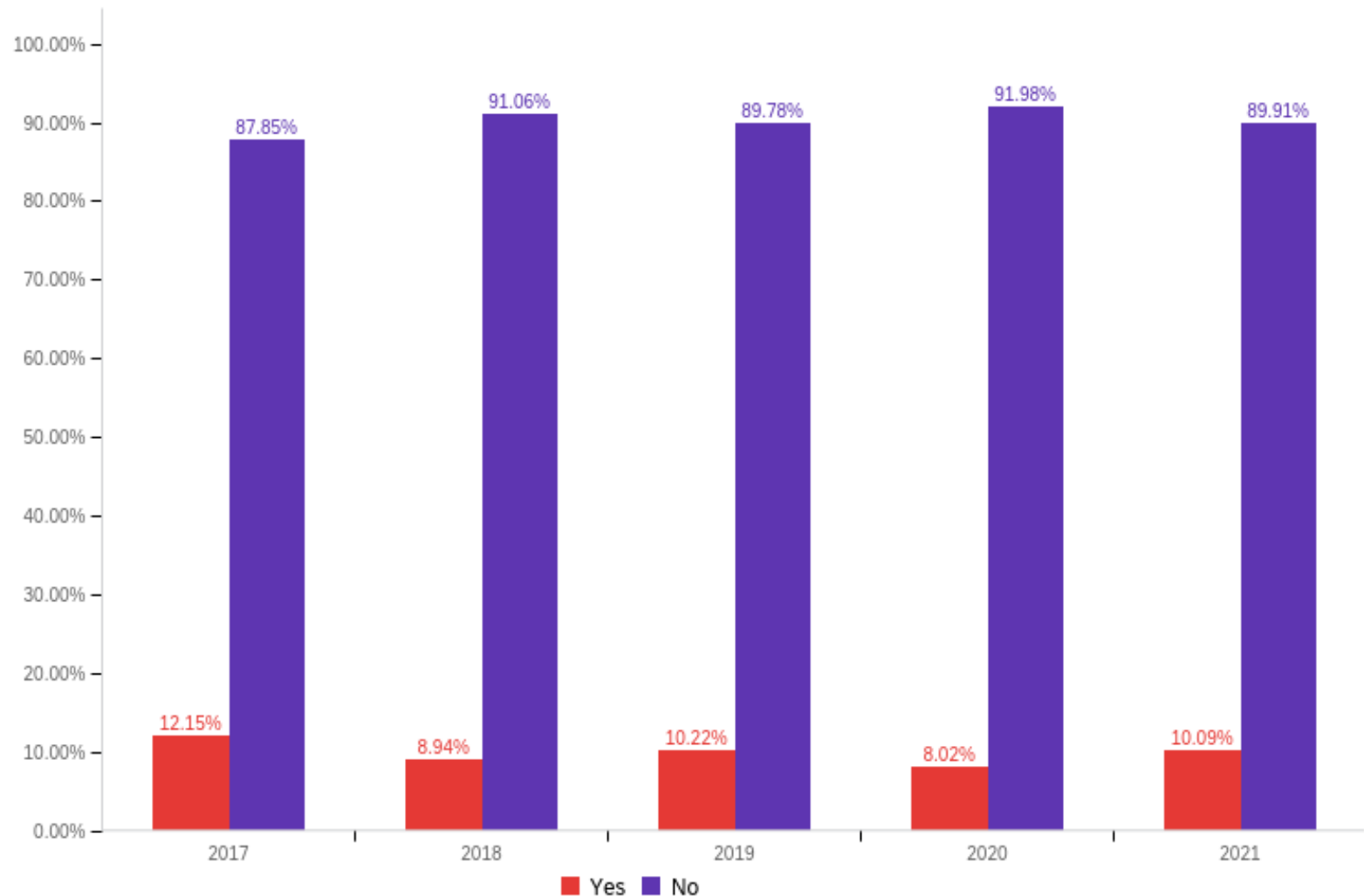




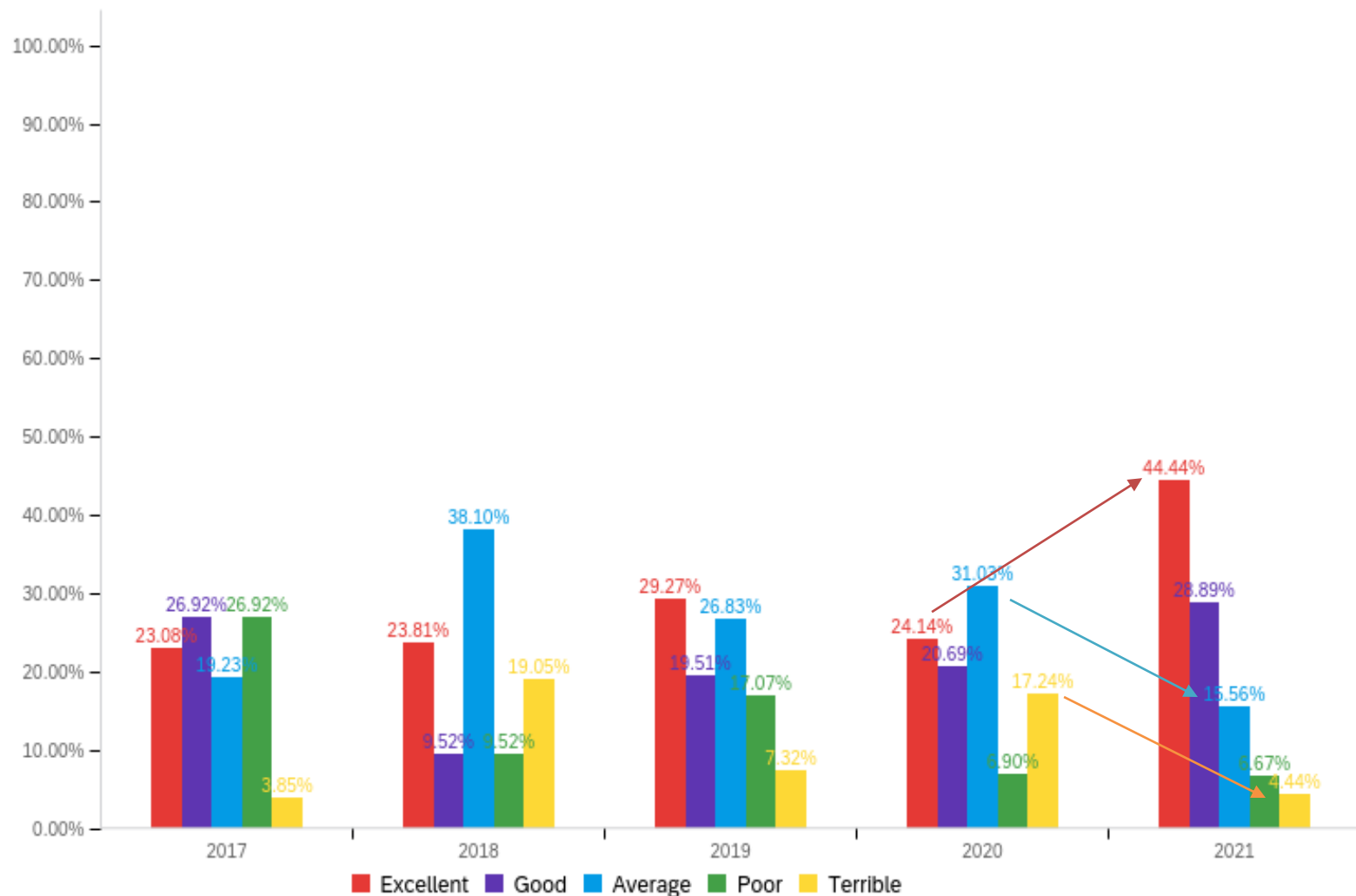
# How would you rate your experience with the South Ogden Fire Department?



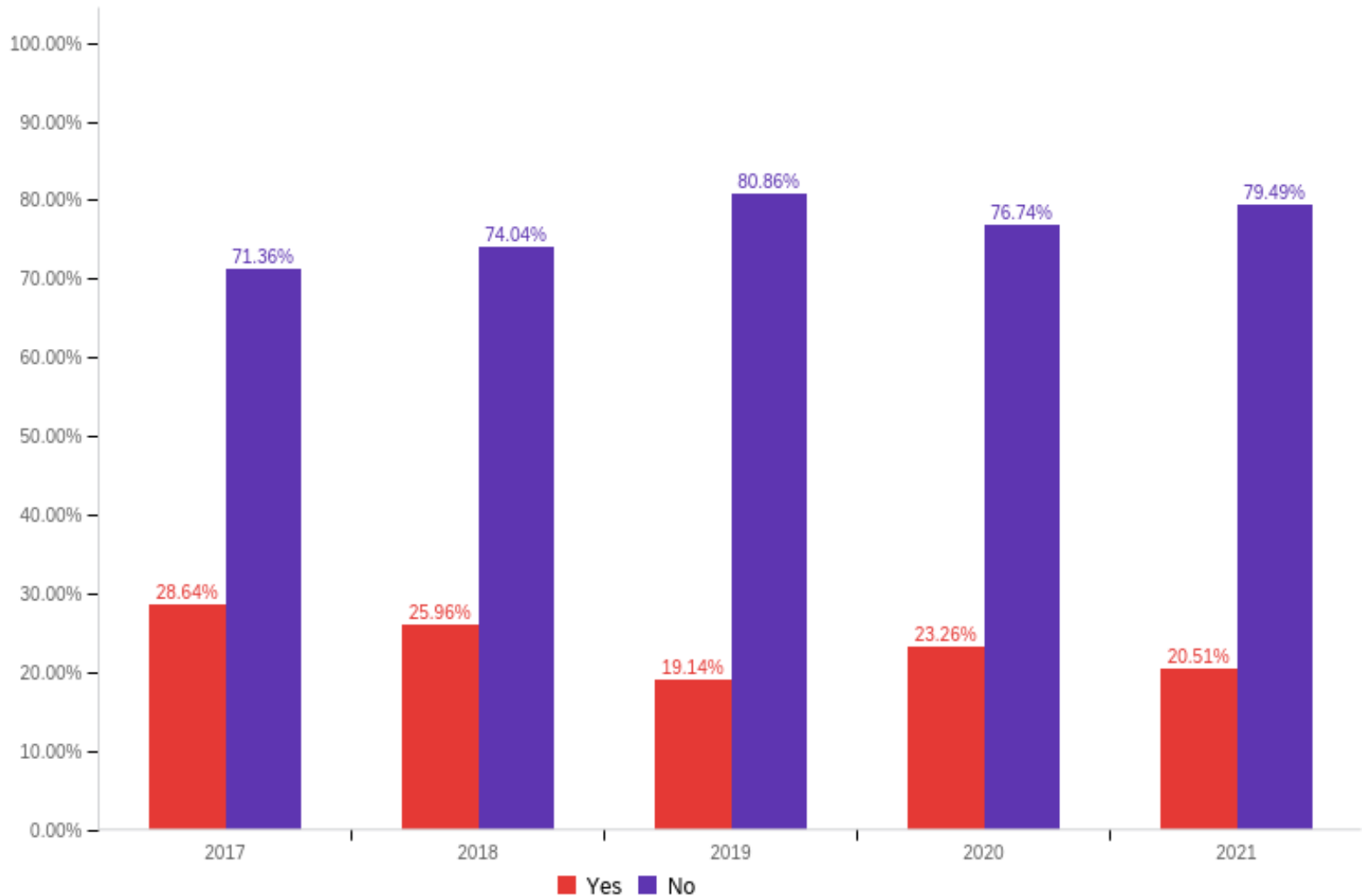
Thinking back over the past 12 months, have you had contact with the South Ogden City Building Department? (For example if you have applied for a building permit or reported a zoning violation.)



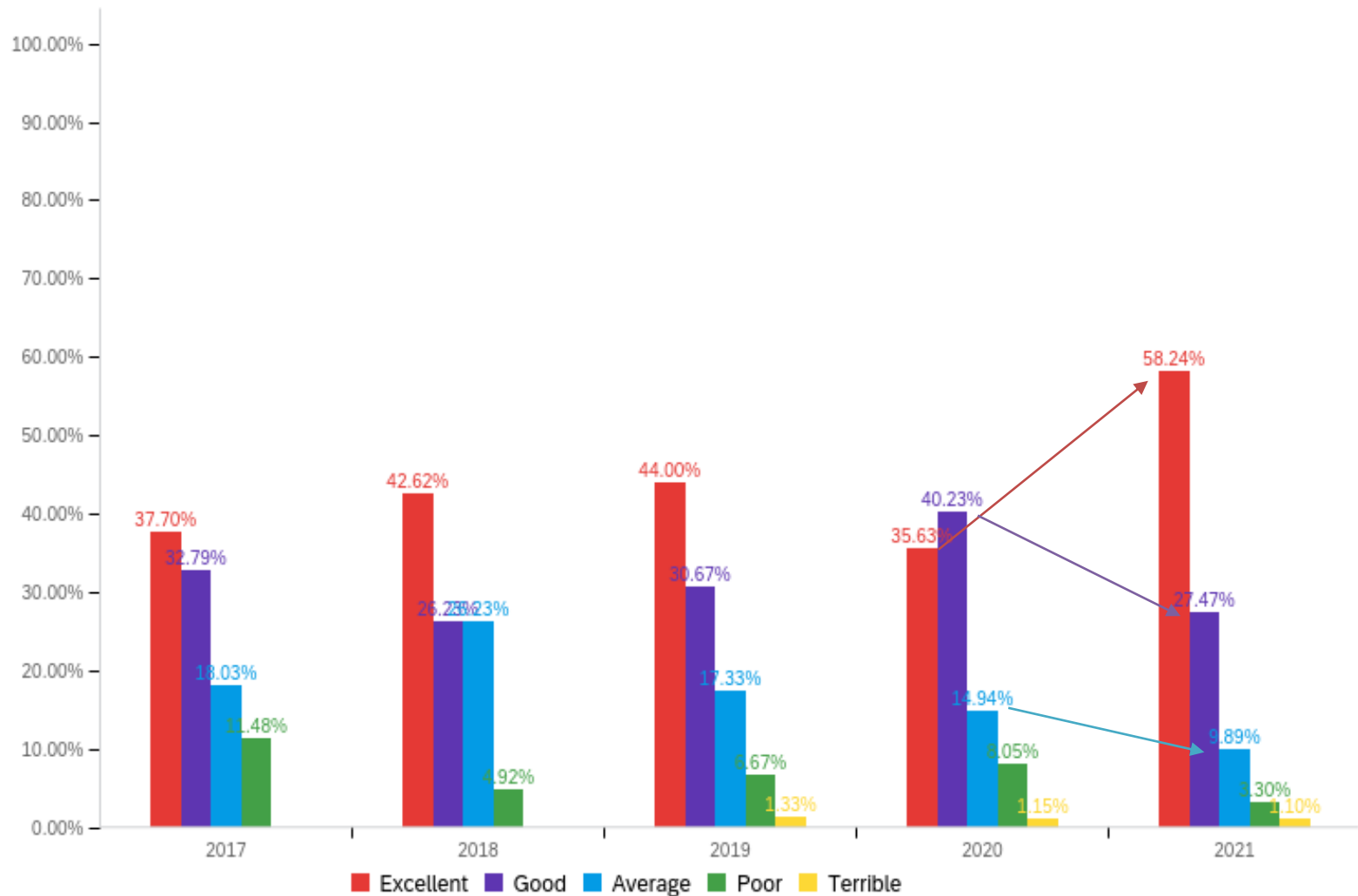
# How would you rate your experience with the South Ogden Building Department?



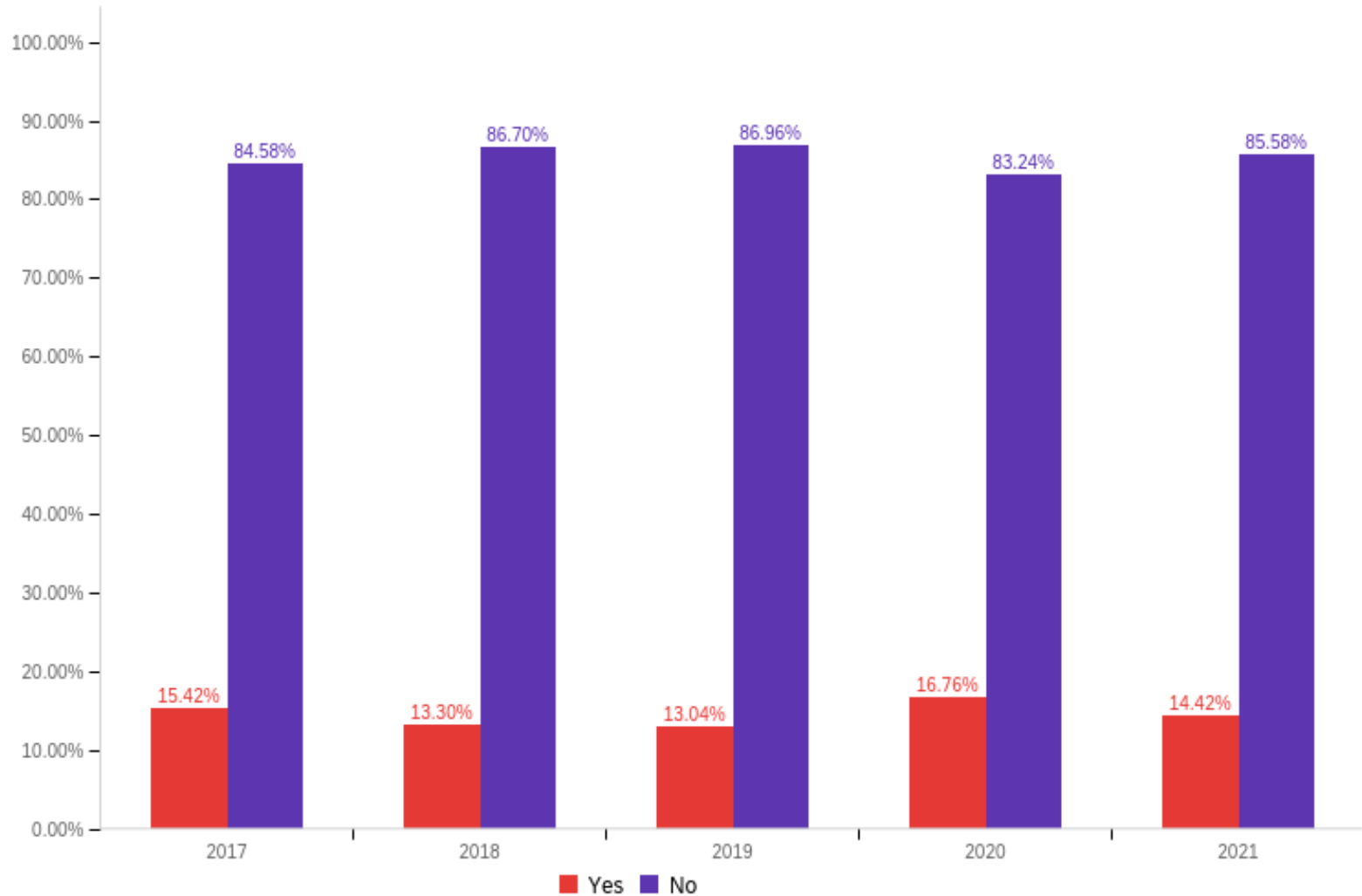
Thinking back over the past 12 months, have you had contact with the South Ogden City Hall Administration? (For example if you have come to pay your water bill, reserve a park or community room or get a passport.)



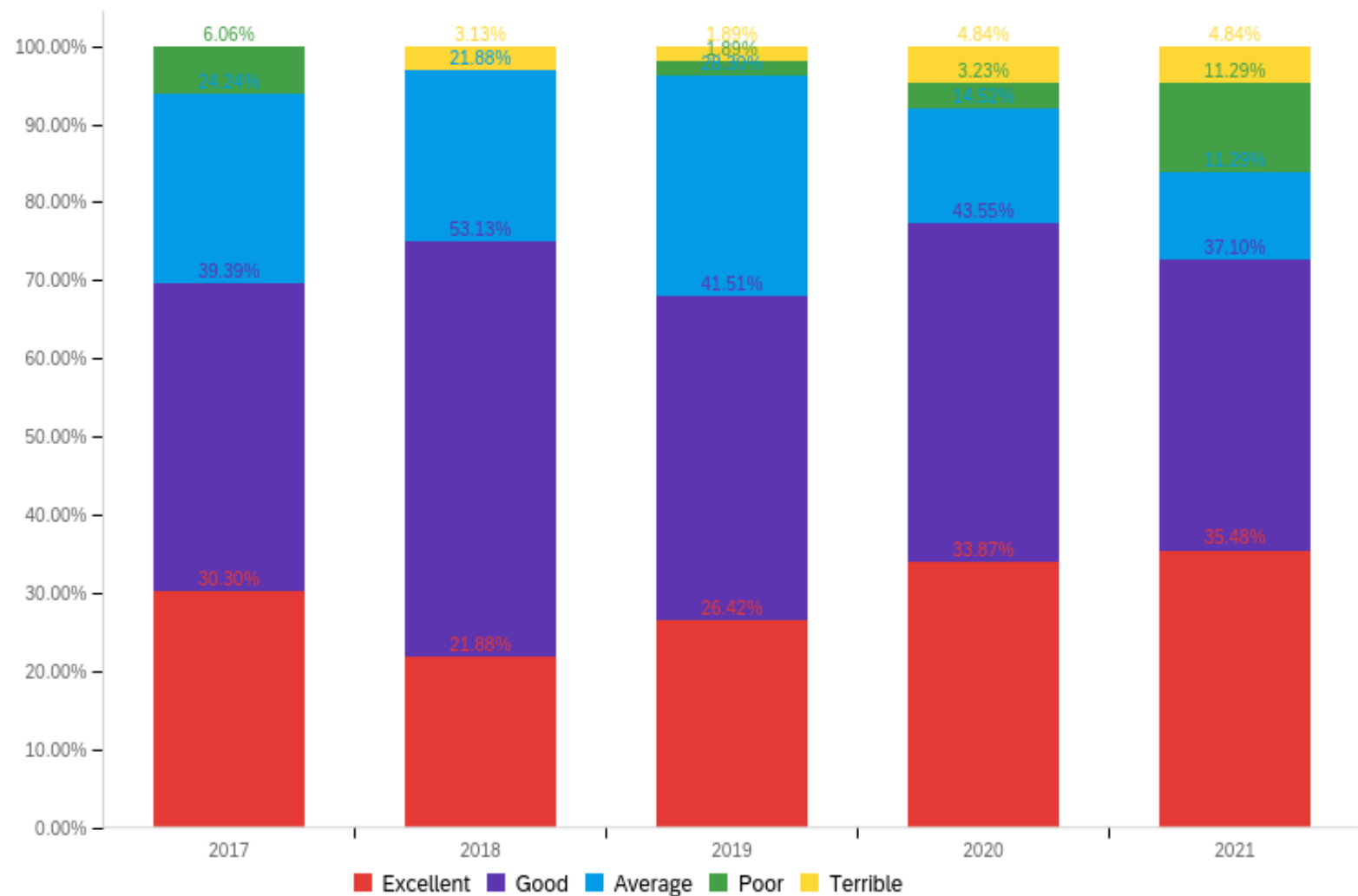
# How would you rate your experience with South Ogden City Hall Administration?



Thinking back over the past 12 months, have you had contact with the South Ogden Recreation Department? (For example if you have registered and participated in a recreation program such as football or baseball.)

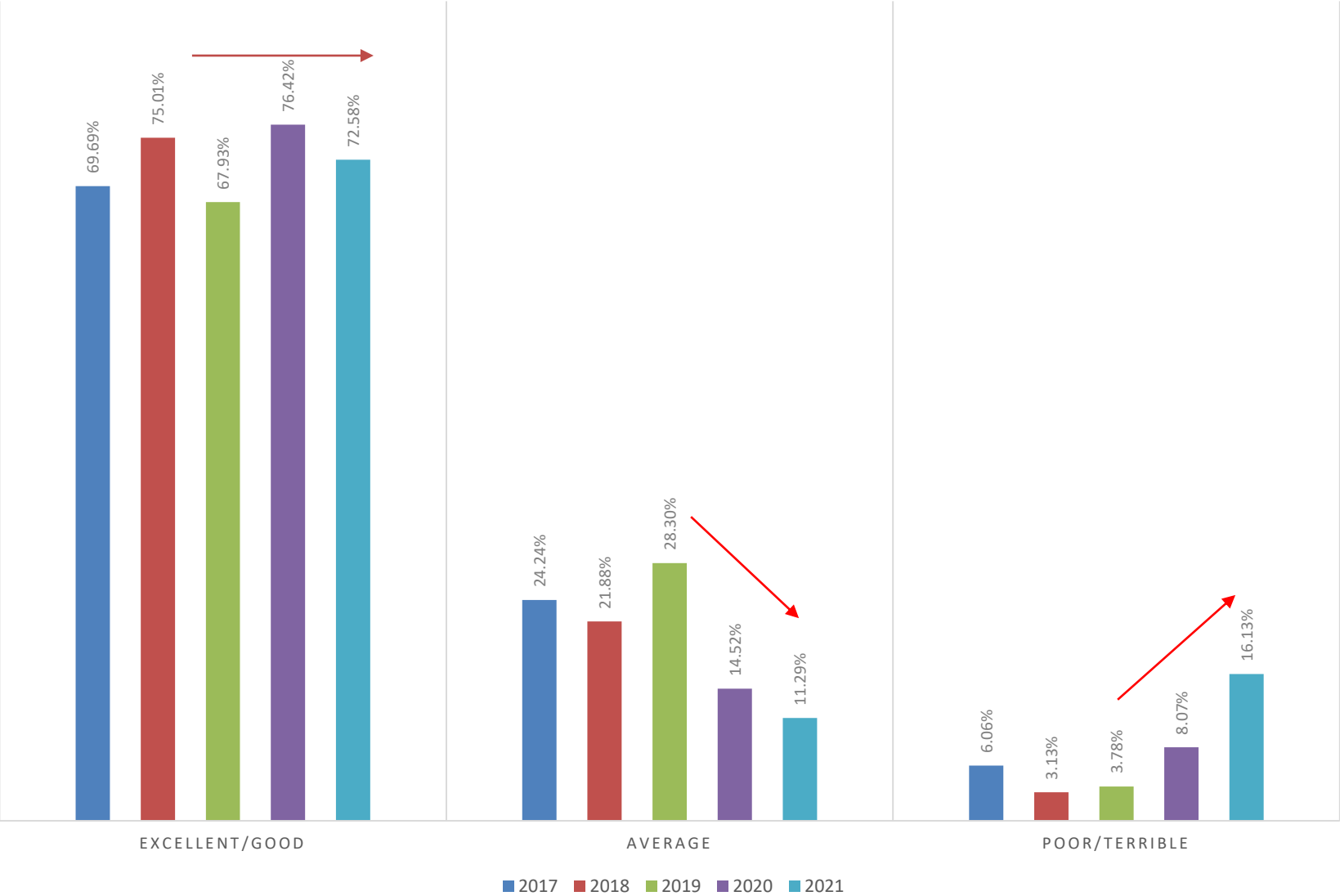


# How would you rate your experience with the South Ogden City Recreation Department?

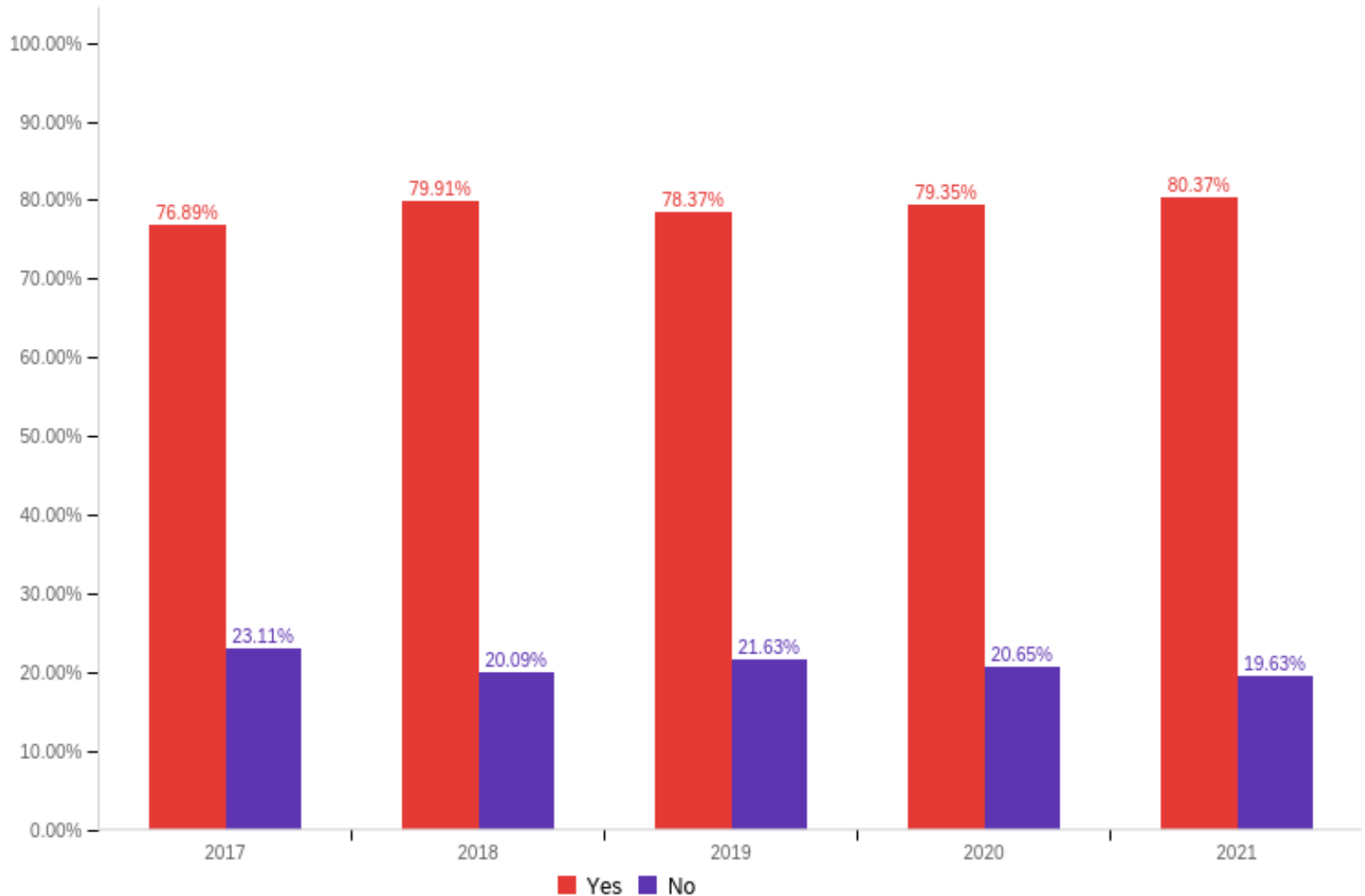




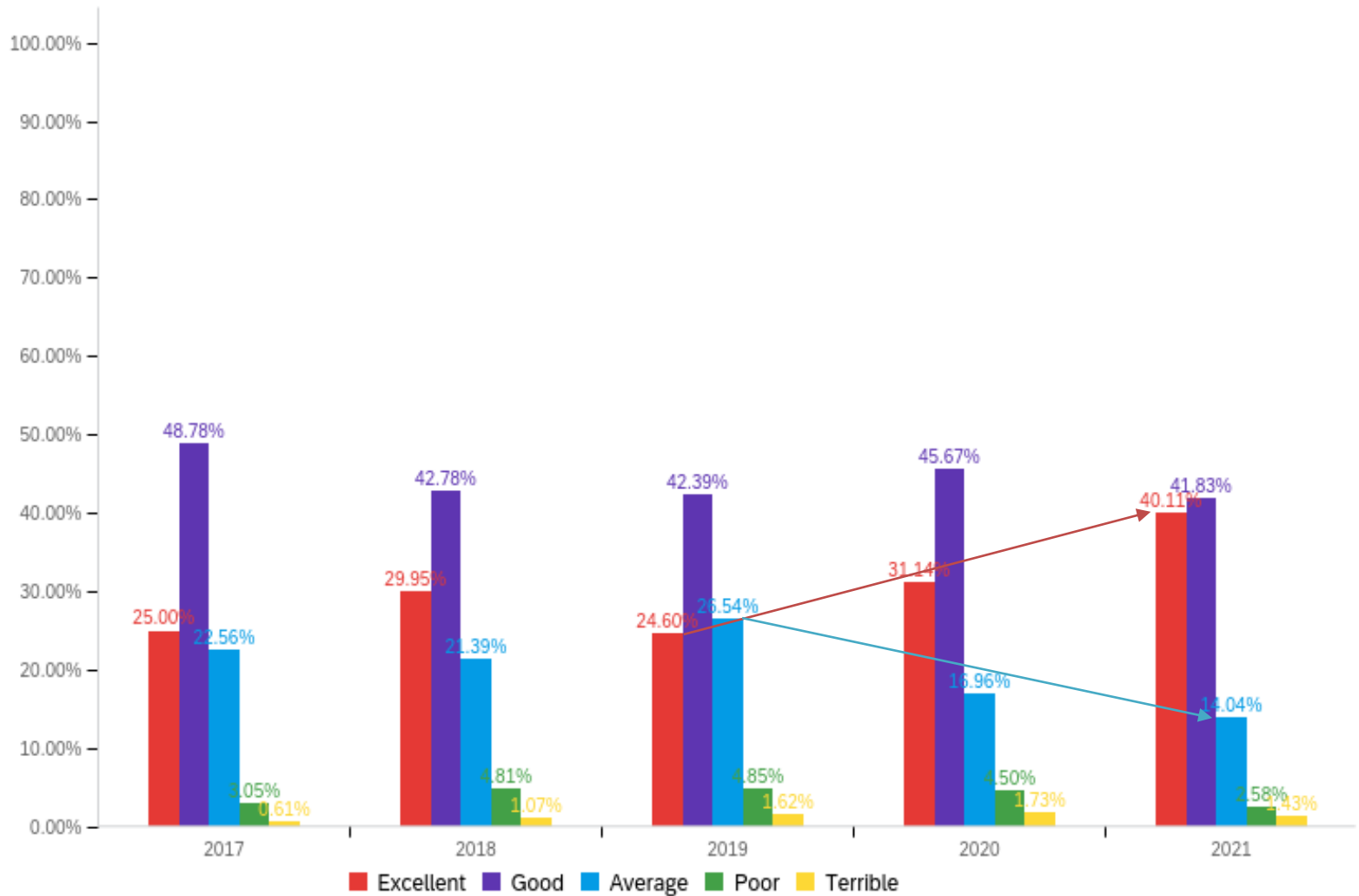
# How would you rate your experience with the South Ogden City Recreation Department?



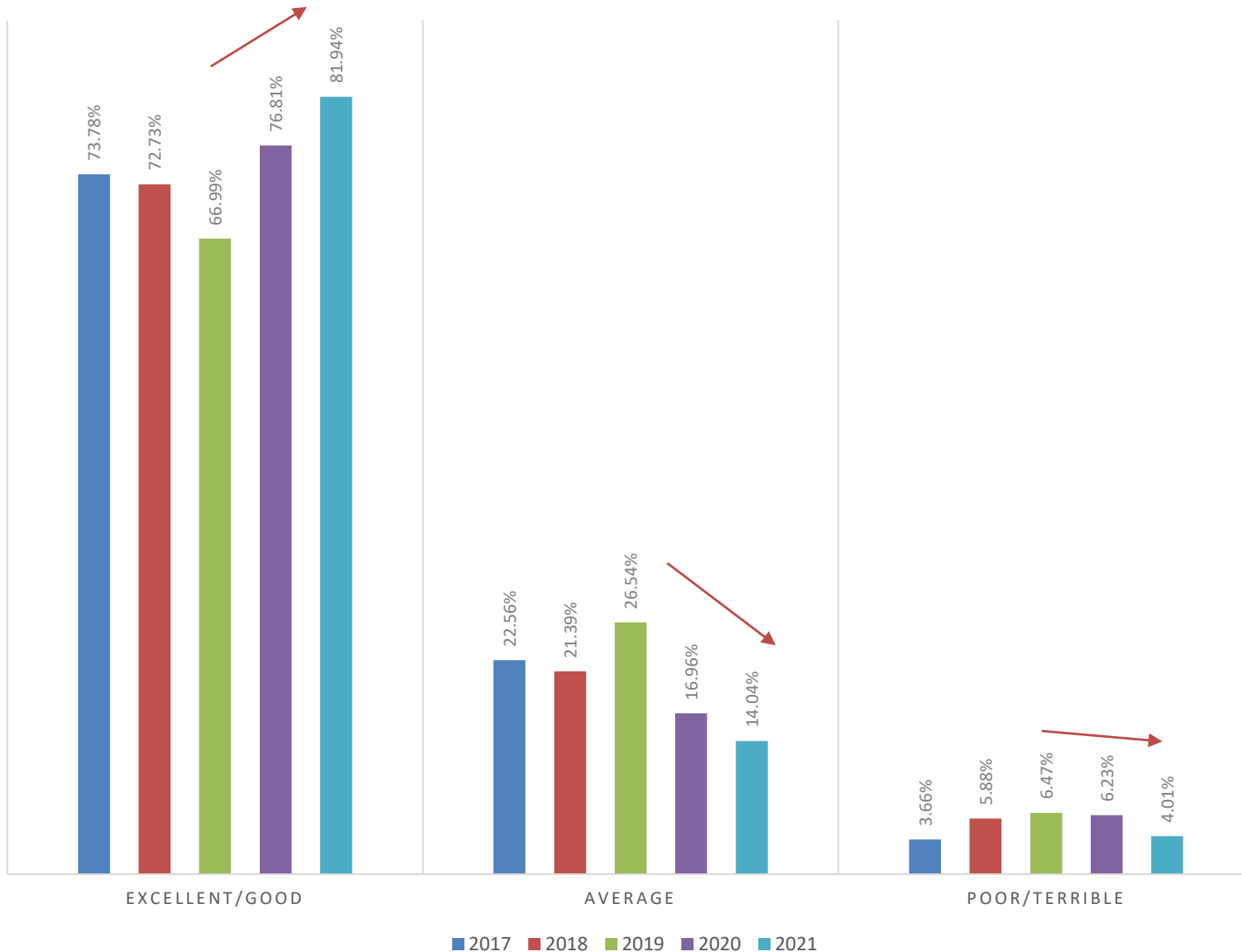
Thinking back over the past 12 months, have you visited a park in South Ogden? (For example: Friendship, Glasmann, 40th Street, Madison, Meadows, Nature Park, Club Heights or Club Heights Off-Leash)



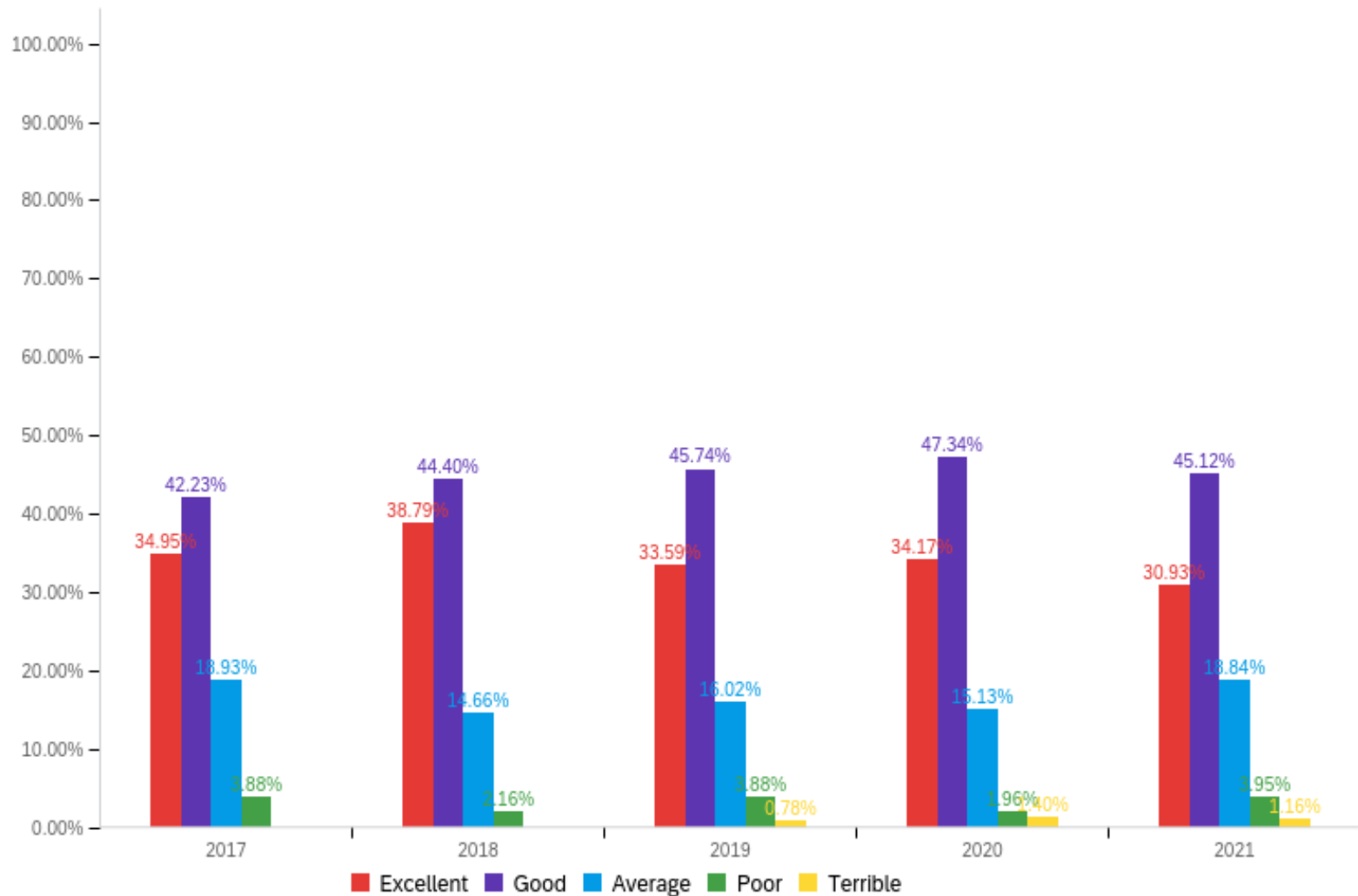
# How would you rate your experience at South Ogden City Parks?



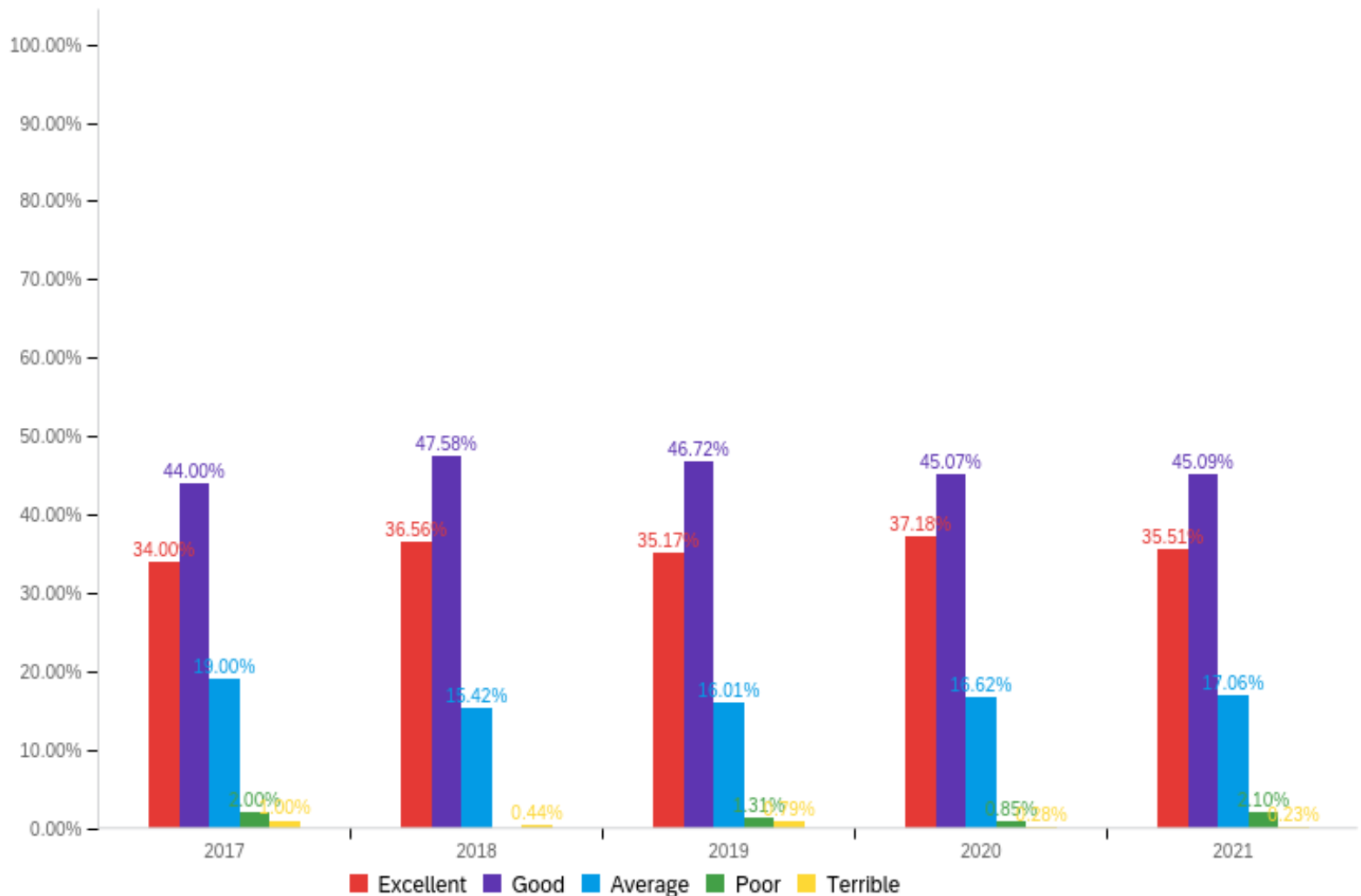
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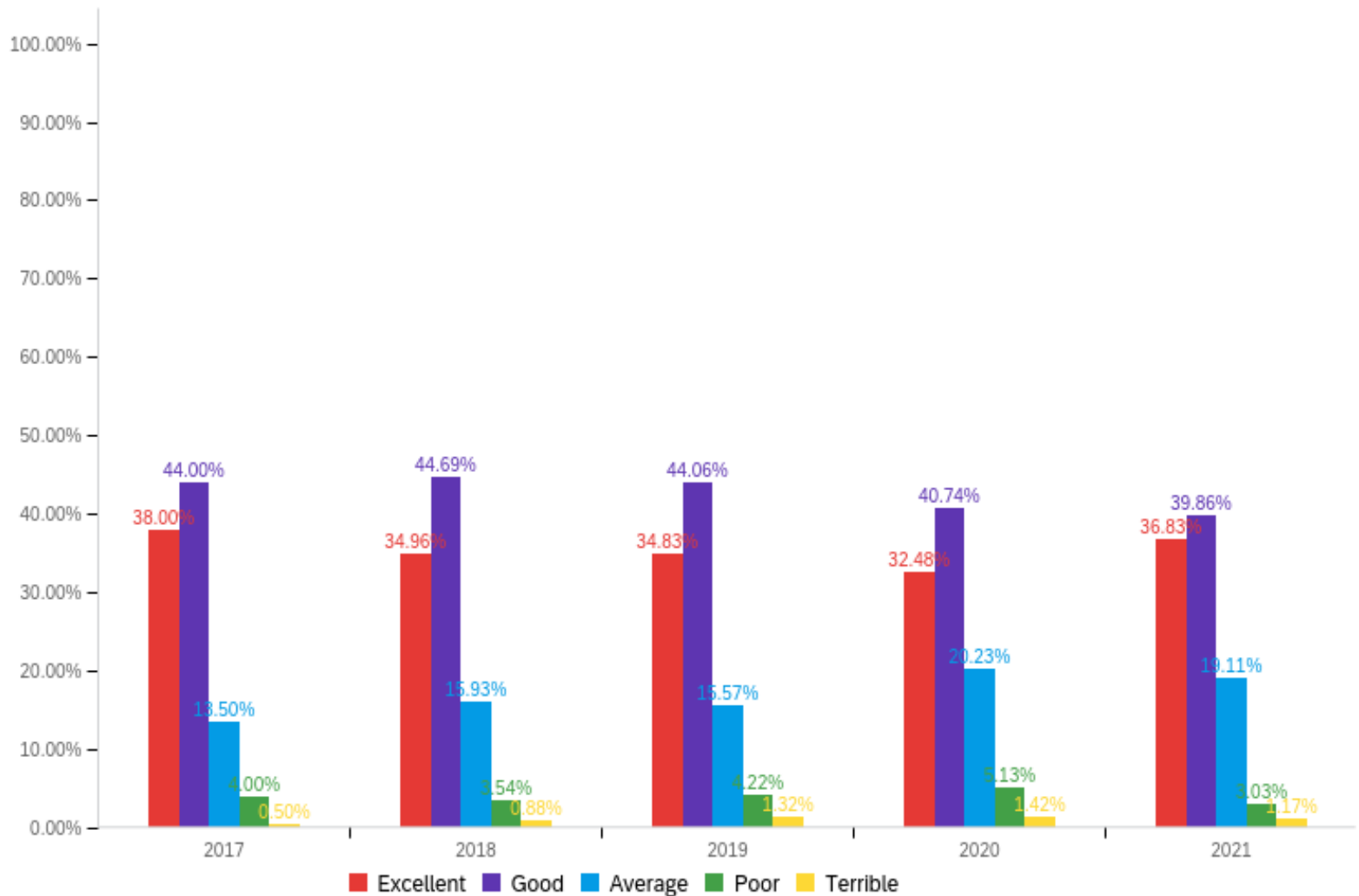
# How would you rate the quality of culinary water service in South Ogden?



# How would you rate the quality of sewer service in South Ogden?

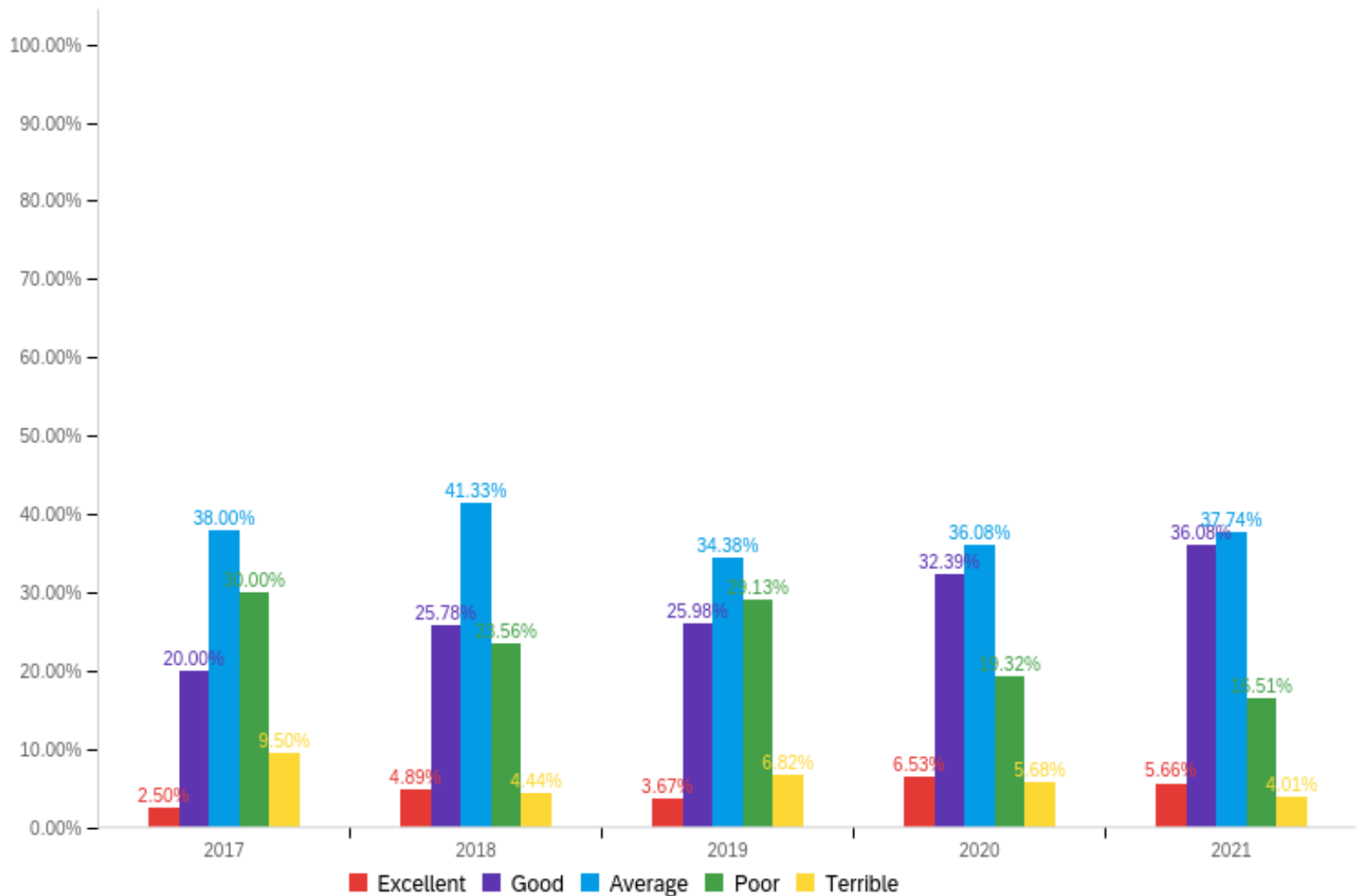


## How would you rate the trash service in South Ogden? (Republic Services)

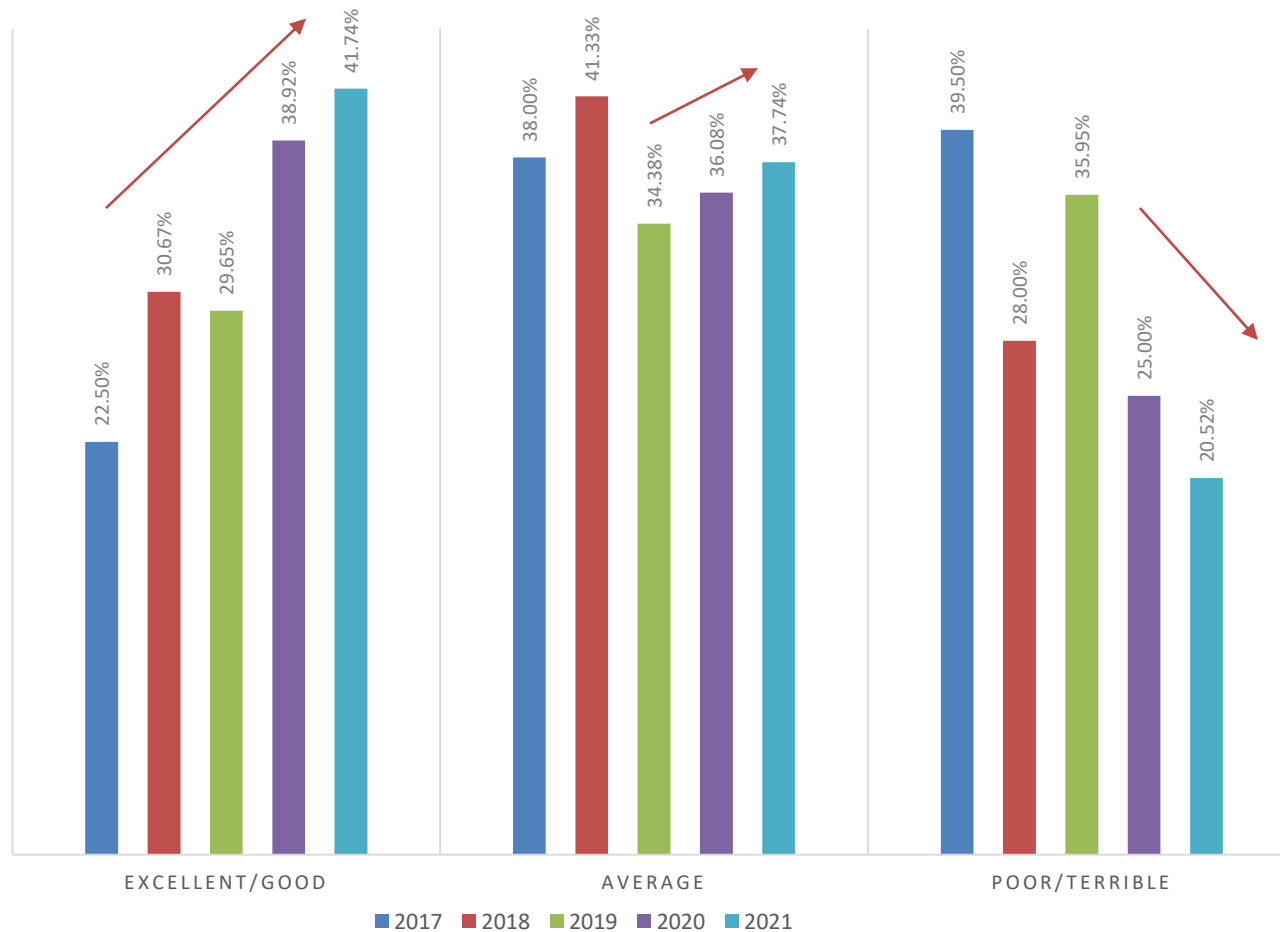




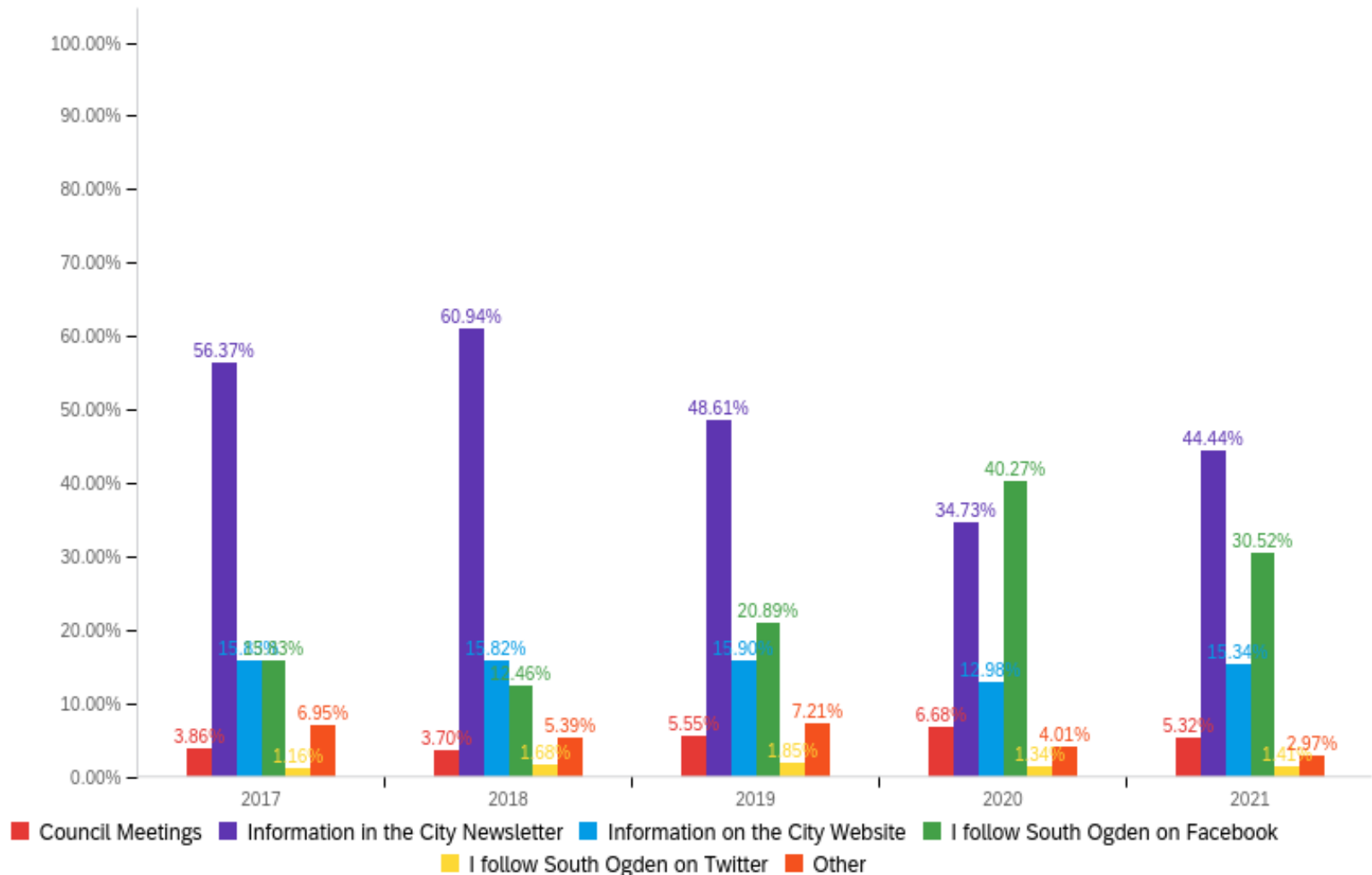
# How would you rate the quality of the streets in South Ogden?



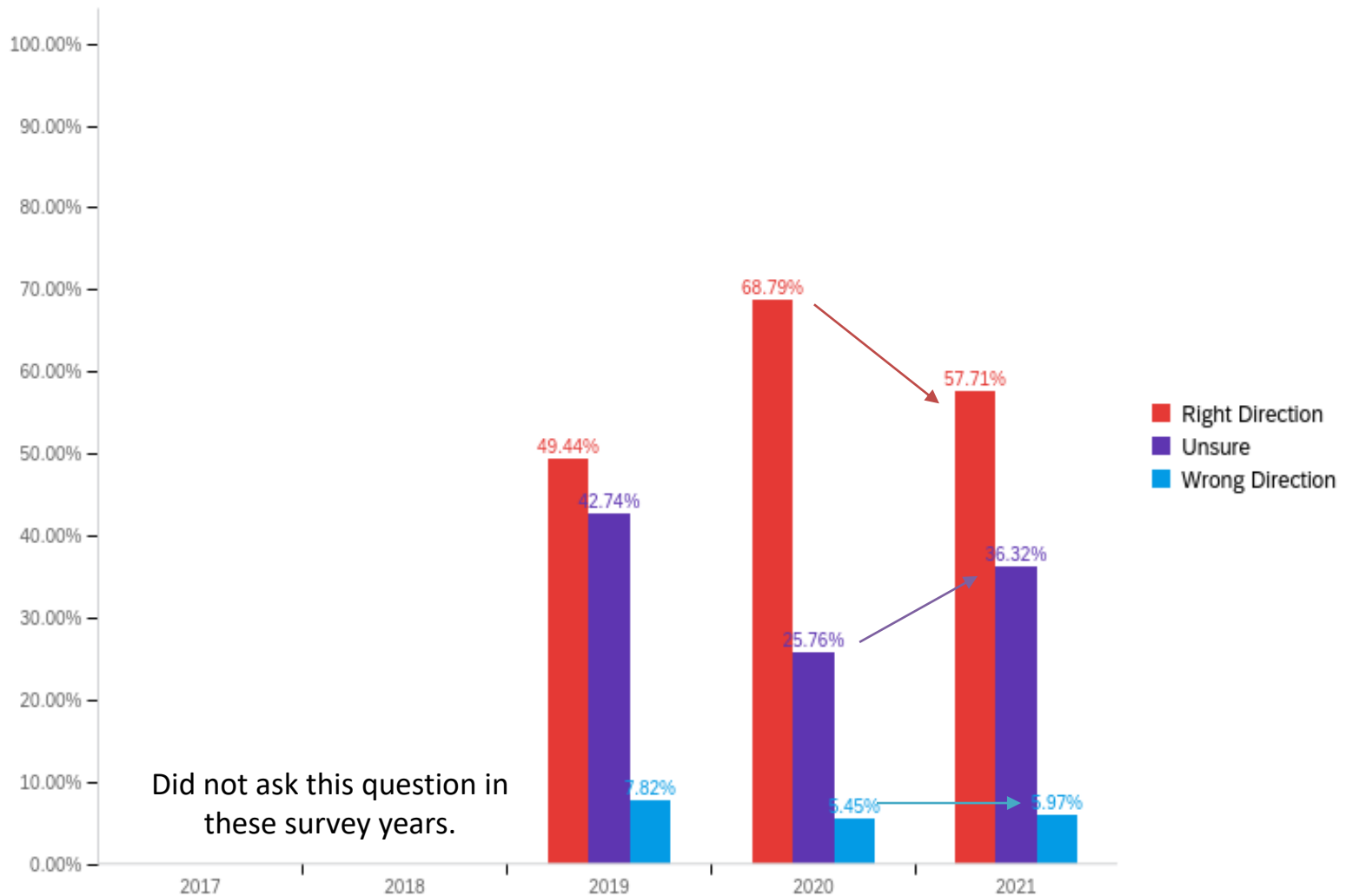
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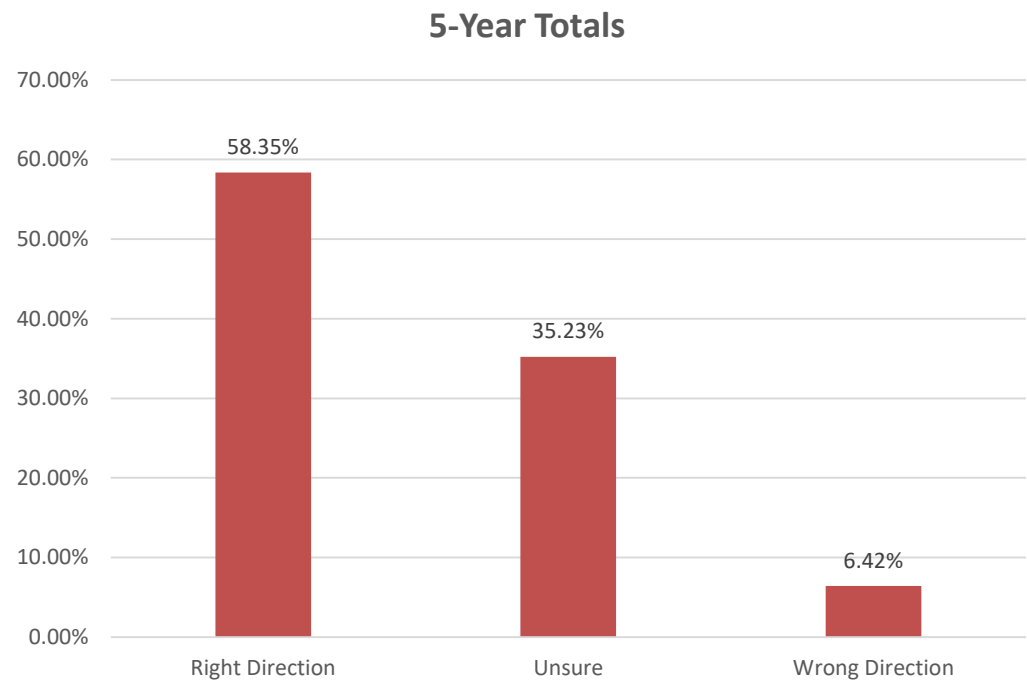
# How are you most likely to stay informed with what is happening in South Ogden City?



Overall would you say the City of South Ogden is headed in the right or wrong direction?



Overall would you say the City of South Ogden is headed in the right or wrong direction?



#	Answer	%	Count
1	Right Direction	58.35%	636
2	Unsure	35.23%	384
3	Wrong Direction	6.42%	70
	Total	100%	1090