

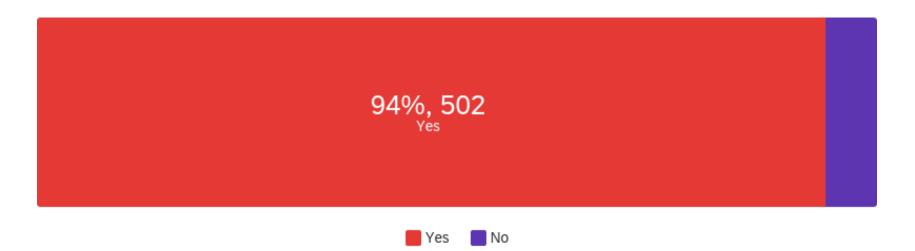
2021 Citizen Survey

Full Report

Survey Completed December 2021

This is the 2021 Citizen Survey Full Report. This report contains all written responses to all questions asked in the survey. The 2021 Summary Report is smaller and open-ended questions are summarized using Word Clouds.

Are you a resident of South Ogden?



Question	Total	
Yes	502	
Νο	33	

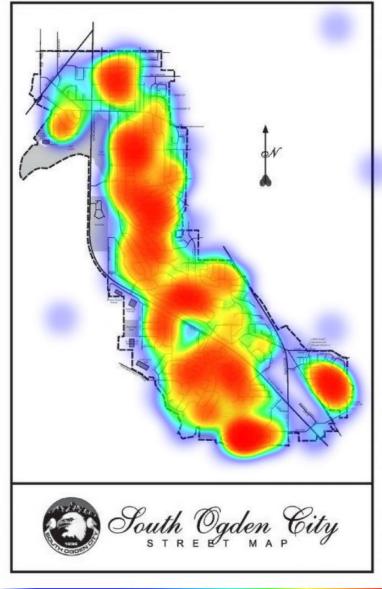
Survey Response Rate and Margin of Error

Margin of error, also called confidence interval, tells us how much we can expect the survey results to reflect the views of the entire population. This is a good measure of how effective the survey results are. The smaller the margin of error, the more confidence we can have that the survey results are representative of the larger population.

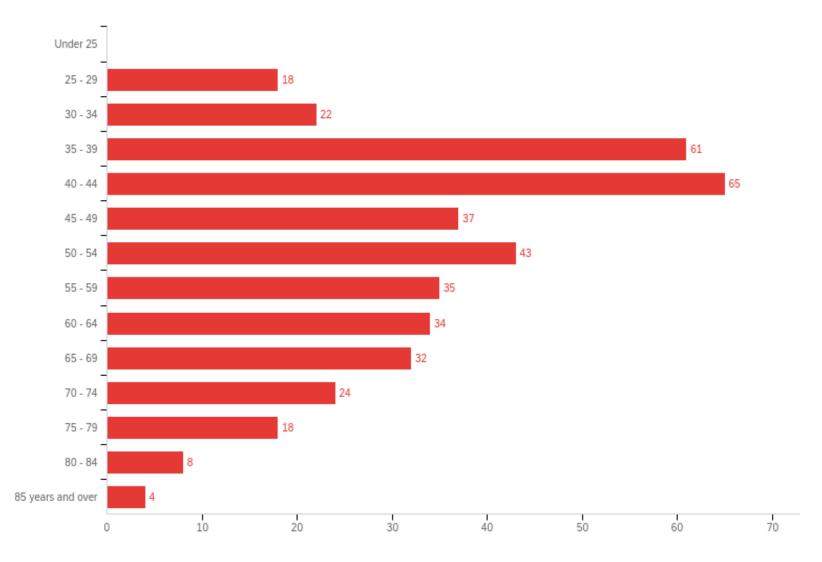
The City was able to gather 502 survey responses from residents. With a population of 17,488 and with a confidence interval of 95%, the margin of error for the survey results is 4%. This means that the City can be 95% certain (confident) that, if all (100%) of residents were to take the Survey, the results would be within +/- 4 percentage points of the survey responses.

Population Size 🚯	Confidence Level (%) 🕔	Sample size 🚯
17488	95 🗸	502
	Margin of error	

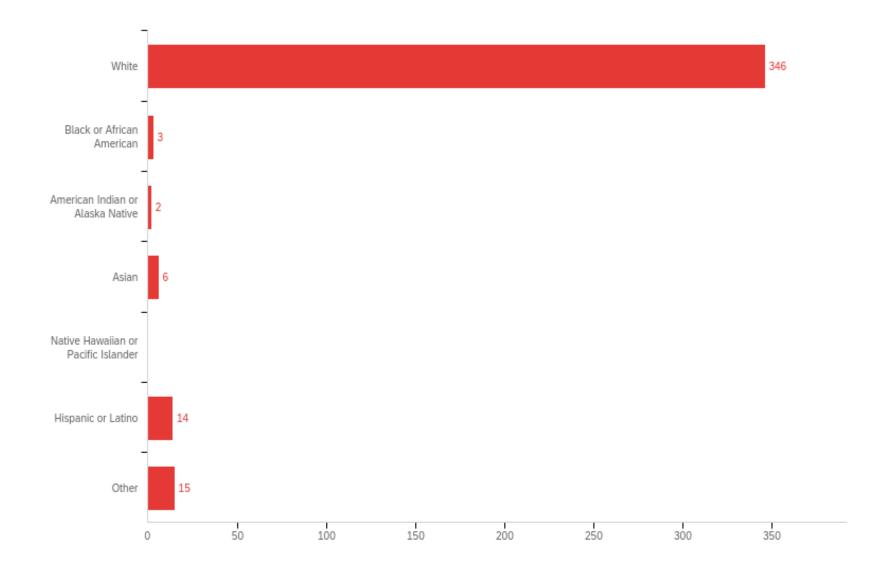
Survey Participation Heat Map



What is your age?



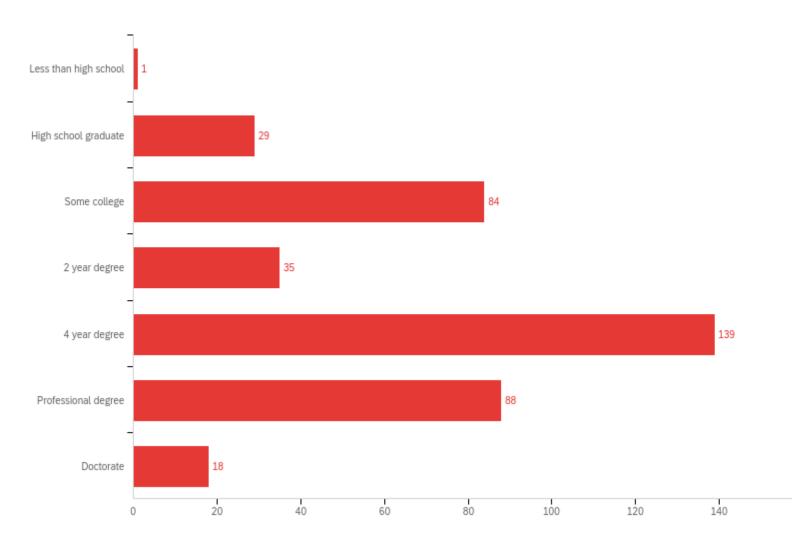
What is your ethnic background?



What is your ethnic background?

What is your ethnic background?	Percentage
White	89.64%
Other	3.89%
Hispanic or Latino	3.63%
Asian	1.55%
Black or African American	0.78%
American Indian or Alaska Native	0.52%
Native Hawaiian or Pacific Islander	0.00%
Total	386

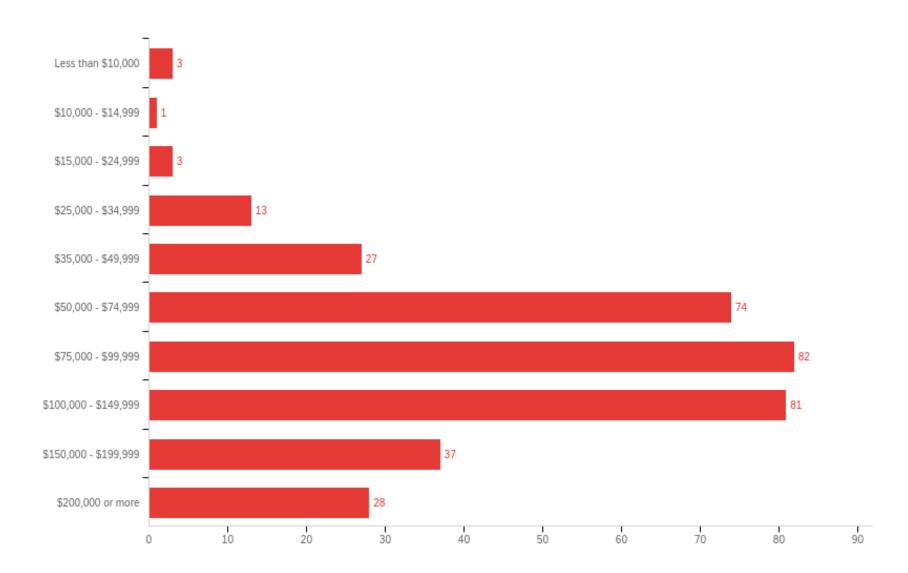
What is your highest level of education?



What is your highest level of education?

Answer	%	Count
4 year degree	35.28%	139
2 year degree	8.88%	35
Some college	21.32%	84
Professional degree	22.34%	88
Less than high school	0.25%	1
High school graduate	7.36%	29
Doctorate	4.57%	18
Total	100%	394

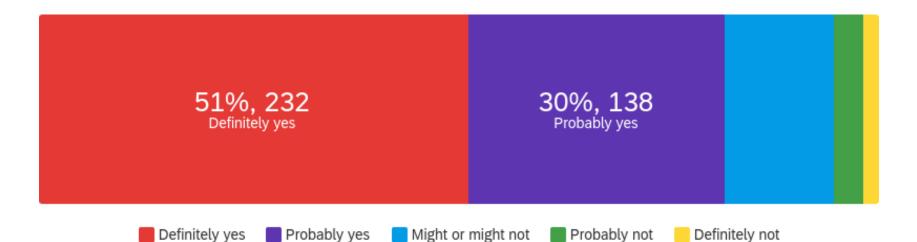
What is your household annual income?



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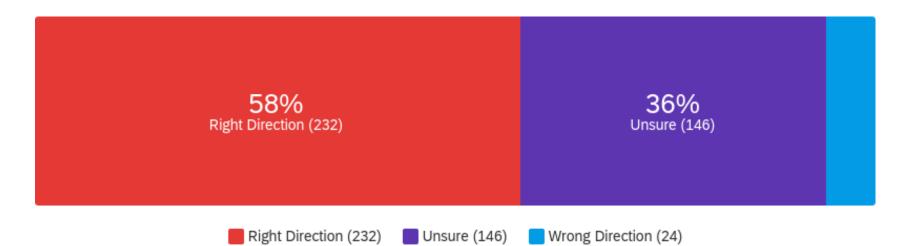
What is your household annual income?	Percentage
Less than \$10,000	0.86%
\$10,000 - \$14,999	0.29%
\$15,000 - \$24,999	0.86%
\$25,000 - \$34,999	3.72%
\$35,000 - \$49,999	7.74%
\$50,000 - \$74,999	21.20%
\$75,000 - \$99,999	23.50%
\$100,000 - \$149,999	23.21%
\$150,000 - \$199,999	10.60%
\$200,000 or more	8.02%
Total	349

Would you recommend our City to your friends and family as a place to work and live?



Question	Total
Definitely yes	232
Probably yes	138
Might or might not	59
Probably not	16
Definitely not	9

Overall would you say the City of South Ogden is headed in the right or wrong direction?



Answer	%	Count
Right Direction	57.71%	232
Unsure	36.32%	146
Wrong Direction	5.97%	24
Total	100%	402

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Encourage and support landscaping changes to conserve secondary water. May not be a city function, but it's time for this.

Corner lot sight lines bushes too high or unable to see around corners, especially near Burch creek Elementary.

Road maintenance and repair.

Public works needs to either hire competent people or hire less public works employees and subcontract work out to competent private sector. Streets rarely get sweeped. Roads have not been properly snow plowed which causes damage to the roads where the snow and ice is left on the roads to freeze into the asphalt pavement (producing microcracking to the roads) and accelerated road deterioration.

Safety of citizens

I answered this in a prior survey.

Repair of roads!, reduce speeding on residential roads, graffiti removal and enforcement. Consider a larger year round dog park. Consider a year round community center.

Road repair and improvement

I think more focus needs to be given to our roads. The main roads are good. It's the roads between 40th and 89 that need some improvement.

I don't really know what scope the council covers but I would like to see the following improvements in the community; more homeless citizen outreach program's, continue resurfacing streets, adding information about food drives/donation requests to the newsletter, city sponsored food drives

Our city council is doing a great job. Fiber optics internet should definitely be considered.

Some roads. Doing great honestly! Porter Ave 42-46th is in bad shape.

More education and plans for water conservation. Perhaps, incentives for those who purchase low-water use washing machines and toilets. Better handicap access to Glassman Park -- right now, the parking lot is locked unless there is a game, so it is inaccessible to wheel chairs.

I think it is ridiculous South Ogden City council is adamant in cramming in as many apartments & townhomes as possible. The future of South Ogden City is becoming high density low income housing.

Enforcing RV parking and junky yards etc plus emphasis on keeping city clean and beautiful

I would like the city to focus on reducing costs so that my taxes can be reduced. The Burch creek park doesn't allow dogs so that's a big waste the roads are always under construction for useless cement barriers another massive waste. Stop requiring so much money for wasteful products.

Police dept

Sidewalk Safety Many People walk in the street because of vehicle and vegetation obstructions

Roads. Beautification. Blight Removal.

Definitely FIBER!!!

Lower taxes, less mass housing, less wasted funds, better pipes

Reduce taxes, and keep cost low.

Fixing roads and code compliance. The city needs to enforce codes and clean things up. (For example, Big Lots has looked awful since the wind storms well over a year ago!) That is not real welcoming to new residents or businesses.

Snow removal on dead ends

Focus on code enforcement for residence yards, as well as keeping city responsible areas cleaned up, trees trimmed off of sidewalks, city beautification sort of things. When stuff looks trashy and unkept it just gives a very poor impression. Thank you for wanting feedback from residence. That is one thing I love about the city. I hope you read these and really consider them. Thank you for your time.

Supporting and celebrating local owned businesses- Shop South Ogden First. Educate community that local sales generate local sales taxes and support local families.

With all the growth there is an increasing worry about traffic and crime. Fund the police!

Capital improvement

Keep crime under control, safety is very important.. Streets need potholes filled.

City Planning efforts. Placemaking. Character. Design standards

Better roads! You fixed main arteries but subdivisions seems to be ignored for decades.

Code Enforcement

Allowing backyard hens

After approving a couple of high density projects their comes a increase of riff - raft. So think about safety to the citizens. The south Ogden police do a great job by the way.

Cleaning up south Ogden. Regulating some of the yards that are trashy and not well kept. You are turning south Ogden into a dump.

I think the improvements to roads, parks, etc have been amazing. I would love lamp posts/ lights in neighborhoods. Some are quite dark. Would also love to see more eating/shopping as opposed to huge apartment complexes which usually follow with transient families moving in and out and no pride in their neighborhood which has me concerned for those of us who are here for the long haul.

I'm not sure the wording of the question "City facilitate fiber optics". Does that imply UTOPIA and bonding for the next 20 years? Then NO there are too many other private companies that are willing to put in fiber based on market need and not put the city in the position of paying off UTOPIAs bad debt. But the city should facilitate in the sense of having those conversations with the fiber companies and working with them through the standard franchise agreement process.

The land use issues and type of development and densities the FBC encourages really needs to be re-examined and a TRUE public outreach to the residents held. Not just continuing on a path that because there was a grant (with strings attached) that created these high density plans (with the mis-notion that current development and life patterns revolve around public transportation) should continue to be implemented. There are viable and stable residential neighborhoods that are being reinvested in (especially because of the housing market) but yet are marked for redevelopment by out of state developers to come in and own more property (of the limited property available in the city) instead of providing opportunities for the residents to own their home.

I'd appreciate the City to focus on civil enforcement of property conditions and use of streets.

Repaving the roads in the neighborhoods. Like porter ave. The roads are terrible and get worse after every winter. In the spring, each yard has so much asphalt in it from the plows.

More family events like Kaysville offers

Community outreach

Please maintain the roads and parks the best you can.

Fixing potholes, allow chickens, no more new apartment buildings please!!

Increased Police Patrol, foot patrol. Repaving neighborhood streets.

Upper east end above Harrison

Roads and get the those who repair water main breaks and fire hydrant repair and replacement to clean up when they finish there work it's part of the job.

Green waste pickup maybe?

Better cleanup of streets in south Ogden. Lots of weeds and trash. Street lights synchronized better. I love our city!

Lowering taxes

Implementing city codes and laws that are already "on the books"!

Making it easier for citizens to know what is going on and seeking citizen feedback more openly. City communications should be more uniform across formats and allow more time for citizens to respond. For example, the monthy newsletter could have summaries of the city council meetings and upcoming agendas.

Fix terrible road, 1150 E between 5000 S and 5100 S.

Fiber. Parks. General awesomeness for families with small children.

Reduce the noise made by the F16 planes. It is deafening.

Road repair other than main thoroughfares; lower water/utility fees; regular street/gutter sweeping.

streets

Lower taxes

Better programs for the Elderly to assist them and more programs to bring the community together. Ie: Community Bingo night, south Ogden City Christmas door decoration contests so those in apartment complexes can participate, south Ogden city trunk or treat, south Ogden city walking group, really anything that can further bring our community together and help people get to know eachother and their neighborhoods

Providing reasonable and affordable rent.

Roads!!

Being fiscally responsible with out raising taxes. Support of police

Resurface Ben Lomond - city manager said two summers ago it would happen.

Fixing side roads and sidewalks they are terrible.

Get us fiber optic Comcast has a monopoly and have been taking advantage of the people. Just focus more on making our lives better like high speed data, parks, and no more high density housing.

Enforcing dogs off leash in city parks. Fixing our road

Programs for young adults, seniors. Sports, crafts and social.

roads

Between the tax increases and your secondary water monopoly (NGO? Don't make me laugh) destroying landscaping for their ever increasing executive bonuses, I think a lot of people will be voting with their feet.

Maintaining parks

Ordinance enforcement—-cleaning up neighborhoods

Wondering why HOAs don't have sidewalks that go down to the street without a step down. Tough for those using walkers to exercise.

Less growth with new multi family homes.

STOP, STOP, STOP BUILDING APARTMENTS!!! I would never recommend South Ogden any longer and I have lived here for 49 of my 52 years!! The apartment complex by the Bike Shoppe is TERRIBLE! Biggest EYE sore in our area! You all are soooo focused on the "newer" South Ogden you have let the older part of South Ogden go down the drain!!! You should drive around and see all the trashy homes and the garbage that is in there yards--we are better than this! Make the homeowners accountable for their homes and be in compliance with the ordnances that are in place to maintain a decent home. South Ogden is becoming trashy and I love this place but I am so disappointed in the direction the Mayor and council are taking. The apartments are Hill Top are sooo terrible!! I can't believe that no one said stop building it to the sky!! It has ruined, ruined our area!! It is sad!!

Providing internet service, even with a slight increase in taxes!

Transportation considerations. Increases in traffic. Walkable/Bikeable areas.

Let the dog park be open year around, please?!?!?! The puppies need it! **W**S

Holiday event planning and festivities, help with housing. Diversity in our community events

I feel exactly the same as I did 1 year ago. All of the primary focuses are in areas of higher population (east of 40th street). I live in the Club Heights sub division and I feel like we keep getting the short end of the stick. The burch creek park got finished this past year and the club heights park got essentially abandoned. The park needs a full overhaul but the choice of the city was to just increase the size. That size looked like trash for the second half of last year with no progress made. It broke the rules of what property is supposed to look like but we had no explanation as to why. The basketball "half court" is practically pointless as 1 group using it excludes everyone else. The parking has not been addressed as people park the whole way up and down the road during sports seasons and parking was lost with the new addition of the park. The area on the north end of the parking lot gets cleared a couple times of the year and looks nice for one or 2 weeks but then looks like trash again. The roads need resurfacing again in the area as well.

community stability in the older neighborhoods

Lower property tax.

fixing ups streets, getting rid of the ungly condos being built expecially the ones where the bowling alley was. they are hideous and way to close to the street.

Roads

We moved to South Ogden 3 years ago, so far we love the parks and city events. So we are satisfied with where we live

Less nepotism within South Ogden city offices and the business they do with contractors. There are laws the prohibit nepotism within the government offices and the contractors they do business with. Fixing housing developments to fit the community better. Fixing current zoning and better land planning. Updating the city as a whole.

Attracting more local restaurants.

Pedestrian access. Better sidewalks added to all areas. Expansion of walking & biking lanes to get people out & about. Focused enforcement of speed limits in residential areas (esp as school let's out & people head home from work).

fiber internet or at least better competition and speeds from Comcast/CenturyLink, Roads, business development such as new restaurants.

Cleaning up, or rebuilding, some of the vacant homes and lots.

Regulate crappy neighbors who make tons of noise and who have junky, unkept yards. We don't need anymore high rises apartment complexes. That one by hilltop is a monstrosity. We do have an awesome Mayor and City staff. You guys do a great job at communicating with the residents on social media. Keep up the good work!

Adding some children at play signs in our neighborhood (country club dr area) people speed through here and run stop signs ALL DAY EVERY DAY! I watch it from my house and very few people stop at the dang stop sign by the new park going in, they speed right threw it and in a neighborhood with very few sidewalks we have so many kids that have to ride their bikes in the street

Infrastructure including fiber. Roads.

Responsible use and savings of taxpayers money

I want to be able to have egg laying chickens on my property.

Broken roads

I honestly love south Ogden city. The events are phenomenal, the city is a safe, fun place to live with great parks and recreation. Please just keep up the good work and don't let any Karen's make you feel like you're doing anything less than fantastic!

Improving the condition of the roads. Love last year's attention to the parks.

Year round dog park, and more

Community activities, roads, trash clean up, more development

Safety

Finishing parks, keeping parks maintained and as things break replace them. Example Club Heights has been missing 2 baby swings for 10 years. Continue efforts in fixing/repaving roads. Country Club Drive, near the golf course, could use a paving as well as the streets that shoot off Country Club to 40th.

Fiber. More restaurants. Forget the high density housing

As little government influence as possible. Thanks for your efforts

More restaurants and stop the apartment building Geez Mayor P!

Not sure

I believe we are going in the right direction.

Roads are still horrible.

Better roads and fiber internet.

Residential yards, water conservation,

Reducing taxes, allow residents to be self sufficient (allow chickens), more community strengthening events, improving safety for our kids

Helping fund the police department for more officers

Fiber internet at cheaper cost or free. Families struggled to have access. Working from home and children working on slow internet made it harder for all. Families need help with internet for school and food access. Many families struggled.

I would like to see a req center or city pool. I place for kids and families. We are the only city that the high school doesn't even offer a pool. We are stuck or forced to join the ogden athletic club and not everyone can afford it. Do something for the whole community not just a park for kids to enjoy and teenagers to ruin with graffiti.

I love Mike Howard

Utility stability. Keep up the small community events like Summer movie night etc.

Police force and neighborhood presence

fix roads sidewalks preserve current housing stock

Lower taxes and fees. Let us have fiber internet options! Help the few business of that are in South Ogden.

Personally, I feel garbage along our roadways is very distracting and does make a good impression.

Roads

Infostructure and public services.

Road and building maintenance

Lowering taxes

General safety in locations prone to property damage

Keep sending the excellent city flyer so we know about things like this survey, high speed internet run by the city would be a massive improvement since cable internet is so poorly managed, improve safety at trail head parking lots, our car was vandalized at the beus canyon location

Business/retail development

Getting utopia

Continued road improvements

Reduce city fees and taxes.

Police and firefighters. We are in a crisis. They need the support.

Fix roads and sweep them more:)

Safety. Safety of crossings for children. Safety of neighborhood from crime

Strong utility backbones, like gig to the home internet, is what draws residents - and it take more than just to the home, the HUDS and apartment complexes need it as well - that's how you drove todays residents that are looking for a place to settle

Theft and vandalism from cars and homes

Lower taxes

I have loved all the road improvements, this has been well worth the added road fee. Above all I would like to see the continued investment in roads and parks continue, even if it means additional road fees.

Infrastructure.

Slowing down traffic in South Ogden and lower taxes for senior citizens over 65

No comment

Stop making us pay more. Quit using our money to fund ugly, big ass town houses that are destroying our neighborhoods. I believe it is past time for the current mayor to leave. Use the 'road fee' to actually fix our roads. Use the street sweepers to actually clean the roads on a REGULAR basis. With the greater amount of people moving to and living in South Ogden, the city bill should NOT be continuing to rise. This used to be a fun place to live, now I'm not sure.

Infrastructure. No more multi family housing without addressing the infrastructure.

Streets. The dip where the buses go into Burch creek is crumbling and is sinking. Have to go very slow.

A rec Center would be awesome.

The sidewalks in South Ogden that our children have to walk on to get to school are horrible. The City Counsel should walk to school some day. It doesn't matter what route you take, there are no safe sidewalks to get to H. Guy Child or South Jr. High. The roads need to be repaved also.

Road maintenance

Actually listening to the residents in their wants for the community. I feel like that doesn't happen. A few members of the council have an agenda and don't listen to the residents.

Enforcement of zoning laws and junk ordances make people clean up their property. Do what you can to keep South Ogden a clean orderly place to purchase a home and raise a family.

Green curb side pick up. Maybe some pickle ball courts at friendship park

Planning for how the next generation will be able to own a home in South Ogden. The City has approved high density housing that is all being retained by the developer rather than requiring that some of the units be available for purchase by individuals. I think this is very short sighted because now we will have much less affordable housing per capita in the city even though we have lots of new high density housing that is being built. Where will our kids live?

Fiber optic internet and dog parks

Bicycle paths for navigating grocery stores and to 25th, etc.

Enforcement of traffic laws, speeding, etc. Enforcement of city ordinances. There are places you can't walk on sidewalks due to weeds encroaching on the sidewalk.

Idk

Directional Mountain bike flow trails & fiber optic internet for everyone.

Fiber internet

Bringing more business to South Ogden we don't need any more rooftops.

Small business

Helping people financially to flip their park strip to reduce water usage.

Sustainable development. Less dense housing and more requirements for developers to include green space and trees.

Lower utility (garbage and water) rates. Get rid of street fees.

Resume recycling program so everything doesn't go to landfill, promote a "flip the strip" program for residents interested in converting park strip to save water, any programs or additional police/firefighters etc to increase resident's safety, continue road maintenance.

Stop the building of apartments and condo's. Increase police support/presence, build a Sr. Community center

Our terrible roads

Taking care of the parks, trails, streets, and water conservation. Verification that our recycling is actually being recycled.

Paying off the huge bond we just voted on is on the top of my list; I assume there is a standard way of paying off bonds, since they're a familiar thing, but if we could put a bit more into payments on this one, because it's so big, so that it won't take overlong to pay off, that would be good. The only other item of concern is support for our police, who have an increasing population to deal with. The population increase I believe to be exponentially accelerating.

keeping the streets nice. give citations to sloppy homes - too many dead tree branches and high weeds can be a fire hazard. Do you have a place for kids to go to skate board, basketball, etc - let families be aware of places to offer children to keep them out of trouble.

help single mom or poor families

New business's for a greater tax base and competitive pay for our police force and other first responders.

Update & fix old infrastructure.

Dog park being open year around.

Fixing the General Plan as an invitation to future businesses and residents. Repairing infrastructure, making it worthy for the development of multi-unit housing that the city is seeing.

Smarter planning for housing and infrastructure. Right now seems like hodge podge building without thought of resource limitations (ie water, road access, road wear and tear). Why are my taxes increasing when the tax base is expanding? Developers should pay for additional library resources and other resources that are required for the increased population resulting from the home/apt building.

NO MORE HIGH DENSITY HOUSING. Because you have allowed multiple high density housing units, start hiring police officers. Also, create a course of action to deal with all the vehicles lined up along the curbs. This will create more automobile accidents so start hiring more emergency responders.

Diversity, Equity, and Inclusion: training, implementation, and a push to show that South Ogden is diverse and embraces its citizens. As a transgender community member, we have a wonderful opportunity to celebrate all of our citizens and show the LGBTQ+ and BIPOC community they too have a place here to be proud of. To me, the council is not diverse enough, and I feel it may have to do with the fact that people of marginalized status feel that they wouldn't belong.

Powerlines tree maintenance, sinking roads creating sink holes, and junk cars parked on the street. Ben Almond Ave across from my driveway entrance.

Affordable housing

zoning, no more high rise monsters that turn the skyline, apt. complex 4400 south is out of place ruins the skyline.

Road improvement

Infrastructure maintenance. Limit growth of high density housing. Continue to balance services provided with increased costs/taxes.

Better utilizing the dead spaces along 40th and other corridors- make them more appealing to businesses and/or housing; repairing secondary roads

Improve roads, parks, bike lanes and footpaths.

Speed enforcement Sunday morning with people rushing to church

Code enforcement

I would like to see allowing chickens. And increasing police presence around parks. Especially club heights park where i have seen people riding 4 wheelers up the hill side. I called but not soon enough. Also keeping up on sidewalk overgrowth would be nice as well.

Fiber internet would be wonderful! We love the parks, especially Glassman park to take our dog. I think some of the roads could use some work. We love our city!

Get a Trader Joe's, more pub/restaurants like Roosters. More destination type businesses. Electric vehicles, we don't need more high density housing.p although cities need to focus on affordable housing for younger families, cleaner air, more speeding tickets in the neighborhoods use that money to pay for the electric vehicles. Solar panels on city buildings, maybe windmills (ask Weber State how they did it), bring back a senior center and combine it with a daycare (maybe after school care too) classes could be similar and daycare costs could be cheaper, assist people with xeriscaping their yards to save water, for starters..

Cleanliness to streets and gutters, of course use tax dollars more effective and take citizens concerns very serious(OPINION)

Enforce parking ordinance.

Infrastructure like roads and parks

Pay attention to actual property tax increase. Mine had doubled in around 5 years despite consistent claims of little increase the the property tax rate. Property value appreciation is causing the property tax to increase dramatically over time. Much more quickly than my income.

Getting fiber internet, because I work from home and our internet can be very slow, even though we have the highest available from xfinity.

Continued work with necessary road improvements, improving our trash pickup system if possible, having a full time account technician to take payments and process accounts payable.

Repaving the cul-de-sac neighborhoods east of Harrison. They are horrible, and the patch jobs are not cutting it!

Dog free park for kids. Then no worries about stepping in poop or having a dog attack them. Seems like all parks are just for unleashed dogs. No cares about encouraging kids to play outside.

Lowering taxes. We have a VERY DIVERSE population! From seriously low income to extremely high tax brackets. The economy is beating the hell out of the little guys (our family included! We are in the 50k/yr bracket WITH TWO INCOMES). And for the love pay our first responders more. \$16/hr is NOT ENOUGH!!!

By the old country club heights school. Lots of activity goes on after it gets dark and there are hardly any lights. Many cars go there after dark and stay there for periods of time doing unknown things. There are hardly any cops that monitor the area as well.

Getting a new south Ogden senior center

City beautification.

Services for Seniors

Maintaining our streets. Pot holes , uneven roads, and over grown trees and shrubs

Road and park improvements and maintenance.

The pandemic has shown us that broadband internet is now an essential utility for work, school, church, and entertainment. We have too few market options which has resulted in high costs and poor customer service. In the communities that join it, UTOPIA opens up the free market to internet service providers resulting in better service and lower costs.

Joining UTOPIA should be a priority for the city council.

Budget transparency, primarily in a very clear document/report that outlines City Revenues and Expenditures.

Continual tax increases without clear disclosure in amount, purpose, and justification is not appropriate. Citizens deserve to be apprised of all fiscal financial matters.

The planning is terrible. It needs to improve a lot!

roads

Roads Roads Roads!!! At least every 30 years

Growth and green space

Fiber is a good start. I think street lights could also be improved. We walk our dogs at night in our neighborhood off 5700 S above the OAC. It is very dark. Thanks!

Roads

Roadside clean up - cutting weeds, better looking city as you drive through the areas. More services for residents - christmas tree cleanup, yard waste pick up, etc. It all goes to beautifying our city. More citations for residents with unkept yards, etc.

Lower taxes

Lower over all cost of living in South Ogden

Senior citizen center

Internet

Ways to save our earth - better recycling, etc...

Cleaning up the run down Businesses along Washington from 36th street to 38th. Adopt city ordinances for new businesses.

Recycling in all areas

Road repairs and re design of intersections. seek out entertainment business and dining development within the city. Evaluation of transportation within the city. More high density housing. Look into streets older than 30 yrs old for resurfacing. Look into older parks for redesign and updating .

Limiting the population boom in our city, not exasperating it with more low income housing and apartments.

Beautifying the highway 89 corridor.

Allocating a permanent drop for green waste.

Clean deadfall trees in walking circle and spray weeds-thistles and invasive plants.

Lower taxes

Quit building so many apartment buildings!!! Too much strain on traffic and congestion. Dont care if its the "popular" thing to do right now as Mayor Porter suggests. We need to do the RIGHT thing for the residents of South Ogden.

Since the demise of the senior center, I would like S. Ogden to provide the same services at another location.

Road repair.

Infrastructure upgrades in all parts of the city.

Speeding traffic on 40th.

Roads, affordable housing

Getting a few more businesses to come to South Ogden to hopefully lower our property taxes. They're very high compared to most cities.

Recreational opportunities

Sustainability issues, ensuring that recycling is actually happening, requiring residents to put recyclables into the recycling bins. Add glass to the recycling pickup, too. Also add a separate pickup and bin for compostables, brush, grass, leaves etc and take them to a separate place for turning into mulch so all that natural stuff isn't going into the trash.

Infrastructure (roads and broadband)

The neighborhood roads around the Goldenwest credit Union are awful!! I feel like you triage roads that don't need it while our cars are being beat to hell by the crappy roads abs fill jobs that are being done by the city. It would be very appreciated!

traffic speed city wide. enforce maintaining of property and animals. police vehicles should be plainly marked, not stealth

Things are really great. I would love to see less trash on the side of 89 and better weed control in the parks.

Broadband improvement

Infrastructure improvements

Continue to maintain roads as you have been.

Less high density housing!!!!!! Focus on the little streets more, I have lived here more than 20 years and our side street has never had any kind of repair including just the sealant!! I understand we are last on the list to be serviced but I think once every 20 years is way unacceptable!

Revitalizing old buildings/lots

All of the city council members should be familiar with all of the city. They should be able to get to any street in the city without using GPS and should know which streets have parking on only one side of the street and why.

Creating an opportunity for local businesses to build and thrive in south ogden. Up-keeping our parks and school yards, even amid the drought this year things were not well maintained, especially at the schools (maybe that's a school district issue, but I'm sure it's something the city should be concerned about as well.)

Roads are pretty rough in neighborhoods. Pots holes, etc.. Also, better service with snow removal.

Fiber internet

Tailgaters and speeders

Keep a focus on infrastructure and basic needs of the community

Growth and if no attempts are planned to bring fiber to South Ogden, do something about the lack of internet competition where both CenturyLink and Comcast offer slow speeds and other cities have embraced fiber and South Ogden will be left behind even further.

Roads and parks

Cracking down on DV in our city. When I was a victim- the city attorney [*name removed*] didn't make it a priority to prosecute nor prosecute protective orders

Now we have had an incident in which DV turned into a swat standoff. Maybe if the victims know that it is taken serious- they would have called for help earlier. It's not something south Ogden doesn't suffer from/ it's just something our government has chosen to not focus on. Show DV offenders that south Ogden isn't hospitable to that behavior. Prosecute harshly with repeat offenders.

Offering cleanup assistant in spring. No fall other than having to get a bin. Have people obey park rules when it comes to where dogs should be on leashes especially glassman park. Offering compensation on hardscaping sidewalk strips.

Budgeting for more street lights in the neighborhoods without them on each street. Green recycling for yard waste.

interstructure

traffic and speeders

1. Roads,

2. bad landlords not making tenants take care of their yards and houses. Holding tenants to higher standards.

- 3. More retail in vacant dilapidated buildings. 40th street.
- 4. No illegal alien safe havens in So. Ogden.

Keep improving south Ogden roads and side walks. There needs to be a side on the south side if 40th street from Washington all the way to Harrison for pedestrian safety!

Enforcement of existing city ordinances, ie: abandoned vehicles, household occupancy, junk accumulation. Also thoughtful consideration of traffic safety issues caused by new development, ie: high density apartment buildings. New development should have to incorporate a lot more green space and not be allowed to build higher than three stories.

Side street repairs. They are getting pretty beat up. You have done a good job on redoing the main.

roads. Also put into effect the no street paring during the winter months so the snowplows don't dump all the snow in some driveways because of the people not obeying the law. Thanks for all you do do.

Water conservation

Water Quality

Roads

- Fighting federal overreach and tyrany
- Keeping racist ideologies such as CRT out of local governments
- Learn to live with COVID, stop tracking and fussing over it

The get a better management in the city. A clean sweep would make this a better place

NO MORE HIGH DENSITY HOUSING

Pedestrian crossings on streets especially along Washington Blvd. I come from Arlington VA that invested intentionally in safe pedestrian and protected bicycle lanes. I would like S Ogden to improve it's walkability index!!

Fiber internet

Stop building so many apartments!

Is fiber optics safe? What would it take to put it in place? I have concerns about EMF in our town. Is it safe or no? I would like total transparency if we have 5G towers. Where are the towers located? Stop building multi family complexes. I like our small town. I like our views without tall buildings in the way.

Condition of our residential city streets. Our streets finally got repaved after 10 years. They were in horrible condition. I'm sure there are others that are in poor condition now.

More south Ogden community events

Police presence and appreciation of police, fire depts

A mountain bike park

Keep sides

Road maintenance

Encourage businesses to come to the city instead of rehab centers.

Repairing roads through neighborhoods

Attracting new business (employers, restaurants, things to attract people to South Ogden)

Enforce water use restrictions. Way too many very green lawns in the neighborhood this summer when we were supposed to be watering only twice a week.

Green space, trails and better street lighting.

Lower trash, water services

Upgrading roads and maitenance/beatification of yards

Patrolling straight residential streets where people speed intentionally.

Getting citizens to remove snow from their sidewalks within 24 hours after snowfall stops, having citizens remove overgrown shrubs from their sidewalks, and finding a way to reduce the noise produced by some cars and automobiles. Thanks

Less high density housing. It's ruining the city!

Keeping taxes low as possible.

Roads & Parks.

Code enforcement. AirBnB/VRBO laws to prevent them from ruining communities. Violators should be fined at extremely high levels to prevent them from illegally turning my street into a frat house. Remove their occupancy tax discount and tax then as a hotel or motel. Make it unprofitable for them and it will stop!

Street repair, fiberoptics

generally - infrastructure. I think there are a lot of roads, water and sewer that needs repair. I would hope, also, that the explosion of apartment/condo building be addressed. I think that there is way too much high density building going on.

Burying power and cable lines in neighborhoods to avoid outages that occur too often.

?

Upgrading and maintaining what the city already has, rather than keep adding more and letting the old get older with no upkeep.

Keep taxes lower, with the house price surge property are being valued more than they are worth/paid for.

Parking on the wrong side of streets. Facing the wrong way also.

"Yard Codes "

Affordable housing

Roads

Crime and the safety of our community

I would like to see some businesses...not just title companies, but more businesses that appeal to a broad group....like Trader Joe's in our city. I do not want any more cheap looking multi family units.

More dog friendly parks.

I'd really like to have a chicken coop on my property. I have a half acre and can't understand why we can't have chickens on our property.

Roads

More focus on Recreation. Less focus on providing permits to multiple housing units that are too big for the community.

Code enforcement and tempering the expansion of high density housing

I would like the roads repaved within the city, not just the parameter roads but the actual roads within our neighborhoods that have been patched and neglected.

Sustainability, reduce use of fossil fuels, reduced costs

Stopping the development of townhouse/apartment dwellings (too many and too big); road upgrades; enhancing police capability for more speed enforcement on roads like 40th Street (speed indicator signage does not work effectively); clean up of residential properties/vacant lots.

Roads, property taxes...mine went up \$250.00 this year...how is that possible??

Provide financial assistance to those in need and seniors who are living on a fixed income

Less on filling every limited space with more townhomes. Please don't continue to congest our neighborhoods by building high capacity housing all for the sake of more tax revenue.

Be fiscally responsible with the increased imposed taxes. We work hard to support our families so in turn we expect our hard earned money to be spent wisely.

What something for senior citizens, It seems like everything being done is for the young people. If you are lucky one day you will be a senior citizen

Road repair. I live at 1150 E. There are large areas of the road that have been narrowed when townhomes were being constructed. In these narrowed sections the road is in disrepair and needs to have a permanent fix and not just continued filling.

Keep up the great work.

Aesthetics of the city (businesses dont keep their properties maintained, city beginning to look junky, a pink and purple adult store right on Washington Blvd???...how did that happen!?)

Cost cutting!! Taxes are way too high and there needs to be a different attitude towards raising taxes on the citizens!! It seems as though the first and only options that govt considers when there is a need is to raise taxes and not look for places to cuts costs.

Housing and roads. I'm concerned about all of the high density housing coming to South Ogden and worried about affordable housing. I'm concerned about whether we have the resources to support the additional residents and taxes that may increase.

I would like to see continued progress on repairing roads. I think it makes the neighborhoods look so much nicer with repaired roads.

Traffic mitigation. You have apartments going up all over (good for you. I hope it's affordable) but it will increase traffic in areas that are already often congested or have poor traffic patterns to begin with.

Getting rid of [employee name removed]. Providing a skate park for youths.

fiber internet

Roads and sidewalks!!!

What you shouldn't do:

STOP filling every square inch of s ogden w Hi Density condos and apts like in past 3 years. It is a travesty and a disgrace. A poor legacy for the city council and mayor. Why? They never build adequate onsite parking so 2-3 cars/ apt/condo park on the street. This congests safe street travel and is DANGEROUS for KIDS trying to cross street safely. For examples look at ones by Skyline Dr in Uintah on Wasatch dr and by city hall along 5000 S Harrison. Why allow 5000 S condos to enter Harrison Blvd. Very dangerous. Why not divert to side street exit?

Some are >3 stories high and block view of our gorgeous mountains! Eg look at ones on wash Blvd on old bowling alley site by cemetery. HORRIBLE! they r right next to the road.

And building by so water tower and tearing the hill off to do so! What are u DOING? A travesty!!! A poor legacy to remember u by.

One good thing : park and pickle ball on old marlon school lot

I enjoy the focus on local events and businesses.

COVID safety protocols for South Ogden Schools. It's terrifying that my kindergartner is one of only five students in her class that wears a mask. Not even her teacher is wearing one. How complacent have we become with a pandemic that's killed as many Utahns as Americans who died on 9/11? Stop pretending like it's ok and things are getting better.

Building pickle ball courts at the Nature Park.

Lowering property and other applicable taxes instead of trying to raise them every chance they get.

Adding more stores to our city

Inforcing extended street parking, especially trailers.

Continue what you are doing, roads

Recreation center. We need a Rec center like most of our neighboring cities.

Traffic control on 5600 S.

Fiber internet. Many neighboring municipalities have it why not us Roads

Business center on Washington and on the south end

would love to see a celebration, report, emphasis on our City's growing diversity

* Controling costs-Monthly utility costs have more than doubled since I have lived in the house I currently live in.

* Bring back and Have a better car show for South Ogden Days!!!!!!

Make sure our Police and fire are well paid and well taken care of so we do not lose them

Cutting spending, reducing tax burden on residents, & being more frugal with city budget. LESS SPENDING!

Code enforcement. Especially RVs, Trailers, disabled vehicles parked in front yards

Roads and parks

Fixing roads that have been neglected! Install storm drainage system on redwood lane so I don't have broken up asphalt and a lake in front of my house every storm and winter.

Infrastructure improvements.

Support small businesses, assist residents with water conservation ideas, support police keeping city safe and well-kept

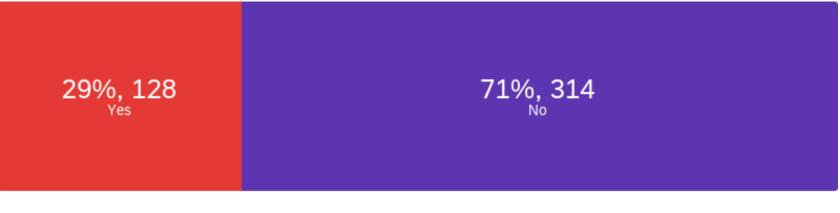
Fixing subdivision roads. Ours haven't been repaired in MANY years

I am not sure

Crime

ROADS!!! We've been asking for roads to be redone in our neighborhood for years. I one seems to listen. They did ALMOST right into our neighborhood this summer but stopped right at the worst part. It's super frustrating and the filling of the pot holes occasionally is not cutting it any more.

Thinking back over the past 12 months, have you had contact with the South Ogden City Police Department? (For example if you have filed a police report or called to report a problem.)





How would you rate your experience with the South Ogden Police Department?

57%, 74	22%, 28	16%, 21
Excellent	_{Good}	Average
Excellent Good Average	Poor Terrible	

checkneighbor driving ate south fo work pr SSI(od ne drofe ce uy grea ding tri address respectfulcity

Speed in response and addressing concerns.

No response from them or follow up call from a reported suspicious person in the neighborhood incident.

They were nice and very professional.

Response time.

Timely response and being kept in the loop

Cops I'm south ogden have been different then any department they are rude errogant, and unlogical. Hardly what you would call public servants. I think they are fairly corrupt as well and south ogden should do like Washington Terrance and just fire the whole group and contract with weber county sherrifs

Animal control was quick to deal with a neighbor housing goats.

Quick to respond Officers helpful and thorough

Prompt response, good outcome.

The officer was quick and professional. He helped me feel more comfortable about the issue.

They way they handled our previous situation in our neighborhood. They were concerned for our safety and it showed.

It was NOT because of any kind of specific interaction :) it was because the follow up on the concern was never made. Graffiti remained on a wall for MONTHS after it was called in. The pan handlers (which I should have added this as another focus for Council this next year in a previous question) are continuing to increase. The police really need to have a presence and visibility so that even they can't directly do something every time, that at least they can be encouraged to move along. And If it takes the actual property owners (who are usually businesses) to have to make the request/complaint to the city do an educational outreach to them and make it simple for them to do and get this problem managed before it grows.

I'm a public servant

They were quick extremely nice and very helpful.

Slow response

Speed of response, interacrion

A homeless man pounded on my door at 7:30 am one morning, I was home alone with my two small children. The man wouldn't leave my front porch. He was shoeless and clearly mentally disturbed. The police came attentively but after they addressed his needs which was the man needed water....they gave him water and let him walk on his way up the road on Jefferson and 42nd, shoeless, clearly disturbed. I was baffled because the officers kept telling me their hands were full. I told them school was starting soon and children would be walking in the area. They said they would patrol the area. When I took my son to school that morning both cop cars were sitting in the school parking lot talking to each other. My point is, they could've transferred this man someplace warm or to the library or shelter and he was clearly in distress. Since that event almost a month ago, I do not feel as safe in my neighborhood.

The officer was professional, relatable and kind.

Professional, Quick

While trying to teach my son and his friend the right way to handle a confrontation. I had them call the police to report that my sons friend had been assaulted. The police came and talked to them and the other party. The police gave my sons friend and the other party tickets. My son and other witnesses backed up his friends story. His friend got a fine I don't know about the attacker. I paid him back for the cost of the fine. Because it was my fault they called. When you try and teach your kids the right way to handle situations. Then they see how police handle it and don't support doing the right thing. They Lose there faith in the police.

Their professionalism, kindness and concern.

They were great

Fast took care of problem

Great customer service, and they recognize they work for the residents.

Slow to respond and only moderately fixed the issue.

Officers were courteous and helpful.

They responded promptly to my concern.

Responsive!

I called the non emergency line. I was unaware that Harrison Blvd is part Ogden City and South Ogden City at Shadow Valley Drive. So there was just some confusion if Ogden City or South Ogden should be called out. In reality, should it matter? Where it is that close, don't they help each other?

Fairness

Friendliness and efficiency

I like the officers. They are nice and polite, and very helpful.

I called about my neighbors heavily drinking and driving their kids around on motorcycles and the cops never showed up.

They were fast in their response and kind, thoughtful and understanding in all of their interactions. Loki's handler seems especially kind and professional

Technological evolution is going to happen. We, as a city and it's residents, need to move forward and grow with this evolution. It's not Lincoln logs anymore! AND I want to be able to raise egg laying chickens on my property!

Great response, great follow-up and very Personable Officers.

South Ogden has average officers

Officers were helpful and professional

They had "Tackleberry" mentality.....guns a blazing.

Quick response time and professional

They are always professional and respectful.

Courtesy and kindness, professionalism, efficiency

They were assisting with finding the owners of a lost dog. The officer was doing his best to locate the dog's family.

Quick response time

They have all been nice and professional.

Vin check on an ATV.

I had some property taken from my home and the responding officer made a detailed report. An investigator was assigned the case and followed up as much as possible. I received a call from another PD person who was checking back with me months later. I appreciated them keeping in contact with me.

How attentive they are.

They were very fast to respond. They were very helpful

We had some complaints about our fireworks being too close to the nature park, the officer that responded was very polite and easy to talk to. We appreciated him being approachable and friendly even when responding to a call.

Nice guy.

They did not slow down any traffic on 42nd Street.

Responsive, prompt, thorough

Had to wait several hours to speak with officer about enforcement of zoning and junkie home in neighborhood. Officer informed me it was very low priority on his duties. Basically he was overwhelmed with other dutys.

Prompt and courteous. No issues

LE seems hesitant to investigate apparent violations.

Friendly

The first officer wasn't very helpful but the second officer took care of the problem for us. His name was Officer Labbe

They are easy to work with when faced with an issue. Response time is good and they have a good understanding of how to solve problems

They came to my door at 10 pm and said someone reported that their tablet that they left on a bus was being used at our address. After asking us about it, admitted that he hadn't seen any documentation that the tablet was being used at our address. Very scary to have the police come to the door at 10 pm.

i see them driving around the neighborhoods, because the care, not just as a duty.

polite & willing to help

They were nice and official.

Friendly, easily accessible.

Rapid response.

Professional, knowledgeable officers and staff who value the public and are eager to engage and develop supportive relationships with the city's residents and business owners.

The officers were prompt in one instance; they worked to resolve the complaint and endeavored to keep everyone safe while doing so; follow-ups would have been appreciated

When i called about a person driving an atv in the park i had to answer a dozen questions while watching the guy drive around and by the time i was done he was gone. And while the officers got there a few minutes after the call the call took to long. It would be nice if when you call they get someone on it while asking the questions. Some of the questions were what color is this person? Is the person driving an atv in the park. Do they have a weapon? I don't know i can't see that far. How old? Again it's the person driving an atv in the park. While i know these questions have their place they don't really improve the outcome of the person driving in a park. Two more that were strange. Did they appear intoxicated? And were they speeding? Really they are driving an atv in the park. First i can't tell and second is there a speed limit for in the park.

They are truly concern for the citizens and ETA. They have pride in there job

Great assistants at the office, good customer service.

They are helpful and have done their job.

The young man was respectful and did things by the book

They were prompt, courteous, and helpful.

A woman working out at the OAC misplaced her AirPods. The app said they were at my house. The office was very polite while being straightforward to the business at hand. We search the house but couldn't find them. They left and the lady found them in her gym bag later that night. The office send a thank you/apology note to let us know what happened. Very professional.

Asked them to patrol the stop sign better at one of the road's by the Ogden Athletic Club. Have never seen them do it yet. People do not stop, especially in the morning and evenings around commute times.

We had drug dealing going on in a Springtree condominium. Multiple calls to police. Multiple visits but nothing was ever done. No raids on the home. No stakeouts. Neighbors were frightened but police made no attempt to assure homeowners. Very disappointed in these efforts.

Prompt service call and very cordial.

Polite, courteous, helpful.

The officers where professional and courteous during a very difficult situation.

The Swat stand off was a good experience but when I called prior to the event- the response was minimal in getting involved with the DV family. (Multiple calls prior to event about active DV). I called last week about a gps tracker on my car and was told to throw it away.

I called regarding a short bed trailer sticking half way out on busy street and it was taken care of right away

Quick response and respectful service and officers

Great response and proper service

Slow response time from police

Excellent customer service and follow through.

They didn't seem to interested in finding out who knocked down my mailbox even though it was obviously a drunk driver. No follow up.

Their professionalism

Promptness, professional, empathetic

An officer came by at 10 pm to inquire about someone's lost (or stolen) laptop - which we had nothing to do with. This could have been done earlier in the day or even by phone.

Calling multiple times about an issue and only minimal contact was done.

Officers are rude and have a sense of entitlement. Officers are more concerned with meeting quotas and checking off their checklists than doing what is right and equitable. I wouldn't call the SOPD even if my house was on fire!

Quick response and nice people

They were quick to respond and very understanding.

Prompt responsive and immediate actions.

They came and took the time to take care of the problems. They had a quick response and followed through.

Prompt response to a car accident. Efficient

Listening to our concerns and making sure we were safe.

The detective responded and spoke with me for a while

Their professionalism, empathy

Was bounced around a lot until I finally got to the guy I needed to talk to only to learn he was out of office. No one else could help me

They didn't judge me for having a drug addict child. They were extremely compassionate

Good communication, fast response

Thinking back over the past 12 months, have you had contact with the South Ogden City Fire Department? (For example if you have had an incident which involved a fire or medical call.)



How would you rate your experience with the South Ogden Fire Department?





They do a great job, just difficult to get a hold of for no emergencies

I rated excellent because it seems like our fire department cares. I saw on TikTok they had a nerf gun fight with a kid and the police for the kids birthday.

Very very quick and took care of everything!

Pretty normal services and interactions

I had the help of non Emergency during hospice with my father. As a single woman their help with lifting and such was a huge asset during that difficult time which I'm forever grateful

They came and took care of me and cared about me and my well-being.

Same as the police. Professional, kindness, care and concern.

We had a house fire and the response time was fast

slow to respond and only moderately addressed the problem.

They arrived very quickly and put out the fire along HWY 89 before it had done much damage. I was impressed.

My child is obsessed with the fire department and they have always taken the time to connect with him and allow him to see their vehicles

Personnel

South Ogden has excellent fire personnel but they are under paid. They should be comparable to law enforcement pay. Well in the 25 plus an hour.

Helpful and professional

Fast response and friendly

Kindness, professionalism

They all seem very professional and good at what they do.

Professionalism

They respond very quickly.

For here quick and didn't make a big deal out of what happened which helped calm the situation down

They put the fire out quickly

They responded quickly and were courteous.

I felt respected and all people interacting with me we extremely inviting and just all around nice.

Response to a neighbors burning on side of road, without any permit.

We called 911 because our grandson had his body stuck in an outdoor metal chair. While I was on the phone with them, he (grandson) was able to wiggle out of the chair. They were very thorough about asking if grandson could breathe, etc.

over and above willing to help

inviting, easy to communicate with

Quick response time coupled with knowledgeable, honest communication about available services and repair advice.

They were responsive and friendly

They were professional and courteous even though the outcome was not positive.

They reacted quickly and professionally putting out my neighbors fire. Also quick email response when asking about fire permits

Quickness and professionalism of response

The firefighters, esp firefighter Jensen, was wonderful in showing two little 5 year old girls the firehouse, sharing lessons on what to do in a fire, and sharing that female firefighters are awesome. So appreciated his engagement to influence the little ones in the community.

We called for some help, non-emergency, but resolved the issue so they didn't have to come. The 911 operator was very easy to talk to and was willing to send help, if needed.

Quick response and nice people

They were quick to arrive although it was a false alarm they were very understanding.

Hospitality and compassion

My personal experience with EMT's this year have been frustrating but they came when called and were professional. I was frustrated on an occasion by their lack of willingness to listen to me concerning care of a person in my home. We took care of that for the future, however, with a medical POA. Hopefully we will not encounter the problem again.

Fire department was just investigating a possible fire in the neighborhood. They were very professional and spoke to everyone outside who was wondering what was going on.

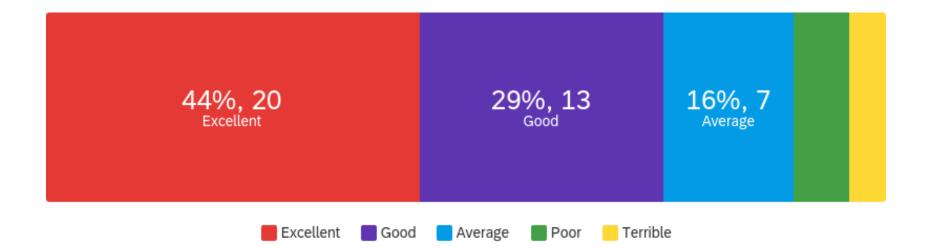
Concern they showed for our safety.

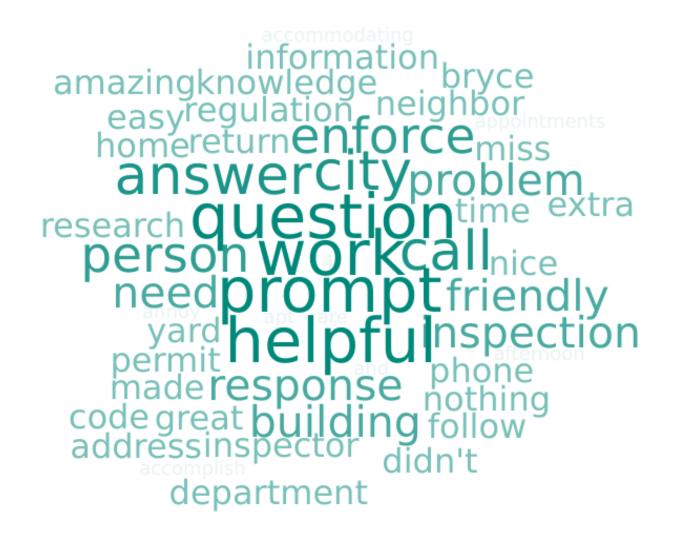
Professionalism and empathy - was at the Emerald Hills Condo Fire and to watch police and fire work so well together was an amazing display of dedication, professionalism and empathy

Thinking back over the past 12 months, have you had contact with the South Ogden City Building Department? (For example if you have applied for a building permit or reported a zoning violation.)



How would you rate your experience with the South Ogden Building Department?





No follow up to reported issues.

Wish I could build a second story on my detached garaged. City can build a 4 story apt complex but won't let me put a second story.....

Quick response to a missed garbage can.

They were helpful and followed up with me when I had questions about a permit.

No one would listen to me about my neighbors yard and how it was effecting the value of my house

It ended up not being a building department item, but code enforcement with the PD

Walking in was confusing. First time inside i think everyone was on lunch. I was a little lost. But when i found someone. They were nice and professional.

Kindness , helpful knowledge, prompt, very easy to work with, good guidance

They were able to send me to someone who could as were my questions rather than just guessing the answer. Very helpful

Bryce Haderlie is the kindest person. He answered questions. He was so helpful and prompt. He is amazing.

I was able to get the permits I needed and have the work signed off on without too much fuss or difficulty.

Promptly addressed my question doing research into city regulations.

I called and left a message about a problem with a leak in some secondary water work being done in our yard. My call was returned the next morning and the problem was fixed that afternoon.

Building inspector was amazing. He started the new job and immediately went to work. He helped me with my late mother's home renovation. Amazing response time, very knowledgeable and prompt for appointments. He was a great hire.

Your building inspector did a code inspection for solar and missed all kinds of problems. I had to call him and have him deal with running electrical wire through duct work. He needs to be more in-depth on his inspections

No problems.

They were helpful and proactive in attending to my concerns.

Non enforcement of junk ordnance

Speed with my contractor

John is very helpful

I called to gather information and the person on the phone was very nice and answered all of my questions.

the person was standing in for someone else and was a little nervous.

polite, and clear information. Extra tips & info given too.

responded promptly during the wind storm when repairs were necessary and inspections needed to be made.

Quick response by building inspectors who are eager to support and help homeowners maintain safe, high quality construction and repairs.

The recreation department is awful to work with. They are never there when you go during business hours and when they are there you literally have to knock on the window to get them to look up from their cell phone and help you.

The person I contacted tried to be helpful, but didn't have any answers.

They returned my calls and addressed my questions. Inspections were prompt. Great people.

Friendly, accommodating

Friendly

They were prompt in answering my question and made the extra effort to research city ordinances.

I didn't get an immediate response to my inquiry. I had to reach out to the city manager.

only reference I have is dog licensing needs and I don't remember anything negative about it at all, seemed very easy to accomplish what I needed and employees were very friendly

Selective enforcement. Only react to complaints, but do nothing about offenders who they haven't received calls about. Enforcement should be equitable, not selective!

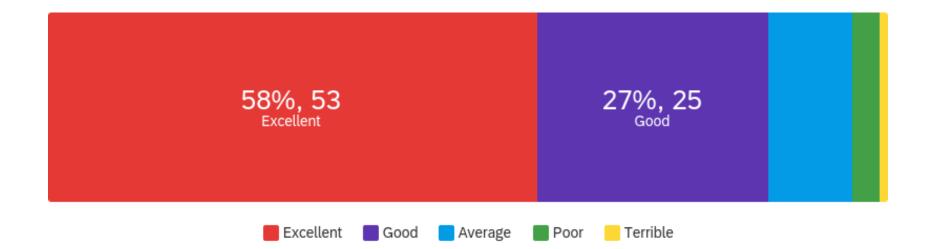
My neighbors have bridges across Burch creek violating the city rules and regulations and nothing is being done about it. As the creek rises and if these bridges block the creek and our homes get flooded I sure south Ogden will claim they had no knowledge of these bridges. It is vey annoying that the City just chooses to enforce some rules and some regulations and not all.

Bryce is pleasant to work with.

Thinking back over the past 12 months, have you had contact with the South Ogden City Hall Administration? (For example if you have come to pay your water bill, reserve a park or community room or get a passport.)



How would you rate your experience with South Ogden City Hall Administration?



usiness ess e IS inf eable

Delay in response and differed to website rather than addressing the issue.

Restrooms not properly cleaned. Vandalism in restrooms and public facilities.

Customer service, explanations provided, overall treatment and professionalism

Getting our passports was quick and painless. The staff we worked with were friendly and informative.

sidewalks i reported a hazard have yet to be marked, corderned off or fixed - A liability to the city

Assistance getting passports.

No one could tell me why my water bill was all the sudden so high

My questions have been answered in a timely manner.

The interaction was quick and simple.

Service was fine, but nothing special

It was fine. She helped us and we got everything done that we needed to.

Professional & helpful

Very attentive. Prompt service

Quickly greeted me and had the neccessay information at their fingertips.

The kindness and attitude of the workers were lacking quite a bit

The young lady helping me was friendly and professional.

Nice folks and good business hours.

The person I spoke with in the Passport department was knowledgeable and helpful.

Very nice office staff.

They were nice and professional

Jamie simpley amazing. Fb updates are on point. Everything she does for the city is great. She needs a raise.

Love my neighborhood

We reserved Friendship Park last summer for a church activity. The admin clerk made the process easy and was very helpful. After the event my deposit was promptly returned. A good experience.

They didn't seem to be too informative when I was asking them questions. I don't know if I was dealing with new employees, or if they just weren't aware of who does what there at city hall.

Easy access

Always nice. Very helpful. And always answer every question I have.

We pay our pet fees to the admin folks and they are great to work with

They were courteous, but didn't go out of their way.

Helpful employee

Courteous and friendly

I love are city

Gave me the help I needed.

They were nice

They were polite, friendly and informative. There are no improvements to recommend. They're awesome.

Fast, professional process with getting a passport

It wasn't super clear where to go when I got to the city and I had to wait awhile before a person came to the window to help me, but she was very friendly. I was the only person there waiting.

They did what I needed without any problems

Excellent customer service

I do get my questions answered, but deal with a lot of call transferring or having to leave a message.

All passport issues were handled in one visit.

Very helpful, ease of conducting business, friendly

So friendly. South Ogden administration doesn't feel like a cold "large city" and they treat you like friends and neighbors.

They were very friendly, knowledgeable and helpful with the process.

N/A

Always friendly and helpful

Friendly staff. Though I was looking for a prescription drug drop off, which the city building does not have. It should have one, in my opinion.

First let me say we love the monthly newsletter and the mayor's chats. I've had dealings with the recorder and the public works department. They're great to address my questions and seem to be trying to run the city efficiently. Thanks for that.

They got my birthdate wrong on my passport which required several additional weeks to correct. Fortunately, we had the time to spare.

always friendly and happy to assist.

Very helpful and work with us to make our event happen

the women where bills are paid are very courteous and helpful

The person was polite and professional.

Courtesy of employees

Helpful

Paid bills on portal.

fast and courteous

I offered to help with helping on one of your spring functions. The lady in charge brought me everything I needed to do the project and was very appreciative of my help.

Prompt and pleasant response.

I believe it was Brian(?) who kindly pointed me in the direction of the ballot box at the municipal hall building.

I didn't have to wait in line. I was in and out quickly. Person I dealt with was friendly and knowledgeable.

Quick and friendly

Called someone about adding a patio to our yard, and about replacing the grass in our park strip with mulch and plants. They were very helpful.

The person I spoke with was knowledgeable and efficient.

Trying to rent a yard waste dumpster was a little hectic. The woman that assisted us lost our reservation so we did not have it on the day we hired our crew for yard work. Needs to be a little more organized by setting up an online reservation system instead of a person.

They had info for me but they aren't offering the services I need at this time.

Very responsive

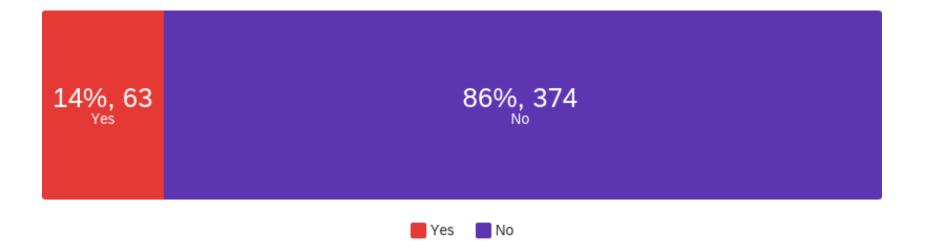
Courteousness of city employee

Nothing outstanding, they did their job.

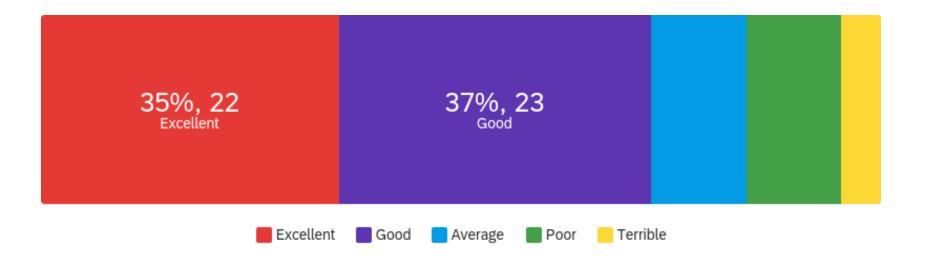
What factors influenced your rating?

My questions were answered quickly

Thinking back over the past 12 months, have you had contact with the South Ogden Recreation Department? (For example if you have registered and participated in a recreation program such as football or baseball.)



How would you rate your experience with the South Ogden City Recreation Department?





Unqualified hired help. The hired person didn't even know how to dribble a basketball and was teaching youth how to "dribble".

There is a piece of play equipment at the new, Burch Creek park, which is dangerous. My 8 year old granddaughter fractured her wrist falling from it in late August. I took a closer look and it is inherently unsafe. I have not yet talked to anyone about it. Could you give them this message so that they can call me. (I will try to call them, too). [*name and phone number* removed]

Left messages about vandalism, never recieved a call back.

As expected

My son loves playing youth sports. He played baseball and soccer this year, both were great.

Great to work with, organized, kind and friendly. Also, their appreciation for my time and effort in volunteering as a coach.

They do a good job with baseball/softball/t-ball teams and games in the summer.

We weren't told about our first football and basketball games until the day of

The person was very helpful. I did offer a suggestion to him for girl basketball. It overlaps all fall sports. I have 3 girls, I would like to do multiple sports. With the way soccer and basketball overlap, it is impossible to get them to all their sports that they enjoy. Could basketball just be pushed back 2 to 3 weeks. Why do the boys get all of the winter months when the girls have to cram every thing in?

Time management

Football. She's so helpful and so nice. She understands the headache that is sports, and she has your back, even when football photos didn't go as planned.

I didn't put my kids in Rec. this year because last year it was a mess. Especially basketball, I think all the south Weber team were comp teams playing south Ogden rec. Very unorganized and it was hard to reach anyone at the office.

My husband tried to get in touch with them when we hadn't heard from a coach for my daughter's 1st grade team. I had heard coaches were contacting their team but a week went by without hearing anything. We tried to find out who's team she was on but couldn't get anyone to answer the phone or return an email. 2 days later her coach contacted us. We were worried that she'd some how gotten missed to be placed on a team and wanted that peace of mind that she indeed had a coach.

She's playing now and loving it. All is well that ends well but it was frustrating not being able to get answers especially when we knew the date others said games started but we didn't know a time or who her coach was.

The sports director is hard to get. Hold of. I had to go to city hall to talk to him and when I found him he was to busy eating ice cream and really didn't want to talk

Hours of operation were difficult and didn't match what was shown. I understand it's a part time position though

Kept rec basketball going safely during covid

It was really hard to get ahold of someone if you have questions. I also hate that there is no dates and times when you sign up. How do you sign up for something when you have no idea if it will work with your work schedule or other schedules. A lot of things ended up on Mon/Wed so we have never been able to do it. My kids are always sad they miss out. It doesn't work with our work schedule. Other things I sign up for at other places have a set start and end date. They also have specific times like every Thurs at 5:15pm. Then I can actually sign up because I know it fits our schedule. I would really love to see more structure, set dates and times. I would also love to see more variety in the dates so there is more opportunities than just Mon/Wed for soccer and other sports

Did their absolute best during COVID times and mask mandates

They do the best the can with the resources they have and I think they provide a great service to the city.

They are very unorganized and unresponsive. We've also played sports through other cities and they always know registration dates and days games are played, whereas South Ogden Rec never does.

3 year old soccer. Coach wouldn't show up sometimes to games. Sometimes just 1 kid would show up to game. We stopped going.

Friendly staff

Some what hard to get a hold of, and simply refer you to the website. But the reason calling is cause info is lacking in the website. Schedules don't seem to post very early.

We played in the pickleball tourney for south ogden days and was extremely disappointed they were not played at the new pickleball courts recently put in. If we built them, we should play the tournament there!

Friendly staff

Things were done as they said but communication on start dates could have been better

Kids were happy

Lack of communication.

Love S Ogden Days with the band The National Parks! And love the playgrounds in S Ogden. Would be great to get shade cover for the new 40th st playground by the fire station... the equipment gets so hot and the sun is soooo strong...

Great response and immediate answers to questions.

Amenities/uniforms

Julianna is awesome

[*employee name removed*] isn't about the youth it's a job and that's it. [*pronoun* removed] needs to go.

The way the soccer fields were set up.

I would like to know I'm advance of signing up for kids sports what day the games will be held.

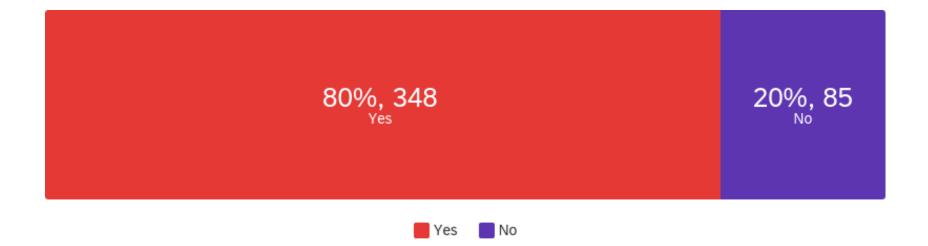
The website is not the easiest to manage recreational orders

I believe south ogden should invest in signs so they can post what sport sign up is happening. Often times people have no idea it is sign up time before it is to late. Also I suggested over a year ago to try to implement coach kid plays free. It was done in a previous city I lived in and it made it so others were willing to coach so the same people didn't have to do it all the time.

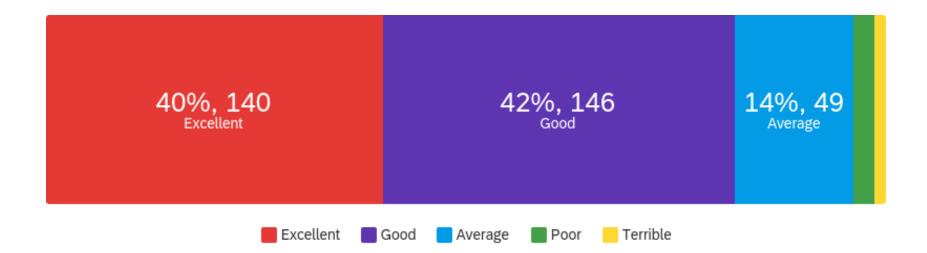
Loved rec basketball

Poor communication, it would be nice to have more opportunities for then kids.

Thinking back over the past 12 months, have you visited a park in South Ogden? (For example: Friendship, Glasmann, 40th Street, Madison, Meadows, Nature Park, Club Heights or Club Heights Off-Leash Dog Park.)



How would you rate your experience at South Ogden City Parks?



facilities **D** <u>j</u>li **e**a awesome Cl placeS sp ed. <u>ee</u> ent en

We love the parks

Dog poop in parks. Light fixtures broken and burnt out bulbs. Grass is way over mowed. In the drought year, water was often running when the city should have been setting the example of conserving water and letting parks go more brown (like residents were asked to do).

How well the park is kept up/maintained, activities and space available

Access to the park, condition of the park, lack of graffiti, lighting, proximity to home, restroom access

The nature park is well maintained and a nice respite from daily work.

Too much dog waste at Glassman Park. See other note on my granddaughter fracturing her wrist on an inherently unsafe piece of equipment at Burch Creek Park.

Vandalism. Brand new parks with damage and features that don't work or are broken. Dead trees, etc.

Great to see parks well kept up

Burch creek doesn't allow dogs. Glassman is just a field.

Pickel Ball Courts are noisy for the neighbors

The new Burch Creek park is amazing.

The new Club Heights park is coming along, it's nice to see some progress on it. It's been a while since it's been worked on, but I know it's been a rough couple years.

Clean and well equipped with restrooms and electrical outlets, playground safe and well maintained

New Burch creek park is awesome!

Clean and safe

The new park have great playgrounds and overall the parks have good location, but many are lacking in purpose, amenities, and trees.

Just nice

No one cares about the dog laws. Dogs are off leash everywhere and hardly anyone picks up their dog poop.

some are hard to find because they are tucked so far into neighborhoods. Also trying to find the walking trails

Love walking paths. Lots of activities available.

I really wish there was more shade at the new Burch Creek park. That main "shade" structure provides no shade in the hot summer days. It was very disappointing. The park right by city hall though has a beautiful old school pavilion that is great during the summer and located so close to the playground that I'm grateful we have that park!

Burch creek, baby!

The parks were clean, and fun to play at with my children.

Parks are clean and kept up well

Love the new park at Burch Creek

Nature Park has trees that are dead from being blown down in severe winds. Can these be cut down so the park looks cleaner?

Dog park

Burch creek new park is too dangerous

The park was clean and well maintained. Parking us a nightmare...Friendship Park

Parks are clean, presentable and have obvious signs that they are cared for properly.

Clean and of good repair. Felt safe letting my kids play.

Cleanliness, restrooms, care of parks, safety, and how well my kids like to play on the equipment.

They are well kept and have lots of room

Could do better job with ground cleanup

The park was nice, clean & enjoyable!

We love going to all the parks! I appreciate that the day care by the park on 40th seems to no longer be able to use that park as their personal playground—I really didn't like taking my kids there when it was constantly swarmed with daycare kids.

?

Nothing specific...just an average park.

The parks here are beautiful and one of the best parts of south Ogden, our parks are kept extremely clean and the community tends to do their part in picking up the occasional litter you may come across. The parks and surrounding areas are well maintained and feel safe. You feel like you've stepped out of the city and fully into nature which I love as it reminds me of my home town in Northern Idaho. The ability to get that feeling of disconnecting from the city and all it's noises and hussle and bussle is incredible and truly a blessing most do not have including our sister town Ogden City

Keep up the good work parks looking good and feel safe.

Too many dogs off leash. I had to keep picking my dog up so he wouldn't get hurt from the dogs that were off leash

Parks were excellent

Increased traffic and congested parking by non-residents using the parks our high taxes pay for.

New Burch Creek Park is awesome. Disappointed in the vandalism and garbage left. Disappointed in the broken water feature.

It's not the fault of the city— thanks for doing what you can to take care of the parks.

They are well kept, useful, green spaces

Clean and easy to use

The parks are well taken care of. They were clean and lawn taken care of. My only complaint (not with the city) is the dog poop. I have a dog and clean up after her. How do we get others to do the same? Is there an option to put garbage cans out?

They were clean, in good repair. But I have only been to the new park by Burch Creek Elem and South Ogden park by the city offices.

Club Heights dog park is nicely designed and well maintained. The Burch Creek park is absolutely stellar.

I wish the dog park was open year around.

Lack of maintenance and care

accessibility, and cleanliness

Cleanly.

Cleanliness

Number of parks available, state of parks, updates needed to parks, care for parks. All those need to be fixed for a better quality. South Ogden city doesn't have enough outdoor recreation space. That's the one thing Ogden prides it self on is outdoor recreation and south Ogden doesn't have enough of it.

South Ogden is a wonderful community, but the pandemic has taken a toll. We should jump-start loans to small businesses like restaurants and promote the arts.

Glasmann Park can have issues around creek & sidewalks.

Parks were well kept and there was sufficient parking

Good. I like the parks. And agree with the new dogless parks. People just need to put their poop in a group...

Clean and well kept!

Cleanliness, well taken care of

Bathrooms should be kept up better and some parks feel unsafe (clubheights park) some get sketchy people

My grandson and I love the upgraded parks and all the new features.

We love the south ogden nature park and are there almost daily. I appreciate the care taken of the area and the doggy poop bags being stocked.

New parks for children are awesome! Thank you.

Water restrictions were in place yet glassman had many mushrooms growing and muddy spots.

I walk to and around the south Ogden nature trail several times a week, also around friendship park and glassman park. All are always kept clean, manicured well, etc. I love our city

The upkeep is excellent. The availability is quite good and there is a wide variety of experience such as dog park, nature and pickleball to name a few.

It was clean & well cared for.

Dog park closed

Clean, new

Burch Creek park is the best!

The new Burch Creek Park is amazing! My kids love it!

The newly redone 40th Street park is really nice and fun. My kids have had a great time climbing all over everything.

Club Heights Park is the same as it has been for at least 10 years, missing swings.

New Burch creek park is great

Trash cans were over filling and rec stuff was damaged.

Feel safe, kids enjoy the area, nice place to walk every day

Number of different activities for the kids to play on at the park

Clean, well maintained parks

It was a bit crowded and we had to make other arrangements because there wasn't enough space to set up tables for a family party.

Splash pad is always broken. Play equipment is old.

The parks are pretty clean, just some pavement needing repairs

Cleanliness, operating restrooms, safety, age appropriateness

We always find clean restrooms, if stuff is off limited or broken they are always taped off.

The parks are great, but often not kept up to a standard that matches our city. Lots of litter and garbage, grass not maintained, slide and other toys at the nature park broken all summer.

Lack of community attractions

Clean. Well maintained.

With how much you charge me every year in taxes. The park should be made of gold! But instead all the garbages where full and the grass was brown.

Park and facilities were clean and well maintained. I appreciate that.

Always clean and well maintained.

The new burch creek park is awesome and the replacement park by the city hall made my kids ao happy

The garbage cans are always filled to the max, leaving a lot of trash being thrown to the ground.

Walking paths, dog park

Keeping friendship park dog free

Paved trail maintenance

Great walking trails, clean and maintained, structures have some style

I was glad to finally get out of quarantine

Always great to go to our parks. However the water feature was not working that day and it was a hot day!

South Ogden's lack of taking responsibility for damaging the drain from my home to the storm drain.

You don't seem to care.

n/a

I love the new one that's by the elementary school

Variety of things to do, cleanliness, and niceness

The bathrooms are often locked even while the park is "open" according to the posted hours.

Well kept. Mature trees. Feels safe. Family friendly.

It's great having all the new parks, but sometimes there were broken slides or other items out of repair at the park. Having broken items fixed quickly shows that someone cares about having a clean and well kept city. Seeing "caution" tape on a broken ladder or slide for weeks or months gives me the impression that nobody cares or is in a hurry to fix things.

Pretty.

Close to my home

I was there only for a minute. Lots of people were there.

The running trails.

I live close to Burchcreek Park and enjoy it very much.

People often let their dogs off leash in Glassman park.

safe and clean

Could have nicer equipment and more activities.

Trees that have fallen down in the nature park need to be removed

Cleanliness.

Clean, kept up

cleanliness and the age children playing

Restrooms were locked during the day time hours when most people visit the park. Please assign a city employee to lock the doors at closing time of parks. They are driving around in city trucks and on the clock so make it part of job duties to lock the doors.

Dogs aren't allowed at friendship but everyone brings them there. Install some poop disposal stations. Update the tennis courts to pickle ball or something more used

Mostly well maintained and seem to address issues in a reasonable time period

It was a nice experience

The dog park closes for winter. Kid parks could be more exciting. We need a youth center. With todays kids being online a lot, we need a safe place where kids can interact over physical games like ping pong, 4 square basketball etc.

Most parks are kept in good condition.

Friend ship park has so many dogs it's ridiculous

I really enjoy the new park near Madison and 4400. The Pickleball courts are awesome.

Well kept

The two new parks have great equipment and our kids really enjoy them

Love the South Ogden Nature Park.

The parks are clean and well maintained.

Landscaping and Garbage

The state of paved walkways; the presence or absence of trash outside of cans; the state of pavilions; the predominance of healthy grass over bare or dying areas; the presence or absence of noxious plants like burdock (dog owners' bane!) and poison ivy (everyone's bane!) in the main areas - meaning that it may be hidden among leaves and ground cover in out-of-the-way corners along waterways, but is easily avoided. However, I would note that the change in our climate has reached a point of encouraging poison ivy tremendously, and I do hope city workers for the parks know what it looks like, because it can grow several feet tall and resembles the box elder trees that are also sprouting up everywhere like never before.

new equipment, etc.

infrastructure, activity

The new pickle ball courts are in great shape and filled with South Ogden residents.

Well built and maintained. Only sad to see graffiti almost every time.

I need the dog park to be open year around.

Disappointing features. Bathrooms needing cleaning.

We have a dog, and the places to take our dog where she can play safely in Weber county is quite minimal. South Ogden has THE most popular Off-leash park with great people who use the space. We have found a great community among the dog park people. We all talk about how we are struggling to figure out where we can take our dogs during the time the park is closed. The park on 24th street is not safe for dogs as there is often drug deals happening, with some of us have found used paraphernalia. South Ogden is for the most part clean, and used by proud and responsible dog owners. We have several people we've connected with that come all the way from parts of Davis county to use the park, because it is the perfect place for all of us to socialize our dogs, socialize with people, and is conveniently located. Do you know that feeling when you found THAT place you can really connect with the things you love in your community? We become friends, and advocates for the space for our fur babies. The other parks are restricted to dog use, and don't have the space for our puppies to run. So why is it that humans have so much space to run, year-round, yet our dogs don't? Is it the fact that someone doesn't want to pay for maintenance during the winter months? I've heard several thoughts on what city council thought about the park. If you don't want to pay for the park maintenance, then why not just say we don't have the funds to do some things there. Guess what, we all talked about it and agreed that if it was about us needing to take care of things during the cold months, we'd be happy to volunteer so that our dogs had the park to play. South Ogden has a lot of residence who don't have enclosed yards and are renting. We don't have the options to let our dog out safely. We are still residence who want dogs and we pay for that. If you don't want dogs in the other parks, you have to bring a solution to the table during the entire year. If not, just close all the parks during the same months as the dog park is. When I'm at the park, I take the time to sweep the sidewalk sometimes. When I see that it probably needs a good sweep, I'll do it. Why? Because I am a proud resident who utilizes a resource and it's just the good thing to do as a citizen. Give us the park, place a couple of shovels in there for us, and see what we can do for you and for us! Thanks for the extra month, but we still need to exercise our dogs 365 and I refuse to do it in a park known for drug problems. As a resident of South Ogden, I have one just down the street I should be able to use.

Cleanliness

Live near the nature park and walk the perimeter frequently. Overall there is a good experience when we walk the park. Very many nice improvements have been done and we are pleased. Could still be improved.

City parks are well maintained, in different parks provide unique services and recreation opportunities for residents and surrounding communities.

The parks are well-maintained, most are well designed (the dog park could use some tweaks even though it's been recently updated like benches in the shade), they're user friendly. The pickle ball courts are fun. I'm still waiting to see how Club Heights gets finished up, but I'm guessing that didn't happen because of this year's extreme water shortage.

I have traveled in other states this summer and experienced communities that really put an emphasis on keeping parks very nice.

Amazing new park near burch creek elementary

Well kept, clean, nice atmosphere to visit.

The off leash dog park is pretty nice my biggest issue is the lack of water. It seems to me it would be easy to put in a place to get water for the dogs. As for the potential concern about abuse. Most pet owners who will take their pets to a park like this care about these kind of amenities and is then with respect and hold others accountable when they don't.

We were so pleased that the city installed trash receptacles and doggie waste bags at Glassman park. Our dog loves to go to the park.

The parks are good. They've been in good shape. I really like Glassman Park. The dog park was nice except for an incident that another dog was a little too aggressive with my beagle. I don't spend a lot of time going to the parks.

Friendship park playground needs upgraded. There has been a broken swing there for years!

Since the windstorm last September, Burch Creek that runs through Glasmann park is full of branches and trees and doesn't flow very well. I think it should be cleaned out.

Clean and safe and available

Clean, fun new park, and improvements to the dog park.

Good parks for the most part. Some things need improvement other things the public needs to clean up after themselves.

Friendship park gets a lot of use but needs to be updated

Kids are always asking for pickleball or basketball at glassman. Nothing for kids in that area without crossing 89 :(

4 words: SO MUCH DOG POOP!!!!!! Dogs are almost never on a leash. We live within walking distance and my kids have been bitten, knocked over, and frightened by dogs at this park. I realize it's a field of grass, but it's full of dog poop. Can't even ride bikes on the path, so many dogs charging towards my small children. I don't care if they are a "friendly dog". If a horse was running full force toward your face, you'd be frightened. I guess I'm mistaken in thinking parks were for children! We visited several other parks in south Ogden with similar experiences (poop and unleashed dogs). I can understand how difficult this would be to manage. One possibility is installing a fence around playgrounds so children can actually play at the park without dog poop or wild dogs running at them. It at least have one dog free park-with all the others already dog friendly. Just one for kids would be so nice!

Clean. I wasn't at Glassman park long. I went to the one by the water park to jog this summer it was terrific. I DON'T feel safe jogging/walking outside in my neighborhood but I can drive 10 minutes and suddenly I'm in a safe community.

Still seems there are dogs where they should not be.

Ease of access, good maintenance

I go fishing a lot at Glassman pond. The last time I went there it was so overgrown with everything from shrubs and trees that I couldn't even fish. You have about a total of 4 docks there and you are only able to fish from one. I believe there can be more room to fish if the area was cleaned up and freed up of any over grown trees and shrubs. I would even volunteer to come do it myself if I'm showered that's how much I enjoy fishing there.

Quiet, open pathways.

Scheduling is a little tricky.

Oftentimes the restroom facilities have been locked.

Type of people I interacted with. Bad people, bad experiences

They're always very clean and well maintained, or as maintained as they can be.

Clean, well taken care of, good facilities

Restrooms aren't open. Landscaping could be better.

The condition the park by my residence is in and seems unsafe for children to be on playground plus the park doesn't offer any other activities

Freshly mowed, well maintained.

Great facilities. We use the walking paths at least weekly. We've enjoyed the new pickleball courts. Restrooms are well maintained. Play equipment generally kept in good repair.

Love the new pickleball courts!!! So sad the lights turn off at 10pm...really? During the summer months they should go to at least 10:30pm if not 11pm.

Great park....

The new park with pickleball courts by Burch Creek Elementary is exceptional. Almost on a daily basis, I would take my dogs for a walk through Madison Park. I was not pleased at all to see the mandate forbidding dogs in any of the South Ogden Park. For years, even with my previous dog, I would walk them through that park. Not sure if there is any way to overturn that decision!

Upkeep of creek area around glassman park is severely overgrown. I can't imagine it's current condition is helpful for its emergency use as a eater retention basin.

Overall, the parks are excellent with plenty of open area. A minor critique--the Nature Park (splash pad, -playground open grass areas have gone a bit downhill.

Locked restrooms, limited resources

We need more of them closer to our house to provide better places to walk with our dog. Much of our street doesn't have sidewalks so walking in the neighborhood is a mixed bag. Also, too many off leash dogs running at us aggressively make it a bit stressful.

Facilities and overall maintenance.

They are we'll taken care of

at the 40th street park, the playground is great and it was nice to find the restrooms open.

weeds everywhere

All parks restrooms should be open as long as the park is available for use. From when the weather gets nice till it snows. If taxpayers are using the parks the restrooms should be open. Not just from memorial day to labor day. The schools don't even go by that anymore. Soccer games are still going on. September and October are beautiful. The gazebos and pavilions are available for rent in September for birthday parties and events but have the restrooms closed for the season.

Parks are great, more shade for the playground so kids are not burning themselves. Also checking on kids cause some will swear at the parks.

Grounds are well kept.

Parks are well maintained and my boys love to play at them.

Clean, neat, well-kept.

Need more clean up, people from outside the city that don't care about the parks come in and trash them. Police the parks more.

I know we had a drought this year, but the grounds at the schools and parks were not well kept. It was like if they couldn't be watered we'll just do nothing with them and let them completely die and go straight to weeds.

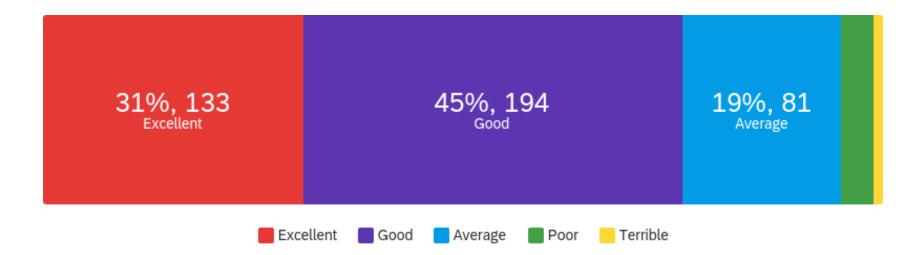
Trash

The new Burch Creek Park is great. Madison Park is often covered in dog droppings. Madison park could also use a playground. It doesn't need to be anything amazing, but something small would be great.

The South Ogden Nature Park is close to my house, it seems to be well maintained, and it is an excellent place for a daily run!

Cleanliness well kept, clean Grass needed help Love Burch Creek Park Poor upkeep. Dogs off leash where they shouldn't be.

How would you rate the quality of culinary water service in South Ogden?



bil av ucet not do ()dent th ent e

The taste is not good - not fresh

Our water pressure has dropped to very low pressure (possibly due to the increase in adjacent residential development). I am extremely concerned that proper fire pressure will not be in the fire hydrant when there is a fire during the middle of the summer. Places like the Ogden Gold and Country Club were watering with culinary water (after Pine View Water was shut Off). I am extremely worried that should the drought continue that this could affect available water supply in the event a fire breaks out. Likewise, all the new development will require new water tanks to be built which all the residents will be asked to pay for (or we will not have sufficient water).

Taste

Taste, consistent pressure/supply

Available, water pressure, quality

Our tap water tastes good.

It tastes fine after the chlorine is filtered from it.

Our water tastes terrible.

It seems to work fine at a very low cost....you may have to charge more to discourage careless use

It's fine. I guess. I still filter it.

We always had house water

pressure

Reliable service

No problems

Great tasting water, at least that's what I'm used to after 20 years of living here. Very rarely have any discoloration or water pressure issues.

Never had a problem with the water Drink it everyday

It's okay. I have filters

We have decent water pressure, but the filtration is very poor. It is not drinkable without additional filtration. That is unfortunate with water coming straight from the mountains that should be excellent.

Chlorine smell and taste seems really strong.

Debris in water

Too many metals and impurities in the water.

We have always had water to our tap. Or lines have never been contaminated, so someone in that department is doing a great job.

It regularly comes out of my faucet and tastes fine. (It is very hard and reeks havoc on fixtures but that's not your fault!)

Its clean and little or no problems.

It is clean

Multiple water shut offs were always completed according to schedule.

I barely drink it as it does not taste good.

Lots of water line breaks in my neighborhood.

What factors influenced your rating?
I havnt had a bad experience with city water
Hard water , outages low pressure
I've had no issues and it tastes great
Personal experience
Clean, taste
It's been fine
Very poor flow
low water pressure
We have good water in South Ogden.
This is the first year we haven't had any loss of service due to city water pipes breaking
Road repair and quality of culinary water

I haven't had any issues with the water.

?

varying water pressure

I am originally from a small town in the northern panhandle of Idaho, our tap water growing up tasted exactly like bottled water, going to visit other cities including Provo the water tastes like pool water chlorinated, when my husband and I first moved to south Ogden in 2011 that was one of the first things I checked was the taste of the water to my surprise MOST of the places we have lived in south Ogden have had excellent basic tap water it's not quite like northern idahos but still far better than salt lake or Utah county

Taste and visual appearance of the water from my tap.

The meter brackets are small. I can't budget my water bill

Haven't died yet.

Turn the nob and it's there.

It would have been nice to have some warning about an increase in usage as soon as they noticed before we were billed. We had a leak, but had huge bills for 2 months before we realized this.

quality, service

Decaying infrastructure and over building of apartments will overtax the system and introduce bad elements that don't own real property.

I have water when I turn the faucet on.

I have no problem drinking our tap water, but I do drink it filtered.

Had no problems

I have noticed a change in water pressure. It has gone down, that is concerning.

It isn't better or worse than other places I've lived.

Outages and frequent breaks in my area, on Porter. Trouble spots have turned off water in our neighborhood a few times in the last year.

I drink mt Olympus water because the culinary water isn't the great tasting, but I use it in all my cooking.

Fluoride is not healthy for us

funny taste, and for the last 2 years, the water has ben leaving tubs and toilets with a brownish yellow residue that wasn't there before. This is something that Members of this city have been talking about from all over the city. We personally don't drink the city water. we filter it.

People water to much.

Tastes good, trust it is safe

The annual reports on water quality.

Never had any problems with my culinary water

The water runs in my house, and there's not been a "boil order"

I appreciate the annual water reports. It seems like our system is always doing well.

Good communication with us residents by letting us know of turn offs.

Taste

We use a brita, my wife is a little picky but I don't mind it

It is clean and accessible

Good

There seems to have a brown iron taste to it. Have to buy water jugs.

N/a

Hard water issues

Haven't had any issues

Seashells galore in my waterfilter.

We had a few water shut offs this year.

Sometimes it has a strong chlorine smell

It's what I expect my water to be, clean, healthy, available

Reliable. Appears safe.

Water pressure is bad because we live on bench

Low water pressure!

Our water is brown most of the time. It has a funny taste.

It would be nice if there were more information about our water infrastructure and be provided water quality info.

Water tastes fine. I heard the water pipes are older and may need replacing

I can't drink it out of the faucet, it has a weird taste.

Water pressure low

It flows. However, it is a little frustrating to only find out about water outages by Facebook. Can you do a reverse 911 thing to notify us or use the phone numbers in your utility database?

It's always available when needed

Haven't had to boil water or go without water. The price seems to be going up and up.

n/a

It's good water. I enjoy it.

Seems okay but it doesn't taste exceptional

Haven't had an issue

The culinary water from South Ogden doesn't service all of South Ogden City.

We drink out of the tap and when friends visit they are shocked. Until they try it. Then they are jealous we have great tasting water right out of the tap.

Never had an issue, and the water tastes fine to us.

Good water from tap

Always clean

What factors influenced your rating?
I use it daily.
It doesn't seem as fresh as it used to be
pressure seems to change.
Several times it was dirty, without warnings.
Tastes good
The water pressure is quite low.
Tastes fine and I'm not even a fan of tap water.
We have good clean safe water
It tastes fine
tastes fine to me. always comes out wet.
No issues

Always have water when I turn on the tap

Idk

Always works

It comes on when it should.

Low water pressure

Taste isn't that great

Poor taste of South Ogden water compared to prior homes. A big difference to me resulting in use of more bottled water than I'd like.

It's Markey and has an unpleasant taste

Absence of problems. Problems would include water being cut off unexpectedly, or tainted either in color or taste.

water tastes as good as getting the well water from North ogden. However, i am concerned it is a little harder water leaving rings around tubs and toilets - but i guess i should invest in a water filter for that

the smell the taste

I've never had any problems with my water service

It's meh

We could use more reliable service, less down time when maintenance is required.

Haven't had any problems with the water. For drinking I use filtered water.

I'd give an excellent, but there is always room for improvement.

Seems like my pressure is lower than before. It's still good however.

no problems

never have had a problem with our water

I like the way the water tastes, it is consistently pure without any delivery problems, and meets all of the needs of me and my family.

Slightly chemical taste, hard water residue left behind, pressure fluctuates horribly

I like the way it tastes

Never had a problem

It's not very good tasting water, but no complaints necessarily about the service. It's good

It doesn't taste great but we've never had much trouble with having to boil it like other cities so it's fine. I try not to drink it plain though.

No issues. We have great water pressure too.

I drink filtered water from my fridge. I think tap water tastes chlorinated.

It was planned long ago to last a long time. No cutting corner on water

Average

Excellent quality water

Consistent solid water supply

I'm concerned that the water stains brown rings around my toilet. I've never had that in other cities.

Water turns on when I turn in the tap.

haven't had any issues.

Our water is always clean and available. My daughter likes to come from Nevada and she enjoys our tap water. She can't drink theirs.

Because it's not cloudy

Reliability and quality.

Tastes great and reliable service. We had a line break this year out on our street and it was repaired quickly.

I don't recall receiving a quality report on quality testing for an extended period of time.

N/A

Good water

Never had any problems with disruption of service or boil notices

taste of it without filtration.

low water pressure

I have dirty, brown water often.

Taste is terrible

I've never had an issue where I live. At Seasons at the Ridge subdivision, I am on a street that only has culinary water to water outside. I wish we had secondary available to us as other residents do.

Low pressure. very hard water.

Water us clean, no issues.

You've kept us in water throughout an extremely dry summer. We've done all we can to conserve. The quality of culinary water is good.

What factors influenced your rating?
Taste
Not had a problem.
Cool clear water tastes great
Has a good taste and is always of good quality.
Sometimes there is a smell of chlorine that is overpowring.
Experience with no problems.
More notice on shutdowns would be appreciated!
Never had any concerns with water quality
We don't have South Ogden water
I haven't given this much thought. It seems just fine.
Tastes good and it's there when I turn on the faucet

What factors influenced your rating?
Water is very hard and leaves buildup on everything.
it's clean and tastes good and always available
Meets safety requirements and have not had any issues.
Clean, good tasting, reliable.
Never an issue.
Never had an issue
Taste
Nothing in particular other than water has been reliable with few problems
Needs to be filtered
No problems with water this year
Great Service

high calcium

Have not experienced any problems

I lived in Eden before moving down here and water was one of the things I was worried about. Enjoying the spring water from up there made me wonder what I might have down here. I do use a water filter but it is very good tasting water. Thanks

Taste

Water smells like a swamp.

Don't know enough to provide a response... but the water seems high quality...

Water tastes good

I won't drink the culinary water, sometimes it's brown.

Unless I have incorrect information via EWG website. Our water quality is horrible. Compared to other cities in the area I don't know how we compare but I know we can do better. We have too much Arsenic, Bromate, Nitrates, Radium and Chromium. These chemicals may meet Federal standards but not EWG's. Federal standards are shoddy at best. Some chemicals have no legal limit. These are carcinogens we're talking about. Think about a young child or an immune compromised individual drinking this water. EWG shows several violations for our city's water source. If EWG data is incorrect, please let me know where I can find the correct information. Thank you.

What factors influenced your rating? I have no complaints but I don't know how we compare to other areas Had brown water a couple times this year The water hardness is very high, which the city can't control. Otherwise, the water is great. Haven't had any issues. N/A cost, quality Low water pressure. I drink other water No issues Low pressure for some reason Essentially no down time, clean and good tasting water.

Like our water - taste & purity

Often salty and I don't like fluoride in my water.

general experience

I have never had a problem.

Good tasting water

My water is brown more often than I think it should be.

Great tasting!

No problems with culinary water. It is deliciously cold in the winter

Tastes good.

I was not informed when water would be shutting off.

It's water. It runs and it's clean what other factors are there?

no issues

reliable, reasonable price

Too much chlorine in the water

we switched to filtered water because the tap leaves an after taste

I have not had a problem with the water system so far

I assume it is clean, but it has a strong chlorine taste.

Seems to be adequate

I am happy and grateful with the services I receive living in South Ogden -

I feel safe drinking tap water.

clean but hard

I could show you the amount of sediment my water filter collects. It's gross.

So so water taste

Good taste, clean, no issues.

Still use a filter that has to be changed frequently.

Tastes good

I have running water to my house, seems to be fine.

No problems

It is good and works

taste, reports, water pressure, conservation efforts

Rough water year, hopefully 2022 is better.

Cost vs what we as residents receive. Cost to value are lacking compared to surrounding areas.

The water turn cups and plastic to rust after continuous use. Yucky.

The water seems to be clean, it tastes fine, and it's reliable. I couldn't ask for anything more.

It's so chlorinated it tastes like pool water. Thank goodness I run that nasty water through 7 filters before drinking.

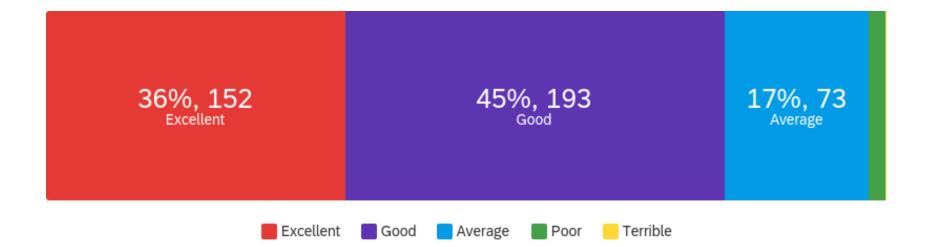
I haven't noticed anything

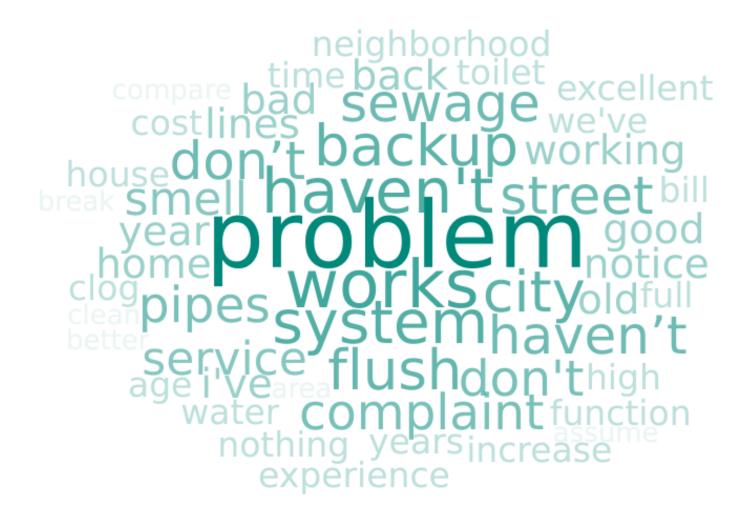
Oder

I don't think about it so it must be okay

Turned off frequently. Discolored often

How would you rate the quality of sewer service in South Ogden?





No problems

Our rates went up substantially over the last year. I would suspect that our city adding more users has resulted in the sewer district trying to fund more sewer plant expansion projects. I highly doubt that impact fees are covering the increase required to expand sewer processing plant.

Never any problems

Lack of flooding or water backup or puddles on the streets

No issues with our sewer system over the past year.

No Problems.

Sewer service good however it is ridiculous how expensive residents are charged compared to other cities.

Not sure,,,seems fine

No backups

What factors influenced your rating?
I have none on my street
Reliable service
No problems
There is often a sewer smell around 40th and Palmer, mainly when it's warm out though. Not sure if it has something to do with the design of the system and how it vents combined with the geography or not, but it can be very annoying sometimes.
Never had a problem
No issues
I have had no issues with sewer service and have not noticed stinky areas.
None
No back ups
Never had a issue

What factors influenced your rating?
Thank you for making sure things are rolling down hill!
The only way to on be excellent sewage is to not have any
Never had any problems
I have no problems
Well my pipes outside my house haven't burst yet.
We haven't had any problems. Knock on wood
I havnt had a bad experience with sewage
No issues
No issues
No issues
It's good.

I haven't had any issues with the main sewer line

?

no issues

Haven't had any issues with sewer systems ever and we moved here in 2011

My sewer is fine

Haven't seen it yet

Hasn't backed up yet.

service

Ridiculously high and ever increasing water bills to finance bad elements that don't own real property.

My toilet flushes and the waste is taken away.

More care needs to be taken of the sewer grates, several in my neighborhood get clogged up with leaves that people blow into the street.

What factors influenced your rating?
No problems
It isn't better or worse than other places I've lived.
It's not in my house? Not much more to ask for than that. :)
Seems ok.
No complaints
No problems ever
never had a problem with the sewer system
It always works when I needmir
It flushes, and stays flushed.
I haven't had any problems
No sewer issues.

What factors influenced your rating? City seems to be working on it all the time through out the city. I've never had any issues

Never had problems and that's very important!

No problems

"Shitters full Clark". ie Russ

It works

Haven't had any issues

I've had no problems with my sewage.

No issues

The problems we've dealt with where our sewer lines meet the cities, getting clogged.

It flushes

Seems to work well.

It works.

I haven't had any negative experience with sewer issues.

Nothing

It works so no complaints.

Don't have experience but pay chunk of money for it. Too much

It takes the stuff and hopefully flows downhill!

The price continues to go up and up

No problems at all

It always works. That's a good thing.

No problems

What factors influenced your rating?
No issues to report which means the service is working as expected
There is nothing note worthy
Everything flushes. That's all I ask.
We have never had a sewer backup or other issue, so no complaints.
Never had any problems in 32 years
I don't ever notice bad smells when I'm outside
Daily used
no problems as of yet
It seems to be working well.
Works fine, I never see outdoor issues/clogging, etc
it's old and needs updating, we've had problems with it

It functions and no backups in my home

Sometimes the basement bathroom smells when the crew are working on the lines

I don't have to think about my poop after I flush it. What more can you ask for?

No issues

Potty flushes

No problems

Idk

We do not have issues with the sewer

Always works

Once a year I have to have my sewer snaked due to faulty pipes in the city's sewer system

I've never had any issues.

Haven't had any problems so assume all is well?

No opinions

Absence of problems, including backup, pipe damage, or odor along the streets.

haven't had many problems

never met any problem, so have no idea yet

I've never had any issues with my sewer or smelled odors.

Old pipes, growing issues

No issues yet

No problems with sewer system.

I'd give an excellent, but there is always room for improvement.

Good

What factors influenced your rating?
no problems
I have never had a problem with the sewer.
Waste seems to be well contained without odor or leaks. No system backups or problems with sewage flow.
Haven't had any problems
Never had a problem
No problems.
It was designed to be fully effective for a long time
Average
There have been no problems I"m aware of.
It works
No complaints or backups

There have been a LOT of backups in our aging neighborhood. 5 on Leona Drive in the last 4 years that I KNOW of. I don't know when the sewer pipes were updated last, but given the number of backups.... Something strange is going on

no issues here.

I don't notice it.

I don't ever have any issues

Reliability - no issues.

If you don't have to think about sewage, it's doing a great job. :)

How does one determine how good or bad a sewer system seems. Our utility bills, water, sewer seem to be increasing regularly without any disclosed reason,

N/A Nothing really Never had an issue

In a neighborhood that is older and has issues within many homes that I feel also affect city sewer systema

No issues.

Have had no problems with home hookup.

One concern with storm drains. I live at the intersection of 5700 S and Maplewood Drive. I clean three storm drains weekly at this time of year. Above me at 1166 E 5700 S, There is a storm drain full of debree that is non functioning. It needs city attention.

Never had any problems

There is still a sewage stench around Adams ave and 43rd street.

overpowering. Sewers were cleaned recently in our area which is appreciated.

No problems.

Don't have anything to compare it to

No problems so it's fine.

What factors influenced your rating?
No backups
we've never had an problem, knock on wood
No issues or history of sewer backing up.
No problems whatsoever.
Never an issue.
No backups
Never had a problem in 14 years
No problems with sewage encountered
It's sewer. The less I think about it the better.
No complaints!
really no problems with system,

Have not experienced any problems

It works

No opinion

I enjoy being able to flush my toilets

Don't know enough on this...

Haven't had an issue lately

I don't know much about sewer issues.

Same as previous question

Have never had no problems.

It would be great if the city would allow me to install an outside cleanout for my sewer line.

Haven't had any issues.

Lots of older homes having their mains break

cost, quality

No issues at all.

No issues.

Street lines are always full and smell.

Never had a problem

Frequent random waters breaks, indicating aging pipes.

There is constantly a pump truck from South Ogden City on my street. I'm surprised sewer hasn't backed up into my house yet

general use

It works

Haven't had any issues.

What factors influenced your rating?
I don't see anything wrong
No problems with our sewer
Haven't had any problems with it.
No strong feelings.
no issues
reliable, reasonable cost
No problems with the system so far
It works? 🛛 🛄 🖉 🗌
Seems to function adequately
I haven't had any problems. I wouldn't say excellent since I'm assuming there are some aging pipes.
it works

What '	factors	influenced	your rating?

Sewage goes down.

No complaints.

Never had a problem

I can flush my toilets without any issues.

Wish our monthly bill was not so high

Haven't had turds come back up the sewer lines

it works as it is supposed to

largely unnoticed

We had no issues.

High cost to poor dilapidated system on the north end.

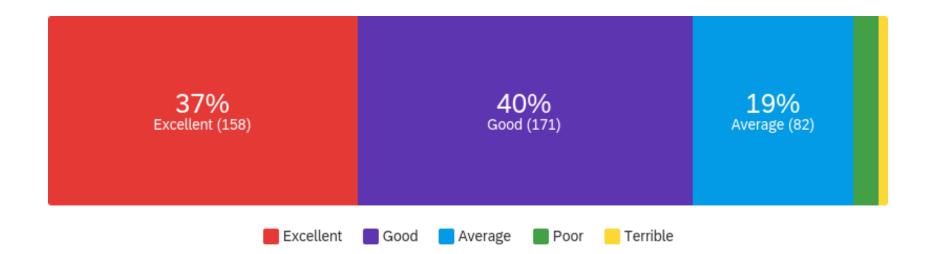
It just works.

What factors influenced your rating?

I don't look in the sewers

I haven't noticed any problems

How would you rate the trash service in South Ogden? (Republic Services)



acement rep scheo dule collection holiday CONS nard ID bet es Sel eet ean rly conta ndah C

Pickup is good. Would like to know if recycling bins are still going to the dump of is they are actually going to a recycler.

They do a great job. Very Reliable.

No problems

Consistency, having garbage completely emptied

No issues with trash pick up over the last year.

They are timely and don't spill the trash. Sometimes I see them taking the time to reposition trash cans.

Very responsive

Pick up is consistent

When I needed can replaced it was easy

We never know when they are coming..hard to know when to have the cans out

Cans too small

Reliable Service

Not sure of the time when that are arriving

Good reliable service, no problems.

Very dependable and consistent

They always come at same time and the fact that they give me no reason to complain

They are reliable, but I dont like that recycle is every other week. Also, there is little or no communication about what can go in recycle bins or when collection happens around holidays.

The fact that they came back when I missed putting my can out front.

Quick can replacement

Always here every week

I wish we could participate in a green waste program without rental of large container. Even just spring and fall options would be great. I love the facility Ogden city has.

Really wish they'd do away with "recycling" can and just let the homes have two trash cans. That would be way more useful

Service is always excellent, and if you miss getting the garbage out you can call and they come back.

Our garbage men do an excellent job

They have broken my trsh can many times.

Our garbage cans are mangled. They're pretty rough on them lately. I think we have a new person picking up the garbage.

Trash guy broke a can but the city replaced it quickly. Trash is always ontime and never leaves litter

It's always picked up and I have had no issues.

Consistency of service, when there's issues easy to get ahold of and issue resolved promptly

No issues and always on time

If any my trash dumps on street they just leave it. Not their fault if homeowners overfill garbage can but when it's normal garbage should not be left on streets

So so Services.

They come regularly as scheduled and replaced my garbage cans promptly when they got cracked.

?

dependable

Very consistent, very few hiccups

I think the cost is high considering I put out my cans only 1x a month. I shouldn't have to pay what someone else pays when they put out full cans EVERY week.

We never have any issues with them not taking it

They break the trash cans and the new cans being issued have less cubic capacity and not less cost

Usually on time.

They keep damaging the trash cans.

Dependable to come but always at a different time.

service

They do what they're paid to do. Does that deserve a medal?

My garbage is picked up.

Predictably

They aren't the friendliest or conscientious drivers. Several times my garbage can isn't fully emptied or they have dropped a bunch of garbage on the ground around the can.

I put out my trash bins every 3-4 weeks so I shouldn't have to pay like it is every week.

Good. My garbage cans do tend to take more of a beating than in other areas.

Seems good

I'm concerned about the need for better recycling options

Some trucks drive to far thru residential & are in hurry to spam can up & down. Trash has been in street, cans have been roughly handled.

Never had troubles with trash collection

The truck drivers are cool and understand if I have to put the bin across the street.

I haven't had any problems

Drivers are not careful.

Republic services misses pick ups. WM was much better. Cleaner, quieter trucks, regular route, better customer service. Lower cost isn't always best

Trash collectors are pretty rough with the garbage canisters!! Have had to replace wheels and even a canister this year due to rough handling when they are being serviced. Plus, it took quite a while to get the replacements.

Many times my garbage can is knocked over.

Always on time and do a decent job.

No problems

I see people duct tapping their garbages when the garbage pick up breaks the can. On Adams Ave someone continues to tape their recycle container. I understand the process to get a replacement but I don't think most people do. As I have had to explain the simple process to many of my neighbors who then tell me they had no idea residents have to report that kinda thing. I feel a notice should go out or if garbage pick up can fully see a taped garbage can they can put in for it to be replaced or put a little note on it with the process to replace it.

Guy watched my wife fall with the cam and drove off

Nothing really

My garbage is picked up weekly

I haven't had any issues

Always on time.

They are very consistent and they don't leave a mess after they pick the cans up

Cleanliness, timeliness, courtesy

Our street has been missed several times this summer and it has taken 3 or more days to get them back for trash collection

Cans too small. Drivers aren't courteous at all. Switch companies.

No complaints

Almost every single week we have to pick up trash on the road that didn't make it into the truck when our cans were emptied. My neighbors too.

Always pick up my cans early in the morning.

I live in a cul-de-sac which makes it difficult for the drivers to empty the trash bins sometimes. They are always careful and have done a good job in the three plus years we have lived here.

Nothing

Garbage trucks fly through our area like they are in a big hurry and destroy garbage cans because they are dumping and slamming the cans down so fast.

Not come the same time every week. They come morning or noon or evening

It's dependable and ok

They always pick up.

They always show up

The price keeps going up and up.

n/a

I take out the can. And they pick it up. If I have a problem they fix it. Good job.

They don't spill any of the garbage on the street

I'm in a HUD which contracts it's own service - but it's been adequate

It's republic they are not caring about the Quality of their service

Garbage and recycling are offered and garbage is picked up each week. I wish recycling was also picked up each week.

It gets picked up. That's all I need to know. Recycling is a nice perk.

We've had 1-2 missed weeks this year. Not the end of the world, but we don't like having our route forgotten. It would also be nice to have a community dumpster or recycle spot. Sometimes we have big cardboard boxes or other items that won't fit into our trash/ recycle bins. Rather than going all the way to the ogden transfer station it would be nice to have somewhere in south ogden we can take a few oversized items.

No comment

My trash is always picked up

Why are we paying so much for recycling when we only get it taken away twice a month? Everything just goes to the garbage anyway. Do away with recycling at that rate.

on time and dependable

Difficult to make contact with someone to replace container.

consistent

they always show up

They don't recycle 100 % of the recycled items that we spend time and money sending to them. Stop sending recycle to the land fill. Force them to do the right thing and recycle !

Reliable

Noticed more holes in trash cans from not handling correctly and trash left in street if cans were knocked over by the trash collectors.

The garbage guy comes about the same time every week

Great team

We do not have issues with the trash service.

Always picked up timely. Recycling is available

It gets picked ul

They always pick up the trash.

Have not had problems with trash collection

They miss my can sometimes but are pleasant to work with

The garbage truck comes through my neighborhood before 7 am. The ordinance is for 7am and they start in our neighborhood before 6 am some weeks. They also are in such a rush, a lot of cans are knocked over or turned sideways.

Curbside pick-up has always been regular and prompt to its published schedule. The only problem that we used to have was fairly regular damage to curbside bins, ours and neighbors', always followed by the replacement truck having to trade those bins for new ones. This problem was resolved when the city announced an adjustment to the pick-up trucks that would be gentler. So, no problems remain.

no issues, they take my trash, even if it may be a little extra full

timeliness. Actually they broke one of my garbage can

They have always been consistent with pickup times

No issues

No problems. Reliable.

I'd give an excellent, but there is always room for improvement. However, I really do hope that my recycling efforts are even doing anything to help our environment. I know there was evidence that the recycle wasn't being recycled. What's the stance on that? I'd like to hear about that more in the newsletter in one of the coming months.

Prediction of pickup.

Never had any problems

Several times I have had broken trash cans. Have called the city to have a new can. The can has taken weeks to replace. I have given up on trying to get current cans replaced. So My cans have broken sides and broken lids have had to repair the wheels so it will roll out. Should not have to do this with the money we pay for service.

The positive, There has only been once or twice in several years that my trash was not picked up as expected. Once was never picked up and once was picked up the following day.

Service is provided consistently, predictably, with little accidental spillage. Automated trucks do occasionally damage garbage cans.

Even though I've asked for a secondary trash can, I haven't received one. If you have an issue , it's unclear who you're supposed to call and their hard to reach. If something doesn't work out, it's pretty frustrating to have to figure out how to get the help you need and then actually get it.

They are reliable and replace broken can quickly

2 incidents where driver dumped trash all over the street and left..... otherwise fine and reliable

No complaints for the most part. Sometimes they are pretty rough on the garbage cans...have had them broken but then able to get replaced fairly easily.

It's hard to get the cans out early enough especially when I work through the night and other people don't put it out the night before.

Sometimes our recycling isn't picked up. We like having the option for a recycle bin and would support the option of a green waste bin as well.

No problems

They always pick up my garbage and friendly. Never leave a mess

Average

Good service

Reasonable and consistent

Poor Customer Service from the main customer service line for Republic Service. The South Ogden Office is great.

Sometimes the drivers make a mess on the roads and don't clean it up.

Would like to see curb side recycling

Need bigger cans. Black cans were much bigger. New gray cans fill up quickly when doing yard work.

They pick it up

They could be more careful with the cans. Seniors have a hard time picking them up when they tip them over. And they break a lot of them.

Their always on time every week

Reliability.

No complaints.

See previous comments related to city utility services.

My can is often broken by the trucks. Otherwise, I think the service they provide is really good.

N/A

Consistent and accurate

no problems

Never know the holiday schedule. Sometimes they pick up on the regular trash day, and other times they do not. What holidays do they delay. Not Columbus Day, but yes for Labor Day?? They need to communicate better.

timely trash pickup

They damage my trees

We've never had an issue with trash, however our subdivision has ACE disposal.

Like any other trash system they pick up trash don't go out of their way to clean any dropped garbage

No issues.

On time- very dependable.

We do need a drop in the city for green waste that home owners can use to drop limbs and yard waste. The dumpsters we can sign up for is the next best thing.

Missed our neighborhood at least 3 days on 2021. Around holiday pickups.

reliable and on time.

When a wheeley bin spews its contents when lifted the operator came out and cleaned up the area. Kudos to them!!!

Very dependable. On one occasion I saw the driver stop the truck and straighten a garbage can that had fallen over. Sometimes the cans do get damaged.

Timely have never had a problem.

No problems.

Reliable, but not always consistent with fixing damaged cans

They've been pretty rough with our trash can which necessitated a replacement.

Liked Waste Management better

It's good, but we need the recycling to be enforced as I said earlier in my comments and also the addition of separating green waste from the trash would be way better for the environment.

It's picked up

ours is always picked up and if a can is damaged it's repaired right away

They come by on time

Friendly drivers who wave to my kids. They like to watch the trucks. No issues.

reliable

It would be nice to have a schedule of what holidays Republic Services does not pick up garbage and recycle.

No issues.

Pick up times vary. Schedule said no delay for Labor Day but there was a day delay.

Good service

Sometimes our home is skipped

Trash removal is prompt and I've never had any problems with collection of garbage.

Cleaned up spilled trash

After the big storm - no one knew where to get their cans and I ended up stealing an extra from my neighbor. Some people have 2-3 cans and I have 1. When I called it was never addressed on how to get an extra can.

Good service but my trash can has gotten more and more broken week after week.

broken cans, empty cans can be lying in road

Always reliable

They are on a regular schedule every week and seem to be doing a good job.

We love the garbage truck drivers! My daughter loves waving at them and they always make sure to wave back and it makes her day.

It seems a bit pricey

Coming from a city where recycling was done super well, I am very confused about how S Ogden encourages or undertakes recycling. Utah in general scores very poorly in general from what I've experienced thus far...I am pretty shocked with this given the beautiful outdoors here.

Disappointed they don't actually recycle our recyclables.

N/A

What factors influenced your rating?
Always picked up on days scheduled.
always there
Garbage company missed my street and was going to wait an entire week before coming again. Had to go through a hassle to get them to come. Also, garbage can was damaged during pickup. Took 6 weeks to get it replaced.
Always on time and make sure to be cautious if Cars are parked close
cost, quality
They do a good job
Late pick up
Timely pickup. No spills
Cost too much.
Never had a problem

Inconsistent pick up times. Sometimes recycle truck does no come around on recycle days.

Often late and dump trash in the street that I have to clean up

I understand that the organization doing trash pickup is "doing their job", however there have been times when it seems that quality is not on the agenda - they sometimes spread garbage all over the street and seem to have no thought about leaving it or having it blow all over.

Often our cans are not emptied out and we have to call to have them come back and empty them. Sometimes they come back sometimes they don't. The truck usually runs it's compactor right in front of our house and other trash often blows out that we have to pick up.

?

Always good about pickup.

N/A

They have good job ethics when it comes down to picking up garbage. Even if cars are in the way and or garbage cans are not placed correctly.

I wish recycling was picked up weekly. Also wish there was glass recycling.

Consistent. I like to recycle, also

No problems.

Trash cans take a beating. I already need a new one and I just had a new one delivered this past year.

no issues

It's reliable but I would like to see more emphasis on recycling. Give residents incentives to recycle.

It only takes a minute for the truck drivers to reset the containers back in place standing up. Many times when they finish a street it looks like a battle field with fallen soldiers. Think of the older citizens. The service may be contracted but the city should enforce some type of standard.

We need to have recycling dumpsters, provided by the city to recycle glass, cardboard, plastic and even a container for compost waste

No problems with the service so far

The service is good the timing is not. There is a city ordinance that says the garbage disposal services will not start earlier than 0700. We consistently have the garbage truck collecting between 0600-0630. This wakes my kids up. Our neighborhood has made several calls to the City Office, to no avail!

Cans are too small. The drivers are so inconsistent and they are extremely unfriendly

Hard to know which days are considered holidays with no service

I live in a cul de sac and in the winter the snow is piled in front of my house by the City - but the garbage truck driver always comes in and empties the cans regardless of how difficult it is for him to maneuver. I very much appreciate such efforts!

A positive is Covid for me has been that court meetings have been online. I listened to the report last year about trash collection and recycling. Got what it's worth, the cost vs benefit ratio for recycling is NOT worth it. It's neither cost affective nor beneficial. I'm in favor of removing that expense from the city budget.

do not use

No issues. Got a replacement garbage can easily.

No problems

Trash gets picked up every day on the same week, no issues.

Never a problem

Missed pickups on occasion.

Not consistent with there pick up times

It works

I like it when the trash comes on a timely regular basis

Dependable

On time and keeps clean - picks up any messes that fall out of the cans

Nothing outstanding compared to other services in the surrounding area. Wouldn't care if the recycle service went away. It is not worth the cost burden.

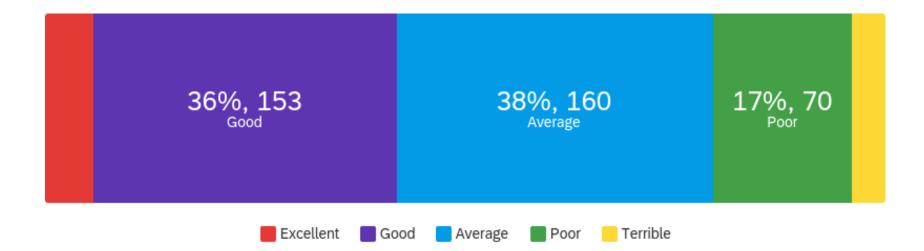
It just works.

They are on-time and do the job well. I wish it was easier to find out which dates get picked up later due to holiday schedule.

They come at an incredibly early hour

Cans breaking

How would you rate the quality of the streets in South Ogden?





Few potholes and roads smooth

Roads are not being properly repaired and/or maintained. Snow left on the roads from the most recent snow storm have been left on the location where cars typically park along the side of the road. Only a bare minimum driveable area was salted to melt the snow and very little plowing was done (perhaps so as not to rip apart the already failed asphalt pavement that is several years over due for being replaced). Also repairs being done to roads and new roads are not being properly performed. I have had firs hand experience with persons trained with Caltrans who watched city employees dumping in backfill to a patched utility line in the roadway, and he asked them if they would properly compact it and they responded no and continued to fill it in (with out properly compacting). Is it any question that there are asphalt patches that are failing. Also observed road construction taking place by private sector (without proper supervision), and results looked good, but methods being used were not to industry standards. Main problem was the road projects started too late in the season. Should be completed by end of September, not started then. Also am highly concerned about new roads being put in by high density development at what appears to be the tax payer dollars. Public tax dollars, shouldn't be funding private development. Many of the developer's are not even South Ogden City residents and/or Utah residents. How is it fair to ask South Ogden City residents to flip the bill so new apartment buildings can have new roads, when existing residents who have lived in the city for decades have never had a new road or even an asphalt overlay (which should be happening once every 10 years)?

Mostly in good repair

Cleanliness, Road conditions (lack of potholes)

Driving on them!

Many streets in really rough shape

Poor-Average

Terrible pot holes everywhere even though the city council has forced a road fee on the residents without a vote by the people.

Seems to be well taken care of

They charge extra money on my utilities to have endless road work for garbage products like cement barriers but then allow pot holes to spring up like pimples.

900 East South of 4200 South needs replacing

Streets get paved and then the slurry seal makes them rough again. Would the seal benefit older roads and revitalize them?

My entire neighborhood is full of cracked streets and potholes

Making sure most of the pot holes are taking care of

Would be nice to have street sweepers come by more often to keep them clean.

Our street had a major overhaul a few years ago, the job was well and very thorough. Not just another Band-Aid. That Investment in the road will extend the life of the road and lessen the maintenance

I walk a lot. Some streets in older areas need attention

My area has so much damage, so many potholes

They do not seem to be a requirement for new development and are rarely found or are much too small for commercial properties. This is an area for major improvement that could help the City substantially.

Crack seal coating

Pedestrian crosswalks are a killing zone, the lights are too small and many cars don't stop. Need a real stoplight at the corner of 40th and Madison.

Always able to get were we need to even in the winter

I pay a stupid road tax and it doesn't seem like the roads in my neighborhood have even been remotely fixed. The only thing that hall we was Little Rock's were poured in one hole. Nothing else was done to fix the road or the other holes on my street. However the more rich areas roads all seem perfect.

Most have been awful but am happy with the improvements made this year.

Not the worst, not the best. Know they're very hard to fund and expensive to maintain. So keep doing the best you can on that and doing the preventative maintenance.

Some of the streets are covered in potholes and in the 14 years i have lived in south ogden the road we live on has never been fixed. They cover the potholes with asphalt and 2 days later its back to being messed up.

Road kill stays on the roads longer than ideal

Lots of pot holes

They're better than they were last year. Speaking for down behing Neighborhood Walmart.

Jefferson Ave has so many potholes

First the most part they're week maintained, lots of water line reissues make them really patchy

They are some good streets. Alot of decent/ average roads that need minor attention. And few roads that need repaying.

Lots of potholes however I have noticed that there has been streets repaved.

Quality of roads

They've gotten way better over the last two years, 36th and Washington is still a nightmare though

would like more notice of cleaning

I think many streets need work especially in winter with chuck holes

Rough, terrible roads.

In my neighborhood I see road resurfacing by Ogden City, not South Ogden City

I haven't had any issues with the streets.

My street is full of patches

They seem to keep resurfacing the same streets and ignoring the ones that really need attention.

pot holes and cracks

Overall pretty good, lots of work was done this year which was amazing to see. The city did an excellent job repairing the roads that genuinely needed repairs

Roads in S. Ogden have improved greatly in the 10 years since I moved there.

Some are good, others a terrible (Ben Lomond)

Grant ave between 37th street and 38th street is terrible. It needs to be redone.

They look good, keep that sweeper going.

Our street needs to be replaced. We pay that stupid road tax and our road has needed fixing for sometime. It's a Main Street too

They get me A to B.

There are some side streets that could use work. The main roads are good.

Some roads by our house are just as bad after being fixed

quality

Continuously reopening freshly paved streets and poorly trained snow plow drivers waste a lot of taxpayer funds.

Some are great. Some are terrible.

Some streets are great, some need a lot of work. It depends on where you are.

Upkeep excellent

The road repairs are improving the road conditions.

They are a little better but not great on some streets

There are still some streets that are terrible, but there's been a big improvement in recent years. I need lines painted so an elderly person can see them in the dark!

Porter on my stretch of block is a rough patchwork for road. Due to the water breaks, but there hasn't been much maintenance _exactly_ outside of my driveway.

Adam's ave by my house is a little rough.

Road crew are fast and meet deadlines

Pot holes, breakage at gutters, don't see the street sweep often enough

Some are done over and over, while others never get repaired

Lots of streets are full of holes.

State of the roads. Have you driven the roads in South Ogden?? They are just a patch work of fixes.

Our streets are frequently either undergoing construction or they are filled with potholes. Is there a tougher material than plain asphalt? Perhaps recycled tires mixed in?

Area wide (Utah) problem is turn lane signals not triggering - too many people turning on yellow (or red). Certain turn lanes should ALWAYS have a signal trigger (ex - entrance to McKay-Dee from Harrison). The signals should also be consistent in the order of which lanes go first (Washington at 40th is not consistent).

Rough areas, potholes not always repaired well, patches where more repair required. Better lane markings could be used.

Some streets have a lot of potholes and the paint is fading. Paint is difficult to see from glare during rain storms

Cars still speed down Monroe by the school. Some jerk passed another car just cuz he was going the speed limit...

Lots of neighborhood streets with cracks, potholes. I do think the more main roads are very well taken care of

So sick of driving through pot holes that have been around for years

I think South Ogden is doing a great job with trying to keep the streets in good shape. It's just hard keeping up with Utah winters.

Pot holes terrible condition.

Been here 30 years.

Lots of potholes

The city literally cleaned my gutters yesterday and we actually watched them do it. Incredible. The roads are also always well taken care of. Never any pot holes or other issues to speak of.

It seems hit and miss and there are a lot of cracks. Also, it the sidewalks!!!

Mother nature

41st took way too long to get fixed.

Pot holes on streets and you need to put street lights along Wasatch Blvd. too dark to walk alone for my daughters. Please Mayor!

I complain about construction but am glad the pot holes are fixed

Some roads need work

Some streets are showing signs of age

Some side streets are in need of repair, one in particular 900 east from 40th to 44th streets

Potholes everywhere

We had a few car break ins in the neighborhood but it seems to slow down.

I think the city does pretty well in keeping up with maintenance of the roads

Some streets are dilapidated

We moved from Idaho and noticed they are always kept clean in the winter. Many streets have been repaired since our move. Feels safe to drive on

Cassie Drive is terrible

Have you ever been down any of he roads other than maybe 40th.

Some roads are a little rough in my neighborhood

They are improving thank you

potholes bad repairs

Street in nice neighborhoods are like new. Streets in average neighborhood are terrible!

The streets are satisfactory, but a complaint I have is when there are car crashes the debris rarely is cleaned up. You end up driving over broken glass and small car parts for weeks afterwards. Aren't tow truck drivers required by law to clean the scene before they tow away vehicles? There is a law in Wyoming that I am aware of. There's no excuse for that.

N/a

Why are the old neighborhoods neglected and the fancy neighborhoods taken care of?

Some have need of pothole replacement

The streets are getting better and with less holes, but there's still a lot more that need fixing.

City crew keeps potholes down to minimum. The snowplows come with every storm sometimes twice.

High cost for mediocre streets

It was recently fixed but skyline drive was nearly un drivable until this past summer

I really only drive on a few streets that aren't state roads but they seem to be in good condition.

So many streets are neglected for repairs

Too many pot holes in the spring.

Thanks for resurfacing 41st ST from Adams to Jefferson. Portions of Porter Ave, 41st ST to 42nd street could use some work.

The staff is always looking for problems and on it right away.

I know there have been a few redone recently but a lot of them are still pretty bad

The repaving of the roads behind the family Walmart made a massive difference- good work!!

There are some streets that need resurfacing, but overall, they're good.

Most are in good condition.

All streets are drivable. And even on a bike most streets are navigable. I hate it when the gutters get so deep the car scrapes when you drive in/out of parking lots or driveways. We have a few areas that's a problem but not as many as neighboring towns.

They are getting better, and I love that. My previous years ratings would have been bad or poor, but I'm happy to see the city making this a focus. Keep it up!

Need work.

Street surfaces are improving

Some streets are in great condition, others have bumps and holes

Too many pot-holes. They need to be resurfaced and paved. Not just patched. We have nice cars and do not want to pay to fix them when the road conditions are causing major problems to them.

Many streets seem neglected. Usually too long before any updates

most streets are excellent, few spots around that need some work

The dip at 42nd and Liberty is crumbling, sinking, and has needed repair. The school buses make it worse.

Mostly good. Some areas could use work

They finally started to repave in our neighborhood then stopped at Treeo and we need it desperately in the rest of our neighborhood!

Too many potholes. The roads should be repaved not just have the cracks filled.

Still seeing and hitting potholes and I feel badly for my car every time I do!

Quality of Kiwana Drive and Oak is poor. I have been told for over five years that it will be resurfaced. City needs to consecrate on the older neighbors streets to keep them from deterreating.

There are a fair number of roads that are in decay but it seems like the city is doing their best to keep them up. I would like to see more street cleanup on Liberty Avenue where the city owns the trees.

My cul de sac was redone and understood it took time but still have rocks left in gutter and didn't do a good job sealing and cleaning up street sewer covers. Who do we contact about Crestwood Dr?

Some pot holes but overall pretty good

Roads being repaired

There are some bad spots

Streets are being resurfaced in a timely manner

Someone fixed the roads right away when there is damage

Parking In front of my building was not repaired as promised by UDOT very frustrated

Not too many pot holes but not the best I've ever seen.

Some nice, some terrible

Lot of cracks and Potholes and traffic on HWY 89 is getting ridiculous at the mouth of the canyon

Cracking and patching of pavement is inevitable, and it's logical that the most frequented streets are attended to first. However, there are less frequented residential streets that seem to be allowed to get into quite a state of disrepair before they're attended at all. They end up a scribble-fest of tar lines that don't do enough to prevent some areas from crumbling into loose gravel. If repair of less frequented streets is on a rotation schedule, it might bear tweaking to take into account their current state. But, all in all, pot hole repair is not neglected, and nothing is in critical disrepair, so I'd rate it good.

some have chuck holes, but i know that's a constant battle and continually trying to manage them

cleanness

The roads in my neighborhood have always been taken care of and I've noticed improvement in the roads outside my neighborhood.

There are some rough roads along Adams.

Some are good...some are really poor. There seems to be some well traveled streets that are still in poor condition.

While I have noticed crews out patching holes etc. Some streets are still in bad shape. Others that have been replaced are good.

Porter Ave from 40th and south needs to be redone. Adams ave is going to become a problem overtime more from about where the golf course fence ends to 40th, as it is still pretty rutted, but now the fire department using the two building lots on the end will bring large trucks often. I know that it takes money, but our street/sidewalks are completely out of compliance for ADA access. I hate letting my kids walk somewhere when there isn't a continuous sidewalk to travel on. Where there are sidewalks, you can't safely access them if you were in a wheelchair. I've seen several residence have to travel on the shoulder in their powered chairs to get around. Is that even safe in your mind?

Sink holes

Several streets in the city are in need of repair. My street 1100 E. has needed to be repaired for 2 to 3 years. The city will try and patch the areas and then the snow plows pull up all the repairs and deposit them on my park strip.

So many of the roads are in need of repair and being replaced.

Overall, travel in South Ogden is good, but some streets clearly need repair and repaving. Ongoing upkeep and maintenance efforts are appreciated.

Some roads are really good and well maintained like most of the main thoroughfares but some of the side streets are outrageously horrible. I sometimes wonder about how streets are prioritized when I see some of the secondary streets with huge potholes in them like we're living in the sticks.

There are many residential and some main roads that are in pretty bad condition.

Some out holes, otherwise good

There are some pretty rough streets within South Ogden...really rough repaired patches...don't always take the time to repair smooth and properly.

No, problems

More needs to be finished up and stay on top of it. With increase there should be enough taxes to take care of these things

Many side streets in need of repair. Example Liberty Avenue. Seems to forgotten.

They were average but are getting better.

Well maintained and fit for use

Recent upgrades

New improvements this year

The street I live on is in desperate need of repaving not more patches that don't work.

Pot holes, uneven surfaces, poor sight around corners, pot holes....

Issues with neighbors trying to park so that others can't park on one sided parking streets. Example, country club Dr area.

some streets are nice and new, other's are full of potholes.

Some could use maintenance and/or replacing.

For the most part they're pretty clean

Many are in need of repair.

You can't really do anything about the weather, which ages and wears away at our streets quicker than warmer climates.

I have been trying for ten years to get the Public Works to seal with Tar the developing cracks in the asphalt on our street without any result. Delayed maintenance will cost us a lot more, if periodic maintenance is not regularly performed.

As with all streets, after the winter months there are some potholes that need to be fixed in a little more expeditious manner, but all in all, they are good.

Where is the road tax going?

Some rough areas need repair...Nordin, MacFarland, Evelyn areas

car damage from pot hole. Pot holes pot holes everywhere, but in all fairness you have done much needed repairs this year!

They have gotten better over the last few years. for example, 40th street is better than it was, 1050 E is better, but they used to be pretty bad for many years before it was repaved.

Some in poor shape but for the most part good

Other than the occasional pot hole, our streets our well maintained.

My street hasn't been resurfaced in a long time and the road is peeling away in front of my driveway just keeps getting worse

Some are newly paved, some need work.

Our streets after more than a year's construction are totally new. I was surprised when the new roads were chip sealed this summer when streets east are falling apart. (Upper Crestwood Drive)

Lot of rough streets. Similar to a third world country's streets. Not all just some neighborhood streets.

Too many pot holes and/or dips. I've called in to have some repaired and no action was taken...still there.

The streets I traverse seem smooth and well maintained

Many streets, including our own, is a conglomerate of patchwork. Often there are pot holes.

Older ares need help.

Rough roads.

Some roads are excellent--nice and smooth while others stay in bad shape too long.

Not a choice in between average and poor. Lots of roads need attention

The streets in my neighborhood are awful.

Finally some of the roads were fixed, but there are still some rough ones in the neighborhoods.

Our neighborhood roads need some serious help in the Burch Creek area

most have been repaired here in the old part of town, but not all

We have an increase in revenue for infrastructure yest we are only fixing 3 streets next year and 2 in 2023

Some of the streets need repairing due to pot holes, etc..

Roads are generally fine. But many lateral water line fixes due to breaks in my older neighborhood have left it a patch work.

A few rough areas, but understand every road isn't going to be in perfect condition at one time.

Upkeep of roads is noticeable and appreciated.

Fix the dang side streets for once!! Stop focusing on the main ones for just one year!!! Please, we pay taxes too.

Some roads are nice and others are not but I dont see any that are dangerous

The quality of the streets depends on which street. Those streets which have parking on only one side of the street should have signs at least every 30 to 40 feet. The Oakridge Acres signs that say, "No Parking North or East this area," are not effective because they are posted at least one to two blocks apart. When people are informed that parking is only allowed on one side of the street they say that they did not notice the sign. There are a lot of people who do not know the basic directions of north, south, east, west.

Some of the neighborhoods the roads are becoming very rough with lots of potholes and issues. But the real issue is that when they get around to fixing them it takes entirely too long. Months and months. It needs to be insured that before they start a project that they'll have the materials and workers to do it so that it isn't unusable for 4 months or more. For example the road on the way to the Ogden Athletic Club this year. That took entirely too long!!

Lots of pot holes

Some roads have degraded.

Pot holes reoccurring in same spots and repairs by subcontractors uneven and rough

Recent repairs have helped greatly. The roads I drive on most seem to be up to average.

Some residential streets have a lot of potholes and lighting isn't that great at night with many areas dark to the point that even with headlights it is difficult to see

Lots of repairs and painting needed

Gravel is gross.

Some streets still need work on. Some streets that seem okay get more attention then ones that really need it

My street hasn't been touched in over 30 years it is falling the pieces has potholes water won't drain just poor service

numerous pot holes, bad stripping paint (can't see the lanes once the street is wet)

1.WHY DID YOU BOT OUT A TURNING LANE AT 40th and Washington to turn north!!!????

- 2. Lights are TOO LONG of a wait to turn green at every intersection going east/west!!!
- 3. Poor roads in older parts of the city!!!!
- 4. Need turning lane at 40th and Washington to turn north on Washington asap!
- 5. Lights are programmed too long going east and west.

Our street was repaved and was a much needed improvement

For 2 yrs there were holes in the street I travel about every day. They were patched just recently but I can't say they did a very good job. It is still bumpy when you drive over it. And I'm sure the winter will undo the patch job.

There are some poorly maintained areas

Its been nice to finally see some roads redone, but they cutoff the repair right before some pretty damaged roads in the Brier Point area. Just doing an additional block would have made driving this coming winter easier.

Too many pot wholes

Pot holes everywhere

Very good roads here but PLEASE improve and increase the number of crosswalks and protected bicycle lanes.

It takes a while to get around to repairing streets.

There are places where you can see that pipes have been leaking for some time. You can also see where repairs have been made because of leaks.

They're getting better.

It took more than 10 years for residential streets to be repaved. During this time, potholes were filled in but didn't solve the problem. I avoided certain streets purposely because they were in such poor condition.

Streets are not always clean and free of clutter.

so many streets are in poor repair around my home

There has been gradual improvement over the past couple of years, but still make streets are in poor shape.

Can see work being done but only on the main roads, a lot of neighborhood streets are destroyed by the snow plows and then get filled poorly to the point that 30 days later the pothole is wide open again

No major issues with any streets, streets seem to be maintained well. Street cleaning is the only thing I would be done at least every once in a while.

Roads are decently maintained.

Patching does not work

Many streets need upgrading.

Some areas need improvement

In the past year many problems have been resolved.

Lived here for 15+ years and many streets (including mine) haven't been addressed

Many smaller roads need updates. Burch Creek area is particularly poor.

Iraq has better streets than some neighborhoods in South Ogden. I know because I've been to both places!

For instance area over by Treeo was redone and the streets back in the neighborhood were much worse why weren't they resurfaced? Fyi.... I do not live in that area.

there are some roads that need some real maintenance - mine is one that if something is not done soon it will be nothing but a lot of chuckholes

Lots of just filling when they need to be completely redone

Need some work

Driving through the city

Lots of bumpy roads.

No complaints here. I know it takes time.

Driving on them

Many streets in disrepair. Madison Ave not a through street

Some are good, and some need repairs.

Plenty of issues although they are being improved. Just seems to take a lot longer since I live off of smaller streets.

They are in disrepair

I many streets within the neighborhoods have been patched, they are very uncomfortable to drive on. I find myself swerving all over the road to avoid bumps, dips and holes. I line on Ben Lomond Ave

some badly in need of repair

Lots of streets still need repair/refinishing. Totally understand costs and magnitude of project. However, when a new development is started that needs connection to our systems they seem to get done immediately. Hmm.

Lots of pot holes

our neihborhood streets are held together with tar and gutters don't flow properly.

There could be some improvements

Some need addressing

There are some very nice streets in South Ogden and there are some that have needed work for sometime now but it goes back to having the necessary funds to make the repairs - so I get it will never be perfect.

Main point blvd could be updated, especially when turning on to it. BIG dips there.

There are still roads that need repairing but I appreciate the efforts to continue with a plan to improve them. Poor roads make the neighborhoods look trashy in my opinion.

I live in a little used street. Just when I think that rut is getting too big since worker comes along and fixes it. In the past I might have said the roads were poor. I have had recent opportunity, however, to travel into local areas of Ogden where the side streets are pretty bad off. It made me grateful for the invisible work being done in South Ogden.

Repairs need to be made to many roads

repaved my road

The crappy quilt patch roads everywhere?

Our street got repaved after 30 years but many roads in dire need of repacking.

Very few issues.

900 E and surrounding streets around the 4300 block are terrible.

There have been a lot of improvements.

Seems as if South Ogden only cares for and repairs roads where the more expensive houses are.

We feel they need to be cleaned up.south Ogden.our city looks trashy!yet were still paying for 40th being upgraded

Some streets are still in need of repairs.

Some good, some bad

Lots of pot holes

Some areas need work and some are in fairly good shape

I understand a lot is in flux right now. Appreciate the effort made to keep our streets safe and smooth.

My Cul-de-sac rarely gets snow removal. It makes it hard to get out sometimes. This is when the other streets are cleared. They have stated in the past that it is because there are cars parked in it but We can't control others????? I'm sure they could plow around the parked cars. They do it on other streets.

Getting better but some are still old and torn up

Look at the neighborhood streets, this question is laughable.

Streets in the neighborhood going to friendship park are not in the best shape

So many broken patches, dips and holes.

Side streets often get neglected

Recent repairs have made all of the roads I travel very good.

Lots of potholes and the street lights need to be made a little smarter.

there are a few spots that need repaving.

Potholes and uneven surfaces

I see a lot of road work and fixing up, my area seems to have been taken care of very well, no bad potholes, etc.

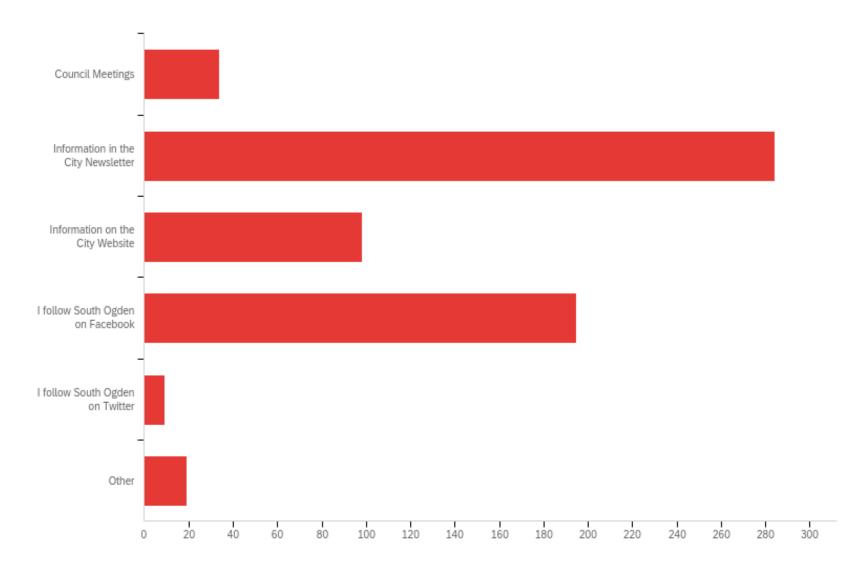
Needs more lights at night in my area

When we travel and see terrible streets that we feel like we're at home. But.... it's no joke. South ogden streets are the WORST

Getting better

Brier ridge neighborhood has the worst roads in the whole city. We've asked and asked for them to be redone. Got really close this summer but stopped right at the worst part.

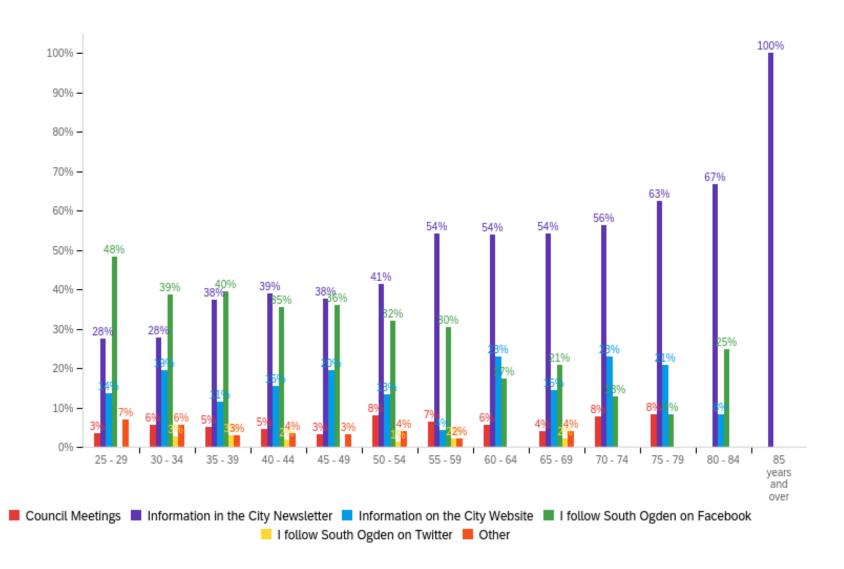
How are you most likely to stay informed with what is happening in South Ogden City?



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How are you most likely to stay informed with what is happening in South Ogden City?	Percentage
Other	2.97%
Information on the City Website	15.34%
Information in the City Newsletter	44.44%
I follow South Ogden on Twitter	1.41%
I follow South Ogden on Facebook	30.52%
Council Meetings	5.32%
Total	639

How are you most likely to stay informed with what is happening in South Ogden City by age category?



If you were in charge, what would you change about South Ogden?

far own ice CO lice bu Q fiber od ce eat resident

Keep up the great work. Less on South Ogden Days and more on roads

Save taxpayer dollars by privatizing much of the public works operations. They are paid way too much and perform way below what the private sector would perform for less cost. I would also get more input from residents (have multi neighborhood meetings), where neighbors living near parks could be asked about what type of improvements they would like to see near them (instead of having only 3 council member, who may not live by the neighboring park make decisions which impact your family and neighborhood). I heard talk about a skate park being slated for the 40th street park. I think that would bring the wrong crowd of people into our neighborhood. How about a water feature (instead of a detention pond). In the south side of the city, where the athletic club is (already a well furbished recreation meca), our city spends additional dollars putting in a splash pad. Kids that can't afford to go to the swimming pool get what? A detention pond? Would be nice if they had equal opportunities to cool off in the summer at no cost to them like the wealthier residents (who don't need a splash pad when most of them use the air conditioned Ogden athletic club). I also think that the city should reconsider their winter parking ordinance. It disproportionately hurts lower income people who live in neighborhoods with a single driveway. Seeing as how the city employees are not plowing this section of road where cars park anyways, and seeing as how it creates a slippery icy section of roadway, what difference does it make whether the residents park on the unplowed city roads or in their snow filled driveways? Ogden city doesn't mandate cars can't park on the street in the winter, simply motorists are required to move their vehicle within 24 hours after a snow storm. It would do our street crews good to run past each residential street twice to make sure they have plowed all the snow (to behind the curbs). As long as people are moving their cars and clearing the snow out, they shouldn't be getting fines if they park their cars on the city street. It amount to basically soaking the lower income families. I get it that higher income people with a two or three car garage with 3 - 6 additional concrete driveway parking places in their driveway don't need additional places to park their cars, but in higher density neighborhoods, it would be nice if we didn't have to park all of our vehicles in our driveway during the winter months. With us not having sidewalks, our driveways are where our kids play. Sidewalks would make neighborhoods more kid friendly if the city would consider putting these in (maybe just on one side of the road), where the earlier developers didn't have to put in sidewalks. It should be required to bring the older roads up to current city code (including ADA ramps), which isn't being done and the road is left as the only route for the handicap, kids to walk and ride their bikes, and the elderly to walk down. Only a 20'-24' wide shared car / pedestrian route down my road has me highly concerned. What will happen when someone gets hit because they can't see in the low lighted city roads during the middle of the night? Who is going to pay for the lawsuit and legal fees when someone is killed due to the neglect of South Ogden City public works and South Ogden City in general? Unfortunately, it will be all the tax payers and all of our taxes will go up to cover someone's death. The same goes for the new high rise across from the Bike Shop. There is not a safe sight visibility for pedestrians crossing the roads here. UDOT should be contacted regarding lowering the speeds to 35 mph (as is common in downtown Ogden higher density area). This is a walking route which kids take to get to Bonneville High school, and my children have walked this route when they didn't have a ride home from school. City officials should contact UDOT and have their most qualified traffic engineer evaluate whether the road speeds need to be adjusted with the building being so close to the UDOT right of way. This should happen immediately with the cold icy roads making this roadway crossing even more dangerous (especially since South Ogden City has demonstrated that it isn't plowing its roads properly). Show has sat on many roads in our city along the edges to simply melt away and because it was so cold, no melting and ice build up has occurred. Parks are shut down for the reason that the city doesn't want it's employees to slip or residents to slip. Are we going to shut down the edges of the roads? I would imagine that not plowing the roads and then when a police officer steps out of their fancy patrol car, that they also may slip on the ice as they are trying to give a parking on the street violation. When he slips and gets injured, who pays for his salary while he is on administrative leave? You and I do. So if the city can't plow the roads properly, would there be a way to hire another city to plow our roads (and save the tax payers a boatload of money)? It seems like if we are only a 3 mile wide city, we are way overstaffed with hired unqualified city staff (for the most part). There are a few good cops and fire fighters.

If you were in charge, what would you change about South Ogden?

Slow down traffic on highway 89. Goes much too fast.

Post minutes from city meetings, not just the video recordings so people can do a quick read through of important points/what was discussed/decided

Stop all the high density housing. Focus on single family homes, & businesses. How about an aquadic center or recreation complex. You could of had an assisted living center instead of 100's of apartments with no parking?!

Stop charging 5 dollars a month extra for roads. Make parks that everyone can use.

Traffic

Identify what neighborhoods council people live have council people walk the neighborhoods to see first hand the deterorating inferstructure

FIBER

Cleaning up the older segments of the city. Offering clean up dumpsters at various times of the year to encourage yard and waste cleanup.

?

If you were in charge, what would you change about South Ogden?

Just focus on city beautification efforts.

The amount of crime and car burglaries is concerning, as the population increases there needs to be an increased measure of safety and security

I love my city, except for potholes, I don't think I would change anything...although traffic does seem to be getting worse .. maybe work on traffic lights?

Is there a city newsletter? I have not seen one. South Ogden is too anonymous. What sets it apart or makes it desirable? It needs more uniformity in design and character. It needs more purposeful development and redevelopment. Those principles should be evident in its neighborhoods, commercial centers, parks, and public spaces. There needs to be some unifying characteristics.

Better roads within subdivisions

Compromise on chicken code

Allow backyard female chickens

Not involved enough to state a change.

I would work on fixing up the home values and regulating the shitty yards. Make it somewhere valuable to live.

I'd make maps big enough to see / read...

The things I mentioned in survey. I would try to keep the "small town" neighbors caring about neighbors feelings.

Change the direction the land use policies and philosophies are taking here in the city.

Civil code enforcement.

Nothing

North HWY 89 & Skyline Drive headed west is very dangerous intersection. Two lanes turning west into one lane gets very dicey. I don't feel safe at this intersection.

Also during the summer, why doesn't S. Ogden mow just past the shoulder of the road to clean it up along HWY 89 or Washington Blvd. Headed north from Walmart all the way to Washington Terrace? There's brush and weeds like 10 yards wide on each side of the road. I want S. Ogden to look clean and welcoming, weeds and brush looks awful. Plus summertime fire hazard. I'm from NY, and they mow both sides and the median of the NY State Thruway and it's like driving through a park. It's beautiful and clean, no trash stuck in deep grass and weeds.

Why not have a road sign welcoming drivers to S. Ogden? In California along route 280 South, every exit to many towns south of San Mateo has daffodils planted under each exit sign that welcomes you for example to Palo Alto. And in the summer California Poppies bloom, it's quite pretty.

Grow tall, tall shrubs around the water tank, it looks like hell.

Tell the mayor to speak slower!

Not building anymore townhouses/Apts

Honestly there are a lot of good things going on here. I think you're doing better at being more visible and interactive with the people through social media. I'd like to see Sourh Ogden Days improved. I love in the neighborhood by Friendship Park and it can be pretty rough on us. We have to do so much cleanup after people leave. Beer bottles to baby diapers and everything in between left in our yards. Having said that, I enjoy South Ogden Days, but the vendors are lack luster...fireworks and concerts fabulous.

I think the city does an amazing job. Nothing will ever be perfect but i see the effort being made in trying. Im proud to call South Ogden home.

Not sure I've never thought about it

Careful not to over develop. Green spaces are good and once they are gone they are gone. It would be nice to have more places to play, explore, and enjoy their beauty.

Green waste pickup

Not allow so many apartments to be built

Implement laws and codes that are already on the books.

I would legalize small flocks of chickens for homeowners with a certain lots sizes, much like most other cities in the area.

I would finish the new Club Heights Park and add fiber. I would also add a rec center that included a pool and racquetball courts.

Fiber optic for the internet would be great.

Make South Ogden Days better. Bring back the bagged leaf pick-up service. Lower the water rate.

Nothing, it's a nice quiet little tucked away neighborhood that is literally the perfect balance of city and small town. I have a friend who is moving to a home here in south Ogden that she bought this month and I've told her how much she is going to love the area because it's so quiet and peaceful, we have a low crime rate, everything is upkept beautifully. My husband and I have lived in South Ogden since 2011, and we never want to live anywhere else. It's the perfect place for us because I am from a very small town in the panhandle of northern Idaho and my husband is from Utah County Orem born and raised so he prefers the city feel, I prefer the small town feel and South Ogden is the perfect balance between the two.

Better information to all residents, especially in regard to people running for office.

Maybe have town halls.

Not much but would get the people up to date with a new fiber system.

I would enforce the laws. Example ticketing cars left on the streets during the winter so the roads can be plowed. Especially where rentals are. More enforcement with dogs off leash whether it's through neighborhoods or parks.

Broaden our tax base and have more programs and activities for youth and seniors.

I'm not sure

Start introducing more conservative values and have more political candidates that aren't just different brands of socialists.

Faster internet- a reasonable option besides Comcast

Make sure sidewalks don't have a step off but smoothly enter the street

Affordable housing!

Dunno really. But dropping in fiber would be absolutely incredible.

I would make the dog park open all year around. We, the dog owners of the city, are willing to help with the upkeep!

Make it more close community

Fewer high rise complexes

Everything.

Keep the F35s from over flying the area. Keep them out in the west desert.

Better vehicle vs pedestrian vs cycling access.

Increased focus on water conservation & how businesses/gov't facilities can lead by example (less sod & lawn, increased use of native & water wise designs). Homeowners don't appreciate being preached to & charged for water use when it's clearly wasted in other areas.

More visibility in residential areas, especially for aggressive drivers.

Work on getting fiber internet available to all residents

No

How fast people drive.

I would let the neighborhood know when they are allowing a boys youth group home in a residential area.

Making an effort to make our neighborhoods feel safe for kids to be able to play in. Aka speeding, running stop signs, children at play signs, ect

I think the people in charge are doing a great job already!

I would join with Ogden so no duplication of mayor fire police city hall We are just a subdivision of Ogden now

Chickens! I would make sure that folks could raise egg laying chickens on their property.

Dannnggg... I don't think I'd make too many changes, maybe limit the high density housing as time continues to go on. I think the enormous apartment complex going in where the old bowling alley was is.. a little on the big side of things. Maybe if it was one story shorter it wouldn't feel so out of place and weird.

I would work on streets and sidewalk repair. Also, I would try to enforce water conservation.

Roads need to be fixed quicker. Don't let the Mayor Porter or Jamie Healy ever leave. More community events.

That's hard to say because I only see surface of what takes place. My biggest concerns are keeping up on park maintenance and improving roads and helping everyone feel included. The Santa parade route last year was fantastic but I was extremely disappointed by the Easter Bunny route. I went to the route but he had already passed and I literally cried cause I was excited for my kids to see the firetruck pass and we didn't get to because the route took less time than planned.

New mayor new city council new city manager. People stay in office for too long get to comfertable

No more Apartments, more restaurants and build a damn new High School! Oh and have training on your snow plow guys not to bury me in my driveway so I have to call my Bishop to have the Decons dig me out in the winter. I am 72 years young.

Lower property tax

Nothing

Every thing seems to run well,

Lower taxes

Less apartments and townhouse being build. There is already to much traffic.

The way owners handle rent fees on commercial property. They shouldn't be allowed tax breaks for leaving buildings empty due to such high rent costs.

Listen more to the residents concerns and helping them feel heard.

Abandoned and dilapidated businesses would be torn down to make room for more revenue

More events to help families in need.

More visibility of what tax dollars are being spent on

More community attractions. We currently have to drive to clearfield city every week for a youth swim team. It would be nice to have something like that for south Ogden.

Give Mike Howard a raise. Russ Porter is a stud too btw.

I would stop building multimillion dollar parks and concentrate on the roads and employees.

No recommendations at present.

Stop all the high density housing. Enough already

Find a way to lower taxes and fees. It's like living in California without the nice weather. Taxes are higher than every surrounding city.

I dont like to see empty businesses and storefronts. Perhaps more support of our local merchants. I'm not sure how exactly that could be done but we need to help them thrive somehow.

Less high density housing

More diversity and inclusion.

I would have it where residents would be more responsible for keeping up their property. So many yards look like a junkyard, or have landscaping that are not maintained.

Cleaning up litter, enforcing dog restrictions,

Clean up some old and/or abandoned buildings and store fronts that are eyesores and could bring down city property values

Find out how many home bound people there are in the City. Not just the elderly but the disabled and sick as well. Then do something special for them and their care givers.

I would stop the building of massive housing projects. We are being over run with apartment and townhouse complexes. I would never have approved the one on Harrison Blvd that is changing the landscape of the property just to accommodate the building. Also the one on Washington where the old bowling alley used to be. Traffic is already so heavy here and after those complexes are occupied it will be horrendous!

Take full responsibility for the mistakes of your employees and contractors . Make things right when you damage someone's property instead of being worried about setting a president for future claims. In other words be honest and forthright.

n/a

Not much. More resources for police departments and firefighters.

More police officers/presence for safety. Over time it seems we have had more and more problems in our area. I also would consider a way to have better pedestrian safety. Maybe a separate walking/biking path to schools. Also the area near the Ogden Athletic Club is very dangerous. The entrance off of 5700 has lots of kids going through to go to the park. The Drivers are going way to fast and are on their phones. There are more kids in that area than there has been in a long time. There is no safe crossing area across 5700 for kids or anyone for that matter. I see people almost get hit often. It's only a matter of time before a child is seriously hurt or killed. There is no sidewalk near the entrance and kid's walk along with the cars in the driveway to get to the park. Kids crossing that entrance on 5700 almost get hit all the time because the cars drive through the side walk where kid's are walking. The drivers never slow down or look.. The side walk going through the entrance to the club on one side closer to the nature park isn't well marked. It's also hard for kids to see they should watch for cars driving through the side walk.

I'd force fiber internet and municipal tv/broadband down peoples throats

Power outages and garbage pick up

I would have more outdoor space available for families and enforce dog leash laws.

Nothing. I love it here.

Most of our friends have moved to Farmington or west Weber county because there is new housing available that families can afford, better (or at least newer) schools, and/ or better restaurants and shops. Clinton is booming with new stores, Farmington is going upscale, but south ogden seems to continue its slow slide downhill. I would love to see more professional office space, more restaurants, and more upscale housing. High density housing has its place here too, but it seems that's the only thing south ogden is building any more. Without better schools, food, etc I can see South Ogden's new high density housing becoming slums quickly, and without a clear plan on redeveloping land into upscale housing then south ogden will eventually turn into Roy.

More street lights, lower taxes for senior citizens (retired), senior center, less apartment buildings

Nothing

Where would I start? Do away with the stupid apartments that DO NOT FIT IN in our neighborhoods. I feel bad that they took so much space to build those horrible buildings... in a few years they will become drug houses.

I would try to balance growth with infrastructure needs.

at the intersection of HWY89 and skyline drive, south bound traffic on 89 has 3 lanes and it reduces to two after the light. I've seen a lot of people racing one another to get ahead of traffic and someone is going to get hurt. i would make the right lane turn onto skyline rather than go straight.

Maintain the old commercial areas, and get more reliable businesses to come in. Quit developing apartments and get businesses.

We could use a Rec center

The sidewalks and the roads.

Recruit more business, make it more business friendly (if it's not)

The honesty and openness in which information is given to the community.

Have city take more of an effort to cleanup the looks of our city. I know I would use all my power within the laws to force compliance of junk ordnance, parking on the lawns, having unlicensed vehicles in front of homes, people parking camp trailers unattached to tow vehicles in the street. Follow through with the no overnight parking on street during the winter with fines for violations. I would do away with South Ogden Days and use the time and money for perhaps paying city employees to work on the above mentioned items.

I wish we could get funding and help to xero scape our yards

Require that developers release a percentage of their new high density housing for purchase by the general public. I am not sure what the number should be but I think 50% would be a good place to start.

Tree over growth and more street sweepers. Then the under 18 brats vandalizing the neighborhood and recent burglaries rising.

I would create an area maybe near the old village inn is where townsfolk can walk to a small pub/outdoor area. Similar to the junction but much smaller and quaint. We need a walkable / bicycle friendly city for the future.

Dog park would be open year round

No dogs in the friendship park

Have the fresh market area be multi use, so as to support more small businesses in that area

More community gatherings, activities, service, involvement.

I would make it more friendly to business and be more supportive of the arts.

Somehow try to have more of a downtown feeling in a business area. I don't know how to accomplish that, but would be nice. Feels too suburban here, not like an actual city. However, the mayor does a good job of helping me feel as if I live in a community with his weekly Facebook videos.

Better recycling program. Less dense housing without the appropriate infrastructure.

Stop building apartments, Tear them down and add something that encourages long term residencey

I would work with the state to figure out the problem with the traffic on 89.

Nothing.

i like when there are things people can get together out side, or lobby of your offices: competitions for halloween scarecrows you use to do; Thanksgiving , Christmas tree decoration event, service day events, honor the firefighters ; or open house two times a year for at firefighters or police department. perhaps an animal parade around the park; Home good exchange. They have a farmers market in Ogden, don't want to compete - but perhaps a farmers exchange once a month, or something for people to see SouthOgden promotes a healthy, happy family life. Perhaps something each month at different parks / or parking lots{smiths, Weber State, VA} or even at the golf courts so people are aware of all the amazing things South Ogden has to offer. Like next week is "BRING A FRIEND FOR FREE' to the Ogden Athletic Club. Find out when and if other golf courses or gyms, have something like that that you can inform us all about. ok, i'm starting to ramble too much. better sign off.

not sure. but make residents have a sense of well-being, safeness and integration

I would try to increase the tax base by attracting new business

Make the dog park open year around. We are all willing to work together and keep it clean. 😳

Enforce the yards that people do not take care of and there are weeds and junk and crap everywhere and it looks like crap. If you want to buy a house you have that responsibility. If you don't want to do it, hire someone or buy a condo where they do it for you.

Smarter development, and Smarter decisions with taxpayer dollars.

STOP HIGH DENSITY BUILDING PROJECTS. Get control of the budget.

#1 DEI - showing the city embraces diversity #2 Open the dog park year round #3 Infrastructure to our city sidewalks and ADA compliance

Public transportation access. It's not realistic for the elderly to access public transportation. I for example need to walk 1/4 to 1/2 mile, up hill, to catch a bus.

Cost of living

My biggest concern is the amount of high density housing that is being allowed in various areas of the city. Would not allow that to occur example the new high rise building between Riverdale and Washington on 40th st.

Wait for current housing developments to be finished and filled to determine the impact on providing services before approving other new projects.

I'd like to focus on improving existing housing instead of tearing down older homes to bring in new businesses when we have vacant business locations and empty lots. Improving our Athletic center would be good and finishing off some of the proposed trails particularly those that connect to the Weber River Trail and Bonneville Shore Trail.

I'm not sure but I like that you are asking for my concerns.

South Ogden days are in need of an upgrade. Bigger car show and more activities and games for kids

Have had some great customer service experiences with specific departments like animal control/services and police dept. Have had some really disappointing services from building/zoning, etc when trying to get help with neighbor issues not following codes where we really didn't feel valued or respected as a resident, especially a long time resident going on 20 years. That was very frustrating and disappointing to us

I have made a few suggestions in my previous comments, but i think making it easier to provide input and know it is being taken into account.

More community events. Another dog park.

I love living in South Ogden. I just don't want it more congested than it is already. I'm not happy with all the apartments going in by the water towers. It's too many.

Get tax base, not hyped on high density housing and cleanliness cleanliness

Stronger enforcement of city ordinances.

Nothing comes to mind

Keep actual property tax increase inline with income increases. Again the tax rate isn't a good measure of how quickly taxes are increasing.

An easier way to get large garbage containers, better internet

I would have another full time person in the administrative office to handle utility billing calls and accounts payable processing

My road being redone!

High speed fiber internet

Clean it up, lower the taxes for the lower income families, do ONLINE ANIMAL REGISTRATION RENEWAL!!!, equal representation from the tax brackets on the council, lower taxes please, upgrade sewer systems, bring OLD TOWN SOUTH OGDEN back to life.

Have more community events around holidays.

I would improve services for Senior citizens. Have more activities.

I would figure out ways how to make is different from Ogden city so that people don't say oh you live in South Ogden that's the same as Ogden.

I would ban gasoline powered yard equipment. I have been using an electric mower and line trimmer for a few years and find them perfectly acceptable. I would train parks personnel on how to trim around trees without killing them.

Join UTOPIA

Have more respect in the handling of taxpayer funds. Remember the source of all city revenue, and know that it has its limits, please be respectful of our residents and businesses. We sometimes feel we are being inappropriately exploited.

Better planning. It's a mess and not copacetic at all.

I don't know. It's a pretty well run city. Maybe a little more police presence in the neighborhood because people tend to drive fast. Otherwise, I love my city.

I would first look into cutting the pork

The light issue explained before

Nothing really.

More emphasis on adding restaurants and cleaning up the sides of the roads, including Washington Blvd.

I would lower spending, then lower taxes, budget better.

I'm not sure I don't know all the issues that are at hand just what I see from my front door

Hold population from growing.

Just what has been mentioned.

Not using every single spare land to build apartment buildings. Too much additional traffic and congestion as well as eye sores.

Support for our aging population....recreation for seniors ceramics and a clean place to mingle and converse.

We need greater business representation to bring in additional tax dollars. Then we might have money to fix our roads.

Shorter surveys.

A few more businesses although I think city leadership is doing a nice job overall.

Have a rec center and low cost recreational opportunities. We have to travel to other cities to swim and play.

I would start with the things I mentioned already about the recycling issues and keeping dogs on leash in neighborhoods. But these are the things that affect me most. As we are here longer more things may come up.

I love living here! It's clean and just a great place to live. I just think our neighborhood roads need some help.

the number of town homes being built and the appearance of them

Not build so many apartments, not charge as much on taxes. Get the fire, police more involved with the community.

Ensure all news is available on the official website as well as social media not just social media.

Maybe a few more events.

Nothing. I'm happy with the status quo.

Our current administration that voted in high density housing, only to bring in high traffic!!

Allowing chickens and other small farm animals on residential land!

I would divide the city into at least 3 different geographical areas so provide more of a balance in city council representation. It seems that over the years most of the city council members have been from the newer and wealthier areas of the city. I would also encourage the city council members and department heads to spend sometime taking a walking field trip in areas of the city where they do not live or work so that they can become more familiar with the city and it's residents. The city council members and anyone who makes decisions about any specific area of the city should be required to visit the area before they cab vote on the proposal.

Help and support businesses so they could thrive and provide better service of the parks and recreation areas so it creates a good environment for families to use. Make it easier to get good internet and cell phone coverage in our area.

I would add fiber internet. I'm very happy to see this survey addressing that, and hopefully moving in that direction.

Enforce trailer parking limits on street. Revamp building codes for height restrictions ,no more bowling ally monsters

Encourage fiber in our area either through Utopia or someone else like Google Fiber

Stop Building so many apartments and make builders add as many trees to the city as they are renters!!!

Change the city attorney. He's terrible to the residents and is adversarial which is a poor behavior for a public servant.

Review zoning and discourage the rental market that brings in transient neighbor relationships. Institute the good neighbor program that Ogden city has which encourages block parties and community.

Right now trying to lower taxes. Tax apartment tenants more as they benefit from the same amenities that home owners do (roads, parks, schools, police/fire dept., etc.)

Get rid of ... [names removed] ... ALL CORRUPT COPS!!!

The spped of traffic going up and down Edgewood Drive. Some think of it as a freeway shortcut

Enforcement of existing laws. Thoughtful consideration regarding consequences of new development projects: ecological, aesthetic, traffic safety, parking.

I have no idea. I'm not a leader. I am somewhat disappointed about how much better S Ogden reputation and living conditions were 20 years ago compared to now.

Up the code enforcement on water use, parking and yard care

I would never have allowed so many apartments to be built on the land where Hilltop Lanes was located. Also, they are way too close to the road. I hope the apartments to be built by the water towers won't be so many stories. It's a shame apartments are being built there at all.

The overly restrictive 2nd driveway cut out. With the state pushing ADUs, S. Ogden may want to revisit this.

The management

No more high density housing

More and safer crosswalks to make S Ogden more walkable; and let's do better on recycling!!

Keep what's left of our open space.

Focus on vacant buildings or storefronts.

Bigger celebrations like for Halloween and Christmas at 40th street park and others

More dog parks.

I would stop building so many town homes and condos and build a bike park

Keep high density housing out .

focus a little more on the youth, a little less on their parents.

My son would like a skate park. We're generally pretty happy here.

Other than street maintenance. Nothing doing a great job and enjoy living here

More businesses moving here, restaurants included

Need to meter and charge more for secondary water and incentivize flipping the park strip to save on water use. We are in an extended drought in the West (in spite of the rain we've had lately). Need to do more to preserve water

Ensure better clean up of propertys and removing trashy clutter i.e. vehicles, junk, weeds.

Enforce yard maintenance ordinances year round.

Annual city tax budget revamping

I would adopt the streets in the Tuscan Estates

Allow chickens!!! Layers only, no roosters.

Utilize amphitheater for free weekly concerts, such as what Layton City does.

Officer attitudes towards citizens. They are intimidating and overbearing. They should protect and serve, not intimidate. The roads are terrible and the bandaids that are placed everywhere require stitches! Replace the irreparable areas and fix the water problems/springs/pot holes

Protect existing zoning.

at this time I can not answer without further research.

Get more in community to find out concerns.

?

I don't want to be in charge, you are doing a good job.

Keep taxes lower, they should be by what we paid for the house and not what it may be worth in the future. Our housing market costs are out of control with the Californians coming in with cash and buying up property .

Change city Name back to Burch Creek

Encourage business.

Allow chickens!

Clean the city through code enforcement and stop high density housing projects without more input from citizens.

Better maintenance of the roads

Change trash pickup to biweekly. Alternate recycling one week and trash the next. We use about one eighth of the capacity of our trash can each week. Even larger households could manage biweekly if they properly recycle. If not, they should pay extra for a second trash can. This should reduce costs for the city and the residents.

Listen to the citizens more understanding that we can't make everyone happy but effective communications could perhaps at least foster more understanding by all. Government administration today is very challenging - we appreciate our public government workers (elected and salaried).

Mentioned previously but not building high capacity townhomes, apartment or businesses

Slow down on high density housing! Focus more on attracting quality business with better employment opportunities.

No more apartment buildings, more activities for senior citizens,

I would try to create an area that supported more commercial growth, perhaps by Zions Bank. Having a few nicer restaurants for a sit-down experience would be great. Creating a walkable area with dining and shopping would be a great addition.

Hard question to answer. Not sure. I think everyone is doing a great job.

Again, the aesthetics of the city...beautification

It is a great City to live in - I just wish the taxes were lower.

Seems like a lot of random burglary. Patrol hitting this area from 9pm to 3am would be nice. Really all of south ogden, but especially around Main Point Blvd.

Limit high density housing.

I would have a permanent turn signal at 40th and Washington. If you are headed east or west and need to turn it is near impossible. I'd also have Mayor Porter slow down, enunciate, and be a little more personable when he does those updates on social media.

fiber internet

Betters streets. Better sidewalks.

STOP building hi density condos

stop building apartments

Continued improvements at parks

I would quit approving permits for multi family housing units (it's getting out of hand) and focus more on bringing in desirable amenities for the people such as restaurants and stores.

Have a fall cleanup for citizens, add more stores , clean up our city. Lower our water bills

Number 1, would be law enforcement, keep our city safe

More recreation opportunities for those who live in south Ogden

Work on better internet i.e. competition with the existing monopoly

more transparency into spending, police reporting, how is our attrition in police dept? similar to neighboring cities?

Nothing, we love South Ogden. I do not like my Property Taxes but I understand them: (I wish there were more building lots in South Ogden. We would like to retire here and build a new home but there are not many building lots available.

The poor management of funds / tax dollars and the mismanagement of selling out to high density housing development. The realtors that are on the city council put shotty high density development over the real needs of the city and citizens.

Repairing or removing the chain link fence between the front of the DMV and US 89. Kind of an eyesore especially when South Ogden Days is in town. Maybe removing that asphalt strip next to that fence and planting grass would help with appearance. Maybe redesigning the Welcome to South Ogden sign at Washington and Harrison.

More inclusion, friendlier officers and managers, better park maintenance, better roads.

Without the constant noise from HAFB jets (which has gotten significantly worse in recent years) South Ogden would be an ideal place to live. As it is, the noise is almost unbearable and if I could possibly leave, I would, and I have definitely told many people to avoid South Ogden because of the noise.

I would be a progressive city that leads change in the entire state to move away from the oppressive Mormon led values from the old ways to a more welcome free way of living. We do not need to be ruled by religion. Start making a change!

Better enforcement of traffic violations

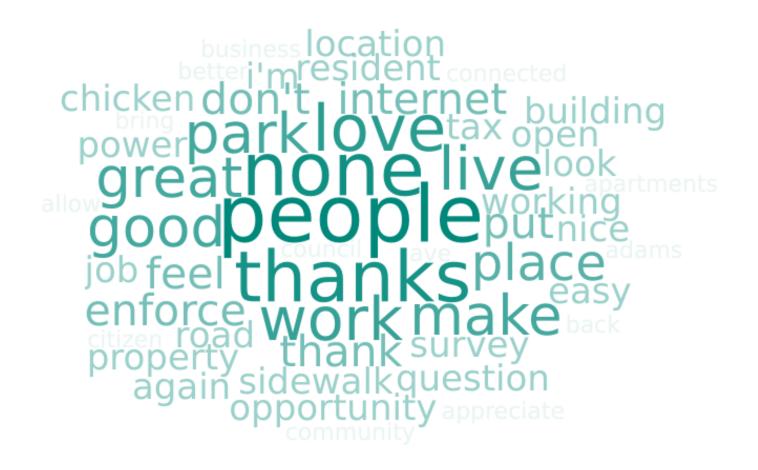
Make it easier for small businesses and restaurants to start up and get a liquor license. Also find way to help snow removal not block in houses and mailboxes in cul-de-sacs (probably not possible, but would be great!). Find ways to help make sure areas don't get run down, I'm seeing some of that on 850 E where a few condos and houses have junky vehicles and poorly kept yards.

Code enforcement on residential properties, cars on lawns, broken down cars all over, TV parked on streets, garbage cans left on street all week, etc.

Traffic lights on riverdale

Less crime. Frequently burglaries lately.

Better roads, an easier way to communicate concerns. More community events



Maybe put up a large sign by city hall and other owned city property so people driving by can see the city is doing a survey. Don't think we'll buy your house signs should be allowed (private business people using public property for their profit). Has happened recently on Porter Ave (directly west of the Mayor's house in three locations, by the Ogden Golf and Country Club).

Keep up the good work

Thank you for all you are doing! I appreciate it.

If the city council is bringing more high density housing to our city what is the city council doing to prepare for all the baggage that comes with it?

All the new apartments are increasing traffic and crime

No

Great job, keep it up.

CHICKENS

when the snow comes, please remember to plow the parks - especially glassman park - so that residents can keep using them without slipping on ice

Please keep the city looking clean and well maintained. Also there are no street lights in the neighborhood down behind Walmart. Citizens are walking their dogs in the dark, not safe.

I couldn't get the map to zoom in so i couldn't mark where i live. Thanks for all you do for us!

Not sure if the city is involved but rocky mountain power has an unusally above average power loss in the last 12 months along neighborhoods on us 89 between adams av and 1475E.

Nothing right now.

I love Mayor Porter's weekly update—it makes me feel more connected to the city. I also love that the city has been prioritizing putting in new parks.

enforce residence to clear sidewalks of overhanging trees and shrubs

Keep up the work!

Just enforce the laws that are already on the city's books.

Publish the council meeting agenda

Why bother to vote when everyone running is a communist Biden clone?

I love South Ogden. Would love it if Trader Joe's decided to open up shop here. Thanks for all you do.

We need better information a out candidates.

Thanks!

Open the dog park all year around. \bigcirc

We need incentives to make people switch to less water intensive landscaping.

I'm worried about the over crowding of the schools, especially once the new apartment complexes are completed. The one on Harrison is a terrible location. I can't imagine more traffic on that road by the intersection.

Once again, I would like to have the right to raise egg laying chickens on my property.

Raises for everyone-on us, the tax payers! You all deserve it!

What other comments or insights would you like to share?
None
Great job
It's none of your damn business what race I am! I feel like I could be black? White hispanic etc depending how I feel and if I want to be female or male. Geez Mayor!
Concerts in the park might be fun
None
Fix the roads, put in sidewalks, quit spending on extras we don't need
I love South Ogden. I feel it is a great place to live and overall i think the city is run well.
I am not on facebook so it would be nice if that info was also added to the city website.
It would be lovely if we could have chickens :)
Thanks to law enforcement and other first responders

Congrats to the Mayor on re-election. My kids thought he was a great teacher.

Overall I really love living in South Ogden and feel blessed to live here!

None at this time.

n/a

Please look into the safety issues near the OAC

Keep working hard

High speed internet and good schools will attract young, upwardly mobile families. South Ogden should be an ideal location for young and affluent families. Instead, those families are going to mountain green, Farmington, Syracuse, etc. we need more educated and affluent young people to stay here. The city may want to form some advisory groups to help solution the opportunity to keep good people here.

None

Take into consideration what I have stated... i am sure it will fall upon deaf ears and have no outcome.

South Ogden needs to better advertise/report what is happening within the city. The news paper rarely has anything.

LOVE South Ogden and I'm a transplant from Davis County - wouldn't go back.

Thanks for reading my comments and hopefully the city will actually work on my suggestions

I would still love to see a bikes trail developed in the gully South of the Golf Course on Adams Ave. I think it would be a great green space for residents to enjoy especially for the new development of apartments to the West.

Stop building so much housing. The traffic is going to be outrageous

Thanks

Please change the ethnicity question to be able to hit more than one background. It is short sided to expect people to only choose one if the are multi racial.

I've reached out for a few times on issues and when I call the city building, I never get treated like my concerns matter. The city employees should show they care about the citizens.

Promote earthquake preparedness. . make sure people know there's a plan in place, perhaps have fire dpt share more ideas on how to turn off gas, water, etc and focus more on "what can i do to help my neighbor in times of crisis" rather "what is the city going to do for me, in times of crisis" - if that makes sense.

no

Dog park open year around ! � 💬

Don't ever put gravel over a new nicely paved road in my neighborhood again!

None

You have two South Ogden residence that stood up for all of Utah's Transgender community. We made it possible, equitable, and more easy for transgender people to obtain their rights to have their documents align with their lived life. It took years for that, and there are many people, South Ogden residence included that will benefit greatly from that. This city should recognize more the power the people have in helping our community grow. You should read about our case, Sean Childers-Gray and Angie Rice. I'm proud to be a South Ogden resident. I just wish our LGBTQ+ community knew they have a place here. :)

Public transpotation.

I love South Ogden!

none

I'm not sure I see the value of the city getting involved is providing internet service. If we were rural and didn't have any good, affordable providers then it might make sense. But maybe I don't know enough about it.

I am willing to accept tax risk associated with city fiber internet projects. The investment is worthwhile.

You are communicating well. Keep it up!

I would honestly really just like to see Glassman pond make a huge turn around

I would like to see South Ogden embrace solar power and install arrays on any suitable city building, such as the new maintenance facility.

Thank you for the survey.

Thanks for making South Ogden a great place to live, work and play.

Many thanks for all your work.

Put handicapped corners on streets. Too many are just curbs with no ramp......

Allow dogs back in the park, or at least Madison Park. Most of the people that use this park come there with there dog(s).

Maybe the city would consider paving the trailhead by our house to match the other trailheads. We had mud but the city just installed gravel, thankfully!

none

As I have traveled around the city, I have noticed more people walking in the street than on the sidewalk.

None

People are genuinely good. It would be nice if the city facilitated ways to show it. We came together with the storm on sept 2020 but nothing since.

I understand why you want to know ethnic and income but we need to stop categorizing people

I support the police but why do they sit at the 7-11 for long periods of time when they should be out working? Looks bad for the city and department. Get to work!

I enjoy living here

Nothing right now. Thanks for the opportunity to pass on what I did.

None at this time

Just remember, government is for the people, not the other way around.

Thank you for reaching out and listening.

I appreciate the opportunity to offer my input. Thank you. Make your header smaller for easier access to survey questions.

South Ogden is a very nice place to live.

Overall, good job!

South Ogden is getting expensive to live in, especially older areas.

New pickle ball courts are nice, now that they have been repaired. The bench awnings have a design fault that will probably lead to a civil liability lawsuit in the future. Occasionally, balls will land on the "inverted" rooftop. People will climb up the poles to retrieve balls, then drop down onto the cement floor. Someone is going to get hurt doing this. The roofs need to be retrofitted with traditional peaked structures.

the increase in fees has concerned me since I am on a fixed income

No

Enforce yard maintenance.

Chickens please.

Not happy with the property tax jump this year.

Thanks for allowing input.

Bringing in fiber is critical to the future of our city. With more people working from home, going to school online, and streaming everything, people will look for highly connected communities.

Mike Howard is an alpha male. Love that dude.

none

You asked questions about things I have no knowledge of , like internet, and you should have gave out dollar amount savings if the city can help. If it would be a lower price then yes, we all want to save money on services.

keep up the good work

None

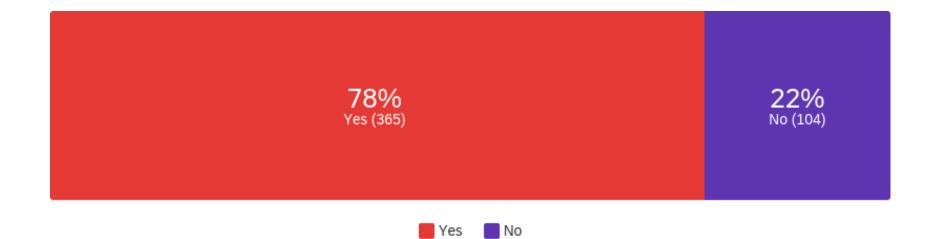
Whenever South Ogden Days has carnival rides again, hire a different company that has rides that don't look unsafe.

Keep the city website up to date and easy to navigate to find latest news and events

Too many multi family dwellings

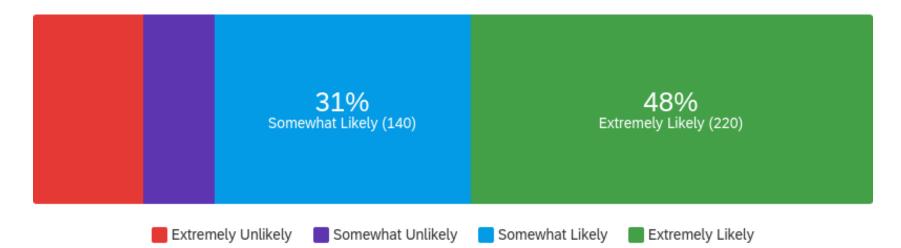
Focus on crime

Do you believe your city government should help facilitate fiber internet service?



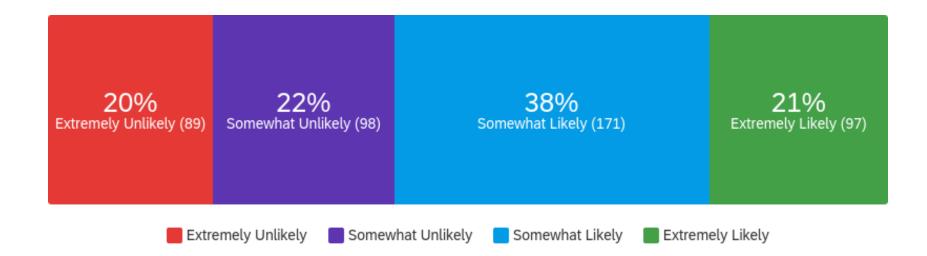
Answer	%	Count
Yes	77.83%	365
No	22.17%	104
Total	100%	469

How likely is it that you would subscribe to 1 Gbps/1,000 Mbps internet service if it was available?



Answer	%	Count
Somewhat Unlikely	8.50%	39
Somewhat Likely	30.50%	140
Extremely Unlikely	13.07%	60
Extremely Likely	47.93%	220
Total	100%	459

How likely is it that you would subscribe to 1 Gbps/1,000 Mbps fiber internet even if it were offered at a higher monthly cost?



Answer	%	Count
Extremely Unlikely	19.56%	89
Somewhat Unlikely	21.54%	98
Somewhat Likely	37.58%	171
Extremely Likely	21.32%	97
Total	100%	455



End of Report

Full Report

Survey Completed December 2021