

2023 Community Survey

Full Report



SOUTH
OGDEN

January 25, 2024

This is the 2023 Citizen Survey Full Report. This report contains all written responses to all questions asked in the survey. The 2023 Summary Report is smaller and open-ended questions are summarized using Word Clouds.

Are you a resident of South Ogden?

#	Answer	%	Count
1	Yes	97.45%	573
2	No	2.55%	15
	Total	100%	588

Survey Response Rate and Margin of Error

Margin of error, also called confidence interval, tells us how “confident” we can be that the survey results (sample) reflect the views of the entire population. This is a good measure of how effective the survey results are. The smaller the margin of error, the more confidence we can have that the survey results are representative of the larger population.

This year 573 residents completed the survey (although some did not answer every question). With a population of 17,541 and a confidence interval of 95%, the margin of error for the survey results is 4%. This means that the City can be 95% certain (confident) that, if all residents were to take the Survey, the results would be within +/- 4 percentage points of the survey responses.

Population Size ⓘ

17541

Confidence Level (%) ⓘ

95 ▼

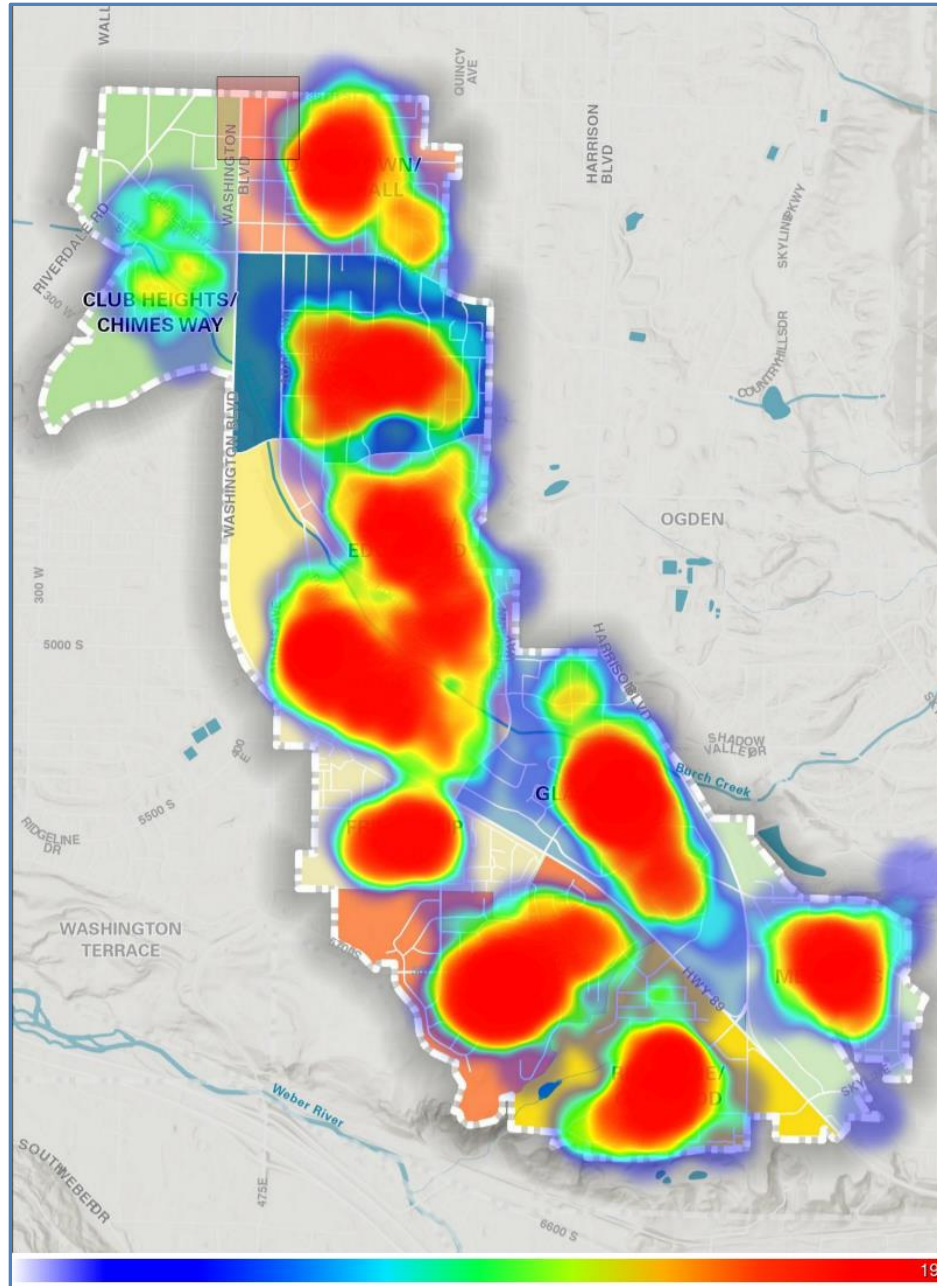
Sample size ⓘ

573

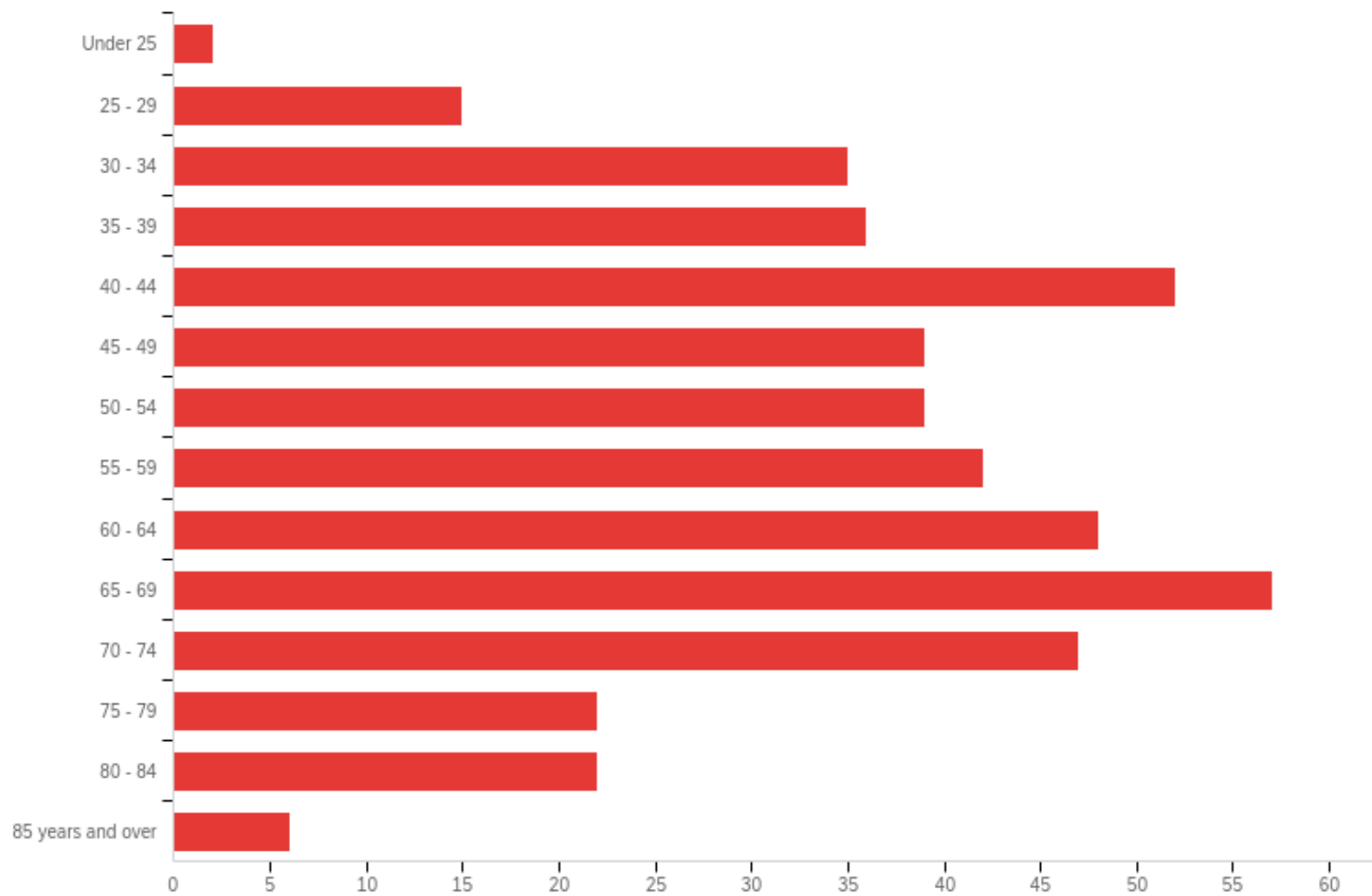
Margin of error

4%

Click on the map region which contains the location of your home.



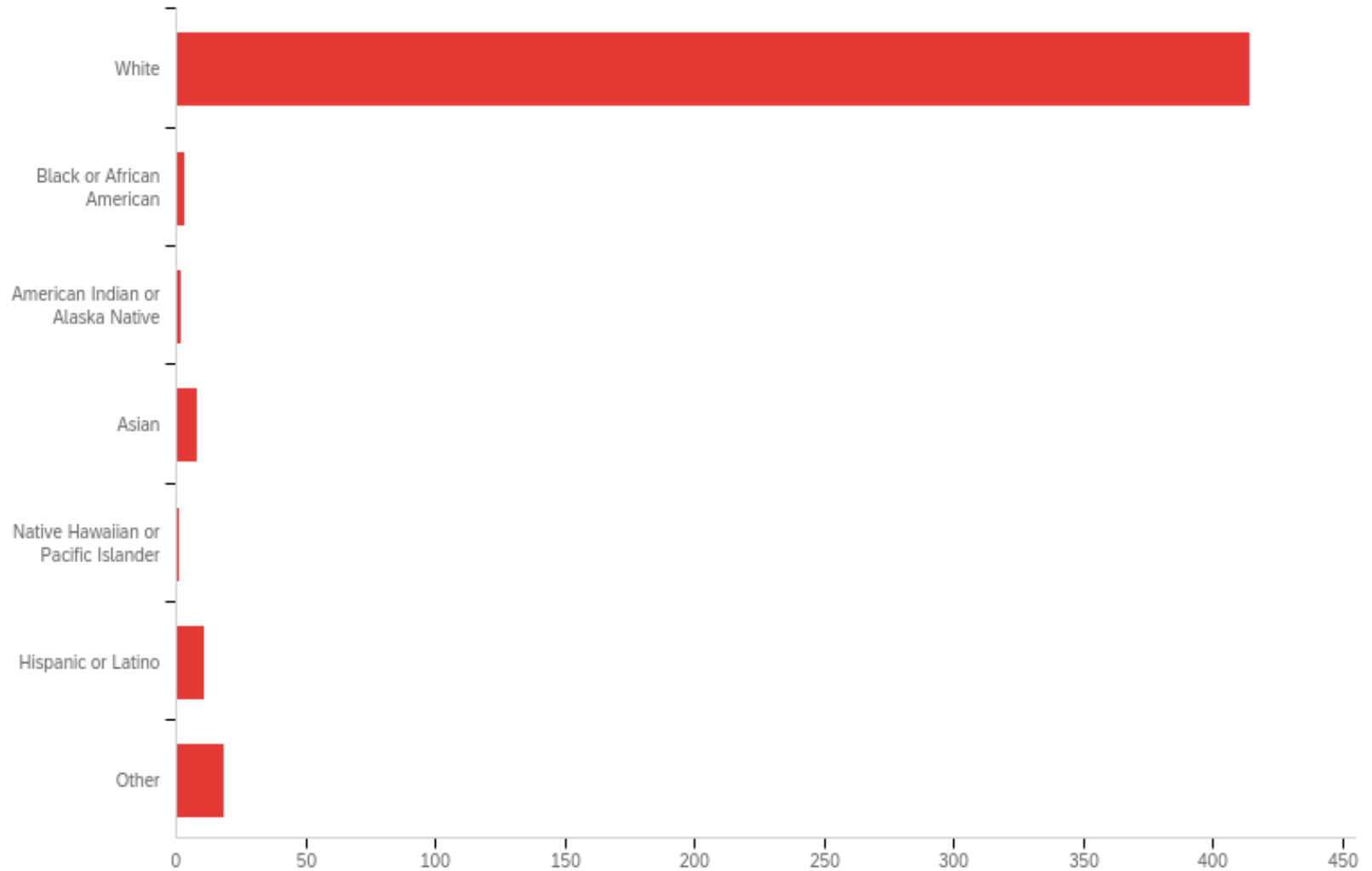
What is your age?



What is your age?

#	Answer	%	Count
1	Under 25	0.43%	2
2	25 - 29	3.25%	15
3	30 - 34	7.58%	35
4	35 - 39	7.79%	36
5	40 - 44	11.26%	52
6	45 - 49	8.44%	39
7	50 - 54	8.44%	39
8	55 - 59	9.09%	42
9	60 - 64	10.39%	48
10	65 - 69	12.34%	57
11	70 - 74	10.17%	47
12	75 - 79	4.76%	22
13	80 - 84	4.76%	22
14	85 years and over	1.30%	6
	Total	100%	462

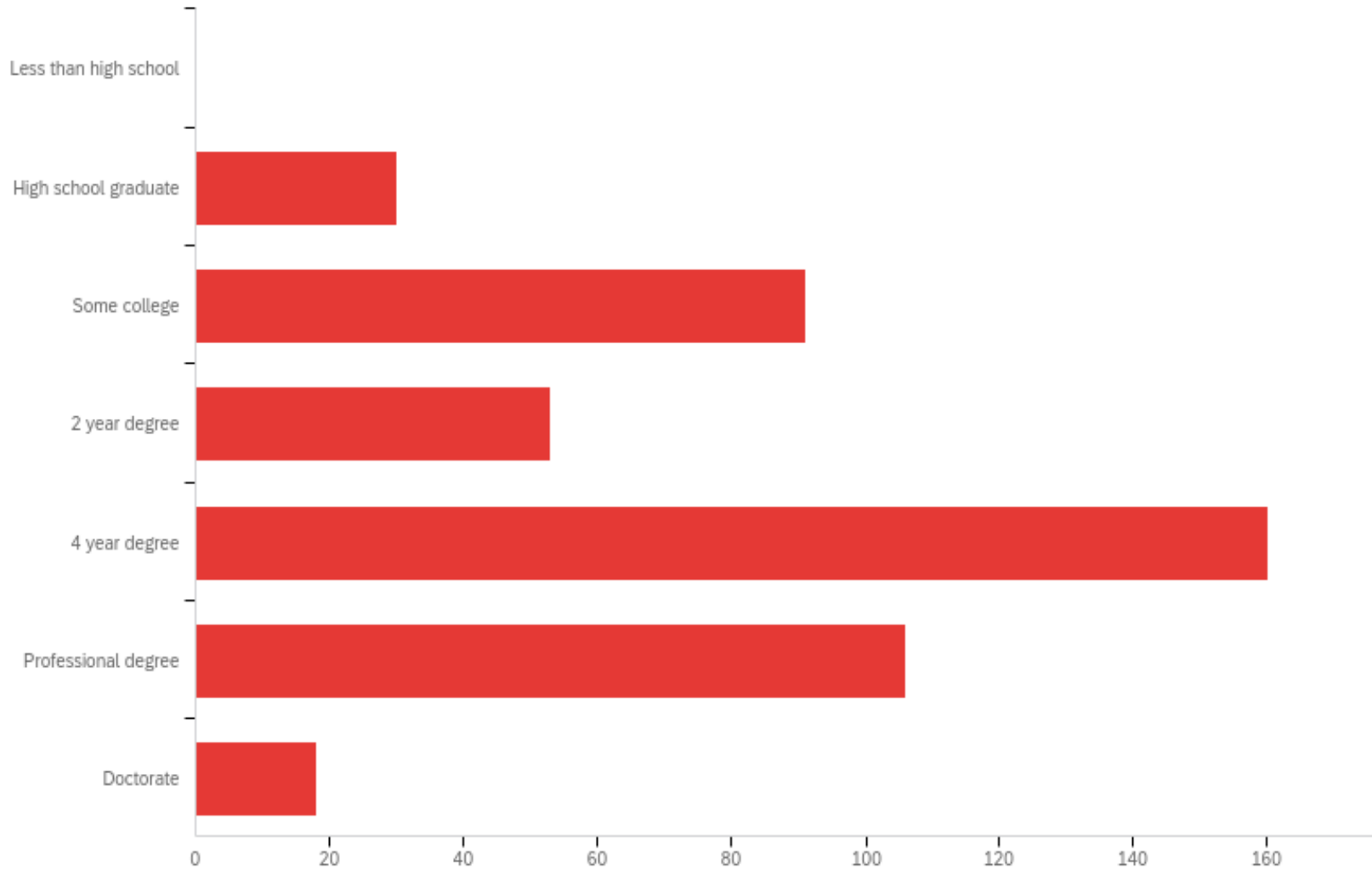
What is your ethnic background?



What is your ethnic background?

#	Answer	%	Count
1	White	90.59%	414
2	Black or African American	0.66%	3
3	American Indian or Alaska Native	0.44%	2
4	Asian	1.75%	8
5	Native Hawaiian or Pacific Islander	0.22%	1
6	Hispanic or Latino	2.41%	11
7	Other	3.94%	18
	Total	100%	457

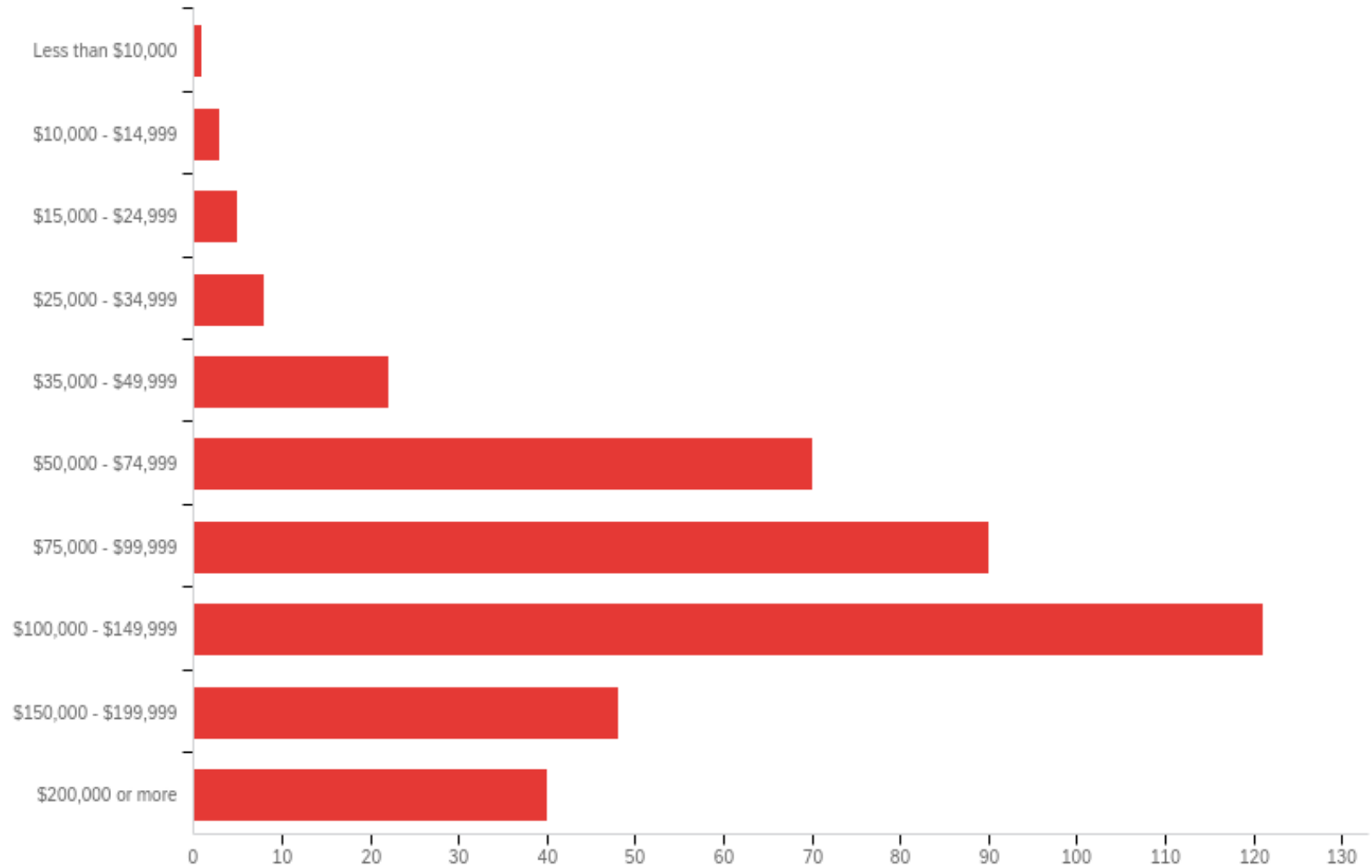
What is your highest level of education?



What is your highest level of education?

#	Answer	%	Count
1	Less than high school	0.00%	0
2	High school graduate	6.55%	30
3	Some college	19.87%	91
4	2- year degree	11.57%	53
5	4-year degree	34.93%	160
6	Professional degree	23.14%	106
7	Doctorate	3.93%	18
	Total	100%	458

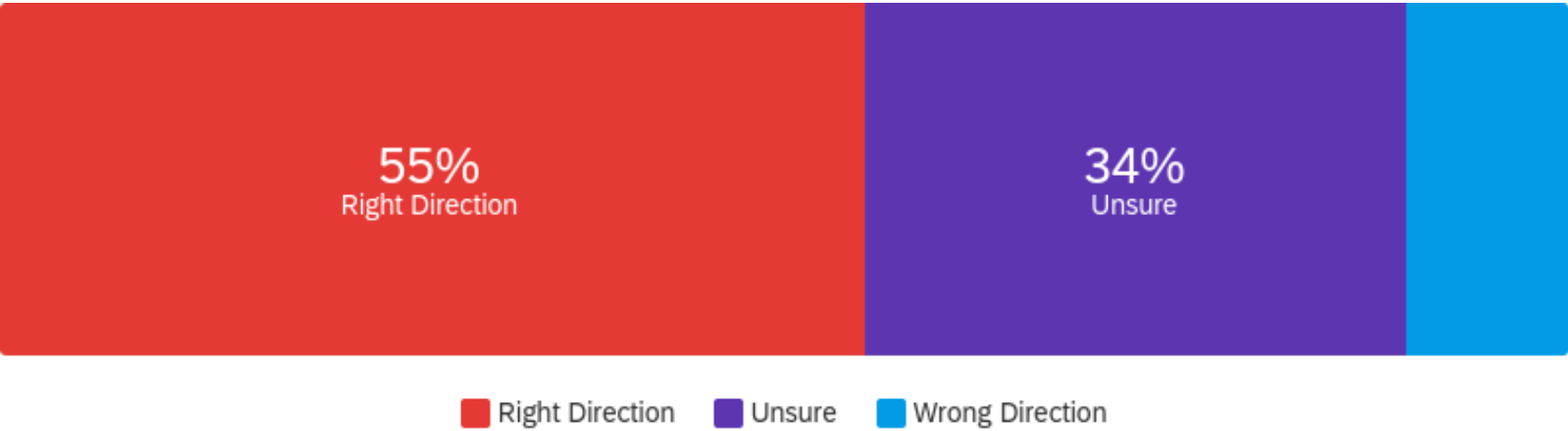
What is your household annual income?



What is your household annual income?

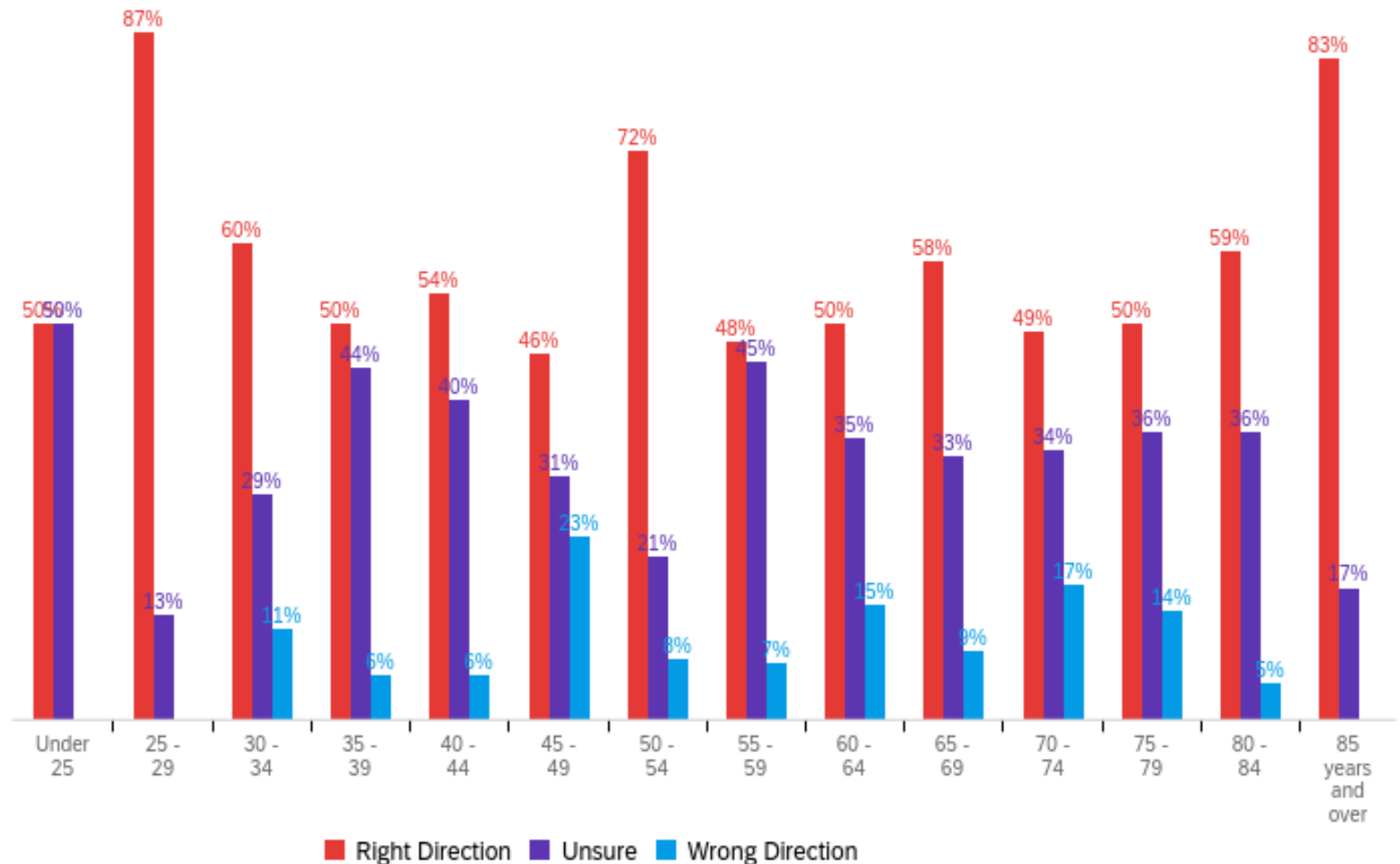
#	Answer	%	Count
42	Less than \$10,000	0.25%	1
43	\$10,000 - \$14,999	0.74%	3
44	\$15,000 - \$24,999	1.23%	5
45	\$25,000 - \$34,999	1.96%	8
46	\$35,000 - \$49,999	5.39%	22
47	\$50,000 - \$74,999	17.16%	70
48	\$75,000 - \$99,999	22.06%	90
49	\$100,000 - \$149,999	29.66%	121
50	\$150,000 - \$199,999	11.76%	48
51	\$200,000 or more	9.80%	40
Total		100%	408

Q41 - Overall would you say the City of South Ogden is headed in the right or wrong direction?



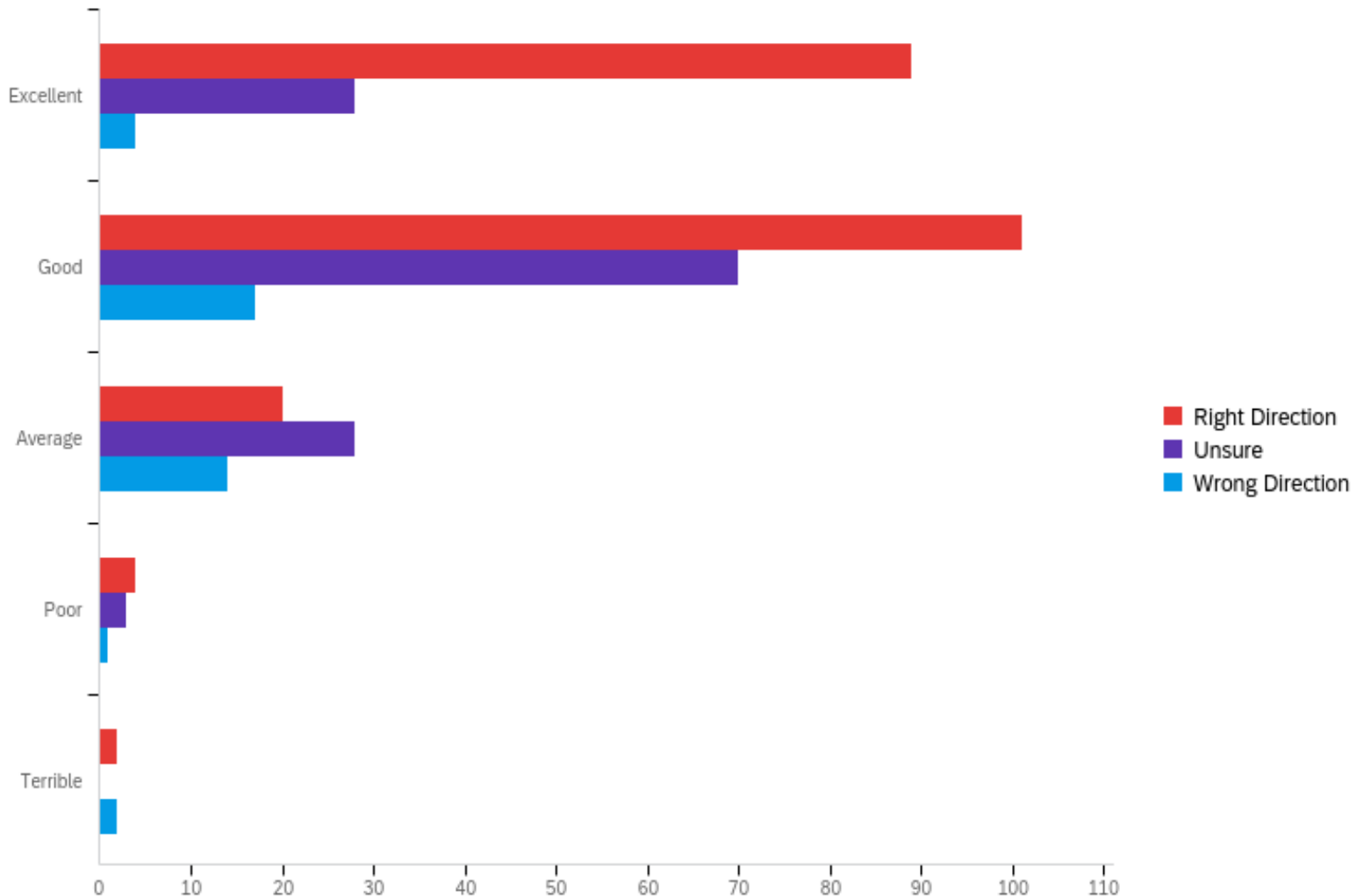
#	Answer	%	Count
1	Right Direction	55.03%	257
2	Unsure	34.48%	161
3	Wrong Direction	10.49%	49
	Total	100%	467

Overall, would you say the City of South Ogden is headed in the right or wrong direction? (by age group)



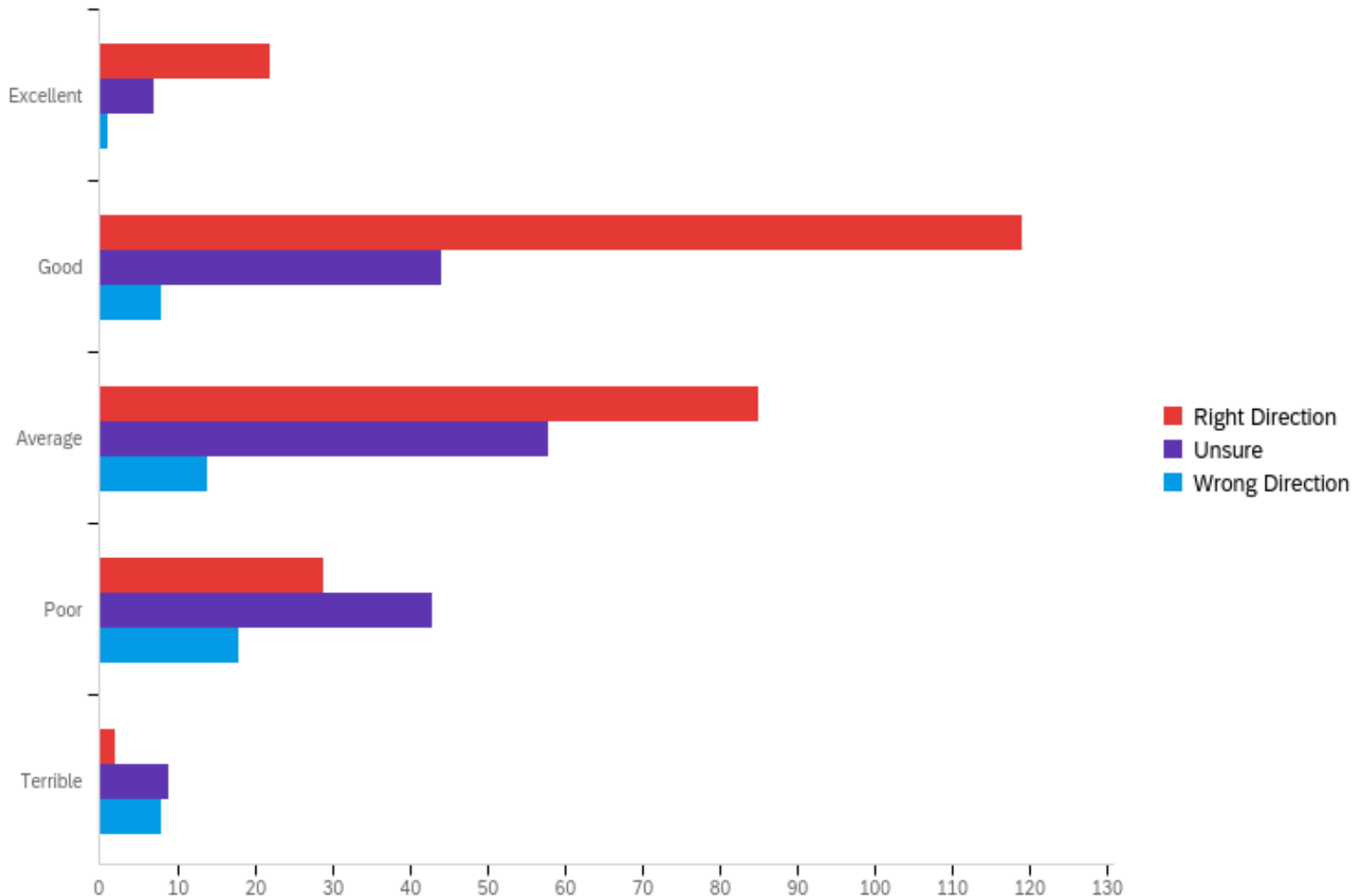
Overall, would you say the City of South Ogden is headed in the right or wrong direction? (rating of City Parks)

Right vs Wrong Direction & Parks Ratings



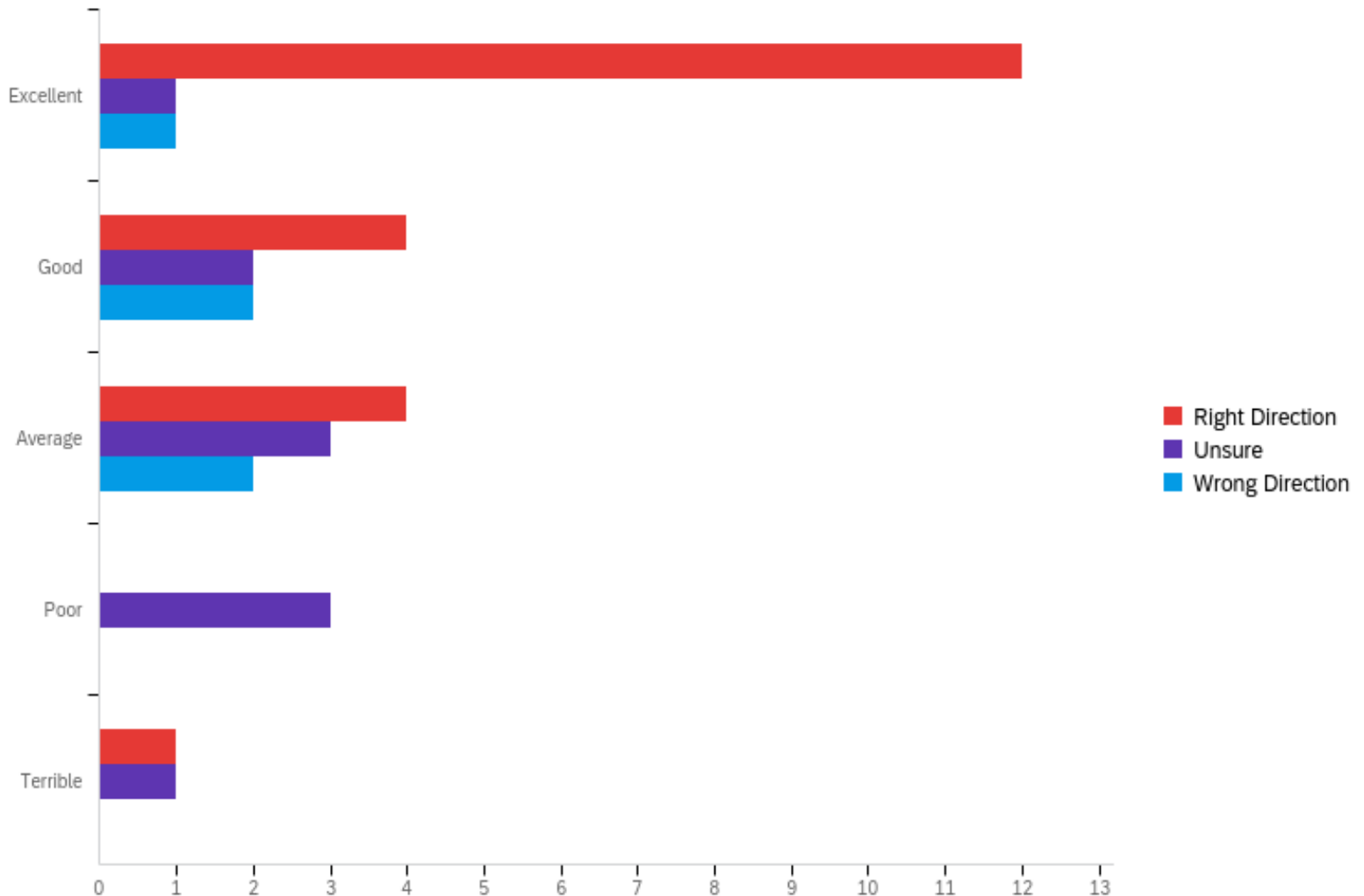
Overall, would you say the City of South Ogden is headed in the right or wrong direction? (rating of City Streets)

Right vs Wrong Direction & Streets Ratings



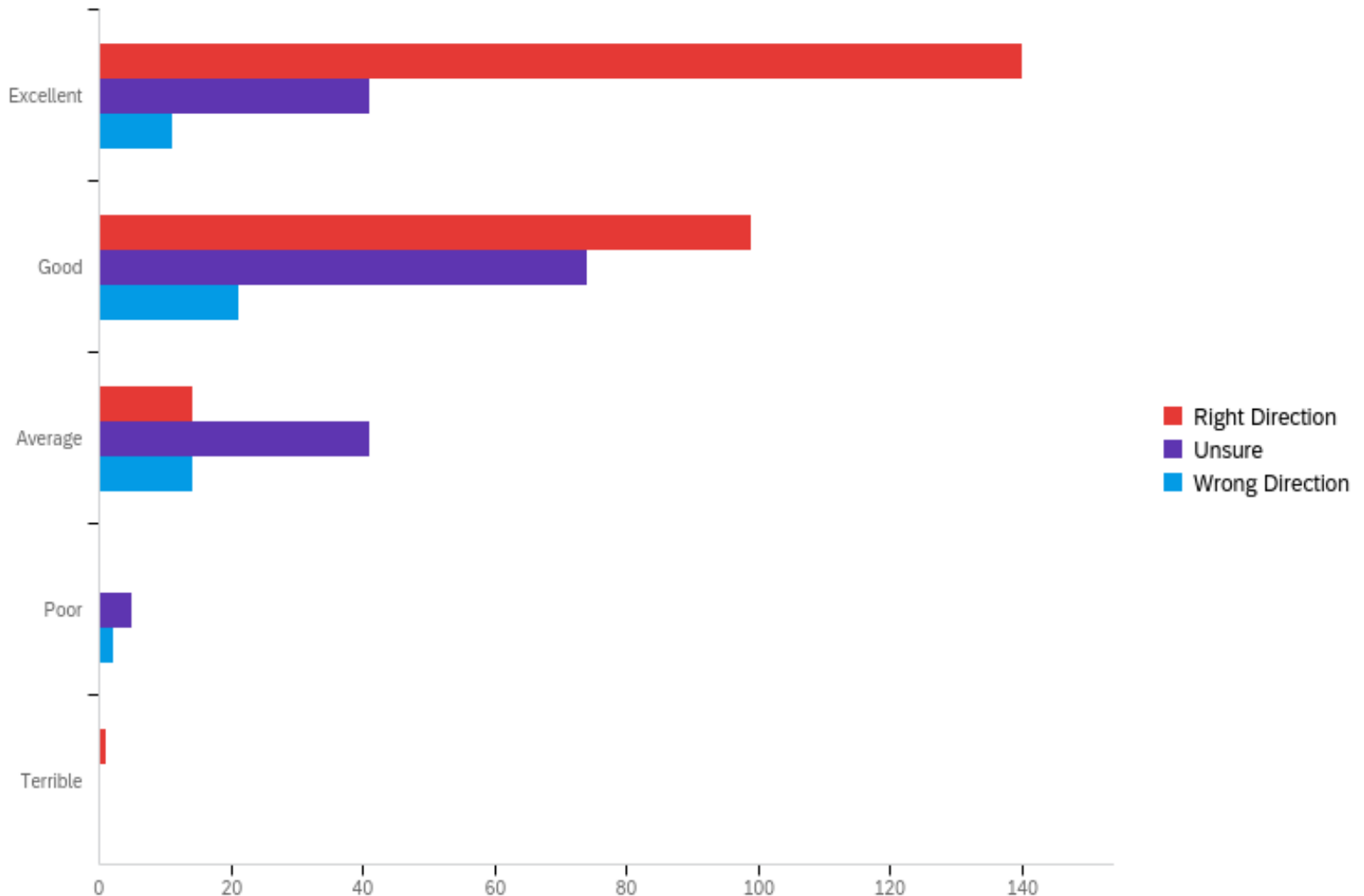
Overall, would you say the City of South Ogden is headed in the right or wrong direction? (rating of City Recreation)

Right vs Wrong Direction & Recreation Rating

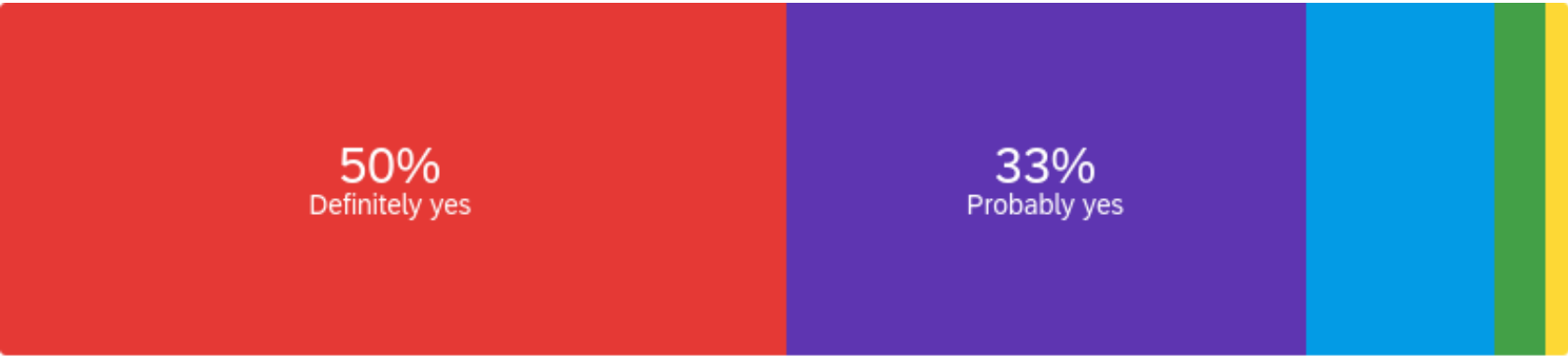


Overall, would you say the City of South Ogden is headed in the right or wrong direction? (rating of Garbage Services)

Right vs Wrong Direction & Trash Rating



Would you recommend our City to your friends and family as a place to work and live?

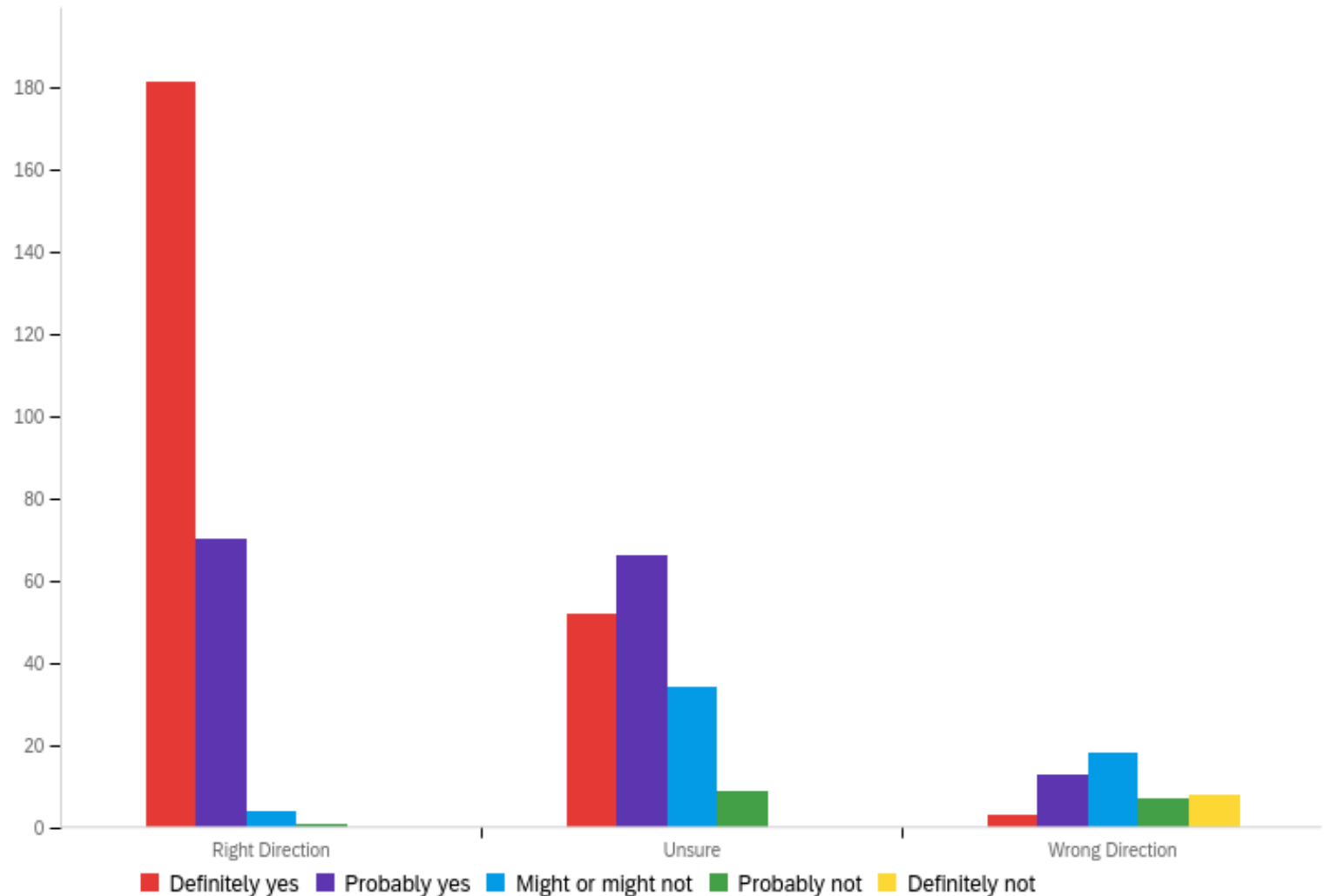


Definitely yes Probably yes Might or might not Probably not Definitely not

#	Answer	%	Count
11	Definitely yes	50.09%	280
12	Probably yes	33.09%	185
13	Might or might not	11.99%	67
14	Probably not	3.22%	18
15	Definitely not	1.61%	9
	Total	100%	559

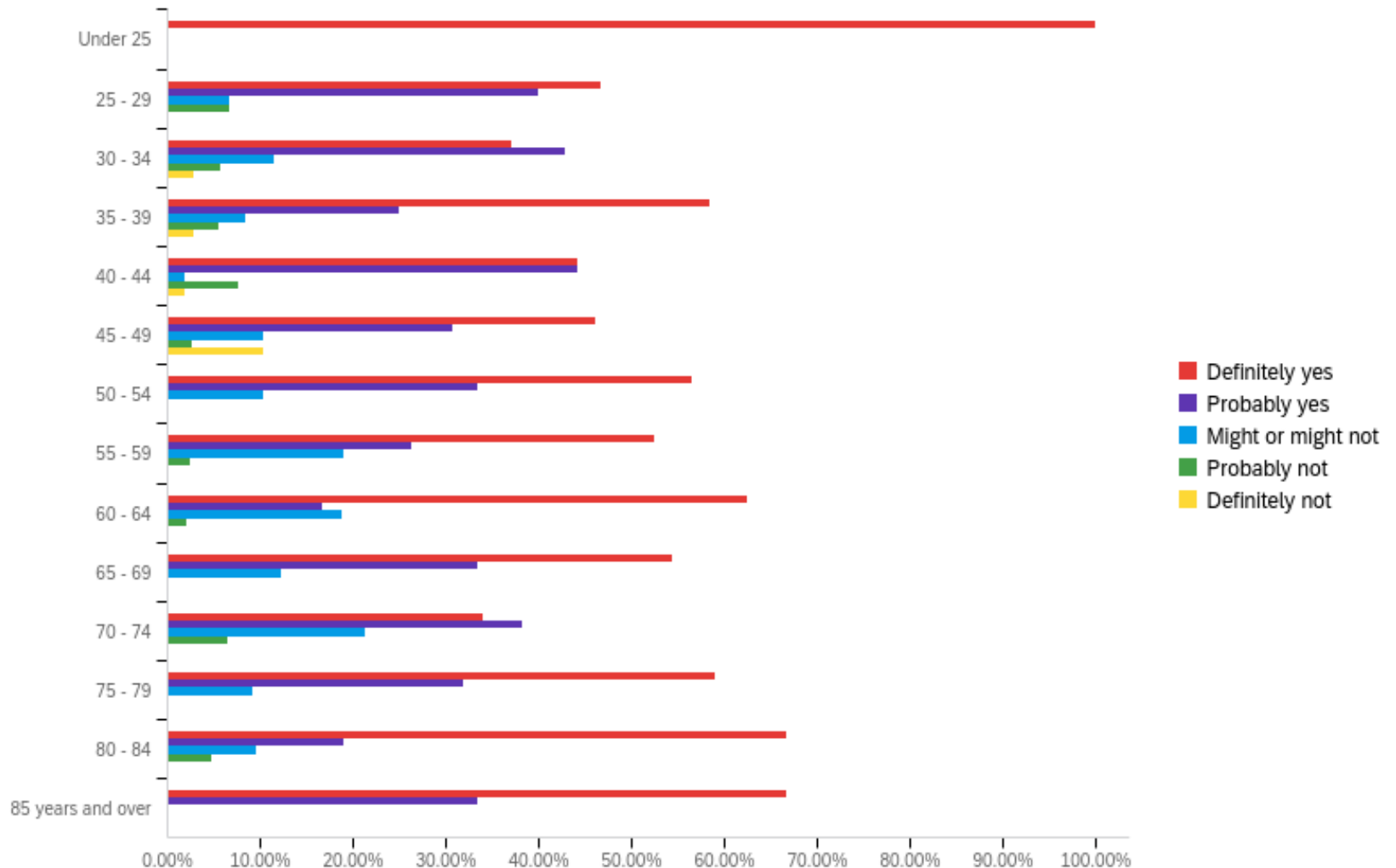
Would you recommend our City to your friends and family as a place to work and live? (Direction of the City)

Cross-Tabbed with Direction of the City



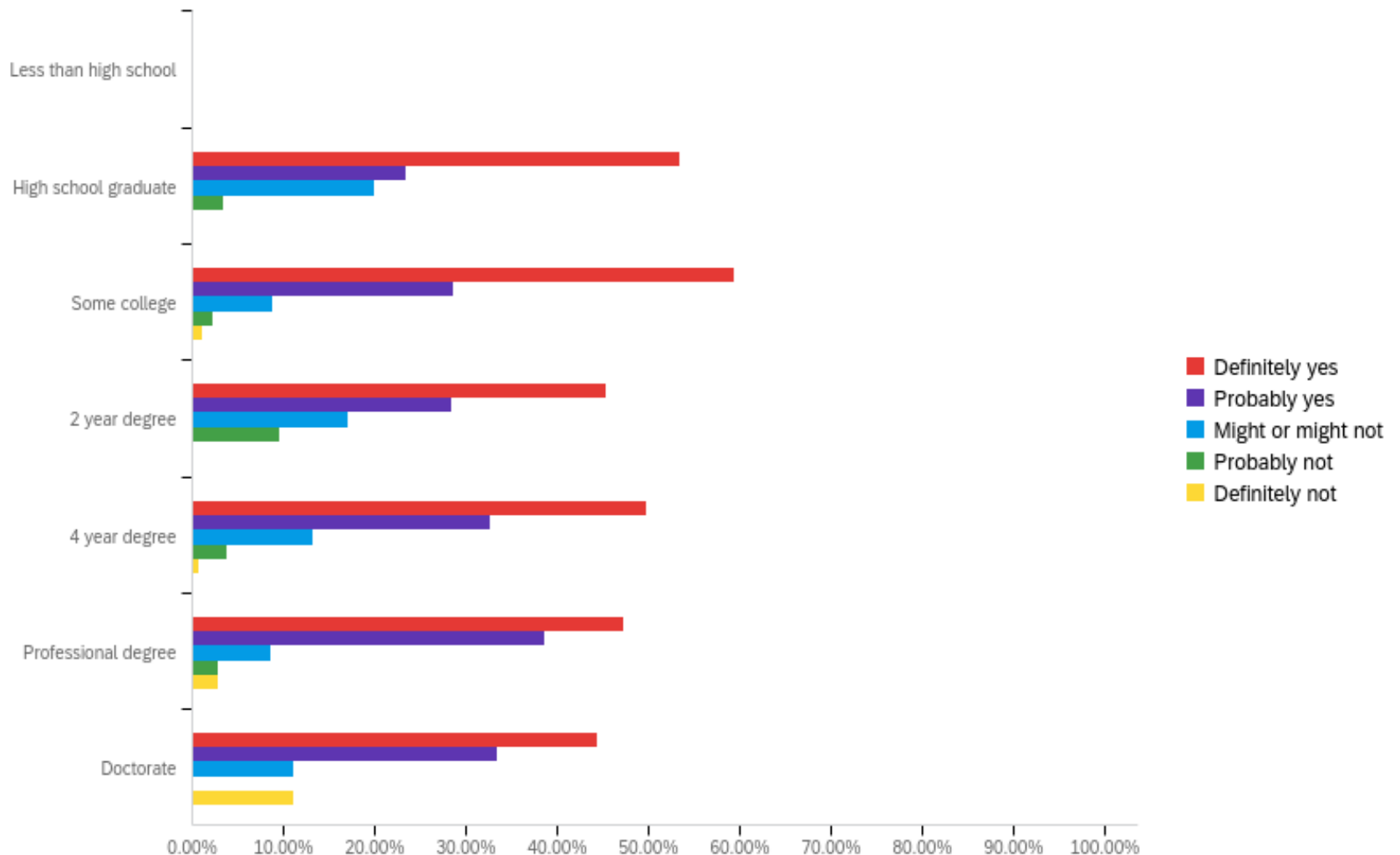
Would you recommend our City to your friends and family as a place to work and live? (by age group)

Age and Recommend City to Friends



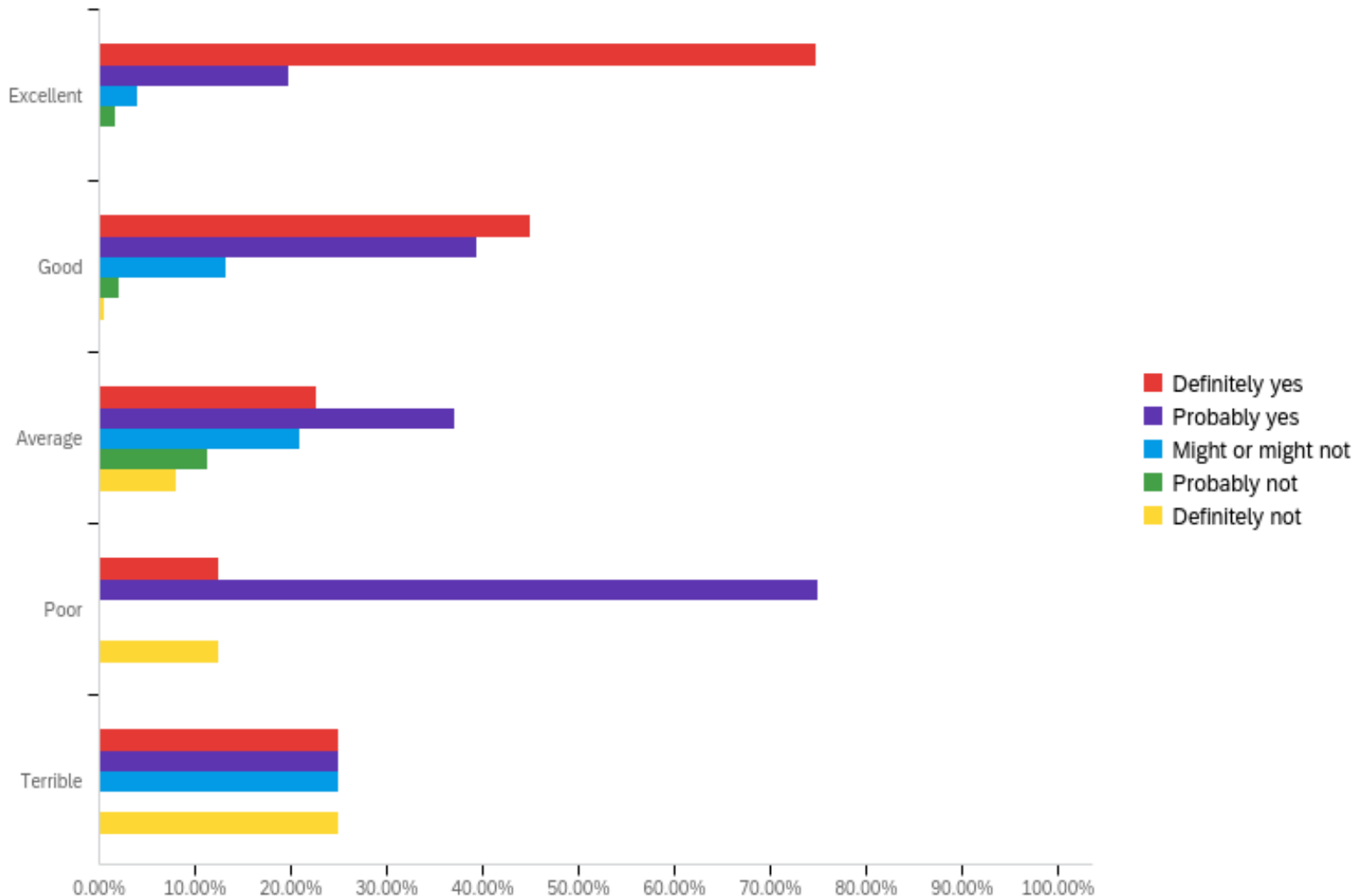
Would you recommend our City to your friends and family as a place to work and live? (by education)

Education and Recommend City to Friend



Would you recommend our City to your friends and family as a place to work and live? (with rating of Parks)

Experience in Parks & Recommend City to Friend



Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?



Based on the frequency of similar sentiments in the survey responses, the general themes and their level of concern among respondents are as follows:

- 1. Housing:** There is a significant concern regarding affordable housing and the impact of high-density housing like apartments. This is the most frequently mentioned issue, with 56 mentions.
- 2. Traffic:** Concerns about traffic flow, traffic lights, speeding, and parking have been mentioned 51 times, making it the second most common theme.
- 3. Road Repair:** The need for road maintenance and infrastructure improvements, including pothole repairs, was mentioned 40 times.
- 4. Parks and Recreation:** There is a strong desire for the development and maintenance of parks, recreational areas, and public spaces, mentioned 38 times, tied with city cleanliness.
- 5. City Cleanliness:** Keeping the city clean, maintenance, and removing junk and litter are also prominent themes, with 38 mentions.
- 6. Budget:** Fiscal responsibility, tax concerns, and budget management were mentioned 34 times.
- 7. Safety:** There are 26 mentions of the need to enhance safety measures, including crime prevention and improved police and fire department services.
- 8. Utilities:** Issues related to water, sewer, electricity, and broadband services were brought up 22 times.
- 9. Business Growth:** There are 19 mentions of the need for economic development, supporting local businesses, and retail growth.
- 10. Development:** Respondents mentioned zoning, permits, construction, and growth management concerns 12 times.

These themes provide a snapshot of the areas where the South Ogden City Council could focus their efforts in the upcoming year, with housing and traffic being the top concerns.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

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Road repairs

Roads in disrepair is always an issue. It is not bad, but the guys laying cable on 5300 S have done a subpar job of patching the road.

Affordable housing. Low income people cant afford these new apartments.

Community connections

More street lights on madison 39th street

Creating community building events that incentivize people to take an active role in the affairs of the city.

road repair, not overspending, stop building apartments and condos

Quit issuing permits for building high density housing projects. Quit buying properties and turning them into money pit parks. Figure out how to budget our money and get out of the tax and spend mentality I see our city embracing.

N/A

Stop putting up multi-level apartments

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Restrictiond

Road maintenance and facilitating the spread of broadband across the city.

Developing the back area of Burch Creek as a soccer park with a full size field and a 9v9 field. AYSO Region 151 has contributed \$20,000 towards this effort. We don't need anything fancy, we'd just like to see the field flattened out to remove holes, some grass planted and regular use of a sprinkler system.

Safety of city from crime, safety of pedestrians, separate walking and biking trails from traffic, ability to walk and bike to schools safely, single family living in a residence not rentals of multiple rooms

Road repair. Smart high density housing solutions

Community growth

Roads, infrastructure, foresee residence to clean up and take care of their junkie, overgrown yards, which makes the rest of their neighborhood look like the ghetto.

More accessible housing for seniors and people with mobility problems.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Less apartments. More senior citizen services

Cars on road (parking) during winter. Don't make a rule if not going to enforce

Timing of traffic lights on Washington blvd. continuing to improve parks

I know this is outside of South Ogden but I would appreciate sending word to Ogden City to put a stop light on 21st and Lincoln in Ogden.

I drive through this intersection on a daily basis and have made attempts to contact Ogden city but have had no response. This is a dangerous intersection and something needs to be done. Recently there have been more crashes at this intersection and even a fatality.

Also I want to send my thanks for the BerchCreek Park my family and I have very much enjoyed this addition to the community.

Matching the available water with the number of building permits. Cracking down on those who do not clear the sidewalks of snow within 24 hours or trim shrubbery so it does not restrict walking.

Roads and lower taxes.

Traffic violations, particularly speed in the residential areas.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

They are doing a good job

Yes

Safety of residents and property cleanup. So many people not taking care of yards. Simply mowing a yard is not that hard.

Not building more apartments that prevent people from home ownership by locking them into paying someone else's loan down. Promote single family home development and tax the large apartment complexes to compensate for higher traffic, utility use, crime, and education costs. Reduce taxes on home owners who made this a great place to live. And never approve another apartment for rich businesses ever again in this city.

Street maintenance

The traffic on 40th & Washington horrible intersection!
And the new apt buildings on country hills drive.

On more single family dwellings instead of all these townhomes, also to get more restaurants, shopping etc so we don't have to go to Riverdale to eat, shop etc.

Stop building apartments within city limits.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Street improvement

Affordable housing for Utahns.

Senior citizen center

Road maintenance

Keeping the residential growth limited.

roads

Balancing residential and commercial growth.

Paint stripes on roads, very hard to see them

Stop building apartments

The noise from the jets at HAFB that do unnecessary touch and goes with their afterburners on and shake everyone's windows and makes it so people that work swing/ grave shifts don't get to sleep. Or people with health conditions (my husband has MS) and doesn't sleep at night as is but can't rest during the day before work. They have PLENTY of room to fly over the salt flats or places without homes!

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Street repair

Family events. Sensory friendly events.

Finishing repaving roads, wish burying electrical lines could happen

Stop approving the building of low income apartments.

Monitoring traffic and speeding on my street

Getting our roads in the city in good condition

Stop the overbuilding of high density housing. You are ruining the city for current residents

Safety and infrastructure

Road repair, lowering taxes.

Street maintenance

Roads

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Just continue the good work.

Sidewalks

Programs for residents. Like a biannual waste clean-up I've seen in other cities.

Improved roads

Revenue that doesn't involve building more apartments and town homes.

Clean up yards of junk and fix side roads

Not raising taxes!!

Road replacement

No recommendations from us. We're quite satisfied

The jet flights seem to be getting louder, more frequent, and the practicing for air shows over neighborhoods is absolutely insane. I have friends and family looking to move to northern Utah and tell them to keep away from South Ogden. Our family is also planning to move out of South Ogden in 1-2 years.

The jets shake our house so badly that lightbulbs shake loose and all of our wall picture can't stay hanging straight. We have to have electricians check the electrical panel every few years to tighten everything back up. We have lost enough sleep with night flights, and unable to relax in our yard because jets fly all day and evening.

We feel strongly there should be more regulating of the type of flying that can happen so regularly over residential areas.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Food and retail

I'm not 100% sure because I haven't lived in the city very long to know what's going on

Traffic and parking enforcement

Traffic control,

Making decisions that are good for the residents not just the budget

Some neighborhood roads are in need of being redone. Which I'm sure is coming, it just takes time. The streets East of my house were repaved last year (ie. Jefferson street). But Porter Ave. from 40th all the way south seems like it's about due for repair.

Business and city development.

Communication with residents before a project that will effect the residents living in the area where the project will be is approved.

Parks and recreation. There is nothing to do in South Ogden except play pickle ball for teens and young adults.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Parks, open spaces, the arts.

Can't think of anything specific, although I want to say, I'm so happy they've put a bathroom by forest green park and working on the sidewalk there!!

No more apartments!!!!
New senior citizens building

Repairing roads, building a new dog park in a better location.

I am concerned about the surge of building that is going on, and the overcrowding on our roads and city infrastructure.
As always we value our police and firefighters and hope they feel valued and appreciated in our city.

Continue upgrading pros. Add pickle ball to friendship park by tennis courts

Enforcing no parking in the streets during winter and people maintaining sidewalk clearance (debris and cars).

Green spaces. No more apartments.

Street resurface Ben Lomond Ave

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

More street lights in the neighborhoods as well as better marked lanes in the roads(so you can see them when it's raining)

Cleaning up residential yards
Affordable housing

Reducing short term rentals

Road maintenance

Less apartment complex's, enough already!!
More retail and grocery stores are needed.
Also please have Ogden Golf clean up all the weeds and trash trees growing along Adams Avenue from 40th to 42nd street.
They used to do a great job keeping the fence line cleaned up, but no more.

Parks and splash pads

Road repair

Activities

Infrastructure (roads & utilities).

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Business and neighborhood code enforcement to enhance curb appeal and property values

Senior citizen accommodations, limit on building heights, efforts to diversify joyfully.

Street and infrastructure. Doing a good job now, but need to maintain.

I think the city's plan over the next decade or so came out earlier this year, and it had a map of streets that didn't have sidewalks that would eventually get sidewalks to make the city more walkable. Our street is one of those streets in the older neighborhood by glassman Park, so we have quite a few walkers heading to the park that have to walk in the street on their way to the park.

Lowering property taxes, street maintenance.

Make the city more walkable.

Stop building apartments in Burch Creek Elementary boundaries. It puts too much strain on the employees of the school, larger class sizes, less resources.

Traffic on 89! It's a mess!

Running/biking paths, water/sewage plumbing repairs/mx

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Whoever approved that building project by the water towers screwed up. It's a Whoever approved that building project by the water towers screwed up. It's an eyesore and it's never going to be finished.

Lowering taxes

Getting roads fixed. Cleaning up the yards.

Maintaining level of services with anticipated population growth

Road repairs (Adam's Ave)

Public education. Please focus on recruiting highly educated teachers and paying them well above average. Our children deserve a quality education. Utah's education ranking is awful. We can do better. And let's keep church and state separate.

Affordable housing

Improved roadways. So many pot holes from last winter. And investing in local school improvements especially South and Bonneville

Fixing the roads and the water pipes.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Fix the freaking roads! Porter Avenue is horrible between 44-46 all of the newer ones around us keep getting redone and we have huge pot holes

Controlling overgrowth and increasing bad traffic and congestion.

Smaller road improvements/paving

More events

South Ogden Jr High speed zone, sides of the highway from Washington Blvd to Hwy 89- weeds and garbage and an eyesore, more traffic cops slowing traffic down and watching for people on their phones especially through intersections, zoning enforcement,

Road repairs and maintenance

Infrastructure

Painting Lane lines on hwy 89, terrace on the west, cemetery on the east. Those lines are nearly impossible to see in the day let alone at night.

Keeping high income housing developments out of South Ogden. Fix more of the roadways and sidewalks

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Change the light for a dedicated turn off Washington and 44th, instead of always having a yellow/yield as the left turn to the neighborhood. Continue to work on lit up cross walks and road improvements.

Try not to raise taxes

Road repairs, require dead or dying trees on private or public areas be removed by owner.

H Guy Child elementary school

Public transportation, walkability, safety for bicyclists

the light on washington and 44th. its a nightmare to go south from 44th, and turn left onto 44th. I see people run over the median all the time

More road, sidewalk repairs and park landscaping

Parks

Parks, walkways, schools and bringing in restaurants.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Planning future housing and traffic management. Water resource management.

Senior center!

Seems good right now

Cleaning up existing properties and enforce speed limits - especially on 40th Street.

Community centered places and events.

Fixing the roads. Not digging for fiber in the winter. What a mess!!!

City rec center

Roads

Neighborhoods / Rental homes have pride - never rake or mow yards - numerous junk cars parked on lawns; runs down neighborhoods and lowers others property values

Apartment building overgrowth and developers paying their fair share of infrastructure improvement and maintenance costs that are associated with the increase of population and usage.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Recreational activities (more pickleball parks)like friendship park

Sidewalks by South Ogden Jr high, they are hazardous to those walking

Increased accidents at intersections

Make citizens more aware of city meetings to increase participation. Personal invitation as it was done for this survey

Building more affordable single family homes. And supporting local businesses.

Repairing some of the sidewalks, focus on getting rid of boulevard grass!!!

I'm satisfied with almost everything.

Senior citizen facilities

No more apartment complexes

Parks and roads

Road improvements

Roads

Keeping property tax hikes to a minimum.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Fireworks ban

Removing all the apartments.

Loose small dwelling restrictions. Mother-in-law apartments.

Lowering taxes

Small street improvement, too many years we have been on back burner. Take care of the little guy!

Road maintenance

The dog park needs to stay open year-round! Winter doesn't mean our dogs suddenly don't need exercise. I would also like it if South Ogden put sidewalks in some of the older neighborhoods, especially along Adams/Burch Creek Dr. I see people walking along that road all the time and it seems unsafe.

Don't have an opinion

Fixing roads on streets such as 850, 900 and 950 East. It's frustrating to hear there moving funds to fix roads but these roads haven't been touched

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Water usage enforcement

Allow more dog friendly parks. Most people are responsible and leash and pick up after their dogs.

Road repairs, South Ogden Days

Attracting businesses to the area

Fixing the residential roads. Ensure that the upcoming Hwy 89 changes aren't too disruptive.

Roads

Potholes, overhanging trees

Encouraging residents to clean up yards a little better, it seems people are maybe not taking as good of care of properties they could since we moved here 9 yrs ago.

Visiting neighborhoods seeing if residents and fire dept and police department go around checking on residents

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Change the zoning. No more high rise apartments!

City owned Neighborhood maintenance, park strips, parks etc.

Water quality. Secodary road repairs.

Defining a City Center not 2. Revitalization of the North end of city.

We have enough condos etc. no more please. Roads need work especially not main roads. The roads need to be looked at after winter to repair all the damage. More follow-up with the company doing the fiber optics. They leave a mess.

Improving roads

Community events

streets

I don't jnow

Sense of community pride, how to grow & keep long standing residents happy, road repair,

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

neighborhood clean up. Many areas of our city look trashy

Street repairs and pot holes

Cutting property taxes and utility taxes and fees

Potholes and sidewalks

Preserving green space. High density apartments are being put in everywhere and our Green space is being threatened. Apartments buildings should have walkable Green space for their residence, too, as well as community Green space!

Fiscal Responsibilities, including being respectful in acknowledging that city expenditures are being paid by citizen taxes. It appears to many of us that governments have lost respect for the taxpayer.

Same places that I said last year and nothing has been done. Understanding of road maintenance (Adam's needs to be fixed from 40th to 4300 atleast, work needs to be done on Madison from 40th to the schools, now there are a bunch of other issues for needs for turning lanes on 40th due to the insane growth, etc.), the parks need better maintenance (Club heights park has all sorts of maintenance issues and parking issues and it seems like those only get resolved at this park when something legit breaks and becomes a safety hazard. It is still missing the basketball hoop from covid and even if it did have the hoop, the court size sucks, it's only half court, and the hoop is probably older than I am. I won't let my kids play at the playground as they have gotten slivers several times from the wood chips. the grass doesn't water right, etc.).the parking at club heights park is horrible. The lot back by the dog park needs a complete redue as maintenance hasn't been kept up, the parking lot at the front is small and became smaller with the cell tower that was put in, people overflow onto palmer which turns into a safety hazard for people crossing the road. All while just north of the parking lot there is land that has massive overgrowth all the time that the city only cleans up once or twice per year that could be converted for more parking. Where 40th splits to one way roads needs to be designed differently. There are multiple accidents on 40th and Washington and I believe it is partially the fault of the city for poor design. That business Ramz Auto is a huge eye sore as well. It also hold up traffic as it is so busy and it has numerous cars that have been sitting for months on months that look like garbage. What should be a bright spot in the city looks like the trash capital. I could go on and on. Make our city beautiful again.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

unsure

Repairing streets, main training open spaces and bikes lanes.

single family zoned dwellings being used as rentals, enforcing current ordinance and zoning laws

Income based housing or subsidized housing. All the 'affordable' apartments they are building are not affordable.

How to accommodate the people in all these new apartment complexes. Is it going to affect how much water, utilities, etc we will be able to use, having so many people added to the grid? Perhaps have more open houses for the South Ogden City Hall - police - fire department - to bring about more a comradery in South Ogden. Have more competitions - encourage art and crafts displays (competitions) at the library or city hall. is there any bus transportation going down hwy 89? My husband had to walk all the way home from Ogden Regional to 37th street, cuz he couldn't find a bus to take. people can't be walking down hwy 89. Now, i found there is a bus that goes behind the ogden Regional, but they need signs to let people know where the bus stops are off the main Hwy 89. They need to welcome packets to the people coming moving into the area to encourage the use of the bus system and not have so many cars going through the city. Are the bus rates going to be reasonable price? How can those in apartment buildings feel a part of the community and not just be a temporary stay? Can you encourage a representative from each apartment building/ neighborhood (perhaps via precinct?)/ attend the council meetings? I love the competitions you have for scarecrows or christmas trees, etc at the county building and activities (easter hunt, etc) at friendship park, etc. anything to bring the neighborhood closer together.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Reopening an active and engaging senior center with free services (classes, exercise opportunities and such) for all of our South Ogden senior citizens. It is sad that we have to go elsewhere.

Fewer rental units and more single family or condo units that people can own. South Ogden also needs its own liquor store.

Better roads and yard maintenance.

Safety
Cleaning up junky lots

Roads and traffic

Street and sidewalk maintenance. Making the city safer to walk, especially in the older neighborhoods with no sidewalks.

Nicer restaurants and shops, health and wellness, community events

Road improvement/street sweeping/lighting

less housing more natural preservation.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

roads

-A second right turn @ chimes and wall. By costco.

-PLEASE let there be a blinking crosswalk @ country club @chimes/40th, both sides! It is VERY dangerous. People are almost hit there daily by fast drivers.

Business development

Quality of life

More commercial and Recreational - less high density housing in established neighborhoods.

budgeting infrastructure projects

Most irritating thing in my neighborhood Is questionable airbnb nightly rentals

People's yards. Fixing the trees and plants on 40th st. We need to have a beautiful city. Enforcing codes for homeowners would help and their neighbors. We paid for work on 40th. Now it's being ignored. Plant trees on the north side. Take out dead plants and fix the water supply .

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Hill Air Force jet noise reduction

No more apartments, and now with all the new apartments ensuring utilities wont be affected and emergency responders have what they need to ensure safety

Affordable housing, public transit, green spaces.

1. Making South Ogden more walk-able and bike-able. 2. Adding more identity to the city, restaurants, historical sights, sculptures (apolitical) 3. Fewer city ordinances. Stop creating ordinances that punish the majority because of a few complainers 4. More access to green waste and debris removal 5. Promote neighborhood clean-up programs, some of our neighborhoods look dumpy

I love the family activities that are planned, but I would like to see more activities for Senior Citizens. My mom has a hard time meeting other single women and would like to find a group to have outings with, not just AT the Sr. Center.
I would also like to see opportunities to volunteer in the newsletter. Something to foster a bigger sense of community.

Park improvements, resurfacing of old roads and STOP approving HI DENSITY townhomes!!

Clean up the shoulders of the main roads in the city. MAKE THIS A CLEAN CITY

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

- 1- Sweeping up the leaves in the gutters before it storms. I get flooded every major rain storm.
- 2- Cleaning plugged storm drains.
- 3- Maintaining parks and Nature Loop...You've done a great deal there. Thanks!

Vision. It seems like there is a lot of growth lately which can bring difficulties

I don't need anymore private fireworks displays directly over my house near friendship park. Let the rich people go to their parks and do it. It literally shakes the walls of my house and completely terrifies my cats. Church groups should have free rein on the park to do what would otherwise be illegal activities.

I don't have any ideas right now.
That must mean I can't see any real problems.

Welcoming businesses

There have been so many apartment buildings going up, but from what I understand, rent prices are high and unattainable for single income families. Can the city work to initiate affordable housing?

More Streetlights in dark neighborhoods

Increase sales tax income and make the city safely walkable/bikeable

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Green waste services would be nice. Also I would love to join the south Ogden PD, but can't afford police academy. Can a sponsorship program be set up?

Cleaning up streets. Sometimes south Ogden looks like the ghetto with the trash along the streets. Who picks up in 89?
And keeping squatters out of parks
I guess keeping us safe

No more apartment complexes, there are too many around the city.

I would love to see water park behind Athletic club operating

Affordable housing, road maintenance, pedestrian safety, park upkeep

Roads

Water saving. Get residents to get rid of grass on parkstrips. HOA's need to do likewise.

Bike lanes, community gathering areas

The road conditions in our average neighborhoods.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Allowing Backyard Chickens, stop approving high density housing with no tax base. This is killing our schools, this is greed! Please stop

budget reduction for residents

Enforcement of codes. It's sad to have our neighborhoods and homes full of weeds and garbage. Make south Ogden look great again.

Public safety, local events, etc.

Electrical issues, that are causing us to lose power too frequently, especially around Ironwood HOA. Also, continuing street repairs and line painting, removal of dead trees and debris (e.g. along US 89 where it comes up the hill, dead animals, and bags, etc. along Washington Blvd.), Thanks, by the way, for the road work on and near Crestwood Drive. Very nice! The emergence of all of the tasteless, multi-floor condos / apartments which look like high-rise chicken coops, is disturbing. Also, while it isn't in South Ogden directly, we'd like to see a nature walk along the Weber River and I-84; at least more of one than currently exists. This would include removal of all of the dead trees, etc. which clutter that area. It could be very nice! Use public offenders who need to do community service, to do some of the work. A noteworthy example of a similar development is the park at the confluence of the Weber and Ogden Rivers. Also, the two stop lights in Uinta area, on US-89, have got to go!! They are creating some real rush-hour issues, and are a detriment to this community.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Protecting neighborhoods from encroaching private interests.

Road repairs

Clean the gutters of leaves. Park maintenance. Keep gutter drains clean.

I like what they are focusing on. Just stay on track.

Doing more with less is the most important thing to focus on as the economy and inflation is more difficult.

Give more support for us senior citizens. We are lost now that you destroyed our great senior center. I haven't seen any interest in the council or mayor in supporting us.

Water conservation

Keeping our community looking good through upkeep on roads, parks, city owned land, code enforcement for household and businesses.
Safety in neighborhoods and public spaces.

Senior citizen facility

Beautification of city!

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Anything that will keep the community clean and safe.

Improving the roads

side street roadways have not been touched since I have lived here which is over 20 years

more open/green spaces and less high density housing.

Road repairs, reducing speed from 89N onto Harrison Blvd, sidewalks and bike access, intersection study for 89N and S and excessive traffic,

Restrict all the apartments and townhomes being built. Manage what we have... don't want us looking like clearfield

roads and parks maintainance

community inclusion, with activities for all. and more businesses

Reduce regulations requiring permits

Perhaps we could revisit the animal and livestock policies. I would love to see up to 3 dogs and 3 cats allowed, as well as some consideration of small livestock, i.e. chickens, ducks, goats, etc...if a resident has a sufficient amount of lot size whatever that is determined to be. Many residents don't follow these guidelines without consequences, but I want to follow the city rules and code. Keep working on sidewalks, roads and parking for high density housing that gets stuck in every little spot available without sufficient parking available that then Clogs up the roads. This is not a pleasant sight and is dangerous, in my opinion. Thanks

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

protecting our town from becoming over-run

Better Rec opportunities and parks in the south part of south ogden.

Reducing expenses. For example, I don't have enough trash for weekly pickup, at the most it's every other week and sometimes less. Can you provide smaller trash cans for less cost to the resident?

Paint clearer lines on roads. Adjust light at corner of 1050 E and 89. There is often a long wait for the light if on 1050, turning onto 89 and visa versa.

Fewer high density apartments. More road maintenance

Roads, neighborhood clean up: trashy yards, unkempt property, street lighting.

STREET REPAIR AND TRAFFIC CONTROL

Lowering taxes and overcrowded schools

Infrastructure repair and upgrades

Street maintenance and sweeping.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

public places; sidewalks, parks, and well lit crosswalks.

Road improvement

I Don't know the focus of the city council, if I was making my "perfect city" I'd probably halt the permits on new construction for apartment complexes, and make an attempt at stemming the bleeding for our property taxes. It's getting so expensive to even live. My property taxes has now reached over 50% of my monthly mortgage bill.

Thanks

Roads

roads

Weed control

Road maintenance

road maintenance

Reducing taxes

Ben Lomond Ave road repair

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Making businesses easier to navigate city council?

Cut taxes.

Road improvements; the water main was replaced this past summer in our neighborhood (Brier Ridge) and the work area was patched, but the roads are uneven and very bumpy now. I hope there is a plan to fully repave the neighborhood. Also, in general the roads in South Ogden are in need of painting so that we can all safely drive in the dark or in the rain. It is currently very difficult to see the lane dividers in these situations. Thank you for taking the time to read my comments.

Stopping this crazy polluting over crowding crime ridden, multi housing projectS

Stop building apartments into every tiny space!!! The traffic has become horrendous especially on Glasmann Way. I can't hardly back out of my driveway safely anymore. It's ruined the small town feel.

Maintain current residential zoning. Fix streets. Stop wasting money on morw parks we have many and we live in a state with plenty of public land to recreate.

Consider making additional road improvements within our neighborhoods that have deteriorated beyond what's acceptable. "Ben Lomond Ave"

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Legalize backyard chickens

Make roads safer (better lines, safe sidewalks/crosswalks)

Keep parks nice (which I think you are doing a good job at, some extra nighttime lighting in some of the darker ones would make things feel safer though!)

Reduce budget where possible (I voted no on the justice center because it seems like way more money than necessary; I would have voted yes on a more fiscally conservative plan).

Property rights, low taxes, low government spending, increased spending on roads (even if that means lowering salaries. Coming from Wall Ave up 40th street, and the road DIRECTLY PARALLEL to CITY HALL are a complete embarrassment.) Don't become like Ogden and stop trying to gentrify and enforce ridiculous code violations on PRIVATELY OWNED property THAT YOU FRANKLY, HAVE NO JURISDICTION OVER. You'll already collect tax on them for the rest of history, so stop trying to turn south ogden into a fucking HOA
THANKS,

Standards for front of house and yard appearance and maintenance!

Infrastructure - water.

Lowering taxes.

Road conditions--I pay an extra surcharge for roads every month and see minimal results. Also uncurbed development that is not very well planned. Putting buildings right next to roads and streets is dangerous.

Restrictions for apartment building. Easements (how close they are built to the road), design, height, etc. There needs to be space for exterior landscaping. Those built below McKay Dee are an atrocity and an eye sore. There needs to be enough landscaping to allow the city to retain its beauty. Also continue road repair or paving some streets that have been ignored for years.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Police department.

The drag racing on Washington Blvd and other streets.

Less high density housing.

Nicer parks and keep the weeds down in community areas.

Enforce codes like no airb&b's and on residents having junkie and ugly yards.

Better follow through and budget for public works.

Washington Terrace is always beautifying their city. Our city workers must seem to drive around, no action

Fixing Ben Lomond Ave pot holes and cut down on speeding on Ben Lomond Ave and Glassman Way

Not high density housing. They are changing the landscape of the community. The places they are building are unaffordable for most who want to live in an apartment.

Roads - our road is terrible and the ones around us have been redone, some more than once.

Provide adequate parking at multihousing units

Getting residents to clean up their yards and keep the weeds off the sidewalks so people can use them without getting scratched, stickers in bike tires, etc.

Creating single family home residences. Signs and enforcement of safety issues: dogs off leashes, motorcycles on trails, etc.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Glasman Park (gp)- GP does not receive the same attention or funding as the other parks. The gp sign is old and worn out, a lot of the lights are broken or covered by trees, the garbage can by the bathroom has been there since the park opened, it is broken and ugly... for God's sake you can buy a new plastic one for \$50..... And speaking of the bathroom, I have never seen it unlocked..... and what is with all the GD gates? WHY all the gates? And why have parking by bathroom if THE GD GATE IS SHUT and locked. I'm sure the park was built with FED \$\$\$\$ as an emergency water overflow basin and \$\$\$ could only be used if built with FED specs.. that are stupid. Also why does the nature park have a wide path and is cleared of SNOW in winter BUT Glasman park does not get cleared of snow and gets DANGEROUSLY ICY..... THERE IS NO CONSISTENCY IN THE MANAGEMENT AND MAINT. OF PARKS....

Maintain existing zoning.

Fix the streets

Move park priorities lower. 2/3s of Utah is public land. We have a wealth of places to recreate.

Roads

Roads

Repairing sidewalks

Lowering property taxes and utilities. Money is tight and the city wants more money every year.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Roads especially in the Oakwood Hills subdivision. We see streets being repaved again and again and ours haven't been done for years.

Balance the budget without robbing the utility fund.

Enforcement of street parking ordinances

We are in desperate need of speed bumps (or an alternative option) on Edgewood Dr. Because this neighborhood road is a connection between Washington and Harrison, we constantly get speeders (45+ mph) through this area. It feels very dangerous at times to walk our dog or let our kids ride bikes outside. Something seriously needs to be done for this area.

I've lived all over the country and this is the ONLY city I've lived -- over a dozen -- that does NOT have a community center. WHY??

Street maintenance

Improve roads and traffic flow. Improve focus on lifelong residents.

Honoring the requests of those that live in houses with yards who want to raise chickens(no roosters) or rabbits for food.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

The new Burch creek park lawn looks horrible. Have it properly taken care of since we paid for it. Also stop with the apartments. It's instance. Schools can't take in all these kids and traffic is Horrible. You made south Ogden a mess. You should have put in a rec center not high rise crap everywhere

Do not allow apartments in residential neighborhoods.

Fix pot holes, better striping on streets, more street lights for better vision at night, stricter rules on junk in yards and parked cars along the street. Tear down the abandon buildings. Fewer apartments, there's way too much traffic to support our road systems. Quit trying to make a fast buck and start using the money just maintain the infrastructure. Our tax money should be used for the benefit of the people not the real estate agents.

Solutions for affordable living. City utilities are climbing and families are struggling to make ends meet.

Stopping high occupancy housing where the infrastructure cannot support

Economic Development, community gathering spaces

Fiscal responsibility with funds and fix roads

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Inforsing thatpeople keep their yards cleaned up and in better repair and not letting them keep RV's, trailers and junk in their front yards. They should be finder if they don't do it in a timely manner. South ogden is going downhill. Also try to get more businesses like Riverdale is doing.

STOP approving hi density high bldgs that clutter and congest our streets. And ruin our view of our beautiful mountains. I emphasized this in last survey and no council member contacted me to get a better understanding

Enforcement of the street parking rules.

Speeding on 5300 s cars and buses people cutting down weeds in their yards

Walkability, bike lanes, and better public transportation

Stop building apartments
Enforce parking restrictions
Improve Police Force

No more condos/townhomes!

trash pickup along highway 89

Recreation

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Improve the roads

Water conservation/park strips

Roads and keeping dogs on leash to protect residents and other dogs. They should also let residents know what is being built in their community before the city okays construction. They don't live by what is being constructed. They also need to enforce cars parking on the streets during the winter. Sometimes it's a joke trying to get by cars parked on the side of the road in the winter.

Proper planning for high density residential buildings.

Resident yard clean up, getting cars off the street during winter, excessive trash and weeds in front yards. Roads. Plant more trees, keep open space and parks clean.

Road improvements

Allowing city-licensed dogs off-leash at Glassman Park—perhaps for an hour each evening or time of day

Roads

I would say continue to work on our roads. I have noticed the work already being done and that is great. I truly hope it continues.

I would see our crews do a much better job at cleaning up after repairs have been done. Such as when there is a water main break. There was one on our street one house away. Two years ago and there was sand left all over the road and gutter. I was cleaning up that sand for almost a year. As it would work it's way out of the road. But in general I think the city is doing a great job at making this a great place to live. Thank you

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Stop giving permits to build apartments. Focus on serving the current citizens of the city.

??

Reduce South Ogden City expenses and taxes for all residence.

Evaluate all events to see if some are not well attended or getting too expensive to initiate.

Community services

Traffic into the southern end of the city is a major concern, along with road repairs/maintenance.

I'm not sure what you guys do, but the roads are pretty bad in some places

Yard ordinances. Park upkeep. Skate park.

ROADS

Putting in more bike lanes on city streets and building a mountain bike park. Stop building high density housing. Patrol city parks more and find dog owners for not using leashes.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Keeping property taxes low. Recreation leagues for older adults, ie golf, pickleball. Keeping roads smooth and fixing potholes when they happen. Banning fireworks completely.

Infrastructure repairs

ways to keep taxes down

Roads, Senior Citizens, help with removing grass from parking strip

Enforcing people to take care of their yards.

Don't approve additional apt complexes.

Street maintenance. Green areas. Growth control

Getting out and actually meeting the citizens.

Continuing family community events. Snow plowing and maintenance were great. Meadows park could use a little love.

Public transportation to salt lake

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Recreation

New business and stop apt building

Ensure police department is well funded and trained (avoid progressive policies that result in lawlessness).

Protect the value of our homes.

Be careful where you are putting apartments and multifamily housing.

Streets, corner lots that obstruct the view from oncoming traffic like Lavinia (4600 S) & Madison

Controlling over growth, too many new and ugly apartments on inappropriate places being built by outsiders of our community. Really disappointed with the uncontrolled massive growth in South Ogden with rental , transient dwellings. Makes me want to move!!!! I used to Love South Ogden. Now it looks over grown and over populated!!!

Physical responsibility combined with long-term road planning.

The “little people.” We have noticed that there is a large difference in infrastructure between the more and less affluent areas of South Ogden. Sewer lines and roads are outdated. Street lights are dim or out. Check the neighborhood nearest the city building where you work every day. Drive over there. The stop at 39th & Adams has sight issues and road damage that makes stopping NB on Adams difficult. There needs to be a 4-way stop there and conditions for sight and driving improved. The left-turn lane NB Washington Blvd to Laker Way is extremely dangerous for everyone. Get a light in there and add a through lane. That might be UDOT but you have clout, use it.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Street parking

Rising graffiti problem around town

Please no more massive apartment complexes built right by the roadside.

More bike lanes

Road maintenance

traffic congestion caused by the large number of apartments the city has approved to be built

Not just the area around the city center but the outskirts as well

Just continue to do the good things you have been doing. The council members are all top-quality people who make good decisions.

Affordable housing

More businesses and fewer small apartments

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

1) Noise ordinances - Jake brakes should be banned. Also, businesses abutting residential neighborhoods still routinely perform loud landscaping between 4 AM to 7 AM. Yes, 4 AM.

2) Walkability - Need clear sidewalks. Ever since COVID too many people have given up maintaining their sidewalks. Large tree branches grow over and take up all the space, and goatheads grow all across the concrete so bikes can't be used.

Code and parking enforcement

Lower rent fewer apartments and townhomes

Attracting restaurants and quit building apartments

Balancing the city budget and quit raising rates on all things, to include taxes, utilities and fees based on their inability to utilize the monies that are already coming for those things; i.e. raising water rates when the council is still paying back from borrowing against the water funds from 2018. Shameful at best.

Cracking down on people running red lights. It's especially bad at the light by the police station.

Affordable housing. The “affordable” housing that is in the city is still unaffordable.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Allowing chickens within city limits.

New food establishments, current road conditions. NOT MORE APARTMENTS!!

Roads and sidewalks

Enforcement of traffic laws and ordinances

I appreciate the city letting people know about events, construction, and the things that occur in our city on Facebook. After seeing what's occurring in Ogden City, I would like the city to focus on housing and the construction of large apartment buildings within the city. As my children are growing up and leaving the house, there's no way they can afford to buy a home or rent a home/apartment in South Ogden, so they are looking elsewhere.

Road improvements

Stop high density housing! Repair neglected roads.

One thing I would say having our police department, focus on patrolling on enforcement of our city streets, people are always going over the speed limit.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Keeping some dang open space! Work on keeping the friendliness. Everyone is so unhappy about all the new “housing “ try focusing on those that are here!

Traffic flow- citizen safety and less thefts.

Less residential building and more enphasis on infrastructure. We have a water shortage but it seems that housing is running rampant.

Roads.

Street repairs on side streets. More funding for South Ogden Days so it can get back to what it used to be.

Roads have improved significantly from the last survey. It seems single-home dwellings are being converted to rentals, and with the increase of apartments and condos in the area, the community is losing the solidarity of long-standing families in the area, and therefore, a decrease in children.

Community center and facilities to allow places for the arts (performance venue, rehearsal venue, etc.)

Solutions to deal with the unrealized impact on traffic and infrastructure due to the enormous housing increase on 40th.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Safety of neighborhoods and road damage

I'd like to see some of the topics in the city plan that came out this year to be started, like the sidewalks being installed on streets that don't have any.

Continuing to improve parks

Try to minimize driving through a parking lot to get to another business (like going to Ramblin Roads or the Northern Utah Rehab Center). I would also love increased setbacks on the new housing/apartment buildings. I support the buildings but I want them to keep our city looking good.

Unsafe drivers, more police presence. Limiting ugly apartment complexes. Enforcement of existing neighborhoods codes. There is no enforcement of existing neighborhood codes. There is no senior citizen center. It was demolished!

Roads and internet options. It's great to have a fiber option, but there needs to be more than one

Updating road infrastructure, although I believe South Ogden roads are better than the wider Ogden/Weber roads

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

Police & Firefighters support. Streets by competent workers

Roads and improve street lighting. The new light bulbs may save energy but they don't extend light much farther than right under it. Check out 850 East south of hwy 89. And check out Monroe blvd for poor road south of 40th street. Feels like a dirt road. Poor repair

Traffic management

Cleaning up the neighborhoods and actually caring about the residents

A local place for kids to hang out. Something like Golf City was for so many long time residents of South Ogden.
Also, roads that need to be improved in the neighborhoods. Not just the larger, heavy traffic roads.

Roads and greenspace

Parks. No more high density housing

Street repairs and general community 'cleanup' - removal of broken down vehicles and other unsightly 'debris'.

Where would you like the South Ogden City Council to focus more of their efforts in the upcoming year?

n/a

N/A

I like the continued efforts for more affordable multi unit housing. You've all been doing a good job approving building.

Maybe just listen and work with those who actually come to city council meetings. Listen to those concerns and actually address them instead of brush them off

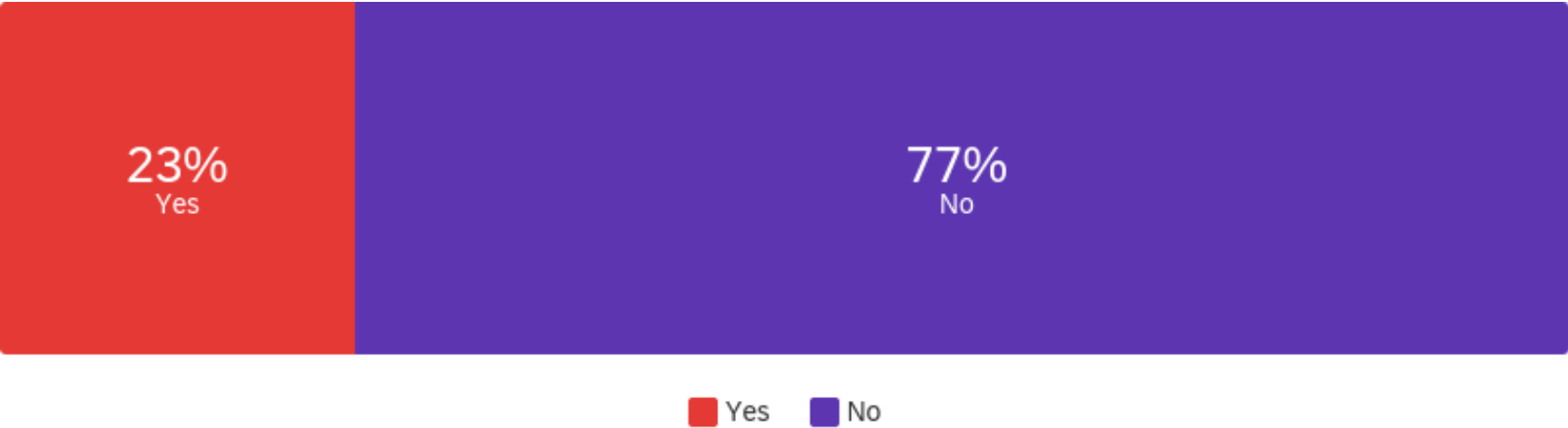
Repave more roads.

Infrastructure to support the increase in population. Also, please make sure all the multi family dwellings are the right fit for the community. Some appear to be very cheaply put together with limited parking and no thoughts to green space.

Scaling back on housing development, pushing forth on parks and rec.

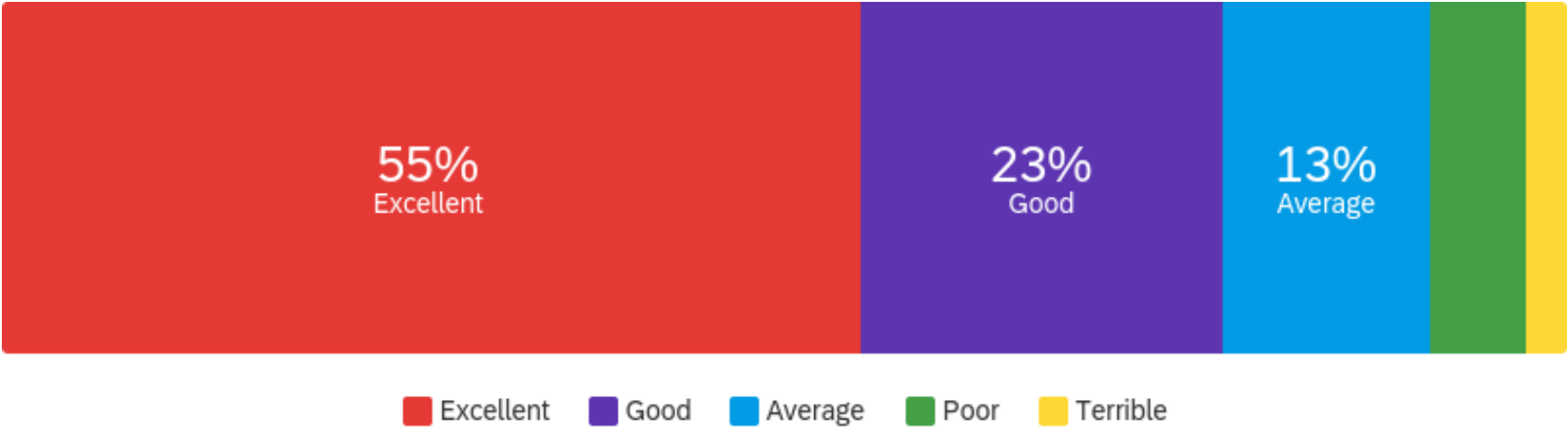
Sidewalk and lighting updates and more street repairs

Thinking back over the past 12 months, have you had contact with the South Ogden City Police Department? (For example, if you have filed a police report or called to report a problem.)



#	Answer	%	Count
1	Yes	22.51%	113
2	No	77.49%	389
	Total	100%	502

How would you rate your experience with the South Ogden Police Department?



#	Answer	%	Count
5	Terrible	2.65%	3
4	Poor	6.19%	7
2	Good	23.01%	26
1	Excellent	54.87%	62
3	Average	13.27%	15
	Total	100%	113

What factors influenced your rating?



Below is a summary of the open-ended responses when asked what influenced their rating of the Police Department.

The survey responses about the police department can be summarized in order of frequency of similar sentiments as follows:

- 1. Response Time:** The most frequent concern was about the response time of police services.
- 2. Community Engagement:** There was a significant number of comments about the need for increased community engagement and visibility of officers in neighborhoods.
- 3. Communication:** Feedback on the quality and effectiveness of communication from the police department was common.
- 4. Professionalism and Conduct:** Residents frequently commented on the professionalism and conduct of police officers.
- 5. Safety and Security:** Concerns and perceptions regarding overall safety and security in the community were also notable.

What factors influenced your rating?

I had tried to contact Animal Control numerous times and left messages. No one ever called me back. I just wanted to donate a cat trap i didnt need any longer. Frustrating. I finally took it to the SO City building and donated it there.

I wss involved in an accident and SOPD officers responded to take a report. They were fine. Not very chit chatty though.

Helpful, kind, knowledgeable, quick response

they have had a lot of turnover and seems to have been a very big help. The officer was polite, professional, to the point, and logical. Very different from the former cops in the area. Cudos to officer Beck for representing the department well.

Fast reaction time when needed.

I was impressed with how the police officer listened and responded to my issue.

Response from police offices and addressing the needs requested. Mostly dealing with problems at V how do you spell Burch Creek Park.

Responded promptly, dispatcher was pleasant and professional

They respond accordingly to our alarm system.

What factors influenced your rating?

They were so kind and helpful with a neighborhood party we were hosting.

I didn't actually talk to them on site

Quick response time, helpful in resolving conflict.

Willingness to help

Promptness

The good service they provide the citizens

Prompt response. Polite people.

Lack of response or interest

We were almost scammed out of thousands of dollars, reported it to South Ogden PD, and they were great!

Slow response

Quick action on my report of misuse on the nature park trail & somewhat regular surveillance

What factors influenced your rating?

No real interest in ensuring basic traffic laws are being followed.

Luckily I don't need them often so I'm grateful I feel I live in a safe area.

Ease and quickness of my concern being addressed.

We requested a traffic reader on our street and instead of that they did a "study" but put the reader up for 24 hours on a Sunday. Doesn't represent traffic in our area. 2nd encounter was when kids stole comcast traffic cones and put them in our yard. We reported in the stolen property and the officer told us to put them in someone else's yard to let them deal with it. We didn't do that so we were stuck with them after he said we couldn't throw stolen property in the garbage. We called comcast to try and pick them up but could only make an appt for service with money down.

City Mayor & City Manger helped with a problem with our neighbors. The problem was solved quickly.

It was the dog license lady. She was a sweetheart!

They were timely and polite

Quick response to car break in

What factors influenced your rating?

Friendly

Kind and very knowledgeable

Not a lot of interaction, but the little I had was fine.

Anytime we've had to call south Ogden police they've been quick to respond and have always been friendly with interacting with them

Very professional and understanding

I got a speeding ticket, So it wasn't excellent. However, the officer was very professional.

Kindness professionalism they were very patient and happy to help me understand the process.

Nothing

Police investigated my accident. Nothing to brag about.

I received a call back regarding a 911 call.

What factors influenced your rating?

They came to my home for a possible violation of the city code.

they were responsive to our concerns and acted on them..

Nice to work with even if I was the one getting the ticket

they were very polite and understanding

Immediate response both times. They do a great job.

Every SOPD officer I've ever dealt with is AMAZING and helpful.

Illegal fireworks all day every day certain parts of the year.

It might not have been the answer I was hoping for but it was the correct answer.

They were very kind a polite and nice to work with.

They were quick and responsive

Took time and I didn't feel rushed explaining the situation

What factors influenced your rating?

We expressed concern about the speeding and red light abuse at the intersection of Washington and 1050 E., as well as at other points on Washington. The police responded immediately. NOTE: Many drivers in South Ogden and other surrounding communities, exhibit selfishness, and poor driving habits. Especially bad is the tendency to weave in and out of lanes, cutting in front of another driver, without signaling (frequently to make a right turn), and using the horn to abuse other drivers. I've seen these and other bad-driving occurrences regularly, and have experienced them too.

They took care of the problem right away.

The city's failure to enforce its own winter street parking ordinance.

Quick response time, professional, and helpful.

I called about a woman who left her 3 toddlers and a baby in her car while she was in Fresh Market shopping. It took forever for the officer to arrive and then he proceeded to tell me that since it wasn't as hot as it had been (it was 75 degrees outside) that the kids were probably fine. There were no windows cracked and the one child had gotten himself out of his car seat. He has to look up the rules for leaving children in the car because the woman said there was a rule in Utah that you could leave your kids for 15 minutes alone. She was gone way longer than 15 minutes and there was like 5 witnesses there so could attest to it. You can't leave children under 12 in a car alone and I wouldn't even leave my 12 year old alone. I ended up feeling like the bad guy and he basically just told her not to do it again and she just drove off in her car. He was very nonchalant about the whole thing and somewhat rude to me.

What factors influenced your rating?

I got pulled over for expired car registration. Officer was kind, informative and I appreciated his explanation of ticket and future potential consequences without enforcing the maximum punishment option.

friendliness and clear communication

No visible police patrols in area.

Timing and etiquette

Police Department staff did not follow-thru on issue

Fast response, good information from officer when I was in an accident. Very friendly.

Unprofessional

Quick response, courteous officer, willingness to discuss options and how we can prevent similar exposure in future

They were polite and helpful.

An officer (sergeant actually) on route to the jail was stopped by a train at the furthest crossing from the Weber County Jail directly behind me on W 17th. As soon as he pulled behind us, he started to reverse as if he was going to turn around, but then put his patrol car into park. After about 15 minutes of waiting for the now stopped train to start moving again, we put our car into reverse and started to slowly back up. We did have barely enough room to back out, but I didn't want to risk it, so while the driver was in reverse, I politely walked up to the passenger side window of this sergeants patrol vehicle, and politely asked him if he could back up a couple of feet, so the driver could safely back out and turn around. (He also had a possible suspect in the front seat of his patrol car actively showering her his laptop. Against dept. Policy? I would hope so.) When I asked him if he could turn around, he replied "it's illegal to reverse in forward lanes." (Something I just SAW him do, prior to the train stopping. After this, I gave him the middle finger. He came out a short time later "agreeing to move" 20 minutes later, so long as I never gave him the middle finger again. I refused and went off on this sergeant for using first amendment protected speech as a means to not move his car, simply out of spite and ego.

What factors influenced your rating?

Professional and competent. Not threatening.

They responded quickly and followed up with us after the incident.

I had a good experience, but my neighbor did not.

Police determination of priorities of policeing.

The dispatcher's professional and friendly response; the officer who was dispatched arrived quickly, was responsive and patrolled the neighborhood looking for the kids who were causing problems.

Lack of interest in the problem

We reported an incident at a city park and a police officer was there within minutes.

I called about homes in my neighbor and barking dogs, and nothing was done.

They were polite, professional and helpful.

They answered our questions very politely

What factors influenced your rating?

It's takes a while for them to respond to non-emergency situations.

Responded promptly and took care of the issue.

There was a breach of confidentiality with a legal issue involving a minor in our family.

Presence of officers in schools and city activities.

Quick response, professional demeanor, genuine concern for problem solving.

The police being aware of ongoing parking issue and knowing who you are talking to them about.

We were targeted by a scam, and the officer who helped us was wonderful--knowledgeable, helpful, capable.

They contacted me and gave me the best answer they could.

It was due to a road rage incident where another driver wanted to yell at me for two miles, and would pull up right next to me at any stops to scream obscenities at me.

The way the officer handled the call. Poor professionalism.

What factors influenced your rating?

I just called dispatch for a domestic violence situation I passed by. I couldn't stop because I had a newborn in my car so I don't know how it ended up.

Lack of professionalism. Serve and protect should be the motto. Power tripping seems to be more the focus.

Their attitude when talking to them. I'm sure some of the officers are better than others. But some are quite arrogant.

Showing up and taking action on the items I've reported. For example, city ordinance enforcement. I know the police could be doing other things, but along with keeping our city safe, the responsibility of keeping an environment where we want people to live and come spend time/money is important to me.

They were responsive and empathetic

They were helpful and quick in responding.

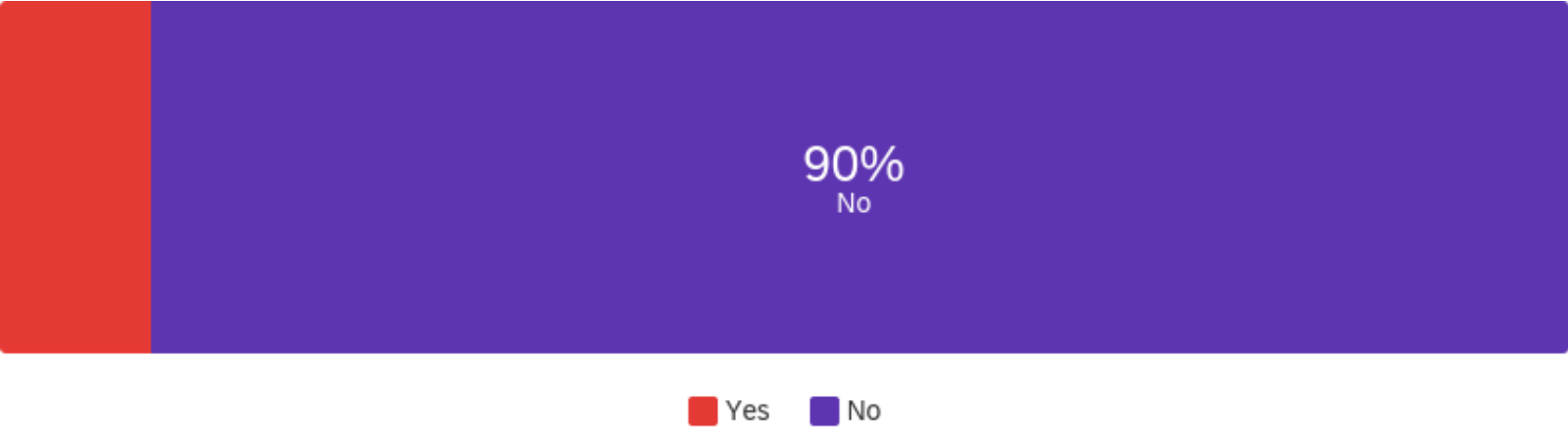
They listen. They addressed our concerns and responded quickly. They are kind.

Quick response, very nice

Nothing major happened.

Police officers were easy to work with and did their best with whatever information they had to solve my case.

Thinking back over the past 12 months, have you had contact with the South Ogden City Fire Department? (For example, if you have had an incident which involved a fire or medical call.)



#	Answer	%	Count
1	Yes	9.60%	48
2	No	90.40%	452
	Total	100%	500

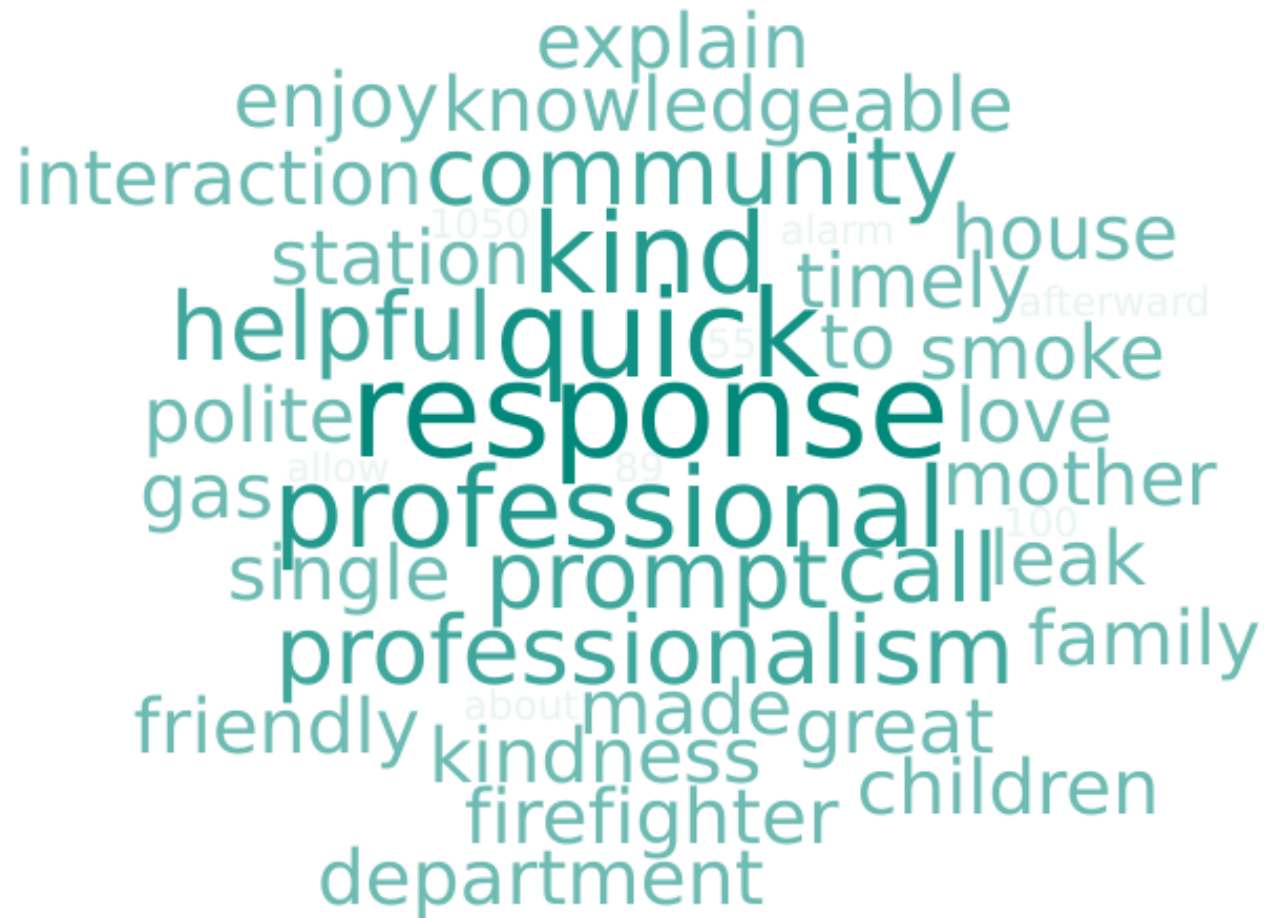
How would you rate your experience with the South Ogden Fire Department?



Excellent Good Average Poor Terrible

#	Answer	%	Count
1	Excellent	85.71%	42
2	Good	8.16%	4
3	Average	4.08%	2
4	Poor	2.04%	1
5	Terrible	0.00%	0
	Total	100%	49

What factors influenced your rating?



Below is a summary of the open-ended responses when asked what influenced their rating of the Fire Department.

The survey responses about the Fire Department can be summarized in order of the frequency of similar sentiments as follows:

1. Professionalism and Helpfulness: Many respondents highlighted the professionalism, helpfulness, and knowledge of the fire department staff.

2. Quick and Efficient Response: A significant number of responses praised the quick and efficient response to emergencies and requests.

3. Positive Community Interaction: There were frequent mentions of the fire department's positive interactions with the community, including outreach events and educational activities.

4. Courtesy and Kindness: Courtesy and kindness in dealing with emergencies and interactions were frequently noted.

5. Specific Incidents of Assistance: Several respondents shared specific incidents where the fire department provided critical assistance or support.

6. Visibility and Engagement in the Community: The department's visibility and active engagement in community events were positively noted.

7. Concerns and Negative Experiences: A minority of responses expressed concerns or negative experiences, including issues with billing and one instance of perceived unhelpfulness.

What factors influenced your rating?

Helpful, kind, knowledgeable, quick response

Checked out possible gas leak. Was asked not to sound alarm because of 55+ community. They complied.

Professionalism, urgency, knowledge

Wet nice folks at an outreach event.

Friendly personnel

Prompt response good outcome

They were quick to respond, and when they arrived, they were professional and very helpful

Courtesy, willingness to explain situation. Polite but firm.

We loved the department open house in September. They were also present at the Easter Egg Hunt. We enjoy the visibility.

My mother fell and broke her hip. They were so great with her !

What factors influenced your rating?

Basement had smoke, they were very thorough inspecting it, computer had caught on fire

They were timely and kept us updated on the gas leak

A yard maintenance man died in my back yard of a massive heart attack, the fire department did all they could do to save him

An elderly family member fell in front of my house. The paramedics were wonderful.

Unhelpful and dishonest

They were patient and understanding on our call. They helped explain things and made sure my son was taken care of

I know most of them.

My son needed medical attention while I was out of town, gave us piece of mind.

unknown

Professionalism, kindness, and sense of community with firefighters and officers

What factors influenced your rating?

Speed of response, and the genuine concern and kindness they had for my family.

They came and changed a smoke detector I cannot reach and it was so helpful. I'm a single mom.

They are delightful. They really care. Came back to check on me afterward.

Very responsive

Ambulance calls

I've had many interactions with the FD and every single person I've interacted with is always 100% professional. Great people over there.

Quick response for a request for inspection. Courteous handling of the needs.

Kind, prompt response to call.

They allowed us to come and do a field trip to tour the station/trucks. They were very kind to the children and made it a neat experience.

Their quick response.

What factors influenced your rating?

They were there quite quickly and got the neighbor's car extinguished before it had the chance to spread.

Haven't used the services so I don't have anything to base a rating on

They were polite and professional.

Sofd is visible in the community. Love their interactions with children. Enjoyed visiting at their station last month.

medics were prompt and caring; billing has been an issue
my mother in law's insurance was not billed, or at least not billed correctly and we are still trying to get help from the city to straighten that out

The firefighters and EMTs are highly professional and friendly. They seem compassionate while being very effective.

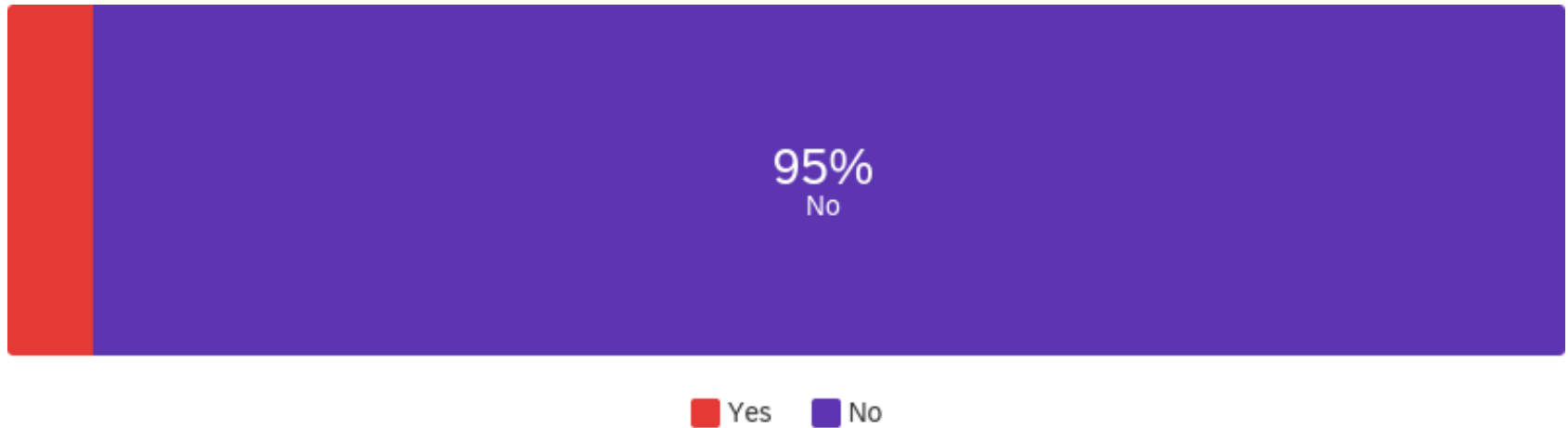
Always willing to educate and inform about fire safety and possible risk factors in house and yard.

Professionalism and timeliness

The only incident was at a fatal on 89 and 1050 E
They were much more approachable than LE.

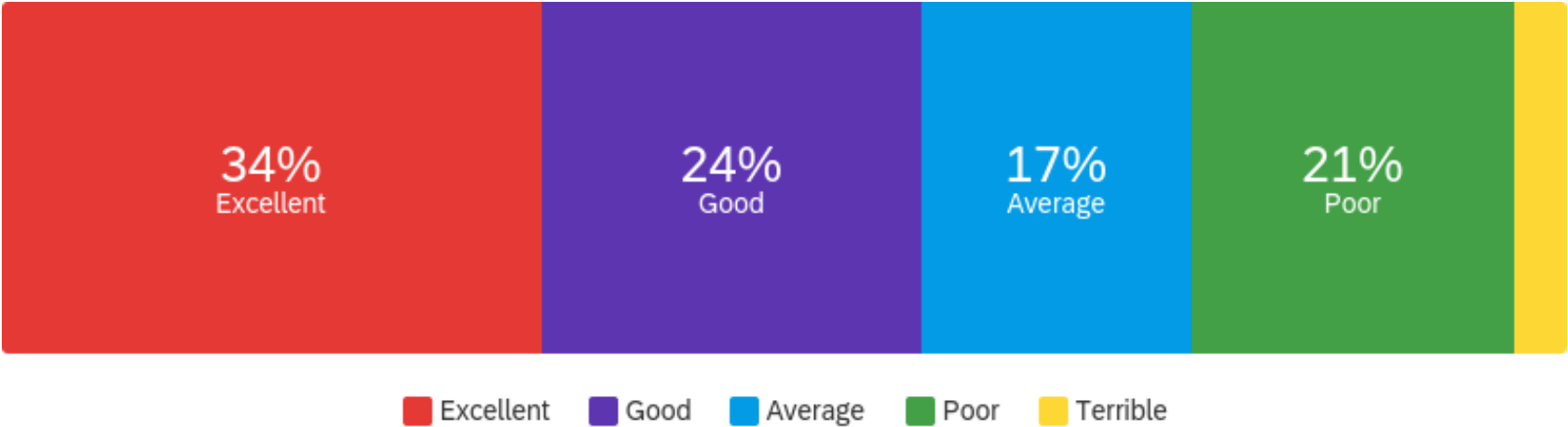
Kind, knowledgeable, efficient

Thinking back over the past 12 months, have you had contact with the South Ogden City Building Department? (For example, if you have applied for a building permit or reported a zoning violation.)



#	Answer	%	Count
1	Yes	5.49%	27
2	No	94.51%	465
	Total	100%	492

How would you rate your experience with the South Ogden Building Department?



#	Answer	%	Count
1	Excellent	34.48%	10
2	Good	24.14%	7
3	Average	17.24%	5
4	Poor	20.69%	6
5	Terrible	3.45%	1
	Total	100%	29

What factors influenced your rating?



Below is a summary of the open-ended responses when asked what influenced their rating of the Building Department.

The survey responses about the Building Department indicate a variety of experiences and opinions, ordered by frequency:

1. Positive Staff Interactions: Many respondents highlighted good experiences with staff, citing their helpfulness, friendliness, and professionalism.

1. Issues with Processes and Communication: Several responses pointed out difficulties in getting questions answered, inconsistencies in information, and issues with follow-through.

2. Specific Complaints about City Decisions and Policies: Some respondents expressed dissatisfaction with specific city decisions, such as zoning changes and permit approvals.

3. Efficiency and Responsiveness: Feedback on the speed of response and ease of processes like dog licensing and property inspections was mixed, with some finding it efficient and others facing delays.

What factors influenced your rating?

I've been to the SO city offices a few times. I've had to reserve a park once and it was a good experience. The staff at the city office and the Police Dept. are great.

One fast food restaurant should not have been approved to go in at 4800 S & Harrison. What a disaster!

Lack of interest

Difficult to get questions answered pertaining to the requirements for basement remodel

The helpful and timely answers given on our inquiry.

Nothing changed. Still homes with overgrown weeds.

It seems they are willing to rezone property to get apartments into the city, not separating them by zoning.

The city manager said he would back us up on our issue but then changed his mind

easy to re-register our dog license.

They were very helpful

What factors influenced your rating?

The woman was very friendly and helpful

Inconsistencies

Contact did follow-thru

Excellent communication. Returned my phone call, gave in-depth information. Helpful

Speed of response

I went around noon for assistance and the employees left for the day.

The building inspector was professional and transparent.

They did not check the property maps before they denied a permit

They were professional. I called about a zoning violation. The property is zoned for a duplex, but I think they have turned it into a triplex.

Easy to get dog license and convenient to get dog vaccinations

Going to the recreation department. They are awful to work with.

What factors influenced your rating?

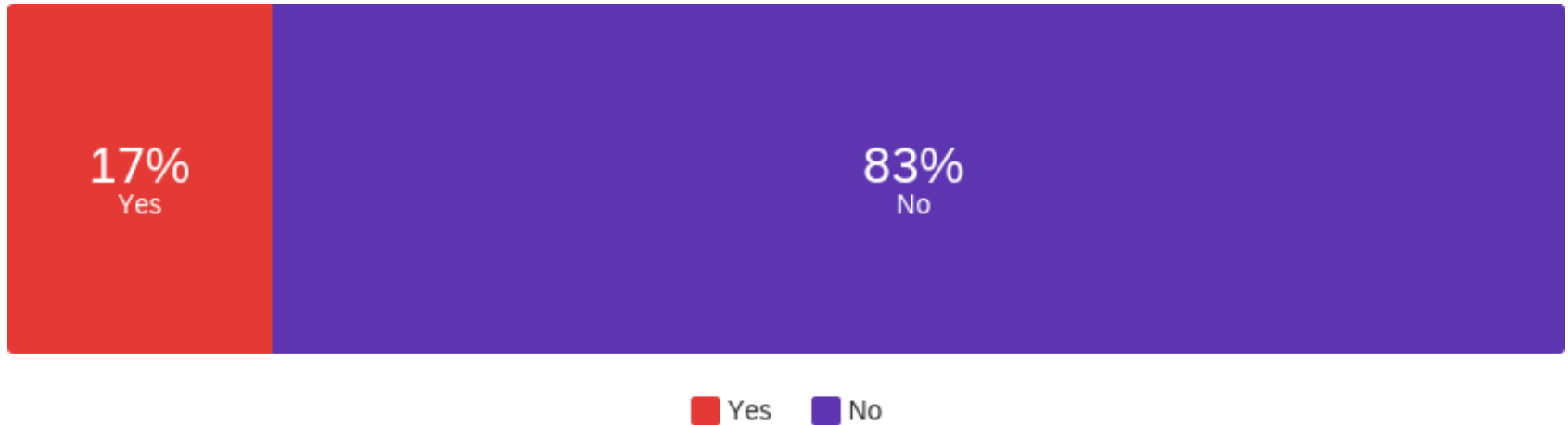
We updated our home's electrical box for an electric car. We called in a week early to conform the process. After it was installed South Ogden was supposed to inspect us to let us turn back power on, and we couldn't find the inspector. So we spent another day without power. The next day the inspector said that despite us contacting them and having a conversation with them about it, we didn't officially fill out the right form to set up an inspection. But we were never told about the form.

Inconvenient, put things online

Listened to my proposal and provided meaningful feedback- knowledgeable

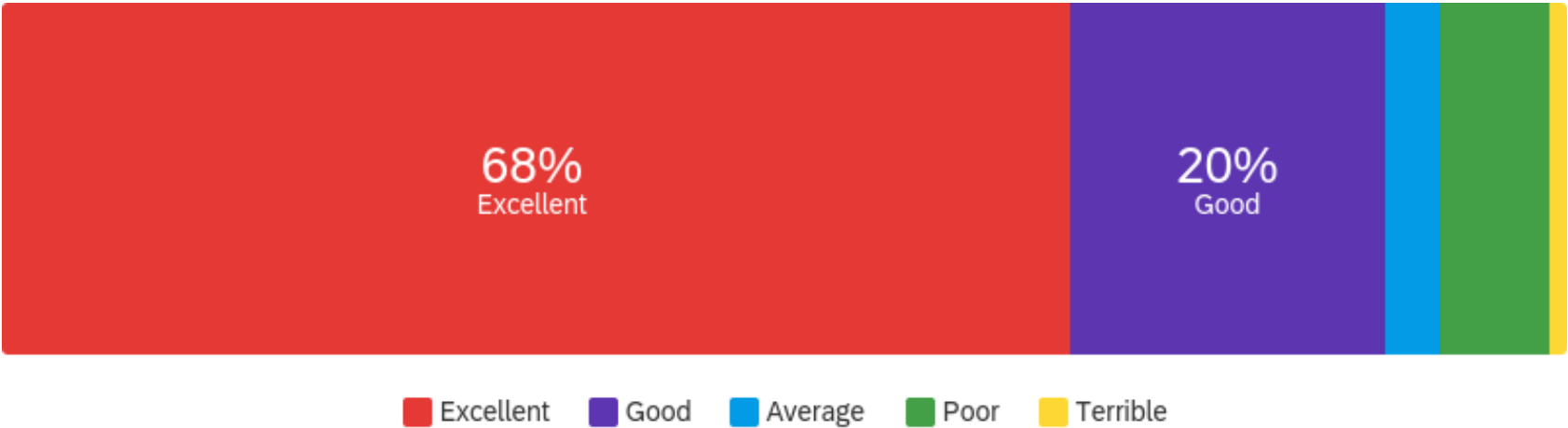
Responsiveness

Thinking back over the past 12 months, have you had contact with the South Ogden City Hall Administration? (For example, if you have come to pay your water bill, reserve a park or community room or get a passport.)



#	Answer	%	Count
1	Yes	16.97%	83
2	No	83.03%	406
	Total	100%	489

How would you rate your experience with South Ogden City Hall Administration?



#	Answer	%	Count
1	Excellent	68.24%	58
2	Good	20.00%	17
3	Average	3.53%	3
4	Poor	7.06%	6
5	Terrible	1.18%	1
	Total	100%	85

What factors influenced your rating?



Below is a summary of the open-ended responses when asked what influenced their rating of the Administration Department.

The survey responses primarily reflect positive experiences with city services in South Ogden. The most frequently mentioned sentiments include:

- 1.Helpfulness and Friendliness of Staff:** Many respondents appreciated the polite, friendly, and helpful nature of the city staff.
- 2.Efficiency and Quick Responses:** Respondents frequently noted the quick and efficient handling of their requests or queries.
- 3.Smooth Processes and Professionalism:** Several responses highlighted smooth experiences with city services and the professionalism of the staff.
- 4.Specific Services Praised:** Passport services, event organization, and utility services were specifically mentioned as positive.
- 5.Concerns and Areas for Improvement:** A few responses indicated areas needing improvement, such as customer service skills in certain departments and responsiveness to complaints or requests.

What factors influenced your rating?

See prior response

Willingness to help

Quick response for a replacement passport

I brought my kids in for your Christmas even and we had a great time!!
Thank you for doing this event and having Santa and Grinch come through the neighborhood.

Applied for a passport and everything went smoothly, very helpful staff to make it easy.

No factors, just a good experience.

The responsiveness and respect they showed was amazing considering the circumstance.

Willingness to help

Immediate personal attention to problem

Quick, knowledgeable help

Everyone was very kind and helpful

What factors influenced your rating?

No interest in ensuring basic traffic laws are followed, just a lot of excuses.

Answered questions, helpful

They were helpful in getting us the information we needed.

Prompt and professional interaction

I called to get information updated on our bill and had to leave a voice-mail. The information was updated correctly by the next bill cycle.

Knowledgeable, professional and helpful

Not crowded, and easy access

The woman who takes care of setting up utilities is quite rude and dismissive. For most, this is their introduction to So. Ogden. She would greatly benefit from training courses in customer service.

Friendly staff

We went to get our passports and the lady was very nice and helpful.

What factors influenced your rating?

Very helpful in completing passport paperwork and submitting it

The cooperation with the city government

Helpful and nice.

Person I spoke with followed up with my request immediately.

Fast, friendly. Efficient.

Hard to get a hold of because I had to get a hold of one specific person.

They've have been generally nice when I've had to talk to them

Really rude and unhelpful when it came to getting a passport and questions I had regarding passports.

questions asked different departments or interactions have been respectful and courteous .

Nice !

What factors influenced your rating?

Staff always kind and helpful.

I feel that the city should step up to their responsibility. When the city crews state that a sewer line blockage is the cities or it's contractor's fault, why does the city not support the tax paying citizen, but allows it to be delayed repeatedly. They basically lie to protect the city.

pleasant and quick,

Nice, helpful, quick

their response was prompt and their directions were easily understood and accurate

Helpful

They bent over backwards to help straighten out my new bank account with my bill.

Friendly, welcoming, knowledgeable

good to work with

prompt response, friendly service

What factors influenced your rating?

I called on a Friday asking about a service project. He said he would call back the next week, he didn't.

One down pour, they did stop to clear the storm drain and threw all the debris on my park strip for me to clean up. I've asked twice if anything can be done to clean a drain that is filled at 1166 E 5700 S. I've never heard back.

On-line bill payment

personable staff and effective

Talked with a city representative about converting our utility payment, with related questions, to an automatic withdrawal. Pleasant to work with! Also, effective.

Personnel has always been helpful.

Since the city quit sending me an envelope to send the water bill in ... I went to the city center to get a supply of pre addressed envelopes.

Customer service and efficiency

Superior pricing. Availability was easily accessible too.

We took our children in for their passport pictures and applications, and the lady who helped us was extremely efficient and kind. We were very impressed by her professional and courteous manner.

What factors influenced your rating?

Friendly service

Polite and helpful.

The process was easy and the people were nice and efficient.

Courteous customer service

Friendly staff

Drop off water bill box sits further back than the ballot box. You have to get out of your car to use the drop off box.

Expediated issues being solved.
Cordial employees.

Resourceful, helpful and very pleasant to work with.

I walked into a hole at the dog park 4/19/2023, broke my heal. Was laid up for 2 weeks and a boot and knee cart for 4 months. I spoke to someone at the park that day and called SO city office with no return call. I had to pay out of pocket over \$1500 for medical bills. Lost out on my whole summer

What factors influenced your rating?

Job well done with a smile.

friendliness of employee

I looked online to reserve a bowery for my daughter's birthday. I didn't see the information I needed m, so I called. The lady I spoke to told me I could come and pay in person, she knew the date of my party and which park I was looking to reserve. When I got there, there was no signage directing me to where I needed to go. I finally found it and was told that parks needs more than seven days notice, which makes sense, but since I was coming in with 6 days notice I was unable to make a reservation. If this information had been on the website I wouldn't have had to come in, and likely would have booked the bowery sooner.

Easy to communicate with

Several times no response over concerns of road work and connext issues in our neighborhood. Recreation dept is lacking etc

If their work at city hall is transparent to me, then they must be keeping people happy.

Very friendly and attentive

What factors influenced your rating?

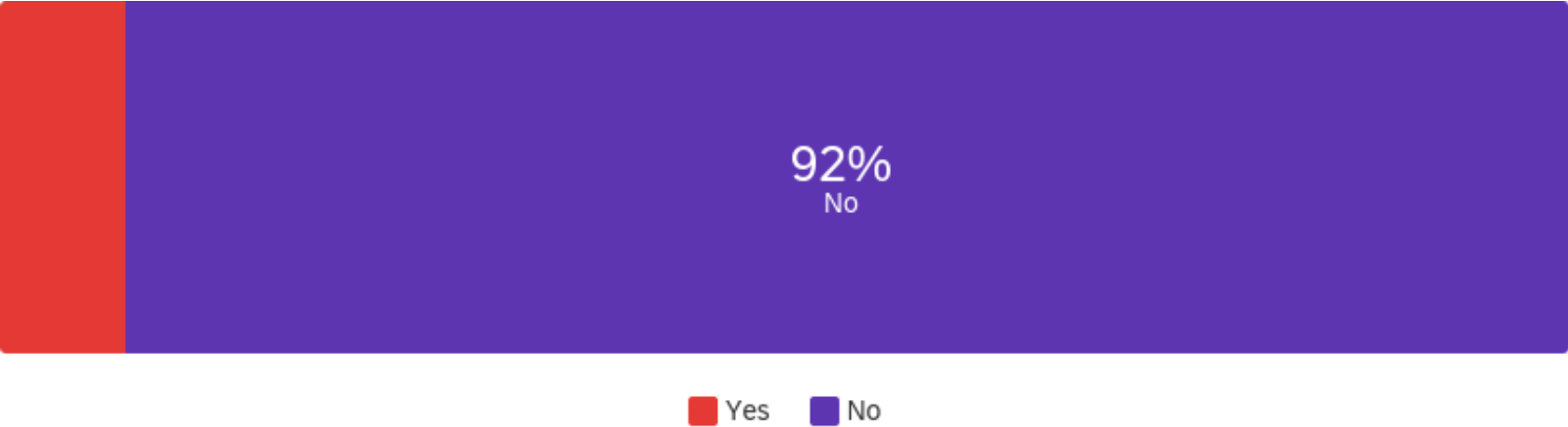
I had called about road repair and conditions. Monroe Blvd was chip-sealed, which made bike riding on the road treacherous. They eventually collected the loose gravel and put down a sealant.

I called to get information corrected on our utility account. I was transferred, and I had to leave a message. I did not receive a call or email back to confirm the change was made, so I'm waiting to see if the information has been updated on this month's bill.

The ladies were nice and helpful while applying for a passport.

Know their jobs helpful and friendly.

Thinking back over the past 12 months, have you had contact with the South Ogden Recreation Department? (For example, if you have registered and participated in a recreation program such as football or baseball.)



#	Answer	%	Count
1	Yes	7.93%	39
2	No	92.07%	453
	Total	100%	492

How would you rate your experience with the South Ogden City Recreation Department?



#	Answer	%	Count
1	Excellent	35.00%	14
2	Good	25.00%	10
3	Average	27.50%	11
4	Poor	7.50%	3
5	Terrible	5.00%	2
	Total	100%	40

What factors influenced your rating?



Below is a summary of the open-ended responses when asked what influenced their rating of the Recreation Department.

The survey responses regarding the Recreation Department can be summarized in order of the frequency of similar sentiments:

1. Communication Issues: Many respondents reported poor communication from the department, including lack of timely information, difficulty getting responses, and insufficient details about team and game schedules.

2. Organization and Staffing Concerns: Several responses highlighted issues with organization and staffing, such as last-minute schedules, unorganized games, and staff perceived as unhelpful or inexperienced.

3. Positive Experiences with Programs: Despite some criticisms, there were also positive remarks about the programs offered, with some respondents appreciating the efforts of the staff and enjoying the sports and activities provided.

4. Suggestions for Improvement: Participants offered suggestions like using scheduling software for better organization, providing more advanced notice for events, and accommodating requests for friends to play together.

What factors influenced your rating?

Helpful, kind, easy to work with

They try hard, kids love the sports, and it is reasonably priced.

The lady coordinating the junior jazz was very difficult to work with. No answers and lack of communication.

Well-organized, well-run, my kids enjoyed participating

It was for youth soccer. The staff were not communicative, late opening their office, not productive with games.

Easy registration

Poor communication. Other city's use scheduling software with built in communication(s). We have family in other city's that use this software and it seems like a much better way to run things and to communicate to parents/coaches

Would like to see more accommodation, friends can play together. Elementary kids are not ringers. No prizes are given for winning so what is problem?

Extremely unorganized. Scheduling sucks. Contact with players/coaches sucks. Rude when finally able to get ahold of someone.

What factors influenced your rating?

Sports schedules are never given out in a timely manner. Oftentimes, we've had to shift our schedules based on when sports begin because of the lack of communication from the recreation department. Information for the upcoming sport's season (schedules, when the season starts, days they will play, etc.) needs to be given a month in advance—at minimum. As parents, we need time allowed for planning.

Communication about team and coach was not very good.

Great programs and Julianna is a great lady.

I. Am a happy citizen of South Ogden.

it's ran be teenage kids who don't know what they heck they are doing other than sitting on their phone

Lack of communication when trying to get ahold of someone. Lack of information provided during registration, like when games are scheduled and where.

Watching my grandson's flag football games.

Julianna has always done a great job.

What factors influenced your rating?

Always great programs that the kids really enjoy

We love the city recreation opportunities for our kids. The staff is friendly, respectful and good to work with. They strive to uphold high quality skill building programs for the youth and ensure proper and honorable behavior and support from parents.

My children have played soccer every Spring and Fall and the games are always very well organized and the staff on-site are always kind. My son is currently playing basketball and loves it. The only suggestion I would have is to not have the basketball games run so late in the evening. The late games are past his bedtime which makes it difficult for our routine and getting up for school the next day. I definitely realize the logistic difficulties and I appreciate all the hard work of the Parks & Rec staff, it would just be nice for next year if they weren't so late. The only other thing that would be great is if we could get more notice about team pictures.

Communication and messed up price

Organization.

Last minute communications - not as good as AYSO

No one wants to coach any teams because the recreation dept is so awful to work with. No one knows what days games will be played ahead of time to even know if someone can coach or not. They don't answer the phone or respond to emails. Just awful.

What factors influenced your rating?

Responsive and timely communication

Over priced. Ogden city rec prices are nearly HALF of what our are. Not great communication, lack of offerings for kids sports. Everyone passing the buck on who is responsible for what etc

Ease of use

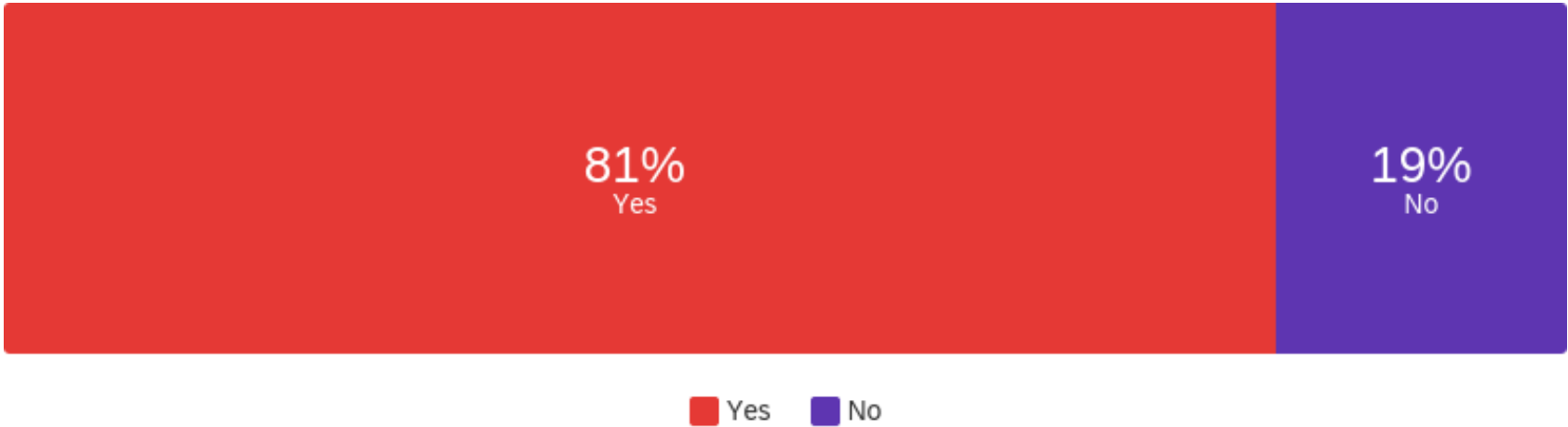
It would be nice to have more information available when signing up-for example, what day you'll be playing.

The sign ups are also so early, we often miss them, and then we don't hear about the games starting until the day before.

The rec department is organized and they have great refs/officiators. It would help to have a little more time knowing about the first games (coach packets get out sooner?), but overall it's an awesome experience!

So easy to work with. Answers questions. Solves problems instead of ignoring them, like City Council

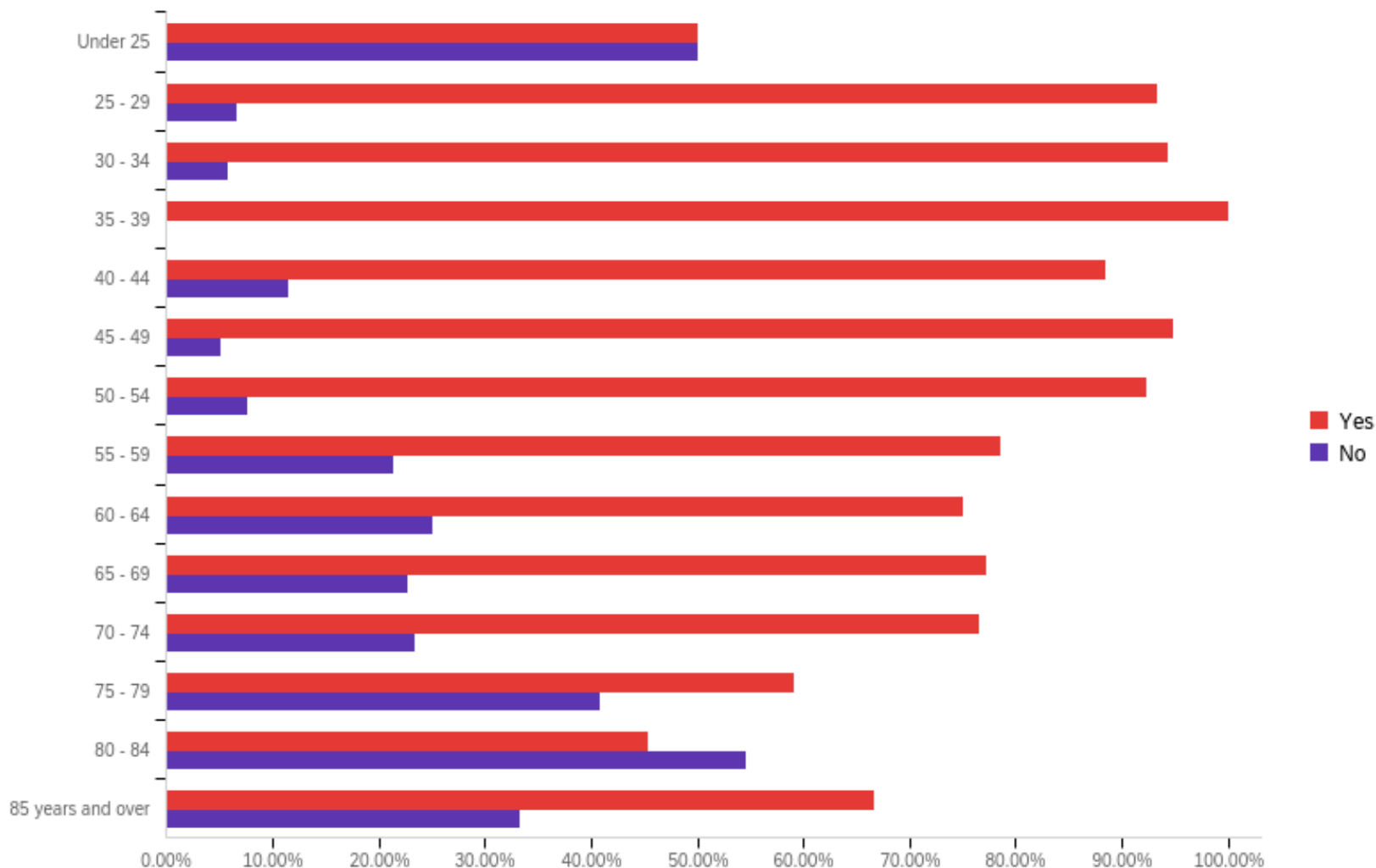
Thinking back over the past 12 months, have you visited a park in South Ogden? (For example: Burch Creek, Friendship, Glasmann, 40th Street, Madison, Meadows, Nature Park, Club Heights or Club Heights Off-Leash Dog Park.)



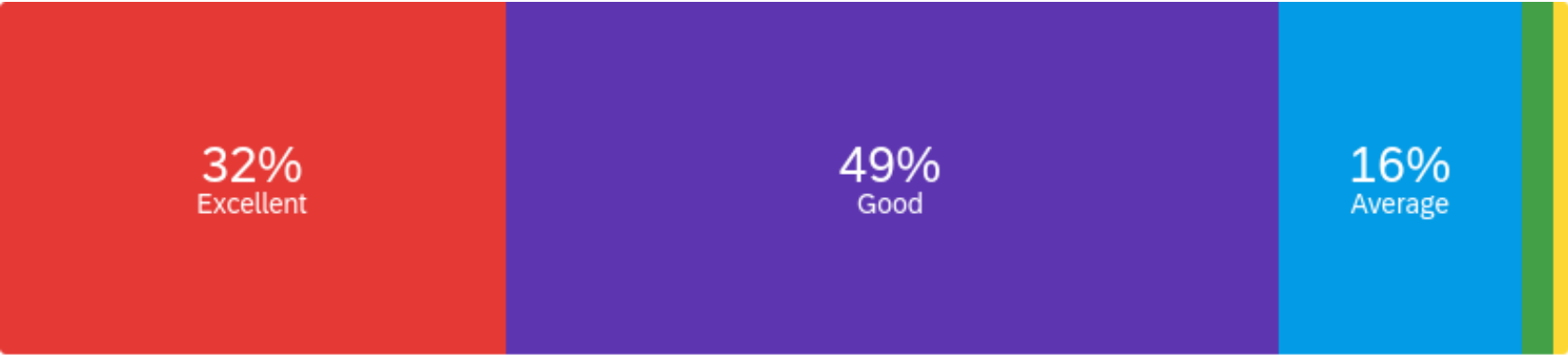
#	Answer	%	Count
1	Yes	81.30%	400
2	No	18.70%	92
	Total	100%	492

Thinking back over the past 12 months, have you visited a park in South Ogden? (For example: Burch Creek, Friendship, Glasmann, 40th Street, Madison, Meadows, Nature Park, Club Heights or Club Heights Off-Leash Dog Park.)

Age & Visit a SO City Park



How would you rate your experience at South Ogden City Parks?

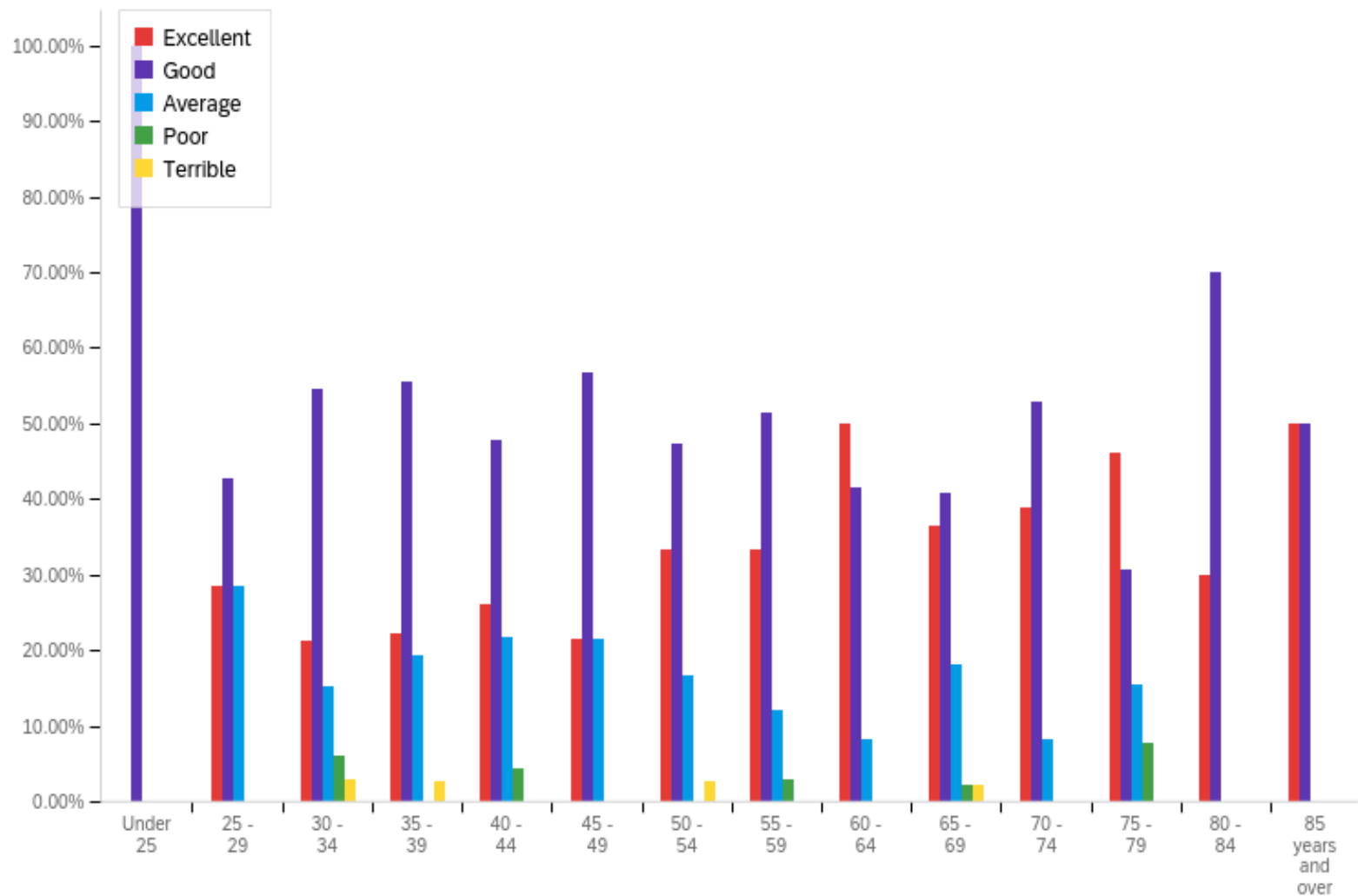


Excellent Good Average Poor Terrible

#	Answer	%	Count
1	Excellent	32.16%	128
2	Good	49.25%	196
3	Average	15.58%	62
4	Poor	2.01%	8
5	Terrible	1.01%	4
	Total	100%	398

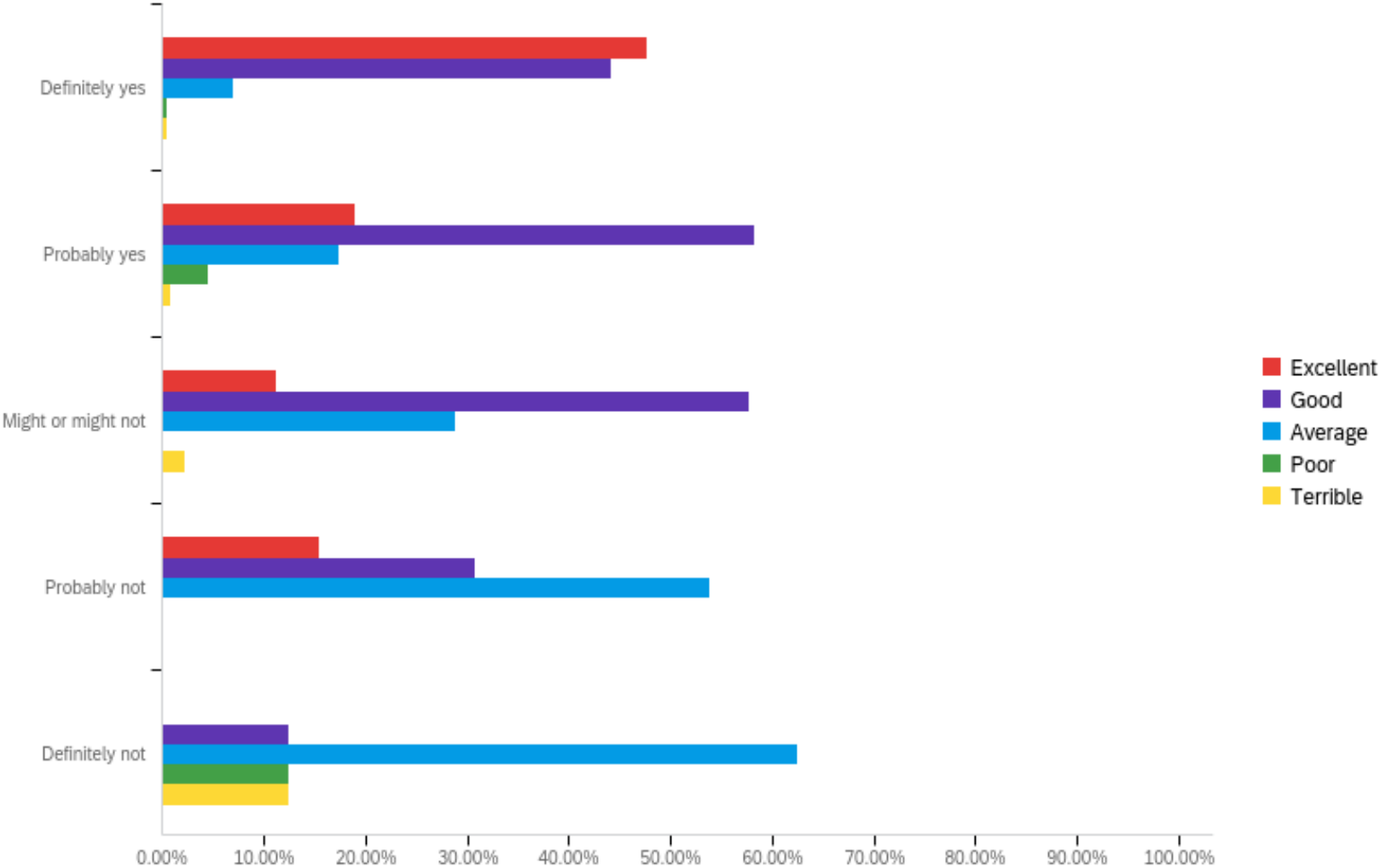
How would you rate your experience at South Ogden City Parks?

Rating of S. Ogden Parks by Age



How would you rate your experience at South Ogden City Parks?

Recommend City to Friends and Experience in City Parks



What factors influenced your rating?



Below is a summary of the open-ended responses when asked what influenced their rating of the Parks Department.

The survey responses from the Parks Department document reflect a range of opinions and experiences. The most frequently mentioned sentiments include:

- 1.Cleanliness and Maintenance:** Many respondents appreciate the cleanliness and maintenance of the parks.
- 2.Well-Kept and Safe Environment:** Positive feedback about well-kept lawns, safe environments, and good park facilities.
- 3.Issues with Park Equipment and Amenities:** Some responses indicate concerns about broken playground equipment, lack of amenities, and the need for repairs.
- 4.Dog-Related Issues:** Several comments mention problems with dogs in parks, including off-leash dogs and dog waste.
- 5.Accessibility and Availability:** Accessibility to parks and the availability of amenities like bathrooms and picnic areas are highlighted.
- 6.Concerns About Safety and Vandalism:** A few respondents expressed concerns about safety, vandalism, and graffiti in parks.

What factors influenced your rating?

I reserved Friendship Park this summer and the day of our event (a Saturday) almost all of the trash cans were full and smelly.

Some are excellent, some need some improvements... clean, working equipment, restrooms

Some parks could use a few more things.
(Too much land but not much benches, water fountain, ect.)

The location is nice, I wish there was more informative/historical/environmental signage to learn about the area.

Most of the parks are new, and in decent condition. The city does a good job at keeping them clean.

There was a racial slur written on the pavilion at the park near South Ogden Junior High.

Clean, safe. I love the walking path in the 40th street park. Also enjoyed the Arts Festival last June.

Selection of play equipment, cleanliness. Only downside dog poop everywhere

What factors influenced your rating?

Park was clean and well maintained maintain

The bathrooms need to be open earlier and later. People use the parks year around and it's frustrating to have to leave when one of the kids or someone has to use the bathroom.

We live near Burch Creek, beautiful park and lots of different ages can enjoy the park.

A lot of sketchy people hang out there

We love Burch Creek Park!!!! We live near this park and it has been an excellent addition.

The one change we would request is that pickleball players park in designated spots and not in front of our home on 45th street.

Always well maintained

Great facilities and clean parks.

Grass!! It's so nice to have green grass around!

People bring dogs even though it's not a dog park

What factors influenced your rating?

Clean; well kept lawns; facilities in good repair..

cleanliness, accessibility (cracks in pavement, snow/ice removal, equipment working)

Cleanliness. Shade.

Clean, available bathrooms, people are kind,

Cleanliness. Friendliness of the people there.

Good facilities

The burch creek park was very dry, lots of dead lawn.

Restrooms were either closed or vandalized

Pleasant, no problems

Burch Creek Park is declining in maintenance upkeep.

Bathrooms and drinking fountains aren't always working.

What factors influenced your rating?

Clean and well-maintained

People, pick up your dogs poo

Well-maintained, good equipment, kids had fun

Dirty, construction not fenced off, grass not cut to appropriate length for sports. Also, I don't like that dogs are not allowed.

Safe zone for children

Maintenance

Grass length and weeds

Clean neat well maintained park.

Well maintained

Relatively clean

Wasn't above & beyond, but clean

What factors influenced your rating?

The parks are clean, well maintained, they're aesthetically pleasing, and you have a great view of Mt. Ogden.

Accessibility, amount of space for activities, temperature

The fact is South Ogden has ruled about dogs on leash in most parks and it isn't enforced.

Good facilities, clean, well maintained

I am frustrated that you can't have dogs (even leashed) at many parks.

Clean trash cans all over well maintained

My grandkids like going to Burch Creek. Well then care of. Close to my home!

I live by the nature park. I walk the path often. I enjoy the path and the park with my grandchildren. There has been a little bit of graffiti around the trail. It has been cleaned up but it was concerning.

All of the parks we have visited have either been renovated, replaced, or fixed. All are very clean and safe.

What factors influenced your rating?

I appreciate the value of open space that parks give our community. The parks in South Ogden are usually clean and well care for. I always feel an extra sense of safety when I know the parks are patrolled often.

New pickle ball courts by new elementary school

Nature Park walk being repaved was FANTASTIC. The rest of the amenities at the park could REALLY use maintenance. Cleanliness and but most importantly the playground is a fall hazard and parts of the playground are constantly closed off.

Not enough shade. Meadows Park is awful.

Heaving walkway and light fixtures damaged

They were clean and had good amenities.

Everything I needed was addressed

Cleanliness, safety

The rubber mat is sinking. The slide is broke. It's falling apart and dangerous for kids to play there.

What factors influenced your rating?

Cleanliness, grass and weed grooming, litter removal, safety

Cleanliness.

Areas are clean and maintained. Some if the refuse containers needed to be emptied. It was during the 24th of July celebration, so there may have been an over abundance of refuse.

Parks are always clean and well maintained.

Quality of the playground at Burch Creek. It's often dirty and trashed on the weekends, but I think that's because of the cleaning schedule.

It's very nice but the picnic area and bathroom could use cleaning most of the time

Weather and people

Amenities and maintenance—
Clean and inviting
Safe

Safety and cleanliness

Well manicured and clean parks!

What factors influenced your rating?

Walking

Lots of holes in the green areas causing uneven surfaces and tripping hazards

The basketball hoops are always crowded during the summer at the police station. We could use some nice basketball hoops between Washington Blvd. and 40th Street so the kids don't have to cross major streets to get there.

It's well kept

No problem or issues

Friendship park needs work and pickleball courts with lights for nighttime. I realize you just put in a new playground.

Well taken care of & clean and fun time with our family

Clean and well maintained

Some of the walking ability and accessibility isn't great with a stroller.

People taking out their own trash, garbage cans contribute to odors and insects.
Maintenance, sad about vandalism

What factors influenced your rating?

No complaints

People aren't very good at cleaning up after their parties at the south Ogden nature park

Cleanliness, safety

The Meadows Park needs some help. It is very lumpy to walk through, the playground border is falling apart, there is still graffiti on the playground and fencing, neighbors clean up garbage and dog waste frequently, the sidewalks are getting torn up, there are thorns in the parking strip, rot and mold grow where old trees were torn out. We really need some landscaping and maintenance done here. Sorry to sound so negative but it does truly need some help here. :)

Amenities

Trash cans were all full and playground equipment was broken. The dog bans in parks are silly and should be changed to leashed dogs.

Variety, mostly maintained well, ease of access.

They are ok.

What factors influenced your rating?

The cleanliness and up keep of the facilities

Clean parks

I love that some of the playgrounds are shaded and overall are well maintained.

Nice facilities; well taken care of

Friendship park used to allow dogs on leash. Why did it change?

Friendship park need a face lift

Upkeep availability and new paved walks

Facility was top notch.

The upkeep was good

Maintenance and activities

Pickle ball courts and play ground for kids

What factors influenced your rating?

The path around Glassman Park could use some work.

Having lived here for 25 years and loving everyday of it

Living here for the past 20 years in the same home and paying taxes, seeing no improvement for the citizens and all the improvement for the builders and other giant companies. No small business and a city council that only serves itself and their personal businesses. Shame shame shame.

Well maintained, fun.

Well kept. There is a need for more trash cans. Also our park- by the nature walk way has some holes in the ground that need to be filled in from trees that were removed where someone could fall in and break an ankle. The nature walk way has a lot of residence that take their dogs off leash and ATV's etc that aren't allowed on it are on it quite often.

Need regular maintenance. Doesn't seem as though it is cleaned enough

Always clean and well maintained

The Club Heights dog park is great when it's open! But it closes 4 months of the year for no reason, and I don't appreciate my tax dollars being collected when it's about the only municipal service I regularly use.

What factors influenced your rating?

Cleanliness, feeling safe, maintained facilities

Not enough dog friendly parks

Off leash dogs at leashed parks.

Parks, like the South Ogden Nature Park are falling apart.

The updated playground equipment

Graffiti all over the slide

Graffiti on the playground equipment

The dog park is clean and seems well taken care of, also Burch Creek Park is clean and feel when grandchildren are visiting, they are safe to play there without supervision so much.

Sometimes things seem a little unkept.

Could take better care of newly planted trees and bushes in renovated parks. Replace ones that die and keep flower beds clean and clear of weeds and garbage.

What factors influenced your rating?

We had a ward party reservation at Friendship Park this summer. Most of the garbage cans were completely full.

Meadows Park was vandalized and it took over a week for any city workers to come and try to clean the graffiti.

Making Dog Parks and nobody enforces the clean up.

I walk at glassman park. Always clean well maintained

Glassman needs to be an off leash park

Clean, lots to do, open space, ok parking

parks were well kept

Need more dog friendly places to walk my dog

Very clean and accessible

the 40th street park's playground is a favorite of our great grandchildren. The bowery there is really nice.

What factors influenced your rating?

Cleanliness, playground equipment, area

Dog poop, lighting

Glassman pond is a lovely, easy walk with a country feeling and we love it. On the other hand, I was never able to complete documenting my concern about the new Birch Creek park section where my granddaughter fell and broke her wrist. I would still like to show the problem area to one of you.

Clean, green grass nice place to recreate.

Its unfortunate of the vandalism though. I wish youth now a days knew how to take care of things, especially others property.

Love the new play equipment at Birch Creek elementary school

They are good parks but not excellent.

The parks have always been clean and well maintained.

Safety and cleanliness

What factors influenced your rating?

No issues

Parking limited/closed. Would be nice to have more tables/pavillions especially at glassman park
cleanliness

old playground, not great for my 2 yr old granddaughter

I think the parks can get a lot of trash.

Park is clean and well maintained

Burch Creek is nice, still see dogs on premises where they should not be.

I would like the dog regulations changed in city parks. I understand that it's frustrating to enforce cleanup, etc., but our dog park is lacking and isn't convenient for a number of residents.

Clean and well groomed

The upkeep on our park's landscaping isn't always the best.

What factors influenced your rating?

Burch Creek park is amazing! It has good amenities and it was clean and well kept. 40th street park used to be nice, but the last few times I went there, I've found empty syringes near the playground. Which is really surprising and disappointing because it's in the back yard of our Fire & Police Departments.

they were clean and well cept.

This city has great parks.

Nice and clean

I really like the cleanliness of most parks. I also love the new pickleball courts.

Bathrooms pretty much always looked...drinking fountain often turned off...like...what's the point?

We need to replace broken items especially lamp posts with burned out lights. Glassman park

NA

Parks in south Ogden are clean and well kept

What factors influenced your rating?

Even though friendship park is supposed to be dog free I encounter and point out the no dog signs to people who are walking their dogs.

I'm terrified of dogs

I should be able to walk my dog on a leash in any park.

Well kept

Parks are clean, well maintained and the new equipment is great

The bathrooms were not opened at Birch Creek Park.

Cleanliness, areas appear cared for

Clean

Great open space, mowed and well kept!

Well taken care of and very well designed with excellent toys for the kids.

A variety of activities for children

Nothing stood out as either superior or bad. The park was clean and well organized.

What factors influenced your rating?

Both parks that I visit are maintained well.

Average park

Love the new Burch Creek park and pickle ball courts. I love the South Ogden nature park and walking loop. Friendship park is good.

Great parks. Roads are being repaired

Lawn needed mowed. But other than that it was great.

The new items placed in many different parks, the beautiful park created where South Jr High used to be.

Availability and beauty.

People don't follow the on leash rule at parks that require it. It's really frustrating.

Kept up nicely

Nice park but small, and hot playground equipment...also rules not being followed.... Dogs running loose and owners not picking up after them

What factors influenced your rating?

The park was clean and everyone was peaceful and kind.

We live down the street from Glassman Way park and it is always clean and our dog loves it.

Dogs off leash at a none dog park, messes from dogs on walkways and grass in a none dog park

Dog running loose and people not picking up after their dogs.

Graffiti on fence and signs, dirt bikes and golf carts and other motorized vehicles on trails

Burch creek park is great

We use the parks a lot and greatly appreciate the maintenance done on them. Keeping equipment working and the parks clean is a priority for us.

Ease of access to the park

We have some very nice parks and open spaces. Feel clean, fairly well taken care of, safe and pleasant. Thank you

What factors influenced your rating?

Mostly clean and equipment in good repair

Rules being followed by the users (e.g. dogs off leash and not responding to voice commands), leaves/berries/trash on paths.

Nature Park. Sometimes lots of people which means it is being used. With the construction sometimes was not user friendly. overall love the park that is one of the main reasons I have not moved out of South Ogden

I live by one

THEY ARE FAIRLY CLEAN AND WELL MAINTAINED

Location

Good maintenance

Clean, well-maintained, and safe.

I'm looking forward to seeing the new equipment installed at Friendship park. Also I think the students make an absolute mess of their park at the south Ogden Jr high. Anytime I walk over through that park or even the sidewalks around the school there is litter from lunch EVERYWHERE. I suspect the school should place some trashcans outside to use for the kids' lunches or institute a cleanup minute at the end of the day once a week. Just keep our area nice and cleanly!

What factors influenced your rating?

One park I frequent is Glasmann Park, and I'm getting fed up with all the off-leash dogs there. I cannot walk there with my grandson and on-leash dogs in the evening because this is when the off-leash-ers are running their dogs. They need to go to the actual dog park if they want to take their dogs off their leashes.

South Ogden Nature park playground equipment needs a major redo. Broken equipment, poor sun shade, no slides, and generally not fun when compared to other parks. Needs to be updated and add swings and merry go round maybe.

Drug hangouts

Cleanliness, safety, playground equipment

Been here 30 years and it's a good place to live

Although there is trash present - I appreciate the ability I have to contribute and pick it up and have access to many trashes. Bathrooms are mostly accessible and mostly clean. I understand that not all participants behave appropriately. But love the parks

The parks are wonderful. It would have been nice if the playground at friendship park was finished prior to football season, but we are excited to see it is almost finished and looking forward to the new one.

What factors influenced your rating?

We love that there are so many wonderful parks in South Ogden. One thing that I would like to comment on is the broken slide at the South Ogden Nature park; we actually stopped going there this past Spring because it was still broken and another child got stuck in it briefly, and we were worried one of our kids would get hurt. It has been broken for quite a while so I hope there is a plan to fix it. It would also be great if the park bathrooms had soap in them regularly (the dispensers are often empty at Burch Creek).

Cleanliness

The parks are fine. Don't want anymore money spent on them right now. There's many other concerns such as traffic, crime, road quality and the huge increases in water/garbage bill over the last few years.

Improvement to the Nature Park Trail

The pathway in Glassmann park is getting a bit dangerous for the general public and especially the elderly. Tree roots have raised the blacktop which are now serious trip hazards. The pavilion on the East side has not been cleared of leaves and now has growing plant matter on the rooftop. Several other maintenance items need addressed are a light post that was damaged during a wind storm last year remains broken and should be repaired.

I really love the parks, just could use more lighting at night (esp Friendship park) to feel a bit safer.

What factors influenced your rating?

New equipment in the park. Variety

Burch creek is a nice area

Can't access handicap parking in Glassman park. Bathrooms are usually inaccessible. Weeds are abundant, property owner allowed to have their dirt sluff into park, I slipped and fell into the mud. If they cleaned it up it wasn't done well.

Happy I can walk my dog there and thank you for making bags available in case I forget or need an extra.

Dogs should be allowed to play in Glassman park Owners are great to pick up poop. Off leash would be great Owners are all responsible

We mostly go to the Nature Park. It's great and the splash pad is always fun in the summer. The newly paved trail path is great! The only negative is that whenever a slide or something breaks it seems to take a long time for repairs to be made.

Most parks are well taken care of, others need updates.

Great parks...just some individuals who don't follow laws took rating down.

Previously described in survey.

What factors influenced your rating?

One park is close to our house so we occasionally walk there

Bathroom

All

Nature center is amazing, the meadows park was not great

We do love our parks. The park crews do an outstanding job. We are excited to see the new playground at Friendship Park. We do feel badly so many are not dog friendly. We clean up after dog and license him every year. It's sad others that don't ruin for the rest of us.

People have zero respect with their animals and picking up after them.

Safety, cleanliness, usefulness

Once again, Glasmann road is another area with a ton of speeders (most likely because of the hill in front of Glasmann park). We do occasionally see police officers patrolling this street, which is appreciated, but more should be done for sure.

Variety of parks and amenities - splash pad, playgrounds, walking paths, picnic areas, etc.

What factors influenced your rating?

The quality of the parks themselves and how well they are maintained.

Accessibility

We were there only for South Ogden Days. We liked the old set up better.

All new lawn at Burch creek now looks like weeds and dead spots. It was not maintained well at all.

Parks are well maintained.

Friendly people and clean facilities

Need newer unusual playgrounds. Look at other states for an idea. More pickle ball courts. Eg next to tennis courts at friendship park

Burch creek park is excellent

Grass is maintained

Cleanliness

Available activities

What factors influenced your rating?

Areas kept clean.

Well groomed

Parks are nice close by.

The nature park needs more trash cans. There needs to be more enforcement of dogs off leash. Dog owners think it's a training ground for their off leash dogs. Nothing is ever done about the off leash program.

Good facilities, new parks, ease of parking

Positive aspects mostly clean, peaceful, accessible. Negatives aspects were vandalism, grass too wet, trash cans overflowing.

We really enjoy Glasmann Park and specifically purchased our home in South Ogden because of proximity to that park. We like to take our dogs to the park in the evenings to let our dogs run. It is a much nicer park than the off-leash park, and we bought our home on the park for this purpose. We keep them on electronic leashes and keep physical leashes in our hands in case anyone else enters the park. The majority of people we have met in South Ogden have been at the park with our/their dogs. It is a wonderful example of a community gathering place, and almost all the dog owners are respectful of anyone else using the park and they clean up after themselves. We pay to license our dogs and I feel that they should get to use a park that doesn't have playground equipment in it. I have watched as different sports teams, families, and teenagers sometimes use the park and leave much more of a mess and make more noise than the dogs do. I would really like there to be a discussion about allowing dogs to be off-leash for at least a portion of each day.

What factors influenced your rating?

The broken equipment at the 40th st Park should be fixed and garbage cleaned up.

Bathrooms are not always unlocked when I visit the parks. Even during the times when the parks are open.

???

NA

Well kept. But not enough space to accomadate every one.

availability, and style of park (nature park)

Safety, Cleanliness

Parks are beautiful! Saddened by new sod that now has weeds in it. Some dead trees.

walked into a hole and broke my heal

Walked to Glassman Park with my wife and daughter and there were 10 dogs running around the park without a leash with their owners standing around watching. My wife has a dog phobia and my daughter is allergic to dogs. We turned around and went back home disappointed.

What factors influenced your rating?

They are helpful at the office when renting a park. Parks are clean and well kept. Bathrooms are clean and stocked.

Burch Creek pickle ball courts are fun to play at, but have some short comings, such as locked out restrooms until 8a. (Many people show up at 7a). Also, the courts should have gates to keep the ball from escaping. It's is especially a problem wi the west side courts and the court adjacent to the restrooms, where the ball can roll down to the parking lot.

picnic tables, well-kept grassy area, close to my home

Clean, pleasant environment.

people are assholes

Upkeep on playgrounds and Open and clean restrooms.

Meadows Park has always struggled, in the past 1.5 years that we have lived here. We do visit the park regularly since we live nearby. Broken (or missing) swings, vandalism, not as toddler friendly. I know many young families in the area pass-by the park and use Uintah Elementary playground instead. We go to many community events, and even the event hosted at Meadows Park kind of felt neglected compared to others. We have visited the park by the city office and the kids loved it! This is such an upgrade.

What factors influenced your rating?

Parks are nice. The Nature park by the club needs to be cleaned /thinned out. I'm worried with all of the dead underbrush and large trees that are dead from that wind storm several years ago, that's there is a significant risk of a major fire. PLEASE THIN THE DEAD TREES!! Beyond reducing fire risk the space would be more useable. I'm worried that if nothing is done the city could be liable for damages.

Cleanliness

The Burch Creek Park is really amazing. I see that the Friendship park is being redone, so I'm excited to see what happens with that park.

Parks are maintained well.

Nice & clean, lots to do

We have good parks in South Ogden.

I appreciate the parks. I realize the maintenance can be a challenge, and the city does a good job.

Well kept lawns and trails, updated equipment, always accessible.

What factors influenced your rating?

I love the nature park. It is close to my house and a great place for a morning jog. I hope the re-paved trail will allow for snow removal so I can use it all year.

Well Kept

Modern facilities

Not that many close to us. The largest green space near us is a golf course which is off limits. Offleash dogs are a problem in parks and simply walking on sidewalks.

The park Meadows is run down and not cared for well

They feel safe

The parks are kind of broken. Looks like Friendship Park's playground is getting redone now. Bathrooms rarely are open.

Need more open restrooms

Too full garbage cans, uncut grass

New parks within the last couple of years are already in disrepair and have signs of vandalism and graffiti, such as the club heights park and the 40th street park directly next to the city hall and police station.

What factors influenced your rating?

The park itself was nice but the bathrooms were locked, so I had to run my kid into the city building to use their bathroom.

People bring their dogs even though it's not a dog park.

Very basic amenities. Maintenance could be better.

Upkeep

There was a lot of graffiti this year in the Meadows Park. We clean up garbage there at least once a week. The sidewalks stay icy and clumped with snow from road plows all winter too. We have to clear this for school kids and pedestrians ourselves.

Cleanliness and care of the park. Dog park in the exception. I get the feeling the city would like to see that park go away.

The repairs to the restroom area at Friendship park have taken too long to complete. It should have been done before the students returned to school at H. Guy Child. Other than that, I think our parks are great place to visit.

Dirty bathrooms, parks under construction, new parks destroyed by disrespectful kids.

What factors influenced your rating?

Clean and safe with quality features

Park is just average. No dogs allowed. No available bathrooms

Play area could use some work.

The canal in Madison park could use some care, and there are some sink holes.

The Burch Creek park maze looks unfinished or built wrong.

I think the parks are excellent and are always clean. The closest park we live to is Glassman Park. It would be nice if there was a small playground at this park. Even if it was in the back out of the way of the field, or on the other side of glassman near the tunnel.

I would love it if pickleball courts could be added at more parks, like the Nature Park and Friendship park.

The fenced off area at friendship has been frustrating for school pickup. Fortunately/unfortunately that's a shared space with the elementary school. The parks are clean and safe.

What factors influenced your rating?

Theres nothing to do for kids. Most things are always broke

No wow factor on the parks

Splash pad park. Get some trees planted.

Cleanliness, design, maintenance

There seems to be a lot of trash and graffiti at south Ogden parks

The parks are clean and well taken care of. The bathrooms were not always available. The pickle ball courts at Burch Creek are hard to get on. I fee like there are leagues that take up a lot of the time on the court.

I think the parks are generally quite clean, green, and inviting.

I don't have a decent park near my house. And only one park has any type of shade structure.

Nice facilities.

Some obvious lack of maintenance at the parks.

What factors influenced your rating?

Cleanliness

The parking at country club heights. People park so we can't get in our driveway very easily. Having a 42' ft fifth wheel, flat bed, and truck, people park so it's not easily accessible to our driveway.

People still let dogs run loose in Glassman park

N/A

The availability and upkeep of the parks, especially the new paved paths!!

Play areas for kids, lots of space, cleanliness, bowery and bathroom facilities.

The Burch Creek park is for older kids, not for elementary school age children. My younger kids had a hard time playing.

They are well kept and lovely.

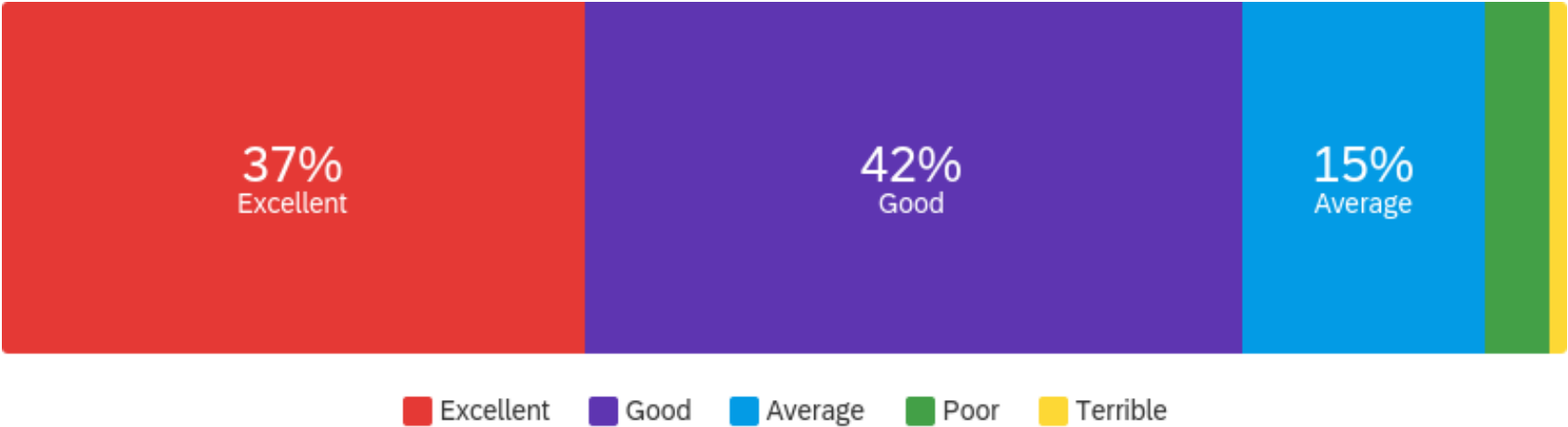
The water features turned on kind of late in the summer.

The parks appear well maintained. I live close to Burchcreek Park and walk over there frequently with grandchildren and to play pickleball. Very happy with the park.

The parks are in great condition and I feel safe when I visit.

Burch Creek is nice

How would you rate the quality of culinary water service in South Ogden?



#	Answer	%	Count
1	Excellent	37.19%	180
2	Good	41.94%	203
3	Average	15.50%	75
4	Poor	4.13%	20
5	Terrible	1.24%	6
	Total	100%	484

What factors influenced your rating?



Below is a summary of the open-ended responses when asked what influenced their rating of the Water Department.

The survey responses about water in South Ogden can be summarized based on the frequency of similar sentiments:

1. Taste and Quality Concerns: Many respondents commented on the taste of the water, with some finding it good and others not. Comments about the water being hard, having a chlorine taste, or being clean but having a funny taste were common.

2. Physical Properties: Several responses mentioned issues with water pressure, discoloration (brown or unclear water), and the presence of sediments or "floaties."

3. Infrastructure and Service: Some residents raised concerns about the water infrastructure, mentioning old pipes and the need for repairs. A few appreciated the city's responsiveness to issues and the provision of timely updates.

4. General Satisfaction or Lack of Issues: A notable number of respondents reported no problems with the water service, indicating satisfaction or indifference.

5. Miscellaneous Issues: A few responses touched on other aspects like water bills, animal control issues, and comparison with water in other areas.

What factors influenced your rating?

The water is always brown

Clean drinking water

There's been very few times the water has come out dark

It tastes fine and seems healthy, but there's a lot of scaling and deposits over time.

high sediment content in water, low water pressure,

I don't have much to compare to?

N/A

Water

Clean and safe, but lots of "floaties" in the water if it's not filtered.

Clean water and timely updates on water issues.

It's never been problem.

What factors influenced your rating?

Most of the pipes that carry the water are old and need to be replaced

Water tastes pretty good.

Road tax on water bill

Area, space

Digging roads up

No major issues.

Rarely is the water discolored or bad tasting.

It's smells like bleach now for some reason. Similar to California water

Good tasting water

Our water often smells and tastes of chlorine.

It could be cleaner.

What factors influenced your rating?

We have had no problems with the service

The taste is horrible but mostly the HARD WATER.

Can smell Chlorine and it tastes horrible. I get my water from no. Ogden spring, or purchase bottled water.

It's great!

None

It tastes good

Tax's too high

Taste, cleanliness, system works seamlessly.

Animal control has blown me off 3 times now with animals loose dogs around the neighborhood and nothing is done to help the colony of homeless cats in our area or the single cat that was abandoned by his owner and is still fighting for his life out in the cold.

taste

What factors influenced your rating?

Taste

No problems

There is not enough water pressure, that is my only complaint.

Water analysis

Good H₂O, and never had health issues related to it

No issues

Consistency

I won't drink it, because of foreign matter in th water.

It's dependable, clean, good tasting.

Sometimes the water tints my cat's water fountain filter red

Our water works well

What factors influenced your rating?

No complaints. Nothing special.

Water is clean and tastes good

Annual reports

Crews always working

No problems

It's clean

The water is clean and it tastes good.

No issues

We have never had a problem

The taste isn't great, so we go through a lot of filters

I have had no issues

What factors influenced your rating?

It's fairly clean in appearance but I do use a Berkey water filter for the extra stuff and plan on getting a whole house filter. I appreciate that we haven't had water shortages or cut offs.

I don't have South Ogden culinary water.

Water pressure is good and the water is clean.

It's basically what is needed.

Low water pressure

Water is good but I have tasted better.

Resident since 1959, mom & dad built home in 1958. A lot has changed over the years, but seeing all these huge high rise apartment is really destroying what should be homes.

Cost

Taste

I like the water. Taste & purity.

What factors influenced your rating?

No problems, except for water storage incident. I appreciated notice in advance of the repair.

The regular evaluation of mineral and quality content of water by South Ogden.

We've never had any issues with water service and the one time it was shut off for work being done nearby, we had plenty of notice in regards to the water being off.

You've been responsive to fixing pipes and doing repairs as needed. Just a minor inconvenience, but no fault of the city.

Has an odd smell and flavor, very subtle

It's water, I also drink hill afb water so I'm not that picky. Glad it doesn't taste like plastic

Not sure

?

Reliability, color, taste, and yearly safety report

What factors influenced your rating?

It seems like the water lately is not as clean or clear like it used to be and the pressure seems to fluctuate

The hard water is off the charts!

Haven't had any problems

It's been unclear at times

Bad aftertaste

I have had no problems.

Never had problems with water.

I lived in Washington Terrace for many years and the water tasted awful from the tap. Here I enjoy it!

I drink it

So many reports of brown water

What factors influenced your rating?

Clean and organized

It works???? 🤔

My water taste horrible.

Flavor/taste and PPM readings

The reports we get on the testing. We have Uintah Highlands water.

water is on the high end of TDS, and often has a funny taste. We only drink RO because of this

Taste

Haven't experienced problems

It is ok but I still use a filter.

Clean, reliable

Daily use.

What factors influenced your rating?

I'm happy as long as there is a consistent supply and it's not contaminated.

The water tastes good.

Water is there when I need to use it.

Sometimes it tastes like iron

Always water when I turn on the faucet.

Repair broken water pipes in road in front of my house fairly promptly

High mineral

Never had problems with the water.

Adequate pressure and quality

Again, living here for 20 years.

Taste, clarity, pressure

What factors influenced your rating?

Great service

Good

Tastes fine

No issues

I've had my water tested and it's so alkaline heavy, it causes issues with my pipes. Still safe and usable, but I wish it was better quality.

Good clean taste, water pressure.

Haven't had any issue and if a problem has arisen we've been informed

Never had a problem. When I thought I did, someone promptly came to check on it.

There have been a LOT of outages in the last year or so. Pipes have burst in our neighborhood and others.

I haven't had any problems with it

What factors influenced your rating?

It is good as far as availability and like the secondary water in South Ogden, we do go to a well for drinking water.

Water tastes good! We Get notices about issues.

The water is hardly ever brown or tastes bad.

Brown water. Even with filtering devices in use.

Water is appears clean and abundant.

no taste, appears clean, good pressure.

Cant think of anything bad

Good water

No problem with the eater

the water is clean, smell right and tasty

Taste

What factors influenced your rating?

Testing

Water Pressure up on the bench. we have lower water pressure due to the lower areas and gravity giving them more pressure

It works

We are experiencing some sediment in the water supply.

I dont buy bottled water cause i just drink our home water tastes fine.

The tap water is full of chemicals and contaminants. Can you reimburse me for the water filter I had to buy to have clean water in my home?

We don't have any problems.

It's seems to be fine with me.

I drink it.

Good taste.

What factors influenced your rating?

Discolored water.

The fact that I haven't lost water service

Toxins allowed in water too high

no problems

Never a service disruption

Better than Ogden water

Taste. Pressure

Taste, clarity, color

isnt the best water I have tasted, but not the worst

I turn on my faucet and water comes out. I do use a filter for drinking to be safe.

The taste is heavy. I need to use a filter to drink it. I also rated it lower because if all the issues we've had this year with the lower flow.

What factors influenced your rating?

Good. Not the best taste

n/a

I had a problem with water pressure and the city people told me how to fix it. It was on my end, but they suggested a fix and it worked. Good water here.

Our water often has a heavy chlorine smell. I would like to know more about what is in our water.

Taste

The water has tasted fine.

No problems

I spent my career working for a culinary water district, and I know the efforts that have to be taken to maintain a quality culinary water system. We have never had an issue with our drinking water in my area of South Ogden.

NA

What factors influenced your rating?

No issues

It's not really good enough to drink from tap. But we refrigerate ours.

Water is incredibly hard

The water smells terrible and tastes terrible.

Clean water

I think our water tastes good

Low water pressure

no problems

Doesn't taste very good, especially compared to other places where we've lived (e.g. Wyoming). Also, there was a broken pipe across the street, about 12-14 months ago. It took quite a while to get it fixed. A lot of water was lost. How are the other pipes in the city? Do they need to be replaced?

Tastes okay.

What factors influenced your rating?

Low water pressure

We have clean safe water.

I've had no problems with the water

None that I can think of

Great tasting water.

This may be an HOA issue but in summer months it is difficult to get a cold glass of water from our faucet.

Never had a problem.

Reasonable price

None

We filter our water as the water straight from the faucet does not taste great.

Always tastes geeat

What factors influenced your rating?

still a lot of debris in water clogging sprinkler heads, also see a lot of people still using it during storms and when it is not needed, same with businesses.

Better than Bountiful water by a long shot.

No problems

taste, pressure

Taste

Water doesn't taste awesome, but no other complaints.

Taste. I have no way of judging how safe it is! That might be something to include in the monthly mailing.

usually no problems with service or odor

PRESSURE VARIES

Water pressure

What factors influenced your rating?

Water quality

It tastes fine. I drink water culinary water both filtered (from the fridge) and unfiltered from the tap and don't taste much of a difference. But it is very hard.

High dissolved solids, and very hard water

Water tastes good.

Tastes great

It tastes fine to me

I can chew the salt

Never had a problem with the water it's always clean and looks great

Average water

I always have water and it tastes good

My stained tubs, sinks, and toilets from water the is OFTEN yellow to brown and chunky.

What factors influenced your rating?

I serve children in out facility and feel very confident that the quality of water is excellent.

No real complaints

We installed a RO system in our home because the water has never tasted very good

Reliable, clean water

Bills have gone up way too fast and too high. I worry about people on fixed income. Between this and the jumps in property taxes the city will be forcing people to choose between food and keeping their home.

Nothing special

When we moved in it tested negative for lead, which is nice, nothing to complain about specifically but we feel we need to filter it to feel fully safe and have it taste good.

Lots of calcium.

Sometimes has an odor. Sometimes pressure is not good.

What factors influenced your rating?

Water is very hard.

Haven't had problems, maybe a time or two it was colored...

We have too many chemicals in the water. It tastes fine.

Sometimes we can taste chlorine

Never had issues with water.

Dont know.... Mi just like ours water.

Great water

Taste

All

I test my water regularly

The water will smell like the chlorine levels are high at times.

What factors influenced your rating?

No problems

We've had no issues in this area.

I usually have to have a filter for my water but I don't need one here.

I have a whole-house water filtration system. The filter is quite dirty when I change it every 90 days.

Brown colored water on several occasions

We have to filter it to be drinkable. Has a horrible taste and makes me dehydrated.

There isn't an infrastructure in this country that can keep up with good quality water. And it is especially true, in Utah where there's more people than there is water.



Just seems fine

Very helpful

What factors influenced your rating?

When you see crews out they are always active working

Annual water report

No bad taste.

Taste like dirt

Clear

Haven't had any issues for many years

Taste, color, accessibility.

Taste

I liked the water and have no issues with it.

It seems to work.

always good tasting

What factors influenced your rating?

Very expensive!!

Water tastes good but not enough pressure.

we had some outages, but nothing too extensive

Not the best tasting but I've had worse

I have water come out of my faucet when I turn it on— and it's not brown.

It has too many minerals and the taste is not great.

We always drink out of the tap at our house. Even friends will say, ew you drink out of your tap?! until they taste it and then they go oh, you have good water. And we say, yup.

I like the taste, and it is clear.

reliability

I've never had any problems with the water

What factors influenced your rating?

Taste

sometimes the water smells bad

No strong opinions on the matter.

Seems clean despite heavy chlorine taste.

Our water pressure is all over the place.

Service is dependable, without quality issues.

Not sure

Never had water problems.

Clean, odorless, good taste.

I turn on the tap and water comes out.

It tastes good and is reliably available.

What factors influenced your rating?

Having relocated about 3 years ago to the area, i rated the water vs. the city we moved from.

n/a

Water has no distinct orders or tastes

funky taste

We've not had any problems with our water.

The taste is a little metallic, water pressure isn't the best

dependable, safe, compliant with the myriad of governing regulations

pressure and infrastructure

It's fine.

None

It's good.

What factors influenced your rating?

Water is too hard and stains everything

Clean, good tasting.

Our water in our home suddenly stopped about 2 months ago. My wife called the city, and it was about 5 minutes before 5 PM. They sent two people out to check our water. It turned out to be our water softener that was causing the issue, but the city did a great job dispatching people at closing time to ensure that we weren't without water.

Taste and confidence in safety

No problems

I drink the water

We have visitors from both Wyoming and Colorado that comment on the taste of the water..

Periodically my water turns brown. 2 unplanned water shutdowns this year. Got sediment in my lines and had to replace my toilet fill valve and filter in my kitchen faucet. (42nd Street). Clearly the line wasn't flushed properly prior to turning service over to customers

What factors influenced your rating?

Water quality is good.

It tastes good

Taste

We haven't had any issues with water, and the few times the water has been shut off we've received plenty notice. It is an older house/neighborhood, so sometimes the water pressure can be a little low. I'm not sure if that's something we need to replace on "our end" or the main in the street.

Our water is good

Quality of water and chlorine ratio

Tap water never tastes right even after pipe updates

I mainly drink filtered water, but when I don't, the water is okay! Not too many extra flavors

Pressure & taste

What factors influenced your rating?

consistent availability

Never had a problem with my culinary water service

I like our water. It tastes amazing!

It's good water.

I don't have South Ogden Culinary. We are in Uintah Highland Improvement District.

We use a filter on account of occasional sediment.

Cleanliness

Never had issues

N/A

We never have any issues.

It's always there when I need it.

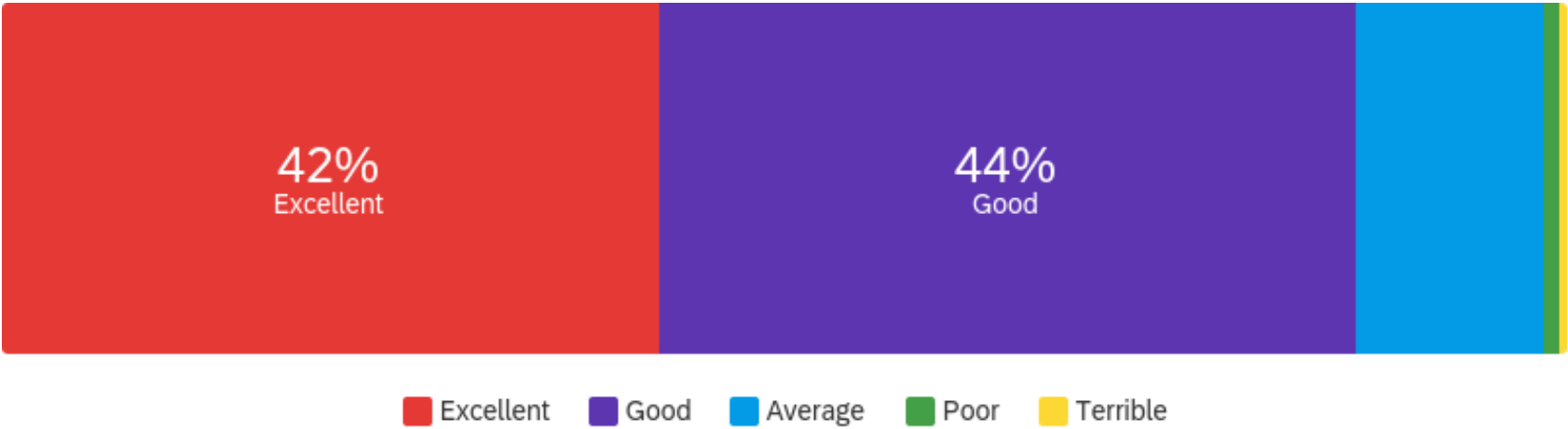
Reports seem OK. I drink filtered water.

We have pretty hard water in SO. I wish something could be done about that outside of getting a water softener.

Taste

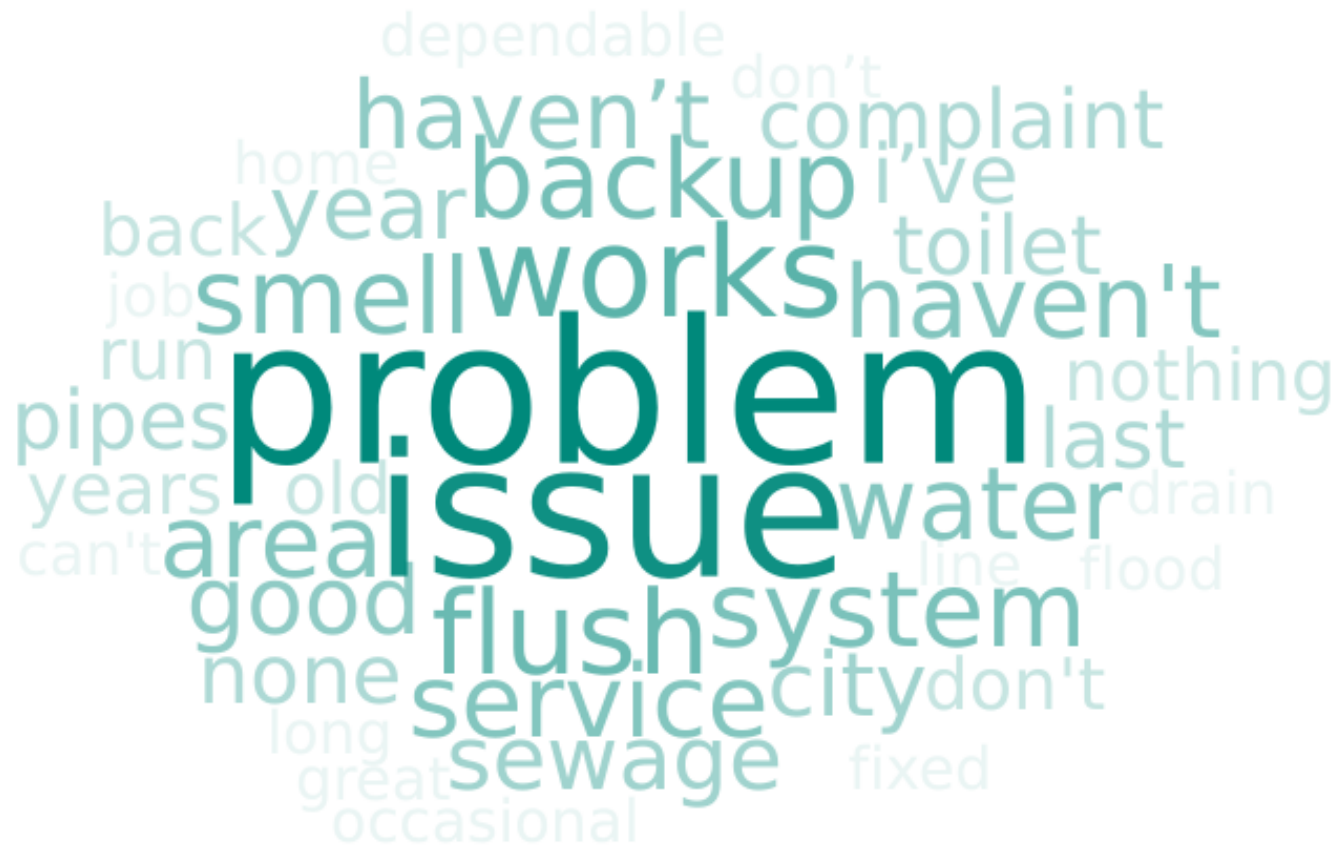
Always there when I turn on the faucet.

How would you rate the quality of sewer service in South Ogden?



#	Answer	%	Count
20	Excellent	41.94%	203
21	Good	44.42%	215
22	Average	11.98%	58
23	Poor	1.03%	5
24	Terrible	0.62%	3
	Total	100%	484

What factors influenced your rating?



Below is a summary of the open-ended responses when asked what influenced their rating of the Sewer Department.

The survey responses about sewer services can be summarized based on the frequency of similar sentiments:

1.No Problems or Issues: The most frequent response. Many respondents reported having no issues or problems with the sewer service, emphasizing reliability and lack of any negative experiences.

2.Functionality and Dependability: Several respondents highlighted the functional and dependable nature of the sewer system, noting that it works well and meets their needs without causing any backups or other problems.

3.Occasional Concerns: A smaller group expressed specific concerns, such as occasional smells, issues with billing and charges, or rare instances of backups or system failures.

4.Suggestions for Improvement: A few responses included suggestions for improvements or raised questions about system aging, maintenance frequency, and cost-effectiveness.

5.Neutral or Indifferent: Some respondents expressed neutrality or indifference, with comments like "it's fine" or "I don't know much about it."

What factors influenced your rating?

Haven't had issues

Have had no issues

I haven't had to think about it.

works

I don't have much to compare to?

N/A

Nothing I would complain about

Never had a problem. (knocks wood)

I've never had a problem

Sewer works how it should.

Road tax on water bill

What factors influenced your rating?

N/A

No issues.

No problems with the system.

Never had a problem

We have had no sewer problems

Not sure

It's great too!

None

It works

No backups, always drains okay

Never had any issues with sewer.

What factors influenced your rating?

No problems

No backups

No backups

No issues

No problems

No problems

Dependable

Same as before

No issues

No problems

I've had a couple of issues with mine

What factors influenced your rating?

Don't know any other

No issues

Never had a problem

Live in a condo where my sewer is paid for and handled by the HOA, so I don't know.

I haven't had any issues

Can't say I've ever had an issue in the last 4 years (how long I've been here).

Nothing negative

No issues so far in the time we have been here.

I've had no problems

Enough questions

No issues

What factors influenced your rating?

It's the sewer, for heaven's sake. 😲

Sewer system is very functional and back up following areas of flooding after run off diverted in a positive manner.

No issues

No reason to believe otherwise.

I don't know anything about it

Seem to have plumbing issues and can't find a source within my house...maybe it's not me. Also whatever water is used for sprinklers...I keep getting rusty metal pieces in my filter causing blockage

My toilet flushes

No problems

No problems

Waiting on hold longer than I appreciate

What factors influenced your rating?

I have had no problems.

Never had problems with sewer.

No problems or issues

No problems

Never had an issue

Always operating and it gets repaired if trouble comes

Never had a problem

Never had any complaints or problems with the service

No complaints

It is not uncommon to smell the sewage while walking around Eastern South Ogden.

I smell sewage frequently as I walk on the sidewalks

What factors influenced your rating?

Haven't experienced problems

It is average.

Reliable

No problems.

I've not had a problem in this area.

Works and haven't had any problems.

No problems

I spoke with two different employees and both of them gave me good advise.

Works well

Flushes every time

No problems with the system.

What factors influenced your rating?

No problem with backups

Response to blockage, lack of odor

Never had an issue

Flushes

No issues

No issues.. this year.

It's fine, no problems so far.

It's old.

Never had a problem.

No problems with it

no problems on our property, other than a pipe broke last year and Pineview had it fixed quickly.

What factors influenced your rating?

Seems to work.

Not had any issues with sewer.

I have had 2 sewer back ups and get passed to an insurance company, after the employees have stated it is the cities fault. The first one I paid for (thousands). The city should help get justice for the property owner, instead of hiding. The city is not around when there is an emergency. City equipment can't be used at emergencies. What good are they,

works.

Seems to be an aging issue with lots of bandaids

no problems with the system in the last year

None

No problems

we've never had a problem, knock on wood.

What factors influenced your rating?

No problems

We have experienced any issues with this system.

I dont have any problems

We have Uintah Highlands Sewer.

Never had to deal with it.

It works.

Have had no issues.

No issues

no problems

pricing for sewer could be better

Never a backup

What factors influenced your rating?

Never had sewer problems

No problems so far

No issues

It's a crappy job, but someone's gotta do it!

I haven't had an issue, nor have I smelled sewer around town.

no problems

No problems. It's well maintained.

We have had no issues with sewers.

When I flush, it works.

No problems in our area.

No problems

What factors influenced your rating?

We've never had an issue with our sewer system

NA

No issues

No complaints

No problems

It works

Toilet flushes

No issues

no problems

Seems to be okay. We haven't had any problems, and are not familiar with any problems that others have had either.

Never had an issue.

What factors influenced your rating?

No issues

The system seems to run well.

I've had no problems with the sewer.

I believe it took a month to cement in the sewer lids after the city resurfaced my street. That wasn't an acceptable amount of time between.

No sewer backups

The fact we had no issues.

Never had a problem.

None

Never had any issues

No back up's is a plus.

What factors influenced your rating?

no problems

Have never had a problem with our sewer system

There are some areas with pretty significant sewer smells or questionable resident practices that seem to let pass without concern.

I have no idea how good it is, so based on my home it's fine.

never had any issues with the service

HAVEN'T HAD ANY PROBLEMS

Old and outdated in some areas

No problems

I've never had an issue with it. If I don't have to think or worry about it, then it's tip top.

No issues.

What factors influenced your rating?

My toilet always flushes

I haven't had a problem.

They fixed a line and the result was a flooded basement and I had to run a new line

No problems in this area

Average sewer service

no problems

The large grates that collect trash are somewhat a nuisance because if everyone's leaves and trash come down to collect then the water doesn't flow down and can cause flooding issues. I have seen south ogden city personnel come clean them but potentially not frequently enough and I despise when they lift it up and on my property instead of taking it with them.

No complaints

Reliable

What factors influenced your rating?

No issues to complain about

Nothing has broken or overflowed so far

No problems.

It works

Never had any problems.

No issues

The crap goes down really good.

No problems

It works

All

I've haven't had any problems.

What factors influenced your rating?

Our sinks occasionally have a sewer smell.

No problems

No areas of concern here.

Never had a problem with it

We have no issues with water draining, toilets flushing or obnoxious smells. We do occasionally hear strange noises when we flush the toilet. It sounds almost like there's a pressure building in the pipes that is going to result in a geyser.

Not sure of any service provided by a sewer department. We have to pay for a sewer company every year or so to come out and clean out the pipes or we will have a backup in our basement. Our neighbors seems to have problems as well. Sometimes we will have backups on the road near us.



No problems

Everything is working great

What factors influenced your rating?

Crews look like they are always busy

No problems

No problems.

Pipes for homes in my area breaking and causing home owners grief

Sewage backup

No issues or problems

We have had no issues at our residence

We haven't had any issues.

No issues

It works.

no problems...Yet

What factors influenced your rating?

Very expensive for those on a senior citizen budget.

It works and doesn't backup.

no issues with sewer services

I've had no issues

When I flush "it" disappears. Thanks.

We had an issue when we first moved in, years ago. City workers came out, fixed the problem, it's been great ever since.

reliability

No problems

Haven't had any problems.

no problems with sewage

I don't smell about it. Let's keep it that way.

What factors influenced your rating?

Neighbors black water was being pumped into the city run off storm drains for years! That's never good for downstream.

Service is dependable.

Have had no issues

Never had sewer problems.

No issues are back up.

I KNOW HOW OLD THE PIPE IS IN THE STREET THAT MY HOME CONNECTS TO. It desperately needs replaced. There have been multiple homes with sewer backup that spilled into other homes. This isn't a resident problem, this is a sewer main line problem.

It just works.

n/a

An occasional sewer smell on Adam's ave by the Hiltop Towers

There have been no issues.

What factors influenced your rating?

dependable, reliable

Why are we being charged for sewer based on the rate of water that comes into the house? I own an RV and fill it with my culinary water multiple times a year - being charged inappropriately for water that comes in and does not go down or through the sewer system. I am certain that I am not the anomaly here. This is 2023, why are we still paying for a rudimentary system?

Never had any issues.

None

No problems.

You can smell the sewage in the spring and summer.

No problems

Because of the age of my neighborhood, I'm wondering how long sewer and water pipes are going to last. We lived in Washington Terrace and had to replace our water and sewer main as part of the city-wide mandate. It was actually very beneficial to us as homeowners and the city to have this done. I suspect that sometime in the near future, the same is going to be necessary.

What factors influenced your rating?

No problems

It runs

No problem

I flush the toilet and it works

none

I poop, toilet flushes. Therefore service is good

had no issues in over thirty plus years

It doesn't back up when I flush.

No complaint

It didn't break

Haven't noticed any major issues.

What factors influenced your rating?

Haven't had any issues.

Gets the job done

I see the trucks out and about so I know there is maintenance happening. Last year they cleared the pee traps but that's as much as I have noticed. They're doing their job if I don't notice sewage

No problems have occurred for us

Never had a problem with my sewer service

I haven't had any problems, so it must be good!

Nothing really to say

n/a

No issues

N/A

What factors influenced your rating?

We never have any issues

I have reported water line breakages in the past. They have been quick to respond but I also know water pipes are old and need replacement.

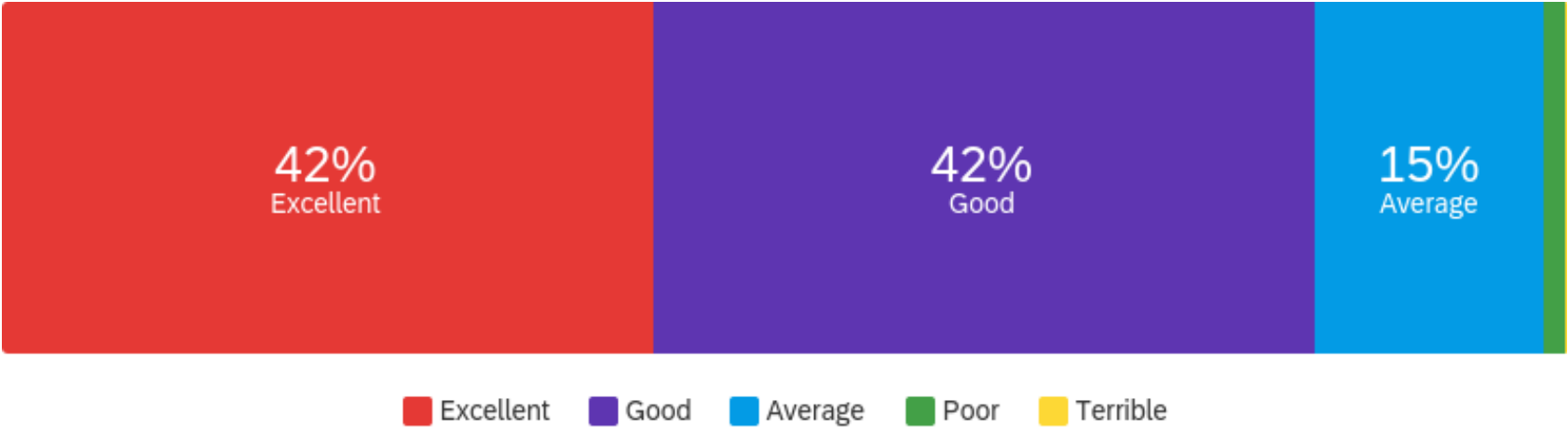
When I flush, it goes down.

We have not had any problems with sewer.

No interaction required

No issues

How would you rate the trash service in South Ogden? (Republic Services)



#	Answer	%	Count
1	Excellent	41.58%	200
2	Good	42.20%	203
3	Average	14.55%	70
4	Poor	1.46%	7
5	Terrible	0.21%	1
	Total	100%	481

What factors influenced your rating?



Below is a summary of the open-ended responses when asked what influenced their rating of the Trash service.

The survey responses regarding trash service in South Ogden City can be summarized based on the frequency of similar sentiments:

1. Reliability and Timeliness: The most common positive responses relate to the trash service being reliable, consistent, and on time.

2. Damage to Cans and Property: A significant number of responses indicate issues with damaged trash cans, often due to rough handling by the service.

3. Customer Service and Responsiveness: There are mixed sentiments about customer service, with some praising quick responses to issues, while others express frustration over delayed or inadequate responses.

4. Recycling and Green Waste: Several responses indicate a desire for improved recycling services and green waste pickup.

5. Service Quality: General feedback about the quality of service varies, with some residents satisfied and others noting occasional missed pickups or inconsistencies.

6. Communication and Information: A few responses highlight a need for better communication regarding pickup schedules and recycling processes.

What factors influenced your rating?

No problems

Consistency

No issues

They pick up the trash when they say they will.

consistent/reliable

I don't have much to compare to?

Always on time.

No issues

On schedule and responsive when there are problems with a trash/recycling can.

They're always on time and do a very efficient job.

I would give an excellent rating if we had weekly recycling pickup. I also wish we could recycle glass.

What factors influenced your rating?

They always show up

They do a good job

My trash gets picked up.

On time, cleanliness

No issues and no complaints

They do a good job.

Never had a problem

Always on time

One thing that bugs me is seeing trash trucks back up on my corner to change directions. It seems dangerous to me.

They left a streak of oil/fluid that stained our newly resurfaced road and did not clean it up. Very very disappointed by that.

What factors influenced your rating?

Dependable

Very good at keeping trash cans upright and not just leave them fallen over.

They pick it up weekly.

It's difficult to find out when recycle day is and when trash day will be after holidays.

None

It works

Consistent schedules, recycling works well.

Received a replacement recycle bin and it was extremely dirty (caked on dirt, spilled paint on the inside). Horrible, and they would not correct the situation. Husband was not happy that he had to clean it because they wouldn't take care of it.

We need a better plan for recycling in the community.

reliable

What factors influenced your rating?

Very good service but they missed my cans a couple of times. Probably because of change in in timing of their routine.

Usually they do well, but we've had broken trash cans, or forgotten, a few times

Replaced my trash can right after I reported it broken

No problems

Sometimes they come a day late after a holiday and sometimes they don't. They also broke one of our garbage cans.

Reliao

I've had 2 broken garbage cans from trash pick up and I often have to pick up garbage around my can that did not make it into the truck.

Dependable

Good service, but not enuf attention to putting cans back and covers back.

Regular pickups

What factors influenced your rating?

Dependable

Come weekly on the day they say they're going to, garbage truck drivers wave to my kids

Restrictive, and not communicated well. I want to know if we are recycling again, and if not we should.

Inconsistent timing on collection days

Consistent pick ups

Always reliable

The drivers are helpful when I have need help. They navigate my cul de sac in spite of snow or cars etc. and never not empty the trash can

No problems

Trash can gets crushed by trucks

They're on time and efficient

What factors influenced your rating?

Timely

Gets the job done

Pickup times and quality of cans after pickup.

The collectors mutilate the trash cans

No issues

Nice people. Do a good job

I always get my trash picked up. They do a good job

I'm guessing, as I live in a condo that uses waste management and not the city.

It took contacting the the customer service line three times to get our garbage can replaced, after it was broken to the point of being useless. It seemed like it wasn't a priority.

Reliable on time helpful

What factors influenced your rating?

With the exception of one person (this person knocks over our can every single time he does our street and leaves in, literally, in the middle of the road) our family LOVES our trash and recycling people. The friendliest (except the one) and most talented people. We love them so much. And our 2 year old son is their biggest fan. We rarely miss waving at the trash pick up people and they are so sweet with him (waving and sometimes a little honk).

They take my garbage each week 👍

They come when they say they will.

Trash can replacement was very dirty

Does a good job

They come on time and are respectful of the property. Also friendly (wave).

Timing issues at times

Regularity of pick up and replacement of broken cans

I don't use the service, because I use HOA provided service.

What factors influenced your rating?

Both regular garbage and recycle dumpsters are picked up without delay on our pickup days. When a broken wheel or lid occurs, they repair in a timely manner.

No issues

Consistent and reliable

They do a great job

They show up as scheduled and do the job!

Pick up times are unpredictable

I wish there was a way knowing that the recycling cans should be put out.

Reliable and seem reasonable cost

Dependable

Sometimes late

I have had no problems.

What factors influenced your rating?

Reliable service.

No problems or issues

Good device and now recycling glass

Trash & Recycle is scheduled weekly and is collected timely Good dependent as scheduled

I've seen our driver get out and move containers so that he can get to them.

Always picked up in a timely manner and any problems in the past with a damaged can were immediately resolved.

No complaints

No issues

Always dependable

Not great and not bad.

Most of the time the trash cans are left upright

What factors influenced your rating?

Consistent, reliable

Too many cans left tipped over. Slow down and do it right. Especially difficult for seniors to upright cans.

Truck driver is way too rough when emptying garbages. My garbage can is completely destroyed

They pick up my trash in a timely matter.

Trash and recycle is picked up as scheduled

No problema

They always pick up my trash.

We had better service with waste management for our trash service

Always show up and do the job.

Had some damages

What factors influenced your rating?

Dependability

They always do a good job. We've even seen them get out and pick up when there was storm and garbage was everywhere.

Dump garbages, inconsistent.

No issues

The recycling folks sometimes skip my house for some reason? Otherwise it's fine.

They are great and do a great job

They've ruined our garbage can several times.

Garbage pickup regularly, cans replaced when needed.

we have had wheels break on our trash receptacle, but the city put in request to have them come and fix them and was taken care of.

They were leaking oil or something but, seems better now.

What factors influenced your rating?

Very reliable and time is always consistent.

They do a good job.

I always know when my trash is being picked up.

They pick up regularly, but sometimes takes weeks to get a container repaired or replaced.

They definitely pick up trash on time; however, there have been many times trash has fallen from the can and has not made it into the street. Also, they are a bit careless with grabbing of the can and returning it to the ground. Our can has been replaced at least once this year because of how the driver has handled the can.

consistent, but they did break both trash cans.

Nothing bad

X

Comes regularly

What factors influenced your rating?

very dependable and damaged cans are quickly repaired

Friendly and same day pickup when missed or forgotten

They are reliable and they don't spill the trash all over the place!

They do a good job, and show up as expected.

They are reliable and replace your broke can reasonably quickly.,

No problems

They are always efficient with my garbage cans

It works.

Our trash gets picked up when it's supposed to.

They are pretty rough with the cans.

No issues

What factors influenced your rating?

on time and recycling program

They are prompt and professional

They have missed houses

Good service

The lack of actually recycling things for a time was frustrating.

I would like to be able to recycle each week.

I like the consistent time pick up.

Very friendly and very reliable

they are always on time

They do a great job.

They are very consistent.

What factors influenced your rating?

They pick up the garbage...

It isn't anything special or better than last year.

No problems

We've never had an issue with our garbage service

NA

No issues

Sometimes spill trash along the way

No problems

Sometimes when they put the trash can down it is put down in the middle of the driveway so it isn't possible for me to pull in my driveway when I get home from work.

We need landscape pickup in the fall.

Trash gets removed

What factors influenced your rating?

This is an under appreciated group! We really think they are doing a great job

Timely pickup service

I need new cans

Dependable and effective. We really appreciate both the recycling and trash service.

Okay.

No complaints

Garbage truck arrives each week at a regular time. The garbage dumpsters are emptied without spilling a lot of garbage on the road.

Service is consistent, drivers are friendly

Dependable and deals with all the renters cars who park in the street on garbage day.

Great service.... always on time....

No issues.

What factors influenced your rating?

No issues and when I needed a replacement can, it was taken care of promptly.

Broken receptacle not replaced

Like the recycling

Never had any issues with our trash service.

No issues

Timely, friendly and do a great job.

expensive

No complaints, sometimes they can be pretty rough on the trash cans, which is fine if they will replace them when needed.

Lots of spills on the street that residents have to clean up. Garbage cans crack because of the truck's hydraulic system.

on some weeks my collection has been missed. My garbage cans have been broken was told to leave in street for replacement never received a new can. Now no lid holes in the side and trash falls into street and gets swept into gutter.

What factors influenced your rating?

CANS NOT ALWAYS LEFT AGAINST CURB WHEN EMPTIED

Na

Timely service

They're reliable and are careful when I have an occasional overloaded bin not to make a mess when emptying it.

Timely service.

I'd love if they didn't start at the crack of dawn. The trucks are very loud and I am woken up by them every Thursday. But I know they have a route, lots of homes to get to. Just wish I wasn't seemingly first.

Sometimes they actually drive right past our garbage cans for no reason. There are no obstructions in the street, and the cans are put out like clockwork the night before. It will take them up to 24 (or sometimes more) hours to return and dump it.

They always miss mine

They pick up the trash never find any on the street

What factors influenced your rating?

Average trash service

always gets picked up

It is timely and in the event that I have forgotten to get it out they have graciously come back to collect a little later for us.

Reliable, predictable timing of truck arrival. Consistent

Our service is always on time and the workers are great, we often see them getting out to pick up garbage that has fallen out of the cans.

No problems

Bill jumped too high too fast yet services are the same.

The garage cans appear to take a harsh beating, wheels are often damaged and the cans are frequently cracked.

The trash comes, which is good, but I would really, really like to have the option to recycle every week, as our recycling is always full. Having glass recycling should really be a thing as well.

What factors influenced your rating?

Never had any issues.

Pick up is on schedule.

Only complaint is when we needed a trash can replaced they brought us one with filth, and poop in it. We keep our cans in the garage and had to get it clean. Difficult for seniors with limited capabilities.

They come on correct days

The cans are getting smaller and the drivers smash them so eventually you have to go with the smaller can.

Always come and have had them be very kind and helpful.

Good service...friendly truck drivers.

It gets done on time and quiet clean...

No problems

Time of pickup

What factors influenced your rating?

All

I saw they bought a new truck that makes sure my trees aren't damaged any longer!

They are timely and take care of problems quickly.

They missed my street 2 times this year. When I contact city they just told me to contact trash company. It was very hard to get them to answer and get back with me. Their trucks also leak hydraulic oil constantly everywhere on the streets. This is an environmental problem that no one addresses.

On time pickup

Trash comes regularly and on time. No issues.

Always picks up and takes everything away.

They're on time and almost always empty everything. They are hard on the receptacles which results in damage to them but I know they'll be replaced at no (direct) cost to us. Many times the cans are left lying on their sides in the street. Some drivers appear to not like their job. Other drivers do a much better job of leaving the cans upright with the lids closed so they don't get filled with rain or snow.

What factors influenced your rating?

They are pretty consistent in pick up

They always come

It would be excellent if they would get out and pick up whatever didn't make it into the dumpster. I know that's asking a lot, but I do not like picking up leftover trash from our neighbors either.

Sometimes they forget to pick up the trash.

A lot of broken garbage cans. They always replace them, but it's been several just this year.



Good service

Always on time. Help out if can missed

Not consistent with the time, they are sloppy.

Doing a good job

What factors influenced your rating?

No problems

Need green waste bins.

The contractor

Job is done as expected

Happy with the new recycling company

The collectors trash the garbage cans.

Always dependable

Mostly good but sometimes in a hurry and cans are damaged or trash still inside or on street

I would really like to see the option for a green waste recycling bin during summer months that can be used for regular trash during the rest of the year.

Occasionally misses pickup

What factors influenced your rating?

No issues and it's always picked up

Garbage is usually picked up.

I don't have any complaints

Erratic collection times. Cans are left out in street that can be hit by cars. Lack of changing broken trash cans even though numerous calls have been made. Expense of trash- its getting very expensive.

Timely and efficient.

Again, no issues. All is well.

Garbage is taken from my curb every week.

It is a lot better since Layton took it over. They recycle more

it gets picked up on time. that's all i require.

I have heard there is no actual recycling. If not, let the residents know so we don't go to wasted effort. Republic does a very good job.

What factors influenced your rating?

I think we could do more to encourage recycling. For example, pick up trash one week and recycling the next. We normally only use about one-eighth of the capacity of our trash can each week. Even larger families should be able to get by for two weeks, or pay for an extra can if necessary.

Never have any spills or mess to clean up they come on the days here are scheduled

Not careful with garbage cans.

they do a great job

Driver's expectations are great

Garbage services have been consistent. The drivers are very friendly and interact with my toddlers who always stand outside to watch. I have seen a couple of occasions where they dropped/broke the wheel to one of the neighboring garbage cans and it went unfixed for months, but I have also seen one driver jump out of the truck to personally pick up spillage/overflow from one of the neighboring garbage cans.

Shows up does its job. Doesn't come at 06:00 am any more.

What factors influenced your rating?

Service seems dependable. In the past it has been difficult to know how to get a broken garbage can replaced. South Ogden City office personal weren't very helpful and Republic referred me back to the city offices.

Pick up on time, efficient

Trash gets collected regularly, ussually with few issues.

Consistent reliable service.

They always pick up. The garbage guy even gets out and takes care when trash falls out of my neighbor's cans and moves them out of the way when needed.

It just works.

Always on time

Consistency

no green waste pickup

The service seems good and I appreciate the recycling program. The only complaint is that on weeks with holidays, the cans sit at the curb for an extra day.

What factors influenced your rating?

dependable, reliable

They pick it up on that day. But the timing per day could be consistent, right now it's off by several hours each time.

They do their job, basic - nothing above and beyond. There are multiple times a year where they have missed our entire street on pick up day.

They're reliable.

None

Still unclear on when pickup will be delayed. I was under the impression that when there is a holiday that it will be delayed a day, but that rarely seems to be the case.

EARLY morning trash service around 6:00 AM . Wakes up kids. My can both garbage and recycle have not been emptied properly more than once.

Stick to schedule and have had no issues. My plastic can had a broken wheel, they had it fixed within a couple of days.

Always on time. Dependable. They do their job and I never have to worry about it.

What factors influenced your rating?

Dependable

It comes

Average service

Throws garbage cans everywhere, late sometimes, inconsistent

Very dependable

I realize that garbage day is a day, but there seems to be many inconsistencies in times of collection.

On time. Trash can got damaged, was repaired within a week of calling. Excellent

na

They missed our side of the street and I couldn't get a satisfactory response.

Come as expected and very appreciative of their service.

It got picked up

What factors influenced your rating?

What I expect.

Never had any issues and they're timely in picking up the trash after a holiday.

It's reliable.

Comes late in the day.

Sometimes trash cans are tipped over or completely moved. I have also been skipped before while my cans were out at the same time as my neighbors.

We live on an awkward circle with our neighbors parking every kind of weird way. The garbage manages to get in and empty our cans every week

Don't know if the recycling can is actually being recycled. Is it ?

Friendly drivers, quick response to broken containers, reliability

Never had a problem

They are consistent and the garbage man is a nice guy.

What factors influenced your rating?

Waste Management was better at responding to can issues.

Trash pick up schedule is not always accurate.

No issues other than sometimes they move the garbage can in front of our driveway

N/A

It always comes on time and is quick to replace damaged cans.

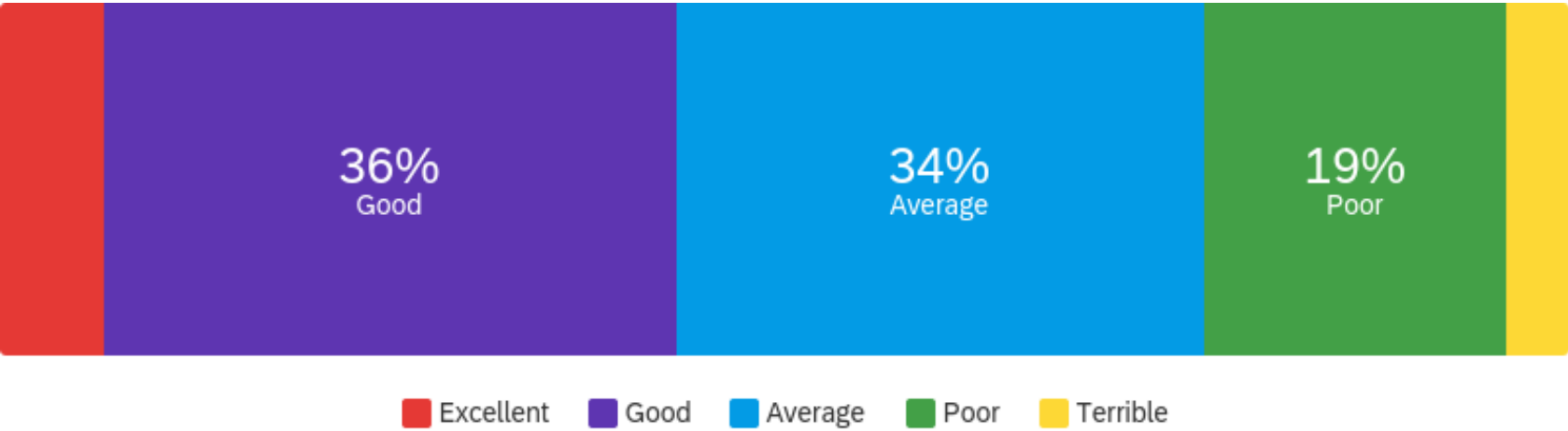
If I put it out, they take it away.

The trucks are usually punctual.

Works great

Always pick it up

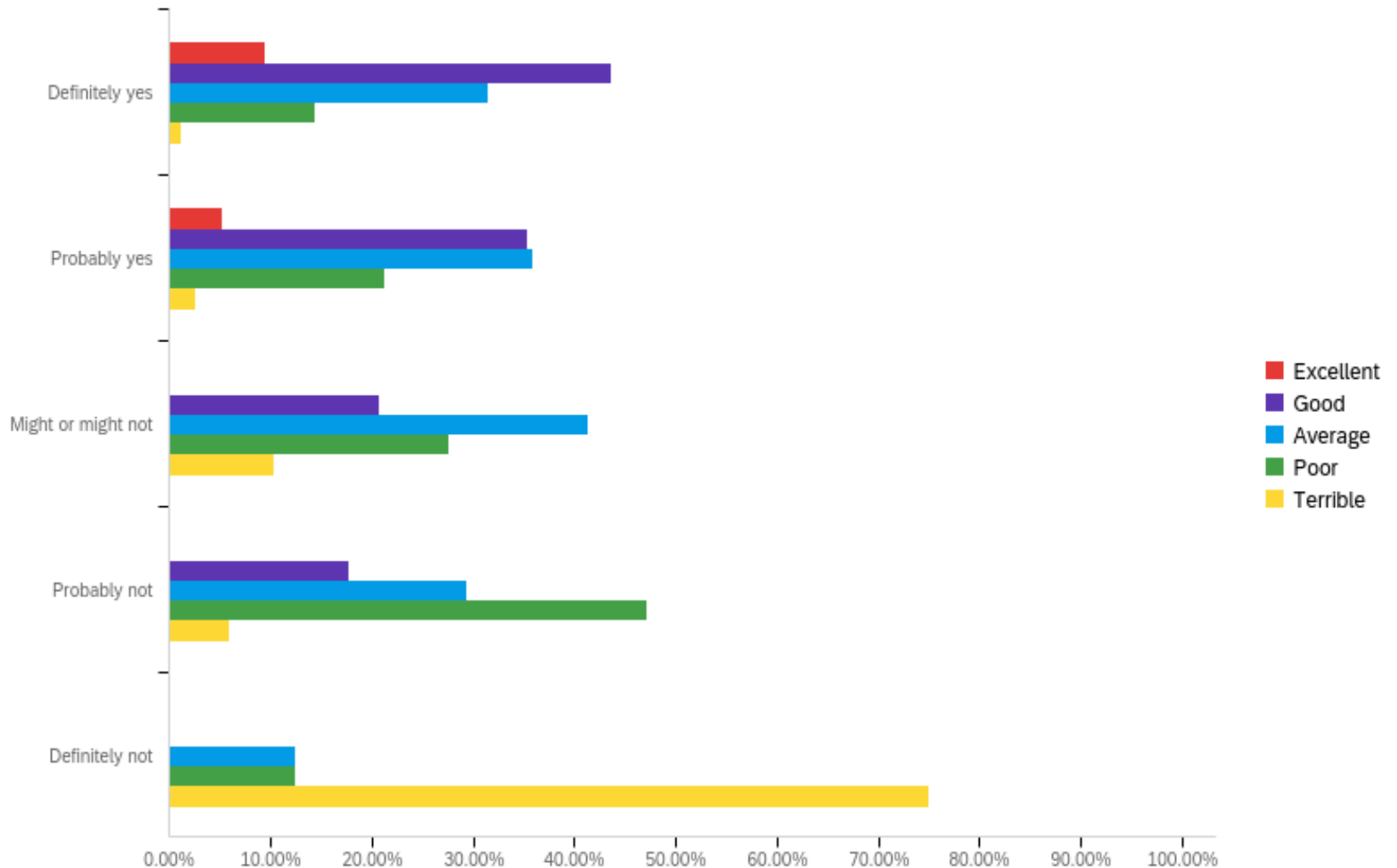
How would you rate the quality of the streets in South Ogden?



#	Answer	%	Count
1	Excellent	6.60%	32
2	Good	36.49%	177
3	Average	33.61%	163
4	Poor	19.18%	93
5	Terrible	4.12%	20
	Total	100%	485

How would you rate the quality of the streets in South Ogden?

Recommend City to Friends and Rating City Streets



What factors influenced your rating?



Below is a summary of the open-ended responses when asked what influenced their rating of the Streets Department.

The survey responses about street services can be summarized based on the frequency of similar sentiments:

1.Potholes Concerns - The most frequent complaint, with numerous mentions of potholes needing attention.

2.Need for Repaving - A significant number of responses highlighted the need for repaving various streets.

3.General Maintenance Issues - Concerns about the overall maintenance of streets, including uneven roads and areas in need of repair.

4.Specific Location Issues - Mention of specific neighborhoods or areas near construction sites needing more attention.

5.Positive Feedback on Improvements - Some responses acknowledged recent improvements and repaving efforts in certain areas.

What factors influenced your rating?

Most roads are in good condition and visible markings

Residential areas need more work done.

There are lots of potholes and uneven roads in residential areas. One such spot seemed to have been fixed beautifully, and then it was covered up again by a much worse road surface and the construction rerouted traffic for a while.

street falling apart in front of my house

I drive through sink holes, from former water works, daily driving in and out of my cul-de-sac. I've lived in my house 15 years and they have never even chip sealed my street.

N/A

In need of repair.

Some pot holes

Appreciate the 40th street upgrade a few years ago.

Timely pot hole repair. Roads seem to be in Relatively good shape

What factors influenced your rating?

The roads need more than just a patch job, which never last very long

Not all the streets are poor but there are definitely some streets that need some help

No parking signs are needed in the Oakridge acres subdivision which has no parking on the east and north sides of the streets

Quality of streets Potholes, patch jobs

Hard to drive after storm

I know this is a major project in the city but there seems to be a number of potholes overall seems to be getting better

Most of the problems in the past have been resolved.

There are some bad holes in many areas

To many potholes and lane striping poor

Sometimes it takes a while to get to my street to plow. I get that they are busy.

What factors influenced your rating?

I would not expect more without paying more in taxes. Please don't raise taxes, only lower them. Ogden however at 4600 and Glassman to Harrison messed up the street lines big time. People almost hit the cars parked on the south side by Glassman hourly, if not almost every minute.

Many streets need repaired. Many are good. Equals average

For the most part they are in pretty good shape.

They suck

Repair and repaving is ongoing. Some roads need servicing, but most are in good repair.

Needs striping badly for over a year

We didn't dare drive down 39th from Washington blvd to Grant because of all the potholes. The got 'fixed' if that's what you want to call it.

maintained, speed limits, traffic control

Long time to repair or no repairs. Some are pretty rough.

What factors influenced your rating?

Some could use repaving, pot holes filled

Lots of potholes.

The roads are not in good shape

They seem to dig up the ones resurfaced within a year. Some streets are fine and others are rough. They are better than say pleasant grove

Better than average

I know they're trying to fix streets but nothing has been done to my street in the 6 years I've been here. My road is really bad.

Some areas are getting quite old and could use maintenance

So many cracks and potholes

Too many potholes

Need parking enforcement

What factors influenced your rating?

They're getting better thanks to recent emphasis by the city

Adams Ave needs work. Every year it's a pot hole dodge game

They repaved my street this year, which makes me happy. It had needed to be done for years. The streets would be better if they had more sidewalks

Potholes, dirty. Not good at snow removal in my neighborhood. People speed so much on my road too. I wish there were speed bumps or a monitor or something. It's not safe for kids. Right out of friendship Park

Pot holes, etc !

Poor maintenance

Patch's on road terrible

I have appreciate the roads that were repaired this past year - but there are still many that need repairing

Also, the middle divider in 40th is a waste of money and not necessary!! It would have been much better to have that open and concrete and unkept planter areas

What factors influenced your rating?

Our street Sunset Ln and the immediate surrounding streets are terrible.

Streets appear to get regular maintenance

Pot holes everywhere.

There are a few potholes that need to be taken care of

Still plenty of pot holes need to be fixed

The construction project proposed for Chimes View & 40th Stree will be a nightmare!

The roads are well maintained, except for a few neighborhood streets that could use refinishing.

Smoothness of roads and sound while driving.

The residents pay 6 dollars a month for streets and they are not in the best condition. Our subdivision finally got some of the streets repaired but there are parts that are still awful. Plus there are rules for on street parking during the winter and that isn't enforced. It makes it hard for drivers to pass on the roads and for the snow plows to clear the streets. Especially when the apartments push the snow out into the street from their buildings.

What factors influenced your rating?

Still a lot of potholes but at least my street was finally fixed

Few bumps and pot holes

Where we live I don't see a problem

Some streets need repair but it appears they have been working on getting them in better condition

Some need to be repaved, but on the whole, especially after all the work done this year, they are in good shape.

Many streets need resurfacing, streets too crowded w narrow lanes due to TOO MANY new hi density housing projects w inadequate parking onsite. Streets too crowded due to owners in hi density homes parking 1-3 cars on street. Unsafe for kids on sidewalk and cars passing past too many parked cars

Well maintained

Seem pretty good

Pretty good for the most part. Some rough spots here and there but they are well maintained.

What factors influenced your rating?

There are many streets in need of repair

Too many still need repairs

There are places with pot holes.

The streets in my area have recently been repaired. I used to have complaints about them but not now.

Potholes and maintenance

I like efforts to upgrade. I believe funds came from U.S. Administration, and I'm glad we've been using the money for that purpose. I believe the city has used the time roads were being repaired that sewer and water lines were also.

There are several areas where "pot holes" remain into the summer and fall. When traveling over the same roads day after day it becomes irritating to me and my automobile. I likely should call South Ogden and point out the areas I'm referring to.

I don't find any issues with the major roadways, but as previously stated we live in the older section of our neighborhood, and some of the roads are worn with potholes/bumps. The section of Ben Lomond Ave in front of our house and our neighbors has quite a rough patch. A crew did patch one of the bigger bumps in the cluster, but it is still a very rough spot to drive over if it can't be avoided.

What factors influenced your rating?

There's been a lot of improvement over the last year. Thank you! Still some areas with potholes in the older part of South Ogden. The repair on the most recent broken pipe on Country View is absolutely ATROCIOUS. Literally so terrible to drive over for those of us who live in the neighborhood.

Our neighborhood road was under construction all summer and patched, but it's really uneven and bumpy to drive on

I like to run, some streets don't have shoulder or sidewalk. A little narrow which I also like it because I don't want to stare at pavement from my home and it forces people to drive slower

The streets are in need of attention. The city doesn't sweep, maintenance is overdue, and there aren't enough plows in the winter. Storm drains are clogged with leaves.

The few that they have fixed are great but as soon as they fix them, they punch another hole to fix a water line or something

Great snowplow service
Improved surfaces over the years- big improvement
Quick response to problems

Some roads have potholes

What factors influenced your rating?

From what I've seen, the streets are taken care of.

There's a few that need repaving but most are ok

They are getting better though. Thanks for your continued efforts.

Lots of repairs have been made and the roads look and feel pretty rough.

The roads on Porter Avenue are horrible between 44-46

We pay extra in SO to drive on streets that sometimes are in poor condition and are definately over crowded.

My street has not been paved in a super long time and is a thru street for the school parents

The normal winter weather pothoes

When Monroe Blvd was redone it went from not great to it sucks to drive on it now.

My street needs to be completely redone bur if that's the quality I would rather live with what we've had for 20 years

What factors influenced your rating?

Roads are difficult to keep them repaired with our weather. So Ogden does well keeping the working

Potholes everywhere. Streets need re-paying rather than the zig zag tar they put down. This to me is my biggest pet-peeve

Potholes and roads needing resurface in nearly every block of the city

Timely repairs of potholes

Put a yield sign coming off Harrison onto Combe Road. The old one that was damaged wasn't replaced.

While there have been some major improvements this year, there are still many, many residential roads that are torn up.

Surfaces

Many road improvements over the last 2 years.

Roads seem to be maintained regularly

What factors influenced your rating?

Some are good some not so good. At least Nordin was finally resurfaced. Thanks!

Not too many potholes or bumpy roads

Upkept

Overall good considering useage and age. Monroe Blvd between 42nd Street and Nancy was given a refresher treatment this past year and is the worst, roughest road ever.

The road quality is pretty poor. My street has almost fully transitioned into a gravel road.

Pot holes striping overall quality of roads

The streets could be better, but they aren't terrible

There are good roads and some that need pot holes filled.

Had to call street department over open manhole covers on street for two months. They were polite & responsive & filled in cement the next day. However the barricades & cones were still sitting on the side of the street 3 weeks later (seems there's not a check list or flow through what needs to be done.

What factors influenced your rating?

Pot holes on many streets and we are beginning winter. Only gets worse. Fixes/repairs only last so long.

Need improvement

So many potholes, uneven & there are hardly any sidewalks!

Still some potholes but getting better.

The roads I drive on are in good shape. There were a few that needed replaced and they were.

Lots of pot holes on side roads

Most are pretty rough

Snow and ice present challenges. The roads are in good shape.

They are bumpy here on 6000 s

20 years of driving on them. My road is in crumbles in front of my house. 20 years nothing.

What factors influenced your rating?

Smaller streets are not always maintained

Most of the roads are great. Repairs seem to get made.

Big streets are great, side streets and cul de sacs poorly managed

Some are fine, others are a disaster

The city seems to keep up with wear and tear pretty well, which I appreciate!

They are about the same as anywhere

The streets I live by need to be repaired and not with patches. The city talks about moving funds to roads but have yet to see our roads get fixed

There are some problem areas

Lots of dips, divets, etc. The in/out area by the DLD is awful.

Lots of pot holes

Potholes and road construction repairs

What factors influenced your rating?

Our neighborhood streets were torn up a year ago, and are still only temporarily patched.

Our streets around us got paved. They are great!

I feel like they for the most part are well kept up.

Some areas are worse than others

A lot of potholes and leaves in the gutters.

Just as many pot holes as any other Utah road. Snow plow services are typically pretty solid so thank you for that.

Some secondary streets are in need of repairs.

I understand that many of the streets were recently repaved. Some of the surfaces are rough, manhole and valve covers were slow to be replaced. Several streets have not been repaired.

Many roads need repairs done

What factors influenced your rating?

Roads around my area have had many pot holes but they have slowly improved over the last few months as they have been fixed.

there's a few spots.

Large pot holes go unfilled for long periods

Slow to repair

the road maintenance has improved drastically in the last few years

X

Bad road and pot holes on adama avenue from 40th Street to 44th

For the most part the pot holes are patched quickly

many are repaired when necessary, but others are still in need of help

Potholes filled in a timely fashion, redone when need to be

Potholes, areas that need sidewalks, overgrown trees and shrubs on sidewalks, damaged sidewalks.

What factors influenced your rating?

Many streets have major holes and they patch them half assed.

Repairs are done quickly and road closures are brief. However, keeping up with all the potholes and rough pavement is somewhat average, but a difficult task.

I have been requesting for years for the Streets Dept to come into our neighborhood and place tar in the ever increasing cracks, many more than an inch wide. The increasing cracks are destroying the street that is starting to break up and it needs resurfacing to prevent further decay.

While they have fixed some roads recently, there are still some busy places that need repair.

getting better. Sunset lane could use some help

Holes in roads

They said they were going to redo our street. They came one day to strip the street then came back one other day and poured the asphalt and it was all down. Amazing how fast.

Still some problem areas. Thanks for repaving Nordin Ave.!

What factors influenced your rating?

We have some big holes to fill.

I drive all over town

Potholes and road maintenance is terrible. Snow removal is very inconsistent

line painting in some areas, potholes

the roads in certain areas need to be repaved, i know they are repaving sections now

I think 40th wall to washington needs improvement

Several streets need work

A lot of potholes but in better condition than other cities such as Ogden

There have been some recent improvements (thanks!), but are still some badly damaged sections of roads.

pothole and patching is lacking

Hate potholes

What factors influenced your rating?

Not many potholes to dodge

Although work has been done, there is still work to do w quality of roads

My neighborhood has a lot of dips and potholes. The roads could use some love.

A year or two after redoing Edgewood, they put a top sealer on it that has loose gravel. It is always getting in the gutters, it is not smooth. Please use the road crews that don't use the loose gravel crap when sealing the roads.

The roads I travel are well kept. The only reason I didn't give this an excellent rating is because of congestion.

Many have potholes and cracks And haven't been replaced in the 35 years we have lived here

most of the streets are in poor shape. Chuck holes, ect. No paint wtrips on main streets

They finally got Crestwood Drive redone. Thank you

My neighborhood is a dead end loop and has historically been poor roads :(

What factors influenced your rating?

I notice the projects to improve the roadways but it seems like it is difficult to get on top...and never ending.

Potholes abound!!! And hat and my neighbor who parks his fifteen construction monstrosities way way out in the road on the daily.

They have needs and some streets need redoing just like every other city.

So
Some rough spots

I haven't noticed any horrible roads

There are holes in the road and poor lighting.

NA

They are getting better every year

Surprise pot holes.

Lot of pot holes on local roads.

What factors influenced your rating?

There are many potholes around the city.

Some side streets are terrible, main streets are usually good.

Our residential streets are awful! Especially over in the Burch creek area. You FINALLY fixed the road by the cemetery field but you needed to keep going. Our cars really take a beating

It's impossible to fix them all

very few problem areas

Continue the repair / upkeep work. Thanks again for all you've done. Compared to metropolitan Salt Lake streets, ours are good.

Several streets are very rough and the planning commission doesn't seem to consider this when approving new developments.

In need of repair

It seems like the city is always repairing and applying new roads to different areas throughout the city during the summer. I'm fortunate to live in an area that has a brand new road, for which I'm grateful.

What factors influenced your rating?

Roads are pretty good and I know the weather is hard on roads in Utah.

Because they did our streets this summer and they are wonderful.

It was overdue to resurface my road this year. And I do not like the median that was built on 40th St. it makes it hard to make turns off and on to 40th.

Great streets

Roads re-paved, minimal potholes.

Some potholes or problem areas seem to come up regularly in my neighborhood.

Fairly good at keeping them up

40th street is a mess and intersection at madison is awkward. This street runs right through city with lots of traffic....it should be attractive.

Too many potholes

What factors influenced your rating?

my street and a lot of less traveled roads need to be redone, Have not seen any work done to my street since we moved in over 20 years ago.

a lot of streets are in need of general repair. But they are working on them a little at a time and that is a good thing.

some are good, some are poor.

Lots of areas in need of repair. Many repair areas are pretty spotty work done fast.

Way too many potholes

Some are great and others terrible!

most neighborhoods have chunks of the street missing especially near the gutters

Needs attention

MULTIPLE POT HOLES ON A LOT OF STREETS

Potholes and gattoring of pavement

What factors influenced your rating?

Overall they're in good shape. But my street, Ben Lomond Ave, is pretty rough around the 800 block. I will say that the crews have come to patch them and fill in the worst holes in the last couple of months, and that was a big improvement. But Ben Lomond and Chambers went a long time in rough shape before that.

the streets near new construction sites definitely need to be redone. also, I'm not sure why new construction multi family homes are being allowed to plant trees under power lines.

Many roads need upgrading. We see very little work being done during the summer to upgrade the roads. In the meantime many potholes need filling.

Some roads are incredibly nice and have been replaced, while others are in such disrepair it's upsetting.

Maybe this also applies, when glassman passes over Washington coming south, there are a few areas that need appropriate curbing for access for walking. There's even a spot with a crosswalk about a block from washington that doesn't have any access nearby-such as a curb that is shaved to be a ramp instead of drop off. How is one in a wheelchair or needing walking assistance supposed to use it? Poor planning but could easily be fixed!

Our road was chip sealed over 20 year ago--maybe longer. We have watched other streets get new roadbed (not even chip sealed) when ours is in need. I don't think that there is any order or fairness in what streets are fixed and what streets are not.

There are potholes throughout most streets in South Ogden. This year, not all the crosswalks got painted. Really, our streets are worse than average.

What factors influenced your rating?

You put the money in the wrong places. Do better

It takes too long to have streets repaired or replaced

Need maintenance and need speed bump or speed control device at Madison Ave and Edgewood Dr!

Too many streets need repair

Potholes

My street is in bad shape. It needs attention. They came to do work and let's it worse and more bumpy than before. It's rough

Parking on streets during winter months can be a little bit of a nuisance. But other than that my only issue is after huge rain storms and water builds up all the way across streets.

The streets in my specific neighborhood where re-paved over the last year, so they are much better! There are still other streets in the city that need repaving

I mentioned in my earlier comments about the need for road improvements.

What factors influenced your rating?

Some are not in good condition

The city has been slower to do repairs the last few years

Our roads are well taken care of during our snow storms.

Poor to average....but, you are working at it!

I would suggest the Mayor & City Counsel members take a drive down Ben Lomond Ave between Glassman and Sunset. It's unbelievable that the city road crew has allowed it to deteriorate to this point. Very disappointed that we have to weave around the rough areas to avoid damaging our vehicles.

Love our new road, would love to see better line markings on the main roads for rain/snow.

The average grade only comes from the amounts of poor streets. Generally, the streets are well maintained. However, certain streets are absolutely abysmal. Especially where new housing is being devolved. The city should have aggressively went after the contractors to repair and redo certain "fixes."

Tearing up road to fix problems but not repairing the road surface properly.

What factors influenced your rating?

Lots of streets are in disrepair. Holes are repaired, but only temporary fixes.

Many potholes and rough roads

Pretty steep curbside in some areas.

Some of them need to be painted or striped.

Ben Lomond is and has been horrible for years I have been promised year after year that it will be fixed !!! Still hasn't happened

Redundant question you've already asked this after every reading.

They seem to be generally taken care of. And repairs have been made to most roads that I thought were starting to get bad.

Confused why some neighboring roads were resurfaced, but not all.

We had a longer than expected road project in my neighborhood that was a little frustrating...road left patched...hope it is resurfaced next year.

///

What factors influenced your rating?

My street

Pot holes

All

They just redid our road this summer and now it is amazing

?

Our subdivision East of Glassman Way (Oakwood Hills) has terrible street holes and uneven surfaces. We get overlooked a lot.

Probably the worst stress in any city I've been to in Utah. Over half need to be redone.

Not many pot holes, most places are well striped

The roads are hit or miss. Some areas are absolutely riddled with pot holes, while others seem to hold up ok.

Winters are hard on roads. Lots of cracks and potholes -- especially in the spring

What factors influenced your rating?

Pothole repair and the amount of time it takes to have an issue addressed. I've been waiting five years to have an issue addressed by my house.

How many times does 40th street need to be dug up. If it's for various utilities, you should coordinate better.

Good about doing repairs

Streets are always going to be in need of repair. South Ogden does a pretty good job with it. What's difficult for me here is the space between the road and a parking lot, etc. Really hard on the back. Almost like a speed bump and making the turn slower so you don't jar yourself makes it more dangerous for oncoming traffic.

Lots of bumps

Street that I live on has not been repaved in 35 years. Need to increase taxes to address road problem

A few years ago our street was finally repaved after 15 years. It was wonderful for one year and then someone got the bright idea to repave again with garbage tar. Now the streets are crumbling, the tar gets into shoes and comes into the home resulting in ruined floors. I want to know who was in the hands of the pockets of the city Council that the street got paved twice within a 12 month period.

What factors influenced your rating?

Continued rework on the same stretches of road.

Slow to fix problems and lots of pot holes and uneven surfaces

Our road good done this year after 27 years of living here, so we are happy

Many many older streets have potholes and r in disrepair. Need more replacing. Many w cracks. Finish w smooth asphalt. Rough glued in gravel as final finish tears up rubber blades on my toro snow blower. They don't last a year. And rough surface really hurts for bare feet

They do a good job

Lots of potholes ruff roads

Money needs to be put towards infrastructure

Well kept!

The street I live on is terrible but the others around me have been repaired or replaced

What factors influenced your rating?

Multiple potholes, destructive snow plow drivers

We pay 6 dollars a month for roads and they should be in better condition

Seem to be consistently kept in good condition

Pot holes, can't see lines when raining, general decline with surface asphalt.

A lot of potholes that I see going unfixed. My twins are learning to drive and there are so many roads without lines painted on them.

Pot holes cracks in need of repair. That being said as I mentioned earlier the city has been working on the roads.

Most, but not all, streets are in good condition.

you've been on some...

So many pot holes and broken asphalt throughout South Ogden City. Calls for repair have been in vain. The lack of properly repaired streets diminishes the value of the homes, let alone the safety.

What factors influenced your rating?

Slow in making repairs after you dig it up.

traffic issues, and road conditions drove this response

The streets. The streets influenced my rating. Bumpy, not smooth.

Some are good. Some bad. Usually holes are taken care of quickly.

lots of pot holes

There are hardly any bike lanes in the city but a lot of holes

Most streets are great. It seems when there's an issue, it gets addressed pretty quickly.

A few too many pot holes

They are not terrific

Many look like they are in need of repair.

Adams ave between 40th and 42nd, madison between 40th and 42nd, 44th between jefferson and orchard ave are a disgrace to the city

What factors influenced your rating?

Upkeep are not equal with old and new.

We live in a slower neighborhood and the roads have been well maintained.

Constant patching - even with some repairs the work took all summer.

Our streets have had pot holes for years. They finally got paved this year, but then got promptly torn up to replace the water line, so now they were filled back in and look patched up again. At least they don't have holes now.

Things are improving, but streets need to continue receiving attention.

Fix streets before pouring more money into parks. Utah is 2/3 public land there are more than enough places to recreate.

Lots of bad streets, pot holes etc

Hate the congestion, poor configuration of some roads and those dredged pot holes.

Some older streets need repaving, but long-term plan and current improvements have been completed well and timely.

What factors influenced your rating?

39th & Adams. Leona, Adams, Diana, all need work.

I think the streets are fine but there are always improvements that could be made (although I can't think of any specifics).

Some still in need of repairs

Really close to excellent

n/a

Rugged roads in my neighborhood

There have been lots of repairs this summer, it just seemed to be slow in getting done in some cases, like the corner of Glassman Way and 4600 South. it was in awful shape before it got fixed.

Lots of pot holes

generally in very good condition. Needed repairs are done in a timely manner. I have always called to report potholes that I see, and they are always fixed in one or two days,

What factors influenced your rating?

Many streets are full of pits. Many places without sidewalks

Only the upper roads are fixed

So many roads need repair! Not sure what's happening with our monthly road fee

Potholes everywhere. Drive through the city - nothing more needs to be said.

Sometimes there's potholes.

I frequently find myself driving all over the road just to avoid hitting potholes or random bumps

Deferred maintenance is the main problem. The last chip seal done this summer used larger rocks that left a rougher surface on main roads.

Brier Ridge neighborhood STILL has the worst streets in the city. Been reaching out to city for YEARS. Nothing is ever really done except filling a pot hole now and again. We had water pipes re-done this summer - took weeks longer than they told us- We were told roads would be entirely re-paved. NOPE. Just patched. its still a gaint mess. Our cars are paying the price. With ONLY one way in/out you'd think we could get some help from the city. Very disapointing and frustrating.

What factors influenced your rating?

Patch work isn't helping and the sidewalks are all torn up.

Repairs and maintenance.

The streets in my neighborhood by Friendship Park are pretty bad. They're in rough shape. They've been patched, re-patched, and the patches have patches. They need to be redone in the near future.

Many never seem to get attention

It's new

OK, some are better than others

We still haven't even had the huge cracks in the cul de sac I am in. 20 years! I get we are last but at some point we need to be looked at periodically

City is aware of streets that need attention and each year works to improve them with the best solutions

Lots of repair needed in my area.

What factors influenced your rating?

Really? Try driving on them. Does south Ogden even have a city planner? 40th street is an absolute disaster

s.ogden works very hard to keep the streets Clean and repaired in a timely manner

Seems like all the focus is on the main roads while the side streets get neglected.

At least as far as my experience, they are much improved from the last survey.

Mine were torn up all summer.

I live on 4400 S and 900 E and 900 E has been terrible for years. I will give credit for improving the surrounding roads (4500 S, Monroe) but 900 E needs to be completely redone.

Most are good but there are a few main roads that need some work and repair done.

The main roads we drive frequently on are in great condition, but the roads in the neighborhood are in rougher shape. I know a few of them got redone this year (I think Adam's was one). Oak Dr was redone, I'm assuming because of the water line work. We live near the corner of Oak and Ben Lomond and at that intersection is very rough. There was a small patch done that has helped, but it only addressed one dip/bump within a cluster.

What factors influenced your rating?

There are still a lot of bad roads in South Ogden

I appreciate the improvements that have been made this year.

Poor roads, pot holes!

Even though they're getting better, there is also still a lot of pot holes.

Streets on Washington BLVD are good. Riverdale road is sooo bad. The road itself and the traffic.
Not sure if Riverdale is considered part of South Ogden

Many poor roads throughout needing new surfacing.

Many streets have pot holes and need resurfacing.

Poorly maintained. Street sweepers don't come often so there's always trash and debris in the road

Some of the side roads need some repairs.

Lots of rough streets in my neighborhood (Nordin, Evelyn)

What factors influenced your rating?

Chip seal jobs are done poorly resulting in lots of gravel in our park strip.

Some streets are in 'poor' condition.

My street was recently repaved. The southbound intersection of Harrison and Washington (89) has more traffic lights than lanes - makes for confusion when the roads are iced over, and drivers cannot see the lane (lines).

Our neighborhood is a a joke. One sided parking on our road. We constantly battle people blocking or partially blocking our driveway to get a parking spot. We repeatedly have to ask neighbors about cars in our way of the driveway.

N/A

I feel like my rating has gone from poor to average so it nice seeing the potholes being addressed.

4500 south is excellent and others that have been repaired but some are on bad shape like 900 east.

Monroe Blvd. I have waited for YEARS for Monroe to be repaved. And it is paved like total crap. I've driven mountain roads that are smoother. Adjoining streets are smoother, streets that were paved after Monroe are smoother. Did you guys rush? Cuz the road is rough, the ride is rough. It looks rough, it feels rough. Go ahead, drive on Monroe Blvd by the speed indicator signs, then drive by the precious pickle ball courts. Rough vs smooth.

What factors influenced your rating?

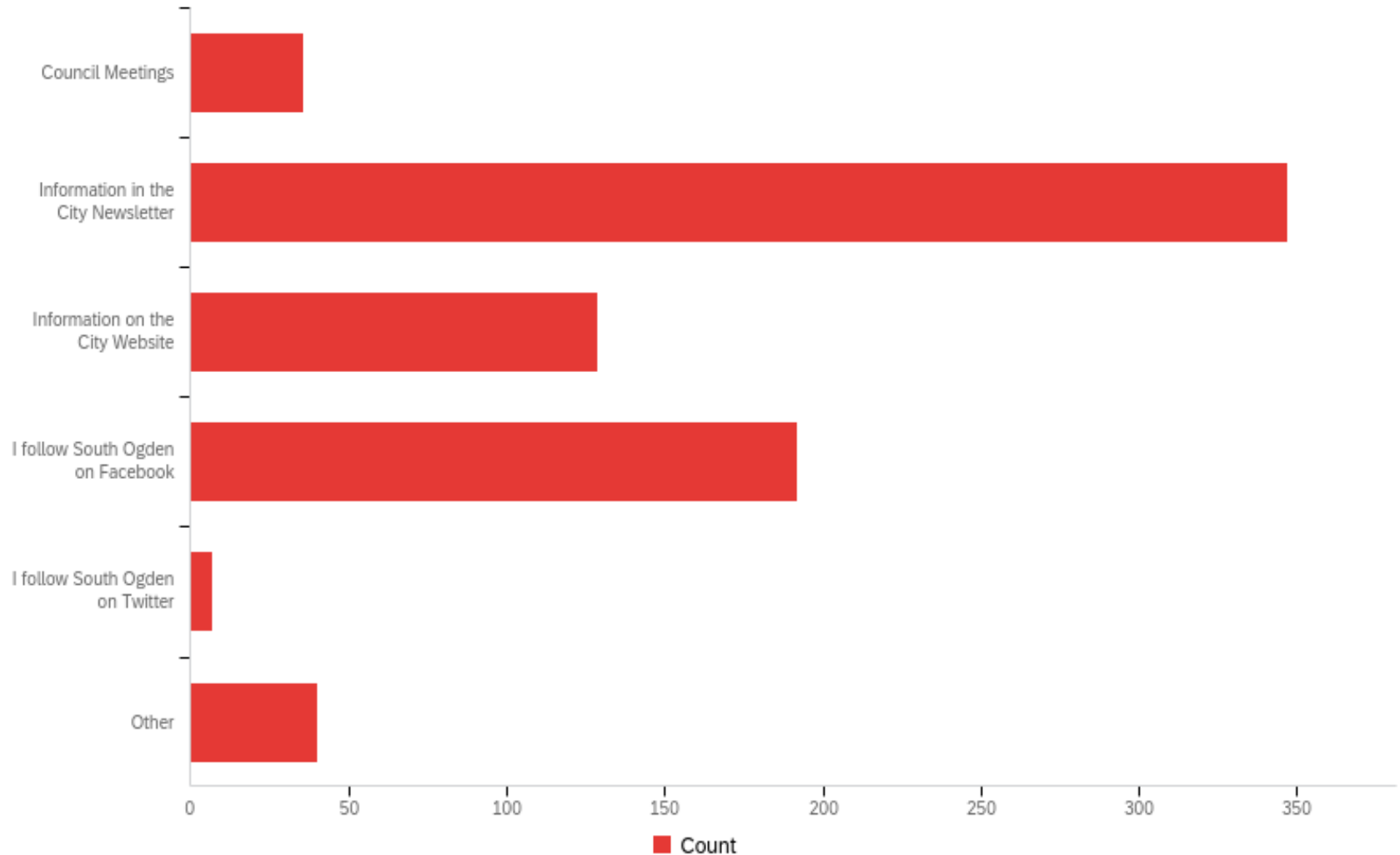
Many streets around my neighborhood are in need of being repaved.

many of the roads received attention in the last year but there are more waiting.

Most are in good shape

Some are needing repair but most have been fixed recently.

How are you most likely to stay informed with what is happening in South Ogden City?

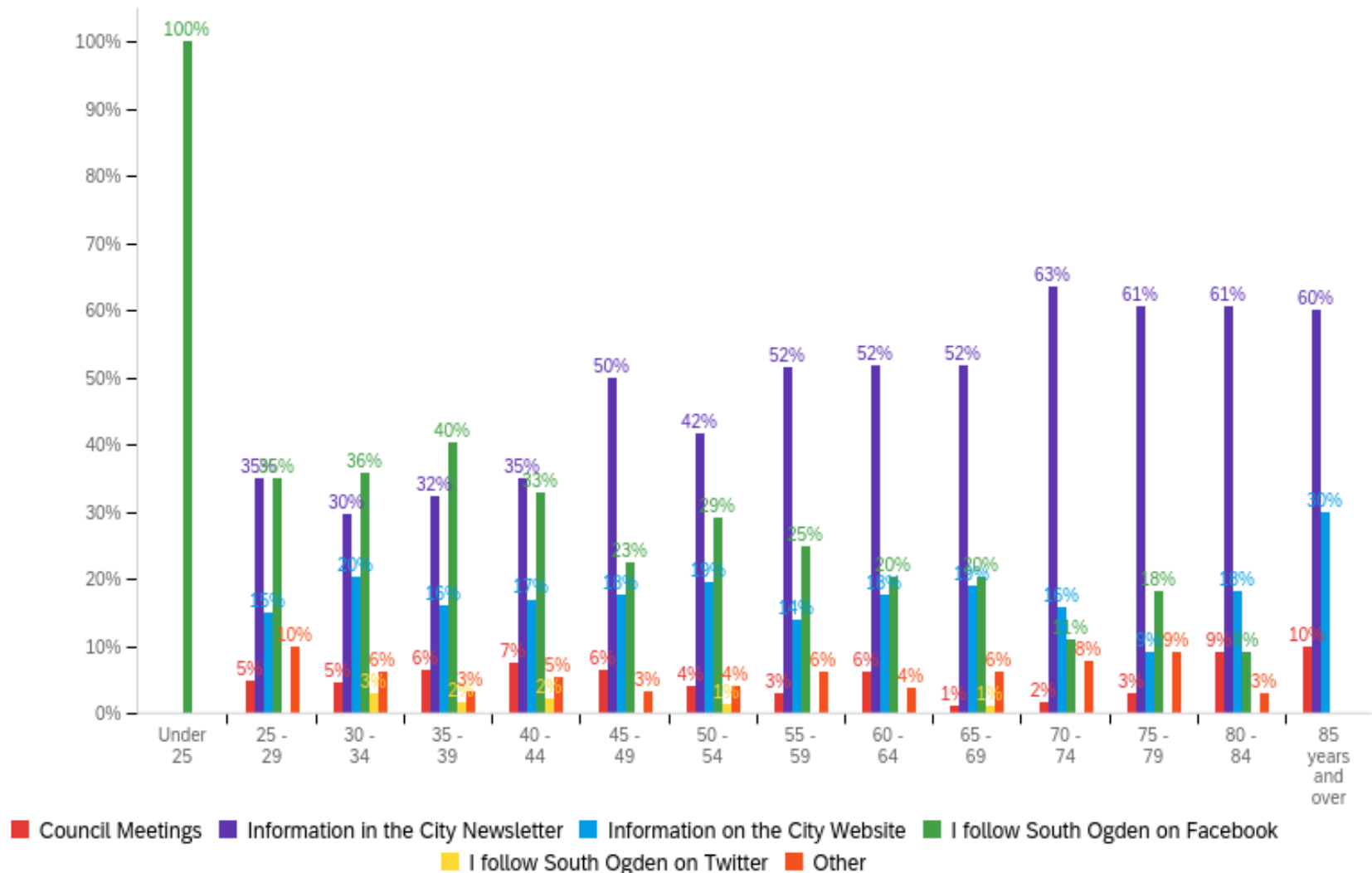


How are you most likely to stay informed with what is happening in South Ogden City?

#	Answer	%	Count
1	Council Meetings	4.79%	36
2	Information in the City Newsletter	46.21%	347
3	Information on the City Website	17.18%	129
4	I follow South Ogden on Facebook	25.57%	192
5	I follow South Ogden on Twitter	0.93%	7
6	Other	5.33%	40
	Total	100%	751

How are you most likely to stay informed with what is happening in South Ogden City? (by age group)

Q35 - How are you most likely to stay informed with what is happening in South Og...



Please tell us your preferred method of gathering information about South Ogden City.



If you were in charge, what would you change about South Ogden?



Based on the survey responses, here is a summary of what residents would change about South Ogden City if they were in charge, ordered by the frequency of similar responses:

- 1.Housing (85 mentions):** This is the most frequently mentioned theme. Residents have concerns or suggestions related to residential development, apartments, and general housing issues.
- 2.Government (72 mentions):** There is a significant focus on city administration, policy, and management. This reflects an interest in how the city is governed and managed.
- 3.Infrastructure (50 mentions):** This includes concerns and suggestions about roads, transportation, and utilities, indicating a desire for improvements in these areas.
- 4.Community Services (37 mentions):** This theme covers services that benefit the community, including aspects related to health and education. It shows a priority for social and communal well-being.
- 5.Parks and Recreation (28 mentions):** Residents show interest in green spaces, leisure areas, and recreational facilities, suggesting a desire for better or more public spaces.
- 6.Public Safety (17 mentions):** This includes mentions of police, crime, and general safety, pointing to concerns about security and emergency services in the city.
- 7.Local Businesses (14 mentions):** This theme reflects discussion about shops, commerce, and economic aspects, suggesting an interest in the local business environment.
- 8.Environment (12 mentions):** Although mentioned the least, it focuses on sustainability, nature, and ecological concerns, indicating some interest in environmental issues.

These insights could be pivotal in guiding strategic planning and policy-making in South Ogden City, focusing on areas most important to residents.

Please tell us your preferred method of gathering information about South Ogden City.

Watching what's happening with my own eyes.

Email

An email would be good. Often I don't hear about events or see anything. The communication needs to be better.

South Ogden City website.

Instagram

Standard Examiner

Newsletter, Instagram

Would like to easily find up to date council minutes, events, and news online. The website isn't up to date— no special events listed since 2018. I like the Mayor news on Instagram- like the online and print newsletter.

Instagram

Texts, emails, invitations to meetings

Please tell us your preferred method of gathering information about South Ogden City.

Text

Standard Examiner and word of mouth

Email or text

News letter

Dont have preferred

instagram, newsletter

Online council meetings.

texts

The website and social pages need to be updated regularly.

Website

Website

Please tell us your preferred method of gathering information about South Ogden City.

watching and asking

Newsletter and social media.

I'm moving as far away from this garbage city as possible

Newsletter and Instagram

Newsletter

Instagram

Meetings

Facebook posts. Converse with the mayor.

Newsletter is Fine

Instagram

Instagram

If you were in charge, what would you change about South Ogden?

If you were in charge, what would you change about South Ogden?

Its a great place to be.

More quality food places surrounding WSU. Poor decision zoning Jake's area for a car wash. Missed opportunity to grow as a college community. We don't want to go to Riverdale for food choices.

Not sure

I would Add more city lights in residential areas.
Add food pantries for people in need in our area.

Not much!

I would spend less on parks/extras and put focus on maintaining streets, police, and fire. Reduce taxes. I would have denied more of the condos and apartments that have a low tax per-person ratio and make the area crowded.

I would revert back to the way James Minster ran our city.

N/A

Fix roads and limit growth, especially multi-level apartments

If you were in charge, what would you change about South Ogden?

Better communication

I love living here. There is always room for improvement, but South Ogden is a great place to live.

Safety of pedestrian around Ogden Athletic Club and park. It is now a residential neighborhood and was not designed for that amount of traffic. The entrance on 5700 is especially unsafe. It's only a matter of time before someone is hit and killed around that area.

I would make sure that minorities, including LGBTQ community members felt safe and welcome.

More community outreach and inclusive events

Ticket people who park their cars on the roads, especially during the winter. Fine people whose yard looks like a junkyard, and they never clean it up,

Eliminate the road tax on water bill.

Stop the high density housing

If you were in charge, what would you change about South Ogden?

Maybe work on the streets a bit more

I would cut taxes on home owners significantly and make sure apartment owners pay equal amounts in taxes per sq ft as homes in south Ogden. The impact per sq ft is equal, and the taxes should be as well. Which is why homeowners should see a decrease in taxes because of increased tax revenue from apartments. Home values were very negatively impacted by the heinous amount of apartments added in such a short period of time.

Maintain balance.

Street improvement and Please quit ripping out grass to put in gravel! That heats the buildings up. Instead plant meadow grass that requires VERY LITTLE water and very little mowing and then the buildings and surrounding are stay cooler thus not needing so much air conditioning and the use of power and fossil fuels.

Online participation in City council meetings.

Stop building high density housing

I would make it a quite, peaceful place to live without fear of hearing loss from unnecessary noise such as jets.

If you were in charge, what would you change about South Ogden?

Hwy 89 needs better timing of lights so red lights aren't constantly being hit. I would also recommend slowing down speed limit after coming up the hill from Uinta. There seems to be a lot of accidents and red lights being ran along 89 to 42nd street. 42nd also has a lot of children/school/daycare areas and has high traffic. Some way to better flow traffic through here or slow speed down/enforce speed limits would be preferred.

Lower tax rate

I'm very happy to not be in charge and I think overall those who are, are doing a good job.

Stop approving the building of low income apartments

The roads

Fewer/no four, five or six story monstrosities full of residents that have no vested interest in South Ogden and fewer rentals that are causing parking congestion in residential neighborhoods.

Add green waste site

Allow speed bumps on some streets

Less apartments and townhomes. It's affecting the traffic and the kind of people living in South Ogden.

If you were in charge, what would you change about South Ogden?

N/A

More citizen input

More sidewalks!!! I would also add a community rec center with a pool, racquetball courts, workout classes, extracurricular classes for kids, workout equipment with a kids play area next to it, etc. It would also be cool if there were adult rec sports teams, like soccer

Communication. Promote sustainability and health. Safer roads.

Improve road conditions that continue to deteriorate due to population increase. Stop ruining our city with ugly apartment buildings

Clean up city and slow down speeders in neighborhoods

I am very grateful for the hard work of all the South Ogden employees - Thank you!

Animal control open on weekends & way more effort and \$ at fixing roads.

Nothing

If you were in charge, what would you change about South Ogden?

Instill respect for following the laws by setting the example and making it clear that there are real consequences for violating them instead of sympathizing with those who disregard the law.

Quality of road conditions

Ask residents opinions more instead of asking Young!

Nothing at the moment really.

Better roads, capping housing projects for now, and more diverse businesses.

Enforce the laws and rules. If I ran a stop sign or were speeding the law would be enforced so it must be pick and choose what is enforced

Affordable housing

No fireworks or limited fireworks.

More parks that allow dogs.

It's a nice city. Don't build anymore Apartments.

Not much, just a better dog park.

If you were in charge, what would you change about South Ogden?

More pickleball courts.

Value green spaces more than apartments.

Stop hi density housing

City code education and enforcement enforcement. People might not know what rules to follow and then consistent enforcement needs to be followed. The cars in streets in winter and sidewalk clearance are personal frustrations. Also, more importantly, allow chickens. People want them. Don't need roosters.

Stop building apartments. Also, they are sooooo close to the roads, yet we can't have a 6 foot fence within 30 feet of the sidewalk?!! Also, South Ogden has done a poor job planning and has left UDOT with very few options to improve the intersection at Skyline and 89 when they redo all of it.

Organize more car shows. Do the Santa Parade later in the day.

More ordinance enforcement

Reduce taxes

Nothing comes to mind

If you were in charge, what would you change about South Ogden?

lol, stop building apartments!

Information

Burch Creek Park during spring, summer, & fall. Restrooms are electronically locked until 8a. Many people start using the pickle ball courts at 6:30, causing significant inconvenience especially to senior citizens. Restrooms should be reprogrammed to open at 6:30 or 7a.

I would have more diversity on the council.

Can't think of anything other than what I mentioned. SO is a great place to live. In addition I would like to complement the SO Police Department for their outstanding service to the community.

I was honestly very impressed with the city wide proposed plan for the upcoming decade or so to make the city more walkable and making sure sidewalks were available between all parks to make them connected. The glassman trail was also a very exciting proposal and definitely hope it comes to fruition. I think the city always has great family friendly events to go to throughout the year.

Can't think of anything other than what I've already said

If you were in charge, what would you change about South Ogden?

Really nothing! It's a great city!

New construction, stop it. Repair/replace the vacant structures instead of taking away the few fields we have.

More parks, less building of retail space and apartments

Sign at city hall for updates and recycle days

Nothing at this time.

Public education. Division of church and state.

No more apt buildings. Instead affordable housing that can be purchased.

The pipe behind my house by Burch creek that flooded my house in August on a really rainy day. That was awful and when I reached out I never heard anything back. Several neighbors have called about it as well and I would like to know if it was fixed.

More town homes that are sold to families. Less rentals.

The idea that we have to build five story apartments all over town in the most ridiculous places a five feet from main roads and hanging off cliffs.

If you were in charge, what would you change about South Ogden?

No idea -haven't done any research

More diversity on City Counsel

Not sure but we do need help to improve

Plan for growth more likely than in the past

I would love to see debates between candidates. I find it very hard to find information and views on topics. Other than they lived here so many years have # of children, and their hobbies.

Nothing except the light off 89/Washington & E. 44th.

I would decide what to do about the mountain they took two years to remove on Harrison and Combe Road and just stopped in the middle. Why?

Add a street lamp on 1150 east 5700 south, a dog barking ordinance and get rid of the no chicken law.

Connecting sidewalks for better walkability. Better public transportation

If you were in charge, what would you change about South Ogden?

Just the appearance and maintenance of the city, with regards to roads, sidewalks, residential weeds and adding more shrubs and pretty landscaping around town. :)

Bring more restaurants

Improving parks, recreation, walkways and focus on residential living

Make sure proper planning is done to ensure the vibe of our city is kept intact. High-rise apartment buildings over three stories shouldn't be allowed. Special needs playground equipment at at least one park should be available. New construction should have water-wise requirements.

Bring back a senior center. Try to care about the actual citizens.

Nothing

More traffic enforcement on 40th Street. Less high rise residential construction - especially with tax incentives for developers. More enforcement of winter parking regulations.

Push for a no late fee book return at the library. They're way too aggressive about sending people to collections over a \$20 late fee.

If you were in charge, what would you change about South Ogden?

I would add a city recreation center.

I don't know yet

Too much high density housing on 40th! No more!

Need more transparency related to all the development within South Ogden. Apartments newly built- tenants parking on the streets decreasing visibility when turning onto streets near them. Why so close to the edge of the roads. Is the tax burden equitable between single family dwellings and apartment dwellers. We all use the same resources of the city.

More recreational activities for teens, adults and seniors

More affordable single family homes, indoor park/rec center/ community center

Above mentioned

Nothing

Replace the senior citizen facility that was torn down years ago. Bike park for kids.

If you were in charge, what would you change about South Ogden?

More community programs, activities, get-togethers

?

Stop jets from flying over my house

I would focus on improving neighborhoods for families and getting rid of apartments that bring major crime. Our neighborhoods are no longer safe.

More bike lanes

Decrease population

Find away to make people pickup their dog's poop when out in public areas.

I'd improve the dog park and make it open year round.

Add a senior center and let citizens know we had one

Letting huge apartment complexes be built. This is only good for the city to make money. It's not good for residents.

If you were in charge, what would you change about South Ogden?

Not sure currently.

Better communication with residents. Nicer attitudes.

More community events and better communication about upcoming events

I think overall it is a good place to live, I feel like most of the residents want South Ogden to be a clean safe place to live. I think the only thing may be lower home taxes and it seems the building of multiple housing is increasing more than is good for our size on city.

I would try to encourage an old downtown feeling along Washington. The Gandy dancer and zig field are awesome. Find a way to keep the small old school feeling of the city. Find a way for homeownership possibilities with condominiums or smaller homes.

Just what I mentioned in this survey.

More retail businesses. You have to go to Riverdale fot everything.

Have more information available in Spanish/other languages for our diverse community.

Stand up for the citizens when they have damage done to their property as a result of the city's efforts. I do not own the sewers, I don't have the equipment to clean the sewers. When the sewer backs up, I have lost thousands of dollars in property, have to pay to get it cleaned up and find my renters a safe place to live. The last time it was 2 Motel rooms for 4 days. The city has made no effort to help me or speed things up. I have not heard from the city (I called them and got that they didn't know anything). Told them to give the contractor information to the insurance company. I realize the city has to protect itself. I have lived here since 1978, have paid taxes, but have been abandoned by the city. I am trying to get enough information so I can decide if I should hire an attorney to file a lawsuit against the city. I would be thinking about if the citizens support me or am I getting a name that I won't help the people. I guess that a city council can pass the buck to the city manager, and they can pass it to an insurance company. No one wants to help.

If you were in charge, what would you change about South Ogden?

More community events for families. More recycle programs for residents: green waste/dumpster drop off locations.

stop development, leave some woods.

Great city and people.

Need to fix the street light that are out

Try to change it from just being another city.

I realize growth in the city is inevitable. Apartment buildings going up should be attractive. The ones on 40 th. and Washington look nice. Hilltop looks nice. However the apartments where the old senior center.....UGLY

Provide more information about construction and business.

Speeding traffic down Edgewood drive

ticket speeders, sign dead-end roads, improve street lights, existing ones are way to dim. Limit town house construction. Mark police cars so they are identifiable,

No more apartment buildings! More walking paths and create a new senior/community center!

If you were in charge, what would you change about South Ogden?

Provide on the website a simplified annual report of all city revenues and expenditures. The municipal CPA prepared financial reports are much too complex for most citizens to understand. The report should contain sufficient information and detail on how our managers and council are doing their job.

The reports should include year over year comparisons for the past five years as a minimum. We citizens want to know if our taxes are being properly managed.

Don't really have an answer.

enforce current ordinance and zoning laws, cease existing renting in single family dwellings, no more high density housing, find a reason to close the car repair shop on 40th and Washington

I'd have residents cut down their dead trees. They are a safety issue, especially when we get strong winds.

I already put my 2cents in on the previous pages.

Pay attention to and care for the less affluent and the senior citizens.

I would not allow apartment buildings over 3 stories and I would require that each unit have at least 2 designated parking spots plus additional guest parking.

If you were in charge, what would you change about South Ogden?

Stop building apartments

Increase information about community services and rec options. Street sign notifications are effective

My community-centered, not fast food type chain restaurants. More arts and wellness

A closer grocery store to my house, less apartment building

Road Safety on Chimes. It is dangerous for kids, mom, and everyone else, INCLUDING my family. we have been in the middle of the road waving our arms and still people pass us and nearly miss us. If there was a blinking cross walk to notify drivers, it would be very helpful. This is Chimes/40th off country club.

Bring more businesses to South Ogden

Fix potholes, plant more trees. Beautify.

I would make sustainability more of a priority, and make it a more walkable or bikeable community.

I would hire road crews that don't finish the job with loose gravel. I would make South Ogden more walkable, adding interesting things to see and do along the way.

If you were in charge, what would you change about South Ogden?

Immediate STOP to ANY NEW HI DENSITY townhomes You r ruining our future beauty and making our streets “trashy and ghetto like” w unsafe overloaded street parking!!! STOP!!

it is great !

No more high rise apartments. (It's an affordable housing thing, but I don't think it's healthy for kids)

Mow and clean litter on the 89 corridor. (That's probably a State Highway issue)

Honestly, our city government/ is hard working and does a great job. Thanks

It is easy to say I would change things but quite honestly, I believe you are doing a great job, keep it up! That being said, I would be interested in fiber optics city wide and loan assistance programs for businesses purchasing commercial property in South Ogden.

I'd stop making friendship park into a war zone multiple times a year.

We have enough apartments and townhomes.

We need more places to eat and recreate.

More good businesses

I've lived in South Ogden most of my life. It's been a good community to live in!

If you were in charge, what would you change about South Ogden?

I think they are doing a pretty good job, not sure I would change things. Only increased street lighting.

Attract proven, in it for the long-haul, high quality commercial entities that are associated with HAFB/Federal Contractors and the tourist/outdoor/ski (Olympics?) industries that result in satisfying long-term high salary career/jobs that makes it attractive for educated residents to stay in the area.

Last year there was an event at 40th street park where they had tons of LBGT rights vendors, and a lot of their products were inappropriate. There were booths with items either displaying or depicting nudity, genitalia, and tons of other things like that. I was embarrassed to have taken my pre-teen daughters there and had to dissuade them from pretty much everything they wanted to buy. Those types of events either need to not happen, or notice needs to be sent out so we can make sure our kids don't attend. Better yet, just have vendors with normal products so we can participate in the event

Have more volunteer days to pick up trash along 89. And make sure dog free parks are exactly that-dog free.

I would put not allow any more apartments complexes to be built in the city.

Move the dog park to a safer location, get more roads repaired.

If you were in charge, what would you change about South Ogden?

Crest a community gathering area, w a pub, think every city square in every town in Europe.

The roads. I think we have a great city!

Allow Chickens, and slow the growth of apartments.

No taxes going to schools makes no sense. The council is made up of developers and real estate groups, self serving groups should excuse themselves from the votes

so far, nothing

nothing

More code enforcements. Our neighbors homes are thrashed and weeds everywhere while we try and maintain a nice looking yard. Get control over all the dogs barking non stop 24/7. Enforcement of cars parked on street that don't belong. Stop with the high rise buildings. The new goldenwest building blocking the view of the great salt lake. The tall building at the old hilltop bowling lanes ruined the view of the mountains. The apartments along 40th street killing the view of the mountains.

More public outreach, advertising, awareness of events and things going on. Keep media updated.

If you were in charge, what would you change about South Ogden?

The location of the Ogden Athletic Club, in the bottom of Pleasant Valley, is poor. The surrounding hilly terrain, high traffic volume, and narrow two-lane roads are not good for such a center. Could the city trade some land and move this facility to a more suitable location? I've already mentioned the problem with the traffic lights in Uinta, and a couple of other developments that my wife and I would like to see occur.

The approval process for future development.

Less apartments being built

I think mayor Porter does a great job.

I don't know enough to say

I would get rid of the cement median on 40th Street and I could put a light on 40th and Madison Ave.

Support us seniors....

Nothing

Not sure

If you were in charge, what would you change about South Ogden?

The city is looking shabby and some businesses are shabby....somehow would like to change that before South Ogden gets a negative reputation by appearances only. Would like to see more arts programs...art exhibits, musical productions, city band, orchestra, choirs etc..

Better roads and police response time

Less apartment more affordable signal family homes

add more Police to the department for traffic control. People in this city do not understand the speed limit signs and just go what ever speed they want. 5700 south and eastwood are freeways as well as wasatch Blvd. Can we please get solar speed signs installed.

I would ensure upkeep of parks and recreational areas. I would look at ways to decrease congestion on Hwy 89 by partnering with UDOT and looking at ways to reduce the impact of congestions (traffic patterns, speed limits, lights, etc) I would look at bike lanes and safer crossing areas.

Limit the new rentals

fewer apartments

If you were in charge, what would you change about South Ogden?

Reduce zoning regulations and things requiring permits

If you are going to have strict city codes...watering, animals, building, etc...then enforce them. It's frustrating for those who try their best to follow the rules and codes to see the blatant disregard of others who don't care and don't seem to ever require correction.

Make parks dog friendly again

More pickleball courts near the ogden athletic club. We need more of these. Burch creek is awesome but fills up and people don't know how to rotate out.

Lots to like. I'm happy we are getting fiber optics! Too much speeding especially on 1050 leading to ADAMS.

Would not allow the high density apartments to be built especially in areas where it has previously been zoned for commercial. Those areas should stay commercial and the city should actively recruit business for these areas. Riverdale city took advantage of this a long time ago.

I think I would have the major streets speed controlled more, enforce the rules stated in the monthly magazine

If you were in charge, what would you change about South Ogden?

Budgets and lack of city recreational centers

Stop the growth of high density, apartment construction

Limit the amount of apartment buildings cropping up absolutely everywhere.

No comment.

No more apartments, keep things clean, I really enjoy living here for the most part. Oh and get a Trader Joe's!!

See feedback I left in the survey

Fire you all and use the tax money properly

No new multi-family housing

One thing would be making sure residents are fully informed when substantial changes will occur on their property (sidewalks)

Learning how to use city council and participate in it.

If you were in charge, what would you change about South Ogden?

Better cell phone coverage. It's absolutely terrible where we live! We have a network extender which helps a lot, but coverage is still bad. We use Verizon.

Honestly, just the roads and park repairs I mentioned earlier. Otherwise, we love living in South Ogden. A big thank you to all of the city workers and leaders for making this such a wonderful place to live.

The exponential growth that is causing pollution and overcrowding and more crime due to the number of apartment and townhome projects being completed, which will increase the need for more police and infrastructure causing taxes to increase

Fix the traffic on Glassman Way

Do not prioritize affordable housing at the expense of the homeowner. Its a great concern in ruining our property values.

In general I am pleased with the city and enjoy living here with the exception of the condition of our road. Highly irritating to be honest.

Legalize backyard chickens (no roosters, just a few hens).

More freedom, lower taxes, less waste.

If you were in charge, what would you change about South Ogden?

Restrict the amount fly arounds, touch and goes, that the F35s do. It gets ridiculously noisy at times!

Zoning. I would not allow the apartment building to have so few restrictions. More needs to be done to contain the size of the apartments and the rental costs. More landscaping and easement restrictions need to be enforced so it's not wall to wall concrete and brick throughout the city. I would do more to bring businesses to the city and not just apartments.

Have Green recycling station like ogden city. Residents can drop off green waste

Parks

Going back on promises made by the city before we purchased here. That was not recently

Fix Ben Lomond Ave and work on speeders on Ben Lomond Ave and Glassman way

Help with the over population of raccoons

The only reoccurring issue for us is power outages. But, I don't know how much the city/Rocky Mountain Power has the ability to fix that.

Too many apartments going up and not enough parking. This causes a lot of issues in the winter with people parking on the streets and plows having to go around them. Forcing residents to keep the weeds at the very least mowed down. So many people never did anything all summer and it was awful for people trying to walk or ride bikes/scooters on the overgrown sidewalks. It makes the neighborhoods look trashy. Need better enforcement.

If you were in charge, what would you change about South Ogden?

Not much other than a few suggestions of more homes and less high rise rentals, and better code enforcement...friendly warnings but fines for repeat offenders.

I would like the Manager of the parks have a quality check list for workers and I would like feedback from managers on a quarterly news letter report.

I would prioritize the value of existing long term homeowners over affordable housing. I would prioritize streets over parks.

Focus on infrastructure

Allow bars

Community events for adults

I'd Stop building apartment complexes. I really think it has a negative appearance! And my taxes and utility bills are not going down with all the extra money coming in!

I would love to see the kids have a skateboard park so many are not into sports and need something else to keep them entertained and out of trouble. I would love to see the city also purchase the Ogden athletic club that would be a great resource for all the city residence.

If you were in charge, what would you change about South Ogden?

I wouldn't allow a three story apartment building to be built on every corner of the city. I would make the houses that don't maintain their property to do so.

Stop approving apartments that are built with no set back or green space

Continue to repair streets and sidewalks

I would love to see more community events. It seems like we need to drive into Ogden for most things, but would love to be able to do more within our own city.

Community center for sure. Maintaining infrastructure. Making sure police and fire are well funded.

Can't think of anything

Spend our money on our needs, that's why it's paid, not for some council members personal interest.

The quality of the water, if possible. Allowing airbnb's and chickens and rabbits.

You can't change all the apartments that have created the mess. Work on traffic and teachers for the schools.

If you were in charge, what would you change about South Ogden?

No apartments in residential areas and improve roads. Increase taxes if needed to make this happen

Road conditions

Just the things I said in the previous question I would would like to see changed. Trying to attract more restaurants and businesses and fining the residents that have let their properties go and don't maintain them. Most of the things things you do are fine.

Stop building hi density housing. Crowds streets. Dangerous for kids crossing. Too much traffic Ruins Mtn views

When rules are set see that they are followed

More police patrols

More community events

Find revenue that doesn't include building apartments, increasing population, and hindering travel due to more cars on our roads

A nice pickleball court in Friendship Park. Just like the one In Birch Creek.

If you were in charge, what would you change about South Ogden?

Halt to condos/town houses construction

Cost that citizen pay for services like permits make better perks for being a home owning resident

Lower taxes

I would like better action with complaints from the city.

Limit the height of new residential apartment buildings to 3 stories. Limit the number of high density apartment buildings in our city and work to provide programs that help people with home ownership. Incentives for home owners to maintain and upgrade their homes and yards. Incentives for water conservation measures.

Keep supporting our police and firefighters with competitive pay. Encourage more surveillance at parks, roads that people routinely speed especially Glassman. Replace dead or dying trees, keep our city green. Encourage recycling at the parks with cans for recycling. Encourage people to clean up after their pets by continuing to provide bags. Keep the cat population in check so many residents do not abide by the rule. Cats kill birds and poop in flower beds and have litters. More bike lanes. Dark sky lights at parks and roads and encourage at residences.

If you were in charge, what would you change about South Ogden?

Dogs allowed off-leash in Glasmann Park with stricter penalties for any dog who bites. Better road maintenance.

It should listen to its citizens more.

Back off on the building of apartment buildings and provide more parking for those being built so residents don't need to use street or public parking.

No sure

I would not allow any apartments to be built right next to sidewalks. I would also limit our prohibit street parking in busy roads.

???

Note- items as previously submitted on this survey.

Provide more community services. Like Senior gatherings. Senior functions and services. Add more commercial services.

Not sure, still getting a feel for the place. Just moved here 2 years ago.

If you were in charge, what would you change about South Ogden?

REPAIR THE ROADS

I would stop building high density homes that bring in too many people on our already overcrowded streets. I would put bike lanes on all major streets to give people more transportation options that is safer and cheaper. Enforce the laws that are in place, like dog leash laws.

I'd keep doing what's being done already. I love my town!

Too many apartments are going in.
South Ogden shorted the senior citizens by selling off the senior center to a developer. The return was pennies on the dollar.

find ways to reduce expenses and not increase taxes/fees

The parking on the new park where the old South Ogden School once was, there is no parking for the people who play pickleball/ Build a building for the Senior Citizens, If you are lucky you too may grow older.

Make people take care of their yards. We currently live in a White Trash Neighborhood.

More places to dine-out, fewer new apt complexes

If you were in charge, what would you change about South Ogden?

stop building apartment buildings so close to roads, and not so many of them. There are enough so stop. You are making slums out of nice neighborhoods.

Change city name back to Burch Creek.

We like South Ogden and have felt involved in the community despite having lived here for only 1.5 years. We feel like it is a generally nice area. My husband says we live in the "armpit" of South Ogden. We live on the East side of Meadows park. We like our townhome community and HOA helps us take pride in our area, but I have felt unsafe in my neighborhood. Especially when visiting the West side of Meadows park. I would love to somehow improve this area. I don't feel like I can leave my kids to play in the yard and am hesitant to go on walks without my husband. (My husband suggests that Eastwood BLVD near Meadow Park could benefit from a MPH speed trailor.)

Traffic with the merging of Highway 89 and Harrison is very stressful. I avoid that road at all costs and usually have to navigate through Fresh Market parking lot to avoid those chaotic intersections. My husband has lived in this general area his entire life and says that this is very common, that people detour through Fresh Market plaza parking lot to avoid intersections on Washington/Harrison BLVD.

Public transportation besides a bus. Would work with South Weber, East Layton, Kaysville, and Weber State to put a light rail or access through to Salt Lake. I widening of 89 and taking out the light was nice, but long term a mass transit access point east of the railroad would be nice

If you were in charge, what would you change about South Ogden?

A public rec center. We have the Ogden Athletic Club, but that's a private facility and is too expensive for our family. Also better pathway interconnectivity.

Nothing significant comes to mind.

I would look out for the homeowners of South Ogden first

They are the that have invested in the community, intend to stay and pay the taxes.

Not sure,

Over population and out of control growth!

The person in charge.

Roads, lighting, police and prosecute drug dealers, work with neighborhood watches, encourage safe travel and activities. Walk door to door in the Downtown district and listen to the constituents rather than dismissing their complaints and concerns at city council meetings. That great big complex at the end of Diana? Yup. Yes it completely ruined our view of the mountains and we hate seeing into their kitchens. There is nothing obscuring views between us. They don't like it and neither do we.

Do something about the jet noise (the reason I would not recommend South Ogden or any part of Weber County as a place to live).

If you were in charge, what would you change about South Ogden?

Love this city and its residents.

Not at this time

Not sure

I would start with green waste pickup and some education on what goes in the recycling vs not. Also, encourage NO IDLING in driveways and require that vehicles get parked in people's driveways instead of crowding the streets.

???

South Ogden is now a transient city instead of a peaceful, quality community. people do not care for their properties and there is so much traffic.

Nothing. I'm happy to live here.

Affordability

No more apartments. A traffic light at 40th and Madison

Enforcing noise ordinances and require people to keep sidewalks clear.

If you were in charge, what would you change about South Ogden?

Planning group

We need more green waste cleanup options.

More affordable housing for first time homeowners.

Change the entire city council and mayor spot. They have shown time over that they don't care about the citizens; but cater to developers, special interest groups, and staff first.

I miss the mayor doing those new business spotlights on Facebook. Those were fun & introduced me to new places.

Road maintenance and affordable housing

Allow chickens. We are one of two cities in all of Weber County that don't allow them. Seems ridiculous. Access to free green waste would be nice. Less condos! New developments are excessive.

Less apartments, more food establishments, BETTER roads, less politics, better communication.

If you were in charge, what would you change about South Ogden?

More landscaping and park maintenance

Encourage LE to talk to some of the citizens and practice community policing. I called to speak to the Chief regarding a man who pulled a hand gun on our neighbor and was only able to speak to his female secretary. It was as though they didn't want to discuss it. Why not leave the dog park open year round?

Construction permits for apartment housing and rental properties within neighborhoods needs to be vetted. I understand it's great to have people move into our city, spend money, and create revenue and tax money. I would really spend the time to evaluate companies that want to purchase land and building apartment buildings and question what value they add to our community and city.

Better allocation of tax money..

Code enforcement

Enforcement of traffic laws, maybe restrict the amount of apartments being built. I do not think our streets were designed or built to handle the increase of cars coming out of these apartments.

Remove the money grubbers ruining the city right now! Clean house and quite taking kick backs for development.

If you were in charge, what would you change about South Ogden?

Shop local program featuring local businesses and education of citizens about how supporting sales tax producing businesses can make a difference in their communities

Consider slowing down residential building and more street work.

Hire a competent city planner. Stop approving every multi family housing project that's proposed.

na

I would send the street sweeper around after the fire hydrant checks, bring back the leaf pick-up service, and make SO Days fun again.

The yards on several properties are in disarray. Follow up with properties that have grass and weeds overgrown.

Add arts venue(s)

I think adding massive amounts of MDU housing was a mistake. It will take away from the small town feel and create traffic on an already very busy road.

I do think as a whole, South Ogden does well. It would be nice to know a little more about local businesses. I know the newsletter shares any new businesses that open, but maybe one day a week the Facebook account could highlight a business, new or old.

If you were in charge, what would you change about South Ogden?

I would get a better engineering firm that makes sure work is being done right.

This is a super small thing but can the Facebook posts also go on twitter? South Ogden is working hard to take care of all of their residents. It's impressive!

What we have responded to. All of the above.

More events!

More control over the high density housing and the impacts on neighborhoods.

Reduce new apartment construction

Addressing the crime. Cleaning up the neighborhoods of crime and junky meth houses that owners don't care about. Allow residents to have chickens for food because we are one of the only cities that don't allow it.

Having a place for teens and kids to hangout and know that they are in a safe place.

Stop allowing so many high density housing units.

Improved street maintenance and general maintenance and beautification of city and private property.

If you were in charge, what would you change about South Ogden?

Quit making deals with real estate developers.

Road parking

N/A

At this point, I cannot think of anything.

That's enough housing projects now.

The website sucks.

City council meetings are for FIXING issues that citizens bring to the attention of the council. Meetings are NOT for ignoring or brushing aside concerns.

Only the quality of the roads.

I'm concerned about parking for all the apartments and townhomes going up right now. I'm not sure it's realistic.

Re-establish the senior center

Scaling back on housing/apartments. It's getting awfully full. I would add a movie theater.

For those who walk, I would see that residents clear sidewalks of snow and overgrown shrubbery.

Nothing

What other comments or insights would you like to share?



What other comments or insights would you like to share?

Based on the analysis of the survey responses, here's a summary categorized by common themes, ordered by the frequency of similar responses:

1.Other (39 Responses): This category includes a variety of comments that did not fit neatly into the other predefined categories. These could range from unique individual concerns to specific suggestions not related to the more common themes.

2.Positive Sentiments (23 Responses): Many residents expressed positive feelings about living in South Ogden. Comments in this category include expressions of love, enjoyment, or appreciation for the city's beauty and overall quality of life.

3.Housing and Development (11 Responses): Issues and opinions related to housing and urban development, such as the construction of new apartments and the impact on the community, were mentioned in these responses.

4.General Services and Administration (8 Responses): This category encompasses comments about city services and administrative matters. It may include feedback on city management, community services, or suggestions for improvements in these areas.

5.Taxes (6 Responses): A number of responses focused on taxation, including concerns about tax rates, the burden of taxes on homeowners, and requests for tax reduction.

What other comments or insights would you like to share?

What other comments or insights would you like to share?

I love living in south ogden, its a beautiful city.

None

N/A

None

Please reduces taxes on home owners and properly allocated to apartment owners.

Taxes continue to rise too rapidly

I do love living in South Ogden and have lived in this city my entire life and would love to stay for the rest of my life.

We are being overrun with new apartments. They are built to close to the street, so much that they block views of oncoming traffic. Even on right turns. They take away from the beauty of the city. It's starting to look like NewYork City and detracts from the neighborhood. Poor planning, slowing them so close to the street. Never should have been allowed.

None

What other comments or insights would you like to share?

Thanks

Thank you for asking

A river splash pad like they have in Syracuse would be awesome!

Let the dogs in the parks, this is ridiculous.

Na

I would just like to walk my dog in the nature park without having to pick him up because someone thinks they don't need to put their dog on a leash. If I say anything I get profanities spewed in my face. I would also like to drive down Mainpoint blvd without playing dodge the cars that are parked all along the street. Complains fall on deaf ears. Residents know why contact the city they don't do anything anyway

I would follow a south ogden instagram account. That would be a great way to get information out. I also appreciate texts.

Don't ask my income or age I won't answer correct

Chickens please :)

What other comments or insights would you like to share?

Thanks for all you do!

Referring to the Burch Creek pickle ball courts: It would be good to have chain link doors to the courts to keep the balls from escaping. The "Inverted roof" design on the bench areas is flawed & constitute a legal liability to the City. Balls occasionally land on the rooftops & get trapped. Someone has to climb the adjoining chain link fence in order to get on the roof to retrieve the ball. Then they have to jump off the roof, posing an injury risk. I have noted this same issue several times in past surveys, but have not received feedback from the City about this hazard.

I appreciate the survey. I'm concerned about maintaining open spaces, beauty, harmony.

My wife and I are both retired senior citizens!

My one wish would be for a playground to be added to the glassman park. It could honestly be a small set in the back corner to stay out of the way of the main field. Not necessarily looking for a big set to be added since I know the big field is used for soccer and such.

Thank you!

Doing great, I am very happy to live here and plan to stay until I die and even after

What other comments or insights would you like to share?

It's really sad to see all the over development in SO, following trends to overbuild with expensive, undesirable apartments being advertised as convenient commuter housing for people working in SLC who don't contribute to our town but increase traffic and pollution. Makes me feel like moving after being a life long resident. Quality of life has certainly gone way down!

Talk with the residence

Thank you Mayor Porter, great job!

Property taxes are too high

Share the survey results in the Newsletter.

Thanks for allowing input.

None for now.

City Hall did a great job with their Christmas lights this year!

None

What other comments or insights would you like to share?

None

None

Keepup the good work

Get rid of the apartments and fix the streets!

Don't be afraid of affordable housing

It looks like south Ogden is only interested in more rental units NOT the quality of life of the current residents. I feel for those nice Patio homes that have a 5 or 6 story apartment building in their backyards. I think the city needs to consider the current residents and what changes keep the neighborhood feeling.

It costs me money to be a good landlord. Registration, Background checks, etc. Why doesn't the city help me?

Thanks for sending the survey

Some of the information requested is not your business.

What other comments or insights would you like to share?

Thank you for the surveys

thank you for giving me ideas to follow on facebook and webpage. I never thought of that.

None

none

keep up the good work

Hire road crews that don't leave the roads with loose gravel.

none

I love South Ogden!

Maybe try to catch the kids taking pride flags from peoples houses. If they were Trump flags there'd be a six car stake out.

South Ogden Neighbors is a good little magazine.

What other comments or insights would you like to share?

NA

I love south Ogden, keep up the good work

I love south Ogden. The chemistry is right

I do love Ogden!

na

South Ogden has been ruined. Let's not ruin it anymore.

No other comments at the present time.

How do we request that sidewalks have ramps at the corners instead of having to go over curbs

None

Can we PLEASE get solar speed signs on 5700 south/Eastwood and Wasatch Blvd. like you have on 40th street.

What other comments or insights would you like to share?

Thanks.

I appreciate the cities efforts to bring in fiber optic internet

We are seeing too many high density housing units

None.

none

Are we finished with all these ugly housing complexes?

I used to love my town. It was something special. Now it's just like every other town with over building and horrible traffic. And I'm paying so much more in taxes and fees for services without getting any additional services.

Another nice restaurant (not Ramblin' Roads 🤖)

We really like the community feel of living here :)

Very professional and friendly mayor, council, and employees. Citizens are respectful and friendly,. Good place to live.

What other comments or insights would you like to share?

None

I love my house and the north end of the Salt Lake Valley but I am considering moving because I am concerned about what the South Ogden council will change in the future based on changes they have made in the past.

None

We would like to see more of our side, roads being cleaned. Sometimes they get a little trashy with garbage after winds, especially

None

Nervous about the amount of new luxury apartments popping up everywhere. I would also like to know what is happening in front of the water towers -- that used to be such a beautiful area that has now been torn up and abandoned. Green space and natural areas are so important and it seems like every non-occupied piece of land has been torn up for apartments. It's very sad to see.

The golf course is a pretty piece of mine. The taxpayers pay to water that enormous lawn but we have no right to enjoy it without paying additional money. We're in a drought. We need to rethink where we use our water.

What other comments or insights would you like to share?

The council members need to be more open about projects, who is affiliate with those who will benefit from them monetarily or personally.

Would like to see senior junk pick up again. After our Highwind episodes, would like to see the city come around and pick up all the branches. I think the city council members think everyone must own a pick up.

None

Stop asking our income. That's nosy

I feel safe on our streets. Good job police dept

none

We love living in South Ogden however it seems like the residents aren't informed and when they are asked for their input the city has already made up their mind and the residents aren't listened to. Also the residents joke all the time about contacting the city because nothing will be done about their concern.

I appreciate the efforts of the Mayor, Councilpersons and employees of our City.

What other comments or insights would you like to share?

I was disappointed with the senior center and crisis building being demolished, I understand the reasons but it was still not right

None

The South Ogden City being more aware and careful about expenses on events that are not necessary.

Thanks for working so hard for the city!!

There is way too many apartments being built, Do something for the senior citizens, everything seems to be built for the young

Thank you for resurfacing 4500 South!

keep the people who elected you in the front of your decision making

We have really loved the involvement with the local public safety, fire fighters and police officers. We have attended as many public events as possible, hosted by Ogden City. The fire station is coming by tomorrow to install a fire alarm and we are excited to have them! I have also enjoyed the involvement with the city offices on the Facebook page. I regrettably forgot to post the pictures of our pumpkins for the pumpkin contest. but loved the interaction with the public! I would hope for such engagement with the public to continue.

What other comments or insights would you like to share?

Taxes are out-of-control, too. It's hard to keep up and decreases the quality of life...

Need a mayor and council that care about the downtown district. Not just lip-service.

South Ogden has become a terrible place to live - no sense of community.

None

Allow chickens!

Thanks for the opportunity to participate in these issues.

I like that the city is allowing companies to build the fiber infrastructure needed for high speed internet access. This is going to benefit a lot of people and businesses.

If possible put in flashing light signs that tells the driver how fast they are going over the speed limit.

No

I am very concerned that all the apartments and development will change the city and bring about problems we have not experience.

What other comments or insights would you like to share?

none

The amount of homeless and people asking for money on the corners of the streets is getting worse. Years ago, South Ogden police did an amazing job of keeping it under control but it has changed and theft is happening more and more because of it.

Hopefully the city will respond because right now we are headed in a downward spiral!

South Ogden is a wonderful community. Will it continue to be so when all of the new apartments are on their second and third renter/leaser changes?

I suppose you, meaning the mayor, city council, and most of the other city employees are aware of the many misleading and false information that occasionally spreads throughout the community. I wish they would all be addressed and corrected in the newsletter whenever they, the incorrect rumors, are discovered.

n/a

N/A

I recognize an improvement since the last survey

The two mile rule and school bussing, too far.

I feel very unheard and ignored. I've come to city council meetings many times and thru all of them I felt like I was a problem. And the council just wanted to get rid of me cuz was being the "squeaky wheel" not fixed just ignored.