



MISSOURI DEPARTMENT OF NATURAL RESOURCES  
WATER PROTECTION PROGRAM  
PUBLIC DRINKING WATER BRANCH

**CONSUMER CONFIDENCE REPORT DISTRIBUTION CERTIFICATION**

**FOR OFFICE USE ONLY**

ENTERED BY

DATE

PUBLIC WATER SUPPLY NAME

ST JAMES

PUBLIC WATER SUPPLY ID NUMBER

MO3010712

Population = number of connections x 2.5

**Water systems serving 10,000 or more people must use:**

Distribution method 1

**Water systems serving 500 or more people but less than 10,000 must use:**

Distribution method 1 or

Distribution method 2, 3 and 4

**Water systems serving less than 500 people must use:**

Distribution method 1 or

Distribution methods 2, 3 and 4 or

Distribution methods 3 and 4

**FOR PDWB OFFICE USE ONLY**

DATE RECEIVED

**The following methods were used to distribute the Consumer Confidence Report (CCR) to our customers:**

- ☒ 1. CCR directly delivered using one or more method below (Must submit copy of CCR and notification given to customer)

- ☒ Provided direct Web address to customer.

Provide the direct Web address URL here http://dnr.mo.gov/ccr/MO3010712.pdf

Example: "The current CCR is available at www.dnr.mo.gov/ccr/MOXXXXXXX.pdf. Call (#) for paper copy"

Replace XXXXXXX above with PWS ID # for your system and replace (#) with PWS contact phone number.

- ☐ Hand delivered full report.

- ☐ Mail paper copy. Submit copy of CCR and any supporting documentation. (ie. newsletter, postal receipts, etc.)

- ☐ Email. Submit copy of email notification to customers

- ☐ Other. Describe delivery method \_\_\_\_\_

Date(s) distributed \_\_\_\_\_

- ☐ 2. Published the complete CCR in the local newspaper.

Submit copy of newspaper clipping and affidavit. Date(s) published \_\_\_\_\_

- ☒ 3. Inform customers the CCR will not be mailed, but is available upon request.

List method(s) used below (examples – newspaper, water bills, newsletter, etc.). Submit notice given to customers.  
Located on the back of each monthly utility bill (copy attached)

Date(s) distributed 07/31/20

- ☒ 4. Post the complete CCR continuously at the local water office.

☒ Good faith effort in other public buildings within the water system service area. (ie. City Hall, Public Library, etc.)

Date 08/05/20 and locations posted: Municipal Center Lobby & City Library

**CERTIFIED BY:**

This community public water system confirms it has distributed its Consumer Confidence Report (CCR) for the \_\_\_\_\_ calendar year to its customers and the appropriate notices of availability have been given and that the information contained in its CCR is correct and consistent with the compliance monitoring data previously submitted to the Missouri Department of Natural Resources.

NAME

Lyle D. Thomas

TITLE

Director of Public Works

EMAIL ADDRESS

lthomas@stjamesmo.org

PHONE NUMBER WITH AREA CODE

(573) 265-7011

FAX NUMBER WITH AREA CODE

(573) 265-5585

For more information or assistance filling out this form, contact the department's Consumer Confidence Report coordinator at 800-361-4827 or 573-526-3832

Please submit the following items to meet requirements:

- ☒ Completed certification form  
☒ Copy of the distributed/available CCR  
☒ Any additional paperwork requested on this form

Email: [CCR@dnr.mo.gov](mailto:CCR@dnr.mo.gov)

Fax: 573-751-3110

Mail: Missouri Department of Natural Resources  
Public Drinking Water Branch  
ATTN: CCR Coordinator  
P.O. Box 176  
Jefferson City, MO 65102-0176



# ST JAMES PWS

Public Water System ID Number: MO3010712

## 2019 Annual Water Quality Report

(Consumer Confidence Report)

This report is intended to provide you with important information about your drinking water and the efforts made to provide safe drinking water.

### Attention!

Este informe contiene información muy importante. Tradúscalo o pregúntele a alguien que lo entienda bien.

[Translated: This report contains very important information. Translate or ask someone who understands this very well.]

### What is the source of my water?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and groundwater wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

### Our water comes from the following source(s):

Source Name	Type
WELL # 5 - NORTH SPRINGFIELD	GROUND WATER
WELL # 1 DOWNTOWN SCHOOL WELL	GROUND WATER
WELL # 2 FOOTBALL PARK WELL	GROUND WATER
WELL # 4 PARKER LANE	GROUND WATER

### Source Water Assessment

The Department of Natural Resources conducted a source water assessment to determine the susceptibility of our water source to potential contaminants. This process involved the establishment of source water area delineations for each well or surface water intake and then a contaminant inventory was performed within those delineated areas to assess potential threats to each source. Assessment maps and summary information sheets are available on the internet at <https://drinkingwater.missouri.edu/>. To access the maps for your water system you will need the State-assigned identification code, which is printed at the top of this report. The Source Water Inventory Project maps and information sheets provide a foundation upon which a more comprehensive source water protection plan can be developed.

### Why are there contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Contaminants that may be present in source water include:

- A. **Microbial contaminants**, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- B. **Inorganic contaminants**, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- C. **Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
- D. **Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
- E. **Radioactive contaminants**, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the Department of Natural Resources prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Department of Health regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

### Is our water system meeting other rules that govern our operations?

The Missouri Department of Natural Resources regulates our water system and requires us to test our water on a regular basis to ensure its safety. Our system has been assigned the identification number MO3010712 for the purposes of tracking our test results. Last year, we tested for a variety of contaminants. The detectable results of these tests are on the following pages of this report. Any violations of state requirements or standards will be further explained later in this report.

### How might I become actively involved?

If you would like to observe the decision-making process that affect drinking water quality or if you have any further questions about your drinking water report, please call us at [573-265-7011](tel:573-265-7011) to inquire about scheduled meetings or contact persons.

### Do I need to take any special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

### Terms and Abbreviations

- Population:** 4119. This is the equivalent residential population served including non-bill paying customers.
- 90th percentile:** For Lead and Copper testing. 10% of test results are above this level and 90% are below this level.
- AL:** Action Level, or the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.
- HAA5:** Haloacetic Acids (mono-, di- and tri-chloroacetic acid, and mono- and di-bromoacetic acid) as a group.
- LRAA:** Locational Running Annual Average, or the locational average of sample analytical results for samples taken during the previous four calendar quarters.
- MCLG:** Maximum Contaminant Level Goal, or the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- MCL:** Maximum Contaminant Level, or the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- n/a:** not applicable.
- nd:** not detectable at testing limits.
- NTU:** Nephelometric Turbidity Unit, used to measure cloudiness in drinking water.
- ppb:** parts per billion or micrograms per liter.
- ppm:** parts per million or milligrams per liter.
- RAA:** Running Annual Average, or the average of sample analytical results for samples taken during the previous four calendar quarters.
- Range of Results:** Shows the lowest and highest levels found during a testing period, if only one sample was taken, then this number equals the Highest Test Result or Highest Value.
- SMCL:** Secondary Maximum Contaminant Level, or the secondary standards that are non-enforceable guidelines for contaminants and may cause cosmetic effects (such as skin or tooth discoloration) or aesthetic effects (such as taste, odor or color) in drinking water. EPA recommends these standards but does not require water systems to comply.
- TT:** Treatment Technique, or a required process intended to reduce the level of a contaminant in drinking water.
- THM:** Total Trihalomethanes (chloroform, bromodichloromethane, dibromochloromethane, and bromoform) as a group.



**MISSOURI**  
DEPARTMENT OF  
NATURAL RESOURCES



# ST JAMES PWS

Public Water System ID Number: MO3010712

## 2019 Annual Water Quality Report

(Consumer Confidence Report)

### Contaminants Report

ST JAMES PWS will provide a printed hard copy of the CCR upon request. To request a copy of this report to be mailed, please call us at **573-265-7011**. The CCR can also be found on the internet at [www.dnr.mo.gov/ccr/MO3010712.pdf](http://www.dnr.mo.gov/ccr/MO3010712.pdf).

The state has reduced monitoring requirements for certain contaminants to less often than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Records with a sample year more than one year old are still considered representative. No data older than 5 years need be included. If more than one sample is collected during the monitoring period, the Range of Sampled Results will show the lowest and highest tested results. The Highest Test Result, Highest LRAA, or Highest Value must be below the maximum contaminant level (MCL) or the contaminant has exceeded the level of health based standards and a violation is issued to the water system.

### Regulated Contaminants

Regulated Contaminants	Collection Date	Highest Test Result	Range of Sampled Result(s) (low – high)	Unit	MCL	MCLG	Typical Source
BARIUM	1/23/2018	0.123	0.0368 - 0.123	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
CHROMIUM	1/23/2018	1.48	0 - 1.48	ppb	100	100	Discharge from steel and pulp mills
TOLUENE	1/23/2018	0.0039	0 - 0.0039	ppm	1	1	Discharge from petroleum factories

Lead and Copper	Date	90th Percentile: 90% of your water utility levels were less than	Range of Sampled Results (low – high)	Unit	AL	Sites Over AL	Typical Source
COPPER	2015 - 2017	0.105	0.0313 - 0.108	ppm	1.3	0	Corrosion of household plumbing systems

Radionuclides	Collection Date	Highest Value	Range of Sampled Result(s)	Unit	MC L	MCLG	Typical Source
COMBINED RADIUM (-226 & -228)	2/5/2019	1.1	0 - 1.1	pCi/l	5	0	Erosion of natural deposits
GROSS ALPHA PARTICLE ACTIVITY	2/5/2019	5.5	4.3 - 5.5	pCi/l	15	0	Erosion of natural deposits
RADIUM-226	2/5/2019	1.1	0 - 1.1	pCi/l	5	0	Erosion of natural deposits

Microbiological	Result	MCL	MCLG	Typical Source
COLIFORM (TCR)	In the month of September, 1 sample(s) returned as positive	Treatment Technique Trigger	0	Naturally present in the environment

### Violations and Health Effects Information

During the 2019 calendar year, we had the below noted violation(s) of drinking water regulations.

Compliance Period	Analyte	Type
No Violations Occurred in the Calendar Year of 2019		

Additional Required Health Effects Language:

Certain minerals are radioactive and may emit a form of radiation known as alpha radiation. Some people who drink water containing alpha emitters in excess of the MCL over many years may have an increased risk of getting cancer.

#### Special Lead and Copper Notice:

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. ST JAMES PWS is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline (800-426-4791) or at <http://water.epa.gov/drink/info/lead/index.cfm>.

You can also find sample results for all contaminants from both past and present compliance monitoring online at the Missouri DNR Drinking Water Watch website <http://dnr.mo.gov/DWW/indexSearchDNR.jsp>. To find Lead and Copper results for your system, type your water system name in the box titled Water System Name and select *Find Water Systems* at the bottom of the page. The new screen will show you the water system name and number, select and click the **Water System Number**. At the top of the next page, under the *Help* column find, *Other Chemical Results by Analyte*, select and click on it. Scroll down alphabetically to Lead and click the blue Analyte Code (1030). The Lead and Copper locations will be displayed under the heading *Sample Comments*. Scroll to find your location and click on the *Sample No.* for the results. If your house was selected by the water system and you assisted in taking a Lead and Copper sample from your home but cannot find your location in the list, please contact ST JAMES PWS for your results.

# ST JAMES PWS

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### Optional Monitoring (not required by EPA)

#### Optional Contaminants

Monitoring is not required for optional contaminants.

Secondary Contaminants	Collection Date	Your Water System Highest Sampled Result	Range of Sampled Result(s) (low - high)	Unit	SMCL
ALKALINITY, CaCO <sub>3</sub> STABILITY	1/23/2018	279	245 - 279	MG/L	
CALCIUM	1/23/2018	82.1	57.2 - 82.1	MG/L	
HARDNESS, CARBONATE	1/23/2018	410	281 - 410	MG/L	
IRON	1/23/2018	0.76	0.0313 - 0.76	MG/L	0.3
MAGNESIUM	1/23/2018	49.9	33.5 - 49.9	MG/L	
MANGANESE	1/23/2018	0.00617	0.00287 - 0.00617	MG/L	0.05
NICKEL	1/23/2018	0.00948	0 - 0.00948	MG/L	0.1
PH	1/23/2018	7.7	7.56 - 7.7	PH	8.5
POTASSIUM	1/23/2018	1.37	1.16 - 1.37	MG/L	
SODIUM	1/23/2018	4.59	4.27 - 4.59	MG/L	
SULFATE	1/23/2018	163	56.3 - 163	MG/L	250
TDS	1/23/2018	475	312 - 475	MG/L	500
ZINC	1/23/2018	0.519	0.00381 - 0.519	MG/L	5

Secondary standards are non-enforceable guidelines for contaminants that may cause cosmetic effects (such as skin or tooth discoloration) or aesthetic effects (such as taste, odor or color) in drinking water. EPA recommends these standards but does not require water systems to comply.



**SJMU**

St. James Municipal Utilities  
100 S. Jefferson  
St. James, MO 65559  
573-265-7011, ext. 5

**FOR YOUR METER READINGS**

DATE \_\_\_\_\_

WATER \_\_\_\_\_

**— OFFICE USE ONLY —**

\_\_\_ CASH

\_\_\_ CHECK # \_\_\_\_\_

\_\_\_ CREDIT CARD

ACCOUNT NUMBER	
DUE DATE	
AFTER DUE DATE	
AMOUNT DUE	

PLEASE RETURN THIS PORTION WITH PAYMENT

Customer Name:

Location:

Account No.

Bill Date:

Readings From:

Readings To:

SERVICE DESCRIPTION	PRESENT	PREVIOUS	USAGE	AMOUNT
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**ST. JAMES MUNICIPAL UTILITIES — EMERGENCY NUMBERS:**

If you smell natural gas, call:

Electric:

Water/Sewer:

Sanitation:

573-265-3777 / 573-263-1645

573-265-7213 / 573-263-0707

573-265-3778 / 573-239-8848

573-265-1144 / 573-263-9568

**PAYMENT DUE BY THE 15TH, REGARDLESS OF WEEKENDS & HOLIDAYS.****10% Penalty After Due Date****NOT RESPONSIBLE FOR MAIL DELIVERY.**



## SERVICES AND PROGRAMS

**LEVEL PAY:** A pay in advance program, which offers customers who have lived at the same location for a minimum of 12 months, an average for the most current 12-month period. The average is a rough estimate. Beginning level pay, while usage is low, usually allows the customer to pay enough in advance that the customer never sees an amount due larger than the average.

**BUCK UP:** This program allows the customer to donate \$1.00 to the St. James Caring Center benevolent fund used to assist others with their utility payment.

The most current CCR is available. We will not be distributing a copy. You may pick up a copy at the St. James Municipal Center, or download from <http://dnr.mo.gov/ccr/MO3010712.pdf> or email a request to [pcraft@stjamesmo.org](mailto:pcraft@stjamesmo.org).

**DIG RITE/811,** call before you dig, locate electric, water and natural gas.

Bills are due upon receipt and are considered delinquent after the 15<sup>th</sup> day of each month, regardless of weekends/holidays. You will receive a letter alerting you to make payment. Payments received after the 15<sup>th</sup> must include late charges.

For your convenience, there is an afterhours depository on the north end of the St. James Municipal Center. The depository is available 24 hours, 7 days a week from the 1<sup>st</sup> day of the month until the 25<sup>th</sup> day of the month.

**PAY YOUR BILL ONLINE** (fees apply) @ <https://utilitybillpay.stjamesmo.org/>

**ACH- Automatic Clearing House:** An electronic funds transfer payment that saves you the trouble of writing a check. The funds will be drafted from your account on the 7<sup>th</sup> day of each month. Forms are available upon request.

All delinquent accounts are subject to disconnect without further notice. If utilities are set for disconnect a \$50.00 reconnect fee will be assessed, an additional \$100.00 deposit may be required, payment must be made by 4:00 pm. Payments made after 4:00 pm will not be reconnected until the following business day.

**PAPERLESS BILLING!** Receive your statement via email! To request this service, send an email to [sjnuu@stjamesmo.org](mailto:sjnuu@stjamesmo.org) in the subject line include the word EBILL. When making payment please include your account number on your check. This helps ensure you receive proper credit.

Any check returned for insufficient funds shall be subject to a charge-back to the account to which it was originally credited. A fee of \$25.00 for returned check shall be included in the amount due. Accounts disconnected for non-payment may require an additional deposit of \$100.00 when reconnecting.

**BUSINESS HOURS:** 7:30 am-4:30 pm, Monday thru Friday

**BUSINESS PHONE:** 573-265-7011, ext. 5

**EMERGENCY ONLY CONTACTS - AFTER 4:30 PM:**  
(no billing or payment information available)

- **Electric:** 573-263-0707 (EMERGENCIES ONLY PLEASE)
- **Water/Sewer:** 573-265-3777 or 573-239-8848 (EMERGENCIES ONLY PLEASE)
- **Natural Gas:** 573-265-3777 or 573-263-1645 (EMERGENCIES ONLY PLEASE)

**IF YOU SMELL NATURAL GAS:** call dispatch @ 573-265-3777

Net metering available to existing customers.