SWEETWATER COUNTY RESOURCE INVENTORY

September 2019



Prepared For:
Sweetwater County Tripartite Board
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Ted Barney, Chairman

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I. Executive Summary of Findings

Sweetwater County has many agencies that provide services in every category of need including the following:

- Education – 8 agencies
- Emergency Services – 18 agencies
- Employment & Training – 4 agencies
- Health – 28 agencies
    - Health – Dental Services – 6 agencies
    - Health – Eye Services – 2 agencies
    - Health – Health & Fitness – 2 agencies
- Mental Health and Substance Abuse Services – 6 agencies
- Housing – 7 agencies
- Income Management/Making Better Use of Available Resources – 9 agencies
- Linkages with Other Programs – 2 agencies
- Nutrition/Food (non-emergency) – 8 agencies
- Self-Sufficiency - 8 agencies
- Transportation – 2 agencies

An area of need is the category of **Linkages with Other Programs.** There is no agency that **only** provides linkages with other programs, follow-up and case management. A number of agencies provide referrals to other agencies but they do not necessarily provide case management and follow-up. There are a few agencies that do provide case management as required by their funding agency.

A few agencies can take on more clients but most agencies are limited by funding, space, and training slots. While agencies may be able to take on more clients there are barriers to clients receiving services that will ultimately affect the number of clients that agencies can serve.

It appears that the proximity of one agency to another agency is most helpful in coordinating services. This is most evident in the agencies that are located in central Rock Springs. The further the agencies are located from each other less coordination occurs. There are a number of resources that are helpful to agencies including Sweetwater County Resource Directory, 2-1-1, Memorial Hospital of Sweetwater County monthly care transition group meeting and a "Health Care and Human Services Resource Guide and the ICC (Interagency Coordinating Council) monthly meeting.

Overwhelmingly both clients and agencies indicated that there is a need for a one-stop shop for meaningful referral of services so that several agencies information and applications can be accessed and completed. Along with this one-stop shop follow-up and case management is an important element of providing services to the low income.

Many gaps in services were identified for both Rock Springs and Green River as well as Wamsutter and Superior and the other smaller communities in Sweetwater County. The

Dialogue on Poverty participants selected the seven most important gaps and an additional gap was identified for the outlying areas. Following are the identified gaps in services and new programs that can be supported with available resources:

- Accessibility and affordability to vision care. Currently there is no provider that is providing a sliding fee scale for a vision examination.

- Transportation on evenings and week-ends and for those going to Salt Lake City, Cheyenne and Casper for medical appointments. This includes the outlying communities in Sweetwater County.

- Additional mental health services and psychiatric services for both children and adults.

- Emergency/Homeless Shelter/Transitional Shelter

- Affordable (subsidized) childcare including afterschool and transportation.

- One-stop shop for meaningful referral to services so that several agencies can be accessed.

- Meals on Wheels services for the elderly and the disabled in outlying communities.

II. Sweetwater County Resource Directory Introduction

The Sweetwater County Resource Inventory describes the service delivery system available to low income individuals and families in Sweetwater County. This inventory answers the following questions:

Question I. – What agencies have a direct and/or supportive role in the delivery of CSBG services and activities?

- Whose needs are being met by which agencies?
- Are agencies serving as many people as they could?
- Are there agencies in a categorical program (i.e., child care) duplicating efforts?
- Are there areas in need of greater coordination so that services may be more effectively provided with a minimum of duplication?
- What public and private human services and resources are currently available to offset the creation or impacts of poverty?

Question II – What are the gaps in services or unmet needs?

Question III – What are the available resources that can be utilized to support new programs directed to new or unmet needs?

The sources of information for collecting the data for this resource directory are as follows:

- Provider community surveys that is discussed in the Sweetwater County Community Assessment of Needs and Services 2019.
- The community meetings held on June 4, 2019 in Green River, June 4 in Wamsutter, June 7 in Rock Springs, and June 27 in Superior. This is discussed in the Sweetwater County Community Assessment of Needs and Services 2019.
- The ICC meeting held on June 20, 2019 in Rock Springs. See **Appendix A,** ICC Community Meeting Minutes.
- The Dialogue on Poverty meeting held on July 30, 2019 in Rock Springs. This is discussed in Sweetwater County Community Assessment of Needs and Services 2019.
- Sweetwater County Resource List
- Health Care and Human Services Resource Guide produced by Memorial Hospital of Sweetwater County
- Conversations through e-mail and telephone held with specific providers on specific services offered.

Responses to each of the above questions are discussed in the following sections.

III. Agencies that have a Direct and/or Supportive Role in the Delivery of CSBG Services and Activities

A. Whose Needs are being met by Which Agencies?

Following are the needs of the low income and the Sweetwater County agencies that meet those needs:

Education (Information, referral & follow-up; counseling & guidance; public information & information regarding issues associated with lack of education & poverty; head start support; day care & parenting information; alternative educational measures; literacy projects; adult basic education; bi-lingual education and early childhood development.)

- Best Beginnings Program (Sweetwater County Community Nursing)
- Parents as Teachers
- Sweetwater County Child Development Center
- Sweetwater County Library System
- Sweetwater County School District #1 Head Start
- Young at Heart Early Learning Center
- Western Wyoming Community College
- YWCA – Early Care and Learning Center, Financial Empowerment Program, and Sweetwater County Center for Families & Children

Emergency Services (Crisis intervention activities; financial assistance; food assistance; clothing and household item assistance, medical assistance, shelter assistance, and other urgent needs & last resort services.)

- American Red Cross of Wyoming
- Community Diaper Bank of Southwest Wyoming
- Loaves & Fishes Soup Kitchen
- Local Churches - Wamsutter Baptist Church, Church of Jesus Christ of Latter Day Saints, Holy Spirit Catholic Community, Immaculate Conception Catholic Church and Holy Communion Episcopal Church and Rock Springs Evangelical Free Church
- Rock Springs Housing Authority – Coat Bank
- Sweetwater Family Resource Center (including Clothes Bank)
- Thrift Stores – Broadway Bargain, Eileen's Attic, Goodwill Industries, St. John's, and New Life Ministries
- Youth Home, Inc.
- YWCA – Sweetwater County Center for Families & Children

Employment and Training (Job training; job counseling; job development; job referral & follow-up; work experience; spot labor; employment generating projects; application & resume assistance and job aptitude testing.)

- Climb Wyoming
- Department of Vocational Rehabilitation
- NOWCAP, Inc.
- State of WY Department of Workforce Services

Health (Medical or dental screening; primary health services as medication, clinic visits, and home health care; immunization, prevention of drug abuse or alcoholism, treatment of drug abuse; health services for expectant and new mothers and infants; and family planning and counseling.)

- High Desert Rural Health Care District – Wamsutter Community Health Center
- Home Health Care – Best Home Health, Cowboy Cares Home Health and Hospice, Hospice of Sweetwater County and Rocky Mountain Home Care
- Long-Term Care Facilities – Sageview Care Center and Mission at Castle Rock Rehabilitation Center
- Memorial Hospital of Sweetwater County and Sweetwater Regional Cancer Center
- Physicians (accepting Medicaid) – Big Sandy Clinic, Castle Rock Medical Center (Castle Rock Hospital District), Cedars Health Clinic, Dr. Donaldson (internist), Health Dimensions Clinic, Dr. Hunter Family Practice, MHSC Clinic, MHSC Physicians Group, Dr. Melinda Poyer, D.O., Red Desert Insta-Care Clinic, Dr. Jean Stachon, M.D., V.A. Clinic and Dr. C. Yeshlur, M.D., and
- Rock Springs Community Health Center
- Rock Springs Fire Department
- Sweetwater County Community Nursing Services
- VIRS Respite Care
- Wyoming Health Fair
- Young at Heart Senior Center

Health – Dental Services

- Dentists (accepting Medicaid) – Dr. Tyler Carlson of White Mountain Dental, Dr. Jones of Children's Dental Center of Rock Springs, Drs. Lynn Clifford & Drs. Zanna Clifford Olguin of Clifford – Olguin Dental, Dr. Romney of Romney Pediatric Dentistry,
- Rock Springs Community Health Center

Health – Eye Services

- Lions Club for glasses and coordination for the vision exam
- Salvation Army issues a voucher to cover the $98.00 exam

Health – Health and Fitness

- City of Rock Springs Civic Center, 410 N. St., Rock Springs WY 82901, (307) 352-1420
- City of Green River Rec Center, 1775 Hitching Post Rd., Green River WY 82935 (307) 872-0511, Ext. 0

Health – Mental Health Services and Substance Abuse Services

- Mental health agencies accepting Medicaid: Access, Balance & Change Inc., Better Solutions, High Point Counseling and Family Dynamics Counseling provides substance abuse services at private pay rate which is a $20 discount
- Southwest Counseling Services
- Treatment Court Foundation of Sweetwater County

Housing (Information, referral & follow-up; homeowner counseling; loan assistance; landlord/tenant issues; rental & mortgage assistance; utility assistance; home repair; home rehabilitation & weatherization assistance; and home energy conservation.)

- Low Income Housing Apartments – Bicentennial Apartments and Rock Butte Apartments
- Low Income Housing Apartments (over 52 or disabled) – Green Rock Village and Mansface Terrace Apartments
- Rock Springs Housing Authority
- Sweetwater Family Resource Center
- Wyoming LIEAP (Low Income Energy Assistance Program) and Weatherization Assistance Programs (WAP), WY Department of Family Services

Income Management/Making Better Use of Available Resources (Personal, household & financial counseling; energy conservation activities; community resource directories, alternative energy services; consumer education; food cooperatives; family planning services; language translator; removal of barriers to self-sufficiency achievement; dispute mediation, and promotion of low-income people for local associations/groups.)

- Health Care and Human Services Resource Guide (produced by Memorial Hospital of Sweetwater County)
- Inside Connection Pregnancy Resource Center
- Legal Aid of Wyoming
- Social Security Administration
- Sweetwater County Resource List (produced by Best Beginnings and Sweetwater County Community Nursing Services)
- Sweetwater County Veteran Service Office
- Western Wyoming Reproductive Health (Family Planning)
- Wyoming 2-1-1
- Wyoming Cancer Resource Services

Linkages With Other Programs (Information, referral & follow-up; local needs assessments; community outreach services; resource directories; multi-planning & coordination with other agencies; improvement of coordination & cooperation with all public & private agencies; and other services/activities that complement or supplement those activities of other agencies to fill identified gaps in service & prevent duplication of services.)

- Sweetwater County Tripartite Board
- United Way of Southwest Wyoming

Nutrition/Food (non-emergency) (home-delivered meals; congregate meals; food processing; food banks; garden projects surplus food distribution; and nutritional education.)

- Cent$ible Nutrition
- Food Bank of Sweetwater County
- Golden Hour Senior Center
- Supplemental Nutrition Assistance Program (SNAP), WY Department of Family Services
- Sweetwater County School District #1 – Free and reduced school lunch program
- Sweetwater County School District #2 – Free and reduced school lunch program
- WIC (Women, Infants and Children)
- Young at Heart

Self-Sufficiency (Case management, child care, youth programs or services, family/individual counseling programs, family development intervention for family stabilization; and activities to cooperate with and participate in the planning and/or coordination of community services for low-income groups.

- Able Hands
- Child Support Services of Wyoming
- Boys & Girls Club – Sweetwater County
- Greater WY Big Brothers Big Sisters – Sweetwater County
- Thrive Independent Living
- Vistas of Success
- Wyoming Department of Family Services
- Wyoming Services for Independent Living

Transportation (Transportation to and from medical services; transportation to and from work; and transportation to and from grocery shipping and other needed services.)

- Sweetwater County Transit Authority (STAR bus)
- Wyoming Cancer Resource Services

B. Are Agencies Serving As Many People As They Could?

Some agencies can take on more clients, i.e., WIC, Best Beginnings, etc. The consensus among the agencies was that capacity is related to funding, i.e., grants and private fundraising. There is not enough funding to go around to meet the needs of the clients, e.g., Sweetwater Family Resource Center and YWCA. Brian Kaumo of Sweetwater Family Resource Center indicated that he has tried to apply to as many funders as he possibly can to obtain grants. As to fundraising, agencies are tapping into the same funders so in essence agencies are competing with one another for the same fundraising dollars. This is frustrating for both the agencies and the funders.

In some situations, agencies have run out of space and this has limited the capacity to take on more clients. For example, the YWCA Early Care and Learning Center has reached capacity and cannot take any more children due to square footage/child state requirements. They are in the early stages of evaluating the possibility of expanding their facility.

In some instances, such as Climb Wyoming the number of clients served in one training class is limited to 10 women and their children. This is because there is limited number of openings at job sites. Climb Wyoming wants every client to have the opportunity to receive a job.

While the funding and space may be available there are **barriers to clients receiving services.** They include the following:

- The clients don't want to use the services and perceive that the clients just need to "cowboy up";
- Some clients are not going to make applications for services because they are afraid of deportation and they don't want their name on any government or other agency list;
- They do not have transportation to the agencies or a way to access them. With a few exceptions, the agencies are spread out around Rock Springs. There are fewer agencies in Green River and very few agencies in the outlying areas, such as Wamsutter and Superior.
- They are in denial – "There is nothing wrong."
- They do not have a clear idea of what to do. They need to know how to navigate the services so that they can get a better game plan of how they are going to use them.

C. Are There Agencies in a Categorical Program Duplicating Efforts?

Generally agencies in a categorical program **are not** duplicating efforts. This is due to the differences, capacity and criteria to receive services that the agencies have. For example, the Sweetwater County School District #1 Head Start program has different criteria to receive services than the Center for Families and Children.

One area that is a possible duplication was the Parenting classes. These classes are currently provided by five agencies. During the Dialogue on Poverty, participants clarified that there is not duplication of the parenting classes but rather it is a function of each agency focusing on a specific age group of children. This poses a problem for a parent who has children in multiple age groups as the parent would have to attend classes at multiple agencies. It is also complicated by the fact that the philosophy of the specific parenting program may be different. The consensus of the participants was determined that the Parenting classes offered were not a duplication.

D. Are There Areas in Need of Greater Coordination so that Services May Be More Effectively Provided With a Minimum of Duplication?

Areas that are in need of greater coordination so that services may be effectively provided and are further discussed below:

- While a few agencies including the Family Resource Center, Food Bank of Sweetwater County, Loaves and Fishes Soup Kitchen, Sweetwater County School District#1 Head Start, Sweetwater Community Nursing and Rock Springs Housing Authority are located close to each other in downtown Rock Springs, a number of agencies are spread out over the City of Rock Springs and as a result hampers the agencies' efforts to learn of the other resources available

- Overwhelmingly, both clients and agencies indicated that there is need for a one-stop shop for meaningful referral to services where several agencies can be accessed at one time. There is need for a person to take applications from clients for services and then distribute them to the appropriate agency. Follow-up and case management would be an ideal model. Memorial Hospital of Sweetwater County has recently hired a Patient Navigate to educate the patient of services available and then put a plan together to utilize these services. This would be a helpful model for the one-stop shop.

- The Sweetwater County Resource Directory produced by Linda Cornell, Best Beginning Coordinator and Sweetwater Nursing Services is circulated via e-mail to many Sweetwater County agencies. It would be helpful for providers and clients alike if the Directory was circulated on-line and on face-book.

- The 2-1-1 on-line resource is produced by United Way of Cheyenne is putting Wyoming community resources on-line. According to the 2-1-1 website, "2-1-1 is an easy to remember telephone number that connects callers, at no cost, to information about critical health and human services available in communities around Wyoming." Currently this resource does not list all of the agencies that are available in Sweetwater County.

- Of value has been the ICC monthly meeting in Rock Springs that allows members to learn about resources that other agencies provide. This meeting is coordinated

by Niki McKenzie of Sweetwater County Child Development Center. While the meeting has a focus for children and families, many resources are discussed. It is particularly helpful for new personnel at agencies as there is a lot of turnover in the human service agencies and by attending this meeting agency participants learn of the available resources.

- There needs to be better communication from agency to clients and agency to agency. One example of this is the list of new babies born at Memorial Hospital of Sweetwater County needs to be circulated among other partnering agencies including WIC and Sweetwater County Community Nursing so that their services are known to mothers. While HIPAA interacts with this issue, one solution would be to have a General Release of Information on the client application so that other agencies could use the information that one agency has on a client.

- Reaching out to the Sweetwater County School District #1 and #2 needs to occur so that better collaboration and coordination between the school districts and other agencies can occur. Holding a resource information evening might be a way to bridge the gap between the School Districts and the agencies.

- There needs follow-up with clients to assure that services have been acquired. A case manager or client navigate is helpful with this issue. Most Sweetwater County agencies do not have the manpower to conduct this work. Follow-up work and assistance with applications could be conducted in the "one-stop shop"

E. What Public and Private Human Services and Resources are Currently Available to Offset the Creation or Impacts of Poverty?

There are many public and private human service agencies and resources in Sweetwater County that are currently available to offset the creation of impacts of poverty. Following is a detailed listing of the services currently available:

EDUCATION

Agency Name: **Best Beginnings Program (Sweetwater County Community Nursing)**
Agency Contact: Linda Cornell
Agency Address: 330 Broadway #110, Rock Springs WY 82901
Phone Number: (307) 922-5390
Services Agency Provides: Support and Information for pregnant women & their families. PE & Medicaid Applications; Mom/Baby support; and Nurturing Program (children 0-9). Produces Sweetwater County Resource List.
Who Benefits: Moms and their babies
Source of Funding: State of Wyoming
Criteria to Receive Services: Pregnant women and their babies
No. of Clients Agency Currently Services: N/A
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Linkages to other resources.

Stumbling Blocks: Need more nurses for the Maternal/Child programs to increase better health and prevent child abuse and neglect.

Agency Name: **Parents as Teachers**
Agency Contact: Cami Trekell
Agency Address: 404 N. St., Suite 303, Rock Springs WY
Phone Number: (307) 371-8490, e-mail: ctrekell@wycrp.org
Services Agency Provides: Build parent's ability to parent & support child development skills.
Who Benefits: Adults, children (0-36 months) and families.
Source of Funding: Federal funds.
Criteria to Receive Services: Income and Problem/Diagnosis
No. of Clients Agency Currently Services: 80 clients, 80 low income
Maximum No. of Clients the Agency Could Service: N/A, depending on funding
Coordinate Work With Other Agencies: Disabilities, education/literacy, family services, and linkages to other resources.
Stumbling Blocks: N/A

Agency Name: **Sweetwater County Child Development Center**
Agency Contact: Dr. Cristy Pelham
Agency Address: 1715 Hitching Post Dr Green River, WY 82935
Phone Number: 307-352-6871, 307-875-0268 E-Mail: pelhamc@cdckids.org
Services Agency Provides: Children, age's birth through age 5, with early childhood and special education, occupational and physical therapy, and outreach programs. Accommodate children with developmental disabilities. Offers Love & Logic classes.
Who Benefits: Children, infants and families
Source of Funding: United Way
Criteria to Receive Services: Age – birth through age 5
No. of Clients Agency Currently Services: 900
Maximum No. of Clients the Agency Could Service: N/A depending on funding
Coordinate Work With Other Agencies: Disabilities, education/literacy, family services, linkages to other resources, mental health, transportation and youth services.
Stumbling Blocks: Need help with marketing and referrals

Agency Name: **Sweetwater County Library System**
Agency Contact: Jason Grubb, Director
Agency Address: 300 N. lst East St., Green River WY 82935
Phone Number: (307) 872-3200
Services Agency Provides: Helping individuals obtain information; providing materials that are reliable and current. Provide programs for children, adolescents and families.
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: State mandated county funding.
Criteria to Receive Services: None
No. of Clients Agency Currently Services: 23,500
Maximum No. of Clients the Agency Could Service: This agency can take on more clients.

Coordinate Work With Other Agencies: Education/literacy, linkages to resources and youth services.
Stumbling Blocks: Need help in reaching underserved populations and communities.

Agency Name: **Sweetwater County School District #1 Head Start**
Agency Contact: Lisa DeBernardi, Director
Agency Address: 625 Ahsay, Rock Springs WY 82901
Phone Number: 307-352-3430, 875-6925
Services Agency Provides: Empowering families by providing opportunities for early child development, family partnerships and community involvement through quality, confidential services.
Who Benefits: Children, adults and families.
Source of Funding: CSBG and Administration for Children and Families (ACF), Department of Health and Human Services.
Criteria to Receive Services: Families who have children with disabilities or whose income is within the federal poverty guidelines.
No. of Clients Agency Currently Services: 250 clients, 240 low income
Maximum No. of Clients the Agency Could Service: N/A, depending on funding
Coordinate Work With Other Agencies: Education/literacy, employment and training, family services, food/commodities nutrition services, linkages to other resources, and youth services.
Stumbling Blocks: N/A

Agency Name: **Young At Heart Early Learning Center**
Agency Contact: Rachelle Morris
Agency Address: 2400 Reagan Avenue, Rock Springs WY
Phone Number: (307) 352-6737 E-Mail: rachelle.morris@yahsc.com
Services Agency Provides: Child care center with focus on early childhood education to increase kindergarten readiness. Their goal is to provide affordable, developmentally appropriate curriculum to the children in their community.
Who Benefits: Infants, children and families.
Source of Funding: United Way, CSBG grant, DFS support and Tuition
Criteria to Receive Services: Age
*No. of Clients Agency Currently Services:*98 children, 12 low income
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work with Other Agencies: N/A
Stumbling Blocks: Mental health and psychiatric services are paramount as well.

Agency Name: **Western Wyoming Community College**
Agency Contact: Dr. Kim Kuster Dale, President
*Agency Address:*2500 College Drive, Rock Springs WY 82901
*Phone Number: (*307) 382-1602
Services Agency Provides: Adult basic education, GED, ESL and Post-secondary education. Also provides child care for students.
Who Benefits: Children, adolescents, young adults, adults and seniors
Source of Funding: State of Wyoming and student tuition and fees

Criteria to Receive Services: Other – Seeking a degree, certificate or high school diploma
No. of Clients Agency Currently Services: 5,418 students, 674 low income
Maximum No. of Clients the Agency Could Service: N/A depending on funding
Coordinate Work With Other Agencies: Employment/training, linkages with other resources, mental health, youth services
Stumbling Blocks: Need funds for no cost meal tickets on campus (lunch and dinner)for students affected by food insecurity/availability.

Agency Name: **YWCA**
Agency Contact: Melina Baas, Executive Director
Agency Address: 1035 Jackson St., Rock Springs WY 82901
Phone Number: 307-352-6635 or 872-3251
Services Agency Provides: Financial Empowerment program, Early Care and Learning Center, and Sweetwater County Center for Families and Children.

- Financial Empowerment program provides assistance for individuals and groups on becoming fiscally aware, responsible and independent, i.e., financial literacy.
- Early Care and Learning Center – Childcare, before and after school program and Summer Camp. Tuition assistance is available to all clients and is given to all clients that qualify based on household income. Clients can obtain services from our organization based on need of childcare. If an age appropriate spot is not available the client goes on a waiting list and is a first come first serve basis.
- Sweetwater County Center for Families & Children is a one stop help center for victims of all types of family violence. Offer victims safe, temporary shelter, self-help support groups, children's programs, transportation, crisis intervention and community education.

Who Benefits: Families and Children
Source of Funding: CSBG, United Way and grants.
Criteria to Receive Services:
Early Care and Learning Center – Must be below 100% of federal poverty guidelines.
Center for Families and Children - Must be a victim/survivor of domestic violence, sexual assault, stalking, human trafficking, elder abuse, or child abuse to receive services.
No. of Clients Agency Currently Services:
Early Care and Learning Center, 147 children, 58 low income
Center for Families and Children, 424 clients, 7 low income
Maximum No. of Clients the Agency Could Service: Early Care and Learning Center is currently at capacity.
Coordinate Work With Other Agencies:
Early Care and Learning Center – Education/literacy, youth services.
Center for Families and Children – Emergency services, family services, food/commodities/nutrition services, linkages to resources, senior services and transportation
Stumbling Blocks: Early Care and Learning Center – Tuition assistance funds available for more parents. Center for Families and Children – More funding so we can assist more clients.

EMERGENCY SERVICES

Agency Name: **American Red Cross of Wyoming**
Agency Contact: Cindi Shank, Senior Disaster Program Manager
Agency Address: 5500 Bishop Blvd., Cheyenne WY 82009
Phone Number: (307) 689-0886, E-Mail: cindi.shank@redcross.org
Services Agency Provides: Relief to victims of disaster and help people prevent, prepare for and respond to emergencies.
Who Benefits: Victims of disaster - infants, children, adolescents, adults, seniors and families.
Source of Funding: Donations and has volunteers
Criteria to Receive Services: Be affected by a disaster such as a single family fire, flooding, wildfire etc. Need to be displaced from their residence or not able to stay in their residence for 24 hours.
No. of Clients Agency Currently Services: 320 clients, 200 low income
Maximum No. of Clients the Agency Could Service: N/A depending on funding
Coordinate Work With Other Agencies: Emergency services.
Stumbling Blocks: Make citizens aware that resources are available during or after a disaster.

Agency Name: **Community Diaper Bank of Southwest Wyoming**
Agency Contact: Shelley Richno, Impact Coordinator
Agency Address: 510 S. Main St., Rock Springs WY 82901
Phone Number: (307) 362-5003, E-Mail: srichno@swunitedway.org
Services Agency Provides: Diapers
Who Benefits: Infants, children and families
Source of Funding: Private donations of diapers
Criteria to Receive Services: Have a diaper need
No. of Clients Agency Currently Services: 200 infants and children, 200 low income
Maximum No. of Clients the Agency Could Service: Depending on donations of diapers
Coordinate Work With Other Agencies: Food Bank of Sweetwater County and other agencies that need diapers for their infants and children.
Stumbling Blocks: Advocacy of what United Way/ Diaper Bank do for our community.

Agency Name: **Loaves & Fishes Soup Kitchen**
Agency Contact: Richard Haskell (307) 371-1571
Agency Address: 633 Bridger Avenue, Rock Springs WY (basement of Catholic Church)
Phone Number: 307-362-2611
Services Agency Provides: Free lunch M-F 12-12:45PM, food bank/pantry
Who Benefits: Anyone who needs a meal.
Source of Funding: Private donations of money and talent to cook meals from churches and organizations.
Criteria to Receive Services: There are no guidelines. Clients can not be drunk or naked. Limitations on 2 canned goods and no limits on bread and pastries in the food pantry.
No. of Clients Agency Currently Services: On an average of 60 meals/day.
Maximum No. of Clients the Agency Could Service: 75 people (have never hit that many).

Coordinate Work With Other Agencies: Referrals to Rock Springs Evangelical Free Church in Rock Springs (church behind Arby's) for vouchers for gas money, hotel room
Stumbling Blocks: All volunteers.

Local Churches:
Wamsutter Baptist Church, Pastor Joe Walberg, 207 McCormick, Wamsutter WY 82336, (307) 324-7349
Church of Jesus Christ of Latter Day Saints, 1000 W. 4th St. N., Green River WY 82935, (307) 875-5159
Holy Spirit Catholic Community, Reverend William Hill, 636 Bridger St., Rock Springs WY 82901, (307) 382-6625
Immaculate Conception Catholic Church, Reverend Dennis D'Souza, 900 Hitching Post Dr., Green River WY, (307) 875-2184
Holy Communion Episcopal Church, Reverend Bernadine Craft, 255 2nd St., Rock Springs WY 82901 (307) 362-3002
Rock Springs Evangelical Free Church, 125 Firestone Rd., 125 Firestone Rd., Rock Springs 82901 (307) 362-8910
Services Agency Provides: Emergency housing and food
Who Benefits: Children, adolescents, young adults, adults and seniors
Source of Funding: Church donations
Criteria to Receive Services: Indigent people
Coordinate Work with Other Agencies: Sweetwater County agencies.
Stumbling Blocks: Need to be aware of the need.

Agency Name: **Sweetwater Family Resource Center**
Agency Contact: Brian Kaumo, Ph.D.
Agency Address: 756 Pilot Butte, Rock Springs WY 82901
Phone Number: (307) 362-6549, (307) 875-3791
Services Agency Provides: Motel Vouchers, Rental Assistance, Utility Assistance, Rental Application Fees, Security Deposits, Utility Payments (electric and gas), Permanent Housing, Water Heater and Furnace replacements. Food, medication and clothes bank are also provided.
Who Benefits: Low income, at-risk of homelessness, chronically homeless, serious mental illness, and genuine need
Source of Funding: United Way Independence, Emergency Solutions Grant, PATH (People Assisting The Homeless), MHBG (Mental Health Block Grant), CSBG (Community Services Block Grant), Energy Share, and Salvation Army Vouchers.
Criteria to Receive Services: Various criteria according to the program.
No. of Clients Agency Currently Services: 323 clients, 323 low income clients
Maximum No. of Clients the Agency Could Service: Dependent on funding and grants.
Coordinate Work With Other Agencies: Medical services, dental services, prescription drugs & eye care, affordable housing, emergency services, food, commodities and nutrition services and linkages to resources.
Stumbling Blocks: Funding.

Agency Name: **Youth Home, Inc.**
Agency Contact: Amber Everman
Agency Address: 3801 Sweetwater Drive
Phone Number: 307-352-6762
Services Agency Provides: A temporary home for victims of child neglect and abuse and youth in need of a safe place to stay while working out behavioral or attitudinal problems with parents.
Who Benefits: Adolescents and Families
Source of Funding: Department of Family Services and grants
Criteria to Receive Services: Ages 10-17 and problem/diagnosis
No. of Clients Agency Currently Services: N/A
Maximum No. of Clients the Agency Could Service: N/A depending on funding and room availability
Coordinate Work With Other Agencies: Family services and youth services
Stumbling Blocks: Availability of funding.

EMERGENCY SERVICES: Clothing and Household Items

Agencies: Thrift stores at the following locations:
Broadway Bargains, 429 Broadway, Rock Springs, 307-362-8128
Eileen's Attic, 507 5th St, Rock Springs, 307-362-3834
Goodwill Industries, 1254 Dewar Dr., Rock Springs WY, 307-382-8000
St. John's, 68 E. 2nd St., Green River WY, 307-875-5955
New Life Ministries, 105 K Street, Rock Springs WY, 307-382-4680

EMPLOYMENT AND TRAINING

Agency Name: **Climb Wyoming**
Agency Contact: Brittany Gray, Sweetwater County Area Program Director
Agency Address: 4020 Suite B. Dewar Drive.., Rock Springs WY
Phone Number: (307) 382-0771, e-mail: brittany@climbwyoming.org
Services Agency Provides: Job training for single mothers.
Who Benefits: Single mothers and families including infants, children and adolescents
Source of Funding: Grants and donations
Criteria to Receive Services; Income – The women we serve must be at or below certain income level.
No. of Clients Agency Currently Services: 20 clients, 20 low income
Maximum No. of Clients the Agency Could Service: 10 clients during a training cycle
Coordinate Work With Other Agencies: Participants are referred to various medical services, affordable housing, child care, disability services, family services, nutrition, substance abuse services, additional education and other various resources depending on the needs of the individual.
Stumbling Blocks: Affordable/accessible dental care, more options for counseling services, affordable child care for working families, infant child care, and more affordable housing without long wait lists.

Agency Name: **Department of Vocational Rehabilitation**
Agency Contact: N/A
Agency Address: 2451 Foothill Blvd #100, Rock Springs WY 82901
Phone Number: (307) 362-2770
Services Agency Provides: Services to assist returning to work; education and training
Who Benefits: Individual and families
Source of Funding: State of Wyoming
Criteria to Receive Services: Disability and having trouble getting or keeping a job. If you are a SSI recipient or SSDI beneficiary and want to work, you are presumed to be eligible for DVR services. See web site, "Client's Guide to Vocational Rehabilitation Services."

Agency Name: **NOWCAP Inc.**
Agency Contact: Roy Lloyd
Agency Address: 649 North Front St.
Phone Number: (307) 382-268, E-Mail: rlloyd@nowcapservices.org
Services Agency Provides: Providing opportunities to individuals with disabilities.
Who Benefits: Children, adults and seniors with disabilities.
Source of Funding: Federal and state funds
Criteria to Receive Services: Intellectual disabilities or acquired brain injury.
No. of Clients Agency Currently Services: 20 clients and 20 low income
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Affordable housing, disabilities, employment and training and transportation.
Stumbling Blocks: N/A

Agency Name: **State of Wyoming Department of Workforce Services**
Agency Contact: Linda Orchard, Center Manager
Agency Address: 2451Foothill Blvd., Rock Springs WY
Phone Number: (307) 352-2601 or 875-2300
Services Agency Provides: Employment referrals; education & training services
Who Benefits: Adolescents, adults, seniors and families. If they qualify for our grants we can assist individuals with getting various needs taken care of.
Agency Spends and Source of Funding: State of Wyoming Department of Workforce Services
Criteria to Receive Services: We assist everyone in the community. However certain barriers can qualify individuals for other services that we offer.
No. of Clients Agency Currently Services: N/A
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Employment, training and youth services.
Stumbling Blocks: Awareness for the grants and other services we offer

Health

Agency Name: **High Desert Rural Health Care District – Wamsutter Community Health Center**
Agency Contact: Bobbie Amos, Secretary (Trustee)
Agency Address: 401 Fultz Drive, Wamsutter WY 82336-0338, Mailing Address: PO Box 338, Wamsutter WY 82336-0338
Phone Number: (307) 324-8869
Services Agency Provides: Health Care Services to Town of Wamsutter and Town of Bairoil and EMS Service in Wamsutter
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: Local government and fees.
Criteria to Receive Services: Live in Wamsutter, Town of Bairoil and surrounding area
No. of Clients Agency Currently Services: 500 clients, 500 low-income
Maximum No. of Clients the Agency Could Service: Dependent on funding.
Coordinate Work With Other Agencies: Medical services, dental services, prescription drugs and eye care, and emergency services.
Stumbling Blocks: N/A

Home Health Care Accepting Medicaid:

Cowboy Cares Home Health & Hospice, 2001 Dewar Dr., Suite 110, Rock Springs WY 82901. (307) 212-6545

Best Home Health, 367 E. Flaming Gorge Way, Green River WY 82935, (307) 382-3388

Hospice of Sweetwater County, 333 Broadway, Suite 220, Rock Springs WY 82901, (307) 352-6767

Rock Mountain Home Care, 175 River View Dr., Suite A, Green River WY 82935 (307) 875-7976

Long Term Care Facilities Accepting Medicaid:

Sageview Care Center, 1325 Sage St., Rock Springs WY 82901, (307) 362-3780

Mission at Castle Rock Rehabilitation Center, 1445 Uinta Dr., Green River WY 82935 (307) 872-4600

Agency Name: **Memorial Hospital of Sweetwater County and Sweetwater Regional Cancer Center**
Agency Contact: Patty Stickney, Patient Navigate
Agency Address: 1200 College Drive, Rock Springs WY 82901
Phone Number: (307) 212-7507, (307) 362-3711 or (307) 875-7730

Services Agency Provides: Childbirth & breastfeeding classes; billing/financial assistance; medical and oncology care. Provides Health Care and Human Resources Guide.
Who Benefits: Infants, Children, adolescents, adults, seniors and families
Source of Funding: Patient fees, Sweetwater County and grants.
Criteria to Receive Services: None
No. of Clients Agency Currently Services: N/A

Physicians Accepting Medicaid:

Big Sandy Clinic, 5 Highway 28, Farson WY 82932, (307) 273-3055, E-Mail: edenvalleytelehealth@gmail.com

Castle Rock Medical Center (Castle Rock Hospital District), 1400 Uinta Dr., Green River WY 82935, (307) 872-4500 or 362-9120

Cedars Health Clinic, 1453 Dewar Dr., Suite A, Rock Springs WY 82901 (307) 382-2466

Dr. Donaldson (internist), 1577 Dewar Dr. #8, Rock Springs WY 82901, (307) 362-0707

Health Dimensions Clinic – Louanna Bradley FNP and Teresa LeBlanc FNP-C, 2620 Commercial Dr., #120, Rock Springs WY 82901 (307) 362-5116

Dr. Hunter Family Practice, 2751 Commercial Way, Rock Springs WY 82901, (307) 382-7414

MHSC Clinic, Dr. Grewal, Dr. Kattan, Dr. Wheeler (OB-GYN), Starla Leete CNM, 1200 College Dr., Rock Springs WY 82901, (307) 352-8383

MHSC Physicians Group, 3000 College Dr., Rock Springs WY 82901, (307) 352-8125

Dr. Melinda Poyer, D.O., 1180 College Dr., Rock Springs WY 82901, (307) 362-0083

Red Desert Insta-Care Clinic, 2761 Commercial Way, Rock Springs WY 82901, (307) 382-3064

Dr. Jean Stachon, M.D., 1208 Hilltop Dr. #105, Rock Springs WY 82901, (307) 382-8644

VA Clinic – Department of Veterans Affairs, 1401 Gateway Blvd., Rock Springs WY 82901 (307) 352-6641

Dr. C. Yeshlur, M.D., 1101 Gateway Blvd., Rock Springs WY 82901, (307) 362-5500

Agency Name: Rock Springs Community Health Center
Agency Contact: LaVal Jensen, CEO

Agency Address: 2620 Commercial Way, Suite 140, Rock Springs WY
Phone Number: 1-307-212-5116
Services Agency Provides: Family and individual primary medical care, women's health, pharmacy, behavioral health services and soon will be offering dental care.
Who Benefits: Families, Women
Source of Funding: Federal grant and patient fees.
Criteria to Receive Services: There is a sliding fee scale for individuals who are 100%-200% of federal poverty guidelines with fees of $15-$45/visit.
No. of Clients Agency Currently Services: N/A

Agency Name: **Rock Springs Fire Department**
Agency Contact: Fire Chief Jim Wamsley
Agency Address: 600 College Drive, Rock Springs WY 82901
Phone Number: (307) 362-9390
Services Agency Provides: Free car seats for low-income parent; assistance with installation.
Who Benefits: Children and parents for car seats
Source of Funding: City of Rock Springs
Criteria to Receive Services: None
No. of Clients Agency Currently Services: 25,000, 200 low income
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Emergency services
Stumbling Blocks: N/A

Agency Name: **Sweetwater County Community Nursing**
Agency Contact: Kim Lionberger MSN, RN - Director
Agency Address: 333 Broadway #110,, Rock Springs WY 82901
Phone Number: 307-922-5390, E-Mail: lionbergerk@sweet.wy.us
Services Agency Provides: Special support for first-time moms; immunization clinics/walk-in clinics (limited hours); HIV/STI & TB testing; pregnancy tests.
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: State of Wyoming and fees
Criteria to Receive Services: None
No. of Clients Agency Currently Services: 3,700
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Linkages to resources.
Stumbling Blocks: We need more nurses for the Maternal Child programs to increase health and prevent child abuse and neglect.

Agency Name: **VIRS Respite Care**
Agency Contact: Melissa Searle, Executive Director
Agency Address: 333 Broadway, Suite 210, Rock Springs WY
Phone Number: (307) 352-6847, E-Mail: searlem@sweet.wy.us
Services Agency Provides: The mission of VIRS Respite Care is to foster independence, self-reliance, and family and community stability by providing safe, quality, and affordable in-home personal care for the elderly and disabled of any age. Respite Care

provides care directed to establishing and sustaining a safe, healthy, and stable home life and community by preventing the abuse and neglect of the elderly and disabled and allowing clients to stay in their own homes for as long as possible.
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: Grants and donations
Criteria to Receive Services: Problem/diagnosis – We serve the elderly and disabled.
No. of Clients Agency Currently Services: 215 clients, 198 low income
Maximum No. of Clients the Agency Could Service: Dependent on funding.
Coordinate Work With Other Agencies: Family services, food/commodities/nutrition services, linkages to resources
Stumbling Blocks: Personal care and relief time for caregivers.

Agency Name: **Wyoming Health Fair**
Agency Contact: N/A
Agency Address: 115 S. Elm Street, Casper WY 82601
Phone Number: 800-979-3711
Services Agency Provides: Blood screening in Rock Springs on lst Friday of the month, Bunning Hall at the Freight Station, 603 S. Main St., Rock Springs, 7-10AM
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: Client fees and donations
Criteria to Receive Services: None
No. of Clients Agency Currently Services: 65,000 statewide

Agency Name: **Young At Heart Senior Center**
Agency Contact: Ryan Rust
Agency Address: 2400 Reagan Ave Rock Springs, WY 82901
Phone Number: 307-352-6737
Services Agency Provides: Home-Delivered Meals, Special Diet Meals, Congregate Meals, In- Home Services, Caregiver Respite, Home Healthcare, and Support Services
Who Benefits: Infants, children, adults, seniors and families
Source of Funding: CSBG grant, OAA Title IIIB grant, OAA Title IIIC1 grant, OAA Title IIIC2 grant, OAA Title IIIE Grant, WyHS grant, Medicaid Waiver, United Way, Medicare, Veterans Administration, private insurance and client contributions.
Criteria to Receive Services: Age, income, problem/diagnosis. For services including home delivered meals, in home services, and socialization activities individuals must be 60 or over or over 18 with a disability. To receive home health nursing and special diet meals individuals must have an order from a physician. Certain programs, including those funded by CSBG require an individual's income to be 125% of, or below the federal poverty level.
No. of Clients Agency Currently Services: 2,000 clients, 200 low income
Maximum No. of Clients the Agency Could Service: Dependent on funding.
Coordinate Work With Other Agencies: Medical services, dental services, prescription drugs and eye care, child care, disabilities, food, commodities and nutrition services, transportation, linkages to resources and senior services.
Stumbling Blocks: Funding and support.

HEALTH - Dental Services

Accepting Medicaid:
Dr. Tyler Carlson, White Mountain Dental, 2701 Foothill Blvd., Rock Springs WY 82901, (307) 362-2220

Dr. Jones, Children's Dental Center of Rock Springs, 1208 Hilltop Dr., #209, Rock Springs WY, (307) 362-3395

Drs. Lynn Clifford & Dr. Zanna Clifford Olguin, Clifford–Olguin Dental, 37 Meadow St., Suite 1103, Lyman, WY 82937 (307) 786-2273

Dr. Romney, Romney Pediatric Dentistry, 657 Pilot Butte Avenue, Rock Springs WY 82901, (307)362-3125

Rock Springs Community Health Center (Utah clinics), (307) 212-5116. Provide dental services on a "sliding scale" fee or accept insurances.

HEALTH - Eye Services

Agency: Eye Glasses - Lions Club (Darlene, (307) 382-2230, Bruce Thompson (307) 350-7939

Salvation Army vouchers provided to Sweetwater Family Resource Center, 256 Pilot Butte Ave., Rock Springs WY 82901, (307) 362-6549

HEALTH – Health and Fitness

City of Rock Springs Civic Center, 410 N. St., Rock Springs WY 82901, (307) 352-1420 Reduced memberships for access to fitness facility.

City of Green River Recreation Center, 1775 Hitching Post Rd., Green River WY 82935 (307) 872-0511, Ext. 0. The Green River Parks & Recreation Dept has a program for area residents that do not have the financial means to participation in programs or recreation center usage.

HEALTH - Mental Health and Substance Abuse Services

Mental Health Agencies Accepting Medicaid:

Access, Balance & Change Inc., (307) 382-6330, 126 Elk Street, Rock Springs, Counseling; substance abuse evaluation & IOP

Better Solutions, ((307) 382-3058, 4000 Dewar Dr., Rock Springs, Counseling; psych & drug/alcohol evaluations

High Point Counseling, (307) 212-8014, 2632 Foothill Blvd #101, Rock Springs, Counseling; play therapy/trauma therapy

Family Dynamics Counseling, (307) 382-3046, 4000 Dewar Drive, Rock Springs, provides highest quality evidence based and substance use services and offers a private pay rate which is a $20 discount.

Agency Name: **Southwest Counseling Services**
Agency Contact: Linda J. Acker, CEO
Agency Address: 1124 College Road, Rock Springs WY 82901
Phone Number: (307) 352-6677, 872-3205, (307) 352-6680
Services Agency Provides: Counseling/therapy for any issue; out-patient and in-patient substance abuse treatment; psychiatric treatment
Who Benefits: Children, adolescents, adults, seniors and families
Source of Funding: County, State grant
Criteria to Receive Services: Problem/Diagnosis - Clients are able to receive services based on a sliding fee scale that determines the cost of their services. No one is denied services on the basis of inability to pay. Must be in need of mental health and/or substance disorders.
No. of Clients Agency Currently Service: 3,723 clients; 2,718 low income clients
Maximum No. of Clients the Agency Could Service: Depending on funding
Coordinate Work With Other Agencies: Affordable housing, emergency services, linkages to resources, mental health, substance abuse services, and youth services. Southwest Counseling Services links clients with wrap around services that are provided in the community.
Stumbling Blocks: Psychiatric beds in Sweetwater County.

Agency Name: **Treatment Court Foundation of Sweetwater County**
Agency Contact: Augusta Clayton-Davis
Agency Address: 50140C S. HWY 191, Suite 216, Rock Springs WY 82901
Phone Number: (307) 922-5238
Services Agency Provides: Establishes a system of effective multi-disciplinary partnerships that treats substance-abusing offenders, holds them accountable and assists participants in becoming productive and responsible members of their family and community.
Who Benefits: Substance – Abusing offenders and their families.
Source of Funding: State, County and Participant Fees
Criteria to Receive Services: Substance abusing offenders in the criminal court system.
No. of Clients Agency Currently Services: 25 clients and 23 low income clients.
Maximum No. of Clients the Agency Could Service: Depending on funding
Coordinate Work With Other Agencies: Medical services, dental services, prescription drugs & eye care, affordable housing, disabilities, education/literacy,
employment/training, family services, food, commodities and nutrition services, linkages to resources, mental health, substance abuse services and transportation.
Stumbling Blocks: Affordable housing, transportation, low cost medical services

HOUSING (Non-Emergency)

Agency Name: **Bicentennial Apartments**
Agency Contact: Sherry Toomey-Property Manager
Agency Address: 3723 Madison Dr., Rock Springs WY 82901
Agency Phone Number: 307-382-5596, E-Mail: bavmgr@keypm.net
Service Agency Provides: Provides decent, safe and sanitary housing to Section 8/ LIHTC qualified applicants/tenants.
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: Federal funding
Criteria to Receive Services: We have 30 one bedroom units that are designated for elderly, handicapped or disabled. There are 72 multi-family units that consist 58 two bedrooms and 14 three bedrooms. There is screening criteria attached to the application that covers specific program & owner criteria that must be met to be admitted. The screening criteria can be obtained at the office or mail by request.
No. of Clients Agency Currently Services: 325 tenants, 325 low income
Maximum No. of Clients the Agency Could Service: At capacity
Coordinate Work With Other Agencies: Affordable housing
Stumbling Blocks: N/A

Agency Name: **Rock Butte Apartments**
Agency Contact: Tina Lane; Site Manager
Agency Address: 1400 Bridger Dr., Green River WY 82935
Agency Phone Number: 307-875-7760, E-Mail: rockbutte@syringaproperties.com
Service Agency Provides: Federally Funded Income Based Housing
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: Federal funding
Criteria to Receive Services: Income and Credit/Criminal Background Check
No. of Clients Agency Currently Services: 280 tenants, 280 low income
Maximum No. of Clients the Agency Could Service: At capacity
Coordinate Work With Other Agencies: Affordable housing, disabilities, family services, food/commodities/nutrition services and youth services.
Stumbling Blocks: Bus service after 6:00 p.m. and weekends

Agency Name: **Green Rock Village (for disabled persons)**
Agency Contact: N/A
Agency Address: 700 Crossbow Dr., Green River WY 82935
*Agency Phone Number: (*307) 875-1616, E-Mail: grvillageapartments@outlook.com
Service Agency Provides: Federally funded low income based housing
Who Benefits: Adult and individuals with disabilities
Source of Funding: Federal funds
Criteria to Receive Services: Age, income and problem/diagnosis
No. of Clients Agency Currently Services: Residents that occupy 48 units
Maximum No. of Clients the Agency Could Service: At capacity
Coordinate Work With Other Agencies: Affordable housing
Stumbling Blocks: N/A

Agency Name: **Mansface Terrace Apartments**
Agency Contact: Sarah Hymas, Service Coordinator
Agency Address: 320 Mansface St., Green River WY 82935
*Agency Phone Number: (*307) 875-9122 E-Mail:
mansvilleterracesvc@danvilledevelopment
Service Agency Provides: Federally funded low income based housing
Who Benefits: Adults, seniors and individuals with disabilities
Source of Funding: Federal funds
Criteria to Receive Services: Age, income and problem/diagnosis
No. of Clients Agency Currently Services: Residents that occupy 56 units
Maximum No. of Clients the Agency Could Service: At capacity
Coordinate Work With Other Agencies: Affordable housing, Meals on Wheels, Star Bus services, home health, exercise class, community nursing, bookmobile, blood pressure/blood sugar checks and housekeeping
Stumbling Blocks: N/A

Agency Name: **Rock Springs Housing Authority**
Agency Contact: April Thompson/Housing Supervisor
Agency Address: 233 C Street, Rock Springs WY 82901
Phone Number: (307) 352-1471, E-Mail: April_Thompson@rswy.net
Services Agency Provides: Section 8 Housing. Coat Bank in building
Who Benefits: Low income families and homeless
Source of Funding: City of Rock Springs
Criteria to Receive Services: Income
No. of Clients Agency Currently Services: 316 clients, 316 low income
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Affordable housing
Stumbling Blocks: Funding/studies

Agency Contact: **Wyoming LIEAP (Low Income Energy Assistance Program) and Weatherization Assistance Programs (WAP)**
Agency Address: 2451 Foothill Blvd #103, Rock Springs WY 82901
Phone Number: 1-800-246-4221, http://dfsweb.state.wy.us
Services Agency Provides: Low income energy assistance program; help with winter heating costs November through May. Who Benefits: Low income families.
Source of Funding: U.S. Department of Health and Human Services
Criteria to Receive Services: Resident of Wyoming, Low income, 60% of State Median Income. Open to homeowners and renters. If eligible for LIEAP may be eligible for Weatherization services to make homes more energy efficient and lower heating costs.
No. of Clients Agency Currently Services: N/A

INCOME MANAGEMENT/MAKING BETTER USE OF AVAILABLE RESOURCES

Agency Name: **Inside Connection Pregnancy Resource Center**
Agency Contact: Lori Longfellow Executive Director

Agency Address: 2712 Commercial Way, Rock Springs WY
Phone Number: (307) 362-5277, E-Mail: insideconnectionexedir@gmail.com
Services Agency Provides: Unplanned pregnancy services and classes, Tuesday-Thursday 10am – 4 pm. Classes: Prenatal/Childbirth/Parent 0-2 (35 months0 /Fatherhood group
Who Benefits: Adolescents, adults and families
Source of Funding: Grants and donations
Criteria to Receive Services: None
No. of Clients Agency Currently Services: 110 clients with 95 low income
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Medical services, dental services, prescription drugs & eye care, education/literacy, and linkages to resources
Stumbling Blocks: N/A

Agency Name: **Legal Aid of Wyoming**
Agency Contact: Alex Breckinridge, Staff Attorney
Agency Address: 8725 C St., Rock Springs WY 82901
Phone Number: (307) 459-5764, Toll Free: (877) 432-9955
Services Agency Provides: Free civil legal help to low-income individuals.
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: State of Wyoming and private donations
Criteria to Receive Services: Low-income.

Agency Name: **Social Security Administration**
Agency Contact: N/A
Agency Address: 79 Winston Dr., Suite #131, Rock Springs WY 82901
Phone Number: 1-855-881-0211
Services Agency Provides: Federal agency that administers Title II (Social Security) benefits, Title XVI (Supplemental Security Income or SSI), Title XVII (Medicare) , and with SSI entitlement, Medicaid. Makes initial entitlement decisions for Medicare. Provides general information.
Who Benefits: Infants, children, adolescents, adults, seniors, families
Source of Funding: Federal government
Criteria to Receive Services: There is specific criteria for each program.

Agency Name: **Sweetwater County Veteran Service Office**
Agency Contact: Garry McLean
Agency Address: 331 Broadway, Suite 231 Rock Springs WY 82901
Phone Number: (307) 922-5442
Services Agency Provides: Help connect veterans with state and federal benefits.
Who Benefits: Veterans and their families
Source of Funding: Sweetwater County
Criteria to Receive Services: Must be a veteran.

Agency Name: **Western Wyoming Reproductive Health (Family Planning)**
Agency Contact: Amanda Kutyba
Agency Address: 333Broadway St., #120, Rock Springs WY

Phone Number: 307-362-6791
Services Agency Provides: Affordable health screenings, family planning, rapid HIV and STD testing, hepatitis B and C screening, emergency contraception and other health services to low-income individuals.
Who Benefits: Women and families
Source of Funding: Federal, state funding and United Way of Southwest Wyoming
Criteria to Receive Services: None

Agency Name: **Wyoming 2-1-1**
Agency Contact: N/A
Agency Address: 1007 E. Lincolnway, Cheyenne WY 82001
Phone Number: (307) 433-3075, Web Site: https://wy211.communityos.org
Services Agency Provides: Database to find community resources
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: United Way
Criteria to Receive Services: Dependent on specific program
No. of Clients Agency Currently Services: N/A
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Aging and disability resources, education, food/meals, military/veterans, alcohol/drug abuse, legal/judicial services, housing and shelter, transportation, basic needs and financial assistance, domestic violence, medical/health care, disaster services, children and families, employment, mental health and domestic violence.
Stumbling Blocks: Getting resources on-line in a timely fashion.

Agency Name: **Wyoming Cancer Resource Services**
Agency Contact: Kelly Sugihara
Agency Address: 1180 College Drive, Suite B2
Phone Number: (307) 212-7517, E-Mail: ksugihara@sweetwatermemorial.com
Services Agency Provides: Cancer screening and awareness
Who Benefits: Adolescents and adults
Source of Funding: State funding
Criteria to Receive Services: Income
No. of Clients Agency Currently Services: N/A
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work with Other Agencies: Medical services, transportation
Stumbling Blocks: Awareness of services.

LINKAGES WITH OTHER PROGRAMS

Agency Name: **Sweetwater County Tripartite Board**
Agency Contact: Krisena Marchal, Grants Manager
Agency Address: 80 W. Flaming Gorge Way, Green River WY 82935
Phone Number: (307) 872-3888, e-mail: marchalk@sweet.wy.us

Services Agency Provides: Provides local needs assessment and resource directory for information, referral and follow-up and funding for providers that provide services to low income.
Who Benefits: Community low-income providers and infants, children, adolescents, adults, seniors and families
Source of Funding: Community Services Block Grant
Criteria to Receive Services: Low income clients that are at 125% of poverty level.
No. of Clients Agency Currently Services: 430 low income
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Rock Springs Young at Heart, Sweetwater County School District #1, Sweetwater Family Resource Center and YWCA of Sweetwater County
Stumbling Blocks: CSBG funding limits the number of providers that are funded.

Agency Name: **United Way of Southwest Wyoming**
Agency Contact: Shelley Richno, Impact Coordinator
Agency Address: 510 S. Main St., Rock Springs WY 82901
Phone Number: (307) 362-5003, E-Mail: srichno@swunitedway.org
Services Agency Provides: Fund programs except for Dolly Parton's Imagination Library and the Community Diaper Bank. United Way unites people, share resources, and improves lives of citizens in Southwest Wyoming.
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: Donations
Criteria to Receive Services: None. There are no requirements for a family in Diaper Need to receive diapers from our diaper banks. There are no requirements for children birth to 5 to receive books from Dolly Parton's Imagination Library.
No. of Clients Agency Currently Services: N/A
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Education/literacy, emergency services
Stumbling Blocks: Advocacy of what United Way does for our community.

NUTRITION/FOOD (NON-EMERGENCY)

Agency Name: **Cent$ible Nutrition**
Agency Contact: Wendy Nielson
Agency Address: 2500 College Drive Box 700-A, Rock Springs WY
Phone Number: 307-352-6775 or 307-872-6310, wnielson@uwyo.edu,
Services Agency Provides: Nutrition Education – help low income families eat better for less.
Who Benefits: Infants, children, adolescents, adults, seniors and families
Source of Funding: State, federal and county supported
Criteria to Receive Services: Supplemental Nutrition Assistance Program Income Guidelines (see https://www.uwyo.edu)
No. of Clients Agency Currently Services: 285 clients, 285 low income
Maximum No. of Clients the Agency Could Service: N/A

Coordinate Work with Other Agencies: Department of Family Services, Golden Hour Senior Center
Stumbling Blocks: Advertising

Agency Name: **Food Bank of Sweetwater County**
Agency Contact: Kathy Siler
Agency Address: 90 Center St., Rock Springs WY 82901
Phone Number: 307-382-7332
Services Agency Provides: Supplemental food and diapers distributed Rock Springs 2nd & 4th Thursday (10-2:45 and 4-5:45), Green River 1st & 3rd Thursday (10-4:45), Walk-in Mon/Fri 10-12PM in Rock Springs.
Who Benefits: Unemployed and low-income families in Sweetwater County
Sources of Funding: United Way of Southwest Wyoming, Sweetwater County, City of Green River, USDA TEFAP (Government Commodities), schools, government surplus, churches, distributors, private entities, local businesses and public food drives, grocery stores, private donations and WY Food Bank of the Rockies.
Criteria to Receive Services: TEFAP Income Guidelines (see web site, www.foodbankswcty.org)
No. of Clients Agency Currently Services: Rock Springs serves 300-400 families/month and Green River serves 100-200 families/month; 3.391 clients, 3391 low income
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work with Other Agencies: Mobile Food Pantry, Feeding America Network
Stumbling Blocks: Having enough food sources.

Agency Name: **Golden Hour Senior Center**
Agency Contact: Jackie Grubb, Executive Director
Agency Address: 550 Uinta Dr., Suite A, Green River WY82935
Phone Number: (307) 872-3223
Services Agency Provides: Home-Delivered Meals, Special Diet Meals, Congregate Meals, Referrals to Services, Education, Socialization and Support Services
Who Benefits: Seniors 55 and older and/or disabled
Source of Funding: OAA Title IIIB grant, OAA Title IIIC1 grant, OAA Title IIIC2 grant, client contributions, county and city funding.
Criteria to Receive Services: Age: 55+ and/or disabled
No. of Clients Agency Currently Services: 689 clients, 87 low income
Maximum No. of Clients the Agency Could Service: Depending on funding
Coordinate Work With Other Agencies: Food/Commodities/Nutrition Services, Senior Services and linkages to other resources.
Stumbling Blocks: Funding/support

Agency Name: **Supplemental Nutrition Assistance Program (SNAP), Wyoming Department of Family Services**
Agency Contact: Not Available
Agency Address: 2451 Foothill Blvd #103, Rock Springs WY 82901
Phone Number: 307-352-2500, 307-875-2877

Services Agency Provides: "Food Stamps." The Department of Family Services promotes the safety, well-being and self-sufficiency of families through community partnerships. Local DFS offices can help qualifying families with supplemental nutrition assistance (SNAP), child support program, Medicaid, child care assistance and other needed services. Also provides day care assistance program; POWER program; family social services, LIEAP & Link-Up America (free government cell phones) applications.
Who Benefits: Needy families
Source of Funding: USDA.
Criteria to Receive Services: 130% of poverty guidelines
No. of Clients Agency Currently Services: N/A

Agency Name: **Sweetwater County School District #1**
Agency Contact: Kelly McGovern, Superintendent
Agency Address: PO Box 1089, Rock Springs WY 82901
Phone Number: (307) 352-3400, Ext. 1203 E-Mail: mcgovernk@sw1.k12.wy.us
Services Agency Provides: Reduced and free lunches to school children.
Who Benefits: Children and Families
Source of Funding: State Government
Criteria to Receive Services: The child's school compares the household size and total income to the Federal Income Eligibility Guidelines, which determines who is eligible for free and reduced-price meals. Children from families with incomes at or below 130 percent of the poverty level are eligible for free meals.
No. of Clients Agency Currently Services: Free and reduced lunch: 2,018
Maximum No. of Clients the Agency Could Service: NA

Agency Name: **Sweetwater County School District #2**
Agency Contact: Donna Little-Kaumo
Agency Address: 351 Monroe Avenue, Green River WY 82935
Phone Number: (307) 872-5501 E-Mail: littled@swcsd2.org
Services Agency Provides: Reduced and free lunches to school children.
Who Benefits: Children and families.
Source of Funding: State Government
Criteria to Receive Services: The child's school compares the household size and total income to the Federal Income Eligibility Guidelines, which determines who is eligible for free and reduced-price meals. Children from families with incomes at or below 130 percent of the poverty level are eligible for free meals.
No. of Clients Agency Currently Services: Free and reduced lunch: 787
Maximum No. of Clients the Agency Could Service: N/A

Agency Name: **WIC (Women, Infants and Children)**
Agency Contact: Emily Lancaster, Regional Nutritionist Supervisor
Agency Address: 2620 Commercial Way, Suite 40, Rock Springs WY
Phone Number: 307-352-6783
Services Agency Provides: Supplemental food and nutritional information
Who Benefits: Pregnant, postpartum women, infants & children younger than 5 years of age who are living in Wyoming and families.

Source of Funding: USDA Food and Nutrition Service
Criteria to Receive Services: Age, gender, income and nutrition risk. If currently receive POWER, SNAP or Medicaid or are income eligible at 185% of federal poverty guidelines.
No. of Clients Agency Currently Services: 838 clients and 838 low income
Maximum No. of Clients the Agency Could Service: WIC could service more clients.
Coordinate Work With Other Agencies: Education/literacy and food/commodities/nutrition
Stumbling Blocks: Referrals for eligible WIC participants.

SELF-SUFFICIENCY

Agency Name: **Able Hands**
Agency Contact: Max Mickelson, Co-Owner
*Agency Address:*126 Elk St., Rock Springs WY 82901
Phone Number: (307) 362-6029, E-Mail: ablehands@4securemail.com
Services Agency Provides: Able Hands provides person-directed habilitation services to individuals with traumatic brain injuries and developmental disabilities in both residential and outpatient settings.
Who Benefits: Adults and seniors with developmental disabilities
Source of Funding: For profit.
Criteria to Receive Services: To qualify for services an individual must have a full-scale IQ of 70 or below and a developmental disability with onset before the age of 18 or have a qualifying traumatic or acquired brain injury with onset from the age of 21 or older.
No. of Clients Agency Currently Services: 31 clients with 31 low income.
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Disabilities and employment/training.
Stumbling Blocks: Continuing to support our community and its resources allowing our clients full participation within our community is vital to our work and the quality of life our clients experience.

Agency Name: **Child Support Services of Wyoming**
Agency Contact: Tina Hunt, District Manager
Agency Address: 140 Commerce Dr., Suite F, Green River WY 82935
Phone Number: (307) 875-4725
Services Agency Provides: The Wyoming Child Support Program, a program of the Wyoming Department of Family Services, is dedicated to helping families maneuver the many aspects of child support from issues collecting and paying support, to accessing professional services, to establishing paternity. The Wyoming Child Support Program promotes the safety, well-being and self-sufficiency of families.
Who Benefits: Infants, children, adolescents, adults and families.
Source of Funding: State funding.
Criteria to Receive Services: None. Services are available to anybody with a child.
No. of Clients Agency Currently Services: N/A

Agency Name: **Boys & Girls Club - Sweetwater**
Agency Contact: Lisa Stewart
Agency Address: 736 Massachusetts Avenue, Rock Springs WY 82901
Phone Number: 307-382-2639 E-Mail: bgcofsw@gmail.com
Services Agency Provides: Provides a safe place for kids to learn and grow, ongoing relationships with caring, adult professionals, life-enhancing programs, character development experiences, hope and opportunity for children 6-18 and nutritious snacks and meals (summer).
Who Benefits: Children (grades K-12) and their families
Agency Spends and Source of Funding: United Way
Criteria to Receive Services: Children that are in grades K-12
No. of Clients Agency Currently Services: Over 400 youth, grades K-12

Agency Name: **Greater WY Big Brothers Big Sisters – Sweetwater Branch**
Agency Contact: Kali Taylor
Agency Address: 1471 Dewar Dr. #147, Rock Springs WY
Phone Number: 307-339-9262, kali@wyobbs.org
Services Agency Provides: Helps children from single parent homes meet the challenges of growing up through positive role models when matched with an adult volunteer and through activities for unmatched youths.
Who Benefits: Children and families.
Agency Spends and Source of Funding: United Way
Criteria to Receive Services: Child is in need of a role model.
No. of Clients Agency Currently Services: N/A

Agency Name: **Thrive Independent Living**
Agency Contact: April Dittman
Agency Address: N/A
E-Mail: april.dittman@goodwillwy.org
Services Agency Provides: Helps youth that have been in foster care or in DFS care after the age of 14 to prepare to transition into independent living and works on life skills and getting jobs.
Who Benefits: Adolescents, after the age of 14
Source of Funding: Chaffee Grant in collaboration with Goodwill Industries.
Criteria to Receive Services: Problem/diagnosis

Agency Name: **Vistas of Success**
Agency Contact: Ann Carr
*Agency Address:*1015 9th St., Rock Springs WY 82901
Phone Number: (307) 212-0290, E-Mail: Anniecarr14@gmail.com
Services Agency Provides: Disability services
Who Benefits: Children, adolescents adults, seniors and families
Agency Spends and Source of Funding: N/A
Criteria to Receive Services: Problem/diagnosis - disabilities

Agency Name: **Wyoming Services for Independent Living**
Agency Contact: Alex Roberson
Agency Address: 1471 Dewar Drive, Rock Springs WY 82901
Phone Number: 307-362-4159, E-Mail: alex.roberson@wysil.org
Services Agency Provides: To provide for continually increasing opportunities for individuals with disabilities to live as independently as possible. To do so for all within the State of Wyoming through judicious and aggressive management of resources.
Who Benefits: Adults, seniors and families
Source of Funding: N/A
Criteria to Receive Services: Problem/diagnosis
No. of Clients Agency Currently Services: N/A
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Transportation, information and referral to obtain services listed above.
Stumbling Blocks: Refer possibly clients to WSIL, provide financial assistance to help purchase lift chairs, grab bars, etc. to help clients remain independent in their homes.

TRANSPORTATION

Agency Name: **Sweetwater County Transit Authority (STAR) Bus**
Agency Contact: Judy Owens, Director
Agency Address: 1471 Dewar Dr., Suite 247, Rock Springs WY
Phone Number: (307) 382-7827 or 875-7827, E-Mail: admin@ridestartransit.com
Services Agency Provides: Low income transportation, 7AM to 5PM – Monday through Friday. Rock Springs "Fixed Route" Bus System
Who Benefits: Adolescents, adults, seniors and families. Seniors over 60 ride free. One Way Adults/Youth 10 and over = $1.00 or 1 punch
Source of Funding: State grant, Sweetwater County, donations and fares
Criteria to Receive Services: None
No. of Clients Agency Currently Services: 150
Maximum No. of Clients the Agency Could Service: N/A
Coordinate Work With Other Agencies: Senior centers to determine routes.
Stumbling Blocks: Funding

Note that this listing is an effort to list those agencies that are included in the following categories:

- Agencies that provide services that specifically service the low income population.
- Agencies that provide free or reduced services for the low income.
- Agencies that provide services with sliding fee scale.

This listing may not be complete due to information that may not be available or resources that were unaware to the author of this listing.

IV. Gaps in Services or Unmet Needs

Many gaps in services have been identified in the surveys, community meetings, ICC meeting and in the Dialogue on Poverty. These gaps in services have been identified for the larger communities of Rock Springs & Green River and the smaller communities in Sweetwater County including Wamsutter, Superior, Granger and other communities. These gaps are listed below:

A. Gaps in Services for Rock Springs and Green River

- Accessibility and affordability to medical services, mental health services, psychiatric services for both children and adults, suicide prevention services, substance abuse treatment, dental services, prescription drugs and vision care.
- Transportation on evenings and week-ends to Salt Lake City, Cheyenne and Casper for medical appointments
- Water heaters and furnaces
- Affordable and low income housing, temporary housing for minors, emergency/homeless shelter, housing for men who are physically and mentally abused, and transitional housing
- Affordable (subsidized) childcare including afterschool and transportation.
- Emergency assistance – food and clothing
- School breakfast program
- At Western Wyoming Community College there is food insecurity that impacts student success rate
- Youth services and mentoring for high-risk kids
- Mental health and suicide prevention
- One-stop shop for meaningful referral to services and several agencies can be accessed
- Vehicle repair and insurance funding
- Affordable daycare that is subsidized
- Support for people with hoarding issues
- Lack of services for sex trafficking victims, services for LGBT
- Alternative setting for school due to bullying
- Lack of resources for special needs kids
- More programs that provide case management services and transitional services

In response to the question, "What would you like your community to work on for families to become self-sufficient?" a Rock Springs community meeting attendee indicated, "Resources that help to bridge the gap when they leave the program."

B. Gaps in Services for Wamsutter, Superior and other small communities in Sweetwater County:

- No public transportation and particular effects those needing medical care, i.e. dialysis
- Services are limited
- Not enough housing for big families
- WIC won't provide services because there is no grocery store
- No pre-school screening by the CDC
- No food bank or food commodities
- Need a restaurant/convenience store
- No mental health and substance abuse services
- Volunteers for ambulance service
- No certified child care program
- Meals on Wheels
- Flu shots or medical checks

C. Seven Most Important Gaps

Based on the discussion that occurred at the Dialogue on Poverty on July 30, 2019 participants determined that the most important gaps are:

- Accessibility and affordability to vision care. Currently there is no provider that is providing a sliding fee scale for a vision examination.

- Transportation on evenings and week-ends and for those going to Salt Lake City, Cheyenne and Casper for medical appointments. This includes the outlying communities in Sweetwater County.

- Additional mental health services and psychiatric services for both children and adults.

- Emergency/Homeless Shelter/Transitional Shelter

- Affordable (subsidized) childcare including afterschool and transportation.

- One-stop shop for meaningful referral to services so that several agencies can be accessed.

An additional gap that was determined for the smaller communities was the availability of the Meals on Wheels services for the elderly and the disabled.

These gaps in services will be further discussed in the next section.

IV. Available Resources that Can be Utilized to Support New Programs Directed to New or Unmet Needs

Based on the recommendations made by the Dialogue on Poverty participants following are the gaps in services and new programs for new or unmet needs:

TABLE 1
Available Resources to Support Gaps in Services and New Programs for New or Unmet Needs

Gaps in Services	***Gap to be Addressed by CSBG Yes or No***	***Strategy To Address Gaps in Services***	***Coordinating Organization Strategy to Address Gaps In Services***	***Barriers to Service***
Accessibility and affordability to vision care. Currently there is no provider that is providing a sliding fee scale for vision examination. The Lions Club currently provides eye glasses. Salvation Army provides vouchers for eye exams.	Not determined at this time.	1. Discuss with optometrists including Wal-Mart and ophthalmologists to determine if some type of sliding fee scale for vision examination can be provided. OR 2. Discuss with United Way of Southwest Wyoming to determine if there is some funding available for this need.	1. Local optometrists/ ophthalmologists. 2. United Way of Southwest Wyoming.	1. Determine criteria to receive services and completion of paperwork to satisfy CSBG. 2. Time to discuss issue with available optometrists/ Ophthalmologists. 3. Available funding from United Way of Southwest Wyoming.
Transportation on evenings and week-ends and for those going to Salt Lake City, Cheyenne and Casper for medical appointments. This includes the outlying communities in Sweetwater County.	Not determined at this time.	1. Discuss evening and week-end transportation options. 2. Discuss medical transportation options to locations in Salt Lake City, Casper, and Cheyenne.	1. STAR Bus. 2. Wyoming Cancer Resource Services.	1. Available funding to provide additional rides. 2. Available funding to provide transportation to Salt Lake City, Cheyenne or Casper.
Additional mental health services and psychiatric services for	Not determined at this time.	1. Discuss additional mental health services	1. Southwest Counseling and other mental	1. Availability of licensed mental health providers.

both children and adults.		with Southwest Counseling and other counseling agencies. 2. Discuss the accessibility of psychiatric services for both children and adults.	health agencies, e.g., Access Balance & Change, Inc. Better Solutions and High Point Counseling. 2. Memorial Hospital of Sweetwater County.	2. Availability of licensed psychiatrists.
Emergency/Homeless Shelter/Transitional Shelter	No. Other funding sources are needed to build facilities and to maintain such a facility.	1. This will need further discussion with agencies that can assist for this service. 2. Examination of grants available to build the facility and support it. 3. Gain local community and county support.	1. Local churches – Church of Jesus Christ of Latter Day Saints, Holy Spirit Catholic Community, Holy Communion Episcopal Church and Wamsutter Baptist Church. 2. United Way 3. Salvation Army 4. Sweetwater County Public Health 5. Rock Springs Housing Authority 6. Sweetwater Family Resource Center 7. Southwest Counseling	1. Reluctance among county and city officials to have a homeless shelter in the Rock Springs area. 2. There may not be enough funding to support the building and maintenance of such a facility.
Affordable (subsidized) childcare including afterschool and transportation.	Not determined at this time.	1. Discuss with YWCA Early Care and Learning Center increased childcare and opportunities for transportation. 2. Examination	1. YWCA Early Care and Learning Center. 2. Wyoming Business Council and Krisena Marchal, Sweetwater County Grants	There may not be enough funding to support the building and maintenance of an expanded facility.

		of grants available to expand the facility and support it.	Manager	
One-stop shop for meaningful referral to services so that several agencies can be accessed.	Not determined at this time.	1. Look at available building to hold multiple agencies in Rock Springs. 2. Examination of grants available to build the facility and support it. 3. Gain local community and county support.	1. Sweetwater County, City of Rock Springs officials. 2. Wyoming Business Council and Krisena Marchal, Sweetwater County Grants Manager. 3. Sweetwater County, City of Rock Springs and City of Green River officials.	1. Reluctance among county and city officials to have another building to operate and maintain. 2. There may not be enough funding to support the remodeling of a building and maintenance of this facility.
Meals on Wheels services for the elderly and the disabled in outlying communities.	Not determined at this time.	1. Contact local senior centers to determine if Meals on Wheels can be offered or an alternative such as frozen meals to the outlying communities. 2. Determine the cost and funding of offering meals and transportation.	1. Young at Heart Senior Center for eastern Sweetwater communities. 2. Golden Hour Senior Center for western Sweetwater communitie/s.	1. Volunteers to transport meals to outlying areas. 2. Funding of meals and transportation costs to outlying areas.

APPENDIX A

Minutes from ICC Meeting on June 20, 2019

White Mountain Library, Rock Springs WY

Attendees:
Thrive – Independent Living and partnership with Good Will Industries – April Dittman
Sweetwater County Child Developmental Center – Niki McKenzie
Sweetwater Family Resource Center – Dr. Brian Kaumo
YWCA – Taneesa Congdon and Page, Intern – Center for Families & Children
Memorial Hospital of Sweetwater County – Patty Stickney, Patient Navigate
Southwest Counseling – Annie Walk, Psychosocial Case Manager
Chelsey Nester, Southwest Counseling, Psychosocial Case Manager
WIC – Cindi Cain and Emily Lancaster, WIC Registered Dietitian
Parents as Teachers – Cami Trekell

1.) Whose needs are being met by which agencies? Whether agencies are serving as many people as they could? What are the barriers to services?

Emily – Yes we could take more clients on. People qualify but they don't want to use services or they are scared. The barriers to receiving services are transportation, lack of knowledge, just cowboy up attitude. They could really use the help and they don't use it.

Cami – Spanish families are worried about deporting.

Patty – They don't have insurance and they are also worried about being deported.

Niki – The CDC has pretty full classrooms. We need to get more children screened. The barrier to receiving services is the parents believe there is nothing wrong with the child. Knowledge is lacking about our services. It is important that children are screened before they are entering kindergarten if not before.

April – Thrive serves youth, 14-21 that are in foster care. We work on life skills and the foster kids getting jobs. We serve the entire Sweetwater County. Our services are learned about by word of mouth. We are funded by the Chaffee grant in a partnership with Good Will.

Annie and Chelsey – If we had more funding we could take on more clients. The barrier to receiving services is the stigma of going to get help. Transportation is a barrier. We need more funding for group homes.

Cindi – A lot of clients waiting to hear on Medicaid. We could take on more clients with more funding.

Annie and Chelsey – There needs to be a transition with mental health services from State Hospital to the community. There are not a lot of group homes. The clients need to know how to cook, clean and just have a transition. You just can't send them home and expect them to be successful.

Cami – Clients need transportation. This is not a good place for transportation out of regular business hours.

Patti – The clients need to know the services that people can utilize so that they can get a better game plan and how to navigate the situation with resources. We don't have that in place.

Page – Fortunate to be working at the Center for Families and Children. I was able to complete my bachelor's degree here and am employed with Western Wyoming Community College.

Taneesa – YWCA – Child care is at capacity, ratio and no building space. Sliding fee scale is utilized but not underutilized. More need for child care services for low income families.

Center for Families and Children – Serves those that are domestic violence including stalking. We are not known for these services. When we make a call to a victim to see if they need help, they indicate that they don't need any services. We use CSBG funding to pay for rent and utilities. We provide emergency shelter services. It is important that we get the client into low income housing. They can't go back. There is a need for transitional and low income housing. Currently there is no good transition piece. Help 5-7 families with CSBG funding.

Brian – Supervised visitation – not at capacity and could use more clients. We have centers in Rock Springs and Green River. Housing First – at capacity, capped at 6, always at capacity. Independent program – only limited by funds, can provide 3 months of rental assistance. SOAR – could use more clients.

2.) Do you think that agencies that are in a categorical program (i.e., child care, etc.) may be duplicating efforts? Or are there plenty of clients to go around?

Parenting Classes – Sweetwater Family Resource Center, CDC, Head Start, Community Nursing and Parents as Teachers (home) all teach parenting classes. The classes sometimes are held at the same time but it doesn't seem to be an issue.

April – There are not enough adolescent people in the parenting classes. It is hard to go back and forth on a calendar. Had some young mothers that needed classes and it was hard to find the classes.

It would be very hard for one agency to do the classes. Some are different duration.

Emily – Nutrition, we all complement each other well. They are all different enough. Efforts could be made to collaborate better. Believe it should be more nutrition education to make better use of their money. SNAP clients have to take Cent$ible Nutrition before get SNAP funds.

One-Stop shopping for services – It would be nice if all of the services could go into one building, i.e., as the old hospital. More of operational expenses could be spent on services. We would like a drop down center, coordinator go over assessment needs, etc. It is hard for some one struggling to do all of this let alone trying to go to work.

Transportation is such an issue to go one from one part of town to another part of time to be at their job.

The Family Resource Center for Victims and Southwest Counseling provide the same services but both are very much needed. The same is with Southwest Counseling.

3.) Are there areas in need of greater coordination so that services may be more effectively provided with a minimum of duplication?

The referral process is better.

The distances between agencies is the same issue. When we are far apart it is hard to coordinate. We have this meeting (ICC) and we learn about resources. It is always needed. Once you are further apart you either forget or lose track of the various services. There is a lot of turnover in personnel

Center for Families and Children changed their focus so that there wouldn't be duplication of services.

People don't understand if there is a need for agencies.

We need to keep updated. The Resource Directory is good. Is it on-line?

Family Resource Center also provides clothing.

211 is starting to get agencies on line. Clink on-line and put in place all services. Good to have both. We need to give the clients a paper copy. We need to get an on-line system for someone to easily navigate. We need to have a face book page for the community. We could update it once per month.

Niki - I see a lot of coordination once per month at this meeting. We don't know if the clients follow-up.

Brian – Family Resource Center added to his application a general release so that other agencies could use the information that he has on a client.

All areas need to have better communication to update everyone. We do ask families and do enroll them in our programs.
We need to check- in with each other more often. A lot of people don't communicate in their e-mail very well.

What do you think are the gaps in services?

Transportation – People will get out of jail. They will walk down the road with no shoes on.

Transitioning people to some type of a shelter is needed. There is not such a shelter currently.

Communication – there needs to be better communication from agency to population of clients and agency to agency.

WIC - We are missing who is having a baby to get coordinated with agencies. What happened to that time when we used to do that? There is some lack of support. Community Nursing can't see them. W need community based services. WIC is the only lactation services. Sixty percent (60%) or more of new moms want to try breast feeding. Need to work with the hospital. The hospital is doing better. We take pamphlets, etc. to put in the basket. WIC just can't be there. Not as many as doulas. Medicaid covers the cost of a doula.

There is not enough funding to go around. All of us trying to do fundraising and as a result we are tapping the same audiences.

We need to get the word out to indicate what does what. We get so busy and if we lose any more money from the state, we will need to cut services.

The School doesn't provide a lot of collaboration. There is a lot of problems concerning the transitions to junior high. There are limitations too.

Southwest Counseling – not enough half way housing sources and how do you change if you go back to the same environment?

Tanessa – low income housing, affordable child care, and unrestricted funds when someone needs to get a cell phone to get a job.

Kami – Need to have the Rock Springs and Green River City Council and the Sweetwater County Commissioners come to a joint meeting so that we can talk about these issues.

Jim Horan – A directory is good, but there needs to be follow-up with clients to see if the service has been acquired.

Kami – DFS, DWS and Voc Rehabilitation do a good job.