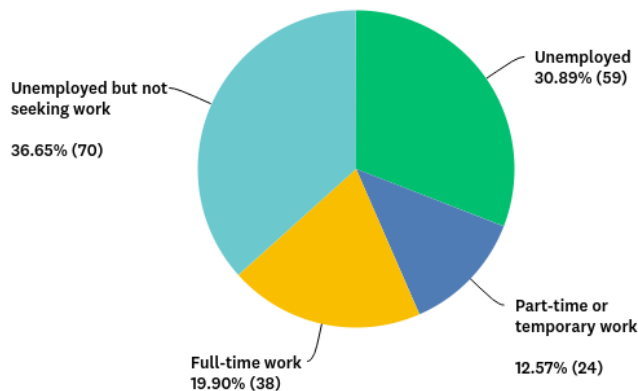
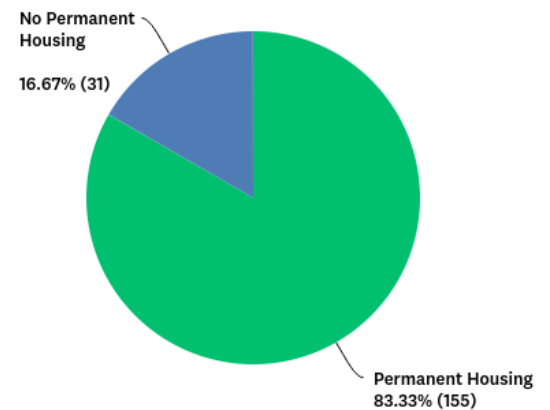
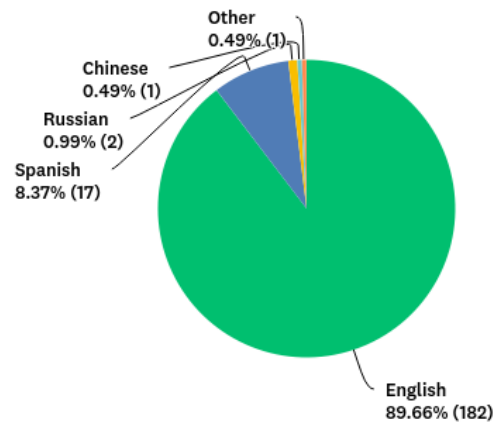




- Collection sites:
 - **Total Responses** **203**
 - St. Vincent’s Food Pantry 68
 - BMAC Food Pantry 37
 - WIC Clinic (WWCDCH Office) 32
 - Online Responses 28
 - Salvation Army Food Pantry 17
 - Community Services Office 11
 - Housing Authority 9

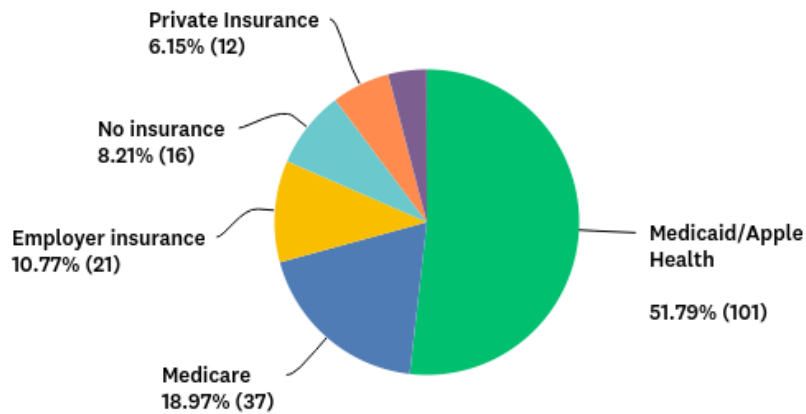
Demographics

- “What language are you most comfortable using?”
 - 90% English, 9% Spanish, 2% all other languages
 - “Other” response was German
- “What is your housing situation?”
 - 83% permanent housing, 17% No permanent housing
 - “Choose not to answer” excluded from chart
- “What is your current work situation?”
 - 37% Unemployed but not seeking work (Student, retired, disabled, unpaid primary care giver, etc.), 31% Unemployed, 20% Full-Time work, 13% Part-time or temporary work
 - “Choose not to answer” excluded from chart

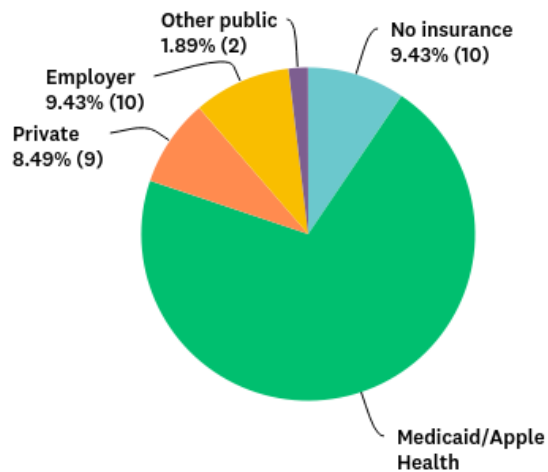




- “What is your main insurance?”
 - 52% Medicaid/Apple Health, 19% Medicare, 11% Employer insurance, 8% No Insurance, 6% Private insurance, 4% Other public insurance

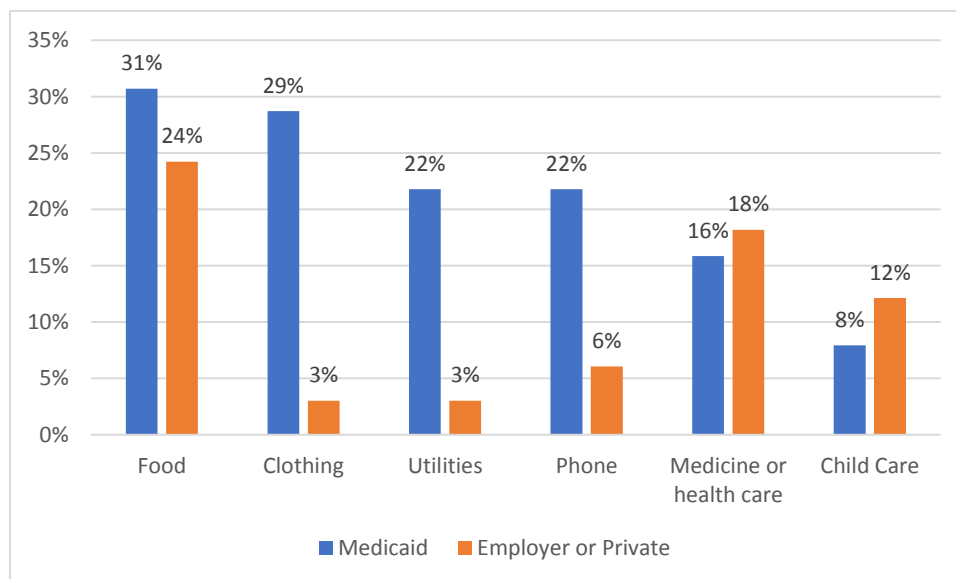
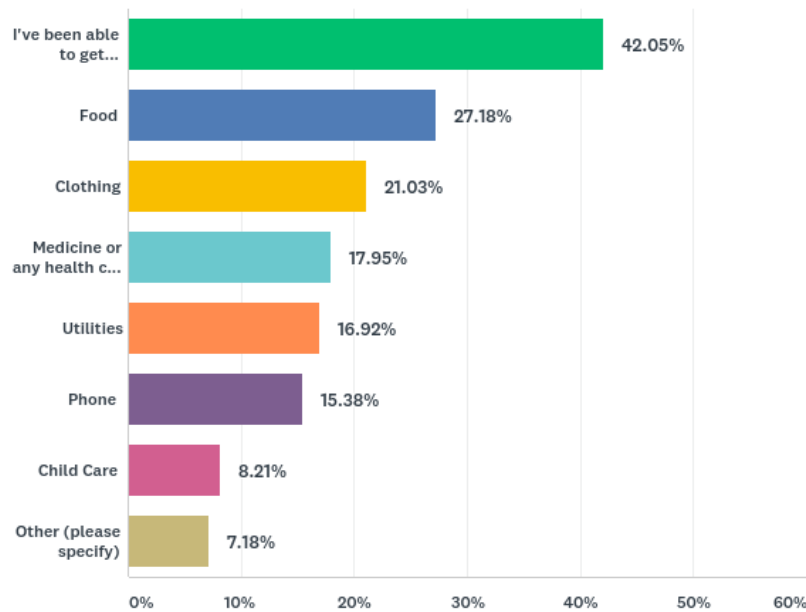


- “What is your children’s main insurance?”
 - 71% Medicaid/Apple Health, 9% Employer insurance, 9% No insurance, 8% Private insurance, 2% Other public insurance
 - “I do not have children” excluded from chart



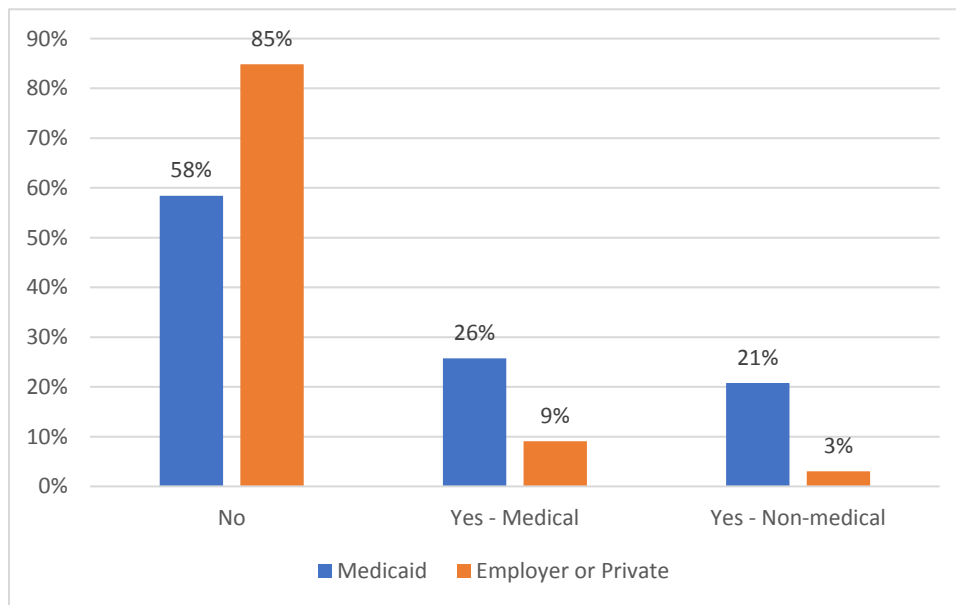
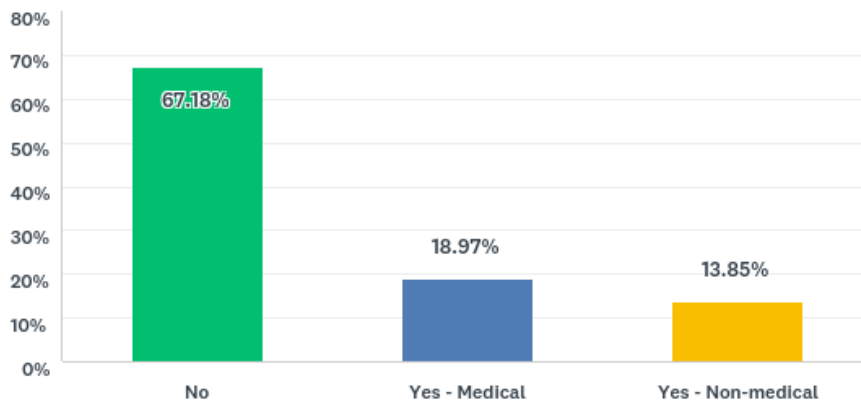


- “In the past year, have you or any family members you live with been unable to get any of the following when it was really needed?”
 - Medicaid recipients were more likely to identify clothing, utilities, or phone, but those with Employer or private insurance were more likely to identify child care.
 - Individuals with no permanent housing were less likely to say they’ve been able to get everything they needed.
 - “Other” responses included housing, toiletries, and employment.



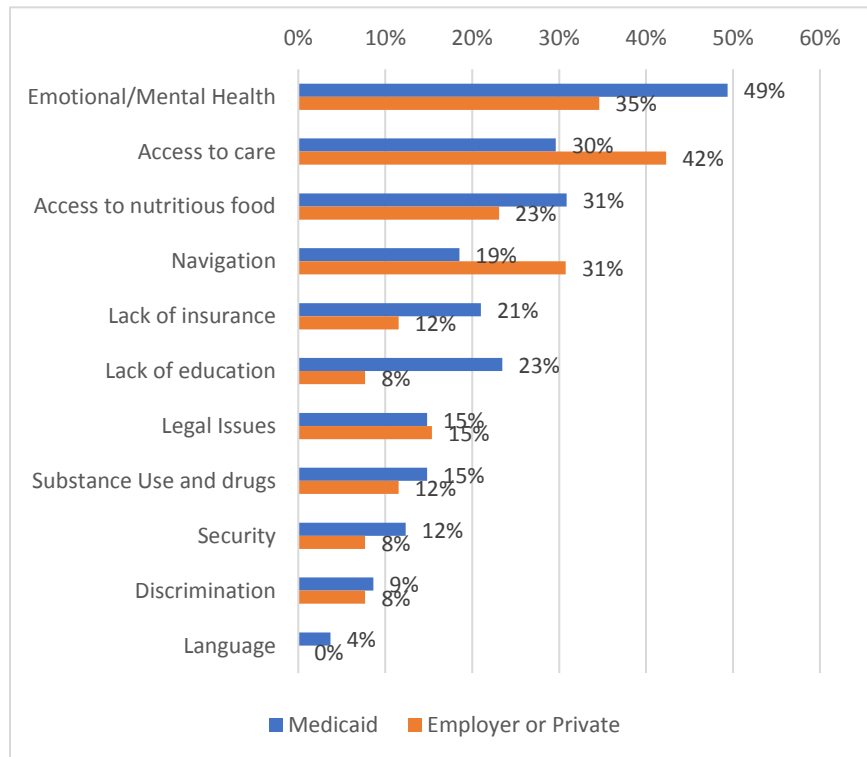
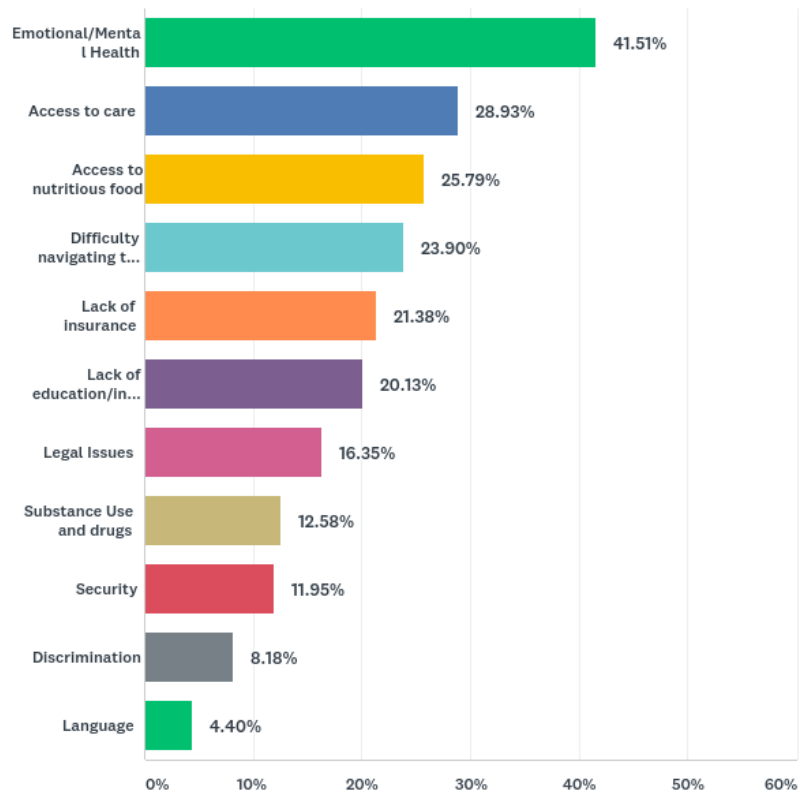


- “Has lack of transportation kept you from medical appointments, meetings, work, or from getting things needed for daily living?”
 - “Choose not to answer” excluded from chart
 - Individuals without permanent housing were significantly less likely to say “No” and significantly more likely to say “yes” for non-medical transportation.
 - Medicaid Recipients were more likely to say yes for both Medical and Non-Medical transportation.



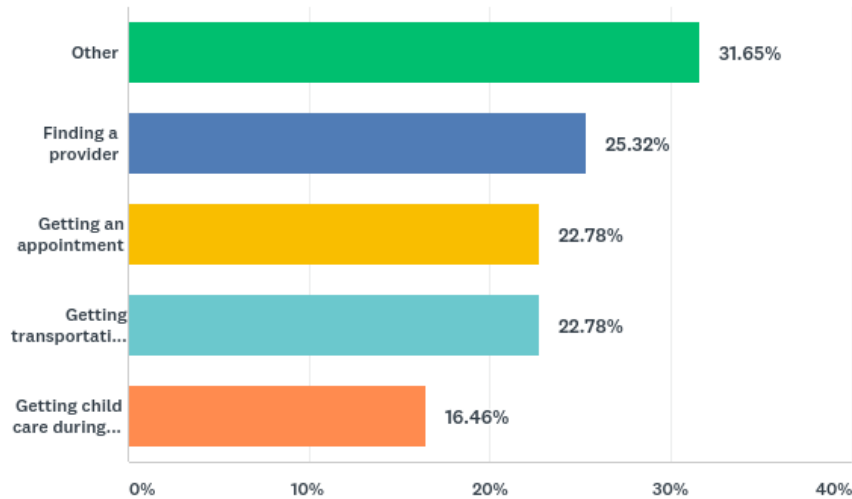


- “What are the top 3 things that keep you and your family from having good health?”
 - Most selected choices were Emotional/Mental Health, Access to care, and Access to nutritious food
 - Individuals without permanent housing were significantly more likely to identify “Substance Use and Drugs”
 - Spanish speakers were significantly more likely to identify “language” as a barrier





- “If you selected ‘Access to Care’ on the previous question, please specify:
 - “Other” Responses included cost of care and providers not accepting insurance



- “If you could make any change to improve the health care system, what would you change?”

doctors Make easier insurance coverage affordable medical need
 sure care free make services people easier help
 health care providers med dental know health nothing better
 access

- 26% of question respondents suggested improving affordability, with 10% of respondents suggesting free/universal health care. Respondents suggested including more services with both Medicaid and private insurance (Behavioral Health, dental, and eye services) and lowering prescription costs.
- Respondents also commonly suggested improvements for the availability of care including increasing the number of medical and behavioral health providers and increasing access to specialists.
- 17% of respondents noted they had trouble navigating the current health care system including issues with insurance renewal, finding good providers that accept their insurance, long wait times, and limited knowledge of available resources.