

WALLA WALLA COUNTY COMMUNITY DEVELOPMENT DEPARTMENT
RETURN POLICY AND DATA PRIVACY POLICY
FOR CREDIT CARD PAYMENTS

PRIVACY POLICY

Your privacy is critically important to us. At WALLA WALLA COUNTY COMMUNITY DEVELOPMENT DEPARTMENT we have a few fundamental principles:

- ~ We don't ask you for personal information unless we truly need it.
- ~ We don't share your personal information with anyone except to comply with the law, develop our permits, or protect our rights.
- ~ We don't store personal information on our servers unless required for the ongoing operation of one of our services.
- ~ We aim to make it as simple as possible for you to control what is visible to the public, seen by search engines, kept private and permanently.

WEBSITE VISITORS

Like most website operators, WALLA WALLA COUNTY COMMUNITY DEVELOPMENT DEPARTMENT collects non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor request. Our purpose in collecting non-personally identifying information is to better understand how visitors use our website. From time to time, we may release non-personally identifying information in the aggregate, e.g., by publishing a report on trends in the usage of our website.

PRIVACY POLICY CHANGES

Although most changes are likely to be minor, WALLA WALLA COUNTY COMMUNITY DEVELOPMENT DEPARTMENT may change its privacy policy from time to time, at its sole discretion, WALLA WALLA COUNTY COMMUNITY DEVELOPMENT DEPARTMENT encourages visitors to frequently check this page for any changes to our privacy policy.

PROTECTING YOUR PERSONAL INFORMATION
Secure Sockets Layer (SSL Technology)

WALLA WALLA COUNTY COMMUNITY DEVELOPMENT DEPARTMENT uses Secure Sockets Layer (SSL) technology to provide you with the safest, most secure experience possible. SSL technology enables encryption (scrambling) of sensitive information during your online transactions. All of the forms on our site are secure with SSL technology so that your personal information stays safe and out of malicious hands.

RETURN AND CANCELLATION POLICY

1. All services are invoiced within 45 days. There is a full or partial refund guarantee from the date of the issuance of the permit, depending on the staff time incurred at the time of the request of a refund.
2. To cancel a permit, contact WALLA WALLA COUNTY COMMUNITY DEVELOPMENT DEPARTMENT by e-mail at: commdev@co.walla-walla.wa.us. Please include the original permit number issued at the time of the invoice.
3. To cancel a permit not yet issued, contact WALLA WALLA COUNTY COMMUNITY DEVELOPMENT DEPARTMENT by e-mail at: commdev@co.walla-walla.wa.us.

CURRENCY POLICY

All transactions are in U.S. Dollars.