## A G E N D A (INCLUDES VIRTUAL MEET AND GREET)

## WALLA WALLA COUNTY BOARD OF COMMISSIONERS

## **TUESDAY, JUNE 22, 2021**

Pursuant to the Governor's proclamation dated March 23, 2020 the Commissioner Meeting will be held via phone and internet. Following is the website to attend and listen to the meeting and the phone number to call to take part in the meeting. Any questions please email us wwcocommissioners@co.walla-walla.wa.us

Call in 1-408-418-9388 access code: 146 784 0290

Meeting link: https://wwco.webex.com/wwco/i.php?MTID=m6ef6c0710e4eb57be4e10ce0cc827a38

The agenda will include only necessary action items until further notice.

## 10:00 A.M. COUNTY COMMISSIONERS

**Chairman Tompkins** 

- a) Roll call and establish a quorum
- b) Declarations re: conflict of interest
- c) Pledge of Allegiance
- d) Miscellaneous business to come before the Board
- e) Virtual Meet and Greet time with County Commissioners (30 minutes)

There is no formal agenda for the virtual meet and greet. This is time for constituents to meet their commissioners virtually and ask questions or share their concerns.

- f) Presentation by Tim Meliah, Director of Catholic Charities on Walla Walla Valley Homeless Approach (10:30 a.m.)
- g) Miscellaneous business to come before the Board

## -ADJOURN-

Walla Walla County is ADA compliant. Please contact TTY: (800) 833-6384 or 7-1-1 or the Commissioners' Office at 509/524-2505 three (3) days in advance if you need any language, hearing, or physical accommodation.

Please note that the agenda is tentative only. The Board may add, delete, or postpone items and may take action on an item not on the agenda.

# WALLA WALLA VALLEY HOMELESS APPROACH

County Commission Meeting

June 22, 2021

## **PRESENTERS**

CRAIG VOLWILER & JORDAN GREEN

WALLA WALLA ALLIANCE FOR THE HOMELESS

SAM JACKLE

HOMELESS COORDINATOR, WW DEPT. OF COMMUNITY HEALTH

**BECKY BETTS** 

MANAGER, POPULATION HEALTH SEWA, PROVIDENCE MEDICAL GROUP

**LIZ GUERRA** 

BLUE MOUNTAIN ACTION COUNCIL

ANNE-MARIE ZELL SCHWERIN

DIRECTOR, YWCA

TIM MELIAH & AMANDA FOWLER CATHOLIC CHARITIES, WALLA WALLA

JASON WICKLUND

CHRISTIAN AID CENTER

# PRESENTATION OVERVIEW

SHELTER PROVIDERS

S CHRISTIAN AID CENTER

SLEEP CENTER

☑ YWCA

☑ THE LOFT

SUPPORT AGENCIES

WW COUNTY DEPT. OF COMMUNITY HEALTH

☑ PROVIDENCE
POPULATION HEALTH

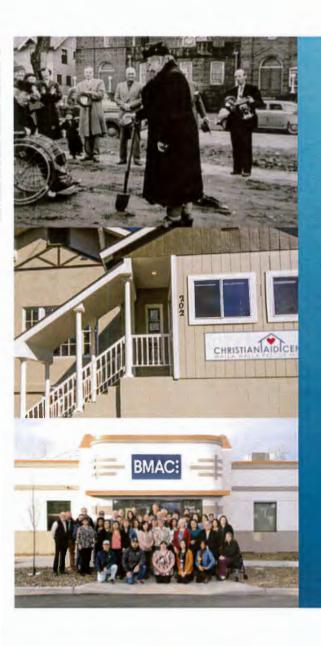
区 BLUE MOUNTAIN ACTION COUNCIL

S COMPREHENSIVE HEALTHCARE

While not highlighted in this presentation, there are other housing providers/transitional housing within the valley:

- STAR Project
  - Joe's Place
    - VA Hospital

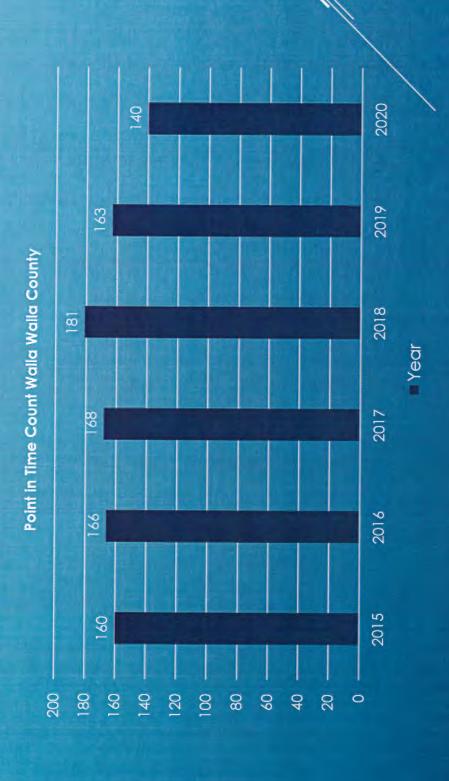
- Walla Walla Housing Authority
  - St. Michaels
- Doughty Home for Veteran Women
  - Blue Mountain Heart-to-Heart
    - Hope Street



- YWCA founded 1917 by Mary Shipman Penrose to serve provide safe, respectable housing for young women moving to town for work.
- Christian Aid Center founded in 1946 as a nondenominational ministry to serve those who suffer from chronic poverty, homelessness, hunger, chemical dependency, and mental illness. In 1947, the location moved to 10 N. 4<sup>th</sup> Street where rooms in the vacant State Hotel were leased providing meals for 25 men and lodging for 17.
- Blue Mountain Action Council was established 1966.
- Catholic Charities was established in Walla Walla 1944.

## HOMELESSNESS NOT NEW TO WALLA WALLA

## DATA POINTS



\*2021 Point-in-Time Count has not been finalized and was only a sheltered count

# WALLA WALLA ALLIANCE FOR THE HOMELESS







- Founded 2015 with mission to provide homeless people in Walla Walla with a safe shelter, basic necessities, and the resources needed to transition to stable housing and self-reliance.
- Sleep Center is largest project
- 38 Conestoga Huts provide low barrier shelter to single adults and couples, some with dogs.
  - 40 to 50 people find shelter here each night
- 221 unique individuals in 2020, over 14,000 nights of care provided
- 80% to 90% are locals
- Exit Homelessness program operates at the Sleep Center
  - Peer Support Specialists work to aid transitions
- 48 people were moved to housing or back with relatives in 2020
- MOST: Mobile Outreach Services Team is newest epdeavor
  - Collaboration with BMAC and Population HødIth
    - Take services to those in need

## Low Barrier Shelter & Meals

The Christian Aid Center is a low-barrier shelter for men, women and children. At the public dining room, meals are served twice a day to anyone in the community who is hungry. All services are provided without discriminating on the basis of race, color, gender, age, gender identity, national or ethnic origin, faith, and/or sexual orientation.

## Recovery Programs

The ultimate goal at CAC is to help individuals leave homelessness permanently. With that goal in mind, when someone arrives at the shelter, he/she is offered a clean and safe place to stay in a caring environment. While at the Center, the staff guides the guests in creating an action plan for addressing his/her current situation. After the first 30 days, those who desire to make a lasting life-change can choose to enter recovery programs that address the root causes of homelessness.

# CHRISTIAN AID CENTER

## Other Facts

Here are some interesting facts about CAC:

- Largest provider of shelter services to people experiencing homelessness, hunger and need
  - On average, 130 meals are served daily
    - Almost 300 volunteers help each month
- CAC has been serving those in need for 75 years
- A wellness clinic and a barbershop staffed by volunteers, are also on campus

## unding

CAC does not receive ongoing government funding, instead, it is funded entirely by the generous donations of individuals, organizations and foundations who support their work.







## YWCA

From 1917 to 1977, the YWCA provided safe, respectable rooms for young women pursuing work and education. In 1977, the YWCA closed its residence for lack of demand and reopened in 1984 as a shelter, serving women and young children escaping domestic violence. The shelter on the second floor of our main building at 213 S. First has 13 rooms, each with an adult bed and space for cribs and youth beds. Households have their own sleeping spaces and share kitchen, living room, and restroom spaces.



In addition to safe shelter, clients may access all YWCA supportive services including crisis response, medical and legal advocacy, court accompaniment, support groups, advocacy based counseling, information/referrals, protection orders, immigration support, life skills classes and more. All services and free and confidential.

YWCA shelter and supportive services are funded by Federal and State grants specifically for Domestic Violence and the support of our generous community.

In 1998, the YWCA opened the Family Shelter on the corner of Birch and Colville street to serve women with large families escaping domestic violence. This shelter is more like apartment living, though living room and kitchen space are showd. This building has 7 bedrooms with a total of 13 beds plus room for cribs and youth best, four bathrooms, two kitchens, and two living rooms. This shelter is the bost option for families with older male children because of its floor plan and restrooms.





The LOFT provides temporary residence for unaccompanied youth ages 12-17.

While at the LOFT youth receive:

- 24/7 supervision and adult mentorship
  - Individualized case management
- Access to food, hygiene supplies, clothing and other personal needs.
- Access to services and support to assist with family reconciliation, housing, employment, and more.

Services are youth-centered, trauma-informed, and strength-based.

## THE LOFT



## SUPPORT AGENCIES

POPULATION HEALTH, PROVIDENCE MEDICAL GROUP



BLUE MOUNTAIN ACTION COUNCIL

WW COUNTY DEPT.
OF COMMUNITY
HEALTH

COMPREHENSIVE

## WW COUNTY DEPT. OF COMMUNITY HEALTH

- The County manages local, State, and Federal funding related to homeless/housing efforts
- Strategizing use of funds requires collaboration, communication, and cross-community problem solving

## What is Housing First?

- barriers to entry (such as sobriety, treatment or service participation requirements). Supportive services are offered to maximize housing experiencing homelessness to housing without preconditions and addressing predetermined treatment goals prior to permanent stability and prevent returns to homelessness as opposed to An approach to quickly connect individuals and families
- First permanent supportive housing models result in long-term housing Homeless Persons with Serious Mental Illness have shown that Housing stability, improved physical and behavioral health outcomes, and Studies such as HUD's The Applicability of Housing First Models to reduced use of crisis services such as emergency departments, nospitals, and jails.



## WW COUNTY DEPT. OF COMMUNITY HEALTH

 FUNCTIONAL ZERO: a milestone that indicates a community has measurable ended homelessness for a population (i.e. youth and young adults, veterans, chronic homeless, etc.) – and that they are sustaining that end.

#of people experiencing homelessness



Average monthly YYA housing placements



Functional Zero

There are criteria and benchmarks from the United States Interagency Council on Homelessness for achieving and maintaining an end to homelessness via functional zero. These strategies includes maintaining an active by-name list of those experiencing homelessness, immediately sheltering those that are unsheltered, and moving those that are sheltered into permanent housing solutions in a timely manner.

## Coordinated Entry Process

- Explores all options that would divert a person from homelessness
- Prioritizes and connects people without homes to shelter and housing

## Homeless Navigation

- Unaccompanied Youth and Young Adults and Homeless individuals with high barriers
- Assist with housing search, voucher applications, and addressing barriers
- Provides services on the MOSI

## Rapid Re Housing

- Moves households from homelessness to rentals, can provide initial costs and/or ongoing rent assistance and case management
- Programs for families with minor children, veterans, young adults, etc.

## Homeless prevention

- Assists with past due rent to maintain current housing
- Funding from Consolidated Homeless Grant (CHG), Emergency Service Grants-Covid (ESG-C), and Supportive Services for Veteran Families (SSVF).
- Treasury Rent Assistance Program (TRAP) and the former Emergency Rent Assistance Program (ERAP) have become the main source of prevention dollars currently due to the pandemic.

## BMAC

Homeless Services

## Lincoln Terrace

- Permanent housing for Homeless Families
   12 units

## Pro bono Lawyer Referral

- **Education on Landlord Tenant Law**
- Provides assistance with unlawful detainers

# Community Development Block Grants (Covid related)

- Walla Walla City and Walla Walla County
- Mortgage assistance for low-income homeowners

Services also provided in neighboring countles of Columbia and Garfield

## BAAC

Homeless Services







## Comprehensive

- The Housing and Recovery through Peer Services (HARPS) program secures permanent housing for Individuals who are discharging from inpatient psychiatric and chemical dependency facilities. Individuals served by HARPS are homeless or at risk of becoming homeless. The HARPS program provides financial assistance and case management services to obtain and maintain stable housing. Serves an average of 60 individuals a month.
- Our Permanent Supportive Housing program offers 20 scattered-site units in the Walla Walla county providing management services to those who are homeless and diagnosed with a serious and persistent mentolihealth diagnosis.
- Our new LEAD program (Law Enforcement Assisted
  Diversion) works with HARPS and otherhousing programs to
  assist LEAD participants in obtaining housing.

## PROVIDENCE POPULATION HEALTH

BELIEF THAT HEALTH IS A HUMAN RIGHT. FOR OUR COMMUNITY TO THRIVE, WE NEED TO FOCUS ON THE PHYSICAL, MENTAL, AND SOCIAL WELL-BEING OF THE PROVIDENCE'S MISSION AND VISION REFLECT OUR POPULATIONS WE SERVE. Communicat (Displiy (Junior) Escalledo) Integrity

## PROVIDERS? HOMELESSNESS IS A COMPLICATING FACTOR IN HEALTHCARE! WHY IS IT IMPORTANT TO WORK WITH SHELTER

- Health problems can precede and causally contribute to homelessness
- Homelessness complicates disease management, exorbitant downstream costs
- Our homeless population in the Walla Walla service area have the highest rates of all chronic conditions
- Highest rates for mental health and substance use metrics (behavioral health)
- Extremely low rate of an identified primary care provider
- Highest rates of Emergency Department, Avoidable Emergency Department, and Inpatient utilization rates
- Higher rates of lacking social support
- ▼ 14% SSOGI (Sex, Sexual Orientation, Gender Identity)
- 26% Disabled (as noted in employment status or payer plan, SSDI)
- Medicaid population in our service area
- ▶ 51% have a behavioral health conditions
- 40% have at least two chronic health conditions

Source: PSJH Population Health analytics (2020)

## A.E.D. = AVOIDABL ED rate per 1000 AED rate per 1000 1000 500 100 200 400 300 0 July 2019 August 2019 September 2019 October 2019 November SHELTER CONVERSION 2019 December 2019 January 2020 352 February 2020 175 **668** March 2020 TO 24/7 OPERATIONS END OF MARCH April 2020 856 323 May 2020 828 June 2020 July 2020 August 2020 September 284 2020 277 790 October 2020 November 765 2020 December 725 254 2020 240 January 2021 229 February 2021



YWCA Walla Walla

213 S. First Ave. Walla Walla, WA 99362

RETURN SERVICE REQUESTED

NONPROFIT ORG U.S. POSTAGE COLLEGE PLACE WA PERMIT NO 26

A United Way Agency

Sign up for an all-new Racial Equity Challenge! ywcaww.org/21-day



Like YWCA Walla Walla for updates and items of interest.

## THINGS YOU MADE HAPPEN IN ZOZO

366 individuals

sought help from

Advocates at the

lence Protection

Because no one

deserves rape.

had someone

17 prison clients

to talk to about a

traumatic event.

Domestic Vio-

Order Clinic.

YWCA shelters

offered 8,265

for women and

children leaving

domestic abuse.

221 survivors

had an Advocate

while attending

by their side

court.

secure bednights



YWCA doors opened to 497 domestic violence and 94 sexual assault survivors for help and healing.

1,473 calls to the 24-hour crisis line received information, assistance.



and referrals. 284 women and 203 children sheltered safely at the YWCA, away from violence and abuse.

Support groups helped 28 survivors feel heard, seen. and not alone.

YWCA OFFICE



YWCA Volunteers gave **695.25** hours of work with an C estimated value of about new futures.



63 preschoolers and toddlers prepared for school (and life) at My Friends' House.

Adventure Club welcomed 22 children for afterschool fun and





discussed important topics like healthy friendships with college student Mariposa leaders (in person, and later online).

Cocoa & Conversation with 476 middle and high school students



explored how to create and recognize healthy relationships.

eliminating racism empowering women YWCAWW.ORG

## **REPORT TO THE COMMUNITY 2020** EMPOWERE



## 2020 FINANCIALS\*

## REVENUE

Your gifts..... 523,345 United Way ...........3,897 Grants & contracts ... 732,190 Program fees...... 311,203 Investment income used ......33,364 TOTAL \$1,603,999

## 2020: You were a lifeline

ONE OF COVID's surprises has been more time to read, and good books were a comfort and a source of continued lessons in 2020.

You might remember the 1992 movie based on E.M. Forster's Howards End starring Emma Thompson as Margaret Schlegel. The big lesson from the book, delivered by Margaret, a woman led by both her heart and her mind is this: "Only connect," Forster encourages us, like Margaret herself, to try to connect, look for what we share, even when it may be difficult, and seek unity and balance. Connect.

And even though we could not and still cannot gather, we found ways to connect. We had to. Without connection, especially in times of crisis, survival is not assured. Life is not good. Mental health is challenged, and hearts hurt.

The YWCA survived in 2020 because of connection. When we had to lay off 25 staff during the

Walla Walla: 509-529-9922

stay-at-home order, I didn't know how to do that. Calls to trusted advisors were a lifeline. And you called us, asking what was needed, how could you help, how much money did we need to raise, was evervone OK.

Some of my best memories of 2020 are waving to people from the front steps as they dropped off gifts.

Once I was stopped at the grocery store by a family I had never met. They noticed my YWCA T-shirt and told me they were praying for the YWCA and everyone there.

Connection is the perfect descriptor for 2020, and I will remember this year as the year of Connection more than the year of COVID. Connection is what made it work, and connection is what will continue to make things work in 2021.

Onward.

Domestic Violence & Sexual Assault Crisis Line



Dayton: 509-382-9922

## **EXPENSES**

Women's residence & family shelter ... 215,788 My Friends' House ... 396,248 Domestic violence support..... 432,690

Sexual assault

support ..... 253,026 Adventure Club......58,941

& development.....71.929 Community outreach ..35.169

support services... 127,627 TOTAL \$1,591,418

Net: \$12,581 \*Unaudited

Administration &

Marketing



WALLA WALLA, WA 99362 213 S. FIRST AVE.

\$17,680.43

509.525.2570

## 20 THINGS WE LOVED IN 2020

Healthy residents. Though the shelter stayed full to capacity after a brief lull early in the pandemic, not one resident was infected with COVID-19!

Community generosity. The Alternative Gift Fair, founded by the Sustainable Living Center and later joined by Blue Mountain Community Foundation, raised \$2.1 million for local nonprofits, which was matched at 100% by the ALL IN Washington fund — all in a year that upended many fundraising plans (including ours).

MacKenzie Scott's surprises.
Not only were we thrilled by our
\$1 million donation, we also love that
our local community college, YWCA
USA, and 59 other YWCAs nationwide
received transformational gifts.

Great food. Several donors supported local restaurants as well as YWCA residents and staff members by purchasing and delivering meals.

Joyful Nolidays. The response to our appeal for donors to adopt shelter families was a huge success. And, in fact, a mom who spent Christmas in the shelter said it was one of the best she'd ever had.

Family. "I had time to reflect on my priorities. With my dad being ill, I really realized how important these people are to my well-being. They are my shining light through everything." — Holly Delibertis, Finance Manager

New Linc options. 2020 taught us to use online platforms, so survivors who otherwise couldn't attend have the option of attending "Living in New Circumstances" classes from home.

Helping hands. We had to cut way back on volunteers this year, but a faithful crew of delivery drivers kept Advocates in the shelter, working with clients, instead of driving to St. Mary's every day to pick up meals.

The dogs! Dog-lovers who worked from home got more time with their pets, and 14 furry friends provided emotional support to their humans living in the shelter.

A little help from our friends. When virus-killing cleaner was impossible to find, Karen from the YMCA kept our spray bottles topped up and loaned us her giant sanitizing mister until ours arrived.

The M F Drive-In. When we couldn't meet safely in person, the drive-in gave our whole community a safe space to hold graduations, church services, and even a baseball-themed

Grateful parents. "Having My Friends' House as a support for our family during scary times has provided enormous emotional relief to me. I'm very grateful MFH was able to accommodate COVID restrictions and stay open while fostering an environment of safety, learning, and joy." — A parent, My Friends' House

Time to breathe. "2020 brought everything around me to a halt and gave me the opportunity to rethink what was really important in my life — faith, time, family, well-being, safety, growth, love, and true friendship." — Celia Guardado, Community Relationships and Outreach Coordinator

Home, sweet home. Despite the pandemic, 41 survivors and their families moved out of the shelter and into permanent housing. Job success. While living in the shelter, Trisha completed 40 applications and, during a time of record unemployment, started a new career with benefits, professional training, and a good salary.

Mariposa leaders. Not every school felt able to offer anything beyond the regular curriculum, but for those who did, our leaders held Zoom-style meetings right in students' homes. The others worked on plans for inperson meetings to happen in 2021.

More awareness of racial injustice. The senseless death of George Floyd focused attention on systemic racism in a way nothing else has, involving people all over the world in protest and pushing titles like White Fragility and How to Be an Anti-Racist to the tops of bestseller lists. It shouldn't have taken a tragedy to get the world's attention, and YWCA pledges to keep working until justice ... just is.

cake. A domestic violence shelter might not seem like the cheeriest place to spend your birthday, but at the YWCA, it means a visit from Cake, Hope, & Love. These volunteer bakers make sure everyone gets a cake on their special day, no matter what age, even during a pandemic.

Time at home. "I loved that coming home meant spending more time with my family and pets."

— Jessica Swanson, LiNC Assistant

Too much to list. You were so generous that we'd need several more pages to count all the blessings of 2020. We are deeply grateful.



## YOU ARE NOT ALONE LINC IS HERE TO HELP

LiNC is a forward-looking course. Old beliefs are questioned and self-talk is adjusted. As a result, your life can change. You will create a purpose, a goal, or an intention. LiNC women feel ready to begin the journey toward a distinctive and exceptional new life.

derailed by horrific childhood abuse and a
15-year abusive marriage, Ronnikka never
thought she'd earn a high school diploma.
After finding safety at the YWCA shelter and
finding her voice in LiNC class, Ronnikka has
her diploma from Walla Walla Community
College. She plans to create a book telling
her life story. "The most important thing I
learned," she says, "is that I matter. Ronnikka
matters."

YWCA domestic violence and sexual assault services are available in both **Walla Walla County** and **Columbia County**. For immediate help, please call the crisis line. To make an appointment, please call the office.

eliminating racism empowering women

## ywca

## YWCA Walla Walla

213 S. First Avenue Walla Walla, WA 99362

Office: 509-525-2570 / TTY: 800-833-6384

CRISIS LINE: 509-529-9922

## **Dayton Office**

270 E. Main Street Dayton, WA 99328 **Office:** 509-382-9922

CRISIS LINE: 509-382-9922

ff/ywcawallawalla

ywcaww.org

YWCA Walla Walla is a United Way member agency

This project had support from grants awarded by the Office for Victims of Crime, US Department of Justice. Points of view in the document are those of the author and do not necessarily represent the official position or policies of Office for Victims of Crime, US Department of Justice. Grant funds are administered by the Office of Crime Victims Advocacy, Community Services and Housing Division, Washington State Department of Commerce.



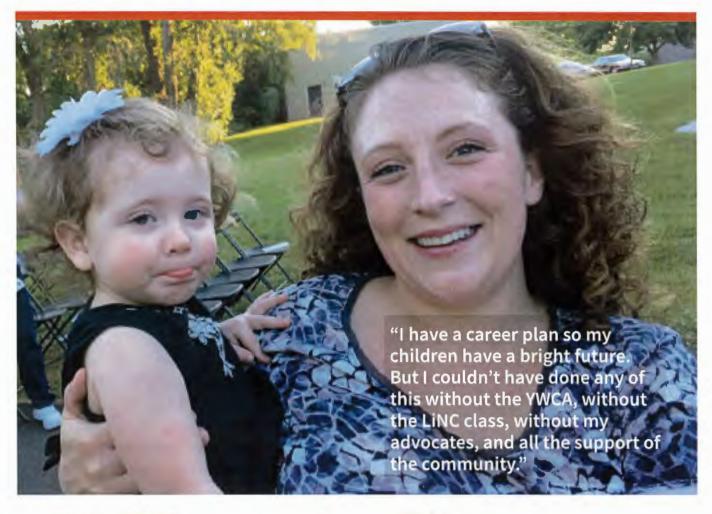
## YOU ARE NOT ALONE LINC IS HERE TO HELP

## STARTING A NEW PHASE OF LIFE REQUIRES PLANNING AND A COMMITMENT TO ACTION.

LiNC helps women who have survived domestic violence open up personal matters that have been either long ignored or misunderstood.

The 4-week LiNC course offers selfexploration exercises and life-changing information.

If you are a domestic violence survivor or know someone who is, email LiNC@ywcaww.org or call 509.525.2570 to find out when the next class series will begin.



## **TOPICS COVERED**

- ► Knowing yourself
- ▶ Change
- ► Self-esteem
- Boundaries and resilience
- ► Emotional Intelligence
- ➤ Self-talk
- Communications
- ► Money
- ► Time and stress management
- ► Goal-setting and decision-making

## **LINC 2.0**

LiNC 2.0 is for LiNC alums only. LiNC 2.0 is designed to help graduates:

- Further skills learned in LiNC 1.0.
- ► Build knowledge and develop skills in specific areas.
- Continue connections with social networks built in LiNC 1.0.
- Become leaders in their own lives.

## WHAT IS SEXUAL ASSAULT?

**Sexual assault** is any involuntary sexual act in which a person is threatened, coerced, or forced to engage against their will, or any sexual touching of a person who has not consented.

## **SEXUAL ASSAULT TRUTHS**

There are many **myths** out there about sexual assault. Here's the **truth**.

- 1. Sexual assault is a crime.
- 2. It is always the perpetrator's fault.
- 3. It is not the victim's fault.
- **4.** Sexual assault is most often committed by someone the victim knows.
- **5.** Sexual assault is more about **power** and control than sexual gratification.
- **6.** The most common victim of rape is a 16- to 24-year-old woman. But a **person of any age** can be the victim of rape.

## WHAT IS DOMESTIC VIOLENCE?

**Domestic violence** is a pattern of controlling behaviors carried out by one person in an intimate relationship to maintain power and control over their partner.



Physical and sexual violence are part of a larger system of abuse, which firmly establish a pattern of intimidation and control in a relationship. These power techniques are all forms of domestic violence:

- Intimidation: Making you afraid by using looks, gestures or actions. Smashing things. Abusing pets. Displaying weapons.
- Coercion and threats: Making or carrying out threats to do something to hurt you.
   Threatening to leave you, to commit suicide, to report you to welfare. Making you drop charges.
- Emotional abuse: Putting you down.

  Making you feel bad about yourself. Calling you names. Making you think you're crazy. Playing mind games. Humiliating you. Making you feel guilty.
- Isolation: Controlling what you do, who you see and talk to, what you read and where you go. Limiting your outside involvement. Using jealousy to justify actions.
- Using children: Making you feel guilty about the children. Using the children to relay messages. Using visitation to harass you. Threatening to take the children away.

- Minimizing, denying, blaming: Saying your concerns about the relationship are unimportant or not real. Saying the abuse didn't happen. Shifting responsibility for abusive behavior.
- Stereotyping\*: Expecting you to fulfill a narrowly defined gender role. Insisting they make all the decisions that they perceive as assigned to or with their role.
- Economic abuse: Preventing you from getting or keeping a job. Making you ask for money. Giving you an allowance. Taking your money. Not letting you know about or have access to the bank account.
- Sexual abuse: Making you do sexual things against your will. Physically attacking the sexual parts of your body. Treating you like a sex object.
- \*YWCA provides services for survivors of all genders. Men and people who identify as transgender can experience both domestic violence and sexual assault.

## **YOU ARE NOT ALONE WE'RE HERE** TO HELP

## YWCA Advocates can:

- Give you support and answer your auestions.
- Meet with you to talk in a safe place.
- Assist you with temporary shelter.
- Assist you in safety planning.
- Provide legal and medical advocacy.
- Help with referrals to community resources.
- Provide counseling and support groups.
- Provide bilingual and bicultural services.

Our crisis line is available 24 hours a day, 7 days a week. All services are free and completely confidential. We can help.

YWCA domestic violence and sexual assault services are available in both Walla Walla County and Columbia **County.** For immediate help, please call the crisis line. To make an appointment, please call the office.

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## **YWCA Walla Walla**

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