



# TOWN OF WATERTOWN CONNECTICUT

## OFFICE OF THE TOWN MANAGER

Watertown Town Hall • 61 Echo Lake Road • Watertown, CT 06795

Tel: 860.945.5255 • Fax: 860.945.4974 • [www.watertownct.org](http://www.watertownct.org)

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Dear Watertown Residents, Business Owners, and Visitors:

It is with great pleasure and honor that I serve as Town Manager for Watertown. Our Town is filled with citizens who hold a deep love for our community, and I thank them wholeheartedly for being involved. My mission is to act with integrity, compassion, and a deep sense of pride in our community as we face the challenges ahead of us. Watertown is a community with a future that continues to burn brightly. As we move forward toward accomplishments we will achieve together, we must remember those that came before us and those that will come after us.

We have an incredible array of assets in our Town, including parks, schools, the business community, and local volunteer organizations. I am a 33 plus year resident of the Town, and I am very excited to be part of an organization comprised of such experienced and excellent staff. We work diligently, along with the board of education staff, as well as many other departments, to maintain and improve Watertown as a great place to live, raise a family, work, relax, and enjoy.

April marks the start of my fifth month as Watertown's Town Manager, and I am delighted to share accomplishments that we have experienced since November. I don't think that any one of us could have imagined the challenges we have faced this past year, but we all know that Watertown citizens come together to support each other during trying times, and indeed, we have! This year has been shaped by a significant global public health concern and economic emergencies. We continue to support our community and implement Town Council policy priorities. I am deeply proud that our Town has maintained its core services while providing needed COVID-19 community/emergency response efforts.

This year, our Town Council adopted the following mission statement:

*"In Watertown, we strive to be Litchfield County's most citizen/employee-centric Town. We seek to be a town where citizens, businesses, and employees are valued; where all can count on efficient services, fiscal responsibility, engaging schools and a safe community."*

As staff strives to meet this mission, we have been able to:

- ✓ Implement a Social media presence; promote local business and inform public
- ✓ Establish Covid-19 testing sites offered to residents and citizens of neighboring communities
- ✓ Offer a vaccine clinic (one of the very few communities to do so)
- ✓ Work on - and are close to - relaunching a new website that will be easily navigated
- ✓ Maintain AA bond rating
- ✓ Continue Infrastructure improvements
- ✓ Refinance past bonding projects to lower interest rates
- ✓ Share service exploration with BOA; Electrical and Gas services
- ✓ Initiate new and improved flow processes for land use, building, economic development
- ✓ Reorganize the building department for reduced cost and streamlined services
- ✓ Set up new software implementation in Finance, Land Use, and Building Departments which streamline services and reduce costs

My door is open to the citizens of Watertown. Please call, stop by, and share your goals, thoughts or concerns with me and the rest of your public servants in Town Hall. Together, we will accomplish great things, and we will continue on a path of success. By honoring our traditions and achieving new ones, we will show Watertown's true potential to those around us. Stay up on the latest events, programs, and meetings by reading the newspapers and accessing the Town's website at [www.watertownct.org](http://www.watertownct.org). The future is today, and I hope you will join me on this journey.