

Watertown Police Department Citizen Survey

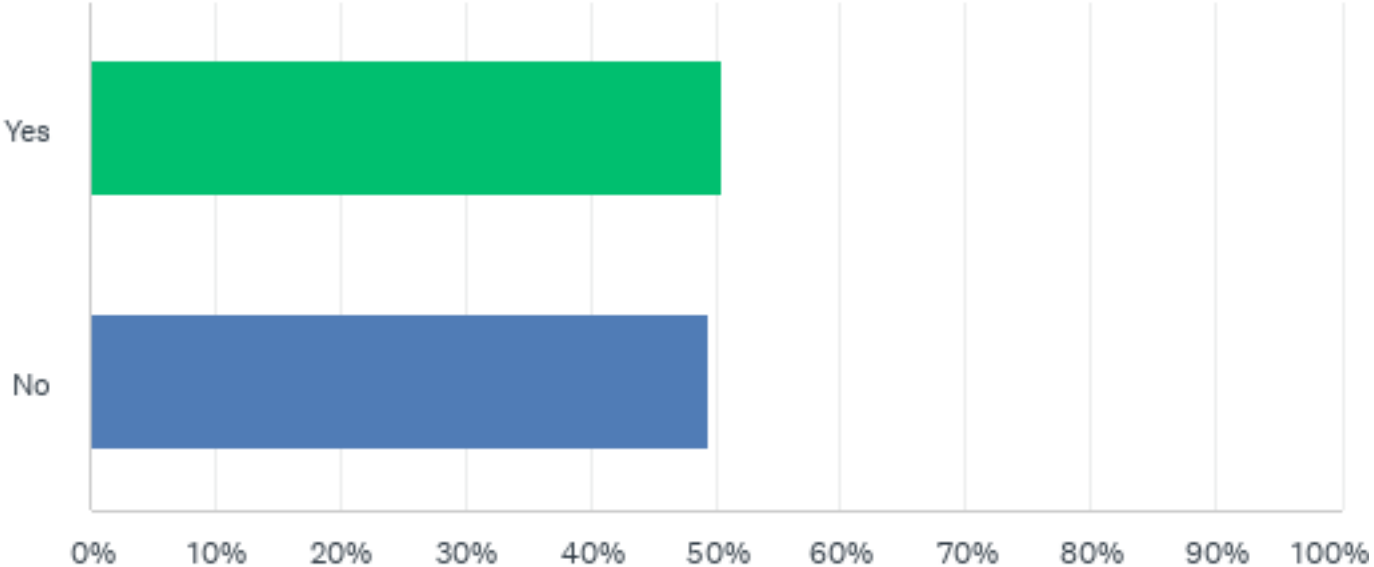
Monday, May 09, 2022

289 Total Responses

Survey Period: 04/01/2022 through 04/30/2022

Q1: Have you had contact with any member of the Watertown Police Department within the last year?

Answered: 289 Skipped: 0



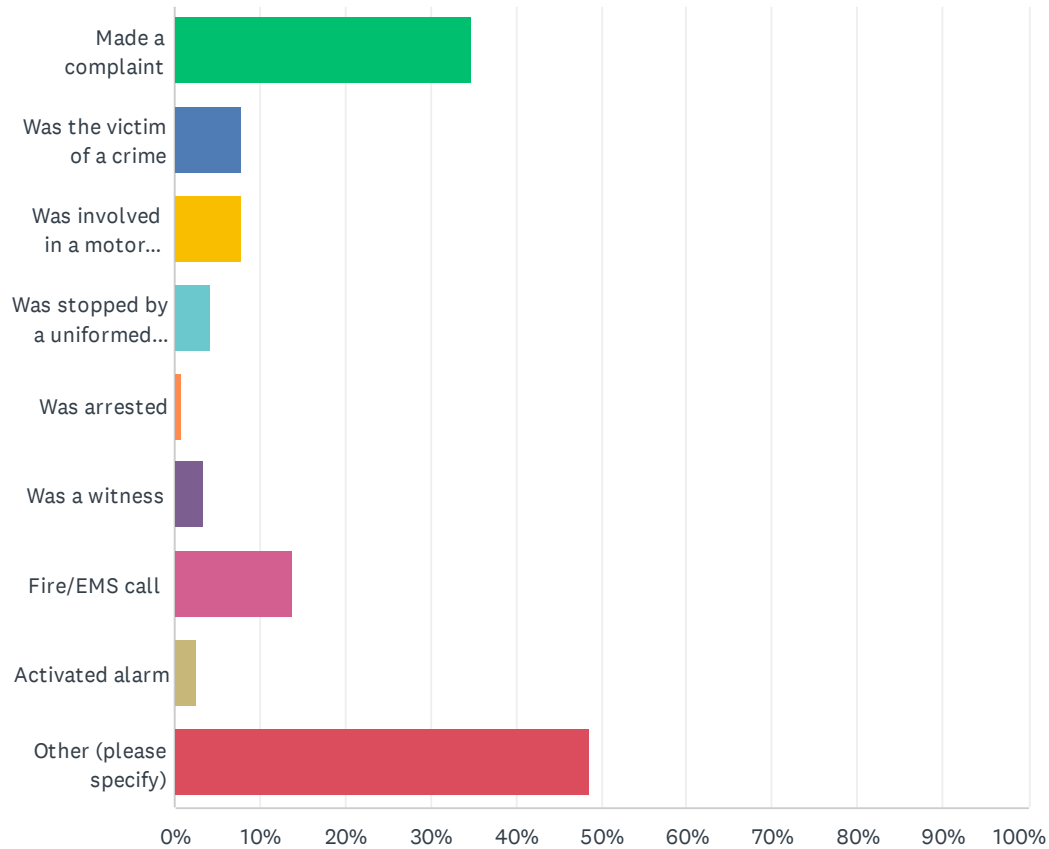
Q1: Have you had contact with any member of the Watertown Police Department within the last year?

Answered: 289 Skipped: 0

ANSWER CHOICES	RESPONSES	
Yes	50.52%	146
No	49.48%	143
TOTAL		289

Q2 In what capacity did you interact with the Watertown Police Department? (select all that apply)

Answered: 115 Skipped: 174



ANSWER CHOICES	RESPONSES	
Made a complaint	34.78%	40
Was the victim of a crime	7.83%	9
Was involved in a motor vehicle accident	7.83%	9
Was stopped by a uniformed Watertown police officer (vehicle or other)	4.35%	5
Was arrested	0.87%	1
Was a witness	3.48%	4
Fire/EMS call	13.91%	16
Activated alarm	2.61%	3
Other (please specify)	48.70%	56
Total Respondents: 115		

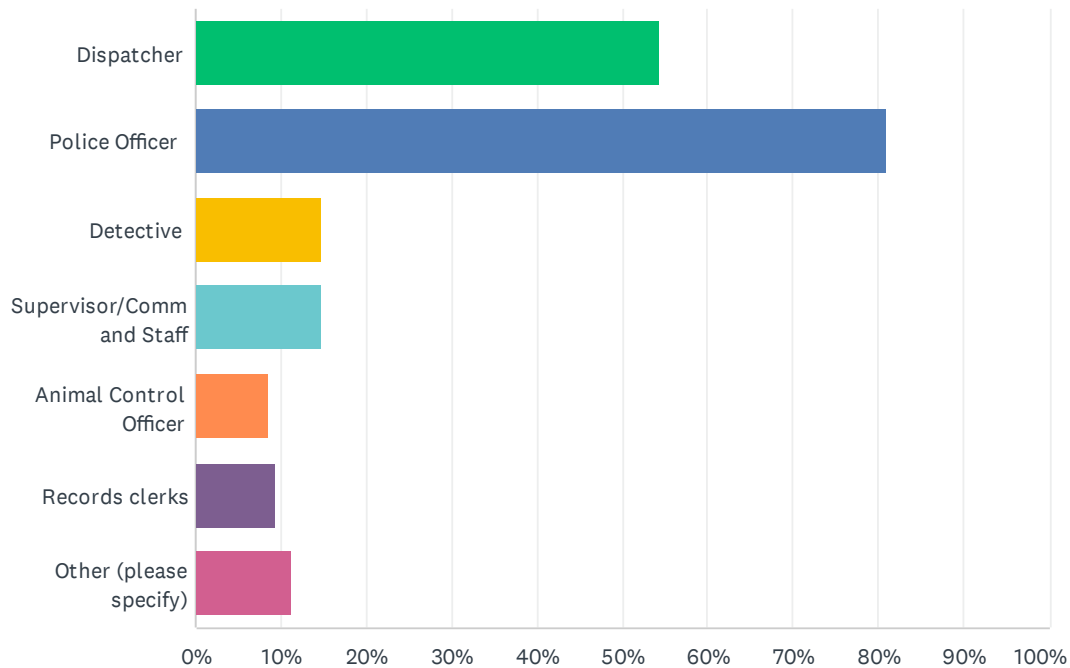
#	OTHER (PLEASE SPECIFY)	DATE
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1	Citizen on Patrol at Police Station	5/3/2022 9:34 AM
2	member of sr ctr. scabble group locked self out of her residence	5/3/2022 9:30 AM
3	Christmas Dinner	5/3/2022 9:25 AM
4	911 Emergence	5/3/2022 9:21 AM
5	Social interaction no problems.	5/3/2022 9:15 AM
6	Fell down	5/3/2022 9:08 AM
7	I fell and needed help.	5/3/2022 8:35 AM
8	Just friendly contact.	5/3/2022 8:23 AM
9	Looking for 2 kids who stole a car.	5/3/2022 8:19 AM
10	I had locked myself out of my house	5/3/2022 8:13 AM
11	Community event	4/29/2022 12:08 PM
12	At Former Chief Jack Carroll's funeral.	4/24/2022 9:12 AM
13	Parked on neighbors curb during a snow storm and they called police to have me move it. Very politely asked me to move the vehicle and had no issues	4/8/2022 8:48 AM
14	Grandson's car struck by another vehicle	4/6/2022 4:16 PM
15	I belived we had a breakin(we did not)	4/6/2022 10:32 AM
16	requested speed limit enforcement on Honey Hill Rd.	4/5/2022 10:16 PM
17	Work related. MD office call	4/5/2022 8:47 PM
18	Longtime redudent	4/4/2022 10:24 PM
19	Came in for fingerprinting for pistol permit	4/4/2022 7:26 PM
20	Friends and als got to meet our K9.	4/4/2022 2:57 PM
21	We have constant issues with dirt bikes and farm tractors on our streets with 7th and 8th graders not following rules of the road. All of the neighbors are enraged. NOTHING GETS DONE! There's speeding and illegal vehicles being driven on our streets.	4/4/2022 8:48 AM
22	Neighbor	4/4/2022 7:45 AM
23	Spoke to SRO officer at the high school as I work there and was looking for some advice on what to do.	4/3/2022 9:58 AM
24	Carbon monoxide in our house	4/2/2022 9:16 PM
25	Cruiser had a headlight out. Doh!	4/2/2022 12:32 PM
26	Person living in home was reported to be suicidal	4/1/2022 11:16 PM
27	JTPS	4/1/2022 9:12 PM
28	Car seat inspection, fingerprinting, called dispatch for escaped dog	4/1/2022 8:35 PM
29	Came to my home	4/1/2022 7:48 PM
30	Animal	4/1/2022 7:10 PM
31	Asked a question	4/1/2022 6:36 PM
32	Lived across the street, from lieutenant & family.	4/1/2022 6:10 PM
33	Called in a suspicious vehicle	4/1/2022 5:50 PM
34	Community activity	4/1/2022 5:47 PM
35	Neighbors car almost stolen and house across the street shot at.	4/1/2022 5:38 PM
36	senior breakfast	4/1/2022 3:28 PM

37	Sent in a tip regarding off-road vehicles and the origination point.	4/1/2022 2:51 PM
38	Corresponded with Mark Conway concerning donation to Golf Tournament last year	4/1/2022 1:25 PM
39	Person checking my car in the early morning	4/1/2022 12:53 PM
40	Called to report a possible crime in progress	4/1/2022 12:30 PM
41	Potential threatening situation	4/1/2022 12:19 PM
42	Met with Officer Gavallas about the traffic and safety of students on Tower rd. with the gate now open 24/7	4/1/2022 11:55 AM
43	Mt Kilimanjaro program at library	4/1/2022 11:35 AM
44	Former Watertown Police Officer	4/1/2022 11:18 AM
45	2 officers came to my sisters house for a removal of her dds resident who lived with her for 28yrs. They were both compassionate and understanding.	4/1/2022 10:12 AM
46	Officer did a check after someone called about suspicious activity near our house	4/1/2022 9:53 AM
47	Community contact	4/1/2022 9:28 AM
48	Dropped off goodie bags, meatball grinders	4/1/2022 9:27 AM
49	Called into dispatch for a bang at my house. I thought someone was trying to break in was trying to	4/1/2022 8:34 AM
50	Well check	4/1/2022 8:30 AM
51	Bumped into a couple of officers while shopping	4/1/2022 8:26 AM
52	Detective Rivera installed a car seat for my toddler. I was in desperate help and she saw me within 15 minutes of me speaking with her.	4/1/2022 8:26 AM
53	Officer sideswiped my mailbox on the way to a call and came back to tell me no damage to the box but the cruiser was damaged	4/1/2022 8:20 AM
54	Suspicious activity on road	4/1/2022 8:19 AM
55	Returned checks to me that someone had turned in to the department.	4/1/2022 8:16 AM
56	Neighbor called about harrassment involving another resident	4/1/2022 8:11 AM

Q3 Tell us who you had contact with. (select all that apply)

Answered: 116 Skipped: 173



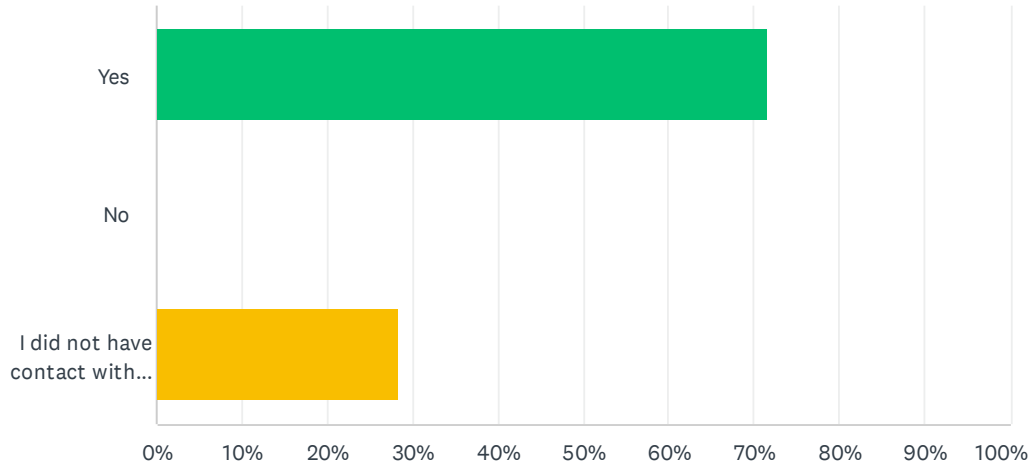
ANSWER CHOICES	RESPONSES	
Dispatcher	54.31%	63
Police Officer	81.03%	94
Detective	14.66%	17
Supervisor/Command Staff	14.66%	17
Animal Control Officer	8.62%	10
Records clerks	9.48%	11
Other (please specify)	11.21%	13
Total Respondents: 116		

#	OTHER (PLEASE SPECIFY)	DATE
1	Undercover Police	5/3/2022 9:34 AM
2	senior center director (Laura Guray)	5/3/2022 9:30 AM
3	EMS	5/3/2022 9:04 AM
4	Ambulance	5/3/2022 8:54 AM
5	Chief Bernegger and Lt Gavallas	4/4/2022 6:59 PM
6	Fire dept EMS	4/4/2022 1:07 PM
7	Firemen	4/2/2022 9:16 PM

8	Officer Andy	4/1/2022 9:12 PM
9	Lady upfront	4/1/2022 6:51 PM
10	Fire Dept	4/1/2022 6:07 PM
11	SRO's	4/1/2022 5:47 PM
12	Mark Conway	4/1/2022 1:25 PM
13	the Chief and LT. Gavallas	4/1/2022 11:35 AM

Q4 If initial contact was made with a WPD Dispatcher either by telephone or by visiting the lobby of the Watertown Police Department, do you feel the Dispatcher listened to you and responded to your needs in a polite, courteous and professional manner?

Answered: 113 Skipped: 176

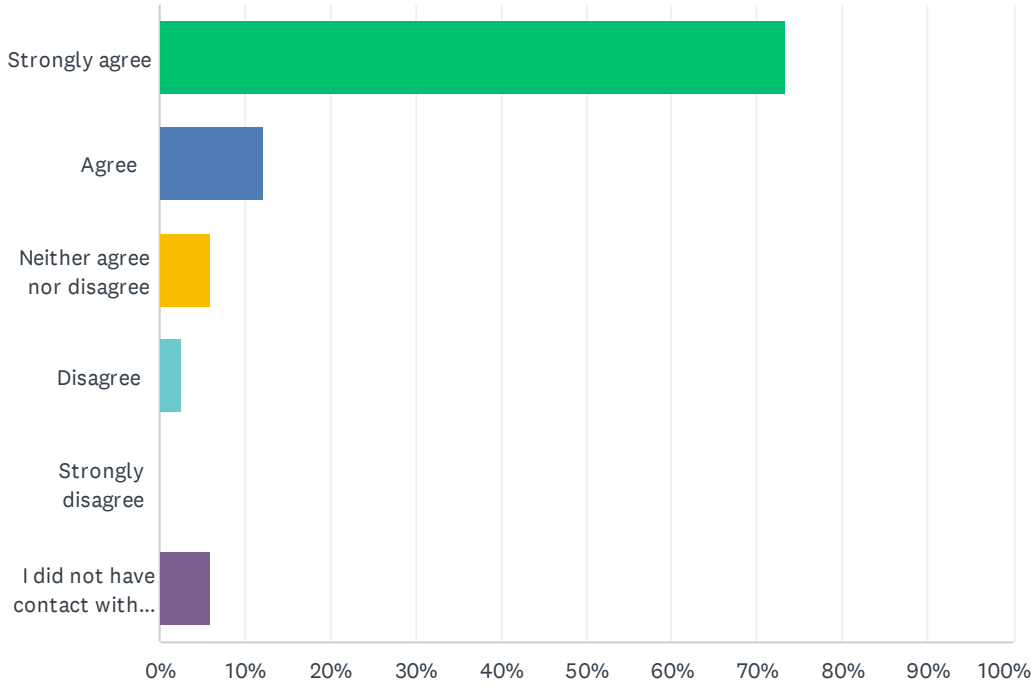


ANSWER CHOICES	RESPONSES	
Yes	71.68%	81
No	0.00%	0
I did not have contact with a WPD dispatcher	28.32%	32
TOTAL		113

#	COMMENTS	DATE
1	Buy tickets to Crime Stoppers	5/3/2022 9:25 AM
2	It was a few years ago and the Dispatcher was wonderful.	5/3/2022 9:15 AM
3	But was unconcerned about the reckless ATV's because there is nothing they can do.	5/3/2022 8:16 AM
4	Officer enforcing "local traffic only" on Basset Rd.	4/5/2022 10:16 PM
5	Always polite, courteous & helpful.	4/4/2022 10:24 PM
6	One dispatcher did at one time and another was not so nice and reported being "very busy"	4/4/2022 8:48 AM
7	I am so pleased with the help I got yesterday from the second I called the police station to the second the fire department left our house	4/2/2022 9:16 PM
8	The dispatcher was professional and was able to address the reason for my call.	4/2/2022 12:32 PM
9	Dispatchers are great	4/1/2022 9:27 AM
10	Robin was very helpful, friendly, and compassionate.	4/1/2022 8:34 AM

Q5 If your interaction involved a Watertown Police Officer, would you agree that the Officer was polite, courteous and professional?

Answered: 116 Skipped: 173



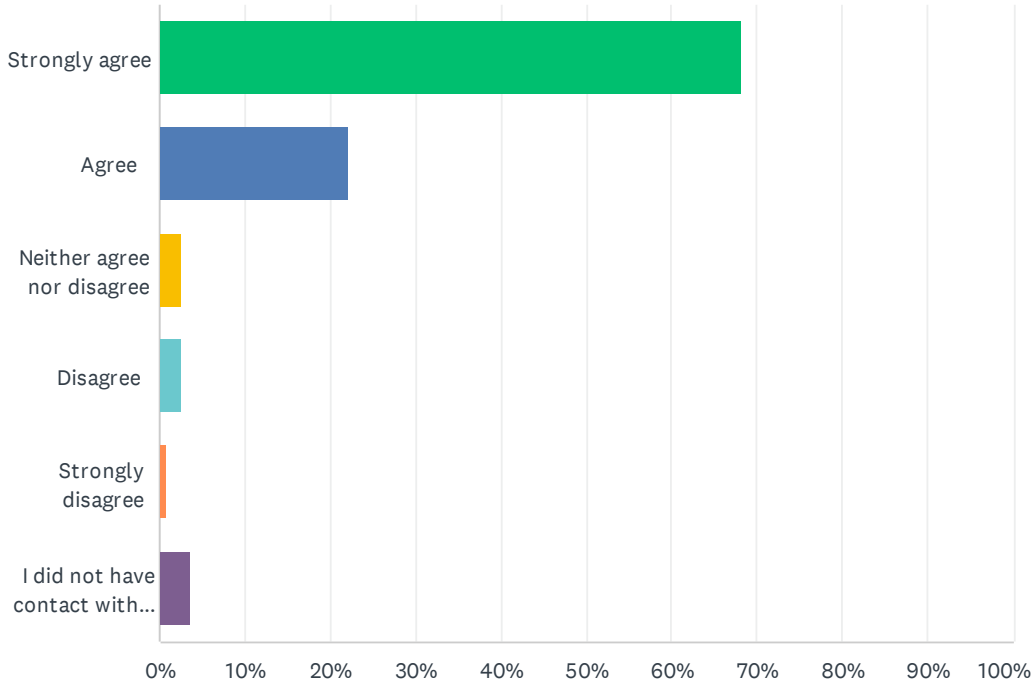
ANSWER CHOICES	RESPONSES	
Strongly agree	73.28%	85
Agree	12.07%	14
Neither agree nor disagree	6.03%	7
Disagree	2.59%	3
Strongly disagree	0.00%	0
I did not have contact with a Watertown Police Officer	6.03%	7
TOTAL		116

#	COMMENTS	DATE
1	car break in	5/3/2022 9:21 AM
2	Every Officer I've had an interaction with our officers its been positive.	5/3/2022 9:15 AM
3	They all are great.	5/3/2022 8:16 AM
4	Officer stated problem was known, however covid complications prevented enforcement of speed limit.	4/5/2022 10:16 PM
5	Not bad however how many times are all of our neighbors going to call before something finally gets done??	4/4/2022 8:48 AM

6	This was a medical call for a family member and both officers responding were attentive, kind, courteous and professional.	4/1/2022 1:32 PM
7	The officer I spoke to was kind, patient, informative, and sensitive to the situation and all parties involved.	4/1/2022 12:30 PM

Q6 Would you agree that the Watertown Police Officer was attentive and responsive to your needs?

Answered: 113 Skipped: 176

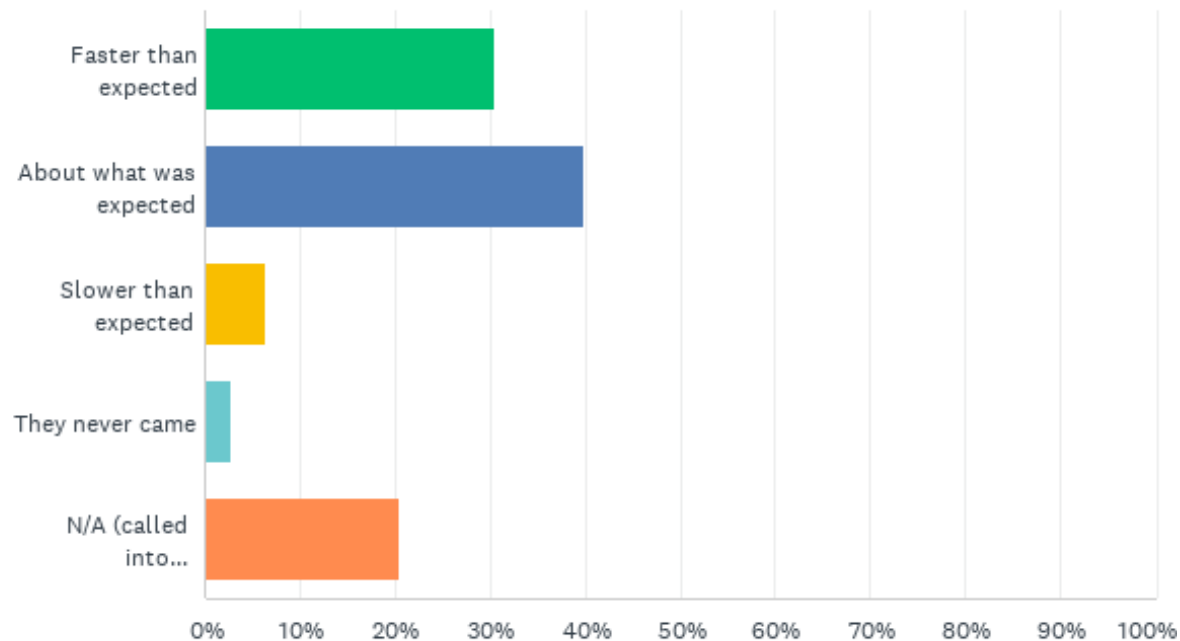


ANSWER CHOICES	RESPONSES	
Strongly agree	68.14%	77
Agree	22.12%	25
Neither agree nor disagree	2.65%	3
Disagree	2.65%	3
Strongly disagree	0.88%	1
I did not have contact with a Watertown Police Officer	3.54%	4
TOTAL		113

#	COMMENTS	DATE
1	Did not change my situation about 20 dogs next door barking went to 30? in the winter	5/3/2022 8:50 AM
2	registered concern, but unable to predict any solutions.	4/5/2022 10:16 PM
3	We are constantly being told that are complaints are reported and the police take it very seriously however the problem continues to happen	4/4/2022 8:48 AM

Q7: How quick was our response to your call for service?

Answered: 108 Skipped: 181



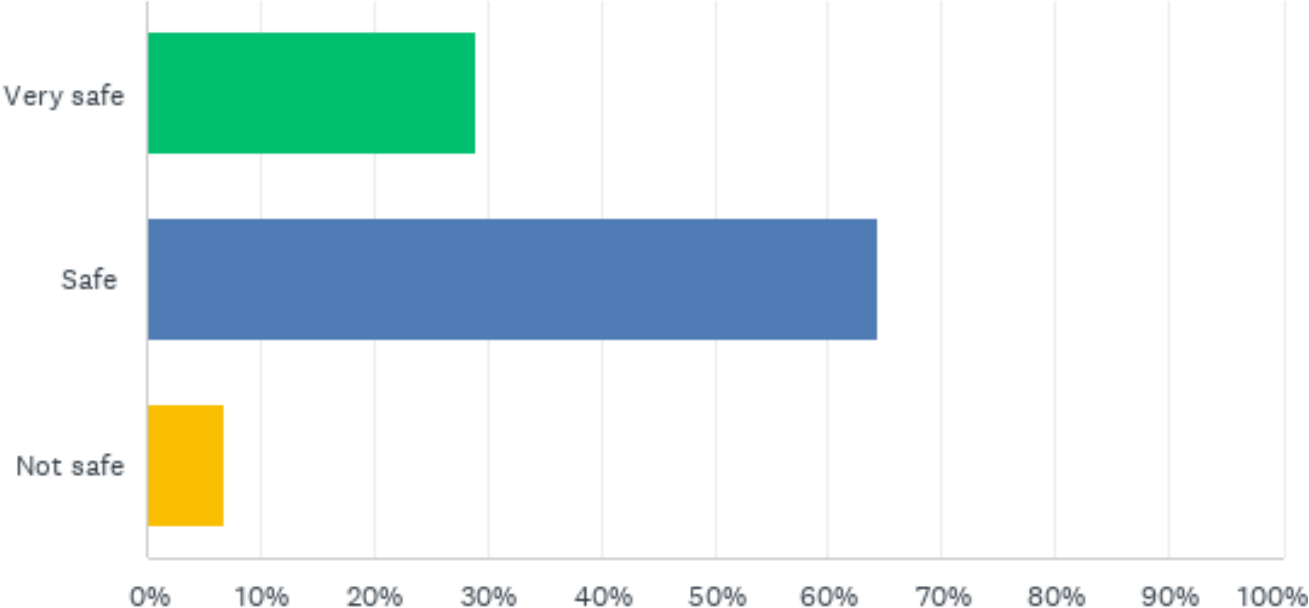
Q7: How quick was our response to your call for service?

Answered: 108 Skipped: 181

ANSWER CHOICES	RESPONSES	
Faster than expected	30.56%	33
About what was expected	39.81%	43
Slower than expected	6.48%	7
They never came	2.78%	3
N/A (called into Dispatch/Records/No Officer response required)	20.37%	22
TOTAL		108

Q8: Overall, how safe do you consider the Town of Watertown?

Answered: 238 Skipped: 51



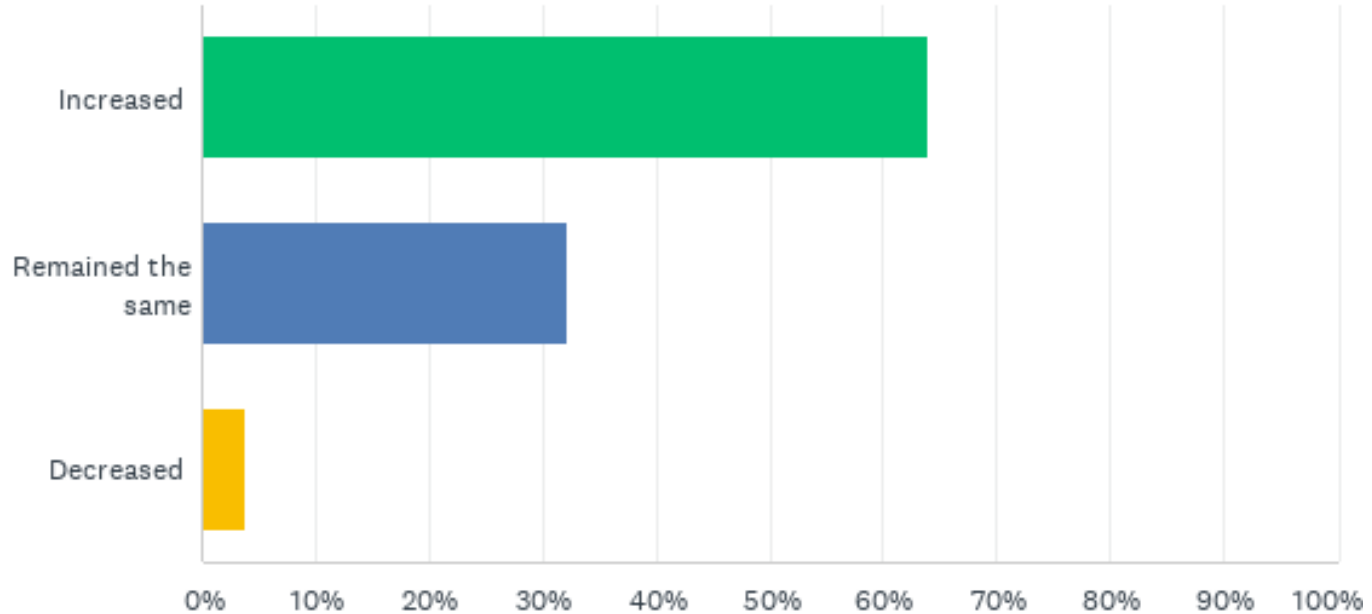
Q8: Overall, how safe do you consider the Town of Watertown?

Answered: 238 Skipped: 51

ANSWER CHOICES	RESPONSES	
Very safe	28.99%	69
Safe	64.29%	153
Not safe	6.72%	16
TOTAL		238

Q9: Over the past 12 months, do you believe crime in Watertown has:

Answered: 236 Skipped: 53



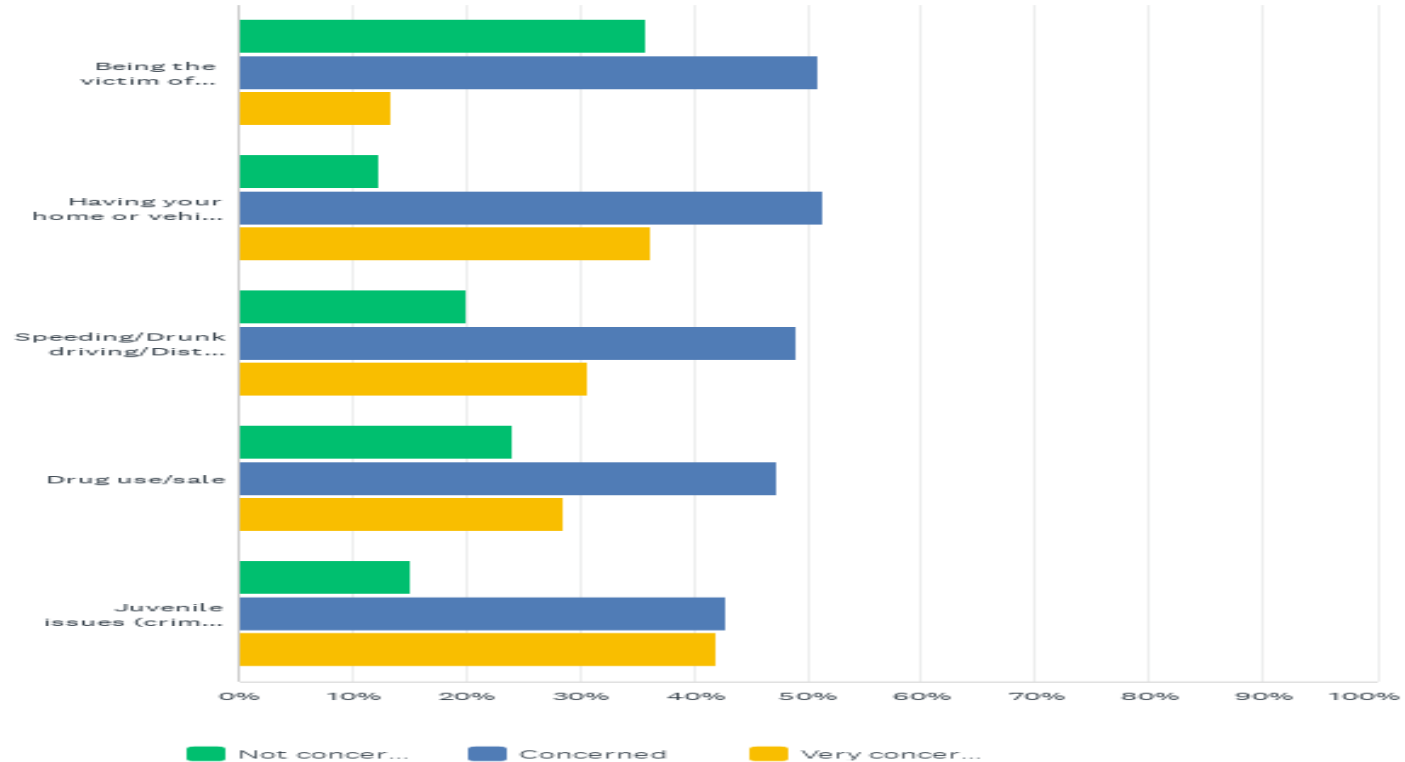
Q9: Over the past 12 months, do you believe crime in Watertown has:

Answered: 236 Skipped: 53

ANSWER CHOICES	RESPONSES	
Increased	63.98%	151
Remained the same	32.20%	76
Decreased	3.81%	9
TOTAL		236

Q10: How concerned are you with the following situations in Watertown?

Answered: 237 Skipped: 52



Q10: How concerned are you with the following situations in Watertown?

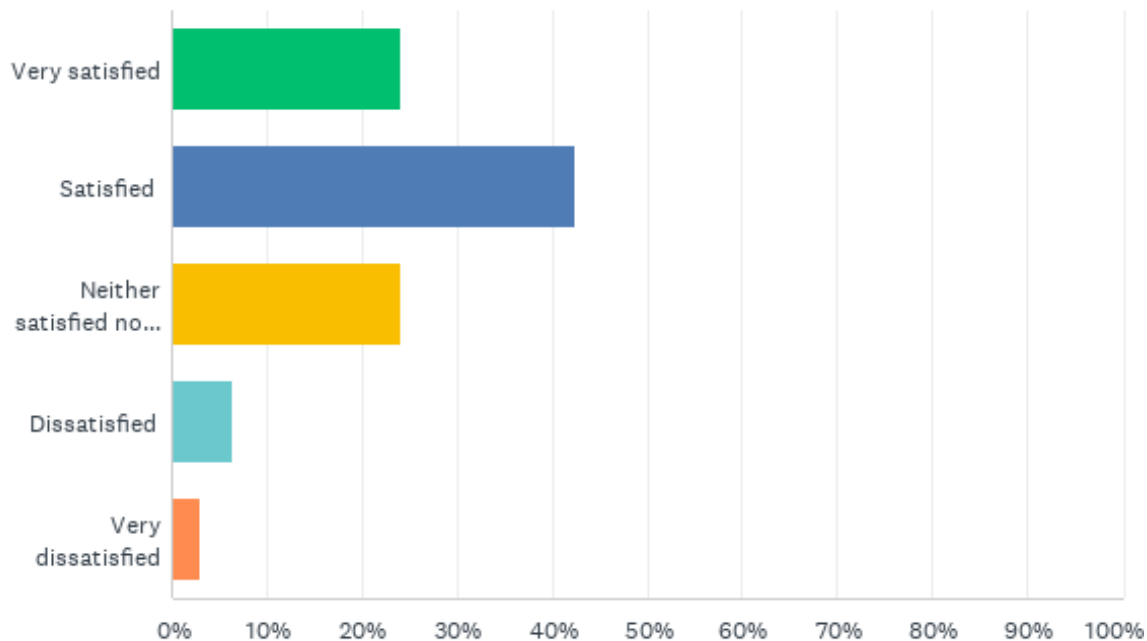
Answered: 237 Skipped: 52

	NOT CONCERNED	CONCERNED	VERY CONCERNED	TOTAL
Being the victim of Robbery	35.78% 83	50.86% 118	13.36% 31	232
Having your home or vehicle burglarized	12.39% 29	51.28% 120	36.32% 85	234
Speeding/Drunk driving/Distracted driving	20.09% 47	49.15% 115	30.77% 72	234
Drug use/sale	24.12% 55	47.37% 108	28.51% 65	228
Juvenile issues (crime, loitering, supervision, drugs/alcohol, etc.)	15.15% 35	42.86% 99	41.99% 97	231

#	OTHER (PLEASE SPECIFY)	DATE
1	located in outskirts of town	5/3/2022 8:54 AM
2	ATV + Speeding on 63	5/3/2022 8:17 AM
3	Speeding on our street-Hamilton Avenue	5/1/2022 10:08 AM
4	Auto thefts, cat converter thefts, carjacking, Quads	4/29/2022 12:10 PM
5	Dirt bikes and Quads, people driving and texting, speeders	4/25/2022 11:31 AM
6	ATVs on streets at high speeds	4/18/2022 9:24 AM
7	speeding in residential areas which has been ongoing for decades	4/7/2022 12:25 PM
8	Failure to stop at stop signs and no turn on red light	4/6/2022 4:22 PM
9	not approved vehicular traffic	4/5/2022 10:20 PM
10	ATV, dirt bike , groups hazardous riding on streets.	4/4/2022 10:28 PM
11	talking or texting, using my street as a cut through, unregistered ATVs & scooters	4/4/2022 7:08 PM
12	ATV usage on the roads at higher rates of speed as well as boxing off cars	4/4/2022 1:09 PM
13	There are kids driving up and down Whispering Hill Road and I called and spoke to dispatcher who was not very nice! These kids speed up and down the road in dirt bikes, tractors, etc and wave to neighbors as a way of laughing to them. The road is very small and it's a accident waiting to happen. When residents call we do not even see a police car in sight. Hopefully now that the weather is getting warmer and these kids get back out flying through these neighborhoods nothing will happen. They park this tractor in their driveway so police should know where they live.	4/4/2022 8:15 AM
14	many unauthorized vehicles on the street. tractors, scooters, etc	4/4/2022 7:48 AM
15	We have not seen or experienced what I read about on Watertown Talks FB group. Some of it seems to be hype by the same people. Lived here 34 years and the only difference is the social media echo chamber.	4/2/2022 11:32 AM
16	This is a problem in our neighborhood Kent Terrace	4/1/2022 4:10 PM
17	fireworks	4/1/2022 3:02 PM
18	Gang of thugs riding thur town. Got caught in it a couple of weeks ago.	4/1/2022 9:40 AM
19	Unauthorized ATV and Other vehicles	4/1/2022 9:05 AM
20	Car/motorcycle mobs	4/1/2022 8:32 AM
21	Illegal atv's and dirt bikes being allowed to endanger traffic and pedestrians every weekend and absolutely nothing being done about it.	4/1/2022 8:28 AM

Q11: To what extent are you satisfied that the Watertown Police Department is addressing the problems that really concern you?

Answered: 236 Skipped: 53



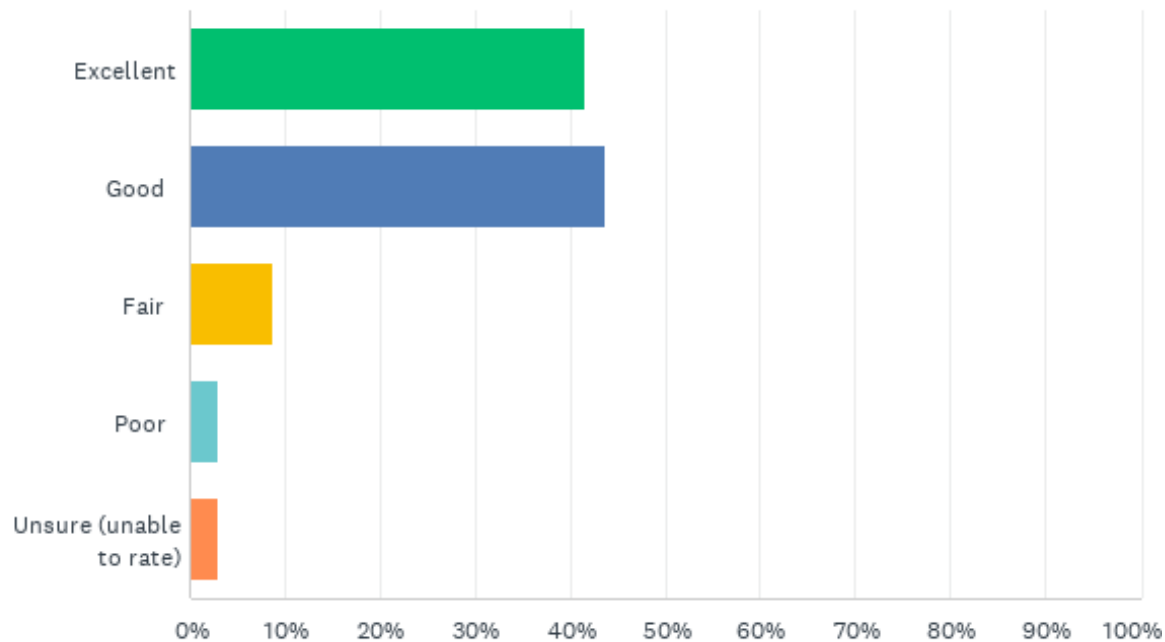
Q11: To what extent are you satisfied that the Watertown Police Department is addressing the problems that really concern you?

Answered: 236 Skipped: 53

ANSWER CHOICES	RESPONSES	
Very satisfied	24.15%	57
Satisfied	42.37%	100
Neither satisfied nor dissatisfied	24.15%	57
Dissatisfied	6.36%	15
Very dissatisfied	2.97%	7
TOTAL		236

Q12: Overall, How would you rate the competency level of the Watertown Police Department.

Answered: 238 Skipped: 51



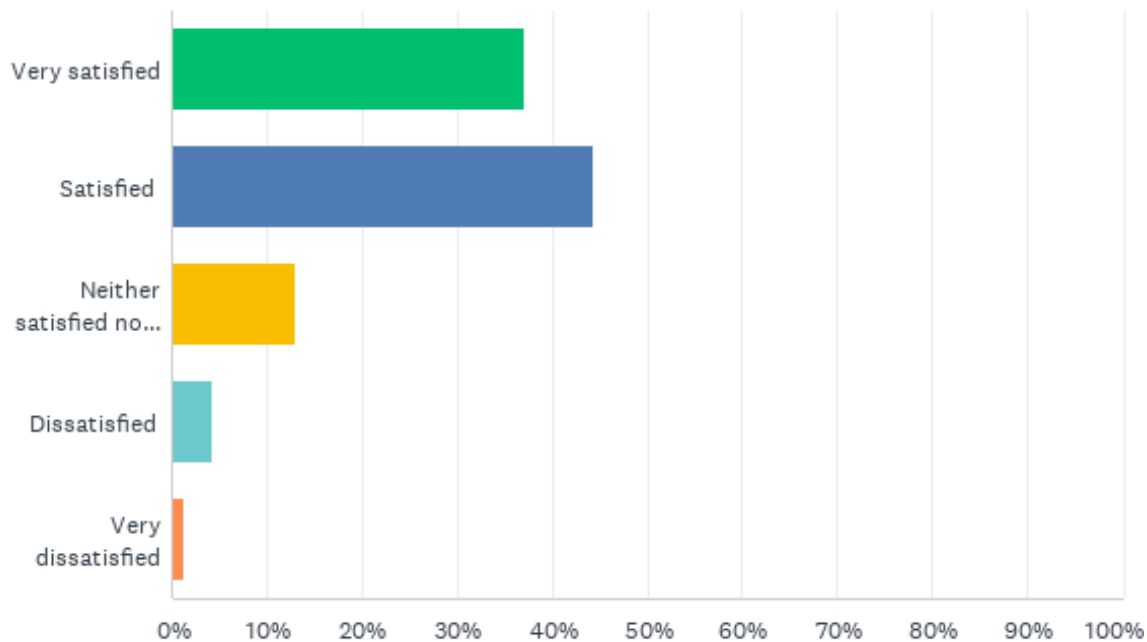
Q12: Overall, How would you rate the competency level of the Watertown Police Department.

Answered: 238 Skipped: 51

ANSWER CHOICES	RESPONSES	
Excellent	41.60%	99
Good	43.70%	104
Fair	8.82%	21
Poor	2.94%	7
Unsure (unable to rate)	2.94%	7
TOTAL		238

Q13: To what extent are you satisfied with the overall performance of the Watertown Police Department?

Answered: 237 Skipped: 52



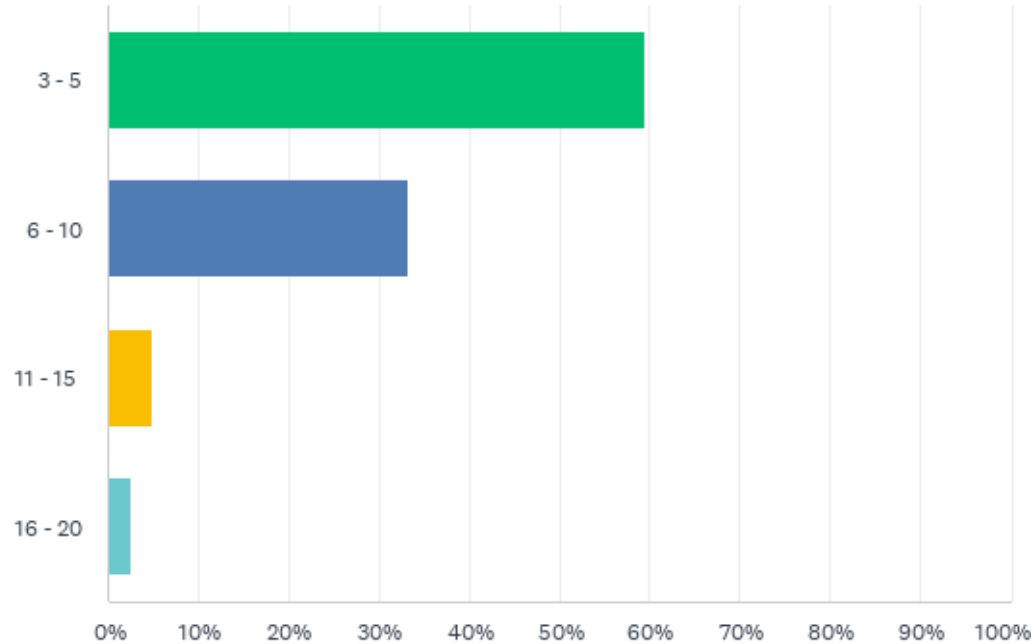
Q13: To what extent are you satisfied with the overall performance of the Watertown Police Department?

Answered: 237 Skipped: 52

ANSWER CHOICES	RESPONSES	
Very satisfied	37.13%	88
Satisfied	44.30%	105
Neither satisfied nor dissatisfied	13.08%	31
Dissatisfied	4.22%	10
Very dissatisfied	1.27%	3
TOTAL		237

Q14: Based on your own observations or assumptions how many Police Officer's do you believe are actively patrolling the town of Watertown/ Oakville at any given time of the day.

Answered: 229 Skipped: 60



Q14: Based on your own observations or assumptions how many Police Officer's do you believe are actively patrolling the town of Watertown/ Oakville at any given time of the day.

Answered: 229 Skipped: 60

ANSWER CHOICES	RESPONSES	
3 - 5	59.39%	136
6 - 10	33.19%	76
11 - 15	4.80%	11
16 - 20	2.62%	6
TOTAL		229

Q15 Please feel free to use the space below to briefly provide any other feedback or recommendations you believe would help us to improve our service to the community.

Answered: 74 Skipped: 215

#	RESPONSES	DATE
1	I don't know but a police car goes through here at lease 2 times a day (Buckingham terr) Great Job	5/3/2022 9:22 AM
2	Do our Officers have programs like Wtby. PAL?	5/3/2022 9:16 AM
3	Their doing the best they can	5/3/2022 9:10 AM
4	Ignoring no turn on red lights	5/3/2022 9:06 AM
5	Get the stop sign runners.	5/3/2022 9:02 AM
6	We need more laws or help for teenage juveniles in and out of trouble	5/3/2022 9:00 AM
7	All though I think the Dept. is doing a good job, I'm sure there is always room for improvement.	5/3/2022 8:48 AM
8	More visual presence	5/3/2022 8:39 AM
9	We need speeding monitorization. Speeding and tailgating has gotten out of control.	5/1/2022 10:08 AM
10	A big concern that has been shared by my peers is the increase in erratic driving, meaning, speeding and obvious disregard for rules of the road , especially in quiet neighborhoods with lots of people walking and children playing, such as the Bunker Hill Road Ext. area (7 hills area) The increase in speeding cars on this road is overwhelming.... and it's at all times of the day.... There seriously needs to be a greater police presence to send a message and make these roads safer.... Please help.	4/29/2022 4:44 PM
11	Control speed all over town.	4/27/2022 11:03 AM
12	state park should have their own patrols and not take patrolmen from town. more DUI stops from 11pm to 3am	4/19/2022 10:33 AM
13	There needs to be a zero choice for #8.	4/14/2022 3:35 PM
14	police exposure means alot	4/12/2022 11:58 AM
15	Concerned about brazen attempts to rob vehicles parked at homes, but police can't be everywhere. I think we have a fine department of caring individuals wanting to help our community stay safe. They regularly step up for good causes and serve rather than harass residents.	4/11/2022 2:45 PM
16	With all the reported incidents of car break-ins and brazen garage robberies in my neighborhood, I'm surprised that the thieves haven't been caught yet. Why aren't there stakeouts?	4/9/2022 9:17 AM
17	Illegal fireworks are an issue explosives are continuously set off in my neighborhood when cops do show up (not always) after complaints they say "have fun be safe" and take no action. Our pet does from heart failure last year due to the ongoing stress of it all.....not happy! You should enforce that law moving forward	4/8/2022 9:52 AM
18	Bunker Hill Road from Straits to the waterbury line is an accident waiting to happen. The amount of speeding cars and trucks can be terrifying for residents daily!!!	4/7/2022 12:25 PM
19	Concerned about ATVs, encountered last summer & it was alarming. Car break ins but public might provoke, cars unlocked & items visible. State of country & the way gov treat our officers/law enforcement causes some problems but depts not responsible for what gov does. Love this town. Keep up good work that you can/are allowed to do. Hard job you all have. God bless!	4/6/2022 5:22 PM

20	Signs should be visible on Main Street stating it's the law Stop for pedestrians in crosswalks Drivers going too fast	4/6/2022 4:22 PM
21	Speeding on Echo Lake Rd. and French St. is out of hand, also people using cell phones while driving is to be seen all over town. More could be done to control these problems.	4/6/2022 10:38 AM
22	happy to discuss speeding on Honey Hill, a "short cut" route from Rt 6 to Rt 63	4/5/2022 10:20 PM
23	I would like to see the sidewalks safe for walkers. To often cars are parked on them forcing walkers to walk in traffic. Just as there are the messages abt cross walks. Sidewalks should be for people that want to walk during the nice weather.	4/5/2022 8:52 PM
24	More officers on patrol; juvenile detention until adjudication nun felony cases, inform public of crimes as they occur.	4/4/2022 10:28 PM
25	Illegal parking of tractor trailers on blind road (greenwood/Westbury park) need to have it moved, cops drive thru area, need to patrol neighborhoods more often, too many officers respond to medical calls, only 1 police needed since the FD responds.	4/4/2022 8:18 PM
26	I know how hard the police officers in our town work, and I am confident that they can respond to the increased crime we have been seeing. And extra One or two patrolling officers per shift would add greatly to the safety of our community.	4/4/2022 7:30 PM
27	Every year the taxpayers of this town bring issue with the town's budget. The last Chief told us the department was fully staffed and there would be a focus of traffic enforcement. If we started enforcing traffic laws, the town could hire more officers and equip them. Every day I see people speeding and I live right next to an elementary school. Our town has a problem with speeding, running red lights, not stopping at stop signs, talking or texting, breaking into cars. Until we make it painful, this behavior will continue. If you start taking away time or their money, you will get their attention. If we started enforcing the laws, we would be a town flush with cash.	4/4/2022 7:08 PM
28	I live in the Davis street area of town, and take care of my Father who is veteran, and unfortunately the amount of fireworks that are set off in this area is ridiculous! And 9 times out of 10 we end up in the ER due to PTSD. It was never this bad before the pandemic, always an issue around the 4th but now once the warmer weather sets in it seems to be sadly a regular occurrence. And in my opinion, when something is illegal ,it should not be that common! And it is so unfair to our veterans as well as pets and in general to folks who are afraid or just do not want to or need to listen to the noise on a regular basis, defiantly need to work on this.	4/4/2022 3:42 PM
29	Foot patrol downtown? Question mark because we have a small downtown.	4/4/2022 3:00 PM
30	I truly believe our officers are doing the best that they can considering that many situations they now have their hands tied.	4/4/2022 1:09 PM
31	Our police do a good job, but need more, need to stop distracted drivers/speeders, unfortunately our cops are used as "social workers" for unruly children, need to step up patrols for illegal parking, distracted driving, etc	4/4/2022 12:52 PM
32	We have had an ongoing issue around the Whispering Hill Rd/Kent Terrace/surrounding streets with issue of multiple boys riding around on illegal motor vehicles/farm tractors/speeding and not following rules of the road. We are told the police are taking care of it/they have written a letter to cease use/ have gone to the houses of the kids and then a day or two later its the same thing. Just yesterday they were out on a tractor - 5 of them on a one person tractor. Is that safe for our community??? How many times are we going to have to call before something gets done - why can't these vehicles be confiscated like we were told if it happened "one more time". It's very frustrating. They will eventually hurt themselves or someone else.	4/4/2022 9:14 AM
33	I think it starts from the dispatcher and she was not very nice plus the police officer never came out to see the problem.	4/4/2022 8:15 AM
34	Need tp patrol more, and keep officers from parking in parking lots. Pay more attention to drivers and observe drivers breaking the laws. We need more respect on the roadways and do what they were hired to do go after the ones breaking the laws of the roadways. Need to bring back the quota's for driving thru stop signs and going through red lights purposely and do something about speeders and these ATV and moter bikes that surrounds vehicles.	4/4/2022 8:10 AM
35	seems like problems are increasing as many people from cities (primarily Waterbury) moved in	4/4/2022 7:48 AM

during the pandemic. Noise levels from vehicles, homes, backyards seem to be increasing

36	Hire more officers. Increase patrolling. I witness 3-5 reckless drivers a day in town, blown stop signs, ignoring red lights, speeding, reckless driving...they have no fear of being caught or procecuted. On street parking or parking on sideswalks seems to be ignored. Bottom of Buckingham St and Main is a joke. Everyone of those cars should be ticketed and towed away. Do your jobs and people in town will appreciate you more. There should be zero tolerance in Watertown. And it's not racist to start profiling. It is what it is and if you see a car with blacked out windows with a car full of minorities driving around late at night or early in the morning in a neighborhood with \$400,000 plus home you know there is 99.99999% chance they don't belong there and are up to no good. Can't ignore statistics, they do not lie.	4/3/2022 6:09 PM
37	The drug and vehicle activity at 77 hillside has been brought to the departments attention and nothing has been done for years. This house is attracting low life's and unfavorable vehicles transacting what we belive to be drugs. Would like to feel safe in this community instead of living in fear	4/3/2022 11:11 AM
38	There are drug deals going on at 77 Hillside Ave. We see them all the time. I know they have been reported but no one has done anything. We watch it out of our kitchen window ITS DISGUSTING!!!!	4/3/2022 10:02 AM
39	I think we should see the officers patrolling the streets more often. Barely see them in my area.	4/2/2022 12:32 PM
40	My advice is to do the job the best you can and avoid any social media hype and politicizing that seems rampant these days. The job is to serve and protect and you seem to do it well.	4/2/2022 11:32 AM
41	I feel that our police department is doing the best that they can. They can only follow the rules handed out by the State (which I feel are way too easy on the criminals)	4/2/2022 9:06 AM
42	Handled my pistol permit process with courtesy and promptness. Thank you	4/1/2022 9:31 PM
43	I personally feel somewhat safe knowing the Elderly Housing Complexes in our town are now being patrolled. I wish someone from the WPD would visit the Elderly Complexes to speak on safety issues so they are not be afraid to call when they see something happening.	4/1/2022 8:02 PM
44	No parking enforcement at crosswalks and time limits on main st	4/1/2022 7:13 PM
45	Vehicle break in's & speeding.	4/1/2022 7:12 PM
46	The police chief is very handsome.	4/1/2022 6:53 PM
47	Not enough police on at night. Not enough concern about speeding or people blowing stops signs. Loud cars.	4/1/2022 6:07 PM
48	The increase of cars being vandalized or stolen is concerning. Overall I still feel safe in this community. I feel WPD does a good job as well as our ACO	4/1/2022 5:18 PM
49	Step up patrols in the residential neighborhoods, crack down on juvenile speeding threw the neighborhoods, also be more strict on noise ordinance laws if not in place, should consider putting restrictions in.	4/1/2022 4:41 PM
50	The officers and staff we have had experiences with have been great. I feel they are probably understaffed.	4/1/2022 4:10 PM
51	I think we have a great police department. Even with the rise in crime all around us, I feel pretty safe.	4/1/2022 3:31 PM
52	the people shooting off large fireworks should be arrested and fined.	4/1/2022 3:02 PM
53	Officers will come by and bust my balls on leaves in the road or have my car towed in the winter but don't do anything about the people ripping hole shots, blowing through the intersection, or insane speeding at the Falls Ave/Sunnyside intersection. As a law abiding citizen, I feel harassed on my own property with the amount of nonsense interactions I have with the officers. But yet, it does not feel that impactful/harmful issues are being addressed. I will say that all the officers I've interacted with have been courteous and professional. I would point to a lack of good leadership at the department more than a deficit with the officers. Thank you for the opportunity to share my feedback.	4/1/2022 2:55 PM
54	I would like to see the officers more in touch with the youth. Roll models are needed.	4/1/2022 2:50 PM

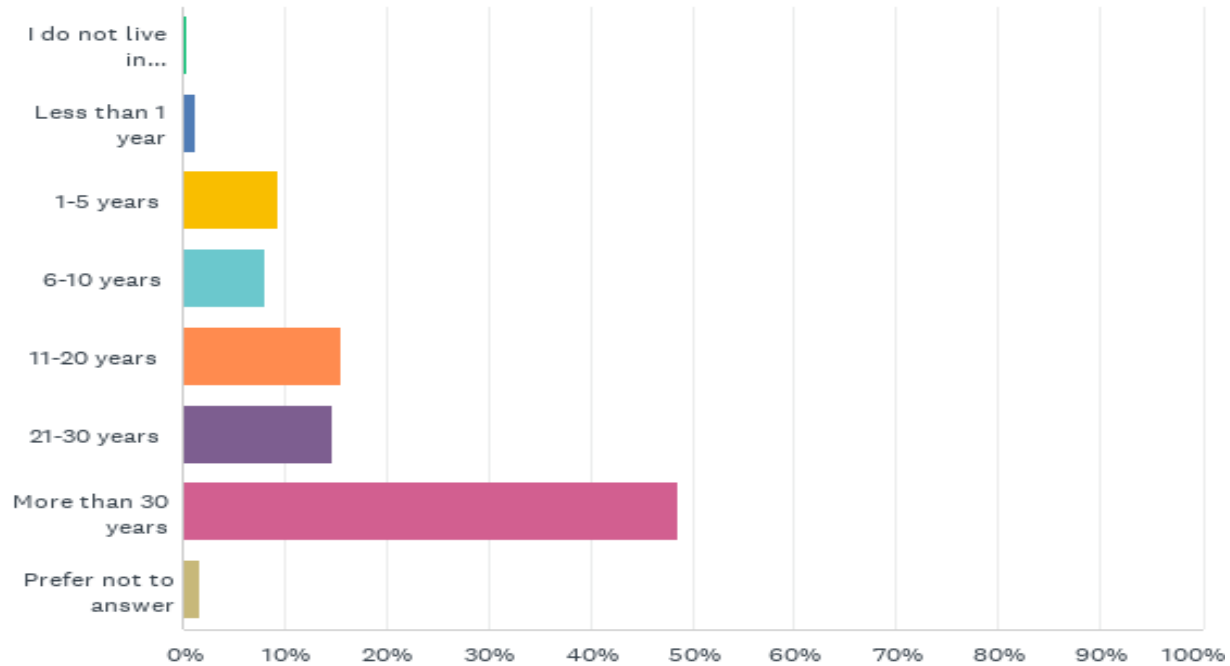
55	Would like to see more active patrol around neighborhood, especially with the car burglary incidents	4/1/2022 2:09 PM
56	I am very concerned specifically about the delay/lack of response for noise complaints around fireworks. During the warm months, large and illegal fireworks are consistently let off across town. I make multiple calls regarding these situations each week. The dispatchers are always very understanding. However, it appears those letting off the fireworks know exactly when "shift changes" are, as over 50% of the time I am told by the dispatcher that they are in shift change right now, and since this is not an immediate emergency, an officer will respond after the change has been completed. I would very much like to see the PD treat these nuisance crimes with more serious thought. Following the broken window policy of NYC, if people feel they can get away with these petty crimes with no repercussions, they or others will eventually graduate to more significant and dangerous crimes. I would very much like to see the PD invest in drones to help combat not only fireworks at night by being able to pinpoint locations, but also fight the scourge of ATV/Dirt bike problems we witness in the summer months also. Perhaps working with the Town Council to increase penalties for fireworks in our ordinances would be prudent now. These fireworks occur in the months before and after the 4th of July holiday and impact kids, the elderly, veterans, and animals. Please consider treating these illegal fireworks with more concern. I can remember the incident a few years ago where a couple of kids were having a party with fireworks and accidentally lit their neighbor's house on fire. I am concerned the same could happen to my house or any of the neighboring houses as these fireworks are loud, low, have a great discharge, and do not appear to be used by professionals.	4/1/2022 1:56 PM
57	I have no complaints!	4/1/2022 1:47 PM
58	I believe we have a competent, professional police force with well-qualified officers. I have no issues and completely support the Watertown Police Dept.	4/1/2022 1:37 PM
59	We definitely need more officers doing traffic stops for speeding and not stopping at stop signs. Hamilton Ave and corner of Artillery us the worst. People drive like they are on a highway.	4/1/2022 12:56 PM
60	I've only had positive experiences with WPD and appreciate their community efforts and presence	4/1/2022 12:31 PM
61	Faster response time, more police	4/1/2022 12:22 PM
62	Stop giving repeat offenders like my drunk neighbor a slap on the wrist and a wink. I do love you guys and you've always been very gracious and accommodating when my grandson used to visit before COVID. Thank you for all you do.	4/1/2022 12:17 PM
63	I am concerned with the gate being opened 24/7 at the High school, I believe this is the superintendent's decision who does not know the long history with this issue,1) not only the traffic concern pouring out on Tower road, but also the fact years ago it was also to deter car thieves targeting the cars parked at the high school ,when it only had one access entrance to the school. This gate was to be opened during big events such as games , graduation, etc.and emergencies. I feel this is a safety issue under the towns jurisdiction and not the Board of Ed's!!	4/1/2022 12:03 PM
64	Please help on buckingham street, it has turned into a raceway with cars driving unsafe at all hours. There has also been an increase of people walking up and down the streets that are not from watertown that are going through garbage and looking suspicious. My family does not feel safe anymore.	4/1/2022 11:42 AM
65	I believe the Watertown police department is one of the best. They hear what issues residents have via phone calls or social media and I know they keep up the best they can. I feel safe everyday because of them	4/1/2022 10:26 AM
66	Speeders are a big problem. All the main roads are raceways. Cars also park wherever causing more problems. Even on Main Street where where pedestrian were run down.	4/1/2022 10:17 AM
67	-General concern of the car break ins and packages being stolen off of properties . With summer approaching I am concerned that this type of crime will increase	4/1/2022 9:10 AM
68	The police accountability bill is placing restrictions and limiting police encirclement—juvenile car thefts, low bonds for arrests, prison system allowing Covid positive inmates out on early release etc..... please inform the public to contact the legislature to change the qualified	4/1/2022 9:04 AM

immunity——- who wants to police the streets with the threat of loosing their job, house or their savings. Watertown in my opinion is doing a great job with looming concerns for their own protections

69	The number of people running stop lights and stop signs is unbelievable! The people speeding has gotten worse. I feel that the PD is never around!	4/1/2022 8:38 AM
70	Speeding on residential streets a big issue....more speed traps needed. Not at odd days/times but weekdays between 8 and 9 am and 6-7 pm.	4/1/2022 8:36 AM
71	Something needs to be done regarding flagrant and unsafe traffic violations.	4/1/2022 8:28 AM
72	Both my husband and father in law were on the pd, here in town. We have a very professional and committed forces in the area	4/1/2022 8:27 AM
73	We live over by Swift middle school. Since the basketball courts have been up it has been nice to see the kids out and playing I just wish there was something we can do about turning the lights off by 9pm. It can be very loud. We did have one issue with loud vulgar music once and called. The officer arrived there quickly and cleared it up.	4/1/2022 8:17 AM
74	I would like to see more police presence on Sunnyside due to summer months and ATVs	4/1/2022 8:13 AM

Q16: How long have you lived in the Watertown/ Oakville community?

Answered: 232 Skipped: 57



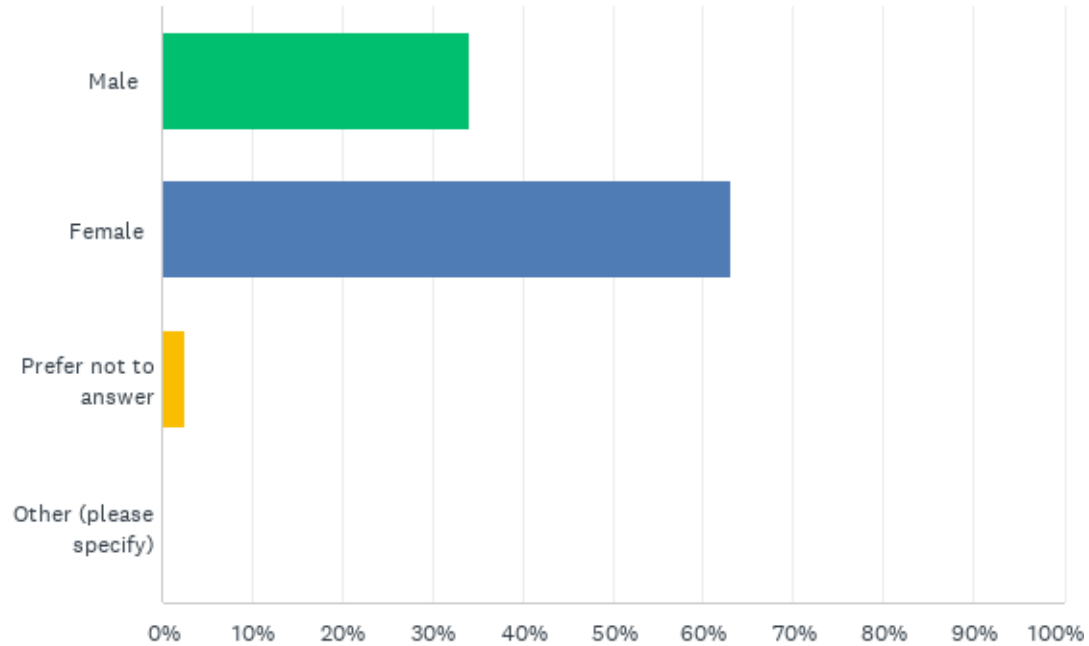
Q16: How long have you lived in the Watertown/ Oakville community?

Answered: 232 Skipped: 57

ANSWER CHOICES	RESPONSES	
I do not live in Watertown/Oakville	0.43%	1
Less than 1 year	1.29%	3
1-5 years	9.48%	22
6-10 years	8.19%	19
11-20 years	15.52%	36
21-30 years	14.66%	34
More than 30 years	48.71%	113
Prefer not to answer	1.72%	4
TOTAL		232

Q17: What is your gender?

Answered: 231 Skipped: 58



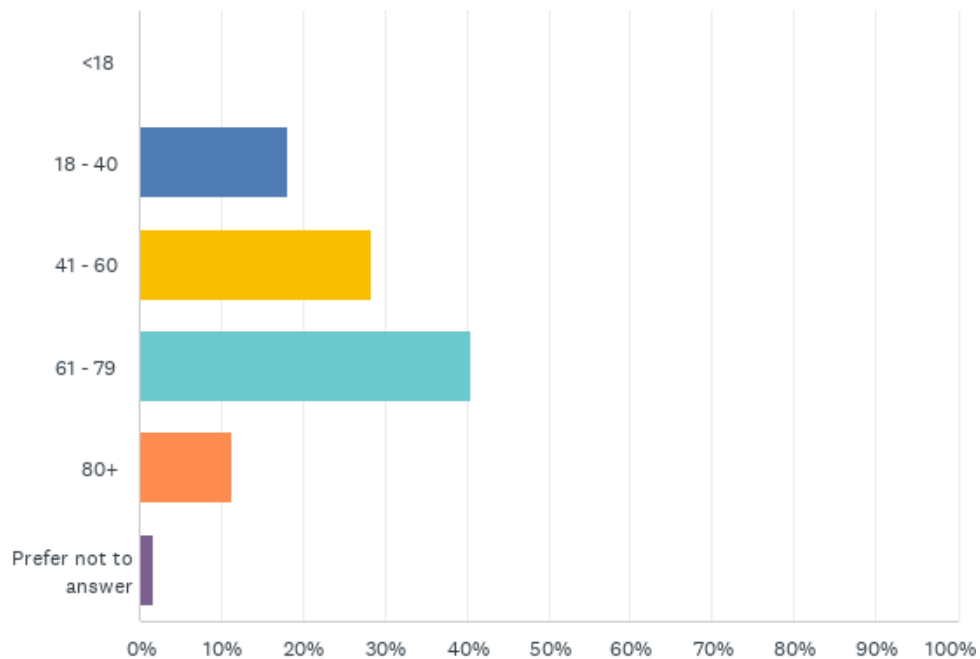
Q17: What is your gender?

Answered: 231 Skipped: 58

ANSWER CHOICES	RESPONSES	
Male	34.20%	79
Female	63.20%	146
Prefer not to answer	2.60%	6
Other (please specify)	0.00%	0
TOTAL		231

Q18: What is your age group?

Answered: 232 Skipped: 57



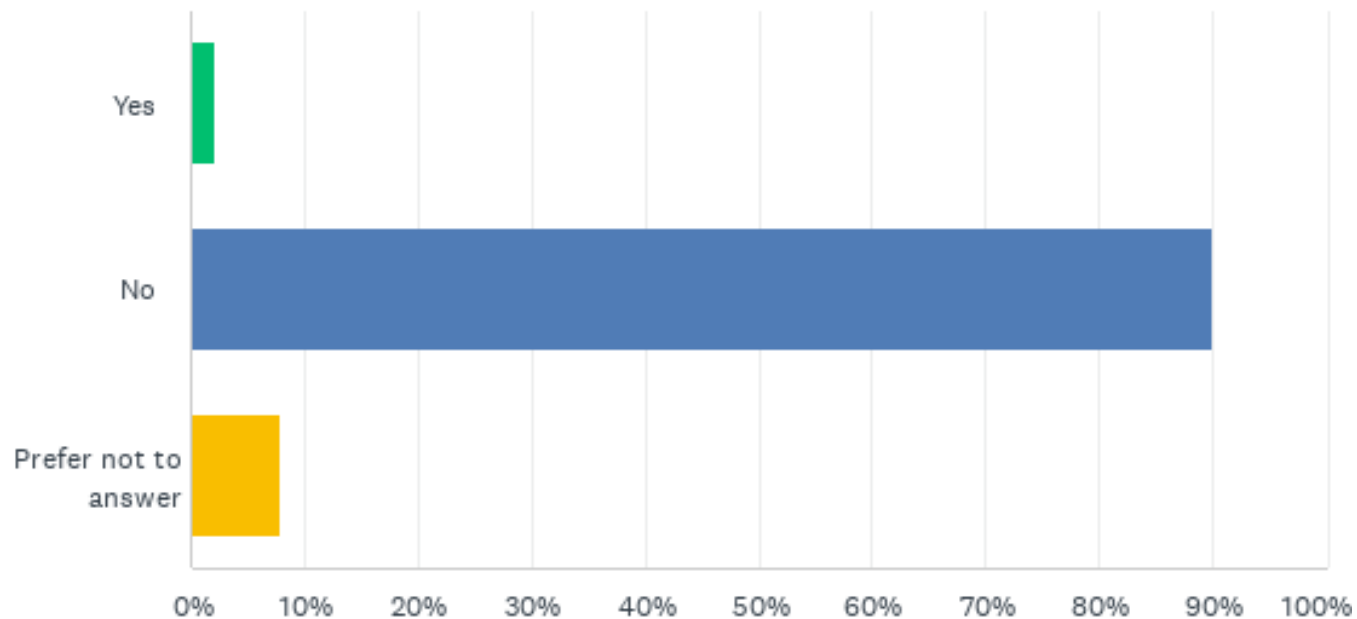
Q18: What is your age group?

Answered: 232 Skipped: 57

ANSWER CHOICES	RESPONSES	
<18	0.00%	0
18 - 40	18.10%	42
41 - 60	28.45%	66
61 - 79	40.52%	94
80+	11.21%	26
Prefer not to answer	1.72%	4
TOTAL		232

Q19: Are you Hispanic or latino?

Answered: 231 Skipped: 58



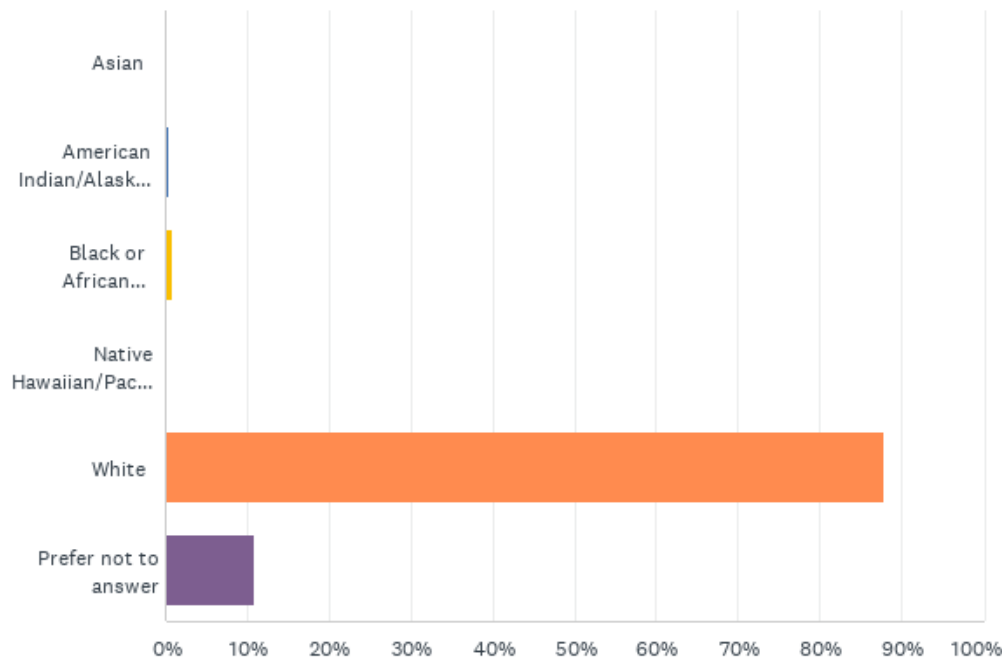
Q19: Are you Hispanic or latino?

Answered: 231 Skipped: 58

ANSWER CHOICES	RESPONSES	
Yes	2.16%	5
No	90.04%	208
Prefer not to answer	7.79%	18
TOTAL		231

Q20: What is your race?

Answered: 229 Skipped: 60



Q20: What is your race?

Answered: 229 Skipped: 60

ANSWER CHOICES	RESPONSES	
Asian	0.00%	0
American Indian/Alaska Native	0.44%	1
Black or African American	0.87%	2
Native Hawaiian/Pacific Islander	0.00%	0
White	87.77%	201
Prefer not to answer	10.92%	25
TOTAL		229