

Health Services

Jennifer Vasquez – Director

Health Services 106-4700	FY 21/22 Adopted Budget	FY 22/23 CAO Recommended	Change
EXPENDITURES			
Salaries and Benefits	\$4,678,770	\$5,480,016	\$801,246
Services and Supplies	\$2,119,688	\$5,705,065	\$3,585,377
Other Charges	\$1,204,539	\$1,194,778	(\$9,761)
Fixed Assets			\$0
TOTAL EXPENDITURES	\$8,002,997	\$12,379,859	\$4,376,862
REVENUE			
Fed/State			\$0
Grant	\$1,805,478	\$5,085,669	\$3,280,191
Realignment	\$2,700,000	\$3,300,000	\$600,000
Fees/Misc	\$20,400	\$385,400	\$365,000
TOTAL REVENUE	\$4,525,878	\$8,771,069	\$4,245,191
FUND BALANCE	\$3,289,418	\$3,421,089	\$131,671
NET COUNTY COST	\$187,701	\$187,701	\$0

Program Description

Public Health is a Division of the Yuba County Health and Human Services Department. The Division supports the mission of Health and Human Services by promoting health and wellness and being a catalyst for building a healthy and thriving community. We achieve this through ongoing efforts to increase access to needed medical services, promote healthy lifestyle choices and enhance the quality of life of individuals, families, and the community through education, prevention, and intervention services.

Accomplishments

FY 2021-2022

- Maintained timely follow-up of 142 communicable disease cases. Provided intensive case management for 3 active Tuberculosis (TB) cases, each requiring 6 to 9 months of treatment and over 150 hours of directly observed therapy. Conducted contact investigation, contact tracing, and outbreak management.
- Provided 474 new baby educational packets to Yuba County parents who delivered a baby.
- Provided intensive case management and authorization of California Children's medical services for 717 Yuba County children with serious medical conditions.
- Provided medical oversight/case management to 236 foster care youth including review of medical records to ensure prescribed psychotropic medications are appropriate. Provided linkage to care,

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creating/updating the Health and Education Passports and, when necessary, dispensing prescribed medication to foster care youth when temporarily out of placement.

- Conducted care coordination through the First 5 Help Me Grow Program and referred 26 families to services that will enhance positive development and growth outcomes for children. The Help Me Grow Program promotes and supports effective early identification and intervention systems for children with special needs to ensure the best and most timely access to appropriate services.
- Planned and hosted multiple community-based vaccine clinics providing more than 14,200 COVID-19 vaccinations in addition to Flu, Tdap, and Hepatitis A vaccines. Events were targeted to serve community members experiencing homelessness, those living in rural areas with limited access to healthcare providers and those who are at a socio-economic disadvantage.
 - Provided in-home vaccinations to 25 community members who were homebound with fragile health conditions.
 - Coordinated with local school districts and hosted 11 back-to-school catch-up vaccine clinics providing 193 vaccinations.
- Continued to act as the centralized source for COVID-19 supplies acquisition and distribution, including personal protective equipment for medical/healthcare facilities and antigen test kits. Provided support to OptumServe, the vendor operating the COVID-19 testing site at St. John's Church.
- Provided ongoing support to local healthcare providers with immunization programs compliance through regular communications, on site in-service/trainings, and promptly responding to questions and issues.
- Assisted congregate living facilities, schools, and local businesses in the management of COVID-19 outbreaks.
- Completed the ordinance process to transition Yuba County from a regional Medi-Cal (2-plan) model to a county-organized health system (COHS) model with Partnership Health Plan as of January 2024.

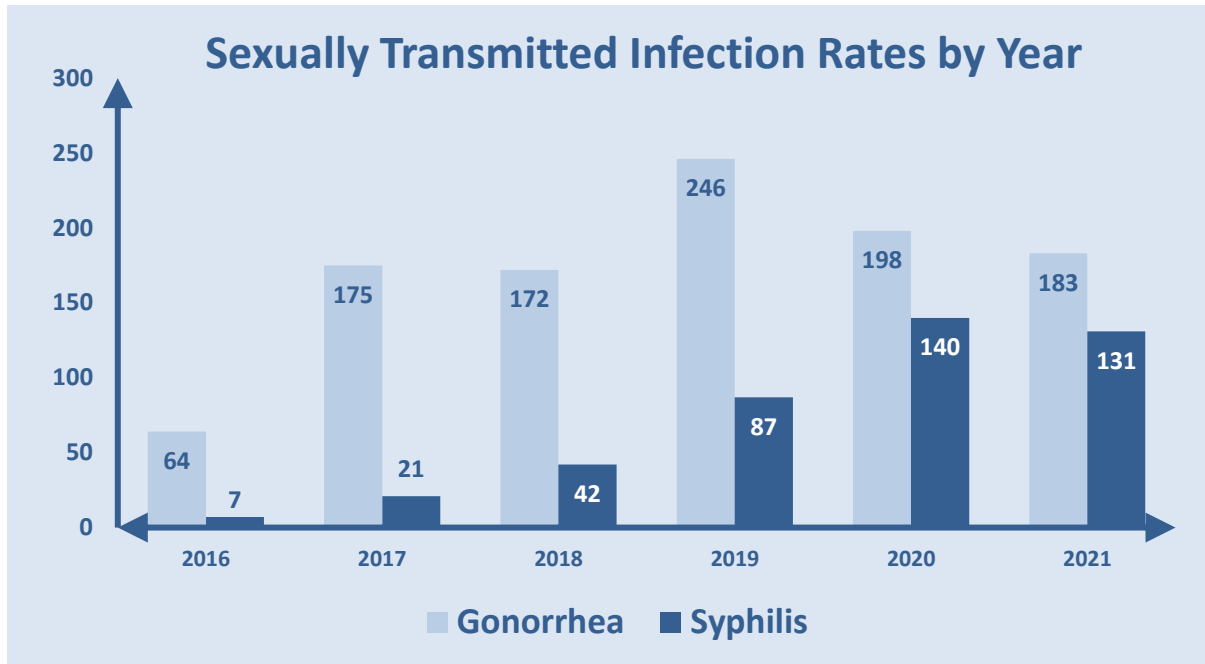
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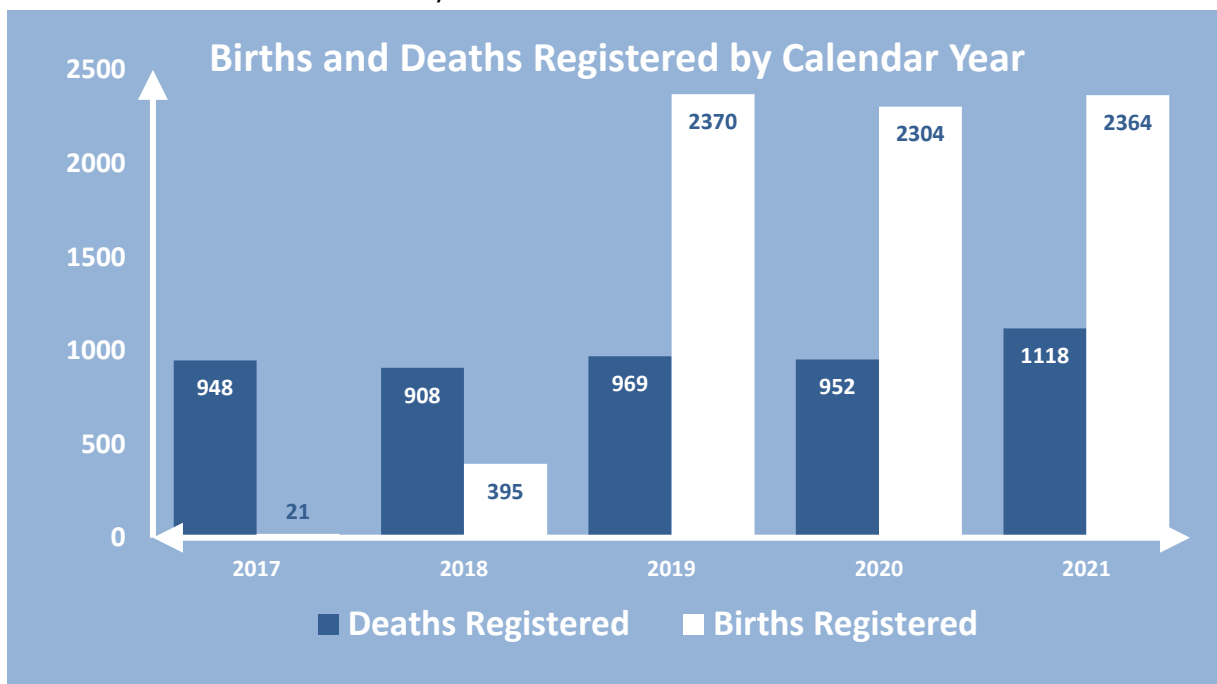
Performance Measures

FY 2021-2022

Most sexually transmitted infections continue to rise in the State and in the County. Using grant funds from CDPH, we will hire staff to investigate cases and contacts more thoroughly to stem the rising numbers.



Yuba County Public Health registers all births occurring at Adventist Health + Rideout Hospital, as well as home births that occur in the County.



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Goals and Objectives FY 2022-2023

- Transition public health staff from COVID-19 response back to community-based prevention, education, and intervention services.
- Implement annual blood borne pathogen training for staff.
- Complete Yuba County's community health assessment (CHA) and start on the community health improvement plan (CHIP). The full CHA/CHIP is projected to be complete by mid-2023, which will then set Yuba County Public Health on the path to accreditation.
- Participate in planning and coordination efforts of the California Advancing and Innovating Medi-Cal (CalAIM) delivery system in Yuba County. This is a statewide initiative focusing on strengthening Medi-Cal services to offer a more equitable, coordinated, and person-centered approach. The approach prioritizes prevention and whole person care addressing physical, behavioral, developmental, dental, and long-term care needs.
- Continue disaster preparedness planning and work closely with key stakeholders to ensure a coordinated disaster response effort.
- Coordinate with other Yuba County Departments and community-based organizations to implement new programs that will enhance linkage to care for sexually transmitted disease (STD). Focus will be placed on high-risk populations including inmates and unhoused/homeless clients.
- Focus on effectively informing and educating the public about overall health, reducing smoking, preventing chronic diseases and conditions like diabetes, cardiovascular disease, cancer, asthma and obesity and preventing the spread of communicable disease. The focus of these efforts is to ultimately protect communities, promote healthy behaviors and prevent disease, disability, and premature death.

Pending Issues/Policy Considerations FY 2022-2023

- The state budget proposal includes \$300 million in funding statewide to support the following public health activities:
 - Strengthen local health department staffing and priority areas identified during the pandemic.
 - Standardize the collection and integration of data to develop actionable information to guide local decision-making.
 - Expand local partnerships with health care delivery systems and community-based organizations, including faith-based organizations, to drive system change.

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Human Services	FY 21/22	FY 22/23	
100-5200, 5300,5400	Adopted	CAO	
	Budget	Recommended	Change
EXPENDITURES			
Salaries and Benefits	\$25,180,538	\$26,737,136	\$1,556,598
Services and Supplies	\$14,171,474	\$17,541,522	\$3,370,048
Other Charges	\$27,865,178	\$31,123,960	\$3,258,782
Fixed Assets	\$0	\$0	\$0
TOTAL EXPENDITURES	\$67,217,190	\$75,402,618	\$8,185,428
REVENUE			
Fed/State	\$38,440,814	\$41,476,625	\$3,035,811
Grant	\$0	\$0	\$0
Realignment	\$257,000	\$0	(\$257,000)
Fees/Misc	\$26,506,519	\$30,873,816	\$4,367,297
TOTAL REVENUE	\$65,204,333	\$72,350,441	\$7,146,108
FUND BALANCE	\$1,892,857	\$2,932,177	\$1,039,320
NET COUNTY COST	\$120,000	\$120,000	\$0

Program Description

The Yuba County Health and Human Services Department administers Public Health, Human Services, and Veteran's programs to meet the needs of Yuba County residents. There are a number of major Divisions within the Department including Child and Adult Protective Services, Public Assistance, Employment Services, Public Health, Veterans Services, Special Investigations, and Administration and Finance. Our mission is to be a catalyst for building a healthy and thriving community.

Accomplishments

FY 2021-2022

Administration & Finance

- Piloted a digital signage solution in the main breakroom for Health & Human Services employees to further the effectiveness of department messaging and increase interdivisional collaboration.
- Worked with Change and Innovation Agency (CIA) to design new customer service processes in reception, including the use of real-time management dashboards displaying customer wait time, visit time, and number of customers waiting.
- Partnered with the Treasurer's Department to implement debit and credit transactions in the main reception.
- Implemented the new statewide County Expense Claim Reporting Information System (CECRIS). The new automated web-based computer system provides more transparency and greater control of the expenses of programs and staffing allowing Human Services to maximize the services provided to residents.

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- Embraced the role as Change Champions with the Auditor-Controller department in support of the countywide financial business process re-engineering effort.
- Provided over 10,000 hours of training to Health & Human Services department employees.
- Adopted a new lobby management system at Health & Human Services to replace the prior unsupported application, ensuring residents will continue to be seen in a timely and efficient manner.
- Implemented a new Contract Lifecycle Management System to manage contracts with greater transparency, efficiency, and accountability, ensuring that Human Services funding is used responsibly.
- Purchased two tablets to streamline the client experience while visiting the Human Services lobby. The tablets allow clients to check in for appointments without waiting in line.
- Purchased 150 new desktop computers to replace the obsolete computers within Health & Human Services.
- Phased out 375 obsolete desktop phones with new phones that include a wireless headset for all staff at Health & Human Services, including conference rooms to ensure residents can reliably contact Health & Human Services staff.
- Fully funded a position in the Administrative Services Department to ensure the efficiency of administrative processes such as contract development, procurement, and purchasing.

Child and Adult Protective Services

- Processed over 800 referrals for alleged child abuse and/or maltreatment.
- Processed over 350 referrals for alleged elder neglect, abuse, or deprivation of income through exploitation.
- Managed over 1,000 IHSS cases, which allows recipients to live safely in their own homes and avoid the need for out-of-home care.
- Executed a tri-county agreement to provide mobile crisis response services to families with foster youth. This collaboration provides additional supports to caregivers and youth to stabilize living situations and prevent placement disruptions for youth.
- Implemented an electronic document management system to aid with streamlining application and reassessment processes for the IHSS program. The system allows for electronic document management and in-home assessment of IHSS clients, and also automates the process for filling out, signing, and submitting forms. A unique feature includes signature pads that capture clients' signatures with a one-time signature recording. This helps reduce signature fatigue for many clients who are elderly and or disabled.
- Worked with the Yuba County Office of Education to develop a Commercially Sexually Exploited Youth prevention and education program which includes training for Yuba County school districts, local government agencies, and organizations that work with youth.
- Contracted with a consultant on behalf of the Yuba County Child Abuse Prevention Council. The consultation will support and guide the council by creating a Yuba County specific prevention plan that will include a needs assessment, data evaluation, and build a web-based data visualization platform for community use.
- Continued to enhance the induction training program provided to new Child Welfare Social Workers.

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Communication and Engagement Team

- Evaluated HHS outreach activities and goals to develop a structured implementation plan for building a Communication and Engagement Team dedicated to enhancing relationships within the department and the community, and promoting awareness of departmental services.
- Successfully implemented a unified HHS brand to ensure Department communications are easily identifiable with a consistent logo, fonts and color use.
- Established HHS social media accounts for Facebook, Instagram, and TikTok. Enhanced the Department's presence on social media to improve and increase reach in communicating with the community through regular Facebook posts, 21 Instagram posts and 67 Tik Tok videos.
- Boosted 11 county employment recruitments in an effort to improve the applicant pool, as well as encouraging departmental promotional opportunities.
- Introduced HHS spotlight campaigns in support of Veterans Services to Yuba and Sutter counties for 75 years.

Employment Services

- Processed 996 CalWORKs applications.
- Assisted over 60 CalWORKs families monthly with subsidized childcare for the purpose of supporting parents working and participating in welfare-to-work activities.
- Partnered with 24 local employers at Subsidized Employment work sites.
- Successfully assisted 19 Welfare to Work parents with becoming employed through the Subsidized Employment program.
- Advocated and ensured eligible CalWORKs families were in receipt of the Pandemic Emergency Assistance Fund (PEAF). This essential one-time payment provided financial relief for low income families in California.
- Assisted 23 Welfare to Work (WTW) participants enrolled in postsecondary education with payments for books and college supplies, additional study time to meet WTW hourly requirements and job search activities.
- Ongoing collaboration with local non-profit Youth 4 Change to provide the CalWORKs Home Visiting Program (HVP). The focus of the Home Visiting Program is to help families reach self-sufficiency by improving family engagement practices, supporting healthy development of young children living in poverty and preparing parents for employment. This program connects CalWORKs parents with necessary resources, while improving parenting skills and household structures, to ensure children have a safe and nurturing environment allowing them to thrive and grow.
- Completed implementation of the statewide extension to CalWORKs Time Limits from 48 months to 60 months for eligible CalWORKs parents.
- Increased Welfare to Work participation by more than 60% for participants receiving Good Cause through active re-engagement and motivational interviewing.
- Employees attended the CalWORKs Training Academy to increase understanding of innovative tools and information necessary to support and secure successful outcomes for CalWORKs families.
- Ongoing partnership with Change & Innovation Agency for business process redesign with the goal of improving customer service, gaining efficiency and enhancing the service delivery of the CalWORKs program for the public.

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Public Assistance

- Processed an average of 1,082 CalFresh and Medi-Cal applications monthly to determine customer eligibility to nutrition and healthcare benefits.
- Processed an average of 308 CalFresh annual recertifications monthly to determine continued customer eligibility to nutritional benefits.
- Maintained an average of 22,745 CalFresh and Medi-Cal cases monthly.
- The Call Center handled an average of 3,375 calls per month.
- Successfully reviewed, interpreted, and implemented new CalFresh and Medi-Cal program guidance from the California Department of Social Services (CDSS) and Department of Healthcare Services (DHCS) within rigid timeframes to ensure customers received expanded access to nutrition and healthcare benefits during the COVID-19 Pandemic. This resulted in the development and publishing of 34 departmental policies and procedures to provide updated guidance to staff.
- Began implementing the business process redesign with Change and Innovation Agency (CIA) to improve the customer experience and substantially reduce processing timeframes. This effort involved the development of procedures, consistency tools, and scripts to resolve customer needs more efficiently.
- Started utilizing a no-cost employment verification service, The Work Number, which streamlined the process of verifying customer-reported income and improved processing timeframes.
- Successfully migrated from the former automated eligibility computer system (C-IV) to the statewide-automated system called CalSAWS. The transition involved training staff throughout the department and resulted in 22,745 cases transitioning to the new computer system with minimal negative impact to customer benefits, enrollment, and data.
- Satisfactorily implemented the following new State regulations:
 - Extension of Postpartum full-scope Medi-Cal coverage for current and newly eligible pregnant individuals from 2 months to 12 months
 - Expansion of full-scope Medi-Cal coverage to all adults 50 years and above regardless of immigration status.
 - Expansion of Medi-Cal Accelerated Enrollment for adults ages 19 through 64.
- Completed 1,446 comprehensive quality assurance reviews to ensure the accuracy of public assistance benefit determinations aligned with state and federal mandates.
- Successfully trained 11 new Eligibility Technicians.
- Developed and presented 18 trainings for public assistance staff throughout the department, which focused on complicated program topics, new program regulations and changes to system functionality.
- Successfully issued CalFresh benefit replacements for households that experienced food loss during the Glen Fire and PG&E power outages.
- Reduced the recurring discontinuance and reapplication of CalFresh benefits for customers, also known as churn, by collaborating with the Code for America organization to implement the GetCalFresh.org application website. This empowered 1,400 customers to apply for CalFresh and 253 households to submit documents through the user-friendly website.

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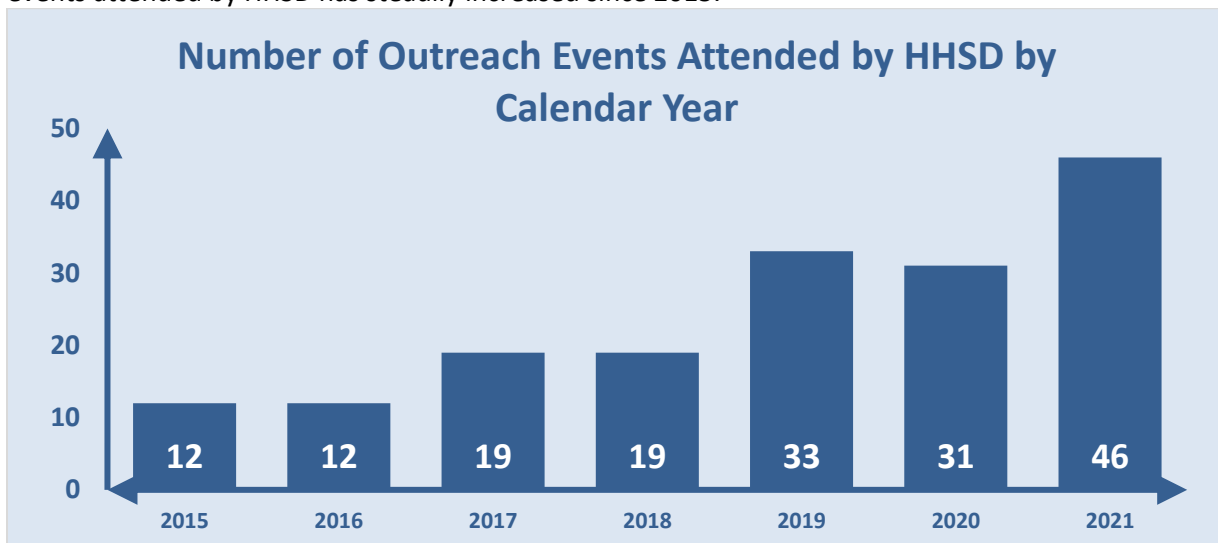
Special Investigations Unit

- The Special Investigation Unit (SIU) conducted a 3-part training for all Department staff consisting of Active Shooter Introduction, Office and Home Visit Safety and a Catapult EMS system review. The training was designed to provide necessary information to promote a safe work environment as well as enhance the safety for employees and public. Components of the safety training covered areas that included; seeking safety in safe rooms, policies and procedures for building evacuations during emergency situations, safety tips on recognizing possible dangerous situations when conducting field activities, and reporting or responding to emergency broadcast alerts utilizing the Catapult EMS system.
- SIU completed a diverse training regimen to ensure perishable skills are above the minimum standards established by CA POST (Peace Officers Standard of Training). These trainings included legal updates, firearms training, taser training, baton training, use of force, and de-escalation strategies. In addition, SIU staff attended a Human Trafficking Awareness for Law Enforcement course and a course designed to train officers on potentially confrontational situations involving homeless populations.
- SIU Staff attended a 32 hour POST Background Investigator's Course. This course will assist with completing reference checks for new applicants that will potentially be hired by the Department. This process is proving to be successful and yielding high quality new hires. To date SIU staff has completed well over 100 reference checks for potential employees.

Performance Measures

FY 2021-2022

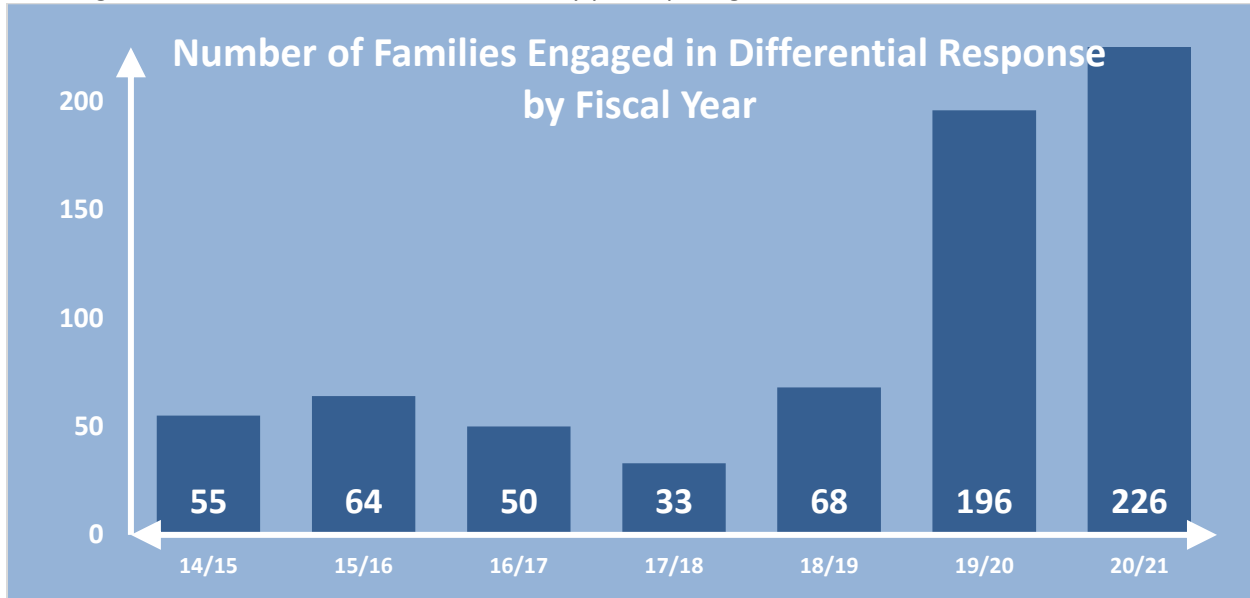
The mission of the Health and Human Services Department is to be a catalyst for building a healthy and thriving community. Emphasis is placed on having an active presence in the community. The number of events attended by HHSD has steadily increased since 2015.



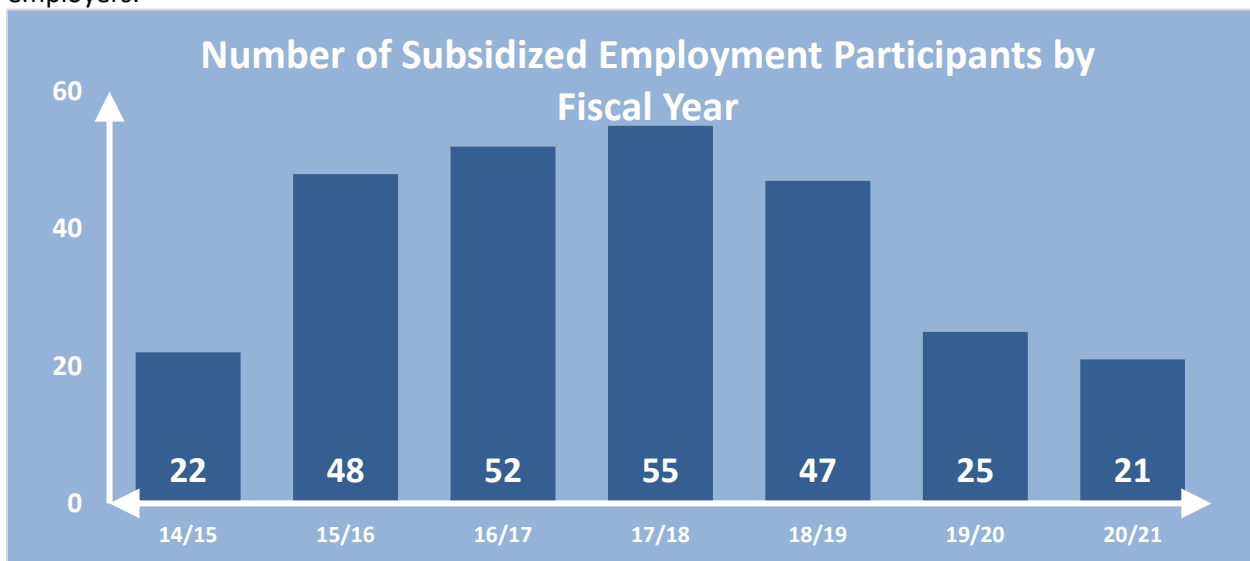
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Differential Response (DR) is a prevention and early intervention-based program designed to engage at-risk families and provide a broad array of community-based services and supports to prevent entry into the child welfare system. In fiscal year 20/21 there were 226 families participating. Current statistics show that families that maintain engagement with these voluntary services have a 99% success rate of avoiding further CPS interventions while actively participating.



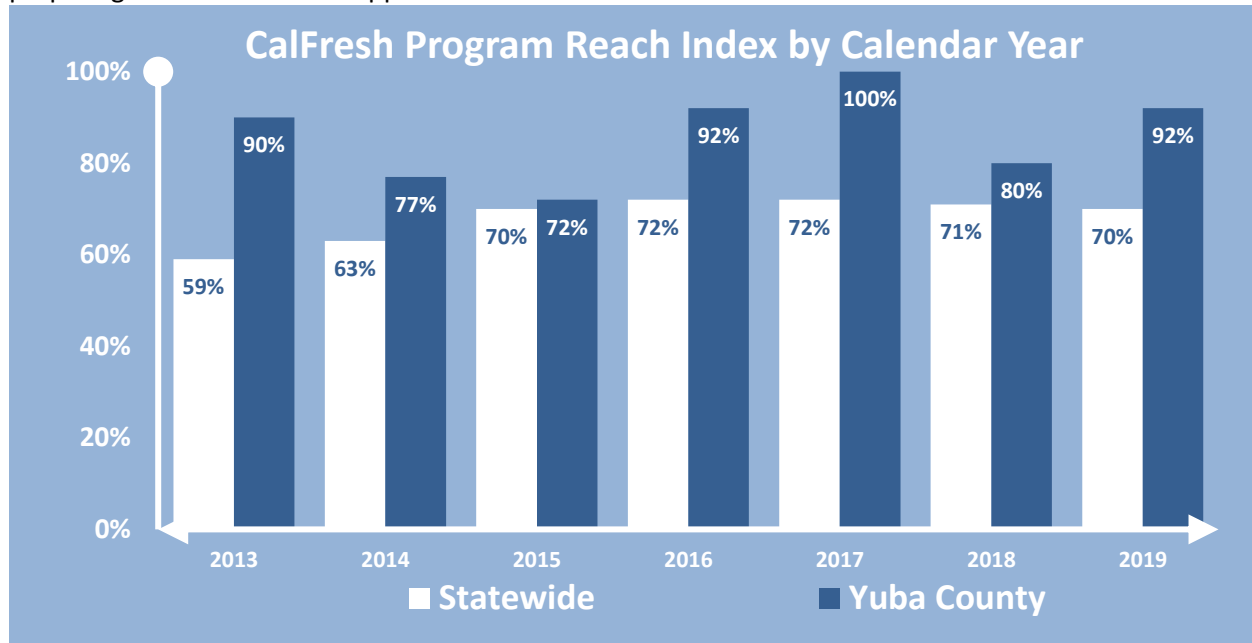
The Expanded Subsidized Employment program is designed to create a partnership between local businesses and the County. This program matches a viable participant's skills, experience, and interests with a compatible employer. One hundred percent of all Subsidized Employment participants have become employed through this program. The success rate for this program is a direct result of relationship building with employers who ultimately pre-screen each candidate, while the County provides wage reimbursement along with collaborative support for both the participants and the employers.



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The CalFresh Program Reach index is a methodology used to measure neighborhood access to CalFresh in California counties. The program reach increased in 2019 because Supplemental Security Income (SSI) recipients became eligible for CalFresh in June. Other factors contributing to the increase included promoting the expansion to the community, educating and training staff on the new guidelines and preparing for the increase in applications.



Goals and Objectives

FY 2022-2023

Administration & Finance

- Continue to collaborate with the Auditor's Department to support a new countywide financial system.
- Implement the use of a new Learning Management System to manage both online and instructor led trainings for all Health & Human Services staff.
- Develop and Implement parking improvements at Health & Human Services to improve parking for both staff and visitors.
- Install a monument sign at the corner of Lindhurst Avenue and Packard Avenue to ease the challenge of clients locating the facility from the main thoroughfare.
- Partner with Child Support Services and Information Technology to modernize the shared training space within the departments.
- Implement a new policy management system to support the effort of providing relevant and up-to-date policy and procedures to all Health & Human Services employees.
- Analyze the results of the Division 21 Civil Right Audit performed on the department and remediate any findings to ensure a safe and inclusive environment for employees and clients.

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Child and Adult Protective Services

- Collaborate with an outside agency to improve court ordered visitation between dependent children, their parents, siblings, and other relatives.
- Enhance the induction training program provided to new Social Workers to incorporate a more robust field training component.

Communication and Engagement Team

- Increase the Department's presence on social media to improve and increase communication with the community.
- Improve video productions, community presentations and interactive engagements in order to promote a safe, healthy, and self-sufficient community while spotlighting HHS activities that encourage a healthy and thriving Yuba County community.
- Collaborate with community partners on prevention and awareness campaigns to expand public knowledge of available resources.
- Host two education networking opportunities focused on community partnerships to connect, share resources, and build relationships.
- Develop four HHS spotlight campaigns featuring department services.
- Promote National Awareness Months, Weeks, and Days highlighting department services.
- Successfully create opportunities for staff to participate in community events and projects through outreach activities which support the HHS mission and Yuba County priorities.

Employment Services

- Expansion of the Subsidized Employment program to include CalWORKs parents enrolled in the Housing Support program. This program expansion will concentrate on access to employment for CalWORKs parents while safeguarding their ability to secure and retain stable housing.
- Improve Cal-Learn case management standards to increase positive outcomes for pregnant and parenting teens. This concept aligns with current research and innovative practices to help Cal-Learn families obtain skills critical to achieving resilience, stability, and self-sufficiency.
- Continue affiliation and partnerships with community organizations such as Youth for Change, The Salvation Army, Behavioral Health, Children's Home Society, Yuba College, and Yuba County Office of Education, with the objective of empowering and strengthening families.
- Implement the State-required California CalWORKs Outcomes and Accountability Review (Cal-OAR) activities, beginning with a County Self-Assessment. Cal-OAR is a local-focused, data-driven program evaluation system that facilitates continuous improvement of county CalWORKs programs by collecting, analyzing, and disseminating outcomes and best practices. Cal-OAR consists of three core components: performance indicators, a county CalWORKs self-assessment (Cal-CSA) and a CalWORKs system improvement plan (Cal-SIP).

Public Assistance

- Complete implementation of the business process redesign project with Change and Innovation Agency (CIA). The completion phase includes:
 - An update to the Interactive Voice Response (IVR) Call Center system to simplify, modernize, and improve the customer experience. Updates will include less automated menus and quicker access to speak with a call center agent.

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- Implementing an automated application program interface (API) between computer systems to accelerate case processing.
- Complete the transition to a new statewide automated welfare computer system, CalSAWS.
- Implement dual enrollment between CalFresh and Medi-Cal. When processing Medi-Cal applications and renewals, CalFresh eligibility screenings will be conducted simultaneously.
- Satisfactorily implement the following new state regulation changes, which are projected to significantly increase the number of Medi-Cal applicants and recipients:
 - Collaborate with community partners that serve the elderly to increase awareness of potential Medi-Cal eligibility due to an increase to asset limits.
 - The Support Act would modify coverage for incarcerated youth.
- Continue to increase outreach activities to foster relationships with community-based organizations to raise awareness and participation in CalFresh and Healthcare programs.
- Expand partnerships with the local food bank to coordinate and enhance food resources.

Special Investigations Unit

- Implement an Administrative Disqualification Hearing (ADH) process for customers who commit public assistance fraud. This will allow SIU to enforce a corrective action plan on lower level cases and enforce sanctions for Intentional Program Violations in lieu of criminal charges through the District Attorney's Office.
- The Chief Investigator will be trained to serve as the lead Program Manager to coordinate care and shelter activities during a disaster response. The Chief Investigator will work closely with the Yuba County Sheriff's Department and Yuba County OES to help ensure procedures are in place to help serve the citizens of Yuba County displaced during a disaster. Plans will include developing and implementing trainings for HHSD staff, creating comprehensive policies, procedures, and manuals, exploring funding sources and collaborating with Community Based Organizations that are vital to assisting with basic needs during mass county evacuations.

Pending Issues/Policy Considerations FY 2022-2023

Administration & Finance

- The current labor market has created challenges related to filling vacant positions.

Child and Adult Protective Services

- The California Department of Social Services is continually increasing accreditation requirements for congregate facilities that house Child Welfare-involved youth. This constant change continues to decrease the availability of residential options for children in need of enhanced behavioral health services. Additionally, a new component is being implemented which requires a separate and independent evaluation prior to placement.
- The population of older adults and adults with disabilities continues to increase. In California the demand for APS services continues to rise. California's 60-and-over population is expected to grow to 10.8 million people by 2030, and the population is growing racially and ethnically more diverse.
- In response to the State's Master Plan on Aging (MPA), the 2021-22 Budget Act expanded the APS Program to serve older adults ages 60 and above (changed from 65 years of age) and

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includes funding to build capacity to provide longer-term case management to assist clients with more severe needs. The 2021-22 Budget Act also includes a significant expansion of the APS Home Safe Program, which translates to APS staff assisting clients who are facing additional challenges of homelessness.

- For 2022-23, IHSS basic service costs are projected to increase by \$928 million statewide due to continued caseload growth, higher hours per case and higher costs per hour.
- The expansion of full scope Medi-Cal benefits to undocumented adults 50 years and above may increase the IHSS caseload as newly eligible individuals begin applying for and receiving IHSS.

Public Assistance

- Effective January 1, 2023, a new mandate will require the coordination of Medi-Cal benefits for incarcerated individuals prior to their release.
- Medi-Cal premiums under the Children's Health Insurance Program will be eliminated effective July 2022, which will create more stable coverage for families and individuals, regardless of whether their income goes up or down.

Special Investigations Unit

- Increase in substantial theft of public assistance benefits involving EBT card skimming.
 - The majority of these cases involving the theft of benefits (electronically) from EBT cards occur out of state, including regions such as Las Vegas, New York, and Chicago. HHSD customers are often unaware benefits have been compromised until several days after the theft has taken place.
 - SIU will continue to work on education efforts with the major supermarket vendors on how to identify possible indications that fraud may be taking place during retail purchases.

Disaster Response

- The primary functions of Mass Care and Shelter provided by YCHHSD includes feeding, basic first aid and bulk distribution personal care items to evacuees. Services include providing short-term emergency shelter or housing for persons displaced from their residence. Depending on the severity of the incident, disaster housing may take various forms including temporary evacuation centers, short-term emergency sheltering and interim housing.
- Vulnerable populations served in county human service programs – particularly CalFresh, CalWORKs, CWS, Medi-Cal, APS and IHSS – have an increased need for support during a disaster. The Department will be dedicating staff to focus on care and shelter preparedness, training, response, and recovery.

County Medical Services Program

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CMSP 101-4720	FY 21/22 Adopted Budget	FY 22/23 CAO Recommended	Change
EXPENDITURES			
Salaries and Benefits	0	0	0
Services and Supplies	0	0	0
Other Charges	0	0	0
Fixed Assets	0	0	0
TOTAL EXPENDITURES	0	0	0
REVENUE			
Fed/State	0	0	0
Grant	0	0	0
Realignment	0	0	0
Fees/Misc	0	0	0
TOTAL REVENUE	0	0	0
FUND BALANCE	0	0	0
NET COUNTY COST	0	0	0

Program Description

The County Medical Services Program (CMSP) Governing Board provides administration of the CMSP Program. Thirty-four primarily rural California counties participate in CMSP. The CMSP County Participation Fee is a County General Fund Maintenance of Effort (MOE) counties pay to offset costs associated with administration of the CMSP program. The CMSP County Participation Fee was set in 1991 Realignment legislation. The CMSP County Participation Fee was waived in FY 20/21 and is anticipated to be waived in FY 21/22.

Accomplishments

FY 2021-2022

- Successfully reviewed, interpreted, and implemented CMSP program guidance from the CMSP Governing Board.
- Utilized funding from the COVID-19 Emergency Response Grant (CERG) to secure a contract with Habitat for Humanity for the provision of operational support for the newly implemented trailer project, which provides permanent housing for seven vulnerable Yuba County citizens.
- Continued administering the Local Indigent Care Needs (LICN) Grant to promote timely delivery of necessary medical, behavioral health and support services including shelter and housing to locally identified target populations. Assisted with linkage to community resources and provided support to improve overall health outcomes.
- Effectively hosted workshops with Community Based Organizations and County Departments on engaging hard-to-serve populations. Attendance was robust and positive feedback was received.

County Medical Services Program

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Performance Measures FY 2021-2022

The Local Indigent Care Needs project provides housing and support for residents with severe mental health issues, substance use disorder and/or chronic illness. Progress has exceeded the goals due to partnerships with Community Based Organizations, the creation of a county-sponsored permanent trailer project and a newly developed permanent supportive housing facility.

Local Indigent Care Needs:

	Annual Goal	Progress (Jul-Dec)
Permanently Housed	28	45
Supportive Services	16	21

Goals and Objectives FY 2022-2023

- Continue to collaborate with and foster relationships with community-based organizations to increase awareness and participation in CMSP programs such as Path to Health and Connect to Care.
- As Local Indigent Care Needs grant funds will likely not continue past 3/31/23, HHS will expend the program budget and transition clients off of care beginning in January 2023.

Pending Issues/Policy Considerations FY 2022-2023

- With implementation of the Affordable Care Act (ACA), county costs and responsibilities for indigent health care have decreased, as more individuals gained access to health care coverage through the expansion of the Medi-Cal Program. The counties' indigent health care savings are redirected to pay for CalWORKs state General Fund assistance costs, thereby freeing up the state's General Fund that can be used to pay for the state's Medi-Cal expansion costs.
- The CMSP Planning and Benefits Committee is actively researching expanding coverage areas to include optometry and eye appliances.

Veterans Services

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BI - County Veterans 101-5800	FY 21/22 Adopted Budget	FY 22/23 CAO Recommended	Change
EXPENDITURES			
Salaries and Benefits	\$465,699	\$477,259	\$11,560
Services and Supplies	\$124,231	\$143,512	\$19,281
Other Charges	\$49,277	\$62,283	\$13,006
Fixed Assets			\$0
TOTAL EXPENDITURES	\$639,207	\$683,054	\$43,847
REVENUE			
Fed/State	\$175,000	\$249,000	\$74,000
Grant			\$0
Realignment			\$0
Fees/Misc	\$247,180	\$217,027	(\$30,153)
TOTAL REVENUE	\$422,180	\$466,027	\$43,847
FUND BALANCE			\$0
NET COUNTY COST	\$217,027	\$217,027	\$0

Program Description

The County Veterans Service Office (CVSO) assists the veteran community of Yuba and Sutter counties with obtaining federal, state, and local benefits to which they are entitled. Entitlement is based upon service in the armed forces of the United States. The veteran community consists of veterans, their dependents and the survivors of deceased veterans. The Department of Veteran Affairs estimates the veteran population is just under 12,000 veterans for the Yuba/Sutter area. The total amount of benefit payments local veterans are receiving is over \$77.5M annually.

Accomplishments

FY 2021-2022

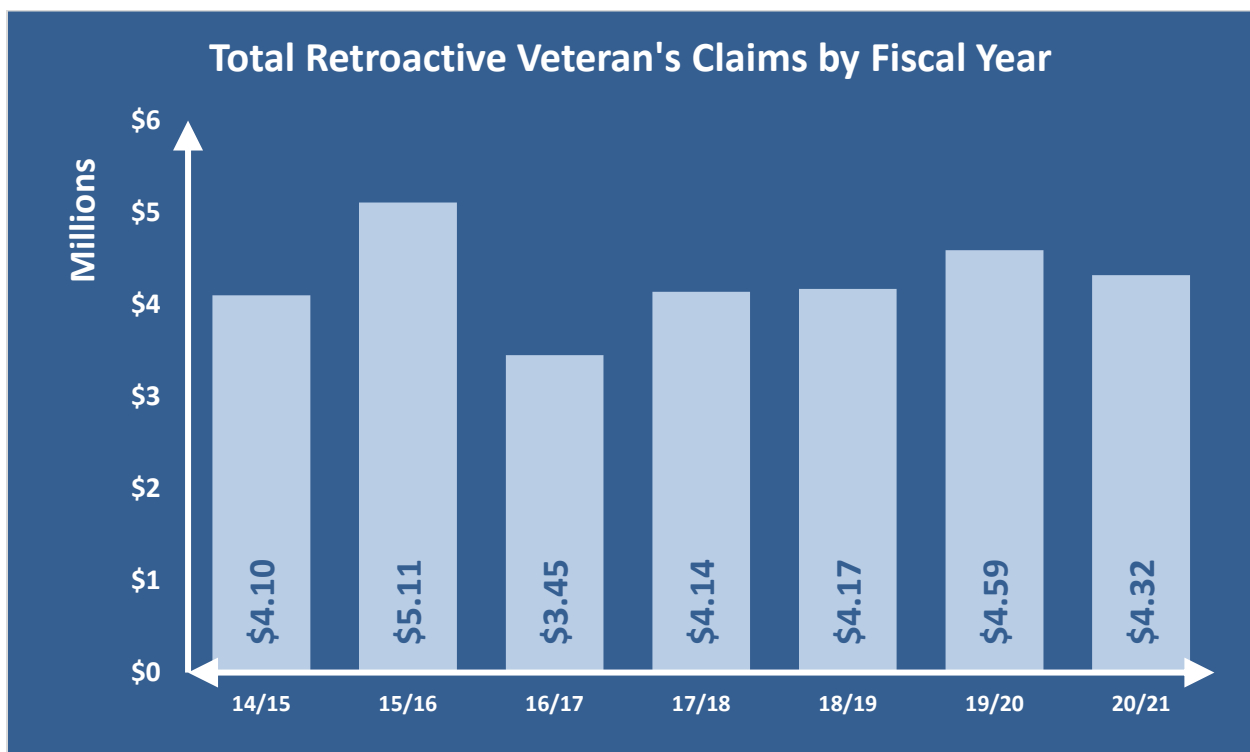
- Projected to generate \$3.3 million in new and one-time benefits for Yuba-Sutter Veterans during Fiscal Year 2021/2022.
- Served over 6,000 veterans and dependents over the last year.
- Conducted over 1,500 client meetings.
- Recognized as the 5th highest area (Yuba and Sutter Counties) within CA for veterans receiving VA benefits (per capita), reaching a 36.2% rate. The statewide average is 27.8%.
- The use of Prop 63 funds has allowed the Veteran Office to upgrade equipment in their conference room. This upgraded equipment allows virtual meetings, counseling sessions, and to conduct virtual hearings with the VA Appeal Board in Washington DC.

Veterans Services

Jennifer Vasquez – Director

Performance Measures FY 2021-2022

The Veteran Service Office helps local veterans apply for disability benefits and wartime pension. Some of these applications for benefits are denied several times before being approved. The County Veteran Service Office helps Yuba/Sutter veterans appeal these application denials to the Board of Veteran Appeals (BVA). These appeals to BVA can take several years before being approved. If an appealed applications is approved, the veteran will receive a retroactive payment of benefits from the date of original claim. Below is a graph showing the total benefit that the Yuba County Veterans Service Office helped veterans receive for initial claims and for appealed benefits claims. The actions of the Veteran Service Office allowed a total of \$4.32 million in retroactive payments in fiscal year 20/21.



Goals and Objectives FY 2022-2023

- Host in-person statewide training conference in June 2023.
- Host VA Vet Center counseling onsite at the Packard facility. This allows local veterans access to mental health counseling locally and avoid traveling to Sacramento or Chico.
- Increase outreach to veterans and their family members by expanding the Veteran Service Satellite Office in the Yuba City VA Clinic from 2 to 5 days a week.

Veterans Services

Jennifer Vasquez – Director

Pending Issues/Policy Considerations FY 2022-2023

- AB 128 increases state funding for the Veteran Service Office program from \$5.6M to \$11M statewide. The increase funds will start to be distributed in FY 2021/2022. Increased funding must be used to augment the county veteran service office funding, not to replace county level funding.
- Current projections are that this office will lose one or two of our trained staff in FY 2022/2023. This projected turnover of staff will decrease the amount of VA claims submitted. Since state subvention funding is based upon submission of VA claim forms, state funding would be reduced by a proportional amount of decreased claims.

Public Authority

Jennifer Vasquez – Director

Public Authority	FY 21/22	FY 22/23	
109-0109	Adopted	CAO	
	Budget	Recommended	Change
EXPENDITURES			
Salaries and Benefits			\$0
Services and Supplies	\$560,743	\$856,860	\$296,117
Other Charges	\$18,165	\$49,327	\$31,162
Fixed Assets			\$0
TOTAL EXPENDITURES	\$578,908	\$906,187	\$327,279
REVENUE			
Fed/State	\$486,270	\$788,383	\$302,113
Grant			\$0
Realignment			\$0
Fees/Misc	\$92,638	\$117,804	\$25,166
TOTAL REVENUE	\$578,908	\$906,187	\$327,279
FUND BALANCE			\$0
NET COUNTY COST	\$0	\$0	\$0

Program Description

The Public Authority enhances the availability and quality of In-Home Supportive Services (IHSS) by providing consumers with access to care providers who meet their needs. An emphasis is placed upon supporting a positive and productive relationship between the consumer and the IHSS provider. The Public Authority is a public entity, and the five member Governing Body of the Public Authority is comprised of the Yuba County Board of Supervisors. The Public Authority advocates for IHSS service components at the local, state, and federal levels. The Public Authority's focus is on managing the IHSS provider registry and ensuring the quality of IHSS providers. IHSS providers and consumers have access to training and support via the Public Authority. All wage and benefits for IHSS providers are negotiated by the Public Authority.

Accomplishments

FY 2021-2022

- Continued to utilize the Electronic Visit Verification system (EVV), which collects information in an electronic format (online or telephone) and verifies IHSS services are occurring. The state requires that 100% of providers and recipients utilize this system by January 2023. Currently, Yuba County has registered 100 % of providers and 99.8% of recipients.
- Improved the IHSS orientation process by implementing the Registration Enrollment Video Appointment (REVA) program. With the implementation of the REVA program, providers begin enrollment orientation entirely online, reducing lengthy in-person orientations.

Public Authority

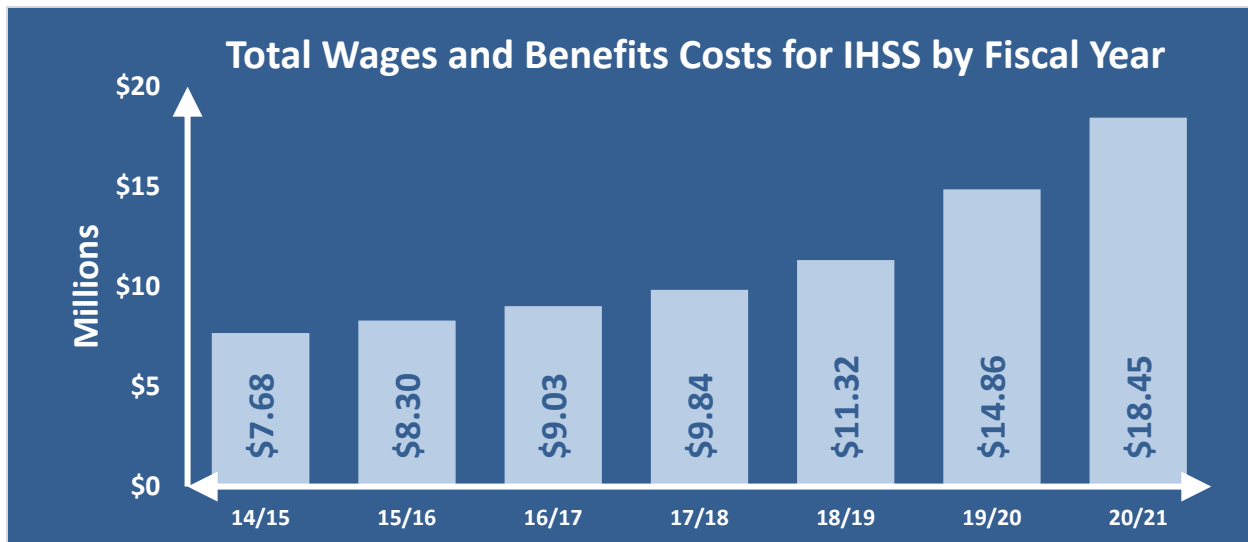
Jennifer Vasquez – Director

- Implemented electronic signatures for mandatory provider enrollment forms streamlining the process for providers and staff.
- COVID paid sick leave benefits for IHSS providers were originally slated to end on March 31, 2021, however they have been extended through legislation.
- Established a backup provider registry to ensure necessary medical services were provided to IHSS beneficiaries when their contracted provider utilized sick leave.
- Contracted with a consulting service to provide direction and guidance to the Public Authority Governing Board, the Director of Human Resources, and the County Administrator in meeting and conferring in good faith with SEIU 2015.

Performance Measures

FY 2021-2022

The cost of wages and benefits for In Home Supportive Services (IHSS) providers has steadily risen over the past six fiscal years. These costs include wages paid to the provider for both regular and overtime hours, sick pay, travel pay, and employer taxes. This increase has been due in part to the year-over-year increase in the California State minimum wage.



Goals and Objectives

FY 2022-2023

- Collaborate with Sutter Co Public Authority to focus on best practices of maximizing service needs for customers and providers.
- Expand our recruitment of IHSS providers to focus on the more rural and less accessible areas of Yuba County as the need and demand for providers in those areas increases.
- Conduct outreach with current providers who are not on the registry. This outreach will allow providers to understand the benefits of being a registered provider.

Public Authority

Jennifer Vasquez – Director

- Revamp the county webpage for providers to make information easily accessible and reduce call times with IHSS Public Authority staff.

Pending Issues/Policy Considerations FY 2022-2023

- The state budget includes wage increases beginning January 1, 2022, to support the California minimum wage increase to \$15 per hour, with an additional increase in 2022-23.
- Provider Paid Sick Leave allows providers up to 16 hours of paid sick leave per year. The county administrative costs are projected to total \$167,000, including \$84,000 General Fund.
- Permanent Provider Back-Up System
 - The state budget includes increases to implement a new permanent provider backup system beginning July 1, 2022. This proposal estimates 150 back-up providers will provide services through the contract mode, and 873 providers will provide back-up care through the Individual Provider mode in Yuba County.
 - The proposed budget also includes funding to pay COVID-19 IHSS emergency back-up providers a \$2.00 per hour differential.

Housing and Stabilization Programs

Jennifer Vasquez – Director

Homeless Integration Services 234-5420	FY 21/22	FY 22/23	
	Adopted Budget	CAO Recommended	Change
EXPENDITURES			
Salaries and Benefits			\$0
Services and Supplies	\$293,569	\$727,437	\$433,868
Other Charges	\$479,320	\$443,290	(\$36,030)
Fixed Assets			\$0
TOTAL EXPENDITURES	\$772,889	\$1,170,727	\$397,838
REVENUE			
Fed/State	\$595,001	\$699,036	\$104,035
Grant	\$0		\$0
Realignment			\$0
Fees/Misc			\$0
TOTAL REVENUE	\$595,001	\$699,036	\$104,035
FUND BALANCE	\$177,888	\$471,691	\$293,803
NET COUNTY COST	\$0	\$0	\$0

Program Description

The Housing and Stabilization (HAS) fund was created in 2016 to provide revenue and expenditure appropriations specific to 14Forward, the county's temporary emergency shelter. Throughout the last year, this fund has supported stabilizing activities such as intensive case management, interim shelter, navigation for housing and healthcare, rapid rehousing, and disability income advocacy for the county's most vulnerable homeless citizens.

Accomplishments

FY 2021-2022

- Permanently housed 74 homeless households in the first six months of this fiscal year 2021/2022, which already exceeds the total number of households that were housed during all of the fiscal year 2020/2021.
- In 2021, connected 423 clients to healthcare and 153 clients increased their income while participating in HAS programs.
- Utilized Project Roomkey funding to issue 102 hotel room vouchers to COVID-positive homeless persons for COVID-19 isolation purposes.
- Through a collaboration with Habitat for Humanity, implemented a mobile home permanent housing project which served seven (7) individuals exiting Project RoomKey.

Housing and Stabilization Programs

Jennifer Vasquez – Director

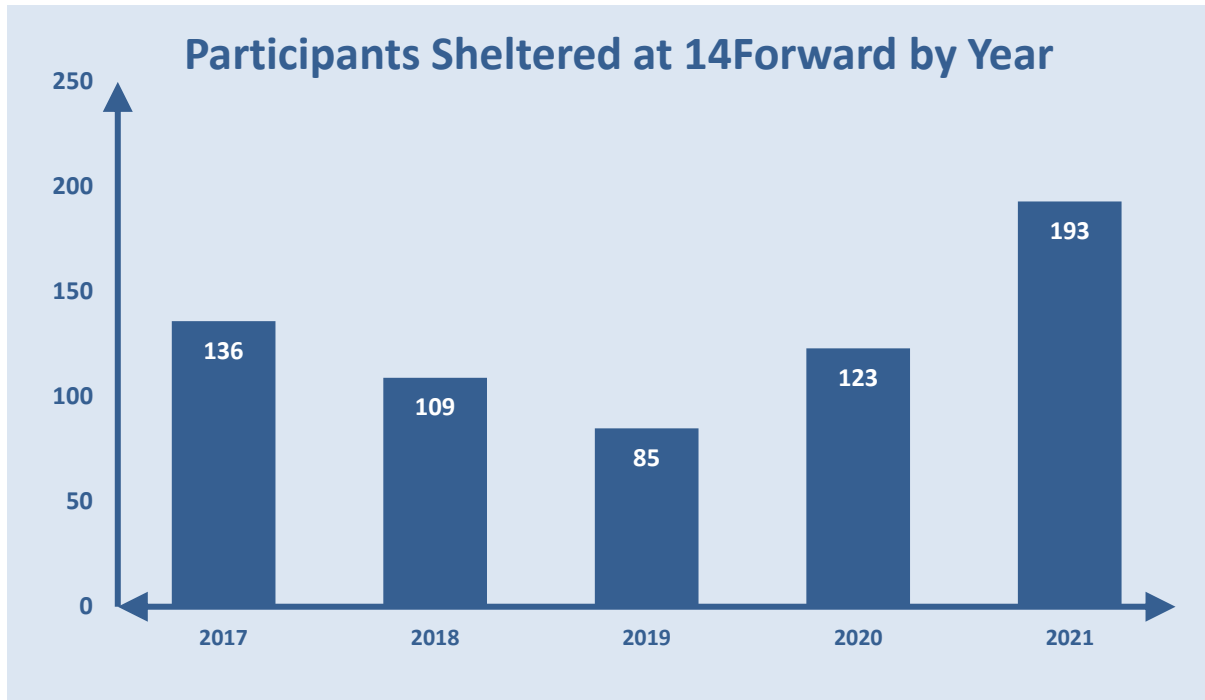
- Provided temporary emergency housing to 175 individuals through the Housing Support, Home Safe, Bringing Families Home, Housing and Disability Advocacy, and Local Indigent Care Needs programs. These individuals had no other place to stay while they were in the process of getting connected to a permanent housing solution.
- Provided homelessness prevention services to 14 households that received a notice to vacate or were otherwise at risk of losing their housing. Homeless prevention services include rental or utility payments, light case management, relocation to a home more suitable for the client's condition, or one-time intensive intervention to clean or repair a home.
- Provided Rapid Rehousing to 504 individuals. Rapid Rehousing is a program with several components including: help locating a suitable housing unit; filling out applications for housing; doing walk-throughs and signing leases; assistance with rental payments and deposits; and case management to assist the client in obtaining and maintaining housing.
- Began collaborating with community-based organizations and other County departments to develop a permanent facility for sheltering homeless residents.
- Referred 42 General Assistance clients to Peach Tree Clinic for a permanent physical disability assessment and/or Sutter-Yuba Behavioral Health for mental health and/or substance use disorder assessments for the purpose of identifying barriers to self-sufficiency, connecting clients to care and treatment and providing advocacy services for Social Security income.

Housing and Stabilization Programs

Jennifer Vasquez – Director

Performance Measures FY 2021-2022

14 Forward is a low-barrier, small-unit emergency shelter designed to stabilize participant's housing and lifestyles. 14Forward participants receive intensive long-term support, and it has sheltered over 600 people since opening. Near the end of 2019, The Salvation Army assumed responsibility for operations at the center. In 2021, five units were added, increasing the capacity to 50 beds.



Goals and Objectives FY 2022-2023

- Improve communication with landlords and partners by sending quarterly mailings with program services updates and information.
- Collaborate with community partners on projects to expand sheltering options for homeless residents.
- Participate in planning and coordination efforts relating to homeless services of the California Advancing and Innovating Medi-Cal (CalAIM) delivery system in Yuba County.
- Utilize enhanced state funding to expand homelessness prevention services and activities.

Housing and Stabilization Programs

Jennifer Vasquez – Director

Pending Issues/Policy Considerations FY 2022-2023

- The state budget includes one-time funding to expand encampment resolution projects, which will be awarded to local jurisdictions to support rehousing strategies.
- The level of impact the California Advancing and Innovating Medi-Cal initiative will have on existing homeless grants is unknown. The Health and Human Services Department is aware that grant funds can be discontinued, leaving funding gaps for existing services. This risk is calculated when applying for new funding sources and developing program components to minimize future impacts.